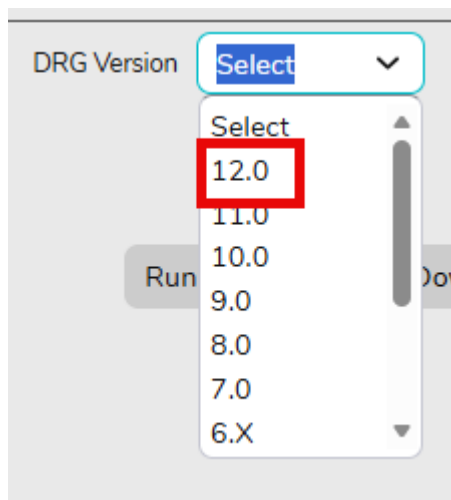


[FYDO Hospital Update - 04/06/2026](#)

DRG Version 12 Update

DRG Version 12 is now available as an option in FYDO. Along with the DRG version update, we have also updated the TurboGrouper to the latest version to ensure compatibility.



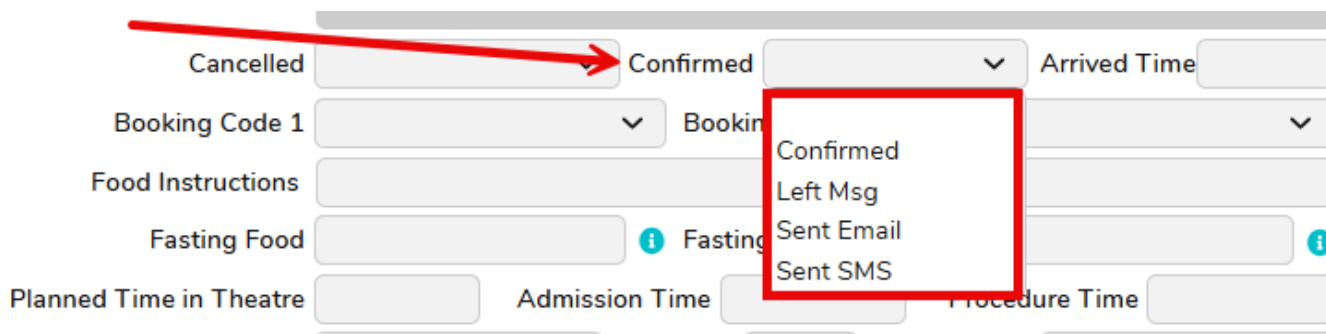
Just a reminder that the DRG version, in the Coding Screen, will automatically default based on the setup against the health fund in Settings, and should be set in line with what is outlined within your health fund contracts.

SMS Improvement

Previously, if an Automated SMS had already been sent for a particular appointment date, and a new appointment was then created within that same timeframe, the scheduled Automated SMS would send immediately for the new booking.

To give users more control over when this is sent, the **Confirmed** field is now displayed on the **Make Appointment** screen.

This allows users to select the appropriate confirmation status while creating the booking. For example, selecting **Confirmed** at the time of scheduling will prevent the Automated SMS from being sent immediately, where applicable.



Performance Optimisation

Additional performance improvements have been implemented across FYDO, resulting in a more efficient and responsive user experience.

[FYDO Hospital Update - 21/05/2026](#)

Other Services Improvement

In **Settings > Other Services**, there is now an option to select who the **Other Service** will default to. It is automatically set to **Health Fund**; however, if there is a specific custom code or prosthesis that should always be billed to the patient, you can change the default setting.

This selection will then automatically populate on screens such as **Edit Appointment, Theatre Screen, and IFC**.

SETTINGS > OTHER SERVICES > DE511

Other Service Details

Billing Code: DE511

Description: Oculentis LENTIS LU-313TY

Type: Prostheses

Company: Device Technologies Australia Pty L

Eclipse Mapping: [?]

Exclude fee when billing [?]

Expired as of: [Calendar Icon]

Send Invoice To: [?]

Status: Patient

Custom View Addition

FYDO has now implemented a new Custom View Field called **Time Out Theatre Time**, which will automatically pull through the time entered within the Theatre screen.

