

FYDO Clinic Update - 17/10/2024

New Checklist Added to Appointments

The new Check List feature allows users to effortlessly mark when a letter has been created for a patient’s appointment, eliminating the need to go through the patient’s documents to check.

The Check List can be accessed from the Appointments Screen Right-Click Menu, as well as on the Edit Appointment Screen.

SMITH (HAPPY LAKE), John

Consult Room 1

Consult Room 2

Time	Name	Notes
9:00 AM		
9:30 AM	SMITH, Test	
10:00 AM		
10:30 AM		
11:00 AM		
11:30 AM		
12:00 PM		
12:30 PM		
1:00 PM		
1:30 PM		
2:00 PM		

Appointments / Edit Appointment

Smith, Test

MRN106
File No-
DOB01/01/1990 (34)
SexFemale
Address(Hover to view)
Mobile0414 204 349
Medicare2111-11111-1 ()
Veterans-
Fund CodeBUP
Fund No123456789
ID38

Appointment Details

LocationClinic Tour
Doctor / Room / Walk-InSmith (Happy Lake), John
Date17/10/2024
Appointment TypeConsult
Billing TypeECLIPSE
ChecklistLetter Created

Users can also add the Letter Created tick to their Custom appointment views, making it easy to see on the Appointments Screen whether a letter has been created for a patient.

SMITH (HAPPY LAKE), John





Consult Room 1

Consult Room 2

Time	Name	Notes	App. Type	Length	Letter	C
9:00 AM			Consult	30		
9:30 AM	SMITH, Test		Consult	30	✓	
10:00 AM			Consult	30		

Drag & Drop Alert

Users will now receive an alert when using the FYDO **Drag & Drop** feature, helping to prevent appointments from being moved accidentally.

Time		Name	MRN	Procedure	Surgeon	Notes	Sts
09:00							
09:30		SWAGGER, Bob Lee	163	Left Knee Arthrosc	HOUSE, Greg	Needs Wheelchair	D
10:00	 	STEWART, Alfred	110	Gastroscopy	MURPHY, Shaun		B
10:30	 	WHITE, Snow	147	Left Cat & IOL	TEST, Test	No carer at home	D
11:00		LOU, Lady	153	Colonoscopy & Ga	MURPHY, Shaun		D
11:40							
12:00							
12:30							
13:00							
13:30							
14:00							
14:30							
15:00							

Dragging & Dropping

Are you sure you want to drag and drop this appointment?

Yes

No

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Clinic Update - 10/10/2024](#)

Concession Card - OPV

The issue with verifying patient Concession Cards on the patient screen has been resolved.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Clinic Update - 03/10/2024](#)

Entitlement Card Expiry Date

The **Expiry Date Field** for the **Entitlement Cards** has been updated to follow the DD/MM/YYYY format, in line with current requirements. For expiry dates that are still shown as MM/YYYY, users will need to enter the last day of the expiry month.

Entitlement Cards
+ Add new entitlement card

Card Type	Card Number	Expiry	Action
Pension Card	12345678A	02/10/2024	

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 12/09/2024

Pronouns Field

FYDO now includes a new field on the **Patient Screen** for recording **Pronouns**. This field offers 3 main options in the dropdown menu, while also allowing users to free type and add individual Pronouns.

Patient Details

Title

Miss

Pronouns

She/Her/Hers

File Number

External ID

First Name

Snow

Middle Name

Last Name

White

Previous Name

Preferred Name

Snowy

Date of Birth

07/07/1977


DOB Estimate

☐

This field also has a token, which allows the information to be populated on Lists, Labels, Quick Forms, etc.
<<patPronoun>>

User Edit Profile

In line with our evolving sleek new look, the **User Edit Profile** page has also received a makeover.



Edit Profile - Shae Darr

[User Details](#) [Change Password](#) [Authentication](#)

User Details

First Name

Shae

Surname

Darr

Email


test@test.com.au

TimeZone

Australia - (UTC+08:00) Perth

Calendar Year

Even small improvements matter! We've reordered the year dropdown to help users more efficiently select the correct year.



