

FYDO Hospital Update - 29/08/2024

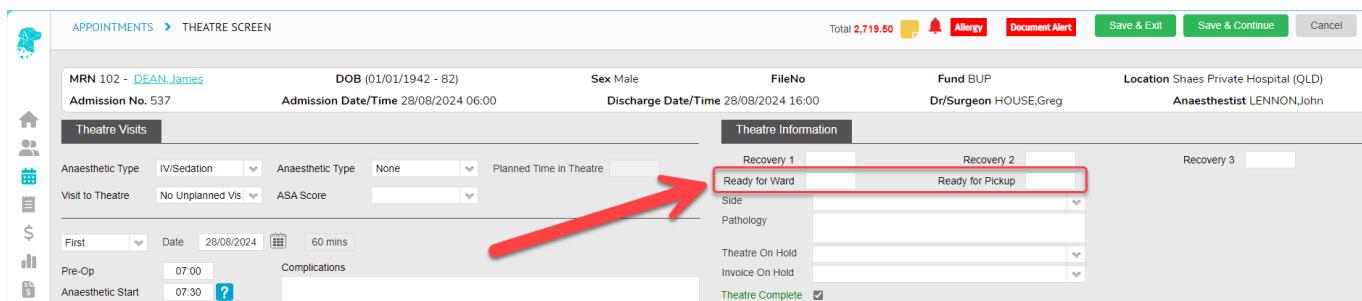
Episode Stats Additions

Following the implementation of the Open Access field for referrals, this information has now been included in the **Episode Stats - Excel Raw Data Export**.

BB	BC	BD	BE	BF	BG	BH	BI	BJ	BK	BL
EpiSurgeonName	EpiSurgeon	SurgeonSpeciality	SurgeonSpecialityID	AnaesthetistName	AnaesthetistID	ReferringDr	ReferringDrID	ReferralDate	OpenAccess	ModeofSepPHDB
HOUSE, Greg	7	Gastroenterologist	117	LENNON, Dr John	2	NICK, Carter	1	01/08/2024	Y	9

Ready for Pick Up Field

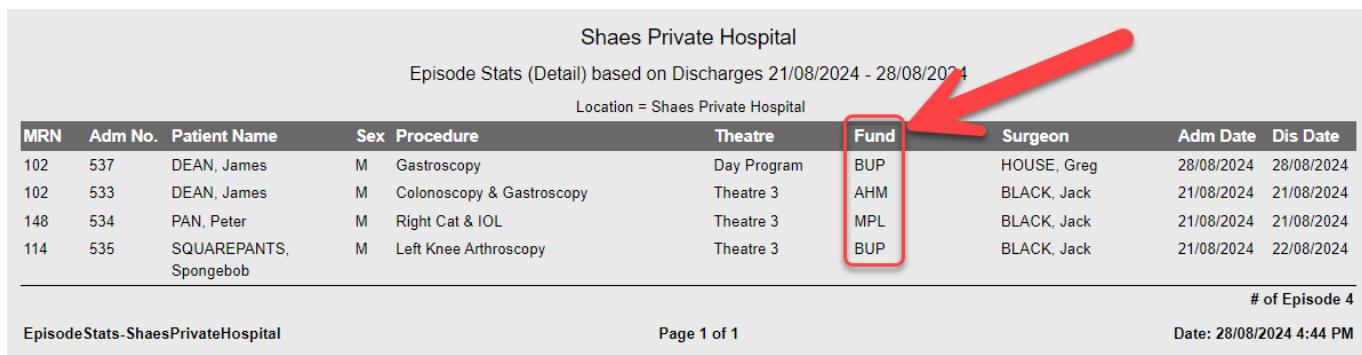
The **Ready for Discharge/Ward** field, on the **Theatre Screen**, has been amended to accommodate an additional option. Users now have 2 fields that they can utilise for **Ready for Ward** and **Ready for Pick Up**.



The screenshot shows the 'Theatre Screen' for patient MRN 102 - DEAN, James. It includes fields for Age (01/01/1942 - 82), Sex (Male), FileNo, Fund BUP, and Location Shaes Private Hospital (QLD). The 'Theatre Visits' section shows Anesthetic Type (IV/Sedation), Recovery 1 (Ready for Ward), Recovery 2 (Ready for Pickup), and Recovery 3. A red arrow points to the 'Ready for Ward' and 'Ready for Pickup' fields.

Episode Stats Report

For improved fluency and ease of reading, the Health Fund details on the **Episode Stats (Detail) Report** will now be indicated by the **Fund Code**, instead of the full Health Fund name, which caused the episodes to span multiple lines



The screenshot shows the 'Episode Stats (Detail)' report for Shaes Private Hospital, dated 21/08/2024 - 28/08/2024. It lists episodes for patients DEAN, James, PAN, Peter, and SQUAREPANTS, Spongebob. The 'Fund' column is highlighted with a red box and an arrow, showing codes BUP, AHM, MPL, and BUP. The report also includes columns for MRN, Adm No., Patient Name, Sex, Procedure, Theatre, Surgeon, Adm Date, and Dis Date. A note at the bottom indicates there are 4 episodes.

MRN	Adm No.	Patient Name	Sex	Procedure	Theatre	Fund	Surgeon	Adm Date	Dis Date
102	537	DEAN, James	M	Gastroscopy	Day Program	BUP	HOUSE, Greg	28/08/2024	28/08/2024
102	533	DEAN, James	M	Colonoscopy & Gastroscopy	Theatre 3	AHM	BLACK, Jack	21/08/2024	21/08/2024
148	534	PAN, Peter	M	Right Cat & IOL	Theatre 3	MPL	BLACK, Jack	21/08/2024	21/08/2024
114	535	SQUAREPANTS, Spongebob	M	Left Knee Arthroscopy	Theatre 3	BUP	BLACK, Jack	21/08/2024	22/08/2024

Claim Details

There are now tokens available to print the address information for the **Bill To** company & **Other** company in the **Claim Details**.

