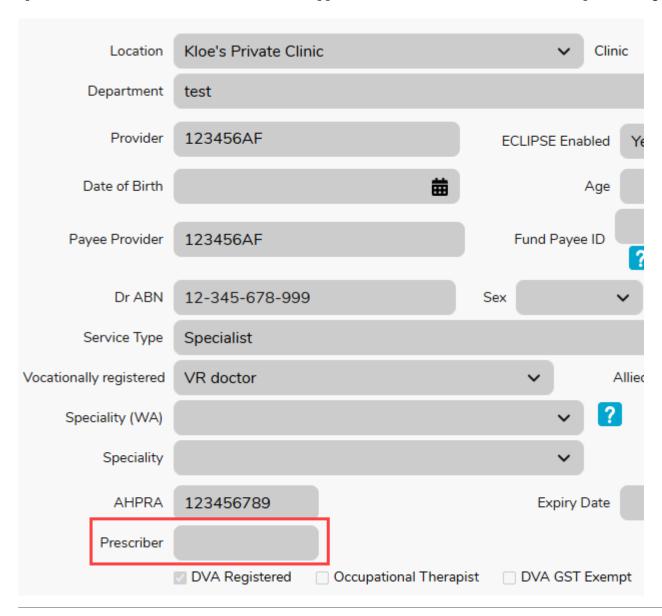
# **FYDO Clinic Update - 02/10/2025**

#### **Addition to Doctors**

In addition to a provider number, doctors are also assigned a prescriber number. Facilities can now record this information directly within the doctor's profile, eliminating the need for separate spreadsheets. This enhancement will also support future initiatives related to clinic prescribing.

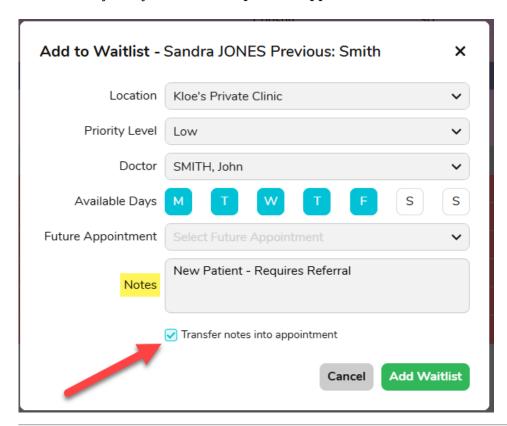


## **FYDO Clinic Update - 25/09/2025**

#### **New Waitlist Feature**

When adding a patient to the waitlist, you'll now see a new tick box option: "Transfer notes into appointment."

If this box is ticked, any notes you enter at the time of adding the patient to the waitlist will automatically carry across to the patients appointment when made from the waitlist.

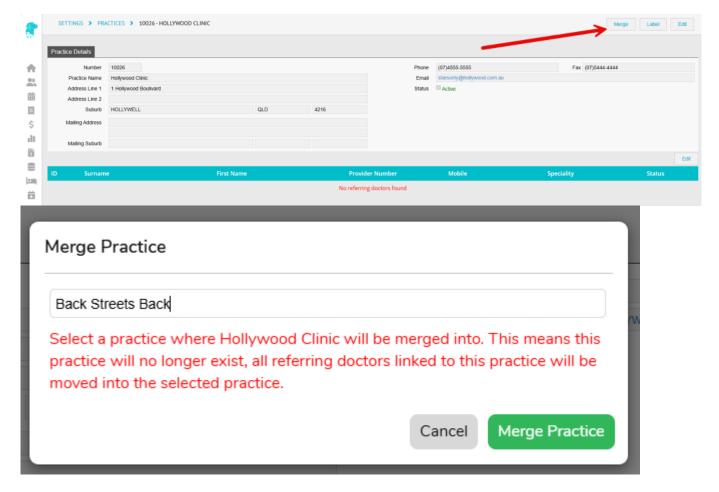


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## **FYDO Clinic Update - 14/08/2025**

## **Merge Practices Feature**

Facilities now have the ability to merge **Practices**. This enhancement streamlines workflow and improves data management by providing a simple way to consolidate multiple practices and maintain a cleaner, more organised database. You will find this merge feature in **Settings** > **Practices** > **Select Practice**.



Permissions for this feature can also be managed within **User Groups** under **Settings General**. Users with **Read and Write (RW)** access will have the ability to merge practices.



