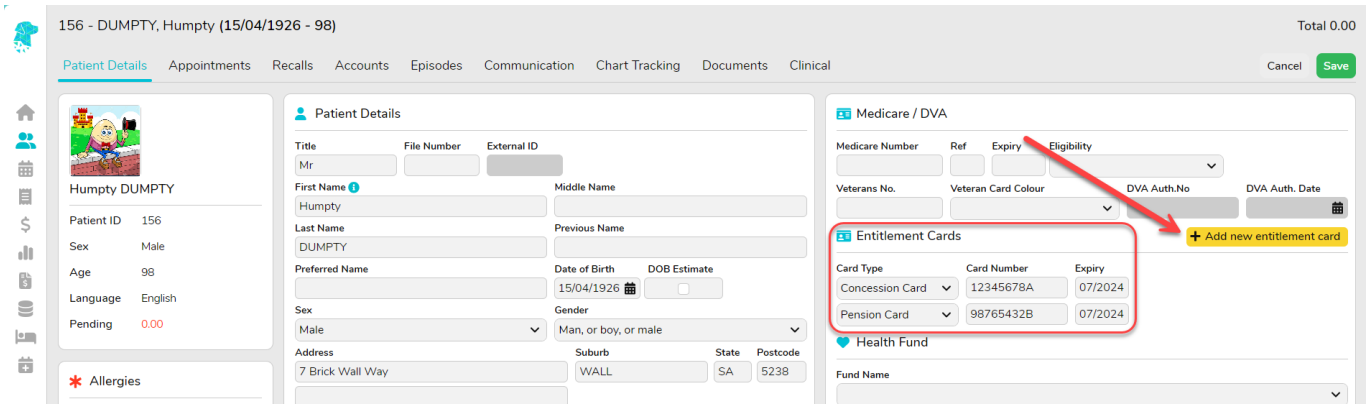
FYDO Clinic Update – 08/08/2024

New Entitlement Card Fields

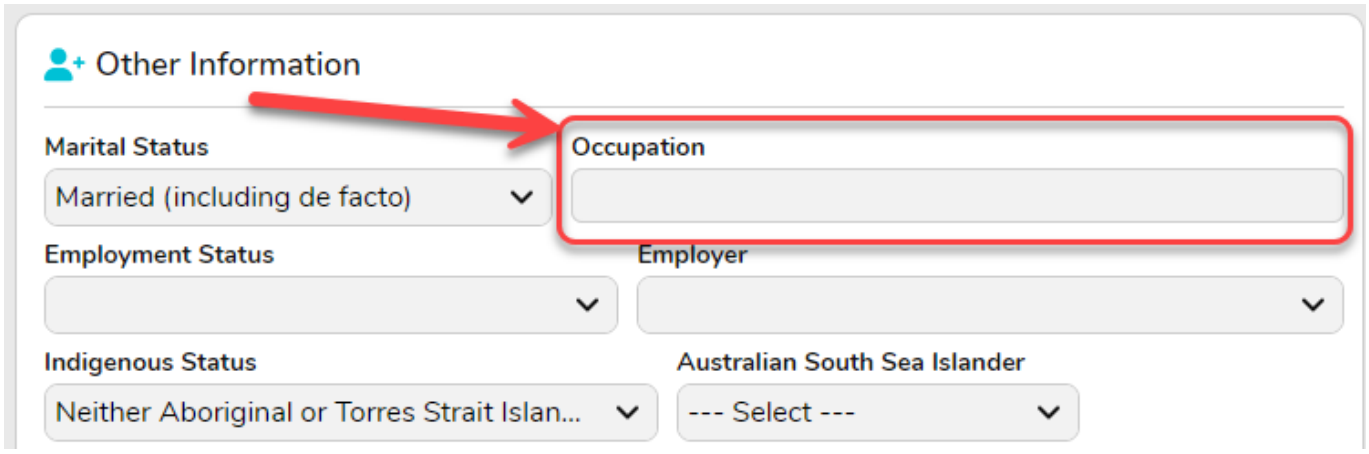
FYDO now has the capacity to list up to four **Entitlement Cards** with the new feature button **+Add new entitlement card** visible when editing the Patient Screen.

New tokens will need to be added to any forms that generate this information from FYDO. So please let us know if you have a form that requires amendment, and we can assist.



Occupation Field

A new field has been added to FYDO to document a patients **Occupation** for clinics that collect this data.



Bug Fixes

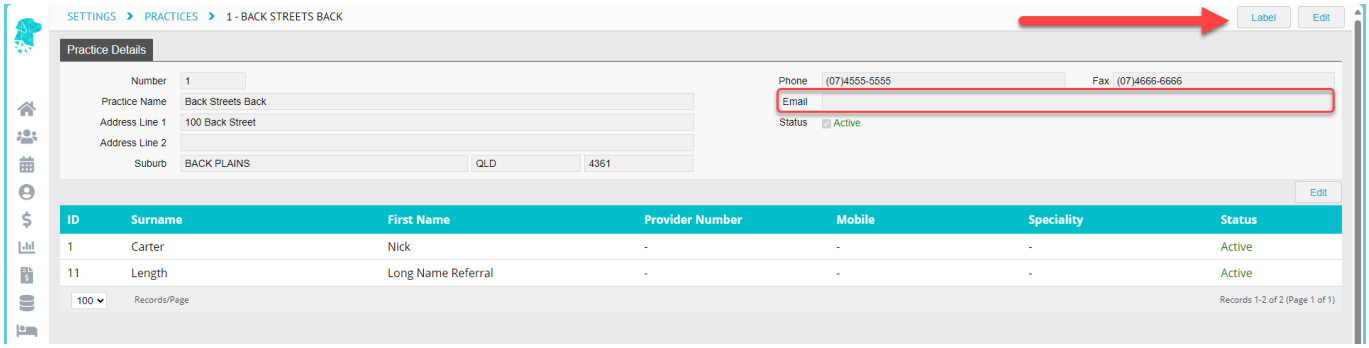
- Doctors Email Addresses can now be viewed again
- Doctors Files can now be added again
- The Expiry Date for Entitlement Cards is no longer a mandatory field

