

# FYDO Hospital Update - 24/01/2025

## Make / Edit Appointment Screen

The **Make Appointment** and **Edit Appointment** screens have been refreshed! They contain all the same information but feature a new design to enhance efficiency and streamline workflow.

**Appointments** Edit Appointment Total -204.00

**KNIGHT, Kathy**

MRN 122  
File No -  
DOB 12/12/1959 (65)  
Sex Female  
Mobile 0400 494 029  
Medicare -  
Veterans -

**Booking Details**

Location Shaes Private Hospital  
Theatre/List Theatre 3 Roster Select Roster  
Dr/Surgeon HOUSE, Dr Greg  
Surgical Assistant Select Surgical Assistant  
Other Surgical Assistant Select Other Surgical Assistant  
Anaesthetist MCCARTNEY, Dr Paul  
Anaesthetic (Primary) IV/Sedation Anaesthetic IV/Sedation  
Appointment Date 22/01/2025 Time 11:30 Adm # B17  
Appointment Type Special Make Recurring Miss 40  
Procedure Notes Colonoscopy & Gastroscopy  
Other Notes  
Checklist  OEC Received  OEC Checked  Pre-Admission Contacted  IFC Completed  Admission Form Received  
 Chart Ready  Consent Received  Post-Discharge Contacted  Documents Scanned  
Patient Category Inpatient Start at Day 1 Discharge 1 23/01/2025  
Accom Type Accom - Medical Room Type Private  
Provisional DRG Program Status Start Select Episode  
Bed Notes  
Cancelled Confirmed Arrived Time  
Booking Code 1 Booking Code 2  
Food Instructions  
Fasting Food Fasting Fluids  
Planned Time in Theatre Admission Time 07:15 Procedure Time  
Program NHTP No Inv Hold  
Flags  New Patient  Interim Billing  Medical Only  MHR consent

**Fund Details**

Health Fund MPL - Medibank Private Limited  
Membership No. 123456789 UPI 0 Excess 0.00 Co-pay 0.00 UH 0.00  
Insurance Status Full Fee

**Items**

| Code  | Description  | Band | Session |
|-------|--|------|---------|
| 32229 | B Removal of one or more polyps during colonoscopy, in association with a... | 3    | 1       |
| 32222 | B Endoscopic examination of the colon to the caecum by colonoscopy, for a... | 2    | 1       |
| 30473 | B Oesophagoscopy (not being a service to which item 41816 or 41822 applie... | 1    | 1       |

**Other Services**

| Code  | Description                   | Qty | Date of Srv | Send Invoice To |
|-------|-------------------------------|-----|-------------|-----------------|
| AL006 | PROVISC VISCOELASTIC SOLUTION | 1   | 22/01/2025  | Health Fund     |
|       |                               | 0   |             |                 |

**Referring Details**

Previous Referrals  
Referring Doctor Add Referring Doctor Referral To  
Search for a Referring Doctor Search for a Referral To  
Referral Date Period First Consult Site Referral (global) Open Access

## Theatre Booking Screen

The FYDO **Theatre Booking Screen** has received a makeover! With a fresh new look, it's now easier to read and navigate, aligning perfectly with our updated style!

**Settings / Theatre Roster / Theatre Booking (Theatre 1)** Location: Shaes Private Hospital

**Booking**

Location Shaes Private Hospital Theatre Theatre 1  
Dr Eyes, Bright Anaesthetist McCartney, Paul  
Week Starting 20/01/2025 Start Time 08:00 End Time 17:00 540 Mins  
Note Appointment Note  
Extra List Start Time: 9am  
This note is shown here within the Theatre Module. This note is shown within the Appointment Screen.

**Repeat**

Every 1 week  
Days  Monday  Tuesday  Wednesday  Thursday  Friday  Saturday  Sunday

**Ends**

On 26/01/2025  
 After

**Staff**

Scrub Nurse Victoria BECKHAM Scout Nurse Melanie BROWN  
Nurse/Assistant Melanie CHISHOLM Other Nurse/Assistant Emma BUNTON  
Surgical Assistant Murphy, Shaun Other Surgical Assistant Pierce, Hawkeye  
Other Geri HALLIWELL

**Files**

Drag'n drop file here

● Dr Bright Eyes Theatre List.docx × Remove

Note: Max 10MB file limit. Extensions allowed are: jpeg, png, jpg, bmp, gif, pdf, doc, docx, ppt, xls, xlsx, rtf, rar, zip, txt, csv.



|    | A     | B                      | C                | D   | E     | F          | G     | H   | I    | J               |
|----|-------|------------------------|------------------|-----|-------|------------|-------|-----|------|-----------------|
| 1  | LocId | LocName                | Patient          | MRN | EpiNo | AdmDate    | AdmNo | LOS | Fund | Admitting Dr    |
| 2  | 1     | Shaes Private Hospital | BLACK, Isaac     | 130 | 3     | 25/09/2024 | 606   | 1   | ADF  | BLACK, Jack     |
| 3  | 1     | Shaes Private Hospital | BOND, Mary       | 120 | 8     | 07/08/2024 | 518   | 1   | U/I  | HOUSE, Greg     |
| 4  | 1     | Shaes Private Hospital | BRANSON, Richard | 112 | 11    | 01/08/2024 | 512   | 1   | MPL  | HOUSE, Greg     |
| 5  | 1     | Shaes Private Hospital | CARD, Ima        | 151 | 4     | 07/10/2024 | 654   | 1   | ADF  | NAME, My        |
| 6  | 1     | Shaes Private Hospital | DAY, Doris       | 103 | 94    | 02/12/2024 | 718   | 1   | BUP  | EYES, Bright    |
| 7  | 1     | Shaes Private Hospital | DEAN, James      | 102 | 63    | 30/07/2024 | 507   | 1   | BUP  | BLACK, Jack     |
| 8  | 1     | Shaes Private Hospital | DVA, DVA         | 139 | 5     | 22/10/2024 | 667   | 1   | DVA  | HOUSE, Greg     |
| 9  | 1     | Shaes Private Hospital | FUNDED, Self     | 118 | 14    | 25/12/2024 | 740   | 1   | U/I  | CONNORS, Curtis |
| 10 | 1     | Shaes Private Hospital | GREEN, Violet    | 174 | 1     | 05/11/2024 | 694   | 1   | ANZ  | BLACK, Jack     |
| 11 | 1     | Shaes Private Hospital | GUY, New         | 142 | 5     | 21/10/2024 | 652   | 1   | MPL  | MURPHY, Shaun   |

## Refund Adjustment Improvements

An improvement has been made to the **Adjustments**, enabling facilities to add their own **Refund Adjustment Types** while still assigning a payment type to these adjustments.

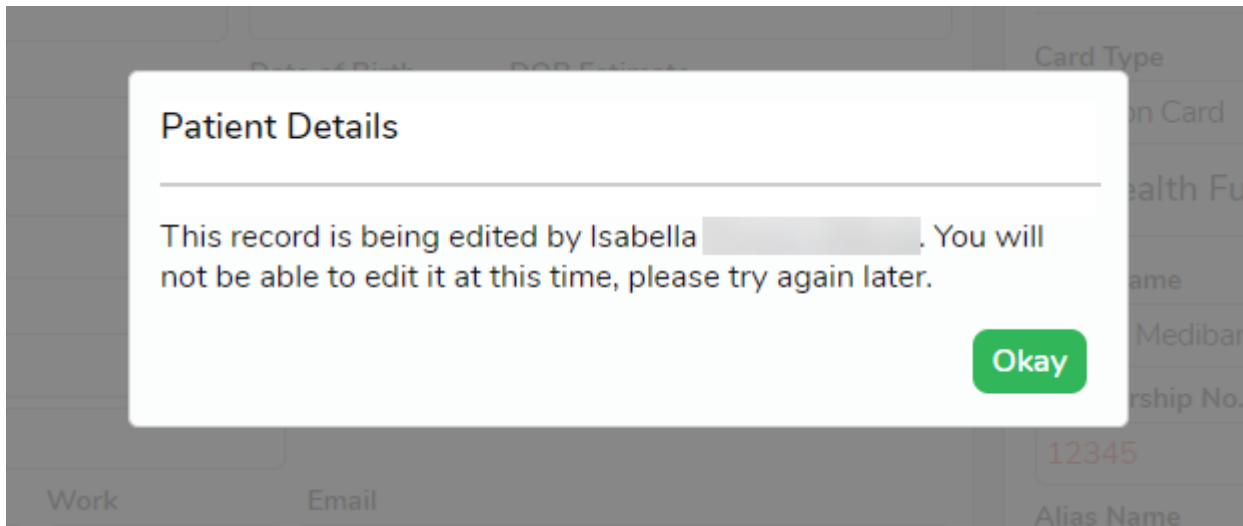
To implement this feature, facilities must add an **Adjustment Type** assigned to **Payments**, ensuring the name including the word "Refund".

| Code | Name ↑               | Status | Payments | Revenue | Action |
|------|----------------------|--------|----------|---------|--------|
| 4    | WRITE OFF            | Active |          | ✓       | ✗      |
| 12   | ROUNDING             | Active |          | ✓       | ✗      |
| 14   | Refund - Patient     | Active | ✓        |         | ✗      |
| 13   | Refund - Health Fund | Active | ✓        |         | ✗      |
| 9    | REFUND               | Active | ✓        |         | ✗      |
| 2    | OVERPAYMENT          | Active | ✓        |         | ✗      |

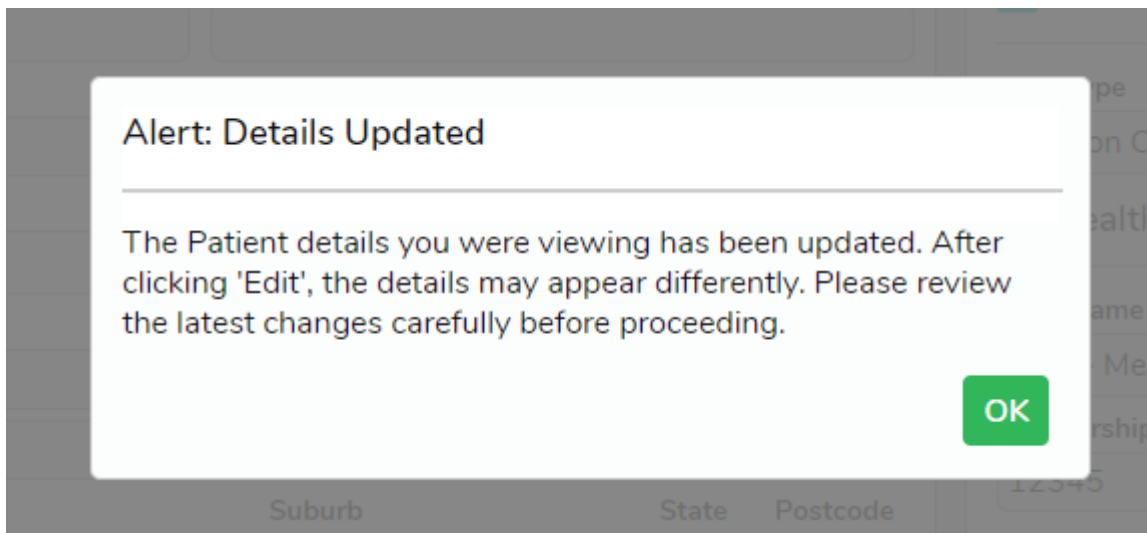
## [FYDO Hospital Update - 15/01/2025](#)

### Patient Screen Improvements

A fantastic new feature has been added to the **Patient Screen** to prevent simultaneous edits by multiple users. If a record is already being edited, any other user attempting to edit it will see a pop-up notification and will be unable to make changes.



