

FYDO Clinic Update - 12/12/2024

Custom View Additions

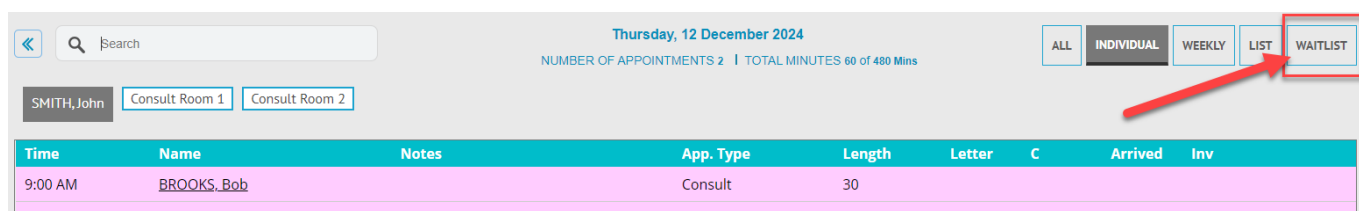
New fields are now available for display in the **Appointment Screen Custom Views**, including:

- Patient's Age
- Referring Doctor Details (*from the Edit Appointment Screen*)
- Referral Date (*highlighted in if expired*)

Time	Name	Age	Referring Doctor	Ref Date
9:00 AM	BROOKS, Bob	62	Ellis, James	01/06/2024
9:30 AM	JONES, Sandra	34	Allen, Jennifer	02/12/2024
10:00 AM				

Waitlist Feature

FYDO now includes a **Waitlist** feature that clinics can use to maintain a list of patients waiting for an appointment time.

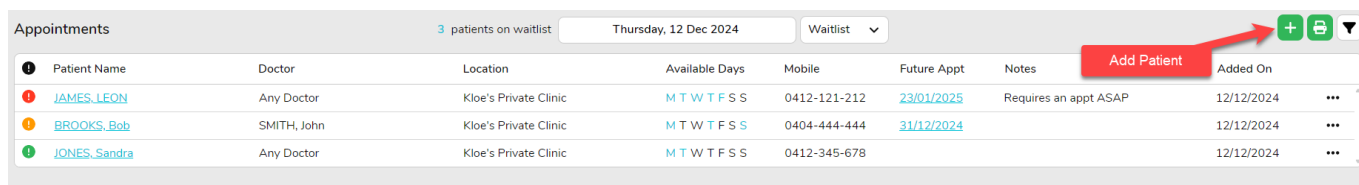


Thursday, 12 December 2024
NUMBER OF APPOINTMENTS 2 | TOTAL MINUTES 60 of 480 Mins

SMITH, John Consult Room 1 Consult Room 2

Time	Name	Notes	App. Type	Length	Letter	C	Arrived	Inv
9:00 AM	BROOKS, Bob		Consult	30				

This **Waitlist** can be accessed from the **Appointments Screen**, allowing patients to be added along with details about the type of appointment they require.



Appointments 3 patients on waitlist Thursday, 12 Dec 2024 Waitlist

Patient Name	Doctor	Location	Available Days	Mobile	Future Appt	Notes	Add Patient	Added On	
JAMES, LEON	Any Doctor	Kloe's Private Clinic	MTWTFSS	0412-121-212	23/01/2025	Requires an appt ASAP		12/12/2024	...
BROOKS, Bob	SMITH, John	Kloe's Private Clinic	MTWTFSS	0404-444-444	31/12/2024			12/12/2024	...
JONES, Sandra	Any Doctor	Kloe's Private Clinic	MTWTFSS	0412-345-678				12/12/2024	...

Details that can be logged include:

- **Priority Level** of their appointment

- **Preferred Doctor**
- **Available Days** the patient can attend
- Whether the patient already has a **Future Appointment** booked
- Any **Notes** relating to the entry

Add to Waitlist - Sandra Jones Previous: Smith

Location	<input type="text" value="Kloe's Private Clinic"/>	▼
Priority Level	<input type="text" value="Low"/>	▼
Doctor	<input type="text" value="Select Doctor"/>	▼
Available Days	<input type="checkbox" value="M"/> <input type="checkbox" value="T"/> <input type="checkbox" value="W"/> <input type="checkbox" value="T"/> <input type="checkbox" value="F"/> <input type="checkbox" value="S"/> <input type="checkbox" value="S"/>	
Future Appointment	<input type="text" value="Select Future Appointment"/>	▼
Notes	<input type="text"/>	

New Practice Fields

New fields have been added to **Practices**:

- Mailing Address
- Mailing Suburb

Practice Details

Number	2		
Practice Name	Happy Medical Centre		
Address Line 1	66 Happy Lane		
Address Line 2	123		
Suburb	BUNBURY	SA	5266
Mailing Address	PO BOX 123		
Mailing Suburb	BUNBURY	SA	5266

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Hospital Update - 12/12/2024](#)

Custom View Additions

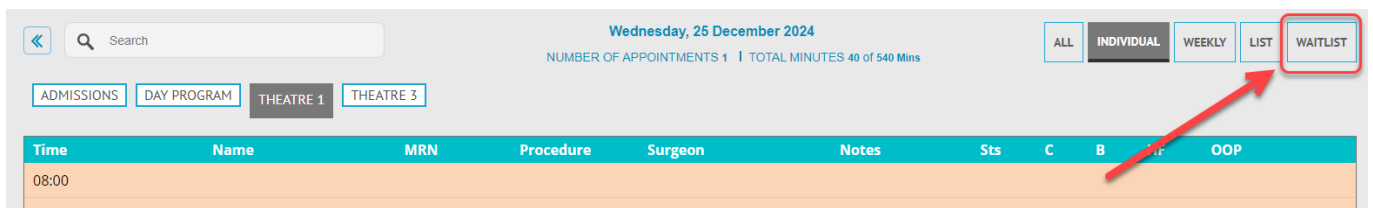
New fields are now available for display in the **Appointment Screen Custom Views**, including:

- Patients Age
- Surgical Assistant
- Referring Doctor Details (*from the Edit Appointment Screen*)
- Referral Date (*highlighted in if expired*)

Time	Name	Age	Surgical Assistant	Referring Doctor	Ref Date
08:00	BEETHOVEN, Ludwig	53	Murphy, Shaun	Carter, Nick	01/11/2023
08:30	MOZART, Wolfgang	68	House, Greg	Tom, Tim	03/12/2024
09:00					

Waitlist Feature

FYDO now includes a **Waitlist** feature that facilities can use to maintain a list of patients waiting for an appointment time. This feature is particularly beneficial for clinics using FYDO but is also accessible for hospitals too!



This **Waitlist** can be accessed from the **Appointments Screen**, allowing patients to be added along with details about the type of appointment they require.

The screenshot shows the 'Appointments' screen with a waitlist. The date is Wednesday, 11 Dec 2024. There are 5 patients on the waitlist. A red box highlights the 'Add Patient' button. The table has the following columns: Patient Name, Doctor, Location, Available Days, Mobile, Future Appt, Notes, and Added On.

