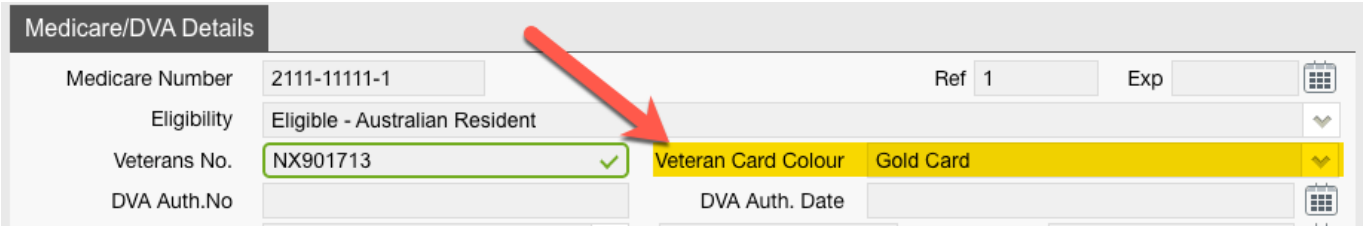
FYDO Clinic Update 08/06/2023

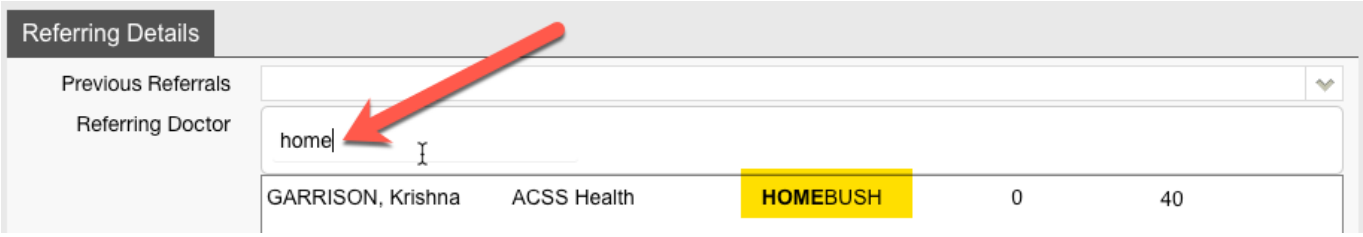
DVA Card Colour Addition

FYDO will now automatically populate the **Veteran Card Colour** when a successful OPV is done & DVA return the information.



New Option to Search for Referring Doctors

Users are now able to search for Referring Doctors by typing the suburb.

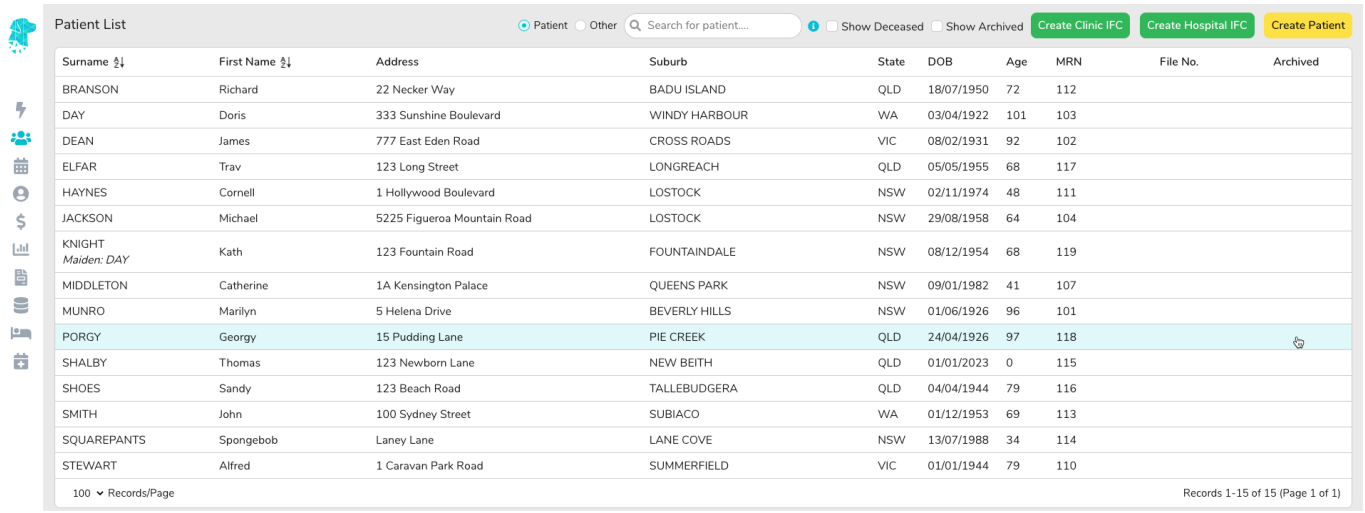


For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update 01/06/2023

New Look Patients Screen

The Patients Screen has received a makeover. It has all the same functionalities, just with a fresh new look.



