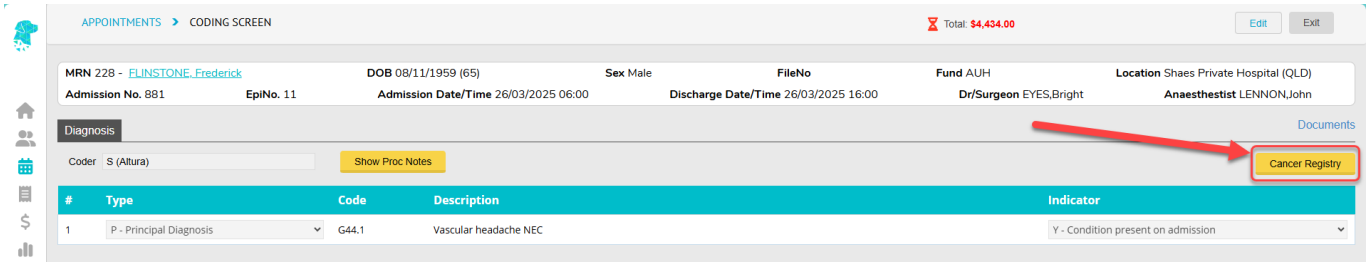
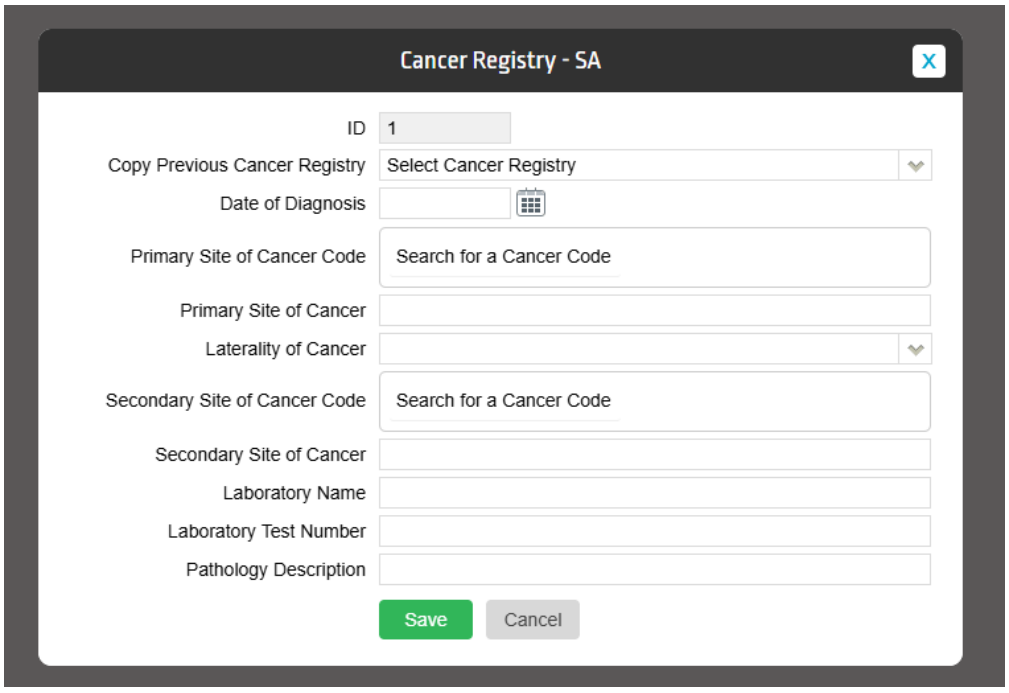
FYDO Hospital Update – 27/03/2025

South Australian Cancer Registry Screen

South Australian facilities can now record Cancer Registry information in FYDO. This screen is accessible within the **Coding Screen,** when in View mode, by clicking **Cancer Registry.**

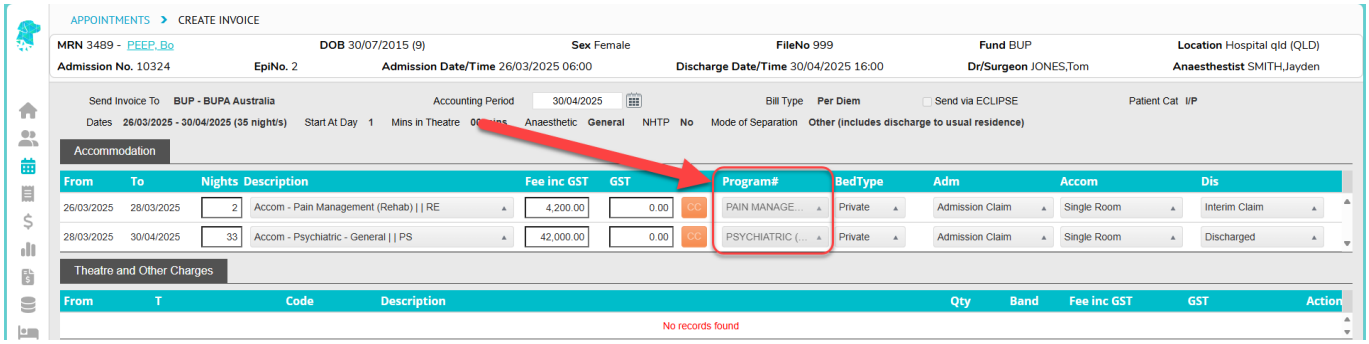


This marks the first stage of this development, with the next stage **enabling data extraction** via the Data Extracts. [redacted]



Accommodation Category/Program Code Step Down

Users can now invoice episodes with multiple **Accommodation Types** and **Program Numbers.**



Bed Tracker Handover Report

A new option is available to **Order** the **Bed Tracker Handover Report** by the **Patient Name.**



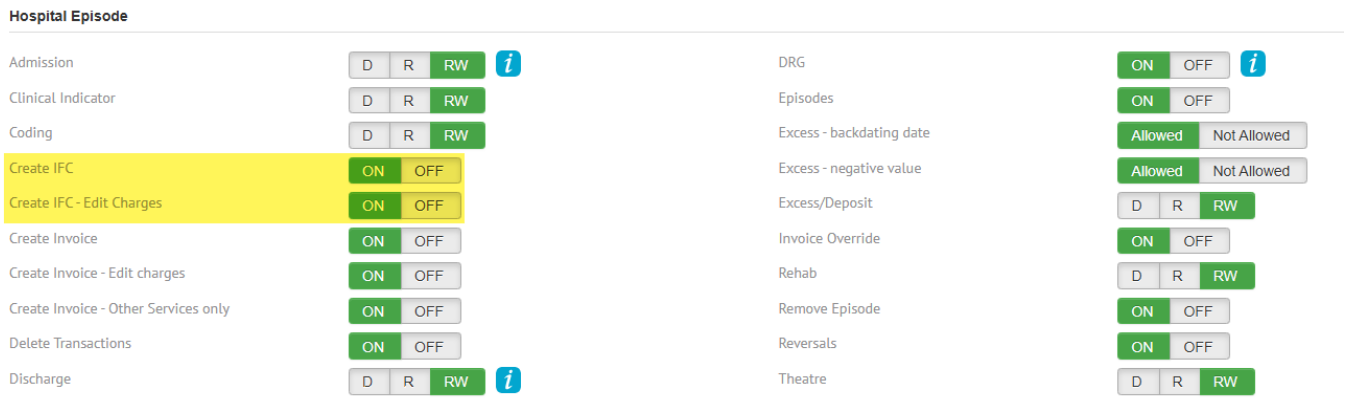
FYDO Hospital Update – 20/03/2025

New User Group Access Levels

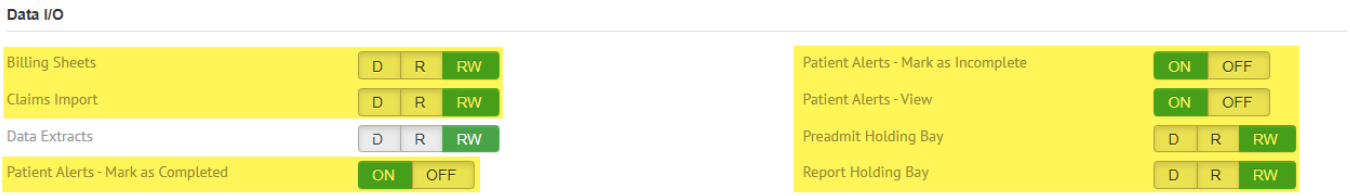
We've added new options to the **User Group > Access Levels,** giving facilities greater control over user permissions:

- **Create IFC –** Allows users to generate IFCs

- **Create IFC – Edit Charges –** Allows users to make changes to the fees while creating IFCs



Additionally, new access level options have been introduced for the **Data I/O** function.



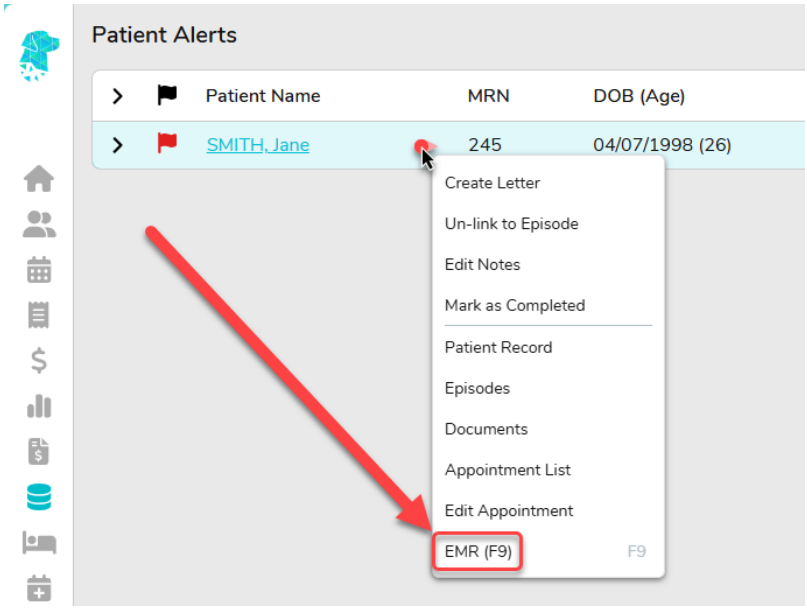
By default, these new options will mirror the current access levels that all users have in FYDO. Facilities can adjust these permissions as needed.

New Unbilled Revenue Report API

A new API has been created, allowing information to be retrieved for the **Unbilled Revenue Report** by **Accrual.**

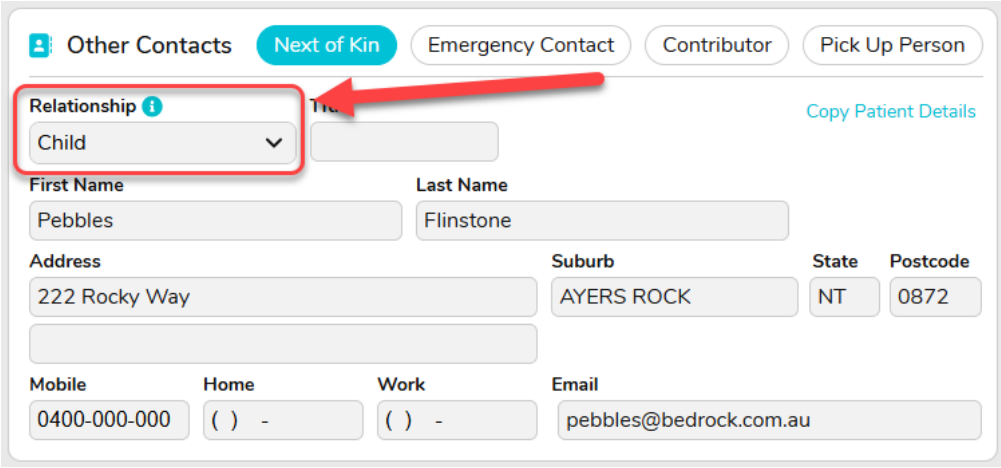
New Patient Alerts Option

Users can now efficiently access a patient's **EMR** directly from the **Patient Alerts** Screen using the **Right-Click Menu.**



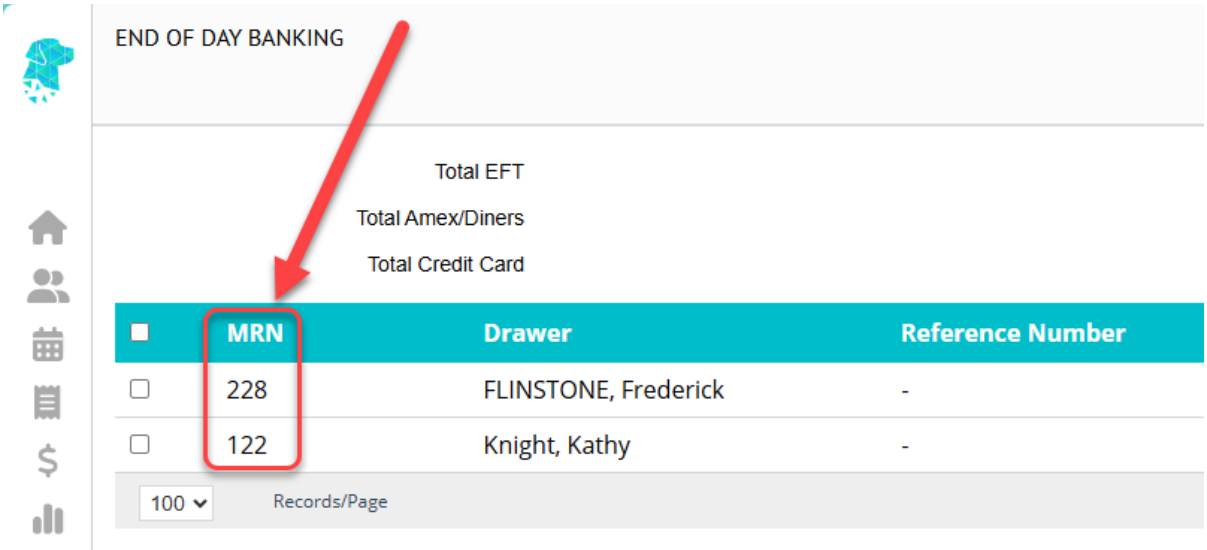
New Relationship Option

Child is now a pre-populated option when entering information for **Next of Kin, Emergency Contact, Contributor** or **Pick Up Person** information.



End of Day Banking Improvements

The **MRN** is now displayed in the **End of Day Banking** Report as an additional form of identification.



FYDO Hospital Update – 13/03/2025

New IFC Template Defaults

Following our announcement earlier this week, we're pleased to confirm that the new feature allowing facilities to have both an **Insured Default Template** and an **Uninsured Default Template** has now been implemented in FYDO.

