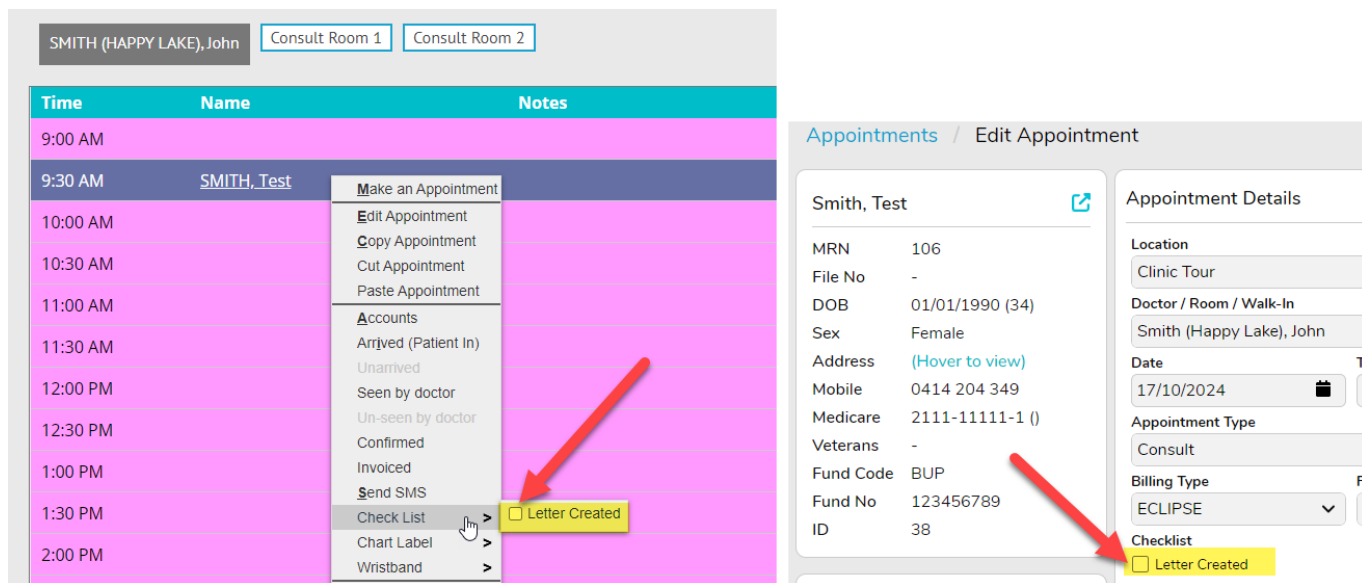


# [FYDO Clinic Update - 17/10/2024](#)

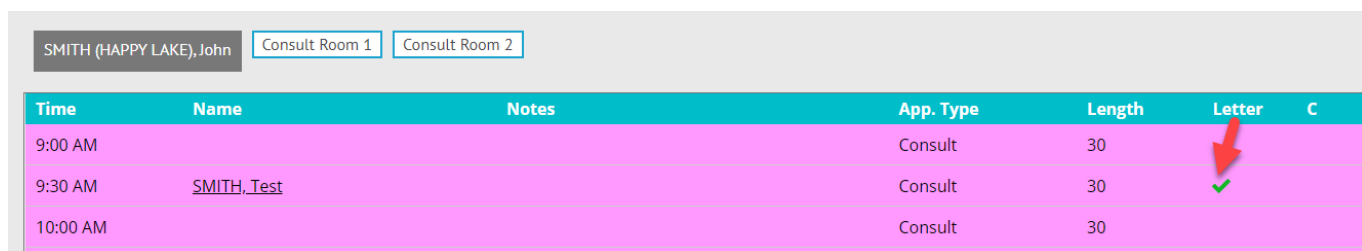
## New Checklist Added to Appointments

The new Check List feature allows users to effortlessly mark when a letter has been created for a patient's appointment, eliminating the need to go through the patient's documents to check.

The Check List can be accessed from the Appointments Screen Right-Click Menu, as well as on the Edit Appointment Screen.



Users can also add the Letter Created tick to their Custom appointment views, making it easy to see on the Appointments Screen whether a letter has been created for a patient.



