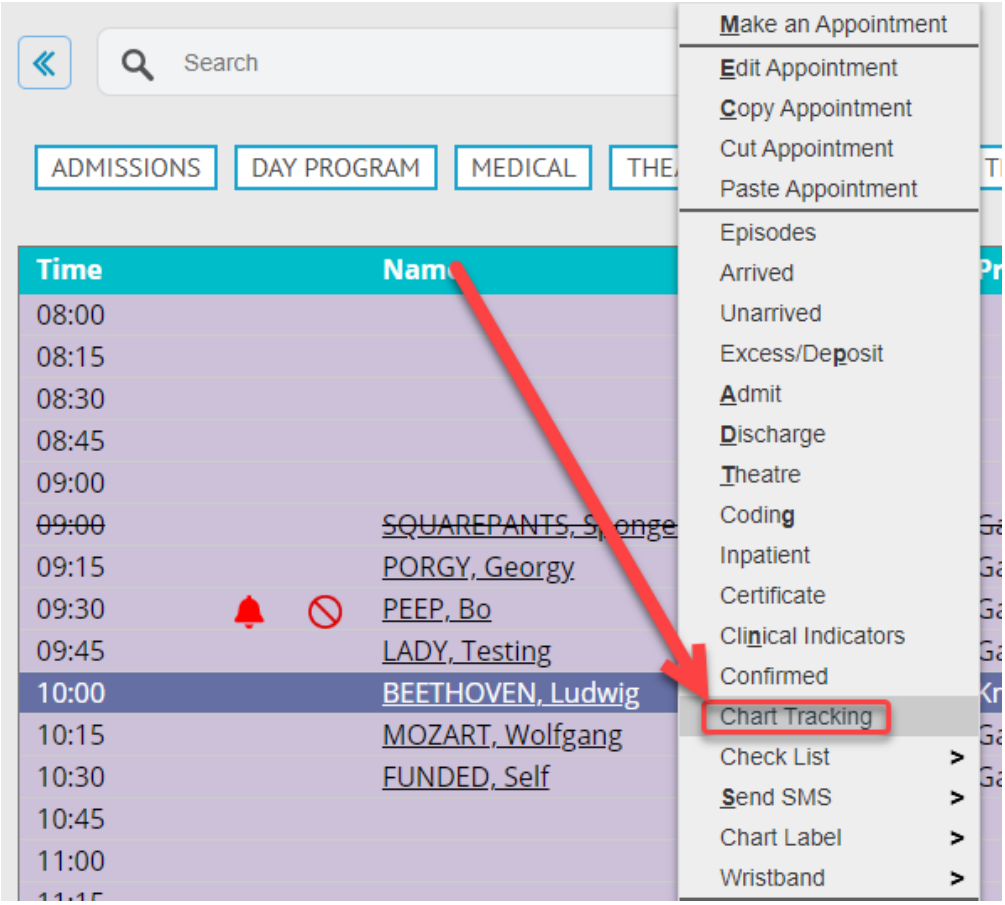
FYDO Hospital Update – 19/12/2024

Chart Tracking

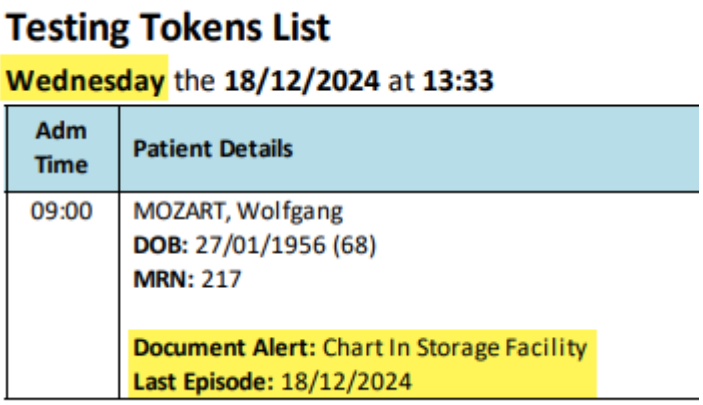
Our enhanced **Chart Tracking** feature is now even more accessible, with the option added to the **FYDO Favourite Right-Click Menu** on the Appointments Screen.



New Tokens

We've introduced a couple of new tokens

- Patient Screen Document Alert Field: **<<patDocAlert>>**
- Patients Last Episode Information: **<<patLastEpi>>**
- Current Day at Time of Printing e.g. Thursday: **<<Datename>>**



Testing Tokens List

Wednesday the **18/12/2024** at **13:33**

Adm Time	Patient Details
09:00	MOZART, Wolfgang **DOB:** 27/01/1956 (68) **MRN:** 217 **Document Alert:** Chart In Storage Facility **Last Episode:** 18/12/2024

For more details about available tokens, please refer to our Wiki Manual links below:

Tokens – General – FYDO Wiki

Tokens – Patient – FYDO Wiki

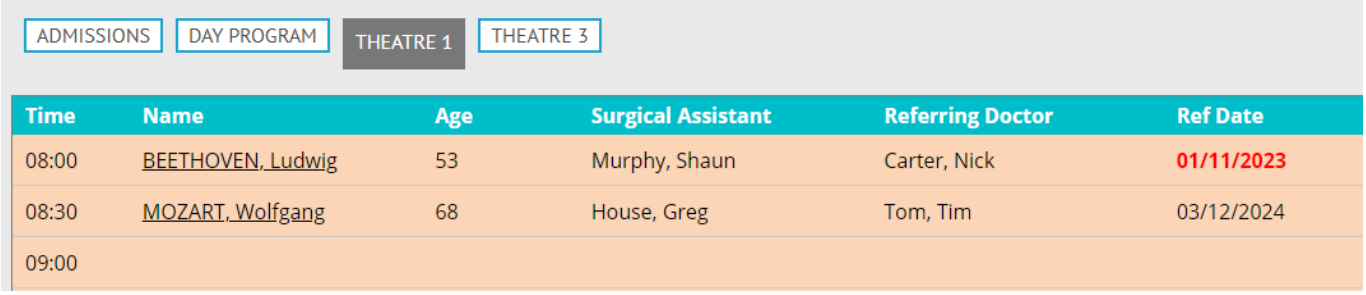
Tokens – Hospital – FYDO Wiki

FYDO Hospital Update – 12/12/2024

Custom View Additions

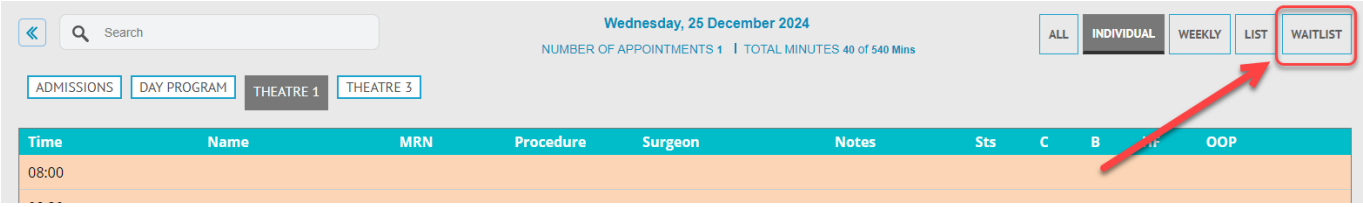
New fields are now available for display in the **Appointment Screen Custom Views,** including:

- Patients Age
- Surgical Assistant
- Referring Doctor Details *(from the Edit Appointment Screen)*
- Referral Date *(highlighted in* ■ *if expired)*

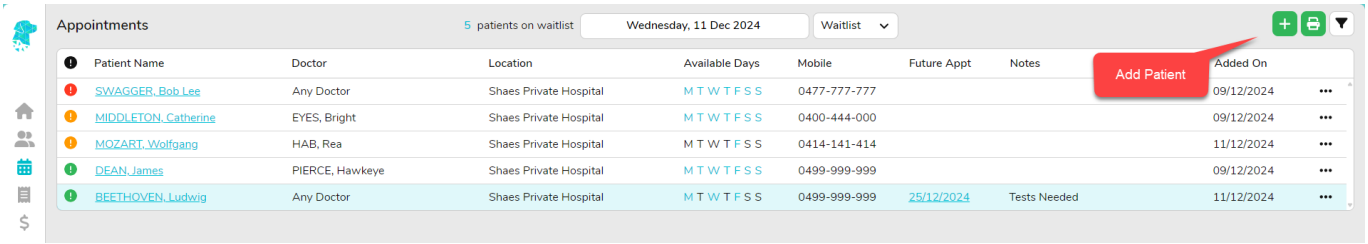


Waitlist Feature

FYDO now includes a **Waitlist** feature that facilities can use to maintain a list of patients waiting for an appointment time. This feature is particularly beneficial for clinics using FYDO but is also accessible for hospitals too!

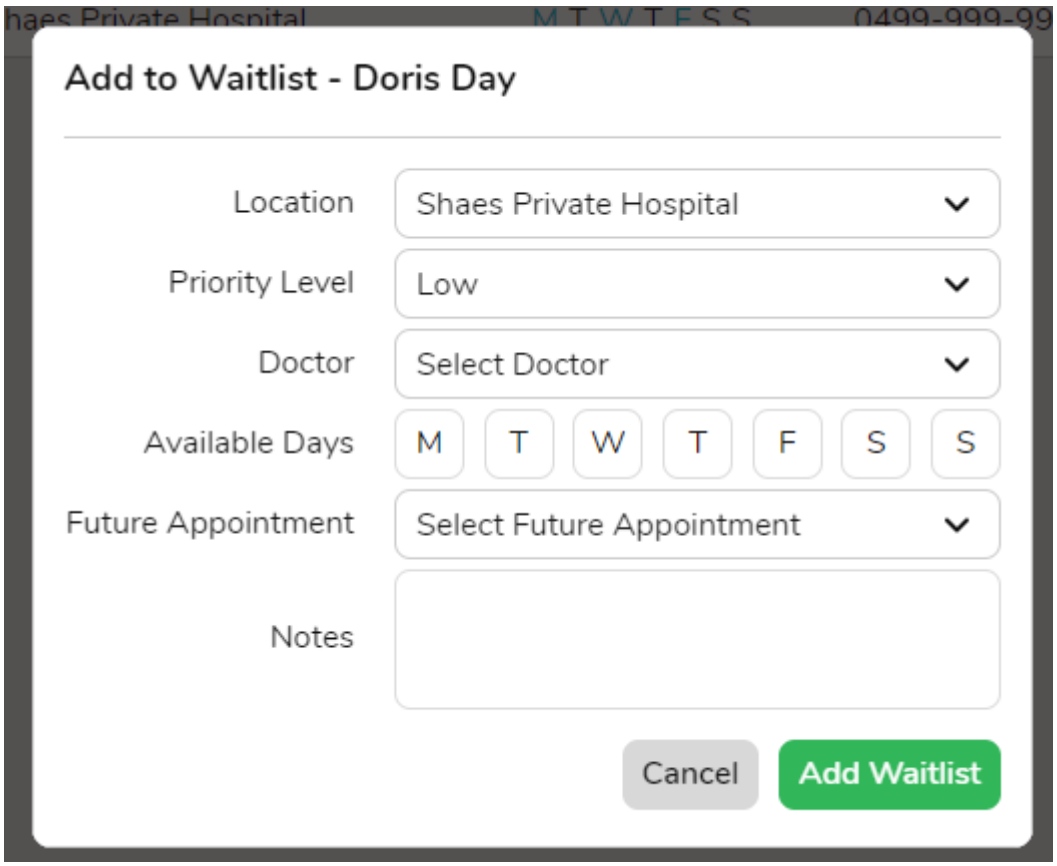


This **Waitlist** can be accessed from the **Appointments Screen,** allowing patients to be added along with details about the type of appointment they require.



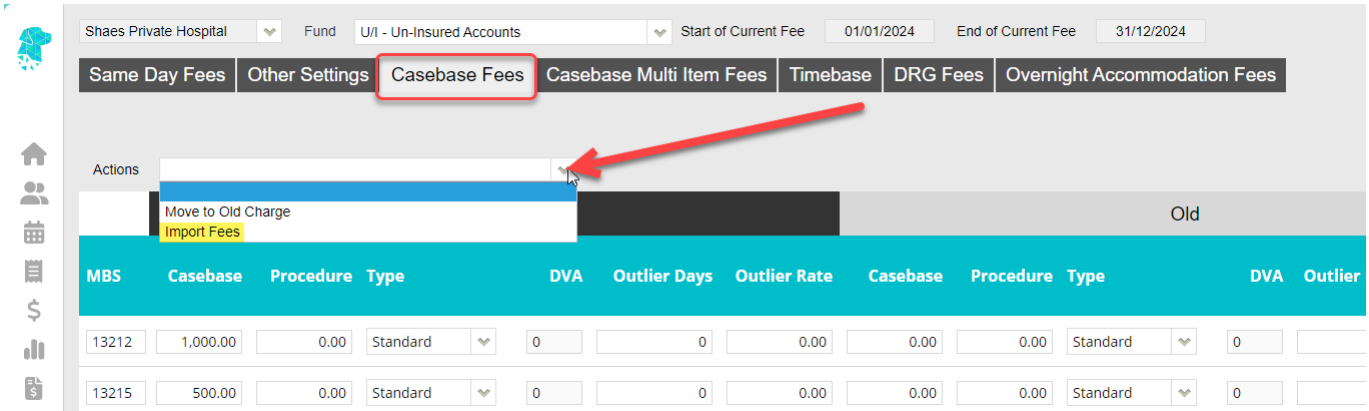
Details that can be logged include:

- **Priority Level** of their appointment
- **Preferred Doctor**
- **Available Days** the patient can attend
- Whether the patient already has a **Future Appointment** booked
- Any **Notes** relating to the entry



Casebase Fees Import

Casebase Fees can now be imported directly from an **Excel Spreadsheet.** This fantastic time-saving feature simplifies the process of importing large, Casebase health fund contracts.

