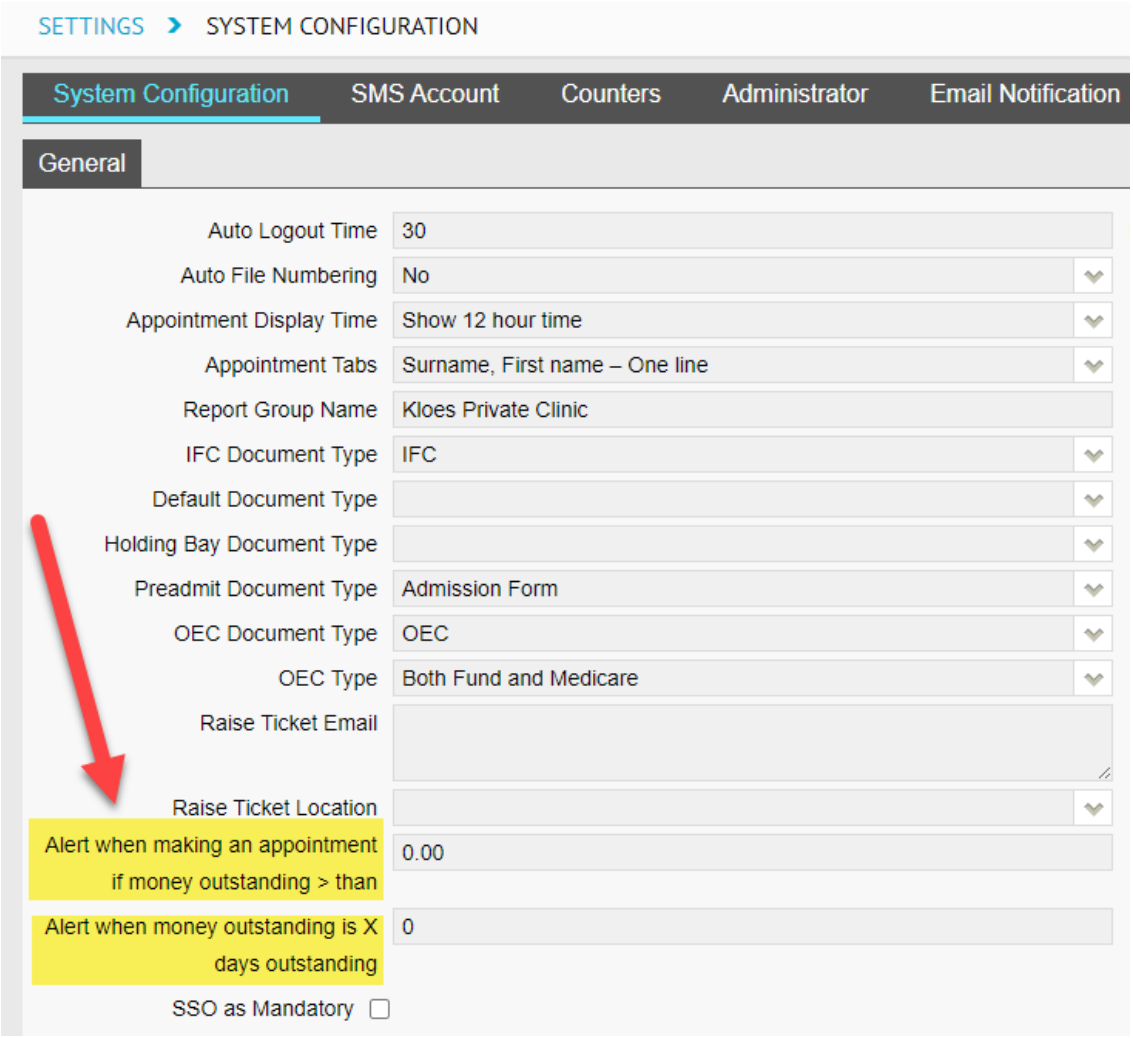
FYDO Clinic Update – 10/01/2025

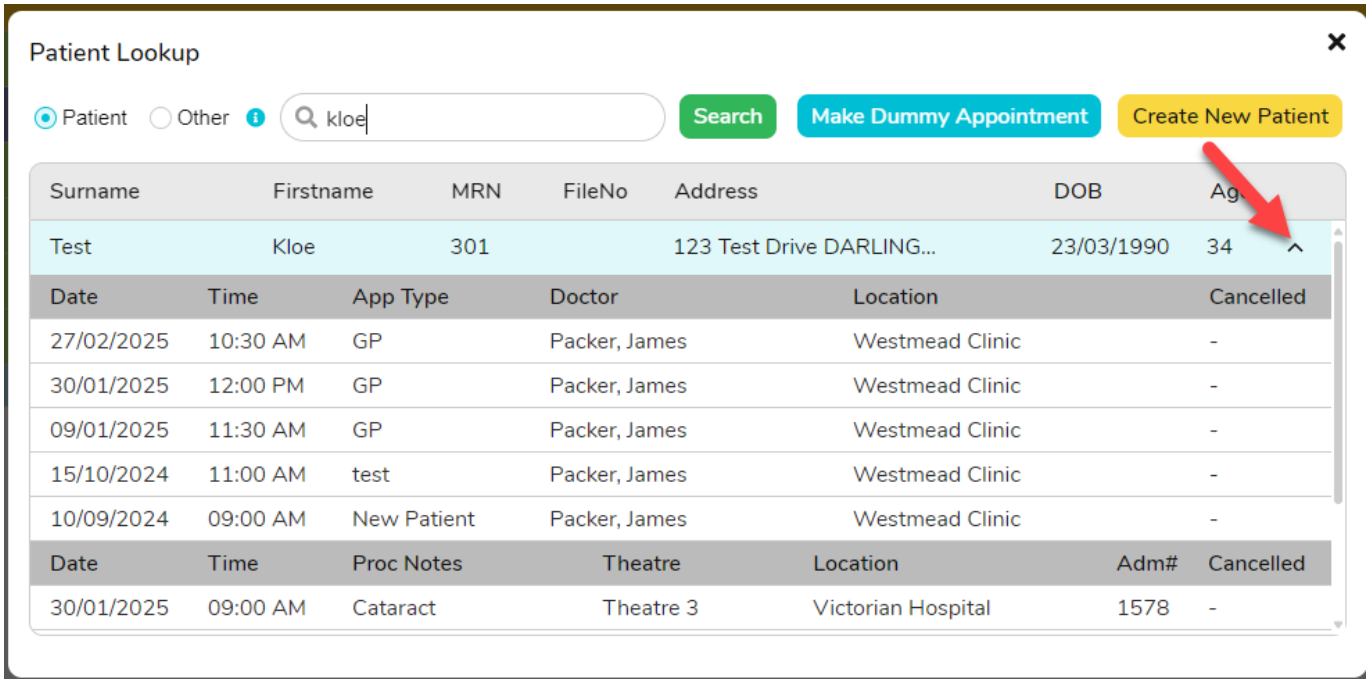
Outstanding Debt Alert

Clinics can now set an alert to flag patients with outstanding balances over a specified number of days when booking appointments. To enable this feature, go to **Settings > System Configuration**, then enter a value in the '**Alert when making an appointment if money outstanding > than**' field and specify the number of days in the '**Alert when money outstanding is X days outstanding**' field.



