

FYDO Hospital Update - 21/09/2023

Additional EMR shortcuts

Users will now be able to access the EMR shortcut from the **Theatre Screen** and from the **Episodes Screen > Right Click Menu**.

This will enable users to access the EMR more efficiently no matter what task they are undertaking.

APPOINTMENTS > THEATRE SCREEN

Total 15,585.40 Clinic Total 883.40 Hospital Total 14,702.00 Allergy Save Cancel

MRN 180 - PEEP, Mrs Bo DOB 10/10/1989 [33] Sex Female Fund AHM Location Hospital NSW (NSW)

Adm No 1364 Adm Date/Time 20/09/2023 06:00 Dis Date/Time - Dr/Surgeon GRIFFITHS, Jerry Anaesthetist -

Theatre Visits Theatre Information

Anaesthetic Type None Anaesthetic Type None Recovery 1 Ready for Recovery 2 Recovery 3

Visit to Theatre No Theatre Procedure ASA Score Discharge/Ward Side Pathology

First Date 20/09/2023 0 mins Theatre Complete Theatre On Hold Inv Hold

Other Services

114 - SQUAREPANTS, Spongebob Total 1,094.50 Back to Appointments

Patient Details Other Appointments Recalls Accounts Episodes Communication Documents Clinical

Search ? Print Export To

No.	Adm #	Adm. Date	Dis. Date	Sts	Nights	Procedure	Other Notes	Fund	Surgeon	Location	Actions
17	284	20/09/2023		Admitted	1	Left Cat & IOL		U/I	Pierce, Hawkeye	Shaes Private Hospital	
16	278	05/09/2023		Appointment	16	ET		DVA	Connors, Curtis	Shaes Private Hospital	
15	264	30/08/2023		Admitted	22	Left Cat & IOL	Toric Lens	DVA	Pierce, Hawkeye	Shaes Private Hospital	
14	257	29/08/2023		Appointment	23			MPL	Connors, Curtis	Shaes Private Hospital	
13	233	03/08/2023	03/08/2023	Discharged	20	Right Eye Cataract		U/I	Pierce, Hawkeye	Shaes Private	

Invoice for Admission: 284 | Admission Date: 20/09/2023

Additional Wristband Option

Facilities are now able to link 2 different Wristband printers to FYDO to accommodate the printing of **Alert Wristbands** and **General Wristbands**.

The screenshot shows the Theatre Screen interface. On the left, there's a sidebar with navigation icons. The main area features a calendar for September 2023, with the 21st highlighted. Below the calendar are filters for Locations, Departments, Doctors/Theatres, and a Filter dropdown set to 'All Appointments Inc Cancelled'. An 'Action' dropdown is also present with options like 'Walk Patient In' and 'Find Available Appointment'. The central table lists appointments by Time, Name, and MRN. The appointment 'SQUAREPANTS, Spongebob' at 09:30 is selected. A context menu is open for this appointment, showing various actions. A red arrow points to the 'Wristband' option, which has a sub-menu with 'Wristband' and 'Red Wristband'.

Inv Hold field on Theatre Screen

The **Inv Hold** field has been added to the **Theatre Screen** to allow users to put an invoice on hold more efficiently from there if needed. This is the same field that is already on the Edit Appointment Screen and information populated in one screen will be displayed in the other screen.

The screenshot shows the Theatre Screen form for patient MRN 180 - PEEP, Mrs Bo. The form is divided into sections: Theatre Visits, Theatre Information, and Other Services. The Theatre Visits section includes fields for Anaesthetic Type, Visit to Theatre, and Date. The Theatre Information section includes fields for Recovery 1, Recovery 2, Recovery 3, Discharge/Ward, Side, Pathology, Theatre Complete, and Inv Hold. A red arrow points to the 'Inv Hold' field, which is currently empty.

The Inv Hold reasons are completely customisable to suit the needs of each facility & can be added in **Settings > Invoice Hold Reasons**.

Hospital

> Adjustments

> Clinical Indicators

> Close Accounting Period

> Fees Management

Fees Setup

Minimum Benefits

Other Services

> Field Defaults

> ICD Management

Diagnosis Codes

Morphology Codes

Procedure Codes

> Invoice Hold Reasons

> Procedures

> Theatre Management

Theatre Data

Theatre Rosters

> Ward Management

Bed Tracking

Ward and Bed Data

Theatre On Hold field on Theatre Screen

A new field has been added to the Theatre Screen to allow users to allocate a reason if the Theatre Complete box is unable to be ticked.

APPOINTMENTS > THEATRE SCREEN

Total 15,585.40 Clinic Total 883.40 Hospital Total 14,702.00

Allergy

Save

Cancel

MRN 180 - PEEP, Mrs Bo

DOB 10/10/1989 [33] Sex Female

Fund AHM Location Hospital NSW (NSW)

Adm No 1384

Adm Date/Time 20/09/2023 06:00

Dis Date/Time -

Dr/Surgeon GRIFFITHS, Jerry

Anaesthetist -

Theatre Visits

Theatre Information

Anaesthetic Type None

Anaesthetic Type None

Visit to Theatre No Theatre Procedure

ASA Score

Recovery 1

Recovery 2

Recovery 3

Ready for

Discharge/Ward

Side

Pathology

First

Date 20/09/2023

0 mins

Pre-Op

Complications

Anaesthetic Start

Time In Theatre

Positioned Time

Theatre Complete

Inv Hold

Theatre On Hold

Other Services

Facilities are able to customise the **Theatre On Hold** reasons in their own database to suit their needs in **Settings > Theatre Hold Reasons**.

SETTINGS

General

- > Accommodation Categories
- > Appointment Types
- > Area Codes
- > Band Mappings
- > Booking Codes
- > Cancelled Reasons
- > Checkers - Letters
- > Departments
- > Deposit Types
- > Doctors
- > Doctor Specialities
- > Document Types
- > ECLIPSE Mapping
- > Health Funds
- > Health Fund Participants
- > Hospitals
- > Invoice / IFC Messages
- > Items
- > Item Types
- > Locations
- > Logs
- > Nurse List
- > Practices
- > Printer and Scanner Configuration
- > Program Numbers
- > Recall Reasons
- > Referral Types
- > Referring Doctors
- > SMS History
- > Staff Roles
- > System Configuration
- > Templates
 - Clinical Note Template
 - SMS Templates
 - Templates
- > Theatre Hold Reasons
- > Third Parties
- > User Groups
- > Users
- > Webhooks

This new feature will allow users to easily identify what still need to be done in order to be able to tick the Theatre Complete box & invoice the episode.

SETTINGS > THEATRE HOLD REASONS

☐ Show Inactive [Add Theatre Hold Reasons](#) [Export To](#)

Code	Name	Status	Action
120	Awaiting Certificate	Active	X
121	Awaiting Item # from Surgeon	Active	X
119	Awaiting Pathology	Active	X

100 Records/Page Records 1-3 of 3 (Page 1 of 1)

The **Billing Status Report** run for the **Report Type > Show not billed only** will then display this reason for ease of identification.

