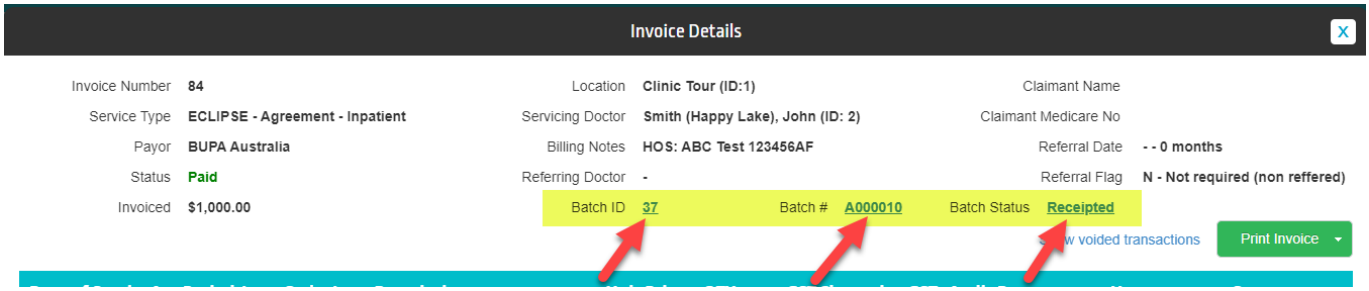
FYDO Clinic Update 27/11/23

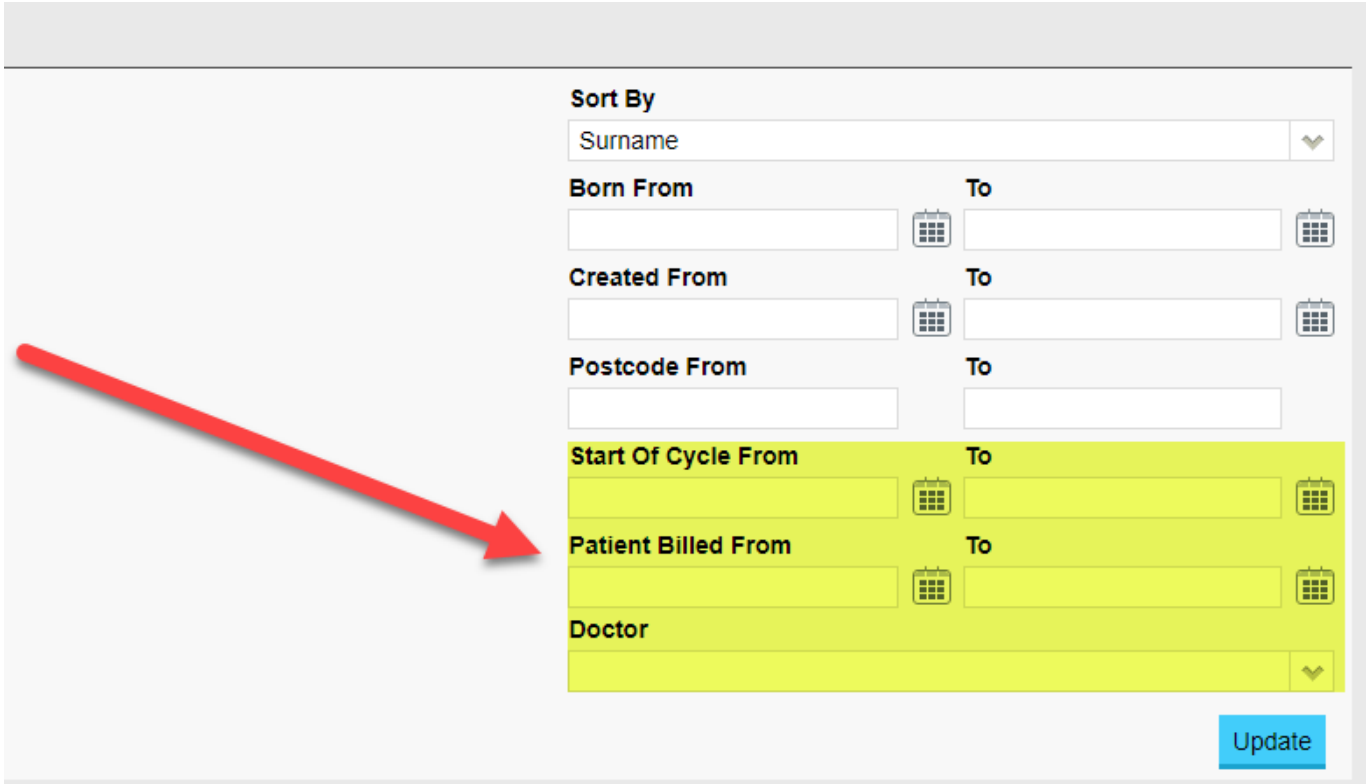
Batch Hyperlink

On the **Invoice Details** screen, we have introduced hyperlinks that will take the user to the batch where the invoice is located within the **Claiming Medical** screen.
Simply, click on the **Batch ID**, **Batch #** or the **Batch Status** of an invoice from the **Invoice Details** screen to go directly to where the invoice is located.



Patient Stats Report

New filter options have been added to the **Patient Stats Report.**
This report can now be filtered based on Community Nursing patients start of cycle date *(Please note- to retrieve acucare data, a patients cycle information must be kept up to date within their patient file),* patients billed within a specific date range and it can also be filtered to show patients billed under a specific doctor.



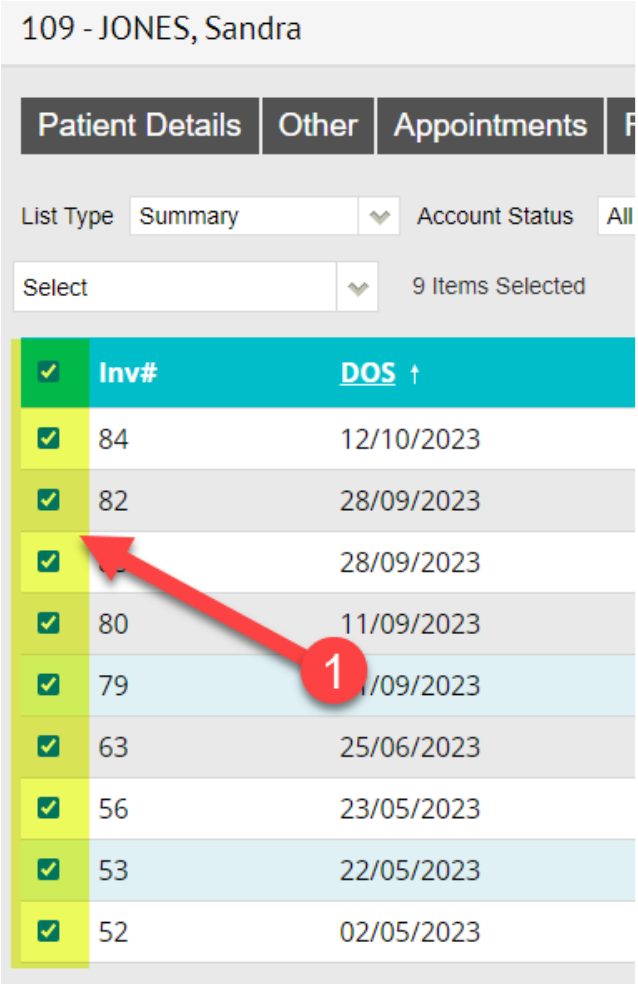
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

