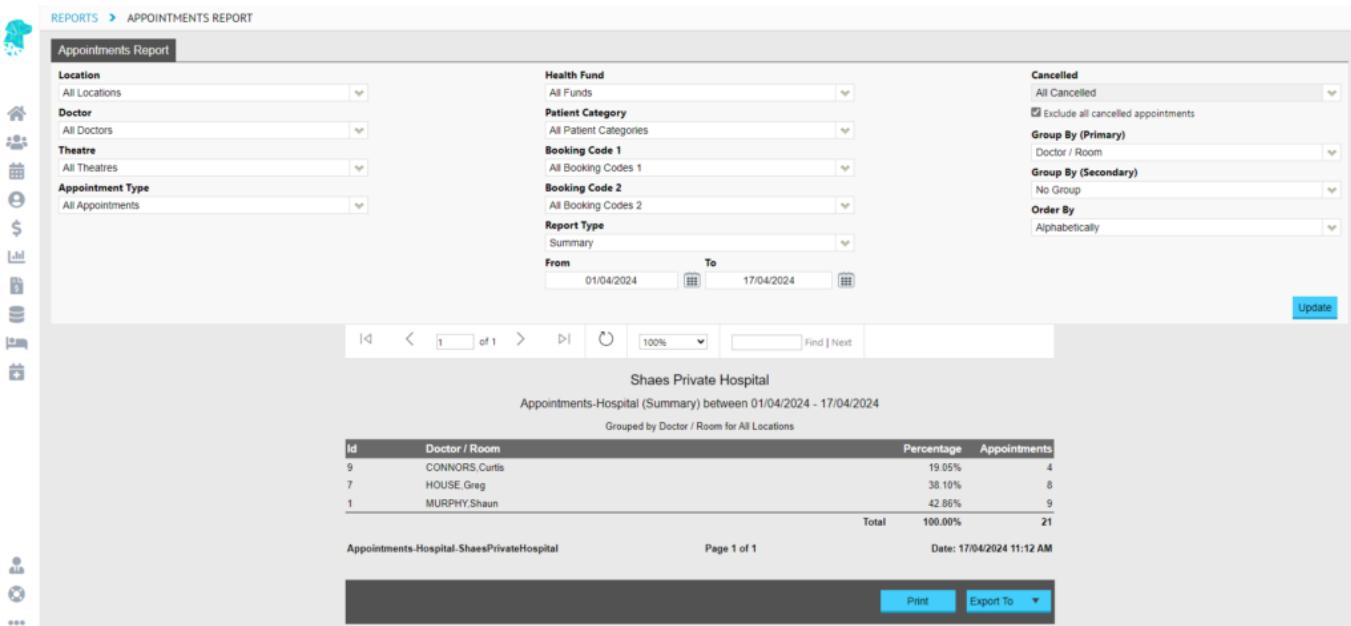


# FYDO Hospital Update - 18/04/2024

## New Appointments Report

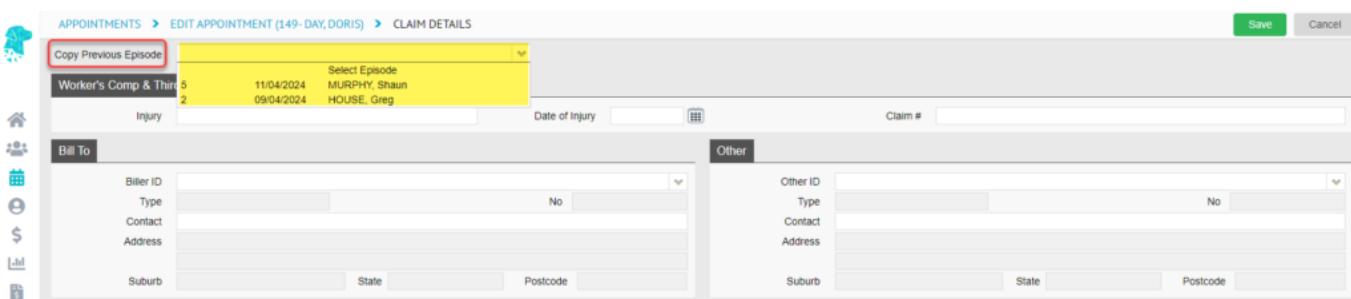
FYDO has introduced a new report that provides users with statistics for **all appointments**, irrespective of their admission or discharge status. This report includes all bookings, making it suitable for use of facility planning, even for future dates when patients have not yet been admitted. Additionally, the report offers various filter options, along with group by and order options, making it a valuable addition to the FYDO reports library.



The screenshot shows the 'Appointments Report' page. At the top, there are various filters: Location (All Locations), Health Fund (All Funds), Patient Category (All Patient Categories), Booking Code 1 (All Booking Codes 1), Booking Code 2 (All Booking Codes 2), Report Type (Summary), and a date range from 01/04/2024 to 17/04/2024. To the right, there are options for Cancelled (All Cancelled, Exclude all cancelled appointments), Group By (Primary: Doctor / Room, Secondary: No Group), and Order By (Alphabetically). Below the filters is a summary table for Shaes Private Hospital, showing the percentage and count of appointments for three doctors: CONNORS.Curtis, HOUSE.Greg, and MURPHY.Shawn. The total is 100.00% of 21 appointments. At the bottom, there are buttons for Print and Export To.

## WorkCover Claim Details - Copy Previous

FYDO now offers users the ability to copy previous **Claim Details** for WorkCover or Third-Party admissions. This feature is especially advantageous, and will greatly reduce data entry, for hospitals handling WorkCover patients who require multiple admissions throughout their treatment.



The screenshot shows the 'Edit Appointment' screen for a specific patient. The 'Copy Previous Episode' button is highlighted with a red box. The main area shows the appointment details: Worker's Comp & Third Party, Injury date 11/04/2024, and Date of Injury 09/04/2024. The 'Bill To' and 'Other' sections are also visible.

## Print List - Excel Raw Data Additions

Additional data types have been added to the **Print List > Export to Excel - Raw Data Report** to assist users in collating data. Some of the newly included fields are:

- Medicare Eligibility

- DVA Number and Colour
- Pension Number
- Country of Birth
- Check List Tick Box Information
- Next Of Kin, Emergency Contact, Contributor and Pick Up Person Details
- And more!

