

FYDO Clinic Update - 24/10/2024

Delayed SMS Improvements

Delayed SMS messages can now be cancelled. While FYDO has always allowed users to schedule SMS messages to be sent at specific times, you now can cancel a scheduled SMS if needed. To cancel, go to the patient's **Communications** Tab and select **Cancel Delayed SMS** from the menu.

The audit log has also been upgraded to reflect these new functions.



SMS History Makeover

The SMS History Screen has been redesigned to improve readability and align with FYDO's modern look and feel.



New Arrived Icon for Appointments

Users now have the option to add an Arrived Icon to their Custom appointment views. Previously, users only had the option to show the Arrived Time.

Search

Thursday, 24 October 2024

NUMBER OF APPOINTMENTS 2 | TOTAL MINUTES 60 of 480 Mins

ALL

INDIVIDUAL


WEEKLY

LIST

SMITH (HAPPY LAKE), John

Consult Room 1

Consult Room 2

Time	Name	Notes	App. Type	Length	Letter	C	Arrived	Inv
9:00 AM	BROOKS, Bob	New Patient Consult	Consult	30		Sent SMS		
9:30 AM	JONES, Sandra	Needs new referral	Consult	30				

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 17/10/2024

New Checklist Added to Appointments

The new Check List feature allows users to effortlessly mark when a letter has been created for a patient's appointment, eliminating the need to go through the patient's documents to check.

The Check List can be accessed from the Appointments Screen Right-Click Menu, as well as on the Edit Appointment Screen.



Users can also add the Letter Created tick to their Custom appointment views, making it easy to see on the Appointments Screen whether a letter has been created for a patient.

SMITH (HAPPY LAKE), John						
Consult Room 1						
Consult Room 2						
Time	Name	Notes	App. Type	Length	Letter	C
9:00 AM			Consult	30		
9:30 AM	SMITH, Test		Consult	30	✓	
10:00 AM			Consult	30		

Drag & Drop Alert

Users will now receive an alert when using the FYDO **Drag & Drop** feature, helping to prevent appointments from being moved accidentally.



For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 10/10/2024

Concession Card - OPV

The issue with verifying patient Concession Cards on the patient screen has been resolved.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 03/10/2024

Entitlement Card Expiry Date

The **Expiry Date Field** for the **Entitlement Cards** has been updated to follow the DD/MM/YYYY format, in line with current requirements. For expiry dates that are still shown as MM/YYYY, users will need to enter the last day of the expiry month.



For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Clinic Update - 12/09/2024](#)

Pronouns Field

FYDO now includes a new field on the **Patient Screen** for recording **Pronouns**. This field offers 3 main options in the dropdown menu, while also allowing users to free type and add individual Pronouns.



This field also has a token, which allows the information to be populated on Lists, Labels, Quick Forms, etc.

<<patPronoun>>

User Edit Profile

In line with our evolving sleek new look, the **User Edit Profile** page has also received a makeover.



Calendar Year

Even small improvements matter! We've reordered the year dropdown to help users more efficiently select the correct year.



For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Clinic Update - 06/09/2024](#)

New Look Make Appointment/Edit Appointment Screen

The **Make Appointment/Edit Appointment Screen** has received a makeover. It has all the same functionalities, just with a fresh new look.

Appointments / Make Appointment

Clinic \$0.00 Hospital \$0.00 Total \$0.00

Cancel Save

Test, Kloe

MRN 796
File No -
DOB
Sex Female
Address (Hover to view)
Mobile
Medicare
Veterans -
Fund Code MPL
Fund No 123456AB
ID New

Allergies

Alert

Notes

Document Alert

Appointment Details

Location ACSS Clinic Booking Code 1

Doctor / Room / Walk-in Baker1, Leticiaa Booking Code 2

Date 04/09/2024 Time 03:00 PM

Appointment Type Appt 15 min Make Recurring Mins 15

Billing Type Medicare Fee Level 1 - MBS 100%

Notes

Referring Details

Previous Referrals

Referring Doctor ANDORRA, Test Add Referring Doctor Referral To Search for a Referral To

Referral Date 02/09/2024 Period 3 First Consult Site Referral (global) Open Access

Items

Code Description Action

Future Appointments

Date Time Appointment Type Provider

No future appointments found

Recalls

Date Reason Provider Location

No recalls found

Audit

Session Expiry Alert

FYDO will now provide users an alert **2 minutes** prior to their **sessions expiring**, based on the hospital's individual System Configuration. This alert gives users the option to select **Keep Alive** to extend their session. If **Keep Alive** is not selected within the final 2 minutes, FYDO will automatically log out the user as per current protocol.



