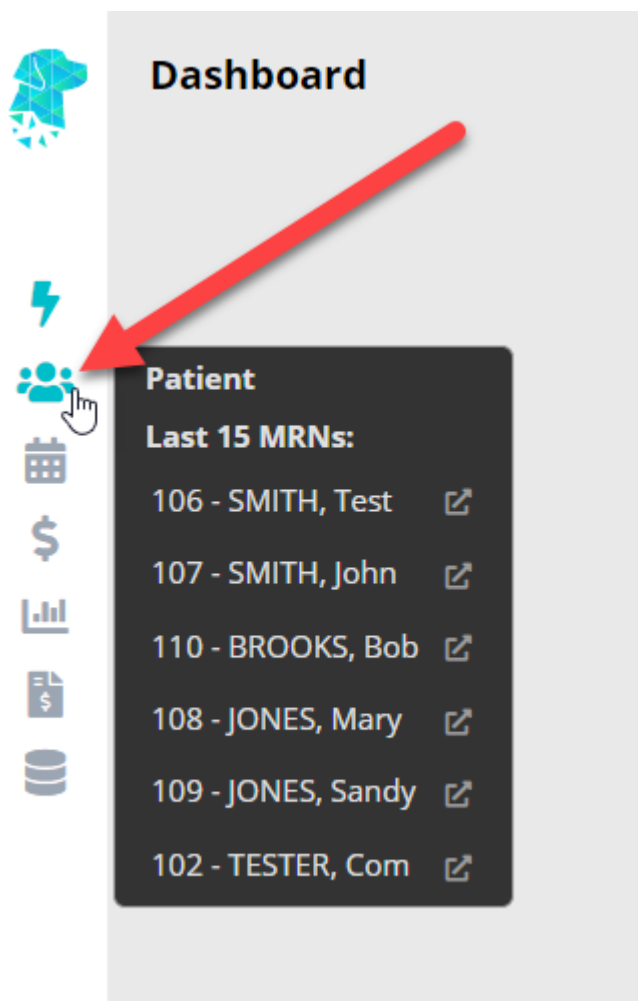


[FYDO Clinic Update 07/07/2023](#)

Show Last 15 MRN's

FYDO now allows users to easily & efficiently identify the last 15 MRN's/Patients that they have interacted with & navigate to them.

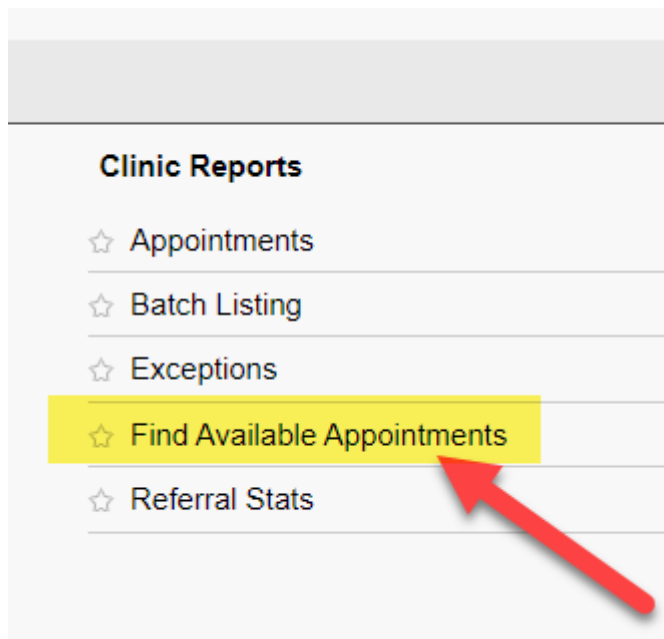
This feature can be utilised by simply hovering over the **Patient** tab in the main menu & selecting the desired patient.



Find Available Appointments Report

There is now a report that can be used to **Find Available Appointments**. This report will show 3 months worth of available appointments at a time, as opposed to the **Find Available Appointments** option on the **Appointments** screen, which will show the next 20 available appointments.

