

# **FYDO Clinic Update 18/09/2023**

## **Appointments Screen Custom View Addition**

Users will now be able to create custom views that display the patient's **Preferred Name** on the Appointment Screen.



## **Patient Name Hover Additions**

When users hover over the patient's name, they will now be able to see the patients **Preferred Name** & their **Maiden Name**.



## **Bug Fix**

- The issue some users were experiencing with being unable to reallocate payments has been resolved.

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# **FYDO Clinic Update 03/08/2023**

## **Letters - Adding Words to the Dictionary**

Users are now able to add words to the **Dictionary** when typing **Letters**.

When a word is underlined with red that you would like added to the **Dictionary**, simply **Right Click > Add to Dictionary**.



## **IFC Message**

We have added the option **IFC Message**, this gives users the ability to add a customised message or choose a message already created.

To create **IFC Messages** that will be stored as an option from the drop-down, go to **Settings > Invoice/IFC Messages**.



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## **FYDO Clinic Update 28/07/2023**

### **Interactive Arrears Report**

There is now an option to view the **Arrears Report** in **Interactive** mode.



When interactive mode is selected, users will be able to view their outstanding debt (arrears), defined down to patient specifics.

Patient Name	MRN	DOS	Doctor	Inv Num	Inv Date	Balance	Fund Name	Next FU	Notes
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This report will allow users to add a **Financial Note** and **Follow Up Date** to outstanding debts by **Right Clicking** on a line and selecting **Financial Note**. This also allows users to easily navigate to a patients **Accounts** and/or **Patient Details**.



Users will be able to filter the **Arrears** report by **Next Follow Up**. The options will include: All, Date not Set, Future, Today, as well as Today and Overdue. When selecting today and overdue for example, it will show the user any invoice that is due or overdue based on the **Next Follow Up** date.



The Interactive view can also be exported to **Excel** and **Excel - Raw Data**



## Minor ID/Location ID added to the Support Information

Users will now be able to easily identify their Minor ID/ Location ID by hovering over the **Support** icon in the FYDO main menu.

This ID may assist in easily identifying your clinic when you call FYDO for support (*Note: If there are multiple locations in the one FYDO this will display location 1's ID*).



## Billing Rule Alert

We have introduced **Billing Rule Alerts** for multiple Item Numbers.

For example, if item 110 has been billed in the last 12 months for a patient, under the same provider number and a user goes to bill an item 110 within the 12 months, a billing alert will pop up. This is just an alert based on the items rules for claiming and users can still proceed with billing the item or the item can be changed by clicking **OK**.



## Doctor Setup - Hospital

Under a Doctors setup, there is now an option to link a **Hospital** to their provider number.

This will save time for users when billing for a doctor that has multiple provider numbers and multiple hospital locations, as FYDO will know what hospital to select automatically when when a specific provider number is selected for billing.

To Link a **Hospital** to a **Doctors** provider number go to **Settings > Doctors**



## Unblock User Permission - Relocated

The permission setting that allows the ability to **Unblock** a user, after they have entered their password incorrectly too many times, has been relocated to ensure it is easier to find.

This setting is now found by navigating to **Settings > User Groups** & selecting the user group that you wish to allow this ability to.

This function will be automatically set to **OFF** & will need to be assigned to the user groups that require to be able to perform this function.



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## **FYDO Clinic Update 20/07/2023**

### **Added fields to the Print List - Raw Data Export**

There have been additional fields added to the **Print List > Export to Raw Data**



#### **New patient fields include:**

- Address
- Email Address
- Health Fund Details
- Health Fund Number
- Pension Number

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## **FYDO Clinic Update 07/07/2023**

### **Show Last 15 MRN's**

FYDO now allows users to easily & efficiently identify the last 15 MRN's/Patients that they have interacted with & navigate to them.

This feature can be utilised by simply hovering over the **Patient** tab in the main menu & selecting the desired patient.



### **Find Available Appointments Report**

There is now a report that can be used to **Find Available Appointments**. This report will show 3 months worth of available appointments at a time, as opposed to the **Find Available Appointments** option on the **Appointments** screen, which will show the next 20 available appointments.

The report can be found under **Reports > Clinic Reports**.



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## **FYDO Clinic Update 30/06/2023**

### **Deleted Transaction Report**

A New **Export To** option has been added to the **Deleted Transaction Report**. Users are now able to export this report to **Excel - Raw Data** format.



### **Hide Inactive Doctors**

By default, Inactive Doctors will no longer show under the **Doctor** filter for the following reports:

- **Payments**
- **Transactions**
- **Revenue**

If users wish to view the Inactive Doctors, they will need to click the tick box next to the Doctor filter called **Include Inactive Doctors**.



### **Bug Fix**

- The issue some users were experiencing with Location Restrictions not working correctly when billing is now resolved

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# **FYDO Clinic Update 15/06/2023**

## **End of Day Banking**

The **End of Day Banking** has been relocated to the main menu. This is to assist in easy access for staff performing this task, as they no longer need to enter the settings menu.



The permissions associated with the **End of Day Banking** have not changed. However, they have also been relocated in the **User Groups** to come under their own heading.



## **Gender Field**

We have added a **Gender** field to the **Patient Details** screen. This field will automatically populate based on the sex.

For example - when Male is selected as Sex, Gender will automatically change to “Man, or boy, or male” and Female Sex has been mapped to “Woman, or girl, or female.” However, the Gender field can be overwritten to any other value provided.



## **Bug Fix**

- The issue that users were experiencing when using the Save As option for a letter is now resolved
- The issue some users were experiencing with a doctors Default Bill Type not working has now been resolved
- The issue some users were experiencing when billing using the bill type Private - Other has now been resolved

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# **FYDO Clinic Update 08/06/2023**

## **DVA Card Colour Addition**

FYDO will now automatically populate the **Veteran Card Colour** when a successful OPV is done & DVA return the information.



## **New Option to Search for Referring Doctors**

Users are now able to search for Referring Doctors by typing the suburb.



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# **FYDO Clinic Update 01/06/2023**

## **New Look Patients Screen**

The Patients Screen has received a makeover. It has all the same functionalities, just with a fresh new look.



## **Bug Fix**

The ordering of the List View by time, when using a Custom-Made View, has been fixed.

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# **FYDO Clinic Update 25/05/2023**

## **New Appointment Screen Right Click Feature**

Users are now able to use a single left/normal click, on the **Appointment Time**, to display the menu.

The menu is still available by Right Clicking anywhere on the appointment line; however, this new feature has been introduced to make FYDO more compatible with tablets & iPads.



## **New Custom View Options for Lists**

Users are now able to create their own **Custom Views** for the **Appointments Screen**, when displayed in **List** mode.

These views can be created to include all the same fields that are used in the other view options. For instructions on creating your own **Custom Views**, follow the instructions on our Wiki page at [\*\*Creating Custom Views in the Appointments Screen\*\*](#)



## **Bug Fix**

The issue that some users were experiencing when trying to “Reset Mobile (2FA)” has now been rectified.

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