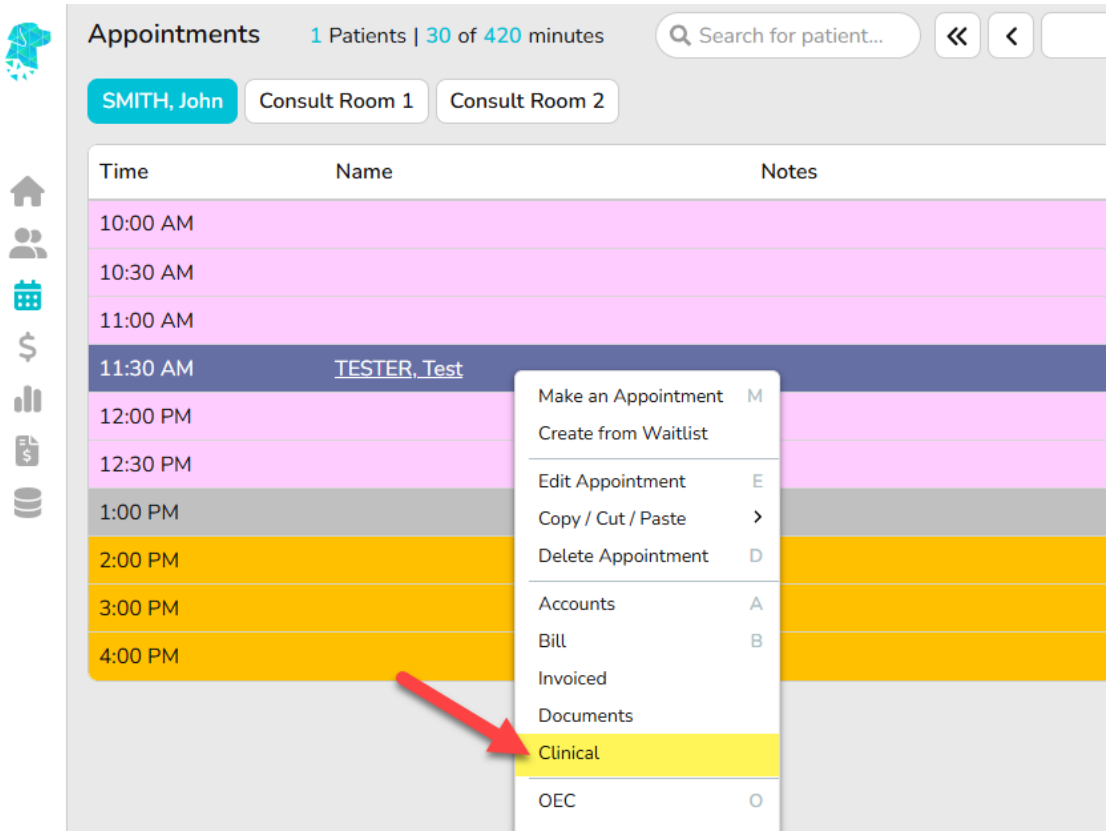
FYDO Clinic Update – 18/12/2025

Clinical Added to Appointment Right-Click Menu

You can now access Clinical directly from the right-click menu on a patient's appointment. Selecting Clinical will take you straight to the Clinical tab within the patient's file, making it faster and easier to view and update clinical notes without extra navigation.

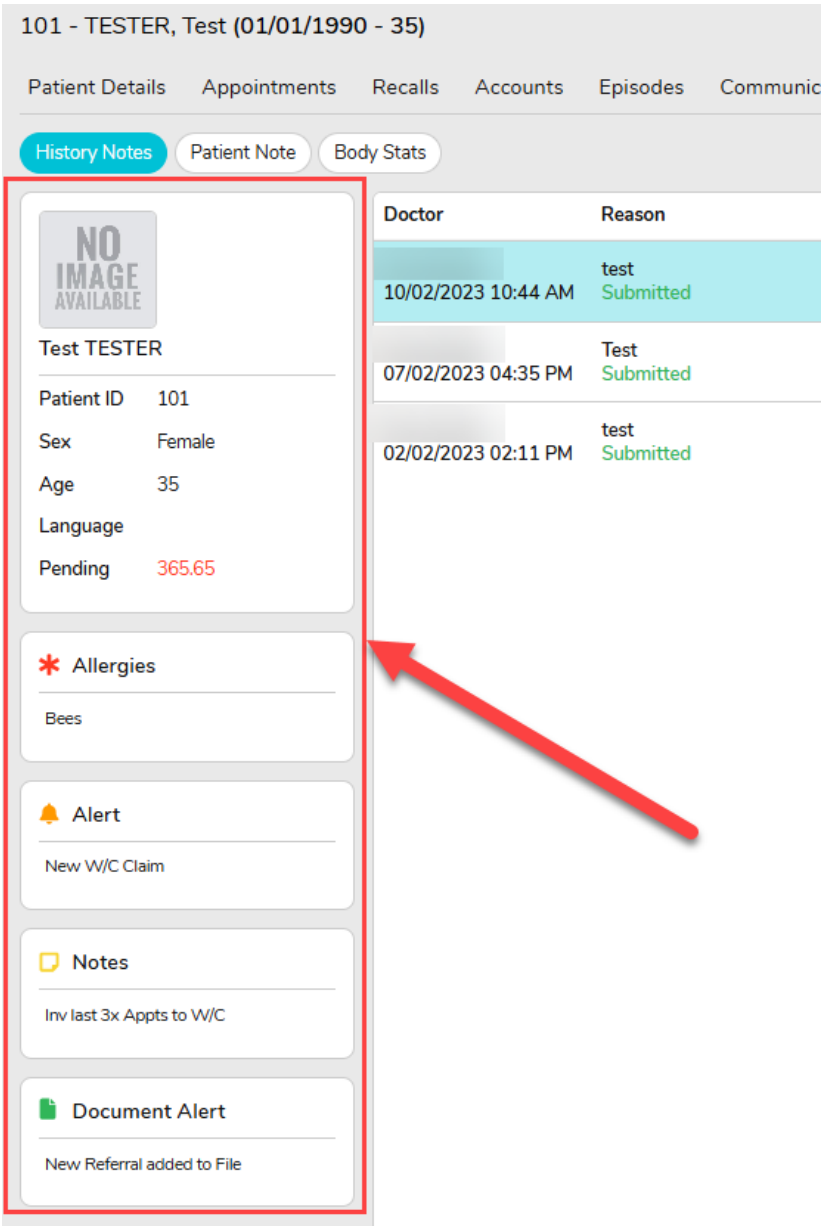


Referral Expired Warning

When cutting and pasting an appointment to a new date/time, FYDO will now warn you if the referral attached to the appointment is expired for the new appointment date/time. This helps prevent booking issues and ensures referrals remain valid before the appointment is saved.

