

FYDO Hospital Update - 20/06/2024

Religion added to Patient Screen

Facilities are now able to document a patients **Religion** in the Patient Screen.

SETTINGS > PRACTICES > 1 - BACK STREETS BACK

Practice Details

Number: 1

Practice Name: Back Streets Back

Address Line 1: 100 Back Street

Address Line 2:

Suburb: BACK PLAINS QLD 4361

Phone: (07)4555-5555 Fax: (07)4666-6666

Email:

Status: ☒ Active

Label Edit

ID	Surname	First Name	Provider Number	Mobile	Speciality	Status
1	Carter	Nick	-	-	-	Active
11	Length	Long Name Referral	-	-	-	Active

100 Records/Page Records 1-2 of 2 (Page 1 of 1)

FYDO Clinic Update - 13/06/2024

Patient Stats Report

If a user tries to run the **Patient Stats Report** for any data that falls outside the restrictions assigned to them, in **Settings > User**, they will now be shown a pop up of the categories they **do** have access to.

REPORTS > PATIENT STATS

Patient Stats

Medicare Number: All Patients

Deceased: All Patients

Archived: All Patients

DVA Number: All Patients

Indigenous: All Indigenous

Referral Expired: All Patients

Preferred Doctor: All Doctors

Health Fund: All Funds

Sex: All Sexes

Gender: All Genders

Survey

Report

Your profile only shows reports for the following:

- Doctors: Murphy, Shaun
- Theaters: Day Program

OK

SETTINGS > USERS > 7 - SHAE

User Details

ID: 7

First Name: Shae

Surname: Darr

Email: [Redacted]

Raise Ticket From: [Redacted]

Raise Ticket Location: [Redacted]

Group: Administration

Restrict IP: ☐

SSO Mandatory: ☐

Access

Doctors: Murphy, Shaun x

Rooms: Select rooms...

Theatre: Day Program x

Locations: Select location...

Selecting certain Doctors / Rooms / Theatres / Locations will restrict access for this user to the options that are selected.

API Key

FYDO now has the ability to provide multiple API Keys, eliminating the need for third parties to share keys. Each API Key now includes a user field where facilities can label the user of each key. This enhancement improves control over disabling third party access and quickly identifies those that possess a key.

SETTINGS > SECURITY

Global Restrict IP

Restrict IP: ☐

General

Webhooks: ☒

API key	Generate ApiKey	User	
API key	Generate ApiKey	User	
API key	Generate ApiKey	User	
API key	Generate ApiKey	User	
API key	Generate ApiKey	User	
API key	Generate ApiKey	User	
API key	Generate ApiKey	User	
API key	Generate ApiKey	User	
API key	Generate ApiKey	User	
API key	Generate ApiKey	User	

Two Factor Authentication

Remember for 30 days: ☒

Communication Option: Both Email or SMS

Enforce 2FA via App: ☐

SSO as Mandatory: ☐ ?

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>


FYDO Hospital Update - 13/06/2024

Informed Financial Consent (IFC) Tokens

Facilities are now able to add the **File Number** and **Doctors Contact Phone Number** to their IFC templates.

1. File Number <<IFCFileNum>>

This information is populated from the **Patient Screen** field called **File Number**



Mickey MOUSE

Patient ID 132

Sex Male

Age 46

Language English

Pending 829.00

*** Allergies**

Egg

Alert

Patient Details

Title **File Number** External ID
 Mr 99999

First Name **1** Middle Name
 Mickey

Last Name Previous Name
 Mouse

Preferred Name Date of Birth DOB Estimate
 Mick 27/12/1977 ☐


Sex Gender
 Male Man, or boy, or male

Address Suburb State Postcode
 1234 Topp Street TOOWOOMBA QLD 4350

Mobile Home Work Email
 0431-928-237 plee1@live.com.au

2. Doctors Contact Phone Number <<IFCDocPh>>

This information is found in **Settings > Doctors** for each individual **Doctor**



SETTINGS > DOCTORS > 1 - MURPHY, SHAUN

Doctor Details

Other

Doctor Details

Dr Code

1

Title

Dr

First Name

Shaun

Surname

Murphy

Address

Suburb

Phone

(07)5444-4444

Fax

() -

Mobile

- -

Email

Email CC

Qualification

Status

☒ Active

An example of these new tokens on an IFC are as below:



Shaes Private Hospital

Shaes Private Hospital
1 Sunshine Place
SUNSHINE ACRES QLD 4655
P: (07)5444-4444
F: (07)5455-5555
E: shaesprivatehospital@mail.com

INFORMED FINANCIAL CONSENT

Patient:	MOUSE, Mickey	DOB:	27/12/1977
Fund:	BUPA Australia	Membership #:	123456
Excess:	\$0.00	Co-Payment:	\$0.00
Admission:	12/06/2024	Printed:	12/06/2024 at 15:56
MRN #:	132	File #:	99999

List of Items Estimate Based on

ITEM	DESCRIPTION	CHARGE	REBATE
ACCOM	SameDay Accommodation Fee Band : 1	\$100.00	\$100.00
30473	Oesophagoscopy (not being a service to which item	\$150.00	\$0.00
Summary of Facility Charges		TOTAL:	\$250.00
			\$100.00

Total Payable on Admission: \$150.00

For doctors fee information, please call Murphy, Shaun on 07-5444-4444

Informed Financial Consent

I have been advised of the above cost are an estimates only & are based on the quoted item numbers from my surgeon.

Revenue Report

The **Number of Nights** has been added to the **Revenue Report > Excel - Raw Data Export**.

BN	BO	BP	BQ	BR	BS	BT	BU	BV	BW	BX	BY
EpiSurgeon Name	EpiSurgeon	EpiFundId	EpiFund	MembershipNum	TimeInTheatre1	TimeOutTheatre1	Day Category	MinsInTheatre1	BookingTime	Number of Nights	
Connors, Curtis	9	56	BUP	11111111111111111111	08:16	09:00	I/P	44	09:00	20	
House, Greg	7	35	MPL	123456	10:00	15:30	I/P			42	
House, Greg	7	10	AUH	12345	00:00	00:00	I/P	0	11:05	1	

Billing Status Report > Show Not Billed Only

Users will now be able to efficiently access the **Certificates Screen** from the **Billing Status Report > Show Not Billed Only Report** using the Right-Click Menu.

REPORTS > BILLING STATUS

Billing Status Report

Location

All Locations

Theatre Complete

All Theatre

Report Types

Show not billed only

Doctor

All Doctors

Coding Complete

All Coding

Fund

All Funds

Patient Name ↓	MRN ↓	Adm Date ↓	Dis Date ↓	Fund ↓	Surgeon ↓	T
BLOW, Joe	135	15/05/2024	15/05/2024	MPL	Connors, Curtis	
DAY, Doris	103	20/05/2024	21/05/2024	W/C	Connors, Curtis	
FUNDED, Self	118	09/05/2024	09/05/2024	U	House, Greg	
HARD, Work	121	03/06/2024		W/C	Murphy, Shaun	
HAYNES, Cornell	111	03/06/2024		BUP	Murphy, Shaun	
KNIGHT, Kathy	122	21/05/2024		MPL	House, Greg	
LETTERS, CAPITAL	124	02/05/2024		MPL	House, Greg	
MUNRO, Marilyn	101	03/06/2024		MPL	Murphy, Shaun	
PAN, Peter	148	21/05/2024	22/05/2024	BUP	Pierce, Hawkeye	
PATIENT, New	141	02/05/2024	02/05/2024	W/C	Connors, Curtis	
SQUAREPANTS, Spongebob	114	21/05/2024	21/05/2024	BUP	Pierce, Hawkeye	
WHITE, Snow	147	09/05/2024	09/05/2024	AHM	House, Greg	