Additionally, if a user has the Patient Screen open, and changes are made to the record while they are viewing it, they will be alerted when they click “Edit”. This ensures they are aware of any updates to the information.



## Episode Screen Improvements

The **Episode Screen** has been redesigned to enhance readability and improve the user experience. An additional table has been introduced, making it easier to identify invoices, their adjustments, payments and outstanding balances.

1. The **first table** remains unchanged and continues to display a list of patient’s episodes.
2. A **new table** has been added to show the totals for all invoices raised for the selected episode.

- The **third table**, which displays detailed invoice information, now only shows details for the selected invoice. This reduces clutter and makes it easier for users to identify issues or necessary changes.
- New colours** have also been introduced to help users quickly distinguish different transaction types:
  - Deposits & Payments = Green
  - Invoices = White
  - Deleted/Voided = Grey
  - Adjustments = Yellow
  - Reversed = Pink

Back to Appointments / 167 - FLINSTONE, Frederick ~ Fred (02/02/1954 - 70) Total 2,050.00

Patient Details | Appointments | Recalls | Accounts | **Episodes** | Communication | Chart Tracking | Documents | Clinical

1. 

| No. | Adm # | Adm. Date  | Dis. Date  | Status     | Nights | Procedure   | Other Notes | Fund | Surgeon         | Location               |
|-----|-------|------------|------------|------------|--------|-------------|-------------|------|-----------------|------------------------|
| 1   | 669   | 09/01/2025 | 09/01/2025 | Discharged | D/O    | Gastroscopy |             | BUP  | Pierce, Hawkeye | Shaes Private Hospital |

2. Admission Date: 09/01/2025 | Invoices for Admission: 669 Episode Total 2,200.00 Balance Due 2,050.00

| Inv # | To  | Charge inc GST | Adjustments | Payments | Balance Due | Last Audit Date/Time | Last User Edited   |
|-------|-----|----------------|-------------|----------|-------------|----------------------|--------------------|
| 408   | BUP | \$400.00       | \$-100.00   | \$-50.00 | \$250.00    | 14/01/2025 2:43 PM   | Shae Darr (Altura) |
| 409   | U/I | \$1,800.00     | \$0.00      | \$0.00   | \$1,800.00  | 14/01/2025 2:41 PM   | Shae Darr (Altura) |

3. Invoice: 408 | BUP: 13245678 Invoice Total 400.00 Balance Due 250.00

| Inv # | To  | DOS From   | Acc Period | T Code  | Description                               | Qty | B | Charge inc GST | GST  | T | Audit Date         | User  |
|-------|-----|------------|------------|---------|---|-----|---|----------------|------|---|--------------------|---|
| 408   | BUP | 09/01/2025 | 14/01/2025 | D DEPOS | Co-Payment: Cash                          | -   |   | \$-50.00       | 0.00 | H | 14/01/2025 2:41 PM | Shae Darr (Altura)  |
| 408   | BUP | 09/01/2025 | 14/01/2025 | A ACCOM | SameDay Accommodation Fee Band : 4        | 1   | 4 | \$400.00       | 0.00 | H | 14/01/2025 2:41 PM | Shae Darr (Altura)  |
| 408   | BUP | 09/01/2025 | 14/01/2025 | T 30473 | Voided on 14/01/2025 - Test - Oesophag... | -   | 1 | \$150.00       | 0.00 | H | 14/01/2025 2:43 PM | Shae Darr (Altura) <span style="background-color: #cccccc;">Voided</span> |
| 408   | BUP | 09/01/2025 | 14/01/2025 | J ADIUS | Adjustment Applied: DISCOUNT              | -   | 0 | \$-100.00      | 0.00 | H | 14/01/2025 2:42 PM | Shae Darr (Altura)  |

4. (Callout to the 'Charge inc GST' column in the invoice table)

## Unbilled Revenue Report

A new field has been added to the **Unbilled Revenue Report**, enabling users to run the report using the **Accrual** method. Previously, the report only displayed unbilled episodes for the selected period as of the time it was run. This default behaviour remains unchanged, with the **Accounting** field set to **Ignore** by default. However, when the new **Accrual** option is selected, FYDO will display all episodes that were unbilled as of the selected report date, regardless of whether they have since been invoiced.

REPORTS > UNBILLED REVENUE

Unbilled Revenue

Location: All Locations

Fund: All Funds

Ward: All Wards

Patient Category: All Patient Category

Episode Type: Admitted and Discharged

Report Type: Summary

Accounting: **Ignore**

Admitting Doctor: All Admitting Doctor

Order By: Patient Name

From Date: 16/07/2024 To Date: 14/01/2025

Update

## New Patient Lookup Feature

The **Patient Lookup** box now includes a new feature that allows users to view patient's episodes. Clicking the **arrow** on the right of the patient line expands the view to display the patient's five most recent episodes, including both future and past bookings. Users can click on the episode to navigate straight to it. This feature is particularly helpful when making patient bookings, to enable users to

see when the patients last admission is or if they have any booked in the future.

**Patient Lookup**

Patient    Other           

| Surname | Firstname | MRN | FileNo | Address                         | DOB        | Age |
|---------|-----------|-----|--------|---------------------------------|------------|-----|
| Day     | Doris     | 152 |        | 333 Sunshine Boulevard WINDY... | 03/04/1922 | 102 |

| Date       | Time     | Proc Notes     | Theatre     | Location               | Adm# | Cancelled      |
|------------|----------|----------------|-------------|------------------------|------|----------------|
| 17/01/2025 | 09:30 AM | Colonoscopy    | Day Program | Shaes Private Hospital | 661  | -              |
| 16/01/2025 | 10:00 AM | Colonoscopy    | Day Program | Shaes Private Hospital | 662  | Facility Ca... |
| 14/01/2025 | 11:30 AM | Gastroscopy    | Admissions  | Shaes Private Hospital | 659  | -              |
| 12/11/2024 | 11:30 AM | Colonoscopy    | Theatre 3   | Shaes Private Hospital | 618  | -              |
| 08/11/2024 | 10:00 AM | Left Cat & IOL | Theatre 3   | Shaes Private Hospital | 610  | -              |

## Bulk SMS Improvements

The **Bulk SMS** page now displays the **Out-of-Pocket** information instead of only the **Excess** value, as it did previously. This enhancement allows users to view **all** out-of-pocket details directly from the **Edit Appointment** Screen.

**SETTINGS > BULK SMS**

  All   Not Cancelled   All

Template: Select Template  
 Text:   
 Send with delay:   
 Credits remaining: 174   [Order more SMS credits](#)

| Name                   | Mobile | Appt Date  | Procedure Notes | Appt Type   | Confirmed | Cancelled | AFR | OOP      | Action |
|------------------------|--------|------------|-----------------|-------------|-----------|-----------|-----|----------|--------|
| DAY, Doris             | 0400   | 14/01/2025 | Gastroscopy     | Standard 20 | -         | -         | -   | 1,700.00 |        |
| PEEP, Bo               | 0400   | 14/01/2025 | Gastroscopy     | Standard 20 | -         | -         | -   | 50.00    |        |
| SQUAREPANTS, Spongebob | 0411   | 14/01/2025 | Colonoscopy     | Standard 20 | -         | -         | -   | 250.00   |        |

100 Records/Page   Records 1-3 of 3 (Page 1 of 1)

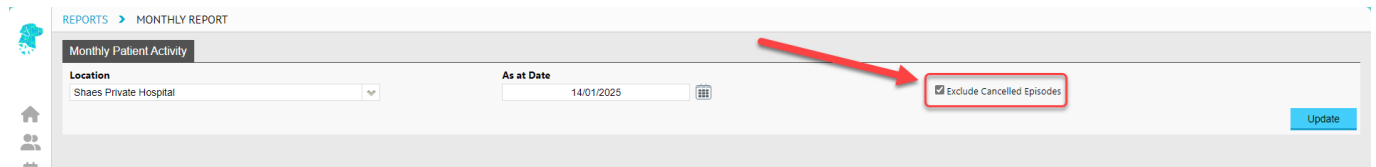
## Billing Status Report

**Coder** details have been added to the **Billing Status Report** for the report type **Show All - Inv Summary & Detail > Excel - Raw Data Export**.

| AK        | AL  | AM     | AN         |
|-----------|-----|--------|------------|
| Cancelled | LOS | Billor | Coder      |
|           | D/O |        | S (Altura) |
|           | D/O |        | S (Altura) |
|           | D/O |        |            |
|           | D/O |        |            |

