

FYDO Hospital Update - 20/06/2024

Religion added to Patient Screen

Facilities are now able to document a patients **Religion** in the Patient Screen.



Mickey MOUSE

Patient ID 132

Sex Male

Age 46

Language English

Pending 829.00

* Allergies

Egg

Alert

BMI 44

Notes

Document Alert

Patient Details

Title	File Number	External ID	
Mr	99999		
First Name	Middle Name		
Mickey			
Last Name	Previous Name		
Mouse			
Preferred Name	Date of Birth	DOB Estimate	
Mick	27/12/1977		
Sex	Gender		
Male	Man, or boy, or male		
Address	Suburb	State	Postcode
1234 Topp Street	TOOWOOMBA	QLD	4350
Mobile	Home	Work	Email

Referring Details

Previous Referrals	<input type="button" value="▼"/>		
Referring Doctor	Referral Date	Period	First Consult
Referral To	Site Referral (global)		
	<input type="button" value="□"/>		

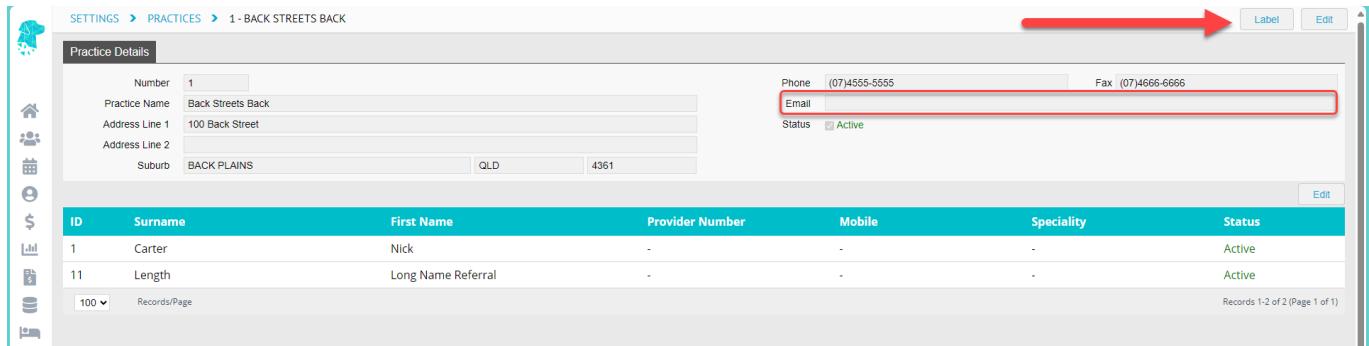
Other Information

Marital Status	Employment Status	Employer
Married (including de facto)		
Indigenous Status	Australian or South Sea Islander	
Neither Aboriginal or Torres Strait Islander	No	
Language	Country of Birth	Religion
English	Australia	<input type="text"/>
Interpreter	<input type="checkbox"/> Overseas Visitor	
Family GP (Current)	Preferred Doctor	
Search for a Family GP		
Bill Method	Fee Level	Send Invoices To
		<input type="button" value="Not Set"/>
Location	Dental Benefit	
	0.00	
Deceased	Archived	Survey
	<input type="button" value="No"/>	<input type="button" value="i"/>



Practice Enhancements

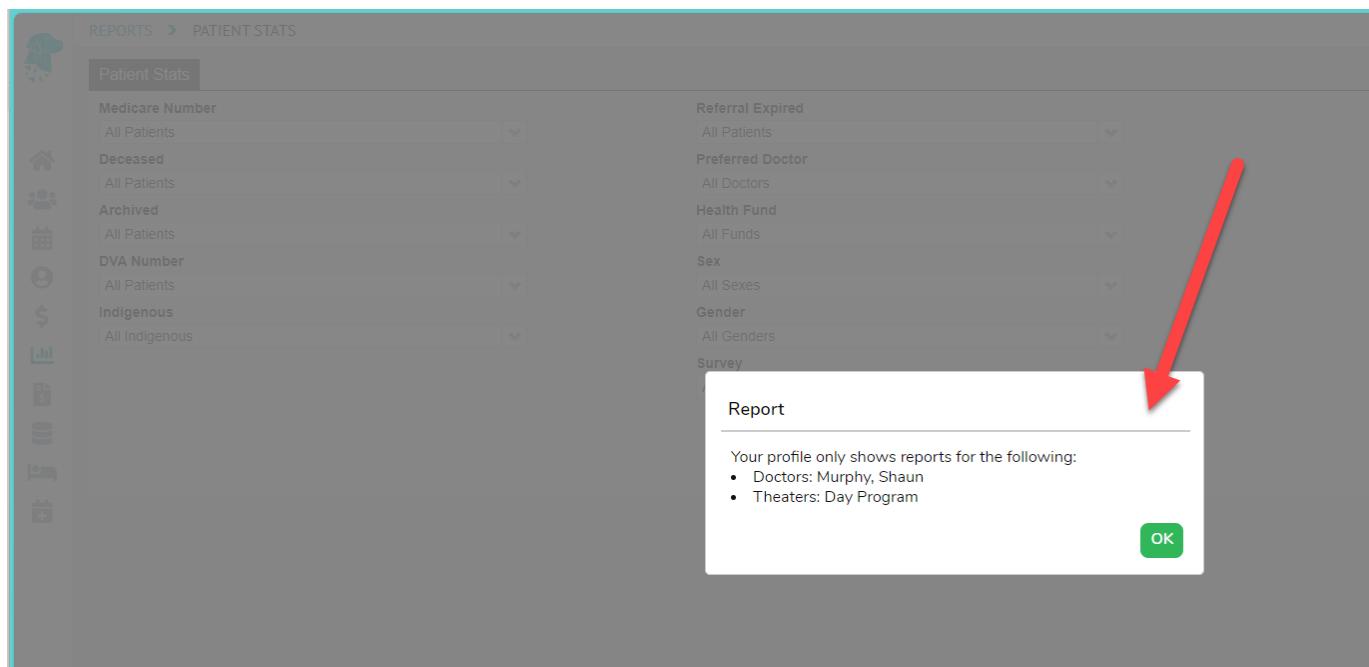
Facilities are now able to easily print address labels for Practices from **Settings > Practices**. The **Practice Email Address** can now also be documented.



FYDO Clinic Update - 13/06/2024

Patient Stats Report

If a user tries to run the **Patient Stats Report** for any data that falls outside the restrictions assigned to them, in **Settings > User**, they will now be shown a pop up of the categories they **do** have access to.



API Key

FYDO now has the ability to provide multiple API Keys, eliminating the need for third parties to share keys. Each API Key now includes a user field where facilities can label the user of each key. This enhancement improves control over disabling third party access and quickly identifies those that possess a key.

SETTINGS > SECURITY

Global Restrict IP

Restrict IP

General

Webhooks

API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User

Two Factor Authentication

Remember for 30 days

Communication Option

SSO as Mandatory 

Enforce 2FA via App



For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

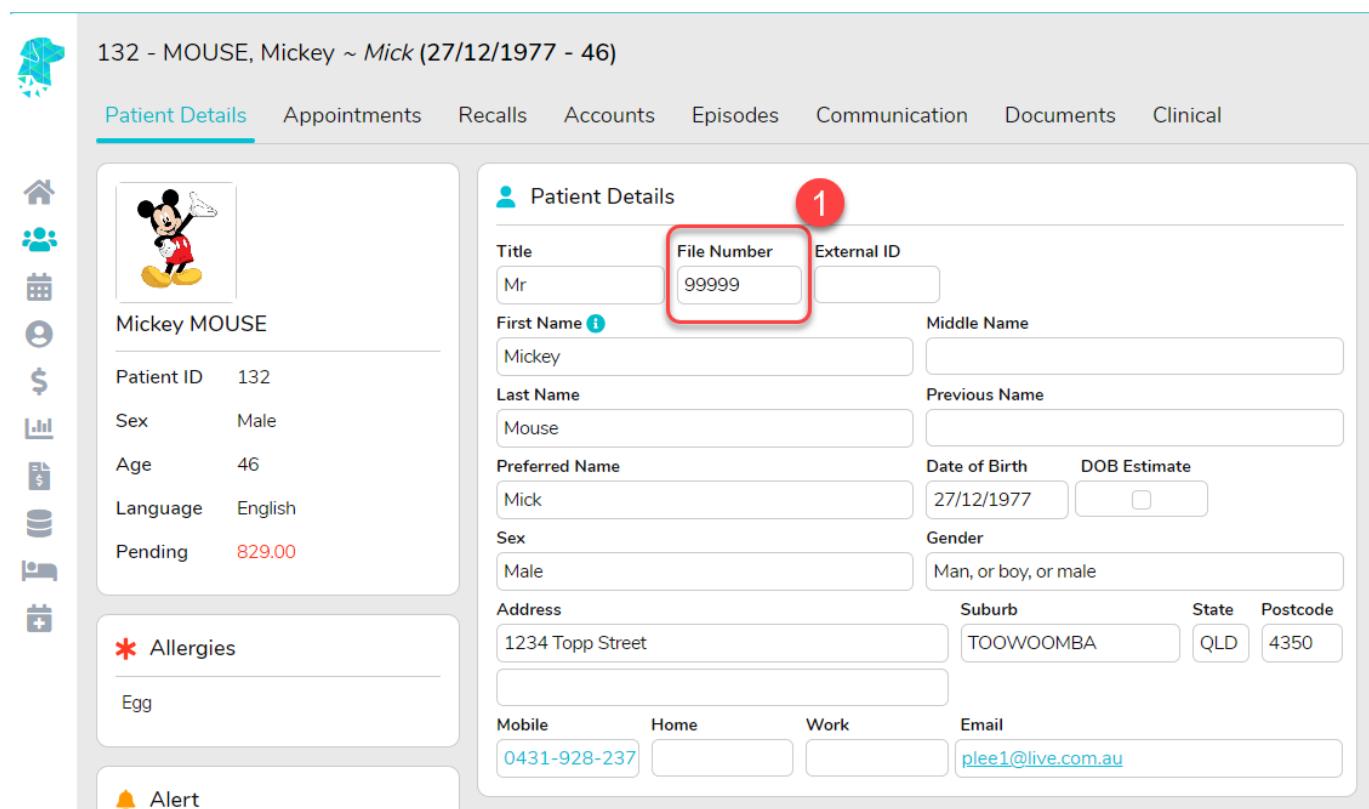
FYDO Hospital Update - 13/06/2024

Informed Financial Consent (IFC) Tokens

Facilities are now able to add the **File Number** and **Doctors Contact Phone Number** to their IFC templates.

