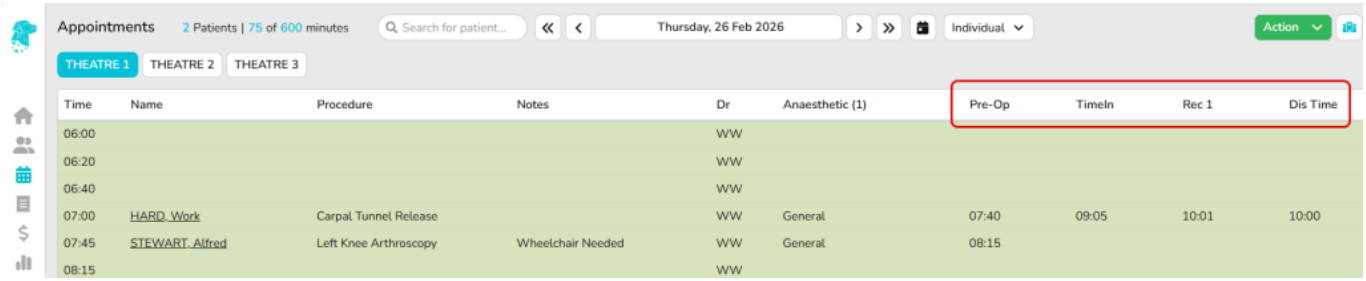
FYDO Hospital Update – 26/02/2026

Custom View Additions

We have added new field options that are now available for use within Custom Views. The following fields can now be selected:

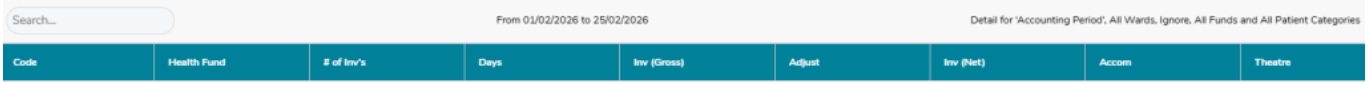
- Pre-Op Time
- Time in Theatre
- Recovery 1 Time
- Discharge Time



Revenue Report Improvement

We have enhanced the underlying reporting framework for the Revenue Report, bringing it in line with the modern architecture used across other FYDO reports.

This change improves report performance and consistency, while supporting our broader initiative to modernise and standardise reporting across the platform.



Coding On Hold Enhancement

After incorporating the **Coding On Hold Reason** into the Unbilled Revenue – Excel Raw Data Report, we have proceeded with the next phase of implementation by integrating the Coding On Hold Reason into the API as well.

Performance Improvements

We have implemented further performance improvements across key FYDO functions, including patient editing, appointment management, inpatient screen edits, and hospital claiming.

These updates form part of our broader initiative to optimise system performance, reduce response times, and enhance overall usability across the platform.

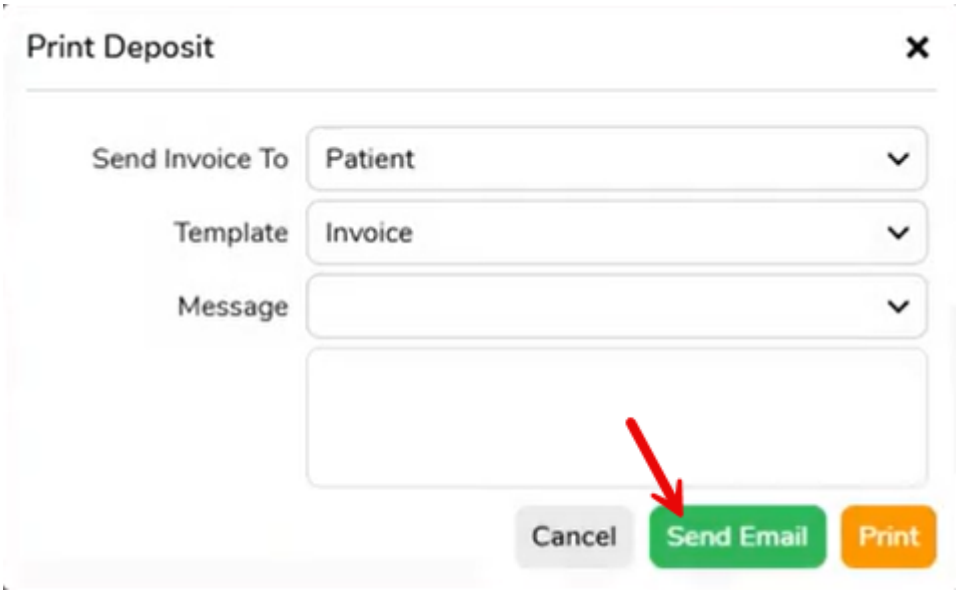
FYDO Hospital Update – 19/02/2026

Excess/Deposit Addition

You now have the option to email the **Excess/Deposit receipt** directly to the patient. Under the **Save and Print** option, there is a dropdown menu that includes an option to email the receipt to the patient.



The email message templates can be configured in **Settings > Invoice/IFC Message**, or you may enter a custom message manually at the time of sending.



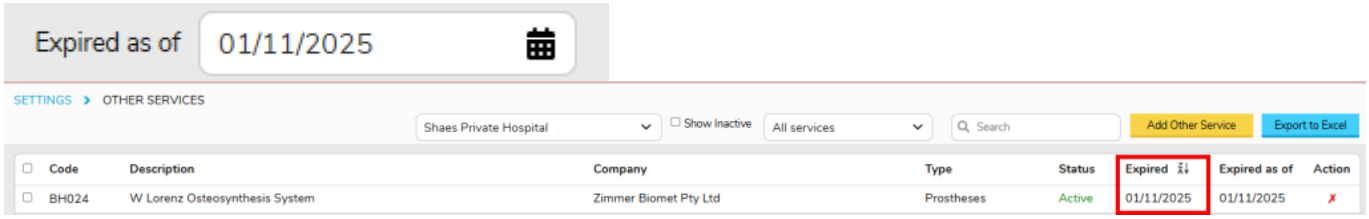
Kindly note that this functionality applies only to users who have configured their email address within their **User Profile**. Please refer to the WIKI for detailed instructions on completing this setup. Click the button below to be directed straight to the relevant page.

