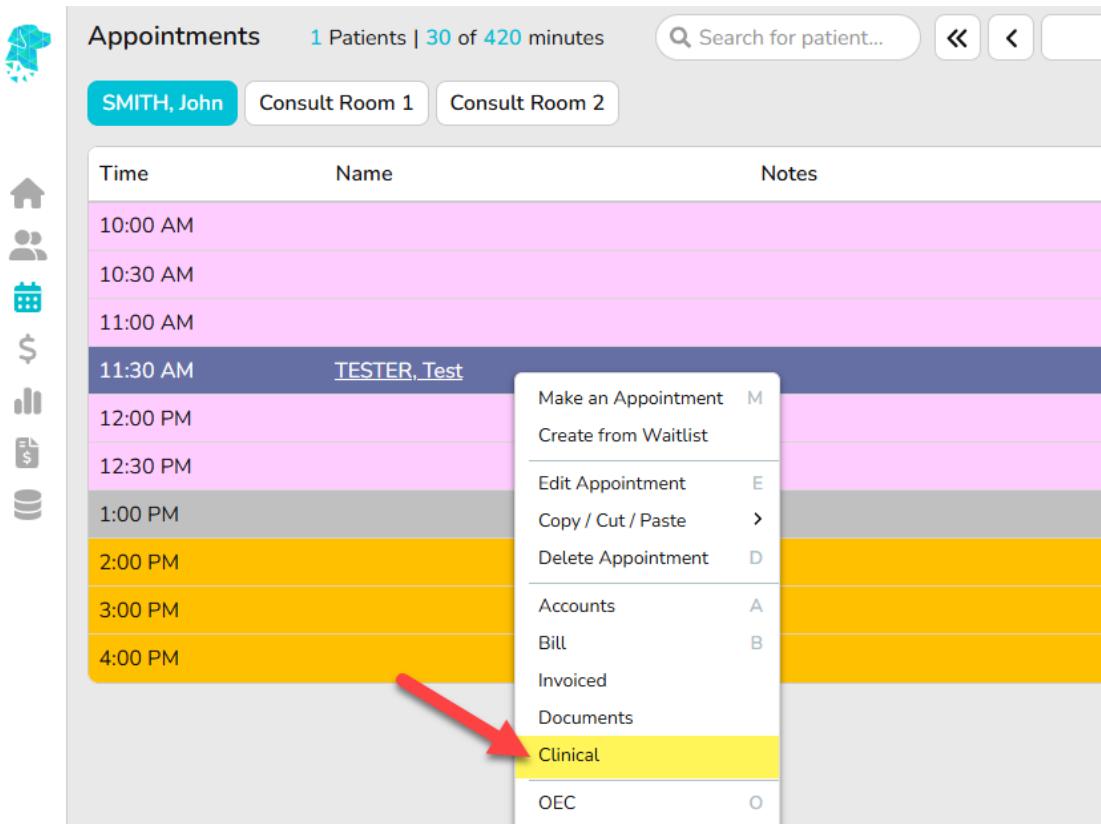


FYDO Clinic Update - 18/12/2025

Clinical Added to Appointment Right-Click Menu

You can now access Clinical directly from the right-click menu on a patient's appointment. Selecting Clinical will take you straight to the Clinical tab within the patient's file, making it faster and easier to view and update clinical notes without extra navigation.



