

# Tokens - SMS

Token Name	Data	Format
<<Recreason>>	Recall reason	
<<Recdate>>	Recall date	dd/mm/yyyy
<<Recdoc>>	Recall Doctor Full Name	If no doctor set, then will show "Any doctor" Otherwise, it will show the doctors name, e.g. SURNAME, Firstname
<<RecdocfirstN>>	Recall Doctor First Name	If no doctor set, then will show "Any doctor" Otherwise, it will show the doctors first name
<<RecDoclastN>>	Recall Doctor Surname	If no doctor set, then will show "Any doctor" Otherwise, it will show the doctors surname
<<RecdocTitle>>	Recall Doctor Title	If no doctor set, then will show "Any doctor" Otherwise, it will show the doctors title
<<Reclocid>>	Clinic ID	
<<Recloc>>	Clinic Name	

## SMS Tokens to use if from: Doctor or Nurse Screen

Token Name	Data	
<<conFirstn>>	First Name	
<<conLastn>>	Surname	
<<ConEmail>>	Email	

# Tokens - Clinic

Token Name	Data	Notes
<<ListID>>	Appointment ID	
<<ListLoc>>	Location ID	
<<ListLocName>>	Location Name	
<<ListLocAdd1>>	Location Address Line 1	
<<ListLocAdd2>>	Location Address Line 2	If no address line 2, then this will be the Suburb State and Postcode
<<ListLocAdd3>>	Location Address Line 3	If no address line 2, then this will be the empty
<<ListLocSub>>	Location Suburb	
<<ListLocState>>	Location State	
<<ListLocZip>>	Location Postcode	
<<ListPhone>>	Location Phone	
<<ListFax>>	Location Zip	

<b>Token Name</b>	<b>Data</b>	<b>Notes</b>
<<ListLocAccName>>	Location Account Name	
<<ListLocBSB>>	Location BSB	
<<ListLocAccNum>>	Location Account Number	
<<ListLocBank>>	Location Bank Name	
<<ListLocBankAdd>>	Location Bank Address	
<<ListDocId>>	Doctor ID	
<<ListDocFullName>>	Doctor Name	e.g. CITIZEN, John
<<ListDocTitle>>	Doctor Title	
<<ListDocFirstname>>	Doctor First Name	
<<ListDocSurname>>	Doctor Surname	e.g. CITIZEN
<<ListDocProviderNum>>	Doctor Provider Number	
<<ListDocQualif>>	Doctor Qualification	
<<ListDocSpec>>	Doctor Speciality ID	
<<ListDocSpecDesc>>	Doctor Speciality	
<<ListDocFPayee>>	Doctor Fund Payee	
<<ListDate>>	Appointment Date	dd/mm/yyyy
<<ListDayS>>	Appointment Name of Day - Short	e.g. Mon
<<ListDayL>>	Appointment Name of Day	e.g. Monday
<<ListMthS>>	Appointment Name of Month - Short	e.g. Apr
<<ListMthL>>	Appointment Name of Month	e.g. April
<<ListTime>>	Appointment Time	e.g. 1315
<<ListTime12h>>	Appointment Time in 12 hr	e.g. 1:15 PM
<<ListTime24h>>	Appointment Time in 24 hr	e.g. 13:15
<<ListAType>>	Appointment Type ID	
<<ListATypeDesc>>	Appointment Type	
<<ListAMins>>	Appointment Length	
<<ListTimeA>>	Calculated Arrival Time	e.g. 1315
<<ListTimeA12h>>	Calculated Appointment Time in 12 hr	e.g. 1:15 PM
<<ListTimeA24h>>	Calculated Appointment Time in 24 hr	e.g. 13:15
<<ListTimeP>>	Calculated Pickup Time	e.g. 1315
<<ListTimeP12h>>	Calculated Pickup Time in 12 hr	e.g. 1:15 PM
<<ListTimeP24h>>	Calculated Pickup Time in 24 hr	e.g. 13:15
<<ListTimeFF>>	Calculated Fasting Time Food	e.g. 1315
<<ListTimeFF12h>>	Calculated Fasting Time Food 12 hr	e.g. 1:15 PM
<<ListTimeFF24h>>	Calculated Fasting Time Food 24 hr	e.g. 13:15
<<ListTimeFW>>	Calculated Fasting Time Water	e.g. 1315
<<ListTimeFW12h>>	Calculated Fasting Time Water 12 hr	e.g. 1:15 PM
<<ListTimeFW24h>>	Calculated Fasting Time Water 24 hr	e.g. 13:15
<<ListNotes>>	Appointment Notes	
<<ListBillType>>	Appointment Bill Type	e.g. Medicare, not just the raw value
<<ListFeeLevelId>>	Appointment Fee Level ID	
<<ListFeeLevel>>	Appointment Fee Level	

