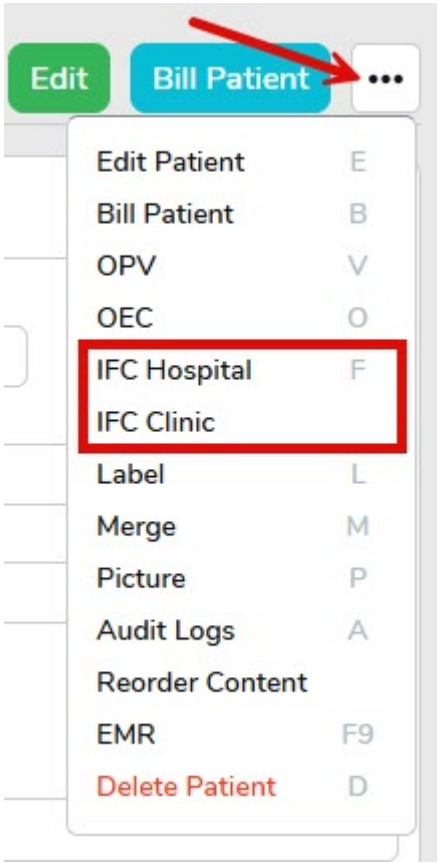
FYDO Hospital Update – 07/08/2025

Improved workflow for creating an IFC

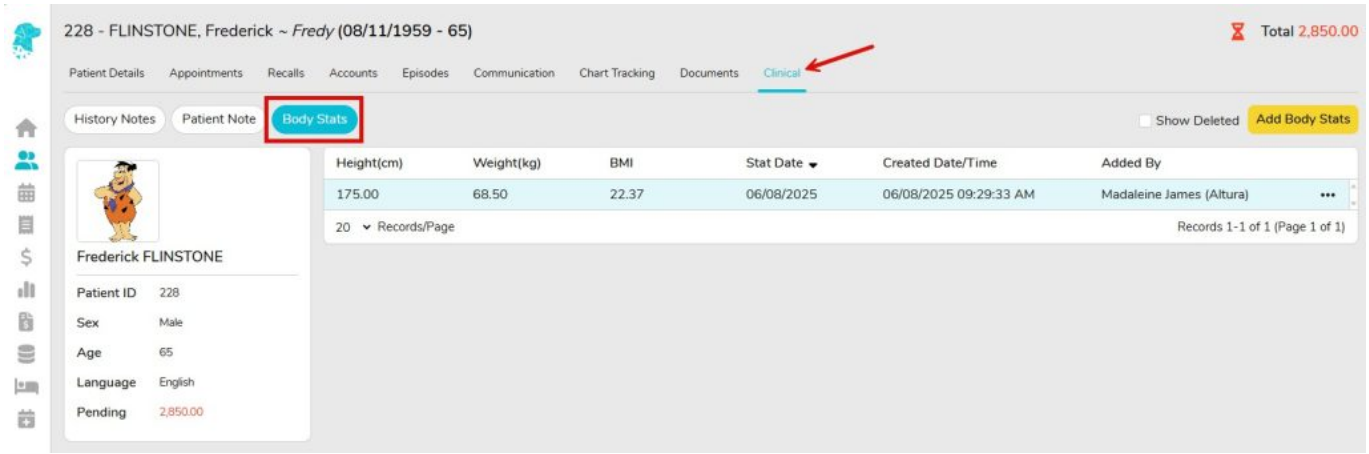
Wanting to generate an IFC for a patient that is NOT booked for an appointment yet? You can now do this directly from the patient screen, eliminating the need to navigate back to the Patient List Screen. This new feature is accessible by clicking on the three dots on the right-hand side of the patient screen which will generate a drop-down menu where you will see this option.

Users will need to add additional information while using this feature, as it isn't linked to a particular episode with pre-populated item numbers etc.



Body Stats

FYDO has introduced a new **Body Stats** tab, now available within the **Clinical** section of the **Patient Screen**. This feature allows users to record a patient's height and weight, with the system automatically calculating the Body Mass Index (BMI). Users can also assign a start date to these measurements, accommodating variations across different admissions.



If height and weight data are entered during the **Preadmit Admission Form** process, they will automatically transfer to FYDO and be stored within the Body Stats section.

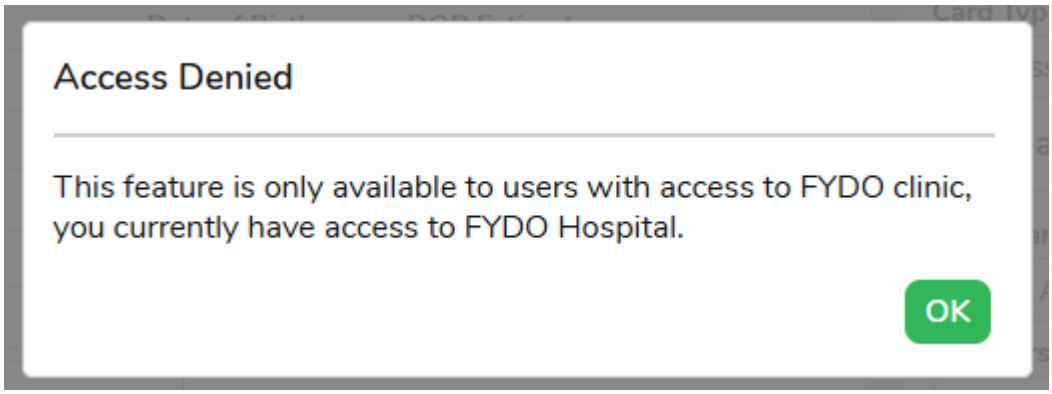
Additionally, user permissions for this feature can be managed within **User Groups**, with access levels configurable to **Deny**, **Read**, or **Read and Write**.



