

[FYDO Hospital Update - 5/12/22](#)

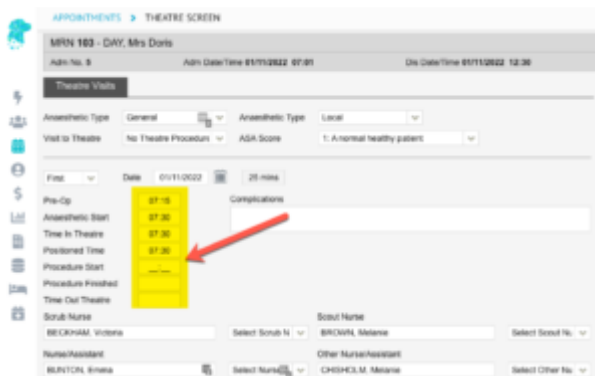
New Search field in History/Episodes Screen

A field has been added to the History/Episodes screen that allows the user to search for an **invoice number** within the patient's episodes. This has been designed to assist with efficiently locating the desired admission when the patient has a high number of episodes.



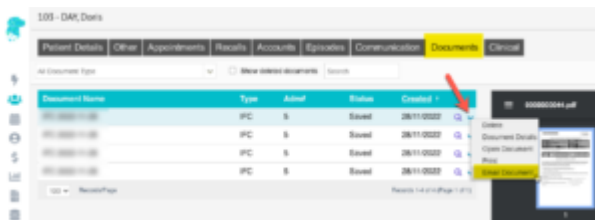
Theatre Screen Automatic Tab

When entering times into the theatre screen the cursor will now automatically move to the next field, to enable the user to keep typing the times without having to utilise the tab key (as it functioned in SimDay).



Ability to Email Documents from FYDO

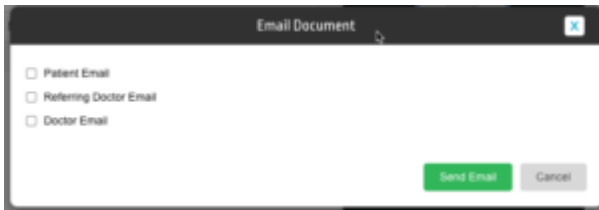
Users are now able to email documents from FYDO. This can be done from the **Documents** Screen by using the little down arrow on the right of the required document.



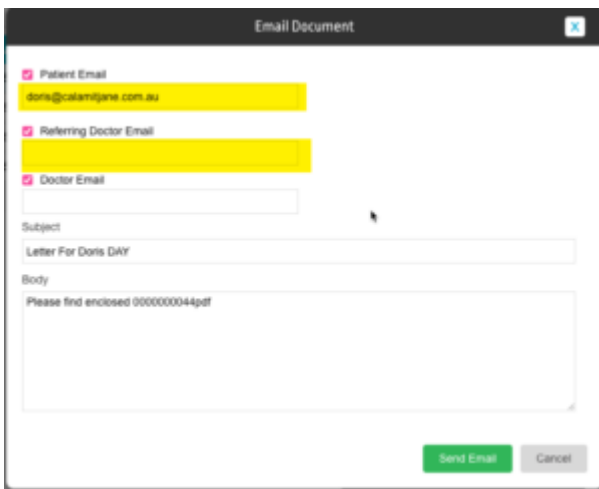
To enable this feature, the facility will first need to set up the sender email details in **Settings > System Configuration**.

Once the require information is entered as above the **Email Document** box will open, giving the option to email:

- The **Patient Email**
- The **Referring Doctor Email**
- The **Doctor Email**



If these email addresses have previously been entered into the system, the email field will pre-populate once a tick box is selected. If the details haven't previously been entered, the user is able to type the require email address in the field.



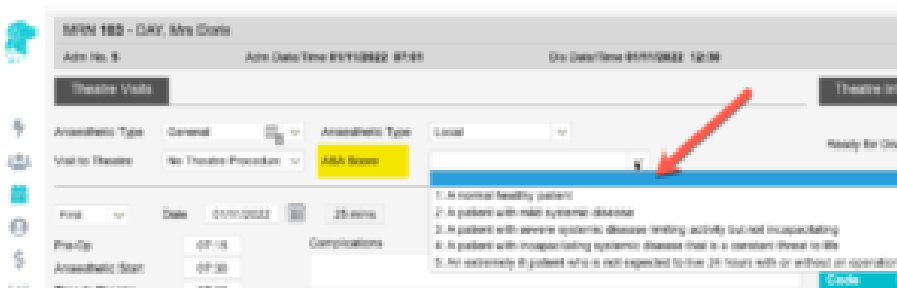
Bug Fixes

Issue with the ordering of Casebase Multi items has been resolved.

