

FYDO Hospital Update - 19/07/2023

New Feature added to Procedure List / Procedure Notes

Phase 1

FYDO Users are now able to add default settings to each item in the Procedures List. This exciting new feature will eventually mean that when a certain procedure is added to an appointment, the following fields can be populated automatically!

- Anaesthetic Type
- Appointment Length
- Item Numbers
- Other Services Codes

This wonderful new feature will improve efficiency & reduce repetitive data entry as users will not need to add as much information to the appointments manually for predictable procedures.

As this is only Phase 1, the fields have been added to the **Settings > Procedures** so that facilities have time to add the required options into their list.

However, the function won't be implemented into the appointments screen until a future update.

So keep an eye on these newsletters for when Phase 2 is added!

Code	Description	Band	Action
42702	Lens extraction and insertion of intraocular lens, excluding surgery performed for the correction of refractive error except for anisometropia greater than 3 dioptres following the removal of cataract in the first eye (Anaes.)	6	X

Code	Description	Action
AL025	AcrySof Multipiece Models MN60MA, MN60AC	X
AL005	DUOVISC VISCOELASTIC SYSTEM	X

New option in Overnight Accommodation Fees

There has been an additional tick box incorporated into the Overnight Accommodation Fees that allows facilities to **Exclude Private Room add on**.

	Current Fees		Shared	Private	Rebate	Old Fees		
Day 1	2	+ -	0.00	0.00	0.00	1	2	+ -
Day 3	4	+ -	0.00	0.00	0.00	3	4	+ -
Day 5	6	+ -	0.00	0.00	0.00	5	6	+ -
Day 7	99	+ -	0.00	0.00	0.00	7	99	+ -

This function will be required if a facility **IS** allowed to charge a Private Room Addon for most of their accommodation types & have therefore ticked the **Add Private Room Line on the Invoice (overnight only)** in the Other Settings tab.

Shaes Private Hospital Fund U/I - Un-Insured Accounts

Same Day Fees Other Settings Casebase Fees Casebase Multi Item

Case/DRG - Crossover Threshold Charge Fee on Admission

PerDiem - Crossover Threshold Charge Fee on As Is

Order items by Band then MBS Price

Preferred Billing Method Default

Leave Period Append (to the end)

Rounding at the Item Level No Rounding

Round To 0.00

- When CaseBase - allow Theatre Fee ?
- Casebase - Multiple Item Rule ?
- Charge Accom when Transferred to Another Hospital
- Fund Rebate for Other Services when on Basic Cover
- Charge GST when billing Per Diem
- Add Private Room line on the Invoice (overnight only)
- Charge shared room rates (overnight only)
- When Type C - Charge Theatre fees
- When Type C - ignore Type C accom fee ?

The new tick box allows for the **Add Private Room Line on the Invoice (overnight only)** to be counteracted for certain accommodation types if required. Essentially turning the feature off & allowing the accommodation type to function without a private room add on.

Added fields to the Print List Raw Data Extract

There have been additional fields added to the Print List > Export to Raw Data

Wednesday, 19 July 2023
NUMBER OF APPOINTMENTS 1 | TOTAL MINUTES 15 of 465 Mins

THEATRE 1 THEATRE 2 THEATRE 3

Time Name MRN Procedure Surgeon Notes

08:00
08:15
08:30
08:45
09:00
09:15
09:30
09:45
10:00
10:15
10:30
10:45
11:00
11:15
11:30
11:45
12:00
12:15
12:30
12:45
13:00

Print List

Template Theatre list

Order of List Theatre, Booking Time, Doctor, Anaesthetist

Theatre Theatre 2

Surgeon All Dr/Surgeon

New Page Not set

From Date 19/07/2023 To Date 19/07/2023

Time From 00:00 Time To 23:59

Options Include dummy appointments
 Include cancelled appointments

Copies 1

Excel
Excel - Raw data
PDF

Print Export To Cancel

Use the select an action drop down to Print List

New patient fields include:

- Address
- Email Address
- Health Fund Details
- Health Fund Number
- Pension Number

[FYDO Hospital Update - 17/07/2023](#)

Amendments to Adjustment Types

Users are now able to specify if a new **Adjustment Type** will affect the payments or the revenue. The adjustment types can be found in **Settings > Adjustments** and can be customised to facilitate the needs of each hospital.

Each adjustment type already in FYDO has had the default set according to the figures that they have always impacted. However, users are able to choose which option they require for all new adjustment types that are added.


This option can be selected in the set up by ticking or unticking the **Affect Revenue** tick box.

Add Adjustment

Code

Name

Status Active

Affect Revenue  If ticked, this will impact Net Revenue (shown in the Revenue Report).

The selected option for each adjustment type will be shown on the Adjustments list so they are easily identifiable.

SETTINGS > ADJUSTMENTS Show Inactive

Code	Name	Status	Payments	Revenue	Action
3	BAD DEBT	Active		✓	✗
8	BANK CHARGE	Active		✓	✗
7	BOUNCED CHEQUE	Active		✓	✗
5	DECEASED	Active		✓	✗
1	DISCOUNT	Active		✓	✗
10	INCORRECT BILLING	Active		✓	✗
11	OTHER	Active		✓	✗
2	OVERPAYMENT	Active	✓		✗
9	REFUND	Active	✓		✗
12	ROUNDING	Active		✓	✗
4	WRITE OFF	Active		✓	✗

Theatre Roster - Order of Theatres

Theatres will now be shown in alphabetical order in the Theatre Roster screen. This will ensure the order of theatres in the roster replicates the order that they are shown in the appointments screen.