FYDO Hospital Update – 31/07/2025

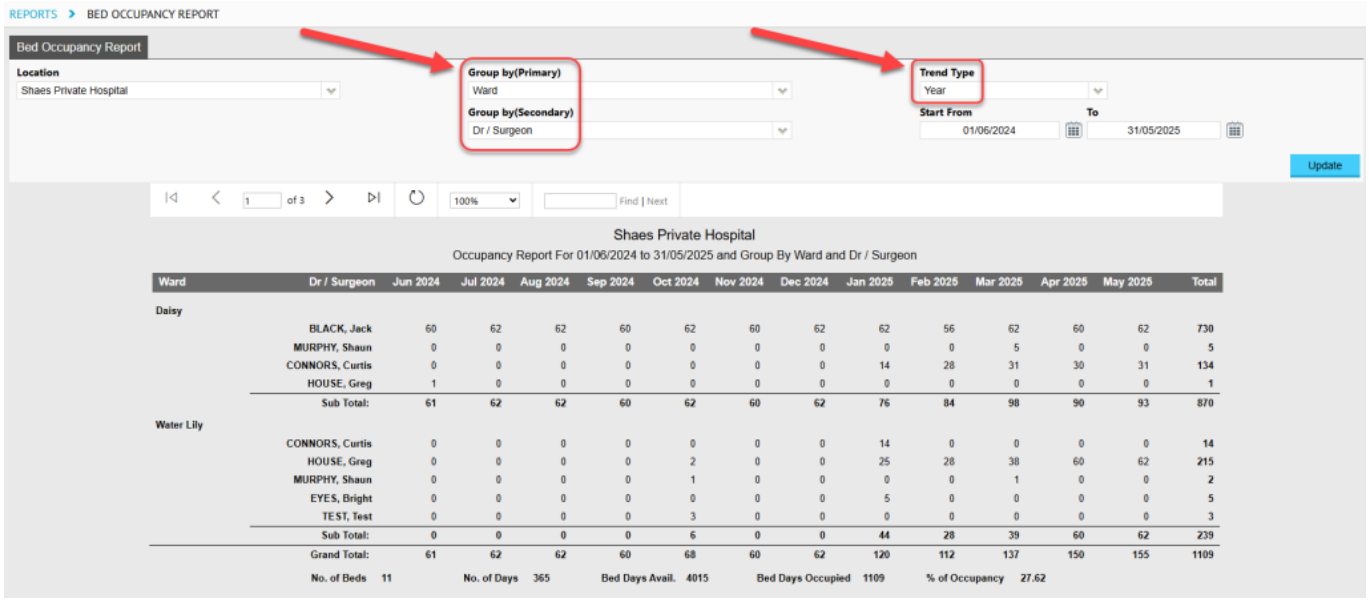
New Alerts

Hospital users will now see clear alerts when attempting to access FYDO features that are only available in FYDO Clinic databases.



Bed Occupancy Report

Additional features have been added to the **Bed Occupancy Report,** allowing facilities to collate data in ways that better suit their workflow and needs.
Users can now select a **Primary AND Secondary Group By** option, as well as the desired **Trend Type** *(Week, Month or Year)*, to ensure the data is presented in a clear, easy-to-read format.

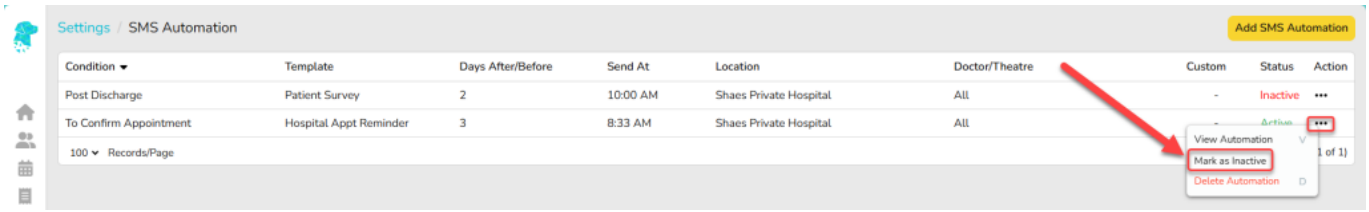


Ward	Dr / Surgeon	Jun 2024	Jul 2024	Aug 2024	Sep 2024	Oct 2024	Nov 2024	Dec 2024	Jan 2025	Feb 2025	Mar 2025	Apr 2025	May 2025	Total
Daisy														
	BLACK, Jack	60	62	62	60	62	60	62	62	56	62	60	62	730
	MURPHY, Shaun	0	0	0	0	0	0	0	0	0	5	0	0	5
	CONNORS, Curtis	0	0	0	0	0	0	0	14	28	31	30	31	134
	HOUSE, Greg	1	0	0	0	0	0	0	0	0	0	0	0	1
	Sub Total:	61	62	62	60	62	60	62	76	84	98	90	93	870
Water Lily														
	CONNORS, Curtis	0	0	0	0	0	0	0	14	0	0	0	0	14
	HOUSE, Greg	0	0	0	0	2	0	0	25	28	38	60	62	215
	MURPHY, Shaun	0	0	0	0	1	0	0	0	0	1	0	0	2
	EYES, Bright	0	0	0	0	0	0	0	5	0	0	0	0	5
	TEST, Test	0	0	0	0	3	0	0	0	0	0	0	0	3
	Sub Total:	0	0	0	0	6	0	0	44	28	39	60	62	239
	Grand Total:	61	62	62	60	68	60	62	120	112	137	150	155	1109

No. of Beds 11 | No. of Days 365 | Bed Days Avail. 4015 | Bed Days Occupied 1109 | % of Occupancy 27.62

SMS Automation

Facilities can now **Deactivate** SMS Automations, allowing them to pause messages when needed without deleting the entry or losing the settings.



Practices

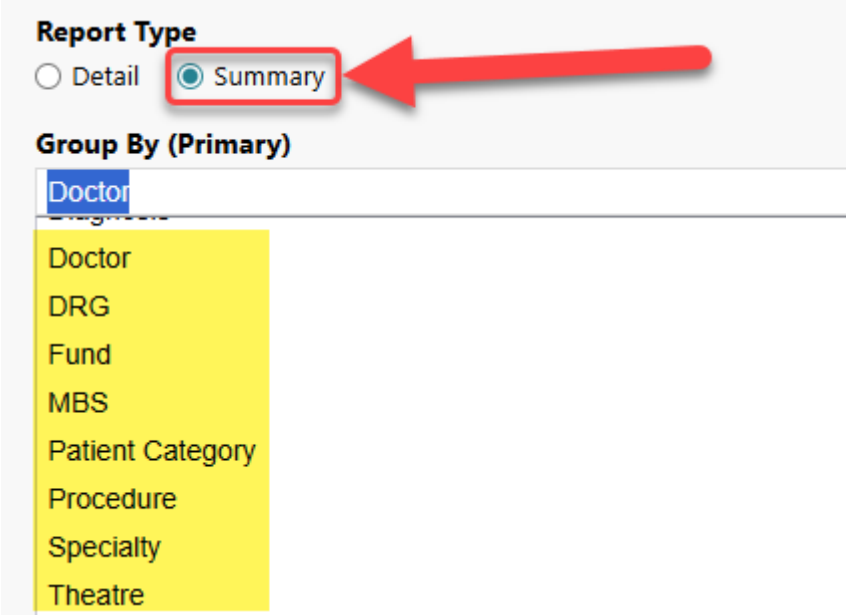
Email addresses are now displayed in the list of **Practices** under **Settings.** This information is also included in the **Excel Export,** making it easy for facilities to access and use for emailing purposes.



FYDO Hospital Update – 24/07/2025

Length of Stay Report

The Length of Stay Report now has an extended list of **Group By** options, when running this report using **Report Type > Summary.**



Users can now group data by several categories, allowing for easier and more efficient extraction of relevant information.

To further enhance this report, **Average Minutes** has been added to each category line, reducing the need for manual calculations.