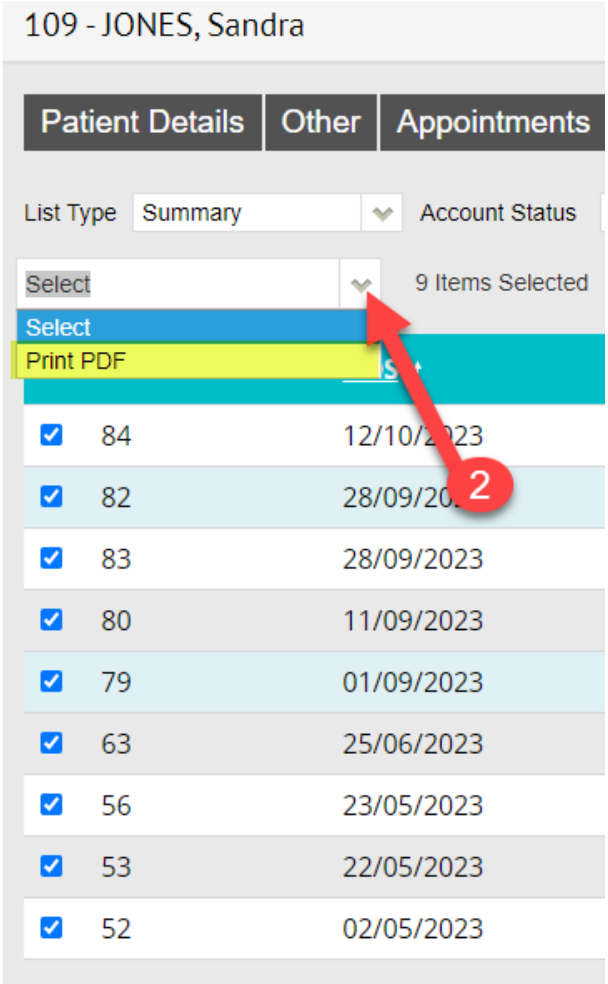
FYDO Clinic Update 09/11/2023

Print Multiple Invoices

Users now have the option to print multiple invoices at once for a patient.

Simply **Tick** the required invoices > Click on the **Select** drop-down arrow > **Print PDF**





Bug Fix

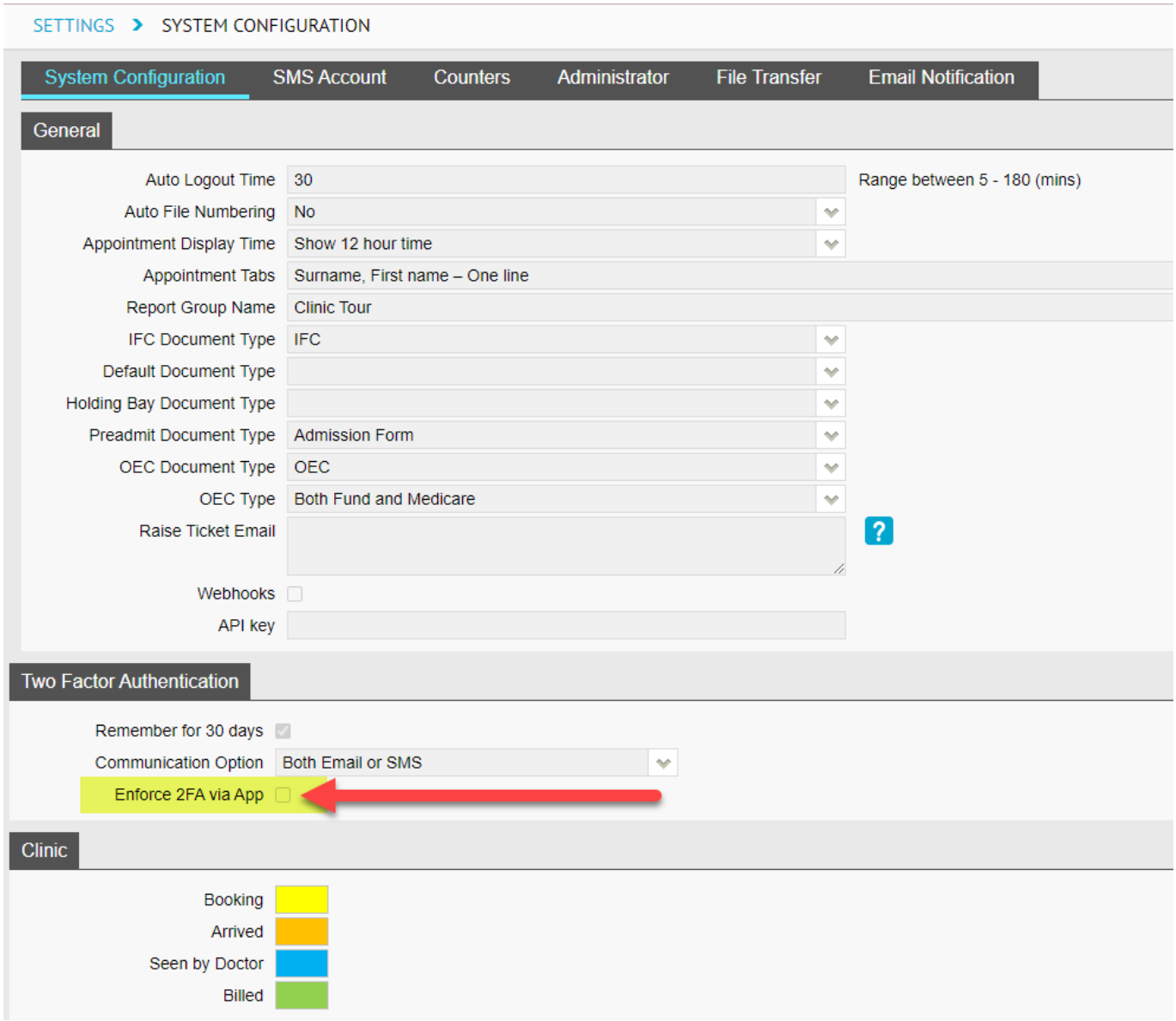
- The issue some users were experiencing with being unable to email invoices has been resolved.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update 06/10/2023