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update – 20/06/2024

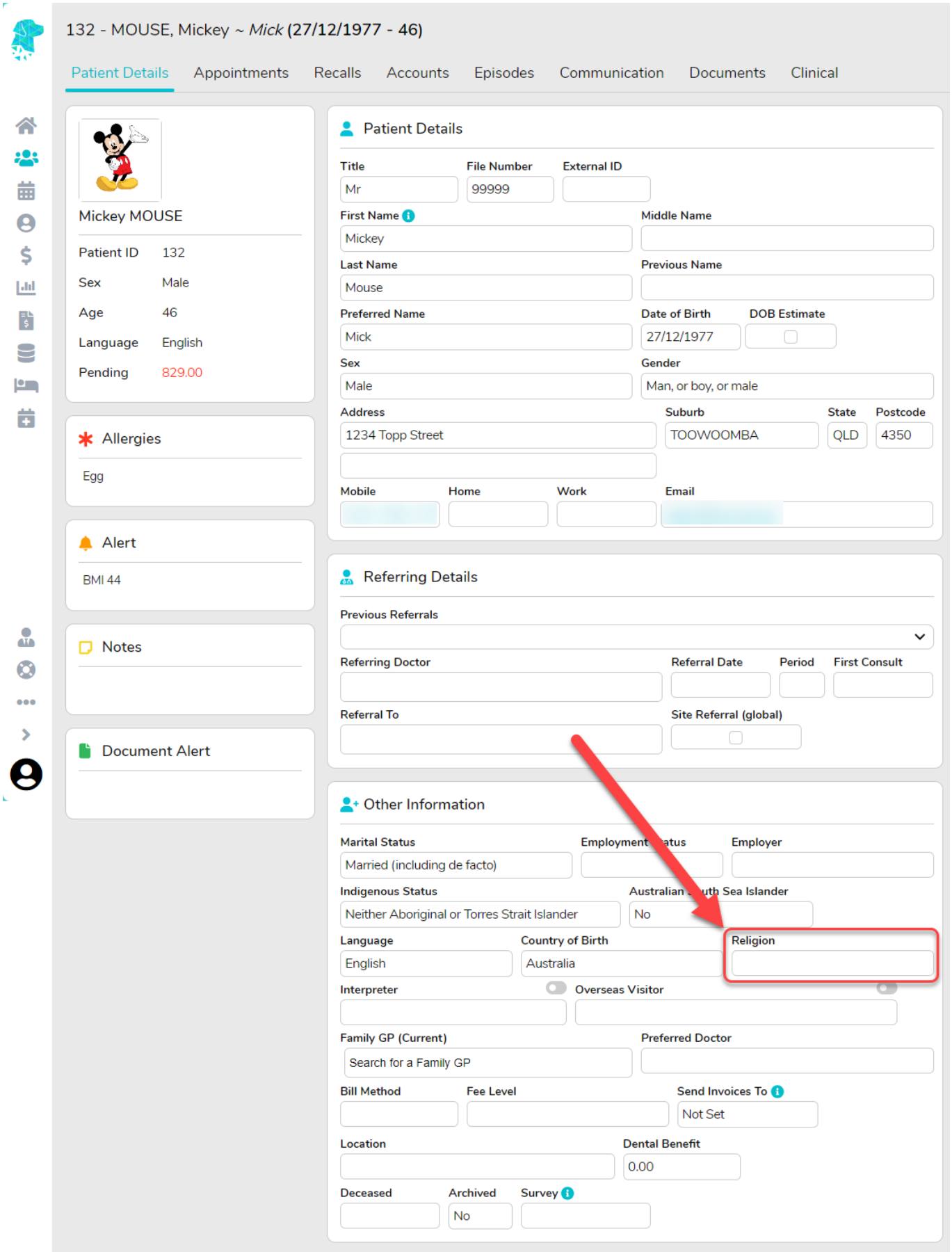
Practice Enhancements

Clinics are now able to easily print address labels for Practices from **Settings > Practices.**
The **Practice Email Address** can now also be documented.



Religion added to Patient Screen

Clinics are now able to document a patient's **Religion** in the Patient Screen.