[FYDO Hospital Update 28/11/2022](#)

ASA Score field added to Theatre Screen

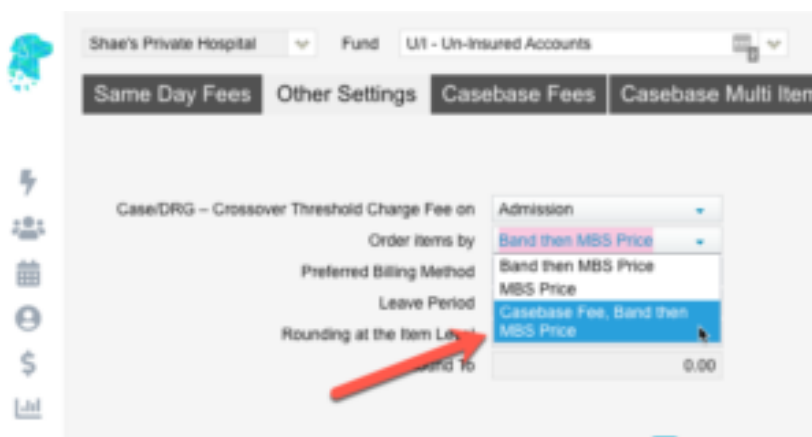
FYDO now has the option to record the **ASA Score** to the **Theatre Screen**.



The statistics on the ASA Score can be obtained using the **Episode Stats** report & exporting it to **Excel - Raw Data**. This allows users to filter or order patients' according to their ASA Score. (Currently in column BR)

Casebase Billing Rule Addition

To accommodate different types of health fund contracts the new billing rule allows items to be ordered by **Casebase fee, Band then MBS Price**.



Webhooks update

When assigning multiple items to an episode, a webhook will now be sent for each item assigned.

Bug Fixes

The issue that users encounter with the documents screen cutting off has now been rectified.

[FYDO Hospital Update 21/11/2022](#)

1st November Prostheses List Update Available

The latest edition of the Prosthesis List has been added to FYDO.

Band Mapping Feature Added

FYDO now allows facilities to allocate different bands to item numbers, other than that in the National Procedure Bandings List.

This will be beneficial when health fund contracts stipulate different bandings for certain item numbers.

Auto Confirm of Appointments with SMS replies

A new feature has been added to Auto Confirm appointments when a patient replies “Y” or “Yes” to an SMS that they have received.

These confirmations can be viewed in the Edit Appointment Screen. Or in the Appointments Screen by adding the confirmed column to a custom view.

APPOINTMENTS > EDIT APPOINTMENT (003-DALDORIS)

Booking Details

Location: Shear's Private Hospital

Theatre/Lot: Theatre 1

Dr/Surgeon: HCOUSE, Dr Greg

Surgical Assistant: Select Surgical Assistant

Other Surgical Assistant: Select Other Surgical Assistant

Anesthetist: HARRISON, Dr George

Anesthetic (Primary): None Anesthetic: None

Appt Date: 01/11/2022 Time: 09:00 Adm # 5

Appointment Type: Standard 30 Mins: 60

Proc Notes: Colonoscopy

Other Notes:

DEC Received DEC Checked Admission Form Received Chart Ready

Patient Category: Day Only Start of Day: Discharge

Access Type: Access - Advanced Surgical Room Type: Private

Bed Notes:

Cancelled: Confirmed: Confirmed: Aired Time:

Booking Code 1: COL - Colonoscopy Booking Code 2:

Fast Instructions: 02:00

Planned Time in Theatre: 10:00 Admission Time: 07:01 Procedure Time: 07:35

Program: MOP: No IV Hold:

Flags: New Patient Intern Billing Medical Only

| Time | Name | Procedure | Phone | Status | Confirmed |
|-------|-----------------|-------------------------|--------------|--------|-------------------------------------|
| 10:00 | LEE, John | Colonoscopy | 0418 411 111 | Booked | <input checked="" type="checkbox"/> |
| 11:00 | DEAN, James | Colonoscopy & Endoscopy | 0418 411 111 | Booked | <input type="checkbox"/> |
| 12:00 | HCOUSE, Dr Greg | Colonoscopy | 0418 411 111 | Booked | <input type="checkbox"/> |

Bug Fixes

The **IHCP** checker for QLD hospitals has been removed. This will assist in data extraction errors relating to Inter Hospital Contracted Patients’.