1. File Number <<IFCFileNum>>

This information is populated from the **Patient Screen** field called **File Number**



The screenshot shows the FYDO Patient Details screen for patient 132, Mickey Mouse. The 'Patient Details' tab is selected. On the left, there is a sidebar with various icons and a summary of patient details: Patient ID 132, Sex Male, Age 46, Language English, and Pending 829.00. In the center, the 'Patient Details' form is displayed. The 'File Number' field is highlighted with a red box and a red circle containing the number 1. The 'File Number' field contains the value '99999'. Other fields in the form include Title (Mr), First Name (Mickey), Last Name (Mouse), Preferred Name (Mick), Sex (Male), Address (1234 Topp Street), Suburb (TOOWOOMBA), State (QLD), Postcode (4350), Mobile (0431-928-237), Home (empty), Work (empty), and Email (plee1@live.com.au). The 'Patient Details' form is divided into two columns: 'Patient Details' and 'External ID'.

2. Doctors Contact Phone Number <<IFCDocPh>>

This information is found in **Settings > Doctors** for each individual **Doctor**

SETTINGS > DOCTORS > 1 - MURPHY, SHAUN

Doctor Details Other

Doctor Details

Dr Code	1	Title	Dr
First Name	Shaun		
Surname	Murphy		
Address			
Suburb			
Phone	(07)5444-4444	Fax	() -
Mobile	- -		
Email			
Email CC			
Qualification			
Status	<input checked="" type="checkbox"/> Active		

An example of these new tokens on an IFC are as below:



Shaes Private Hospital
 1 Sunshine Place
 SUNSHINE ACRES QLD 4655
 P: (07)5444-4444
 F: (07)5455-5555
 E: shaesprivatehospital@mail.com

INFORMED FINANCIAL CONSENT

Patient:	MOUSE, Mickey	DOB:	27/12/1977
Fund:	BUPA Australia	Membership #:	123456
Excess:	\$0.00	Co-Payment:	\$0.00
Admission:	12/06/2024	Printed:	12/06/2024 at 15:56
MRN #:	132	File #:	99999

List of Items Estimate Based on

ITEM	DESCRIPTION	CHARGE	REBATE
ACCOM	SameDay Accommodation Fee Band : 1	\$100.00	\$100.00
30473	Oesophagoscopy (not being a service to which item	\$150.00	\$0.00
	Summary of Facility Charges	TOTAL:	\$250.00

Total Payable on Admission: \$150.00

For doctors fee information, please call Murphy, Shaun or 07-5444-4444

2

Informed Financial Consent

I have been advised of the above cost are an estimates only & are based on the quoted item numbers from my surgeon.

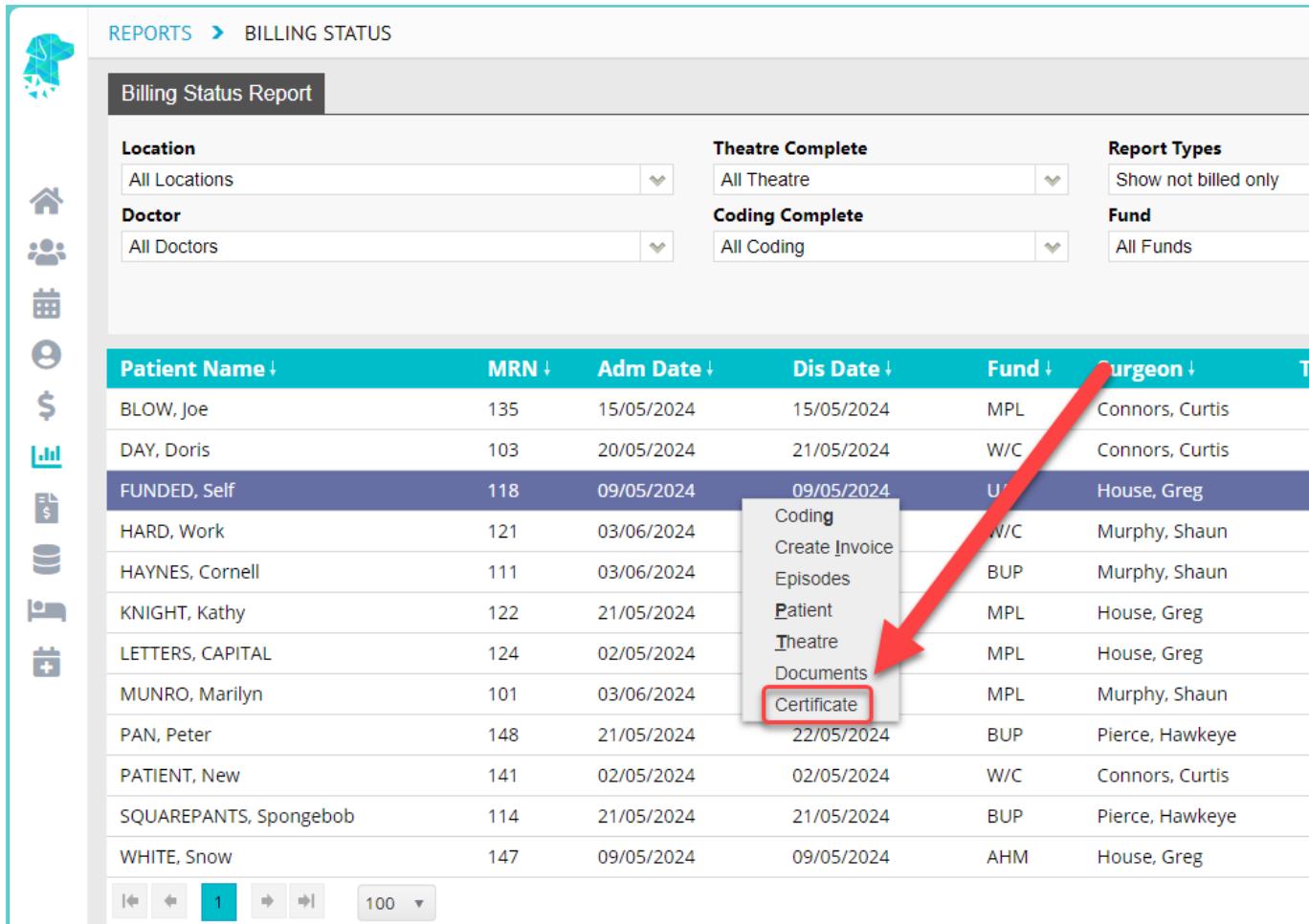
Revenue Report

The **Number of Nights** has been added to the **Revenue Report > Excel - Raw Data Export**.

BN	BO	BP	BQ	BR	BS	BT	BU	BV	BW	BX	BY
EpiSurgeon Name	EpiSurgeon	EpiFundId	EpiFund	MembershipNum	TimeInTheatre1	TimeOutTheatre1	Day Category	MinsInTheatre1	BookingTime	Number of Nights	
Connors, Curtis		9	56 BUP	1111111111111111	08:16	09:00	I/P		44 09:00	20	
House, Greg		7	35 MPL	123456	10:00	15:30	I/P			42	
House, Greg		7	10 AUH	12345	00:00	00:00	I/P		0 11:05	1	

Billing Status Report > Show Not Billed Only

Users will now be able to efficiently access the **Certificates Screen** from the **Billing Status Report > Show Not Billed Only Report** using the Right-Click Menu.

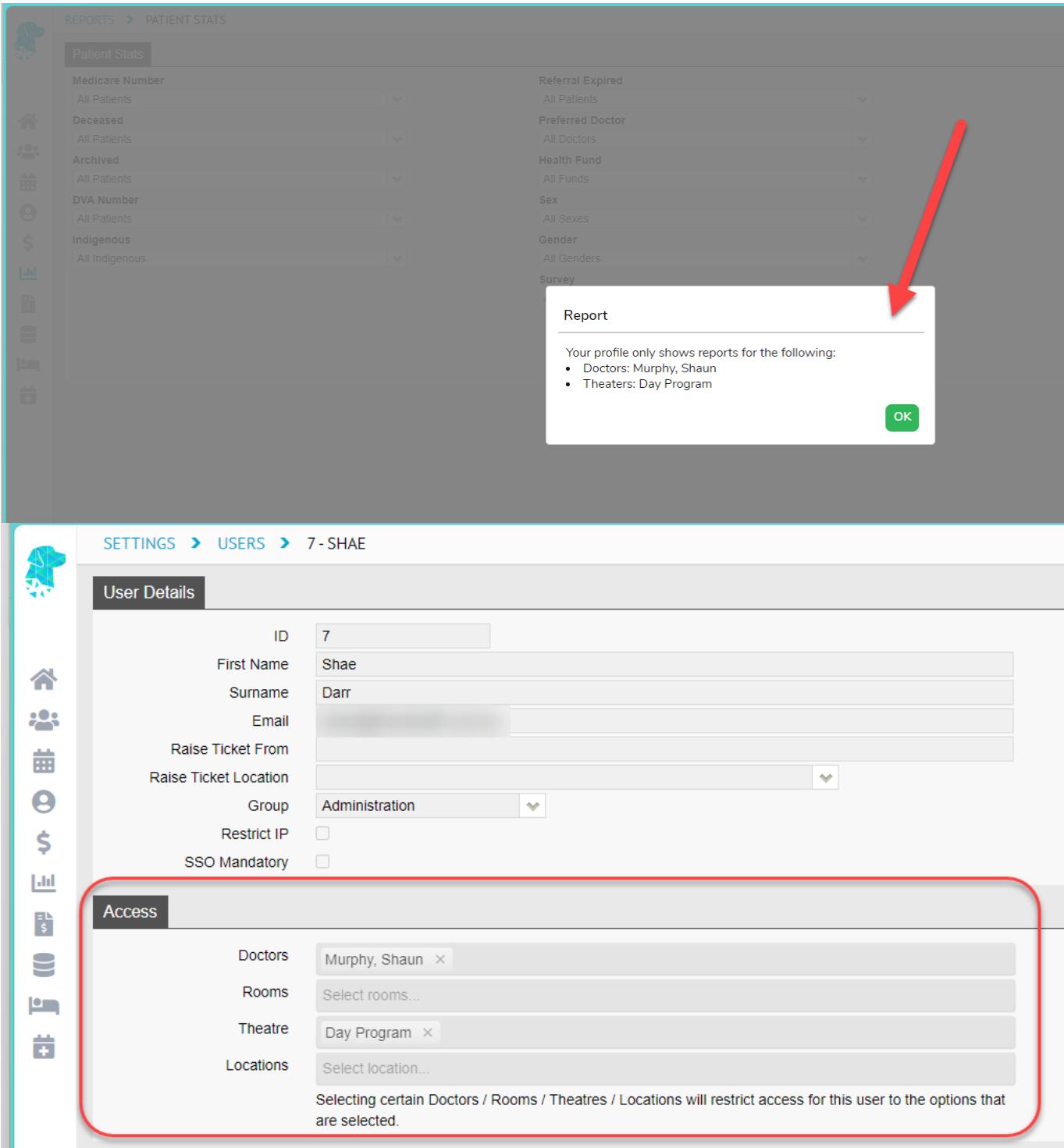


The screenshot shows the 'Billing Status Report' interface. On the left is a vertical toolbar with icons for Home, Locations, Doctors, Coding, Billing, and Reports. The main area has tabs for 'REPORTS' and 'BILLING STATUS'. The 'Billing Status Report' tab is active. The report table lists patients with columns for Patient Name, MRN, Adm Date, Dis Date, Fund, Surgeon, and a 'T' column. A context menu is open over the row for 'FUNDING, Self'. The menu items are: Coding, Create Invoice, Episodes, Patient, Theatre, Documents, and Certificate. The 'Certificate' item is highlighted with a red box and an arrow pointing to it.