New feature within Patient Lookup

From the **Appointments screen**, when using the **Patient Lookup**, users can now easily view the last 5 clinic and hospital bookings for a patient. To view this information, simply click the grey arrow at the end of the patient's line to expand and view the patient's 5 most recent upcoming/past clinic and hospital bookings.



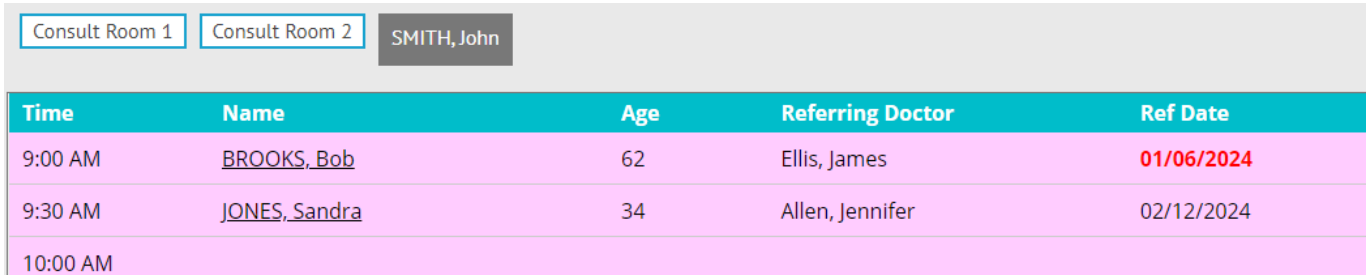
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update – 12/12/2024

Custom View Additions

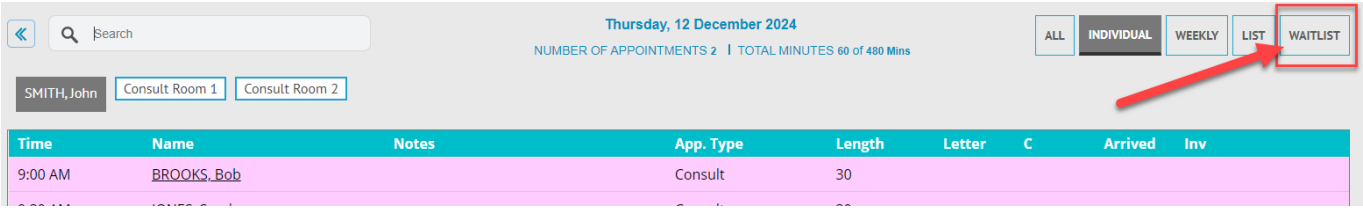
New fields are now available for display in the **Appointment Screen Custom Views,** including:

- Patient's Age
- Referring Doctor Details *(from the Edit Appointment Screen)*
- Referral Date *(highlighted in [redacted] if expired)*

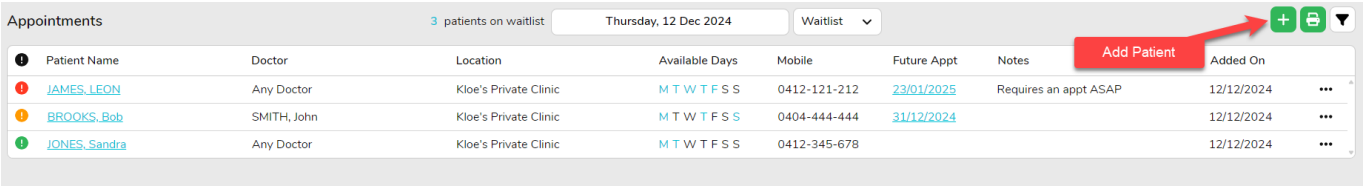


Waitlist Feature

FYDO now includes a **Waitlist** feature that clinics can use to maintain a list of patients waiting for an appointment time.

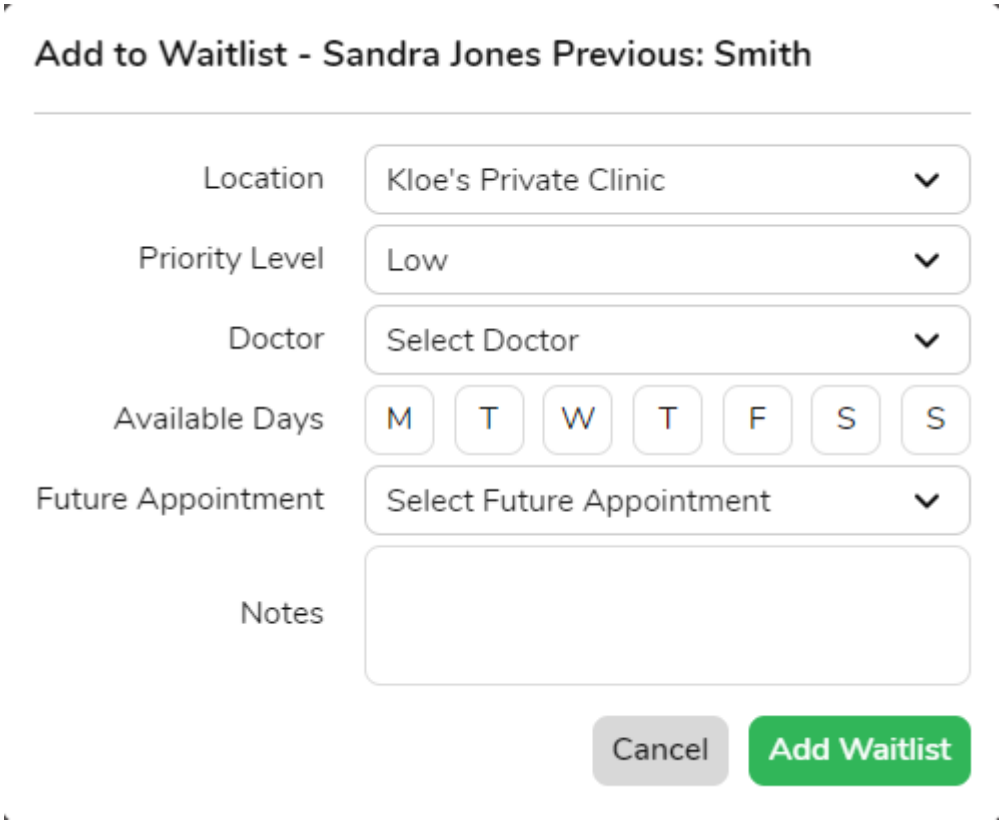


This **Waitlist** can be accessed from the **Appointments Screen,** allowing patients to be added along with details about the type of appointment they require.



