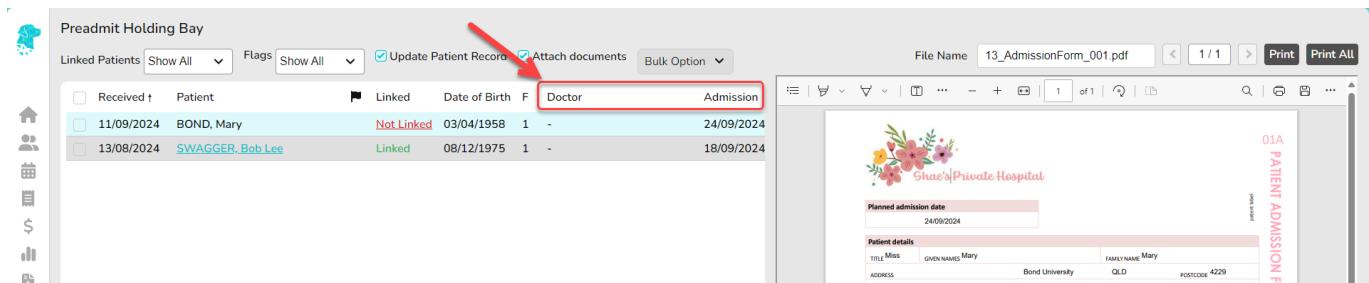


# FYDO Hospital Update - 28/11/2024

## Preadmit Features

The **Preadmit Holding Bay** has received a makeover! This new design enhances readability and now displays the **Doctor** and **Admission Date** information, supporting an exciting new feature that allows facilities to link admission forms to **specific episodes**!

An additional column has also been added for flags, paving the way for another exciting upcoming update - [REDACTED]



Preadmit Holding Bay

Received	Patient	Linked	Date of Birth	F	Doctor	Admission
11/09/2024	BOND, Mary	Not Linked	03/04/1958	1	-	24/09/2024
13/08/2024	SWAGGER, Bob Lee	Linked	08/12/1975	1	-	18/09/2024

File Name: 13\_AdmisionForm\_001.pdf

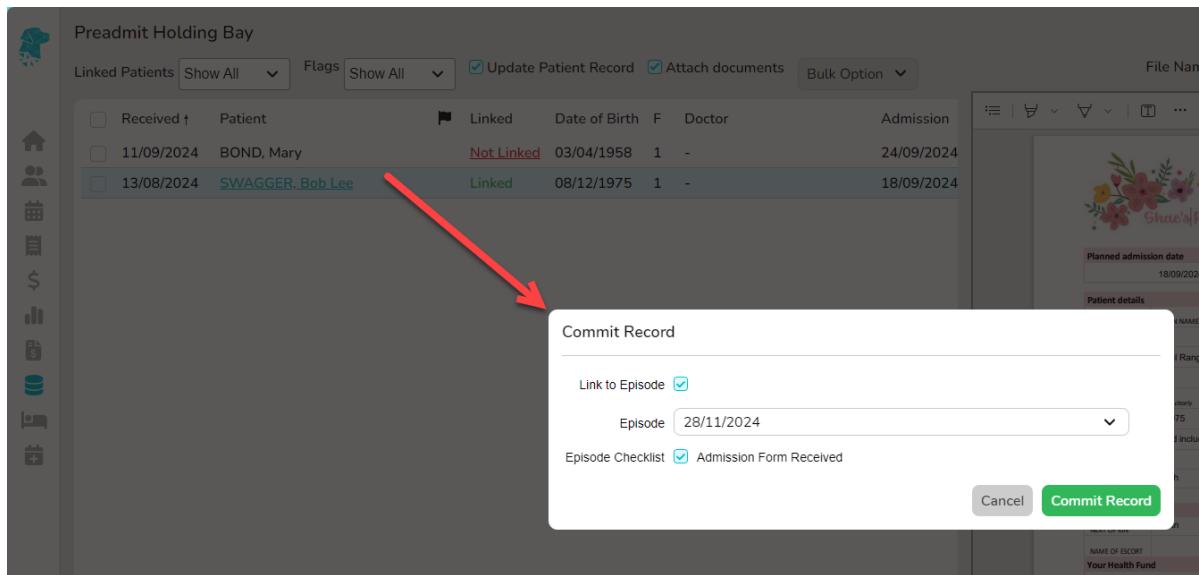
Planned admission date: 24/09/2024

Patient details: Title: Miss, Given Name: Mary, Family Name: Mary, Address: Bond University, State: QLD, Postcode: 4229

01A P A T I E N T A D M I S S I O N F O R M

When **committing** a Preadmit form, users will now see a specific pop-up message depending on whether the patient has any future bookings. If the linked patient has a booking for the current or a future date, the pop-up will prompt the user to assign the form to a specific episode!

AND the user will be able to ensure the **Check List** item for **Admission Form Received** is automatically ticked, right from this one screen!



Preadmit Holding Bay

Received	Patient	Linked	Date of Birth	F	Doctor	Admission
11/09/2024	BOND, Mary	Not Linked	03/04/1958	1	-	24/09/2024
13/08/2024	SWAGGER, Bob Lee	Linked	08/12/1975	1	-	18/09/2024

File Name

Commit Record

Link to Episode

Episode: 28/11/2024

Episode Checklist  Admission Form Received

Cancel Commit Record

Alternatively, if the patient has no upcoming appointments, a different pop-up will alert the user that the form can still be committed but will not be assigned to a specific episode.

Preadmit Holding Bay

Linked Patients Show All Flags Show All  Update Patient Record  Attach documents Bulk Option

Received	Patient	Linked	Date of Birth	F	Doctor	Admission
11/09/2024	BOND, Mary	Not Linked	03/04/1958	1	-	24/09/2024
13/08/2024	SWAGGER, Bob Lee	Linked	08/12/1975	1	-	18/09/2024

Commit Record

There are currently no upcoming episodes to link for this patient.

Are you sure you want to commit this document to this patient?

## SMS Additions

The **Admission Form Received** status is now visible on the **Bulk SMS** screen. This enhancement simplifies sending SMS reminders specifically to patients who have not yet completed their forms. Additionally, a new filter allows the screen to display only patients whose admission forms have **not** been received.

SETTINGS > BULK SMS

Template: Select Template

Text

Send with delay

Credits remaining: 696977 Order more SMS credits

Name	Mobile	Appt Date	Procedure Notes	Appt Type	Confirmed	Cancelled	AFR	Excess	Action
BEACH, Sandy	0444-444-444	27/11/2024	Hip replacement	theatre	-	-	<input checked="" type="checkbox"/>	0.00	
PEEP, Bo	0400-000-000	27/11/2024	Hip Replacement	theatre	-	-	<input checked="" type="checkbox"/>	250.00	

Send Bulk SMS All Not Cancelled All

100 Records/Page

Records 1-2 of 2 (Page 1 of 1)

## Move Theatre Bookings

We're excited to introduce a new feature that makes managing Doctors' Theatre Bookings more efficient! With this update, an entire booking - **patients and all** - can now be **moved in bulk**. This enhancement is particularly helpful when a surgeon changes theatres. Instead of moving appointments one by one, users can simply update the Theatre Booking and confirm the change. All linked patient appointments will automatically be rescheduled to a new theatre/day, saving valuable time and effort.



Booking



ID 224

Location Shaes Private Hospital

Theatre **Admissions**

Dr Doctor, New

Anesthetist Brown, Emmett

Date **27/11/2024**

Start Time 08:00 End Time 12:00 240 Mins

Note

Appointment Note

Reason for Delayed Start Surgeon Delayed

Reason for Delayed Finish Equipment Failure

Session Confirmed

### Confirm

The theatre or date of this booking is different to what was originally booked. Previously booked for Theatre 3 on 28/11/2024, are you sure you wish to save?

**OK** **Cancel**

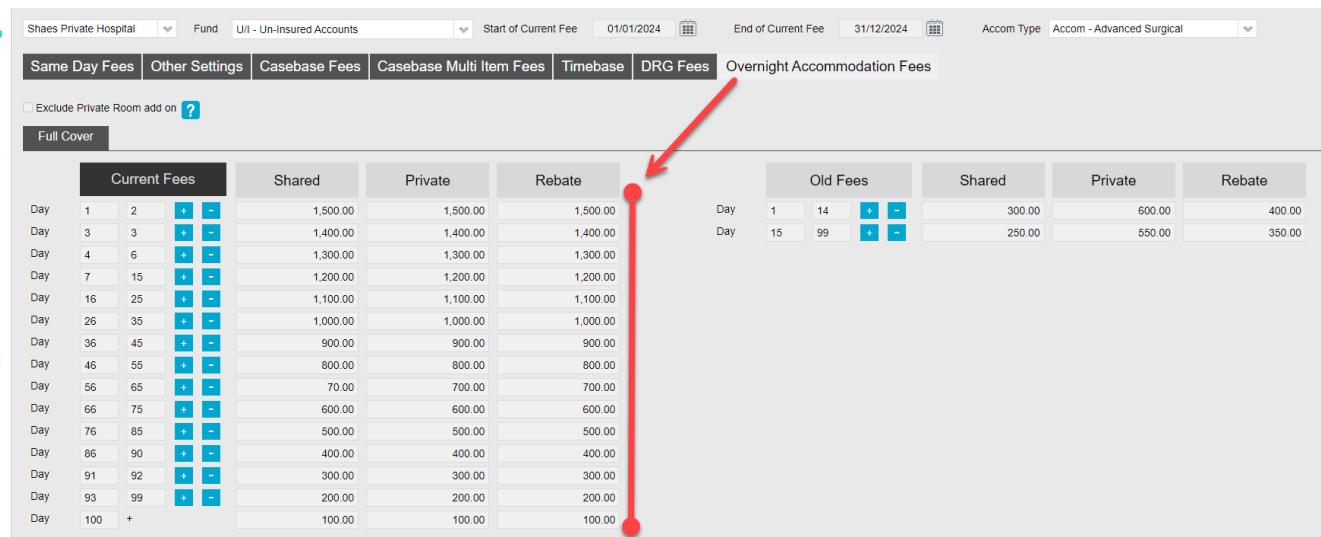
### Confirm

Are you sure you'd like to move all bookings to the new theatre date/time.