<b>Token Name</b>	<b>Data</b>	<b>Notes</b>
<<ListArrived>>	Arrived Time	e.g 1315
<<ListArrived12h>>	Arrived Time in 12 hr	e.g. 1:15 PM
<<ListArrived24h>>	Arrived Time in 24 hr	e.g. 13:15
<<ListSeen>>	Seen Time	e.g 1315
<<ListSeen12h>>	Seen Time in 12 hr	e.g. 1:15 PM
<<ListSeen24h>>	Seen Time in 24 hr	e.g. 13:15
<<ListCanId>>	Cancelled Flag Id	
<<ListCan>>	Cancelled Flag	
<<ListConId>>	Confirmed Id	
<<ListCon>>	Confirmed	
<<ListBook1>>	Booking Code 1	
<<ListBook1ID>>	Booking Code 1 ID	
<<ListBook2>>	Booking Code 2	
<<ListBook2ID>>	Booking Code 2 ID	
<<ListI1>>	Item Code	If adding more than one item, the token will need to be added as per the example below: <<ListI1>> <<ListI2>> <<ListI3>>
<<List1Desc>>	Item Description	If adding more than one item, the token will need to be added as per the example below: <<List1Desc>> <<List2Desc>> <<List3Desc>>

## [Tokens - Patient](#)

These tokens apply throughout the entire system, for use in templates, to obtain information from the Patient Screen.

<b>Token Name</b>	<b>Data</b>	<b>Notes</b>
<<patMRN>>	MRN	
<<patTitle>>	Title	
<<patFirstN>>	First Name	
<<patMInitial>>	Middle Initial	
<<patPrefN>>	Preferred Name	
<<patLastN>>	Surname (Capitals)	e.g. CITIZEN
<<patLastN2>>	Surname (Lower Case)	e.g. Citizen
<<patFullname>>	First Name + Surname	e.g. John CITIZEN

<<patGender>>	Sex	e.g. M, F
<<patGenderID>>	Sex ID	1 - Male, 2 - Female
<<patGenderDesc>>	Sex Description	e.g. Male, Female, Intersex
<<patGender2>>	Gender ID	e.g. 1- Man, 2 - Woman etc
<<patGender2Desc>>	Gender Description	e.g. Man, Woman, Non-Binary
<<patPronoun>>	Pronouns	
<<patDOB>>	Date of Birth	dd/mm/yyyy
<<patAge>>	Age	if under 1 year, then will show in months
<<patExtId>>	External ID	
<<patFileNum>>	File Number	
<<patMDID>>	MDID	
<<patadd1>>	Address Line 1	
<<patadd2>>	Address Line 2	
<<patSuburb>>	Suburb	e.g. BONDI
<<patState>>	State	e.g. NSW
<<patZIP>>	Postcode	
<<patPhoneH>>	Phone (Home)	e.g. 02 1234 5678
<<patPhoneW>>	Phone (Work)	e.g. 02 1234 5678
<<patMobile>>	Mobile	e.g. 0415 123 123
<<patEmail>>	Email Address	

## Health Fund Details

	<b>Data</b>	<b>Notes</b>
<<patFundID>>	Health Fund ID	This is the unique for the health fund in the database
<<patFund>>	Health Fund Code	e.g. HBF
<<patFundDesc>>	Health Fund Name	e.g Health Benefits Fund
<<patFundMembership>>	Health Fund Membership Number	
<<patFundUPI>>	Health Fund Universal Position Number (UPI)	
<<patFundInsSts>>	Insurance Status ID	
<<patFundInsStsDesc>>	Insurance Status	
<<patFundAliasFirstN>>	Health Fund Alias First Name	
<<patFundAliasLastN>>	Health Fund Alias Surname	e.g. CITIZEN

## Medicare/DVA/Other Card Details

<b>Token Name</b>	<b>Data</b>	<b>Notes</b>
<<patMedNo>>	Medicare Number	e.g. 2111-11111-1
<<patMedRef>>	Medicare Issue Number	

<<patMedExp>>	Medicare Expiry	e.g. mm/yyyy
<<patMedElig >>	Medicare Eligibility ID	
<<patMedEligDesc>>	Medicare Eligibility	
<<patDVA>>	DVA Card Number	
<<patDVAColourID>>	DVA Card Colour ID	e.g. W, G
<<patDVAColour>>	VA Card Colour	e.g. White, Gold
<<patDVAAuthNo>>	DVA Authorisation Number	
<<patDVAAuthDate>>	DVA Authorisation Date	dd/mm/yyyy
<<patConcession>>	Concession Card	
<<patConExp>>	Concession Card Expiry	mm/yyyy
<<patPension>>	Pension Card	
<<patPenExp>>	Pension Card Expiry	mm/yyyy
<<patSafetyNet>>	Safety Net Card	
<<patSafetyExp>>	Safety Net Card Expiry	mm/yyyy
<<patAmbul>>	Ambulance Card	
<<patAmbExp>>	Ambulance Card Expiry	mm/yyyy

