

FYDO Hospital Update - 18/04/2024

New Appointments Report

FYDO has introduced a new report that provides users with statistics for **all appointments**, irrespective of their admission or discharge status. This report includes all bookings, making it suitable for use of facility planning, even for future dates when patients have not yet been admitted. Additionally, the report offers various filter options, along with group by and order options, making it a valuable addition to the FYDO reports library.

The screenshot shows the 'Appointments Report' interface. It features a sidebar with navigation icons and a main content area with various filters and a data table. The filters include Location, Doctor, Theatre, Appointment Type, Health Fund, Patient Category, Booking Code 1, Booking Code 2, Report Type, From, To, Canceled, and Group By (Primary/Secondary). The data table shows appointments grouped by Doctor / Room for all locations, with columns for Id, Doctor / Room, Percentage, and Appointments. The table is titled 'Shaes Private Hospital Appointments-Hospital (Summary) between 01/04/2024 - 17/04/2024'.

Id	Doctor / Room	Percentage	Appointments
9	CONNORS, Curtis	19.05%	4
7	HOUSE, Greg	38.10%	8
1	MURPHY, Shaun	42.86%	9
Total		100.00%	21

Page 1 of 1 Date: 17/04/2024 11:12 AM

WorkCover Claim Details - Copy Previous

FYDO now offers users the ability to copy previous **Claim Details** for WorkCover or Third-Party admissions. This feature is especially advantageous, and will greatly reduce data entry, for hospitals handling WorkCover patients who require multiple admissions throughout their treatment.

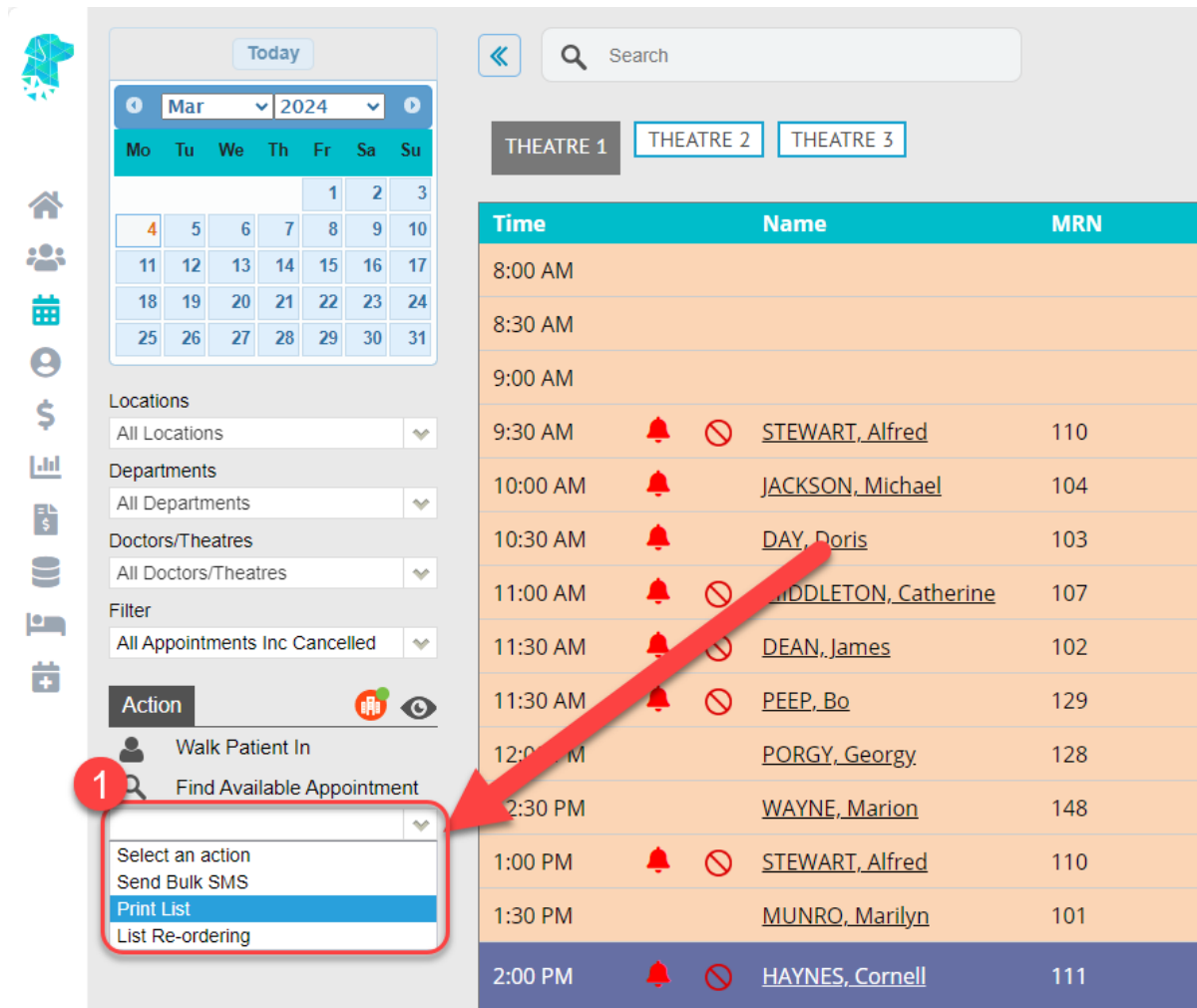
The screenshot shows the 'CLAIM DETAILS' interface. It features a sidebar with navigation icons and a main content area with various fields and buttons. The fields include 'Copy Previous Episode', 'Worker's Comp & Third Party', 'Injury', 'Date of Injury', 'Claim #', 'Bill To', 'Other', 'Biller ID', 'Type', 'Contact', 'Address', 'Suburb', 'State', and 'Postcode'. The 'Copy Previous Episode' button is highlighted with a red box.

