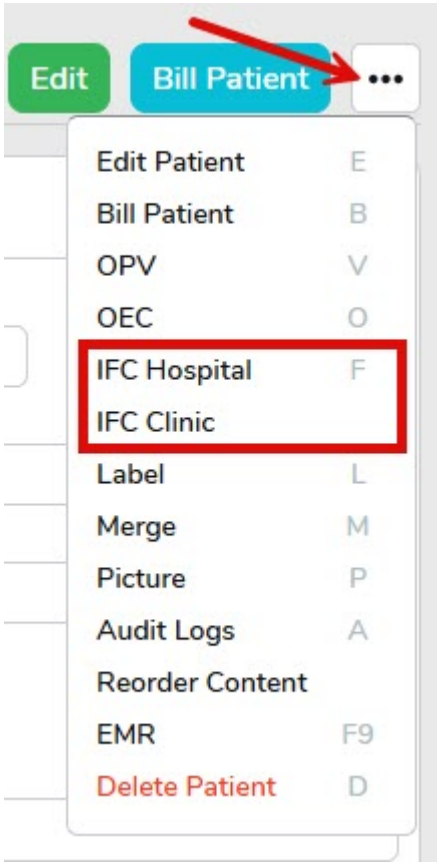
FYDO Clinic Update – 07/08/2025

Improved workflow for creating an IFC

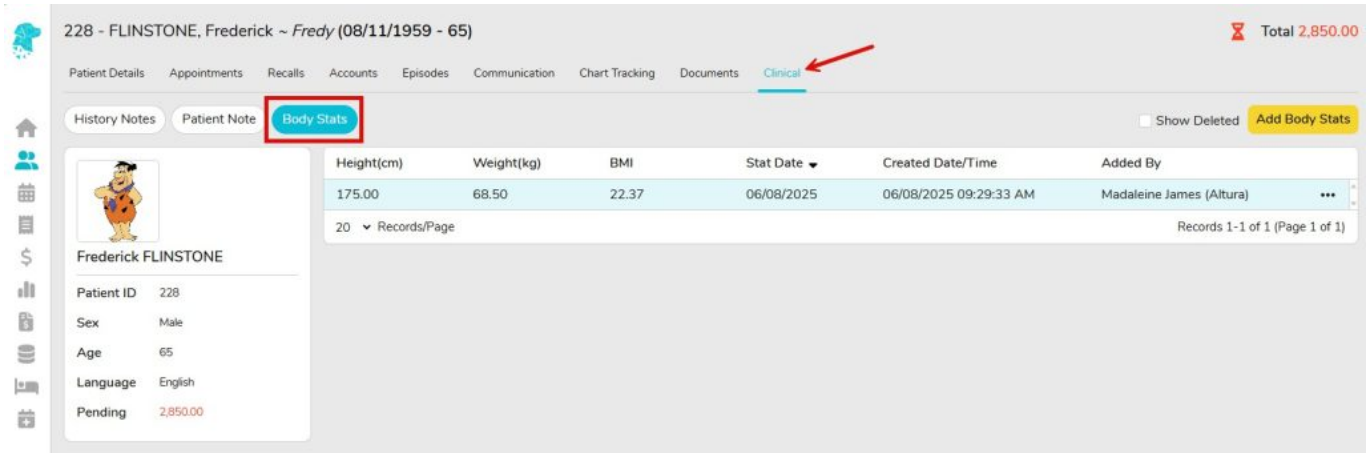
Wanting to generate an IFC for a patient that is NOT booked for an appointment yet? You can now do this directly from the patient screen, eliminating the need to navigate back to the Patient List Screen. This new feature is accessible by clicking on the three dots on the right-hand side of the patient screen which will generate a drop-down menu where you will see this option.

Users will need to add additional information while using this feature, as it isn't linked to a particular appointment with pre-populated item numbers etc.



Body Stats

FYDO has introduced a new **Body Stats** tab, now available within the **Clinical** section of the **Patient Screen**. This feature allows users to record a patient's height and weight, with the system automatically calculating the Body Mass Index (BMI). Users can also assign a start date to these measurements.



If height and weight data are entered during the **Preadmit Admission Form** process, they will automatically transfer to FYDO and be stored within the Body Stats section.

Additionally, user permissions for this feature can be managed within **User Groups**, with access levels configurable to **Deny**, **Read**, or **Read and Write**.

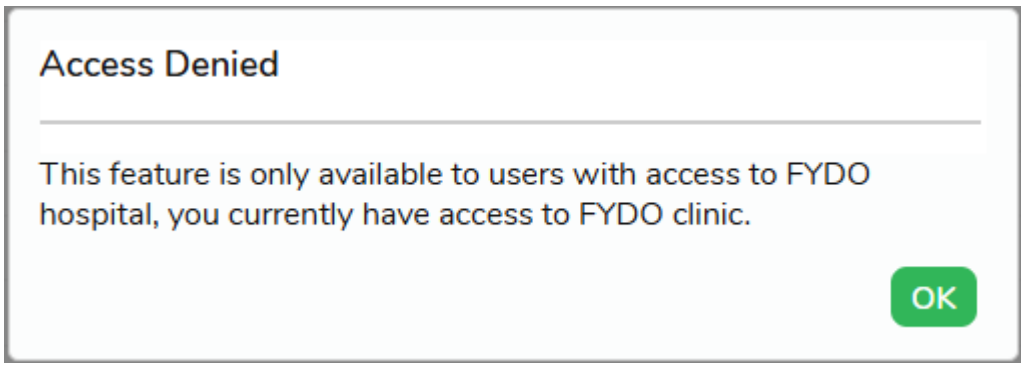


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FYDO Clinic Update – 31/07/2025

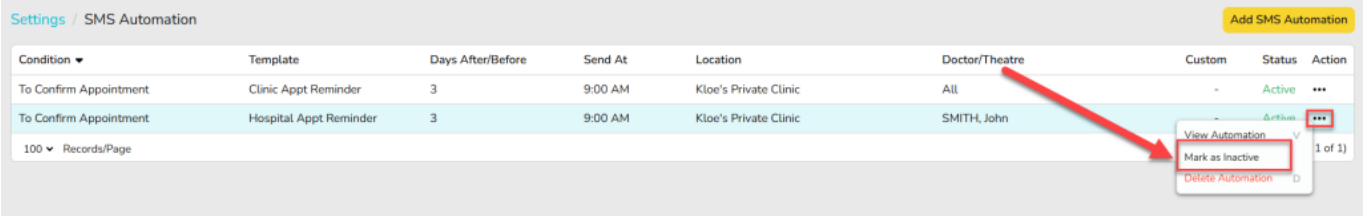
New Alerts

Clinic users will now see clear alerts when attempting to access FYDO features that are only available in the FYDO Hospital module.



