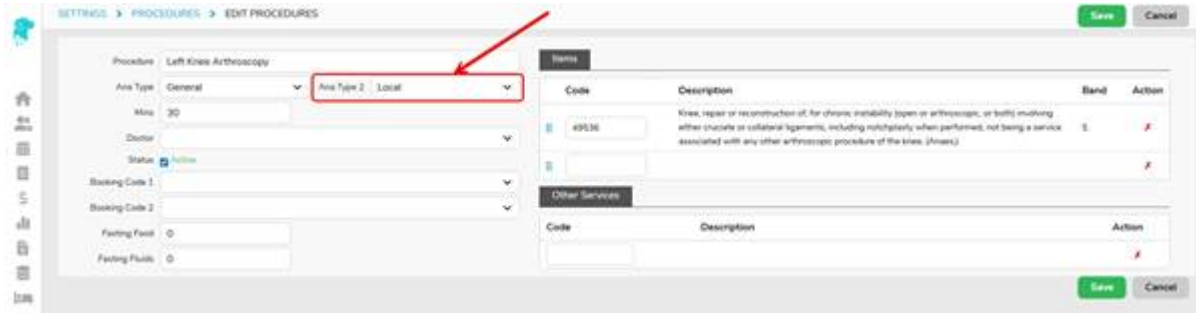


# [FYDO Hospital Update - 20/11/2025](#)

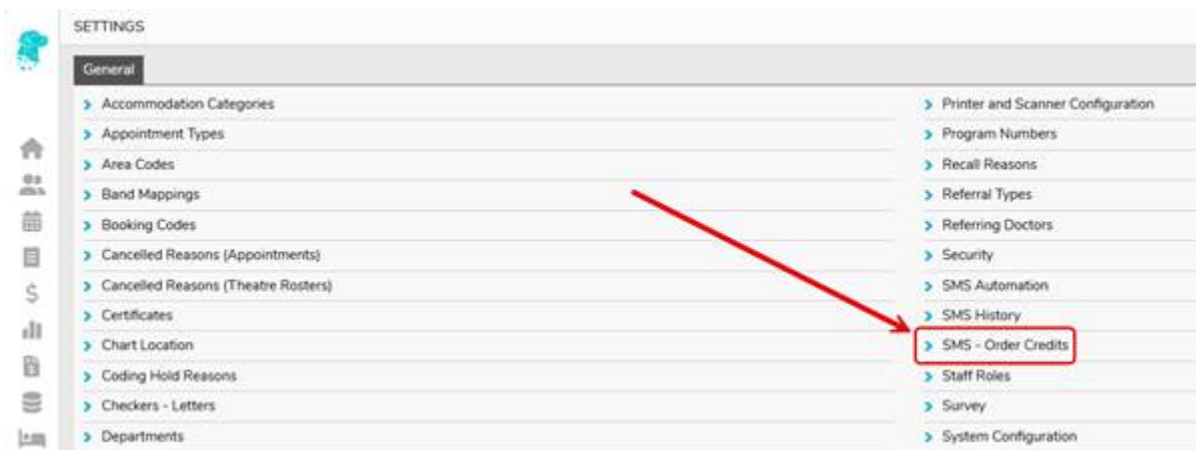
## Procedure Default Enhancements

Facilities can now also set a default **Secondary Anesthetic Type** for any procedure added in **Settings > Procedures**, alongside all the other defaultable fields. This enhancement makes it even easier and faster to book patients into FYDO.



## Ordering SMS Credits

It is now even easier to **order SMS Credits** with a new dedicated location in FYDO:



# [FYDO Hospital Update - 13/11/2025](#)

## Report Enhancement

FYDO has introduced an enhancement across multiple reports, adding a **date range dropdown** that allows users to select a specific reporting period. This functionality mirrors the feature recently implemented in the **Episode Report**.

