

# [FYDO Clinic Update 04/01/2023](#)

## 1<sup>st</sup> of January MBS & DVA Community Nursing Schedule

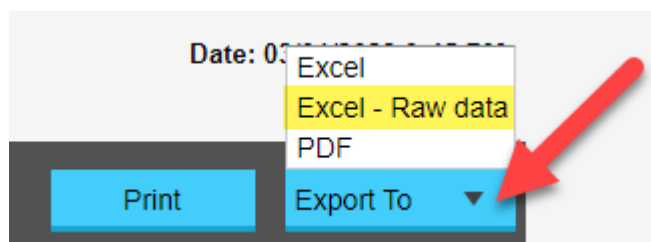
Has been added to FYDO.

For more information about the Medicare Benefits Schedule (MBS) Updates, please visit: <http://www.mbsonline.gov.au/internet/mbsonline/publishing.nsf/Content/news-230101>

For more information about the DVA Community Nursing Fee Schedule Updates, please visit: <https://www.dva.gov.au/providers/health-programs-and-services-our-clients/community-nursing-services-and-providers-0>

## Payments (Clinic) Report

A New **Export To** option has been added to the **Payments (Clinic)** Report. Users are now able to export this report to **Excel - Raw Data** format.



## New Letter Defaults

When creating a new letter the **Select a Template**, **Document Name** and **Document Type** fields will default to the default letter templates details (*Note: users can override the default Document Name and Document Type by typing in or clicking on the fields drop down arrow*). To set a letter template as the **Default** go to **Settings > Templates >** Tick the **Default** tick box of the letter template you want to make the **Default**.

Patient Details	Other	Appointments	Recalls	Accounts	Episodes	Communication	Documents
Select a template	Letter 1						
Document Name	Letter 1						
Document Type	Letter						
Doctor							
<b>Referring Details</b>							
Previous Referrals							
Referring Doctor	TEST, Ref - 1123441A x						
Referral Date	20/09/2021	Period	12	First Consult	01/09/2022		

Users will also notice that the **Referring Details** section will automatically prefill to the patients current active referral details.

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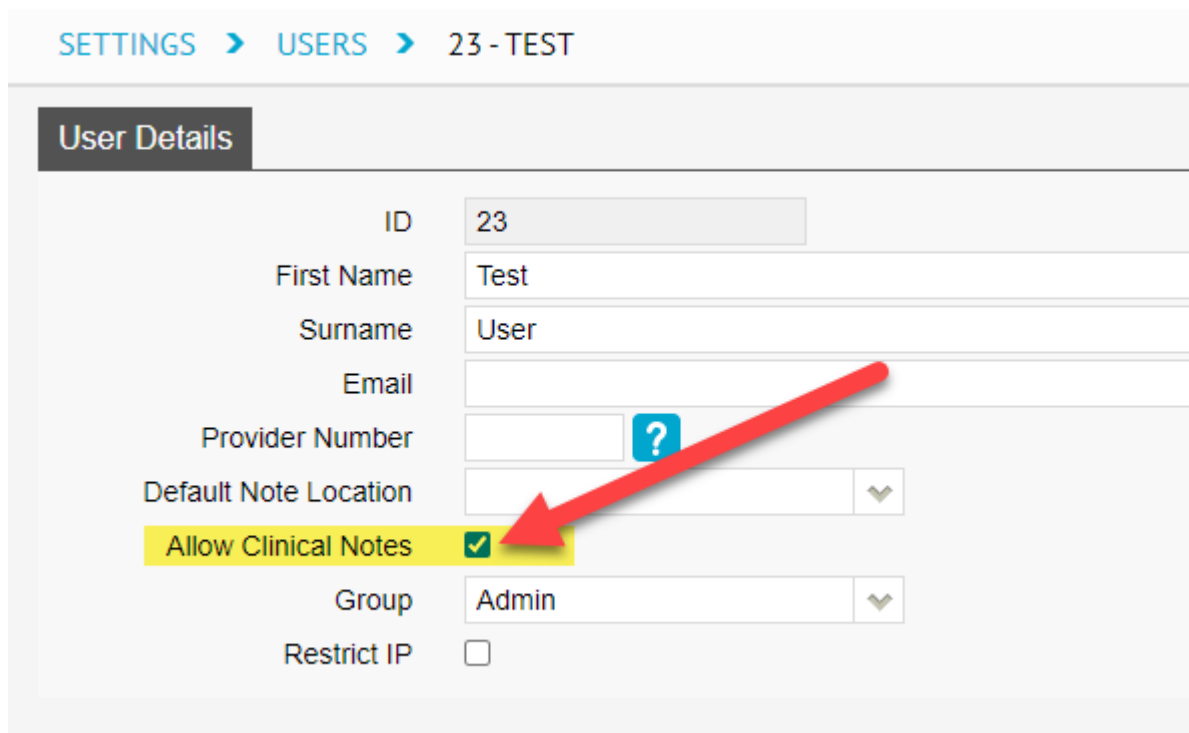
For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic>

