

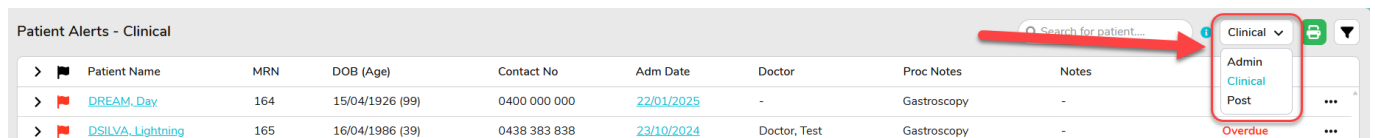
# [FYDO Hospital Update - 19/06/2025](#)

## Patient Alerts Features

FYDO has introduced several enhancements to the Patient Alerts system. First one being, the alerts are now colour-coded by department for easier identification:

- **Orange** for Admin
- **Red** for Clinical
- **Purple** for Post

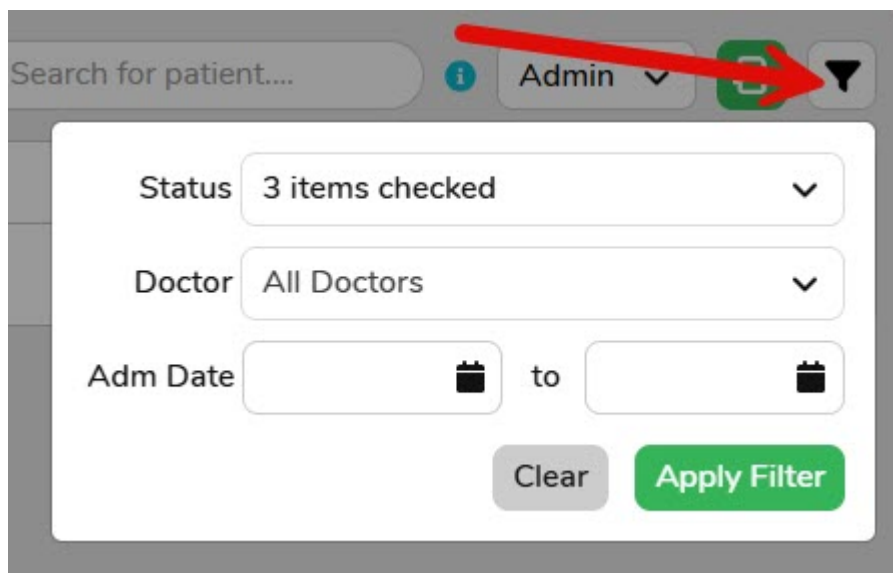
Additionally, a new filtering option has been added. FYDO now allows you to filter patient alerts by department using the drop-down menu located in the top right-hand corner of the screen. Alerts are configured in Pre-Admit to automatically route them to the appropriate department.



The screenshot shows a table titled "Patient Alerts - Clinical" with columns for Patient Name, MRN, DOB (Age), Contact No, Adm Date, Doctor, Proc Notes, and Notes. Two alerts are visible: "DREAM\_Day" (MRN 164, Adm Date 22/01/2025) and "DSILVA\_Lightning" (MRN 165, Adm Date 23/10/2024). A red box highlights a dropdown menu in the top right corner, currently set to "Clinical", with options for "Admin", "Clinical", and "Post". A red arrow points to the search bar above the table.

>	Patient Name	MRN	DOB (Age)	Contact No	Adm Date	Doctor	Proc Notes	Notes
>	DREAM_Day	164	15/04/1926 (99)	0400 000 000	22/01/2025	-	Gastroscopy	-
>	DSILVA_Lightning	165	16/04/1986 (39)	0438 383 838	23/10/2024	Doctor, Test	Gastroscopy	-

The enhance usability, the Patient Alerts system now includes advanced filtering capabilities. By using the **Filter** button located at the top right-hand corner, you can narrow down alerts to view those associated with a specific doctor and/or a particular date, making it easier to manage and review relevant information efficiently.



The screenshot shows a filter dialog box with the following fields: "Status" (3 items checked), "Doctor" (All Doctors), and "Adm Date" (two date pickers with a "to" separator). There are "Clear" and "Apply Filter" buttons at the bottom. A red arrow points to the "Filter" button in the top right corner of the main interface.

Another enhancement within Pre-Admit is the ability to mark alerts as not only Completed or Incomplete but now Deleted. These actions are controlled through **User Group Settings**, allowing administrators to assign permissions for who can manage alert statuses.

## Data I/O

Billing Sheets	D R RW	Patient Alerts - Mark as Incomplete	ON OFF
Claims Import	D R RW	Patient Alerts - View	ON OFF
Data Extracts	D R RW	Preadmit Holding Bay	D R RW
Patient Alerts - Mark as Completed	ON OFF	Report Holding Bay	D R RW
Patient Alerts - Mark as Deleted	ON OFF		

## New Report

FYDO has introduced a new report titled **Medical Record Retention**, designed to assist in identifying which patient records may be eligible for culling within a specified date range. The report automatically identifies patients who have been last seen during the selected date range, with the **'Last Seen From'** field defaulting to 20 years prior.

As retention requirements vary by state, particularly in how a "Minor" is defined (e.g., age 16 in some states, 18 in others) you can now select the appropriate **Definition of Minor Age** to align with local regulations.

Please note: This report is for identification purposes only. The report will display episodes eligible for culling; however, no medical record charts will be archived automatically. The chart status must be updated manually at this stage. Development is currently underway on the next phase of this feature, which will introduce an automatic archiving functionality.

The screenshot shows a sidebar menu with a 'REPORTS' section. Under 'Reports', there are two sub-sections: 'Patient Reports' and 'Financial Reports'. Under 'Reports - Hospital', there are two sub-sections: 'Financial Reports' and 'Hospital Reports'. The 'Medical Record Retention' report is listed under 'Hospital Reports' and is highlighted with a red box and a red arrow pointing to it.

<b>REPORTS</b>	
<b>Reports</b>	
<b>Patient Reports</b>	<b>Financial Reports</b>
☆ End of Day Banking	☆ Trial Balance
☆ Patient Stats	☆ Invoice Export
☆ Possible Double Patients	
☆ Recalls	
<b>Reports - Hospital</b>	
<b>Financial Reports</b>	<b>Hospital Reports</b>
☆ Adjustments	☆ Acute Certificate
☆ Arrears	☆ Appointments
☆ Billing Status	☆ Bed Occupancy
☆ Billing Alerts	☆ Cancelled Episodes
☆ Deleted Transactions	☆ Chart Tracking
☆ Doctors Totals	☆ Clinical Indicators
☆ GST	☆ Episode Stats
☆ Other Services Revenue	☆ Incomplete
☆ Payments	☆ Item Stats
☆ Revenue	☆ Leave
☆ Unbilled Revenue	☆ Length of Stay
	★ Medical Record Retention
	☆ Midnight Census
	☆ Monthly Patient Activity
	☆ Other Services
	☆ Patient Statistical Data for NSW Health
	☆ Theatre Rosters

REPORTS > MEDICAL RECORD RETENTION

Medical Record Retention

Location: All Locations  
 Chart Location: All Chart Locations  
 Status: All Status

