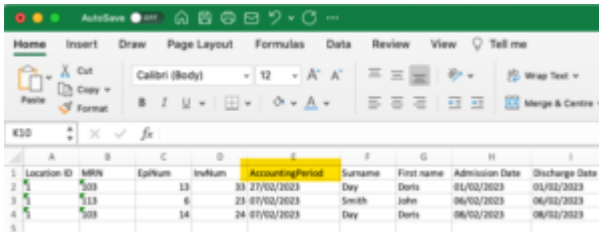


[FYDO Hospital Update - 6/3/2023](#)

Revenue Report - Raw Data Additions

The **Accounting Period** date is now displayed on the Revenue Report when it is exported to **Excel - Raw Data**.



Location ID	MBS	Epilum	Invlum	Accounting Period	Surname	First name	Admission Date	Discharge Date
503		13	23	27/02/2023	Day	Deris	01/02/2023	01/02/2023
513		6	23	07/02/2023	Smith	John	06/02/2023	06/02/2023
503		14	24	07/02/2023	Day	Deris	06/02/2023	06/02/2023

Coding Screen - Added Features

The coding screen has some great additions this week. The first is the ability for users to copy & paste the diagnosis & procedure information. This feature can be used for adding descriptions to certificates etc. The fields that can be copied are highlighted in yellow below:



The second new feature in the Coding Screen is the introduction of the **Show MBS Hover**. This section has been added to allow the user to view the MBS items, that are listed in the **Theatre Screen**, without having to close the coding screen down.

To use this feature simply hover over the button **Show MBS** and the list of items will be displayed.



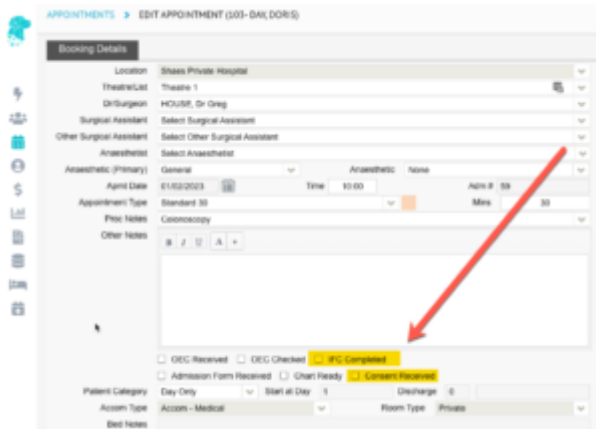
New Raw Data Export Options

There has been **Export > Excel - Raw Data** options added to the following FYDO reports:

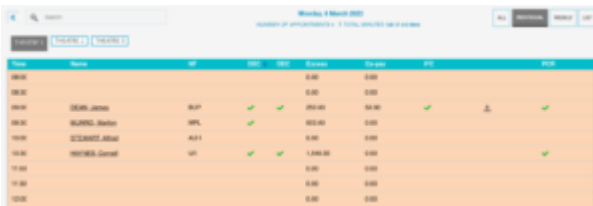
- Adjustments (Hospital) Report
- Payments (Hospital) Report
- Billing Status Report

Additional Tick Box Options in the Appointment Screen

There have been two new tick boxes added in the Edit Appointment screen to assist with the workflow of facilities. These tick boxes are **IFC Completed** and **Consent Received**. Users can manually check these boxes once the tasks have been completed. These fields are NOT mandatory & are just available options.



These fields can then be added to the Appointment Screen by creating a custom view. An example of a custom view, to ensure all patients are ready for their admission, is shown below. It includes information such as **Health Fund**, **OEC Received**, **OEC Checked**, **IFC Complete**, **Excess Amount**, **Co-Payment Amount**, **SMS status**, **Patient Consent Received**.



