

[FYDO Hospital Update - 17/10/2024](#)

Bed Tracker Improvements

The FYDO Bed Tracker has exciting new additions with **extra columns** in the **Daily View**. Along with new **Weekly** and **Monthly view** options!

New fields added to the **Daily View** are:

- Sex
- Health Fund
- Length of Stay
- Procedure Notes
- Allergies
- Hover on Patient Name to display "Preferred Name"

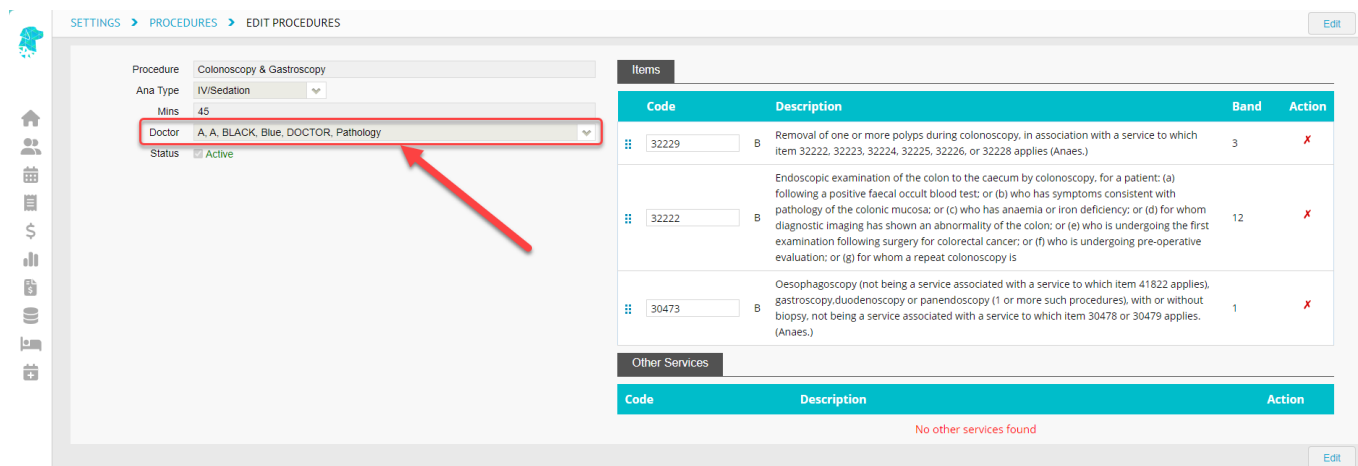
The screenshot shows the Bed Tracker interface for Wednesday, 16 Oct 2024. It displays two wards: Water Lily and Daisy. The Water Lily ward has 4 beds, and the Daisy ward has 5 beds. A red arrow points to the patient name 'LOU, Lady' in the Water Lily ward, which has a tooltip showing 'LOU, Lady (Pref: Lolly)'.

Bed	Patient Name	Sex	DOB	Fund	Admitting Doctor	Room	Admission	LOS	Est	Discharge	Procedure	Episode Notes	Bed Notes	Allergies	Action
1	SWAGGER, Bob L...	M	16/04/1986	AUH	HOUSE, Greg	Private	16/10/2024	0	1	17/10/2024	Left Knee Arthroscopy				...
2	MOUSE, Mickey	M	27/12/1977	BUP	PIERCE, Hawkeye	Private	15/10/2024	1	1	16/10/2024	Colonoscopy			Egg	...
2	WHITE, Snow	U	07/07/1977	CBH	TEST, Test	Private	16/10/2024	0	0	16/10/2024	Left Cat & IOL			Corn	...
3															...
4	LOU, Lady	F	20/05/1995	BUP	MURPHY, Shaun	Private	16/10/2024	0	1	17/10/2024	Colonoscopy & Gastr...				...

Bed	Patient Name	Sex	DOB	Fund	Admitting Doctor	Room	Admission	LOS	Est	Discharge	Procedure	Episode Notes	Bed Notes	Allergies	Action
1	PEEP, Bo	F	30/07/2015	POL	BLACK, Jack	Private	28/05/2024	141	4	01/06/2024				Eggs	...
2															...
3	DEAN, James	M	01/01/1942	BUP	BLACK, Jack	Private	01/06/2024	137	3	04/06/2024				Mango, Peach	...
4	DAY, Doris	F	03/04/1922	BUP	HOUSE, Greg	Private	05/09/2024	41	0		Gastroscopy			Mango	...
5															...

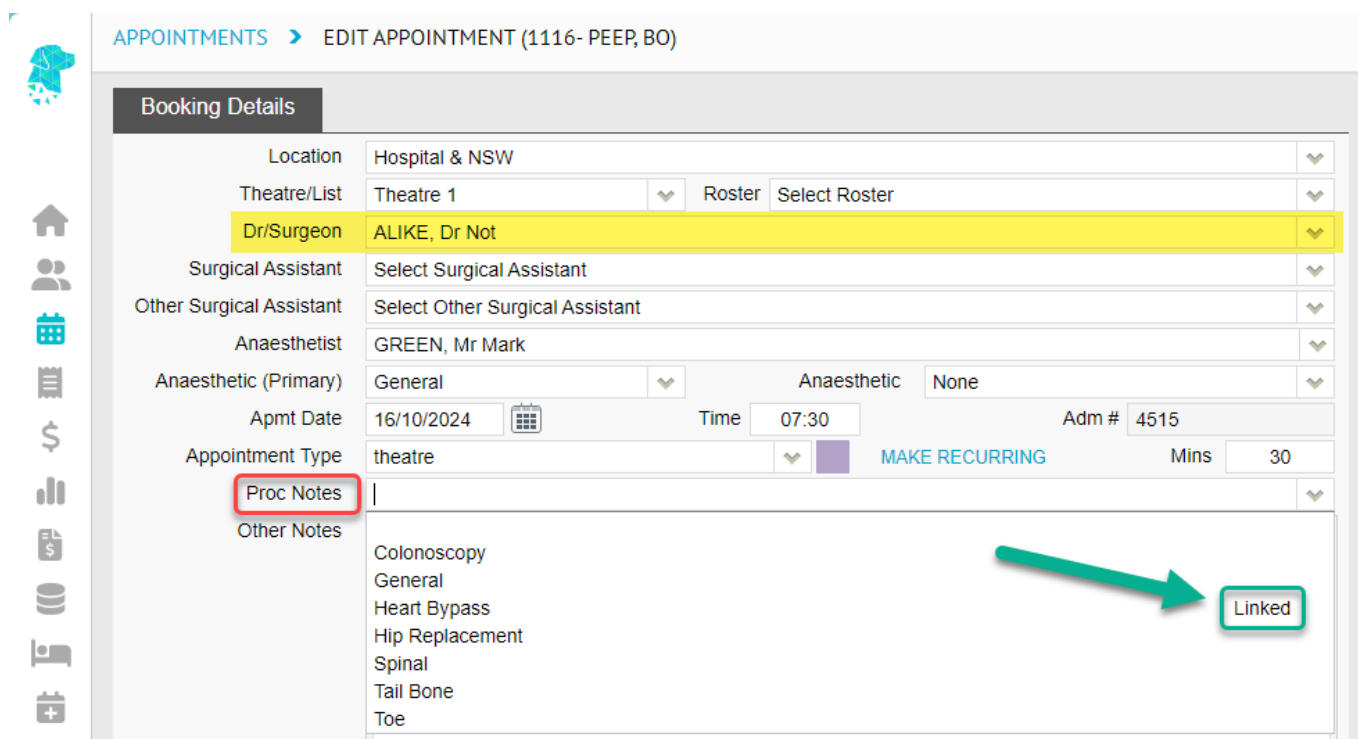
The new **Weekly View** can be displayed using the dropdown to select **Week**.

And each item can be linked using the new **Doctor** field when setting the entry up.



In the **Proc Notes** field on the **Make / Edit Appointment** Screen, only the Procedure linked to that Doctor / Surgeon (or all doctors) will be shown.

Linked procedure will display with the word **Linked** to indicate their association with the relevant doctor.



New Check List Option - Documents Scanned

You can now use the FYDO **Check List** feature to manually mark when a document or patients' chart has been scanned, either into FYDO Documents or your EMR system. The new tick box on the **Check List** gives the ability to document the task being performed AND identifying that it has been done on the Appointments Screen!

The screenshot displays a medical appointment management system. At the top, there is a search bar and navigation tabs for 'ADMISSIONS', 'DAY PROGRAM', and 'THEATRE 3'. A central menu is open, listing various appointment actions. The 'Check List' section is expanded, showing several checkboxes, with 'Documents Scanned' checked and highlighted by a red box. A red arrow points from this checkbox to a 'Doc' column in a table below. The table has columns for 'Time', 'Name', 'Surgeon', 'Procedure', 'Notes', and 'Doc'. The 'Doc' column contains green checkmarks for the first two rows.

