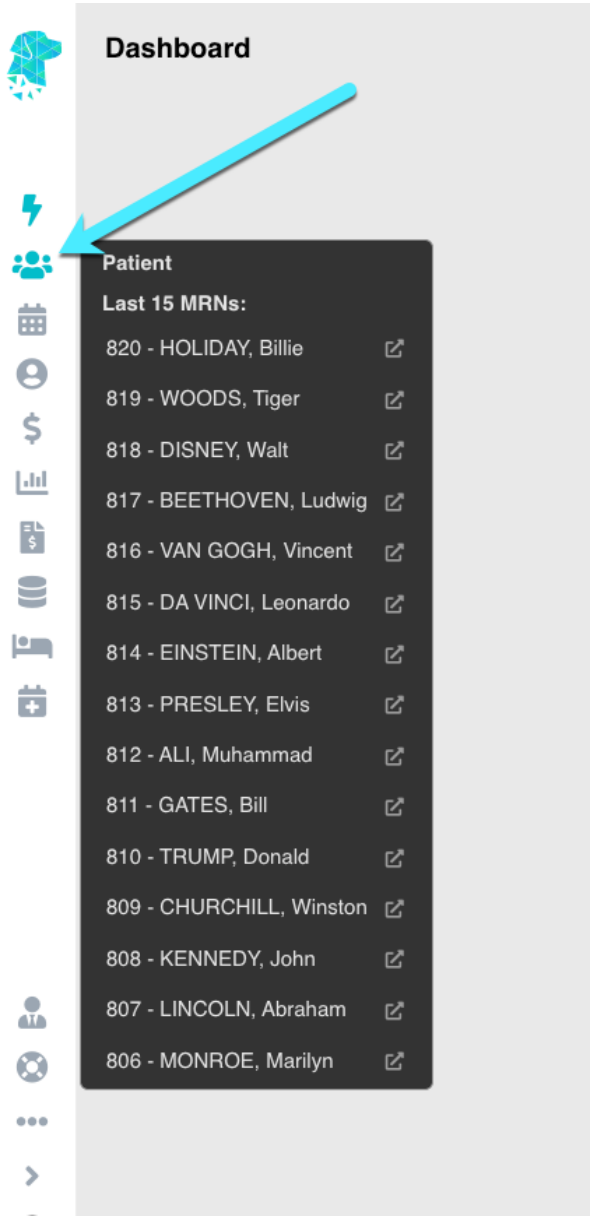
FYDO Hospital Update – 6/7/2023

Show Last 15 MRN's

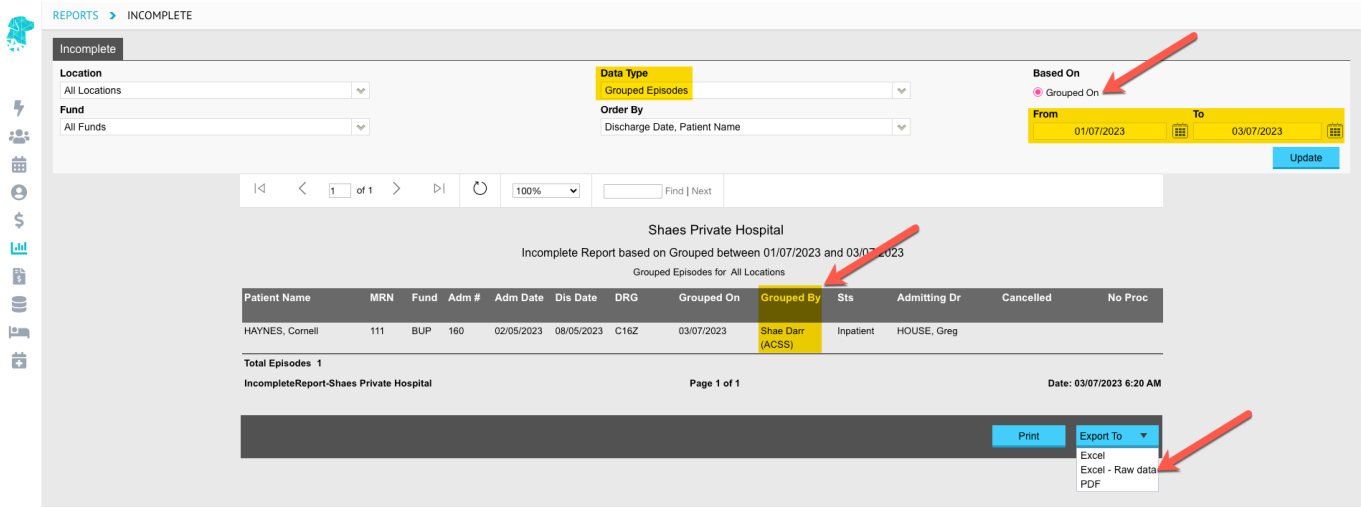
FYDO now allows users to easily & efficiently identify the last 15 MRN's that they have interacted with & navigate to them.
This feature can be utilised by simply hovering over the **Patient** tab in the main menu & selecting the desired patient.



Grouped By Addition to the Incomplete Report

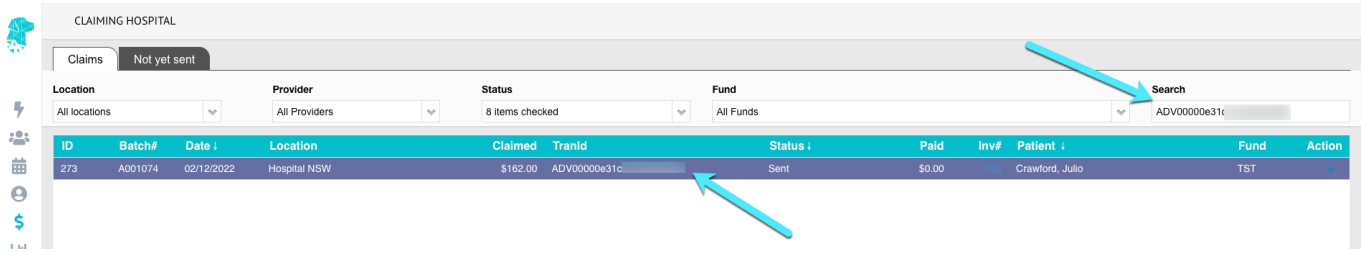
A new column has been added to the **Incomplete Report,** when run for the **Data Type > Grouped Episodes,** that allows facilities to easily identify the user that has grouped the episode in the Coding Screen.
This new addition will assist in obtaining statistics on the number of episodes that have been

grouped for the date range selected.
An **Excel – Raw Data** option has also been added, to give facilities the added ability to filter the Group By column.



Claiming Hospital > Claims Tab

Users are now able to search for a Transaction ID in the Claiming Hospital > Claims tab.



Bug Fixes

- The issue that was causing the audit time in the Episodes screen to show in NSW time, instead of the time zone set by the individual user, has been resolved.
- The issue that was preventing users to add a line space, with the enter key, in the Invoice Message field has been resolved.

FYDO Hospital Update – 3/7/2023

1st July National Procedure Banding Update

The 1st of July National Procedure Bandings update has been loaded into FYDO. All new items have been added, along with any amendments to the National Banding.
Descriptions for all existing items will not be amended, as facilities prefer to keep their own

descriptions in their databases, and any relevant State Bandings will also need to be updated by the facilities if required.

1st July Other Services Update

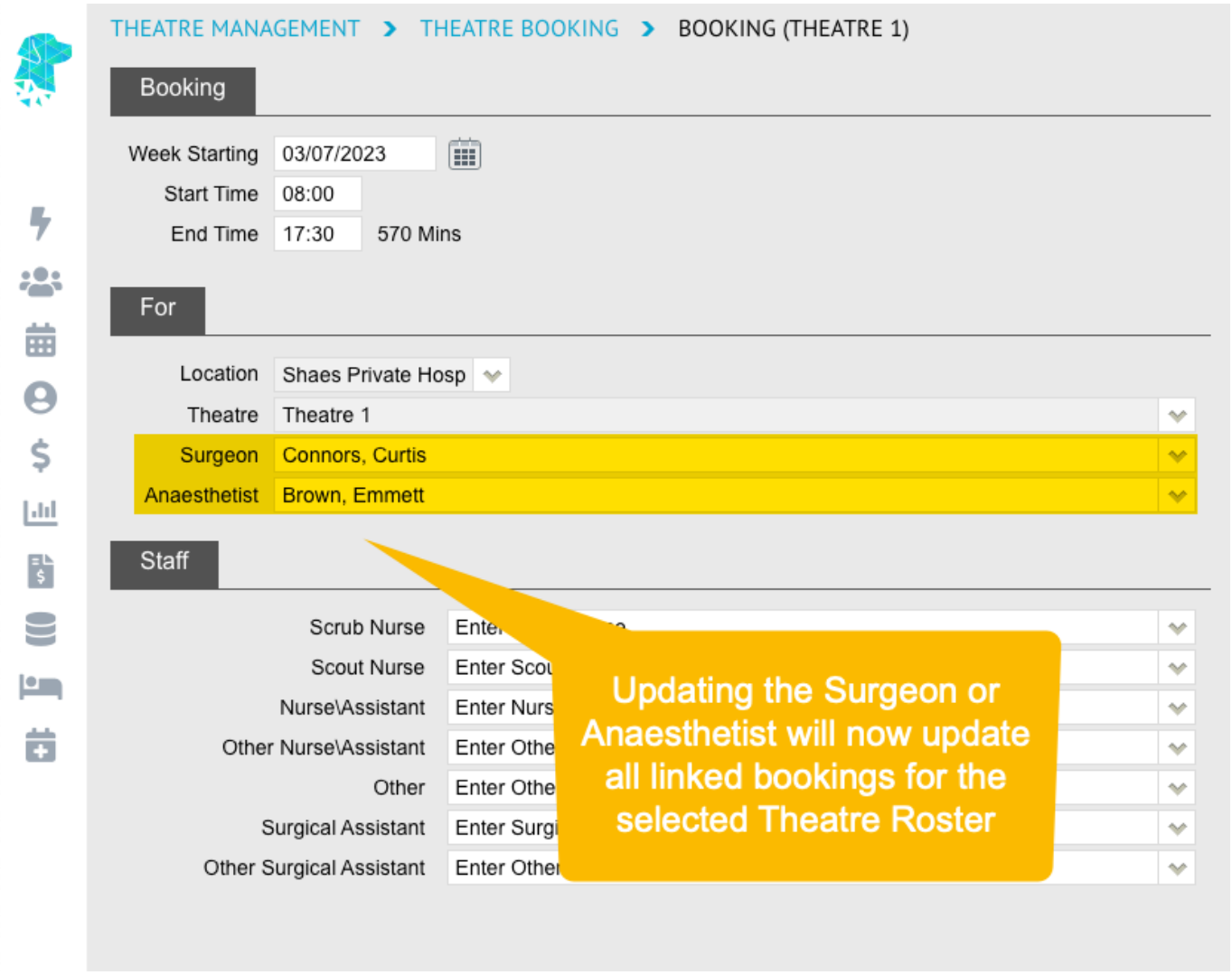
The 1st of July Other Services update has been loaded into FYDO. All new items have been added & all fees amended.

DRG Version 11

The latest DRG Version 11 is now an available option in FYDO. This latest DRG version is yet to be supported for claiming through ECLIPSE & should therefore only currently be used for manual billing/claiming. Each health fund will advise what version they require, so please check with the funds if you are unsure what version should be used.

