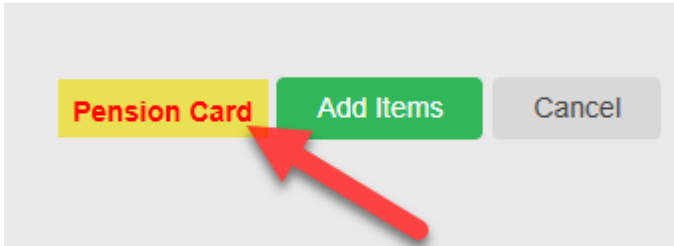


# [FYDO Clinic Update - 28/03/2025](#)

## **New Pension/Concession Card Alert**

We've improved the **Clinical Billing** screen to display a helpful alert when billing to Medicare. If a patient holds a Medicare/Pension Card, FYDO will now show an alert next to the **Add Items** button. This alert will assist users in improving accuracy when adding MBS item numbers.



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For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

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# [FYDO Hospital Update - 27/03/2025](#)

## **South Australian Cancer Registry Screen**

South Australian facilities can now record Cancer Registry information in FYDO. This screen is accessible within the **Coding Screen**, when in View mode, by clicking **Cancer Registry**.



This marks the first stage of this development, with the next stage **enabling data extraction** via the Data Extracts. [REDACTED]



## **Accommodation Category/Program Code Step Down**

Users can now invoice episodes with multiple **Accommodation Types** and **Program Numbers**.



## **Bed Tracker Handover Report**

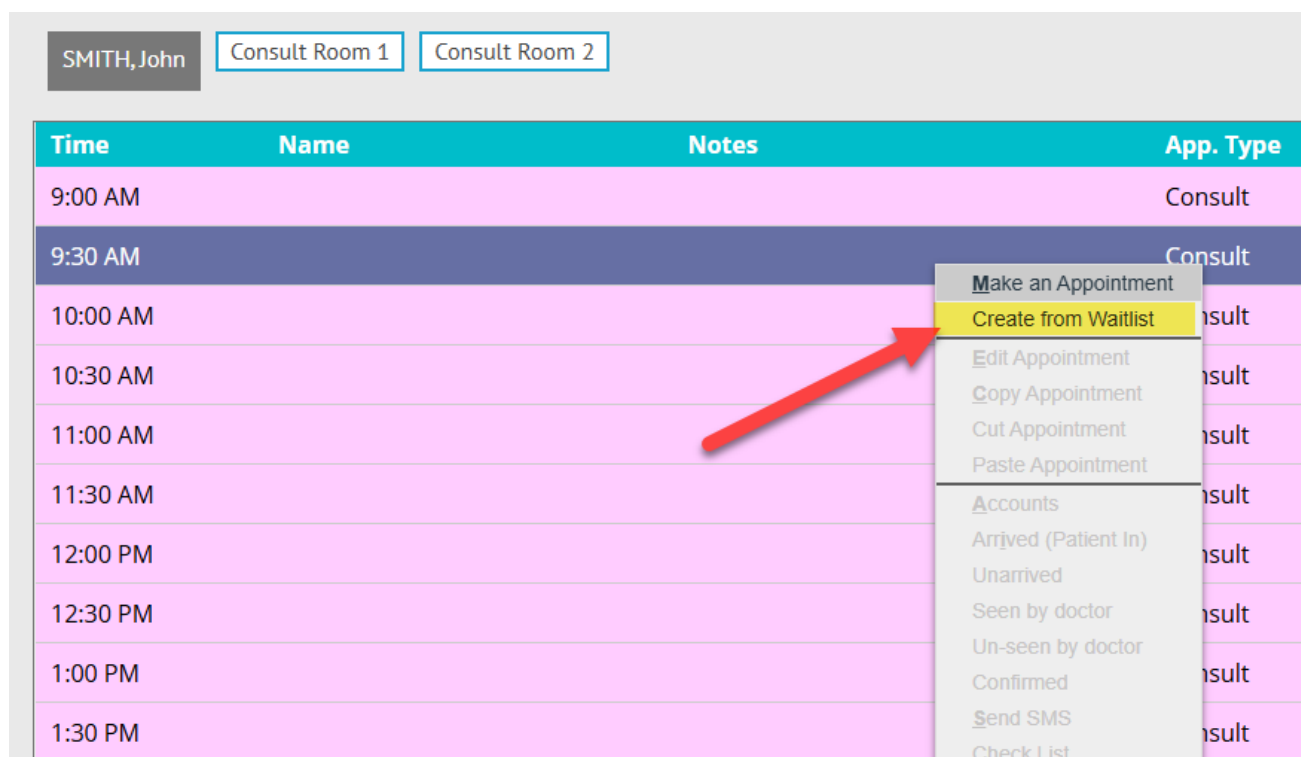
A new option is available to **Order** the **Bed Tracker Handover Report** by the **Patient Name**.