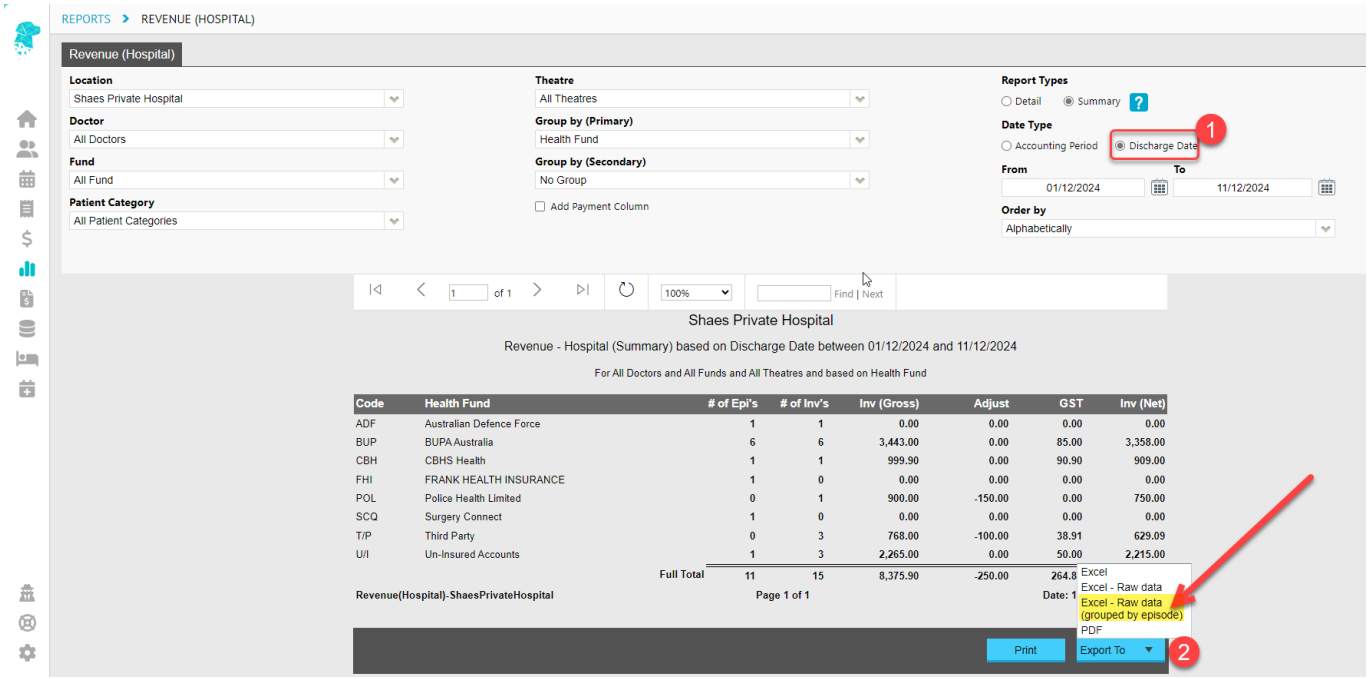


Revenue Report

A new **Excel – Raw Data** option is now available for the **Revenue Report,** enabling users to export revenue information **Grouped by Episode.**

This export mirrors the standard Raw Data Extract but consolidates episodes with multiple invoices into a single line, displaying revenue at an episodic level.

Please note: this option is only available when the report is generated by **Discharge Date.**

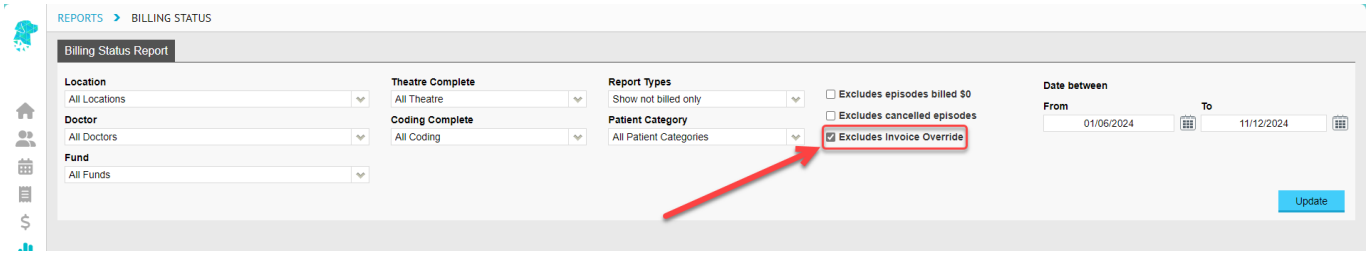


New Invoice Override Feature – [redacted]

Building on Phase 1 of this feature release in FYDO Hospital Update – 14/11/2024 – FYDO Wiki, the **Invoice Override** function now impacts the **Billing Status > Show Not Billed Only** Report**.**

Facilities that are unable to raise an invoice for certain episodes can now use the Invoice Override feature to exclude these episodes from the Show Not Billed Only report. For instructions on how to apply the Invoice Override function, please refer to the newsletter linked above.

Episodes marked with Invoice Override will be excluded from the **Billing Status > Show Not Billed Only** Report by default. However, these episodes can still be viewed by unticking the **Excludes Invoice Override** checkbox.



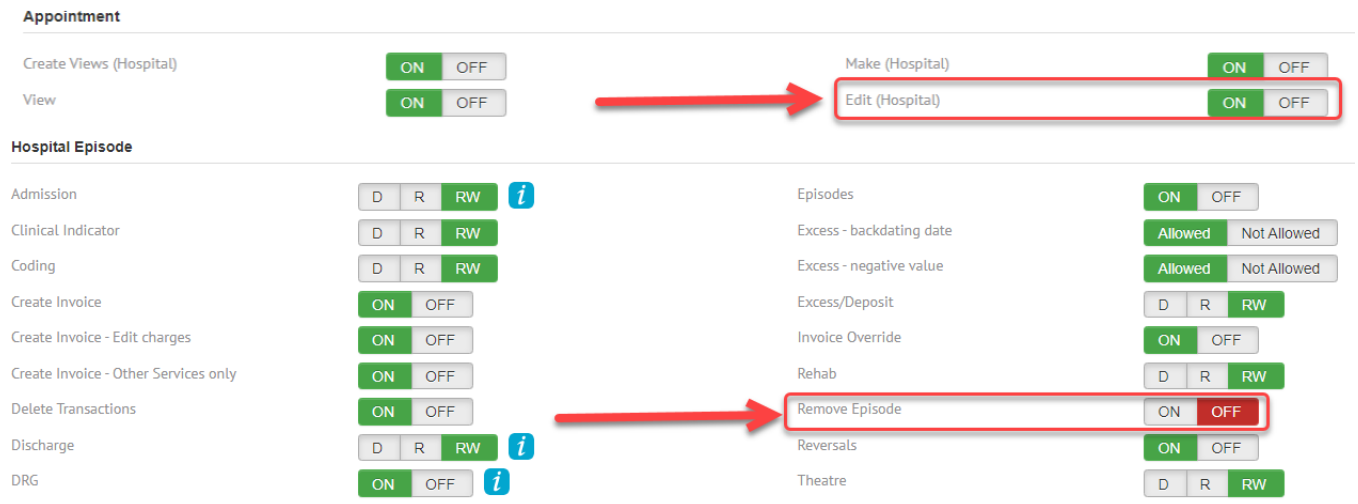
User Group Access Levels

User Group settings have been revised to improve usability and workflow. The following access levels have been updated:

- **Appointments > Edit (Hospital)** – Grants permission to edit hospital appointments

- **Hospital Episode > Remove Episode** – Grants permission to remove/delete episodes

Please ensure that these user groups are correctly set up for your facilities requirements.



FYDO Hospital Update – 05/12/2024

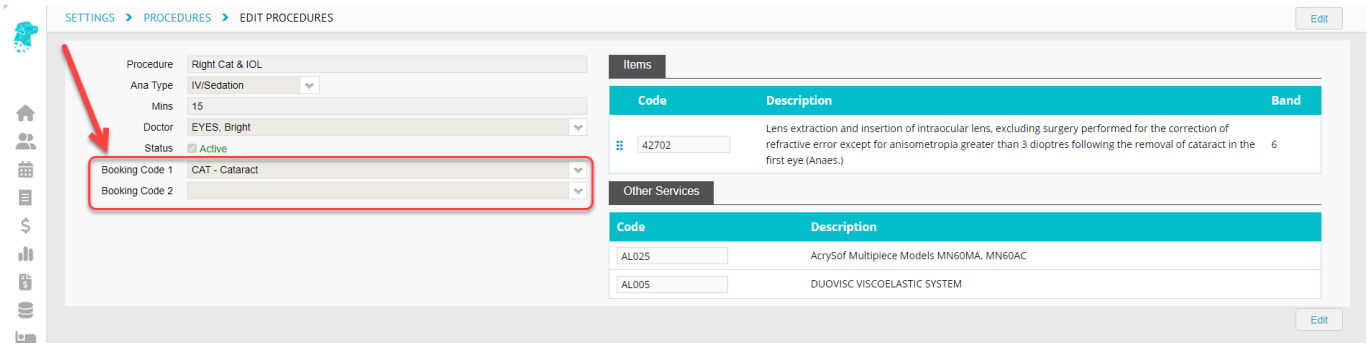
Procedures / Proc Notes Defaults

The ability to default a range of fields based on the **Proc Notes** when entering bookings has become a favourite FYDO feature, saving time and improving accuracy by significantly minimising data entry. We're continually enhancing this functionality to boost efficiency, and this week we're excited to introduce another valuable update!

Facilities can now set default values for the **Booking Code 1** and **Booking Code 2** fields via **Settings > Procedures.**

Additionally, don't forget about the recently added functionality that allows **Doctors** to be assigned to specific Procedures. Leveraging this feature helps streamline the **Proc Notes** field for each doctor, reducing irrelevant entries and minimising the risk of assigning incorrect procedures.

If you'd like assistance setting this up for your facility, our friendly team is here to help. Don't hesitate to reach out!

