

FYDO Hospital Update - 04/07/2024

Additions to the DRG Fee Set Up

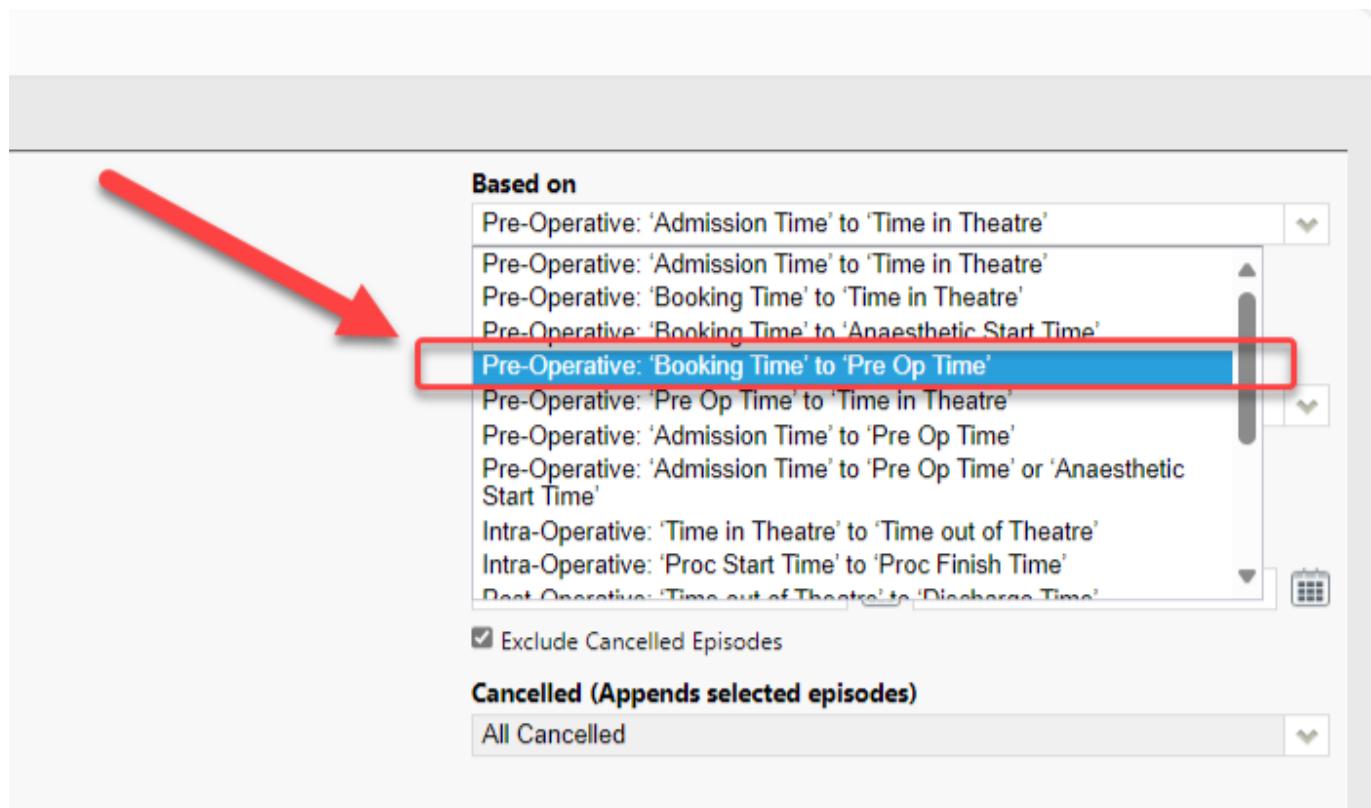
To assist with complex DRG Health Fund contracts, we have implemented additional fields to improve our simplified billing. There are now 3 steps down fields available for Long Stay 'LS' with 'from' and 'to' days.



The screenshot shows the 'DRG Fees' tab selected in a navigation bar. The main content is a table titled 'Current' with columns for DRG, Sameday Rate, IP Rate, SS Trim, SS Fee, and various LS (Long Stay) fee columns (LS 1 From, LS 1 To, LS 1 Fee, LS 2 From, LS 2 To, LS 2 Fee, LS 3 From, LS 3 To, LS 3 Fee, TFR Trim, TFR Disc). A red box highlights the first three columns of the LS row for DRG 801A.

Additions to the Length of Stay Report

The Length of Stay Report can now be generated based on **Booking Time to Pre-Op Time**.

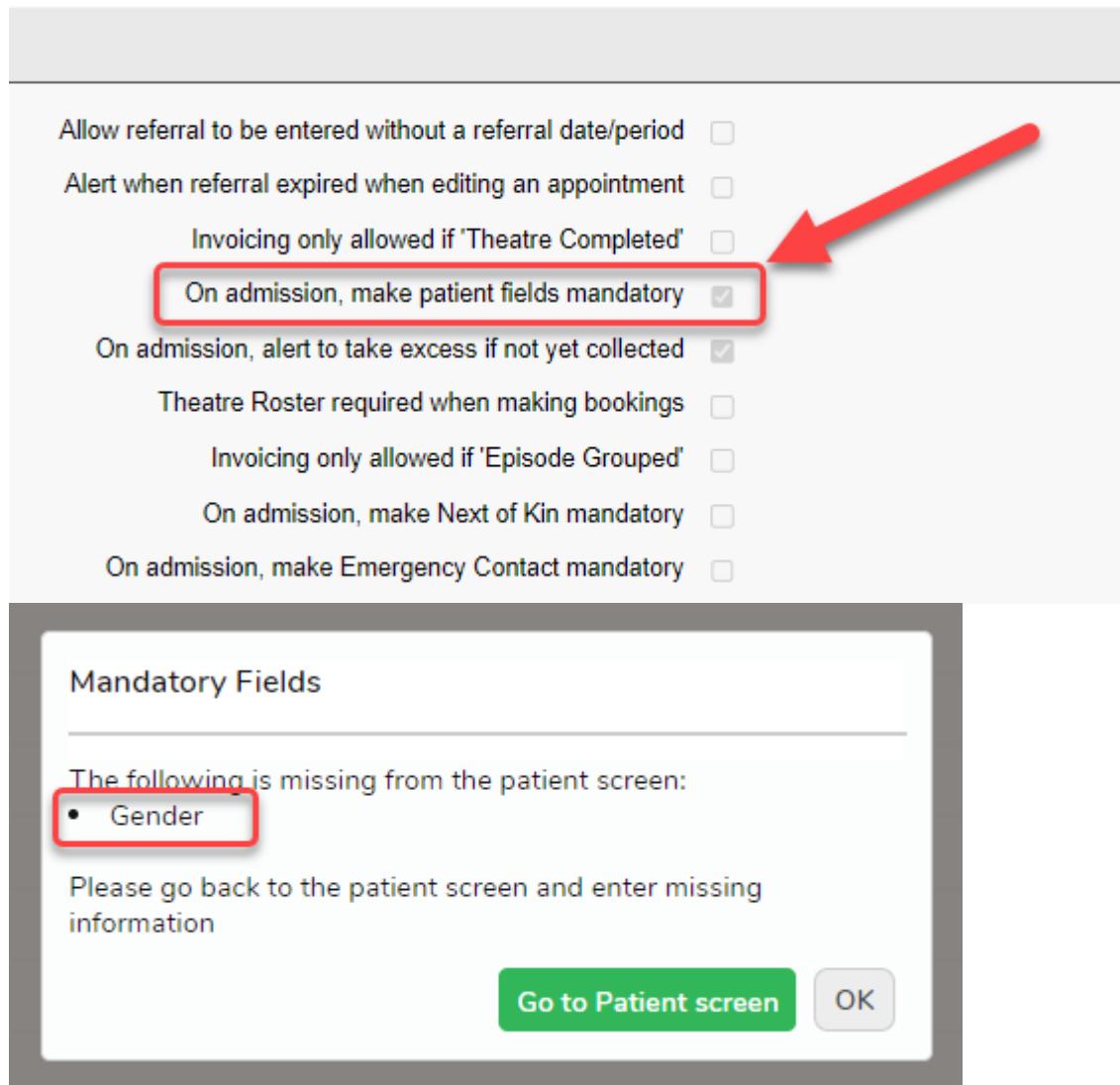


The screenshot shows a dropdown menu titled 'Based on' with various time interval options. The option 'Pre-Operative: 'Booking Time' to 'Pre Op Time'' is highlighted with a red box and a red arrow points to it. Other options listed include 'Pre-Operative: 'Admission Time' to 'Time in Theatre'', 'Pre-Operative: 'Admission Time' to 'Time in Theatre'', 'Pre-Operative: 'Booking Time' to 'Time in Theatre'', 'Pre-Operative: 'Booking Time' to 'Anaesthetic Start Time'', 'Pre-Operative: 'Pre Op Time' to 'Time in Theatre'', 'Pre-Operative: 'Admission Time' to 'Pre Op Time'', 'Pre-Operative: 'Admission Time' to 'Pre Op Time' or 'Anaesthetic Start Time'', 'Intra-Operative: 'Time in Theatre' to 'Time out of Theatre'', 'Intra-Operative: 'Proc Start Time' to 'Proc Finish Time'', and 'Post-Operative: 'Time out of Theatre' to 'Discharge Time''. Below the dropdown are checkboxes for 'Exclude Cancelled Episodes' (checked) and 'Cancelled (Appends selected episodes)' (set to 'All Cancelled').

Additions to Mandatory Fields

Gender has been added as a mandatory requirement for WA, VIC and TAS submission. If the 'On admission, make patient fields mandatory' feature is enabled in your System Configuration, a

warning will pop up if this is missing from the patient screen on admission.



Allow referral to be entered without a referral date/period

Alert when referral expired when editing an appointment

Invoicing only allowed if 'Theatre Completed'

On admission, make patient fields mandatory →

On admission, alert to take excess if not yet collected

Theatre Roster required when making bookings

Invoicing only allowed if 'Episode Grouped'

On admission, make Next of Kin mandatory

On admission, make Emergency Contact mandatory

Mandatory Fields

The following is missing from the patient screen:

- Gender

Please go back to the patient screen and enter missing information

Go to Patient screen **OK**

New Webhook Fields Added

Episode webhooks now have the PreAdmissionContacted and PostDischargeContacted fields with True or False values.

Bug Fixes

The issue some users were experiencing with amending the DVA Casebase Fee Set Up has been resolved.

FYDO Hospital Update - 27/06/2024

1st July National Procedure Banding Update

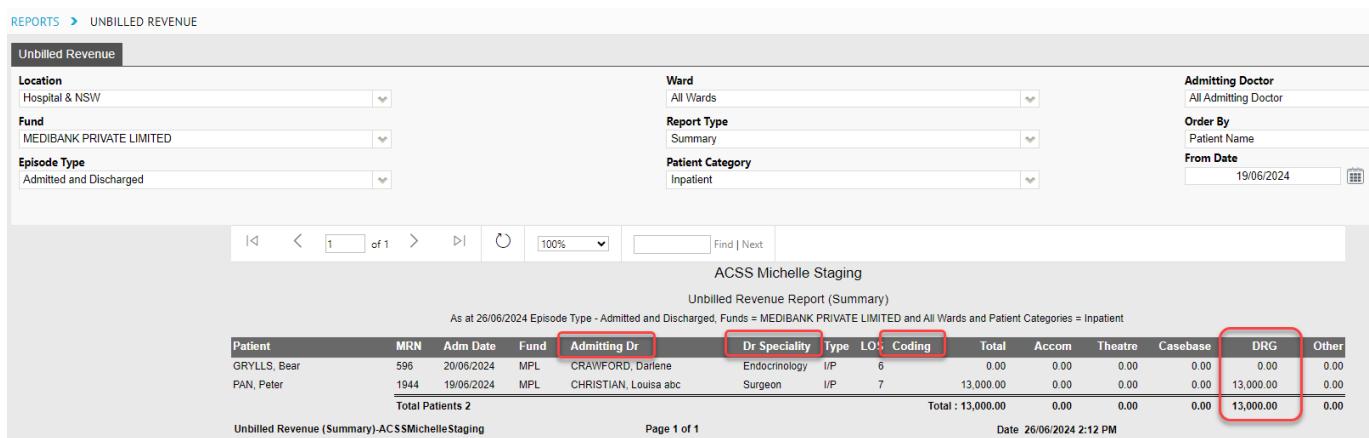
By the 1st of July, the National Procedure Bandings update will be loaded into FYDO. All new items will be added, along with any amendments to the National Banding.