## Drag & Drop Alert

Users will now receive an alert when using the FYDO **Drag & Drop** feature, helping to prevent appointments from being moved accidentally.

Time	Name	MRN	Procedure	Surgeon	Notes	Sts
09:00						
09:30	SWAGGER, Bob Lee	163	Left Knee Arthrosc	HOUSE, Greg	Needs Wheelchair	D
10:00	STEWART, Alfred	110	Gastroscopy	MURPHY, Shaun		B
10:30	WHITE, Snow	147	Left Cat & IOL	TEST, Test	No carer at home	D
11:00	LOU, Lady	153	Colonoscopy & Ga	MURPHY, Shaun		D
11:40						
12:00						
12:30						
13:00						
13:30						
14:00						
14:30						
15:00						

Dragging & Dropping

---

Are you sure you want to drag and drop this appointment?

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

## [FYDO Hospital Update - 17/10/2024](#)

### Bed Tracker Improvements

The FYDO Bed Tracker has exciting new additions with **extra columns** in the **Daily View**. Along with new **Weekly** and **Monthly view** options!

New fields added to the **Daily View** are:

- Sex
- Health Fund
- Length of Stay
- Procedure Notes
- Allergies
- Hover on Patient Name to display "Preferred Name"

Bed Tracker Wednesday, 16 Oct 2024 Print Handover

Key: ■ Booked ■ Admitted ■ Estimated Discharge ■ Bed Change From ■ Bed Change To ■ Discharged ■ Unavailable

Bed	Patient Name	Sex	DOB	Fund	Admitting Doctor	Room	Admission	LOS	Est. Discharge	Procedure	Episode Notes	Bed Notes	Allergies	Action
1	SWAGGER, Bob L...	M	16/04/1986	AUH	HOUSE, Greg	Private	16/10/2024	0	1	17/10/2024	Left Knee Arthroscopy			...
2	MOUSE, Mickey	M	27/12/1977	BUP	PIERCE, Hawkeye	Private	15/10/2024	1	1	16/10/2024	Colonoscopy		Egg	...
2	WHITE, Snow	U	07/07/1977	CBH	TEST, Test	Private	16/10/2024	0	0	16/10/2024	Left Cat & IOL		Corn	...
3														...
4	LOU, Lady	F	20/05/1995	BUP	MURPHY, Shaun	Private	16/10/2024	0	1	17/10/2024	Colonoscopy & Gastr...			...

Bed	Patient Name	Sex	DOB	Fund	Admitting Doctor	Room	Admission	LOS	Est. Discharge	Procedure	Episode Notes	Bed Notes	Allergies	Action
1	PEEP, Bo	F	30/07/2015	POL	BLACK, Jack	Private	28/05/2024	141	4	01/06/2024			Eggs	...
2														...
3	DEAN, James	M	01/01/1942	BUP	BLACK, Jack	Private	01/06/2024	137	3	04/06/2024			Mango, Peach	...
4	DAY, Doris	F	03/04/1922	BUP	HOUSE, Greg	Private	05/09/2024	41	0		Gastroscopy		Mango	...
5														...

**Water Lily**

Bed	Patient Name	Sex	DOB
1	SWAGGER, Bob L...	M	16/04/1986
2	MOUSE, Mickey	M	27/12/1977
2	WHITE, Snow	U	07/07/1977
3			
4	<u>LOU, Lady</u>	F	20/05/1995

**Daisy**

LOU, Lady (Pref: Lolly)

The new **Weekly View** can be displayed using the dropdown to select **Week**.