OPV & IHI Fields

Following wonderful feedback from our users, we have decided to swap the order of the **Individual Healthcare Identifier (IHI)** and the **Online Patient Verification (OPV)** fields for ease of use and functionality of the Patient Screen.



Doctors Insurance Field

The **Insurance** field, on the **Doctors** details page, now includes pre-populated options for the most popular Insurance Companies. This field also allows free text entry, so additional companies can be typed in if required.



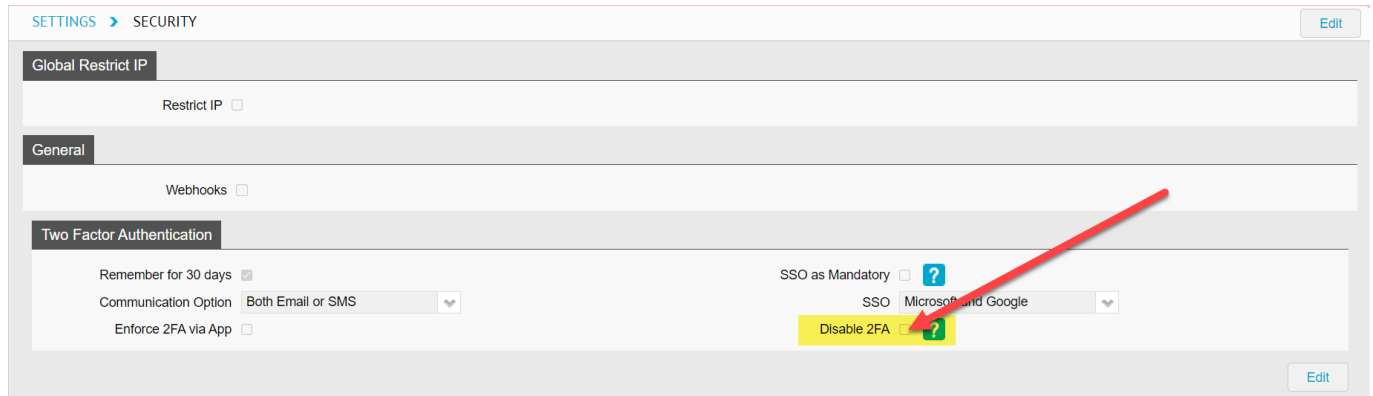
For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Clinic Update - 30/08/2024](#)

Two-Factor Authentication

Facilities that utilise **Single Sign On (SSO)** are now able to disable **Two-Factor Authentication** if desired.

The option to disable can be found under **Settings > Security**.



SETTINGS > SECURITY Edit

Global Restrict IP

Restrict IP ☐

General

Webhooks ☐

Two Factor Authentication

Remember for 30 days ☒

Communication Option

Enforce 2FA via App ☐

SSO as Mandatory ☐ ?

SSO

Disable 2FA ☐ ?

Edit

Login - Audit Logs

New audit logs have been added to track login activity.

- Failed login attempt
- Temporary blocked

User login activity can be tracked by going to **Settings > Logs**.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Clinic Update - 08/08/2024](#)

New Entitlement Card Fields

FYDO now has the capacity to list up to four **Entitlement Cards** with the new feature button **+Add new entitlement card** visible when editing the Patient Screen.

New tokens will need to be added to any forms that generate this information from FYDO. So please let us know if you have a form that requires amendment, and we can assist.



Occupation Field

A new field has been added to FYDO to document a patients **Occupation** for clinics that collect this data.



Bug Fixes

- Doctors Email Addresses can now be viewed again
- Doctors Files can now be added again
- The Expiry Date for Entitlement Cards is no longer a mandatory field

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Clinic Update - 20/06/2024](#)

Practice Enhancements

Clinics are now able to easily print address labels for Practices from **Settings > Practices**. The **Practice Email Address** can now also be documented.



Religion added to Patient Screen

Clinics are now able to document a patient's **Religion** in the Patient Screen.



For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 13/06/2024

Patient Stats Report

If a user tries to run the **Patient Stats Report** for any data that falls outside the restrictions assigned to them, in **Settings > User**, they will now be shown a pop up of the categories they **do** have access to.



API Key

FYDO now has the ability to provide multiple API Keys, eliminating the need for third parties to share keys. Each API Key now includes a user field where facilities can label the user of each key. This enhancement improves control over disabling third party access and quickly identifies those that possess a key.



For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>