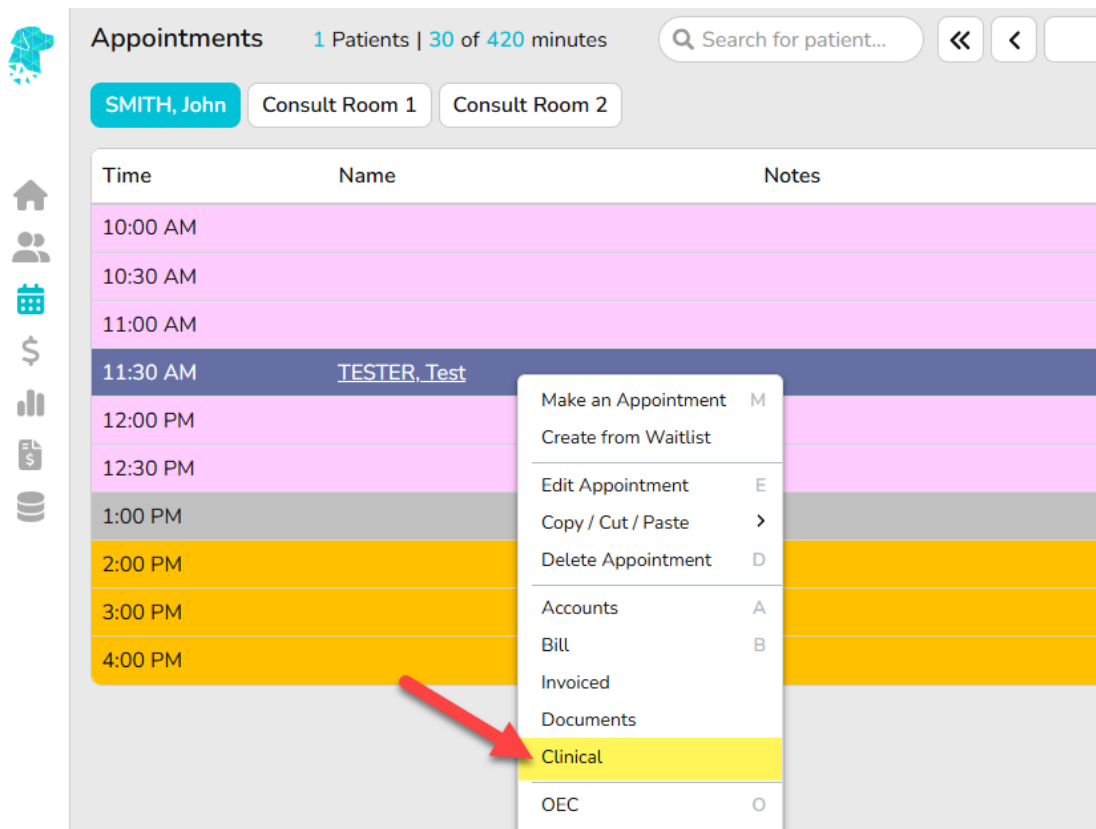


[FYDO Clinic Update - 18/12/2025](#)

Clinical Added to Appointment Right-Click Menu

You can now access Clinical directly from the right-click menu on a patient's appointment. Selecting Clinical will take you straight to the Clinical tab within the patient's file, making it faster and easier to view and update clinical notes without extra navigation.



Referral Expired Warning

When cutting and pasting an appointment to a new date/time, FYDO will now warn you if the referral attached to the appointment is expired for the new appointment date/time. This helps prevent booking issues and ensures referrals remain valid before the appointment is saved.



New Patient Summary Panel Across Clinical Screens

A new Patient Summary Panel has been added across all screens under the Clinic tab within a patient file. This panel provides quick visibility of key patient details, including demographics, allergies, alerts, notes, and document alerts. This ensures important information is easily accessible at all times.

101 - TESTER, Test (01/01/1990 - 35)

Patient Details

Appointments

Recalls

Accounts

Episodes

Communications

History Notes

Patient Note

Body Stats

NO IMAGE AVAILABLE

Test TESTER

Patient ID101

SexFemale

Age35

Language

Pending365.65

* Allergies

Bees

🔔 Alert

New W/C Claim

📝 Notes

Inv last 3x Appts to W/C

📄 Document Alert

New Referral added to File

Doctor	Reason
10/02/2023 10:44 AM	test Submitted
07/02/2023 04:35 PM	Test Submitted
02/02/2023 02:11 PM	test Submitted

OEC Description Enhancement

When running an OEC check, the Documents section previously displayed only “OEC” as the description. It will now also display the associated item number, making it easier to navigate the documents and quickly locate the correct file.

