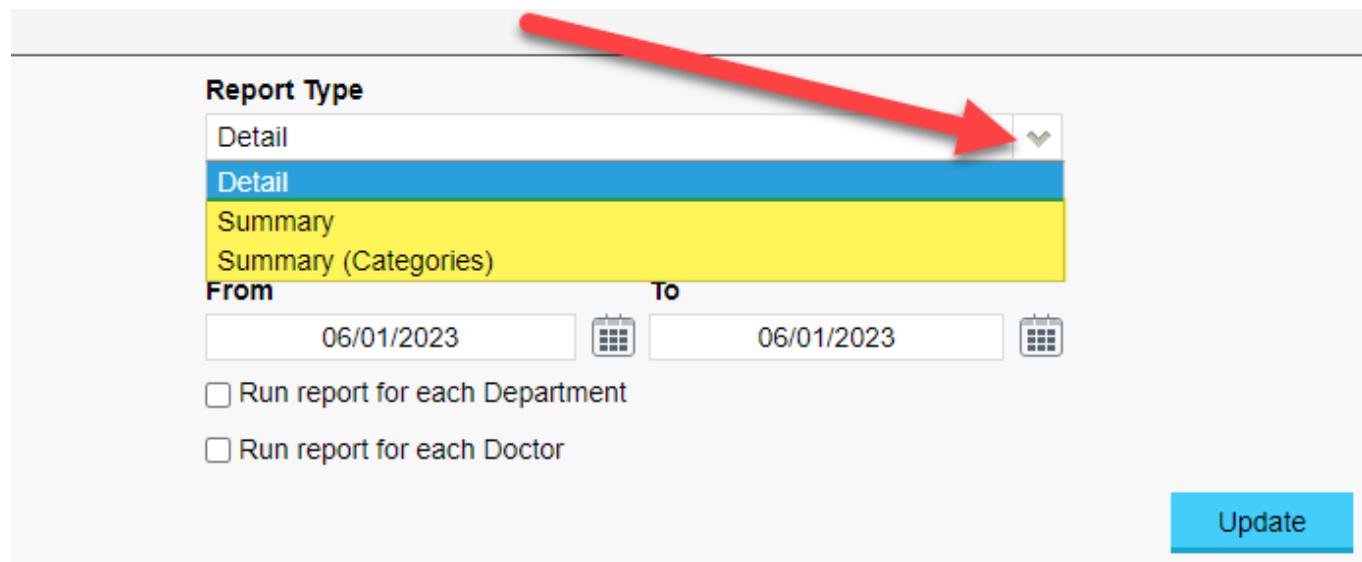


[FYDO Clinic Update 06/01/2023](#)

Payments (Clinic) Report

We have added new **Report Type** options to the **Payments (Clinic)** report, **Summary** and **Summary (Categories)**. The new options allow users more flexibility to tailor the report to their specific needs.



Report Type

Detail

Detail

Summary

Summary (Categories)

From 06/01/2023 **To** 06/01/2023

☐ Run report for each Department

☐ Run report for each Doctor

Update

Bug Fixes

The issue with custom views disappearing from the appointment book has now been rectified.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Clinic Update 04/01/2023](#)

1st of January MBS & DVA Community Nursing Schedule

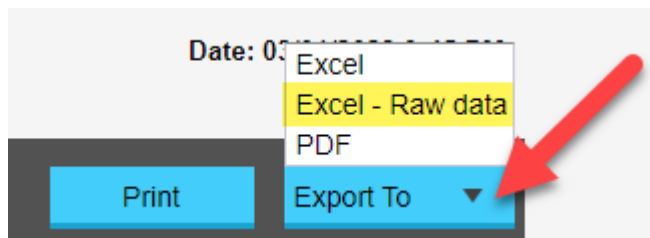
Has been added to FYDO.