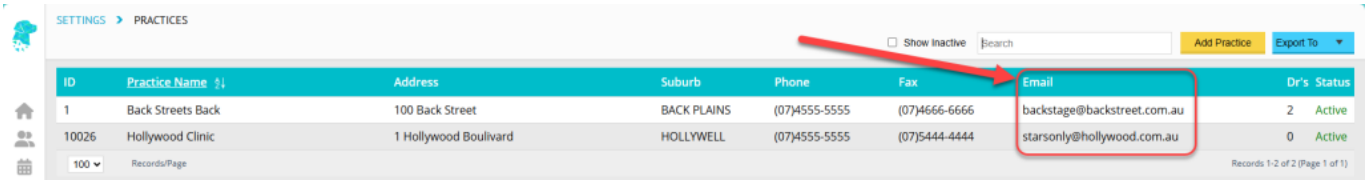
SMS Automation

Clinics can now **Deactivate** SMS Automations, allowing them to pause messages when needed without deleting the entry or losing the settings.



Practices

Email addresses are now displayed in the list of **Practices** under **Settings.** This information is also included in the **Excel Export,** making it easy for clinics to access and use for emailing purposes.

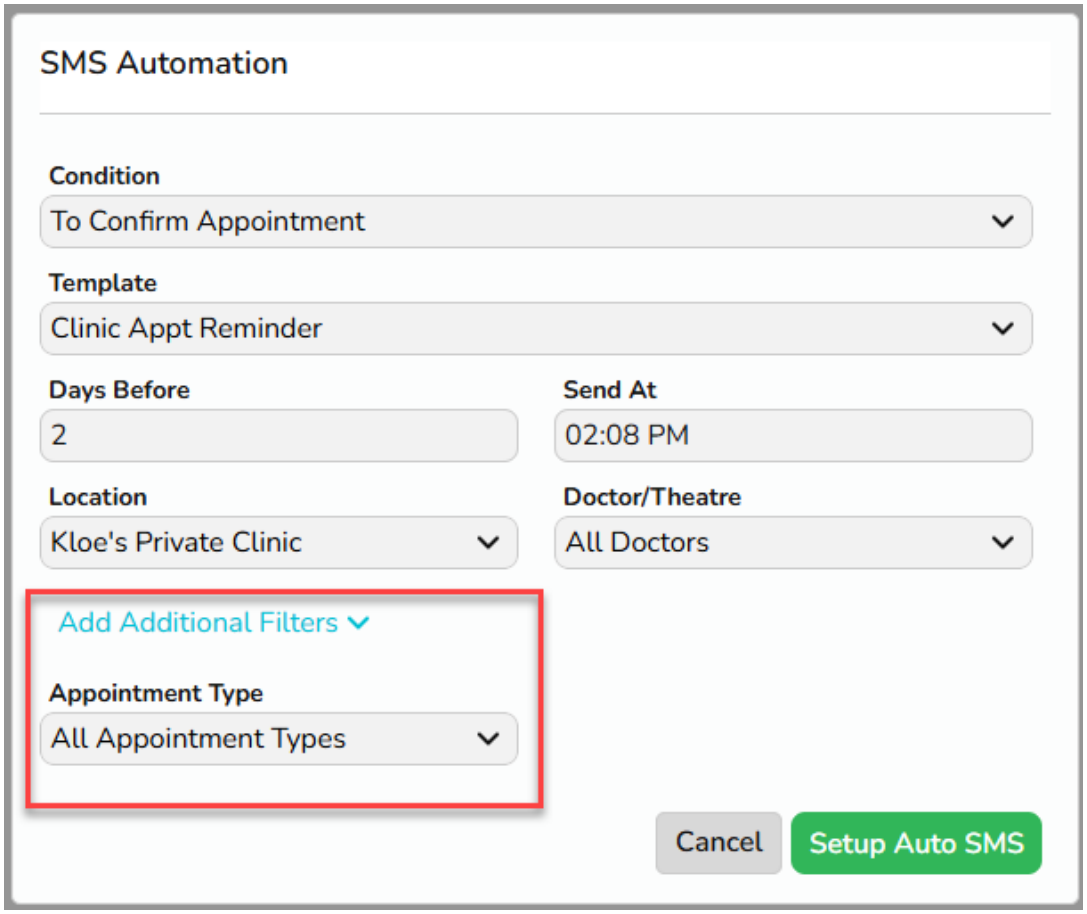


For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update – 12/06/2025

SMS Automation – Additional filter option

An enhancement has been made to **Settings > SMS Automation**, with the addition of new filtering option. FYDO now allows users to filter SMS automation rules by **Appointment Type**, offering greater flexibility and control in message targeting. This filter option is available within the **"To Confirm Appointment"** SMS condition, making it easier to tailor confirmation messages to specific appointment types.