[redacted]

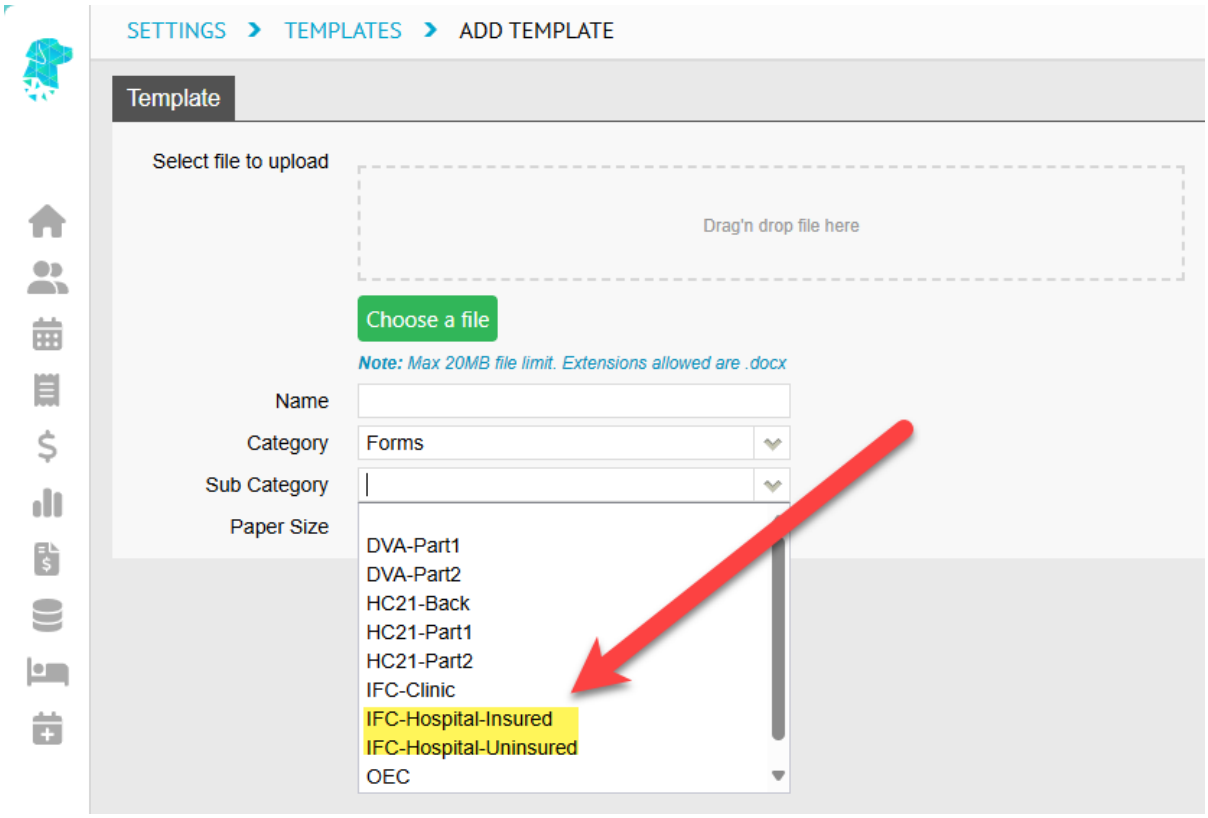
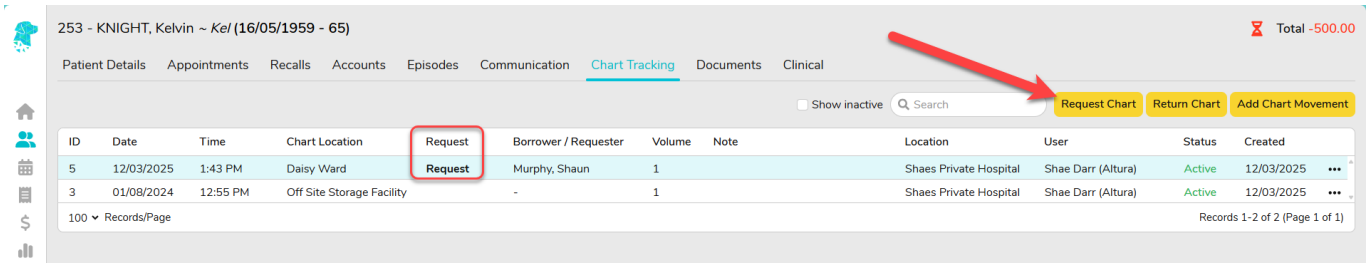
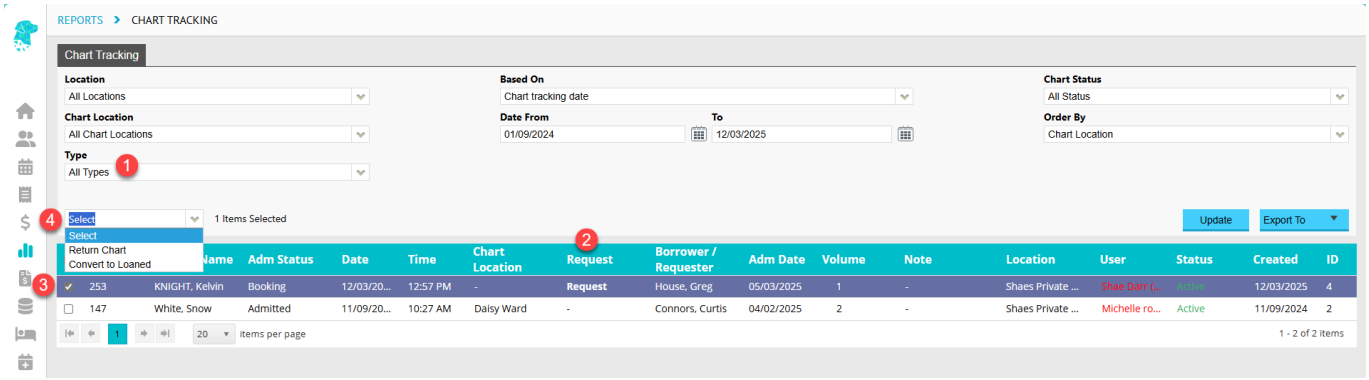


Chart Tracking Improvements

We've added a new feature to **Chart Tracking** that allows facilities to **Request** charts. This action works similarly to a **Chart Movement** but adds a special **Request flag**, making it easy for other users to identify which charts need to be collected and where they should be moved within the facility.

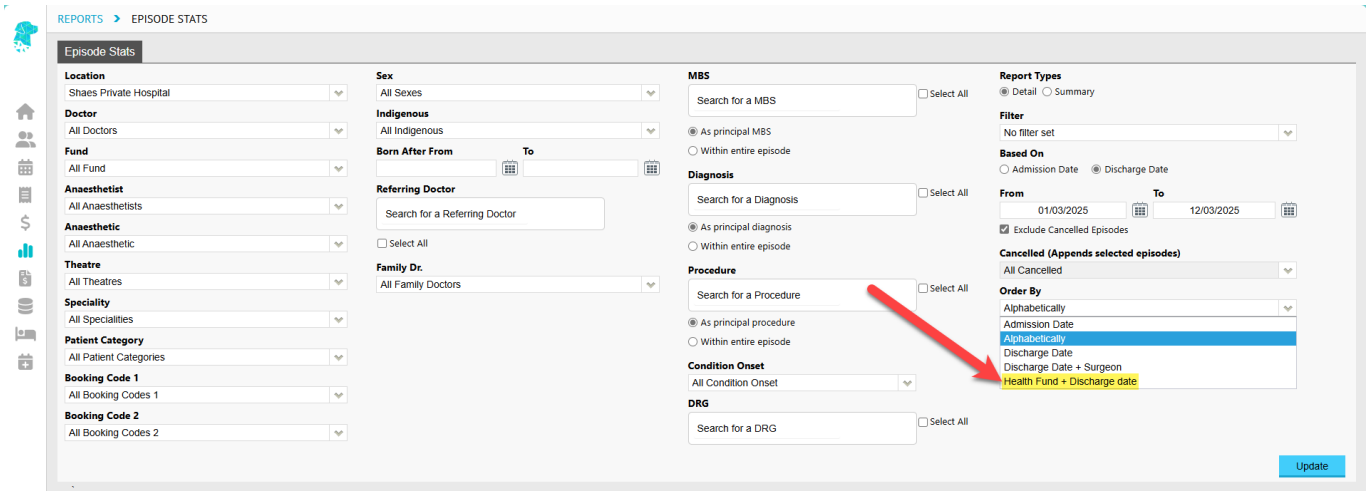


To further enhance this feature, we've made several additions to the **Chart Tracking Report**:
1. **Filter Option:** Users can filter the report to view **All Types, Request Only** or **None Request.**
2. **Improved Identification:** Requested charts are now easily identifiable on the report.
3. **Multi-Select Capability:** Users can select multiple entries directly from the report.
4. **Bulk Actions:** A new field allows for multiple charts to be actioned at once to either **Return Bulk Charts** or **Covert Bulk Charts to Loan.**



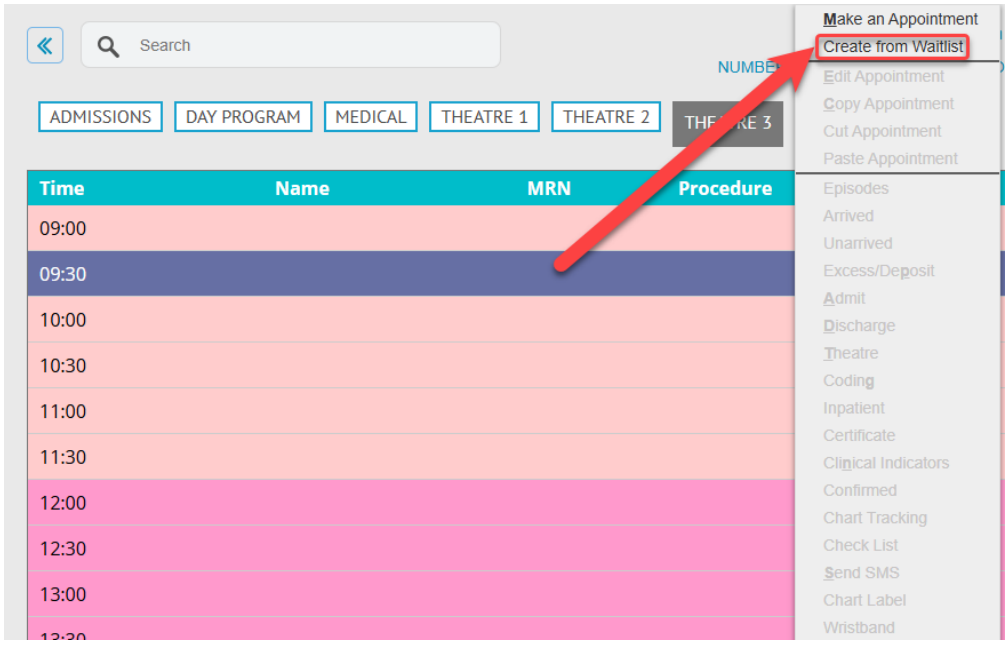
Episode Stats Report

A new **Order By** option has been added to the **Episode Stats Report** when run by **Detail.** This option allows patients to be ordered by **Health Fund** followed by **Discharge Date.**

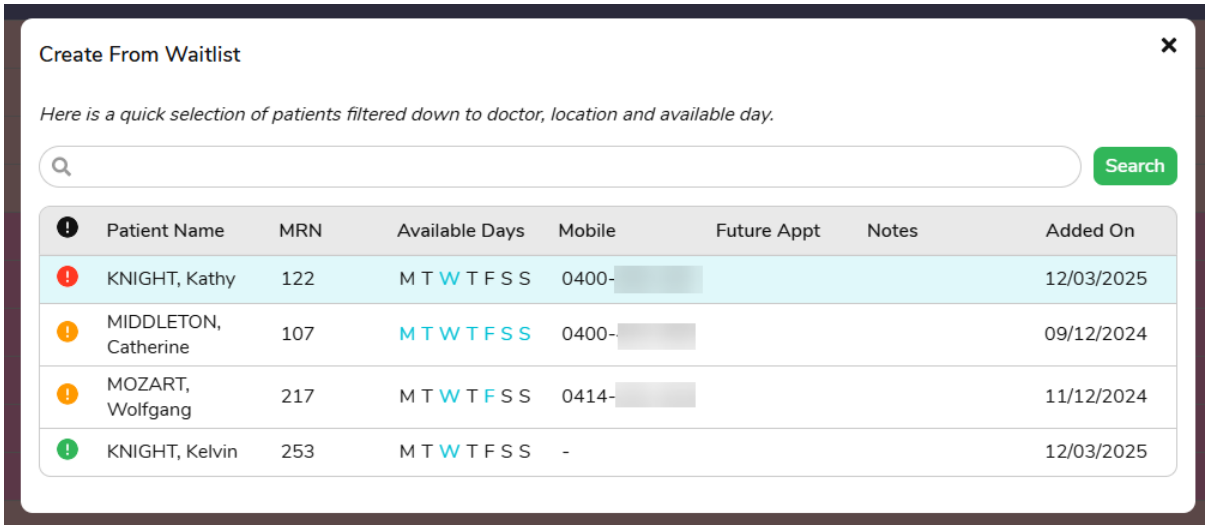


Waitlist Additions

Users can now add appointments directly from the **Waitlist!** This new feature is available in the **Right-Click Menu** when using the **Appointments Screen.**

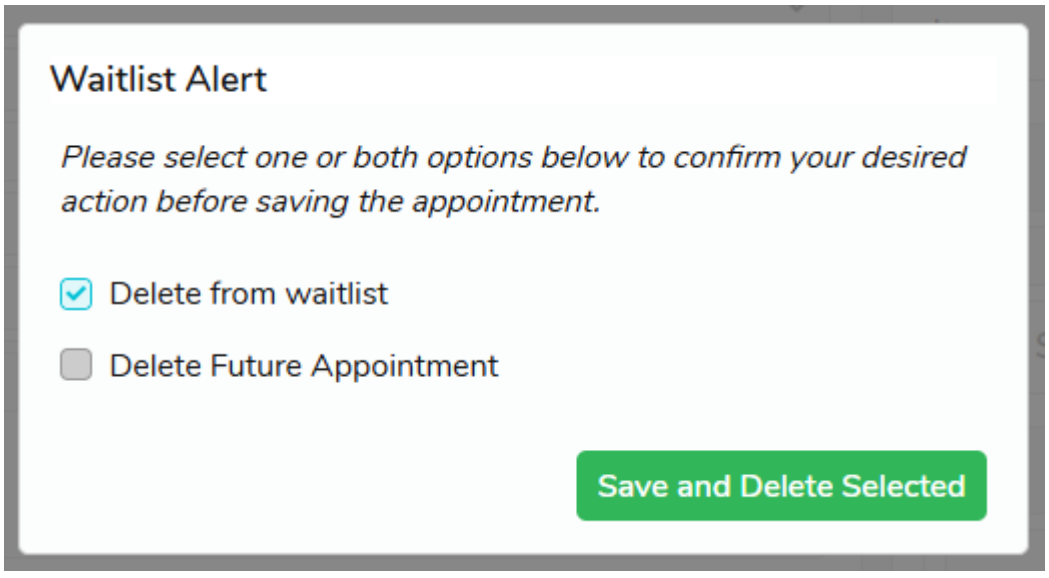


Selecting this option will open a pop-up displaying all **Waitlist patients available for the selected day.** Their mobile phone number is displayed to make it quick and easy to contact the patient if needed.