The enhanced date selection is now available for the following reports:

- Revenue Report

- Other Services Revenue
- Unbilled Revenue Report
- Trial Balance
- Payments

From - To

01/11/2025 → 12/11/2025

- Today
- Current week
- Current month
- Current quarter
- Current year
- Previous week
- Previous month
- Previous 3 months
- Previous quarter

| Nov 2025 |    |    |    |    |    |    | Dec 2025 |    |    |    |    |    |    |
|----------|----|----|----|----|----|----|----------|----|----|----|----|----|----|
| Su       | Mo | Tu | We | Th | Fr | Sa | Su       | Mo | Tu | We | Th | Fr | Sa |
| 26       | 27 | 28 | 29 | 30 | 31 | 1  | 30       | 1  | 2  | 3  | 4  | 5  | 6  |
| 2        | 3  | 4  | 5  | 6  | 7  | 8  | 7        | 8  | 9  | 10 | 11 | 12 | 13 |
| 9        | 10 | 11 | 12 | 13 | 14 | 15 | 14       | 15 | 16 | 17 | 18 | 19 | 20 |
| 16       | 17 | 18 | 19 | 20 | 21 | 22 | 21       | 22 | 23 | 24 | 25 | 26 | 27 |
| 23       | 24 | 25 | 26 | 27 | 28 | 29 | 28       | 29 | 30 | 31 | 1  | 2  | 3  |
| 30       | 1  | 2  | 3  | 4  | 5  | 6  | 4        | 5  | 6  | 7  | 8  | 9  | 10 |

## Medical Record Retention Improvement

FYDO has introduced a new feature that enables facilities to easily identify which files are eligible for culling within a specific month. Users can now **filter the Medical Retention Report** based on **Admission Date**, or **Discharged Date**, based on their requirements. Allowing them to streamlining record management and retention processes.

Based On

Admission Date

Chart Tracking

Admission Date

Discharge Date

## [FYDO Hospital Update - 06/11/2025](#)

## Unbilled Revenue Report Enhancement

FYDO has enhanced the **Unbilled Revenue Report**. The MBS Item Numbers, from the first theatre visit, are now included in the Excel Raw Data export for greater transparency and ease of analysis. This new information will appear starting in column AD when run in summary and in column AE when run in detailed.

### Summary:

| AC         | AD     | AE     | AF     | AG     | AH     | AI     | AJ     | AK     | AL     | AM      | AN |
|------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|----|
| ProgramNum | MBS1v1 | MBS2v1 | MBS3v1 | MBS4v1 | MBS5v1 | MBS6v1 | MBS7v1 | MBS8v1 | MBS9v1 | MBS10v1 |    |
|            | 32229  | 32222  | 30473  |        |        |        |        |        |        |         |    |
|            | 32229  | 32222  | 30473  |        |        |        |        |        |        |         |    |
|            | 39331  |        |        |        |        |        |        |        |        |         |    |
|            | 39331  |        |        |        |        |        |        |        |        |         |    |
|            | 39331  |        |        |        |        |        |        |        |        |         |    |
|            | 32229  | 32222  |        |        |        |        |        |        |        |         |    |
|            | 32229  | 32222  |        |        |        |        |        |        |        |         |    |
|            | 32229  | 32222  |        |        |        |        |        |        |        |         |    |
|            | 13212  |        |        |        |        |        |        |        |        |         |    |
|            | 13212  |        |        |        |        |        |        |        |        |         |    |

### Detailed:

| AD          | AE     | AF     | AG     | AH     | AI     | AJ     | AK     | AL     | AM     | AN      | AO |
|-------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|----|
| TheatreName | MBS1v1 | MBS2v1 | MBS3v1 | MBS4v1 | MBS5v1 | MBS6v1 | MBS7v1 | MBS8v1 | MBS9v1 | MBS10v1 |    |
| Theatre 3   | 42702  |        |        |        |        |        |        |        |        |         |    |
| Theatre 3   | 42702  |        |        |        |        |        |        |        |        |         |    |
| Theatre 3   | 42702  |        |        |        |        |        |        |        |        |         |    |
| Theatre 3   | 42702  |        |        |        |        |        |        |        |        |         |    |
| Theatre 1   |        |        |        |        |        |        |        |        |        |         |    |
| Theatre 2   | 32229  | 32222  |        |        |        |        |        |        |        |         |    |
| Theatre 2   | 32229  | 32222  |        |        |        |        |        |        |        |         |    |
| Theatre 2   | 32229  | 32222  |        |        |        |        |        |        |        |         |    |
| Theatre 2   | 32229  | 32222  |        |        |        |        |        |        |        |         |    |
| Theatre 3   | 32229  | 32222  |        |        |        |        |        |        |        |         |    |