**OK** **Cancel**

## Overnight Accommodation Fees

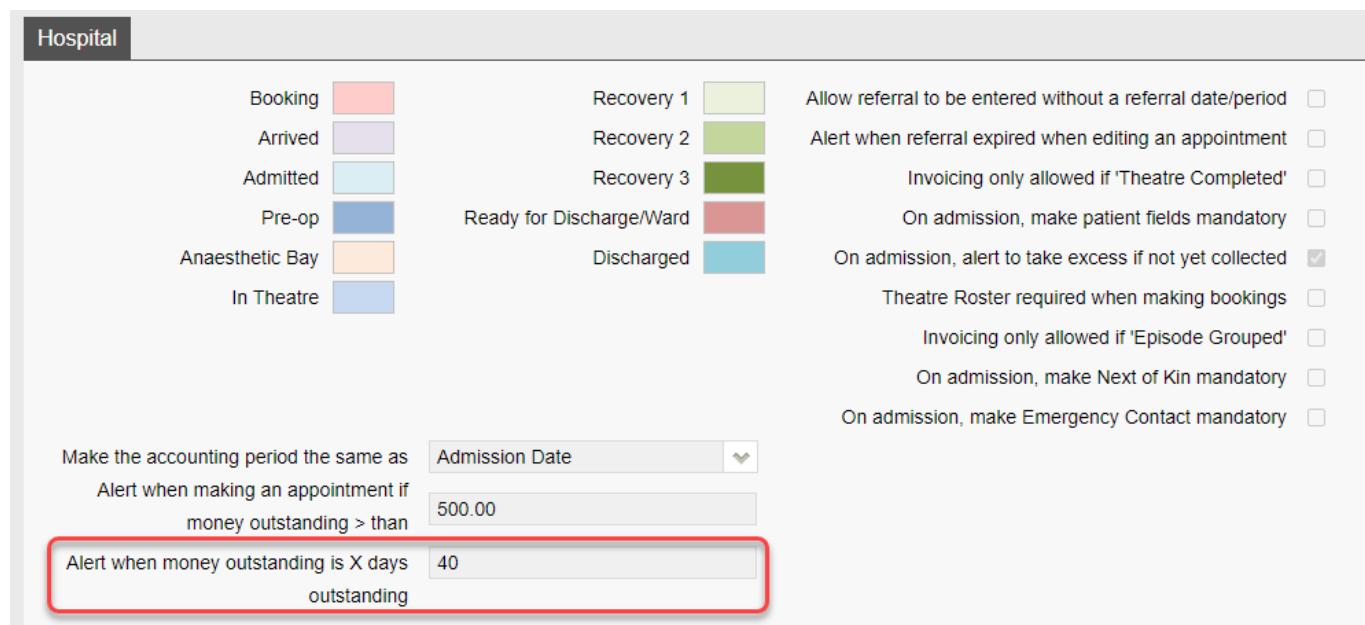
To accommodate the ever-changing health fund contract requirements for Overnight Accommodation Fees, we have extended the number of allowed step-downs from 6 to 15. This update aligns with recent changes introduced by health funds, which provide more step-down options for larger overnight hospitals.



Same Day Fees				Other Settings		Casebase Fees		Casebase Multi Item Fees		Timebase		DRG Fees		Overnight Accommodation Fees													
<input type="checkbox"/> Exclude Private Room add on <a href="#">?</a>																											
Full Cover																											
Current Fees				Shared		Private		Rebate		Old Fees		Shared		Private		Rebate											
Day	1	2	3	+	-			1,500.00	1,500.00	1,500.00	Day	1	14	+	-												
Day	3	4	5	+	-			1,400.00	1,400.00	1,400.00	Day	15	99	+	-												
Day	4	6	7	+	-			1,300.00	1,300.00	1,300.00						300.00	600.00	400.00									
Day	7	15	16	+	-			1,200.00	1,200.00	1,200.00						250.00	550.00	350.00									
Day	16	25	26	+	-			1,100.00	1,100.00	1,100.00																	
Day	26	35	36	+	-			1,000.00	1,000.00	1,000.00																	
Day	36	45	46	+	-			900.00	900.00	900.00																	
Day	46	55	56	+	-			800.00	800.00	800.00																	
Day	56	65	66	+	-			70.00	70.00	70.00																	
Day	66	75	76	+	-			600.00	600.00	600.00																	
Day	76	85	86	+	-			500.00	500.00	500.00																	
Day	86	90	91	+	-			400.00	400.00	400.00																	
Day	91	92	93	+	-			300.00	300.00	300.00																	
Day	93	99	100	+	-			200.00	200.00	200.00																	
								100.00	100.00	100.00																	

## Outstanding Debt Alert

In August, we introduced a feature that enabled facilities to add an alert for patients with outstanding balances during the booking process. This feature has now been enhanced to include an **outstanding** days field, ensuring that the alert is triggered only for debts overdue by the specified duration.



Hospital				
Booking		Recovery 1		Allow referral to be entered without a referral date/period <input type="checkbox"/>
Arrived		Recovery 2		Alert when referral expired when editing an appointment <input type="checkbox"/>
Admitted		Recovery 3		Invoicing only allowed if 'Theatre Completed' <input type="checkbox"/>
Pre-op		Ready for Discharge/Ward		On admission, make patient fields mandatory <input type="checkbox"/>
Anaesthetic Bay		Discharged		On admission, alert to take excess if not yet collected <input checked="" type="checkbox"/>
In Theatre				Theatre Roster required when making bookings <input type="checkbox"/>
Make the accounting period the same as	Admission Date			Invoicing only allowed if 'Episode Grouped' <input type="checkbox"/>
Alert when making an appointment if money outstanding > than	500.00			On admission, make Next of Kin mandatory <input type="checkbox"/>
Alert when money outstanding is X days outstanding	40			On admission, make Emergency Contact mandatory <input type="checkbox"/>

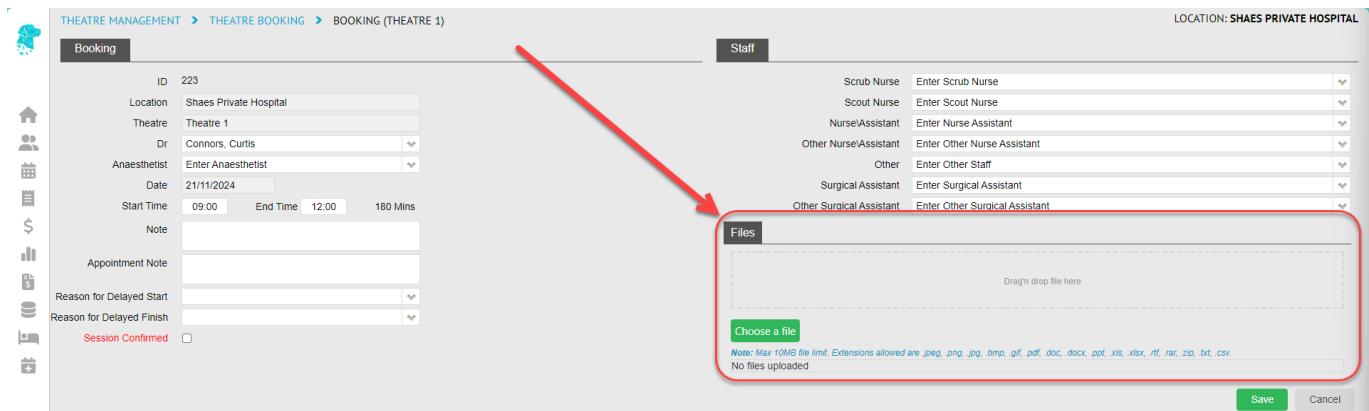
This feature can be configured in **Settings > System Configuration** by entering a value to the **'Alert when making an appointment if money outstanding > than....'** field.

Facilities can then decide the **timeframe** for this alert to be triggered, by adding a value to the **Alert when money outstanding is X days outstanding**. This new field reduces the number of alert pop-ups for outstanding debt that is current and possibly covered by the patients' health fund.

# FYDO Hospital Update - 21/11/2024

## Theatre Roster Additions

Facilities are now able to store **Files** within a **Theatre Roster**! This feature has been designed to allow facilities to save information, such as the **Doctors Theatre List**, against the corresponding session. Any number of **Files** can be added, so any amended lists or documents can also be saved and will be stored there in case they are ever needed.



Theatre Management > Theatre Booking > Booking (Theatre 1) LOCATION: SHAES PRIVATE HOSPITAL

**Booking**

ID: 223  
Location: Shaes Private Hospital  
Theatre: Theatre 1  
Dr: Connors, Curtis  
Anaesthetist: Enter Anaesthetist  
Date: 21/11/2024  
Start Time: 09:00 End Time: 12:00 180 Mins  
Note:  
Appointment Note:  
Reason for Delayed Start:  
Reason for Delayed Finish:  
Session Confirmed:

**Staff**

Scrub Nurse	Enter Scrub Nurse
Scout Nurse	Enter Scout Nurse
Nurse/Assistant	Enter Nurse Assistant
Other Nurse/Assistant	Enter Other Nurse Assistant
Other	Enter Other Staff
Surgical Assistant	Enter Surgical Assistant
Other Surgical Assistant	Enter Other Surgical Assistant

**Files**

Drag'n drop file here

Choose a file

Note: Max 10MB file limit. Extensions allowed are .jpg, .png, .jpg, .bmp, .gif, .pdf, .doc, .docx, .ppt, .xsl, .xslx, .rtf, .rar, .zip, .txt, .csv

No files uploaded

Save Cancel

## Episode Stats Additions

Additional fields are being added to the **Episode Stats > Excel - Raw Data Export** to enable facilities to easily obtain required information. New data includes:

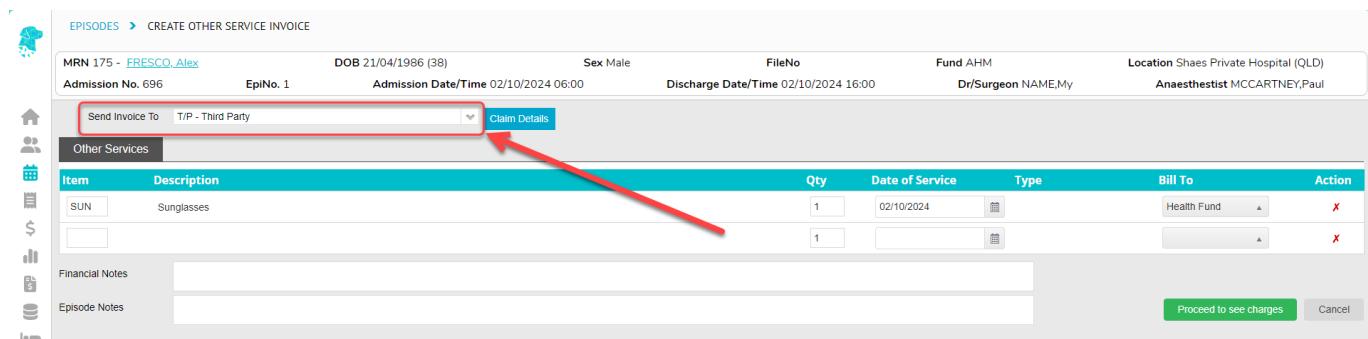
- **DocScan** - Document Scanned Checklist item is marked
- **ReAdm** - HCP/PHDB Re-Admission field ID, from the Admission Screen
- **ReAdmDesc** - Description for above Re-Admission field
- **ModeOfSepPHDBDesc** - HCP/PHDB Mode of Separation, from the Admission Screen
- **PayorIden** - HCP/PHDB Payer Identifier ID, from the Admission Screen
- **PayorIdenDesc** - Description for above Payer Identifier field

- **FundSource** - State Specific Data for Funding Source/Agreement field, from the Discharge Screen

## FYDO Hospital Update - 14/11/2024

### Other Services Only Invoice

Facilities are now able to raise an **Other Services Only Invoice** to a “fund”. The screen will still default to “Uninsured”, as this is the most common use case, but the **Fund** dropdown is now activated, allowing the fund selection to be amended if needed.