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## [FYDO Clinic Update 19/12/2022](#)

### Writing Clinical Notes

All users now have the ability to write **“Clinical notes”**. To enable this function go to **“Settings”** > **“Users”** > Click the blue dropdown arrow at the end of the users line > **“Edit”** > **“Edit”** again > Tick **“Allow Clinical Notes”** > **“Save”**.



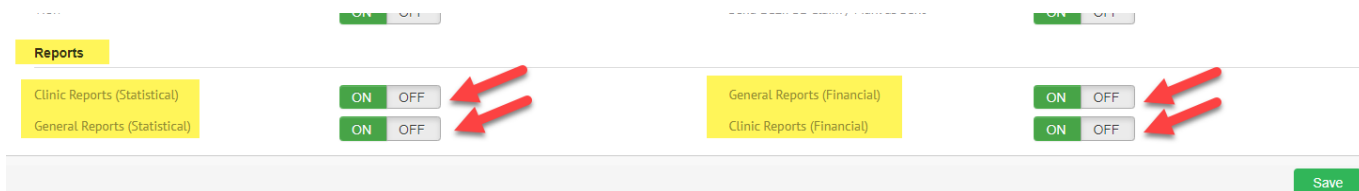
SETTINGS > USERS > 23 - TEST

User Details

ID	23
First Name	Test
Surname	User
Email	
Provider Number	<input type="text"/> ?
Default Note Location	<input type="text"/> ▼
Allow Clinical Notes	<input checked="" type="checkbox"/>
Group	Admin ▼
Restrict IP	<input type="checkbox"/>

### Report Permissions

We have introduced new permission options to **“User Groups”** for **“Reports”**. Users can now be restricted/or allowed access to Statistical and Financial **“Reports”**. To modify user permissions go to **“Settings”** > **“User Groups”** > Double click on the group you wish to change permissions for > **“Edit”** > Toggle **“ON/OFF”** > **“Save”**.