New Patient Summary Panel Across Clinical Screens

A new Patient Summary Panel has been added across all screens under the Clinic tab within a patient file. This panel provides quick visibility of key patient details, including demographics, allergies, alerts, notes, and document alerts. This ensures important information is easily accessible at all times.



OEC Description Enhancement

When running an OEC check, the Documents section previously displayed only “OEC” as the description. It will now also display the associated item number, making it easier to navigate the documents and quickly locate the correct file.

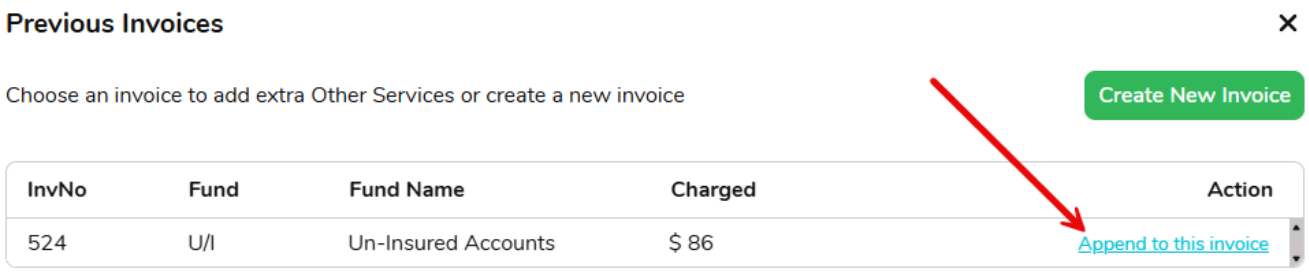
Document Name	Type	Adm Date	MHR	Created ↑
OEC-32229	OEC	08/12/2025		11/12/2025
OEC-32222	OEC	08/12/2025		11/12/2025
OEC-30473	OEC	08/12/2025		11/12/2025
OEC-32223	OEC	08/12/2025		11/12/2025
OEC-32220	OEC	08/12/2025		11/12/2025
OEC-460	OEC	08/12/2025		11/12/2025
OEC-32222	OEC	08/12/2025		11/12/2025

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 18/12/2025

Other Services Invoice Improvement

FYDO has enhanced the **Create Other Services Invoice** feature. Users can now append charges to an existing invoice rather than creating a new one each time. This improvement is particularly beneficial for facilities that add services throughout a patient's stay, as it allows all charges to be consolidated into a single invoice at discharge instead of generating multiple invoices.



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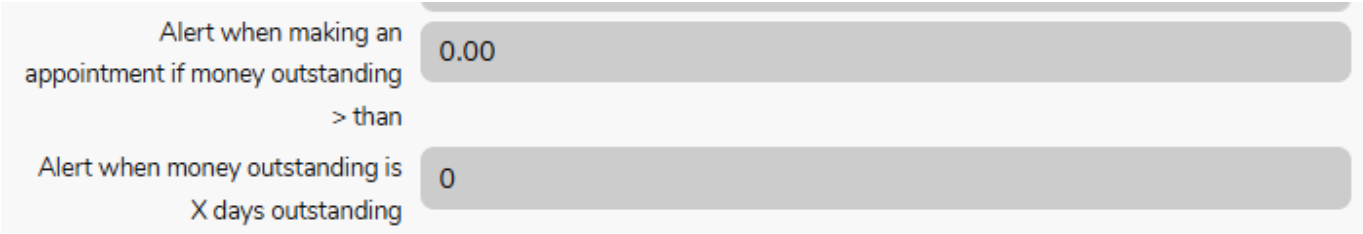
OEC-30473	OEC	08/12/2025		11/12/2025	
OEC-32223	OEC	08/12/2025		11/12/2025	
OEC-32220	OEC	08/12/2025		11/12/2025	
OEC-460	OEC	08/12/2025		11/12/2025	
OEC-32222	OEC	08/12/2025		11/12/2025	

Outstanding Balance Alert

Previously, when the outstanding balance was configured under **Settings > System Configuration**, a pop-up alert informed staff of any outstanding balance during the booking process.



This same alert has now been implemented during patient admission, ensuring that any outstanding balance from a previous admission is not overlooked.

New Body Stats Tokens

FYDO has introduced four new tokens related to the patient's Body Stats:

- **Patient's BMI**
- **Patient's Height**
- **Patient's Weight**
- **Patient's Body Stats Date**

These tokens have been added to the Tokens Wiki in **Tokens – Hospital** under **Episode Appointment Details.**

<<PatBMI>>	Patient's BMI	
<<PatHeight>>	Patient's Height	
<<PatWeight>>	Patient's Weight	
<<PatBSDate>>	Patient's Body Stats Date	dd-mm-yyyy

FYDO Hospital Update – 11/12/2025

Cluster Coding

Fydo has implemented a drop-down box to accommodate the Diagnosis Cluster Code ID when coding. It will be mandatory to assign a DCID code from 1st July 2026. Please see link below for more information.

Diagnosis Cluster Code User Guide

New Tokens

FYDO has introduced two new tokens related to My Health Record (MHR):

- **Episode MHR Consent**
- **Patient MHR Consent**

These tokens have been added to the Tokens Wiki under **Tokens – Hospital** and **Tokens – Patients**.