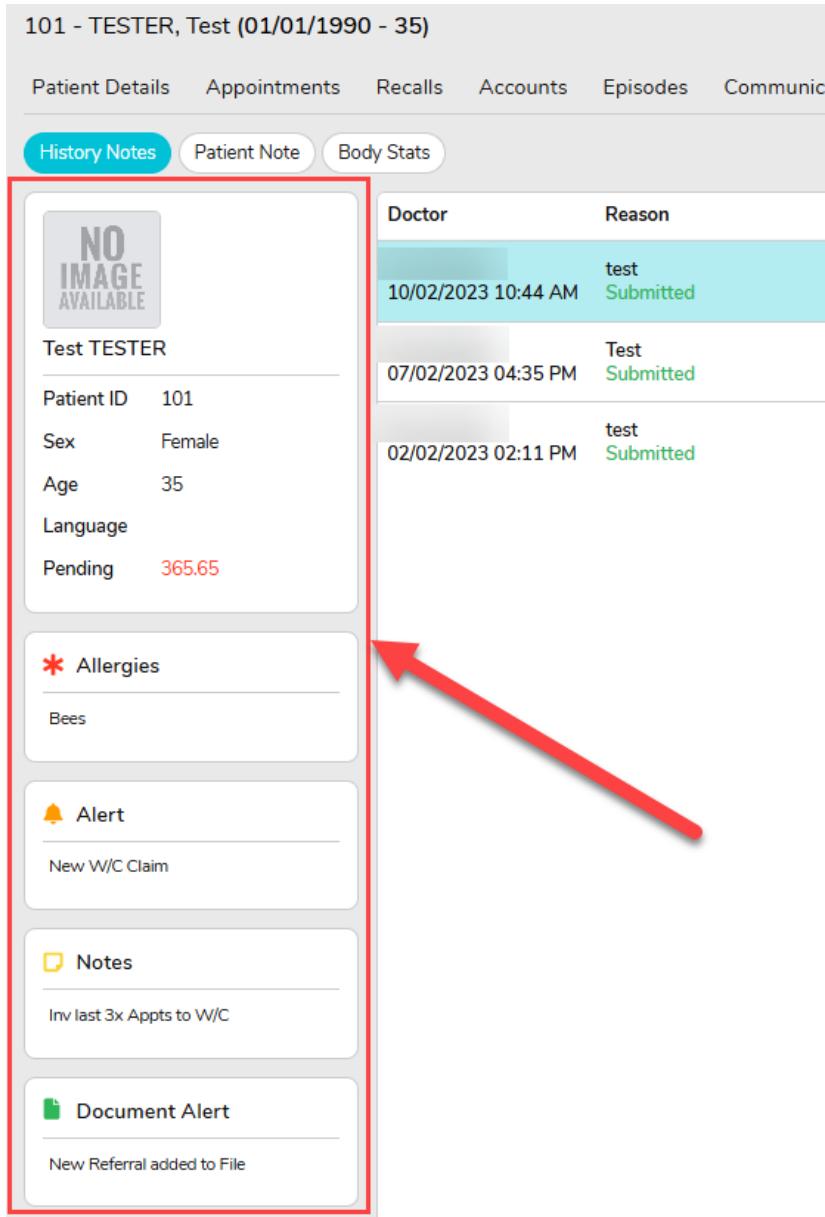
Referral Expired Warning

When cutting and pasting an appointment to a new date/time, FYDO will now warn you if the referral attached to the appointment is expired for the new appointment date/time. This helps prevent booking issues and ensures referrals remain valid before the appointment is saved.



New Patient Summary Panel Across Clinical Screens

A new Patient Summary Panel has been added across all screens under the Clinic tab within a patient file. This panel provides quick visibility of key patient details, including demographics, allergies, alerts, notes, and document alerts. This ensures important information is easily accessible at all times.



101 - TESTER, Test (01/01/1990 - 35)

Patient Details Appointments Recalls Accounts Episodes Communications

History Notes Patient Note Body Stats

Doctor	Reason
10/02/2023 10:44 AM	test Submitted
07/02/2023 04:35 PM	Test Submitted
02/02/2023 02:11 PM	test Submitted

Test TESTER

Patient ID: 101
Sex: Female
Age: 35
Language:
Pending: 365.65

Allergies
Bees

Alert
New W/C Claim

Notes
Inv last 3x Appts to W/C

Document Alert
New Referral added to File

OEC Description Enhancement

When running an OEC check, the Documents section previously displayed only "OEC" as the description. It will now also display the associated item number, making it easier to navigate the documents and quickly locate the correct file.