The report can be found under **Reports > Clinic Reports**.

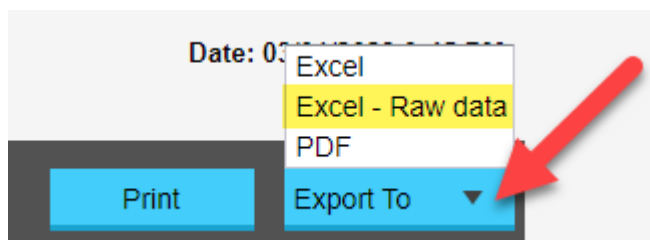


For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Clinic Update 30/06/2023](#)

Deleted Transaction Report

A New **Export To** option has been added to the **Deleted Transaction Report**. Users are now able to export this report to **Excel - Raw Data** format.



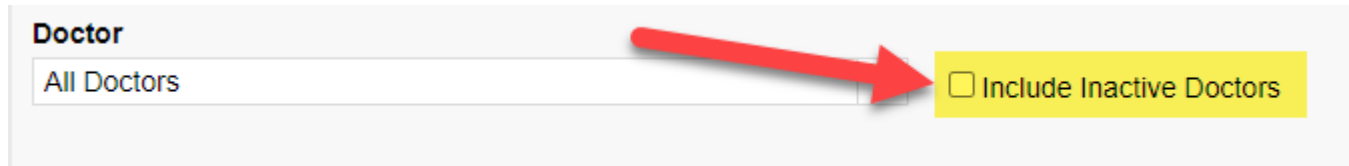
Hide Inactive Doctors

By default, Inactive Doctors will no longer show under the **Doctor** filter for the following reports:

- **Payments**
- **Transactions**
- **Revenue**

If users wish to view the Inactive Doctors, they will need to click the tick box next to the Doctor filter

called **Include Inactive Doctors**.



Bug Fix

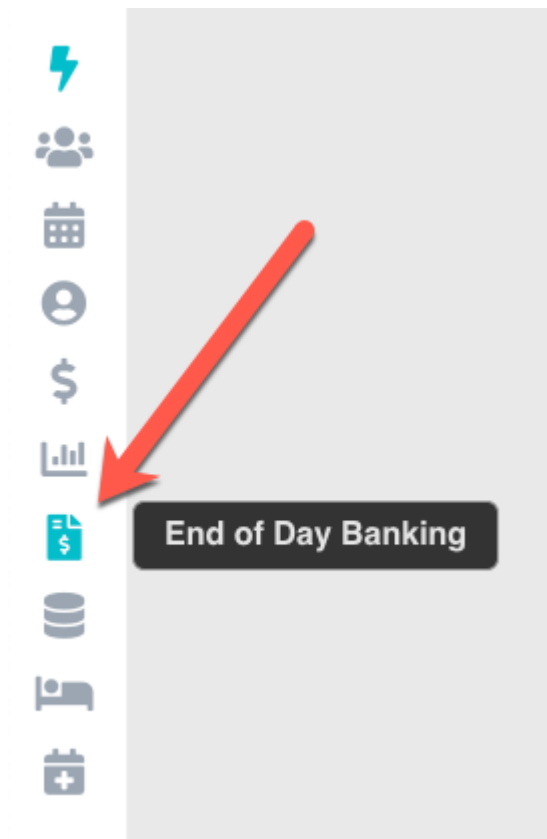
- The issue some users were experiencing with Location Restrictions not working correctly when billing is now resolved

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Clinic Update 15/06/2023](#)

End of Day Banking

The **End of Day Banking** has been relocated to the main menu. This is to assist in easy access for staff performing this task, as they no longer need to enter the settings menu.



The permissions associated with the **End of Day Banking** have not changed. However, they have also been relocated in the **User Groups** to come under their own heading.

End Of Day Banking

End Of Day Banking

D

R

RW

Gender Field

We have added a **Gender** field to the **Patient Details** screen. This field will automatically populate based on the sex.

