# FYDO Hospital Update - 15/08/2024

### **Chart Tracking Capabilities**

Our newly enhanced Chart Tracking feature now allows you to assign statuses such as Active, Inactive, Archived or Destroyed.

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### **Episode Stats Report**

The Arrival Time, recorded when a patient is marked as 'Arrived', has been added to the Episode Stats Report > Excel - Raw Data Export.

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### **Podiatric Procedure Claim Default**

Hospitals that facilitate Podiatric surgeries can now default all claims to Paperbase, reducing the number of ECLIPSE rejections.

To do this, go to **Settings > Doctors** and select **Podiatric** in the **Type** field.

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By default, all claims for these doctors will be set to Paperbase when the invoice is raised. However, you can still manually amend this setting on a claim-by-claim basis when raising the invoice.

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# **Outstanding Debt Alert**

Facilities can now set an alert to flag patients with significant outstanding balances when booking appointments. This feature can be configured in **Settings > System Configuration** by entering a value to the '**Alert when making an appointment if money outstanding > than.....'** field.

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An alert will be displayed if the patient being selected for a booking has an outstanding balance that exceeds the specified amount.

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# FYDO Hospital Update - 08/08/2024

# **Chart Tracking Capabilities**

**Phase 2** of this feature has now been implemented, allowing facilities to add their own personalised "Chart Locations". To make tracking Medical Records easier, this information can be added under **Settings > Chart Locations**.

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A new **User Group Access Level** has also been added to allow or restrict the ability to add new Chart Locations.

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# Handover / Bed Tracker Report

Hospitals are now able to generate a Handover List from the Bed Tracking to assist in hospital workflow. Whether you call it a Clinical Handover Sheet, Critical Handover Sheet, Bed Tracking Report, or something completely different, this template is accessible from the **Bed Tracking** screen by selecting **Print Handover.** Plus, it can be designed and customised to suit your hospital's requirements, giving you the information that you need!

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# **Unbilled Revenue API**

Unbilled Revenue data can now be produced using the new FYDO API, as follows: https://fydo.cloud/Webhooksapi/Api/Report/GetUnbilledRevenueData

# **Bug Fixes**

- Doctors Email Addresses can now be viewed again
- Doctors Files can now be added again
- The Expiry Date for Entitlement Cards is no longer a mandatory field

# FYDO Hospital Update - 31/07/2024

### **Chart Tracking Capabilities**

Facilities are now able to track charts with FYDOs new Chart Tracking tab.

**Phase 2** of this feature will allow facilities to add "Locations", for around their hospital, to list where the Medical Record currently is.

### **New Entitlement Card Fields**

FYDO now has the capacity to list up to four **Entitlement Cards.** With the new feature button **+Add new entitlement card** visible when editing the Patient Screen.

**New tokens** will need to be added to any forms that generate this information from FYDO. So please let us know if you have a form that requires amendment, and we can assist.

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# **Occupation Field**

A new field has been added to FYDO to document a patients **Occupation** for facilities that require the collection of that data.

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# **Open Access Flag**

Facilities will now be able to identify **Open Access** referrals, with the new tick box to allow this information to be documented on the **Make/Edit Appointment** Screen. **Phase 2** of this development will be to add this information to reports.

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### **DRG Contract Additions**

We have updated our billing engine rules, to cater for complex, long-stay, DRG contracts.

# FYDO Hospital Update - 11/07/2024

### New Menu Design

We're thrilled to announce that our Main Menu has received a fresh, new look! While it remains as functional and easy-to-use as ever, we have enhanced the design to provide you with an even more enjoyable experience.

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# **Additional Referring Doctor Fields**

Users are now able to document additional **Phone Numbers** for the Referring Doctors, with the introduction of 2 new fields. These can be found in Settings > Referring Doctors.

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# FYDO Hospital Update - 04/07/2024

# Additions to the DRG Fee Set Up

To assist with complex DRG Health Fund contracts, we have implemented additional fields to improve our simplified billing. There are now 3 steps down fields available for Long Stay 'LS' with 'from' and 'to' days.

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# Additions to the Length of Stay Report

The Length of Stay Report can now be generated based on **Booking Time** to **Pre-Op Time**.

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# **Additions to Mandatory Fields**

Gender has been added as a mandatory requirement for WA, VIC and TAS submission. If the 'On admission, make patient fields mandatory' feature is enabled in your System Configuration, a warning will pop up if this is missing from the patient screen on admission.





# New Webhook Fields Added

Episode webhooks now have the PreAdmissionContacted and PostDischargeContacted fields with True or False values.

# **Bug Fixes**

The issue some users were experiencing with amending the DVA Casebase Fee Set Up has been resolved.

# FYDO Hospital Update - 27/06/2024

# **1<sup>st</sup> July National Procedure Banding Update**

By the  $1^{st}$  of July, the National Procedure Bandings update will be loaded into FYDO. All new items will be added, along with any amendments to the National Banding.