<<EpiMhrConsent>>	MY Health Record (MHR) Consent
<<PatMhrConsent>>	My Health Record (MHR) Consent

Invoice Export Report Additions

FYDO has added two new columns to the **Invoice Export** Report. The new columns are:

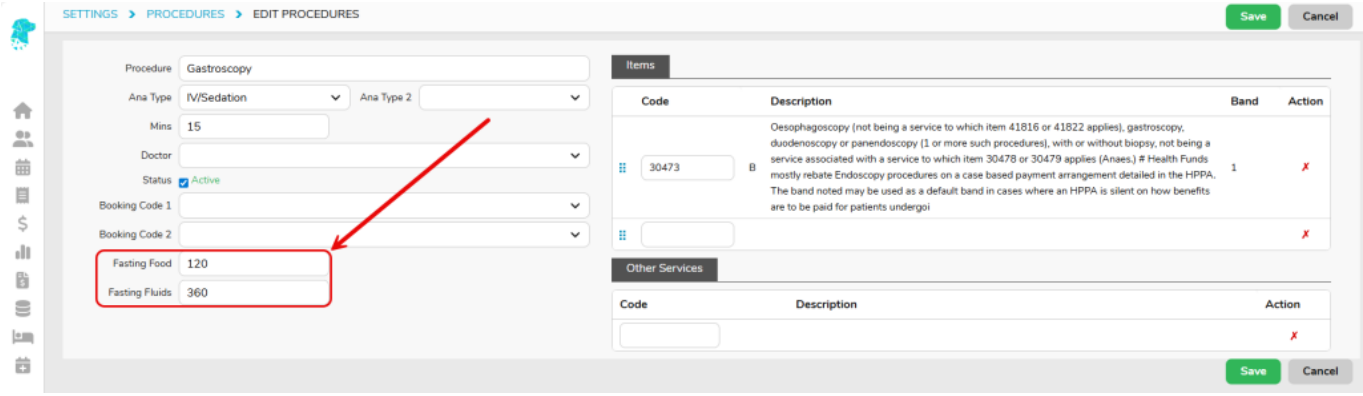
- **Health Fund Membership Number**
- **DRG**

In the exported file, the Health Fund Membership Number will appear in **column K**, and the DRG will appear in **column AR**.

FYDO Hospital Update – 04/12/2025

[redacted]

Facilities can now enter **Fasting Food** and **Fasting Fluid** details for a specific **Procedure** as a default, removing the need to re-enter this information on the **Edit Appointment** screen. These details will automatically populate whenever the procedure is selected.

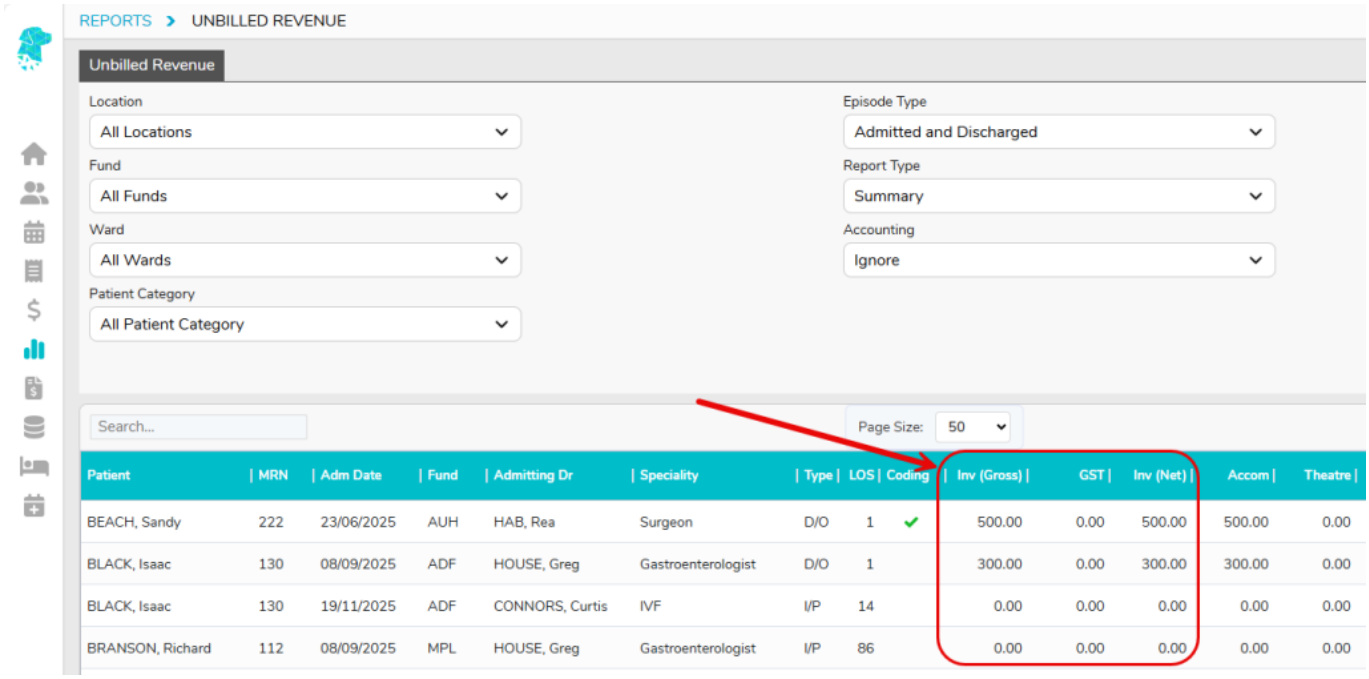


[redacted]

Two new columns have been added to the **Unbilled Revenue Report** relating to GST:

- **Inv (Gross)** was renamed
- **GST** is now displayed
- **Inv (Net)** is now displayed

