FYDO Clinic Update – 18/12/2025
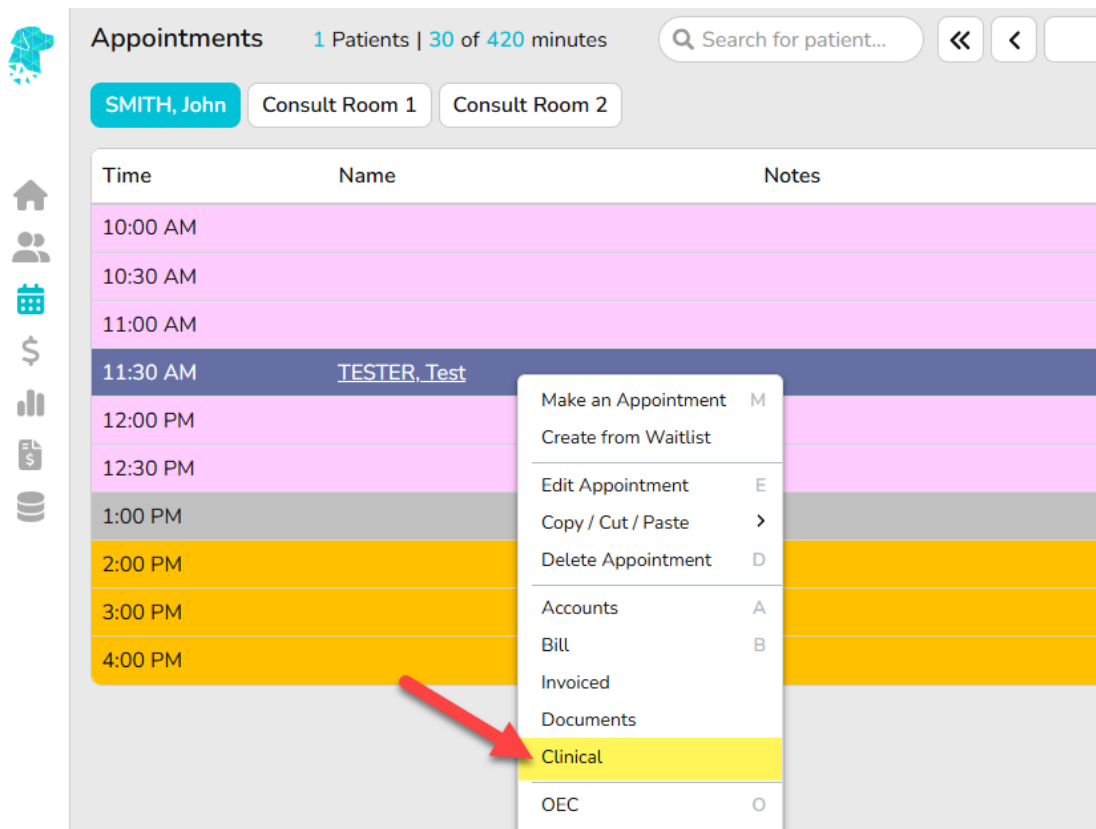
Clinical Added to Appointment Right-Click Menu

You can now access Clinical directly from the right-click menu on a patient's appointment. Selecting Clinical will take you straight to the Clinical tab within the patient's file, making it faster and easier to view and update clinical notes without extra navigation.

Referral Expired Warning

When cutting and pasting an appointment to a new date/time, FYDO will now warn you if the referral attached to the appointment is expired for the new appointment date/time. This helps prevent booking issues and ensures referrals remain valid before the appointment is saved.

New Patient Summary Panel Across Clinical Screens

A new Patient Summary Panel has been added across all screens under the Clinic tab within a patient file. This panel provides quick visibility of key patient details, including demographics, allergies, alerts, notes, and document alerts. This ensures important information is easily accessible at all times.

OEC Description Enhancement

When running an OEC check, the Documents section previously displayed only "OEC" as the description. It will now also display the associated item number, making it easier to navigate the documents and quickly locate the correct file.