For example - when Male is selected as Sex, Gender will automatically change to “Man, or boy, or male” and Female Sex has been mapped to “Woman, or girl, or female.” However, the Gender field can be overwritten to any other value provided.

Patient Details	
Patient #	451
Title	Mr
First Name	John
Last Name	CITIZEN
Pref. Name	
Address	100 Sydney Street
Suburb	HOME BUSH
State	NSW
Postcode	2140
Mailing Address	
Suburb	
State	
Postcode	
Sex	Male
Date of Birth	13/05/1973
Mobile	0400-111-222
Email	johnny@gmail.com
Gender	

Man, or boy, or male

Woman, or girl, or female

Non-binary

Different term

Prefer not to answer

Not stated

Bug Fix

- The issue that users were experiencing when using the Save As option for a letter is now resolved
- The issue some users were experiencing with a doctors Default Bill Type not working has now been resolved
- The issue some users were experiencing when billing using the bill type Private - Other has

now been resolved

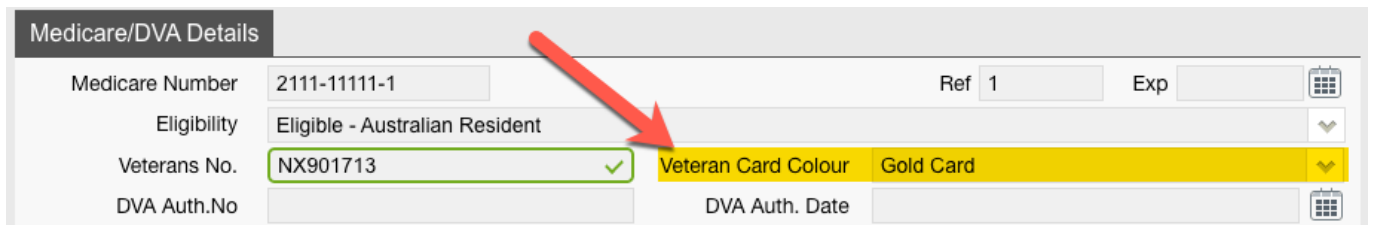
For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update 08/06/2023

DVA Card Colour Addition

FYDO will now automatically populate the **Veteran Card Colour** when a successful OPV is done & DVA return the information.

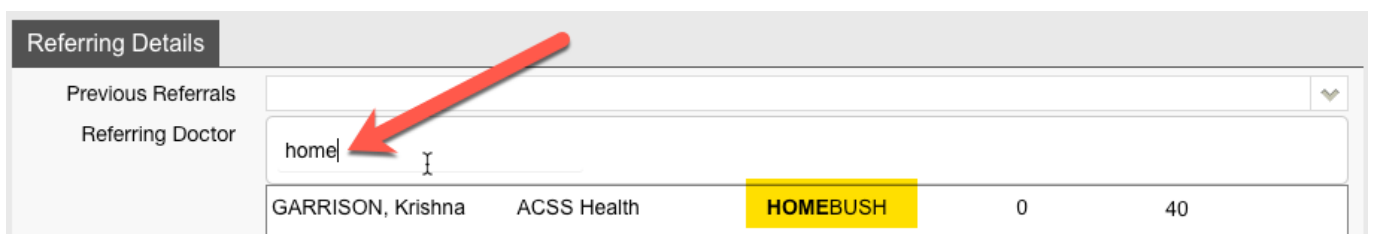
Medicare/DVA Details			
Medicare Number	2111-11111-1	Ref	1
Eligibility	Eligible - Australian Resident		
Veterans No.	NX901713	Veteran Card Colour	Gold Card
DVA Auth.No		DVA Auth. Date	



New Option to Search for Referring Doctors

Users are now able to search for Referring Doctors by typing the suburb.