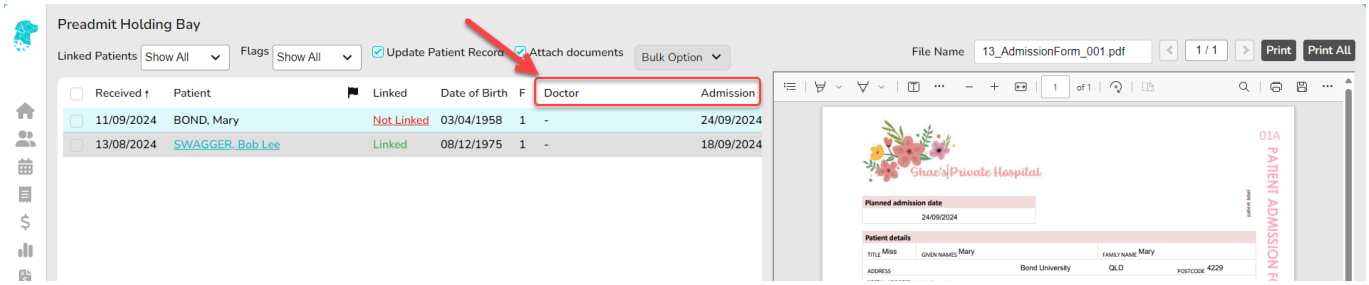


FYDO Hospital Update – 28/11/2024

Preadmit Features

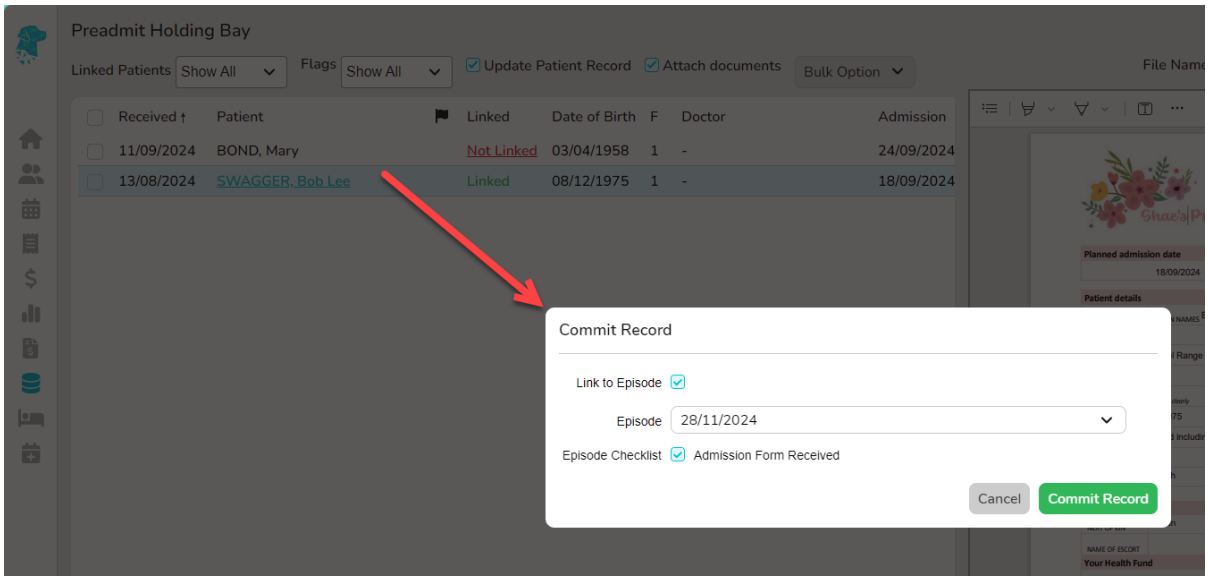
The **Preadmit Holding Bay** has received a makeover! This new design enhances readability and now displays the **Doctor** and **Admission Date** information, supporting an exciting new feature that allows facilities to link admission forms to **specific episodes!**

An additional column has also been added for flags, paving the way for another exciting upcoming update – [redacted]

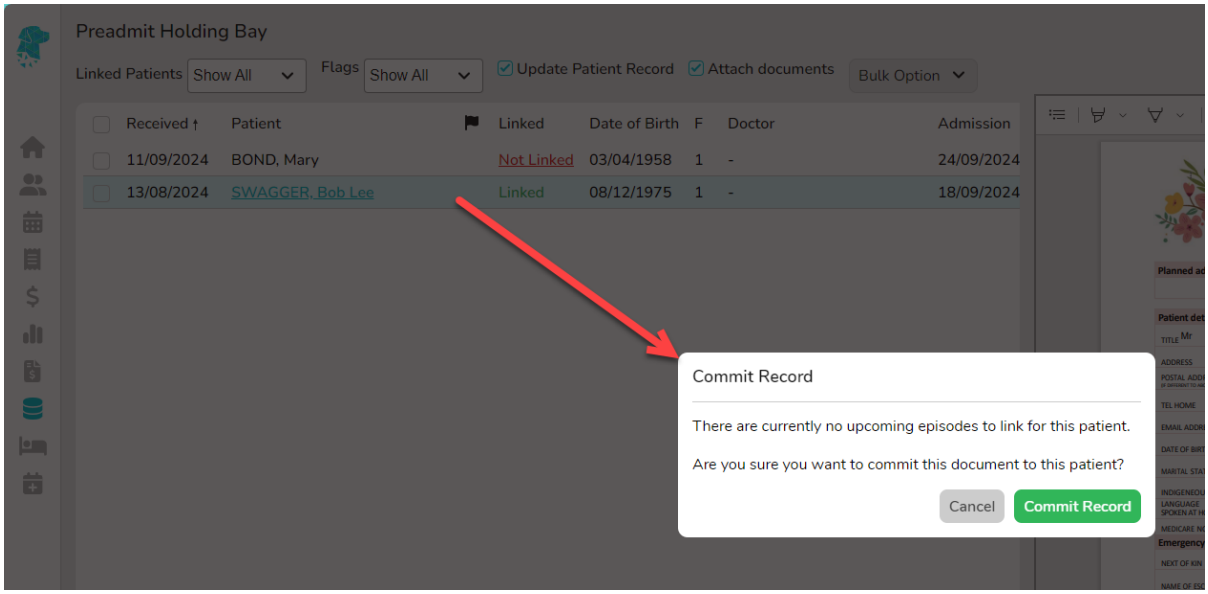


When **committing** a Preadmit form, users will now see a specific pop-up message depending on whether the patient has any future bookings. If the linked patient has a booking for the current or a future date, the pop-up will prompt the user to assign the form to a specific episode!

AND the user will be able to ensure the **Check List** item for **Admission Form Received** is automatically ticked, right from this one screen!

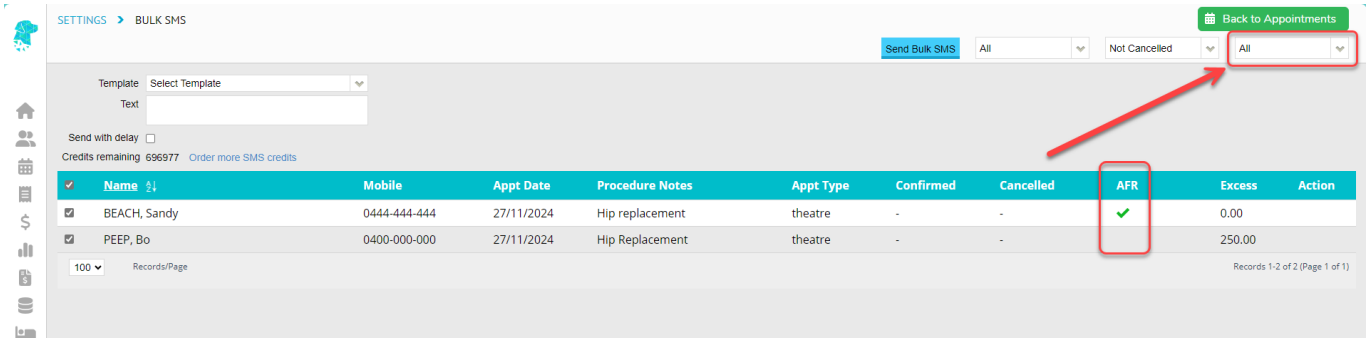


Alternatively, if the patient has no upcoming appointments, a different pop-up will alert the user that the form can still be committed but will not be assigned to a specific episode.



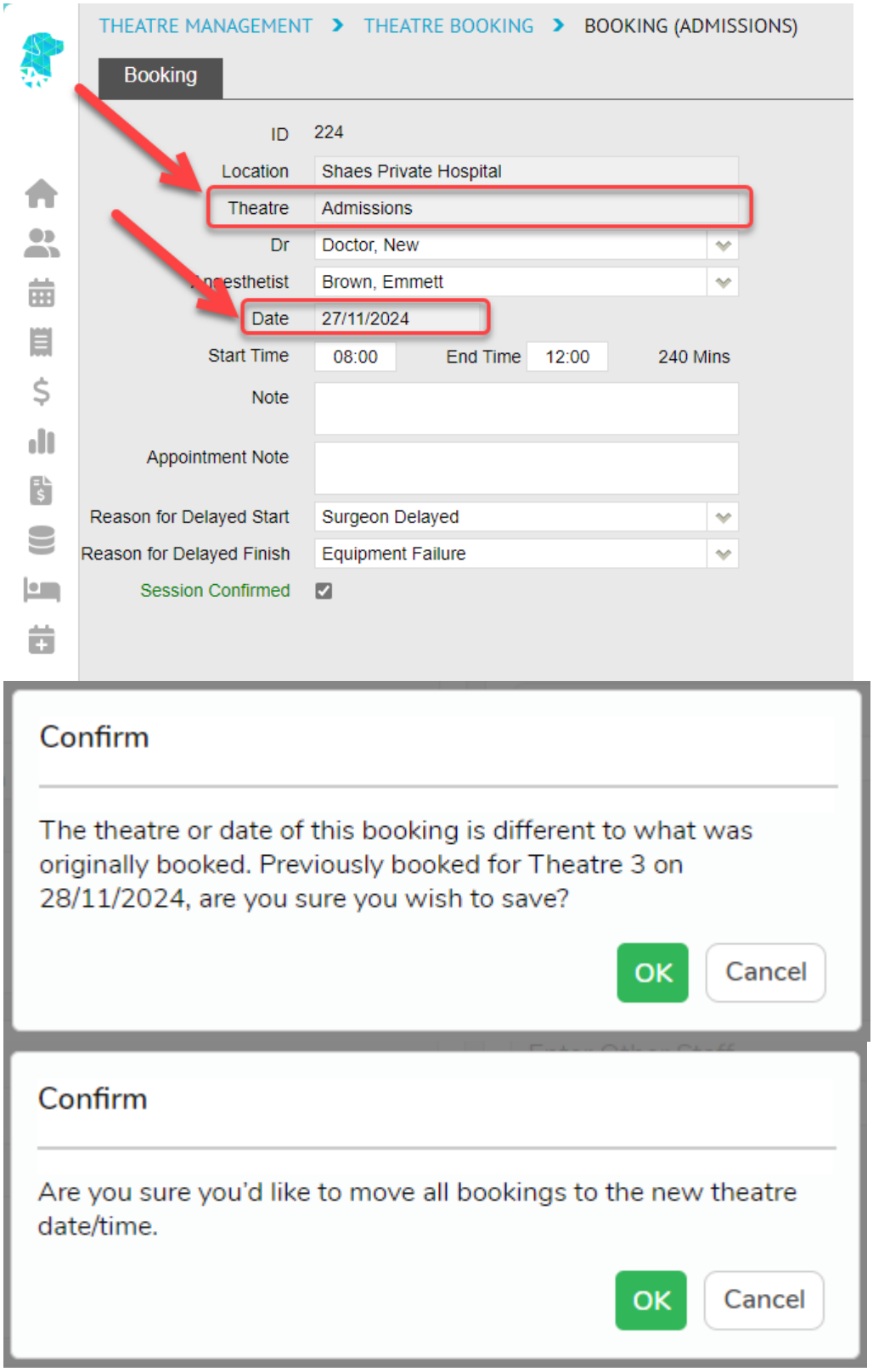
SMS Additions

The **Admission Form Received** status is now visible on the **Bulk SMS** screen. This enhancement simplifies sending SMS reminders specifically to patients who have not yet completed their forms. Additionally, a new filter allows the screen to display only patients whose admission forms have **not** been received.



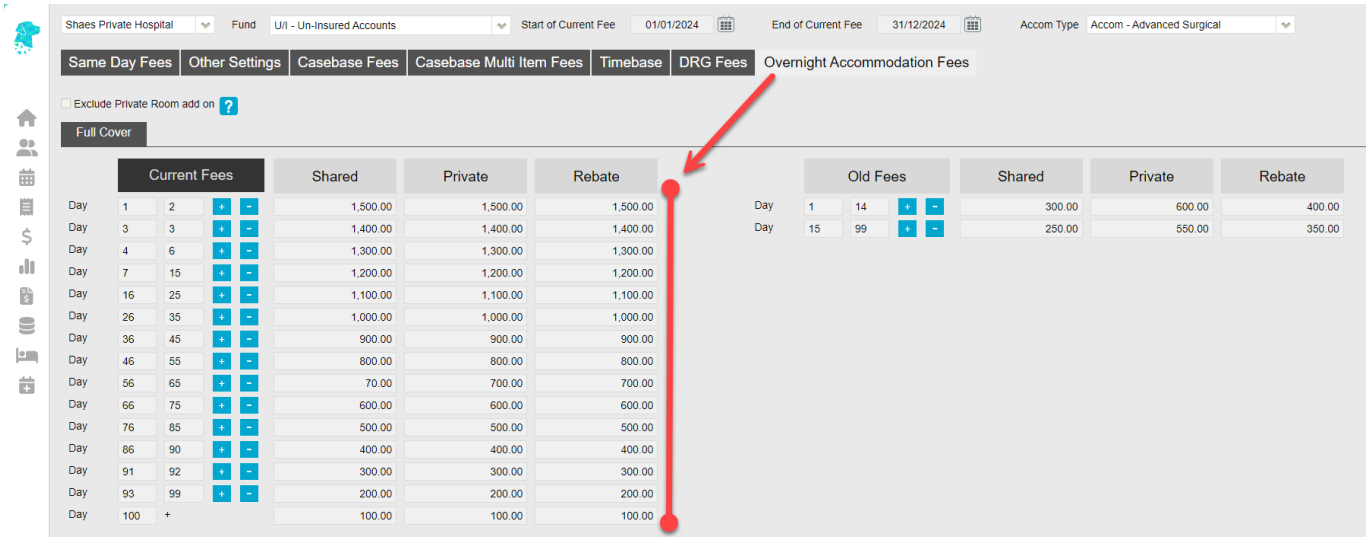
Move Theatre Bookings

We’re excited to introduce a new feature that makes managing Doctors’ Theatre Bookings more efficient! With this update, an entire booking – **patients and all** – can now be **moved in bulk**. This enhancement is particularly helpful when a surgeon changes theatres. Instead of moving appointments one by one, users can simply update the Theatre Booking and confirm the change. All linked patient appointments will automatically be rescheduled to a new theatre/day, saving valuable time and effort.