Time	Name	Surgeon	Procedure	Notes	Doc
09:00					
09:30	SWAGGER, Bob Lee	HOUSE, Greg	Left Knee Arthroscopy	Needs Wheelchair	✓
10:00	STEWART, Alfred	MURPHY, Shaun	Gastroscopy		✓
10:30	WHITE, Snow	TEST, Test	Left Cat & IOL	No carer at home	
11:00	LOU, Lady	MURPHY, Shaun	Colonoscopy & Gastroscopy		
11:40					
12:00					

Please reach out to one of our friendly staff if you'd like assistance in creating a Custom View to show this information.

Create Invoice - New Edit Invoice Option

When creating an invoice, users can now move from the **second Create Invoice** page back to the first using the **Edit Invoice** button.

This button works just like the **Edit IFC** button on the Informed Financial Consent page.

APPOINTMENTS > CREATE INVOICE

MRN 163 - SWAGGER, Bob Lee DOB (16/04/1986 - 38) Sex Male FileNo Fund AUH Location Shaes Private Hospital (QLD)
 Admission No. 642 Admission Date/Time 16/10/2024 06:00 Discharge Date/Time 19/10/2024 16:00 Dr/Surgeon HOUSE, Greg Anaesthetist BROWN, Emmett

Send Invoice To AUH - Australian Unity Accounting Period 16/10/2024 Bill Type Per Diem Send via ECLIPSE Patient Cat I/P
 Dates 16/10/2024 - 18/10/2024 (2 night/s) Start At Day 1 Mins in Theatre 30 mins Anaesthetic General NHTP No Mode of Separation Other (includes discharge to usual residence)

Accommodation

From	To	Nights	Description	Fee inc GST	GST	CC	BedType	Adm	Accom	Dis
16/10/2024	18/10/2024	2	Accom - Advanced Surgical 8 AS	1,000.00	0.00	OP	Private	Admission Claim	Single Room	Discharged

Theatre and Other Charges

From	T	Code	Description	Qty	Band	Fee inc GST	GST	Action
16/10/2024	T	4936	Knee, repair or reconstruction of, for chronic instability (open or arthroscopic, or both) involving either cruciate or collateral ligaments, including notchplasty when performed, not being a service associated with any other arthroscopic procedure of the knee. (Anaes.)	1	5	500.00	0.00	X

Invoice Message

Total Charges \$1,500.00
 Total GST \$0.00
 Total Deposits/Payments \$0.00
 Balance \$1,500.00

Template Invoice

Edit Invoice Print & Save Save Cancel

Bed Tracker - Religion Filter

The **Handover Report** from the Bed Tracker now has the option to filter patients by **Religion**.

The patient's religion information can also be populated on the handover report, so if you'd like this amendment made, please contact our friendly staff and they can assist you.

Print Handover

Template Bed tracking - 8360

Order Ward, Bed

Ward All Wards

Religion All Religions

Option Exclude empty beds

Cancel Export To **Print Handover**

Claiming Hospital - Not Yet Sent

Paper based Health Fund claims with a zero-dollar balance (*e.g. when the patients' excess amount has covered the entire procedure cost*) will now appear on the **Claiming Hospital > Not Yet Sent** tab. This allows users to **Mark as Sent** when the claims are manually submitted to the fund.

CLAIMING HOSPITAL

Claims Not yet sent

Location: All Location Type: Paperbase Fund: All Funds Coding: All Coding DRG:

Status: All Status

Select 0 Items Selected Run Pat Check

Adm Date	Dis Date	Inv#	Invoiced	Fund	MRN	Patient	Claimed	Location	Type	Coding	Status	Action
12/08/2024	12/08/2024	317	12/08/2024	MPL		PORGY, Georgy	\$0.00	Shaes Private Hospital	Paperbase	✓	Ready	⌵
12/08/2024	12/08/2024	318	12/08/2024	MPL	128	PORGY, Georgy	\$1,700.00	Shaes Private Hospital	Paperbase	✓	Ready	⌵
13/05/2024	13/05/2024	241	13/05/2024	AHM	147	WHITE, Snow	\$0.00	Shaes Private Hospital	Paperbase	✓	Ready	⌵
03/09/2024	03/09/2024	363	03/09/2024	T/P	163	SWAGGER, Bob Lee	\$1,200.00	Shaes Private Hospital	Paperbase	✓	Ready	⌵
06/09/2024	06/09/2024	356	06/09/2024	MPL	102	DEAN, James	\$244.20	Shaes Private Hospital	Paperbase		Not Ready	⌵
20/05/2024	21/05/2024	256	20/05/2024	W/C	108	DAY, Doris	\$11,583.00	Shaes Private Hospital	Paperbase		Not Ready	⌵
06/09/2024	06/09/2024	354	06/09/2024	MPL	122	KNIGHT, Kathy	\$222.00	Shaes Private Hospital	Paperbase		Not Ready	⌵
06/09/2024	06/09/2024	358	02/10/2024	MPL	128	PORGY, Georgy	\$550.00	Shaes Private Hospital	Paperbase		Not Ready	⌵
15/05/2024	15/05/2024	365	15/05/2024	W/C	132	MOUSE, Mickey	\$2,150.00	Shaes Private Hospital	Paperbase		Not Ready	⌵
19/07/2024	19/07/2024	303	19/07/2024	MPL	135	BLOW, Joe	\$1,088.00	Shaes Private Hospital	Paperbase		Not Ready	⌵

Drag & Drop Alert

Users will now receive an alert when using the FYDO **Drag & Drop** feature, helping to prevent appointments from being moved accidentally.

Time	Name	MRN	Procedure	Surgeon	Notes	Sts
09:00						
09:30	SWAGGER, Bob Lee	163	Left Knee Arthrosc	HOUSE, Greg	Needs Wheelchair	D
10:00	STEWART, Alfred	110	Gastroscopy	MURPHY, Shaun		B
10:30	WHITE, Snow	147	Left Cat & IOL	TEST, Test	No carer at home	D
11:00	LOU, Lady	153	Colonoscopy & Ga	MURPHY, Shaun		D
11:40						
12:00						
12:30						
13:00						
13:30						
14:00						
14:30						
15:00						

Dragging & Dropping

Are you sure you want to drag and drop this appointment?

Bug Fix

The issue that some users experienced with verifying Concession Cards has been resolved.

[FYDO Hospital Update - 10/10/2024](#)

Coding Screen

We are excited to introduce a new **'Save and Continue'** button on the Coding Screen, enabling users to save their progress while remaining in edit mode.

The screenshot displays the Coding Screen interface. At the top, there is a teal header with 'Indicator' and 'Action' labels. Below this is a dropdown menu for 'Indicator' and a red 'X' icon. The main area contains several input fields and buttons. A teal header below the main area has 'Surgeon/Dr', 'Date', 'Location', and 'Action' labels. Below this is a dropdown for 'Surgeon/Dr', a text input for 'Date', a dropdown for 'Location', and a red 'X' icon. A red arrow points to a green 'Save & Continue' button, which is highlighted with a red box. Other buttons include 'Save' (green) and 'Cancel' (grey). At the bottom, there are input fields for 'MDC', 'Date Grouped', and 'DRG Version' (with a 'Select' dropdown), and a 'Clear Groupers' button.

APIs and Webhooks

Changes have been made to the Patient and Episode, Webhooks APIs and to include Patient Pronouns and Previous Names. Episode Webhooks and APIs now include the Arrived and Ready for pick up times.

Bug Fixes

- The issue with dragging and dropping appointments to the same time slot has been resolved.
- The issue with verifying patient Concession Cards on the patient screen has been resolved.

[FYDO Hospital Update - 03/10/2024](#)

Billing Status - Show Not Billed Only Report

The **Billing Status Report** now offers even MORE useful options in the Right-Click Menu with the addition of the **Edit Appointment, Admission and Discharge Screens.**

These new options will be especially helpful for our rehabilitation and mental health hospitals.

REPORTS > BILLING STATUS

Billing Status Report

Location
All Locations

Doctor
All Doctors

Fund
All Funds

Theatre Complete
All Theatre

Coding Complete
All Coding

Report Types
Show not billed only

Patient Category
All Patient Categories

Patient Name ↓	MRN ↓	Adm Date ↓	Dis Date ↓	Fund ↓	Surgeon ↓	Theatre Complete
DEAN, James	102	10/09/2024	10/09/2024	BUP	Connors, Curtis	Y
DVA, DVA	139	18/09/2024	18/09/2024	DVA	Murphy, Shaun	Y
KNIGHT, Kathy	122	18/09/2024	18/09/2024	MPL	Murphy, Shaun	Y
MOUSE, Mickey	132	18/09/2024	18/09/2024	BUP	House, Greg	Y
SMITH, John	113	18/09/2024	18/09/2024	TFS	House, Greg	Y
SWAGGER, Bob Lee	163	18/09/2024	18/09/2024	AHM	Pierce, Hawkeye	

1 100

- Edit Appointment
- Admission
- Discharge
- Coding
- Create Invoice
- Episodes
- Patient
- Theatre
- Documents
- Certificate

Arrears Report Improvements

The **Arrears Report** now separates **Workers Compensation** and **Third-Party** episodes based on the responsible party for billing. This new layout will assist in outstanding debt recovery, enabling users to quickly identify who is responsible for the account.

