FYDO Hospital Update - 01/05/2025

New Patient Flag

Following the addition of the **New Patient Flag** (as noted in our 11.4.25 newsletter) the field now has a corresponding token that can be used in forms, lists, SMSs, and more. This token is **<<EpNP>>** and it will display as **Yes** for new patients or **No** for patients that have had a previous episode.

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Theatre Roster

It's now even easier to identify which Theatre Bookings have **Files** loaded, with a new icon visible in **Day, Week** and **Month** views to indication how many files are linked to each booking.

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Episode Stats Report

A new option has been added to the **Episode Stats Report** that allows facilities to easily identify **Trends**. The report can now be run by **Week**, **Month** or **Year**, making it simpler to obtain figures over extended periods.

With the same **Group By** and **filter** options still available, this enhancement significantly improves the usability of the Episode Stats Report – allowing facilities to collate monthly stats by doctor, health fund, MBS and much more!

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New Dashboard

The launch of the long-awaited FYDO Dashboard is finally here! It displays helpful information including FYDO Updates, Feature Spotlights, tips and more – all in one convenient place. And this is just the beginning! We have plans to continue expanding and refining the dashboard to give you faster, easier access to information you need!

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Bed Tracker

Chart Labels can now be printed from the Right-Click Menu in the Bed Tracker.

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Tasmanian Cancer Registry Screen

Tasmanian facilities can now record **Cancer Registry** information in FYDO. This screen is accessible via the **Coding Screen** (*in View mode*) by clicking **Cancer Registry**.

This marks the first stage of this development, and facilities are able to commence adding cancer registry data, with the next stage **enabling data extraction** via Data Extracts.

Unbilled Revenue Report API

A new API is now available, allowing data from the **Unbilled Revenue Report** to be utilised externally.

Revenue Report

Additional information has been added to the **Revenue Report > Excel - Raw Data Export** to help facilities easily access details regarding the sent status and ECLIPSE responses from health funds. The following columns have been added:

- BillType: Indicates whether the claim was sent via ECLIPSE or manually (Paperbase).

- Sent: The date the claim was sent via ECLIPSE or marked as sent for Paperbase claims.

- **ECLIPSE:** Displays the ECLIPSE assessment status, indicating whether the claim has been Approved or Rejected.

- ECLIPSE\$: Shows the amount the fund has indicated it will pay towards the episode.

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FYDO Hospital Update - 24/04/2025

Theatre Rosters Report

Additional options have been added to the **Theatre Rosters Report**, providing greater flexibility in how doctors roster utilisation information can be viewed.

A new **Speciality** option has been added to the **Report Type**, along with an additional field that allows users to **Group By** either **Surgeon** or **Theatre**.

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FYDO Hospital Update - 17/04/2025

Patient Screen - Further Re-Order Options

In the Patient Screen, the section originally known as "Other Information" has been split into two sections: **"Personal Information"** and **"Other Information"**. This update allows you to better

× Online Patient Verification (OPV) Туре Health Fund Reorder Content × Left Side Right Side Medicare / DVA / HF Details 🧿 Patient Details Other Contacts 0 Community Nursing Ø MHR consen **Referring Details** 9 Personal Information 0 Other Information 0 Cancel Save Order Reset Order ustralian South Sea Islander **Country of Birth** Religion

tailor the screen to your needs using our **Reorder Content** feature.

Episode Stats Report Addition

Patients **Age** at the date of their admission has now been added to the **Episode Stats > Excel -Raw Data Export** Report.

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Revenue Report Addition

Date of Birth from the Patient Screen and **DRG Description** from the Coding Screen has now been added to the **Revenue > Excel - Raw Data Export** Report.

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FYDO Hospital Update - 11/04/2025

Admission Time - Custom Views

The admission time, displayed in the **Edit Appointment Screen**, can now be added to a **Custom View**, allowing it to be shown on the **Appointments Screen**.

Theatre Roster Improvement

A new **pop-up** has been added when saving edits to a **Theatre Booking**, providing users with two options:

- **Only Update Roster Info:** This option prevents updates to linked bookings, meaning details from the theatre roster (*e.g. anaesthetist, surgical assistant etc.*) will not be modified.
- **Update All Bookings:** This option updates all linked bookings, ensuring the displayed data (*e.g. anaesthetist, surgical assistant etc.*) is applied across all affected bookings.