Last seen from: 18/06/2005  
 Last seen to: 18/06/2018  
 Definition of Minor: 18

Order By: Patient Name  
 Age: 9999  
 Based On: Chart Tracking

Update

## Minimum Benefits Improvement

Another improvement implemented by FYDO is the ability to **Move Current Fees to Old Fees** within **Settings > Minimum Benefits > In Overnight Accommodation**. This enhancement streamlines the process, eliminating the need to manually enter each fee individually and significantly improving efficiency and reducing administrative workload

SETTINGS > MINIMUM BENEFITS

Same Day Accommodation

Threshold Date: 01/01/2022 [Click to Move Current Fees to Old Fees](#)

	Current Fees	Old Fees
Band 1	247.00	227.00
Band 2	310.00	286.00
Band 3	377.00	347.00
Band 4	441.00	406.00

Overnight Accommodation

Threshold Date: 01/07/2025 [Click to Move Current Fees to Old Fees](#) Accom Type: Accom - Advanced Surgical

	Current Fees	Fee	Old Fees	Fee
Day 1	14	580.00	14	476.00
Day 15	65	480.00	99	331.00
Day 66	99	380.00		

## Bulk SMS Additions

FYDO has enhanced the Bulk SMS screen by adding two new columns: **Doctor/Surgeon** and **Health Fund Code**. These additions provide greater clarity and improve targeting for patient communications

SETTINGS > BULK SMS

Send Bulk SMS: All Not Cancelled All

Template: Select Template

Send with delay:  Credits remaining: 155 [Order more SMS credits](#)

Name	Mobile	Appt Date	Procedure Notes	Appt Type	Doctor/Surgeon	HF	Confirmed	Cancelled	AFR	OOP	Action
PEEP, Bo	0400-494-029	18/06/2025		Special	Black Jack	MPL	-	-		0.00	
STEWART, Alfred	0400-494-029	18/06/2025	Prep	Special	Eyes, Bright	BUP	-	-		0.00	

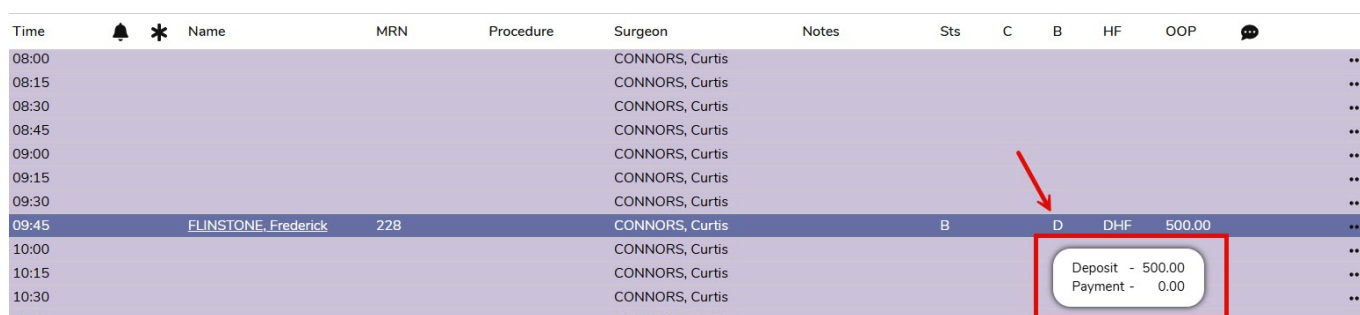
100 Records/Page Records 1-2 of 2 (Page 1 of 1)

# [FYDO Hospital Update - 12/06/2025](#)

## New Hover Feature

FYDO has introduced a new hover functionality on the **Appointment screen**, designed to streamline access to view deposit and payment information. By simply hovering your cursor over the billing status **'D'** or **'B'** icon, you can quickly view the amount a patient has paid—eliminating the need to navigate into their episode details.

This enhancement improves efficiency and provides a more convenient way to access key financial information at a glance.



Time	Name	MRN	Procedure	Surgeon	Notes	Sts	C	B	HF	OOP
08:00				CONNORS, Curtis						
08:15				CONNORS, Curtis						
08:30				CONNORS, Curtis						
08:45				CONNORS, Curtis						
09:00				CONNORS, Curtis						
09:15				CONNORS, Curtis						
09:30				CONNORS, Curtis						
09:45	FLINSTONE, Frederick	228		CONNORS, Curtis		B		D	DHF	500.00
10:00				CONNORS, Curtis						
10:15				CONNORS, Curtis						
10:30				CONNORS, Curtis						
10:45				CONNORS, Curtis						

## Estimated Admission Time Token

There is a new token available that can inform patients of their **estimated admission time** before the actual admission times have been finalised. For instance, if a patient is scheduled for a morning admission, the SMS may read:

*“Your admission to FYDO’s Day Surgery is confirmed. Your estimated admission time is between **08:00 AM and 12:00 PM**. The hospital team will contact you once the schedule is finalised to confirm your exact admission time.”*

The estimated time range that suits your facility can be configured via **Settings > System Configuration**. This feature allows for both an **AM** and a **PM timeframe** to be defined. Appointments falling within these timeframes will be given the stipulated estimated time, displayed in a 12-hour format.

To enable this feature in theatre lists, bed tracker, quick forms and SMS templates a new token has been introduced: **<<TimeRange>>**

SETTINGS > SYSTEM CONFIGURATION

System Configuration SMS Account Counters Administrator Email Notification

General

Auto Logout Time	180
Auto File Numbering	No
Appointment Display Time	Show 24 hour time
Appointment Tabs	Surname, First name – One line
Report Group Name	Shaes Private Hospital
IFC Document Type	IFC-Insured
Default Document Type	
Holding Bay Document Type	
Preadmit Document Type	Admission Form
OEC Document Type	OEC
OEC Type	Fund only
Raise Ticket Email	
Raise Ticket Location	
Alert when making an appointment if money outstanding > than	500.00
Alert when money outstanding is X days outstanding	40
Hide Master Templates	<input type="checkbox"/>
SMS AM From	07:00
SMS AM To	12:00
SMS PM From	12:00
SMS PM To	18:00

## New SMS Features Additional Filter Options

An enhancement has been made to **Settings > SMS Automation**, with the addition of new filtering options. FYDO now allows users to filter SMS automation rules by **Doctor**, **Health Fund**, **Appointment Type**, and **Patient Category**, providing greater flexibility and control in message targeting. These filter options are available within the following SMS categories: **To Confirm Appointment**, **Post Discharge**, and **Admission Form Not Received**.

## SMS Automation

### Condition

To Confirm Appointment

### Template

Clinic Appt Reminder

### Days Before

0

### Send At

12:49 PM

### Location

Shaes Private Hospital

### Doctor/Theatre

All Theatres

### Add Additional Filters

#### Health Fund

All Health Funds

#### Doctor (Hospital)

All Doctors

#### Appointment Type

All Appointment Types

#### Patient Category

All Patient Categories

Cancel

Setup Auto SMS

## [FYDO Hospital Update - 10/06/2025](#)

### Heath Fund Fee Setup

There have been some recent changes to the fee setup to improve its functionality and provide additional configuration options.