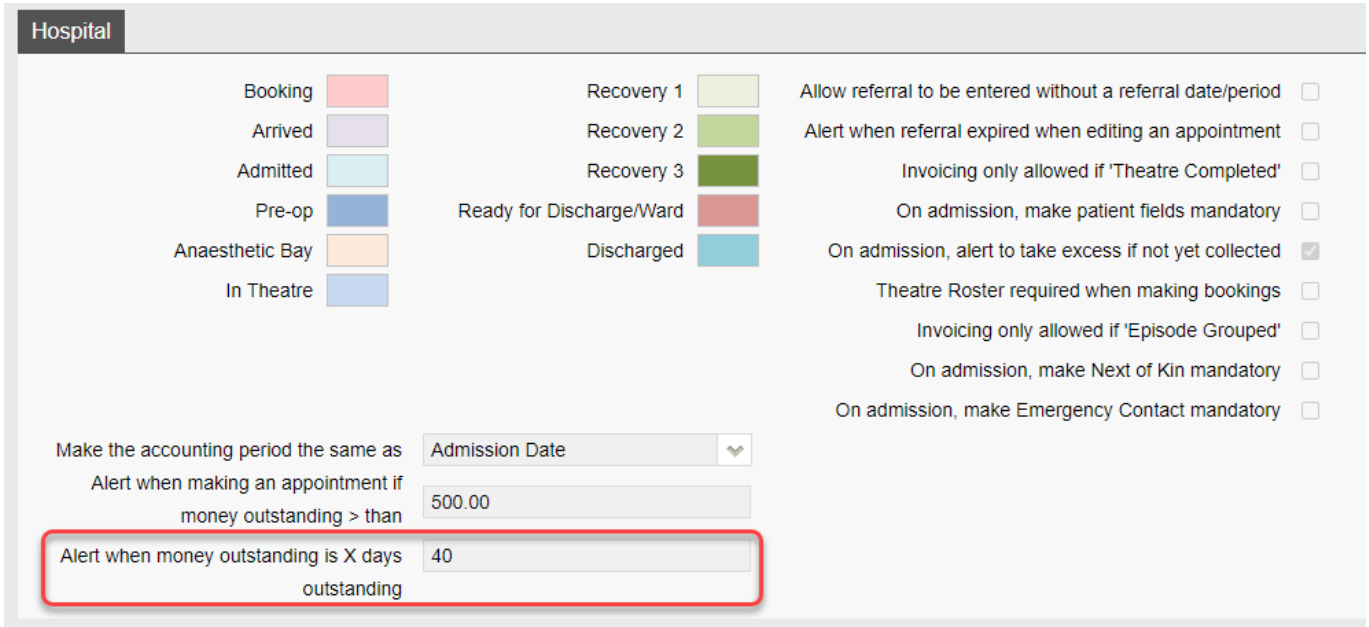
Overnight Accommodation Fees

To accommodate the ever-changing health fund contract requirements for Overnight Accommodation Fees, we have extended the number of allowed step-downs from 6 to 15. This update aligns with recent changes introduced by health funds, which provide more step-down options for larger overnight hospitals.



Outstanding Debt Alert

In August, we introduced a feature that enabled facilities to add an alert for patients with outstanding balances during the booking process. This feature has now been enhanced to include an **outstanding** days field, ensuring that the alert is triggered only for debts overdue by the specified duration.



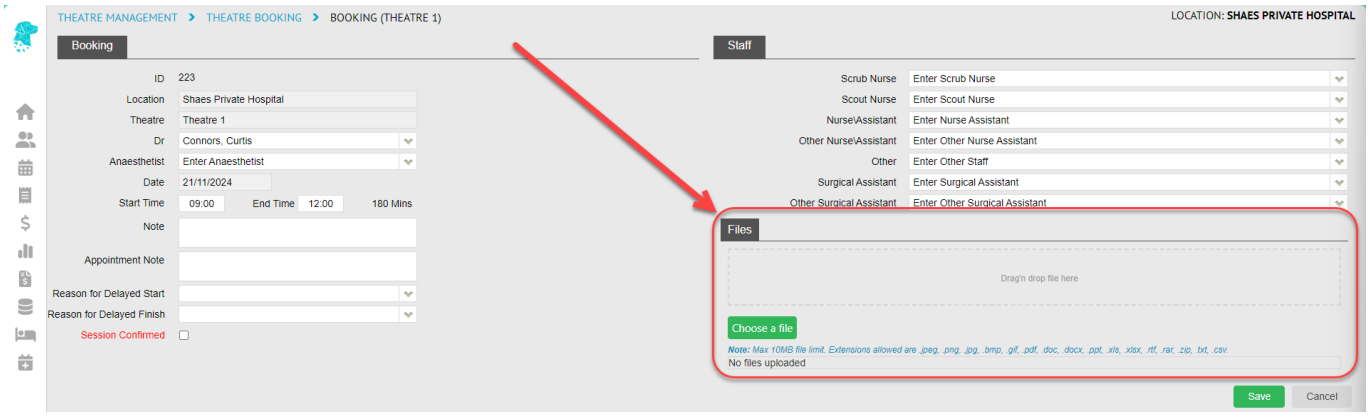
This feature can be configured in **Settings > System Configuration** by entering a value to the '**Alert when making an appointment if money outstanding > than.....'** field.

Facilities can then decide the **timeframe** for this alert to be triggered, by adding a value to the **Alert when money outstanding is X days outstanding**. This new field reduces the number of alert pop-ups for outstanding debt that is current and possibly covered by the patients' health fund.

FYDO Hospital Update – 21/11/2024

Theatre Roster Additions

Facilities are now able to store **Files** within a **Theatre Roster**! This feature has been designed to allow facilities to save information, such as the **Doctors Theatre List**, against the corresponding session. Any number of **Files** can be added, so any amended lists or documents can also be saved and will be stored there in case they are ever needed.



Episode Stats Additions

Additional fields are being added to the **Episode Stats > Excel – Raw Data Export** to enable facilities to easily obtain required information. New data includes:

- **DocScan** – Document Scanned Checklist item is marked
- **ReAdm** – HCP/PHDB Re-Admission field ID, from the Admission Screen
- **ReAdmDesc** – Description for above Re-Admission field
- **ModeOfSepPHDBDesc** – HCP/PHDB Mode of Separation, from the Admission Screen
- **PayorIden** – HCP/PHDB Payer Identifier ID, from the Admission Screen
- **PayorIdenDesc** – Description for above Payer Identifier field

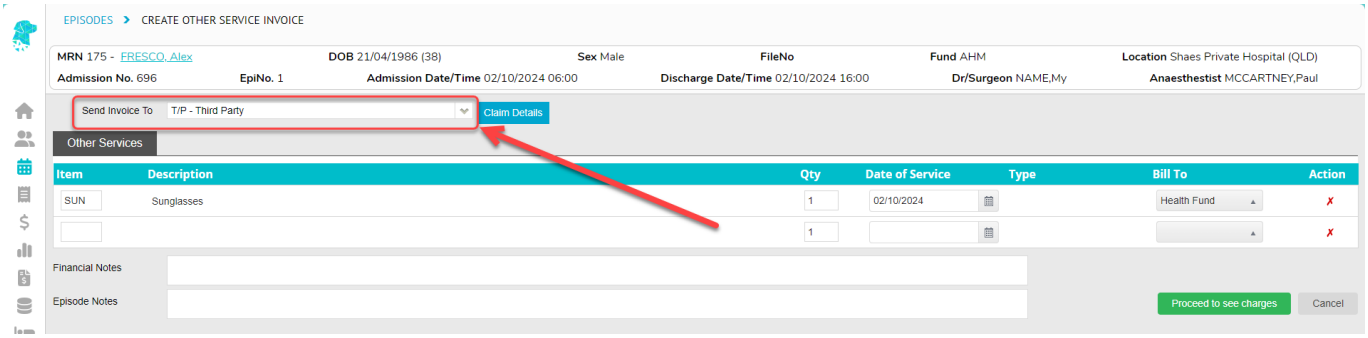
- **FundSource** – State Specific Data for Funding Source/Agreement field, from the Discharge Screen

---

FYDO Hospital Update – 14/11/2024

Other Services Only Invoice

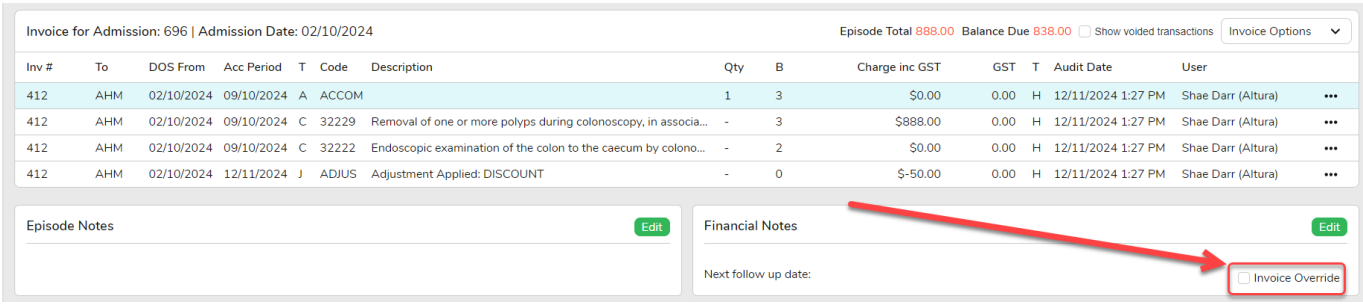
Facilities are now able to raise an **Other Services Only Invoice** to a "fund". The screen will still default to "Uninsured", as this is the most common use case, but the **Fund** dropdown is now activated, allowing the fund selection to be amended if needed.



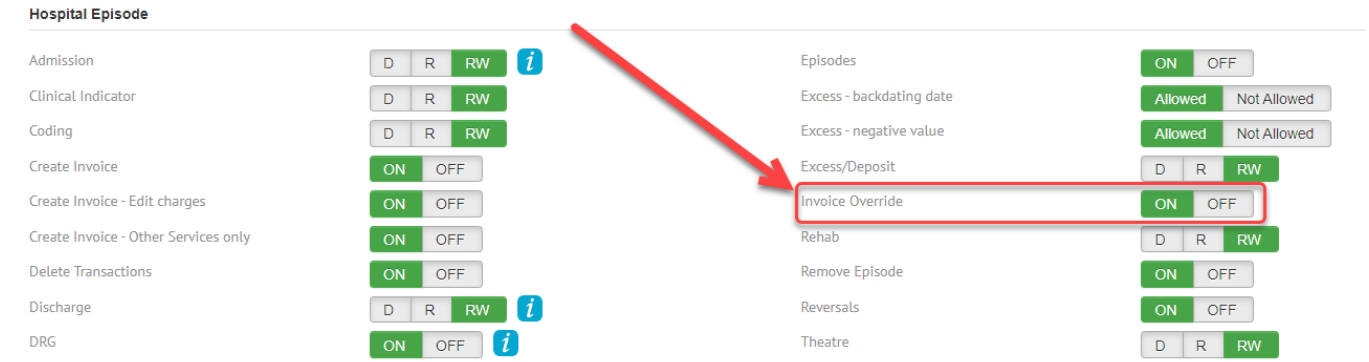
New Invoice Override Feature – [redacted]

In some instances, facilities may be unable to raise an invoice for an episode. These episodes can now be removed from the **Billing Status > Show Not Billed Only Report** by using the new **Invoice Override** feature!

This feature is accessible in the **Episode Screen**, under **Financial Notes.** If it's determined that an invoice isn't necessary, users can go directly from the Show Not Billed Only Report to the Episode Screen and select the **Invoice Override** tick box. Once marked, the episode will no longer appear in the Show Not Billed Only Report.