Today

« 🔍 Search

ADMISSIONS DAY

Sep 2024

Mo Tu We Th Fr Sa Su

1 8 15 22 29

2 9 16 23 30

3 10 17 24 31

Locations

All Locations

Departments

All Departments

Doctors/Theatres

All Doctors/Theatre

Filter

All Appointments E

Action

Walk Patient

2029

2028

2027

2026

2025

2024

2023

2022

2021

2020

2019

2018

2017

2016

2015

2014

2013

2012

2011

2010

Time

09:00

09:30

10:00

10:30

11:00

11:30

12:00

12:30

13:00

13:30

14:00

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 06/09/2024

New Look Make Appointment/Edit Appointment Screen

The **Make Appointment/Edit Appointment Screen** has received a makeover. It has all the same functionalities, just with a fresh new look.

Appointments / Make Appointment

Clinic \$0.00 Hospital \$0.00 Total \$0.00 Cancel Save

Test, Kloe

MRN 796
File No -
DOB
Sex Female
Address (Hover to view)
Mobile
Medicare
Veterans -
Fund Code MPL
Fund No 123456AB
ID New

* Allergies
-
Alert
-
Notes
-
Document Alert
-

Appointment Details

Location ACSS Clinic
Doctor / Room / Walk-In Baker1, Leticiaa
Date 04/09/2024 Time 03:00 PM
Appointment Type Appt 15 min
Billing Type Medicare Fee Level 1 - MBS 100%
Notes

Referring Details

Previous Referrals
Referring Doctor ANDORRA, Test
Referral Date 02/09/2024 Period 3 First Consult
Referral To Search for a Referral To
Site Referral (global) Open Access

Items

Code Description Action

Future Appointments

Date Time Appointment Type Provider

No future appointments found

Recalls

Date Reason Provider Location

No recalls found

Audit

Session Expiry Alert

FYDO will now provide users an alert **2 minutes** prior to their **sessions expiring**, based on the hospital's individual System Configuration. This alert gives users the option to select **Keep Alive** to extend their session. If **Keep Alive** is not selected within the final 2 minutes, FYDO will automatically log out the user as per current protocol.

Session Expire

Session expired. You will be redirected to the login page.

Keep Alive Cancel

OPV & IHI Fields

Following wonderful feedback from our users, we have decided to swap the order of the **Individual Healthcare Identifier (IHI)** and the **Online Patient Verification (OPV)** fields for ease of use and functionality of the Patient Screen.

✓ Online Patient Verification (OPV)

Type

Health Fund

As at

04/09/2024

OPV Check

Last Medicare Check

Last Health Fund Check

Location

Shaes Private Hospital

Health Identifier

Health Identifier Number

MHR consent

IHI Check

Status

Record Status

Last Verified

Doctors Insurance Field

The **Insurance** field, on the **Doctors** details page, now includes pre-populated options for the most popular Insurance Companies. This field also allows free text entry, so additional companies can be typed in if required.

SETTINGS > DOCTORS > 2 - LENNON, JOHN

Doctor Details Other

Doctor Details

Dr Code 2 Title Dr

First Name John

Surname Lennon

Address 1 Penny Lane

Suburb STRAWBERRY FIELDS QLD 4444

Phone (07)4666-6666 Fax (07)4555-5555

Mobile 0444-444-444

Email john@letitbe.com.au

Email CC

Qualification

Status ☒ Active

Insurance Insurance

Policy No Avant

Insured To Berkshire Hathaway Specialty Insurance
Guild Professional Indemnity Insurance
MDA National
Medical Indemnity Protection Society (MIPS)
Medical Insurance Group Australia (MIGA)

Credentiaing

Date of Credentiaing

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 30/08/2024

Two-Factor Authentication

Facilities that utilise **Single Sign On (SSO)** are now able to disable **Two-Factor Authentication** if desired.

The option to disable can be found under **Settings > Security**.

SETTINGS > SECURITY

Global Restrict IP

Restrict IP ☐

General

Webhooks ☐

Two Factor Authentication

Remember for 30 days ☒

Communication Option Both Email or SMS

Enforce 2FA via App ☐

SSO as Mandatory ☐ ?