## Appointment Report Enhancement

The **Appointment Report** now includes the **Day Category** classification in the Excel Raw Data export. This new field will appear in column AR when run in summary and detailed and will assist facilities in determining if the episode was a **Day Only (D/O)** or **In-Patient (I/P)** admission.

| AQ       | AR          | AS           | AT               | AU           |
|----------|-------------|--------------|------------------|--------------|
| ApptType | DayCategory | BookingCode1 | BookingCode1Desc | BookingCode2 |
|          |             |              |                  |              |
|          |             |              |                  |              |
|          |             |              |                  |              |

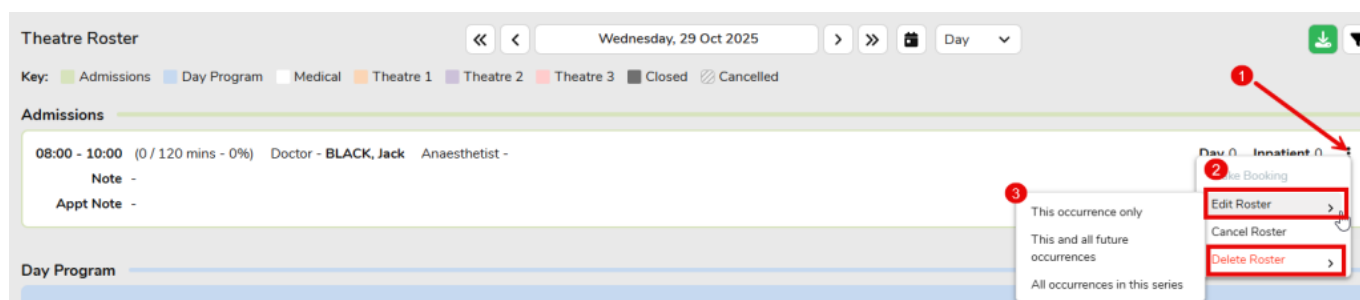
# [FYDO Hospital Update - 31/10/2025](#)

## Theatre Roster Improvements

FYDO has made a significant enhancement to the Theatre Roster feature. Previously, users could create recurring theatre lists but were advised to limit them to three months, as bulk editing and deleting were not available. We're pleased to announce that these capabilities have now been added. **Users can now bulk edit and bulk delete theatre lists**, saving valuable time and reducing the need for individual adjustments.

As long as the **Repeat** function is used when making the initial booking, the doctors' sessions will be linked and can then be amended together. To utilise this function:

1. Click on the 3 dots
2. Select which action - Edit or Delete
3. Pick from the x3 options



## Theatre Roster Report Addition

Two new columns have been added to the *Theatre Roster* report relating to *Revenue*:

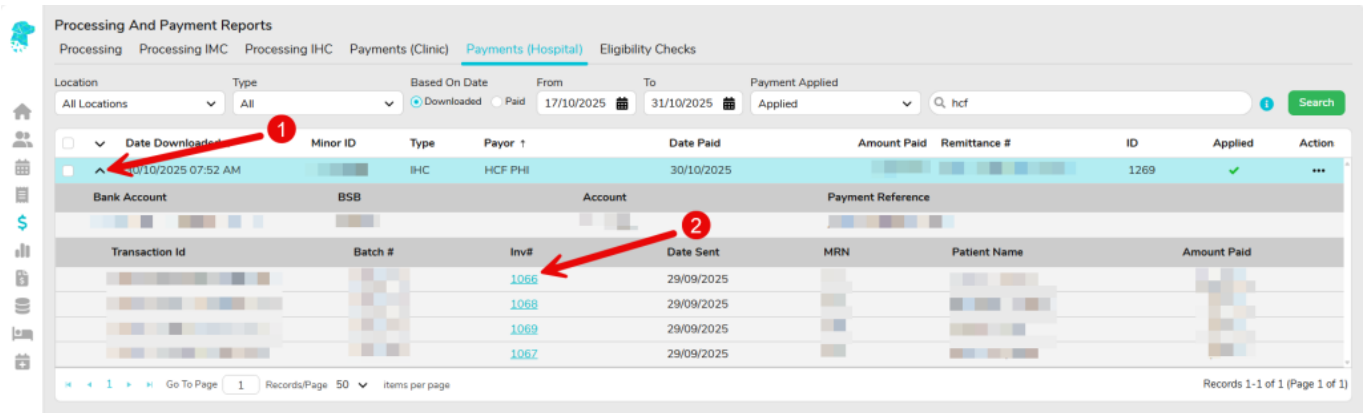
- **Rev incl OS** - Revenue Including Other Services Revenue
- **OS Rev** - Other Services Only Revenue