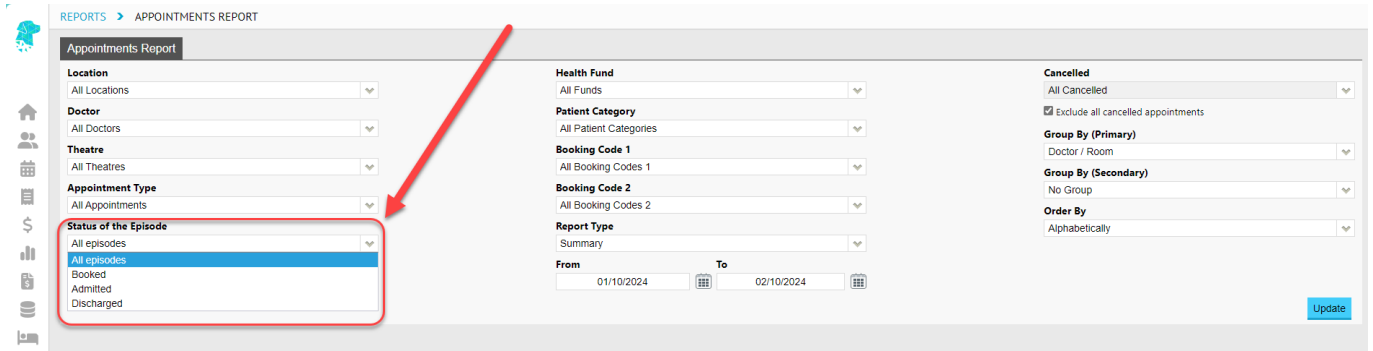
Shaes Private Hospital
Arrears (Hospital) Detail as at 02/10/2024
For All Locations and Multiple Funds and All Doctors and All Debt

Patient Name	MRN	DOS	Doctor	Inv Num	Inv Date	Balance Outstanding	Current	30 Days	45 days	60 days	90 Days	120+ Days
T/P - Third Party - The Best Insurance Company												
STEWART, Alfred	110	11/03/2024	BLACK, Jack	227	11/03/2024	1,350.00	0.00	0.00	0.00	0.00	0.00	1,350.00
SWAGGER, Bob Lee	163	03/09/2024	BLACK, Jack	363	03/09/2024	1,200.00	1,200.00	0.00	0.00	0.00	0.00	0.00
						2,550.00	1,200.00	0.00	0.00	0.00	0.00	1,350.00
T/P - Third Party - Insurance Company												
WHITE, Snow	147	03/09/2024	MURPHY, Shaun	364	03/09/2024	1,000.00	1,000.00	0.00	0.00	0.00	0.00	0.00
						1,000.00	1,000.00	0.00	0.00	0.00	0.00	0.00
W/C - Workers Compensation - Workplace												
DAY, Doris	103	13/05/2024	CONNORS, Curtis	254	13/05/2024	5,700.00	0.00	0.00	0.00	0.00	0.00	5,700.00
MOUSE, Mickey	132	15/05/2024	MURPHY, Shaun	365	15/05/2024	2,150.00	0.00	0.00	0.00	0.00	0.00	2,150.00
						7,850.00	0.00	0.00	0.00	0.00	0.00	7,850.00
W/C - Workers Compensation - Insurers Are Us												
DAY, Doris	103	20/05/2024	CONNORS, Curtis	256	20/05/2024	11,583.00	0.00	0.00	0.00	0.00	0.00	11,583.00
						11,583.00	0.00	0.00	0.00	0.00	0.00	11,583.00
						22,983.00	2,200.00	0.00	0.00	0.00	0.00	20,783.00

Arrears(Hospital)-ShaesPrivateHospital Page 1 of 1 Date: 02/10/2024 1:54 PM

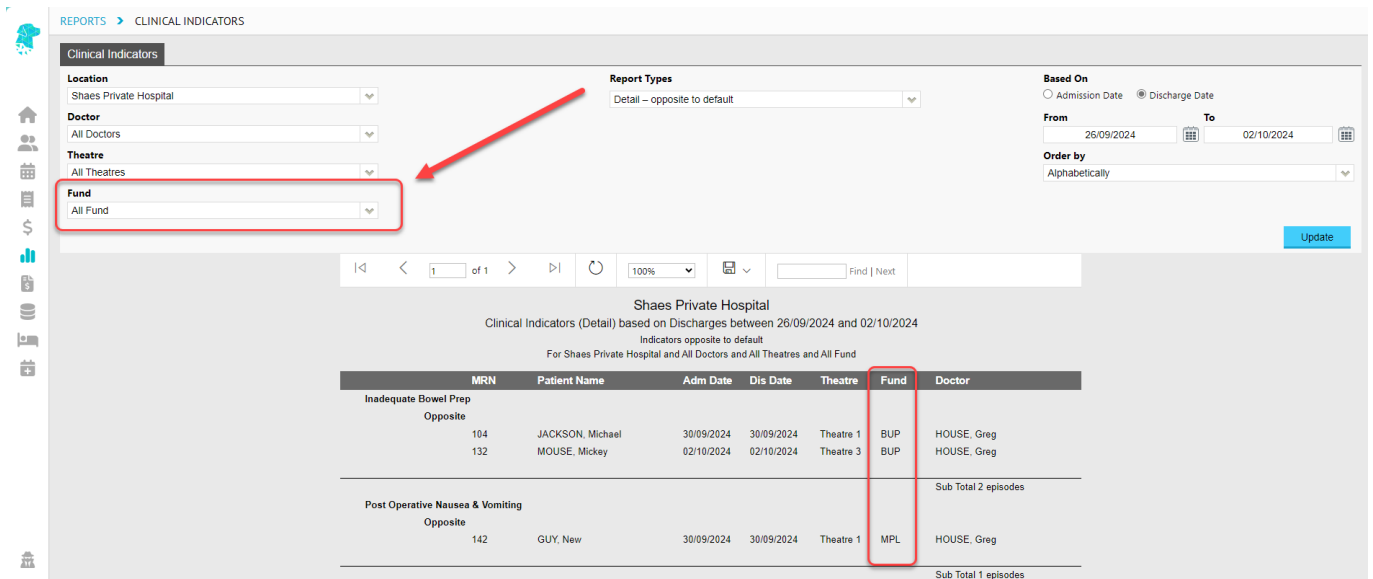
Appointments Report Improvements

A new filter has been added to the **Appointments Report**, allowing episodes to be filtered according to the **Status of the Episode**. This enables users to obtain data on **Booked** appointments, **Admitted** episodes, and more.



Clinical Indicators Report Improvements

The **Clinical Indicators Report** now has a **Health Fund** filter and displays the Health Fund for each episode in the report.



Coding Audit Log

A new **Audit Log** has been added to track the **initial coding** of an episode. All existing audits for edits to the coding screen and episode grouping remain unchanged.

Back to Appointments / 163 - SWAGGER, Bob Lee (16/04/1986 - 38)

Patient Details Appointments Recalls Accounts Episodes Communication Chart Tracking D

No.	Adm #	Adm. Date	Dis. Date	Status	Nights	Procedure
8	635	02/10/2024	02/10/2024	Discharged	D/O	Left Knee Arthroscopy
6	631	03/09/2024	03/09/2024	Discharged	D/O	Gastroscopy

Invoice for Admission: 635 | Admission Date: 02/10/2024

Inv #	To	DOS From	Acc Period	T	Code	Description
No invoice						

Episode Notes Edit

Audit

Grouped run - I18B Vr 9.0 by Shae Darr (Altura) 02/10/2024 3:07 PM

Coded by Shae Darr (Altura) 02/10/2024 3:06 PM ←

Discharged by Shae Darr (Altura) 02/10/2024 3:06 PM

Items Improvements

Users can now easily identify **Type B** and **Type C** procedures from the **Settings > Items** with an additional column for **Day Type**. A new filter has also been introduced, allowing users to select and display items based on their **Patient Class Same Day Classification**.