Referring Details					
Previous Referrals					
Referring Doctor	home				
	GARRISON, Krishna	ACSS Health	HOME BUSH	0	40

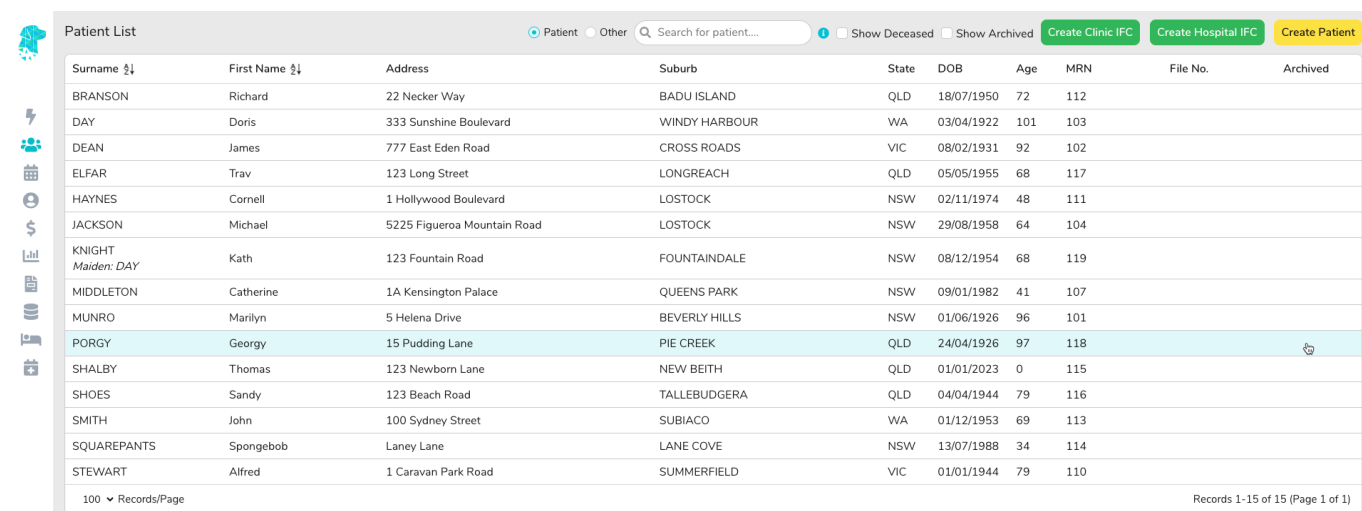


For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update 01/06/2023

New Look Patients Screen

The Patients Screen has received a makeover. It has all the same functionalities, just with a fresh new look.



Surname	First Name	Address	Suburb	State	DOB	Age	MRN	File No.	Archived
BRANSON	Richard	22 Necker Way	BADU ISLAND	QLD	18/07/1950	72	112		
DAY	Doris	333 Sunshine Boulevard	WINDY HARBOUR	WA	03/04/1922	101	103		
DEAN	James	777 East Eden Road	CROSS ROADS	VIC	08/02/1931	92	102		
ELFAR	Trav	123 Long Street	LONGREACH	QLD	05/05/1955	68	117		
HAYNES	Cornell	1 Hollywood Boulevard	LOSTOCK	NSW	02/11/1974	48	111		
JACKSON	Michael	5225 Figueroa Mountain Road	LOSTOCK	NSW	29/08/1958	64	104		
KNIGHT Maiden: DAY	Kath	123 Fountain Road	FOUNTAINDALE	NSW	08/12/1954	68	119		
MIDDLETON	Catherine	1A Kensington Palace	QUEENS PARK	NSW	09/01/1982	41	107		
MUNRO	Marilyn	5 Helena Drive	BEVERLY HILLS	NSW	01/06/1926	96	101		
PORGY	Georgy	15 Pudding Lane	PIE CREEK	QLD	24/04/1926	97	118		
SHALBY	Thomas	123 Newborn Lane	NEW BEITH	QLD	01/01/2023	0	115		
SHOES	Sandy	123 Beach Road	TALLEBUDGERA	QLD	04/04/1944	79	116		
SMITH	John	100 Sydney Street	SUBIACO	WA	01/12/1953	69	113		
SQUAREPANTS	Spongebob	Laney Lane	LANE COVE	NSW	13/07/1988	34	114		
STEWART	Alfred	1 Caravan Park Road	SUMMERFIELD	VIC	01/01/1944	79	110		