Patient Name ↓	MRN ↓	Adm Date ↓	Dis Date ↓	Fund ↓	Surgeon ↓	T
BLOW, Joe	135	15/05/2024	15/05/2024	MPL	Connors, Curtis	
DAY, Doris	103	20/05/2024	21/05/2024	W/C	Connors, Curtis	
FUNDING, Self	118	09/05/2024	09/05/2024	U	House, Greg	
HARD, Work	121	03/06/2024		W/C	Murphy, Shaun	
HAYNES, Cornell	111	03/06/2024		BUP	Murphy, Shaun	
KNIGHT, Kathy	122	21/05/2024		MPL	House, Greg	
LETTERS, CAPITAL	124	02/05/2024		MPL	House, Greg	
MUNRO, Marilyn	101	03/06/2024		MPL	Murphy, Shaun	
PAN, Peter	148	21/05/2024	22/05/2024	BUP	Pierce, Hawkeye	
PATIENT, New	141	02/05/2024	02/05/2024	W/C	Connors, Curtis	
SQUAREPANTS, Spongebob	114	21/05/2024	21/05/2024	BUP	Pierce, Hawkeye	
WHITE, Snow	147	09/05/2024	09/05/2024	AHM	House, Greg	

Patient Stats Report

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REPORTS > PATIENT STATS

Patient Stats

Medicare Number

Deceased

Archived

DVA Number

Indigenous

Referral Expired

Preferred Doctor

Health Fund

Sex

Survey

Report

Your profile only shows reports for the following:

- Doctors: Murphy, Shaun
- Theaters: Day Program

OK

SETTINGS > USERS > 7 - SHAE

User Details

ID: 7

First Name: Shae

Surname: Darr

Email: [REDACTED]

Raise Ticket From: [REDACTED]

Raise Ticket Location: [REDACTED]

Group: Administration

Restrict IP:

SSO Mandatory:

Access

Doctors: Murphy, Shaun

Rooms: Select rooms...

Theatre: Day Program

Locations: Select location...

Selecting certain Doctors / Rooms / Theatres / Locations will restrict access for this user to the options that are selected.

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API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User
API key	Generate ApiKey	User

Two Factor Authentication

Remember for 30 days

Communication Option

Enforce 2FA via App

SSO as Mandatory

FYDO Clinic Update - 30/05/2024

New User Group Access Level

There is a new access level that allows clinics to restrict users from **Creating Custom Views** for the **Appointments Screen**. All users will still have access to utilise the Custom Views that have been created for the clinic and will be able to choose their default preference.

Appointment

Create Views (Clinic)

Create Views (Hospital)

Edit (Clinic)

Edit (Hospital)

Make (Clinic)

Make (Hospital)

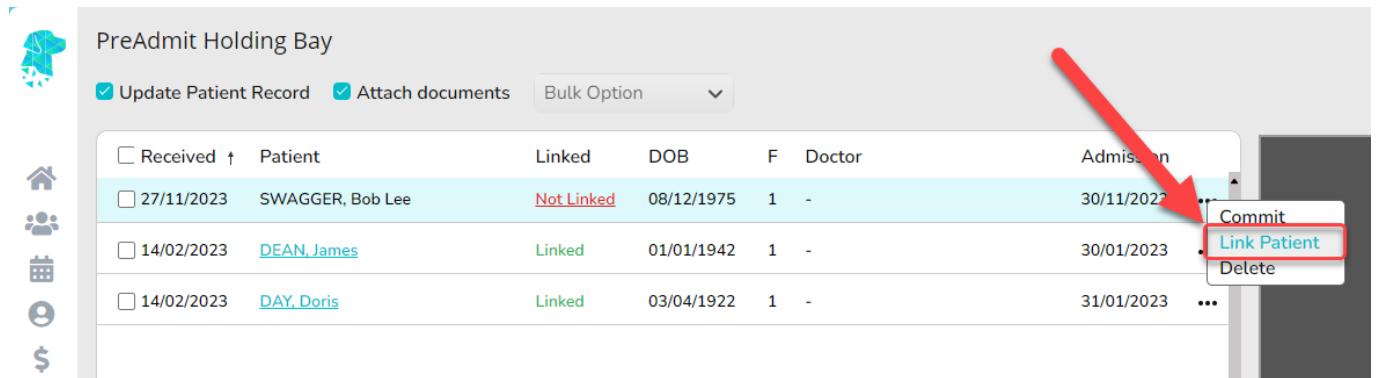
View

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 30/05/2024

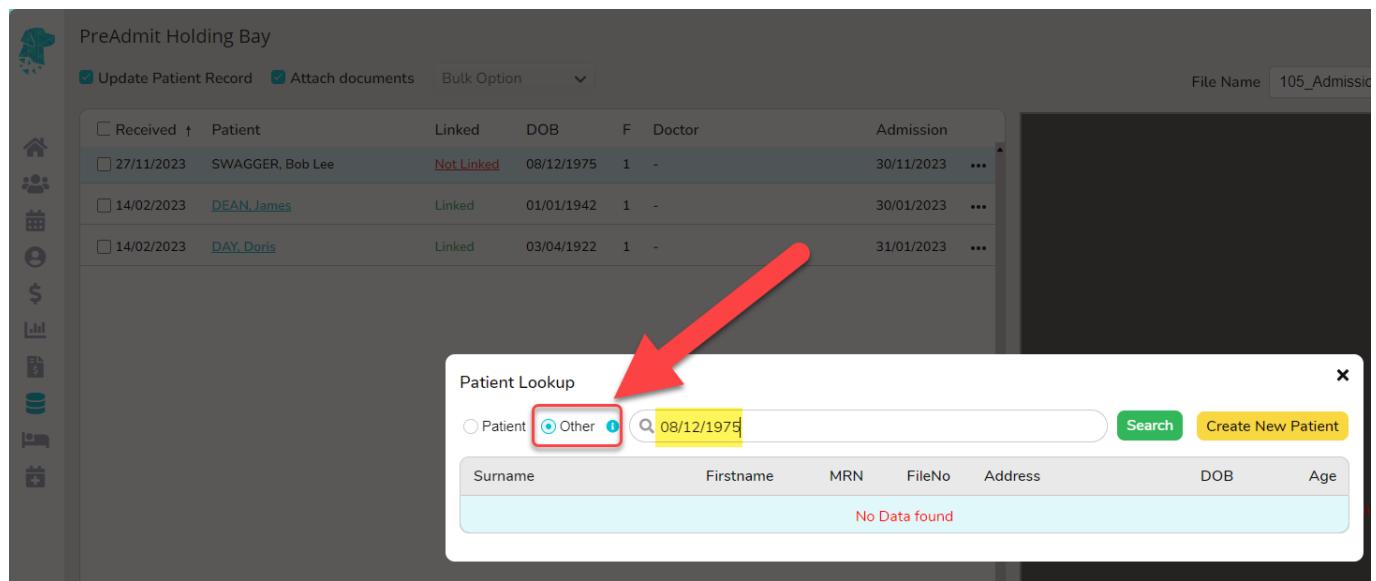
Preadmit Form - Manual Link Enhancements

For Preadmit forms that are not automatically linked, FYDO now makes it easier to check for possible matches in the database.



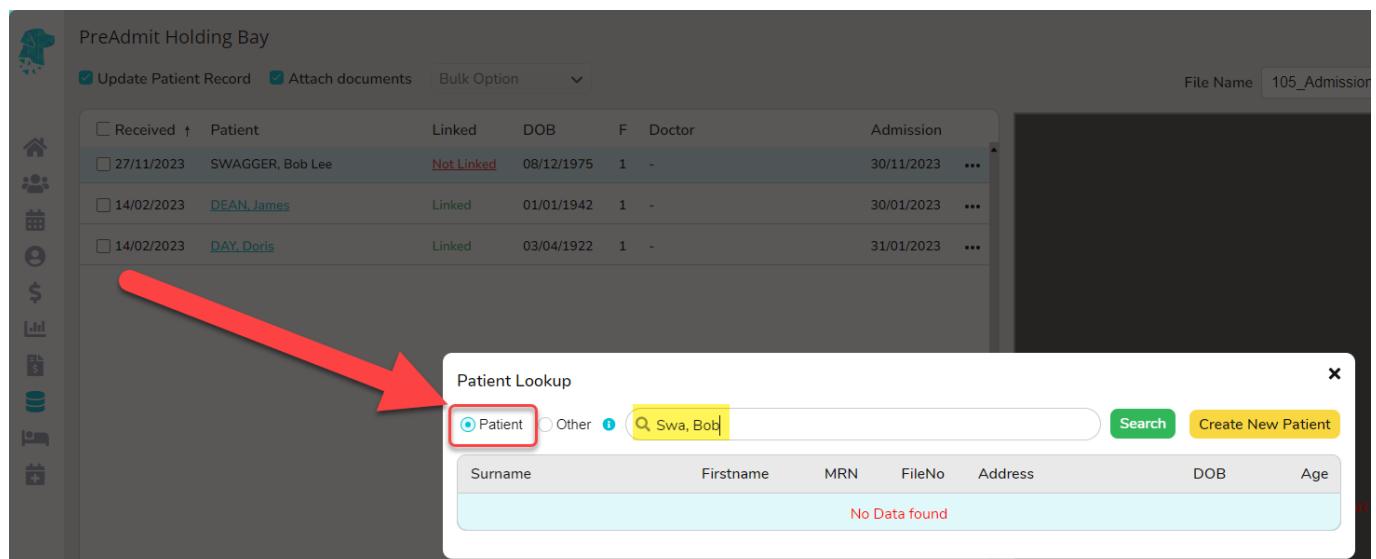
A screenshot of the PreAdmit Holding Bay interface. A context menu is open over a list of patients. The menu options are: Commit, Link Patient (highlighted with a red box), and Delete. A red arrow points from the text 'Link Patient' in the previous section to this 'Link Patient' menu item.

The **Link Patient** feature will now open the search box with the **Date of Birth** from the Preadmit Form already populated and searching for possible matches.



A screenshot of the PreAdmit Holding Bay interface. A 'Patient Lookup' dialog box is open. The 'Other' radio button is selected (highlighted with a red box). The search field contains the date of birth '08/12/1975' (highlighted with a yellow box). A red arrow points from the text 'Date of Birth' in the previous section to the search field in this dialog.

If no matches are found, you can simply click the **Patient** search option to populate the search with the **Name** from the Preadmit Form.



