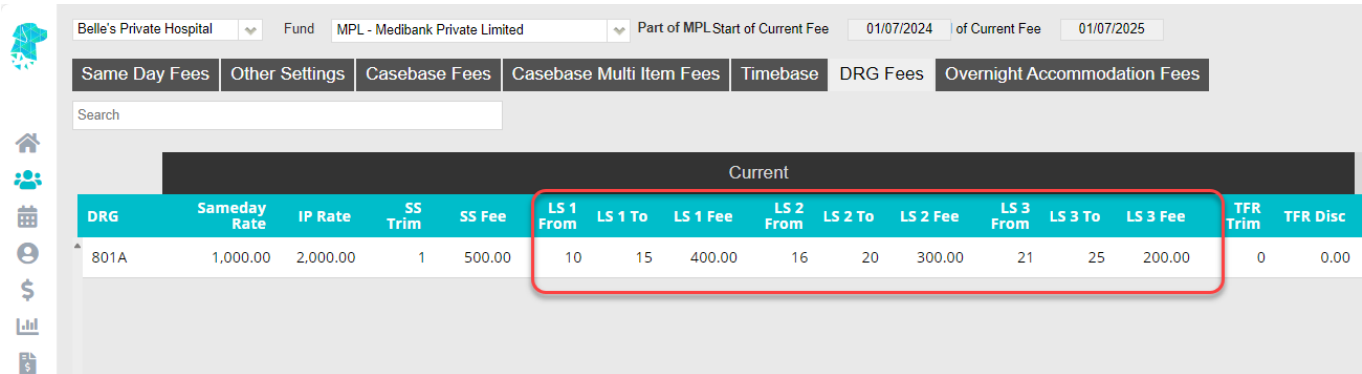


FYDO Hospital Update - 04/07/2024

Additions to the DRG Fee Set Up

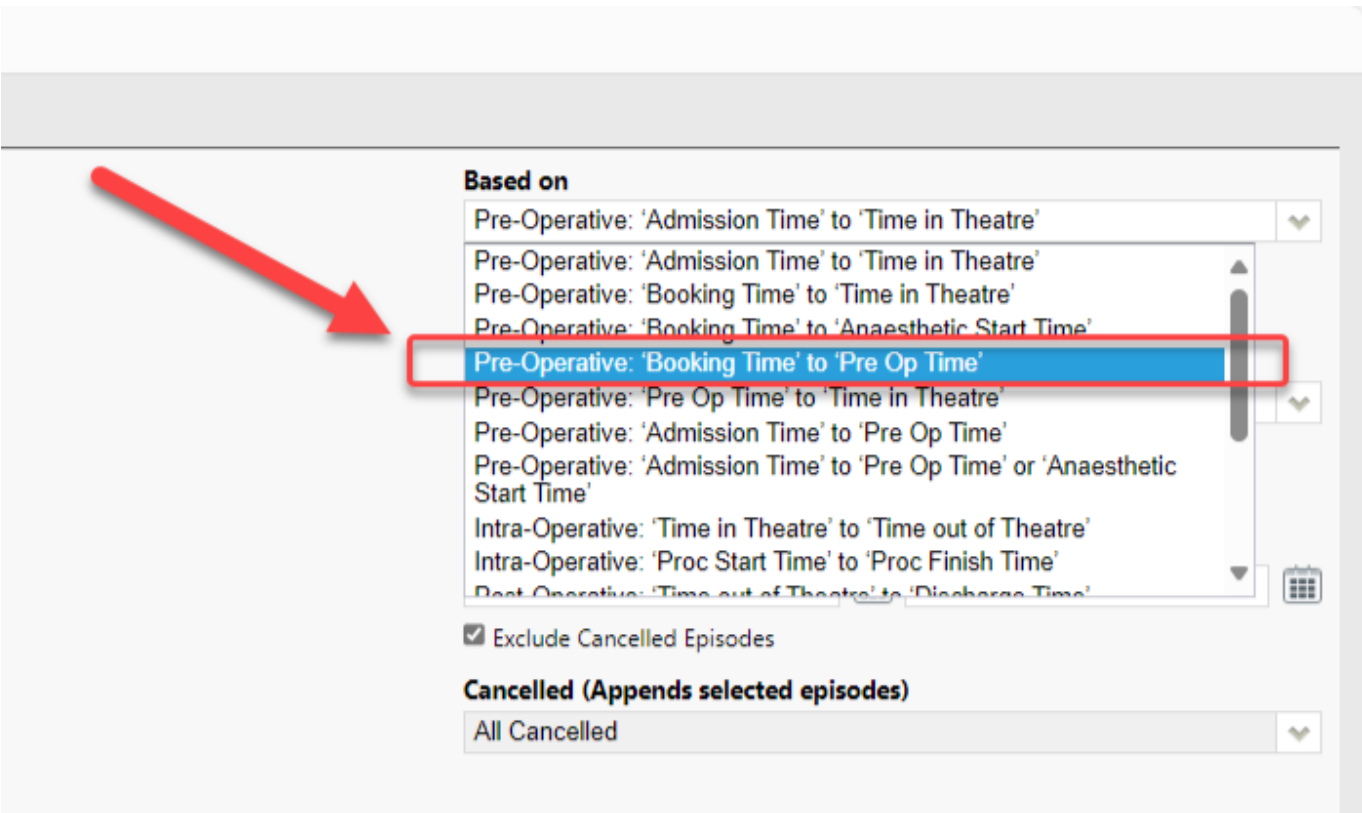
To assist with complex DRG Health Fund contracts, we have implemented additional fields to improve our simplified billing. There are now 3 steps down fields available for Long Stay 'LS' with 'from' and 'to' days.



Current																
DRG	Sameday Rate	IP Rate	SS Trim	SS Fee	LS 1 From	LS 1 To	LS 1 Fee	LS 2 From	LS 2 To	LS 2 Fee	LS 3 From	LS 3 To	LS 3 Fee	TFR Trim	TFR Disc	
801A	1,000.00	2,000.00	1	500.00	10	15	400.00	16	20	300.00	21	25	200.00	0	0.00	

Additions to the Length of Stay Report

The Length of Stay Report can now be generated based on **Booking Time** to **Pre-Op Time**.



Based on

- Pre-Operative: 'Admission Time' to 'Time in Theatre'
- Pre-Operative: 'Admission Time' to 'Time in Theatre'
- Pre-Operative: 'Booking Time' to 'Time in Theatre'
- Pre-Operative: 'Booking Time' to 'Anaesthetic Start Time'
- Pre-Operative: 'Booking Time' to 'Pre Op Time'**
- Pre-Operative: 'Pre Op Time' to 'Time in Theatre'
- Pre-Operative: 'Admission Time' to 'Pre Op Time'
- Pre-Operative: 'Admission Time' to 'Pre Op Time' or 'Anaesthetic Start Time'
- Intra-Operative: 'Time in Theatre' to 'Time out of Theatre'
- Intra-Operative: 'Proc Start Time' to 'Proc Finish Time'
- Post-Operative: 'Time out of Theatre' to 'Discharge Time'

☒ Exclude Cancelled Episodes

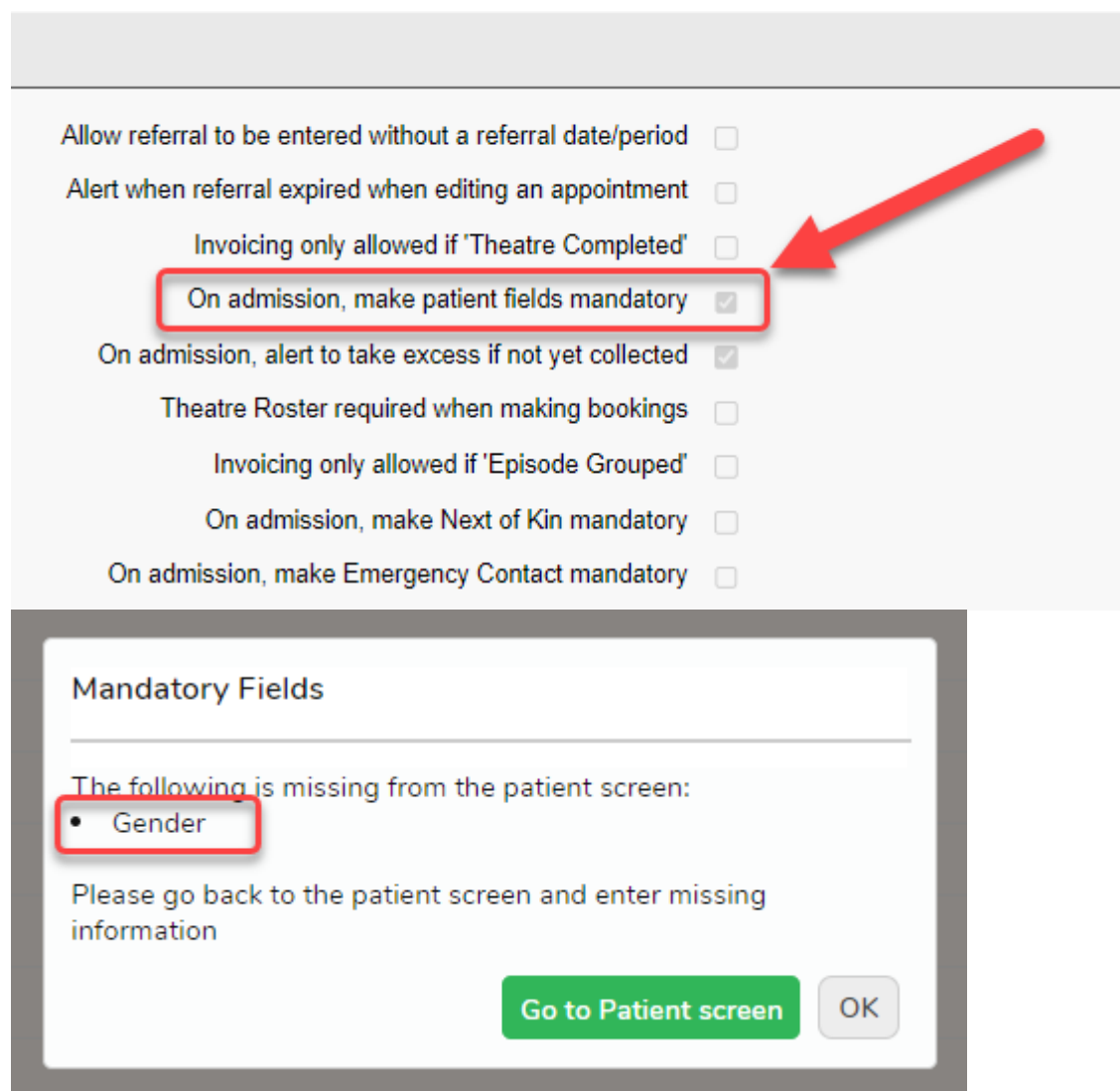
Cancelled (Appends selected episodes)

All Cancelled

Additions to Mandatory Fields

Gender has been added as a mandatory requirement for WA, VIC and TAS submission. If the 'On admission, make patient fields mandatory' feature is enabled in your System Configuration, a

warning will pop up if this is missing from the patient screen on admission.