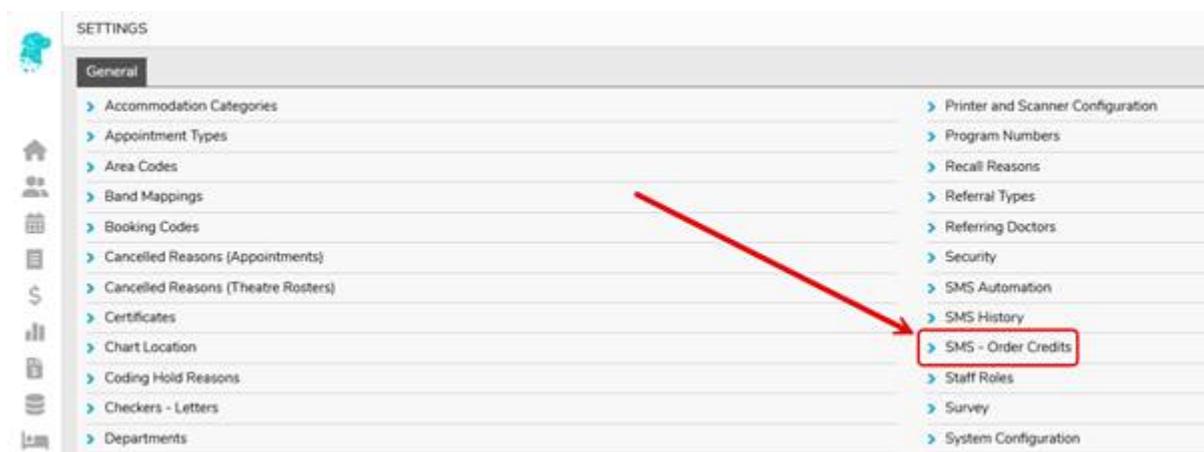
Document Name	Type	Adm Date	MHR	Created ↑	
OEC-32229	OEC	08/12/2025		11/12/2025	 
OEC-32222	OEC	08/12/2025		11/12/2025	 
OEC-30473	OEC	08/12/2025		11/12/2025	 
OEC-32223	OEC	08/12/2025		11/12/2025	 
OEC-32220	OEC	08/12/2025		11/12/2025	 
OEC-460	OEC	08/12/2025		11/12/2025	 
OEC-32222	OEC	08/12/2025		11/12/2025	 

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 20/11/2025

Ordering SMS Credits

It is now even easier to **order SMS Credits** with a new dedicated location in FYDO:



The screenshot shows the 'SETTINGS' menu with the 'General' tab selected. On the right, there is a list of configuration items. A red arrow points from the text above to the 'SMS - Order Credits' item, which is highlighted with a red box. The list includes: Accommodation Categories, Appointment Types, Area Codes, Band Mappings, Booking Codes, Cancelled Reasons (Appointments), Cancelled Reasons (Theatre Rosters), Certificates, Chart Location, Coding Hold Reasons, Checkers - Letters, and Departments on the left; and Printer and Scanner Configuration, Program Numbers, Recall Reasons, Referral Types, Referring Doctors, Security, SMS Automation, SMS History, SMS - Order Credits (highlighted), Staff Roles, Survey, and System Configuration on the right.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 02/10/2025

Addition to Doctors

In addition to a provider number, doctors are also assigned a prescriber number. Facilities can now record this information directly within the doctor's profile, eliminating the need for separate spreadsheets. This enhancement will also support future initiatives related to clinic prescribing.

