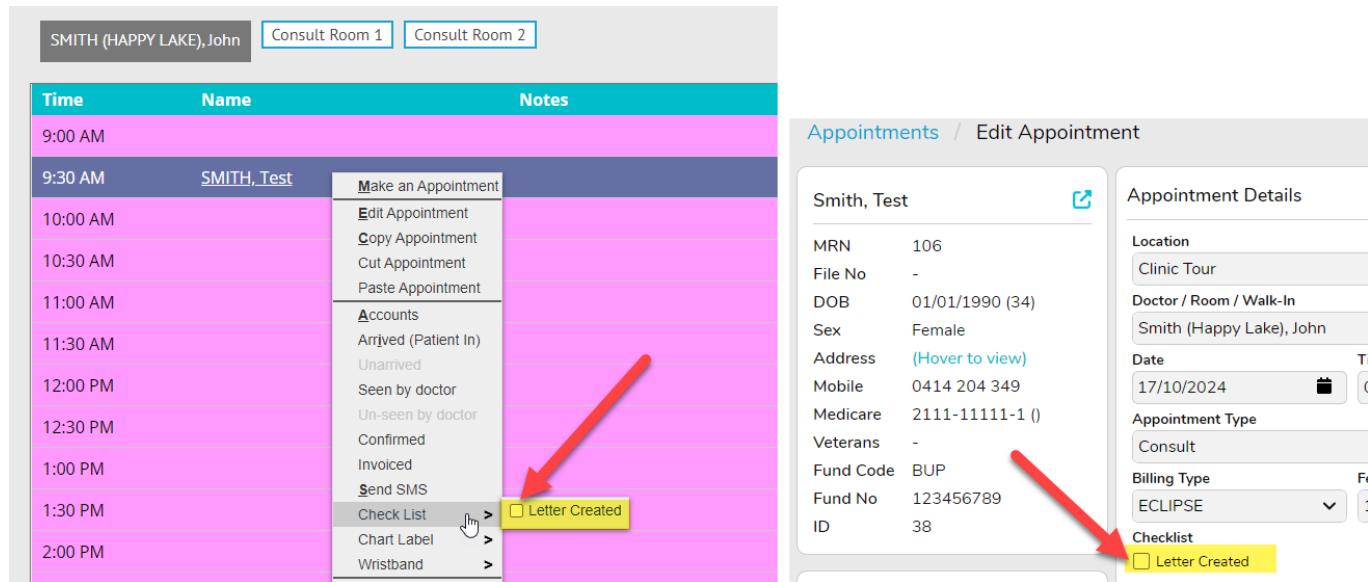


FYDO Clinic Update - 17/10/2024

New Checklist Added to Appointments

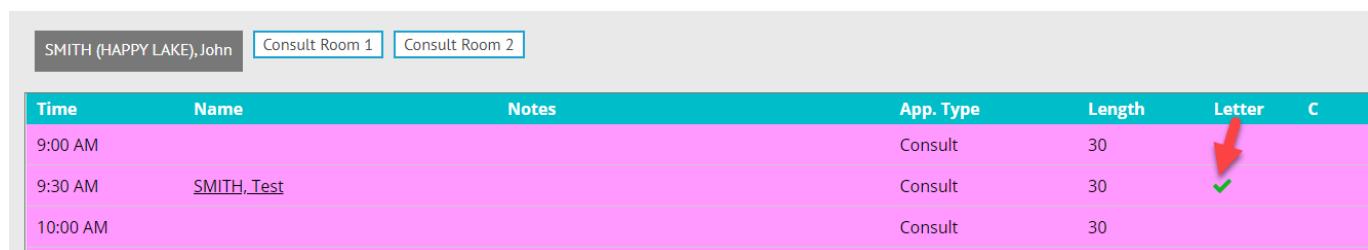
The new Check List feature allows users to effortlessly mark when a letter has been created for a patient's appointment, eliminating the need to go through the patient's documents to check.

The Check List can be accessed from the Appointments Screen Right-Click Menu, as well as on the Edit Appointment Screen.



The image shows two screenshots. On the left is the 'Appointments' screen for patient 'SMITH (HAPPY LAKE), John'. It lists appointments from 9:00 AM to 2:00 PM. For the 9:30 AM appointment with 'SMITH, Test', a right-click menu is open, showing options like 'Make an Appointment', 'Edit Appointment', and 'Check List'. The 'Check List' option is highlighted, and a red arrow points to a yellow box containing the text 'Letter Created' with a checked checkbox. On the right is the 'Edit Appointment' screen for the same appointment. It shows patient details and appointment details. A red arrow points to another yellow box with the text 'Letter Created' and a checked checkbox. Both boxes are highlighted with yellow backgrounds.