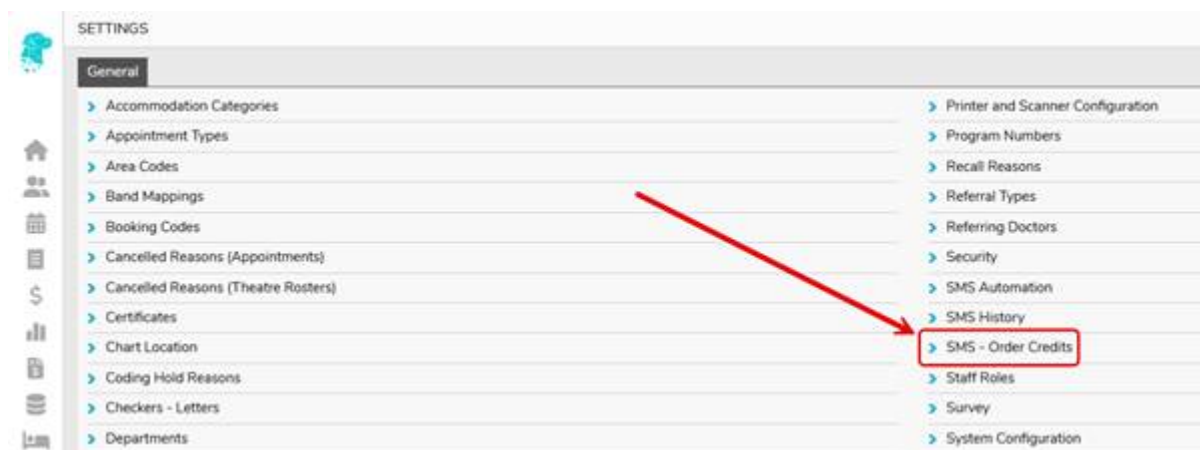
Document Name	Type	Adm Date	MHR	Created ↑		
OEC-32229	OEC	08/12/2025		11/12/2025	Q	...
OEC-32222	OEC	08/12/2025		11/12/2025	Q	...
OEC-30473	OEC	08/12/2025		11/12/2025	Q	...
OEC-32223	OEC	08/12/2025		11/12/2025	Q	...
OEC-32220	OEC	08/12/2025		11/12/2025	Q	...
OEC-460	OEC	08/12/2025		11/12/2025	Q	...
OEC-32222	OEC	08/12/2025		11/12/2025	Q	...

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Clinic Update - 20/11/2025](#)

Ordering SMS Credits

It is now even easier to **order SMS Credits** with a new dedicated location in FYDO:



For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Clinic Update - 02/10/2025](#)

Addition to Doctors

In addition to a provider number, doctors are also assigned a prescriber number. Facilities can now record this information directly within the doctor's profile, eliminating the need for separate spreadsheets. This enhancement will also support future initiatives related to clinic prescribing.

Location	Kloe's Private Clinic	▼	Clinic
Department	test		
Provider	123456AF	ECLIPSE Enabled	Yes
Date of Birth		Age	
Payee Provider	123456AF	Fund Payee ID	
Dr ABN	12-345-678-999	Sex	▼
Service Type	Specialist		
Vocationally registered	VR doctor	▼	Allied
Speciality (WA)	▼		
Speciality	▼		
AHPRA	123456789	Expiry Date	
Prescriber			
<input checked="" type="checkbox"/> DVA Registered <input type="checkbox"/> Occupational Therapist <input type="checkbox"/> DVA GST Exempt			