Print List - Excel Raw Data Additions

Additional data types have been added to the **Print List > Export to Excel - Raw Data Report** to assist users in collating data. Some of the newly included fields are:

- Medicare Eligibility

- DVA Number and Colour
- Pension Number
- Country of Birth
- Check List Tick Box Information
- Next Of Kin, Emergency Contact, Contributor and Pick Up Person Details
- And more!



The screenshot shows a medical appointment management system. On the left, there's a sidebar with navigation icons. The main area features a calendar for March 2024, filters for locations, departments, and doctors, and a table of appointments. A red circle with the number '1' highlights the 'Find Available Appointment' button, and a red arrow points to the 'Print List' option in the dropdown menu.

Calendar: Today, Mar 2024. Days: Mo, Tu, We, Th, Fr, Sa, Su. Dates: 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31.

Filters:

- Locations: All Locations
- Departments: All Departments
- Doctors/Theatres: All Doctors/Theatres
- Filter: All Appointments Inc Cancelled

Action:

- Walk Patient In
- Find Available Appointment
- Select an action
- Send Bulk SMS
- Print List
- List Re-ordering

Appointments Table:

Time	Name	MRN
8:00 AM		
8:30 AM		
9:00 AM		
9:30 AM	STEWART, Alfred	110
10:00 AM	JACKSON, Michael	104
10:30 AM	DAY, Doris	103
11:00 AM	MIDDLETON, Catherine	107
11:30 AM	DEAN, James	102
11:30 AM	PEEP, Bo	129
12:00 PM	PORGY, Georgy	128
12:30 PM	WAYNE, Marion	148
1:00 PM	STEWART, Alfred	110
1:30 PM	MUNRO, Marilyn	101
2:00 PM	HAYNES, Cornell	111

Print List

Template

Theatre list

Order of List

Theatre, Booking Time, Doctor, Anaesthetist

Theatre

Theatre 1

Surgeon

All Dr/Surgeon

New Page

Not set

From Date

04/03/2024

To Date

04/03/2024

Time From

12:00 AM

Time To

11:59 PM

Options

☒ Include dummy appointments
☐ Include cancelled appointments

Copies

1

Print

Export To

Cancel

Excel

Excel – Raw data

PDF

2

[FYDO Hospital Update - 11/04/2024](#)

Fees Setup Audit Log

FYDO now maintains a comprehensive audit log for any amendments made to fees in the **Fees Setup**. These logs can be accessed by navigating to **Settings > Logs** and searching for the relevant health fund.

SETTINGS > LOGS

All Users

11/03/2024

10/04/2024

Search on Text MRN

Username	Message	Date Created	Action
Shae Darr (Altura) (Backend)	Fund Fees [ID - '35', Fund Code - 'MPL', LocID - '1'] Edited : (Same Day Accommodation Fees): Band - 1: Current Full Fee changed from '300.00' to '350.00'	10/04/2024 1:57:52 PM	
Shae Darr (Altura) (Backend)	Fund Fees [ID - '35', Fund Code - 'MPL', LocID - '1'] Edited : (Same Day Fees): Start of Current Fee changed from '01/10/2023' to '01/09/2023', End of Current Fee changed from '31/03/2024' to '30/09/2024',	10/04/2024 1:57:46 PM	

Billing Status Report - Show Not Billed Additional Filters

To facilitate an even MORE efficient invoicing and coding process, additional filters have been incorporated into the new **Interactive Show Not Billed Report**. Users can now filter by **Theatre Complete Status** and **Coding Complete Status**.

REPORTS > BILLING STATUS

Billing Status Report

Location

All Locations

Doctor

All Doctors

Theatre Complete

All Theatre

Coding Complete

All Coding

Report Types

Show not billed only

Fund

All Funds

Excludes episodes billed \$0

Excludes cancelled episodes

Discharges between

From 01/10/2023 To 10/04/2024

Update

Preadmit Holding Bay - Updates Episodes Screen

Users can now update health fund details, for the patients’ associated episodes, directly from the Preadmit Holding Bay.

Health Fund Update

Fund

AHM

Membership No.

1231234

UPI

0

Existing Episode Health Fund Details

Since you have updated the patients health fund details, select which episodes you would like to also update. We have auto selected all future episodes.

Update	Date	Fund	Membership No	UPI	Patient Name
<input checked="" type="checkbox"/>	04/03/2024	BUP	12312345	0	Day, Doris
<input checked="" type="checkbox"/>	22/02/2024	BUP	12312345	0	Day, Doris
<input type="checkbox"/>	19/02/2024	BUP	12312345	0	Day, Doris
<input type="checkbox"/>	09/01/2024	BUP	12312345	0	Day, Doris
<input type="checkbox"/>	12/12/2023	BUP	12312345	0	Day, Doris
<input type="checkbox"/>	17/11/2023	BUP	12312345	0	Day, Doris

Do nothing

Okay

Revenue Report - Data added to Excel Raw Data Export

The Revenue Report Export to Excel – Raw Data now includes additional fields:

- The National Procedure Banding for the primary MBS item
- The State Procedure Banding for the primary MBS item
- The episode Booking Time
- The File Number for facilities that utilise this field

[FYDO Hospital Update - 04/04/2024](#)

New ‘Copy Next of Kin’ Feature

There is now an additional option added to the **Emergency Contact**, **Contributor** and **Pick Up Person** tabs, which enables users to copy the **Next of Kin** details. While the option to **Copy Patient Details** remains available, this new feature will reduce repetitive data entry, particularly when the Next of Kin, Emergency Contact, Contributor and Pick Up Person are all the same.

Other Contacts
Next of Kin
Emergency Contact
Contributor
Pick Up Person

Relationship
Title

First Name
Last Name

Address
Suburb
State
Postcode

Mobile
Home
Work

Copy Next Of Kin Details
Copy Patient Details

Episode Screen Heading Amendments

The important information displayed at the top of each Episodes Screen has been updated to now include the **File Number**. This enhancement will be particularly advantageous for facilities that utilise both the File Number and the MRN.