Double-clicking on a patient will initial the **Make Appointment Screen,** where details can be added to complete the booking.

Once the booking is made and the user clicks **Save**, another pop-up will appear, prompting them to decide whether to **Delete from waitlist** and/or **Delete Future Appointments** – ensuring a seamless and efficient transition from Waiting to Booking.



New Token

A **new token** is available to display information about a patient's **previous admissions.** This token simply indicates whether a patient has had a previous admission with a **Y** *(Yes)* or **N** *(No)***.**
This new token is **<<PatPrevEpi>>** and for a full list of patient tokens please visit our wiki Tokens – Patient – FYDO Wiki

Shae's Private Hospital

Theatre 3 - Wednesday

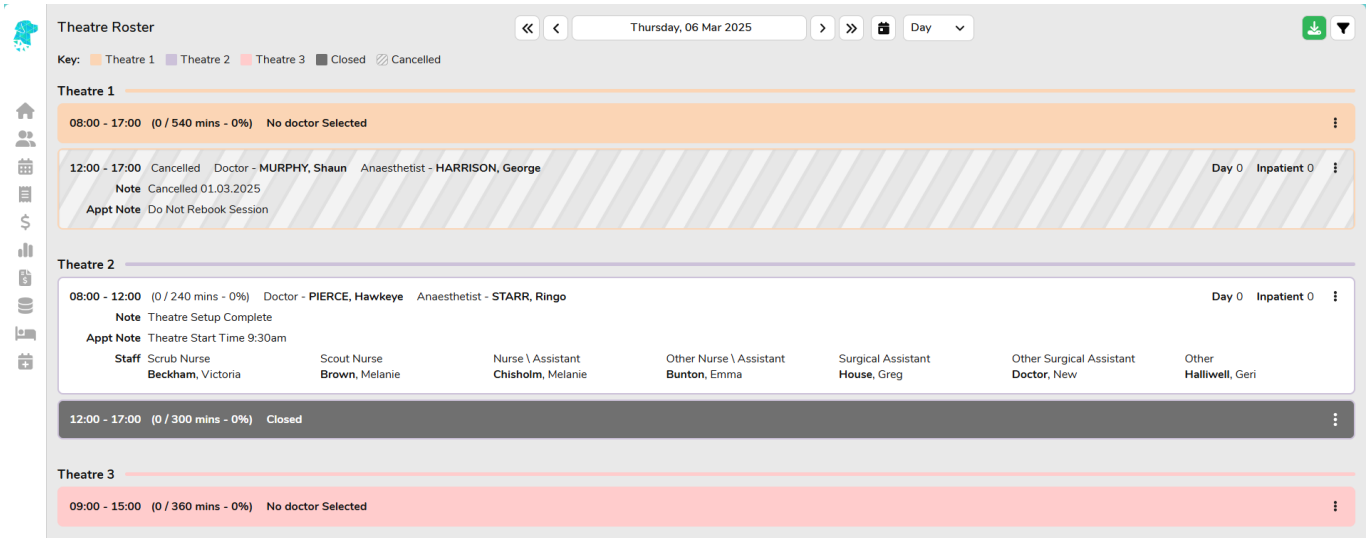
Doctor: HAB, Rea

Adm Time	Patient Name	Doctor	PROCEDURE
1 09:30	CRAIG, Kim (F) **Preferred Name:** KIMMIE **DOB:** 01/01/1975 (50) **MRN:** 274	**HAB, Re**	Gastroscopy **Previous Patient:** N
2 10:00	KNIGHT, Kathy (F) **Preferred Name:** KATH **DOB:** 12/12/1959 (65) **MRN:** 122	**HOUSE, Greg**	Colonoscopy & Gastroscopy **Previous Patient:** Y

FYDO Hospital Update – 06/03/2025

New Look Theatre Roster

The **Theatre Roster Screen** is the latest FYDO interface to receive a makeover, aligning with our fresh new look and enhanced features.

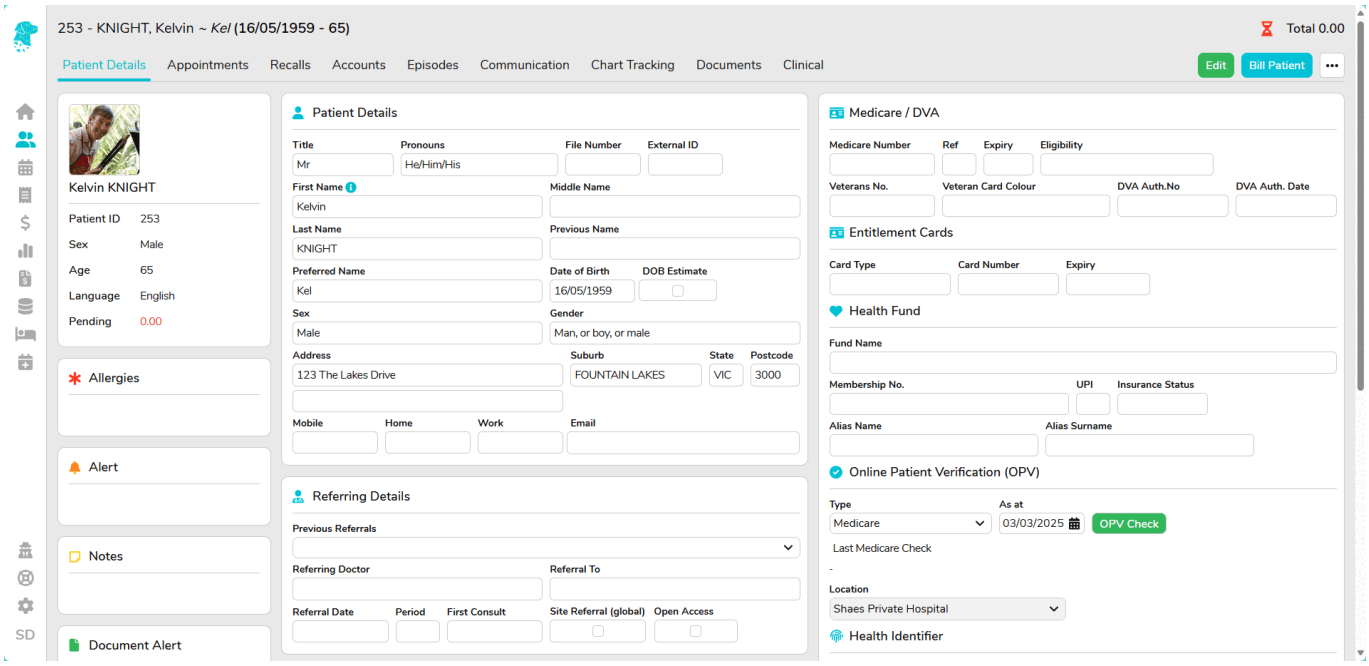


For more details on the functionality of the updated **Theatre Roster** screen, please visit our wiki page:
Theatre Roster – FYDO Wiki

Re-Order Patient Screen

The long-awaited ability to **re-order the Patient Screen** has arrived! Now, you can customise your view to ensure the most important information is always visible.

For more information on how this feature works, visit our wiki page:
[Re-Order Patient Screen – FYDO Wiki]



New IFC Token

A new token is available for use with Informed Financial Consent forms, allowing you to display the **Initials of the User Generating the IFC.**
The token **<<IFCUserI>>** can be used in all IFC Templates.
For a full list of IFC tokens, please visit our wiki:
[Tokens – Informed Financial Consent (IFC Hospital) – FYDO Wiki]

Shaes Private Hospital
1 Sunshine Place
SUNSHINE ACRES QLD 4655
P: (07)5444-4444
F: (07)5455-5555
E: shaesprivatehospital@mail.com

INFORMED FINANCIAL CONSENT

Patient:	KNIGHT, Kelvin	DOB:	16/05/1959
Fund:	BUPA Australia	Membership #:	123456
Excess:	$250.00	Co-Payment:	$50.00
Admission:	05/03/2025	Printed:	05/03/2025 at 14:25
Doctor:	Connors, Curtis	IFC completed by:	**Full Name:** FakeUser **First Name:** Fake **Initials:** FU

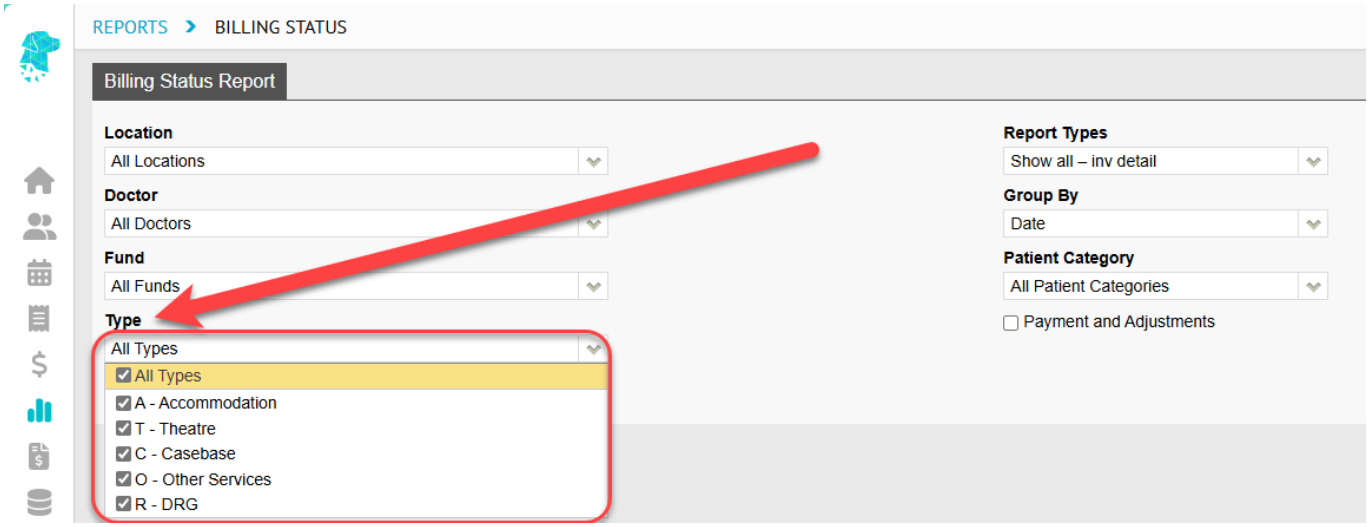
List of Items Estimate Based on

ITEM	DESCRIPTION	CHARGE	REBATE
ACCOM	SameDay Accommodation Fee Band : 1	$400.00	$400.00
30473	Oesophagoscopy (not being a service to which item	$150.00	$150.00
	Summary of Facility Charges **TOTAL:**	$550.00	$550.00

Total Payable on Admission: $300.00

Billing Status Report

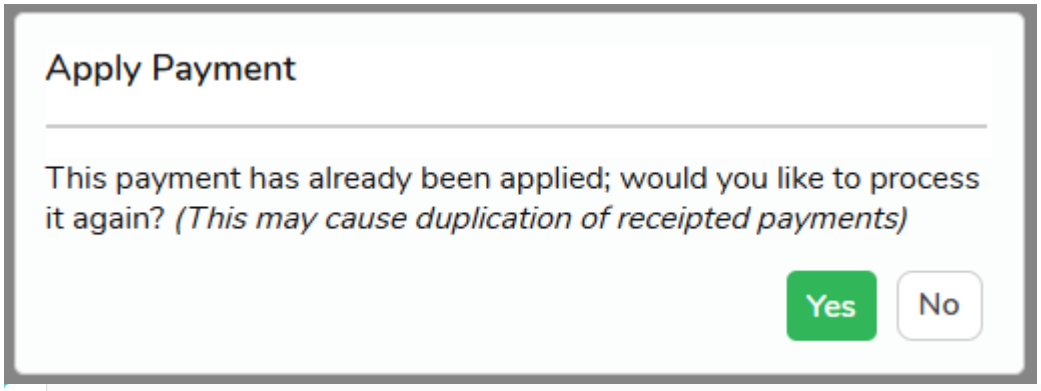
A new filter has been added to the **Billing Status Report** when running **Show All – Inv Detail.** This filter allows users to omit specific types of information if required.

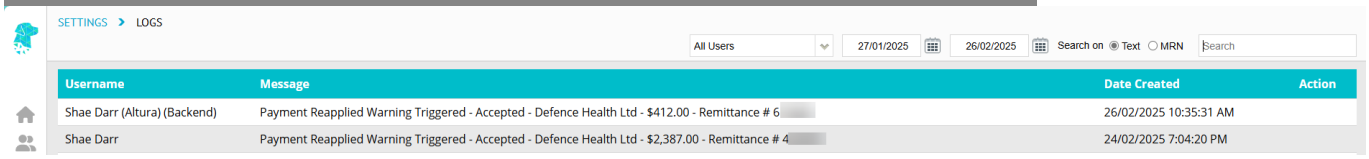


FYDO Hospital Update - 27/02/2025

Payments (Hospital) Improvements

To help prevent accidental duplicate processing of ECLIPSE payments, FYDO will now notify users if they attempt to process a payment that has already been applied. This safeguard reduces errors and ensures greater financial accuracy. Additionally, an audit log will record if a staff member chooses to proceed, after the alert is triggered.