1st July Prescribed List / Prostheses Update

By the 1st of July, the Other Services update will be loaded into FYDO. All new items will be added, and all fees amended.

Additions to the Unbilled Revenue Report

To further enhance the Unbilled Revenue Report, facilities will now be able to view the **Admitting Doctor, Doctor Speciality, and Coding Status** of each episode. The **Provisional DRG** feature in the Edit Appointment screen can now be utilised for **inpatients** with DRG-based health fund contracts to generate more accurate revenue predictions.



The screenshot shows the 'Unbilled Revenue' report interface. At the top, there are search filters for Location (Hospital & NSW), Fund (MEDIBANK PRIVATE LIMITED), and Episode Type (Admitted and Discharged). Below these are filters for Ward (All Wards), Report Type (Summary), and Patient Category (Inpatient). To the right, there are options for Admitting Doctor (All Admitting Doctor), Order By (Patient Name), and From Date (19/06/2024). The main area displays a summary table with columns: Patient, MRN, Adm Date, Fund, Admitting Dr, Dr Speciality, Type, LO, Coding, Total, Accom, Theatre, Casebase, DRG, and Other. The 'Admitting Dr', 'Dr Speciality', 'Coding', and 'DRG' columns are highlighted with red boxes. The table shows two patients: GRYLLS, Bear and PAN, Peter, with their respective details and total revenue of 13,000.00. The bottom of the screen shows the report title 'ACSS Michelle Staging', the date 'As at 26/06/2024 Episode Type - Admitted and Discharged. Funds = MEDIBANK PRIVATE LIMITED and All Wards and Patient Categories = Inpatient', the page number 'Page 1 of 1', and the date 'Date 26/06/2024 2:12 PM'.

New Fields added to Theatre Roster API

The **getTheatreScheduleSyncList** API has been updated to include additional fields from the theatre roster. These new fields are:

- "ReasonForDelayedStart": ""
- "ReasonForDelayedStartDesc": ""
- "ReasonForDelayedFinish": ""
- "ReasonForDelayedFinishDesc": ""

FYDO Hospital Update - 20/06/2024

Religion added to Patient Screen

Facilities are now able to document a patients **Religion** in the Patient Screen.



Mickey MOUSE

Patient ID 132

Sex Male

Age 46

Language English

Pending 829.00

* Allergies

Egg

Alert

BMI 44

Notes

Document Alert

Patient Details

Title	File Number	External ID	
Mr	99999		
First Name	Middle Name		
Mickey			
Last Name	Previous Name		
Mouse			
Preferred Name	Date of Birth	DOB Estimate	
Mick	27/12/1977		
Sex	Gender		
Male	Man, or boy, or male		
Address	Suburb	State	Postcode
1234 Topp Street	TOOWOOMBA	QLD	4350
Mobile	Home	Work	Email

Referring Details

Previous Referrals	<input type="button" value="▼"/>		
Referring Doctor	Referral Date	Period	First Consult
Referral To	Site Referral (global)		
	<input type="button" value="□"/>		

Other Information

Marital Status	Employment Status	Employer
Married (including de facto)		
Indigenous Status	Australian or South Sea Islander	
Neither Aboriginal or Torres Strait Islander	No	
Language	Country of Birth	Religion
English	Australia	<input type="text"/>
Interpreter	<input type="checkbox"/> Overseas Visitor	
Family GP (Current)	Preferred Doctor	
Search for a Family GP		
Bill Method	Fee Level	Send Invoices To
		<input type="button" value="Not Set"/>
Location	Dental Benefit	
	0.00	
Deceased	Archived	Survey
	<input type="button" value="No"/>	<input type="button" value="i"/>



Practice Enhancements

Facilities are now able to easily print address labels for Practices from **Settings > Practices**. The **Practice Email Address** can now also be documented.

FYDO Hospital Update - 13/06/2024

Informed Financial Consent (IFC) Tokens

Facilities are now able to add the **File Number** and **Doctors Contact Phone Number** to their IFC templates.

1. File Number <<IFCFileNum>>

This information is populated from the **Patient Screen** field called **File Number**

2. Doctors Contact Phone Number <<IFCDocPh>>

This information is found in **Settings > Doctors** for each individual **Doctor**

SETTINGS > DOCTORS > 1 - MURPHY, SHAUN

Doctor Details Other

Doctor Details

Dr Code	1	Title	Dr
First Name	Shaun		
Surname	Murphy		
Address			
Suburb			
Phone	(07)5444-4444	Fax	() -
Mobile	- -		
Email			
Email CC			
Qualification			
Status	<input checked="" type="checkbox"/> Active		

An example of these new tokens on an IFC are as below:



Shaes Private Hospital
 1 Sunshine Place
 SUNSHINE ACRES QLD 4655
 P: (07)5444-4444
 F: (07)5455-5555
 E: shaesprivatehospital@mail.com

INFORMED FINANCIAL CONSENT

Patient:	MOUSE, Mickey	DOB:	27/12/1977
Fund:	BUPA Australia	Membership #:	123456
Excess:	\$0.00	Co-Payment:	\$0.00
Admission:	12/06/2024	Printed:	12/06/2024 at 15:56
MRN #:	132	File #:	99999

1

List of Items Estimate Based on

ITEM	DESCRIPTION	CHARGE	REBATE
ACCOM	SameDay Accommodation Fee Band : 1	\$100.00	\$100.00
30473	Oesophagoscopy (not being a service to which item	\$150.00	\$0.00
	Summary of Facility Charges	TOTAL:	\$250.00

Total Payable on Admission: \$150.00

For doctors fee information, please call Murphy, Shaun or 07-5444-4444

2

Informed Financial Consent

I have been advised of the above cost are an estimates only & are based on the quoted item numbers from my surgeon.

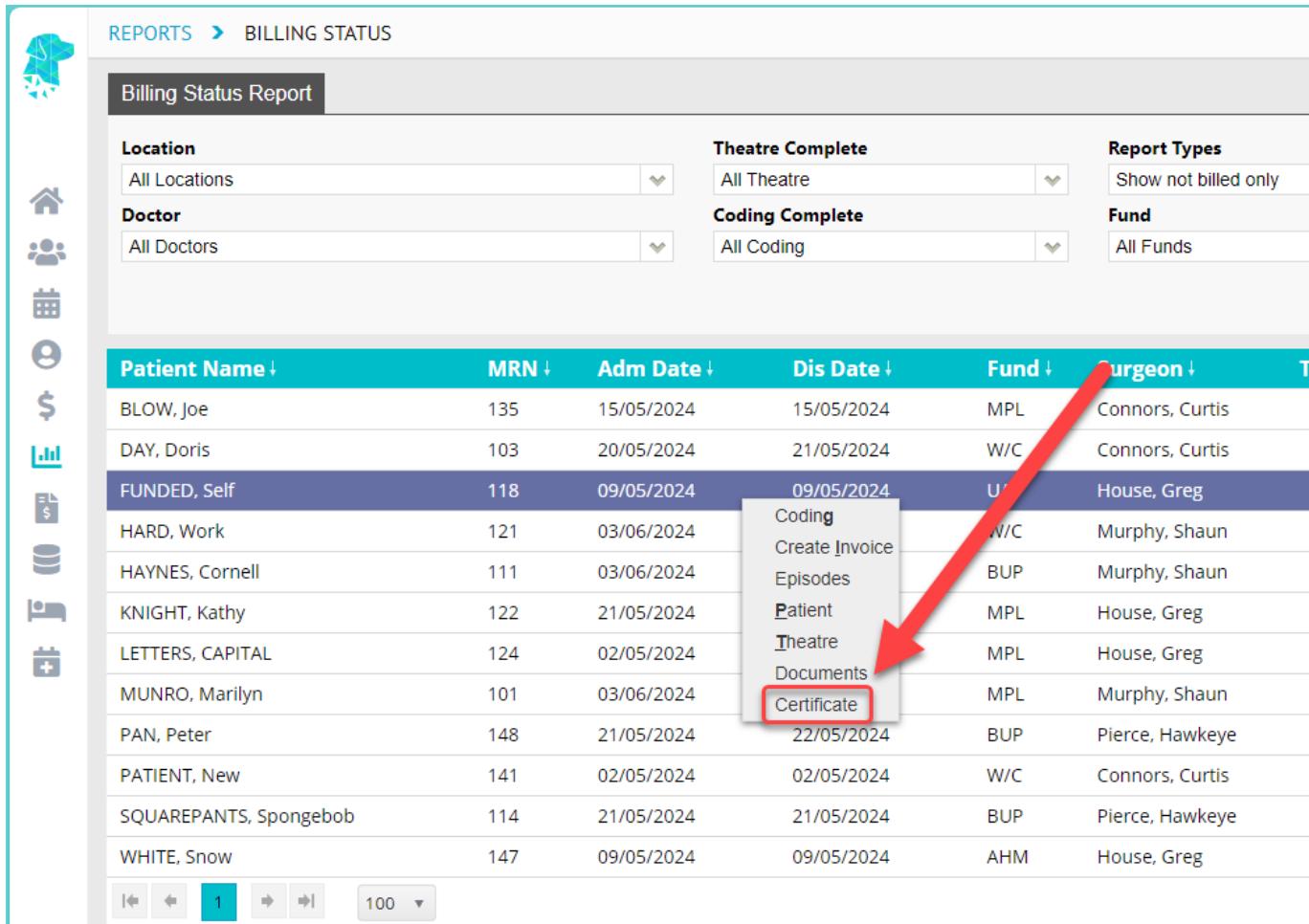
Revenue Report

The **Number of Nights** has been added to the **Revenue Report > Excel - Raw Data Export**.

BN	BO	BP	BQ	BR	BS	BT	BU	BV	BW	BX	BY
EpiSurgeon Name	EpiSurgeon	EpiFundId	EpiFund	MembershipNum	TimeInTheatre1	TimeOutTheatre1	Day Category	MinsInTheatre1	BookingTime	Number of Nights	
Connors, Curtis		9	56 BUP	1111111111111111	08:16	09:00	I/P		44 09:00	20	
House, Greg		7	35 MPL	123456	10:00	15:30	I/P			42	
House, Greg		7	10 AUH	12345	00:00	00:00	I/P		0 11:05	1	

Billing Status Report > Show Not Billed Only

Users will now be able to efficiently access the **Certificates Screen** from the **Billing Status Report > Show Not Billed Only Report** using the Right-Click Menu.