Click Here

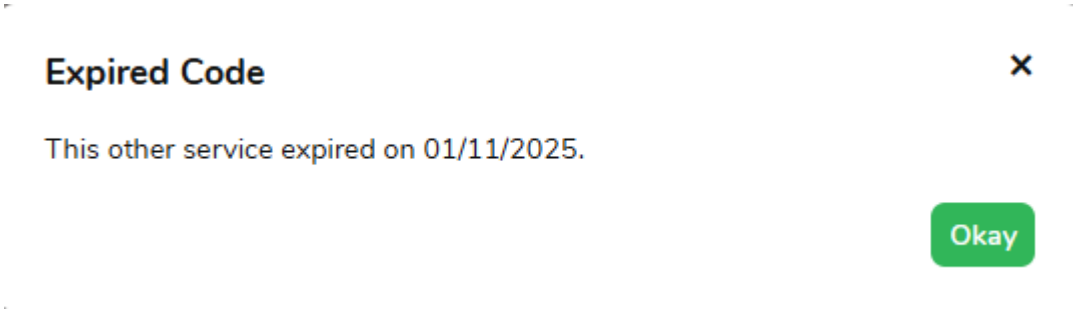
FYDO Hospital Update – 22/01/2026

Other Services Improvement

Other Services items can now be allocated an **Expiry Date** if they can no longer be used for billing/claiming.



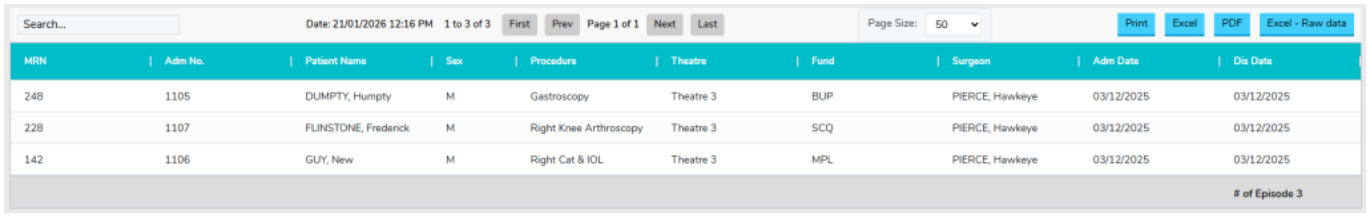
This expiry date will now automatically be updated when each new **Prescribed List of Medical Devices** is loaded into FYDO. This feature ensures that users are unable to utilise codes for admission dates *after* the code has expired.



In addition to these changes, FYDO will now generate audit logs for any changes made across **Other Services**, allowing visibility of the date, time, and user responsible for each update. This can be found in **Settings > Logs**.

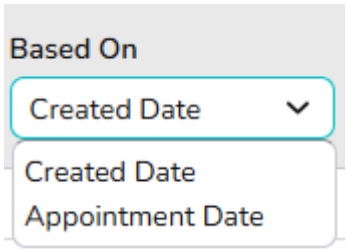
New Look – Reports

FYDO has implemented a refreshed design for the **Incomplete Report** and the **Episode Stats Report**. This new design delivers improved performance, including faster processing and loading times, while all existing data, filters, and functionality remain unchanged.

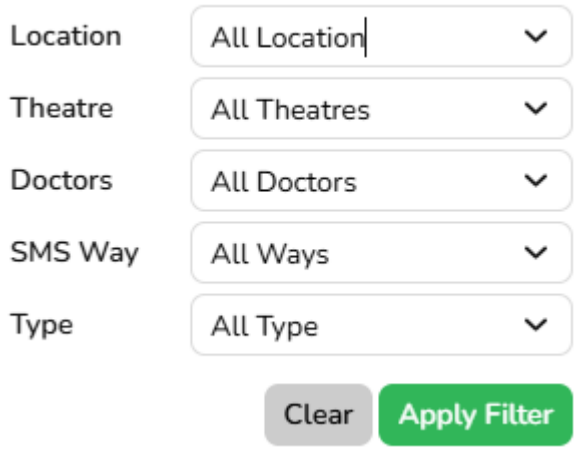


SMS History Enhancement

FYDO has now enhanced the **SMS History** functionality by introducing sorting based on **Appointment Date**.

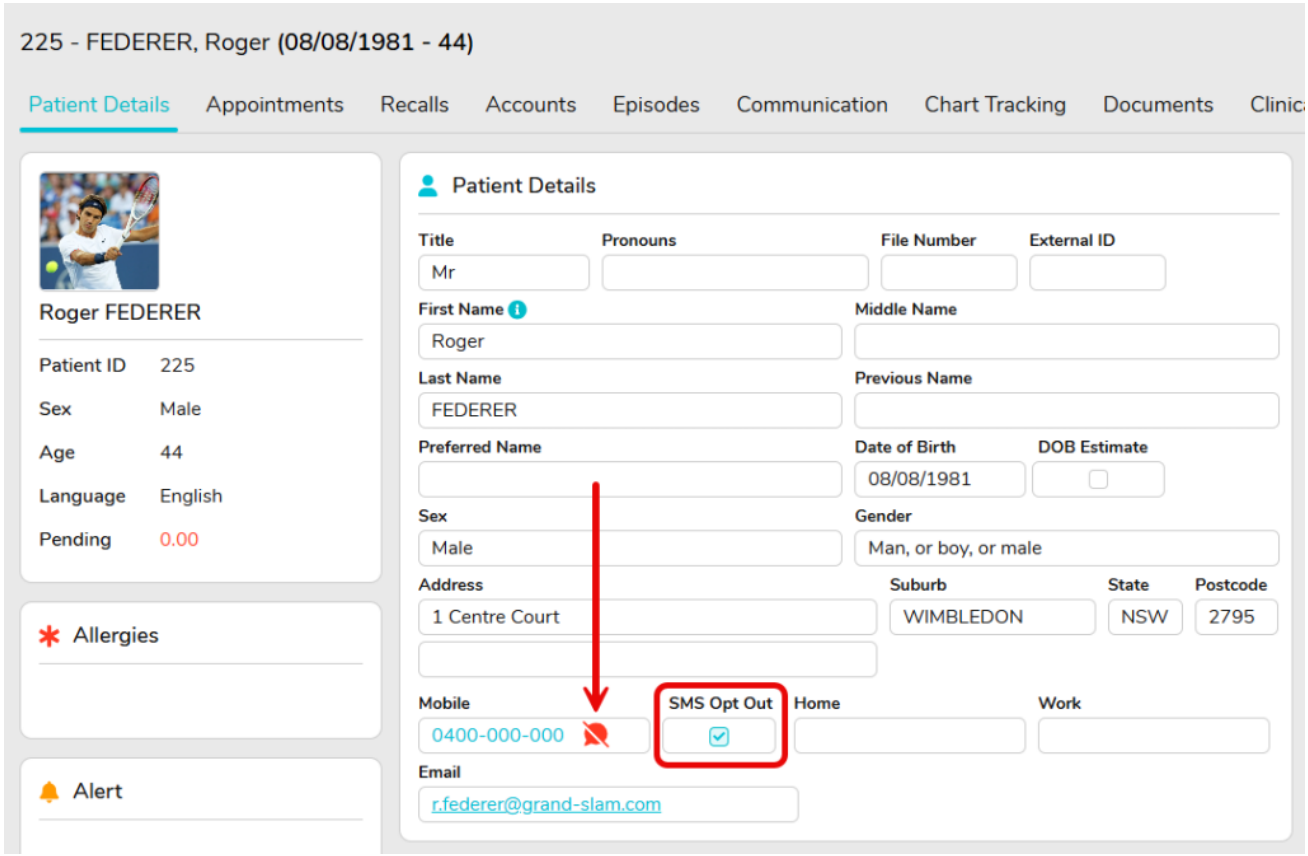


There have also been additional filter options added to allow users to see exactly what they need to.