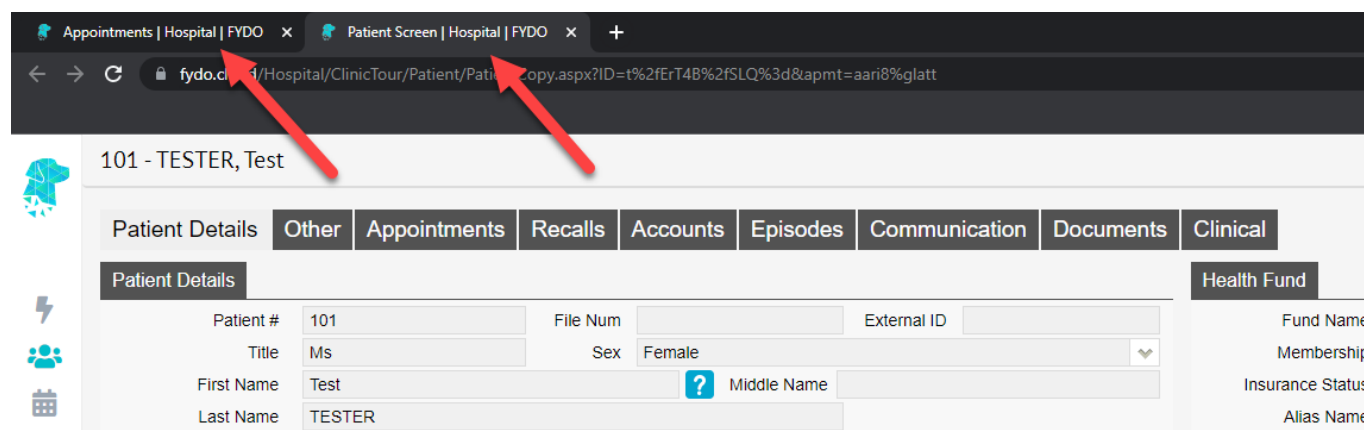


For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic>

## [FYDO Clinic Update 08/12/2022](#)

### Opening the Patient Screen

This new feature will open the **“Patient Details”** screen in a new tab which allows the user to return to view the **“Appointments”** screen, in the original tab, without having to close the **“Patient Details”** screen.



### Bug Fixes

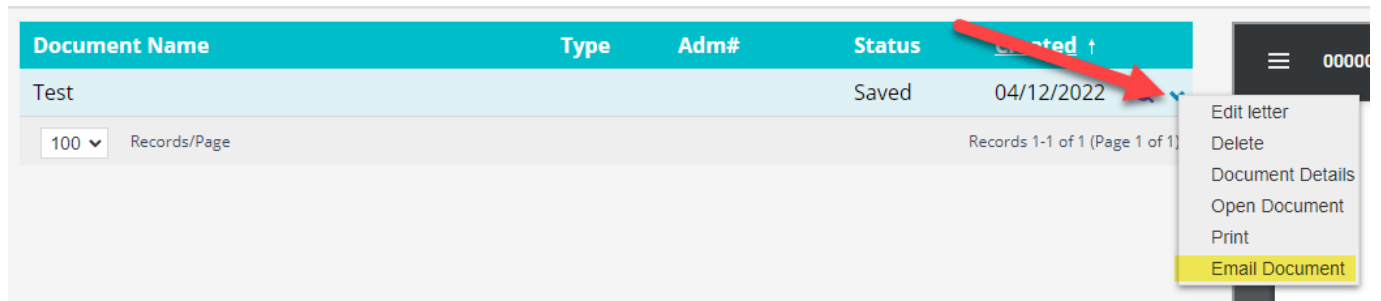
- The **“Revenue Clinic”** report is now calculating correctly when using date of service as the type.
- Referral expired message no longer showing in error on the patients **“Other”**, **“Appointments”**, **“Recalls”**, **“Accounts”**, **“Communication”**, **“Documents”** and **“Clinical”** screens.
- When a new referral is added to an appointment on the **“Appointments”** screen, it will now be reflected in the **“Patient Details”** screen.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic>