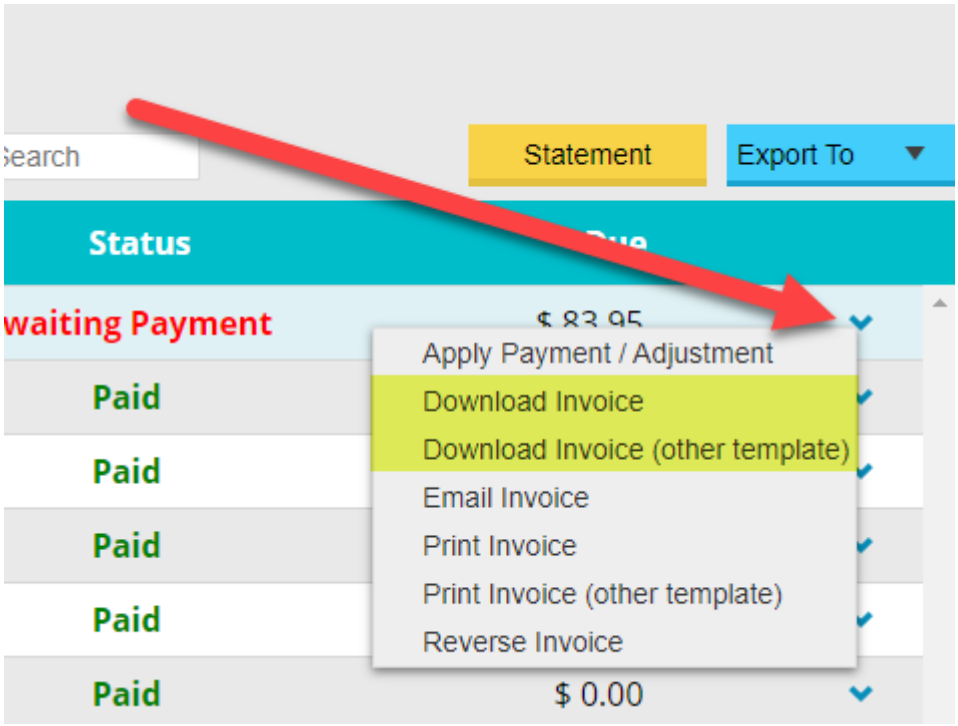
2 Step Authenticator App Additions

FYDO requires all users to complete the 2 Step Authentication process. However, they are given the option to use SMS, Email or an App to complete this verification.
Clinics are now able to **require** users to utilise an **Authenticator App** to complete the **Two Step Authentication Process.**
The Authenticator App is the most reliable & secure option for 2 Step Verification & clinics are able to enforce the use of this in **Settings > System Configuration.**



Download Invoice

We have added a new **Download Invoice** option to the **Accounts** screen within a patient file. Clinics who have direct printing setup for FYDO will benefit from this new option, as previously they were unable to download an invoice.

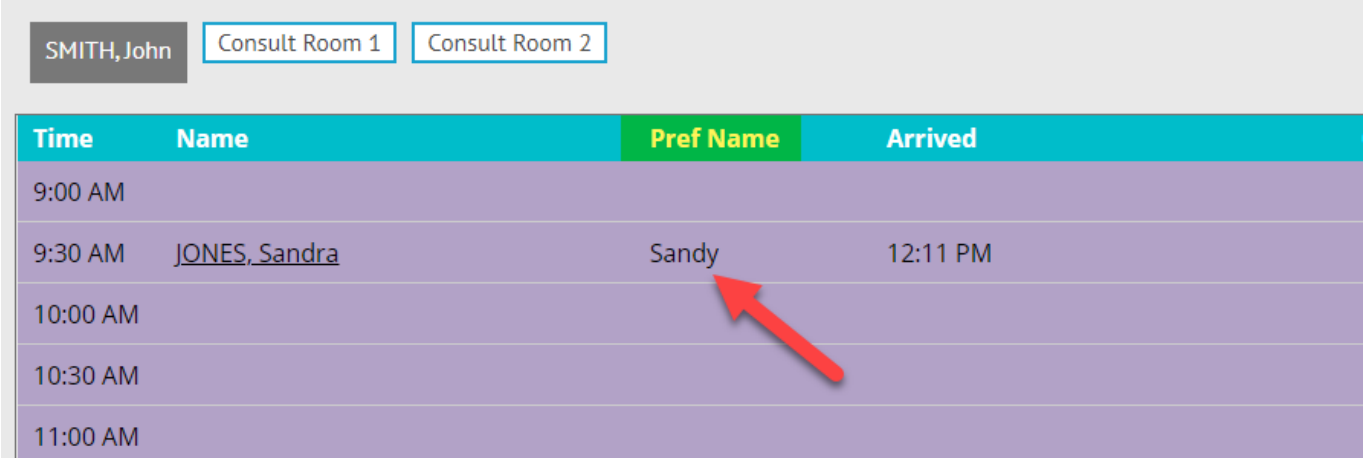


For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update 18/09/2023

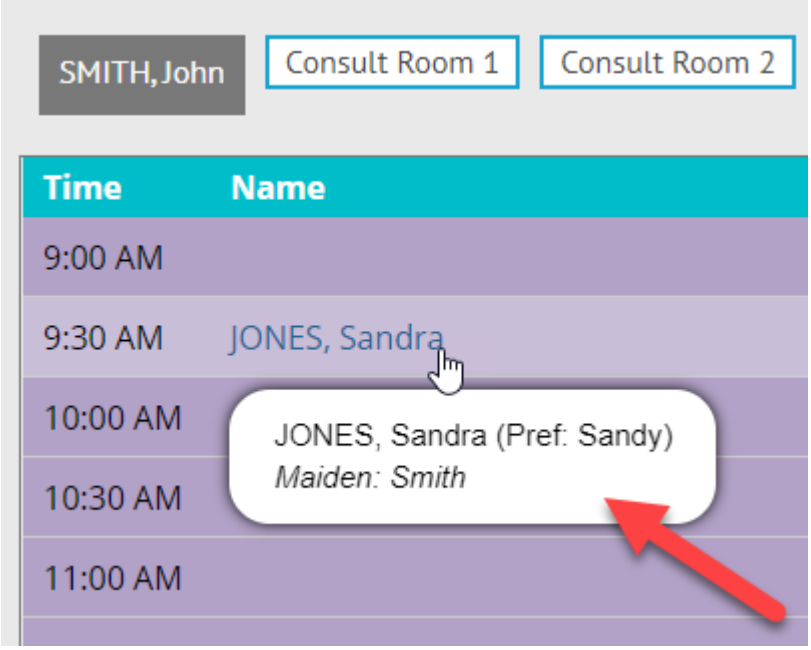
Appointments Screen Custom View Addition

Users will now be able to create custom views that display the patient's **Preferred Name** on the Appointment Screen.



Patient Name Hover Additions

When users hover over the patient's name, they will now be able to see the patients **Preferred Name** & their **Maiden Name**.