Details that can be logged include:

- **Priority Level** of their appointment
- **Preferred Doctor**
- **Available Days** the patient can attend
- Whether the patient already has a **Future Appointment** booked
- Any **Notes** relating to the entry

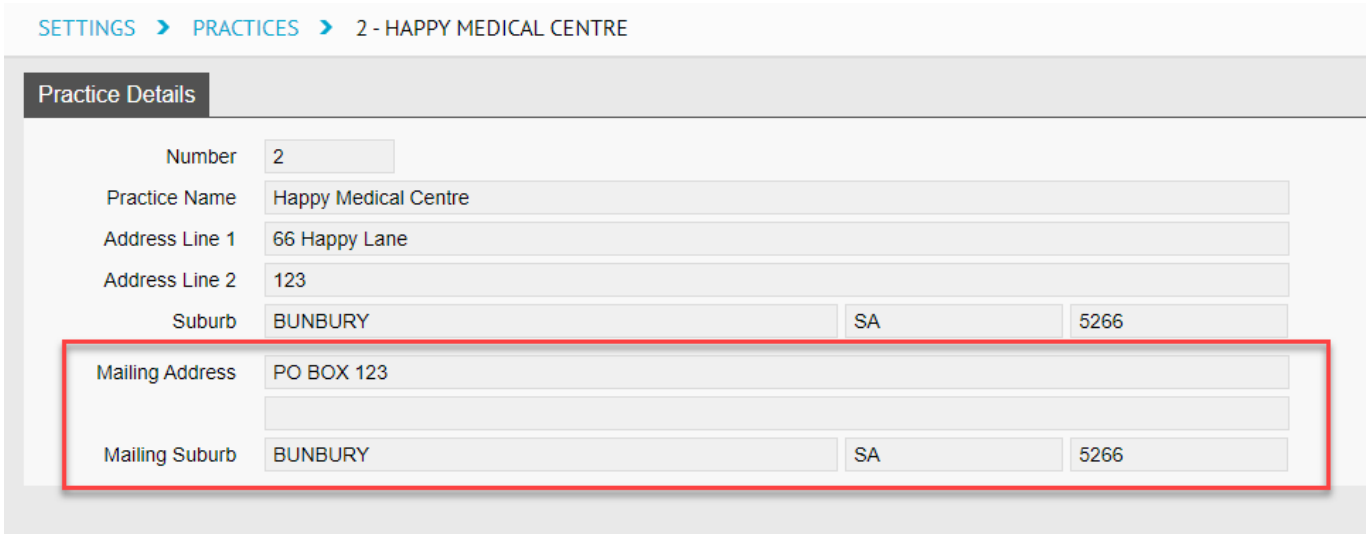


[redacted]

New Practice Fields

New fields have been added to **Practices**:

- Mailing Address
- Mailing Suburb

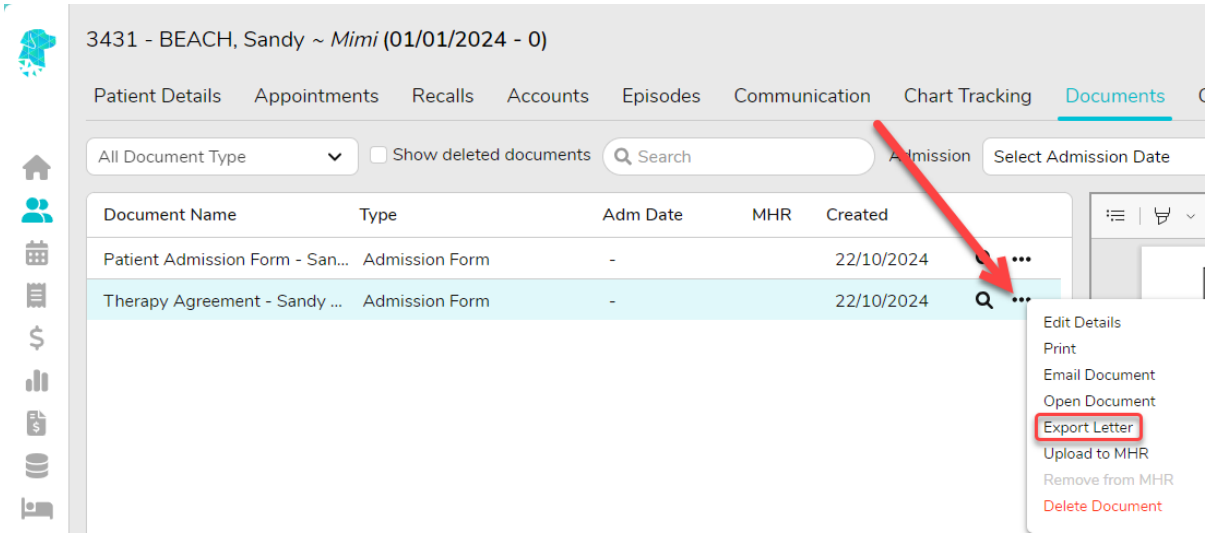


For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update – 08/11/2024

Exporting Letters

Users can now **Export Letters** as **Word documents**, enabling them to download and edit the form/letter with any additional information as needed.



New Access Level

In addition to the existing option to restrict access to edit document names and types, there is now an option to prevent users from **Editing Letters.**