The image shows two parts of a software interface. The top part is a settings menu with several options, each with a checkbox. The option 'On admission, make patient fields mandatory' is checked and highlighted with a red rectangle. A red arrow points to this option from the right. The bottom part is a dialog box titled 'Mandatory Fields'. It contains the text 'The following is missing from the patient screen:' followed by a bulleted list with 'Gender'. Below this, it says 'Please go back to the patient screen and enter missing information'. At the bottom of the dialog are two buttons: 'Go to Patient screen' (green) and 'OK' (grey).

Allow referral to be entered without a referral date/period ☐

Alert when referral expired when editing an appointment ☐

Invoicing only allowed if 'Theatre Completed' ☐

On admission, make patient fields mandatory ☒

On admission, alert to take excess if not yet collected ☒

Theatre Roster required when making bookings ☐

Invoicing only allowed if 'Episode Grouped' ☐

On admission, make Next of Kin mandatory ☐

On admission, make Emergency Contact mandatory ☐

Mandatory Fields

The following is missing from the patient screen:

- Gender

Please go back to the patient screen and enter missing information

[Go to Patient screen](#) [OK](#)

New Webhook Fields Added

Episode webhooks now have the PreAdmissionContacted and PostDischargeContacted fields with True or False values.

Bug Fixes

The issue some users were experiencing with amending the DVA Casebase Fee Set Up has been resolved.

[FYDO Hospital Update - 27/06/2024](#)

1st July National Procedure Banding Update

By the 1st of July, the National Procedure Bandings update will be loaded into FYDO. All new items will be added, along with any amendments to the National Banding.

1st July Prescribed List / Prostheses Update

By the 1st of July, the Other Services update will be loaded into FYDO. All new items will be added, and all fees amended.

Additions to the Unbilled Revenue Report

To further enhance the Unbilled Revenue Report, facilities will now be able to view the **Admitting Doctor**, **Doctor Speciality**, and **Coding Status** of each episode. The **Provisional DRG** feature in the Edit Appointment screen can now be utilised for **inpatients** with DRG-based health fund contracts to generate more accurate revenue predictions.

REPORTS > UNBILLED REVENUE

Unbilled Revenue

Location
Hospital & NSW

Fund
MEDIBANK PRIVATE LIMITED

Episode Type
Admitted and Discharged

Ward
All Wards

Report Type
Summary

Patient Category
Inpatient

Admitting Doctor
All Admitting Doctor

Order By
Patient Name

From Date
19/06/2024

<< < 1 of 1 > >> 100% Find | Next

ACSS Michelle Staging

Unbilled Revenue Report (Summary)

As at 26/06/2024 Episode Type - Admitted and Discharged, Funds = MEDIBANK PRIVATE LIMITED and All Wards and Patient Categories = Inpatient

Patient	MRN	Adm Date	Fund	Admitting Dr	Dr Speciality	Type	LO	Coding	Total	Accom	Theatre	Casebase	DRG	Other
GRYLLS, Bear	596	20/05/2024	MPL	CRAWFORD, Darlene	Endocrinology	I/P	6		0.00	0.00	0.00	0.00	0.00	0.00
PAN, Peter	1944	19/05/2024	MPL	CHRISTIAN, Louisa abc	Surgeon	I/P	7		13,000.00	0.00	0.00	0.00	13,000.00	0.00
Total Patients 2									Total : 13,000.00	0.00	0.00	0.00	13,000.00	0.00

Unbilled Revenue (Summary)-ACSSMichelleStagingPage 1 of 1Date 26/06/2024 2:12 PM

New Fields added to Theatre Roster API

The `getTheatreScheduleSyncList` API has been updated to include additional fields from the theatre roster. These new fields are:

- “ReasonForDelayedStart”: “”
- “ReasonForDelayedStartDesc”: “”
- “ReasonForDelayedFinish”: “”
- “ReasonForDelayedFinishDesc”: “”

FYDO Hospital Update - 20/06/2024

Religion added to Patient Screen

Facilities are now able to document a patients **Religion** in the Patient Screen.

SETTINGS > PRACTICES > 1 - BACK STREETS BACK

Practice Details

Number: 1

Practice Name: Back Streets Back

Address Line 1: 100 Back Street

Address Line 2:

Suburb: BACK PLAINS QLD 4361

Phone: (07)4555-5555 Fax: (07)4666-6666

Email:

Status: ☒ Active

Label Edit

ID	Surname	First Name	Provider Number	Mobile	Speciality	Status
1	Carter	Nick	-	-	-	Active
11	Length	Long Name Referral	-	-	-	Active

100 Records/Page Records 1-2 of 2 (Page 1 of 1)

FYDO Hospital Update - 13/06/2024

Informed Financial Consent (IFC) Tokens

Facilities are now able to add the **File Number** and **Doctors Contact Phone Number** to their IFC templates.

1. **File Number** <<IFCFileNum>>

This information is populated from the **Patient Screen** field called **File Number**

132 - MOUSE, Mickey ~ *Mick* (27/12/1977 - 46)

Patient Details Appointments Recalls Accounts Episodes Communication Documents Clinical

Mickey MOUSE

Patient ID: 132

Sex: Male

Age: 46

Language: English

Pending: 829.00

* Allergies

Egg

Alert

Patient Details

1

Title: Mr

File Number: 99999

External ID:

First Name: Mickey

Middle Name:

Last Name: Mouse

Previous Name:

Preferred Name: Mick

Date of Birth: 27/12/1977

DOB Estimate: ☐

Sex: Male

Gender: Man, or boy, or male

Address: 1234 Topp Street

Suburb: TOOWOOMBA

State: QLD

Postcode: 4350

Mobile: 0431-928-237

Home:

Work:

Email: plee1@live.com.au

2. **Doctors Contact Phone Number** <<IFCDocPh>>

This information is found in **Settings > Doctors** for each individual **Doctor**

[SETTINGS](#) > [DOCTORS](#) > 1 - MURPHY, SHAUN

Doctor Details

Other

Doctor Details

Dr Code

1

Title

Dr

First Name

Shaun

Surname

Murphy

Address

Suburb

Phone

(07)5444-4444

Fax

() -

Mobile

- -

Email

Email CC

Qualification

Status

☒ Active

An example of these new tokens on an IFC are as below:



Shaes Private Hospital

Shaes Private Hospital
 1 Sunshine Place
 SUNSHINE ACRES QLD 4655
 P: (07)5444-4444
 F: (07)5455-5555
 E: shaesprivatehospital@mail.com

INFORMED FINANCIAL CONSENT

Patient:	MOUSE, Mickey	DOB:	27/12/1977
Fund:	BUPA Australia	Membership #:	123456
Excess:	\$0.00	Co-Payment:	\$0.00
Admission:	12/06/2024	Printed:	12/06/2024 at 15:56
MRN #:	132	File #:	99999

List of Items Estimate Based on

ITEM	DESCRIPTION	CHARGE	REBATE
ACCOM	SameDay Accommodation Fee Band : 1	\$100.00	\$100.00
30473	Oesophagoscopy (not being a service to which item	\$150.00	\$0.00
Summary of Facility Charges		TOTAL:	\$250.00
			\$100.00

Total Payable on Admission: \$150.00

For doctors fee information, please call Murphy, Shaun on 07-5444-4444

Informed Financial Consent

I have been advised of the above cost are an estimates only & are based on the quoted item numbers from my surgeon.

Revenue Report

The **Number of Nights** has been added to the **Revenue Report > Excel - Raw Data Export**.

BN	BO	BP	BQ	BR	BS	BT	BU	BV	BW	BX	BY
EpiSurgeon Name	EpiSurgeon	EpiFundId	EpiFund	MembershipNum	TimeInTheatre1	TimeOutTheatre1	Day Category	MinsInTheatre1	BookingTime	Number of Nights	
Connors, Curtis	9	56	BUP	111111111111111111	08:16	09:00	I/P	44	09:00	20	
House, Greg	7	35	MPL	123456	10:00	15:30	I/P			42	
House, Greg	7	10	AUH	12345	00:00	00:00	I/P	0	11:05	1	

Billing Status Report > Show Not Billed Only

Users will now be able to efficiently access the **Certificates Screen** from the **Billing Status Report > Show Not Billed Only Report** using the Right-Click Menu.