A screenshot of the PreAdmit Holding Bay interface. A 'Patient Lookup' dialog box is open. The 'Patient' radio button is selected (highlighted with a red box). The search field contains the name 'Swa, Bob' (highlighted with a yellow box). A red arrow points from the text 'Name' in the previous section to the search field in this dialog.

New User Group Access Level

There is a new access level that allows facility to restrict users from **Creating Custom Views** for the **Appointments Screen**. All users will still have access to utilise the Custom Views that have been created for the facility and will be able to choose their default preference.

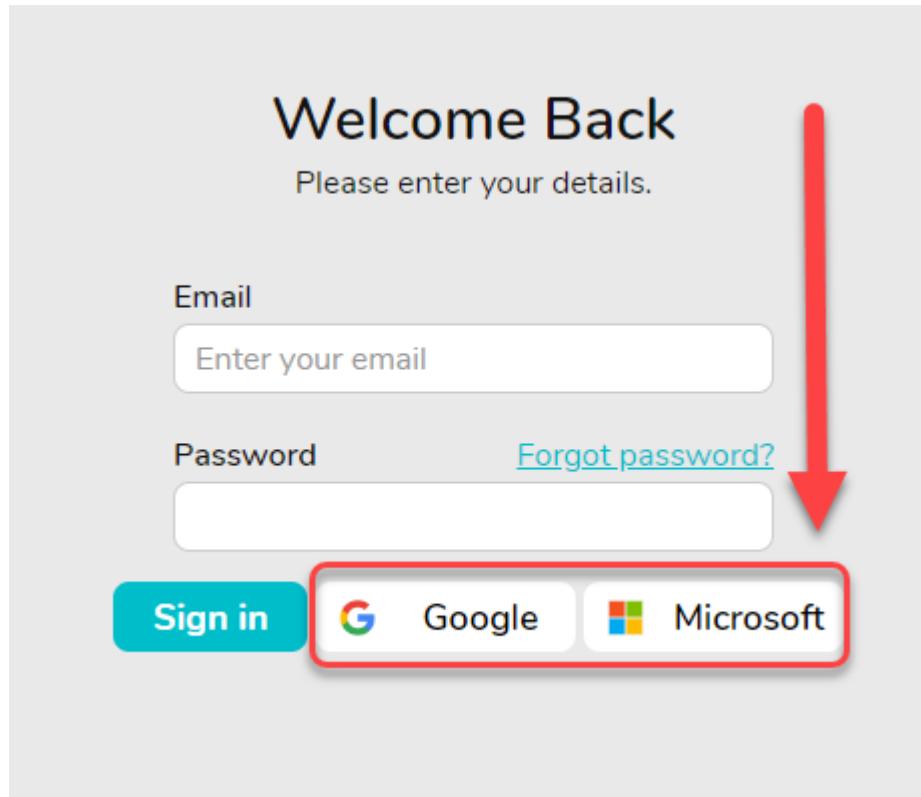


FYDO Clinic Update - 24/05/2024

SSO - Single Sign On

FYDO now gives users, and facilities, the option to utilise Single Sign On (SSO). Please click on the link below to view our wiki page for more information on this feature.

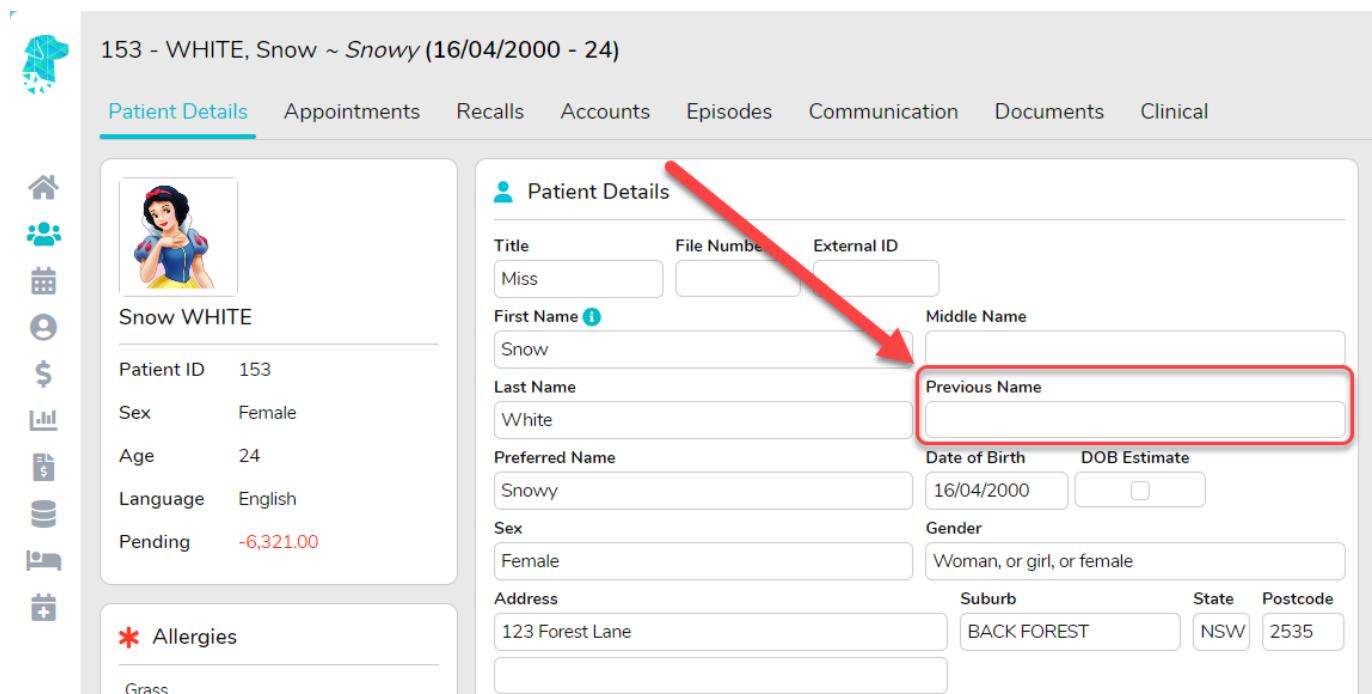
[Single Sign On with FYDO](#)



Rename Maiden Name field to Previous Name

To enhance the usability of the **Maiden Name** field, we have now renamed it to **Previous Name**.

This change will be reflected across all screens in FYDO.



Billing Alert for HCF/BUPA Backdated Claims

When billing a patient whose health fund cover is with HCF or BUPA, if the date of service is 3 months prior to the fee levels threshold date, the below alert message will pop-up.

Older claims – BUPA / HCF

Since the date of service is 3 months prior to 'Level 17 - HCF KNOWN GAP' threshold, you may want to check if you should be using different rates, to avoid possibly getting paid the Medicare rate.

OK

We have introduced this alert message to help avoid preventable rejections and underpayments due to incorrect fees being used for backdated claims.

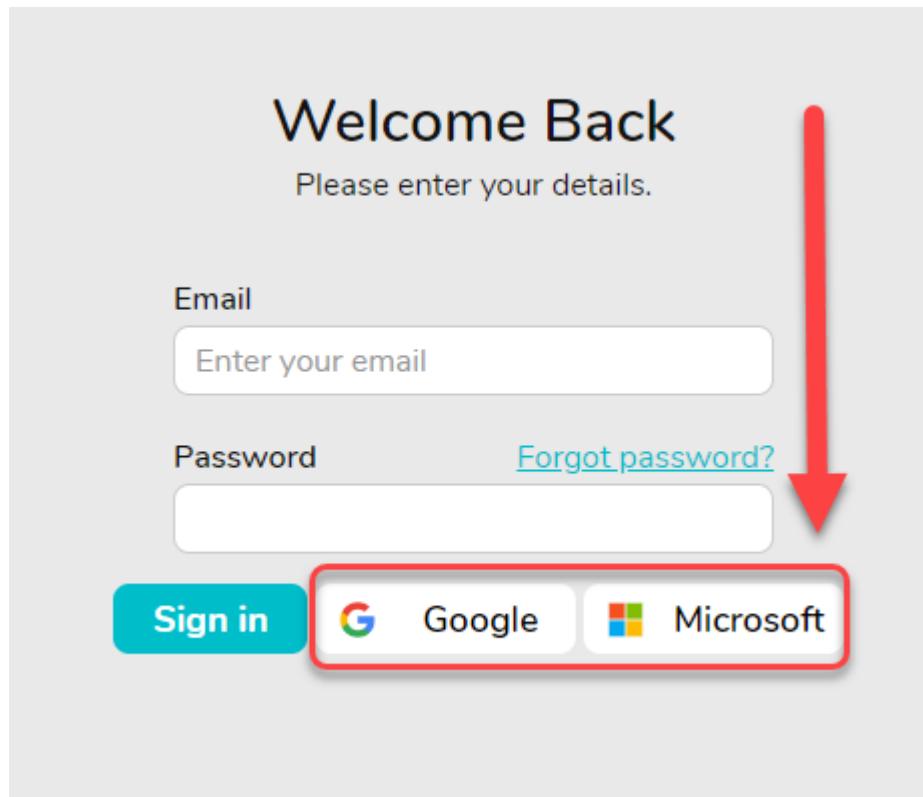
For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 24/05/2024

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[Single Sign On with FYDO](#)



New Interactive Reports

We have added to our Interactive Reports collection with new additions to the:

- Incomplete > Uncoded Episodes Report
- Incomplete > Ungrouped Episodes Report

These reports have been fitted out with the famous FYDO Right-Click menu, to allow users to easily and efficiently complete tasks at hand. With essential information being displayed, and columns that can be sorted this report will assist in efficiently and workflow improvements for facilities.