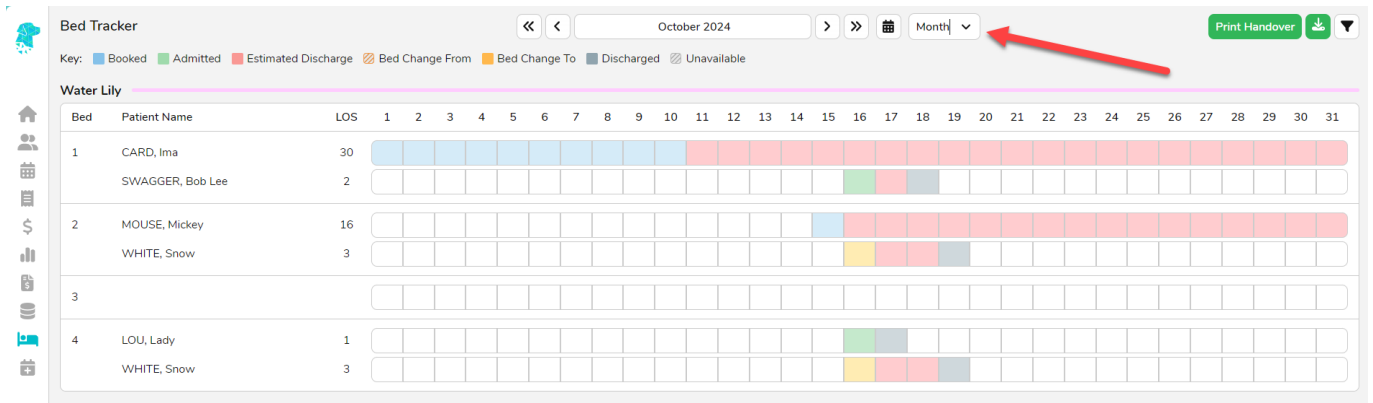
Bed Tracker 14 Oct - 20 Oct, 2024 Print Handover

Key: ■ Booked ■ Admitted ■ Estimated Discharge ■ Bed Change From ■ Bed Change To ■ Discharged ■ Unavailable

**Water Lily**

	Monday 14	Tuesday 15	Wednesday 16	Thursday 17	Friday 18	Saturday 19	Sunday 20
1	...	...	1 SWAGGER, Bob ...	1 SWAGGER, Bob ...	1 SWAGGER, Bob ...	...	1 ...
2	...	2 MOUSE, Mickey	2 MOUSE, Mickey	2 MOUSE, Mickey	2 MOUSE, Mickey	2 MOUSE, Mickey	2 MOUSE, Mickey
3	...	3 ...	2 WHITE, Snow	2 WHITE, Snow	2 WHITE, Snow	2 WHITE, Snow	3 ...
4	...	4 ...	4 LOU, Lady	4 LOU, Lady	4 WHITE, Snow	4 WHITE, Snow	4 ...

The new **Monthly View** can be displayed using the dropdown to select **Month**.



## Procedure List Improvements

The **Procedures** populating the **Proc Notes** field on the Edit Appointments Screen, can now be defaulted based on the assigned **Doctor/ Surgeon!**

This wonderful new feature allows hospitals to set unique defaults for each doctor, such as appointment lengths or prosthesis preferences. Making booking entries a breeze!

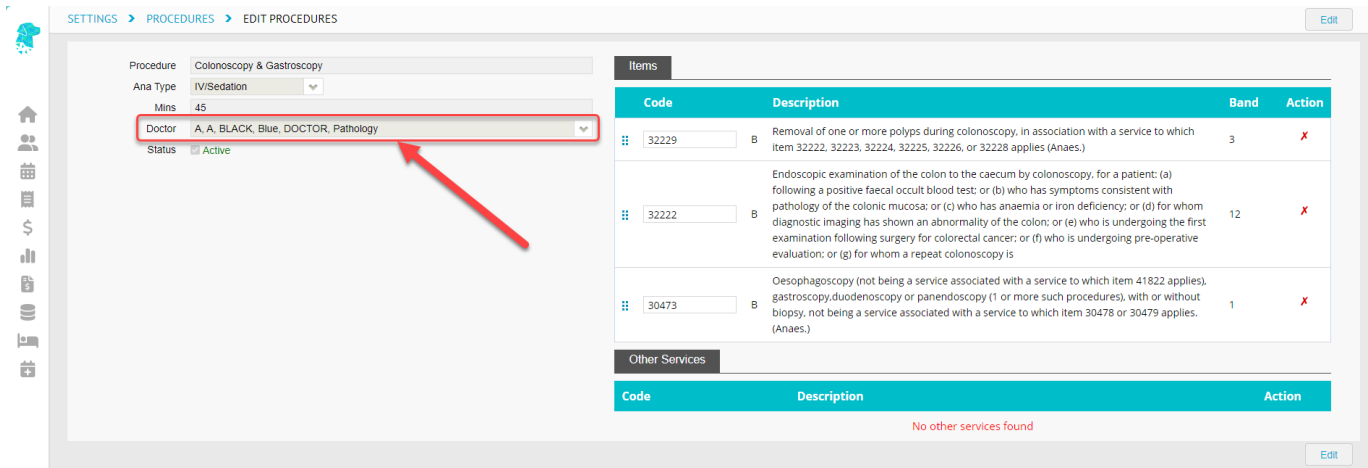
- Once configured, only procedures linked to **All Doctors** or the **admitting doctor** will appear in the dropdown list, streamlining the process of booking patients.
- The Procedure List, in settings, will show which doctors are linked to each procedure.
- Use the new Doctor Field when setting up a procedure entry to assign it to a specific doctor.

