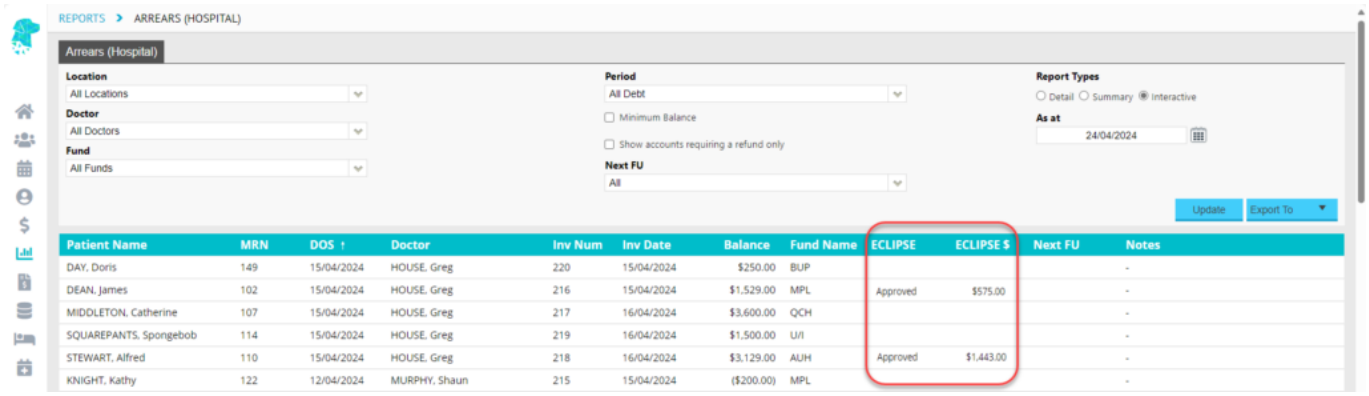
FYDO Hospital Update – 25/04/2024

Interactive Arrears Report Enhancements

Think our **Interactive Arrears Report** couldn't get any better?! Think again! We've added two new columns to make debt recovery from the health funds even easier!

Now, users can easily view whether a claim has been accepted by the health fund and how much is being paid – all from one screen!



Patient Name	MRN	DOS ↑	Doctor	Inv Num	Inv Date	Balance	Fund Name	ECLIPSE	ECLIPSE $	Next FU	Notes
DAY, Doris	149	15/04/2024	HOUSE, Greg	220	15/04/2024	$250.00	BUP				-
DEAN, James	102	15/04/2024	HOUSE, Greg	216	15/04/2024	$1,529.00	MPL	Approved	$575.00		-
MIDDLETON, Catherine	107	15/04/2024	HOUSE, Greg	217	16/04/2024	$3,600.00	QCH				-
SQUAREPANTS, Spongebob	114	15/04/2024	HOUSE, Greg	219	16/04/2024	$1,500.00	U/I				-
STEWART, Alfred	110	15/04/2024	HOUSE, Greg	218	16/04/2024	$3,129.00	AUH	Approved	$1,443.00		-
KNIGHT, Kathy	122	12/04/2024	MURPHY, Shaun	215	15/04/2024	($200.00)	MPL				-

Additional data has also been incorporated into the **Interactive Arrears Report > Export – Raw Data** to include the following:

- Bill Type *(ECLIPSE or Paperbase claim)*
- ECLIPSE Sent Date
- ECLIPSE Response Status *(Approved or Rejected)*
- ECLIPSE Amount Paid

	J	K	L	M	N	O	P	Q	R	S	T	U	V
1	As at Date	Next FU	Notes	LocationName	Paid(Payment)	Paid(Deposit)	Billtype	ECLIPSE Sent	ECLIPSE	ECLIPSE $	EpiNum	AdmissionNumber	Discharge
2	24/04/2024			Shaes Private H	0	-200	ECLIPSE	18/04/2024	Approved	150	1	347	02/01/202
3	24/04/2024			Shaes Private H	0	-1500	Paperbase			0	5	266	30/08/202
4	24/04/2024			Shaes Private H	0	0	Paperbase			0	6	349	09/01/202
5	24/04/2024	01/04/2023	Testing with a	Shaes Private H	0	-500	Paperbase			0	4	97	
6	24/04/2024			Shaes Private H	0	0	ECLIPSE	1/04/2024	Approved	1084	5	226	02/08/202
7	24/04/2024			Shaes Private H	0	0	Paperbase			0	10	355	06/02/202

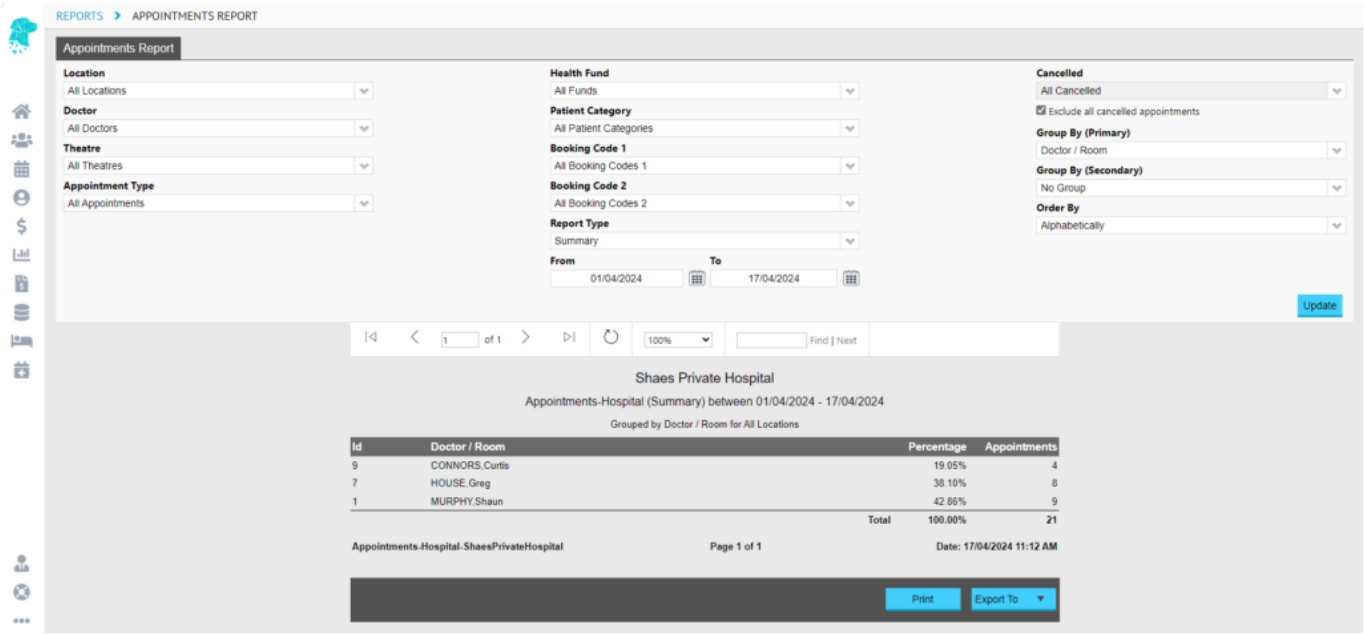
Bug Fix

The issue preventing some facilities from running the Length of Stay Report has been resolved.

FYDO Hospital Update – 18/04/2024

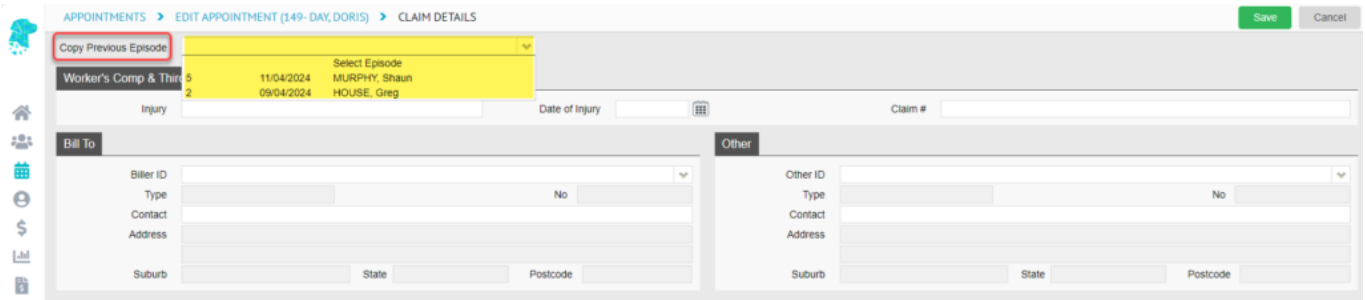
New Appointments Report

FYDO has introduced a new report that provides users with statistics for **all appointments,** irrespective of their admission or discharge status. This report includes all bookings, making it suitable for use of facility planning, even for future dates when patients have not yet been admitted. Additionally, the report offers various filter options, along with group by and order options, making it a valuable addition to the FYDO reports library.



WorkCover Claim Details – Copy Previous

FYDO now offers users the ability to copy previous **Claim Details** for WorkCover or Third-Party admissions. This feature is especially advantageous, and will greatly reduce data entry, for hospitals handling WorkCover patients who require multiple admissions throughout their treatment.