SSO Microsoft and Google

Disable 2FA ☐ ?

Login - Audit Logs

New audit logs have been added to track login activity.

- Failed login attempt
- Temporary blocked

User login activity can be tracked by going to **Settings > Logs**.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 08/08/2024

New Entitlement Card Fields

FYDO now has the capacity to list up to four **Entitlement Cards** with the new feature button **+Add new entitlement card** visible when editing the Patient Screen.

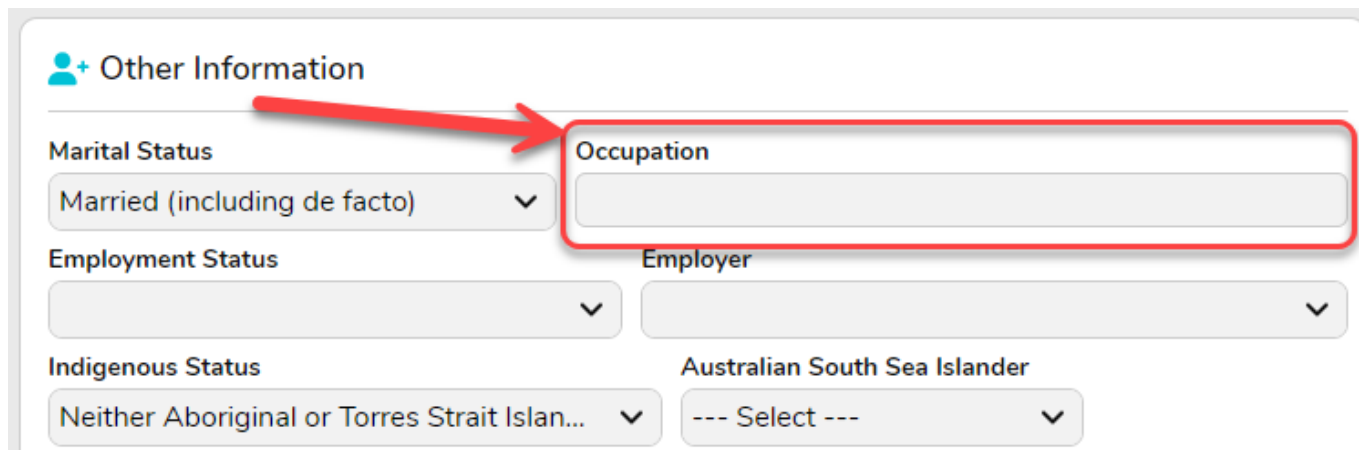
New tokens will need to be added to any forms that generate this information from FYDO. So please let us know if you have a form that requires amendment, and we can assist.

The screenshot displays the 'Patient Details' form for a patient named Humpty DUMPTY. The form is divided into several sections: Patient Details, Medicare / DVA, Entitlement Cards, and Health Fund. The 'Entitlement Cards' section is highlighted with a red box and a red arrow pointing to the '+ Add new entitlement card' button. The 'Entitlement Cards' section contains a table with the following data:

Card Type	Card Number	Expiry
Concession Card	12345678A	07/2024
Pension Card	98765432B	07/2024

Occupation Field

A new field has been added to FYDO to document a patients **Occupation** for clinics that collect this data.



Other Information

Marital Status: Married (including de facto) ▼

Occupation:

Employment Status: ▼

Employer: ▼

Indigenous Status: Neither Aboriginal or Torres Strait Islander... ▼

Australian South Sea Islander: --- Select --- ▼

Bug Fixes

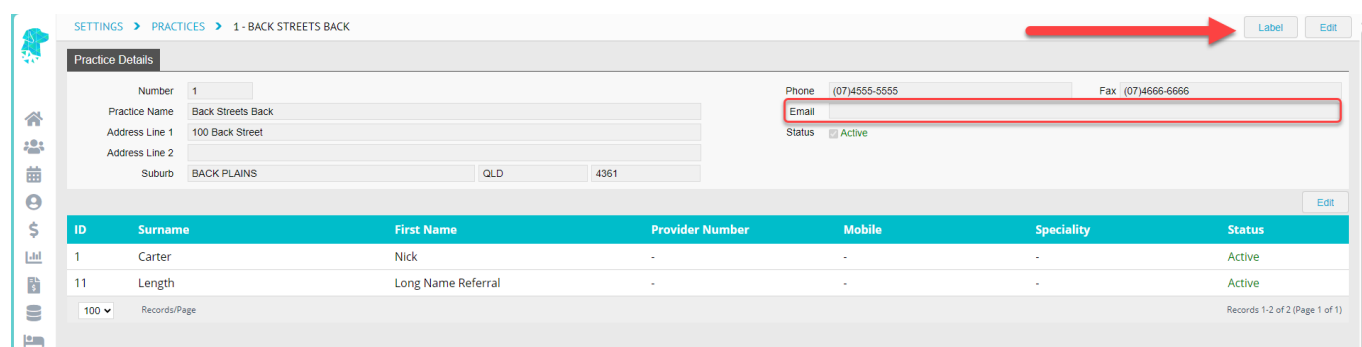
- Doctors Email Addresses can now be viewed again
- Doctors Files can now be added again
- The Expiry Date for Entitlement Cards is no longer a mandatory field

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 20/06/2024

Practice Enhancements

Clinics are now able to easily print address labels for Practices from **Settings > Practices**. The **Practice Email Address** can now also be documented.



SETTINGS > PRACTICES > 1 - BACK STREETS BACK

Practice Details

Number: 1

Practice Name: Back Streets Back

Address Line 1: 100 Back Street

Address Line 2:

Suburb: BACK PLAINS QLD 4361

Phone: (07)4555-5555 Fax: (07)4666-6666

Email:

Status: ☒ Active

ID	Surname	First Name	Provider Number	Mobile	Speciality	Status
1	Carter	Nick	-	-	-	Active
11	Length	Long Name Referral	-	-	-	Active

100 ▼ Records/Page

Records 1-2 of 2 (Page 1 of 1)

Religion added to Patient Screen

Clinics are now able to document a patient's **Religion** in the Patient Screen.



132 - MOUSE, Mickey ~ Mick (27/12/1977 - 46)

[Patient Details](#) [Appointments](#) [Recalls](#) [Accounts](#) [Episodes](#) [Communication](#) [Documents](#) [Clinical](#)



Mickey MOUSE

Patient ID 132
Sex Male
Age 46
Language English
Pending 829.00

* Allergies

Egg

Alert

BMI 44

Notes

Document Alert

Patient Details

Title	File Number	External ID	
Mr	99999		
First Name	Middle Name		
Mickey			
Last Name	Previous Name		
Mouse			
Preferred Name	Date of Birth	DOB Estimate	
Mick	27/12/1977	<input type="checkbox"/>	
Sex	Gender		
Male	Man, or boy, or male		
Address	Suburb	State	Postcode
1234 Topp Street	TOOWOOMBA	QLD	4350
Mobile	Home	Work	Email

Referring Details

Previous Referrals

Referring Doctor

Referral Date

Period

First Consult

Referral To

Site Referral (global)