SETTINGS > PROCEDURES

All Doctors Show Inactive Search Add Procedure

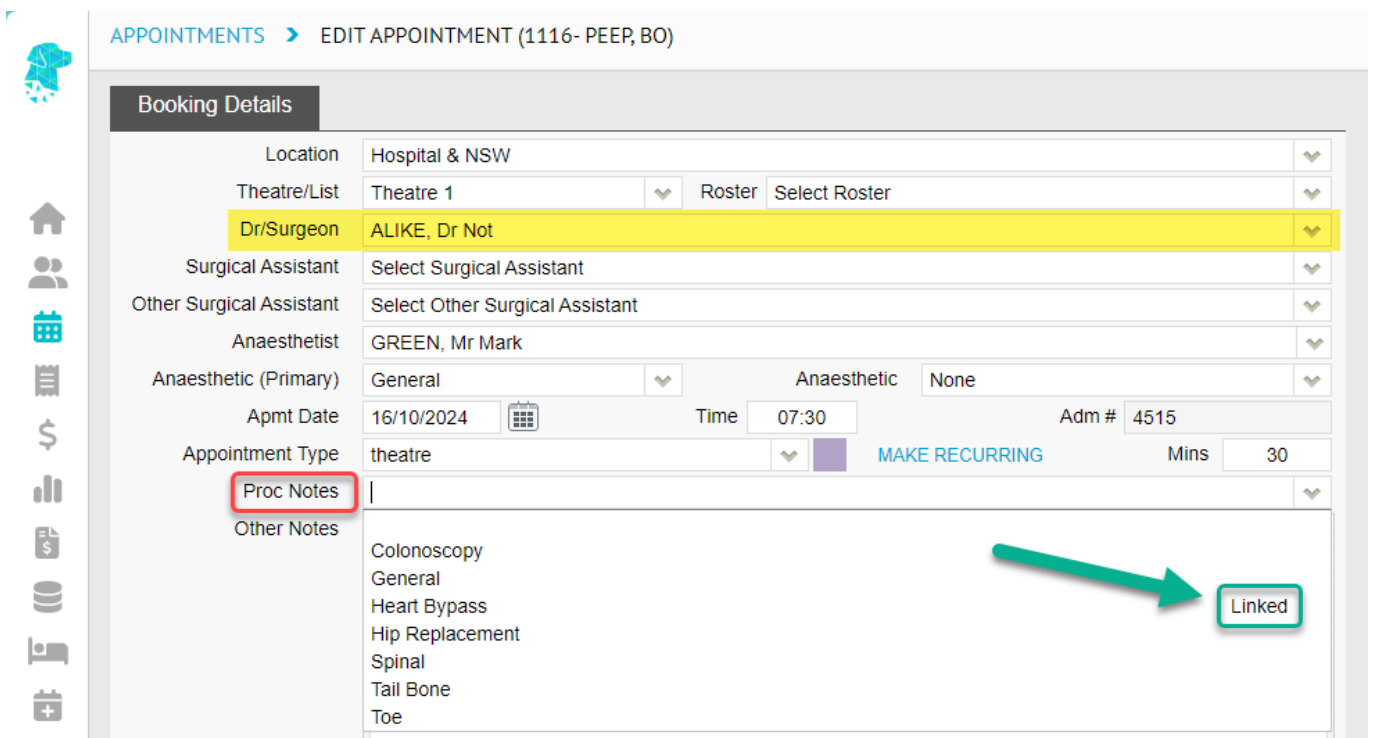
Procedure	Admitting Dr/Surgeon	AnaType	Mins	Status	Action
Colonoscopy & Gastroscopy	A, A; BLACK, Blue; DOCTOR, Pathology	IV/Sedation	45	Active	X
Colonoscopy	All Doctors	IV/Sedation	20	Active	X
General	All Doctors	IV/Sedation	22	Active	X
Hip Replacement	All Doctors	General	120	Active	X
Hand Procedure	GREEN, Test; FILES, Test	General	280	Active	X
Heart Bypass	ALIKE, Not	General	120	Active	X

And each item can be linked using the new **Doctor** field when setting the entry up.