These additions were made in response to growing interest from facilities in understanding their revenue breakdowns. This enhancement allows for better analysis of how profitable each doctor is during their Theatre Sessions/Rosters.

| Rev incl OS | OS Rev |
|-------------|--------|
| 450.00      | 0.00   |
| 450.00      | 0.00   |
| 450.00      | 0.00   |

# Processing and Payments Enhancements

A new enhancement has been added to the *Processing and Payments* tab under *Payments (Hospital)*. The **Invoice #** now functions as a hyperlink, providing quick access to the patient's episode as required.



Additionally, the **Processing IHC** screen has been rearranged to allow for a wider and more readable **Explanation** column. Additionally, you can now hover over the explanation to view the full text.

## Trial Balance Improvement

The *Trial Balance* report has been enhanced to include GST in the *Billings*, *Payments*, and *Adjustments* columns. This update allows users to view the total balance including GST, or to isolate and review GST amounts independently.

| Billings Breakdown          |                  |             |
|-----------------------------|------------------|-------------|
| Type                        | Charges(inc GST) | GST         |
| Accom                       | 0.00             | 0.00        |
| Case                        | 0.00             | 0.00        |
| DRG                         | 0.00             | 0.00        |
| OS - Allied Health Services | 0.00             | 0.00        |
| OS - Disposables            | 0.00             | 0.00        |
| OS - Labour Ward            | 0.00             | 0.00        |
| OS - Nursery Fee            | 0.00             | 0.00        |
| OS - Other                  | 0.00             | 0.00        |
| OS - Pharmaceuticals        | 0.00             | 0.00        |
| OS - Prostheses             | 0.00             | 0.00        |
| OS - Theatre Fee            | 0.00             | 0.00        |
| Theatre                     | 0.00             | 0.00        |
| <b>Totals inc GST</b>       | <b>0.00</b>      | <b>0.00</b> |
| <b>Totals exc GST</b>       | <b>0.00</b>      |             |

## Bed Tracker Additions

FYDO has introduced a new functionality that allows users to generate the **Print Handover Report** by doctor. Additionally, under *Order*, an option has been added to print the report by *Admission Date*.

### Print Handover



Template

Order

Doctors

Ward

Religion

Option  Exclude empty beds

## [FYDO Hospital Update - 09/10/2025](#)

### Additions to the Header

FYDO has now implemented the display of 'Procedure Notes' and 'Other Notes' in the top header across all screens, providing a permanent and easily accessible solution for viewing across multiple interfaces.

|   |                     |                                      |                             |                       |                                       |
|---|---------------------|--------------------------------------|-----------------------------|-----------------------|---------------------------------------|
| MRN 228 - <a href="#">ELINSTONE, Frederick</a>      | DOB 08/11/1959 (65) | Sex Male                             | FileNo                      | Fund DHF              | Location Shaes Private Hospital (QLD) |
| Admission No. 1041                                  | EpiNo. 30           | Admission Date/Time 08/10/2025 10:23 | Discharge Date/Time -       | Dr/Surgeon BLACK,Jack | Speciality Surgeon                    |
| <a href="#">Procedure Notes Right Cat &amp; IOL</a> |                     |                                      | <a href="#">Other Notes</a> |                       | Anaesthetist                          |

### Improvement to QLD State Specific Data

FYDO has been updated to automatically populate the insurance status for public patients in QLD, as shown on the Admission screen below. This enhancement supports improved accuracy and efficiency in data extract submissions.

| State Specific Data |  |
|---------------------|--|
| Care Type           | Acute  |
| Source of Referral  | Private Med Practitioner (excl psychiatrist) |
| Planned Same Day    | Yes  |
| Insurance Status    | No hospital insurance                        |
| Contract Type       |  |