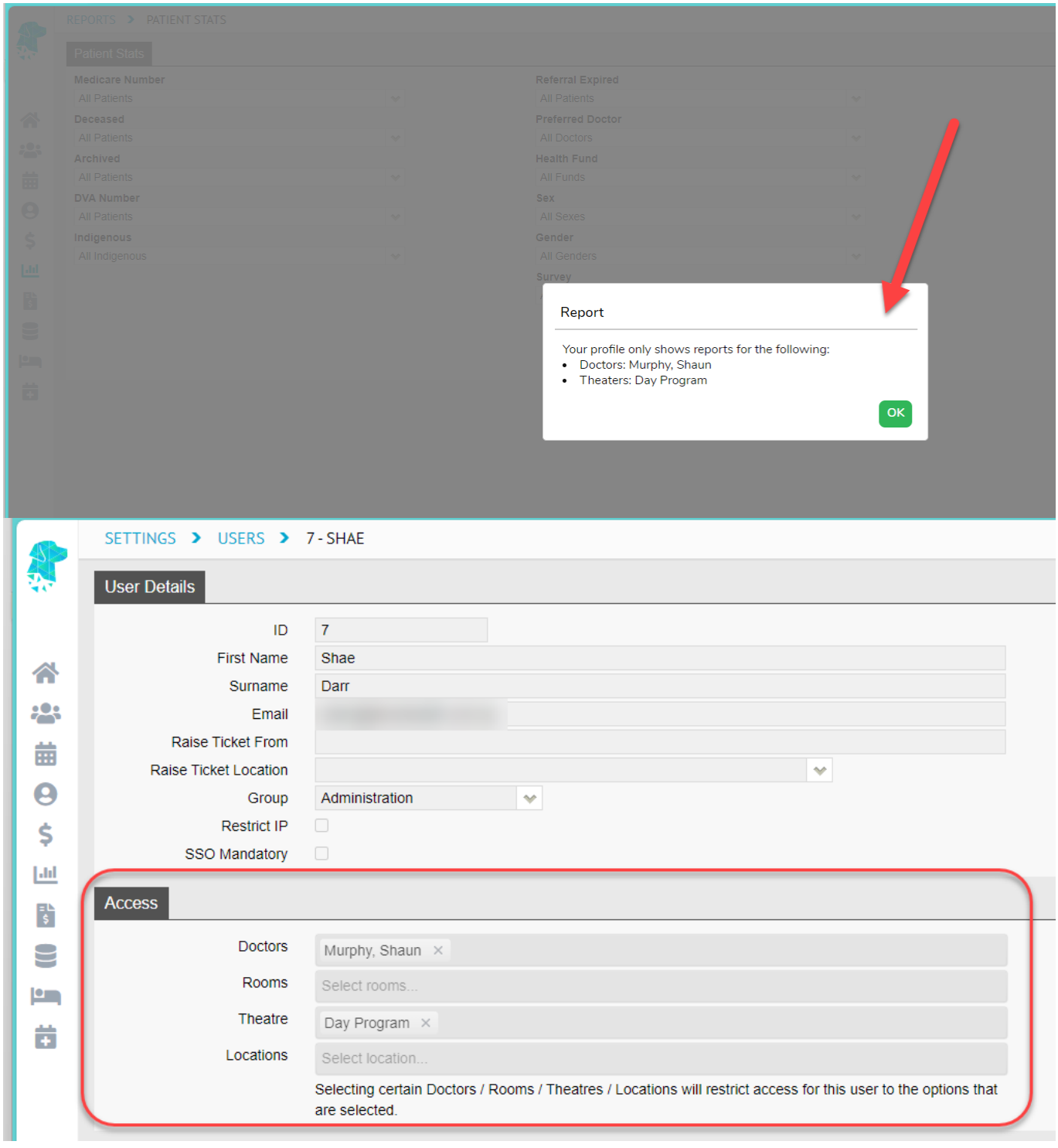


For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update - 13/06/2024

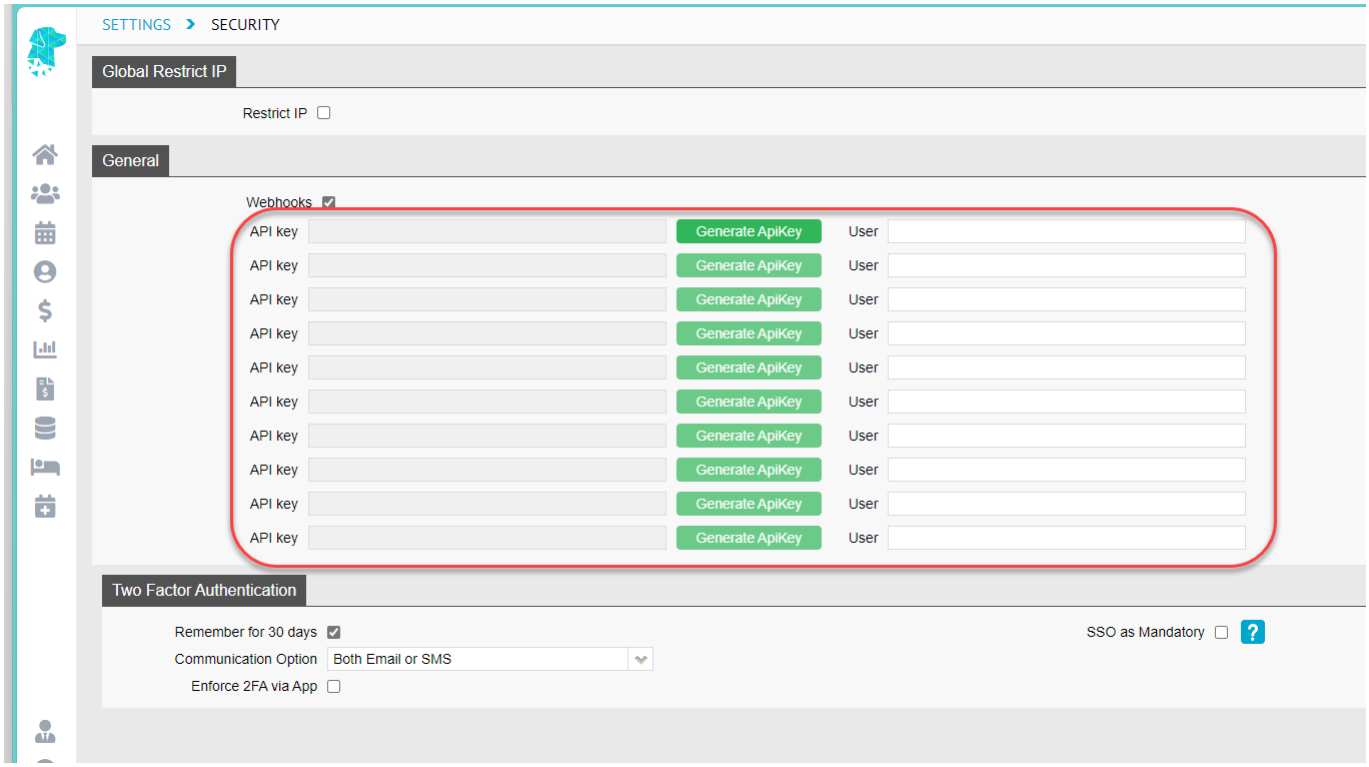
Patient Stats Report

If a user tries to run the **Patient Stats Report** for any data that falls outside the restrictions assigned to them, in **Settings > User**, they will now be shown a pop up of the categories they **do** have access to.



API Key

FYDO now has the ability to provide multiple API Keys, eliminating the need for third parties to share keys. Each API Key now includes a user field where facilities can label the user of each key. This enhancement improves control over disabling third party access and quickly identifies those that possess a key.



For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update – 30/05/2024

New User Group Access Level

There is a new access level that allows clinics to restrict users from **Creating Custom Views** for the **Appointments Screen.** All users will still have access to utilise the Custom Views that have been created for the clinic and will be able to choose their default preference.