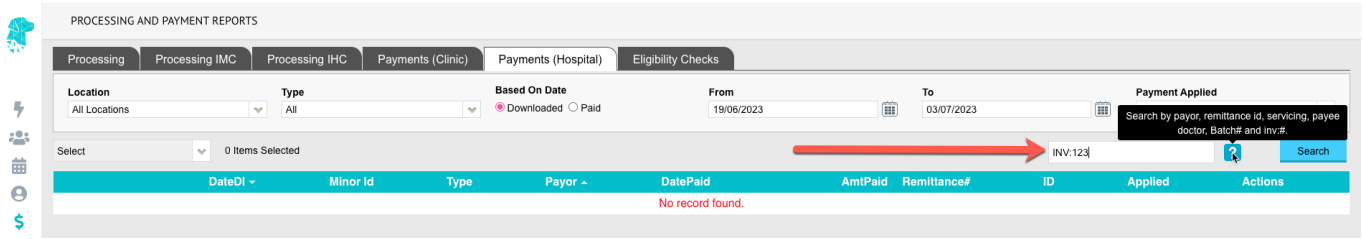
Updating the Anaesthetist & Doctor in the Theatre Roster

Users will be very excited to learn that **updating the Anaesthetist or Doctor** in a Theatre Roster **will now update all active bookings that are linked to that roster!**
This feature will be a huge time-saving function for facilities that book patients in before the Anaesthetist is known. It will also mean that the process of changing the anaesthetist, or doctor, after the list has been entered is much more efficient!
This function only updates all **active bookings** that are linked to that Theatre Roster. It will not update admitted, discharged or cancelled episodes.



Processing & Payments > Payments (Hospital) tab

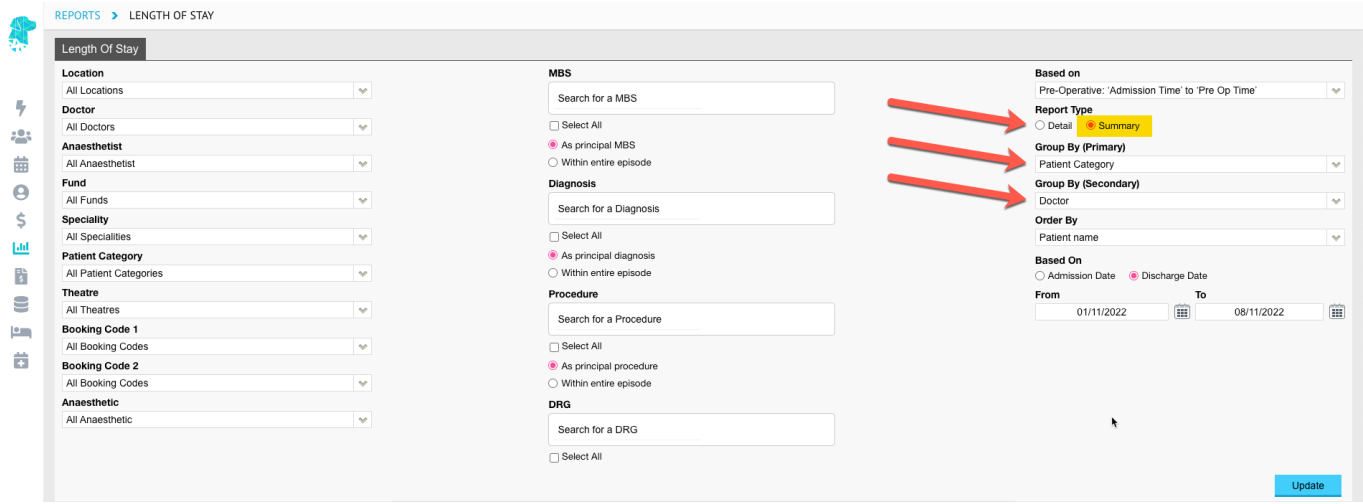
Users are now able to **search** for **Invoice Numbers** in the Payments (Hospital) tab. This additional feature, along with the already available feature of searching the Batch Number, will enable users to easily identify payment files for certain invoice or batch numbers.
To search for the invoice number, simply type **INV:** followed by the invoice number.



Summary Addition to the Length of Stay Report

A FABULOUS new feature has been added to the Length of Stay Report that allows users to run this report in a **Summary View.**
This enables efficient collation of data using the **Group By** options that have also been added to

enhance this feature.
Using the **Specialty** filter can also allow the comparison of information across specific specialties.
Or using the MBS filter can even allow for comparison of particular procedures.



Shaes Private Hospital

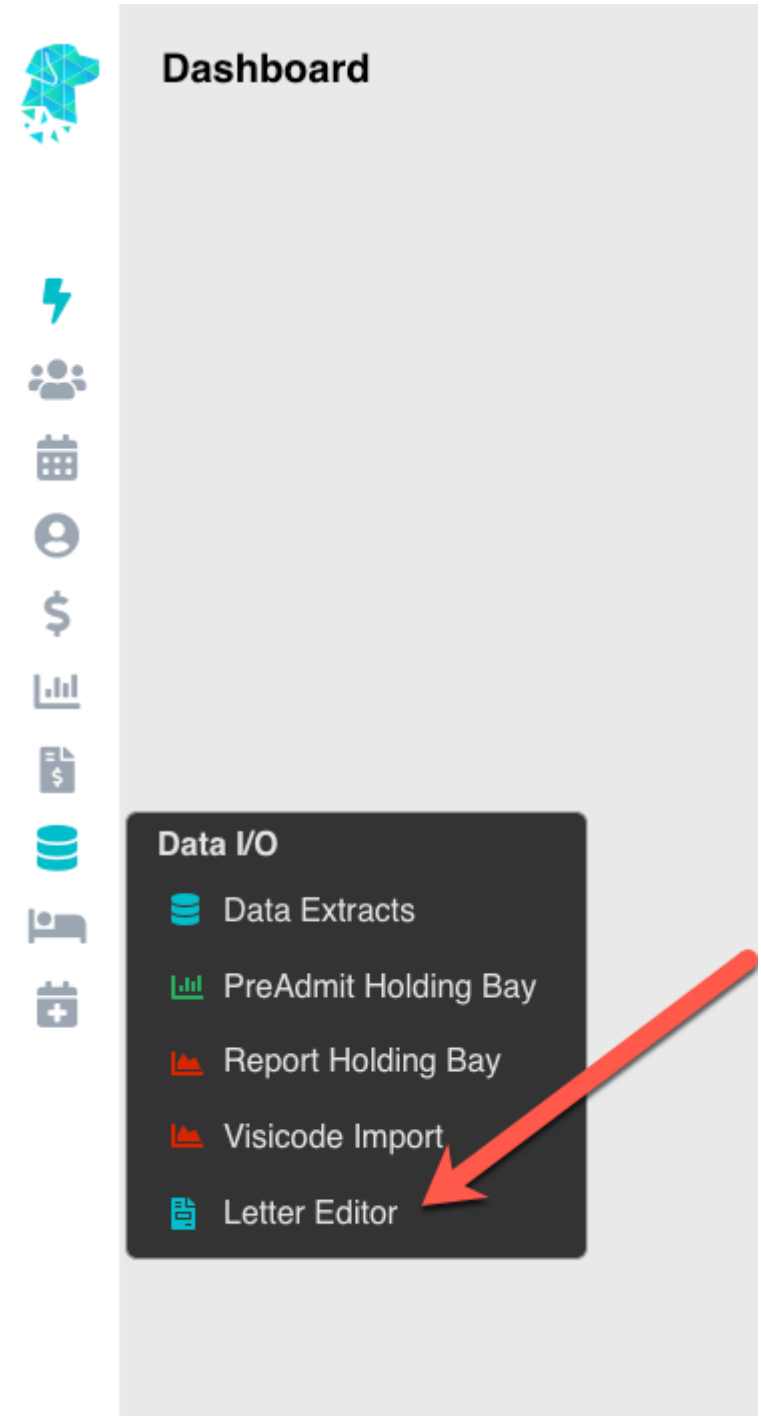
Length Of Stay Report based on Pre-Operative: 'Admission Time' to 'Pre Op Time' between 01/11/2022 to 08/11/2022

Primary Group		Length (mins)	# of Episode
D/O			
HOUSE, Greg		34	2
MURPHY, Shaun		75	3
PIERCE, Hawkeye		289	3
	Sub Total	**398**	**8**
I/P			
HOUSE, Greg		298	1
	Sub Total	**298**	**1**
	Average : 77.33 **Total**	**696**	**9**

LengthOfStay-Shaes Private Hospital **Page 1 of 1** **Date: 03/07/2023 7:00 AM**

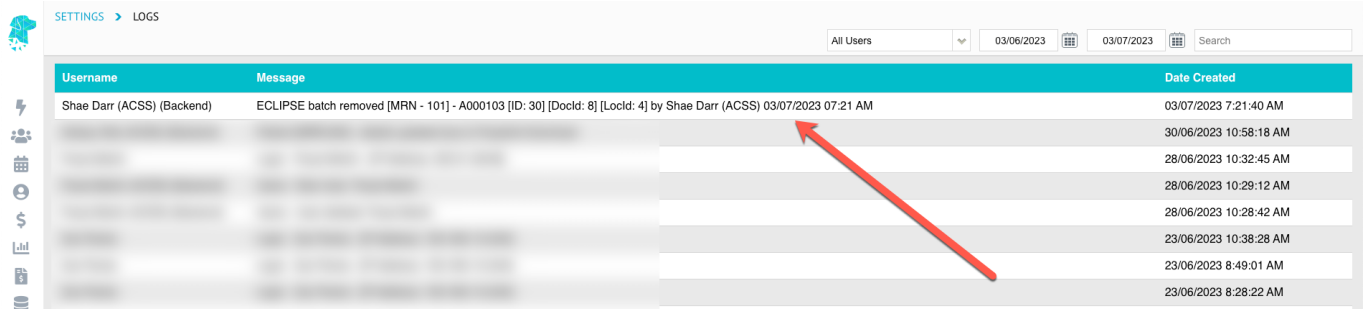
Letter Editor on Main Menu

The Letter Editor has been added back on the Main Menu & is now situated under the **Data I/O** tab.



Remove Batch Log

When a batch is removed from the **Claiming Hospital > Claims** tab, an audit log will now show in the **Settings > Logs**. This is in addition to the log that has always shown in the Episodes screen for the corresponding admission to assist in identifying if a log has been removed & who has removed it.



Bug Fixes

- The issue that some users experienced when attempting to invoice a Workcover patient from the Episodes Screen has been resolved.
- The issue that some users experienced when attempting to create a new invoice from the Episodes Screen has been resolved.
- The issue that some users experienced when trying to raise an invoice from the Episodes Screen for a date before the accounting period was closed has been resolved.
- The issue that some users experienced when running the Other Services Report & the Other Services Revenue Report has been resolved.

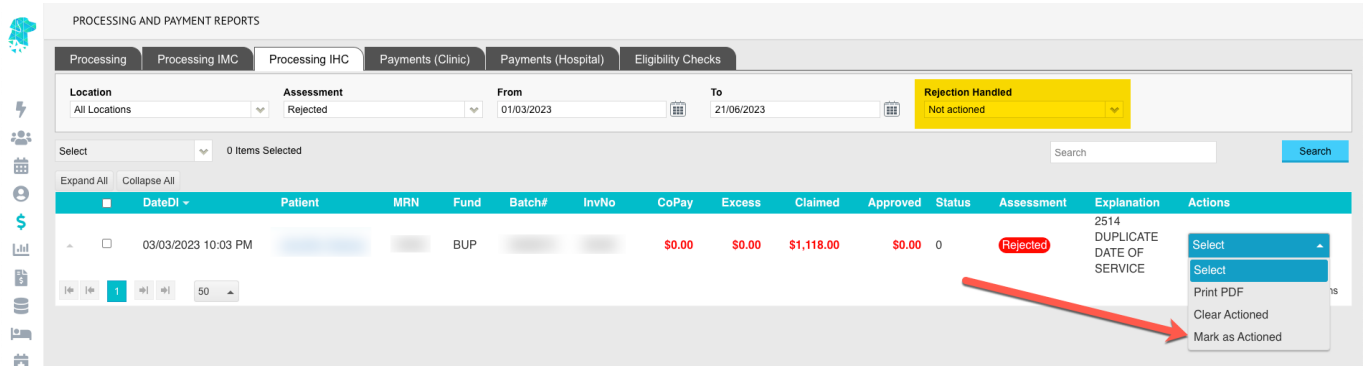
FYDO Hospital Update – 26/6/2023

New Feature in Processing IHC

FYDO now gives users the ability to **mark rejected claims as actioned** in the Processing IHC screen.
Once rejected claims have been addressed, the **Actions** drop down can be utilised to **Mark as Actioned.** This will remove the claim from the default view.