SETTINGS > ITEMS

Add all MBS codes C All Category All Group All Sub Group All Rules Show Inactive Search Add Item Export To

Item	Description	Category	Group	Sub Group	National Band	State Band	Day type	Rule	Status
11000	Electroencephalography, not being a service (a) associated with a service to ...	Category 2	D1	1	1A	1A	C	No rule	Active
11003	Brain stem evoked response audiometry (Anaes.)	Category 2	D1	1	1A	1A	C	No rule	Active
14100	Laser photocoagulation using laser radiation in the treatment of vascular ab...	Category 3	T1	12	1A	1A	C	No rule	Active
14106	Laser photocoagulation using laser radiation in the treatment of vascular m...	Category 3	T1	12	1A	1A	C	No rule	Active
14115	Laser photocoagulation using laser radiation in the treatment of vascular m...	Category 3	T1	12	2	2	C	No rule	Active

Entitlement Card Expiry Date

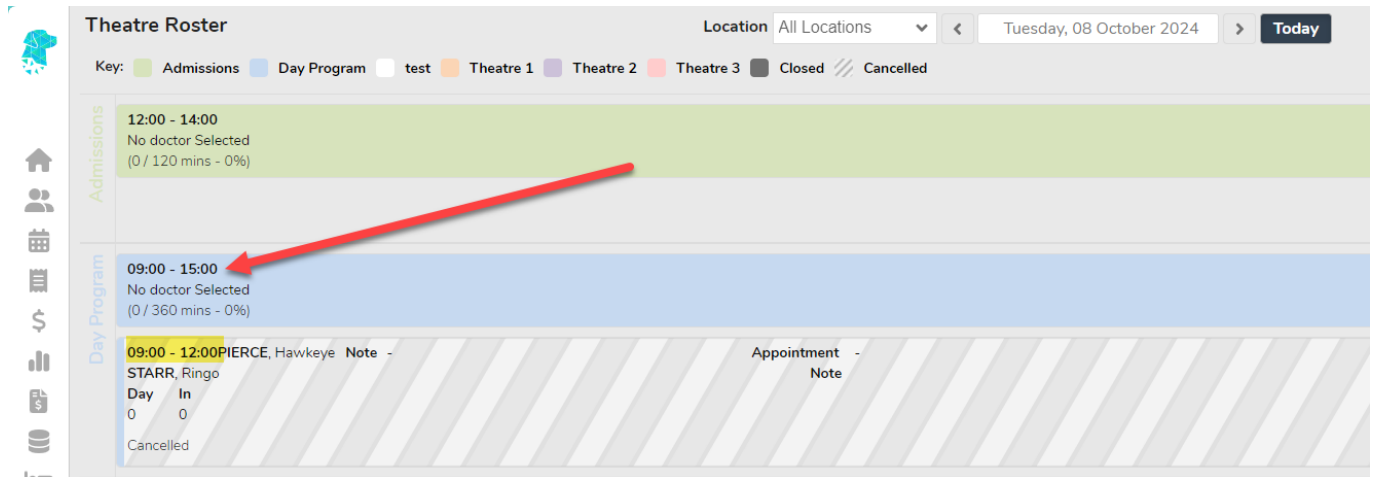
The **Expiry Date Field** for the **Entitlement Cards** has been updated to follow the DD/MM/YYYY format, in line with current requirements. For expiry dates that are still shown as MM/YYYY, users will need to enter the last day of the expiry month.

Entitlement Cards + Add new entitlement card

Card Type Pension Card Card Number 12345678A Expiry 02/10/2024 Action

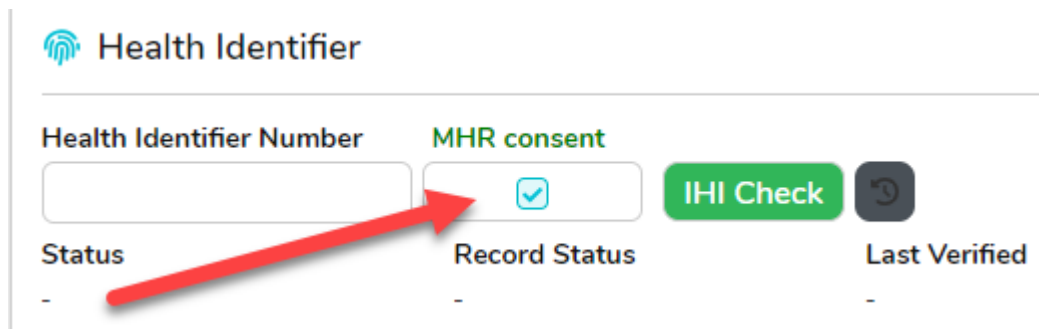
Cancelled Theatre Roster Improvements

Users can now **cancel** a **Theatre Roster**, due to surgeons leave etc., and can **book another surgeon** in the same theatre for the same time slot.



My Health Record (MHR) Consent

My Health Record consent can now be obtained from patients on Preadmit, and this information can be automatically populated into the FYDO Patient Screen. If you'd like more information about adding the MHR Consent question to your hospital's Preadmit Form, please contact our friendly staff.



New API

There is a **New API** available that provides Other Services information.

Bug Fix

The issue that some users experienced when allocating patient beds has now been resolved.

[FYDO Hospital Update - 26/09/2024](#)

Revenue Report Improvements

Additional information has been added to the **Revenue Report Detail & Excel - Raw Data Export** to display both **Adjustments** and the **Invoice (Net)** amount.

Shaes Private Hospital
Revenue - Hospital (Detail) based on Accounting Period between 01/09/2024 and 25/09/2024
For All Doctors and All Funds and All Theatres and based on Health Fund

Code	Health Fund	# of Inv's	Days	Inv (Gross)	Adjust	Inv (Net)	Accom	Theatre	DRG	Case	OS1	OS2	OS3	OS4	OS5	OS6
AHM	Australian Health Management Group Limited	1	2	1,044.00	0.00	1,034.00	600.00	444.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
AUH	Australian Unity	1	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
BUP	BUPA Australia	3	5	2,406.00	0.00	2,406.00	1,050.00	950.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	406.00
DVA	Department of Veterans' Affairs	0	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MPL	Medibank Private Limited	1	5	1,100.00	0.00	1,100.00	500.00	600.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
POL	Police Health Limited	1	2	1,527.00	0.00	1,527.00	500.00	500.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	527.00
TFS	Transport Health Pty Ltd	0	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
UII	Un-Insured Accounts	1	0	252.00	0.00	252.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	252.00
Full Total		8	17	6,329.00	0.00	6,319.00	2,650.00	2,494.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1,185.00

Revenue(Hospital)-ShaesPrivateHospital
Page 1 of 1
Date: 25/09/2024 12:53 PM

Locid	LocName	MRN	FileNum	EpiNum	InvNum	Accountn	DateSent	Surname	First name	Admission Date	Discharge Date	InvSurgeon Name	InvSurgeon InvFund	InvFundId	InvoicedGross	Adjustment	InvoiceNet	Payment	Accom Ch	Accom GS	Theatre C	Theatre G	DRG	ChargD
1	1 Shaes Priv 102			67	324	09/09/202		Dean James	James	12/08/2024	10/09/2024	Connors, Curtis	9 U/I	51	0	0	0	-1800	0	0	0	0	0	0
2	1 Shaes Priv 102			67	327	11/09/202		Dean James	James	12/08/2024	10/09/2024	Connors, Curtis	9 BUP	51	0	0	0	-500	0	0	0	0	0	0
3	1 Shaes Priv 102			67	324	11/09/202		Dean James	James	12/08/2024	10/09/2024	Connors, Curtis	9 U/I	51	0	0	0	-5000	0	0	0	0	0	0
4	1 Shaes Priv 102			67	324	11/09/202		Dean James	James	12/08/2024	10/09/2024	Connors, Curtis	9 BUP	56	877	0	877	-900	600	0	200	0	0	0
5	1 Shaes Priv 114			28	321	02/09/202		Squarepants Spongebob	Spongebob	12/08/2024	12/08/2024	Connors, Curtis	9 U/I	51	252	0	252	-200	0	0	0	0	0	0
6	1 Shaes Priv 114			28	326	02/09/202		Squarepants Spongebob	Spongebob	12/08/2024	12/08/2024	Connors, Curtis	9 U/I	51	252	0	252	-200	0	0	0	0	0	0

Program Numbers Enhancement

Enhancements have been made for Same Day Rehabilitation and Mental Health Programs to streamline the billing process. FYDO now supports assigning different Item Codes to specific days within the same Program Numbers cycle. Similar to our Overnight Accommodation step-down fields, facilities can now assign a unique Item Code to particular days in the Program Numbers sequence.

SETTINGS > PROGRAM NUMBERS > ADD PROGRAM NUMBER

Fund: [Dropdown]
Program Number: [Text]
Description: [Text]
Accommodation Type: [Dropdown]

Days	1	2	+	-	Item Code	Search for a MBS
Days	3	4	+	-	Item Code	Search for a MBS
Days	5	6	+	-	Item Code	Search for a MBS
Days	7	999			Item Code	Search for a MBS

Status: Active

The next piece in this enhancement involves moving the **Program Status** field from the Admission Screen to a more convenient spot on the **Edit Appointment screen**. This field is essential for rehabilitation and mental health admissions, allowing appointments to be flagged as **Start**, **Continuation** or **End** - depending on the patient's stage in their treatment cycle.

