

# [FYDO Hospital Update - 31/07/2024](#)

## Chart Tracking Capabilities

Facilities are now able to track charts with FYDOs new **Chart Tracking** tab.

**Phase 2** of this feature will allow facilities to add "Locations", for around their hospital, to list where the Medical Record currently is.



## New Entitlement Card Fields

FYDO now has the capacity to list up to four **Entitlement Cards**. With the new feature button **+Add new entitlement card** visible when editing the Patient Screen.

**New tokens** will need to be added to any forms that generate this information from FYDO. So please let us know if you have a form that requires amendment, and we can assist.



## Occupation Field

A new field has been added to FYDO to document a patients **Occupation** for facilities that require the collection of that data.



## Open Access Flag

Facilities will now be able to identify **Open Access** referrals, with the new tick box to allow this information to be documented on the **Make/Edit Appointment** Screen.

**Phase 2** of this development will be to add this information to reports.



## DRG Contract Additions

We have updated our billing engine rules, to cater for complex, long-stay, DRG contracts.

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# [FYDO Hospital Update - 11/07/2024](#)

## New Menu Design

We're thrilled to announce that our Main Menu has received a fresh, new look! While it remains as functional and easy-to-use as ever, we have enhanced the design to provide you with an even more enjoyable experience.



## Additional Referring Doctor Fields

Users are now able to document additional **Phone Numbers** for the Referring Doctors, with the introduction of 2 new fields. These can be found in Settings > Referring Doctors.



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## [FYDO Hospital Update - 04/07/2024](#)

### Additions to the DRG Fee Set Up

To assist with complex DRG Health Fund contracts, we have implemented additional fields to improve our simplified billing. There are now 3 steps down fields available for Long Stay 'LS' with 'from' and 'to' days.

DRG	Sameday Rate	IP Rate	SS Trim	SS Fee	LS 1 From	LS 1 To	LS 1 Fee	LS 2 From	LS 2 To	LS 2 Fee	LS 3 From	LS 3 To	LS 3 Fee	TFR Trim	TFR Disc
801A	1,000.00	2,000.00	1	500.00	10	15	400.00	16	20	300.00	21	25	200.00	0	0.00

### Additions to the Length of Stay Report

The Length of Stay Report can now be generated based on **Booking Time** to **Pre-Op Time**.



### Additions to Mandatory Fields

Gender has been added as a mandatory requirement for WA, VIC and TAS submission. If the 'On admission, make patient fields mandatory' feature is enabled in your System Configuration, a warning will pop up if this is missing from the patient screen on admission.

Allow referral to be entered without a referral date/period

Alert when referral expired when editing an appointment

Invoicing only allowed if 'Theatre Completed'

**On admission, make patient fields mandatory**

On admission, alert to take excess if not yet collected

Theatre Roster required when making bookings

Invoicing only allowed if 'Episode Grouped'

On admission, make Next of Kin mandatory

On admission, make Emergency Contact mandatory

**Mandatory Fields**

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The following is missing from the patient screen:

- Gender

Please go back to the patient screen and enter missing information

[Go to Patient screen](#)

## New Webhook Fields Added

Episode webhooks now have the PreAdmissionContacted and PostDischargeContacted fields with True or False values.

## Bug Fixes

The issue some users were experiencing with amending the DVA Casebase Fee Set Up has been resolved.

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## [FYDO Hospital Update - 27/06/2024](#)

### 1<sup>st</sup> July National Procedure Banding Update

By the 1<sup>st</sup> of July, the National Procedure Bandings update will be loaded into FYDO. All new items will be added, along with any amendments to the National Banding.

# 1<sup>st</sup> July Prescribed List / Prostheses Update

By the 1<sup>st</sup> of July, the Other Services update will be loaded into FYDO. All new items will be added, and all fees amended.

## Additions to the Unbilled Revenue Report

To further enhance the Unbilled Revenue Report, facilities will now be able to view the **Admitting Doctor**, **Doctor Speciality**, and **Coding Status** of each episode. The **Provisional DRG** feature in the Edit Appointment screen can now be utilised for **inpatients** with DRG-based health fund contracts to generate more accurate revenue predictions.