#### Casebase Fees

A new column, '**Ignore Step Down**,' has been added, featuring a tick box option similar to the GST column. This functionality is particularly useful for facilities that wish to ensure certain fees are not subject to the usual percentage breakdown and are calculated at 100%, even when the item is performed as a secondary or subsequent procedure.

Shaes Private Hospital Fund UII - Un-Insured Accounts Start of Current Fee 01/01/2024 End of Current Fee 31/12/2025

Same Day Fees Other Settings Casebase Fees Casebase Multi Item Fees Timebase DRG Fees Overnight Accommodation Fees

Current							Old								
MBS	Casebase	Procedure	Type	DVA	Outlier Days	Outlier Rate	Casebase	Procedure	Type	DVA	Outlier Days	Outlier Rate	Ignore StepDown	GST	Exclude Other Services
13212	1,000.00	0.00	Standard	0	0	0.00	1,000.00	0.00	Standard	0	0	0.00			
13215	500.00	0.00	Standard	0	0	0.00	500.00	0.00	Standard	0	0	0.00			
30473	550.00	450.00	Standard	0	0	0.00	550.00	450.00	Standard	0	0	0.00			
32222	700.00	500.00	Standard	0	0	0.00	650.00	500.00	Standard	0	0	0.00		✓	
41632	5,000.00	400.00	Standard	0	0	0.00	800.00	0.00	PerDiem-Proc	0	0	0.00			
42702	4,000.00	0.00	Standard	0	0	0.00	4,000.00	0.00	Standard	0	0	0.00			✓
ABDOM	8,000.00	4,000.00	Standard	0	0	0.00	0.00	0.00	Standard	0	0	0.00	✓		

### Exclude Private Room Add On

A new option to **Exclude Private Room** has been introduced in Casebase Fees, Casebase Multi and DRG Fees. This feature is designed to accommodate instances where hospitals are unable to charge for a private room add-on for certain admissions, while still allowing the private room add on charge to be applied to all other Case Base or DRG fees.

Shaes Private Hospital Fund UII - Un-Insured Accounts Start of Current Fee 01/01/2024 End of Current Fee 31/12/2025

Same Day Fees Other Settings Casebase Fees Casebase Multi Item Fees Timebase DRG Fees Overnight Accommodation Fees

Current							Old									
MBS	Casebase	Procedure	Type	DVA	Outlier Days	Outlier Rate	Casebase	Procedure	Type	DVA	Outlier Days	Outlier Rate	Ignore StepDown	GST	Exclude Other Services	Exclude Private Room
13212	1,000.00	0.00	Standard	0	0	0.00	1,000.00	0.00	Standard	0	0	0.00				✓
13215	500.00	0.00	Standard	0	0	0.00	500.00	0.00	Standard	0	0	0.00				
30473	550.00	450.00	Standard	0	0	0.00	550.00	450.00	Standard	0	0	0.00				
32222	700.00	500.00	Standard	0	0	0.00	650.00	500.00	Standard	0	0	0.00		✓		
41632	5,000.00	400.00	Standard	0	0	0.00	800.00	0.00	PerDiem-Proc	0	0	0.00				
42702	4,000.00	0.00	Standard	0	0	0.00	4,000.00	0.00	Standard	0	0	0.00			✓	
ABDOM	8,000.00	4,000.00	Standard	0	0	0.00	0.00	0.00	Standard	0	0	0.00	✓			

Both of these columns will now be displayed in the Excel file when printing the fees, as illustrated below.

	A	B	C	D	E	F	G	H	I	J	K	L
1	MBS	Casebase	Procedure	Type	DVA	OutlierDay	OutlierRate	GST	ExclOS	IgnoreStepDown	ExcludePrivateRoom	
2	13212	786.12	89.57	1		1	55	0	0	1	1	
3	13215	127.09		1		2	\$10	0	0	1	1	
4	13218	570.00		1		3	20	0	0	1	0	
5												

### DRG Fees Exclude Other Services

In the same manner that this feature functions in the **Case Base Fees**, the **Exclude Other Services** option has been added to the **DRG Fees tab** and is now also reflected in the Excel spreadsheet.

Shaes Private Hospital Fund UI - Un-Insured Accounts Start of Current Fee 01/01/2024 End of Current Fee 31/12/2025

Same Day Fees Other Settings Casebase Fees Casebase Multi Item Fees Timebase DRG Fees Overnight Accommodation Fees

Search

Old

Sameday Rate	IP Rate	CWO	SS Trim	SS Fee	LS 1 From	LS 1 To	LS 1 Fee	LS 2 From	LS 2 To	LS 2 Fee	LS 3 From	LS 3 To	LS 3 Fee	TFR Trim	TFR Disc	GST	Exclude Other Services	Exclude Private Room
0.00	0.00	0.00	0	0.00	0	0	0.00	0	0	0.00	0	0	0.00	0	0.00			
20.00	40.00	0.00	0	0.00	0	0	0.00	0	0	0.00	0	0	0.00	0	0.00			
20.00	40.00	0.00	0	0.00	0	0	0.00	0	0	0.00	0	0	0.00	0	0.00			

1 DRG ChargesD ChargePL CWO SSTrim SSFee LS1From LS1To LS1Fee LS2From LS2To LS2Fee LS3From LS3To LS3Fee TRF TRFDisc GST exclpros ExcludePrivateRoom

2 A13A \$10,596 \$66,352 \$12,703 10 \$5,365

3 A13B \$5,181 \$41,836 \$5,979 7 \$5,122

The new option to **Exclude Other Services** works in conjunction with the corresponding tick box for specific **Other Services/Protheses**. When selected, charges associated with the specific prothesis will not be raised.

Invoice: 21321 | BUP: 22337029A Invoice Total 5,146.00 Balance Due

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST	T
21321	BUP	25/04/2025	27/04/2025	A	ACCOM	Accom - advanced surgical for 2 Nights/s...	2	AS	\$1,902.00	0.00	H
21321	BUP	25/04/2025	27/04/2025	R	A08B	Autologous Bone Marrow Transplant, Mi...	-		\$3,244.00	0.00	H
21321	BUP	25/04/2025	27/04/2025	O	DE191	Canaliculus Intubation Sets	1	6	\$0.00	0.00	H
21321	BUP	25/04/2025	27/04/2025	O	DE277	Frontalis Suspension Set	1	6	\$0.00	0.00	H
21321	BUP	25/04/2025	27/04/2025	O	DE472	Endowrist Stapler 45	1	6	\$0.00	0.00	H

## DRG Charge Weight of One (CWO) Addition

A new **CWO** column has been introduced for hospitals needing to accommodate health fund contracts that utilise this structure.

Shaes Private Hospital Fund UI - Un-Insured Accounts Start of Current Fee 01/01/2024 End of Current Fee 31/12/2025

Same Day Fees Other Settings Casebase Fees Casebase Multi Item Fees Timebase DRG Fees Overnight Accommodation Fees

Search

Current

DRG	Sameday Rate	IP Rate	CWO	SS Trim	SS Fee	LS 1 From	LS 1 To	LS 1 Fee	LS 2 From	LS 2 To	LS 2 Fee	LS 3 From	LS 3 To	LS 3 Fee	TFR Trim	TFR Disc	Sameday Rate
C08Z	0.00	0.00	0.00	0	0.00	0	0	0.00	0	0	0.00	0	0	0.00	0	0.00	0.00
D08Z	20.00	40.00	0.00	0	0.00	0	0	0.00	0	0	0.00	0	0	0.00	0	0.00	20.00
G44C	20.00	40.00	0.00	0	0.00	0	0	0.00	0	0	0.00	0	0	0.00	0	0.00	20.00

## FYDO Hospital Update - 05/06/2025

### Doctors Statutory Declaration

A new checkbox option has been added under the Doctor section in Settings to indicate whether the

doctor has signed their Vaccination Statutory Declaration.