100 Records/Page

Records 1-15 of 15 (Page 1 of 1)

Bug Fix

The ordering of the List View by time, when using a Custom-Made View, has been fixed.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update 25/05/2023

New Appointment Screen Right Click Feature

Users are now able to use a single left/normal click, on the **Appointment Time**, to display the menu.

The menu is still available by Right Clicking anywhere on the appointment line; however, this new feature has been introduced to make FYDO more compatible with tablets & iPads.

The screenshot displays the Appointment Screen interface. On the left, there is a calendar for May 2023. Below the calendar are filters for Locations (All Locations), Departments, and a list of actions: Walk Patient In, Find Available Appointment, and a dropdown menu labeled 'Select an action'. On the right, a list of appointments is shown for the patient SMITH, John. The list has columns for Time and Name. A context menu is open over the 9:30 AM slot, listing various actions such as Make an Appointment, Edit Appointment, Copy Appointment, Cut Appointment, Paste Appointment, Accounts, Arrived (Patient In), Unarrived, Seen by doctor, Un-seen by doctor, Confirmed, Send SMS, Chart Label, Wristband, Delete Appointment, Documents, Create Letter, Quick Form, Bill, IFC, and OEC. A red callout box with the text 'Single Left Click on the time to display menu' points to the 9:30 AM time slot.

Time	Name
9:00 AM	TESTER, Test
9:30 AM	TESTER, Test
10:00 AM	
10:30 AM	
11:00 AM	
11:30 AM	
11:45 AM	
12:00 PM	
12:30 PM	
1:00 PM	
1:30 PM	
2:00 PM	
2:30 PM	
3:00 PM	
3:30 PM	
4:00 PM	
4:30 PM	

New Custom View Options for Lists

Users are now able to create their own **Custom Views** for the **Appointments Screen**, when displayed in **List** mode.

These views can be created to include all the same fields that are used in the other view options. For instructions on creating your own **Custom Views**, follow the instructions on our Wiki page at [Creating Custom Views in the Appointments Screen](#)

[◀](#)

Thursday, 25 May 2023

NUMBER OF APPOINTMENTS 5 | TOTAL MINUTES 135 of 135 Mins

ALL

INDIVIDUAL

WEEKLY

LIST

Clinic View

Time	Name	Notes	App. Type	Length
9:00 AM	TESTER_Test		Consult	30
9:30 AM	TELFER_Cor		Consult	30
11:30 AM	SMITH_Test		Review	15
1:00 PM	JONES_Sandy		Consult	30
2:00 PM	SMITH_John		New Patient	30

Bug Fix

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

New Batch Status Added to Claiming Medical

75.00	Closed	0.00
171.49	Closed	0.00
900.00	Closed with Rejection	0.00
6,000.00	Payment Received	6,000.00

Please note: When moving out Medicare/DVA rejections, this will automatically close the current

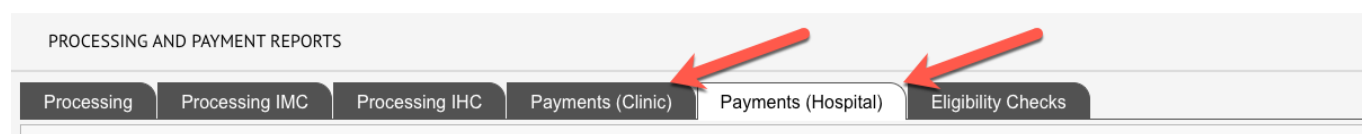
open batch (If any) for that provider, this is so the rejected invoice/item is able to move into its own batch and not into the current open batch.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update 12/05/2023