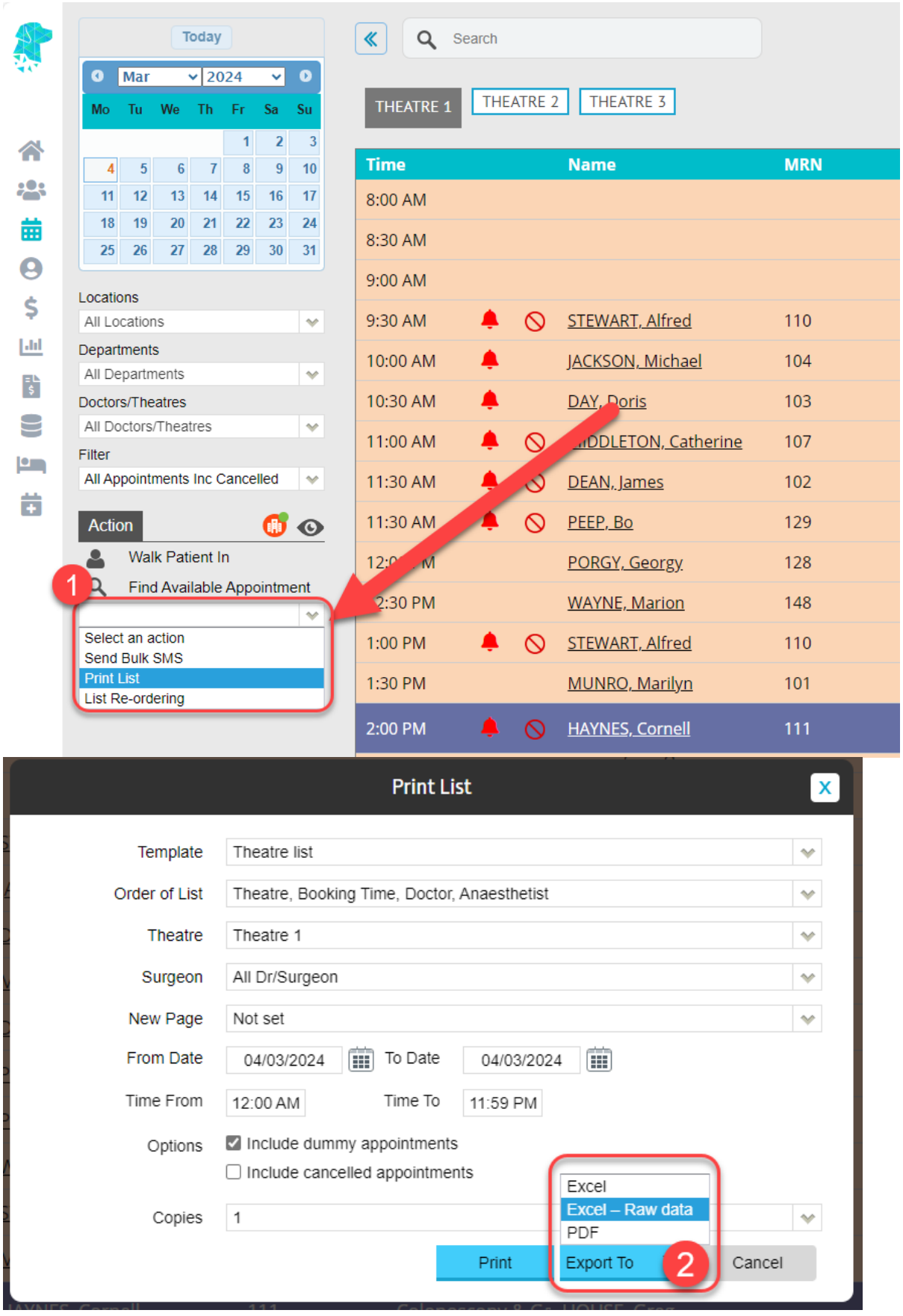


Print List – Excel Raw Data Additions

Additional data types have been added to the **Print List > Export to Excel – Raw Data Report** to assist users in collating data. Some of the newly included fields are:

- Medicare Eligibility
- DVA Number and Colour
- Pension Number
- Country of Birth
- Check List Tick Box Information

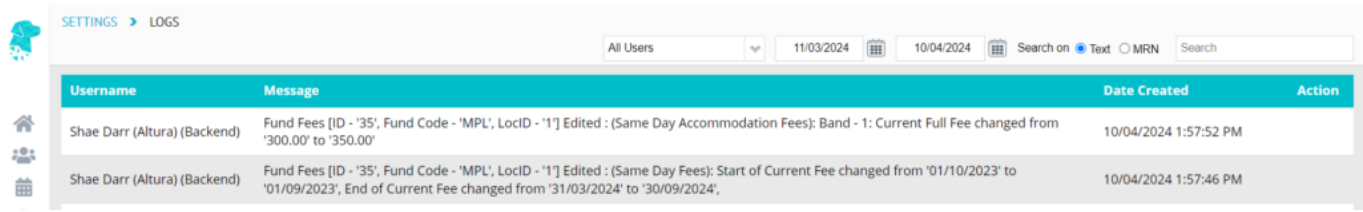
- Next Of Kin, Emergency Contact, Contributor and Pick Up Person Details
- And more!



FYDO Hospital Update – 11/04/2024

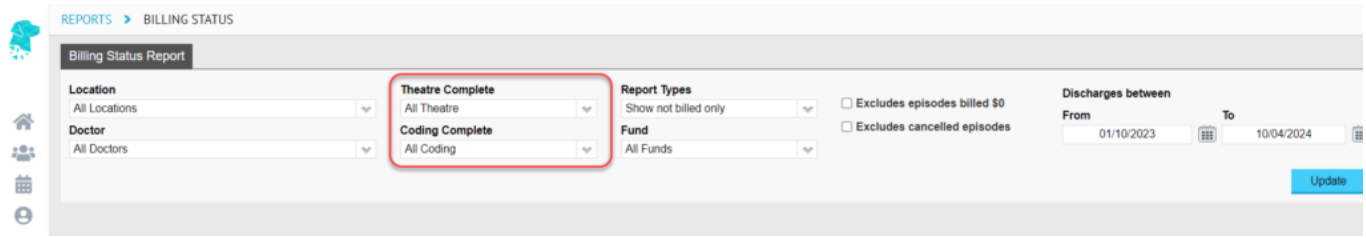
Fees Setup Audit Log

FYDO now maintains a comprehensive audit log for any amendments made to fees in the **Fees Setup**. These logs can be accessed by navigating to **Settings > Logs** and searching for the relevant health fund.



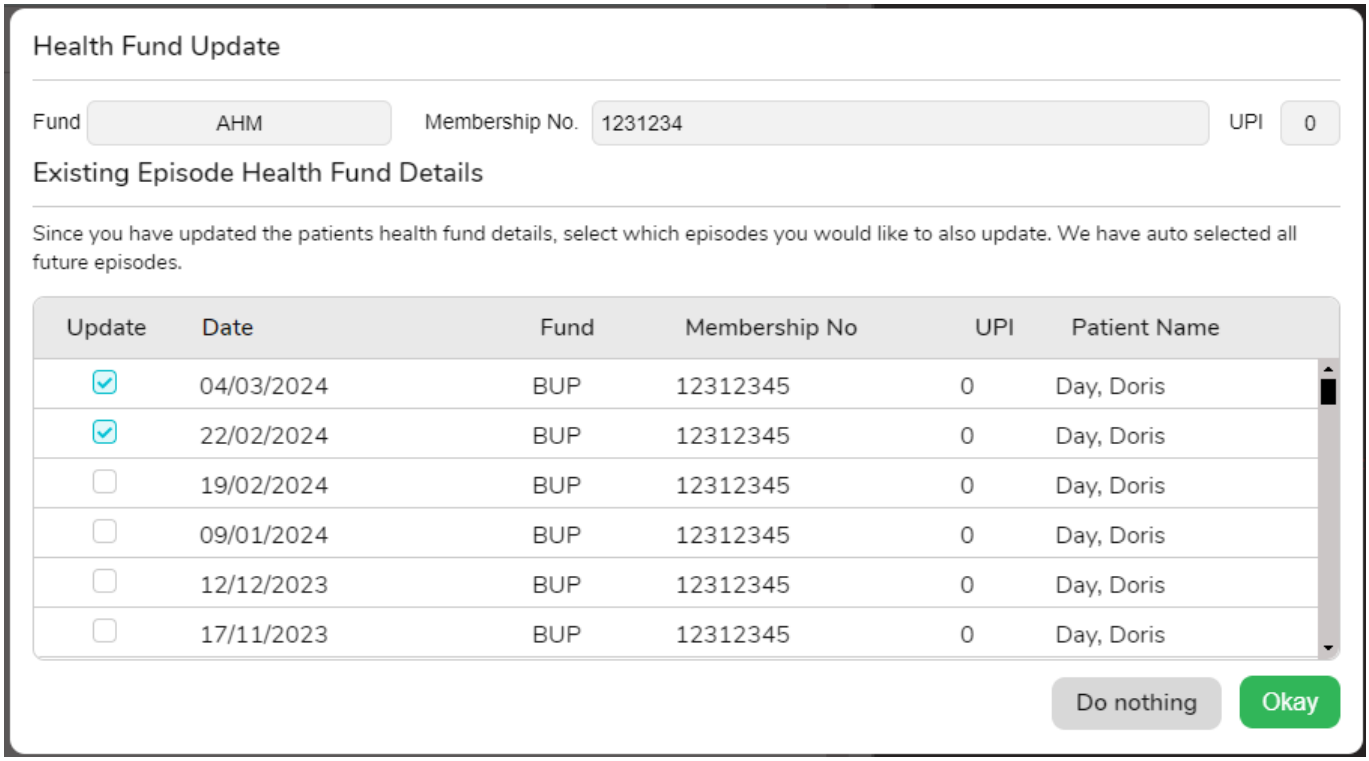
Billing Status Report – Show Not Billed Additional Filters

To facilitate an even MORE efficient invoicing and coding process, additional filters have been incorporated into the new **Interactive Show Not Billed Report**. Users can now filter by **Theatre Complete Status** and **Coding Complete Status**.