## [FYDO Hospital Update - 02/10/2025](#)

### Addition to Doctors

In addition to a provider number, doctors are also assigned a prescriber number. Facilities can now record this information directly within the doctor's profile, eliminating the need for separate spreadsheets. This enhancement will also support future initiatives related to clinic prescribing.

|                 |                        |             |
|-----------------|------------------------|-------------|
| Location        | Shaes Private Hospital | Hospital    |
| Provider        |                        |             |
| Date of Birth   |                        | Age         |
| Dr ABN          | - - -                  | Sex         |
| Speciality (WA) | Psychiatry             | ?           |
| Speciality      | Surgeon                |             |
| Type            |                        | ?           |
| AHPRA           |                        | Expiry Date |
| Prescriber      |                        |             |
| Clinic Dr       | -- Select Doctor --    |             |

### Enhancement to Episode Stats Export

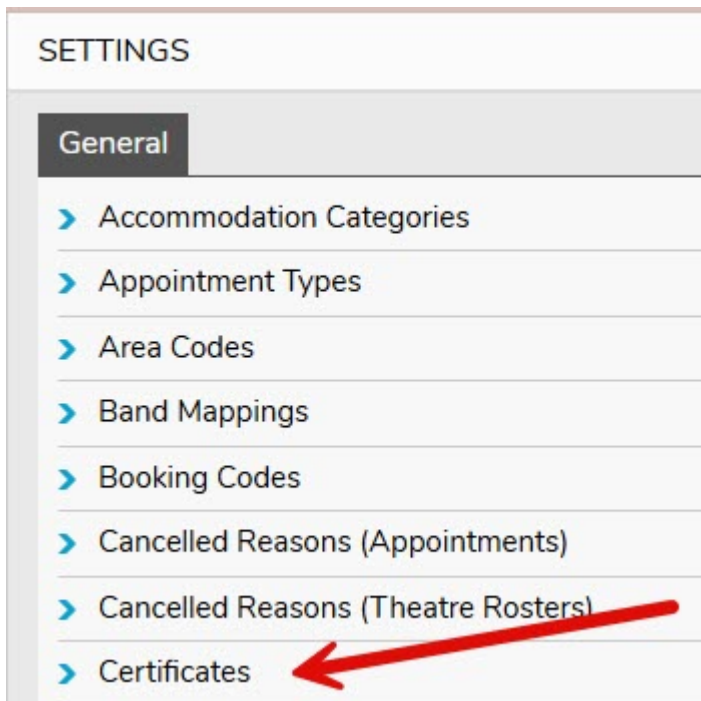
FYDO has added the Referring Doctor's Specialty to the **Reports > Episode Stats > Excel - Raw Data Export**, enabling facilities to utilise this information more effectively. The information is shown in **column BO** of the export file.

| BL          | BM            | BN           | BO                   |
|-------------|---------------|--------------|----------------------|
| ReferringDr | ReferringDrID | ReferralDate | ReferringDrSpecialty |

## [FYDO Hospital Update - 25/09/2025](#)

### Addition to Certificates

A new improvement has been made regarding the addition of certificate reasons in patient records. In the **Settings** tab, you will now find an option for **Certificates**, where you can define and add your certificate reasons.



Once the reasons are added, you will have the option to select from a drop-down menu when adding a certificate to the patient's file. While this new feature provides a pre-defined selection, please note that you will still have the flexibility to free-type any additional text as needed.

**Type**

Type C

**Text** Select

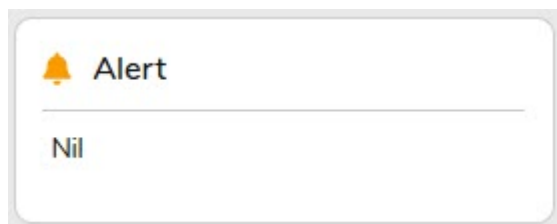
Patient has a disability

Patient is a child

The image shows a form with two dropdown menus. The first dropdown menu is labeled "Type" and has "Type C" selected. The second dropdown menu is labeled "Text" and has "Select" selected. A red arrow points to the "Text" dropdown menu. Below the "Text" dropdown menu, there are two options: "Patient has a disability" and "Patient is a child".

## Update to Patient Alerts

FYDO has now aligned the functionality of Patient Alerts with that of Patient Allergies. When “NIL” is entered in the Patient Alerts section, it will no longer be displayed on the appointment screen, as it is deemed not applicable.



