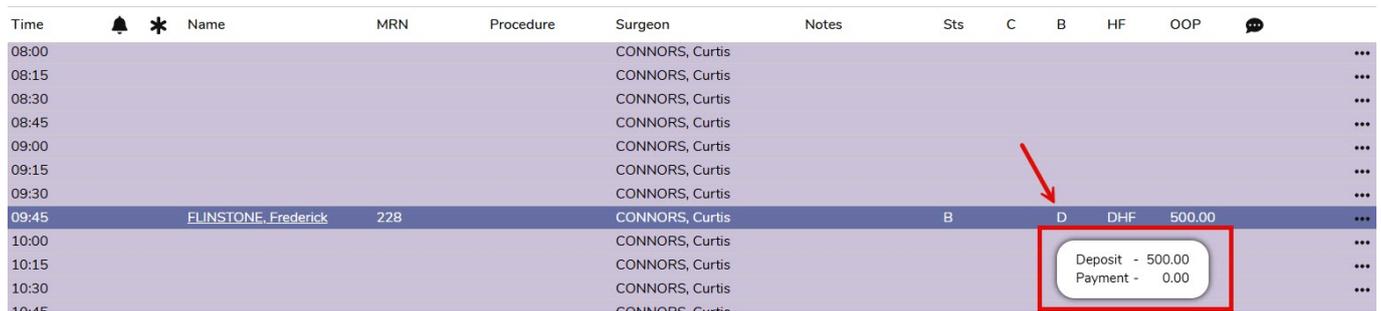


[FYDO Hospital Update - 12/06/2025](#)

New Hover Feature

FYDO has introduced a new hover functionality on the **Appointment screen**, designed to streamline access to view deposit and payment information. By simply hovering your cursor over the billing status **'D'** or **'B'** icon, you can quickly view the amount a patient has paid—eliminating the need to navigate into their episode details.

This enhancement improves efficiency and provides a more convenient way to access key financial information at a glance.



Time	Name	MRN	Procedure	Surgeon	Notes	Sts	C	B	HF	OOP	
08:00				CONNORS, Curtis							...
08:15				CONNORS, Curtis							...
08:30				CONNORS, Curtis							...
08:45				CONNORS, Curtis							...
09:00				CONNORS, Curtis							...
09:15				CONNORS, Curtis							...
09:30				CONNORS, Curtis							...
09:45	FLINSTONE, Frederick	228		CONNORS, Curtis		B		D	DHF	500.00	...
10:00				CONNORS, Curtis							...
10:15				CONNORS, Curtis							...
10:30				CONNORS, Curtis							...
10:45				CONNORS, Curtis							...

Estimated Admission Time Token

There is a new token available that can inform patients of their **estimated admission time** before the actual admission times have been finalised. For instance, if a patient is scheduled for a morning admission, the SMS may read:

*"Your admission to FYDO's Day Surgery is confirmed. Your estimated admission time is between **08:00 AM and 12:00 PM**. The hospital team will contact you once the schedule is finalised to confirm your exact admission time."*

The estimated time range that suits your facility can be configured via **Settings > System Configuration**. This feature allows for both an **AM** and a **PM timeframe** to be defined. Appointments falling within these timeframes will be given the stipulated estimated time, displayed in a 12-hour format.

To enable this feature in theatre lists, bed tracker, quick forms and SMS templates a new token has been introduced: **<<TimeRange>>**

SETTINGS > SYSTEM CONFIGURATION

System Configuration SMS Account Counters Administrator Email Notification

General

Auto Logout Time	180
Auto File Numbering	No
Appointment Display Time	Show 24 hour time
Appointment Tabs	Surname, First name – One line
Report Group Name	Shaes Private Hospital
IFC Document Type	IFC-Insured
Default Document Type	
Holding Bay Document Type	
Preadmit Document Type	Admission Form
OEC Document Type	OEC
OEC Type	Fund only
Raise Ticket Email	
Raise Ticket Location	
Alert when making an appointment if money outstanding > than	500.00
Alert when money outstanding is X days outstanding	40
Hide Master Templates	<input type="checkbox"/>
SMS AM From	07:00
SMS AM To	12:00
SMS PM From	12:00
SMS PM To	18:00

New SMS Features Additional Filter Options

An enhancement has been made to **Settings > SMS Automation**, with the addition of new filtering options. FYDO now allows users to filter SMS automation rules by **Doctor**, **Health Fund**, **Appointment Type**, and **Patient Category**, providing greater flexibility and control in message targeting. These filter options are available within the following SMS categories: **To Confirm Appointment**, **Post Discharge**, and **Admission Form Not Received**.

SMS Automation

Condition

To Confirm Appointment

Template

Clinic Appt Reminder

Days Before

0

Send At

12:49 PM

Location

Shaes Private Hospital

Doctor/Theatre

All Theatres

Add Additional Filters

Health Fund

All Health Funds

Doctor (Hospital)

All Doctors

Appointment Type

All Appointment Types

Patient Category

All Patient Categories

Cancel

Setup Auto SMS

[FYDO Hospital Update - 10/06/2025](#)

Heath Fund Fee Setup

There have been some recent changes to the fee setup to improve its functionality and provide additional configuration options.

Casebase Fees

A new column, '**Ignore Step Down**,' has been added, featuring a tick box option similar to the GST column. This functionality is particularly useful for facilities that wish to ensure certain fees are not subject to the usual percentage breakdown and are calculated at 100%, even when the item is performed as a secondary or subsequent procedure.

Shaes Private Hospital Fund UII - Un-Insured Accounts Start of Current Fee 01/01/2024 End of Current Fee 31/12/2025

Same Day Fees Other Settings Casebase Fees Casebase Multi Item Fees Timebase DRG Fees Overnight Accommodation Fees

Current							Old								
MBS	Casebase	Procedure	Type	DVA	Outlier Days	Outlier Rate	Casebase	Procedure	Type	DVA	Outlier Days	Outlier Rate	Ignore StepDown	GST	Exclude Other Services
13212	1,000.00	0.00	Standard	0	0	0.00	1,000.00	0.00	Standard	0	0	0.00			
13215	500.00	0.00	Standard	0	0	0.00	500.00	0.00	Standard	0	0	0.00			
30473	550.00	450.00	Standard	0	0	0.00	550.00	450.00	Standard	0	0	0.00			
32222	700.00	500.00	Standard	0	0	0.00	650.00	500.00	Standard	0	0	0.00		✓	
41632	5,000.00	400.00	Standard	0	0	0.00	800.00	0.00	PerDiem-Proc	0	0	0.00			
42702	4,000.00	0.00	Standard	0	0	0.00	4,000.00	0.00	Standard	0	0	0.00			✓
ABDOM	8,000.00	4,000.00	Standard	0	0	0.00	0.00	0.00	Standard	0	0	0.00	✓		

Exclude Private Room Add On

A new option to **Exclude Private Room** has been introduced in Casebase Fees, Casebase Multi and DRG Fees. This feature is designed to accommodate instances where hospitals are unable to charge for a private room add-on for certain admissions, while still allowing the private room add on charge to be applied to all other Case Base or DRG fees.

