

[FYDO Clinic Update - 04/06/2026](#)

SMS Improvement

Previously, if an Automated SMS had already been sent for a particular appointment date, and a new appointment was then created within that same timeframe, the scheduled Automated SMS would send immediately for the new booking.

To give users more control over when this is sent, the **Confirmed** field is now displayed on the **Make Appointment** screen.

This allows users to select the appropriate confirmation status while creating the booking. For example, selecting **Confirmed** at the time of scheduling will prevent the Automated SMS from being sent immediately, where applicable.

The screenshot shows the 'Make Appointment' interface. At the top, there are fields for 'Date' (04/06/2026), 'Time' (09:30 AM), and 'Confirmed'. Below these are 'Appointment Type' (New Patient), 'Make Recurring' (a yellow button), and 'Mins' (20). At the bottom, there are 'Billing Type' (Private) and 'Fee Level' (4 - Private Rooms). A red dashed arrow points from the 'Confirmed' dropdown to the 'Confirmed' field. The 'Confirmed' dropdown menu is open, showing four options: 'Confirmed', 'Left Msg', 'Sent Email', and 'Sent SMS'. The 'Confirmed' option is highlighted with a red border.

Performance Optimisation

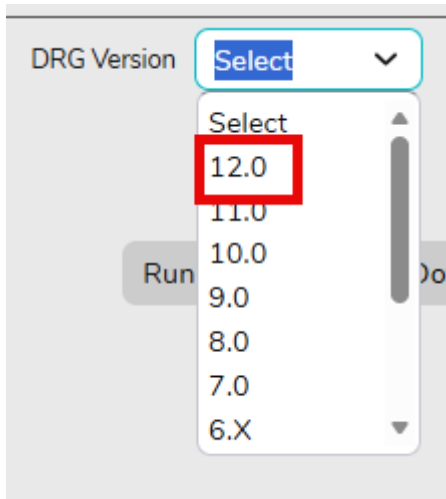
Additional performance improvements have been implemented across FYDO, resulting in a more efficient and responsive user experience.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Hospital Update - 04/06/2026](#)

DRG Version 12 Update

DRG Version 12 is now available as an option in FYDO. Along with the DRG version update, we have also updated the TurboGrouper to the latest version to ensure compatibility.



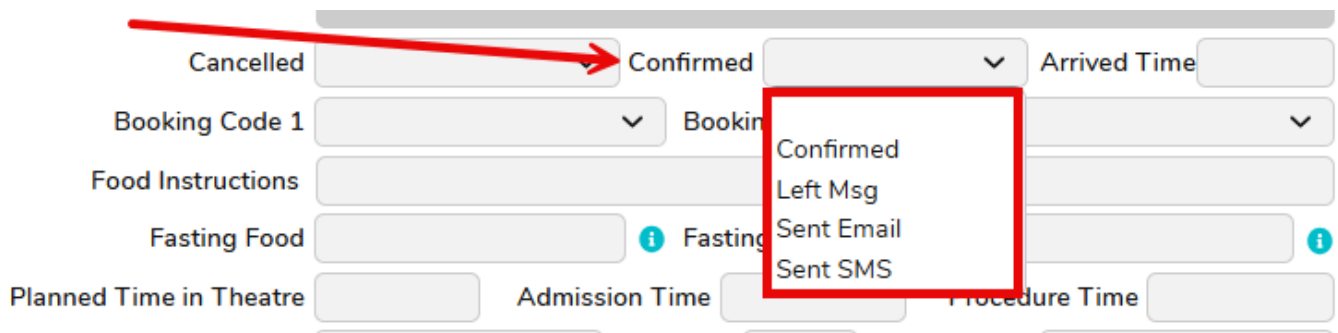
Just a reminder that the DRG version, in the Coding Screen, will automatically default based on the setup against the health fund in Settings, and should be set in line with what is outlined within your health fund contracts.

SMS Improvement

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This allows users to select the appropriate confirmation status while creating the booking. For example, selecting **Confirmed** at the time of scheduling will prevent the Automated SMS from being sent immediately, where applicable.



Performance Optimisation

Additional performance improvements have been implemented across FYDO, resulting in a more efficient and responsive user experience.