This information has also been added to the **Doctors List > Excel Export**.

SETTINGS > DOCTORS > ADD DOCTOR

Doctor Details **Other**

Doctor Details

Dr Code [ ] Title [ ]

First Name [ ] Surname [ ]

Address [ ]

Suburb [ ]

Phone ( ) - [ ] Fax ( ) - [ ]

Mobile [ ]

Email [ ]

Email CC [ ]

Qualification [ ]

Status  Active

Insurance

Insurance [ ]

Policy No [ ]

Insured To [ ]

Credentialing

Date of Credentialing [ ] Expiry Date [ ]

Location: Shaes Private Hospital Hospital

Provider [ ]

Date of Birth [ ] Age [ ]

Dr ABN [ ] Sex [ ]

Speciality (WA) [ ] ?

Speciality [ ] ?

Type [ ] ?

AHPRA [ ] Expiry Date [ ]

Clinic Dr -- Select Doctor --

Certificates / Licenses

Notes

Working With Children [ ] Expiry Date [ ]

Approved Scope of Practice [ ]

SoCP Conditions [ ]

Radio Use License [ ] Expiry Date [ ]

Colonoscopy Recertification [ ] Expiry Date [ ]

Hand Hygiene License [ ] Expiry Date [ ]

Fluorocan License [ ] Expiry Date [ ]

Vaccination Statutory Declaration

## Patient Alerts Screen Improvements

The Patient Alerts screen will now display over additional pages if there are more than 50 entries to show. This enhancement will improve loading performance and allow users to click between pages.

Patient Alerts

Search for patient... All

>	Patient Name	MRN	DOB (Age)	Contact No	Adm Date	Doctor	Proc Notes	Notes	Status
>	SMITH, Jane	297	04/07/1998 (26)	-	07/05/2025	Eyes, Bright	Left Cat & IOL	-	Overdue

1 50 Records/Page Go To Page

Records 1-1 of 1 (Page 1 of 1)

## [FYDO Hospital Update - 29/05/2025](#)












### Doctors Credentialing Alerts


**FYDO's latest feature introduces alerts related to doctor credentialing.**

Under *Settings > System Configuration > Hospital*, four new tick box options are now available:

- **On Admission - Make valid credentialing mandatory**
- **Theatre Roster - Alert when credentialing has expired**
- **Theatre Roster - Alert when indemnity insurance has expired**
- **Theatre Roster - Alert when AHPRA registration has expired**

Hospital

Booking 	Recovery 1 	Allow referral to be entered without a referral date/period <input type="checkbox"/>
Arrived 	Recovery 2 	Alert when referral expired when editing an appointment <input type="checkbox"/>
Admitted 	Recovery 3 	On admission, make patient fields mandatory <input type="checkbox"/>
Pre-op 	Ready for Discharge/Ward 	On admission, make Next of Kin mandatory <input type="checkbox"/>
Anaesthetic Bay 	Discharged 	On admission, make Emergency Contact mandatory <input type="checkbox"/>
In Theatre 		On admission, alert to take excess if not yet collected <input type="checkbox"/>
		Theatre Roster required when making bookings <input type="checkbox"/>
		Invoicing only allowed if 'Episode Grouped' <input type="checkbox"/>
		Invoicing only allowed if 'Theatre Completed' <input type="checkbox"/>
		On admission, make valid Credentialling mandatory <input checked="" type="checkbox"/>
		Theatre Roster - alert when Credentialling Expired <input checked="" type="checkbox"/>
		Theatre Roster - alert when Indemnity Insurance Expired <input checked="" type="checkbox"/>
		Theatre Roster - alert when AHPRA Expired <input checked="" type="checkbox"/>



If your facility utilises these new tick boxes, a pop-up message will appear indicating which specific requirement needs attention whether during patient admission or when creating a theatre booking.

**Credentialling Invalid or Expired**

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The doctor's credentialling is either invalid or expired, please correct this information before proceeding.

## Pre-Admit Holding Bay

In the Pre-Admit holding bay, a new option is now available when committing a patient: you can select 'IFC Signed' if you are linking the form to a particular episode and the patient has digitally signed the Informed Financial Consent (IFC). Once selected, this will be reflected in the checklist on the admission screen.

**Commit Record**

Link to Episode

Episode

Episode Checklist  Admission Form Received

IFC Signed 

# Tokens

FYDO now has a token for the Signed Informed Financial Consent (IFC) Checklist Item. This token will work on:

- Theatre List
- Quick Forms
- SMS
- Handover Report
- Bed Tracker

Please see below to view the newly added token:

<<IFCs>>	Checklist - IFC Signed	Y = ticked
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For a full list of available IFC tokens, click the link below to access our FYDO Wiki Manual:

[Tokens - Hospital - FYDO Wiki](#)

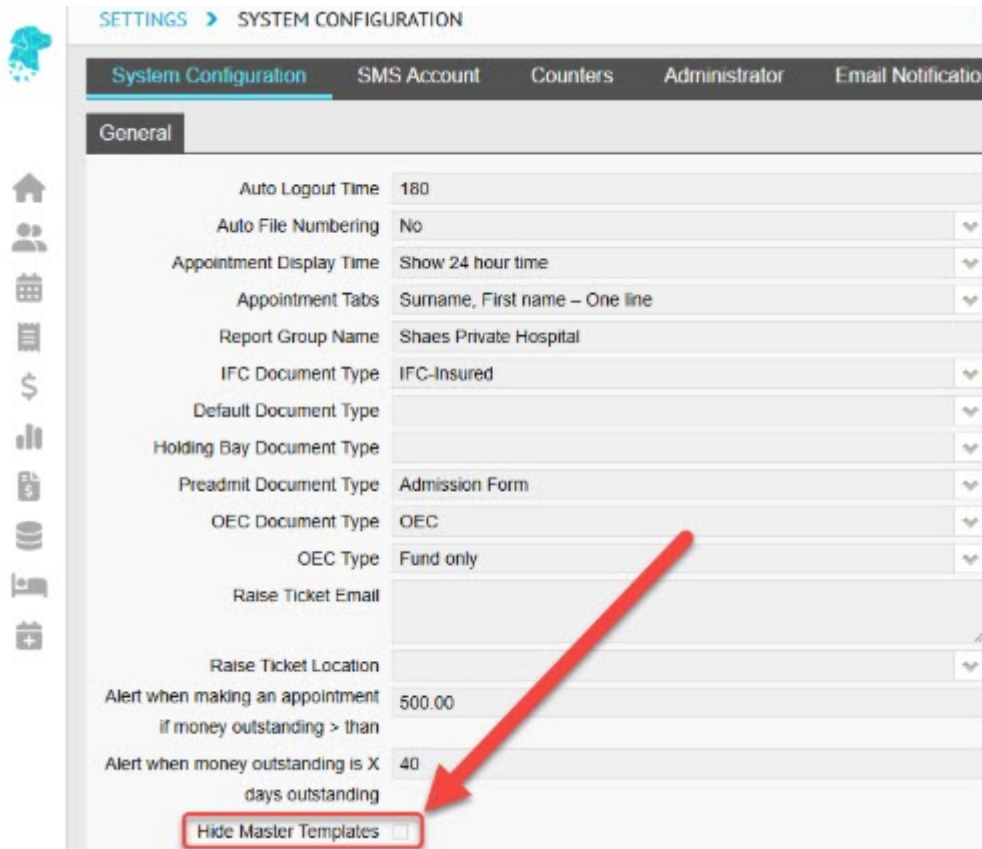
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## [FYDO Hospital Update - 22/05/2025](#)

### Master Templates

FYDO now allows hospitals to “**hide**” the **Master Templates** so that they are not an option for users to select accidentally.