Users can also add the Letter Created tick to their Custom appointment views, making it easy to see on the Appointments Screen whether a letter has been created for a patient.



The image shows the 'Appointments' screen for patient 'SMITH (HAPPY LAKE), John'. It lists appointments from 9:00 AM to 10:00 AM. The 9:30 AM appointment with 'SMITH, Test' is highlighted. A red arrow points to a yellow box with the text 'Letter Created' and a checked checkbox, indicating it is checked in the custom view. The table columns are labeled: Time, Name, Notes, App. Type, Length, Letter, and C.

Drag & Drop Alert

Users will now receive an alert when using the FYDO **Drag & Drop** feature, helping to prevent appointments from being moved accidentally.

Time	Name	MRN	Procedure	Surgeon	Notes	sts
09:00						
09:30	SWAGGER, Bob Lee	163	Left Knee Arthrosc	HOUSE, Greg	Needs Wheelchair	D
10:00	█ █ STEWART, Alfred	110	Gastroscopy	MURPHY, Shaun		B
10:30	█ █ WHITE, Snow	147	Left Cat & IOL	TEST, Test	No carer at home	D
11:00	LOU, Lady	153	Colonoscopy & Ga	MURPHY, Shaun		D
11:40						
12:00						
12:30						
13:00						
13:30						
14:00						
14:30						
15:00						

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 10/10/2024

Concession Card - OPV

The issue with verifying patient Concession Cards on the patient screen has been resolved.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 03/10/2024

Entitlement Card Expiry Date

The **Expiry Date Field** for the **Entitlement Cards** has been updated to follow the DD/MM/YYYY format, in line with current requirements. For expiry dates that are still shown as MM/YYYY, users will need to enter the last day of the expiry month.

Card Type

Pension Card

Card Number

12345678A

Expiry

02/10/2024



Action



For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 12/09/2024

Pronouns Field

FYDO now includes a new field on the **Patient Screen** for recording **Pronouns**. This field offers 3 main options in the dropdown menu, while also allowing users to free type and add individual Pronouns.

Patient Details

Title	Pronouns	File Number	External ID
Miss	She/Her/Hers		
First Name <small>i</small>	Middle Name		
Snow			
Last Name	Previous Name		
White			
Preferred Name	Date of Birth	DOB Estimate	
Snowy	07/07/1977	<input type="checkbox"/>	

This field also has a token, which allows the information to be populated on Lists, Labels, Quick Forms, etc.

<<patPronoun>>

User Edit Profile

In line with our evolving sleek new look, the **User Edit Profile** page has also received a makeover.