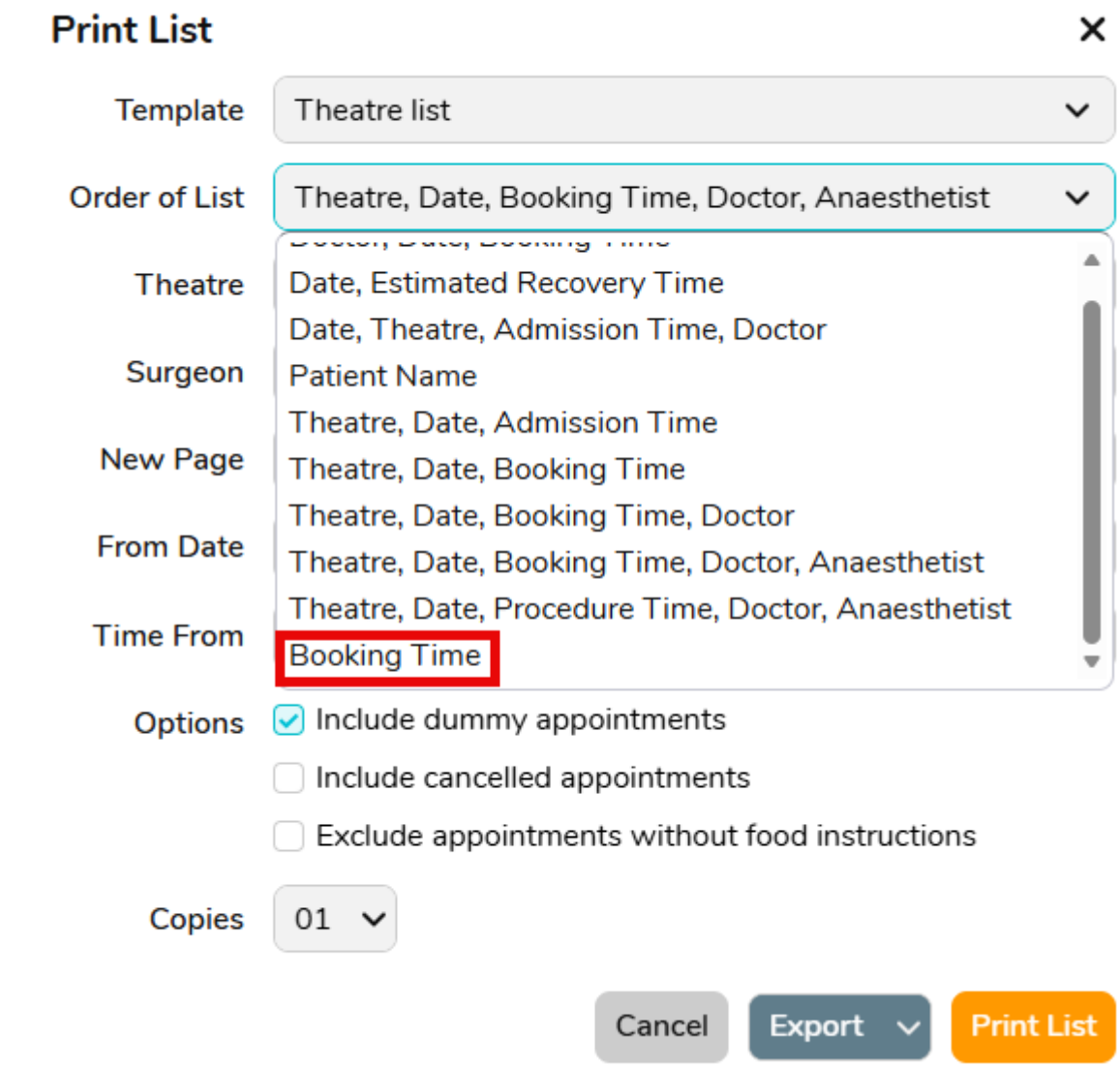
These enhancements were introduced in response to increased interest from facilities seeking clearer visibility of revenue figures both including and excluding GST. We've also improved the report's performance for greater efficiency and updated the overall layout to enhance readability.



FYDO Hospital Update – 27/11/2025

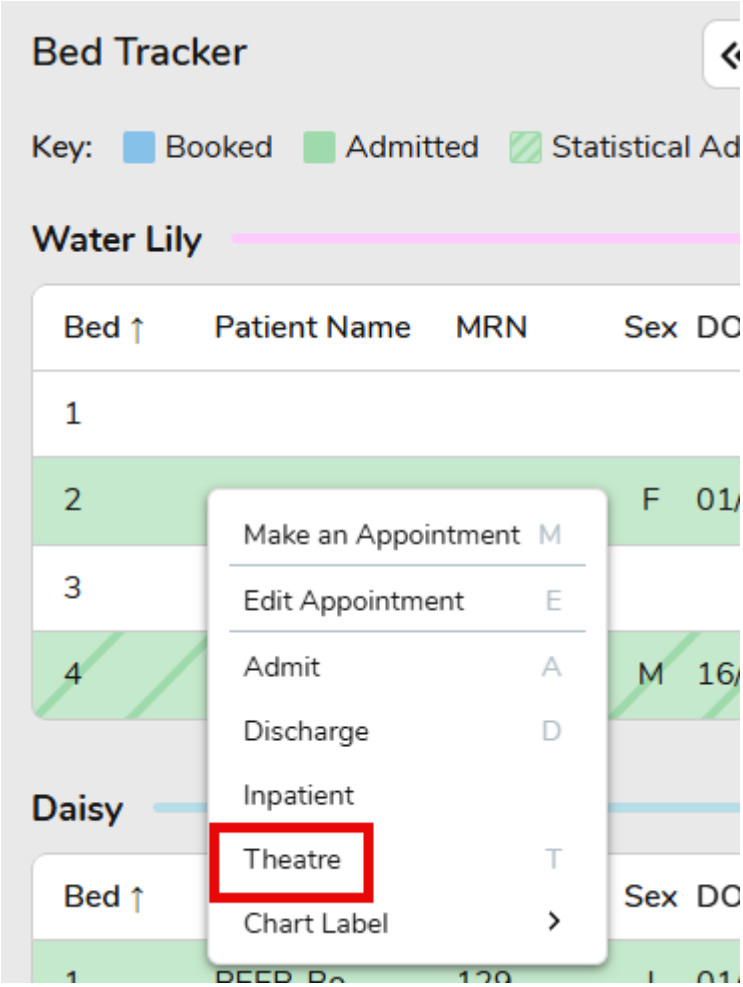
[redacted]

FYDO now includes a new feature that allows users to print the Theatre List in Booking Time order. This enhancement is designed to improve workflow efficiency and provide clearer visibility of scheduled bookings.