Bug Fix

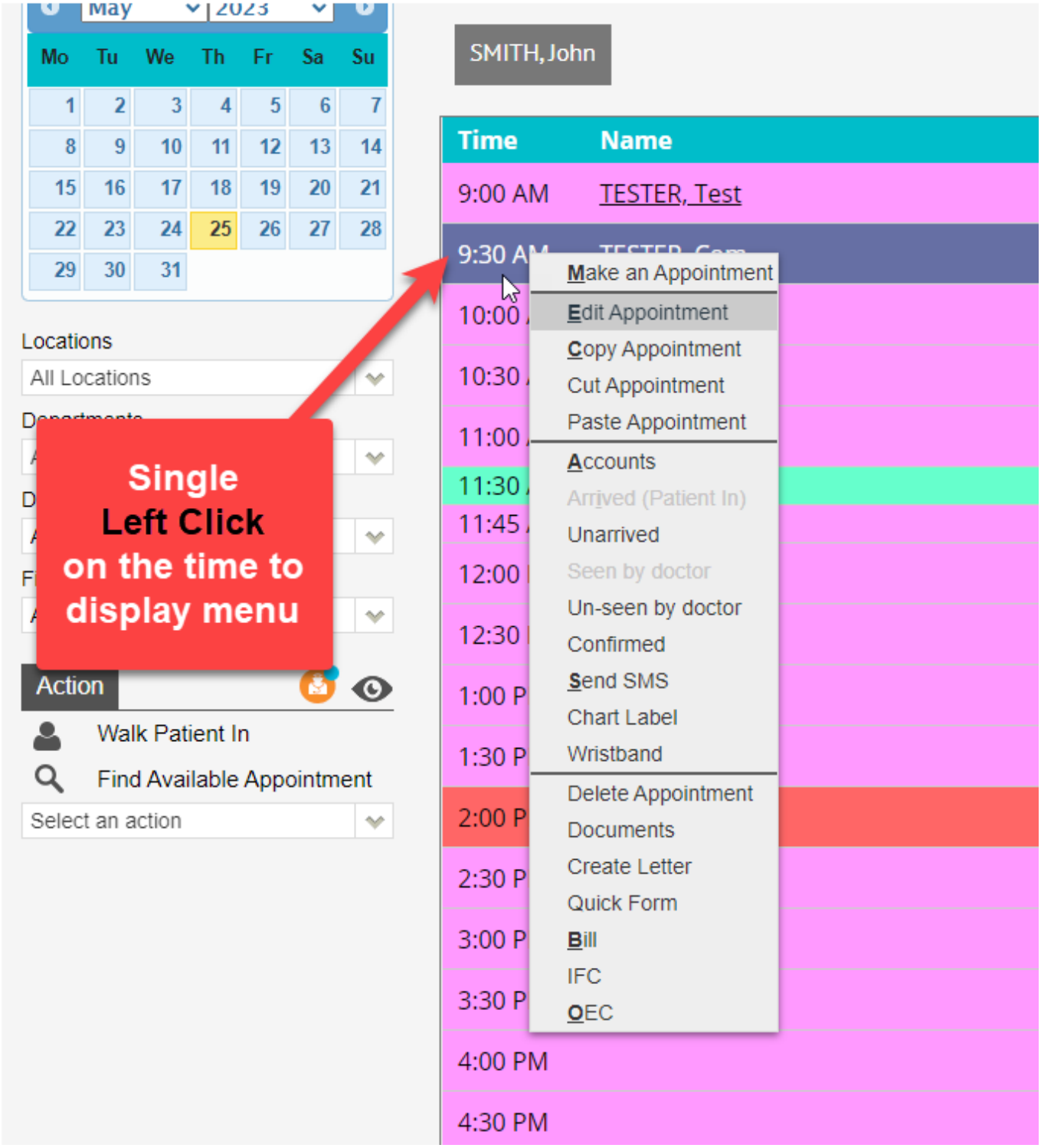
The ordering of the List View by time, when using a Custom-Made View, has been fixed.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update 25/05/2023