REPORTS > BILLING STATUS

Billing Status Report

Location:
 Report Types:
☐ Excludes episodes billed \$0
 ☐ Excludes cancelled episodes
 Discharges between: From To
[Update](#)

Doctor:
[100%](#)

Shaes Private Hospital

Billing Status Report for Discharges between 20/09/2023 to 20/09/2023

Not Billed Only for All Locations and All Doctors

Patient Name	MRN	Admission Date	Discharge Date	Theatre Complete	Theatre On Hold	Fund	Surgeon	Pat Sts	Inv On Hold	Coding Cancelled Sts
MUNRO, Marilyn	101	20/09/2023	20/09/2023	X	Awaiting Pathology	MPL	Murphy, Shaun	D	Contract Pending	

Total Patient : 1

Billing Status Report: ShaesPrivateHospital Page 1 of 1 Date: 20/09/2023 2:14 PM

[Print](#) [Export To](#)

There will be a new permission level to give users the ability to add Theatre Hold Reasons. As this is a new feature it will be set to **Deny** for all users by default & will need to be amended for the relevant User Groups.

Settings General

Accommodation Category	D	R	RW	Locations	D	R	RW
Appointment Types	D	R	RW	Nurse List	D	R	RW
Area Codes	D	R	RW	Practices	D	R	RW
Band Mappings	D	R	RW	Program Numbers	D	R	RW
Booking Codes	D	R	RW	Recall Reasons	D	R	RW
Cancelled Reasons	D	R	RW	Referral Types	D	R	RW
Departments	D	R	RW	Referring Doctor	D	R	RW
Deposit Types	D	R	RW	SMS Setup	D	R	RW
Doctors	D	R	RW	SMS Templates	D	R	RW
Doctor Specialities	D	R	RW	Staff Roles	D	R	RW
Document Types	D	R	RW	System Configuration	D	R	RW
ECLIPSE mappings	D	R	RW	Templates	D	R	RW
Health Funds	D	R	RW	Theatre Hold Reasons	D	R	RW
Hospitals	D	R	RW	Third Parties	D	R	RW
Invoices Messages	D	R	RW	User Groups	D	R	RW
Items	D	R	RW	Users	D	R	RW
Item Types	D	R	RW	Users - Unblock	ON	OFF	

New My Health Record (MHR) Permission Levels

In preparation for the introductions of the FYDO/MHR integration there has been new permission levels added.

These levels will eventually enable users to **Upload to MHR** and then there is a separate permission level to allow users to **Remove from MHR**.

Currently these permission levels will not have any impact on the user or FYDO however facilities are able to give access to these functions now in order to prepare for the implementation of the MHR integration.

As these are new permission levels they will be set to **OFF** by default & will need to be turned **ON** for relevant staff.

Documents / Letter Editor

View	ON	OFF	New Letter	ON	OFF
Edit	ON	OFF	Remove from MHR	ON	OFF
Delete File	ON	OFF	Scan Documents	ON	OFF
Import File	ON	OFF	Upload to MHR	ON	OFF

Bug Fixes

- The issues that some facilities were experiencing regarding VAED data extracts for overnight patients has been resolved.
- The issue that some users experienced when using the new Proc List default fields feature, to add Other Services, has been rectified.
- The issue that some users experienced with Reports > End of Day Banking has been fixed.

FYDO Hospital Update - 14/09/2023

Procedure List Update

The long-anticipated addition to the **Proc Notes** field in the Edit Appointments screen has now been implemented & facilities can add default settings to their **Procedures** list to maximise efficiency when booking appointments. Please see our newsletter from Tuesday for more information:

[Procedures List Update Newsletter](#)

Appointments Screen Custom View Additions

Users will now be able to create custom views that display information regarding **Certificates** for the episode. One option is to display a green tick once a certificate has been entered for the episode. The second option is to display the text that has been entered for the certificate. This new option will allow users to easily identify if the certificate has been entered prior to transmitting the claim via ECLIPSE.

Time	Name	Surgeon	Sts	Cert	Cert	Pref Name
7:00 AM						
7:30 AM						
8:00 AM	PEEP, Bo	GRIFFITHS, Jerry	A	✓	Certificate Text Shown Here	Bowie
8:30 AM						
9:00 AM						
9:30 AM						
10:00 AM						
10:30 AM						
11:00 AM						
11:30 AM						

Users also now able to display the patients **Preferred Name** on the Appointment Screen.

Time	Name	Surgeon	Sts	Cert	Cert	Pref Name
7:00 AM						
7:30 AM						
8:00 AM	<u>PEEP, Bo</u>	GRIFFITHS, Jerry	A	✓	Certificate Text Shown Here	Bowie
8:30 AM						
9:00 AM						
9:30 AM						
10:00 AM						
10:30 AM						
11:00 AM						
11:30 AM						

Patient Name Hover Additions

When users hover over the patient's name they will now be able to see the patients **Preferred Name** & their **Maiden Name**.

Time	Name	Surgeon	Sts	Cert	Cert	Pref Name
7:00 AM						
7:30 AM						
8:00 AM	PEEP, Bo	GRIFFITHS, Jerry	A	✓	Certificate Text Shown Here	Bowie
8:30 AM	<div> PEEP, Bo (Pref: Bowie) Maiden: Sheep </div>					
9:00 AM						
9:30 AM						
10:00 AM						
10:30 AM						
11:00 AM						

New logs for Preadmit Holding Bay

Additional logs have been added to show if patient information has been updated by Preadmit paperwork being Automatically Linked or Manually Linked by a user.

Updates made to the patients' screen by Preadmit will also now be recorded in the logs.

SETTINGS > LOGS		All Users		14/08/2023	13/09/2023	Search on <input type="radio"/> Text <input checked="" type="radio"/> MRN	948
Username	Message	Date Created					
(Altura)	Patient [MRN - 948] - Medicare No. changed from '2111111111' to '2111-11111-1'	13/09/2023 1:31:01 PM					
(Altura)	Patient [MRN - 948] - Preadmit document committed (Manually-linked)	13/09/2023 1:31:01 PM					
(Altura)	Patient [MRN - 948] - Created via Preadmit Holding Bay	13/09/2023 1:30:52 PM					
100 Records/Page		Records 1-3 of 3 (Page 1 of 1)					

New Permission Level

Users can now be prohibited from amending fees while creating an IFC.

This permission level works in conjunction with the already available option called **Create Invoice - Edit Charges** that enables a user to edit fees when creating an invoice.