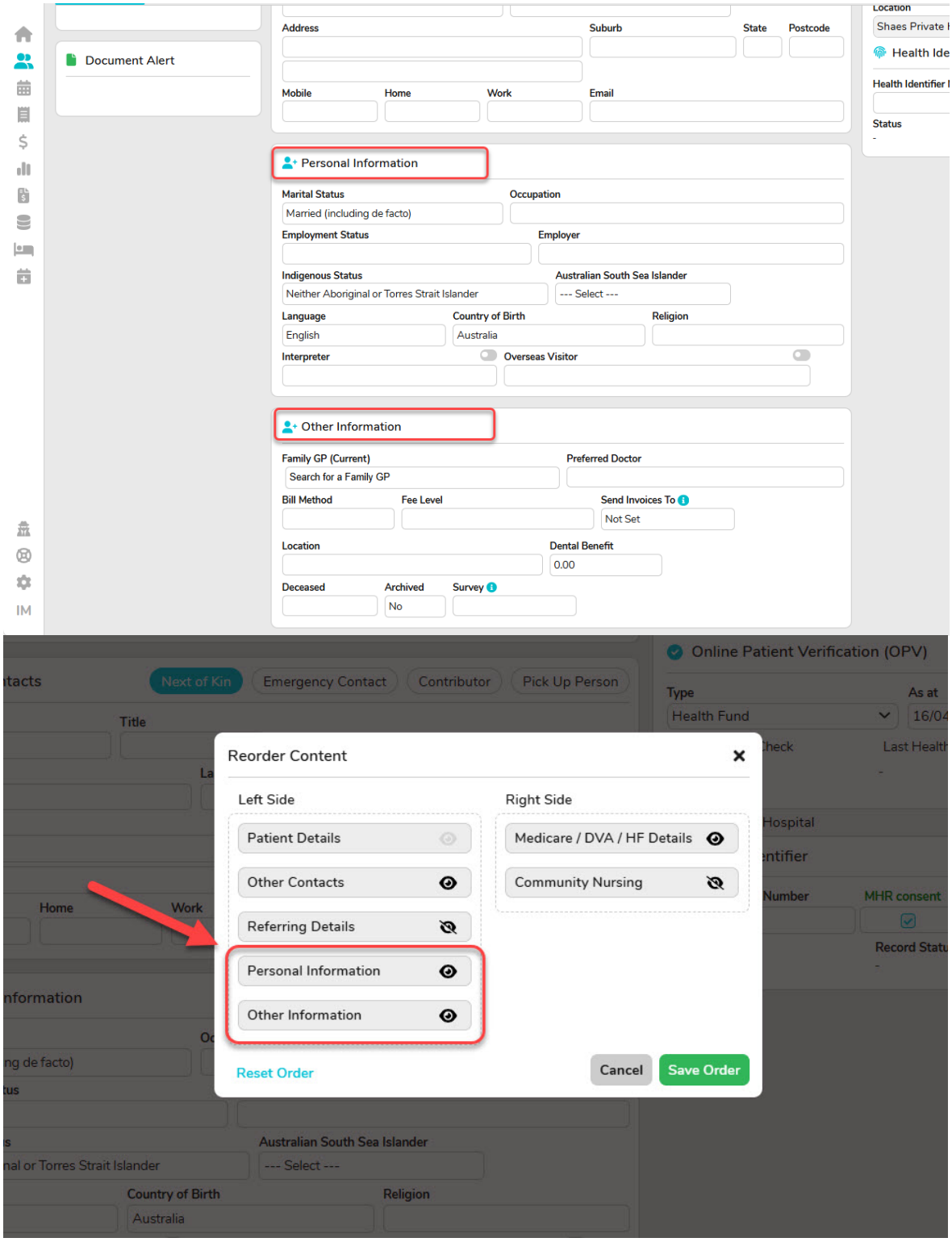


For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update – 17/04/2025

Patient Screen – Further Re-Order Options

In the Patient Screen, the section originally known as “Other Information” has been split into two sections: **“Personal Information”** and **“Other Information”**. This update allows you to better tailor the screen to your needs using our **Reorder Content** feature.

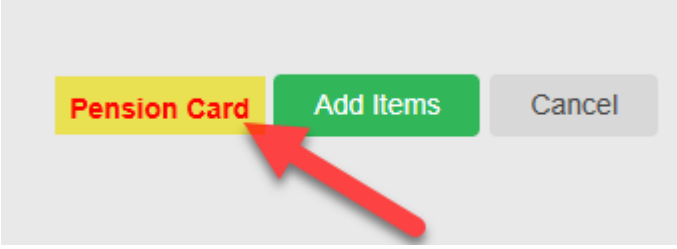


For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update – 11/04/2025

Improvement to the Pension/Concession Card Alert

We've improved this feature to now apply across all bill types.
The **Clinical Billing** screen has been enhanced to display a helpful alert when billing a patient that holds a Pension/Concession Card. FYDO will now show an alert next to the **Add Items** button. This aims to assist users in improving accuracy when choosing a fee level and entering MBS item numbers.

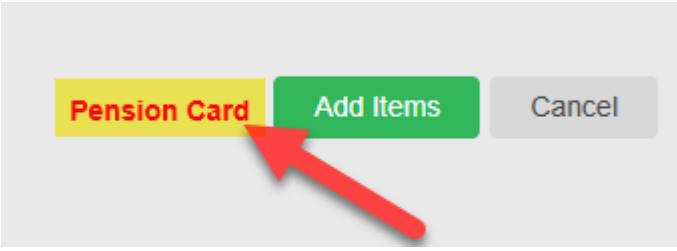


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FYDO Clinic Update – 28/03/2025

New Pension/Concession Card Alert

We've improved the **Clinical Billing** screen to display a helpful alert when billing to Medicare. If a patient holds a Pension/Concession Card, FYDO will now show an alert next to the **Add Items** button. This alert will assist users in improving accuracy when adding MBS item numbers.

