

FYDO Hospital Update - 30/11/2023

New Report - Item Stats

A new **Item Stats Report** has been added to FYDO that allows users to obtain statistics on all items listed in the Theatre Screen.

This will allow users to collate data easily and efficiently on numbers of procedures performed, whether they are primary or subsequent procedures.

REPORTS > ITEM STATS

Item Stats

Location
All Locations

Doctor
All Doctors

Fund
All Funds

Anaesthetist
All Anaesthetists

Anaesthetic
All Anaesthetic

Theatre
All Theatres

Speciality
All Specialities

Patient Category
All Patient Categories

Booking Code 1
All Booking Codes 1

Booking Code 2
All Booking Codes 2

Cancelled
All Cancelled

Sex
All Sexes

Indigenous
All Indigenous

Born After From
To

Referring Doctor
Search for a Referring Doctor

Family Dr.
All Family Doctors

MBS
Search for a MBS

Diagnosis
Search for a Diagnosis

Procedure
Search for a Procedure

Condition Onset
All Condition Onset

DRG
Search for a DRG

Based On
☐ Admission Date ☒ Discharge Date

From 29/11/2023 **To** 29/11/2023

☒ Exclude Cancelled Episodes

Order By
Alphabetically

Banding
National

Update

Revenue Report Additions

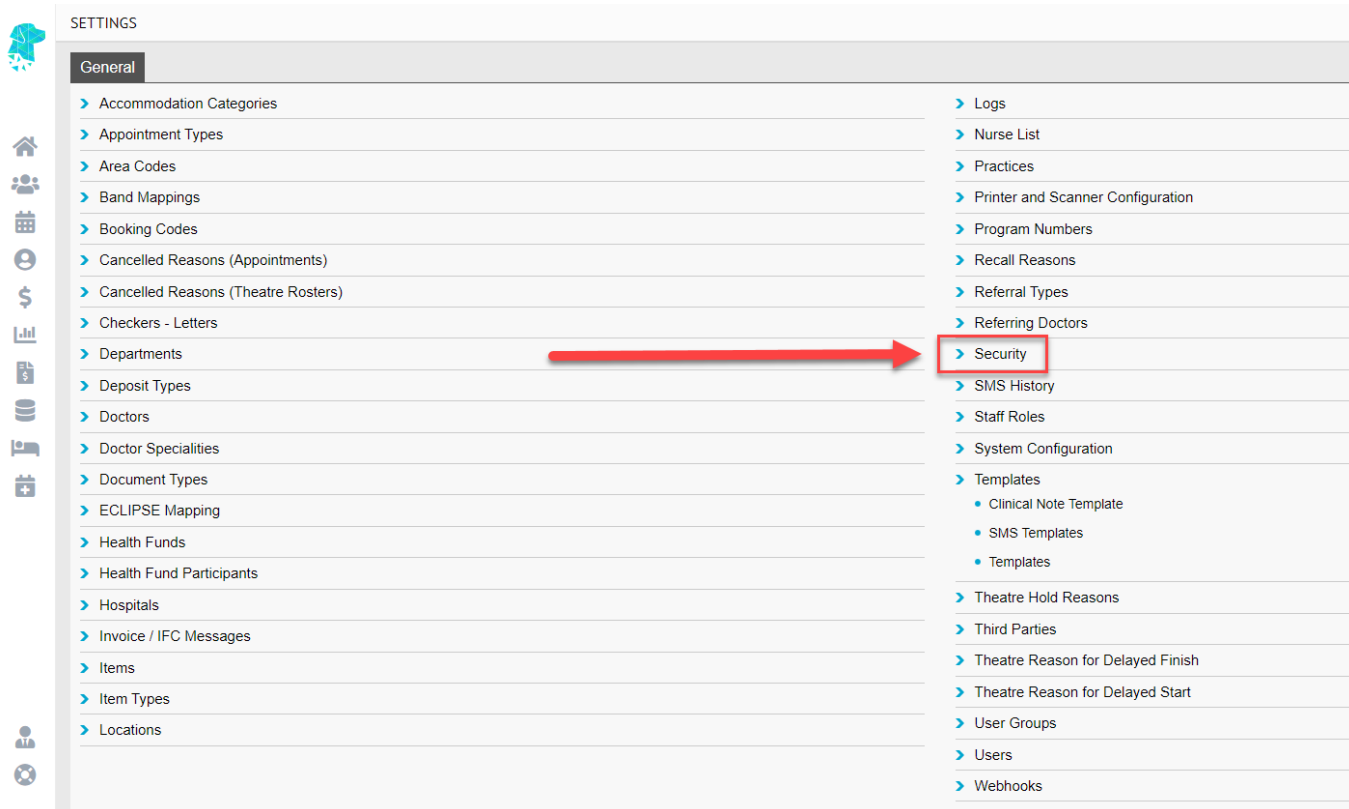
Additional fields have been added to the **Excel - Raw Data Export** of the **Revenue Report**. These fields include:

- Theatre ID
- Theatre Name
- Time In Theatre (*First theatre visit*)
- Time Out Theatre (*First theatre visit*)
- Minutes in Theatre (*First theatre visit*)

C	D	E	F	G	H	I	J	K	L	AP	AQ	AR	AS	AT	AU	AV
MRN	EpiNum	InvNum	AccountIn	DateSent	Surname	First name	Admission D	Discharge D	InvSurgeon Name	Theatre	TheatreName	Anaesthe	TimeInTheatre1	TimeOutTheatre1	Day Category	MinsInTheatre1
129	15	157	01/11/202		Peep	Bo	01/11/2023	01/11/2023	Connors, Curtis	1 Theatre 1	1 Theatre 1	IV/Sedati	08:00	08:45	D/O	45
103	61	160	20/11/202		Day	Doris	13/11/2023	13/11/2023	Pierce, Hawkeye	1 Theatre 1	1 Theatre 1	IV/Sedati	08:00	08:20	D/O	20
113	39	161	13/11/202		Smith	John	13/11/2023	13/11/2023	Pierce, Hawkeye	1 Theatre 1	1 Theatre 1	IV/Sedati	10:00	10:20	D/O	20
113	39	162	13/11/202		Smith	John	13/11/2023	13/11/2023	Pierce, Hawkeye	1 Theatre 1	1 Theatre 1	IV/Sedati	10:00	10:20	D/O	20
129	17	159	13/11/202		Peep	Bo	13/11/2023	13/11/2023	Pierce, Hawkeye	1 Theatre 1	1 Theatre 1	IV/Sedati	08:00	08:20	D/O	20
122	6	163	29/11/202		Knight	Kathy	29/11/2023	29/11/2023	House, Greg	1 Theatre 1	1 Theatre 1	IV/Sedati	10:00	10:20	D/O	20

Security Settings Relocation

The **Security Settings**, originally located in **System Configuration**, can now be accessed directly from Settings. This change is designed to provide more control over user access to this section of FYDO.



These Security Settings include:

- Webhooks
- API Key
- 2 Factor Authentication Settings
- Single Sign On Settings

A new permission control has been added to **Settings > User Groups**. This change helps facilities grant specific users access to **System Configuration** without necessarily providing access to **Security**.

The new permission control will be defaulted to 'D - Deny' for all users except the Subscriber, who can adjust this setting for the required user groups.

