

[FYDO Hospital Update - 09/02/2024](#)

Billing Status Report Improvements

Prepare for a game-changing innovation in Hospital Billing! Introducing our new **INTERACTIVE Billing Status - Show Not Billed Only Report**, designed to streamline the billing process for optimal efficiency and user-friendliness!

Users can now conveniently bill episodes directly from one central location! Easily track outstanding episodes awaiting billing for a smoother workflow and faster revenue generation.

To make use of this fantastic new feature, users can follow these steps:

The screenshot shows the 'Billing Status Report' interface. It includes a navigation menu on the left, a header with 'REPORTS > BILLING STATUS', and a main content area. The main area has filters for Location, Doctor, Report Types (Show not billed only), Fund, Discharges between (From: 01/01/2024, To: 07/02/2024), and checkboxes for 'Excludes episodes billed \$0' and 'Excludes cancelled episodes'. There are 'Update' and 'Export To' buttons. Below the filters is a table with columns: Patient Name, MRN, Adm Date, Dis Date, Fund, Surgeon, Theatre Complete, Coding, Theatre On Hold, Inv On Hold, and Cancelled. A red box highlights the table header (5). A red box highlights the 'Report Types' dropdown (2). A red box highlights the 'Discharges between' date range (3). A red box highlights the 'Update' button (4). A red box highlights the 'Coding' column (6), which has a dropdown menu open showing options: Coding, Create Invoice, Episodes, Patient, and Theatre.

Patient Name	MRN	Adm Date	Dis Date	Fund	Surgeon	Theatre Complete	Coding	Theatre On Hold	Inv On Hold	Cancelled
BLOW, Joe	135	02/01/2024	02/01/2024	MPL	Connors, Curtis	Y				
BRANSON, Richard	112	02/01/2024	02/01/2024	MPL	House, Greg	Y	C			
DAY, Doris	103	09/01/2024	09/01/2024	BUP	House, Greg	Y	C			
MOUSE, Mickey	132	16/01/2024	16/01/2024	BUP	Murphy, Shaun	Y	C			
PEEP, Bo	129	23/01/2024	23/01/2024	POL	Pierce, Hawkeye	Y	C			
SAYS, Simon	133	23/01/2024	23/01/2024	HCF	Pierce, Hawkeye	Y	C			
SPRATT, Jack	131	23/01/2024	23/01/2024	AUH	Pierce, Hawkeye	Y	C			
BLACK, Isaac	130	02/01/2024	02/01/2024	ANZ	Connors, Curtis					Cancelled After Arrival
BOND, Mary	120	09/01/2024	09/01/2024	U/I	House, Greg					
DEAN, James	102	09/01/2024	09/01/2024	MPL	House, Greg		C			
FUNDED, Self	118	16/01/2024	16/01/2024	U/I	Murphy, Shaun			Awaiting Pathology		
MUNRO, Marilyn	101	16/01/2024	16/01/2024	MPL	Murphy, Shaun				Certificate	

1. Navigate to **Reports > Billing Status**.
2. Select the **Report Type** of **Show Not Billed Only**.
3. Select the **Date from** and **Date To**.
4. Click **Update**.
5. Arrange the data to your preference! Utilise column headings, such as Patient Name, Admission Date, Discharge Date, Fund and Theatre Complete, for sorting.
6. For further convenience, select an episode and **Right-Click** to access a menu. From here, you can navigate to different pages to input required information.
ALTERNATIVELY, you can also use this menu to **CREATE INVOICE RIGHT FROM THIS SCREEN!**

Additionally, On Hold and Cancelled reasons are displayed to assist in identifying episodes that may not be ready for billing, making this a comprehensive solution for your billing needs!

The original **Billing Status > Show Not Billed Only** Report can still be accessed by clicking **Export to > PDF** for users that still require a printed copy of this report with a time stamp.

Claiming Hospital > Not Yet Sent

The **Discharge Date** has been added to the **Claiming Hospital > Not Yet Sent** tab.

CLAIMING HOSPITAL

Claims Not yet sent

Location: All Location | Type: All Types | Status: Ready | Fund: All Funds | Coding: All Coding | DRG:

Select 0 Items Selected Run Pat Check

Adm Date	Dis Date	Inv#	Invoiced	Fund i	MRN	Patient i	Claimed	Location	Type	Coding	Status i	Action
06/02/2024	06/02/2024	183	06/02/2024	MPL		BRANSON, Richard	\$1,354.65	Shaes Private Hospital	Paperbase	✓	Ready	
03/01/2024	03/01/2024	180	03/01/2024	MPL	102	DEAN, James	\$222.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	02/08/2023	116	02/08/2023	MPL	122	KNIGHT, Kathy	\$1,500.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	02/08/2023	123	02/08/2023	MPL	101	MUNRO, Marilyn	\$1,035.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	02/08/2023	127	02/08/2023	MPL	114	SQUAREPANTS, Spongebob	\$1,100.00	Shaes Private Hospital	Paperbase	✓	Ready	

New Permission Level

Users can now be given permission to **Create Invoice - Other Services Only** as a separate permission level from **Create Invoice**.

Hospital Episode

Admission	D	R	RW	<i>i</i>
Clinical Indicator	D	R	RW	
Coding	D	R	RW	
Create Invoice	ON	OFF		
Create Invoice - Edit charges	ON	OFF		
Create Invoice - Other Services only	ON	OFF		
Theatre	D	R	RW	
Reversals	ON	OFF		

This permission level can be adjusted for all **User Groups** in **Settings**. It grants the ability to generate an **Other Services Only** invoice for any patient, including patients that have not yet been admitted or discharged.

Navigation: THEATRE 1 | THEATRE 2 | THEATRE 3

Time	Name	Procedure
08:00		
08:30		
09:00		
09:30		
10:00	MOUSE, Mickey	Left Knee Arthrosc
10:30	FUNDED, Self	Left Knee Arthrosc
11:00	MUNRO, Marilyn	Right Knee Arthros
11:30		
12:00		
12:30		
13:00		
13:30		
14:00		
14:30		
15:00		

- Make an Appointment
- Edit Appointment
- Copy Appointment
- Cut Appointment
- Paste Appointment
- Episodes
- Arrived
- Unarrived
- Excess/Deposit
- Admit
- Discharge
- Theatre
- Coding
- Inpatient
- Certificate
- Clinical Indicators
- Confirmed
- Check List >
- Send SMS >
- Chart Label >
- Wristband >
- Delete Appointment
- Documents
- Create Letter
- Quick Form
- HC21 Left
- HC21 Right
- HC21 Book
- Create Invoice
- IEC
- QEC

Secondary Menu (highlighted):

- Create Invoice
- Other Services Only

Survey Settings

The list that facilities use to collate data, on how the patient came to know about the facility, is now customisable! Facilities can edit this list to include all relevant options for their needs. To make changes navigate to **Settings > Surveys**.

Navigation: SETTINGS > SURVEY

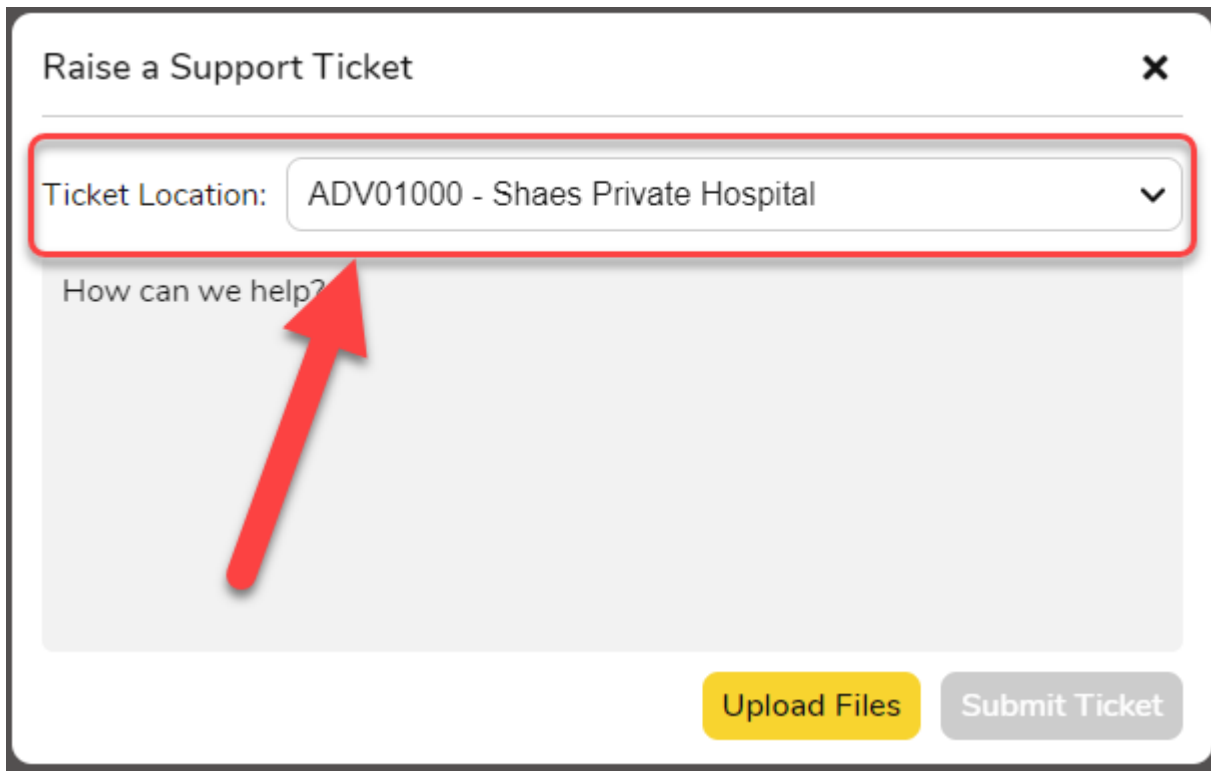
□ Show Inactive Search Add Survey Export To

Code	Name	Status	Action
3	1300 Number	Active	X
D	Doctor	Active	X
E	Events	Active	X
B	FaceBook	Active	X
F	Fridge Magnet	Active	X
G	Google/Internet	Active	X
N	Newspaper	Active	X
O	Others	Active	X
A	Radio	Active	X
R	Recommended	Active	X
T	Television	Active	X
W	Walk by/Drive by	Active	X
Y	Yellow Pages	Active	X

100 Records/Page Records 1-13 of 13 (Page 1 of 1)

Raising a Support Ticket from FYDO

When raising a support ticket with FYDO, users will now be able to select the **Location** that the ticket is relevant to. This feature assists multi-location databases, or Clinic/Hospital databases, in being able to raise their support tickets for the location that the ticket is referring to.