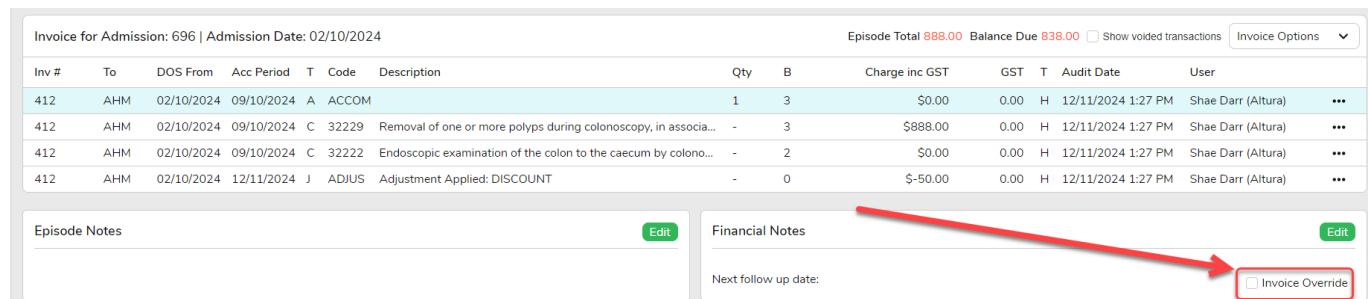


The screenshot shows the 'CREATE OTHER SERVICE INVOICE' screen. At the top, patient details are listed: MRN 175 - FRESCO, Alex, DOB 21/04/1986 (38), Sex Male, FileNo, Fund AHM, Location Shae's Private Hospital (QLD). Below this, the 'Send Invoice To' dropdown is set to 'T/P - Third Party', highlighted with a red box. A red arrow points from this dropdown to the 'Claim Details' button. The main table lists an item 'SUN Sunglasses' with a quantity of 1 and a date of service of 02/10/2024. The 'Bill To' field is set to 'Health Fund'. At the bottom right, there are 'Proceed to see charges' and 'Cancel' buttons.

### New Invoice Override Feature - [REDACTED]

In some instances, facilities may be unable to raise an invoice for an episode. These episodes can now be removed from the **Billing Status > Show Not Billed Only Report** by using the new **Invoice Override** feature!

This feature is accessible in the **Episode Screen**, under **Financial Notes**. If it's determined that an invoice isn't necessary, users can go directly from the Show Not Billed Only Report to the Episode Screen and select the **Invoice Override** tick box. Once marked, the episode will no longer appear in the Show Not Billed Only Report.



The screenshot shows the 'Episode Screen' with the 'Financial Notes' section. The 'Invoice Options' dropdown is open, and a red arrow points from it to the 'Invoice Override' checkbox, which is checked. The notes area contains the text 'Next follow up date:' and the 'Invoice Override' checkbox is checked.

There is an audit log associated with this box along with a new permission level. By default, this permission will inherit the settings from the existing option to **Delete Transactions**.

Hospital Episode		
Admission	D	R RW
Clinical Indicator	D	R RW
Coding	D	R RW
Create Invoice	ON	OFF
Create Invoice - Edit charges	ON	OFF
Create Invoice - Other Services only	ON	OFF
Delete Transactions	ON	OFF
Discharge	D	R RW
DRG	ON	OFF
	i	
Episodes	ON	OFF
Excess - backdating date	Allowed	Not Allowed
Excess - negative value	Allowed	Not Allowed
Excess/Deposit	D	R RW
Invoice Override	ON	OFF
Rehab	D	R RW
Remove Episode	ON	OFF
Reversals	ON	OFF
Theatre	D	R RW



## Appointments Report

The **Health Fund Name** and **Number** have been added to the **Appointments Report > Excel - Raw Data Export**.

Y	Z	AA	AB	AC	AD	AE	AF
MedicareIssueNumber	MedExpiry	EpiFundId	EpiFund	EpiMembership	AppmtDate	AppmtTime	AdmNum
3	31/01/2026	50	BUP	12312345	08/11/2024	10:30 AM	688
	-	51	U/I		08/11/2024	11:00 AM	689
	-	7	ANZ	123	05/11/2024	8:45 AM	694
	-	53	W/C	WC1234Q56787	08/11/2024	9:30 AM	686
		56	BUP	123456	04/11/2024	3:20 AM	683
1	31/01/2026	35	MPL	12345678B	04/11/2024	2:20 AM	681
2	31/08/2023	48	POL	12345	04/11/2024	1:50 AM	678
	-	24	HCF	123456	06/11/2024	2:20 AM	685
	-	56	BUP	123456	05/11/2024	1:50 AM	679
1	31/01/2026	51	U/I	0	12/11/2024	8:00 AM	693

## Bug Fix

The issue that some users experienced with the Cancer Registry Data Extract has been resolved.

## FYDO Hospital Update - 08/11/2024

### Exporting Letters

Users can now **Export Letters** as **word documents**, enabling them to download and edit the form with any additional information as needed.

3431 - BEACH, Sandy ~ *Mimi* (01/01/2024 - 0)

Patient Details Appointments Recalls Accounts Episodes Communication Chart Tracking **Documents**

All Document Type

Document Name	Type	Adm Date	MHR	Created
Patient Admission Form - San...	Admission Form	-	22/10/2024	22/10/2024
Therapy Agreement - Sandy ...	Admission Form	-	22/10/2024	22/10/2024

...

## Arrears Report Improvements

The **Interactive Arrears Report** now has an additional export feature, allowing it to be saved as a **PDF**.

REPORTS > ARREARS (HOSPITAL)

Arrears (Hospital)

Location: All Locations Doctor: All Doctors Fund: All Funds

Period: All Debt  Minimum Balance  Show accounts requiring a refund only

Next FU: All

Report Types:  Detail  Summary  Interactive As at: 06/11/2024

Patient Name	MRN	DOS	Doctor	Inv Num	Inv Date	Balance	Fund Name	ECLIPSE	ECLIPSE \$	Next FU	Notes
SQUAREPANTS, Spongebob	114	30/10/2024	PIERCE, Hawkeye	382	30/10/2024	\$1,500.00	BUP			-	-
TEST, Test	160	29/10/2024	CONNORS, Curtis	379	29/10/2024	\$1,500.00	ACA			-	-
DVA, DVA	139	28/10/2024	MURPHY, Shaun	388	28/10/2024	\$513.50	DVA			-	-
PEEP, Bo	129	28/10/2024	HOUSE, Greg	383	28/10/2024	\$1,200.00	POL			-	-

Updated  Excel Excel - Raw data PDF

The **Raw Data Export** has also been enhanced. Previously, the **Date Sent** was displaying for **ECLIPSE Claims**; now, it will also appear for **Paperbased Claims**.

AC	AD
Billtype	Sent
Paperbase	02/10/2024
ECLIPSE	19/03/2024
Paperbase	29/07/2024
ECLIPSE	
ECLIPSE	20/03/2024
Paperbase	19/03/2024
ECLIPSE	29/07/2024
Paperbase	02/10/2024
Paperbase	19/03/2024
Paperbase	19/03/2024

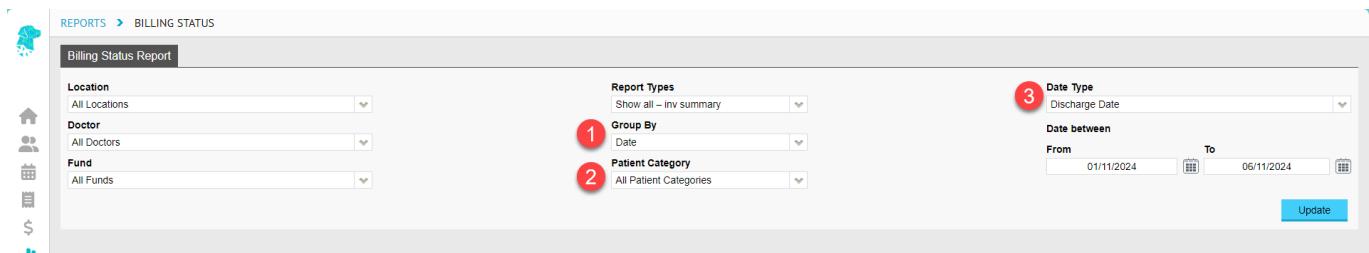
## Billing Status Report Improvements

The **Billing Status Report** has received several exciting improvements for the **Report Types > Inv Summary** and **Inv Detail** featuring:

1. A new **Group By** to organise the report by **Date** or **Fund**

2. A new **Patient Category** filter to sort the report based on the patient's category

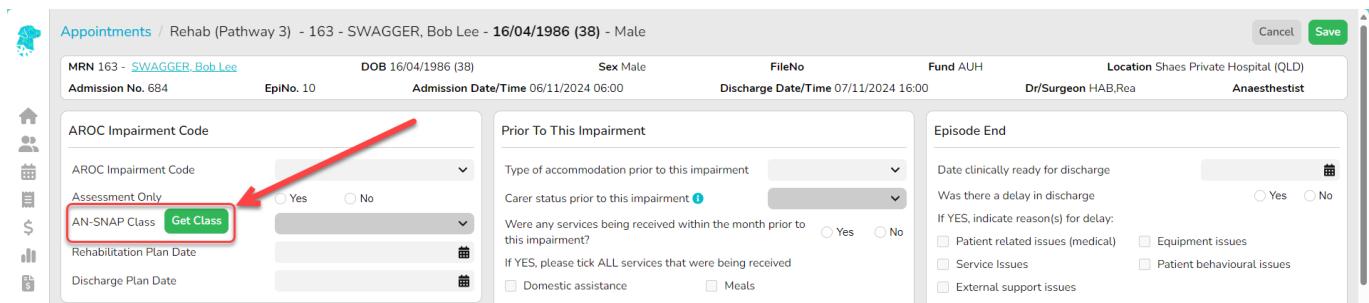
3. New **Date Type** options that allow selection based on **Audit Date** or **Date of Service**



The screenshot shows the 'Billing Status Report' page. On the left, there are dropdown menus for 'Location' (All Locations), 'Doctor' (All Doctors), and 'Fund' (All Funds). In the center, there are three filter sections: 'Report Types' (Show all - inv summary), 'Group By' (Date), and 'Patient Category' (All Patient Categories). On the right, there is a 'Date Type' section with a red circle labeled '3' containing 'Discharge Date', and a 'Date between' range from '01/11/2024' to '06/11/2024'. A blue 'Update' button is at the bottom right.

## AN-SNAP Class Enhancement

FYDO can now calculate the **AN-SNAP Class** for **Rehabilitation** admissions, using the latest Version 5 classification standards. This feature ensures compliance with current guidelines and supports accurate patient classification and reporting.



The screenshot shows the 'Appointments' page for a patient named 'Rehab (Pathway 3) - 163 - SWAGGER, Bob Lee - 16/04/1986 (38) - Male'. The 'AROC Impairment Code' section is highlighted with a red arrow pointing to the 'Get Class' button. The 'Prior To This Impairment' and 'Episode End' sections are also visible.

## New Access Level

In addition to the existing option to restrict access to edit document names and types, there is now an option to prevent users from **Editing Letters**.

### Documents / Letter Editor

View

ON OFF

Edit Details

ON OFF



Edit Letter

ON OFF

Delete File

ON OFF

Import File

ON OFF

## GST Report Additions

The GST Report now includes a total **Charge inc GST** amount for improved clarity.