Name	Age	OEC	OEC Checked	IFC Complete	Excess	Co-Payment	SMS	Patient Consent Received
0000					0.00	0.00		
0000					0.00	0.00		
0000	0000 John	607	✓	✓	0.00	0.00		✓
0000	0000 John	608	✓	✓	0.00	0.00		✓
0000	000000 John	609	✓	✓	0.00	0.00		✓
0000	000000 David	610	✓	✓	0.00	0.00		✓
0000	000000 David	611	✓	✓	1,000.00	0.00		✓
0000					0.00	0.00		
0000					0.00	0.00		
0000					0.00	0.00		

Custom View Additions

As well as now being able to add the **IFC Completed** and **Consent Received** to the custom views, users are also able to add **Planned Time in Theatre** and the **Procedure Time**. These fields are entered in the Appointments Screen.



Bug Fix

The issue that some users experience with the session times not showing on their printed lists has been rectified.

FYDO Hospital Update - 27/02/2023

Bulk SMS amendments

When sending bulk SMSs the screen will now default to **All** appointments. This will assist in sending additional bulk SMSs to patients' after they have already received an SMS & replied to it.

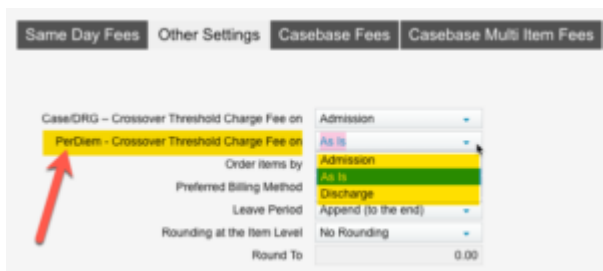


New Billing Rule for Overnight Facilities

Facilities are now able to select how an inpatient episode is billed if it crosses over the contract **threshold date**.

Options that are available are:

- **Admission** - bill the whole episode as per the contracted fees on the admission date
- **Discharge** - bill the whole episode as per the contracted fees on the discharge date
- **As Is** which will bill the old contracted fees before the threshold date & then revert to the current contracted fees after the threshold date.



Reports Favourites Feature

The ability to choose favourite reports is now available on a user level. This will enable each user to select the reports, that are most useful to them, to be displayed when they hover over the Reports icon

Reports can be added to the users short-list by clicking the star to the left of the desired report.

The complete list of reports will still be available for all users by simply clicking on the Reports icon, as opposed to just hovering over it.



Bug Fix

The issue that was occurring that prohibited some reports to be marked as a favourite has now been rectified.

[FYDO Hospital Update - 20/2/2023](#)

Preadmit Additional Feature

FYDO can now import the **Emergency Contact & Pick Up Person** from Preadmit.

If the patients are asked to provide these details when they complete their online admission form, through Preadmit, we are now able to update these details in FYDO.

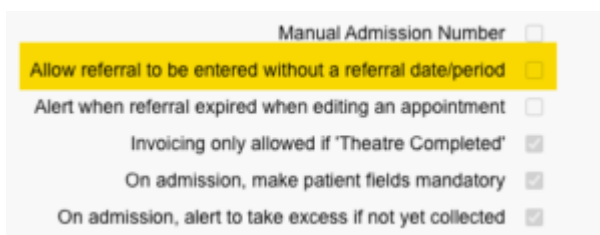
Please contact us if your facility would like to utilise this feature.



New Referral Date Feature

FYDO now has the ability to allow facilities the choice of either requiring a referral date or allowing staff to enter the referring doctor **without a referral date being necessary**.

This feature can be activated by selecting **Allow referral to be entered without a referral date/period** in the **Settings > System Configuration** menu.



New 'End of Current Fees' feature

There is a new field that facilities can utilise in the **Fees Setup**. It allows for the **End of Current Fees** date to be entered. The next step we will undertake, in developing this feature, is to alert the user if they are trying to bill an episode that falls after the end date of the current fees. The implementation of the next development stage is expected to be in the next few weeks.



New 'Estimated Recovery Time' feature

The **Estimated Recovery Time** can now be added to print list templates. This time calculates by adding the **Length of the Booking** to the **Booking time**.

Therefore, **Booking Time + Length of Booking = Estimated Recovery Time**.