Raise a Support Ticket

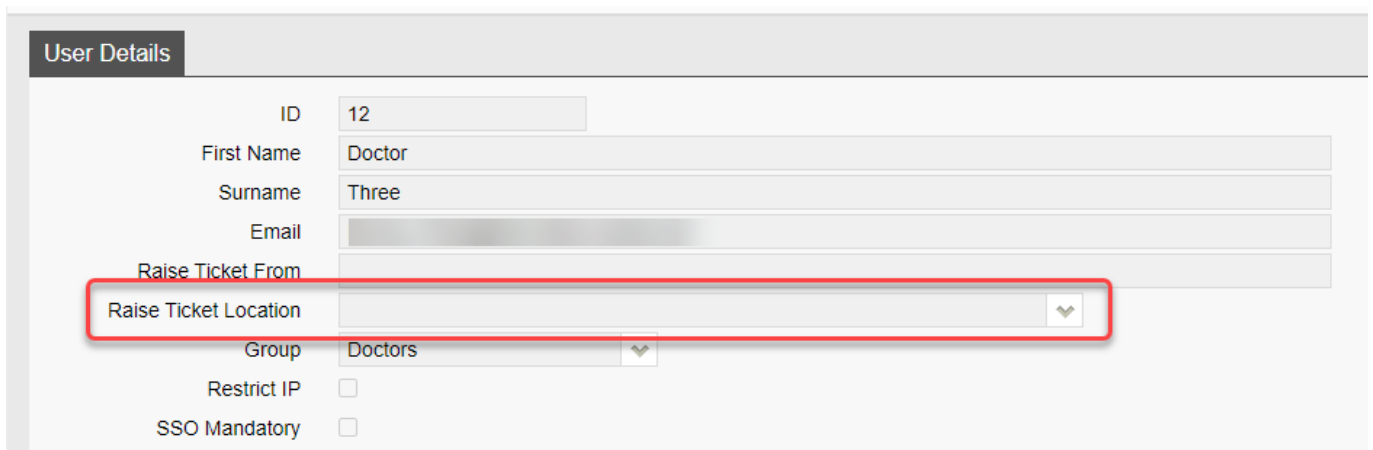
Ticket Location: ADV01000 - Shaes Private Hospital

How can we help?

Upload Files Submit Ticket

Default settings for this field can be entered, for the whole facility, in **Settings > System Configuration** by adding the required location to the **Raise Ticket Location** field.

The default settings can also be added at a **User level**, to ensure each user has the ticket populate with the location that is relevant to them, in **Settings > Users** by adding information to the **Raise Ticket Location** field.



User Details

ID 12

First Name Doctor

Surname Three

Email

Raise Ticket From

Raise Ticket Location

Group Doctors

Restrict IP

SSO Mandatory

[FYDO Hospital Update - 25/01/2024](#)

SMS Reply History

Users can now conveniently review SMS replies in chronological order, with the corresponding **Reply Date and Time** prominently displayed on the SMS History screen.

To access this feature, navigate to **Settings > SMS History** and apply the **Status** filter **“Replied”**.

Name	To	Status	Date Time Created	Date Time Delay	Sent Text	Reply Text	Reply Date Time
PEEP, Mrs Bo		Replied	24/1/2024 02:10:12 PM		Dear Mrs Peep, please arrive for your appointment on 25/01/2024 at 1:30pm. Your excess of \$250 will be payable on your admission. Please reply YES to indicate that you are aware of this. Many thanks.	I have already paid my excess!	24/1/2024 02:17:25 PM
PORGY, Mr Georgy		Replied	24/1/2024 02:12:06 PM		Dear Mrs Peep, please arrive for your appointment on 29/01/2024 at 8:30am. Your excess of \$300 will be payable on your admission. Please reply YES to indicate that you are aware of this. Many thanks.	YES	24/1/2024 02:17:24 PM

Reallocating Adjustments

Adjustments can now be reallocated to another invoice, mirroring the same functionality that currently exists for reallocating deposits. To utilise this feature, simply navigate to the corresponding **Episodes** screen and right-click on the Adjustment line, or normal click on the three dots to the right of the screen, to select **Reallocation Transaction**.

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST T	Audit Date	User
118	MPL	02/08/2023	02/08/2023	D	DEPOS	Excess Payment: EFTPOS	-		\$-200.00	0.00 H	07/08/2023 7:37 AM	Shae Darr (ACSS)
118	MPL	02/08/2023	02/08/2023	A	ACCOM	SameDay Accommodation Fee Band : 1	1	1	\$247.00	0.00 H	24/01/2024 2:25 PM	Shae Darr (Aitura)
118	MPL	02/08/2023	02/08/2023	T	13215	TRANSFER OF EMBRYOS or both ova and sperm to the uterus or fa...	-	1A	\$150.00	0.00 H	24/01/2024 2:25 PM	Shae Darr (Aitura)
118	MPL	02/08/2023	24/01/2024	J	ADIUS	Adjustment Applied: REFUND - Method: EFTPOS			\$200.00	0.00 H	24/01/2024 2:25 PM	Shae Darr (Aitura)

Claiming Hospital - Not Yet Sent Tab

The MRN number will now be displayed on the **Claiming Hospital > Not Yet Sent** tab.

CLAIMING HOSPITAL

Claims Not yet sent

Location: All Location, Type: All Types, Status: Ready, Fund: All Funds, Coding: All Coding, DRG: []

Select: [] 0 Items Selected Run Pat Check

Adm Date	Inv#	Invoiced	Fund	Fund Name	MRN	Patient	Claimed	Location	Type	Coding	Status	Action
03/01/2024	180	03/01/2024	MPL	Medibank Private Limited		DEAN, James	\$222.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	116	02/08/2023	MPL	Medibank Private Limited	122	KNIGHT, Kathy	\$1,500.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	123	02/08/2023	MPL	Medibank Private Limited	101	MUNRO, Marilyn	\$1,035.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	127	02/08/2023	MPL	Medibank Private Limited	114	SQUAREPANTS, Spongebob	\$1,100.00	Shaes Private Hospital	Paperbase	✓	Ready	

FYDO Hospital Update - 18/01/2024

Claiming Hospital - Paperbase Claims Enhancement

We've added a new feature to enhance efficiency in our **Claiming Hospital > Not Yet Sent** tab. Once the claims have been manually sent to the health funds, users will now be able to mark the complete Paperbase Claims as sent **IN BULK!**

The easiest way to do this is to navigate to the **Claiming Hospital > Not Yet Sent** tab and:

1. In the **Type** field, choose **Paperbase**
2. In the **Status** field, select **Ready**
3. Choose claims individually, using the left tick box on each individual line, or select all by utilising the **Select All** tick box at the top of the column
4. In the **Select** dropdown, choose **Mark as Sent**

CLAIMING HOSPITAL

Claims Not yet sent

Location: All Location, **1** Type: Paperbase, **2** Status: Ready, Fund: All Funds, Coding: All Coding, DRG: []

Select: [] 4 Items Selected Run Pat Check

4 Select

Mark as Sent

Adm Date	Inv#	Invoiced	Fund	Fund Name	MRN	Patient	Claimed	Location	Type	Coding	Status	Action
03/01/2024	180	03/01/2024	MPL	Medibank Private Limited		DEAN, James	\$222.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	116	02/08/2023	MPL	Medibank Private Limited	122	KNIGHT, Kathy	\$1,500.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	123	02/08/2023	MPL	Medibank Private Limited	101	MUNRO, Marilyn	\$1,035.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	127	02/08/2023	MPL	Medibank Private Limited	114	SQUAREPANTS, Spongebob	\$1,100.00	Shaes Private Hospital	Paperbase	✓	Ready	

This will mark the Paperbase Claims as sent in the same manner as before, and the corresponding audit trail will be displayed in the patient's episode audit notes.

Episode Notes Financial Notes Audit

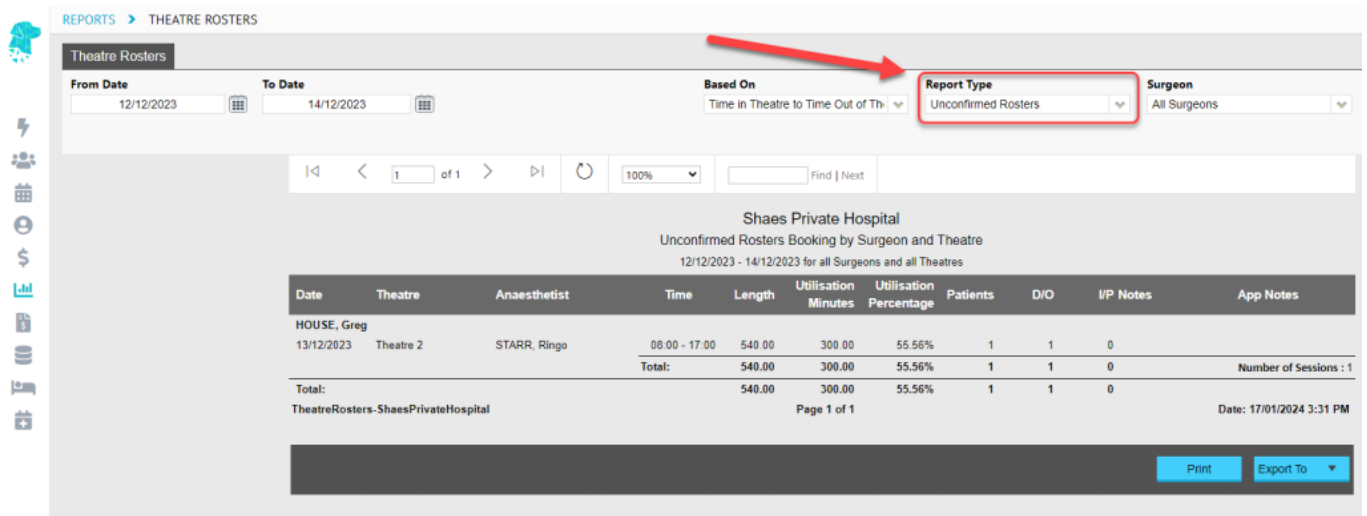
Paperbase Invoice - Invoice 123 sent by Shae Darr (Altura) 17/01/2024 5:55 PM

Bank deposit cleared - Inv 123 - Payment - EFTPOS \$-200.00 by Shae Darr 15/08/2023 10:17 AM

Bank deposit cleared - Inv 124 - Payment - EFTPOS \$-29.00 by Shae Darr 15/08/2023 10:17 AM

Theatre Rosters Report Enhancements

We've added a new **Report Type** to the **Theatre Rosters Report** called **Unconfirmed Rosters**. This allows facilities to easily identify rosters that haven't yet had the **Session Confirmed** tick box completed in the specific Theatre Roster.