APPOINTMENTS > ADMISSION

Total 2,880.00
Save
Cancel

MRN 104 - JACKSON, Michael
DOB (29/08/1958 - 66)
Sex Male
FileNo 1
Fund BUP
Location Shaes Private Hospital (QLD)

Admission No. 392
Admission Date/Time 04/03/2024 06:00
Discharge Date/Time 04/03/2024 16:00
Dr/Surgeon CONNORS,Curtis
Anaesthetist LENNON,John

New Rehab Screen

Rehabilitation facilities are now able to capture data for the Australasian Rehabilitation Outcomes Centre (AROC) and the Australian National Subacute and Non-Acute Patient (AN-SNAP) datasets.

Appointments / Rehab Screen - 104 - JACKSON, Michael - 29/08/1958 (65) - Male
Cancel
Save

MRN 104 - JACKSON, Michael
DOB (29/08/1958 - 66)
Sex Male
FileNo 1
Fund BUP
Location Shaes Private Hospital (QLD)

Admission No. 392
Admission Date/Time 04/03/2024 06:00
Discharge Date/Time 04/03/2024 16:00
Dr/Surgeon CONNORS,Curtis
Anaesthetist LENNON,John

AROC Impairment Code
AROC Impairment Code
Assessment Only
AN-SNAP Class
Rehabilitation Plan Date
Discharge Plan Date

Clinical Data Items
Date of injury /impairment onset
Estimate time since onset
Date of relevant acute episode
Funding Source

Episode Start
Referral date
Assessment date
Data clinicaled ready for rehab care
Was there a delay in episode start

Prior To This Impairment
Type of accommodation prior to this impairment
Carer status prior to this impairment
Were any services being received within the month prior to this impairment?
If YES, please tick ALL services that were being received
Employment status prior to this impairment

Rehabilitation Program
Is there an existing comorbidity interfering with this episode?
If YES, please select up to 4 comorbidities from list below:

Episode End
Date clinically ready for discharge
Was there a delay in discharge
If YES, indicate reason(s) for delay:
Will discharge plan be available to patient prior to discharge?
Mode of episode end
Interim destination
Final destination
Carer status post discharge
Will any services be received post discharge?
If YES, please tick ALL services that were being received
Employment status after discharge

[FYDO Hospital Update - 21/03/2024](#)

Health Fund Number Character Limit

The **character limit** for the **health fund number field** has been extended to accommodate 33 characters. This will particularly assist facilities that accommodate Department of Defence patients who are required to record the DAN and EPID numbers.

♥ Health Fund

Fund Name

ADF - Australian Defence Force

Membership No.

DAN: 123456J / EPID: 123456789

UPI

0

Insurance Status

Full Fee

Language and Country of Birth Fields

The options in the Language and Country of Birth Fields have been rearranged in alphabetical order. Users will still be able to start typing the entry that they require to show all matching options.

Other Information

Marital Status

Married (including de facto)

Employment Status

Employer

Indigenous Status

Neither Aboriginal or Torres Strait Islander

Australian South Sea Islander

Yes

Language

English

Country of Birth

Australia

Updated Webhook

The EpisodeItems - Add and Edit webhooks now include 'Other Service' items such as prostheses.

Bug Fixes

- The EMR link in the Episodes screen is now working correctly.
- The Recalls SMS function issue has been resolved.
- The issue when trying to create a repeat Theatre Roster has been resolved.

FYDO Hospital Update - 14/03/2024

New Field for Contributor Email

A new field has been added, to the Patient Screen, to allow for facilities to record the **Contributors Email Address**.

Other Contacts

Next of Kin

Emergency Contact

Contributor

Pick Up Person

Relationship

Self

Title

Mr

Copy Patient Details

First Name

Last Name

James

Dean

Address

Suburb

State

Postcode

777 East Eden Road

CROSS ROADS

VIC

3373

Mobile

Home

Work

Email

0499-999-999

(07)4699-9999

() -

james@hollywood.com

Doctors - Audit Logs

Audit logs have now been added for the new Doctors fields.

SETTINGS > DOCTORS > 1 - MURPHY, SHAUN

Doctor Details

Other

Dr Code

1

Title

Dr

First Name

Surname

Address

Suburb

Phone

Mobile

Email

Email CC

Qualification

Status

Shaun

Murphy

() -

Active

Insurance

Insurance Company

Policy No

Insured To

123456

14/03/2024

Location

Provider

Date of Birth

Dr ABN

Specialty (WA)

Specialty

Type

AHPRA

HPI-I

Expiry Date

Status

Last Verified

Shaes Private Hospital

07/07/1996

- - -

Orthopaedics

Gastroenterologist

HPI-I Check

Approved Scope of Practice

SoCP Conditions

Radio Use License

Colonoscopy Recertification

Gastroenterologist

Limited

19/03/2025

31/07/2024

Expiry Date

Expiry Date

Bank Details

Account Name

BSB No

Account No

Bug Fix

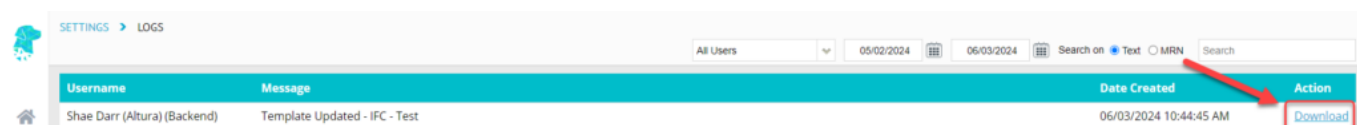
The issue that was affecting some Victorian Hospitals, trying to extract their VAED Health Data, has now be rectified.

[FYDO Hospital Update - 08/03/2024](#)

New Logs for Template Uploads

Facilities can now access audit logs for Template updates in FYDO. These logs will include the option to download the updated template, enabling users to search superseded versions if necessary.

Please note that this **Download** feature applies only to templates uploaded after this update and will not affect historic data.