Location	Kloe's Private Clinic	Clinic
Department	test	
Provider	123456AF	ECLIPSE Enabled
Date of Birth	<input type="text"/>	Age
Payee Provider	123456AF	Fund Payee ID
Dr ABN	12-345-678-999	Sex
Service Type	Specialist	
Vocationally registered	VR doctor	Allied
Speciality (WA)	<input type="text"/>	?
Speciality	<input type="text"/>	?
AHPRA	123456789	Expiry Date
Prescriber	<input type="text"/>	
<input checked="" type="checkbox"/> DVA Registered <input type="checkbox"/> Occupational Therapist <input type="checkbox"/> DVA GST Exempt		

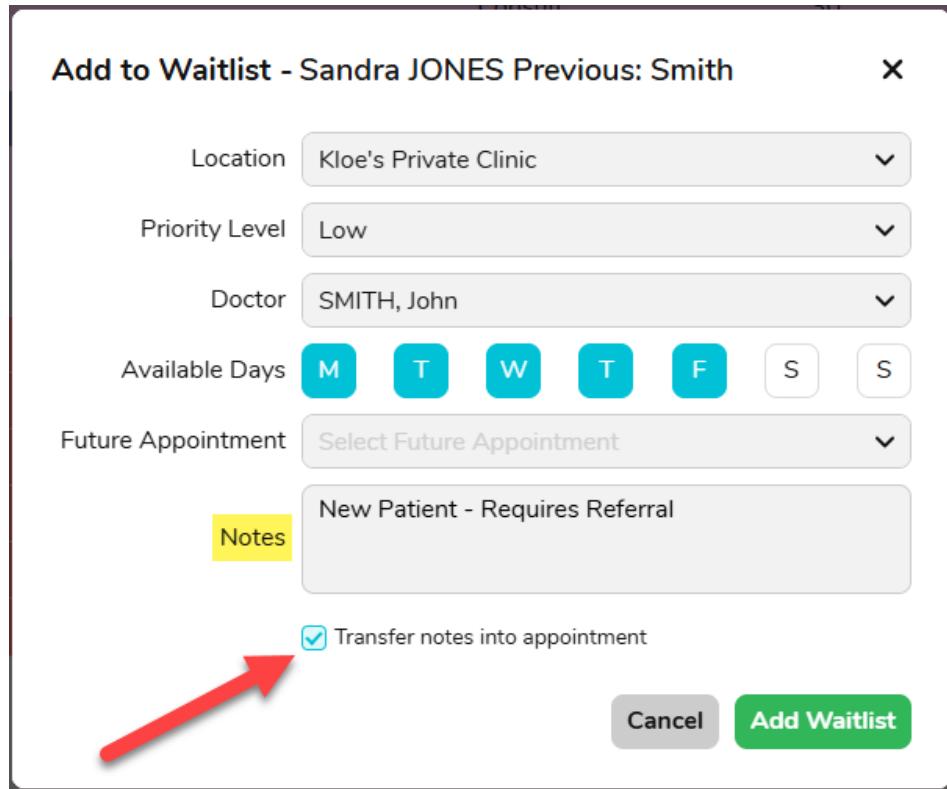
For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 25/09/2025

New Waitlist Feature

When adding a patient to the waitlist, you'll now see a new tick box option: **"Transfer notes into appointment."**

If this box is ticked, any notes you enter at the time of adding the patient to the waitlist will automatically carry across to the patients appointment when made from the waitlist.