<<EpEstRS>>	Estimated Recovery Time Booking time + Length of Booking	e.g 1315
<<EpEstRS12h>>	Estimated Recovery Time Booking time + Length of Booking	e.g. 1:15 PM
<<EpEstRS24h>>	Estimated Recovery Time Booking time + Length of Booking	e.g. 13:15

Theatre lists can then be generated in order of this **Estimated Recovery Time** using **Order of List**. This list will be beneficial as a Recovery List to enable recovery to see the patients' order as they are expected out of theatre.

[FYDO Hospital Update - 13/2/23](#)

Printing Fees

FYDO now offers users the ability to print out health fund or contracted fees. This can be done by going to **Settings > Fee Setup** and selecting the **Print** option in the top right corner. The option to print the current fees or the old fees are both available.

Australian South Sea Islander (ASSI) information added to Episode Stats Report

Users will now be able to view & filter patients by their ASSI status by exporting the **Episode Stats Report** to raw data. This information will show in **column X** of the excel spreadsheet, after the indigenous status information.

Additional user access options

Facilities can now give users access to 3 additional functions.



These functions allow certain users to access, edit & delete the **Communications** information. The communications tab can be located by going to the patient screen & selecting the **Communication** Tab.

It is a great spot for doctors, nurses & administration staff to add notes relating to the patient.



Two-Step Authentication App Option

Users are now given the option to use a **Two-Step Authentication App** when logging into FYDO, as opposed to the SMS or Email options. The SMS & Email options are still available, however the Authentication App is a more secure, timely & reliable option. Especially for facilities that have poor mobile phone reception or slow internet speeds. Please visit

<https://wiki.fydo.cloud/fydo-two-step-authentication/> for more information on this addition to FYDO.

[FYDO Hospital Update - 25/01/2023](#)

New “List” View in the appointments screen

There is a new view available in the FYDO Appointments Screen, that replicates the “All View” from SimDay, allowing users to view all appointments for the day as one continual **List**.

This view allows users to order the episodes by **Time, Name, Surgeon, or List (theatre)**.

This is the first stage of our new **List View** release, with the ability to customise this view coming in the future.

Click on the heading to view details for corresponding list

ID	Name	Section	Unit
0120	PERCE, David	PERCE Theatre	Theatre 1
0108	JARROLD, Robert	PERCE Theatre	Theatre 1
0105	DEW, John	PERCE Theatre	Theatre 1
0106	STEWART, Alfred	PERCE Theatre	Theatre 1
0119	INDULCTION, Catherine	PERCE Theatre	Theatre 1
0100	DEW, John	MURPHY Theatre	Theatre 2
0101	MURPHY, Martin	MURPHY Theatre	Theatre 2
0102	MURPHY, John	MURPHY Theatre	Theatre 2
0103	MURPHY, John	MURPHY Theatre	Theatre 2

New email field for the Next of Kin

There is now a field available to add the Next of Kin email address in FYDO, if this is required by the facility. Once saved, the email address will create a hyperlink that can be clicked on to send an email to the NOK.

Next of Kin: Emergency Contact, Contributor, Pick Up Person

Relationship: Partner Title: Mr

First Name: Liz

Surname: Sheridan

Mobile: 0477-777-777 Home: (07)4512-3456 Work: () -

Address: 777 East Eden Road

Suburb: CROSS ROADS State: VIC Postcode: 3373

Email: liz@crossroads.com.au

Billing Status Report Addition

Payment and Adjustment information can now be added to the Billing Status Report, when it is run for **Show All - Inv Detail**.

Selecting this box will ensure all payments & adjustments are shown, along with all the invoice information.

To see the invoice information only, simply leave this box un-ticked.

Report Filter: Show All - Inv Detail

New Report for NSW Health

A new report has been added to assist New South Wales hospitals with submitting their statistical data. The **Patient Statistical Data for NSW Health** Report will allow hospitals to collate this required information with ease.