SETTINGS > LOGS		All Users	05/02/2024	06/03/2024	Search on <input checked="" type="radio"/> Text <input type="radio"/> MRN	Search
Username	Message	Date Created		Action		
Shae Darr (Altura) (Backend)	Template Updated - IFC - Test	06/03/2024 10:44:45 AM		Download		

Checkers for QLD Health Data Extracts

Additional checkers have been added to assist facilities accommodating Public Contracted Patients. These new checkers aim to reduce data extraction errors that occur when hospitals admit patients contracted from the public sector.

HBF Dental Claims

HBF has requested structural changes to the way dental claims are transmitted via ECLIPSE for continued electronic acceptance. FYDO has now been updated to continue accommodating the electronic submission of dental claims to HBF via ECLIPSE.

New API Parameter Added

The EpisodeDetailReportList API can now have cancelled episodes filtered out using the "ExcludeCancelledEpisodes": "True" parameter. This is to match the Episode Detail Report when also filtering out Cancelled Episodes.

[FYDO Hospital Update - 22/02/2024](#)

New Theatre Roster Features

Facilities using the **Session Confirmed** tick box in the **Theatre Rosters** must now provide a **Reason for Delayed Start** and **Reason for Delayed Finish** if the Time In and/or Time Out of theatre are delayed by more than 15 minutes.

If the Time in Theatre for the first patient is more than 15 minutes AFTER the session's Start Time, a **Reason for Delayed Start** must be provided before clicking the Session Confirmed tick box.

Similarly, if the Time Out of Theatre for the last patient is more than 15 minutes AFTER the session's End Time, a **Reason for Delayed Finish** is required before ticking Session Confirmed.

THEATRE MANAGEMENT > THEATRE BOOKING > BOOKING (THEATRE 1) LOCATION: SHAES PRIVATE HOSPITAL

Booking

ID: 157
 Location: Shaes Private Hospital
 Theatre: Theatre 1
 Dr: House, Greg
 Anaesthetist: Lennon, John
 Date: 21/02/2024
 Start Time: 08:00 End Time: 17:00 540 Mins
 Note:
 Appointment Note:
 Reason for Delayed Start:
 Reason for Delayed Finish:
 Session Confirmed ☐

Staff

Scrub Nurse: Enter Scrub Nurse
 Scout Nurse: Enter Scout Nurse
 Nurse/Assistant: Enter Nurse Assistant
 Nurse/Assistant: Enter Other Nurse Assistant
 Other: Enter Other Staff
 Surgical Assistant: Enter Surgical Assistant
 Other Surgical Assistant: Enter Other Surgical Assistant

Episodes

Number of Appointments: 4 Utilisation: 60 Mins ; 11.1% Based On: Calculate based on Appointment Booking Time

Time	MRN	Patient Name	Procedure	Visit to Theatre	Time In	Time Out	Age	Anaesthetic	Cancelled	Action
9:00 AM	102	DEAN, James	Gastroscopy		9:00 AM	10:00 AM	82	IV/Sedation		
9:15 AM	129	PEEP, Bo	Left Cat & IOL		12:00 PM	1:00 PM	8	IV/Sedation		
9:30 AM	114	SQUAREPANTS, Spongebob	Gastroscopy		3:00 PM	4:00 PM	35	IV/Sedation		
9:45 AM	122	KNIGHT, Kathy	Right Cat & IOL		4:00 PM	6:00 PM	64	IV/Sedation		

Callouts:

- If the FIRST Time in Theatre time is GREATER THAN 15 minutes AFTER the Start Time of the session, a **Reason for Delayed Start** will be required when the Session Confirmed tick box is ticked.
- If the LAST Time out Theatre time is GREATER THAN 15 minutes AFTER the End Time of the session, a **Reason for Delayed Finish** will be required when the Session Confirmed tick box is ticked.

Save Cancel

Theatre Roster - Make an Appointment Function

A convenient new feature has been added to the **Theatre Roster > Theatre Booking Screen**. With the introduction of the **Make an Appointment** button, users can seamlessly navigate to the corresponding roster in the Appointment Screen.

THEATRE MANAGEMENT > THEATRE BOOKING > BOOKING (THEATRE 1) LOCATION: SHAES PRIVATE HOSPITAL

Booking

ID: 157
 Location: Shaes Private Hospital
 Theatre: Theatre 1
 Dr: House, Greg
 Anaesthetist: Lennon, John
 Date: 21/02/2024
 Start Time: 08:00 End Time: 17:00 540 Mins
 Note:
 Appointment Note:
 Reason for Delayed Start:
 Reason for Delayed Finish:
 Session Confirmed ☐

Staff

Scrub Nurse: Enter Scrub Nurse
 Scout Nurse: Enter Scout Nurse
 Nurse/Assistant: Enter Nurse Assistant
 Nurse/Assistant: Enter Other Nurse Assistant
 Other: Enter Other Staff
 Surgical Assistant: Enter Surgical Assistant
 Other Surgical Assistant: Enter Other Surgical Assistant

Episodes

Number of Appointments: 4 Utilisation: 60 Mins ; 11.1% Based On: Calculate based on Appointment Booking Time

Time	MRN	Patient Name	Procedure	Visit to Theatre	Time In	Time Out	Age	Anaesthetic	Cancelled	Action
9:00 AM	102	DEAN, James	Gastroscopy				82	IV/Sedation		
9:15 AM	129	PEEP, Bo	Left Cat & IOL				8	IV/Sedation		
9:30 AM	114	SQUAREPANTS, Spongebob	Gastroscopy				35	IV/Sedation		
9:45 AM	122	KNIGHT, Kathy	Right Cat & IOL				64	IV/Sedation		

Buttons: Save Cancel Make an Appointment

New Audit Logs


Audit logs have been added for the **Allergies, Alert, Notes, and Document Alert** fields on the patient screen.