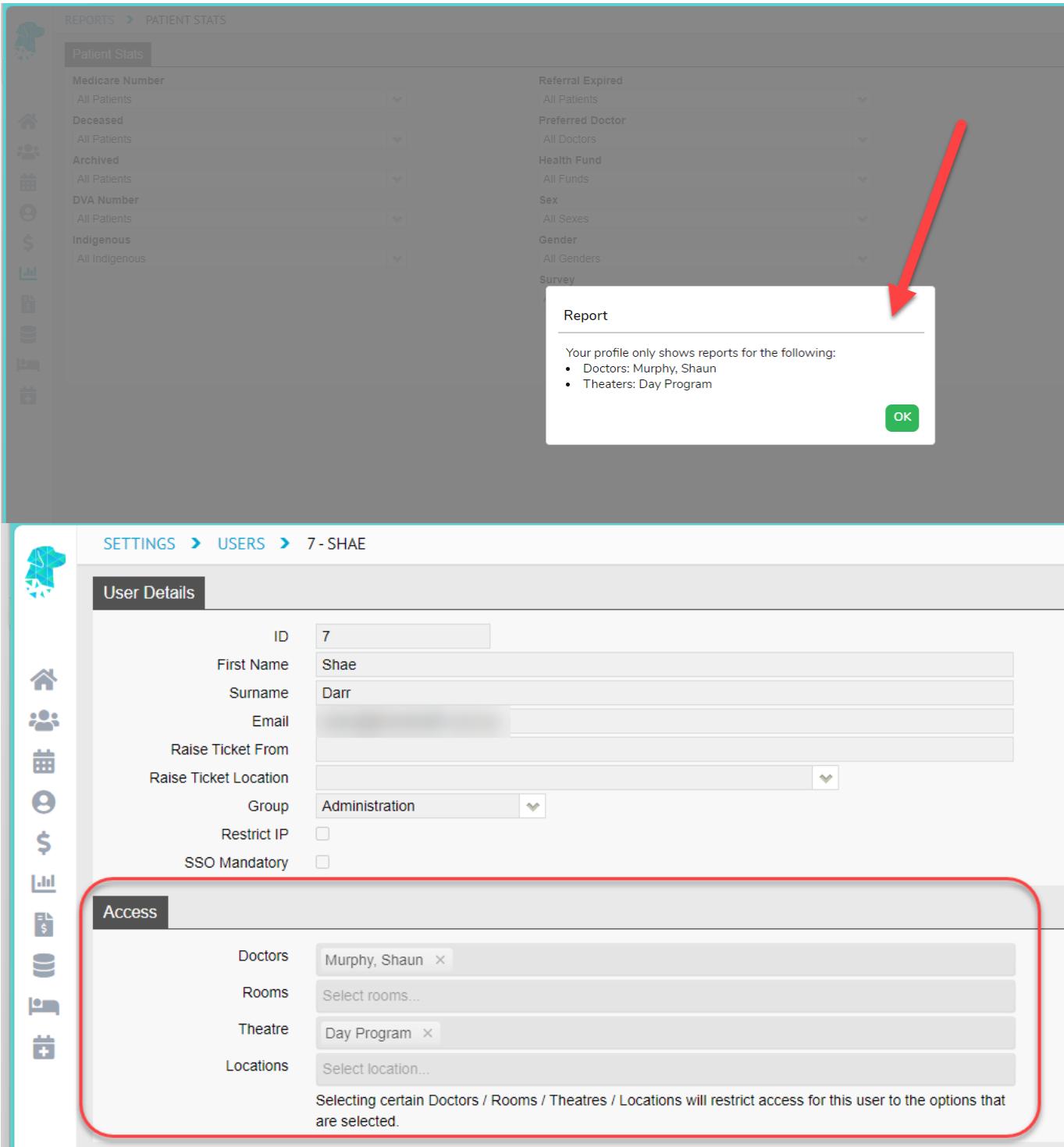


The screenshot shows the 'Billing Status Report' interface. On the left is a vertical toolbar with icons for Home, Locations, Doctors, Coding, Billing, and Reports. The main area has tabs for 'REPORTS' and 'BILLING STATUS'. The 'Billing Status Report' tab is active. The report table lists patients with columns for Patient Name, MRN, Adm Date, Dis Date, Fund, Surgeon, and a 'T' column. A context menu is open over the row for 'FUNDING, Self'. The menu items are: Coding, Create Invoice, Episodes, Patient, Theatre, Documents, and Certificate. The 'Certificate' item is highlighted with a red box and an arrow pointing to it.

Patient Name ↓	MRN ↓	Adm Date ↓	Dis Date ↓	Fund ↓	Surgeon ↓	T
BLOW, Joe	135	15/05/2024	15/05/2024	MPL	Connors, Curtis	
DAY, Doris	103	20/05/2024	21/05/2024	W/C	Connors, Curtis	
FUNDING, Self	118	09/05/2024	09/05/2024	U	House, Greg	
HARD, Work	121	03/06/2024		W/C	Murphy, Shaun	
HAYNES, Cornell	111	03/06/2024		BUP	Murphy, Shaun	
KNIGHT, Kathy	122	21/05/2024		MPL	House, Greg	
LETTERS, CAPITAL	124	02/05/2024		MPL	House, Greg	
MUNRO, Marilyn	101	03/06/2024		MPL	Murphy, Shaun	
PAN, Peter	148	21/05/2024	22/05/2024	BUP	Pierce, Hawkeye	
PATIENT, New	141	02/05/2024	02/05/2024	W/C	Connors, Curtis	
SQUAREPANTS, Spongebob	114	21/05/2024	21/05/2024	BUP	Pierce, Hawkeye	
WHITE, Snow	147	09/05/2024	09/05/2024	AHM	House, Greg	

Patient Stats Report

If a user tries to run the **Patient Stats Report** for any data that falls outside the restrictions assigned to them, in **Settings > User**, they will now be shown a pop up of the categories they **do** have access to.



REPORTS > PATIENT STATS

Patient Stats

Medicare Number

- All Patients
- Deceased
- Archived
- DVA Number
- All Patients
- Indigenous
- All Indigenous

Referral Expired

- All Patients
- Preferred Doctor
- All Doctors
- Health Fund
- All Funds
- Sex
- All Sexes
- Gender
- All Genders

Survey

Report

Your profile only shows reports for the following:

- Doctors: Murphy, Shaun
- Theaters: Day Program

OK

SETTINGS > USERS > 7 - SHAE

User Details

ID: 7

First Name: Shae

Surname: Darr

Email: [REDACTED]

Raise Ticket From: [REDACTED]

Raise Ticket Location: [REDACTED]

Group: Administration

Restrict IP:

SSO Mandatory:

Access

Doctors: Murphy, Shaun

Rooms: Select rooms...

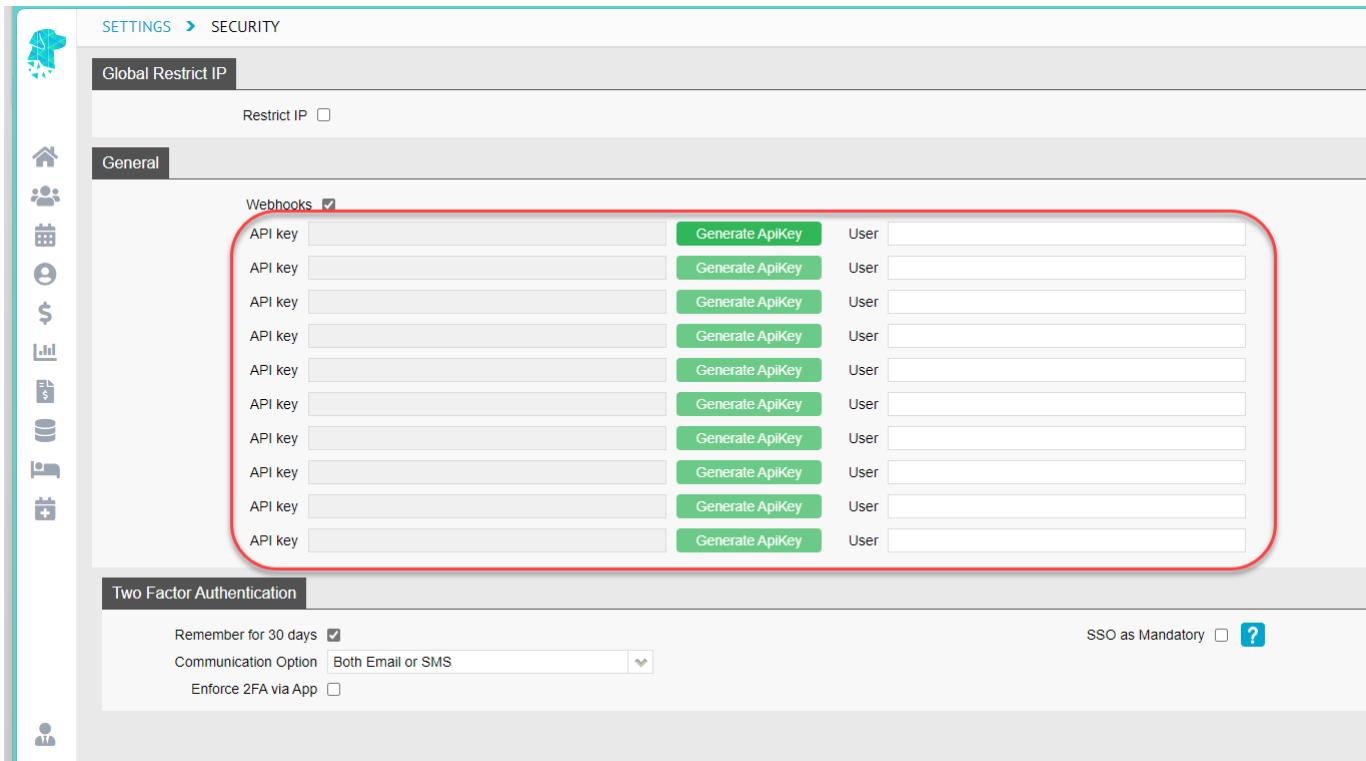
Theatre: Day Program

Locations: Select location...

Selecting certain Doctors / Rooms / Theatres / Locations will restrict access for this user to the options that are selected.

API Key

FYDO now has the ability to provide multiple API Keys, eliminating the need for third parties to share keys. Each API Key now includes a user field where facilities can label the user of each key. This enhancement improves control over disabling third party access and quickly identifies those that possess a key.



SETTINGS > SECURITY

Global Restrict IP

Restrict IP

General

Webhooks

API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User

Two Factor Authentication

Remember for 30 days

Communication Option Both Email or SMS

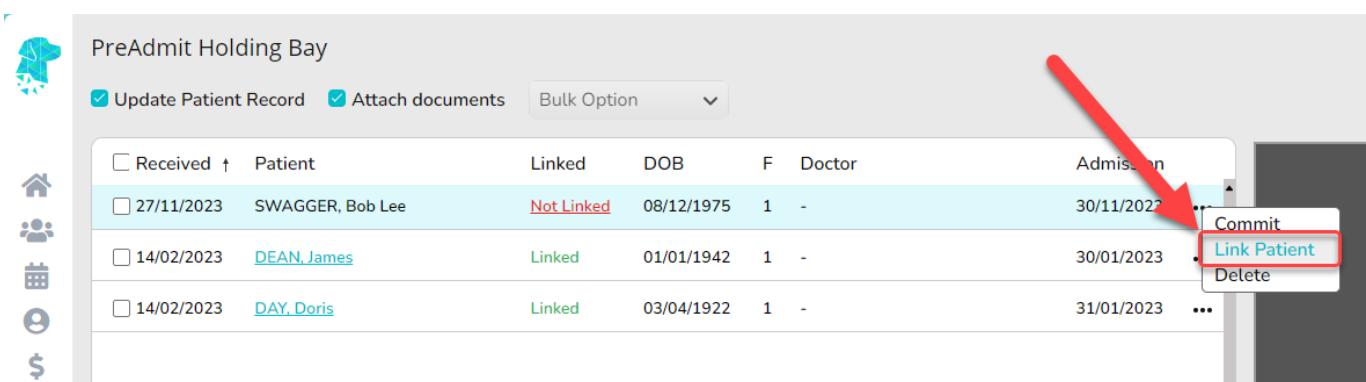
Enforce 2FA via App

SSO as Mandatory

FYDO Hospital Update - 30/05/2024

Preadmit Form - Manual Link Enhancements

For Preadmit forms that are not automatically linked, FYDO now makes it easier to check for possible matches in the database.



PreAdmit Holding Bay

Update Patient Record Attach documents Bulk Option

Received	Patient	Linked	DOB	F	Doctor	Admission
27/11/2023	SWAGGER, Bob Lee	Not Linked	08/12/1975	1	-	30/11/2022
14/02/2023	DEAN, James	Linked	01/01/1942	1	-	30/01/2023
14/02/2023	DAY, Doris	Linked	03/04/1922	1	-	31/01/2023

The **Link Patient** feature will now open the search box with the **Date of Birth** from the Preadmit Form already populated and searching for possible matches.

PreAdmit Holding Bay

Update Patient Record Attach documents Bulk Option

File Name 105_Admission

Received	Patient	Linked	DOB	F	Doctor	Admission
27/11/2023	SWAGGER, Bob Lee	Not Linked	08/12/1975	1	-	30/11/2023
14/02/2023	DEAN, James	Linked	01/01/1942	1	-	30/01/2023
14/02/2023	DAY, Doris	Linked	03/04/1922	1	-	31/01/2023

Patient Lookup

Patient Other 08/12/1975

Search **Create New Patient**

Surname	Firstname	MRN	FileNo	Address	DOB	Age
No Data found						

If no matches are found, you can simply click the **Patient** search option to populate the search with the **Name** from the Preadmit Form.