Document Name	Type	Adm Date	MHR	Created ↑		
OEC-32229	OEC	08/12/2025		11/12/2025	🔍	•••
OEC-32222	OEC	08/12/2025		11/12/2025	🔍	•••
OEC-30473	OEC	08/12/2025		11/12/2025	🔍	•••
OEC-32223	OEC	08/12/2025		11/12/2025	🔍	•••
OEC-32220	OEC	08/12/2025		11/12/2025	🔍	•••
OEC-460	OEC	08/12/2025		11/12/2025	🔍	•••
OEC-32222	OEC	08/12/2025		11/12/2025	🔍	•••

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update – 20/11/2025

Ordering SMS Credits

It is now even easier to **order SMS Credits** with a new dedicated location in FYDO:

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/
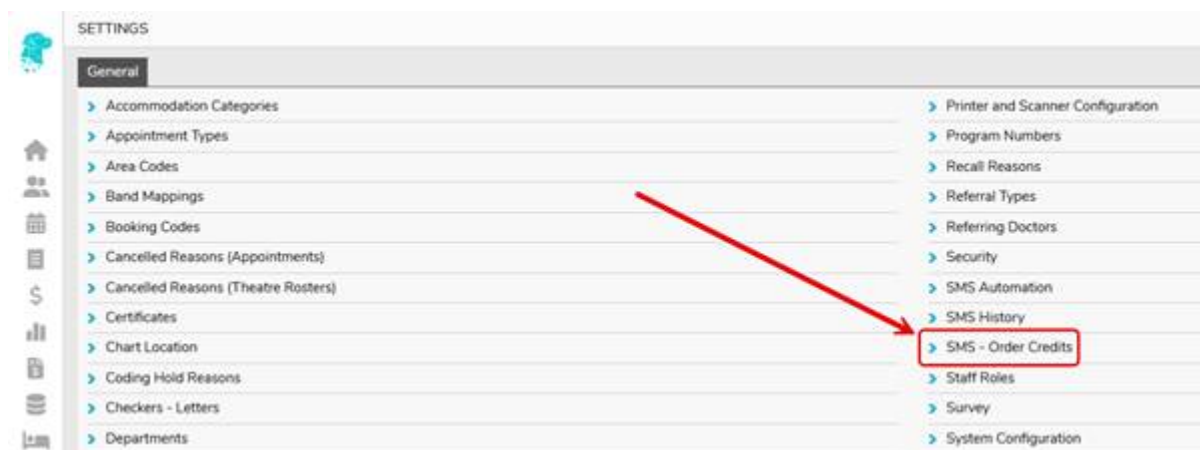
FYDO Clinic Update – 02/10/2025

Addition to Doctors

In addition to a provider number, doctors are also assigned a prescriber number. Facilities can now record this information directly within the doctor's profile, eliminating the need for separate spreadsheets. This enhancement will also support future initiatives related to clinic prescribing.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/
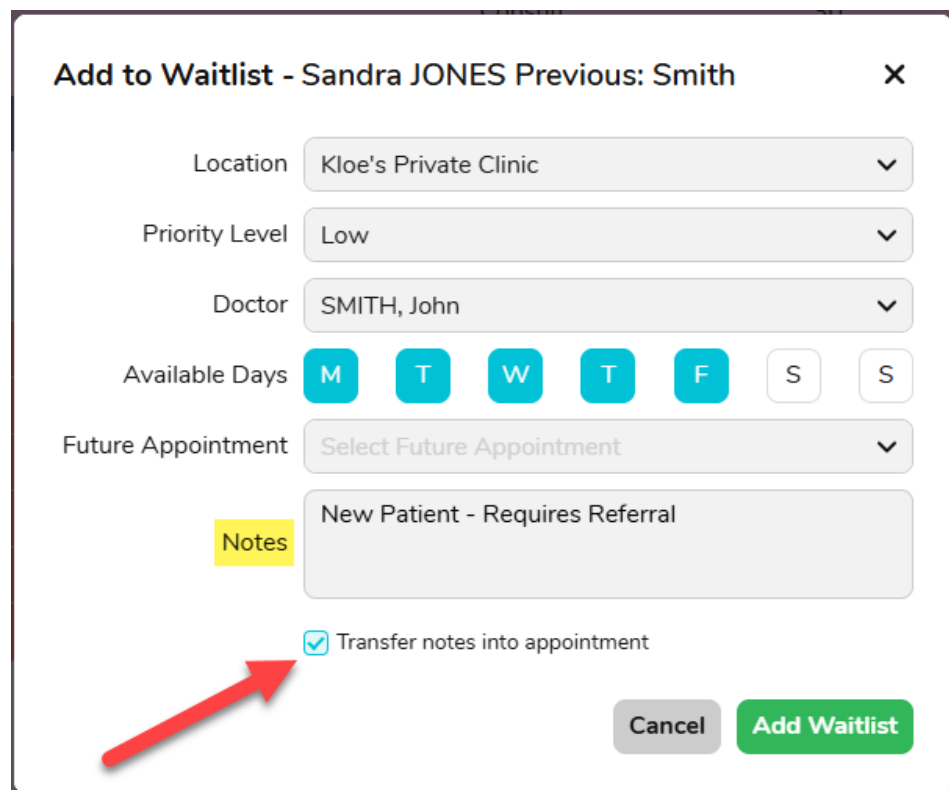
FYDO Clinic Update – 25/09/2025