For more information about the Medicare Benefits Schedule (MBS) Updates, please visit: <http://www.mbsonline.gov.au/internet/mbsonline/publishing.nsf/Content/news-230101>

For more information about the DVA Community Nursing Fee Schedule Updates, please visit: <https://www.dva.gov.au/providers/health-programs-and-services-our-clients/community-nursing-services-and-providers-0>

Payments (Clinic) Report

A New **Export To** option has been added to the **Payments (Clinic)** Report. Users are now able to export this report to **Excel - Raw Data** format.



New Letter Defaults

When creating a new letter the **Select a Template**, **Document Name** and **Document Type** fields will default to the default letter templates details (*Note: users can override the default Document Name and Document Type by typing in or clicking on the fields drop down arrow*). To set a letter template as the **Default** go to **Settings > Templates** > Tick the **Default** tick box of the letter template you want to make the **Default**.

Patient Details	Other	Appointments	Recalls	Accounts	Episodes	Communication	Documents
Select a template	Letter 1						
Document Name	Letter 1						
Document Type	Letter						
Doctor							
Referring Details							
Previous Referrals							
Referring Doctor TEST, Ref - 1123441A x							
Referral Date 20/09/2021 Period 12 First Consult 01/09/2022							

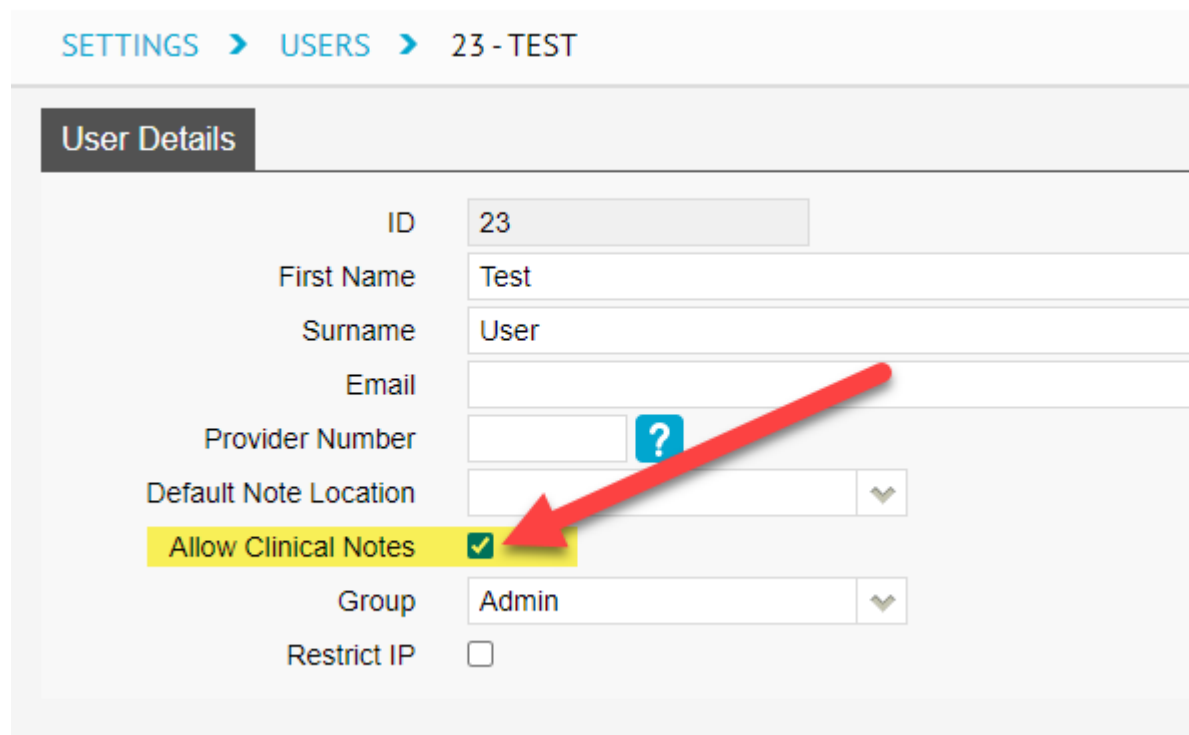
Users will also notice that the **Referring Details** section will automatically prefill to the patients current active referral details.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic>

[FYDO Clinic Update 19/12/2022](#)

Writing Clinical Notes

All users now have the ability to write **“Clinical notes”**. To enable this function go to **“Settings”** > **“Users”** > Click the blue dropdown arrow at the end of the users line > **“Edit”** > **“Edit”** again > Tick **“Allow Clinical Notes”** > **“Save”**.