Create View

Location: Hospital and NSW

Department: All Departments

Doctors/Theatres: All Doctors/Theatres

View Name:

Layout: All Individual Weekly List

Number of Columns: 5

Type: Clinic Hospital

Scroll type: Individual Scroll Unified Scroll

Clinic State Type: Appointment Status

Hospital State Type: Appointment Status Booking Code 1 Booking Code 2

Select which fields you want to see in your hospital list

Fields: Add Field

Field Name	Percentage of column width
Time	20
Patient Name	40
Time In Theatre Time	20
Time Out Theatre Time	20
	100

Order of Doctors/Theatres

Name	
Theatre 1	Hospital and NSW
Theatre 2	Hospital and NSW
Theatre 3	Hospital and NSW

TimeIn	TimeOut
11:35	12:10

Bed Tracker

FYDO has now introduced a new button within Bed Tracker called **Patient Forms**. This feature allows users to print individual patient information by page, rather than being limited to printing only a handover report.



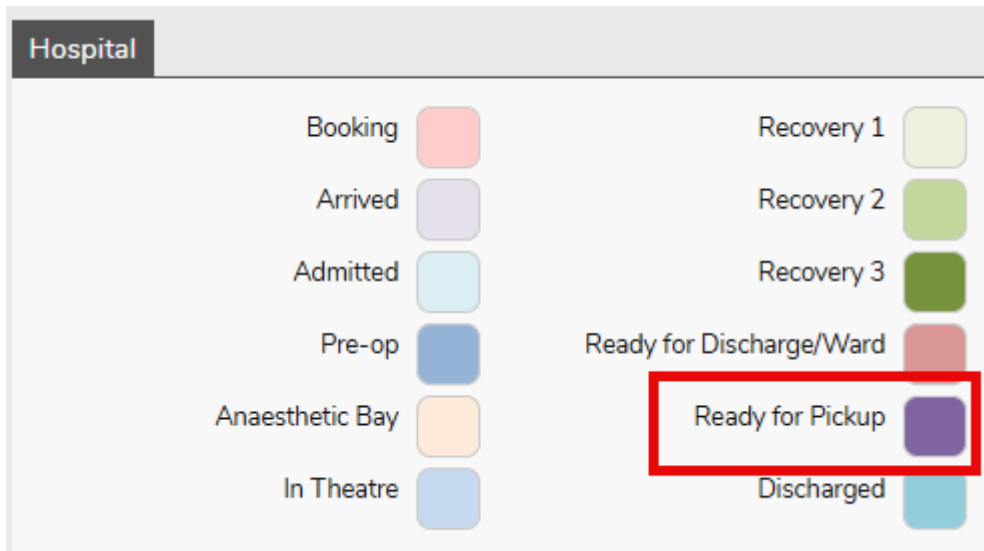
Performance Optimisation

Performance improvements have been implemented across FYDO, resulting in a more efficient and responsive user experience.

[FYDO Hospital Update - 14/05/2026](#)

Colour Code Addition

FYDO has introduced a “Ready for Pickup” option within System Configuration, which allows this status to be colour-coded. When the **Appointment Screen** is in **Status Mode**, it will now display the colour assigned to **Ready for Pickup**.



Type B/C Displayed on IFC screen

Like the Edit Appointment screen, **Type B** and **Type C** items will be highlighted on the IFC screen for improved visibility to users when creating patient informed financial consents.

Appointments / Informed Financial Consent - Hospital

Patient and Episode Details

First Name: Richard

Address Line 1: 22 Necker Way

Suburb: RINGWOOD

Fund: MPL - Medibank Private Limited

Excess: 0.00 Co-payment: 0.00

Location: Shaes Private Hospital

Adm Date: 13/05/2026 Dis Date: 13/05/2026

Accom: Accom - Medical

Bursary:

MBS/Items

Item	Description
30473	B Oesophagoscopy (not being a service associated with a servi
41500	C EAR, foreign body (other than ventilating tube) in, removal of,

Update to Billing Stats Report

The **Excludes episodes billed \$0** option will no longer appear on the Billing Stats Report when the

Show Not Billed Only filter is applied. This functionality is no longer following the introduction of the **Invoice Override** feature. If you have any questions about how the Invoice Override feature can be utilised, please reach out to our Support Team.

Additions to Audit Logs

Users can now export Audit Logs to PDF for printing along with the ability to export to excel.



Performance Optimisation

Performance improvements have been implemented for the Theatre Roster screen, resulting in a more efficient and responsive user experience.

[FYDO Hospital Update - 30/04/2026](#)

Invoice Export Report Addition

In **Reports > Invoice Export**, FYDO has now added the **Admission Number**, which can be located in **Column M**.