The **Start Date** field enables users to assign the first admission in the cycle, ensuring that all subsequent admissions are automatically and accurately assigned the correct Program Status.

APPOINTMENTS > EDIT APPOINTMENT (132- MOUSE, MICKEY)

Booking Details

Location	Shaes Private Hospital		
Theatre/List	Theatre 3	Roster	Select Roster
Dr/Surgeon	HOUSE, Dr Greg		
Surgical Assistant	Select Surgical Assistant		
Other Surgical Assistant	Select Other Surgical Assistant		
Anaesthetist	MCCARTNEY, Dr Paul		
Anaesthetic (Primary)	IV/Sedation	Anaesthetic	None
Apmt Date	15/10/2024	Time	09:30
Appointment Type	Special	Adm #	605
Proc Notes	Colonoscopy & Gastroscopy		
Other Notes	<div style="border: 1px solid #ccc; padding: 5px;"> <p>B I U A</p> </div>		
	<input type="checkbox"/> OEC Received <input type="checkbox"/> OEC Checked <input type="checkbox"/> Pre-Admission Contacted <input type="checkbox"/> IFC Completed		
	<input type="checkbox"/> Admission Form Received <input type="checkbox"/> Chart Ready <input type="checkbox"/> Consent Received <input type="checkbox"/> Post-Discharge Contacted		
Patient Category	Day Only	Start at Day	1
		Discharge	0
Accom Type	Accom - Medical	Room Type	Private
Provisional DRG	?	Program Status	End
Bed Notes		Start	12 - 25/09/2024

The next phase of this development will be to link this all together to automate billing for these admissions.

Webhooks

The patients **current allocated bed** can now be obtained from the **Episode Webhooks**.

Bug Fix

The Monthly Reset function for **Cancer Registry Data Extracts** has now been fixed.

[FYDO Hospital Update - 19/09/2024](#)

Deleted Transaction Enhancements

Transactions that have been deleted after being cleared in the **End of Day Banking Report** will now be listed separately when running the **Reports > End of Day Banking** for ease of identification.

Shaes Private Hospital
 End of Day Banking for 18/09/2024 03:51:34 PM
 for Shaes Private Hospital
 Account Name Shaes Private Hospital BSB 012-345 Account # 0123456
 Bank ANZ Bank Address Sunshine Acres

Drawer	Reference Number	Bank	Tran Date	Amount	Audit User
EFTPOS					
Dean, James			13/09/2024	200.00	13/09/2024 06:59 AM by Shae Darr (Altura)
Peep, Bo			13/09/2024	500.00	13/09/2024 06:59 AM by Shae Darr (Altura)
Porgy, Georgy			13/09/2024	300.00	13/09/2024 06:59 AM by Shae Darr (Altura)
Squarepants, Spongebob			17/09/2024	300.00	17/09/2024 06:46 AM by Shae Darr (Altura)
EFTPOS Total				1,300.00	
Full Total				1,300.00	

Drawer	Reference Number	Bank	Tran Date	Amount	Audit User
Cash					
Swagger, Bob Lee			18/09/2024	400.00	18/09/2024 03:52 PM by Shae Darr (Altura)
Cash Total				400.00	
Full Total				400.00	

End of Day Banking-ShaesPrivateHospital Page 1 of 1 Date: 18/09/2024 3:52 PM

A new column has been added to the **Deleted Transactions > Excel - Raw Data Report**, showing the time and date the deleted transaction was cleared in the End of Day Banking.

C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Patient Name	MRN	Inv#	T	Description	Service Date	Tran Date	Amount	FundId	Fund	DocId	Doctor	Deleted	Deleted By	Theatre	TheatreName	EndOfDayBanking
DEAN, James	102	323	D	Voided on 09/09/2024	12/08/2024	09/09/2024	-400	56	BUPA Australia	9	CONNORS, Curtis	09/09/2024	Shae Darr (Altura)	16	Theatre 3	09/09/2024 17:07:50
LADY, Testing	154	336	D	Voided on 16/09/2024	16/09/2024	16/09/2024	-200	72	Australian Defence Force	1	MURPHY, Shaun	16/09/2024	Shae Darr (Altura)	16	Theatre 3	16/09/2024 17:51:56
SAYS, Simon	133	149	J	Voided on 10/09/2024	04/10/2023	26/08/2024	1000	24	HCF of Australia Limited	7	HOUSE, Greg	10/09/2024	Shae Darr (Altura)	1	Theatre 3	
SMITH, John	113	335	D	Voided on 16/09/2024	16/09/2024	16/09/2024	-90	51	Un-Insured Accounts	11	BLACK, Jack	16/09/2024	Shae Darr (Altura)	16	Theatre 3	16/09/2024 17:51:56
SQUAREPANTS, Spongebob	114	322	D	Voided on 09/09/2024	12/08/2024	09/09/2024	-50	51	Un-Insured Accounts	9	CONNORS, Curtis	09/09/2024	Shae Darr (Altura)	16	Theatre 3	09/09/2024 17:07:50
SWAGGER, Bob Lee	163	343	D	Voided on 18/09/2024	18/09/2024	18/09/2024	-400	4	Australian Health Manager	11	BLACK, Jack	18/09/2024	Shae Darr (Altura)	16	Theatre 3	18/09/2024 15:51:34
WHITE, Snow	147	236	O	Voided on 11/09/2024	09/05/2024	09/05/2024	35	51	Un-Insured Accounts	7	HOUSE, Greg	11/09/2024	Shae Darr (Altura)			

Other Services Revenue Report

Our new feature, which allows users to run the Episode Stats Report by **Health Fund (Group)**, has now been extended to our **Other Services Revenue Report!**

Users can now run this report for the entire **Head of Fund Group** (by select the Head of Group Fund from ABOVE the line) or continue to run it for an **Individual Health Fund** (by selecting the individual fund from BELOW the line)

For single-location databases, this option will be available when the report is opened. However, multi-location databases will need to select the desired **Location** first to enable this feature in the Fund dropdown.

REPORTS > OTHER SERVICES REVENUE

Other Services Revenue

Location: Shaes Private Hospital

Doctor: All Doctors

Type: All Types

Other Service: Search for a Other Service

Select All

Fund:

- HCF of Australia Limited (Group) HCF 24
- Medbank Private Limited (Group)
- NIB Health Funds Limited (Group) NIB 38
- ACA Health Benefits Fund ACA 1
- Australian Defence Force ADF 72
- Allianz Global Assistance AGA 64

Group by: No Grouping

Date Type: Accounting Period

Order by:

18/09/2024

Update

Health Fund Groups

Individual Health Funds

Linking Sex, Gender & Title Fields

Currently, the Sex, Gender & Title fields are linked to auto-populate based on the data entered into one of the fields. This feature saves time during data entry by reducing the amount of information users need to input, while still allowing for manual adjustments if necessary.

163 - SWAGGER, Bob Lee (16/04/1986 - 38)

Patient Details

Bob Lee SWAGGER

Patient ID 163
Sex Male
Age 38
Language English
Pending 0.00

* Allergies

Title Mr
Pronouns He/Him/His
File Number
External ID

First Name Bob Lee
Middle Name
Last Name SWAGGER
Previous Name

Preferred Name
Date of Birth 16/04/1986
DOB Estimate

Sex Male
Gender Man, or boy, or male

Address 1000 Rifle Range Road
Suburb RIFLE RANGE
State QLD
Postcode 4311

However, a new feature has been added to **Settings > Field Defaults** that allows facilities preferring staff to enter each piece of information separately for accuracy to disable the linking of these fields and choose **Gender Not Linked to Sex**.



SETTINGS > FIELD DEFAULTS

Patient Screen Defaults

Indigenous Status Neither Aboriginal or Torres Strait Islander
Country of Birth Australia
Marital Status Married (including de facto)

Language at Home English
ASSI

Gender Linked to Sex

Coding Screen Improvements

Users are now able to view the Proc Notes from the coding screen with our convenient new hover.