PreAdmit Holding Bay

Update Patient Record Attach documents Bulk Option

File Name 105_Admission

Received	Patient	Linked	DOB	F	Doctor	Admission
27/11/2023	SWAGGER, Bob Lee	Not Linked	08/12/1975	1	-	30/11/2023
14/02/2023	DEAN, James	Linked	01/01/1942	1	-	30/01/2023
14/02/2023	DAY, Doris	Linked	03/04/1922	1	-	31/01/2023

Patient Lookup

Patient Other Swa, Bob

Search **Create New Patient**

Surname	Firstname	MRN	FileNo	Address	DOB	Age
No Data found						

New User Group Access Level

There is a new access level that allows facility to restrict users from **Creating Custom Views** for the **Appointments Screen**. All users will still have access to utilise the Custom Views that have been created for the facility and will be able to choose their default preference.

Appointment

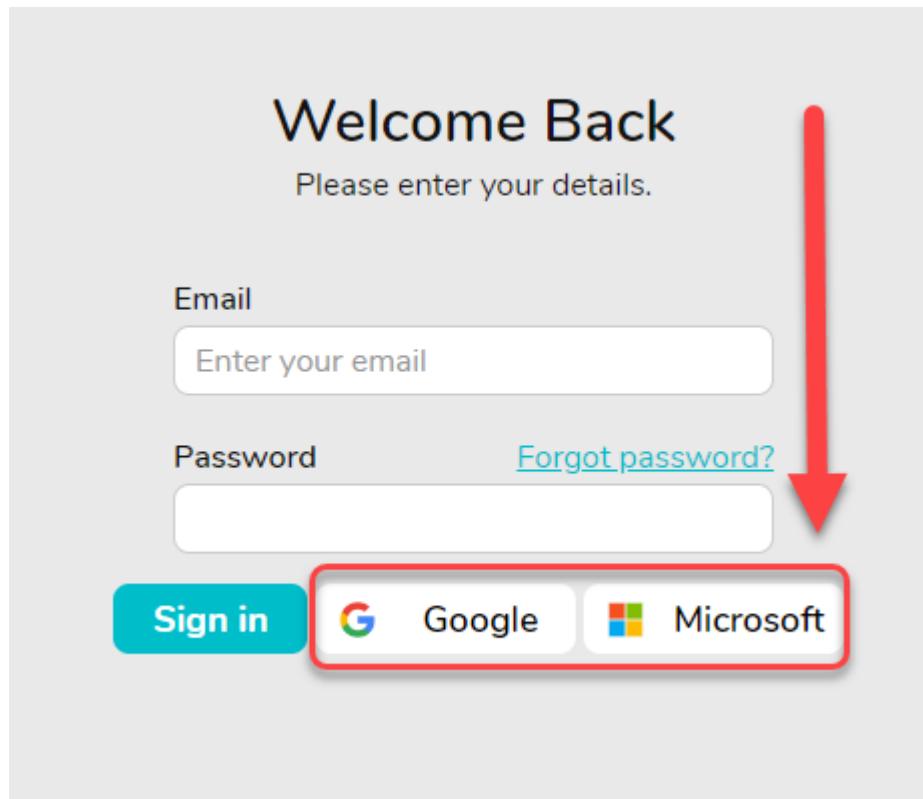
Create Views (Clinic)	ON	OFF	Make (Clinic)	ON	OFF
Create Views (Hospital)	ON	OFF	Make (Hospital)	ON	OFF
Edit (Clinic)	ON	OFF	View	ON	OFF
Edit (Hospital)	ON	OFF		ON	OFF

FYDO Hospital Update - 24/05/2024

SSO - Single Sign On

FYDO now gives users, and facilities, the option to utilise Single Sign On (SSO). Please click on the link below to view our wiki page for more information on this feature.

[Single Sign On with FYDO](#)



New Interactive Reports

We have added to our Interactive Reports collection with new additions to the:

- Incomplete > Uncoded Episodes Report
- Incomplete > Ungrouped Episodes Report

These reports have been fitted out with the famous FYDO Right-Click menu, to allow users to easily and efficiently complete tasks at hand. With essential information being displayed, and columns that can be sorted this report will assist in efficiently and workflow improvements for facilities.

Incomplete											
Location				Data Type				Based On			
Fund				Order By				From			
All Funds	Discharge Date, Patient Name	01/05/2024	22/05/2024	Update	Export To						
Patient Name	MRN	Fund	Adm #	Adm Date	Dis Date	MBS	Diagnosis	Sts	Admitting Dr	Invoice On Hold	Theatre On Hold
LETTERS, CAPITAL	124	MPL	455	07/05/2024	07/05/2024	30473		D/O	MURPHY, Shaun		Cancelled After Arrival
WHITE, Snow	153	MPL	457	13/05/2024	13/05/2024	32229, 32222, 30473		D/O	CONNORS, Curtis	Awaiting Pathology	
STEWART, Alfred	110	AUH	460	14/05/2024	14/05/2024	42702		D/O	PIERCE, Hawkeye		
WHITE, Snow	153	MPL	459	14/05/2024	14/05/2024	42702		D/O	PIERCE, Hawkeye		
BOND, Mary	120	UI	470	15/05/2024	15/05/2024	32229, 32222	H40.2	D/O	CONNORS, Curtis	Certificate	Doctor to Confirm Items
DEAN, James	102	MPL	475	15/05/2024	15/05/2024	32229, 32222		D/O	CONNORS, Curtis		Doctor to Confirm Items
MIDDLETON, Catherine	107	QCH	476	15/05/2024	15/05/2024	32229, 32222		D/O	CONNORS, Curtis		Yes

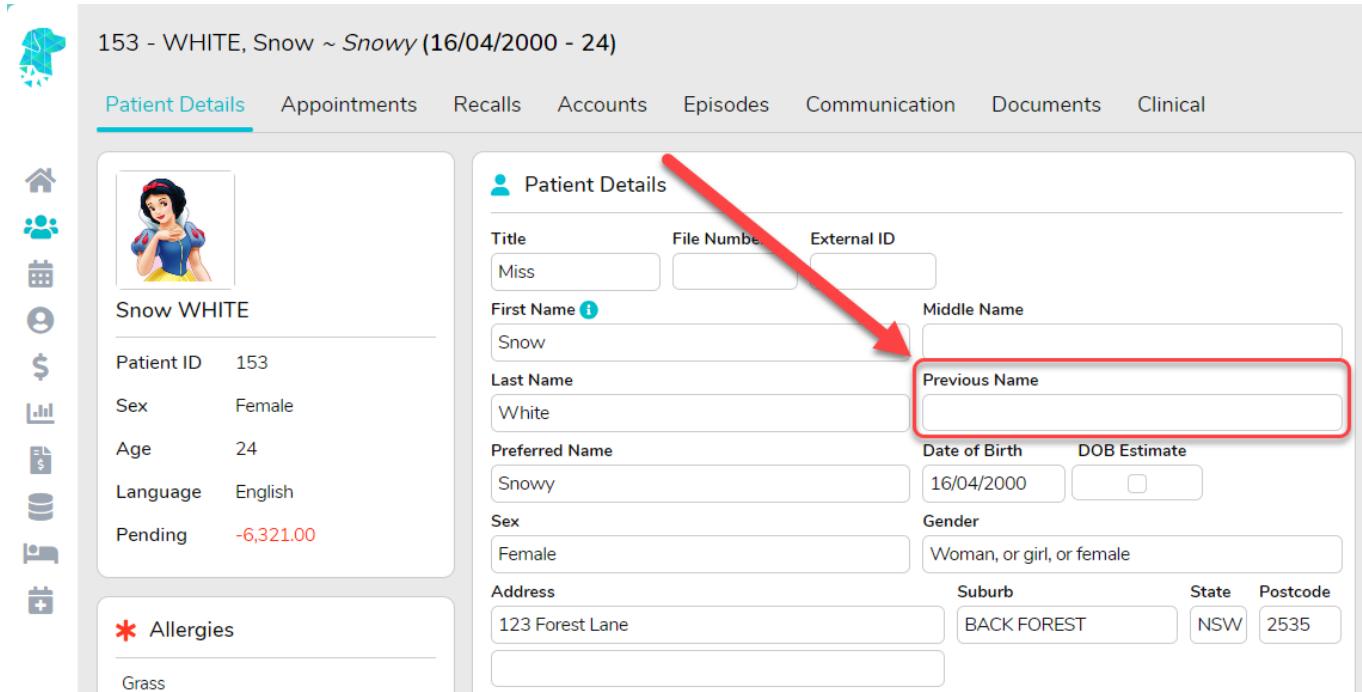
Removing Episodes - New Permission Level

A new permission level that allows facilities to restrict the ability to **Remove Episodes** from FYDO. Since this function was previously available to all users, it will be defaulted too **ON**. Facilities wishing to restrict this functionality from certain User Groups will need to change the setting to **OFF**.

Hospital Episode											
Admission				Episodes				Rehab			
Clinical Indicator				Excess - backdating date				ON OFF			
Coding				Excess - negative value				Allowed Not Allowed			
Create Invoice				Excess/Deposit				ON OFF RW			
Create Invoice - Edit charges				Rehab				D R RW			
Create Invoice - Other Services only				Remove Episode				ON OFF			
Delete Transactions				Reversals				ON OFF			
Discharge				Theatre				D R RW			
DRG											

Rename Maiden Name field to Previous Name

To enhance the usability of the **Maiden Name** field, we have now renamed it to **Previous Name**. This change will be reflected across all screens in FYDO.



153 - WHITE, Snow ~ Snowy (16/04/2000 - 24)

Patient Details Appointments Recalls Accounts Episodes Communication Documents Clinical



Snow WHITE

Patient ID	153
Sex	Female
Age	24
Language	English
Pending	-6,321.00

*** Allergies**

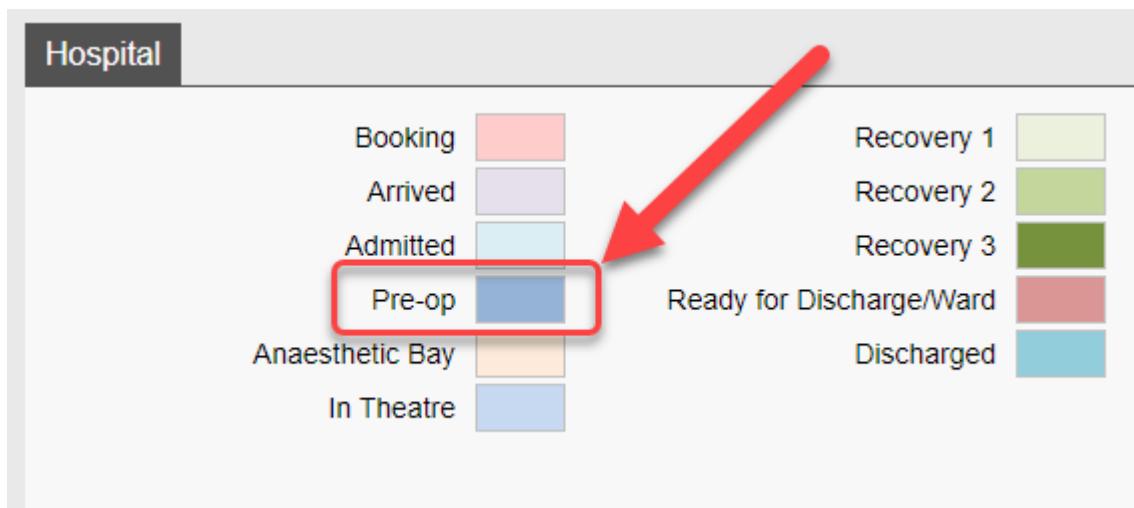
Grass

Patient Details

Title	File Number	External ID	
Miss			
First Name	Middle Name		
Snow			
Last Name	Preferred Name	Date of Birth	DOB Estimate
White	Snowy	16/04/2000	
Sex	Gender		
Female	Woman, or girl, or female		
Address	Suburb	State	Postcode
123 Forest Lane	BACK FOREST	NSW	2535

New Colour Coding Option for Pre-Op

Facilities, that utilise the **Status View** in the Appointments Screen, are now able to set a colour for when patients enter **Pre-Op**. This colour will be triggered as soon as a time is added to the **Pre-Op** field on the **Theatre Screen**.