These logs can be accessed by using the menu in the top right corner of the Patient Screen and selected **Audit Logs**. Alternatively, they can be found in **Settings > Logs** by searching the patient's MRN.

129 - PEEP, Bo (30/07/2015 - 8)

[Patient Details](#)
[Appointments](#)
[Recalls](#)
[Accounts](#)
[Episodes](#)
[Communication](#)
[Documents](#)
[Clinical](#)

[Edit](#)
[Bill Patient](#)
[...](#)



Bo PEEP

Patient ID 129
Sex Female
Age 8
Language English
Pending -2,479.00

Allergies

Sulfa

Alert

Type II Diabetic

Notes

EPOA - Daughter

Document Alert

File in main storage

Patient Details

Title Miss File Number External ID

First Name Bo Middle Name

Last Name Peep Maiden Name

Preferred Name Date of Birth 30/07/2015 DOB Estimate ☐

Sex Female Gender Woman, or girl, or female

Address 100 Sheep Street Suburb SHEEP HILLS State VIC Postcode 3392

Mobile 0400-494-029 Home (07)4955-5555 Work Email

Referring Details

Previous Referrals

Referring Doctor	Referral Date	Period	First Consult
Referral To	Site Referral (global)		

Medicare / DVA / Concession

Medicare Number 4292-45116-6 Ref 2 Expiry 08/2023 Eligibility 1

Veterans No. Veteran Card Colour Auth.No

Entitlement Card Card Number 12345678C Exp 08/2023

Pension Card

Health Fund

Fund Name POL - Police Health Limited

Membership No. 12345 UPI 0 Insurance Status Full Fee

Alias Name Alias Surname

Health Identifier

Health Identifier Number MHR consent ☒ [Check](#)

Status Record Status Last Verified

Online Patient Verification (OPV)

Type Medicare and Health Fund As at 21/02/2024 [OPV Check](#)

Last Medicare Check Last Health Fund Check

Location Shaes Private Hospital

[Edit Patient](#) E
[Bill Patient](#) B
[OPV](#) V
[OEC](#) O
[Label](#) L
[Merge](#) M
[Picture](#) P
[Audit Logs](#) A
[EMR](#) F9
[Delete Patient](#) D

Episode Stats Report Additions

Extra fields have been added to the **Episode Stats > Excel - Raw Data Export** to assist facilities in collecting data. The additional fields are:

- Billing Flag
- Coding
- OEC Received
- OEC Checked
- Admission Form Received
- Chart Ready
- IFC Complete
- Patient Consent Received
- Cancelled ID
- Cancelled Description
- Theatre Complete
- Invoice on Hold ID
- Invoice on Hold Description
- Theatre Hold ID
- Theatre Hold Description
- Next Follow Up Date
- Planned Time In Theatre

Bug Fix

The issue affecting the sorting of the Billing Status > Show Not Billed Interactive report has been resolved.

FYDO Hospital Update - 09/02/2024

Billing Status Report Improvements

Prepare for a game-changing innovation in Hospital Billing! Introducing our new **INTERACTIVE Billing Status - Show Not Billed Only Report**, designed to streamline the billing process for optimal efficiency and user-friendliness!

Users can now conveniently bill episodes directly from one central location! Easily track outstanding episodes awaiting billing for a smoother workflow and faster revenue generation.

To make use of this fantastic new feature, users can follow these steps:

The screenshot shows the 'Billing Status Report' interface. It includes filters for Location, Doctor, Report Types, Fund, Discharges between (From/To dates), and checkboxes for 'Excludes episodes billed \$0' and 'Excludes cancelled episodes'. There are 'Update' and 'Export To' buttons. Below the filters is a table with columns: Patient Name, MRN, Adm Date, Dis Date, Fund, Surgeon, Theatre Complete, Coding, Theatre On Hold, Inv On Hold, and Cancelled. A red box highlights the table header, and a red circle highlights the 'Coding' column. A red circle highlights the 'Create Invoice' button in the context menu.

Patient Name	MRN	Adm Date	Dis Date	Fund	Surgeon	Theatre Complete	Coding	Theatre On Hold	Inv On Hold	Cancelled
BLOW, Joe	135	02/01/2024	02/01/2024	MPL	Connors, Curtis	Y				
BRANSON, Richard	112	02/01/2024	02/01/2024	MPL	House, Greg	Y	C			
DAY, Doris	103	09/01/2024	09/01/2024	BUP	House, Greg	Y	C			
MOUSE, Mickey	132	16/01/2024	16/01/2024	BUP	Murphy, Shaun	Y	C			
PEEP, Bo	129	23/01/2024	23/01/2024	POL	Pierce, Hawkeye	Y	C			
SAYS, Simon	133	23/01/2024	23/01/2024	HCF	Pierce, Hawkeye	Y	C			
SPRATT, Jack	131	23/01/2024	23/01/2024	AUH	Pierce, Hawkeye	Y	C			
BLACK, Isaac	130	02/01/2024	02/01/2024	ANZ	Connors, Curtis					Cancelled After Arrival
BOND, Mary	120	09/01/2024	09/01/2024	UII	House, Greg					
DEAN, James	102	09/01/2024	09/01/2024	MPL	House, Greg		C			
FUNDED, Self	118	16/01/2024	16/01/2024	UII	Murphy, Shaun				Awaiting Pathology	
MUNRO, Marilyn	101	16/01/2024	16/01/2024	MPL	Murphy, Shaun					Certificate

1. Navigate to **Reports > Billing Status**.
2. Select the **Report Type** of **Show Not Billed Only**.
3. Select the **Date from** and **Date To**.
4. Click **Update**.
5. Arrange the data to your preference! Utilise column headings, such as Patient Name, Admission Date, Discharge Date, Fund and Theatre Complete, for sorting.
6. For further convenience, select an episode and **Right-Click** to access a menu. From here, you can navigate to different pages to input required information.
ALTERNATIVELY, you can also use this menu to **CREATE INVOICE** RIGHT FROM THIS SCREEN!