Bug Fix

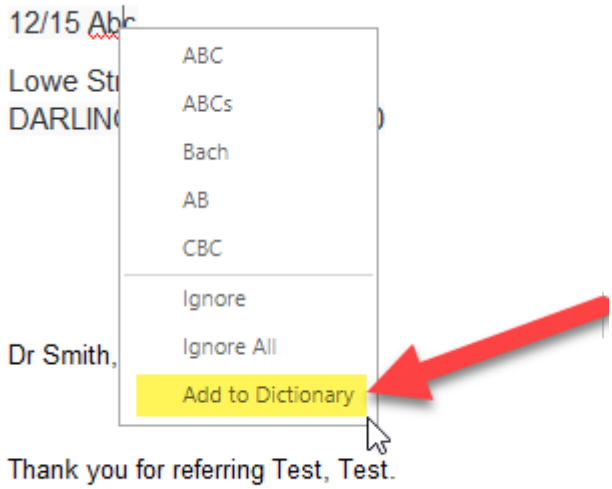
- The issue some users were experiencing with being unable to reallocate payments has been resolved.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update 03/08/2023

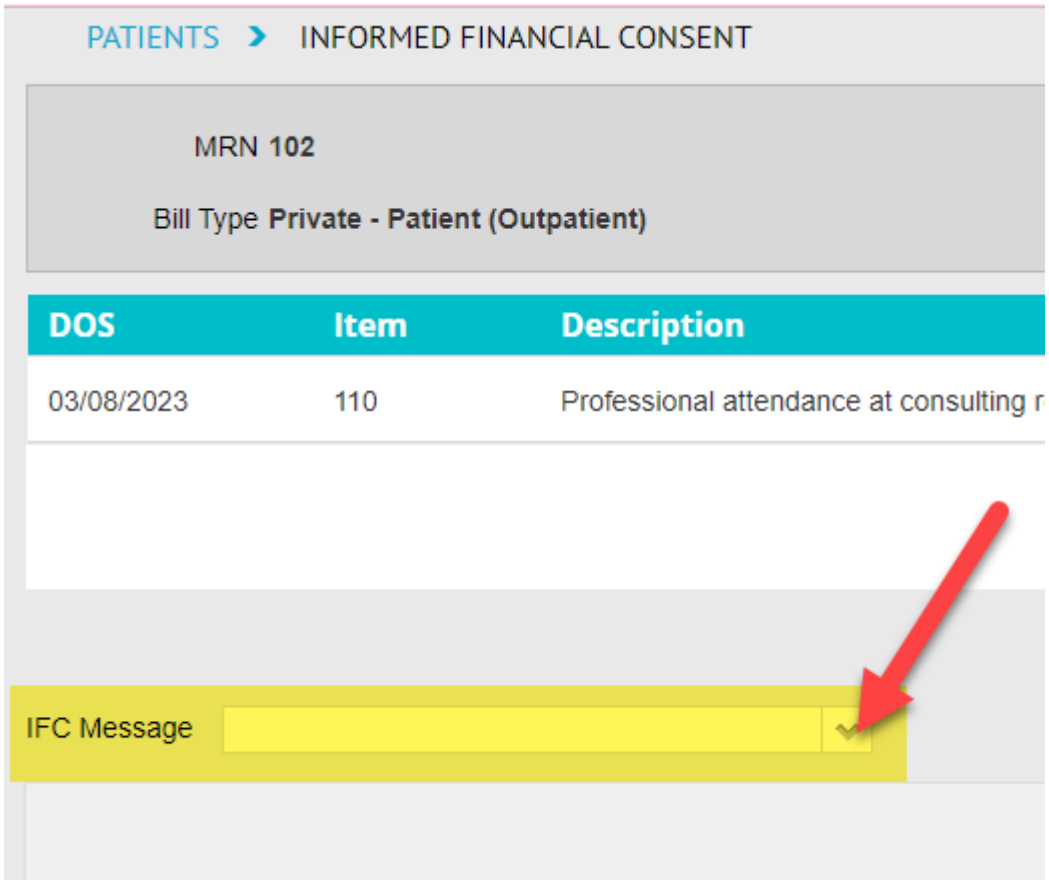
Letters – Adding Words to the Dictionary

Users are now able to add words to the **Dictionary** when typing **Letters.**
When a word is underlined with red that you would like added to the **Dictionary**, simply **Right Click > Add to Dictionary.**



IFC Message

We have added the option **IFC Message,** this gives users the ability to add a customised message or choose a message already created.
To create **IFC Messages** that will be stored as an option from the drop-down, go to **Settings > Invoice/IFC Messages**.

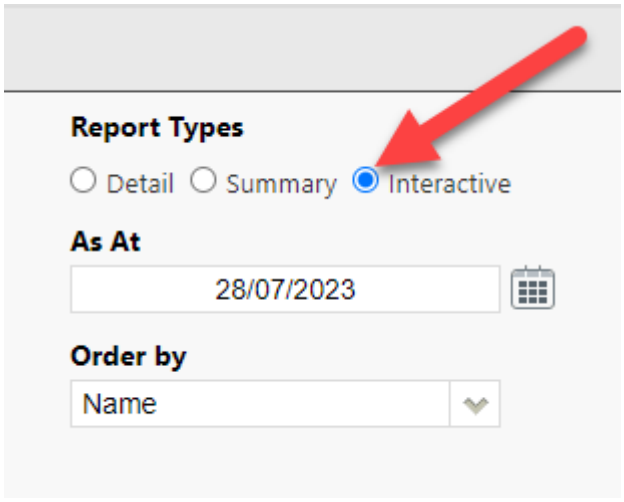


For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

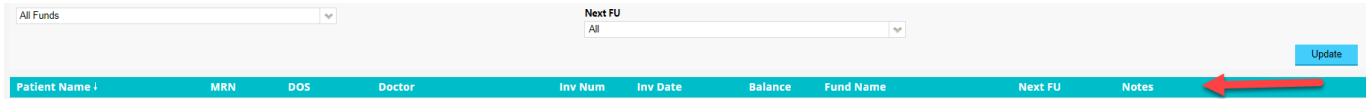
FYDO Clinic Update 28/07/2023

Interactive Arrears Report

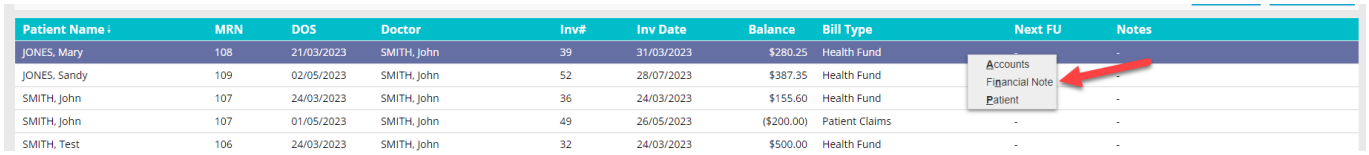
There is now an option to view the **Arrears Report** in **Interactive** mode.