[FYDO Clinic Update - 28/05/2026](#)

Claims Import Enhancement

We have introduced an enhancement to the Claims Import auto send feature for Medicare and DVA batches.

A new toggle option is now available, allowing clients to choose whether imported Medicare and DVA claims are automatically sent after import, or saved for manual review and submission.

This feature is defaulted in FYDO to **automatic batch sending**.

If you would prefer this setting to be disabled, please submit a support ticket and our team will be happy to assist.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Clinic Update 21/05/2026](#)

Items Report Enhancement

We have enhanced the underlying reporting framework for the **Items Report**.

As part of this update, the report now features a refreshed design and improved performance, with no changes to existing data or reporting capabilities.

A new real-time search field has also been added. Users can type alphanumeric characters into the search field to quickly narrow down results on-screen.

Reports / Items (Clinic) Refresh

Filters Collapse ^

Location: All Locations

Department: All Departments

Doctor: All Doctors

Referring Doctor: Search for a Referring Doctor

Select All

Resource: All Resources

Type: All Types

Billing Type: All Billing Types

Fee Level: All Fee Levels

Item Type: All Item Type

Grouped By (Primary): Billing Type

Grouped By (Secondary): No Group

Date Type: Date of Service Accounting Period

From - To: 02/03/2026 -- 30/05/2026

Report Type: Summary

Order by: Item

Search... Primary: Billing Type Secondary: No Group From 02/03/2026 to 30/05/2026 · Summary for All Locations, Date Type: Date of Service

Item	Description	Qty	Inv (Gross)	Avg
BUPA Australia - BUP Primary				
116	Professional attendance at consulting rooms or hospital, by a...	1	300.40	300.40
133	Professional attendance by a consultant physician in the prac...	1	175.05	175.05
Total - BUPA Australia - BUP		2	475.45	237.72
Medicare Primary				
110	Professional attendance at consulting rooms or hospital, by a...	1	151.90	151.90
116	Professional attendance at consulting rooms or hospital, by a...	1	67.05	67.05
RRR64	Shoulder or upper arm or both: left or right: ultrasound scan	1	119.10	119.10

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Date: 21/05/2026 1:54 PM
Print Export

Interactively search within the report

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 21/05/2026

Other Services Improvement

In **Settings > Other Services**, there is now an option to select who the **Other Service** will default to. It is automatically set to **Health Fund**; however, if there is a specific custom code or prosthesis that should always be billed to the patient, you can change the default setting.

This selection will then automatically populate on screens such as **Edit Appointment**, **Theatre Screen**, and **IFC**.

Other Service Details

Billing Code DE511

Description Oculentis LENTIS LU-313TY

Type Prostheses

Company Device Technologies Australia Pty L

Eclipse Mapping

Exclude fee when billing

Expired as of

Send Invoice To

Status

Patient



Custom View Addition

FYDO has now implemented a new Custom View Field called **Time Out Theatre Time**, which will automatically pull through the time entered within the Theatre screen.

Create View

Location Hospital and NSW

Department All Departments

Doctors/Theatres All Doctors/Theatres

View Name

Layout All Individual Weekly List

Number of Columns 5

Type Clinic Hospital

Scroll type Individual Scroll Unified Scroll

Clinic State Type Appointment Status

Hospital State Type Appointment Status Booking Code 1 Booking Code 2

Select which fields you want to see in your hospital list

Fields Add Field

Field Name	Percentage of column width
Time	20
Patient Name	40
Time In Theatre Time	20
Time Out Theatre Time	20
	100

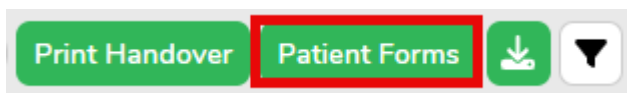
Order of Doctors/Theatres

Name	
Theatre 1	Hospital and NSW
Theatre 2	Hospital and NSW
Theatre 3	Hospital and NSW

TimeIn	TimeOut
11:35	12:10

Bed Tracker

FYDO has now introduced a new button within Bed Tracker called **Patient Forms**. This feature allows users to print individual patient information by page, rather than being limited to printing only a handover report.



Performance Optimisation

Performance improvements have been implemented across FYDO, resulting in a more efficient and responsive user experience.

