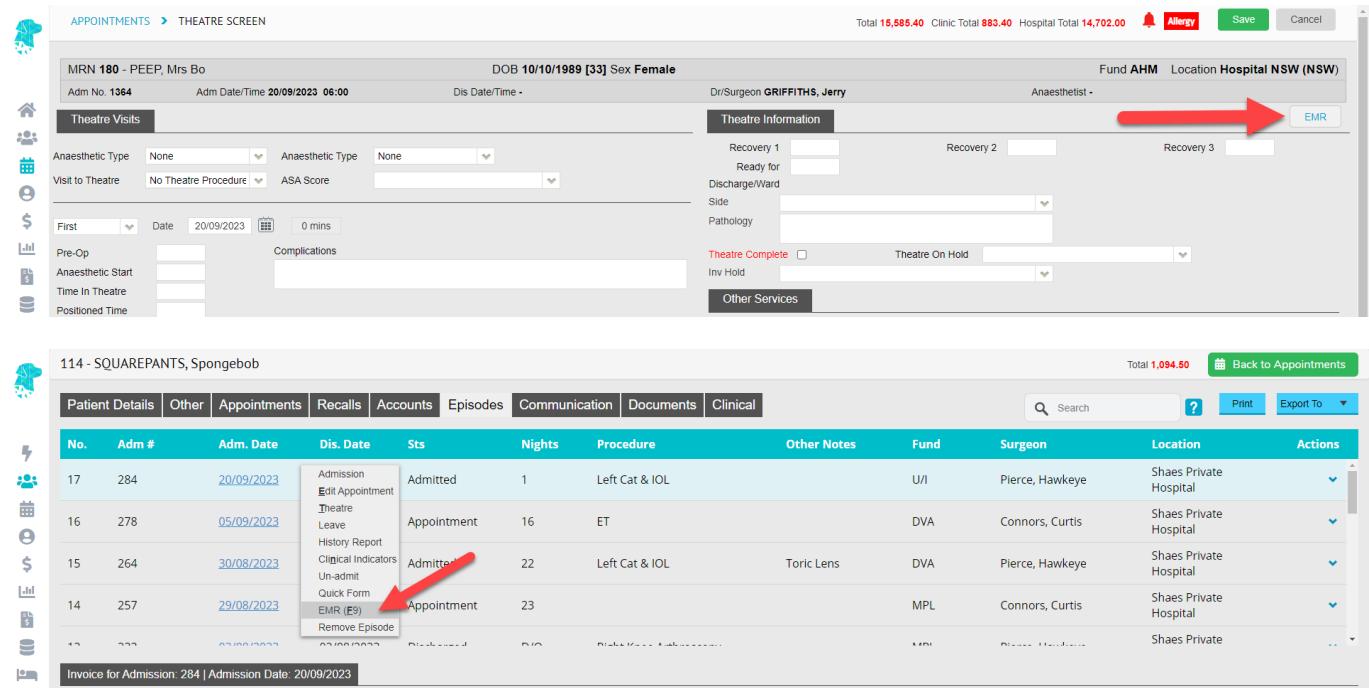


FYDO Hospital Update - 21/09/2023

Additional EMR shortcuts

Users will now be able to access the EMR shortcut from the **Theatre Screen** and from the **Episodes Screen > Right Click Menu**.

This will enable users to access the EMR more efficiently no matter what task they are undertaking.



The top screenshot shows the Theatre Screen for patient MRN 180 - PEEP, Mrs Bo. The screen includes fields for Adm No, Adm Date/Time, Dis Date/Time, Dr/Surgeon, Anaesthetist, and various theatre-related information. A red arrow points to the 'EMR' button in the top right corner.

The bottom screenshot shows the Episodes Screen for patient 114 - SQUAREPANTS, Spongebob. The screen lists admissions with columns for No., Adm #, Adm. Date, Dis. Date, Sts, Nights, Procedure, Other Notes, Fund, Surgeon, Location, and Actions. A red arrow points to the 'EMR (F9)' option in the context menu of the fourth admission row (Adm # 257, Dis. Date 29/08/2023).

Additional Wristband Option

Facilities are now able to link 2 different Wristband printers to FYDO to accommodate the printing of **Alert Wristbands** and **General Wristbands**.

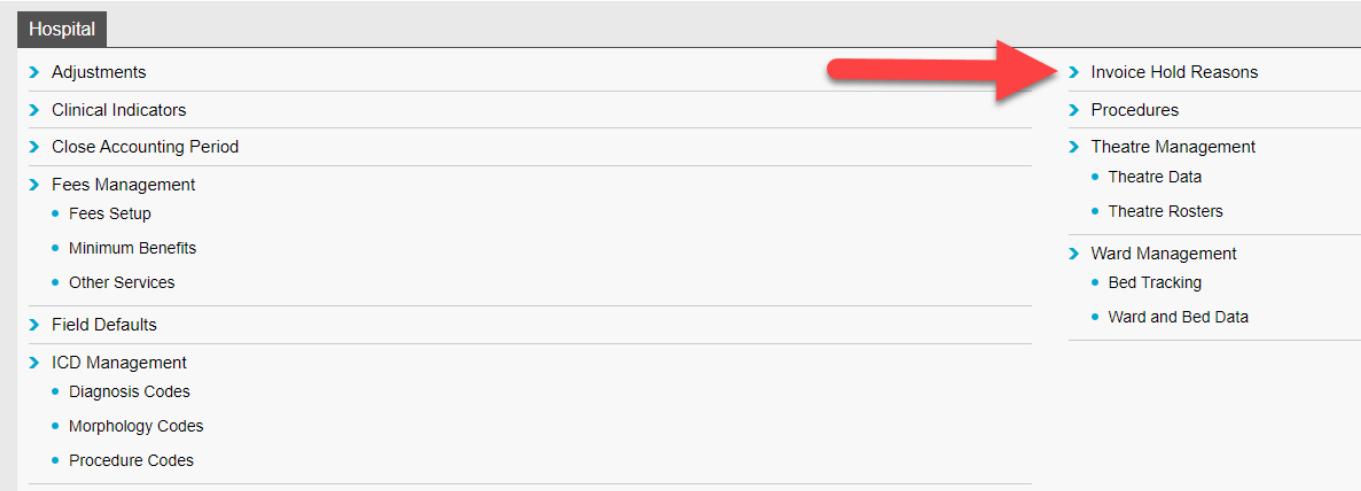
Theatre Screen showing a patient appointment for 'SQUAREPANTS, Spongebob' at 09:30. A context menu is open over the appointment, with a red arrow pointing to the 'Wristband' option. The menu also includes 'Delete Appointment', 'Documents', 'Create Letter', 'Quick Form', and 'HC21' items.

Inv Hold field on Theatre Screen

The **Inv Hold** field has been added to the **Theatre Screen** to allow users to put an invoice on hold more efficiently from there if needed. This is the same field that is already on the **Edit Appointment Screen** and information populated in one screen will be displayed in the other screen.

Theatre Screen showing the 'Inv Hold' field highlighted with a red arrow. The field is located in the 'Theatre Information' section of the form.

The Inv Hold reasons are completely customisable to suit the needs of each facility & can be added in **Settings > Invoice Hold Reasons**.



Hospital

- Adjustments
- Clinical Indicators
- Close Accounting Period
- Fees Management
 - Fees Setup
 - Minimum Benefits
 - Other Services
- Field Defaults
- ICD Management
 - Diagnosis Codes
 - Morphology Codes
 - Procedure Codes

➤ Invoice Hold Reasons

➤ Procedures

➤ Theatre Management

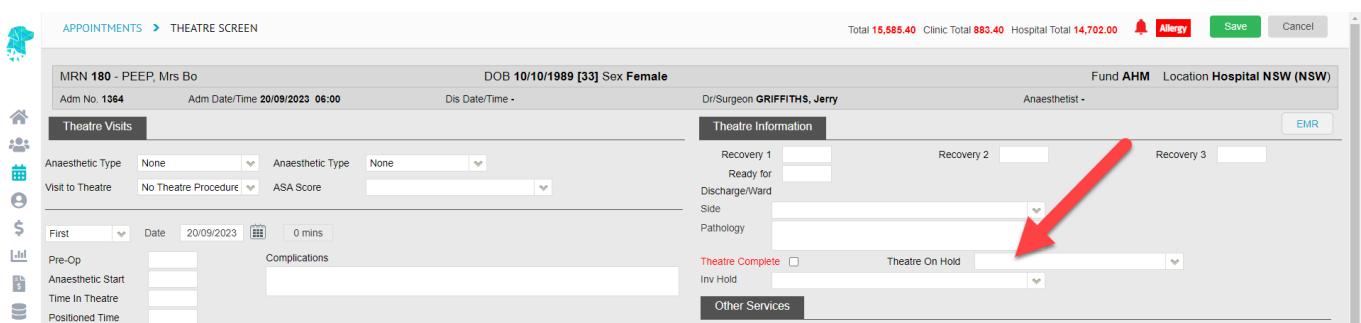
- Theatre Data
- Theatre Rosters

➤ Ward Management

- Bed Tracking
- Ward and Bed Data

Theatre On Hold field on Theatre Screen

A new field has been added to the Theatre Screen to allow users to allocate a reason if the Theatre Complete box is unable to be ticked.