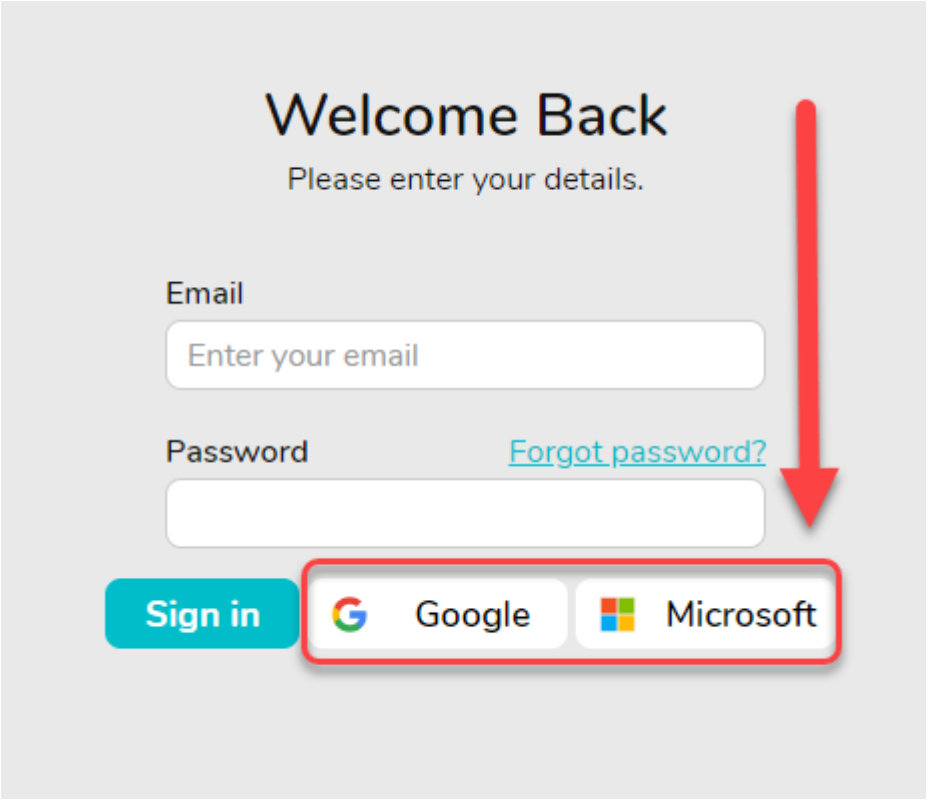
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update – 24/05/2024

SSO – Single Sign On

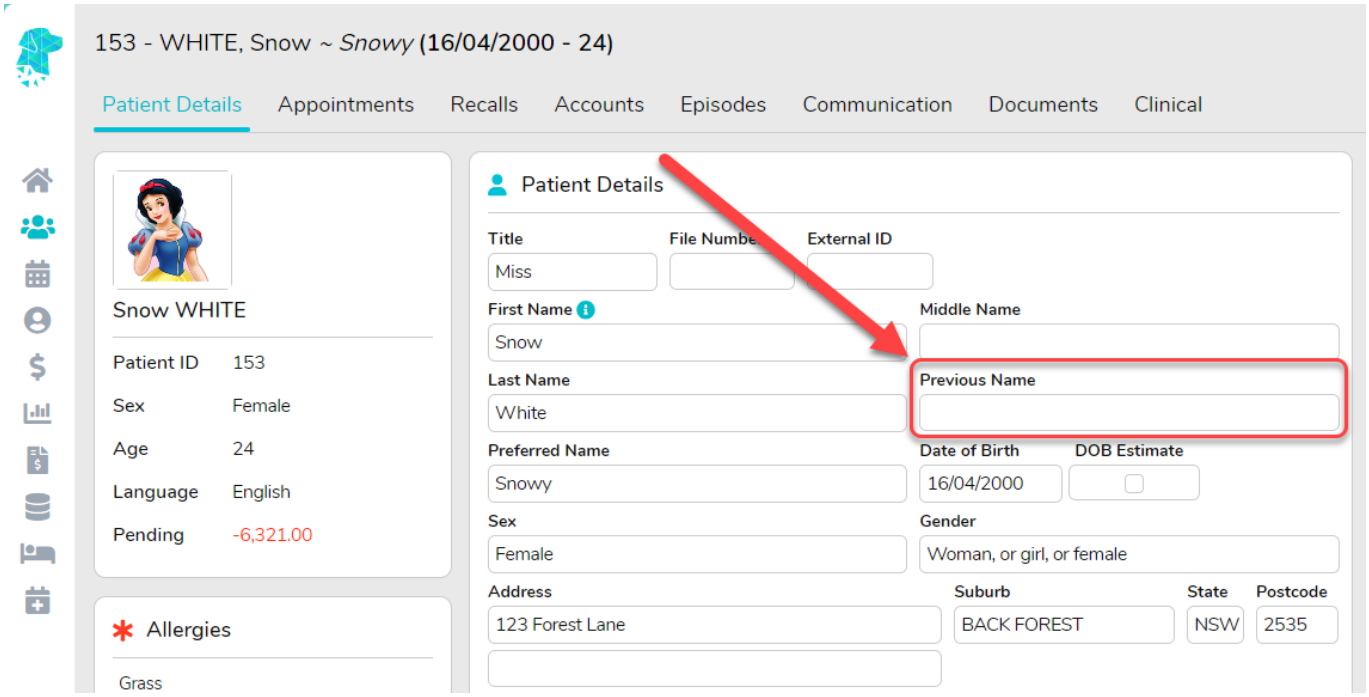
FYDO now gives users, and facilities, the option to utilise Single Sign On (SSO). Please click on the link below to view our wiki page for more information on this feature.

Single Sign On with FYDO



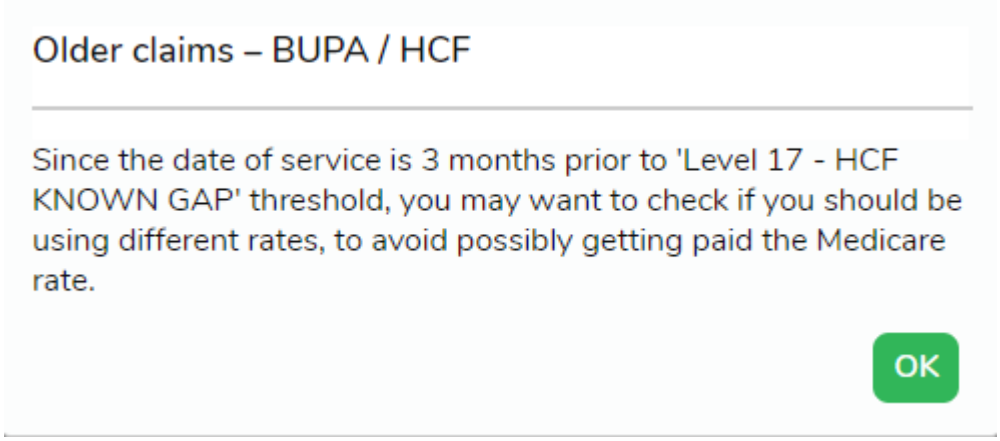
Rename Maiden Name field to Previous Name

To enhance the usability of the **Maiden Name** field, we have now renamed it to **Previous Name.** This change will be reflected across all screens in FYDO.