Hospital Reports

- Bed Occupancy
- Cancelled Episodes
- Clinical Indicators
- Episode Stats
- Incomplete
- Length of Stay
- Midnight Census
- Monthly Patient Activity
- Other Services
- Patient Statistical Data for NSW Health
- Theatre Rosters

Bug Fixes

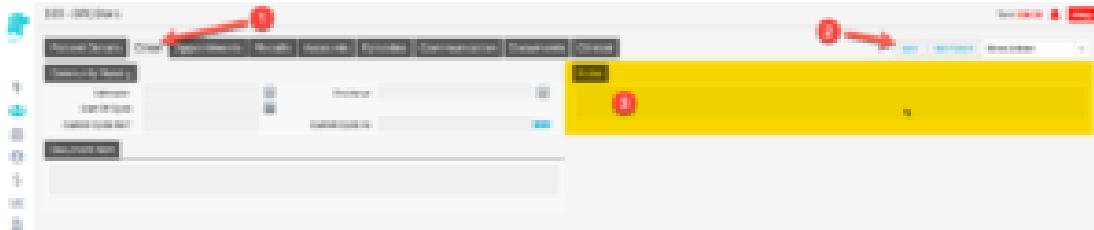
For Queensland Hospitals > when discharging DVA patients' the **Compensable Status** field will now pre-populate to the correct option.

[FYDO Hospital Update - 09/01/2023](#)

“Other Notes” can now be added to the Appointment Screen Custom Views

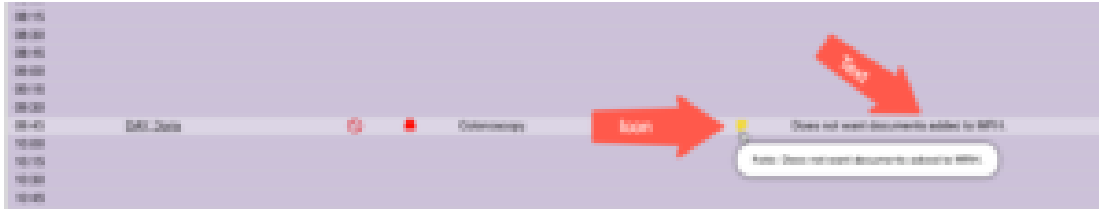
The **Other Notes** section in FYDO (*previously on the bottom right corner of the patient screen in SimDay*) can now be added to the custom views on the Appointments Screen.

The Other Notes can be added by opening the Patient Screen & selecting the **Other** tab, along the top. Then simply click **Edit** and type the required **Notes** before selecting **Save**.



These notes are specific to the **patient**, not just an individual **episode**. Therefore, they will show on ALL of that patients' episodes that are entered.

When creating the custom view the user has the option of displaying the **Icon** or the **Text** for this field. If the Icon option is added, the user will be able to hover over it to reveal the notes.



Procedure Notes Field Amendments

The **Proc Notes** field in the Edit Appointment screen has been amended to now allow up to 250 characters. (*Previously this was capped at 180 characters*)

Booking Details

Location: **Shaw's Private Hospital**

Theatre/Lot: **Theatre 2**

Dr/Surgeon: **HOLMES, Dr Greg**

Surgical Assistant: **Select Surgical Assistant**

Other Surgical Assistant: **Select Other Surgical Assistant**

Anaesthetist: **HARRISON, Dr George**

Anaesthetic (Primary): **General** Anaesthetic: **None**

Appt Date: **09/01/2023** Time: **09:45** Adm # **42**

Appointment Type: **Standard 15** Mins: **15**

Proc Notes **Colonoscopy**

Other Notes: **B / U / A**

Revenue Report Amendments

Users are now able to run the revenue report using the filters for **Group By (Primary)** as Health fund & the **Group By (Secondary)** as MBS. This gives information that will assist in certain tasks, such as contract negotiations etc

Shaw's Private Hospital

Revenue - Hospital (Summary) based on Accounting Period between 01/11/2022 and 09/01/2023