SETTINGS > USERS > 23 - TEST

User Details

ID: 23

First Name: Test

Surname: User

Email:

Provider Number:

Default Note Location:

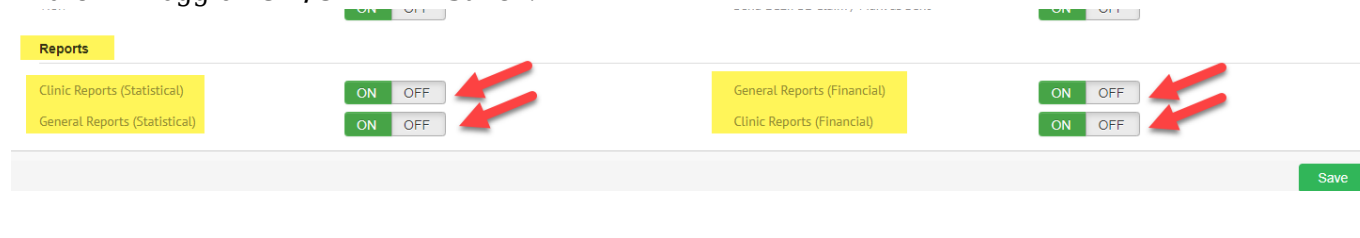
Allow Clinical Notes ☒

Group: Admin

Restrict IP: ☐

Report Permissions

We have introduced new permission options to **“User Groups”** for **“Reports”**. Users can now be restricted/or allowed access to Statistical and Financial **“Reports”**. To modify user permissions go to **“Settings”** > **“User Groups”** > Double click on the group you wish to change permissions for > **“Edit”** > Toggle **“ON/OFF”** > **“Save”**.



Reports	Permissions
Clinic Reports (Statistical)	ON OFF
General Reports (Statistical)	ON OFF
General Reports (Financial)	ON OFF
Clinic Reports (Financial)	ON OFF