L	M	N
nepisodeno	AdmNo	AdmDate

The **Invoice Export** Report can now also be run for Fund Groups. Ensure the facility is selected in the **Location** field, for the fund groups to be an option in the **Fund** dropdown.

REPORTS > INVOICE EXPORT

Invoice Export

Location
Shaes Private Hospital

Fund

<input type="checkbox"/>	Select All		
<input type="checkbox"/>	Australian Health Service Alliance (Group)	AHS	5
<input type="checkbox"/>	Australian Regional Health Group Limited (Group)	ARH	8
<input type="checkbox"/>	BUPA Australia (Group)	BUP	56
<input type="checkbox"/>	HCF of Australia Limited (Group)	HCF	24
<input type="checkbox"/>	Medibank Private Limited (Group)	MPL	35
<input type="checkbox"/>	New Fund (Group)	NEW	81

[FYDO Hospital Update - 23/04/2026](#)

Document Improvement

When a document is imported, scanned, edited, or a new letter is created, the system will now automatically populate the doctor field once an admission date is selected.

Document Name

Document Type

Doctor

Admission

IFC Created IFC Signed

Checklist Admission Form Received Consent Received

Documents Scanned

API Update

The previously communicated API page size cap and rate limit restrictions have been implemented.

Further API changes will be taking place in the near future that will also require hospitals involvement/feedback. Further information on this will be communicated in the coming weeks.

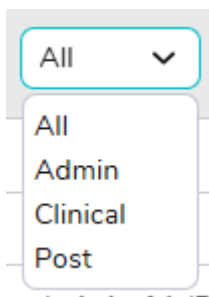
[FYDO Hospital Update - 16/04/2026](#)

PreAdmit Addition

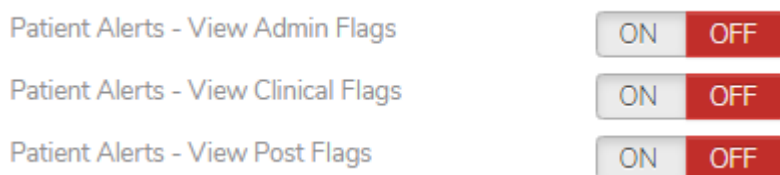
Users can request a default setting to be set up to automatically include or exclude the HC21, while still retaining the flexibility to manually select or deselect the HC21 when completing the IFC.

Patient Alerts Improvement

An “**All**” view has now been introduced in Patient Alerts, allowing users to see all alerts rather than only those applicable to a specific group. Patient Alerts will now default to the “**All**” view when opened.



Additionally, permissions have been implemented within User Groups for each type of patient alert, including Admin, Clinical, Post and All.



New Permissions

Permissions have now been introduced to control the ability to split invoices and reallocate transactions within Episodes. These permissions are enabled by default, so you will need to review and manually disable them for any user groups where this access should be restricted.



Performance Optimisation

Performance improvements have been implemented for the monthly view in Theatre Rosters, resulting in a more efficient and responsive user experience.

[FYDO Hospital Update - 09/04/2026](#)

Doctors Credentialing Alerts

Staying on top of doctor credentialing just got easier.