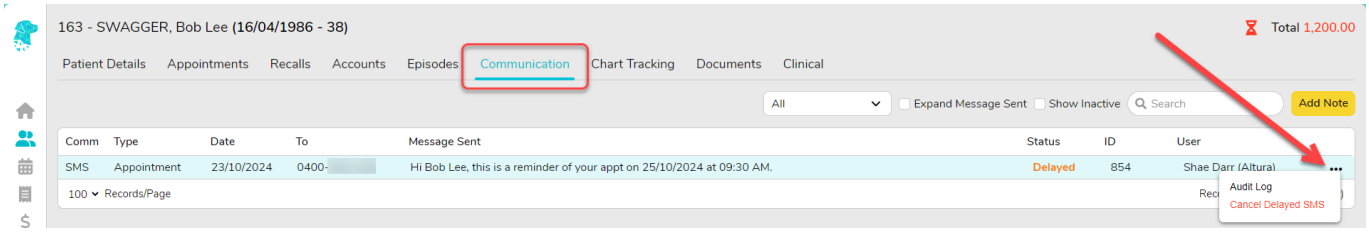


For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update – 24/10/2024

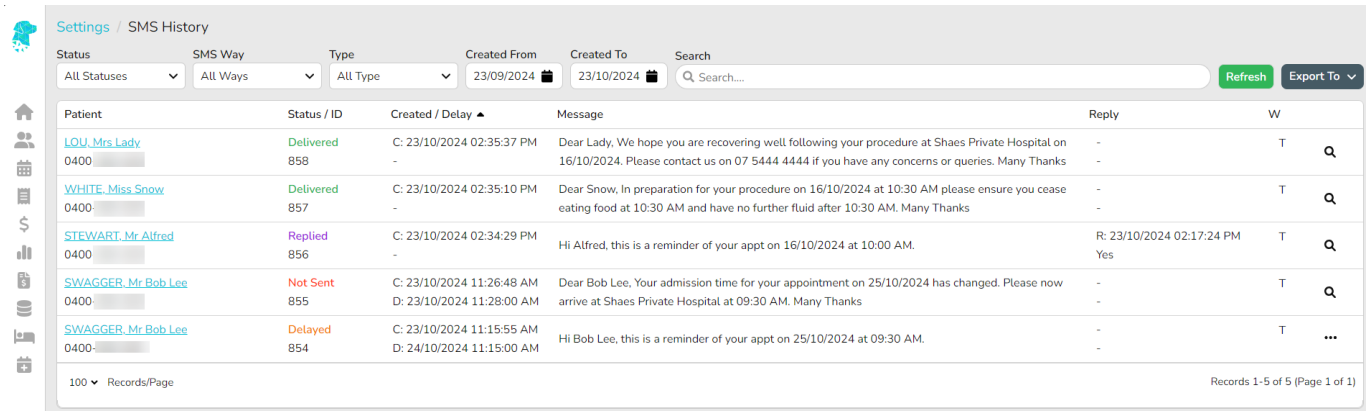
Delayed SMS Improvements

Delayed SMS messages can now be cancelled. While FYDO has always allowed users to schedule SMS messages to be sent at specific times, you now can cancel a scheduled SMS if needed.
To cancel, go to the patient's **Communications** Tab and select **Cancel Delayed SMS** from the menu.
The audit log has also been upgraded to reflect these new functions.



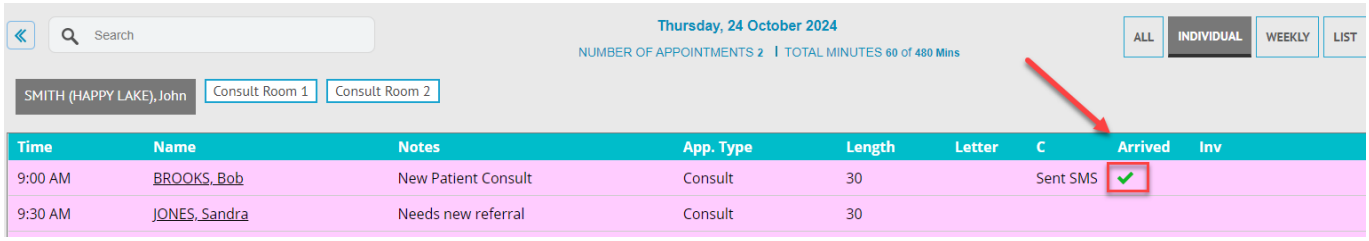
SMS History Makeover

The SMS History Screen has been redesigned to improve readability and align with FYDO's modern look and feel.



New Arrived Icon for Appointments

Users now have the option to add an Arrived Icon to their Custom appointment views.
Previously, users only had the option to show the Arrived Time.



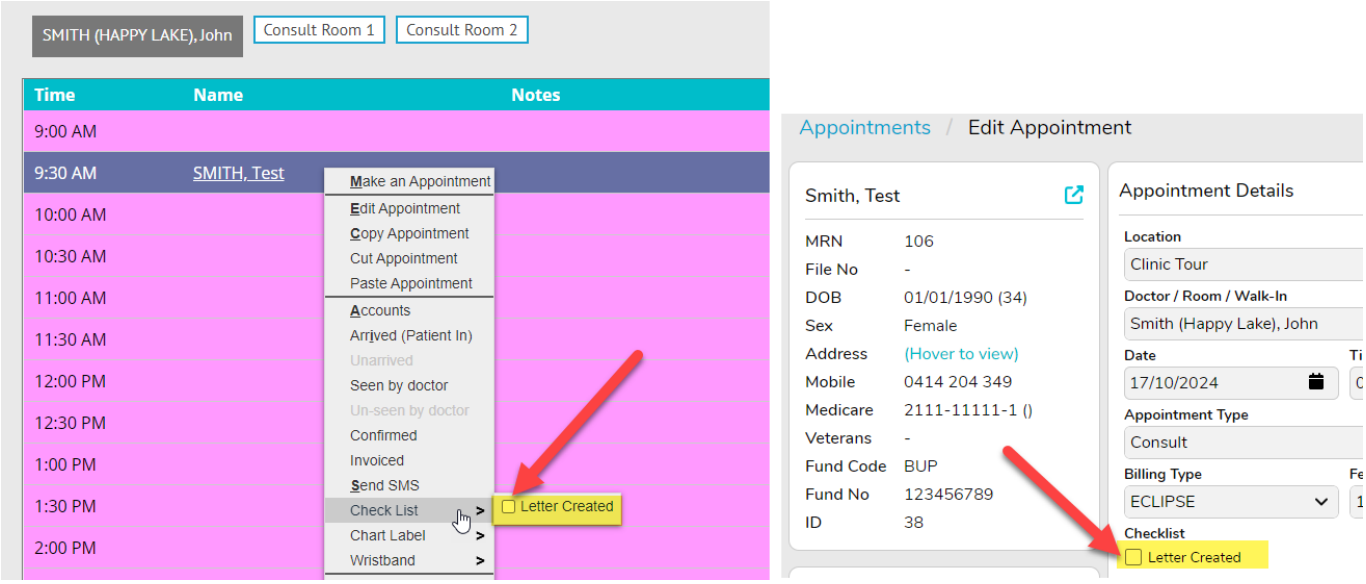
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update - 17/10/2024

New Checklist Added to Appointments

The new Check List feature allows users to effortlessly mark when a letter has been created for a patient's appointment, eliminating the need to go through the patient's documents to check.

The Check List can be accessed from the Appointments Screen Right-Click Menu, as well as on the Edit Appointment Screen.