Bug Fixes

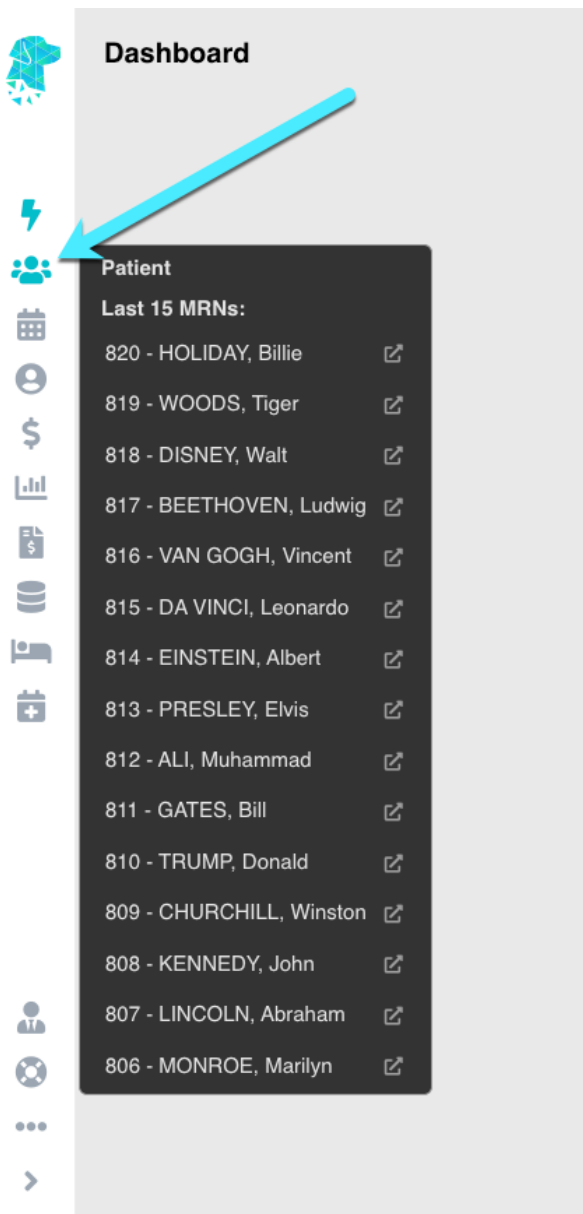
- The issue that some users experience with the cancelled patient numbers showing in the Theatre Roster as been resolved.
- The issue that some users experienced with the discrepancies in the Audit Trail Time, for sending documents, has been resolved.
- The issue that some users experienced with the Audit Time showing incorrectly, when printing lists, has been resolved.

[FYDO Hospital Update - 6/7/2023](#)

Show Last 15 MRN's

FYDO now allows users to easily & efficiently identify the last 15 MRN's that they have interacted with & navigate to them.

This feature can be utilised by simply hovering over the **Patient** tab in the main menu & selecting the desired patient.



Grouped By Addition to the Incomplete Report

A new column has been added to the **Incomplete Report**, when run for the **Data Type > Grouped Episodes**, that allows facilities to easily identify the user that has grouped the episode in the Coding Screen.

This new addition will assist in obtaining statistics on the number of episodes that have been

grouped for the date range selected.

An **Excel - Raw Data** option has also been added, to give facilities the added ability to filter the Group By column.

REPORTS > INCOMPLETE

Incomplete

Location: All Locations

Fund: All Funds

Data Type: Grouped Episodes

Order By: Discharge Date, Patient Name

Based On: Grouped On

From: 01/07/2023 To: 03/07/2023

Update

Shaes Private Hospital

Incomplete Report based on Grouped between 01/07/2023 and 03/07/2023

Grouped Episodes for All Locations

Patient Name	MRN	Fund	Adm #	Adm Date	Dis Date	DRG	Grouped On	Grouped By	Sts	Admitting Dr	Cancelled	No Proc
HAYNES, Cornell	111	BUP	160	02/05/2023	08/05/2023	C16Z	03/07/2023	Shae Darr (ACSS)	Inpatient	HOUSE, Greg		

Total Episodes 1

IncompleteReport-Shaes Private Hospital

Page 1 of 1

Date: 03/07/2023 6:20 AM

Print Export To

- Excel
- Excel - Raw data
- PDF

Claiming Hospital > Claims Tab

Users are now able to search for a Transaction ID in the Claiming Hospital > Claims tab.

CLAIMING HOSPITAL

Claims Not yet sent

Location: All locations

Provider: All Providers

Status: 8 items checked

Fund: All Funds

Search: ADV00000e31c

ID	Batch#	Date	Location	Claimed	TranId	Status	Paid	Inv#	Patient	Fund	Action
273	A001074	02/12/2022	Hospital NSW	\$162.00	ADV00000e31c	Sent	\$0.00	Crawford, Julio	TST	TST	

Bug Fixes

- The issue that was causing the audit time in the Episodes screen to show in NSW time, instead of the time zone set by the individual user, has been resolved.
- The issue that was preventing users to add a line space, with the enter key, in the Invoice Message field has been resolved.

[FYDO Hospital Update - 3/7/2023](#)

1st July National Procedure Banding Update

The 1st of July National Procedure Bandings update has been loaded into FYDO. All new items have been added, along with any amendments to the National Banding.