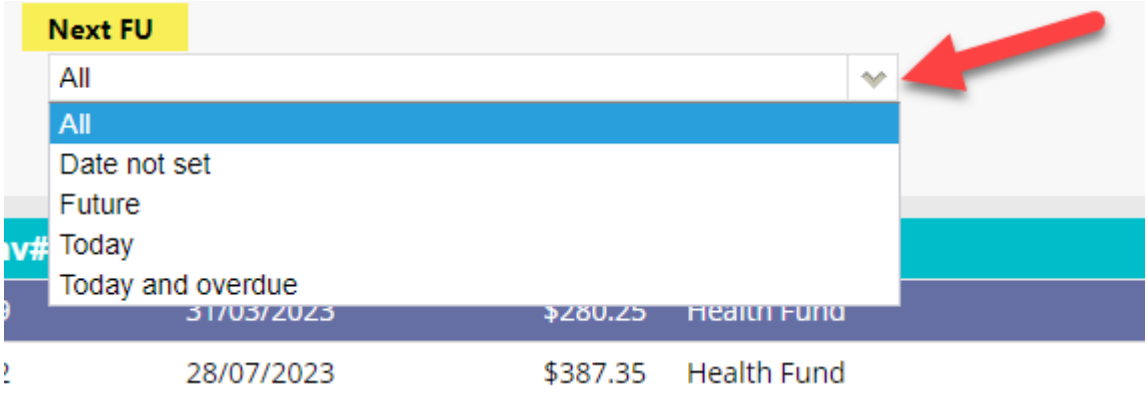
When interactive mode is selected, users will be able to view their outstanding debt (arrears), defined down to patient specifics.



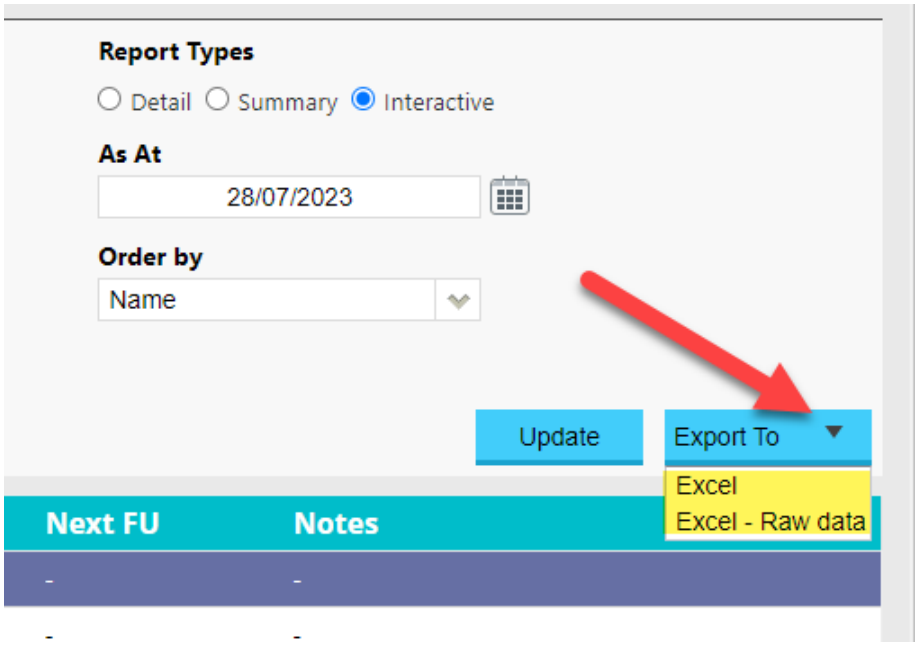
This report will allow users to add a **Financial Note** and **Follow Up Date** to outstanding debts by **Right Clicking** on a line and selecting **Financial Note**. This also allows users to easily navigate to a patients **Accounts** and/or **Patient Details**.



Users will be able to filter the **Arrears** report by **Next Follow Up**. The options will include: All, Date not Set, Future, Today, as well as Today and Overdue. When selecting today and overdue for example, it will show the user any invoice that is due or overdue based on the **Next Follow Up** date.

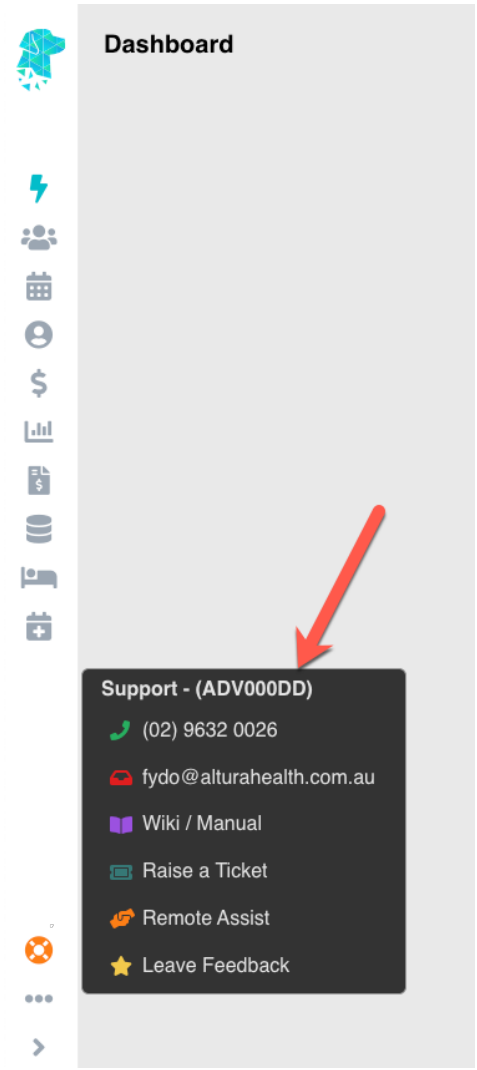


The Interactive view can also be exported to **Excel** and **Excel – Raw Data**



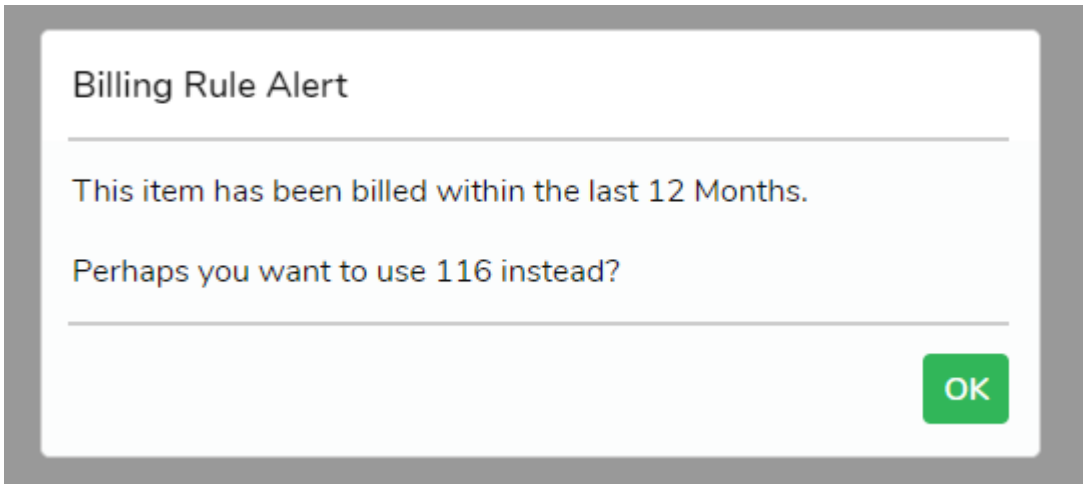
Minor ID/Location ID added to the Support Information