Today

Mar 2024

THEATRE 1 THEATRE 2 THEATRE 3

Time	Name	MRN
8:00 AM		
8:30 AM		
9:00 AM		
9:30 AM	STEWART, Alfred	110
10:00 AM	JACKSON, Michael	104
10:30 AM	DAY, Doris	103
11:00 AM	MIDDLETON, Catherine	107
11:30 AM	DEAN, James	102
12:00 PM	PEEP, Bo	129
12:30 PM	PORGY, Georgy	128
1:00 PM	WAYNE, Marion	148
1:30 PM	STEWART, Alfred	110
2:00 PM	MUNRO, Marilyn	101
2:30 PM	HAYNES, Cornell	111

Locations: All Locations

Departments: All Departments

Doctors/Theatres: All Doctors/Theatres

Filter: All Appointments Inc Cancelled

Action

1

Walk Patient In

Find Available Appointment

Select an action

Print List

List Re-ordering

Print List

Template: Theatre list

Order of List: Theatre, Booking Time, Doctor, Anaesthetist

Theatre: Theatre 1

Surgeon: All Dr/Surgeon

New Page: Not set

From Date: 04/03/2024 To Date: 04/03/2024

Time From: 12:00 AM Time To: 11:59 PM

Options:  Include dummy appointments  Include cancelled appointments

Copies: 1

Export To: **Excel – Raw data** (highlighted with a red box and a red number 2)

Print Cancel

## FYDO Hospital Update - 11/04/2024

### Fees Setup Audit Log

FYDO now maintains a comprehensive audit log for any amendments made to fees in the **Fees Setup**. These logs can be accessed by navigating to **Settings > Logs** and searching for the relevant health fund.

SETTINGS > LOGS		All Users 11/03/2024 10/04/2024 Search on Text MRN Search		
Username	Message	Date Created	Action	
Shae Darr (Altura) (Backend)	Fund Fees [ID - '35', Fund Code - 'MPL', LocID - '1'] Edited : (Same Day Accommodation Fees): Band - 1: Current Full Fee changed from '300.00' to '350.00'	10/04/2024 1:57:52 PM		
Shae Darr (Altura) (Backend)	Fund Fees [ID - '35', Fund Code - 'MPL', LocID - '1'] Edited : (Same Day Fees): Start of Current Fee changed from '01/10/2023' to '01/09/2023', End of Current Fee changed from '31/03/2024' to '30/09/2024'.	10/04/2024 1:57:46 PM		

### Billing Status Report - Show Not Billed Additional Filters

To facilitate an even MORE efficient invoicing and coding process, additional filters have been incorporated into the new **Interactive Show Not Billed Report**. Users can now filter by **Theatre Complete Status** and **Coding Complete Status**.

REPORTS > BILLING STATUS

Billing Status Report

Location: All Locations

Theatre Complete: All Theatre

Coding Complete: All Coding

Report Types: Show not billed only  Excludes episodes billed \$0  Excludes cancelled episodes

Fund: All Funds

Discharges between: From 01/10/2023 To 10/04/2024

Update

## Preadmit Holding Bay - Updates Episodes Screen

Users can now update health fund details, for the patients' associated episodes, directly from the Preadmit Holding Bay.

Health Fund Update

Fund	AHM	Membership No.	1231234	UPI	0
------	-----	----------------	---------	-----	---

Existing Episode Health Fund Details

Since you have updated the patients health fund details, select which episodes you would like to also update. We have auto selected all future episodes.

Update	Date	Fund	Membership No	UPI	Patient Name
<input checked="" type="checkbox"/>	04/03/2024	BUP	12312345	0	Day, Doris
<input checked="" type="checkbox"/>	22/02/2024	BUP	12312345	0	Day, Doris
<input type="checkbox"/>	19/02/2024	BUP	12312345	0	Day, Doris
<input type="checkbox"/>	09/01/2024	BUP	12312345	0	Day, Doris
<input type="checkbox"/>	12/12/2023	BUP	12312345	0	Day, Doris
<input type="checkbox"/>	17/11/2023	BUP	12312345	0	Day, Doris

Do nothing Okay

## Revenue Report - Data added to Excel Raw Data Export

The Revenue Report Export to Excel - Raw Data now includes additional fields:

- The National Procedure Banding for the primary MBS item
- The State Procedure Banding for the primary MBS item
- The episode Booking Time
- The File Number for facilities that utilise this field

## FYDO Hospital Update - 04/04/2024

### New 'Copy Next of Kin' Feature

There is now an additional option added to the **Emergency Contact**, **Contributor** and **Pick Up Person** tabs, which enables users to copy the **Next of Kin** details. While the option to **Copy Patient Details** remains available, this new feature will reduce repetitive data entry, particularly when the Next of Kin, Emergency Contact, Contributor and Pick Up Person are all the same.

Relationship *i* Title

First Name Last Name

Address Suburb State Postcode

Mobile Home Work

( ) - ( ) -

**Copy Next Of Kin Details** **Copy Patient Details**

## Episode Screen Heading Amendments

The important information displayed at the top of each Episodes Screen has been updated to now include the **File Number**. This enhancement will be particularly advantageous for facilities that utilise both the File Number and the MRN.

## New Rehab Screen

Rehabilitation facilities are now able to capture data for the Australasian Rehabilitation Outcomes Centre (AROC) and the Australian National Subacute and Non-Acute Patient (AN-SNAP) datasets.

# FYDO Hospital Update - 21/03/2024

## Health Fund Number Character Limit

The **character limit** for the **health fund number field** has been extended to accommodate 33 characters. This will particularly assist facilities that accommodate Department of Defence patients who are required to record the DAN and EPID numbers.



### Fund Name

ADF - Australian Defence Force

### Membership No.

DAN: 123456J / EPID: 123456789

### UPI

0

### Insurance Status

Full Fee

## Language and Country of Birth Fields

The options in the Language and Country of Birth Fields have been rearranged in alphabetical order. Users will still be able to start typing the entry that they require to show all matching options.

Other Information

Marital Status	Employment Status	Employer
Married (including de facto)		
Indigenous Status	Australian South Sea Islander	
Neither Aboriginal or Torres Strait Islander	Yes	
Language	Country of Birth	
English	Australia	

## Updated Webhook

The EpisodeItems - Add and Edit webhooks now include 'Other Service' items such as prostheses.