This setting can be amended by a user from your hospital that has access to **Settings > System Configuration** by ticking the **Hide Master Templates** checkbox. Once this is selected the master templates will not be displayed in any of the dropdowns where users are able to select from available template option, for example when creating an IFC or Invoice.



## Tokens

FYDO now has tokens for the Referring Doctor details listed on the Edit Appointment Screen. These tokens will work on:

- Theatre List
- Bed Tracker
- Quick Forms
- SMS
- Template Type (Hospital Invoice)

Please see below for a list of the newly added tokens:

## Referring Doctor Details

Token Name	Data	Notes
<<EpRef>>	Referring Doctor Full Name	e.g. CITIZEN, John
<<EpRefFirstN>>	Referring Doctor First Name	
<<EpRefI>>	Referring Doctor First Name Initial	e.g. J
<<EpRefLastN>>	Referring Doctor Last Name	e.g. CITIZEN
<<EpRefFI>>	Referring Doctor Initials	e.g. JC
<<EpRefTitle>>	Referring Doctor Title	
<<EpRefProvNo>>	Referring Doctor Provider Number	
<<EpRefDate>>	Patients Referral Date	dd/mm/yyyy
<<EpRefPeriod>>	Patients Referral Period	
<<EpRefFV>>	Patients First Visit	dd/mm/yyyy

For a full list of available hospital tokens, click the link below to access our FYDO Wiki Manual:

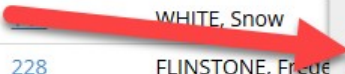
[FYDO Wiki - Hospital Tokens](#)

## Certificates in Claiming Hospital

FYDO now enables access to certificates from the **Claiming Hospital > Claims & Not Yet Sent** tabs. This feature will prove valuable in the event of rejections, allowing you to quickly verify whether a certificate has been applied to a specific episode. Simply right-click to view the available options, which will now include **Certificate**.

<input type="checkbox"/>	03/09/2024	03/09/2024	390	30/10/2024	ADF	<a href="#">154</a>	LADY, Testing
<input checked="" type="checkbox"/>	20/10/2024	20/10/2024	391	20/10/2024	ADF	<a href="#">154</a>	LADY, Testing
<input type="checkbox"/>	02/10/2024	02/10/2024	412	09/10/2024	AHM	<a href="#">175</a>	FRESCO, Alex
<input type="checkbox"/>	08/05/2024	08/05/2024	238	08/05/2024	AHM		WHITE, Snow
<input type="checkbox"/>	22/01/2025	22/01/2025	483	22/01/2025	AUH	<a href="#">228</a>	FLINSTONE, Frede

- Coding
- Episodes
- Patient
- Certificate**



# FYDO Hospital Update - 15/05/2025

## Revenue Report

The option to filter by **Health Fund Groups** has been added to the **Revenue Report**. This feature functions in the same way that it does in the Episode Stats Report, requiring a single location to be selected. For single-location databases, this will occur by default. For multi-location databases, the location will need to be selected manually.

REPORTS > REVENUE (HOSPITAL)

Revenue (Hospital)

Location: Shaes Private Hospital

Doctor: All Doctors

Fund: All Fund

Theatre: All Theatres

Group by (Primary): Health Fund

Group by (Secondary): No Group

Report Types:  Detail  Summary

Date Type:  Accounting Period  Discharge Date

From: 01/05/2025 To: 15/05/2025

Order by: Alphabetically

Update

Health Fund Group	Count
<input type="checkbox"/> Australian Health Service Alliance (Group)	AHS 5
<input type="checkbox"/> Australian Regional Health Group Limited (Group)	ARH 8
<input type="checkbox"/> BUPA Australia (Group)	BUP 56
<input type="checkbox"/> HCF of Australia Limited (Group)	HCF 24
<input type="checkbox"/> Medibank Private Limited (Group)	MPL 35

## IFC Checklist Item

The original “**IFC Complete**” option on the **Patient Appointment Checklist** has been updated to give facilities more flexibility in tracking progress through the admission process. The new IFC options are:

- **IFC Created** – tick this when the IFC has been generated
- **IFC Signed** – tick this once the patient has signed their IFC

Audit logs have been added to track when these boxes are ticked and unticked. The new IFC options have also been included in the *Episode Stats > Raw Data Export Report* and are available to add to a Custom View.

This update also lays the groundwork for exciting upcoming features – including the ability for the “IFC Signed” box to be automatically ticked when a patient electronically signs their IFC. So.... Watch this space!

Thursday, 1 May 2025	
APPOINTMENTS 4   TOTAL MINUTE	
Make an Appointment Create from Waitlist	
Edit Appointment Copy Appointment Cut Appointment Paste Appointment	
Episodes	Dr Proc
Arrived	BE
Unarrived	BE
Excess/Deposit	BE
Admit	BE
Discharge	BE
Theatre	BE
Coding	BE
Inpatient	BE
Certificate	BE Gast
Clinical Indicators	BE Gast
Confirmed	BE
Chart Tracking	BE
Check List	<input type="checkbox"/> OEC Received
Send SMS	<input type="checkbox"/> OEC Checked
Chart Label	<input type="checkbox"/> Pre-Admission Contacted
Wristband	<input checked="" type="checkbox"/> IFC Created <input checked="" type="checkbox"/> IFC Signed
Delete Appointment	<input type="checkbox"/> Admission Form Received
Documents	<input type="checkbox"/> Chart Ready
Create Letter	<input type="checkbox"/> Consent Received
Quick Form	<input type="checkbox"/> Post-Discharge Contacted
HC21 Left	<input type="checkbox"/> Documents Scanned
HC21 Right	
HC21 Back	
Create Invoice	

## Bed Occupancy Report

A new filter has been added to the **Bed Occupancy Report** that allows for the data to be displayed in additional useful formats. The options in the **Group By** drop down are:

- **No Group** - Report will run as it has historically run
- **Speciality** - Information will be grouped by admitting doctors Speciality
- **Dr/ Surgeon** - Information will be grouped by the admitting Doctor / Surgeon
- **Health Fund** - Information will be grouped by the patients Episodic Health Fund

REPORTS > BED OCCUPANCY REPORT

Bed Occupancy Report

Location: Shaes Private Hospital

Group by: No Group (dropdown menu open showing: No Group, Speciality, Dr / Surgeon, Health Funds)

As at Date: May 2025

1 of 1

Shaes Private Hospital  
Occupancy Report For 01/05/2025 to 31/05/2025 and Group

Speciality	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	
Gastroenterologist	2	2	2	2	2	2	2	2	2	2	2	2	2	2	0	0	0	0	
IVF	1	1	1	1	1	1	1	1	1	1	1	1	1	1	0	0	0	0	
Surgeon	2	2	2	2	2	2	2	2	2	2	2	2	2	2	0	0	0	0	
Grand Total:	5	5	5	5	5	5	5	5	5	5	5	5	5	5	0	0	0	0	
	No. of Beds				11	No. of Days				31	Bed Days Avail.				341	Bed Days			

BedOccupancy - ShaesPrivateHospital Page 1 of 1

## Theatre Roster Access Levels

Improvements have been made to the **Theatre Roster access levels** to ensure all staff have appropriate access to the functions required for their daily tasks.