Incomplete											
Location				Data Type				Based On			
Fund				Order By				From			
All Funds	01/05/2024	22/05/2024	Update	Export To							
Patient Name	MRN	Fund	Adm #	Adm Date	Dis Date	MBS	Diagnosis	Sts	Admitting Dr	Invoice On Hold	Theatre On Hold
LETTERS, CAPITAL	124	MPL	455	07/05/2024	07/05/2024	30473		D/O	MURPHY, Shaun		Cancelled After Arrival
WHITE, Snow	153	MPL	457	13/05/2024	13/05/2024	32229, 32222, 30473		D/O	CONNORS, Curtis	Awaiting Pathology	
STEWART, Alfred	110	AUH	460	14/05/2024	14/05/2024	42702		D/O	PIERCE, Hawkeye		
WHITE, Snow	153	MPL	459	14/05/2024	14/05/2024	42702		D/O	PIERCE, Hawkeye		
BOND, Mary	120	UI	470	15/05/2024	15/05/2024	32229, 32222	H40.2	D/O	CONNORS, Curtis		
DEAN, James	102	MPL	475	15/05/2024	15/05/2024	32229, 32222		D/O	CONNORS, Curtis	Certificate	Doctor to Confirm Items
MIDDLETON, Catherine	107	QCH	476	15/05/2024	15/05/2024	32229, 32222		D/O	CONNORS, Curtis	Doctor to Confirm Items	Yes

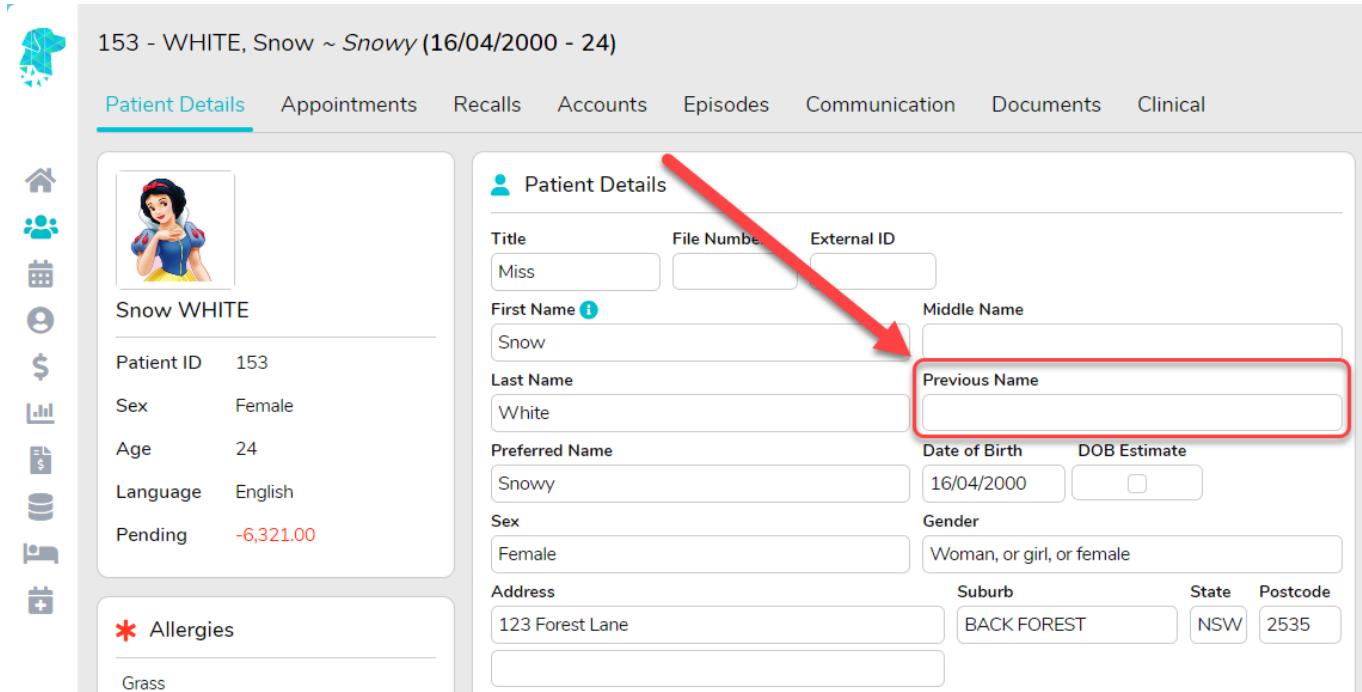
Removing Episodes - New Permission Level

A new permission level that allows facilities to restrict the ability to **Remove Episodes** from FYDO. Since this function was previously available to all users, it will be defaulted to **ON**. Facilities wishing to restrict this functionality from certain User Groups will need to change the setting to **OFF**.

Hospital Episode											
Admission				Episodes				Rehab			
Clinical Indicator				Excess - backdating date				ON OFF			
Coding				Excess - negative value				Allowed Not Allowed			
Create Invoice				Excess/Deposit				ON OFF			
Create Invoice - Edit charges				Rehab				D R RW			
Create Invoice - Other Services only				Remove Episode				D R RW			
Delete Transactions				Reversals				ON OFF			
Discharge				Theatre				D R RW			
DRG											

Rename Maiden Name field to Previous Name

To enhance the usability of the **Maiden Name** field, we have now renamed it to **Previous Name**. This change will be reflected across all screens in FYDO.



153 - WHITE, Snow ~ Snowy (16/04/2000 - 24)

Patient Details Appointments Recalls Accounts Episodes Communication Documents Clinical



Snow WHITE

Patient ID	153
Sex	Female
Age	24
Language	English
Pending	-6,321.00

*** Allergies**

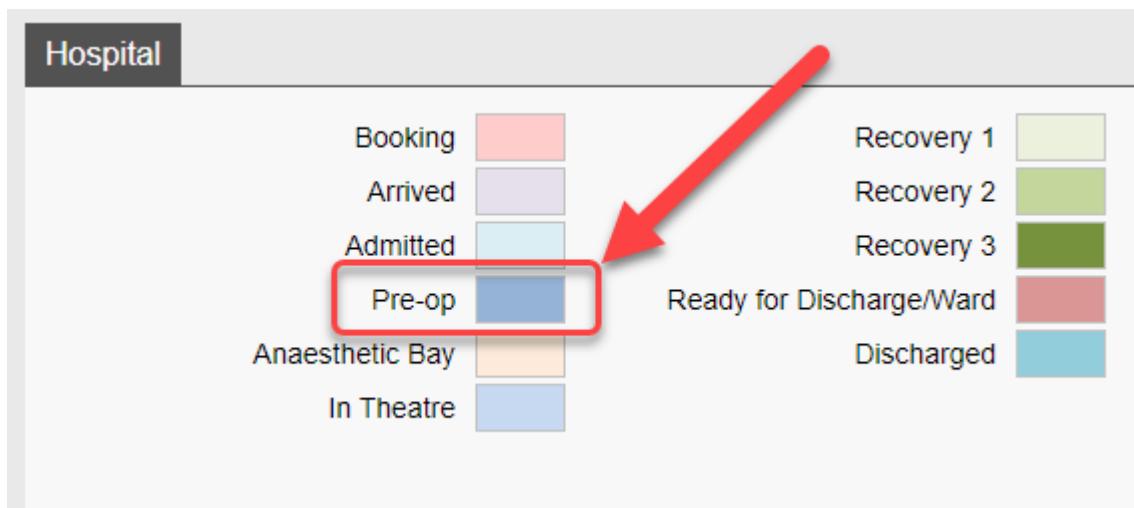
Grass

Patient Details

Title	File Number	External ID	
Miss			
First Name	Middle Name		
Snow			
Last Name	Preferred Name	Date of Birth	DOB Estimate
White	Snowy	16/04/2000	
Sex	Gender		
Female	Woman, or girl, or female		
Address	Suburb	State	Postcode
123 Forest Lane	BACK FOREST	NSW	2535

New Colour Coding Option for Pre-Op

Facilities, that utilise the **Status View** in the Appointments Screen, are now able to set a colour for when patients enter **Pre-Op**. This colour will be triggered as soon as a time is added to the **Pre-Op** field on the **Theatre Screen**.



Hospital

Booking		Recovery 1	
Arrived		Recovery 2	
Admitted		Recovery 3	
Pre-op		Ready for Discharge/Ward	
Anaesthetic Bay		Discharged	
In Theatre			

Theatre Visits

Anaesthetic Type	IV/Sedation
Visit to Theatre	No Unplanned Vis
First	Date 22/05/2024
Pre-Op	06:30
Anaesthetic Start	07:00
Time In Theatre	07:00
Surgical Time Out	07:05
Positioned Time	07:10
Procedure Start	07:15
Procedure Finished	08:25
Time Out Theatre	09:00

New Check List Options Added

There are now two new **Check List Options** added for facilities to utilise to assist in workflow and the completion of tasks.

- Pre-Admission Contacted
- Post-Discharge Contacted

These options are accessible from the **Right-Click Menu > Checklist** or from the **Edit Appointment Screen**.

The screenshot shows a software interface for managing patient appointments. On the left, a list of times from 8:00 AM to 1:20 PM is displayed, with '8:40 AM' and 'SAYS, Simon' highlighted. To the right is a 'Procedure' list with 'Left Cat & IOL' at the top. A context menu is open, showing various appointment-related actions. The 'Check List' option in the menu is expanded, revealing two items that are highlighted with red boxes: 'Pre-Admission Contacted' and 'Post-Discharge Contacted'.

Bug Fix

A couple issues, affecting the new theatre time checkers, have been resolved.

FYDO Clinic Update - 17/05/2024

Patient Screen Amendments

Following the launch of our **New Patient Screen**, we received some wonderful feedback that has helped us enhance it even further:

- In **View Mode**, each field is **outlined**.
- In **Edit Mode**, each field is both **outlined** and **shaded**.
- In **Edit Mode**, the selected field is indicated with a **blue outline**.

153 - WHITE, Snow ~ Snowy (16/04/2000 - 24)

Patient Details Appointments Recalls Accounts Episodes Communication Documents Clinical



Snow WHITE

Patient ID 153
Sex Female
Age 24
Language English
Pending -5,331.00

Allergies
Grass

View Mode

Patient Details Medicare / DVA / Concession

First Name Snow Middle Name
Last Name White Previous Name
Preferred Name Snowy Date of Birth 16/04/2000 DOB Estimate
Sex Female Gender
Address 123 Forest Lane Suburb BACK FOREST State NSW Postcode 2535

Entitlement Card Card Number Exp
Fund Name MPL - Medibank Private Limited
Membership No. 123456 UPI 0 Insurance Status Full Fee
Alias Name Alias Surname

153 - WHITE, Snow ~ Snowy (16/04/2000 - 24)

Patient Details Appointments Recalls Accounts Episodes Communication Documents Clinical



Snow WHITE

Patient ID 153
Sex Female
Age 24
Language English
Pending -5,331.00

Allergies
Grass

Edit Mode

Patient Details Medicare / DVA / Concession

First Name Snow Middle Name
Last Name WHITE Previous Name
Preferred Name Snowy Date of Birth 16/04/2000 DOB Estimate
Sex Female Gender
Address 123 Forest Lane Suburb BACK FOREST State NSW Postcode 2535

Entitlement Card Card Number Exp
Fund Name MPL - Medibank Private Limited
Membership No. 123456 UPI 0 Insurance Status Full Fee
Alias Name Alias Surname

Transactions Report - Additional Data to Raw Data Export

The **Batch Status** of an invoice will now be included in the Transactions Report when exported in Raw Data format.



AA	AP	AC
BatchID	Batch...	Batch Status
40	A000013	Sent
40	A000013	Closed
40	A000013	Closed with Issues
40	A000013	Sent

Bug Fixes:

- Some users were experiencing issues uploading documents. This has now been resolved

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 17/05/2024

New Hyperlink for Theatre Rosters

This time-saving feature will make updating Theatre Rosters a breeze! With a Hyperlink added to the **time**, users can now click on the session times, and a new window will open, allowing them to easily amend the roster. Simply close the tab once finished, ensuring you don't lose the day you are working on in the Appointments Screen!

Need to change the Anaesthetist for the session? Just click on the hyperlink!