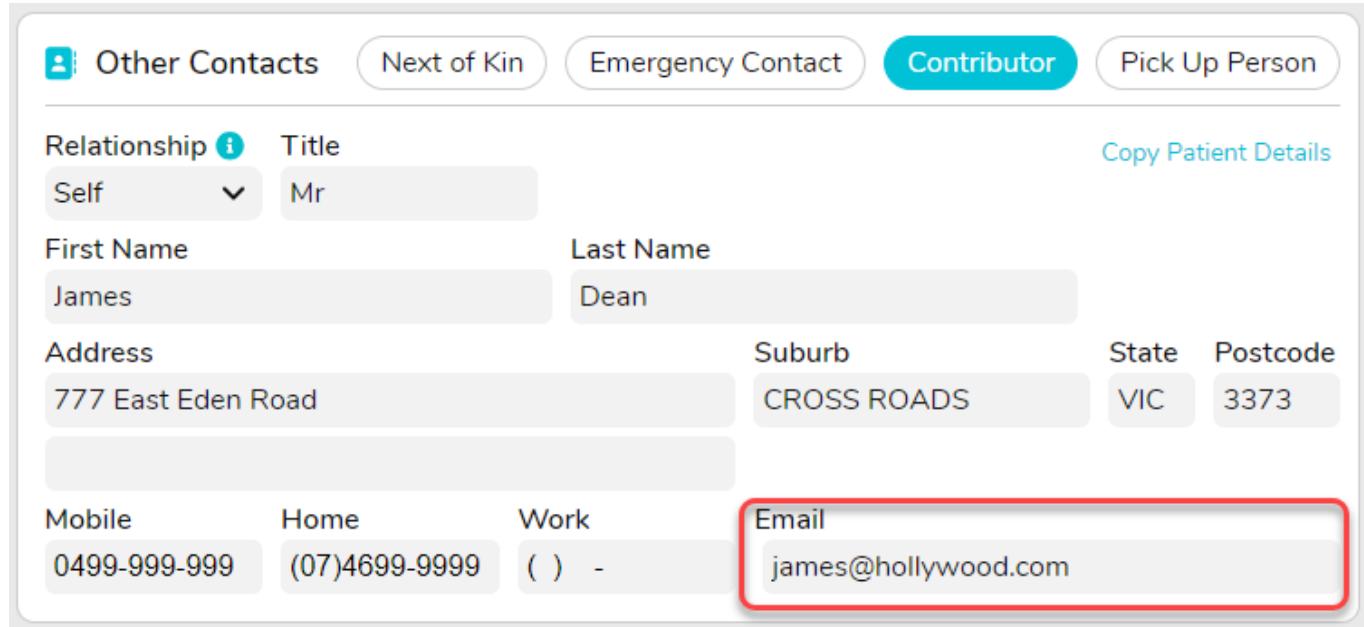
## Bug Fixes

- The EMR link in the Episodes screen is now working correctly.
- The Recalls SMS function issue has been resolved.
- The issue when trying to create a repeat Theatre Roster has been resolved.

# FYDO Hospital Update - 14/03/2024

## New Field for Contributor Email

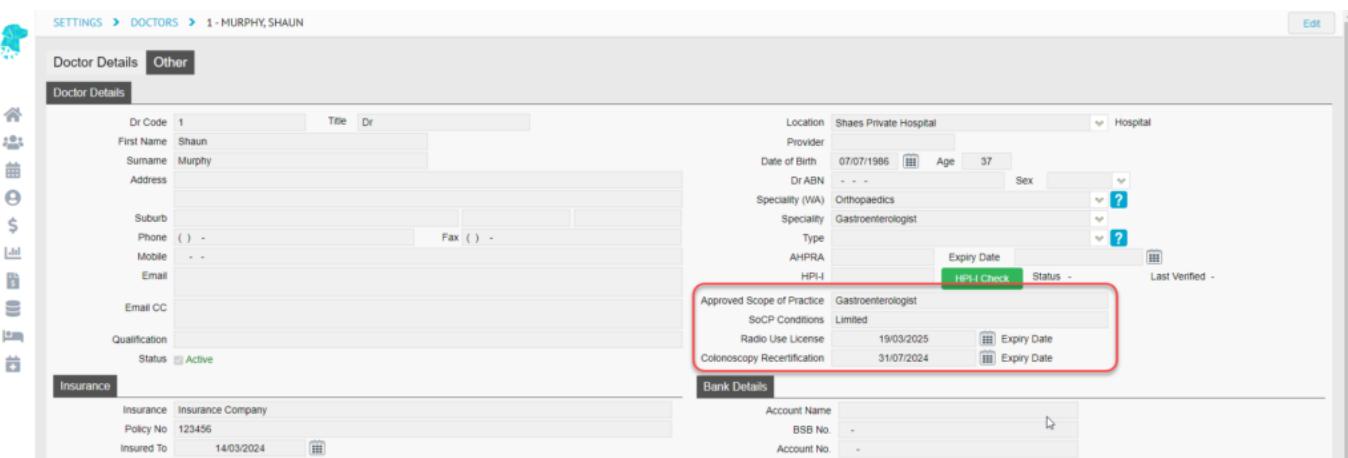
A new field has been added, to the Patient Screen, to allow for facilities to record the **Contributors Email Address**.



The screenshot shows the 'Patient' screen with the 'Contributor' tab selected. The 'Email' field, containing 'james@hollywood.com', is highlighted with a red box. Other fields visible include 'Relationship' (Self), 'Title' (Mr), 'First Name' (James), 'Last Name' (Dean), 'Address' (777 East Eden Road), 'Suburb' (CROSS ROADS), 'State' (VIC), 'Postcode' (3373), and contact numbers (Mobile: 0499-999-999, Home: (07)4699-9999, Work: ( ) -).

## Doctors - Audit Logs

Audit logs have now been added for the new Doctors fields.



The screenshot shows the 'Doctor Details' screen for '1 - MURPHY, SHAUN'. The 'Other' tab is selected. The 'Approved Scope of Practice' section is highlighted with a red box, showing 'Gastroenterologist' as the scope. Other fields include 'Dr Code' (1), 'Title' (Dr), 'Location' (Shaes Private Hospital), 'Date of Birth' (07/07/1986), 'Age' (37), 'Sex' (Male), 'Specialty (VIA)' (Orthopedics), 'Specialty' (Gastroenterologist), 'Type' (Gastroenterologist), 'AHIPRA' (HPI-I), 'Expiry Date' (19/03/2025), 'SoCP Conditions' (Limited), 'Radio Use License' (31/07/2024), 'Colonoscopy Recertification' (31/07/2024), and 'Bank Details'.

## Bug Fix

The issue that was affecting some Victorian Hospitals, trying to extract their VAED Health Data, has now be rectified.

# FYDO Hospital Update - 08/03/2024

## New Logs for Template Uploads

Facilities can now access audit logs for Template updates in FYDO. These logs will include the option to download the updated template, enabling users to search superseded versions if necessary.

Please note that this **Download** feature applies only to templates uploaded after this update and will not affect historic data.



Username	Message	Date Created	Action
Shae Darr (Altura) (Backend)	Template Updated - IFC - Test	06/03/2024 10:44:45 AM	<a href="#">Download</a>

## Checkers for QLD Health Data Extracts

Additional checkers have been added to assist facilities accommodating Public Contracted Patients. These new checkers aim to reduce data extraction errors that occur when hospitals admit patients contracted from the public sector.

## HBF Dental Claims

HBF has requested structural changes to the way dental claims are transmitted via ECLIPSE for continued electronic acceptance. FYDO has now been updated to continue accommodating the electronic submission of dental claims to HBF via ECLIPSE.

## New API Parameter Added

The EpisodeDetailReportList API can now have cancelled episodes filtered out using the "ExcludeCancelledEpisodes": "True" parameter. This is to match the Episode Detail Report when also filtering out Cancelled Episodes.

# FYDO Hospital Update - 22/02/2024

## New Theatre Roster Features

Facilities using the **Session Confirmed** tick box in the **Theatre Rosters** must now provide a **Reason for Delayed Start** and **Reason for Delayed Finish** if the Time In and/or Time Out of theatre are delayed by more than 15 minutes.

If the Time in Theatre for the first patient is more than 15 minutes AFTER the session's Start Time, a **Reason for Delayed Start** must be provided before clicking the Session Confirmed tick box.

Similarly, if the Time Out of Theatre for the last patient is more than 15 minutes AFTER the session's End Time, a **Reason for Delayed Finish** is required before ticking Session Confirmed.