Settings General

Accommodation Category	D	R	RW	Nurse List	D	R	RW
Appointment Types	D	R	RW	Practices	D	R	RW
Area Codes	D	R	RW	Program Numbers	D	R	RW
Band Mappings	D	R	RW	Recall Reasons	D	R	RW
Booking Codes	D	R	RW	Referral Types	D	R	RW
Cancelled Reasons (Appointments)	D	R	RW	Referring Doctor	D	R	RW
Cancelled Reasons (Theatre Rosters)	D	R	RW	Security	D	R	RW
Departments	D	R	RW	SMS Setup	D	R	RW
Deposit Types	D	R	RW	SMS Templates	D	R	RW
Doctors	D	R	RW	Staff Roles	D	R	RW
Doctor Specialities	D	R	RW	System Configuration	D	R	RW
Document Types	D	R	RW	Templates	D	R	RW
ECLIPSE mappings	D	R	RW	Theatre Hold Reasons	D	R	RW
Health Funds	D	R	RW	Theatre Reason for Delayed Finish	D	R	RW
Hospitals	D	R	RW	Theatre Reason for Delayed Start	D	R	RW
Invoices Messages	D	R	RW	Third Parties	D	R	RW
Items	D	R	RW	User Groups	D	R	RW
Item Types	D	R	RW	Users	D	R	RW
Locations	D	R	RW	Users - Unblock	ON	OFF	

Adding Multiple Label Templates

FYDO now supports multiple label templates. Users can choose from various label templates, loaded into their database, by utilising the **Other Label** option under **Chart Label**.

The **Default** chart label template will still print when any of the original options (*Chart Label x1*, *Chart Label x2* etc) are selected.

The screenshot shows the FYDO interface with a search bar at the top. Below the search bar are three tabs: 'THEATRE 1', 'THEATRE 2', and 'THEATRE 3'. A table displays patient appointments with columns for 'Time' and 'Name'. The 'Time' column lists times from 08:00 to 15:00 in 30-minute increments. The 'Name' column shows 'KNIGHT, Kathy' at 10:00. To the right of the table is a 'Procedure' column with 'Colonoscopy' at 10:00. A dropdown menu is open, showing various options. The 'Chart Label' option is highlighted, and a red arrow points to the 'Other Label' option in the submenu.

Time	Name	Procedure
08:00		
08:30		
09:00		
09:30		
10:00	KNIGHT, Kathy	Colonoscopy
10:20		
10:30		
11:00		
11:30		
12:00		
12:30		
13:00		
13:30		
14:00		
14:30		
15:00		

When selecting the **Other Label** option, a pop-up will display a list of available Chart Label Templates.

The screenshot shows a pop-up window titled 'Labels' with a close button (X) in the top right corner. The window contains a list of four templates, each with a 'Print' button to its right:

Template Name	Action
Chart 14 - Hospital	Print
Labels - Test	Print
WorkCover Lables	Print
Wristband-Hospital	Print

Bug Fixes

- The original default **Print List > Order of List** (Theatre, Booking Time, Doctor, Anaesthetist) has been reinstated.
- The speed issue some sites were experiencing while running the **Arrears Report** has been improved.
- The problem some users encountered with updating the doctor from the Theatre Roster Screen, which was not feeding into DOX, has now been resolved.

[FYDO Hospital Update - 23/11/2023](#)

New Option Added to Print List

We have introduced a new 'Order of List' option in FYDO, allowing lists to be organised based on **Theatre** and **Admission time**, in addition to the original option of Booking Time.

THEATRE 1 THEATRE 2 THEATRE 3

Time	Name	MRN	Procedure	Surgeon	Notes
08:00					
08:20					
08:40					
09:00	MU				
09:15					
09:20					
09:40					
10:00					
10:20					
10:40					
11:00					
11:20					
11:40					
12:00					
12:20					
12:40					
13:00					
13:20					
13:40					

Print List

Template: Theatre list

Order of List: Doctor, Booking Time

Theatre: Doctor, Booking Time

Surgeon: Estimated Recovery Time

New Page: Patient Name

From Date: Theatre, Admission Time

Time From: Theatre, Booking Time

Time To: Theatre, Booking Time, Doctor

Options: ☒ Include dummy appointments

Copies: 1

Print Export To Cancel

FYDO Hospital Updates - 8/11/2023

New “Other Services Only” Invoice Feature

FYDO has an exciting new feature that allows users to raise an **Other Services Only Invoice** for booked appointments. Episodes do not have to be admitted and discharged for this function to be utilised, which will allow invoices to be raised for sundry items e.g. sunglasses, RAT tests or cancellation fees.

This option is located alongside the **Create Invoice** option on the Appointments Screen right-click menu, with the fast key “I” still retaining its original function of creating a normal invoice for the episode, once it is complete.

The screenshot shows the FYDO Appointments Screen. A right-click menu is open over the appointment for HOLLY, Charles at 11:40. The menu includes options like 'Make an Appointment', 'Edit Episode', 'Copy Appointment', 'Cut Appointment', 'Paste Appointment', 'Episodes', 'Arrived', 'Unarrived', 'Excess/Deposit', 'Admit', 'Discharge', 'Theatre', 'Coding', 'Inpatient', 'Certificate', 'Clinical Indicators', 'Confirmed', 'Check List', 'Send SMS', 'Chart Label', 'Wristband', 'Delete Appointment', 'Documents', 'Create Letter', 'Quick Form', 'HC21 Left', 'HC21 Right', 'HC21 Back', 'Create Invoice', 'IEC', and 'QEC'. The 'Create Invoice' option is highlighted, and a sub-menu is visible with 'Create Invoice' and 'Other Services Only' options. A red arrow points to the 'Other Services Only' option.

When **Other Services Only** is selected, users will see a reduced version of the normal invoicing screen, where they can add the required items that are to be billed to the patient prior to clicking **Proceed to see charges**.

The screenshot shows the 'CREATE OTHER SERVICE INVOICE' screen. The patient information is MRN 138 - HOLLY, Mr Charles, DOB 07/09/1936 [87] Sex Male, Fund AHM, Location Shaes Private Hospital (QLD). The 'Item' table has two rows: 'SUN' (Sunglasses) with Qty 1, Date of Service 09/11/2023, Type Other, Bill To Patient, and Action X; and an empty row with Qty 1, Date of Service, Type, Bill To, and Action X. A red arrow points to the 'Proceed to see charges' button at the bottom right.

Following the normal invoicing process, the charges for the item will be displayed to enable the user to check the amounts prior to clicking **Save** or **Print & Save**.

APPOINTMENTS > CREATE INVOICE

MRN 138 - HOLLY, Mr Charles DOB 07/09/1936 [87] Sex Male Fund AHM Location Shaes Private Hospital (QLD)

Adm No 320 Adm Date/Time 09/11/2023 Dis Date/Time - Dr/Surgeon PIERCE, Hawkeye Anaesthetist LENNON, John

Send Invoice To UII - Un-Insured Accounts Accounting Period 08/11/2023

Other Charges

From	T	Code	Description	Qty	Band	Fee inc GST	GST	Action
09/11/2023	O	SUN	Sunglasses	1	7	35.00	0.00	X

Invoice Message

Total Charges \$35.00
Total GST \$0.00
Total Deposits/Payments \$0.00
Balance \$35.00

Template Invoice

Print & Save Save Cancel

All functions, including the calculation of GST, are the same as the usual invoicing screen.

Addition to the Arrears (Hospital) Report

The Excel - Raw Data extract of the Arrears (Hospital) report will now show the **Theatre Name** along with the **Theatre ID**.

	AE	AF	AG	AH	AI	AJ	AK	AL	AM	AN	AO	AP	AQ	AR	AS	AT	AU	AV
1	EpiFundId	Members	AccomTyp	NextFU	FinNotes	BillerID	BillerNam	BillerCont	Injury	DateAccid	ClaimNo	OtherID	OtherNam	OtherCon	Theatre	TheatreName		
2	35	12345678E	Accom - IV												3	Theatre 3		
3	51	0	Accom - IV												1	Theatre 1		
4	35		Accom - IV												1	Theatre 1		
5	35		Accom - IV												3	Theatre 3		
6	35		Accom - IV												3	Theatre 3		
7	51		Accom - IV												3	Theatre 3		
8	51		Accom - IV												1	Theatre 1		
9	51		Accom - A												1	Theatre 1		
10	51		Accom - IV												3	Theatre 3		
11	51		Accom - A												1	Theatre 1		

Addition to the Deleted Transactions Report

The Deleted Transactions Report now has an Excel - Raw Data option. This option can be utilised by running the report and clicking on **Export to > Excel - Raw Data**.

