

Referring Doctors

To access a list of the referring doctors you have added into Fydo simply follow the below steps:

1. Click on **Settings**



2. Then, **Referring Doctors**

> Referring Doctors

This will display a list of all the referring doctors you currently have.

To **add** a referring doctor, click the yellow **Add Referring Doctor** button on the top right hand corner of your screen:

Add Referring Doctor

To **Edit** the details of an existing doctor, simply click **anywhere** along the row for that doctor, and you will be taken to the edit screen:

To get started editing, click on the **Edit** button on the top right hand corner of the page.

Edit

Whether you decided to **Add** a new Referring Doctor, or **Edit** an existing one, you will be met with the same screen:

Referring Doctor Details

Number	13		Provider Number	123456AF	
Title	Dr				
First Name	Test				
Surname	Doctor				
Practice Name	The ACSS Test Practice				
Address	123 ACSS Street				
Suburb	HOME BUSH	NSW	2140		
Mailing Address					
Mailing Suburb					
Practice Phone	(04)1234-5678	Practice Fax	()-		
Practice Email	test.dr@test.com.au				

Type	GP		?
Speciality			
Email	test.dr@test.com.au		
Mobile	0412-345-678		
Alternate Phone1	() -	Alternate Phone2	() -
Created On	30/10/2023		
Birthdate	01/01/1990		
Status	<input checked="" type="checkbox"/> Active		

Simply fill out, or change the fields as needed.

Remember, the required fields for a referring doctor are:

- **Provider Number** - You can put a 0 if you do not have the number. Please note that you will need to enter it before submitting your claims, or you will run into rejections.
- **First Name and Surname**
- **Type (GP or Specialist)** - This affects the length of the referral, GP: 12 months, Specialist: 3 months.
- **Speciality (If Specialist is selected)**

While there are a few other fields, they are optional. You can also upload any Doctors files that may be applicable such as APHRA, Drivers Licence, etc.

Once you are happy with your changes, click the green **Save** button to lock them in.

Save

You are also able to **Create** and **Edit** referrals from within the **Patient Details**, should you wish to do so, please see our [Creating a Patient](#) wiki page.

Searching for a Patient

In Fydo, there are a few different ways we can search a patient.

☒ Patient ☐ Other ☐ Show Deceased 

Depending on if we have **Patient** or **Other** selected, there are different filters available. An easy way to see this, is to hover your mouse over the blue question mark.

☒ Patient ☐ Other ☐ Show Deceased  

This will bring up a helpful menu like so:


☒ Patient ☐ Other

Date of Birth : 19/11/1981
Name : Smith, Alan
MRN : 123



Lets go over the two ways to search, and the filters associated with them.

Patient:

 ☒ Patient ☐ Other

Date of Birth : 19/11/1981
Name : Smith, Alan
MRN : 123



Date of Birth: Search by Date of Birth

Name: A search by **Last Name,First Name**

There are a few different ways to use this filter, here are some examples of how I can search for the patient Alan Smith.

- **Last Name Only:** Smith,
- **First Name Only:** ,Alan
- **Partial Search:** Sm,Al
- **Full Name:** Smith,Alan

While there are a few different ways to search for a patient, some searches will narrow the results greatly compared to others, try out a few to see what works best for you.

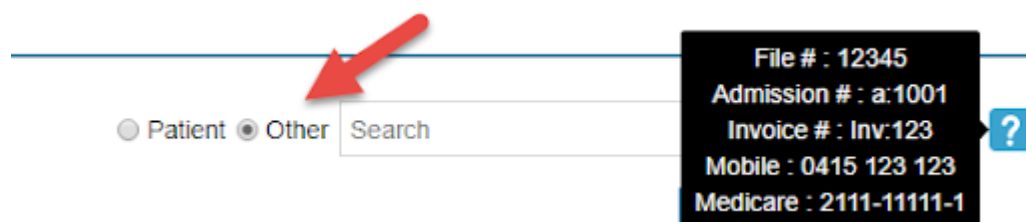
MRN: A search by the patient's **Medical Record Number**

Please note that you can search for a **partial** number. In the case of Alan Smith and his **MRN** of **123**; we can search a few different ways.

- **Full Number:** 123
- **Partial Number:** 23 or 12

Searching for the full number will narrow your results down compared to a partial search.

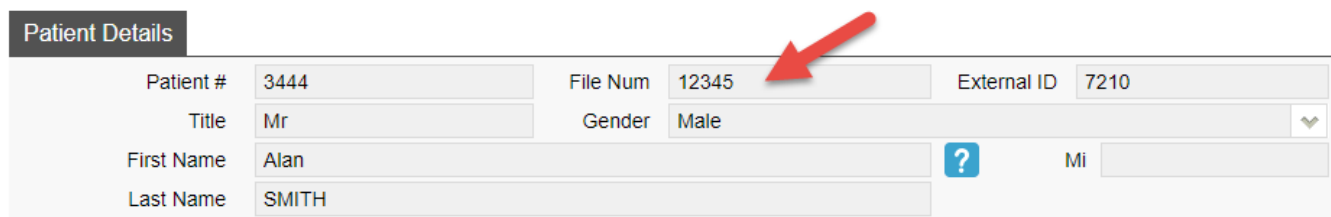
Other:



○ Patient ● Other Search

File # : 12345
Admission # : a:1001
Invoice # : Inv:123
Mobile : 0415 123 123
Medicare : 2111-11111-1

File #: The file number of the patient. Can be set in the **Patient Details**.