The functionality remains unchanged in that it **only updates linked bookings** and does not affect **Admitted, Discharged or Cancelled Episodes.**

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Bed Tracker Improvement

Users can now **Search for patients** within the **Bed Tracker**. Please note that this search function only applies to patients displayed on the current screen and does not search the entire database.

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Episode Stats Report Additions

A new filter has been added to the **Episode Stats Report**, allowing episodes to be filtered by their **Mode of Separation** (aligning with the **HCP and PHDB** data field in the **discharge screen**).

Facilities can now use the **Group By** feature to group episodes by **Last Bed**, **Last Ward** and **Mode** of **Separation**.

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New Patient Flag

The **New Patient Flag** will now automatically tick for a patient's **First Episode**. For all subsequent episodes, the **New Patient** tick box will remain **unticked**.

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The next stage of development for this feature will introduce a **token** that allows this information to be printed on documents such as **Theatre Lists**.

Auto SMS Improvements

Post Discharge Auto SMSs can now be sent to patients based on their Patient Category.

FYDO Hospital Update - 27/03/2025

South Australian Cancer Registry Screen

South Australian facilities can now record Cancer Registry information in FYDO. This screen is accessible within the **Coding Screen**, when in View mode, by clicking **Cancer Registry**.

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This marks the first stage of this development, with the next stage **enabling data extraction** via the Data Extracts.

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Accommodation Category/Program Code Step Down

Users can now invoice episodes with multiple Accommodation Types and Program Numbers.

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Bed Tracker Handover Report

A new option is available to **Order** the **Bed Tracker Handover Report** by the **Patient Name**.

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FYDO Hospital Update - 20/03/2025

New User Group Access Levels

We've added new options to the **User Group > Access Levels**, giving facilities greater control over user permissions:

- Create IFC Allows users to generate IFCs
- Create IFC Edit Charges Allows users to make changes to the fees while creating IFCs

Additionally, new access level options have been introduced for the $\ensuremath{\text{Data I/O}}$ function.

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By default, these new options will mirror the current access levels that all users have in FYDO. Facilities can adjust these permissions as needed.

New Unbilled Revenue Report API

A new API has been created, allowing information to be retrieved for the **Unbilled Revenue Report** by **Accrual.**

New Patient Alerts Option

Users can now efficiently access a patient's **EMR** directly from the **Patient Alerts** Screen using the **Right-Click Menu.**

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New Relationship Option

Child is now a pre-populated option when entering information for **Next of Kin, Emergency Contact, Contributor** or **Pick Up Person** information.

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End of Day Banking Improvements

The **MRN** is now displayed in the **End of Day Banking** Report as an additional form of identification.

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FYDO Hospital Update - 13/03/2025

New IFC Template Defaults

Following our announcement earlier this week, we're pleased to confirm that the new feature allowing facilities to have both an **Insured Default Template** and an **Uninsured Default Template** has now been implemented in FYDO.

Chart Tracking Improvements

We've added a new feature to **Chart Tracking** that allows facilities to **Request** charts. This action works similarly to a **Chart Movement** but adds a special **Request flag**, making it easy for other users to identify which charts need to be collected and where they should be moved within the facility.

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To further enhance this feature, we've made several additions to the **Chart Tracking Report**:

1. Filter Option: Users can filter the report to view All Types, Request Only or None Request.

2. Improved Identification: Requested charts are now easily identifiable on the report.

3. Multi-Select Capability: Users can select multiple entries directly from the report.

4. **Bulk Actions:** A new field allows for multiple charts to be actioned at once to either **Return Bulk Charts** or **Covert Bulk Charts to Loan**.

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Episode Stats Report

A new **Order By** option has been added to the **Episode Stats Report** when run by **Detail.** This option allows patients to be ordered by **Health Fund** followed by **Discharge Date.**

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Waitlist Additions

Users can now add appointments directly from the **Waitlist!** This new feature is available in the **Right-Click Menu** when using the **Appointments Screen.**

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Selecting this option will open a pop-up displaying all **Waitlist patients available for the selected day.** Their mobile phone number is displayed to make it quick and easy to contact the patient if needed.

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Double-clicking on a patient will initial the **Make Appointment Screen**, where details can be added to complete the booking.

Once the booking is made and the user clicks **Save**, another pop-up will appear, prompting them to decide whether to **Delete from waitlist** and/or **Delete Future Appointments** – ensuring a seamless and efficient transition from Waiting to Booking.