New Waitlist Feature

When adding a patient to the waitlist, you'll now see a new tick box option: **"Transfer notes into appointment."**
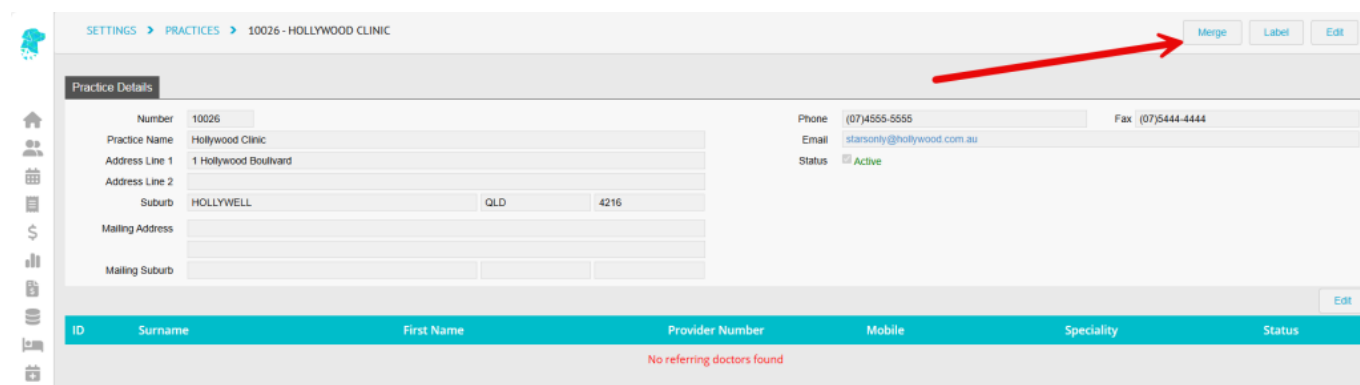
If this box is ticked, any notes you enter at the time of adding the patient to the waitlist will automatically carry across to the patients appointment when made from the waitlist.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update – 14/08/2025

Merge Practices Feature

Facilities now have the ability to merge **Practices**. This enhancement streamlines workflow and improves data management by providing a simple way to consolidate multiple practices and maintain a cleaner, more organised database. You will find this merge feature in **Settings > Practices > Select Practice**.

Permissions for this feature can also be managed within **User Groups** under **Settings General**. Users with **Read and Write (RW)** access will have the ability to merge practices.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update – 07/08/2025

Improved workflow for creating an IFC

Wanting to generate an IFC for a patient that is NOT booked for an appointment yet? You can now do this directly from the patient screen, eliminating the need to navigate back to the Patient List Screen. This new feature is accessible by clicking on the three dots on the right-hand side of the patient screen which will generate a drop-down menu where you will see this option.

Users will need to add additional information while using this feature, as it isn't linked to a particular appointment with pre-populated item numbers etc.
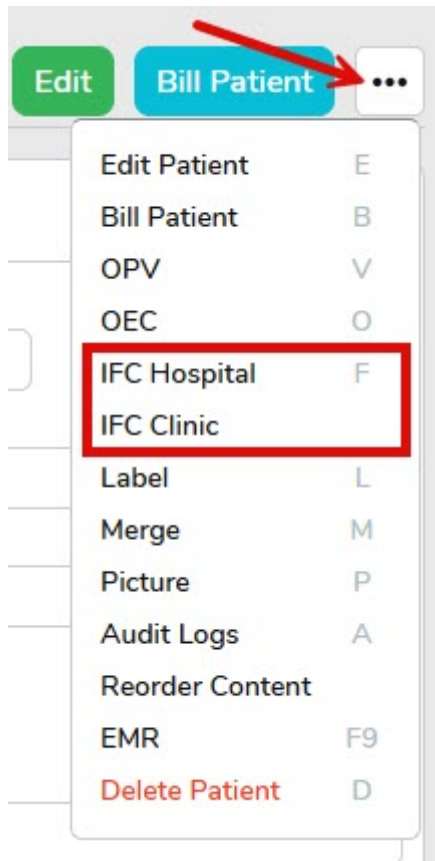
Body Stats

FYDO has introduced a new **Body Stats** tab, now available within the **Clinical** section of the **Patient Screen**. This feature allows users to record a patient's height and weight, with the system automatically calculating the Body Mass Index (BMI). Users can also assign a start date to these measurements.