Shaes Private Hospital

Length Of Stay Report based on Intra-Operative: 'Time in Theatre' to 'Time out of Theatre' between 01/01/2025 to 23/07/2025 and Order By Primary Group

For Doctor = Multiple Doctors and Group By (Primary) Doctor

Primary Group	Avg(mins)	Length (mins)	# of Episode
CONNORS, Curtis	45.14	948	21
EYES, Bright	49.28	1,774	36
HAB, Rea	24.00	144	6
HOUSE, Greg	45.36	635	14
MURPHY, Shaun	27.50	110	4
PIERCE, Hawkeye	57.00	285	5
	Average : 45.30	**Total : 3,896**	**86**

LengthOfStay-Shaes Private Hospital **Page 1 of 1** **Date: 23/07/2025 12:46 PM**

FYDO Hospital Update – 17/07/2025

Episode Stats Report

We have made several updates to the Excel Raw Data Report in Episode Stats to reflect the enhanced functionality of supporting multiple pension numbers in the patient screen. The following new columns have been added:

- **NR** – Concession Card
- **NS** – Concession Expiry

- **NT** – Pension Card
- **NU** – Pension Expiry
- **NV** – Safety Net Card
- **NW** – Safety Net Expiry
- **NX** – Ambulance Card
- **NY** – Ambulance Expiry

NR	NS	NT	NU	NV	NW	NX	NY
ConcessionCard	ConcessionExp	PensionCard	PensionExp	SafetyNetCard	SafetyNetExp	AmbulanceCard	AmbulanceExp

Additionally, three new columns have also been included to this report to capture **Gender** and **Pronoun** information:

- **G** – Gender Value
- **H** – Gender Description
- **I** – Pronoun

	A	B	C	D	E	F	G	H	I	J	K
1	Location	MRN	EpisodeN	AdmNum	PatientName	Sex	Gender	GenderDesc	Pronoun	DOB	Address1
2	1	228	23	974	FLINSTONE, Frederick	M	1	Man, or boy, or male	He/Him/His	08/11/1959	222 Rocky Way
3	1	163	19	976	SWAGGER, Bob Lee	M	1	Man, or boy, or male		16/04/1986	123 Longshot Lane
4											
5											
6											

These updates ensure that the report now accommodates the expanded data fields for greater accuracy and inclusivity.

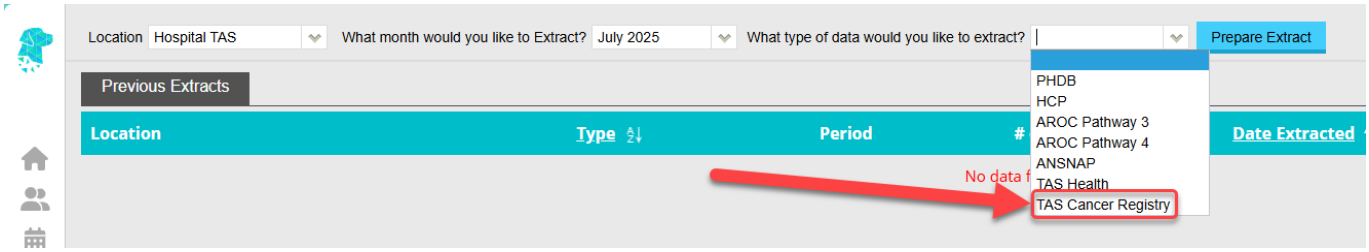
FYDO Hospital Update – 10/07/2025

Tasmanian Cancer Registry

During our FYDO Hospital Update on 01/05/2025 (FYDO Hospital Update – 01/05/2025), we introduced the **Tasmanian Health Cancer Registry screen**, designed to support cancer registry data entry for Tasmanian facilities.

We're pleased to let you know that FYDO now supports exporting this data file, using the same process as the other end-of-month data extracts.

This update means that reporting to the TAS Cancer Registry is now a seamless and efficient process for our Tasmanian hospitals.



FYDO Hospital Update – 03/07/2025

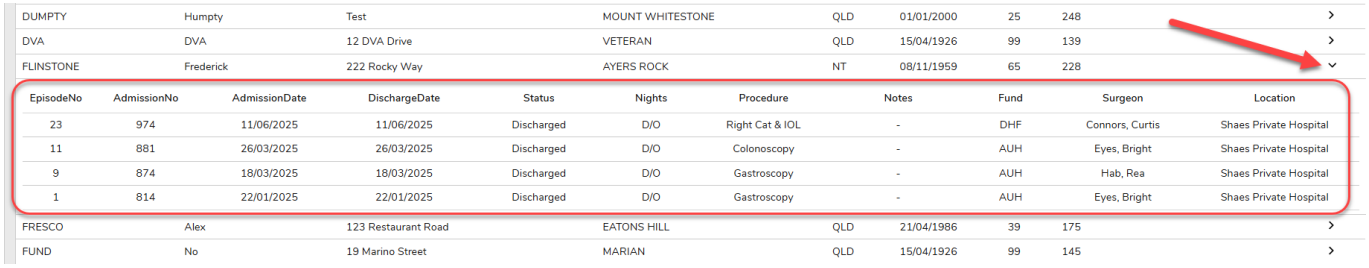
New WA Health Requirement

In accordance with updated requirements from **WA Health**, a new mandatory field has been introduced to ensure the **Employment Status** is completed on admission.

If your facility is in Western Australian and has selected **On Admission, Make Patient Fields Mandatory** in the **System Configuration**, a pop-up notification will appear if any of the mandatory fields are left blank on admission, ensuring compliance with the new reporting standards.

Patient List Enhancement

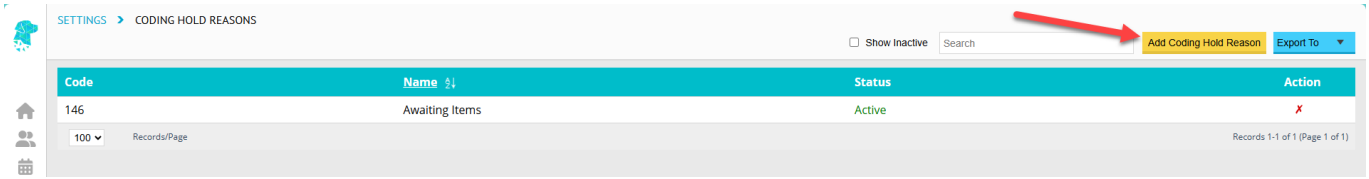
We're pleased to introduce a new enhancement to the **Patient List**. A collapsible arrow is now available on the right-hand side of each patient entry. When selected, this will display the patient's **five most recent admissions**, providing quick access to their recent admission history without navigating away from the list.



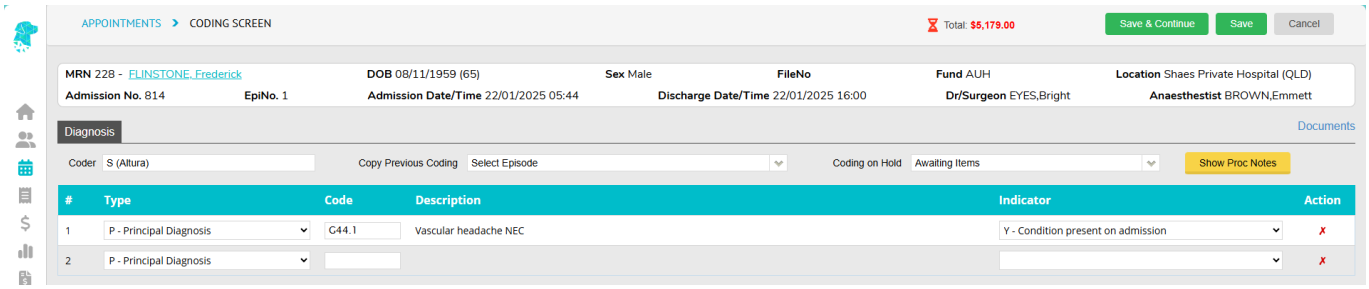
New Coding Feature

We are pleased to announce the implementation of a new feature in FYDO to enhance your coding workflow which is the ability to add and select **Coding Hold Reasons**.