Patient Details

Patient #	3444	File Num	12345	External ID	7210
Title	Mr	Gender	Male		
First Name	Alan				
Last Name	SMITH				

Admission #: Admission number for the patient (this is a number for patients that have Hospital episodes). Can be found in **Episodes**, from the **Patient Details** screen.

To search for the below **Admission**, I would have to search: **a:1497**

Patient Details					
Other					
Appointments					
Recalls					
Accounts					
Episodes					
Communications					
No.	Adm #	Adm. Date	Dis. Date	Sts	Nights
3	1497	23/01/2019	23/01/2019	Discharged	D/O
2	1234	31/05/2018	31/05/2018	Discharged	D/O
1	1004	04/10/2017	04/10/2017	Discharged	D/O

Invoice #: If the patient has been billed, you can search by an **Invoice Number**. This can be found in **Accounts**, from the **Patient Details** screen if you are a **Medical Practice**. For **Hospitals**, this can be found in **Episodes**, similar to the **Admission #**

Patient Details					
Other					
Appointments					
Recalls					
Accounts					
Account Status					
All					
Service Type					
All					
Inv# ↑	Date of Service	Doctor			
12573	25/08/2014				

To search for the above **Invoice**, I would have to search: **Inv:12573**

Mobile: Mobile number of the patient.

Medicare: Medicare number of the patient.

Merging Duplicate Patients

When creating a patient, if the details are similar enough to a patient already in Fydo, you will receive the following message.

Patient Details

A similar patient was found in the database

MRN - **176** Test PATIENT

with DOB - 01/01/2000

and Address - 123 Test Drive, REDCLIFFE, QLD, 4020

Do you still wish to save this patient or cancel?

Yes

Cancel

This message is Fydo taking measures to ensure you do not create duplicate patients. As you can see in this example, it is letting me know a similar patient was found. For Fydo to try to match existing patients, you will need to enter a minimum of:

- **First Name and Last Name**
- **Date of Birth**

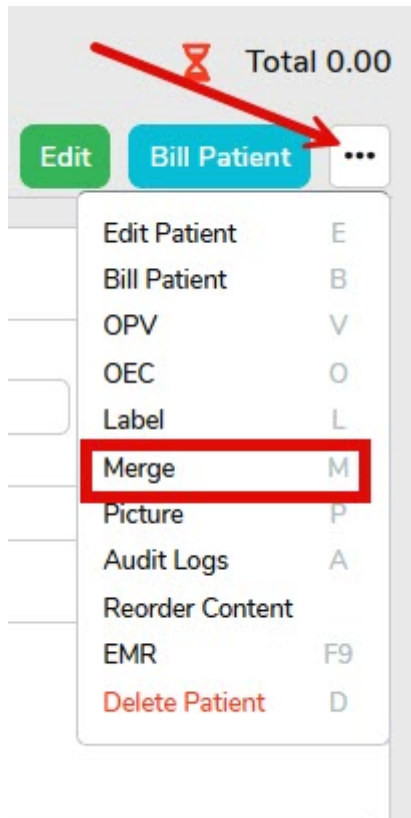
If you enter just the first and last name, it will not try to find similar patients, you do need to enter the date of birth for the check to occur.

Despite this, you may realise at some point that you have a duplicate patient. If you run into this issue, read ahead to find out how to **merge** the patients together.

How to Merge Patients

First search the patient/MRN that will become obsolete, after this process, & open their Patient Info Screen.

In the top right hand corner of the **Patient Details** screen you will see 3 dots which will display a drop-down menu with a Merge option.



You will now see a screen with the patient's details and a search bar.

Merge Patient

Select a medical record where MRN 192 will be merged into. This means MRN 192 will no longer exist, and all appointments/episodes and invoices will be moved to the selected MRN.

Merge Information

MRN 192	→	MRN
DOB 01/01/2000	→	DOB
Sex	→	Sex
Patient PATIENT, Test	→	Patient

CancelMerge Patient

Simply search for the patient you wish to merge the current one with. You will see the **Patient Lookup** box, containing any patients found.

Patient Lookup



☒ Patient ☐ Other 

Surname	Firstname	MRN	FileNo	Address	DOB	Age
PATIENT	Test	176		123 Test Drive REDCLIFFE	01/01/2000	25
PATIENT	Test	192		123 Test Drive SHORNCLIFFE	01/01/2000	25

The **Patient Lookup** menu also has all the regular ways to search for a patient.

Select the patient you wish to merge the current one with and you will now see the previous **Merge Patient** screen with additional details of the patients to be merged

Merge Patient

Select a medical record where MRN 192 will be merged into. This means MRN 192 will no longer exist, and all appointments/episodes and invoices will be moved to the selected MRN.