Coding

Create Invoice

Episodes

Patient

Theatre

Documents

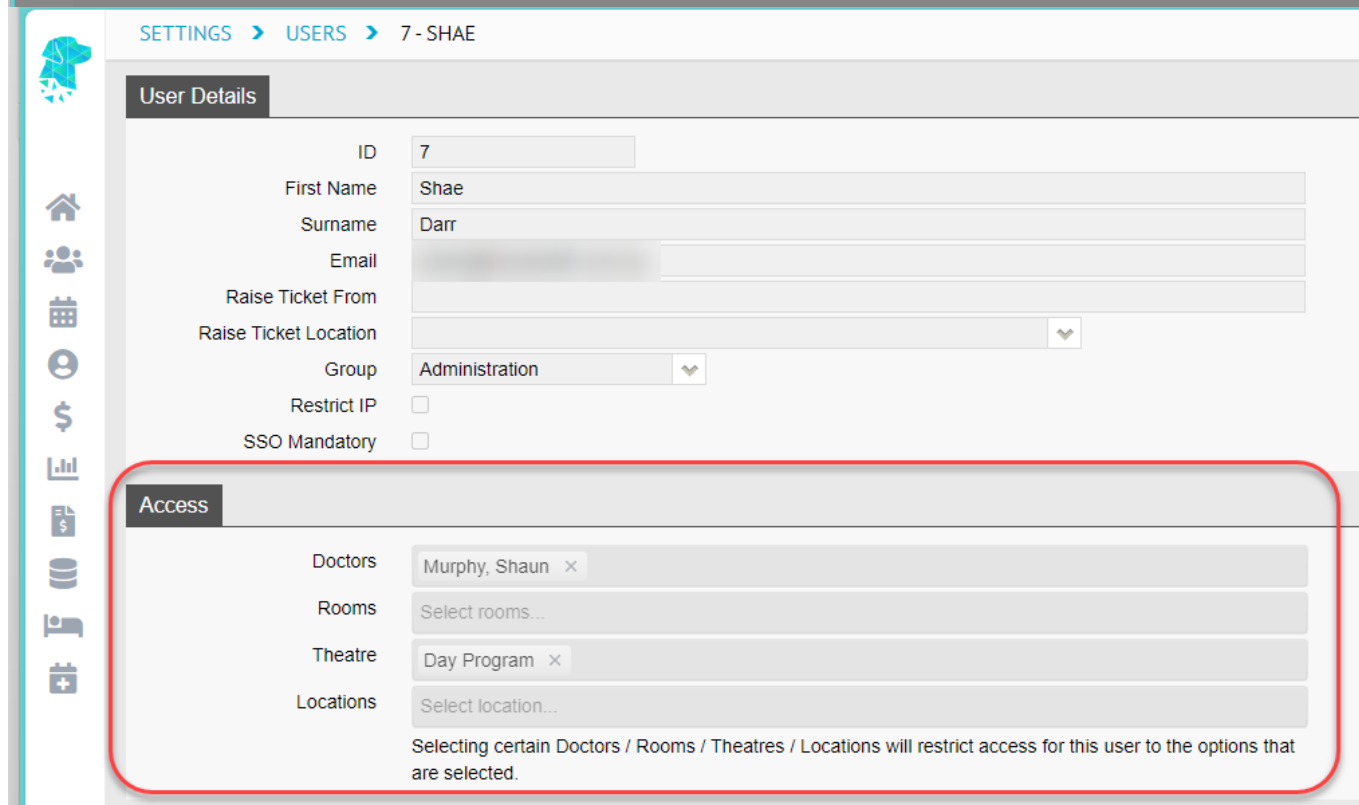
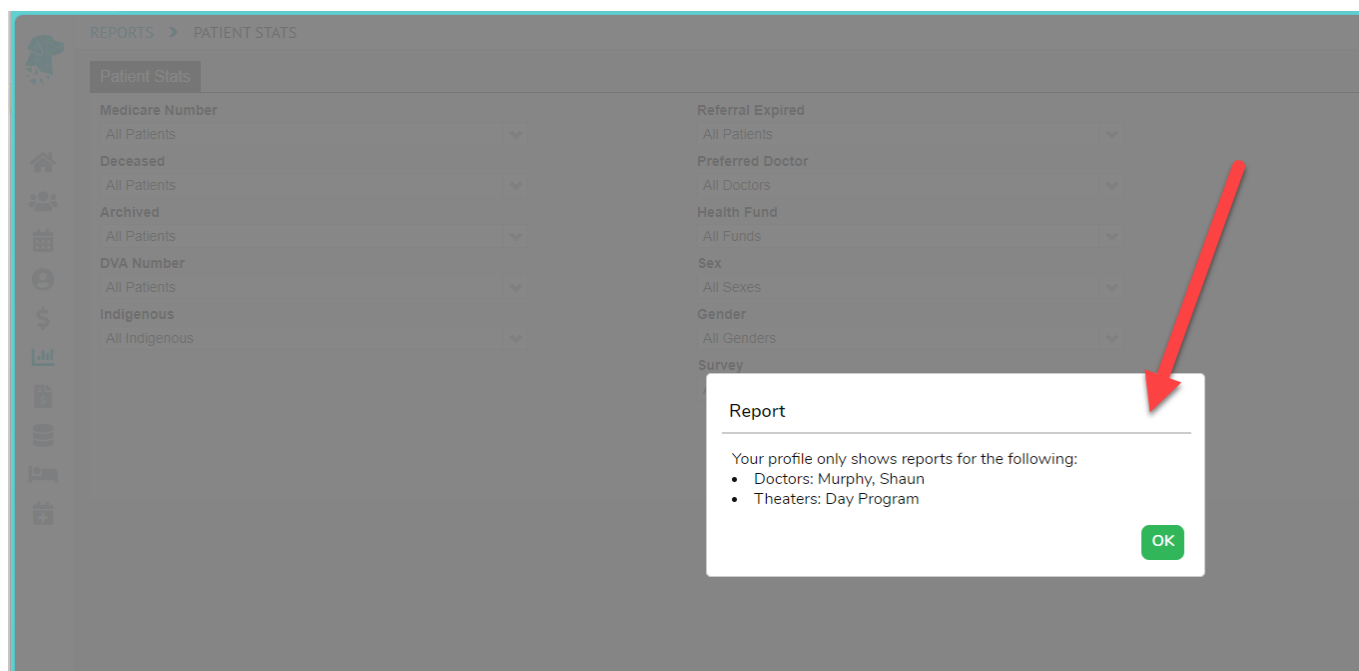
Certificate

1

100

Patient Stats Report

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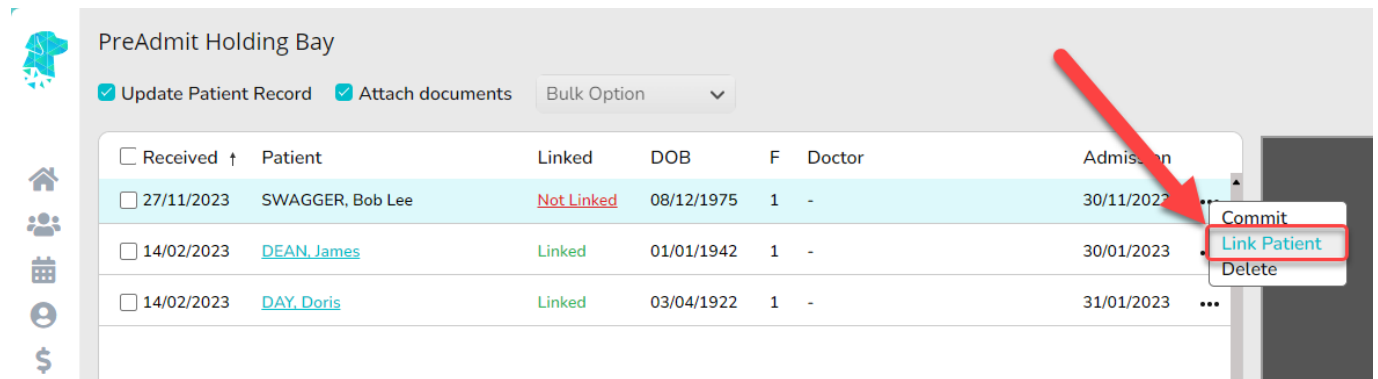