The screenshot shows the 'THEATRE MANAGEMENT > THEATRE BOOKING > BOOKING (THEATRE 1)' screen. It includes a 'Booking' section with patient details and a 'Staff' section for roles like Scrub Nurse and Scout Nurse. A yellow callout box states: 'If the FIRST Time in Theatre time is GREATER THAN 15 minutes AFTER the Start Time of the session, a Reason for Delayed Start will be required when the Session Confirmed tick box is ticked.' A red callout box states: 'If the LAST Time out Theatre time is GREATER THAN 15 minutes AFTER the End Time of the session, a Reason for Delayed Finish will be required when the Session Confirmed tick box is ticked.' A red arrow points to the 'Session Confirmed' checkbox in the 'Reason for Delayed Finish' dropdown. The 'Episodes' section shows a list of appointments with their details and times.

## Theatre Roster - Make an Appointment Function

A convenient new feature has been added to the **Theatre Roster > Theatre Booking Screen**. With the introduction of the **Make an Appointment** button, users can seamlessly navigate to the corresponding roster in the Appointment Screen.

The screenshot shows the same 'THEATRE MANAGEMENT > THEATRE BOOKING > BOOKING (THEATRE 1)' screen. A red arrow points to the green 'Make an Appointment' button in the bottom right corner of the booking interface. The 'Episodes' section shows the same list of appointments as the previous screenshot.

## New Audit Logs

Audit logs have been added for the **Allergies**, **Alert**, **Notes**, and **Document Alert** fields on the patient screen.

These logs can be accessed by using the menu in the top right corner of the Patient Screen and selected **Audit Logs**. Alternatively, they can be found in **Settings > Logs** by searching the patient's MRN.

129 - PEEP, Bo (30/07/2015 - 8)

Patient Details Appointments Recalls Accounts Episodes Communication Documents Clinical

**Patient Details**

Bo PEEP

Patient ID: 129  
Sex: Female  
Age: 8  
Language: English  
Pending: -2,479.00

**Allergies**  
Sulfa

**Alert**  
Type II Diabetic

**Notes**  
EPOA - Daughter

**Document Alert**  
File in main storage

**Referring Details**

Previous Referrals

Referring Doctor Referral Date Period First Consult

Referral To Site Referral (global)

**Medicare / DVA / Concession**

Medicare Number: 4292-45116-6 Ref: 2 Expiry: 08/2023 Eligibility: 1

Veterans No. Veteran Card Colour: M Auth.No: 4

Entitlement Card Card Number: 12345678C Exp: 08/2023

**Health Fund**

Fund Name: POL - Police Health Limited  
Membership No: 12345 UPI: 0 Insurance Status: Full Fee

Alias Name Alias Surname

**Health Identifier**

Health Identifier Number: MHR consent  
Status: Record Status: Last Verified

**Online Patient Verification (OPV)**

Type: Medicare and Health Fund As at: 21/02/2024 OPV Check

Last Medicare Check Last Health Fund Check

Location: Shaes Private Hospital

**Actions**

- Edit
- Bill Patient
- ...
- Edit Patient
- Bill Patient
- OPV
- OEC
- Label
- Merge
- Picture
- Audit Logs
- EMR
- Delete Patient

## Episode Stats Report Additions

Extra fields have been added to the **Episode Stats > Excel - Raw Data Export** to assist facilities in collecting data. The additional fields are:

- Billing Flag
- Coding
- OEC Received
- OEC Checked
- Admission Form Received
- Chart Ready
- IFC Complete
- Patient Consent Received
- Cancelled ID
- Cancelled Description
- Theatre Complete
- Invoice on Hold ID
- Invoice on Hold Description
- Theatre Hold ID
- Theatre Hold Description
- Next Follow Up Date
- Planned Time In Theatre

## Bug Fix

The issue affecting the sorting of the Billing Status > Show Not Billed Interactive report has been resolved.

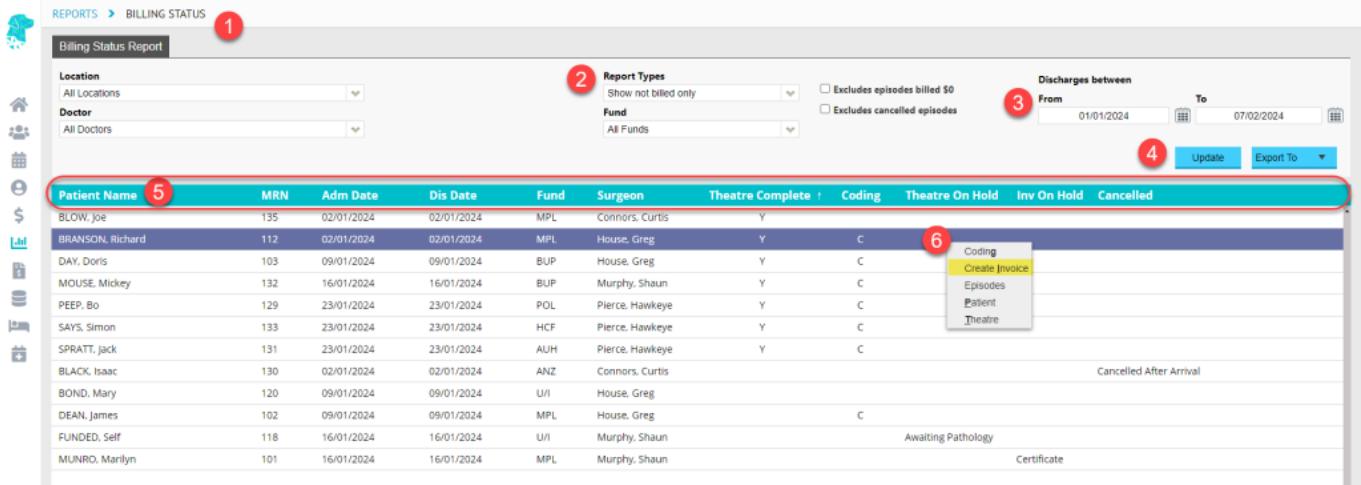
# FYDO Hospital Update - 09/02/2024

## Billing Status Report Improvements

Prepare for a game-changing innovation in Hospital Billing! Introducing our new **INTERACTIVE Billing Status - Show Not Billed Only Report**, designed to streamline the billing process for optimal efficiency and user-friendliness!

Users can now conveniently bill episodes directly from one central location! Easily track outstanding episodes awaiting billing for a smoother workflow and faster revenue generation.

To make use of this fantastic new feature, users can follow these steps:



The screenshot shows the 'Billing Status Report' page. At the top, there are filters for 'Location' (All Locations), 'Doctor' (All Doctors), and 'Report Types' (Show not billed only). Below these are 'Fund' (All Funds) and 'Discharges between' date fields (From 01/01/2024, To 07/02/2024). On the right, there are 'Update' and 'Export To' buttons. The main table lists patients with columns for Patient Name, MRN, Adm Date, Dis Date, Fund, Surgeon, Theatre Complete, Coding, Theatre On Hold, Inv On Hold, and Cancelled. A context menu is open over the row for 'BLOW, Joe', with options: Coding, Create Invoice, Episodes, Patient, and Theatre. The 'Create Invoice' option is highlighted.