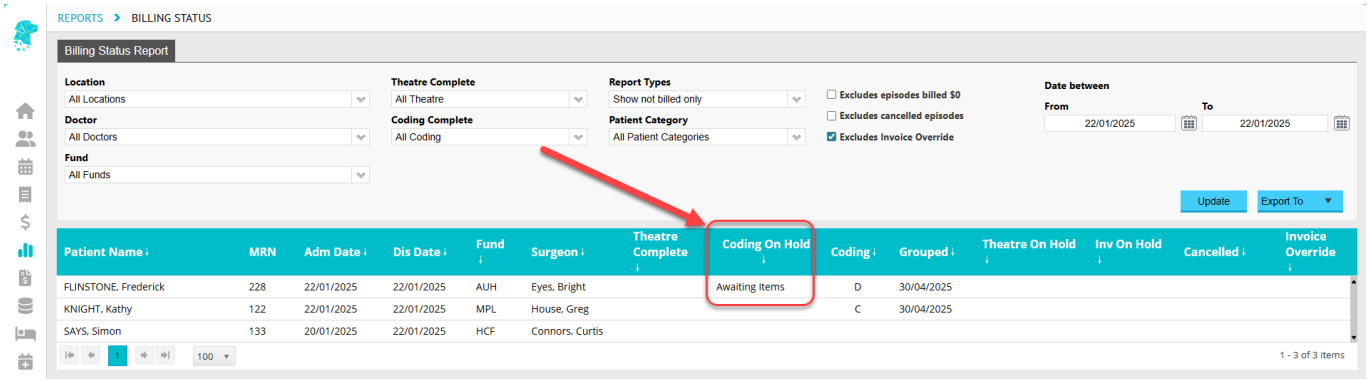
To set this up, navigate to **Settings > Coding Hold Reasons**. From there, click the yellow **"Add Coding Hold Reason"** button to create and manage your list of hold reasons.



Once configured, these options will be available for selection directly within the coding screen, allowing for clearer documentation and improved workflow tracking.



The **Coding Hold Reason** will also be displayed when viewing the **Billing Status > Show Not Billed Only** report.

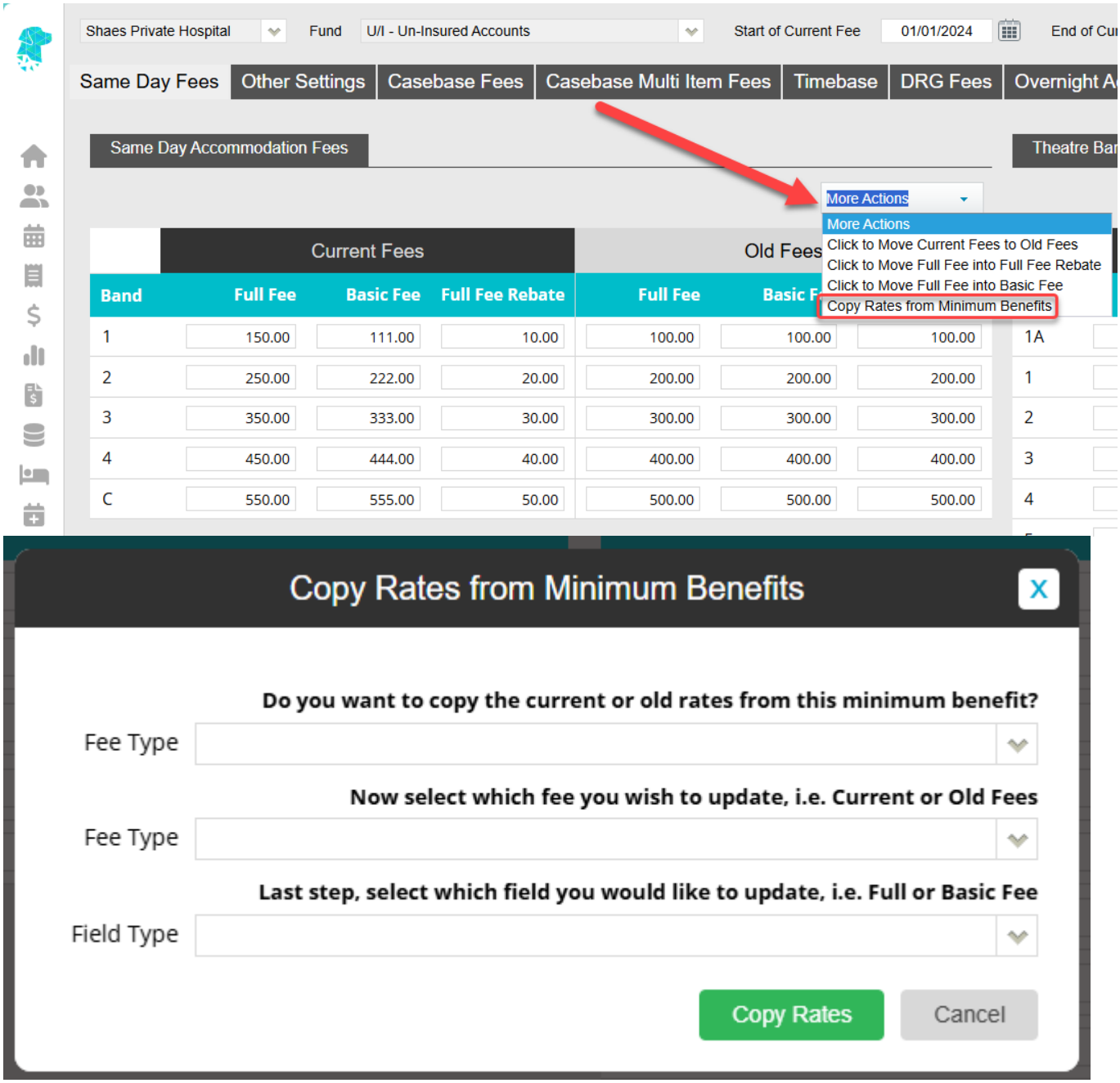


The coding screen has also been optimized to improve speed and functionality.

Health Fund Fee Setup Enhancement

FYDO has enhanced the **Health Fund Fee Setup** for the **Same Day Accommodation** setup.

The **More Options** dropdown will now reveal a new feature to **Copy Rates from Minimum Benefits**. When this option is selected, a pop-up window will appear, guiding you through a series of prompts to ensure the accurate transfer of relevant details. This improvement is designed to streamline the setup process and enhance data accuracy.