Other Information

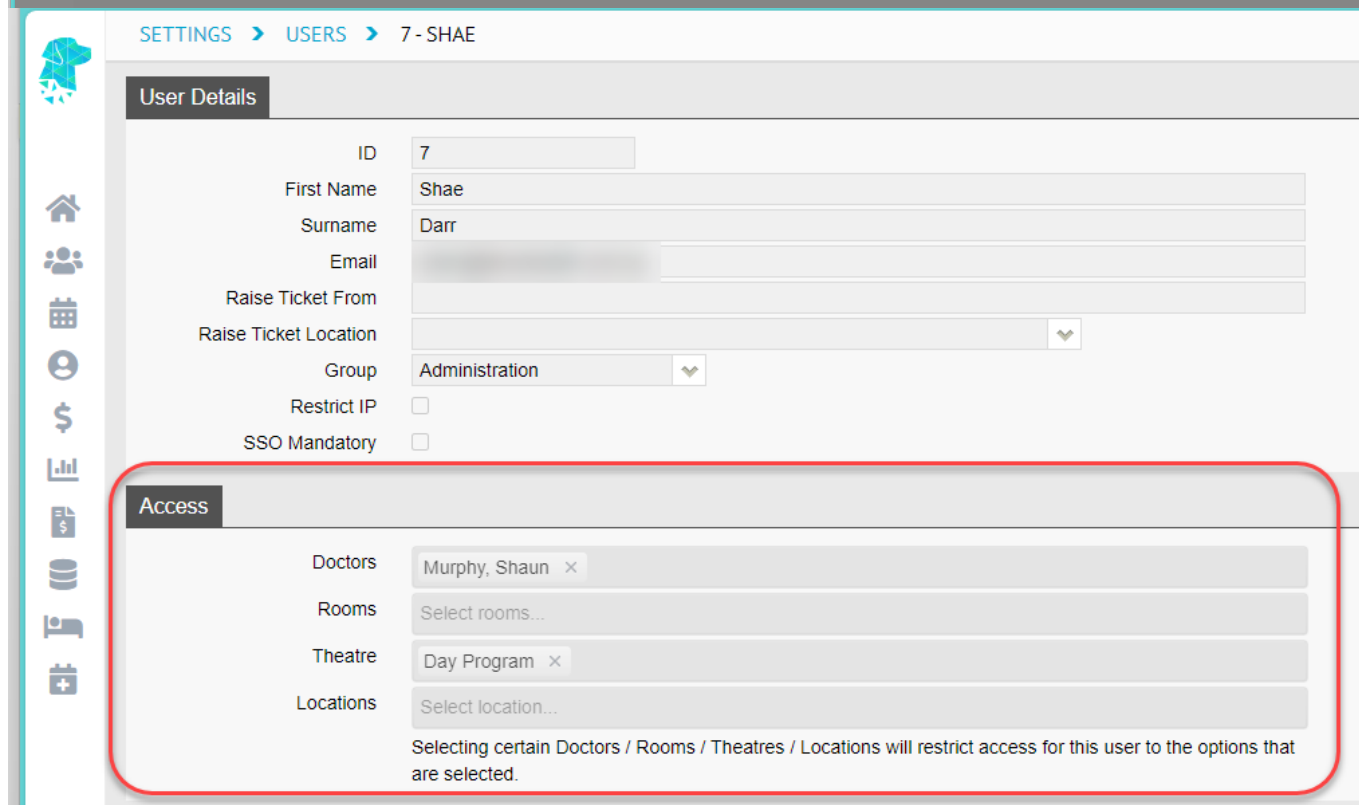
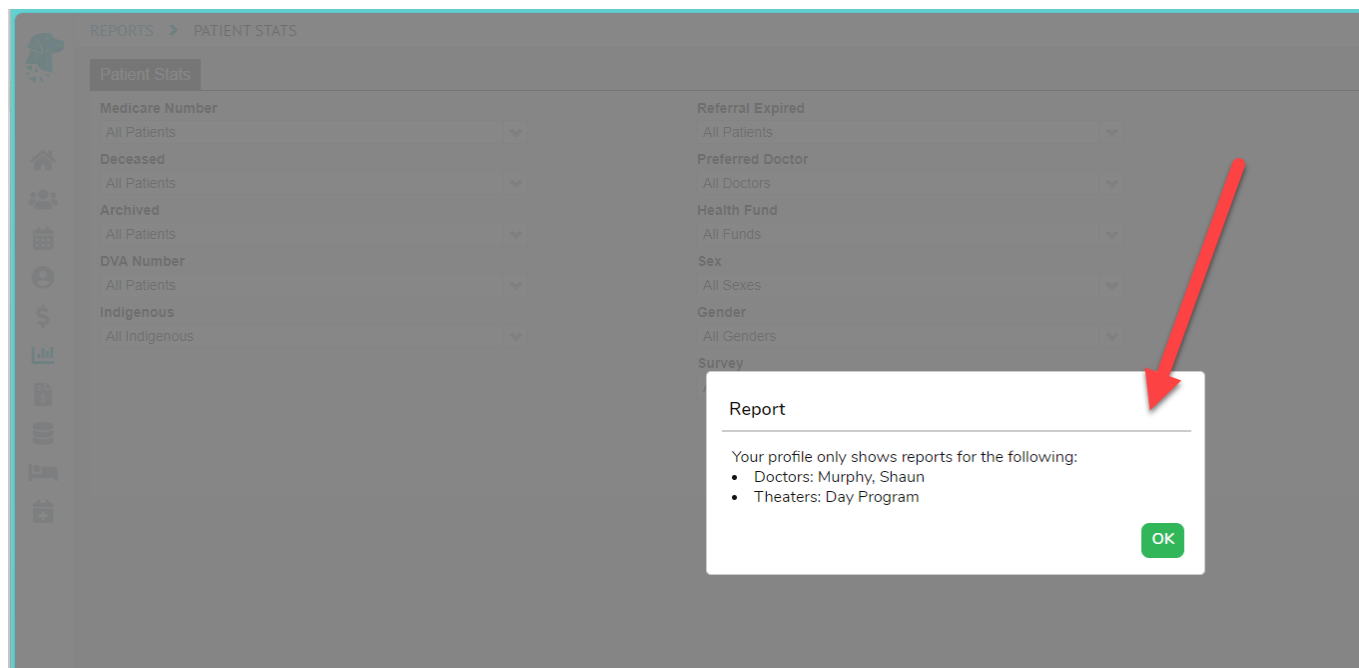
Marital Status	Employment Status	Employer
Married (including de facto)		
Indigenous Status	Australian or South Sea Islander	
Neither Aboriginal or Torres Strait Islander	No	
Language	Country of Birth	Religion
English	Australia	
Interpreter	Overseas Visitor	
Family GP (Current)	Preferred Doctor	
Search for a Family GP		
Bill Method	Fee Level	Send Invoices To
		Not Set
Location	Dental Benefit	
	0.00	
Deceased	Archived	Survey
	No	