REPORTS > BILLING STATUS

Billing Status Report

Location
All Locations

Theatre Complete
All Theatre

Report Types
Show not billed only

Doctor
All Doctors

Coding Complete
All Coding

Fund
All Funds

Patient Name ↓	MRN ↓	Adm Date ↓	Dis Date ↓	Fund ↓	Surgeon ↓
BLOW, Joe	135	15/05/2024	15/05/2024	MPL	Connors, Curtis
DAY, Doris	103	20/05/2024	21/05/2024	W/C	Connors, Curtis
FUNDED, Self	118	09/05/2024	09/05/2024	U	House, Greg
HARD, Work	121	03/06/2024		W/C	Murphy, Shaun
HAYNES, Cornell	111	03/06/2024		BUP	Murphy, Shaun
KNIGHT, Kathy	122	21/05/2024		MPL	House, Greg
LETTERS, CAPITAL	124	02/05/2024		MPL	House, Greg
MUNRO, Marilyn	101	03/06/2024		MPL	Murphy, Shaun
PAN, Peter	148	21/05/2024	22/05/2024	BUP	Pierce, Hawkeye
PATIENT, New	141	02/05/2024	02/05/2024	W/C	Connors, Curtis
SQUAREPANTS, Spongebob	114	21/05/2024	21/05/2024	BUP	Pierce, Hawkeye
WHITE, Snow	147	09/05/2024	09/05/2024	AHM	House, Greg

1

100

Coding

Create Invoice

Episodes

Patient

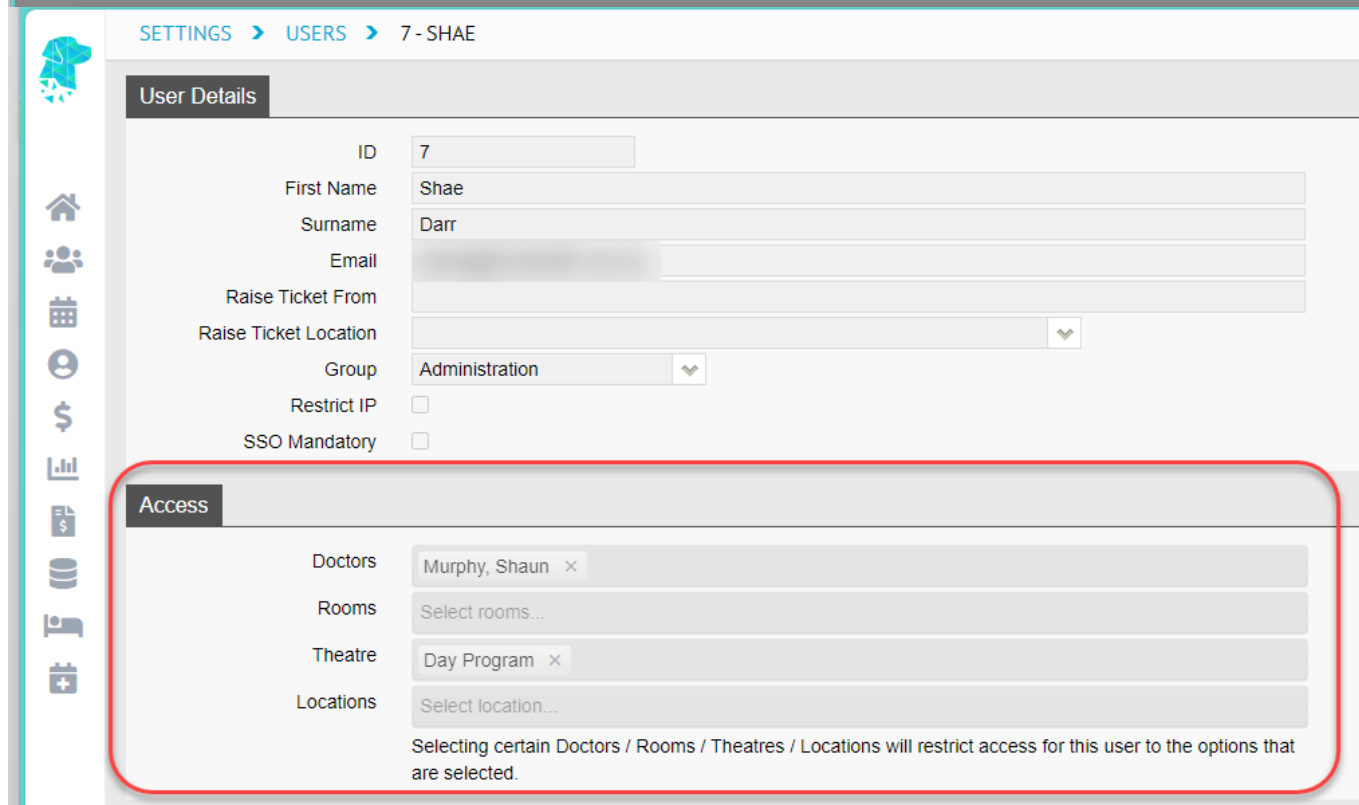
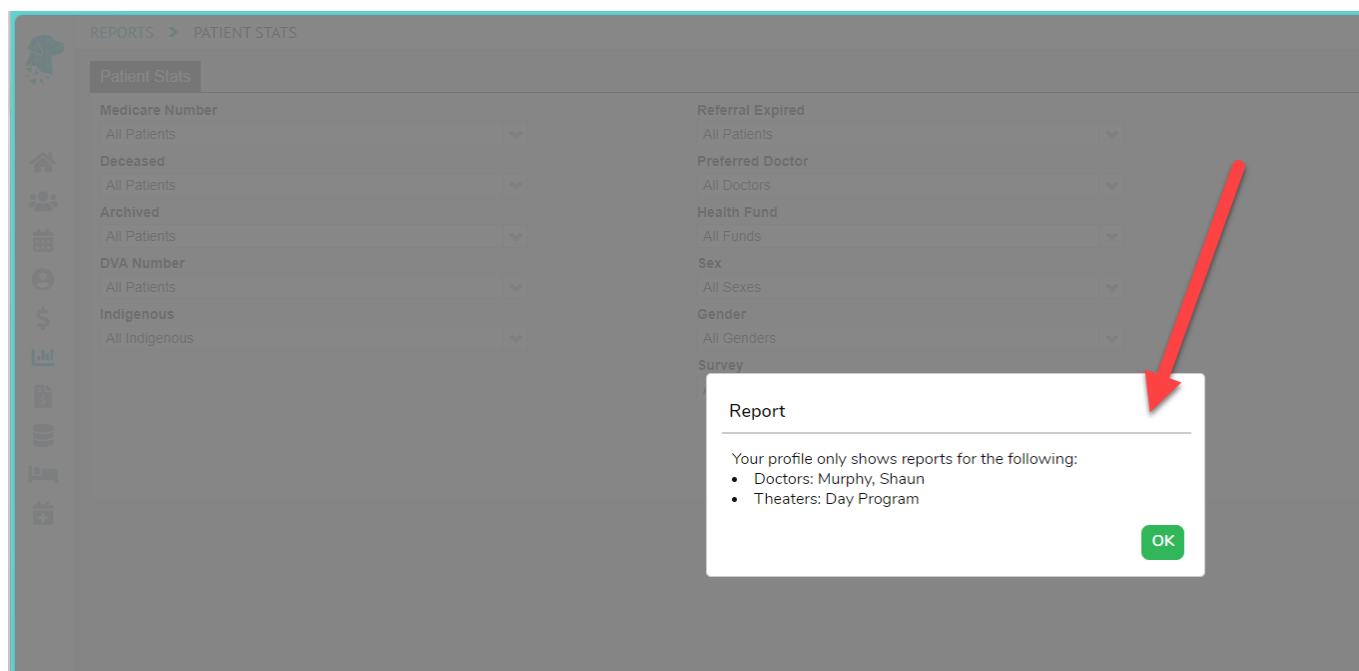
Theatre

Documents

Certificate

Patient Stats Report

If a user tries to run the **Patient Stats Report** for any data that falls outside the restrictions assigned to them, in **Settings > User**, they will now be shown a pop up of the categories they **do** have access to.



API Key

FYDO now has the ability to provide multiple API Keys, eliminating the need for third parties to share keys. Each API Key now includes a user field where facilities can label the user of each key. This enhancement improves control over disabling third party access and quickly identifies those that possess a key.

SETTINGS > SECURITY

Global Restrict IP

Restrict IP ☐

General

Webhooks ☒

API key	Generate ApiKey	User	
API key	Generate ApiKey	User	
API key	Generate ApiKey	User	
API key	Generate ApiKey	User	
API key	Generate ApiKey	User	
API key	Generate ApiKey	User	
API key	Generate ApiKey	User	
API key	Generate ApiKey	User	
API key	Generate ApiKey	User	
API key	Generate ApiKey	User	

Two Factor Authentication

Remember for 30 days ☒

Communication Option

Enforce 2FA via App ☐

SSO as Mandatory ☐ ?

[FYDO Hospital Update - 30/05/2024](#)

Preadmit Form - Manual Link Enhancements

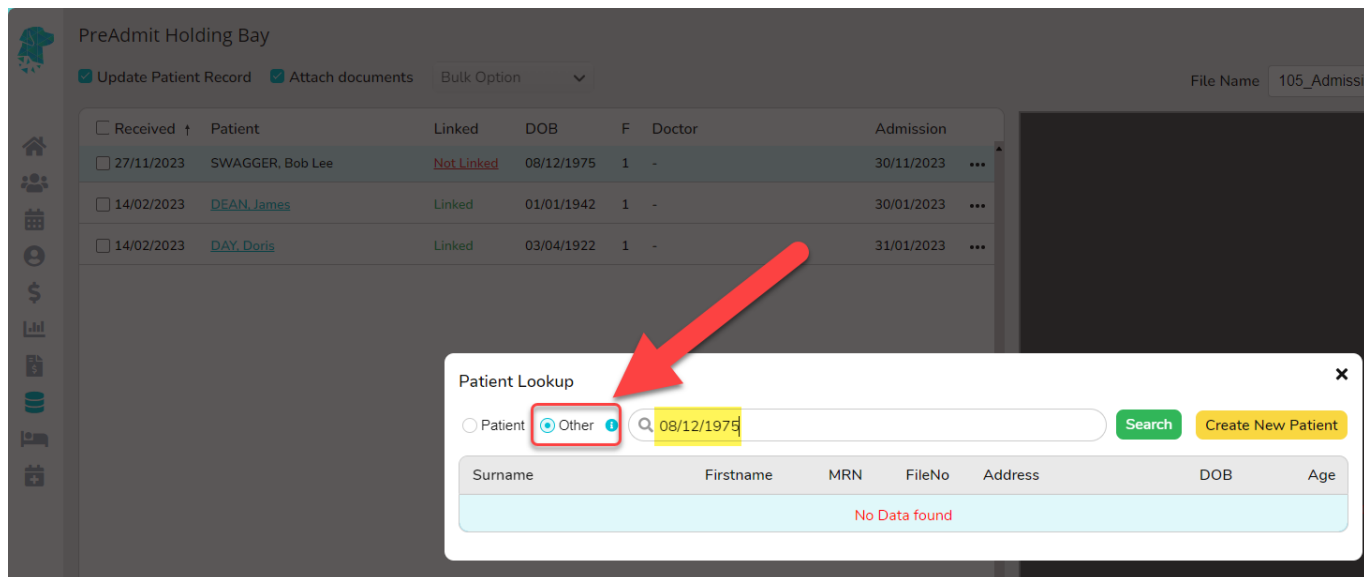
For Preadmit forms that are not automatically linked, FYDO now makes it easier to check for possible matches in the database.