## Other Patient Info

<b>Token Name</b>	<b>Data</b>	<b>Notes</b>
<<patIndigID>>	Indigenous Status ID	
<<patIndig>>	Indigenous Status	
<<patMaritalID>>	Marital Status ID	
<<patMarital>>	Marital Status	
<<patLanguageID>>	Language Spoken at Home ID	
<<patLanguage>>	Language Spoken at Home	
<<patCountryID>>	Country of Birth ID	
<<patCountry>>	Country of Birth	
<<patEmpStsID>>	Employment Status ID	
<<patEmpSts>>	Employment Status	
<<patOccupation>>	Occupation	
<<patReligion>>	Religion	
<<patReligionID>>	Religion ID	
<<patAllergy>>	Allergies	
<<patAllergyFlag>>	Allergy	This will show the word Allergy, rather than the actual allergies
<<patAlert>>	Alert	
<<patDocAlert>>	Document Alert	
<<patOSvisitor>>	Overseas Visitor Answer	e.g. Yes or No
<<patOSvisitorID>>	OverseasVisitor Answer ID	e.g. 1 or 0
<<patOSVisitorCountryID>>	Overseas Visitor Country ID	
<<patOSVisitorCountry>>	Overseas Visitor Country	

<<patInterpreter>>	Interpreter Required Answer	e.g. Yes or No
<<patInterpreterID>>	Interpreter Required Answer ID	e.g. 1 or 0
<<patInterpreterLangID>>	Interpreter Language ID	
<<patInterpreterLang>>	Interpreter Language	
<<patDeceased>>	Deceased date	dd/mm/yyyy
<<patNote>>	Notes	
<<patLastEpi>>	Lists Patients Last Episode	
<<PatPrevEpi>>	Previous Episode Indicator	e.g. Y (Yes) or N (No)
<<PatMhrConsent>>	My Health Record (MHR) Consent	From the Patient Screen
<<PatMhrHi>>	Individual Healthcare Identifier (IHI) Number	From the Patient Screen

## Mailing Address

<b>Token Name</b>	<b>Data</b>	<b>Notes</b>
<<patMailadd1>>	Mailing Address Line 1	
<<patMailadd2>>	Mailing Address Line 2	
<<patMailSuburb>>	Mailing Address Suburb	e.g. BONDI
<<patMailState>>	Mailing Address State	e.g. NSW
<<patMailZIP>>	Mailing Address Postcode	

## Referring Doctor

<b>Token Name</b>	<b>Data</b>	<b>Notes</b>
<<patRefID>>	Referring Doctor ID	
<<patRef>>	Referring Doctor Full Name	e.g. CITIZEN, John
<<patRefTitle>>	Referring Doctor Title	
<<patRefFirstn>>	Referring Doctor First Name	
<<patRefLastn>>	Referring Doctor Surname	e.g. CITIZEN
<<patRefProv>>	Referring Doctor Provider Number	
<<patRefSpecID>>	Referring Doctor Speciality ID	
<<patRefSpec>>	Referring Doctor Speciality	
<<patRefDate>>	Referral Date	dd/mm/yyyy
<<patRefPeriod>>	Referral Period	
<<patRefFV>>	Referral First Consult/Visit	dd/mm/yyyy
<<patRefPract>>	Referring Doctor Practice Name	
<<patRefAdd1>>	Referring Doctor Address Line 1	

<<patRefAdd2>>	Referring Doctor Address Line 2 / Suburb State Postcode	This token will work out if the Referring Doctor has characters in address line 2. If it doesn't it will put the suburb + state + postcode.
<<patRefAdd3>>	Referring Doctor Address Line 2 / Suburb State Postcode	This token will work out if the Referring Doctor has characters in address line 2. If it doesn't it will keep this token empty.
<<patRefSuburb>>	Referring Doctor Suburb	
<<patRefState>>	Referring Doctor State	
<<patRefPC>>	Referring Doctor Postcode	
<<patRefP>>	Referring Doctor Phone	99 9999 9999
<<patRefF>>	Referring Doctor Fax	99 9999 9999
<<patRefEmail>>	Referring Doctor Email	