The **Rejection Handled** dropdown can be used to **Show All** responses and display any claims that have previously been Marked as Actioned. However, by default the screen will open to show **Not Actioned** responses only.

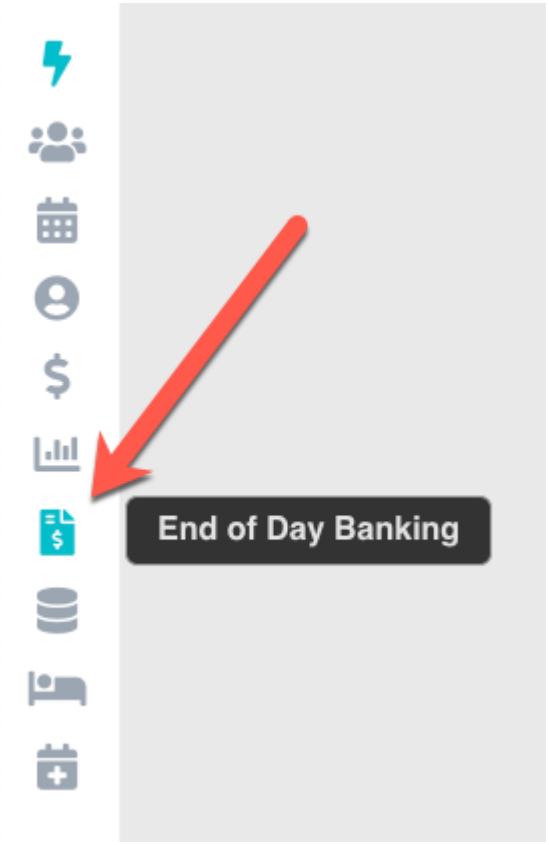
Users are also able to **Clear Actioned** to then undo the Mark as Actioned function if required.



FYDO Hospital Update – 15/6/2023

End of Day Banking

The End of Day Banking has been relocated to the main menu. This is to assist in easy access for staff performing this task, as they no longer need to enter the settings menu.



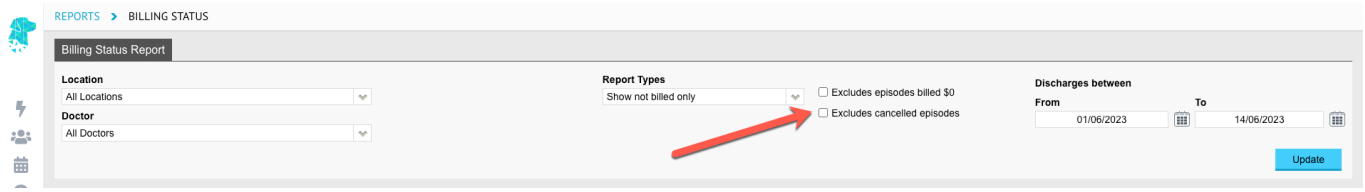
The permissions associated with the End of Day Banking have not changed. However, they have also been relocated in the User Groups to come under their own heading.



Billing Status Report

There has been an addition to the **Billing Status Report** when run for **Show Not Billed Only** that allows the user to **Exclude Cancelled Episodes.**

This option will not be checked by default. However, once the user ticks this box, the cancelled episodes will be excluded from the report.



Cancelled Episodes Report

Users now have the option to obtain cancelled episode information for specific doctors or theatres with two new filters added to the Cancelled Episodes Report.

There have also been extra columns added to the Export > Excel – Raw data to give information on the Location Name, the Theatre ID, the Theatre List, the Doctor Name & the Doctor ID.



Introduction of Gender

As of July separations, it is Optional for Victorian Hospitals to report the patient's gender to the VIC Dept of Health, which will become mandatory from July 2024.

Whilst the 'Gender' field is currently only a requirement of VIC Hospitals, we have made the field available for all hospitals to use if they wish, which is an additional field to Sex.

Below is the official Reporting Guide from VIC Health regarding the use of Gender:

Reporting guide

Gender is a social and cultural concept. It is about social and cultural differences in identity, expression and experience as a man, boy, woman, girl, or non-binary person.

The terms sex and gender are interrelated, and are often used interchangeably, however they are distinct concepts:

- Sex is understood in relation to sex characteristics. Sex recorded at birth refers to what was determined by sex characteristics observed at birth or in infancy
- Gender is about social and cultural differences in identity, expression, and experience.

A person's gender may differ from their sex and may also differ from what is indicated on their legal documents. A person's gender may stay the same or can change over the course of their lifetime.

1 Man, or boy, or male

A person who describes their gender as man, or boy, or male.

2 Woman, or girl, or female

A person who describes their gender as woman, or girl, or female.

3 Non-binary

A person who describes their gender as non-binary.

Non-binary is an umbrella term describing gender identities that are not exclusively male or female

4 Different term

A person who describes their gender as a term other than man/boy/male, woman/girl/female or non-binary.

5 Prefer not to answer

A person who prefers not to respond on how they describe their gender.

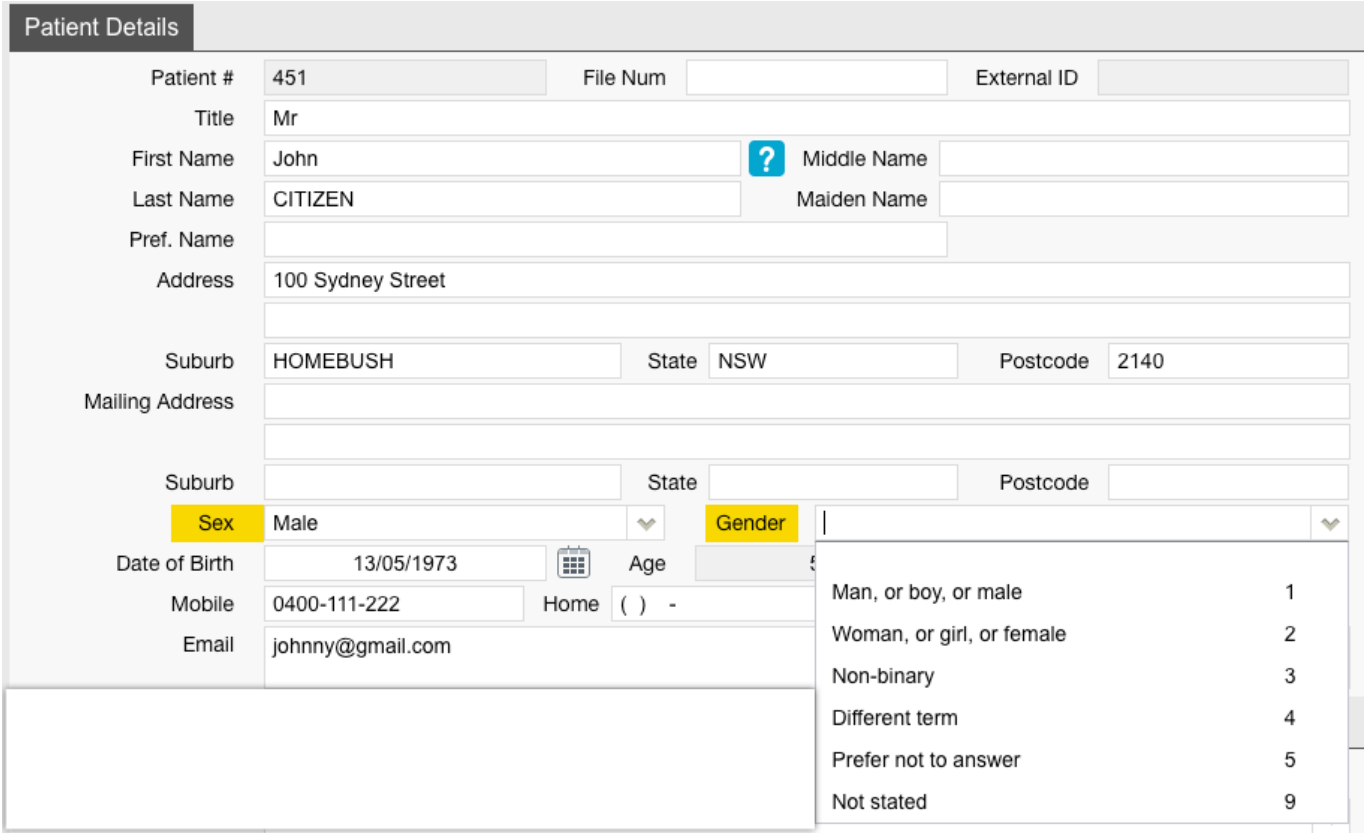
9 Not stated or inadequately described

Includes:

Question unable to be asked such as when the patient is unconscious or too unwell.

Assigning a Gender in FYDO

Automatic mapping has been put in place, so when Male is selected as Sex, Gender will automatically change to “Man, or boy, or male” and Female Sex has been mapped to “Woman, or girl, or female.” However, the Gender field can be overwritten to any other value provided.



PreAdmit Changes Regarding New Gender Field

We are working on the changes required for PreAdmit, so please contact us if you would like us to introduce the Gender field, providing us with a copy of your admission form with the new Gender field.

Bug Fixes

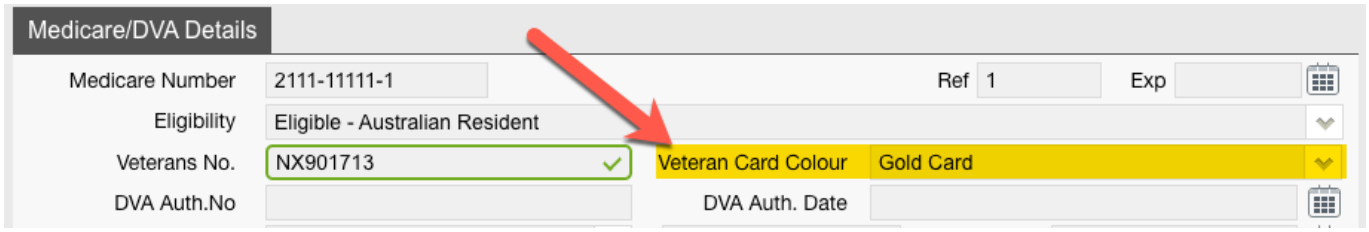
- The issue that some users experienced when billing Casebase Multi items has been resolved
- The issue that some users experienced when running the Payments Report has been resolved
- The issue that some users experienced when running the Other Services Revenue Report has been resolved

---

FYDO Hospital Update – 8/6/2023

DVA Card Colour Addition

FYDO will now automatically populate the **Veteran Card Colour** when a successful OPV is done & DVA return the information.

