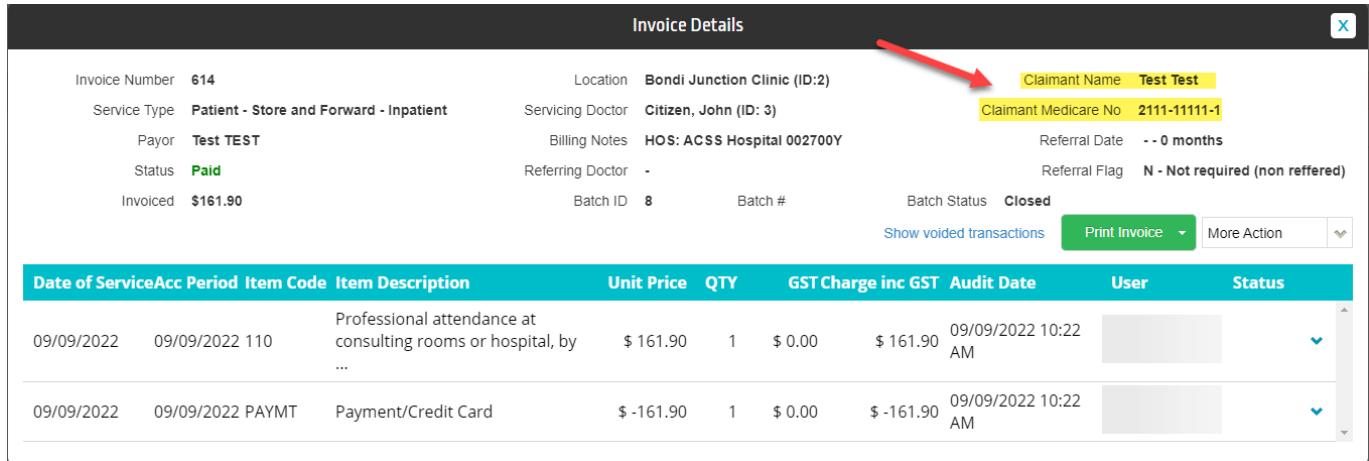# FYDO Clinic Update 09/09/2022

Claimant Details

Patient Claim invoices now show the claimant details when viewing the invoice under "Patient Details" > "Accounts". *(Note: This will only show if the claimant is not the patient)*

FYDO Clinic Update 02/09/2022

24-Hour Time

The Appointment screen now displays all times in 24-hour time. This will be reflected if the users have toggled 24-hour time to be displayed in "Settings" > "System Configuration" screen.

Time	Name
08:00	
08:30	
09:00	
09:30	
10:00	
10:30	
11:00	
11:30	
12:00	
12:30	
13:00	
13:30	
14:00	🔔 🚫 SMITH, John
14:30	
15:00	
15:30	
16:00	
16:30	

SETTINGS ❯ SYSTEM CONFIGURATION

System Configuration	SMS Account	Counters	Administrator	File Transfer

General

Auto Logout Time	30
Auto File Numbering	No
Appointment Display Time	Show 24 hour time
Appointment Tabs	Surname, First name / Location – Two lines
Report Group Name	ACSS Hospital
IFC Document Type	
Preadmit Document Type	
OEC Document Type	
OEC Type	Fund only