Preadmit Holding Bay – Updates Episodes Screen

Users can now update health fund details, for the patients' associated episodes, directly from the Preadmit Holding Bay.



Revenue Report – Data added to Excel Raw Data Export

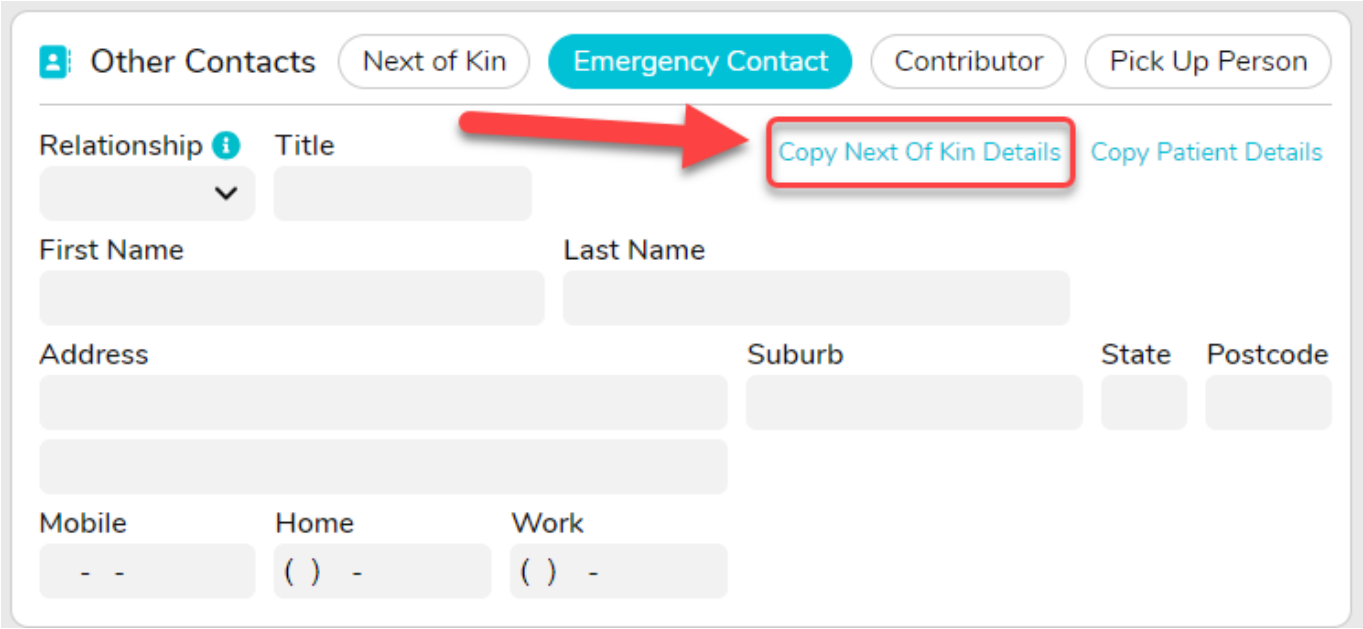
The Revenue Report Export to Excel – Raw Data now includes additional fields:

- The National Procedure Banding for the primary MBS item
- The State Procedure Banding for the primary MBS item
- The episode Booking Time
- The File Number for facilities that utilise this field

FYDO Hospital Update – 04/04/2024

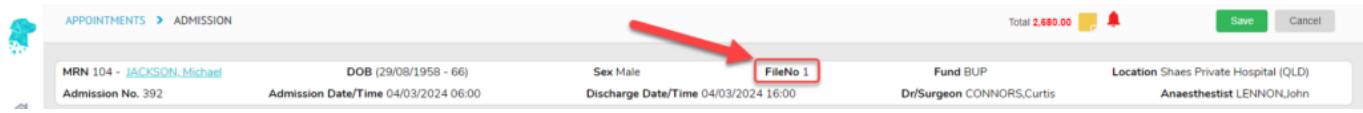
New ‘Copy Next of Kin’ Feature

There is now an additional option added to the **Emergency Contact, Contributor** and **Pick Up Person** tabs, which enables users to copy the **Next of Kin** details. While the option to **Copy Patient Details** remains available, this new feature will reduce repetitive data entry, particularly when the Next of Kin, Emergency Contact, Contributor and Pick Up Person are all the same.



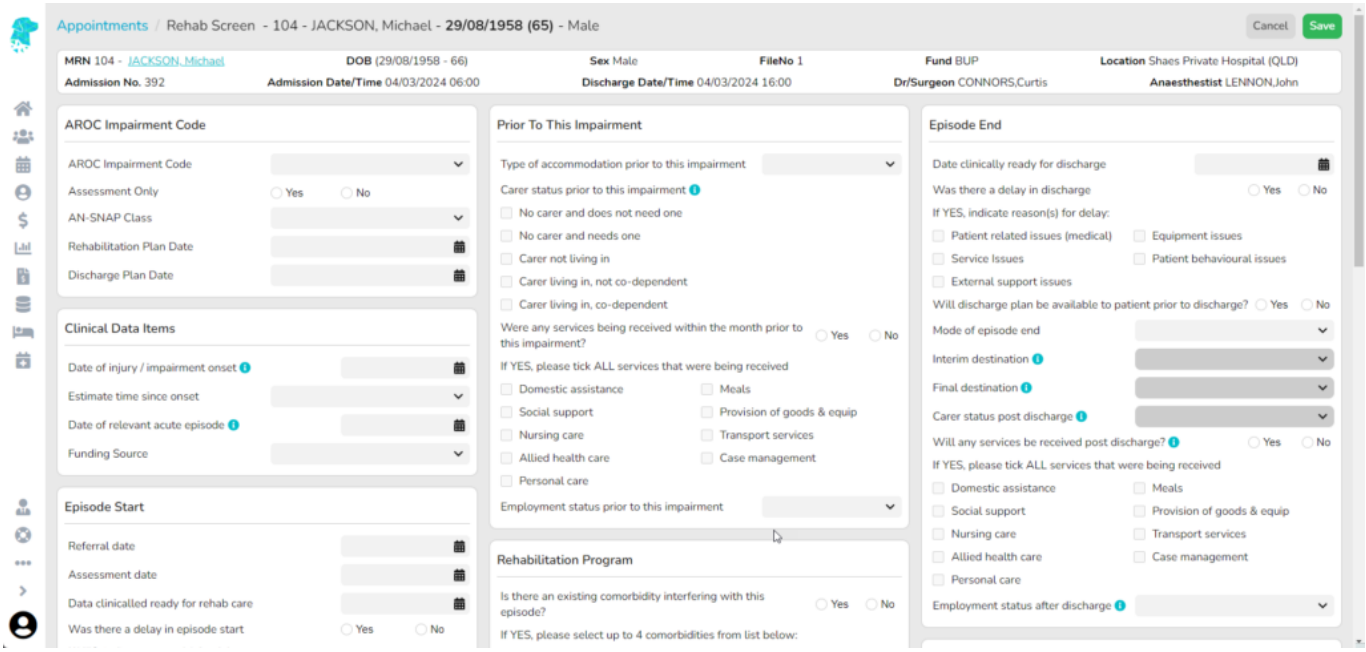
Episode Screen Heading Amendments

The important information displayed at the top of each Episodes Screen has been updated to now include the **File Number**. This enhancement will be particularly advantageous for facilities that utilise both the File Number and the MRN.



New Rehab Screen

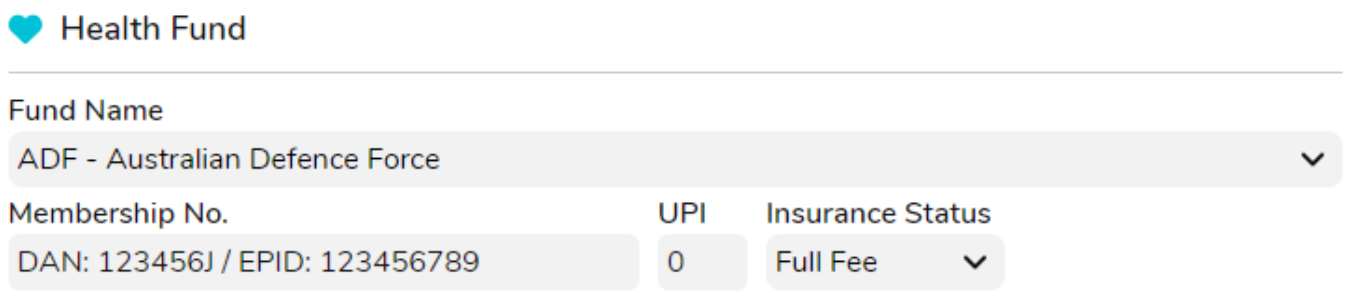
Rehabilitation facilities are now able to capture data for the Australasian Rehabilitation Outcomes Centre (AROC) and the Australian National Subacute and Non-Acute Patient (AN-SNAP) datasets.



