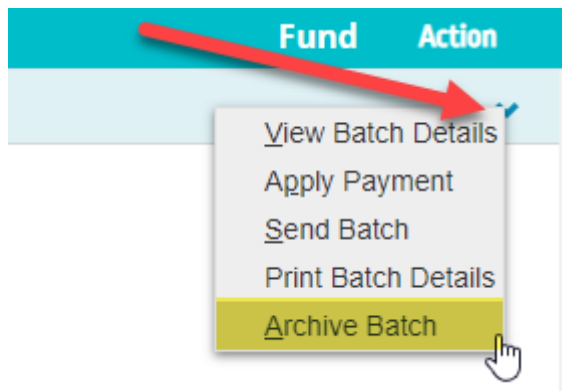


[FYDO Clinic Update 21/10/2022](#)

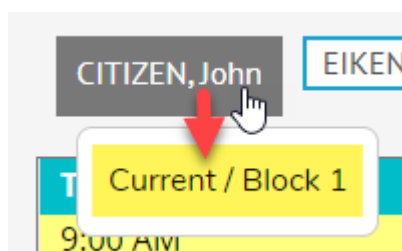
Archive Batch

We have introduced a new option called "Archive Batch" in the "Claiming Medical Screen". This option allows users to archive a patient claim from the "Claiming Medical Screen" without removing it from the patients "Accounts" history.



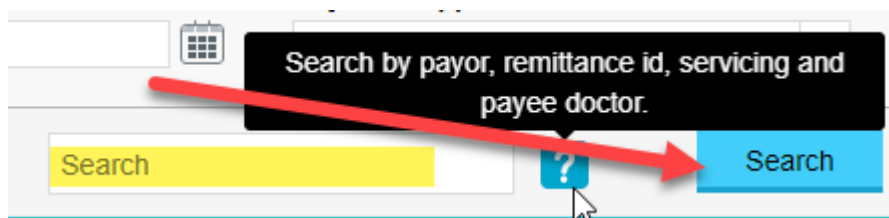
Doctor/Room Pop Up

On the "Appointments" screen if you hover your cursor over a Doctor/Room tab it will pop up below with the Roster/Block information.



Processing and Payment Reports

Users can now search by payor, remittance id, servicing and payee doctor on the "Payments" screen.



Bug Fixes

Some users were experiencing loss of information on new letters not yet saved. To prevent this from happening, we have introduced an Autosave feature that will Autosave a letter every couple of minutes and a few seconds after typing is stopped. The last Autosaved performed will display in the top right hand corner below save and cancel icons.

Total: 0.00 Save Cancel

Autosaved server: 2022-10-13 22:17:45

FYDO Clinic Update 30/09/2022

Patient Name Pop Up

On the "Appointments" screen if you hover your cursor over a patient name it will now pop up below. This new feature allows the user to view a patients name in full regardless of its length.

10:00	ADAMTHWAITE, Test...	306
10:30	ADAMTHWAITE, Tester Test	
11:00		

Print List

New fields have been added to the "Print List" when exported in "Excel - Raw Data" format.

New fields include:

- Patients Address
- Patients Email Address
- Patients Pension Number

Print List

Template: Appointments List (Default)

Order of List: Booking Time

Doctor/Room: 1 items checked

New Page: Not set

From Date: 29/09/2022 To Date: 29/09/2022

Time From: 00:00 Time To: 23:59

Options: ☒ Include dummy appointments
☐ Include cancelled appointments
☐ Include empty appointments