Shaes Private Hospital GST Report - Accrual Basis 01/11/2024 to 06/11/2024 for Shaes Private Hospital								
Patient Name	MRN	Inv#	Type	Adm Date	Acc Period	Charge in GST	GST Amt	
SWAGGER, Bob Lee	163	392	Accommodation	06/11/2024	06/11/2024	880.00	80.00	
SWAGGER, Bob Lee	163	392	Theatre	06/11/2024	06/11/2024	220.00	20.00	
SAYS, Simon	133	393	Accommodation	06/11/2024	06/11/2024	1980.00	180.00	
SAYS, Simon	133	393	Other Services	06/11/2024	06/11/2024	277.20	25.20	
SAYS, Simon	133	393	Other Services	06/11/2024	06/11/2024	84.70	7.70	
Total:						3441.90	312.90	

GSTReport-ShaesPrivateHospital      Page 1 of 1      Date: 06/11/2024 7:43 PM

## FYDO Hospital Update - 24/10/2024

### Informed Financial Consent Additions

Facilities now have the option to add the following fields to IFC templates:

- Patient Title
- Patient Given Name
- Patient Surname
- Patient Email Address

Please see our wiki page [Tokens - Informed Financial Consent \(IFC\)](#) for a full list of our IFC tokens. And reach out to one of our friendly staff if you need assistance making amendments to your IFC templates.



Shae's Private Hospital  
 1 Sunshine Place  
 SUNSHINE ACRES QLD 4655  
 P: (07)5444-4444  
 F: (07)5455-5555  
 E: shaesprivatehospital@mail.com

## INFORMED FINANCIAL CONSENT

Patient First Name:	Bob Lee	Patient Surname:	SWAGGER
Patients Title:	Mr	Patient Email:	bullseye@shooters.com.au
Doctor:	House, Greg	DOB:	16/04/1986
Fund:	Australian Unity	Membership #:	123456
Excess:	\$500.00	Co-Payment:	\$50.00
Admission:	16/10/2024	Printed:	23/10/2024 at 11:08

## Delayed SMS Improvements

Delayed SMS messages can now be cancelled. While FYDO has always allowed users to schedule SMS messages to be sent at specific times, you now can cancel a scheduled SMS if needed. To cancel, go to the patient's **Communications** Tab and select **Cancel Delayed SMS** from the menu.

The audit log has also been upgraded to reflect these new functions.

163 - SWAGGER, Bob Lee (16/04/1986 - 38)

Patient Details Appointments Recalls Accounts Episodes **Communication** Chart Tracking Documents Clinical

All Expand Message Sent Show Inactive Search Add Note

Comm	Type	Date	To	Message Sent	Status	ID	User
SMS	Appointment	23/10/2024	0400-	Hi Bob Lee, this is a reminder of your appt on 25/10/2024 at 09:30 AM.	<b>Delayed</b>	854	Shae Darr (Altura)

100 Records/Page

Total 1,200

Records Audit Log Cancel Delayed SMS

## SMS History Makeover

The SMS History Screen has been redesigned to improve readability and align with FYDO's modern look and feel.

Settings / SMS History

Status SMS Way Type Created From Created To Search

All Statuses All Ways All Type 23/09/2024 23/10/2024 Refresh Export To

Patient	Status / ID	Created / Delay	Message	Reply	W
LOU_Mrs Lady	Delivered	C: 23/10/2024 02:35:37 PM	Dear Lady, We hope you are recovering well following your procedure at Shae's Private Hospital on 16/10/2024. Please contact us on 07 5444 4444 if you have any concerns or queries. Many Thanks	-	T
WHITE_Miss Snow	Delivered	C: 23/10/2024 02:35:10 PM	Dear Snow, In preparation for your procedure on 16/10/2024 at 10:30 AM please ensure you cease eating food at 10:30 AM and have no further fluid after 10:30 AM. Many Thanks	-	T
STEWART_Mr Alfred	Replied	C: 23/10/2024 02:34:29 PM	Hi Alfred, this is a reminder of your appt on 16/10/2024 at 10:00 AM.	R: 23/10/2024 02:17:24 PM Yes	T
SWAGGER_Mr Bob Lee	Not Sent	C: 23/10/2024 11:26:48 AM	Dear Bob Lee, Your admission time for your appointment on 25/10/2024 has changed. Please now arrive at Shae's Private Hospital at 09:30 AM. Many Thanks	-	T
SWAGGER_Mr Bob Lee	Delayed	C: 23/10/2024 11:15:55 AM	Hi Bob Lee, this is a reminder of your appt on 25/10/2024 at 09:30 AM.	-	T

100 Records/Page

Records 1-5 of 5 (Page 1 of 1)

## New Un-Insured Fees Field

Facilities can now record any **Un-Insured Fees** that a patient must pay in the **Edit Appointment**

**Screen.** This new field will be especially helpful for documenting excesses, co-payments AND gap fees, as each amount can be entered separately.

Health Fund	AUH - Australian Unity
Membership No.	123456
UPI	
Excess	500.00
Co-pay	50.00
U/I	1,680.00
Claim Details	

The **Appointments Screen** default view has been updated to reflect the **Out Of Pocket (OOP)** costs. This column will display the total of all amounts entered in the **Excess, Co-Payment AND Un-Insured fields**. Users can hover over the OOP figure to see the breakdown of the costs. This new OOP column can be added to any Custom View.

Time	Name	MRN	Procedure	Surgeon	Notes	Sts	C	B	HF	OOP
09:00										
09:30	SWAGGER, Bob Lee	163	Left Knee Arthrosc	HOUSE, Greg	Needs Wheelchair	D			AUH	2,230.00
10:00	STEWART, Alfred	110	Gastroscopy	MURPHY, Shaun		B			BUP	
10:30	WHITE, Snow	147	Left Cat & IOL	TEST, Test	No carer at home	D			CBH	
11:00	LOU, Lady	153	Colonoscopy & Ga	MURPHY, Shaun		D			BUP	
11:40										
12:00										

Additionally, this field will appear on the **IFC Screen**, and new tokens are available to print these details on documents such as the IFC, theatre list, or send via SMS if required.

## FYDO Hospital Update - 17/10/2024

### Bed Tracker Improvements

The FYDO Bed Tracker has exciting new additions with **extra columns** in the **Daily View**. Along with new **Weekly** and **Monthly view** options!

New fields added to the **Daily View** are:

- Sex
- Health Fund
- Length of Stay
- Procedure Notes
- Allergies
- Hover on Patient Name to display "Preferred Name"

Bed Tracker Print Handover

Wednesday, 16 Oct 2024

Key: Booked Admitted Estimated Discharge Bed Change From Bed Change To Discharged Unavailable

**Water Lily**

Bed	Patient Name	Sex	DOB	Fund	Admitting Doctor	Room	Admission	LOS	Est.	Discharge	Procedure	Episode Notes	Bed Notes	Allergies	Action
1	SWAGGER, Bob L...	M	16/04/1986	AUH	HOUSE, Greg	Private	16/10/2024	0	1	17/10/2024	Left Knee Arthroscopy				...
2	MOUSE, Mickey	M	27/12/1977	BUP	PIERCE, Hawkeye	Private	15/10/2024	1	1	16/10/2024	Colonoscopy			Egg	...
2	WHITE, Snow	U	07/07/1977	CBH	TEST, Test	Private	16/10/2024	0	0	16/10/2024	Left Cat & IOL			Corn	...
3															...
4	LOU, Lady	F	20/05/1995	BUP	MURPHY, Shaun	Private	16/10/2024	0	1	17/10/2024	Colonoscopy & Gastr...				...

**Daisy**

Bed	Patient Name	Sex	DOB	Fund	Admitting Doctor	Room	Admission	LOS	Est.	Discharge	Procedure	Episode Notes	Bed Notes	Allergies	Action
1	PEEP, Bo	F	30/07/2015	POL	BLACK, Jack	Private	28/05/2024	141	4	01/06/2024				Eggs	...
2															...
3	DEAN, James	M	01/01/1942	BUP	BLACK, Jack	Private	01/06/2024	137	3	04/06/2024				Mango, Peach	...
4	DAY, Doris	F	03/04/1922	BUP	HOUSE, Greg	Private	05/09/2024	41	0		Gastroscopy			Mango	...
5															...

**Water Lily**

Bed	Patient Name	Sex	DOB
1	SWAGGER, Bob L...	M	16/04/1986
2	MOUSE, Mickey	M	27/12/1977
2	WHITE, Snow	U	07/07/1977
3			
4	<u>LOU, Lady</u> 	F	20/05/1995

**Daisy**

LOU, Lady (Pref: Lolly)

The new **Weekly View** can be displayed using the dropdown to select **Week**.

Bed Tracker Print Handover

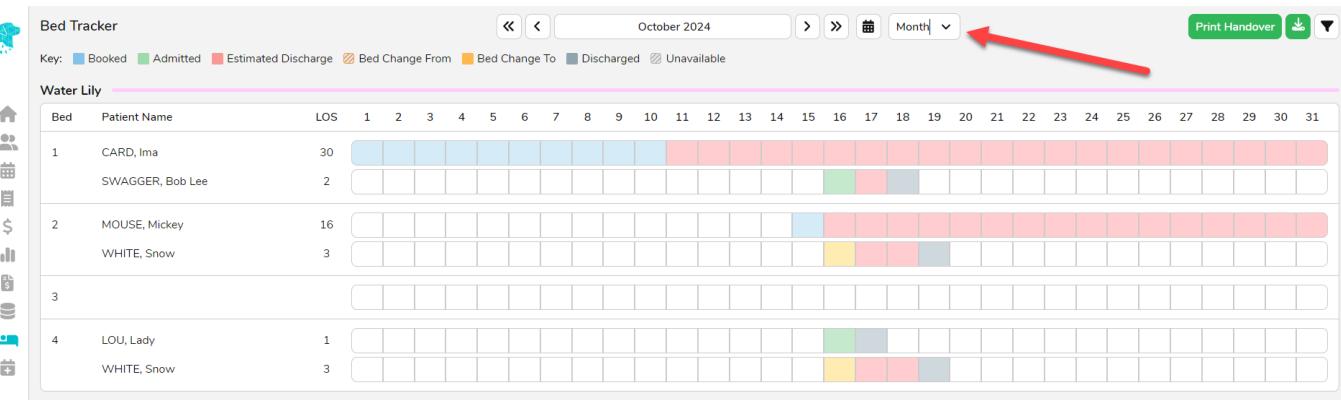
14 Oct - 20 Oct, 2024

Key: Booked Admitted Estimated Discharge Bed Change From Bed Change To Discharged Unavailable

**Water Lily**

Monday 14	Tuesday 15	Wednesday 16	Thursday 17	Friday 18	Saturday 19	Sunday 20
1 ...	1 ...	1 SWAGGER, Bob ... 2 MOUSE, Mickey ... 2 WHITE, Snow ... 3 LOU, Lady ... 4 WHITE, Snow ...	1 SWAGGER, Bob ... 2 MOUSE, Mickey ... 2 WHITE, Snow ... 3 LOU, Lady ... 4 WHITE, Snow ...	1 SWAGGER, Bob ... 2 MOUSE, Mickey ... 2 WHITE, Snow ... 3 LOU, Lady ... 4 WHITE, Snow ...	1 ...	1 ...
2 ...	2 ...				2 MOUSE, Mickey ... 2 WHITE, Snow ... 3 LOU, Lady ... 4 WHITE, Snow ...	2 MOUSE, Mickey ... 3 LOU, Lady ... 4 WHITE, Snow ...
3 ...	3 ...				3 LOU, Lady ... 4 WHITE, Snow ...	3 LOU, Lady ... 4 WHITE, Snow ...
4 ...	4 ...				4 WHITE, Snow ...	4 WHITE, Snow ...