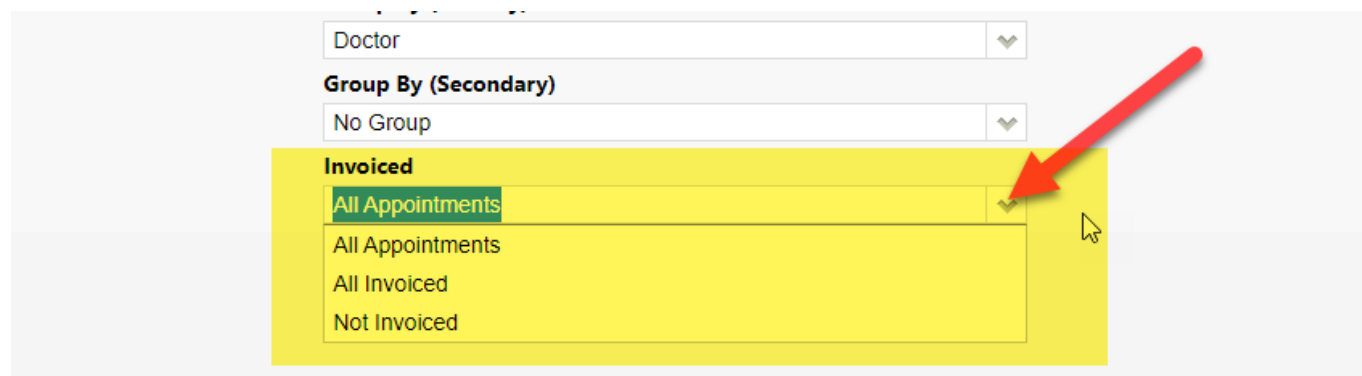
Processing & Payments Reports > Payments Tab Additions

The **Payments** Tab has now been divided into **Clinic** & **Hospital**. This change will benefit facilities that utilise both the FYDO Hospital & the FYDO Clinic modules. For facilities that only utilise one of the modules, there will be no significant change. The user will just need to ensure they click on the relevant tab for their facility.



Appointments Report

The **Appointments Report** can now be used to filter for appointments not yet invoiced. To ensure the report is accurate, users need to bill from the **Appointment** screen, as the report picks up on the green invoiced tick against a patients appointment.



User Location Access

Users can now have their access restricted to a specific location in FYDO. User location access can be found under **Settings > Users**.

Personal message

Doctors

Select doctors...

Rooms

Select rooms...

Theatre

Select theatre...

Locations

Select location...

Status

☒ Active
☐ Unblock Permission

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Clinic Update 28/04/2023

Accounts - Status

We have introduced a new Status on the Accounts screen called **No Charges** for invoices with a \$0.00 invoiced amount.

Patient Details

Other

Appointments

Recalls

Accounts

Episodes

Communication

Documents

Clinical

List Type

Summary

Account Status

All

Service Type

All

From

To

Search

Statement

Export To

Inv#	DOS ↑	Doctor	Service Type	Inv Amt	GST	Paid	Status	Due
36	24/03/2023	Smith, John	ECLIPSE	\$ 155.60	\$0.00	\$ 0.00	Awaiting Payment	\$ 155.60
35	22/03/2023	Smith, John	ECLIPSE	\$ 0.00	-	\$ 0.00	No Charges	\$ 0.00
48	22/03/2023	Smith, John	ECLIPSE	\$ -110.00	\$0.00	\$ 110.00	Paid	\$ 0.00
43	20/03/2023	Smith, John	ECLIPSE	\$ 100.00	\$0.00	\$ 0.00	Awaiting Payment	\$ 100.00

Claiming Medical

There has been 2 new updates to **Claiming Medical**:

1. Claims that are rejected with \$0.00 paid will now show with the **Status Rejected**. Prior, rejected claims would show with the **Status Payment Received** but with \$0.00 in the **Paid** column.