If height and weight data are entered during the **Preadmit Admission Form** process, they will automatically transfer to FYDO and be stored within the Body Stats section.

Additionally, user permissions for this feature can be managed within **User Groups**, with access levels configurable to **Deny**, **Read**, or **Read and Write**.
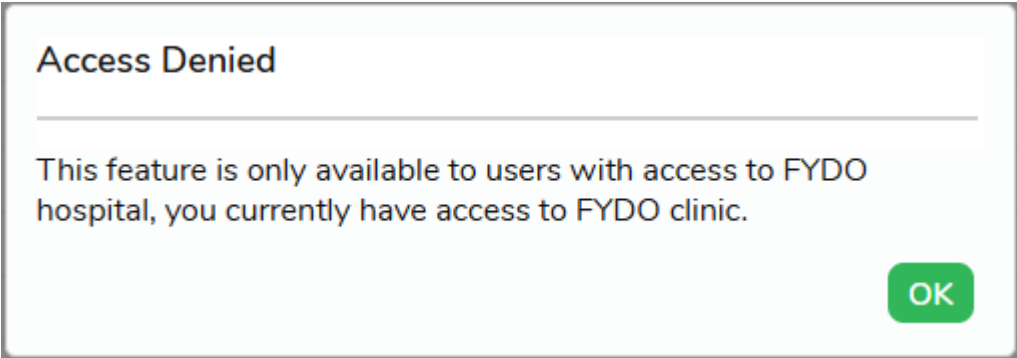
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/
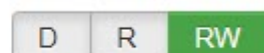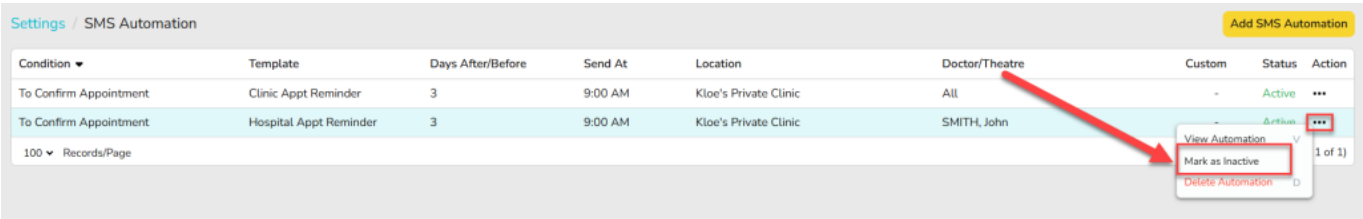
FYDO Clinic Update - 31/07/2025

New Alerts

Clinic users will now see clear alerts when attempting to access FYDO features that are only available in the FYDO Hospital module.
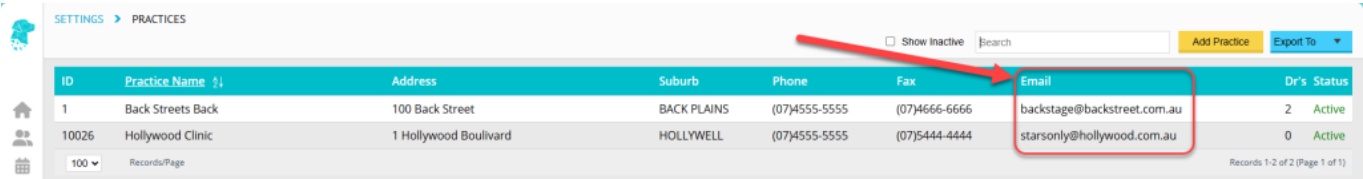

SMS Automation

Clinics can now **Deactivate** SMS Automations, allowing them to pause messages when needed without deleting the entry or losing the settings.