APPOINTMENTS > CODING SCREEN

MRN 163 - SWAGGER, Bob Lee
Admission No. 563
DOB (16/04/1986 - 38)
Admission Date/Time 18/09/2024 06:00
Sex Male
Discharge Date/Time 18/09/2024 16:00
FileNo
Fund AHM
Dr/Surgeon PIERCE,Hawkeye
Location Shaes Private Hospital (QLD)
Anaesthetist LENNON,John

Diagnosis

Coder: S (Allura) Copy Previous Coding Select Episode

Show Proc Notes
Left Knee Arthroscopy

#	Type	Code	Description	Indicator	Action
1	P - Principal Diagnosis				

Processing IHC Fund Responses Amendments

Previously in FYDO, when receiving Processing Reports from the health funds, any claim returned

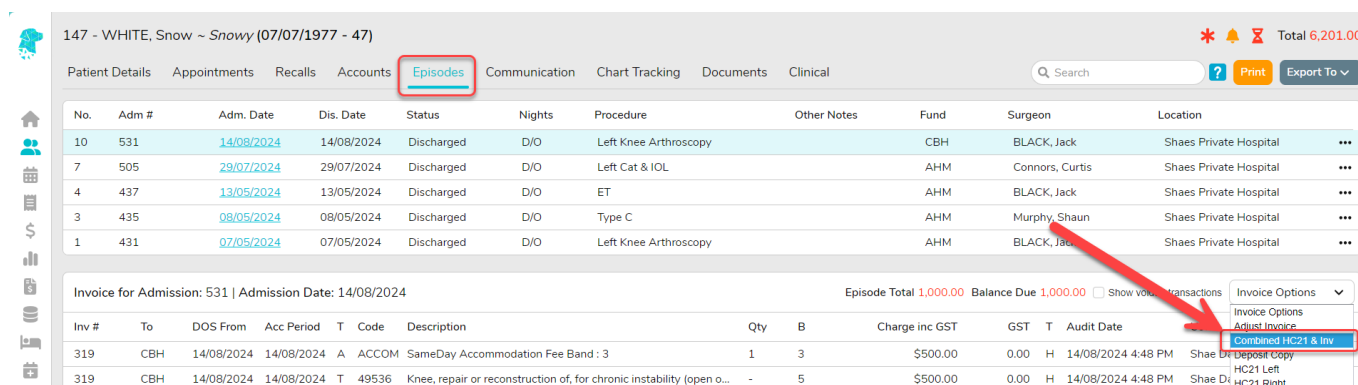
with an approved amount of \$0 was automatically marked as Rejected. However, due to the frequent manual reassessment by funds such as Medibank Private, we have updated this logic to now display only the assessment provided by the fund.

FYDO Hospital Update - 12/09/2024

Combined Invoice & HC21

Users can now generate a **single PDF** document that includes the **Invoice, HC21 Right Form** and any other selected **document**, such as the **Signed HC21 Left Form**.

By selecting **Combine HC21 & Inv** from the **Invoice Options** dropdown, hospitals can easily meet the requirements of certain health funds, which mandate that manually submitted claims be in a single PDF file.



147 - WHITE, Snow ~ Snowy (07/07/1977 - 47) * 🔔 ⌘ Total 6,201.00

Patient Details Appointments Recalls Accounts **Episodes** Communication Chart Tracking Documents Clinical 🔍 Search ? Print Export To

No.	Adm #	Adm. Date	Dis. Date	Status	Nights	Procedure	Other Notes	Fund	Surgeon	Location
10	531	14/08/2024	14/08/2024	Discharged	D/O	Left Knee Arthroscopy		CBH	BLACK, Jack	Shaes Private Hospital
7	505	29/07/2024	29/07/2024	Discharged	D/O	Left Cat & IOL		AHM	Connors, Curtis	Shaes Private Hospital
4	437	13/05/2024	13/05/2024	Discharged	D/O	ET		AHM	BLACK, Jack	Shaes Private Hospital
3	435	08/05/2024	08/05/2024	Discharged	D/O	Type C		AHM	Murphy, Shaun	Shaes Private Hospital
1	431	07/05/2024	07/05/2024	Discharged	D/O	Left Knee Arthroscopy		AHM	BLACK, Jack	Shaes Private Hospital

Invoice for Admission: 531 | Admission Date: 14/08/2024 Episode Total 1,000.00 Balance Due 1,000.00 Show void transactions Invoice Options

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST	T	Audit Date	Invoice Options
319	CBH	14/08/2024	14/08/2024	A	ACCOM	SameDay Accommodation Fee Band : 3	1	3	\$500.00	0.00	H	14/08/2024 4:48 PM	Shae D Deposit Copy HC21 Left HC21 Right
319	CBH	14/08/2024	14/08/2024	T	49536	Knee, repair or reconstruction of, for chronic instability (open o...	-	5	\$500.00	0.00	H	14/08/2024 4:48 PM	Shae D

The pop-up screen will appear, allowing users to select imported or scanned documents directly from the patient's Documents Screen in FYDO for inclusion in the PDF. This simplifies the process of sending items like **Type C Certificates**.

HC21 & Invoice Copy

Adm Date	Invoice No	Billed To	Balance Due
14/08/2024	319	Health Fund	\$500.00

<input type="checkbox"/>	Document	Type	Adm Date
<input checked="" type="checkbox"/>	Certificate	Document	14/08/2024
<input type="checkbox"/>	IFC 2024-09-02	IFC	14/08/2024
<input checked="" type="checkbox"/>	HC21 - Signed	Document	14/08/2024

Send Invoice To: Health Fund

Template: Invoice

Message:

Cancel Print Invoice

Pronouns Field

FYDO now includes a new field on the **Patient Screen** for recording **Pronouns**. This field offers 3 main options in the dropdown menu, while also allowing users to free type and add individual Pronouns.

Patient Details

Title: Miss

Pronouns: She/Her/Hers

File Number:

External ID:

First Name: Snow

Middle Name:

Last Name: White

Previous Name:

Preferred Name: Snowy

Date of Birth: 07/07/1977

DOB Estimate:

This field also has a token, that allows the information to be populated on Lists, Labels, Quick Forms etc

<<patPronoun>>

Chart Tracker

Further improvements have been made to the **Chart Tracker** feature in FYDO, including a new function allows users to easily **Return a Chart** to a default location.

147 - WHITE, Snow - Snowy (07/07/1977 - 47) * 📢 ⌚ Total 6,201.00

Patient Details Appointments Recalls Accounts Episodes Communication **Chart Tracking** Documents Clinical

Show inactive Return Chart Add Chart Movement

ID	Date	Time	Location	Borrower	Volume	Note	User	Status	Created
2	11/09/2024	10:27 AM	Daisy Ward	Connors, Curtis	2		Michelle romero (Altura)	Active	11/09/2024
1	14/08/2024	1:57 PM	Off Site Storage Fai	House, Greg	1		Shae Darr (Altura)	Archived	14/08/2024

100 Records/Page Records 1-2 of 2 (Page 1 of 1)

This feature quickly updates the charts' location based on the **Default Location** set in **Settings > Chart Locations**.

SETTINGS > CHART LOCATION Show Inactive Add Chart Location Export To

Code	Name	Default	Status	Action
131	Daisy Ward	✓	Active	✗
133	Off Site Storage Facility		Active	✗
132	Water Lily Ward		Active	✗

100 Records/Page Records 1-3 of 3 (Page 1 of 1)

User Edit Profile

In line with our evolving sleek new look, the **User Edit Profile** page has also received a makeover.