APPOINTMENTS > THEATRE SCREEN

MRN 180 - PEEP, Mrs Bo DOB 10/10/1989 [33] Sex Female

Adm No: 1364 Adm Date/Time: 20/09/2023 06:00 Dis Date/Time: -

Dr/Surgeon: GRIFFITHS, Jerry Fund AHM Location: Hospital NSW (NSW)

Theatre Visits

Anaesthetic Type: None Anaesthetic Type: None

Visit to Theatre: No Theatre Procedure ASA Score:

First Date: 20/09/2023 0 mins

Pre-Op Complications

Anaesthetic Start Time in Theatre Positioned Time

Theatre Information

Recovery 1 Recovery 2 Recovery 3

Ready for Discharge/Ward Side Pathology

Theatre Complete Theatre On Hold

Inv Hold

Other Services

Facilities are able to customise the **Theatre On Hold** reasons in their own database to suit their needs in **Settings > Theatre Hold Reasons**.

SETTINGS

General

- ▶ Accommodation Categories
- ▶ Appointment Types
- ▶ Area Codes
- ▶ Band Mappings
- ▶ Booking Codes
- ▶ Cancelled Reasons
- ▶ Checkers - Letters
- ▶ Departments
- ▶ Deposit Types
- ▶ Doctors
- ▶ Doctor Specialities
- ▶ Document Types
- ▶ ECLIPSE Mapping
- ▶ Health Funds
- ▶ Health Fund Participants
- ▶ Hospitals
- ▶ Invoice / IFC Messages
- ▶ Items
- ▶ Item Types
- ▶ Locations

➡

- ▶ Logs
- ▶ Nurse List
- ▶ Practices
- ▶ Printer and Scanner Configuration
- ▶ Program Numbers
- ▶ Recall Reasons
- ▶ Referral Types
- ▶ Referring Doctors
- ▶ SMS History
- ▶ Staff Roles
- ▶ System Configuration
- ▶ Templates
 - Clinical Note Template
 - SMS Templates
 - Templates
- ▶ Theatre Hold Reasons
- ▶ Third Parties
- ▶ User Groups
- ▶ Users
- ▶ Webhooks

This new feature will allow users to easily identify what still need to be done in order to be able to tick the Theatre Complete box & invoice the episode.

SETTINGS > THEATRE HOLD REASONS

Code	Name	Status	Action
120	Awaiting Certificate	Active	X
121	Awaiting Item # from Surgeon	Active	X
119	Awaiting Pathology	Active	X

Records 1-3 of 3 (Page 1 of 1)

The **Billing Status Report** run for the **Report Type > Show not billed only** will then display this reason for ease of identification.

REPORTS > BILLING STATUS

Billing Status Report

Location	Report Types	Discharges between
All Locations	Show not billed only	From 20/09/2023 To 20/09/2023
Doctor	<input type="checkbox"/> Excludes episodes billed \$0 <input type="checkbox"/> Excludes cancelled episodes	

Shaes Private Hospital

Billing Status Report for Discharges between 20/09/2023 to 20/09/2023

'Not Billed' Only for All Locations and All Doctors

Patient Name	MRN	Admission Date	Discharge Date	Theatre Complete	Theatre On Hold	Fund	Surgeon	Pat Sts	Inv On Hold	Coding Sts	Cancelled Sts
MUNRO, Marilyn	101	20/09/2023	20/09/2023		Awaiting Pathology	MPL	Murphy, Shaun	D	Contract Pending		

Total Patient : 1

Billing Status Report-ShaesPrivateHospital

Page 1 of 1 Date: 20/09/2023 2:14 PM

Print Export To

There will be a new permission level to give users the ability to add Theatre Hold Reasons. As this is a new feature it will be set to **Deny** for all users by default & will need to be amended for the relevant User Groups.

Setting	Value	Setting	Value
Accommodation Category	D R RW	Locations	D R RW
Appointment Types	D R RW	Nurse List	D R RW
Area Codes	D R RW	Practices	D R RW
Band Mappings	D R RW	Program Numbers	D R RW
Booking Codes	D R RW	Recall Reasons	D R RW
Cancelled Reasons	D R RW	Referral Types	D R RW
Departments	D R RW	Referring Doctor	D R RW
Deposit Types	D R RW	SMS Setup	D R RW
Doctors	D R RW	SMS Templates	D R RW
Doctor Specialities	D R RW	Staff Roles	D R RW
Document Types	D R RW	System Configuration	D R RW
ECLIPSE mappings	D R RW	Templates	D R RW
Health Funds	D R RW	Theatre Hold Reasons	D R RW
Hospitals	D R RW	Third Parties	D R RW
Invoices Messages	D R RW	User Groups	D R RW
Items	D R RW	Users	D R RW
Item Types	D R RW	Users - Unblock	ON OFF

New My Health Record (MHR) Permission Levels

In preparation for the introductions of the FYDO/MHR integration there has been new permission levels added.

These levels will eventually enable users to **Upload to MHR** and then there is a separate permission level to allow users to **Remove from MHR**.

Currently these permission levels will not have any impact on the user or FYDO however facilities are able to give access to these functions now in order to prepare for the implementation of the MHR integration.

As these are new permission levels they will be set to **OFF** by default & will need to be turned **ON** for relevant staff.

Documents / Letter Editor	View	ON	OFF	<i>i</i>	New Letter	ON	OFF
Edit	ON	OFF			Remove from MHR	ON	OFF
Delete File	ON	OFF			Scan Documents	ON	OFF
Import File	ON	OFF			Upload to MHR	ON	OFF

Bug Fixes

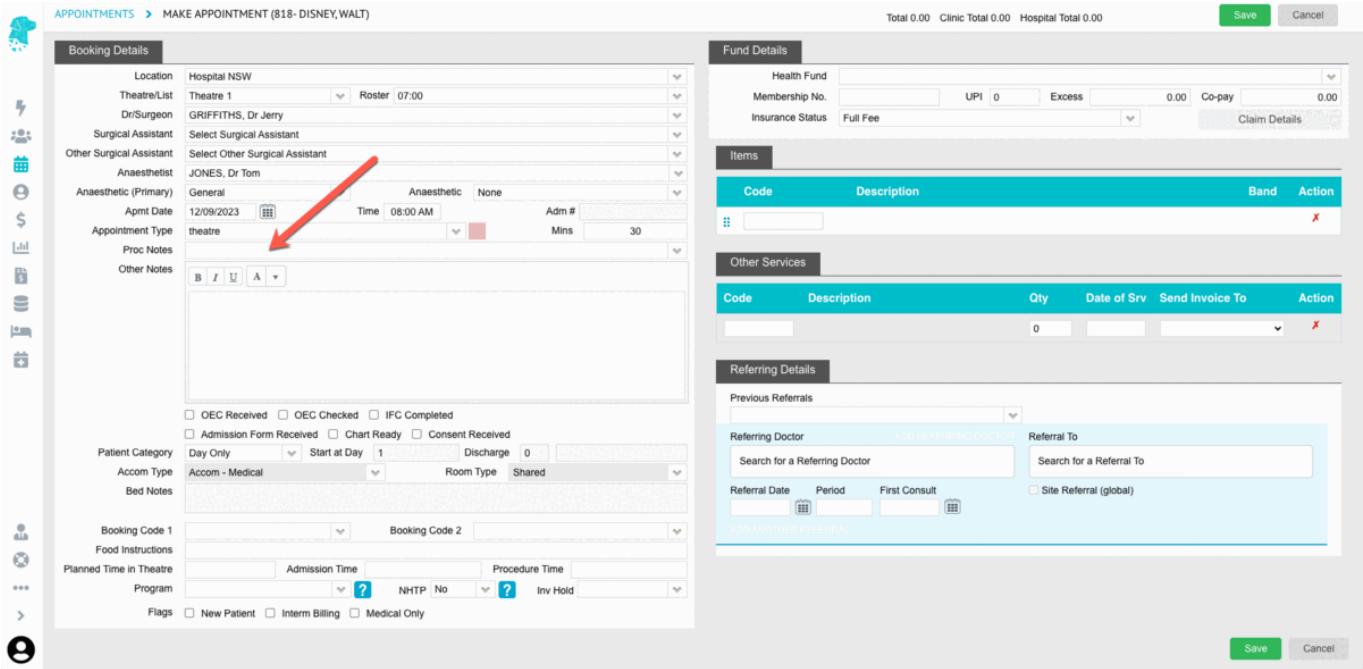
- The issues that some facilities were experiencing regarding VAED data extracts for overnight patients has been resolved.
- The issue that some users experienced when using the new Proc List default fields feature, to add Other Services, has been rectified.
- The issue that some users experienced with Reports > End of Day Banking has been fixed.