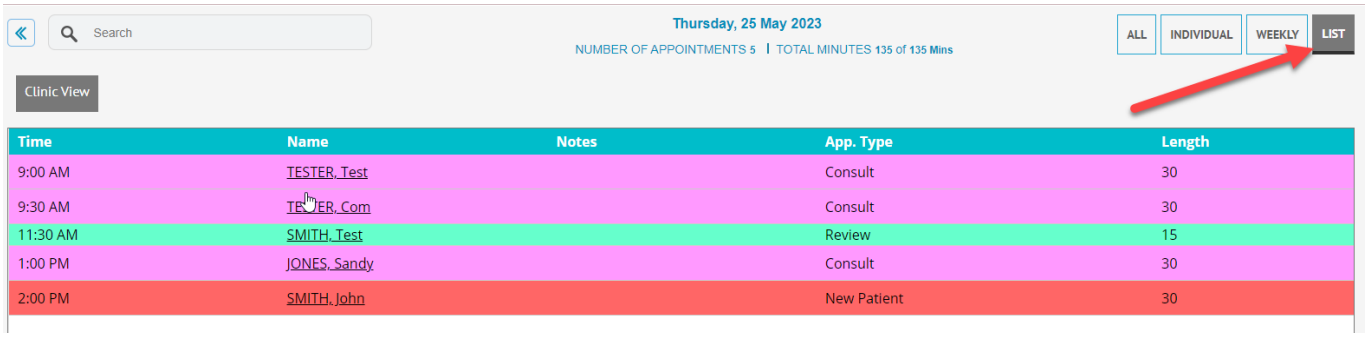
New Appointment Screen Right Click Feature

Users are now able to use a single left/normal click, on the **Appointment Time**, to display the menu.
The menu is still available by Right Clicking anywhere on the appointment line; however, this new feature has been introduced to make FYDO more compatible with tablets & iPads.



New Custom View Options for Lists

Users are now able to create their own **Custom Views** for the **Appointments Screen**, when displayed in **List** mode.
These views can be created to include all the same fields that are used in the other view options.
For instructions on creating your own **Custom Views**, follow the instructions on our Wiki page at [Creating Custom Views in the Appointments Screen]



Bug Fix

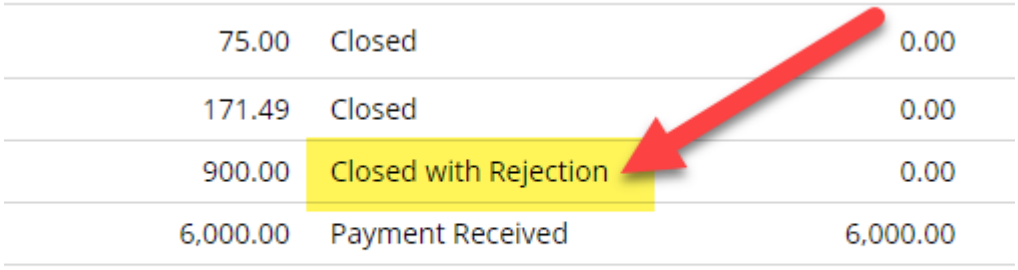
The issue that some users were experiencing when trying to “Reset Mobile (2FA)” has now been rectified.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update 19/05/2023

New Batch Status Added to Claiming Medical

There has been a new batch status added to **Claiming Medical** called **Closed with Rejection.** Prior, when moving a rejected invoice/item out of a batch, it would move out to a **Closed** batch status if a Health Fund claim or into a open batch if Medicare/DVA, you would also lose the exception code/reason. Now, when moving out a rejected invoice/item, it will go into its own batch with the status **Closed with Rejection,** you will also no longer lose the exception code/reason when moving the rejection out. This new batch status will benefit all clinics, in particular those with multiple users, as this will help users identify invoices/items that have been moved out of its original batch due to a rejection.



Please note: When moving out Medicare/DVA rejections, this will automatically close the current

open batch (If any) for that provider, this is so the rejected invoice/item is able to move into its own batch and not into the current open batch.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update 12/05/2023

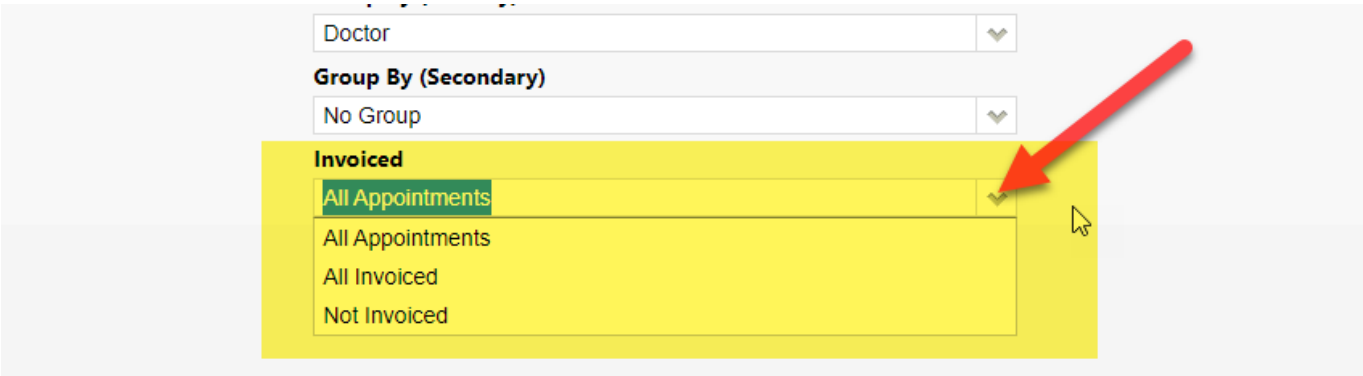
Processing & Payments Reports > Payments Tab Additions