[FYDO Hospital Update 14/11/2022](#)

New Theatre Roster Report Improvements

Our new Theatre Roster Report is now able to be run for dates in the future.

| Date | Patient | Encounter | Type | Length | Patient | ICD | Sub-Status |
|------------|-----------|----------------|-------|--------|---------|-----|-----------------------|
| 2022-07-01 | Patient 1 | ENCOUNTER 1234 | ADMIT | 001 | 001 | 001 | Number of Patients: 1 |
| 2022-07-01 | Patient 1 | ENCOUNTER 1234 | ADMIT | 001 | 001 | 001 | Number of Patients: 1 |
| 2022-07-01 | Patient 1 | ENCOUNTER 1234 | ADMIT | 001 | 001 | 001 | Number of Patients: 1 |

Payment Summary Report Improvements

The Payment report, when run by Report Type Summary, will now group the transactions by their payment types.

| Date | Patient | Encounter | Type | Length | Patient | ICD | Sub-Status |
|------------|-----------|----------------|-------|--------|---------|-----|-----------------------|
| 2022-07-01 | Patient 1 | ENCOUNTER 1234 | ADMIT | 001 | 001 | 001 | Number of Patients: 1 |
| 2022-07-01 | Patient 1 | ENCOUNTER 1234 | ADMIT | 001 | 001 | 001 | Number of Patients: 1 |
| 2022-07-01 | Patient 1 | ENCOUNTER 1234 | ADMIT | 001 | 001 | 001 | Number of Patients: 1 |

Bug Fixes

The DRG error, that was occurring when running the grouper, has now been amended.

For previous updates, please visit <https://wiki.fydo.cloud/updates-hospital/>

FYDO Hospital Update 7/11/2022

Informed Financial Consent (IFC) printing multiple copies

When generating an IFC there is now the option to print multiple copies.

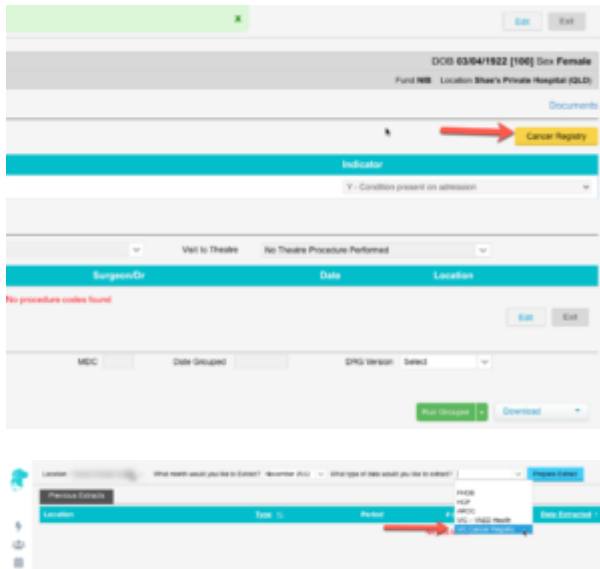


1st of November MBS & Procedure Bandings

Has been added to FYDO.

Cancer Registry addition for Victoria

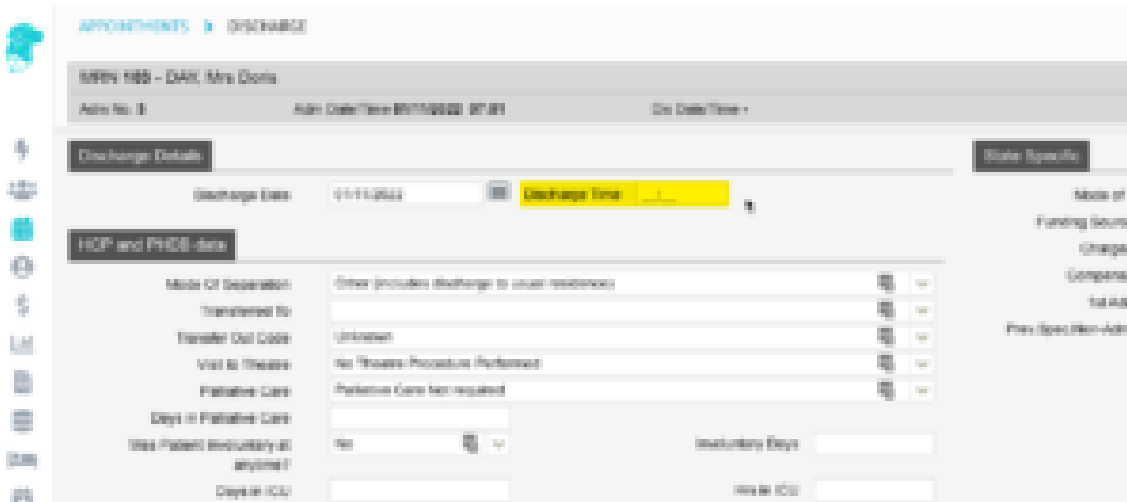
The **Cancer Registry** has been added to the coding screen for facilities in Victoria. You can now extract the Cancer Registry data as a file, ready for monthly submission.