FYDO Hospital Update - 14/09/2023

Procedure List Update

The long-anticipated addition to the **Proc Notes** field in the Edit Appointments screen has now been implemented & facilities can add default settings to their **Procedures** list to maximise efficiency when booking appointments. Please see our newsletter from Tuesday for more information:

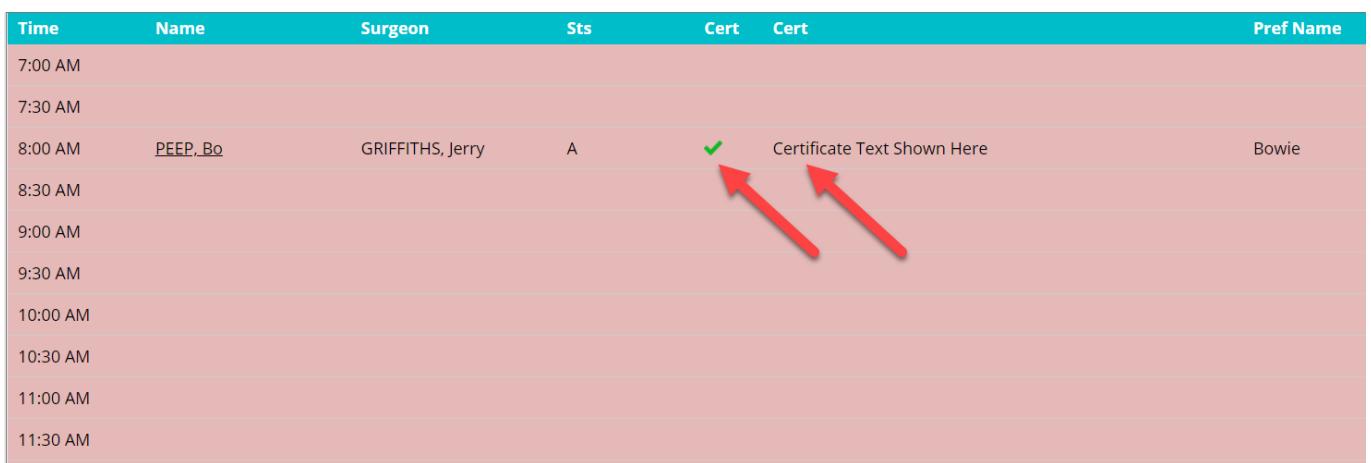
[Procedures List Update Newsletter](#)



The screenshot shows the 'Edit Appointments' screen. The 'Booking Details' section includes fields for Location (Hospital NSW), Theatre/List (Theatre 1), Dr/Surgeon (GRIFFITHS, Dr Jerry), and Surgical Assistant (Select Surgical Assistant). The 'Proc Notes' field is highlighted with a red arrow. The 'Fund Details' section shows a table for items and services. The 'Items' table has columns for Code, Description, Band, and Action. The 'Other Services' table has columns for Code, Description, Qty, Date of Srv, Send Invoice To, and Action. The 'Referring Details' section includes fields for Referring Doctor and Referral To.

Appointments Screen Custom View Additions

Users will now be able to create custom views that display information regarding **Certificates** for the episode. One option is to display a green tick once a certificate has been entered for the episode. The second option is to display the text that has been entered for the certificate. This new option will allow users to easily identify if the certificate has been entered prior to transmitting the claim via ECLIPSE.



Time	Name	Surgeon	Sts	Cert	Cert	Pref Name
7:00 AM						
7:30 AM						
8:00 AM	PEEP, Bo	GRIFFITHS, Jerry	A	✓	Certificate Text Shown Here	Bowie
8:30 AM						
9:00 AM						
9:30 AM						
10:00 AM						
10:30 AM						
11:00 AM						
11:30 AM						

Users also now able to display the patients **Preferred Name** on the Appointment Screen.

Time	Name	Surgeon	Sts	Cert	Cert	Pref Name
7:00 AM						
7:30 AM						
8:00 AM	PEEP, Bo	GRIFFITHS, Jerry	A	✓	Certificate Text Shown Here	Bowie
8:30 AM						
9:00 AM						
9:30 AM						
10:00 AM						
10:30 AM						
11:00 AM						
11:30 AM						

Patient Name Hover Additions

When users hover over the patient's name they will now be able to see the patients **Preferred Name** & their **Maiden Name**.

Time	Name	Surgeon	Sts	Cert	Cert	Pref Name
7:00 AM						
7:30 AM						
8:00 AM	PEEP, Bo	GRIFFITHS, Jerry	A	✓	Certificate Text Shown Here	Bowie
8:30 AM						
9:00 AM						
9:30 AM						
10:00 AM						
10:30 AM						
11:00 AM						
11:30 AM						

New logs for Preadmit Holding Bay

Additional logs have been added to show if patient information has been updated by Preadmit paperwork being Automatically Linked or Manually Linked by a user.

Updates made to the patients' screen by Preadmit will also now be recorded in the logs.

SETTINGS > LOGS		
Username	Message	Date Created
(Altura)	Patient [MRN - 948] - Medicare No. changed from '2111111111' to '2111-11111-1'	13/09/2023 1:31:01 PM
(Altura)	Patient [MRN - 948] - Preadmit document committed (Manually-linked)	13/09/2023 1:31:01 PM
(Altura)	Patient [MRN - 948] - Created via Preadmit Holding Bay	13/09/2023 1:30:52 PM

New Permission Level

Users can now be prohibited from amending fees while creating an IFC.

This permission level works in conjunction with the already available option called **Create Invoice - Edit Charges** that enables a user to edit fees when creating an invoice.

Hospital Episode									
Admission	D	R	RW		ON	OFF			
Clinical Indicator	D	R	RW		Allowed	Not Allowed			
Coding	D	R	RW		Allowed	Not Allowed			
Create Invoice	ON	OFF			Excess - backdating date				
Create Invoice - Edit charges	ON	OFF			Excess - negative value				
Delete Transactions	ON	OFF			Excess/Deposit				
Discharge	D	R	RW		History and Episodes				
					Reversals				
					Theatre				

FYDO Hospital Newsletter - 12/09/2023

Procedure List Update

Following the exciting announcement in our Hospital Update Newsletter on the 19th of July 2023 ([FYDO Hospital Update - 19.07.2023](#)), regarding the new **Procedure List** features, we are pleased to announce that **Phase 2** will be implemented into FYDO this week which will result in it being fully functional.

The new feature allows facilities to pre-set default fields for any item in their **Proc Notes** list. This will result in certain fields automatically populating when that particular procedure is selected. Reducing repetitive data entry, when adding appointments, resulting in a much more efficient process for users.

[Facilities can prepare for this new update by adding defaults into FYDO now!](#)

Procedure List defaults can be added in **Settings > Procedures** by either double clicking on an existing entry or utilising the “Add Procedure” option to make a new entry.

Fields that can be defaulted are:

- Anaesthetic Type
- Appointment Minutes
- Item Numbers
- Other Services

There is **no requirement to add these defaults**. Facilities that choose not to utilise this feature will notice no change in the way that the appointments screen functions. There is also no requirement to add **ALL** defaults and FYDO will allow users to add only the defaults that they wish.