The screenshot shows the 'Unbilled Revenue' report interface. It includes filter sections for Location (Hospital & NSW), Fund (MEDIBANK PRIVATE LIMITED), Episode Type (Admitted and Discharged), Ward (All Wards), Report Type (Summary), Patient Category (Inpatient), Admitting Doctor (All Admitting Doctor), Order By (Patient Name), and From Date (19/06/2024). Below the filters is a table titled 'ACSS Michelle Staging' with the following data:

Patient	MRN	Adm Date	Fund	Admitting Dr	Dr Speciality	Type	LO	Coding	Total	Accom	Theatre	Casebase	DRG	Other
GRYLLS, Bear	596	20/06/2024	MPL	CRAWFORD, Darlene	Endocrinology	I/P	6		0.00	0.00	0.00	0.00	0.00	0.00
PAN, Peter	1944	19/06/2024	MPL	CHRISTIAN, Louisa abc	Surgeon	I/P	7		13,000.00	0.00	0.00	0.00	13,000.00	0.00
Total Patients 2									Total : 13,000.00	0.00	0.00	0.00	13,000.00	0.00

## New Fields added to Theatre Roster API

The `getTheatreScheduleSyncList` API has been updated to include additional fields from the theatre roster. These new fields are:

- "ReasonForDelayedStart": ""
- "ReasonForDelayedStartDesc": ""
- "ReasonForDelayedFinish": ""
- "ReasonForDelayedFinishDesc": ""

## [FYDO Hospital Update - 20/06/2024](#)

### Religion added to Patient Screen

Facilities are now able to document a patients **Religion** in the Patient Screen.



## Practice Enhancements

Facilities are now able to easily print address labels for Practices from **Settings > Practices**. The **Practice Email Address** can now also be documented.



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## [FYDO Hospital Update - 13/06/2024](#)

### Informed Financial Consent (IFC) Tokens

Facilities are now able to add the **File Number** and **Doctors Contact Phone Number** to their IFC templates.

1. **File Number** <<IFCFileNum>>

This information is populated from the **Patient Screen** field called **File Number**



2. **Doctors Contact Phone Number** <<IFCDocPh>>

This information is found in **Settings > Doctors** for each individual **Doctor**



An example of these new tokens on an IFC are as below:



### Revenue Report

The **Number of Nights** has been added to the **Revenue Report > Excel - Raw Data Export**.



### Billing Status Report > Show Not Billed Only

Users will now be able to efficiently access the **Certificates Screen** from the **Billing Status Report > Show Not Billed Only Report** using the Right-Click Menu.



### Patient Stats Report

If a user tries to run the **Patient Stats Report** for any data that falls outside the restrictions assigned to them, in **Settings > User**, they will now be shown a pop up of the categories they **do** have access to.



## API Key

FYDO now has the ability to provide multiple API Keys, eliminating the need for third parties to share keys. Each API Key now includes a user field where facilities can label the user of each key. This enhancement improves control over disabling third party access and quickly identifies those that possess a key.



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## [FYDO Hospital Update - 30/05/2024](#)

### Preadmit Form - Manual Link Enhancements

For Preadmit forms that are not automatically linked, FYDO now makes it easier to check for possible matches in the database.



The **Link Patient** feature will now open the search box with the **Date of Birth** from the Preadmit Form already populated and searching for possible matches.



If no matches are found, you can simply click the **Patient** search option to populate the search with the **Name** from the Preadmit Form.



### New User Group Access Level

There is a new access level that allows facility to restrict users from **Creating Custom Views** for the **Appointments Screen**. All users will still have access to utilise the Custom Views that have been created for the facility and will be able to choose their default preference.



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## [FYDO Hospital Update - 24/05/2024](#)

## SSO - Single Sign On

FYDO now gives users, and facilities, the option to utilise Single Sign On (SSO). Please click on the link below to view our wiki page for more information on this feature.

[Single Sign On with FYDO](#)



## New Interactive Reports

We have added to our Interactive Reports collection with new additions to the:

- Incomplete > Uncoded Episodes Report
- Incomplete > Ungrouped Episodes Report

These reports have been fitted out with the famous FYDO Right-Click menu, to allow users to easily and efficiently complete tasks at hand. With essential information being displayed, and columns that can be sorted this report will assist in efficiently and workflow improvements for facilities.



## Removing Episodes - New Permission Level

A new permission level that allows facilities to restrict the ability to **Remove Episodes** from FYDO. Since this function was previously available to all users, it will be defaulted too **ON**. Facilities wishing to restrict this functionality from certain User Groups will need to change the setting to **OFF**.



## Rename Maiden Name field to Previous Name

To enhance the usability of the **Maiden Name** field, we have now renamed it to **Previous Name**. This change will be reflected across all screens in FYDO.



## New Colour Coding Option for Pre-Op

Facilities, that utilise the **Status View** in the Appointments Screen, are now able to set a colour for when patients enter **Pre-Op**. This colour will be triggered as soon as a time is added to the **Pre-Op field** on the **Theatre Screen**.



## New Check List Options Added

There are now two new **Check List Options** added for facilities to utilise to assist in workflow and the completion of tasks.

- Pre-Admission Contacted
- Post-Discharge Contacted

These options are accessible from the **Right-Click Menu > Checklist** or from the **Edit Appointment Screen**.



### Bug Fix

A couple issues, affecting the new theatre time checkers, have been resolved.