A full list of hospital tokens can be found at <https://wiki.fydo.cloud/tokens-hospital/>

APPOINTMENTS > EDIT APPOINTMENT (121-HARD, WORK) > CLAIM DETAILS

Save Cancel

Copy Previous Episode Select Episode

Worker's Comp & Third Party

Injury: Knee Date of Injury: 01/01/2024

Claim #: SW123456789

Bill To

Biller ID: The Best Insurance Company	Type: INS	No: 4
Contact: Joe Blow		
Address: 123 Insurance Lane		
Suburb: MADDENS PLAINS	State: NSW	Postcode: 2508

Other

Other ID: The Best Insurance Company	Type: INS	No: 4
Contact: Joe Blow		
Address: 123 Insurance Lane		
Suburb: MADDENS PLAINS	State: NSW	Postcode: 2508

<<EpClaimEmp>>	Claim Employer Name
<<EpClaimEmpCon>>	Claim Employer Contact
<<EpClaimEmpAdd1>>	Claim Employer Address Line 1
<<EpClaimEmpAdd2>>	Claim Employer Address Line 2
<<EpClaimEmpAdd3>>	Claim Employer Address Line3
<<EpClaimEmpSub>>	Claim Employer Suburb
<<EpClaimEmpPost>>	Claim Employer Post Code
<<EpClaimEmpState>>	Claim Employer State

<<EpClaimCon>>	Claim Biller Contact
<<EpClaimInsAdd1>>	Claim Biller Address Line 1
<<EpClaimInsAdd2>>	Claim Biller Address Line 2
<<EpClaimInsAdd3>>	Claim Biller Address
<<EpClaimInsSub>>	Claim Biller Suburb
<<EpClaimInsPost>>	Claim Biller Post Code
<<EpClaimInsState>>	Claim Biller State

Webhooks & API's

We have included My Health Record (MHR) Individual Health Identifier (IHI) patient fields in the patient webhooks/APIs along with the MHR consent fields in episode webhooks/APIs.

Two Factor Authentication

Facilities that utilise **Single Sign On (SSO)** are now able to disable **Two-Factor Authentication** if desired.

FYDO Hospital Update - 22/08/2024

Bed Tracking - Handover Report

Additional options have been given to enhance the **Print Handover** feature in **Bed Tracking**. Users can now **Exclude Empty Beds** and print this report by **Ward**.



The patients **Status**, eg Booking, Admitted etc, can now be printed on the **Handover** Report using the token <<epistatus>>

Clinical Handover Sheet
22/08/2024 at 05:52

Ward Room	Patient Details	Doctor	PROCEDURE / Notes	Allergies
Water Lily 1	Porgy, Georgy DOB: 07/07/1987 (37) MRN: 128	HOUSE, Greg	Left Knee Arthroscopy Patient Status: Booking	Allergies: Pudding
Water Lily 1	Swagger, Bob Lee DOB: 08/12/1975 (48) MRN: 154	HOUSE, Greg	Left Shoulder Reconstruction Patient Status: Admitted	Allergies: Panadol
Water Lily 2	Dumpty, Humpty DOB: 15/04/1926 (98) MRN: 156	HOUSE, Greg	Left Knee Arthroscopy Patient Status: Booking	Allergies: Eggs

Rehab Screen Improvements

The Rehab Screen is now available for Ambulatory Pathway 4, providing a streamlined solution for meeting AROC data extraction requirements.

Appointments | Rehab (Pathway 4) - 102 - DEAN, James - 01/01/1942 (82) - Male

MRN 102 - DEAN, James DOB (01/01/1942 - 82)
Admission No. 533 Admission Date/Time 21/08/2024 06:00

Sex Male File No. Fund BUP Location Shaes Private Hospital (QLD)
Discharge Date/Time 21/08/2024 16:00 Dr/Surgeon BLACK, Jack Anaesthetist McCARTNEY, Paul

AROC Impairment Code

AROC Impairment Code NDIS

Lawton Scores Date Completed Start End

Stroke Was rehabilitation aimed at:
Upper limb function
Gait retraining
Yes No

FYDO Hospital Update - 15/08/2024

Chart Tracking Capabilities

Our newly enhanced Chart Tracking feature now allows you to assign statuses such as **Active**, **Inactive**, **Archived** or **Destroyed**.

Chart Tracking

Record Date: 14/08/2024

Record Time: 01:57 PM

Location: Off Site Storage Facility

Borrower: House, Greg

Note: **B** **I** **U** **A** **▼**

Status: **Active** (highlighted with a red box)

Inactive
Archived
Destroyed
Active

Cancel **Save**



Episode Stats Report

The **Arrival Time**, recorded when a patient is marked as '**Arrived**', has been added to the **Episode Stats Report > Excel - Raw Data Export**.

BP	BQ	BR	BS	BT	BU	BV
ProcedureNotes	OtherNotes	Anaesthetic1	Anaesthetic2	AsaScore	ArrivedTime	MBS1v1
Right Knee Arthroscopy		G	N		14:44	45855
Right Knee Arthroscopy		G	N		07:28	45855



Podiatric Procedure Claim Default

Hospitals that facilitate Podiatric surgeries can now default all claims to Paperbase, reducing the number of ECLIPSE rejections.

To do this, go to **Settings > Doctors** and select **Podiatric** in the **Type** field.

SETTINGS > DOCTORS > 166 - ANKLE, FOOT

Doctor Details **Other**

Doctor Details

Dr Code: 166 Title: Dr

First Name: Foot Surname: Ankle

Address: 123 Toe Terrace

Suburb: FOOTSCRAY VIC: 3011

Phone: (-) - Fax: (-) -

Mobile: - -

Email: dr@metatarsal.com.au

Email CC:

Qualification:

Status: Active

Location: Hospital & NSW

Provider:

Date of Birth: Age:

Dr ABN: Sex:

Specialty (WA): **Specialty: Surgeon**

Type: Podiatric

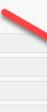
AHPRA: Expiry Date:

Approved Scope of Practice:

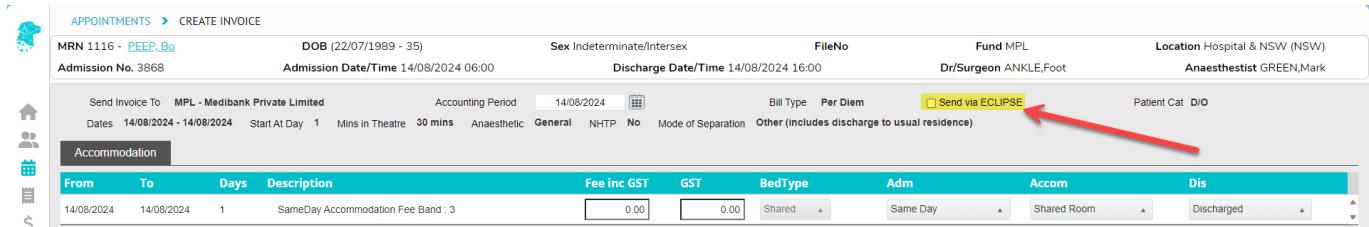
SoCP Conditions:

Radio Use License: Expiry Date:

Colonoscopy Recertification: Expiry Date:



By default, all claims for these doctors will be set to Paperbase when the invoice is raised. However, you can still manually amend this setting on a claim-by-claim basis when raising the invoice.



APPOINTMENTS > CREATE INVOICE

MRN 1116 - PEEP_B0 DOB (22/07/1989 - 35) Sex Indeterminate/Intersex FileNo Fund MPL Location Hospital & NSW (NSW)

Admission No. 3868 Admission Date/Time 14/08/2024 06:00 Discharge Date/Time 14/08/2024 16:00 Dr/Surgeon ANKLE,Foot Anaesthetist GREEN,Mark

Send Invoice To MPL - Medibank Private Limited Accounting Period 14/08/2024 Bill Type Per Diem Send via ECLIPSE Patient Cat DIO

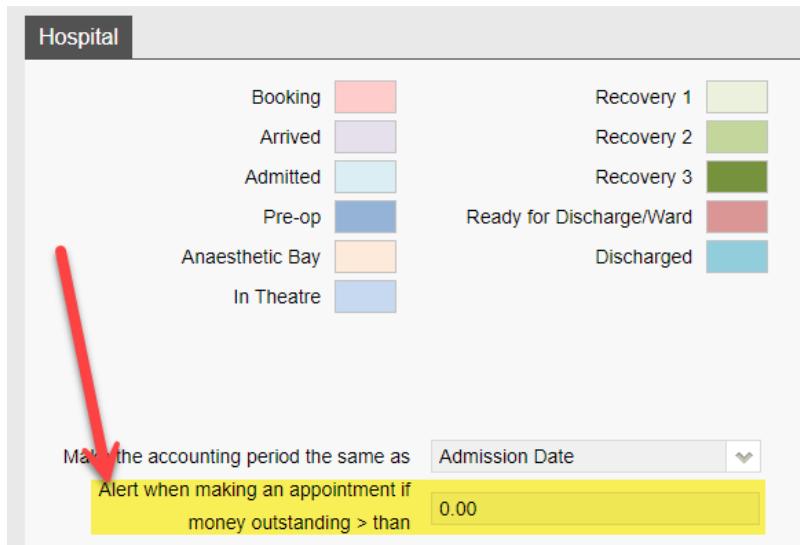
Dates 14/08/2024 - 14/08/2024 Start At Day 1 Mins in Theatre 30 mins Anaesthetic General NHTP No Mode of Separation Other (includes discharge to usual residence)

Accommodation

From	To	Days	Description	Fee inc GST	GST	BedType	Adm	Accom	Dis
14/08/2024	14/08/2024	1	SameDay Accommodation Fee Band : 3	0.00	0.00	Shared	Same Day	Shared Room	Discharged

Outstanding Debt Alert

Facilities can now set an alert to flag patients with significant outstanding balances when booking appointments. This feature can be configured in **Settings > System Configuration** by entering a value to the '**Alert when making an appointment if money outstanding > than.....**' field.



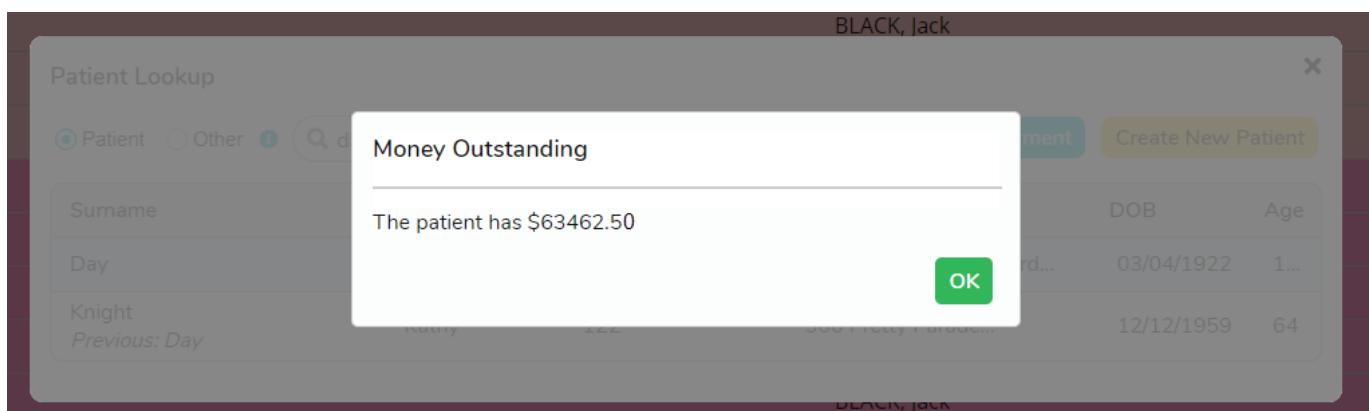
Hospital

Booking		Recovery 1	
Arrived		Recovery 2	
Admitted		Recovery 3	
Pre-op		Ready for Discharge/Ward	
Anaesthetic Bay		Discharged	
In Theatre			

Match the accounting period the same as Admission Date

Alert when making an appointment if money outstanding > than

An alert will be displayed if the patient being selected for a booking has an outstanding balance that exceeds the specified amount.



Patient Lookup

BLACK, Jack

Patient Other

Surname Day DOB Age

Knight 03/04/1922 1...