Hospital

Booking		Recovery 1	
Arrived		Recovery 2	
Admitted		Recovery 3	
Pre-op		Ready for Discharge/Ward	
Anaesthetic Bay		Discharged	
In Theatre			

Theatre Visits

Anaesthetic Type	IV/Sedation
Visit to Theatre	No Unplanned Vis
First	Date 22/05/2024
Pre-Op	06:30
Anaesthetic Start	07:00
Time In Theatre	07:00
Surgical Time Out	07:05
Positioned Time	07:10
Procedure Start	07:15
Procedure Finished	08:25
Time Out Theatre	09:00

New Check List Options Added

There are now two new **Check List Options** added for facilities to utilise to assist in workflow and the completion of tasks.

- Pre-Admission Contacted
- Post-Discharge Contacted

These options are accessible from the **Right-Click Menu > Checklist** or from the **Edit Appointment Screen**.

The image shows a screenshot of a software application's interface, specifically the 'Appointments' screen. At the top, there are tabs for 'THEATRE 1', 'THEATRE 2', and 'THEATRE 3', with 'THEATRE 3' being the active tab. Below the tabs is a table with columns for 'Time' and 'Name'. A specific appointment for 'SAYS, Simon' at 8:40 AM is selected. A context menu is open over this appointment, listing various actions and status items. Two items in the list are highlighted with red boxes and arrows pointing to them: 'Pre-Admission Contacted' and 'Post-Discharge Contacted'.

Bug Fix

A couple issues, affecting the new theatre time checkers, have been resolved.

FYDO Hospital Update - 17/05/2024

New Hyperlink for Theatre Rosters

This time-saving feature will make updating Theatre Rosters a breeze! With a Hyperlink added to the **time**, users can now click on the session times, and a new window will open, allowing them to easily amend the roster. Simply close the tab once finished, ensuring you don't lose the day you are working on in the Appointments Screen!

Need to change the Anaesthetist for the session? Just click on the hyperlink!

Need to add Notes or Theatre Staff to the Theatre Booking? Just click on the hyperlink!

Tuesday, 14 May 2024
NUMBER OF APPOINTMENTS 0 | TOTAL MINUTES 0 of 360 Mins

ALL INDIVIDUAL WEEKLY LIST

THEATRE 1	THEATRE 2	THEATRE 3	Sts	C	B	HF	Excess
		09:00-11:00 PIERCE, Hawkeye - (STARR, Ringo) Day - 0 In - 0					0.00
		13:00-15:00 MURPHY, Shaun - (LENNON, John) Day - 0 In - 0					0.00
		PIERCE, Hawkeye					0.00

THEATRE MANAGEMENT > THEATRE BOOKING > BOOKING (THEATRE 3) LOCATION: SHAES PRIVATE HOSPITAL

Booking

ID: 175
Location: Shaes Private Hospital
Theatre: Theatre 3
Dr: Pierce, Hawkeye
Anaesthetist: Starr, Ringo
Date: 14/05/2024
Start Time: 09:00 End Time: 11:00 120 Mins
Note:
Appointment Note:
Reason for Delayed Start:
Reason for Delayed Finish:
Session Confirmed:

Staff

Scrub Nurse: Enter Scrub Nurse
Scout Nurse: Enter Scout Nurse
Nurse/Assistant: Enter Nurse Assistant
Other Nurse/Assistant: Enter Other Nurse Assistant
Other: Enter Other Staff
Surgical Assistant: Enter Surgical Assistant
Other Surgical Assistant: Enter Other Surgical Assistant

Save **Cancel**

The Theatre Booking will open up in **Edit Mode**, ready to make any amendments needed!

Patient Screen Amendments

Following the launch of our **New Patient Screen**, we received some wonderful feedback that has helped us enhance it even further:

- In **View Mode**, each field is **outlined**.
- In **Edit Mode**, each field is both **outlined** and **shaded**.
- In **Edit Mode**, the selected field is indicated with a **blue outline**.

View Mode

153 - WHITE, Snow ~ Snowy (16/04/2000 - 24)

Patient Details Appointments Recalls Accounts Episodes Communication Documents Clinical

Patient Details

Snow WHITE
Patient ID: 153
Sex: Female
Age: 24
Language: English
Pending: -5,331.00

Allergies
Grass

Medicare / DVA / Concession

Medicare Number: Ref: Expiry: Eligibility:
Veterans No.: Veteran Card Colour: DVA Auth.No: DVA Auth.Date:
Entitlement Card: Card Number: Exp:

Health Fund

Fund Name: MPL - Medibank Private Limited
Membership No: 123456 UPI: 0 Insurance Status: Full Fee
Alias Name: Alias Surname:

Edit Mode

153 - WHITE, Snow ~ Snowy (16/04/2000 - 24)

Patient Details Appointments Recalls Accounts Episodes Communication Documents Clinical

Patient Details

Snow WHITE
Patient ID: 153
Sex: Female
Age: 24
Language: English
Pending: -5,331.00

Allergies
Grass

Medicare / DVA / Concession

Medicare Number: Ref: Expiry: Eligibility:
Veterans No.: Veteran Card Colour: DVA Auth.No: DVA Auth.Date:
Entitlement Card: Card Number: Exp:

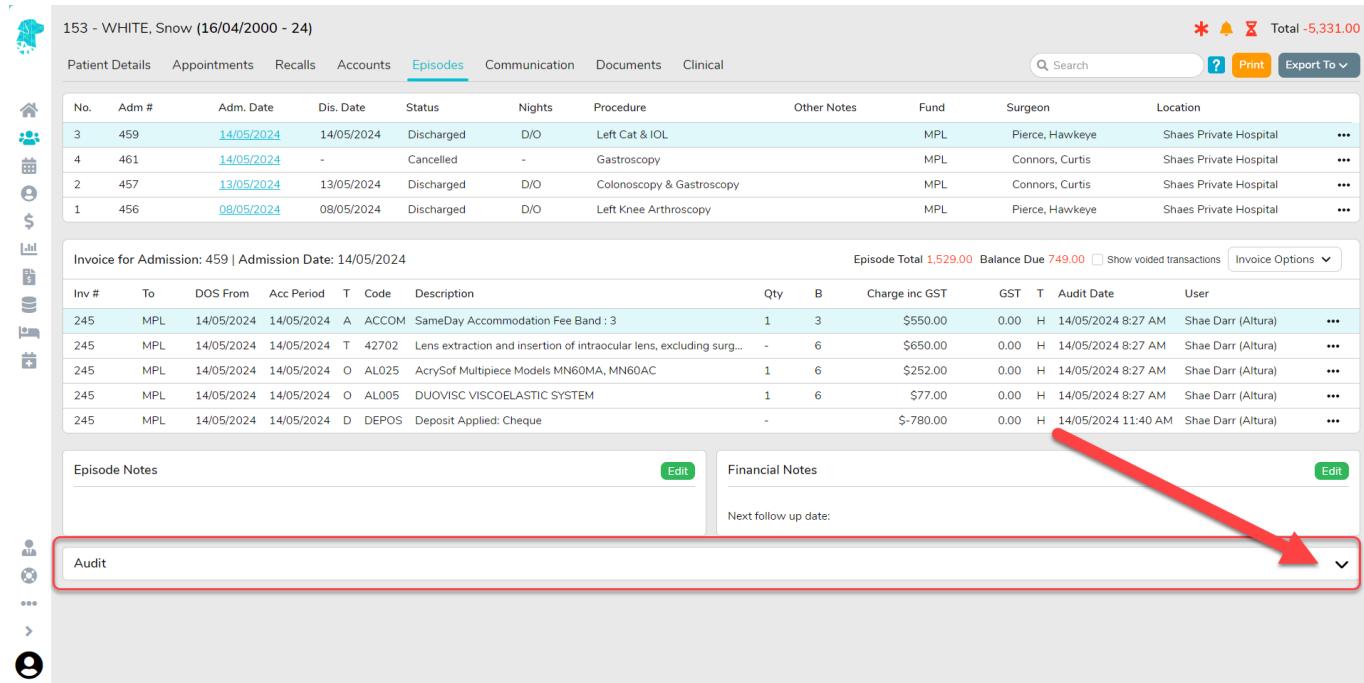
Health Fund

Fund Name: MPL - Medibank Private Limited
Membership No: 123456 UPI: 0 Insurance Status: Full Fee
Alias Name: Alias Surname:

A red arrow points to the "Sex" field in the "Patient Details" section of the "Edit Mode" screen, which is highlighted with a blue outline.

Episodes Screen - Audit Amendments

Based on the feedback received following the redesign of the **Episode Screen**, the **Audit Log** information will now be collapsed by default when the page is opened to ensure the screen is as visually pleasing as possible. Users can still view all audit information by simply clicking the **arrow** to the right of the field.



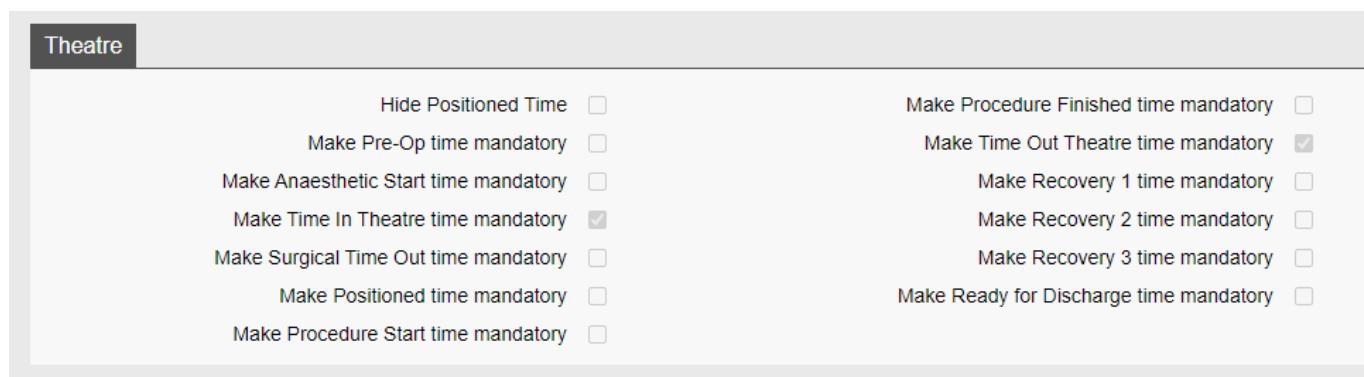
The screenshot shows the 'Episodes' tab selected in the navigation bar. The main table lists patient admissions with details like Adm #, Adm. Date, Dis. Date, Status, Nights, Procedure, Other Notes, Fund, Surgeon, and Location. Below the table is an 'Invoice for Admission' section. At the bottom, there are two collapsed sections: 'Episode Notes' and 'Financial Notes', each with an 'Edit' button. A red arrow points to the right edge of the 'Audit' section, which is also collapsed and has an 'Edit' button. The top right corner of the screen shows a total value of -5,331.00.

Theatre Screen - Additional Features

Specific times in the **Theatre Screen** can now be made **mandatory**! New settings have been added to ensure the required data is **ALWAYS** entered once the **Theatre Complete** tick box is marked. These settings can be controlled in **System Configuration** and amended by anyone within the facility with the necessary access level.

These settings allow facilities to **Hide Positioned Time** if it is not a required field for their specialties and make any combination of times mandatory. For instance, since **Time in Theatre** and **Time Out of Theatre** are required for billing, facilities can select these options to ensure these times are always entered.

The trigger for these times being required is the marking of the **Theatre Complete** tick box. Users will not be able to save the information on the Theatre Screen if any of the required fields are missing.