For All Doctors and All Funds and All Theatres and based on Health Fund

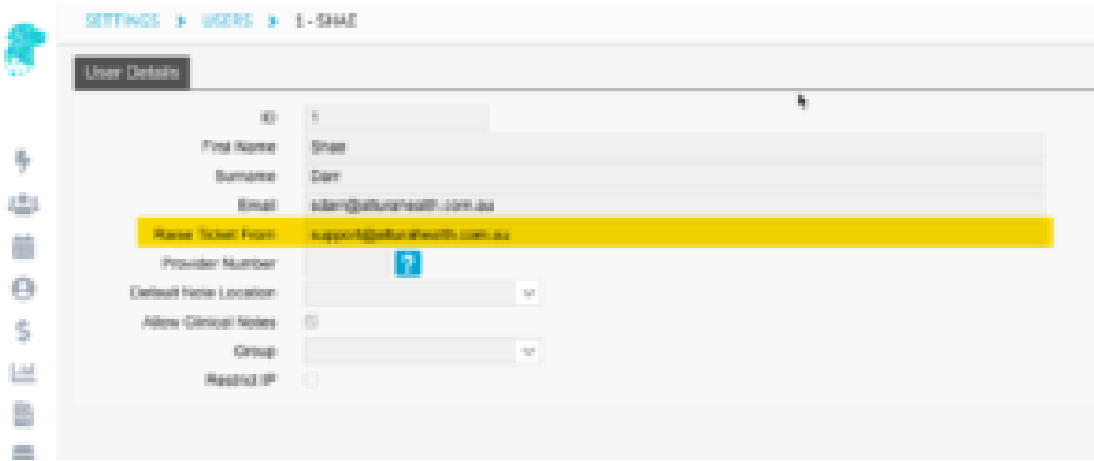
Code	Health Fund	# of Inv's	Inv (Gross)	Adjust	Cost	Inv (Net)
AMH	Australian Health Management Group Limited					
12122	Endoscopic examination of the colon by colonoscopy, for a patient...	1	750.00	0.00	0.00	750.00
		1	750.00	0.00	0.00	750.00
MH	MH Health Funds Limited					
12129	Removal of one or more polyps during colonoscopy, in association with a consult...	2	3,210.00	0.00	0.00	3,210.00
		2	3,210.00	0.00	0.00	3,210.00
SH	SH-Insured Accounts					
12122	Endoscopic examination of the colon by colonoscopy, for a patient...	1	600.00	0.00	0.00	600.00
		1	600.00	0.00	0.00	600.00
	Full Total	4	4,760.00	0.00	0.00	4,760.00

Revenue(Hospital)-Shaw's Private Hospital Page 1 of 1 Date: 09/01/2023 10:18 PM

User Options Addition

FYDO now allows users to nominate an email address, other than their log in email, to raise their support tickets from. This in turn means that the additional email address will receive the confirmation emails, when tickets are raised for support, & will allow the FYDO support team to reply to the nominated email also.

One instance of this new feature being of benefit is when users have been set up using personal email addresses. It will allow the ticket to be raised from the nominated facility email address, as opposed to the users personal email address, preventing sensitive information from being transmitted to unauthorised email addresses.



Bug Fixes

The issue with the custom appointment screen views dropping off has been rectified.

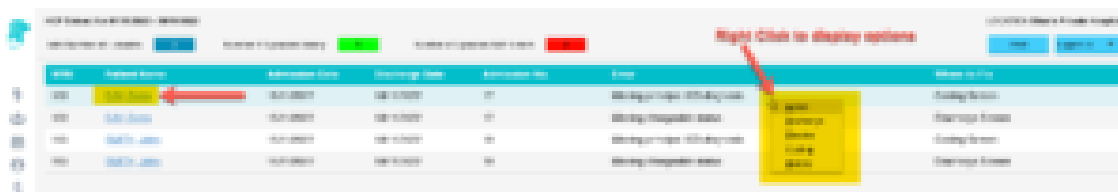
[FYDO Hospital Update - 04/01/2023](#)

FYDO Server Security Update

The FYDO Server Security Update was successful & concluded quicker than expected. Thank you for your cooperation as we implemented these changes to improve our system, further enhancing the security of your data.