Previous: Day 12/12/1959 64

Money Outstanding

The patient has \$63462.50

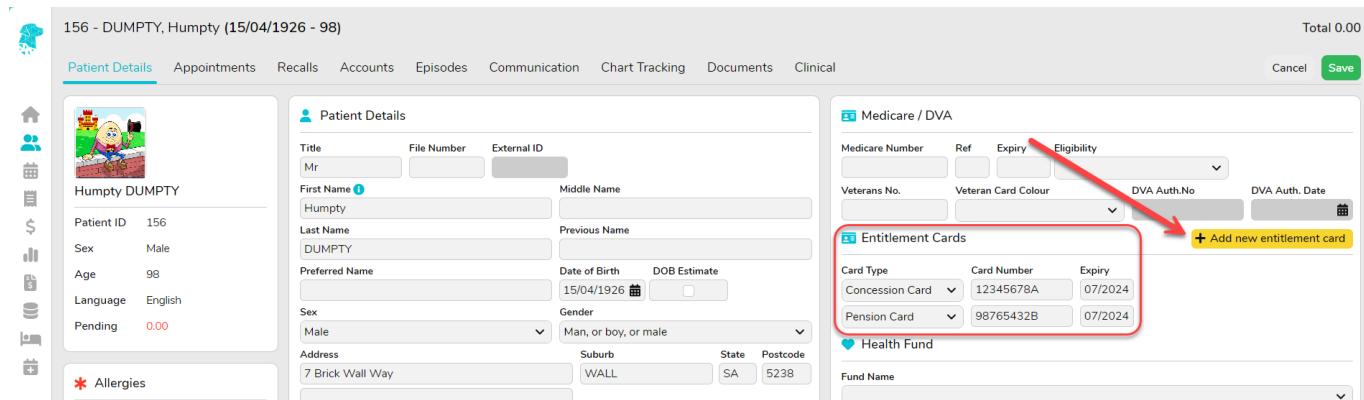
OK

FYDO Clinic Update - 08/08/2024

New Entitlement Card Fields

FYDO now has the capacity to list up to four **Entitlement Cards** with the new feature button **+Add new entitlement card** visible when editing the Patient Screen.

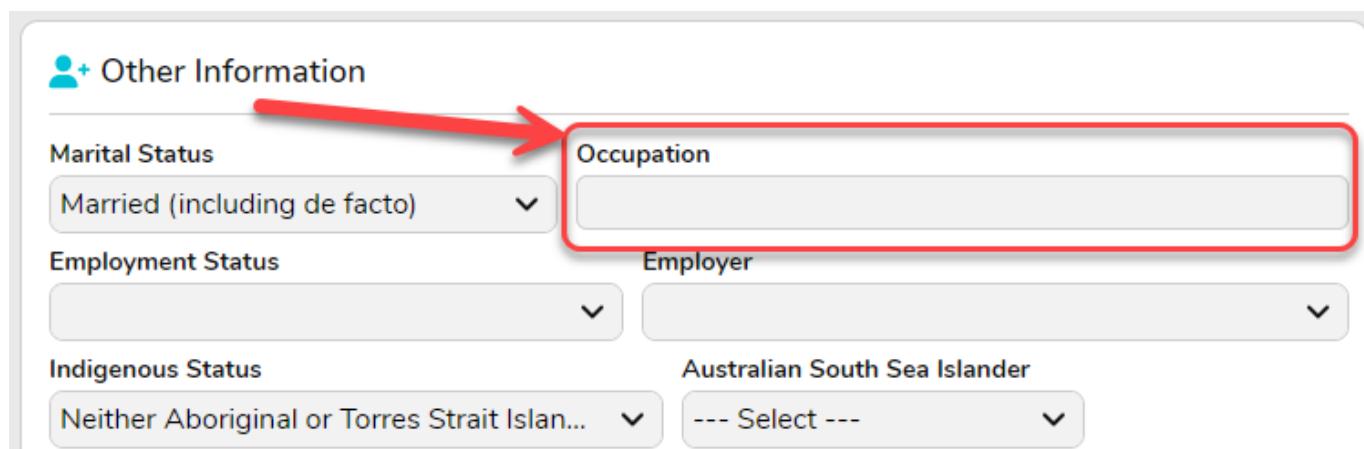
New tokens will need to be added to any forms that generate this information from FYDO. So please let us know if you have a form that requires amendment, and we can assist.



The screenshot shows the 'Patient Details' screen for patient 156, Humpty DUMPTY. The 'Entitlement Cards' section is highlighted with a red box and a red arrow pointing to the '+ Add new entitlement card' button. The section displays two cards: a Concession Card (12345678A, Expiry 07/2024) and a Pension Card (98765432B, Expiry 07/2024).

Occupation Field

A new field has been added to FYDO to document a patients **Occupation** for clinics that collect this data.



The screenshot shows the 'Other Information' section. The 'Occupation' field is highlighted with a red box and a red arrow pointing to it. Other fields shown include Marital Status (Married (including de facto)), Employment Status, Indigenous Status (Neither Aboriginal or Torres Strait Islan...), and Australian South Sea Islander status (--- Select ---).

Bug Fixes

- Doctors Email Addresses can now be viewed again
- Doctors Files can now be added again
- The Expiry Date for Entitlement Cards is no longer a mandatory field

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 08/08/2024

Chart Tracking Capabilities

Phase 2 of this feature has now been implemented, allowing facilities to add their own personalised "Chart Locations". To make tracking Medical Records easier, this information can be added under **Settings > Chart Locations**.



Code	Name	Status	Action
131	Daisy Ward	Active	X
133	Off Site Storage Facility	Active	X
132	Water Lily Ward	Active	X

A new **User Group Access Level** has also been added to allow or restrict the ability to add new Chart Locations.