API Key

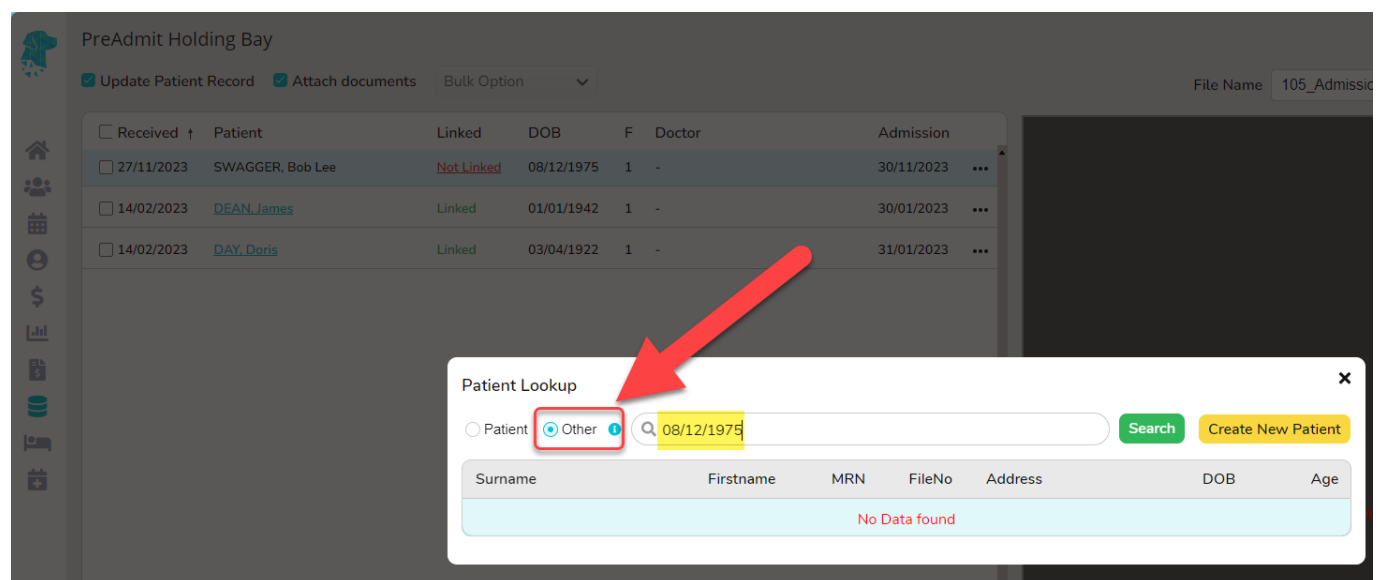
FYDO now has the ability to provide multiple API Keys, eliminating the need for third parties to share keys. Each API Key now includes a user field where facilities can label the user of each key. This enhancement improves control over disabling third party access and quickly identifies those that possess a key.

Preadmit Form - Manual Link Enhancements

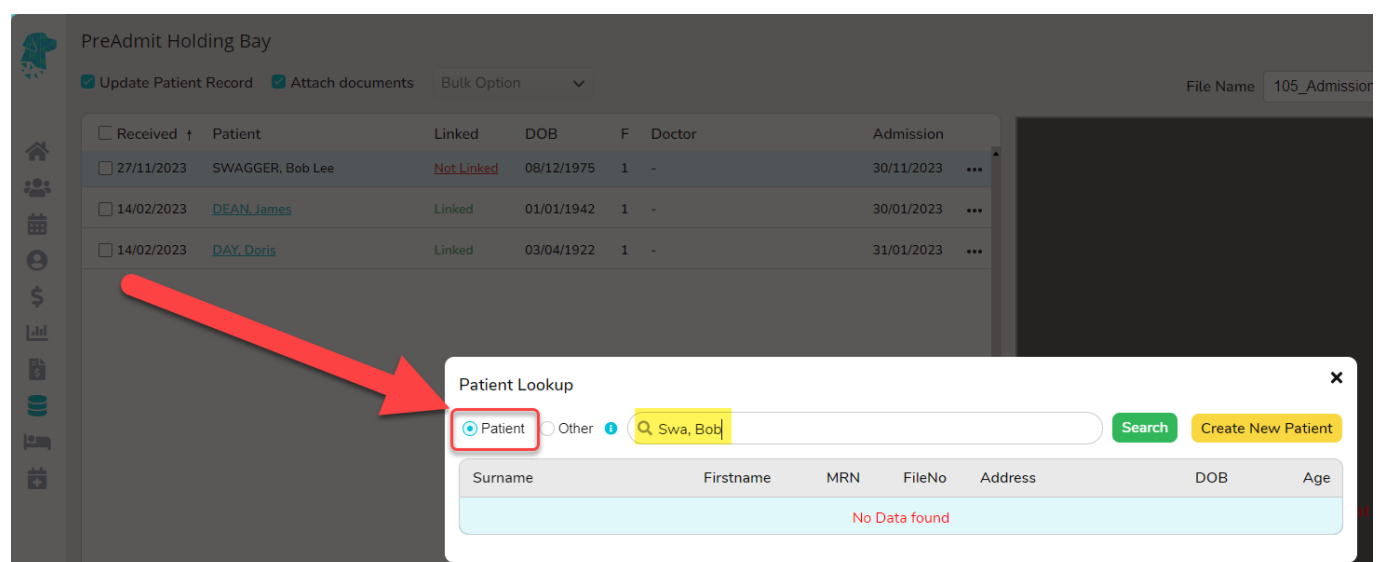
For Preadmit forms that are not automatically linked, FYDO now makes it easier to check for possible matches in the database.



The **Link Patient** feature will now open the search box with the **Date of Birth** from the Preadmit Form already populated and searching for possible matches.



If no matches are found, you can simply click the **Patient** search option to populate the search with the **Name** from the Preadmit Form.



New User Group Access Level

There is a new access level that allows facility to restrict users from **Creating Custom Views** for the **Appointments Screen**. All users will still have access to utilise the Custom Views that have been created for the facility and will be able to choose their default preference.

Appointment

Create Views (Clinic)	<input type="checkbox"/> ON <input type="checkbox"/> OFF		Make (Clinic)	<input type="checkbox"/> ON <input type="checkbox"/> OFF
Create Views (Hospital)	<input type="checkbox"/> ON <input type="checkbox"/> OFF		Make (Hospital)	<input type="checkbox"/> ON <input type="checkbox"/> OFF
Edit (Clinic)	<input type="checkbox"/> ON <input type="checkbox"/> OFF		View	<input type="checkbox"/> ON <input type="checkbox"/> OFF
Edit (Hospital)	<input type="checkbox"/> ON <input type="checkbox"/> OFF			

[FYDO Clinic Update - 24/05/2024](#)

SSO - Single Sign On

FYDO now gives users, and facilities, the option to utilise Single Sign On (SSO). Please click on the link below to view our wiki page for more information on this feature.

[Single Sign On with FYDO](#)

Welcome Back


Please enter your details.


Email

Enter your email

Password

[Forgot password?](#)

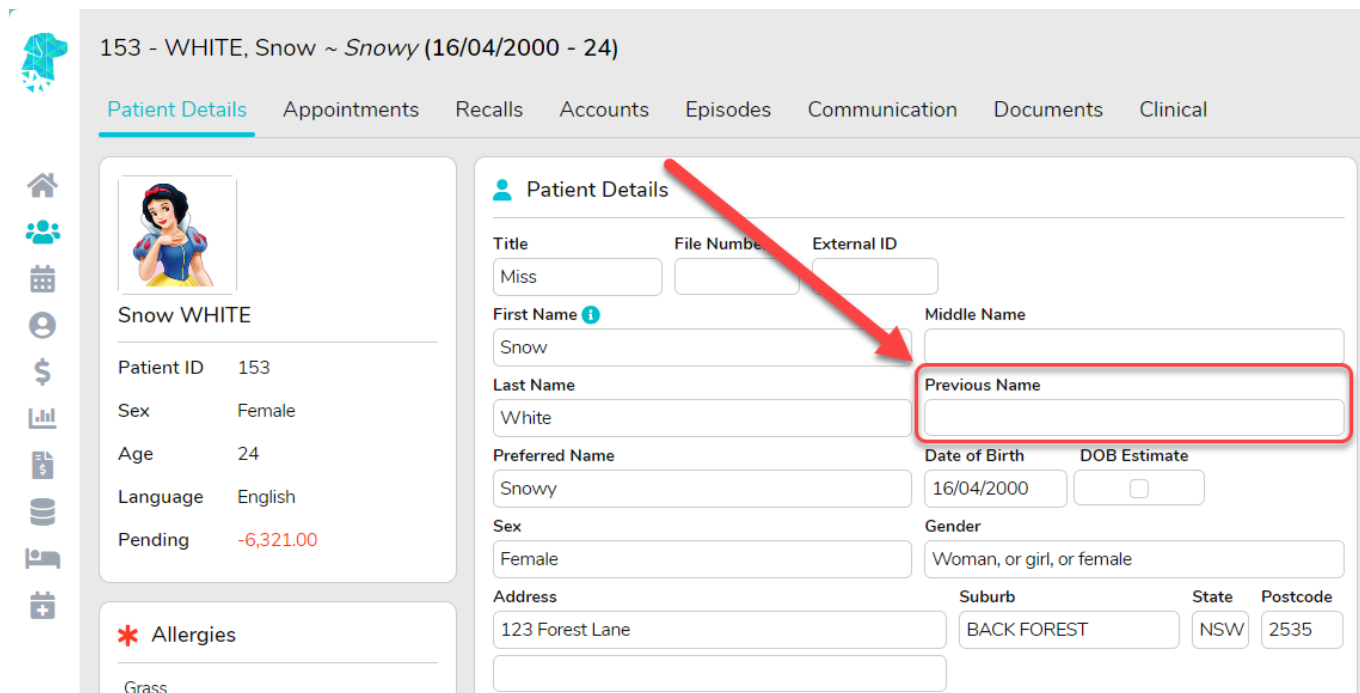
 Google

 Microsoft

Rename Maiden Name field to Previous Name

To enhance the usability of the **Maiden Name** field, we have now renamed it to **Previous Name**.