Hospital Episode			
Admission	<input type="checkbox"/> D <input type="checkbox"/> R <input type="checkbox"/> RW <input type="button" value="i"/>	DRG	<input type="checkbox"/> ON <input type="checkbox"/> OFF <input type="button" value="i"/>
Clinical Indicator	<input type="checkbox"/> D <input type="checkbox"/> R <input type="checkbox"/> RW	Excess - backdating date	<input type="checkbox"/> Allowed <input type="checkbox"/> Not Allowed
Coding	<input type="checkbox"/> D <input type="checkbox"/> R <input type="checkbox"/> RW	Excess - negative value	<input type="checkbox"/> Allowed <input type="checkbox"/> Not Allowed
Create Invoice	<input type="checkbox"/> ON <input type="checkbox"/> OFF	Excess/Deposit	<input type="checkbox"/> D <input type="checkbox"/> R <input type="checkbox"/> RW
Create Invoice - Edit charges	<input type="checkbox"/> ON <input type="checkbox"/> OFF	History and Episodes	<input type="checkbox"/> D <input type="checkbox"/> R <input type="checkbox"/> RW
Delete Transactions	<input type="checkbox"/> ON <input type="checkbox"/> OFF	Reversals	<input type="checkbox"/> ON <input type="checkbox"/> OFF
Discharge	<input type="checkbox"/> D <input type="checkbox"/> R <input type="checkbox"/> RW <input type="button" value="i"/>	Theatre	<input type="checkbox"/> D <input type="checkbox"/> R <input type="checkbox"/> RW

[FYDO Hospital Newsletter - 12/09/2023](#)

Procedure List Update

Following the exciting announcement in our Hospital Update Newsletter on the 19th of July 2023 ([FYDO Hospital Update - 19.07.2023](#)), regarding the new **Procedure List** features, we are pleased to announce that **Phase 2** will be implemented into FYDO this week which will result in it being fully functional.

The new feature allows facilities to pre-set default fields for any item in their **Proc Notes** list. This will result in certain fields automatically populating when that particular procedure is selected. Reducing repetitive data entry, when adding appointments, resulting in a much more efficient process for users.

[Facilities can prepare for this new update by adding defaults into FYDO now!](#)

Procedure List defaults can be added in **Settings > Procedures** by either double clicking on an existing entry or utilising the “Add Procedure” option to make a new entry.

Fields that can be defaulted are:

- Anaesthetic Type
- Appointment Minutes
- Item Numbers
- Other Services

There is **no requirement to add these defaults**. Facilities that choose not to utilise this feature will notice no change in the way that the appointments screen functions. There is also no requirement to add **ALL** defaults and FYDO will allow users to add only the defaults that they wish.

However, to ensure that this feature doesn't negatively impact customers that choose NOT TO use it, we need to make you aware of exactly how it will work:

- Procedures **WITH** default fields set in **ALL** options will populate all relevant fields
- Procedures **WITH** default fields set in **SOME** options will populate only the fields with defaults & other fields will still need to be added manually
- Procedures **WITHOUT** default fields set will not populate any fields & all information will need to be added manually
- Fields can be amended after the default has been added however if another option from **Proc Notes** is selected, after the amendment is made, the field will be reverted to the set default
- If a user selects an option from Proc Notes that **DOES** have defaults set but then makes an amendment to another option, that **DOESN'T** have defaults set, FYDO **WILL NOT** remove any options added by the first selection. The user will need to manually remove any items that are no longer required. This has been done deliberately to ensure that items are not inadvertently removed for our facilities that do not wish to utilise this feature.

Please feel free to contact us should you have any questions regarding

FYDO Hospital Update - 5/9/2023

Health Fund Codes can now be edited

Users are now able to edit the **Fund Code** for existing health funds.

This will assist in ensuring all fund codes are correct for ECLIPSE transmissions & enable them to be amended should they ever change. Users will be given an alert if the code they are entering already exists in their database.

SETTINGS > HEALTH FUNDS > 58 - CUA HEALTH LIMITED

Save Cancel

LOCATION Hospital NSW

Fund Details

ID 58
Fund Code CHF
Name CUA Health Limited
Address
Suburb
Rehab Code
Phone () -
Contact
Contact Email
Data Extract Email
Status Active
Is this fund the head of a group of funds? No

Hospital Settings

Part of Group (Fees) --- Select ---
Part of Group (Data Extract) --- Select ---
DRG Version --- Select ---
Band Version National
HCP Code CPS
Invoice on Hold --- Select ---
Invoice Hold Start
Fund Agreement
Include in HCP Data Extract
ECLIPSE Enabled
Per Diem to SVB
Treat as Uninsured
Don't update prostheses fees
OS Prostheses ECLIPSE mapping
OS Other ECLIPSE mapping

Save Cancel

Added Health Fund Audit Logs

Any changes made to Health Fund Details in **Settings > Health Funds** will now be listed in the audit logs.

SETTINGS > LOGS

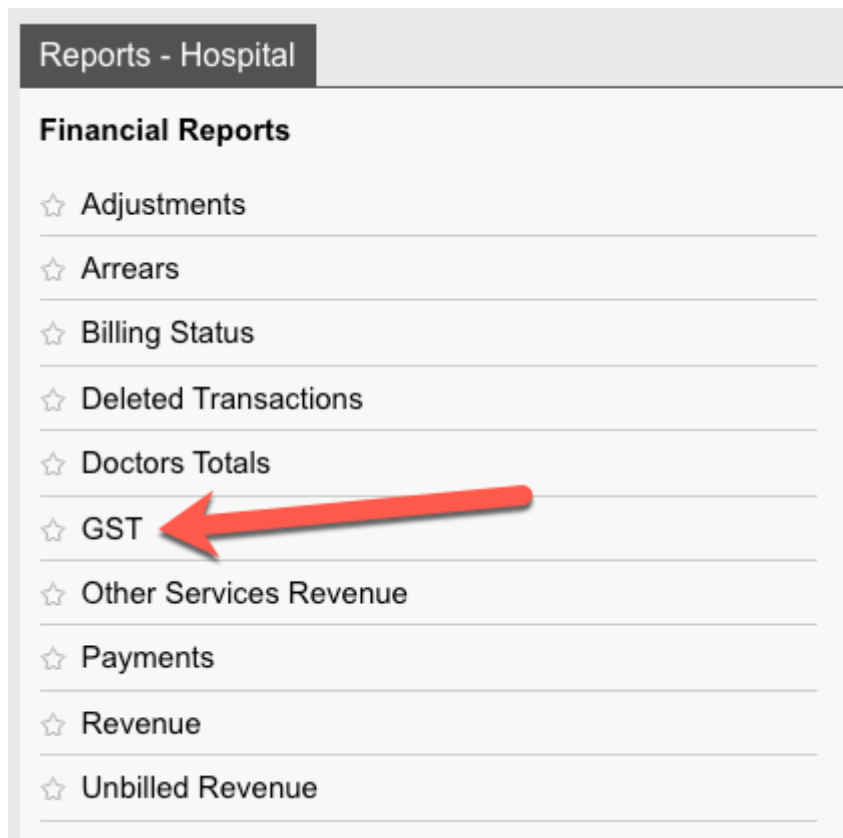
All Users 05/08/2023 04/09/2023 Search on Text MRN Search