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## [FYDO Hospital Update - 17/05/2024](#)

### New Hyperlink for Theatre Rosters

This time-saving feature will make updating Theatre Rosters a breeze! With a Hyperlink added to the **time**, users can now click on the session times, and a new window will open, allowing them to easily amend the roster. Simply close the tab once finished, ensuring you don't lose the day you are working on in the Appointments Screen!

Need to change the Anaesthetist for the session? Just click on the hyperlink!

Need to add Notes or Theatre Staff to the Theatre Booking? Just click on the hyperlink!



### Patient Screen Amendments

Following the launch of our **New Patient Screen**, we received some wonderful feedback that has helped us enhance it even further:

- In **View Mode**, each field is **outlined**.
- In **Edit Mode**, each field is both **outlined** and **shaded**.
- In **Edit Mode**, the selected field is indicated with a **blue outline**.





## Episodes Screen - Audit Amendments

Based on the feedback received following the redesign of the **Episode Screen**, the **Audit Log** information will now be collapsed by default when the page is opened to ensure the screen is as visually pleasing as possible. Users can still view all audit information by simply clicking the **arrow** to the right of the field.



## Theatre Screen - Additional Features

Specific times in the **Theatre Screen** can now be made **mandatory**! New settings have been added to ensure the required data is ALWAYS entered once the **Theatre Complete** tick box is marked. These settings can be controlled in **System Configuration** and amended by anyone within the facility with the necessary access level.

These settings allow facilities to **Hide Positioned Time** if it is not a required field for their specialties and make any combination of times mandatory. For instance, since **Time in Theatre** and **Time Out of Theatre** are required for billing, facilities can select these options to ensure these times are always entered.

The trigger for these times being required is the marking of the **Theatre Complete** tick box. Users will not be able to save the information on the Theatre Screen if any of the required fields are missing.



## Theatre Screen - Checkers

A number of checkers have been implemented to help ensure times are entered in the correct sequence on the **Theatre Screen**. These alerts will pop up immediately when an incorrect time is entered. For instance, if a **Pre-Op Time** is entered that is EARLIER THAN the **Admission Time**, FYDO will alert the users with an **Invalid** pop-up.



Another example is if the **Procedure Finish Time** is EARLIER THAN the **Procedure Start Time**.



## Theatre Screen - New Field Added

A new field has been added to allow facilities to record the **Surgical Time Out** time.



## Theatre Screen - Add New Nurse

Users can now easily and efficiently add a new nurse to the **Nurse List** from the **Theatre Screen**. By opening the Nurse List dropdown, users will see the option to **Add Nurse**. This feature can only be utilised by staff members with the required access levels to amend the Nurse List in Settings.



## Episode Notes - Audit Log

An Audit Log is now available for any amendments made to the **Episode Notes**.



## Manually Linking Preadmit Forms

When manually linking a Preadmit form, users must now ensure the patient's **Date of Birth** on the form matches the Date of Birth in FYDO. This is in addition to the existing checks for the First Name and Surname, which helps prevent paperwork from being accidentally allocated to the incorrect patient.



## Theatre Roster - Added Features

Any **Surgical Assistant** or **Other Surgical Assistant** entered into a Theatre Booking will now be automatically populated into any new episodes booked within that roster. They will also be updated for all linked **bookings** (*except cancelled, admitted, or discharged episodes*), making it easy for staff to update these fields for a whole list of patients in one simple step!



## Bug Fix

An issue that was affecting the ordering of the **Payments (Hospital) Report** has now been resolved.

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# [FYDO Hospital Update - 09/05/2024](#)

## Next of Kin and Emergency Contact Details

Facilities are now able ensure that the **Next of Kin** and **Emergency Contact** details are entered prior to admission. This option can be amended in **Settings > System Configuration** by checking the tick boxes called:

- On admission, make Next of Kin mandatory
- On admission, make Emergency Contact mandatory



If one of these options is selected, a pop-up will alert the user to the specific information that needs to be completed when they attempt to admit the episode.



## **New Billing Rule**

A new billing rule has been added in **Fees Setup > Other Settings** to accommodate certain contract types. This rule is utilised when Per Diem billing is necessary for the primary item number, but subsequent items have associated Procedure Fees. Selecting this tick box will ensure that all subsequent items only incur Theatre Band Fees.



## **Defence Health Endoscopy ECLIPSE Claiming**

Defence Health have amended the way they require multi-item endoscopy procedures to be transmitted via ECLIPSE. FYDO has now been updated to accommodate these claims and ensure correct payment is processed by the fund.

## **Type C and Type B Accommodation Billing Rule**

An amendment has been made to the application of the Accommodation Band when billing Type C and Type B item number together. If the Type C item number attracts a higher band, it will still be considered the primary procedure. However, if a subsequent procedure is a Type B item, the Type C Accommodation Band will no longer apply. Instead, FYDO will recognise the appropriate accommodation band based on the Type B item number, anaesthetic type, and time in theatre.

## **Bug Fix**

The issue that some facilities were having with their Print List has now been resolved.