

FYDO Hospital Update - 02/10/2025

Addition to Doctors

In addition to a provider number, doctors are also assigned a prescriber number. Facilities can now record this information directly within the doctor's profile, eliminating the need for separate spreadsheets. This enhancement will also support future initiatives related to clinic prescribing.

Location

Shaes Private Hospital

▼

Hospital

Provider

Date of Birth

📅

Age

Dr ABN

- - -

Sex

▼

Speciality (WA)

Psychiatry

▼

?

Speciality

Surgeon

▼

Type

▼

?

AHPRA

Expiry Date

📅

Prescriber

Clinic Dr

-- Select Doctor --

▼

Enhancement to Episode Stats Export

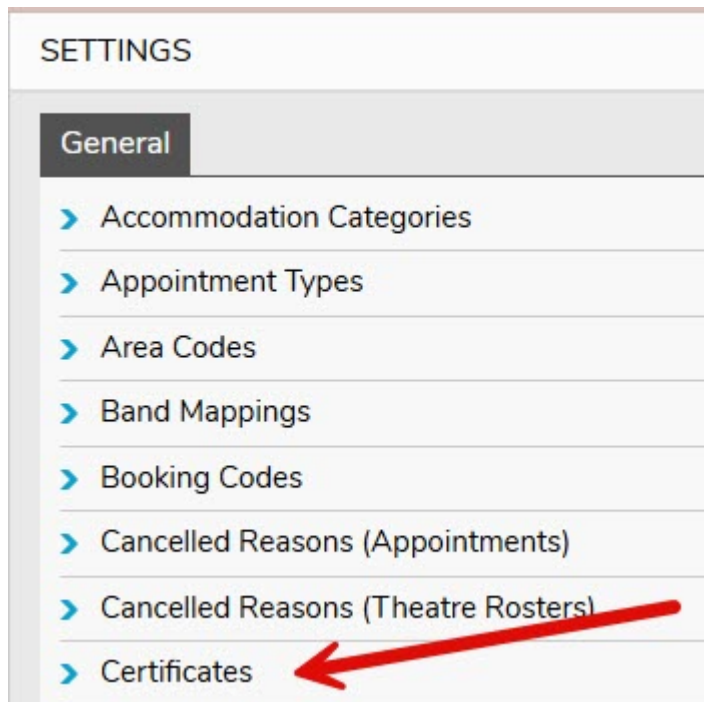
FYDO has added the Referring Doctor's Specialty to the **Reports > Episode Stats > Excel - Raw Data Export**, enabling facilities to utilise this information more effectively. The information is shown in **column BO** of the export file.

BL	BM	BN	BO
ReferringDr	ReferringDrID	ReferralDate	ReferringDrSpecialty

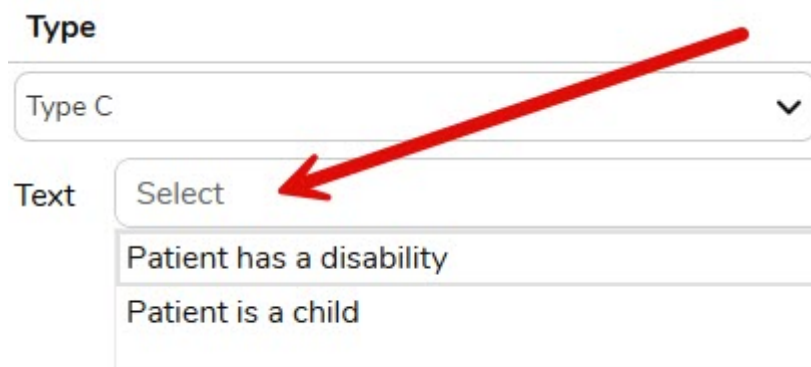
FYDO Hospital Update - 25/09/2025

Addition to Certificates

A new improvement has been made regarding the addition of certificate reasons in patient records. In the **Settings** tab, you will now find an option for **Certificates**, where you can define and add your certificate reasons.

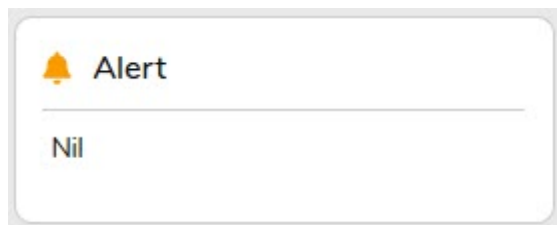


Once the reasons are added, you will have the option to select from a drop-down menu when adding a certificate to the patient's file. While this new feature provides a pre-defined selection, please note that you will still have the flexibility to free-type any additional text as needed.

