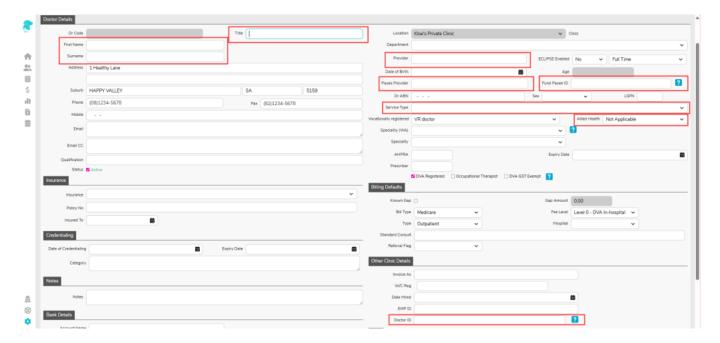
How to Add a Doctor - Clinic

Need to add a new doctor? Or another provider number for an existing doctor? Read on to learn how!

Start off by navigating to **Settings** > **Doctors** > **Add Doctor**.



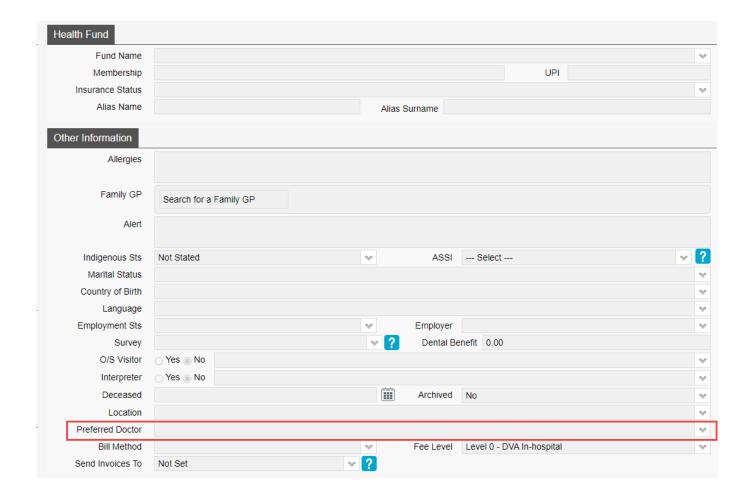
Then, add the doctor details. The key details are the doctor's name, provider number, payee provider number, fund payee ID (if applicable), service type and Allied Health (if applicable). If you are using Claims Import, you must also ensure that the Provider Number is entered in the Doctor ID field.



Once you have entered all the details, hit **Save** to create the doctor.



If you have more than one doctor in your FYDO account, you will need to choose the provider from the billing menu. So to set a default for a given patient, you may use the '**Preferred Doctor**' drop down from the Patients demographics screen to set a default doctor.



How to Find Your Minor ID

The minor ID, also referred to as the Location ID, will sometimes be required by Medicare. It is the same as your ADV client number. Here's how to find it in FYDO:

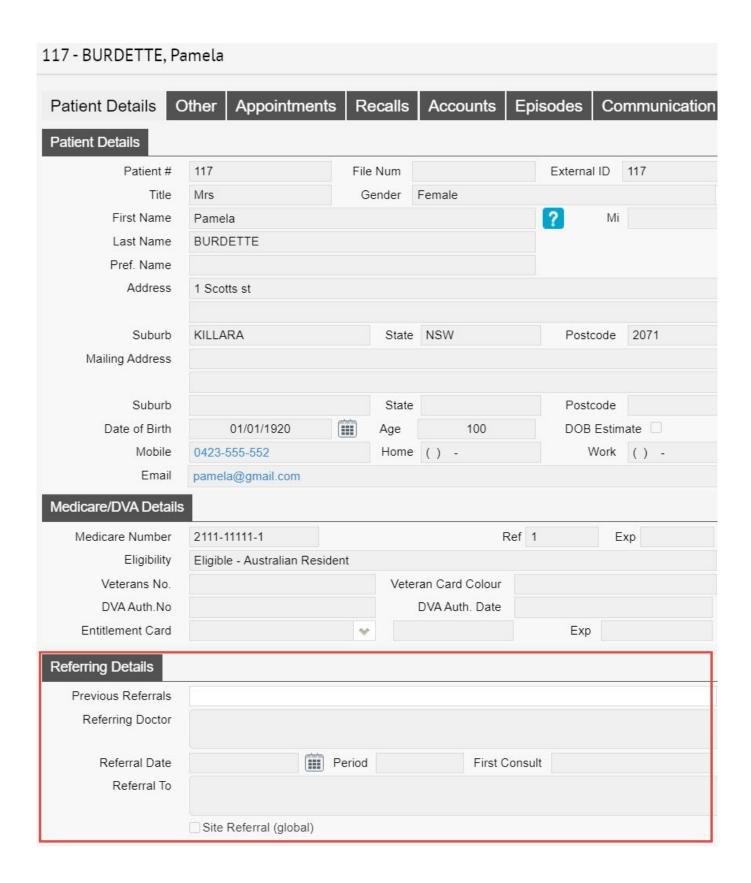
- 1. Hover over the **Support** icon
- 2. Your **Minor ID** will be displayed in the heading