## [FYDO Clinic Update 06/12/2022](#)

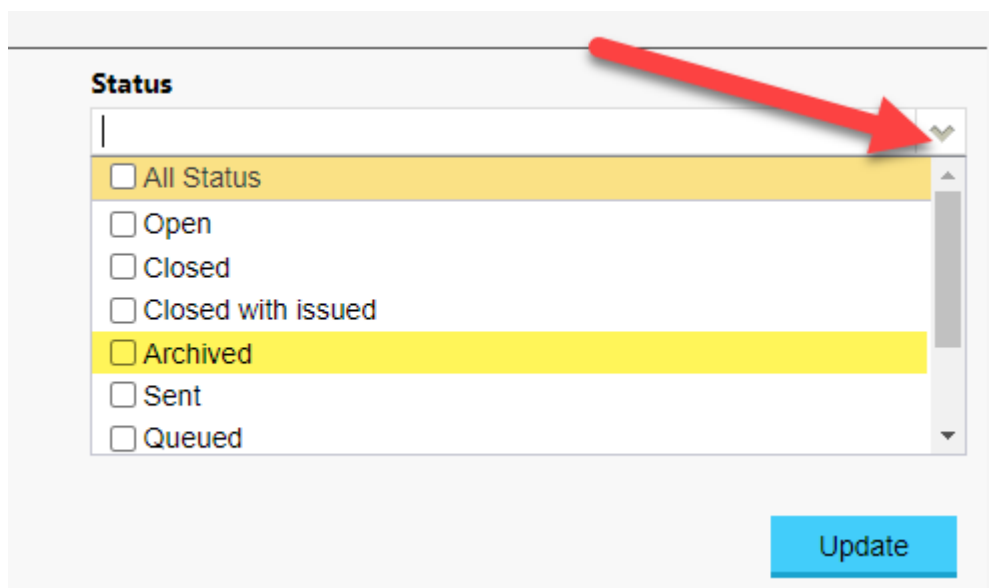
### Email Documents

Users now have the ability from the patient “Documents” screen to email documents directly from FYDO. Documents can be sent to the Patient Email, Referring Doctor Email or Doctor Email. Once an option is selected the user will then be able to edit the subject line, add text and override the email address to where the email is to be sent if required. This feature can be turned on by going to “Settings”> “System Config”> “Email Notification”.



### Batch Listing Report

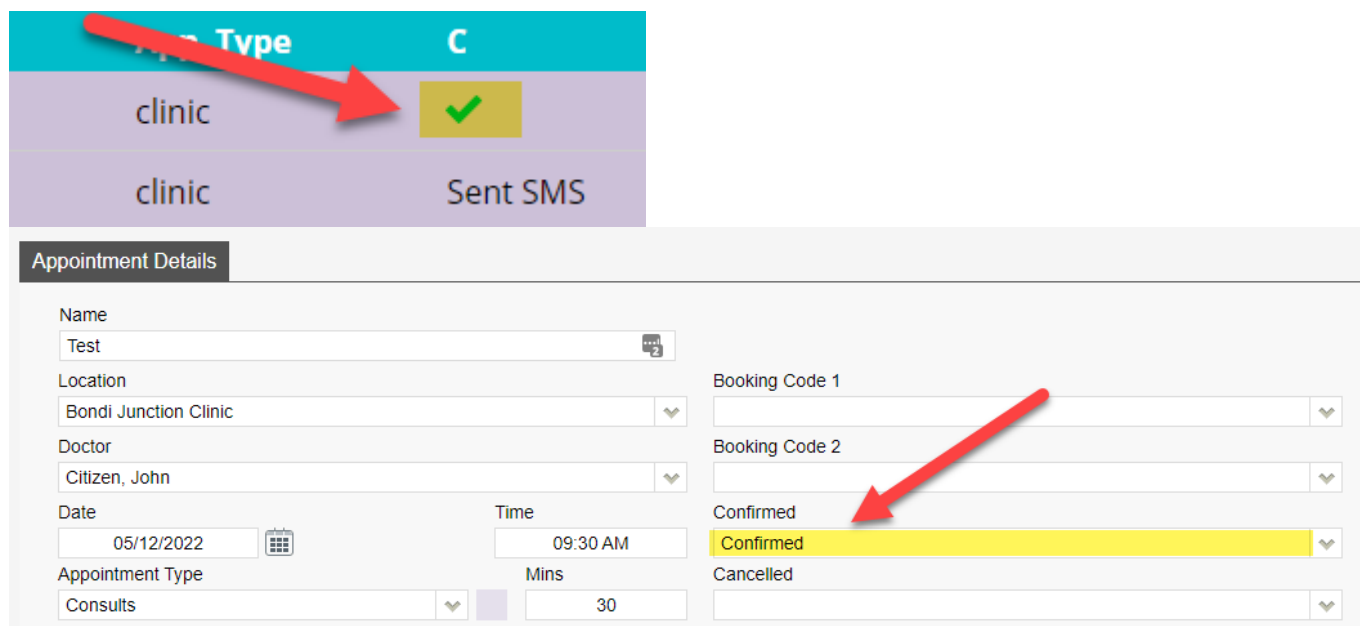
New filter option called “Archived” has been added to the “Batch Listing” report.



### Auto Confirm Appointments

We have introduced an auto confirm feature for patient appointments. The “Confirmed” field (if

added to your custom view) will automatically change to confirmed with a tick on the appointment book if the patient has replied to the SMS reminder with a Y or Yes. This will also update in the “Appointment Details” screen to show the appointment as “Confirmed”.



The image shows two parts of a software interface. The top part is a table with columns for 'Appointment Type' and 'Status'. The first row shows 'clinic' with a green checkmark in a yellow box. A red arrow points from the checkmark to the 'Appointment Type' header. The second row shows 'clinic' with 'Sent SMS'.