PreAdmit Holding Bay

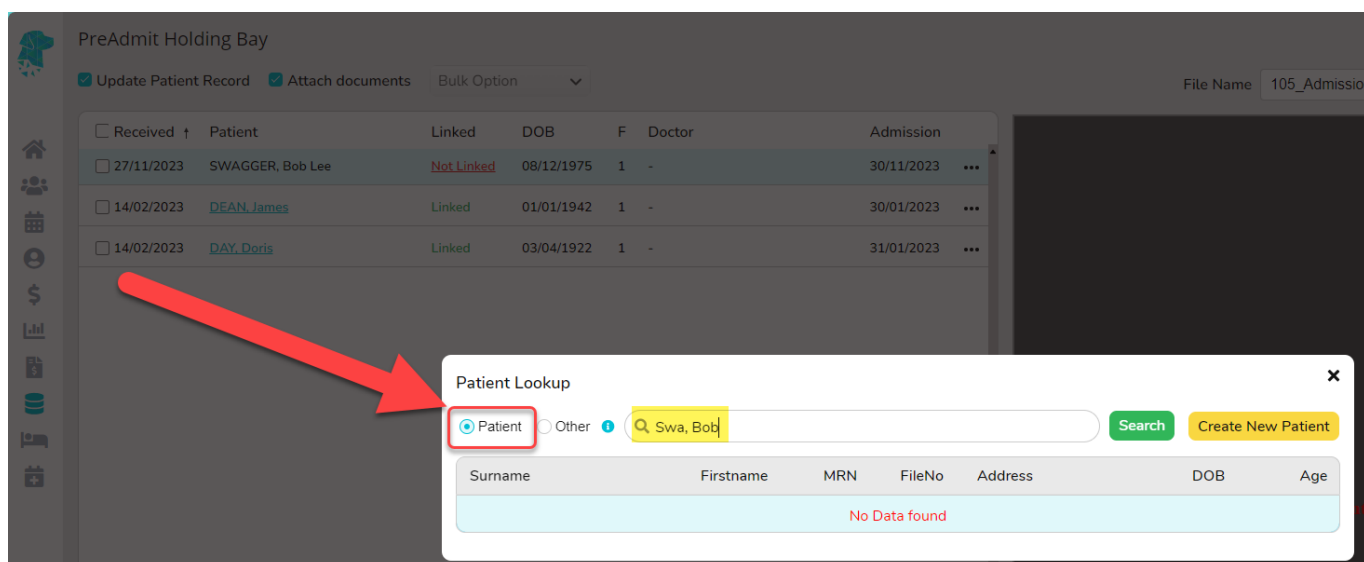
☒ Update Patient Record ☒ Attach documents

<input type="checkbox"/> Received ↑	Patient	Linked	DOB	F	Doctor	Admission	
<input type="checkbox"/> 27/11/2023	SWAGGER, Bob Lee	Not Linked	08/12/1975	1	-	30/11/2023	Commit Link Patient Delete
<input type="checkbox"/> 14/02/2023	DEAN, James	Linked	01/01/1942	1	-	30/01/2023	
<input type="checkbox"/> 14/02/2023	DAY, Doris	Linked	03/04/1922	1	-	31/01/2023	...

The **Link Patient** feature will now open the search box with the **Date of Birth** from the Preadmit Form already populated and searching for possible matches.



If no matches are found, you can simply click the **Patient** search option to populate the search with the **Name** from the Preadmit Form.



New User Group Access Level

There is a new access level that allows facility to restrict users from **Creating Custom Views** for the **Appointments Screen**. All users will still have access to utilise the Custom Views that have been created for the facility and will be able to choose their default preference.

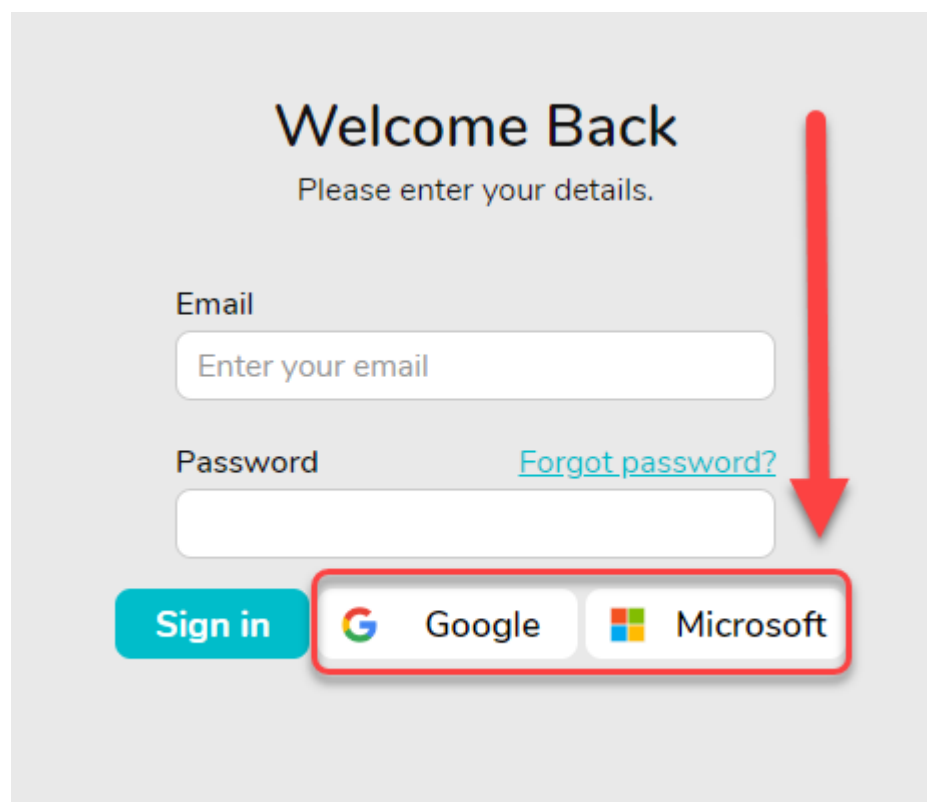


FYDO Hospital Update - 24/05/2024

SSO - Single Sign On

FYDO now gives users, and facilities, the option to utilise Single Sign On (SSO). Please click on the link below to view our wiki page for more information on this feature.

[Single Sign On with FYDO](#)

The image shows a login interface with the heading "Welcome Back" and the instruction "Please enter your details." Below this are two input fields: "Email" with the placeholder "Enter your email" and "Password" with a "Forgot password?" link. At the bottom, there is a "Sign in" button and two social login buttons for "Google" and "Microsoft". A red arrow points down towards the social login buttons, and a red box highlights the "Google" and "Microsoft" buttons.

New Interactive Reports

We have added to our Interactive Reports collection with new additions to the:

- Incomplete > Uncoded Episodes Report
- Incomplete > Ungrouped Episodes Report

These reports have been fitted out with the famous FYDO Right-Click menu, to allow users to easily and efficiently complete tasks at hand. With essential information being displayed, and columns that can be sorted this report will assist in efficiently and workflow improvements for facilities.

REPORTS > INCOMPLETE

Incomplete

Location: All Locations
Fund: All Funds
Data Type: Uncoded Episodes
Order By: Discharge Date, Patient Name
Based On: ☐ Admission Date ☒ Discharge Date
From: 01/05/2024 To: 22/05/2024
Update Export To

Patient Name	MRN	Fund	Adm #	Adm Date	Dis Date	MBS	Diagnosis	Sts	Admitting Dr	Invoice On Hold	Theatre On Hold	Cancelled	No Proc
LETTERS, CAPITAL	124	MPL	455	07/05/2024	07/05/2024	30473		D/O	MURPHY, Shaun			Cancelled After Arrival	Yes
WHITE, Snow	153	MPL	457	13/05/2024	13/05/2024	32229, 32222, 30473		D/O	CONNORS, Curtis		Awaiting Pathology		
STEWART, Alfred	110	AUH	460	14/05/2024	14/05/2024	42702		D/O	PIERCE, Hawkeye				
WHITE, Snow	153	MPL	459	14/05/2024	14/05/2024	42702		D/O	PIERCE, Hawkeye				
BOND, Mary	120	UII	470	15/05/2024	15/05/2024	32229, 32222	H40.2	D/O	CONNORS, Curtis				
DEAN, James	102	MPL	475	15/05/2024	15/05/2024	32229, 32222		D/O	CONNORS, Curtis	Certificate	Doctor to Confirm Items		
MIDDLETON, Catherine	107	QCH	476	15/05/2024	15/05/2024	32229, 32222		D/O	CONNORS, Curtis		Doctor to Confirm Items		Yes

100 items per page 1 - 7 of 7 items

Removing Episodes - New Permission Level

A new permission level that allows facilities to restrict the ability to **Remove Episodes** from FYDO. Since this function was previously available to all users, it will be defaulted too **ON**. Facilities wishing to restrict this functionality from certain User Groups will need to change the setting to **OFF**.