FYDO Hospital Update – 21/03/2024

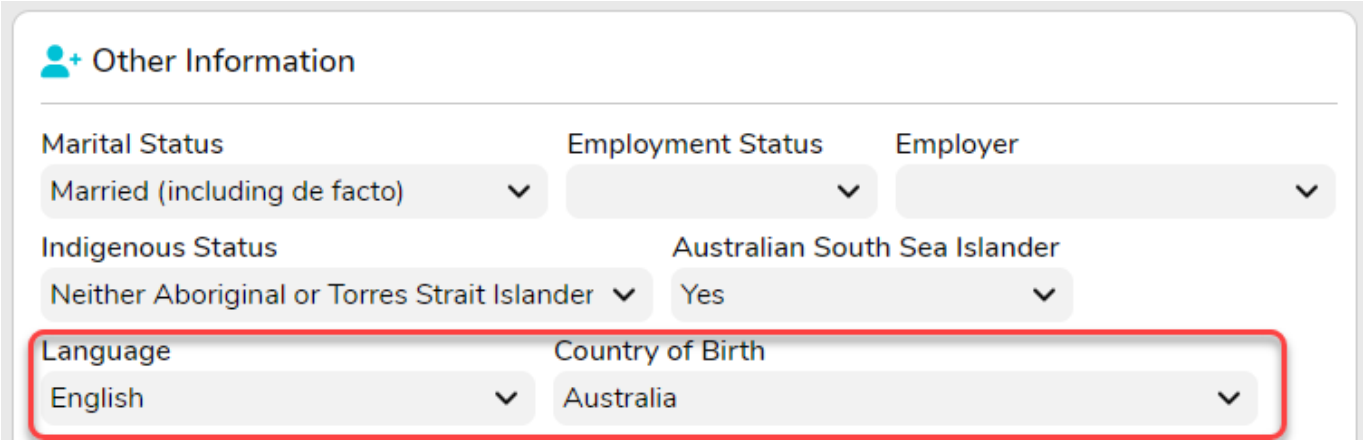
Health Fund Number Character Limit

The **character limit** for the **health fund number field** has been extended to accommodate 33 characters. This will particularly assist facilities that accommodate Department of Defence patients who are required to record the DAN and EPID numbers.



Language and Country of Birth Fields

The options in the Language and Country of Birth Fields have been rearranged in alphabetical order. Users will still be able to start typing the entry that they require to show all matching options.



Updated Webhook

The EpisodeItems – Add and Edit webhooks now include ‘Other Service’ items such as prostheses.

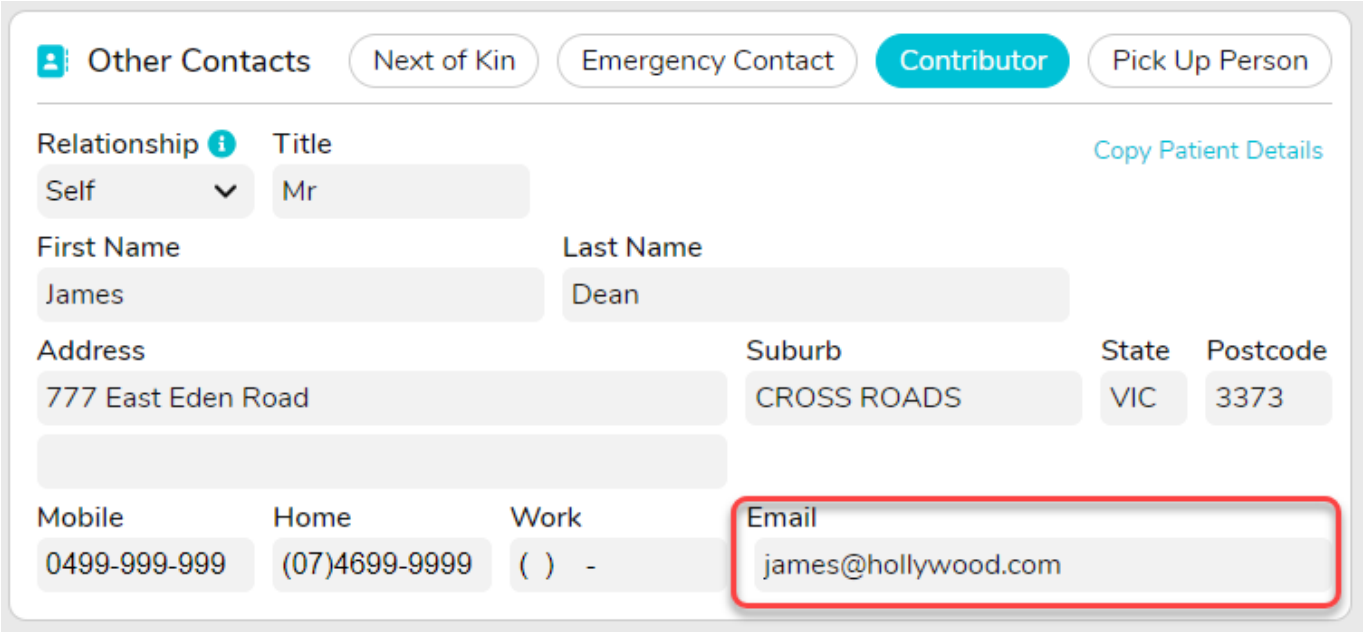
Bug Fixes

- The EMR link in the Episodes screen is now working correctly.
- The Recalls SMS function issue has been resolved.
- The issue when trying to create a repeat Theatre Roster has been resolved.

FYDO Hospital Update – 14/03/2024

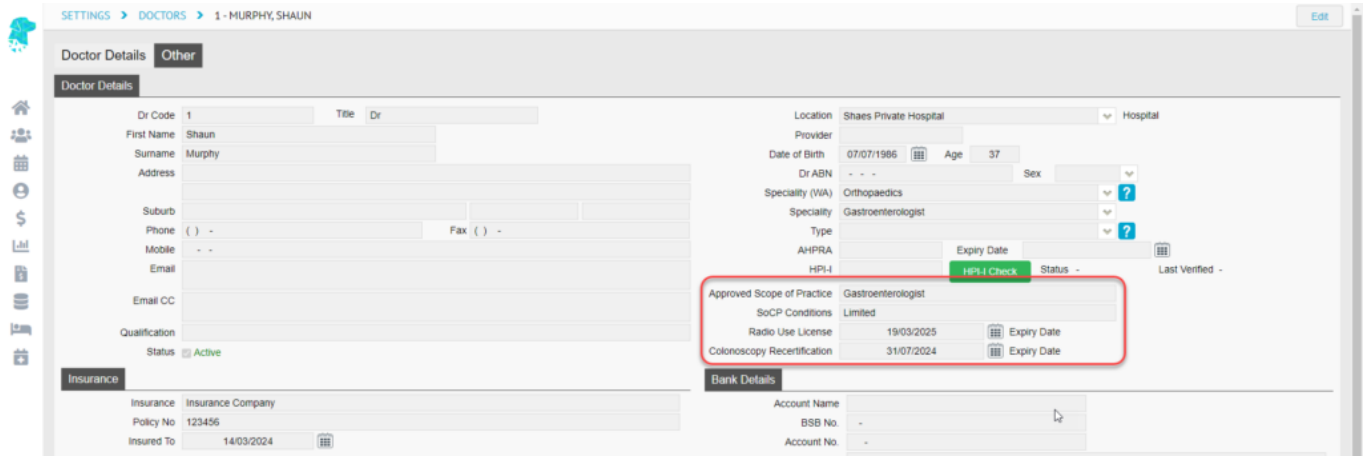
New Field for Contributor Email

A new field has been added, to the Patient Screen, to allow for facilities to record the **Contributors Email Address.**



Doctors – Audit Logs

Audit logs have now been added for the new Doctors fields.



Bug Fix

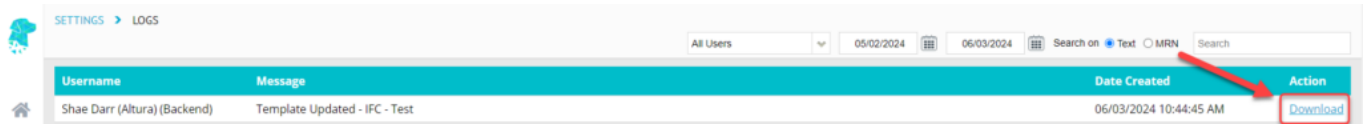
The issue that was affecting some Victorian Hospitals, trying to extract their VAED Health Data, has now be rectified.

FYDO Hospital Update – 08/03/2024

New Logs for Template Uploads

Facilities can now access audit logs for Template updates in FYDO. These logs will include the option to download the updated template, enabling users to search superseded versions if necessary.