A screenshot of a form with two sections. The first section is labeled 'Type' and contains a dropdown menu with 'Type C' selected. The second section is labeled 'Text' and contains a dropdown menu with 'Select' selected. A red arrow points to the 'Select' option in the 'Text' dropdown. Below the 'Text' dropdown, two options are visible: 'Patient has a disability' and 'Patient is a child'.

Update to Patient Alerts

FYDO has now aligned the functionality of Patient Alerts with that of Patient Allergies. When "NIL" is entered in the Patient Alerts section, it will no longer be displayed on the appointment screen, as it is deemed not applicable.



Episode Stats Date Range Addition

A new feature has been added to the **Episode Stats** section under **Reports**. When you click on the date, FYDO now provides the option to search data from specific time periods via a button. The available time periods include:

- Current Week
- Current Month
- Previous Week
- Previous Month
- Current Quarter
- Current Year
- Previous 3 Months
- Previous Quarter

This enhancement is designed to streamline your reporting process and make it easier to retrieve data for the desired time frames.

A screenshot of the 'Episode Stats' interface. At the top, there's a 'Procedure' section with a search bar labeled 'Search for a Procedure'. To the right of the search bar is a 'From - To' date range selector, currently showing 'p1/09/2025 → 24/09/2025'. A red arrow points to this selector. Below the search bar is a list of time period options: 'Today', 'Current week', 'Current month', 'Previous week', 'Previous month', 'Current quarter', 'Current year', 'Previous 3 months', and 'Previous quarter'. This list is enclosed in a red rectangular box. To the right of the list is a calendar view for September 2025 and October 2025. The calendar shows days of the week (Su, Mo, Tu, We, Th, Fr, Sa) and dates. The date '24' in September is highlighted in blue. The calendar is also enclosed in a red rectangular box.

Change in Episode Stats Re-Admission

Episode stats can now show re-admission within a stipulated number of days.

Filter

No filter set

No filter set
Readmitted in last X days
No procedure performed
An unplanned visit to theatre occurred
Transferred From
Transferred To

Enhancement to Medical Retention Record

In the **Medical Retention Record** section under **Reports**, a new column has been added to the export functionality. When exporting this document to Excel, you will now see a dedicated column displaying the procedure notes.

MedicalRecordRetention (Hospital) As At 24/09/2025											
For All Locations											
Patient Name	MRN	Adm#	Last Episode	DOB	Age (During Episode)	Chart Location	Chart Volume	Chart Status	Last DRG	Deceased	Procedure Notes

