FYDO Hospital Update - 29/08/2024

Episode Stats Additions

Following the implementation of the Open Access field for referrals, this information has now been included in the **Episode Stats - Excel Raw Data** Export.

×

Ready for Pick Up Field

The **Ready for Discharge/Ward** field, on the **Theatre Screen**, has been amended to accommodate an additional option. Users now have 2 fields that they can utilise for **Ready for Ward** and **Ready for Pick Up**.

×

Episode Stats Report

For improved fluency and ease of reading, the Health Fund details on the **Episode Stats (Detail) Report** will now be indicated by the **Fund Code**, instead of the full Health Fund name, which caused the episodes to span multiple lines

×

Claim Details

There are now tokens available to print the address information for the **Bill To** company & **Other** company in the **Claim Details**.

A full list of hospital tokens can be found at <u>https://wiki.fydo.cloud/tokens-hospital/</u>

× × ×

Webhooks & API's

We have included My Health Record (MHR) Individual Health Identifier (IHI) patient fields in the patient webhooks/APIs along with the MHR consent fields in episode webhooks/APIs.

Two Factor Authentication

Facilities that utilise **Single Sign On (SSO)** are now able to disable **Two-Factor Authentication** if desired.

FYDO Hospital Update - 22/08/2024

Bed Tracking - Handover Report

Additional options have been given to enhance the **Print Handover** feature in **Bed Tracking**. Users can now **Exclude Empty Beds** and print this report by **Ward**.

×

The patients **Status**, eg Booking, Admitted etc, can now be printed on the **Handover** Report using the token <<epistatus>>

×

Rehab Screen Improvements

The Rehab Screen is now available for Ambulatory Pathway 4, providing a streamlined solution for meeting AROC data extraction requirements.

×

FYDO Hospital Update - 15/08/2024

Chart Tracking Capabilities

Our newly enhanced Chart Tracking feature now allows you to assign statuses such as Active, Inactive, Archived or Destroyed.

×

Episode Stats Report

The Arrival Time, recorded when a patient is marked as 'Arrived', has been added to the Episode Stats Report > Excel - Raw Data Export.

×

Podiatric Procedure Claim Default

Hospitals that facilitate Podiatric surgeries can now default all claims to Paperbase, reducing the number of ECLIPSE rejections.

To do this, go to **Settings > Doctors** and select **Podiatric** in the **Type** field.

×

By default, all claims for these doctors will be set to Paperbase when the invoice is raised. However,

you can still manually amend this setting on a claim-by-claim basis when raising the invoice.

×

Outstanding Debt Alert

Facilities can now set an alert to flag patients with significant outstanding balances when booking appointments. This feature can be configured in **Settings > System Configuration** by entering a value to the '**Alert when making an appointment if money outstanding > than.....'** field.

×

An alert will be displayed if the patient being selected for a booking has an outstanding balance that exceeds the specified amount.

×

FYDO Hospital Update - 08/08/2024

Chart Tracking Capabilities

Phase 2 of this feature has now been implemented, allowing facilities to add their own personalised "Chart Locations". To make tracking Medical Records easier, this information can be added under **Settings > Chart Locations**.

×

A new **User Group Access Level** has also been added to allow or restrict the ability to add new Chart Locations.

×

Handover / Bed Tracker Report

Hospitals are now able to generate a Handover List from the Bed Tracking to assist in hospital workflow. Whether you call it a Clinical Handover Sheet, Critical Handover Sheet, Bed Tracking Report, or something completely different, this template is accessible from the **Bed Tracking** screen by selecting **Print Handover.** Plus, it can be designed and customised to suit your hospital's requirements, giving you the information that you need!



