

[FYDO Hospital Update - 17/07/2023](#)

Amendments to Adjustment Types

Users are now able to specify if a new **Adjustment Type** will affect the payments or the revenue. The adjustment types can be found in **Settings > Adjustments** and can be customised to facilitate the needs of each hospital.

Each adjustment type already in FYDO has had the default set according to the figures that they have always impacted. However, users are able to choose which option they require for all new adjustment types that are added.

This option can be selected in the set up by ticking or unticking the **Affect Revenue** tick box.



The selected option for each adjustment type will be shown on the Adjustments list so they are easily identifiable.



Theatre Roster - Order of Theatres

Theatres will now be shown in alphabetical order in the Theatre Roster screen. This will ensure the order of theatres in the roster replicates the order that they are shown in the appointments screen.

Bug Fixes

- The issue that some users experience with the cancelled patient numbers showing in the Theatre Roster as been resolved.
- The issue that some users experienced with the discrepancies in the Audit Trail Time, for sending documents, has been resolved.
- The issue that some users experienced with the Audit Time showing incorrectly, when printing lists, has been resolved.

[FYDO Hospital Update - 6/7/2023](#)

Show Last 15 MRN's

FYDO now allows users to easily & efficiently identify the last 15 MRN's that they have interacted with & navigate to them.

This feature can be utilised by simply hovering over the **Patient** tab in the main menu & selecting the desired patient.



Grouped By Addition to the Incomplete Report

A new column has been added to the **Incomplete Report**, when run for the **Data Type > Grouped Episodes**, that allows facilities to easily identify the user that has grouped the episode in the Coding Screen.

This new addition will assist in obtaining statistics on the number of episodes that have been grouped for the date range selected.

An **Excel - Raw Data** option has also been added, to give facilities the added ability to filter the Group By column.



Claiming Hospital > Claims Tab

Users are now able to search for a Transaction ID in the Claiming Hospital > Claims tab.



Bug Fixes

- The issue that was causing the audit time in the Episodes screen to show in NSW time, instead of the time zone set by the individual user, has been resolved.
- The issue that was preventing users to add a line space, with the enter key, in the Invoice Message field has been resolved.

[FYDO Hospital Update - 3/7/2023](#)

1st July National Procedure Banding Update

The 1st of July National Procedure Bandings update has been loaded into FYDO. All new items have been added, along with any amendments to the National Banding.

Descriptions for all existing items will not be amended, as facilities prefer to keep their own descriptions in their databases, and any relevant State Bandings will also need to be updated by the facilities if required.

1st July Other Services Update

The 1st of July Other Services update has been loaded into FYDO. All new items have been added & all fees amended.

DRG Version 11

The latest DRG Version 11 is now an available option in FYDO. This latest DRG version is yet to be supported for claiming through ECLIPSE & should therefore only currently be used for manual billing/claiming. Each health fund will advise what version they require, so please check with the funds if you are unsure what version should be used.

Updating the Anaesthetist & Doctor in the Theatre Roster

Users will be very excited to learn that **updating the Anaesthetist or Doctor** in a Theatre Roster **will now update all active bookings that are linked to that roster!**

This feature will be a huge time-saving function for facilities that book patients in before the Anaesthetist is known. It will also mean that the process of changing the anaesthetist, or doctor, after the list has been entered is much more efficient!

This function only updates all **active bookings** that are linked to that Theatre Roster. It will not update admitted, discharged or cancelled episodes.



Processing & Payments > Payments (Hospital) tab

Users are now able to **search for Invoice Numbers** in the Payments (Hospital) tab. This additional feature, along with the already available feature of searching the Batch Number, will enable users to easily identify payment files for certain invoice or batch numbers.

To search for the invoice number, simply type **INV:** followed by the invoice number.



Summary Addition to the Length of Stay Report

A FABULOUS new feature has been added to the Length of Stay Report that allows users to run this report in a **Summary View**.