# [FYDO Clinic Update - 21/03/2025](#)

## Waitlist Additions

Users can now add appointments directly from the **Waitlist!** This new feature is available in the **Right-Click Menu** when using the **Appointments Screen**.



Time	Name	Notes	App. Type
9:00 AM			Consult
9:30 AM			Consult
10:00 AM			Consult
10:30 AM			Consult
11:00 AM			Consult
11:30 AM			Consult
12:00 PM			Consult
12:30 PM			Consult
1:00 PM			Consult
1:30 PM			Consult

Selecting this option will open a pop-up displaying all **Waitlist patients available for the selected day**. Their mobile phone number is displayed to make it quick and easy to contact the patient if needed.



Double-clicking on a patient opens the **Make Appointment Screen**, where details can be added to complete the booking.

Once the booking is made and the user clicks **Save**, another pop-up will appear, prompting them to decide whether to **Delete from waitlist** and/or **Delete Future Appointments** - ensuring a seamless and efficient transition from Waiting to Booking.



## New User Group Access Levels

We've introduced new options to the **User Group > Access Levels** for the **Data I/O** function.



By default, these new options will mirror the current access levels that all users have in FYDO. Clinics can adjust these permissions as needed.

## End of Day Banking Improvements

The **MRN** is now displayed in the **End of Day Banking** Report as an additional form of identification.



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For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

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## [FYDO Hospital Update - 20/03/2025](#)

### New User Group Access Levels

We've added new options to the **User Group > Access Levels**, giving facilities greater control over user permissions:

- **Create IFC** - Allows users to generate IFCs
  
- **Create IFC - Edit Charges** - Allows users to make changes to the fees while creating IFCs



Additionally, new access level options have been introduced for the **Data I/O** function.



By default, these new options will mirror the current access levels that all users have in FYDO. Facilities can adjust these permissions as needed.

### New Unbilled Revenue Report API

A new API has been created, allowing information to be retrieved for the **Unbilled Revenue Report** by **Accrual**.

### New Patient Alerts Option

Users can now efficiently access a patient's **EMR** directly from the **Patient Alerts** Screen using the **Right-Click Menu**.



## New Relationship Option

**Child** is now a pre-populated option when entering information for **Next of Kin, Emergency Contact, Contributor** or **Pick Up Person** information.



## End of Day Banking Improvements

The **MRN** is now displayed in the **End of Day Banking** Report as an additional form of identification.



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## [FYDO Hospital Update - 13/03/2025](#)

### New IFC Template Defaults

Following our announcement earlier this week, we're pleased to confirm that the new feature allowing facilities to have both an **Insured Default Template** and an **Uninsured Default Template** has now been implemented in FYDO.



### Chart Tracking Improvements

We've added a new feature to **Chart Tracking** that allows facilities to **Request** charts. This action works similarly to a **Chart Movement** but adds a special **Request flag**, making it easy for other users to identify which charts need to be collected and where they should be moved within the facility.



To further enhance this feature, we've made several additions to the **Chart Tracking Report**:

1. **Filter Option:** Users can filter the report to view **All Types, Request Only** or **None Request**.
2. **Improved Identification:** Requested charts are now easily identifiable on the report.
3. **Multi-Select Capability:** Users can select multiple entries directly from the report.
4. **Bulk Actions:** A new field allows for multiple charts to be actioned at once to either **Return Bulk Charts** or **Covert Bulk Charts to Loan**.



## Episode Stats Report

A new **Order By** option has been added to the **Episode Stats Report** when run by **Detail**. This option allows patients to be ordered by **Health Fund** followed by **Discharge Date**.



## Waitlist Additions

Users can now add appointments directly from the **Waitlist!** This new feature is available in the **Right-Click Menu** when using the **Appointments Screen**.



Selecting this option will open a pop-up displaying all **Waitlist patients available for the selected day**. Their mobile phone number is displayed to make it quick and easy to contact the patient if needed.



Double-clicking on a patient will initial the **Make Appointment Screen**, where details can be added to complete the booking.

Once the booking is made and the user clicks **Save**, another pop-up will appear, prompting them to decide whether to **Delete from waitlist** and/or **Delete Future Appointments** - ensuring a seamless and efficient transition from Waiting to Booking.



## New Token

A **new token** is available to display information about a patient's **previous admissions**. This token simply indicates whether a patient has had a previous admission with a **Y (Yes)** or **N (No)**.