This change will be reflected across all screens in FYDO.



153 - WHITE, Snow ~ Snowy (16/04/2000 - 24)

Patient Details Appointments Recalls Accounts Episodes Communication Documents Clinical

Patient Details

Title Miss **File Number** **External ID**

First Name Snow **Middle Name**

Last Name White **Previous Name**

Preferred Name Snowy **Date of Birth** 16/04/2000 **DOB Estimate**

Sex Female **Gender** Woman, or girl, or female

Address 123 Forest Lane **Suburb** BACK FOREST **State** NSW **Postcode** 2535

Patient ID 153 **Sex** Female **Age** 24 **Language** English **Pending** -6,321.00

Allergies

Grass

Billing Alert for HCF/BUPA Backdated Claims

When billing a patient whose health fund cover is with HCF or BUPA, if the date of service is 3 months prior to the fee levels threshold date, the below alert message will pop-up.

Older claims – BUPA / HCF

Since the date of service is 3 months prior to 'Level 17 - HCF KNOWN GAP' threshold, you may want to check if you should be using different rates, to avoid possibly getting paid the Medicare rate.

OK

We have introduced this alert message to help avoid preventable rejections and underpayments due to incorrect fees being used for backdated claims.

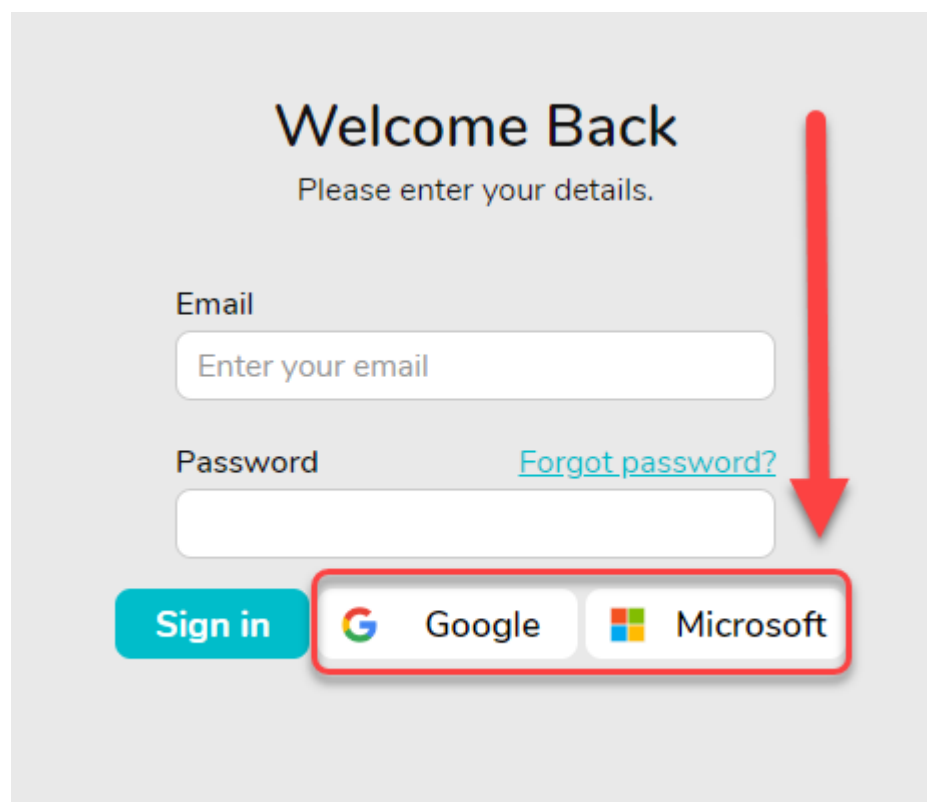
For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 24/05/2024

SSO - Single Sign On

FYDO now gives users, and facilities, the option to utilise Single Sign On (SSO). Please click on the link below to view our wiki page for more information on this feature.

[Single Sign On with FYDO](#)

The image shows a login interface with the heading "Welcome Back" and the instruction "Please enter your details." Below this are two input fields: "Email" with the placeholder "Enter your email" and "Password" with a "Forgot password?" link. At the bottom, there is a "Sign in" button and two social login buttons for "Google" and "Microsoft". A red arrow points down towards the social login buttons, and a red box highlights the "Google" and "Microsoft" buttons.

New Interactive Reports

We have added to our Interactive Reports collection with new additions to the:

- Incomplete > Uncoded Episodes Report
- Incomplete > Ungrouped Episodes Report

These reports have been fitted out with the famous FYDO Right-Click menu, to allow users to easily and efficiently complete tasks at hand. With essential information being displayed, and columns that can be sorted this report will assist in efficiently and workflow improvements for facilities.

REPORTS > INCOMPLETE

Incomplete

Location: All Locations
Fund: All Funds
Data Type: Uncoded Episodes
Order By: Discharge Date, Patient Name
Based On: ☐ Admission Date ☒ Discharge Date
From: 01/05/2024 To: 22/05/2024
Update Export To

Patient Name	MRN	Fund	Adm #	Adm Date	Dis Date	MBS	Diagnosis	Sts	Admitting Dr	Invoice On Hold	Theatre On Hold	Cancelled	No Proc
LETTERS, CAPITAL	124	MPL	455	07/05/2024	07/05/2024	30473		D/O	MURPHY, Shaun			Cancelled After Arrival	Yes
WHITE, Snow	153	MPL	457	13/05/2024	13/05/2024	32229, 32222, 30473		D/O	CONNORS, Curtis		Awaiting Pathology		
STEWART, Alfred	110	AUH	460	14/05/2024	14/05/2024	42702		D/O	PIERCE, Hawkeye				
WHITE, Snow	153	MPL	459	14/05/2024	14/05/2024	42702		D/O	PIERCE, Hawkeye				
BOND, Mary	120	UII	470	15/05/2024	15/05/2024	32229, 32222	H40.2	D/O	CONNORS, Curtis				
DEAN, James	102	MPL	475	15/05/2024	15/05/2024	32229, 32222		D/O	CONNORS, Curtis	Certificate	Doctor to Confirm Items		
MIDDLETON, Catherine	107	QCH	476	15/05/2024	15/05/2024	32229, 32222		D/O	CONNORS, Curtis		Doctor to Confirm Items		Yes

100 items per page 1 - 7 of 7 items

Removing Episodes - New Permission Level

A new permission level that allows facilities to restrict the ability to **Remove Episodes** from FYDO. Since this function was previously available to all users, it will be defaulted too **ON**. Facilities wishing to restrict this functionality from certain User Groups will need to change the setting to **OFF**.

Hospital Episode

Admission	D R RW <i>i</i>	Episodes	ON OFF
Clinical Indicator	D R RW	Excess - backdating date	Allowed Not Allowed
Coding	D R RW	Excess - negative value	Allowed Not Allowed
Create Invoice	ON OFF	Excess/Deposit	D R RW
Create Invoice - Edit charges	ON OFF	Rehab	D R RW
Create Invoice - Other Services only	ON OFF	Remove Episode	ON OFF
Delete Transactions	ON OFF	Reversals	ON OFF
Discharge	D R RW <i>i</i>	Theatre	D R RW
DRG	ON OFF <i>i</i>		

Rename Maiden Name field to Previous Name

To enhance the usability of the **Maiden Name** field, we have now renamed it to **Previous Name**. This change will be reflected across all screens in FYDO.