FYDO Hospital Update - 11/09/2025

Upcoming Layout Change

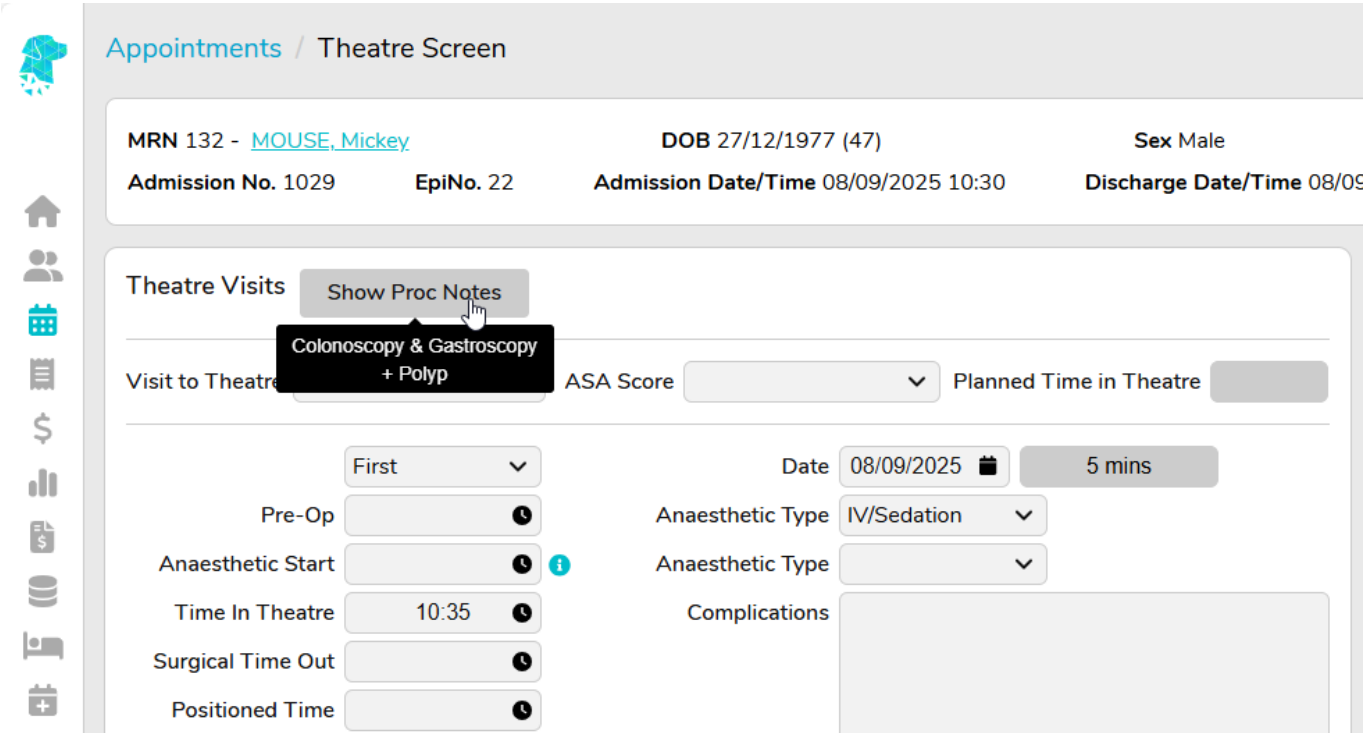
As part of the upcoming major update scheduled for **21 September 2025**, the Appointment Screen will feature a refreshed layout. A preview of the new design is shown below.

Appointments 3 Patients 45 of 360 minutes											
<div> <div>ADMISSIONS</div> <div>DAY PROGRAM</div> <div>MEDICAL</div> <div>THEATRE 1</div> <div>THEATRE 2</div> <div>THEATRE 3</div> </div> <div> <div>Search for patient...</div> <div>Wednesday, 10 Sep 2025</div> <div>Individual</div> </div> <div>Action</div>											
Time		Name	MRN	Procedure	Surgeon	Notes	Sts	C	B	HF	OOP
09:00					EYES, Bright						
09:30					EYES, Bright						
10:00		SWAGGER, Bob Lee	163	Left Cat & IOL	EYES, Bright	Diabetic	B			AUH	
10:15		STEWART, Alfred	110	Left Cat & IOL	EYES, Bright		B			BUP	
10:30		FLINSTONE, Frederick	228	Right Cat & IOL	EYES, Bright	Wheelchair	B			DHF	
10:45					EYES, Bright						
11:00					EYES, Bright						
11:30					EYES, Bright						
12:00					EYES, Bright						
12:30					EYES, Bright						
13:00					EYES, Bright						
13:30					EYES, Bright						
14:00					EYES, Bright						
14:30					EYES, Bright						

For more details on this layout and the location of specific features, please refer to the link provided:

Theatre Screen Addition

FYDO has introduced a new feature within the Theatre Screen that allows users to quickly view procedure notes. As shown in the image below, a yellow **“Show Proc Notes”** icon has been added. By hovering over this icon, you can see a preview of the notes entered for the procedure.



This enhancement is particularly valuable in facilities where nurses and doctors primarily rely on the Theatre Screen, as it eliminates the need to refer back to the printed list, providing faster and more efficient access to critical information.

New Token

FYDO now includes a token for **Gender**. Please see below for details on the newly added token.

Gender ID = <<patGender2>>

Gender Description = <<patGender2Desc>>

Admission Time	Patient Name	Doctor/Anaesthetist
07:00 Diabetic, Anxiety	DEAN, James (M) DOB: 01/01/1942 (83) Gender ID: 1 Gender: Man, or boy, or male	Doctor: EYES, Bright Anaes: CELES, Monica Anae Type: None
07:30 Infection	DAY, Doris (F) DOB: 03/04/1922 (103) Gender ID: 2 Gender: Woman, or girl, or female	Doctor: EYES, Bright Anaes: CELES, Monica Anae Type: IV/Sedation

For a complete list of available Patient tokens, please refer to the FYDO Wiki Manual via the link below:

[FYDO Hospital Update - 03/09/2025](#)

Episode Stats Report Addition

FYDO has enhanced the Episode Stats Report to incorporate Body Stats, one of our latest features. The Excel Raw Data Report now includes four additional columns: Height, Weight, BMI and Stats Date.