Additionally, On Hold and Cancelled reasons are displayed to assist in identifying episodes that may not be ready for billing, making this a comprehensive solution for your billing needs!

The original **Billing Status > Show Not Billed Only** Report can still be accessed by clicking **Export to > PDF** for users that still require a printed copy of this report with a time stamp.

Claiming Hospital > Not Yet Sent

The **Discharge Date** has been added to the **Claiming Hospital > Not Yet Sent** tab.

CLAIMING HOSPITAL

Claims

Not yet sent

Location

All Location

Type

All Types

Status

Ready

Fund

All Funds

Coding

All Coding

DRG

Select

0 Items Selected

Run Pat Check

	Adm Date	Dis Date	Inv#	Invoiced	Fund	MRN	Patient	Claimed	Location	Type	Coding	Status	Action
	06/02/2024	06/02/2024	183	06/02/2024	MPL		BRANSON, Richard	\$1,354.65	Shaes Private Hospital	Paperbase	✓	Ready	
	03/01/2024	03/01/2024	180	03/01/2024	MPL	102	DEAN, James	\$222.00	Shaes Private Hospital	Paperbase	✓	Ready	
	02/08/2023	02/08/2023	116	02/08/2023	MPL	122	KNIGHT, Kathy	\$1,500.00	Shaes Private Hospital	Paperbase	✓	Ready	
	02/08/2023	02/08/2023	123	02/08/2023	MPL	101	MUNRO, Marilyn	\$1,035.00	Shaes Private Hospital	Paperbase	✓	Ready	
	02/08/2023	02/08/2023	127	02/08/2023	MPL	114	SQUAREPANTS, Spongebob	\$1,100.00	Shaes Private Hospital	Paperbase	✓	Ready	

New Permission Level

Users can now be given permission to **Create Invoice - Other Services Only** as a separate permission level from **Create Invoice**.

Hospital Episode

Admission

D

R

RW

i

Clinical Indicator

D

R

RW

Coding

D

R

RW

Create Invoice

ON

OFF

Create Invoice - Edit charges

ON

OFF

Create Invoice - Other Services only

ON

OFF

Theatre

D

R

RW

Reversals

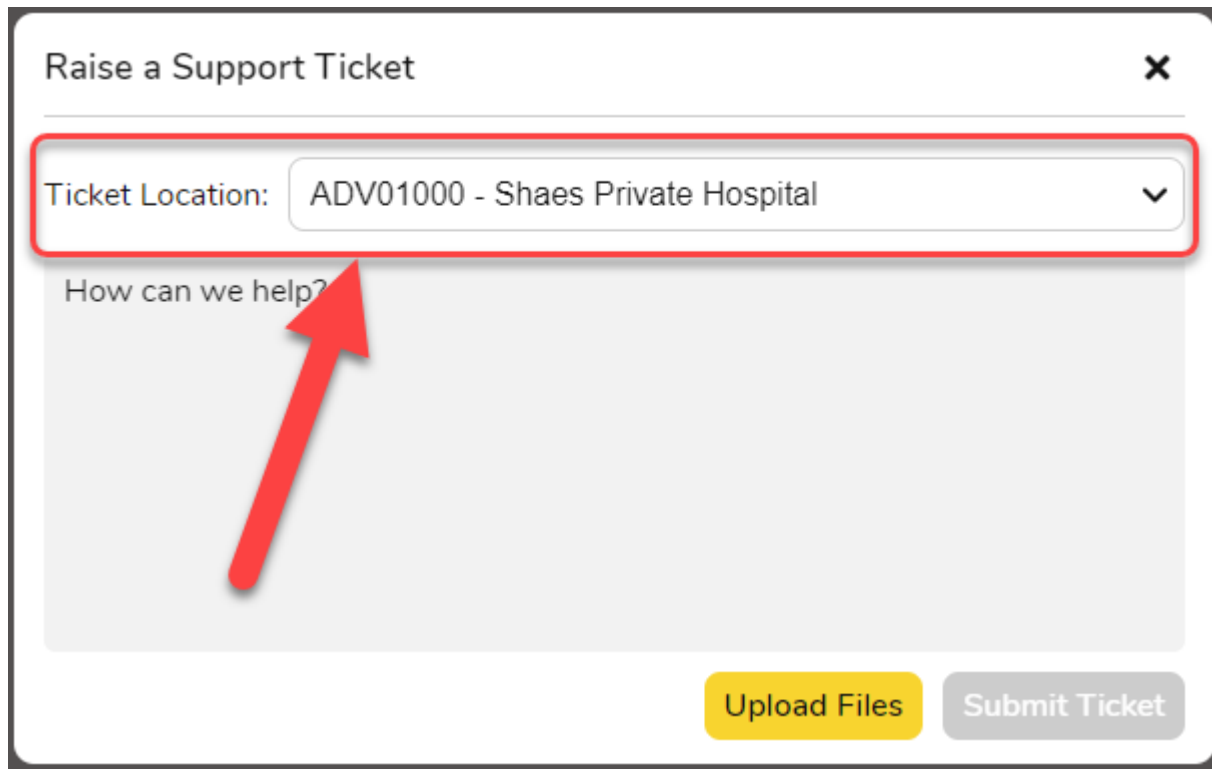
ON

OFF

This permission level can be adjusted for all **User Groups** in **Settings**. It grants the ability to generate an **Other Services Only** invoice for any patient, including patients that have not yet been admitted or discharged.

Raising a Support Ticket from FYDO

When raising a support ticket with FYDO, users will now be able to select the **Location** that the ticket is relevant to. This feature assists multi-location databases, or Clinic/Hospital databases, in being able to raise their support tickets for the location that the ticket is referring to.