Descriptions for all existing items will not be amended, as facilities prefer to keep their own

descriptions in their databases, and any relevant State Bandings will also need to be updated by the facilities if required.

1st July Other Services Update

The 1st of July Other Services update has been loaded into FYDO. All new items have been added & all fees amended.

DRG Version 11

The latest DRG Version 11 is now an available option in FYDO. This latest DRG version is yet to be supported for claiming through ECLIPSE & should therefore only currently be used for manual billing/claiming. Each health fund will advise what version they require, so please check with the funds if you are unsure what version should be used.

Updating the Anaesthetist & Doctor in the Theatre Roster

Users will be very excited to learn that **updating the Anaesthetist or Doctor** in a Theatre Roster **will now update all active bookings that are linked to that roster!**

This feature will be a huge time-saving function for facilities that book patients in before the Anaesthetist is known. It will also mean that the process of changing the anaesthetist, or doctor, after the list has been entered is much more efficient!

This function only updates all **active bookings** that are linked to that Theatre Roster. It will not update admitted, discharged or cancelled episodes.

THEATRE MANAGEMENT > THEATRE BOOKING > BOOKING (THEATRE 1)

Booking

Week Starting 03/07/2023

Start Time 08:00

End Time 17:30 570 Mins

For

Location Shaes Private Hosp

Theatre Theatre 1

Surgeon Connors, Curtis

Anaesthetist Brown, Emmett

Staff

Scrub Nurse Enter

Scout Nurse Enter Scout

Nurse\Assistant Enter Nurs

Other Nurse\Assistant Enter Othe

Other Enter Othe

Surgical Assistant Enter Surg

Other Surgical Assistant Enter Othe

Updating the Surgeon or Anaesthetist will now update all linked bookings for the selected Theatre Roster

Processing & Payments > Payments (Hospital) tab

Users are now able to **search** for **Invoice Numbers** in the Payments (Hospital) tab. This additional feature, along with the already available feature of searching the Batch Number, will enable users to easily identify payment files for certain invoice or batch numbers.

To search for the invoice number, simply type **INV:** followed by the invoice number.

PROCESSING AND PAYMENT REPORTS

Processing Processing IMC Processing IHC Payments (Clinic) **Payments (Hospital)** Eligibility Checks

Location All Locations Type All Based On Date 19/06/2023 To 03/07/2023 Payment Applied Search by payor, remittance id, servicing, payee doctor, Batch# and inv.#

Select 0 Items Selected INV:123 Search

DateDI	Minor Id	Type	Payor	DatePaid	AmtPaid	Remittance#	ID	Applied	Actions
No record found.									

Summary Addition to the Length of Stay Report

A FABULOUS new feature has been added to the Length of Stay Report that allows users to run this report in a **Summary View**.

This enables efficient collation of data using the **Group By** options that have also been added to

enhance this feature.

Using the **Specialty** filter can also allow the comparison of information across specific specialties. Or using the MBS filter can even allow for comparison of particular procedures.

Shaes Private Hospital

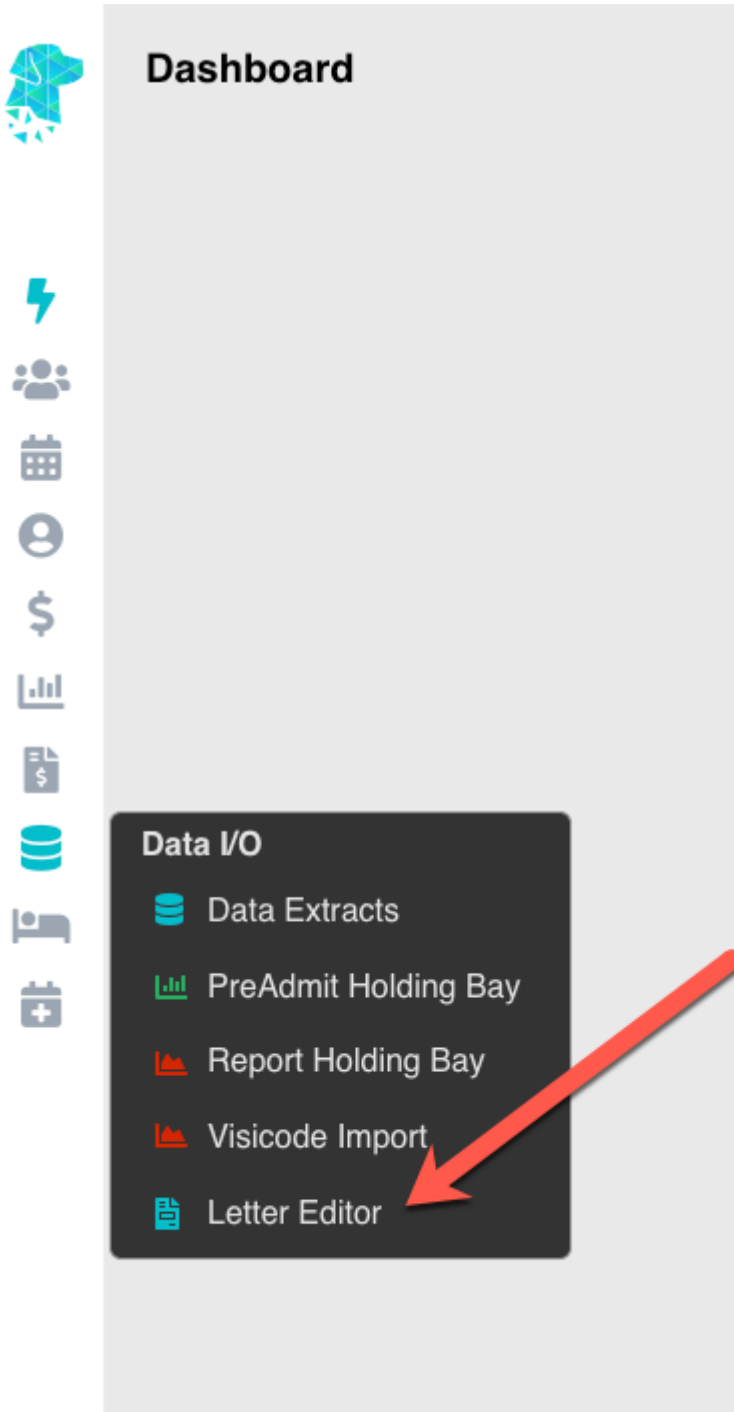
Length Of Stay Report based on Pre-Operative: 'Admission Time' to 'Pre Op Time' between 01/11/2022 to 08/11/2022