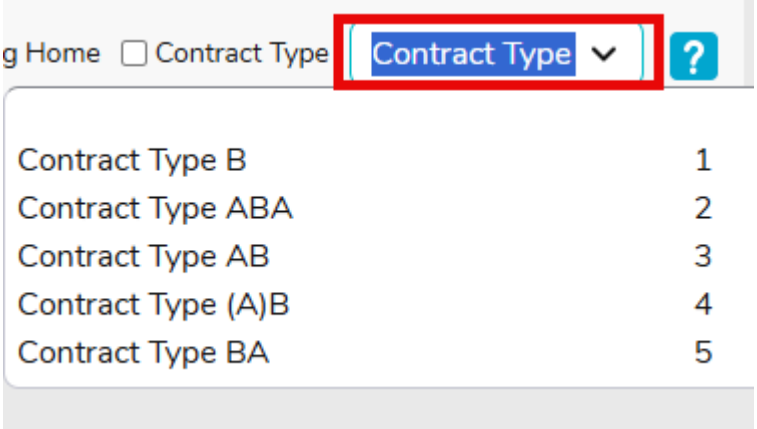
[redacted]

In Bed Tracker, we have introduced a new shortcut option that allows users to navigate directly to the Theatre screen by right-clicking on a patient. This enhancement is intended to streamline workflow and improve ease of access.



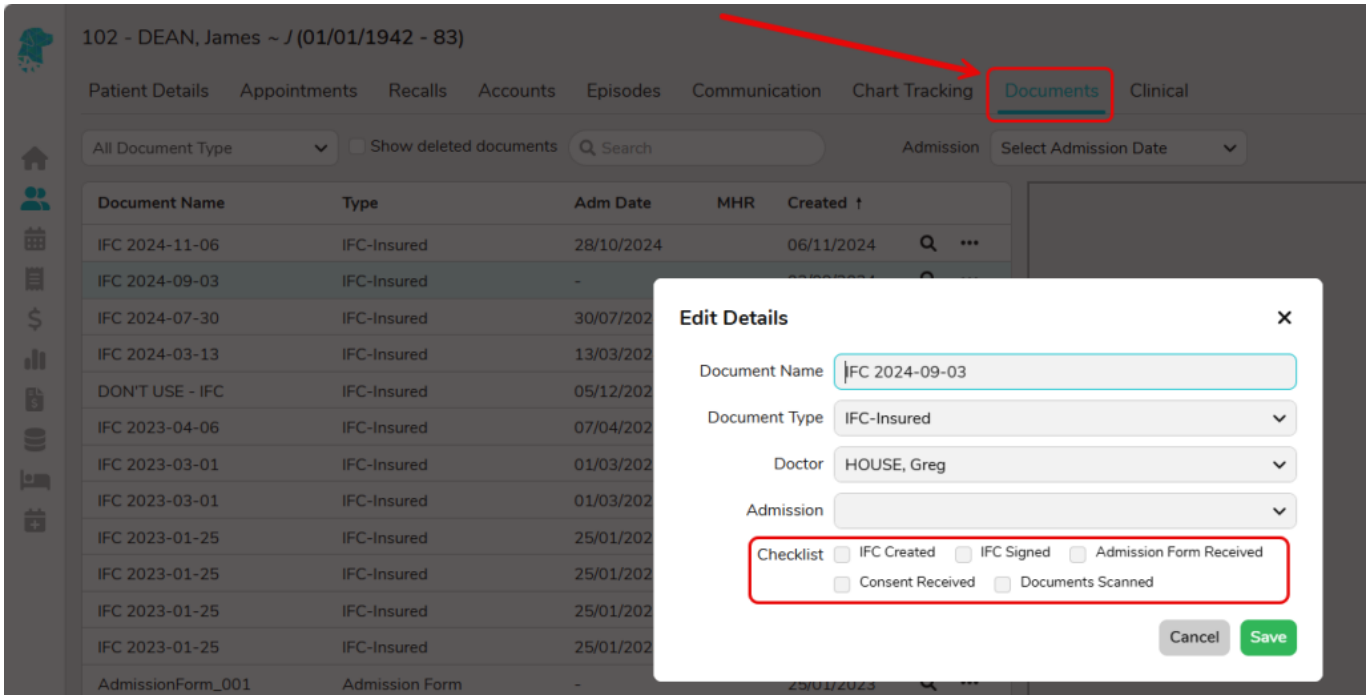
When admitting a patient, updating the **'Transferred From'** field will automatically populate the relevant hospital information for a contracted patient. However, contract types can vary between hospitals and between different contracts.

To accommodate this, we have added a new **Contract Type** section under **Settings > Hospitals**. When setting up a new local contracting hospital, you can now manually select the appropriate contract type, ensuring the system populates accurate for every admission and populates the correct data.



Documents Enhancement

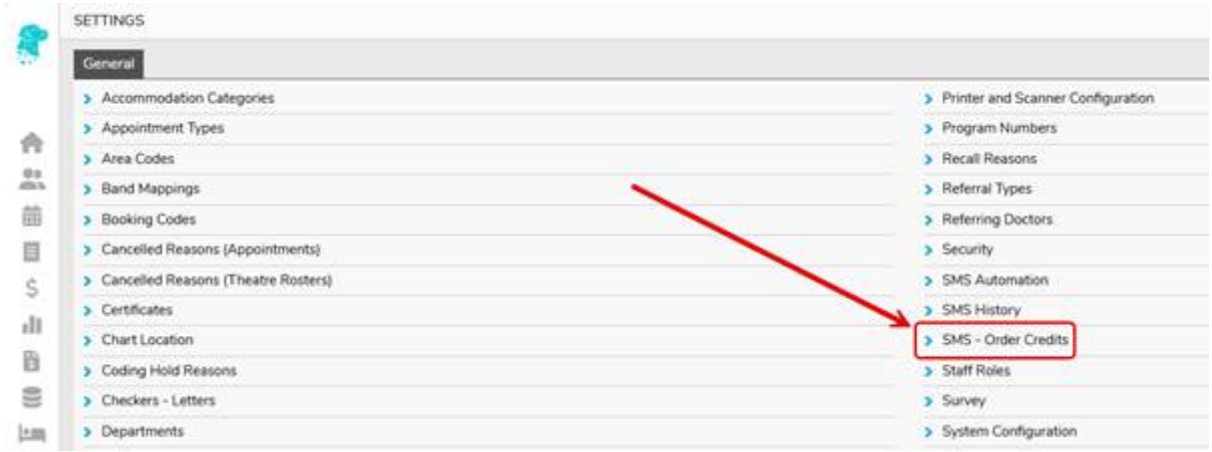
Users are now able to tick **Checklist** items as they import or edit **Documents** that have been loaded. This feature allows users to easily tick certain boxes, e.g. **IFC Signed** as they are uploading the signed IFC, instead of then having to go back to the appointments screen to check the item.