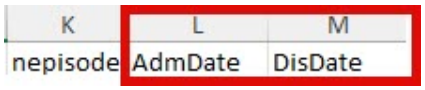


Upgrade to Invoice Export Report

An upgrade has made to the **Invoice Export** report located under **Reports > Invoice Export**. Upon exporting the report to Excel, you will now notice the addition of two new columns:

- **Column L:** Admission Date
- **Column M:** Discharge Date

These additions provide greater visibility into patient timelines and support more comprehensive reporting.



FYDO Hospital Update – 30/06/2025

ICD-10-AM 13th Edition Now Implemented in FYDO

From **1st July**, facilities are to adopt the 13th Edition of ICD-10-AM/ACHI/ACS. FYDO has been updated to support this transition in accordance with national standards. This means:

- For episodes **prior to 1 July**, the **12th Edition** will continue to be used.
- For episodes **on or after 1 July**, the **13th Edition** will automatically be applied.

This has now been successfully implemented across our platform which ensures accurate coding and reporting aligned with the Australian Coding Standards. FYDO will manage this transition for you by detecting episode dates and applying the appropriate coding standards without requiring manual input. However, we recommend that coding and health information management teams ensure they are familiar with the changes introduced in the 13th Edition.

If you have any questions about how the ICD update is applied in FYDO, or if you encounter any issues, please don't hesitate to contact our support team. We're here to ensure a smooth transition and continued ease of use.

National Procedure Banding List

The updated **National Procedure Banding List**, effective 1 July 2025, has now been implemented in FYDO. This includes:

- All newly introduced item numbers
- Updates to existing banding levels
- Changes to procedure descriptions

These updates have been applied in line with the latest release, unless your facility's System Configuration settings indicate that you have opted out of automatic updates.

Please note: Any **discontinued item numbers** will need to be **manually deactivated** by your facility **after** billing for procedures performed **prior to 1 July 2025** is complete. This ensures those codes remain available for historical billing purposes until no longer required.

Other Updates within FYDO from 1st July

The following updates were also implemented within FYDO from 1st July 2025

- MBS Items

- DVA Accommodation
- Turbo Grouper

If you have any questions or require assistance, please don't hesitate to reach out.

FYDO Hospital Update – 26/06/2025

New Token

FYDO has introduced a new token for the **Other Notes** field to accommodate the varying formatting preferences of different hospitals. While some hospitals prefer notes in color, italics, bold, etc., others opt for a more simplistic format. To address these differences, we have developed a new token system:

- **<<Note>>**: *Is the existing token that all templates will be utilising*. This token applies the layout (alignment, size, and font family) from the **template**, while adopting the formatting (color, bold, italics, and underline) from the **appointment** screen.
- **<<Notes2>>**: This token applies both the layout (alignment, size, and font family) and the formatting (color, bold, italics, and underline) from the **template** exclusively.

These updates have been incorporated into the **WIKI Manual** Tokens – Hospital – FYDO Wiki

[redacted]

Shae's Private Hospital

Theatre 3 - Monday 23/06/2025 at

Doctor: HAB, Rea **Anaes:**

Adm Time	Patient Name	Doctor	PROCEDURE	Phone Numbers	Fund Details
1 10:00	BEACH, Sandy (F) **DOB:** 01/01/2024 (1) **MRN:** 222	**HAB, Rea**	*Testing for Newsletter* **Consent Received:**	**H:** 07 1234 1311 **W:** **M:** 0401 970 101	AUH - 123444 0.00

Printed: **25/06/2025 @ 10:39 AM**

[redacted]

Shae's Private Hospital

Theatre 3 - Monday 23/06/2025 at

Doctor: HAB, Rea **Anaes:**

Adm Time	Patient Name	Doctor	PROCEDURE	Phone Numbers	Fund Details
1 10:00	BEACH, Sandy (F) **DOB:** 01/01/2024 (1) **MRN:** 222	**HAB, Rea**	*Testing for Newsletter* **Consent Received:**	**H:** 07 1234 1311 **W:** **M:** 0401 970 101	AUH - 123444 0.00

Printed: **25/06/2025 @ 10:40 AM**

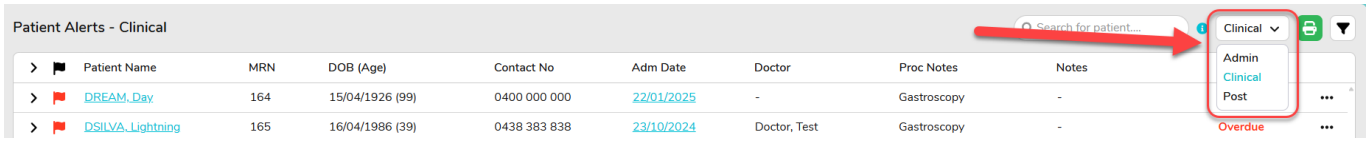
FYDO Hospital Update – 19/06/2025

Patient Alerts Features

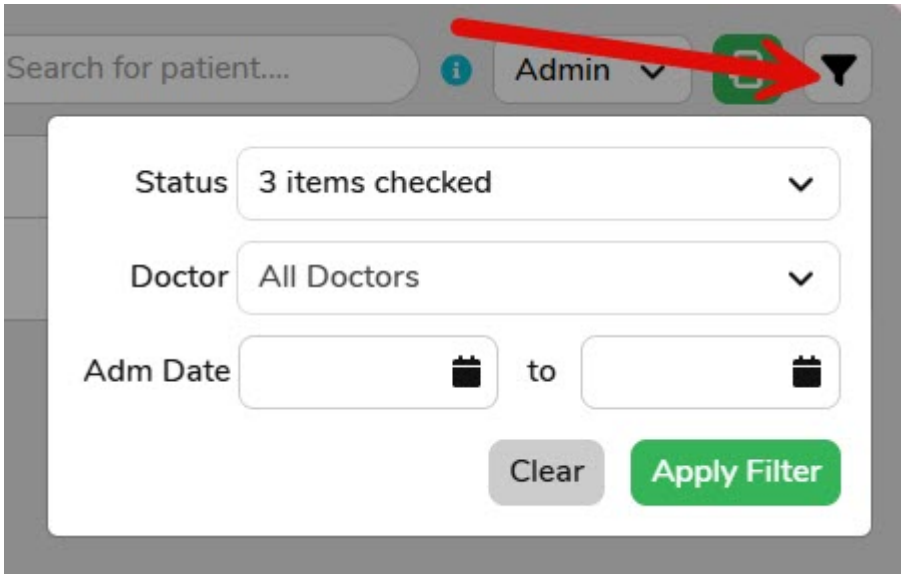
FYDO has introduced several enhancements to the Patient Alerts system. First one being, the alerts are now colour-coded by department for easier identification:

- **Orange** for Admin
- **Red** for Clinical
- **Purple** for Post

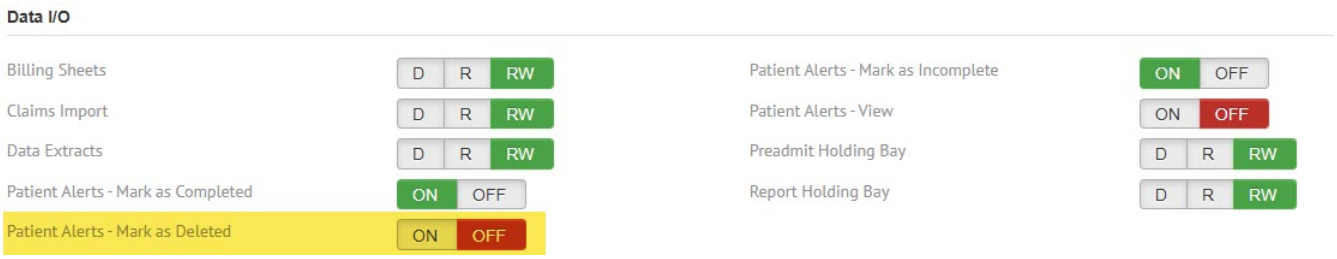
Additionally, a new filtering option has been added. FYDO now allows you to filter patient alerts by department using the drop-down menu located in the top right-hand corner of the screen. Alerts are configured in Pre-Admit to automatically route them to the appropriate department.