How to create a referral

If needing referrals applies to your discipline, read on to learn how to create new referring doctors on your FYDO system; and how to create referrals on patient records.

Start off by opening a patient's record. Below is an example of a patient record, with the referral section highlighted.



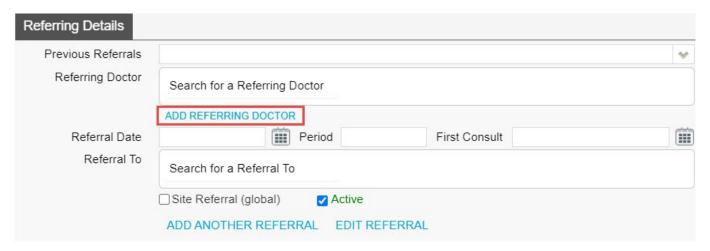
Notice that the data fields on the record are greyed out and you cannot commit any changes. This is because you are not in *edit mode* and therefore cannot make any edits.

So click on the **Edit** button to continue.

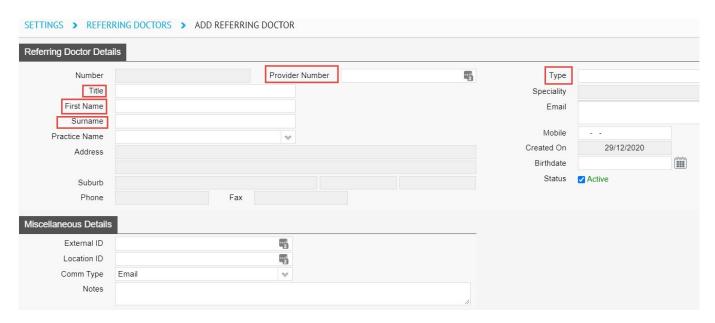


You will now be able to make edits to this record, scroll down to the **Referring Details** section.

If the referring doctor has never been entered into your FYDO system, click on the blue **ADD REFERRING DOCTOR** button to add a *NEW* referring doctor.



This will present you with the below screen, where the main data fields are highlighted. So go ahead and fill this in along with any other additional information you'd like to store about this referring doctor.



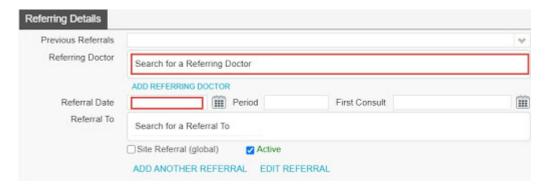
Note: this only needs to be done **once** per referring doctor.

Referring doctor 'Type'

- **GP**: by default, GP referrals have a referral period of 12 months
- **Specialist**: by default, Specialist referrals have a referral period of 3 months

If the referring doctor has already been entered into FYDO as a referrer, you will be able to search for them by clicking on the search box pictured below. You may search by the doctor's first or last name.

Next, enter the **Referral Date** and you're done! This is the minimum data set for adding a referral to a patient's record.



Notes on other data fields in 'Referring Details'

- **Period**: this is how many months the referral is valid for. It may be overwritten by the user, at their discretion
- **First consult**: if the first *Date of Service* is after the *Referral Date*, you may enter the date of service into this field so that the *Referral Period* is calculated from this date, rather than the referral date
- **Referral to**: this is which provider the referral is for. If left blank, upon billing it will get linked to that provider;
- **Site Referral (global):** allows this referral to be used by any provider rather than one specific provider.

That's it! You've added a new referring doctor to your FYDO system and created a referral on a patient's record. Click on the green **Save** button on the top right corner of the patient record to save your changes.