We have also added additional fields to enhance the usability of the **Excel - Raw Data Export** for the **Theatre Roster** Report including:

- Booked Utilisation Percentage
- Actual Utilisation Percentage
- Delayed Start Reason and ID
- Delayed Finish Reason and ID
- Cancelled Reason and ID
- Confirmed Indicator

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V
1	Start	Finish	Roster	Booked	Actual	Booked	Actual	cNotes	AppNotes	ReasonStart	ReasonStart	ReasonFinish	ReasonFinish	confirmed	Cancelled	CancelledReason	NumDO	NumPat	NumIP	ID	docid
2	0800	1700	14/12/2023	15	360	240	6.3	150				122	122	TRUE		Procedure Complication	1	1	0	144	6
3	0800	1700	12/12/2023	15	360	540	2.8	66.7		124	Surgeon Delayed	122	122	TRUE		Procedure Complication	1	1	0	140	9
4	0800	1700	12/12/2023	50	180	540	5.6	33.3		126	Equipment Malfunction			TRUE			1	1	0	142	1
5	0800	1700	12/12/2023	75	180	540	13.9	33.3						TRUE			3	3	0	143	6
6	0800	1700	13/12/2023	15	300	540	2.8	55.6		125	Anaesthetist Delayed	123		FALSE		Equipment Failure	1	1	0	141	7

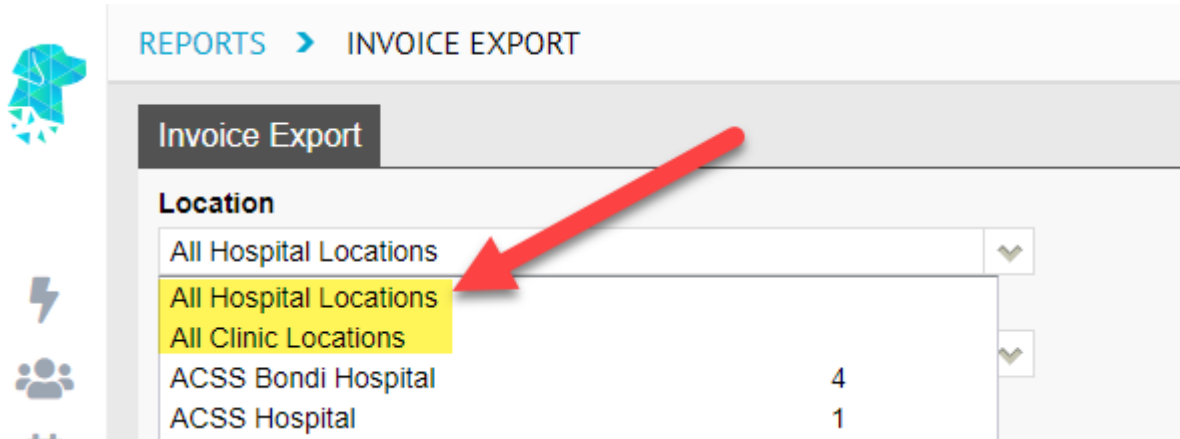
Length of Stay Report Additions

There has been an additional column added to the **Length of Stay Excel - Raw Data** Export to display the **Length in Minutes** for overnight patients.

The original Length column is still present and will continue to reflect the number of nights; however, the new additional column will transcribe the information into minutes to help facilities identify the exact length of stay for the admission.

Invoice Export Report Additions

The Invoice Export Report can now be run for **All Hospital Locations** and **All Clinic Locations** AT ONCE! This new feature allows multi-location facilities to easily collate invoice data across all their sites simultaneously.



Bug Fix

The issue that some users experienced when trying to search for customised Other Services codes has been resolved.

[FYDO Hospital Update - 05/01/2024](#)

Quick Form Enhancements!

We've revamped the **Quick Form** feature for improved user workflow and efficiency. The new layout, accessible from the Right-Click Menu in Appointments, allows users to **print multiple forms simultaneously**. The updated Quick Forms pop-up now includes **Labels** and **Wristbands**, enabling users to print all required forms from ONE PLACE!

Individual forms are still able to be printed by clicking the orange **Print** button. Selecting multiple forms activates the **Print Selected** button for a one-click, multi-form print experience!

E 2 THEATRE 3

Name	MRN	Proce
DEAN, James	102	Gastr

- Make an Appointment
- Edit Episode
- Copy Appointment
- Cut Appointment
- Paste Appointment
- Episodes
- Arrived
- Unarrived
- Excess/Deposit
- Admit
- Discharge
- Theatre
- Coding
- Inpatient
- Certificate
- Clinical Indicators
- Confirmed
- Check List >
- Send SMS >
- Chart Label >
- Wristband >
- Delete Appointment
- Documents
- Create Letter
- Quick Form
- HC21 Left
- HC21 Right

THEATRE 3

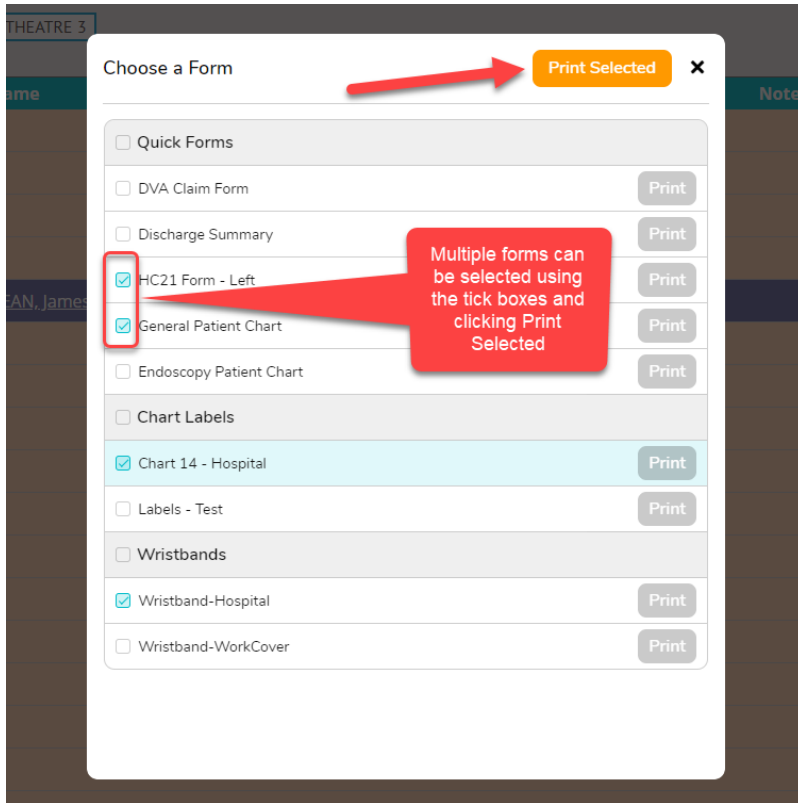
Name DEAN, James

Notes

Choose a Form Print Selected ×

- Quick Forms
- DVA Claim Form Print
- Discharge Summary Print
- HC21 Form - Left Print
- General Patient Chart Print
- Endoscopy Patient Chart Print
- Chart Labels
- Chart 14 - Hospital Print
- Labels - Test Print
- Wristbands
- Wristband-Hospital Print
- Wristband-WorkCover Print

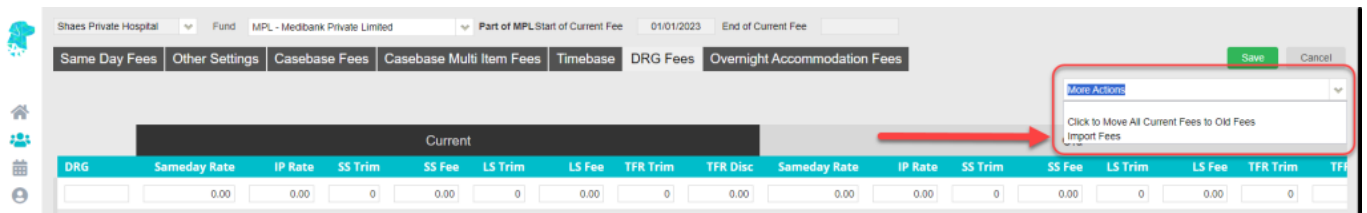
Users are still able to print individual forms if they require



DRG Fee Import Feature

Introducing the DRG Fees Import Feature! Now, users can import DRG Fees into FYDO using an Excel file. For step-by-step instructions, check out our new Wiki page:

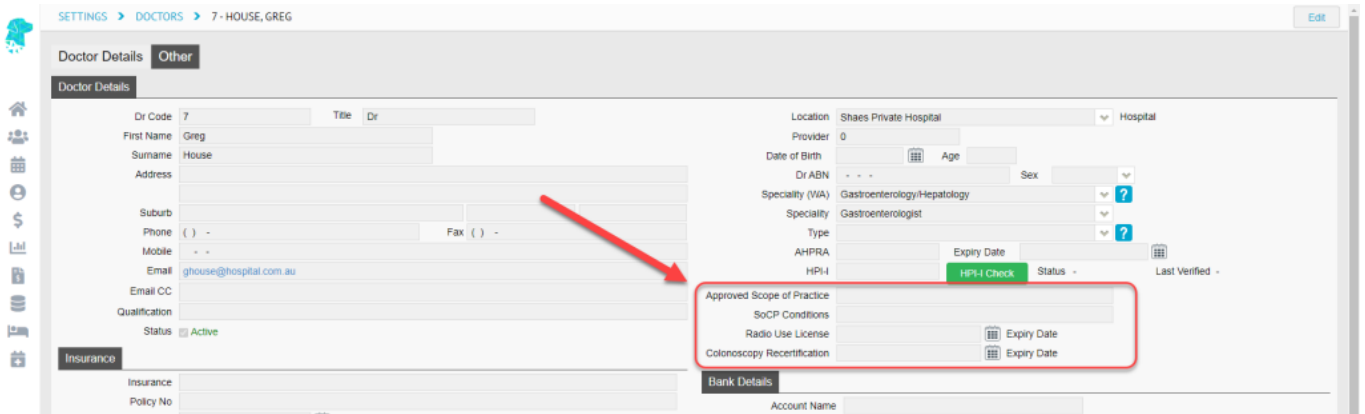
[Hospital Health Fund Fees - Importing DRG Fees](#)