In the **Proc Notes** field on the **Make / Edit Appointment** Screen, only the Procedure linked to that Doctor / Surgeon (or all doctors) will be shown.

Linked procedure will display with the word **Linked** to indicate their association with the relevant doctor.



## New Check List Option - Documents Scanned

You can now use the FYDO **Check List** feature to manually mark when a document or patients' chart has been scanned, either into FYDO Documents or your EMR system. The new tick box on the **Check List** gives the ability to document the task being performed AND identifying that it has been done on the Appointments Screen!

The screenshot shows a medical appointment management interface. At the top, there is a search bar and navigation tabs for 'ADMISSIONS', 'DAY PROGRAM', and 'THEATRE 3'. A dropdown menu is open, listing various actions such as 'Make an Appointment', 'Edit Appointment', 'Copy Appointment', 'Cut Appointment', and 'Paste Appointment'. Below these are categories like 'Episodes', 'Arrived', 'Unarrived', 'Excess/Deposit', 'Admit', 'Discharge', 'Theatre', 'Coding', 'Inpatient', 'Certificate', 'Clinical Indicators', 'Confirmed', 'Check List', 'Send SMS', 'Chart Label', and 'Wristband'. The 'Check List' sub-menu is expanded, showing a list of checkboxes: 'OEC Received', 'OEC Checked', 'Pre-Admission Contacted', 'IFC Completed', 'Admission Form Received', 'Chart Ready', 'Consent Received', 'Post-Discharge Contacted', and 'Documents Scanned'. The 'Documents Scanned' checkbox is checked and highlighted with a red box. A red arrow points from this box to a 'Doc' column in a table below. The table below has columns for 'Time', 'Name', 'Surgeon', 'Procedure', 'Notes', and 'Doc'. The 'Doc' column contains green checkmarks for the first two rows.

Time	Name	Surgeon	Procedure	Notes	Doc
09:00					
09:30	SWAGGER, Bob Lee	HOUSE, Greg	Left Knee Arthroscopy	Needs Wheelchair	✓
10:00	STEWART, Alfred	MURPHY, Shaun	Gastroscopy		✓
10:30	WHITE, Snow	TEST, Test	Left Cat & IOL	No carer at home	
11:00	LOU, Lady	MURPHY, Shaun	Colonoscopy & Gastroscopy		
11:40					
12:00					

Please reach out to one of our friendly staff if you'd like assistance in creating a Custom View to show this information.

## Create Invoice - New Edit Invoice Option

When creating an invoice, users can now move from the **second Create Invoice** page back to the first using the **Edit Invoice** button.

This button works just like the **Edit IFC** button on the Informed Financial Consent page.

APPOINTMENTS > CREATE INVOICE

MRN 163 - SWAGGER, Bob Lee    DOB (16/04/1986 - 38)    Sex Male    File No    Fund AUH    Location Shaes Private Hospital (QLD)  
 Admission No. 642    Admission Date/Time 16/10/2024 06:00    Discharge Date/Time 19/10/2024 16:00    Dr/Surgeon HOUSE, Greg    Anaesthetist BROWN, Emmett

Send Invoice To AUH - Australian Unity    Accounting Period 16/10/2024    Bill Type Per Diem    Send via ECLIPSE    Patient Cat I/P  
 Dates 16/10/2024 - 18/10/2024 (2 night/s)    Start At Day 1    Mins in Theatre 30 mins    Anaesthetic General    NHTP No    Mode of Separation Other (includes discharge to usual residence)

From	To	Nights	Description	Fee inc GST	GST	CC	BedType	Adm	Accom	Dis
16/10/2024	18/10/2024	2	Accom - Advanced Surgical   8   AS	1,000.00	0.00	OP	Private	Admission Claim	Single Room	Discharged