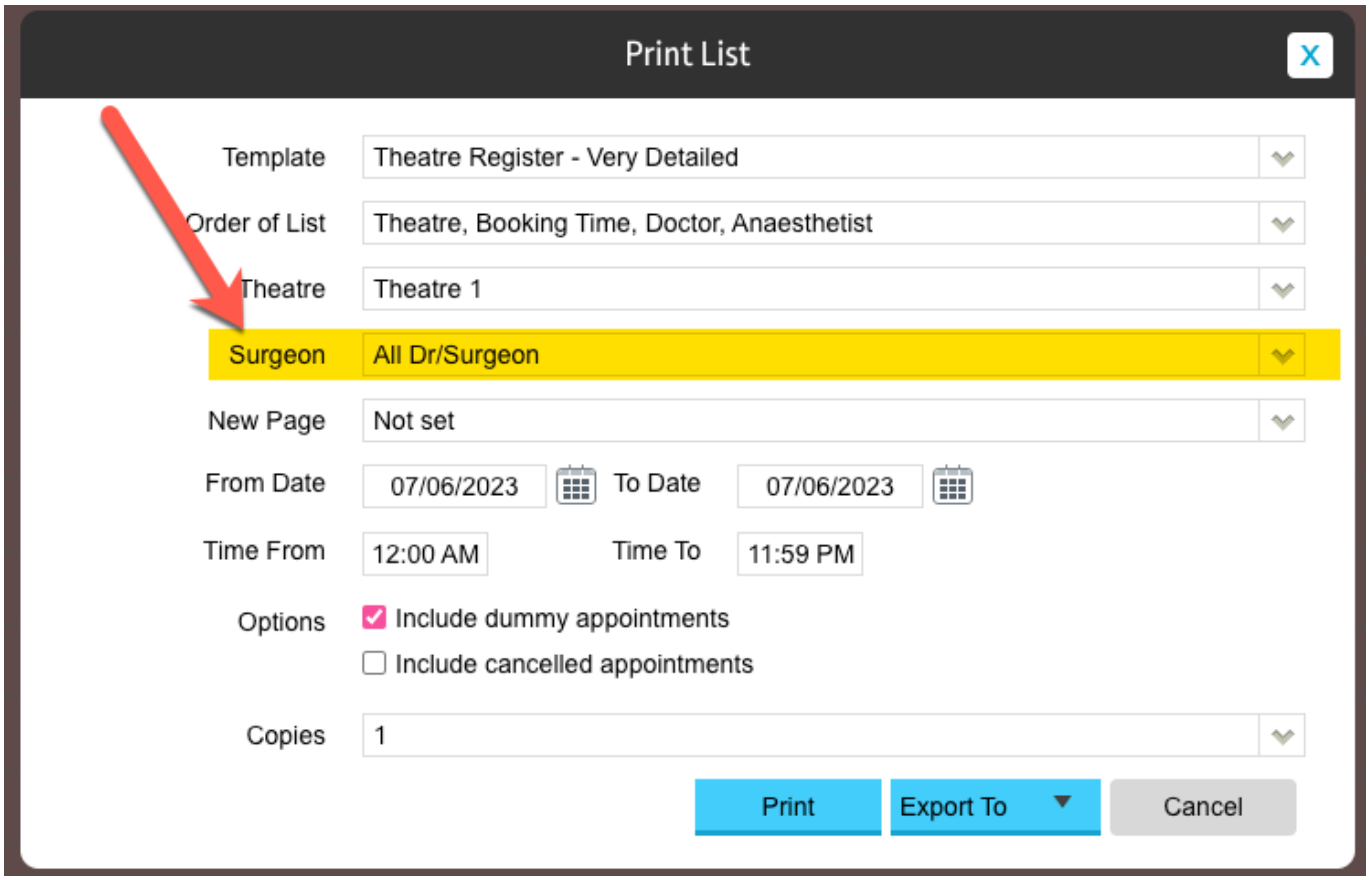


DVA Card Colour – Additional checker for SA Health Data Extracts

FYDO will now alert users if the DVA Card Colour field is missing when they prepare the data extract. This added checker will help reduce the number of errors that South Australian hospitals have been receiving for this missing information.

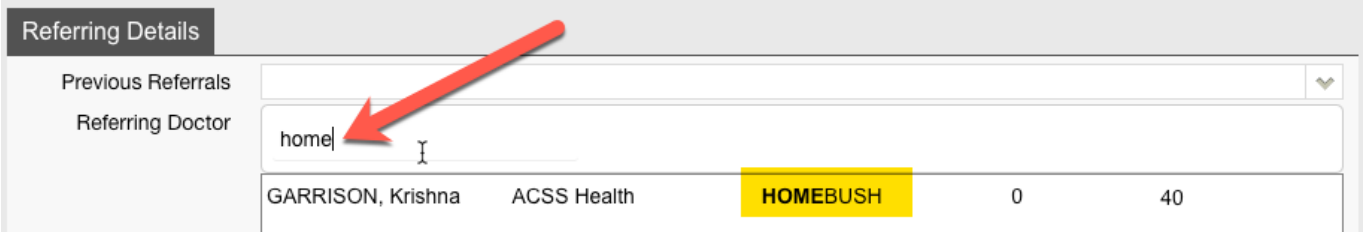
New Option Added to Print List by Doctor/Surgeon

Users are now able to print lists for specific doctors using a new filter that has been added.



New Option to Search for Referring Doctors

Users are now able to search for Referring Doctors by typing the suburb.



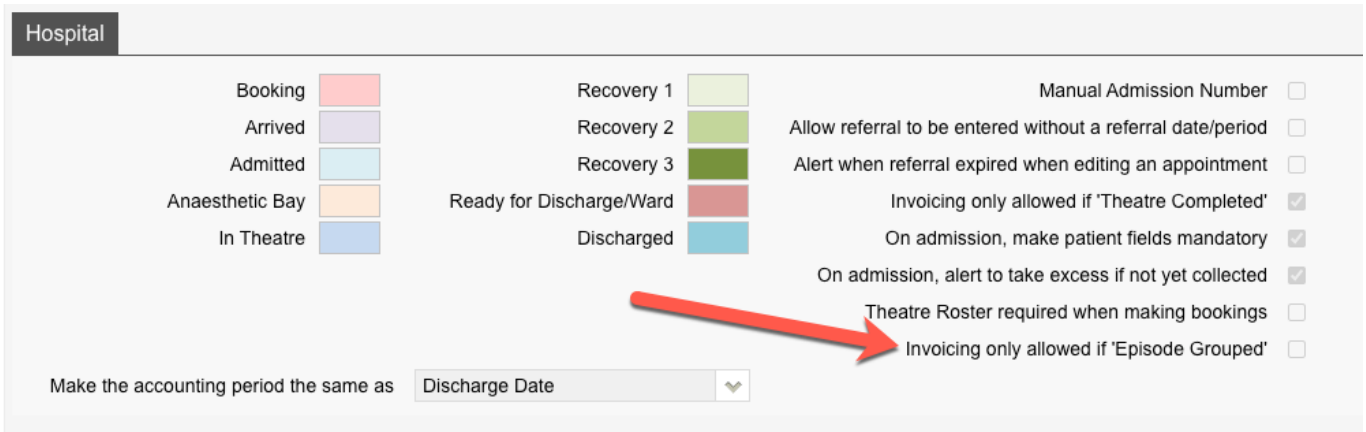
New Format for HCP Data Files

The HCP Data File names have been amended to comply with the current criteria requirements. An example of how the new file names will be displayed is **0056090H_BUP_HCP_042023.txt**

FYDO Hospital Update – 1/6/2023

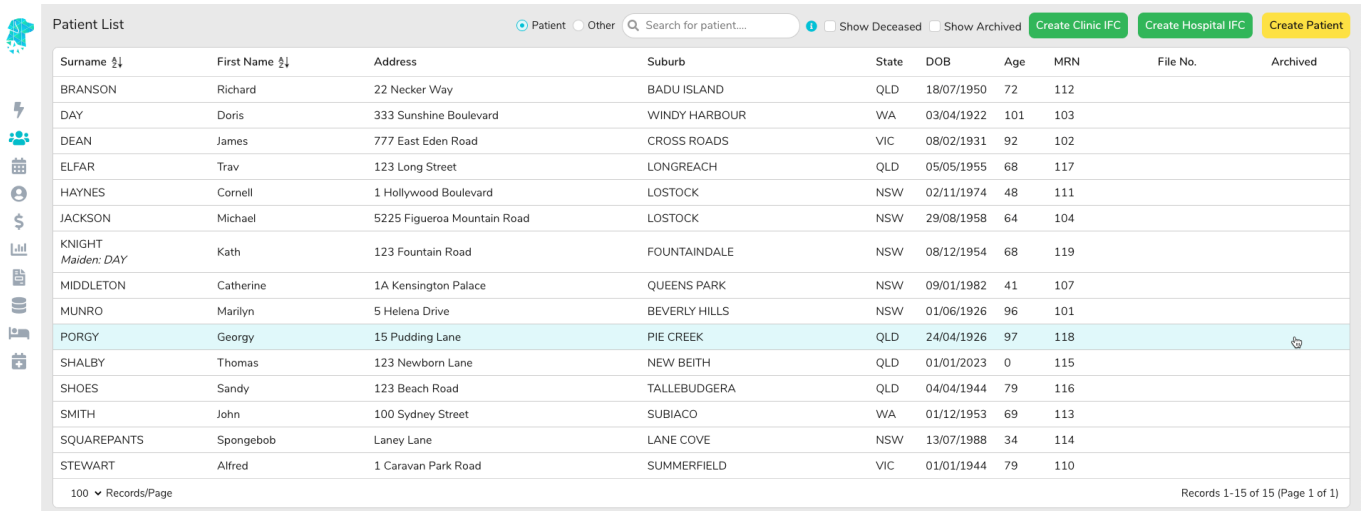
New Billing Rule

There is a new feature that allows a facility to restrict the invoicing of an episode if it is yet to be grouped.
This can be turned on in **Settings > System Configuration** by selecting the tick box that states **Invoicing only allowed if 'Episode Grouped'**



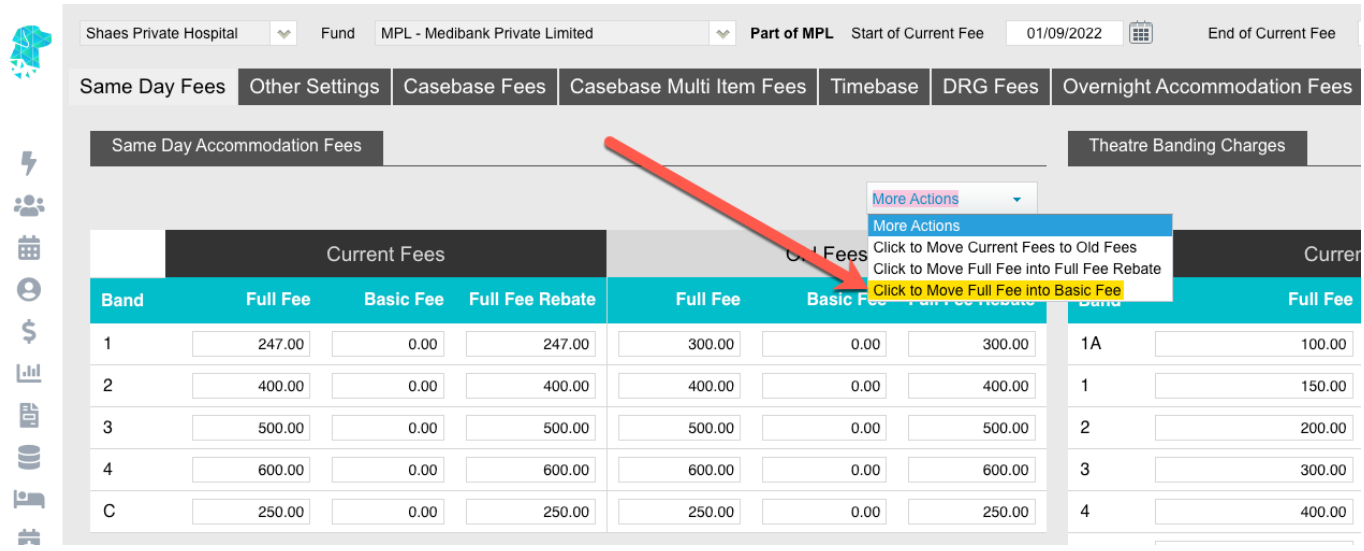
New Look Patients Screen

The Patients Screen has received a makeover. It has all the same functionalities, just with a fresh new look.