There is an audit log associated with this box along with a new permission level. By default, this permission will inherit the settings from the existing option to **Delete Transactions.**



[redacted]

Appointments Report

The **Health Fund Name** and **Number** have been added to the **Appointments Report > Excel - Raw Data Export.**

Y	Z	AA	AB	AC	AD	AE	AF
MedicareIssueNumber	MedExpiry	EpiFundId	EpiFund	EpiMembership	AppmtDate	AppmtTime	AdmNum
3	31/01/2026	[redacted]	BUP	12312345	08/11/2024	10:30 AM	688
	-	51	U/I		08/11/2024	11:00 AM	689
	-	7	ANZ	123	05/11/2024	8:45 AM	694
	-	53	W/C	WC1234Q56787	08/11/2024	9:30 AM	686
		56	BUP	123456	04/11/2024	3:20 AM	683
1	31/01/2026	35	MPL	12345678B	04/11/2024	2:20 AM	681
2	31/08/2023	48	POL	12345	04/11/2024	1:50 AM	678
	-	24	HCF	123456	06/11/2024	2:20 AM	685
	-	56	BUP	123456	05/11/2024	1:50 AM	679
1	31/01/2026	51	U/I	0	12/11/2024	8:00 AM	693

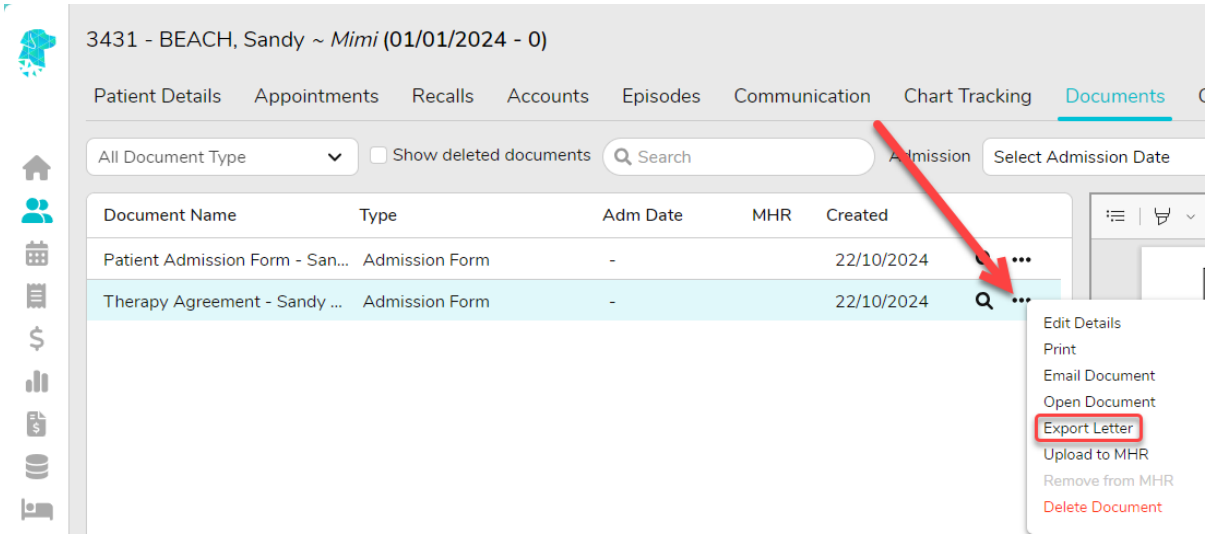
Bug Fix

The issue that some users experienced with the Cancer Registry Data Extract has been resolved.

FYDO Hospital Update – 08/11/2024

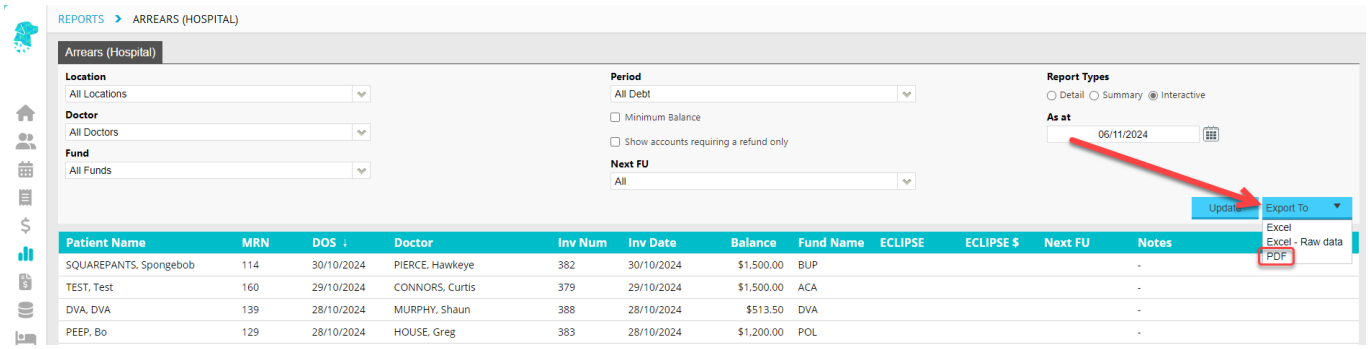
Exporting Letters

Users can now **Export Letters** as **word documents**, enabling them to download and edit the form with any additional information as needed.



Arrears Report Improvements

The **Interactive Arrears Report** now has an additional export feature, allowing it to be saved as a **PDF.**



The **Raw Data Export** has also been enhanced. Previously, the **Date Sent** was displaying for ECLIPSE Claims; now, it will also appear for **Paperbased Claims.**

AC	AD
Billtype	Sent
Paperbase	02/10/2024
ECLIPSE	19/03/2024
Paperbase	29/07/2024
ECLIPSE	
ECLIPSE	20/03/2024
Paperbase	19/03/2024
ECLIPSE	29/07/2024
Paperbase	02/10/2024
Paperbase	19/03/2024
Paperbase	19/03/2024

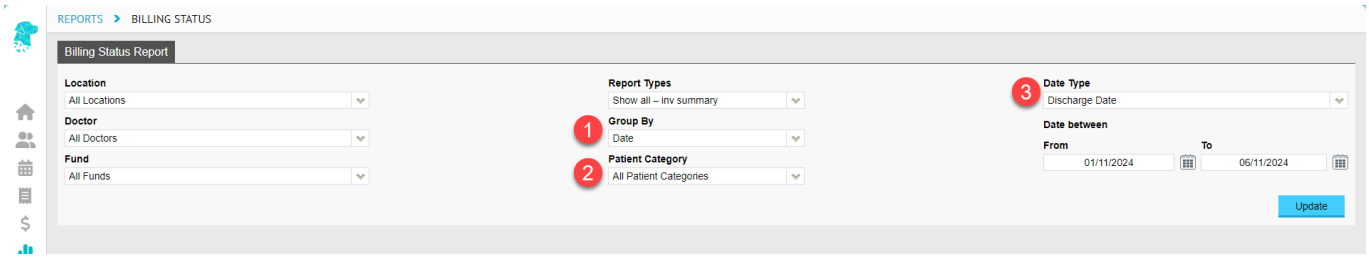
Billing Status Report Improvements

The **Billing Status Report** has received several exciting improvements for the **Report Types > Inv Summary** and **Inv Detail** featuring:

1. A new **Group By** to organise the report by **Date** or **Fund**

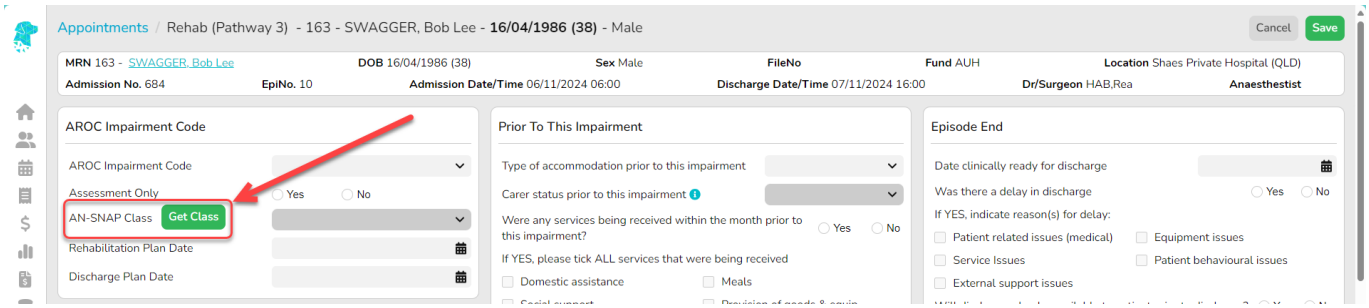
2. A new **Patient Category** filter to sort the report based on the patient's category

3. New **Date Type** options that allow selection based on **Audit Date** or **Date of Service**



AN-SNAP Class Enhancement

FYDO can now calculate the **AN-SNAP Class** for **Rehabilitation** admissions, using the latest Version 5 classification standards. This feature ensures compliance with current guidelines and supports accurate patient classification and reporting.



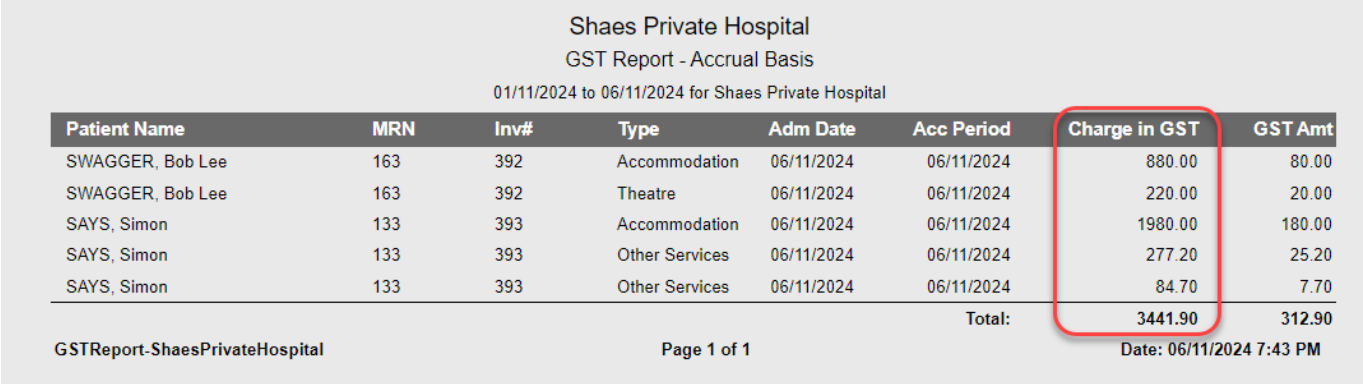
New Access Level

In addition to the existing option to restrict access to edit document names and types, there is now an option to prevent users from **Editing Letters.**



GST Report Additions

The **GST** Report now includes a total **Charge inc GST** amount for improved clarity.



Shaes Private Hospital

GST Report - Accrual Basis

01/11/2024 to 06/11/2024 for Shaes Private Hospital

Patient Name	MRN	Inv#	Type	Adm Date	Acc Period	Charge in GST	GST Amt
SWAGGER, Bob Lee	163	392	Accommodation	06/11/2024	06/11/2024	880.00	80.00
SWAGGER, Bob Lee	163	392	Theatre	06/11/2024	06/11/2024	220.00	20.00
SAYS, Simon	133	393	Accommodation	06/11/2024	06/11/2024	1980.00	180.00
SAYS, Simon	133	393	Other Services	06/11/2024	06/11/2024	277.20	25.20
SAYS, Simon	133	393	Other Services	06/11/2024	06/11/2024	84.70	7.70
					Total:	3441.90	312.90

GSTReport-ShaesPrivateHospital Page 1 of 1 Date: 06/11/2024 7:43 PM

FYDO Hospital Update – 24/10/2024

Informed Financial Consent Additions

Facilities now have the option to add the following fields to IFC templates:

- Patient Title
- Patient Given Name
- Patient Surname
- Patient Email Address

Please see our wiki page Tokens – Informed Financial Consent (IFC) for a full list of our IFC tokens. And reach out to one of our friendly staff if you need assistance making amendments to your IFC templates.