# Monthly Patient Activity Report

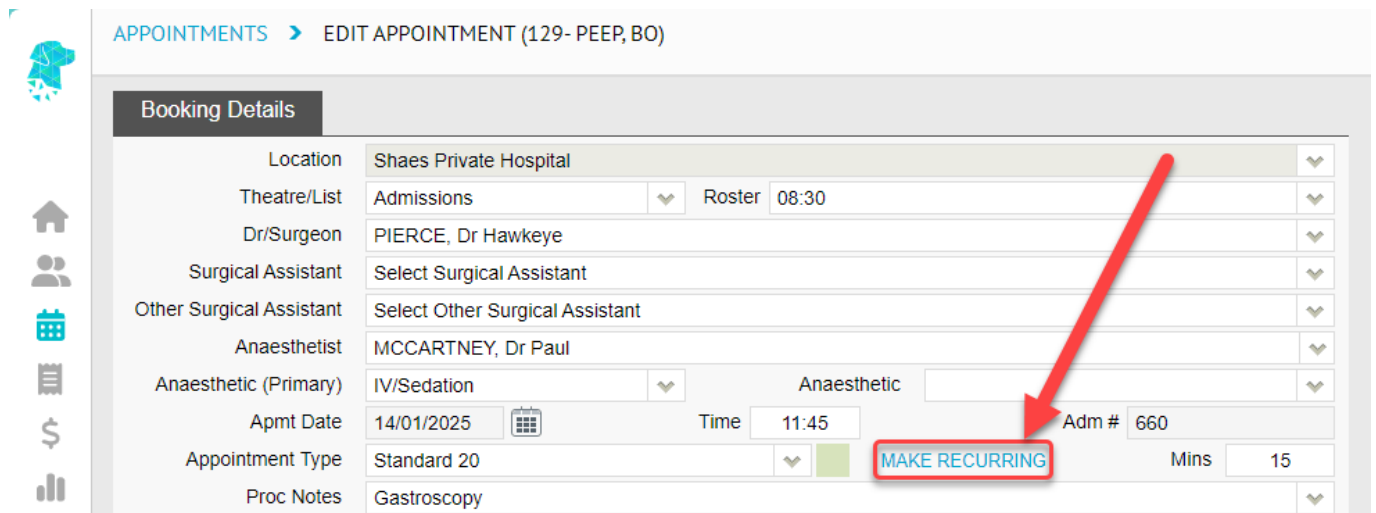
A new option has been introduced, allowing users to **include** or **exclude cancelled episodes** from the **Monthly Patient Activity Report**. These statistics only include cancelled episodes that have been admitted and discharged. (*Episodes cancelled prior to admission will not be included*)



# Recurring Appointment Feature

Users can now utilise the **Make Recurring** feature to add multiple bookings for the same patient on a **daily, weekly, monthly** or **yearly** basis. Appointments can even be made on certain days of the week e.g. Mondays, Wednesdays and Fridays. This feature is particularly beneficial for rehab and mental health facilities, where daily admissions are common for specific programs.

Utilising this feature results in all the appointments being linked, which enables facilities to link program codes to all episodes, allowing FYDO to determine which days to apply step-downs.



### Recurring Appointment

Repeats: Daily

Repeat Every: 1 Days

Start: 14/01/2025

End:  After 1 occurrence  
 On 14/02/2025

Cancel Save

Appointments in a recurring series also include additional options for **Edit Appointments** or **Delete Appointments**.

| Name       | Procedure   | Name       |
|------------|-------------|------------|
| SQUAREPA   | Colonoscopy | SQUAREPA   |
| DAY, Doris | Gastroscopy | DAY, Doris |
| PEEP, Bo   | Gastroscopy | PEEP, Bo   |

# Statistical Discharge

Overnight facilities can now use the new **Statistical Discharge** option to handle episodes where a patient's care type changes during their stay. For example, if a patient is initially admitted for an Acute Care surgical procedure and their admission transitions to a Rehab care type, this feature simplifies the process.

Previously, such scenarios required discharging the episode and re-entering all details for the new care type. With this new option, users can statistically discharge the episode, and all necessary information from the initial admission will be automatically copied to create a new episode.

This feature is used by assigning the patients **Mode of Separation** as **Statistical Discharge**, prompting the discharge and automatic re-admission of the patient.

The screenshot shows a patient record for MRN 114 - SQUAREPANTS, Spongebob, DOB 13/07/2020 (5), Sex Male. The admission number is 654, EpiNo. is 38, and the admission date/time is 13/01/2025 06:00. The discharge date is 13/01/2025 and the discharge time is 16:00. In the 'HCP and PHDB data' section, the 'Mode Of Separation' dropdown is set to 'Statistical Discharge', which is highlighted with a red box and a red arrow. Other dropdowns include 'Transferred To', 'Transfer Out Code' (Unknown), 'Visit to Theatre' (No Unplanned Visit to Theatre), and 'Palliative Care' (Palliative Care Not required). There are also input fields for 'Days in Palliative Care', 'Was Patient Involuntary at anytime?' (No), 'Involuntary Days', 'Days in ICU', 'Hrs in ICU', 'Number HITH Visits', 'Hrs on Mechanical Vent', 'Decease Date', 'Time', and 'Autopsy' (checkbox). The 'Cause of Death' field is empty.

When this option is utilised, the user will be given a pop-up to ensure they want to proceed and **automatically re-admit** the patient. This feature allows facilities to meet their obligations regarding billing and data extracts for these types of admission, all while saving time on data entry.

The pop-up dialog is titled 'Statistical Discharge'. It contains the text: 'This patient has been type change (statistical) discharged, patient will be automatically re-admitted. Would you like to proceed?'. At the bottom right, there are two buttons: 'Yes' (green) and 'No' (white with grey border).

# New Chart Tracking Report

A new report has been developed to help facilities track the location of charts based on the information entered into the patient's **Chart Tracking** tab. The report includes several useful filters, allowing users to organise information by chart location, status, and more.

This report has also been built to be interactive, with options in the right-click menu to ensure the ultimate user experience.

| ID | MRN | Patient Name   | Adm Status | Date       | Time     | Chart Location   | Borrower       | Adm Date   | Volume | Note        | Location              | User               | Status | Created    |
|----|-----|----------------|------------|------------|----------|------------------|----------------|------------|--------|-------------|-----------------------|--------------------|--------|------------|
| 1  | 156 | Dumpty, Humpty | -          | 30/07/2024 | 08:05 PM | -                | Chart Tracking | -          | -      | On the ward | Shaes Private Hosp... | Shae Darr (Altu... | Active | 31/07/2024 |
| 3  | 147 | White, Snow    | Booking    | 14/08/2024 | 07:09 PM | Admissions       | Episodes       | 09/01/2025 | -      | -           | Shaes Private Hosp... | Shae Darr (Altu... | Active | 15/08/2024 |
| 5  | 152 | Day, Doris     | Booking    | 11/09/2024 | 07:27 PM | Off Site Storage | Patient        | 17/01/2025 | 1      | -           | Shaes Private Hosp... | Shae Darr (Altu... | Active | 12/09/2024 |
| 7  | 102 | Dean, James    | Booking    | 18/12/2024 | 08:13 PM | Off Site Storage | -              | 14/01/2025 | 1      | -           | Shaes Private Hosp... | Shae Darr (Altu... | Active | 19/12/2024 |

# New Leave Report

A new report has been developed to provide users with easy access to **Leave** information. This is particularly useful for facilities accommodating extended-stay patients who may frequently take leave.

The report is interactive, featuring options in the right-click menu to enhance navigation and usability.

| Location               | Patient Name         | MRN | Adm Date   | Dis Date   | Adm# | Leave From | Time     | Leave To   | Time     | Total |
|------------------------|----------------------|-----|------------|------------|------|------------|----------|------------|----------|-------|
| Shaes Private Hospital | FLINSTONE, Frederick | 167 | 09/01/2025 | 14/01/2025 | 669  | 10/01/2025 | 11:00 AM | 10/01/2025 | 04:00 PM |       |
| Shaes Private Hospital | FLINSTONE, Frederick | 167 | 09/01/2025 | 14/01/2025 | 669  | 12/01/2025 | 02:15 PM | 13/01/2025 | 08:15 AM | 1     |

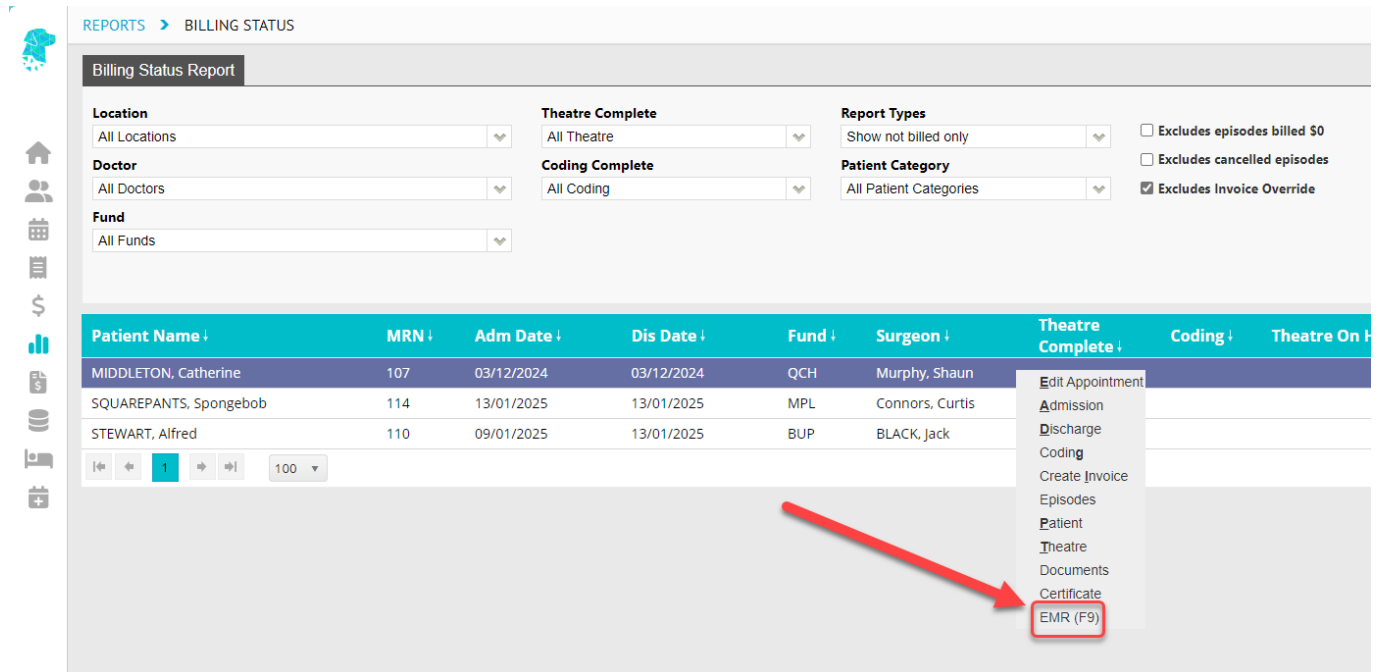
# Create Invoice Screen

The **Program Number**, entered in the **Edit Appointment Screen**, is now displayed on the **Create Invoice** Screen. This field is editable, allowing users to make changes at the point of invoicing. Ensuring an efficient and simplified workflow for facilities require to utilise Program Numbers.

|                                       |                     |                                      |   |                        |                                       |
|---------------------------------------|---------------------|--------------------------------------|---|------------------------|---------------------------------------|
| MRN 167 - FLINSTONE, Frederick        | DOB 02/02/1954 (71) | Sex Male                             | FileNo  | Fund BUP               | Location Shaes Private Hospital (NSW) |
| Admission No. 670                     | EpiNo. 2            | Admission Date/Time 16/01/2025 06:00 | Discharge Date/Time 16/01/2025 16:00                          | Dr/Surgeon HOUSE, Greg | Anaesthetist                          |
| Send Invoice To: BUP - BUPA Australia | Claim Details       | Accommodation Type: Accom - Medical  | Time Theatre: In  | Out                    | 0 mins                                |
| Billing Type: Default                 | Anaesthetic: None   | Program Number: OVERNIGHT PSYCH      | Mode Of Separation: Other (includes discharge to usual resid) |                        |                                       |
| Status: Full Fee                      |                     |                                      |   |                        |                                       |

# Billing Status Report

A new option has been added to the **Billing Status Report > Show Not Billed Only** interactive report, to allow users to navigate straight to the linked **EMR** for that episode.