REPORTS > DELETED TRANSACTIONS

Deleted Transactions

Location All Locations Doctor All Doctors Order By Alphabetically Include Re-raised Transactions

Deleted Dates From 09/10/2023 To 08/11/2023 Accounting Period From To Date of Service From To

Update

1 of 1 Find | Next

Shaes Private Hospital

Deleted Transactions based on Deleted Date between 09/10/2023 - 08/11/2023

All Locations and All Doctors

Patient Name	MRN	Inv#	T	Description	Service Date	Tran Date	Amount	Fund	Doctor	Deleted	Deleted By
KNEIGHT, Kathy	122	160	D	Voided on 08/11/2023 - Incorrect Amount - Excess Payment EFTPOS	08/11/2023	08/11/2023	-1,000.00	Medibank Private Limited	HOUSE, Greg	08/11/2023	Shaes Darr (Allura)

Deleted Transactions-ShaesPrivateHospital Page 1 of 1 Date: 08/11/2023 10:51 AM

Print Export To

Excel
Excel - Raw data
PDF

[FYDO Hospital Update - 2/11/2023](#)

1st of November National Procedure Banding & MBS Update

The latest update of the National Procedure Banding & MBS Medical Fees has been loaded into FYDO.

Addition to the Adjustments (Hospital) Report

The Excel - Raw Data extract of the Adjustments (Hospital) report will now show the **Theatre Name** along with the **Theatre ID**.

	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
1	RN	InvNum	patSurname	patFirstname	Deceased	HF	Memb	AdmDate	DisDate	Code	Descriptive	Amount	DateOfSei	Accountin	AuditDate	DrSurname	DrFirstname	Range	User	Theatre	TheatreName		
2	12	34	Dean	James	U/I	123456	08/03/202	08/03/202	ADJUS	Adjustme	250	08/03/202	16/10/202	16/10/202	House	Greg	01/07/2023	To Shae Darr (Al	1	Theatre 1			
3	18	97	Porgy	Georgy	MPL	123456785	18/07/202	18/07/202	ADJUS	Adjustme	305	18/07/202	18/07/202	18/07/202	House	Greg	01/07/2023	To Shae Darr (AC	3	Theatre 3			
4	13	129	Day	Doris	AHM	12312345	15/08/202	15/08/202	ADJUS	Adjustme	250	15/08/202	15/08/202	15/08/202	Connors	Curtis	01/07/2023	To Shae Darr (AC	1	Theatre 1			
5	14	119	LETTERS	CAPITAL	ACA			03/08/202	03/08/202	ADJUS	Adjustme	500	03/08/202	25/08/202	25/08/202	Pierce	Hawkeye	01/07/2023	To Paula Martin	1	Theatre 1		
6																							

Addition to the Payments (Hospital) Report

The Excel - Raw Data extract of the Payments (Hospital) report will now show the **Theatre Name** along with the **Theatre ID**.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X
1	LocID	LocName	MRN	InvNum	patSurname	patFirstname	HF	HF Memb	AdmDate	DisDate	Code	Descriptio	Amount	DateOfSei	Serv Accounting	AuditDate	Drawer	DrSurname	DrFirstname	Nai Range	User	Theatre	TheatreName	
2	1	Shaes Priv132		150	Mouse	Mickey	BUPI	123456	09/10/2023	09/10/2023	DEPOS	Excess Pa	-250	09/10/2023	09/10/2023	09/10/2023	Mouse, M House	Greg	01/10/202	Shae Darr		2	Theatre 2	
3	1	Shaes Priv132		151	Mouse	Mickey	U/I	123456	09/10/2023	09/10/2023	DEPOS	Deposit A	-1500	09/10/2023	09/10/2023	09/10/2023	Mouse, M House	Greg	01/10/202	Shae Darr		2	Theatre 2	
4	1	Shaes Priv133		149	Says	Simon	HCF	123456	04/10/2023	04/10/2023	DEPOS	Excess Pa	-500	04/10/2023	04/10/2023	04/10/2023	Says, Simc House	Greg	01/10/202	Shae Darr		1	Theatre 1	
5																								
6																								
7																								

Bug Fixes

- The issue that some users experienced when trying to apply a 4-digit figure to the discount field, on the IFC, has been resolved.
- The issue that some users experienced when trying to print the HC21 - Right form, over multiple pages,
- has been resolved.

[FYDO Hospital Update - 26/10/2023](#)

Theatre Roster Additions

Further to our update on the 5th of October, facilities are now able to utilise the reasons they have added in the Settings for **Theatre Roster Cancellations & Delays**.

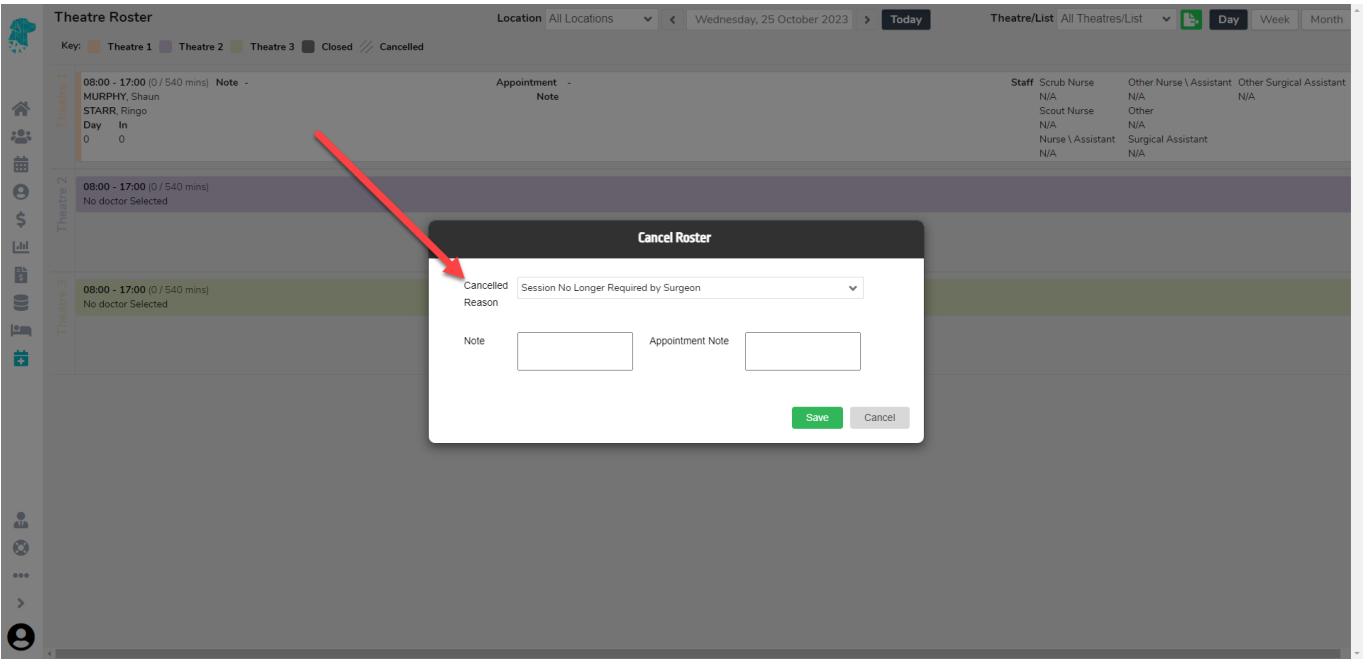
See our previous Newsletter Update in the link below for instructions on how to add these

customisable reasons to your FYDO database.