Edit Profile - Shae Darr

User Details Change Password Authentication

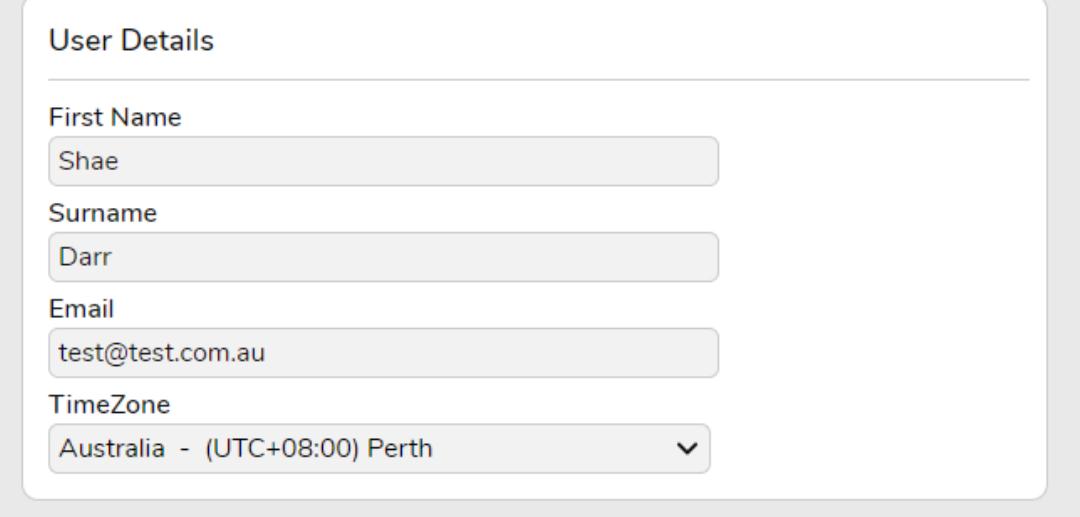
User Details

First Name: Shae

Surname: Darr

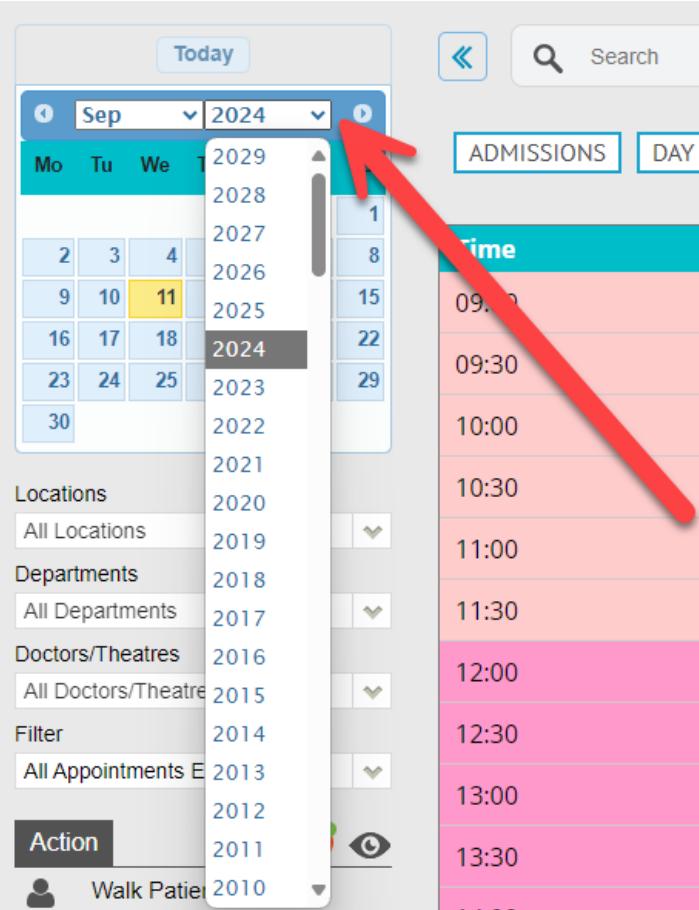
Email: test@test.com.au

TimeZone: Australia - (UTC+08:00) Perth



Calendar Year

Even small improvements matter! We've reordered the year dropdown to help users more efficiently select the correct year.



The screenshot shows a calendar interface with a sidebar on the left containing icons for Home, People, Calendar, and Database. The main area displays a calendar for September 2024. A red arrow points to the year dropdown button, which is now positioned above the year list, making it easier to select the correct year.

Today

Sep 2024

Mo Tu We Th Fr Sa Su

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30

2029
2028
2027
2026
2025
2024
2023
2022
2021
2020
2019
2018
2017
2016
2015
2014
2013
2012
2011
2010