Merge Information

MRN 192	→	MRN 176
DOB 01/01/2000	→	DOB 01/01/2000
Sex	→	Sex
Patient PATIENT, Test	→	Patient PATIENT, Test

Now click the green **Merge** button, and you are all done! The patients have now been merged.

Should you try to **merge** two patients with **differing** details, Fydo will stop you with the following error message.

Merge Patient

This patient cannot be merged with the selected patient as the name and/or date of birth do not match.

This patient: **Test PATIENT** DOB: **01/01/2001**

Patient merged into: **Test PATIENT** DOB: **01/01/2000**

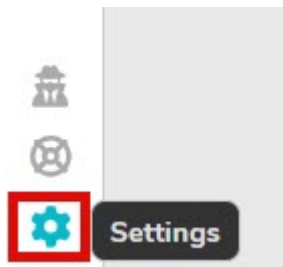
OK

As you can see, the patients here have differing **Date of Births**, so Fydo will not let me merge them.

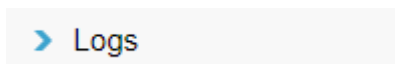
The Audit Log

The **Audit Log**, is a log Fydo stores to keep track of which user has performed which action. In the case of merging, we will be able to see which user has performed the merge, as well as the details of said merge.

To access the **Audit Log**, first select **Settings**



Then **Logs** from the menu



You will now see the **Audit Log**:

Username	Message	Date Created	Action
Madaleine James (Altura) (Backend)	Patient Merge - Test PATIENT - MRN: 192 merged into MRN: 176. MRN: 192 will no longer exist.	02/07/2025 9:29:41 AM	

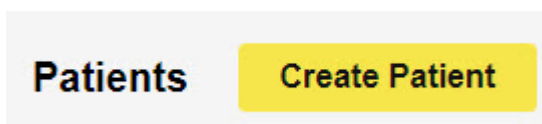
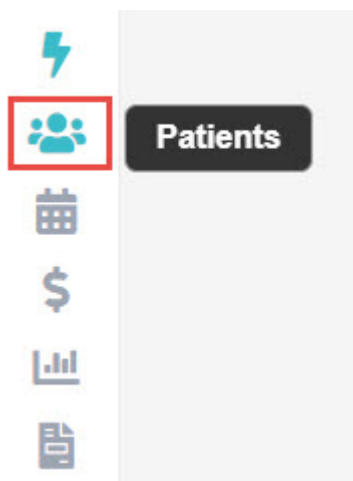
This screen shows us some important information such as:

- **Username:** The user who performed the action
- **Message:** What happened, in the above case we have some logins and the patient that was merged.
- **Date created:** The date this action happened, as well as the time.

If you ever need to confirm what has happened in Fydo, the Audit Log is the perfect place to check.

[How to Create a Patient](#)

To get started, head to the **Patient** menu, and click '**Create Patient**'



You will see the **Patient Details** screen, here we can enter relevant information such as: **Name**, **Gender**, **Date of Birth**, **Address**, **Contact details**, **Medicare/DVA Numbers** and **Health Fund Membership**.

NEW PATIENT BEING CREATED

Patient Details Other

Patient Details

Patient #		File Num		External ID	
Title	Mr	Gender	Male		
First Name	John			Mi	
Last Name	SMITH				
Pref. Name					
Address	123 ACSS Street				
Suburb	HOME BUSH	State	NSW	Postcode	2140
Mailing Address					
Suburb		State		Postcode	
Date of Birth	01/01/1990	Age	30	DOB Estimate	<input type="checkbox"/>
Mobile	0412-345-678	Home	(02)1234-5678	Work	() -
Email	John.Smith@test.com.au				

Medicare/DVA Details

Medicare Number	2111-11111-1	Ref	1	Exp	05/2025
Eligibility					
Veterans No.		Veteran Card Colour			
DVA Auth.No		DVA Auth. Date			
Entitlement Card			Exp		

Health Fund

Fund Name	BUP - BUPA Australia				
Membership	123456	UPI			
Insurance Status	Full Fee				
Alias Name		Alias Surname			

Referring Details

The **Referring Details** section gives us a few options.

1. Select a previous referral for this patient.
2. Search for an existing doctor in Fydo to use.
3. Create a new doctor.

Begin by searching for the doctor, either by **Name** or by **Provider Number**.

Referring Details

Previous Referrals

Referring Doctor

Search for a Referring Doctor

ADD REFERRING DOCTOR

Referral Date

03/05/2020

Period

12

First Consult

Referral To

Search for a Referral To

☐ Site Referral (global)
 ☒ Active

ADD ANOTHER REFERRAL

EDIT REFERRAL

Select the doctor you need as the referral, then the date of the referral, and you are all set!

Don't have the referring doctor in your system? Read below to see how to add them.

Adding a Referring Doctor

Click on the 'Add Referring Doctor' button to be taken to the doctor creation page.

Here we can enter any relevant details for the doctor. Things such as their:

- **Provider Number**
- **Name**
- **Practice Name (Optional)**
- **Speciality**
- **Contact Details (Optional)**

Referring Doctor Details

Number

Provider Number

123456AF

Title

Dr

First Name

Test

Surname

Doctor

Practice Name

The ACSS Test Practice

Address

123 ACSS Street

Suburb

HOME BUSH

NSW

2140

Phone

()-

Fax

()-

Type

GP

Speciality

Email

Test.Dr@test.com.au

Mobile

- -

Created On

26/03/2020

Birthdate

01/01/1990

Status

☒ Active

When you are done, click the green **Save** button.