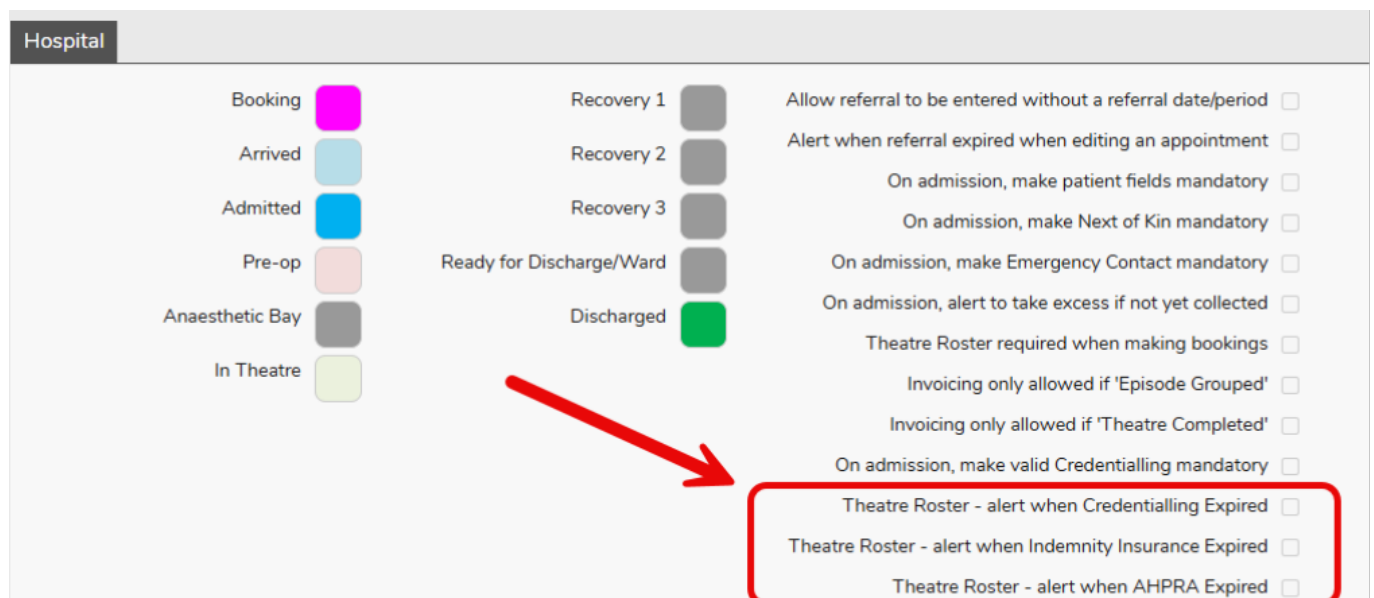
FYDO's latest update introduces smart alerts to help you catch expired or soon-to-expire credentials **before** they impact your theatre bookings.

You can enable these alerts under:

Settings > System Configuration > Hospital

Available alerts:

- Theatre Roster - Credentialing expired
- Theatre Roster - Indemnity insurance expired
- Theatre Roster - AHPRA registration expired



Why this matters:

Once enabled, you'll see a pop-up alert when creating a theatre booking if a doctor's credentials are invalid or due to expire within **ONE** month, helping you avoid last-minute disruptions and stay compliant with ease.

Credentialling Invalid or Expired

The doctor's credentialling is either invalid or expired, please correct this information before proceeding.

Ignore and Proceed

Cancel

Prosthesis - MMA ECLIPSE Mapping Code & User Permissions

From **1 November 2025**, some health funds (e.g. NIB, ARHG) required the use of **MMA ECLIPSE mapping codes** for certain items.

Hospitals are now required to submit **IHC miscellaneous mapping codes** for applicable items, instead of using the standard PX codes.

Additionally, some items are no longer valid under the latest [Prescribed List of Medical Devices and Human Tissue Products - Private Healthcare Australia \(PHA\)](#)

What this means for you:

- You'll need to apply the new **DR mapping code** via the updated menu when working with relevant funds or fund groups.

SETTINGS > ECLIPSE MAPPING (OTHER SERVICES) > ECLIPSE MAPPING (OTHER SERVICES)

Fund: AUH - Australian Unity

Item: BX214 x

Description:

ECLIPSE Mapping: DR00002019N

Status: Active

- Ensure fees are correctly maintained and aligned with agreed fund-specific rates.

Billing Code	BX214	Action	
Description	TISSEEL Two Component Fibrin Sealant Syringe		Current
Type	Prostheses	Fund	Charge inc GST
Company	BAXTER HEALTHCARE PTY LTD	MBP	323.00
Eclipse Mapping		MDH	323.00
<input type="checkbox"/> Exclude fee when billing		MPL	323.00
Expired as of		MTE	323.00
Send Invoice To		MYO	323.00
Status	<input checked="" type="checkbox"/> Active	NHF	323.00
		NIB	323.00
		NMW	323.00

New Permissions Available

Under **User Groups > Settings General**, you'll now see:

- ECLIPSE Mappings (Items)
- ECLIPSE Mappings (Other Services)

Good news- these permissions will automatically inherit from your existing ECLIPSE mapping access, so no additional setup is required.

ECLIPSE mappings (Items)



ECLIPSE mappings (Other Services)



[FYDO Hospital Update - 02/04/2026](#)

Payment Enhancement

FYDO now allows you to edit the transaction type if it was entered incorrectly. For example, if a patient paid via EFTPOS but it was recorded as Credit Card, you can now correct this by going to **Episodes > right-click on Payment > Edit Type**.