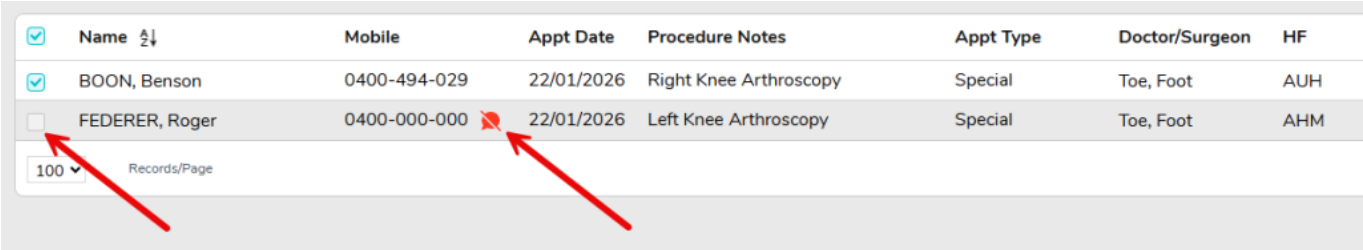


Opt-Out SMS

FYDO now gives users the ability to document if a patient has **Opted Out** of receiving SMSs. This field is on the **Patient Screen** and once it is selected the system will not allow for a patient to be sent an SMS when the Bulk SMS or Automated SMS functions are being used.



Users will also be able to clearly see which patients have **Opted Out** and these patients will be unable to be selected.

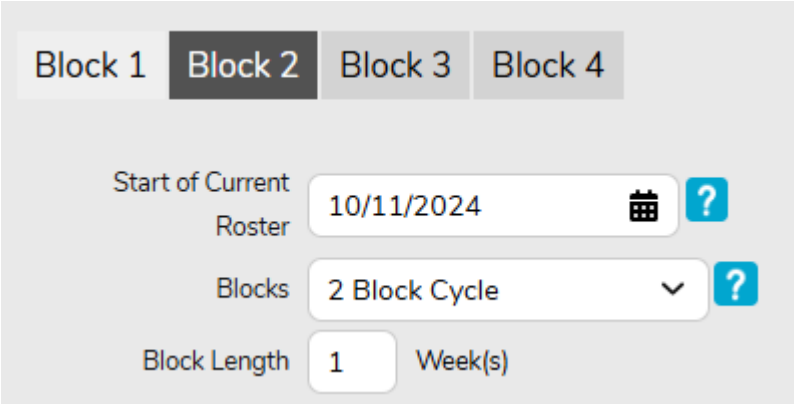


Preadmit is also able to collect this information and populate the field in FYDO when patients submit their forms, so please reach out if this is a feature you'd like to enable for your facility.

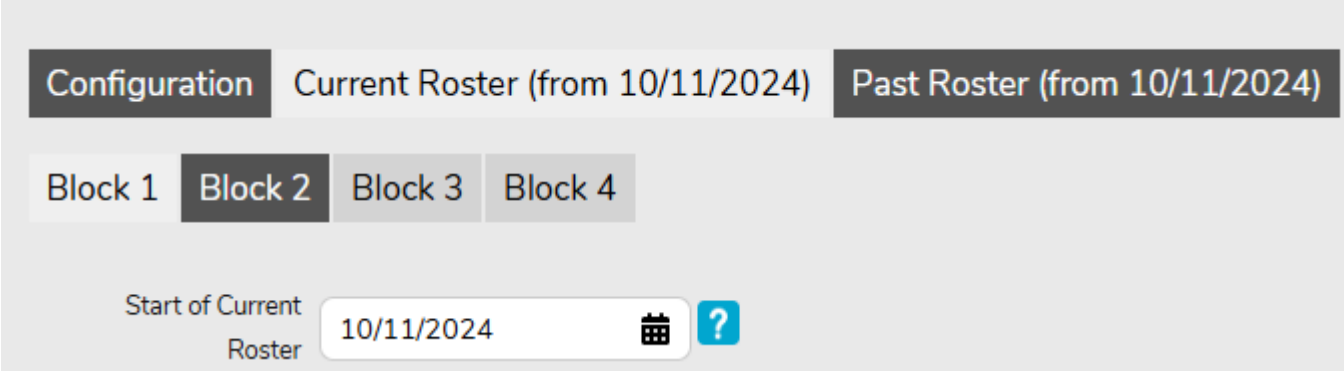
FYDO Hospital Update – 09/01/2026

Theatre Roster Setup Improvements

FYDO has introduced four configurable blocks within the theatre roster setup. For example, on every second Wednesday, a theatre may operate from 7:00 am to 11:00 pm, while on standard days it operates from 7:00 am to 4:00 pm. This enhancement provides increased flexibility in defining theatre operating hours and allows theatres to be closed on specific days of the month.



FYDO now includes separate **Current** and **Past Roster** tabs. For example, Theatre 4 may have operated Monday to Friday last year, but now operates only Monday to Thursday. Users can define the start date of the current roster, ensuring accurate tracking of both historical and current scheduling arrangements.



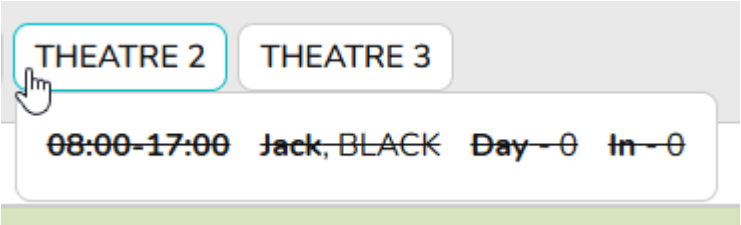
Emailing Invoices via FYDO

When sending invoices from the **Episodes Screen**, utilising the **Invoice Options > Invoice Copy** feature, the email will now be delivered using the users own email address. This feature will improve functionality and make it easier for facilities to view sent emails. Setup information and instructions on how to utilise this feature are available via the links below:

- Setting up to Email from FYDO
- Emailing an Invoice from FYDO

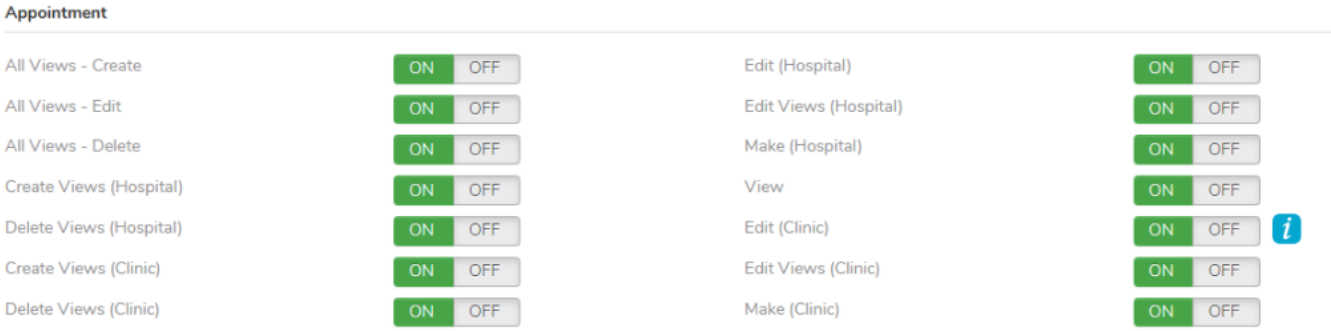
Appointment Screen Improvement

When hovering over a theatre to view the list of doctors scheduled for that theatre on the day, any cancelled list will now be clearly indicated with a strikethrough in the doctor list. This visual enhancement improves visibility and helps users quickly identify cancellations.



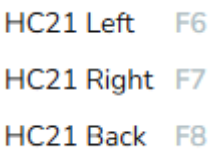
User Group Settings

FYDO has expanded the options available under the Appointment heading. Previously, users were limited to a single option that allowed the creation and deletion of Custom Views only. This has now been enhanced to include the ability to create, edit, and delete all views. These additional options provide greater flexibility in managing views, allowing staff to create their own customised views, while also enabling administrators to control permissions and determine which staff members are authorised to modify all views which will affect all users.



New Hot Keys

Hot keys have now been created for use in the Appointments Screen to print the **Hospital Claim (HC21) Form**, as per below. Please note that depending on your keyboard configuration, some users may need to utilise additional keys for their "F" features to function. For example, they may need to press **fn + F6** to print the HC21 Left.



Theatre Roster Improvement

Previously, the Theatre Roster allowed users to bulk move an entire theatre list to a new date; however, this functionality was limited to only future dates, as moves to or from the current day were not supported. This capability has now been enhanced to allow theatre lists to be bulk moved to and from the current day, providing greater flexibility in schedule management.

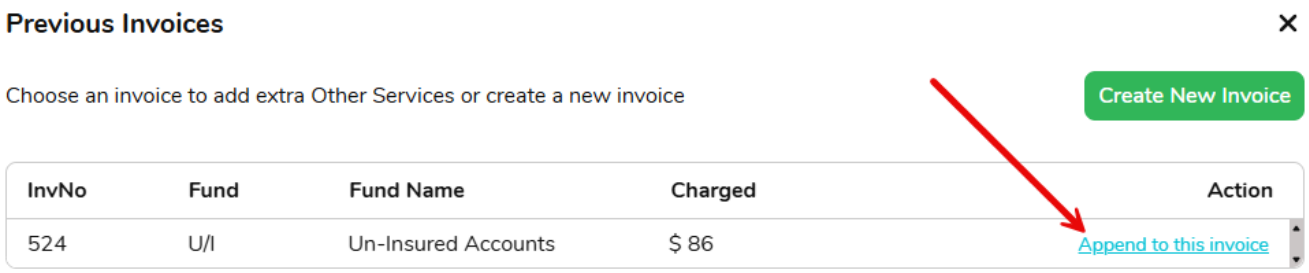
Invoice Date Changes

When an invoice is reversed, the Date of Service was previously set to match the account period date. This behaviour has now been updated so that the Date of Service on the reversal will align with the Date of Service of the item being reversed. This change does not impact any revenue calculations and will only affect the Invoice Excel report.

FYDO Hospital Update – 18/12/2025

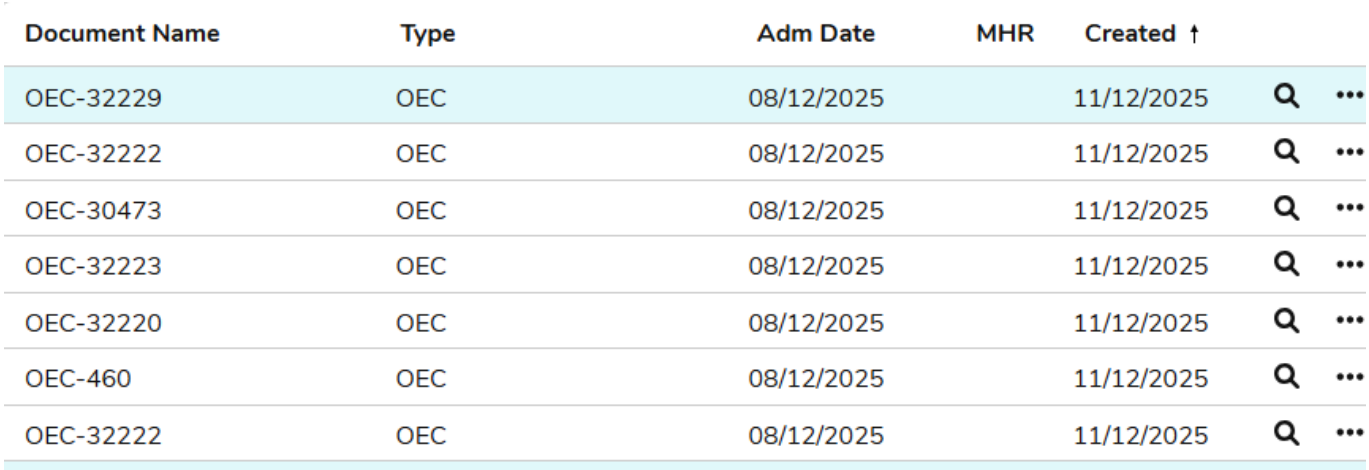
Other Services Invoice Improvement

FYDO has enhanced the **Create Other Services Invoice** feature. Users can now append charges to an existing invoice rather than creating a new one each time. This improvement is particularly beneficial for facilities that add services throughout a patient's stay, as it allows all charges to be consolidated into a single invoice at discharge instead of generating multiple invoices.