The **Payments** Tab has now been divided into **Clinic** & **Hospital.** This change will benefit facilities that utilise both the FYDO Hospital & the FYDO Clinic modules. For facilities that only utilise one of the modules, there will be no significant change. The user will just need to ensure they click on the relevant tab for their facility.



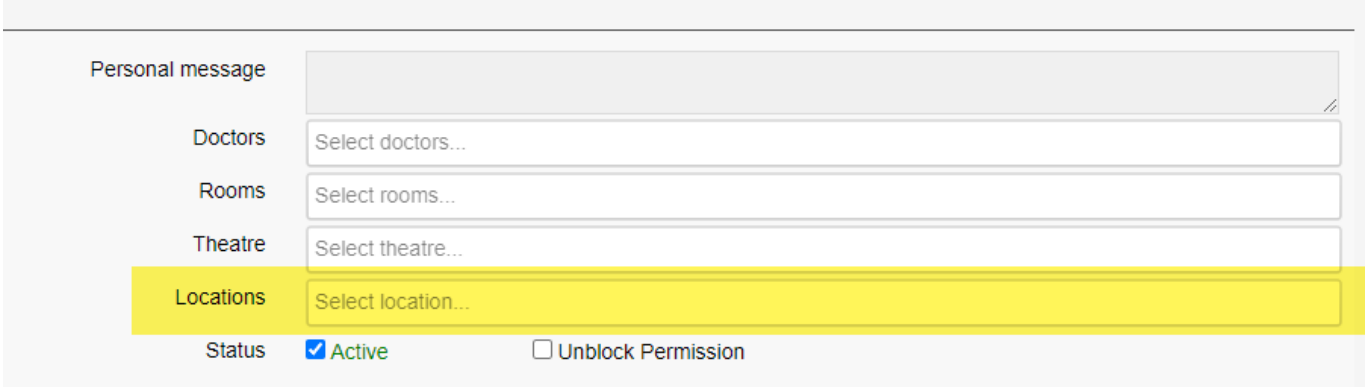
Appointments Report

The **Appointments Report** can now be used to filter for appointments not yet invoiced. To ensure the report is accurate, users need to bill from the **Appointment** screen, as the report picks up on the green invoiced tick against a patients appointment.



User Location Access

Users can now have their access restricted to a specific location in FYDO. User location access can be found under **Settings > Users**.