Need to add Notes or Theatre Staff to the Theatre Booking? Just click on the hyperlink!

The screenshot shows the FYDO Hospital Update interface. At the top, a header bar displays the date 'Tuesday, 14 May 2024', the number of appointments '0', total minutes '0 of 360 Mins', and buttons for 'ALL', 'INDIVIDUAL' (which is selected), 'WEEKLY', and 'LIST'. Below this, a navigation bar shows 'THEATRE 1', 'THEATRE 2', and 'THEATRE 3'. A red arrow points to a booking entry for 'PIERCE, Hawkeye - (STARR, Ringo)' from '09:00-11:00'. A tooltip box over this entry contains the text: 'The Theatre Booking will open up in Edit Mode, ready to make any amendments needed!'. The booking details include '13:00-15:00 MURPHY, Shaun - (LENNON, John)' and 'Day - 0 In - 0'. To the right, a table shows staff assignments with columns for 'Sts', 'C', 'B', 'HF', and 'Excess'. The 'Excess' column shows '0.00'. Below the table, a 'Booking' form is visible with fields for ID (175), Location (Shaes Private Hospital), Theatre (Theatre 3), Dr (Pierce, Hawkeye), Anaesthetist (Starr, Ringo), Date (14/05/2024), Start Time (09:00), End Time (11:00), and Note (120 Mins). A 'Staff' tab is selected, showing a list of roles and their corresponding staff names. Buttons for 'Save' and 'Cancel' are at the bottom right of the booking form.

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153 - WHITE, Snow ~ Snowy (16/04/2000 - 24)

View Mode

Patient Details Appointments Recalls Accounts Episodes Communication Documents Clinical



Snow WHITE

Patient ID: 153
Sex: Female
Age: 24
Language: English
Pending: -5,331.00

Allergies
Grass

Patient Details

Title: Miss File Number: External ID:

First Name: Snow Middle Name: Previous Name: White

Preferred Name: Snowy Date of Birth: 16/04/2000 DOB Estimate: Sex: Female Gender: Woman, or girl, or female

Address: 123 Forest Lane Suburb: BACK FOREST State: NSW Postcode: 2535

Medicare / DVA / Concession

Medicare Number: Ref: Expiry: Eligibility: Veterans No.: Veteran Card Colour: DVA Auth.No: DVA Auth.Date: Entitlement Card: Card Number: Exp:

Health Fund

Fund Name: MPL - Medibank Private Limited Membership No: 123456 UPI: 0 Insurance Status: Full Fee Alias Name: Alias Surname:

153 - WHITE, Snow ~ Snowy (16/04/2000 - 24)

Edit Mode

Patient Details Appointments Recalls Accounts Episodes Communication Documents Clinical



Snow WHITE

Patient ID: 153
Sex: Female
Age: 24
Language: English
Pending: -5,331.00

Allergies
Grass

Patient Details

Title: Miss File Number: External ID:

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Preferred Name: Snowy Date of Birth: DOB Estimate: Sex: Female Gender: Woman, or girl, or female

Address: 123 Forest Lane Suburb: BACK FOREST State: NSW Postcode: 2535

Medicare / DVA / Concession

Medicare Number: Ref: Expiry: Eligibility: Veterans No.: Veteran Card Colour: DVA Auth.No: DVA Auth.Date: Entitlement Card: Card Number: Exp:

Health Fund

Fund Name: MPL - Medibank Private Limited Membership No: 123456 UPI: 0 Insurance Status: Full Fee Alias Name: Alias Surname:

Episodes Screen - Audit Amendments

Based on the feedback received following the redesign of the **Episode Screen**, the **Audit Log** information will now be collapsed by default when the page is opened to ensure the screen is as visually pleasing as possible. Users can still view all audit information by simply clicking the **arrow** to the right of the field.

153 - WHITE, Snow (16/04/2000 - 24)

Episodes

Patient Details Appointments Recalls Accounts Episodes Communication Documents Clinical

No.	Adm #	Adm. Date	Dis. Date	Status	Nights	Procedure	Other Notes	Fund	Surgeon	Location
3	459	14/05/2024	14/05/2024	Discharged	D/O	Left Cat & IOL		MPL	Pierce, Hawkeye	Shae's Private Hospital
4	461	14/05/2024	-	Cancelled	-	Gastroscopy		MPL	Connors, Curtis	Shae's Private Hospital
2	457	13/05/2024	13/05/2024	Discharged	D/O	Colonoscopy & Gastroscopy		MPL	Connors, Curtis	Shae's Private Hospital
1	456	08/05/2024	08/05/2024	Discharged	D/O	Left Knee Arthroscopy		MPL	Pierce, Hawkeye	Shae's Private Hospital

Invoice for Admission: 459 | Admission Date: 14/05/2024 Episode Total: 1,529.00 Balance Due: 749.00 Show voided transactions [Invoice Options](#)

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST	T	Audit Date	User
245	MPL	14/05/2024	14/05/2024	A	ACCOM	SameDay Accommodation Fee Band : 3	1	3	\$550.00	0.00	H	14/05/2024 8:27 AM	Shae Darr (Altria)
245	MPL	14/05/2024	14/05/2024	T	42702	Lens extraction and insertion of intraocular lens, excluding surg...	-	6	\$650.00	0.00	H	14/05/2024 8:27 AM	Shae Darr (Altria)
245	MPL	14/05/2024	14/05/2024	O	AL025	AcrySof Multipiece Models MN60MA, MN60AC	1	6	\$252.00	0.00	H	14/05/2024 8:27 AM	Shae Darr (Altria)
245	MPL	14/05/2024	14/05/2024	O	AL005	DUOVISC VISCOELASTIC SYSTEM	1	6	\$77.00	0.00	H	14/05/2024 8:27 AM	Shae Darr (Altria)
245	MPL	14/05/2024	14/05/2024	D	DEPOS	Deposit Applied: Cheque	-		\$-780.00	0.00	H	14/05/2024 11:40 AM	Shae Darr (Altria)

Episode Notes Edit

Financial Notes Edit

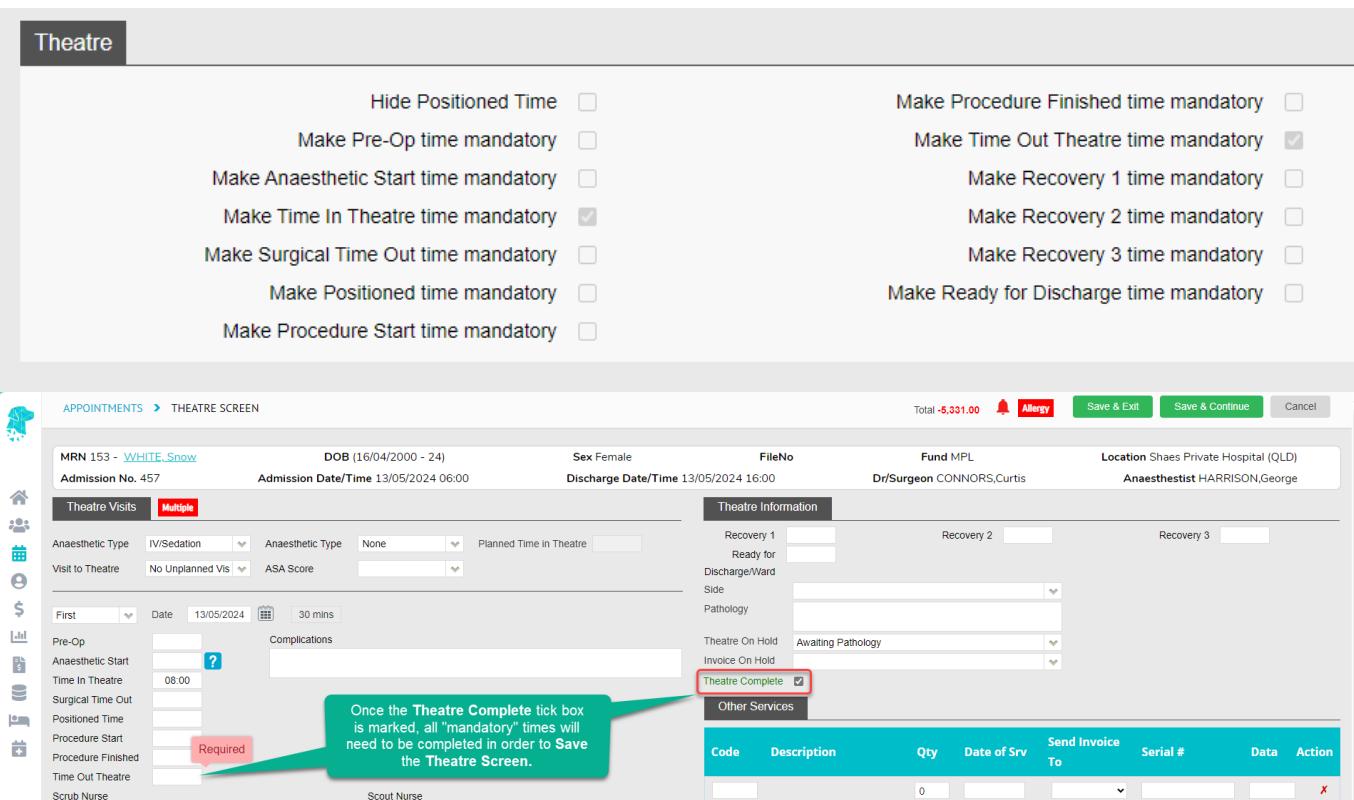
Audit

Theatre Screen - Additional Features

Specific times in the **Theatre Screen** can now be made **mandatory**! New settings have been added to ensure the required data is **ALWAYS** entered once the **Theatre Complete** tick box is marked. These settings can be controlled in **System Configuration** and amended by anyone within the facility with the necessary access level.

These settings allow facilities to **Hide Positioned Time** if it is not a required field for their specialties and make any combination of times mandatory. For instance, since **Time in Theatre** and **Time Out of Theatre** are required for billing, facilities can select these options to ensure these times are always entered.

The trigger for these times being required is the marking of the **Theatre Complete** tick box. Users will not be able to save the information on the Theatre Screen if any of the required fields are missing.



The screenshot shows the 'Theatre' configuration screen and a 'THEATRE SCREEN' appointment entry screen. The configuration screen has a 'Theatre' tab with checkboxes for mandatory times. The appointment entry screen shows a patient record and a 'Theatre Information' section. A callout box points to the 'Theatre Complete' checkbox in the 'Theatre Information' section, which is highlighted with a red border. A red speech bubble on the left says 'Required'.