Practices

Email addresses are now displayed in the list of **Practices** under **Settings.** This information is also included in the **Excel Export,** making it easy for clinics to access and use for emailing purposes.
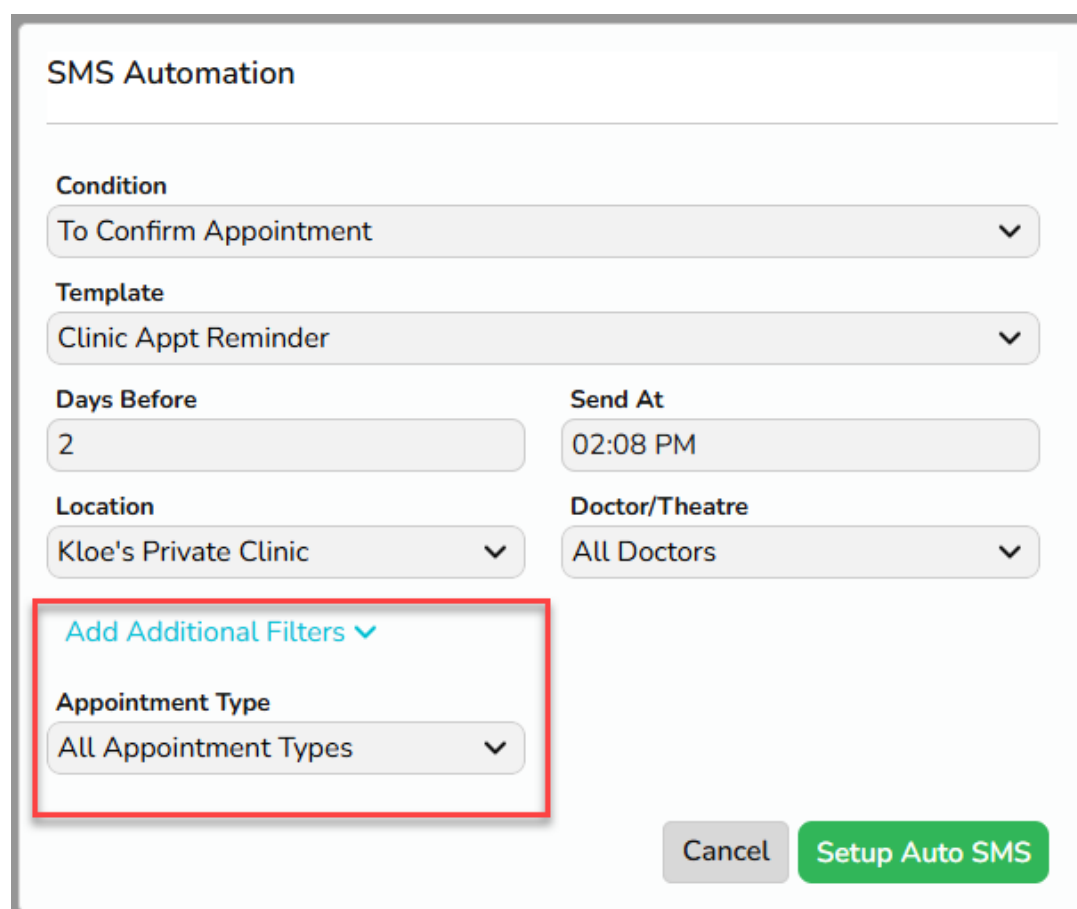

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update – 12/06/2025

SMS Automation – Additional filter option

An enhancement has been made to **Settings > SMS Automation**, with the addition of new filtering option. FYDO now allows users to filter SMS automation rules by **Appointment Type**, offering greater flexibility and control in message targeting. This filter option is available within the **"To Confirm Appointment"** SMS condition, making it easier to tailor confirmation messages to specific appointment types.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update – 17/04/2025

Patient Screen – Further Re-Order Options

In the Patient Screen, the section originally known as "Other Information" has been split into two sections: **"Personal Information"** and **"Other Information"**. This update allows you to better tailor the screen to your needs using our **Reorder Content** feature.
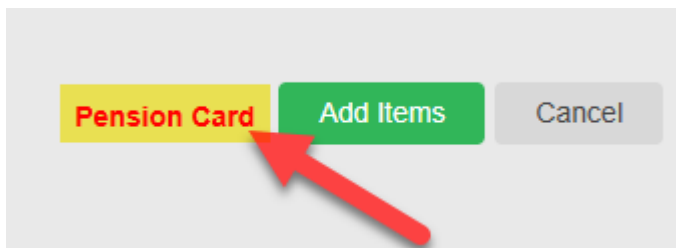

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

[FYDO Clinic Update – 11/04/2025](#)

Improvement to the Pension/Concession Card Alert

We've improved this feature to now apply across all bill types.
The **Clinical Billing** screen has been enhanced to display a helpful alert when billing a patient that holds a Pension/Concession Card. FYDO will now show an alert next to the **Add Items** button. This aims to assist users in improving accuracy when choosing a fee level and entering MBS item numbers.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/