From	T	Code	Description	Qty	Band	Fee inc GST	GST	Action
16/10/2024	T	4936	Knee, repair or reconstruction of, for chronic instability (open or arthroscopic, or both) involving either cruciate or collateral ligaments, including notchplasty when performed, not being a service associated with any other arthroscopic procedure of the knee. (Anaes.)	1	5	500.00	0.00	X

Invoice Message

Total Charges \$1,500.00  
 Total GST \$0.00  
 Total Deposits/Payments \$0.00  
 Balance \$1,500.00

Template Invoice

**Edit Invoice**    Print & Save    Save    Cancel

## Bed Tracker - Religion Filter

The **Handover Report** from the Bed Tracker now has the option to filter patients by **Religion**.

The patient's religion information can also be populated on the handover report, so if you'd like this amendment made, please contact our friendly staff and they can assist you.

Print Handover

Template Bed tracking - 8360

Order Ward, Bed

Ward All Wards

**Religion All Religions**

Option  Exclude empty beds

Cancel    Export To    **Print Handover**

## Claiming Hospital - Not Yet Sent

Paper based Health Fund claims with a zero-dollar balance (*e.g. when the patients' excess amount has covered the entire procedure cost*) will now appear on the **Claiming Hospital > Not Yet Sent** tab. This allows users to **Mark as Sent** when the claims are manually submitted to the fund.

CLAIMING HOSPITAL

Claims Not yet sent

Location: All Location Type: Paperbase Fund: All Funds Coding: All Coding DRG:

Status: All Status

Select 0 Items Selected Run Pat Check

Adm Date	Dis Date	Inv#	Invoiced	Fund	MRN	Patient	Claimed	Location	Type	Coding	Status	Action
12/08/2024	12/08/2024	317	12/08/2024	MPL		PORGY, Georgy	\$0.00	Shaes Private Hospital	Paperbase	✓	Ready	▼
12/08/2024	12/08/2024	318	12/08/2024	MPL	128	PORGY, Georgy	\$1,700.00	Shaes Private Hospital	Paperbase	✓	Ready	▼
13/05/2024	13/05/2024	241	13/05/2024	AHM	147	WHITE, Snow	\$0.00	Shaes Private Hospital	Paperbase	✓	Ready	▼
03/09/2024	03/09/2024	363	03/09/2024	T/P	163	SWAGGER, Bob Lee	\$1,200.00	Shaes Private Hospital	Paperbase	✓	Ready	▼
06/09/2024	06/09/2024	356	06/09/2024	MPL	102	DEAN, James	\$244.20	Shaes Private Hospital	Paperbase	✗	Not Ready	▼
20/05/2024	21/05/2024	256	20/05/2024	W/C	108	DAY, Doris	\$11,583.00	Shaes Private Hospital	Paperbase	✗	Not Ready	▼
06/09/2024	06/09/2024	354	06/09/2024	MPL	122	KNIGHT, Kathy	\$222.00	Shaes Private Hospital	Paperbase	✗	Not Ready	▼
06/09/2024	06/09/2024	358	02/10/2024	MPL	128	PORGY, Georgy	\$550.00	Shaes Private Hospital	Paperbase	✗	Not Ready	▼
15/05/2024	15/05/2024	365	15/05/2024	W/C	132	MOUSE, Mickey	\$2,150.00	Shaes Private Hospital	Paperbase	✗	Not Ready	▼
19/07/2024	19/07/2024	303	19/07/2024	MPL	135	BLOW, Joe	\$1,088.00	Shaes Private Hospital	Paperbase	✗	Not Ready	▼

## Drag & Drop Alert

Users will now receive an alert when using the FYDO **Drag & Drop** feature, helping to prevent appointments from being moved accidentally.