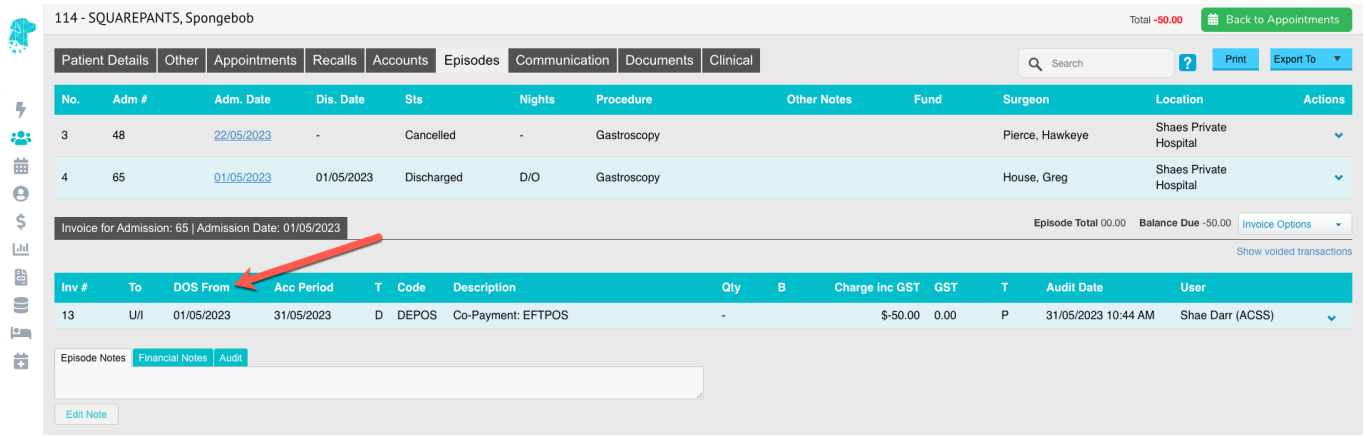
New Fee Setup Function

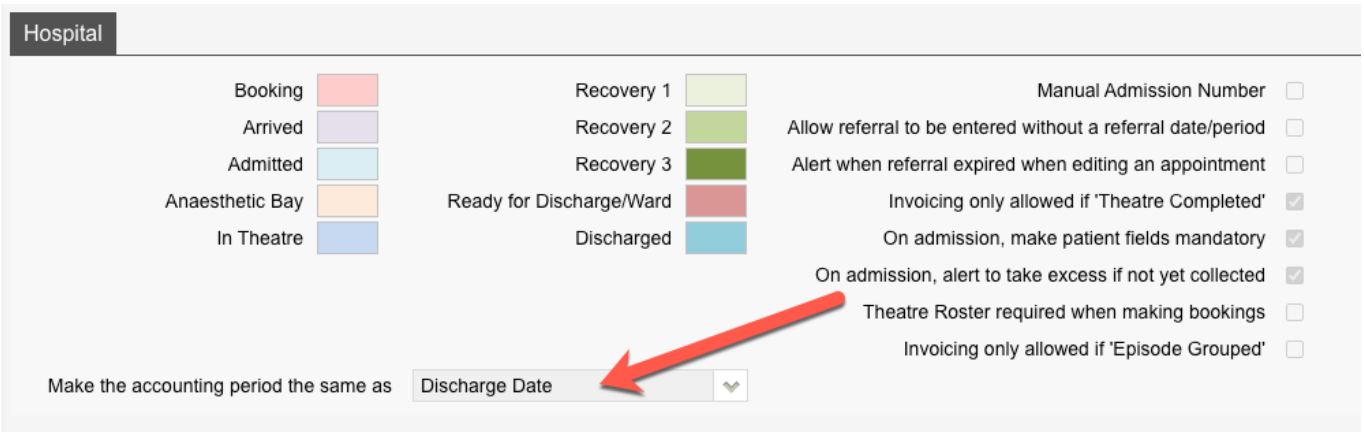
A new option has been added in the **Settings > Fee Setup** that will assist in efficient entering of Basic Fees, if the contract stipulates that they are the same price as the Full Fees.
FYDO now gives users the ability to **Click to Move Full Fee into Basic Fee** to reduce the need for extra data entry.



Amendment to the Date of Service date on Payments & Adjustments

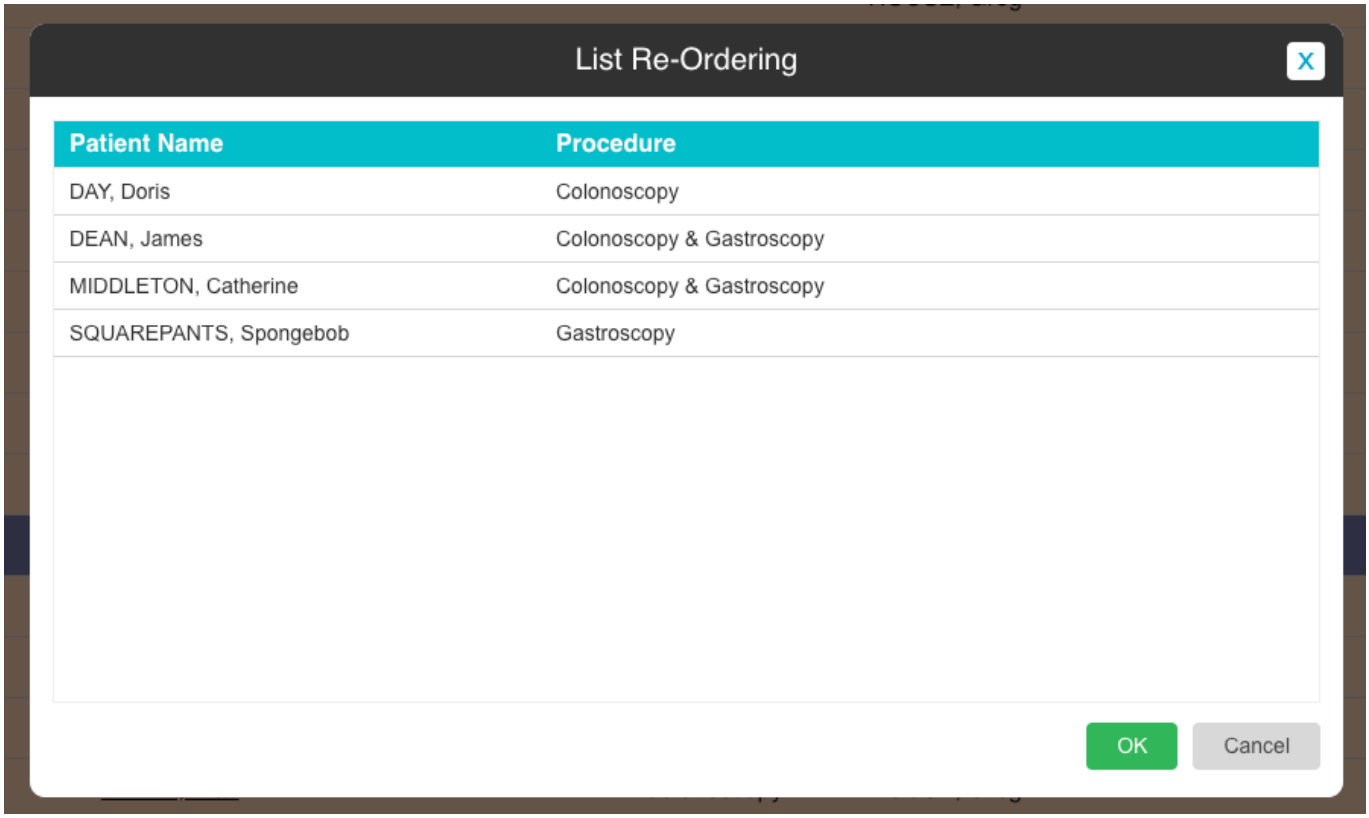
Historically the Date of Service (DOS) was shown on Payments & Adjustments as the transaction date. This has now been amended to show the actual Date of Service Date. The Accounting Period date will still reflect the option that has been selected in **Settings > System Configuration.**





Amendment to the List Re-ordering Feature

The List Re-ordering feature will now exclude cancelled appointments, making it more efficient for users to rearrange patients in the case of a cancellation or change of order.



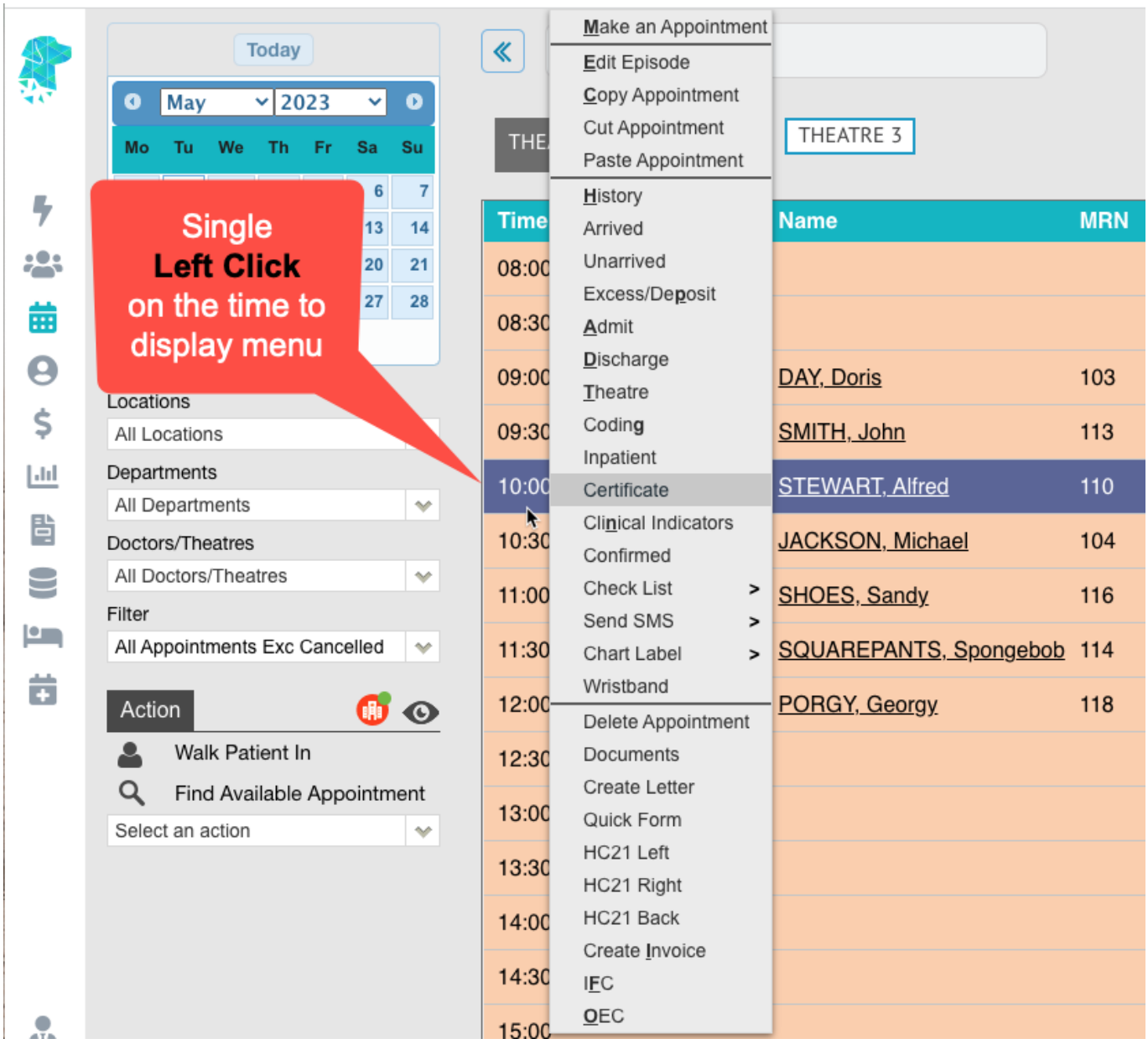
Bug Fixes

- The problem that some users experience in the Casebase Multi Fee Tab, when trying to enter the same item number twice, has been rectified.
- The issue that some users were experiencing regarding the “Not Billed” filter reverting to “All Appointments” has been resolved.
- The ordering of the List View by time, when using a Custom-Made View, has been fixed.
- The problem that some users experience with printing their lists in order of Doctor & Booking Time & exporting to excel has been rectified.