Unbilled Revenue API

Unbilled Revenue data can now be produced using the new FYDO API, as follows: https://fydo.cloud/Webhooksapi/Api/Report/GetUnbilledRevenueData

Bug Fixes

- Doctors Email Addresses can now be viewed again
- Doctors Files can now be added again
- The Expiry Date for Entitlement Cards is no longer a mandatory field

FYDO Hospital Update - 31/07/2024

Chart Tracking Capabilities

Facilities are now able to track charts with FYDOs new **Chart Tracking** tab. **Phase 2** of this feature will allow facilities to add "Locations", for around their hospital, to list where the Medical Record currently is.

×

New Entitlement Card Fields

FYDO now has the capacity to list up to four **Entitlement Cards.** With the new feature button **+Add new entitlement card** visible when editing the Patient Screen.

New tokens will need to be added to any forms that generate this information from FYDO. So please let us know if you have a form that requires amendment, and we can assist.

×

Occupation Field

A new field has been added to FYDO to document a patients **Occupation** for facilities that require the collection of that data.

×

Open Access Flag

Facilities will now be able to identify **Open Access** referrals, with the new tick box to allow this information to be documented on the **Make/Edit Appointment** Screen. **Phase 2** of this development will be to add this information to reports.

×

DRG Contract Additions

We have updated our billing engine rules, to cater for complex, long-stay, DRG contracts.

FYDO Hospital Update - 11/07/2024

New Menu Design

We're thrilled to announce that our Main Menu has received a fresh, new look! While it remains as functional and easy-to-use as ever, we have enhanced the design to provide you with an even more enjoyable experience.

×

Additional Referring Doctor Fields

Users are now able to document additional **Phone Numbers** for the Referring Doctors, with the introduction of 2 new fields. These can be found in Settings > Referring Doctors.

×

FYDO Hospital Update - 04/07/2024

Additions to the DRG Fee Set Up

To assist with complex DRG Health Fund contracts, we have implemented additional fields to improve our simplified billing. There are now 3 steps down fields available for Long Stay 'LS' with 'from' and 'to' days.

	Belle's Private	Hospital 😽	Fund MPL	Private Limited	ate Limited Variable Part of MPL Start of Current Fee 01/07/2024 of Current Fee 01/07/2025											
27	Same Day	Fees Other	Settings	Casebase	Fees C	asebase	e Multi Ite	m Fees T	imebase	DRG	ees Ove	ernight A	ccommod	lation Fees		
	Search															
*																_
*		Current														
曲	DRG	Sameday Rate	IP Rate	SS Trim	SS Fee	LS 1 From	LS 1 To	LS 1 Fee	LS 2 From	LS 2 To	LS 2 Fee	LS 3 From	LS 3 To	LS 3 Fee	TFR Trim	TFR Disc
Θ	801A	1,000.00	2,000.00	1	500.00	10	15	400.00	16	20	300.00	21	25	200.00	0	0.00
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Additions to the Length of Stay Report

The Length of Stay Report can now be generated based on **Booking Time** to **Pre-Op Time**.

×

Additions to Mandatory Fields

Gender has been added as a mandatory requirement for WA, VIC and TAS submission. If the 'On admission, make patient fields mandatory' feature is enabled in your System Configuration, a warning will pop up if this is missing from the patient screen on admission.

Allow referral to be entered without a referral date/period
Alert when referral expired when editing an appointment
Invoicing only allowed if 'Theatre Completed'
On admission, make patient fields mandatory
On admission, alert to take excess if not yet collected
Theatre Roster required when making bookings
Invoicing only allowed if 'Episode Grouped'
On admission, make Next of Kin mandatory
On admission, make Emergency Contact mandatory
Mandatory Fields The following is missing from the patient screen: • Gender Please go back to the patient screen and enter missing information OK

New Webhook Fields Added

Episode webhooks now have the PreAdmissionContacted and PostDischargeContacted fields with True or False values.

Bug Fixes

The issue some users were experiencing with amending the DVA Casebase Fee Set Up has been resolved.

FYDO Hospital Update - 27/06/2024

1st July National Procedure Banding Update

By the 1^{st} of July, the National Procedure Bandings update will be loaded into FYDO. All new items will be added, along with any amendments to the National Banding.