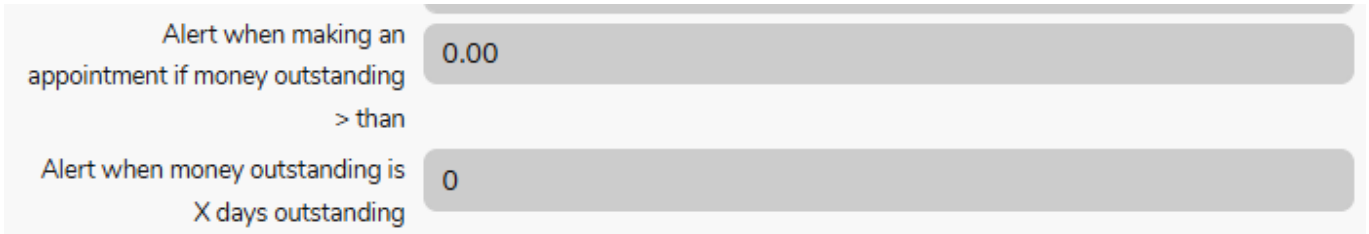
OEC Description Enhancement

When running an OEC check, the Documents section previously displayed only “OEC” as the description. It will now also display the associated item number, making it easier to navigate the documents and quickly locate the correct file.



Outstanding Balance Alert

Previously, when the outstanding balance was configured under **Settings > System Configuration**, a pop-up alert informed staff of any outstanding balance during the booking process.



This same alert has now been implemented during patient admission, ensuring that any outstanding balance from a previous admission is not overlooked.



New Body Stats Tokens

FYDO has introduced four new tokens related to the patient's Body Stats:

- **Patient's BMI**
- **Patient's Height**
- **Patient's Weight**
- **Patient's Body Stats Date**

These tokens have been added to the Tokens Wiki in **Tokens – Hospital** under **Episode Appointment Details.**

<<PatBMI>>	Patient's BMI	
<<PatHeight>>	Patient's Height	
<<PatWeight>>	Patient's Weight	
<<PatBSDate>>	Patient's Body Stats Date	dd-mm-yyyy

FYDO Hospital Update – 11/12/2025

Cluster Coding

Fydo has implemented a drop-down box to accommodate the Diagnosis Cluster Code ID when coding. It will be mandatory to assign a DCID code from 1st July 2026. Please see link below for more information.

Diagnosis Cluster Code User Guide

New Tokens

FYDO has introduced two new tokens related to My Health Record (MHR):

- **Episode MHR Consent**
- **Patient MHR Consent**

These tokens have been added to the Tokens Wiki under **Tokens – Hospital** and **Tokens – Patients**.

<<EpiMhrConsent>>	MY Health Record (MHR) Consent
<<PatMhrConsent>>	My Health Record (MHR) Consent

Invoice Export Report Additions

FYDO has added two new columns to the **Invoice Export** Report. The new columns are:

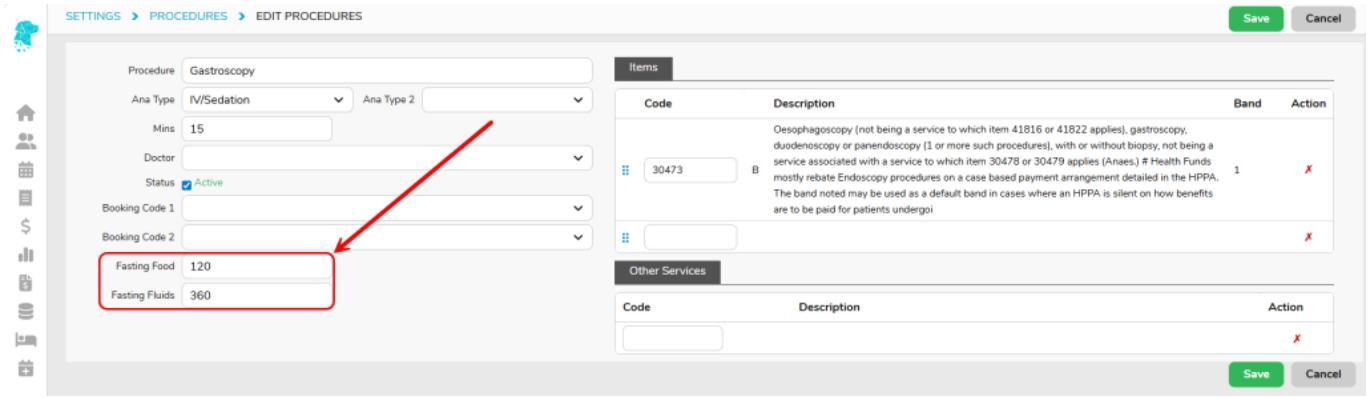
- **Health Fund Membership Number**
- **DRG**

In the exported file, the Health Fund Membership Number will appear in **column K**, and the DRG will appear in **column AR**.

FYDO Hospital Update – 04/12/2025

[redacted]

Facilities can now enter **Fasting Food** and **Fasting Fluid** details for a specific **Procedure** as a default, removing the need to re-enter this information on the **Edit Appointment** screen. These details will automatically populate whenever the procedure is selected.

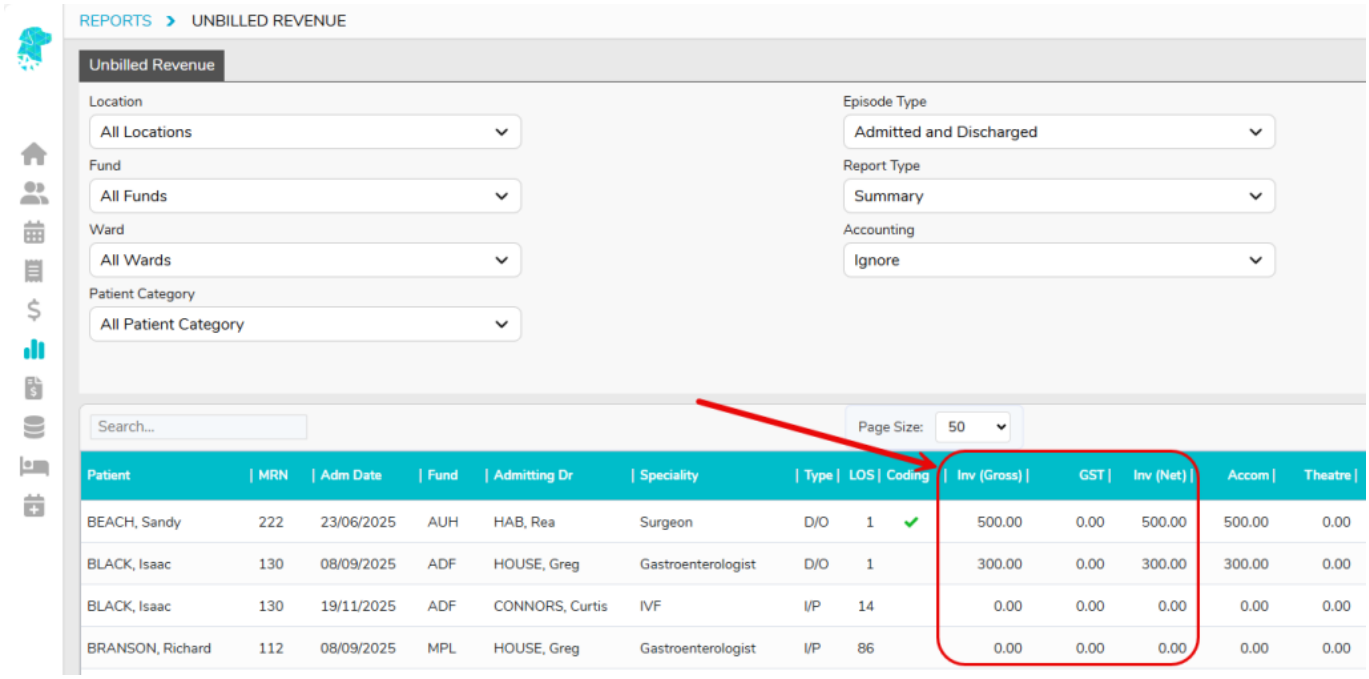


[redacted]