However, to ensure that this feature doesn't negatively impact customers that choose NOT TO use it, we need to make you aware of exactly how it will work:

- Procedures **WITH** default fields set in **ALL** options will populate all relevant fields
- Procedures **WITH** default fields set in **SOME** options will populate only the fields with defaults & other fields will still need to be added manually
- Procedures **WITHOUT** default fields set will not populate any fields & all information will need to be added manually
- Fields can be amended after the default has been added however if another option from **Proc Notes** is selected, after the amendment is made, the field will be reverted to the set default
- If a user selects an option from Proc Notes that **DOES** have defaults set but then makes an amendment to another option, that **DOESN'T** have defaults set, FYDO **WILL NOT** remove any options added by the first selection. The user will need to manually remove any items that are no longer required. This has been done deliberately to ensure that items are not inadvertently removed for our facilities that do not wish to utilise this feature.

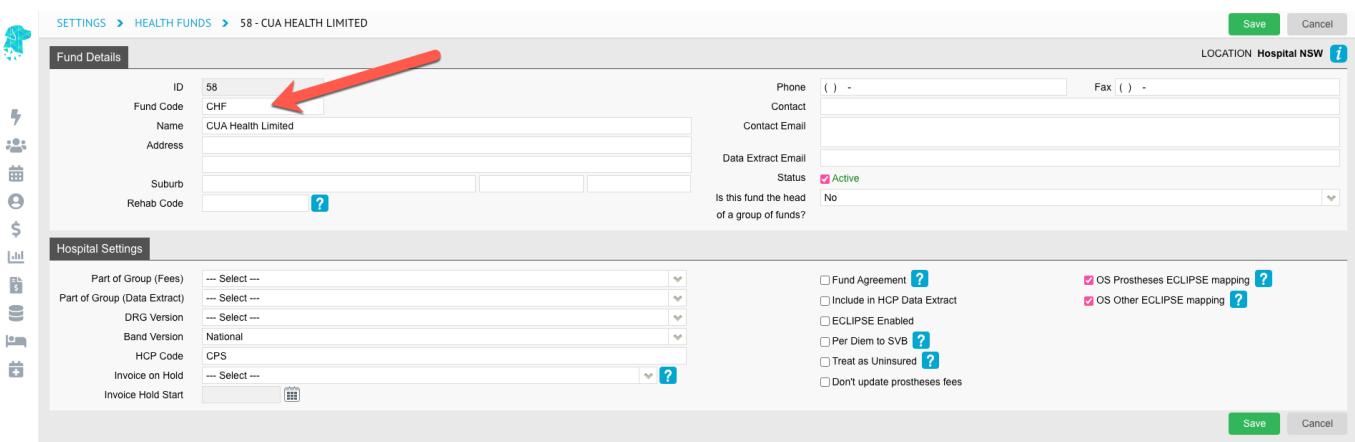
Please feel free to contact us should you have any questions regarding

FYDO Hospital Update - 5/9/2023

Health Fund Codes can now be edited

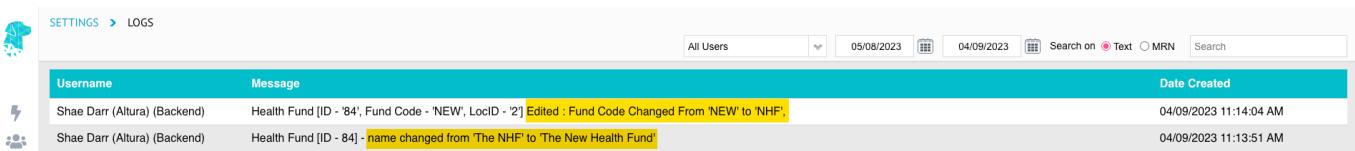
Users are now able to edit the **Fund Code** for existing health funds.

This will assist in ensuring all fund codes are correct for ECLIPSE transmissions & enable them to be amended should they ever change. Users will be given an alert if the code they are entering already exists in their database.



Added Health Fund Audit Logs

Any changes made to Health Fund Details in **Settings > Health Funds** will now be listed in the audit logs.



Username	Message	Date Created
Shae Darr (Altura) (Backend)	Health Fund [ID - 84, Fund Code - 'NEW', LocID - '2'] Edited : Fund Code Changed From 'NEW' to 'NHF'.	04/09/2023 11:14:04 AM
Shae Darr (Altura) (Backend)	Health Fund [ID - 84] - name changed from 'The NHF' to 'The New Health Fund'	04/09/2023 11:13:51 AM

FYDO Hospital Update - 14/08/2023

New GST Report

There has been a new GST Report added to FYDO that allows users to easily run GST reports on a **Cash Basis** or an **Accrual Basis** for any selected timeframe.

Reports - Hospital

Financial Reports

★ Adjustments

★ Arrears

★ Billing Status

★ Deleted Transactions

★ Doctors Totals

★ GST



★ Other Services Revenue

★ Payments

★ Revenue

★ Unbilled Revenue

New Audit Logs

There are now additional audit logs available in FYDO for the updating of certain patient detail fields.

The logs can be accessed by using the **More Actions** drop down at the top of the patient screen & clicking on **Audit Logs**.

180 - PEEP, Bo

Patient Details Other Appointments Recalls Accounts Episodes Communication Documents Clinical

Patient Details

Patient #	180	File Num	External ID
Title	Mrs		
First Name	Bo	Middle Name	
Last Name	PEEP	Maiden Name	
Pref. Name			

Health Fund

Fund Name	AHM - Australian Health Management Group Ltd
Membership	12345678
Insurance Status	Full Fee
Alias Name	
Alias Surname	

More Actions

- Edit
- Bill Patient
- Audit Logs**
- More Actions
- Delete Patient
- UF
- Eligibility Check (OEC)
- Label
- Merge

This will open the FYDO Logs page & display amendments that have been made to the selected patient.

SETTINGS > LOGS

Username	Message	Date Created
Shae Darr (ACSS) (Backend)	Patient [MRN - 180] - Allergies changed from 'None' to 'Sheep', Alert changed from 'None' to 'Diabetic'	09/08/2023 2:09:04 PM
Shae Darr (ACSS) (Backend)	Patient [MRN - 180] - Date of Birth changed from '03/05/1989' to '10/10/1989'	09/08/2023 2:08:31 PM
Shae Darr (ACSS) (Backend)	Patient [MRN - 180] - Middle Name changed from 'None' to 'Bo', Maiden Name changed from 'None' to 'Sheep'	09/08/2023 2:08:04 PM
Shae Darr (ACSS) (Backend)	Patient [MRN - 180] - Sex changed from 'Male' to 'Female', Gender changed from 'None' to 'Woman, or girl, or female'	09/08/2023 2:00:55 PM

100 Records/Page

Search on: Text MRN

Records 1-4 of 4 (Page 1 of 1)

The Logs page now also allows users to search for **MRNs** or **Text** information as highlighted above.

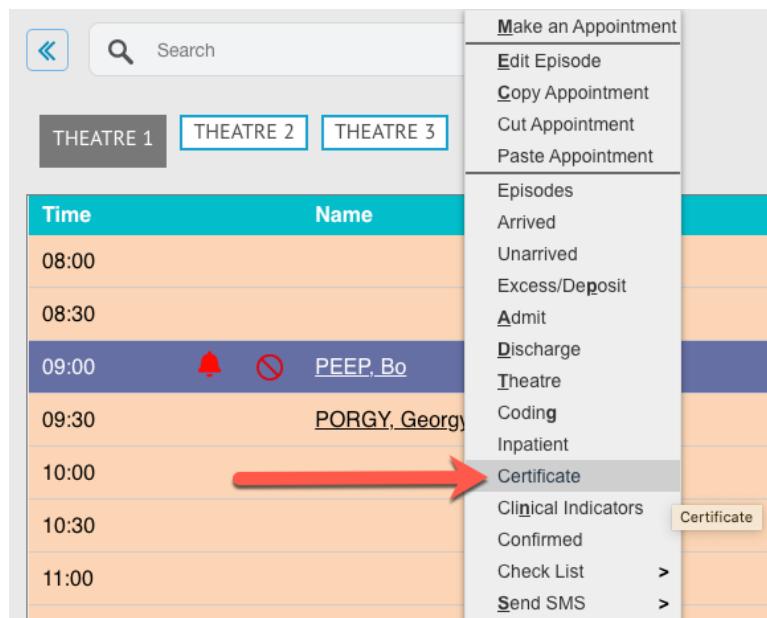
Bug Fix

The issue that affected all database templates, documents & groupers has been resolved.