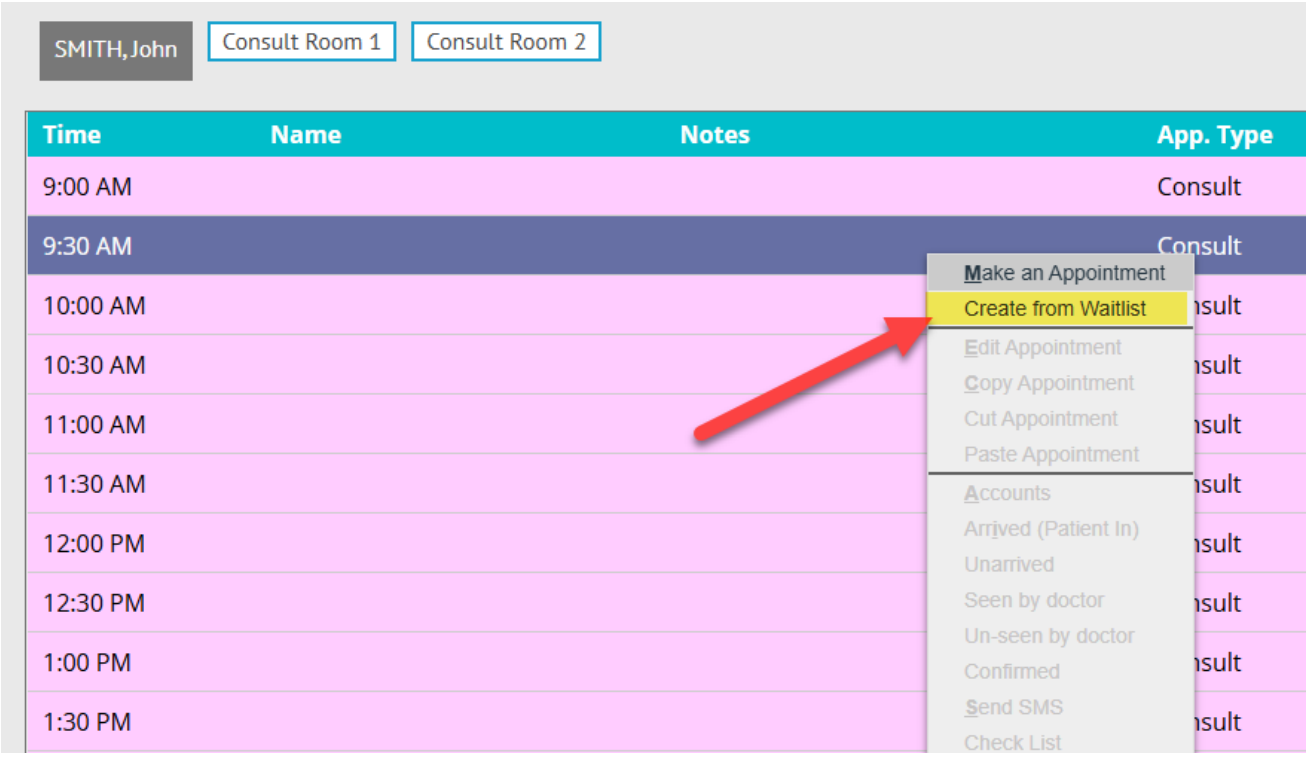


For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

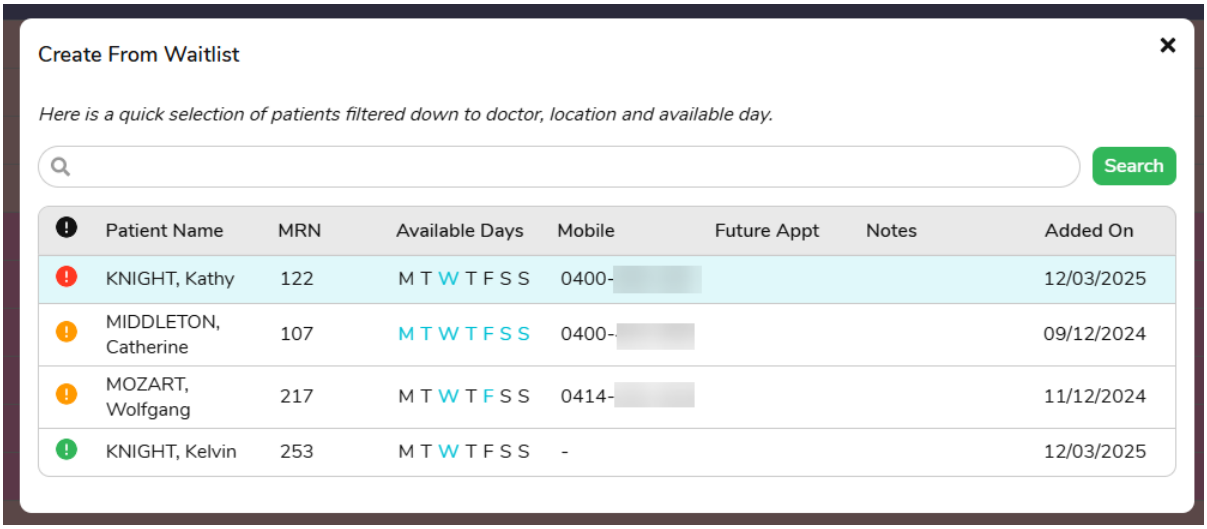
FYDO Clinic Update – 21/03/2025

Waitlist Additions

Users can now add appointments directly from the **Waitlist!** This new feature is available in the **Right-Click Menu** when using the **Appointments Screen.**



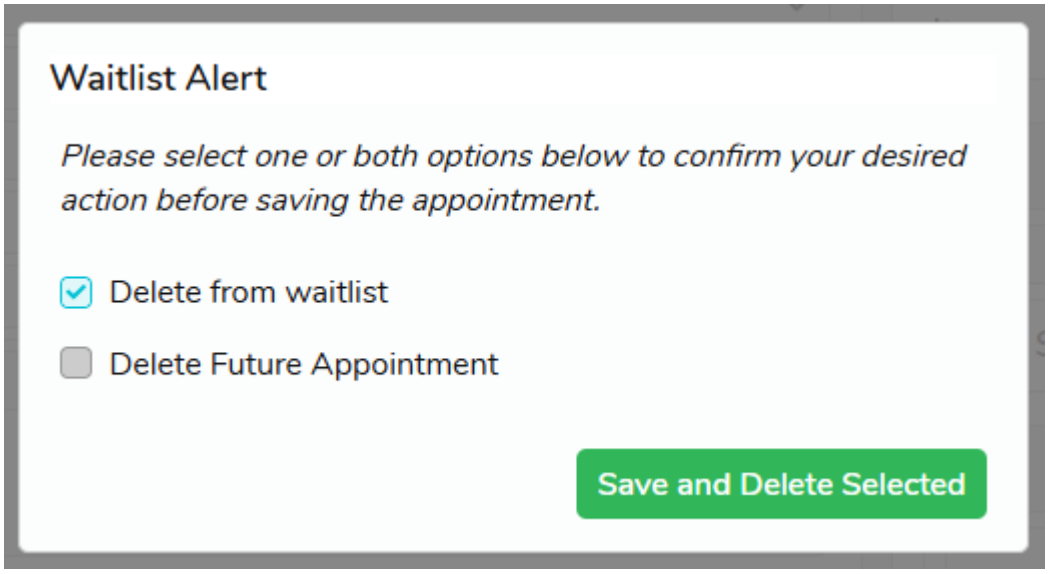
Selecting this option will open a pop-up displaying all **Waitlist patients available for the selected day.** Their mobile phone number is displayed to make it quick and easy to contact the patient if needed.