Settings Hospital

Adjustments	D	R	RW	Procedures	D	R	RW	
Clinical Indicator	D	R	RW	Theatre Data	D	R	RW	
Close Accounting Period Hospital	D	R	RW	Theatre Roster	1	ON	OFF	
Fees Setup	D	R	RW	Theatre Roster - Bookings	2	D	R	RW
Field Defaults	D	R	RW	Theatre Roster - Episodes	3	ON	OFF	
ICD Management	D	R	RW	Theatre Roster - Files	4	ON	OFF	
Invoice Hold Reasons	D	R	RW	Theatre Roster - Staff	5	ON	OFF	
Minimum Benefits	D	R	RW	Ward and Bed	D	R	RW	
Other Services	D	R	RW					

These updated settings allow staff to be granted access to specific components of the Theatre Roster, including:

- Theatre Roster** - Allows the user to view the Theatre Roster Screen only.
- Theatre Roster Bookings** - Controls access to the theatre booking functionality:
  - **RW (Read & Write)** - View, and edit theatre bookings
  - **R (Read)** - View theatre bookings only
  - **D (Deny)** - No access to view theatre bookings
- Theatre Roster Episodes** - Allows the user to amend the **Episodes** section within a Theatre Booking.

4. **Theatre Roster Files** - Allows the user to add, edit and remove **Files** associated with the Theatre Booking.
5. **Theatre Roster Staff** - Allows the user to enter and amend the **Staff** assigned to the Theatre Booking.

The screenshot shows the 'Theatre Booking' interface for 'Theatre 3' at 'Shaes Private Hospital'. It includes several sections:

- Booking (2):** A form with fields for ID (342), Location (Shaes Private Hospital), Theatre (Theatre 3), Doctor/Surgeon (Eyes, Bright), Anaesthetist (Harrison, George), Date (14/05/2025), Start Time (09:00), End Time (15:00), and Duration (360 Mins). It also has a 'Session Confirmed' checkbox.
- Staff (5):** A section for assigning staff to various roles: Scrub Nurse (Victoria BECKHAM), Scout Nurse (Melanie BROWN), Nurse/Assistant (Melanie CHISHOLM), Other Nurse/Assistant (Emma BUNTON), Surgical Assistant (House, Greg), Other Surgical Assistant (Murphy, Shaun), and Other (Geri HALLIWELL).
- Episodes (3):** A table showing appointment details. It includes a 'Make an Appointment' button and a 'Based On' dropdown set to 'Calculate based on Appointment Booking Time'.
 

Time	MRN	Patient Name	Procedure	Visit to Theatre	Time In	Time Out	Age	Anaesthetic	Cancelled	...
9:00 AM	102	DEAN, James	Left Cat & IOL				83	IV/Sedation		...
9:30 AM	253	KNIGHT, Kelvin	Right Cat & IOL				65	IV/Sedation		...
- Files (4):** A section for uploading files, featuring a 'Choose a file' button and a note: 'Note: Max 10MB file limit. Extensions allowed are .jpeg, .png, .jpg, .bmp, .gif, .pdf, .doc, .docx, .ppt, .xls, .xlsx, .rtf, .rar, .zip, .txt, .csv'. Below this is an 'Audit' section.

## South Australia Cancer Registry Data Extract

Following the addition of the **South Australian Cancer Registry** screen during our FYDO Hospital Update on 27/03/2025 ([FYDO Hospital Update - 27/03/2025 - FYDO Wiki](#)) the ability to **extract** this data has been implemented.

South Australian hospitals can now utilise the **SA Cancer Registry** option to extract this information in the same manner as any other data type.

The screenshot shows the 'SA Cancer Registry' data extract interface. At the top, there are dropdown menus for 'Location', 'What month would you like to Extract?' (set to 'May 2025'), and 'What type of data would you like to extract?' (set to 'SA Cancer Registry'). A 'Prepare Extract' button is visible on the right. Below this is a 'Previous Extracts' section with a table header:

Location	Type	Period	# of Episodes	Date Extracted
No data found				

A red arrow points to the 'SA Cancer Registry' dropdown menu.

# [FYDO Hospital Update - 09/05/2025](#)

## Patient Alerts Flag

The **Patient Alerts Flags**, generated from **Preadmit**, can now be added to **Custom Views** on the **Appointment Screen**. This feature allows staff to easily see items that have triggered alerts while patients complete their online admission forms. Once added to a Custom View, simply hover over the icon to view the alert details.

09:00				
09:30	SMITH, Jane		Left Cat & IOL	EYES, Bright
10:00		Patient has Diabetes.		
10:30				

## Cancelling Theatre Bookings

Facilities can now **Cancel** entire **Theatre Bookings** in one action using a new feature that allows all episodes **linked** to a specific Theatre Booking to be cancelled simultaneously.

Users can select a **Cancellation Reason** from the drop down, which will be applied to all linked Episodes. This is a time-saving feature where an entire doctor's list needs to be cancelled.

This feature also works in reverse, allowing entire lists to be reinstated if needed.

**Cancel Roster**

Theatre Roster Cancelled Reason  
Equipment Failure

Do you want to cancel all linked episodes?

Edit Appointment Cancelled Reason  
Facility Cancellation

Note

Appointment Note

Cancel Save

## Arrears Report API

A new **API** is available to obtain information from the **FYDO Arrears Report**.

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## [FYDO Hospital Update - 01/05/2025](#)

### New Patient Flag

Following the addition of the **New Patient Flag** (as noted in our 11.4.25 newsletter) the field now has a corresponding token that can be used in forms, lists, SMSs, and more.

This token is <<EpNP>> and it will display as **Yes** for new patients or **No** for patients that have had a previous episode.