Type - General		Status - General	Type - Patient Claims	
▼	All Types	▼	10 items checked	▼
Claimed	Status	KG	Paid	PaidDate
434.40	Rejected		0.00	
104.15	Rejected		0.00	
283.20	Rejected		0.00	

- Users are name able to update a patient's **Fund Membership** number and/or **Fund UPI** number for a claim from **Claiming Medical**. To change a patient's **Fund Membership** number and/or **Fund UPI** number simply click **Action > View Batch Details > Action > Edit Invoice**.

Edit Invoice

LSPN

0

SCP

☐ Known Gap

Time of Service

Fund Membership

123456789

Fund UPI

0

☐ Disability Indicator

Disability Indicator Text

Save

Cancel

Bug Fixes

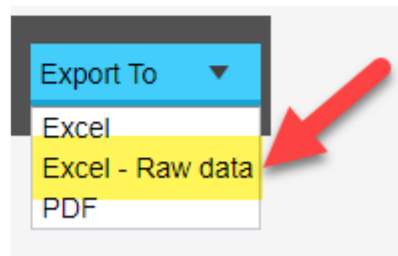
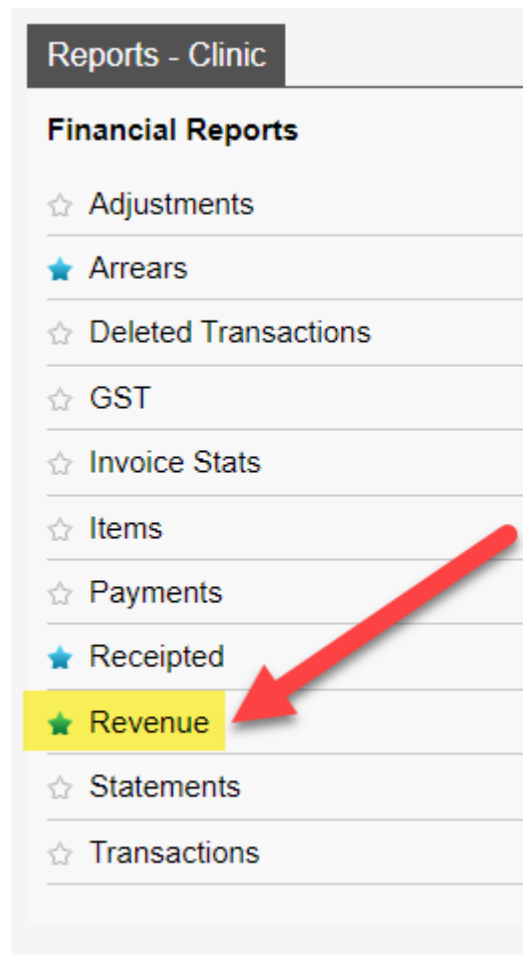
Issue with **Accounts** showing by default in ascending date of service order has now been rectified to show in descending order.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Clinic Update 17/04/2023](#)

Revenue Report

Users are now able to export the Revenue report in **Excel - Raw Data** format.



Report Holding Bay

When committing a report to a patient's file, users no longer have to link a doctor before being able to commit the report.

<input type="checkbox"/>	Received ↑	Patient	Linked	DOB	F	Doctor	Admission	
<input type="checkbox"/>	27/03/2023		Linked		1	-	-	
<input type="checkbox"/>	15/03/2023		Not Linked	-	1	-	-	
<input type="checkbox"/>	15/03/2023		Not Linked	-	1	-	-	

Commit

Link Patient

Unlink Patient

Delete

Adjustments Permission

We have introduced a new permission to **User Groups** for **Adjustments**. Users can now be restricted/or allowed access to edit, add or remove adjustment types. By default, this permission is set to **Deny**. To modify this permission, go to **Settings > User Groups >** Double click on the group you wish to change permissions for > **Edit** > Under **Settings Clinic** select the required level of access > **Save**.



Bug Fixes

Issue with the **Invoice Stats** report showing incorrect owing amounts has been rectified.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>