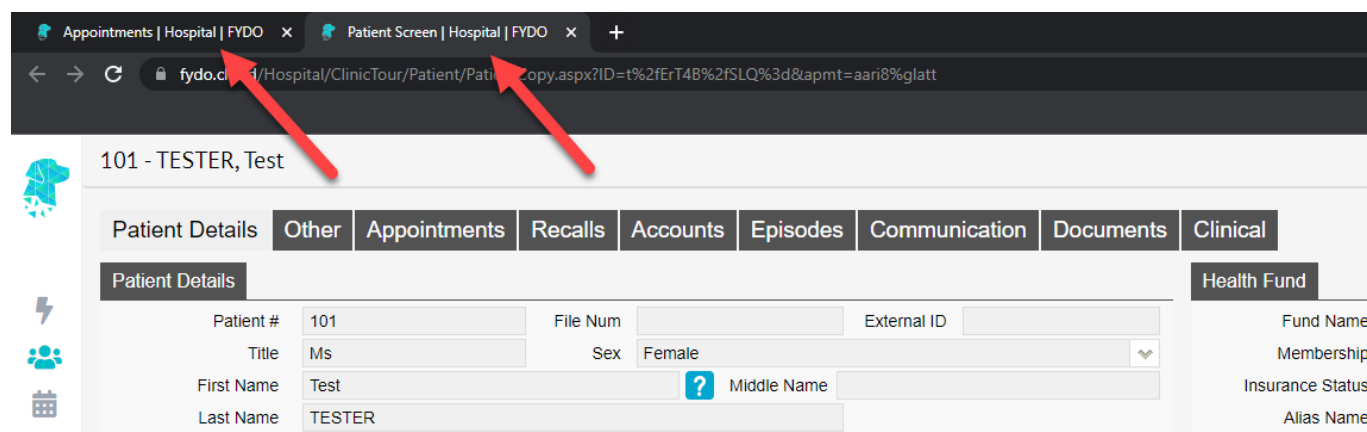
Save

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic>

[FYDO Clinic Update 08/12/2022](#)

Opening the Patient Screen

This new feature will open the **“Patient Details”** screen in a new tab which allows the user to return to view the **“Appointments”** screen, in the original tab, without having to close the **“Patient Details”** screen.



Bug Fixes

- The **“Revenue Clinic”** report is now calculating correctly when using date of service as the type.
- Referral expired message no longer showing in error on the patients **“Other”**, **“Appointments”**, **“Recalls”**, **“Accounts”**, **“Communication”**, **“Documents”** and **“Clinical”** screens.
- When a new referral is added to an appointment on the **“Appointments”** screen, it will now be reflected in the **“Patient Details”** screen.

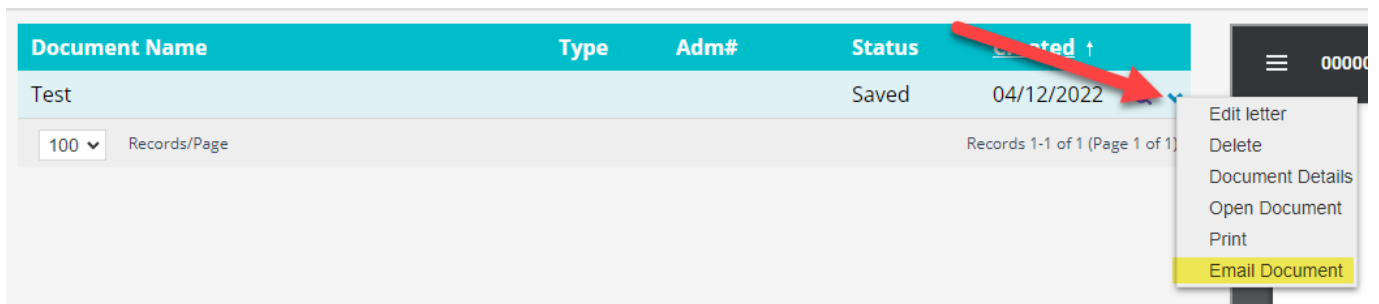
For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic>

[FYDO Clinic Update 06/12/2022](#)

Email Documents

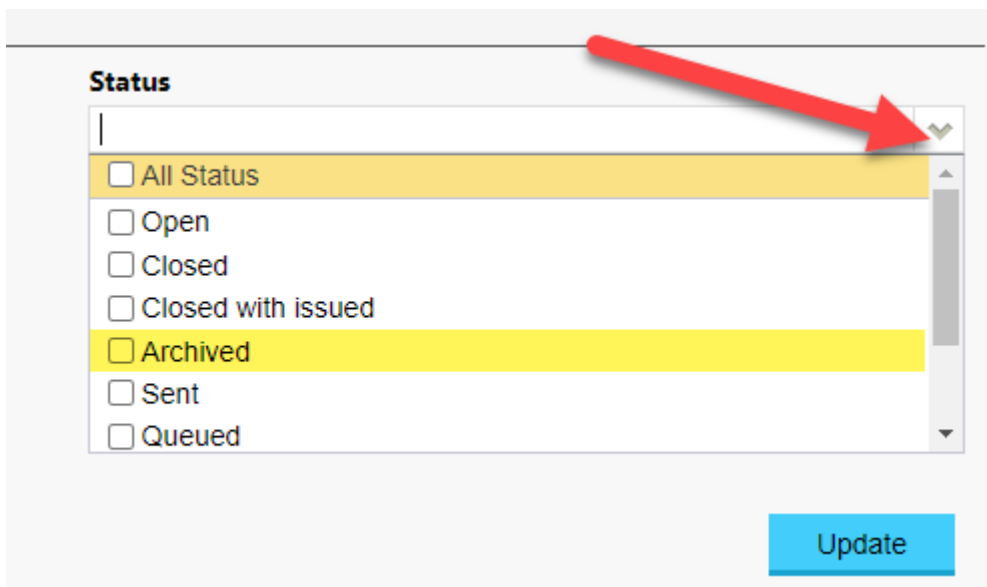
Users now have the ability from the patient **“Documents”** screen to email documents directly from FYDO. Documents can be sent to the Patient Email, Referring Doctor Email or Doctor Email. Once