Shaes Private Hospital Fund UII - Un-Insured Accounts Start of Current Fee 01/01/2024 End of Current Fee 31/12/2025

Same Day Fees Other Settings Casebase Fees Casebase Multi Item Fees Timebase DRG Fees Overnight Accommodation Fees

Current							Old									
MBS	Casebase	Procedure	Type	DVA	Outlier Days	Outlier Rate	Casebase	Procedure	Type	DVA	Outlier Days	Outlier Rate	Ignore StepDown	GST	Exclude Other Services	Exclude Private Room
13212	1,000.00	0.00	Standard	0	0	0.00	1,000.00	0.00	Standard	0	0	0.00				✓
13215	500.00	0.00	Standard	0	0	0.00	500.00	0.00	Standard	0	0	0.00				
30473	550.00	450.00	Standard	0	0	0.00	550.00	450.00	Standard	0	0	0.00				
32222	700.00	500.00	Standard	0	0	0.00	650.00	500.00	Standard	0	0	0.00		✓		
41632	5,000.00	400.00	Standard	0	0	0.00	800.00	0.00	PerDiem-Proc	0	0	0.00				
42702	4,000.00	0.00	Standard	0	0	0.00	4,000.00	0.00	Standard	0	0	0.00			✓	
ABDOM	8,000.00	4,000.00	Standard	0	0	0.00	0.00	0.00	Standard	0	0	0.00	✓			

Both of these columns will now be displayed in the Excel file when printing the fees, as illustrated below.

	A	B	C	D	E	F	G	H	I	J	K	L
1	MBS	Casebase	Procedure	Type	DVA	OutlierDay	OutlierRate	GST	ExclOS	IgnoreStepDown	ExcludePrivateRoom	
2	13212	786.12	89.57	1		1	55	0	0	1	1	
3	13215	127.09		1		2	\$10	0	0	1	1	
4	13218	570.00		1		3	20	0	0	1	0	
5												

DRG Fees Exclude Other Services

In the same manner that this feature functions in the **Case Base Fees**, the **Exclude Other Services** option has been added to the **DRG Fees tab** and is now also reflected in the Excel spreadsheet.

Shaes Private Hospital Fund UI - Un-Insured Accounts Start of Current Fee 01/01/2024 End of Current Fee 31/12/2025

Same Day Fees Other Settings Casebase Fees Casebase Multi Item Fees Timebase DRG Fees Overnight Accommodation Fees

Search

Old

Sameday Rate	IP Rate	CWO	SS Trim	SS Fee	LS 1 From	LS 1 To	LS 1 Fee	LS 2 From	LS 2 To	LS 2 Fee	LS 3 From	LS 3 To	LS 3 Fee	TFR Trim	TFR Disc	GST	Exclude Other Services	Exclude Private Room
0.00	0.00	0.00	0	0.00	0	0	0.00	0	0	0.00	0	0	0.00	0	0.00			
20.00	40.00	0.00	0	0.00	0	0	0.00	0	0	0.00	0	0	0.00	0	0.00			
20.00	40.00	0.00	0	0.00	0	0	0.00	0	0	0.00	0	0	0.00	0	0.00			

1 DRG ChargesD ChargePL CWO SSTrim SSFee LS1From LS1To LS1Fee LS2From LS2To LS2Fee LS3From LS3To LS3Fee TRF TRFDisc GST exclpros ExcludePrivateRoom

2 A13A \$10,596 \$66,352 \$12,703 10 \$5,365

3 A13B \$5,181 \$41,836 \$5,979 7 \$5,122

The new option to **Exclude Other Services** works in conjunction with the corresponding tick box for specific **Other Services/Protheses**. When selected, charges associated with the specific prothesis will not be raised.

Invoice: 21321 | BUP: 22337029A Invoice Total 5,146.00 Balance Due

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST	T
21321	BUP	25/04/2025	27/04/2025	A	ACCOM	Accom - advanced surgical for 2 Nights/s...	2	AS	\$1,902.00	0.00	H
21321	BUP	25/04/2025	27/04/2025	R	A08B	Autologous Bone Marrow Transplant, Mi...	-		\$3,244.00	0.00	H
21321	BUP	25/04/2025	27/04/2025	O	DE191	Canaliculus Intubation Sets	1	6	\$0.00	0.00	H
21321	BUP	25/04/2025	27/04/2025	O	DE277	Frontalis Suspension Set	1	6	\$0.00	0.00	H
21321	BUP	25/04/2025	27/04/2025	O	DE472	Endowrist Stapler 45	1	6	\$0.00	0.00	H

DRG Charge Weight of One (CWO) Addition

A new **CWO** column has been introduced for hospitals needing to accommodate health fund contracts that utilise this structure.

Shaes Private Hospital Fund UI - Un-Insured Accounts Start of Current Fee 01/01/2024 End of Current Fee 31/12/2025

Same Day Fees Other Settings Casebase Fees Casebase Multi Item Fees Timebase DRG Fees Overnight Accommodation Fees

Search

Current

DRG	Sameday Rate	IP Rate	CWO	SS Trim	SS Fee	LS 1 From	LS 1 To	LS 1 Fee	LS 2 From	LS 2 To	LS 2 Fee	LS 3 From	LS 3 To	LS 3 Fee	TFR Trim	TFR Disc	Sameday Rate
C08Z	0.00	0.00	0.00	0	0.00	0	0	0.00	0	0	0.00	0	0	0.00	0	0.00	0.00
D08Z	20.00	40.00	0.00	0	0.00	0	0	0.00	0	0	0.00	0	0	0.00	0	0.00	20.00
G44C	20.00	40.00	0.00	0	0.00	0	0	0.00	0	0	0.00	0	0	0.00	0	0.00	20.00

FYDO Hospital Update - 05/06/2025

Doctors Statutory Declaration

A new checkbox option has been added under the Doctor section in Settings to indicate whether the

doctor has signed their Vaccination Statutory Declaration.