Primary Group	Length (mins)	# of Episode
D/O		
HOUSE, Greg	34	2
MURPHY, Shaun	75	3
PIERCE, Hawkeye	289	3
Sub Total	398	8
I/P		
HOUSE, Greg	298	1
Sub Total	298	1
Average : 77.33	Total	696
		9

LengthOfStay-Shaes Private Hospital Page 1 of 1 Date: 03/07/2023 7:00 AM

Letter Editor on Main Menu

The Letter Editor has been added back on the Main Menu & is now situated under the **Data I/O** tab.



Remove Batch Log

When a batch is removed from the **Claiming Hospital > Claims** tab, an audit log will now show in the **Settings > Logs**. This is in addition to the log that has always shown in the Episodes screen for the corresponding admission to assist in identifying if a log has been removed & who has removed it.

SETTINGS > LOGS

All Users 03/06/2023 03/07/2023 Search

Username	Message	Date Created
Shae Darr (ACSS) (Backend)	ECLIPSE batch removed [MRN - 101] - A000103 [ID: 30] [DocId: 8] [LocId: 4] by Shae Darr (ACSS) 03/07/2023 07:21 AM	03/07/2023 7:21:40 AM
		30/06/2023 10:58:18 AM
		28/06/2023 10:32:45 AM
		28/06/2023 10:29:12 AM
		28/06/2023 10:28:42 AM
		23/06/2023 10:38:28 AM
		23/06/2023 8:49:01 AM
		23/06/2023 8:28:22 AM

Bug Fixes

- The issue that some users experienced when attempting to invoice a Workcover patient from the Episodes Screen has been resolved.
- The issue that some users experienced when attempting to create a new invoice from the Episodes Screen has been resolved.
- The issue that some users experienced when trying to raise an invoice from the Episodes Screen for a date before the accounting period was closed has been resolved.
- The issue that some users experienced when running the Other Services Report & the Other Services Revenue Report has been resolved.

FYDO Hospital Update - 26/6/2023

New Feature in Processing IHC

FYDO now gives users the ability to **mark rejected claims as actioned** in the Processing IHC screen.

Once rejected claims have been addressed, the **Actions** drop down can be utilised to **Mark as Actioned**. This will remove the claim from the default view.

The **Rejection Handled** dropdown can be used to **Show All** responses and display any claims that have previously been Marked as Actioned. However, by default the screen will open to show **Not Actioned** responses only.

Users are also able to **Clear Actioned** to then undo the Mark as Actioned function if required.

PROCESSING AND PAYMENT REPORTS

Processing Processing IMC Processing IHC Payments (Clinic) Payments (Hospital) Eligibility Checks

Location All Locations Assessment Rejected From 01/03/2023 To 21/06/2023 Rejection Handled Not actioned

Select 0 Items Selected Search Search

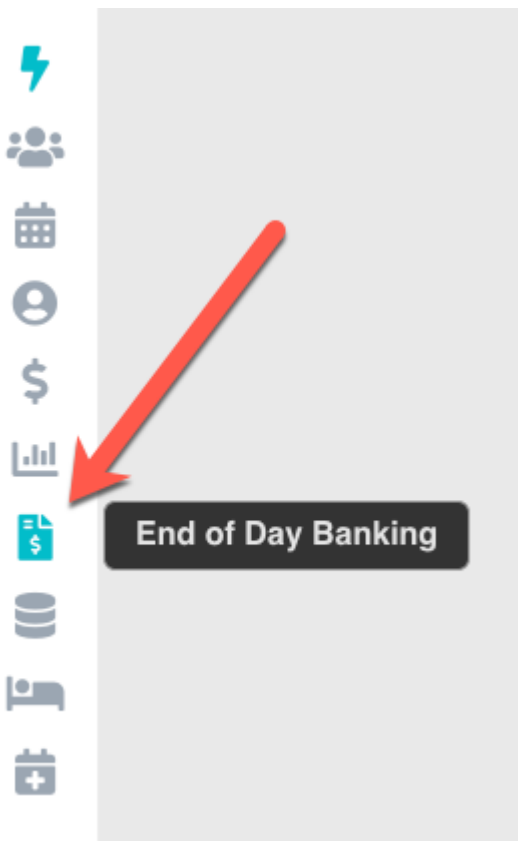
Expand All Collapse All

DateDI	Patient	MRN	Fund	Batch#	InvNo	CoPay	Excess	Claimed	Approved	Status	Assessment	Explanation	Actions
03/03/2023 10:03 PM			BUP			\$0.00	\$0.00	\$1,118.00	\$0.00	0	Rejected	2514 DUPLICATE DATE OF SERVICE	Select Select Print PDF Clear Actioned Mark as Actioned

[FYDO Hospital Update - 15/6/2023](#)

End of Day Banking

The End of Day Banking has been relocated to the main menu. This is to assist in easy access for staff performing this task, as they no longer need to enter the settings menu.