The new **Monthly View** can be displayed using the dropdown to select **Month**.



## Procedure List Improvements

The **Procedures** populating the **Proc Notes** field on the Edit Appointments Screen, can now be defaulted based on the assigned **Doctor/ Surgeon**!

This wonderful new feature allows hospitals to set unique defaults for each doctor, such as appointment lengths or prosthesis preferences. Making booking entries a breeze!

- Once configured, only procedures linked to **All Doctors** or the **admitting doctor** will appear in the dropdown list, streamlining the process of booking patients.
- The Procedure List, in settings, will show which doctors are linked to each procedure.
- Use the new Doctor Field when setting up a procedure entry to assign it to a specific doctor.

Procedure	Admitting Dr/Surgeon	AnaType	Mins	Status	Action
Colonoscopy & Gastroscopy	A, A; BLACK, Blue; DOCTOR, Pathology	IV/Sedation	45	Active	X
Colonoscopy	All Doctors	IV/Sedation	20	Active	X
General	All Doctors	IV/Sedation	22	Active	X
Hip Replacement	All Doctors	General	120	Active	X
Hand Procedure	GREEN, Test; FILES, Test	General	280	Active	X
Heart Bypass	ALIKE, Not	General	120	Active	X

And each item can be linked using the new **Doctor** field when setting the entry up.

Items			
Code	Description	Band	Action
32229	B Removal of one or more polyps during colonoscopy, in association with a service to which item 32222, 32223, 32224, 32225, 32226, or 32228 applies (Anaes.)	3	X
32222	B Endoscopic examination of the colon to the caecum by colonoscopy, for a patient: (a) following a positive faecal occult blood test; or (b) who has symptoms consistent with pathology of the colonic mucosa; or (c) who has anaemia or iron deficiency; or (d) for whom diagnostic imaging has shown an abnormality of the colon; or (e) who is undergoing the first examination following surgery for colorectal cancer; or (f) who is undergoing pre-operative evaluation; or (g) for whom a repeat colonoscopy is	12	X
30473	B Oesophagoscopy (not being a service associated with a service to which item 41822 applies), gastroscopy, duodenoscopy or panendoscopy (1 or more such procedures), with or without biopsy, not being a service associated with a service to which item 30478 or 30479 applies. (Anaes.)	1	X
Other Services			
Code	Description	Action	
No other services found			

In the **Proc Notes** field on the **Make / Edit Appointment** Screen, only the Procedure linked to that Doctor / Surgeon (or all doctors) will be shown.

Linked procedure will display with the word **Linked** to indicate their association with the relevant doctor.

Booking Details
Location: Hospital & NSW
Theatre/List: Theatre 1
Dr/Surgeon: ALIKE, Dr Not
Surgical Assistant: Select Surgical Assistant
Other Surgical Assistant: Select Other Surgical Assistant
Anaesthetist: GREEN, Mr Mark
Anaesthetic (Primary): General
Apmt Date: 16/10/2024
Appointment Type: theatre
Proc Notes:
Other Notes: Colonoscopy, General, Heart Bypass, Hip Replacement, Spinal, Tail Bone, Toe

## New Check List Option - Documents Scanned

You can now use the FYDO **Check List** feature to manually mark when a document or patients' chart has been scanned, either into FYDO Documents or your EMR system. The new tick box on the **Check List** gives the ability to document the task being performed AND identifying that it has been done on the Appointments Screen!

The screenshot shows a medical scheduling software interface. On the left, a list of appointments is displayed with columns for Time and Name. A context menu is open over the appointment at 09:30 for 'SWAGGER, Bob Lee'. The menu includes options like 'Edit Appointment', 'Copy Appointment', 'Cut Appointment', 'Paste Appointment', and a long list of status and document-related items. A red arrow points from the 'Documents Scanned' checkbox in the menu to a red box around the 'Doc' column in the main table. The table has columns for Time, Name, Surgeon, Procedure, Notes, and Doc. The 'Doc' column contains checkmarks for the first two rows.

Time	Name	Surgeon	Procedure	Notes	Doc
09:00					✓
09:30	SWAGGER, Bob Lee	HOUSE, Greg	Left Knee Arthroscopy	Needs Wheelchair	✓
10:00	STEWART, Alfred	MURPHY, Shaun	Gastroscopy		✓
10:30	WHITE, Snow	TEST, Test	Left Cat & IOL	No carer at home	
11:00	LOU, Lady	MURPHY, Shaun	Colonoscopy & Gastroscopy		
11:40					
12:00					
12:30					
13:00					
13:30					
14:00					
14:30					
15:00					

Please reach out to one of our friendly staff if you'd like assistance in creating a Custom View to show this information.

## Create Invoice - New Edit Invoice Option

When creating an invoice, users can now move from the **second Create Invoice** page back to the first using the **Edit Invoice** button.

This button works just like the **Edit IFC** button on the Informed Financial Consent page.

APPOINTMENTS > CREATE INVOICE

MRN 163 - SWAGGER\_Bob Lee DOB (16/04/1986 - 38) Sex Male FileNo Fund AUH Location Shaes Private Hospital (QLD)

Admission No. 642 Admission Date/Time 16/10/2024 06:00 Discharge Date/Time 18/10/2024 16:00 Dr/Surgeon HOUSE, Greg Anaesthetist BROWN, Emmett

Send Invoice To AUH - Australian Unity Accounting Period 16/10/2024 Bill Type Per Diem Send via ECLIPSE Patient Cat IP

Dates 16/10/2024 - 18/10/2024 (2 night/s) Start At Day 1 Mins in Theatre 30 mins Anaesthetic General NHTP No Mode of Separation Other (Includes discharge to usual residence)

Accommodation

From	To	Nights	Description	Fee inc GST	GST	CC	BedType	Adm	Accom	Dis
16/10/2024	18/10/2024	2	Accom - Advanced Surgical   8   AS	1,000.00	0.00	CC	Private	Admission Claim	Single Room	Discharged

Theatre and Other Charges

From	T	Code	Description	Qty	Band	Fee inc GST	GST	Action
16/10/2024	T	49536	Knee, repair or reconstruction of, for chronic instability (open or arthroscopic, or both) involving either cruciate or collateral ligaments, including notchplasty when performed, not being a service associated with any other arthroscopic procedure of the knee. (Anaes.)	1	5	500.00	0.00	X

Invoice Message

Total Charges \$1,500.00  
Total GST \$0.00  
Total Deposits/Payments \$0.00  
Balance \$1,500.00

Template Invoice

## Bed Tracker - Religion Filter

The **Handover Report** from the Bed Tracker now has the option to filter patients by **Religion**.

The patient's religion information can also be populated on the handover report, so if you'd like this amendment made, please contact our friendly staff and they can assist you.

Print Handover

Template: Bed tracking - 8360

Order: Ward, Bed

Ward: All Wards

Religion: All Religions

Option:  Exclude empty beds

## Claiming Hospital - Not Yet Sent

Paper based Health Fund claims with a zero-dollar balance (*e.g. when the patients' excess amount has covered the entire procedure cost*) will now appear on the **Claiming Hospital > Not Yet Sent** tab. This allows users to **Mark as Sent** when the claims are manually submitted to the fund.

CLAIMING HOSPITAL												
Claims		Not yet sent										
Location	Type	Fund	Coding	DRG								
All Location	Paperbase	All Funds	All Coding									
Status	All Status											
Select	0 Items Selected	Run Pat Check										
Adm Date	Dis Date	Inv#	Invoiced	Fund	MRN	Patient	Claimed	Location	Type	Coding	Status	Action
12/08/2024	12/08/2024	317	12/08/2024	MPL	128	PORGY, Georgy	\$0.00	Shae's Private Hospital	Paperbase	✓ Ready		
12/08/2024	12/08/2024	318	12/08/2024	MPL	128	PORGY, Georgy	\$1,700.00	Shae's Private Hospital	Paperbase	✓ Ready		
13/05/2024	13/05/2024	241	13/05/2024	AHM	147	WHITE, Snow	\$0.00	Shae's Private Hospital	Paperbase	✓ Ready		
03/09/2024	03/09/2024	363	03/09/2024	T/P	163	SWAGGER, Bob Lee	\$1,200.00	Shae's Private Hospital	Paperbase	✓ Ready		
06/09/2024	06/09/2024	356	06/09/2024	MPL	102	DEAN, James	\$244.20	Shae's Private Hospital	Paperbase	Not Ready		
20/05/2024	21/05/2024	256	20/05/2024	W/C	103	DAY, Doris	\$11,583.00	Shae's Private Hospital	Paperbase	Not Ready		
06/09/2024	06/09/2024	354	06/09/2024	MPL	122	KNIGHT, Kathy	\$222.00	Shae's Private Hospital	Paperbase	Not Ready		
06/09/2024	06/09/2024	358	02/10/2024	MPL	128	PORGY, Georgy	\$550.00	Shae's Private Hospital	Paperbase	Not Ready		
15/05/2024	15/05/2024	365	15/05/2024	W/C	132	MOUSE, Mickey	\$2,150.00	Shae's Private Hospital	Paperbase	Not Ready		
19/07/2024	19/07/2024	303	19/07/2024	MPL	135	BLOW, Joe	\$1,088.00	Shae's Private Hospital	Paperbase	Not Ready		

## Drag & Drop Alert

Users will now receive an alert when using the FYDO **Drag & Drop** feature, helping to prevent appointments from being moved accidentally.

Time	Name	MRN	Procedure	Surgeon	Notes	Sts
09:00						
09:30	SWAGGER, Bob Lee	163	Left Knee Arthrosc	HOUSE, Greg	Needs Wheelchair	D
10:00	STEWART, Alfred	110	Gastroscopy	MURPHY, Shaun		B
10:30	WHITE, Snow	147	Left Cat & IOL	TEST, Test	No carer at home	D
11:00	LOU, Lady	153	Colonoscopy & Ga	MURPHY, Shaun		D
11:40	Dragging & Dropping					
12:00	Are you sure you want to drag and drop this appointment?					
12:30						
13:00						
13:30						
14:00						
14:30						
15:00						

## Bug Fix

The issue that some users experienced with verifying Concession Cards has been resolved.

# FYDO Hospital Update - 10/10/2024

## Coding Screen

We are excited to introduce a new '**Save and Continue**' button on the Coding Screen, enabling users to save their progress while remaining in edit mode.

The screenshot shows a software interface for a 'Coding Screen'. At the top, there is a teal header bar with the word 'Indicator' and a 'Action' button. Below this is a search bar with a dropdown arrow and a red 'X' button. Underneath the search bar are two buttons: 'Visit to Theatre' and 'No Theatre Procedure Performed', followed by 'Show MBS' and 'Coding Assist' buttons. The main content area has a table with columns: 'Surgeon/Dr', 'Date', 'Location', and 'Action'. The 'Action' column contains a red 'X' button and a green 'Save & Continue' button, which is highlighted with a red box and a red arrow pointing to it. Below the table are buttons for 'MDC', 'Date Grouped', 'DRG Version', and 'Select', along with a 'Clear Grouper' button. The bottom right corner of the interface has 'Save' and 'Cancel' buttons.