Theatre Configuration (Top Left):

- Hide Positioned Time
- Make Pre-Op time mandatory
- Make Anaesthetic Start time mandatory
- Make Time In Theatre time mandatory
- Make Surgical Time Out time mandatory
- Make Positioned time mandatory
- Make Procedure Start time mandatory
- Make Procedure Finished time mandatory
- Make Time Out Theatre time mandatory
- Make Recovery 1 time mandatory
- Make Recovery 2 time mandatory
- Make Recovery 3 time mandatory
- Make Ready for Discharge time mandatory

THEATRE SCREEN (Main View):

MRN 153 - WHITE, Snow DOB (16/04/2000 - 24) Sex Female FileNo Fund MPL Location Shaes Private Hospital (QLD)
Admission No. 457 Admission Date/Time 13/05/2024 06:00 Discharge Date/Time 13/05/2024 16:00 Dr/Surgeon CONNORS,Curtis Anaesthetist HARRISON,George

Theatre Visits: Multiple

Theatre Information:

- Recovery 1
- Ready for
- Discharge/Ward
- Side
- Pathology
- Theatre On Hold Awaiting Pathology
- Invoice On Hold
- Theatre Complete

Code Description Qty Date of Srv Send Invoice To Serial # Data Action

Theatre Screen - Checkers

A number of checkers have been implemented to help ensure times are entered in the correct sequence on the **Theatre Screen**. These alerts will pop up immediately when an incorrect time is entered. For instance, if a **Pre-Op Time** is entered that is EARLIER THAN the **Admission Time**, FYDO will alert the users with an **Invalid** pop-up.

APPOINTMENTS > THEATRE SCREEN

MRN 153 - WHITE, Snow DOB (16/04/2000 - 24)
 Admission No. 457 Admission Date/Time 13/05/2024 06:00

Theatre Visits **Multiple**

Anaesthetic Type IV/Sedation Anaesthetic Type None Planned Time in The

Visit to Theatre No Unplanned Vis ASA Score

First Date 13/05/2024

Pre-Op 05:00 **Invalid** Complications

Anaesthetic Start ?

Time In Theatre

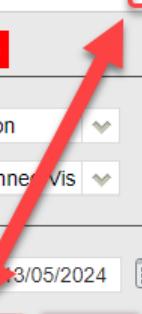
Surgical Time Out

Positioned Time

Procedure Start

Procedure Finished

Time Out Theatre



Another example is if the **Procedure Finish Time** is EARLIER THAN the **Procedure Start Time**.

APPOINTMENTS > THEATRE SCREEN

MRN 153 - WHITE, Snow DOB (16/04/2000 - 24)
 Admission No. 457 Admission Date/Time 13/05/2024 06:00

Theatre Visits **Multiple**

Anaesthetic Type IV/Sedation Anaesthetic Type None Planned

Visit to Theatre No Unplanned Vis ASA Score

First Date 13/05/2024 0 mins

Pre-Op Complications

Anaesthetic Start ?

Time In Theatre 06:50

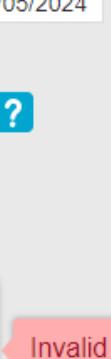
Surgical Time Out

Positioned Time

Procedure Start 06:55

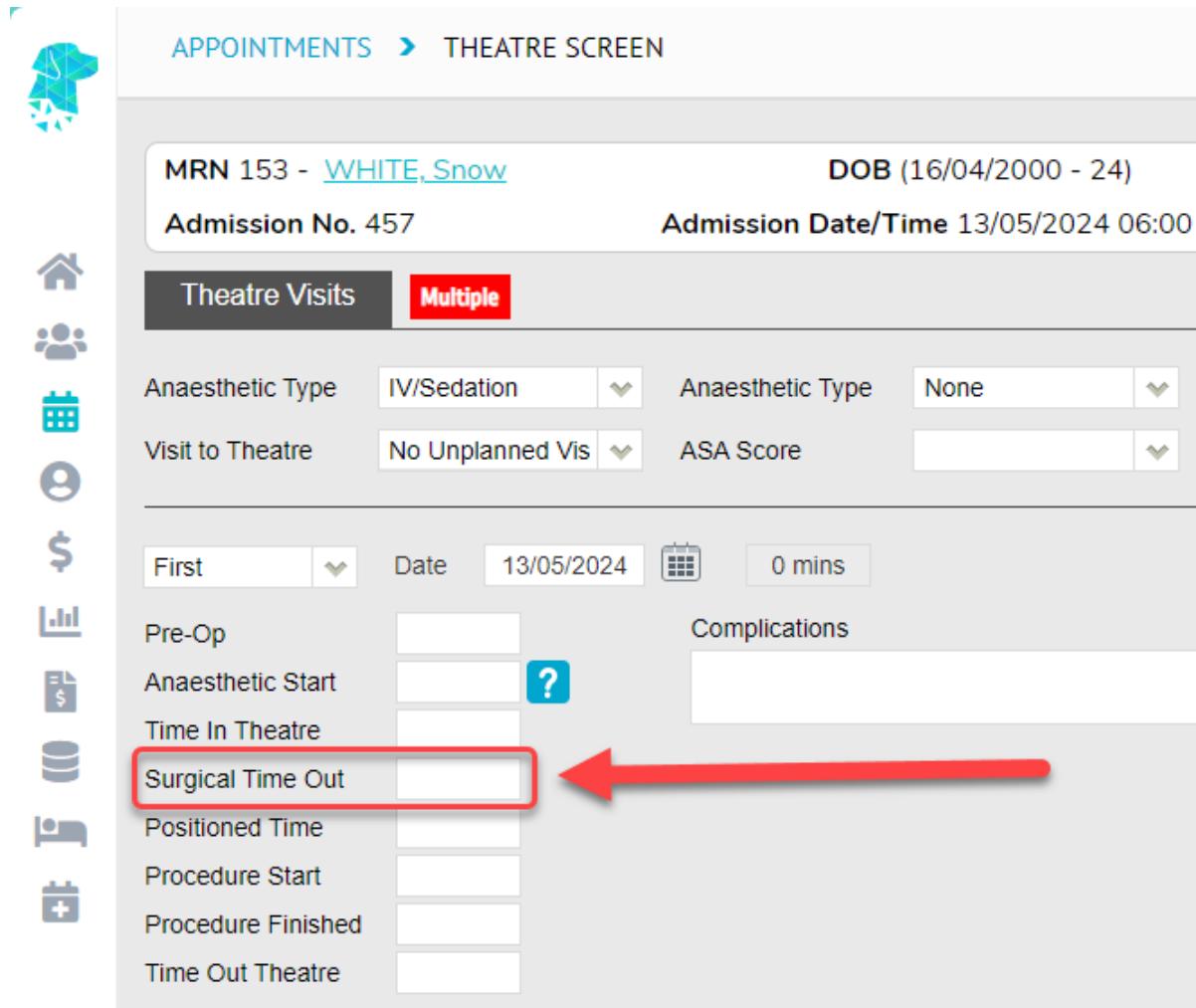
Procedure Finished 06:30 **Invalid**

Time Out Theatre



Theatre Screen - New Field Added

A new field has been added to allow facilities to record the **Surgical Time Out** time.



The screenshot shows the 'Theatre Screen' interface. At the top, it displays 'APPOINTMENTS > THEATRE SCREEN'. Below this, patient information is shown: 'MRN 153 - WHITE, Snow' and 'DOB (16/04/2000 - 24)'. It also shows 'Admission No. 457' and 'Admission Date/Time 13/05/2024 06:00'. A navigation bar on the left includes icons for Home, Appointments, Patients, Calendars, and Reports. The main form is titled 'Theatre Visits' with a 'Multiple' button. It includes fields for 'Anaesthetic Type' (set to 'IV/Sedation'), 'Visit to Theatre' (set to 'No Unplanned Vis'), 'ASA Score' (empty), and a date/time section showing 'First' visit on '13/05/2024' at '0 mins'. Below this are time-related fields: 'Pre-Op', 'Anaesthetic Start' (with a question mark icon), 'Time In Theatre', 'Surgical Time Out' (highlighted with a red box and a red arrow pointing to it), 'Positioned Time', 'Procedure Start', 'Procedure Finished', and 'Time Out Theatre'. The 'Surgical Time Out' field is the new addition.

Theatre Screen - Add New Nurse

Users can now easily and efficiently add a new nurse to the **Nurse List** from the **Theatre Screen**. By opening the Nurse List dropdown, users will see the option to **Add Nurse**. This feature can only be utilised by staff members with the required access levels to amend the Nurse List in Settings.



MRN 153 - WHITE, Snow DOB (16/04/2000 - 24) Sex Female

Admission No. 457 Admission Date/Time 13/05/2024 06:00 Discharge Date/Time

Theatre Visits **Multiple**

Anaesthetic Type	IV/Sedation	Anaesthetic Type	None	Planned Time in Theatre
Visit to Theatre	No Unplanned Vis	ASA Score		

First Date 13/05/2024

Pre-Op	08:00	Complications
Anaesthetic Start		2 Add Nurse
Time In Theatre		
Surgical Time Out		
Positioned Time		
Procedure Start		
Procedure Finished		
Time Out Theatre		
Scrub Nurse		

1 [Select Scout N](#)

2 [Add Nurse](#)

BECKHAM, Victoria	Scrub Nurse, Surgical Assist	109
BLOW, Joe	aslkjdfh	140
BROWN, Melanie	Scrub Nurse, Scout Nurse	110
BUNTON, Emma	Scrub Nurse	113
CHISHOLM, Melanie	Anaesthetic Nur	112
HALLIWELL, Geri	Scout Nurse	114
JONES, Tom	Surgical Assist, Relief Nurse, Test Role	134
NURSF New	Scrub Nurse, Relief Nurse	131

Episode Notes - Audit Log

An Audit Log is now available for any amendments made to the **Episode Notes**.

Back to Appointments / 153 - WHITE, Snow (16/04/2000 - 24) Total -5,331.00

Patient Details		Appointments		Recalls		Accounts		Episodes		Communication		Documents		Clinical	
No.	Adm #	Adm. Date	Dis. Date	Status	Nights	Procedure	Other Notes	Fund	Surgeon	Location					
3	459	14/05/2024	14/05/2024	Discharged	D/O	Left Cat & IOL		MPL	Pierce, Hawkeye	Shae's Private Hospital	...				
4	461	14/05/2024	-	Cancelled	-	Gastroscopy		MPL	Connors, Curtis	Shae's Private Hospital	...				
2	457	13/05/2024	13/05/2024	Discharged	D/O	Colonoscopy & Gastroscopy		MPL	Connors, Curtis	Shae's Private Hospital	...				
1	456	08/05/2024	08/05/2024	Discharged	D/O	Left Knee Arthroscopy		MPL	Pierce, Hawkeye	Shae's Private Hospital	...				

Invoice for Admission: 457 | Admission Date: 13/05/2024 Episode Total 00.00 Balance Due -5,300.00 Show voided transactions [Invoice Options](#)

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST	T	Audit Date	User
252	MPL	13/05/2024	14/05/2024	D	DEPOS	Deposit Applied: Direct Deposit	-		\$-4,500.00	0.00	H	14/05/2024 11:38 AM	Shae Darr (Altura)
253	U/I	13/05/2024	14/05/2024	D	DEPOS	Deposit Applied: Direct Deposit	-		\$-800.00	0.00	P	14/05/2024 11:38 AM	Shae Darr (Altura)

Episode Notes [Edit](#)

This will show in the Audit tab for any amendments made.