Patient Name	Doctor	Location	Available Days	Mobile	Future Appt	Notes	Added On
SWAGGER, Bob Lee	Any Doctor	Shaes Private Hospital	M T W T F S S	0477-777-777			09/12/2024
MIDDLETON, Catherine	EYES, Bright	Shaes Private Hospital	M T W T F S S	0400-444-000			09/12/2024
MOZART, Wolfgang	HAB, Rea	Shaes Private Hospital	M T W T F S S	0414-141-414			11/12/2024
DEAN, James	PIERCE, Hawkeye	Shaes Private Hospital	M T W T F S S	0499-999-999			09/12/2024
BEETHOVEN, Ludwig	Any Doctor	Shaes Private Hospital	M T W T F S S	0499-999-999	25/12/2024	Tests Needed	11/12/2024

Details that can be logged include:

- **Priority Level** of their appointment
- **Preferred Doctor**
- **Available Days** the patient can attend
- Whether the patient already has a **Future Appointment** booked
- Any **Notes** relating to the entry

Shaes Private Hospital M T W T F S S 0499-999-99

Add to Waitlist - Doris Day

Location: ▼

Priority Level: ▼

Doctor: ▼

Available Days: M T W T F S S

Future Appointment: ▼

Notes:



Casebase Fees Import

Casebase Fees can now be imported directly from an **Excel Spreadsheet**. This fantastic time-saving feature simplifies the process of importing large, Casebase health fund contracts.

Shaes Private Hospital Fund: U/I - Un-Insured Accounts Start of Current Fee: 01/01/2024 End of Current Fee: 31/12/2024

Same Day Fees Other Settings **Casebase Fees** Casebase Multi Item Fees Timebase DRG Fees Overnight Accommodation Fees

Actions: ▼

- Move to Old Charge
- Import Fees**
- Old

MBS	Casebase	Procedure	Type	DVA	Outlier Days	Outlier Rate	Casebase	Procedure	Type	DVA	Outlier
13212	1,000.00	0.00	Standard	0	0	0.00	0.00	0.00	Standard	0	
13215	500.00	0.00	Standard	0	0	0.00	0.00	0.00	Standard	0	

Revenue Report

A new **Excel - Raw Data** option is now available for the **Revenue Report**, enabling users to export revenue information **Grouped by Episode**.

This export mirrors the standard Raw Data Extract but consolidates episodes with multiple invoices into a single line, displaying revenue at an episodic level.

Please note: this option is only available when the report is generated by **Discharge Date**.

REPORTS > REVENUE (HOSPITAL)

Revenue (Hospital)

Location: Shaes Private Hospital

Theatre: All Theatres

Group by (Primary): Health Fund

Group by (Secondary): No Group

Report Types: Detail Summary

Date Type: Accounting Period Discharge Date

From: 01/12/2024 To: 11/12/2024

Order by: Alphabetically

Shaes Private Hospital

Revenue - Hospital (Summary) based on Discharge Date between 01/12/2024 and 11/12/2024

For All Doctors and All Funds and All Theatres and based on Health Fund

Code	Health Fund	# of Epi's	# of Inv's	Inv (Gross)	Adjust	GST	Inv (Net)
ADF	Australian Defence Force	1	1	0.00	0.00	0.00	0.00
BUP	BUPA Australia	6	6	3,443.00	0.00	85.00	3,358.00
CBH	CBHS Health	1	1	999.90	0.00	90.90	909.00
FHI	FRANK HEALTH INSURANCE	1	0	0.00	0.00	0.00	0.00
POL	Police Health Limited	0	1	900.00	-150.00	0.00	750.00
SCQ	Surgery Connect	1	0	0.00	0.00	0.00	0.00
T/P	Third Party	0	3	768.00	-100.00	38.91	629.09
UII	Un-Insured Accounts	1	3	2,265.00	0.00	50.00	2,215.00
Full Total		11	15	8,375.90	-250.00	264.8	

Revenue(Hospital)-ShaesPrivateHospital

Page 1 of 1

Print Export To

New Invoice Override Feature - [REDACTED]

Building on Phase 1 of this feature release in [FYDO Hospital Update - 14/11/2024 - FYDO Wiki](#), the **Invoice Override** function now impacts the **Billing Status > Show Not Billed Only** Report.

Facilities that are unable to raise an invoice for certain episodes can now use the Invoice Override feature to exclude these episodes from the Show Not Billed Only report. For instructions on how to apply the Invoice Override function, please refer to the newsletter linked above.

Episodes marked with Invoice Override will be excluded from the **Billing Status > Show Not Billed Only** Report by default. However, these episodes can still be viewed by unticking the **Excludes Invoice Override** checkbox.

REPORTS > BILLING STATUS

Billing Status Report

Location: All Locations

Theatre Complete: All Theatre

Coding Complete: All Coding

Patient Category: All Patient Categories

Report Types: Show not billed only

Excludes episodes billed \$0

Excludes cancelled episodes

Excludes Invoice Override

Date between: From 01/06/2024 To 11/12/2024

Update

User Group Access Levels

User Group settings have been revised to improve usability and workflow. The following access levels have been updated:

- **Appointments > Edit (Hospital)** - Grants permission to edit hospital appointments
- **Hospital Episode > Remove Episode** - Grants permission to remove/delete episodes

Please ensure that these user groups are correctly set up for your facilities requirements.

The screenshot shows two sections: 'Appointment' and 'Hospital Episode'. In the 'Appointment' section, 'Edit (Hospital)' is highlighted with a red box and an arrow. In the 'Hospital Episode' section, 'Remove Episode' is highlighted with a red box and an arrow.

Appointment	ON	OFF
Create Views (Hospital)	ON	OFF
View	ON	OFF
Make (Hospital)	ON	OFF
Edit (Hospital)	ON	OFF

Hospital Episode	D	R	RW	Info
Admission	D	R	RW	Info
Clinical Indicator	D	R	RW	
Coding	D	R	RW	
Create Invoice	ON	OFF		
Create Invoice - Edit charges	ON	OFF		
Create Invoice - Other Services only	ON	OFF		
Delete Transactions	ON	OFF		
Discharge	D	R	RW	Info
DRG	ON	OFF		Info

Hospital Episode	ON	OFF	
Episodes	ON	OFF	
Excess - backdating date	Allowed	Not Allowed	
Excess - negative value	Allowed	Not Allowed	
Excess/Deposit	D	R	RW
Invoice Override	ON	OFF	
Rehab	D	R	RW
Remove Episode	ON	OFF	
Reversals	ON	OFF	
Theatre	D	R	RW

[FYDO Hospital Update - 05/12/2024](#)

Procedures / Proc Notes Defaults

The ability to default a range of fields based on the **Proc Notes** when entering bookings has become a favourite FYDO feature, saving time and improving accuracy by significantly minimising data entry. We're continually enhancing this functionality to boost efficiency, and this week we're excited to introduce another valuable update!

Facilities can now set default values for the **Booking Code 1** and **Booking Code 2** fields via **Settings > Procedures**.

Additionally, don't forget about the recently added functionality that allows **Doctors** to be assigned to specific Procedures. Leveraging this feature helps streamline the **Proc Notes** field for each doctor, reducing irrelevant entries and minimising the risk of assigning incorrect procedures.