Please note that this **Download** feature applies only to templates uploaded after this update and will not affect historic data.



Checkers for QLD Health Data Extracts

Additional checkers have been added to assist facilities accommodating Public Contracted Patients. These new checkers aim to reduce data extraction errors that occur when hospitals admit patients contracted from the public sector.

HBF Dental Claims

HBF has requested structural changes to the way dental claims are transmitted via ECLIPSE for continued electronic acceptance. FYDO has now been updated to continue accommodating the electronic submission of dental claims to HBF via ECLIPSE.

New API Parameter Added

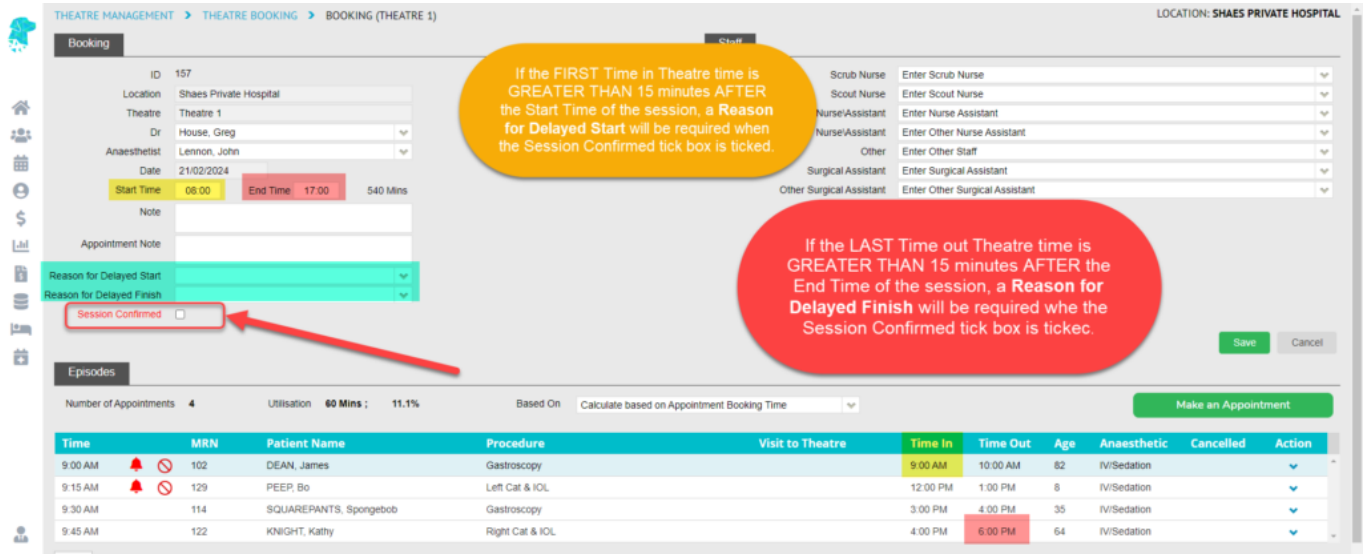
The EpisodeDetailReportList API can now have cancelled episodes filtered out using the "ExcludeCancelledEpisodes": "True" parameter. This is to match the Episode Detail Report when also filtering out Cancelled Episodes.

FYDO Hospital Update – 22/02/2024

New Theatre Roster Features

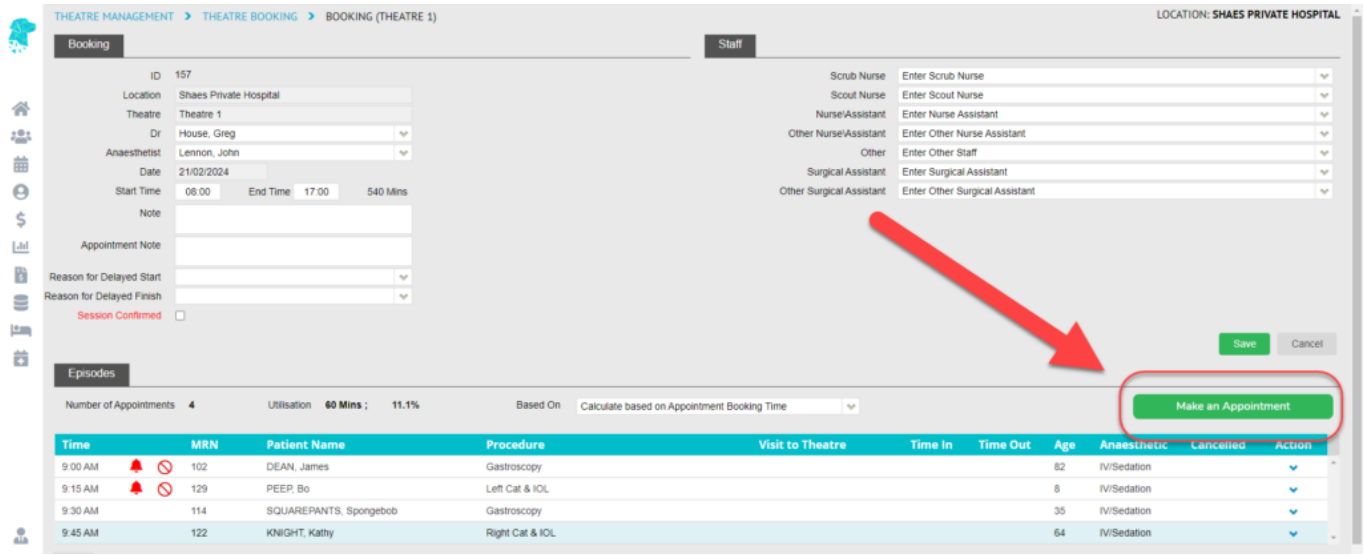
Facilities using the **Session Confirmed** tick box in the **Theatre Rosters** must now provide a **Reason for Delayed Start** and **Reason for Delayed Finish** if the Time In and/or Time Out of theatre are delayed by more than 15 minutes.
If the Time in Theatre for the first patient is more than 15 minutes AFTER the session's Start Time, a **Reason for Delayed Start** must be provided before clicking the Session Confirmed tick box.

Similarly, if the Time Out of Theatre for the last patient is more than 15 minutes AFTER the session's End Time, a **Reason for Delayed Finish** is required before ticking Session Confirmed.



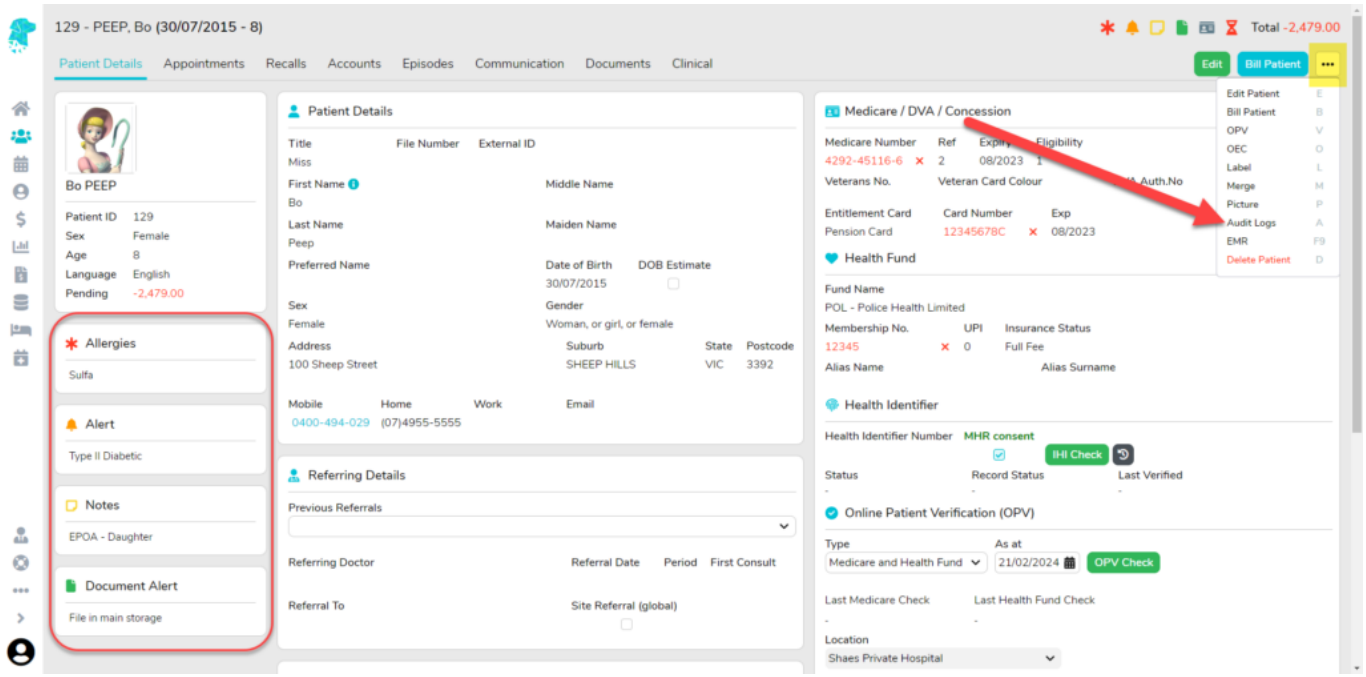
Theatre Roster – Make an Appointment Function

A convenient new feature has been added to the **Theatre Roster > Theatre Booking Screen**. With the introduction of the **Make an Appointment** button, users can seamlessly navigate to the corresponding roster in the Appointment Screen.