The screenshot shows the 'Theatre' configuration section. It contains a list of checkboxes for various time requirements. The 'Make Time In Theatre time mandatory' checkbox is checked. Other checkboxes include 'Hide Positioned Time', 'Make Pre-Op time mandatory', 'Make Anaesthetic Start time mandatory', 'Make Surgical Time Out time mandatory', 'Make Positioned time mandatory', 'Make Procedure Start time mandatory', 'Make Procedure Finished time mandatory', 'Make Time Out Theatre time mandatory', 'Make Recovery 1 time mandatory', 'Make Recovery 2 time mandatory', 'Make Recovery 3 time mandatory', and 'Make Ready for Discharge time mandatory'. The 'Make Time In Theatre time mandatory' checkbox is highlighted with a red box and an arrow points to it from the text above.

APPOINTMENTS > THEATRE SCREEN

MRN 153 - WHITE, Snow DOB (16/04/2000 - 24) Sex Female FileNo Fund MPL Location Shaes Private Hospital (QLD)
Admission No. 457 Admission Date/Time 13/05/2024 06:00 Discharge Date/Time 13/05/2024 16:00 Dr/Surgeon CONNORS,Curtis Anaesthetist HARRISON,George

Theatre Visits **Multiple**

Anaesthetic Type IV/Sedation Anaesthetic Type None Planned Time in Theatre
Visit to Theatre No Unplanned Vis ASA Score

First Date 13/05/2024 30 mins
Pre-Op 08:00 Complications

Scrub Nurse

Theatre Information

Recovery 1 Recovery 2 Recovery 3
Ready for
Discharge/Ward Side
Pathology
Theatre On Hold Awaiting Pathology
Invoice On Hold
Theatre Complete

Other Services

Code	Description	Qty	Date of Srv	Send Invoice To	Serial #	Data	Action
		0					

Once the **Theatre Complete** tick box is marked, all "mandatory" times will need to be completed in order to Save the **Theatre Screen**.

Theatre Screen - Checkers

A number of checkers have been implemented to help ensure times are entered in the correct sequence on the **Theatre Screen**. These alerts will pop up immediately when an incorrect time is entered. For instance, if a **Pre-Op Time** is entered that is EARLIER THAN the **Admission Time**, FYDO will alert the users with an **Invalid** pop-up.

APPOINTMENTS > THEATRE SCREEN

MRN 153 - WHITE, Snow DOB (16/04/2000 - 24)
Admission No. 457 **Admission Date/Time 13/05/2024 06:00**

Theatre Visits **Multiple**

Anaesthetic Type IV/Sedation Anaesthetic Type None Planned Time in Theatre
Visit to Theatre No Unplanned Vis ASA Score

First Date 13/05/2024 30 mins
Pre-Op 05:00 Complications

Scrub Nurse

Anaesthetic Start
Time In Theatre
Surgical Time Out
Positioned Time
Procedure Start
Procedure Finished
Time Out Theatre

Invalid

Another example is if the **Procedure Finish Time** is EARLIER THAN the **Procedure Start Time**.



MRN 153 - WHITE, Snow DOB (16/04/2000 - 24)
Admission No. 457 Admission Date/Time 13/05/2024 06:00

Theatre Visits **Multiple**

Anaesthetic Type	IV/Sedation	▼	Anaesthetic Type	None	▼	Planned
Visit to Theatre	No Unplanned Vis	▼	ASA Score			
First	▼	Date	13/05/2024	Calendar	0 mins	
Pre-Op				Complications		
Anaesthetic Start		?				
Time In Theatre	06:50					
Surgical Time Out						
Positioned Time						
Procedure Start	06:55					
Procedure Finished	06:30			Invalid		
Time Out Theatre						

Theatre Screen - New Field Added

A new field has been added to allow facilities to record the **Surgical Time Out** time.



MRN 153 - WHITE, Snow DOB (16/04/2000 - 24)
Admission No. 457 Admission Date/Time 13/05/2024 06:00

Theatre Visits **Multiple**

Anaesthetic Type	IV/Sedation	Anaesthetic Type	None
Visit to Theatre	No Unplanned Vis	ASA Score	
First	Date 13/05/2024	0 mins	
Pre-Op		Complications	
Anaesthetic Start		?	
Time In Theatre			
Surgical Time Out			
Positioned Time			
Procedure Start			
Procedure Finished			
Time Out Theatre			



Theatre Screen - Add New Nurse

Users can now easily and efficiently add a new nurse to the **Nurse List** from the **Theatre Screen**. By opening the Nurse List dropdown, users will see the option to **Add Nurse**. This feature can only be utilised by staff members with the required access levels to amend the Nurse List in Settings.



MRN 153 - WHITE, Snow DOB (16/04/2000 - 24) Sex Female

Admission No. 457 Admission Date/Time 13/05/2024 06:00 Discharge Date/Time

Theatre Visits Multiple

Anaesthetic Type	IV/Sedation	Anaesthetic Type	None	Planned Time in Theatre
Visit to Theatre	No Unplanned Vis	ASA Score		

First Date 13/05/2024

Pre-Op	08:00	Complications
Anaesthetic Start	<input type="button" value="?"/>	<input style="border: 2px solid red; border-radius: 5px; padding: 2px; margin-left: 10px;" type="button" value="Add Nurse"/>
Time In Theatre		
Surgical Time Out		
Positioned Time		
Procedure Start		
Procedure Finished		
Time Out Theatre		
Scrub Nurse	<input type="button" value="1"/>	

BECKHAM, Victoria Scrub Nurse, Surgical Assist 109

BLOW, Joe aslkjdfh 140

BROWN, Melanie Scrub Nurse, Scout Nurse 110

BUNTON, Emma Scrub Nurse 113

CHISHOLM, Melanie Anaesthetic Nur 112

HALLIWELL, Geri Scout Nurse 114

JONES, Tom Surgical Assist, Relief Nurse, Test Role 134

NURSF New Scrub Nurse, Relief Nurse 131

Episode Notes - Audit Log

An Audit Log is now available for any amendments made to the **Episode Notes**.

Back to Appointments / 153 - WHITE, Snow (16/04/2000 - 24) * ! ! Total -5,331.00

Patient Details		Appointments		Recalls		Accounts		Episodes		Communication		Documents		Clinical	
No.	Adm #	Adm. Date	Dis. Date	Status	Nights	Procedure		Other Notes	Fund	Surgeon		Location			
3	459	14/05/2024	14/05/2024	Discharged	D/O	Left Cat & IOL			MPL	Pierce, Hawkeye		Shae's Private Hospital			
4	461	14/05/2024	-	Cancelled	-	Gastroscopy			MPL	Connors, Curtis		Shae's Private Hospital			
2	457	13/05/2024	13/05/2024	Discharged	D/O	Colonoscopy & Gastroscopy			MPL	Connors, Curtis		Shae's Private Hospital			
1	456	08/05/2024	08/05/2024	Discharged	D/O	Left Knee Arthroscopy			MPL	Pierce, Hawkeye		Shae's Private Hospital			

Invoice for Admission: 457 | Admission Date: 13/05/2024 Episode Total 00.00 Balance Due -5,300.00 Show voided transactions [Invoice Options](#)

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST	T	Audit Date	User
252	MPL	13/05/2024	14/05/2024	D	DEPOS	Deposit Applied: Direct Deposit	-		\$-4,500.00	0.00	H	14/05/2024 11:38 AM	Shae Darr (Altura)
253	U/I	13/05/2024	14/05/2024	D	DEPOS	Deposit Applied: Direct Deposit	-		\$-800.00	0.00	P	14/05/2024 11:38 AM	Shae Darr (Altura)

Episode Notes [Edit](#)

This will show in the Audit tab for any amendments made.

Audit

Episode Notes changed from 'Episode Notes now has an audit log.' to 'This will show in the Audit tab for any amendments made.' by Shae Darr (Altura) 15/05/2024 1:00 PM

Episode Notes changed from '' to 'Episode Notes now has an audit log.' by Shae Darr (Altura) 15/05/2024 12:59 PM

Theatre Complete changed from 'Active' to 'Inactive' by Shae Darr (Altura) 15/05/2024 12:32 PM

Financial Notes [Edit](#)

Next follow up date:

Manually Linking Preadmit Forms

When manually linking a Preadmit form, users must now ensure the patient's **Date of Birth** on the form matches the Date of Birth in FYDO. This is in addition to the existing checks for the First Name and Surname, which helps prevent paperwork from being accidentally allocated to the incorrect patient.

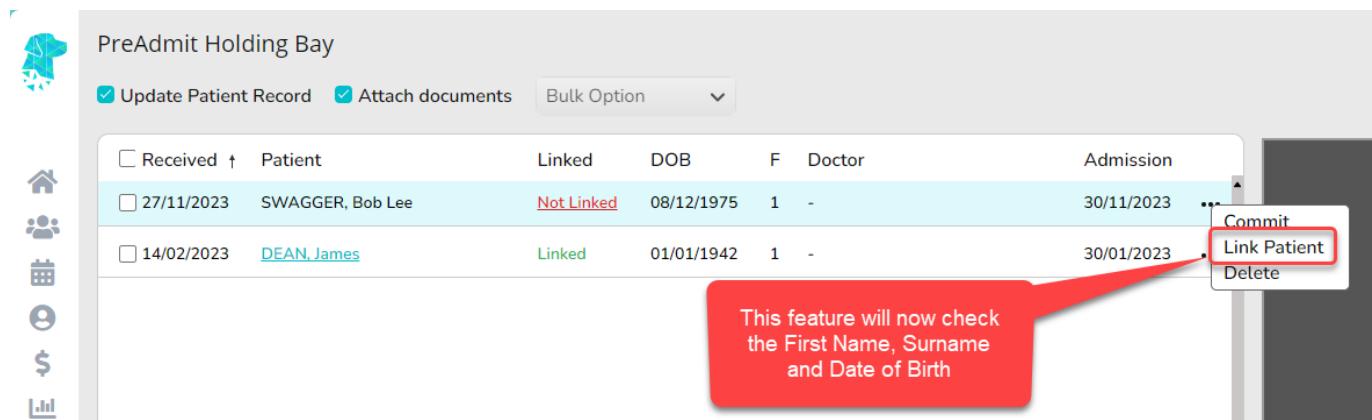
PreAdmit Holding Bay

Update Patient Record Attach documents Bulk Option

Received	Patient	Linked	DOB	F	Doctor	Admission
<input type="checkbox"/> 27/11/2023	SWAGGER, Bob Lee	Not Linked	08/12/1975	1	-	30/11/2023
<input type="checkbox"/> 14/02/2023	DEAN, James	Linked	01/01/1942	1	-	30/01/2023

Commit
Link Patient
Delete

This feature will now check the First Name, Surname and Date of Birth



Theatre Roster - Added Features

Any **Surgical Assistant** or **Other Surgical Assistant** entered into a Theatre Booking will now be automatically populated into any new episodes booked within that roster. They will also be updated for all linked **bookings** (except *cancelled, admitted, or discharged episodes*), making it easy for staff to update these fields for a whole list of patients in one simple step!