A green rectangular button with the word "Save" in white text.

When you are done creating your patient, again click the green **Save** button.

A green rectangular button with the word "Save" in white text.

All done! We have created our first patient.

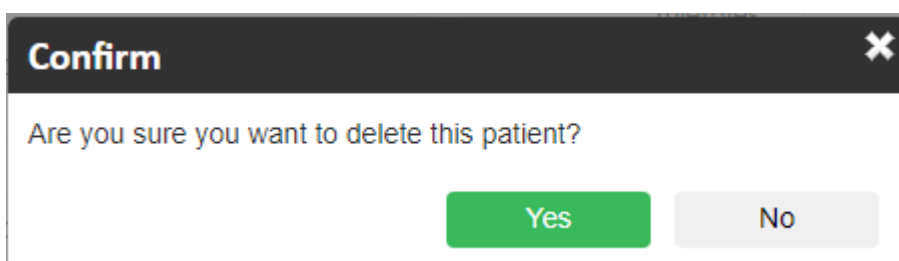
To understand the importance of an **Online Patient Verification**, and how to do one yourself:
[Click Here](#)

Deleting a Patient

From the **Patient Details**, select the more actions drop down, then **Delete Patient**

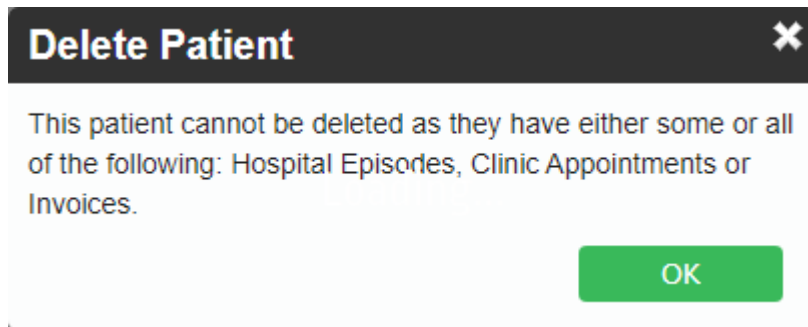
A screenshot of a patient details form. At the top, there are three buttons: "Edit", "Bill Patient", and "More Actions". The "More Actions" button has a dropdown arrow and a small icon of three speech bubbles. Below these buttons, there are several input fields. One field is labeled "UPI" and contains the value "0". There are also dropdown menus on the right side of the form.

You will see the confirmation box. If you wish to proceed, click **Yes**

A confirmation dialog box with a dark header bar containing the word "Confirm" and a close button (X). The main text of the dialog asks, "Are you sure you want to delete this patient?". At the bottom, there are two buttons: a green "Yes" button and a grey "No" button.

Done! The patient has now been deleted.

You might also run into the following message when trying to delete a patient:



As the message states the patient may have one or more things stopping the deletion; things such as:

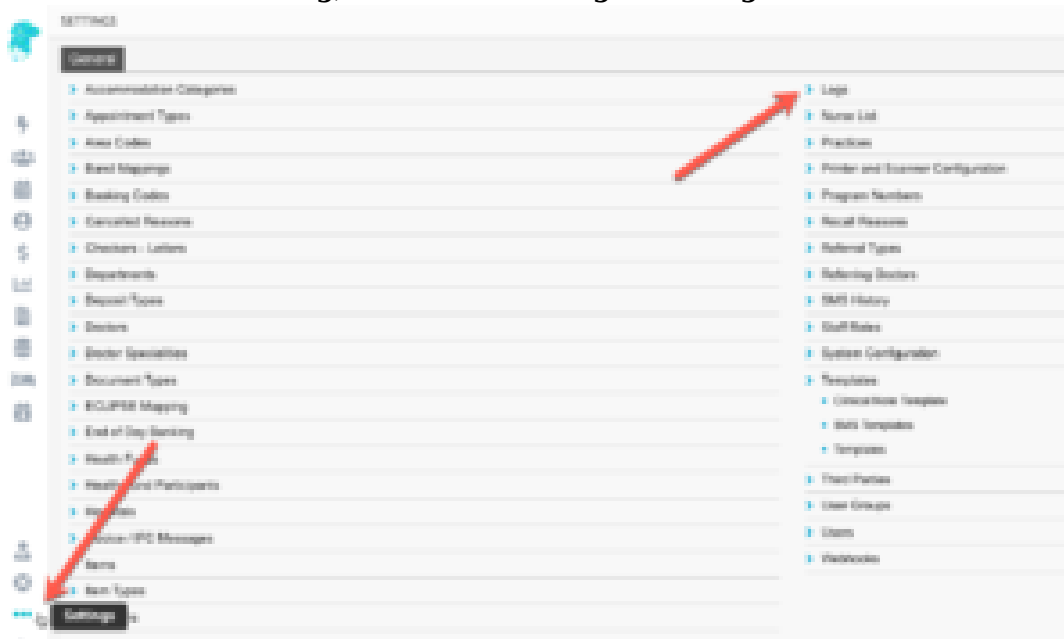
- **Outstanding Hospital Episodes**
- **Appointments**
- **Outstanding Invoices**

If you wish to delete this patient, you will have to resolve any of the above issues first.