FYDO Hospital Update – 25/05/2023

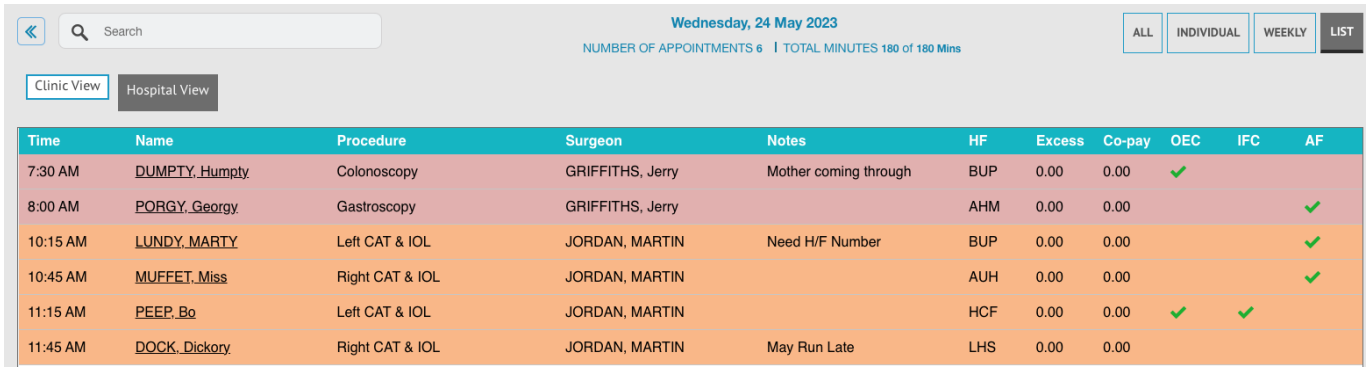
New Appointment Screen Right Click Feature

Users are now able to use a single left/normal click, on the **Appointment Time**, to display the menu.
The menu is still available by Right Clicking anywhere on the appointment line; however this new feature has been introduced to make FYDO more compatible with tablets & iPads.



New Custom View options for Lists

Users are now able to create their own Custom Views, for the Appointments Screen, when displayed in List mode.
These views can be created to include all the same fields that are used in the other view options.
For instructions on creating your own Custom Views follow the instructions on our Wiki page at
[Creating Custom Views in the Appointments Screen]



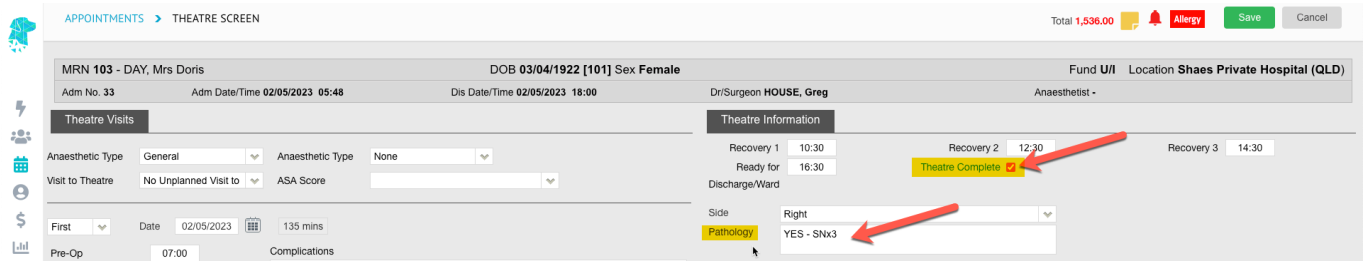
Bug Fix

The issue that some users were experiencing when trying to “Reset Mobile (2FA)” has now been rectified.

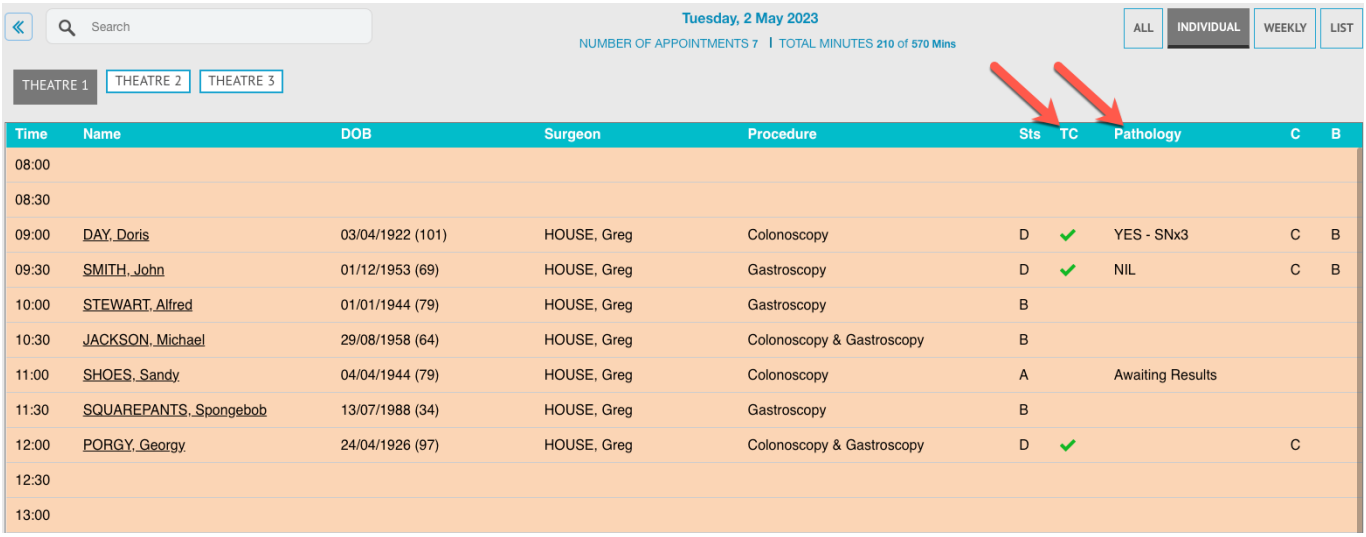
FYDO Hospital Update 19/5/2023

New fields available for Appointment Screen Custom Views

Users are now able to add the **Theatre Complete** information from the **Theatre Screen**, along with the **Pathology** information, to a Custom Appointments View.



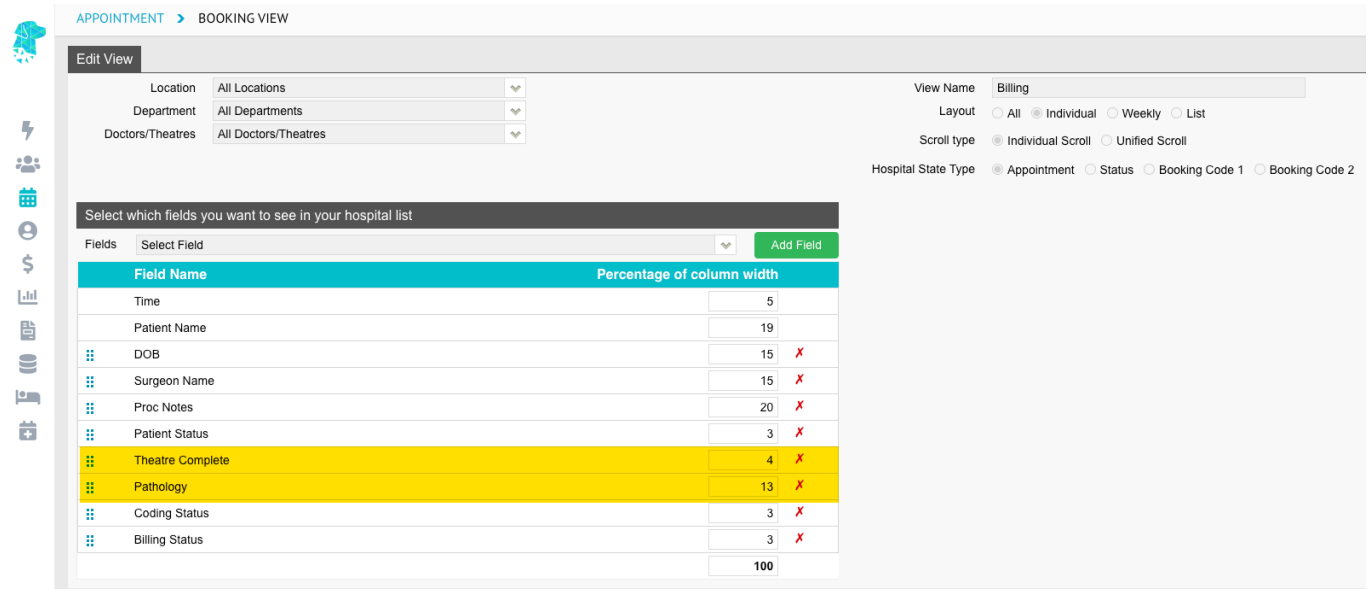
This addition will assist in efficient workflow by enabling users to view this information without needing to open the Theatre Screen.