FYDO Hospital Update - 5/10/2023

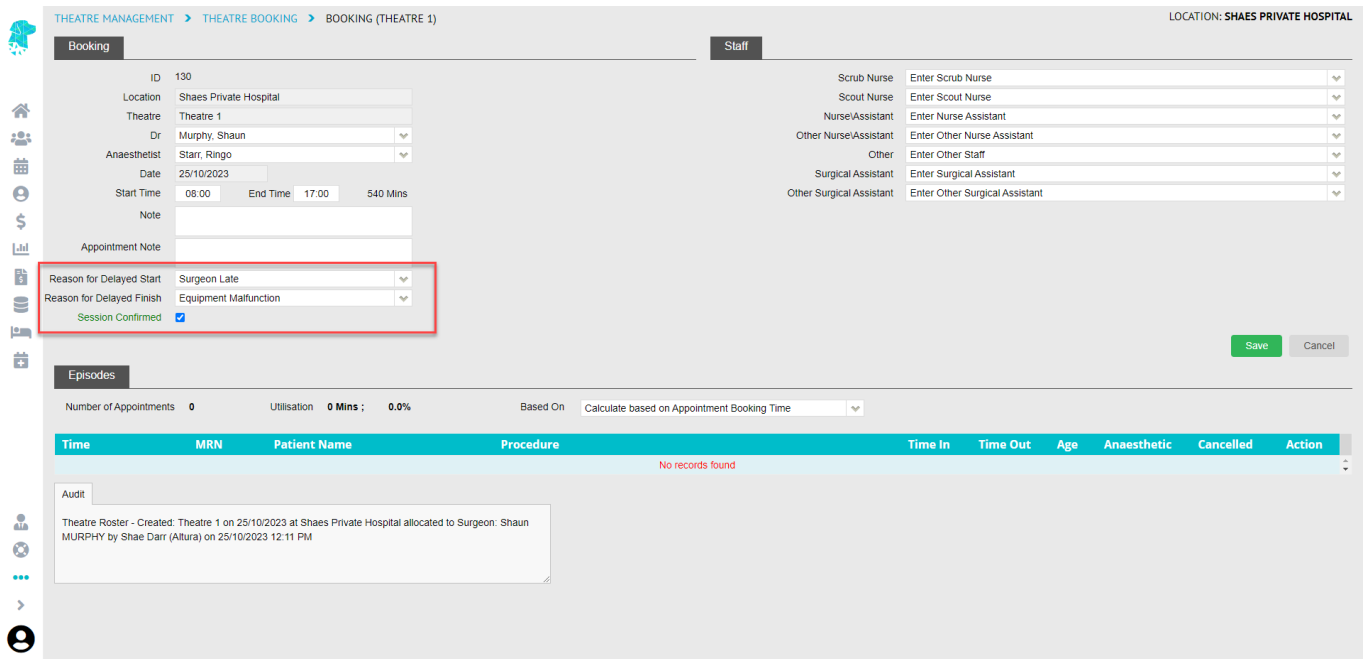
Once [Cancelled Reasons \(Theatre Roster\)](#), [Theatre Reasons for Delayed Finish](#) & [Theatre Reasons for Delayed Start](#) are added to FYDO, users will be able to assign them in the Theatre Roster.

The **Cancelled Reason (Theatre Roster)** will be displayed as an option to select when a booked Theatre Roster is Cancelled.



The **Reason for Delayed Start & Reason for Delayed Finish** can be added by locating the required Theatre Roster & utilising the right-click menu to select **Edit Roster**.

The **Session Confirmed** tick box can be used to indicate that the times have been confirmed & the delay reasons have been added.



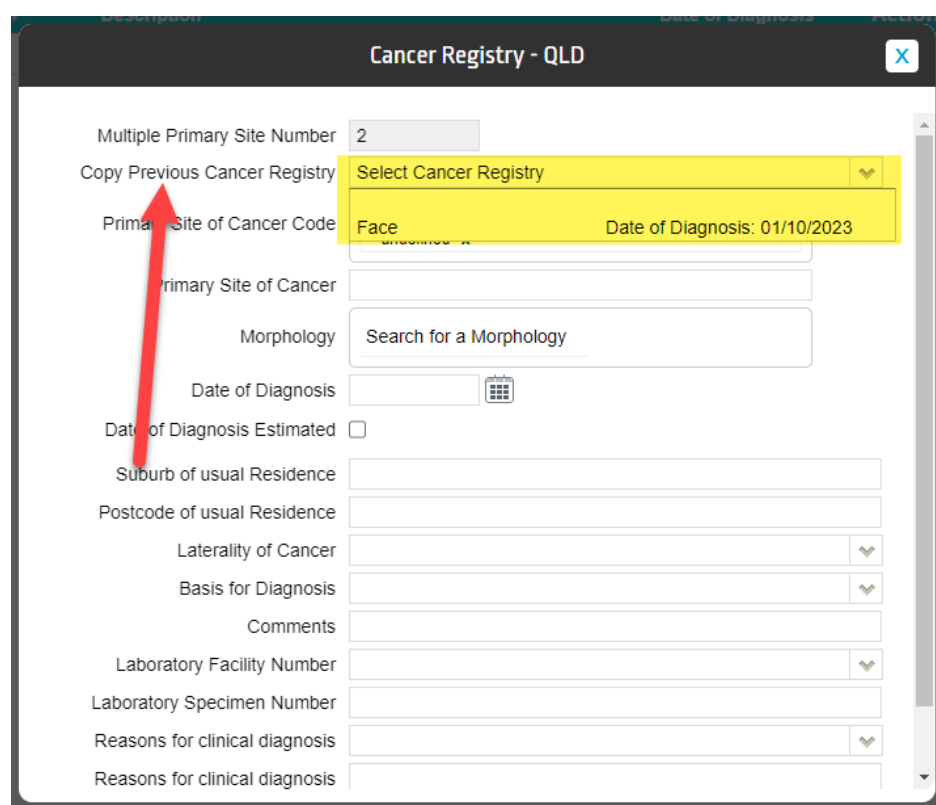
PHASE 3 of the implementation of this new feature will see the data added to the Theatre Rosters

Report. So keep an eye on these newsletters for when that has been released!

FYDO Hospital Update - 19/10/2023

Cancer Registry Improvements

Users in QLD, VIC, ACT & NSW will now be able to **Copy Previous Cancer Registry Entries** with this new feature that will increase data entry efficiency.



The screenshot shows a web form titled "Cancer Registry - QLD". A red arrow points to the "Copy Previous Cancer Registry" dropdown menu, which is open and shows a selection of "Face". The form includes various input fields and dropdowns for cancer registry data entry.

Field	Value
Multiple Primary Site Number	2
Copy Previous Cancer Registry	Select Cancer Registry
Primary Site of Cancer Code	Face
Date of Diagnosis	01/10/2023
Primary Site of Cancer	
Morphology	Search for a Morphology
Date of Diagnosis	
Date of Diagnosis Estimated	☐
Suburb of usual Residence	
Postcode of usual Residence	
Laterality of Cancer	
Basis for Diagnosis	
Comments	
Laboratory Facility Number	
Laboratory Specimen Number	
Reasons for clinical diagnosis	
Reasons for clinical diagnosis	

My Health Record addition to Edit Appointment Screen

A new tick box has been added to the **Edit Appointment Screen** in preparation for the **MHR / FYDO integration** later this year.

This is to record the patient's consent to information being uploaded to their MHR.

By default it will be ticked & can then be unticked if the patient withdraws their consent for information, from that episode, being uploaded.

This box currently doesn't do anything & will only start to work once the integration is implemented. However, users are able to start to utilise this feature now in order to become familiar with how it works.