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# **FYDO Clinic Update - 07/08/2025**

## Improved workflow for creating an IFC

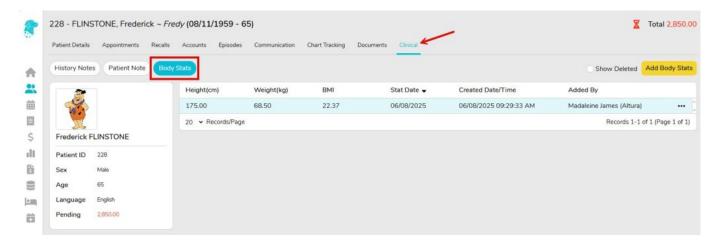
Wanting to generate an IFC for a patient that is NOT booked for an appointment yet? You can now do this directly from the patient screen, eliminating the need to navigate back to the Patient List Screen. This new feature is accessible by clicking on the three dots on the right-hand side of the patient screen which will generate a drop-down menu where you will see this option.

Users will need to add additional information while using this feature, as it isn't linked to a particular appointment with pre-populated item numbers etc.



### **Body Stats**

FYDO has introduced a new **Body Stats** tab, now available within the **Clinical** section of the **Patient Screen**. This feature allows users to record a patient's height and weight, with the system automatically calculating the Body Mass Index (BMI). Users can also assign a start date to these measurements.



If height and weight data are entered during the **Preadmit Admission Form** process, they will automatically transfer to FYDO and be stored within the Body Stats section.

Additionally, user permissions for this feature can be managed within **User Groups**, with access levels configurable to **Deny**, **Read**, or **Read and Write**.

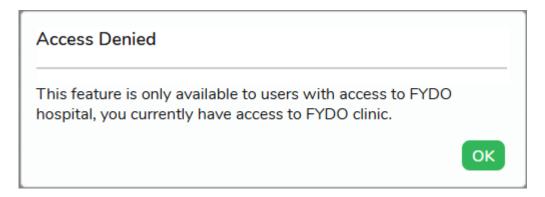


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# FYDO Clinic Update - 31/07/2025

#### **New Alerts**

Clinic users will now see clear alerts when attempting to access FYDO features that are only available in the FYDO Hospital module.



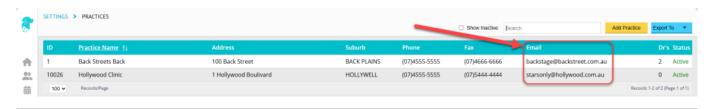
### **SMS Automation**

Clinics can now **Deactivate** SMS Automations, allowing them to pause messages when needed without deleting the entry or losing the settings.



### **Practices**

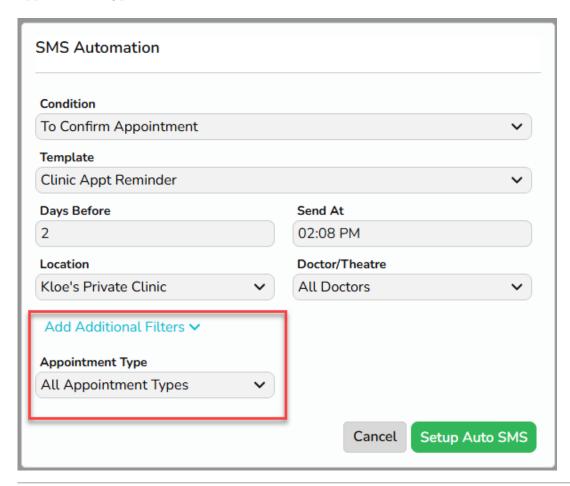
**Email addresses** are now displayed in the list of **Practices** under **Settings.** This information is also included in the **Excel Export,** making it easy for clinics to access and use for emailing purposes.



## **FYDO Clinic Update - 12/06/2025**

### **SMS Automation - Additional filter option**

An enhancement has been made to **Settings > SMS Automation**, with the addition of new filtering option. FYDO now allows users to filter SMS automation rules by **Appointment Type**, offering greater flexibility and control in message targeting. This filter option is available within the "**To Confirm Appointment**" SMS condition, making it easier to tailor confirmation messages to specific appointment types.

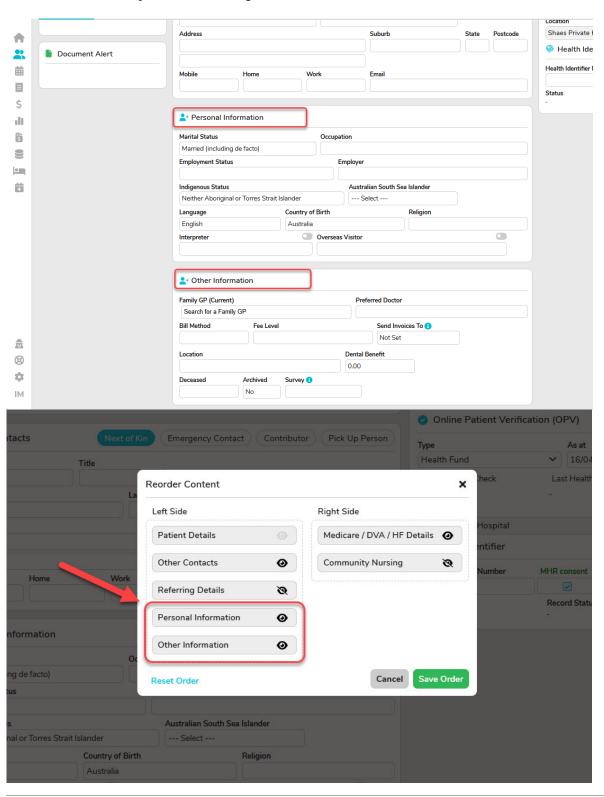


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# **FYDO Clinic Update - 17/04/2025**