ADMISSIONS DAY

Time

09:00
09:30
10:00
10:30
11:00
11:30
12:00
12:30
13:00
13:30
14:00

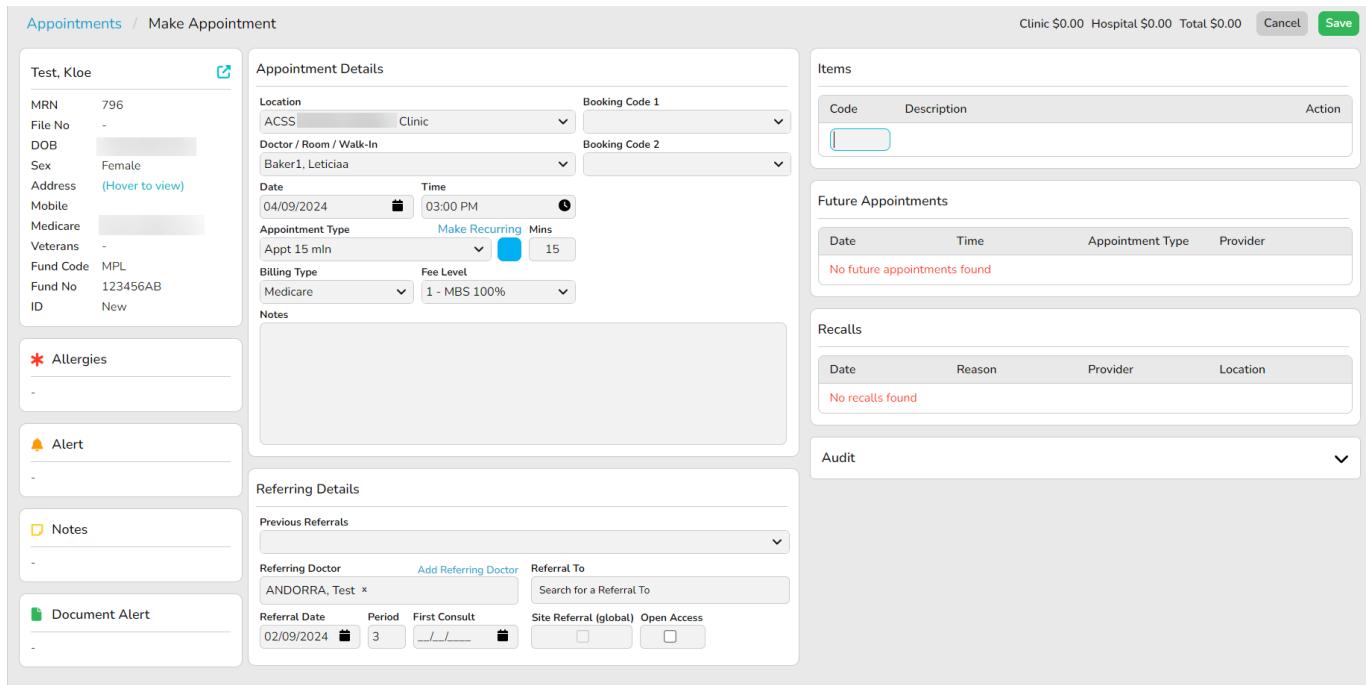
Locations: All Locations
Departments: All Departments
Doctors/Theatres: All Doctors/Theatres
Filter: All Appointments E
Action: Walk Patient

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 06/09/2024

New Look Make Appointment/Edit Appointment Screen

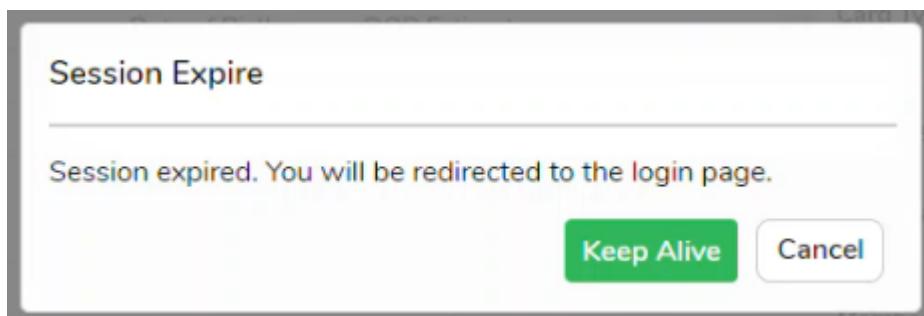
The **Make Appointment/Edit Appointment Screen** has received a makeover. It has all the same functionalities, just with a fresh new look.



The screenshot shows the updated 'Make Appointment' screen. On the left is a sidebar with patient information (Test, Kloe) and sections for Allergies, Alert, Notes, and Document Alert. The main panel is titled 'Appointment Details' and includes fields for Location (ACSS Clinic), Booking Code 1, Doctor / Room / Walk-In (Baker1, Leticiaa), Booking Code 2, Date (04/09/2024), Time (03:00 PM), Appointment Type (Make Recurring), Mins (15), and Billing Type (Medicare). Below these are sections for Referring Details (Previous Referrals, Referring Doctor (ANDORRA, Test), Referral To, Referral Date (02/09/2024), Period (3), First Consult, Site Referral (global), Open Access). To the right is a sidebar with sections for 'Items' (empty), 'Future Appointments' (No future appointments found), 'Recalls' (No recalls found), and 'Audit' (Audit dropdown).

Session Expiry Alert

FYDO will now provide users an alert **2 minutes** prior to their **sessions expiring**, based on the hospital's individual System Configuration. This alert gives users the option to select **Keep Alive** to extend their session. If **Keep Alive** is not selected within the final 2 minutes, FYDO will automatically log out the user as per current protocol.



OPV & IHI Fields

Following wonderful feedback from our users, we have decided to swap the order of the **Individual Healthcare Identifier (IHI)** and the **Online Patient Verification (OPV)** fields for ease of use and functionality of the Patient Screen.