If you'd like assistance setting this up for your facility, our friendly team is here to help. Don't hesitate to reach out!

The screenshot shows the 'EDIT PROCEDURES' settings page. A red arrow points to the 'Booking Code 1' dropdown menu, which is currently set to 'CAT - Cataract'. The 'Booking Code 2' dropdown menu is also visible. The page includes sections for 'Items' and 'Other Services'.

Code	Description	Band
42702	Lens extraction and insertion of intraocular lens, excluding surgery performed for the correction of refractive error except for anisometropia greater than 3 dioptres following the removal of cataract in the first eye (Anaes.)	6

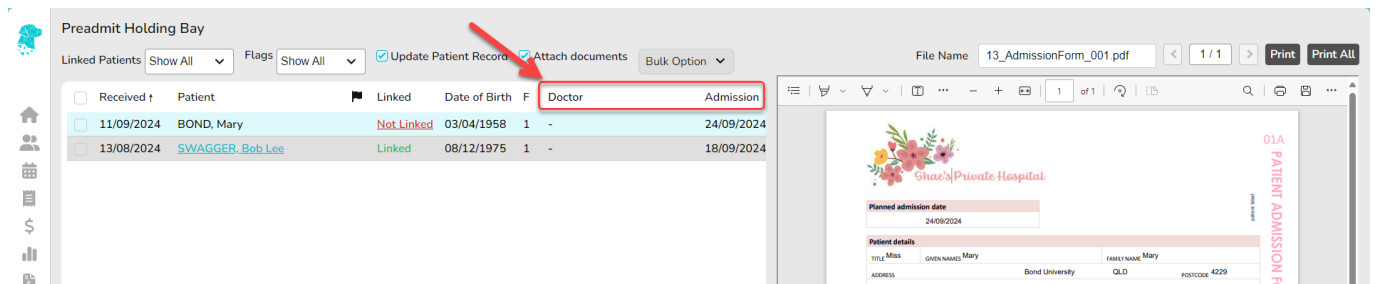
Code	Description
AL025	AcrySof Multipiece Models MN60MA, MN60AC
AL005	DUOVISC VISCOELASTIC SYSTEM

[FYDO Hospital Update - 28/11/2024](#)

Preadmit Features

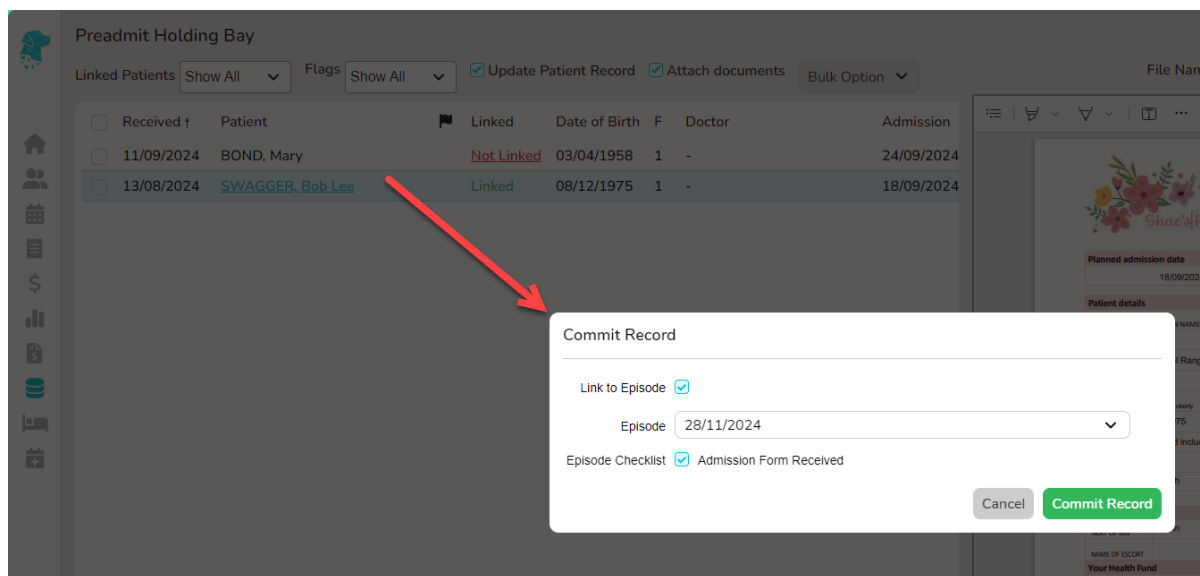
The **Preadmit Holding Bay** has received a makeover! This new design enhances readability and now displays the **Doctor** and **Admission Date** information, supporting an exciting new feature that allows facilities to link admission forms to **specific episodes!**

An additional column has also been added for flags, paving the way for another exciting upcoming update - [REDACTED]

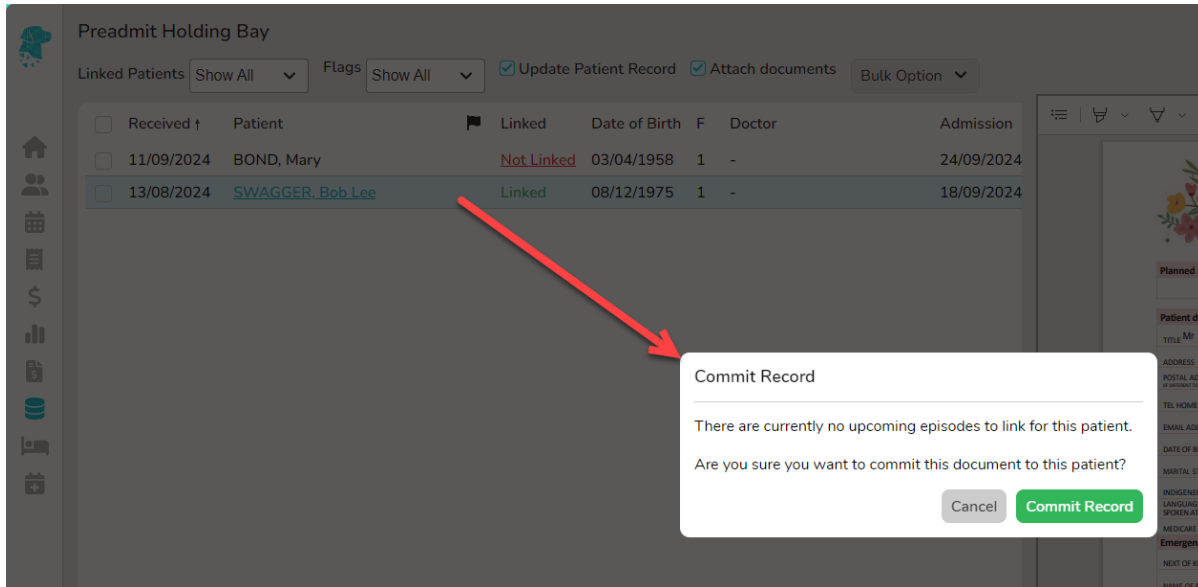


When **committing** a Preadmit form, users will now see a specific pop-up message depending on whether the patient has any future bookings. If the linked patient has a booking for the current or a future date, the pop-up will prompt the user to assign the form to a specific episode!