Two new columns have been added to the **Unbilled Revenue Report** relating to GST:

- **Inv (Gross)** was renamed
- **GST** is now displayed
- **Inv (Net)** is now displayed

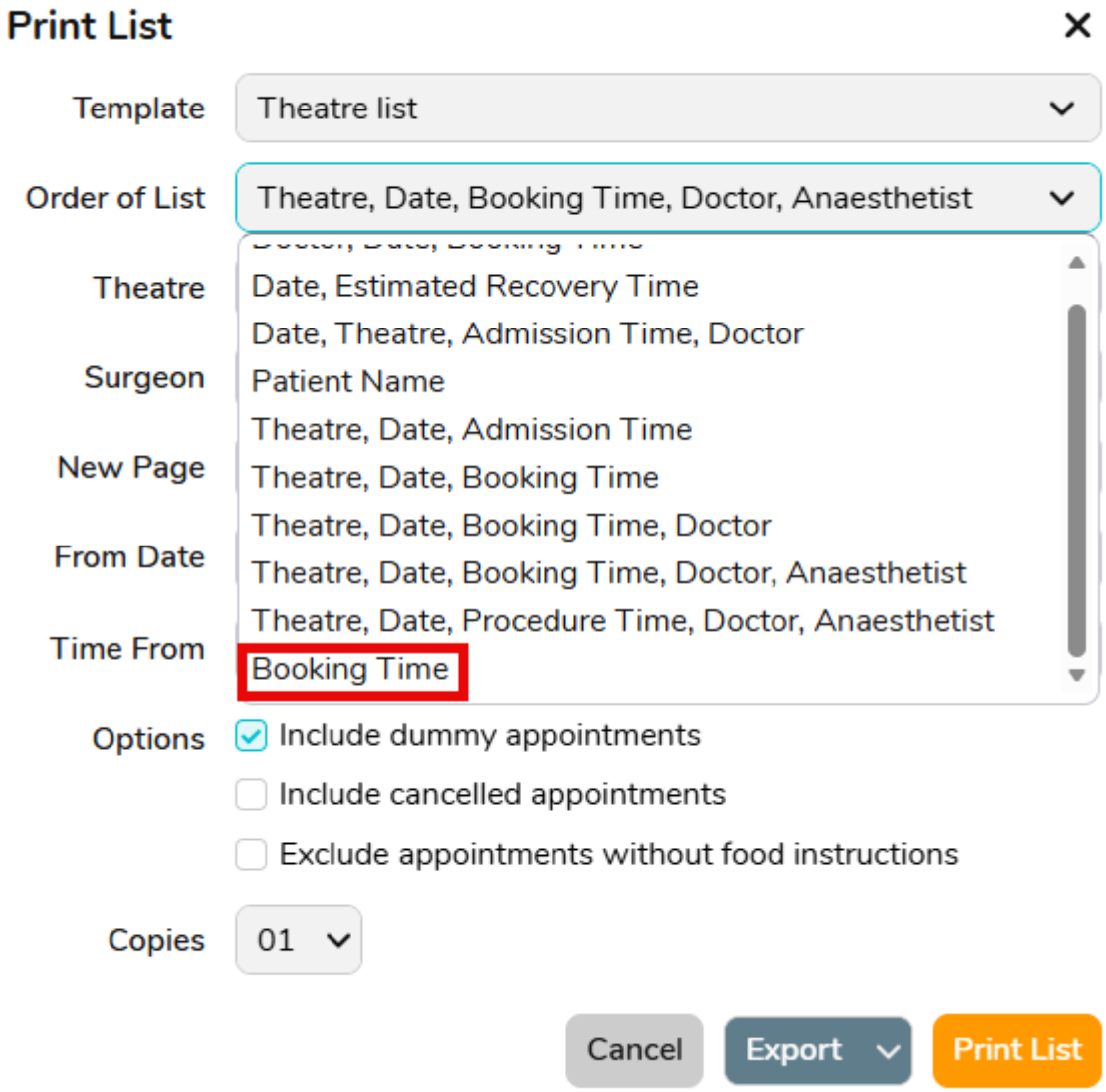
These enhancements were introduced in response to increased interest from facilities seeking clearer visibility of revenue figures both including and excluding GST. We've also improved the report's performance for greater efficiency and updated the overall layout to enhance readability.



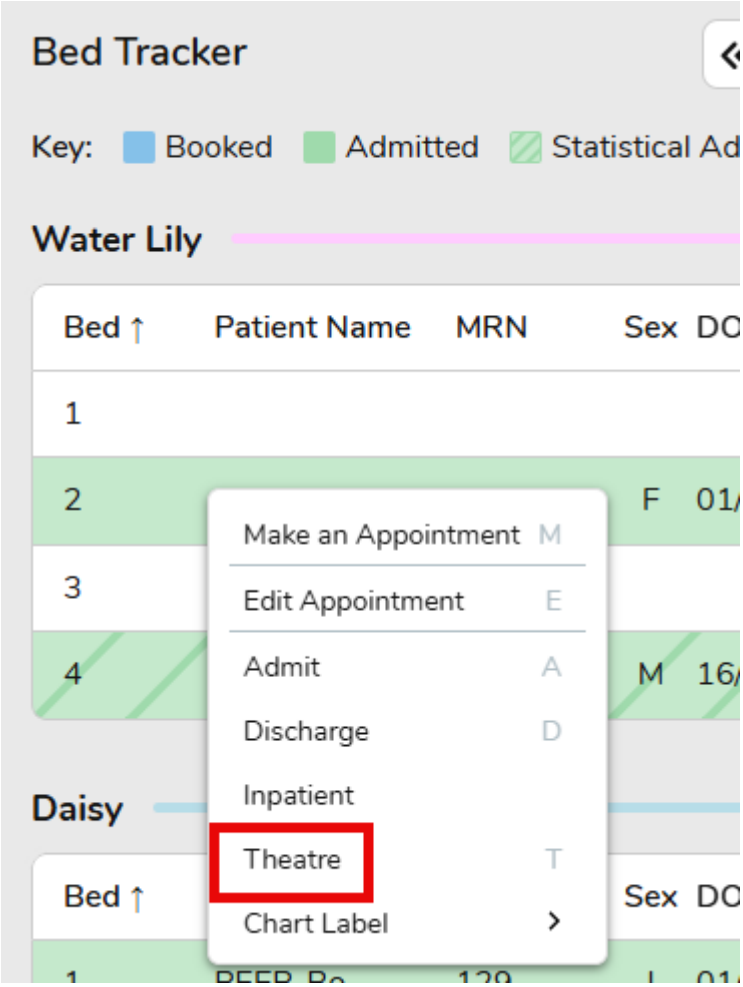
FYDO Hospital Update – 27/11/2025

[redacted]