## **Patient Screen - Further Re-Order Options**

In the Patient Screen, the section originally known as "Other Information" has been split into two sections: "Personal Information" and "Other Information". This update allows you to better tailor the screen to your needs using our Reorder Content feature.



## **FYDO Clinic Update - 11/04/2025**

### Improvement to the Pension/Concession Card Alert

We've improved this feature to now apply across all bill types.

The **Clinical Billing** screen has been enhanced to display a helpful alert when billing a patient that holds a Pension/Concession Card. FYDO will now show an alert next to the **Add Items** button. This aims to assist users in improving accuracy when choosing a fee level and entering MBS item numbers.



For previous updates, please visit <a href="https://wiki.fydo.cloud/updates-clinic/">https://wiki.fydo.cloud/updates-clinic/</a>

# FYDO Clinic Update - 28/03/2025

### **New Pension/Concession Card Alert**

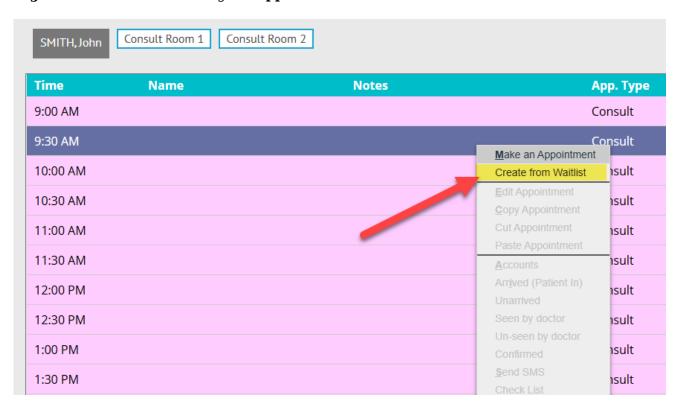
We've improved the **Clinical Billing** screen to display a helpful alert when billing to Medicare. If a patient holds a Pension/Concession Card, FYDO will now show an alert next to the **Add Items** button. This alert will assist users in improving accuracy when adding MBS item numbers.



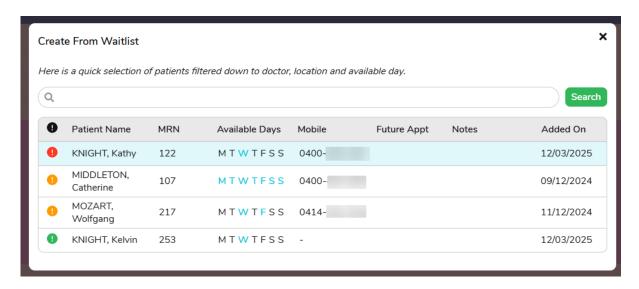
# FYDO Clinic Update - 21/03/2025

### **Waitlist Additions**

Users can now add appointments directly from the **Waitlist!** This new feature is available in the **Right-Click Menu** when using the **Appointments Screen**.



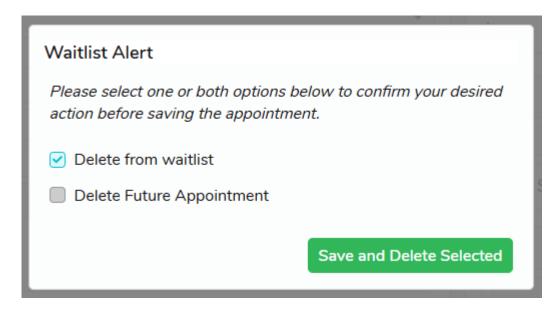
Selecting this option will open a pop-up displaying all **Waitlist patients available for the selected day.** Their mobile phone number is displayed to make it quick and easy to contact the patient if needed.



Double-clicking on a patient opens the Make Appointment Screen, where details can be added to

complete the booking.

Once the booking is made and the user clicks **Save**, another pop-up will appear, prompting them to decide whether to **Delete from waitlist** and/or **Delete Future Appointments** – ensuring a seamless and efficient transition from Waiting to Booking.



### **New User Group Access Levels**

We've introduced new options to the **User Group > Access Levels** for the **Data I/O** function.



By default, these new options will mirror the current access levels that all users have in FYDO. Clinics can adjust these permissions as needed.

## **End of Day Banking Improvements**

The MRN is now displayed in the End of Day Banking Report as an additional form of identification.