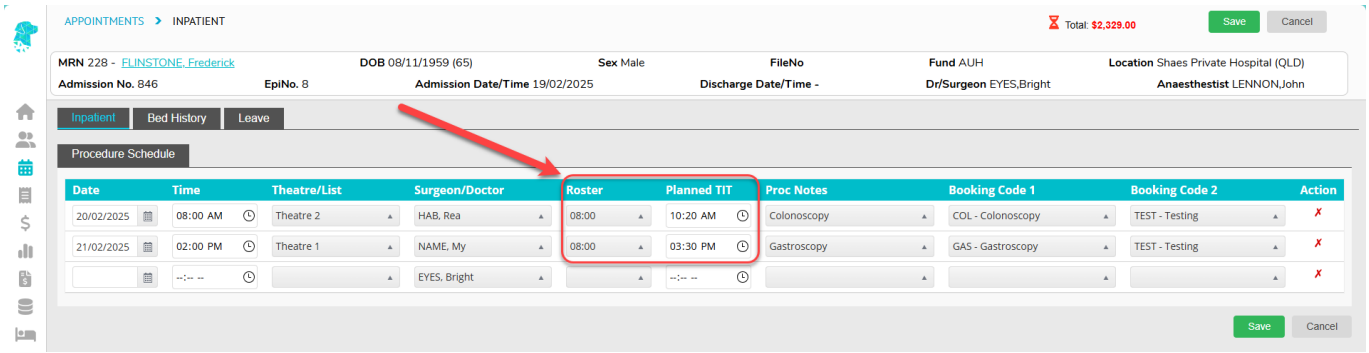




FYDO Hospital Update – 20/02/2025

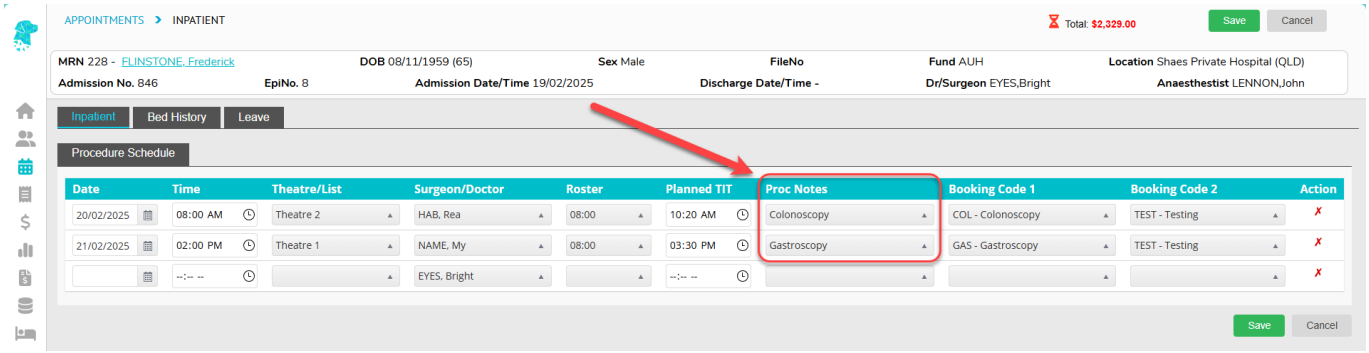
Inpatient Procedure Schedule Improvements

New fields have been added to the **Inpatient > Procedure Schedule** to enhance the workflow for patients requiring multiple procedures during their stay. These updates allow facilities to list a **Planned Time in Theatre (TIT)** and specify the **Roster** for each procedure, ensuring the correct information is reflected on the theatre lists.



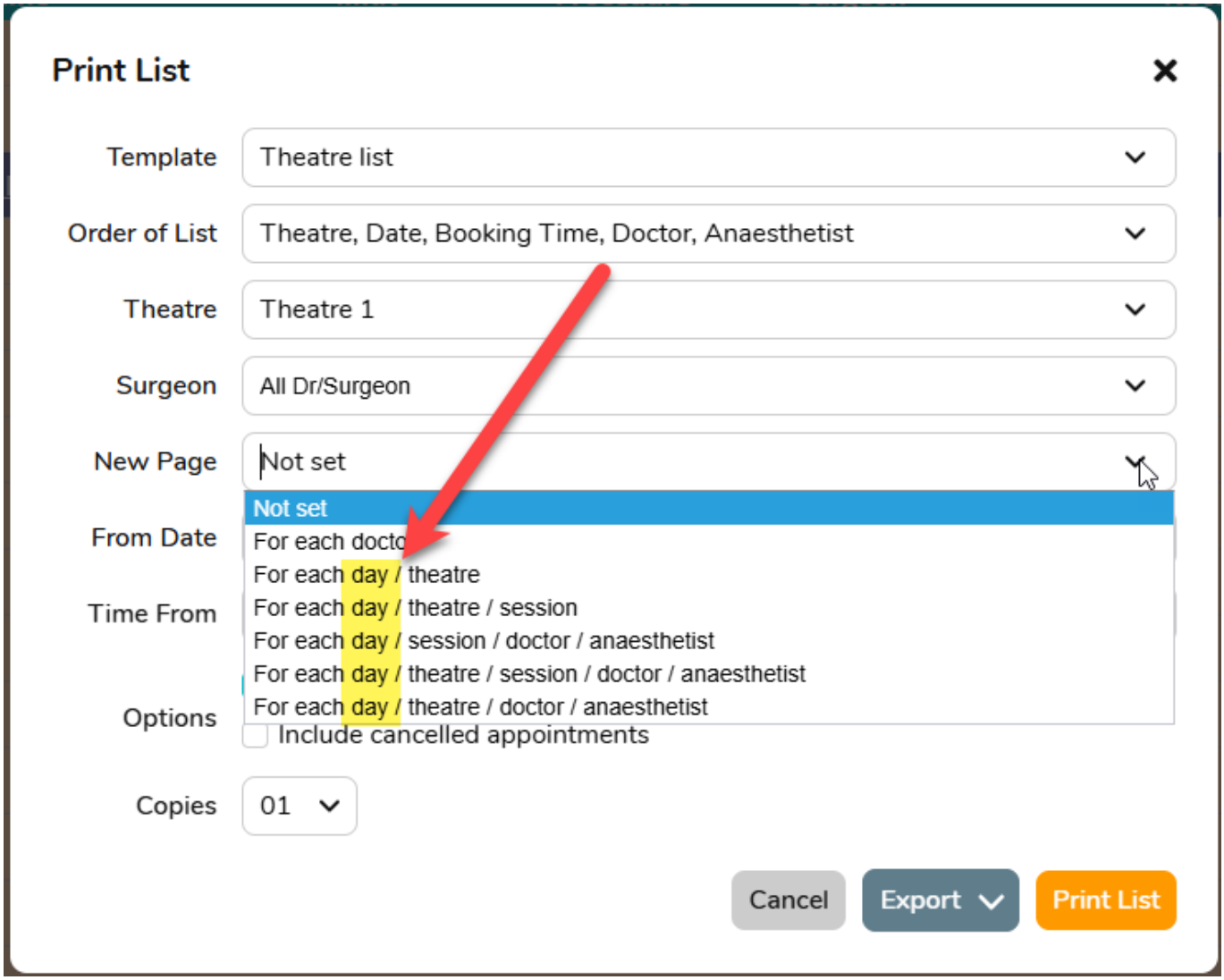
Handover Report Improvements

The Bed Trackers Handover Report now has the capability to print the **Procedure** details from the patient's **Procedure Schedule**¸ not just the original booking.
The new token to print this information is **<<ProcNotes2>>**. If you require assistance with updating your Handover Report Template, please don't hesitate to reach out to our team.



Print List Improvements

The **Print List** option for printing a **New Page** has been enhanced to allow facilities to print multiple days at once. With the addition of the **Day** segregation, lists for different days will now be separated, even if the same doctor is scheduled in the same theatre on different days.



Episode Stats Report Addition

The new **# of Specimens** field from the **Theatre Screen** has now been added to the **Episode Stats > Excel - Raw Data Export** Report.

KF	KG	KH	KI	
d TimeO	Pathology	Specimen	Unplanne	Dia
	Path R US	8	2	
	Pathology Busters	4	2	
			2	

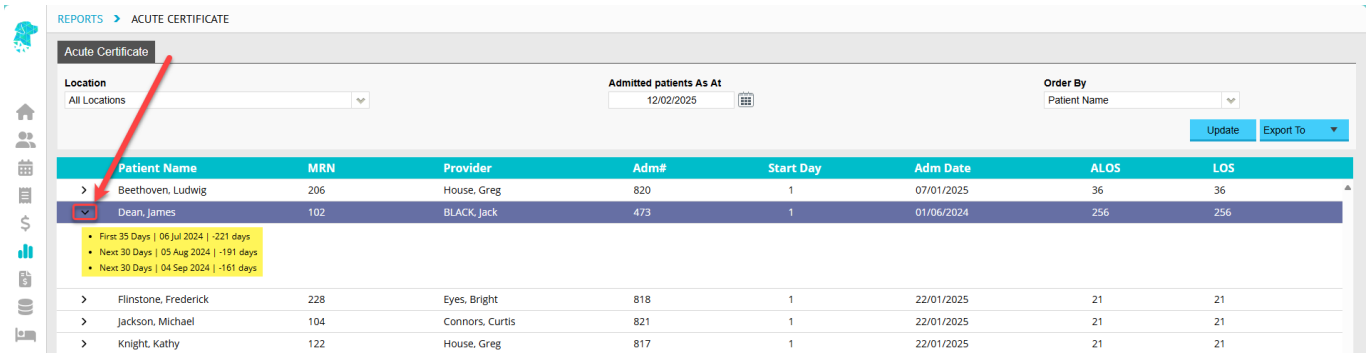
Bug Fix

The issue with the **Run Pat Check** function not working in the **Claiming Hospital > Not Yet Sent Tab** has now been resolved.

FYDO Hospital Update – 13/02/2024

New Acute Certificate Report

FYDO now offers a powerful new report designed to streamline **Acute Care Certificate** requirements for overnight facilities. The **Acute Certificate Report** provides a comprehensive list of admitted inpatients, displaying exact dates when certificates are required based on the admission date. It includes key details such as **Start Day**, **Adjusted Length of Stay** and **Length of Stay** to help you stay on top of compliance.
Equipped with FYDO's signature **Right-Click Menu**, this interactive report makes it easier than ever to efficiently manager certification obligations.



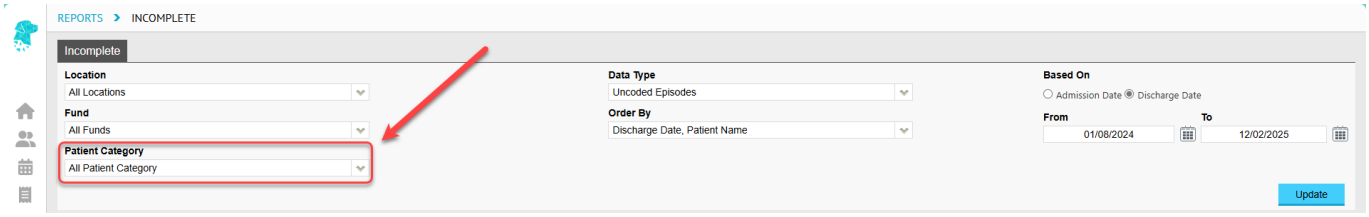
Patient Alerts

Our all-new **Patient Alerts** feature has already been enhanced! You now have the option to automatically tick the **Pre-Admission Contacted** checklist item when marking the **Patient Alert** as **Completed**, making the process even more efficient!



Incomplete Report

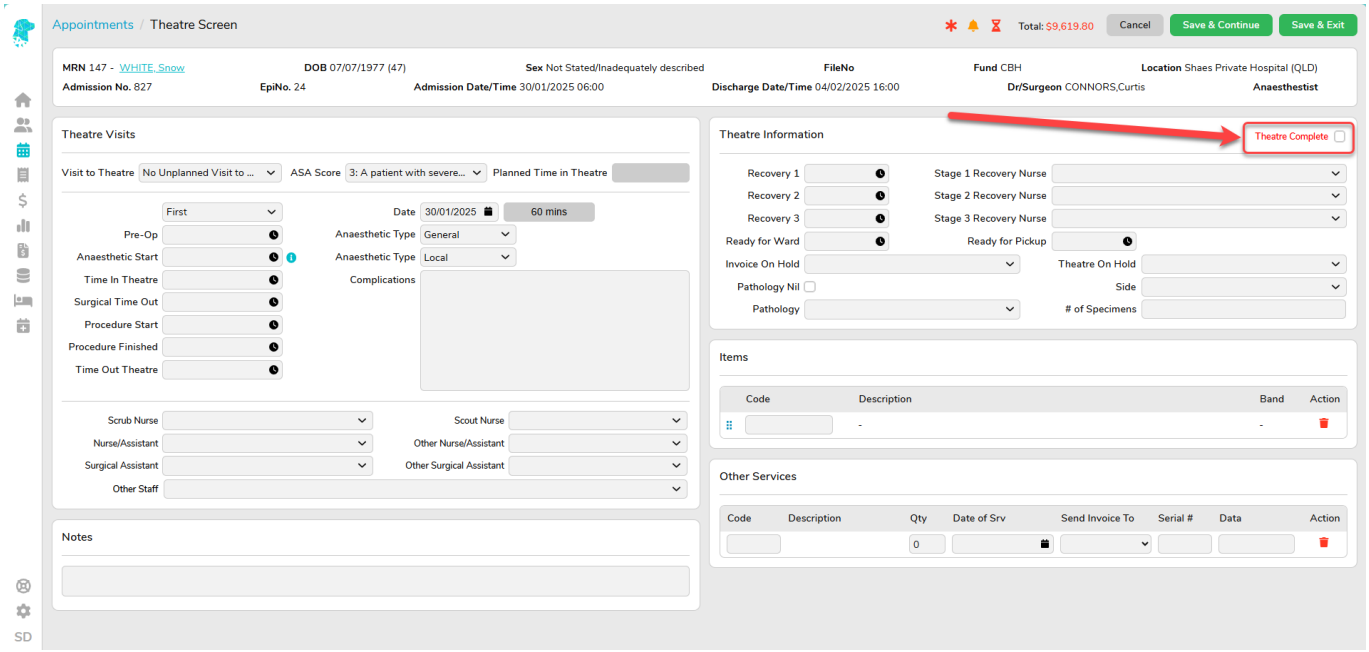
A new filter has been added to the **Incomplete Report** to allow it to be filtered by **Patient Category.**



FYDO Hospital Update – 06/02/2025

Theatre Screen Makeover

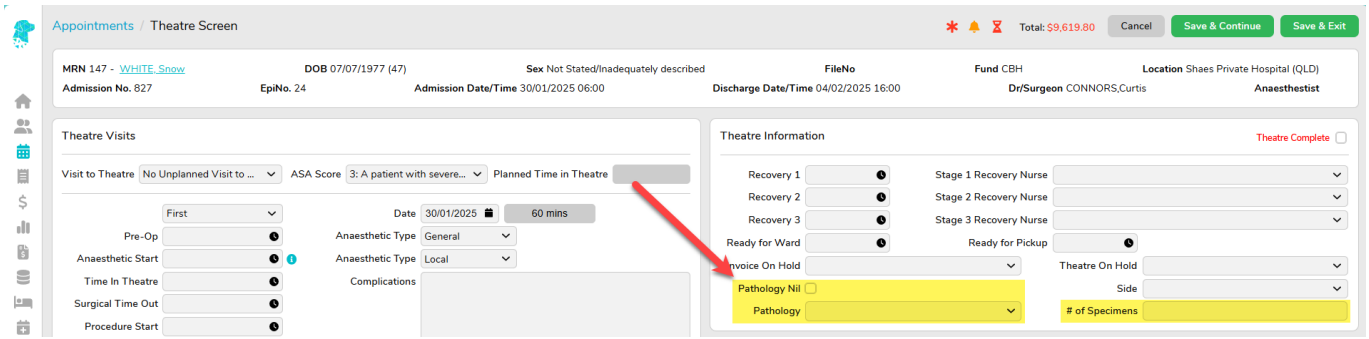
The **Theatre Screen** has been refreshed to align with the new, crisp FYDO look. All existing fields and information remain available, but with an improved layout and workflow.
The most notable change is the relocation of the **Theatre Complete** tick box to a more appropriate position.