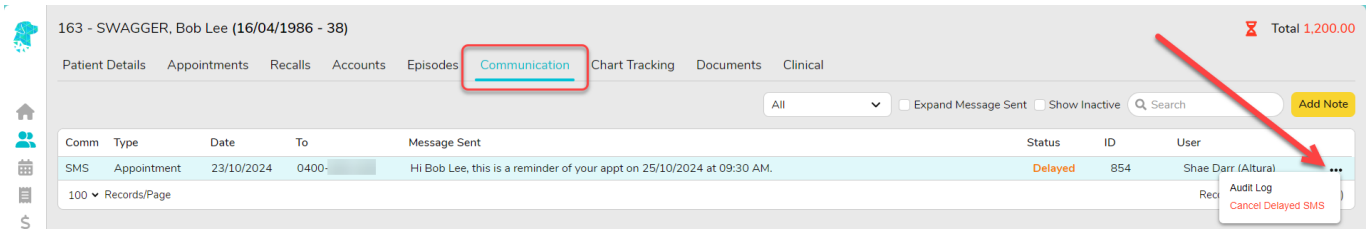
Shaes Private Hospital
1 Sunshine Place
SUNSHINE ACRES QLD 4655
P: (07)5444-4444
F: (07)5455-5555
E: shaesprivatehospital@mail.com

INFORMED FINANCIAL CONSENT

Patient First Name:	Bob Lee	Patient Surname:	SWAGGER
Patients Title:	Mr	Patient Email:	bullseye@shooters.com.au
Doctor:	House, Greg	DOB:	16/04/1986
Fund:	Australian Unity	Membership #:	123456
Excess:	$500.00	Co-Payment:	$50.00
Admission:	16/10/2024	Printed:	23/10/2024 at 11:08

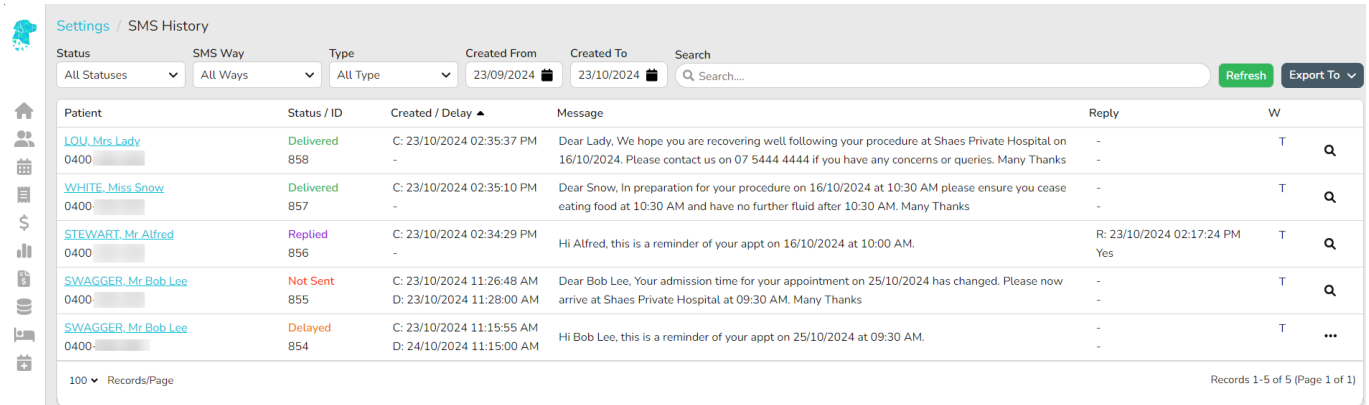
Delayed SMS Improvements

Delayed SMS messages can now be cancelled. While FYDO has always allowed users to schedule SMS messages to be sent at specific times, you now can cancel a scheduled SMS if needed.
To cancel, go to the patient's **Communications** Tab and select **Cancel Delayed SMS** from the menu.
The audit log has also been upgraded to reflect these new functions.



SMS History Makeover

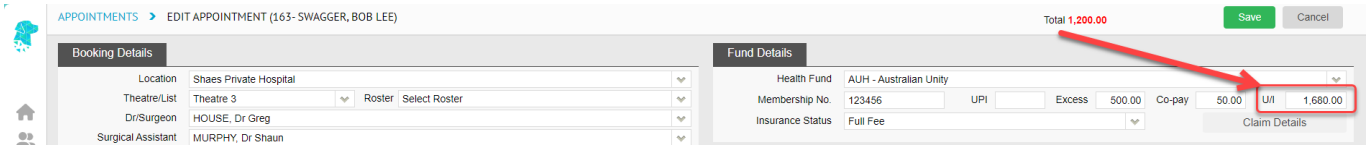
The SMS History Screen has been redesigned to improve readability and align with FYDO's modern look and feel.



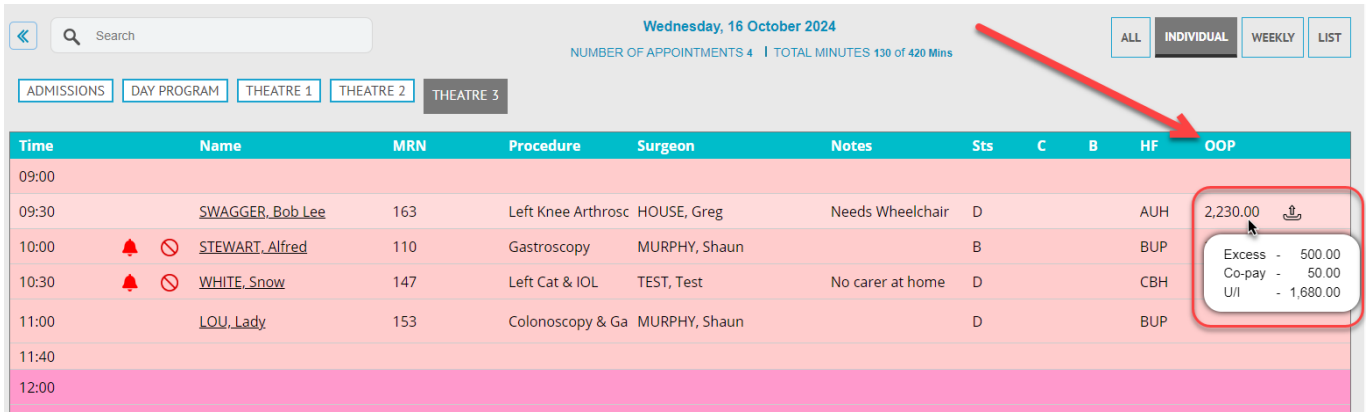
New Un-Insured Fees Field

Facilities can now record any **Un-Insured Fees** that a patient must pay in the **Edit Appointment**

Screen. This new field will be especially helpful for documenting excesses, co-payments AND gap fees, as each amount can be entered separately.



The **Appointments Screen** default view has been updated to reflect the **Out Of Pocket (OOP)** costs. This column will display the total of all amounts entered in the **Excess, Co-Payment AND Un-Insured fields**. Users can hover over the OOP figure to see the breakdown of the costs.
This new OOP column can be added to any Custom View.



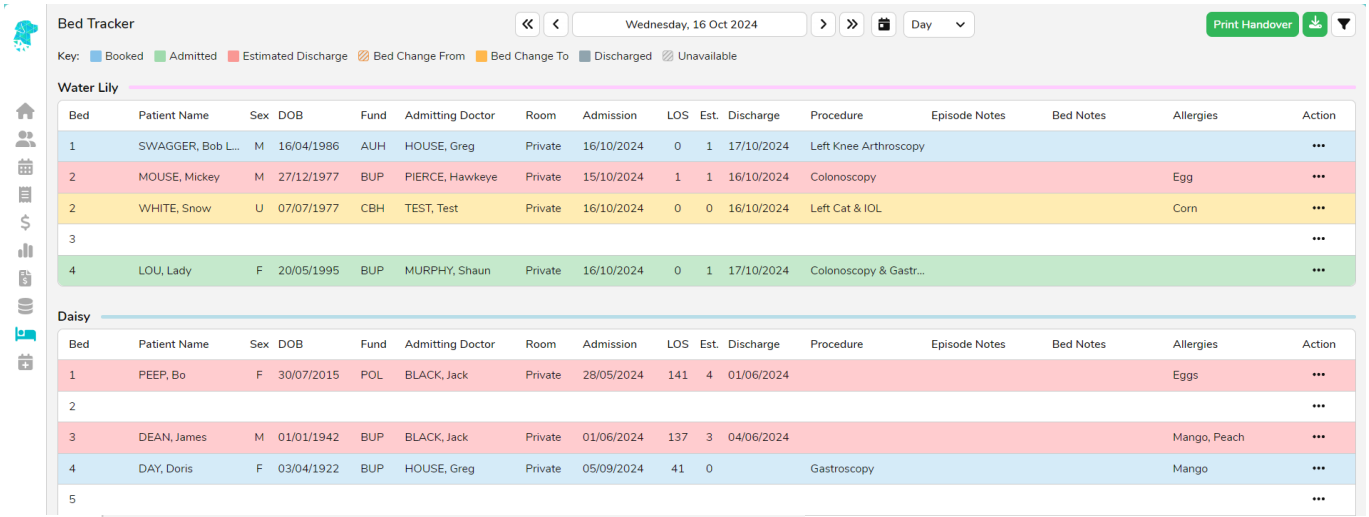
Additionally, this field will appear on the **IFC Screen**, and new tokens are available to print these details on documents such as the IFC, theatre list, or send via SMS if required.

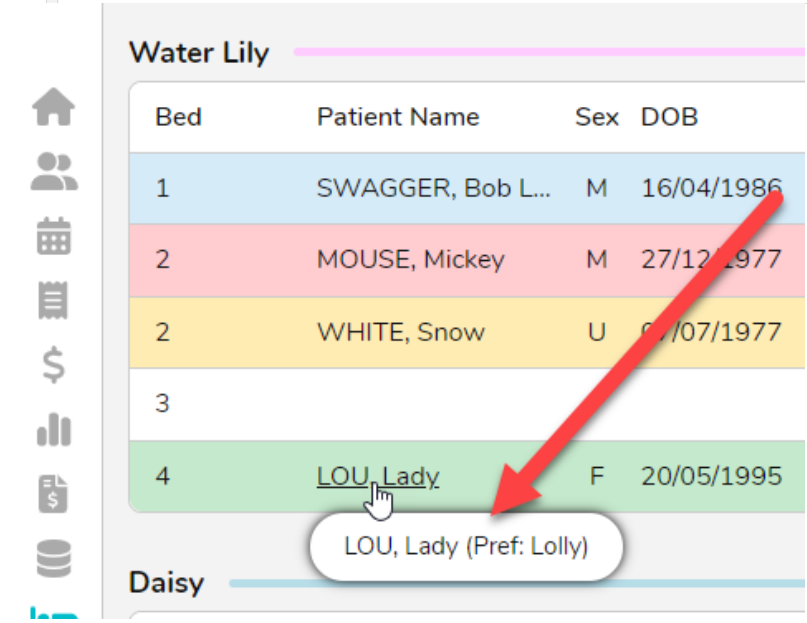
FYDO Hospital Update – 17/10/2024

Bed Tracker Improvements

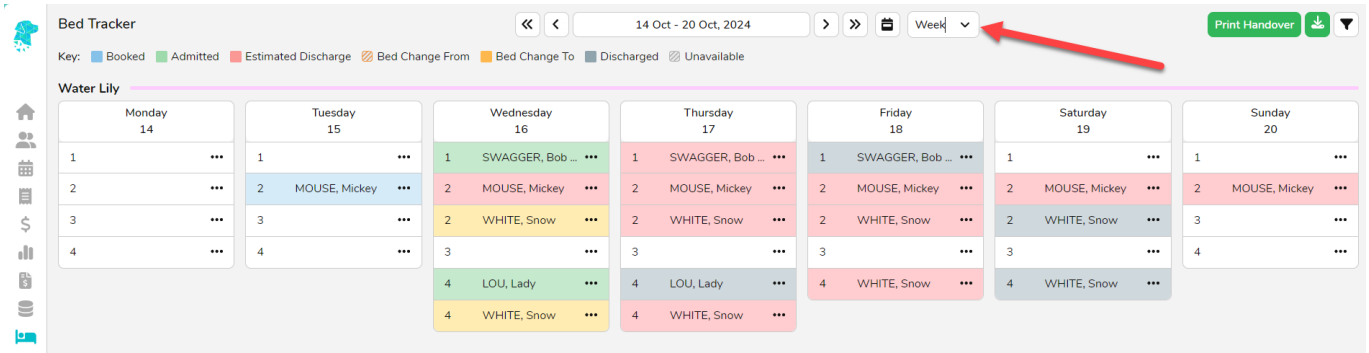
The FYDO Bed Tracker has exciting new additions with **extra columns** in the **Daily View**. Along with new **Weekly** and **Monthly view** options!