FYDO Clinic Update – 20/11/2025

Ordering SMS Credits

It is now even easier to **order SMS Credits** with a new dedicated location in FYDO:

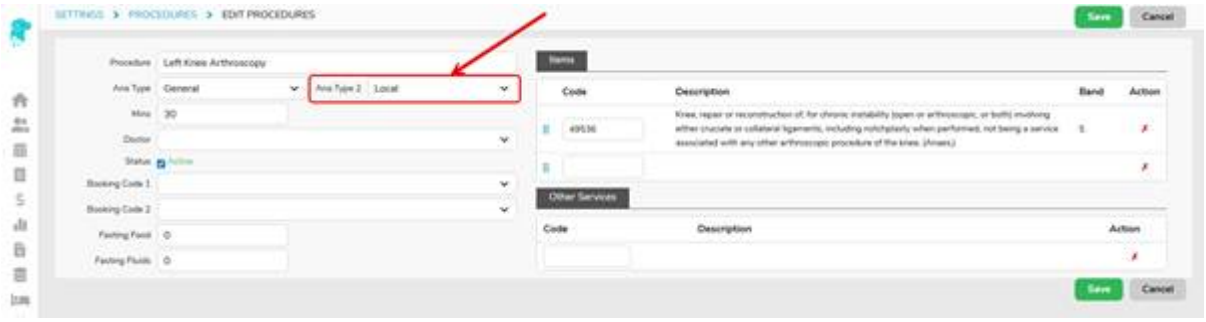


For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 20/11/2025

Procedure Default Enhancements

Facilities can now also set a default **Secondary Anesthetic Type** for any procedure added in **Settings > Procedures**, alongside all the other defaultable fields. This enhancement makes it even easier and faster to book patients into FYDO.



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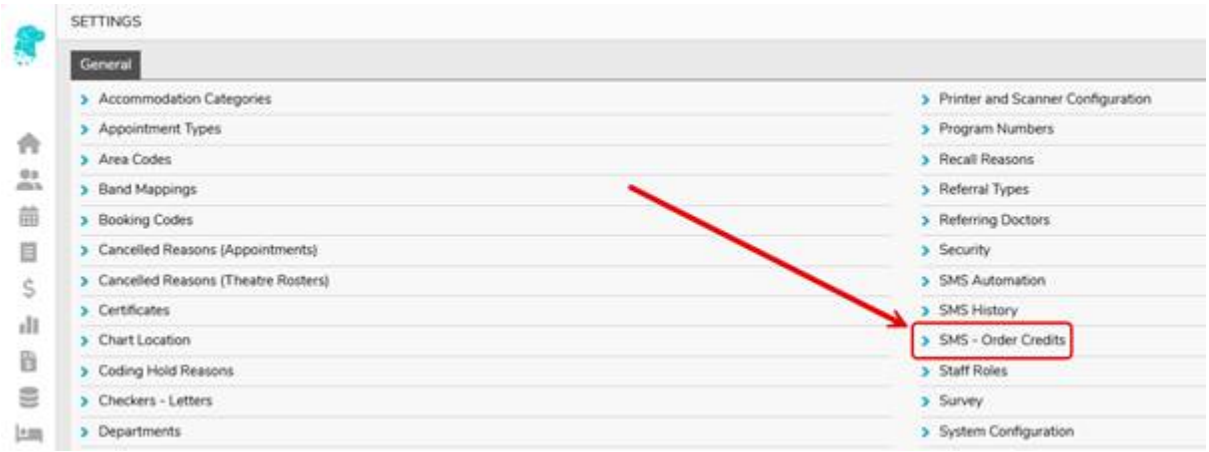