Hospital Episode

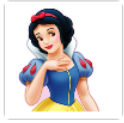
Admission	D R RW <i>i</i>	Episodes	ON OFF
Clinical Indicator	D R RW	Excess - backdating date	Allowed Not Allowed
Coding	D R RW	Excess - negative value	Allowed Not Allowed
Create Invoice	ON OFF	Excess/Deposit	D R RW
Create Invoice - Edit charges	ON OFF	Rehab	D R RW
Create Invoice - Other Services only	ON OFF	Remove Episode	ON OFF
Delete Transactions	ON OFF	Reversals	ON OFF
Discharge	D R RW <i>i</i>	Theatre	D R RW
DRG	ON OFF <i>i</i>		

Rename Maiden Name field to Previous Name

To enhance the usability of the **Maiden Name** field, we have now renamed it to **Previous Name**. This change will be reflected across all screens in FYDO.

153 - WHITE, Snow ~ Snowy (16/04/2000 - 24)

Patient Details Appointments Recalls Accounts Episodes Communication Documents Clinical



Snow WHITE

Patient ID 153

Sex Female

Age 24

Language English

Pending -6,321.00

*** Allergies**

Grass

Patient Details

Title Miss File Number External ID

First Name Snow Middle Name

Last Name White Previous Name

Preferred Name Snowy Date of Birth 16/04/2000 DOB Estimate

Sex Female Gender Woman, or girl, or female

Address 123 Forest Lane Suburb BACK FOREST State NSW Postcode 2535

New Colour Coding Option for Pre-Op

Facilities, that utilise the **Status View** in the Appointments Screen, are now able to set a colour for when patients enter **Pre-Op**. This colour will be triggered as soon as a time is added to the **Pre-Op** field on the **Theatre Screen**.

Hospital

Booking		Recovery 1	
Arrived		Recovery 2	
Admitted		Recovery 3	
Pre-op		Ready for Discharge/Ward	
Anaesthetic Bay		Discharged	
In Theatre			

Theatre Visits

Anaesthetic TypeIV/Sedation

Visit to TheatreNo Unplanned Vis

FirstDate22/05/2024

Pre-Op06:30

Anaesthetic Start07:00?

Time In Theatre07:00

Surgical Time Out07:05

Positioned Time07:10

Procedure Start07:15

Procedure Finished08:25

Time Out Theatre09:00

New Check List Options Added

There are now two new **Check List Options** added for facilities to utilise to assist in workflow and the completion of tasks.

- Pre-Admission Contacted
- Post-Discharge Contacted

These options are accessible from the **Right-Click Menu > Checklist** or from the **Edit Appointment Screen**.

The screenshot displays the FYDO Hospital Appointment System interface. At the top, there is a search bar and three tabs labeled 'THEATRE 1', 'THEATRE 2', and 'THEATRE 3'. Below the tabs is a table with two columns: 'Time' and 'Name'. The 'Time' column lists times from 8:00 AM to 1:20 PM. The 'Name' column shows 'SAYS, Simon' for the 8:40 AM slot. To the right of the table is a dropdown menu with various options. Two red arrows point from the 'Time' column to the dropdown menu. The first arrow points from the 11:00 AM slot to the 'Check List' option, which has opened a sub-menu with checkboxes for 'OEC Received', 'OEC Checked', 'Pre-Admission Contacted', 'IFC Completed', 'Admission Form Received', 'Chart Ready', 'Consent Received', and 'Post-Discharge Contacted'. The second arrow points from the 12:00 PM slot to the 'Delete Appointment' option.

Time	Name
8:00 AM	
8:20 AM	
8:40 AM	SAYS, Simon
9:40 AM	
10:00 AM	
10:20 AM	
10:40 AM	
11:00 AM	
11:20 AM	
11:40 AM	
12:00 PM	
12:20 PM	
12:40 PM	
1:00 PM	
1:20 PM	

Procedure: Left Cat & IOL

Make an Appointment
 Edit Appointment
 Copy Appointment
 Cut Appointment
 Paste Appointment
 Episodes
 Arrived
 Unarrived
 Excess/Deposit
 Admit
 Discharge
 Theatre
 Coding
 Inpatient
 Certificate
 Clinical Indicators
 Confirmed
 Check List
 Send SMS
 Chart Label
 Wristband
 Delete Appointment
 Documents
 Create Letter
 Quick Form
 HC21 Left
 HC21 Right

Pre-Admission Contacted
 Post-Discharge Contacted

Bug Fix

A couple issues, affecting the new theatre time checkers, have been resolved.

FYDO Hospital Update - 17/05/2024

New Hyperlink for Theatre Rosters

This time-saving feature will make updating Theatre Rosters a breeze! With a Hyperlink added to the **time**, users can now click on the session times, and a new window will open, allowing them to easily amend the roster. Simply close the tab once finished, ensuring you don't lose the day you are working on in the Appointments Screen!

Need to change the Anaesthetist for the session? Just click on the hyperlink!

Need to add Notes or Theatre Staff to the Theatre Booking? Just click on the hyperlink!

Tuesday, 14 May 2024

NUMBER OF APPOINTMENTS 0 | TOTAL MINUTES 0 of 360 Mins

THEATRE 1

THEATRE 2

THEATRE 3

09:00-11:00 PIERCE, Hawkeye - (STARR, Ringo) Day - 0 In - 0

13:00-15:00 MURPHY, Shaun - (LENNON, John) Day - 0 In - 0

ALL

INDIVIDUAL

WEEKLY

LIST

Sts	C	B	HF	Excess
				0.00
PIERCE, Hawkeye				0.00

LOCATION: SHAES PRIVATE HOSPITAL

THEATRE MANAGEMENT > THEATRE BOOKING > BOOKING (THEATRE 3)

Booking

ID 175

Location Shaes Private Hospital

Theatre Theatre 3

Dr Pierce, Hawkeye

Anaesthetist Starr, Ringo

Date 14/05/2024

Start Time 09:00 End Time 11:00 120 Mins

Note

Appointment Note

Reason for Delayed Start

Reason for Delayed Finish

Session Confirmed ☐

Staff

Scrub Nurse Enter Scrub Nurse

Scout Nurse Enter Scout Nurse

Nurse/Assistant Enter Nurse Assistant

Other Nurse/Assistant Enter Other Nurse Assistant

Other Enter Other Staff

Surgical Assistant Enter Surgical Assistant

Other Surgical Assistant Enter Other Surgical Assistant

The Theatre Booking will open up in **Edit Mode**, ready to make any amendments needed!

Save Cancel

Patient Screen Amendments

Following the launch of our **New Patient Screen**, we received some wonderful feedback that has helped us enhance it even further:

- In **View Mode**, each field is **outlined**.
- In **Edit Mode**, each field is both **outlined** and **shaded**.
- In **Edit Mode**, the selected field is indicated with a **blue outline**.

153 - WHITE, Snow ~ Snowy (16/04/2000 - 24)

Patient Details Appointments Recalls Accounts Episodes Communication Documents Clinical

View Mode

Total -5,331.00

Edit Bill Patient

Patient Details

Title Miss File Number External ID

First Name Snow Middle Name

Last Name White Previous Name

Preferred Name Snowy Date of Birth 16/04/2000 DOB Estimate

Sex Female Gender

Address 123 Forest Lane Suburb BACK FOREST State NSW Postcode 2535

Medicare / DVA / Concession

Medicare Number Ref Expiry Eligibility

Veterans No. Veteran Card Colour DVA Auth.No DVA Auth. Date

Entitlement Card Card Number Exp

Health Fund

Fund Name MPL - Medibank Private Limited

Membership No. 123456 UPI 0 Insurance Status Full Fee

Alias Name Alias Surname

153 - WHITE, Snow ~ Snowy (16/04/2000 - 24)

Patient Details Appointments Recalls Accounts Episodes Communication Documents Clinical

Edit Mode

Total -5,331.00

Cancel Save

Patient Details

Title Miss File Number External ID

First Name Snow Middle Name

Last Name WHITE Previous Name

Preferred Name Snowy Date of Birth 16/04/2000 DOB Estimate

Sex Female Gender

Address 123 Forest Lane Suburb BACK FOREST State NSW Postcode 2535

Medicare / DVA / Concession

Medicare Number Ref Expiry Eligibility

Veterans No. Veteran Card Colour DVA Auth.No DVA Auth. Date

Entitlement Card Card Number Exp

Health Fund

Fund Name MPL - Medibank Private Limited

Membership No. 123456 UPI 0 Insurance Status Full Fee

Alias Name Alias Surname

Episodes Screen - Audit Amendments

Based on the feedback received following the redesign of the **Episode Screen**, the **Audit Log** information will now be collapsed by default when the page is opened to ensure the screen is as visually pleasing as possible. Users can still view all audit information by simply clicking the **arrow** to the right of the field.

153 - WHITE, Snow (16/04/2000 - 24)

Search

PrintExport To

Patient DetailsAppointmentsRecallsAccountsEpisodesCommunicationDocumentsClinical

No.	Adm #	Adm. Date	Dis. Date	Status	Nights	Procedure	Other Notes	Fund	Surgeon	Location
3	459	14/05/2024	14/05/2024	Discharged	D/O	Left Cat & IOL		MPL	Pierce, Hawkeye	Shaes Private Hospital
4	461	14/05/2024	-	Cancelled	-	Gastroscopy		MPL	Connors, Curtis	Shaes Private Hospital
2	457	13/05/2024	13/05/2024	Discharged	D/O	Colonoscopy & Gastroscopy		MPL	Connors, Curtis	Shaes Private Hospital
1	456	08/05/2024	08/05/2024	Discharged	D/O	Left Knee Arthroscopy		MPL	Pierce, Hawkeye	Shaes Private Hospital

Invoice for Admission: 459 | Admission Date: 14/05/2024

Episode Total 1,529.00Balance Due 749.00Show voided transactionsInvoice Options

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST	T	Audit Date	User
245	MPL	14/05/2024	14/05/2024	A	ACCOM	SameDay Accommodation Fee Band : 3	1	3	\$550.00	0.00	H	14/05/2024 8:27 AM	Shae Darr (Altura)
245	MPL	14/05/2024	14/05/2024	T	42702	Lens extraction and insertion of intraocular lens, excluding surg...	-	6	\$650.00	0.00	H	14/05/2024 8:27 AM	Shae Darr (Altura)
245	MPL	14/05/2024	14/05/2024	O	AL025	AcrySof Multipiece Models MN60MA, MN60AC	1	6	\$252.00	0.00	H	14/05/2024 8:27 AM	Shae Darr (Altura)
245	MPL	14/05/2024	14/05/2024	O	AL005	DUOVISC VISCOELASTIC SYSTEM	1	6	\$77.00	0.00	H	14/05/2024 8:27 AM	Shae Darr (Altura)
245	MPL	14/05/2024	14/05/2024	D	DEPOS	Deposit Applied: Cheque	-		\$-780.00	0.00	H	14/05/2024 11:40 AM	Shae Darr (Altura)

Episode Notes

Financial Notes

Next follow up date:

Audit

Theatre Screen - Additional Features

Specific times in the **Theatre Screen** can now be made **mandatory**! New settings have been added to ensure the required data is ALWAYS entered once the **Theatre Complete** tick box is marked. These settings can be controlled in **System Configuration** and amended by anyone within the facility with the necessary access level.