### **1**<sup>st</sup> July Prescribed List / Prostheses Update

By the  $1^{st}$  of July, the Other Services update will be loaded into FYDO. All new items will be added, and all fees amended.

### **Additions to the Unbilled Revenue Report**

To further enhance the Unbilled Revenue Report, facilities will now be able to view the **Admitting Doctor**, **Doctor Speciality**, and **Coding Status** of each episode. The **Provisional DRG** feature in the Edit Appointment screen can now be utilised for **inpatients** with DRG-based health fund contracts to generate more accurate revenue predictions.

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# New Fields added to Theatre Roster API

The **getTheatreScheduleSyncList** API has been updated to include additional fields from the theatre roster. These new fields are:

- "ReasonForDelayedStart": ""
- "ReasonForDelayedStartDesc": ""
- "ReasonForDelayedFinish": ""
- "ReasonForDelayedFinishDesc": ""

# FYDO Hospital Update - 20/06/2024

### **Religion added to Patient Screen**

Facilities are now able to document a patients **Religion** in the Patient Screen.

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### **Practice Enhancements**

Facilities are now able to easily print address labels for Practices from **Settings > Practices**. The **Practice Email Address** can now also be documented.

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# FYDO Hospital Update - 13/06/2024

### **Informed Financial Consent (IFC) Tokens**

Facilities are now able to add the **File Number** and **Doctors Contact Phone Number** to their IFC templates.

1. File Number <<IFCFileNum>> This information is populated from the Patient Screen field called File Number

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2. **Doctors Contact Phone Number** <<IFCDocPh>> This information is found in **Settings** > **Doctors** for each individual **Doctor** 

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An example of these new tokens on an IFC are as below:

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#### **Revenue Report**

The Number of Nights has been added to the Revenue Report > Excel - Raw Data Export.

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# **Billing Status Report > Show Not Billed Only**

Users will now be able to efficiently access the **Certificates Screen** from the **Billing Status Report > Show Not Billed Only Report** using the Right-Click Menu.

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### **Patient Stats Report**

If a user tries to run the **Patient Stats Report** for any data that falls outside the restrictions assigned to them, in **Settings > User**, they will now be shown a pop up of the categories they **do** have access to.

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# API Key

FYDO now has the ability to provide multiple API Keys, eliminating the need for third parties to share keys. Each API Key now includes a user field where facilities can label the user of each key. This enhancement improves control over disabling third party access and quickly identifies those

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# FYDO Hospital Update - 30/05/2024

### **Preadmit Form - Manual Link Enhancements**

For Preadmit forms that are not automatically linked, FYDO now makes it easier to check for possible matches in the database.

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The **Link Patient** feature will now open the search box with the **Date of Birth** from the Preadmit Form already populated and searching for possible matches.

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If no matches are found, you can simply click the **Patient** search option to populate the search with the **Name** from the Preadmit Form.

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### **New User Group Access Level**

There is a new access level that allows facility to restrict users from **Creating Custom Views** for the **Appointments Screen.** All users will still have access to utilise the Custom Views that have been created for the facility and will be able to choose their default preference.

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# FYDO Hospital Update - 24/05/2024

### SSO - Single Sign On

FYDO now gives users, and facilities, the option to utilise Single Sign On (SSO). Please click on the link below to view our wiki page for more information on this feature.

Single Sign On with FYDO

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### **New Interactive Reports**

We have added to our Interactive Reports collection with new additions to the:

- Incomplete > Uncoded Episodes Report
- Incomplete > Ungrouped Episodes Report

These reports have been fitted out with the famous FYDO Right-Click menu, to allow users to easily and efficiently complete tasks at hand. With essential information being displayed, and columns that can be sorted this report will assist in efficiently and workflow improvements for facilities.

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### **Removing Episodes - New Permission Level**

A new permission level that allows facilities to restrict the ability to **Remove Episodes** from FYDO. Since this function was previously available to all users, it will be defaulted too **ON**. Facilities wishing to restrict this functionality from certain User Groups will need to change the setting to **OFF**.

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### **Rename Maiden Name field to Previous Name**

To enhance the usability of the **Maiden Name** field, we have now renamed it to **Previous Name**. This change will be reflected across all screens in FYDO.

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### **New Colour Coding Option for Pre-Op**

Facilities, that utilise the **Status View** in the Appointments Screen, are now able to set a colour for when patients enter **Pre-Op**. This colour will be triggered as soon as a time is added to the **Pre-Op** field on the **Theatre Screen**.

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### **New Check List Options Added**

There are now two new **Check List Options** added for facilities to utilise to assist in workflow and the completion of tasks.

- Pre-Admission Contacted
- Post-Discharge Contacted

These options are accessible from the **Right-Click Menu > Checklist** or from the **Edit** 

#### Appointment Screen.

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#### **Bug Fix**

A couple issues, affecting the new theatre time checkers, have been resolved.