153 - WHITE, Snow ~ Snowy (16/04/2000 - 24)

Patient Details Appointments Recalls Accounts Episodes Communication Documents Clinical

Snow WHITE

Patient ID 153

Sex Female

Age 24

Language English

Pending -6,321.00

*** Allergies**

Grass

Patient Details

Title Miss File Number External ID

First Name Snow Middle Name

Last Name White Previous Name

Preferred Name Snowy Date of Birth 16/04/2000 DOB Estimate

Sex Female Gender Woman, or girl, or female

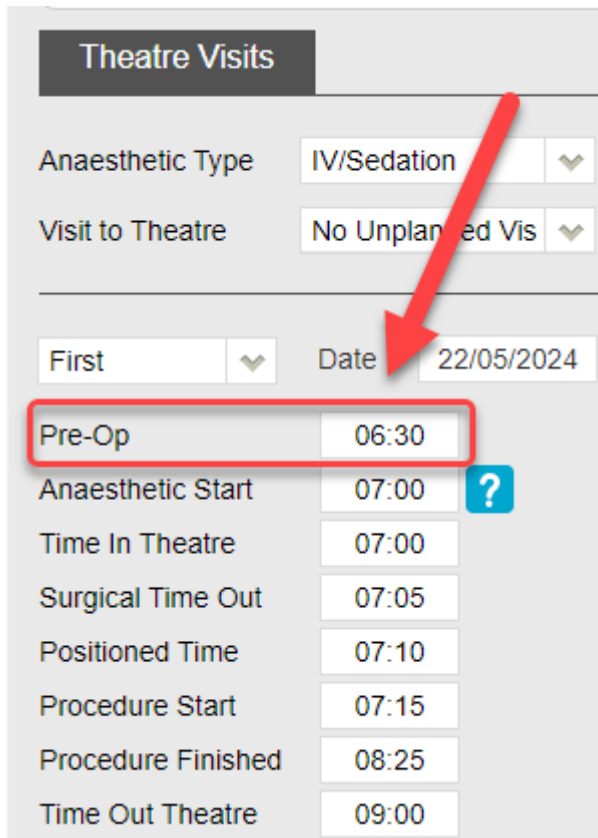
Address 123 Forest Lane Suburb BACK FOREST State NSW Postcode 2535

New Colour Coding Option for Pre-Op

Facilities, that utilise the **Status View** in the Appointments Screen, are now able to set a colour for when patients enter **Pre-Op**. This colour will be triggered as soon as a time is added to the **Pre-Op** field on the **Theatre Screen**.

Hospital

Booking		Recovery 1	
Arrived		Recovery 2	
Admitted		Recovery 3	
Pre-op		Ready for Discharge/Ward	
Anaesthetic Bay		Discharged	
In Theatre			



Theatre Visits

Anaesthetic Type

Visit to Theatre

First Date

Pre-Op	06:30
Anaesthetic Start	07:00
Time In Theatre	07:00
Surgical Time Out	07:05
Positioned Time	07:10
Procedure Start	07:15
Procedure Finished	08:25
Time Out Theatre	09:00

New Check List Options Added

There are now two new **Check List Options** added for facilities to utilise to assist in workflow and the completion of tasks.

- Pre-Admission Contacted
- Post-Discharge Contacted

These options are accessible from the **Right-Click Menu > Checklist** or from the **Edit Appointment Screen**.

The screenshot shows a software interface for managing appointments. At the top, there's a search bar and buttons for 'THEATRE 1', 'THEATRE 2', and 'THEATRE 3'. Below this is a table with columns 'Time' and 'Name'. The 'Time' column lists slots from 8:00 AM to 1:20 PM. The 'Name' column shows 'SAYS, Simon' at 8:40 AM. To the right of the table is a 'Procedure' column. A context menu is open over the table, listing various actions like 'Make an Appointment', 'Edit Appointment', 'Copy Appointment', 'Cut Appointment', 'Paste Appointment', 'Episodes', 'Arrived', 'Unarrived', 'Excess/Deposit', 'Admit', 'Discharge', 'Theatre', 'Coding', 'Inpatient', 'Certificate', 'Clinical Indicators', 'Confirmed', 'Check List', 'Send SMS', 'Chart Label', 'Wristband', 'Delete Appointment', 'Documents', 'Create Letter', 'Quick Form', 'HC21 Left', and 'HC21 Right'. A red arrow points from the 'Check List' option to a sub-menu that contains several checkboxes: 'OEC Received', 'OEC Checked', 'Pre-Admission Contacted', 'IFC Completed', 'Admission Form Received', 'Chart Ready', 'Consent Received', and 'Post-Discharge Contacted'. Two other red arrows point from the table rows to the 'Check List' and 'Post-Discharge Contacted' options.

Bug Fix

A couple issues, affecting the new theatre time checkers, have been resolved.

FYDO Clinic Update - 17/05/2024

Patient Screen Amendments

Following the launch of our **New Patient Screen**, we received some wonderful feedback that has helped us enhance it even further:

- In **View Mode**, each field is **outlined**.
- In **Edit Mode**, each field is both **outlined** and **shaded**.
- In **Edit Mode**, the selected field is indicated with a **blue outline**.

153 - WHITE, Snow ~ Snowy (16/04/2000 - 24)

View Mode

153 - WHITE, Snow ~ Snowy (16/04/2000 - 24)

Edit Mode

Transactions Report - Additional Data to Raw Data Export

Transactions Report - Additional Data to Raw Data Export

The **Batch Status** of an invoice will now be included in the Transactions Report when exported in Raw Data format.

AA	AF	AC
BatchID	Batch	Batch Status
40	A000013	Sent
40	A000013	Closed
40	A000013	Closed with Issues
40	A000013	Sent

Bug Fixes:

- Some users were experiencing issues uploading documents. This has now been resolved

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 17/05/2024

New Hyperlink for Theatre Rosters

This time-saving feature will make updating Theatre Rosters a breeze! With a Hyperlink added to the **time**, users can now click on the session times, and a new window will open, allowing them to easily amend the roster. Simply close the tab once finished, ensuring you don't lose the day you are working on in the Appointments Screen!

Need to change the Anaesthetist for the session? Just click on the hyperlink!

Need to add Notes or Theatre Staff to the Theatre Booking? Just click on the hyperlink!

The screenshot displays the 'Theatre Booking' interface for Tuesday, 14 May 2024. At the top, there are filters for 'ALL', 'INDIVIDUAL', 'WEEKLY', and 'LIST'. Below this, a table shows theatre sessions for Theatre 3. A red arrow points to the session time '09:00-11:00' for 'PIERCE, Hawkeye - (STARR, Ringo)'. Below the table, a detailed booking form is shown for 'PIERCE, Hawkeye'. The form includes fields for ID (175), Location (Shaes Private Hospital), Theatre (Theatre 3), Dr (Pierce, Hawkeye), Anaesthetist (Starr, Ringo), Date (14/05/2024), Start Time (09:00), End Time (11:00), and Duration (120 Mins). A red callout box states: 'The Theatre Booking will open up in Edit Mode, ready to make any amendments needed!'. The form also includes a 'Session Confirmed' checkbox and 'Save' and 'Cancel' buttons.

Time	Staff	Day	In	Out	Sts	C	B	HF	Excess
09:00-11:00	PIERCE, Hawkeye - (STARR, Ringo)	Day	-	0					
13:00-15:00	MURPHY, Shaun - (LENNON, John)	Day	-	0					0.00

PIERCE, Hawkeye

0.00

THEATRE MANAGEMENT > THEATRE BOOKING > BOOKING (THEATRE 3)

LOCATION: SHAES PRIVATE HOSPITAL

Booking

ID 175

Location Shaes Private Hospital

Theatre Theatre 3

Dr Pierce, Hawkeye

Anaesthetist Starr, Ringo

Date 14/05/2024

Start Time 09:00 End Time 11:00 120 Mins

Note

Appointment Note

Reason for Delayed Start

Reason for Delayed Finish

Session Confirmed ☐

Scrub Nurse Enter Scrub Nurse

Scout Nurse Enter Scout Nurse

Nurse/Assistant Enter Nurse Assistant

Other Nurse/Assistant Enter Other Nurse Assistant

Other Enter Other Staff

Surgical Assistant Enter Surgical Assistant

Other Surgical Assistant Enter Other Surgical Assistant

Save Cancel

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Theatre Screen - Additional Features

Specific times in the **Theatre Screen** can now be made **mandatory**! New settings have been added to ensure the required data is ALWAYS entered once the **Theatre Complete** tick box is marked. These settings can be controlled in **System Configuration** and amended by anyone within the facility with the necessary access level.

These settings allow facilities to **Hide Positioned Time** if it is not a required field for their specialties and make any combination of times mandatory. For instance, since **Time in Theatre** and **Time Out of Theatre** are required for billing, facilities can select these options to ensure these times are always entered.

The trigger for these times being required is the marking of the **Theatre Complete** tick box. Users will not be able to save the information on the Theatre Screen if any of the required fields are missing.