The Audit Log

The **Audit Log**, is a log that Fydo stores to keep track of which user has performed which action. In the case of a patient being deleted, we will be able to see which user has deleted the patient, as well as the patient's details.

To access the **Audit Log**, first select **Settings** then **Logs**



This will take us to the **Audit Log**.

Here we will be able to see what has happened within **Fydo**.

Username	Message	Date Created
Michelle Romero	Patient Delete - Test TESTER - MRN: 3446 has been deleted	11/05/2020 3:09:07 PM

In the above example, we can see the log on a patient that was deleted. This log shows us key information such as:

- **Username:** The User who performed the action
- **Message:** What happened, above we can see the patient was deleted; it displays the patients name and MRN
- **Date created:** The date this action happened, including the time

If you ever need to confirm what has happened in Fydo, the **Audit Log** is the perfect place to check.

Online Patient Verification - OPV

An Online Patient Verification (**OPV**) is a check you should perform before billing a patient, to avoid potential rejections. This function will check the details you have entered against the records Medicare, DVA or a Health Fund have on their system.

Please Note: A passing OPV does not mean the claim will be paid. It merely means the patient has, or had a membership at the date of the OPV.

How to perform an OPV

FYDO will automatically run an OPV check, if all the correct information is entered, when an appointment is saved. However the OPV can also be done manually if required.

First, head to the **Patient Details**. At the bottom of the record you will see the **Eligibility Screen** as shown below.

Eligibility Screen

Type	Medicare and Health Fund	As at	21/04/2020
Last Medicare Check	30/12/2019	Last Health Fund Check	30/12/2019
<button>Check</button>			

Please Note: If the Last Medicare and Health Fund Check fields have a red date, this means the last check was more than 3 months ago. If they have a green date, it was done in the past 3 months.

Simply select the following:

1. Type: There are a few different types of verifications that can be performed, depending on what is needed. The image below outlines those options:

Concession Entitlement	CEV
Health Fund	PVF
Medicare	PVM
Medicare and Health Fund	OPV
Veterans – Card Number	PVV
Veterans – Personal Details	PVP
Medicare and Health Fund	

2. Date: The date of an OPV is quite important, by default it begins at the current date. It is possible a patient may fail an OPV at the current date, but at the Date of Service, they were passing. This could be the case if a patient is deceased, or has since changed their membership.

Now simply click the green **Check** button, and you have started the verification.



Alternatively, you may also use a shortcut on your keyboard: **V**

Outcomes of an Online Patient Verification

There are three main outcomes of an OPV.

1. Successful

If the OPV is successful, you will see the fields that were validated highlighted in green, like so.

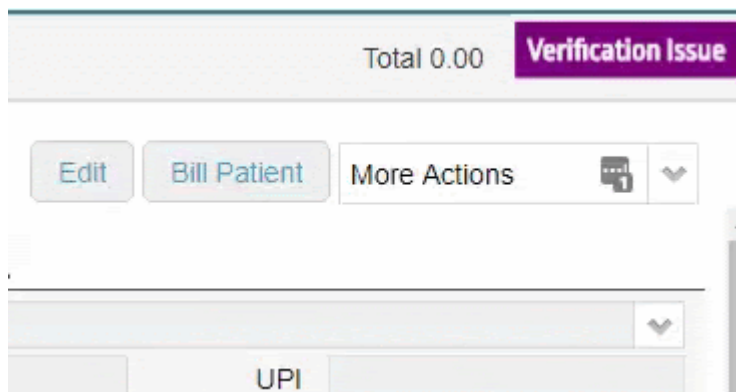
Medicare/DVA Details	
Medicare Number	2111-11111-1 ✓
Ref	1
Exp	
Health Fund	
Fund Name	NIB - NIB Health Funds Limited
Membership	123456789 ✓
UPI	0

2. Successful with a Verification Issue

You may perform an OPV, and the fields you verified are outlined in green, however you may notice a blinking purple button signifying a Verification Issue!



If you notice this button, Fydo has run into an issue during the verification. Simply hover your mouse over it to see the results.



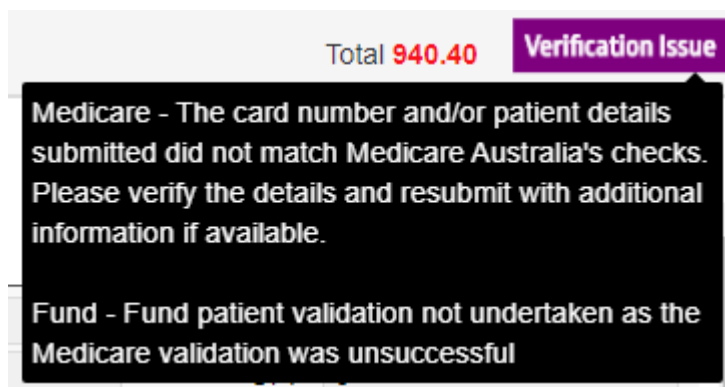
An issue like this means that the data Fydo has submitted to medicare was close enough to the correct details, that Medicare has gone ahead and provided us with the correct information.