FYDO Hospital Update - 3/8/2023

Added ability to enter a Certificate for booked episodes

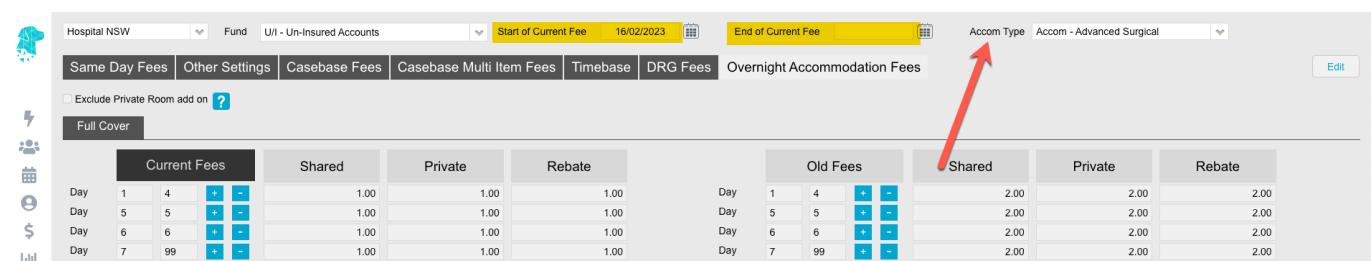
Currently FYDO only allows certificates to be entered for admitted episodes. However, users will now be able to add the certificate information into the booking/episode as soon as it has been made.



New contract start & end date for each Overnight Accommodation Category

To accommodate the function of some health fund contracts, FYDO now gives the ability to add a different **Start of Current Fee Date** along with a different **End of Current Fee Date** for each Overnight Accommodation Type.

These start & end dates are not linked with the main contract dates, enabling them to be different if required.



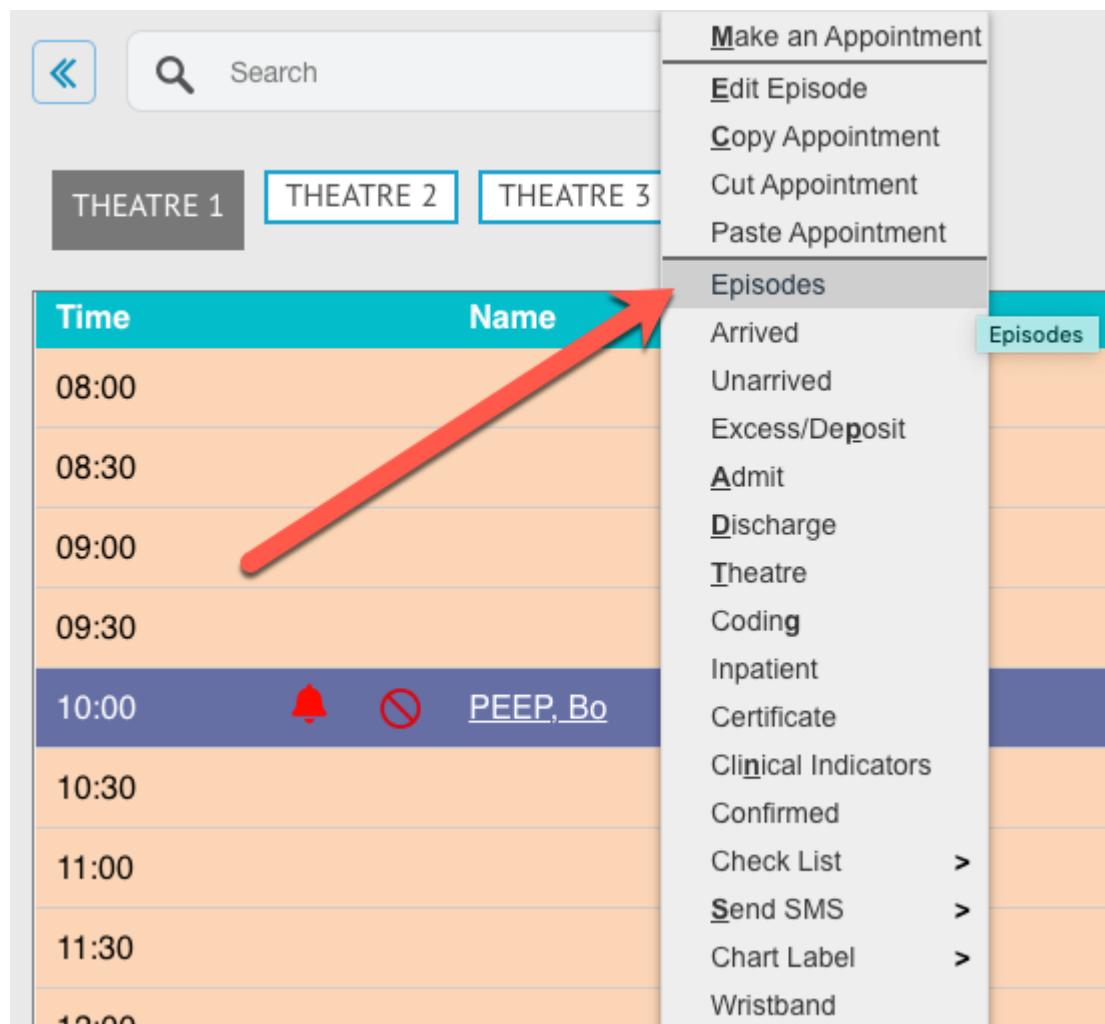
Data Extracts - 1st July 2023 edits for South Australia and Victoria updated

This year only SA and VIC had edits to their Data Extract file formats. These changes have now been implemented.

FYDO Hospital Update - 28/07/2023

History Renamed

The **History** option, in all right click menus, has been renamed to **Episodes** across FYDO to reflect the title of the page that this link opens up & to ensure uniformity. Users will now find the link called **Episodes** in all right click options & this will take them to **the same Episodes** page that they have always progressed to by using this link, that was previously named **History**.



CLAIMING HOSPITAL

Claims Not yet sent

Location Type Status

All Location All Types All Status

Select 0 Items Selected Run Pat Check

Adm Date	Inv#	Invoiced	Fund ↓	Fund Name	Patient ↓
20/12/2022	9	20/12/2022	AHM	Australian Health Management Grou...	DAY, Doris
08/02/2023	24	07/02/2023	AHM	Australian Health Management Grou...	DAY, Doris
11/01/2023	57	17/04/2023	AHM	Australian Health Management Grou...	DAY, Doris
24/04/2023	71	24/04/2023	AHM	Australian Health Management Grou...	DAY, Doris

103 - DAY, Doris The following has expired : Entitlement Card

Patient Details Other Appointments Recalls Accounts Episodes Communication Documents Clinical

No. Adm # Adm. Date Dis. Date Sts Nights Procedure Other Notes Fund Surgeon Location Actions

9 42 09/01/2023 - Appointment 200 Colonoscopy AHM House, Greg Shaes Private Hospital

8 40 03/01/2023 - Appointment 206 Left Cat & IOL AHM Murphy, Shaun Shaes Private Hospital

Episodes **Communication** **Documents** **Clinical**

Search ? Print Export To

Coding Episodes Patient

New Gender Field will now feed from Preadmit to FYDO

The new Gender Field, that has recently been added to FYDO to accommodate Data Extractions for certain states, is now able to be sent from patients' Online Preadmit Forms into FYDO.

If you require the new field to be added to your preadmit form, & in turn automatically populated into FYDO, please raise a ticket with us & advise where the new question will be asked on your admission forms.