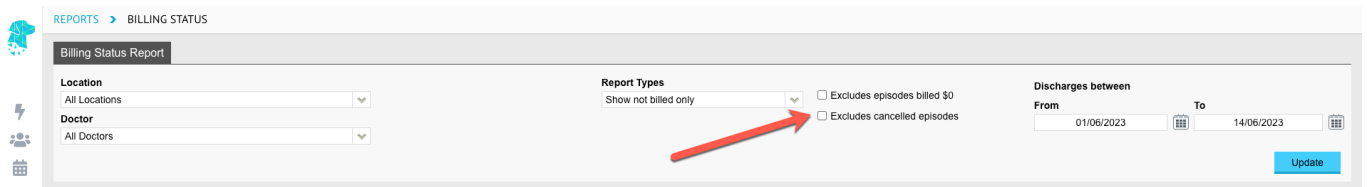
The permissions associated with the End of Day Banking have not changed. However, they have also been relocated in the User Groups to come under their own heading.

End Of Day Banking	
End Of Day Banking	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Hospital Episode	
Admission	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW 
Clinical Indicator	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW

Billing Status Report

There has been an addition to the **Billing Status Report** when run for **Show Not Billed Only** that allows the user to **Exclude Cancelled Episodes**.

This option will not be checked by default. However, once the user ticks this box, the cancelled episodes will be excluded from the report.



REPORTS > BILLING STATUS

Billing Status Report

Location: All Locations

Doctor: All Doctors

Report Types: Show not billed only

Excludes episodes billed \$0

Excludes cancelled episodes

Discharges between: From 01/06/2023 To 14/06/2023

Update

Cancelled Episodes Report

Users now have the option to obtain cancelled episode information for specific doctors or theatres with two new filters added to the Cancelled Episodes Report.

There have also been extra columns added to the Export > Excel - Raw data to give information on the Location Name, the Theatre ID, the Theatre List, the Doctor Name & the Doctor ID.



REPORTS > CANCELLED EPISODES

Cancelled Episodes

Location: Hospital NSW

Doctor: All Doctors

Theatre: All Theatres

Cancelled Reason: All Reasons

Discharges between: From 01/06/2023 To 14/06/2023

Update

Introduction of Gender

As of July separations, it is Optional for Victorian Hospitals to report the patient's gender to the VIC Dept of Health, which will become mandatory from July 2024.

Whilst the 'Gender' field is currently only a requirement of VIC Hospitals, we have made the field available for all hospitals to use if they wish, which is an additional field to Sex.

Below is the official Reporting Guide from VIC Health regarding the use of Gender:

Reporting guide

Gender is a social and cultural concept. It is about social and cultural differences in identity, expression and experience as a man, boy, woman, girl, or non-binary person.

The terms sex and gender are interrelated, and are often used interchangeably, however they are distinct concepts:

- Sex is understood in relation to sex characteristics. Sex recorded at birth refers to what was determined by sex characteristics observed at birth or in infancy
- Gender is about social and cultural differences in identity, expression, and experience.

A person's gender may differ from their sex and may also differ from what is indicated on their legal documents. A person's gender may stay the same or can change over the course of their lifetime.

1 Man, or boy, or male

A person who describes their gender as man, or boy, or male.

2 Woman, or girl, or female

A person who describes their gender as woman, or girl, or female.

3 Non-binary

A person who describes their gender as non-binary.

Non-binary is an umbrella term describing gender identities that are not exclusively male or female

4 Different term

A person who describes their gender as a term other than man/boy/male, woman/girl/female or non-binary.

5 Prefer not to answer

A person who prefers not to respond on how they describe their gender.

9 Not stated or inadequately described

Includes:

Question unable to be asked such as when the patient is unconscious or too unwell.

Assigning a Gender in FYDO

Automatic mapping has been put in place, so when Male is selected as Sex, Gender will automatically change to "Man, or boy, or male" and Female Sex has been mapped to "Woman, or girl, or female." However, the Gender field can be overwritten to any other value provided.

Patient Details			
Patient #	451	File Num	External ID
Title	Mr		
First Name	John	?	Middle Name
Last Name	CITIZEN		Maiden Name
Prof. Name			
Address	100 Sydney Street		
Suburb	HOME BUSH	State	NSW
Postcode	2140		
Mailing Address			
Suburb		State	
Postcode			
Sex	Male	Gender	
Date of Birth	13/05/1973	Age	
Mobile	0400-111-222	Home	() -
Email	johnny@gmail.com		
			<ul style="list-style-type: none"> Man, or boy, or male 1 Woman, or girl, or female 2 Non-binary 3 Different term 4 Prefer not to answer 5 Not stated 9

PreAdmit Changes Regarding New Gender Field

We are working on the changes required for PreAdmit, so please contact us if you would like us to introduce the Gender field, providing us with a copy of your admission form with the new Gender field.