Double-clicking on a patient opens the **Make Appointment Screen,** where details can be added to complete the booking.

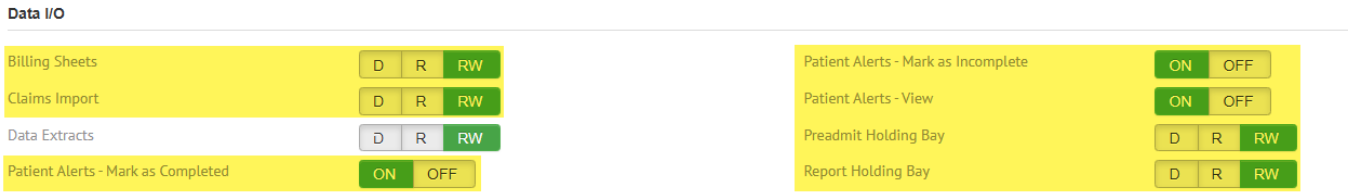
Once the booking is made and the user clicks **Save**, another pop-up will appear, prompting them to

decide whether to **Delete from waitlist** and/or **Delete Future Appointments** – ensuring a seamless and efficient transition from Waiting to Booking.



New User Group Access Levels

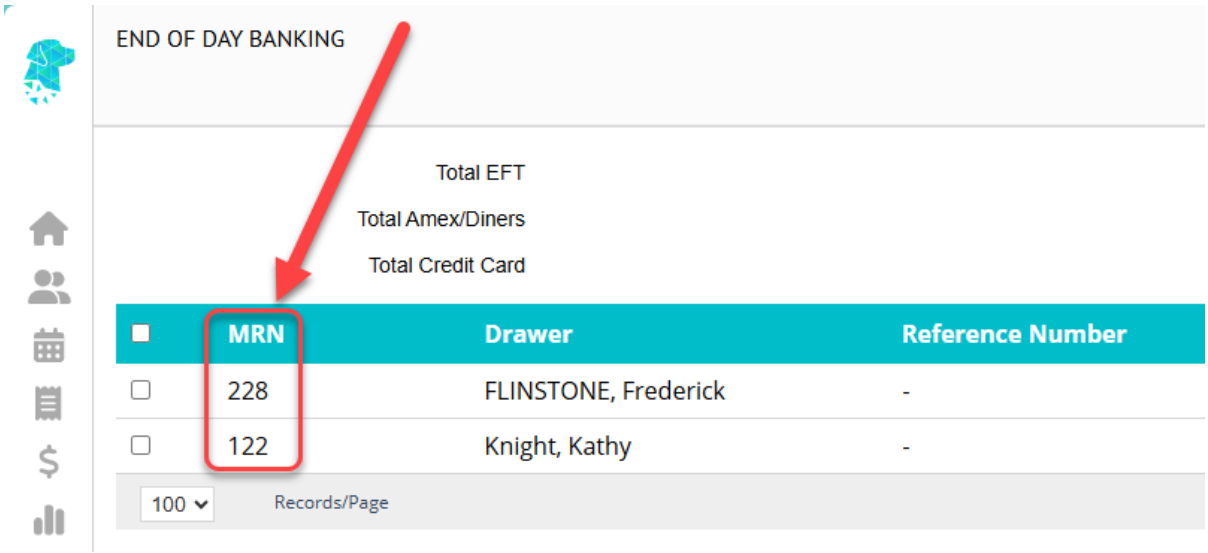
We've introduced new options to the **User Group > Access Levels** for the **Data I/O** function.



By default, these new options will mirror the current access levels that all users have in FYDO. Clinics can adjust these permissions as needed.

End of Day Banking Improvements

The **MRN** is now displayed in the **End of Day Banking** Report as an additional form of identification.

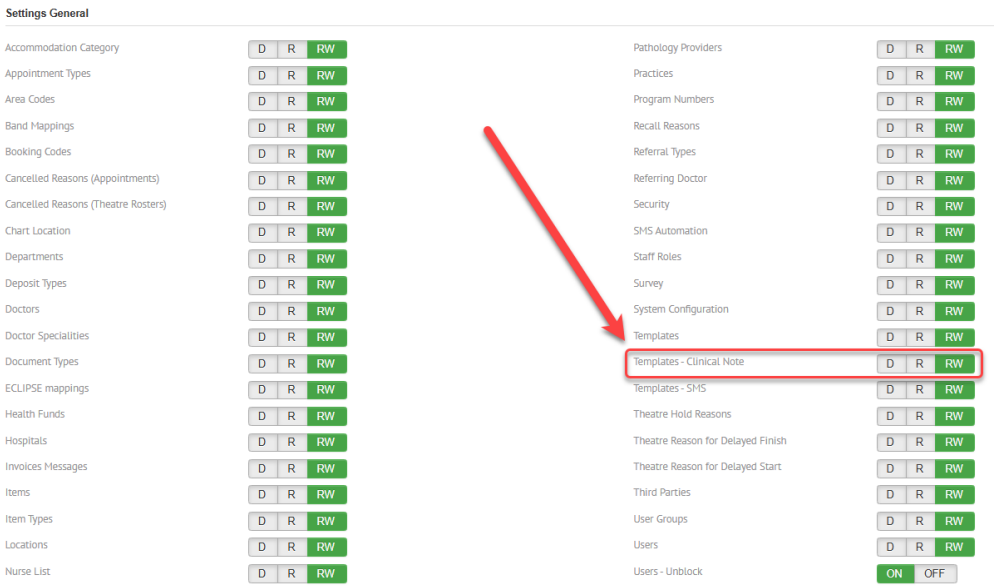


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FYDO Clinic Update – 07/02/2025

Clinical Notes Templates

A new access level now governs **Clinical Notes Templates**. This access level inherits the settings already assigned to the **User Group** for **Templates**.