FYDO now includes a new feature that allows users to print the Theatre List in Booking Time order. This enhancement is designed to improve workflow efficiency and provide clearer visibility of scheduled bookings.

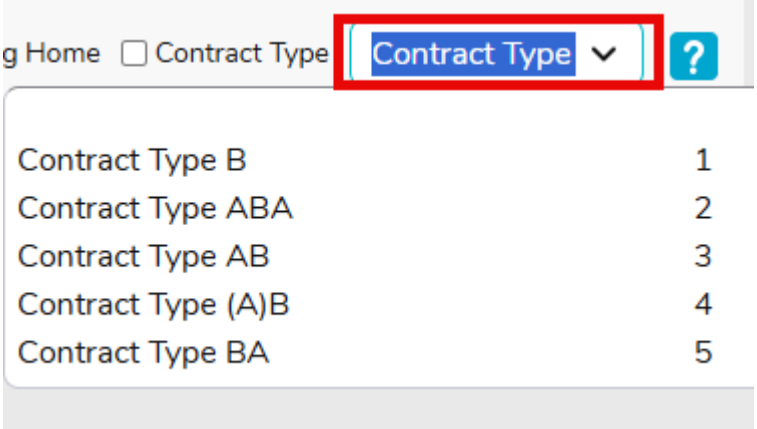


In Bed Tracker, we have introduced a new shortcut option that allows users to navigate directly to the Theatre screen by right-clicking on a patient. This enhancement is intended to streamline workflow and improve ease of access.



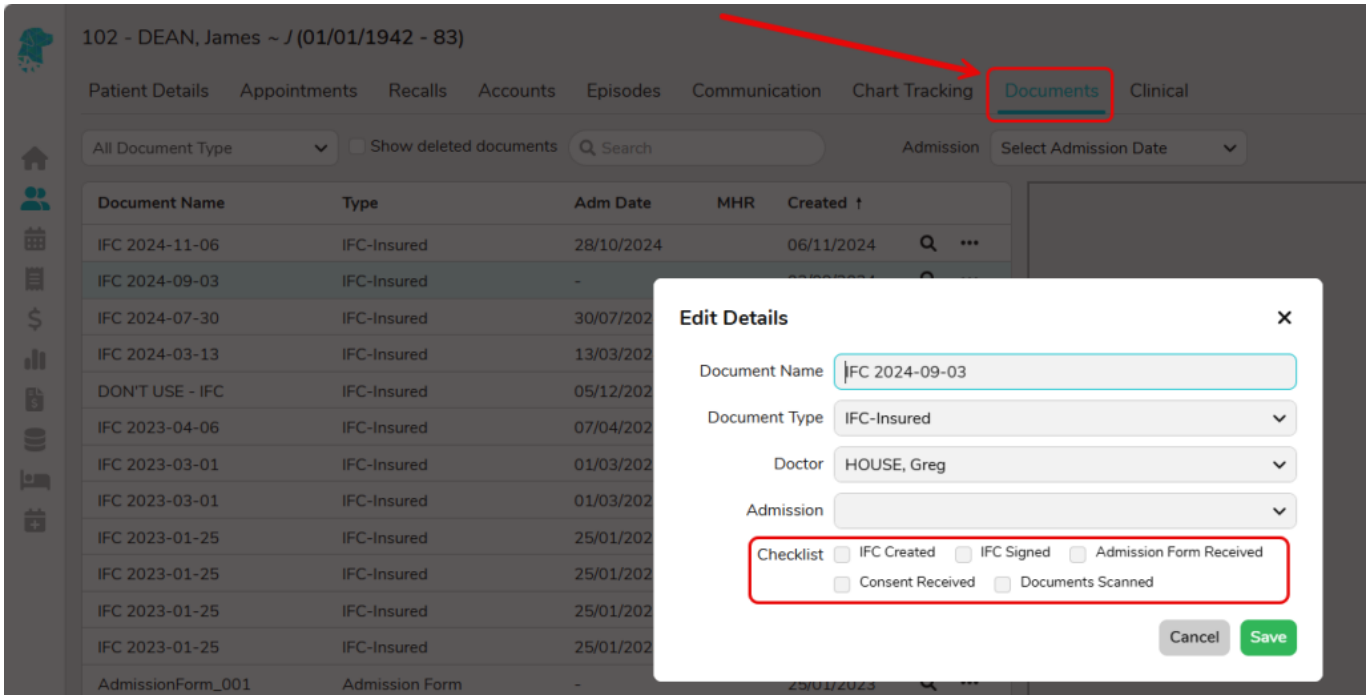
When admitting a patient, updating the **'Transferred From'** field will automatically populate the relevant hospital information for a contracted patient. However, contract types can vary between hospitals and between different contracts.

To accommodate this, we have added a new **Contract Type** section under **Settings > Hospitals**. When setting up a new local contracting hospital, you can now manually select the appropriate contract type, ensuring the system populates accurate for every admission and populates the correct data.



Documents Enhancement

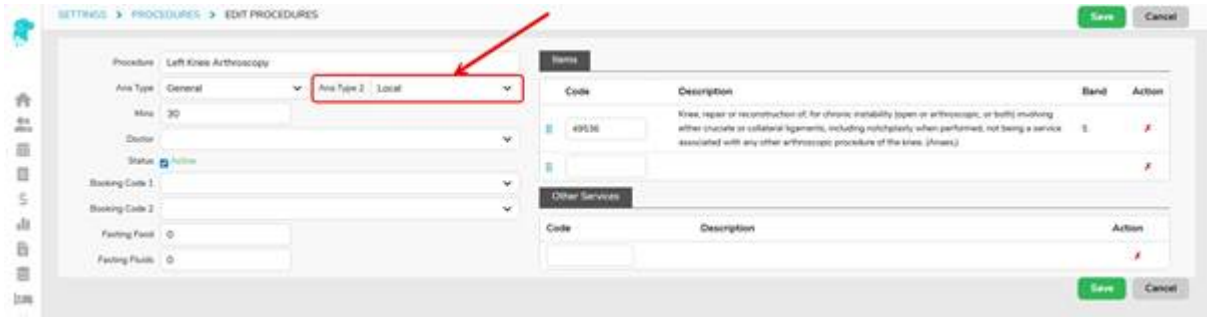
Users are now able to tick **Checklist** items as they import or edit **Documents** that have been loaded. This feature allows users to easily tick certain boxes, e.g. **IFC Signed** as they are uploading the signed IFC, instead of then having to go back to the appointments screen to check the item.