Data Extracts Additional Feature

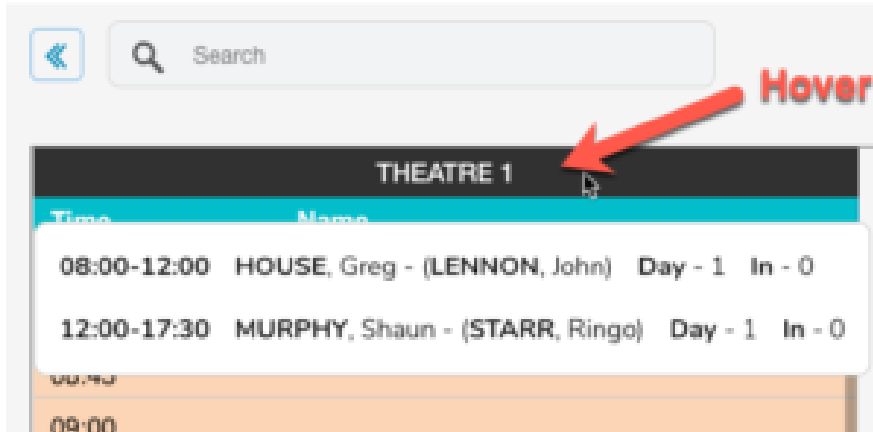
When **Preparing Data Extracts** there is now the option to **Right Click** on each line to navigate to the required page in order to amend the information. E.g., Admission Screen, Discharge Screen, Theatre Screen etc. The **Patient Name** has also been changed to a hyperlink, to enable to user to navigate to the **Patient Screen** as well.



Session Information Hover Option

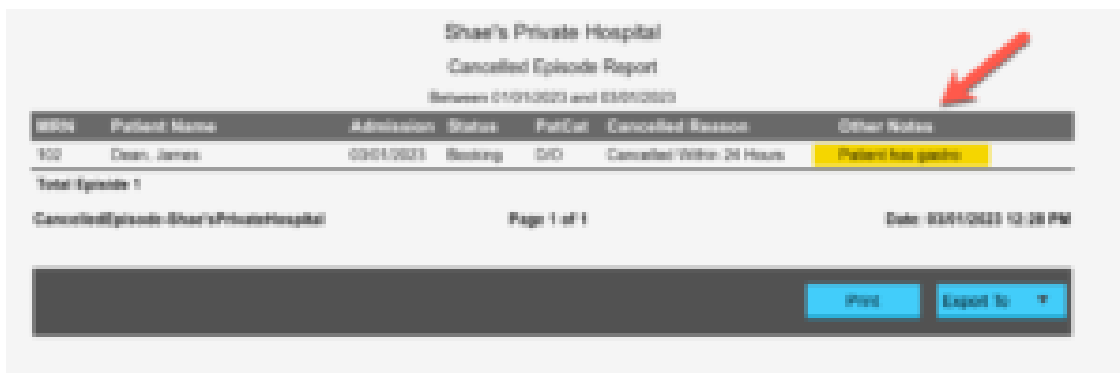
The option to see the session information, when hovering over the theatre name, has been added to the **All View** in the appointments screen.

Simply hover over the theatre name, at the top of each column, to display the session information for that theatre.



Cancelled Episodes Report

The **Other Notes** field, from the edit appointment screen, has been added to the Cancelled Episodes Report.

A screenshot of a report titled 'Shae's Private Hospital - Cancelled Episode Report' for the period 'Between 01/01/2023 and 03/01/2023'. A red arrow points to the 'Other Notes' column in the table. The table has columns: 'MRN', 'Patient Name', 'Admission', 'Status', 'PatCat', 'Cancelled Reason', and 'Other Notes'. One row is visible with the following data: '102', 'Dean, James', '0201/2023', 'Booking', 'C/D', 'Cancelled/Within 24 Hours', and 'Patient has gained'. Below the table, it says 'Total Episodes: 1'. At the bottom, there are buttons for 'Print' and 'Export To:'.