These settings allow facilities to **Hide Positioned Time** if it is not a required field for their specialties and make any combination of times mandatory. For instance, since **Time in Theatre** and **Time Out of Theatre** are required for billing, facilities can select these options to ensure these times are always entered.

The trigger for these times being required is the marking of the **Theatre Complete** tick box. Users will not be able to save the information on the Theatre Screen if any of the required fields are missing.

Theatre

Hide Positioned Time

Make Pre-Op time mandatory

Make Anaesthetic Start time mandatory

Make Time In Theatre time mandatory

Make Surgical Time Out time mandatory

Make Positioned time mandatory

Make Procedure Start time mandatory

Make Procedure Finished time mandatory

Make Time Out Theatre time mandatory

Make Recovery 1 time mandatory

Make Recovery 2 time mandatory

Make Recovery 3 time mandatory

Make Ready for Discharge time mandatory

APPOINTMENTS > THEATRE SCREEN

Total -5,331.00 Allergy Save & Exit Save & Continue Cancel

MRN 153 - [WHITE, Snow](#) DOB (16/04/2000 - 24) Sex Female FileNo Fund MPL Location Shaes Private Hospital (QLD)

Admission No. 457 Admission Date/Time 13/05/2024 06:00 Discharge Date/Time 13/05/2024 16:00 Dr/Surgeon CONNORS, Curtis Anaesthetist HARRISON, George

Theatre Visits Multiple

Anaesthetic Type IV/Sedation Anaesthetic Type None Planned Time in Theatre

Visit to Theatre No Unplanned Vis ASA Score

First Date 13/05/2024 30 mins

Pre-Op 06:00 ? Complications

Anaesthetic Start Time In Theatre Surgical Time Out Positioned Time Procedure Start Procedure Finished Time Out Theatre Scrub Nurse Scout Nurse

Theatre Information

Recovery 1 Ready for Discharge/Ward Side Pathology Theatre On Hold Awaiting Pathology Invoice On Hold Theatre Complete ☒ Other Services

Code	Description	Qty	Date of Srv	Send Invoice To	Serial #	Data	Action
		0					X

Once the Theatre Complete tick box is marked, all "mandatory" times will need to be completed in order to Save the Theatre Screen.

Theatre Screen - Checkers

A number of checkers have been implemented to help ensure times are entered in the correct sequence on the **Theatre Screen**. These alerts will pop up immediately when an incorrect time is entered. For instance, if a **Pre-Op Time** is entered that is EARLIER THAN the **Admission Time**, FYDO will alert the users with an **Invalid** pop-up.

APPOINTMENTS > THEATRE SCREEN

MRN 153 - [WHITE, Snow](#) DOB (16/04/2000 - 24)

Admission No. 457 Admission Date/Time 13/05/2024 06:00

Theatre Visits Multiple

Anaesthetic Type IV/Sedation Anaesthetic Type None Planned Time in Theatre

Visit to Theatre No Unplanned Vis ASA Score


First Date 13/05/2024

Pre-Op 05:00 Invalid Complications

Anaesthetic Start Time In Theatre Surgical Time Out Positioned Time Procedure Start Procedure Finished Time Out Theatre

An arrow points from the Admission Date/Time 13/05/2024 06:00 to the Pre-Op 05:00 field, indicating an invalid entry because the Pre-Op time is earlier than the Admission time.

Another example is if the **Procedure Finish Time** is EARLIER THAN the **Procedure Start Time**.



APPOINTMENTS > THEATRE SCREEN

MRN 153 - [WHITE, Snow](#)DOB (16/04/2000 - 24)

Admission No. 457Admission Date/Time 13/05/2024 06:00

Theatre Visits

Multiple

Anaesthetic Type

IV/Sedation

Anaesthetic Type

None

Planned

Visit to Theatre

No Unplanned Vis

ASA Score

First

Date

13/05/2024

0 mins

Pre-Op

Complications

Anaesthetic Start

Time In Theatre

06:50

Surgical Time Out

Positioned Time

Procedure Start

06:55

Procedure Finished


06:30

Invalid

Time Out Theatre

Theatre Screen - New Field Added

A new field has been added to allow facilities to record the **Surgical Time Out** time.



APPOINTMENTS > THEATRE SCREEN

MRN 153 - [WHITE, Snow](#)
DOB (16/04/2000 - 24)

Admission No. 457
Admission Date/Time 13/05/2024 06:00

Theatre Visits

Multiple

Anaesthetic Type

IV/Sedation

Anaesthetic Type

None

Visit to Theatre

No Unplanned Vis

ASA Score

First

Date

13/05/2024

0 mins

Pre-Op

Complications

Anaesthetic Start

Time In Theatre

Surgical Time Out

Positioned Time

Procedure Start

Procedure Finished

Time Out Theatre

Theatre Screen - Add New Nurse

Users can now easily and efficiently add a new nurse to the **Nurse List** from the **Theatre Screen**. By opening the Nurse List dropdown, users will see the option to **Add Nurse**. This feature can only be utilised by staff members with the required access levels to amend the Nurse List in Settings.

APPOINTMENTS > THEATRE SCREEN

MRN 153 - [WHITE, Snow](#) DOB (16/04/2000 - 24) Sex Female
 Admission No. 457 Admission Date/Time 13/05/2024 06:00 Discharge Date/Time

Theatre Visits **Multiple**

Anaesthetic Type IV/Sedation Anaesthetic Type None Planned Time in Theatre
 Visit to Theatre No Unplanned Vis ASA Score

First Date 13/05/2024

Pre-Op 08:00 Complications

Anaesthetic Start ? 2 Add Nurse

Time In Theatre

Surgical Time Out

Positioned Time

Procedure Start

Procedure Finished

Time Out Theatre

Scrub Nurse 1 NURSE New 131 Select Scout N

Episode Notes - Audit Log

An Audit Log is now available for any amendments made to the **Episode Notes**.

Back to Appointments / 153 - WHITE, Snow (16/04/2000 - 24) * 🔔 ⌚ Total -5,331.00

Patient Details Appointments Recalls Accounts **Episodes** Communication Documents Clinical

Search ? Print Export To

No.	Adm #	Adm. Date	Dis. Date	Status	Nights	Procedure	Other Notes	Fund	Surgeon	Location
3	459	14/05/2024	14/05/2024	Discharged	D/O	Left Cat & IOL		MPL	Pierce, Hawkeye	Shaes Private Hospital
4	461	14/05/2024	-	Cancelled	-	Gastroscopy		MPL	Connors, Curtis	Shaes Private Hospital
2	457	13/05/2024	13/05/2024	Discharged	D/O	Colonoscopy & Gastroscopy		MPL	Connors, Curtis	Shaes Private Hospital
1	456	08/05/2024	08/05/2024	Discharged	D/O	Left Knee Arthroscopy		MPL	Pierce, Hawkeye	Shaes Private Hospital

Invoice for Admission: 457 | Admission Date: 13/05/2024 Episode Total 00.00 Balance Due -5,300.00 Show voided transactions Invoice Options

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST	T	Audit Date	User
252	MPL	13/05/2024	14/05/2024	D	DEPOS	Deposit Applied: Direct Deposit	-		\$-4,500.00	0.00	H	14/05/2024 11:38 AM	Shae Darr (Altura)
253	U/I	13/05/2024	14/05/2024	D	DEPOS	Deposit Applied: Direct Deposit	-		\$-800.00	0.00	P	14/05/2024 11:38 AM	Shae Darr (Altura)

Episode Notes Edit Financial Notes Edit

This will show in the Audit tab for any amendments made.

Next follow up date:

Audit

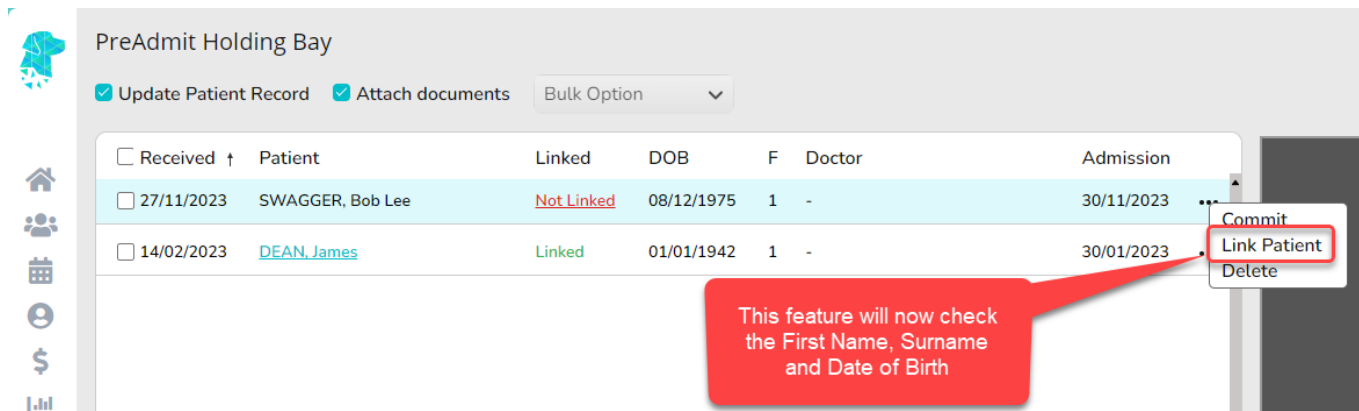
Episode Notes changed from 'Episode Notes now has an audit log.' to 'This will show in the Audit tab for any amendments made.' by Shae Darr (Altura) 15/05/2024 1:00 PM

Episode Notes changed from '' to 'Episode Notes now has an audit log.' by Shae Darr (Altura) 15/05/2024 12:59 PM

Theatre Complete changed from 'Active' to 'Inactive' by Shae Darr (Altura) 15/05/2024 12:32 PM

Manually Linking Preadmit Forms

When manually linking a Preadmit form, users must now ensure the patient's **Date of Birth** on the form matches the Date of Birth in FYDO. This is in addition to the existing checks for the First Name and Surname, which helps prevent paperwork from being accidentally allocated to the incorrect patient.