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Clinic Update - 13/06/2024](#)

Patient Stats Report

If a user tries to run the **Patient Stats Report** for any data that falls outside the restrictions assigned to them, in **Settings > User**, they will now be shown a pop up of the categories they **do** have access to.



API Key

FYDO now has the ability to provide multiple API Keys, eliminating the need for third parties to share keys. Each API Key now includes a user field where facilities can label the user of each key. This enhancement improves control over disabling third party access and quickly identifies those that possess a key.

The screenshot shows the 'SETTINGS > SECURITY' page. Under the 'General' tab, the 'Webhooks' checkbox is checked. A red box highlights a table with 10 rows for API key management. Each row contains an 'API key' input field, a 'Generate ApiKey' button, and a 'User' input field. Below this, the 'Two Factor Authentication' section is visible with options for 'Remember for 30 days', 'Communication Option' (set to 'Both Email or SMS'), and 'Enforce 2FA via App'.

API key	Generate ApiKey	User

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update - 30/05/2024

New User Group Access Level

There is a new access level that allows clinics to restrict users from **Creating Custom Views** for the **Appointments Screen**. All users will still have access to utilise the Custom Views that have been created for the clinic and will be able to choose their default preference.

The screenshot shows the 'Appointment' settings page. A red box highlights the 'Create Views (Clinic)' and 'Create Views (Hospital)' options, each with 'ON' and 'OFF' toggle buttons. A red arrow points from the 'OFF' button of 'Create Views (Hospital)' to the 'ON' button of 'Create Views (Clinic)'. Other settings include 'Edit (Clinic)', 'Edit (Hospital)', 'Make (Clinic)', 'Make (Hospital)', and 'View', each with 'ON' and 'OFF' toggle buttons and an information icon.

Appointment	ON	OFF	
Create Views (Clinic)	ON	OFF	
Create Views (Hospital)	ON	OFF	
Edit (Clinic)	ON	OFF	i
Edit (Hospital)	ON	OFF	i
Make (Clinic)	ON	OFF	
Make (Hospital)	ON	OFF	
View	ON	OFF	

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>