APPOINTMENTS > MAKE APPOINTMENT (114- SQUAREPANTS, SPONGEBOB)

Booking Details

Location: Shaes Private Hospital
 Theatre/List: Theatre 1
 Dr/Surgeon: Select Dr/Surgeon
 Surgical Assistant: Select Surgical Assistant
 Other Surgical Assistant: Select Other Surgical Assistant
 Anaesthetist: Select Anaesthetist
 Anaesthetic (Primary): General Anaesthetic: None
 Apmt Date: 18/10/2023 Time: 10:00 Adm #:
 Appointment Type: Standard 30 Mins: 30
 Proc Notes:
 Other Notes:
☐ OEC Received ☐ OEC Checked ☐ IFC Completed
☐ Admission Form Received ☐ Chart Ready ☐ Consent Received
 Patient Category: Day Only Start at Day: 1 Discharge: 0
 Accom Type: Accom - Medical Room Type: Private
 Bed Notes:
 Booking Code 1: Booking Code 2:
 Food Instructions:
 Fasting Food: ? Fasting Fluids: ?
 Planned Time in Theatre: Admission Time: Procedure Time:
 Program: ? NHTP: No ? Inv Hold:
 Flags: ☐ New Patient ☐ Intern Billing ☐ Medical Only ☒ MHR consent

New Fasting Options in Edit Appointment Screen

FYDO now has fields where **Fasting Food & Fasting Fluids** can be entered.

These fields allow users to add time frames that will then be used to calculate the actual time that the patient will be required to stop eating & drinking.

The addition of these fields is **PHASE 1** of the implementation of this new feature, with **PHASE 2** being the addition of tokens that allow users to utilise these times on theatre lists, in text messages & on forms generated from FYDO. Once the tokens are developed these fields will be fully operational, so **keep an eye on these newsletters for when PHASE 2 is released!**

Adding these fields **in minutes** will mean that the fasting times will calculate correctly according to the **Appointment Time, Planned Time in Theatre Time** or **Procedure Time**.

Adding in minutes also ensures that the calculated times will amend accordingly if the appointment time is rescheduled.

For example, if the patients admission time is 10:00am the following will be reflected:

Fasting Food = 360 minutes (6 hours) therefore the time will show as 4:00 am

Fasting Fluid = 120 minutes (2 hours) therefore the time will show as 8:00 am

Then if the patients appointment time is amended in FYDO these times will automatically recalculate accordingly.

If facilities utilise the **Planned Time In Theatre** time or the **Procedure Time** they will also be able to use tokens that will base the fasting times off those times, instead of the **Appointment Time**.

APPOINTMENTS > MAKE APPOINTMENT (114- SQUAREPANTS, SPONGEBOB)

Booking Details

Location: Shaes Private Hospital
 Theatre/List: Theatre 1 | Roster: Select Roster
 Dr/Surgeon: Select Dr/Surgeon
 Surgical Assistant: Select Surgical Assistant
 Other Surgical Assistant: Select Other Surgical Assistant
 Anaesthetist: Select Anaesthetist
 Anaesthetic (Primary): General | Anaesthetic: None
 Apmt Date: 18/10/2023 | Time: 10:00 | Adm #:
 Appointment Type: Standard 30 | Mins: 30
 Proc Notes:
 Other Notes:
 Patient Category: Day Only | Start at Day: 1 | Discharge: 0
 Accom Type: Accom - Medical | Room Type: Private
 Bed Notes:
 Booking Code 1: | Booking Code 2:
 Food Instructions:
 Fasting Food: ? | Fasting Fluids: ?
 Planned Time in Theatre: | Admission Time: | Procedure Time:
 Program: ? | NHTP: No | Inv Hold:
 Flags: ☐ New Patient ☐ Intern Billing ☐ Medical Only ☒ MHR consent

Bug Fix

Users will now be able to type all requires symbols in the **Other Notes** field when adding & editing appointments.

FYDO Hospital Update - 5/10/2023

New Log for Deleted Theatre Rosters

There is a new log in **Settings > Logs** that shows when a Theatre Roster has been deleted, who deleted the roster & when.

SETTINGS > LOGS

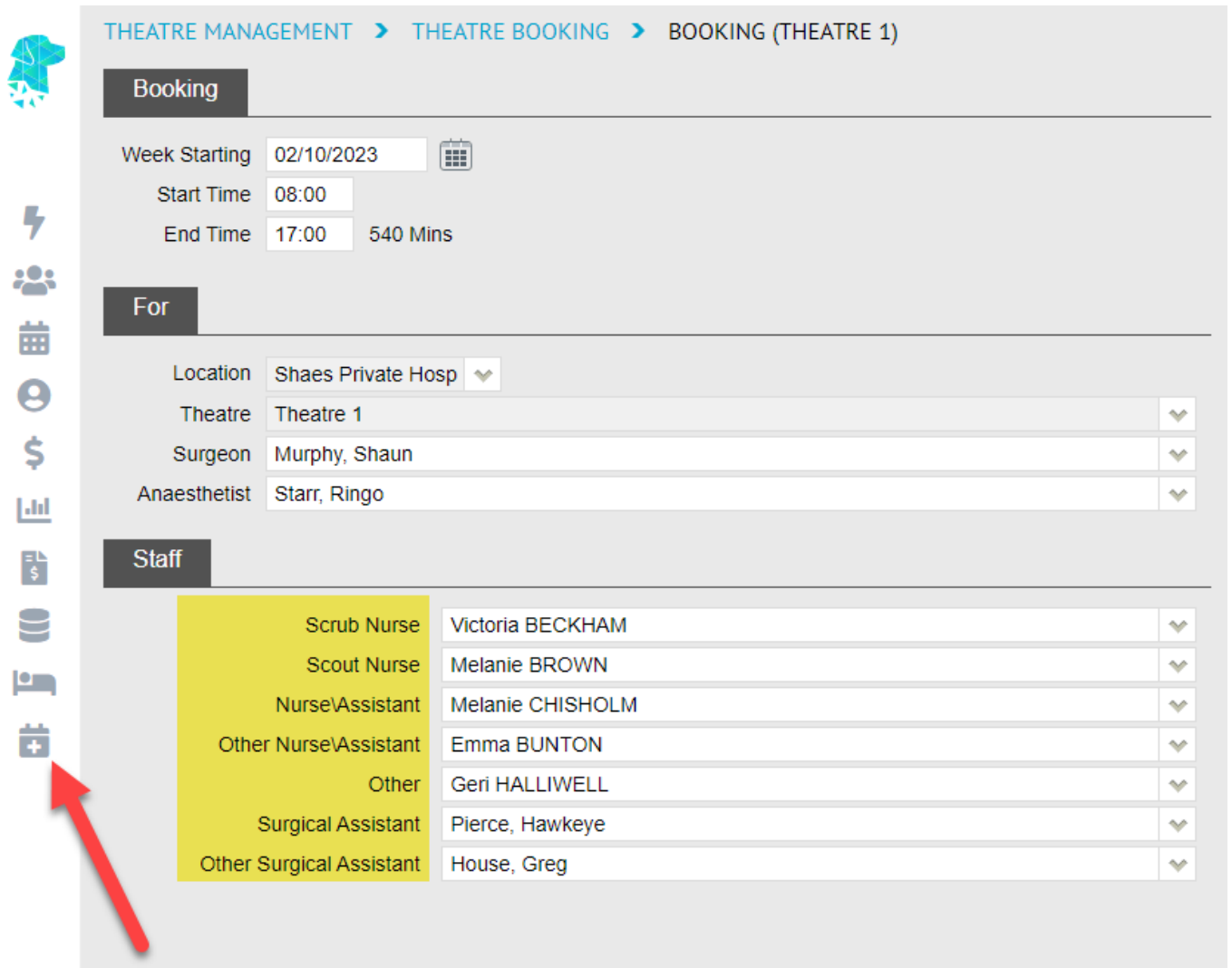
All Users	04/09/2023	04/10/2023	Search on ☒ Text ☐ MRN	Search
Username	Message	Date Created		
Shae Darr (Altura) (Backend)	Theatre Roster - Deleted: Theatre 1 on 04/10/2023 at Shaes Private Hospital allocated to Hawkeye PIERCE	04/10/2023 1:18:06 PM		

Nursing Staff & Assistants can automatically populate in the Theatre Screen!