Patient Name	MRN	Adm Date	Dis Date	Fund	Surgeon	Theatre Complete	Coding	Theatre On Hold	Inv On Hold	Cancelled
BLOW, Joe	135	02/01/2024	02/01/2024	MPL	Connors, Curtis	Y	C			
BRANSON, Richard	112	02/01/2024	02/01/2024	MPL	House, Greg	Y	C			
DAY, Doris	103	09/01/2024	09/01/2024	BUP	House, Greg	Y	C			
MOUSE, Mickey	132	16/01/2024	16/01/2024	BUP	Murphy, Shaun	Y	C			
PEEP, Bo	129	23/01/2024	23/01/2024	POL	Pierce, Hawkeye	Y	C			
SAYS, Simon	133	23/01/2024	23/01/2024	HCP	Pierce, Hawkeye	Y	C			
SPRATT, Jack	131	23/01/2024	23/01/2024	AUH	Pierce, Hawkeye	Y	C			
BLACK, Isaac	130	02/01/2024	02/01/2024	ANZ	Connors, Curtis					Cancelled After Arrival
BOND, Mary	120	09/01/2024	09/01/2024	U/I	House, Greg					
DEAN, James	102	09/01/2024	09/01/2024	MPL	House, Greg		C			
FUNDED, Self	118	16/01/2024	16/01/2024	U/I	Murphy, Shaun					Awaiting Pathology
MUNRO, Marilyn	101	16/01/2024	16/01/2024	MPL	Murphy, Shaun					Certificate

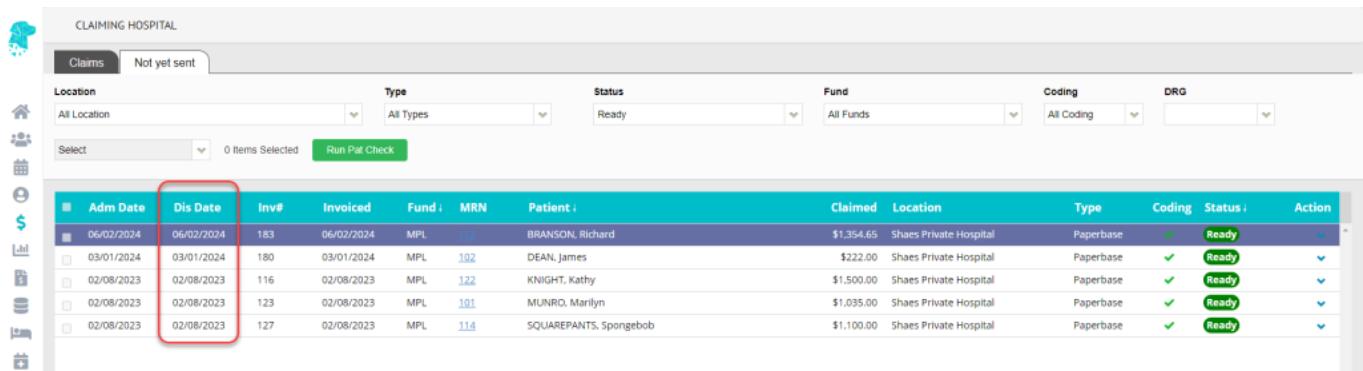
1. Navigate to **Reports > Billing Status**.
2. Select the **Report Type** of **Show Not Billed Only**.
3. Select the **Date from** and **Date To**.
4. Click **Update**.
5. Arrange the data to your preference! Utilise column headings, such as Patient Name, Admission Date, Discharge Date, Fund and Theatre Complete, for sorting.
6. For further convenience, select an episode and **Right-Click** to access a menu. From here, you can navigate to different pages to input required information.  
**ALTERNATIVELY**, you can also use this menu to **CREATE INVOICE** RIGHT FROM THIS SCREEN!

Additionally, On Hold and Cancelled reasons are displayed to assist in identifying episodes that may not be ready for billing, making this a comprehensive solution for your billing needs!

The original **Billing Status > Show Not Billed Only** Report can still be accessed by clicking **Export to > PDF** for users that still require a printed copy of this report with a time stamp.

# Claiming Hospital > Not Yet Sent

The **Discharge Date** has been added to the **Claiming Hospital > Not Yet Sent** tab.



CLAIMING HOSPITAL												
Claims		Not yet sent										
Location		Type		Status		Fund		Coding		DRG		
All Location		All Types		Ready		All Funds		All Coding				
Select		0 Items Selected		Run Pat Check								
Adm Date	Dis Date	Inv#	Invoiced	Fund	MRN	Patient	Claimed	Location	Type	Coding	Status	Action
06/02/2024	06/02/2024	183	06/02/2024	MPL	110	BRANSON, Richard	\$1,354.65	Shae's Private Hospital	Paperbase	✓	Ready	
03/01/2024	03/01/2024	180	03/01/2024	MPL	102	DEAN, James	\$222.00	Shae's Private Hospital	Paperbase	✓	Ready	
02/08/2023	02/08/2023	116	02/08/2023	MPL	122	KNIGHT, Kathy	\$1,500.00	Shae's Private Hospital	Paperbase	✓	Ready	
02/08/2023	02/08/2023	123	02/08/2023	MPL	101	MUNRO, Marilyn	\$1,035.00	Shae's Private Hospital	Paperbase	✓	Ready	
02/08/2023	02/08/2023	127	02/08/2023	MPL	114	SQUAREPANTS, Spongebob	\$1,100.00	Shae's Private Hospital	Paperbase	✓	Ready	

## New Permission Level

Users can now be given permission to **Create Invoice - Other Services Only** as a separate permission level from **Create Invoice**.

### Hospital Episode

Admission



Clinical Indicator



Coding



Create Invoice



Create Invoice - Edit charges



Create Invoice - Other Services only



Theatre



Reversals



This permission level can be adjusted for all **User Groups** in **Settings**. It grants the ability to generate an **Other Services Only** invoice for any patient, including patients that have not yet been admitted or discharged.