Users will now be able to easily identify their Minor ID/ Location ID by hovering over the **Support** icon in the FYDO main menu.
This ID may assist in easily identifying your clinic when you call FYDO for support *(Note: If there are multiple locations in the one FYDO this will display location 1's ID).*



Billing Rule Alert

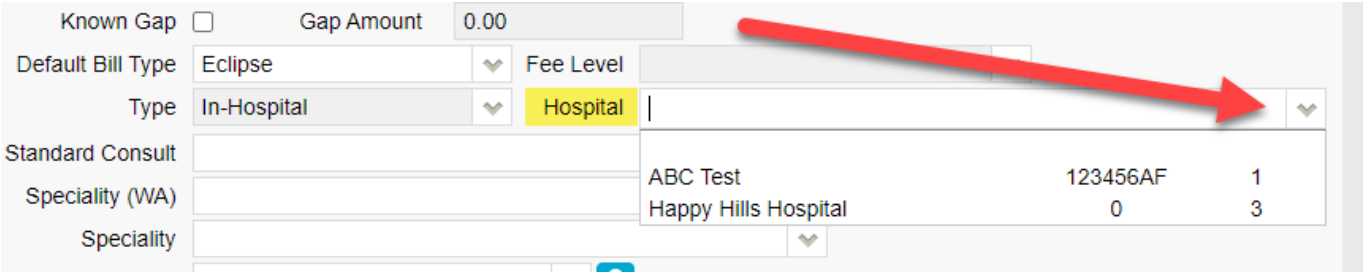
We have introduced **Billing Rule Alerts** for multiple Item Numbers.
For example, if item 110 has been billed in the last 12 months for a patient, under the same provider number and a user goes to bill an item 110 within the 12 months, a billing alert will pop up. This is just an alert based on the items rules for claiming and users can still proceed with billing the item or the item can be changed by clicking **OK.**



Doctor Setup – Hospital

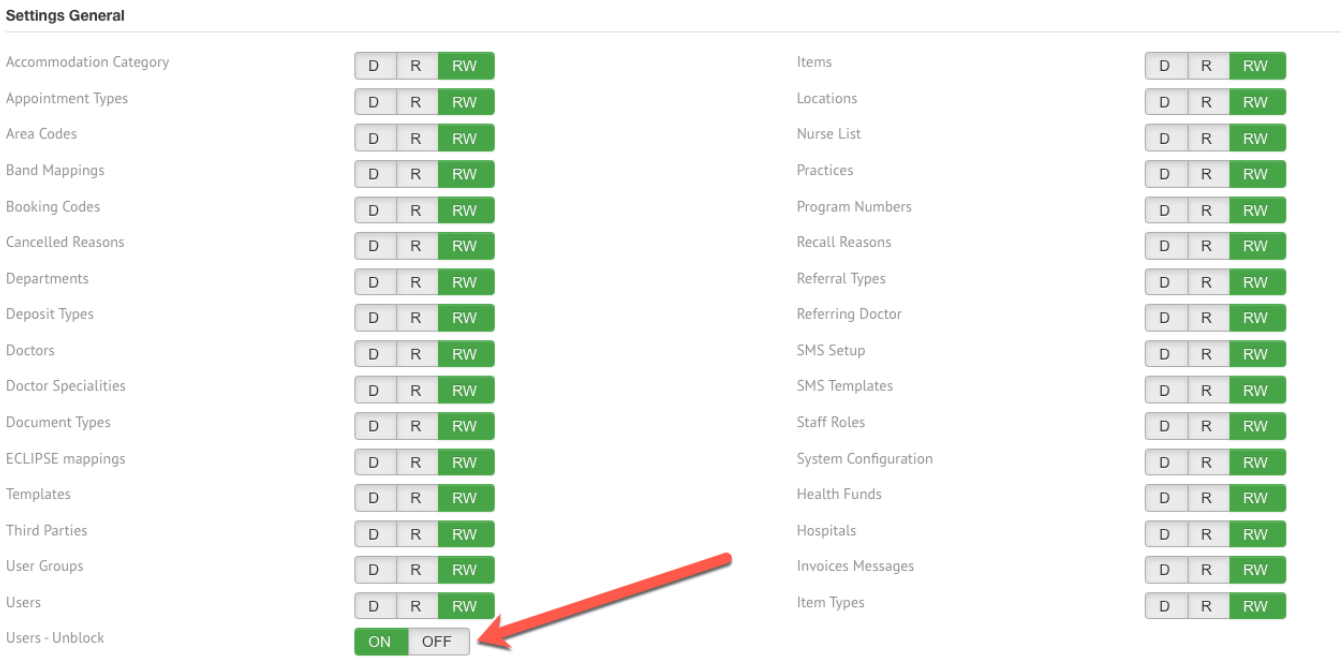
Under a Doctors setup, there is now an option to link a **Hospital** to their provider number.
This will save time for users when billing for a doctor that has multiple provider numbers and multiple hospital locations, as FYDO will know what hospital to select automatically when when a specific provider number is selected for billing.

To Link a **Hospital** to a **Doctors** provider number go to **Settings > Doctors**



Unblock User Permission – Relocated

The permission setting that allows the ability to **Unblock** a user, after they have entered their password incorrectly too many times, has been relocated to ensure it is easier to find.
This setting is now found by navigating to **Settings > User Groups** & selecting the user group that you wish to allow this ability to.
This function will be automatically set to **OFF** & will need to be assigned to the user groups that require to be able to perform this function.