This wonderful new feature will reduce repetitive data entry to greatly improve efficiency!

The Nurses & Assistants, listed in the **Theatre Roster**, will now populate into the **Theatre Screen** for any linked episodes as they are **Admitted**.

To utilise this new feature, add the known theatre staff into the Theatre Roster prior to admissions commencing.



THEATRE MANAGEMENT > THEATRE BOOKING > BOOKING (THEATRE 1)

Booking

Week Starting: 02/10/2023 

Start Time: 08:00

End Time: 17:00 540 Mins

For

Location: Shaes Private Hosp 

Theatre: Theatre 1 

Surgeon: Murphy, Shaun 

Anaesthetist: Starr, Ringo 

Staff

Scrub Nurse	Victoria BECKHAM	
Scout Nurse	Melanie BROWN	
Nurse\Assistant	Melanie CHISHOLM	
Other Nurse\Assistant	Emma BUNTON	
Other	Geri HALLIWELL	
Surgical Assistant	Pierce, Hawkeye	
Other Surgical Assistant	House, Greg	

As each patient is then admitted, the information in these fields is used to populate the Theatre Screen.

APPOINTMENTS > THEATRE SCREEN

MRN 112 - BRANSON, Mr Richard DOB 18/07/1950 [73] Sex Male

Adm No. 292 Adm Date/Time 05/10/2023 07:41 Dis Date/Time -

Theatre Visits

Anaesthetic Type IV/Sedation Anaesthetic Type None

Visit to Theatre No Theatre Procedure ASA Score

First Date 05/10/2023 0 mins

Pre-Op Anaesthetic Start Time In Theatre Positioned Time Procedure Start Procedure Finished Time Out Theatre

Complications

Scrub Nurse BECKHAM, Victoria Select Scrub N Scout Nurse BROWN, Melanie Select Scout N

Nurse/Assistant CHISHOLM, Melanie Select Nurse/A Other Nurse/Assistant BUNTON, Emma Select Other N

Surgical Assistant PIERCE, Dr Hawkeye Other Surgical Assistant HOUSE, Dr Greg

Other Staff HALLIWELL, Geri Select Other S

Staff will then only need to amend a small number of episodes when they complete the Theatre Screen, after the theatre visit has been complete, as the majority of the fields will be populated for them already.

Amendments to the Documents Screen

For ease of identifying which Episode a document relates to, the User will now be able to see the **Admission Date** (instead of the admission number) on the documents screen.

111 - HAYNES, Cornell

Patient Details Other Appointments Recalls Accounts Episodes Communication Documents

All Document Type ☐ Show deleted documents Search Admission

Document Name	Type	AdmDate	S	Created ↑
IFC 2023-01-24	IFC	25/01/2023	S	24/01/2023

100 Records/Page Records 1-1 of 1 (Page 1 of 1)

New Permission Levels

The access level that was listed as **Edit Episode Transactions**, which allowed users to delete and reverse transactions/invoices, has been amended into two separate access levels.

This allows facilities to give users access to one of these functions & not the other if it is required. The settings for the new options, in each User Group, will be the same as was set for the old access level shown below.

Facilities will then be able to amend each one as required in **Settings > User Groups**

The screenshot displays the 'Hospital Episode' settings page. On the left, a list of permissions is shown with columns for 'D' (Delete), 'R' (Reverse), and 'RW' (Read/Write). The 'Edit Episode Transactions' option is highlighted in yellow. A red arrow points from this option to a callout box that says 'This covers deleting and reversing transactions/invoices.' A red callout box labeled 'Old Option' points to the 'Edit Episode Transactions' option. A green callout box labeled 'New Options' points to the 'Delete Transactions' and 'Reversals' options. The 'Delete Transactions' option is highlighted in yellow. The 'Reversals' option is highlighted in yellow. The 'Reversals' option is highlighted in yellow.

Permission	D	R	RW	Info
Admission	☐	☐	☒	☒
Clinical Indicator	☐	☐	☒	☒
Coding	☐	☐	☒	☒
Create Invoice	☒	☐	☐	☐
Create Invoice - Edit charges	☒	☐	☐	☐
Discharge	☐	☐	☒	☒
DRG	☒	☐	☐	☒

Old Option

New Options

Permission	D	R	RW	Info
DRG	☒	☐	☐	☒
Excess - backdating date	☒	☐	☐	☐
Excess - negative value	☒	☐	☐	☐
Excess/Deposit	☐	☐	☒	☐
History and Episodes	☐	☐	☒	☐
Reversals	☒	☐	☐	☐
Theatre	☐	☐	☒	☐

2 Step Authenticator App Additions

FYDO requires all users to complete the 2 Step Authentication process, however they are given the option to use SMS, Email or an App to complete this verification.

Facilities are now able to **require** users to utilise an **Authenticator App** to complete the **Two Step Authentication Process**.

The Authenticator App is the most reliable & secure option for 2 Step Verification & facilities are able to enforce the use of this in **Settings > System Configuration**.

SETTINGS > SYSTEM CONFIGURATION

System Configuration SMS Account Counters Administrator File Transfer Email Notification

General

Auto Logout Time 30 Range between 5 - 180 (mins)

Auto File Numbering No

Appointment Display Time Show 24 hour time

Appointment Tabs Surname, First name – One line

Report Group Name Shaes Private Hospital

IFC Document Type IFC

Default Document Type

Holding Bay Document Type

Preadmit Document Type Admission Form

OEC Document Type OEC

OEC Type Fund only

Raise Ticket Email

Webhooks

API key

Two Factor Authentication

Remember for 30 days

Communication Option Both Email or SMS

Enforce 2FA via App

Hospital

Booking Arrived Admitted Anaesthetic Bay In Theatre

Recovery 1 Recovery 2 Recovery 3 Ready for Discharge/Ward Discharged

Manual Admission Number

Allow referral to be entered without a referral date/period

Alert when referral expired when editing an appointment

Invoicing only allowed if 'Theatre Completed'

On admission, make patient fields mandatory

On admission, alert to take excess if not yet collected

Theatre Roster required when making bookings

Changes to DRG Fee Setup

Facilities will no longer be required to enter **Short Stay or Long Stay Trims & Fees** if it isn't stipulated in their contract.

Additions to the Casebase Fee Setup

Facilities will now be able to add **Outlier Days** and **Outlier Rates** to their Casebase fees if their Health Fund Contract requires it.

Shaes Private Hospital Fund BUP - BUPA Australia Part of BUP Start of Current Fee 01/04/2023 End of Current Fee

Same Day Fees Other Settings Casebase Fees Casebase Multi Item Fees Timebase DRG Fees Overnight Accommodation Fees

Actions

Current										Old			
MBS	Casebase	Procedure	Type	DVA	Outlier Days	Outlier Rate	Casebase	Procedure	Type	DVA			
	0.00	0.00	Standard		0	0.00	00	0.00	Standard				

Theatre Roster Additions

Facilities will soon be given the ability to add reasons for **Theatre Roster cancellations & delays** to assist in obtaining statistical & utilisation data.