127 - MELON, Coco

Patient Details Other Appointments Recalls Accounts Episodes Communication Documents

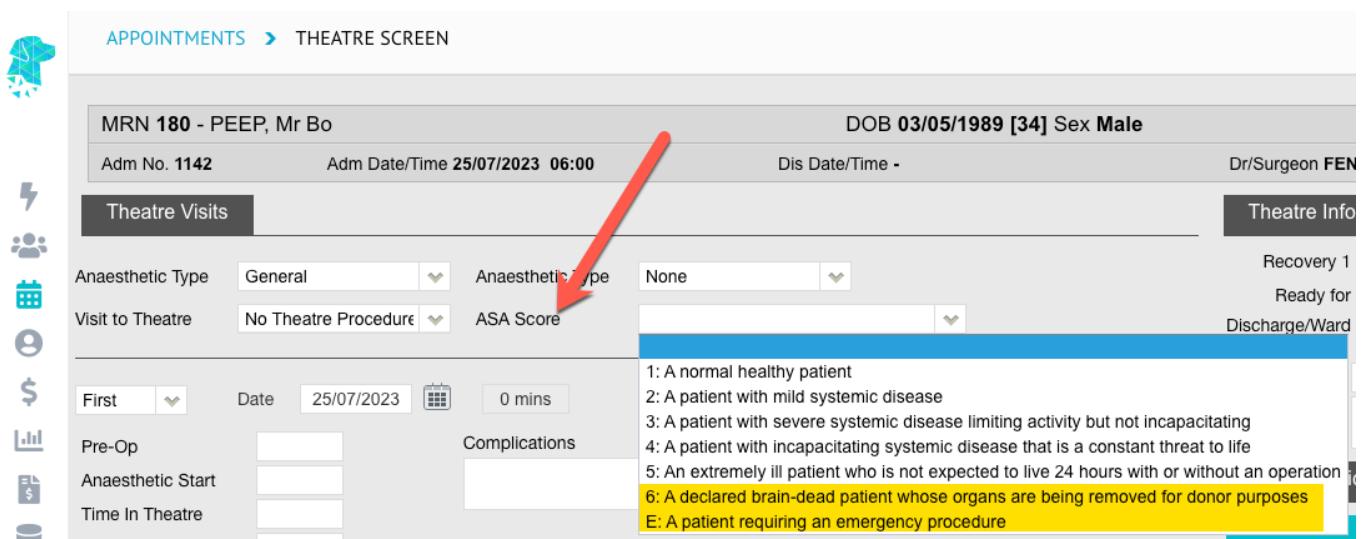
Patient Details

Patient #	127	File Num		External ID	
Title	Mrs				
First Name	Coco	?	Middle Name		
Last Name	MELON		Maiden Name		
Pref. Name					
Address	1 Twinkle Lane				
Suburb	NORTH STAR	State	NSW	Postcode	2408
Mailing Address					
Suburb		State		Postcode	
Sex	Female	Gender	Woman, or girl, or female		
Date of Birth	07/07/2017	Age	6	DOB Estimate	<input type="checkbox"/>
Mobile	0444-444-444	Home	() -	Work	() -
Email					

ASA Score - Additional Options Available

Two new options have been added to the ASA Score dropdown in the Theatre Screen. Users are now able to choose and ASA score of **6 & E**.

This field remains optional & only needs to be completed if it complements the workflow & data collation requirements of the facility.



The screenshot shows the 'THEATRE SCREEN' for patient MRN 180 - PEEP, Mr Bo. The ASA Score dropdown is open, displaying the following options:

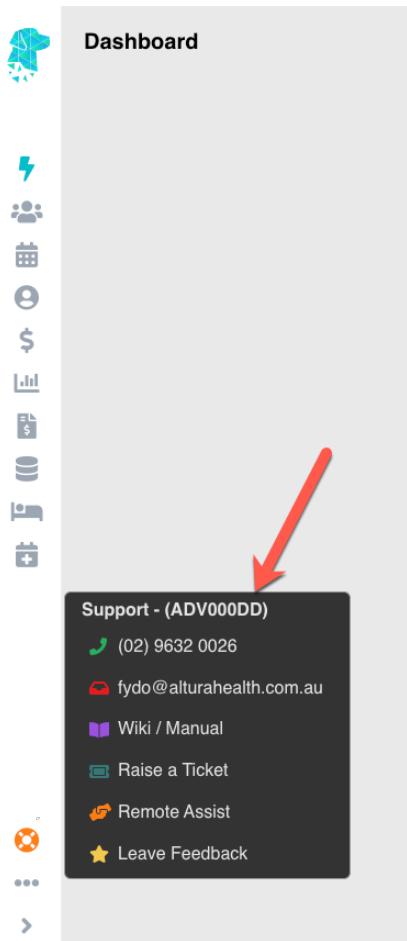
- 1: A normal healthy patient
- 2: A patient with mild systemic disease
- 3: A patient with severe systemic disease limiting activity but not incapacitating
- 4: A patient with incapacitating systemic disease that is a constant threat to life
- 5: An extremely ill patient who is not expected to live 24 hours with or without an operation
- 6: A declared brain-dead patient whose organs are being removed for donor purposes**
- E: A patient requiring an emergency procedure**

A red arrow points to the 'ASA Score' dropdown button.

Facility Minor ID added to the Support Information

Users will now be able to easily identify their Minor ID by hovering over the **Support** icon in the FYDO main menu.

This ID may assist in easily identifying your facility when you call FYDO for support.



New features added to the Documents Screen

Users are now able to filter the **Documents** Screen according to the **Admission Number** that it is linked to.

The screenshot shows the Altura Health Documents screen. A red arrow points to the 'Admission' column header in the table.

Document Name	Type	Adm#	S	Crea
DocFullName	Letter	D	25/07/2023	1146 09/08/2023
				1147 01/08/2023
				1144 01/08/2023
				1142 25/07/2023
				1150 25/07/2023
				1140 24/07/2023
				1070 22/07/2023

We have also made it easier to ensure documents are linked to the relevant Admission Number by allowing users the option to assign an admission number to each document as it is imported or scanned.



Patient Details | Other | Appointments | Recalls | Accounts | Episodes | Communication | Documents | Clinical

Select file to upload

Drag'n drop files here

Choose a file

Note: Max 100MB file limit.
Extensions allowed are .txt, .doc, .docx, .tif, .png, .bmp, .gif, .jpeg, .jpg, .rtf, .pdf, .xls, .xlsx

Document Name
Document Type
Admission



Unblock User Permission - Relocated

The permission setting that allows the ability to **Unblock** a user, after they have entered their password incorrectly too many times, has been relocated to ensure it is easier to find.

This setting is now found by navigating to **Settings > User Groups** & selecting the user group that you wish to allow this ability to.

This function will be automatically set to **OFF** & will need to be assigned to the user groups that require to be able to perform this function.

Settings General

Accommodation Category	D R RW	Items	D R RW
Appointment Types	D R RW	Locations	D R RW
Area Codes	D R RW	Nurse List	D R RW
Band Mappings	D R RW	Practices	D R RW
Booking Codes	D R RW	Program Numbers	D R RW
Cancelled Reasons	D R RW	Recall Reasons	D R RW
Departments	D R RW	Referral Types	D R RW
Deposit Types	D R RW	Referring Doctor	D R RW
Doctors	D R RW	SMS Setup	D R RW
Doctor Specialities	D R RW	SMS Templates	D R RW
Document Types	D R RW	Staff Roles	D R RW
ECLIPSE mappings	D R RW	System Configuration	D R RW
Templates	D R RW	Health Funds	D R RW
Third Parties	D R RW	Hospitals	D R RW
User Groups	D R RW	Invoices Messages	D R RW
Users	D R RW	Item Types	D R RW
Users - Unblock	ON OFF		



Condition Onset Indicator Added to Episode Stats Report - Raw Data

The Condition Onset Flag, that is entered at the time of coding, has been added to the Episode Stats Report Excel Export - Raw Data.

Bug Fixes

- The issue that some users experienced where the adjustments/journals quantity column was reflecting incorrect information has been rectified & this column will now show blank for adjustments, as it does for deposits & payments.
- The issue that some users experienced where the Other Services quantity was showing incorrectly has been rectified.

FYDO Hospital Update - 19/07/2023

New Feature added to Procedure List / Procedure Notes

Phase 1

FYDO Users are now able to add default settings to each item in the Procedures List. This exciting new feature will eventually mean that when a certain procedure is added to an appointment, the following fields can be populated automatically!

- Anaesthetic Type
- Appointment Length
- Item Numbers
- Other Services Codes

This wonderful new feature will improve efficiency & reduce repetitive data entry as users will not need to add as much information to the appointments manually for predictable procedures.

As this is only Phase 1, the fields have been added to the **Settings > Procedures** so that facilities have time to add the required options into their list.

However, the function won't be implemented into the appointments screen until a future update.

So keep an eye on these newsletters for when Phase 2 is added!

New option in Overnight Accommodation Fees

There has been an additional tick box incorporated into the Overnight Accommodation Fees that allows facilities to **Exclude Private Room add on**.

This function will be required if a facility **IS** allowed to charge a Private Room Addon for most of their accommodation types & have therefore ticked the **Add Private Room Line on the Invoice (overnight only)** in the Other Settings tab.