MRN	Patient Name	Admission	Status	PatCat	Cancelled Reason	Other Notes
102	Dean, James	0201/2023	Booking	C/D	Cancelled/Within 24 Hours	Patient has gained

Appointment Custom Views


For customised appointment screen views to hold, when moving in and out of screens, FYDO now has the ability to set a **favourite custom view for each different view type!**

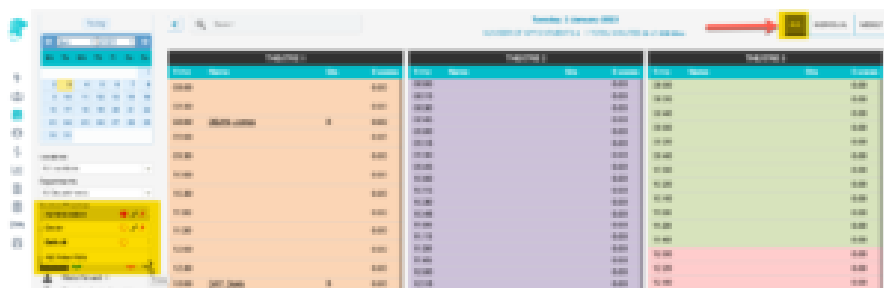
For example:



- ♥ A favourite **All View**
- ♥ A favourite **Individual View**
- ♥ A favourite **Weekly View**

This allows the user to change between custom view types by simply selecting the type in the top right corner. This action will then automatically load the users favourite view for that type. To implement this change, FYDO will now only show you the available views for the option that you

have selected.

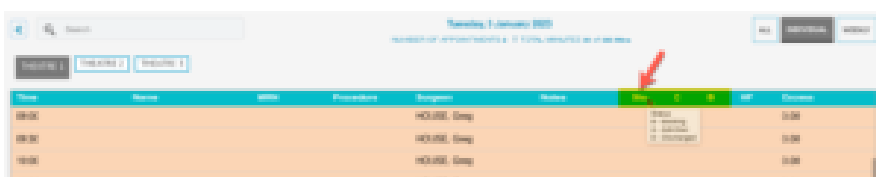
E.g., As below, the **ALL** option is selected in the top right, therefore when hovering over the eye icon  , on the left, only the ALL Custom views will be shown.



To set a favourite firstly go into the 'View Type', in the top right corner, and hover over the eye icon  to see the custom views that are specific to that Type. Then click on the heart  next to the desired favourite view.

Appointments Screen Hover for Status Description

Users are now able to hover over the **Status (S)**, **Coding (C)** & **Billing (B)** column titles to show the full description of what the letters that show on the screen represent.



SA Health - ISAAC Data Extraction Amendments

Morphology codes will no longer be included in the ISAAC Data extractions from FYDO, as per their requirements. Any data extractions done prior to this week, that need to be amended, can be rectified by simply re-extracting the data.

Mental Health Same Day BUPA Patients

To increase the acceptance of BUPA same day mental health claims, we have implemented the mapping of service codes for accommodation type items, specified on BUPA agreements.

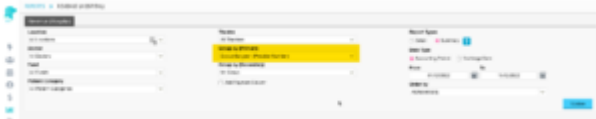
Bug Fixes

The **EMR** option has been returned to the appointments screen right-click menu.

FYDO Hospital Update - 19/12/2022

Revenue Report - New Options

There has been a new **Group By** option added to the Revenue Report that allows the user to sort the information grouped by **Doctor/Surgeon (Provider Number)**. This will be of assistance for any facility that has doctors/surgeons entered in their system more than once.



Doctor & Anaesthetist added to all screens

FYDO will now display the doctor/surgeon & anaesthetist names in the heading of all screens. E.g., admission screen, theatre screen, coding screen, clinical indicator screen etc.



Allergies Amendment

FYDO now recognises Nil as not being an allergy. This enables users to acknowledge that they have identified the patient has no allergies, without the alert icon showing on the appointment screen or other screens.



Time	Name	MRN
09:00	MUNRO, Marilyn	101
09:15	MIDDLETON, Catherine	107
09:30	TEWART, Alfred	110
09:45		
10:00		
10:15		
10:30		

Nil = No Icon Displayed

Length of Stay Report - New Option

There has been a new option added to the Length of Stay report that allows users to collect data from the **Admission Time** to the **Pre-Operative Time**, and if the pre-operative time is blank, it will then revert to using the **Anaesthetic Start Time**.