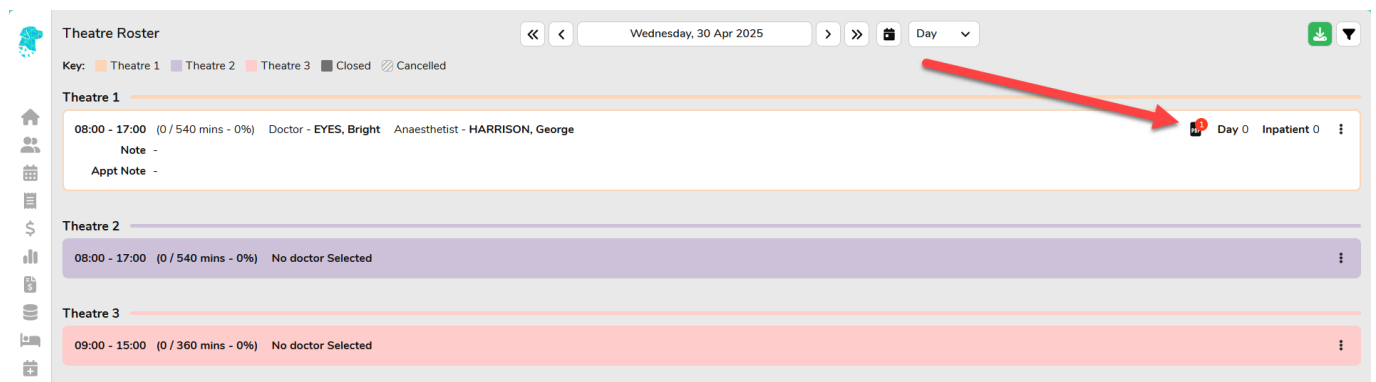
## Admissions - Wednesday

Doctor: EYES, Brigh

Adm Time	Patient Name	Doctor	PROCEDURE NOTES
1 08:40	SQUAREPANTS, Spongebob (M) <b>Preferred Name:</b> <b>DOB:</b> 13/07/1988 (36) <b>MRN:</b> 114	EYES, Bright	<b>Colonoscopy</b>  New Patient Flag: <b>No</b>
2 09:00	PATIENT, New (M) <b>Preferred Name:</b> <b>DOB:</b> 16/04/1986 (39) <b>MRN:</b> 141	EYES, Bright	<b>Left Cat &amp; IOL</b>  New Patient Flag: <b>Yes</b>

## Theatre Roster

It's now even easier to identify which Theatre Bookings have **Files** loaded, with a new icon visible in **Day**, **Week** and **Month** views to indication how many files are linked to each booking.



The screenshot shows the Theatre Roster interface for Wednesday, 30 Apr 2025. The view is set to 'Day'. A red arrow points to a small icon representing files loaded for a booking in Theatre 1. The booking details are: 08:00 - 17:00 (0 / 540 mins - 0%), Doctor - EYES, Bright, Anaesthetist - HARRISON, George. The status is 'Day 0 Inpatient 0'.

## Episode Stats Report

A new option has been added to the **Episode Stats Report** that allows facilities to easily identify **Trends**. The report can now be run by **Week**, **Month** or **Year**, making it simpler to obtain figures over extended periods.

With the same **Group By** and **filter** options still available, this enhancement significantly improves the usability of the Episode Stats Report - allowing facilities to collate monthly stats by doctor, health fund, MBS and much more!

REPORTS > EPISODE STATS

Episode Stats

Location: Shaes Private Hospital

Doctor: All Doctors

Fund: All Fund

Anaesthetist: All Anaesthetists

Anaesthetic: All Anaesthetic

Theatre: All Theatres

Speciality: All Specialities

Patient Category: All Patient Categories

Booking Code 1: All Booking Codes 1

Booking Code 2: All Booking Codes 2

Sex: All Sexes

Indigenous: All Indigenous

Born After From: [ ] To: [ ]

Referring Doctor: Search for a Referring Doctor

Family Dr.: All Family Doctors

Mode Of Separation: All Modes of Separation

MBS: Search for a MBS [ ] Select All

Diagnosis: Search for a Diagnosis [ ] Select All

Procedure: Search for a Procedure [ ] Select All

Condition Onset: All Condition Onset

DRG: Search for a DRG [ ] Select All

Report Types:  Detail  Summary  Trend

Trend Type: Year

Start From: 01/01/2023 To: 31/12/2023

Exclude Cancelled Episodes

Group By (Primary): Health Fund

Group By (Secondary): No Group

Based On:  Admission Date  Discharge Date

Update

Shaes Private Hospital

Episode Stats (Trend) based on Discharges 01/01/2023 - 31/12/2023

Grouped by Health Fund for Location = Shaes Private Hospital

Health Fund	Description	Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	TOTAL
ACA	ACA Health Benefits Fund	0	0	0	0	0	0	0	1	0	3	0	0	4
ADF	Australian Defence Force	0	0	0	0	0	0	0	1	0	0	1	0	2
AHM	Australian Health Management Group Limited	2	1	3	5	2	1	4	4	1	1	1	0	25
AUH	Australian Unity	0	0	0	2	2	0	0	2	0	0	0	0	6
BUP	BUPA Australia	2	0	1	1	2	0	0	4	2	2	2	2	18
CBH	CBHS Health	0	0	0	0	0	1	0	3	0	0	0	0	4
DVA	Department of Veterans' Affairs	0	1	1	0	2	0	0	0	0	1	1	0	6
HBF	Hospital Benefits Fund of WA	1	5	0	0	0	0	0	0	0	0	0	0	6
HCF	HCF of Australia Limited	0	0	0	0	0	0	0	0	0	1	0	0	1
MPL	Medibank Private Limited	0	0	0	2	2	6	3	9	0	1	2	4	29
POL	Police Health Limited	0	0	0	0	0	0	2	5	0	1	1	0	9
QCH	Queensland Country Health Ltd	0	0	0	1	1	1	1	1	0	0	1	2	8
SLM	St. Lukes Health Insurance	0	1	1	1	0	0	0	0	0	0	0	0	3
TFS	Transport Health Pty Ltd	0	0	0	0	0	0	3	0	0	2	0	2	7
UII	Un-Insured Accounts	0	1	3	5	0	0	0	3	0	2	0	0	14
WIC	Workers Compensation	0	1	0	0	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>		<b>5</b>	<b>10</b>	<b>9</b>	<b>17</b>	<b>11</b>	<b>9</b>	<b>13</b>	<b>33</b>	<b>3</b>	<b>14</b>	<b>9</b>	<b>10</b>	<b>143</b>

Episode Stats - ShaesPrivateHospital Page 1 of 1 Date: 30/04/2025 12:41 PM

## New Dashboard

The launch of the long-awaited FYDO Dashboard is finally here! It displays helpful information including FYDO Updates, Feature Spotlights, tips and more – all in one convenient place. And this is just the beginning! We have plans to continue expanding and refining the dashboard to give you faster, easier access to information you need!

Welcome to Your Dashboard

Feature Highlight

**FYDO + Preadmit - An unbeatable combination!**

Our advanced Preadmit feature simplifies patient onboarding by providing a seamless digital preadmission process. FYDO + Preadmit is the perfect package to ensure a smoother experience for both patients and staff while meeting compliance requirements. Click the link for more info on how Preadmit can benefit your facility!