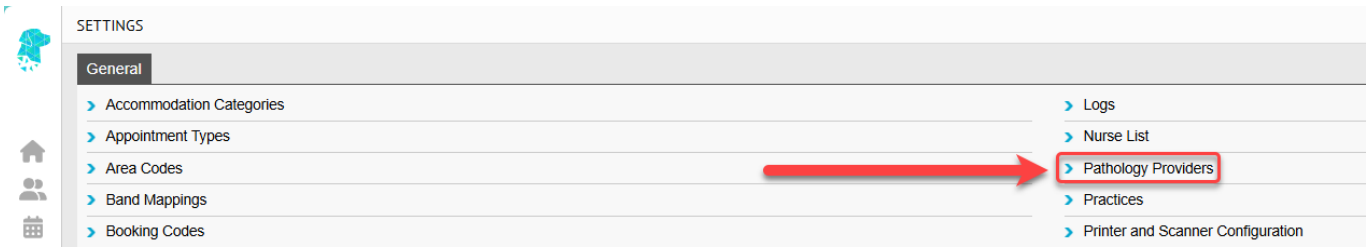
Theatre Screen Pathology

The **Pathology** field in the **Theatre Screen** has been updated to allow for more accurate documentation of pathology collection, including the **Pathology Company** and **Number of Specimens.**

- For procedures without pathology, simply check the **Pathology Nil** tick box.
- If pathology was collected, users can select the pathology company from the **Pathology** drop down and document the **# of Specimens** collected.



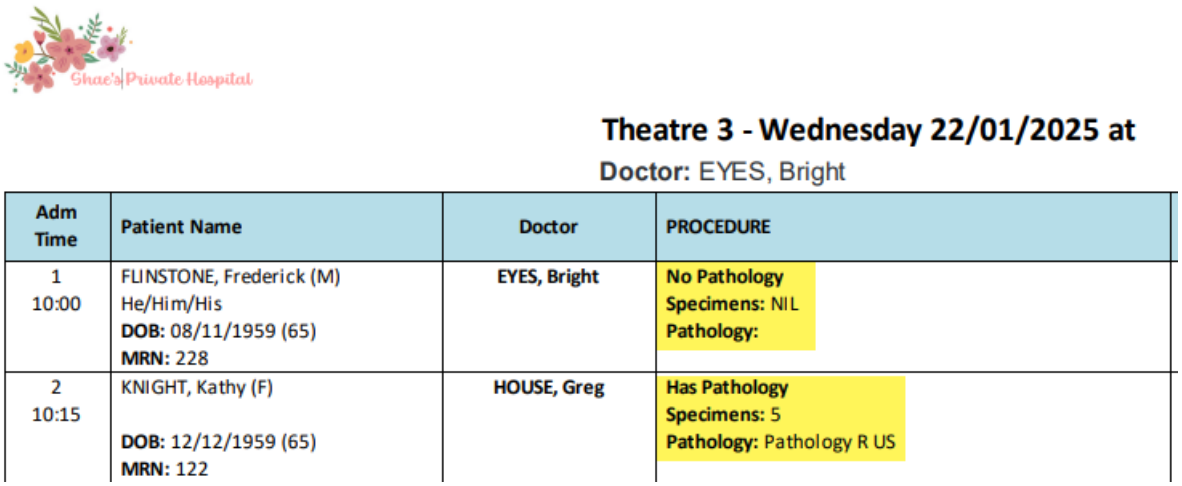
To streamline data entry in the **Pathology** field, pathology companies can be pre-added via **Settings > Pathology Providers,** reducing the need for manual entry. However, the field also supports free text if required.



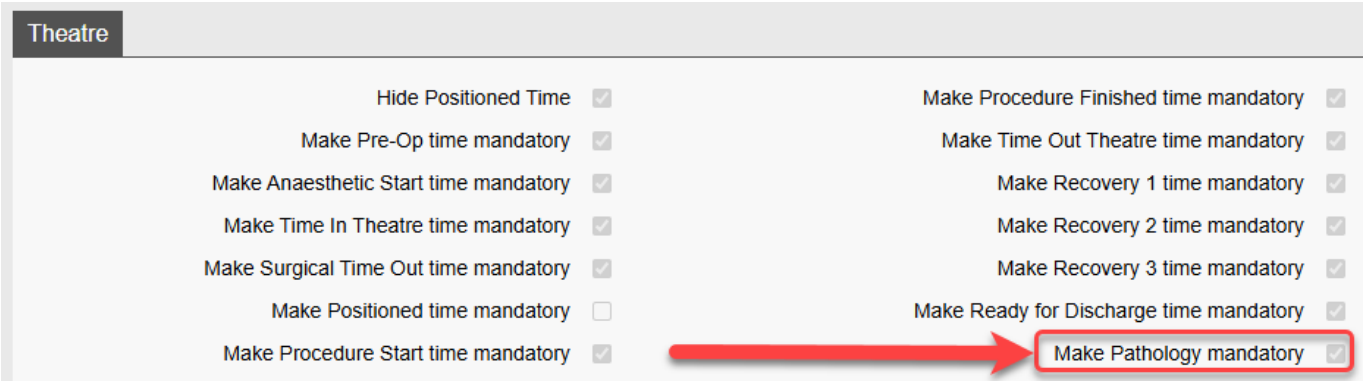
Tokens for Pathology fields

- **<<Specimen>>**
  - If **Pathology Nil** is ticked, this token will display **"NIL"**
  - If a number is entered in **# of Specimens,** this token will reflect that number

- **<<Path>>**
  - This token will display the text entered in the **Pathology** field

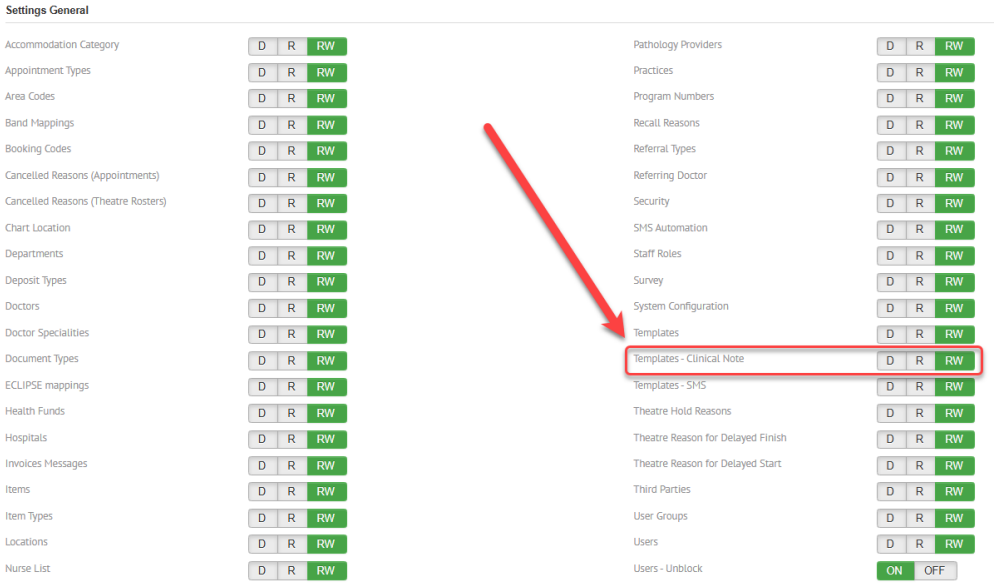


Pathology can be set as a mandatory field if you want to ensure pathology information is entered when the **Theatre Complete** checkbox is selected. To enable this, go to **Settings > System Configuration** and select **Make Pathology Mandatory.** This action can be performed by anyone in your facility with the appropriate access levels.



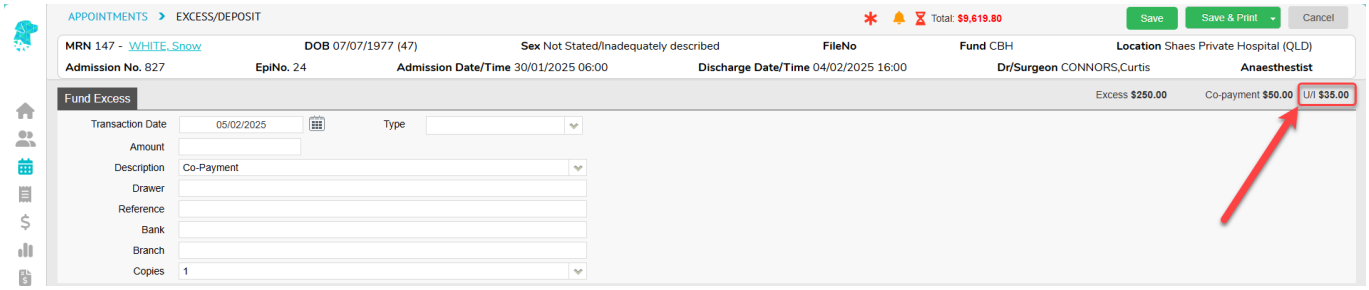
Clinical Notes Templates

A new access level now governs **Clinical Notes Templates**. This access level inherits the settings already assigned to the **User Group** for **Templates**.



Excess/Deposit Screen

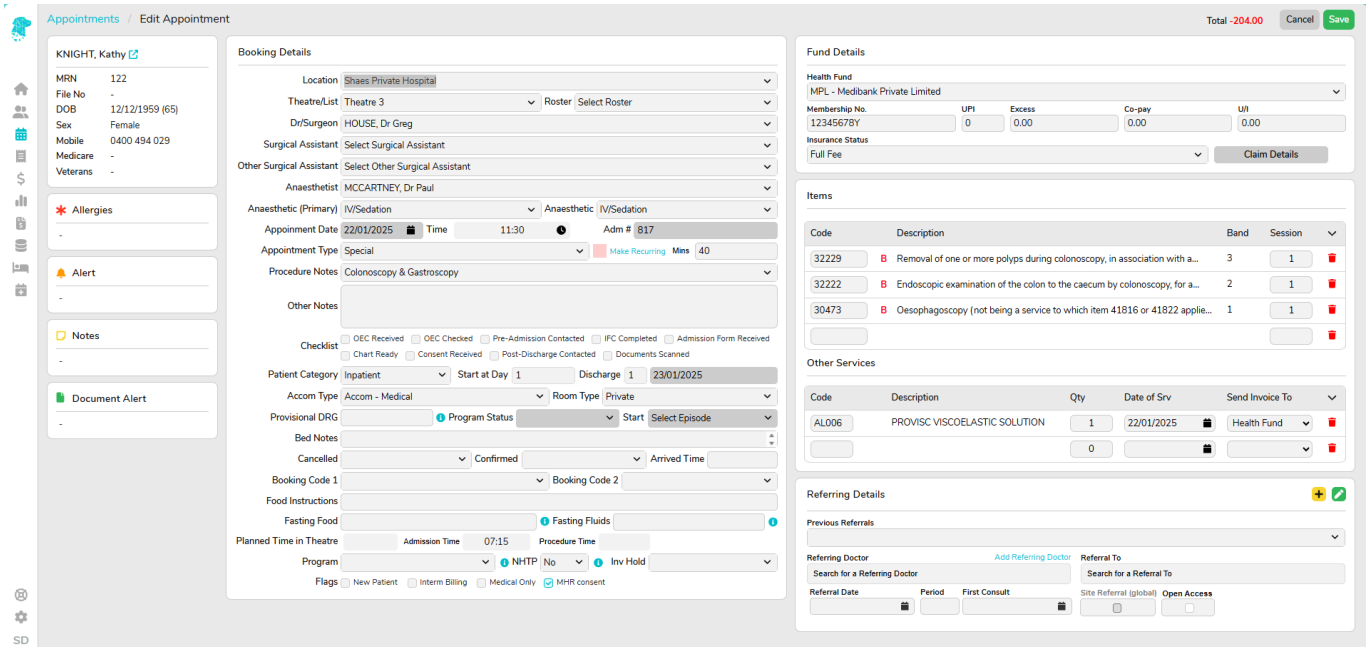
The **Uninsured** Field from the **Edit Appointment** Screen will now be displayed on the **Excess/Deposit** Screen, making it easier to identify **out-of-pocket costs**.



FYDO Hospital Update – 24/01/2025

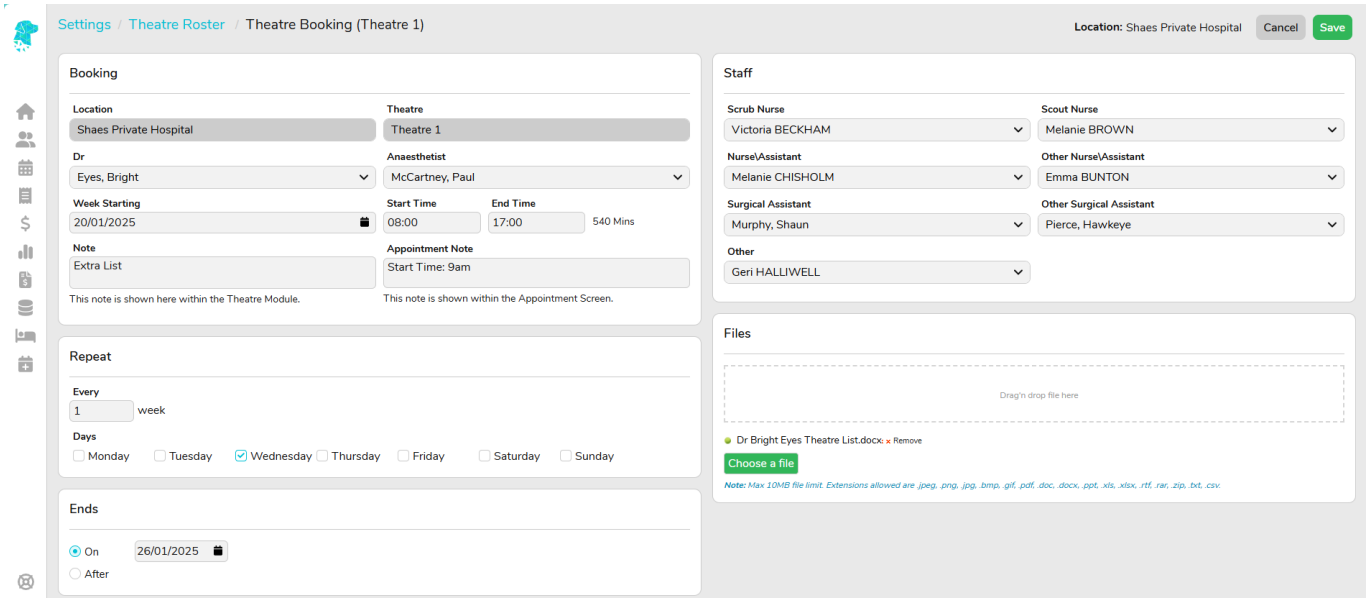
Make / Edit Appointment Screen

The **Make Appointment** and **Edit Appointment** screens have been refreshed! They contain all the same information but feature a new design to enhance efficiency and streamline workflow.