[FYDO Clinic Update - 14/05/2026](#)

Additions to Audit Logs

Users can now export Audit Logs to PDF for printing along with the ability to export to excel.

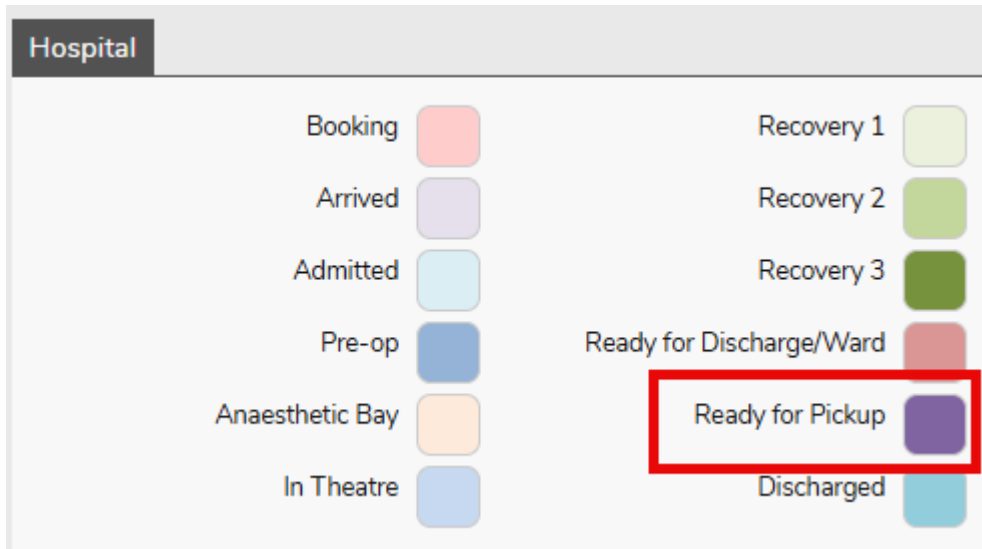


For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Hospital Update - 14/05/2026](#)

Colour Code Addition

FYDO has introduced a “Ready for Pickup” option within System Configuration, which allows this status to be colour-coded. When the **Appointment Screen** is in **Status Mode**, it will now display the colour assigned to **Ready for Pickup**.



Type B/C Displayed on IFC screen

Like the Edit Appointment screen, **Type B** and **Type C** items will be highlighted on the IFC screen for improved visibility to users when creating patient informed financial consents.

Appointments / Informed Financial Consent - Hospital

Patient and Episode Details

First Name: Richard

Address Line 1: 22 Necker Way

Suburb: RINGWOOD

Fund: MPL - Medibank Private Limited

Excess: 0.00 Co-payment: 0.00

Location: Shaes Private Hospital

Adm Date: 13/05/2026 Dis Date: 13/05/2026

Accom: Accom - Medical

Bursary:

MBS/Items

Item	Description
30473	B Oesophagoscopy (not being a service associated with a servi
41500	C EAR, foreign body (other than ventilating tube) in, removal of,

Update to Billing Stats Report

The **Excludes episodes billed \$0** option will no longer appear on the Billing Stats Report when the **Show Not Billed Only** filter is applied. This functionality is no longer following the introduction of the **Invoice Override** feature. If you have any questions about how the Invoice Override feature can be utilised, please reach out to our Support Team.

Additions to Audit Logs

Users can now export Audit Logs to PDF for printing along with the ability to export to excel.

SETTINGS > LOGS

Print Export To

All Users 13/04/2026 13/05/2026

Username	Message
Shae Darr (Altura) (Backend)	Patient [MRN - 112] - Mobile changed from '0411111111' to '0400000000'

Performance Optimisation

Performance improvements have been implemented for the Theatre Roster screen, resulting in a more efficient and responsive user experience.

[FYDO Hospital Update - 30/04/2026](#)

Invoice Export Report Addition

In **Reports > Invoice Export**, FYDO has now added the **Admission Number**, which can be located in **Column M**.

L	M	N
episodeno	AdmNo	AdmDate

The **Invoice Export** Report can now also be run for Fund Groups. Ensure the facility is selected in the **Location** field, for the fund groups to be an option in the **Fund** dropdown.