[FYDO Hospital Update - October 2022](#)

Discharge Screen Enhancement

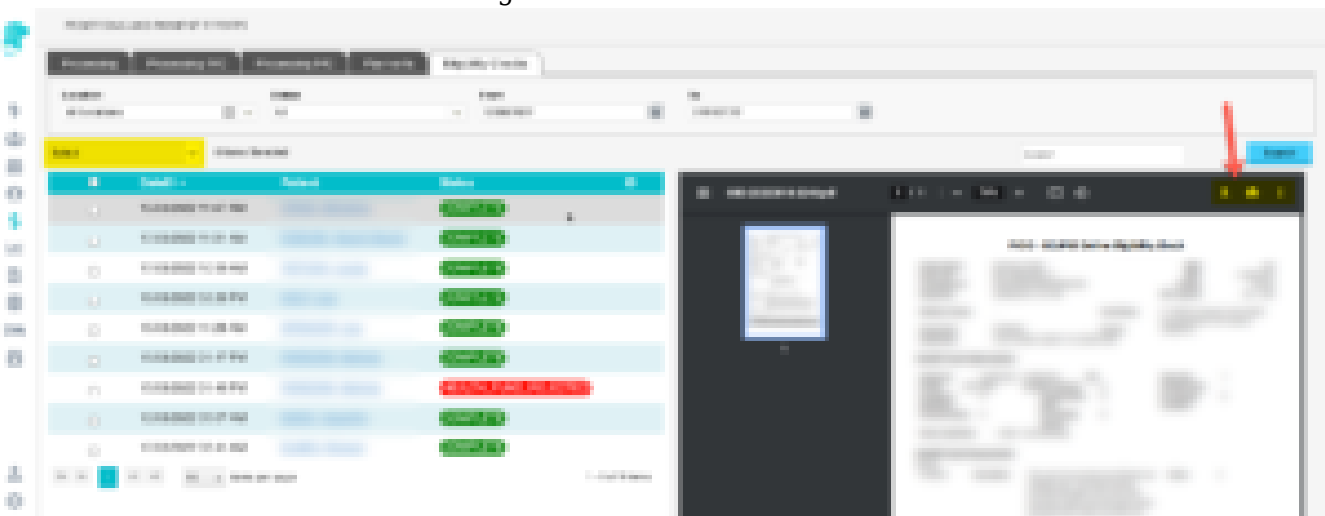
The cursor will now appear in the **Discharge Time** field when opening the Discharge Screen. This will enable users to simply type the discharge time without having to click in the field first. Another addition to this field is a **Double Click**. When the user double clicks in the **Discharge Time** field the current time will be pre-populated. This will assist users that are discharging in real time.



Preview & Print Eligibility Checks in Bulk

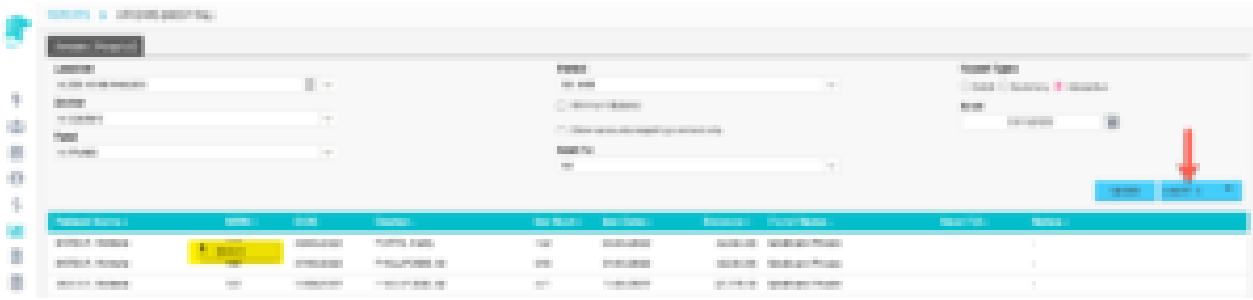
This new feature allows users to easily preview all eligibility checks that have been performed. There is also the option to select multiple OEC's & print them at once.

This feature can be found in **Claiming > Processing & Payment Reports > Eligibility Checks Tab**. A list of the OEC's performed will be shown on the left & a preview will be shown on the right. Individual OEC's can be downloaded or printed from this preview screen. Alternatively, use the tick boxes on the left to select any number of OEC's to print at once. Then use the **Select** dropdown box & click **Print PDF** or **Print Excel** to generate a document that includes all selected OEC's.



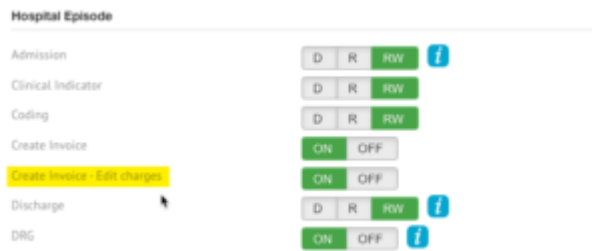
Arrears Interactive Report Additions

The option to **Right-Click** on a line in the Arrears Report, when in Interactive View, has been added. This allows the user to easily navigate to the **History Screen** for the episode selected. The Interactive view can also be exported to Excel - Raw Data.