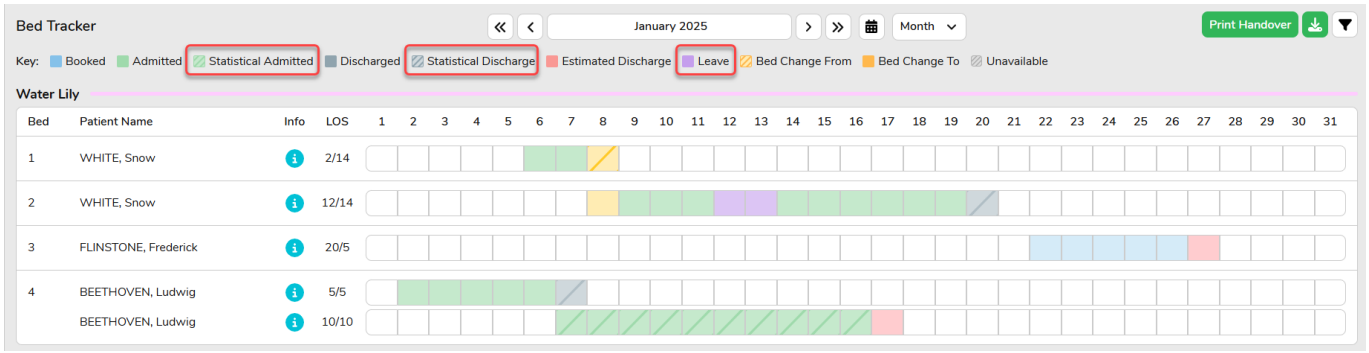
Theatre Booking Screen

The FYDO **Theatre Booking Screen** has received a makeover! With a fresh new look, it's now easier to read and navigate, aligning perfectly with our updated style!



Bed Tracker Additions

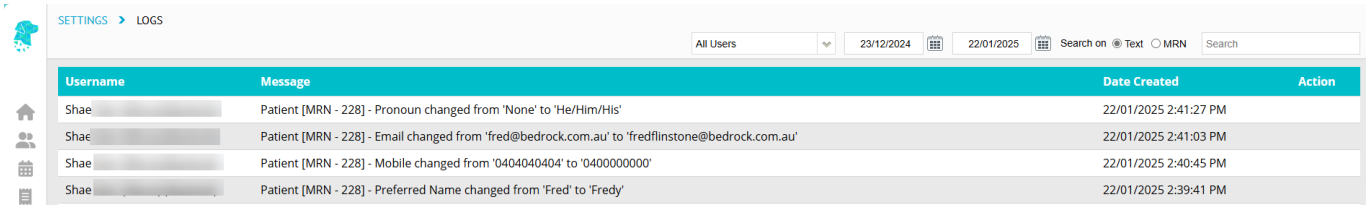
As part of our ongoing development of **Statistical Discharges**, facilities can now identify these on the **Bed Tracker**. New colours have been introduced to distinguish **Statistical Discharge, Statistical Admitted** and **Leave.**
This feature is designed to assist facilities that accommodate long-stay patients.



Patient Audits

Additional audit logs have been added when amendments are made to the patient screen.
New logs include:

- Preferred Name
- Title
- Pronoun
- Home Phone
- Work Phone
- Mobile
- Email
- DOB Estimate



Unbilled Revenue Report

The **Admission Number** is now included in the **Unbilled Revenue Report > Excel - Raw Data Export.**

	A	B	C	D	E	F	G	H	I	J
1	LocId	LocName	Patient	MRN	EpiNo	AdmDate	AdmNo	LOS	Fund	Admitting Dr
2	1	Shaes Private Hospital	BLACK, Isaac	130	3	25/09/2024	606	1	ADF	BLACK, Jack
3	1	Shaes Private Hospital	BOND, Mary	120	8	07/08/2024	518	1	U/I	HOUSE, Greg
4	1	Shaes Private Hospital	BRANSON, Richard	112	11	01/08/2024	512	1	MPL	HOUSE, Greg
5	1	Shaes Private Hospital	CARD, Ima	151	4	07/10/2024	654	1	ADF	NAME, My
6	1	Shaes Private Hospital	DAY, Doris	103	94	02/12/2024	718	1	BUP	EYES, Bright
7	1	Shaes Private Hospital	DEAN, James	102	63	30/07/2024	507	1	BUP	BLACK, Jack
8	1	Shaes Private Hospital	DVA, DVA	139	5	22/10/2024	667	1	DVA	HOUSE, Greg
9	1	Shaes Private Hospital	FUNDED, Self	118	14	25/12/2024	740	1	U/I	CONNORS, Curtis
10	1	Shaes Private Hospital	GREEN, Violet	174	1	05/11/2024	694	1	ANZ	BLACK, Jack
11	1	Shaes Private Hospital	GUY, New	142	5	21/10/2024	652	1	MPL	MURPHY, Shaun

Refund Adjustment Improvements

An improvement has been made to the **Adjustments,** enabling facilities to add their own **Refund Adjustment Types** while still assigning a payment type to these adjustments.

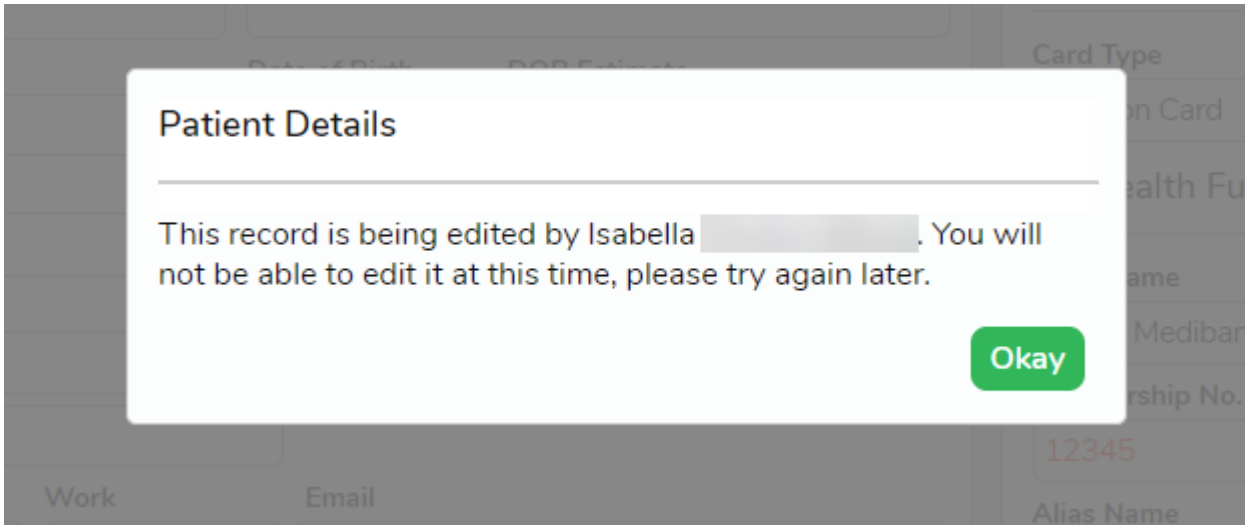
To implement this feature, facilities must add an **Adjustment Type** assigned to **Payments,** ensuring the name including the word “Refund”.



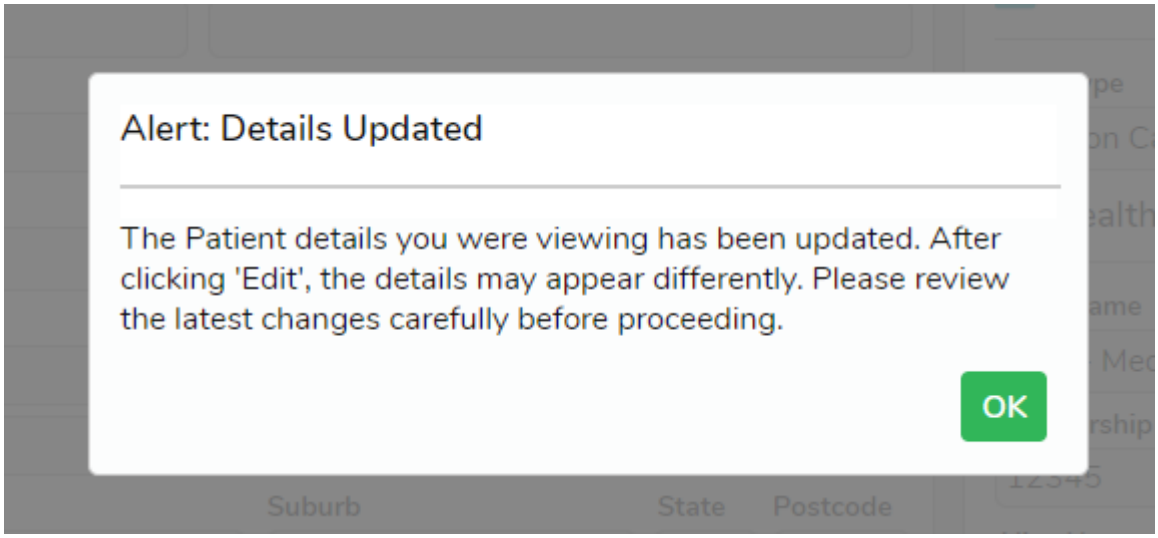
FYDO Hospital Update – 15/01/2025

Patient Screen Improvements

A fantastic new feature has been added to the **Patient Screen** to prevent simultaneous edits by multiple users. If a record is already being edited, any other user attempting to edit it will see a pop-up notification and will be unable to make changes.



Additionally, if a user has the Patient Screen open, and changes are made to the record while they are viewing it, they will be alerted when they click “Edit”. This ensures they are aware of any updates to the information.



Episode Screen Improvements

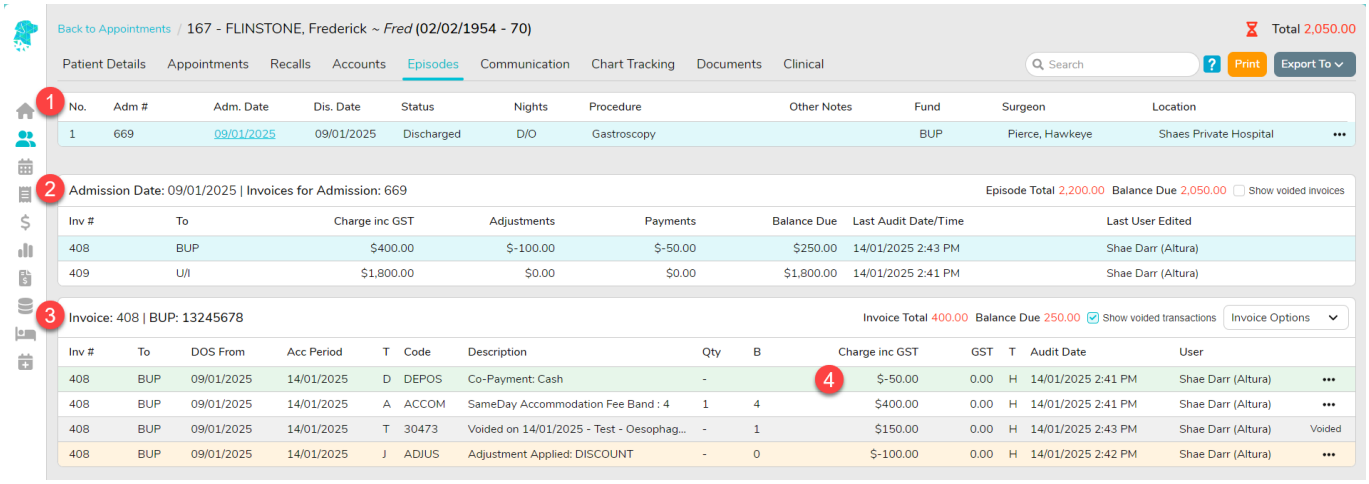
The **Episode Screen** has been redesigned to enhance readability and improve the user experience. An additional table has been introduced, making it easier to identify invoices, their adjustments, payments and outstanding balances.

1. The **first table** remains unchanged and continues to display a list of patient's episodes.

2. A **new table** has been added to show the totals for all invoices raised for the selected episode.

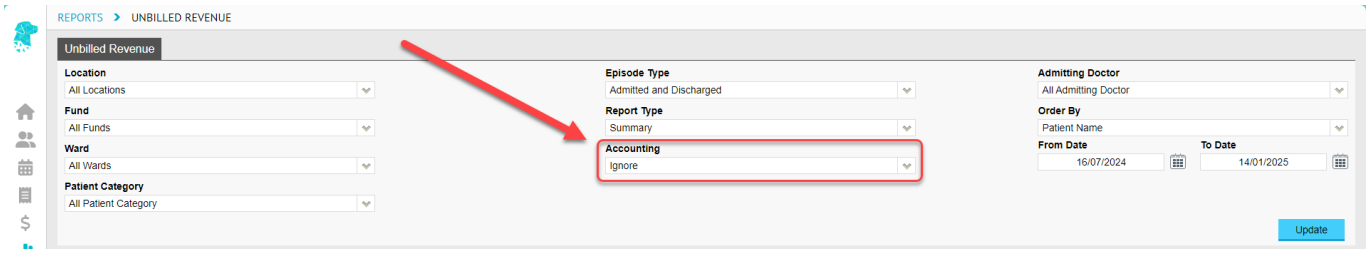
3. The **third table,** which displays detailed invoice information, now only shows details for the selected invoice. This reduces clutter and makes it easier for users to identify issues or necessary changes.