This new token is <<PatPrevEpi>> and for a full list of patient tokens please visit our wiki [Tokens - Patient - FYDO Wiki](#)



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## [FYDO Hospital Update - 06/03/2025](#)

### New Look Theatre Roster

The **Theatre Roster Screen** is the latest FYDO interface to receive a makeover, aligning with our fresh new look and enhanced features.



For more details on the functionality of the updated **Theatre Roster** screen, please visit our wiki

page:

[Theatre Roster - FYDO Wiki](#)

## Re-Order Patient Screen

The long-awaited ability to **re-order the Patient Screen** has arrived! Now, you can customise your view to ensure the most important information is always visible.

For more information on how this feature works, visit our wiki page:

[Re-Order Patient Screen - FYDO Wiki](#)

The screenshot displays the patient screen for Kelvin KNIGHT (Patient ID: 253, DOB: 16/05/1959). The interface includes a top navigation bar with tabs for Patient Details, Appointments, Recalls, Accounts, Episodes, Communication, Chart Tracking, Documents, and Clinical. A sidebar on the left contains icons for home, patient list, calendar, appointments, allergies, alerts, notes, and document alerts. The main content area is divided into several sections: Patient Details (including name, pronouns, address, and contact info), Referring Details (previous referrals and doctor information), Medicare / DVA (eligibility and card information), Entitlement Cards, Health Fund, and Online Patient Verification (OPV). The OPV section shows a dropdown for Type (Medicare) and a date for the last check (03/03/2025) with an OPV Check button. The total amount due is shown as 0.00.

## New IFC Token

A new token is available for use with Informed Financial Consent forms, allowing you to display the **Initials of the User Generating the IFC**.

The token `<<IFCUserI>>` can be used in all IFC Templates.

For a full list of IFC tokens, please visit our wiki:

[Tokens - Informed Financial Consent \(IFC Hospital\) - FYDO Wiki](#)



## Billing Status Report

A new filter has been added to the **Billing Status Report** when running **Show All - Inv Detail**.

This filter allows users to omit specific types of information if required.



# [FYDO Hospital Update - 27/02/2025](#)

## **Payments (Hospital) Improvements**

To help prevent accidental duplicate processing of ECLIPSE payments, FYDO will now notify users if they attempt to process a payment that has already been applied. This safeguard reduces errors and ensures greater financial accuracy. Additionally, an audit log will record if a staff member chooses to proceed, after the alert is triggered.



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# [FYDO Hospital Update - 20/02/2025](#)

## **Inpatient Procedure Schedule Improvements**

New fields have been added to the **Inpatient > Procedure Schedule** to enhance the workflow for patients requiring multiple procedures during their stay. These updates allow facilities to list a **Planned Time in Theatre (TIT)** and specify the **Roster** for each procedure, ensuring the correct information is reflected on the theatre lists.



## **Handover Report Improvements**

The Bed Trackers Handover Report now has the capability to print the **Procedure** details from the patient's **Procedure Schedule**, not just the original booking.

The new token to print this information is **<<ProcNotes2>>**. If you require assistance with updating your Handover Report Template, please don't hesitate to reach out to our team.



## **Print List Improvements**

The **Print List** option for printing a **New Page** has been enhanced to allow facilities to print multiple days at once. With the addition of the **Day** segregation, lists for different days will now be separated, even if the same doctor is scheduled in the same theatre on different days.



## **Episode Stats Report Addition**

The new **# of Specimens** field from the **Theatre Screen** has now been added to the **Episode Stats > Excel - Raw Data Export** Report.



## Bug Fix

The issue with the **Run Pat Check** function not working in the **Claiming Hospital > Not Yet Sent Tab** has now been resolved.

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## [FYDO Hospital Update - 13/02/2024](#)

### New Acute Certificate Report

FYDO now offers a powerful new report designed to streamline **Acute Care Certificate** requirements for overnight facilities. The **Acute Certificate Report** provides a comprehensive list of admitted inpatients, displaying exact dates when certificates are required based on the admission date. It includes key details such as **Start Day**, **Adjusted Length of Stay** and **Length of Stay** to help you stay on top of compliance.

Equipped with FYDO's signature **Right-Click Menu**, this interactive report makes it easier than ever to efficiently manager certification obligations.



### Patient Alerts

Our all-new **Patient Alerts** feature has already been enhanced! You now have the option to automatically tick the **Pre-Admission Contacted** checklist item when marking the **Patient Alert** as **Completed**, making the process even more efficient!



### Incomplete Report

A new filter has been added to the **Incomplete Report** to allow it to be filtered by **Patient Category**.



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## [FYDO Clinic Update - 07/02/2025](#)



# Clinical Notes Templates

A new access level now governs **Clinical Notes Templates**. This access level inherits the settings already assigned to the **User Group** for **Templates**.



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