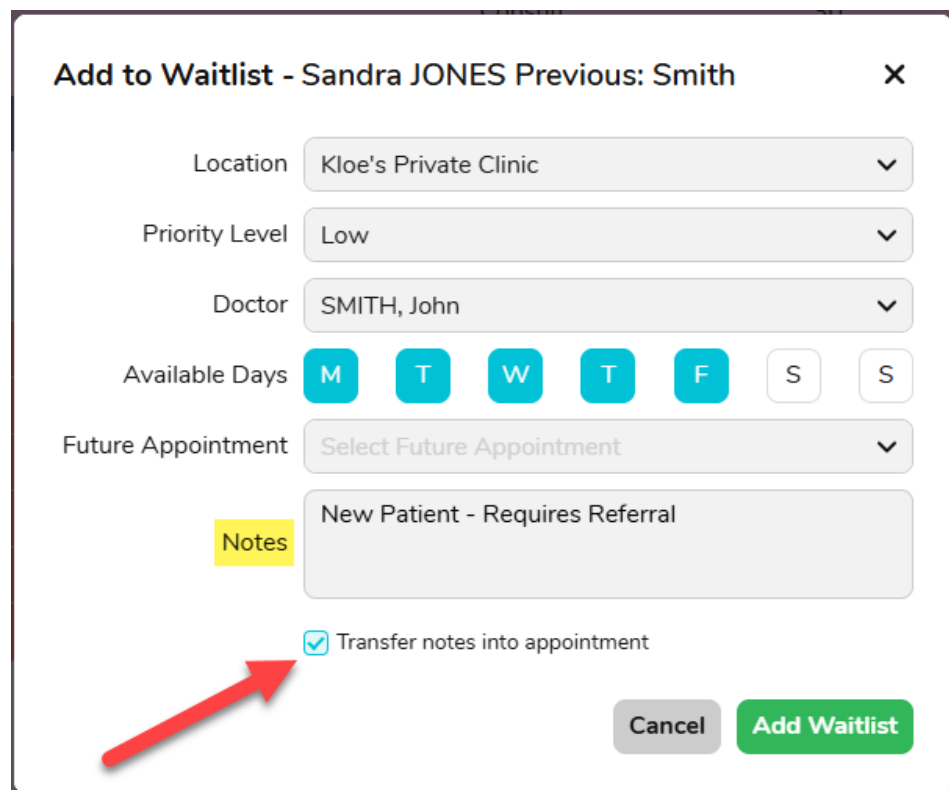
For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Clinic Update - 25/09/2025](#)

New Waitlist Feature

When adding a patient to the waitlist, you'll now see a new tick box option: **"Transfer notes into appointment."**

If this box is ticked, any notes you enter at the time of adding the patient to the waitlist will automatically carry across to the patients appointment when made from the waitlist.



Add to Waitlist - Sandra JONES Previous: Smith ✕

Location: Kloe's Private Clinic ▼

Priority Level: Low ▼

Doctor: SMITH, John ▼

Available Days: M T W T F S S

Future Appointment: Select Future Appointment ▼

Notes: New Patient - Requires Referral

☒ Transfer notes into appointment

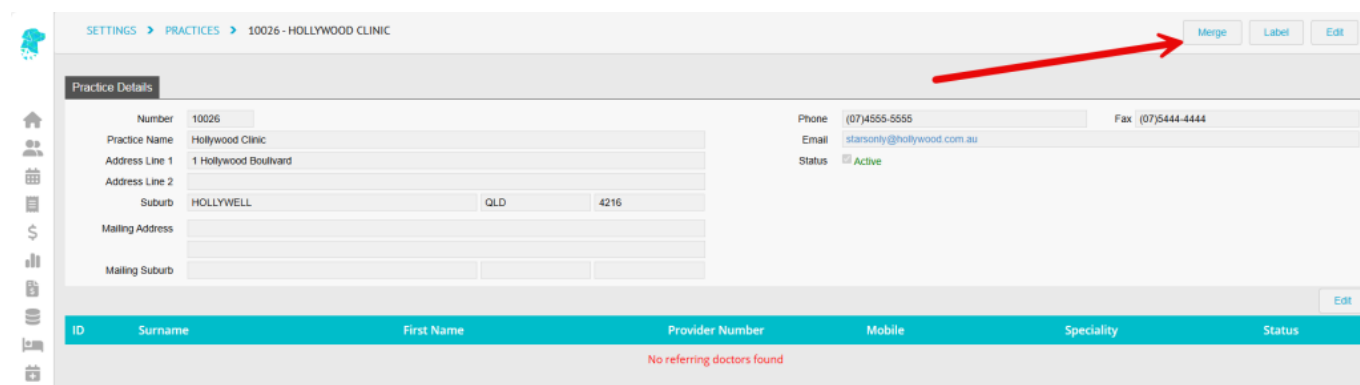
Cancel Add Waitlist

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Clinic Update - 14/08/2025](#)

Merge Practices Feature

Facilities now have the ability to merge **Practices**. This enhancement streamlines workflow and improves data management by providing a simple way to consolidate multiple practices and maintain a cleaner, more organised database. You will find this merge feature in **Settings > Practices > Select Practice**.