## APIs and Webhooks

Changes have been made to the Patient and Episode, Webhooks APIs and to include Patient Pronouns and Previous Names. Episode Webhooks and APIs now include the Arrived and Ready for pick up times.

## Bug Fixes

- The issue with dragging and dropping appointments to the same time slot has been resolved.
- The issue with verifying patient Concession Cards on the patient screen has been resolved.

---

## FYDO Hospital Update - 03/10/2024

### Billing Status - Show Not Billed Only Report

The **Billing Status Report** now offers even MORE useful options in the Right-Click Menu with the addition of the **Edit Appointment**, **Admission** and **Discharge Screens**. These new options will be especially helpful for our rehabilitation and mental health hospitals.

REPORTS > BILLING STATUS

**Billing Status Report**

**Location**  
All Locations

**Theatre Complete**  
All Theatre

**Report Types**  
Show not billed only

**Doctor**  
All Doctors

**Coding Complete**  
All Coding

**Patient Category**  
All Patient Categories

**Fund**  
All Funds

**Patient Name** ↓ **MRN** ↓ **Adm Date** ↓ **Dis Date** ↓ **Fund** ↓ **Surgeon** ↓ **Theatre Complete**

Patient Name	MRN	Adm Date	Dis Date	Fund	Surgeon	Theatre Complete
DEAN, James	102	12/09/2024	10/09/2024	BUP	Connors, Curtis	Y
DVA, DVA	139		18/09/2024	DVA	Murphy, Shaun	Y
KNIGHT, Kathy	122		18/09/2024	MPL	Murphy, Shaun	Y
MOUSE, Mickey	132		18/09/2024	BUP	House, Greg	Y
SMITH, John	113		18/09/2024	TFS	House, Greg	Y
SWAGGER, Bob Lee	163		18/09/2024	AHM	Pierce, Hawkeye	

## Arrears Report Improvements

The **Arrears Report** now separates **Workers Compensation** and **Third-Party** episodes based on the responsible party for billing. This new layout will assist in outstanding debt recovery, enabling users to quickly identify who is responsible for the account.

Shaes Private Hospital												
Arrears (Hospital) Detail as at 02/10/2024												
For All Locations and Multiple Funds and All Doctors and All Debt												
Patient Name	MRN	DOS	Doctor	Inv Num	Inv Date	Balance Outstanding	Current	30 Days	45 days	60 days	90 Days	120+ Days
<b>T/P - Third Party - The Best Insurance Company</b>												
STEWART, Alfred	110	11/03/2024	BLACK, Jack	227	11/03/2024	1,350.00	0.00	0.00	0.00	0.00	0.00	1,350.00
SWAGGER, Bob Lee	163	03/09/2024	BLACK, Jack	363	03/09/2024	1,200.00	1,200.00	0.00	0.00	0.00	0.00	0.00
						2,550.00	1,200.00	0.00	0.00	0.00	0.00	1,350.00
<b>T/P - Third Party - Insurance Company</b>												
WHITE, Snow	147	03/09/2024	MURPHY, Shaun	364	03/09/2024	1,000.00	1,000.00	0.00	0.00	0.00	0.00	0.00
						1,000.00	1,000.00	0.00	0.00	0.00	0.00	0.00
<b>W/C - Workers Compensation - Workplace</b>												
DAY, Doris	103	13/05/2024	CONNORS, Curtis	254	13/05/2024	5,700.00	0.00	0.00	0.00	0.00	0.00	5,700.00
MOUSE, Mickey	132	15/05/2024	MURPHY, Shaun	365	15/05/2024	2,150.00	0.00	0.00	0.00	0.00	0.00	2,150.00
						7,850.00	0.00	0.00	0.00	0.00	0.00	7,850.00
<b>W/C - Workers Compensation - Insurers Are Us</b>												
DAY, Doris	103	20/05/2024	CONNORS, Curtis	256	20/05/2024	11,583.00	0.00	0.00	0.00	0.00	0.00	11,583.00
						11,583.00	0.00	0.00	0.00	0.00	0.00	11,583.00
						22,983.00	2,200.00	0.00	0.00	0.00	0.00	20,783.00
Arrears(Hospital)-ShaesPrivateHospital												
Page 1 of 1												
Date: 02/10/2024 1:54 PM												

## Appointments Report Improvements

A new filter has been added to the **Appointments Report**, allowing episodes to be filtered according to the **Status of the Episode**. This enables users to obtain data on **Booked** appointments, **Admitted** episodes, and more.

REPORTS > APPOINTMENTS REPORT

**Appointments Report**

**Location**: All Locations

**Doctor**: All Doctors

**Theatre**: All Theatres

**Appointment Type**: All Appointments

**Status of the Episode**: All episodes (highlighted with a red box)

**Health Fund**: All Funds

**Patient Category**: All Patient Categories

**Booking Code 1**: All Booking Codes 1

**Booking Code 2**: All Booking Codes 2

**Report Type**: Summary

**From**: 01/10/2024 **To**: 02/10/2024

**Cancelled**: All Cancelled

Exclude all cancelled appointments

**Group By (Primary)**: Doctor / Room

**Group By (Secondary)**: No Group

**Order By**: Alphabetically

**Update**

## Clinical Indicators Report Improvements

The **Clinical Indicators Report** now has a **Health Fund filter** and displays the Health Fund for each episode in the report.

REPORTS > CLINICAL INDICATORS

**Clinical Indicators**

**Location**: Shaes Private Hospital

**Doctor**: All Doctors

**Theatre**: All Theatres

**Fund**: All Fund (highlighted with a red box)

**Report Types**: Detail – opposite to default

**Based On**:  Admission Date  Discharge Date

**From**: 26/09/2024 **To**: 02/10/2024

**Order by**: Alphabetically

**Update**

Shaes Private Hospital  
Clinical Indicators (Detail) based on Discharges between 26/09/2024 and 02/10/2024  
Indicators opposite to default  
For Shaes Private Hospital and All Doctors and All Theatres and All Fund

MRN	Patient Name	Adm Date	Dis Date	Theatre	Fund	Doctor
Inadequate Bowel Prep						
Opposite						
104	JACKSON, Michael	30/09/2024	30/09/2024	Theatre 1	BUP	HOUSE, Greg
132	MOUSE, Mickey	02/10/2024	02/10/2024	Theatre 3	BUP	HOUSE, Greg
Sub Total 2 episodes						
Post Operative Nausea & Vomiting						
Opposite						
142	GUY, New	30/09/2024	30/09/2024	Theatre 1	MPL	HOUSE, Greg
Sub Total 1 episodes						

## Coding Audit Log

A new **Audit Log** has been added to track the **initial coding** of an episode. All existing audits for edits to the coding screen and episode grouping remain unchanged.

Back to Appointments / 163 - SWAGGER, Bob Lee (16/04/1986 - 38)

Patient Details Appointments Recalls Accounts **Episodes** Communication Chart Tracking D

No.	Adm #	Adm. Date	Dis. Date	Status	Nights	Procedure
8	635	02/10/2024	02/10/2024	Discharged	D/O	Left Knee Arthroscopy
6	631	03/09/2024	03/09/2024	Discharged	D/O	Gastroscopy

Invoice for Admission: 635 | Admission Date: 02/10/2024

Inv #	To	DOS From	Acc Period	T	Code	Description
						No invoice

Episode Notes Edit

Audit

Grouper run - I18B Vr 9.0 by Shae Darr (Altura) 02/10/2024 3:07 PM

Coded by Shae Darr (Altura) 02/10/2024 3:06 PM

Discharged by Shae Darr (Altura) 02/10/2024 3:06 PM

## Items Improvements

Users can now easily identify **Type B** and **Type C** procedures from the **Settings > Items** with an additional column for **Day Type**. A new filter has also been introduced, allowing users to select and display items based on their **Patient Class Same Day Classification**.

SETTINGS > ITEMS

Add all MBS codes C All Category All Group All Sub Group All Rules Show Inactive Search Add Item Export To

Item	Description	Category	Group	Sub Group	National Band	State Band	Day type	Rule	Status
11000	Electroencephalography, not being a service (a) associated with a service to ...	Category 2	D1	1	1A	1A	C	No rule	Active ✓
11003	Brain stem evoked response audiometry (Anea.)	Category 2	D1	1	1A	1A	C	No rule	Active ✓
14100	Laser photocoagulation using laser radiation in the treatment of vascular ab...	Category 3	T1	12	1A	1A	C	No rule	Active ✓
14106	Laser photocoagulation using laser radiation in the treatment of vascular m...	Category 3	T1	12	1A	1A	C	No rule	Active ✓
14115	Laser photocoagulation using laser radiation in the treatment of vascular m...	Category 3	T1	12	2	2	C	No rule	Active ✓

## Entitlement Card Expiry Date

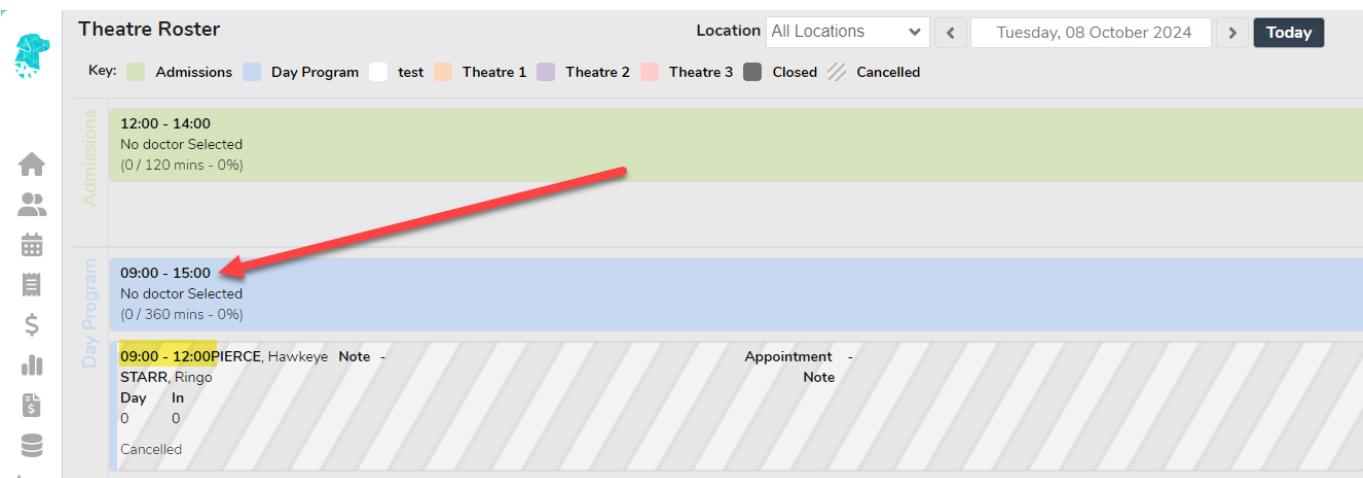
The **Expiry Date Field** for the **Entitlement Cards** has been updated to follow the DD/MM/YYYY format, in line with current requirements. For expiry dates that are still shown as MM/YYYY, users will need to enter the last day of the expiry month.