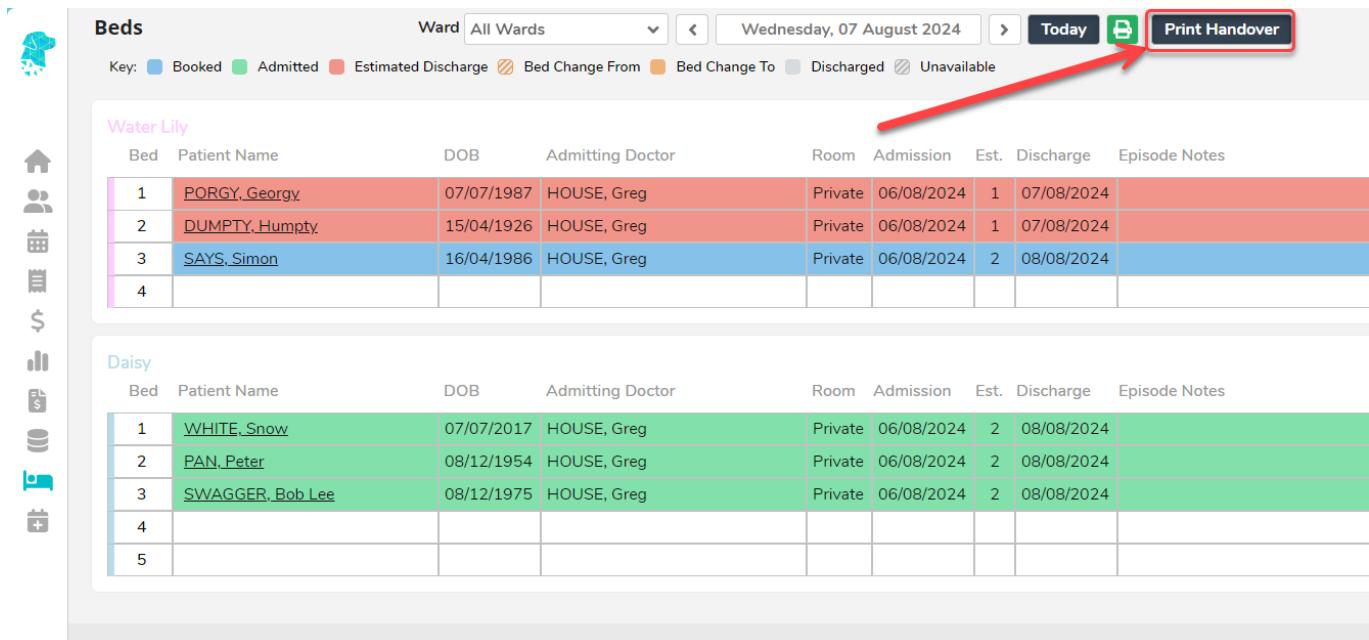
Settings General

Accommodation Category	D	R	RW
Appointment Types	D	R	RW
Area Codes	D	R	RW
Band Mappings	D	R	RW
Booking Codes	D	R	RW
Cancelled Reasons (Appointments)	D	R	RW
Cancelled Reasons (Theatre Rosters)	D	R	RW
Chart Location	D	R	RW
Departments	D	R	RW
Deposit Types	D	R	RW
Doctors	D	R	RW
Doctor Specialities	D	R	RW

Handover / Bed Tracker Report

Hospitals are now able to generate a Handover List from the Bed Tracking to assist in hospital workflow. Whether you call it a Clinical Handover Sheet, Critical Handover Sheet, Bed Tracking Report, or something completely different, this template is accessible from the **Bed Tracking** screen by selecting **Print Handover**. Plus, it can be designed and customised to suit your hospital's

requirements, giving you the information that you need!



The screenshot shows the FYDO software interface. On the left, there is a vertical toolbar with icons for Home, Patients, Calendars, and other functions. The main area is titled 'Beds' and shows two sections: 'Water Lily' and 'Daisy'. Each section has a table with columns for Bed, Patient Name, DOB, Admitting Doctor, Room, Admission, Est. Discharge, and Episode Notes. The 'Print Handover' button is located in the top right corner of the 'Beds' header, and a red arrow points to it.



Clinical Handover Sheet

07/08/2024 at 16:01

Ward Room	Patient Details	Doctor	PROCEDURE / Notes	Allergies
Daisy 1	White, Snow DOB: 07/07/2017 (7) MRN: 147	HOUSE, Greg	Right Knee Reconstruction Consent Received: Y	Allergies: Apples
Daisy 2	Pan, Peter DOB: 08/12/1954 (69) MRN: 148	HOUSE, Greg	Removal of Wires Consent Received:	Allergies: Eggs
Daisy 3	Swagger, Bob Lee DOB: 08/12/1975 (48) MRN: 154	HOUSE, Greg	Left Shoulder Reconstruction Consent Received: Y	Allergies: Paracetamol

Unbilled Revenue API

Unbilled Revenue data can now be produced using the new FYDO API, as follows:
<https://fydo.cloud/Webhooksapi/Api/Report/GetUnbilledRevenueData>

Bug Fixes

- Doctors Email Addresses can now be viewed again
- Doctors Files can now be added again
- The Expiry Date for Entitlement Cards is no longer a mandatory field

FYDO Hospital Update - 31/07/2024

Chart Tracking Capabilities

Facilities are now able to track charts with FYDO's new **Chart Tracking** tab.

Phase 2 of this feature will allow facilities to add "Locations", for around their hospital, to list where the Medical Record currently is.

New Entitlement Card Fields

FYDO now has the capacity to list up to four **Entitlement Cards**. With the new feature button **+Add new entitlement card** visible when editing the Patient Screen.

New tokens will need to be added to any forms that generate this information from FYDO. So please let us know if you have a form that requires amendment, and we can assist.

Occupation Field

A new field has been added to FYDO to document a patients **Occupation** for facilities that require the collection of that data.

Other Information

Marital Status: Married (including de facto)

Occupation: (Field highlighted with a red box and arrow pointing to it)

Employment Status: (Field with a dropdown arrow)

Employer: (Field with a dropdown arrow)

Indigenous Status: Neither Aboriginal or Torres Strait Islan... (Field with a dropdown arrow)

Australian South Sea Islander: --- Select --- (Field with a dropdown arrow)

Open Access Flag

Facilities will now be able to identify **Open Access** referrals, with the new tick box to allow this information to be documented on the **Make/Edit Appointment** Screen.

Phase 2 of this development will be to add this information to reports.