## Episode Stats Date Range Addition

A new feature has been added to the **Episode Stats** section under **Reports**. When you click on the date, FYDO now provides the option to search data from specific time periods via a button. The available time periods include:

- Current Week
- Current Month
- Previous Week
- Previous Month
- Current Quarter
- Current Year
- Previous 3 Months
- Previous Quarter

This enhancement is designed to streamline your reporting process and make it easier to retrieve data for the desired time frames.



# [FYDO Hospital Update - 11/09/2025](#)

## Upcoming Layout Change

As part of the upcoming major update scheduled for **21 September 2025**, the Appointment Screen will feature a refreshed layout. A preview of the new design is shown below.

| Time  | Name                 | MRN | Procedure       | Surgeon      | Notes      | Sts | C | B | HF  | OOP |
|-------|----------------------|-----|-----------------|--------------|------------|-----|---|---|-----|-----|
| 09:00 |                      |     |                 | EYES, Bright |            |     |   |   |     |     |
| 09:30 |                      |     |                 | EYES, Bright |            |     |   |   |     |     |
| 10:00 | SWAGGER, Bob Lee     | 163 | Left Cat & IOL  | EYES, Bright | Diabetic   | B   |   |   | AUH |     |
| 10:15 | STEWART, Alfred      | 110 | Left Cat & IOL  | EYES, Bright |            | B   |   |   | BUP |     |
| 10:30 | FLINSTONE, Frederick | 228 | Right Cat & IOL | EYES, Bright | Wheelchair | B   |   |   | DHF |     |
| 10:45 |                      |     |                 | EYES, Bright |            |     |   |   |     |     |
| 11:00 |                      |     |                 | EYES, Bright |            |     |   |   |     |     |
| 11:30 |                      |     |                 | EYES, Bright |            |     |   |   |     |     |
| 12:00 |                      |     |                 | EYES, Bright |            |     |   |   |     |     |
| 12:30 |                      |     |                 | EYES, Bright |            |     |   |   |     |     |
| 13:00 |                      |     |                 | EYES, Bright |            |     |   |   |     |     |
| 13:30 |                      |     |                 | EYES, Bright |            |     |   |   |     |     |
| 14:00 |                      |     |                 | EYES, Bright |            |     |   |   |     |     |
| 14:30 |                      |     |                 | EYES, Bright |            |     |   |   |     |     |

For more details on this layout and the location of specific features, please refer to the link provided:

[Appointment Screen Layout Improvements](#)

## Theatre Screen Addition

FYDO has introduced a new feature within the Theatre Screen that allows users to quickly view procedure notes. As shown in the image below, a yellow **“Show Proc Notes”** icon has been added. By hovering over this icon, you can see a preview of the notes entered for the procedure.

Appointments / Theatre Screen

MRN 132 - [MOUSE, Mickey](#)      DOB 27/12/1977 (47)      Sex Male

Admission No. 1029      EpiNo. 22      Admission Date/Time 08/09/2025 10:30      Discharge Date/Time 08/09/2025

Theatre Visits      **Show Proc Notes**

Visit to Theatre      **Colonoscopy & Gastroscopy + Polyp**      ASA Score      Planned Time in Theatre

First      Date 08/09/2025      5 mins

Pre-Op      Anaesthetic Type IV/Sedation

Anaesthetic Start      Anaesthetic Type

Time In Theatre 10:35      Complications

Surgical Time Out

Positioned Time

This enhancement is particularly valuable in facilities where nurses and doctors primarily rely on the Theatre Screen, as it eliminates the need to refer back to the printed list, providing faster and more efficient access to critical information.

## New Token

FYDO now includes a token for **Gender**. Please see below for details on the newly added token.