New Permission Level - Editing Charges When Invoicing

You can now restrict a user groups' ability to edit charges while billing, by switching the Create Invoice - Edit charges function to OFF, under the User Groups Permissions screen.



Session Information Displaying in Appointments Screen

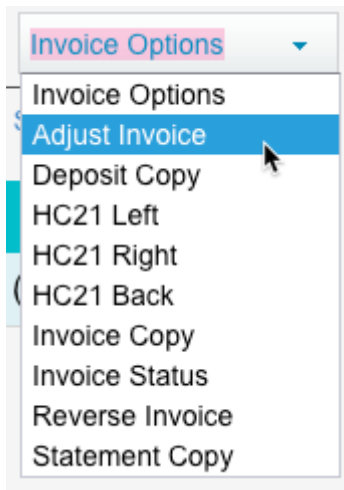
Hovering over the theatre name will now enable users to view:

- **Session Times**
- **Doctors Name**
- **Anaesthetists Name**
- **Number of Day Patients**
- **Number of Inpatients**



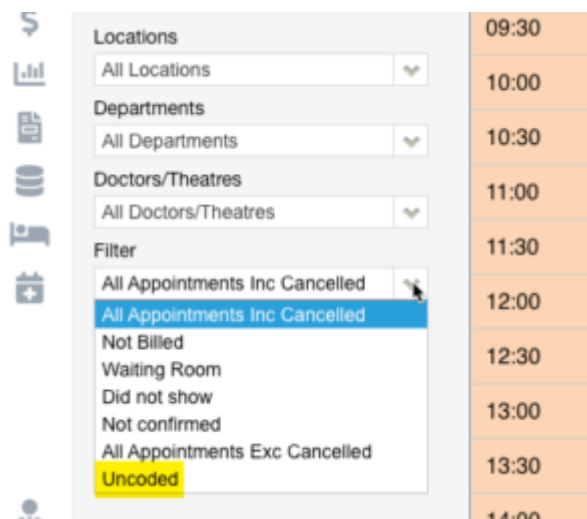
Adjust Invoice now opens in a separate tab

When selecting **Invoice Options > Adjust Invoice**, in the History/Episodes screen, the screen will now open in a new tab. This will enable users to simply close the tab, after performing the adjustment, to return to the screen they were working on.



New Uncoded Filter

There is now the option to view **Uncoded** episodes in the Appointments Screen by using the **Filter** dropdown & selecting **Uncoded**.



Payments Report Addition

The **Admission Date** has been added to the Payments Report.



Data Extract Improvements

The **Period** column will now correctly sort files in date order.

The button, that was previously displayed as **Submit**, has been re-named to **Prepare Extract** & re-

located to **assist** users in the process of getting the data ready to extract.

| Location | Type | Fund | Name | # of Services | Rate Estimated | Amount By | Action |
|----------|------|------|---------|---------------|------------------|-----------|--------|
| | WIP | S-01 | Exp 000 | 1 | 000-0000 0000.00 | | |
| | WIP | S-01 | Exp 000 | 00 | 000-0000 0000.00 | | |
| | WIP | S-01 | Exp 000 | 00 | 000-0000 0000.00 | | |
| | WIP | S-01 | Exp 000 | 1 | 000-0000 0000.00 | | |
| | WIP | S-01 | Exp 000 | 0 | 000-0000 0000.00 | | |

Addition of a New Billing Rule

This new billing rule allows the combination of casebase and theatre banding fees, where secondary items do not have a casebase fee. Untick this feature if the health fund contract does not allow theatre bandings to be charged for subsequent item numbers.

Same Day Fees | Other Settings | **Casebase Fees** | Casebase Multi Item Fees

Case/DRG - Crossover Threshold Charge Fee on Admission

Order items by Band then MBS Price

Preferred Billing Method Default

Leave Period Append (to the end)

Rounding at the Item Level No Rounding

Round To 0.00

- When CaseBase - allow Theatre Fee
- Casebase - Multiple Item Rule
- Charge Accom when Transferred to Another Hospital
- Fund Rebate for Other Services when on Basic Cover
- Charge GST when billing Per Diem
- Add Private Room line on the Invoice (overnight only)
- Charge shared room rates (overnight only)
- When Type C - Charge Theatre fees
- When Type C - ignore Type C accom fee

Raising a ticket for support

When raising a ticket for FYDO support the user will now receive the information in an email notification as well. This will assist users in being able to see the tickets that they have raised.