APPOINTMENTS > MAKE APPOINTMENT (156- DUMPTY, HUMPTY)

Booking Details

Fund Details

Items

Other Services

Referring Details

Open Access

DRG Contract Additions

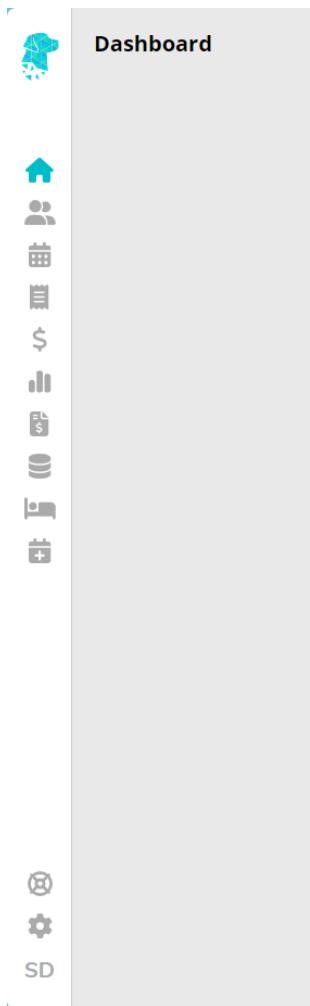
We have updated our billing engine rules, to cater for complex, long-stay, DRG contracts.

FYDO Hospital Update - 11/07/2024

New Menu Design

We're thrilled to announce that our Main Menu has received a fresh, new look! While it remains as functional and easy-to-use as ever, we have enhanced the design to provide you with an even more

enjoyable experience.



Additional Referring Doctor Fields

Users are now able to document additional **Phone Numbers** for the Referring Doctors, with the introduction of 2 new fields. These can be found in **Settings > Referring Doctors**.

SETTINGS > REFERRING DOCTORS > 1 - CARTER, NICK

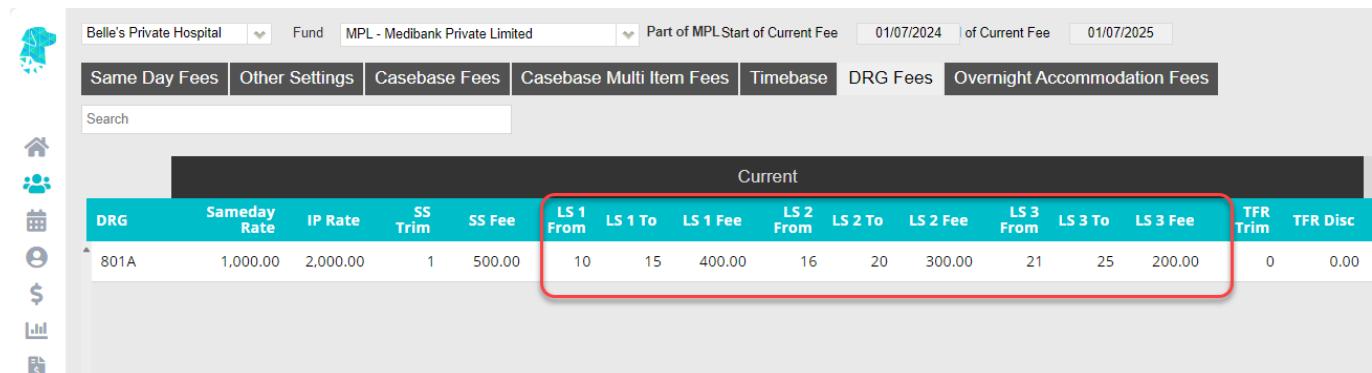
Referring Doctor Details

Number	1	Provider Number		Type	GP
Title	Dr			Specialty	
First Name	Nick			Email	ncarter@doctor.com.au
Surname	Carter			Mobile	
Practice Name	Back Streets Back			Alternate Phone1	() -
Address	100 Back Street			Alternate Phone2	() -
Suburb	BACK PLAINS	QLD	4361	Created On	05/10/2022
Practice Phone	(07)4555-5555	Practice Fax	(07)4566-6666	Birthdate	
Practice Email				Status	Active