SETTINGS > PRACTICES > 10026 - HOLLYWOOD CLINIC

Practice Details

Number: 10026

Practice Name: Hollywood Clinic

Address Line 1: 1 Hollywood Boulevard

Address Line 2:

Suburb: HOLLYWELL QLD 4216

Mailing Address:

Mailing Suburb:

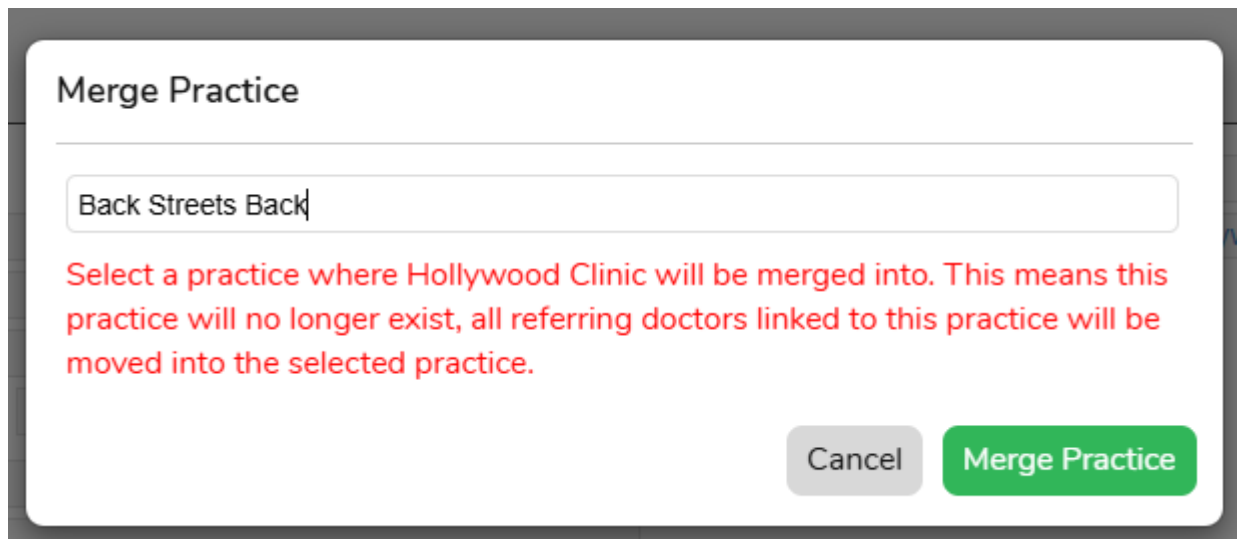
Phone: (07)4555-5555 Fax: (07)5444-4444

Email: starsonly@hollywood.com.au

Status: Active

Merge Label Edit

ID	Surname	First Name	Provider Number	Mobile	Speciality	Status
No referring doctors found						



Merge Practice

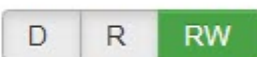
Back Streets Back

Select a practice where Hollywood Clinic will be merged into. This means this practice will no longer exist, all referring doctors linked to this practice will be moved into the selected practice.

Cancel Merge Practice

Permissions for this feature can also be managed within **User Groups** under **Settings General**. Users with **Read and Write (RW)** access will have the ability to merge practices.