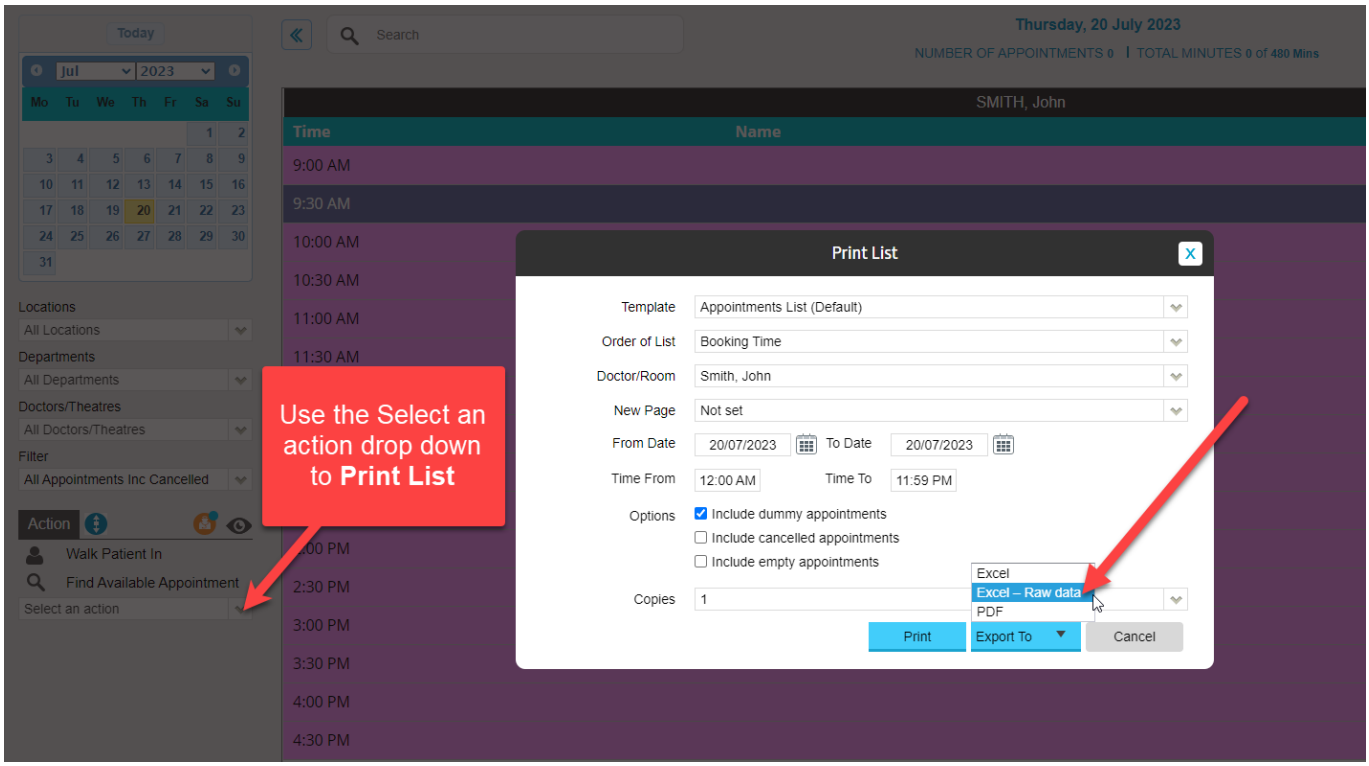


For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update 20/07/2023

Added fields to the Print List – Raw Data Export

There have been additional fields added to the **Print List > Export to Raw Data**



New patient fields include:

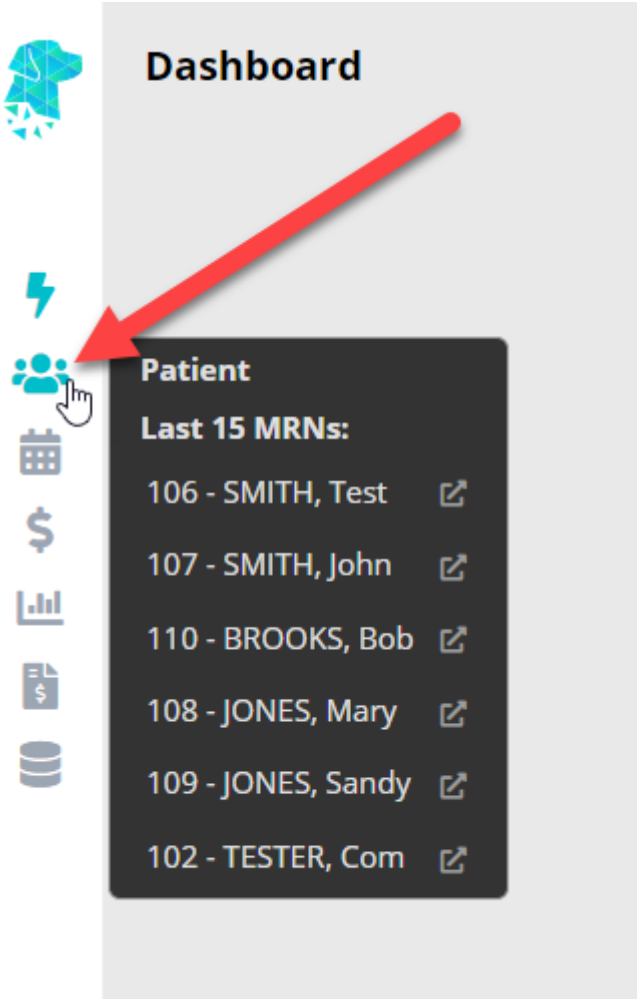
- Address
- Email Address
- Health Fund Details
- Health Fund Number
- Pension Number

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FYDO Clinic Update 07/07/2023

Show Last 15 MRN's

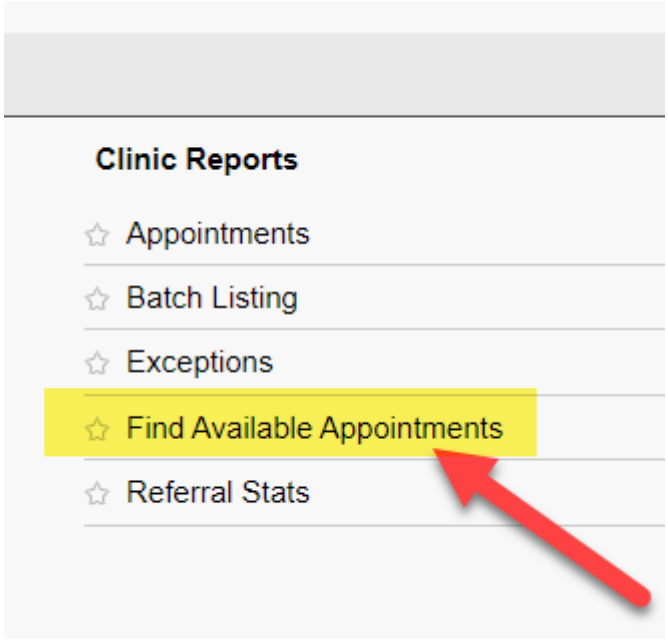
FYDO now allows users to easily & efficiently identify the last 15 MRN's/Patients that they have interacted with & navigate to them.
This feature can be utilised by simply hovering over the **Patient** tab in the main menu & selecting the desired patient.



Find Available Appointments Report

There is now a report that can be used to **Find Available Appointments.** This report will show 3 months worth of available appointments at a time, as opposed to the **Find Available Appointments** option on the **Appointments** screen, which will show the next 20 available appointments.

The report can be found under **Reports > Clinic Reports.**

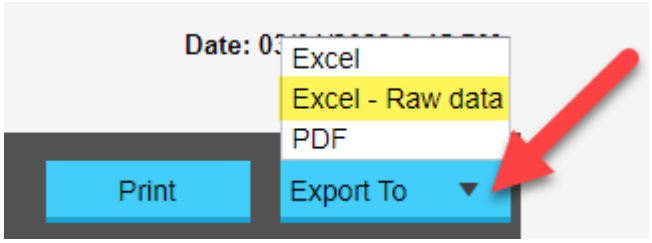


For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update 30/06/2023

Deleted Transaction Report

A New **Export To** option has been added to the **Deleted Transaction Report**. Users are now able to export this report to **Excel – Raw Data** format.