FYDO Hospital Update - 04/07/2024

Additions to the DRG Fee Set Up

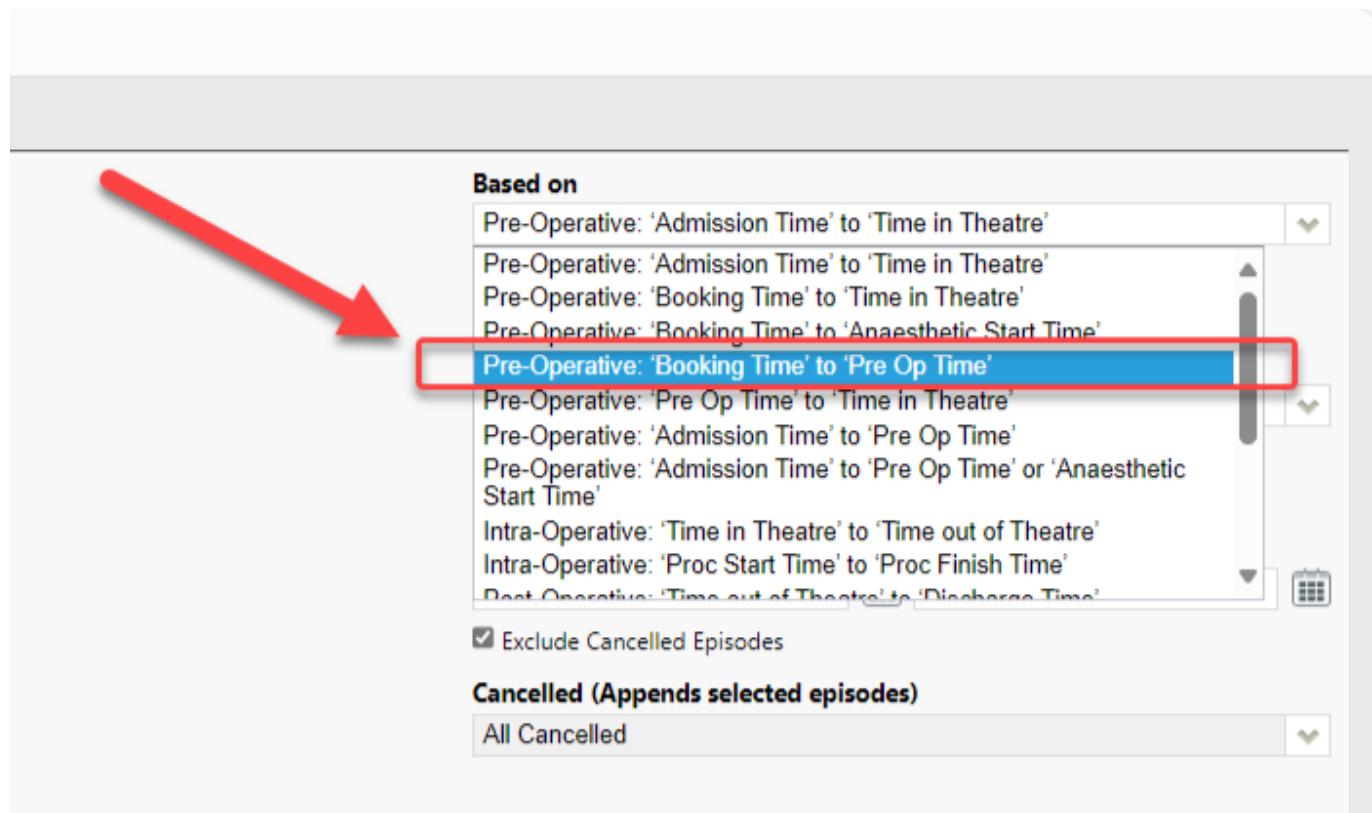
To assist with complex DRG Health Fund contracts, we have implemented additional fields to improve our simplified billing. There are now 3 steps down fields available for Long Stay 'LS' with 'from' and 'to' days.



DRG	Sameday Rate	IP Rate	SS Trim	SS Fee	Current										
					LS 1 From	LS 1 To	LS 1 Fee	LS 2 From	LS 2 To	LS 2 Fee	LS 3 From	LS 3 To	LS 3 Fee	TFR Trim	TFR Disc
801A	1,000.00	2,000.00	1	500.00	10	15	400.00	16	20	300.00	21	25	200.00	0	0.00

Additions to the Length of Stay Report

The Length of Stay Report can now be generated based on **Booking Time to Pre-Op Time**.



Based on

- Pre-Operative: 'Admission Time' to 'Time in Theatre'
- Pre-Operative: 'Admission Time' to 'Time in Theatre'
- Pre-Operative: 'Booking Time' to 'Time in Theatre'
- Pre-Operative: 'Booking Time' to 'Anaesthetic Start Time'
- Pre-Operative: 'Booking Time' to 'Pre Op Time'**
- Pre-Operative: 'Pre Op Time' to 'Time in Theatre'
- Pre-Operative: 'Admission Time' to 'Pre Op Time'
- Pre-Operative: 'Admission Time' to 'Pre Op Time' or 'Anaesthetic Start Time'
- Intra-Operative: 'Time in Theatre' to 'Time out of Theatre'
- Intra-Operative: 'Proc Start Time' to 'Proc Finish Time'
- Post-Operative: 'Time out of Theatre' to 'Discharge Time'

Exclude Cancelled Episodes

Cancelled (Appends selected episodes)

- All Cancelled

Additions to Mandatory Fields

Gender has been added as a mandatory requirement for WA, VIC and TAS submission. If the 'On admission, make patient fields mandatory' feature is enabled in your System Configuration, a warning will pop up if this is missing from the patient screen on admission.

Allow referral to be entered without a referral date/period

Alert when referral expired when editing an appointment

Invoicing only allowed if 'Theatre Completed'

On admission, make patient fields mandatory (Red arrow points to this checkbox)

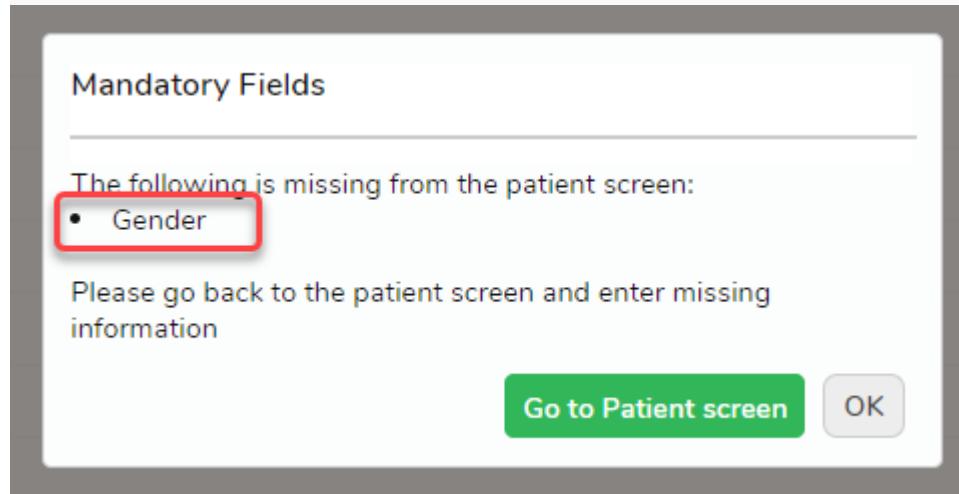
On admission, alert to take excess if not yet collected

Theatre Roster required when making bookings

Invoicing only allowed if 'Episode Grouped'

On admission, make Next of Kin mandatory

On admission, make Emergency Contact mandatory



New Webhook Fields Added

Episode webhooks now have the PreAdmissionContacted and PostDischargeContacted fields with True or False values.

Bug Fixes

The issue some users were experiencing with amending the DVA Casebase Fee Set Up has been resolved.