Username	Message	Date Created
Shae Darr (Altura) (Backend)	Health Fund [ID - '84', Fund Code - 'NEW', LocID - '2'] Edited : Fund Code Changed From 'NEW' to 'NHF'.	04/09/2023 11:14:04 AM
Shae Darr (Altura) (Backend)	Health Fund [ID - 84] - name changed from 'The NHF' to 'The New Health Fund'	04/09/2023 11:13:51 AM

FYDO Hospital Update - 14/08/2023

New GST Report

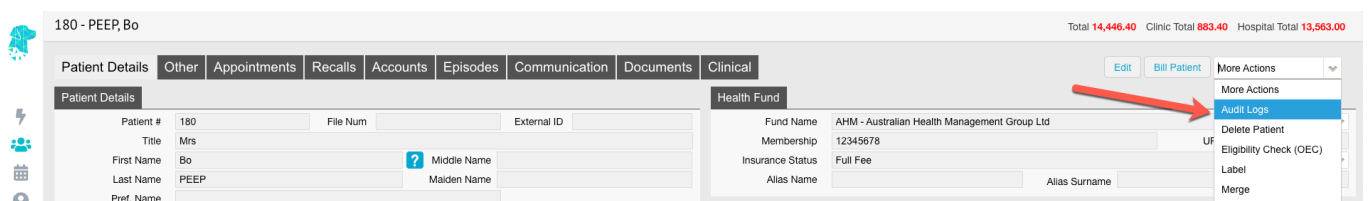
There has been a new GST Report added to FYDO that allows users to easily run GST reports on a **Cash Basis** or an **Accrual Basis** for any selected timeframe.



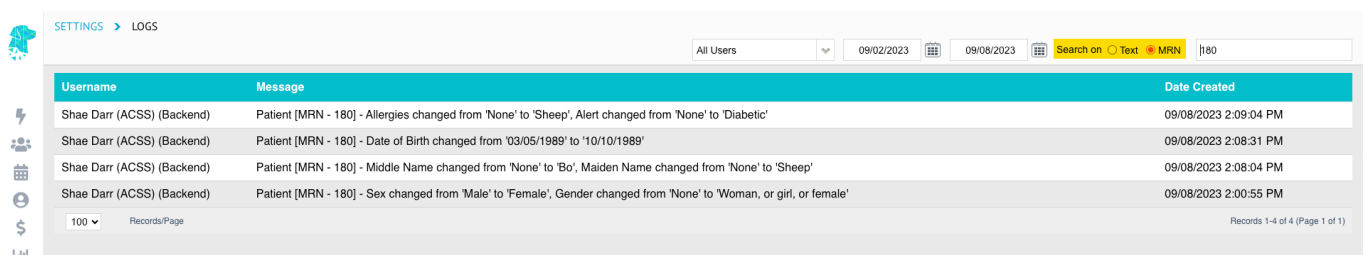
New Audit Logs

There are now additional audit logs available in FYDO for the updating of certain patient detail fields.

The logs can be accessed by using the **More Actions** drop down at the top of the patient screen & clicking on **Audit Logs**.



This will open the FYDO Logs page & display amendments that have been made to the selected patient.



The Logs page now also allows users to search for **MRNs** or **Text** information as highlighted above.

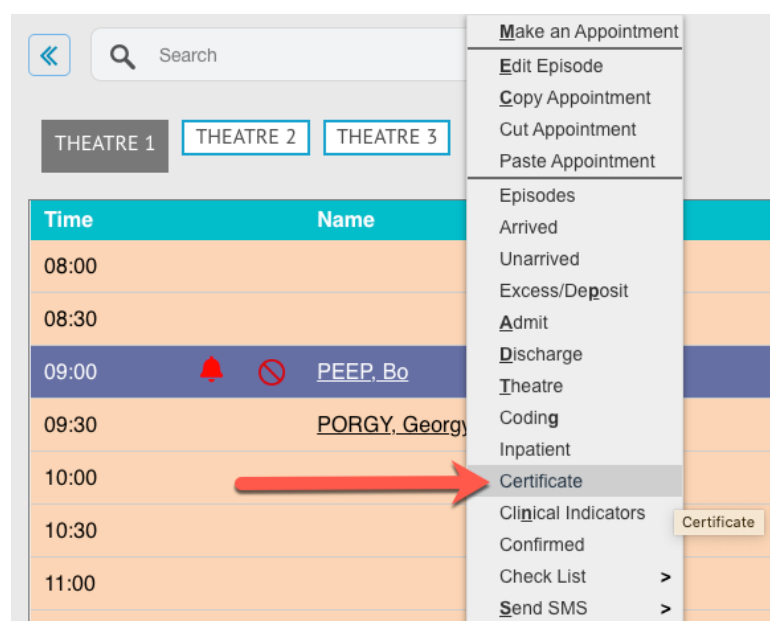
Bug Fix

The issue that affected all database templates, documents & groupers has been resolved.

FYDO Hospital Update - 3/8/2023

Added ability to enter a Certificate for booked episodes

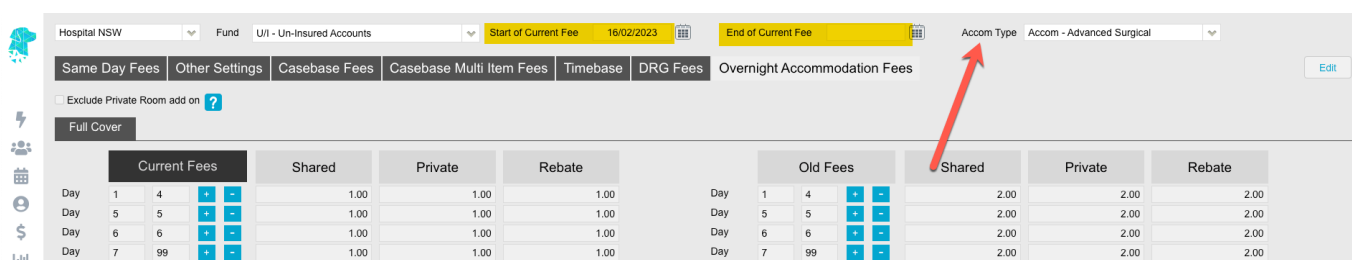
Currently FYDO only allows certificates to be entered for admitted episodes. However, users will now be able to add the certificate information into the booking/episode as soon as it has been made.