This information has also been added to the **Doctors List > Excel Export**.

Patient Alerts Screen Improvements

The Patient Alerts screen will now display over additional pages if there are more than 50 entries to show. This enhancement will improve loading performance and allow users to click between pages.

Patient Name	MRN	DOB (Age)	Contact No	Adm Date	Doctor	Proc Notes	Notes	Status
SMITH, Jane	297	04/07/1998 (26)	-	07/05/2025	Eyes, Bright	Left Cat & IOL	-	Overdue

[FYDO Hospital Update - 29/05/2025](#)

Doctors Credentialing Alerts

FYDO's latest feature introduces alerts related to doctor credentialing.

Under *Settings > System Configuration > Hospital*, four new tick box options are now available:

- **On Admission - Make valid credentialing mandatory**
- **Theatre Roster - Alert when credentialing has expired**
- **Theatre Roster - Alert when indemnity insurance has expired**
- **Theatre Roster - Alert when AHPRA registration has expired**

Hospital

Booking 	Recovery 1 	Allow referral to be entered without a referral date/period <input type="checkbox"/>
Arrived 	Recovery 2 	Alert when referral expired when editing an appointment <input type="checkbox"/>
Admitted 	Recovery 3 	On admission, make patient fields mandatory <input type="checkbox"/>
Pre-op 	Ready for Discharge/Ward 	On admission, make Next of Kin mandatory <input type="checkbox"/>
Anaesthetic Bay 	Discharged 	On admission, make Emergency Contact mandatory <input type="checkbox"/>
In Theatre 		On admission, alert to take excess if not yet collected <input type="checkbox"/>
		Theatre Roster required when making bookings <input type="checkbox"/>
		Invoicing only allowed if 'Episode Grouped' <input type="checkbox"/>
		Invoicing only allowed if 'Theatre Completed' <input type="checkbox"/>
		On admission, make valid Credentialling mandatory <input checked="" type="checkbox"/>
		Theatre Roster - alert when Credentialling Expired <input checked="" type="checkbox"/>
		Theatre Roster - alert when Indemnity Insurance Expired <input checked="" type="checkbox"/>
		Theatre Roster - alert when AHPRA Expired <input checked="" type="checkbox"/>



If your facility utilises these new tick boxes, a pop-up message will appear indicating which specific requirement needs attention whether during patient admission or when creating a theatre booking.

Credentialling Invalid or Expired

The doctor's credentialling is either invalid or expired, please correct this information before proceeding.

Pre-Admit Holding Bay

In the Pre-Admit holding bay, a new option is now available when committing a patient: you can select 'IFC Signed' if you are linking the form to a particular episode and the patient has digitally signed the Informed Financial Consent (IFC). Once selected, this will be reflected in the checklist on the admission screen.

Commit Record

Link to Episode

Episode

Episode Checklist Admission Form Received

IFC Signed



Tokens

FYDO now has a token for the Signed Informed Financial Consent (IFC) Checklist Item. This token will work on:

- Theatre List
- Quick Forms
- SMS
- Handover Report
- Bed Tracker

Please see below to view the newly added token:

<<IFCs>>	Checklist - IFC Signed	Y = ticked
----------	------------------------	------------

For a full list of available IFC tokens, click the link below to access our FYDO Wiki Manual:

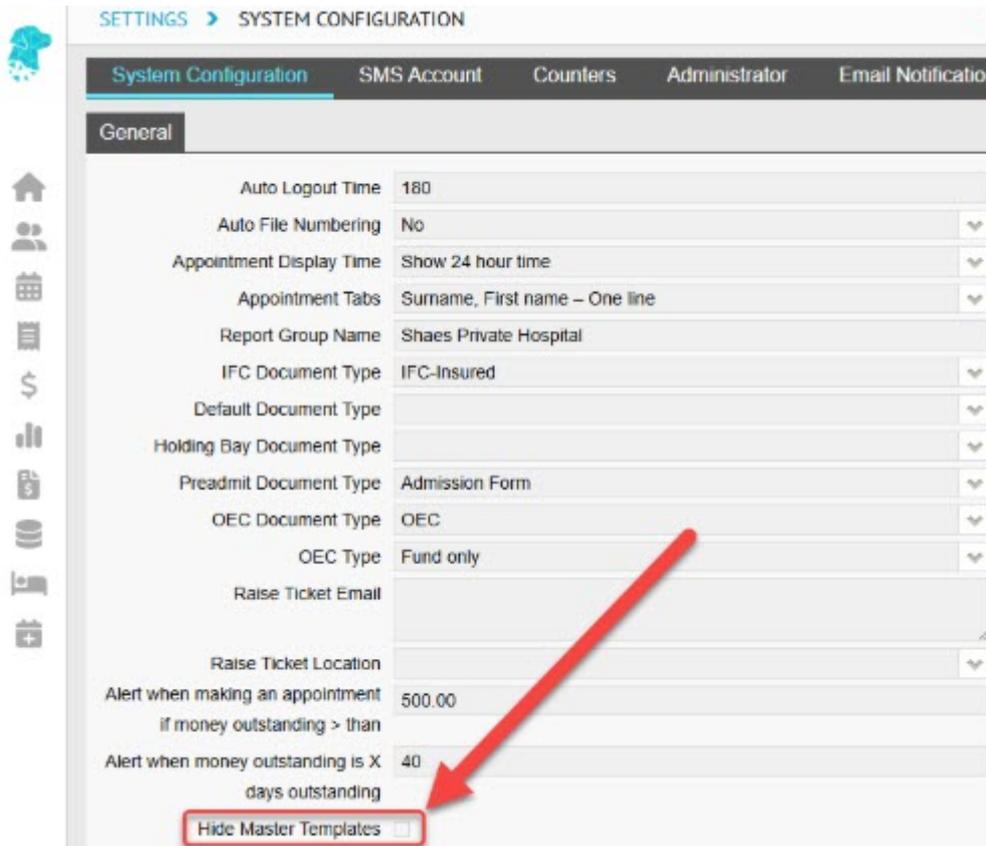
[Tokens - Hospital - FYDO Wiki](#)

[FYDO Hospital Update - 22/05/2025](#)

Master Templates

FYDO now allows hospitals to “**hide**” the **Master Templates** so that they are not an option for users to select accidentally.