The screenshot displays the 'Billing Status Report' interface. At the top, there are filter sections for 'Location', 'Theatre Complete', 'Report Types', 'Doctor', 'Coding Complete', 'Patient Category', and 'Fund'. Below these filters is a table with columns: Patient Name, MRN, Adm Date, Dis Date, Fund, Surgeon, Theatre Complete, Coding, and Theatre On Hold. The table lists three patients: MIDDLETON, Catherine; SQUAREPANTS, Spongebob; and STEWART, Alfred. A right-click menu is open over the 'Theatre Complete' column for the first patient, showing options like 'Edit Appointment', 'Admission', 'Discharge', 'Coding', 'Create Invoice', 'Episodes', 'Patient', 'Theatre', 'Documents', 'Certificate', and 'EMR (F9)'. A red arrow points to the 'EMR (F9)' option, which is highlighted with a red box.

| Patient Name ↓         | MRN ↓ | Adm Date ↓ | Dis Date ↓ | Fund ↓ | Surgeon ↓       | Theatre Complete ↓ | Coding ↓ | Theatre On Hold ↓ |
|------------------------|-------|------------|------------|--------|-----------------|--------------------|----------|-------------------|
| MIDDLETON, Catherine   | 107   | 03/12/2024 | 03/12/2024 | QCH    | Murphy, Shaun   |                    |          |                   |
| SQUAREPANTS, Spongebob | 114   | 13/01/2025 | 13/01/2025 | MPL    | Connors, Curtis |                    |          |                   |
| STEWART, Alfred        | 110   | 09/01/2025 | 13/01/2025 | BUP    | BLACK, Jack     |                    |          |                   |

## [FYDO Hospital Update - 19/12/2024](#)

### Chart Tracking

Our enhanced **Chart Tracking** feature is now even more accessible, with the option added to the **FYDO Favourite Right-Click Menu** on the Appointments Screen.

The screenshot shows a software interface with a search bar at the top left and a navigation menu with buttons for 'ADMISSIONS', 'DAY PROGRAM', 'MEDICAL', and 'THE'. Below this is a table with two columns: 'Time' and 'Name'. The table contains several rows of patient appointments. A context menu is open over the table, listing various actions such as 'Make an Appointment', 'Edit Appointment', 'Copy Appointment', 'Cut Appointment', 'Paste Appointment', 'Episodes', 'Arrived', 'Unarrived', 'Excess/Deposit', 'Admit', 'Discharge', 'Theatre', 'Coding', 'Inpatient', 'Certificate', 'Clinical Indicators', 'Confirmed', 'Chart Tracking', 'Check List', 'Send SMS', 'Chart Label', and 'Wristband'. A red arrow points from the 'Name' column header to the 'Chart Tracking' option, which is highlighted with a red box.

| Time  | Name                 |
|-------|----------------------|
| 08:00 |                      |
| 08:15 |                      |
| 08:30 |                      |
| 08:45 |                      |
| 09:00 |                      |
| 09:00 | SQUAREPANTS, S, onge |
| 09:15 | PORGY, Georgy        |
| 09:30 | PEEP, Bo             |
| 09:45 | LADY, Testing        |
| 10:00 | BEETHOVEN, Ludwig    |
| 10:15 | MOZART, Wolfgang     |
| 10:30 | FUNDED, Self         |
| 10:45 |                      |
| 11:00 |                      |
| 11:15 |                      |

## New Tokens

We've introduced a couple of new tokens

- Patient Screen Document Alert Field: <<patDocAlert>>
- Patients Last Episode Information: <<patLastEpi>>
- Current Day at Time of Printing e.g. Thursday: <<Datename>>

## Testing Tokens List

Wednesday the 18/12/2024 at 13:33

| Adm Time | Patient Details   |
|----------|---|
| 09:00    | MOZART, Wolfgang<br>DOB: 27/01/1956 (68)<br>MRN: 217<br><br>Document Alert: Chart In Storage Facility<br>Last Episode: 18/12/2024 |

For more details about available tokens, please refer to our Wiki Manual links below:

[Tokens - General - FYDO Wiki](#)

[Tokens - Patient - FYDO Wiki](#)

[Tokens - Hospital - FYDO Wiki](#)

---

## [FYDO Hospital Update - 12/12/2024](#)

### Custom View Additions

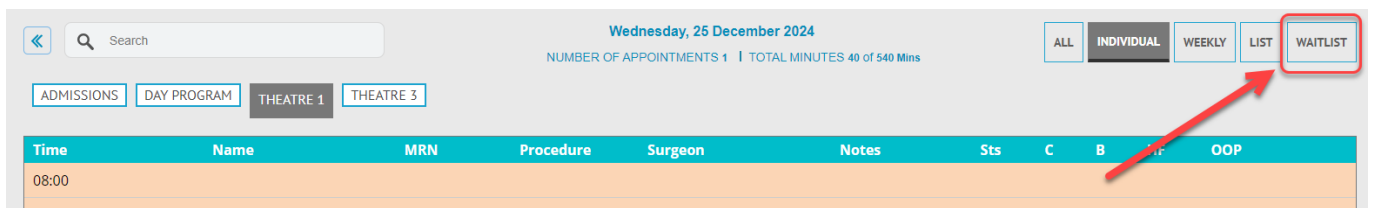
New fields are now available for display in the **Appointment Screen Custom Views**, including:

- Patients Age
- Surgical Assistant
- Referring Doctor Details (*from the Edit Appointment Screen*)
- Referral Date (*highlighted in ■ if expired*)

| Time  | Name              | Age | Surgical Assistant | Referring Doctor | Ref Date   |
|-------|-------------------|-----|--------------------|------------------|------------|
| 08:00 | BEETHOVEN, Ludwig | 53  | Murphy, Shaun      | Carter, Nick     | 01/11/2023 |
| 08:30 | MOZART, Wolfgang  | 68  | House, Greg        | Tom, Tim         | 03/12/2024 |
| 09:00 |                   |     |                    |                  |            |

## Waitlist Feature

FYDO now includes a **Waitlist** feature that facilities can use to maintain a list of patients waiting for an appointment time. This feature is particularly beneficial for clinics using FYDO but is also accessible for hospitals too!



This **Waitlist** can be accessed from the **Appointments Screen**, allowing patients to be added along with details about the type of appointment they require.

| Patient Name         | Doctor          | Location               | Available Days | Mobile       | Future Appt | Notes        | Added On   |
|----------------------|-----------------|------------------------|----------------|--------------|-------------|--------------|------------|
| SWAGGER, Bob Lee     | Any Doctor      | Shaes Private Hospital | M T W T F S S  | 0477-777-777 |             |              | 09/12/2024 |
| MIDDLETON, Catherine | EYES, Bright    | Shaes Private Hospital | M T W T F S S  | 0400-444-000 |             |              | 09/12/2024 |
| MOZART, Wolfgang     | HAB, Rea        | Shaes Private Hospital | M T W T F S S  | 0414-141-414 |             |              | 11/12/2024 |
| DEAN, James          | PIERCE, Hawkeye | Shaes Private Hospital | M T W T F S S  | 0499-999-999 |             |              | 09/12/2024 |
| BEETHOVEN, Ludwig    | Any Doctor      | Shaes Private Hospital | M T W T F S S  | 0499-999-999 | 25/12/2024  | Tests Needed | 11/12/2024 |

Details that can be logged include:

- **Priority Level** of their appointment
- **Preferred Doctor**
- **Available Days** the patient can attend
- Whether the patient already has a **Future Appointment** booked
- Any **Notes** relating to the entry

Shaes Private Hospital      M T W T F S S      0499-999-99

### Add to Waitlist - Doris Day

---

Location: Shaes Private Hospital

Priority Level: Low

Doctor: Select Doctor

Available Days: M T W T F S S

Future Appointment: Select Future Appointment

Notes:

Cancel      Add Waitlist



## Casebase Fees Import

Casebase Fees can now be imported directly from an **Excel Spreadsheet**. This fantastic time-saving feature simplifies the process of importing large, Casebase health fund contracts.

Shaes Private Hospital      Fund: U/I - Un-Insured Accounts      Start of Current Fee: 01/01/2024      End of Current Fee: 31/12/2024

Same Day Fees    Other Settings    **Casebase Fees**    Casebase Multi Item Fees    Timebase    DRG Fees    Overnight Accommodation Fees

Actions:

Move to Old Charge      Old

Import Fees

| MBS   | Casebase | Procedure | Type     | DVA | Outlier Days | Outlier Rate | Casebase | Procedure | Type     | DVA | Outlier |
|-------|----------|-----------|----------|-----|--------------|--------------|----------|-----------|----------|-----|---------|
| 13212 | 1,000.00 | 0.00      | Standard | 0   | 0            | 0.00         | 0.00     | 0.00      | Standard | 0   |         |
| 13215 | 500.00   | 0.00      | Standard | 0   | 0            | 0.00         | 0.00     | 0.00      | Standard | 0   |         |

## Revenue Report

A new **Excel - Raw Data** option is now available for the **Revenue Report**, enabling users to export revenue information **Grouped by Episode**.

This export mirrors the standard Raw Data Extract but consolidates episodes with multiple invoices into a single line, displaying revenue at an episodic level.