## GP / Family Doctor

<b>Token Name</b>	<b>Data</b>	<b>Notes</b>
<<patGPID>>	GP ID	e.g. this is the unique Id in the database
<<patGPTitle>>	GP Title	
<<patGPFullname>>	GP Full Name	e.g. CITIZEN, John
<<patGPFirstname>>	GP First Name	
<<patGPSurname>>	GP Surname	e.g. CITIZEN
<<patGPSpec>>	GP Speciality	
<<patGPSpecID>>	GP Speciality ID	
<<patGPProvNo>>	GP Provider Number	
<<patGPPract>>	GP Practice Name	
<<patGPAdd1>>	GP Address Line 1	
<<patGPAdd2>>	GP Address Line 2 / Suburb State Postcode	This token will work out if the GP has characters in address line 2. If it doesn't it will put the suburb + state + postcode.
<<patGPAdd3>>	GP Address Line 2 / Suburb State Postcode	This token will work out if the GP has characters in address line 2. If it doesn't it will keep this token empty.
<<patGPSuburb>>	GP Suburb	
<<patGPState>>	GP State	
<<patGPPC>>	GP Postcode	
<<patGPPhone>>	GP Phone	99 9999 9999
<<patGPFax>>	GP Fax	99 9999 9999
<<patGPEmail>>	GP Email	

## Next of Kin

<b>Token Name</b>	<b>Data</b>	<b>Notes</b>
<<NOKTitle>>	Next of Kin Title	
<<NOKfirstn>>	Next of Kin First Name	
<<NOKlastn>>	Next of Kin Surname	e.g. CITIZEN
<<NOKrelation>>	Next of Kin Relationship	
<<NOKadd1>>	Next of Kin Address Line 1	
<<NOKadd2>>	Next of Kin Address Line 2	
<<NOKSuburb>>	Next of Kin Suburb	e.g. BONDI
<<NOKState>>	Next of Kin State	e.g. NSW
<<NOKPostcode>>	Next of Kin Postcode	
<<NOKPhoneH>>	Next of Kin Phone (Home)	e.g. 02 1234 5678
<<NOKPhoneW>>	Next of Kin Phone (Work)	e.g. 02 1234 5678
<<NOKMobile>>	Next of Kin Mobile	e.g. 0415 123 123

## Emergency Contact

<b>Token Name</b>	<b>Data</b>	<b>Notes</b>
<<ECTitle>>	Emergency Contact Title	
<<ECfirstn>>	Emergency Contact First Name	
<<Eclastn>>	Emergency Contact Surname	e.g. CITIZEN
<<ECrelation>>	Emergency Contact Relationship	
<<ECadd1>>	Emergency Contact Address Line 1	
<<ECadd2>>	Emergency Contact Address Line 2	
<<ECSuburb>>	Emergency Contact Suburb	e.g. BONDI
<<ECState>>	Emergency Contact State	e.g. NSW
<<ECPostcode>>	Emergency Contact Postcode	
<<ECPhoneH>>	Emergency Contact Phone (Home)	e.g. 02 1234 5678
<<ECPhoneW>>	Emergency Contact Phone (Work)	e.g. 02 1234 5678
<<ECMobile>>	Emergency Contact Mobile	e.g. 0415 123 123

## Contributor

<b>Token Name</b>	<b>Data</b>	<b>Notes</b>
<<ContTitle>>	Contributor Title	
<<ContFirstn>>	Contributor First Name	
<<ContLastn>>	Contributor Surname	e.g. CITIZEN
<<ContRelation>>	Contributor Relationship	
<<ContAdd1>>	Contributor Address Line 1	
<<ContAdd2>>	Contributor Address Line 2	
<<ContSuburb>>	Contributor Suburb	e.g. BONDI
<<ContState>>	Contributor State	e.g. NSW
<<ContPostcode>>	Contributor Postcode	

<<ContPhoneH>> Contributor Phone (Home) e.g. 02 1234 5678  
<<ContPhoneW>> Contributor Phone (Work) e.g. 02 1234 5678  
<<ContMobile>> Contributor Mobile e.g. 0415 123 123

## Pick Up Person

<b>Token Name</b>	<b>Data</b>	<b>Notes</b>
<<PUfirstn>>	Pickup Up Person First Name	
<<PUlastn>>	Pickup Up Person Surname	e.g. CITIZEN
<<PUrelation>>	Pickup Up Person Relationship	
<<PUPemail>>	Pickup Up Person Email	
<<PUphoneh>>	Pickup Up Person (Home)	e.g. 02 1234 5678
<<PUphonew>>	Pickup Up Person (Work)	e.g. 02 1234 5678
<<PUMobile>>	Pickup Up Person Mobile	e.g. 0415 123 123