This setting can be amended by a user from your hospital that has access to **Settings > System Configuration** by ticking the **Hide Master Templates** checkbox. Once this is selected the master templates will not be displayed in any of the dropdowns where users are able to select from available template option, for example when creating an IFC or Invoice.



Tokens

FYDO now has tokens for the Referring Doctor details listed on the Edit Appointment Screen. These tokens will work on:

- Theatre List
- Bed Tracker
- Quick Forms
- SMS
- Template Type (Hospital Invoice)

Please see below for a list of the newly added tokens:

Referring Doctor Details

Token Name	Data	Notes
<<EpRef>>	Referring Doctor Full Name	e.g. CITIZEN, John
<<EpRefFirstN>>	Referring Doctor First Name	
<<EpRefI>>	Referring Doctor First Name Initial	e.g. J
<<EpRefLastN>>	Referring Doctor Last Name	e.g. CITIZEN
<<EpRefFI>>	Referring Doctor Initials	e.g. JC
<<EpRefTitle>>	Referring Doctor Title	
<<EpRefProvNo>>	Referring Doctor Provider Number	
<<EpRefDate>>	Patients Referral Date	dd/mm/yyyy
<<EpRefPeriod>>	Patients Referral Period	
<<EpRefFV>>	Patients First Visit	dd/mm/yyyy

For a full list of available hospital tokens, click the link below to access our FYDO Wiki Manual:

[FYDO Wiki - Hospital Tokens](#)

Certificates in Claiming Hospital

FYDO now enables access to certificates from the **Claiming Hospital > Claims & Not Yet Sent** tabs. This feature will prove valuable in the event of rejections, allowing you to quickly verify whether a certificate has been applied to a specific episode. Simply right-click to view the available options, which will now include **Certificate**.

<input type="checkbox"/>	03/09/2024	03/09/2024	390	30/10/2024	ADF	154	LADY, Testing
<input checked="" type="checkbox"/>	20/10/2024	20/10/2024	391	20/10/2024	ADF	154	LADY, Testing
<input type="checkbox"/>	02/10/2024	02/10/2024	412	09/10/2024	AHM	175	FRESCO, Alex
<input type="checkbox"/>	08/05/2024	08/05/2024	238	08/05/2024	AHM		WHITE, Snow
<input type="checkbox"/>	22/01/2025	22/01/2025	483	22/01/2025	AUH	228	FLINSTONE, Frede

- Coding
- Episodes
- Patient
- Certificate**



FYDO Hospital Update - 15/05/2025

Revenue Report

The option to filter by **Health Fund Groups** has been added to the **Revenue Report**. This feature functions in the same way that it does in the Episode Stats Report, requiring a single location to be selected. For single-location databases, this will occur by default. For multi-location databases, the location will need to be selected manually.

REPORTS > REVENUE (HOSPITAL)

Revenue (Hospital)

Location: Shaes Private Hospital

Theatre: All Theatres

Doctor: All Doctors

Group by (Primary): Health Fund

Group by (Secondary): No Group

Report Types: Detail Summary ?

Date Type: Accounting Period Discharge Date

From: 01/05/2025 To: 15/05/2025

Order by: Alphabetically

Update

Fund: All Fund

<input type="checkbox"/> Select All		
<input type="checkbox"/> Australian Health Service Alliance (Group)	AHS	5
<input type="checkbox"/> Australian Regional Health Group Limited (Group)	ARH	8
<input type="checkbox"/> BUPA Australia (Group)	BUP	56
<input type="checkbox"/> HCF of Australia Limited (Group)	HCF	24
<input type="checkbox"/> Medibank Private Limited (Group)	MPL	35

IFC Checklist Item

The original “**IFC Complete**” option on the **Patient Appointment Checklist** has been updated to give facilities more flexibility in tracking progress through the admission process. The new IFC options are:

- **IFC Created** – tick this when the IFC has been generated
- **IFC Signed** – tick this once the patient has signed their IFC

Audit logs have been added to track when these boxes are ticked and unticked. The new IFC options have also been included in the *Episode Stats > Raw Data Export Report* and are available to add to a Custom View.

This update also lays the groundwork for exciting upcoming features – including the ability for the “IFC Signed” box to be automatically ticked when a patient electronically signs their IFC. So.... Watch this space!

Thursday, 1 May 2025	
APPOINTMENTS 4 TOTAL MINUTE	
Make an Appointment Create from Waitlist	
Edit Appointment Copy Appointment Cut Appointment Paste Appointment	
Episodes	Dr Proc
Arrived	BE
Unarrived	BE
Excess/Deposit	BE
Admit	BE
Discharge	BE
Theatre	BE
Coding	BE
Inpatient	BE
Certificate	BE Gast
Clinical Indicators	BE Gast
Confirmed	BE
Chart Tracking	BE
Check List	<input type="checkbox"/> OEC Received
Send SMS	<input type="checkbox"/> OEC Checked
Chart Label	<input type="checkbox"/> Pre-Admission Contacted
Wristband	<input checked="" type="checkbox"/> IFC Created <input checked="" type="checkbox"/> IFC Signed
Delete Appointment	<input type="checkbox"/> Admission Form Received
Documents	<input type="checkbox"/> Chart Ready
Create Letter	<input type="checkbox"/> Consent Received
Quick Form	<input type="checkbox"/> Post-Discharge Contacted
HC21 Left	<input type="checkbox"/> Documents Scanned
HC21 Right	
HC21 Back	
Create Invoice	

Bed Occupancy Report

A new filter has been added to the **Bed Occupancy Report** that allows for the data to be displayed in additional useful formats. The options in the **Group By** drop down are:

- **No Group** - Report will run as it has historically run
- **Speciality** - Information will be grouped by admitting doctors Speciality
- **Dr/ Surgeon** - Information will be grouped by the admitting Doctor / Surgeon
- **Health Fund** - Information will be grouped by the patients Episodic Health Fund

REPORTS > BED OCCUPANCY REPORT

Bed Occupancy Report

Location: Shaes Private Hospital

Group by: No Group (dropdown menu options: No Group, Speciality, Dr / Surgeon, Health Funds)

As at Date: May 2025

1 of 1

Shaes Private Hospital
Occupancy Report For 01/05/2025 to 31/05/2025 and Group

Speciality	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	
Gastroenterologist	2	2	2	2	2	2	2	2	2	2	2	2	2	2	0	0	0	0	
IVF	1	1	1	1	1	1	1	1	1	1	1	1	1	1	0	0	0	0	
Surgeon	2	2	2	2	2	2	2	2	2	2	2	2	2	2	0	0	0	0	
Grand Total:	5	5	5	5	5	5	5	5	5	5	5	5	5	5	0	0	0	0	
	No. of Beds				11	No. of Days				31	Bed Days Avail.				341	Bed D			

BedOccupancy - ShaesPrivateHospital Page 1 of 1

Theatre Roster Access Levels

Improvements have been made to the **Theatre Roster access levels** to ensure all staff have appropriate access to the functions required for their daily tasks.