AND the user will be able to ensure the **Check List** item for **Admission Form Received** is automatically ticked, right from this one screen!

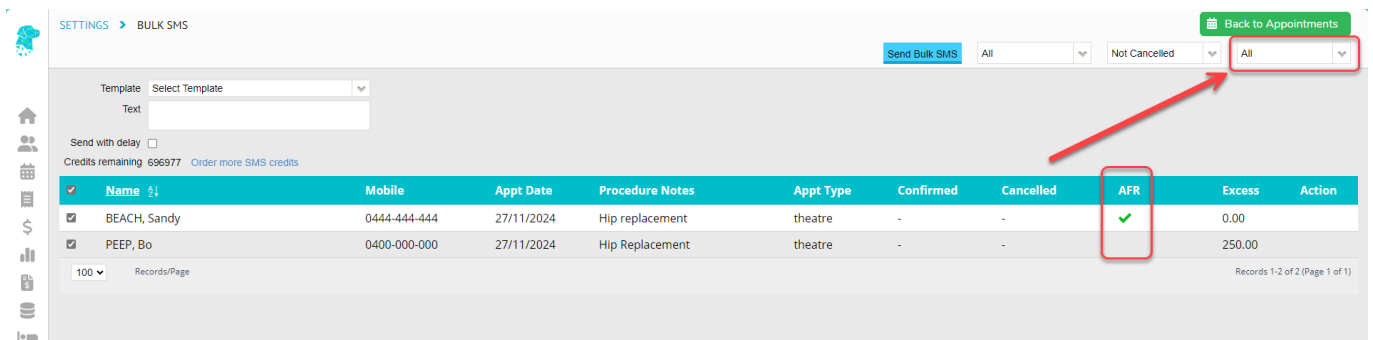


Alternatively, if the patient has no upcoming appointments, a different pop-up will alert the user that the form can still be committed but will not be assigned to a specific episode.



SMS Additions

The **Admission Form Received** status is now visible on the **Bulk SMS** screen. This enhancement simplifies sending SMS reminders specifically to patients who have not yet completed their forms. Additionally, a new filter allows the screen to display only patients whose admission forms have **not** been received.



Move Theatre Bookings

We're excited to introduce a new feature that makes managing Doctors' Theatre Bookings more efficient! With this update, an entire booking - **patients and all** - can now be **moved in bulk**. This enhancement is particularly helpful when a surgeon changes theatres. Instead of moving appointments one by one, users can simply update the Theatre Booking and confirm the change. All linked patient appointments will automatically be rescheduled to a new theatre/day, saving valuable time and effort.

THEATRE MANAGEMENT > THEATRE BOOKING > BOOKING (ADMISSIONS)

Booking

ID 224

Location Shaes Private Hospital

Theatre Admissions

Dr Doctor, New

Anesthetist Brown, Emmett

Date 27/11/2024

Start Time 08:00 End Time 12:00 240 Mins

Note

Appointment Note

Reason for Delayed Start Surgeon Delayed

Reason for Delayed Finish Equipment Failure

Session Confirmed

Confirm

The theatre or date of this booking is different to what was originally booked. Previously booked for Theatre 3 on 28/11/2024, are you sure you wish to save?

Confirm

Are you sure you'd like to move all bookings to the new theatre date/time.

Overnight Accommodation Fees

To accommodate the ever-changing health fund contract requirements for Overnight Accommodation Fees, we have extended the number of allowed step-downs from 6 to 15. This update aligns with recent changes introduced by health funds, which provide more step-down options for larger overnight hospitals.

Shaes Private Hospital | Fund: UII - Un-Insured Accounts | Start of Current Fee: 01/01/2024 | End of Current Fee: 31/12/2024 | Accom Type: Accom - Advanced Surgical

Same Day Fees | Other Settings | Casebase Fees | Casebase Multi Item Fees | Timebase | **DRG Fees** | Overnight Accommodation Fees

Exclude Private Room add on ?

Full Cover

Current Fees				Shared	Private	Rebate	Old Fees						
Day	1	2	+ -	1,500.00	1,500.00	1,500.00	Day	1	14	+ -	300.00	600.00	400.00
Day	3	3	+ -	1,400.00	1,400.00	1,400.00	Day	15	99	+ -	250.00	550.00	350.00
Day	4	6	+ -	1,300.00	1,300.00	1,300.00							
Day	7	15	+ -	1,200.00	1,200.00	1,200.00							
Day	16	25	+ -	1,100.00	1,100.00	1,100.00							
Day	26	35	+ -	1,000.00	1,000.00	1,000.00							
Day	36	45	+ -	900.00	900.00	900.00							
Day	46	55	+ -	800.00	800.00	800.00							
Day	56	65	+ -	700.00	700.00	700.00							
Day	66	75	+ -	600.00	600.00	600.00							
Day	76	85	+ -	500.00	500.00	500.00							
Day	86	90	+ -	400.00	400.00	400.00							
Day	91	92	+ -	300.00	300.00	300.00							
Day	93	99	+ -	200.00	200.00	200.00							
Day	100	+		100.00	100.00	100.00							

Outstanding Debt Alert

In August, we introduced a feature that enabled facilities to add an alert for patients with outstanding balances during the booking process. This feature has now been enhanced to include an **outstanding** days field, ensuring that the alert is triggered only for debts overdue by the specified duration.

Hospital

Booking		Recovery 1		Allow referral to be entered without a referral date/period	<input type="checkbox"/>
Arrived		Recovery 2		Alert when referral expired when editing an appointment	<input type="checkbox"/>
Admitted		Recovery 3		Invoicing only allowed if 'Theatre Completed'	<input type="checkbox"/>
Pre-op		Ready for Discharge/Ward		On admission, make patient fields mandatory	<input type="checkbox"/>
Anaesthetic Bay		Discharged		On admission, alert to take excess if not yet collected	<input checked="" type="checkbox"/>
In Theatre				Theatre Roster required when making bookings	<input type="checkbox"/>
				Invoicing only allowed if 'Episode Grouped'	<input type="checkbox"/>
				On admission, make Next of Kin mandatory	<input type="checkbox"/>
				On admission, make Emergency Contact mandatory	<input type="checkbox"/>