Practices



D R RW

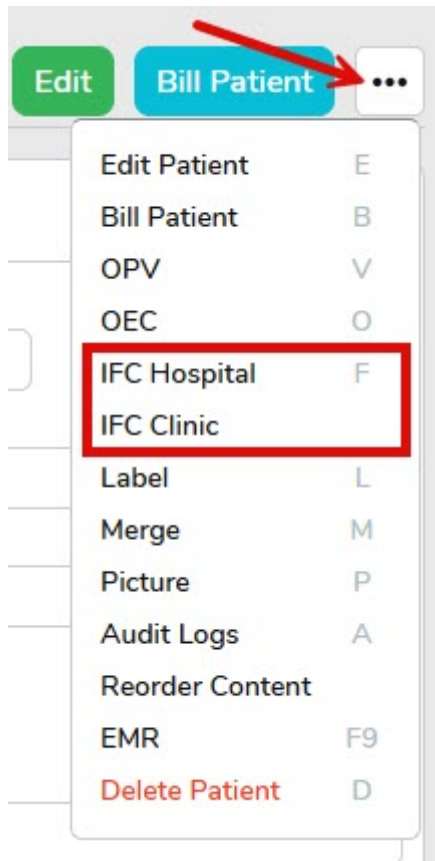
For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Clinic Update - 07/08/2025](#)

Improved workflow for creating an IFC

Wanting to generate an IFC for a patient that is NOT booked for an appointment yet? You can now do this directly from the patient screen, eliminating the need to navigate back to the Patient List Screen. This new feature is accessible by clicking on the three dots on the right-hand side of the patient screen which will generate a drop-down menu where you will see this option.

Users will need to add additional information while using this feature, as it isn't linked to a particular appointment with pre-populated item numbers etc.



Body Stats

FYDO has introduced a new **Body Stats** tab, now available within the **Clinical** section of the **Patient Screen**. This feature allows users to record a patient's height and weight, with the system automatically calculating the Body Mass Index (BMI). Users can also assign a start date to these measurements.

Patient: 228 - FLINSTONE, Frederick ~ Fredy (08/11/1959 - 65)

Total: 2,850.00

Navigation: Patient Details, Appointments, Recalls, Accounts, Episodes, Communication, Chart Tracking, Documents, **Clinical**

Sub-tabs: History Notes, Patient Note, **Body Stats**

Buttons: Show Deleted, Add Body Stats

Height(cm)	Weight(kg)	BMI	Stat Date	Created Date/Time	Added By
175.00	68.50	22.37	06/08/2025	06/08/2025 09:29:33 AM	Madaleine James (Altura)

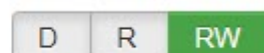
20 Records/Page | Records 1-1 of 1 (Page 1 of 1)

Patient Info: Frederick FLINSTONE, Patient ID 228, Sex Male, Age 65, Language English, Pending 2,850.00

If height and weight data are entered during the **Preadmit Admission Form** process, they will automatically transfer to FYDO and be stored within the Body Stats section.

Additionally, user permissions for this feature can be managed within **User Groups**, with access levels configurable to **Deny**, **Read**, or **Read and Write**.