Settings Hospital

Adjustments	D	R	RW	Procedures	D	R	RW	
Clinical Indicator	D	R	RW	Theatre Data	D	R	RW	
Close Accounting Period Hospital	D	R	RW	Theatre Roster	1	ON	OFF	
Fees Setup	D	R	RW	Theatre Roster - Bookings	2	D	R	RW
Field Defaults	D	R	RW	Theatre Roster - Episodes	3	ON	OFF	
ICD Management	D	R	RW	Theatre Roster - Files	4	ON	OFF	
Invoice Hold Reasons	D	R	RW	Theatre Roster - Staff	5	ON	OFF	
Minimum Benefits	D	R	RW	Ward and Bed	D	R	RW	
Other Services	D	R	RW					

These updated settings allow staff to be granted access to specific components of the Theatre Roster, including:

- Theatre Roster** - Allows the user to view the Theatre Roster Screen only.
- Theatre Roster Bookings** - Controls access to the theatre booking functionality:
 - **RW (Read & Write)** - View, and edit theatre bookings
 - **R (Read)** - View theatre bookings only
 - **D (Deny)** - No access to view theatre bookings
- Theatre Roster Episodes** - Allows the user to amend the **Episodes** section within a Theatre Booking.

4. **Theatre Roster Files** - Allows the user to add, edit and remove **Files** associated with the Theatre Booking.
5. **Theatre Roster Staff** - Allows the user to enter and amend the **Staff** assigned to the Theatre Booking.

The screenshot displays the 'Theatre Booking' interface for 'Theatre 3' at 'Shaes Private Hospital'. It is divided into several sections:

- Booking (2):** Contains fields for ID (342), Location (Shaes Private Hospital), Theatre (Theatre 3), Doctor/Surgeon (Eyes, Bright), Anaesthetist (Harrison, George), Date (14/05/2025), Start Time (09:00), End Time (15:00), and Duration (360 Mins). It also includes an Appointment Note (Start Time: 10:30am) and a 'Session Confirmed' checkbox.
- Staff (5):** Lists assigned staff for various roles: Scrub Nurse (Victoria BECKHAM), Scout Nurse (Melanie BROWN), Nurse/Assistant (Melanie CHISHOLM), Other Nurse/Assistant (Emma BUNTON), Surgical Assistant (House, Greg), Other Surgical Assistant (Murphy, Shaun), and Other (Geri HALLIWELL).
- Episodes (3):** Shows a table of appointments with columns for Time, MRN, Patient Name, Procedure, Visit to Theatre, Time In, Time Out, Age, Anaesthetic, Cancelled, and more. Two episodes are listed: one at 9:00 AM for DEAN, James (Left Cat & IOL) and another at 9:30 AM for KNIGHT, Kelvin (Right Cat & IOL). Utilization is shown as 60 Mins; 16.7%.
- Files (4):** A file upload area with a 'Choose a file' button and a note: 'Note: Max 10MB file limit. Extensions allowed are .jpeg, .png, .jpg, .bmp, .gif, .pdf, .doc, .docx, .ppt, .xls, .xlsx, .rtf, .rar, .zip, .txt, .csv'. No files are currently uploaded.

South Australia Cancer Registry Data Extract

Following the addition of the **South Australian Cancer Registry** screen during our FYDO Hospital Update on 27/03/2025 ([FYDO Hospital Update - 27/03/2025 - FYDO Wiki](#)) the ability to **extract** this data has been implemented.

South Australian hospitals can now utilise the **SA Cancer Registry** option to extract this information in the same manner as any other data type.

The screenshot shows the 'SA Cancer Registry' data extract interface. At the top, there are dropdown menus for 'Location', 'What month would you like to Extract?' (set to 'May 2025'), and 'What type of data would you like to extract?' (set to 'SA Cancer Registry'). A 'Prepare Extract' button is visible on the right. Below this is a 'Previous Extracts' section with a table header:

Location	Type	Period	# of Episodes	Date Extracted
No data found				

A red arrow points to the 'SA Cancer Registry' dropdown menu.

[FYDO Hospital Update - 09/05/2025](#)

Patient Alerts Flag

The **Patient Alerts Flags**, generated from **Preadmit**, can now be added to **Custom Views** on the **Appointment Screen**. This feature allows staff to easily see items that have triggered alerts while patients complete their online admission forms. Once added to a Custom View, simply hover over the icon to view the alert details.

09:00				
09:30	SMITH, Jane		Left Cat & IOL	EYES, Bright
10:00		Patient has Diabetes.		
10:30				

Cancelling Theatre Bookings

Facilities can now **Cancel** entire **Theatre Bookings** in one action using a new feature that allows all episodes **linked** to a specific Theatre Booking to be cancelled simultaneously.

Users can select a **Cancellation Reason** from the drop down, which will be applied to all linked Episodes. This is a time-saving feature where an entire doctor's list needs to be cancelled.

This feature also works in reverse, allowing entire lists to be reinstated if needed.

Cancel Roster

Theatre Roster Cancelled Reason
Equipment Failure

Do you want to cancel all linked episodes?

Edit Appointment Cancelled Reason
Facility Cancellation

Note

Appointment Note

Cancel Save

Arrears Report API

A new **API** is available to obtain information from the **FYDO Arrears Report**.

[FYDO Hospital Update - 01/05/2025](#)

New Patient Flag

Following the addition of the **New Patient Flag** (as noted in our 11.4.25 newsletter) the field now has a corresponding token that can be used in forms, lists, SMSs, and more.

This token is <<EpNP>> and it will display as **Yes** for new patients or **No** for patients that have had a previous episode.