Online Patient Verification (OPV)

Type	As at	
Health Fund	04/09/2024  	
Last Medicare Check	Last Health Fund Check	
-		
Location		
Shaes Private Hospital 		
 Health Identifier		
<hr/>		
Health Identifier Number	MHR consent	
<input type="text"/>	<input checked="" type="checkbox"/>  	
Status	Record Status	Last Verified
-		

Doctors Insurance Field

The **Insurance** field, on the **Doctors** details page, now includes pre-populated options for the most popular Insurance Companies. This field also allows free text entry, so additional companies can be typed in if required.

SETTINGS > DOCTORS > 2 - LENNON, JOHN

Doctor Details Other

Doctor Details

Dr Code: 2 Title: Dr

First Name: John

Surname: Lennon

Address: 1 Penny Lane

Suburb: STRAWBERRY FIELDS QLD 4444

Phone: (07)4666-6666 Fax: (07)4555-5555

Mobile: 0444-444-444

Email: john@letitbe.com.au

Email CC:

Qualification:

Status: Active

Insurance

Insurance

Policy No: Avant

Insured To: Berkshire Hathaway Specialty Insurance

Credentialing

Date of Credentialing: Guild Professional Indemnity Insurance

MDA National

Medical Indemnity Protection Society (MIPS)

Medical Insurance Group Australia (MIGA)

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 30/08/2024

Two-Factor Authentication

Facilities that utilise **Single Sign On (SSO)** are now able to disable **Two-Factor Authentication** if desired.

The option to disable can be found under **Settings > Security**.

SETTINGS > SECURITY

Global Restrict IP

Restrict IP

General

Webhooks

Two Factor Authentication

Remember for 30 days

Communication Option: Both Email or SMS

Enforce 2FA via App

SSO as Mandatory ?

SSO: Microsoft and Google

Disable 2FA ?

Login - Audit Logs

New audit logs have been added to track login activity.

- Failed login attempt
- Temporary blocked

User login activity can be tracked by going to **Settings > Logs**.

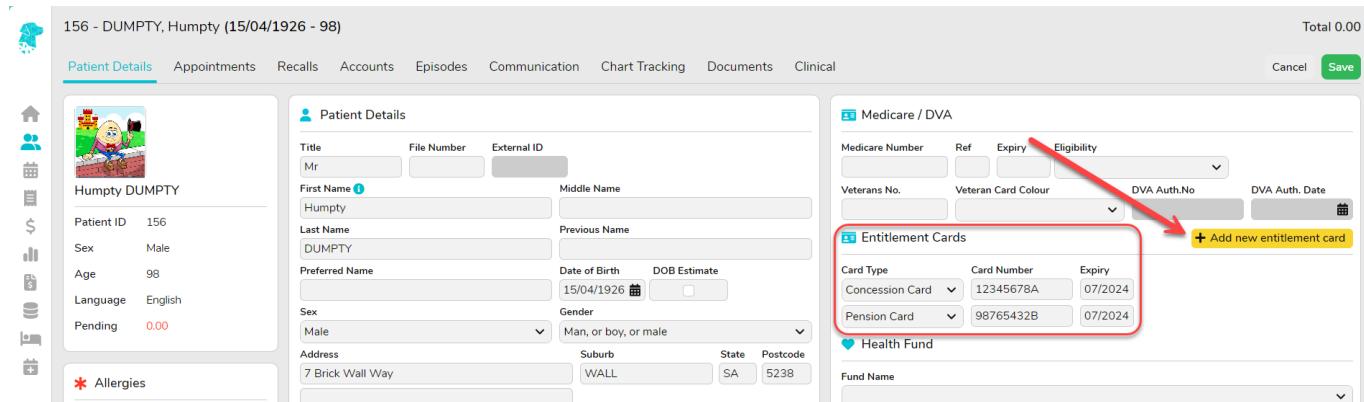
For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 08/08/2024

New Entitlement Card Fields

FYDO now has the capacity to list up to four **Entitlement Cards** with the new feature button **+Add new entitlement card** visible when editing the Patient Screen.

New tokens will need to be added to any forms that generate this information from FYDO. So please let us know if you have a form that requires amendment, and we can assist.



The screenshot shows the FYDO Patient Details screen for patient 156 - DUMPTY, Humpty. The 'Entitlement Cards' section is highlighted with a red box and an arrow pointing to the '+ Add new entitlement card' button. The section displays two cards: a Concession Card (12345678A, Expiry 07/2024) and a Pension Card (98765432B, Expiry 07/2024).

Occupation Field

A new field has been added to FYDO to document a patients **Occupation** for clinics that collect this data.