Add to Waitlist - Sandra JONES Previous: Smith

Location: Kloe's Private Clinic

Priority Level: Low

Doctor: SMITH, John

Available Days: M, T, W, T, F, S, S

Future Appointment: Select Future Appointment

Notes: New Patient - Requires Referral

Transfer notes into appointment

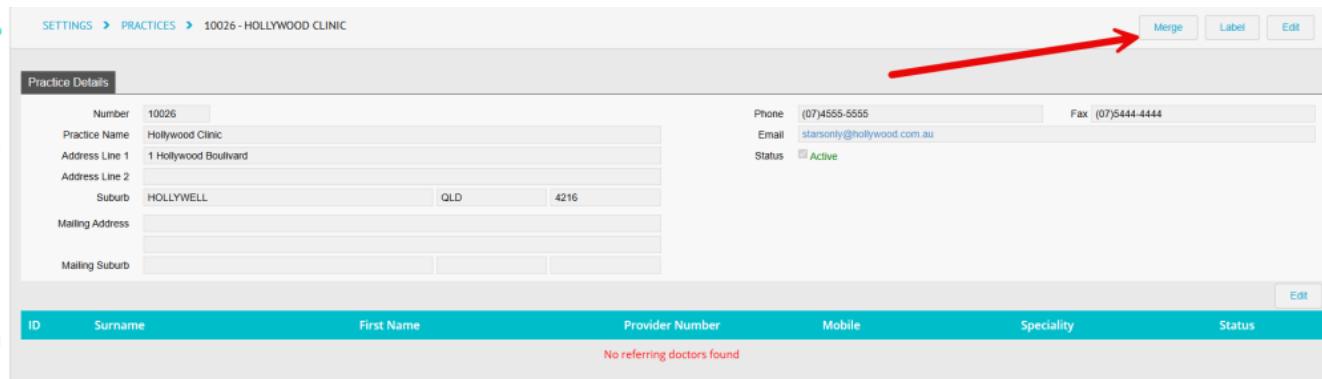
Cancel Add Waitlist

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 14/08/2025

Merge Practices Feature

Facilities now have the ability to merge **Practices**. This enhancement streamlines workflow and improves data management by providing a simple way to consolidate multiple practices and maintain a cleaner, more organised database. You will find this merge feature in **Settings > Practices > Select Practice**.



SETTINGS > PRACTICES > 10026 - HOLLYWOOD CLINIC

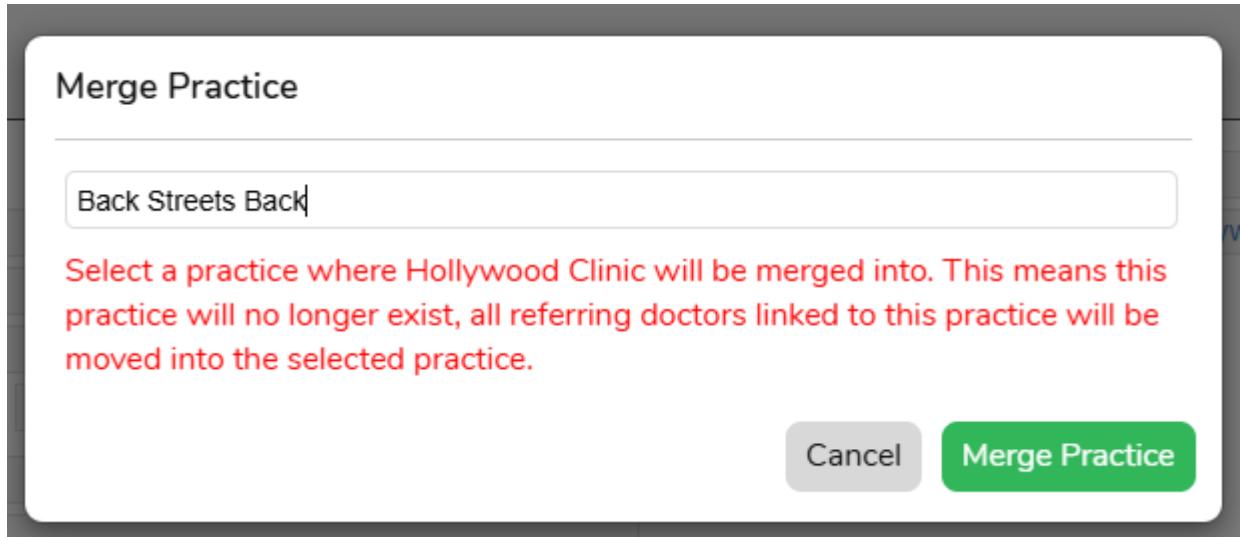
Merge Label Edit

Practice Details

Number	10026	Phone	(07)4555-5555	Fax	(07)5444-4444
Practice Name	Hollywood Clinic	Email	starsonly@hollywood.com.au		
Address Line 1	1 Hollywood Boulevard	Status	Active		
Address Line 2					
Suburb	HOLLYWELL	QLD	4216		
Mailing Address					
Mailing Suburb					