The enhance usability, the Patient Alerts system now includes advanced filtering capabilities. By using the **Filter** button located at the top right-hand corner, you can narrow down alerts to view those associated with a specific doctor and/or a particular date, making it easier to manage and review relevant information efficiently.



Another enhancement within Pre-Admit is the ability to mark alerts as not only Completed or Incomplete but now Deleted. These actions are controlled through **User Group Settings**, allowing administrators to assign permissions for who can manage alert statuses.



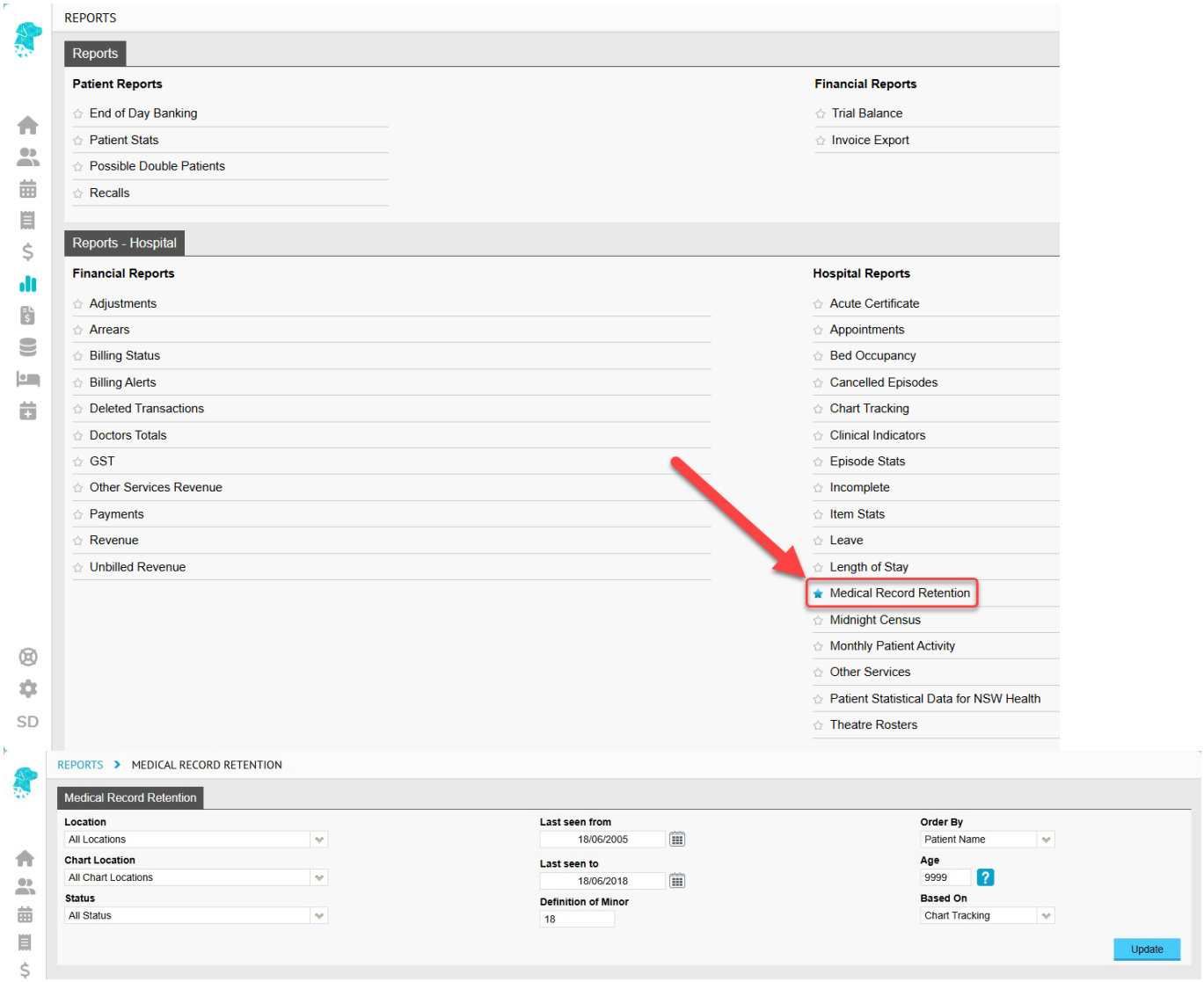
[redacted]

New Report

FYDO has introduced a new report titled **Medical Record Retention**, designed to assist in identifying which patient records may be eligible for culling within a specified date range. The report automatically identifies patients who have been last seen during the selected date range, with the **'Last Seen From'** field defaulting to 20 years prior.