We recommend running the OPV again, to confirm if it will pass without issue.

3. Failing an OPV

As above, you may again notice the blinking Verification Issue button.

However, this message is different:



This usually occurs when the details you have do not match what Medicare or the Health Fund have on record. You should double check the details you have, and possibly follow up with the patient.

Tokens - OEC

Token Name	Data	Notes
<<mrn>>	Patient Medical Record Number	
<<firstname>>	Patient First Name	
<<initial>>	Patient Second Initial	
<<lastname>>	Patient Family Name	
<<dob>>	Patient Date of Birth	dd/mm/yyyy
<<sex>>	Patient Gender	1 - Male 2 - Female
<<SexDesc>>	Patient Gender Description	
<<AdmNum>>	Admission Number	
<<Fund>>	Fund Code	
<<Membership>>	Membership Number	
<<UPI>>	Fund UPI	
<<Facility>>	Facility Provider Number	
<<Accind>>	Accident Indicator	
<<AccDate>>	Accident Date	dd/mm/yyyy
<<AdmDate>>	Admission Date	dd/mm/yyyy
<<DisDate>>	Discharge Date	dd/mm/yyyy
<<SDInd>>	Same Day Indicator	
<<LOS>>	Length of Stay	
<<OECCode>>	Presenting Illness Code	
<<OECCDesc>>	Presenting Illness Description	
<<OECItem>>	Presenting Illness Item Number	
<<OECIDesc>>	Presenting Illness Item Description	
<<EAInd>>	Emergency Admission Indicator	
<<ComInd>>	Compensation Claim Indicator	
<<PEAInd>>	Pre-existing ailment Request Indicator	

<<tranId>>	Transaction ID	
<<OECTYPE>>	OEC Type	
<<ReqDate>>	Date Requested	dd/mm/yyyy
<<ReqTime>>	Time Requested	

Token Name	Data	Notes
<<OECID>>	Account Reference ID	
<<AssCde>>	Claim Fund Assessment Code	A = Accepted
<<FinSts>>	Financial Status	Y = Financial
<<FundRef>>	Fund Reference ID	
<<FundSts>>	Fund Status Code	
<<FundStsText>>	Fund Status Text	
<<MedSts>>	Medicare Status Code	
<<MedStsText>>	Medicare Status Text	
<<PEA>>	Pre-existing Ailment Potential Indicator	
<<ProcessSts>>	Process Status Code	
<<CoPay>>	CoPayment Amount	
<<CoDesc>>	CoPayment Days Remaining	
<<CoRem>>	CoPayment Description	
<<Exc>>	Excess Amount	
<<ExcDesc>>	Excess Amount Description	
<<ExcBonus>>	Excess Bonus Amount	
<<BenLim>>	Benefit Limitations	
<<Exclusion>>	Exclusion Description	
<<TableName>>	Table Name	
<<TableDesc>>	Table Description	
<<TableScale>>	Table Scale	
<<ClaimExp>>	Response back from the Fund	

Item Section for OEC

Token Name	Data	Notes
ID	Id	
Type	Type Code	
TypeDesc	Type Description	
Code	Code	
Charge	Charge Amount	
DOS	Date Of Service	dd/mm/yyyy
MBSRate	Schedule Fee	
HFCode	Service Fund Assessment Code	
HFamt	Fund Benefit Amount	
MedCode	Medicare Explanation Code	
MedText	Medicare Explanation Text	
MedAmt	Medicare Benefit Amount	

Tokens - Informed Financial Consent (IFC Hospital)

Location of IFC

Token Name	Data	Notes
<<IFCLocId>>	Location	e.g. 1, 2
<<IFCLoc>>	Location	e.g. ACSS Private Hospital
<<IFCLocAdd1>>	Location Address Line 1	
<<IFCLocAdd2>>	Location Address Line 2	
<<IFCLocSuburb>>	Location Suburb	e.g. BONDI
<<IFCLocState>>	Location State	e.g. NSW
<<IFCLocPostcode>>	Location Postcode	
<<IFCLocPhone>>	Location Phone	e.g. 02 1234 5678
<<IFCLocFax>>	Location Fax	e.g. 02 1234 5678
<<IFCLocEmail>>	Location Email Address	
<<IFCLocAbn>>	Location ABN	
<<IFCLocACN>>	Location ACN	
<<IFCLocBSB>>	Location BSB	
<<IFCLocAccNo>>	Location Account Number	
<<IFCLocAccName>>	Location Account Name	
<<IFCLocProvNo>>	Location Provider Number	
<<IFCUser>>	Name of User Generating the IFC	

<<IFCUserFN>>	First Name of User Generating the IFC
<<IFCUserI>>	Initials of User Generating the IFC