Edit Profile - Shae Darr

User Details Change Password Authentication

User Details

First Name

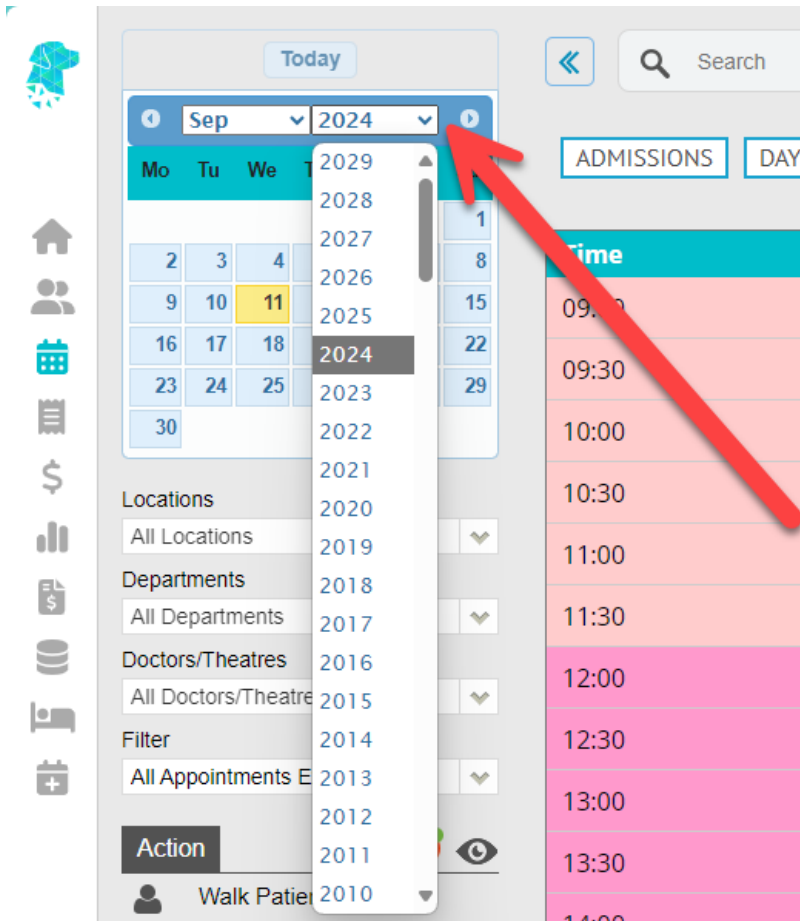
Surname

Email

TimeZone

Calendar Year

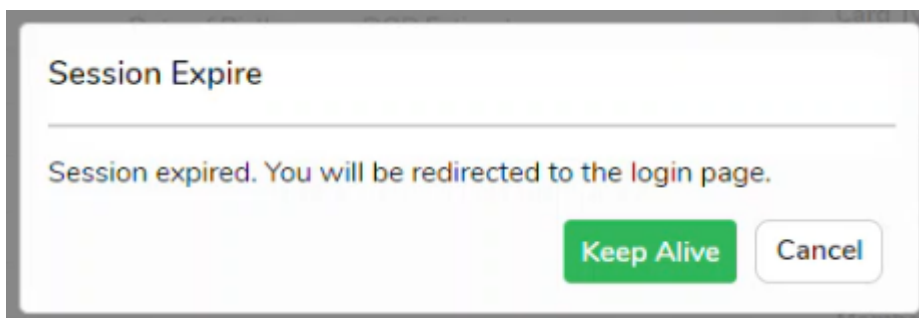
Even small improvements matter! We've reordering the year dropdown to help users more efficiently select the correct year.



[FYDO Hospital Update - 06/09/2024](#)

Session Expiry Alert

FYDO will now provide users an alert **2 minutes** prior to their **sessions expiring**, based on the hospital's individual System Configuration. This alert gives users the option to select **Keep Alive** to extend their session. If **Keep Alive** is not selected within the final 2 minutes, FYDO will automatically log out the user as per current protocol.



OPV & IHI Fields

Following wonderful feedback from our users, we have decided to swap the order of the **Individual Healthcare Identifier (IHI)** and the **Online Patient Verification (OPV)** fields for ease of use and

functionality of the Patient Screen.

✓ Online Patient Verification (OPV)

Type: Health Fund (dropdown) As at: 04/09/2024 (calendar icon) **OPV Check**

Last Medicare Check: - Last Health Fund Check: -

Location: Shaes Private Hospital (dropdown)

Health Identifier

Health Identifier Number: (input field) MHR consent: **IHI Check** (refresh icon)

Status: - Record Status: - Last Verified: -

Admission Screen

The **Rehab Status** field, on the Admission Screen, has been renamed **Program Status** to better accommodate our diverse user base. Additionally, the option **Middle** has also been amended to **Middle / Continuation**.

MRN 103 - [DAY, Doris](#) DOB (03/04/1922 - 102)

Admission No. 502 Admission Date/Time 22/07/2024 11:48

HCP and PHDB Data

Admission Date	22/07/2024 (calendar icon)	Admission Time	11:48
Re-Admission	Not Applicable		
Source of Referral	By Other Medical Practitioner		
Transferred From			
Discharge Intent	Discharge to Usual Residence		
Urgency of Admission	Planned		
Service Category	Rehabilitation Care		
Program Status	Start 1 Middle / Continuation 2 End 3		
Same Day Status			
Payer Identifier			
Mental Health Legal Sts			
IHCP	Not inter-hospital contracted		
Adm Weight	0 (g)	Ambulance No.	(input field)

Unbilled Revenue Report

The **Unbilled Revenue Report > Summary** has been enhanced to show the predicted revenue for each **Other Services (OS) Category**.

Shaes Private Hospital
Unbilled Revenue Report (Summary)
As at 04/09/2024 Episode Type - Admitted and Discharged, All Funds and All Wards and All Patient Categories

Fund	Admitting Dr	Dr Speciality	Type	LOS	Coding	Total	Accom	Theatre	Casebase	DRG	OS1	OS2	OS3	OS4	OS5	OS6	OS7	OS8	
W/C	CONNORS, Curtis	IVF	D/O	1		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
AHM	BLACK, Jack	Surgeon	D/O	1		500.00	500.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total :						500.00	500.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Page 1 of 1 Date 04/09/2024 1:08 PM

Print Export To

Cancelled Episodes Report

Patient episodic **Health Fund Details** have now been added to the **Cancelled Episodes > Excel - Raw Data Export** Report.

C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
1	MRN	PatientName	AdmissionDate	Doctor	Status	PatCat	Procedure	CancelledReason	OtherNotes	TheatreID	TheatreList	DocID	Admitting Doctor	EpiFund	EpiFundId
2	102	Dean, James	03/09/2024	HOUSE, Greg	Booking	D/O	Left Cat & IOL	Cancelled			15 Day Program		7 HOUSE, Greg	BUP	56
3															

Doctors Insurance Field

The **Insurance** field, on the **Doctors** details page, now includes pre-populated options for the most popular Insurance Companies. This field also allows free text entry, so additional companies can be typed in if required.

SETTINGS > DOCTORS > 2 - LENNON, JOHN

Doctor Details **Other**

Doctor Details

Dr Code: 2 Title: Dr

First Name: John

Surname: Lennon

Address: 1 Penny Lane

Suburb: STRAWBERRY FIELDS QLD 4444

Phone: (07)4666-6666 Fax: (07)4555-5555

Mobile: 0444-444-444

Email: john@letitbe.com.au

Email CC:

Qualification:

Status: Active

Insurance

Insurance: Insurance

Policy No: Avant

Insured To: Berkshire Hathaway Specialty Insurance
Guild Professional Indemnity Insurance
MDA National
Medical Indemnity Protection Society (MIPS)
Medical Insurance Group Australia (MIGA)

Credentialing

Date of Credentialing:

Webhooks

All episode webhooks now include current ward and bed details.

Bug Fix

The issue that some users were experiencing with the FYDO **Drag & Drop** feature have now been rectified.

FYDO Hospital Update - 29/08/2024

Episode Stats Additions

Following the implementation of the Open Access field for referrals, this information has now been included in the **Episode Stats - Excel Raw Data Export**.

BB	BC	BD	BE	BF	BG	BH	BI	BJ	BK	BL
EpiSurgeonName	EpiSurgeon	SurgeonSpeciality	SurgeonSpecialityID	AnaesthetistName	AnaesthetistID	ReferringDr	ReferringDrID	ReferralDate	OpenAccess	ModeofSepPHDB
HOUSE, Greg	7	Gastroenterologist	117	LENNON, Dr John		2 NICK, Carter		1 01/08/2024	Y	9

Ready for Pick Up Field

The **Ready for Discharge/Ward** field, on the **Theatre Screen**, has been amended to accommodate an additional option. Users now have 2 fields that they can utilise for **Ready for Ward** and **Ready for Pick Up**.

The screenshot shows the 'Theatre Information' section of the Theatre Screen. The 'Ready for Ward' and 'Ready for Pickup' fields are highlighted with a red box and a red arrow pointing to them. The 'Ready for Ward' field is currently empty, and the 'Ready for Pickup' field is currently empty.

Episode Stats Report

For improved fluency and ease of reading, the Health Fund details on the **Episode Stats (Detail) Report** will now be indicated by the **Fund Code**, instead of the full Health Fund name, which caused the episodes to span multiple lines

Shaes Private Hospital

Episode Stats (Detail) based on Discharges 21/08/2024 - 28/08/2024

Location = Shaes Private Hospital

MRN	Adm No.	Patient Name	Sex	Procedure	Theatre	Fund	Surgeon	Adm Date	Dis Date
102	537	DEAN, James	M	Gastroscopy	Day Program	BUP	HOUSE, Greg	28/08/2024	28/08/2024
102	533	DEAN, James	M	Colonoscopy & Gastroscopy	Theatre 3	AHM	BLACK, Jack	21/08/2024	21/08/2024
148	534	PAN, Peter	M	Right Cat & IOL	Theatre 3	MPL	BLACK, Jack	21/08/2024	21/08/2024
114	535	SQUAREPANTS, Spongebob	M	Left Knee Arthroscopy	Theatre 3	BUP	BLACK, Jack	21/08/2024	22/08/2024

of Episode 4

Claim Details

There are now tokens available to print the address information for the **Bill To** company & **Other** company in the **Claim Details**.