PreAdmit Holding Bay

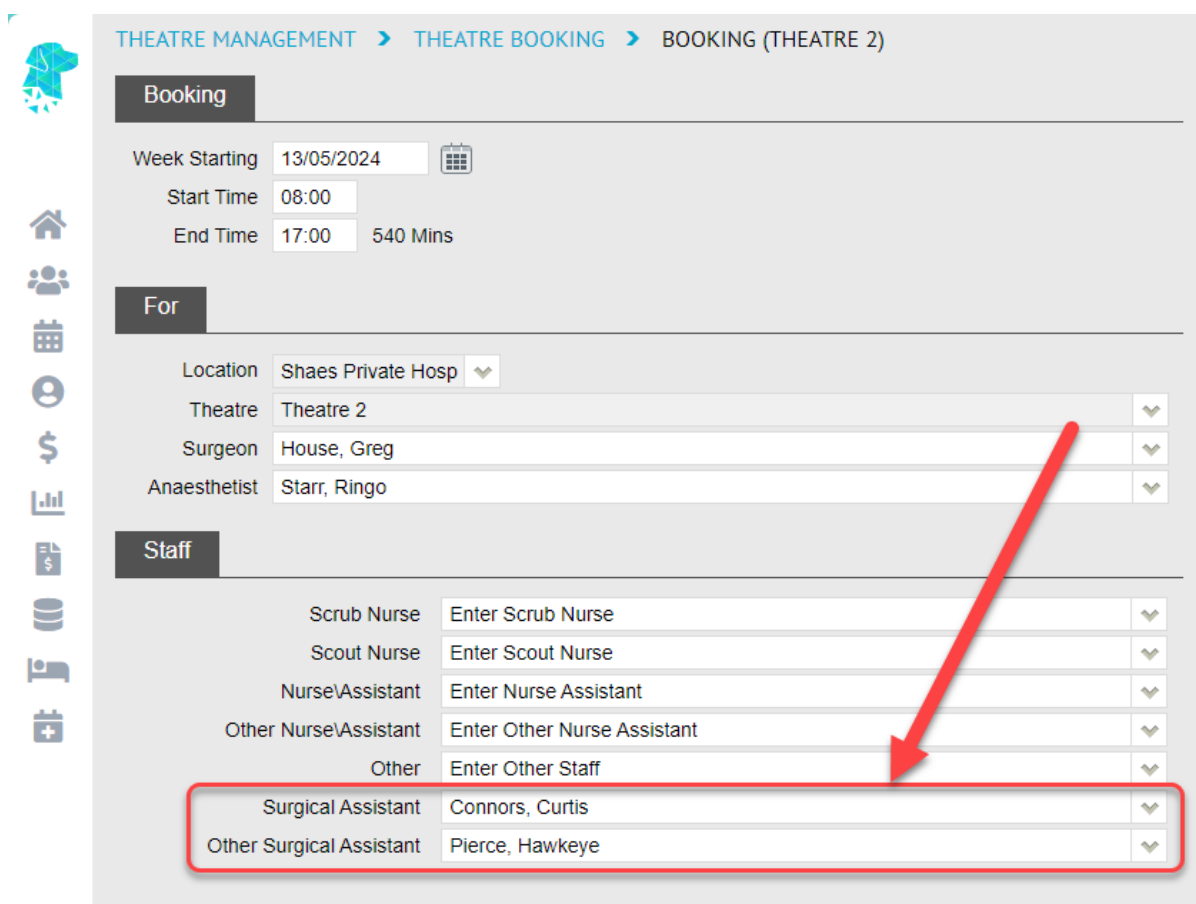
☒ Update Patient Record
 ☒ Attach documents
 Bulk Option ▾

<input type="checkbox"/> Received ↑	Patient	Linked	DOB	F	Doctor	Admission	
<input type="checkbox"/> 27/11/2023	SWAGGER, Bob Lee	Not Linked	08/12/1975	1	-	30/11/2023	Commit Link Patient Delete
<input type="checkbox"/> 14/02/2023	DEAN, James	Linked	01/01/1942	1	-	30/01/2023	

This feature will now check the First Name, Surname and Date of Birth

Theatre Roster - Added Features

Any **Surgical Assistant** or **Other Surgical Assistant** entered into a Theatre Booking will now be automatically populated into any new episodes booked within that roster. They will also be updated for all linked **bookings** (*except cancelled, admitted, or discharged episodes*), making it easy for staff to update these fields for a whole list of patients in one simple step!



THEATRE MANAGEMENT > THEATRE BOOKING > BOOKING (THEATRE 2)

Booking

Week Starting: 13/05/2024
 Start Time: 08:00
 End Time: 17:00 540 Mins

For

Location: Shaes Private Hosp ▾
 Theatre: Theatre 2 ▾
 Surgeon: House, Greg ▾
 Anaesthetist: Starr, Ringo ▾

Staff

Scrub Nurse	Enter Scrub Nurse	▾
Scout Nurse	Enter Scout Nurse	▾
Nurse\Assistant	Enter Nurse Assistant	▾
Other Nurse\Assistant	Enter Other Nurse Assistant	▾
Other	Enter Other Staff	▾
Surgical Assistant	Connors, Curtis	▾
Other Surgical Assistant	Pierce, Hawkeye	▾

Bug Fix

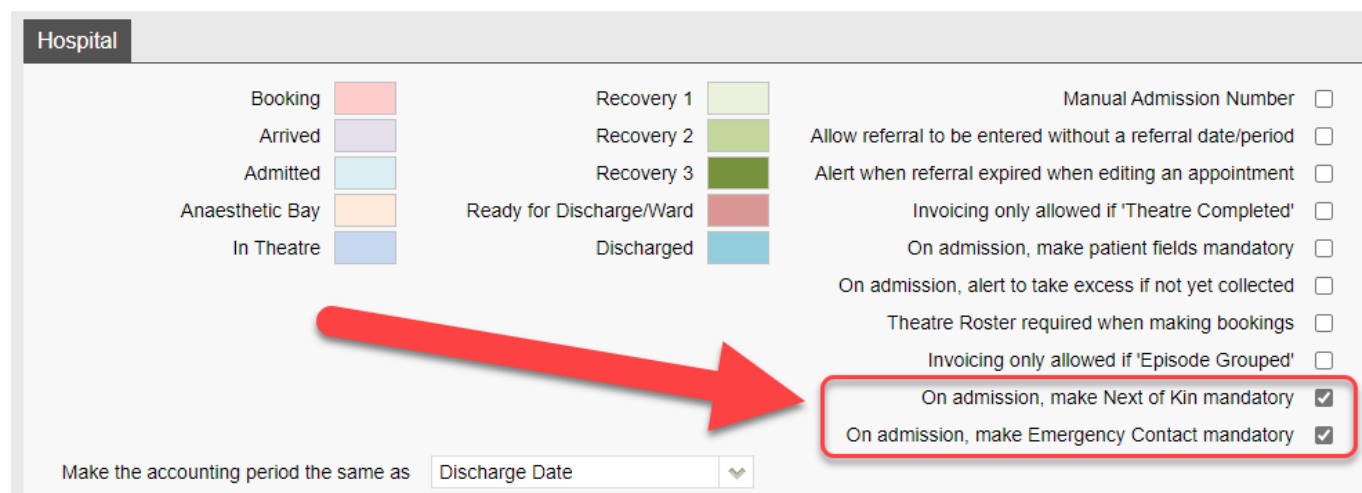
An issue that was affecting the ordering of the **Payments (Hospital) Report** has now been resolved.

[FYDO Hospital Update - 09/05/2024](#)

Next of Kin and Emergency Contact Details

Facilities are now able ensure that the **Next of Kin** and **Emergency Contact** details are entered prior to admission. This option can be amended in **Settings > System Configuration** by checking the tick boxes called:

- On admission, make Next of Kin mandatory
- On admission, make Emergency Contact mandatory



The screenshot shows the 'Hospital' settings page. On the left, there are color-coded boxes for various stages: Booking (pink), Arrived (purple), Admitted (light blue), Anaesthetic Bay (orange), In Theatre (blue), Recovery 1 (light green), Recovery 2 (green), Recovery 3 (dark green), Ready for Discharge/Ward (red), and Discharged (teal). On the right, there is a list of checkboxes for system configuration. A red arrow points to the last two checkboxes, which are checked and highlighted with a red box:

- Manual Admission Number ☐
- Allow referral to be entered without a referral date/period ☐
- Alert when referral expired when editing an appointment ☐
- Invoicing only allowed if 'Theatre Completed' ☐
- On admission, make patient fields mandatory ☐
- On admission, alert to take excess if not yet collected ☐
- Theatre Roster required when making bookings ☐
- Invoicing only allowed if 'Episode Grouped' ☐
- On admission, make Next of Kin mandatory ☒
- On admission, make Emergency Contact mandatory ☒

At the bottom, there is a section for accounting: 'Make the accounting period the same as' followed by a dropdown menu set to 'Discharge Date'.

If one of these options is selected, a pop-up will alert the user to the specific information that needs to be completed when they attempt to admit the episode.