Make the accounting period the same as

Alert when making an appointment if money outstanding > than

Alert when money outstanding is X days outstanding

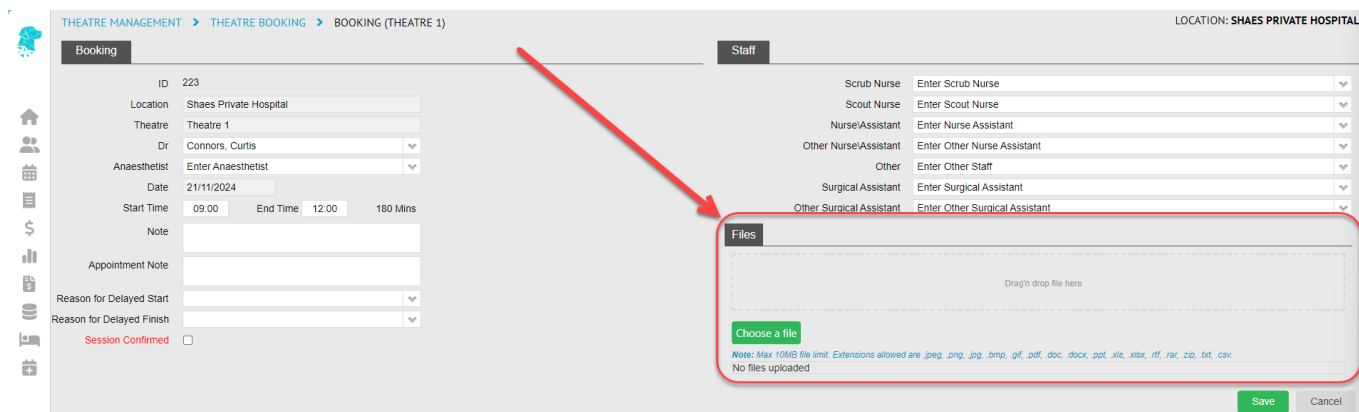
This feature can be configured in **Settings > System Configuration** by entering a value to the **'Alert when making an appointment if money outstanding > than....'** field.

Facilities can then decide the **timeframe** for this alert to be triggered, by adding a value to the **Alert when money outstanding is X days outstanding**. This new field reduces the number of alert pop-ups for outstanding debt that is current and possibly covered by the patients' health fund.

[FYDO Hospital Update - 21/11/2024](#)

Theatre Roster Additions

Facilities are now able to store **Files** within a **Theatre Roster**! This feature has been designed to allow facilities to save information, such as the **Doctors Theatre List**, against the corresponding session. Any number of **Files** can be added, so any amended lists or documents can also be saved and will be stored there in case they are ever needed.



The screenshot shows the 'THEATRE MANAGEMENT > THEATRE BOOKING > BOOKING (THEATRE 1)' interface for 'SHAES PRIVATE HOSPITAL'. The 'Booking' tab is active, displaying fields for ID (223), Location (Shaes Private Hospital), Theatre (Theatre 1), Dr (Connors, Curtis), Anaesthetist (Enter Anaesthetist), Date (21/11/2024), Start Time (09:00), End Time (12:00), and 160 Mins. A 'Files' section is highlighted with a red box and a red arrow, containing a 'Choose a file' button, a 'Drag'n drop file here' area, and a note: 'Note: Max 10MB file limit. Extensions allowed are .jpeg, .png, .jpg, .bmp, .gif, .pdf, .doc, .docx, .ppt, .xls, .xlsx, .rtf, .rar, .zip, .txt, .csv'. Below the 'Files' section are 'Save' and 'Cancel' buttons.

Episode Stats Additions

Additional fields are being added to the **Episode Stats > Excel - Raw Data Export** to enable facilities to easily obtain required information. New data includes:

- **DocScan** - Document Scanned Checklist item is marked
- **ReAdm** - HCP/PHDB Re-Admission field ID, from the Admission Screen
- **ReAdmDesc** - Description for above Re-Admission field
- **ModeOfSepPHDBDesc** - HCP/PHDB Mode of Separation, from the Admission Screen
- **PayorIden** - HCP/PHDB Payer Identifier ID, from the Admission Screen
- **PayorIdenDesc** - Description for above Payer Identifier field

- **FundSource** - State Specific Data for Funding Source/Agreement field, from the Discharge Screen

[FYDO Hospital Update - 14/11/2024](#)

Other Services Only Invoice

Facilities are now able to raise an **Other Services Only Invoice** to a “fund”. The screen will still default to “Uninsured”, as this is the most common use case, but the **Fund** dropdown is now activated, allowing the fund selection to be amended if needed.

New Invoice Override Feature - [REDACTED]

In some instances, facilities may be unable to raise an invoice for an episode. These episodes can now be removed from the **Billing Status > Show Not Billed Only Report** by using the new **Invoice Override** feature!

This feature is accessible in the **Episode Screen**, under **Financial Notes**. If it’s determined that an invoice isn’t necessary, users can go directly from the Show Not Billed Only Report to the Episode Screen and select the **Invoice Override** tick box. Once marked, the episode will no longer appear in the Show Not Billed Only Report.

There is an audit log associated with this box along with a new permission level. By default, this permission will inherit the settings from the existing option to **Delete Transactions**.

Hospital Episode

Admission	<input type="button" value="D"/> <input type="button" value="R"/> <input type="button" value="RW"/> <input type="button" value="i"/>	Episodes	<input type="button" value="ON"/> <input type="button" value="OFF"/>
Clinical Indicator	<input type="button" value="D"/> <input type="button" value="R"/> <input type="button" value="RW"/>	Excess - backdating date	<input type="button" value="Allowed"/> <input type="button" value="Not Allowed"/>
Coding	<input type="button" value="D"/> <input type="button" value="R"/> <input type="button" value="RW"/>	Excess - negative value	<input type="button" value="Allowed"/> <input type="button" value="Not Allowed"/>
Create Invoice	<input type="button" value="ON"/> <input type="button" value="OFF"/>	Excess/Deposit	<input type="button" value="D"/> <input type="button" value="R"/> <input type="button" value="RW"/>
Create Invoice - Edit charges	<input type="button" value="ON"/> <input type="button" value="OFF"/>	Invoice Override	<input type="button" value="ON"/> <input type="button" value="OFF"/>
Create Invoice - Other Services only	<input type="button" value="ON"/> <input type="button" value="OFF"/>	Rehab	<input type="button" value="D"/> <input type="button" value="R"/> <input type="button" value="RW"/>
Delete Transactions	<input type="button" value="ON"/> <input type="button" value="OFF"/>	Remove Episode	<input type="button" value="ON"/> <input type="button" value="OFF"/>
Discharge	<input type="button" value="D"/> <input type="button" value="R"/> <input type="button" value="RW"/> <input type="button" value="i"/>	Reversals	<input type="button" value="ON"/> <input type="button" value="OFF"/>
DRG	<input type="button" value="ON"/> <input type="button" value="OFF"/> <input type="button" value="i"/>	Theatre	<input type="button" value="D"/> <input type="button" value="R"/> <input type="button" value="RW"/>



Appointments Report

The **Health Fund Name** and **Number** have been added to the **Appointments Report > Excel - Raw Data Export**.