Other Information

Marital Status: Married (including de facto)

Occupation: (highlighted with a red box)

Employment Status: (dropdown menu)

Employer: (dropdown menu)

Indigenous Status: Neither Aboriginal or Torres Strait Islan... (dropdown menu)

Australian South Sea Islander: --- Select --- (dropdown menu)



Bug Fixes

- Doctors Email Addresses can now be viewed again
- Doctors Files can now be added again
- The Expiry Date for Entitlement Cards is no longer a mandatory field

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 20/06/2024

Practice Enhancements

Clinics are now able to easily print address labels for Practices from **Settings > Practices**. The **Practice Email Address** can now also be documented.

SETTINGS > PRACTICES > 1-BACK STREETS BACK

Practice Details

Number	1	Phone	(07)4555-5555	Fax	(07)4666-6666
Practice Name	Back Streets Back	Email			
Address Line 1	100 Back Street	Status	Active		
Address Line 2					
Suburb	BACK PLAINS	QLD	4361		

Patients

ID	Surname	First Name	Provider Number	Mobile	Speciality	Status
1	Carter	Nick	-	-	-	Active
11	Length	Long Name Referral	-	-	-	Active

Records/Page: 100

Label Edit



Religion added to Patient Screen

Clinics are now able to document a patient's **Religion** in the Patient Screen.



Mickey MOUSE

Patient ID 132

Sex Male

Age 46

Language English

Pending 829.00

* Allergies

Egg

Alert

BMI 44

Notes

Document Alert

Patient Details

Title Mr File Number 99999 External ID

First Name Mickey Middle Name

Last Name Mouse Previous Name

Preferred Name Mick Date of Birth 27/12/1977 DOB Estimate

Sex Male Gender Man, or boy, or male

Address 1234 Topp Street Suburb TOOWOOOMBA State QLD Postcode 4350

Mobile Home Work Email

Referring Details

Previous Referrals

Referring Doctor Referral Date Period First Consult

Referral To Site Referral (global)

Other Information

Marital Status Employment Status Employer

Married (including de facto)

Australian or South Sea Islander

Religion

Neither Aboriginal or Torres Strait Islander

No

Language Country of Birth

English

Australia

Interpreter Overseas Visitor

Family GP (Current)