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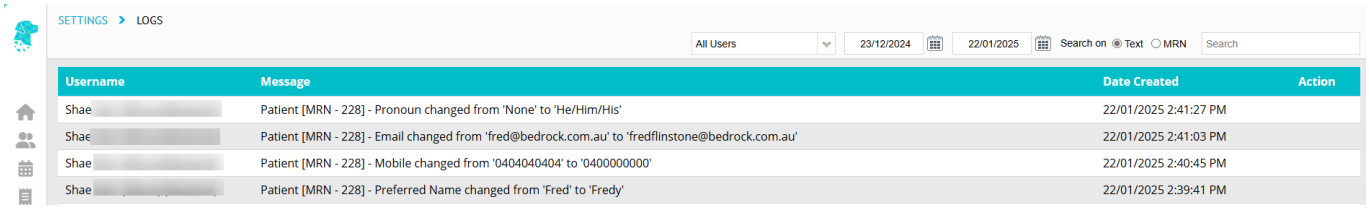
FYDO Clinic Update – 24/01/2025

Patient Audits

Additional audit logs have been added when amendments are made to the patient screen.
New logs include:

- Preferred Name
- Title

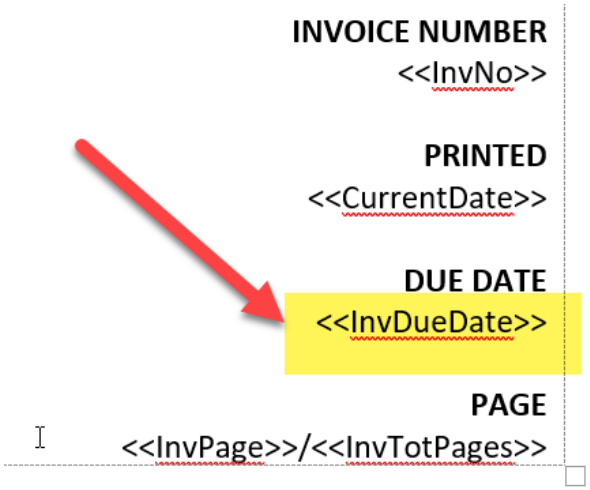
- Pronoun
- Home Phone
- Work Phone
- Mobile
- Email
- DOB Estimate



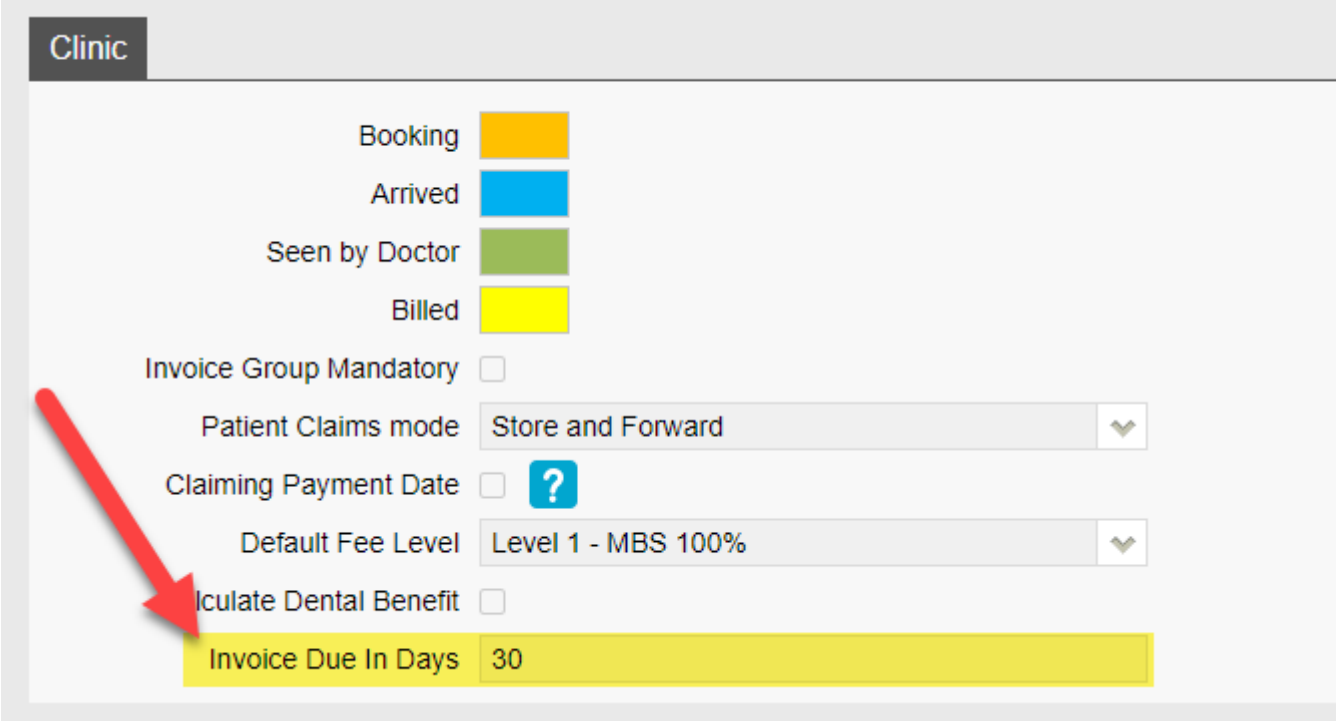
New Token

We've now added a **Due Date** token for invoices. This new token will automatically calculate an invoice due date based on the invoice accounting period date + xxx number of days.

To add a **Due Date** to invoices, download the required invoice templates, add the token **<<InvDueDate>>** and then upload the updated templates back into FYDO.



Next, specify the number of days from the invoice date until it is due. Navigate to **Settings > System Configuration** and enter the desired value in the "Invoice Due In Days" field.



FYDO will now automatically calculate and apply accurate due dates to invoices!