Y	Z	AA	AB	AC	AD	AE	AF
MedicareIssueNumber	MedExpiry	EpiFundId	EpiFund	EpiMembership	AppmtDate	AppmtTime	AdmNum
3	31/01/2026	51	BUP	12312345	08/11/2024	10:30 AM	688
	-	51	U/I		08/11/2024	11:00 AM	689
	-	7	ANZ	123	05/11/2024	8:45 AM	694
	-	53	W/C	WC1234Q56787	08/11/2024	9:30 AM	686
	-	56	BUP	123456	04/11/2024	3:20 AM	683
1	31/01/2026	35	MPL	12345678B	04/11/2024	2:20 AM	681
2	31/08/2023	48	POL	12345	04/11/2024	1:50 AM	678
	-	24	HCF	123456	06/11/2024	2:20 AM	685
	-	56	BUP	123456	05/11/2024	1:50 AM	679
1	31/01/2026	51	U/I	0	12/11/2024	8:00 AM	693

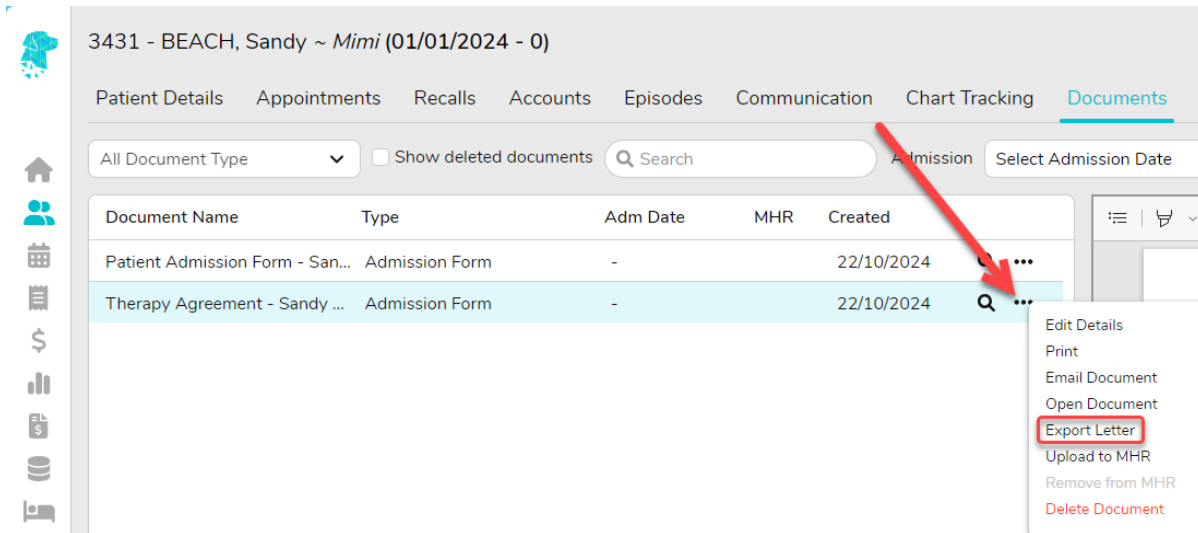
Bug Fix

The issue that some users experienced with the Cancer Registry Data Extract has been resolved.

[FYDO Clinic Update - 08/11/2024](#)

Exporting Letters

Users can now **Export Letters** as **Word documents**, enabling them to download and edit the form/letter with any additional information as needed.



New Access Level

In addition to the existing option to restrict access to edit document names and types, there is now an option to prevent users from **Editing Letters**.

Documents / Letter Editor

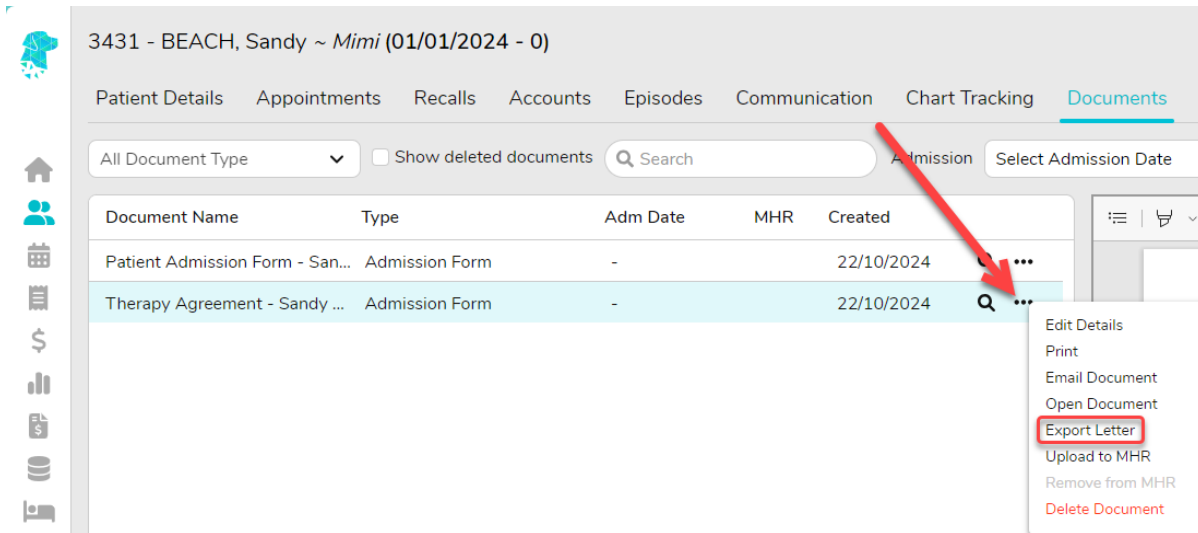
View	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF
Edit Details	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF 
Edit Letter	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF
Delete File	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF
Import File	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Hospital Update - 08/11/2024](#)

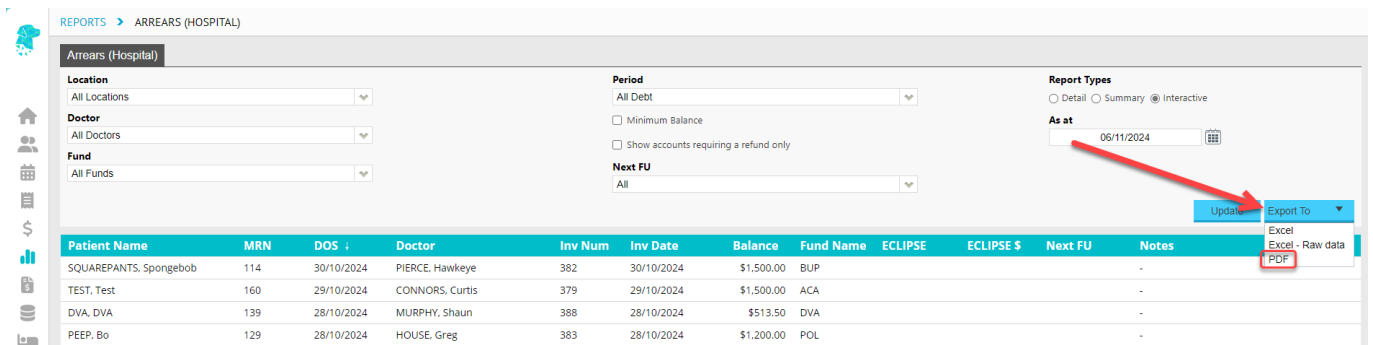
Exporting Letters

Users can now **Export Letters** as **word documents**, enabling them to download and edit the form with any additional information as needed.



Arrears Report Improvements

The **Interactive Arrears Report** now has an additional export feature, allowing it to be saved as a **PDF**.