Delete Transaction

Edit Type

Reallocate Transaction

Split Transaction

There are also guardrails in place. If end-of-day banking has already been completed, or if the account period is locked, you won't be able to change the transaction type. A pop-up alert will appear to advise you in these cases.

Additionally, under **User Groups > Hospital Episode**, there is a "Change Transaction Type" permission. This is set to OFF by default, so it will need to be enabled for any users who require access to this feature.

Change Transaction Type

ON OFF

Reports Improvement

FYDO has standardised the calendar to start the week on a Monday and aligned the layout across all of the following reports:

- Adjustments
- Billing Status
- GST
- Appointments
- Cancelled Appointments

Today	< Apr 2026							May 2026 >						
Current week	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su
Current month	30	31	1	2	3	4	5	27	28	29	30	1	2	3
Current quarter	6	7	8	9	10	11	12	4	5	6	7	8	9	10
Current year	13	14	15	16	17	18	19	11	12	13	14	15	16	17
Previous week	20	21	22	23	24	25	26	18	19	20	21	22	23	24
Previous month	27	28	29	30	1	2	3	25	26	27	28	29	30	31
Previous 3 months	4	5	6	7	8	9	10	1	2	3	4	5	6	7
Previous quarter														

Appointments Report Addition

FYDO has now added item numbers to the Appointments Reporting export (Raw Data). Up to 10 items will now be displayed across columns BN-BW.

BN	BO	BP	BQ	BR	BS	BT	BU	BV	BW
MBS1v1	MBS2v1	MBS3v1	MBS4v1	MBS5v1	MBS6v1	MBS7v1	MBS8v1	MBS9v1	MBS10v1

Patient List Optimisation

We've implemented further performance improvements to the Patient List screen. In addition to the performance improvements, we have also included sorting capabilities across all columns.

These updates form part of our broader initiative to optimise system performance, reduce response times, and enhance overall usability across the platform.

Patient MRN Optimisation

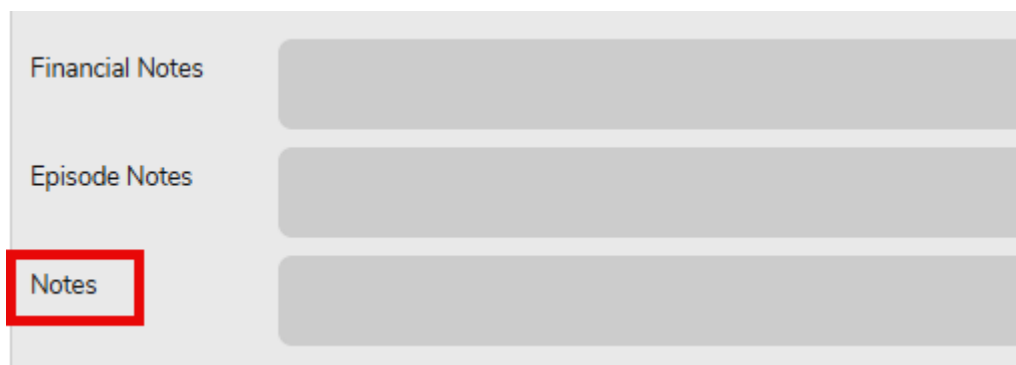
We have also implemented further performance improvements around searching for patients using the MRN.

These updates form part of our broader initiative to optimise system performance, reduce response times, and enhance overall usability across the platform.

[FYDO Hospital Update - 26/03/2026](#)

Billing Screen Addition

When creating an invoice, FYDO now display any notes entered on in the **Notes** section on the **Theatre Screen**. This ensures all relevant information is clearly displayed in one place, reducing the risk of omissions during the billing process.



The screenshot shows a billing interface with three distinct sections for notes, each with a corresponding text input area to its right. The sections are labeled 'Financial Notes', 'Episode Notes', and 'Notes'. The 'Notes' section is highlighted with a red rectangular border, indicating its new visibility in the billing process.

SMS Automation Enhancement

When setting up an **SMS Automation**, "**To Confirm Appointment**", users are now able to decide if the automated SMS is sent to **all patients** (*new option*) or only sent to patients that have **not yet confirmed** (*historic function of the To Confirm Appointment Automated SMS*).