Mandatory Fields

The following is missing from the patient screen:

- Emergency Contact - First name
- Emergency Contact - Surname
- Emergency Contact - Relationship
- Emergency Contact - Mobile
- Next of Kin - First name
- Next of Kin - Surname
- Next of Kin - Relationship
- Next of Kin - Mobile

Please go back to the patient screen and enter missing information

[Go to Patient screen](#)[OK](#)

New Billing Rule

A new billing rule has been added in **Fees Setup > Other Settings** to accommodate certain contract types. This rule is utilised when Per Diem billing is necessary for the primary item number, but subsequent items have associated Procedure Fees. Selecting this tick box will ensure that all subsequent items only incur Theatre Band Fees.

Shaes Private Hospital Fund U/I - Un-Insured Accounts Start of C

Same Day Fees **Other Settings** Casebase Fees Casebase Multi Item Fees

Case/DRG – Crossover Threshold Charge Fee on Admission

PerDiem – Crossover Threshold Charge Fee on As Is

Order items by Casebase Fee, Band then

Preferred Billing Method Default

Leave Period Append (to the end)

Rounding at the Item Level No Rounding

Round To 0.00

☐ When CaseBase - allow Theatre Fee ?

☒ When Per Diem - do not use Casebase rates ?

☐ Casebase – Multiple Item Rule ?

☐ Charge Accom when Transferred to Another Hospital

☐ Fund Rebate for Other Services when on Basic Cover

☐ Charge GST when billing Per Diem

☐ Add Private Room line on the Invoice (overnight only)

☐ Charge shared room rates (overnight only)

☐ When Type C - Charge Theatre fees

☐ When Type C - Ignore Type C accom fee ?

Defence Health Endoscopy ECLIPSE Claiming

Defence Health have amended the way they require multi-item endoscopy procedures to be transmitted via ECLIPSE. FYDO has now been updated to accommodate these claims and ensure correct payment is processed by the fund.

Type C and Type B Accommodation Billing Rule

An amendment has been made to the application of the Accommodation Band when billing Type C and Type B item number together. If the Type C item number attracts a higher band, it will still be considered the primary procedure. However, if a subsequent procedure is a Type B item, the Type C Accommodation Band will no longer apply. Instead, FYDO will recognise the appropriate accommodation band based on the Type B item number, anaesthetic type, and time in theatre.

Bug Fix

The issue that some facilities were having with their Print List has now been resolved.

[FYDO Hospital Update - 02/05/2024](#)

New Provisional DRG Field

The Edit Appointment screen now includes a new field where users can specify a **Provisional DRG** for each episode. This enhancement enables facilities with DRG-based health fund contracts to generate more accurate revenue predictions when using the **Unbilled Revenue Report**.

APPOINTMENTS > MAKE APPOINTMENT (133- SAYS, SIMON)

Booking Details

Location

Shaes Private Hospital

Theatre/List

Theatre 3

Dr/Surgeon

MURPHY, Dr Shaun

Surgical Assistant

CONNORS, Dr Curtis

Other Surgical Assistant

HOUSE, Dr Greg

Anaesthetist

LENNON, Dr John

Anaesthetic (Primary)

IV/Sedation

Anaesthetic

None

Apmt Date

01/05/2024

Time

09:00 AM

Appointment Type

Standard 20

Proc Notes

Left Cat & IOL

Other Notes

B I U A

☐ OEC Received

☐ OEC Checked

☐ IFC Completed

☐ Admission Form Received

☐ Chart Ready

☐ Consent Received

Patient Category

Day Only

Start at Day

1

Discharge

0

Accom Type

Accom - Medical

Room Type

Private

Provisional DRG

C08Z

Major Lens Procedures

Bed Notes

Booking Code 1

Booking Code 2

Food Instructions

Fasting Food

Fasting Fluids

Planned Time in Theatre

Admission Time

Procedure Time

Program

NHTP

No

Inv Hold

Flags

☐ New Patient

☐ Interm Billing

☐ Medical Only

☒ MHR consent

Coder Field Default

The **Coder** field, on the Coding Screen, will now automatically populate the name of the user logged into FYDO. This update will save time for coders in our Western Australia hospitals, eliminating the need for manual entry of their names.

APPOINTMENTS > CODING SCREEN

Total -600.00

Save

Cancel

MRN 133 - SAYS, Simon

DOB (16/04/1986 - 38)

Sex Male

FileNo

Fund HCF

Location Shaes Private Hospital (QLD)

Admission No. 453

Admission Date/Time 01/05/2024 08:00

Discharge Date/Time -

Dr/Surgeon MURPHY,Shaun

Anaesthetist LENNON,John

Diagnosis

Documents

Coder S Surname

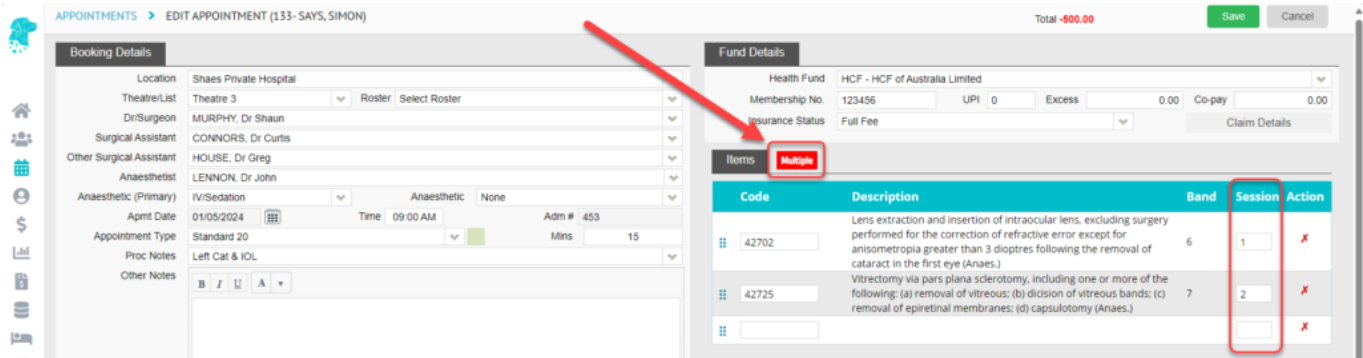
Copy Previous Coding

Select Episode

#	Type	Code	Description	Indicator	Action
1	P - Principal Diagnosis				

Enhancements to the Edit Appointment Screen

The **Edit Appointment** screen now displays the Session/Theatre Visit number for each Item. Additionally, the **Multiple** alert will appear for episodes with subsequent visits to theatre. This function will not affect facilities that only ever facilitate single visits to theatre.



Bug Fixes

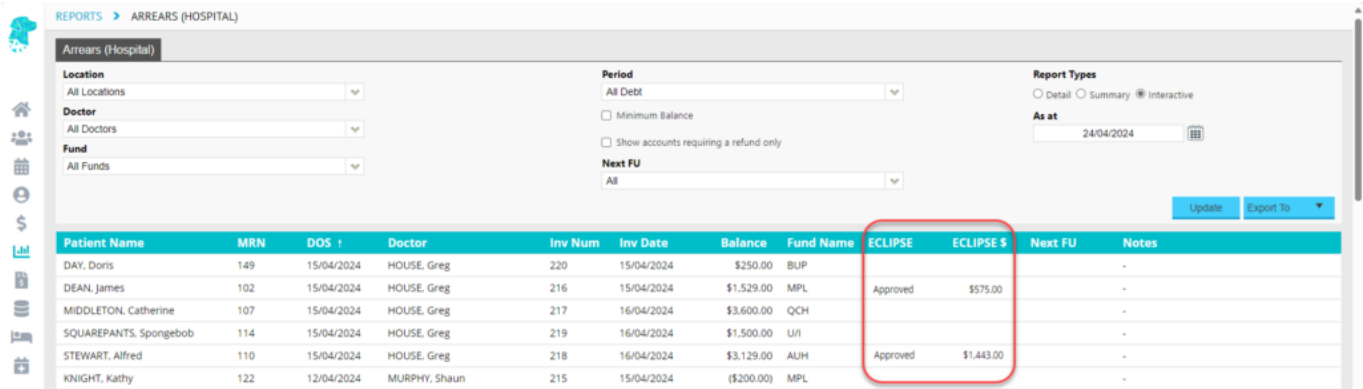
- The issues some users experienced with the Episode Stats Report have been resolved.
- The issue affected the Revenue Report > Raw Data Export has been resolved.

FYDO Hospital Update - 25/04/2024

Interactive Arrears Report Enhancements

Think our **Interactive Arrears Report** couldn't get any better?! Think again! We've added two new columns to make debt recovery from the health funds even easier!

Now, users can easily view whether a claim has been accepted by the health fund and how much is being paid - all from one screen!



Additional data has also been incorporated into the **Interactive Arrears Report > Export - Raw**

Data to include the following:

- Bill Type (*ECLIPSE or Paperbase claim*)
- ECLIPSE Sent Date
- ECLIPSE Response Status (*Approved or Rejected*)
- ECLIPSE Amount Paid

	J	K	L	M	N	O	P	Q	R	S	T	U	V
1	As at Date	Next FU	Notes	LocationName	Paid(Payment)	Paid(Deposit)	Billtype	ECLIPSE Sent	ECLIPSE	ECLIPSE \$	EpiNum	AdmissionNumber	Discharge
2	24/04/2024			Shaes Private F	0	-200	ECLIPSE	18/04/2024	Approved	150	1 347		02/01/202
3	24/04/2024			Shaes Private F	0	-1500	Paperbase			0	5 266		30/08/202
4	24/04/2024			Shaes Private F	0	0	Paperbase			0	6 349		09/01/202
5	24/04/2024	01/04/2023	Testing with a	Shaes Private F	0	-500	Paperbase			0	4 97		
6	24/04/2024			Shaes Private F	0	0	ECLIPSE	1/04/2024	Approved	1084	5 226		02/08/202
7	24/04/2024			Shaes Private F	0	0	Paperbase			0	10 355		06/02/202

Bug Fix

The issue preventing some facilities from running the Length of Stay Report has been resolved.