The **Raw Data Export** has also been enhanced. Previously, the **Date Sent** was displaying for ECLIPSE Claims; now, it will also appear for **Paperbased Claims**.

AC	AD
Billtype	Sent
Paperbase	02/10/2024
ECLIPSE	19/03/2024
Paperbase	29/07/2024
ECLIPSE	
ECLIPSE	20/03/2024
Paperbase	19/03/2024
ECLIPSE	29/07/2024
Paperbase	02/10/2024
Paperbase	19/03/2024
Paperbase	19/03/2024

Billing Status Report Improvements

The **Billing Status Report** has received several exciting improvements for the **Report Types > Inv Summary** and **Inv Detail** featuring:

1. A new **Group By** to organise the report by **Date** or **Fund**
2. A new **Patient Category** filter to sort the report based on the patient's category
3. New **Date Type** options that allow selection based on **Audit Date** or **Date of Service**

The screenshot shows the 'Billing Status Report' interface. It includes several filter sections:

- Location:** All Locations
- Doctor:** All Doctors
- Fund:** All Funds
- Report Types:** Show all - Inv summary
- Group By:** Date (highlighted with a red circle and '1')
- Patient Category:** All Patient Categories (highlighted with a red circle and '2')
- Date Type:** Discharge Date (highlighted with a red circle and '3')
- Date between:** From 01/11/2024 to 06/11/2024

 An 'Update' button is located at the bottom right.

AN-SNAP Class Enhancement

FYDO can now calculate the **AN-SNAP Class** for **Rehabilitation** admissions, using the latest Version 5 classification standards. This feature ensures compliance with current guidelines and supports accurate patient classification and reporting.

The screenshot shows a patient record for 'Rehab (Pathway 3) - 163 - SWAGGER, Bob Lee - 16/04/1986 (38) - Male'. The 'AROC Impairment Code' section is highlighted with a red box and a red arrow pointing to the 'AN-SNAP Class' field and its 'Get Class' button. Other fields include 'Assessment Only', 'Rehabilitation Plan Date', and 'Discharge Plan Date'. The 'Prior To This Impairment' section contains dropdowns for 'Type of accommodation' and 'Carer status', along with checkboxes for services received. The 'Episode End' section includes a date field and checkboxes for reasons for delay.

New Access Level

In addition to the existing option to restrict access to edit document names and types, there is now an option to prevent users from **Editing Letters**.

Documents / Letter Editor

The screenshot shows the 'Documents / Letter Editor' interface with the following toggle switches:

- View:** ON (green), OFF (grey)
- Edit Details:** ON (green), OFF (grey)
- Edit Letter:** ON (green), OFF (grey) - This row is highlighted with a red box.
- Delete File:** ON (green), OFF (grey)
- Import File:** ON (green), OFF (grey)

 An information icon (i) is visible to the right of the 'Edit Details' toggle.

GST Report Additions

The GST Report now includes a total **Charge inc GST** amount for improved clarity.

Shaes Private Hospital								
GST Report - Accrual Basis								
01/11/2024 to 06/11/2024 for Shaes Private Hospital								
Patient Name	MRN	Inv#	Type	Adm Date	Acc Period	Charge in GST	GST Amt	
SWAGGER, Bob Lee	163	392	Accommodation	06/11/2024	06/11/2024	880.00	80.00	
SWAGGER, Bob Lee	163	392	Theatre	06/11/2024	06/11/2024	220.00	20.00	
SAYS, Simon	133	393	Accommodation	06/11/2024	06/11/2024	1980.00	180.00	
SAYS, Simon	133	393	Other Services	06/11/2024	06/11/2024	277.20	25.20	
SAYS, Simon	133	393	Other Services	06/11/2024	06/11/2024	84.70	7.70	
Total:						3441.90	312.90	

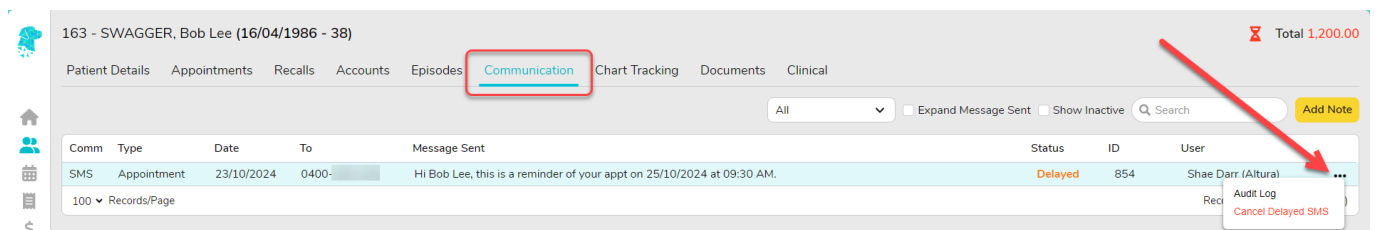
GSTReport-ShaesPrivateHospital Page 1 of 1 Date: 06/11/2024 7:43 PM

FYDO Clinic Update - 24/10/2024

Delayed SMS Improvements

Delayed SMS messages can now be cancelled. While FYDO has always allowed users to schedule SMS messages to be sent at specific times, you now can cancel a scheduled SMS if needed. To cancel, go to the patient's **Communications** Tab and select **Cancel Delayed SMS** from the menu.

The audit log has also been upgraded to reflect these new functions.



SMS History Makeover

The SMS History Screen has been redesigned to improve readability and align with FYDO's modern look and feel.

Settings / SMS History

Status: All Statuses | SMS Way: All Ways | Type: All Type | Created From: 23/09/2024 | Created To: 23/10/2024 | Search: Q Search... [Refresh] [Export To]

Patient	Status / ID	Created / Delay	Message	Reply	W
LOU, Mrs Lady 0400	Delivered 858	C: 23/10/2024 02:35:37 PM -	Dear Lady, We hope you are recovering well following your procedure at Shaes Private Hospital on 16/10/2024. Please contact us on 07 5444 4444 if you have any concerns or queries. Many Thanks	- -	T Q
WHITE, Miss Snow 0400	Delivered 857	C: 23/10/2024 02:35:10 PM -	Dear Snow, In preparation for your procedure on 16/10/2024 at 10:30 AM please ensure you cease eating food at 10:30 AM and have no further fluid after 10:30 AM. Many Thanks	- -	T Q
STEWART, Mr Alfred 0400	Replied 856	C: 23/10/2024 02:34:29 PM -	Hi Alfred, this is a reminder of your appt on 16/10/2024 at 10:00 AM.	R: 23/10/2024 02:17:24 PM Yes	T Q
SWAGGER, Mr Bob Lee 0400	Not Sent 855	C: 23/10/2024 11:26:48 AM D: 23/10/2024 11:28:00 AM	Dear Bob Lee, Your admission time for your appointment on 25/10/2024 has changed. Please now arrive at Shaes Private Hospital at 09:30 AM. Many Thanks	- -	T Q
SWAGGER, Mr Bob Lee 0400	Delayed 854	C: 23/10/2024 11:15:55 AM D: 24/10/2024 11:15:00 AM	Hi Bob Lee, this is a reminder of your appt on 25/10/2024 at 09:30 AM.	- -	T ...