Doctors Data - New Fields Available

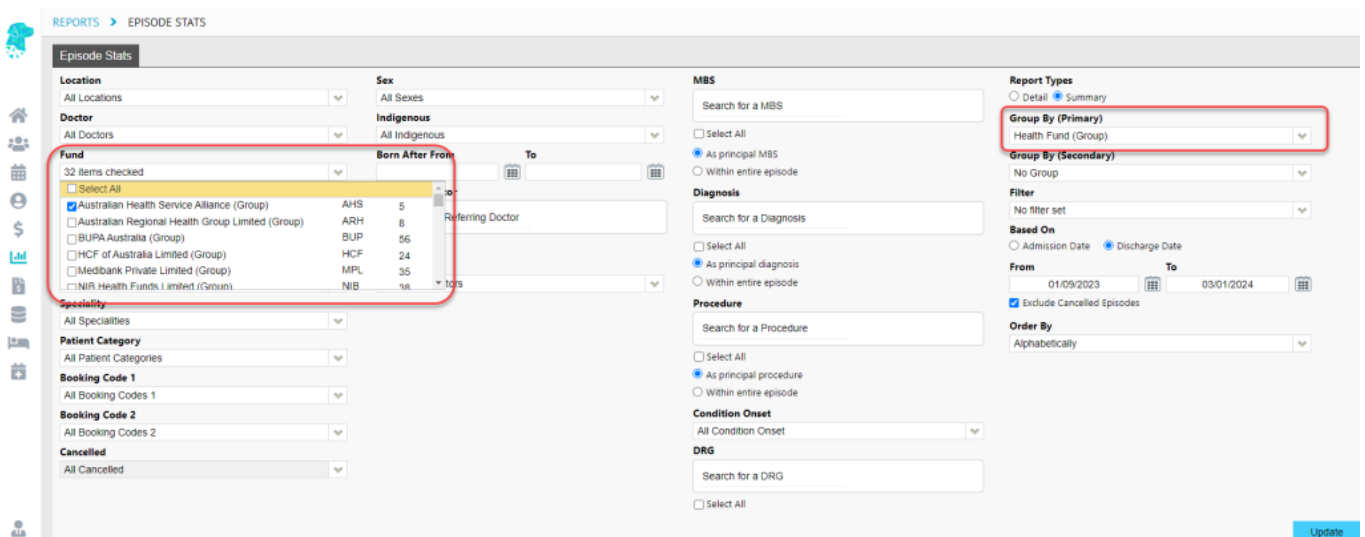
FYDO now has four additional fields available in **Settings > Doctors** to assist facilities efficiently manage and document credential information in FYDO. These fields include:

- **Approved Scope of Practice**
- **SoCP Conditions**
- **Radio Use License**
- **Colonoscopy Recertification**



Episode Stats Report Additions

Users can now filter the **Episode Stats Report** by **Health Fund Groups**! Easily collect and organise data for multiple funds, under a specific group, at once (e.g. AHSA, ARHG etc). The new **Group By (Primary)** option, **Health Fund (Group)**, also enables sorting data by Health Fund Groups.



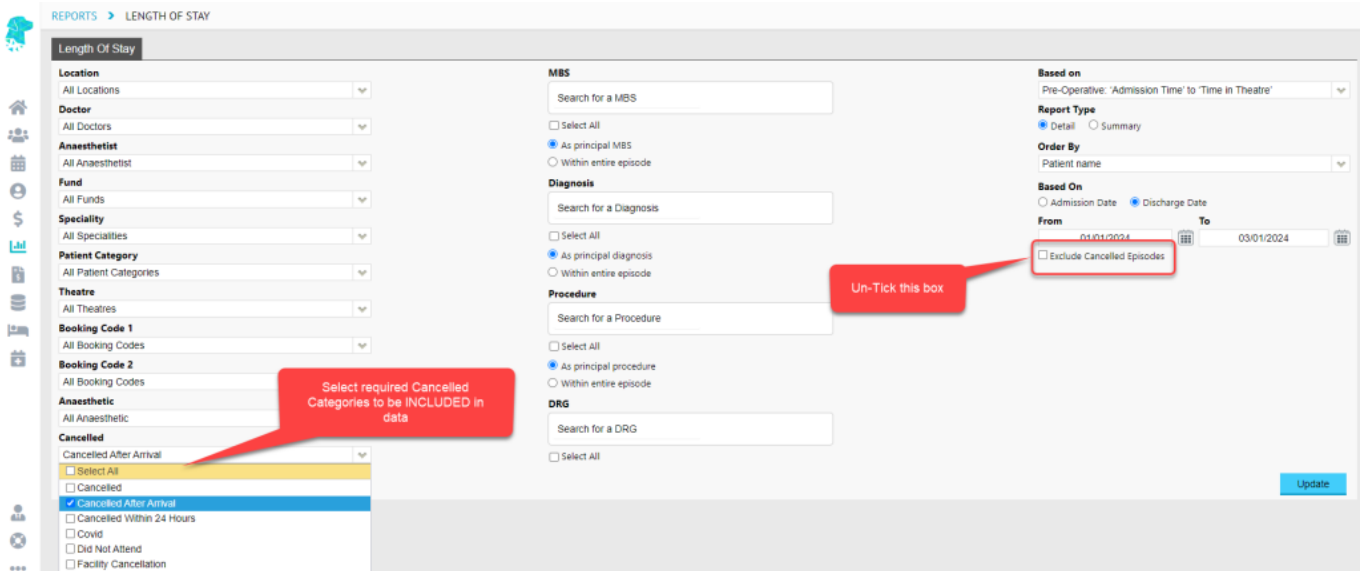
The **Medicare Eligibility** has now been added to the **Episode Stats > Export to Excel - Raw Data**.

	E	F	G	H	I	J	K	L	M	AC	AD	AE	AF	AG	AH
1	PatientName	Sex	DOB	Address1	Address2	Suburb	State	Postcode	Email	MedicareNumb	MedicareIssueNumber	MedExpiry	MedElig	MedEligDesc	Admissior Adn
2	BRANSON, Richard	M	18/07/1950	22 Necker Way		BADU ISLAND	QLD	4875		4292	3	31/01/2026	1	Eligible - Australian Resident	340 22/1
3	BRANSON, Richard	M	18/07/1950	22 Necker Way		BADU ISLAND	QLD	4875		4292	3	31/01/2026	1	Eligible - Australian Resident	341 02/C
4	DAY, Doris	F	03/04/1922	333 Sunshine Bo		Windy Harbour	WA	6262	doris@calamitjane.com.au		3	31/01/2026	1	Eligible - Australian Resident	280 18/C
5	DAY, Doris	F	03/04/1922	333 Sunshine Bo		Windy Harbour	WA	6262	doris@calamitjane.com.au		3	31/01/2026	1	Eligible - Australian Resident	287 03/1
6	DAY, Doris	F	03/04/1922	333 Sunshine Bo		Windy Harbour	WA	6262	doris@calamitjane.com.au		3	31/01/2026	1	Eligible - Australian Resident	526 17/1

Length of Stay Report Enhancements

The **Length of Stay Report** now supports the inclusion of cancelled episodes. By default, it will **Exclude Cancelled Episodes**, but facilities can now easily include them (if they are admitted and discharged) by un-ticking the **Exclude Cancelled Episodes** box. Once un-ticked, the **Cancelled** filter becomes available, allowing for episodes that fall under specific cancelled reasons to be added to the collated data.

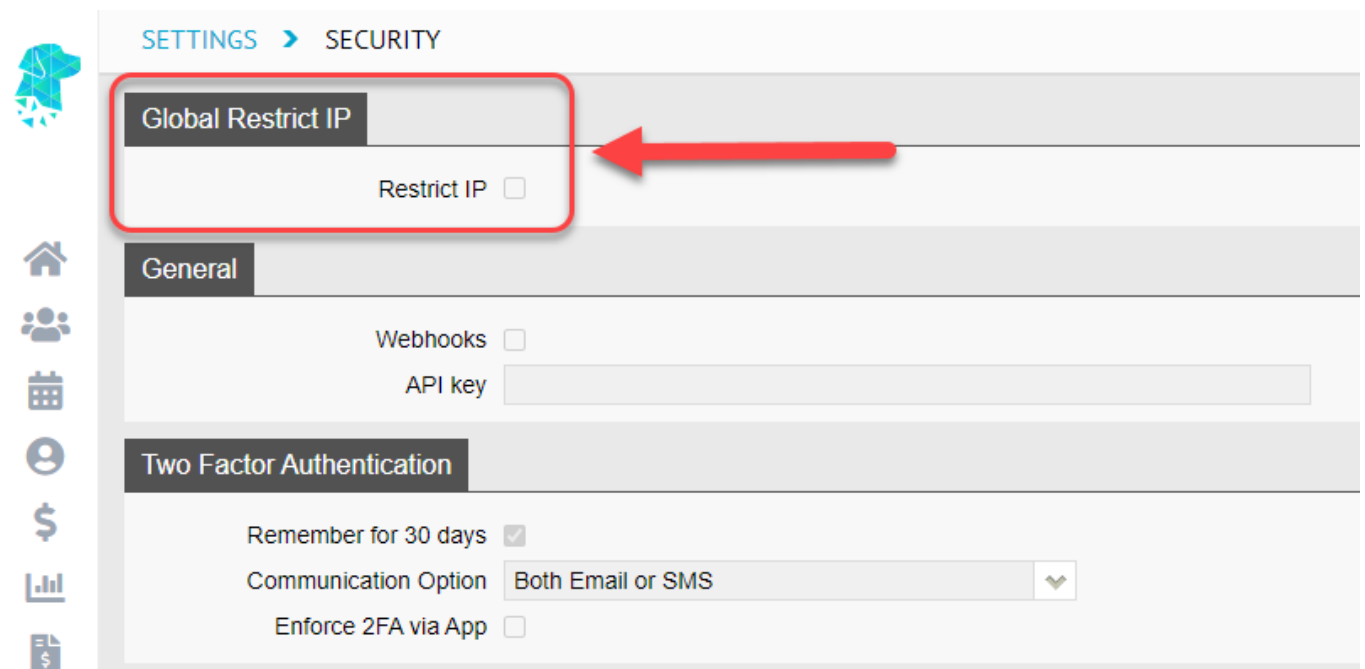
For instance, to obtain information on all completed episodes AND episodes **Cancelled After Arrival**, select the options provided in the screenshot below.



New IP Restriction Function

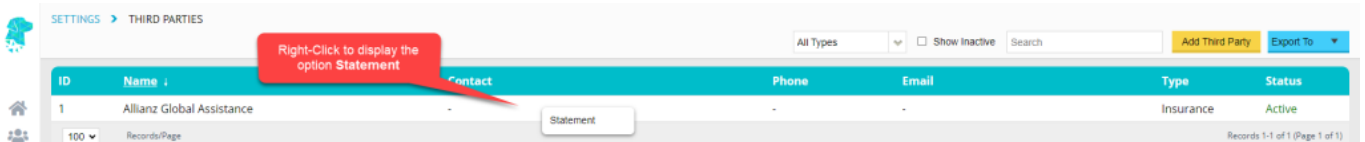
Facilities can now use the new **Global Restrict IP** function in **Settings > Security** to simultaneously restrict all users to a specific IP address. While the ability to restrict individual users is still available in **Settings > Users**, this new feature streamlines the process for applying IP Restrictions across the board.