Bug Fixes

- The issue that some users experienced when billing Casebase Multi items has been resolved
- The issue that some users experienced when running the Payments Report has been resolved
- The issue that some users experienced when running the Other Services Revenue Report has been resolved

[FYDO Hospital Update - 8/6/2023](#)

DVA Card Colour Addition

FYDO will now automatically populate the **Veteran Card Colour** when a successful OPV is done & DVA return the information.

Medicare/DVA Details		Ref	Exp
Medicare Number	2111-11111-1	1	
Eligibility	Eligible - Australian Resident		
Veterans No.	NX901713 ✓	Veteran Card Colour	Gold Card
DVA Auth.No		DVA Auth. Date	

DVA Card Colour - Additional checker for SA Health Data Extracts

FYDO will now alert users if the DVA Card Colour field is missing when they prepare the data extract. This added checker will help reduce the number of errors that South Australian hospitals have been receiving for this missing information.

New Option Added to Print List by Doctor/Surgeon

Users are now able to print lists for specific doctors using a new filter that has been added.

Print List X

Template	Theatre Register - Very Detailed		
Order of List	Theatre, Booking Time, Doctor, Anaesthetist		
Theatre	Theatre 1		
Surgeon	All Dr/Surgeon		
New Page	Not set		
From Date	07/06/2023	To Date	07/06/2023
Time From	12:00 AM	Time To	11:59 PM
Options	<input checked="" type="checkbox"/> Include dummy appointments <input type="checkbox"/> Include cancelled appointments		
Copies	1		

Print
Export To ▼
Cancel

New Option to Search for Referring Doctors

Users are now able to search for Referring Doctors by typing the suburb.

Referring Details

Previous Referrals

Referring Doctor

GARRISON, Krishna	ACSS Health	HOME BUSH	0	40
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New Format for HCP Data Files

The HCP Data File names have been amended to comply with the current criteria requirements. An example of how the new file names will be displayed is **0056090H_BUP_HCP_042023.txt**

[FYDO Hospital Update - 1/6/2023](#)

New Billing Rule

There is a new feature that allows a facility to restrict the invoicing of an episode if it is yet to be grouped.

This can be turned on in **Settings > System Configuration** by selecting the tick box that states **Invoicing only allowed if 'Episode Grouped'**

Hospital

Booking <input type="checkbox"/>	Recovery 1 <input type="checkbox"/>	Manual Admission Number <input type="checkbox"/>
Arrived <input type="checkbox"/>	Recovery 2 <input type="checkbox"/>	Allow referral to be entered without a referral date/period <input type="checkbox"/>
Admitted <input type="checkbox"/>	Recovery 3 <input type="checkbox"/>	Alert when referral expired when editing an appointment <input type="checkbox"/>
Anaesthetic Bay <input type="checkbox"/>	Ready for Discharge/Ward <input type="checkbox"/>	Invoicing only allowed if 'Theatre Completed' <input checked="" type="checkbox"/>
In Theatre <input type="checkbox"/>	Discharged <input type="checkbox"/>	On admission, make patient fields mandatory <input checked="" type="checkbox"/>
		On admission, alert to take excess if not yet collected <input checked="" type="checkbox"/>
		Theatre Roster required when making bookings <input type="checkbox"/>
		Invoicing only allowed if 'Episode Grouped' <input type="checkbox"/>

Make the accounting period the same as

New Look Patients Screen

The Patients Screen has received a makeover. It has all the same functionalities, just with a fresh new look.

Patient List

Patient
 Other

 Show Deceased
 Show Archived
 [Create Clinic IFC](#)
[Create Hospital IFC](#)
[Create Patient](#)

Surname	First Name	Address	Suburb	State	DOB	Age	MRN	File No.	Archived
BRANSON	Richard	22 Necker Way	BADU ISLAND	QLD	18/07/1950	72	112		
DAY	Doris	333 Sunshine Boulevard	WINDY HARBOUR	WA	03/04/1922	101	103		
DEAN	James	777 East Eden Road	CROSS ROADS	VIC	08/02/1931	92	102		
ELFAR	Trav	123 Long Street	LONGREACH	QLD	05/05/1955	68	117		
HAYNES	Cornell	1 Hollywood Boulevard	LOSTOCK	NSW	02/11/1974	48	111		
JACKSON	Michael	5225 Figueroa Mountain Road	LOSTOCK	NSW	29/08/1958	64	104		
KNIGHT <i>Maiden: DAY</i>	Kath	123 Fountain Road	FOUNTAINDALE	NSW	08/12/1954	68	119		
MIDDLETON	Catherine	1A Kensington Palace	QUEENS PARK	NSW	09/01/1982	41	107		
MUNRO	Marilyn	5 Helena Drive	BEVERLY HILLS	NSW	01/06/1926	96	101		
PORGY	Georgy	15 Pudding Lane	PIE CREEK	QLD	24/04/1926	97	118		
SHALBY	Thomas	123 Newborn Lane	NEW BEITH	QLD	01/01/2023	0	115		
SHOES	Sandy	123 Beach Road	TALLEBUDGERA	QLD	04/04/1944	79	116		
SMITH	John	100 Sydney Street	SUBIACO	WA	01/12/1953	69	113		
SQUAREPANTS	Spongebob	Laney Lane	LANE COVE	NSW	13/07/1988	34	114		
STEWART	Alfred	1 Caravan Park Road	SUMMERFIELD	VIC	01/01/1944	79	110		

100 Records/Page Records 1-15 of 15 (Page 1 of 1)

New Fee Setup Function

A new option has been added in the **Settings > Fee Setup** that will assist in efficient entering of Basic Fees, if the contract stipulates that they are the same price as the Full Fees.