In preparation for this new functionality we have allowed facilities to add customisable reasons for

the below fields:

- **Cancelled Reasons (Theatre Roster)**
- **Theatre Reasons for Delayed Finish**
- **Theatre Reasons for Delayed Start**

Adding reasons to these 3 fields in Settings now will ensure that your facility can **utilise this new function as soon as it is implemented in a future update!**

SETTINGS

General

- > Accommodation Categories
- > Appointment Types
- > Area Codes
- > Band Mappings
- > Booking Codes
- > Cancelled Reasons (Appointments)
- > **Cancelled Reasons (Theatre Rosters)**
- > Checkers - Letters
- > Departments
- > Deposit Types
- > Doctors
- > Doctor Specialities
- > Document Types
- > ECLIPSE Mapping
- > Health Funds
- > Health Fund Participants
- > Hospitals
- > Invoice / IFC Messages
- > Items
- > Item Types
- > Locations
- > Logs
- > Nurse List
- > Practices
- > Printer and Scanner Configuration
- > Program Numbers
- > Recall Reasons
- > Referral Types
- > Referring Doctors
- > SMS History
- > Staff Roles
- > System Configuration
- > Templates
 - Clinical Note Template
 - SMS Templates
 - Templates
- > Theatre Hold Reasons
- > Third Parties
- > **Theatre Reason for Delayed Finish**
- > **Theatre Reason for Delayed Start**
- > User Groups
- > Users
- > Webhooks

Bug Fix

The issue that some users were experiencing with previous Cancer Registry entries not displaying has been resolved.

FYDO Hospital Update - 28/09/2023

New Patient Address Logs

Any amendments to a patients address, suburb, state or postcode will now be documented in the Logs that can be found in Settings.

SETTINGS > LOGS

All Users 28/09/2023 27/09/2023 Search on Text MRN Search

Username	Message	Date Created
Shae Darr (Altura) (Backend)	Patient [MRN - 194] - Address 1 changed from '123 Cloud Close' to '7 Sunny Street', Suburb changed from 'CLOUDS CREEK' to 'SUNNYBANK HILLS', State changed from 'NSW' to 'QLD', Postcode changed from '2453' to '4109'	27/09/2023 10:58:21 AM

Bug Fix

The issue that some users experienced when exporting the reports to Excel – Raw Data has now been resolved.

FYDO Hospital Update - 21/09/2023

Additional EMR shortcuts

Users will now be able to access the EMR shortcut from the **Theatre Screen** and from the **Episodes Screen > Right Click Menu**.

This will enable users to access the EMR more efficiently no matter what task they are undertaking.

The image displays two screenshots of the FYDO Hospital system interface.

The top screenshot shows the **THEATRE SCREEN** for patient MRN 180 - PEEP, Mrs Bo. The screen includes fields for patient details, appointment information, and theatre information. A red arrow points to the **EMR** button located in the top right corner of the theatre information section.

The bottom screenshot shows the **114 - SQUAREPANTS, Spongebob** screen. The **Episodes** tab is selected, displaying a table of patient episodes. A red arrow points to the **EMR (E9)** option in the right-click menu for the episode with Adm # 257.

No.	Adm #	Adm. Date	Dis. Date	Sts	Nights	Procedure	Other Notes	Fund	Surgeon	Location	Actions
17	284	20/09/2023		Admitted	1	Left Cat & IOL		U/I	Pierce, Hawkeye	Shaes Private Hospital	
16	278	05/09/2023		Appointment	16	ET		DVA	Connors, Curtis	Shaes Private Hospital	
15	264	30/08/2023		Admitted	22	Left Cat & IOL	Toric Lens	DVA	Pierce, Hawkeye	Shaes Private Hospital	
14	257	29/08/2023		Appointment	23			MPL	Connors, Curtis	Shaes Private Hospital	
13	233	03/08/2023	03/08/2023	Discharged	03	Right Eye Cataract		U/I	Pierce, Hawkeye	Shaes Private	

Additional Wristband Option

Facilities are now able to link 2 different Wristband printers to FYDO to accommodate the printing of **Alert Wristbands** and **General Wristbands**.

The screenshot shows the Theatre Screen interface. On the left, there's a sidebar with navigation icons. The main area has a calendar for September 2023, with the 21st highlighted. Below the calendar are filters for Locations, Departments, Doctors/Theatres, and a Filter dropdown set to 'All Appointments Inc Cancelled'. An 'Action' dropdown is also present. The central table lists appointments by Time, Name, and MRN. The appointment 'SQUAREPANTS, Spongebob' at 09:30 is selected. A context menu is open over this appointment, showing various actions. A red arrow points to the 'Wristband' option, which has a sub-menu with 'Wristband' and 'Red Wristband'.

Inv Hold field on Theatre Screen

The **Inv Hold** field has been added to the **Theatre Screen** to allow users to put an invoice on hold more efficiently from there if needed. This is the same field that is already on the Edit Appointment Screen and information populated in one screen will be displayed in the other screen.

The screenshot shows the Theatre Screen form for patient MRN 180 - PEEP, Mrs Bo. The form is divided into sections: Theatre Visits, Theatre Information, and Other Services. In the Theatre Information section, there are fields for Recovery 1, Recovery 2, Recovery 3, Discharge/Ward, Side, Pathology, Theatre Complete, and Theatre On Hold. A red arrow points to the 'Inv Hold' field, which is a dropdown menu.

The Inv Hold reasons are completely customisable to suit the needs of each facility & can be added in **Settings > Invoice Hold Reasons**.

Hospital

> Adjustments

> Clinical Indicators

> Close Accounting Period

> Fees Management

Fees Setup

Minimum Benefits

Other Services

> Field Defaults

> ICD Management

Diagnosis Codes

Morphology Codes

Procedure Codes

> Invoice Hold Reasons

> Procedures

> Theatre Management

Theatre Data

Theatre Rosters

> Ward Management

Bed Tracking

Ward and Bed Data

Theatre On Hold field on Theatre Screen

A new field has been added to the Theatre Screen to allow users to allocate a reason if the Theatre Complete box is unable to be ticked.

APPOINTMENTS > THEATRE SCREEN

Total 15,585.40 Clinic Total 883.40 Hospital Total 14,702.00

Allergy

Save

Cancel

MRN 180 - PEEP, Mrs Bo

DOB 10/10/1989 [33] Sex Female

Fund AHM Location Hospital NSW (NSW)

Adm No 1384

Adm Date/Time 20/09/2023 06:00

Dis Date/Time -

Dr/Surgeon GRIFFITHS, Jerry

Anaesthetist -

Theatre Visits

Theatre Information

Anaesthetic Type None

Anaesthetic Type None

Visit to Theatre No Theatre Procedure

ASA Score

Recovery 1

Recovery 2

Recovery 3

Ready for

Discharge/Ward

Side

Pathology

First

Date 20/09/2023

0 mins

Pre-Op

Complications

Anaesthetic Start

Time In Theatre

Positioned Time

Theatre Complete

Inv Hold

Theatre On Hold

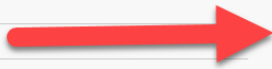
Other Services

Facilities are able to customise the **Theatre On Hold** reasons in their own database to suit their needs in **Settings > Theatre Hold Reasons**.

SETTINGS

General

- > Accommodation Categories
- > Appointment Types
- > Area Codes
- > Band Mappings
- > Booking Codes
- > Cancelled Reasons
- > Checkers - Letters
- > Departments
- > Deposit Types
- > Doctors
- > Doctor Specialities
- > Document Types
- > ECLIPSE Mapping
- > Health Funds
- > Health Fund Participants
- > Hospitals
- > Invoice / IFC Messages
- > Items
- > Item Types
- > Locations
- > Logs
- > Nurse List
- > Practices
- > Printer and Scanner Configuration
- > Program Numbers
- > Recall Reasons
- > Referral Types
- > Referring Doctors
- > SMS History
- > Staff Roles
- > System Configuration
- > Templates
 - Clinical Note Template
 - SMS Templates
 - Templates
- > Theatre Hold Reasons
- > Third Parties
- > User Groups
- > Users
- > Webhooks



This new feature will allow users to easily identify what still need to be done in order to be able to tick the Theatre Complete box & invoice the episode.