RN	RO	RP	RQ
Height	Weight	BMI	StatDate

Print List Enhancement

FYDO has introduced a new tick-box option when printing lists, allowing you to generate lists exclusively for patients with **Food Instructions entered** to identify special dietary requirements. This enhancement provides a more efficient way to identify and manage patients' specific needs.

Print List

Template

Theatre list

Order of List

Theatre, Date, Booking Time, Doctor, Anaesthetist

Theatre

Admissions

Surgeon

All Dr/Surgeon

New Page

Not set

From Date

29/08/2025

To Date

29/08/2025

Time From

00:00

Time To

23:59

Options

☐ Include dummy appointments

☐ Include cancelled appointments

☒ Exclude appointments without food instructions

Copies

1

Print

Export

Cancel

FYDO Hospital Update - 28/08/2025

Billing Status Addition

FYDO has introduced a new ordering option within the Billing Status Report. When the **Report Type** is set to **Show Not Billed Only**, a new **Order By** field will become available. This feature functions identically to the **Order By** option in the Incomplete Report and will default to **Alphabetical** ordering.

Billing Status Report

Location

All Locations

Doctor

All Doctors

Fund

All Funds

Theatre Complete

All Theatre

Coding Complete

All Coding

Order By

Alphabetical

Discharge Date, Patient Name

Fund, Patient Name

Alphabetical

Report Types

Show not billed only

Patient Category

All Patient Categories

New Option in Casebase Settings

FYDO has introduced a new column titled **Ignore Step Down** in the **Settings > Health Fund Fees > Casebase Fees** tab. This column is a tick box, similar in function to the existing **GST** column.

This enhancement addresses scenarios where certain facilities require the **Procedure Only** fee to be calculated at 100%, even when the item is listed as a secondary or subsequent procedure. However, as this rule does not apply universally to all item numbers within the Casebase list, some of which still require percentage-based step downs. The new tick box provides the flexibility to manage these exceptions on an item-by-item basis.

Ignore StepDown	GST	Exclude Other Services	Exclude Private Room
			✓
✓			✓

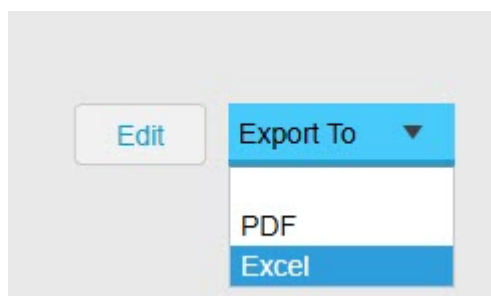
If you need to upload the Casebase import file, the new field will be located in column J. Additionally, both the PDF and Excel spreadsheet outputs have been updated to include the 'Ignore Step Down' column.

A	B	C	D	E	F	G	H	I	J	K
MBS	Casebase	Procedure	Type	DVA	OutlierDays	OutlierRate	GST	ExcLOS	IgnoreStepDown	ExcludePrivateRoom

[FYDO Hospital Update - 21/08/2025](#)

Exporting Fund Fees

We've made an enhancement to the **Settings > Health Fund Fees** section. The previous "Print" option, located in the top right-hand corner, has been updated and renamed to "**Export To**". This new functionality now allows you to export Health Fund Fees not only as a **PDF**, but also as an **Excel spreadsheet**, providing greater flexibility and convenience.



Bed Tracker Addition

We've introduced an additional option to the **Bed Tracker** screen for the overnight hospitals. When selecting the "**Print Handover**" button in the top right-hand corner, you will now have the ability to print the handover **by doctor**.

This enhancement ensures that doctors only view information relevant to their own patients, improving efficiency and maintaining patient confidentiality.

Print Handover

Template Handover Report Shae ▼

Order Ward, Bed ▼

Doctors All Doctors ▼

Ward All Wards ▼

Religion All Religions ▼

Option ☐ Exclude empty beds

Cancel

Export



Print Handover

[FYDO Hospital Update - 14/08/2025](#)

Merge Practices Feature

Facilities now have the ability to merge **practices**. This enhancement streamlines workflow and improves data management by providing a simple way to consolidate multiple practices and maintain a cleaner, more organized database. You will find this merge feature in **Settings > Practices > Select Practice**.