Billing Alert for HCF/BUPA Backdated Claims

When billing a patient whose health fund cover is with HCF or BUPA, if the date of service is 3 months prior to the fee levels threshold date, the below alert message will pop-up.



We have introduced this alert message to help avoid preventable rejections and underpayments due to incorrect fees being used for backdated claims.

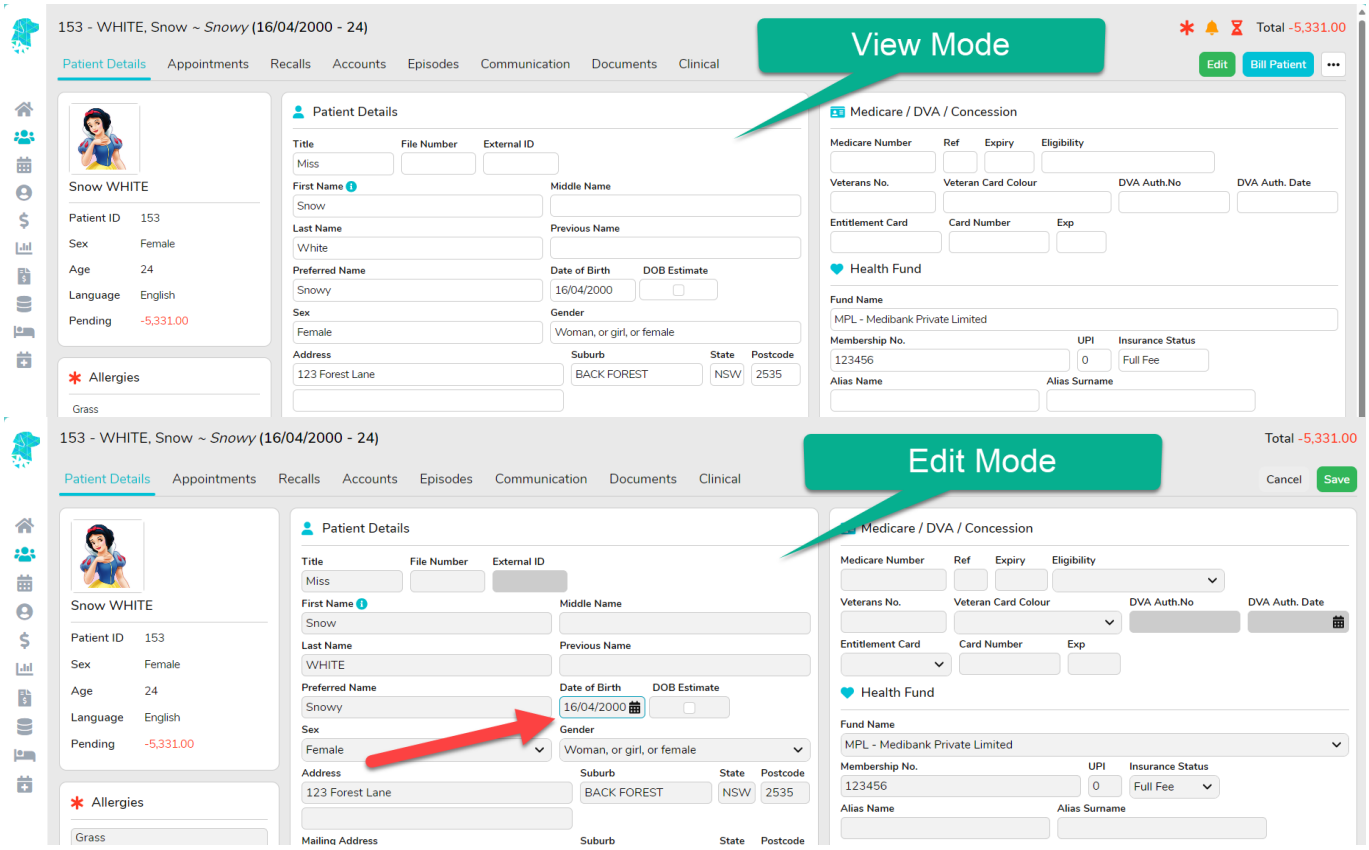
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update - 17/05/2024

Patient Screen Amendments

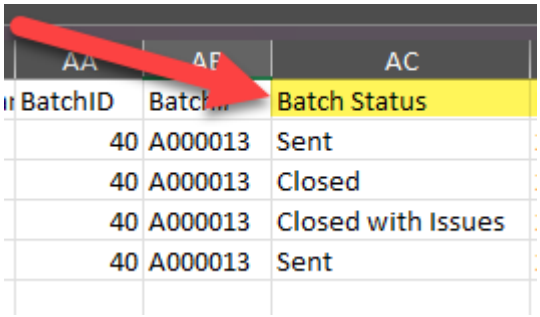
Following the launch of our **New Patient Screen,** we received some wonderful feedback that has helped us enhance it even further:

- In **View Mode,** each field is **outlined.**
- In **Edit Mode,** each field is both **outlined** and **shaded.**
- In **Edit Mode,** the selected field is indicated with a **blue outline.**



Transactions Report – Additional Data to Raw Data Export

The **Batch Status** of an invoice will now be included in the Transactions Report when exported in Raw Data format.