New contract start & end date for each Overnight Accommodation Category

To accommodate the function of some health fund contracts, FYDO now gives the ability to add a different **Start of Current Fee Date** along with a different **End of Current Fee Date** for each Overnight Accommodation Type.

These start & end dates are not linked with the main contract dates, enabling them to be different if required.



Data Extracts - 1st July 2023 edits for South Australia and Victoria updated

This year only SA and VIC had edits to their Data Extract file formats. These changes have now been implemented.

[FYDO Hospital Update - 28/07/2023](#)

History Renamed

The **History** option, in all right click menus, has been renamed to **Episodes** across FYDO to reflect the title of the page that this link opens up & to ensure uniformity. Users will now find the link called **Episodes** in all right click options & this will take them to **the same Episodes** page that they have always progressed to by using this link, that was previously named **History**.

The screenshot displays the FYDO Hospital interface. At the top, there is a search bar and three theatre selection buttons: 'THEATRE 1', 'THEATRE 2', and 'THEATRE 3'. Below these is a table with columns 'Time' and 'Name'. A red arrow points from the 'Name' column header to the 'Episodes' option in a right-click context menu. The context menu lists various actions: 'Make an Appointment', 'Edit Episode', 'Copy Appointment', 'Cut Appointment', 'Paste Appointment', 'Episodes' (highlighted), 'Arrived', 'Unarrived', 'Excess/Deposit', 'Admit', 'Discharge', 'Theatre', 'Coding', 'Inpatient', 'Certificate', 'Clinical Indicators', 'Confirmed', 'Check List', 'Send SMS', 'Chart Label', and 'Wristband'. The 'Episodes' option is the one that has been renamed from 'History'.

Time	Name
08:00	
08:30	
09:00	
09:30	
10:00	PEEP, Bo
10:30	
11:00	
11:30	
12:00	

CLAIMING HOSPITAL

Claims Not yet sent

Location: All Location Type: All Types Status: All Status

Select 0 Items Selected Run Pat Check

Adm Date	Inv#	Invoiced	Fund	Fund Name	Patient
20/12/2022	9	20/12/2022	AHM	Australian Health Management Grou...	DAY, Doris
08/02/2023	24	07/02/2023	AHM	Australian Health Management Grou...	DAY, Doris
11/01/2023	57	17/04/2023	AHM	Australian Health Management Grou...	DAY, Doris
24/04/2023	71	24/04/2023	AHM	Australian Health Management Grou...	DAY, Doris

Coding Episodes Patient

103 - DAY, Doris The following has expired : Entitlement Card Total 11,351.80 Entitlement Card Allergy

Patient Details Other Appointments Recalls Accounts Episodes Communication Documents Clinical

No.	Adm #	Adm. Date	Dis. Date	Sts	Nights	Procedure	Other Notes	Fund	Surgeon	Location	Actions
9	42	09/01/2023	-	Appointment	200	Colonoscopy		AHM	House, Greg	Shaes Private Hospital	
8	40	03/01/2023	-	Appointment	206	Left Cat & IOL		AHM	Murphy, Shaun	Shaes Private Hospital	

New Gender Field will now feed from Preadmit to FYDO

The new Gender Field, that has recently been added to FYDO to accommodate Data Extractions for certain states, is now able to be sent from patients' Online Preadmit Forms into FYDO.

If you require the new field to be added to your preadmit form, & in turn automatically populated into FYDO, please raise a ticket with us & advise where the new question will be asked on your admission forms.

127 - MELON, Coco

Patient Details Other Appointments Recalls Accounts Episodes Communication Documents

Patient Details

Patient # 127 File Num External ID

Title Mrs

First Name Coco Middle Name ?

Last Name MELON Maiden Name

Pref. Name

Address 1 Twinkle Lane

Suburb NORTH STAR State NSW Postcode 2408

Mailing Address

Suburb State Postcode

Sex Female Gender Woman, or girl, or female

Date of Birth 07/07/2017 Age 6 DOB Estimate

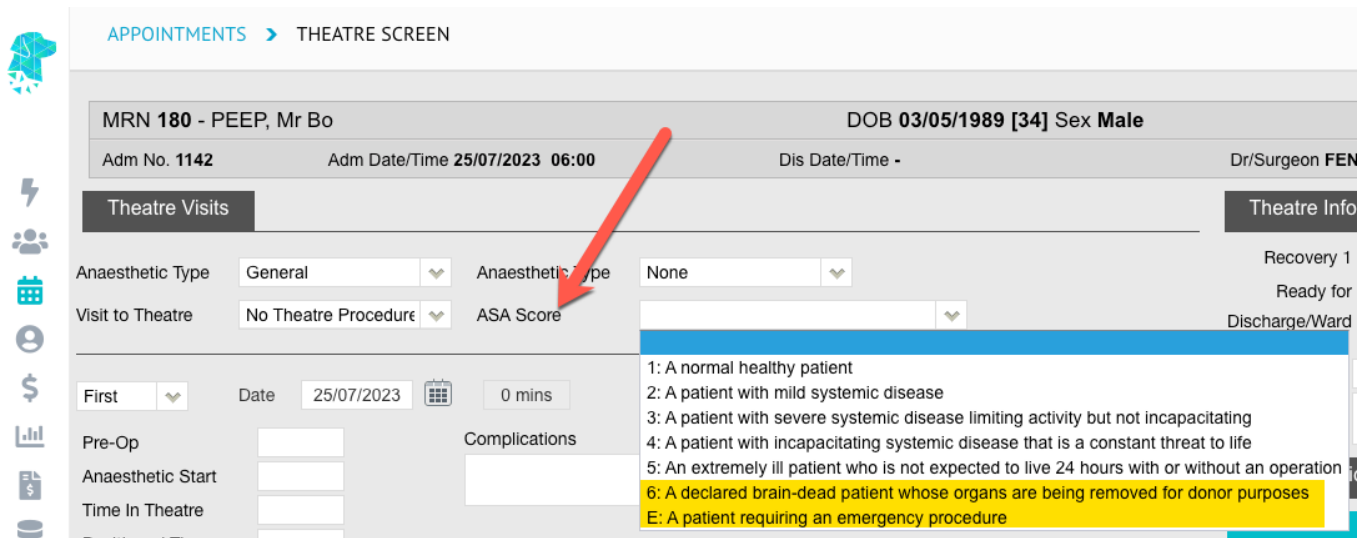
Mobile 0444-444-444 Home () - Work () -

Email

ASA Score - Additional Options Available

Two new options have been added to the ASA Score dropdown in the Theatre Screen. Users are now able to choose an ASA score of **6** & **E**.

This field remains optional & only needs to be completed if it complements the workflow & data collation requirements of the facility.