Time	Name	DOB	Surgeon	Procedure	Sts	TC	Pathology	C	B
08:00									
08:30									
09:00	DAY, Doris	03/04/1922 (101)	HOUSE, Greg	Colonoscopy	D	✔	YES - SNx3	C	B
09:30	SMITH, John	01/12/1953 (69)	HOUSE, Greg	Gastroscopy	D	✔	NIL	C	B
10:00	STEWART, Alfred	01/01/1944 (79)	HOUSE, Greg	Gastroscopy	B				
10:30	JACKSON, Michael	29/08/1958 (64)	HOUSE, Greg	Colonoscopy & Gastroscopy	B				
11:00	SHOES, Sandy	04/04/1944 (79)	HOUSE, Greg	Colonoscopy	A		Awaiting Results		
11:30	SQUAREPANTS, Spongebob	13/07/1988 (34)	HOUSE, Greg	Gastroscopy	B				
12:00	PORGY, Georgy	24/04/1926 (97)	HOUSE, Greg	Colonoscopy & Gastroscopy	D	✔		C	
12:30									
13:00									

To create a Custom View, with these additional fields, follow our Wiki Instructions on
Creating Custom Views in the Appointments Screen

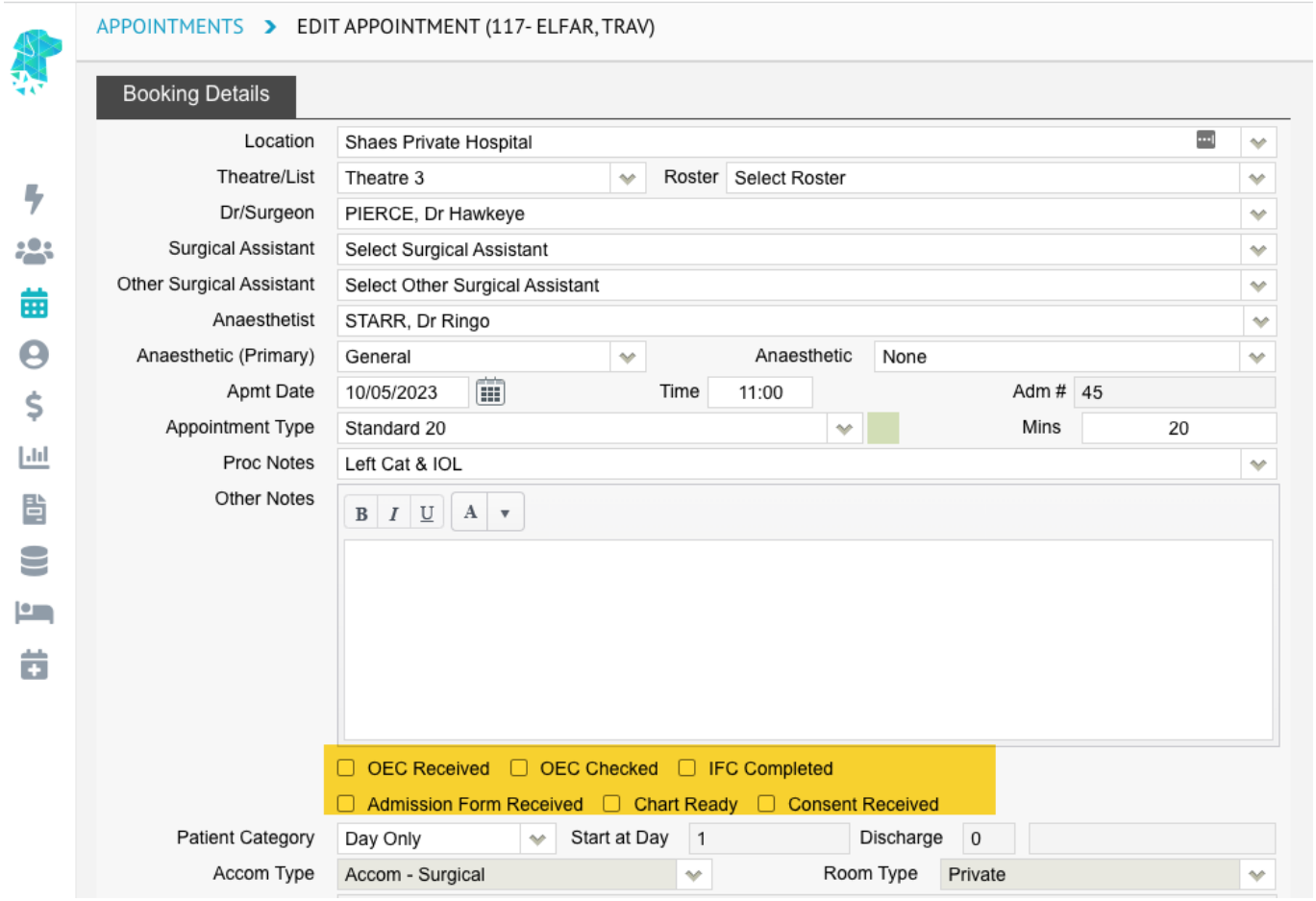
Here is an example of how it could be set up:

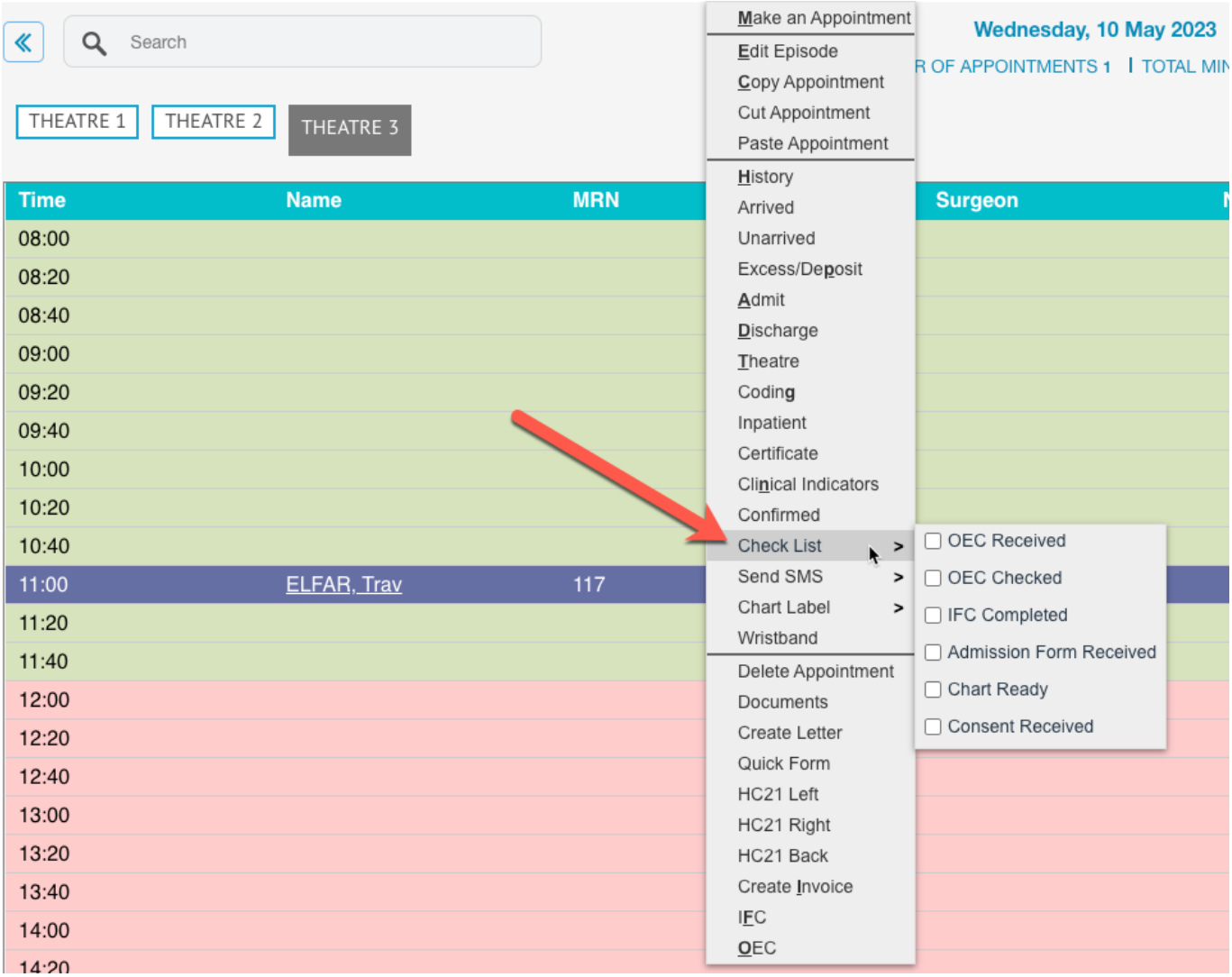


FYDO Hospital Update – 11/05/2023

New Checklist Added to Right-Click Menu

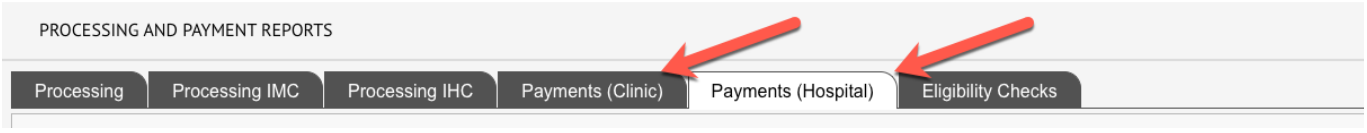
This new feature gives users the ability to easily mark these highlighted tasks off without having to go into the Edit Appointment Screen. They can now be accessed in the Appointments Screen Right-Click Menu.
This will assist in an efficient & streamlined pre-admission process.


APPOINTMENTS
EDIT APPOINTMENT (117- ELFAR, TRAV)
Booking Details
Location
Shaes Private Hospital
Theatre/List
Theatre 3
Roster
Select Roster
Dr/Surgeon
PIERCE, Dr Hawkeye
Surgical Assistant
Select Surgical Assistant
Other Surgical Assistant
Select Other Surgical Assistant
Anaesthetist
STARR, Dr Ringo
Anaesthetic (Primary)
General
Anaesthetic
None
Apmt Date
10/05/2023
Time
11:00
Adm #
45
Appointment Type
Standard 20
Mins
20
Proc Notes
Left Cat & IOL
Other Notes
B
I
U
A
OEC Received
OEC Checked
IFC Completed
Admission Form Received
Chart Ready
Consent Received
Patient Category
Day Only
Start at Day
1
Discharge
0
Accom Type
Accom - Surgical
Room Type
Private



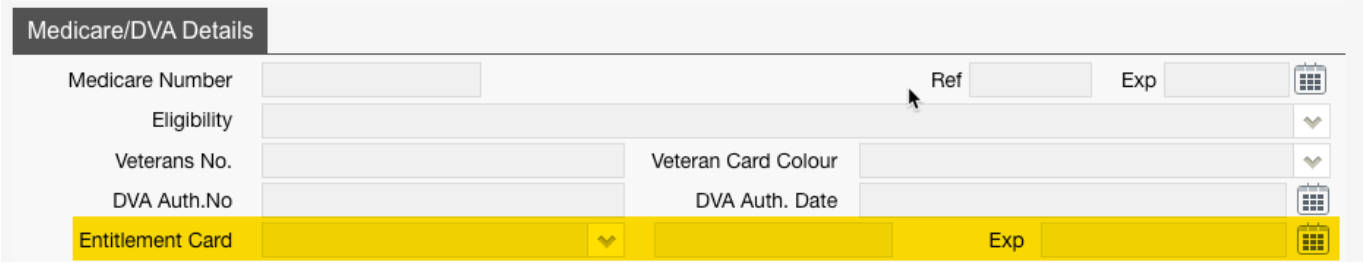
Processing & Payments Reports > Payments Tab Additions

The Payments Tab has now been divided into **Clinic** & **Hospital.** This change will benefit facilities that utilise both the FYDO Hospital & the FYDO Clinic modules. For facilities that only utilise one of the modules there will be no significant change. The user will just need to ensure they click on the relevant tab for their facility.



Episode Stats Report Addition

The **Entitlement Card** information will now be included on the Episode Stats Report when it is Exported to Excel – Raw Data.