Preferred Doctor

Search for a Family GP

Bill Method

Fee Level

Send Invoices To

Not Set

Location

Dental Benefit

0.00

Deceased

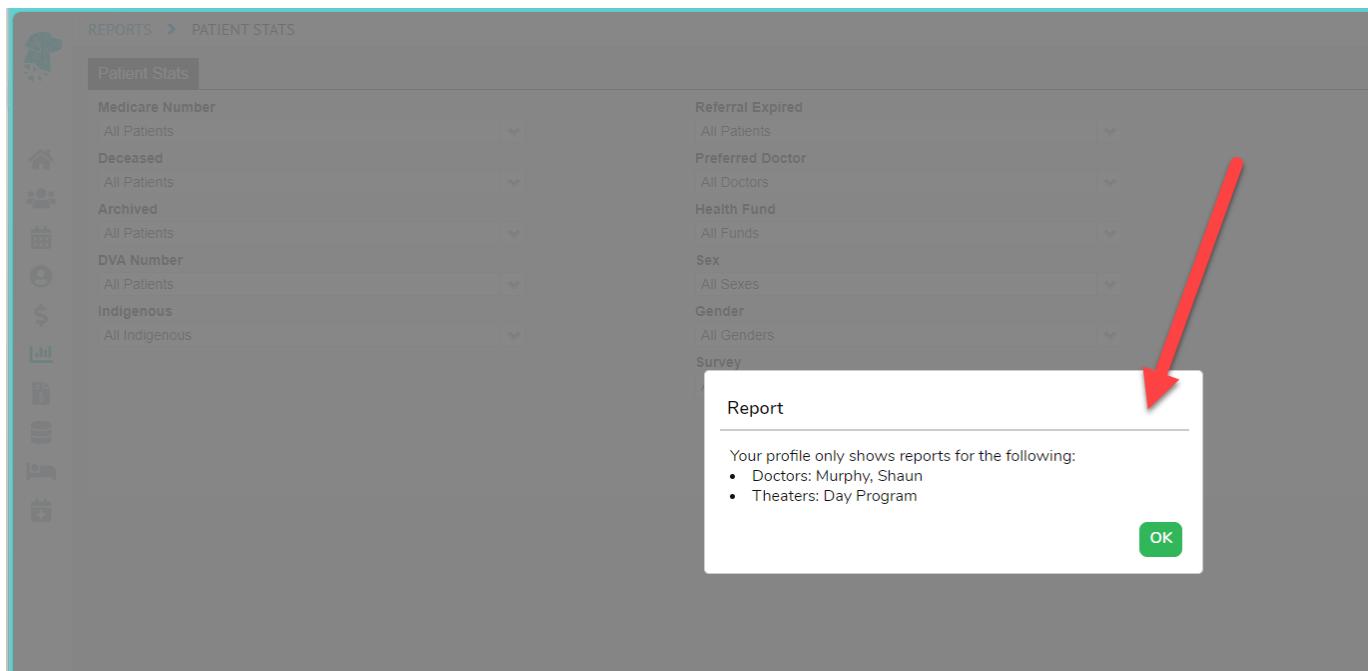
Archived

Survey

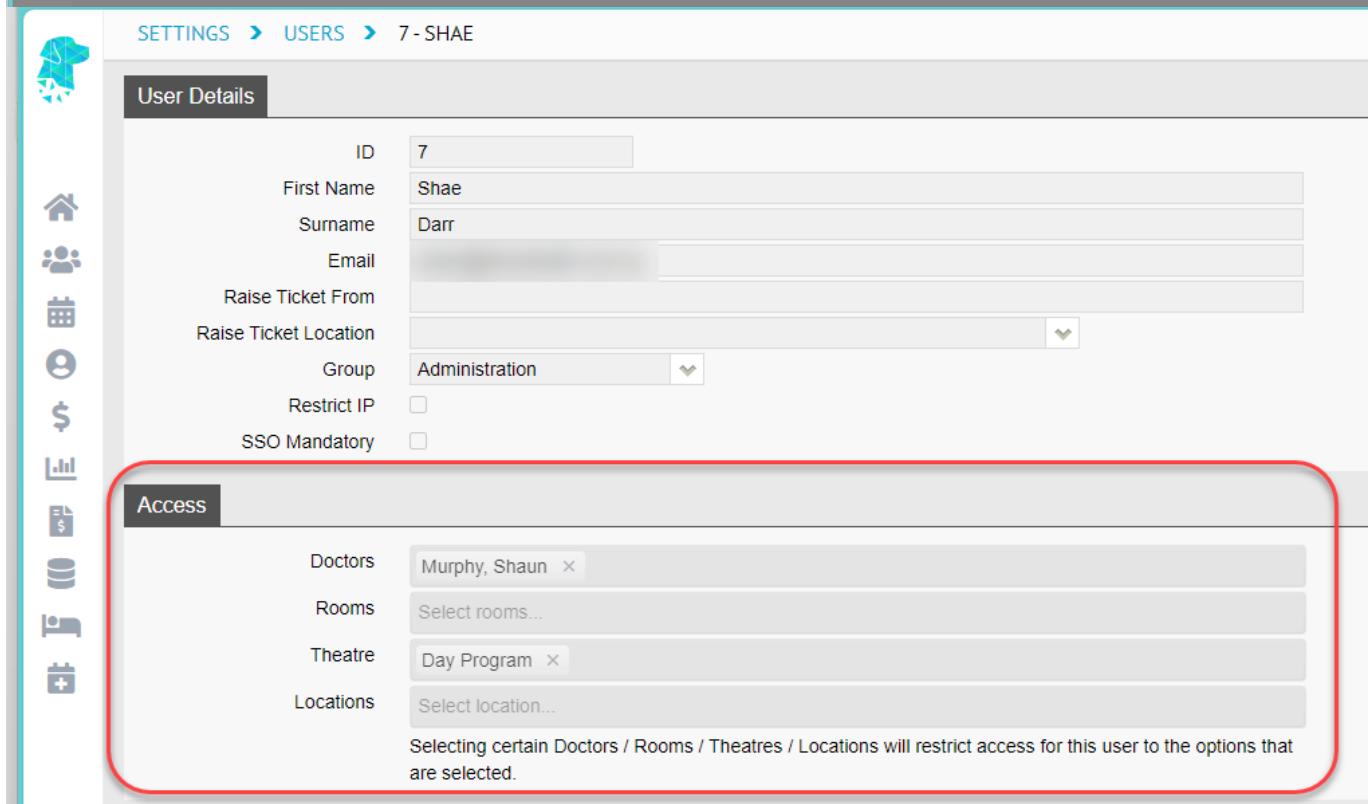
FYDO Clinic Update - 13/06/2024

Patient Stats Report

If a user tries to run the **Patient Stats Report** for any data that falls outside the restrictions assigned to them, in **Settings > User**, they will now be shown a pop up of the categories they **do** have access to.