Only users with the required access levels will be able to make amendments to these settings.



Third Party Statements

FYDO now enables users to generate statements for Third-Party companies by navigating to **Settings > Third Parties** and right-clicking on the required line.



A pop-up is displayed, allowing users to select the required dates before clicking **Print** to generate the statement.

Third Party Statement

Location: Shaes Private Hospital

From: 01/12/2023

To: 31/12/2023

Messages: All Messages

Buttons: Cancel, Print

[FYDO Hospital Update - 14/12/2023](#)

Theatre Screen - New Save Feature

We are excited to introduce a new feature on the **Theatre Screen** that allows users to seamlessly add, and save, information without closing the screen. The new **Save & Continue** button is particularly beneficial for facilities that need to input data during procedures, enabling real-time updates without the need to repeatedly reopen the screen.

The existing functionality of the **Save** button will remain unchanged and will now be called **Save & Exit**.

APPOINTMENTS > THEATRE SCREEN

Total 22,596.00

Buttons: Save & Exit, Save & Continue, Cancel

Patient: MRN 127 - MELON, Mrs Coco, DOB 07/07/1977 [46] Sex Female

Location: Shaes Private Hospital (QLD)

Dr/Surgeon: PIERCE, Hawkeye

Anaestheticist: LANNON, John

Code	Description	Qty	Date of Srv	Send Invoice To	Serial #	Data	Action
AL025	AcrySof Multipiece Models MNGOMA, MNGOAC	1	13/12/2023	Health Fund			X
AL005	DUOVISC VISCOELASTIC SYSTEM	1	13/12/2023	Health Fund			X

Unbilled Revenue Report Additions

Theatre ID and Theatre Name have been added to the Unbilled Revenue Report > Excel - Raw Data Export.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W
1	LocId	LocName	Patient	MRN	EpiNo	AdmDate	LOS	Fund	From	To	Desc	Fee	GST	Band	BandID	BedType	Qty	cPatCat	Item	ItemType	BillTo	TheatreID	TheatreName
26	1	Shaes Priv DAY, Doris		103	52	30/08/202	1	AHM	30/08/2023	30/08/2023	Endoscopic examin	450	0	2	0		1	D/O	32222	C	H	3	Theatre 3
27	1	Shaes Priv DEAN, James		102	39	22/08/202	1	MPL	22/08/2023	22/08/2023	SameDay Accommc	600	0	4	1		1	D/O	ACCOM	A		1	Theatre 1
28	1	Shaes Priv DEAN, James		102	44	20/11/202	1	MPL	20/11/2023	20/11/2023	Removal of one or i	888	0	3	0		1	D/O	32229	C	H	1	Theatre 1
29	1	Shaes Priv HAYNES, Corn		111	11	04/10/202	1	BUP	04/10/2023	04/10/2023	SameDay Accommc	300	0	3	2		1	D/O	ACCOM	A		1	Theatre 1
30	1	Shaes Priv JACKSON, Mic		104	10	09/08/202	1	BUP	09/08/2023	09/08/2023	SameDay Accommc	400	0	4	2		1	D/O	ACCOM	A		1	Theatre 1
31	1	Shaes Priv KNIGHT, Kathy		122	5	22/11/202	1	MPL	22/11/2023	23/11/2023	Accom - for 1 night	0	0		0	2		1	I/P	ACCOM	A	1	Theatre 1
32	1	Shaes Priv LETTERS, CAPI		124	4	02/10/202	1	ACA	02/10/2023	02/10/2023	SameDay Accommc	500	0	3	2		1	D/O	ACCOM	A		1	Theatre 1

Bug Fix - Invoice On Hold Feature

The issue that some users were experiencing with the Invoice On Hold feature not functioning correctly has now been resolved.

This feature gives facilities the ability to:

- Place an **Individual Health Fund** on hold (*Settings > Health Funds*)
- Place a **Head of Group Health Fund** on hold (*Settings > Health Funds*)
- Place an **Individual Episode** on hold (*Edit Appointment*)

APPOINTMENTS > EDIT APPOINTMENT (127- MELON, COCO)

Booking Details

Location: Shaes Private Hospital

Theatre/List: Theatre 1 Roster: Select Roster

Dr/Surgeon: PIERCE, Dr Hawkeye

Surgical Assistant: Select Surgical Assistant

Other Surgical Assistant: Select Other Surgical Assistant

Anaesthetist: LENNON, Dr John

Anaesthetic (Primary): IV/Sedation Anaesthetic: None

Apmt Date: 13/12/2023 Time: 10:00 Adm #: 333

Appointment Type: Standard 30 Mins: 15

Proc Notes: Left Cat & IOL

Other Notes:
 OEC Received OEC Checked IFC Completed
 Admission Form Received Chart Ready Consent Received

Patient Category: Day Only Start at Day: 1 Discharge: 0

Accom Type: Accom - Medical Room Type: Private

Bed Notes:

Cancelled:

Booking Code 1:

Food Instructions:

Fasting Food: ? Fasting Fluids: ?

Planned Time in Theatre: Admission Time: 06:00 Procedure Time:

Program: ? NHTP: No ? **Inv Hold**

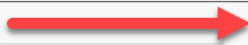
Flags: New Patient Interm Billing Medical Only MHR consent

Individual Episodes can be place on hold by utilising the Inv Hold field in the Edit Appointment Screen.

Each facility has the flexibility to customise **Invoice Hold Reasons** to accommodate their specific requirements for placing invoices on hold. This can be done, by a user with the required access levels, by navigating to **Settings > Hospital > Invoice Hold Reason**.

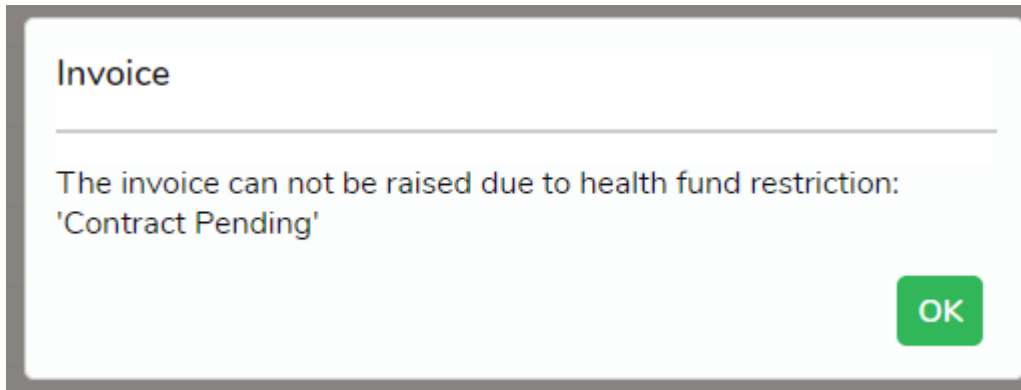
Hospital

- > Adjustments
- > Clinical Indicators
- > Close Accounting Period
- > Fees Management
 - Fees Setup
 - Minimum Benefits
 - Other Services
- > Field Defaults
- > ICD Management
 - Diagnosis Codes
 - Morphology Codes
 - Procedure Codes
- > Invoice Hold Reasons
- > Procedures
- > Theatre Management
 - Theatre Data
 - Theatre Rosters
- > Ward Management
 - Bed Tracking
 - Ward and Bed Data



For Individual Health Funds and Head of Group Funds that are placed on hold, users will receive the below alert if they attempt to bill an episode that is linked to an on-hold health fund. However, there

will be no visual cue in each individual appointment, as this field is intended to be used for placing only that specific episode on hold (e.g. Awaiting Pathology). This distinction ensures facilities can differentiate between a health fund being on hold and an individual episode being on hold, allowing them to utilise both features simultaneously if the need ever arises.

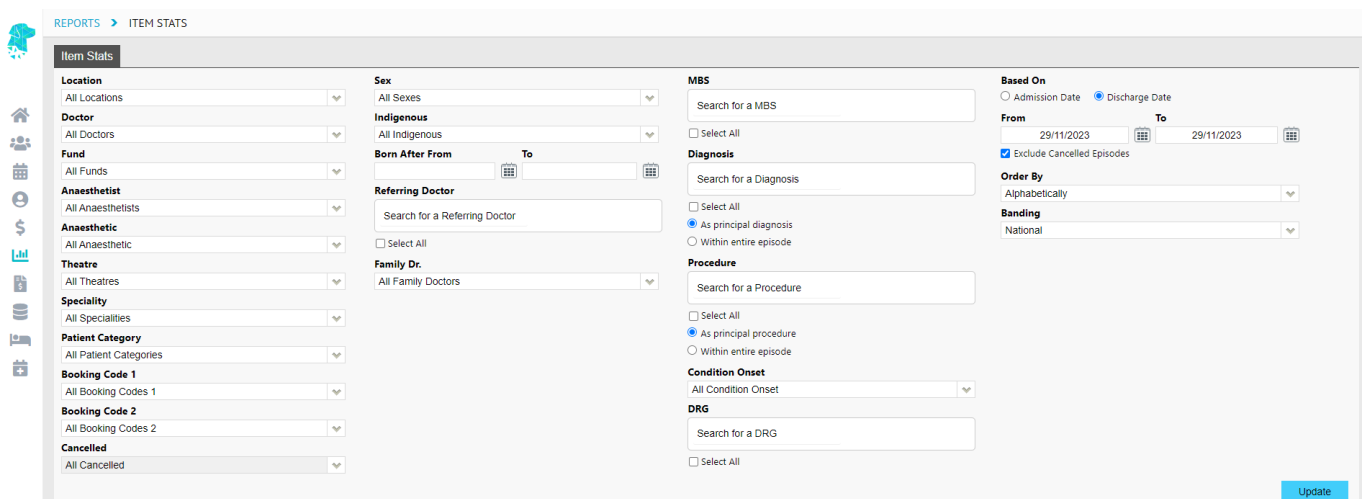


[FYDO Hospital Update - 30/11/2023](#)

New Report - Item Stats

A new **Item Stats Report** has been added to FYDO that allows users to obtain statistics on all items listed in the Theatre Screen.

This will allow users to collate data easily and efficiently on numbers of procedures performed, whether they are primary or subsequent procedures.