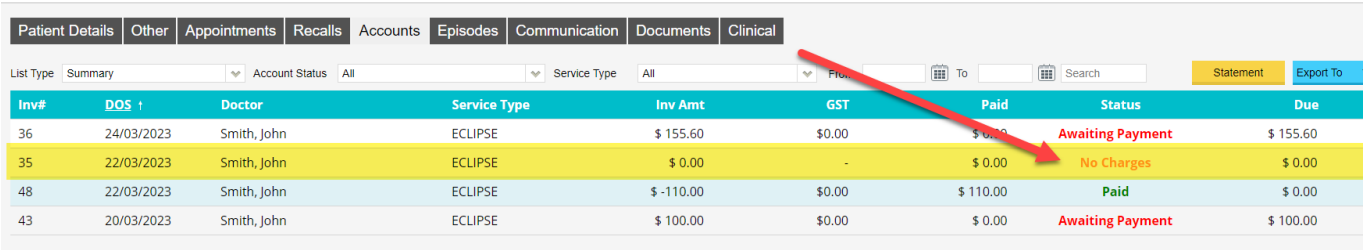


For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update 28/04/2023

Accounts – Status

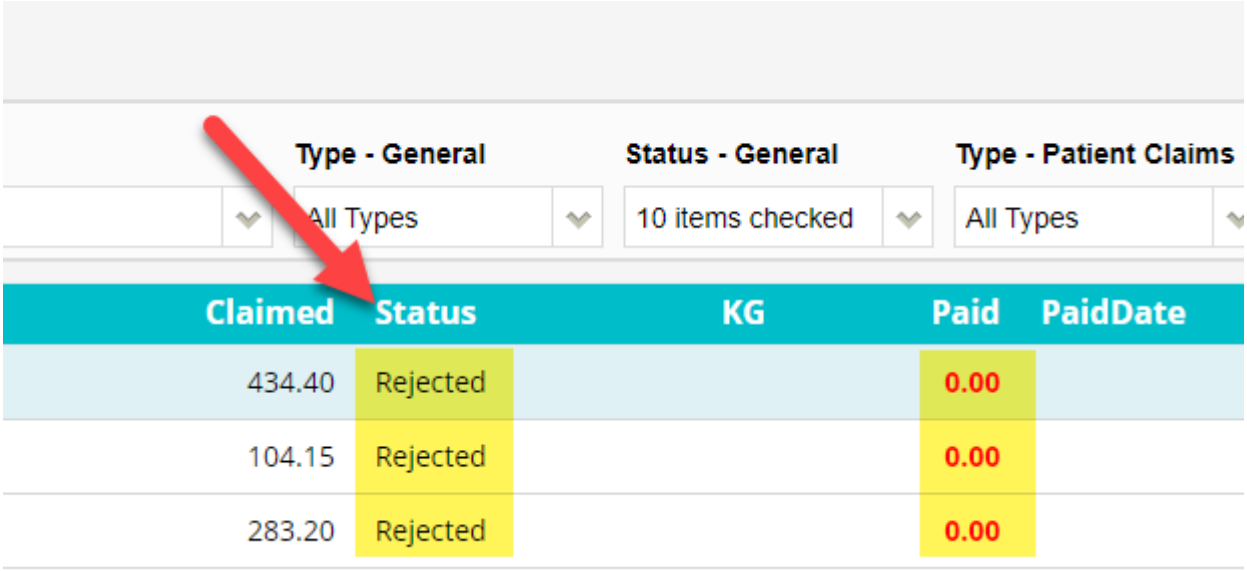
We have introduced a new Status on the Accounts screen called **No Charges** for invoices with a $0.00 invoiced amount.



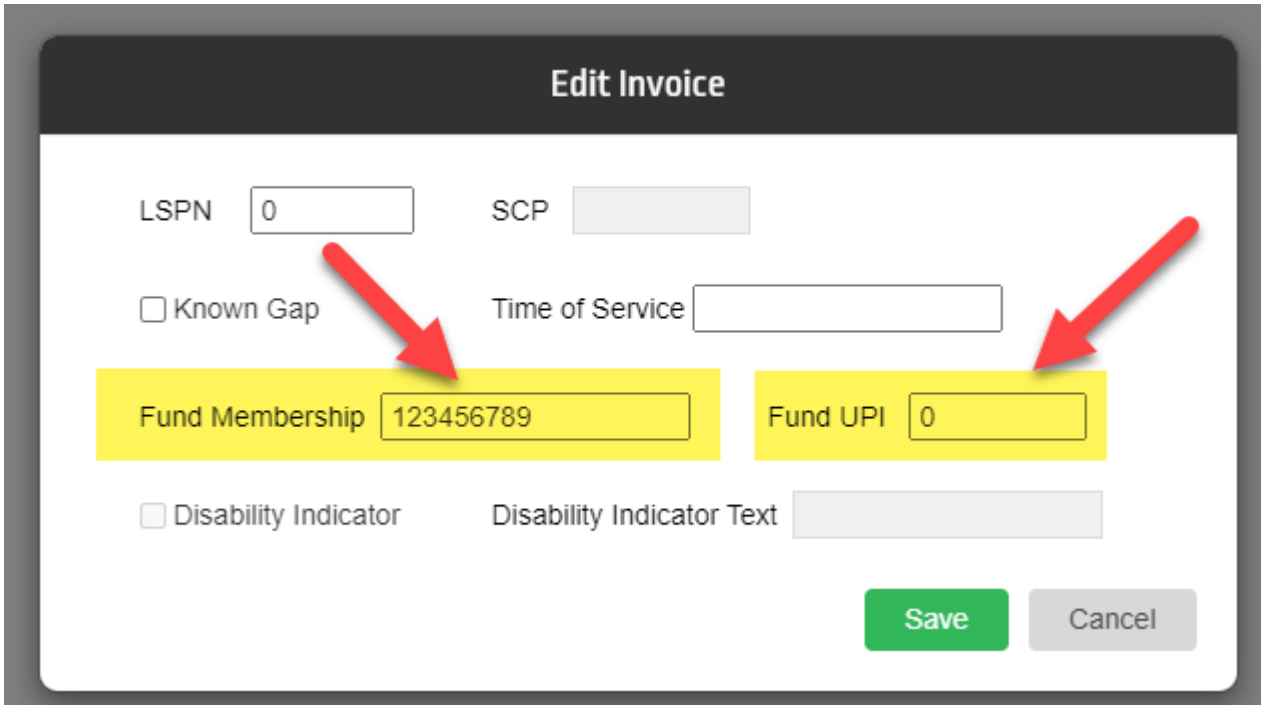
Claiming Medical

There has been 2 new updates to **Claiming Medical**:

1. Claims that are rejected with $0.00 paid will now show with the **Status Rejected**. Prior, rejected claims would show with the **Status Payment Received** but with $0.00 in the **Paid** column.