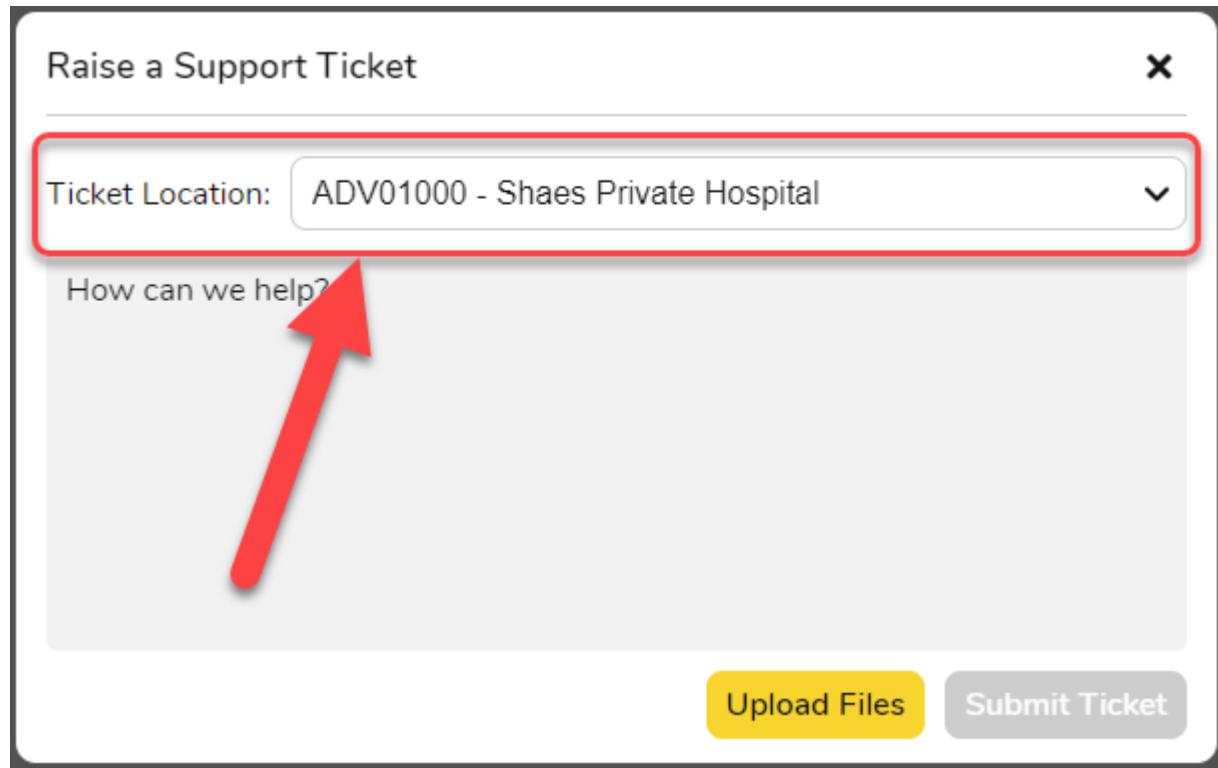
## Survey Settings

The list that facilities use to collate data, on how the patient came to know about the facility, is now customisable! Facilities can edit this list to include all relevant options for their needs. To make changes navigate to **Settings > Surveys**.

Code	Name	Status	Action
3	1300 Number	Active	X
D	Doctor	Active	X
E	Events	Active	X
B	FaceBook	Active	X
F	Fridge Magnet	Active	X
G	Google/Internet	Active	X
N	Newspaper	Active	X
O	Others	Active	X
A	Radio	Active	X
R	Recommended	Active	X
T	Television	Active	X
W	Walk by/Drive by	Active	X
Y	Yellow Pages	Active	X

# Raising a Support Ticket from FYDO

When raising a support ticket with FYDO, users will now be able to select the **Location** that the ticket is relevant to. This feature assists multi-location databases, or Clinic/Hospital databases, in being able to raise their support tickets for the location that the ticket is referring to.



Raise a Support Ticket

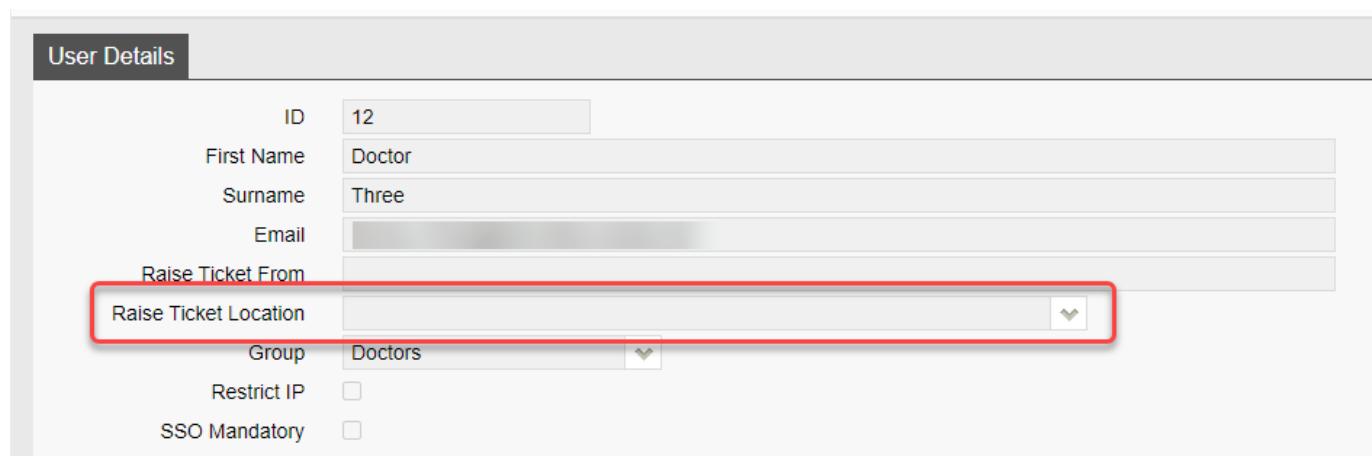
Ticket Location: ADV01000 - Shaes Private Hospital

How can we help?

Upload Files    Submit Ticket

Default settings for this field can be entered, for the whole facility, in **Settings > System Configuration** by adding the required location to the **Raise Ticket Location** field.

The default settings can also be added at a **User level**, to ensure each user has the ticket populate with the location that is relevant to them, in **Settings > Users** by adding information to the **Raise Ticket Location** field.



User Details

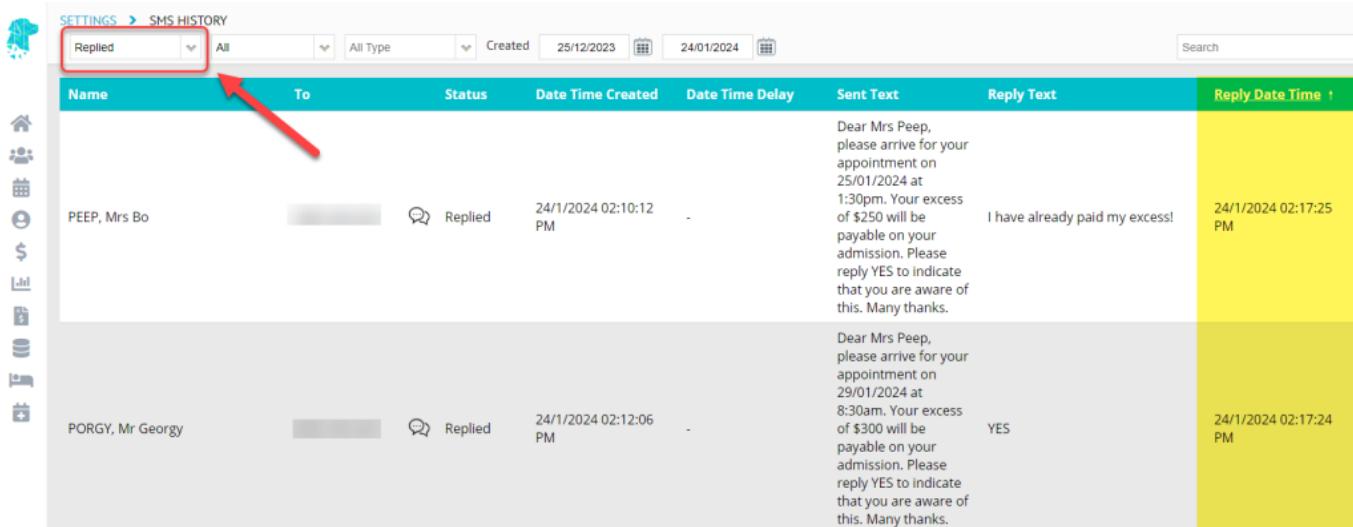
ID	12
First Name	Doctor
Surname	Three
Email	[REDACTED]
Raise Ticket From	[REDACTED]
Raise Ticket Location	Doctors
Group	Doctors
Restrict IP	<input type="checkbox"/>
SSO Mandatory	<input type="checkbox"/>