Revenue Report Additions

Additional fields have been added to the **Excel - Raw Data Export** of the **Revenue Report**. These fields include:

- Theatre ID

- Theatre Name
- Time In Theatre (*First theatre visit*)
- Time Out Theatre (*First theatre visit*)
- Minutes in Theatre (*First theatre visit*)

C	D	E	F	G	H	I	J	K	L	AP	AQ	AR	AS	AT	AU	AV
MRN	EpiNum	InvNum	AccountIn	DateSent	Surname	First name	Admission D	Discharge D	InvSurgeon Name	Theatre	TheatreName	Anaesthe	TimeInTheatre1	TimeOutTheatre1	Day Category	MinsInTheatre1
129	15	157	01/11/202	Peep	Bo	01/11/2023	01/11/2023	Connors, Curtis		1	Theatre 1	IV/Sedati	08:00	08:45	D/O	45
103	61	160	20/11/202	Day	Doris	13/11/2023	13/11/2023	Pierce, Hawkeye		1	Theatre 1	IV/Sedati	08:00	08:20	D/O	20
113	39	161	13/11/202	Smith	John	13/11/2023	13/11/2023	Pierce, Hawkeye		1	Theatre 1	IV/Sedati	10:00	10:20	D/O	20
113	39	162	13/11/202	Smith	John	13/11/2023	13/11/2023	Pierce, Hawkeye		1	Theatre 1	IV/Sedati	10:00	10:20	D/O	20
129	17	159	13/11/202	Peep	Bo	13/11/2023	13/11/2023	Pierce, Hawkeye		1	Theatre 1	IV/Sedati	08:00	08:20	D/O	20
122	6	163	29/11/202	Knight	Kathy	29/11/2023	29/11/2023	House, Greg		1	Theatre 1	IV/Sedati	10:00	10:20	D/O	20

Security Settings Relocation

The **Security Settings**, originally located in **System Configuration**, can now be accessed directly from Settings. This change is designed to provide more control over user access to this section of FYDO.

The screenshot shows the 'SETTINGS' application with the 'General' tab selected. The settings are organized into two columns. A red arrow points from the left column to the 'Security' option in the right column. The 'Security' option is highlighted with a red box.

These Security Settings include:

- Webhooks
- API Key
- 2 Factor Authentication Settings
- Single Sign On Settings

A new permission control has been added to **Settings > User Groups**. This change helps facilities grant specific users access to **System Configuration** without necessarily providing access to **Security**.

The new permission control will be defaulted to 'D - Deny' for all users except the Subscriber, who can adjust this setting for the required user groups.

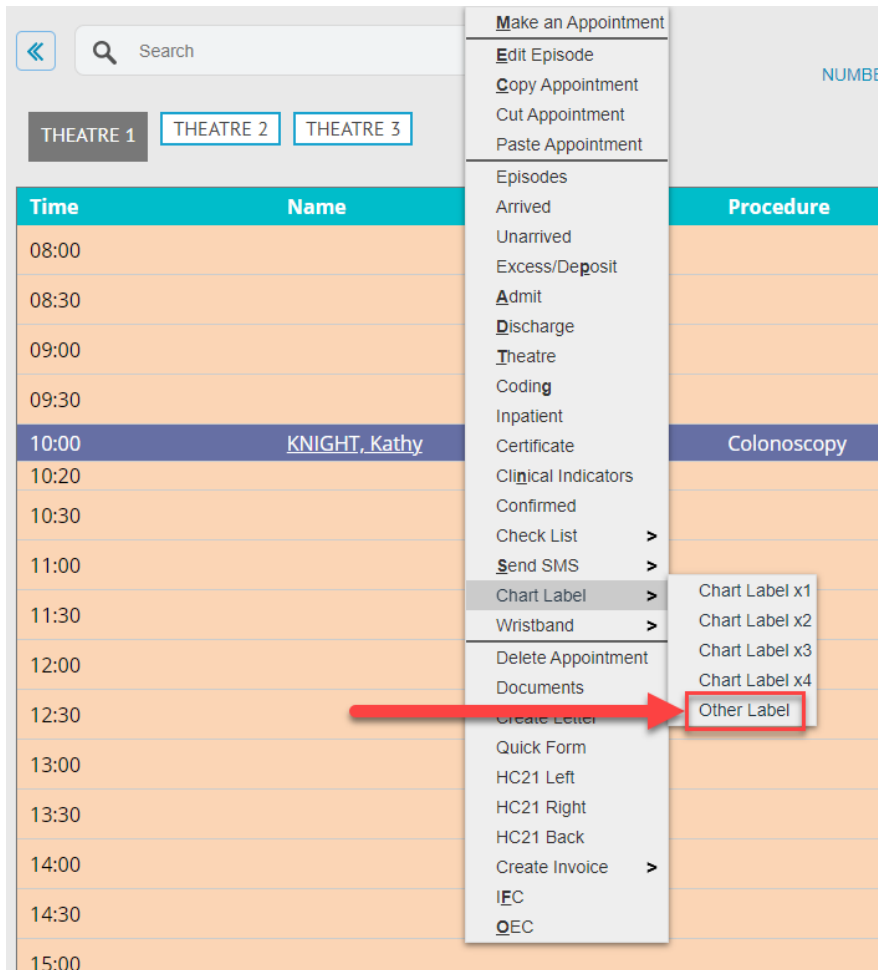
Settings General

Accommodation Category	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW	Nurse List	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW
Appointment Types	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW	Practices	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW
Area Codes	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW	Program Numbers	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW
Band Mappings	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW	Recall Reasons	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW
Booking Codes	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW	Referral Types	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW
Cancelled Reasons (Appointments)	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW	Referring Doctor	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW
Cancelled Reasons (Theatre Rosters)	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW	Security	<input checked="" type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Departments	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW	SMS Setup	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW
Deposit Types	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW	SMS Templates	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW
Doctors	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW	Staff Roles	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW
Doctor Specialities	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW	System Configuration	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW
Document Types	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW	Templates	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW
ECLIPSE mappings	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW	Theatre Hold Reasons	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW
Health Funds	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW	Theatre Reason for Delayed Finish	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW
Hospitals	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW	Theatre Reason for Delayed Start	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW
Invoices Messages	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW	Third Parties	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW
Items	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW	User Groups	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW
Item Types	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW	Users	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW
Locations	<input type="checkbox"/> D	<input type="checkbox"/> R	<input checked="" type="checkbox"/> RW	Users - Unblock	<input checked="" type="checkbox"/> ON	<input type="checkbox"/> OFF	

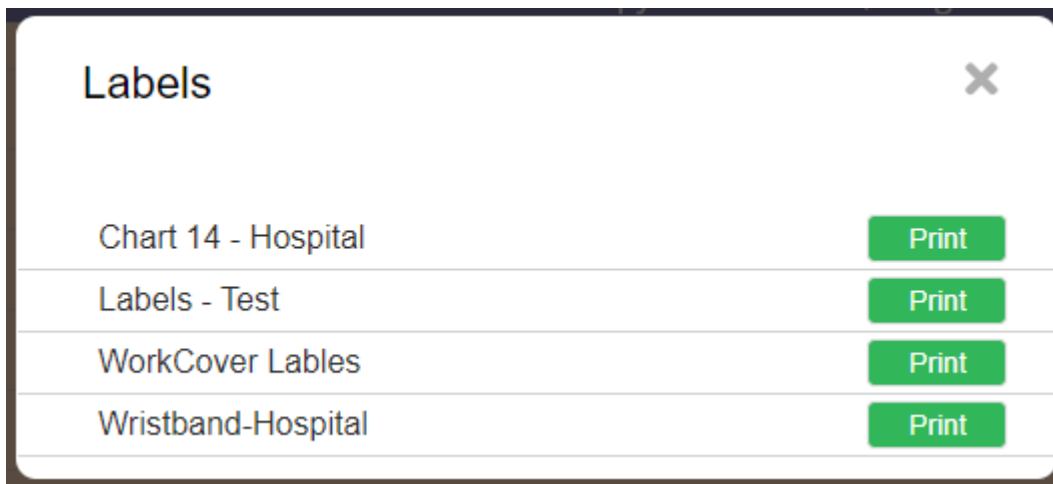
Adding Multiple Label Templates

FYDO now supports multiple label templates. Users can choose from various label templates, loaded into their database, by utilising the **Other Label** option under **Chart Label**.

The **Default** chart label template will still print when any of the original options (*Chart Label x1*, *Chart Label x2 etc*) are selected.



When selecting the **Other Label** option, a pop-up will display a list of available Chart Label Templates.



Bug Fixes

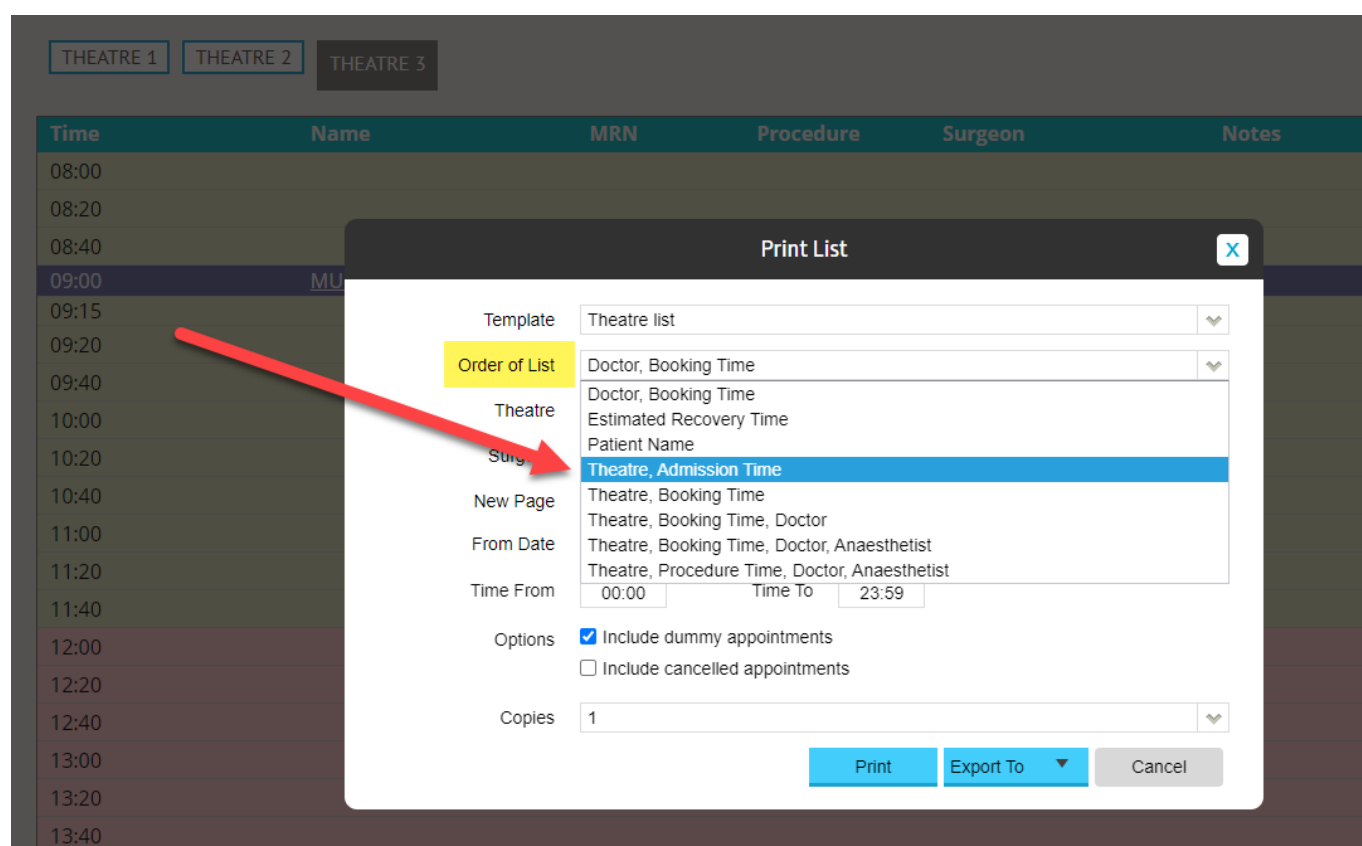
- The original default **Print List > Order of List** (Theatre, Booking Time, Doctor, Anaesthetist) has been reinstated.
- The speed issue some sites were experiencing while running the **Arrears Report** has been improved.
- The problem some users encountered with updating the doctor from the Theatre Roster