Batch Listing Report / Appointments Report

We have introduced two new reports called "Batch Listing" report and "Appointments", they can be found in the reports menu under the "Reports – Clinic" tab as highlighted below. *(The Batch Listing Report is similar to the report in eClaims known as Batch Summary Report).*
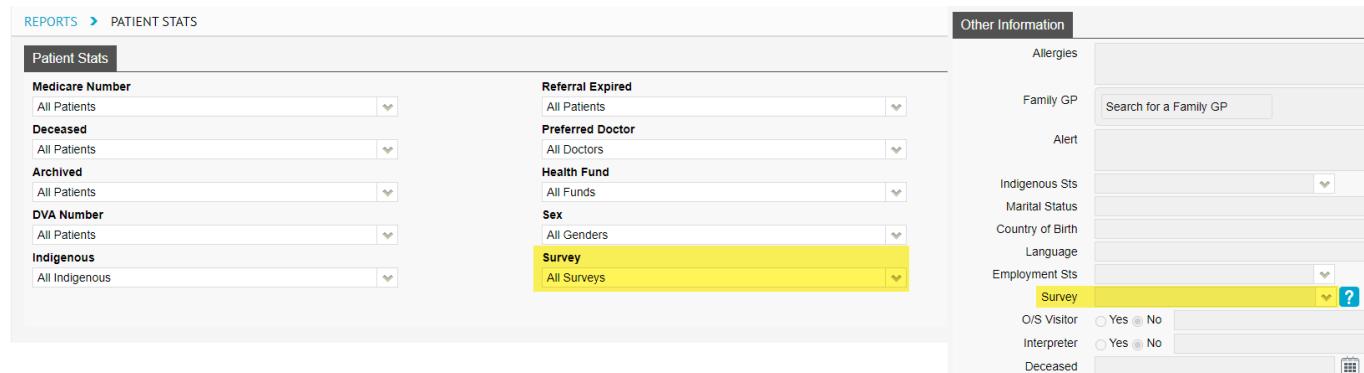
Reports - Clinic

Financial Reports

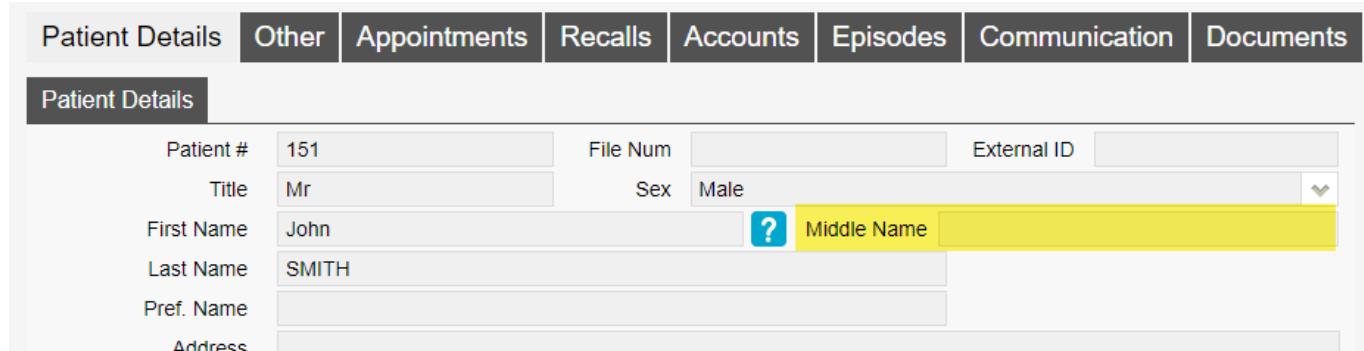|	
☆ Adjustments	☆ Payments
☆ Appointments	☆ Receipted
☆ Arrears	☆ Referral Stats
☆ Batch Listing	☆ Revenue
☆ Deleted Transactions	☆ Statements
☆ GST	☆ Transactions
☆ Invoice Stats	
☆ Items	

Patient Stats Report

New filter option called "Survey" has been added to the "Patient Stats" report. Survey data can be entered in the the "Patient Details" screen under the "Survey" field. This field is used to record how the patient found/heard about your clinic.

Middle Name Field

We have replaced the the field "M" with "Middle Name" in the "Patient Details" screen. The new updated field allows a full middle name to be typed, before the "M" field only allowed for an initial.

Dental Benefit Field

On the "Patient Details" screen there is now a field called "Dental Benefit". This field works by the user entering the patients dental benefit amount and when invoicing to Medicare/Veterans it will deduct the invoice total from this value. To turn this feature on go to "Settings" > "System Configuration" and tick "Calculate Dental Benefit" tick box.

Treatment Location

Update to the "Treatment Location" drop down for Veterans billings. Home visit, residential care facility, community health centre or hostel are now consolidated into one option as per Medicare web services rule.

Processing and Payment Report

New filter option "Location" has been added in the "Processing and Payment Reports" screen. The filter works by filtering the processing or payment reports by a specific location.

Print Note

We have added the option "Print Note" in the "History Notes" screen. This option allows the user to download a clinical note as a PDF and print.