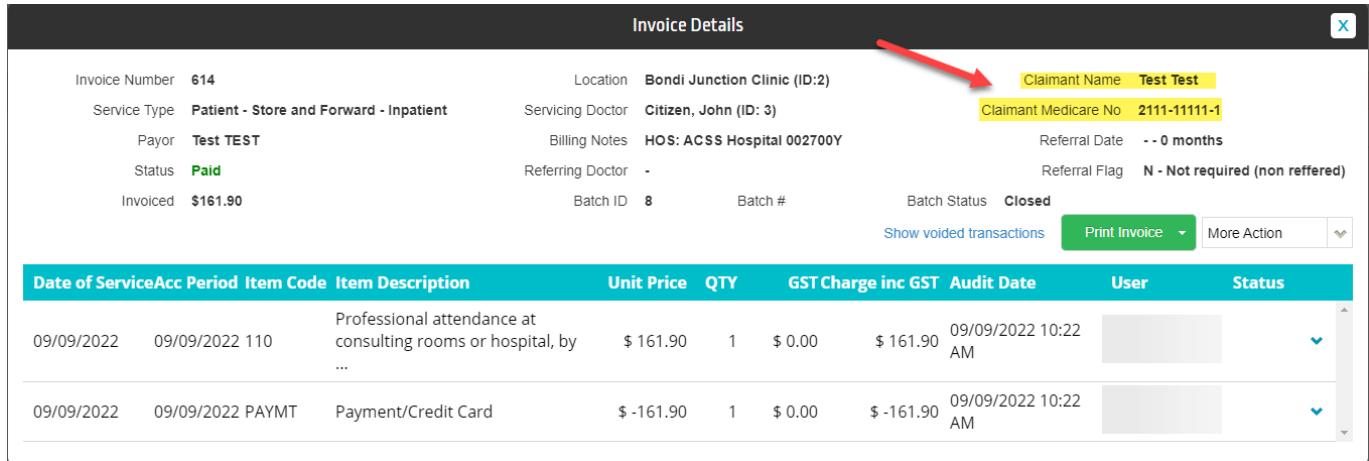


FYDO Clinic Update 09/09/2022

Claimant Details

Patient Claim invoices now show the claimant details when viewing the invoice under "Patient Details" > "Accounts". (Note: This will only show if the claimant is not the patient)



The screenshot shows the 'Invoice Details' screen. At the top, there are various invoice details: Invoice Number (614), Location (Bondi Junction Clinic (ID:2)), Servicing Doctor (Citizen, John (ID: 3)), Payor (Test TEST), Billing Notes (HOS: ACSS Hospital 002700Y), Status (Paid), and Invoiced (\$161.90). Below this is a table of invoice items:

Date of Service	Acc Period	Item Code	Item Description	Unit Price	QTY	GST Charge inc GST	Audit Date	User	Status
09/09/2022	09/09/2022	110	Professional attendance at consulting rooms or hospital, by ...	\$ 161.90	1	\$ 0.00	09/09/2022 10:22 AM		
09/09/2022	09/09/2022	PAYMT	Payment/Credit Card	\$ -161.90	1	\$ 0.00	\$ -161.90 09/09/2022 10:22 AM		

A red arrow points to the 'Claimant Name' field, which contains 'Test Test', and the 'Claimant Medicare No' field, which contains '2111-11111-1'. There are also buttons for 'Show voided transactions', 'Print Invoice', and 'More Action'.

FYDO Clinic Update 02/09/2022

24-Hour Time

The Appointment screen now displays all times in 24-hour time. This will be reflected if the users have toggled 24-hour time to be displayed in "Settings" > "System Configuration" screen.