The screenshot displays the 'THEATRE SCREEN' interface. At the top, it shows 'MRN 180 - PEEP, Mr Bo' and 'DOB 03/05/1989 [34] Sex Male'. Below this, 'Adm No. 1142' and 'Adm Date/Time 25/07/2023 06:00' are visible. The 'Theatre Visits' tab is active. The 'Anaesthetic Type' is set to 'General' and 'Anaesthetic Type' is set to 'None'. The 'Visit to Theatre' is 'No Theatre Procedure'. The 'ASA Score' dropdown menu is open, showing a list of options: 1: A normal healthy patient, 2: A patient with mild systemic disease, 3: A patient with severe systemic disease limiting activity but not incapacitating, 4: A patient with incapacitating systemic disease that is a constant threat to life, 5: An extremely ill patient who is not expected to live 24 hours with or without an operation, 6: A declared brain-dead patient whose organs are being removed for donor purposes, and E: A patient requiring an emergency procedure. The options 6 and E are highlighted in yellow. A red arrow points to the 'ASA Score' dropdown.

APPOINTMENTS > THEATRE SCREEN

MRN 180 - PEEP, Mr Bo DOB 03/05/1989 [34] Sex Male

Adm No. 1142 Adm Date/Time 25/07/2023 06:00 Dis Date/Time - Dr/Surgeon FEN

Theatre Visits Theatre Info

Anaesthetic Type General Anaesthetic Type None

Visit to Theatre No Theatre Procedure ASA Score

Recovery 1 Ready for Discharge/Ward

First Date 25/07/2023 0 mins

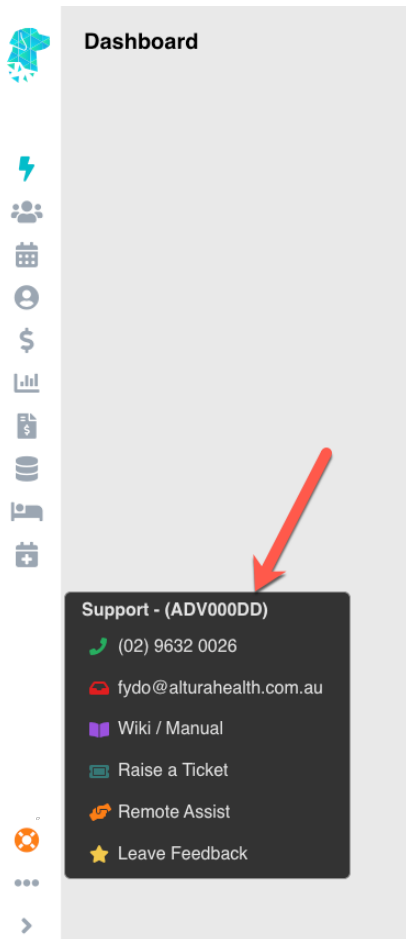
Pre-Op Anaesthetic Start Time In Theatre Complications

1: A normal healthy patient
2: A patient with mild systemic disease
3: A patient with severe systemic disease limiting activity but not incapacitating
4: A patient with incapacitating systemic disease that is a constant threat to life
5: An extremely ill patient who is not expected to live 24 hours with or without an operation
6: A declared brain-dead patient whose organs are being removed for donor purposes
E: A patient requiring an emergency procedure

Facility Minor ID added to the Support Information

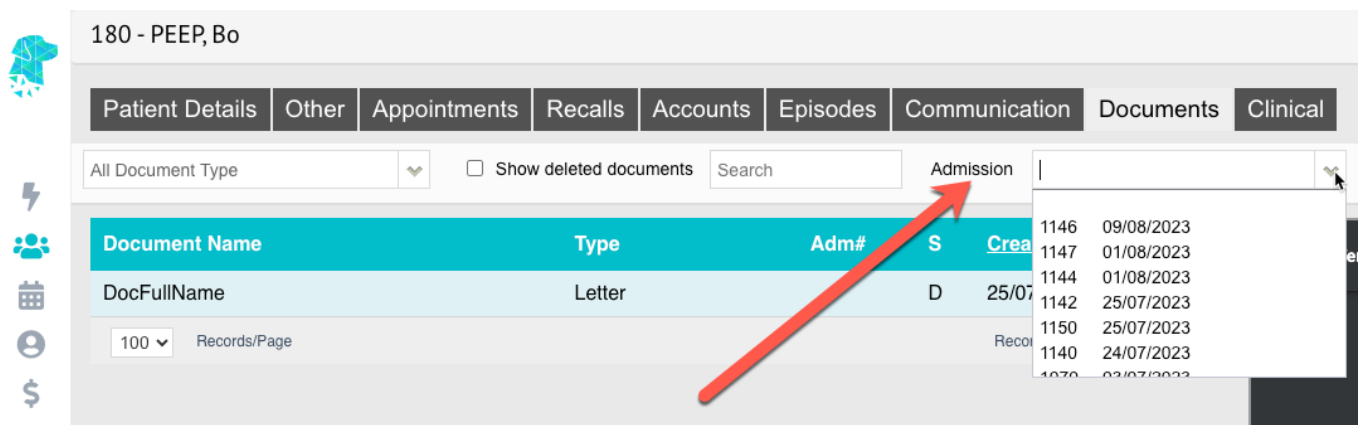
Users will now be able to easily identify their Minor ID by hovering over the **Support** icon in the FYDO main menu.

This ID may assist in easily identifying your facility when you call FYDO for support.




New features added to the Documents Screen

Users are now able to filter the **Documents** Screen according to the **Admission Number** that it is linked to.



We have also made it easier to ensure documents are linked to the relevant Admission Number by allowing users the option to assign an admission number to each document as it is imported or scanned.



180 - PEEP, Bo

Patient Details
Other
Appointments
Recalls
Accounts
Episodes
Communication
Documents
Clinical

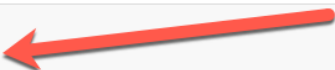
Select file to upload

Drag'n drop files here

Choose a file

Note: Max 100MB file limit.
Extensions allowed are .txt, .doc, .docx, .tif, .png, .bmp, .gif, .jpeg, .jpg, .rtf, .pdf, .xls, .xlsx

Document Name
Document Type
Admission



Unblock User Permission - Relocated


The permission setting that allows the ability to **Unblock** a user, after they have entered their password incorrectly too many times, has been relocated to ensure it is easier to find.

This setting is now found by navigating to **Settings > User Groups** & selecting the user group that you wish to allow this ability to.

This function will be automatically set to **OFF** & will need to be assigned to the user groups that require to be able to perform this function.