THEATRE MANAGEMENT > THEATRE BOOKING > BOOKING (THEATRE 2)

Booking

Week Starting 13/05/2024

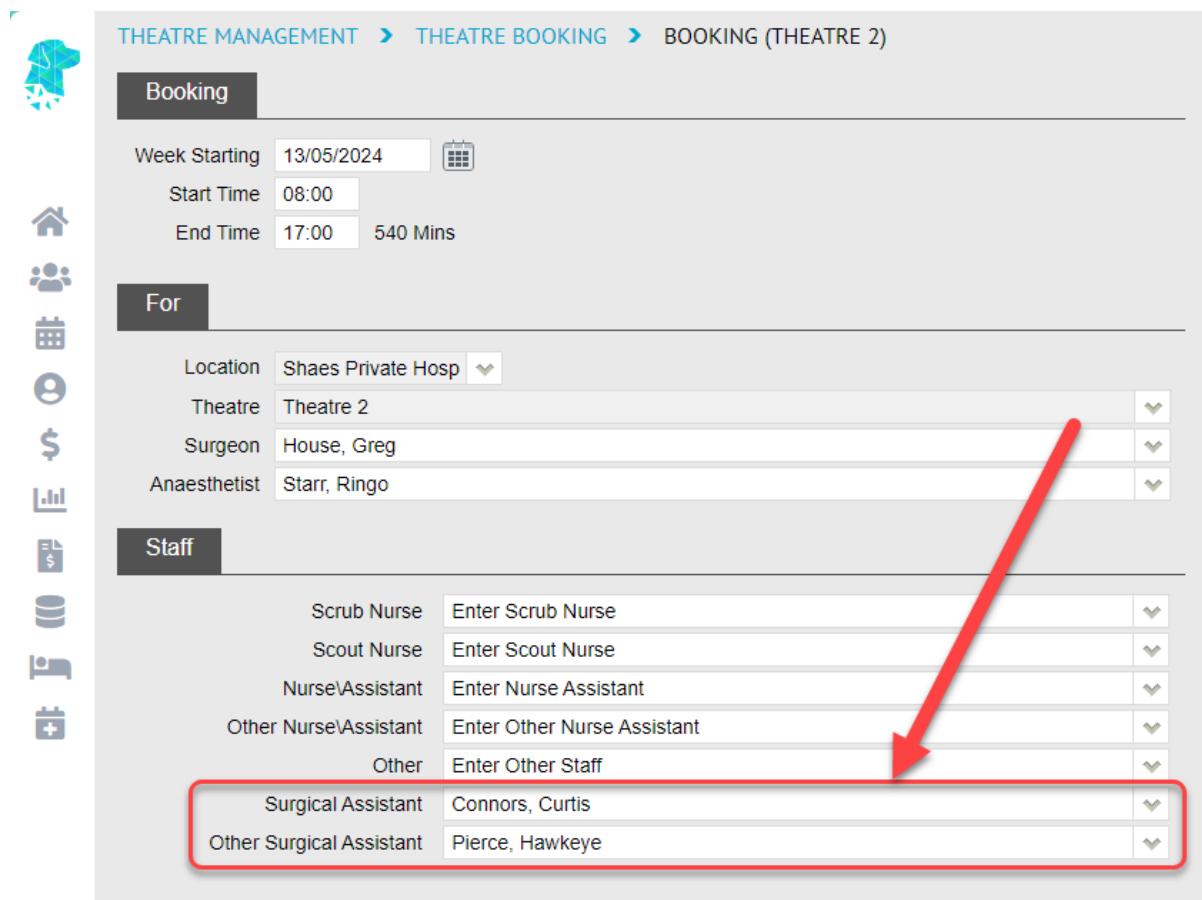
Start Time 08:00
End Time 17:00 540 Mins

For

Location Shaes Private Hosp
Theatre Theatre 2
Surgeon House, Greg
Anaesthetist Starr, Ringo

Staff

Scrub Nurse Enter Scrub Nurse
Scout Nurse Enter Scout Nurse
Nurse Assistant Enter Nurse Assistant
Other Nurse Assistant Enter Other Nurse Assistant
Other Enter Other Staff
Surgical Assistant Connors, Curtis
Other Surgical Assistant Pierce, Hawkeye



Bug Fix

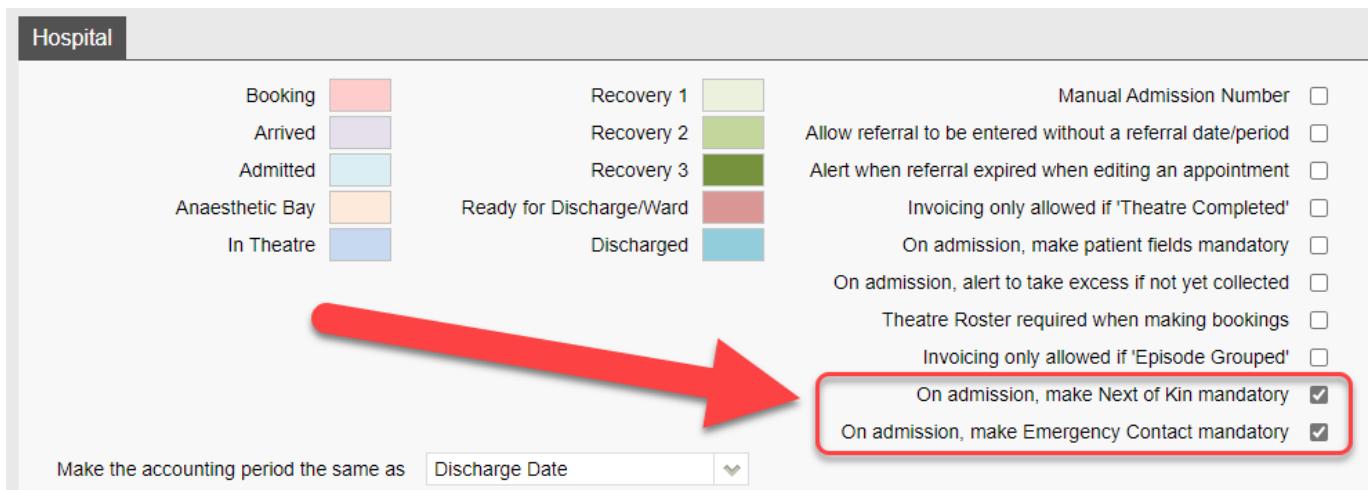
An issue that was affecting the ordering of the **Payments (Hospital) Report** has now been resolved.

FYDO Hospital Update - 09/05/2024

Next of Kin and Emergency Contact Details

Facilities are now able ensure that the **Next of Kin** and **Emergency Contact** details are entered prior to admission. This option can be amended in **Settings > System Configuration** by checking the tick boxes called:

- On admission, make Next of Kin mandatory
- On admission, make Emergency Contact mandatory



Hospital

Booking	Arrived	Admitted	Anaesthetic Bay	In Theatre	Recovery 1	Recovery 2	Recovery 3	Ready for Discharge/Ward	Discharged	Manual Admission Number	Allow referral to be entered without a referral date/period	Alert when referral expired when editing an appointment	Invoicing only allowed if 'Theatre Completed'	On admission, make patient fields mandatory	On admission, alert to take excess if not yet collected	Theatre Roster required when making bookings	Invoicing only allowed if 'Episode Grouped'	On admission, make Next of Kin mandatory	On admission, make Emergency Contact mandatory
										<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		

Make the accounting period the same as

If one of these options is selected, a pop-up will alert the user to the specific information that needs to be completed when they attempt to admit the episode.

Mandatory Fields

The following is missing from the patient screen:

- Emergency Contact - First name
- Emergency Contact - Surname
- Emergency Contact - Relationship
- Emergency Contact - Mobile
- Next of Kin - First name
- Next of Kin - Surname
- Next of Kin - Relationship
- Next of Kin - Mobile

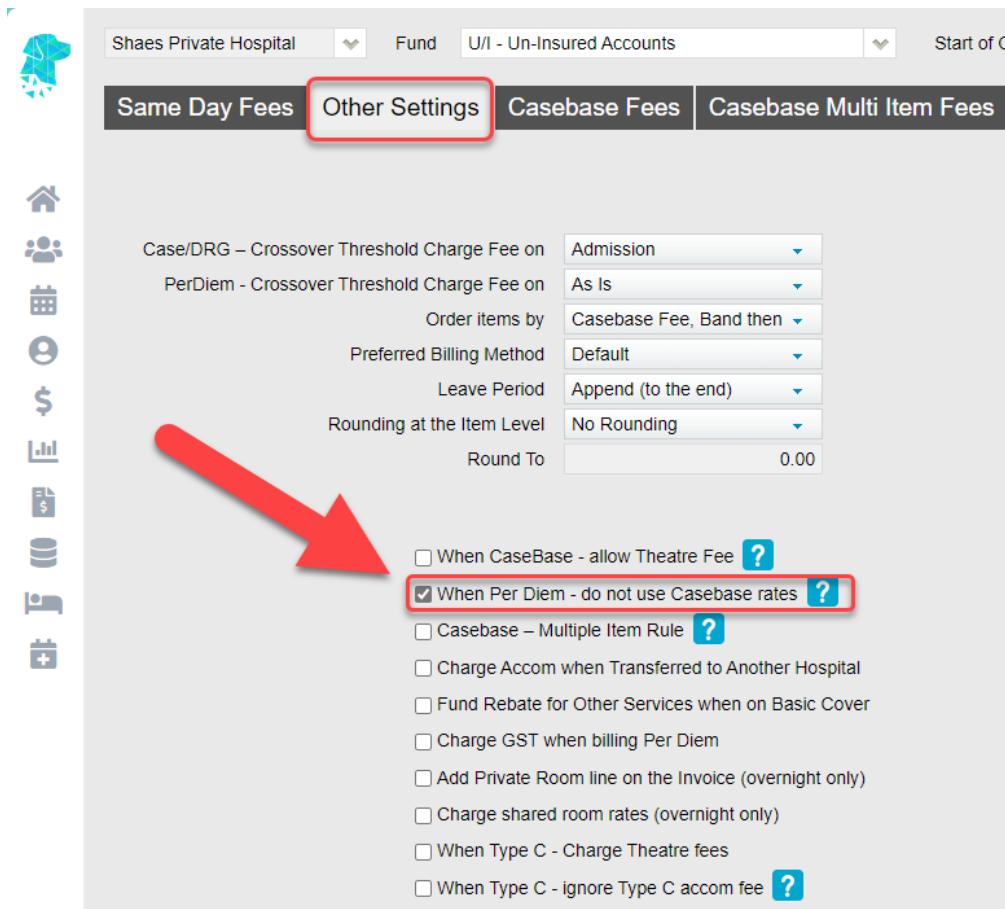
Please go back to the patient screen and enter missing information

[Go to Patient screen](#)

OK

New Billing Rule

A new billing rule has been added in **Fees Setup > Other Settings** to accommodate certain contract types. This rule is utilised when Per Diem billing is necessary for the primary item number, but subsequent items have associated Procedure Fees. Selecting this tick box will ensure that all subsequent items only incur Theatre Band Fees.



The screenshot shows the 'Other Settings' tab selected in the top navigation bar. Below are various configuration options:

Case/DRG – Crossover Threshold Charge Fee on	Admission
PerDiem - Crossover Threshold Charge Fee on	As Is
Order items by	Casebase Fee, Band then
Preferred Billing Method	Default
Leave Period	Append (to the end)
Rounding at the Item Level	No Rounding
Round To	0.00

Below these settings is a list of checkboxes:

- When CaseBase - allow Theatre Fee ?
- When Per Diem - do not use Casebase rates ?
- Casebase – Multiple Item Rule ?
- Charge Accom when Transferred to Another Hospital
- Fund Rebate for Other Services when on Basic Cover
- Charge GST when billing Per Diem
- Add Private Room line on the Invoice (overnight only)
- Charge shared room rates (overnight only)
- When Type C - Charge Theatre fees
- When Type C - ignore Type C accom fee ?

Defence Health Endoscopy ECLIPSE Claiming

Defence Health have amended the way they require multi-item endoscopy procedures to be transmitted via ECLIPSE. FYDO has now been updated to accommodate these claims and ensure correct payment is processed by the fund.

Type C and Type B Accommodation Billing Rule

An amendment has been made to the application of the Accommodation Band when billing Type C and Type B item number together. If the Type C item number attracts a higher band, it will still be considered the primary procedure. However, if a subsequent procedure is a Type B item, the Type C Accommodation Band will no longer apply. Instead, FYDO will recognise the appropriate accommodation band based on the Type B item number, anaesthetic type, and time in theatre.