[Learn more](#)

Recent Changes

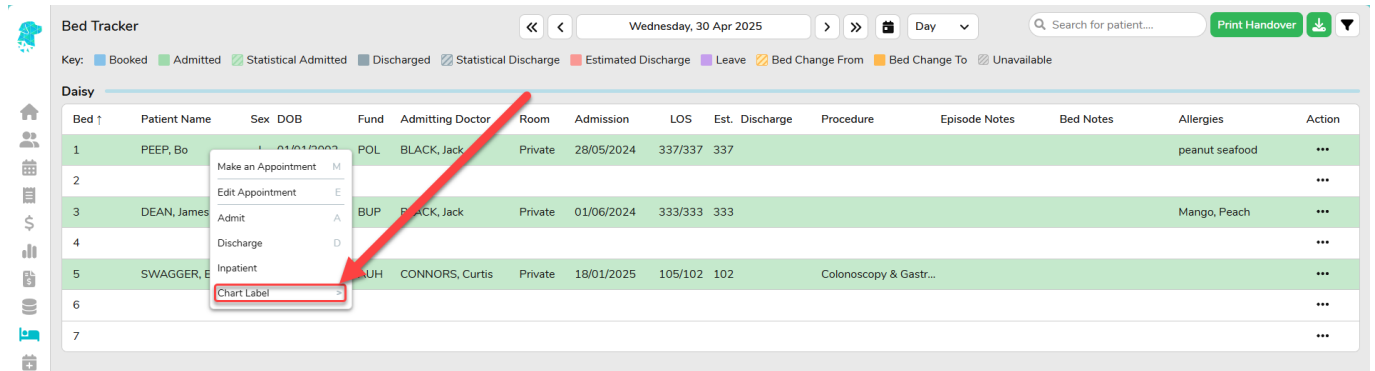
- SA Cancer Registry Screen 3 days ago →
- FYDO Dashboard Update 2 days ago →
- Preadmit Patient Alertswww 1 day ago →
- Print/Scan Tool Setup changes 1 day ago →

Quick Links

- [fydo@aturahhealth.com.au](mailto:fydo@aturahhealth.com.au)
- [\(02\) 9632 0026](tel:(02)96320026)
- [FYDO Wiki Manual](#)
- [FYDO Hospital Updates](#)
- [FYDO Clinic Updates](#)

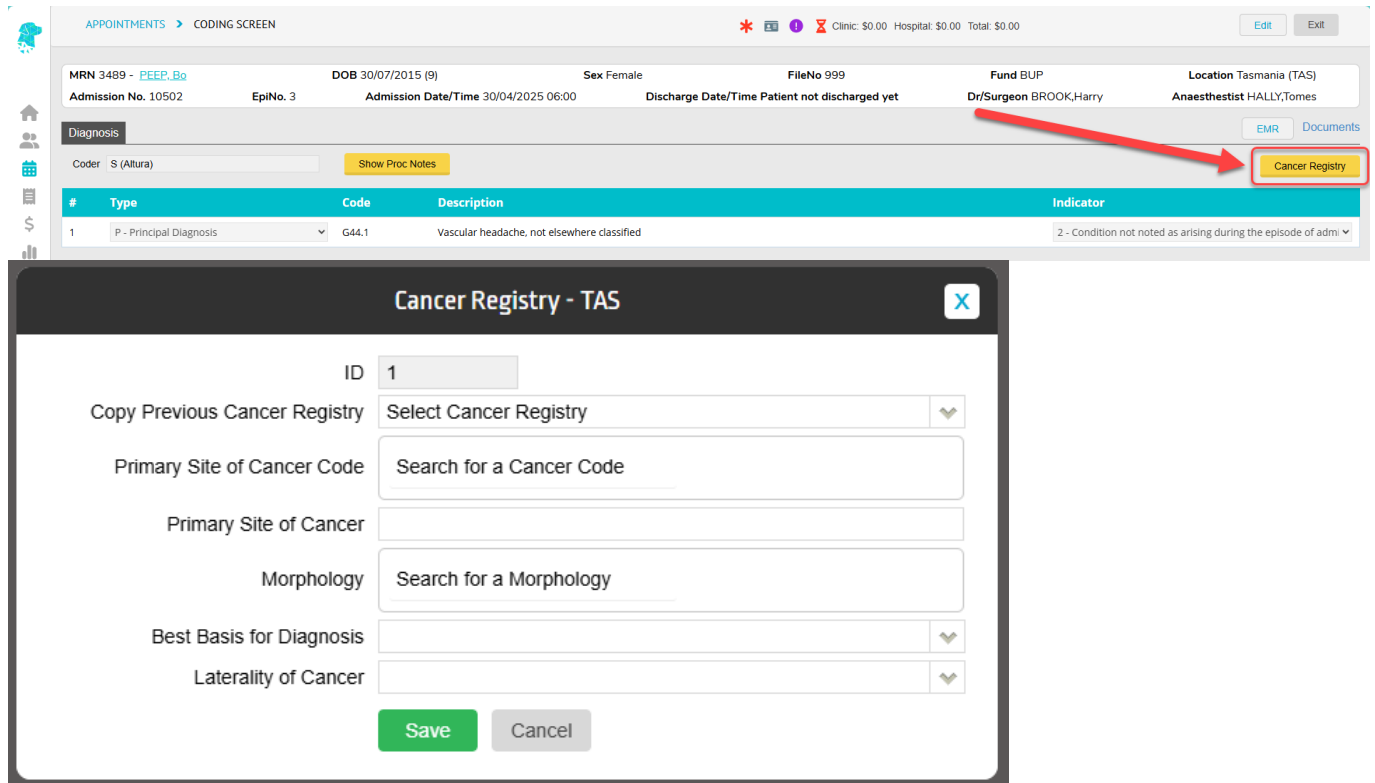
# Bed Tracker

Chart Labels can now be printed from the **Right-Click Menu** in the **Bed Tracker**.



# Tasmanian Cancer Registry Screen

Tasmanian facilities can now record **Cancer Registry** information in FYDO. This screen is accessible via the **Coding Screen** (*in View mode*) by clicking **Cancer Registry**.



This marks the first stage of this development, and facilities are able to commence adding cancer registry data, with the next stage **enabling data extraction** via Data Extracts.

# Unbilled Revenue Report API

A new API is now available, allowing data from the **Unbilled Revenue Report** to be utilised externally.

# Revenue Report

Additional information has been added to the **Revenue Report > Excel - Raw Data Export** to help facilities easily access details regarding the sent status and ECLIPSE responses from health funds. The following columns have been added:

- **BillType**: Indicates whether the claim was sent via ECLIPSE or manually (Paperbase).
- **Sent**: The date the claim was sent via ECLIPSE or marked as sent for Paperbase claims.
- **ECLIPSE**: Displays the ECLIPSE assessment status, indicating whether the claim has been Approved or Rejected.
- **ECLIPSE\$**: Shows the amount the fund has indicated it will pay towards the episode.

T	U	V	W	X	Y
BillType	Sent	ECLIPSE	ECLIPSE \$	InvoicedGross	Adjustment
ECLIPSE	08/02/2024	Rejected	0	0	0
ECLIPSE	28/05/2024	Approved	122	0	0
ECLIPSE	17/04/2025	Rejected	0	863.61	0
ECLIPSE	20/03/2025		0	0	0
Paperbase	28/01/2025		0	0	40
Paperbase	09/04/2025		0	63	0
ECLIPSE	23/10/2024	Approved	890	0	0

## [FYDO Hospital Update - 24/04/2025](#)

# Theatre Rosters Report

Additional options have been added to the **Theatre Rosters Report**, providing greater flexibility in how doctors roster utilisation information can be viewed.

A new **Speciality** option has been added to the **Report Type**, along with an additional field that allows users to **Group By** either **Surgeon** or **Theatre**.