The bottom part is the 'Appointment Details' screen. It contains several input fields: Name (Test), Location (Bondi Junction Clinic), Doctor (Citizen, John), Date (05/12/2022), Time (09:30 AM), Appointment Type (Consults), Booking Code 1, Booking Code 2, Confirmed (highlighted in yellow with a red arrow), and Cancelled.

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For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic>

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## [FYDO Clinic Update 28/11/2022](#)

### **Default Bill Type**

Users now have the option to set a “Default Bill Type” for a doctor under the “Doctors” setup. If a “Default Bill Type” is set this will then automatically populate into the “Bill Type” fields when making an appointment. Please note if the patient has a Veterans card this will override the “Default Bill Type”.

vocationally registered VR doctor Allied Health Not Applicable  
Known Gap  Gap Amount 0.00  
Default Bill Type Patient Claims Type Outpatient Fee Level Level 1 - MBS

**Appointment Details**

Location  
Clinic Tour

Doctor  
Smith, John

Date 28/11/2022 Time 09:30 AM

Billing Type Patient Claims Fee Level 1 - MBS

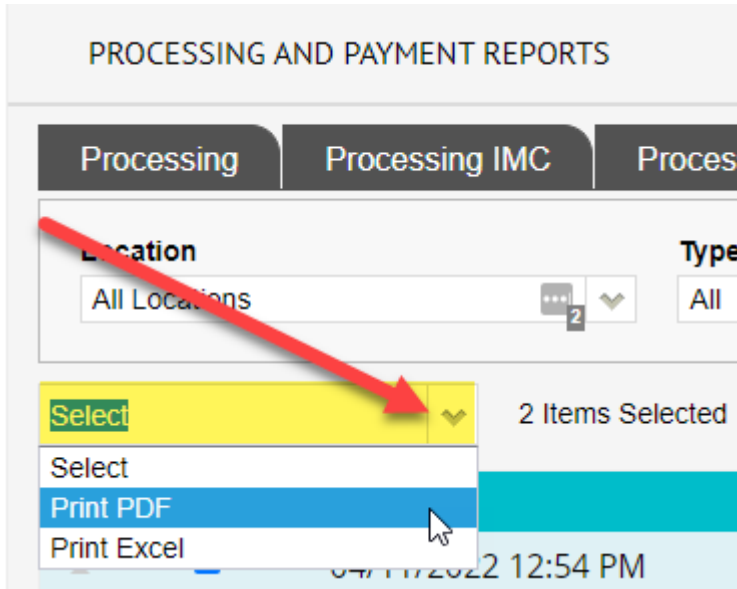
Previous Referrals

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic>

## [FYDO Clinic Update 04/11/2022](#)

### **Bug Fixes**

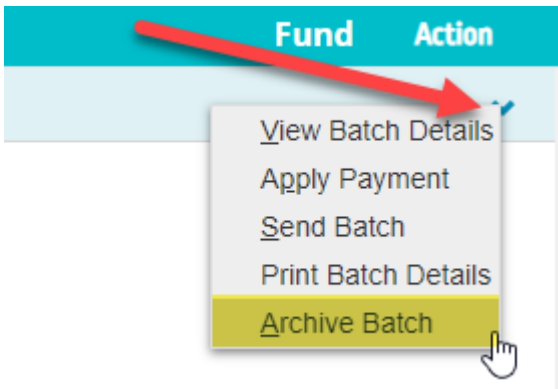
Users were unable to print in bulk on the "Processing and Payment Reports" screen. This has been fixed and users are able to print bulk processing and payments reports again.



## [FYDO Clinic Update 21/10/2022](#)

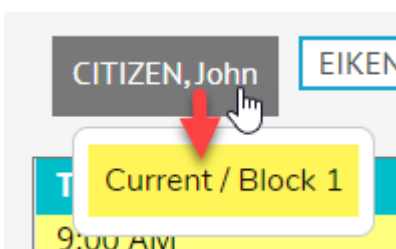
### **Archive Batch**

We have introduced a new option called "Archive Batch" in the "Claiming Medical Screen". This option allows users to archive a patient claim from the "Claiming Medical Screen" without removing it from the patients "Accounts" history.