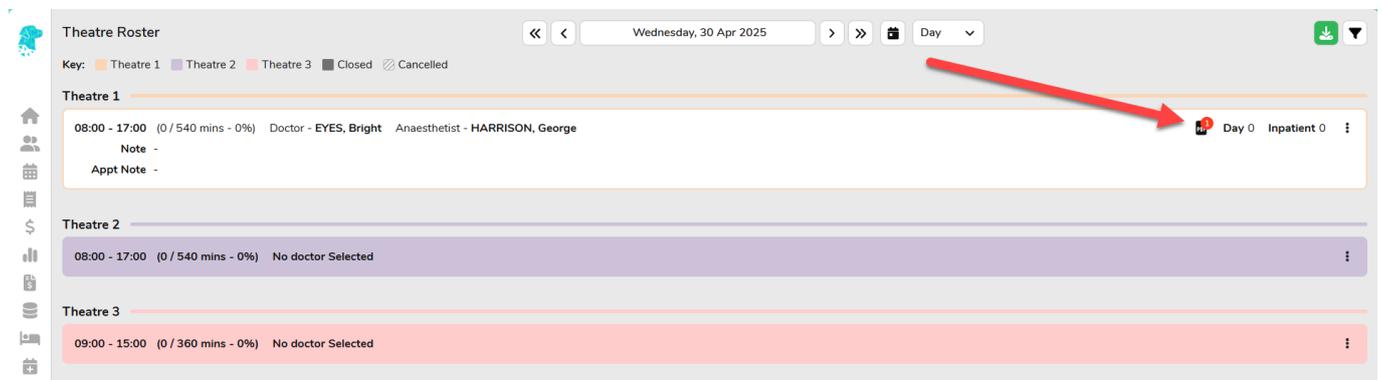
Admissions - Wednesday

Doctor: EYES, Brigh

Adm Time	Patient Name	Doctor	PROCEDURE NOTES
1 08:40	SQUAREPANTS, Spongebob (M) Preferred Name: DOB: 13/07/1988 (36) MRN: 114	EYES, Bright	Colonoscopy New Patient Flag: No
2 09:00	PATIENT, New (M) Preferred Name: DOB: 16/04/1986 (39) MRN: 141	EYES, Bright	Left Cat & IOL New Patient Flag: Yes

Theatre Roster

It's now even easier to identify which Theatre Bookings have **Files** loaded, with a new icon visible in **Day**, **Week** and **Month** views to indication how many files are linked to each booking.



The screenshot shows the Theatre Roster interface for Wednesday, 30 Apr 2025. The view is set to 'Day'. A red arrow points to a small icon representing files, next to the booking for Theatre 1 (08:00 - 17:00). The booking details include Doctor - EYES, Bright and Anaesthetist - HARRISON, George. The status is 'Day 0 Inpatient 0'.

Episode Stats Report

A new option has been added to the **Episode Stats Report** that allows facilities to easily identify **Trends**. The report can now be run by **Week**, **Month** or **Year**, making it simpler to obtain figures over extended periods.

With the same **Group By** and **filter** options still available, this enhancement significantly improves the usability of the Episode Stats Report - allowing facilities to collate monthly stats by doctor, health fund, MBS and much more!

REPORTS > EPISODE STATS

Episode Stats

Location
Shaes Private Hospital

Doctor
All Doctors

Fund
All Fund

Anaesthetist
All Anaesthetists

Anaesthetic
All Anaesthetic

Theatre
All Theatres

Speciality
All Specialities

Patient Category
All Patient Categories

Booking Code 1
All Booking Codes 1

Booking Code 2
All Booking Codes 2

Sex
All Sexes

Indigenous
All Indigenous

Born After From To

Referring Doctor
Search for a Referring Doctor

Family Dr.
All Family Doctors

Mode Of Separation
All Modes of Separation

MBS
Search for a MBS

Diagnosis
Search for a Diagnosis

Procedure
Search for a Procedure

Condition Onset
All Condition Onset

DRG
Search for a DRG

Report Types
Detail Summary **Trend**

Trend Type
Year

Start From 01/01/2023 **To** 31/12/2023

Exclude Cancelled Episodes

Group By (Primary)
Health Fund

Group By (Secondary)
No Group

Based On
Admission Date Discharge Date

Update

Shaes Private Hospital
Episode Stats (Trend) based on Discharges 01/01/2023 - 31/12/2023
Grouped by Health Fund for Location = Shaes Private Hospital

Health Fund	Description	Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	TOTAL
ACA	ACA Health Benefits Fund	0	0	0	0	0	0	0	1	0	3	0	0	4
ADF	Australian Defence Force	0	0	0	0	0	0	0	1	0	0	1	0	2
AHM	Australian Health Management Group Limited	2	1	3	5	2	1	4	4	1	1	1	0	25
AUH	Australian Unity	0	0	0	2	2	0	0	2	0	0	0	0	6
BUP	BUPA Australia	2	0	1	1	2	0	0	4	2	2	2	2	18
CBH	CBHS Health	0	0	0	0	0	1	0	3	0	0	0	0	4
DVA	Department of Veterans' Affairs	0	1	1	0	2	0	0	0	0	1	1	0	6
HBF	Hospital Benefits Fund of WA	1	5	0	0	0	0	0	0	0	0	0	0	6
HCF	HCF of Australia Limited	0	0	0	0	0	0	0	0	0	1	0	0	1
MPL	Medibank Private Limited	0	0	0	2	2	6	3	9	0	1	2	4	29
POL	Police Health Limited	0	0	0	0	0	0	2	5	0	1	1	0	9
QCH	Queensland Country Health Ltd	0	0	0	1	1	1	1	1	0	0	1	2	8
SLM	St. Lukes Health Insurance	0	1	1	1	0	0	0	0	0	0	0	0	3
TFS	Transport Health Pty Ltd	0	0	0	0	0	0	3	0	0	2	0	2	7
UII	Un-Insured Accounts	0	1	3	5	0	0	0	3	0	2	0	0	14
WIC	Workers Compensation	0	1	0	0	0	0	0	0	0	0	0	0	1
TOTAL		5	10	9	17	11	9	13	33	3	14	9	10	143

Episode Stats - ShaesPrivateHospital Page 1 of 1 Date: 30/04/2025 12:41 PM

New Dashboard

The launch of the long-awaited FYDO Dashboard is finally here! It displays helpful information including FYDO Updates, Feature Spotlights, tips and more – all in one convenient place. And this is just the beginning! We have plans to continue expanding and refining the dashboard to give you faster, easier access to information you need!