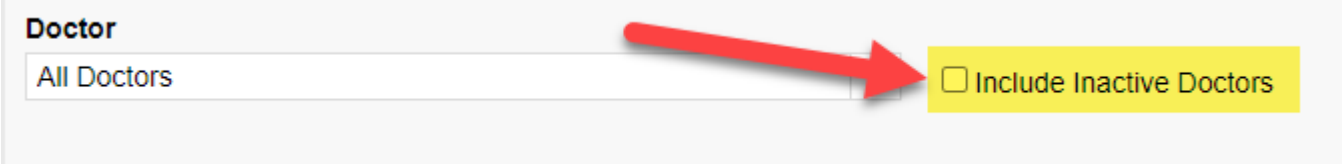
Hide Inactive Doctors

By default, Inactive Doctors will no longer show under the **Doctor** filter for the following reports:

- **Payments**
- **Transactions**
- **Revenue**

If users wish to view the Inactive Doctors, they will need to click the tick box next to the Doctor filter

called **Include Inactive Doctors.**



Bug Fix

- The issue some users were experiencing with Location Restrictions not working correctly when billing is now resolved

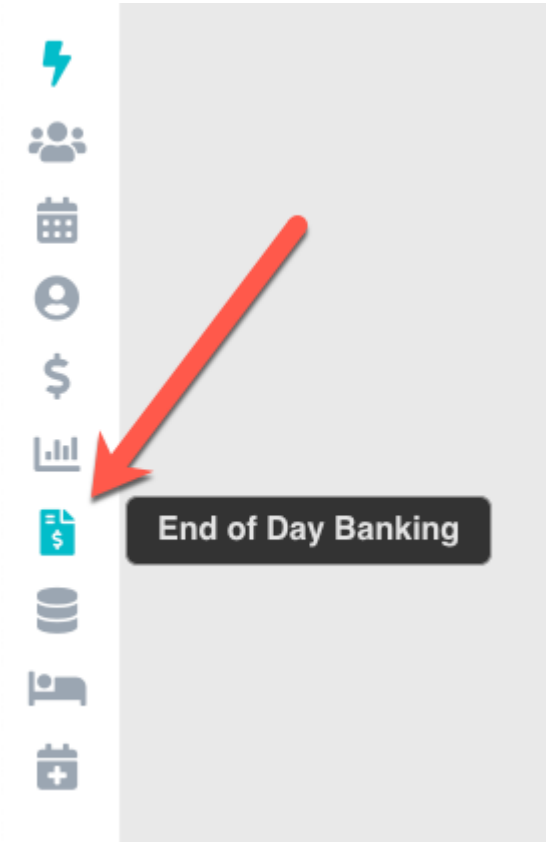
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FYDO Clinic Update 15/06/2023

End of Day Banking

The **End of Day Banking** has been relocated to the main menu. This is to assist in easy access for staff performing this task, as they no longer need to enter the settings menu.



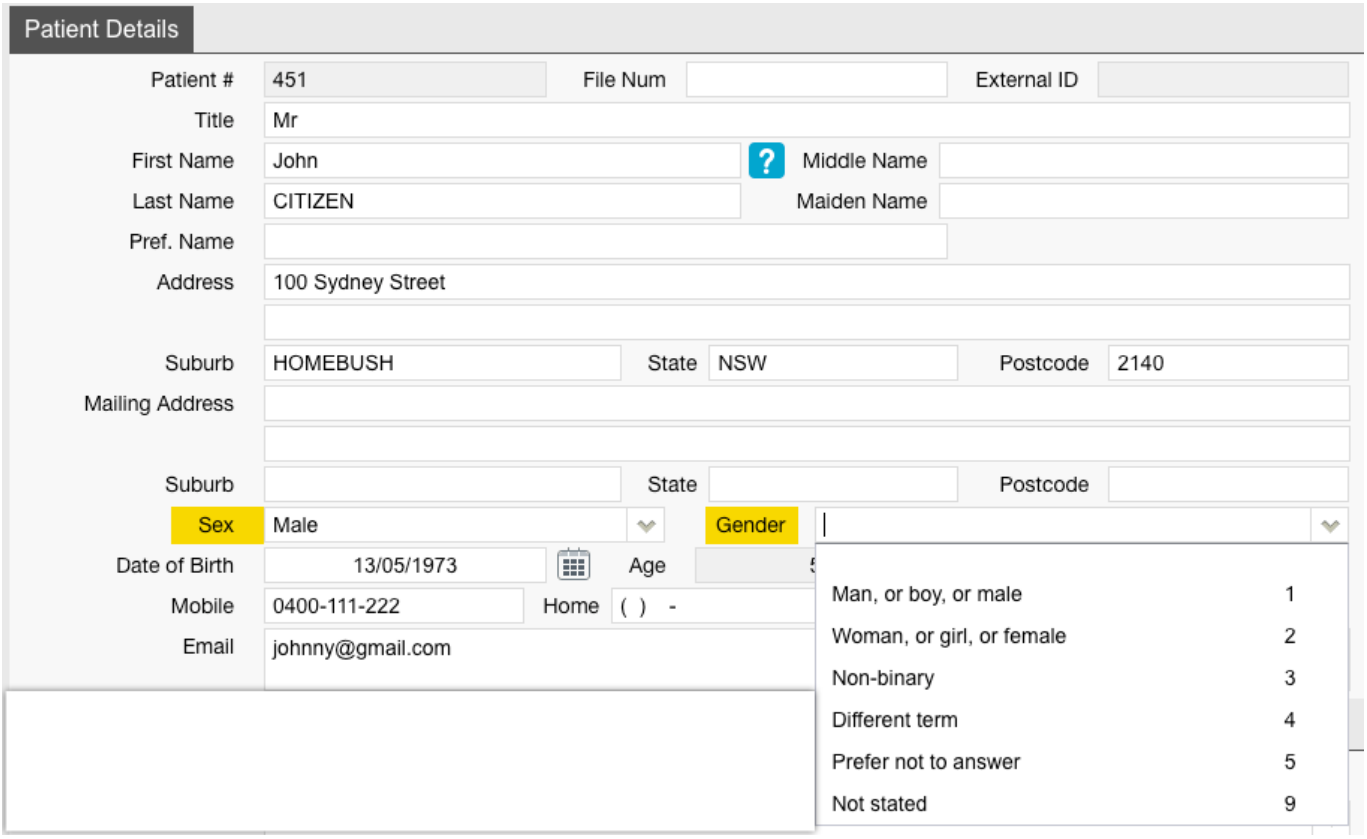
The permissions associated with the **End of Day Banking** have not changed. However, they have also been relocated in the **User Groups** to come under their own heading.



Gender Field

We have added a **Gender** field to the **Patient Details** screen. This field will automatically populate based on the sex.

For example – when Male is selected as Sex, Gender will automatically change to “Man, or boy, or male” and Female Sex has been mapped to “Woman, or girl, or female.” However, the Gender field can be overwritten to any other value provided.



Bug Fix

- The issue that users were experiencing when using the Save As option for a letter is now resolved
- The issue some users were experiencing with a doctors Default Bill Type not working has now been resolved
- The issue some users were experiencing when billing using the bill type Private – Other has

now been resolved

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/