an option is selected the user will then be able to edit the subject line, add text and override the email address to where the email is to be sent if required. This feature can be turned on by going to “Settings”> “System Config”> “Email Notification”.



Batch Listing Report

New filter option called “Archived” has been added to the “Batch Listing” report.



Auto Confirm Appointments

We have introduced an auto confirm feature for patient appointments. The “Confirmed” field (if added to your custom view) will automatically change to confirmed with a tick on the appointment book if the patient has replied to the SMS reminder with a Y or Yes. This will also update in the “Appointment Details” screen to show the appointment as “Confirmed”.



Appointment Details

Name
Test

Location
Bondi Junction Clinic

Doctor
Citizen, John

Date
05/12/2022

Appointment Type
Consults

Time
09:30 AM

Mins
30

Booking Code 1

Booking Code 2

Confirmed
Confirmed

Cancelled

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic>

FYDO Clinic Update 28/11/2022

Default Bill Type

Users now have the option to set a “Default Bill Type” for a doctor under the “Doctors” setup. If a “Default Bill Type” is set this will then automatically populate into the “Bill Type” fields when making an appointment. Please note if the patient has a Veterans card this will override the “Default Bill Type”.

vocationally registered
VR doctor

Allied Health
Not Applicable

Known Gap
☐
Gap Amount
0.00

Default Bill Type
Patient Claims
Type
Outpatient
Fee Level
Level 1 - MBS

Appointment Details

Location
