# Tracking User Activity in FYDO

Did you know you can view user activity history in FYDO? Whether it's to track changes made to an invoice, to see when a patient record was deleted or which user undertook what action, and when, the FYDO's **Audit Logs** feature can help! Read on to learn more.

The audit logs show information about *the action* performed, *who* performed it, *when* they performed it, and their *IP address*. It can be used for troubleshooting purposes or monitoring user activities.

To view the audit logs, first navigate to **Settings**, then **Logs**. 

**How is user activity recorded?**

Every user login is unique. So when a user logs in and begins taking actions on FYDO, their activity is logged. Here are some examples of logged user activity in FYDO:

- User login
- Changes to patient record
- Changes to appointment details
- Billing and invoicing changes
- Claims sent and batches receipted
- Payments taken, split, or reallocated
- Documents deleted
- Batches removed

You can view user action history within a date range, sort by user, action, or date, as well as search.



**Why use FYDO's Audit Logs?**

Let's take a closer look at the benefits of this feature.

1. **Greater accountability**: logged user action history fosters a culture of responsibility by users being aware that their actions are being logged, promoting responsible behaviour within the organisation.
2. **Enhanced troubleshooting**: logged user action history can aid in pinpointing the source and cause of an issue, helping users to troubleshoot problems faster.
3. **Improved security**: logged user action history offers a log of most system activities, enabling the identification of unauthorised access attempts, powering administrators to take the necessary steps to secure the system.

**Who can view the Audit Logs?**

Any user can be given access to view the audit logs by the Subscriber for their facility. The access is granted or removed in **Settings** > User and **User Groups**.

# [Complete Prostheses List](#)

The Department of Health releases the latest prostheses list and its pricing and keeps that information publicly available at [https://www.health.gov.au/resources/publications/prostheses-list](https://www.health.gov.au/resources/publications/prostheses-list)

The lists are updated a minimum of 3 times a year.

There is also a Prostheses List Guide available at [https://www.health.gov.au/resources/publications/prostheses-list-guide](https://www.health.gov.au/resources/publications/prostheses-list-guide)

Prosthesis lists will be automatically loaded into FYDO. Any new items will be added & all new fees will be imported. However descriptions for existing items will not be updated, as some facilities prefer their own descriptions & do not want them overridden.