FYDO Hospital Update – 20/11/2025

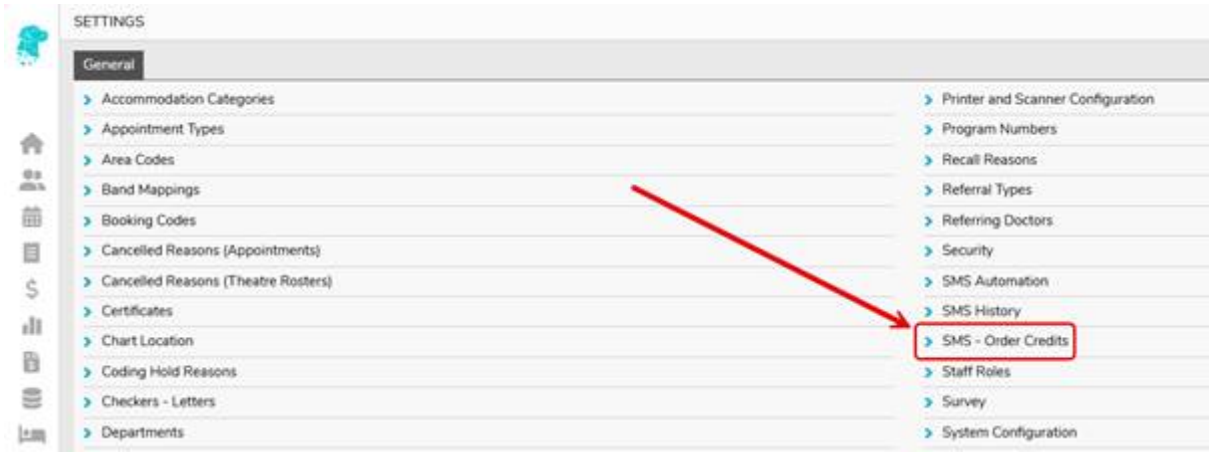
Procedure Default Enhancements

Facilities can now also set a default **Secondary Anesthetic Type** for any procedure added in **Settings > Procedures**, alongside all the other defaultable fields. This enhancement makes it even easier and faster to book patients into FYDO.



Ordering SMS Credits

It is now even easier to **order SMS Credits** with a new dedicated location in FYDO:



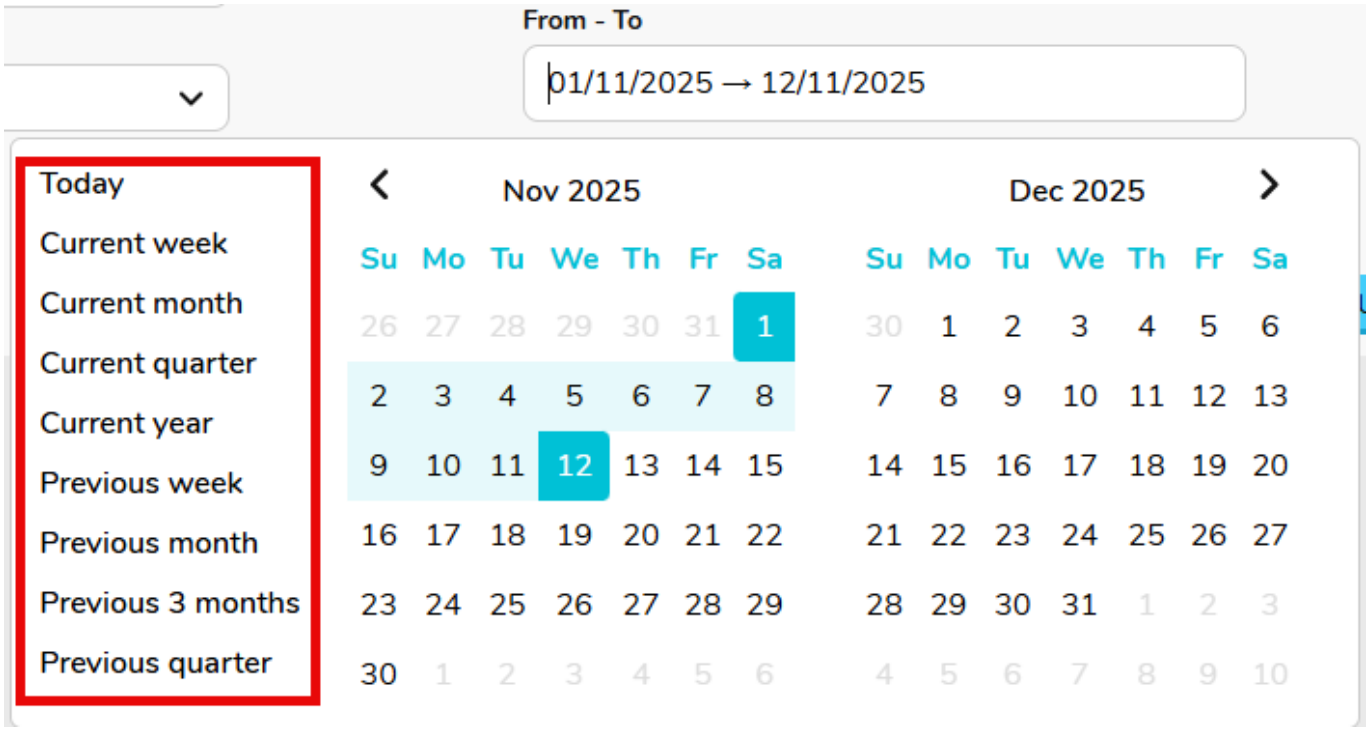
FYDO Hospital Update – 13/11/2025

Report Enhancement

FYDO has introduced an enhancement across multiple reports, adding a **date range dropdown** that allows users to select a specific reporting period. This functionality mirrors the feature recently implemented in the **Episode Report**.

The enhanced date selection is now available for the following reports:

- Revenue Report
- Other Services Revenue
- Unbilled Revenue Report
- Trial Balance
- Payments



Medical Record Retention Improvement

FYDO has introduced a new feature that enables facilities to easily identify which files are eligible for culling within a specific month. Users can now **filter the Medical Retention Report** based on **Admission Date**, or **Discharged Date**, based on their requirements. Allowing them to streamlining record management and retention processes.