Patient Fields

Token Name	Data	Notes
<<IFCPatFullName>>	Patient name	
<<IFCPatFname>>	Patient First Name	
<<IFCPatLname>>	Patient Surname	
<<IFCPatTitle>>	Patient Title	
<<IFCMRN>>	Patient MRN	
<<IFCFileNum>>	Patient File Number	
<<IFCDOB>>	Patient date of birth	
<<IFCSexID>>	Patient gender	e.g. M, F in db, 1 = M etc
<<IFCSex>>	Patient gender	e.g. Male, Female
<<IFCMed>>	Patient Medicare Number	
<<IFCMedRef>>	Patient Medicare Reference	
<<IFCAdd1>>	Patient Address Line 1	
<<IFCAdd2>>	Patient Address Line 2	
<<IFCSuburb>>	Patient Suburb	
<<IFCState>>	Patient State	
<<IFCPC>>	Patient Postcode	
<<IFCMobile>>	Patient Mobile	format 9999 999 999
<<IFCPhoneH>>	Patient Phone Home	format 02 9999 9999
<<IFCPhoneW>>	Patient Home Work	format 02 9999 9999
<<IFCPatEmail>>	Patient Email	

Episode Fields

Token Name	Data	Notes
<<IFCAdmDate>>	Admission date	
<<IFCAdmDayF>>	Admission day - Full name	e.g. Monday
<<IFCAdmDayS>>	Admission Day - Short name	e.g. Mon
<<IFCDisDate>>	Discharge date	
<<IFCPatCat>>	Patient Category	Shows 'Day Only' or 'Inpatient' depending on the discharge date
<<IFCAnaID>>	Anaesthetic type	e.g. N, I
<<IFCAna>>	Anaesthetic type	e.g. None, IV/Sedation
<<IFCStatusID>>	Insurance status	E.g. F, B
<<IFCStatus>>	Insurance status	e.g. Full Fee, Basic fee
<<IFCFundtable>>	Fund Table	

<<IFCFundVer>>	Fund Verification	
<<IFCDJ>>	Fund date joined	Dd/mm/yyyy
<<IFCMins>>	Minutes in theatre	e.g. 999
<<IFCFundName>>	Fund	e.g. Medibank
<<IFCFundNo>>	Membership number	
<<IFCFundId>>	Fund ID	e.g. 1
<<IFCFund>>	Fund	e.g. MBP
<<IFCExcess>>	Excess amount	Currency e.g. 999,999,999.99
<<IFCcopay>>	Co-payment amount	Currency e.g. 999,999,999.99
<<IFCUninsured>>	Uninsured amount	Currency e.g. 999,999,999.99
<<IFCDefben>>	Default Benefit	Currency e.g. 999,999,999.99
<<IFCAccom>>	Accommodation	e.g. Accom - Medical
<<IFCAccomID>>	Accommodation	e.g. 1, 2
<<IFCRoomID>>	Room type	e.g. S, P convert 1 to S, 2 to P
<<IFCRoom>>	Room Type	e.g. Shared, Private
<<IFCPDis>>	Proposed Discharge Date	only applicable if overnight i.e. Inpatient
<<IFCN>>	Number of Nights	only applicable if overnight i.e. Inpatient
<<IFCProcNote>>	Procedure Note	

Doctor and Anaesthetist Fields

Token Name	Data	Notes
<<IFCDocID>>	Doctor/Surgeon ID	e.g. 1, 2
<<IFCDoc>>	Doctor Full Dame	e.g. Michelle ROMERO
<<IFCDocFirstN>>	Doctor First Name	e.g. Michelle
<<IFCDocLastN>>	Doctor Last Name	e.g. ROMERO
<<IFCDocTitle>>	Doctor Title	e.g. Dr
<<IFCDocProvNo>>	Doctor Provider Number	e.g. 123456AF
<<IFCDocSpecID>>	Doctor Specialty ID	e.g. 1,2
<<IFCDocSpec>>	Doctor Specialty	e.g. Radiology
<<IFCDocPh>>	Doctor Phone	format 99 9999 9999
<<IFCDocFax>>	Doctor Fax	format 99 9999 9999
<<IFCDocMob>>	Doctor Mobile	format 9999 999 999
<<IFCAnaDrID>>	Anaesthetist ID	e.g. 1, 2
<<IFCAnaFN>>	Anaesthetist Full Name	e.g. Michelle ROMERO
<<IFCAnaFirstN>>	Anaesthetist First Name	e.g. Michelle
<<IFCAnaLastN>>	Anaesthetist Last Name	e.g. ROMERO
<<IFCAnaTitle>>	Anaesthetist Title	e.g. Dr
<<IFCAnaProvNo>>	Anaesthetist Provide Number	e.g. 123456AF
<<IFCAnaSpecID>>	Anaesthetist Specialty ID	e.g. 1,2

<<IFCAnaSpec>>	Anaesthetist Specialty	e.g. Anaesthetics
<<IFCAnaPh>>	Anaesthetist Phone	format 99 9999 9999
<<IFCAnaFax>>	Anaesthetist Fax	format 99 9999 9999
<<IFCAnaMob>>	Anaesthetist Mobile	format 9999 999 999