Entitlement Cards + Add new entitlement card

Card Type	Card Number	Expiry	Action
Pension Card	12345678A	02/10/2024	

# Cancelled Theatre Roster Improvements

Users can now **cancel** a **Theatre Roster**, due to surgeons leave etc., and can **book another surgeon** in the same theatre for the same time slot.



## My Health Record (MHR) Consent

My Health Record consent can now be obtained from patients on Preadmit, and this information can be automatically populated into the FYDO Patient Screen. If you'd like more information about adding the MHR Consent question to your hospital's Preadmit Form, please contact our friendly staff.

The screenshot shows a 'Health Identifier' screen. It includes fields for 'Health Identifier Number' (with a red arrow pointing to it), 'MHR consent' (with a checked checkbox), 'IHI Check' (a green button), 'Status' (with a red arrow pointing to it), 'Record Status' (with a red arrow pointing to it), and 'Last Verified' (with a red arrow pointing to it).

## New API

There is a **New API** available that provides Other Services information.

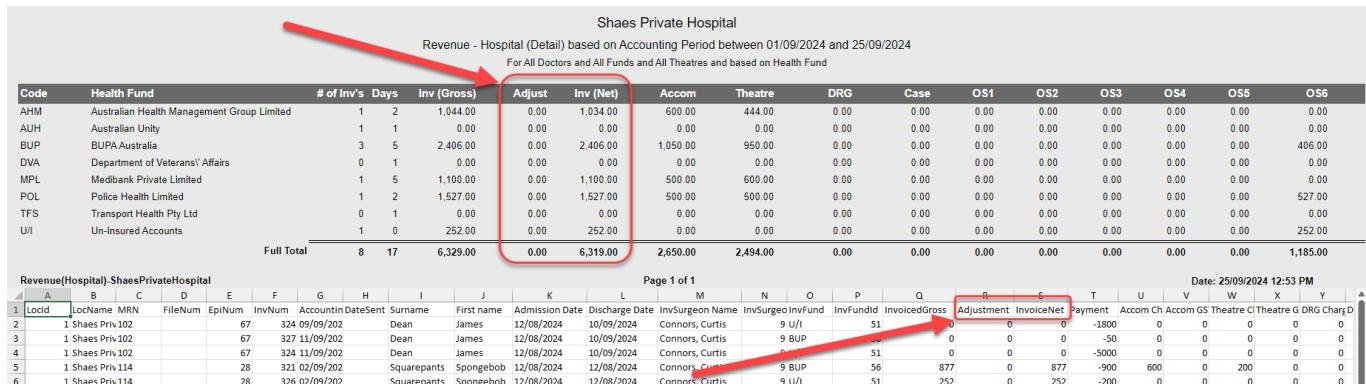
## Bug Fix

The issue that some users experienced when allocating patient beds has now been resolved.

# FYDO Hospital Update - 26/09/2024

# Revenue Report Improvements

Additional information has been added to the **Revenue Report Detail & Excel - Raw Data Export** to display both **Adjustments** and the **Invoice (Net)** amount.



Shaes Private Hospital

Revenue - Hospital (Detail) based on Accounting Period between 01/09/2024 and 25/09/2024

For All Doctors and All Funds and All Theatres and based on Health Fund

Code	Health Fund	# of Inv's	Days	Inv (Gross)	Adjust	Inv (Net)	Accom	Theatre	DRG	Case	OS1	OS2	OS3	OS4	OS5	OS6	
AHM	Australian Health Management Group Limited	1	2	1,044.00	0.00	1,034.00	600.00	444.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
AUH	Australian Unity	1	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
BUP	BUPA Australia	3	5	2,406.00	0.00	2,406.00	1,050.00	950.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	406.00	
DVA	Department of Veterans' Affairs	0	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
MPL	Medibank Private Limited	1	5	1,100.00	0.00	1,100.00	500.00	600.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
POL	Police Health Limited	1	2	1,527.00	0.00	1,527.00	500.00	500.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	527.00	
TFS	Transport Health Pty Ltd	0	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
UII	Un-Insured Accounts	1	0	252.00	0.00	252.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	252.00	
Full Total				8	17	6,329.00	0.00	6,319.00	2,650.00	2,494.00	0.00	0.00	0.00	0.00	0.00	0.00	1,185.00

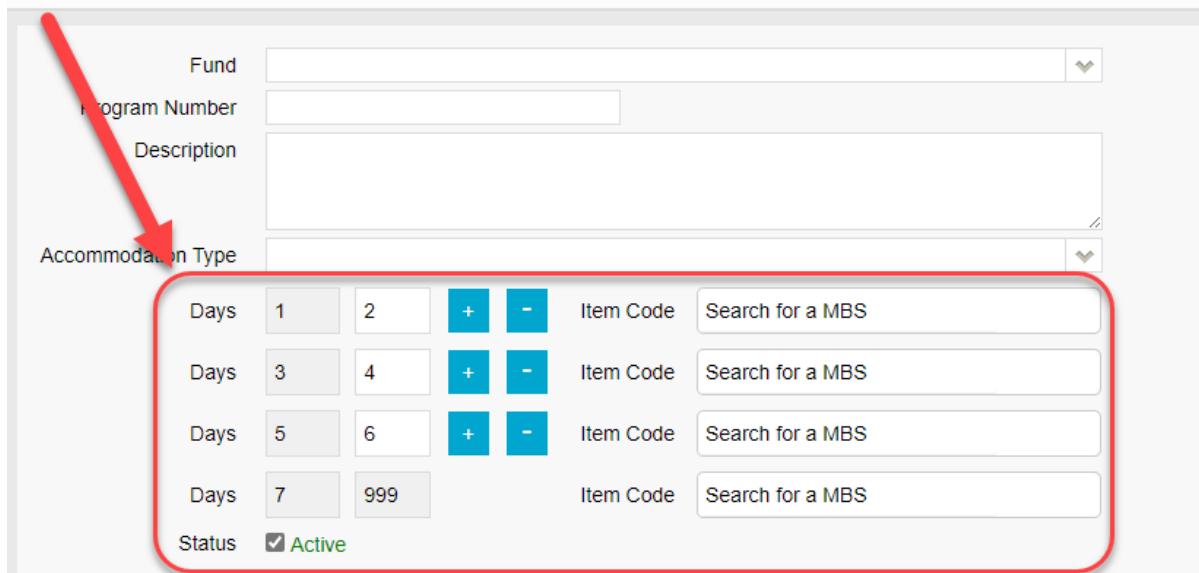
  

Revenue(Hospital)-ShaesPrivateHospital																	Page 1 of 1		Date: 25/09/2024 12:53 PM													
A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z							
1	LocId	LocName	MRN	FileNum	EpiNum	InvNum	AccountNum	DateSent	Surname	First name	Admission Date	Discharge Date	InvSurgeon Name	InvSurgeon InvFund	InvFundId	InvoicedGross	Adjustment	InvoiceNet	Payment	Accom	Ch	Accom	GS	Theatre	CT	Theatre	G	DRG	Chrg	D		
2	1	Shaes Priv 102		67	324	09/09/2024	Dean	James	12/08/2024	10/09/2024	Connors, Curtis	9 U/I	51	0	0	0	0	-1800	0	0	0	0	0	0	0	0	0	0	0	0	0	
3	1	Shaes Priv 102		67	327	11/09/2024	Dean	James	12/08/2024	10/09/2024	Connors, Curtis	9 BUP	51	0	0	0	0	-50	0	0	0	0	0	0	0	0	0	0	0	0	0	
4	1	Shaes Priv 102		67	324	11/09/2024	Dean	James	12/08/2024	10/09/2024	Connors, Curtis	9 U/I	51	0	0	0	0	-5000	0	0	0	0	0	0	0	0	0	0	0	0	0	
5	1	Shaes Priv 114		28	321	02/09/2022	Squarepants	Spongebob	12/08/2024	12/08/2024	Connors, Curtis	9 BUP	56	877	0	877	-900	600	0	200	0	0	0	0	0	0	0	0	0	0	0	
6	1	Shaes Priv 114		28	326	02/09/2022	Squarepants	Spongebob	12/08/2024	12/08/2024	Connors, Curtis	9 U/I	51	252	0	252	-200	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

## Program Numbers Enhancement

Enhancements have been made for Same Day Rehabilitation and Mental Health Programs to streamline the billing process. FYDO now supports assigning different Item Codes to specific days within the same Program Numbers cycle. Similar to our Overnight Accommodation step-down fields, facilities can now assign a unique Item Code to particular days in the Program Numbers sequence.

SETTINGS > PROGRAM NUMBERS > ADD PROGRAM NUMBER



Fund:

Program Number:

Description:

Accommodation Type:

Days	1	2			Item Code: <input type="text"/> Search for a MBS
Days	3	4			Item Code: <input type="text"/> Search for a MBS
Days	5	6			Item Code: <input type="text"/> Search for a MBS
Days	7	999			Item Code: <input type="text"/> Search for a MBS

Status:  Active

The next piece in this enhancement involves moving the **Program Status** field from the Admission Screen to a more convenient spot on the **Edit Appointment screen**. This field is essential for rehabilitation and mental health admissions, allowing appointments to be flagged as **Start**, **Continuation** or **End** - depending on the patient's stage in their treatment cycle.

The **Start Date** field enables users to assign the first admission in the cycle, ensuring that all subsequent admissions are automatically and accurately assigned the correct Program Status.

OEC Received
- OEC Checked
- Pre-Admission Contacted
- IFC Completed
- Admission Form Received
- Chart Ready
- Consent Received
- Post-Discharge Contacted

 Further down are dropdowns for:
 

- Patient Category: Day Only
- Accom Type: Accom - Medical
- Room Type: Private
- Provisional DRG: [redacted] (with a question mark icon)
- Program Status: End
- Start: 12 - 25/09/2024

 The 'Program Status' and 'Start' fields are highlighted with a red box.
 

The next phase of this development will be to link this all together to automate billing for these admissions.

## Webhooks

The patients **current allocated bed** can now be obtained from the **Episode Webhooks**.

## Bug Fix

The Monthly Reset function for **Cancer Registry Data Extracts** has now been fixed.

## FYDO Hospital Update - 19/09/2024

### Deleted Transaction Enhancements

Transactions that have been deleted after being cleared in the **End of Day Banking Report** will now be listed separately when running the **Reports > End of Day Banking** for ease of identification.