Please note: this option is only available when the report is generated by **Discharge Date**.

REPORTS > REVENUE (HOSPITAL)

Revenue (Hospital)

Location: Shaes Private Hospital

Theatre: All Theatres

Group by (Primary): Health Fund

Group by (Secondary): No Group

Report Types:  Detail  Summary

Date Type:  Accounting Period  Discharge Date

From: 01/12/2024 To: 11/12/2024

Order by: Alphabetically

Shaes Private Hospital

Revenue - Hospital (Summary) based on Discharge Date between 01/12/2024 and 11/12/2024

For All Doctors and All Funds and All Theatres and based on Health Fund

| Code       | Health Fund              | # of Epi's | # of Inv's | Inv (Gross) | Adjust  | GST   | Inv (Net) |
|------------|--------------------------|------------|------------|-------------|---------|-------|-----------|
| ADF        | Australian Defence Force | 1          | 1          | 0.00        | 0.00    | 0.00  | 0.00      |
| BUP        | BUPA Australia           | 6          | 6          | 3,443.00    | 0.00    | 85.00 | 3,358.00  |
| CBH        | CBHS Health              | 1          | 1          | 999.90      | 0.00    | 90.90 | 909.00    |
| FHI        | FRANK HEALTH INSURANCE   | 1          | 0          | 0.00        | 0.00    | 0.00  | 0.00      |
| POL        | Police Health Limited    | 0          | 1          | 900.00      | -150.00 | 0.00  | 750.00    |
| SCQ        | Surgery Connect          | 1          | 0          | 0.00        | 0.00    | 0.00  | 0.00      |
| T/P        | Third Party              | 0          | 3          | 768.00      | -100.00 | 38.91 | 629.09    |
| UII        | Un-Insured Accounts      | 1          | 3          | 2,265.00    | 0.00    | 50.00 | 2,215.00  |
| Full Total |                          | 11         | 15         | 8,375.90    | -250.00 | 264.8 |           |

Revenue(Hospital)-ShaesPrivateHospital

Page 1 of 1

Print Export To

## New Invoice Override Feature - [REDACTED]

Building on Phase 1 of this feature release in [FYDO Hospital Update - 14/11/2024 - FYDO Wiki](#), the **Invoice Override** function now impacts the **Billing Status > Show Not Billed Only** Report.

Facilities that are unable to raise an invoice for certain episodes can now use the Invoice Override feature to exclude these episodes from the Show Not Billed Only report. For instructions on how to apply the Invoice Override function, please refer to the newsletter linked above.

Episodes marked with Invoice Override will be excluded from the **Billing Status > Show Not Billed Only** Report by default. However, these episodes can still be viewed by unticking the **Excludes Invoice Override** checkbox.

REPORTS > BILLING STATUS

Billing Status Report

Location: All Locations

Theatre Complete: All Theatre

Coding Complete: All Coding

Patient Category: All Patient Categories

Report Types: Show not billed only

Excludes episodes billed \$0:

Excludes cancelled episodes:

Excludes Invoice Override:

Date between: From 01/06/2024 To 11/12/2024

Update

## User Group Access Levels

User Group settings have been revised to improve usability and workflow. The following access levels have been updated:

- **Appointments > Edit (Hospital)** - Grants permission to edit hospital appointments
- **Hospital Episode > Remove Episode** - Grants permission to remove/delete episodes

Please ensure that these user groups are correctly set up for your facilities requirements.

The screenshot shows two sections of user group permissions. The 'Appointment' section has 'Create Views (Hospital)' and 'View' both set to 'ON', and 'Make (Hospital)' and 'Edit (Hospital)' both set to 'OFF'. A red arrow points to the 'Edit (Hospital)' controls. The 'Hospital Episode' section has various permissions for 'Admission', 'Clinical Indicator', 'Coding', 'Create Invoice', 'Delete Transactions', and 'Discharge', all with 'D', 'R', and 'RW' permissions. The 'Remove Episode' permission is set to 'ON' and 'OFF', with a red arrow pointing to it. Other permissions like 'Episodes', 'Excess - backdating date', 'Excess - negative value', 'Excess/Deposit', 'Invoice Override', 'Rehab', 'Reversals', and 'Theatre' are also shown with their respective 'ON/OFF' or 'Allowed/Not Allowed' settings.

## [FYDO Hospital Update - 05/12/2024](#)

### Procedures / Proc Notes Defaults

The ability to default a range of fields based on the **Proc Notes** when entering bookings has become a favourite FYDO feature, saving time and improving accuracy by significantly minimising data entry. We're continually enhancing this functionality to boost efficiency, and this week we're excited to introduce another valuable update!

Facilities can now set default values for the **Booking Code 1** and **Booking Code 2** fields via **Settings > Procedures**.

Additionally, don't forget about the recently added functionality that allows **Doctors** to be assigned to specific Procedures. Leveraging this feature helps streamline the **Proc Notes** field for each doctor, reducing irrelevant entries and minimising the risk of assigning incorrect procedures.

If you'd like assistance setting this up for your facility, our friendly team is here to help. Don't hesitate to reach out!

The screenshot shows the 'EDIT PROCEDURES' settings page. A red arrow points to the 'Booking Code 1' dropdown menu, which is currently set to 'CAT - Cataract'. The 'Booking Code 2' dropdown menu is also visible. The page displays procedure details for 'Right Cat & IOL' and lists associated items and other services.

| Code  | Description  | Band |
|-------|--|------|
| 42702 | Lens extraction and insertion of intraocular lens, excluding surgery performed for the correction of refractive error except for anisometropia greater than 3 dioptres following the removal of cataract in the first eye (Anaes.) | 6    |

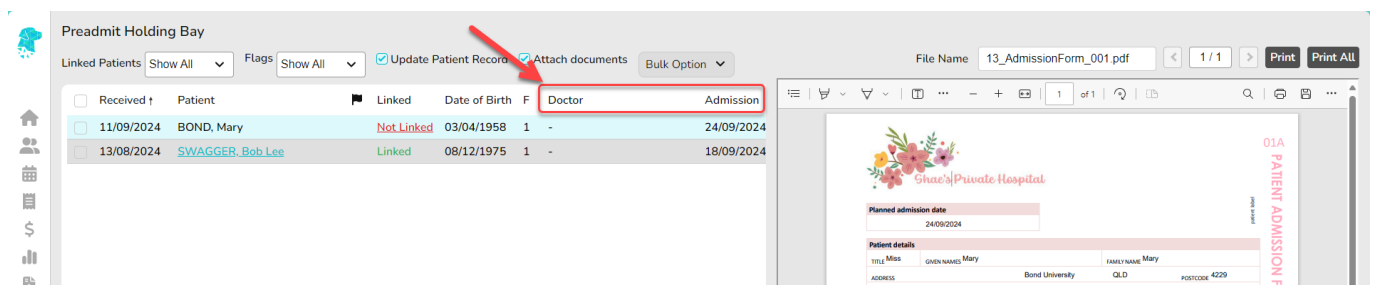
| Code  | Description                              |
|-------|--|
| AL025 | AcrySof Multipiece Models MN60MA, MN60AC |
| AL005 | DUOVISC VISCOELASTIC SYSTEM              |

# [FYDO Hospital Update - 28/11/2024](#)

## Preadmit Features

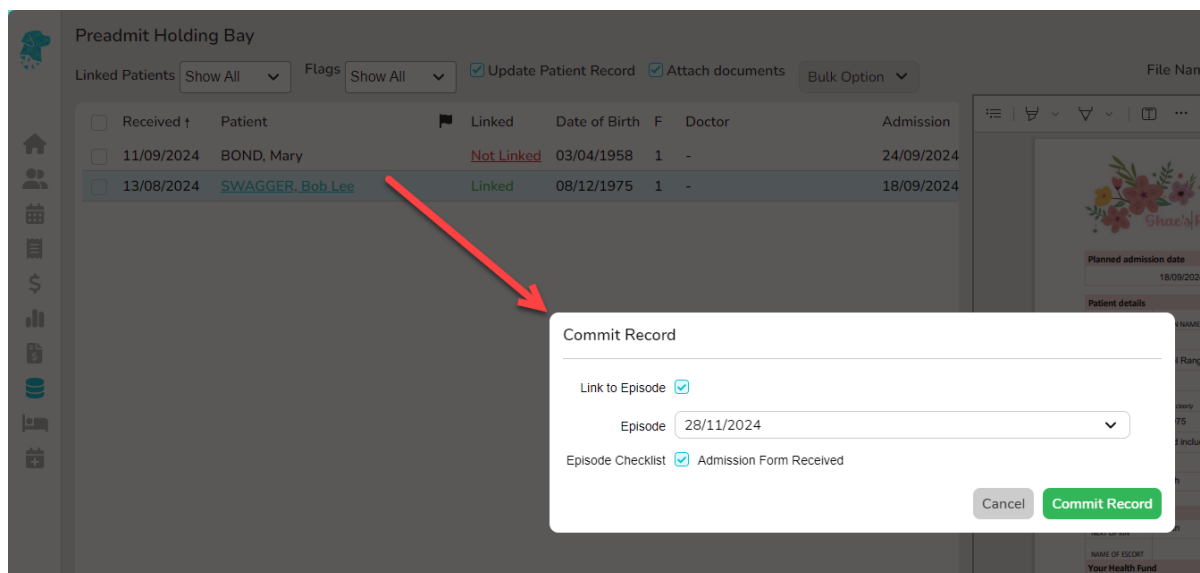
The **Preadmit Holding Bay** has received a makeover! This new design enhances readability and now displays the **Doctor** and **Admission Date** information, supporting an exciting new feature that allows facilities to link admission forms to **specific episodes!**

An additional column has also been added for flags, paving the way for another exciting upcoming update - [REDACTED]