New Audit Logs

Audit logs have been added for the **Allergies, Alert, Notes,** and **Document Alert** fields on the patient screen.
These logs can be accessed by using the menu in the top right corner of the Patient Screen and selected **Audit Logs**. Alternatively, they can be found in **Settings > Logs** by searching the patient's MRN.



Episode Stats Report Additions

Extra fields have been added to the **Episode Stats > Excel – Raw Data Export** to assist facilities in collecting data. The additional fields are:

- Billing Flag
- Coding
- OEC Received
- OEC Checked
- Admission Form Received
- Chart Ready
- IFC Complete
- Patient Consent Received
- Cancelled ID
- Cancelled Description
- Theatre Complete
- Invoice on Hold ID
- Invoice on Hold Description
- Theatre Hold ID
- Theatre Hold Description
- Next Follow Up Date
- Planned Time In Theatre

Bug Fix

The issue affecting the sorting of the Billing Status > Show Not Billed Interactive report has been resolved.

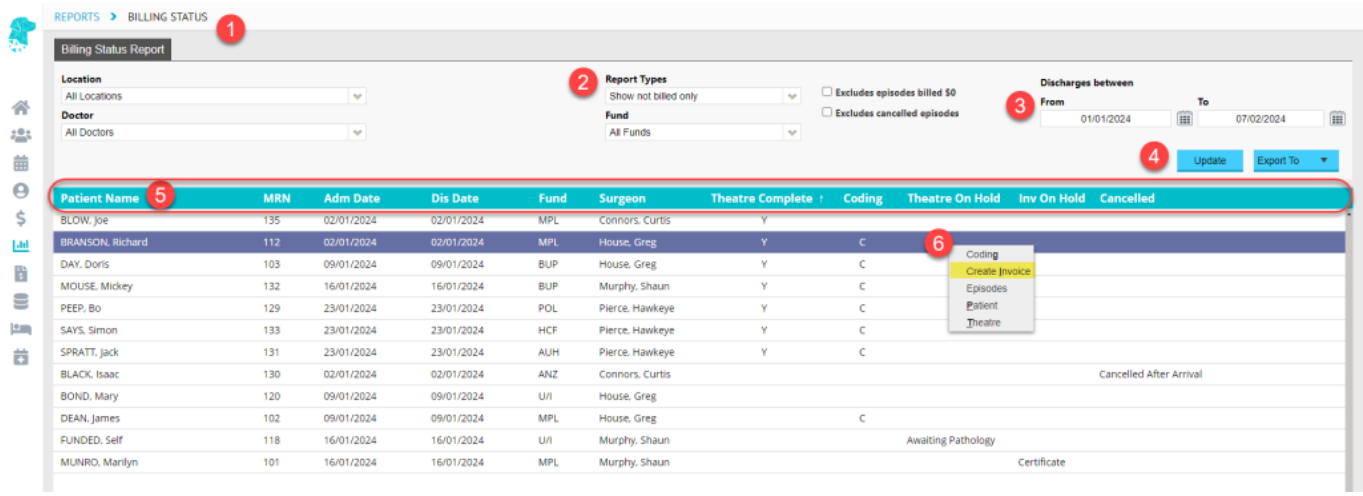
FYDO Hospital Update – 09/02/2024

Billing Status Report Improvements

Prepare for a game-changing innovation in Hospital Billing! Introducing our new **INTERACTIVE Billing Status – Show Not Billed Only Report**, designed to streamline the billing process for optimal efficiency and user-friendliness!

Users can now conveniently bill episodes directly from one central location! Easily track outstanding episodes awaiting billing for a smoother workflow and faster revenue generation.

To make use of this fantastic new feature, users can follow these steps:



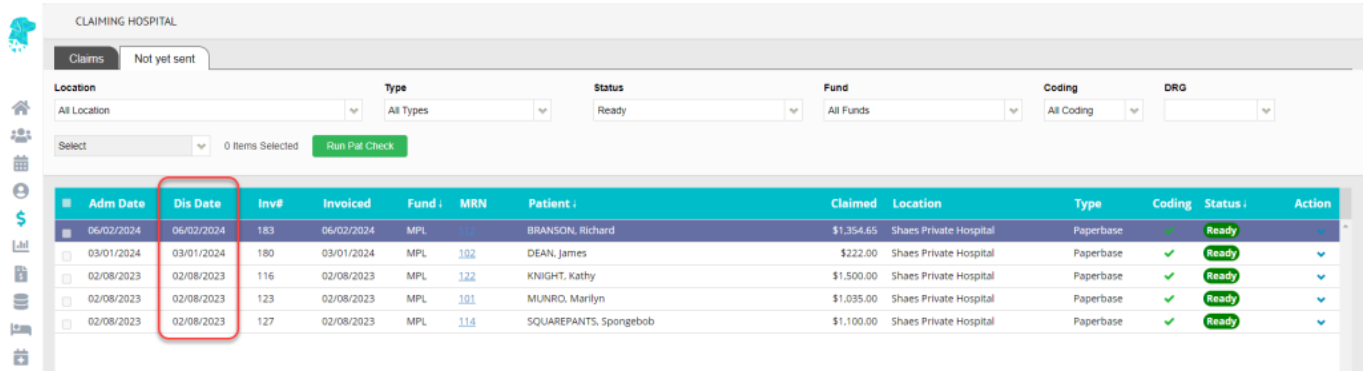
1. Navigate to **Reports > Billing Status.**
2. Select the **Report Type** of **Show Not Billed Only.**
3. Select the **Date from** and **Date To**.
4. Click **Update.**
5. Arrange the data to your preference! Utilise column headings, such as Patient Name, Admission Date, Discharge Date, Fund and Theatre Complete, for sorting.
6. For further convenience, select an episode and **Right-Click** to access a menu. From here, you can navigate to different pages to input required information.
   ALTERNATIVELY, you can also use this menu to **CREATE INVOICE** RIGHT FROM THIS SCREEN!

Additionally, On Hold and Cancelled reasons are displayed to assist in identifying episodes that may not be ready for billing, making this a comprehensive solution for your billing needs!

The original **Billing Status > Show Not Billed Only** Report can still be accessed by clicking **Export to > PDF** for users that still require a printed copy of this report with a time stamp.

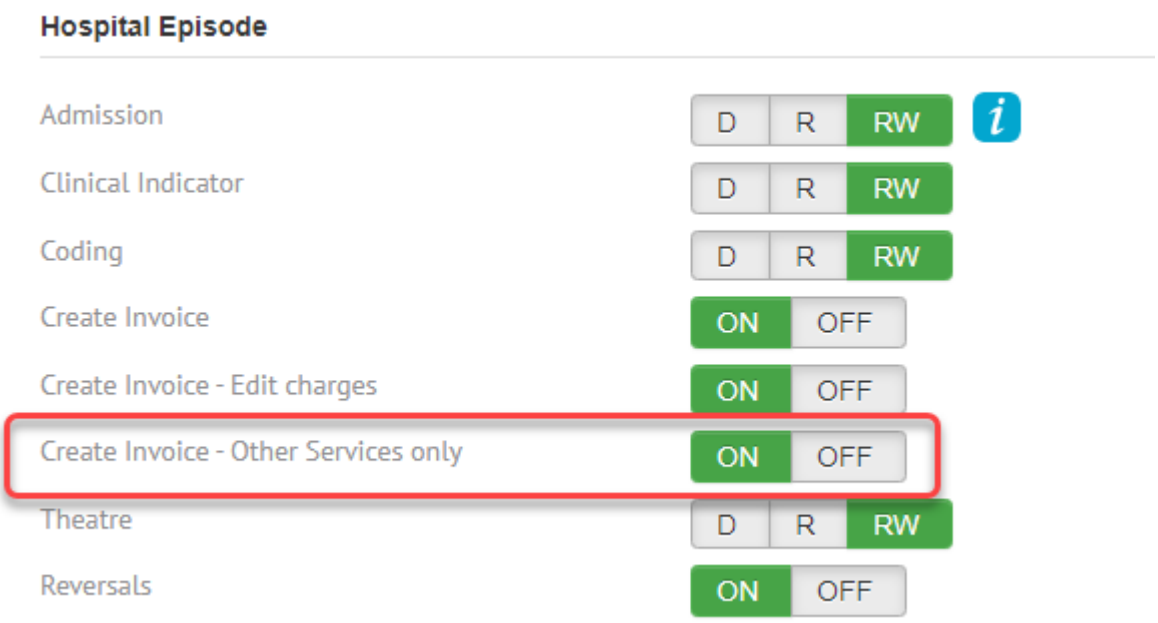
Claiming Hospital > Not Yet Sent

The **Discharge Date** has been added to the **Claiming Hospital > Not Yet Sent tab**.