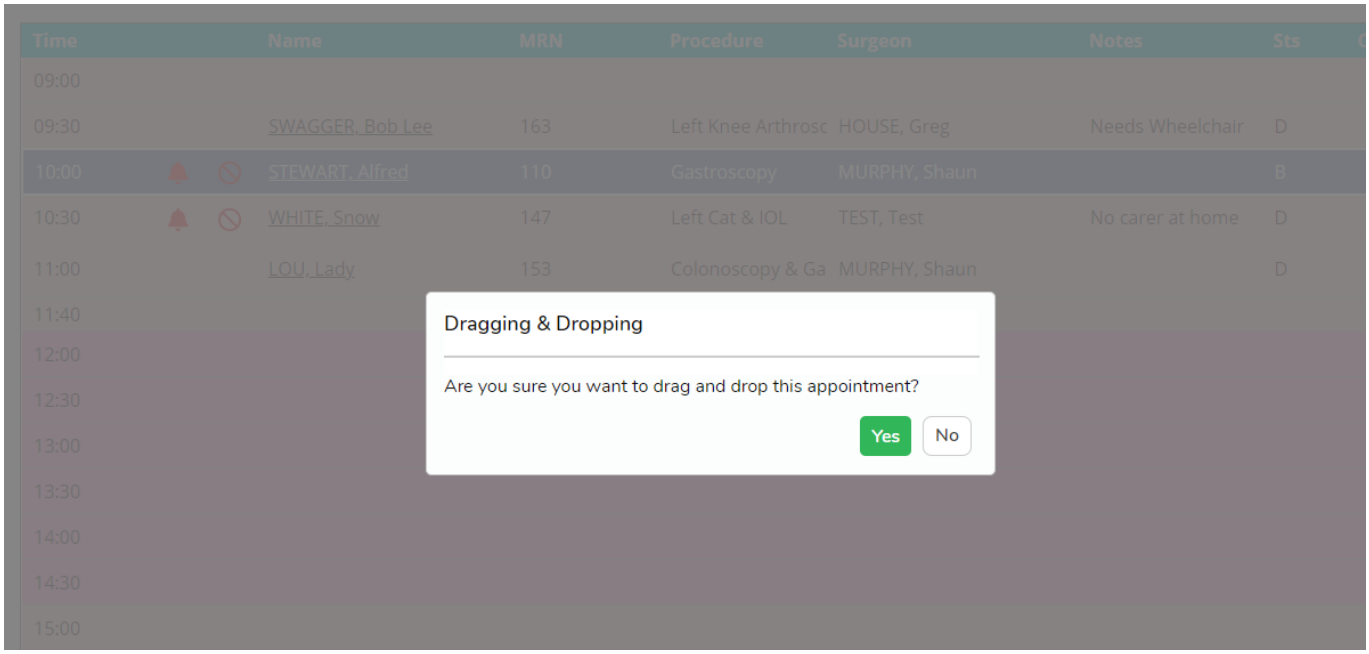


Users can also add the Letter Created tick to their Custom appointment views, making it easy to see on the Appointments Screen whether a letter has been created for a patient.



Drag & Drop Alert

Users will now receive an alert when using the FYDO **Drag & Drop** feature, helping to prevent appointments from being moved accidentally.



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FYDO Clinic Update – 10/10/2024

Concession Card – OPV

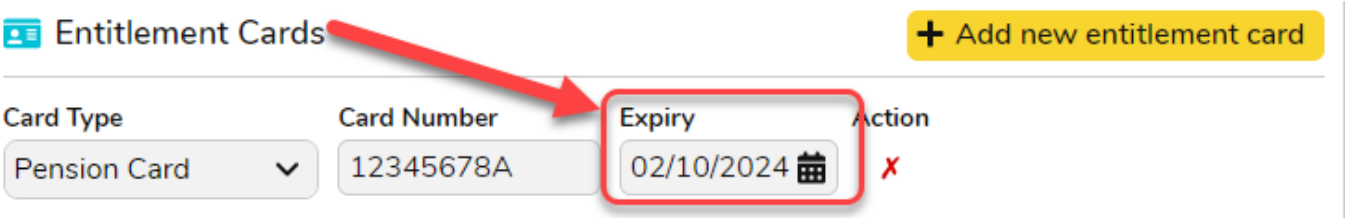
The issue with verifying patient Concession Cards on the patient screen has been resolved.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update – 03/10/2024

Entitlement Card Expiry Date

The **Expiry Date Field** for the **Entitlement Cards** has been updated to follow the DD/MM/YYYY format, in line with current requirements. For expiry dates that are still shown as MM/YYYY, users will need to enter the last day of the expiry month.

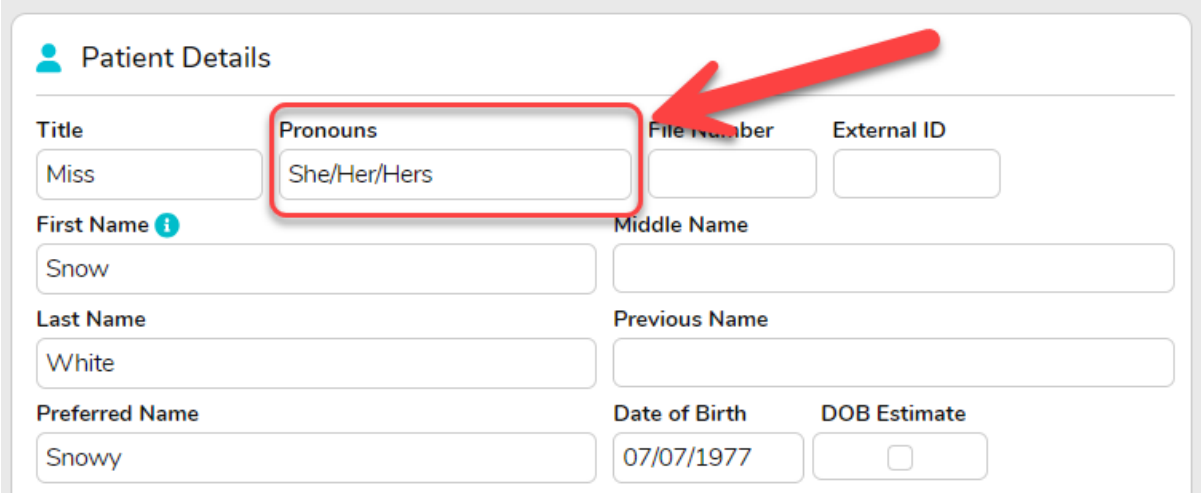


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FYDO Clinic Update – 12/09/2024