This enables efficient collation of data using the **Group By** options that have also been added to enhance this feature.

Using the **Specialty** filter can also allow the comparison of information across specific specialties. Or using the MBS filter can even allow for comparison of particular procedures.



Letter Editor on Main Menu

The Letter Editor has been added back on the Main Menu & is now situated under the **Data I/O** tab.



Remove Batch Log

When a batch is removed from the **Claiming Hospital > Claims** tab, an audit log will now show in the **Settings > Logs**. This is in addition to the log that has always shown in the Episodes screen for the corresponding admission to assist in identifying if a log has been removed & who has removed it.



Bug Fixes

- The issue that some users experienced when attempting to invoice a Workcover patient from the Episodes Screen has been resolved.
- The issue that some users experienced when attempting to create a new invoice from the Episodes Screen has been resolved.
- The issue that some users experienced when trying to raise an invoice from the Episodes Screen for a date before the accounting period was closed has been resolved.
- The issue that some users experienced when running the Other Services Report & the Other Services Revenue Report has been resolved.

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New Feature in Processing IHC

FYDO now gives users the ability to **mark rejected claims as actioned** in the Processing IHC screen.

Once rejected claims have been addressed, the **Actions** drop down can be utilised to **Mark as Actioned**. This will remove the claim from the default view.

The **Rejection Handled** dropdown can be used to **Show All** responses and display any claims that have previously been Marked as Actioned. However, by default the screen will open to show **Not Actioned** responses only.

Users are also able to **Clear Actioned** to then undo the Mark as Actioned function if required.



[FYDO Hospital Update - 15/6/2023](#)

End of Day Banking

The End of Day Banking has been relocated to the main menu. This is to assist in easy access for staff performing this task, as they no longer need to enter the settings menu.



The permissions associated with the End of Day Banking have not changed. However, they have also been relocated in the User Groups to come under their own heading.



Billing Status Report

There has been an addition to the **Billing Status Report** when run for **Show Not Billed Only** that allows the user to **Exclude Cancelled Episodes**.

This option will not be checked by default. However, once the user ticks this box, the cancelled episodes will be excluded from the report.



Cancelled Episodes Report

Users now have the option to obtain cancelled episode information for specific doctors or theatres with two new filters added to the Cancelled Episodes Report.

There have also been extra columns added to the Export > Excel - Raw data to give information on the Location Name, the Theatre ID, the Theatre List, the Doctor Name & the Doctor ID.



Introduction of Gender

As of July separations, it is Optional for Victorian Hospitals to report the patient's gender to the VIC Dept of Health, which will become mandatory from July 2024.

Whilst the 'Gender' field is currently only a requirement of VIC Hospitals, we have made the field available for all hospitals to use if they wish, which is an additional field to Sex.

Below is the official Reporting Guide from VIC Health regarding the use of Gender:



Assigning a Gender in FYDO

Automatic mapping has been put in place, so when Male is selected as Sex, Gender will automatically change to “Man, or boy, or male” and Female Sex has been mapped to “Woman, or girl, or female.” However, the Gender field can be overwritten to any other value provided.



PreAdmit Changes Regarding New Gender Field

We are working on the changes required for PreAdmit, so please contact us if you would like us to introduce the Gender field, providing us with a copy of your admission form with the new Gender field.

Bug Fixes

- The issue that some users experienced when billing Casebase Multi items has been resolved
- The issue that some users experienced when running the Payments Report has been resolved
- The issue that some users experienced when running the Other Services Revenue Report has been resolved

[FYDO Hospital Update - 8/6/2023](#)

DVA Card Colour Addition

FYDO will now automatically populate the **Veteran Card Colour** when a successful OPV is done & DVA return the information.



DVA Card Colour - Additional checker for SA Health Data Extracts

FYDO will now alert users if the DVA Card Colour field is missing when they prepare the data extract. This added checker will help reduce the number of errors that South Australian hospitals have been receiving for this missing information.