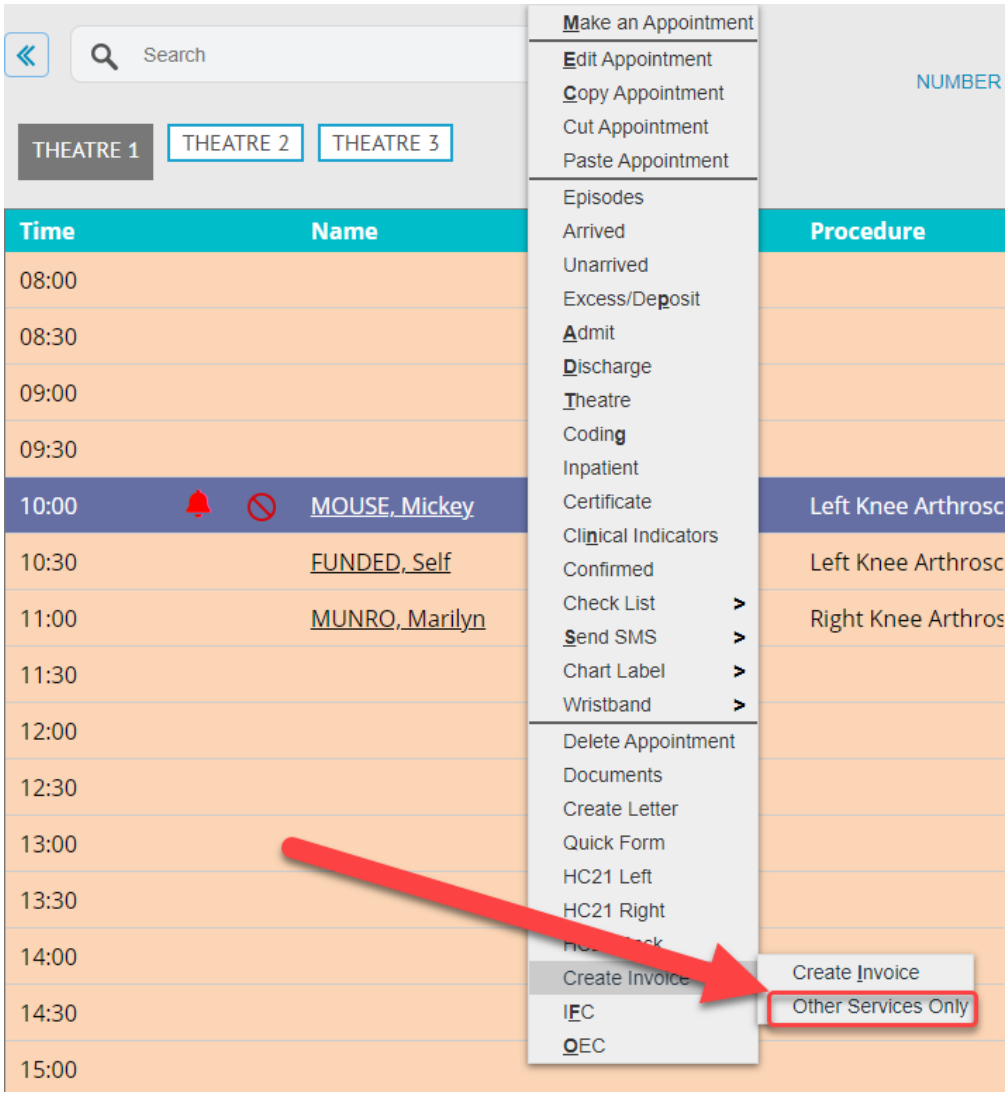


New Permission Level

Users can now be given permission to **Create Invoice – Other Services Only** as a separate permission level from **Create Invoice.**

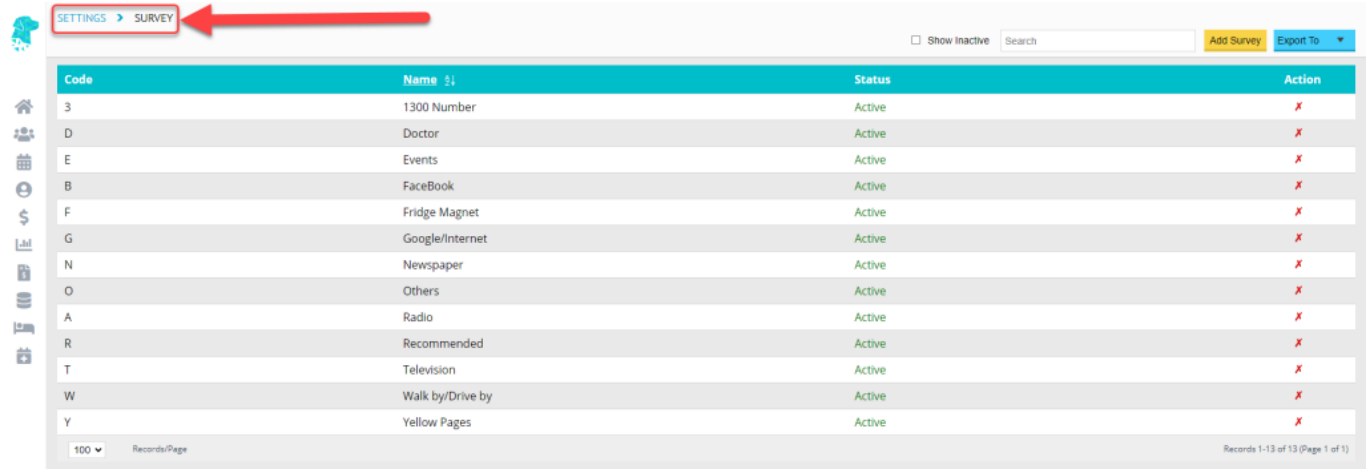


This permission level can be adjusted for all **User Groups** in **Settings**. It grants the ability to generate an **Other Services Only** invoice for any patient, including patients that have not yet been admitted or discharged.



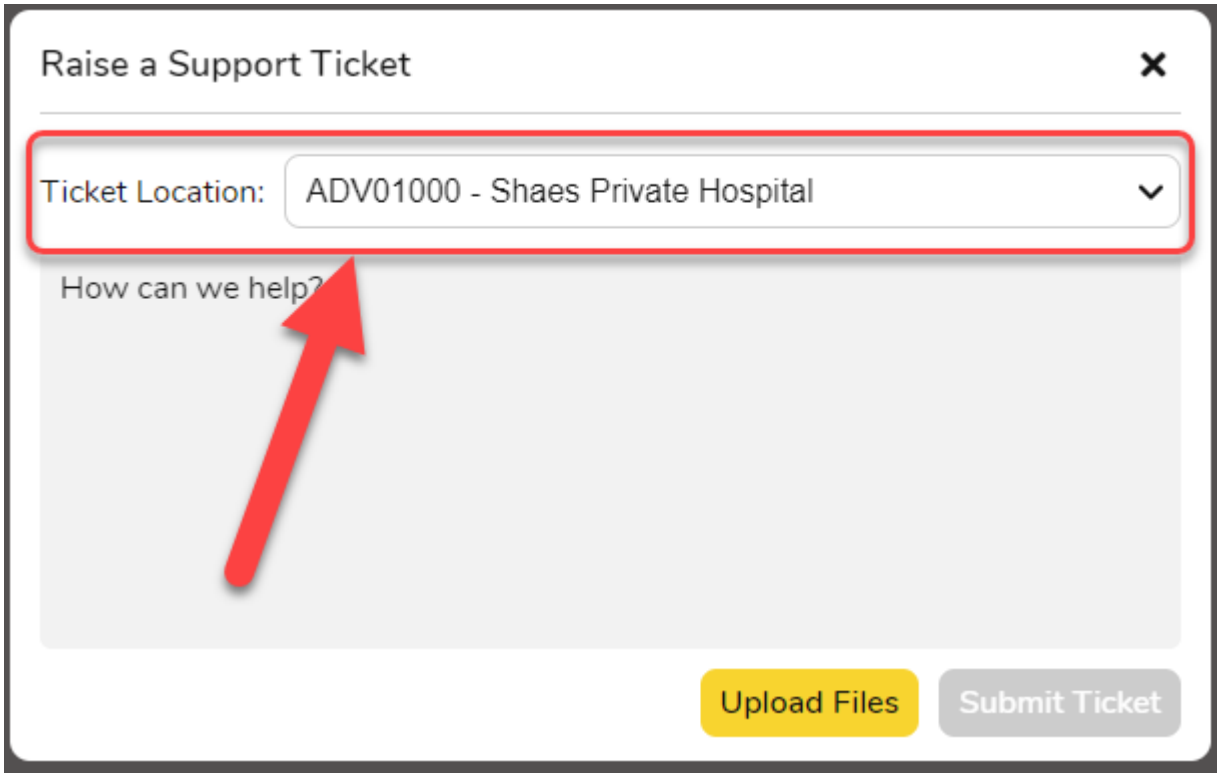
Survey Settings

The list that facilities use to collate data, on how the patient came to know about the facility, is now customisable! Facilities can edit this list to include all relevant options for their needs.
To make changes navigate to **Settings > Surveys.**