1st July Prescribed List / Prostheses Update

By the 1^{st} of July, the Other Services update will be loaded into FYDO. All new items will be added, and all fees amended.

Additions to the Unbilled Revenue Report

To further enhance the Unbilled Revenue Report, facilities will now be able to view the **Admitting Doctor**, **Doctor Speciality**, and **Coding Status** of each episode. The **Provisional DRG** feature in the Edit Appointment screen can now be utilised for **inpatients** with DRG-based health fund contracts to generate more accurate revenue predictions.

REPORTS > UNBILLED REVENUE														
Unbilled Revenue														
Location						Ward						Admitt	ting Doctor	
Hospital & NSW	~					All Wards				*		All Adr	mitting Doctor	
Fund		Report Type								Order By				
MEDIBANK PRIVATE LIMITED		Summary							*		Patient Name			
Episode Type		Patient Category								From Date				
Admitted and Discharged	Inpatie				Inpatient	npatient						19/06/2024		
	⊲ < 1of	· >	⊳I () 1	100% 🗸	Find Next	chelle Sta	aging						
	Unbilled Revenue Report (Summary) As at 26/06/2024 Episode Type - Admitted and Discharged, Funds = MEDIBANK PRIVATE LIMITED and All Wards and Patient Categories = Inpatient													
	Patient	MRN	Adm Date	Fund	d Admitting Dr	Dr Sp	eciality T	/pe LO: Co	ding Total	Accom	Theatre	Casebase	DRG	Other
	GRYLLS, Bear	596	20/06/2024	MPL	CRAWFORD, Darler	ne Endoc	rinology I/	P 6	0.00	0.00	0.00	0.00	0.00	0.00
	PAN, Peter	1944	19/06/2024	MPL	CHRISTIAN, Louisa	abc Surgeo	on I/I	P 7	13,000.00	0.00	0.00	0.00	13,000.00	0.00
		atients 2							0.00	0.00	0.00	13,000.00	0.00	
	Unbilled Revenue (Summary)-A	CSSMich	elleStaging		Pag	Date 26/06/2024 2:12 PM								

New Fields added to Theatre Roster API

The **getTheatreScheduleSyncList** API has been updated to include additional fields from the theatre roster. These new fields are:

- "ReasonForDelayedStart": ""
- "ReasonForDelayedStartDesc": ""
- "ReasonForDelayedFinish": ""
- "ReasonForDelayedFinishDesc": ""

FYDO Hospital Update - 20/06/2024

Religion added to Patient Screen

Facilities are now able to document a patients **Religion** in the Patient Screen.

×

Practice Enhancements

Facilities are now able to easily print address labels for Practices from **Settings > Practices**. The **Practice Email Address** can now also be documented.

×

FYDO Hospital Update - 13/06/2024

Informed Financial Consent (IFC) Tokens

Facilities are now able to add the **File Number** and **Doctors Contact Phone Number** to their IFC templates.

1. **File Number** <<IFCFileNum>> This information is populated from the **Patient Screen** field called **File Number**

×

2. **Doctors Contact Phone Number** <<IFCDocPh>> This information is found in **Settings** > **Doctors** for each individual **Doctor**

×

An example of these new tokens on an IFC are as below:

×

Revenue Report

The Number of Nights has been added to the Revenue Report > Excel - Raw Data Export.

×

Billing Status Report > Show Not Billed Only

Users will now be able to efficiently access the **Certificates Screen** from the **Billing Status Report > Show Not Billed Only Report** using the Right-Click Menu.

×

Patient Stats Report

If a user tries to run the **Patient Stats Report** for any data that falls outside the restrictions assigned to them, in **Settings > User**, they will now be shown a pop up of the categories they **do** have access to.

×

API Key

FYDO now has the ability to provide multiple API Keys, eliminating the need for third parties to share keys. Each API Key now includes a user field where facilities can label the user of each key. This enhancement improves control over disabling third party access and quickly identifies those that possess a key.

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