Raise a Support Ticket

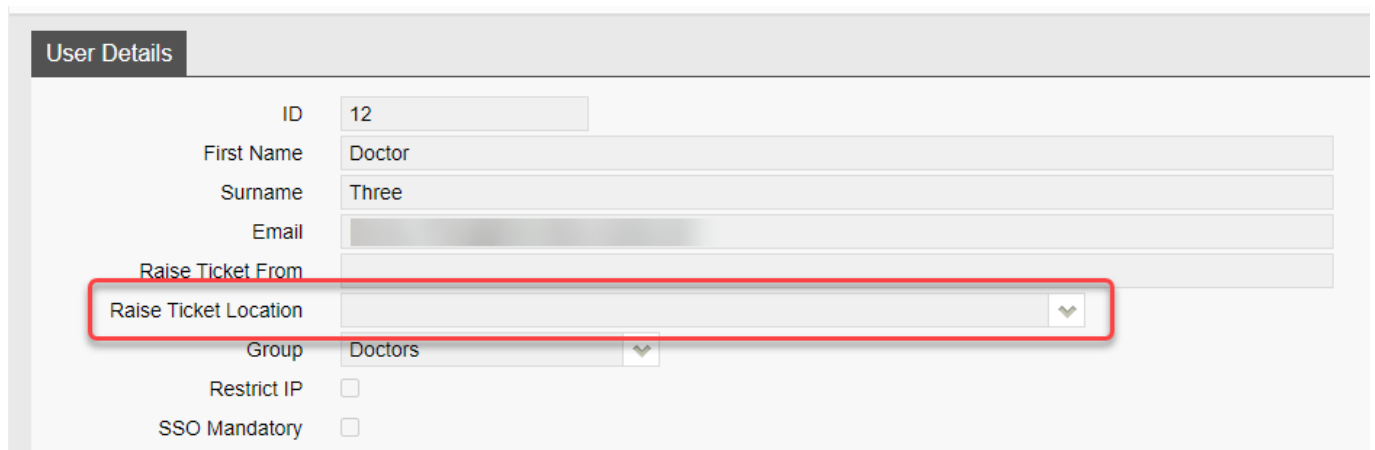
Ticket Location: ADV01000 - Shaes Private Hospital

How can we help?

Upload Files Submit Ticket

Default settings for this field can be entered, for the whole facility, in **Settings > System Configuration** by adding the required location to the **Raise Ticket Location** field.

The default settings can also be added at a **User level**, to ensure each user has the ticket populate with the location that is relevant to them, in **Settings > Users** by adding information to the **Raise Ticket Location** field.



User Details

ID 12

First Name Doctor

Surname Three

Email

Raise Ticket From

Raise Ticket Location

Group Doctors

Restrict IP ☐

SSO Mandatory ☐

FYDO Hospital Update - 25/01/2024

SMS Reply History

Users can now conveniently review SMS replies in chronological order, with the corresponding **Reply Date and Time** prominently displayed on the SMS History screen. To access this feature, navigate to **Settings > SMS History** and apply the **Status** filter “**Replied**”.

SETTINGS > SMS HISTORY

Replied

All

All Type

Created

25/12/2023

24/01/2024

Search

Name	To	Status	Date Time Created	Date Time Delay	Sent Text	Reply Text	Reply Date Time
PEEP, Mrs Bo		Replied	24/1/2024 02:10:12 PM	-	Dear Mrs Peep, please arrive for your appointment on 25/01/2024 at 1:30pm. Your excess of \$250 will be payable on your admission. Please reply YES to indicate that you are aware of this. Many thanks.	I have already paid my excess!	24/1/2024 02:17:25 PM
PORGY, Mr Georgy		Replied	24/1/2024 02:12:06 PM	-	Dear Mrs Peep, please arrive for your appointment on 29/01/2024 at 8:30am. Your excess of \$300 will be payable on your admission. Please reply YES to indicate that you are aware of this. Many thanks.	YES	24/1/2024 02:17:24 PM

Reallocating Adjustments

Adjustments can now be reallocated to another invoice, mirroring the same functionality that currently exists for reallocating deposits. To utilise this feature, simply navigate to the corresponding **Episodes** screen and right-click on the Adjustment line, or normal click on the three dots to the right of the screen, to select **Reallocation Transaction**.

Invoice for Admission: 225 | Admission Date: 02/08/2023

Episode Total 397.00 Balance Due 397.00 Show voided transactions Invoice Options

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST T	Audit Date	User
118	MPL	02/08/2023	02/08/2023	D	DEPOS	Excess Payment: EFTPOS	-		\$-200.00	0.00	H 07/08/2023 7:37 AM	Shae Darr (ACSS)
118	MPL	02/08/2023	02/08/2023	A	ACCOM	SameDay Accommodation Fee Band : 1	1	1	\$247.00	0.00	H 24/01/2024 2:25 PM	Shae Darr (Altura)
118	MPL	02/08/2023	02/08/2023	T	13215	TRANSFER OF EMBRYOS or both ova and sperm to the uterus or fa...	-	1A	\$150.00	0.00	H 24/01/2024 2:25 PM	Shae Darr (Altura)
118	MPL	02/08/2023	24/01/2024	J	ADIUS	Adjustment Applied: REFUND - Method: EFTPOS			\$200.00	0.00	H 24/01/2024 2:25 PM	Shae Darr (Altura)

Episode Notes

Edit

Delete Transaction

Reallocate Transaction

Split Transaction

Next follow up date:

Claiming Hospital - Not Yet Sent Tab

The MRN number will now be displayed on the **Claiming Hospital > Not Yet Sent** tab.

</

FYDO Hospital Update - 18/01/2024

Claiming Hospital - Paperbase Claims Enhancement

We've added a new feature to enhance efficiency in our **Claiming Hospital > Not Yet Sent** tab. Once the claims have been manually sent to the health funds, users will now be able to mark the complete Paperbase Claims as sent **IN BULK!**

The easiest way to do this is to navigate to the **Claiming Hospital > Not Yet Sent** tab and:

1. In the **Type** field, choose **Paperbase**
2. In the **Status** field, select **Ready**
3. Choose claims individually, using the left tick box on each individual line, or select all by utilising the **Select All** tick box at the top of the column
4. In the **Select** dropdown, choose **Mark as Sent**

This will mark the Paperbase Claims as sent in the same manner as before, and the corresponding audit trail will be displayed in the patient's episode audit notes.