# FYDO Hospital Update - 25/01/2024

## SMS Reply History

Users can now conveniently review SMS replies in chronological order, with the corresponding **Reply Date and Time** prominently displayed on the SMS History screen.

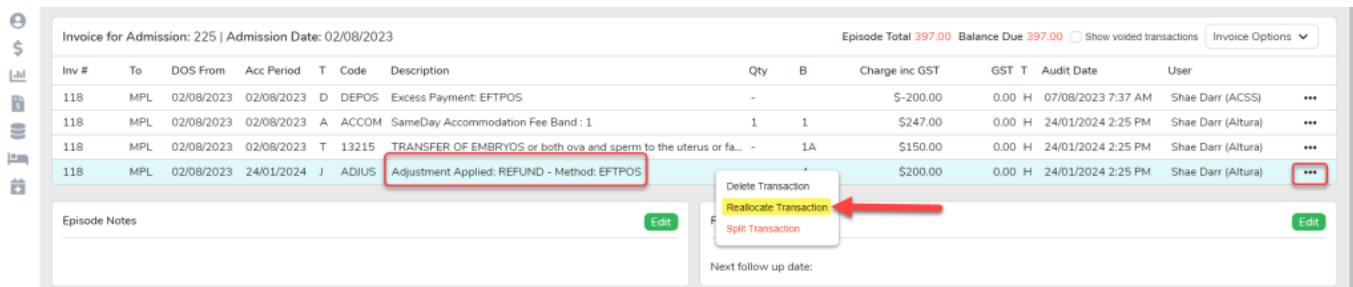
To access this feature, navigate to **Settings > SMS History** and apply the **Status filter "Replied"**.



SMS HISTORY							
Replied	All	All Type	Created	25/12/2023	24/01/2024	Search	
Name	To	Status	Date Time Created	Date Time Delay	Sent Text	Reply Text	Reply Date Time
PEEP, Mrs Bo	[REDACTED]	Replied	24/1/2024 02:10:12 PM	-	Dear Mrs Peep, please arrive for your appointment on 25/01/2024 at 1:30pm. Your excess of \$250 will be payable on your admission. Please reply YES to indicate that you are aware of this. Many thanks.	I have already paid my excess!	24/1/2024 02:17:25 PM
PORGY, Mr Georgy	[REDACTED]	Replied	24/1/2024 02:12:06 PM	-	Dear Mrs Peep, please arrive for your appointment on 29/01/2024 at 8:30am. Your excess of \$300 will be payable on your admission. Please reply YES to indicate that you are aware of this. Many thanks.	YES	24/1/2024 02:17:24 PM

## Reallocating Adjustments

Adjustments can now be reallocated to another invoice, mirroring the same functionality that currently exists for reallocating deposits. To utilise this feature, simply navigate to the corresponding **Episodes** screen and right-click on the Adjustment line, or normal click on the three dots to the right of the screen, to select **Reallocation Transaction**.



Invoice for Admission: 225   Admission Date: 02/08/2023										Episode Total 397.00 Balance Due 397.00 <input type="checkbox"/> Show voided transactions		Invoice Options	
Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST	T	Audit Date	User
118	MPL	02/08/2023	02/08/2023	D	DEPOS	Excess Payment: EFTPOS	-		\$-200.00	0.00	H	07/08/2023 7:37 AM	Shae Darr (ACSS)
118	MPL	02/08/2023	02/08/2023	A	ACCOM	SameDay Accommodation Fee Band : 1	1	1	\$247.00	0.00	H	24/01/2024 2:25 PM	Shae Darr (Altura)
118	MPL	02/08/2023	02/08/2023	T	13215	TRANSFER OF EMBRYOS or both ova and sperm to the uterus or fa...	-	1A	\$150.00	0.00	H	24/01/2024 2:25 PM	Shae Darr (Altura)
118	MPL	02/08/2023	24/01/2024	J	ADJUS	Adjustment Applied: REFUND - Method: EFTPOS			\$200.00	0.00	H	24/01/2024 2:25 PM	Shae Darr (Altura)

## Claiming Hospital - Not Yet Sent Tab

The MRN number will now be displayed on the **Claiming Hospital > Not Yet Sent** tab.

Adm Date	Inv#	Invoiced	Fund	Fund Name	MRN	Patient	Claimed	Location	Type	Coding	Status	Action
03/01/2024	180	03/01/2024	MPL	Medibank Private Limited		DEAN, James	\$222.00	Shae's Private Hospital	Paperbase	✓	Ready	
02/08/2023	116	02/08/2023	MPL	Medibank Private Limited	122	KNIGHT, Kathy	\$1,500.00	Shae's Private Hospital	Paperbase	✓	Ready	
02/08/2023	123	02/08/2023	MPL	Medibank Private Limited	101	MUNRO, Marilyn	\$1,035.00	Shae's Private Hospital	Paperbase	✓	Ready	
02/08/2023	127	02/08/2023	MPL	Medibank Private Limited	114	SQUAREPANTS, Spongebob	\$1,100.00	Shae's Private Hospital	Paperbase	✓	Ready	

## FYDO Hospital Update - 18/01/2024

### Claiming Hospital - Paperbase Claims Enhancement

We've added a new feature to enhance efficiency in our **Claiming Hospital > Not Yet Sent** tab. Once the claims have been manually sent to the health funds, users will now be able to mark the complete Paperbase Claims as sent **IN BULK!**

The easiest way to do this is to navigate to the **Claiming Hospital > Not Yet Sent** tab and:

1. In the **Type** field, choose **Paperbase**
2. In the **Status** field, select **Ready**
3. Choose claims individually, using the left tick box on each individual line, or select all by utilising the **Select All** tick box at the top of the column
4. In the **Select** dropdown, choose **Mark as Sent**