FYDO Hospital Update - 27/06/2024

1st July National Procedure Banding Update

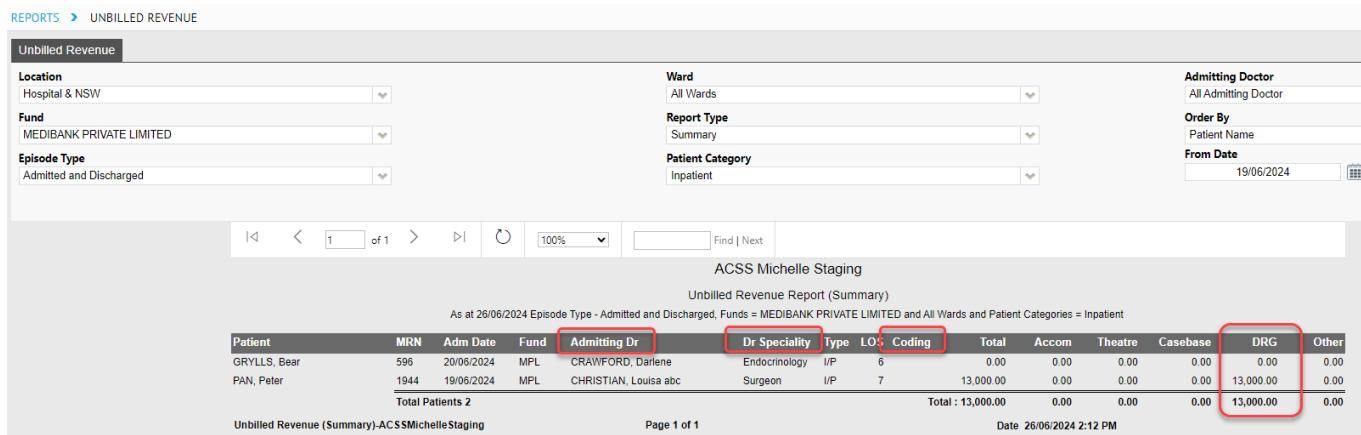
By the 1st of July, the National Procedure Bandings update will be loaded into FYDO. All new items will be added, along with any amendments to the National Banding.

1st July Prescribed List / Prostheses Update

By the 1st of July, the Other Services update will be loaded into FYDO. All new items will be added, and all fees amended.

Additions to the Unbilled Revenue Report

To further enhance the Unbilled Revenue Report, facilities will now be able to view the **Admitting Doctor**, **Doctor Speciality**, and **Coding Status** of each episode. The **Provisional DRG** feature in the Edit Appointment screen can now be utilised for **inpatients** with DRG-based health fund contracts to generate more accurate revenue predictions.



The screenshot shows the 'Unbilled Revenue' report interface. At the top, there are filters for Location (Hospital & NSW), Fund (MEDIBANK PRIVATE LIMITED), and Episode Type (Admitted and Discharged). Below these are filters for Ward (All Wards), Report Type (Summary), Patient Category (Inpatient), and Admitting Doctor (All Admitting Doctor). The main area displays a table of patient data with columns: Patient, MRN, Adm Date, Fund, Admitting Dr, Dr Speciality, Type, LO, Coding, Total, Accom, Theatre, Casebase, DRG, and Other. The 'Admitting Dr', 'Dr Speciality', 'Type', 'Coding', 'DRG', and 'Other' columns are highlighted with red boxes. The table shows two patients: GRYLLS, Bear and PAN, Peter, with a total of 13,000.00. The bottom of the screen shows the report title 'ACSS Michelle Staging', a summary note 'Unbilled Revenue Report (Summary)', and a note 'As at 26/06/2024 Episode Type - Admitted and Discharged. Funds = MEDIBANK PRIVATE LIMITED and All Wards and Patient Categories = Inpatient'. The footer includes 'Unbilled Revenue (Summary)-ACSSMichelleStaging', 'Page 1 of 1', and 'Date 26/06/2024 2:12 PM'.

New Fields added to Theatre Roster API

The **getTheatreScheduleSyncList** API has been updated to include additional fields from the theatre roster. These new fields are:

- "ReasonForDelayedStart": ""
- "ReasonForDelayedStartDesc": ""
- "ReasonForDelayedFinish": ""
- "ReasonForDelayedFinishDesc": ""

FYDO Clinic Update - 20/06/2024

Practice Enhancements

Clinics are now able to easily print address labels for Practices from **Settings > Practices**. The **Practice Email Address** can now also be documented.



SETTINGS > PRACTICES > 1 - BACK STREETS BACK

Practice Details

Number	1	Phone	(07)4555-5555	Fax	(07)4666-6666
Practice Name	Back Streets Back	Email			
Address Line 1	100 Back Street	Status	Active		
Address Line 2					
Suburb	BACK PLAINS	QLD	4361		

ID **Surname** **First Name** **Provider Number** **Mobile** **Specialty** **Status**

ID	Surname	First Name	Provider Number	Mobile	Specialty	Status
1	Carter	Nick	-	-	-	Active
11	Length	Long Name Referral	-	-	-	Active

100 Records/Page

Records 1-2 of 2 (Page 1 of 1)

Religion added to Patient Screen

Clinics are now able to document a patient's **Religion** in the Patient Screen.



Mickey MOUSE

Patient ID 132

Sex Male

Age 46

Language English

Pending 829.00

* Allergies

Egg

Alert

BMI 44

Notes

Document Alert

Patient Details

Title Mr File Number 99999 External ID

First Name Mickey Middle Name

Last Name Mouse Previous Name

Preferred Name Mick Date of Birth 27/12/1977 DOB Estimate

Sex Male Gender Man, or boy, or male

Address 1234 Topp Street Suburb TOOWOOOMBA State QLD Postcode 4350

Mobile Home Work Email

Referring Details

Previous Referrals

Referring Doctor Referral Date Period First Consult

Referral To Site Referral (global)

Other Information

Marital Status Employment Status Employer

Married (including de facto)

Australian or South Sea Islander

Religion

Neither Aboriginal or Torres Strait Islander

No

Language Country of Birth

English

Australia

Interpreter Overseas Visitor

Family GP (Current)

Preferred Doctor

Search for a Family GP

Bill Method

Fee Level

Send Invoices To

Not Set

Location

Dental Benefit

0.00

Deceased

Archived

Survey