Copies: 1

Print Export To Cancel

Excel

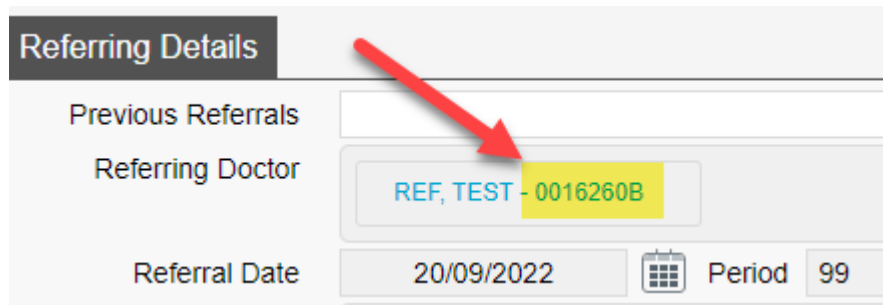
Excel - Raw data

PDF

AW	AX	AY
PatientsAddress	PatientsEmailAddress	PatientsPensionNumber

Referring Provider Number

On the “Patient Details” screen under “Referring Details”, the user can now view the referring doctor’s provider number next to their name.



The screenshot shows a form titled "Referring Details". It has three main sections: "Previous Referrals", "Referring Doctor", and "Referral Date". The "Referring Doctor" section contains a text field with the value "REF, TEST - 0016260B". A red arrow points to the provider number "0016260B". The "Referral Date" section shows "20/09/2022" and a calendar icon. The "Period" field shows "99".

Bug Fixes

Users were experiencing an issue with the “Print Batch Details” function only printing the first items date of service and item note (*if any*) and repeating the same details on all items within a invoice. This bug has been fixed and users are able to “Print Batch Details” with the correct dates of service and item notes (*if any*).

[FYDO Clinic Update 16/09/2022](#)

Transactions (Clinic) Report

We have added a new option “Order By” to the “Transactions (Clinic)” Report. This option allows the user to run the report in order by:

- Alphabetically
- Date of Service
- Audit Date
- Accounting Period

Date Type

Accounting Period

From 15/09/2022 **To** 15/09/2022

Order By

Alphabetically

Alphabetically

Date of Service

Audit Date

Accounting Period

FYDO Clinic Update 09/09/2022

Claimant Details

Patient Claim invoices now show the claimant details when viewing the invoice under "Patient Details" > "Accounts". (Note: This will only show if the claimant is not the patient)

Invoice Details

Invoice Number 614 Location Bondi Junction Clinic (ID:2) Claimant Name Test Test

Service Type Patient - Store and Forward - Inpatient Servicing Doctor Citizen, John (ID: 3) Claimant Medicare No 2111-11111-1

Payor Test TEST Billing Notes HOS: ACSS Hospital 002700Y Referral Date - - 0 months

Status Paid Referring Doctor - Referral Flag N - Not required (non referred)

Invoiced \$161.90 Batch ID 8 Batch # Batch Status Closed

Show voided transactions Print Invoice More Action

Date of Service	Acc Period	Item Code	Item Description	Unit Price	QTY	GST Charge inc	GST	Audit Date	User	Status
09/09/2022	09/09/2022	110	Professional attendance at consulting rooms or hospital, by ...	\$ 161.90	1	\$ 0.00	\$ 161.90	09/09/2022 10:22 AM		
09/09/2022	09/09/2022	PAYMT	Payment/Credit Card	\$ -161.90	1	\$ 0.00	\$ -161.90	09/09/2022 10:22 AM		

FYDO Clinic Update 02/09/2022

24-Hour Time

The Appointment screen now displays all times in 24-hour time. This will be reflected if the users

have toggled 24-hour time to be displayed in “Settings” > “System Configuration” screen.

Time	Name
08:00	
08:30	
09:00	
09:30	
10:00	
10:30	
11:00	
11:30	
12:00	
12:30	
13:00	
13:30	
14:00	  SMITH, John
14:30	
15:00	
15:30	
16:00	
16:30	

SETTINGS > SYSTEM CONFIGURATION

System Configuration SMS Account Counters Administrator File Transfer

General

Auto Logout Time 30

Auto File Numbering No

Appointment Display Time Show 24 hour time

Appointment Tabs Surname, First name / Location – Two lines

Report Group Name ACSS Hospital

IFC Document Type

Preadmit Document Type

OEC Document Type

OEC Type Fund only

Batch Listing Report / Appointments Report

We have introduced two new reports called “Batch Listing” report and “Appointments”, they can be found in the reports menu under the “Reports - Clinic” tab as highlighted below. *(The Batch Listing Report is similar to the report in eClaims known as Batch Summary Report).*