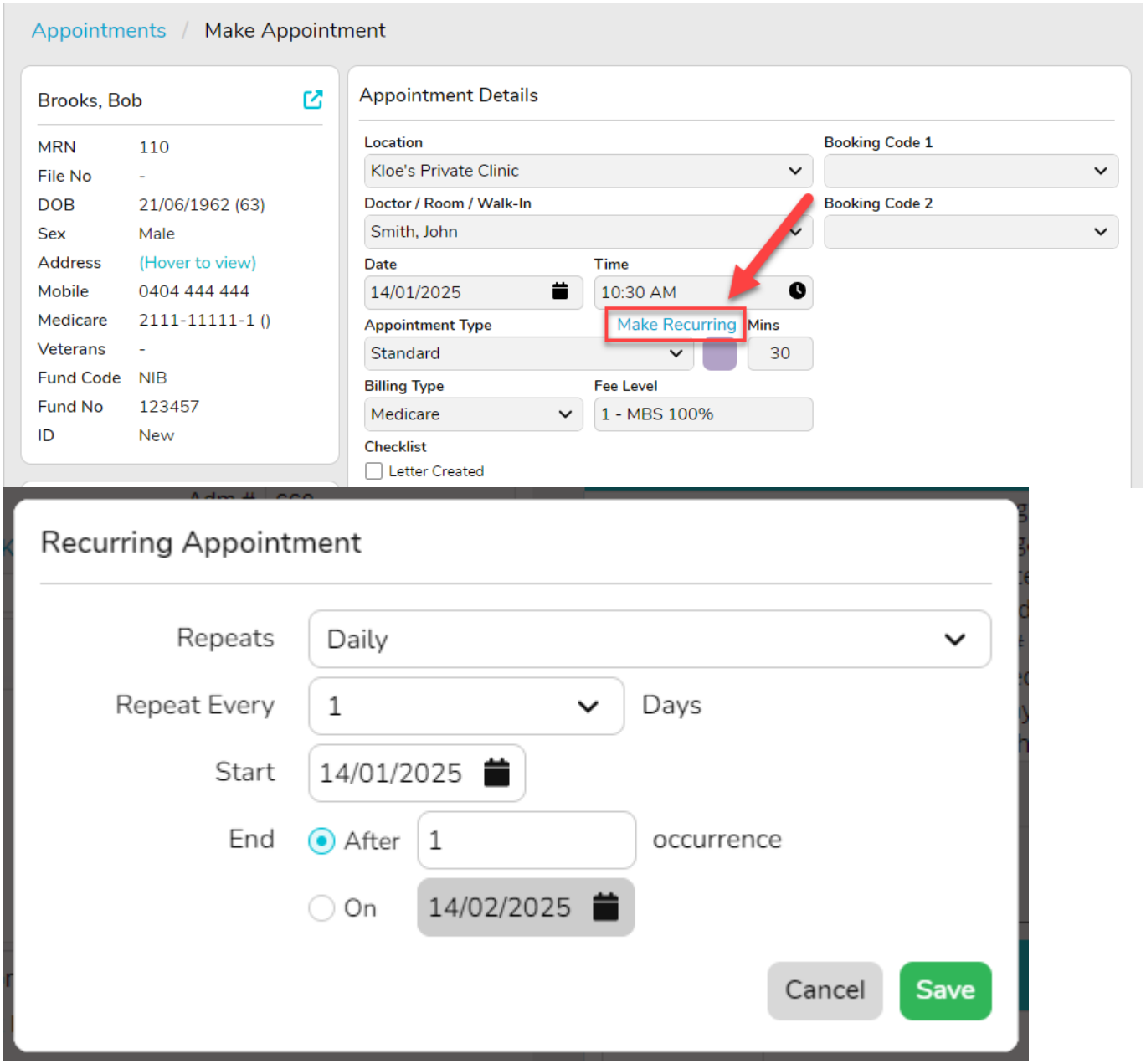
If you need assistance setting up the **Due Date** token, our friendly FYDO support team is here to help! Feel free to reach out to us via:
Email: support@alturahealth.com.au
Phone: (02) 9632 0026