SETTINGS > THEATRE HOLD REASONS

☐ Show Inactive [Add Theatre Hold Reasons](#) [Export To](#)

Code	Name	Status	Action
120	Awaiting Certificate	Active	X
121	Awaiting Item # from Surgeon	Active	X
119	Awaiting Pathology	Active	X

100 Records/Page Records 1-3 of 3 (Page 1 of 1)

The **Billing Status Report** run for the **Report Type > Show not billed only** will then display this reason for ease of identification.

REPORTS > BILLING STATUS

Billing Status Report

Location: All Locations Report Types: Show not billed only ☐ Excludes episodes billed \$0 ☐ Excludes cancelled episodes Discharges between: From 20/09/2023 To 20/09/2023 [Update](#)

Doctor: All Doctors

1 of 1 100% Find | Next

Shaes Private Hospital

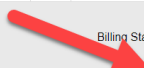
Billing Status Report for Discharges between 20/09/2023 to 20/09/2023

Not Billed Only for All Locations and All Doctors

Patient Name	MRN	Admission Date	Discharge Date	Theatre Complete	Theatre On Hold	Fund	Surgeon	Pat Sts	Inv On Hold	Coding Cancelled Sts
MUNRO, Marilyn	101	20/09/2023	20/09/2023	X	Awaiting Pathology	MPL	Murphy, Shaun	D	Contract Pending	

Total Patient : 1
Billing Status Report: ShaesPrivateHospital Page 1 of 1 Date: 20/09/2023 2:14 PM

[Print](#) [Export To](#)



There will be a new permission level to give users the ability to add Theatre Hold Reasons. As this is a new feature it will be set to **Deny** for all users by default & will need to be amended for the relevant User Groups.

Settings General

Accommodation Category	☐ D ☐ R ☒ RW	Locations	☐ D ☐ R ☒ RW
Appointment Types	☐ D ☐ R ☒ RW	Nurse List	☐ D ☐ R ☒ RW
Area Codes	☐ D ☐ R ☒ RW	Practices	☐ D ☐ R ☒ RW
Band Mappings	☐ D ☒ R ☐ RW	Program Numbers	☐ D ☐ R ☒ RW
Booking Codes	☐ D ☐ R ☒ RW	Recall Reasons	☐ D ☐ R ☒ RW
Cancelled Reasons	☐ D ☐ R ☒ RW	Referral Types	☐ D ☐ R ☒ RW
Departments	☐ D ☐ R ☒ RW	Referring Doctor	☐ D ☐ R ☒ RW
Deposit Types	☐ D ☐ R ☒ RW	SMS Setup	☐ D ☐ R ☒ RW
Doctors	☐ D ☐ R ☒ RW	SMS Templates	☐ D ☐ R ☒ RW
Doctor Specialities	☐ D ☐ R ☒ RW	Staff Roles	☐ D ☐ R ☒ RW
Document Types	☐ D ☐ R ☒ RW	System Configuration	☐ D ☐ R ☒ RW
ECLIPSE mappings	☐ D ☐ R ☒ RW	Templates	☐ D ☐ R ☒ RW
Health Funds	☐ D ☐ R ☒ RW	Theatre Hold Reasons	☒ D ☐ R ☐ RW
Hospitals	☐ D ☐ R ☒ RW	Third Parties	☐ D ☐ R ☒ RW
Invoices Messages	☐ D ☐ R ☒ RW	User Groups	☐ D ☐ R ☒ RW
Items	☐ D ☐ R ☒ RW	Users	☐ D ☐ R ☒ RW
Item Types	☐ D ☐ R ☒ RW	Users - Unblock	☐ ON ☒ OFF

New My Health Record (MHR) Permission Levels

In preparation for the introductions of the FYDO/MHR integration there has been new permission levels added.

These levels will eventually enable users to **Upload to MHR** and then there is a separate permission level to allow users to **Remove from MHR**.

Currently these permission levels will not have any impact on the user or FYDO however facilities are able to give access to these functions now in order to prepare for the implementation of the MHR integration.

As these are new permission levels they will be set to **OFF** by default & will need to be turned **ON** for relevant staff.

Documents / Letter Editor

View	☒ ON ☐ OFF	New Letter	☒ ON ☐ OFF
Edit	☒ ON ☐ OFF	Remove from MHR	☐ ON ☒ OFF
Delete File	☒ ON ☐ OFF	Scan Documents	☒ ON ☐ OFF
Import File	☒ ON ☐ OFF	Upload to MHR	☐ ON ☒ OFF

Bug Fixes

- The issues that some facilities were experiencing regarding VAED data extracts for overnight patients has been resolved.
- The issue that some users experienced when using the new Proc List default fields feature, to add Other Services, has been rectified.
- The issue that some users experienced with Reports > End of Day Banking has been fixed.

FYDO Hospital Update - 14/09/2023

Procedure List Update

The long-anticipated addition to the **Proc Notes** field in the Edit Appointments screen has now been implemented & facilities can add default settings to their **Procedures** list to maximise efficiency when booking appointments. Please see our newsletter from Tuesday for more information:

[Procedures List Update Newsletter](#)

Appointments Screen Custom View Additions

Users will now be able to create custom views that display information regarding **Certificates** for the episode. One option is to display a green tick once a certificate has been entered for the episode. The second option is to display the text that has been entered for the certificate. This new option will allow users to easily identify if the certificate has been entered prior to transmitting the claim via ECLIPSE.

Time	Name	Surgeon	Sts	Cert	Cert	Pref Name
7:00 AM						
7:30 AM						
8:00 AM	PEEP, Bo	GRIFFITHS, Jerry	A	✓	Certificate Text Shown Here	Bowie
8:30 AM						
9:00 AM						
9:30 AM						
10:00 AM						
10:30 AM						
11:00 AM						
11:30 AM						

Users also now able to display the patients **Preferred Name** on the Appointment Screen.

Time	Name	Surgeon	Sts	Cert	Cert	Pref Name
7:00 AM						
7:30 AM						
8:00 AM	<u>PEEP, Bo</u>	GRIFFITHS, Jerry	A	✓	Certificate Text Shown Here	Bowie
8:30 AM						
9:00 AM						
9:30 AM						
10:00 AM						
10:30 AM						
11:00 AM						
11:30 AM						

Patient Name Hover Additions

When users hover over the patient's name they will now be able to see the patients **Preferred Name** & their **Maiden Name**.

Time	Name	Surgeon	Sts	Cert	Cert	Pref Name
7:00 AM						
7:30 AM						
8:00 AM	PEEP, Bo	GRIFFITHS, Jerry	A	✓	Certificate Text Shown Here	Bowie
8:30 AM	PEEP, Bo (Pref: Bowie) Maiden: Sheep					
9:00 AM						
9:30 AM						
10:00 AM						
10:30 AM						
11:00 AM						

New logs for Preadmit Holding Bay

Additional logs have been added to show if patient information has been updated by Preadmit paperwork being Automatically Linked or Manually Linked by a user.
Updates made to the patients' screen by Preadmit will also now be recorded in the logs.

New Permission Level

Users can now be prohibited from amending fees while creating an IFC. This permission level works in conjunction with the already available option called **Create Invoice - Edit Charges** that enables a user to edit fees when creating an invoice.

Hospital Episode									
Admission	D	R	RW	i	DRG	ON	OFF	i	
Clinical Indicator	D	R	RW		Excess - backdating date	Allowed	Not Allowed		
Coding	D	R	RW		Excess - negative value	Allowed	Not Allowed		
Create Invoice	ON	OFF			Excess/Deposit	D	R	RW	
Create Invoice - Edit charges	ON	OFF			History and Episodes	D	R	RW	
Delete Transactions	ON	OFF			Reversals	ON	OFF		
Discharge	D	R	RW	i	Theatre	D	R	RW	