FYDO now gives users the ability to **Click to Move Full Fee into Basic Fee** to reduce the need for extra data entry.

Shaes Private Hospital Fund: MPL - Medibank Private Limited Part of MPL Start of Current Fee: 01/09/2022 End of Current Fee

[Same Day Fees](#)
[Other Settings](#)
[Casebase Fees](#)
[Casebase Multi Item Fees](#)
[Timebase](#)
[DRG Fees](#)
[Overnight Accommodation Fees](#)

[Same Day Accommodation Fees](#)
[Theatre Banding Charges](#)

Band	Current Fees			Old Fees			Band	Full Fee
	Full Fee	Basic Fee	Full Fee Rebate	Full Fee	Basic Fee	Full Fee		
1	247.00	0.00	247.00	300.00	0.00	300.00	1A	100.00
2	400.00	0.00	400.00	400.00	0.00	400.00	1	150.00
3	500.00	0.00	500.00	500.00	0.00	500.00	2	200.00
4	600.00	0.00	600.00	600.00	0.00	600.00	3	300.00
C	250.00	0.00	250.00	250.00	0.00	250.00	4	400.00

[More Actions](#)
[More Actions](#)
[Click to Move Current Fees to Old Fees](#)
[Click to Move Full Fee into Full Fee Rebate](#)
[Click to Move Full Fee into Basic Fee](#)

Amendment to the Date of Service date on Payments & Adjustments

Historically the Date of Service (DOS) was shown on Payments & Adjustments as the transaction date. This has now been amended to show the actual Date of Service Date. The Accounting Period date will still reflect the option that has been selected in **Settings > System Configuration**.

114 - SQUAREPANTS, Spongebob Total -50.00 [Back to Appointments](#)

Patient Details | Other | Appointments | Recalls | Accounts | Episodes | Communication | Documents | Clinical

No.	Adm #	Adm. Date	Dis. Date	Sts	Nights	Procedure	Other Notes	Fund	Surgeon	Location	Actions
3	48	22/05/2023	-	Cancelled	-	Gastroscopy			Pierce, Hawkeye	Shaes Private Hospital	
4	65	01/05/2023	01/05/2023	Discharged	D/O	Gastroscopy			House, Greg	Shaes Private Hospital	

Invoice for Admission: 65 | Admission Date: 01/05/2023 Episode Total 00.00 Balance Due -50.00 [Invoice Options](#)

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc	GST	GST	T	Audit Date	User
13	UII	01/05/2023	31/05/2023	D	DEPOS	Co-Payment: EFTPOS	-		\$-50.00	0.00		P	31/05/2023 10:44 AM	Shae Darr (ACSS)

Episode Notes | Financial Notes | Audit

[Edit Note](#)

Hospital

Booking <input type="checkbox"/>	Recovery 1 <input type="checkbox"/>	Manual Admission Number <input type="checkbox"/>
Arrived <input type="checkbox"/>	Recovery 2 <input type="checkbox"/>	Allow referral to be entered without a referral date/period <input type="checkbox"/>
Admitted <input type="checkbox"/>	Recovery 3 <input type="checkbox"/>	Alert when referral expired when editing an appointment <input type="checkbox"/>
Anaesthetic Bay <input type="checkbox"/>	Ready for Discharge/Ward <input type="checkbox"/>	Invoicing only allowed if 'Theatre Completed' <input checked="" type="checkbox"/>
In Theatre <input type="checkbox"/>	Discharged <input type="checkbox"/>	On admission, make patient fields mandatory <input checked="" type="checkbox"/>
		On admission, alert to take excess if not yet collected <input checked="" type="checkbox"/>
		Theatre Roster required when making bookings <input type="checkbox"/>
		Invoicing only allowed if 'Episode Grouped' <input type="checkbox"/>

Make the accounting period the same as

Amendment to the List Re-ordering Feature

The List Re-ordering feature will now exclude cancelled appointments, making it more efficient for users to rearrange patients in the case of a cancellation or change of order.

List Re-Ordering

Patient Name	Procedure
DAY, Doris	Colonoscopy
DEAN, James	Colonoscopy & Gastroscopy
MIDDLETON, Catherine	Colonoscopy & Gastroscopy
SQUAREPANTS, Spongebob	Gastroscopy

Bug Fixes

- The problem that some users experience in the Casebase Multi Fee Tab, when trying to enter the same item number twice, has been rectified.
 - The issue that some users were experiencing regarding the “Not Billed” filter reverting to “All Appointments” has been resolved.
 - The ordering of the List View by time, when using a Custom-Made View, has been fixed.
 - The problem that some users experience with printing their lists in order of Doctor & Booking Time & exporting to excel has been rectified.
-

[FYDO Hospital Update - 25/05/2023](#)

New Appointment Screen Right Click Feature

Users are now able to use a single left/normal click, on the **Appointment Time**, to display the menu.

The menu is still available by Right Clicking anywhere on the appointment line; however this new feature has been introduced to make FYDO more compatible with tablets & iPads.