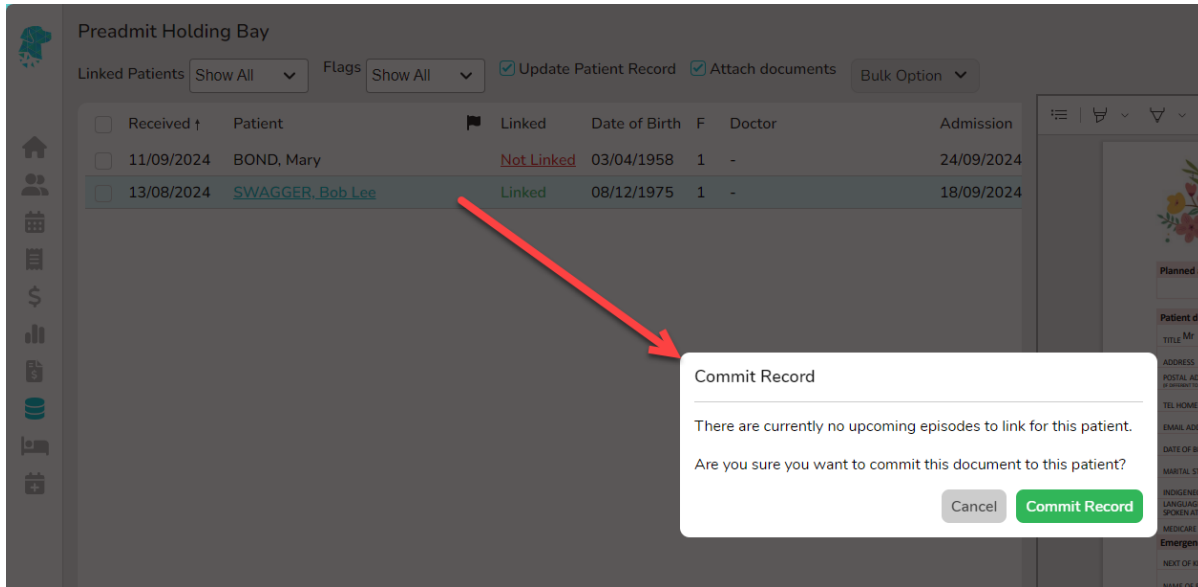


When **committing** a Preadmit form, users will now see a specific pop-up message depending on whether the patient has any future bookings. If the linked patient has a booking for the current or a future date, the pop-up will prompt the user to assign the form to a specific episode!

AND the user will be able to ensure the **Check List** item for **Admission Form Received** is automatically ticked, right from this one screen!

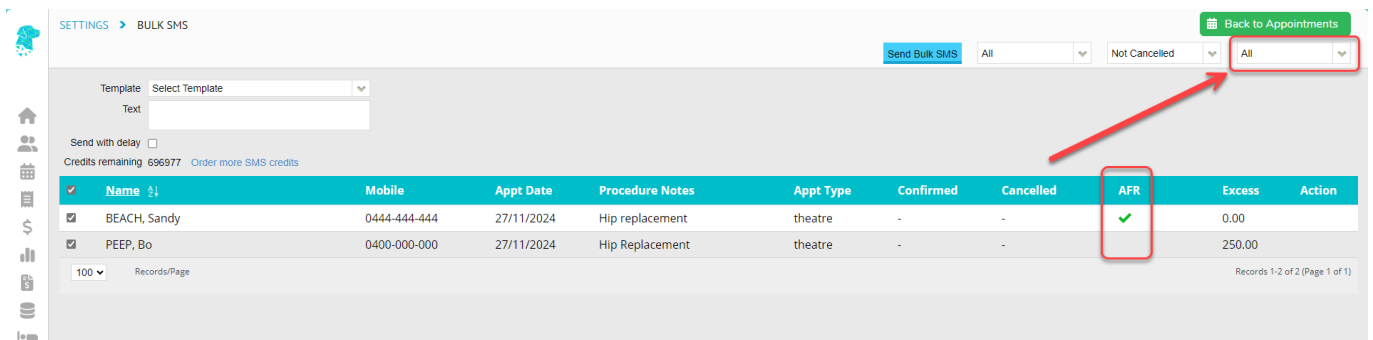


Alternatively, if the patient has no upcoming appointments, a different pop-up will alert the user that the form can still be committed but will not be assigned to a specific episode.



## SMS Additions

The **Admission Form Received** status is now visible on the **Bulk SMS** screen. This enhancement simplifies sending SMS reminders specifically to patients who have not yet completed their forms. Additionally, a new filter allows the screen to display only patients whose admission forms have **not** been received.



## Move Theatre Bookings

We're excited to introduce a new feature that makes managing Doctors' Theatre Bookings more efficient! With this update, an entire booking - **patients and all** - can now be **moved in bulk**. This enhancement is particularly helpful when a surgeon changes theatres. Instead of moving appointments one by one, users can simply update the Theatre Booking and confirm the change. All linked patient appointments will automatically be rescheduled to a new theatre/day, saving valuable time and effort.

THEATRE MANAGEMENT > THEATRE BOOKING > BOOKING (ADMISSIONS)

**Booking**

ID 224

Location Shaes Private Hospital

Theatre Admissions

Dr Doctor, New

Anesthetist Brown, Emmett

Date 27/11/2024

Start Time 08:00 End Time 12:00 240 Mins

Note

Appointment Note

Reason for Delayed Start Surgeon Delayed

Reason for Delayed Finish Equipment Failure

Session Confirmed

**Confirm**

---

The theatre or date of this booking is different to what was originally booked. Previously booked for Theatre 3 on 28/11/2024, are you sure you wish to save?

**Confirm**

---

Are you sure you'd like to move all bookings to the new theatre date/time.

## Overnight Accommodation Fees

To accommodate the ever-changing health fund contract requirements for Overnight Accommodation Fees, we have extended the number of allowed step-downs from 6 to 15. This update aligns with recent changes introduced by health funds, which provide more step-down options for larger overnight hospitals.

Shaes Private Hospital | Fund: UII - Un-Insured Accounts | Start of Current Fee: 01/01/2024 | End of Current Fee: 31/12/2024 | Accom Type: Accom - Advanced Surgical

Same Day Fees | Other Settings | Casebase Fees | Casebase Multi Item Fees | Timebase | **DRG Fees** | Overnight Accommodation Fees

Exclude Private Room add on ?

Full Cover

| Current Fees |     |    | Shared   | Private  | Rebate   | Old Fees |    |    |
|--------------|-----|----|----------|----------|----------|----------|----|----|
| Day          | 1   | 2  | 1,500.00 | 1,500.00 | 1,500.00 | Day      | 1  | 14 |
| Day          | 3   | 3  | 1,400.00 | 1,400.00 | 1,400.00 | Day      | 15 | 99 |
| Day          | 4   | 6  | 1,300.00 | 1,300.00 | 1,300.00 |          |    |    |
| Day          | 7   | 15 | 1,200.00 | 1,200.00 | 1,200.00 |          |    |    |
| Day          | 16  | 25 | 1,100.00 | 1,100.00 | 1,100.00 |          |    |    |
| Day          | 26  | 35 | 1,000.00 | 1,000.00 | 1,000.00 |          |    |    |
| Day          | 36  | 45 | 900.00   | 900.00   | 900.00   |          |    |    |
| Day          | 46  | 55 | 800.00   | 800.00   | 800.00   |          |    |    |
| Day          | 56  | 65 | 700.00   | 700.00   | 700.00   |          |    |    |
| Day          | 66  | 75 | 600.00   | 600.00   | 600.00   |          |    |    |
| Day          | 76  | 85 | 500.00   | 500.00   | 500.00   |          |    |    |
| Day          | 86  | 90 | 400.00   | 400.00   | 400.00   |          |    |    |
| Day          | 91  | 92 | 300.00   | 300.00   | 300.00   |          |    |    |
| Day          | 93  | 99 | 200.00   | 200.00   | 200.00   |          |    |    |
| Day          | 100 | +  | 100.00   | 100.00   | 100.00   |          |    |    |

## Outstanding Debt Alert

In August, we introduced a feature that enabled facilities to add an alert for patients with outstanding balances during the booking process. This feature has now been enhanced to include an **outstanding** days field, ensuring that the alert is triggered only for debts overdue by the specified duration.

**Hospital**

|                 |  |                          |  |   |                                     |
|-----------------|--|--------------------------|--|---|-------------------------------------|
| Booking         | <span style="display:inline-block; width:15px; height:15px; background-color:#f8d7da;"></span> | Recovery 1               | <span style="display:inline-block; width:15px; height:15px; background-color:#d4edda;"></span> | Allow referral to be entered without a referral date/period | <input type="checkbox"/>            |
| Arrived         | <span style="display:inline-block; width:15px; height:15px; background-color:#d1ecf1;"></span> | Recovery 2               | <span style="display:inline-block; width:15px; height:15px; background-color:#c3e6cb;"></span> | Alert when referral expired when editing an appointment     | <input type="checkbox"/>            |
| Admitted        | <span style="display:inline-block; width:15px; height:15px; background-color:#bee5eb;"></span> | Recovery 3               | <span style="display:inline-block; width:15px; height:15px; background-color:#9ccc65;"></span> | Invoicing only allowed if 'Theatre Completed'               | <input type="checkbox"/>            |
| Pre-op          | <span style="display:inline-block; width:15px; height:15px; background-color:#cfe2f3;"></span> | Ready for Discharge/Ward | <span style="display:inline-block; width:15px; height:15px; background-color:#f4cccc;"></span> | On admission, make patient fields mandatory                 | <input type="checkbox"/>            |
| Anaesthetic Bay | <span style="display:inline-block; width:15px; height:15px; background-color:#fff2cc;"></span> | Discharged               | <span style="display:inline-block; width:15px; height:15px; background-color:#d9edf7;"></span> | On admission, alert to take excess if not yet collected     | <input checked="" type="checkbox"/> |
| In Theatre      | <span style="display:inline-block; width:15px; height:15px; background-color:#d9edf7;"></span> |                          |  | Theatre Roster required when making bookings                | <input type="checkbox"/>            |
|                 |  |                          |  | Invoicing only allowed if 'Episode Grouped'                 | <input type="checkbox"/>            |
|                 |  |                          |  | On admission, make Next of Kin mandatory                    | <input type="checkbox"/>            |
|                 |  |                          |  | On admission, make Emergency Contact mandatory              | <input type="checkbox"/>            |

Make the accounting period the same as

Alert when making an appointment if money outstanding > than

**Alert when money outstanding is X days outstanding**

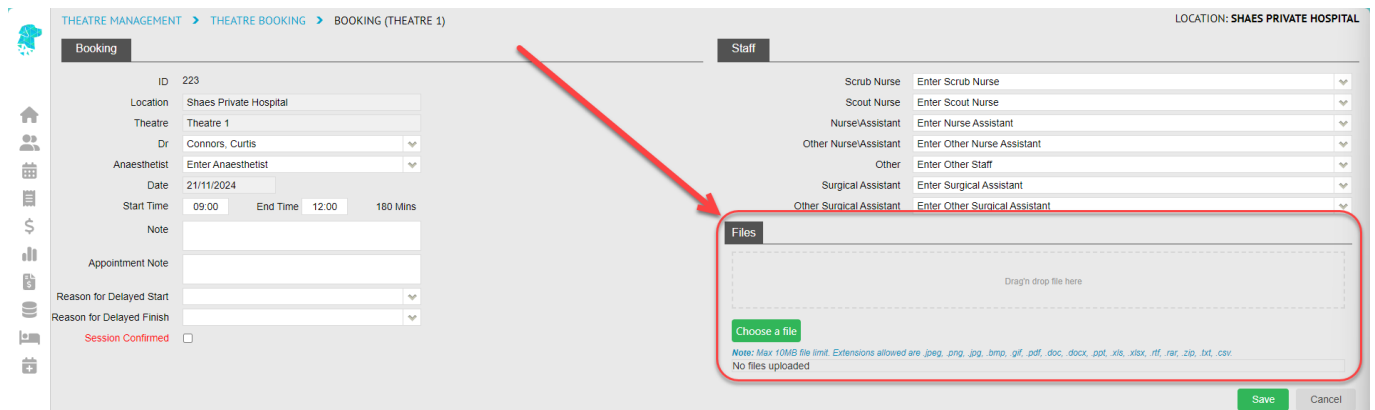
This feature can be configured in **Settings > System Configuration** by entering a value to the **'Alert when making an appointment if money outstanding > than....'** field.