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

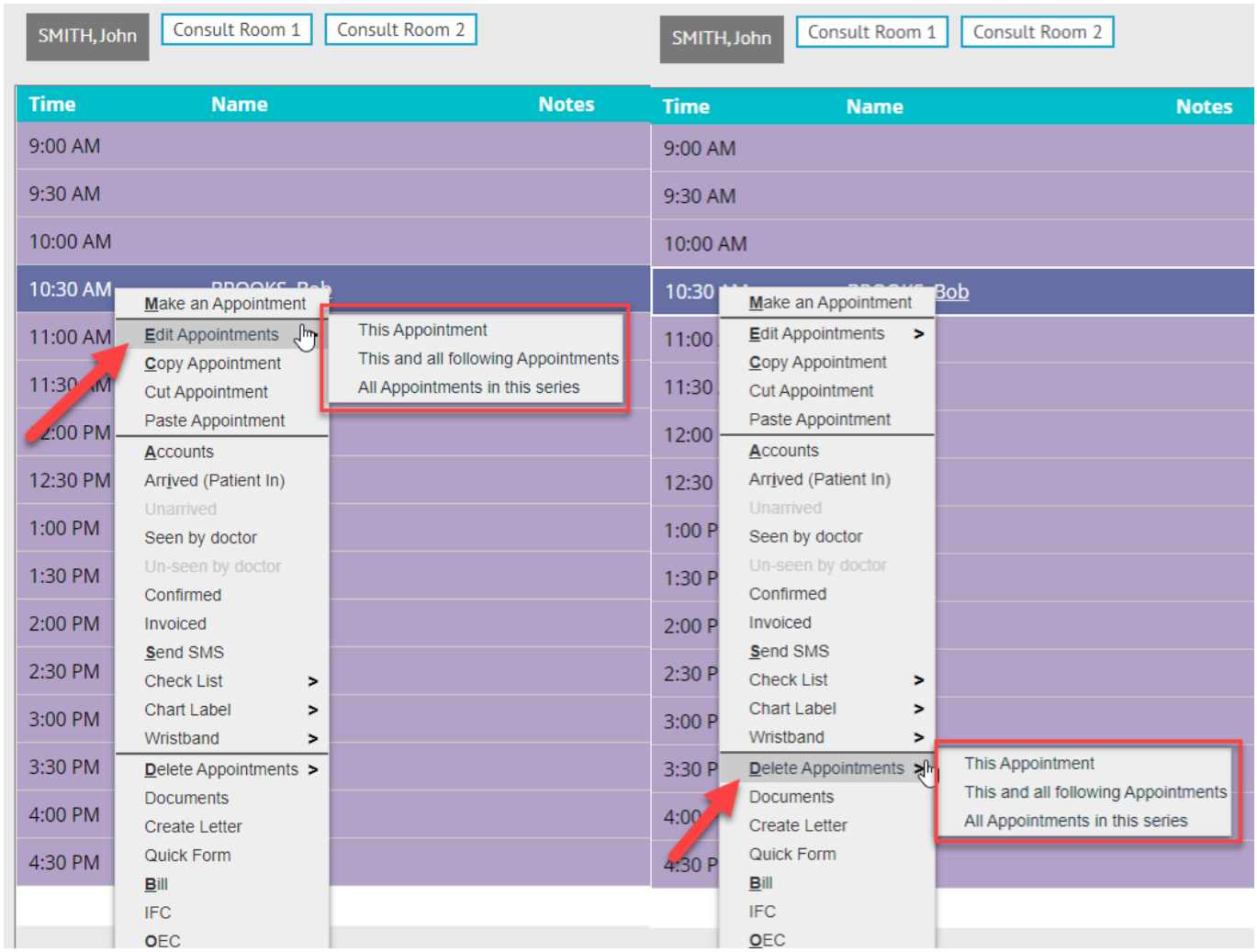
FYDO Clinic Update – 16/01/2025

Recurring Appointment Feature

Users can now utilise the **Make Recurring** feature to add multiple bookings for the same patient on a **daily, weekly, monthly** or **yearly** basis. Appointments can even be made on certain days of the week, e.g. Mondays, Wednesdays and Fridays.

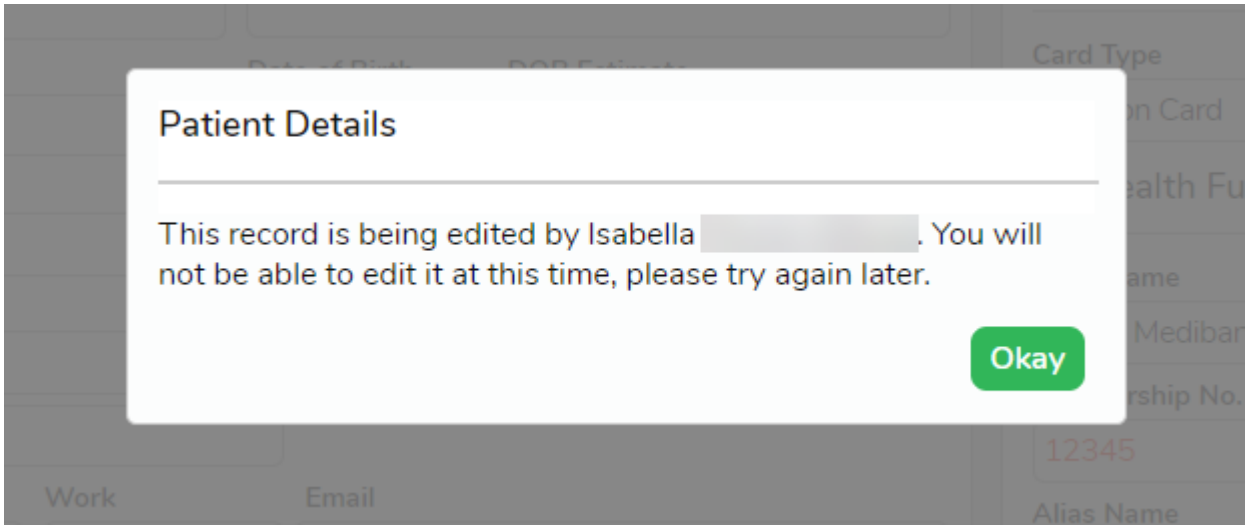


Appointments in a recurring series also include additional options for **Edit Appointments** or **Delete Appointments**.

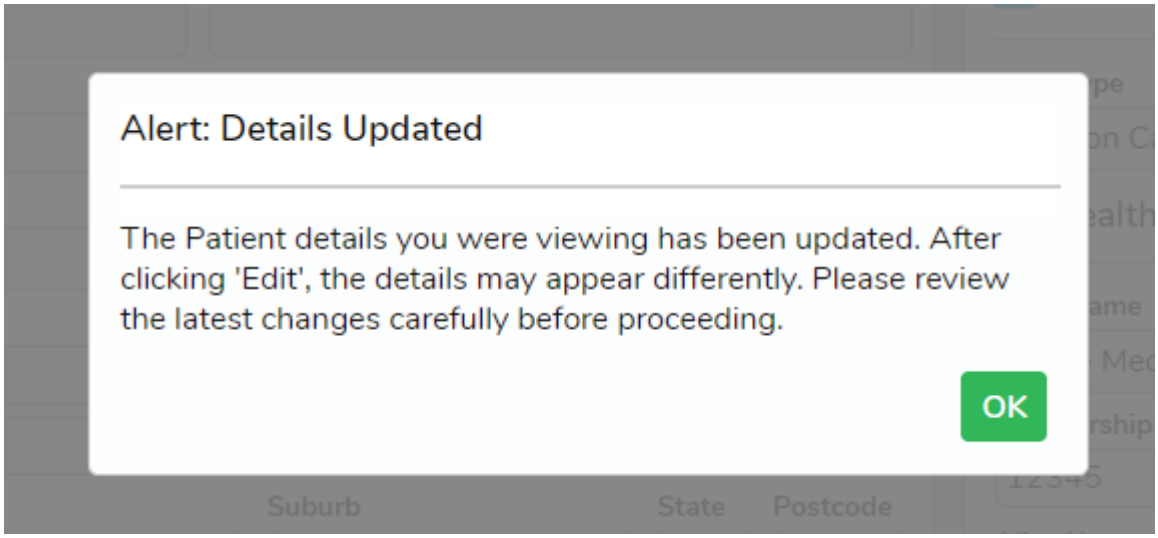


Patient Screen Improvements

A great new feature has been introduced to the **Patient Screen** to avoid simultaneous edits by multiple users. If a record is being edited, other users attempting to access it will receive a pop-up notification and will be prevented from making changes.



Additionally, if a user has the Patient Screen open, and changes are made to the record while they are viewing it, they will be alerted when they click “Edit”. This ensures they are aware of any updates to the information.



For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/