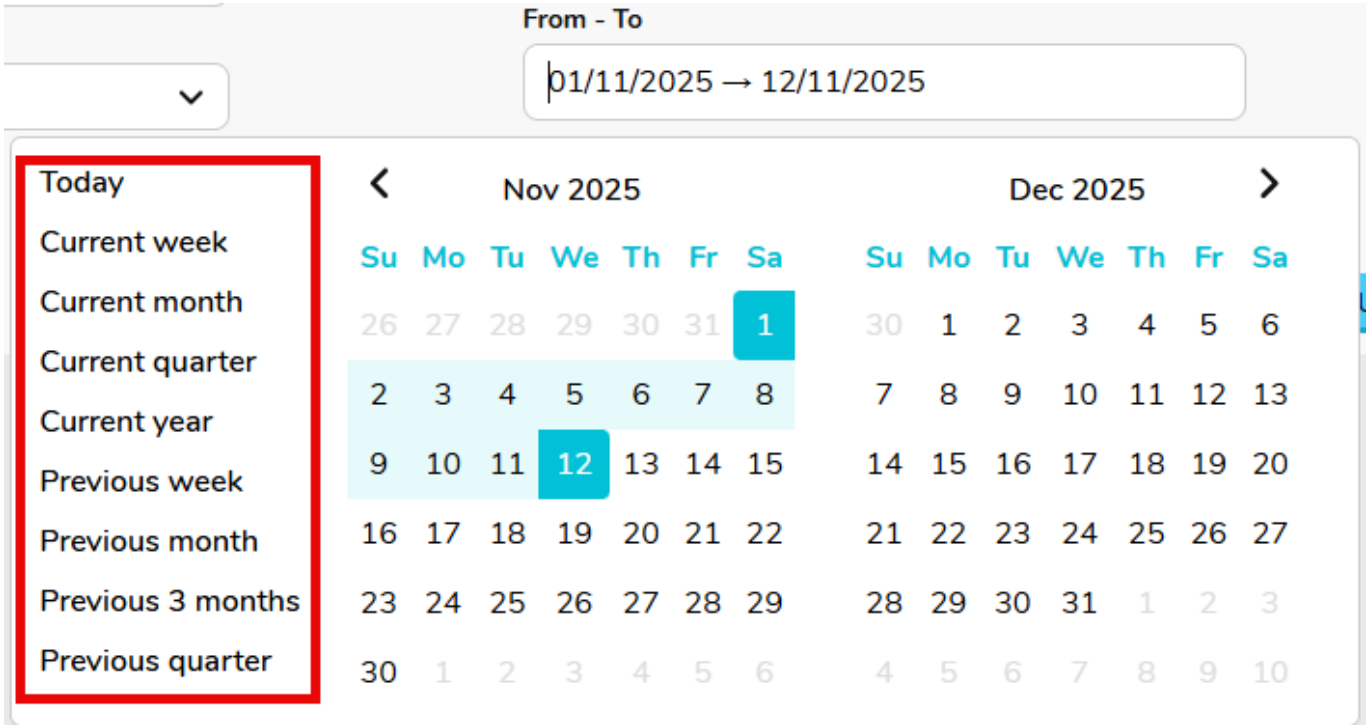
FYDO Hospital Update – 13/11/2025

Report Enhancement

FYDO has introduced an enhancement across multiple reports, adding a **date range dropdown** that allows users to select a specific reporting period. This functionality mirrors the feature recently implemented in the **Episode Report**.

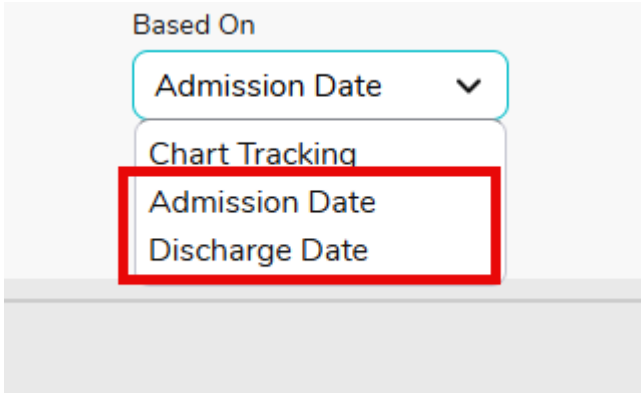
The enhanced date selection is now available for the following reports:

- Revenue Report
- Other Services Revenue
- Unbilled Revenue Report
- Trial Balance
- Payments



Medical Record Retention Improvement

FYDO has introduced a new feature that enables facilities to easily identify which files are eligible for culling within a specific month. Users can now **filter the Medical Retention Report** based on **Admission Date**, or **Discharged Date**, based on their requirements. Allowing them to streamlining record management and retention processes.



FYDO Hospital Update – 06/11/2025

Unbilled Revenue Report Enhancement

FYDO has enhanced the **Unbilled Revenue Report**. The MBS Item Numbers, from the first theatre visit, are now included in the Excel Raw Data export for greater transparency and ease of analysis. This new information will appear starting in column AD when run in summary and in column AE when run in detailed.

Summary:

AC	AD	AE	AF	AG	AH	AI	AJ	AK	AL	AM	AN
ProgramNum	MBS1v1	MBS2v1	MBS3v1	MBS4v1	MBS5v1	MBS6v1	MBS7v1	MBS8v1	MBS9v1	MBS10v1	
	32229	32222	30473								
	32229	32222	30473								
	39331										
	39331										
	39331										
	32229	32222									
	32229	32222									
	32229	32222									
	13212										
	13212										

Detailed:

AD	AE	AF	AG	AH	AI	AJ	AK	AL	AM	AN	AO
TheatreName	MBS1v1	MBS2v1	MBS3v1	MBS4v1	MBS5v1	MBS6v1	MBS7v1	MBS8v1	MBS9v1	MBS10v1	
Theatre 3	42702										
Theatre 3	42702										
Theatre 3	42702										
Theatre 3	42702										
Theatre 1											
Theatre 2	32229	32222									
Theatre 2	32229	32222									
Theatre 2	32229	32222									
Theatre 2	32229	32222									
Theatre 3	32229	32222									

Appointment Report Enhancement

The **Appointment Report** now includes the **Day Category** classification in the Excel Raw Data export. This new field will appear in column AR when run in summary and detailed and will assist facilities in determining if the episode was a **Day Only (D/O)** or **In-Patient (I/P)** admission.

AQ	AR	AS	AT	AU
ApptType	DayCategory	BookingCode1	BookingCode1Desc	BookingCode2

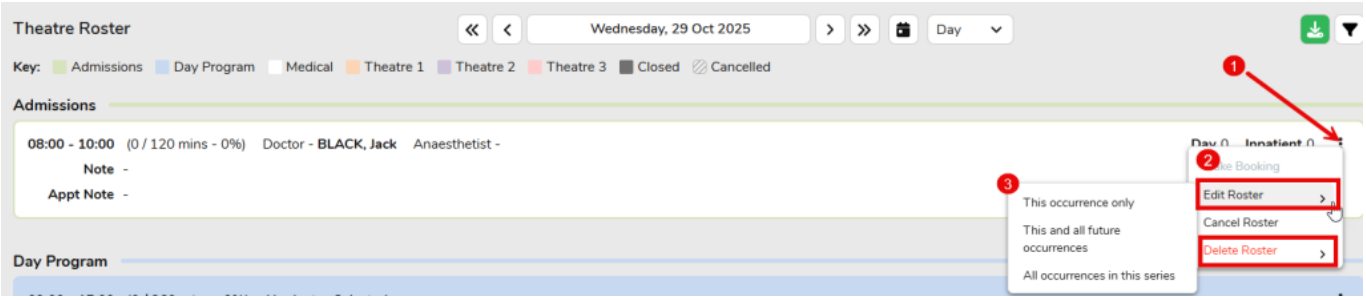
FYDO Hospital Update – 31/10/2025

Theatre Roster Improvements

FYDO has made a significant enhancement to the Theatre Roster feature. Previously, users could create recurring theatre lists but were advised to limit them to three months, as bulk editing and deleting were not available. We're pleased to announce that these capabilities have now been added. **Users can now bulk edit and bulk delete theatre lists**, saving valuable time and reducing the need for individual adjustments.