Facilities can then decide the **timeframe** for this alert to be triggered, by adding a value to the **Alert when money outstanding is X days outstanding**. This new field reduces the number of alert pop-ups for outstanding debt that is current and possibly covered by the patients' health fund.

# [FYDO Hospital Update - 21/11/2024](#)

## Theatre Roster Additions

Facilities are now able to store **Files** within a **Theatre Roster**! This feature has been designed to allow facilities to save information, such as the **Doctors Theatre List**, against the corresponding session. Any number of **Files** can be added, so any amended lists or documents can also be saved and will be stored there in case they are ever needed.



The screenshot shows the 'THEATRE MANAGEMENT > THEATRE BOOKING > BOOKING (THEATRE 1)' interface for 'SHAES PRIVATE HOSPITAL'. The 'Booking' tab is active, displaying fields for ID (223), Location (Shaes Private Hospital), Theatre (Theatre 1), Dr (Connors, Curtis), Anaesthetist (Enter Anaesthetist), Date (21/11/2024), Start Time (09:00), End Time (12:00), and 160 Mins. The 'Staff' tab is also visible, showing dropdown menus for various roles like Scrub Nurse, Scout Nurse, Nurse/Assistant, etc. A red arrow points to a 'Files' section on the right, which contains a 'Choose a file' button, a note about a 10MB file limit and allowed extensions (.jpeg, .png, .jpg, .bmp, .gif, .pdf, .doc, .docx, .ppt, .xls, .xlsx, .rtf, .rar, .zip, .txt, .csv), and a 'No files uploaded' message. A 'Save' button is located at the bottom right of the interface.

## Episode Stats Additions

Additional fields are being added to the **Episode Stats > Excel - Raw Data Export** to enable facilities to easily obtain required information. New data includes:

- **DocScan** - Document Scanned Checklist item is marked
- **ReAdm** - HCP/PHDB Re-Admission field ID, from the Admission Screen
- **ReAdmDesc** - Description for above Re-Admission field
- **ModeOfSepPHDBDesc** - HCP/PHDB Mode of Separation, from the Admission Screen
- **PayorIden** - HCP/PHDB Payer Identifier ID, from the Admission Screen
- **PayorIdenDesc** - Description for above Payer Identifier field

- **FundSource** - State Specific Data for Funding Source/Agreement field, from the Discharge Screen

# [FYDO Hospital Update - 14/11/2024](#)

## Other Services Only Invoice

Facilities are now able to raise an **Other Services Only Invoice** to a “fund”. The screen will still default to “Uninsured”, as this is the most common use case, but the **Fund** dropdown is now activated, allowing the fund selection to be amended if needed.

## New Invoice Override Feature - [REDACTED]

In some instances, facilities may be unable to raise an invoice for an episode. These episodes can now be removed from the **Billing Status > Show Not Billed Only Report** by using the new **Invoice Override** feature!

This feature is accessible in the **Episode Screen**, under **Financial Notes**. If it’s determined that an invoice isn’t necessary, users can go directly from the Show Not Billed Only Report to the Episode Screen and select the **Invoice Override** tick box. Once marked, the episode will no longer appear in the Show Not Billed Only Report.

There is an audit log associated with this box along with a new permission level. By default, this permission will inherit the settings from the existing option to **Delete Transactions**.

### Hospital Episode

|                                      |  |                          |   |
|--------------------------------------|--|--------------------------|---|
| Admission                            | <input type="button" value="D"/> <input type="button" value="R"/> <input type="button" value="RW"/> <input type="button" value="i"/> | Episodes                 | <input type="button" value="ON"/> <input type="button" value="OFF"/>                                |
| Clinical Indicator                   | <input type="button" value="D"/> <input type="button" value="R"/> <input type="button" value="RW"/>                                  | Excess - backdating date | <input type="button" value="Allowed"/> <input type="button" value="Not Allowed"/>                   |
| Coding                               | <input type="button" value="D"/> <input type="button" value="R"/> <input type="button" value="RW"/>                                  | Excess - negative value  | <input type="button" value="Allowed"/> <input type="button" value="Not Allowed"/>                   |
| Create Invoice                       | <input type="button" value="ON"/> <input type="button" value="OFF"/>   | Excess/Deposit           | <input type="button" value="D"/> <input type="button" value="R"/> <input type="button" value="RW"/> |
| Create Invoice - Edit charges        | <input type="button" value="ON"/> <input type="button" value="OFF"/>   | Invoice Override         | <input type="button" value="ON"/> <input type="button" value="OFF"/>                                |
| Create Invoice - Other Services only | <input type="button" value="ON"/> <input type="button" value="OFF"/>   | Rehab                    | <input type="button" value="D"/> <input type="button" value="R"/> <input type="button" value="RW"/> |
| Delete Transactions                  | <input type="button" value="ON"/> <input type="button" value="OFF"/>   | Remove Episode           | <input type="button" value="ON"/> <input type="button" value="OFF"/>                                |
| Discharge                            | <input type="button" value="D"/> <input type="button" value="R"/> <input type="button" value="RW"/> <input type="button" value="i"/> | Reversals                | <input type="button" value="ON"/> <input type="button" value="OFF"/>                                |
| DRG                                  | <input type="button" value="ON"/> <input type="button" value="OFF"/> <input type="button" value="i"/>                                | Theatre                  | <input type="button" value="D"/> <input type="button" value="R"/> <input type="button" value="RW"/> |



## Appointments Report

The **Health Fund Name** and **Number** have been added to the **Appointments Report > Excel - Raw Data Export**.

| Y                   | Z          | AA        | AB      | AC            | AD         | AE        | AF     |
|---------------------|------------|-----------|---------|---------------|------------|-----------|--------|
| MedicareIssueNumber | MedExpiry  | EpiFundId | EpiFund | EpiMembership | AppmtDate  | AppmtTime | AdmNum |
| 3                   | 31/01/2026 | 51        | BUP     | 12312345      | 08/11/2024 | 10:30 AM  | 688    |
|                     | -          | 51        | U/I     |               | 08/11/2024 | 11:00 AM  | 689    |
|                     | -          | 7         | ANZ     | 123           | 05/11/2024 | 8:45 AM   | 694    |
|                     | -          | 53        | W/C     | WC1234Q56787  | 08/11/2024 | 9:30 AM   | 686    |
|                     | -          | 56        | BUP     | 123456        | 04/11/2024 | 3:20 AM   | 683    |
| 1                   | 31/01/2026 | 35        | MPL     | 12345678B     | 04/11/2024 | 2:20 AM   | 681    |
| 2                   | 31/08/2023 | 48        | POL     | 12345         | 04/11/2024 | 1:50 AM   | 678    |
|                     | -          | 24        | HCF     | 123456        | 06/11/2024 | 2:20 AM   | 685    |
|                     | -          | 56        | BUP     | 123456        | 05/11/2024 | 1:50 AM   | 679    |
| 1                   | 31/01/2026 | 51        | U/I     | 0             | 12/11/2024 | 8:00 AM   | 693    |

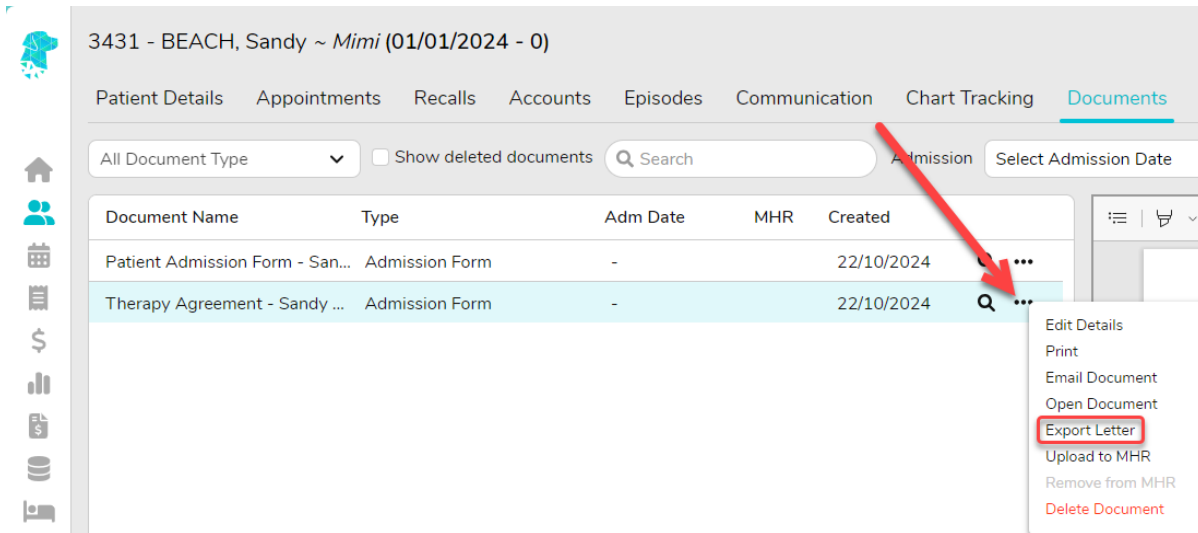
## Bug Fix

The issue that some users experienced with the Cancer Registry Data Extract has been resolved.