AA	AF	AC
BatchID	Batch...	Batch Status
40	A000013	Sent
40	A000013	Closed
40	A000013	Closed with Issues
40	A000013	Sent

Bug Fixes:

- Some users were experiencing issues uploading documents. This has now been resolved

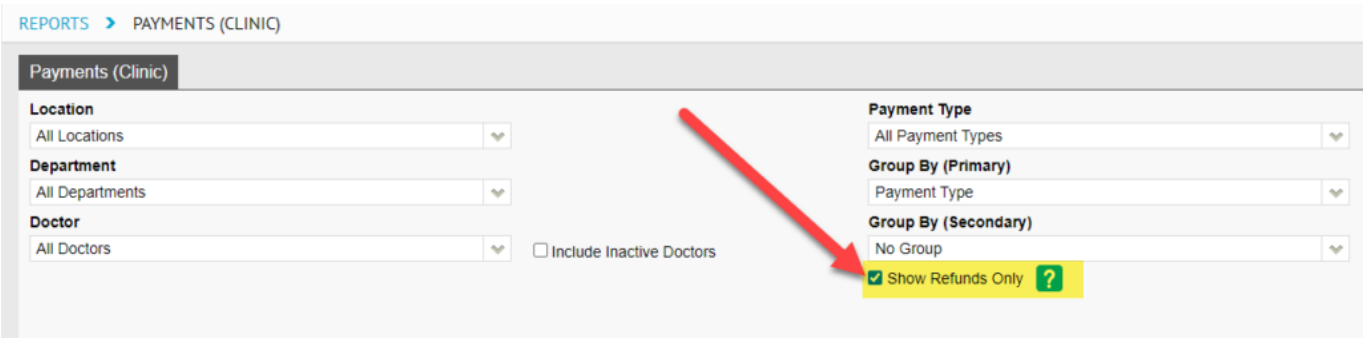
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For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update – 21/03/2024

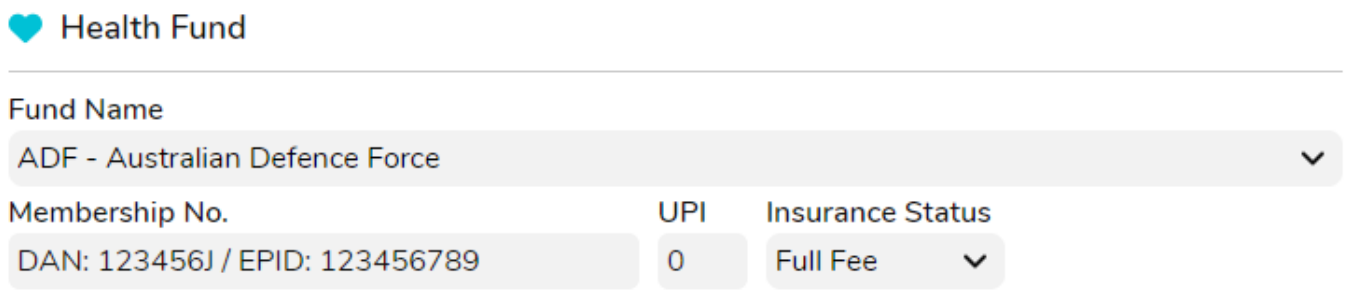
Payments Report – Refunds

A new tick-box has been added to the **Payments Report** called **Show Refunds Only**.
By ticking this tick-box, it will filter the report to show Refunded amounts only.



Health Fund Number Character Limit

The **character limit** for the **health fund number field** has been extended to accommodate 33 characters. This will particularly assist clinics that bill Department of Defence patients, who are required to record the DAN and EPID numbers.



Improvements made to History Notes

Under the **Clinical** tab in a patient's file, there has been design improvements made to the **History Notes** screen. A patients list of **History Notes** will now auto adjust based on the screen size, as well

as a scroll bar has been added to the **History Note** preview window when viewing long **Clinical Notes.** These improvements were made due to some users finding details/actions on the **History Notes** screen were being cut off when using a smaller screen.

Bug Fixes:

- The Recalls SMS function issue has been resolved.

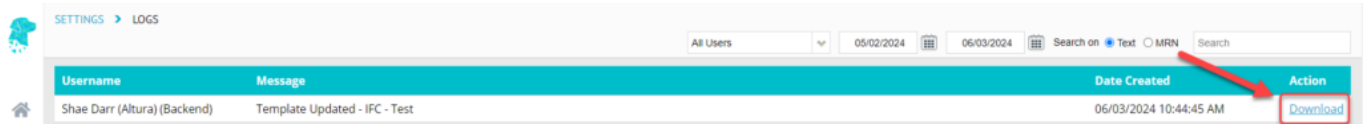
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update – 08/03/2024

New Logs for Template Uploads

Clinics can now access audit logs for Template updates in FYDO. These logs will include the option to download the updated template, enabling users to search superseded versions if necessary.

Please note that this **Download** feature applies only to templates uploaded after this update and will not affect historical data.



Bug Fixes:

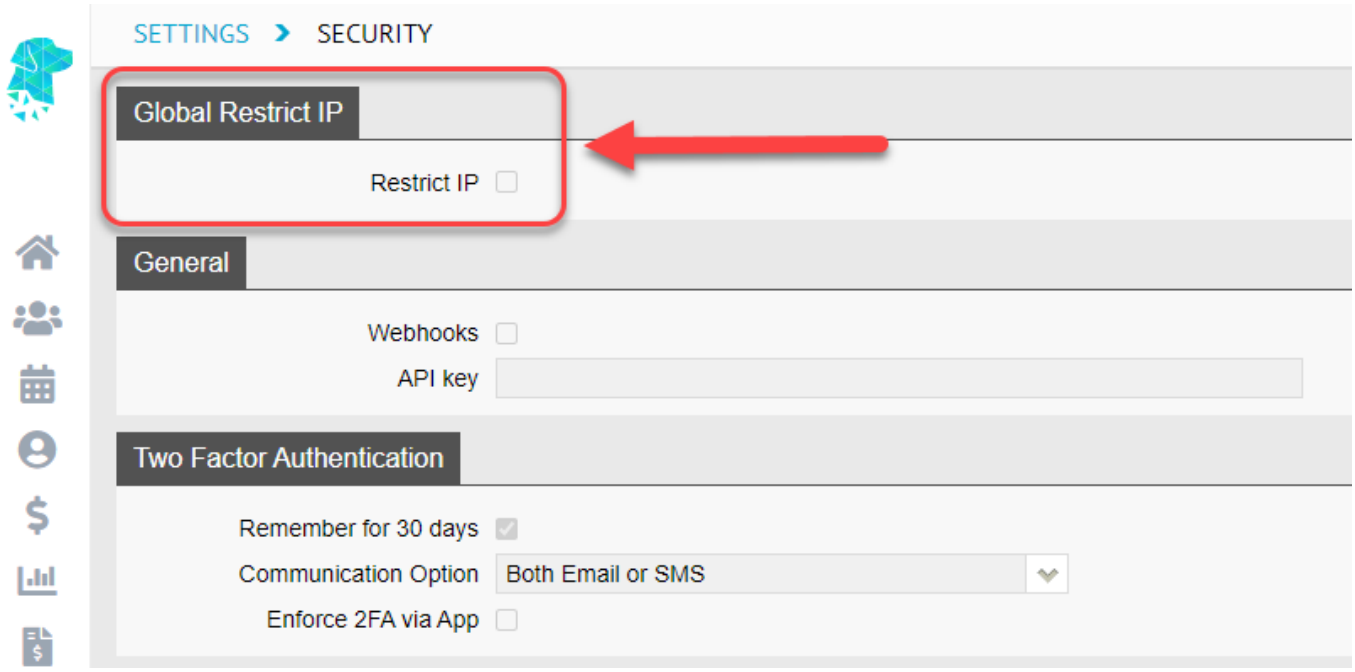
- The issue where a Referrings Doctors Type was visually not showing has been resolved.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update – 23/01/24