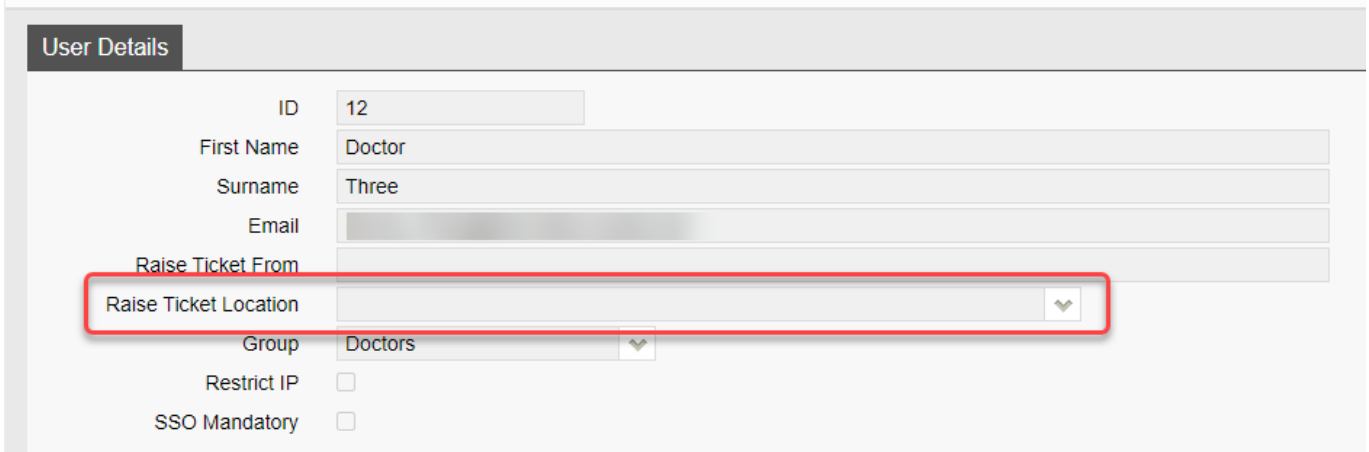
Raising a Support Ticket from FYDO

When raising a support ticket with FYDO, users will now be able to select the **Location** that the ticket is relevant to. This feature assists multi-location databases, or Clinic/Hospital databases, in being able to raise their support tickets for the location that the ticket is referring to.



Default settings for this field can be entered, for the whole facility, in **Settings > System Configuration** by adding the required location to the **Raise Ticket Location** field.

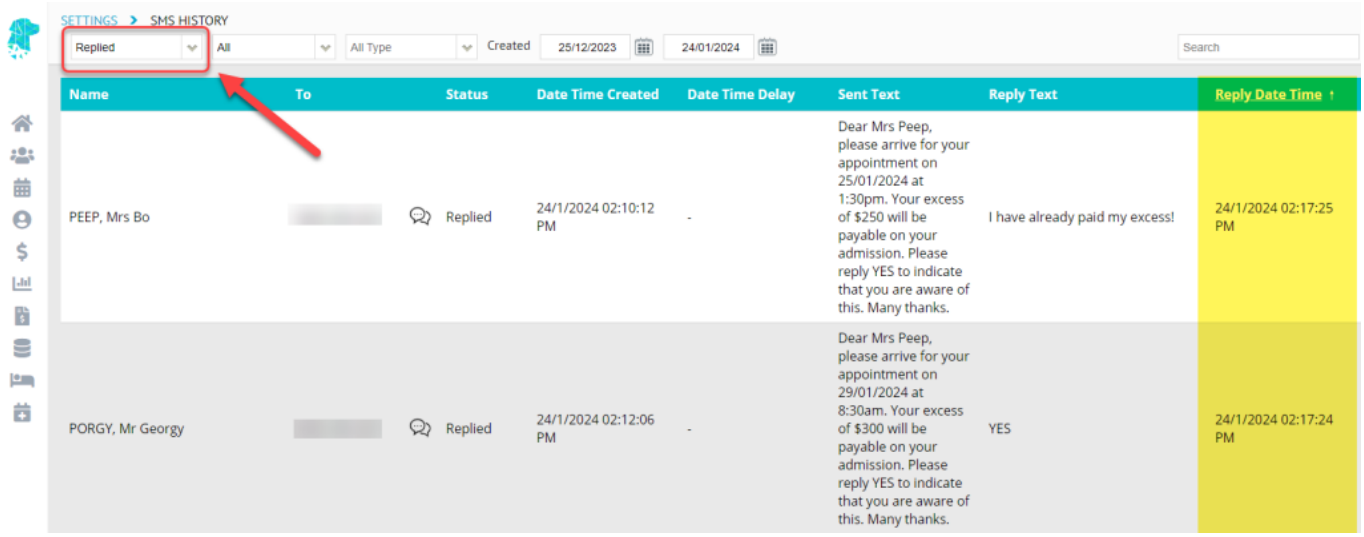
The default settings can also be added at a **User level**, to ensure each user has the ticket populate with the location that is relevant to them, in **Settings > Users** by adding information to the **Raise Ticket Location** field.



FYDO Hospital Update – 25/01/2024

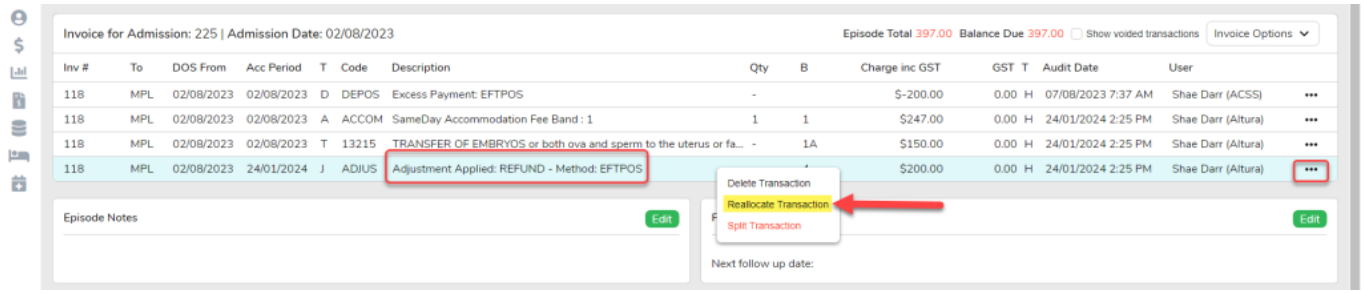
SMS Reply History

Users can now conveniently review SMS replies in chronological order, with the corresponding **Reply Date and Time** prominently displayed on the SMS History screen.
To access this feature, navigate to **Settings > SMS History** and apply the **Status** filter "**Replied".**



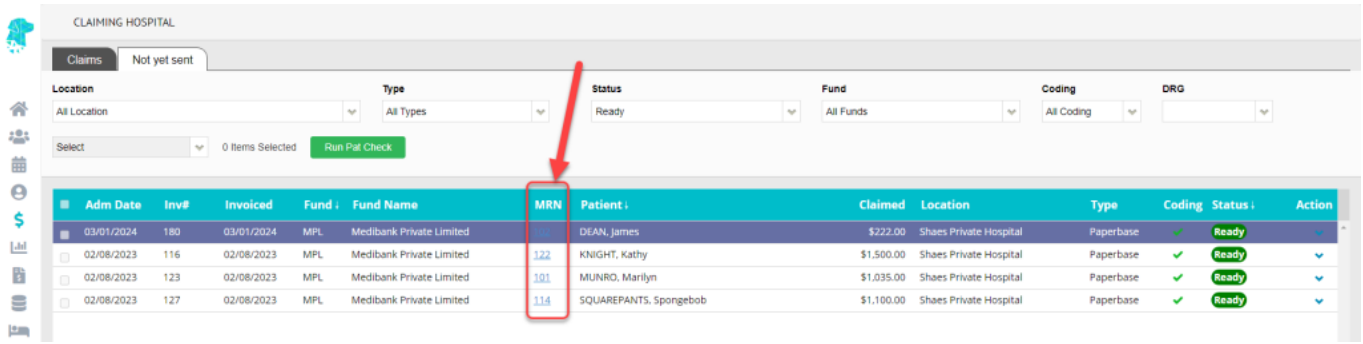
Reallocating Adjustments

Adjustments can now be reallocated to another invoice, mirroring the same functionality that currently exists for reallocating deposits. To utilise this feature, simply navigate to the corresponding **Episodes** screen and right-click on the Adjustment line, or normal click on the three dots to the right of the screen, to select **Reallocation Transaction**.



Claiming Hospital – Not Yet Sent Tab

The MRN number will now be displayed on the **Claiming Hospital > Not Yet Sent** tab.


CLAIMING HOSPITAL
Claims
Not yet sent
Location
All Location
Type
All Types
Status
Ready
Fund
All Funds
Coding
All Coding
DRG
Select
0 Items Selected
Run Pat Check
Adm Date
Inv#
Invoiced
Fund
Fund Name
MRN
Patient
Claimed
Location
Type
Coding
Status
Action
03/01/2024 180 03/01/2024 MPL Medibank Private Limited DEAN, James $222.00 Shaes Private Hospital Paperbase Ready
02/08/2023 116 02/08/2023 MPL Medibank Private Limited 122 KNIGHT, Kathy $1,500.00 Shaes Private Hospital Paperbase Ready
02/08/2023 123 02/08/2023 MPL Medibank Private Limited 101 MUNRO, Marilyn $1,035.00 Shaes Private Hospital Paperbase Ready
02/08/2023 127 02/08/2023 MPL Medibank Private Limited 114 SQUAREPANTS, Spongebob $1,100.00 Shaes Private Hospital Paperbase Ready