Pronouns Field

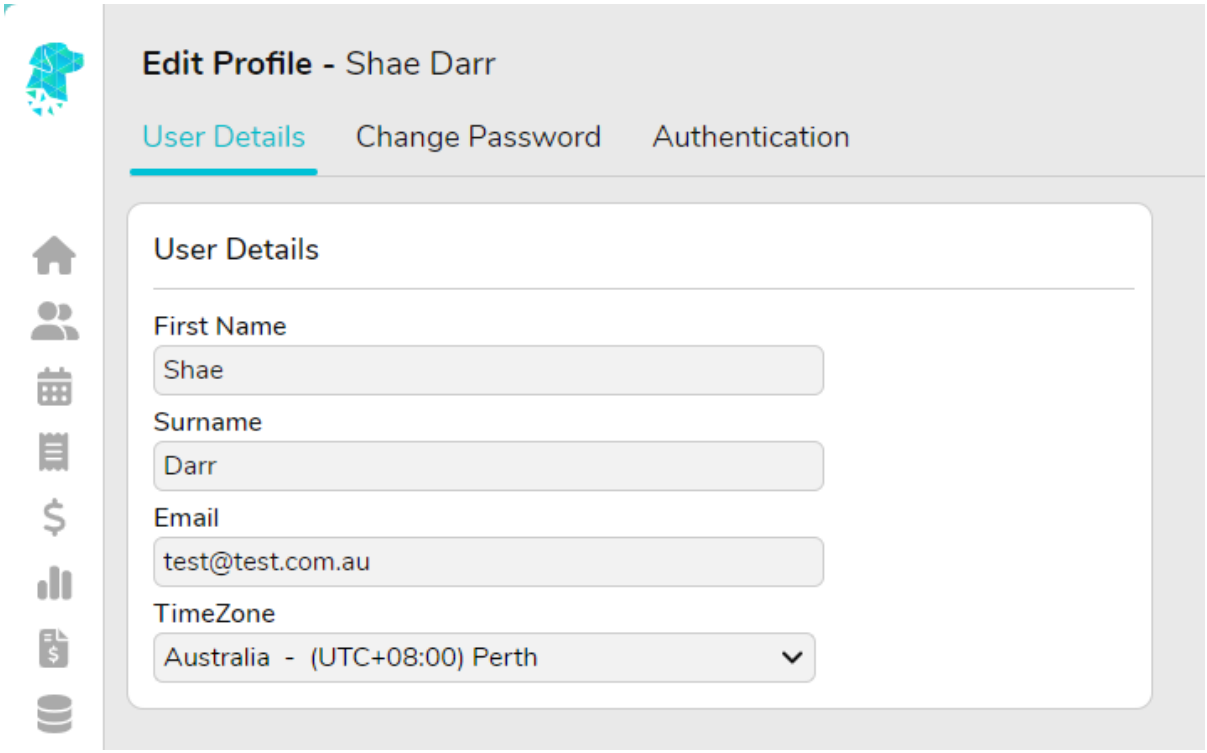
FYDO now includes a new field on the **Patient Screen** for recording **Pronouns.** This field offers 3 main options in the dropdown menu, while also allowing users to free type and add individual Pronouns.



This field also has a token, which allows the information to be populated on Lists, Labels, Quick Forms, etc.
<<patPronoun>>

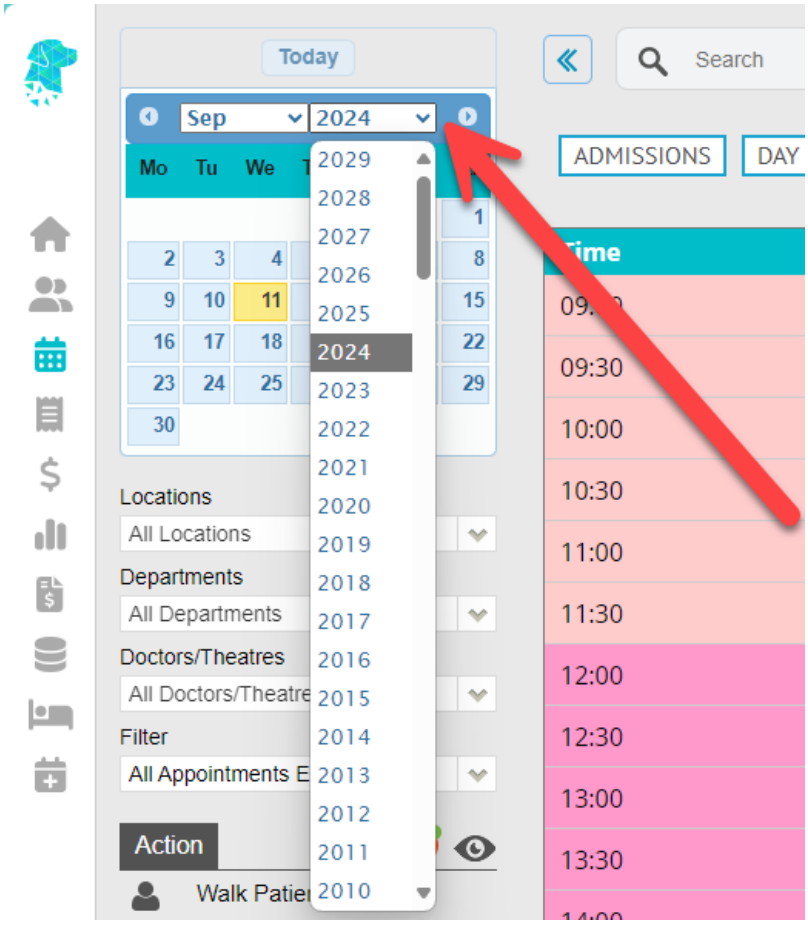
User Edit Profile

In line with our evolving sleek new look, the **User Edit Profile** page has also received a makeover.



Calendar Year

Even small improvements matter! We've reordered the year dropdown to help users more efficiently select the correct year.