The screenshot displays the 'Theatre' configuration settings and a patient record form. The configuration settings include:

- Hide Positioned Time ☐
- Make Pre-Op time mandatory ☐
- Make Anaesthetic Start time mandatory ☐
- Make Time In Theatre time mandatory ☒
- Make Surgical Time Out time mandatory ☐
- Make Positioned time mandatory ☐
- Make Procedure Start time mandatory ☐
- Make Procedure Finished time mandatory ☐
- Make Time Out Theatre time mandatory ☒
- Make Recovery 1 time mandatory ☐
- Make Recovery 2 time mandatory ☐
- Make Recovery 3 time mandatory ☐
- Make Ready for Discharge time mandatory ☐

The patient record form shows the following details:

- MRN 153 - WHITE, Snow
- DOB (16/04/2000 - 24)
- Sex Female
- FileNo
- Fund MPL
- Location Shaes Private Hospital (QLD)
- Admission No. 457
- Admission Date/Time 13/05/2024 06:00
- Discharge Date/Time 13/05/2024 16:00
- Dr/Surgeon CONNORS, Curtis
- Anaesthetist HARRISON, George

The 'Theatre Visits' section shows a 'Multiple' visit with the following details:

- Anaesthetic Type IV/Sedation
- Anaesthetic Type None
- Planned Time in Theatre
- Visit to Theatre No Unplanned Vis
- ASA Score
- First Date 13/05/2024 30 mins
- Pre-Op
- Anaesthetic Start 08:00
- Time In Theatre
- Surgical Time Out
- Positioned Time
- Procedure Start
- Procedure Finished
- Time Out Theatre
- Scrub Nurse
- Scout Nurse

The 'Theatre Information' section shows the following details:

- Recovery 1
- Recovery 2
- Recovery 3
- Ready for Discharge/Ward
- Side
- Pathology
- Theatre On Hold
- Invoice On Hold
- Theatre Complete ☒
- Other Services

A green callout box states: "Once the Theatre Complete tick box is marked, all 'mandatory' times will need to be completed in order to Save the Theatre Screen."

The bottom section shows a table with columns: Code, Description, Qty, Date of Srv, Send Invoice To, Serial #, Data, and Action. The table contains one row with a quantity of 0 and a red 'X' in the Action column.

Theatre Screen - Checkers

A number of checkers have been implemented to help ensure times are entered in the correct sequence on the **Theatre Screen**. These alerts will pop up immediately when an incorrect time is entered. For instance, if a **Pre-Op Time** is entered that is EARLIER THAN the **Admission Time**, FYDO will alert the users with an **Invalid** pop-up.

APPOINTMENTS > THEATRE SCREEN

MRN 153 - [WHITE, Snow](#) DOB (16/04/2000 - 24)

Admission No. 457 Admission Date/Time 13/05/2024 06:00

Theatre Visits **Multiple**

Anaesthetic Type IV/Sedation Anaesthetic Type None Planned Time in Theatre

Visit to Theatre No Unplanned Vis ASA Score

First Date 13/05/2024

Pre-Op 05:00 Invalid Complications

Anaesthetic Start ?

Time In Theatre

Surgical Time Out

Positioned Time

Procedure Start

Procedure Finished

Time Out Theatre

Another example is if the **Procedure Finish Time** is EARLIER THAN the **Procedure Start Time**.

APPOINTMENTS > THEATRE SCREEN

MRN 153 - [WHITE, Snow](#) DOB (16/04/2000 - 24)

Admission No. 457 Admission Date/Time 13/05/2024 06:00

Theatre Visits **Multiple**

Anaesthetic Type IV/Sedation Anaesthetic Type None Planned Time in Theatre

Visit to Theatre No Unplanned Vis ASA Score

First Date 13/05/2024 0 mins

Pre-Op

Anaesthetic Start ?

Time In Theatre 06:50

Surgical Time Out

Positioned Time

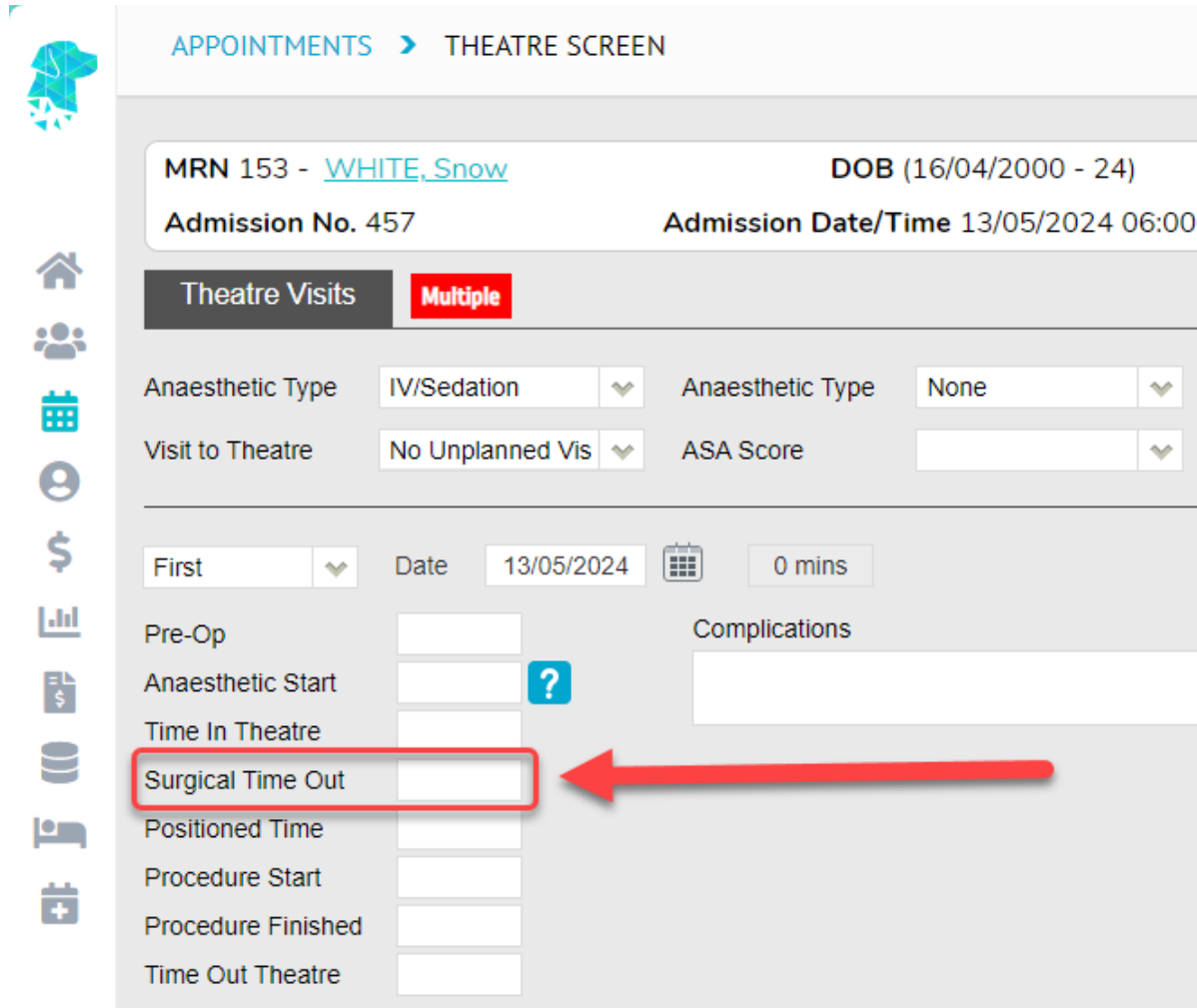
Procedure Start 06:55

Procedure Finished 06:30 Invalid

Time Out Theatre

Theatre Screen - New Field Added

A new field has been added to allow facilities to record the **Surgical Time Out** time.



The screenshot displays the 'THEATRE SCREEN' interface. At the top, it shows 'APPOINTMENTS > THEATRE SCREEN'. Below this, patient information is listed: 'MRN 153 - [WHITE, Snow](#)', 'DOB (16/04/2000 - 24)', 'Admission No. 457', and 'Admission Date/Time 13/05/2024 06:00'. A 'Theatre Visits' section shows 'Multiple' in a red box. The form includes dropdowns for 'Anaesthetic Type' (IV/Sedation, None), 'Visit to Theatre' (No Unplanned Vis), and 'ASA Score'. A date and time selector is set to '13/05/2024' and '0 mins'. A table of time-related fields is shown, with 'Surgical Time Out' highlighted by a red box and a red arrow pointing to it. The fields in the table are: Pre-Op, Anaesthetic Start, Time In Theatre, Surgical Time Out, Positioned Time, Procedure Start, Procedure Finished, and Time Out Theatre. A blue question mark icon is next to the 'Anaesthetic Start' field.