Time	Name
08:00	
08:30	
09:00	
09:30	
10:00	
10:30	
11:00	
11:30	
12:00	
12:30	
13:00	
13:30	
14:00	🔔 ❌ SMITH, John
14:30	
15:00	
15:30	
16:00	
16:30	

SETTINGS > SYSTEM CONFIGURATION

 System Configuration SMS Account Counters Administrator File Transfer

 General

Auto Logout Time	30
Auto File Numbering	No
Appointment Display Time	Show 24 hour time
Appointment Tabs	Surname, First name / Location – Two lines
Report Group Name	ACSS Hospital
IFC Document Type	
Preadmit Document Type	
OEC Document Type	
OEC Type	Fund only

Batch Listing Report / Appointments Report

We have introduced two new reports called “Batch Listing” report and “Appointments”, they can be found in the reports menu under the “Reports - Clinic” tab as highlighted below. (*The Batch Listing Report is similar to the report in eClaims known as Batch Summary Report*).

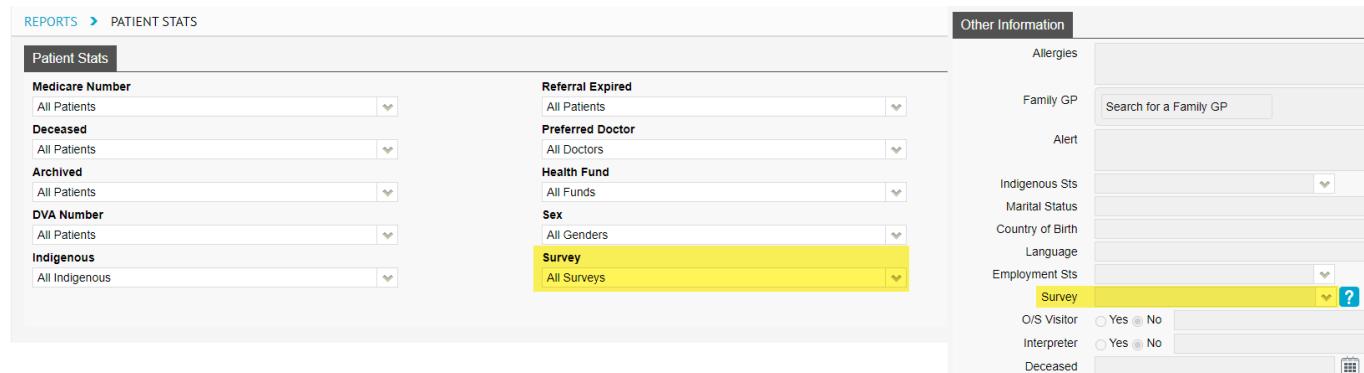
Reports - Clinic

 Financial Reports

<ul style="list-style-type: none"> ☆ Adjustments ☆ Appointments ☆ Arrears ☆ Batch Listing ☆ Deleted Transactions ☆ GST ☆ Invoice Stats ☆ Items 	<ul style="list-style-type: none"> ☆ Payments ☆ Received ☆ Referral Stats ☆ Revenue ☆ Statements ☆ Transactions
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Patient Stats Report

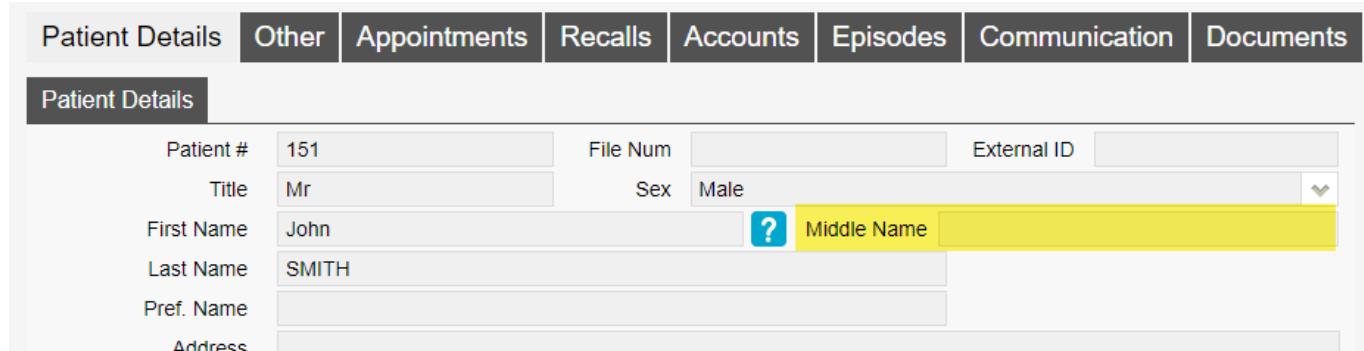
New filter option called “Survey” has been added to the “Patient Stats” report. Survey data can be entered in the the “Patient Details” screen under the “Survey” field. This field is used to record how the patient found/heard about your clinic.