The screenshot shows the 'Patient Stats' report interface. On the left, there are various filters for Medicare Number, Referral Expired, Preferred Doctor, Health Fund, Sex, Gender, and Survey. A red arrow points from the 'Patient Stats' button on the left to a modal window titled 'Report'. The modal contains the text: 'Your profile only shows reports for the following:' followed by a list: '• Doctors: Murphy, Shaun' and '• Theaters: Day Program'. At the bottom right of the modal is a green 'OK' button.



The screenshot shows the 'User Details' page for user ID 7. The 'User Details' tab is active, showing the user's first name as 'Shae' and surname as 'Darr'. The 'Access' tab is also visible, with a red box drawn around it. Under the 'Access' tab, there are four dropdowns: 'Doctors' (set to 'Murphy, Shaun'), 'Rooms' (set to 'Select rooms...'), 'Theatre' (set to 'Day Program'), and 'Locations' (set to 'Select location...'). Below these dropdowns is a note: 'Selecting certain Doctors / Rooms / Theatres / Locations will restrict access for this user to the options that are selected.'

API Key

FYDO now has the ability to provide multiple API Keys, eliminating the need for third parties to share keys. Each API Key now includes a user field where facilities can label the user of each key. This enhancement improves control over disabling third party access and quickly identifies those that possess a key.

SETTINGS > SECURITY

Global Restrict IP

Restrict IP

General

Webhooks

API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User

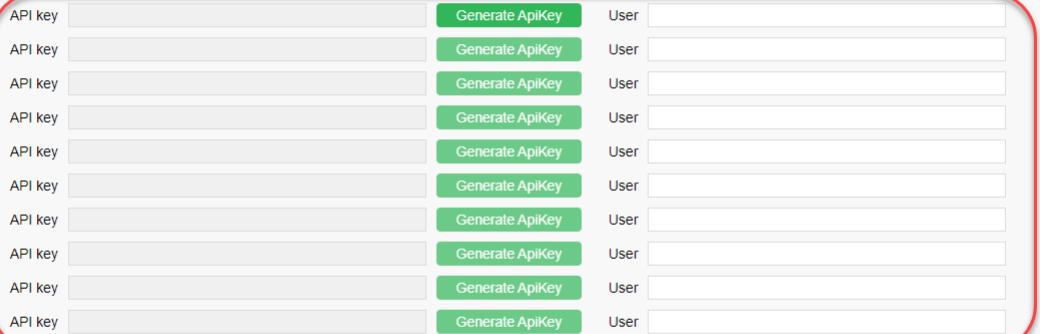
Two Factor Authentication

Remember for 30 days

Communication Option Both Email or SMS

SSO as Mandatory [?](#)

Enforce 2FA via App



For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Clinic Update - 30/05/2024](#)

New User Group Access Level

There is a new access level that allows clinics to restrict users from **Creating Custom Views** for the **Appointments Screen**. All users will still have access to utilise the Custom Views that have been created for the clinic and will be able to choose their default preference.

Appointment		Create Views (Clinic)		Create Views (Hospital)		Edit (Clinic)		Edit (Hospital)		Make (Clinic)		Make (Hospital)		View	
<input checked="" type="checkbox"/>	ON	<input type="checkbox"/>	OFF	<input checked="" type="checkbox"/>	ON	<input type="checkbox"/>	OFF	<input checked="" type="checkbox"/>	ON	<input type="checkbox"/>	OFF	<input checked="" type="checkbox"/>	ON	<input type="checkbox"/>	OFF
<input type="checkbox"/>	ON	<input checked="" type="checkbox"/>	OFF	<input type="checkbox"/>	ON	<input checked="" type="checkbox"/>	OFF	<input type="checkbox"/>	ON	<input checked="" type="checkbox"/>	OFF	<input type="checkbox"/>	ON	<input checked="" type="checkbox"/>	OFF
<input type="checkbox"/>	ON	<input checked="" type="checkbox"/>	OFF	<input type="checkbox"/>	ON	<input checked="" type="checkbox"/>	OFF	<input type="checkbox"/>	ON	<input checked="" type="checkbox"/>	OFF	<input type="checkbox"/>	ON	<input checked="" type="checkbox"/>	OFF
<input type="checkbox"/>	ON	<input checked="" type="checkbox"/>	OFF	<input type="checkbox"/>	ON	<input checked="" type="checkbox"/>	OFF	<input type="checkbox"/>	ON	<input checked="" type="checkbox"/>	OFF	<input type="checkbox"/>	ON	<input checked="" type="checkbox"/>	OFF

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>