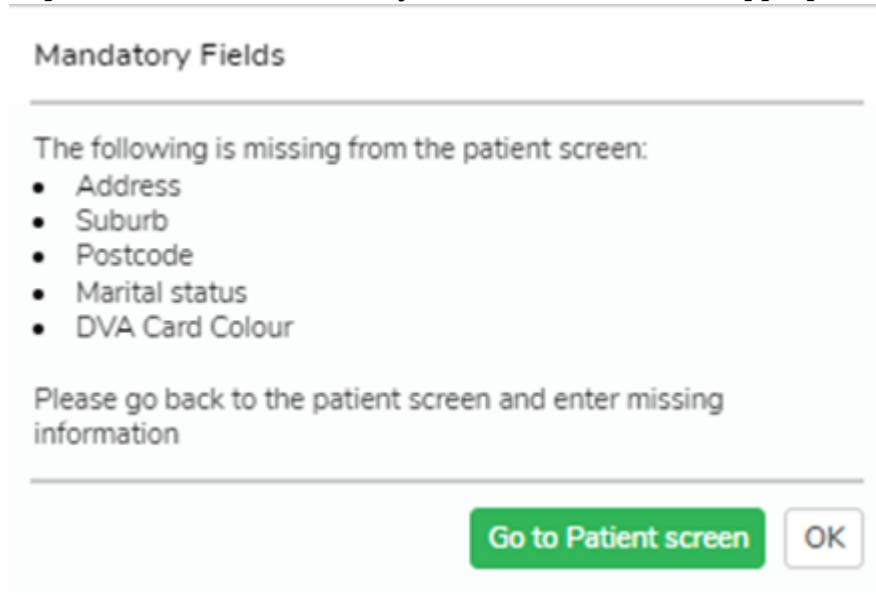
Bug Fixes

- The issue with the MRN search, from the Appointments Screen, has now been rectified.
- The problem with the Bulk Print feature in **Processing and Payments Reports > Payments** has been fixed & multiple payments can be printed together again.

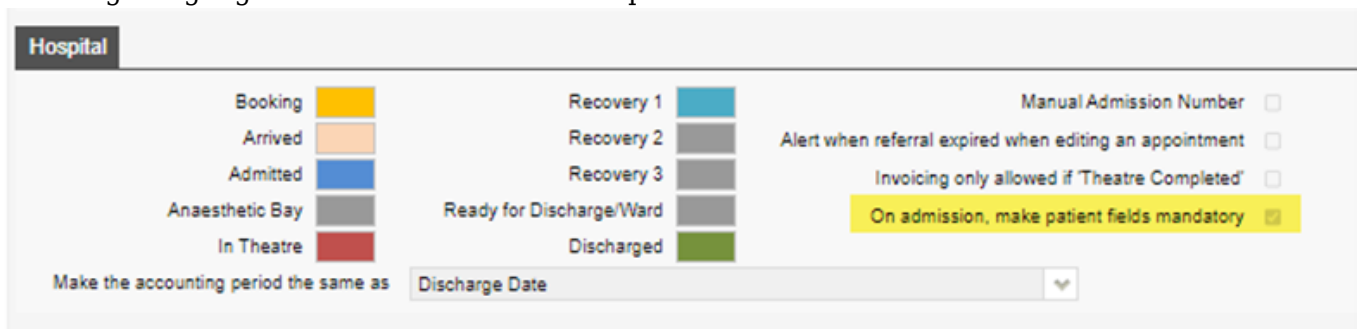
[FYDO Hospital Update 22/07/2022](#)

Mandatory Admission Fields

We have upgraded the admission screen that will now enforce mandatory fields to be entered in the patient screen to enable the user to move forward to the admission screen. Below is the prompt warning that will alert a user to go back and update those fields, if the user selected the green “Go to patient screen” button they will be able to add the appropriate details immediately.



To turn on this feature the administrator will be required to do so through the system configuration in settings. Highlight below is the checkbox required to be ticked.



Monthly Activity Report

For overnight facilities, we have now introduced a “Monthly Activity Report”. This is similar to the report used in Simday to obtain monthly activity figures and can be found in the reports menu under the “Reports - Hospital” tab as highlighted below.



[FYDO Hospital Bug Fixes 15/07/2022](#)

- Users were experiencing an issue on the coding screen where the copy previous coding option would disappear after going into the EMR function. This bug has been fixed and users will now still be able to use the copy previous coding function after entering the EMR function.

[FYDO Hospital Update 15/07/2022](#)

24-Hour Time

The Edit Episode/Appointment screen now displays all times in 24-hour time. This will be reflected if the users have toggled 24-hour time to be displayed in the Settings screen.