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New Token

A **new token** is available to display information about a patient's **previous admissions.** This token simply indicates whether a patient has had a previous admission with a Y (*Yes*) or N (*No*).

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This new token is **<<PatPrevEpi>>** and for a full list of patient tokens please visit our wiki <u>Tokens</u> <u>- Patient - FYDO Wiki</u>

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FYDO Hospital Update - 06/03/2025

New Look Theatre Roster

The **Theatre Roster Screen** is the latest FYDO interface to receive a makeover, aligning with our fresh new look and enhanced features.

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For more details on the functionality of the updated **Theatre Roster** screen, please visit our wiki page:

Theatre Roster - FYDO Wiki

Re-Order Patient Screen

The long-awaited ability to **re-order the Patient Screen** has arrived! Now, you can customise your view to ensure the most important information is always visible.

For more information on how this feature works, visit our wiki page: <u>Re-Order Patient Screen – FYDO Wiki</u>

	Patient Details		II Medicare / DVA
	Title Pronouns	File Number External ID	Medicare Number Ref Expiry Eligibility
	Mr He/Him/His		
Kelvin KNIGHT	First Name ()	Middle Name	Veterans No. Veteran Card Colour DVA Auth.No DVA Auth. Da
	Kelvin		
Patient ID 253	Last Name	Previous Name	Entitlement Cards
Sex Male	KNIGHT		
Age 65	Preferred Name	Date of Birth DOB Estimate	Card Type Card Number Expiry
Language English	Kel	16/05/1959	
Bonding 0.00	Sex	Gender	💙 Health Fund
Fending 0.00	Male	Man, or boy, or male	Fund Mana
	Address	Suburb State Postcode	runa Name
* Allergies	123 The Lakes Drive	FOUNTAIN LAKES VIC 3000	Mancharakin Na LIDI Januaran Status
			or instance status
	Mobile Home Work	Email	Aliae Name
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	-		Online Patient Verification (UPV)
	Referring Details		Type As at
	Previous Referrals		Medicare ▼ 03/03/2025 ★ OP∨ Check
Notos		~	Last Medicare Check
U NOTES	Referring Doctor	Referral To	· ·
			Location
	Referral Date Period Eirst Consult	Site Referral (global) Open Access	Shaes Private Hospital

New IFC Token

A new token is available for use with Informed Financial Consent forms, allowing you to display the **Initials of the User Generating the IFC.**

The token **<<IFCUserI>>** can be used in all IFC Templates. For a full list of IFC tokens, please visit our wiki: <u>Tokens - Informed Financial Consent (IFC Hospital) - FYDO Wiki</u>

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Billing Status Report

A new filter has been added to the **Billing Status Report** when running **Show All - Inv Detail.** This filter allows users to omit specific types of information if required.

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FYDO Hospital Update - 27/02/2025

Payments (Hospital) Improvements

To help prevent accidental duplicate processing of ECLIPSE payments, FYDO will now notify users if they attempt to process a payment that has already been applied. This safeguard reduces errors and ensures greater financial accuracy. Additionally, an audit log will record if a staff member chooses to proceed, after the alert is triggered.

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FYDO Hospital Update - 20/02/2025

Inpatient Procedure Schedule Improvements

New fields have been added to the **Inpatient > Procedure Schedule** to enhance the workflow for patients requiring multiple procedures during their stay. These updates allow facilities to list a **Planned Time in Theatre (TIT)** and specify the **Roster** for each procedure, ensuring the correct information is reflected on the theatre lists.

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Handover Report Improvements

The Bed Trackers Handover Report now has the capability to print the **Procedure** details from the patient's **Procedure Schedule**, not just the original booking.

The new token to print this information is **<<ProcNotes2>>**. If you require assistance with updating your Handover Report Template, please don't hesitate to reach out to our team.

Print List Improvements

The **Print List** option for printing a **New Page** has been enhanced to allow facilities to print multiple days at once. With the addition of the **Day** segregation, lists for different days will now be separated, even if the same doctor is scheduled in the same theatre on different days.

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Episode Stats Report Addition

The new **# of Specimens** field from the **Theatre Screen** has now been added to the **Episode Stats > Excel - Raw Data Export** Report.

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Bug Fix

The issue with the **Run Pat Check** function not working in the **Claiming Hospital > Not Yet Sent Tab** has now been resolved.