Field	Value
First	▼
Date	13/05/2024
0 mins	
Pre-Op	
Anaesthetic Start	?
Time In Theatre	
Surgical Time Out	
Positioned Time	
Procedure Start	
Procedure Finished	
Time Out Theatre	

Theatre Screen - Add New Nurse

Users can now easily and efficiently add a new nurse to the **Nurse List** from the **Theatre Screen**. By opening the Nurse List dropdown, users will see the option to **Add Nurse**. This feature can only be utilised by staff members with the required access levels to amend the Nurse List in Settings.

APPOINTMENTS > THEATRE SCREEN

MRN 153 - [WHITE, Snow](#) DOB (16/04/2000 - 24) Sex Female
 Admission No. 457 Admission Date/Time 13/05/2024 06:00 Discharge Date/Time

Theatre Visits **Multiple**

Anaesthetic Type IV/Sedation Anaesthetic Type None Planned Time in Theatre
 Visit to Theatre No Unplanned Vis ASA Score

First Date 13/05/2024

Pre-Op 08:00 Complications

Anaesthetic Start ? 2 Add Nurse

Time In Theatre

Surgical Time Out

Positioned Time

Procedure Start

Procedure Finished

Time Out Theatre

Scrub Nurse 1 NURSE New 131 Select Scout N

Episode Notes - Audit Log

An Audit Log is now available for any amendments made to the **Episode Notes**.

Back to Appointments / 153 - WHITE, Snow (16/04/2000 - 24) * 🔔 ⌚ Total -5,331.00

Patient Details Appointments Recalls Accounts **Episodes** Communication Documents Clinical

Search ? Print Export To

No.	Adm #	Adm. Date	Dis. Date	Status	Nights	Procedure	Other Notes	Fund	Surgeon	Location
3	459	14/05/2024	14/05/2024	Discharged	D/O	Left Cat & IOL		MPL	Pierce, Hawkeye	Shaes Private Hospital
4	461	14/05/2024	-	Cancelled	-	Gastroscopy		MPL	Connors, Curtis	Shaes Private Hospital
2	457	13/05/2024	13/05/2024	Discharged	D/O	Colonoscopy & Gastroscopy		MPL	Connors, Curtis	Shaes Private Hospital
1	456	08/05/2024	08/05/2024	Discharged	D/O	Left Knee Arthroscopy		MPL	Pierce, Hawkeye	Shaes Private Hospital

Invoice for Admission: 457 | Admission Date: 13/05/2024 Episode Total 00.00 Balance Due -5,300.00 Show voided transactions Invoice Options

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST	T	Audit Date	User
252	MPL	13/05/2024	14/05/2024	D	DEPOS	Deposit Applied: Direct Deposit	-		\$-4,500.00	0.00	H	14/05/2024 11:38 AM	Shae Darr (Altura)
253	U/I	13/05/2024	14/05/2024	D	DEPOS	Deposit Applied: Direct Deposit	-		\$-800.00	0.00	P	14/05/2024 11:38 AM	Shae Darr (Altura)

Episode Notes **Edit** Financial Notes **Edit**

This will show in the Audit tab for any amendments made.

Next follow up date:

Audit

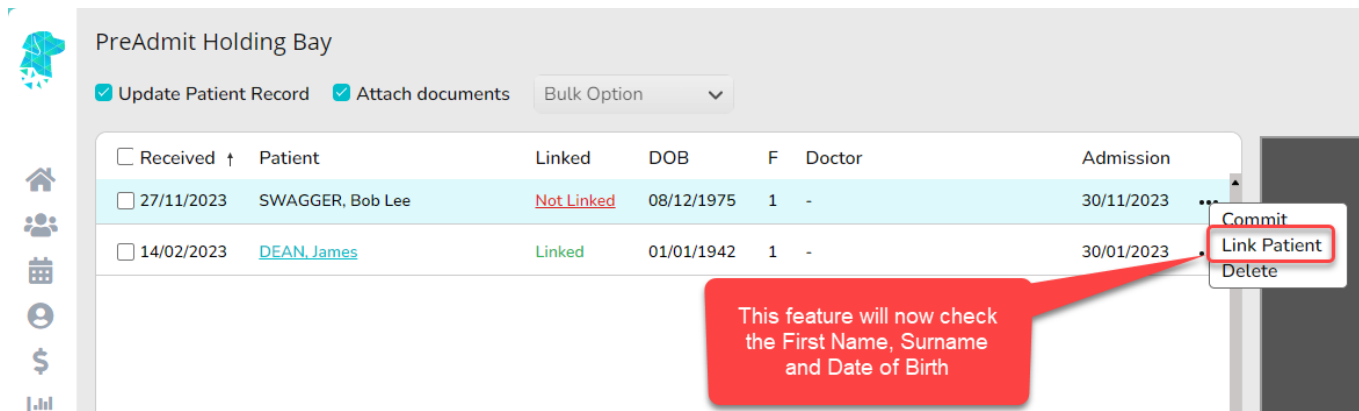
Episode Notes changed from 'Episode Notes now has an audit log.' to 'This will show in the Audit tab for any amendments made.' by Shae Darr (Altura) 15/05/2024 1:00 PM

Episode Notes changed from '' to 'Episode Notes now has an audit log.' by Shae Darr (Altura) 15/05/2024 12:59 PM

Theatre Complete changed from 'Active' to 'Inactive' by Shae Darr (Altura) 15/05/2024 12:32 PM

Manually Linking Preadmit Forms

When manually linking a Preadmit form, users must now ensure the patient's **Date of Birth** on the form matches the Date of Birth in FYDO. This is in addition to the existing checks for the First Name and Surname, which helps prevent paperwork from being accidentally allocated to the incorrect patient.



PreAdmit Holding Bay

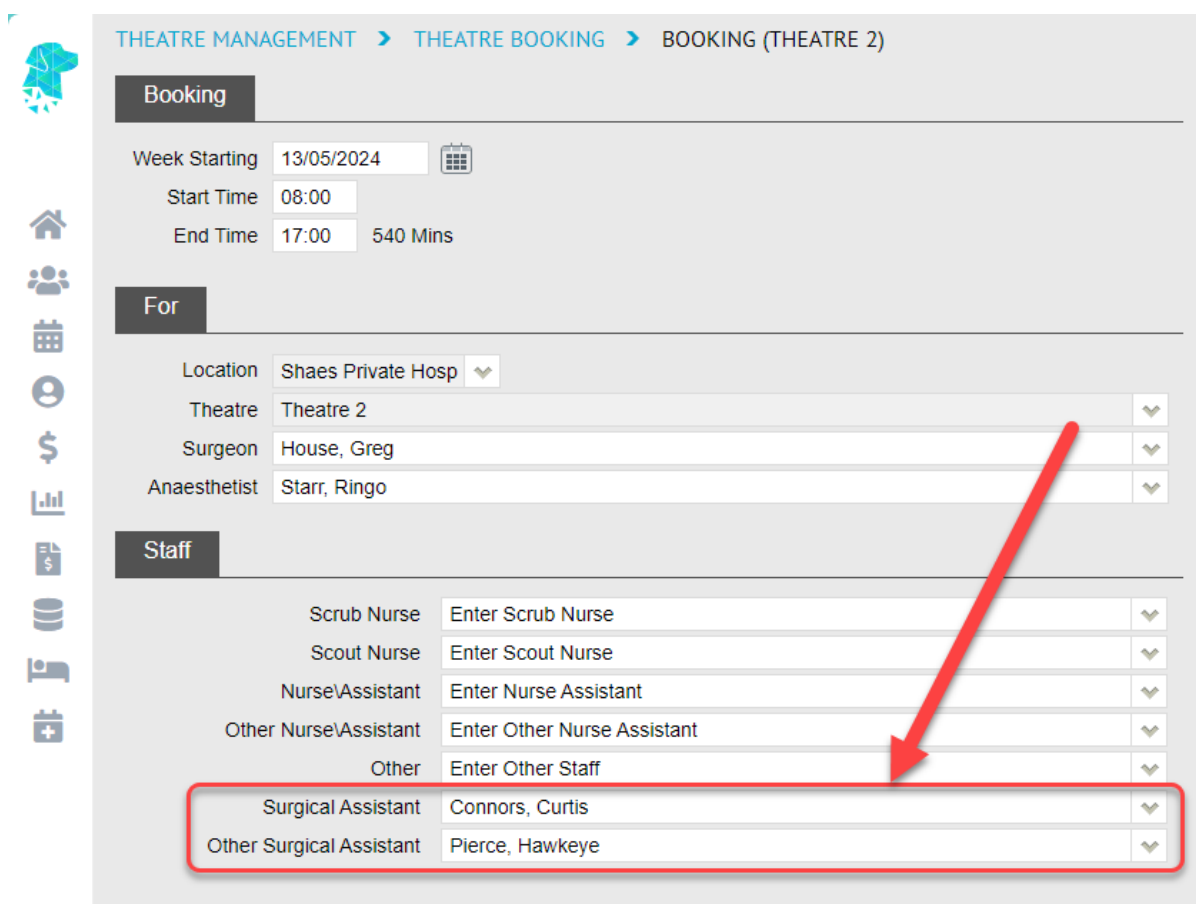
☒ Update Patient Record
 ☒ Attach documents
 Bulk Option ▼