The screenshot displays the 'Booking Details' and 'Fund Details' sections of the FYDO Hospital system. The 'Booking Details' section includes fields for Location (Adams Private Hospital), Theatre/List (Theatre 1), Dr/Surgeon (SMITH, Dr John), Surgical Assistant, Other Surgical Assistant, Anaesthetist (DLES, Dr Nee), Anaesthetic (Primary) (IV/Sedation), and Appointment Type (Standard 15 mins). It also shows the Appointment Date (15/07/2022) and Time (15:25). The 'Fund Details' section shows Health Fund (AHM - Australian Health Management Group Limited), Membership No. (12341234), UPI (0), Excess (0.00), and Co-pay (0.00). The 'Items' section is currently empty. The 'Other Services' section is also empty. The 'Referring Details' section includes fields for Referring Doctor and Referral To, with search boxes and a date picker. The 'Planned Time in Theatre' table is highlighted in yellow and shows the following data:

| Planned Time in Theatre | 15.45 | Admission Time | 15.25 | Procedure Time | 15.50 |
|-------------------------|-------|----------------|----------|----------------|-------|
| Program | NHTP | No | Inv Hold | | |

Positioned Time

The Theatre screen now has an additional time, called Positioned Time, which is an optional time. This time is for recording the time the patient was positioned correctly for surgery. This would be of more importance to Orthopaedic surgery where it can take considerable time to position the patient correctly.

Theatre Visits

Anaesthetic Type

First Date

Pre-Op

Anaesthetic Start

Time In Theatre

Positioned Time

Procedure Start

Procedure Finished

Time Out Theatre

Scrub Nurse

Nurse/Assistant

Surgical Assistant

Optional Time.
The time the patient was positioned correctly for surgery

Bell Animation

We have removed the animation of the bell for patient alerts on both the appointment list and the patient demographic pages. We hope this will allow our users to no longer feel motion sickness when viewing alerts!

Total **-1,250.00** Clinic Total 0.00 Hospital Total **-1,250.00**

Allergy

| Time | Name | MRN | Procedure |
|-------|------|-------------------|-------------|
| 06:00 | | | |
| 06:30 | | | |
| 07:00 | | HANCOCK, Brittany | 270 |
| | | | Gastroscopy |

Contact Details

The patient demographics page has been updated in the contact person details. When a user selects the option to “Copy Patient Details” when entering a NOK/Emergency Contact, FYDO will now default copy to patients mailing address instead of residential.

| | | | |
|-----------------|--------------------|-------|-----|
| Address | 15 Courtney Street | | |
| Suburb | CRACE | State | ACT |
| Postcode | 2911 | | |
| Mailing Address | 152 Kalynda Parade | | |
| Suburb | BOHLE PLAINS | State | QLD |
| Postcode | 4817 | | |

Bug Fixes

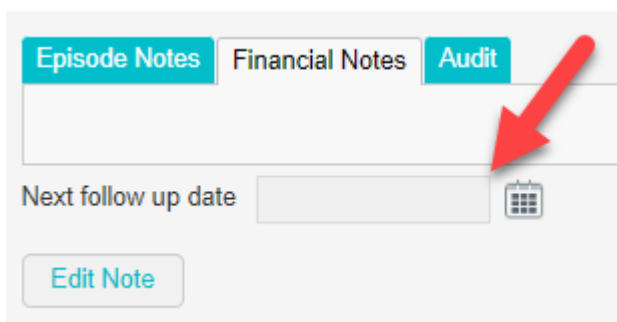
- Users were experiencing an issue on the coding screen where the copy previous coding option would disappear after going into the EMR function. This bug has been fixed and users will now still be able to use the copy previous coding function after entering the EMR function.
- The appointment screen has now been updated to include an option of entering “Bed Notes” for overnight/inpatient bookings. This will allow the user to enter any notes relevant to the patient’s overnight stay/nursing staff to update notes for handover.

| | | | | | |
|------------------|-----------------|--------------|--------|-----------|---|
| Patient Category | Inpatient | Start at Day | 1 | Discharge | 0 |
| Accom Type | Accom - Medical | Room Type | Shared | | |
| Bed Notes | Falls risk | | | | |

[FYDO Hospital Update 02/06/2022](#)

Financial Notes - Next Follow Up

This week’s update has include a super helpful follow up tool for debt collection. To access this new feature, when you are in the patients episode/history screen, select “Financial Notes” in the bottom left note section, and it will now bring up an empty date field.