Shaes Private Hospital  
End of Day Banking for 18/09/2024 03:51:34 PM  
for Shaes Private Hospital  
Account Name Shaes Private Hospital BSB 012-345 Account # 0123456  
Bank ANZ Bank Address Sunshine Acres

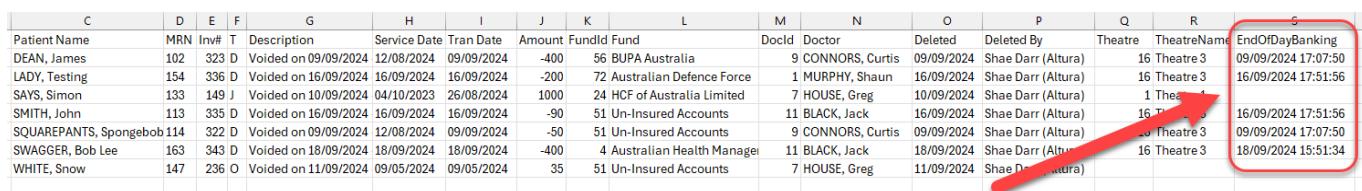
Drawer	Reference Number	Bank	Tran Date	Amount	Audit User
<b>EFTPOS</b>					
Dean, James			13/09/2024	200.00	13/09/2024 06:59 AM by Shae Darr (Altura)
Peep, Bo			13/09/2024	500.00	13/09/2024 06:59 AM by Shae Darr (Altura)
Porgy, Georgy			13/09/2024	300.00	13/09/2024 06:59 AM by Shae Darr (Altura)
Squarepants, Spongebob			17/09/2024	300.00	17/09/2024 06:46 AM by Shae Darr (Altura)
				<b>EFTPOS Total</b>	<b>1,300.00</b>
				<b>Full Total</b>	<b>1,300.00</b>

**Deleted Transactions**

Drawer	Reference Number	Bank	Tran Date	Amount	Audit User
<b>Cash</b>					
Swagger, Bob Lee			18/09/2024	400.00	18/09/2024 03:52 PM by Shae Darr (Altura)
				<b>Cash Total</b>	<b>400.00</b>
				<b>Full Total</b>	<b>400.00</b>

End of Day Banking-ShaesPrivateHospital      Page 1 of 1      Date: 18/09/2024 3:52 PM

A new column has been added to the **Deleted Transactions > Excel - Raw Data Report**, showing the time and date the deleted transaction was cleared in the End of Day Banking.



C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Patient Name	MRN	Inv#	T	Description	Service Date	Tran Date	Amount	FundId	Fund	DocId	Doctor	Deleted	Deleted By	Theatre	TheatreName	EndOfDayBanking
DEAN, James	102	323	D	Voided on 09/09/2024	12/08/2024	09/09/2024	-400	56	BUPA Australia	9	CONNORS, Curtis	09/09/2024	Shae Darr (Altura)	16	Theatre 3	09/09/2024 17:07:50
LADY, Testing	154	336	D	Voided on 16/09/2024	16/09/2024	16/09/2024	-200	72	Australian Defence Force	1	MURPHY, Shaun	16/09/2024	Shae Darr (Altura)	16	Theatre 3	16/09/2024 17:51:56
SAYS, Simon	133	149	J	Voided on 10/09/2024	04/10/2023	26/08/2024	1000	24	HCF of Australia Limited	7	HOUSE, Greg	10/09/2024	Shae Darr (Altura)	1	Theatre 1	16/09/2024 17:51:56
SMITH, John	113	335	D	Voided on 16/09/2024	16/09/2024	16/09/2024	-90	51	Un-Insured Accounts	11	BLACK, Jack	16/09/2024	Shae Darr (Altura)	16	Theatre 3	09/09/2024 17:07:50
SQUAREPANTS, Spongebob	114	322	D	Voided on 09/09/2024	12/08/2024	09/09/2024	-50	51	Un-Insured Accounts	9	CONNORS, Curtis	09/09/2024	Shae Darr (Altura)	10	Theatre 3	16/09/2024 15:51:34
SWAGGER, Bob Lee	163	343	D	Voided on 18/09/2024	18/09/2024	18/09/2024	-400	4	Australian Health Manager	11	BLACK, Jack	18/09/2024	Shae Darr (Altura)	16	Theatre 3	18/09/2024 15:51:34
WHITE, Snow	147	236	O	Voided on 11/09/2024	09/05/2024	09/05/2024	35	51	Un-Insured Accounts	7	HOUSE, Greg	11/09/2024	Shae Darr (Altura)			

## Other Services Revenue Report

Our new feature, which allows users to run the Episode Stats Report by **Health Fund (Group)**, has now been extended to our **Other Services Revenue Report**!

Users can now run this report for the entire **Head of Fund Group** (by select the Head of Group Fund from ABOVE the line) or continue to run it for an **Individual Health Fund** (by selecting the individual fund from BELOW the line)

For single-location databases, this option will be available when the report is opened. However, multi-location databases will need to select the desired **Location** first to enable this feature in the Fund dropdown.



REPORTS > OTHER SERVICES REVENUE

**Other Services Revenue**

**Location:** Shaes Private Hospital

**Doctor:** All Doctors

**Type:** All Types

**Other Service:** Search for a Other Service

Select All

**Fund**

- HCF of Australia Limited (Group) HCF 24
- Medibank Private Limited (Group) MBL 22
- NIB Health Funds Limited (Group) NIB 38
- ACA Health Benefits Fund ACA 1
- Australian Defence Force ADF 72
- Allianz Global Assistance AGA 64

**Date Type:** Acute/Day Patient

**Health Fund Groups:**

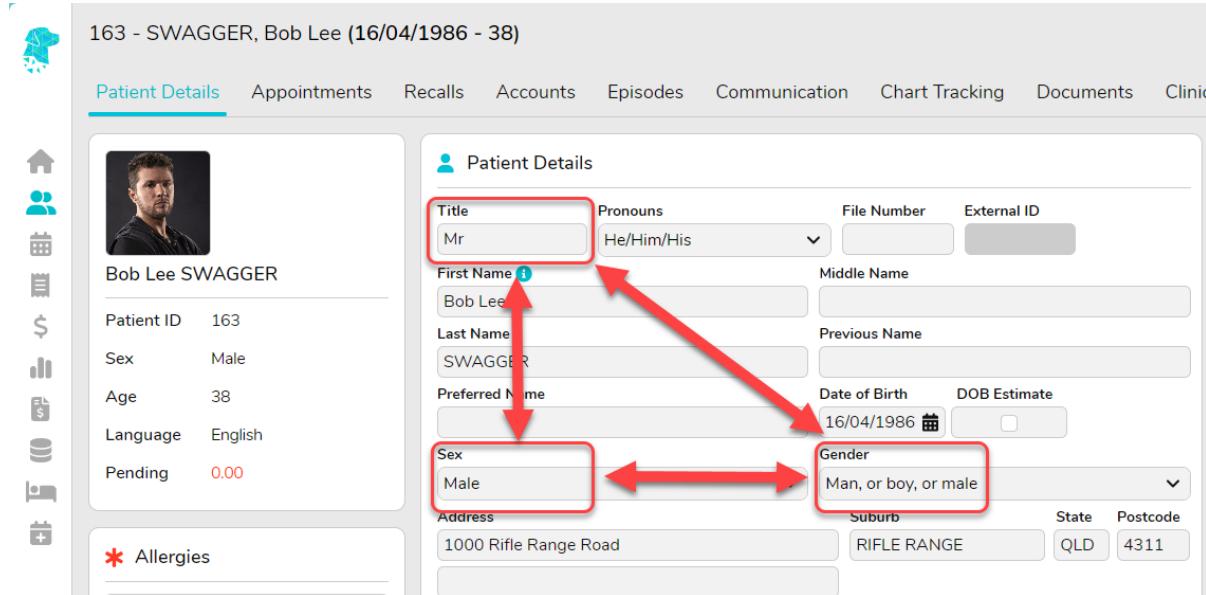
**Individual Health Funds:**

**Group by:** No Grouping

Update

# Linking Sex, Gender & Title Fields

Currently, the Sex, Gender & Title fields are linked to auto-populate based on the data entered into one of the fields. This feature saves time during data entry by reducing the amount of information users need to input, while still allowing for manual adjustments if necessary.



The screenshot shows the 'Patient Details' screen for patient 163 - SWAGGER, Bob Lee (16/04/1986 - 38). The 'Patient Details' tab is selected. On the left, there is a sidebar with icons for Home, Patient, Appointments, Recalls, Accounts, Episodes, Communication, Chart Tracking, Documents, and Clinic. The main area shows a patient photo and details: Patient ID 163, Sex Male, Age 38, Language English, Pending 0.00. Below this is a section for Allergies. On the right, the 'Patient Details' form is displayed. The 'Title' field (Mr) is highlighted with a red box and has a red arrow pointing to the 'First Name' field (Bob Lee). The 'Sex' field (Male) is highlighted with a red box and has a red arrow pointing to the 'Gender' field (Man, or boy, or male). The 'Gender' field is also highlighted with a red box and has a red arrow pointing back to the 'Sex' field.

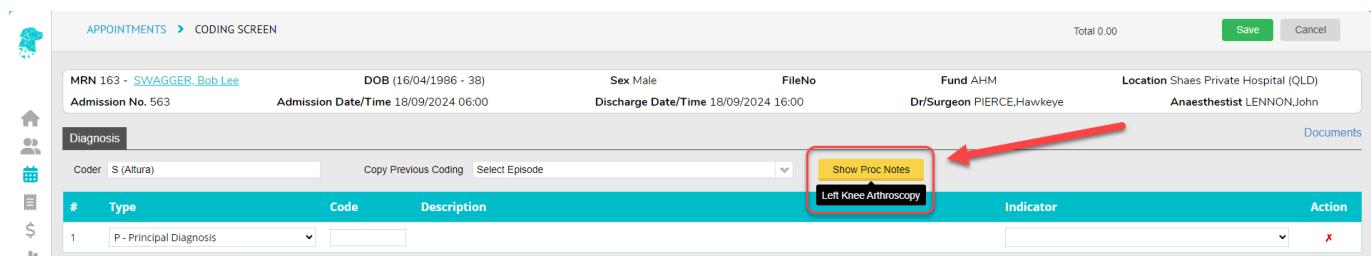
However, a new feature has been added to **Settings > Field Defaults** that allows facilities preferring staff to enter each piece of information separately for accuracy to disable the linking of these fields and choose **Gender Not Linked to Sex**.



The screenshot shows the 'SETTINGS > FIELD DEFAULTS' screen. The 'Patient Screen Defaults' tab is selected. On the left, there are dropdowns for Indigenous Status (Neither Aboriginal or Torres Strait Islander), Country of Birth (Australia), and Marital Status (Married (including de facto)). On the right, there are fields for Language at Home (English), ASSI, and Gender. The 'Gender' field has a dropdown menu with 'Linked to Sex' selected. A red arrow points from the 'Gender' field to this dropdown menu.

# Coding Screen Improvements

Users are now able to view the Proc Notes from the coding screen with our convenient new hover.



The screenshot shows the 'APPOINTMENTS > CODING SCREEN' for patient MRN 163 - SWAGGER, Bob Lee. The top bar shows 'APPOINTMENTS > CODING SCREEN', 'Save', and 'Cancel'. The main area displays patient details: MRN 163 - SWAGGER, Bob Lee (DOB 16/04/1986 - 38), Sex Male, FileNo, Fund AHM, Location Shaes Private Hospital (QLD), Dr/Surgeon PIERCE, Hawkeye, Anaesthetist LENNON, John. Below this is a 'Diagnosis' section with a 'Coder' dropdown (S (Altura)), 'Copy Previous Coding' and 'Select Episode' buttons, and a 'Show Proc Notes' button. A table below shows a diagnosis: # 1, Type P - Principal Diagnosis, Code, Description (Left Knee Arthroscopy), Indicator, and Action. A red arrow points to the 'Show Proc Notes' button.

# Processing IHC Fund Responses Amendments

Previously in FYDO, when receiving Processing Reports from the health funds, any claim returned

with an approved amount of \$0 was automatically marked as Rejected. However, due to the frequent manual reassessment by funds such as Medibank Private, we have updated this logic to now display only the assessment provided by the fund.