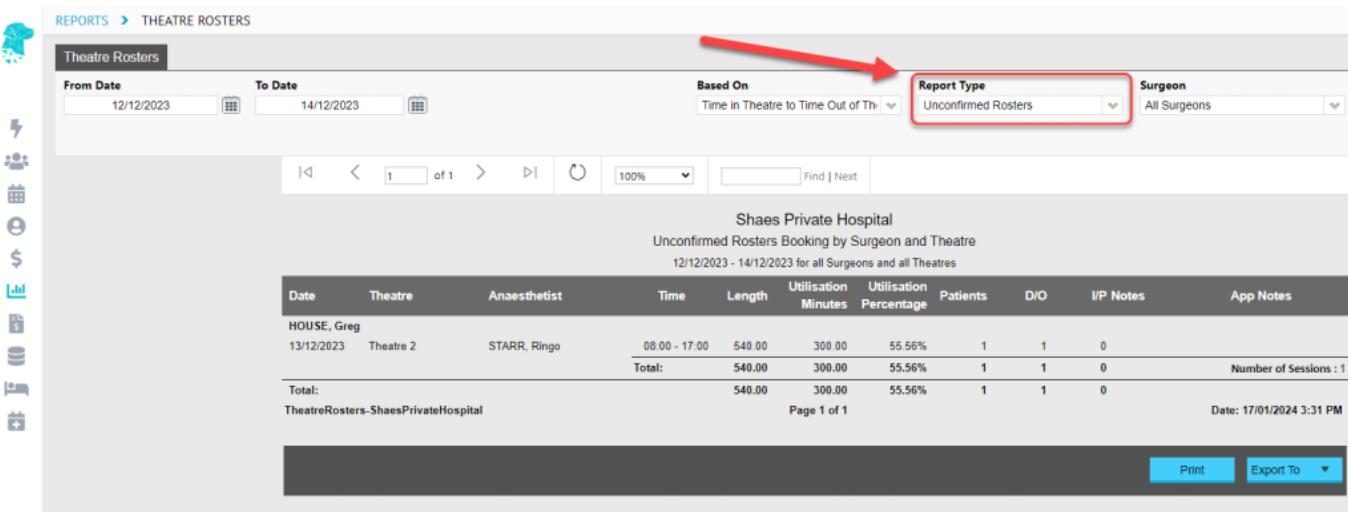
Adm Date	Inv#	Invoiced	Fund	Fund Name	MRN	Patient	Claimed	Location	Type	Coding	Status	Action
03/01/2024	180	03/01/2024	MPL	Medibank Private Limited		DEAN, James	\$222.00	Shae's Private Hospital	Paperbase	✓	Ready	
02/08/2023	116	02/08/2023	MPL	Medibank Private Limited	122	KNIGHT, Kathy	\$1,500.00	Shae's Private Hospital	Paperbase	✓	Ready	
02/08/2023	123	02/08/2023	MPL	Medibank Private Limited	101	MUNRO, Marilyn	\$1,035.00	Shae's Private Hospital	Paperbase	✓	Ready	
02/08/2023	127	02/08/2023	MPL	Medibank Private Limited	114	SQUAREPANTS, Spongebob	\$1,100.00	Shae's Private Hospital	Paperbase	✓	Ready	

This will mark the Paperbase Claims as sent in the same manner as before, and the corresponding audit trail will be displayed in the patient's episode audit notes.

Episode Notes	Financial Notes	Audit
Paperbase Invoice - Invoice 123 sent by Shae Darr (Altura) 17/01/2024 5.55 PM		
		Bank deposit cleared - Inv 123 - Payment - EFTPOS \$-200.00 by Shae Darr 15/08/2023 10:17 AM
		Bank deposit cleared - Inv 124 - Payment - EFTPOS \$-29.00 by Shae Darr 15/08/2023 10:17 AM

# Theatre Rosters Report Enhancements

We've added a new **Report Type** to the **Theatre Rosters Report** called **Unconfirmed Rosters**. This allows facilities to easily identify rosters that haven't yet had the **Session Confirmed** tick box completed in the specific Theatre Roster.



The screenshot shows the 'Theatre Rosters' report page. At the top, there are 'From Date' (12/12/2023) and 'To Date' (14/12/2023) fields, a 'Based On' dropdown (set to 'Time in Theatre to Time Out of Theatre'), and a 'Report Type' dropdown. The 'Report Type' dropdown is highlighted with a red box and an arrow pointing to it. To the right of the dropdown is a 'Surgeon' filter set to 'All Surgeons'. Below the filters is a navigation bar with icons for back, forward, search, and zoom. The main content area is titled 'Shaes Private Hospital' and shows a table of rosters. The table includes columns for Date, Theatre, Anaesthetist, Time, Length, Utilisation Minutes, Utilisation Percentage, Patients, D/O, I/P Notes, and App Notes. A summary row at the bottom of the table shows the total for the day. The bottom right of the page shows the date '17/01/2024 3:31 PM' and buttons for 'Print' and 'Export To'.

We have also added additional fields to enhance the usability of the **Excel - Raw Data Export** for the **Theatre Roster** Report including:

- Booked Utilisation Percentage
- Actual Utilisation Percentage
- Delayed Start Reason and ID
- Delayed Finish Reason and ID
- Cancelled Reason and ID
- Confirmed Indicator

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	
1	StartTime	FinishTime	RosterDate	BookedMins	ActualMins	RosterMins	BookedUtilisation	ActualUtilisation	cNotes	AppNotes	ReasonId	ReasonStart	ReasonFinishId	ReasonFinish	confirmed	CancelledId	CancelledReason	NumDO	NumIP	ID	doctid	
2	0800	1200	14/12/2023	15	360	240	6.3	150					122	Procedure Complication	TRUE			1	1	0	144	6
3	0800	1700	12/12/2023	15	360	540	2.8	66.7			124	Surgeon Delayed	122	Procedure Complication	TRUE			1	1	0	140	9
4	0800	1700	12/12/2023	50	180	540	5.6	33.3			126	Equipment Malfunction			TRUE			1	1	0	142	1
5	0800	1700	12/12/2023	25	180	540	13.9	33.3			125	Anaesthetist Delayed	123	Equipment Failure	TRUE			3	3	0	143	6
6	0800	1700	13/12/2023	15	300	540	2.8	55.6							FALSE			1	1	0	141	7
7																						

## Length of Stay Report Additions

There has been an additional column added to the **Length of Stay Excel - Raw Data Export** to display the **Length in Minutes** for overnight patients.

The original Length column is still present and will continue to reflect the number of nights; however, the new additional column will transcribe the information into minutes to help facilities identify the exact length of stay for the admission.

## Invoice Export Report Additions

The Invoice Export Report can now be run for **All Hospital Locations** and **All Clinic Locations** AT ONCE! This new feature allows multi-location facilities to easily collate invoice data across all their sites simultaneously.



## Invoice Export

## Location

All Hospital Locations

All Hospital Locations

All Clinic Locations

ACSS Bondi Hospital

ACSS Hospital

4

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## Bug Fix

The issue that some users experienced when trying to search for customised Other Services codes has been resolved.