ID Surname First Name Provider Number Mobile Speciality Status

No referring doctors found



Permissions for this feature can also be managed within **User Groups** under **Settings General**. Users with **Read and Write (RW)** access will have the ability to merge practices.



For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 07/08/2025

Improved workflow for creating an IFC

Wanting to generate an IFC for a patient that is NOT booked for an appointment yet? You can now do this directly from the patient screen, eliminating the need to navigate back to the Patient List Screen. This new feature is accessible by clicking on the three dots on the right-hand side of the patient screen which will generate a drop-down menu where you will see this option.

Users will need to add additional information while using this feature, as it isn't linked to a particular appointment with pre-populated item numbers etc.



Body Stats

FYDO has introduced a new **Body Stats** tab, now available within the **Clinical** section of the **Patient Screen**. This feature allows users to record a patient's height and weight, with the system automatically calculating the Body Mass Index (BMI). Users can also assign a start date to these measurements.

If height and weight data are entered during the **Preadmit Admission Form** process, they will automatically transfer to FYDO and be stored within the Body Stats section.

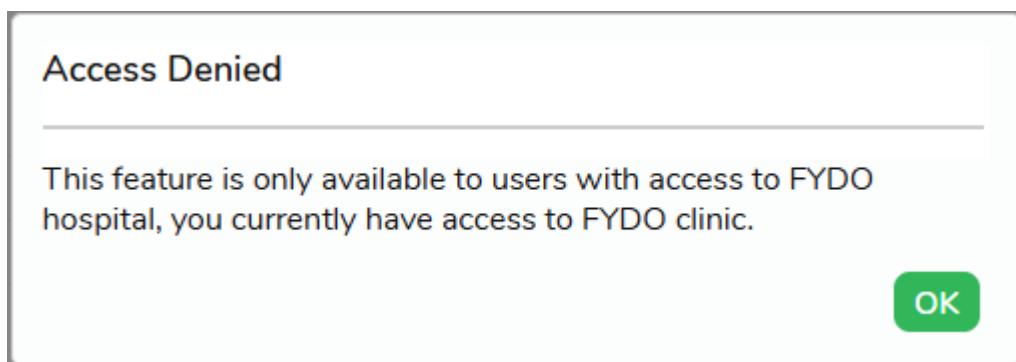
Additionally, user permissions for this feature can be managed within **User Groups**, with access levels configurable to **Deny**, **Read**, or **Read and Write**.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 31/07/2025

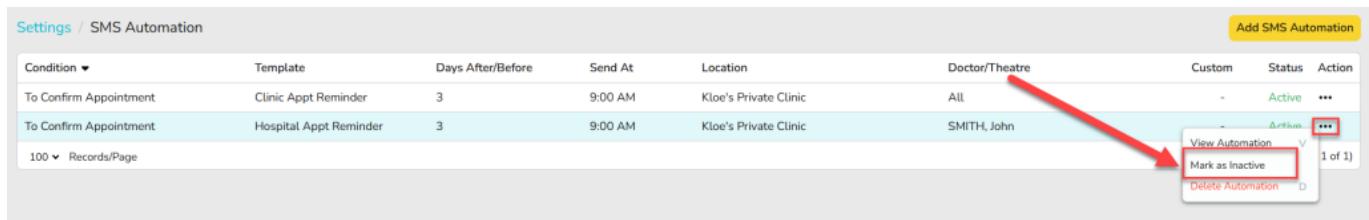
New Alerts

Clinic users will now see clear alerts when attempting to access FYDO features that are only available in the FYDO Hospital module.