2. Users are name able to update a patient's **Fund Membership** number and/or **Fund UPI** number for a claim from **Claiming Medical.** To change a patient's **Fund Membership** number and/or **Fund UPI** number simply click **Action > View Batch Details > Action > Edit Invoice.**



Bug Fixes

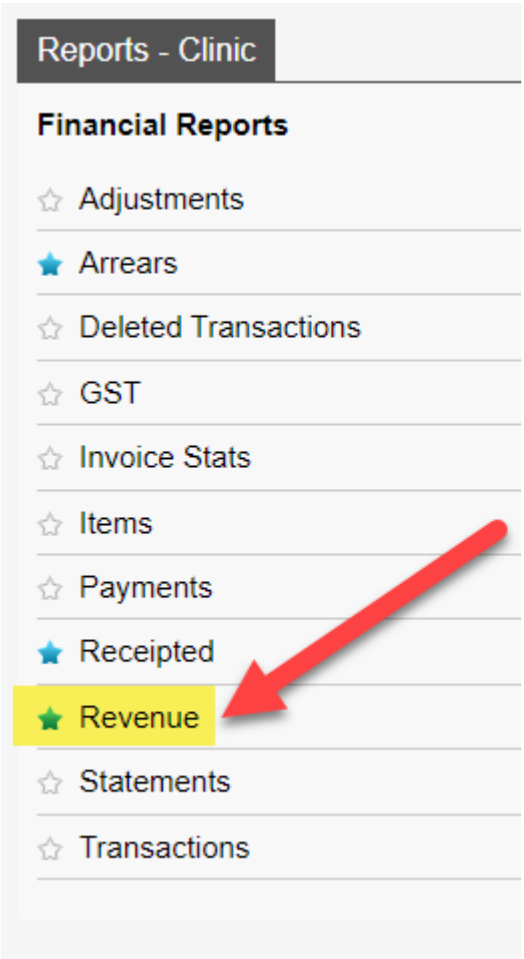
Issue with **Accounts** showing by default in ascending date of service order has now been rectified to show in descending order.

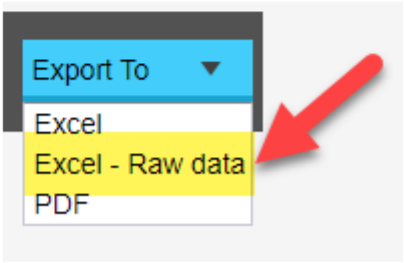
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update 17/04/2023

Revenue Report

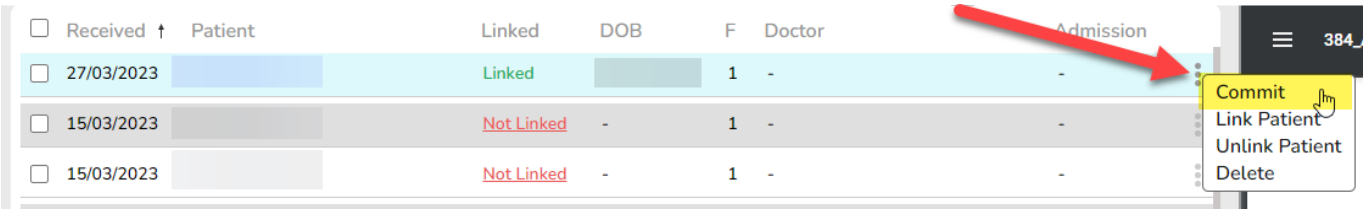
Users are now able to export the Revenue report in **Excel – Raw Data** format.





Report Holding Bay

When committing a report to a patient's file, users no longer have to link a doctor before being able to commit the report.



Adjustments Permission

We have introduced a new permission to **User Groups** for **Adjustments**. Users can now be restricted/or allowed access to edit, add or remove adjustment types**.** By default, this permission is set to **Deny.** To modify this permission, go to **Settings > User Groups >** Double click on the group you wish to change permissions for **> Edit >** Under **Settings Clinic** select the required level of access **> Save**.