Settings General

Accommodation Category	D	R	RW	Items	D	R	RW
Appointment Types	D	R	RW	Locations	D	R	RW
Area Codes	D	R	RW	Nurse List	D	R	RW
Band Mappings	D	R	RW	Practices	D	R	RW
Booking Codes	D	R	RW	Program Numbers	D	R	RW
Cancelled Reasons	D	R	RW	Recall Reasons	D	R	RW
Departments	D	R	RW	Referral Types	D	R	RW
Deposit Types	D	R	RW	Referring Doctor	D	R	RW
Doctors	D	R	RW	SMS Setup	D	R	RW
Doctor Specialities	D	R	RW	SMS Templates	D	R	RW
Document Types	D	R	RW	Staff Roles	D	R	RW
ECLIPSE mappings	D	R	RW	System Configuration	D	R	RW
Templates	D	R	RW	Health Funds	D	R	RW
Third Parties	D	R	RW	Hospitals	D	R	RW
User Groups	D	R	RW	Invoices Messages	D	R	RW
Users	D	R	RW	Item Types	D	R	RW
Users - Unblock	ON	OFF					



Condition Onset Indicator Added to Episode Stats Report - Raw Data

The Condition Onset Flag, that is entered at the time of coding, has been added to the Episode Stats Report Excel Export – Raw Data.

APPOINTMENTS > CODING SCREEN Total 36,651.00 Save Cancel

MRN 127 - MELON, Mrs Coco DOB 07/07/2017 [6] Sex Female Fund MPL Location Shaes Private Hospital (QLD)

Adm No. 189 Adm Date/Time 19/06/2023 06:00 Dis Date/Time 19/06/2023 10:38 Dr/Surgeon MURPHY, Shaun Anaesthetist LENNON, John

Diagnosis Documents

Coder Copy Previous Coding Select Episode

#	Type	Code	Description	Indicator	Action
1	P - Principal Diagnosis	H40.0	Glaucoma suspect	Y - Condition present on admission	X
2	P - Principal Diagnosis				X

JN	JO	JP	JQ	JR	JS	JT	JU	JV	JW	JX
Diag1	OnSet1	Diag2	OnSet2	Diag3	OnSet3	Diag4	OnSet4	Diag5	OnSet5	Diag6
A23.2	Y	A15.3	Y	A34	Y	B34.3	Y	A06.5	Y	A16.0
H52.2	Y	E11.42	Y							
A00.0	Y	A00.0	Y	A00.0	Y	A00.0	Y	A00.0	Y	A00.0

Bug Fixes

- The issue that some users experienced where the adjustments/journals quantity column was reflecting incorrect information has been rectified & this column will now show blank for adjustments, as it does for deposits & payments.
- The issue that some users experienced where the Other Services quantity was showing incorrectly has been rectified.

FYDO Hospital Update - 19/07/2023

New Feature added to Procedure List / Procedure Notes

Phase 1

FYDO Users are now able to add default settings to each item in the Procedures List. This exciting new feature will eventually mean that when a certain procedure is added to an appointment, the following fields can be populated automatically!

- Anaesthetic Type
- Appointment Length
- Item Numbers
- Other Services Codes

This wonderful new feature will improve efficiency & reduce repetitive data entry as users will not need to add as much information to the appointments manually for predictable procedures. As this is only Phase 1, the fields have been added to the **Settings > Procedures** so that facilities have time to add the required options into their list. However, the function won't be implemented into the appointments screen until a future update.

So keep an eye on these newsletters for when Phase 2 is added!

SETTINGS > PROCEDURES > EDIT PROCEDURES

Edit

Procedure

Left Cat & IOL

Ana Type

IV/Sedation

Mins

15

Status

Active

Items

Code	Description	Band	Action
42702	Lens extraction and insertion of intraocular lens, excluding surgery performed for the correction of refractive error except for anisometropia greater than 3 dioptres following the removal of cataract in the first eye (Anaes.)	6	X

Other Services

Code	Description	Action
AL025	AcrySof Multipiece Models MN60MA, MN60AC	X
AL005	DUOVISC VISCOELASTIC SYSTEM	X

Edit

New option in Overnight Accommodation Fees

There has been an additional tick box incorporated into the Overnight Accommodation Fees that allows facilities to **Exclude Private Room add on**.

Shaes Private Hospital

Fund

U/I - Un-Insured Accounts

Start of Current Fee

01/10/2022

End of Current Fee

01/04/2024

Same Day Fees

Other Settings

Casebase Fees

Casebase Multi Item Fees

Timebase

DRG Fees

Overnight Accommodation Fees

Exclude Private Room add on

?

Full Cover

	Current Fees				Shared	Private	Rebate		Old Fees			
Day	1	2	+	-	0.00	0.00	0.00	Day	1	2	+	-
Day	3	4	+	-	0.00	0.00	0.00	Day	3	4	+	-
Day	5	6	+	-	0.00	0.00	0.00	Day	5	6	+	-
Day	7	99	+	-	0.00	0.00	0.00	Day	7	99	+	-

This function will be required if a facility **IS** allowed to charge a Private Room Addon for most of their accommodation types & have therefore ticked the **Add Private Room Line on the Invoice (overnight only)** in the Other Settings tab.



Shaes Private Hospital

Fund

U/I - Un-Insured Accounts

Same Day Fees

Other Settings

Casebase Fees

Casebase Multi Item

Case/DRG – Crossover Threshold Charge Fee on

PerDiem – Crossover Threshold Charge Fee on

Order items by

Preferred Billing Method

Leave Period

Rounding at the Item Level

Round To

Admission

As Is

Band then MBS Price

Default

Append (to the end)

No Rounding

0.00

☒ When CaseBase - allow Theatre Fee ?

☐ Casebase – Multiple Item Rule ?

☒ Charge Accom when Transferred to Another Hospital

☒ Fund Rebate for Other Services when on Basic Cover

☐ Charge GST when billing Per Diem

☐ Add Private Room line on the Invoice (overnight only)

☐ Charge shared room rates (overnight only)

☒ When Type C - Charge Theatre fees

☐ When Type C - ignore Type C accom fee ?

The new tick box allows for the **Add Private Room Line on the Invoice (overnight only)** to be counteracted for certain accommodation types if required. Essentially turning the feature off & allowing the accommodation type to function without a private room add on.

Added fields to the Print List Raw Data Extract

There have been additional fields added to the Print List > Export to Raw Data

Wednesday, 19 July 2023
NUMBER OF APPOINTMENTS 1 | TOTAL MINUTES 15 of 465 Mins

THEATRE 1 THEATRE 2 THEATRE 3

Time Name MRN Procedure Surgeon Notes

08:00
08:15
08:30
08:45
09:00
09:15
09:30
09:45
10:00
10:15
10:30
10:45
11:00
11:15
11:30
11:45
12:00
12:15
12:30
12:45
13:00

Print List

Template Theatre list

Order of List Theatre, Booking Time, Doctor, Anaesthetist

Theatre Theatre 2

Surgeon All Dr/Surgeon

New Page Not set

From Date 19/07/2023 To Date 19/07/2023

Time From 00:00 Time To 23:59

Options ☒ Include dummy appointments
☐ Include cancelled appointments

Copies 1

Excel
Excel - Raw data
PDF

Print Export To Cancel

Use the select an action drop down to Print List

New patient fields include:

- Address
- Email Address
- Health Fund Details
- Health Fund Number
- Pension Number

[FYDO Hospital Update - 17/07/2023](#)

Amendments to Adjustment Types

Users are now able to specify if a new **Adjustment Type** will affect the payments or the revenue. The adjustment types can be found in **Settings > Adjustments** and can be customised to facilitate the needs of each hospital.