Gender ID = <<patGender2>>

Gender Description = <<patGender2Desc>>

| Admission Time                | Patient Name   | Doctor/Anaesthetist   |
|-------------------------------|--|---|
| 07:00<br>Diabetic,<br>Anxiety | DEAN, James (M)<br>DOB: 01/01/1942 (83)<br><b>Gender ID: 1</b><br><b>Gender: Man, or boy, or male</b>      | <b>Doctor:</b> EYES, Bright<br><b>Anaes:</b> CELES, Monica<br><b>Anae Type:</b> None        |
| 07:30<br>Infection            | DAY, Doris (F)<br>DOB: 03/04/1922 (103)<br><b>Gender ID: 2</b><br><b>Gender: Woman, or girl, or female</b> | <b>Doctor:</b> EYES, Bright<br><b>Anaes:</b> CELES, Monica<br><b>Anae Type:</b> IV/Sedation |

For a complete list of available Patient tokens, please refer to the FYDO Wiki Manual via the link below:

[Patient Tokens](#)

## [FYDO Hospital Update - 03/09/2025](#)

### Episode Stats Report Addition

FYDO has enhanced the Episode Stats Report to incorporate Body Stats, one of our latest features. The Excel Raw Data Report now includes four additional columns: Height, Weight, BMI and Stats Date.

| RN     | RO     | RP  | RQ       |
|--------|--------|-----|----------|
| Height | Weight | BMI | StatDate |
|        |        |     |          |

### Print List Enhancement

FYDO has introduced a new tick-box option when printing lists, allowing you to generate lists exclusively for patients with **Food Instructions entered** to identify special dietary requirements. This enhancement provides a more efficient way to identify and manage patients' specific needs.

## Print List



|               |  |         |            |
|---------------|--|---------|------------|
| Template      | Theatre list   |         | ▼          |
| Order of List | Theatre, Date, Booking Time, Doctor, Anaesthetist                                  |         | ▼          |
| Theatre       | Admissions   |         | ▼          |
| Surgeon       | All Dr/Surgeon   |         | ▼          |
| New Page      | Not set  |         | ▼          |
| From Date     | 29/08/2025   | To Date | 29/08/2025 |
| Time From     | 00:00  | Time To | 23:59      |
| Options       | <input type="checkbox"/> Include dummy appointments                                |         |            |
|               | <input type="checkbox"/> Include cancelled appointments                            |         |            |
|               | <input checked="" type="checkbox"/> Exclude appointments without food instructions |         |            |
| Copies        | 1  |         | ▼          |

**Print** **Export** **Cancel**

## [FYDO Hospital Update - 28/08/2025](#)

### Billing Status Addition

FYDO has introduced a new ordering option within the Billing Status Report. When the **Report Type** is set to **Show Not Billed Only**, a new **Order By** field will become available. This feature functions identically to the **Order By** option in the Incomplete Report and will default to **Alphabetical** ordering.

|                                  |   |   |
|----------------------------------|---|---|
| <b>Billing Status Report</b>     |   |   |
| <b>Location</b><br>All Locations | <b>Theatre Complete</b><br>All Theatre  | <b>Report Types</b><br>Show not billed only       |
| <b>Doctor</b><br>All Doctors     | <b>Coding Complete</b><br>All Coding  | <b>Patient Category</b><br>All Patient Categories |
| <b>Fund</b><br>All Funds         | <b>Order By</b><br>Alphabetical<br>Discharge Date, Patient Name<br>Fund, Patient Name<br>Alphabetical |   |

## New Option in Casebase Settings

FYDO has introduced a new column titled **Ignore Step Down** in the **Settings > Health Fund Fees > Casebase Fees** tab. This column is a tick box, similar in function to the existing **GST** column.

This enhancement addresses scenarios where certain facilities require the **Procedure Only** fee to be calculated at 100%, even when the item is listed as a secondary or subsequent procedure. However, as this rule does not apply universally to all item numbers within the Casebase list, some of which still require percentage-based step downs. The new tick box provides the flexibility to manage these exceptions on an item-by-item basis.

| Ignore StepDown | GST | Exclude Other Services | Exclude Private Room |
|-----------------|-----|------------------------|----------------------|
|                 |     |                        | ✓                    |
| ✓               |     |                        | ✓                    |

If you need to upload the Casebase import file, the new field will be located in column J. Additionally, both the PDF and Excel spreadsheet outputs have been updated to include the 'Ignore Step Down' column.

| A   | B        | C         | D    | E   | F           | G           | H   | I      | J              | K                  |
|-----|----------|-----------|------|-----|-------------|-------------|-----|--------|----------------|--------------------|
| MBS | Casebase | Procedure | Type | DVA | OutlierDays | OutlierRate | GST | ExclOS | IgnoreStepDown | ExcludePrivateRoom |