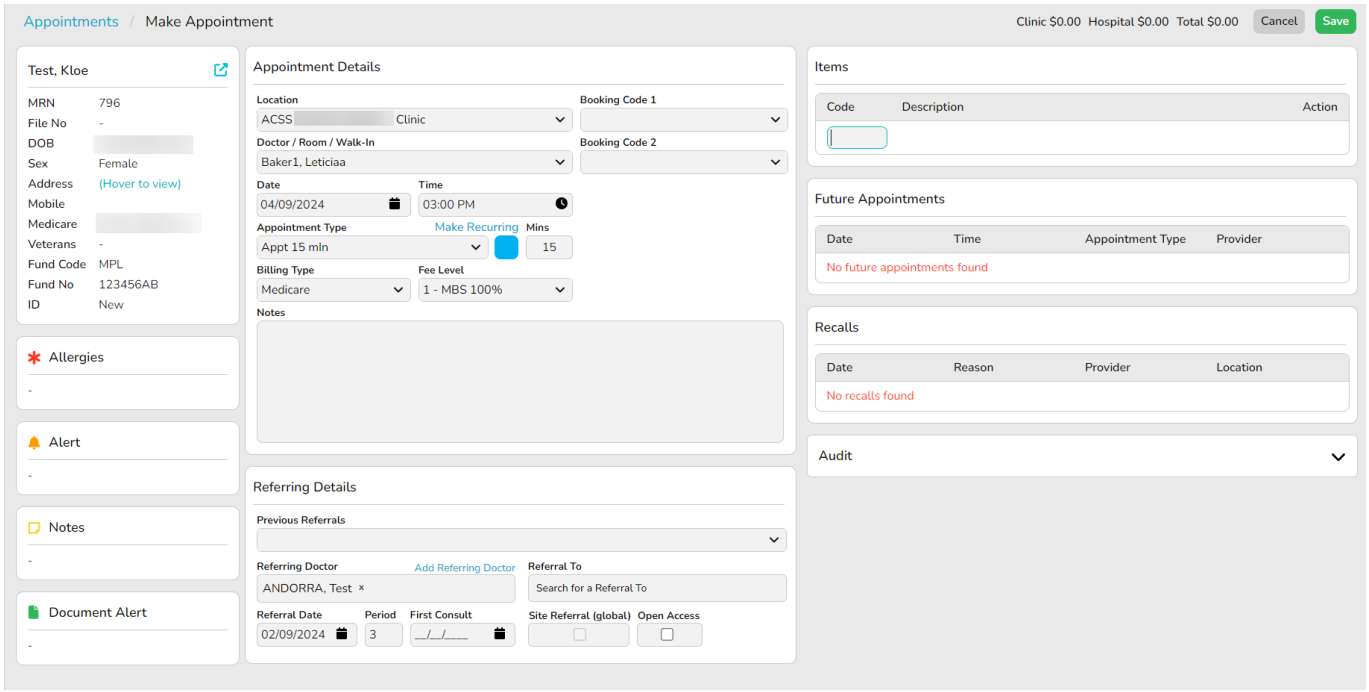


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FYDO Clinic Update – 06/09/2024

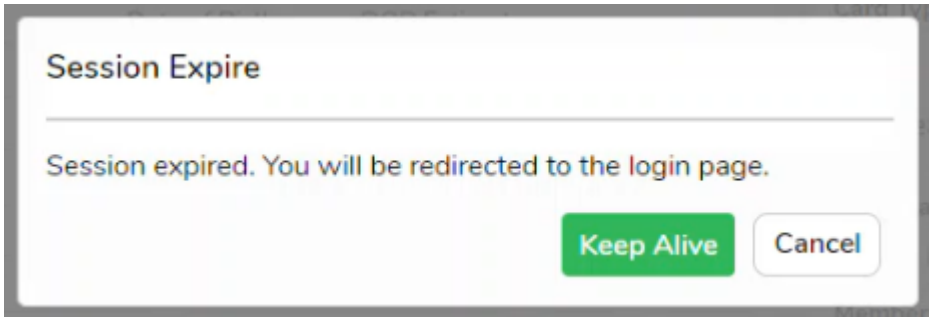
New Look Make Appointment/Edit Appointment Screen

The **Make Appointment/Edit Appointment Screen** has received a makeover. It has all the same functionalities, just with a fresh new look.



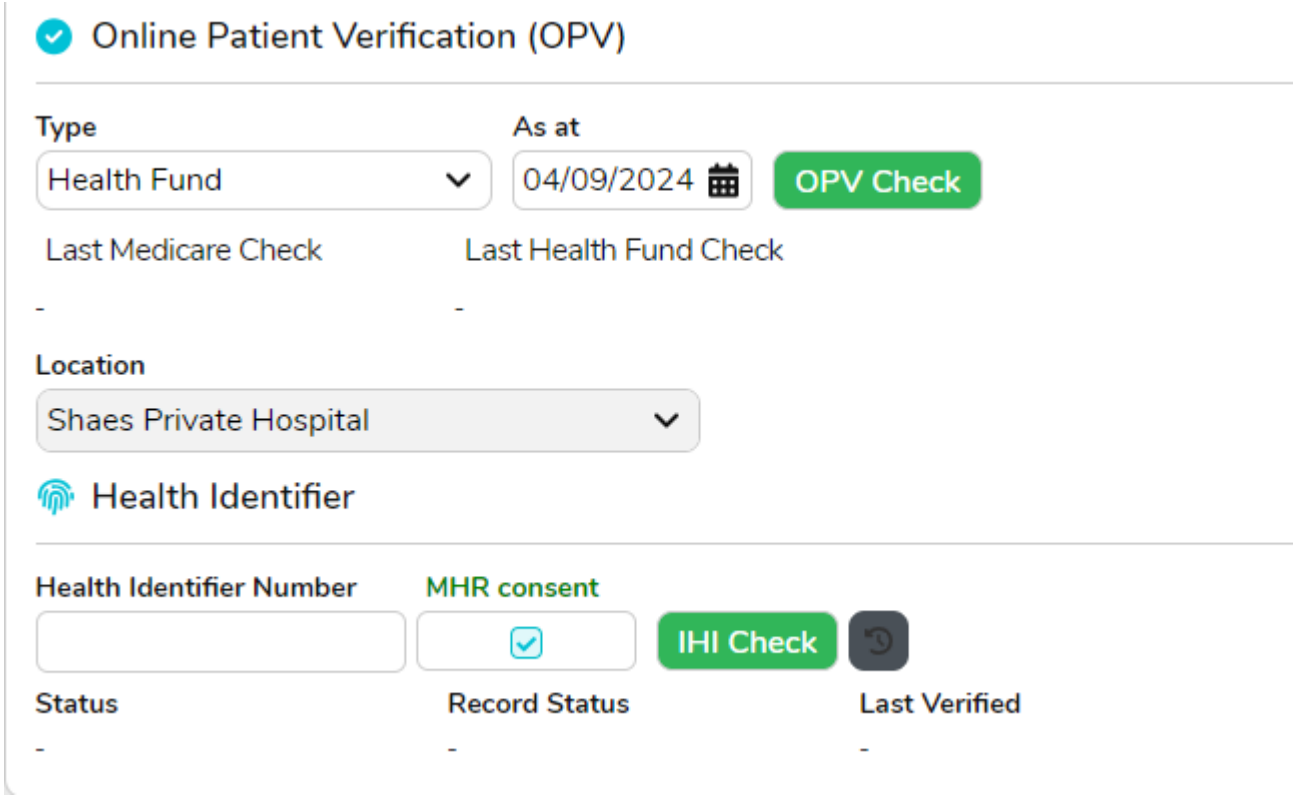
Session Expiry Alert

FYDO will now provide users an alert **2 minutes** prior to their **sessions expiring**, based on the hospital's individual System Configuration. This alert gives users the option to select **Keep Alive** to extend their session. If **Keep Alive** is not selected within the final 2 minutes, FYDO will automatically log out the user as per current protocol.