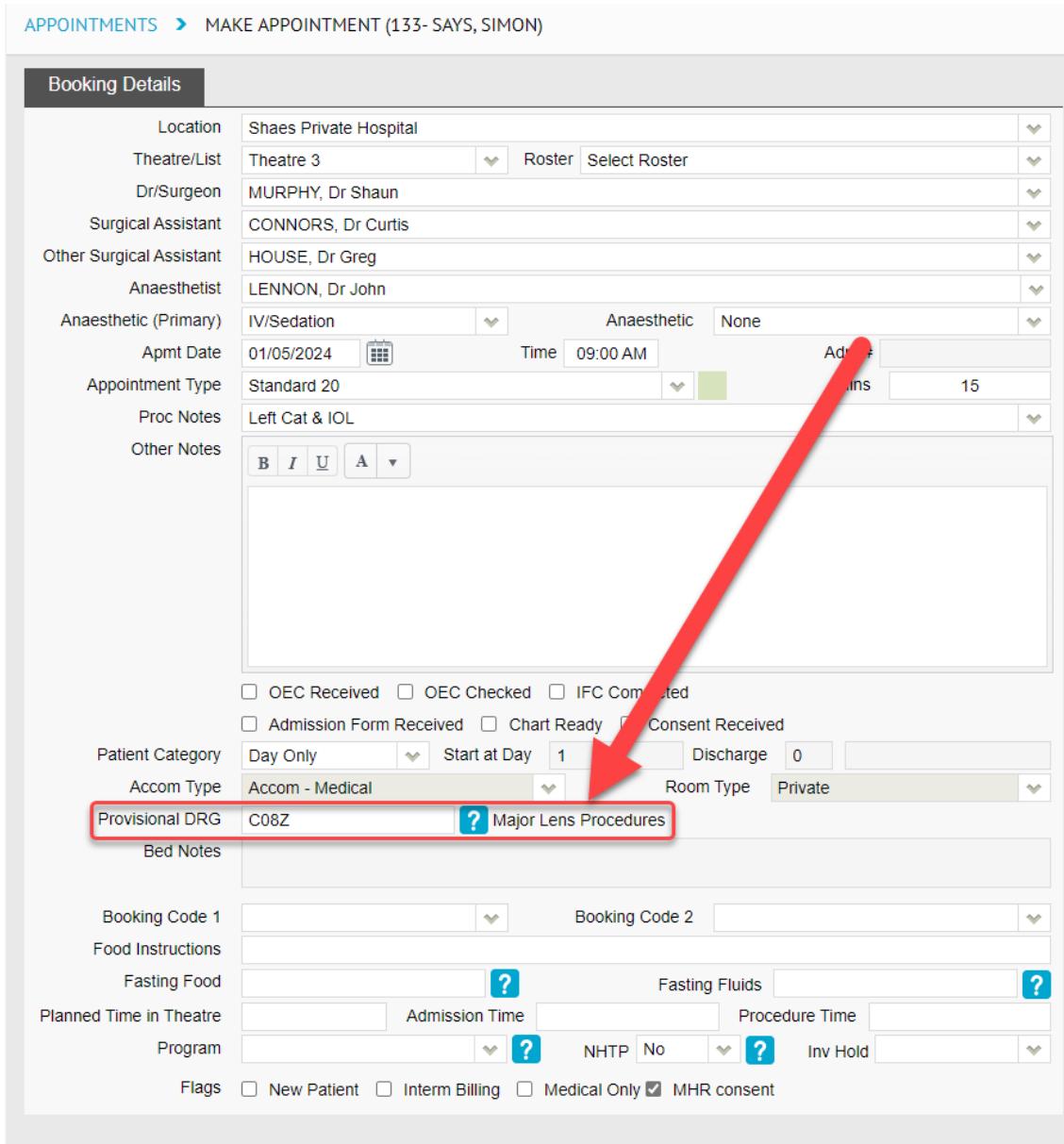
Bug Fix

The issue that some facilities were having with their Print List has now been resolved.

FYDO Hospital Update - 02/05/2024

New Provisional DRG Field

The Edit Appointment screen now includes a new field where users can specify a **Provisional DRG** for each episode. This enhancement enables facilities with DRG-based health fund contracts to generate more accurate revenue predictions when using the **Unbilled Revenue Report**.



APPOINTMENTS > MAKE APPOINTMENT (133- SAYS, SIMON)

Booking Details

Location	Shaes Private Hospital		
Theatre/List	Theatre 3	Roster	Select Roster
Dr/Surgeon	MURPHY, Dr Shaun		
Surgical Assistant	CONNORS, Dr Curtis		
Other Surgical Assistant	HOUSE, Dr Greg		
Anaesthetist	LENNON, Dr John		
Anaesthetic (Primary)	IV/Sedation	Anaesthetic	None
Apmt Date	01/05/2024	Time	09:00 AM
Appointment Type	Standard 20	Adm. Min	15
Proc Notes	Left Cat & IOL		
Other Notes	B I U A		
<input type="checkbox"/> OEC Received <input type="checkbox"/> OEC Checked <input type="checkbox"/> IFC Completed			
<input type="checkbox"/> Admission Form Received <input type="checkbox"/> Chart Ready <input checked="" type="checkbox"/> Consent Received			
Patient Category	Day Only	Start at Day	1
Accom Type	Accom - Medical	Room Type	Private
Provisional DRG	C08Z	? Major Lens Procedures	
Bed Notes			
Booking Code 1	Booking Code 2		
Food Instructions			
Fasting Food	Fasting Fluids		
Planned Time in Theatre	Admission Time	Procedure Time	
Program	NHTP	No	Inv Hold
Flags	<input type="checkbox"/> New Patient <input type="checkbox"/> Interim Billing <input type="checkbox"/> Medical Only <input checked="" type="checkbox"/> MHR consent		

Coder Field Default

The **Coder** field, on the Coding Screen, will now automatically populate the name of the user logged into FYDO. This update will save time for coders in our Western Australia hospitals, eliminating the need for manual entry of their names.

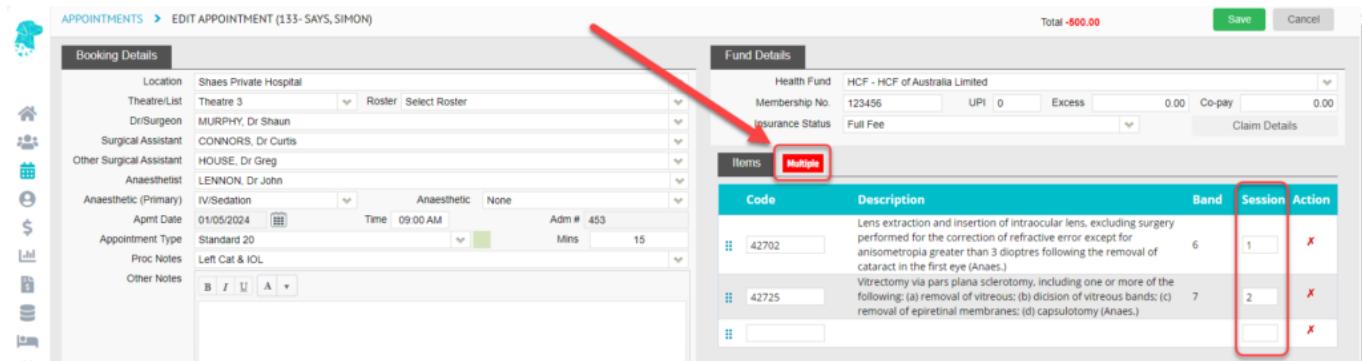


APPOINTMENTS > CODING SCREEN

MRN 133 - SAYS, Simon DOB (16/04/1986 - 38) Sex Male FileNo Total -500.00 Save Cancel
Admission No. 453 Admission Date/Time 01/05/2024 08:00 Discharge Date/Time - Fund HCF Location Shaes Private Hospital (QLD)
Dr/Surgeon MURPHY,Shaun Anaesthetist LENNON,John
Diagnosis
Coder S Surname Copy Previous Coding Select Episode
Type Code Description Indicator Action
1 P - Principal Diagnosis

Enhancements to the Edit Appointment Screen

The **Edit Appointment** screen now displays the Session/Theatre Visit number for each Item. Additionally, the **Multiple** alert will appear for episodes with subsequent visits to theatre. This function will not affect facilities that only ever facilitate single visits to theatre.



The screenshot shows the 'Edit Appointment' screen. On the left, the 'Booking Details' section is visible. On the right, the 'Fund Details' section shows a table of items. The 'Items' tab is selected, and a red box highlights the 'Multiple' button. The table has columns for 'Code', 'Description', 'Band', 'Session', and 'Action'. The 'Session' column contains numbers 1 and 2, with a red box around the entire column. The 'Action' column contains red 'X' marks.

Bug Fixes

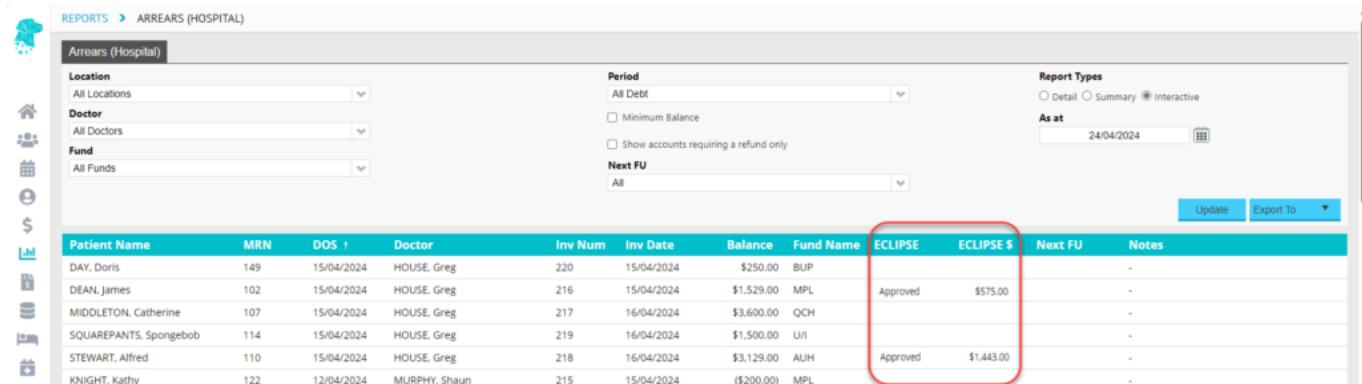
- The issues some users experienced with the Episode Stats Report have been resolved.
- The issue affected the Revenue Report > Raw Data Export has been resolved.

FYDO Hospital Update - 25/04/2024

Interactive Arrears Report Enhancements

Think our **Interactive Arrears Report** couldn't get any better?! Think again! We've added two new columns to make debt recovery from the health funds even easier!

Now, users can easily view whether a claim has been accepted by the health fund and how much is being paid - all from one screen!



The screenshot shows the 'Arrears (Hospital)' report. The top section has filters for 'Location', 'Doctor', 'Fund', and 'Period'. The 'Report Types' section has radio buttons for 'Detail', 'Summary', and 'Interactive', with 'Interactive' selected. The 'As at' date is set to 24/04/2024. The main table has columns for 'Patient Name', 'MRN', 'DOS', 'Doctor', 'Inv Num', 'Inv Date', 'Balance', 'Fund Name', 'ECLIPSE', 'ECLIPSE \$', 'Next FU', and 'Notes'. A red box highlights the 'ECLIPSE' and 'ECLIPSE \$' columns.

Additional data has also been incorporated into the **Interactive Arrears Report > Export - Raw**

Data to include the following:

- Bill Type (*ECLIPSE or Paperbase claim*)
- ECLIPSE Sent Date
- ECLIPSE Response Status (*Approved or Rejected*)
- ECLIPSE Amount Paid

	J	K	L	M	N	O	P	Q	R	S	T	U	V
1	As at Date	Next FU	Notes	LocationName	Paid(Payment)	Paid(Deposit)	Billtype	ECLIPSE Sent	ECLIPSE	ECLIPSE \$	EpiNum	AdmissionNumber	Discharge
2	24/04/2024			Shaes Private F	0	-200	ECLIPSE	18/04/2024	Approved	150	1 347		02/01/202
3	24/04/2024			Shaes Private F	0	-1500	Paperbase			0	5 266		30/08/202
4	24/04/2024			Shaes Private F	0	0	Paperbase			0	6 349		09/01/202
5	24/04/2024	01/04/2023	Testing with a Shaes Private F		0	-500	Paperbase			0	4 97		
6	24/04/2024			Shaes Private F	0	0	ECLIPSE	1/04/2024	Approved	1084	5 226		02/08/202
7	24/04/2024			Shaes Private F	0	0	Paperbase			0	10 355		06/02/202

Bug Fix

The issue preventing some facilities from running the Length of Stay Report has been resolved.