SETTINGS > PRACTICES > 10026 - HOLLYWOOD CLINIC

Merge Label Edit

Practice Details

Number 10026

Practice Name Hollywood Clinic

Address Line 1 1 Hollywood Boulevard

Address Line 2

Suburb HOLLYWELL QLD 4216

Mailing Address

Mailing Suburb

Phone (07)4555-5555 Fax (07)5444-4444

Email starsonly@hollywood.com.au

Status ☒ Active

Edit

ID	Surname	First Name	Provider Number	Mobile	Speciality	Status
No referring doctors found						

Merge Practice

Back Streets Back

Select a practice where Hollywood Clinic will be merged into. This means this practice will no longer exist, all referring doctors linked to this practice will be moved into the selected practice.

Cancel

Merge Practice

Permissions for this feature can also be managed within **User Groups** under **Settings General**. Users with **Read and Write (RW)** access will have the ability to merge practices.

Practices

D

R

RW

Incomplete Report Addition

FYDO has implemented an enhancement to the Incomplete Report: when the report is run using the *Uncoded Episodes* or *Ungrouped Episode* filters, the **Coding on Hold** reason will now be displayed.

Patient Name	MRN	Fund	Adm #	Adm Date	Dis Date	MBS	Diagnosis	Sts	Admitting Dr	Coding On Hold	Invoice On Hold	Theatre On Hold	Cancelled	No Proc
BEACHES, Sandy	199	AUH	842	14/02/2025	14/02/2025			D/O	EYES, Bright	Awaiting Items				
SWAGGER, Bob Lee	163	AUH	976	17/06/2025	17/06/2025			D/O	EYES, Bright					

New Column on Revenue Report

A new column has been added to the *Revenue Report - Raw Data* Excel file. Located in column **BB**, the new field is titled **InvGross ex OS 6**. This column represents the total revenue excluding the value of prostheses.

BB
InvGross ex OS 6

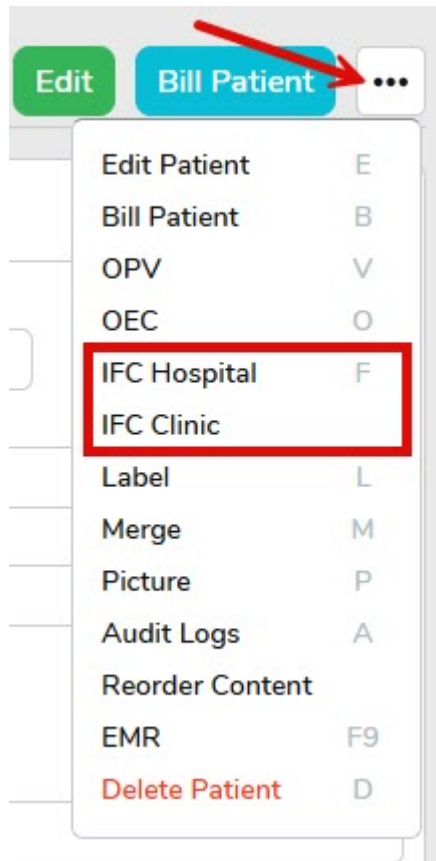
[FYDO Hospital Update - 07/08/2025](#)

Improved workflow for creating an IFC

Wanting to generate an IFC for a patient that is NOT booked for an appointment yet? You can now