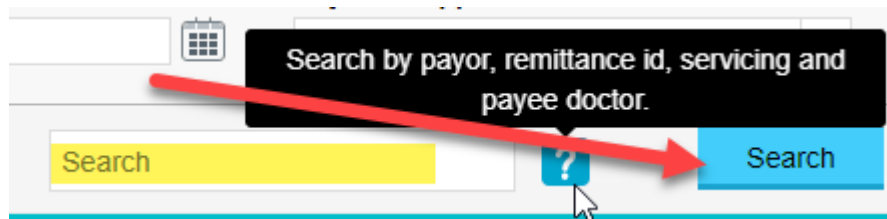
### **Doctor/Room Pop Up**

On the "Appointments" screen if you hover your cursor over a Doctor/Room tab it will pop up below with the Roster/Block information.



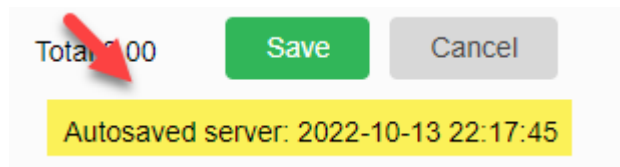
## Processing and Payment Reports

Users can now search by payor, remittance id, servicing and payee doctor on the "Payments" screen.



## Bug Fixes

Some users were experiencing loss of information on new letters not yet saved. To prevent this from happening, we have introduced an Autosave feature that will Autosave a letter every couple of minutes and a few seconds after typing is stopped. The last Autosaved performed will display in the top right hand corner below save and cancel icons.

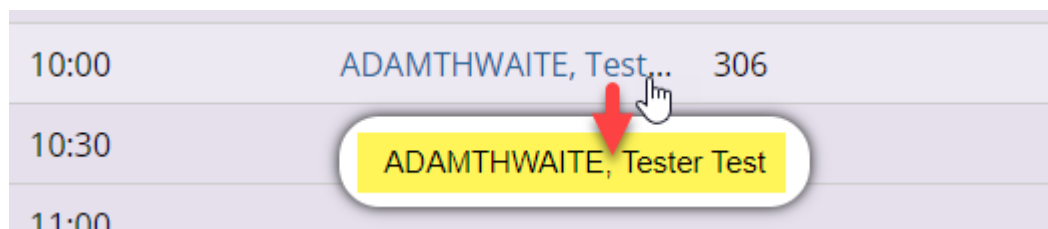


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## [FYDO Clinic Update 30/09/2022](#)

### Patient Name Pop Up

On the "Appointments" screen if you hover your cursor over a patient name it will now pop up below. This new feature allows the user to view a patients name in full regardless of its length.