A full list of hospital tokens can be found at <https://wiki.fydo.cloud/tokens-hospital/>

<<EpClaimEmp>>	Claim Employer Name
<<EpClaimEmpCon>>	Claim Employer Contact
<<EpClaimEmpAdd1>>	Claim Employer Address Line 1
<<EpClaimEmpAdd2>>	Claim Employer Address Line 2
<<EpClaimEmpAdd3>>	Claim Employer Address Line3
<<EpClaimEmpSub>>	Claim Employer Suburb
<<EpClaimEmpPost>>	Claim Employer Post Code
<<EpClaimEmpState>>	Claim Employer State

<<EpClaimCon>>	Claim Biller Contact
<<EpClaimInsAdd1>>	Claim Biller Address Line 1
<<EpClaimInsAdd2>>	Claim Biller Address Line 2
<<EpClaimInsAdd3>>	Claim Biller Address
<<EpClaimInsSub>>	Claim Biller Suburb
<<EpClaimInsPost>>	Claim Biller Post Code
<<EpClaimInsState>>	Claim Biller State

Webhooks & API's

We have included My Health Record (MHR) Individual Health Identifier (IHI) patient fields in the patient webhooks/APIs along with the MHR consent fields in episode webhooks/APIs.

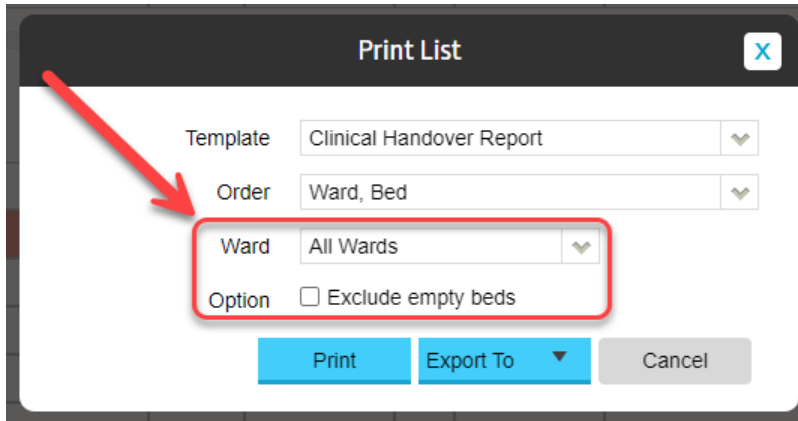
Two Factor Authentication

Facilities that utilise **Single Sign On (SSO)** are now able to disable **Two-Factor Authentication** if desired.

[FYDO Hospital Update - 22/08/2024](#)

Bed Tracking - Handover Report

Additional options have been given to enhance the **Print Handover** feature in **Bed Tracking**. Users can now **Exclude Empty Beds** and print this report by **Ward**.



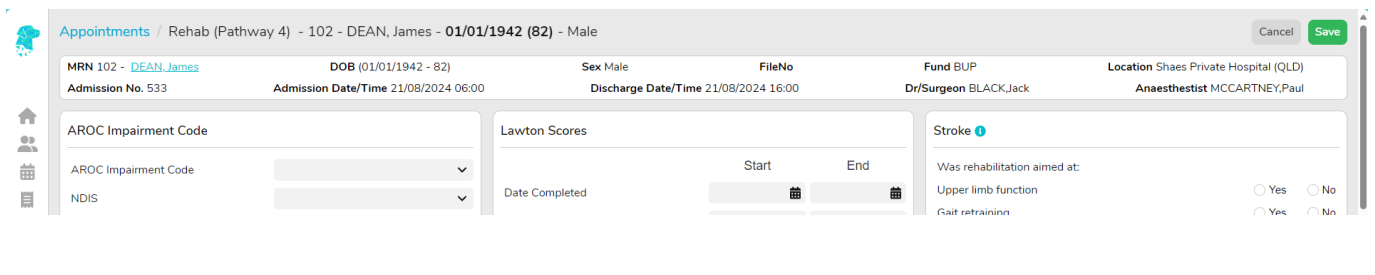
The patients **Status**, eg Booking, Admitted etc, can now be printed on the **Handover** Report using the token <<epistatus>>

Clinical Handover Sheet 22/08/2024 at 05:52

Ward Room	Patient Details	Doctor	PROCEDURE / Notes	Allergies
Water Lily 1	Porgy, Georgy DOB: 07/07/1987 (37) MRN: 128	HOUSE, Greg	Left Knee Arthroscopy Patient Status: Booking	Allergies: Pudding
Water Lily 1	Swagger, Bob Lee DOB: 08/12/1975 (48) MRN: 154	HOUSE, Greg	Left Shoulder Reconstruction Patient Status: Admitted	Allergies: Panadol
Water Lily 2	Dumpty, Humpty DOB: 15/04/1926 (98) MRN: 156	HOUSE, Greg	Left Knee Arthroscopy Patient Status: Booking	Allergies: Eggs

Rehab Screen Improvements

The Rehab Screen is now available for Ambulatory Pathway 4, providing a streamlined solution for meeting AROC data extraction requirements.



[FYDO Hospital Update - 15/08/2024](#)

Chart Tracking Capabilities

Our newly enhanced Chart Tracking feature now allows you to assign statuses such as **Active**, **Inactive**, **Archived** or **Destroyed**.

Chart Tracking

Record Date: 14/08/2024

Record Time: 01:57 PM

Location: Off Site Storage Facility

Borrower: House, Greg

Note: **B I U A**

Status dropdown menu:

- Active
- Inactive
- Archived
- Destroyed
- Active

Buttons: Cancel, Save

Episode Stats Report

The **Arrival Time**, recorded when a patient is marked as 'Arrived', has been added to the **Episode Stats Report > Excel - Raw Data Export**.

BP	BQ	BR	BS	BT	BU	BV	M
ProcedureNotes	OtherNotes	Anaesthetic1	Anaesthetic2	AsaScore	ArrivedTime	MBS1v1	M
Right Knee Arthroscopy		G	N		14:44	45855	
Right Knee Arthroscopy		G	N		07:28	45855	

Podiatric Procedure Claim Default

Hospitals that facilitate Podiatric surgeries can now default all claims to Paperbase, reducing the number of ECLIPSE rejections.

To do this, go to **Settings > Doctors** and select **Podiatric** in the **Type** field.

SETTINGS > DOCTORS > 166 - ANKLE, FOOT

Doctor Details: Other

Doctor Details

Dr Code: 166 Title: Dr

First Name: Foot Surname: Ankle Address: 123 Toe Terrace Suburb: FOOTSCRAY VIC: 3011

Phone: Mobile: Email: dr@metatarsai.com.au

Qualification: Status: Active

Location: Hospital & NSW Hospital

Provider: Date of Birth: Dr ABN: Sex: Speciality (WA): Surgeon

Type: Podiatric

AHPRA: Expiry Date: Approved Scope of Practice: SoCP Conditions: Radio Use License: Expiry Date: Colonoscopy Recertification: Expiry Date

By default, all claims for these doctors will be set to Paperbase when the invoice is raised. However, you can still manually amend this setting on a claim-by-claim basis when raising the invoice.

The screenshot shows the 'CREATE INVOICE' interface. At the top, there are fields for MRN (1116), PEEP, BO, DOB (22/07/1989 - 35), Sex (Indeterminate/Intersex), File No, Fund (MPL), and Location (Hospital & NSW (NSW)). Below this, there are fields for Admission No. (3868), Admission Date/Time (14/08/2024 06:00), Discharge Date/Time (14/08/2024 16:00), Dr/Surgeon (ANKLE, Foot), and Anaesthetist (GREEN, Mark). A 'Send via ECLIPSE' button is highlighted with a red arrow. Below the button, there is a table with columns: From, To, Days, Description, Fee inc GST, GST, BedType, Adm, Accom, and Dis. The table contains one row with values: 14/08/2024, 14/08/2024, 1, SameDay Accommodation Fee Band : 3, 0.00, 0.00, Shared, Same Day, Shared Room, Discharged.

Outstanding Debt Alert

Facilities can now set an alert to flag patients with significant outstanding balances when booking appointments. This feature can be configured in **Settings > System Configuration** by entering a value to the '**Alert when making an appointment if money outstanding > than.....**' field.

The screenshot shows the 'Hospital' settings page. It features a grid of colored boxes representing different stages of patient care: Booking (pink), Arrived (purple), Admitted (light blue), Pre-op (dark blue), Anaesthetic Bay (orange), In Theatre (blue), Recovery 1 (light green), Recovery 2 (medium green), Recovery 3 (dark green), Ready for Discharge/Ward (red), and Discharged (teal). A red arrow points to the 'Alert when making an appointment if money outstanding > than' field, which is highlighted in yellow and contains the value '0.00'. The field is labeled 'M&A' and is set to 'Admission Date'.

An alert will be displayed if the patient being selected for a booking has an outstanding balance that exceeds the specified amount.

The screenshot shows a 'Patient Lookup' window for 'BLACK, Jack'. A dialog box titled 'Money Outstanding' is displayed in the foreground, showing the message 'The patient has \$63462.50' and an 'OK' button. The background window shows fields for Surname, Day, Knight, Previous: Day, DOB, and Age.