Screen, which was not feeding into DOX, has now been resolved.

[FYDO Hospital Update - 23/11/2023](#)

New Option Added to Print List

We have introduced a new 'Order of List' option in FYDO, allowing lists to be organised based on **Theatre** and **Admission time**, in addition to the original option of Booking Time.



The screenshot shows the 'Print List' dialog box in the FYDO system. The dialog is overlaid on a table with columns: Time, Name, MRN, Procedure, Surgeon, and Notes. The 'Order of List' dropdown menu is open, showing several options. A red arrow points to the 'Theatre, Admission Time' option, which is highlighted in blue. Other options include 'Doctor, Booking Time', 'Theatre, Booking Time', and 'Theatre, Booking Time, Doctor'. The dialog also includes fields for 'Template' (Theatre list), 'New Page', 'From Date', 'Time From' (00:00), 'Time To' (23:59), 'Options' (Include dummy appointments checked, Include cancelled appointments unchecked), and 'Copies' (1). Buttons for 'Print', 'Export To', and 'Cancel' are at the bottom.

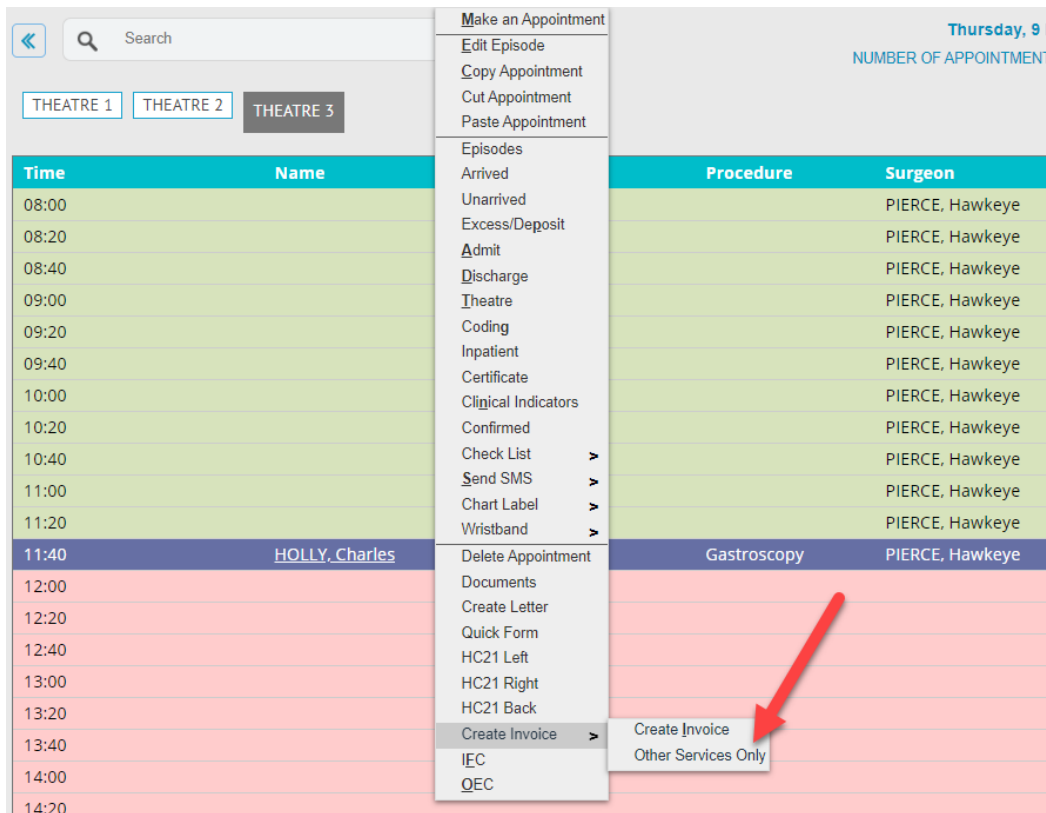
[FYDO Hospital Updates - 8/11/2023](#)

New "Other Services Only" Invoice Feature

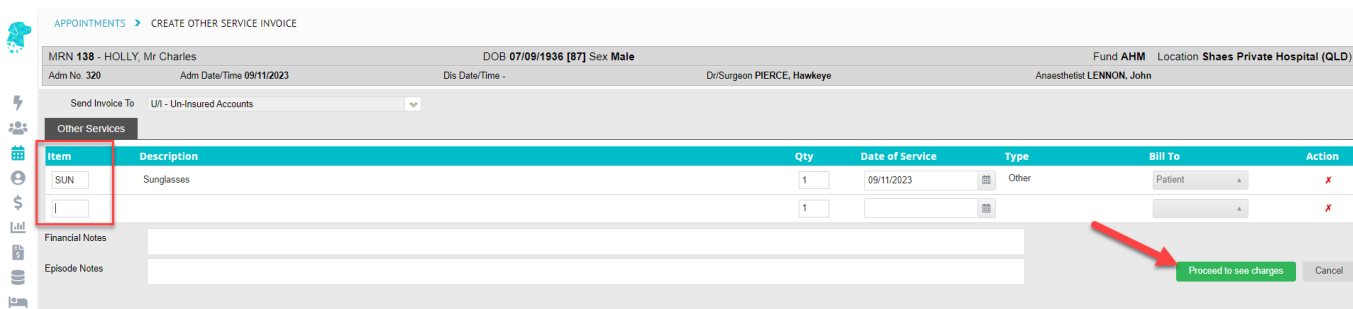
FYDO has an exciting new feature that allows users to raise an **Other Services Only Invoice** for booked appointments. Episodes do not have to be admitted and discharged for this function to be utilised, which will allow invoices to be raised for sundry items e.g. sunglasses, RAT tests or cancellation fees.

This option is located alongside the **Create Invoice** option on the Appointments Screen right-click

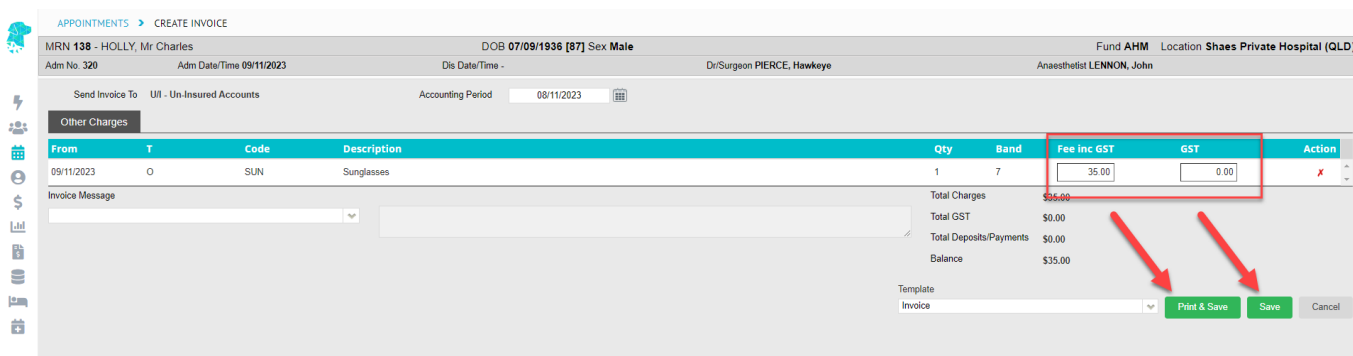
menu, with the fast key "I" still retaining its original function of creating a normal invoice for the episode, once it is complete.



When **Other Services Only** is selected, users will see a reduced version of the normal invoicing screen, where they can add the required items that are to be billed to the patient prior to clicking **Proceed to see charges**.



Following the normal invoicing process, the charges for the item will be displayed to enable the user to check the amounts prior to clicking **Save** or **Print & Save**.



All functions, including the calculation of GST, are the same as the usual invoicing screen.

Addition to the Arrears (Hospital) Report

The Excel - Raw Data extract of the Arrears (Hospital) report will now show the **Theatre Name** along with the **Theatre ID**.

	AE	AF	AG	AH	AI	AJ	AK	AL	AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV
1	EpiFundId	Members	AccomTyp	NextFU	FinNotes	BillID	BillID	BillCont	Injury	DateAccid	ClaimNo	OtherID	OtherNan	OtherCon	Theatre	TheatreName		
2	35	12345678E	Accom - M												3	Theatre 3		
3	51	0	Accom - M												1	Theatre 1		
4	35		Accom - M												1	Theatre 1		
5	35		Accom - M												3	Theatre 3		
6	35		Accom - M												3	Theatre 3		
7	51		Accom - M												3	Theatre 3		
8	51		Accom - M												1	Theatre 1		
9	51		Accom - A												1	Theatre 1		
10	51		Accom - M												3	Theatre 3		
11	51		Accom - A												1	Theatre 1		

Addition to the Deleted Transactions Report

The Deleted Transactions Report now has an Excel - Raw Data option. This option can be utilised by running the report and clicking on **Export to > Excel - Raw Data**.