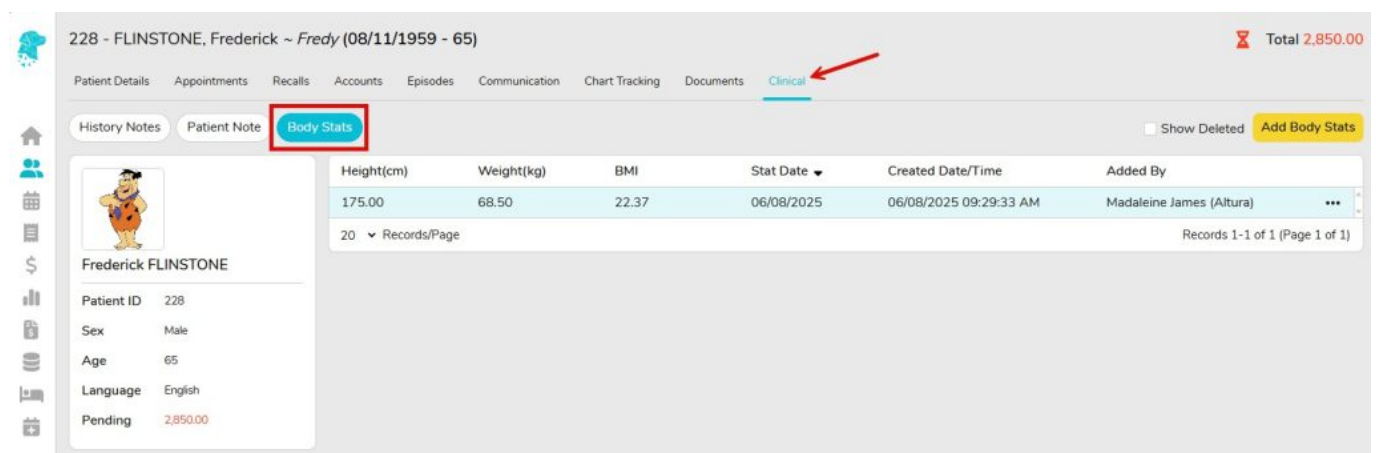
do this directly from the patient screen, eliminating the need to navigate back to the Patient List Screen. This new feature is accessible by clicking on the three dots on the right-hand side of the patient screen which will generate a drop-down menu where you will see this option.

Users will need to add additional information while using this feature, as it isn't linked to a particular episode with pre-populated item numbers etc.



Body Stats

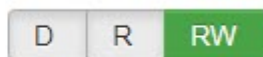
FYDO has introduced a new **Body Stats** tab, now available within the **Clinical** section of the **Patient Screen**. This feature allows users to record a patient's height and weight, with the system automatically calculating the Body Mass Index (BMI). Users can also assign a start date to these measurements, accommodating variations across different admissions.



If height and weight data are entered during the **Preadmit Admission Form** process, they will automatically transfer to FYDO and be stored within the Body Stats section.

Additionally, user permissions for this feature can be managed within **User Groups**, with access levels configurable to **Deny**, **Read**, or **Read and Write**.

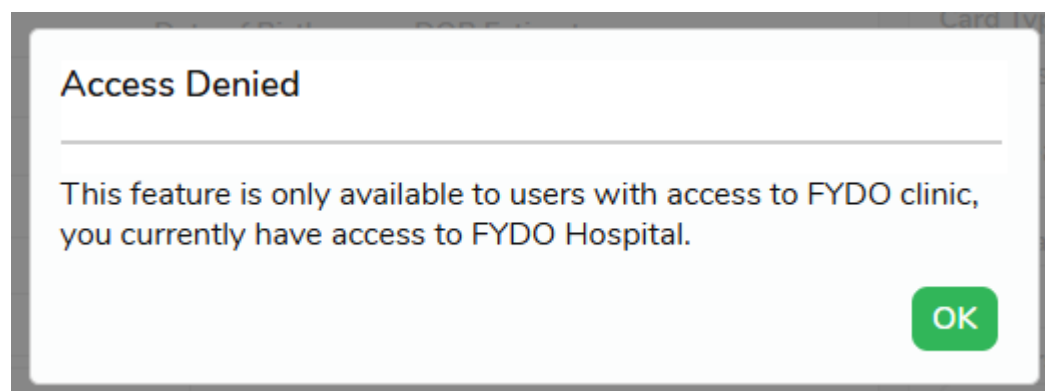
Clinical - Body Stats



[FYDO Hospital Update - 31/07/2025](#)

New Alerts

Hospital users will now see clear alerts when attempting to access FYDO features that are only available in FYDO Clinic databases.



Bed Occupancy Report

Additional features have been added to the **Bed Occupancy Report**, allowing facilities to collate data in ways that better suit their workflow and needs.

Users can now select a **Primary AND Secondary Group By** option, as well as the desired **Trend Type** (*Week, Month or Year*), to ensure the data is presented in a clear, easy-to-read format.