SMS Automation

Clinics can now **Deactivate** SMS Automations, allowing them to pause messages when needed without deleting the entry or losing the settings.



Condition	Template	Days After/Before	Send At	Location	Doctor/Theatre	Custom	Status	Action
To Confirm Appointment	Clinic Appt Reminder	3	9:00 AM	Kloe's Private Clinic	All	-	Active	...
To Confirm Appointment	Hospital Appt Reminder	3	9:00 AM	Kloe's Private Clinic	SMITH, John	-	Active	...

Practices

Email addresses are now displayed in the list of **Practices** under **Settings**. This information is also included in the **Excel Export**, making it easy for clinics to access and use for emailing purposes.



SETTINGS > PRACTICES	SHOW INACTIVE	SEARCH	ADD PRACTICE	EXPORT TO			
ID	Practice Name	Address	Suburb	Phone	Fax	Email	Dr's Status
1	Back Streets Back	100 Back Street	BACK PLAINS	(07)4555-5555	(07)4666-6666	backstage@backstreet.com.au	2 Active
10026	Hollywood Clinic	1 Hollywood Boulevard	HOLLYWELL	(07)4555-5555	(07)5444-4444	starsonly@hollywood.com.au	0 Active

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 12/06/2025

SMS Automation - Additional filter option

An enhancement has been made to **Settings > SMS Automation**, with the addition of new filtering option. FYDO now allows users to filter SMS automation rules by **Appointment Type**, offering greater flexibility and control in message targeting. This filter option is available within the “**To Confirm Appointment**” SMS condition, making it easier to tailor confirmation messages to specific appointment types.

SMS Automation

Condition

To Confirm Appointment

Template

Clinic Appt Reminder

Days Before

2

Send At

02:08 PM

Location

Kloe's Private Clinic

Doctor/Theatre

All Doctors

Add Additional Filters

Appointment Type

All Appointment Types

Cancel

Setup Auto SMS

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 17/04/2025

Patient Screen - Further Re-Order Options

In the Patient Screen, the section originally known as "Other Information" has been split into two sections: **"Personal Information"** and **"Other Information"**. This update allows you to better tailor the screen to your needs using our **Reorder Content** feature.

The screenshot shows the Patient Screen with the "Personal Information" and "Other Information" sections highlighted with red boxes. The "Personal Information" section includes fields for Marital Status, Employment Status, Indigenous Status, Language, Country of Birth, Religion, and Interpreter. The "Other Information" section includes fields for Family GP (Current), Preferred Doctor, Bill Method, Fee Level, Send Invoices To, Location, Dental Benefit, Deceased, Archived, and Survey. A red arrow points to the "Reorder Content" dialog box, which lists "Personal Information" and "Other Information" under the "Left Side" category.

Document Alert

Address Suburb State Postcode

Mobile Home Work Email

Personal Information

Marital Status Occupation

Employment Status Employer

Indigenous Status Australian South Sea Islander

Language Country of Birth Religion

Interpreter Overseas Visitor

Other Information

Family GP (Current) Preferred Doctor

Search for a Family GP

Bill Method Fee Level Send Invoices To

Location Dental Benefit

Deceased Archived Survey

Online Patient Verification (OPV)

Reorder Content

Left Side

Patient Details

Other Contacts

Referring Details

Personal Information

Other Information

Right Side

Medicare / DVA / HF Details

Community Nursing

Reset Order Cancel Save Order

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 11/04/2025

Improvement to the Pension/Concession Card Alert

We've improved this feature to now apply across all bill types.

The **Clinical Billing** screen has been enhanced to display a helpful alert when billing a patient that holds a Pension/Concession Card. FYDO will now show an alert next to the **Add Items** button. This aims to assist users in improving accuracy when choosing a fee level and entering MBS item numbers.



For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>