The screenshot shows the 'Patient Stats' report interface. On the left, there are several filter dropdowns: Medicare Number (All Patients), Deceased (All Patients), Archived (All Patients), DVA Number (All Patients), and Indigenous (All Indigenous). On the right, there are more filter dropdowns: Referral Expired (All Patients), Preferred Doctor (All Doctors), Health Fund (All Funds), Sex (All Genders), and Survey (All Surveys). The 'Survey' dropdown is highlighted with a yellow background. On the far right, there is a 'Other Information' section with various fields like Family GP, Alert, Indigenous Sts, Marital Status, Country of Birth, Language, Employment Sts, Survey (which is also highlighted with a yellow background), O/S Visitor (radio buttons for Yes/No), Interpreter (radio buttons for Yes/No), and Deceased (calendar icon).

Middle Name Field

We have replaced the the field “M” with “Middle Name” in the “Patient Details” screen. The new updated field allows a full middle name to be typed, before the “M” field only allowed for an initial.



The screenshot shows the 'Patient Details' screen. At the top, there are tabs: Patient Details, Other, Appointments, Recalls, Accounts, Episodes, Communication, and Documents. The 'Patient Details' tab is selected. Below the tabs, there are several input fields: Patient # (151), File Num, External ID, Title (Mr), Sex (Male), First Name (John), Last Name (SMITH), Pref. Name, and Address. The 'Middle Name' field is highlighted with a yellow background and contains the text 'SMITH'. There is a question mark icon in the top right corner of the 'Middle Name' field.

Dental Benefit Field

On the “Patient Details” screen there is now a field called “Dental Benefit”. This field works by the user entering the patients dental benefit amount and when invoicing to Medicare/Veterans it will deduct the invoice total from this value. To turn this feature on go to “Settings” > “System Configuration” and tick “Calculate Dental Benefit” tick box.

Treatment Location

Update to the “Treatment Location” drop down for Veterans billings. Home visit, residential care facility, community health centre or hostel are now consolidated into one option as per Medicare web services rule.

Treatment Location	
Home Visit, Aged care, Hostel	V
Hospital	H
Rooms	R

Processing and Payment Report

New filter option “Location” has been added in the “Processing and Payment Reports” screen. The filter works by filtering the processing or payment reports by a specific location.

PROCESSING AND PAYMENT REPORTS

Processing

Processing IMC

Processing IHC

Payments

Location

All Locations

Type

All

Se

All Locations

ACSS Bondi Hospital

4

ACSS Hospital

1

Bondi Junction Clinic

2

Westmead Clinic

3

Minor Id

Print Note

We have added the option “Print Note” in the “History Notes” screen. This option allows the user to download a clinical note as a PDF and print.

Patient Details	Other	Appointments	Recalls	Accounts	Episodes	Communication	Documents	Clinical
Clinical	Date / Time	Doctor / Location		Reason	Duration	Status	By	
Notes	02/02/2022 07:52 PM	GP (REG), Test Aged Care Facility		Test 1		Submitted	02/02/2022 09:41 AM	02/02/2022 07:52 PM GP (REG), Test - Aged Care Facility Thest for conwayer
History Notes							Test Cases	 Print Note Delete Note