Clinic Tour

Doctor
Smith, John

Date
28/11/2022

Time
09:30 AM

Billing Type
Patient Claims

Fee Level
1 - MBS

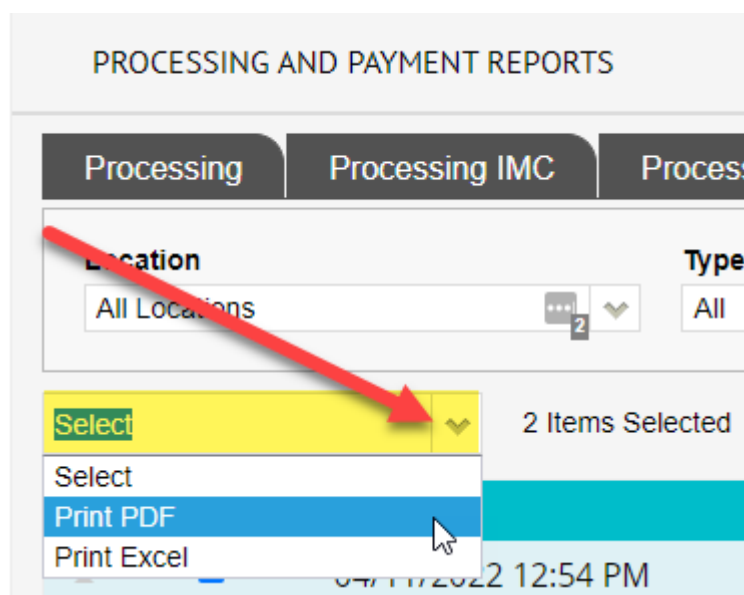
Previous Referrals

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic>

FYDO Clinic Update 04/11/2022

Bug Fixes

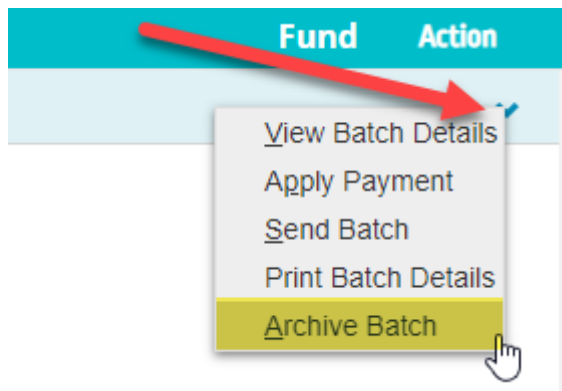
Users were unable to print in bulk on the “Processing and Payment Reports” screen. This has been fixed and users are able to print bulk processing and payments reports again.



FYDO Clinic Update 21/10/2022

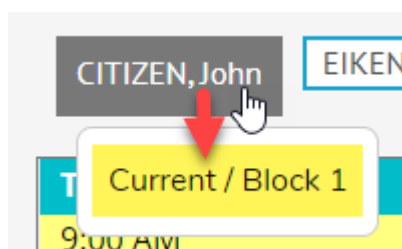
Archive Batch

We have introduced a new option called “Archive Batch” in the “Claiming Medical Screen”. This option allows users to archive a patient claim from the “Claiming Medical Screen” without removing it from the patients “Accounts” history.



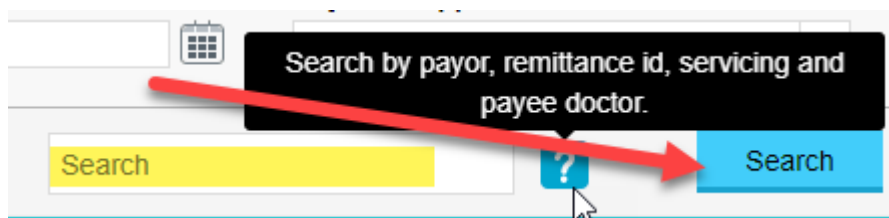
Doctor/Room Pop Up

On the “Appointments” screen if you hover your cursor over a Doctor/Room tab it will pop up below with the Roster/Block information.



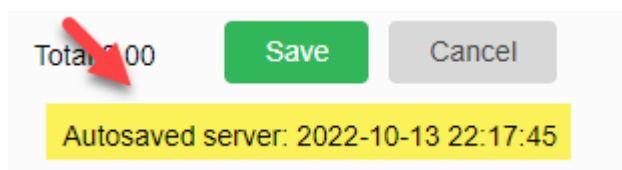
Processing and Payment Reports

Users can now search by payor, remittance id, servicing and payee doctor on the “Payments” screen.



Bug Fixes

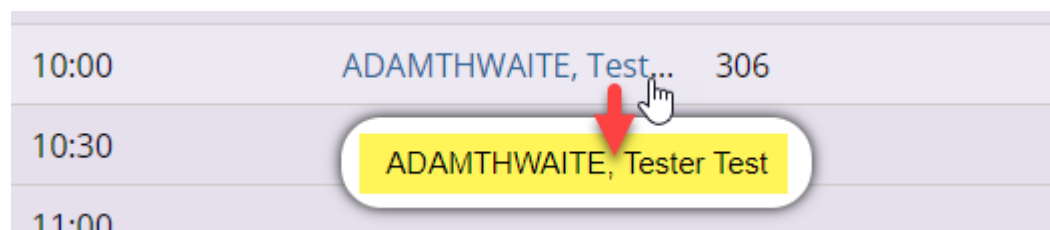
Some users were experiencing loss of information on new letters not yet saved. To prevent this from happening, we have introduced an Autosave feature that will Autosave a letter every couple of minutes and a few seconds after typing is stopped. The last Autosaved performed will display in the top right hand corner below save and cancel icons.