Clinical - Body Stats

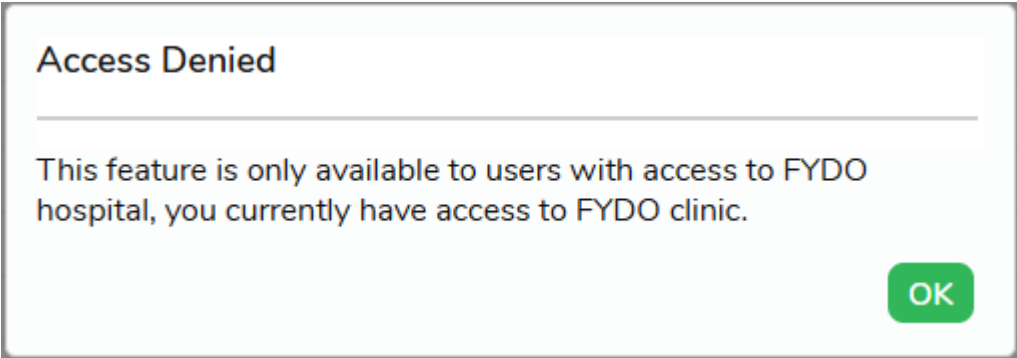


For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 31/07/2025

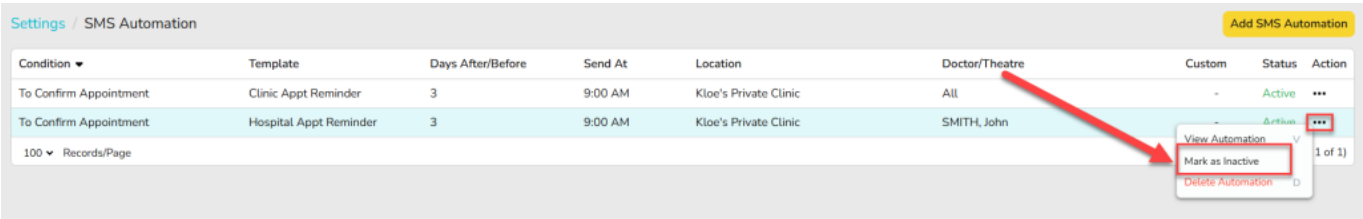
New Alerts

Clinic users will now see clear alerts when attempting to access FYDO features that are only available in the FYDO Hospital module.



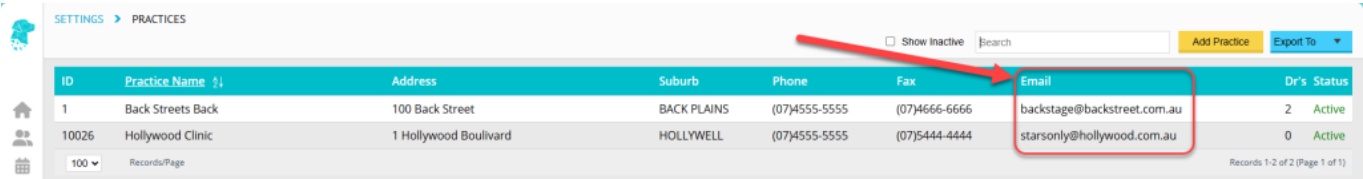
SMS Automation

Clinics can now **Deactivate** SMS Automations, allowing them to pause messages when needed without deleting the entry or losing the settings.



Practices

Email addresses are now displayed in the list of **Practices** under **Settings**. This information is also included in the **Excel Export**, making it easy for clinics to access and use for emailing purposes.