# [FYDO Hospital Update - 08/11/2024](#)

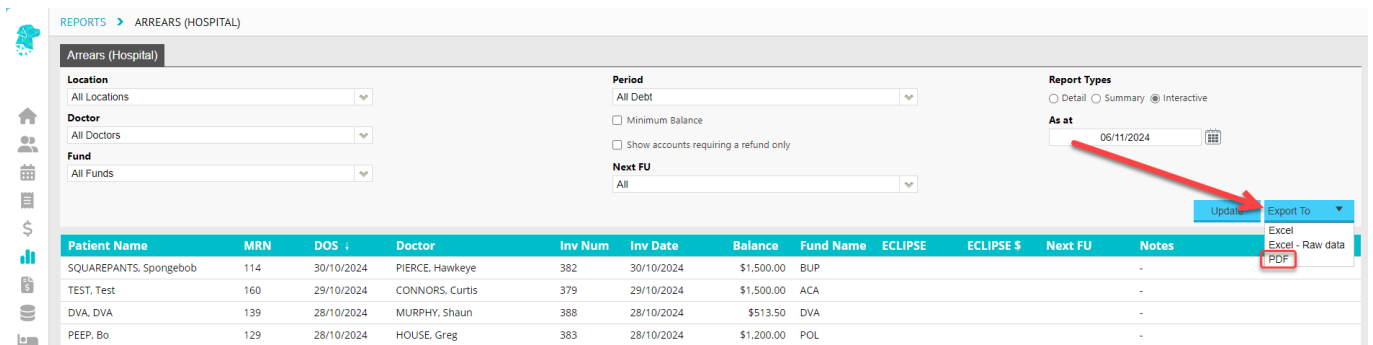
## Exporting Letters

Users can now **Export Letters** as **word documents**, enabling them to download and edit the form with any additional information as needed.



## Arrears Report Improvements

The **Interactive Arrears Report** now has an additional export feature, allowing it to be saved as a **PDF**.



The **Raw Data Export** has also been enhanced. Previously, the **Date Sent** was displaying for **ECLIPSE Claims**; now, it will also appear for **Paperbased Claims**.

| AC        | AD         |
|-----------|------------|
| Billtype  | Sent       |
| Paperbase | 02/10/2024 |
| ECLIPSE   | 19/03/2024 |
| Paperbase | 29/07/2024 |
| ECLIPSE   |            |
| ECLIPSE   | 20/03/2024 |
| Paperbase | 19/03/2024 |
| ECLIPSE   | 29/07/2024 |
| Paperbase | 02/10/2024 |
| Paperbase | 19/03/2024 |
| Paperbase | 19/03/2024 |

## Billing Status Report Improvements

The **Billing Status Report** has received several exciting improvements for the **Report Types > Inv Summary** and **Inv Detail** featuring:

1. A new **Group By** to organise the report by **Date** or **Fund**
2. A new **Patient Category** filter to sort the report based on the patient's category
3. New **Date Type** options that allow selection based on **Audit Date** or **Date of Service**

The screenshot shows the 'Billing Status Report' interface. It includes several filter sections:
 

- Location:** All Locations
- Doctor:** All Doctors
- Fund:** All Funds
- Report Types:** Show all - Inv summary
- Group By:** Date (highlighted with a red circle 1)
- Patient Category:** All Patient Categories (highlighted with a red circle 2)
- Date Type:** Discharge Date (highlighted with a red circle 3)
- Date between:** From 01/11/2024 to To 06/11/2024

 An 'Update' button is located at the bottom right.

## AN-SNAP Class Enhancement

FYDO can now calculate the **AN-SNAP Class** for **Rehabilitation** admissions, using the latest Version 5 classification standards. This feature ensures compliance with current guidelines and supports accurate patient classification and reporting.

The screenshot shows a patient record for 'SWAGGER, Bob Lee'. The 'AROC Impairment Code' section includes:
 

- AROC Impairment Code
- Assessment Only: Yes No
- AN-SNAP Class** (highlighted with a red box and a red arrow pointing to a 'Get Class' button)
- Rehabilitation Plan Date
- Discharge Plan Date

 Other sections include 'Prior To This Impairment' and 'Episode End'.

## New Access Level

In addition to the existing option to restrict access to edit document names and types, there is now an option to prevent users from **Editing Letters**.

### Documents / Letter Editor

|                    |           |            |
|--------------------|-----------|------------|
| View               | ON        | OFF        |
| Edit Details       | ON        | OFF        |
| <b>Edit Letter</b> | <b>ON</b> | <b>OFF</b> |
| Delete File        | ON        | OFF        |
| Import File        | ON        | OFF        |

# GST Report Additions

The GST Report now includes a total **Charge inc GST** amount for improved clarity.

| Shaes Private Hospital                              |     |      |                |            |            |               |         |  |
|---|-----|------|----------------|------------|------------|---------------|---------|--|
| GST Report - Accrual Basis                          |     |      |                |            |            |               |         |  |
| 01/11/2024 to 06/11/2024 for Shaes Private Hospital |     |      |                |            |            |               |         |  |
| Patient Name  | MRN | Inv# | Type           | Adm Date   | Acc Period | Charge in GST | GST Amt |  |
| SWAGGER, Bob Lee                                    | 163 | 392  | Accommodation  | 06/11/2024 | 06/11/2024 | 880.00        | 80.00   |  |
| SWAGGER, Bob Lee                                    | 163 | 392  | Theatre        | 06/11/2024 | 06/11/2024 | 220.00        | 20.00   |  |
| SAYS, Simon   | 133 | 393  | Accommodation  | 06/11/2024 | 06/11/2024 | 1980.00       | 180.00  |  |
| SAYS, Simon   | 133 | 393  | Other Services | 06/11/2024 | 06/11/2024 | 277.20        | 25.20   |  |
| SAYS, Simon   | 133 | 393  | Other Services | 06/11/2024 | 06/11/2024 | 84.70         | 7.70    |  |
| Total:  |     |      |                |            |            | 3441.90       | 312.90  |  |

GSTReport-ShaesPrivateHospital Page 1 of 1 Date: 06/11/2024 7:43 PM

## [FYDO Hospital Update - 24/10/2024](#)

### Informed Financial Consent Additions

Facilities now have the option to add the following fields to IFC templates:

- Patient Title
- Patient Given Name
- Patient Surname
- Patient Email Address

Please see our wiki page [Tokens - Informed Financial Consent \(IFC\)](#) for a full list of our IFC tokens. And reach out to one of our friendly staff if you need assistance making amendments to your IFC templates.



Shaes Private Hospital  
 1 Sunshine Place  
 SUNSHINE ACRES QLD 4655  
 P: (07)5444-4444  
 F: (07)5455-5555  
 E: shaesprivatehospital@mail.com

### INFORMED FINANCIAL CONSENT

|                     |                  |                  |                          |
|---------------------|------------------|------------------|--------------------------|
| Patient First Name: | Bob Lee          | Patient Surname: | SWAGGER                  |
| Patients Title:     | Mr               | Patient Email:   | bullseye@shooters.com.au |
| Doctor:             | House, Greg      | DOB:             | 16/04/1986               |
| Fund:               | Australian Unity | Membership #:    | 123456                   |
| Excess:             | \$500.00         | Co-Payment:      | \$50.00                  |
| Admission:          | 16/10/2024       | Printed:         | 23/10/2024 at 11:08      |

## Delayed SMS Improvements

Delayed SMS messages can now be cancelled. While FYDO has always allowed users to schedule SMS messages to be sent at specific times, you now can cancel a scheduled SMS if needed.

To cancel, go to the patient's **Communications** Tab and select **Cancel Delayed SMS** from the menu.

The audit log has also been upgraded to reflect these new functions.

## SMS History Makeover

The SMS History Screen has been redesigned to improve readability and align with FYDO's modern look and feel.

## New Un-Insured Fees Field

Facilities can now record any **Un-Insured Fees** that a patient must pay in the **Edit Appointment**

**Screen.** This new field will be especially helpful for documenting excesses, co-payments AND gap fees, as each amount can be entered separately.

APPOINTMENTS > EDIT APPOINTMENT (163- SWAGGER, BOB LEE) Total: 1,200.00 Save Cancel

**Booking Details**

Location: Shaes Private Hospital  
 Theatre/List: Theatre 3 Roster: Select Roster  
 Dr/Surgeon: HOUSE, Dr Greg  
 Surgical Assistant: MURPHY, Dr Shaun

**Fund Details**

Health Fund: AUH - Australian Unity  
 Membership No: 123456 UPI: Excess: 500.00 Co-pay: 50.00 **UI: 1,680.00**  
 Insurance Status: Full Fee Claim Details

The **Appointments Screen** default view has been updated to reflect the **Out Of Pocket (OOP)** costs. This column will display the total of all amounts entered in the **Excess, Co-Payment AND Un-Insured fields**. Users can hover over the OOP figure to see the breakdown of the costs. This new OOP column can be added to any Custom View.

Wednesday, 16 October 2024  
 NUMBER OF APPOINTMENTS 4 | TOTAL MINUTES 130 of 420 Mins

ALL INDIVIDUAL WEEKLY LIST

ADMISSIONS DAY PROGRAM THEATRE 1 THEATRE 2 THEATRE 3

| Time  | Name             | MRN | Procedure          | Surgeon       | Notes            | Sts | C | B | HF  | OOP  |
|-------|------------------|-----|--------------------|---------------|------------------|-----|---|---|-----|--|
| 09:00 | SWAGGER, Bob Lee | 163 | Left Knee Arthrosc | HOUSE, Greg   | Needs Wheelchair | D   |   |   | AUH | 2,230.00   |
| 10:00 | STEWART, Alfred  | 110 | Gastroscopy        | MURPHY, Shaun |                  | B   |   |   | BUP | Excess - 500.00<br>Co-pay - 50.00<br>UI - 1,680.00 |
| 10:30 | WHITE, Snow      | 147 | Left Cat & IOL     | TEST, Test    | No carer at home | D   |   |   | CBH |  |
| 11:00 | LOU, Lady        | 153 | Colonoscopy & Ga   | MURPHY, Shaun |                  | D   |   |   | BUP |  |
| 11:40 |                  |     |                    |               |                  |     |   |   |     |  |
| 12:00 |                  |     |                    |               |                  |     |   |   |     |  |

Additionally, this field will appear on the **IFC Screen**, and new tokens are available to print these details on documents such as the IFC, theatre list, or send via SMS if required.