Each adjustment type already in FYDO has had the default set according to the figures that they have always impacted. However, users are able to choose which option they require for all new adjustment types that are added.


This option can be selected in the set up by ticking or unticking the **Affect Revenue** tick box.

Add Adjustment

Code

Name

Status ☒ Active

Affect Revenue ☒  If ticked, this will impact Net Revenue (shown in the Revenue Report).

The selected option for each adjustment type will be shown on the Adjustments list so they are easily identifiable.

SETTINGS > ADJUSTMENTS

☐ Show Inactive

Code	Name	Status	Payments	Revenue	Action
3	BAD DEBT	Active		✓	✗
8	BANK CHARGE	Active		✓	✗
7	BOUNCED CHEQUE	Active		✓	✗
5	DECEASED	Active		✓	✗
1	DISCOUNT	Active		✓	✗
10	INCORRECT BILLING	Active		✓	✗
11	OTHER	Active		✓	✗
2	OVERPAYMENT	Active	✓		✗
9	REFUND	Active	✓		✗
12	ROUNDING	Active		✓	✗
4	WRITE OFF	Active		✓	✗

Theatre Roster - Order of Theatres

Theatres will now be shown in alphabetical order in the Theatre Roster screen. This will ensure the order of theatres in the roster replicates the order that they are shown in the appointments screen.

Bug Fixes

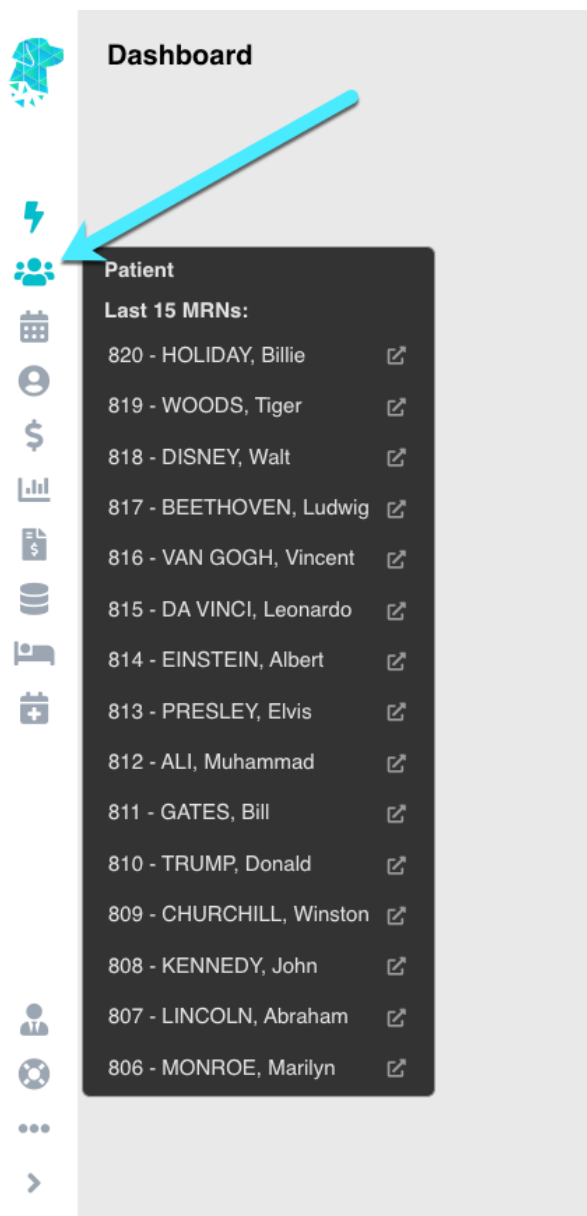
- The issue that some users experience with the cancelled patient numbers showing in the Theatre Roster as been resolved.
- The issue that some users experienced with the discrepancies in the Audit Trail Time, for sending documents, has been resolved.
- The issue that some users experienced with the Audit Time showing incorrectly, when printing lists, has been resolved.

[FYDO Hospital Update - 6/7/2023](#)

Show Last 15 MRN's

FYDO now allows users to easily & efficiently identify the last 15 MRN's that they have interacted with & navigate to them.

This feature can be utilised by simply hovering over the **Patient** tab in the main menu & selecting the desired patient.



Grouped By Addition to the Incomplete Report

A new column has been added to the **Incomplete Report**, when run for the **Data Type > Grouped Episodes**, that allows facilities to easily identify the user that has grouped the episode in the Coding Screen.

This new addition will assist in obtaining statistics on the number of episodes that have been

grouped for the date range selected.

An **Excel - Raw Data** option has also been added, to give facilities the added ability to filter the Group By column.

REPORTS > INCOMPLETE

Incomplete

Location: All Locations

Data Type: Grouped Episodes

Order By: Discharge Date, Patient Name

Based On: Grouped On

From: 01/07/2023 To: 03/07/2023

Update

1 of 1

100%

Find | Next

Shaes Private Hospital

Incomplete Report based on Grouped between 01/07/2023 and 03/07/2023

Grouped Episodes for All Locations

Patient Name	MRN	Fund	Adm #	Adm Date	Dis Date	DRG	Grouped On	Grouped By	Sts	Admitting Dr	Cancelled	No Proc
HAYNES, Cornell	111	BUP	160	02/05/2023	08/05/2023	C16Z	03/07/2023	Shae Darr (ACSS)	Inpatient	HOUSE, Greg		

Total Episodes 1

IncompleteReport-Shaes Private Hospital

Page 1 of 1

Date: 03/07/2023 6:20 AM

Print

Export To: Excel, Excel - Raw data, PDF

Claiming Hospital > Claims Tab

Users are now able to search for a Transaction ID in the Claiming Hospital > Claims tab.

CLAIMING HOSPITAL

Claims Not yet sent

Location: All locations

Provider: All Providers

Status: 8 items checked

Fund: All Funds

Search: ADV00000e31c

ID	Batch#	Date	Location	Claimed	TranId	Status	Paid	Inv#	Patient	Fund	Action
273	A001074	02/12/2022	Hospital NSW	\$162.00	ADV00000e31c	Sent	\$0.00		Crawford, Julio	TST	

Bug Fixes

- The issue that was causing the audit time in the Episodes screen to show in NSW time, instead of the time zone set by the individual user, has been resolved.
- The issue that was preventing users to add a line space, with the enter key, in the Invoice Message field has been resolved.