Financial Notes [Edit](#)

Next follow up date:

Audit

Episode Notes changed from 'Episode Notes now has an audit log.' to 'This will show in the Audit tab for any amendments made.' by Shae Darr (Altura) 15/05/2024 1:00 PM

Episode Notes changed from '' to 'Episode Notes now has an audit log.' by Shae Darr (Altura) 15/05/2024 12:59 PM

Theatre Complete changed from 'Active' to 'Inactive' by Shae Darr (Altura) 15/05/2024 12:32 PM

Manually Linking Preadmit Forms

When manually linking a Preadmit form, users must now ensure the patient's **Date of Birth** on the form matches the Date of Birth in FYDO. This is in addition to the existing checks for the First Name and Surname, which helps prevent paperwork from being accidentally allocated to the incorrect patient.

PreAdmit Holding Bay

Update Patient Record Attach documents Bulk Option

Received	Patient	Linked	DOB	F	Doctor	Admission
27/11/2023	SWAGGER, Bob Lee	Not Linked	08/12/1975	1	-	30/11/2023
14/02/2023	DEAN, James	Linked	01/01/1942	1	-	30/01/2023

Commit
Link Patient
Delete

This feature will now check the First Name, Surname and Date of Birth

Theatre Roster - Added Features

Any **Surgical Assistant** or **Other Surgical Assistant** entered into a Theatre Booking will now be automatically populated into any new episodes booked within that roster. They will also be updated for all linked **bookings** (except *cancelled, admitted, or discharged episodes*), making it easy for staff to update these fields for a whole list of patients in one simple step!

THEATRE MANAGEMENT > THEATRE BOOKING > BOOKING (THEATRE 2)

Booking

Week Starting 13/05/2024

Start Time 08:00

End Time 17:00 540 Mins

For

Location Shaes Private Hosp

Theatre Theatre 2

Surgeon House, Greg

Anaesthetist Starr, Ringo

Staff

Scrub Nurse	Enter Scrub Nurse
Scout Nurse	Enter Scout Nurse
Nurse Assistant	Enter Nurse Assistant
Other Nurse Assistant	Enter Other Nurse Assistant
Other	Enter Other Staff
Surgical Assistant	Connors, Curtis
Other Surgical Assistant	Pierce, Hawkeye

Bug Fix

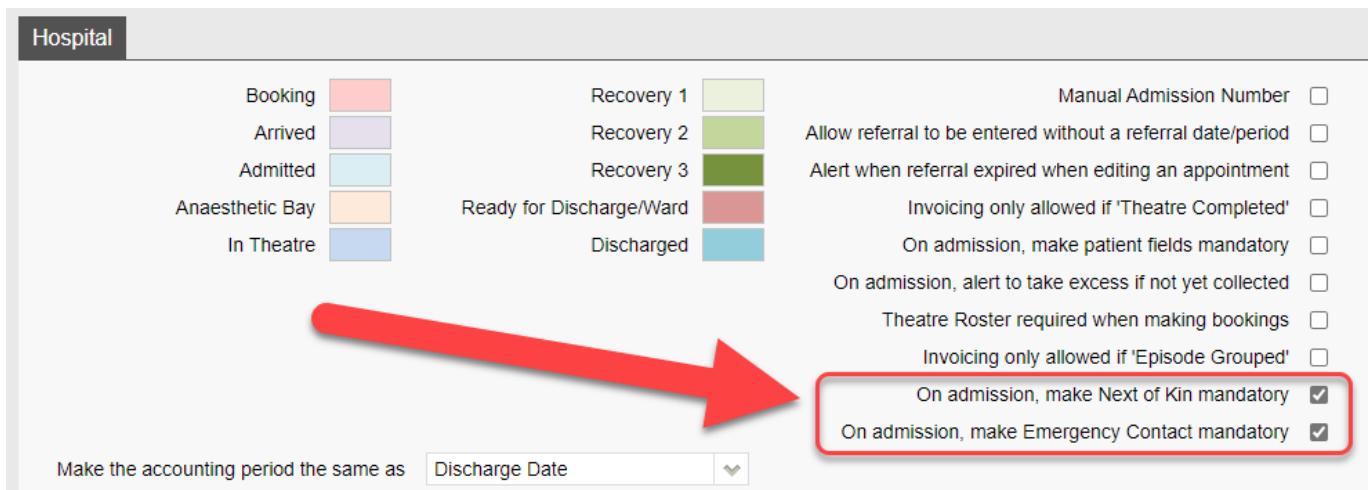
An issue that was affecting the ordering of the **Payments (Hospital) Report** has now been resolved.

FYDO Hospital Update - 09/05/2024

Next of Kin and Emergency Contact Details

Facilities are now able ensure that the **Next of Kin** and **Emergency Contact** details are entered prior to admission. This option can be amended in **Settings > System Configuration** by checking the tick boxes called:

- On admission, make Next of Kin mandatory
- On admission, make Emergency Contact mandatory



Hospital

Booking	Arrived	Admitted	Anaesthetic Bay	In Theatre	Recovery 1	Recovery 2	Recovery 3	Ready for Discharge/Ward	Discharged	Manual Admission Number	Allow referral to be entered without a referral date/period	Alert when referral expired when editing an appointment	Invoicing only allowed if 'Theatre Completed'	On admission, make patient fields mandatory	On admission, alert to take excess if not yet collected	Theatre Roster required when making bookings	Invoicing only allowed if 'Episode Grouped'	On admission, make Next of Kin mandatory	On admission, make Emergency Contact mandatory
										<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

Make the accounting period the same as

If one of these options is selected, a pop-up will alert the user to the specific information that needs to be completed when they attempt to admit the episode.

Mandatory Fields

The following is missing from the patient screen:

- Emergency Contact - First name
- Emergency Contact - Surname
- Emergency Contact - Relationship
- Emergency Contact - Mobile
- Next of Kin - First name
- Next of Kin - Surname
- Next of Kin - Relationship
- Next of Kin - Mobile

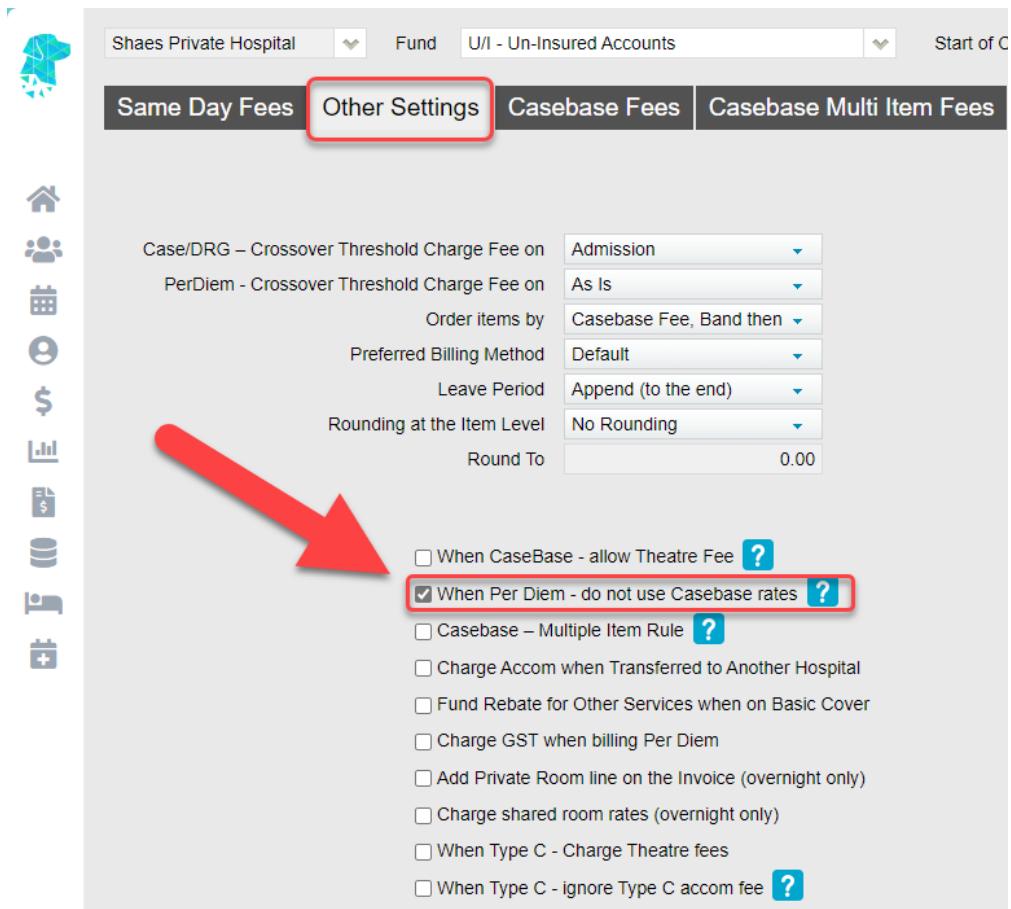
Please go back to the patient screen and enter missing information

[Go to Patient screen](#)

OK

New Billing Rule

A new billing rule has been added in **Fees Setup > Other Settings** to accommodate certain contract types. This rule is utilised when Per Diem billing is necessary for the primary item number, but subsequent items have associated Procedure Fees. Selecting this tick box will ensure that all subsequent items only incur Theatre Band Fees.



Case/DRG – Crossover Threshold Charge Fee on: Admission

Per Diem - Crossover Threshold Charge Fee on: As Is

Order items by: Casebase Fee, Band then

Preferred Billing Method: Default

Leave Period: Append (to the end)

Rounding at the Item Level: No Rounding

Round To: 0.00

When CaseBase - allow Theatre Fee ?

When Per Diem - do not use Casebase rates ?

Casebase – Multiple Item Rule ?

Charge Accom when Transferred to Another Hospital

Fund Rebate for Other Services when on Basic Cover

Charge GST when billing Per Diem

Add Private Room line on the Invoice (overnight only)

Charge shared room rates (overnight only)

When Type C - Charge Theatre fees

When Type C - ignore Type C accom fee ?

Defence Health Endoscopy ECLIPSE Claiming

Defence Health have amended the way they require multi-item endoscopy procedures to be transmitted via ECLIPSE. FYDO has now been updated to accommodate these claims and ensure correct payment is processed by the fund.

Type C and Type B Accommodation Billing Rule

An amendment has been made to the application of the Accommodation Band when billing Type C and Type B item number together. If the Type C item number attracts a higher band, it will still be considered the primary procedure. However, if a subsequent procedure is a Type B item, the Type C Accommodation Band will no longer apply. Instead, FYDO will recognise the appropriate accommodation band based on the Type B item number, anaesthetic type, and time in theatre.

Bug Fix

The issue that some facilities were having with their Print List has now been resolved.