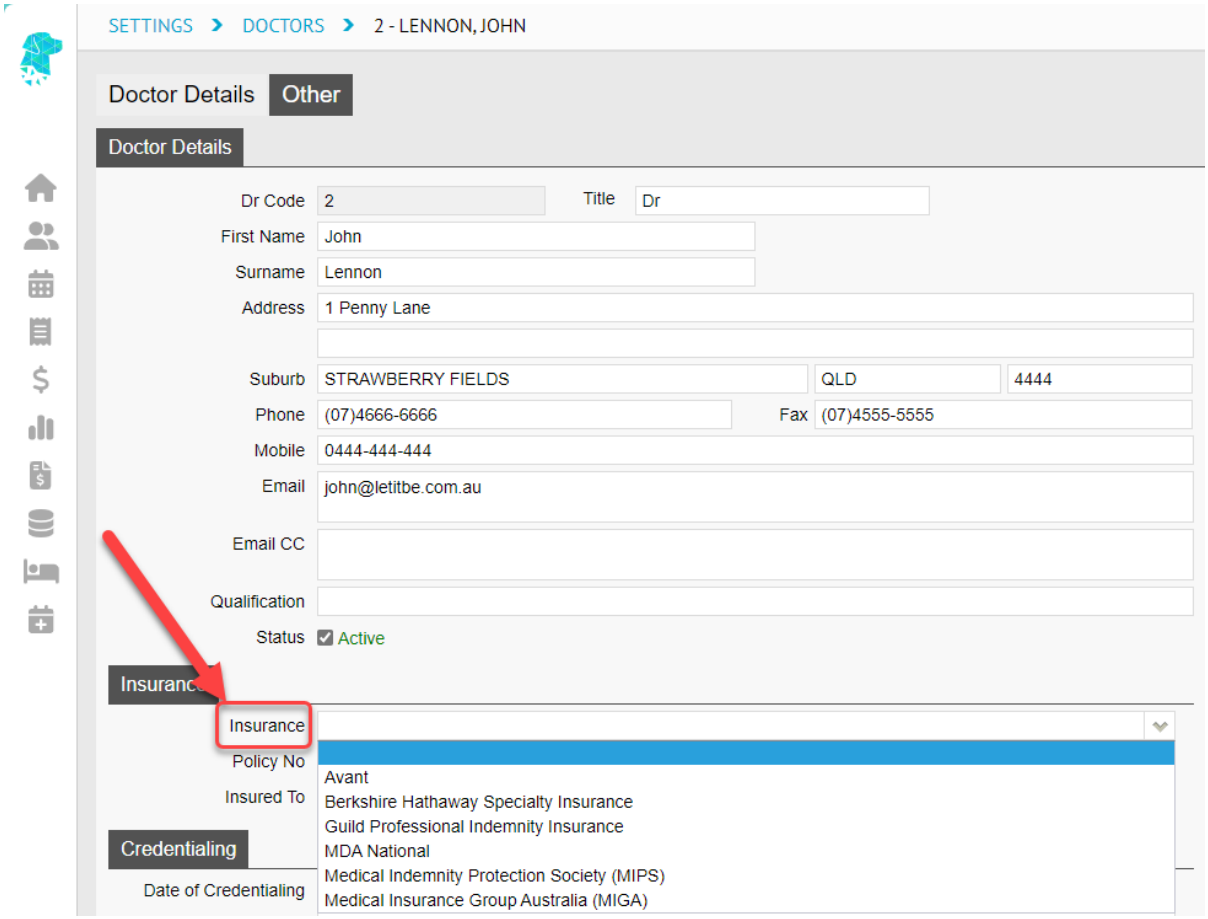
OPV & IHI Fields

Following wonderful feedback from our users, we have decided to swap the order of the **Individual Healthcare Identifier (IHI)** and the **Online Patient Verification (OPV)** fields for ease of use and functionality of the Patient Screen.



Doctors Insurance Field

The **Insurance** field, on the **Doctors** details page, now includes pre-populated options for the most popular Insurance Companies. This field also allows free text entry, so additional companies can by typed in if required.

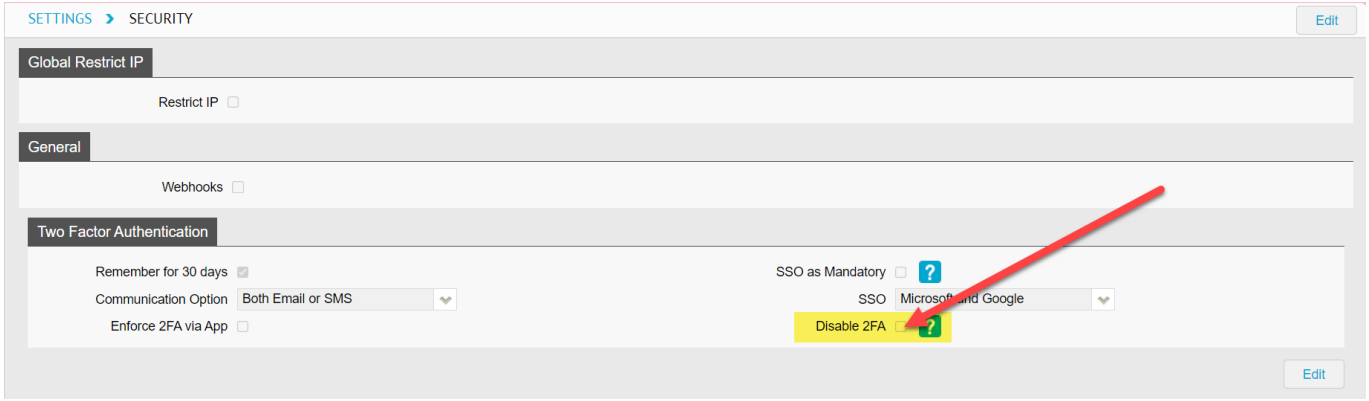


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FYDO Clinic Update - 30/08/2024

Two-Factor Authentication

Facilities that utilise **Single Sign On (SSO)** are now able to disable **Two-Factor Authentication** if desired.
The option to disable can be found under **Settings > Security.**



Login – Audit Logs

New audit logs have been added to track login activity.

- Failed login attempt
- Temporary blocked

User login activity can be tracked by going to **Settings > Logs**.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/