Single Left Click on the time to display menu

Today

May 2023

Mo Tu We Th Fr Sa Su

Locations: All Locations

Departments: All Departments

Doctors/Theatres: All Doctors/Theatres

Filter: All Appointments Exc Cancelled

Action: Walk Patient In, Find Available Appointment

THEATRE 3

Time	Name	MRN
08:00		
08:30		
09:00	DAY, Doris	103
09:30	SMITH, John	113
10:00	STEWART, Alfred	110
10:30	JACKSON, Michael	104
11:00	SHOES, Sandy	116
11:30	SQUAREPANTS, Spongebob	114
12:00	PORGY, Georgy	118
12:30		
13:00		
13:30		
14:00		
14:30		
15:00		

Context Menu:

- Make an Appointment
- Edit Episode
- Copy Appointment
- Cut Appointment
- Paste Appointment
- History
- Arrived
- Unarrived
- Excess/Deposit
- Admit
- Discharge
- Theatre
- Coding
- Inpatient
- Certificate
- Clinical Indicators
- Confirmed
- Check List >
- Send SMS >
- Chart Label >
- Wristband
- Delete Appointment
- Documents
- Create Letter
- Quick Form
- HC21 Left
- HC21 Right
- HC21 Back
- Create Invoice
- IFC
- OEC

New Custom View options for Lists

Users are now able to create their own Custom Views, for the Appointments Screen, when displayed in List mode.

These views can be created to include all the same fields that are used in the other view options.

For instructions on creating your own Custom Views follow the instructions on our Wiki page at

[Creating Custom Views in the Appointments Screen](#)

Wednesday, 24 May 2023

NUMBER OF APPOINTMENTS 6 | TOTAL MINUTES 180 of 180 Mins

ALL INDIVIDUAL WEEKLY LIST

Clinic View Hospital View

Time	Name	Procedure	Surgeon	Notes	HF	Excess	Co-pay	OEC	IFC	AF
7:30 AM	DUMPTY, Humpty	Colonoscopy	GRIFFITHS, Jerry	Mother coming through	BUP	0.00	0.00	✓		
8:00 AM	PORGY, Georgy	Gastroscopy	GRIFFITHS, Jerry		AHM	0.00	0.00			✓
10:15 AM	LUNDY, MARTY	Left CAT & IOL	JORDAN, MARTIN	Need H/F Number	BUP	0.00	0.00			✓
10:45 AM	MUFFET, Miss	Right CAT & IOL	JORDAN, MARTIN		AUH	0.00	0.00			✓
11:15 AM	PEEP, Be	Left CAT & IOL	JORDAN, MARTIN		HCF	0.00	0.00	✓	✓	
11:45 AM	DOCK, Dickory	Right CAT & IOL	JORDAN, MARTIN	May Run Late	LHS	0.00	0.00			

Bug Fix

The issue that some users were experiencing when trying to “Reset Mobile (2FA)” has now been rectified.

FYDO Hospital Update 19/5/2023

New fields available for Appointment Screen Custom Views

Users are now able to add the **Theatre Complete** information from the **Theatre Screen**, along with the **Pathology** information, to a Custom Appointments View.

The screenshot shows the 'THEATRE SCREEN' for patient MRN 103 - DAY, Mrs Doris. The patient's DOB is 03/04/1922. The theatre information includes recovery times (10:30, 12:30, 14:30) and a 'Theatre Complete' status (indicated by a red arrow). The pathology field is also visible, showing 'YES - SNx3' (indicated by another red arrow).

This addition will assist in efficient workflow by enabling users to view this information without needing to open the Theatre Screen.

The screenshot shows a list of appointments for Tuesday, 2 May 2023. The table includes columns for Time, Name, DOB, Surgeon, Procedure, Sts, TC, Pathology, C, and B. Red arrows point to the 'Sts', 'TC', and 'Pathology' columns.

Time	Name	DOB	Surgeon	Procedure	Sts	TC	Pathology	C	B
08:00									
08:30									
09:00	DAY, Doris	03/04/1922 (101)	HOUSE, Greg	Colonoscopy	D	✓	YES - SNx3	C	B
09:30	SMITH, John	01/12/1953 (69)	HOUSE, Greg	Gastroscopy	D	✓	NIL	C	B
10:00	STEWART, Alfred	01/01/1944 (79)	HOUSE, Greg	Gastroscopy	B				
10:30	JACKSON, Michael	29/08/1958 (64)	HOUSE, Greg	Colonoscopy & Gastroscopy	B				
11:00	SHOES, Sandy	04/04/1944 (79)	HOUSE, Greg	Colonoscopy	A		Awaiting Results		
11:30	SQUAREPANTS, Spongebob	13/07/1988 (34)	HOUSE, Greg	Gastroscopy	B				
12:00	PORGY, Georgy	24/04/1926 (97)	HOUSE, Greg	Colonoscopy & Gastroscopy	D	✓		C	
12:30									
13:00									

To create a Custom View, with these additional fields, follow our Wiki Instructions on [Creating Custom Views in the Appointments Screen](#)

Here is an example of how it could be set up:

Edit View

Location All Locations

Department All Departments

Doctors/Theatres All Doctors/Theatres

View Name Billing

Layout All Individual Weekly List

Scroll type Individual Scroll Unified Scroll

Hospital State Type Appointment Status Booking Code 1 Booking Code 2

Select which fields you want to see in your hospital list

Fields

Field Name	Percentage of column width
Time	5
Patient Name	19
DOB	15 ✗
Surgeon Name	15 ✗
Proc Notes	20 ✗
Patient Status	3 ✗
Theatre Complete	4 ✗
Pathology	13 ✗
Coding Status	3 ✗
Billing Status	3 ✗
	100