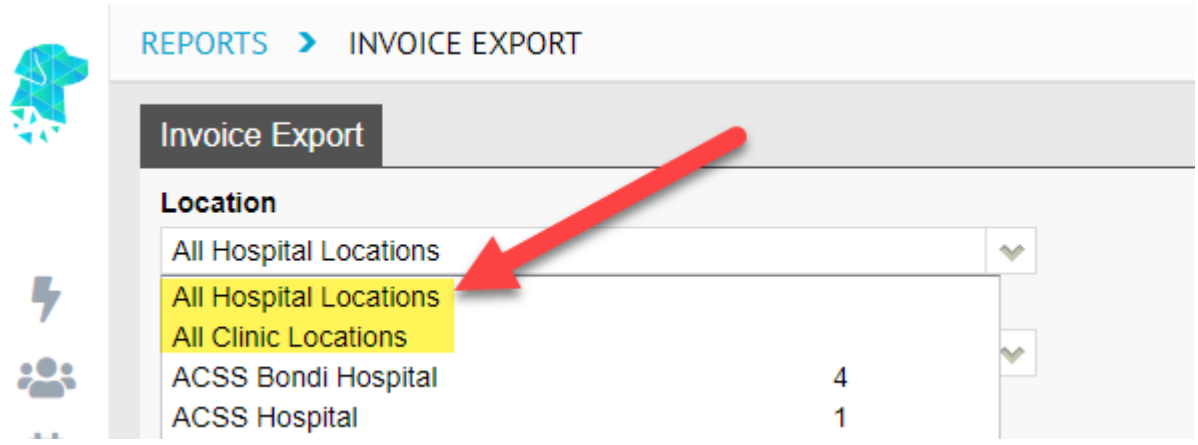
New IP Restriction Function

Clinics can now use the new **Global Restrict IP** function in **Settings > Security** to simultaneously restrict all users to a specific IP address. While the ability to restrict individual users is still available in **Settings > Users**, this new feature streamlines the process for applying IP Restrictions across the board.
Only users with the required access levels will be able to make amendments to these settings.



Invoice Export Report Additions

The Invoice Export Report can now be run for **All Hospital Locations** and **All Clinic Locations** AT ONCE! This new feature allows multi-location facilities to easily collate invoice data across all their sites simultaneously.



Bug Fixes:

- The issue some users were experiencing where an Entitlement Card was showing as expired in error has been resolved.

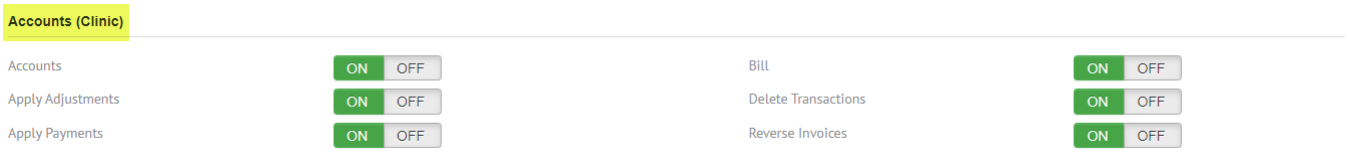
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update – 07/12/23