Shaes Private Hospital Fund U/I - Un-Insured Accounts

Same Day Fees Other Settings Casebase Fees Casebase Multi Item



Case/DRG – Crossover Threshold Charge Fee on
PerDiem – Crossover Threshold Charge Fee on

Order items by
Preferred Billing Method
Leave Period
Rounding at the Item Level
Round To

Admission
As Is
Band then MBS Price
Default
Append (to the end)
No Rounding
0.00

When CaseBase - allow Theatre Fee ?

Casebase – Multiple Item Rule ?

Charge Accom when Transferred to Another Hospital

Fund Rebate for Other Services when on Basic Cover

Charge GST when billing Per Diem

Add Private Room line on the Invoice (overnight only)

Charge shared room rates (overnight only)

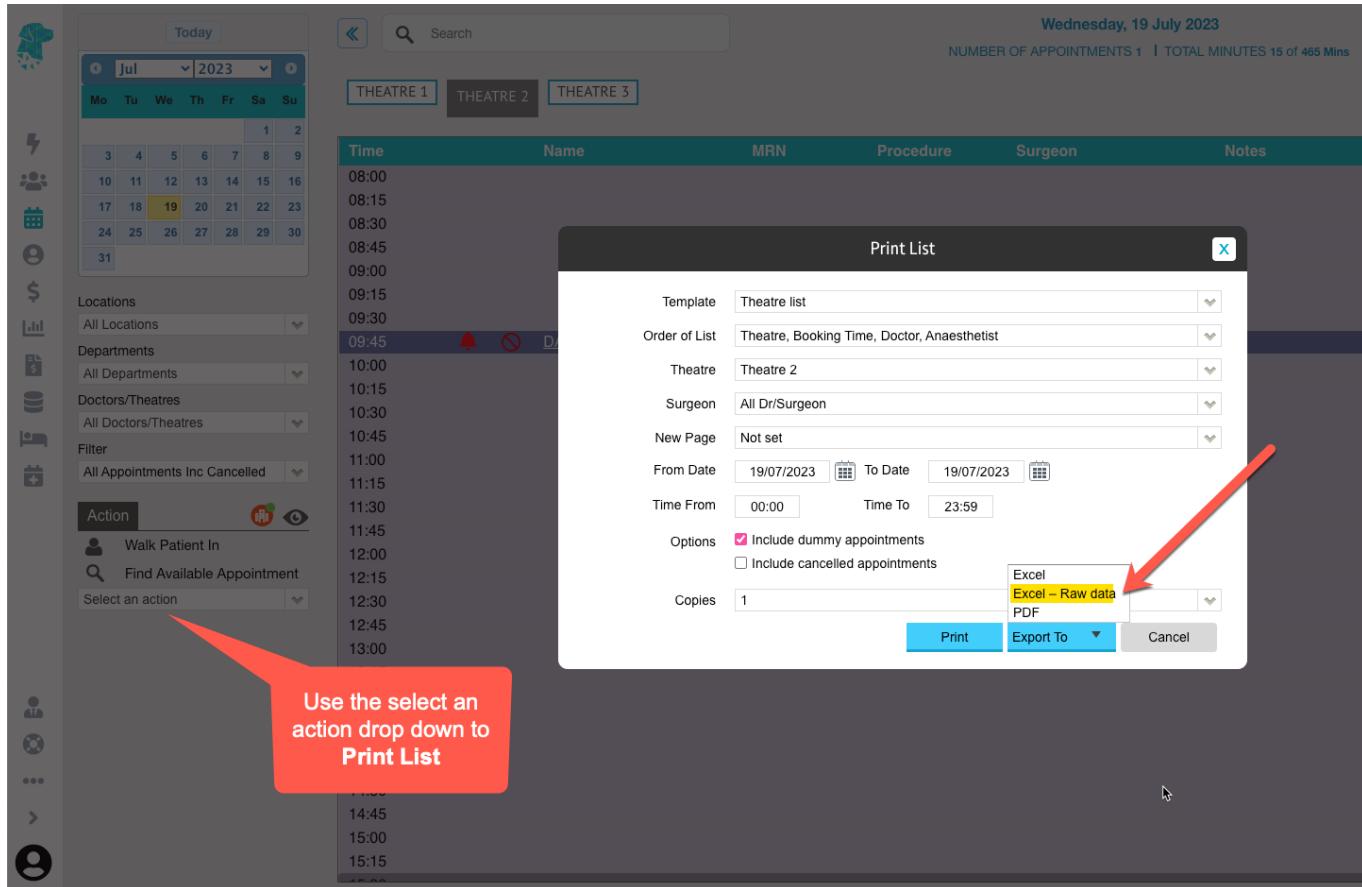
When Type C - Charge Theatre fees

When Type C - ignore Type C accom fee ?

The new tick box allows for the **Add Private Room Line on the Invoice (overnight only)** to be counteracted for certain accommodation types if required. Essentially turning the feature off & allowing the accommodation type to function without a private room add on.

Added fields to the Print List Raw Data Extract

There have been additional fields added to the Print List > Export to Raw Data



New patient fields include:

- Address
- Email Address
- Health Fund Details
- Health Fund Number
- Pension Number

FYDO Hospital Update - 17/07/2023

Amendments to Adjustment Types

Users are now able to specify if a new **Adjustment Type** will affect the payments or the revenue. The adjustment types can be found in **Settings > Adjustments** and can be customised to facilitate the needs of each hospital.

Each adjustment type already in FYDO has had the default set according to the figures that they have always impacted. However, users are able to choose which option they require for all new adjustment types that are added.

This option can be selected in the set up by ticking or unticking the **Affect Revenue** tick box.

Add Adjustment

Code

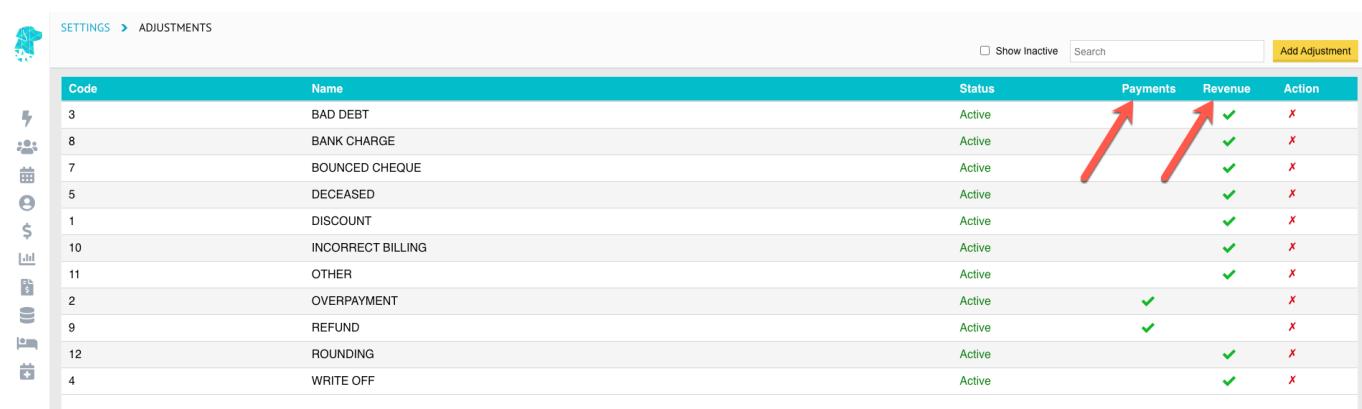
Name

Status Active

Affect Revenue  If ticked, this will impact Net Revenue (shown in the Revenue Report).

Save **Cancel**

The selected option for each adjustment type will be shown on the Adjustments list so they are easily identifiable.



Code	Name	Status	Payments	Revenue	Action
3	BAD DEBT	Active	✓	✓	✗
8	BANK CHARGE	Active	✓	✓	✗
7	BOUNCED CHEQUE	Active	✓	✓	✗
5	DECEASED	Active	✓	✓	✗
1	DISCOUNT	Active	✓	✓	✗
10	INCORRECT BILLING	Active	✓	✓	✗
11	OTHER	Active	✓	✓	✗
2	OVERPAYMENT	Active	✓	✗	✗
9	REFUND	Active	✓	✗	✗
12	ROUNDING	Active	✓	✓	✗
4	WRITE OFF	Active	✓	✓	✗

Theatre Roster - Order of Theatres

Theatres will now be shown in alphabetical order in the Theatre Roster screen. This will ensure the order of theatres in the roster replicates the order that they are shown in the appointments screen.