100 Records/Page Records 1-5 of 5 (Page 1 of 1)

New Arrived Icon for Appointments

Users now have the option to add an Arrived Icon to their Custom appointment views. Previously, users only had the option to show the Arrived Time.

Thursday, 24 October 2024

NUMBER OF APPOINTMENTS 2 | TOTAL MINUTES 60 of 480 Mins

SMITH (HAPPY LAKE), John | Consult Room 1 | Consult Room 2

Time	Name	Notes	App. Type	Length	Letter	C	Arrived	Inv
9:00 AM	BROOKS, Bob	New Patient Consult	Consult	30		Sent SMS	<input checked="" type="checkbox"/>	
9:30 AM	JONES, Sandra	Needs new referral	Consult	30				

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Hospital Update - 24/10/2024](#)

Informed Financial Consent Additions

Facilities now have the option to add the following fields to IFC templates:

- Patient Title
- Patient Given Name
- Patient Surname
- Patient Email Address

Please see our wiki page [Tokens - Informed Financial Consent \(IFC\)](#) for a full list of our IFC tokens. And reach out to one of our friendly staff if you need assistance making amendments to your IFC templates.



Shaes Private Hospital
 1 Sunshine Place
 SUNSHINE ACRES QLD 4655
 P: (07)5444-4444
 F: (07)5455-5555
 E: shaesprivatehospital@mail.com

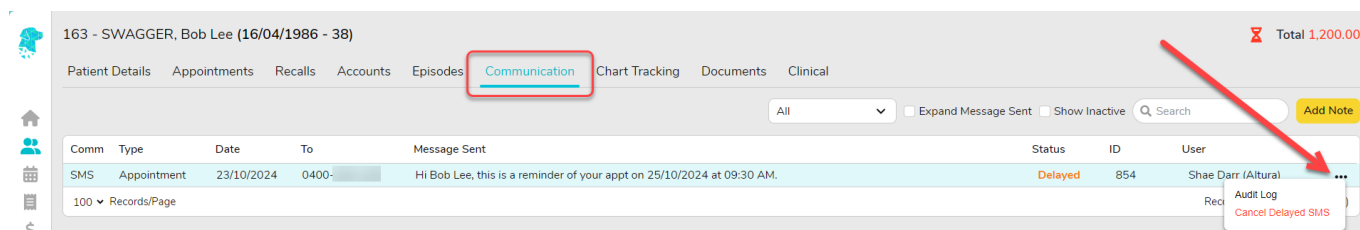
INFORMED FINANCIAL CONSENT

Patient First Name:	Bob Lee	Patient Surname:	SWAGGER
Patients Title:	Mr	Patient Email:	bullseye@shooters.com.au
Doctor:	House, Greg	DOB:	16/04/1986
Fund:	Australian Unity	Membership #:	123456
Excess:	\$500.00	Co-Payment:	\$50.00
Admission:	16/10/2024	Printed:	23/10/2024 at 11:08

Delayed SMS Improvements

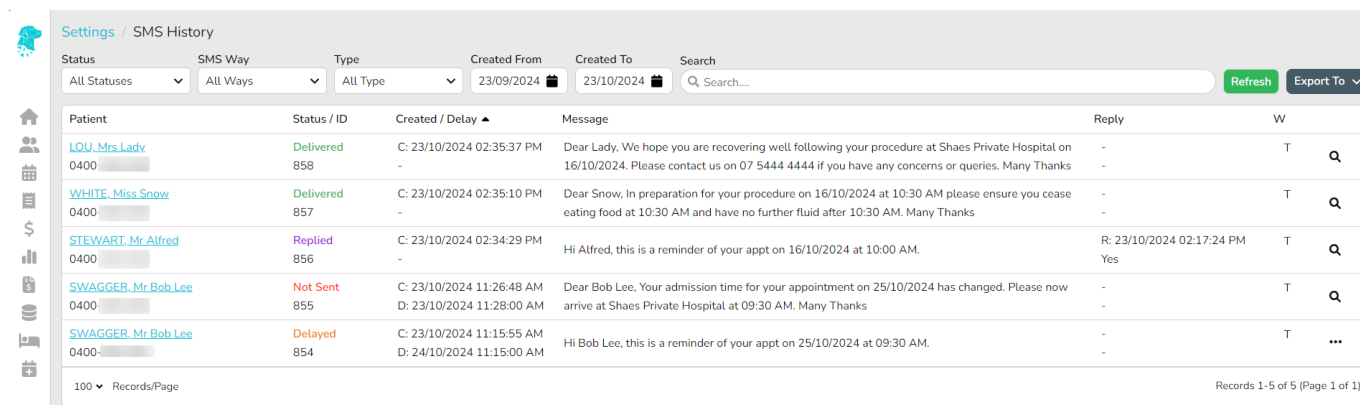
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SMS History Makeover

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New Un-Insured Fees Field

Facilities can now record any **Un-Insured Fees** that a patient must pay in the **Edit Appointment Screen**. This new field will be especially helpful for documenting excesses, co-payments AND gap fees, as each amount can be entered separately.

APPOINTMENTS > EDIT APPOINTMENT (163- SWAGGER, BOB LEE) Total 1,200.00 Save Cancel

Booking Details

Location: Shaes Private Hospital
Theatre/List: Theatre 3 Roster: Select Roster
Dr/Surgeon: HOUSE, Dr Greg
Surgical Assistant: MURPHY, Dr Shaun

Fund Details

Health Fund: AUH - Australian Unity
Membership No: 123456 UPI: Excess: 500.00 Co-pay: 50.00 UI: 1,680.00
Insurance Status: Full Fee Claim Details

The **Appointments Screen** default view has been updated to reflect the **Out Of Pocket (OOP)** costs. This column will display the total of all amounts entered in the **Excess, Co-Payment AND Un-Insured fields**. Users can hover over the OOP figure to see the breakdown of the costs. This new OOP column can be added to any Custom View.

Wednesday, 16 October 2024
NUMBER OF APPOINTMENTS 4 | TOTAL MINUTES 130 of 420 Mins

ADMISSIONS DAY PROGRAM THEATRE 1 THEATRE 2 THEATRE 3

Time	Name	MRN	Procedure	Surgeon	Notes	Sts	C	B	HF	OOP
09:00										
09:30	SWAGGER, Bob Lee	163	Left Knee Arthrosc	HOUSE, Greg	Needs Wheelchair	D			AUH	2,230.00
10:00	STEWART, Alfred	110	Gastroscopy	MURPHY, Shaun		B			BUP	
10:30	WHITE, Snow	147	Left Cat & IOL	TEST, Test	No carer at home	D			CBH	
11:00	LOU, Lady	153	Colonoscopy & Ga	MURPHY, Shaun		D			BUP	
11:40										
12:00										

Excess - 500.00
Co-pay - 50.00
UI - 1,680.00

Additionally, this field will appear on the **IFC Screen**, and new tokens are available to print these details on documents such as the IFC, theatre list, or send via SMS if required.