FYDO Clinic Update 30/09/2022

Patient Name Pop Up

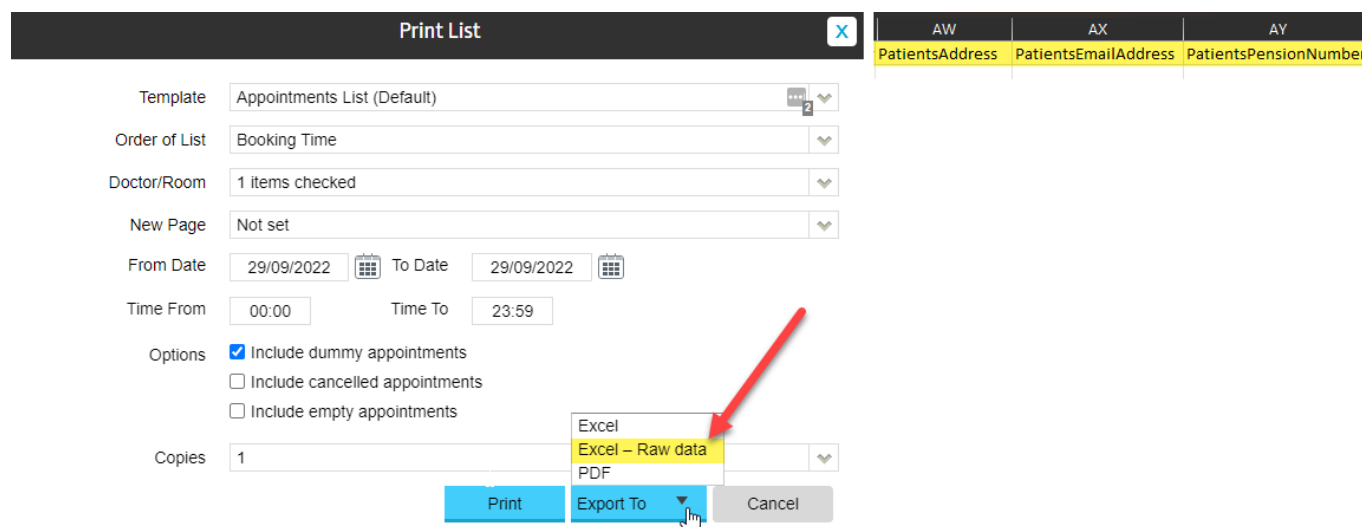
On the “Appointments” screen if you hover your cursor over a patient name it will now pop up below. This new feature allows the user to view a patients name in full regardless of its length.



Print List

New fields have been added to the “Print List” when exported in “Excel - Raw Data” format.
New fields include:

- Patients Address
- Patients Email Address
- Patients Pension Number



Referring Provider Number

On the “Patient Details” screen under “Referring Details”, the user can now view the referring doctor’s provider number next to their name.

Referring Details	
Previous Referrals	
Referring Doctor	REF, TEST - 0016260B
Referral Date	20/09/2022
Period	99

Bug Fixes

Users were experiencing an issue with the “Print Batch Details” function only printing the first items date of service and item note (*if any*) and repeating the same details on all items within a invoice. This bug has been fixed and users are able to “Print Batch Details” with the correct dates of service and item notes (*if any*).

FYDO Clinic Update 16/09/2022

Transactions (Clinic) Report

We have added a new option “Order By” to the “Transactions (Clinic)” Report. This option allows the user to run the report in order by:

- Alphabetically
- Date of Service
- Audit Date
- Accounting Period

Date Type	
Accounting Period	
From	To
15/09/2022	15/09/2022
Order By	
Alphabetically	
Alphabetically	
Date of Service	
Audit Date	
Accounting Period	