

[FYDO Clinic Update 09/09/2022](#)

Claimant Details

Patient Claim invoices now show the claimant details when viewing the invoice under "Patient Details" > "Accounts". (Note: This will only show if the claimant is not the patient)

Invoice Details

Invoice Number 614

Service Type Patient - Store and Forward - Inpatient

Payor Test TEST

Status Paid

Invoiced \$161.90

Location Bondi Junction Clinic (ID:2)

Servicing Doctor Citizen, John (ID: 3)

Billing Notes HOS: ACSS Hospital 002700Y

Referring Doctor -

Batch ID 8

Batch #

Batch Status Closed

Claimant Name Test Test

Claimant Medicare No 2111-11111-1

Referral Date - - 0 months

Referral Flag N - Not required (non referred)

[Show voided transactions](#)

[Print Invoice](#)



[More Action](#)

Date of Service	Acc Period	Item Code	Item Description	Unit Price	QTY	GST Charge inc GST	Audit Date	User	Status
09/09/2022	09/09/2022	110	Professional attendance at consulting rooms or hospital, by ...	\$ 161.90	1	\$ 0.00 \$ 161.90	09/09/2022 10:22 AM		
09/09/2022	09/09/2022	PAYMT	Payment/Credit Card	\$ -161.90	1	\$ 0.00 \$ -161.90	09/09/2022 10:22 AM		

[FYDO Clinic Update 02/09/2022](#)

24-Hour Time

The Appointment screen now displays all times in 24-hour time. This will be reflected if the users have toggled 24-hour time to be displayed in "Settings" > "System Configuration" screen.

Time	Name
08:00	
08:30	
09:00	
09:30	
10:00	
10:30	
11:00	
11:30	
12:00	
12:30	
13:00	
13:30	
14:00	  SMITH, John
14:30	
15:00	
15:30	
16:00	
16:30	

SETTINGS > SYSTEM CONFIGURATION

System Configuration SMS Account Counters Administrator File Transfer

General

Auto Logout Time 30

Auto File Numbering No

Appointment Display Time Show 24 hour time

Appointment Tabs Surname, First name / Location – Two lines

Report Group Name ACSS Hospital

IFC Document Type

Preadmit Document Type

OEC Document Type

OEC Type Fund only

Batch Listing Report / Appointments Report

We have introduced two new reports called “Batch Listing” report and “Appointments”, they can be found in the reports menu under the “Reports - Clinic” tab as highlighted below. *(The Batch Listing Report is similar to the report in eClaims known as Batch Summary Report).*

Reports - Clinic

Financial Reports

☆ Adjustments

☆ Appointments

☆ Arrears

☆ Batch Listing

☆ Deleted Transactions

☆ GST

☆ Invoice Stats

☆ Items

☆ Payments

☆ Receipted

☆ Referral Stats

☆ Revenue

☆ Statements

☆ Transactions

Patient Stats Report

New filter option called “Survey” has been added to the “Patient Stats” report. Survey data can be entered in the the “Patient Details” screen under the “Survey” field. This field is used to record how the patient found/heard about your clinic.

The screenshot shows the 'Patient Stats' report filter interface. It is divided into two main sections: 'Patient Stats' and 'Other Information'. The 'Patient Stats' section contains several filter categories, each with a dropdown menu: 'Medicare Number' (All Patients), 'Deceased' (All Patients), 'Archived' (All Patients), 'DVA Number' (All Patients), 'Indigenous' (All Indigenous), 'Referral Expired' (All Patients), 'Preferred Doctor' (All Doctors), 'Health Fund' (All Funds), 'Sex' (All Genders), and 'Survey' (All Surveys). The 'Survey' filter is highlighted in yellow. The 'Other Information' section contains various fields: 'Allergies', 'Family GP' (with a search box), 'Alert', 'Indigenous Sts', 'Marital Status', 'Country of Birth', 'Language', 'Employment Sts', 'Survey' (with a dropdown menu and a help icon), 'O/S Visitor' (Yes/No), 'Interpreter' (Yes/No), and 'Deceased' (with a calendar icon).

Middle Name Field

We have replaced the the field “M” with “Middle Name” in the “Patient Details” screen. The new updated field allows a full middle name to be typed, before the “M” field only allowed for an initial.

The screenshot shows the 'Patient Details' form. At the top, there is a navigation bar with tabs: 'Patient Details', 'Other', 'Appointments', 'Recalls', 'Accounts', 'Episodes', 'Communication', and 'Documents'. The 'Patient Details' tab is selected. Below the navigation bar, the form contains several fields: 'Patient #' (151), 'File Num' (empty), 'External ID' (empty), 'Title' (Mr), 'Sex' (Male), 'First Name' (John), 'Middle Name' (empty, highlighted in yellow), 'Last Name' (SMITH), 'Pref. Name' (empty), and 'Address' (empty). A blue question mark icon is visible next to the 'Middle Name' field.

Dental Benefit Field

On the “Patient Details” screen there is now a field called “Dental Benefit”. This field works by the user entering the patients dental benefit amount and when invoicing to Medicare/Veterans it will deduct the invoice total from this value. To turn this feature on go to “Settings” > “System Configuration” and tick “Calculate Dental Benefit” tick box.

Other Information		Clinic	
Allergies			
Family GP	Search for a Family GP		
Alert			
Indigenous Sts	ASSI	--- Select ---	?
Marital Status			
Country of Birth			
Language			
Employment Sts	Employer		
Survey	?	Dental Benefit	0.00
O/S Visitor	<input type="radio"/> Yes <input checked="" type="radio"/> No		

Booking	
Arrived	
Seen by Doctor	
Billed	
Invoice Group Mandatory	<input type="checkbox"/>
Patient Claims Mode	Store and Forward
Claiming Payment Date	?
Default Fee Level	Level 1 - MBS 100%
Calculate Dental Benefit	<input type="checkbox"/>

Treatment Location

Update to the “Treatment Location” drop down for Veterans billings. Home visit, residential care facility, community health centre or hostel are now consolidated into one option as per Medicare web services rule.

Veterans Affairs

Service Type

Specialist

KMS

☐ Disability Indicator

Disability Text

Treatment Location

Home Visit, Aged care, Hostel

V

Hospital

H

Rooms

R

Processing and Payment Report

New filter option “Location” has been added in the “Processing and Payment Reports” screen. The filter works by filtering the processing or payment reports by a specific location.

PROCESSING AND PAYMENT REPORTS

Processing

Processing IMC

Processing IHC

Payments

Location

Type

All Locations

All

All Locations

ACSS Bondi Hospital

4

ACSS Hospital

1

Bondi Junction Clinic

2

Westmead Clinic

3

Minor Id

Print Note

We have added the option “Print Note” in the “History Notes” screen. This option allows the user to download a clinical note as a PDF and print.

Patient Details	Other	Appointments	Recalls	Accounts	Episodes	Communication	Documents	Clinical
Clinical								
Notes								
History Notes								
	Date / Time	Doctor / Location	Reason	Duration	Status	By		
	02/02/2022 07:52 PM	GP (REG), Test Aged Care Facility	Test 1		Submitted	Test Cases 02/02/2022 09:41 AM		02/02/2022 07:52 PM GP (REG), Test - Aged C Thetest for conwayner
	02/02/2022	GP (REG), Test						

Print Note
Delete Note