Welcome to Your Dashboard

Feature Highlight
FYDO + Preadmit - An unbeatable combination!
Our advanced Preadmit feature simplifies patient onboarding by providing a seamless digital preadmission process. FYDO + Preadmit is the perfect package to ensure a smoother experience for both patients and staff while meeting compliance requirements. Click the link for more info on how Preadmit can benefit your facility!
[Learn more](#)

Recent Changes

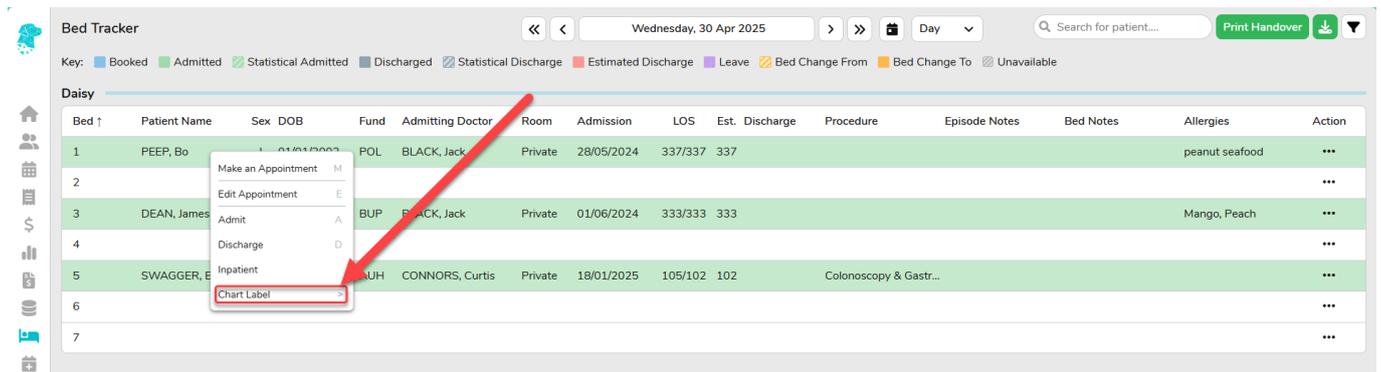
- SA Cancer Registry Screen 3 days ago
- FYDO Dashboard Update 2 days ago
- Preadmit Patient Alertswww 1 day ago
- Print/Scan Tool Setup changes 1 day ago

Quick Links

- fydo@aturahhealth.com.au
- (02) 9632 0026
- [FYDO Wiki Manual](#)
- [FYDO Hospital Updates](#)
- [FYDO Clinic Updates](#)

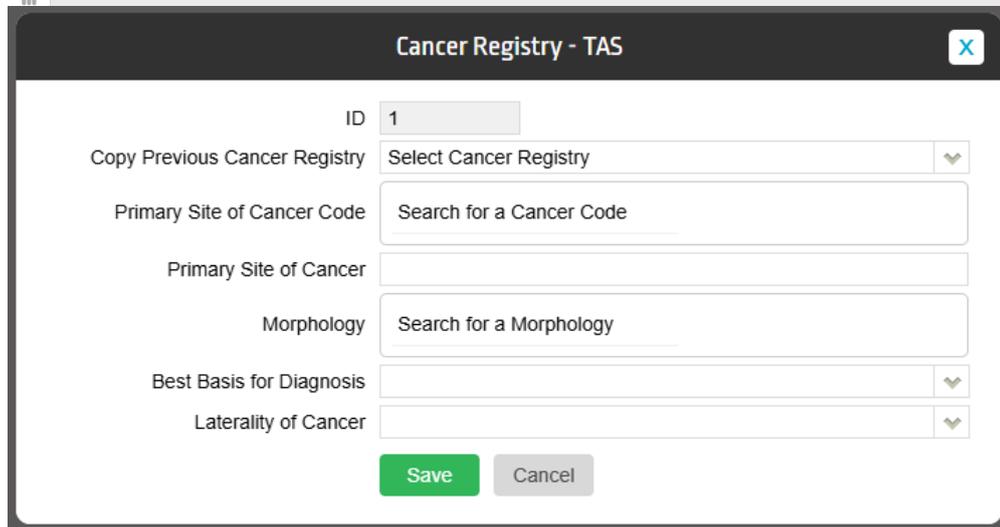
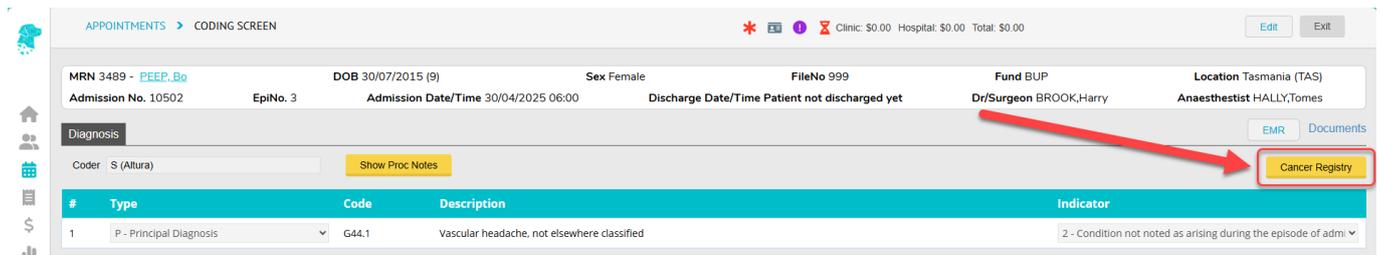
Bed Tracker

Chart Labels can now be printed from the **Right-Click Menu** in the **Bed Tracker**.



Tasmanian Cancer Registry Screen

Tasmanian facilities can now record **Cancer Registry** information in FYDO. This screen is accessible via the **Coding Screen** (*in View mode*) by clicking **Cancer Registry**.



This marks the first stage of this development, and facilities are able to commence adding cancer registry data, with the next stage **enabling data extraction** via Data Extracts.

Unbilled Revenue Report API

A new API is now available, allowing data from the **Unbilled Revenue Report** to be utilised externally.

Revenue Report

Additional information has been added to the **Revenue Report > Excel - Raw Data Export** to help facilities easily access details regarding the sent status and ECLIPSE responses from health funds. The following columns have been added:

- **BillType:** Indicates whether the claim was sent via ECLIPSE or manually (Paperbase).
- **Sent:** The date the claim was sent via ECLIPSE or marked as sent for Paperbase claims.
- **ECLIPSE:** Displays the ECLIPSE assessment status, indicating whether the claim has been Approved or Rejected.
- **ECLIPSE\$:** Shows the amount the fund has indicated it will pay towards the episode.