New fields added to the **Daily View** are:
– Sex
– Health Fund
– Length of Stay
– Procedure Notes
– Allergies
– Hover on Patient Name to display “Preferred Name”

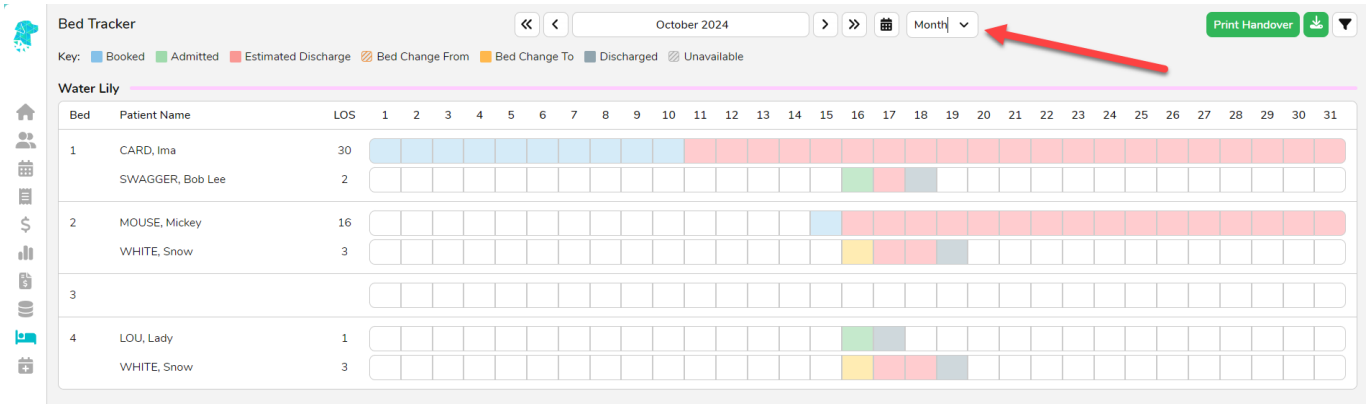




The new **Weekly View** can be displayed using the dropdown to select **Week.**



The new **Monthly View** can be displayed using the dropdown to select **Month.**



Procedure List Improvements

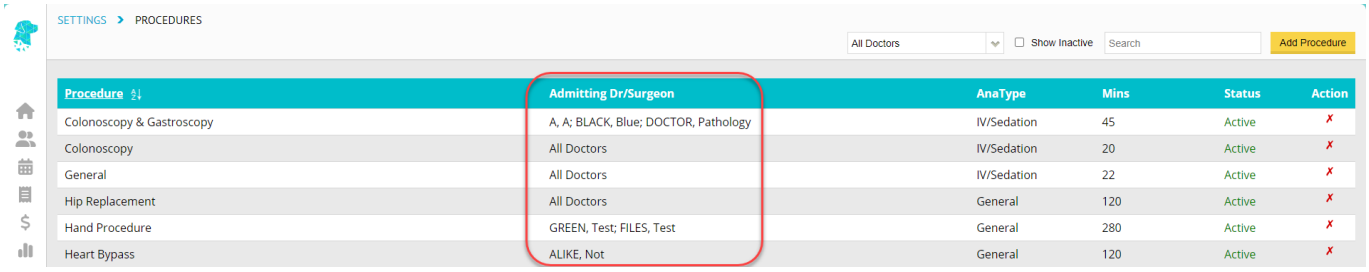
The **Procedures** populating the **Proc Notes** field on the Edit Appointments Screen, can now be defaulted based on the assigned **Doctor/ Surgeon!**

This wonderful new feature allows hospitals to set unique defaults for each doctor, such as appointment lengths or prosthesis preferences. Making booking entries a breeze!

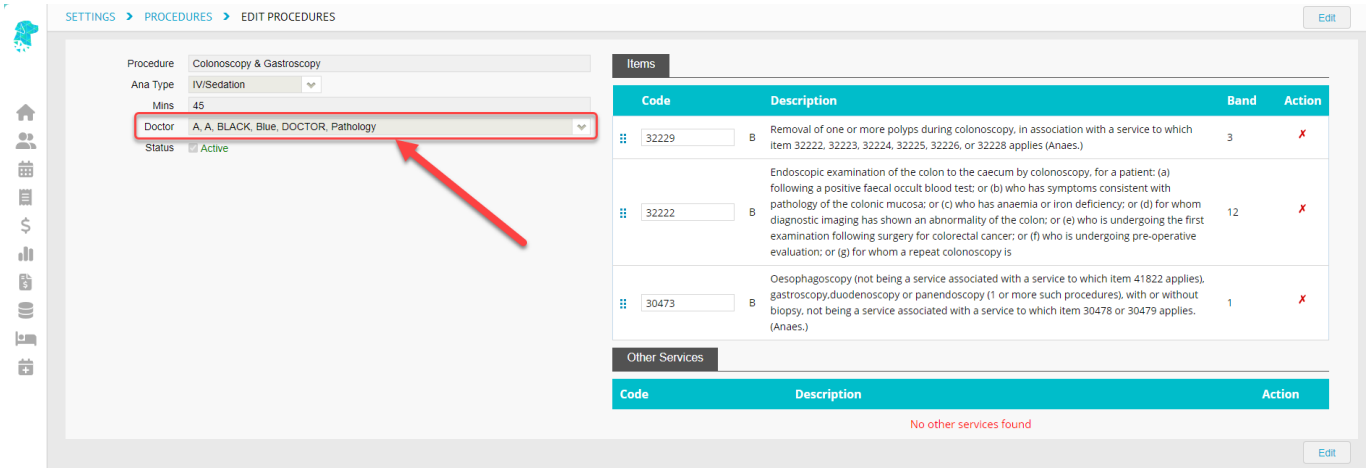
- Once configured, only procedures linked to **All Doctors** or the **admitting doctor** will appear in the dropdown list, streamlining the process of booking patients.

- The Procedure List, in settings, will show which doctors are linked to each procedure.

- Use the new Doctor Field when setting up a procedure entry to assign it to a specific doctor.

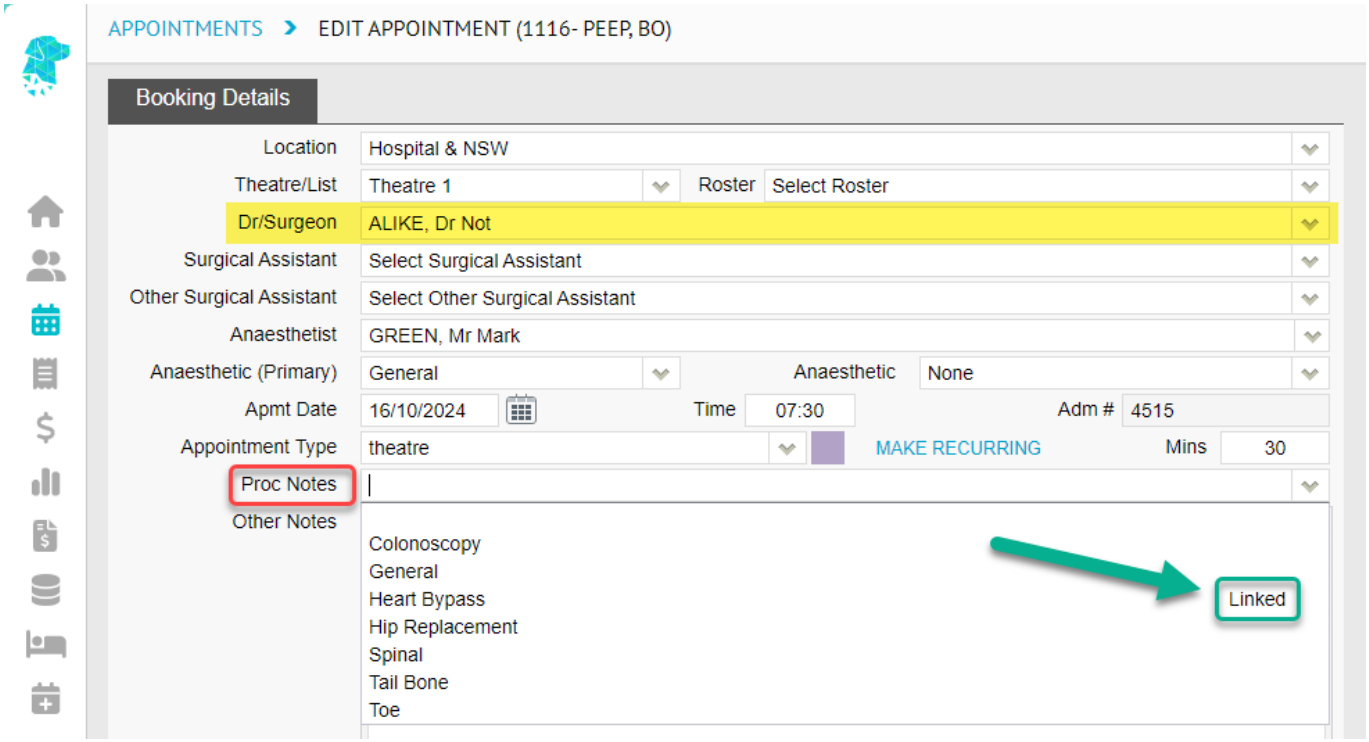


And each item can be linked using the new **Doctor** field when setting the entry up.



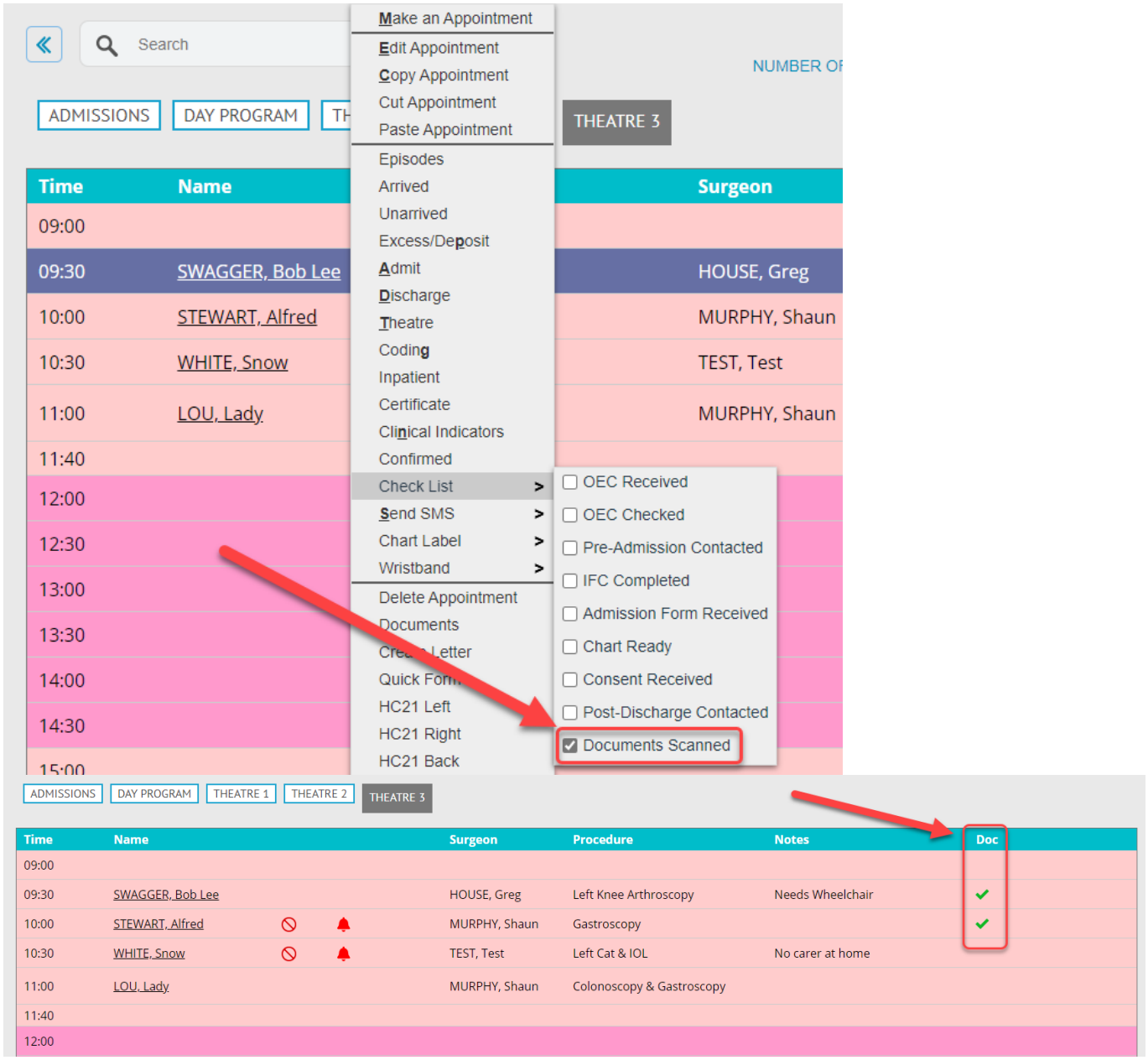
In the **Proc Notes** field on the **Make / Edit Appointment** Screen, only the Procedure linked to that Doctor / Surgeon (or all doctors) will be shown.

Linked procedure will display with the word **Linked** to indicate their association with the relevant doctor.



New Check List Option – Documents Scanned

You can now use the FYDO **Check List** feature to manually mark when a document or patients' chart has been scanned, either into FYDO Documents or your EMR system. The new tick box on the **Check List** gives the ability to document the task being performed AND identifying that it has been done on the Appointments Screen!