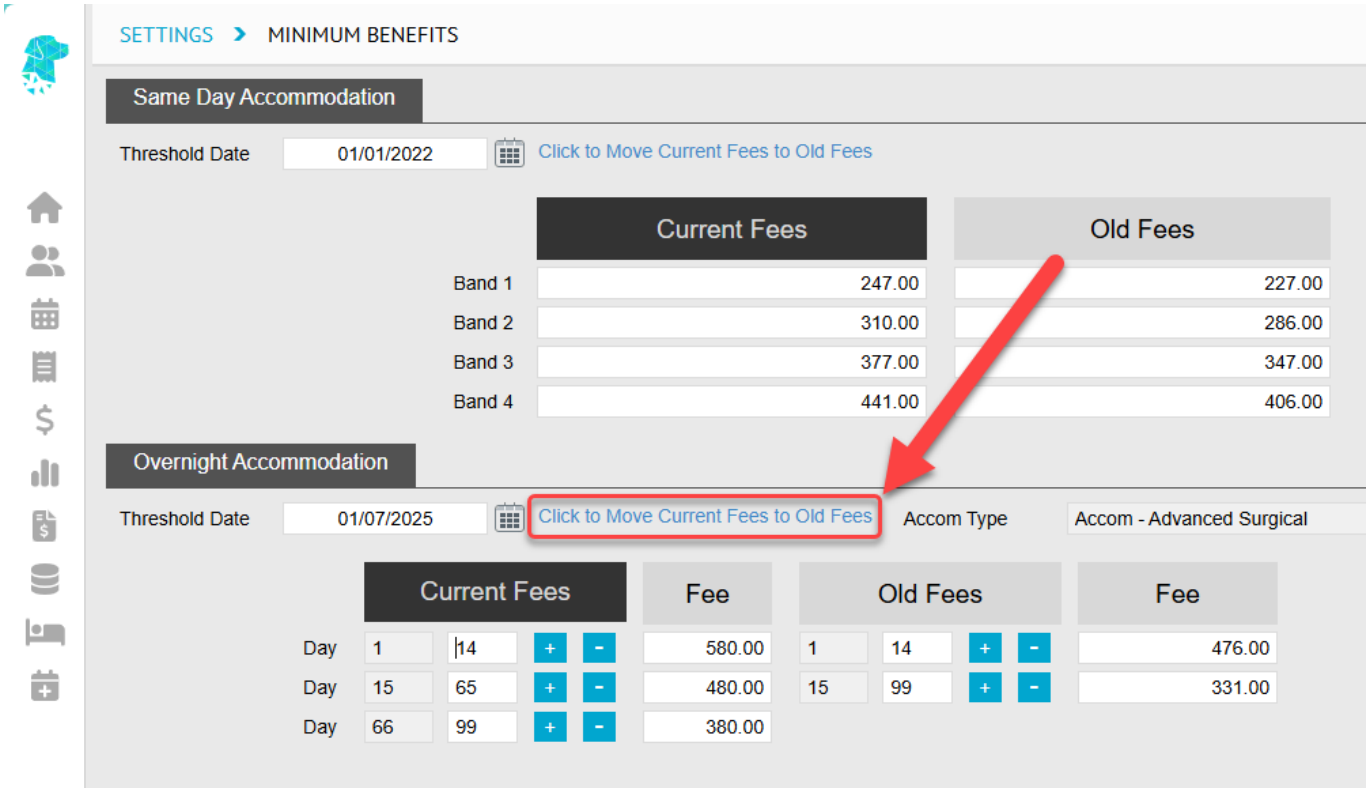
As retention requirements vary by state, particularly in how a "Minor" is defined (e.g., age 16 in some states, 18 in others) you can now select the appropriate **Definition of Minor Age** to align with local regulations.

Please note: This report is for identification purposes only. The report will display episodes eligible for culling; however, no medical record charts will be archived automatically. The chart status must be updated manually at this stage. Development is currently underway on the next phase of this feature, which will introduce an automatic archiving functionality.



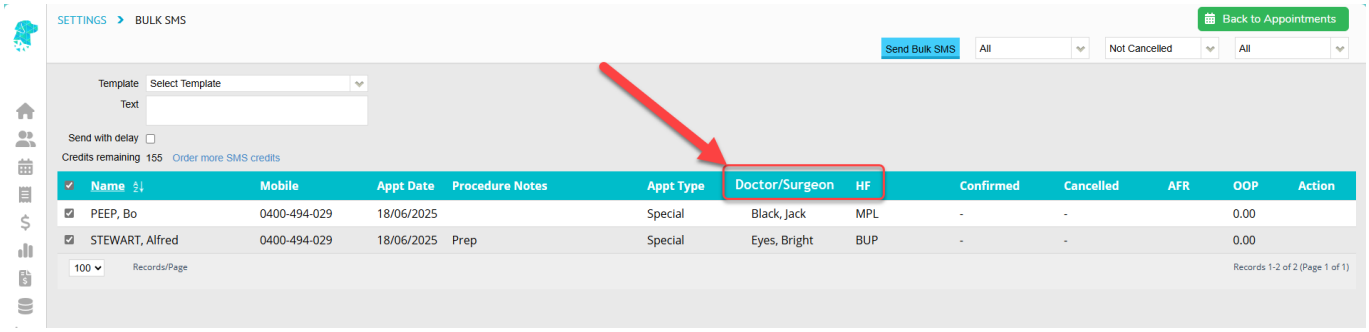
Minimum Benefits Improvement

Another improvement implemented by FYDO is the ability to **Move Current Fees to Old Fees** within **Settings > Minimum Benefits > In Overnight Accommodation**. This enhancement streamlines the process, eliminating the need to manually enter each fee individually and significantly improving efficiency and reducing administrative workload



Bulk SMS Additions

FYDO has enhanced the Bulk SMS screen by adding two new columns: **Doctor/Surgeon** and **Health Fund Code**. These additions provide greater clarity and improve targeting for patient communications



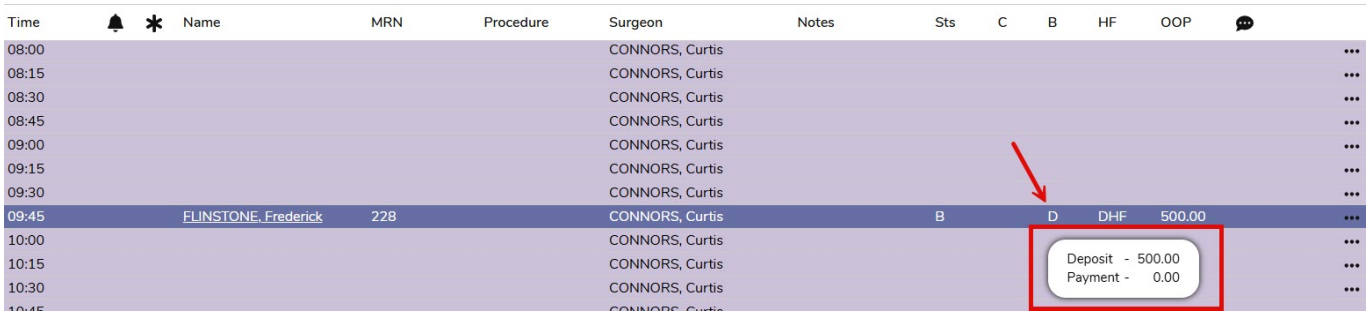
FYDO Hospital Update – 12/06/2025

New Hover Feature

FYDO has introduced a new hover functionality on the **Appointment screen**, designed to streamline access to view deposit and payment information. By simply hovering your cursor over the billing status **'D'** or **'B'** icon, you can quickly view the amount a patient has paid—eliminating the need to navigate into their episode details.

This enhancement improves efficiency and provides a more convenient way to access key financial

information at a glance.