Episode Notes	Financial Notes	Audit
Paperbase Invoice - Invoice 123 sent by Shae Darr (Altura) 17/01/2024 5:55 PM		
Bank deposit cleared - Inv 123 - Payment - EFTPOS \$-200.00 by Shae Darr 15/08/2023 10:17 AM		
Bank deposit cleared - Inv 124 - Payment - EFTPOS \$-29.00 by Shae Darr 15/08/2023 10:17 AM		

Theatre Rosters Report Enhancements

We've added a new **Report Type** to the **Theatre Rosters Report** called **Unconfirmed Rosters**. This allows facilities to easily identify rosters that haven't yet had the **Session Confirmed** tick box completed in the specific Theatre Roster.

The screenshot shows the 'Theatre Rosters' report interface. A red arrow points to the 'Report Type' dropdown menu, which is currently set to 'Unconfirmed Rosters'. The interface includes filters for 'From Date' (12/12/2023), 'To Date' (14/12/2023), 'Based On' (Time In Theatre to Time Out of Theatre), and 'Surgeon' (All Surgeons). The report title is 'Shaes Private Hospital Unconfirmed Rosters Booking by Surgeon and Theatre 12/12/2023 - 14/12/2023 for all Surgeons and all Theatres'. The table below shows the data for 'HOUSE, Greg' and 'Theatre 2'.

Date	Theatre	Anaesthetist	Time	Length	Utilisation Minutes	Utilisation Percentage	Patients	D/O	I/P Notes	App Notes	
13/12/2023	Theatre 2	STARR, Ringo	08:00 - 17:00	540:00	300:00	55.56%	1	1	0		
Total:					540.00	300.00	55.56%	1	1	0	Number of Sessions : 1
Total:					540.00	300.00	55.56%	1	1	0	

The report is titled 'TheatreRosters-ShaesPrivateHospital' and is Page 1 of 1. The date is 17/01/2024 3:31 PM. There are 'Print' and 'Export To' buttons at the bottom right.

We have also added additional fields to enhance the usability of the **Excel - Raw Data Export** for the **Theatre Roster** Report including:

- Booked Utilisation Percentage
- Actual Utilisation Percentage
- Delayed Start Reason and ID
- Delayed Finish Reason and ID
- Cancelled Reason and ID
- Confirmed Indicator

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V
1	StartTime	FinishTime	RosterDate	BookedMins	ActualMins	BookedUtilisation	ActualUtilisation	cNotes	AppNotes	ReasonStartId	ReasonStart	ReasonFinishId	ReasonFinish	confirmed	CancelledId	CancelledReason	NumDO	NumPat	NumIP	ID	docid
2	0800	1700	14/12/2023	15	360	240	6.3	150		122	Procedure Complication	122	Procedure Complication	TRUE			1	1	0	144	6
3	0800	1700	12/12/2023	15	360	540	2.8	66.7		124	Surgeon Delayed	122	Procedure Complication	TRUE			1	1	0	140	9
4	0800	1700	12/12/2023	50	180	540	5.6	33.3		126	Equipment Malfunction			TRUE			1	1	0	142	1
5	0800	1700	12/12/2023	75	180	540	13.9	33.3						TRUE			3	3	0	143	6
6	0800	1700	13/12/2023	15	300	540	2.8	55.6		125	Anaesthetist Delayed	123	Equipment Failure	FALSE			1	1	0	141	7
7																					
8																					

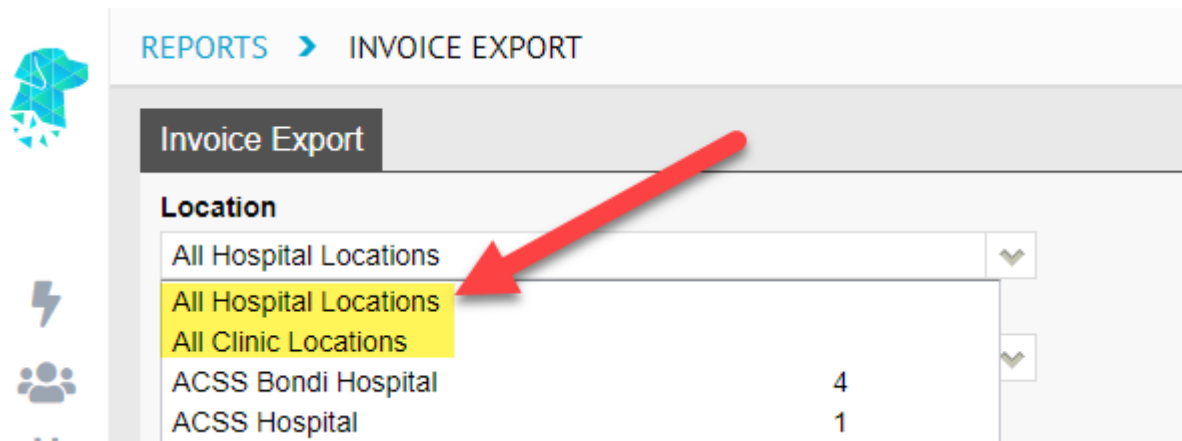
Length of Stay Report Additions

There has been an additional column added to the **Length of Stay Excel - Raw Data** Export to display the **Length in Minutes** for overnight patients.

The original Length column is still present and will continue to reflect the number of nights; however, the new additional column will transcribe the information into minutes to help facilities identify the exact length of stay for the admission.

Invoice Export Report Additions

The Invoice Export Report can now be run for **All Hospital Locations** and **All Clinic Locations** AT ONCE! This new feature allows multi-location facilities to easily collate invoice data across all their sites simultaneously.



Bug Fix

The issue that some users experienced when trying to search for customised Other Services codes has been resolved.