This gives users the ability to run 1 report to obtain certain reporting data that they require.



Billing Status Report Addition

There is now an additional feature that is available when running the Billing Status Report. If the **Report Type** is set as **Show not billed only** there is another option that allows the user to omit episodes that have an invoice raised for \$0.



Theatre Utilisation Information

FYDO now shows the user the utilisation minutes & percentage for any given theatre booking. This information can be obtained by finding the desired theatre booking, right clicking & selecting **Edit Roster**.

Once the theatre times have been added for the episodes, the user is given the option to view the information **Based On > Time in Theatre to Time Out of Theatre**. This feature will tell the user:

1. The **Total Number of Minutes** that the session is booked for
2. The **Total Number of Appointments** booked in for that session
3. The **Total Number of Minutes Utilised** for the session
4. The **Percentage of Session that is Utilised**
5. Allows the user to easily navigate to the **Appointment Screen** or the **Theatre Screen**



Additional User Permission Abilities

FYDO now allows access to be given to user groups for different types of reports. This allows facilities to give users access to reports that they require, while restricting access to reports that are not necessary for their role.



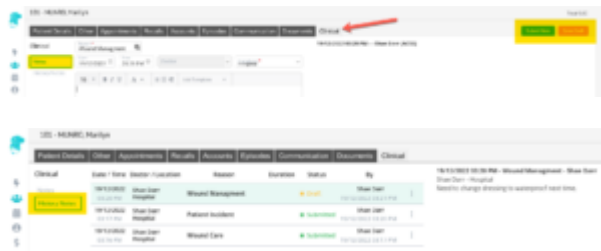
Clinical Notes now available for hospital users

FYDO hospital users are now able to utilise the **Clinical Notes** function. This feature allows for

notes to be added to the patients' file.

Each user can be given access to this feature from **Settings > Users > Select User > Edit > Tick 'Allow Clinical Notes'**. Once given access they can add notes by using the **Clinical** tab in the patients' file using the **Notes** tab.

Notes can be viewed by selecting the **History Notes** tab.



Accommodation Type field for VIC Hospitals

For same day patients', the accommodation type field on the discharge screen will override the admission screen field so that they are matching.

DVA Program Numbers

For Mental Health Facilities, the Program Number field in the appointment no longer needs to be assigned for DVA patients.

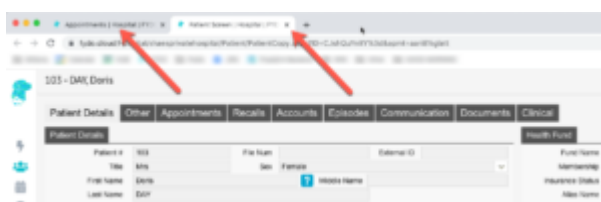
Bug Fixes

The issue with funds, that have no outstanding arrears, showing on the arrears report unnecessarily has now been rectified.

[FYDO Hospital Update - 7/12/2022](#)

Opening the Patient Screen

This new feature will open the patient screen in a **new tab** which allows the user to return to view the appointments screen, in the original tab, without having to close the patient screen.



Accommodation Step Down Editing Feature for Overnight Facilities

Users are now able to select the relevant accommodation type for the admission when billing the episode.

This feature also enables 2 different accommodation types to be billed for the same admission when required.



Discounts by a percentage

Users are now able to apply a percentage discount to any item when creating an invoice.

Right clicking in any of the fee fields will display the **Discount by Percentage** option.

Once selected, the user can enter the discount percent that they want to apply (e.g., 5%) and click OK. The original fee will then be reduced by the percentage discount that was applied.



Bug Fixes

- The **Minimum Balance Function** is now working for the Interactive Arrears Report
- The **On Hold Function** is now working & claims in the 'Claiming Hospital - Not Yet Sent' tab will reflect when claims are **On Hold**
- When a new referral is added to the appointment screen, it will now be reflected in the patient screen