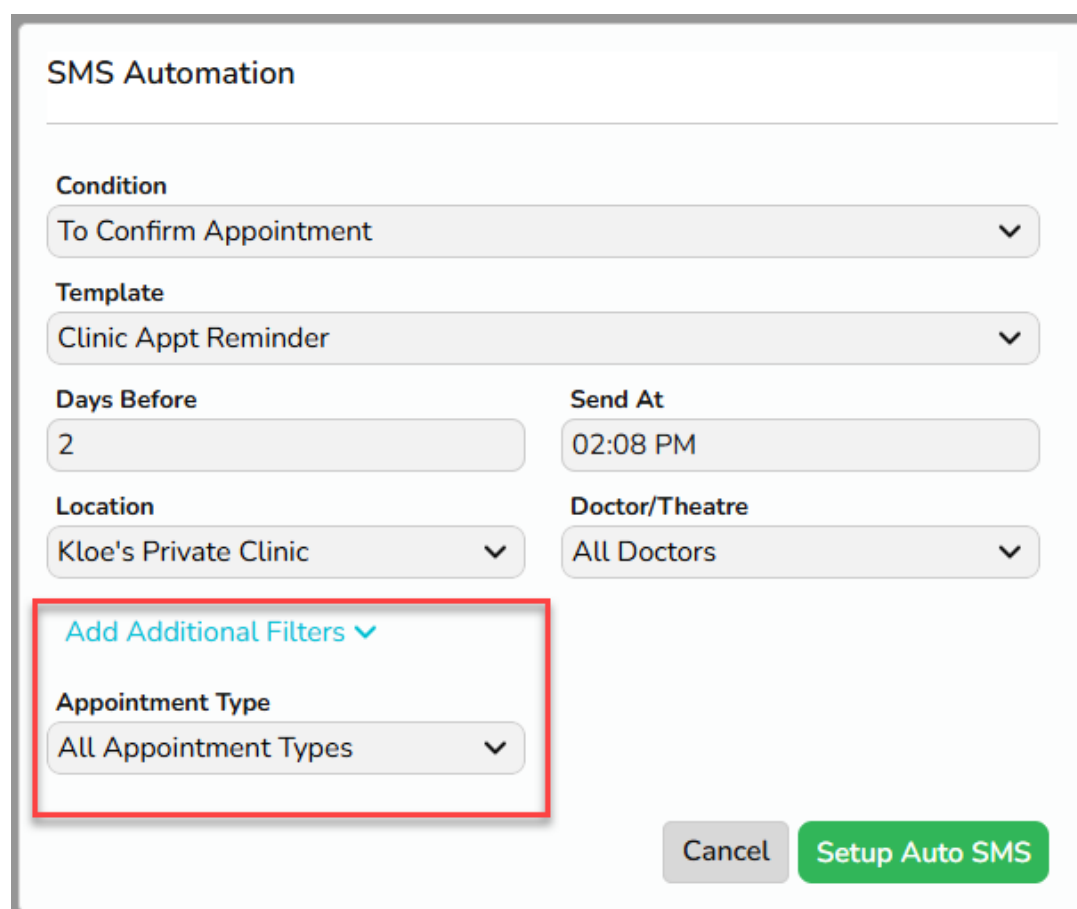


For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Clinic Update - 12/06/2025](#)

SMS Automation - Additional filter option

An enhancement has been made to **Settings > SMS Automation**, with the addition of new filtering option. FYDO now allows users to filter SMS automation rules by **Appointment Type**, offering greater flexibility and control in message targeting. This filter option is available within the **“To Confirm Appointment”** SMS condition, making it easier to tailor confirmation messages to specific appointment types.



SMS Automation

Condition
To Confirm Appointment ▼

Template
Clinic Appt Reminder ▼

Days Before
2

Send At
02:08 PM

Location
Kloe's Private Clinic ▼

Doctor/Theatre
All Doctors ▼

Add Additional Filters ▼

Appointment Type
All Appointment Types ▼

Cancel Setup Auto SMS

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Clinic Update - 17/04/2025](#)

Patient Screen - Further Re-Order Options

In the Patient Screen, the section originally known as “Other Information” has been split into two sections: “**Personal Information**” and “**Other Information**”. This update allows you to better tailor the screen to your needs using our **Reorder Content** feature.

The screenshot displays the Patient Screen interface. The top section contains a 'Document Alert' box. Below it, the 'Personal Information' section is highlighted with a red box. This section includes fields for Marital Status (Married (including de facto)), Occupation, Employment Status, Employer, Indigenous Status (Neither Aboriginal or Torres Strait Islander), Australian South Sea Islander (--- Select ---), Language (English), Country of Birth (Australia), Religion, Interpreter, and Overseas Visitor (toggle). Below this, the 'Other Information' section is also highlighted with a red box. It includes fields for Family GP (Current) (Search for a Family GP), Preferred Doctor, Bill Method, Fee Level, Send Invoices To (Not Set), Location, Dental Benefit (0.00), Deceased, Archived, and Survey (1). A 'Reorder Content' dialog box is overlaid on the screen, showing a list of sections on the left side (Patient Details, Other Contacts, Referring Details, Personal Information, Other Information) and a list on the right side (Medicare / DVA / HF Details, Community Nursing). The 'Personal Information' and 'Other Information' sections are highlighted with a red box in the dialog. A red arrow points from the 'Personal Information' section in the dialog to the 'Personal Information' section in the main form. The dialog also includes 'Reset Order', 'Cancel', and 'Save Order' buttons.

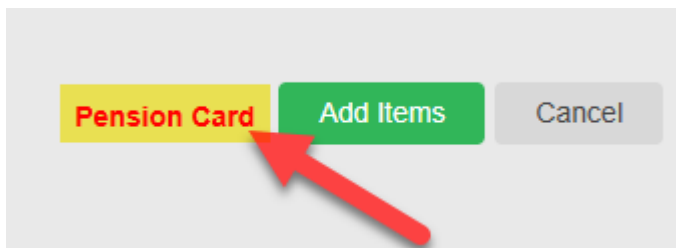
For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 11/04/2025

Improvement to the Pension/Concession Card Alert

We've improved this feature to now apply across all bill types.

The **Clinical Billing** screen has been enhanced to display a helpful alert when billing a patient that holds a Pension/Concession Card. FYDO will now show an alert next to the **Add Items** button. This aims to assist users in improving accuracy when choosing a fee level and entering MBS item numbers.



For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>