<input type="checkbox"/> Received ↑	Patient	Linked	DOB	F	Doctor	Admission	
<input type="checkbox"/> 27/11/2023	SWAGGER, Bob Lee	Not Linked	08/12/1975	1	-	30/11/2023	Commit Link Patient Delete
<input type="checkbox"/> 14/02/2023	DEAN, James	Linked	01/01/1942	1	-	30/01/2023	

This feature will now check the First Name, Surname and Date of Birth

Theatre Roster - Added Features

Any **Surgical Assistant** or **Other Surgical Assistant** entered into a Theatre Booking will now be automatically populated into any new episodes booked within that roster. They will also be updated for all linked **bookings** (*except cancelled, admitted, or discharged episodes*), making it easy for staff to update these fields for a whole list of patients in one simple step!



THEATRE MANAGEMENT > THEATRE BOOKING > BOOKING (THEATRE 2)

Booking

Week Starting: 13/05/2024 📅
 Start Time: 08:00
 End Time: 17:00 540 Mins

For

Location: Shaes Private Hosp ▼
 Theatre: Theatre 2 ▼
 Surgeon: House, Greg ▼
 Anaesthetist: Starr, Ringo ▼

Staff

Scrub Nurse	Enter Scrub Nurse	▼
Scout Nurse	Enter Scout Nurse	▼
Nurse\Assistant	Enter Nurse Assistant	▼
Other Nurse\Assistant	Enter Other Nurse Assistant	▼
Other	Enter Other Staff	▼
Surgical Assistant	Connors, Curtis	▼
Other Surgical Assistant	Pierce, Hawkeye	▼

Bug Fix

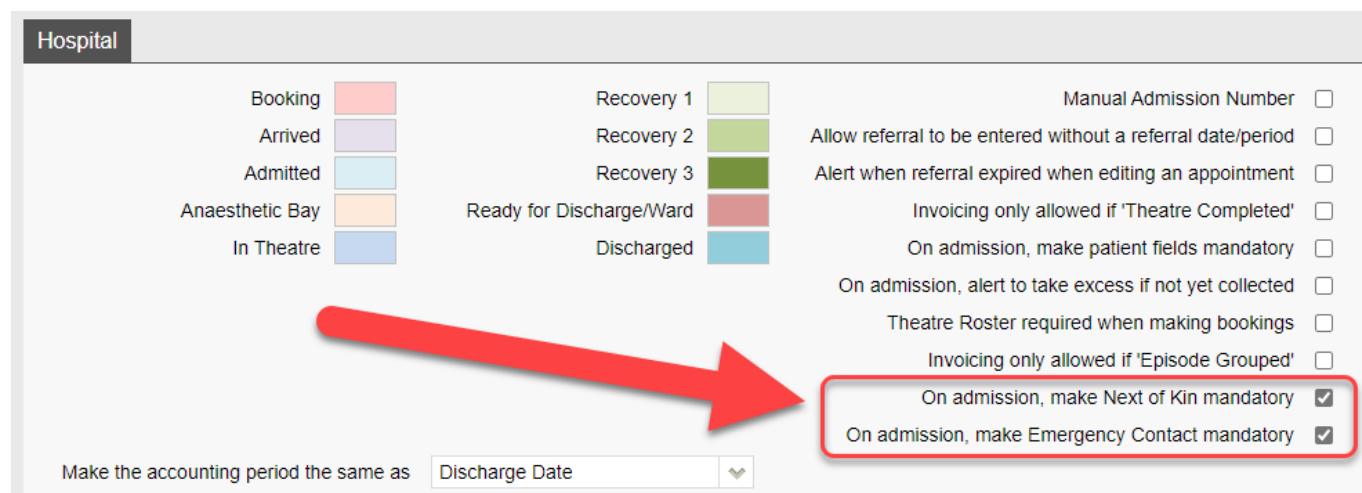
An issue that was affecting the ordering of the **Payments (Hospital) Report** has now been resolved.

[FYDO Hospital Update - 09/05/2024](#)

Next of Kin and Emergency Contact Details

Facilities are now able ensure that the **Next of Kin** and **Emergency Contact** details are entered prior to admission. This option can be amended in **Settings > System Configuration** by checking the tick boxes called:

- On admission, make Next of Kin mandatory
- On admission, make Emergency Contact mandatory



The screenshot shows the 'Hospital' settings page. On the left, there are color-coded boxes for various stages: Booking (pink), Arrived (purple), Admitted (light blue), Anaesthetic Bay (orange), In Theatre (blue), Recovery 1 (light green), Recovery 2 (green), Recovery 3 (dark green), Ready for Discharge/Ward (red), and Discharged (teal). On the right, there is a list of checkboxes for system configuration. A red arrow points to the last two checkboxes, which are checked and highlighted with a red box:

- Manual Admission Number ☐
- Allow referral to be entered without a referral date/period ☐
- Alert when referral expired when editing an appointment ☐
- Invoicing only allowed if 'Theatre Completed' ☐
- On admission, make patient fields mandatory ☐
- On admission, alert to take excess if not yet collected ☐
- Theatre Roster required when making bookings ☐
- Invoicing only allowed if 'Episode Grouped' ☐
- On admission, make Next of Kin mandatory ☒
- On admission, make Emergency Contact mandatory ☒

At the bottom, there is a section for accounting: 'Make the accounting period the same as' followed by a dropdown menu set to 'Discharge Date'.

If one of these options is selected, a pop-up will alert the user to the specific information that needs to be completed when they attempt to admit the episode.

Mandatory Fields

The following is missing from the patient screen:

- Emergency Contact - First name
- Emergency Contact - Surname
- Emergency Contact - Relationship
- Emergency Contact - Mobile
- Next of Kin - First name
- Next of Kin - Surname
- Next of Kin - Relationship
- Next of Kin - Mobile

Please go back to the patient screen and enter missing information

[Go to Patient screen](#)[OK](#)

New Billing Rule

A new billing rule has been added in **Fees Setup > Other Settings** to accommodate certain contract types. This rule is utilised when Per Diem billing is necessary for the primary item number, but subsequent items have associated Procedure Fees. Selecting this tick box will ensure that all subsequent items only incur Theatre Band Fees.

Shaes Private Hospital Fund U/I - Un-Insured Accounts Start of C

Same Day Fees **Other Settings** Casebase Fees Casebase Multi Item Fees

Case/DRG – Crossover Threshold Charge Fee on Admission

PerDiem – Crossover Threshold Charge Fee on As Is

Order items by Casebase Fee, Band then

Preferred Billing Method Default

Leave Period Append (to the end)

Rounding at the Item Level No Rounding

Round To 0.00

☐ When CaseBase - allow Theatre Fee ?

☒ **When Per Diem - do not use Casebase rates ?**

☐ Casebase – Multiple Item Rule ?

☐ Charge Accom when Transferred to Another Hospital

☐ Fund Rebate for Other Services when on Basic Cover

☐ Charge GST when billing Per Diem

☐ Add Private Room line on the Invoice (overnight only)

☐ Charge shared room rates (overnight only)

☐ When Type C - Charge Theatre fees

☐ When Type C - Ignore Type C accom fee ?

Defence Health Endoscopy ECLIPSE Claiming

Defence Health have amended the way they require multi-item endoscopy procedures to be transmitted via ECLIPSE. FYDO has now been updated to accommodate these claims and ensure correct payment is processed by the fund.

Type C and Type B Accommodation Billing Rule

An amendment has been made to the application of the Accommodation Band when billing Type C and Type B item number together. If the Type C item number attracts a higher band, it will still be considered the primary procedure. However, if a subsequent procedure is a Type B item, the Type C Accommodation Band will no longer apply. Instead, FYDO will recognise the appropriate accommodation band based on the Type B item number, anaesthetic type, and time in theatre.

Bug Fix

The issue that some facilities were having with their Print List has now been resolved.