Bug Fixes

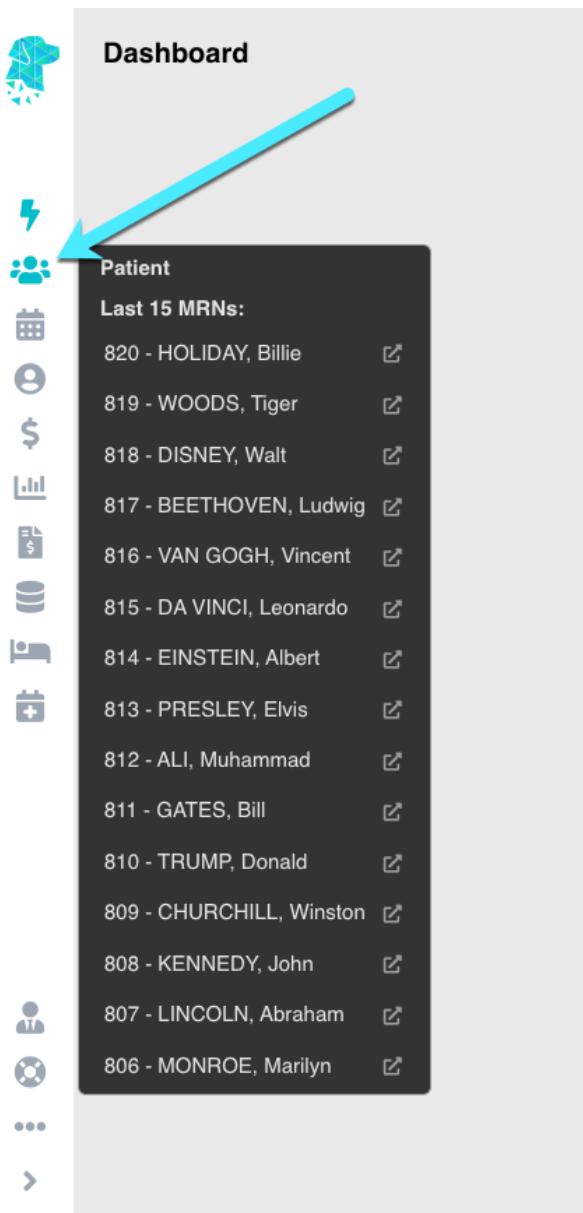
- The issue that some users experience with the cancelled patient numbers showing in the Theatre Roster as been resolved.
- The issue that some users experienced with the discrepancies in the Audit Trail Time, for sending documents, has been resolved.
- The issue that some users experienced with the Audit Time showing incorrectly, when printing lists, has been resolved.

FYDO Hospital Update - 6/7/2023

Show Last 15 MRN's

FYDO now allows users to easily & efficiently identify the last 15 MRN's that they have interacted with & navigate to them.

This feature can be utilised by simply hovering over the **Patient** tab in the main menu & selecting the desired patient.



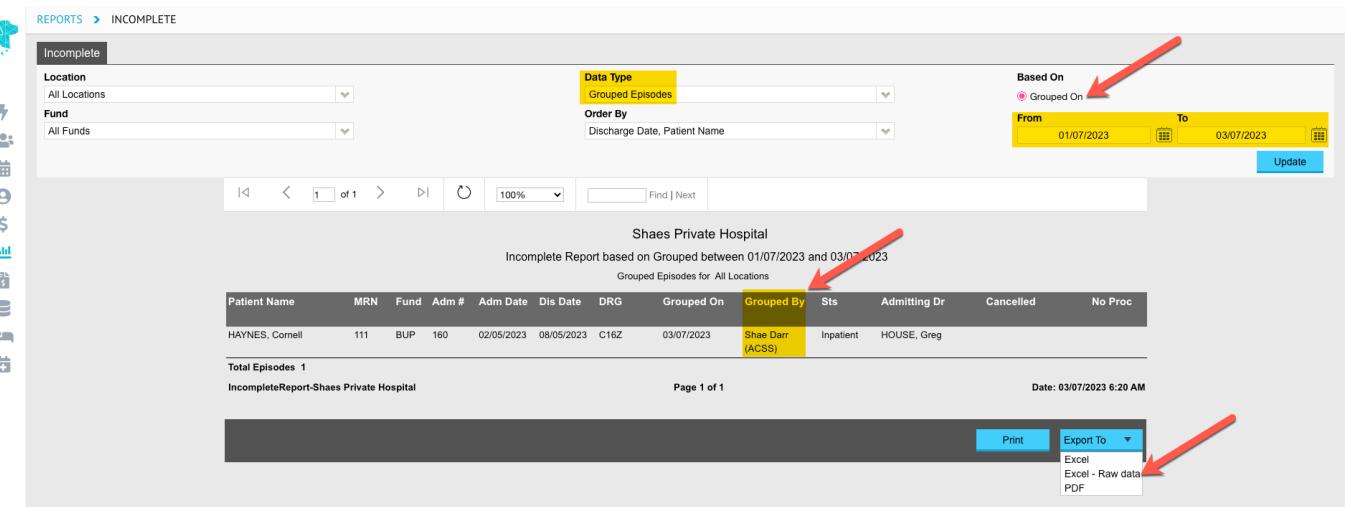
Grouped By Addition to the Incomplete Report

A new column has been added to the **Incomplete Report**, when run for the **Data Type > Grouped Episodes**, that allows facilities to easily identify the user that has grouped the episode in the Coding Screen.

This new addition will assist in obtaining statistics on the number of episodes that have been

grouped for the date range selected.

An **Excel - Raw Data** option has also been added, to give facilities the added ability to filter the Group By column.



REPORTS > INCOMPLETE

Incomplete

Location: All Locations Fund: All Funds

Data Type: Grouped Episodes Order By: Discharge Date, Patient Name

Based On: Grouped On From: 01/07/2023 To: 03/07/2023

Update

Shaes Private Hospital

Incomplete Report based on Grouped between 01/07/2023 and 03/07/2023

Grouped Episodes for All Locations

Patient Name	MRN	Fund	Adm #	Adm Date	Dis Date	DRG	Grouped On	Grouped By	Sts	Admitting Dr	Cancelled	No Proc
HAYNES, Cornell	111	BUP	160	02/05/2023	08/05/2023	C16Z	03/07/2023	Shae Darr (ACSS)	Inpatient	HOUSE, Greg		

Total Episodes 1

IncompleteReport-Shaes Private Hospital

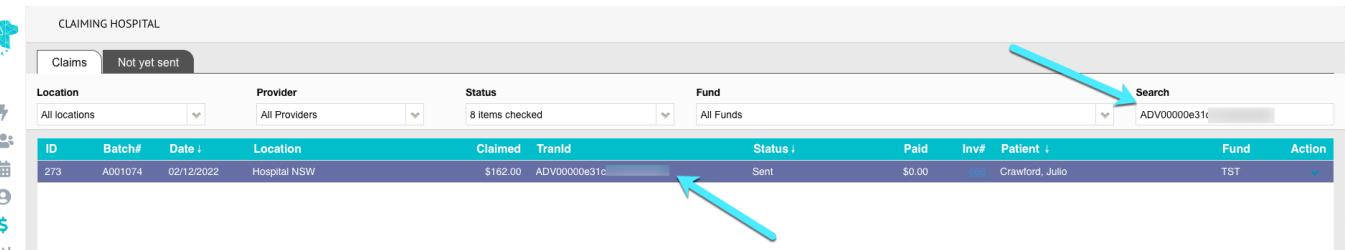
Page 1 of 1

Date: 03/07/2023 6:20 AM

Print Export To Excel Excel - Raw data PDF

Claiming Hospital > Claims Tab

Users are now able to search for a Transaction ID in the Claiming Hospital > Claims tab.



CLAIMING HOSPITAL

Claims Not yet sent

Location: All locations Provider: All Providers Status: 8 items checked Fund: All Funds

Search: ADV00000e31c

ID	Batch#	Date :	Location	Claimed	TranId	Status	Paid	Inv#	Patient	Fund	Action
273	A001074	02/12/2022	Hospital NSW	\$162.00	ADV00000e31c	Sent	\$0.00		Crawford, Julio	TST	

Bug Fixes

- The issue that was causing the audit time in the Episodes screen to show in NSW time, instead of the time zone set by the individual user, has been resolved.
- The issue that was preventing users to add a line space, with the enter key, in the Invoice Message field has been resolved.