4. **New colours** have also been introduced to help users quickly distinguish different transaction types:
   – Deposits & Payments = Green
   – Invoices = White
   – Deleted/Voided = Grey
   – Adjustments = Yellow
   – Reversed = Pink



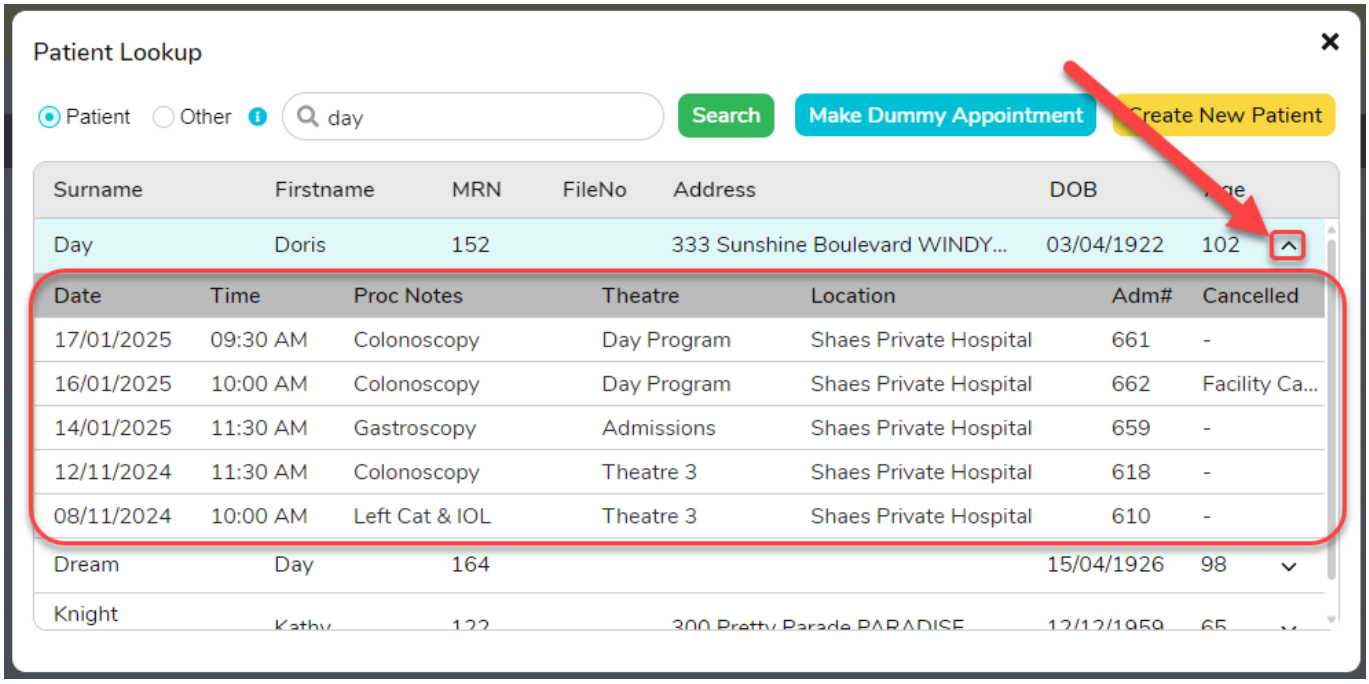
Unbilled Revenue Report

A new field has been added to the **Unbilled Revenue Report,** enabling users to run the report using the **Accrual** method. Previously, the report only displayed unbilled episodes for the selected period as of the time it was run. This default behaviour remains unchanged, with the **Accounting** field set to **Ignore** by default. However, when the new **Accrual** option is selected, FYDO will display all episodes that were unbilled as of the selected report date, regardless of whether they have since been invoiced.



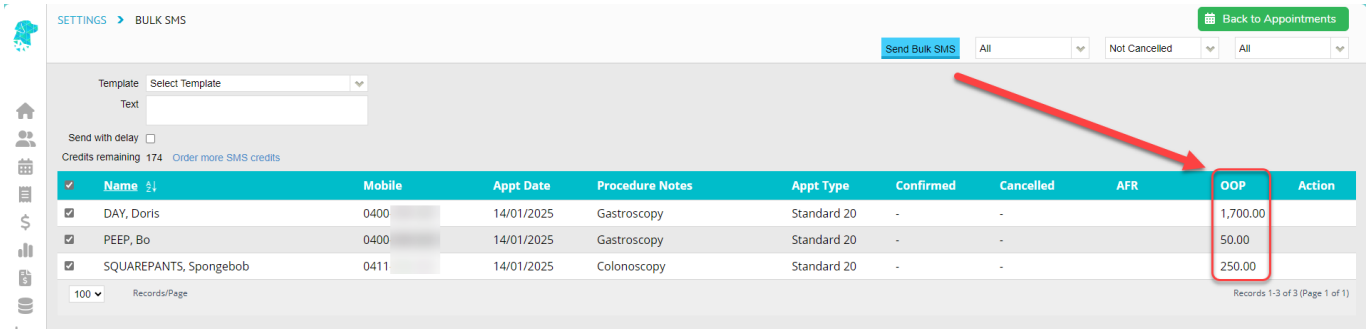
New Patient Lookup Feature

The **Patient Lookup** box now includes a new feature that allows users to view patient's episodes. Clicking the **arrow** on the right of the patient line expands the view to display the patient's five most recent episodes, including both future and past bookings. Users can click on the episode to navigate straight to it. This feature is particularly helpful when making patient bookings, to enable users to see when the patients last admission is or if they have any booked in the future.



Bulk SMS Improvements

The **Bulk SMS** page now displays the **Out-of-Pocket** information instead of only the **Excess** value, as it did previously. This enhancement allows users to view **all** out-of-pocket details directly from the **Edit Appointment** Screen.



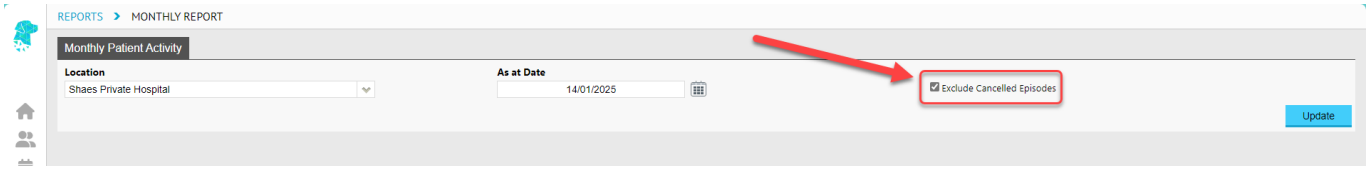
Billing Status Report

Coder details have been added to the **Billing Status Report** for the report type **Show All – Inv Summary & Detail > Excel – Raw Data Export.**

AK	AL	AM	AN
Cancelled	LOS	Biller	Coder
	D/O		S (Altura)
	D/O		S (Altura)
	D/O		
	D/O		

Monthly Patient Activity Report

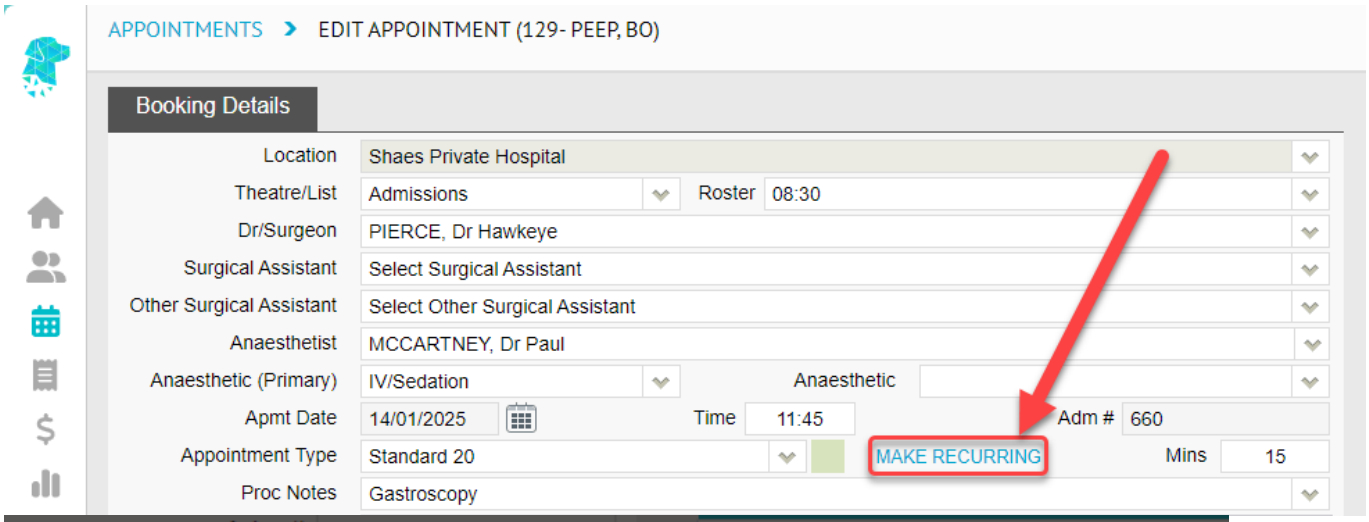
A new option has been introduced, allowing users to **include** or **exclude cancelled episodes** from the **Monthly Patient Activity Report.** These statistics only include cancelled episodes that have been admitted and discharged. *(Episodes cancelled prior to admission will not be included)*

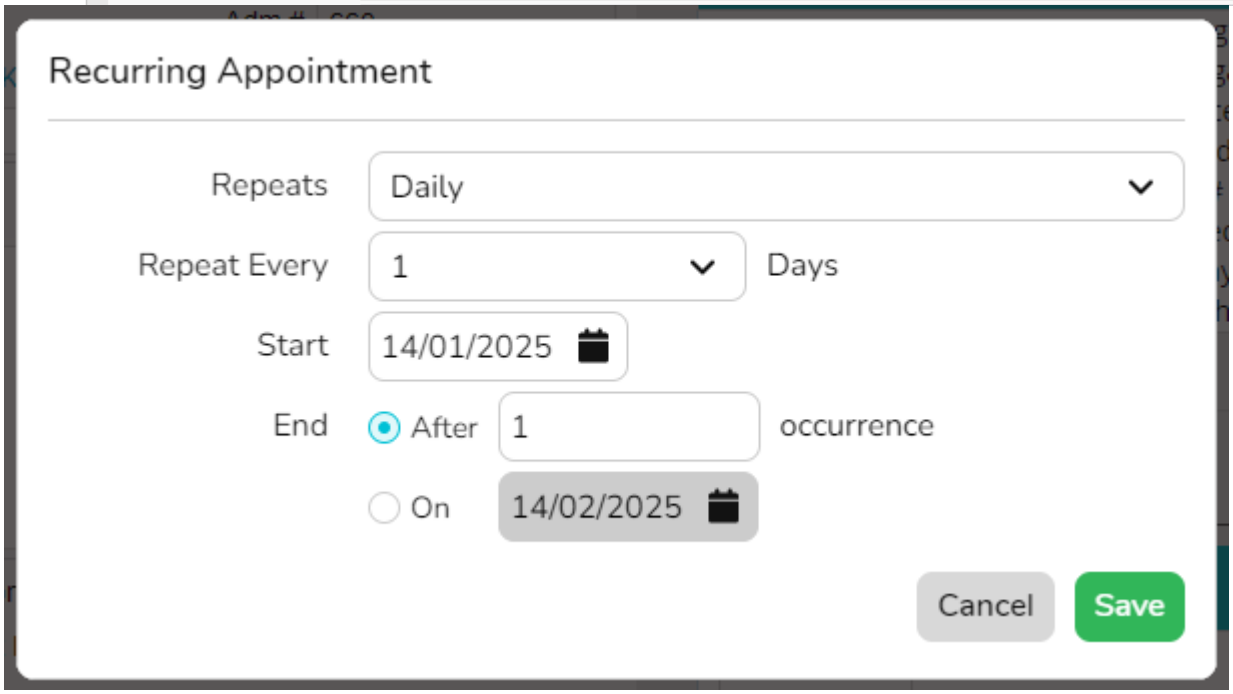


Recurring Appointment Feature

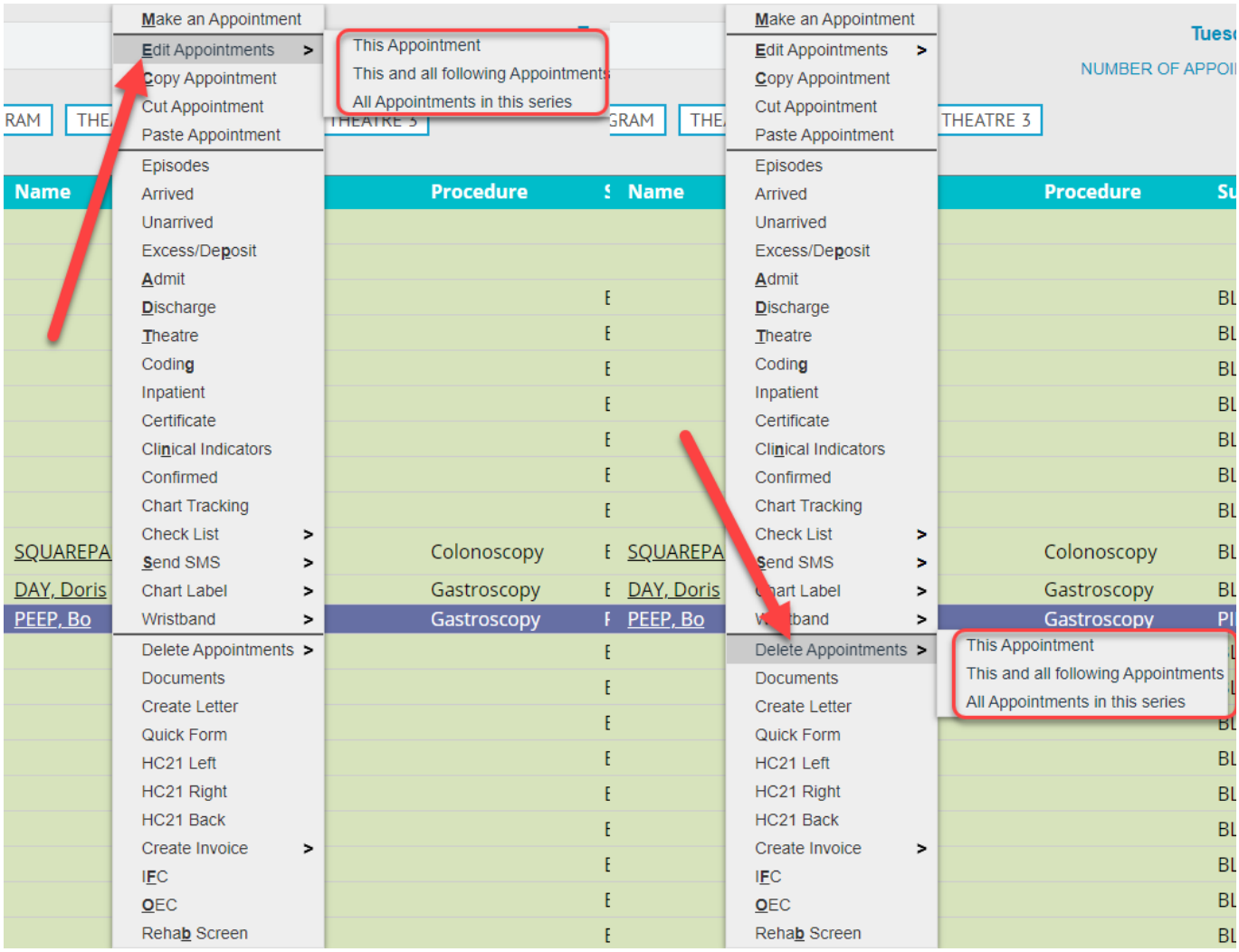
Users can now utilise the **Make Recurring** feature to add multiple bookings for the same patient on a **daily, weekly, monthly** or **yearly** basis. Appointments can even be made on certain days of the week e.g. Mondays, Wednesdays and Fridays. This feature is particularly beneficial for rehab and mental health facilities, where daily admissions are common for specific programs.