As long as the **Repeat** function is used when making the initial booking, the doctors' sessions will be linked and can then be amended together. To utilise this function:

1. Click on the 3 dots
2. Select which action – Edit or Delete
3. Pick from the x3 options



Theatre Roster Report Addition

Two new columns have been added to the *Theatre Roster* report relating to *Revenue*:

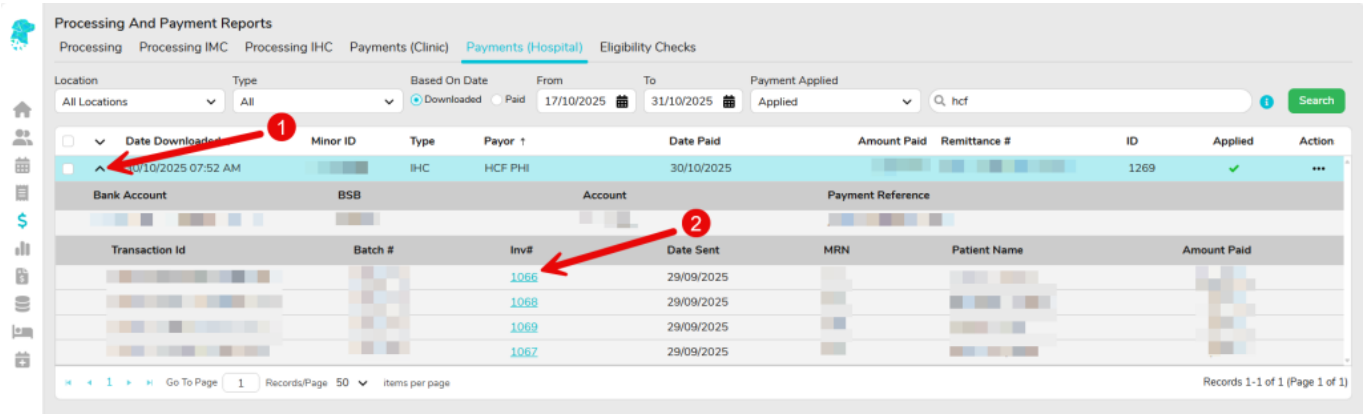
- **Rev incl OS** – Revenue Including Other Services Revenue
- **OS Rev** – Other Services Only Revenue

These additions were made in response to growing interest from facilities in understanding their revenue breakdowns. This enhancement allows for better analysis of how profitable each doctor is during their Theatre Sessions/Rosters.

Rev incl OS	OS Rev
450.00	0.00
450.00	**0.00**
450.00	**0.00**

Processing and Payments Enhancements

A new enhancement has been added to the *Processing and Payments* tab under *Payments (Hospital)*. The **Invoice #** now functions as a hyperlink, providing quick access to the patient's episode as required.



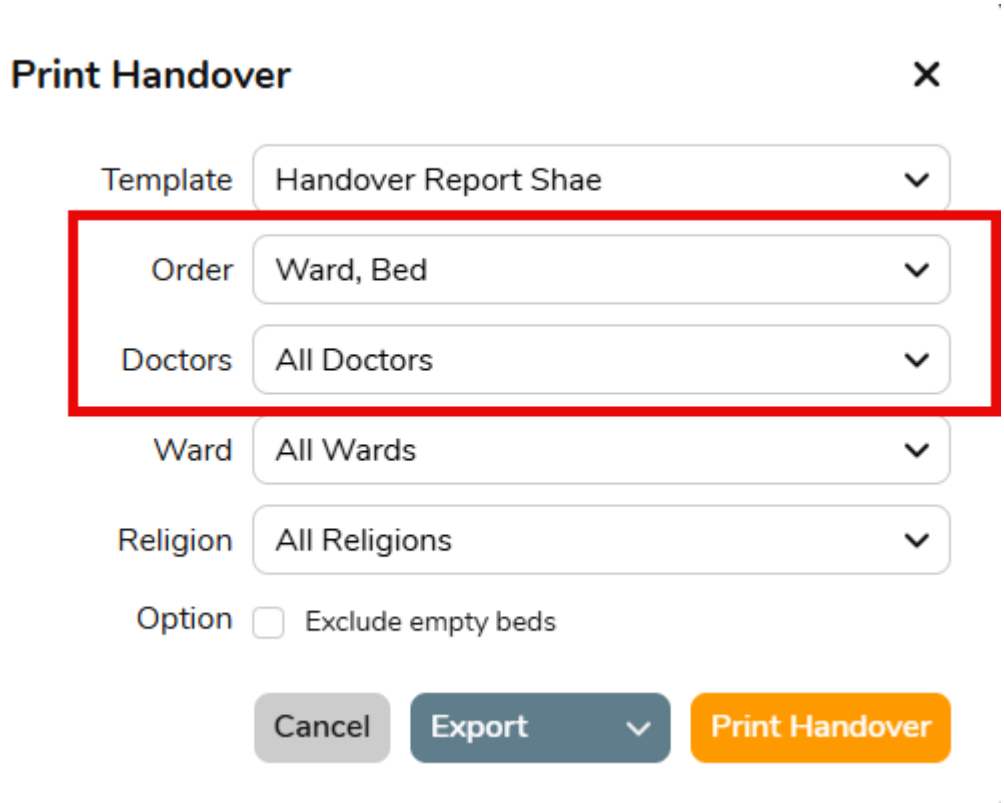
Additionally, the **Processing IHC** screen has been rearranged to allow for a wider and more readable **Explanation** column. Additionally, you can now hover over the explanation to view the full text.

Trial Balance Improvement

The *Trial Balance* report has been enhanced to include GST in the *Billings*, *Payments*, and *Adjustments* columns. This update allows users to view the total balance including GST, or to isolate and review GST amounts independently.

Billings Breakdown

Type	Charges(inc GST)	GST
Accom	0.00	0.00
Case	0.00	0.00
DRG	0.00	0.00
OS - Allied Health Services	0.00	0.00
OS - Disposables	0.00	0.00
OS - Labour Ward	0.00	0.00
OS - Nursery Fee	0.00	0.00
OS - Other	0.00	0.00
OS - Pharmaceuticals	0.00	0.00
OS - Prostheses	0.00	0.00
OS - Theatre Fee	0.00	0.00
Theatre	0.00	0.00
Totals inc GST	**0.00**	**0.00**
Totals exc GST	**0.00**	

Bed Tracker Additions

FYDO has introduced a new functionality that allows users to generate the **Print Handover Report** by doctor. Additionally, under *Order*, an option has been added to print the report by *Admission Date*.