Accounts (Clinic) Permissions

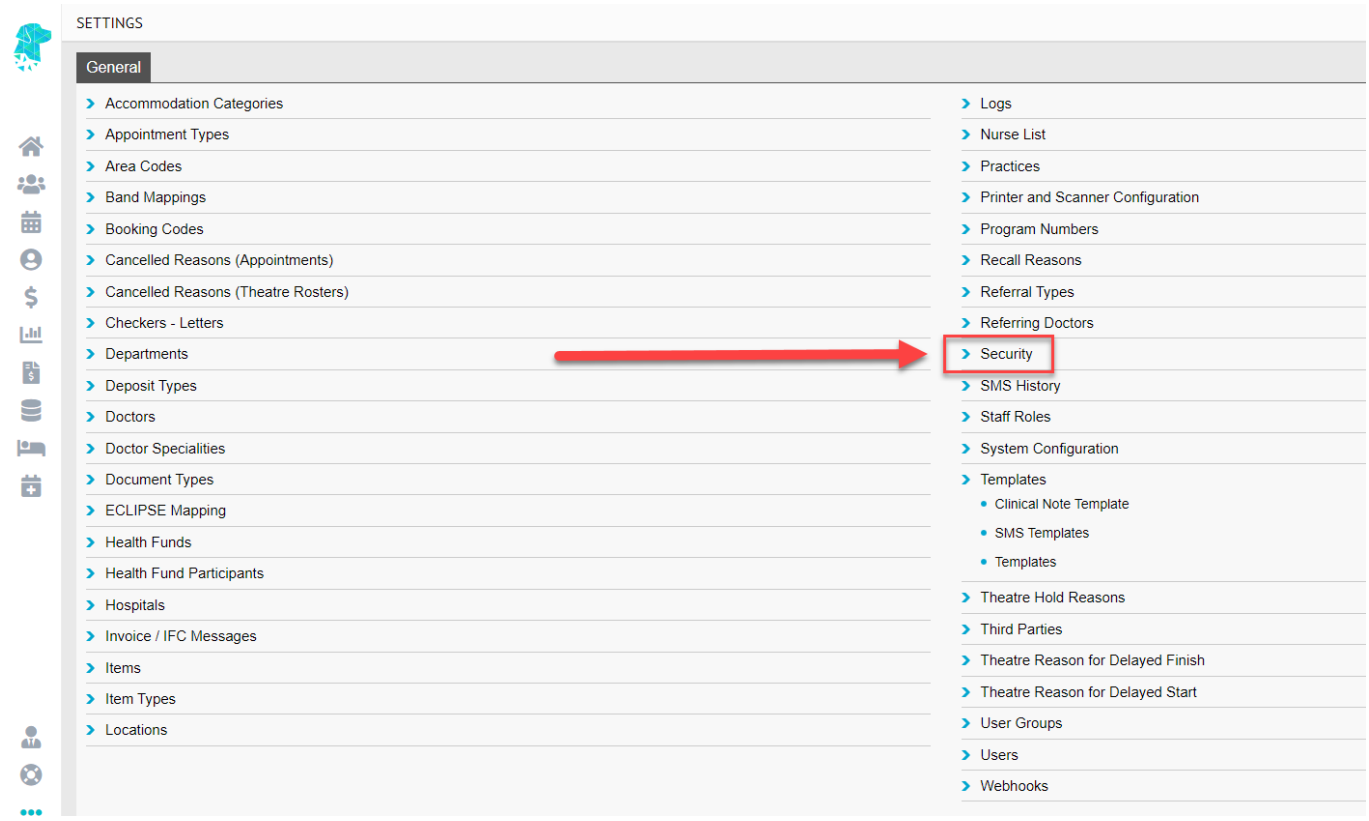
Clinic Accounts permissions have been moved from the **Patient** section within user groups to its own section called **Accounts (Clinic).**

Apply Payments and **Apply Adjustments** have also been split into 2 separate permissions. Previously, they were together as a permission.



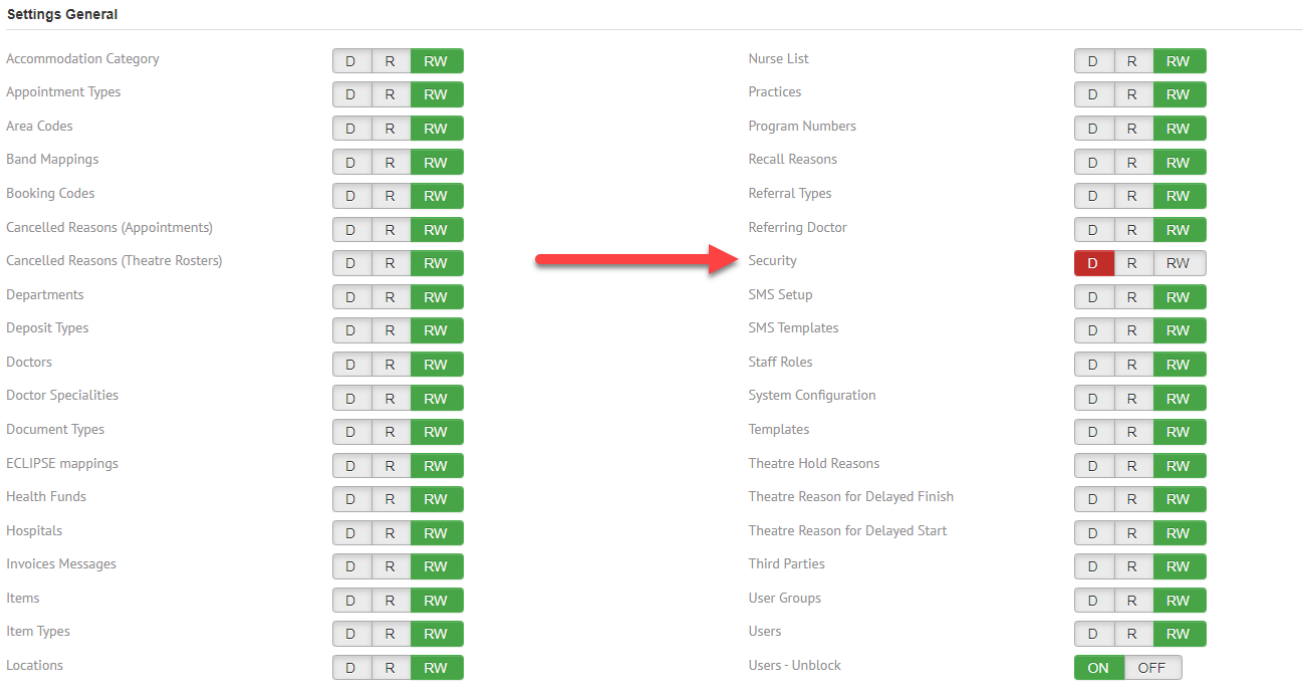
Security Settings Relocation

The **Security Settings**, originally located in **System Configuration,** can now be accessed directly from Settings. This change is designed to provide more control over user access to this section of FYDO.



These Security Settings include:
– Webhooks
– API Key
– 2 Factor Authentication Settings
– Single Sign On Settings

A new permission control has been added to **Settings > User Groups.** This change helps clinics grant specific users access to **System Configuration** without necessarily providing access to **Security**.
The new permission control will be defaulted to 'D – Deny' for all users except the Subscriber, who can adjust this setting for the required user groups.



Items Report

Additional fields have been added to the **Items Report** when exported in raw data format.

- Patient Mobile
- Patient Email
- Patient Address

Mobile	Email	PatientAddress1	PatientAddress2	PatientSuburb	PatientState	PatientPostcode
0414-456-78	jones@test.com	111 Fly St		DARLINGHURST	NSW	2010
0414-456-78	jones@test.com	111 Fly St		DARLINGHURST	NSW	2010
0414-456-78	jones@test.com	111 Fly St		DARLINGHURST	NSW	2010

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/