Subtotal Charges

Token Name	Data	Notes
<<IFCNotes>>	Notes from review screen	
<<IFCBursaryL>>	Bursary Level	
<<IFCDisc>>	Discount as a percentage	
<<IFCDiscAmt>>	Discount as a dollar value	
<<IFCSubTotalC>>	Sums all charges before any discount is applied	Currency e.g. 999,999,999.99
<<IFCAccomC>>	Sums all charges where csrvtypecode = A	Currency e.g. 999,999,999.99
<<IFCAccomR>>	Sums all rebates where csrvtypecode = A	Currency e.g. 999,999,999.99
<<IFCAccomB>>	Sums all Bursary where csrvtypecode = A	Currency e.g. 999,999,999.99
<<IFCAccomDif>>	Difference in Accommodation	Currency e.g. 999,999,999.99
<<IFCTheatreC>>	Sums all charges where csrvtypecode = T	Currency e.g. 999,999,999.99
<<IFCTheatreR>>	Sums all rebates where csrvtypecode = T	Currency e.g. 999,999,999.99
<<IFCTheatreB>>	Sums all bursary where csrvtypecode = T	Currency e.g. 999,999,999.99
<<IFCTheatDif>>	Difference in Theatre	Currency e.g. 999,999,999.99
<<IFCOtherC>>	Sums all charges where csrvtypecode = O	Currency e.g. 999,999,999.99
<<IFCOtherR>>	Sums all rebates where csrvtypecode = O	Currency e.g. 999,999,999.99
<<IFCOtherB>>	Sums all bursary where csrvtypecode= O	Currency e.g. 999,999,999.99
<<IFCOtherDif>>	Difference in Other	Currency e.g. 999,999,999.99
<<IFCBundledC>>	Sums all charges where csrvtypecode = C, R	Currency e.g. 999,999,999.99
<<IFCBundledR>>	Sums all rebates where csrvtypecode = C, R	Currency e.g. 999,999,999.99
<<IFCBundledB>>	Sums all bursary where csrvtypecode = C, R	Currency e.g. 999,999,999.99
<<IFCBundDif>>	Difference in Bundled Fees	Currency e.g. 999,999,999.99

Total Charges

Token Name	Data	tes
<<IFCTotalC>>	Sums all charges	Currency e.g. 999,999,999.99
<<IFCTotalR>>	Sums all rebates	Currency e.g. 999,999,999.99
<<IFCTotalB>>	Sums all bursary	Currency e.g. 999,999,999.99
<<IFCGap>>	Charges less rebate plus (excess + copay and default benefit)	Currency e.g. 999,999,999.99
<<IFCTotDif>>	Charges less rebate	Currency e.g. 999,999,999.99
<<IFCTotR2>>	Sum of all rebates less (excess + Copayment))	Currency e.g. 999,999,999.99

Grid Items

Token Name	Data	Notes
<<DateFrom>>	Date from	
<<DateTo>>	Date to	
<<Item>>	Item	
<<Desc>>	Description	
<<DescShort>>	Description, the first 50 characters only	
<<Type>>	Type	
<<Charge>>	Charge	
<<GST>>	GST	
<<Rebate>>	Rebate	
<<Diff>>	Difference between Charge and Rebate	
<<Band>>	Band	
<<Qty>>	Quantity	
<<BillTo>>	Bill to	

Tokens - General

Token Name	Data	Notes
<<CurrentDate>>	Current Date	dd/mm/yyyy
<<LongDate>>	Long Date	dd Month yyyy e.g. 9 February 2021
<<Datename>>	Name of the Current Day	e.g. Monday
<<CurrentTime24h>>	Current Time in 24 hr	e.g. 13:30

<<CurrentTime12h>>	Current Time in 12 hr	e.g 1:15 PM
<<PrintedBy>>	Name of user that printed document	

Tokens - Statement (Hospital)

e . ~~W~~~~U~~~~N~~~~U~~~~N~~~~D~~~~E~~~~R~~~~S~~~~T~~~~R~~~~A~~~~N~~~~S~~~~A~~~~C~~~~T~~~~I~~~~O~~~~N~~~~L~~~~I~~~~N~~~~E~~~~S~~~~W~~~~H~~~~E~~~~R~~~~E~~~~T~~~~H~~~~E~~~~S~~~~E~~~~R~~~~V~~~~I~~~~C~~~~E~~~~S~~~~D~~~~E~~~~A~~~~L~~~~O~~~~N~~~~T~~~~T~~~~Y~~~~P~~~~E~~~~(~~~~C~~~~S~~~~R~~~~V~~~~C~~~~O~~~~D~~~~E~~~~T~~~~T~~~~Y~~~~P~~~~E~~~~)~~~~=~~~~A~~~~,~~~~T~~~~,~~~~C~~~~,~~~~R~~~~,~~~~O~~

Show
sthe
current
page
.g
.i
f
the
state
ment
needs
to
be
✗
6
t
2
h
g
E
4
p
a
g
e
s
,
it
pri
nt
s

w
h
i
c
h
p
a
g
e
i
t
i
s
e
.g
.c
o
u
l
d
b
e
p
a
g
e
2
o
f
4

Showing the total page
number in the statement