The screenshot shows the 'Deleted Transactions' report interface for 'Shaes Private Hospital'. The report is filtered by 'Deleted Date between 09/10/2023 - 08/11/2023'. A table of deleted transactions is displayed, including columns for Patient Name, MRN, Inv# (160), Description, Service Date, Tran Date, Amount, Fund, Doctor, Deleted, and Deleted By. At the bottom right, the 'Export To' dropdown menu is open, showing options for 'Excel', 'Excel - Raw data', and 'PDF'. A red arrow points to the 'Excel - Raw data' option.

[FYDO Hospital Update - 2/11/2023](#)

1st of November National Procedure Banding & MBS Update

The latest update of the National Procedure Banding & MBS Medical Fees has been loaded into FYDO.

Addition to the Adjustments (Hospital) Report

The Excel - Raw Data extract of the Adjustments (Hospital) report will now show the **Theatre Name** along with the **Theatre ID**.

C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
1	RN	InvNum	patSurname	patFirstname	Deceased	HF	HF Memb	AdmDate	DisDate	Code	Descriptio	Amount	DateOfSei	Accountin	AuditDate	DrSurname	DrFirstName	Range	User	Theatre	TheatreName	
2	12	34	Dean	James		U/I	123456	08/03/202	08/03/202	ADIJUS	Adjustme	250	08/03/202	16/10/202	16/10/202	House	Greg	01/07/2023	To Shae Darr (A	1	Theatre 1	
3	18	97	Porgy	Georgy		MPL	123456785	18/07/202	18/07/202	ADIJUS	Adjustme	305	18/07/202	18/07/202	18/07/202	House	Greg	01/07/2023	To Shae Darr (AC	3	Theatre 3	
4	13	129	Day	Doris		AHM	12312345	15/08/202	15/08/202	ADIJUS	Adjustme	250	15/08/202	15/08/202	15/08/202	Connors	Curtis	01/07/2023	To Shae Darr (AC	1	Theatre 1	
5	14	119	LETTERS	CAPITAL		ACA		03/08/202	03/08/202	ADIJUS	Adjustme	500	03/08/202	25/08/202	25/08/202	Pierce	Hawkeye	01/07/2023	To Paula Martin	1	Theatre 1	
6																						

Addition to the Payments (Hospital) Report

The Excel - Raw Data extract of the Payments (Hospital) report will now show the **Theatre Name** along with the **Theatre ID**.

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X
1	LocID	LocName	MRN	InvNum	patSurname	patFirstname	HF	HF Memb	AdmDate	DisDate	Code	Descriptio	Amount	DateOfServ	Accounting	AuditDate	Drawer	DrSurname	DrFirstName	Range	User	Theatre	TheatreName
2	1	Shaes Priv	132	150	Mouse	Mickey	BUP	123456	09/10/2023	09/10/2023	DEPOS	Excess Pa	-250	09/10/2023	09/10/2023	09/10/2023	Mouse, M	House	Greg	01/10/202	Shae Darr	2	Theatre 2
3	1	Shaes Priv	132	151	Mouse	Mickey	U/I	123456	09/10/2023	09/10/2023	DEPOS	Deposit A	-1500	09/10/2023	09/10/2023	09/10/2023	Mouse, M	House	Greg	01/10/202	Shae Darr	2	Theatre 2
4	1	Shaes Priv	133	149	Says	Simon	HCF	123456	04/10/2023	04/10/2023	DEPOS	Excess Pa	-500	04/10/2023	04/10/2023	04/10/2023	Says, Sim	House	Greg	01/10/202	Shae Darr	1	Theatre 1
5																							
6																							
7																							

Bug Fixes

- The issue that some users experienced when trying to apply a 4-digit figure to the discount field, on the IFC, has been resolved.
- The issue that some users experienced when trying to print the HC21 - Right form, over multiple pages,
- has been resolved.

[FYDO Hospital Update - 26/10/2023](#)

Theatre Roster Additions

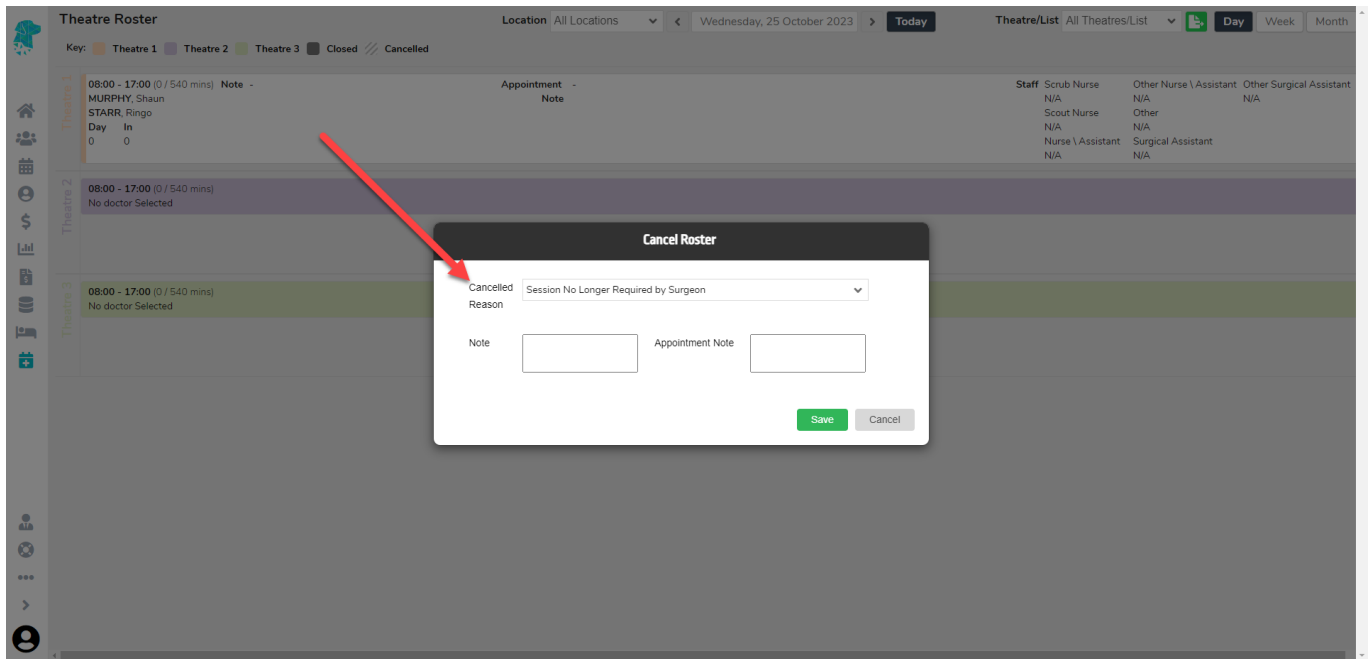
Further to our update on the 5th of October, facilities are now able to utilise the reasons they have added in the Settings for **Theatre Roster Cancellations & Delays**.

See our previous Newsletter Update in the link below for instructions on how to add these customisable reasons to your FYDO database.

[FYDO Hospital Update - 5/10/2023](#)

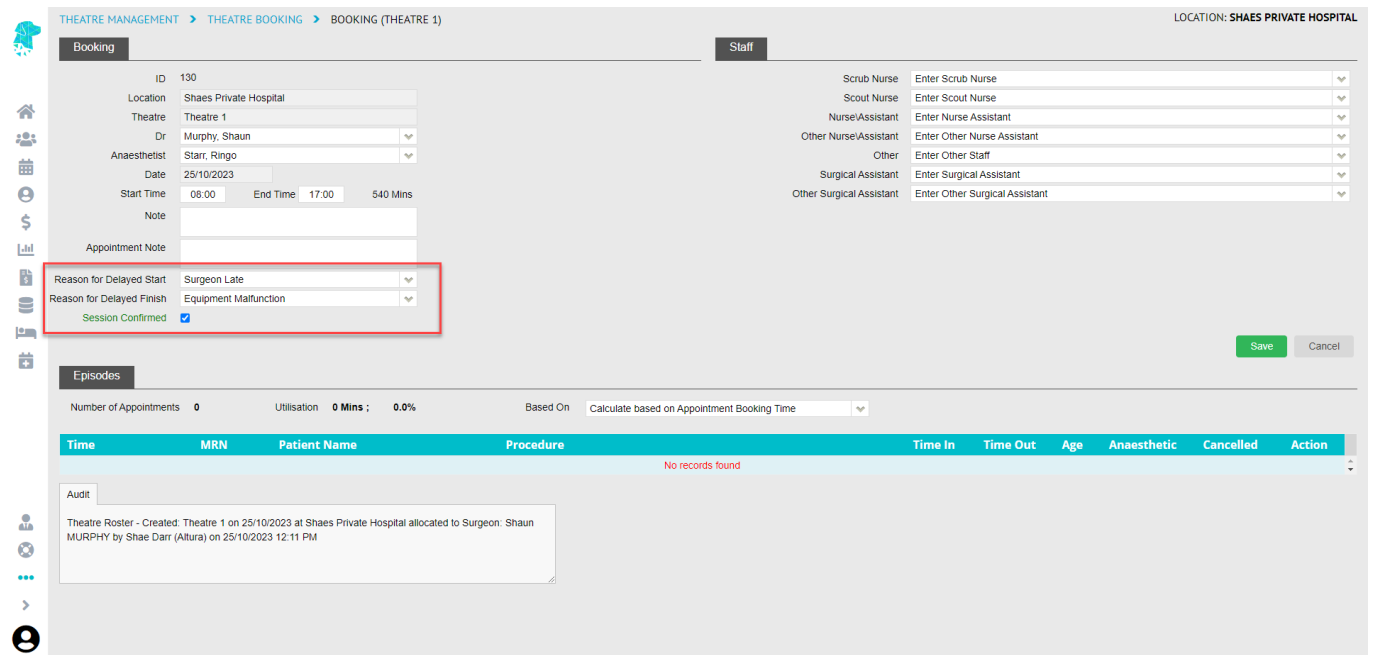
Once [Cancelled Reasons \(Theatre Roster\)](#), [Theatre Reasons for Delayed Finish & Theatre Reasons for Delayed Start](#) are added to FYDO, users will be able to assign them in the Theatre Roster.

The **Cancelled Reason (Theatre Roster)** will be displayed as an option to select when a booked Theatre Roster is Cancelled.



The **Reason for Delayed Start** & **Reason for Delayed Finish** can be added by locating the required Theatre Roster & utilising the right-click menu to select **Edit Roster**.

The **Session Confirmed** tick box can be used to indicate that the times have been confirmed & the delay reasons have been added.



PHASE 3 of the implementation of this new feature will see the data added to the Theatre Rosters Report. So keep an eye on these newsletters for when that has been released!