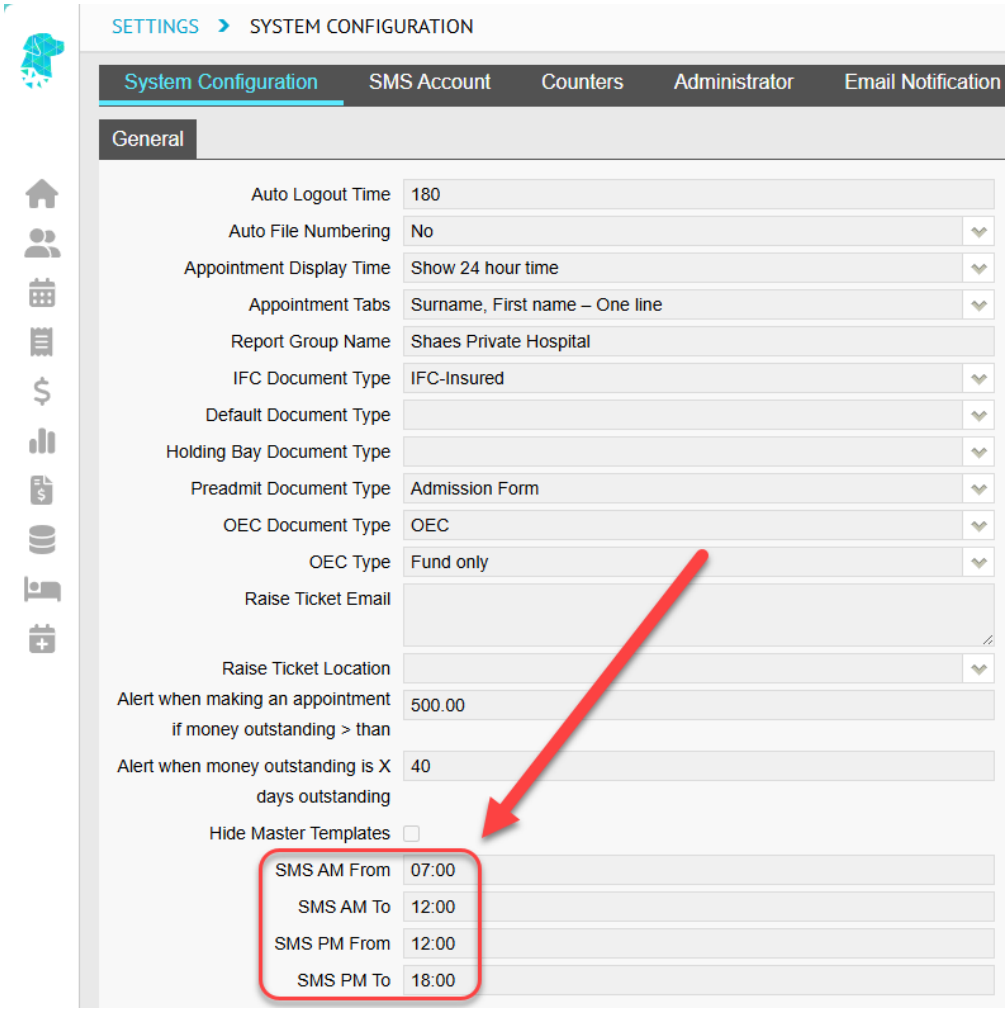
Estimated Admission Time Token

There is a new token available that can inform patients of their **estimated admission time** before the actual admission times have been finalised. For instance, if a patient is scheduled for a morning admission, the SMS may read:

*"Your admission to FYDO's Day Surgery is confirmed. Your estimated admission time is between **08:00 AM and 12:00 PM.** The hospital team will contact you once the schedule is finalised to confirm your exact admission time."*

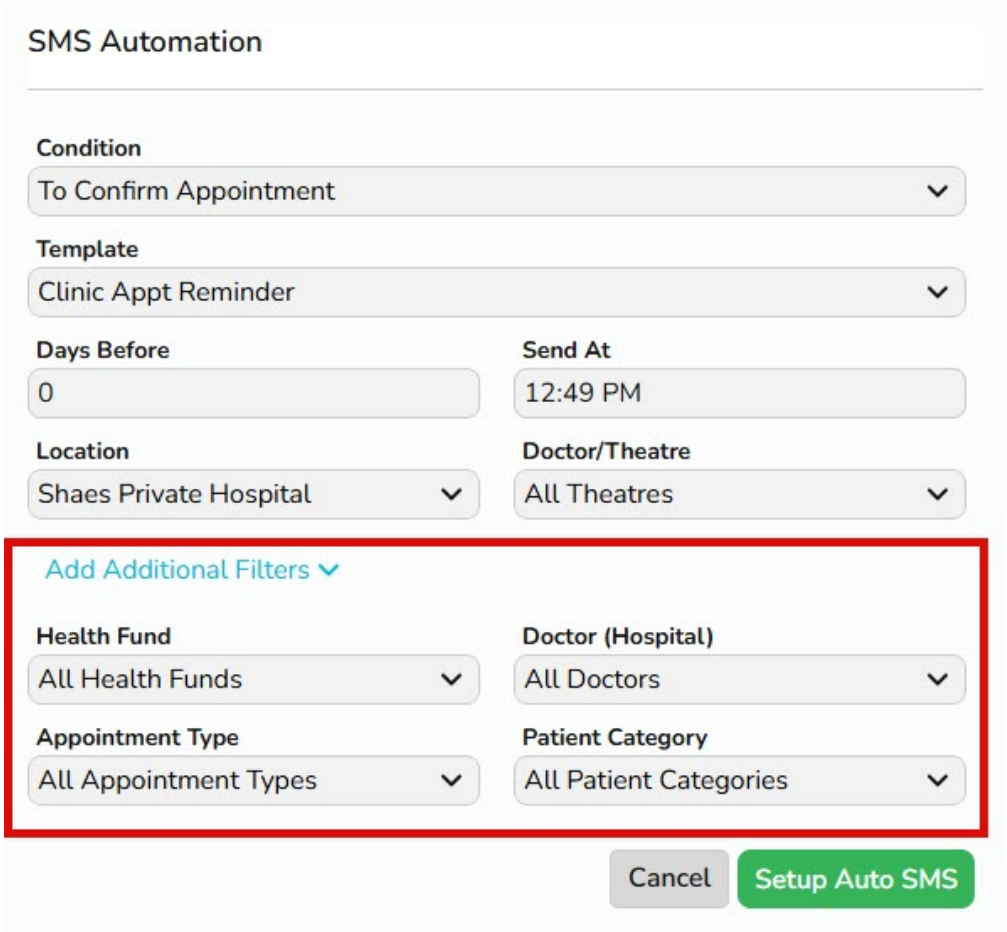
The estimated time range that suits your facility can be configured via **Settings > System Configuration**. This feature allows for both an **AM** and a **PM timeframe** to be defined. Appointments falling within these timeframes will be given the stipulated estimated time, displayed in a 12-hour format.

To enable this feature in theatre lists, bed tracker, quick forms and SMS templates a new token has been introduced: **<<TimeRange>>**



New SMS Features Additional Filter Options

An enhancement has been made to **Settings > SMS Automation**, with the addition of new filtering options. FYDO now allows users to filter SMS automation rules by **Doctor**, **Health Fund**, **Appointment Type**, and **Patient Category**, providing greater flexibility and control in message targeting. These filter options are available within the following SMS categories: **To Confirm Appointment**, **Post Discharge**, and **Admission Form Not Received**.


SMS Automation
Condition
To Confirm Appointment
Template
Clinic Appt Reminder
Days Before
0
Send At
12:49 PM
Location
Shaes Private Hospital
Doctor/Theatre
All Theatres
Add Additional Filters
Health Fund
All Health Funds
Doctor (Hospital)
All Doctors
Appointment Type
All Appointment Types
Patient Category
All Patient Categories
Cancel
Setup Auto SMS