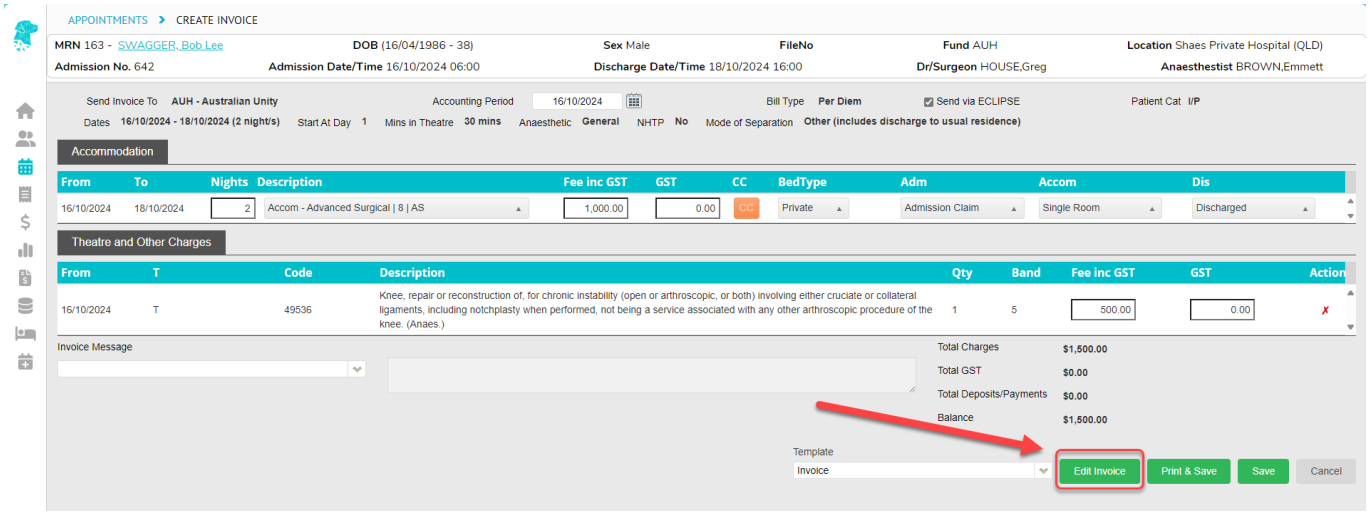


Please reach out to one of our friendly staff if you'd like assistance in creating a Custom View to show this information.

Create Invoice – New Edit Invoice Option

When creating an invoice, users can now move from the **second Create Invoice** page back to the first using the **Edit Invoice** button.

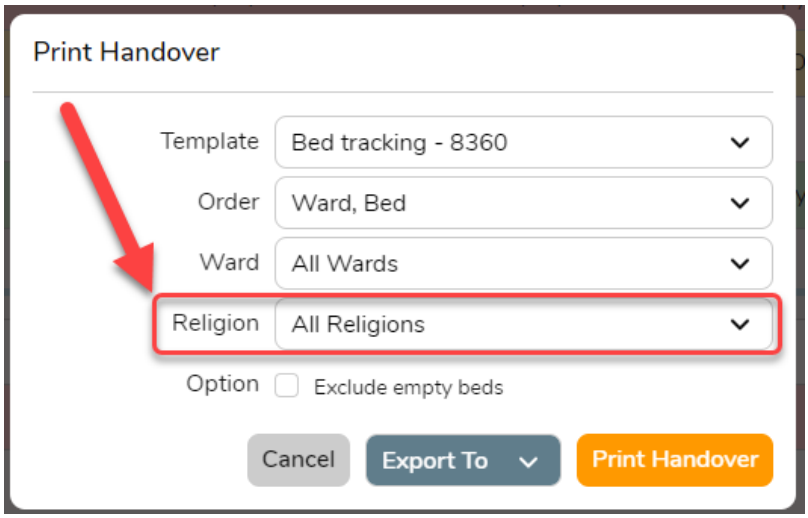
This button works just like the **Edit IFC** button on the Informed Financial Consent page.



Bed Tracker – Religion Filter

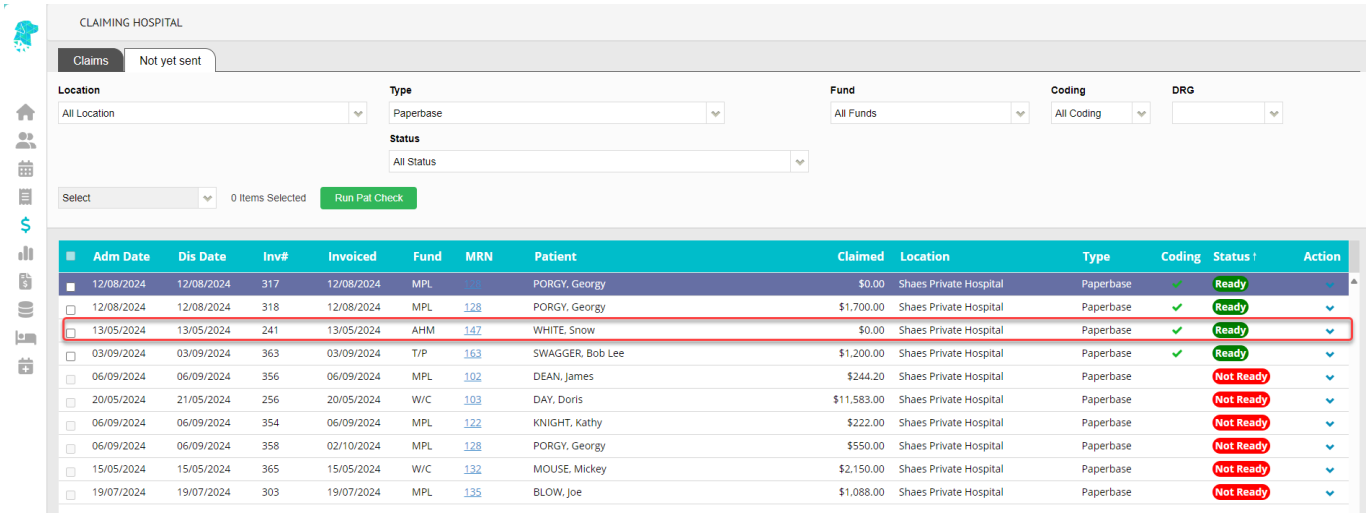
The **Handover Report** from the Bed Tracker now has the option to filter patients by **Religion.**

The patient's religion information can also be populated on the handover report, so if you'd like this amendment made, please contact our friendly staff and they can assist you.



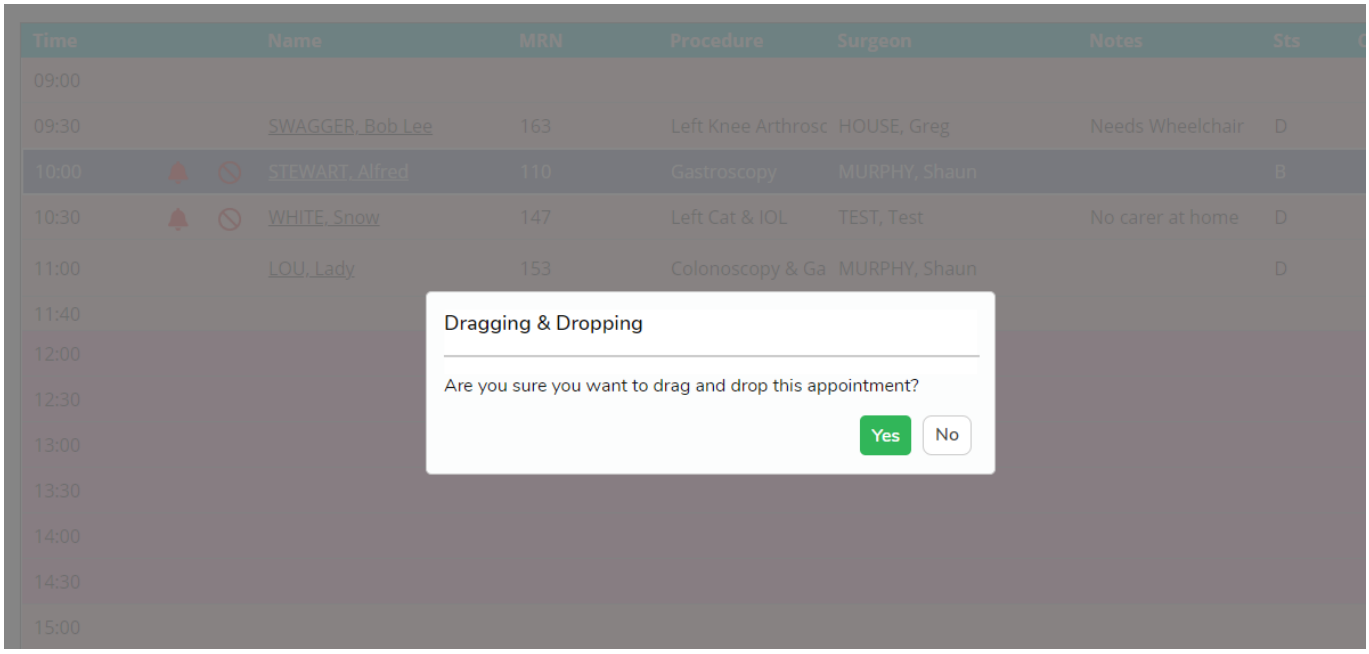
Claiming Hospital – Not Yet Sent

Paper based Health Fund claims with a zero-dollar balance *(e.g. when the patients' excess amount has covered the entire procedure cost)* will now appear on the **Claiming Hospital > Not Yet Sent** tab. This allows users to **Mark as Sent** when the claims are manually submitted to the fund.



Drag & Drop Alert

Users will now receive an alert when using the FYDO **Drag & Drop** feature, helping to prevent appointments from being moved accidentally.



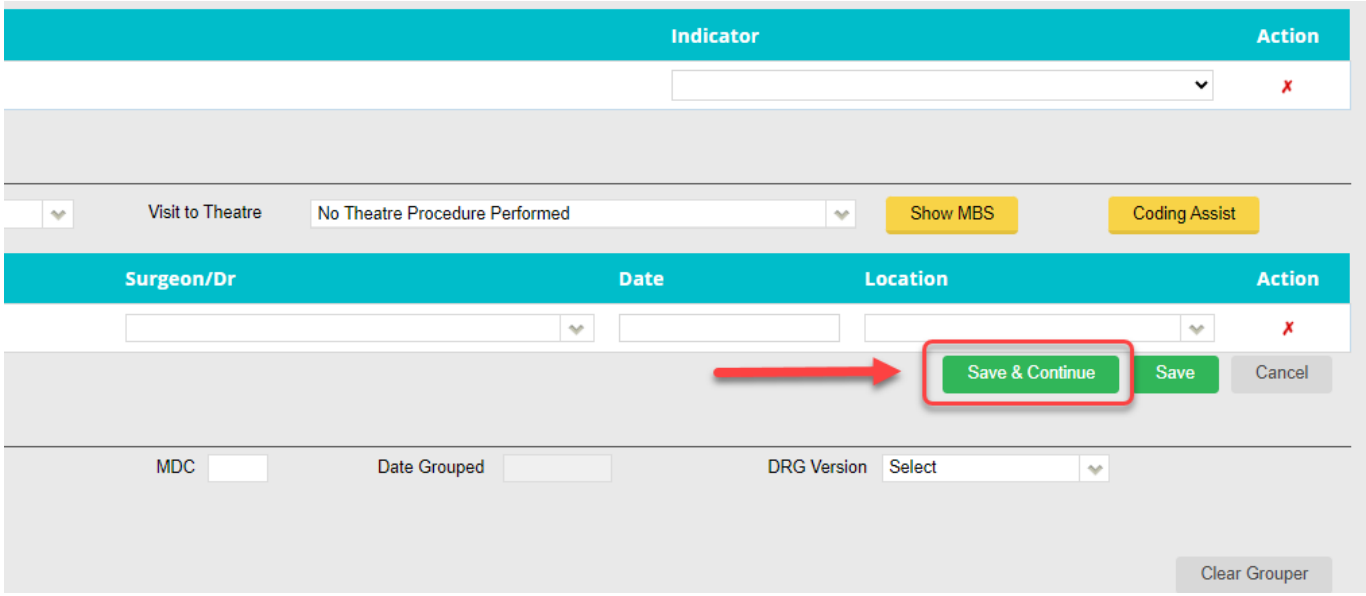
Bug Fix

The issue that some users experienced with verifying Concession Cards has been resolved.

FYDO Hospital Update – 10/10/2024

Coding Screen

We are excited to introduce a new '**Save and Continue**' button on the Coding Screen, enabling users to save their progress while remaining in edit mode.



APIs and Webhooks

Changes have been made to the Patient and Episode, Webhooks APIs and to include Patient Pronouns and Previous Names. Episode Webhooks and APIs now include the Arrived and Ready for pick up times.

Bug Fixes

- The issue with dragging and dropping appointments to the same time slot has been resolved.

- The issue with verifying patient Concession Cards on the patient screen has been resolved.