T	U	V	W	X	Y
BillType	Sent	ECLIPSE	ECLIPSE \$	InvoicedGross	Adjustment
ECLIPSE	08/02/2024	Rejected	0	0	0
ECLIPSE	28/05/2024	Approved	122	0	0
ECLIPSE	17/04/2025	Rejected	0	863.61	0
ECLIPSE	20/03/2025		0	0	0
Paperbase	28/01/2025		0	0	40
Paperbase	09/04/2025		0	63	0
ECLIPSE	23/10/2024	Approved	890	0	0

[FYDO Hospital Update - 24/04/2025](#)

Theatre Rosters Report

Additional options have been added to the **Theatre Rosters Report**, providing greater flexibility in how doctors roster utilisation information can be viewed.

A new **Speciality** option has been added to the **Report Type**, along with an additional field that allows users to **Group By** either **Surgeon** or **Theatre**.

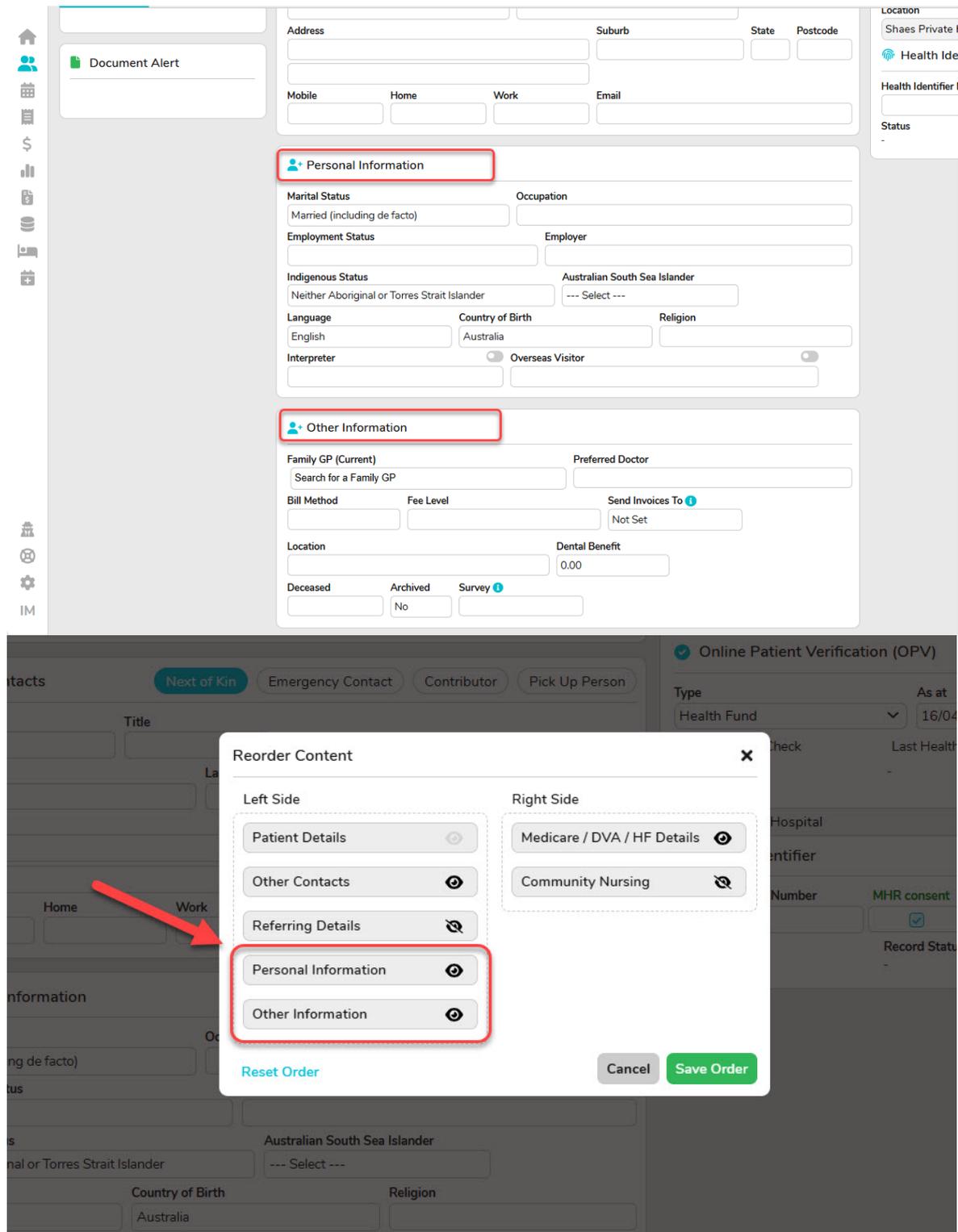
The screenshot shows the 'Theatre Rosters' report interface. It includes a 'From Date' field set to 01/04/2025 and a 'To Date' field set to 23/04/2025. The 'Based On' dropdown is set to 'Time in Theatre to Time Out of Th'. The 'Report Type' dropdown is set to 'Speciality', and the 'Group By' dropdown is set to 'No Group'. An 'Update' button is visible at the bottom right. Red arrows point to the 'Report Type' and 'Group By' dropdowns.

[FYDO Hospital Update - 17/04/2025](#)

Patient Screen - Further Re-Order Options

In the Patient Screen, the section originally known as "Other Information" has been split into two

sections: **“Personal Information”** and **“Other Information”**. This update allows you to better tailor the screen to your needs using our **Reorder Content** feature.



Episode Stats Report Addition

Patients **Age** at the date of their admission has now been added to the **Episode Stats > Excel - Raw Data Export** Report.

F	G	H	I	J
Sex	DOB	Age	Address1	Address2
M	16/12/1970	54		
M	27/12/1977	47	1234 Topp Street	
U	07/07/1977	47	1 Cottage Close	

Revenue Report Addition

Date of Birth from the Patient Screen and **DRG Description** from the Coding Screen has now been added to the **Revenue > Excel - Raw Data Export** Report.

K	L	M	N
First name	DOB	AdmNo	Admission Date
Frederick	08/11/1959	874	18/03/2025
Frederick	08/11/1959	874	18/03/2025
Kathy	12/12/1959	876	19/03/2025
Frederick	08/11/1959	881	26/03/2025
BU	BV	BW	
DRG	DRGDesc	Booking C	
C08Z	Major Lens Procedures		
C08Z	Major Lens Procedures		