Utilising this feature results in all the appointments being linked, which enables facilities to link program codes to all episodes, allowing FYDO to determine which days to apply step-downs.





Appointments in a recurring series also include additional options for **Edit Appointments** or **Delete Appointments**.

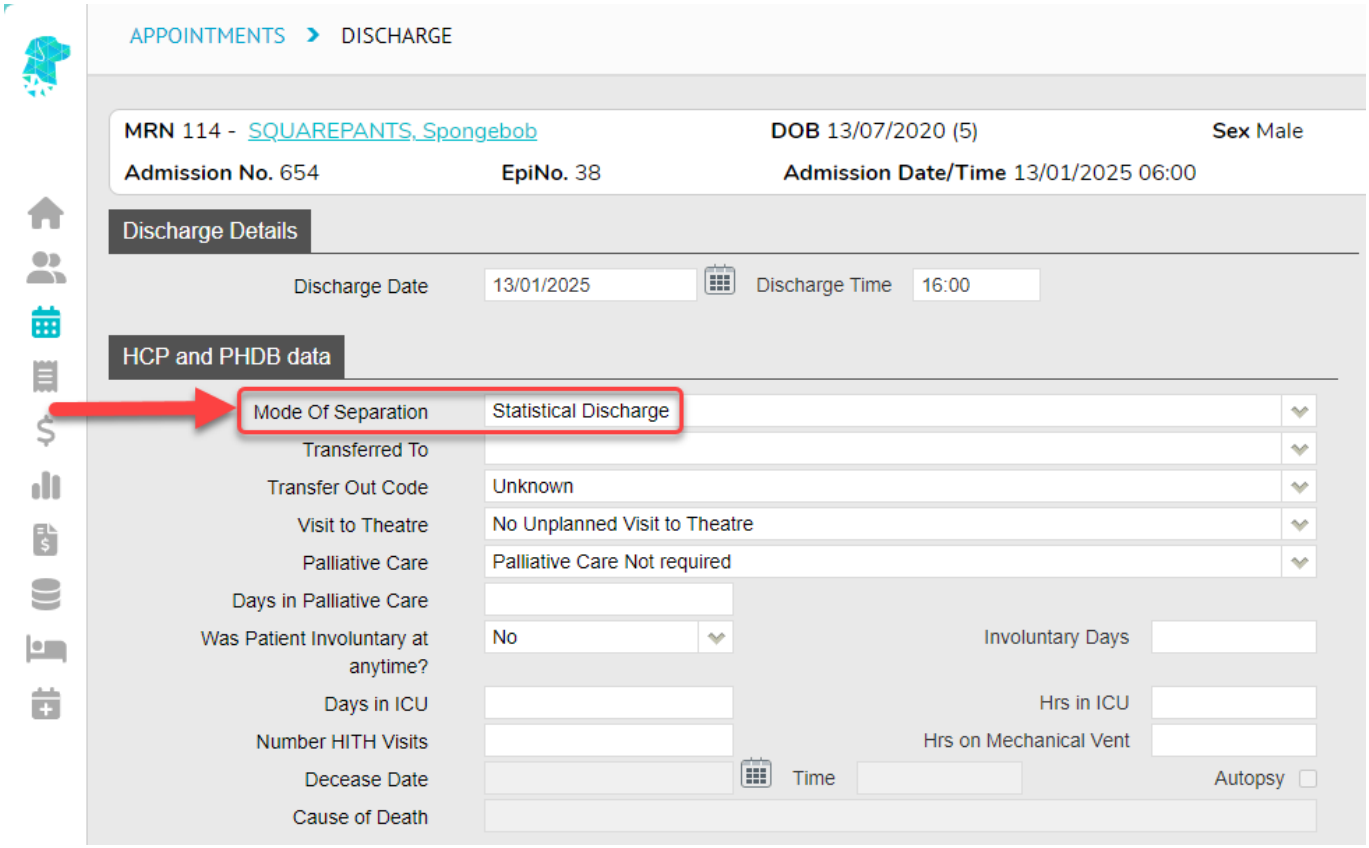


Statistical Discharge

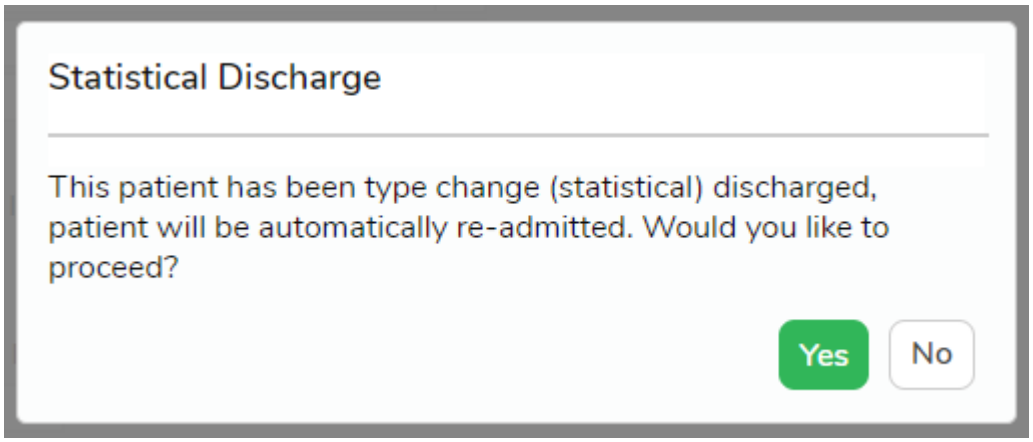
Overnight facilities can now use the new **Statistical Discharge** option to handle episodes where a patient's care type changes during their stay. For example, if a patient is initially admitted for an Acute Care surgical procedure and their admission transitions to a Rehab care type, this feature simplifies the process.

Previously, such scenarios required discharging the episode and re-entering all details for the new care type. With this new option, users can statistically discharge the episode, and all necessary information from the initial admission will be automatically copied to create a new episode.

This feature is used by assigning the patients **Mode of Separation** as **Statistical Discharge,** prompting the discharge and automatic re-admission of the patient.



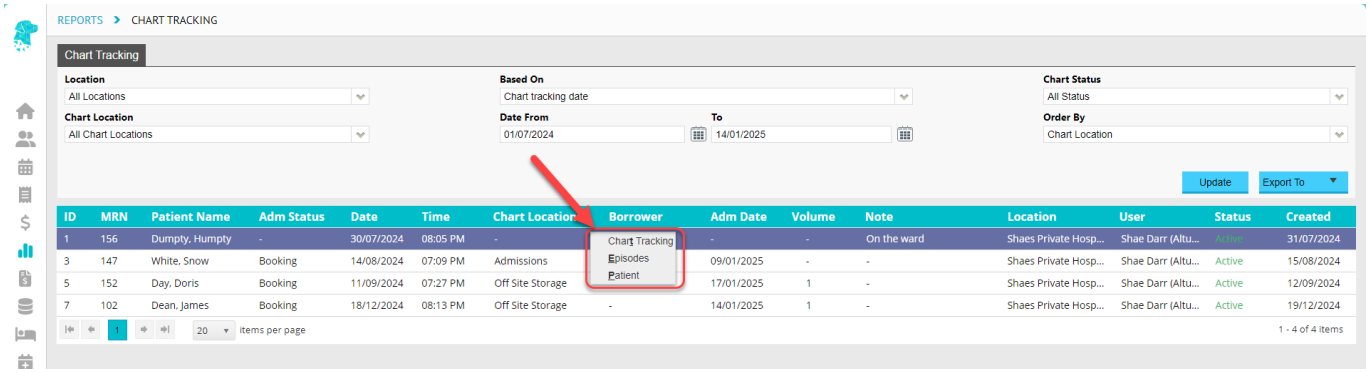
When this option is utilised, the user will be given a pop-up to ensure they want to proceed and **automatically re-admit** the patient. This feature allows facilities to meet their obligations regarding billing and data extracts for these types of admission, all while saving time on data entry.



New Chart Tracking Report

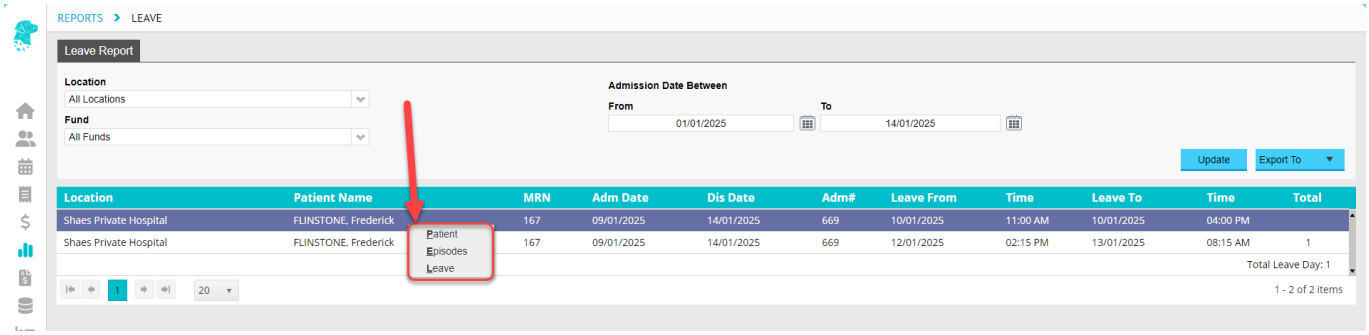
A new report has been developed to help facilities track the location of charts based on the information entered into the patient's **Chart Tracking** tab. The report includes several useful filters, allowing users to organise information by chart location, status, and more.

This report has also been built to be interactive, with options in the right-click menu to ensure the ultimate user experience.



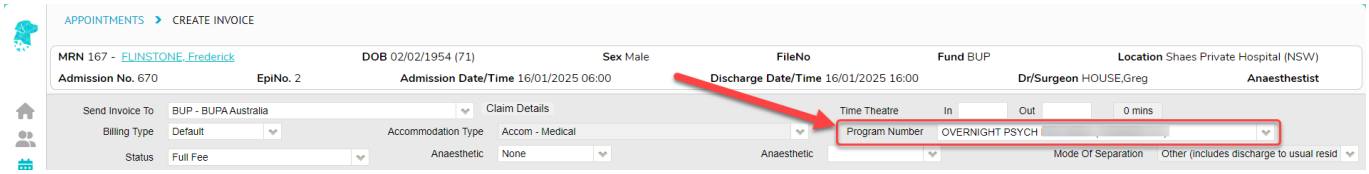
New Leave Report

A new report has been developed to provide users with easy access to **Leave** information. This is particularly useful for facilities accommodating extended-stay patients who may frequently take leave.
The report is interactive, featuring options in the right-click menu to enhance navigation and usability.



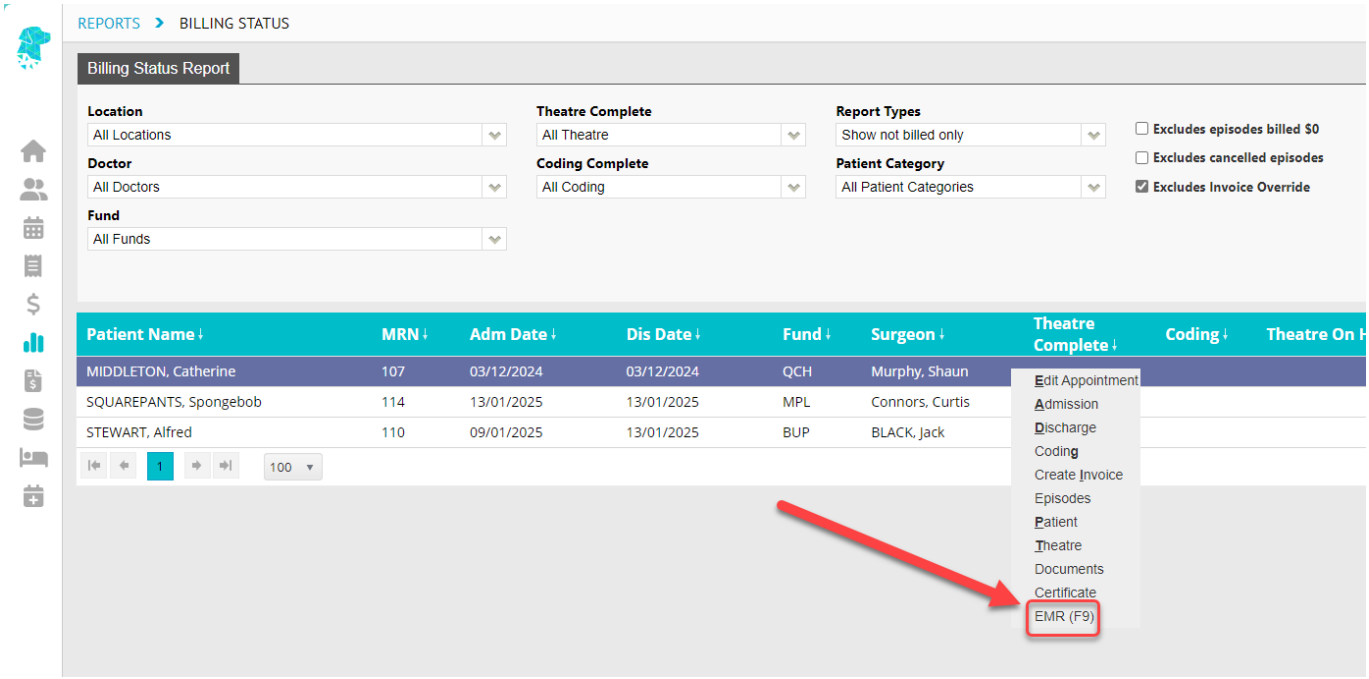
Create Invoice Screen

The **Program Number**, entered in the **Edit Appointment Screen**, is now displayed on the **Create Invoice** Screen. This field is editable, allowing users to make changes at the point of invoicing. Ensuring an efficient and simplified workflow for facilities require to utilise Program Numbers.



Billing Status Report

A new option has been added to the **Billing Status Report > Show Not Billed Only** interactive report, to allow users to navigate straight to the linked **EMR** for that episode.


REPORTS
BILLING STATUS
Billing Status Report
Location
All Locations
Doctor
All Doctors
Fund
All Funds
Theatre Complete
All Theatre
Coding Complete
All Coding
Report Types
Show not billed only
Patient Category
All Patient Categories
Excludes episodes billed $0
Excludes cancelled episodes
Excludes Invoice Override
Patient Name
MRN
Adm Date
Dis Date
Fund
Surgeon
Theatre Complete
Coding
Theatre On H
MIDDLETON, Catherine
107
03/12/2024
03/12/2024
QCH
Murphy, Shaun
SQUAREPANTS, Spongebob
114
13/01/2025
13/01/2025
MPL
Connors, Curtis
STEWART, Alfred
110
09/01/2025
13/01/2025
BUP
BLACK, Jack
1
100
Edit Appointment
Admission
Discharge
Coding
Create Invoice
Episodes
Patient
Theatre
Documents
Certificate
EMR (F9)