Bug Fixes

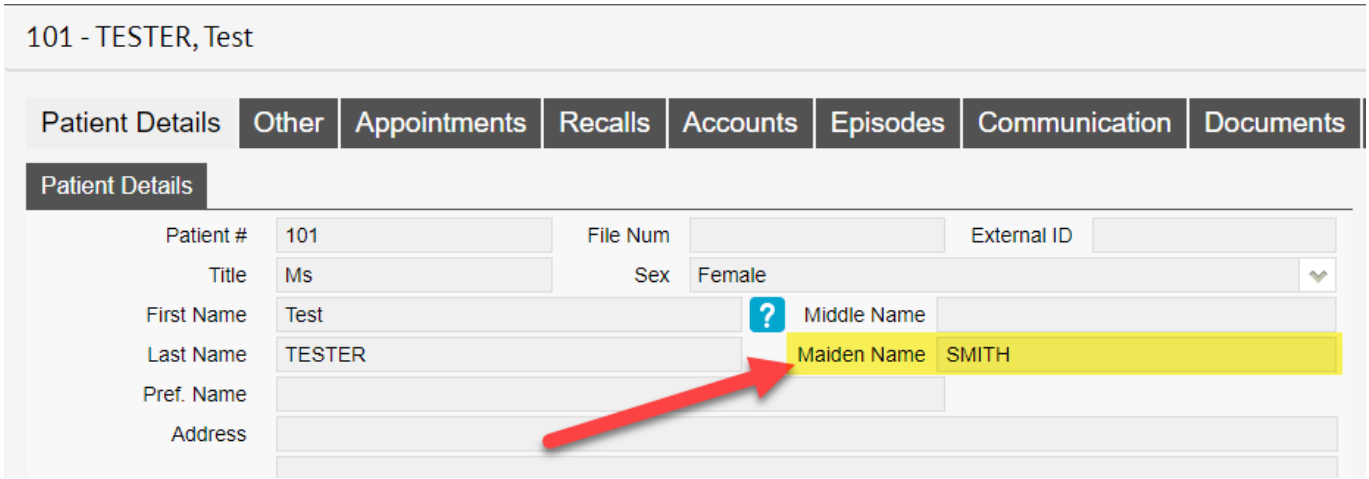
Issue with the **Invoice Stats** report showing incorrect owing amounts has been rectified.

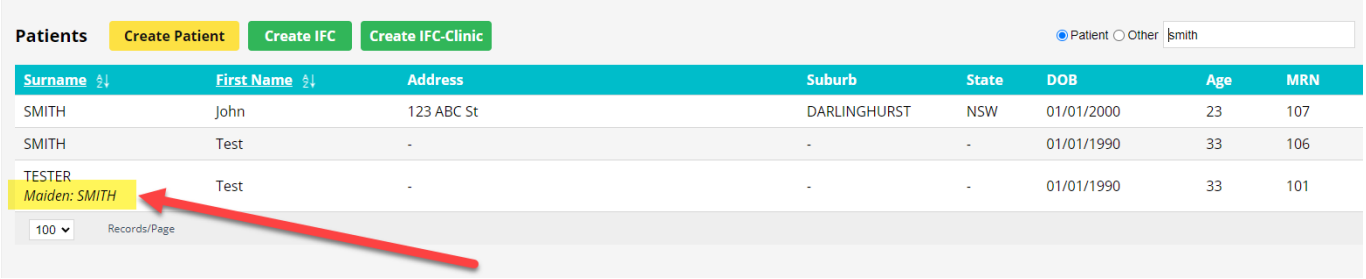
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update 03/04/2023

New Maiden Name Field

FYDO has a new field to enable users to keep the **Maiden Name** of a patient on file. When searching for a patient FYDO will also check the **Maiden Name** field for any matching information enabling easy identification of patients.





Transactions Report

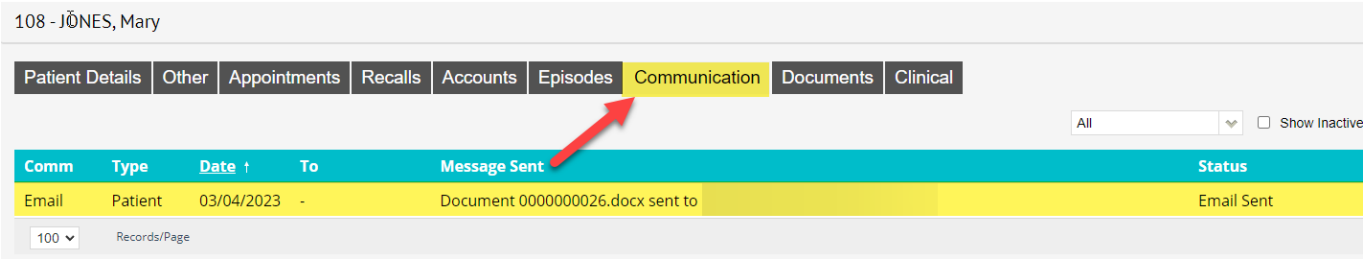
New fields have been added to the **Transactions** report when exported in **Excel – Raw Data** format.

New fields include:

- File Number
- Batch Number
- Batch ID

Email Log

Users are now able to view a log of all emails that have been sent from the **Documents** tab in FYDO**.** This includes emails to the patient, referring doctor or doctor. This information is displayed in the **Communication** tab.