Reports - Clinic

Financial Reports

☆ Adjustments

☆ Appointments

☆ Arrears

☆ Batch Listing

☆ Deleted Transactions

☆ GST

☆ Invoice Stats

☆ Items

☆ Payments

☆ Received

☆ Referral Stats

☆ Revenue

☆ Statements

☆ Transactions

Patient Stats Report

New filter option called “Survey” has been added to the “Patient Stats” report. Survey data can be entered in the the “Patient Details” screen under the “Survey” field. This field is used to record how the patient found/heard about your clinic.

The screenshot shows the 'Patient Stats' report filter interface. It features a sidebar with various filter categories: Medicare Number, Deceased, Archived, DVA Number, Indigenous, Referral Expired, Preferred Doctor, Health Fund, Sex, and Survey. The 'Survey' filter is highlighted in yellow. The main area displays the 'Other Information' section, which includes fields for Allergies, Family GP, Alert, Indigenous Sts, Marital Status, Country of Birth, Language, Employment Sts, and a 'Survey' dropdown menu. The 'Survey' dropdown is also highlighted in yellow and includes a help icon (?).

Middle Name Field

We have replaced the the field “M” with “Middle Name” in the “Patient Details” screen. The new updated field allows a full middle name to be typed, before the “M” field only allowed for an initial.

The screenshot shows the 'Patient Details' form. The form has a tabbed interface with tabs for Patient Details, Other, Appointments, Recalls, Accounts, Episodes, Communication, and Documents. The 'Patient Details' tab is active. The form contains fields for Patient #, Title, First Name, Last Name, Pref. Name, Address, File Num, Sex, External ID, and a new 'Middle Name' field. The 'Middle Name' field is highlighted in yellow and includes a help icon (?).

Dental Benefit Field

On the “Patient Details” screen there is now a field called “Dental Benefit”. This field works by the user entering the patients dental benefit amount and when invoicing to Medicare/Veterans it will deduct the invoice total from this value. To turn this feature on go to “Settings” > “System Configuration” and tick “Calculate Dental Benefit” tick box.

Other Information

Allergies

Family GP

Alert

Indigenous Sts

Marital Status

Country of Birth

Language

Employment Sts

Survey

O/S Visitor

Clinic

Booking

Arrived

Seen by Doctor

Billed

Invoice Group Mandatory

Patient Claims Mode

Claiming Payment Date

Default Fee Level

Calculate Dental Benefit

Treatment Location

Update to the “Treatment Location” drop down for Veterans billings. Home visit, residential care facility, community health centre or hostel are now consolidated into one option as per Medicare web services rule.

Veterans Affairs

Service Type

Specialist

KMS

Disability Indicator

Disability Text

Treatment Location

Home Visit, Aged care, Hostel

Hospital

Rooms

Processing and Payment Report

New filter option “Location” has been added in the “Processing and Payment Reports” screen. The filter works by filtering the processing or payment reports by a specific location.

PROCESSING AND PAYMENT REPORTS

Processing

Processing IMC

Processing IHC

Payments

Location

Type

All Locations

All

All Locations

ACSS Bondi Hospital

4

ACSS Hospital

1

Bondi Junction Clinic

2

Westmead Clinic

3

Minor Id

Print Note

We have added the option “Print Note” in the “History Notes” screen. This option allows the user to download a clinical note as a PDF and print.

Patient Details	Other	Appointments	Recalls	Accounts	Episodes	Communication	Documents	Clinical
Clinical								
Notes								
History Notes								
	Date / Time	Doctor / Location	Reason	Duration	Status	By		
	02/02/2022 07:52 PM	GP (REG), Test Aged Care Facility	Test 1		Submitted	Test Cases 02/02/2022 09:41 AM		02/02/2022 07:52 PM GP (REG), Test - Aged C Thetest for conwayner
	02/02/2022	GP (REG), Test						

Print Note
Delete Note