REPORTS > INVOICE EXPORT

Invoice Export

Location: Shaes Private Hospital

Fund:

- Select All
- Australian Health Service Alliance (Group) AHS 5
- Australian Regional Health Group Limited (Group) ARH 8
- BUPA Australia (Group) BUP 56
- HCF of Australia Limited (Group) HCF 24
- Medibank Private Limited (Group) MPL 35
- New Fund (Group) NEW 81

[FYDO Clinic Update - 23/04/2026](#)

Claims Import - Automated Batch Submission

For clients using Claims Import, Medicare and DVA batches will now be automatically submitted after importing, removing the need to manually send batches via Claiming Medical.

What this means for you:

- No more manually sending Medicare and DVA batches
- Reduced risk of missed or delayed submissions
- This update will run seamlessly in the background, with no action required from your side.

Please note:

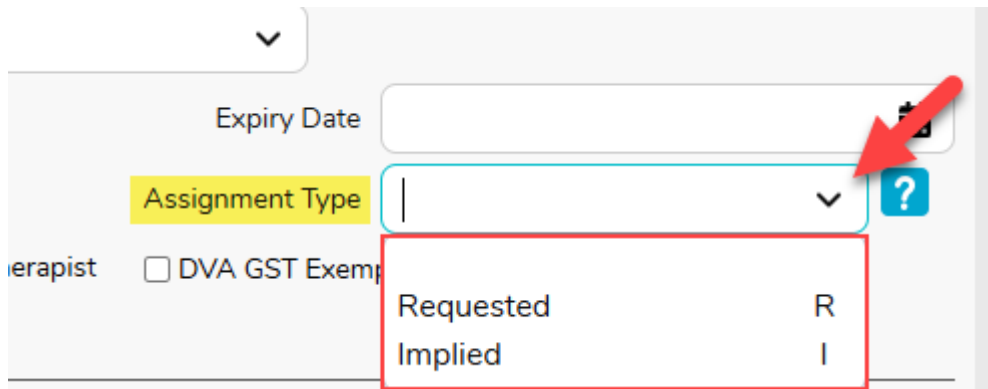
We still recommend reviewing the Claiming Medical screen after importing to ensure all batches have been successfully submitted and no issues have occurred.

New Field in Doctor Setup

In preparation for the 1st of July 2026 Assignment of Benefit changes to Simplified Billing, we have introduced a new field within the Doctor Setup called **Assignment Type**.

This field can be defaulted to:

- **R - Requested**
- **I - Implied**



The screenshot shows a portion of a web form. At the top, there is a dropdown arrow. Below it is a text input field labeled 'Expiry Date'. Underneath that is a dropdown menu labeled 'Assignment Type' which is currently blank. A red arrow points to the dropdown arrow of the 'Assignment Type' field. A red box highlights the dropdown menu's options, which are 'Requested' with the code 'R' and 'Implied' with the code 'I'. To the right of the dropdown menu is a blue question mark icon. Below the 'Assignment Type' field, there is a checkbox labeled 'DVA GST Exempt' and the text 'therapist'.

This field will be blank by default and can be configured now in preparation for the 1st of July 2026.

For more information on these changes, please visit [Improving the assignment of benefit process | Australian Government Department of Health, Disability and Ageing](#)

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Hospital Update - 23/04/2026](#)

Document Improvement

When a document is imported, scanned, edited, or a new letter is created, the system will now automatically populate the doctor field once an admission date is selected.

The screenshot shows a form for document import with the following fields and options:

- Document Name: Discharge Instructions
- Document Type: (dropdown menu)
- Doctor: EYES, Bright (dropdown menu)
- Admission: 1273 (dropdown menu)
- IFC Created: IFC Signed:
- Checklist: Admission Form Received Consent Received Documents Scanned

Annotations in the image include a red box around the Doctor and Admission fields, and a red arrow pointing from the Admission field to the Doctor field.

Buttons: Cancel, Save Import

API Update

The previously communicated API page size cap and rate limit restrictions have been implemented. Further API changes will be taking place in the near future that will also require hospitals involvement/feedback. Further information on this will be communicated in the coming weeks.