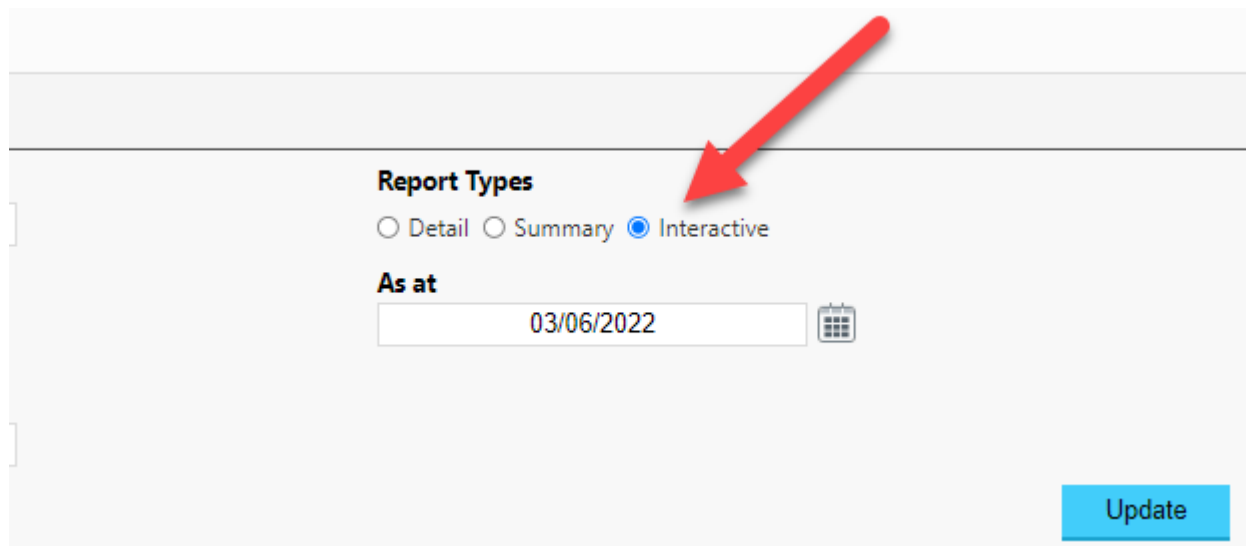
The screenshot shows a user interface with three tabs: "Episode Notes", "Financial Notes", and "Audit". Below the tabs is a text input field. Underneath that is a label "Next follow up date" followed by a date input field and a calendar icon. A red arrow points to the calendar icon. At the bottom left is a button labeled "Edit Note".

Once entering a date into this field when completing your financial follow ups, it will flow through

into our new interactive reporting detailed in this update (see below). Users will be able to filter their arrears report based off this next follow up date. This will make it user-friendly in following up outstanding debts in a timely manner.

Interactive Arrears Report - Phase 1

We are improving the way our users can utilize FYDO's reporting functions and have released phase 1 of our interactive reporting. We have started with the arrears report. There is now an option under *Reports Types* called "Interactive."

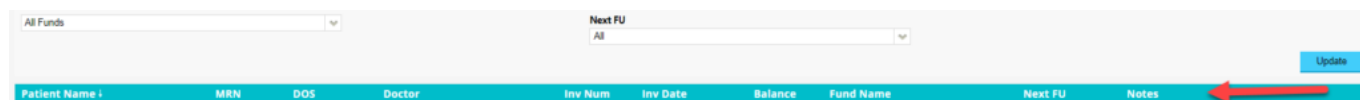


Report Types
 Detail Summary Interactive

As at
03/06/2022

Update

When interactive mode is selected, users will be able to view their outstanding debt (arrears), defined down to patient specifics.



All Funds Next FU All

Update

| Patient Name | MRN | DOS | Doctor | Inv Num | Inv Date | Balance | Fund Name | Next FU | Notes |
|--------------|-----|-----|--------|---------|----------|---------|-----------|---------|-------|
|--------------|-----|-----|--------|---------|----------|---------|-----------|---------|-------|

When entering a next follow up date on the patient episode screen, this report will now enable a user to filter their arrears report by next follow up. The options will include: *all, date not set, future, today, as well as today and overdue*. When selecting today and overdue for example, it will show the user any invoice that is due or overdue based on the *Next Follow Up* date..

Period

All Debt ▼


Minimum Balance

Show accounts requiring a refund only

Next FU

Today and overdue ▼

- All
- Date not set
- Future
- Today
- Today and overdue



This is just phase 1 of this interactive report, we plan to add a right click menu that will allow you to go to the patient screen, the history screen etc. However we wanted to release phase 1 and wait for further feedback and then work on phase 2.

QLD Hospitals ONLY: Changes to the admission state specific data

Our QLD Facilities will notice that an additional 5 drop down menus have been added to the admission screen. This is to allow for QLD Mental Health sites to submit data to QLD as an updated prerequisite for reporting. The 5 highlighted drop down options below only apply to mental health sites and can be ignored by all other sites.

| State Specific Data | |
|-------------------------------|--|
| Care Type | Acute ⋮ ▼ |
| Source of Referral | Private Med Practitioner (excl psychiatrist) ⋮ ▼ |
| Planned Same Day | Yes ⋮ ▼ |
| Insurance Status | Hospital insurance ⋮ ▼ |
| Contract Type | ⋮ ▼ |
| Contract Role | ⋮ ▼ |
| Elective Patient Status | Elective Admission ⋮ ▼ |
| Usual Accommodation | ⋮ ▼ |
| Pension Status | No pension/benefit ⋮ ▼ |
| 1 st Adm for P.A. | ⋮ ▼ |
| Referral to Further Care | Community health program ⋮ ▼ |
| Prev. Spec. Non-Admitted P.A. | ⋮ ▼ |