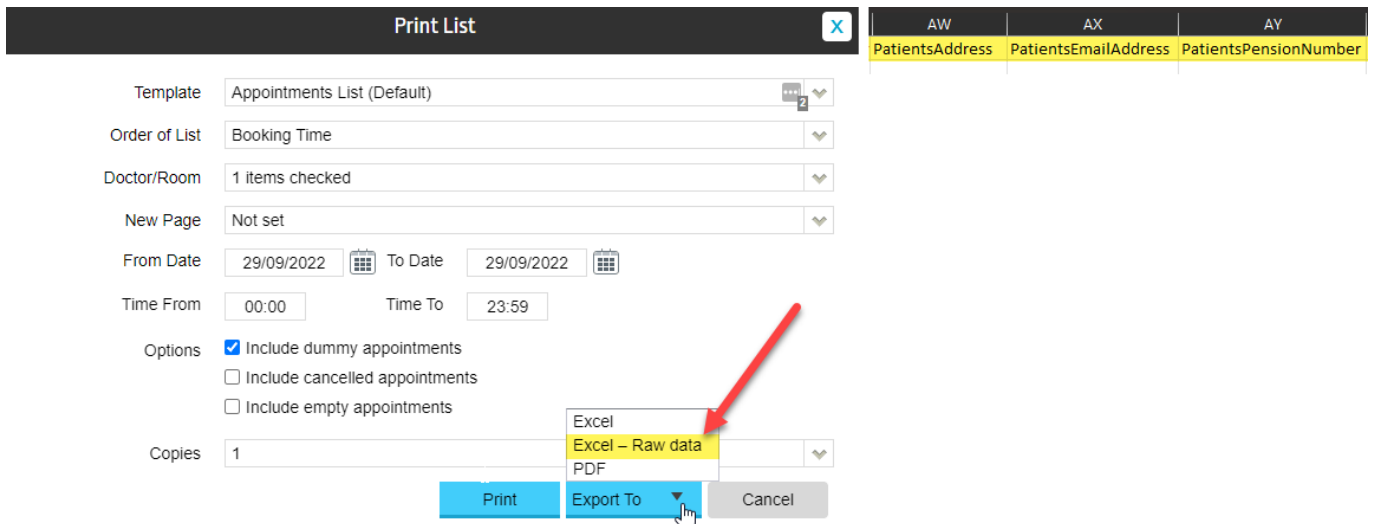
### Print List

New fields have been added to the "Print List" when exported in "Excel - Raw Data" format.

#### **New fields include:**

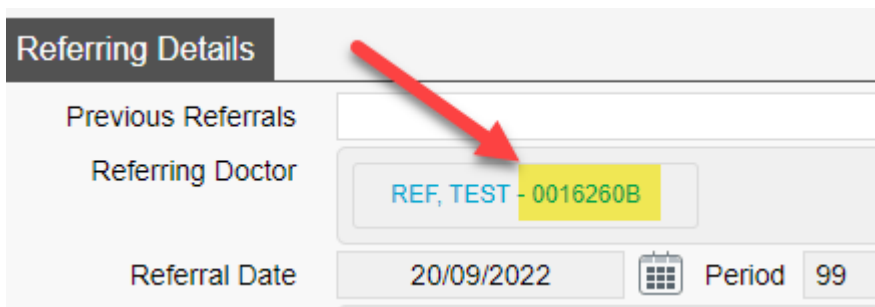
- Patients Address
- Patients Email Address

- Patients Pension Number



## Referring Provider Number

On the “Patient Details” screen under “Referring Details”, the user can now view the referring doctor’s provider number next to their name.



## Bug Fixes

Users were experiencing an issue with the “Print Batch Details” function only printing the first items date of service and item note (if any) and repeating the same details on all items within a invoice. This bug has been fixed and users are able to “Print Batch Details” with the correct dates of service and item notes (if any).

# [FYDO Clinic Update 16/09/2022](#)

## Transactions (Clinic) Report

We have added a new option “Order By” to the “Transactions (Clinic)” Report. This option allows the user to run the report in order by:

- Alphabetically
- Date of Service
- Audit Date
- Accounting Period

**Date Type**

Accounting Period

**From** 15/09/2022 **To** 15/09/2022

**Order By**

Alphabetically

Alphabetically

Date of Service

Audit Date

Accounting Period

## [FYDO Clinic Update 09/09/2022](#)

### Claimant Details

Patient Claim invoices now show the claimant details when viewing the invoice under "Patient Details" > "Accounts". (Note: This will only show if the claimant is not the patient)

Invoice Details										
Invoice Number	614	Location	Bondi Junction Clinic (ID:2)		Claimant Name	Test Test				
Service Type	Patient - Store and Forward - Inpatient	Servicing Doctor	Citizen, John (ID: 3)		Claimant Medicare No	2111-11111-1				
Payor	Test TEST	Billing Notes	HOS: ACSS Hospital 002700Y		Referral Date	-- 0 months				
Status	Paid	Referring Doctor	-		Referral Flag	N - Not required (non referred)				
Invoiced	\$161.90	Batch ID	8	Batch #	Batch Status	Closed				
					Show voided transactions	Print Invoice	More Action			
Date of Service	Acc Period	Item Code	Item Description	Unit Price	QTY	GST Charge inc	GST	Audit Date	User	Status
09/09/2022	09/09/2022	110	Professional attendance at consulting rooms or hospital, by ...	\$ 161.90	1	\$ 0.00	\$ 161.90	09/09/2022 10:22 AM		
09/09/2022	09/09/2022	PAYMT	Payment/Credit Card	\$ -161.90	1	\$ 0.00	\$ -161.90	09/09/2022 10:22 AM		