REPORTS > BED OCCUPANCY REPORT

Bed Occupancy Report

Location: Shaes Private Hospital

Group by(Primary): Ward

Group by(Secondary): Dr / Surgeon

Trend Type: Year

Start From: 01/06/2024 To: 31/05/2025

Update

1 of 3 Find | Next

100%

Shaes Private Hospital

Occupancy Report For 01/06/2024 to 31/05/2025 and Group By Ward and Dr / Surgeon

Ward	Dr / Surgeon	Jun 2024	Jul 2024	Aug 2024	Sep 2024	Oct 2024	Nov 2024	Dec 2024	Jan 2025	Feb 2025	Mar 2025	Apr 2025	May 2025	Total
Daisy	BLACK, Jack	60	62	62	60	62	60	62	62	56	62	60	62	730
	MURPHY, Shaun	0	0	0	0	0	0	0	0	0	5	0	0	5
	CONNORS, Curtis	0	0	0	0	0	0	0	14	28	31	30	31	134
	HOUSE, Greg	1	0	0	0	0	0	0	0	0	0	0	0	1
	Sub Total:	61	62	62	60	62	60	62	76	84	98	90	93	870
Water Lily	CONNORS, Curtis	0	0	0	0	0	0	0	14	0	0	0	0	14
	HOUSE, Greg	0	0	0	0	2	0	0	25	28	38	60	62	215
	MURPHY, Shaun	0	0	0	0	1	0	0	0	0	1	0	0	2
	EYES, Bright	0	0	0	0	0	0	0	5	0	0	0	0	5
	TEST, Test	0	0	0	0	3	0	0	0	0	0	0	0	3
	Sub Total:	0	0	0	0	6	0	0	44	28	39	60	62	239
Grand Total:		61	62	62	60	68	60	62	120	112	137	150	155	1109
No. of Beds		11	No. of Days		365	Bed Days Avail.		4015	Bed Days Occupied		1109	% of Occupancy		27.62

SMS Automation

Facilities can now **Deactivate** SMS Automations, allowing them to pause messages when needed without deleting the entry or losing the settings.

Settings / SMS Automation

Add SMS Automation

Condition	Template	Days After/Before	Send At	Location	Doctor/Theatre	Custom	Status	Action
Post Discharge	Patient Survey	2	10:00 AM	Shaes Private Hospital	All	-	Inactive	***
To Confirm Appointment	Hospital Appt Reminder	3	8:33 AM	Shaes Private Hospital	All	-	Active	***

100 Records/Page

View Automation
Mark as Inactive
Delete Automation

Practices

Email addresses are now displayed in the list of **Practices** under **Settings**. This information is also included in the **Excel Export**, making it easy for facilities to access and use for emailing purposes.

SETTINGS > PRACTICES

Show Inactive Search Add Practice Export To

ID	Practice Name	Address	Suburb	Phone	Fax	Email	Dr's	Status
1	Back Streets Back	100 Back Street	BACK PLAINS	(07)4555-5555	(07)4666-6666	backstage@backstreet.com.au	2	Active
10026	Hollywood Clinic	1 Hollywood Boulevard	HOLLYWELL	(07)4555-5555	(07)5444-4444	starsonly@hollywood.com.au	0	Active

100 Records/Page

Records 1-2 of 2 (Page 1 of 1)

FYDO Hospital Update - 24/07/2025

Length of Stay Report

The Length of Stay Report now has an extended list of **Group By** options, when running this report using **Report Type > Summary**.

Report Type

☐ Detail ☒ Summary

Group By (Primary)

Doctor

- Doctor
- DRG
- Fund
- MBS
- Patient Category
- Procedure
- Specialty
- Theatre

Users can now group data by several categories, allowing for easier and more efficient extraction of relevant information.

To further enhance this report, **Average Minutes** has been added to each category line, reducing the need for manual calculations.

Shaes Private Hospital			
Length Of Stay Report based on Intra-Operative: 'Time in Theatre' to 'Time out of Theatre' between 01/01/2025 to 23/07/2025 and Order By Primary Group			
For Doctor = Multiple Doctors and Group By (Primary) Doctor			
Primary Group	Avg(mins)	Length (mins)	# of Episode
CONNORS, Curtis	45.14	948	21
EYES, Bright	49.28	1,774	36
HAB, Rea	24.00	144	6
HOUSE, Greg	45.36	635	14
MURPHY, Shaun	27.50	110	4
PIERCE, Hawkeye	57.00	285	5
Average : 45.30		Total : 3,896	86
LengthOfStay-Shaes Private Hospital		Page 1 of 1	
		Date: 23/07/2025 12:46 PM	