Bug Fix

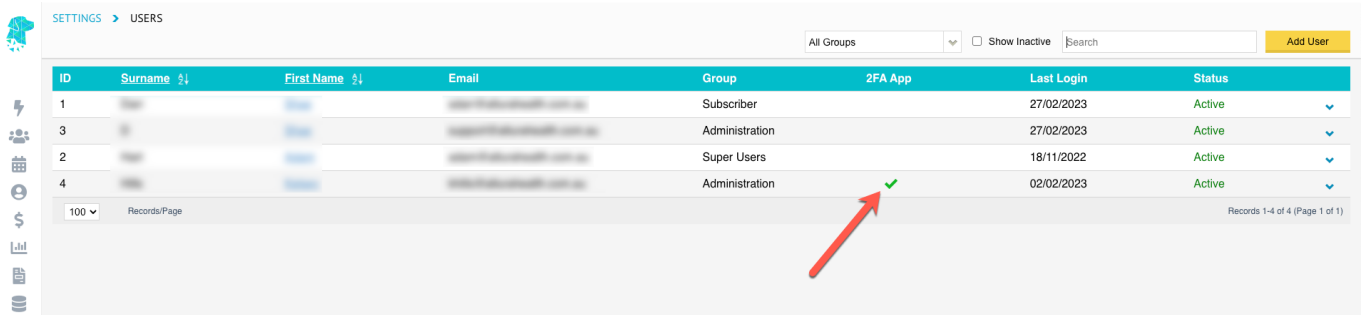
The issue that some users were experiencing with the 2-step authenticator app not remembering them for 30 days has been resolved. *(This issue did not affect users that utilise the SMS or Email 2 step authentication option)*

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Clinic Update 20/03/2023

2 Step Authenticator App

FYDO will now show which users are utilising the 2 Step Authenticator App with a green tick in **Settings > Users.** This allows the facility to view which users have chosen to use the Authenticator App option.
As per FYDOs Security Policy, all users are required to undertake the 2 Step Authentication process, however users without the green tick would be utilising the SMS or Email option for this feature instead of the App.



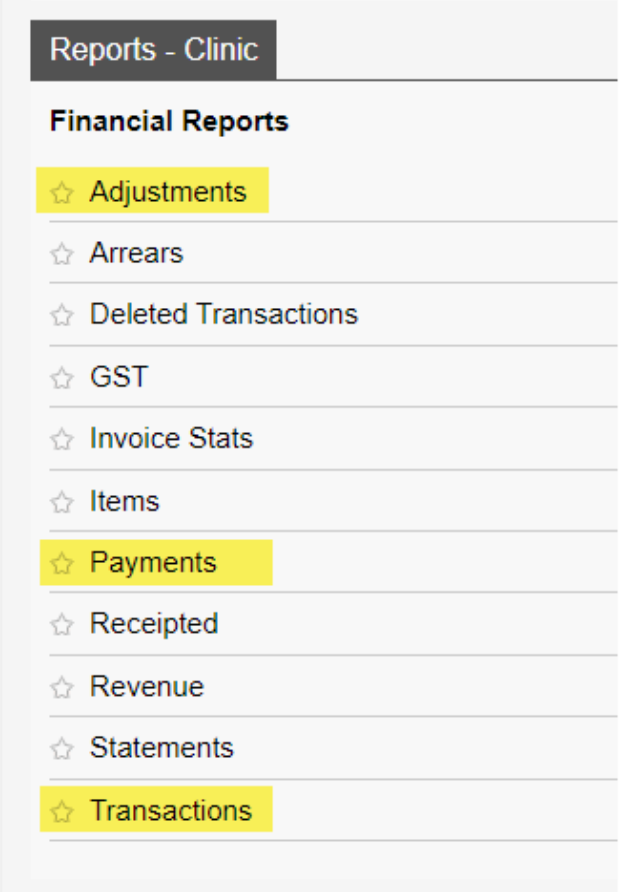
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

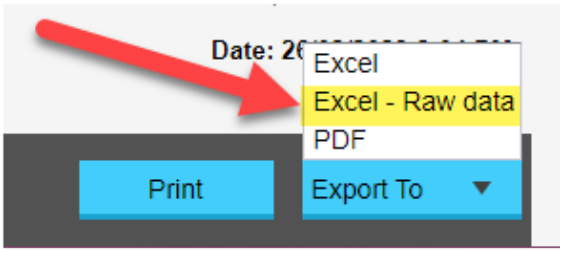
FYDO Clinic Update 27/02/2023

Reports

Users are now able to export the following reports in **Excel – Raw Data** format.

- **Payments**
- **Transactions**
- **Adjustments**





Bug Fixes

Patient **Accounts** showing an incorrect date of service when being viewed in **List** view has now been rectified.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/