New Option Added to Print List by Doctor/Surgeon

Users are now able to print lists for specific doctors using a new filter that has been added.



New Option to Search for Referring Doctors

Users are now able to search for Referring Doctors by typing the suburb.



New Format for HCP Data Files

The HCP Data File names have been amended to comply with the current criteria requirements. An example of how the new file names will be displayed is **0056090H_BUP_HCP_042023.txt**

FYDO Hospital Update - 1/6/2023

New Billing Rule

There is a new feature that allows a facility to restrict the invoicing of an episode if it is yet to be grouped.

This can be turned on in **Settings > System Configuration** by selecting the tick box that states **Invoicing only allowed if 'Episode Grouped'**



New Look Patients Screen

The Patients Screen has received a makeover. It has all the same functionalities, just with a fresh new look.



New Fee Setup Function

A new option has been added in the **Settings > Fee Setup** that will assist in efficient entering of Basic Fees, if the contract stipulates that they are the same price as the Full Fees.

FYDO now gives users the ability to **Click to Move Full Fee into Basic Fee** to reduce the need for extra data entry.



Amendment to the Date of Service date on Payments & Adjustments

Historically the Date of Service (DOS) was shown on Payments & Adjustments as the transaction date. This has now been amended to show the actual Date of Service Date. The Accounting Period date will still reflect the option that has been selected in **Settings > System Configuration**.



Amendment to the List Re-ordering Feature

The List Re-ordering feature will now exclude cancelled appointments, making it more efficient for users to rearrange patients in the case of a cancellation or change of order.



Bug Fixes

- The problem that some users experience in the Casebase Multi Fee Tab, when trying to enter the same item number twice, has been rectified.
- The issue that some users were experiencing regarding the “Not Billed” filter reverting to “All Appointments” has been resolved.
- The ordering of the List View by time, when using a Custom-Made View, has been fixed.
- The problem that some users experience with printing their lists in order of Doctor & Booking Time & exporting to excel has been rectified.

[FYDO Hospital Update - 25/05/2023](#)

New Appointment Screen Right Click Feature

Users are now able to use a single left/normal click, on the **Appointment Time**, to display the menu.

The menu is still available by Right Clicking anywhere on the appointment line; however this new feature has been introduced to make FYDO more compatible with tablets & iPads.



New Custom View options for Lists

Users are now able to create their own Custom Views, for the Appointments Screen, when displayed in List mode.

These views can be created to include all the same fields that are used in the other view options. For instructions on creating your own Custom Views follow the instructions on our Wiki page at

[Creating Custom Views in the Appointments Screen](#)



Bug Fix

The issue that some users were experiencing when trying to “Reset Mobile (2FA)” has now been rectified.

[FYDO Hospital Update 19/5/2023](#)

New fields available for Appointment Screen Custom Views

Users are now able to add the **Theatre Complete** information from the **Theatre Screen**, along with the **Pathology** information, to a Custom Appointments View.



This addition will assist in efficient workflow by enabling users to view this information without needing to open the Theatre Screen.



To create a Custom View, with these additional fields, follow our Wiki Instructions on [Creating Custom Views in the Appointments Screen](#)

Here is an example of how it could be set up:



[FYDO Hospital Update - 11/05/2023](#)

New Checklist Added to Right-Click Menu

This new feature gives users the ability to easily mark these highlighted tasks off without having to go into the Edit Appointment Screen. They can now be accessed in the Appointments Screen Right-Click Menu.

This will assist in an efficient & streamlined pre-admission process.



Processing & Payments Reports > Payments Tab Additions

The Payments Tab has now been divided into **Clinic & Hospital**. This change will benefit facilities that utilise both the FYDO Hospital & the FYDO Clinic modules. For facilities that only utilise one of the modules there will be no significant change. The user will just need to ensure they click on the relevant tab for their facility.



Episode Stats Report Addition

The **Entitlement Card** information will now be included on the Episode Stats Report when it is Exported to Excel - Raw Data.