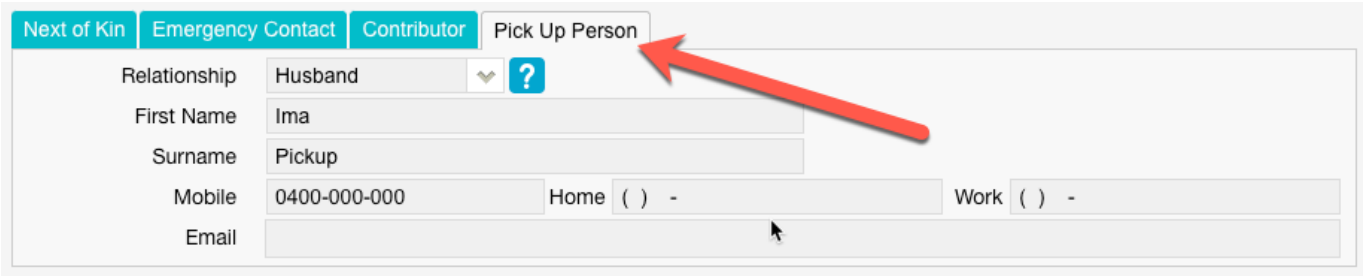


FYDO Hospital Update – 4/5/2023

SMS function for Pick Up Person

FYDO now offers the ability to send the **Pick Up Person a text message!** This fabulous new feature will allow the Pick Up Person to be alerted, when the patient is ready to go, with just a few clicks of the mouse!

The Pick Up Person can be added on the **patient screen**, using the tab located alongside the Next of Kin details.

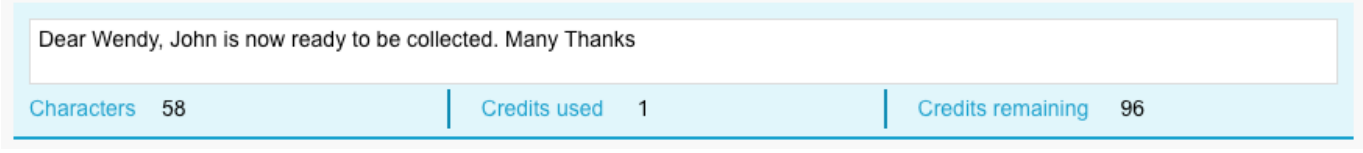


An SMS can be sent to the Pick Up Person by navigating to the appointment & using the Right-Click menu to select **Send SMS.**

The SMS will then be logged in the patients **Communication** tab for reference.

SMS Template Examples

Basic Pick Up SMS
Dear <<PUFirstn>>, <<patFirstN>> is now ready to be collected. Many Thanks

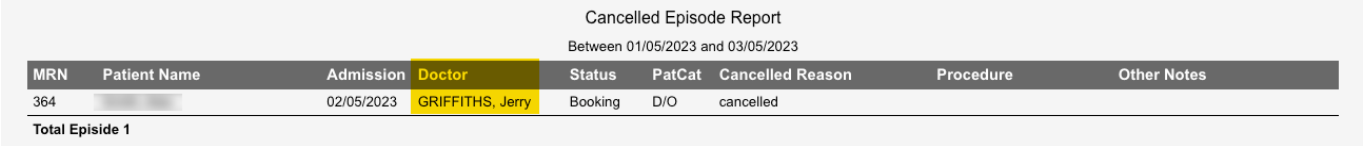


Detailed Pick Up SMS
Dear <<PUFirstn>>, Please return to <<EpLoc>> at <<EpLocAdd1>> <<EpLocAdd2>> <<EpLocSub>> as <<patFirstN>> is now ready to be discharged. Many Thanks



Cancelled Episodes Report Additions

The Surgeon/Doctors name has now been added to the Cancelled Episodes Report.



Cancelled Episode Report

Between 01/05/2023 and 03/05/2023

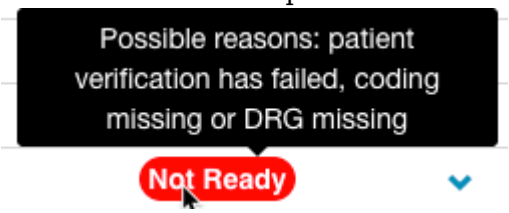
MRN	Patient Name	Admission	Doctor	Status	PatCat	Cancelled Reason	Procedure	Other Notes
364	[redacted]	02/05/2023	GRIFFITHS, Jerry	Booking	D/O	cancelled		

Total Episide 1

Claiming Hospital – New Hover Feature

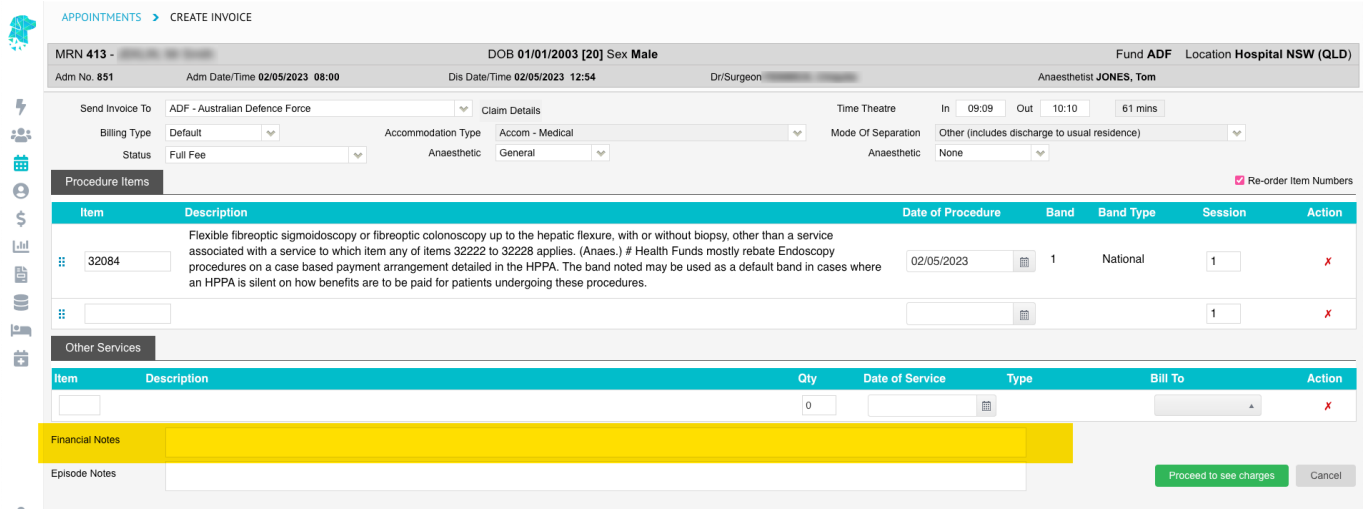
A new hover has been added to the **Claiming Hospital > Not Yet Sent** tab to assist users in preparing claims to be sent via ECLIPSE.

For claims that are showing as **"Not Ready"** users are now able to hover over the icon & be reminded of the 3 requirements that are needed to obtain a **"Ready"** status.



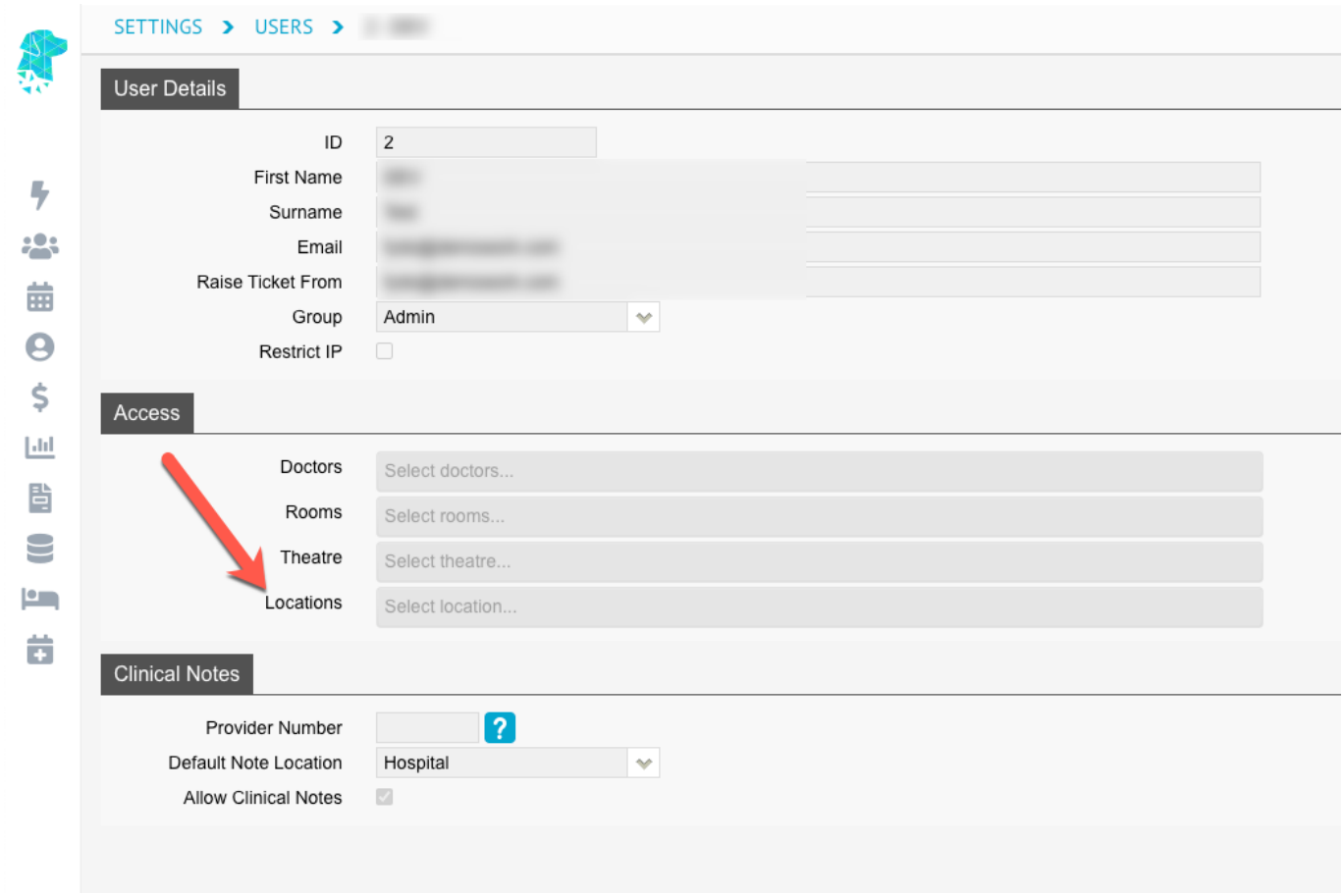
Financial Notes added to Create Invoice Page

Users will now be able to view the Financial Notes, that have been entered into the Episodes Screen, when creating an invoice.



New User Permissions for Multi Location Databases

Users can now be given access to specific "Locations" within the database. This will assist in providing each user with the access to the locations that they require, while restricting access to the locations that they don't need.
This feature can be located in **Settings > Users** & is able to be set for each individual user.



Length of Stay Report Additions

The Length of Stay Report now shows a **total** of the **Day Only Episodes** & the **Inpatient Episodes**.

ACSS Michelle Staging

Length Of Stay Report based on Intra-Operative: 'Time in Theatre' to 'Time out of Theatre' between 30/03/2023 to 01/04/2023

Patient Name	MRN	Adm Num	Admission Date	Discharge Date	Fund	Surgeon	Theatre	Time from	Time to	Length (mins)
D/O										
GRYLLS, Bear	596	745	30/03/2023	30/03/2023	MPL	BAKER, Leticia12	Theatre 1	15:00	15:45	45
SHELBY, Thomas	494	746	30/03/2023	30/03/2023	HCF	BAKER, Leticia12	Theatre 1	12:05	13:58	113
				# of D/O Episodes : 2		**Average :**	**79.00**	**Total Minutes :**		**158**
I/P										
KRISHNAZI, Ronaldo		793	01/04/2023	06/04/2023	HCF	BAKER, Leticia12	Theatre 1	07:00	08:30	90
				# of I/P Episodes : 1		**Average :**	**90.00**	**Total Minutes :**		**90**
				Total Episodes : 3		**Average :**	**82.67**	**Total Minutes :**		**248**