SMS Automation [X]

Condition: To Confirm Appointment

Template: Clinic Appt Reminder

Week days Only

Days Before: 0 Send At: 12:35 PM

Location: Shaes Private Hospital Theatre: All Theatres

Confirmed: Exclude Confirmed Appointme (selected)

Exclude Confirmed Appointments

Send to all

Cancel Setup Auto SMS

Utilising the new **Confirmed** field, the user will be able to set the automation to:

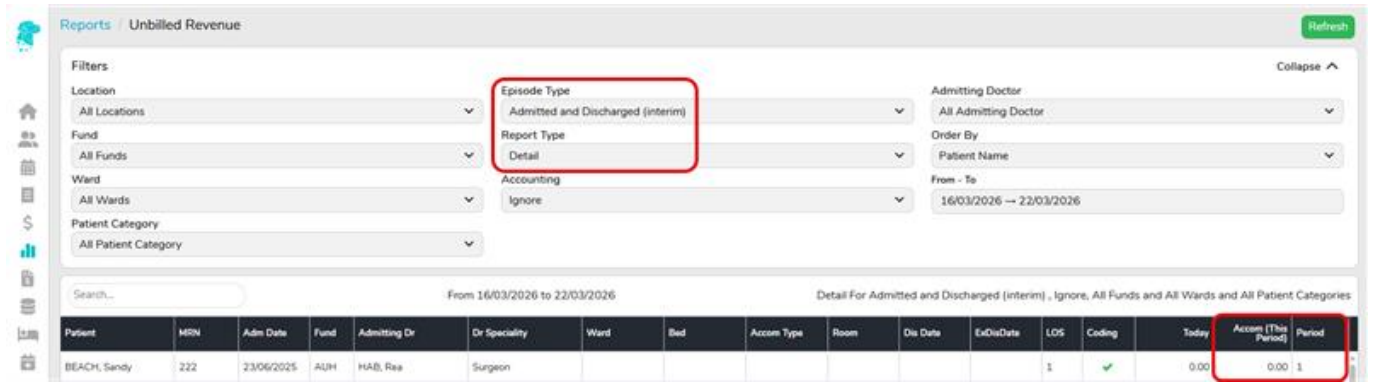
- **Send to all** and the SMS Automation will be sent to all bookings regardless of their confirmation status.
- **Exclude Confirmed Appointments** and the SMS Automation will only be sent to patients that are yet to confirm their appointment.

This ensures that patients can receive an SMS and reply to it, then also receive an additional SMS for a separate reason.

Unbilled Revenue Improvement

An addition has been made to the **Unbilled Revenue** to obtain **Interim Revenue** data. This allows facilities with long stay patients to view revenue within a specific period. For example, if a patient was admitted in January and discharged in March, running the report for February will display only the revenue accrued during February.

To use this correctly, set the **Episode Type** to *Admitted and Discharged (Interim)* and ensure the report is run in **Detailed** format.



This functionality is particularly useful for long-stay patients, as it allows you to identify the portion of accrued revenue within a selected reporting period.

IHI Check Box Function

The IHI Check button retrieves the patient’s IHI number, status, and last updated date, and it now automatically triggers the patient webhook. This means the updated IHI details are now sent without needing to manually edit and re-save the patient record.

[FYDO Hospital Update - 19/03/2026](#)

Automated SMS Addition

A checkbox has been added under **Settings > SMS Automation** to enable SMS messages to be sent on weekdays only.

If “**Week days Only**” is not selected, FYDO will function as it always has. For example, if an automated SMS is scheduled for **1 day prior to the procedure**, a patient booked for Monday will receive their SMS on Sunday.

However, if “**Week days Only**” is selected, the same SMS will instead be sent on the **preceding Friday** for a patient booked on Monday.

The same is also applicable for the **Post Discharge** Automated SMS type for SMSs scheduled following the patients discharge.

SMS Automation



Condition

To Confirm Appointment



Template

Time Calculations



Week days Only

Logs Improvement

FYDO has introduced an audit log for item numbers within **Settings > Logs**. This enhancement enables users to track when items are added, removed, or marked as inactive.

Performance Improvements

We have implemented further performance improvements across key FYDO functions, including patient editing, appointment management, inpatient screen edits, and hospital claiming.

These updates form part of our broader initiative to optimise system performance, reduce response times, and enhance overall usability across the platform.