Time	Name	MRN	Procedure	Surgeon	Notes	Sts
09:00						
09:30	SWAGGER, Bob Lee	163	Left Knee Arthrosc	HOUSE, Greg	Needs Wheelchair	D
10:00	STEWART, Alfred	110	Gastroscopy	MURPHY, Shaun		B
10:30	WHITE, Snow	147	Left Cat & IOL	TEST, Test	No carer at home	D
11:00	LOU, Lady	153	Colonoscopy & Ga	MURPHY, Shaun		D
11:40	<div style="border: 1px solid gray; padding: 10px; text-align: center;"> <p>Dragging &amp; Dropping</p> <hr/> <p>Are you sure you want to drag and drop this appointment?</p> <p>Yes No</p> </div>					
12:00						
12:30						
13:00						
13:30						
14:00						
14:30						
15:00						

## Bug Fix

The issue that some users experienced with verifying Concession Cards has been resolved.

# FYDO Clinic Update - 10/10/2024

## Concession Card - OPV

The issue with verifying patient Concession Cards on the patient screen has been resolved.

---

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

---

## [FYDO Hospital Update - 10/10/2024](#)

### Coding Screen

We are excited to introduce a new '**Save and Continue**' button on the Coding Screen, enabling users to save their progress while remaining in edit mode.

The screenshot displays the FYDO Coding Screen interface. At the top, there is a teal header with the text 'Indicator' and 'Action'. Below this is a dropdown menu and a red 'X' icon. The main area contains several input fields and buttons. A teal header below the main area lists 'Surgeon/Dr', 'Date', 'Location', and 'Action'. Below this header are three dropdown menus and a red 'X' icon. A red arrow points to a green 'Save & Continue' button, which is highlighted with a red box. To the right of this button are 'Save' and 'Cancel' buttons. At the bottom of the screen, there are input fields for 'MDC', 'Date Grouped', and 'DRG Version', along with a 'Select' dropdown menu and a 'Clear Groupers' button.

### APIs and Webhooks

Changes have been made to the Patient and Episode, Webhooks APIs and to include Patient Pronouns and Previous Names. Episode Webhooks and APIs now include the Arrived and Ready for pick up times.

### Bug Fixes

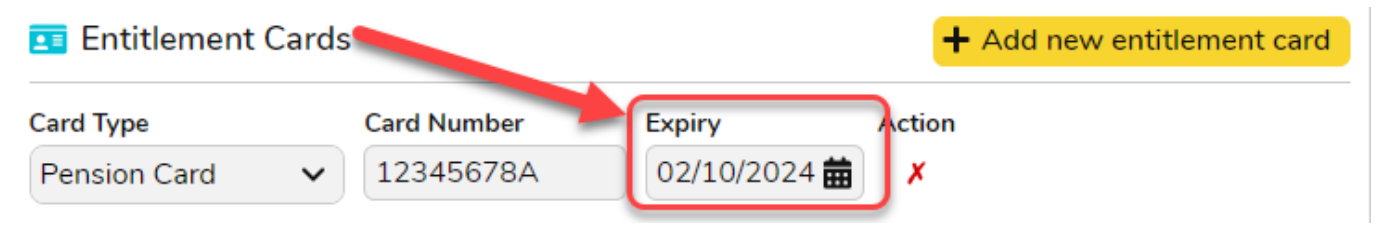
- The issue with dragging and dropping appointments to the same time slot has been resolved.
- The issue with verifying patient Concession Cards on the patient screen has been resolved.

---

## [FYDO Clinic Update - 03/10/2024](#)

### Entitlement Card Expiry Date

The **Expiry Date Field** for the **Entitlement Cards** has been updated to follow the DD/MM/YYYY format, in line with current requirements. For expiry dates that are still shown as MM/YYYY, users will need to enter the last day of the expiry month.



The screenshot shows the 'Entitlement Cards' section with a '+ Add new entitlement card' button. Below is a table with columns: Card Type, Card Number, Expiry, and Action. A red arrow points to the 'Expiry' field, which is highlighted with a red box and contains the date '02/10/2024' with a calendar icon. The 'Action' column has a red 'X' icon.

Card Type	Card Number	Expiry	Action
Pension Card	12345678A	02/10/2024	X

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

---

## [FYDO Hospital Update - 03/10/2024](#)

### Billing Status - Show Not Billed Only Report

The **Billing Status Report** now offers even MORE useful options in the Right-Click Menu with the addition of the **Edit Appointment**, **Admission** and **Discharge Screens**.

These new options will be especially helpful for our rehabilitation and mental health hospitals.

REPORTS > BILLING STATUS

### Billing Status Report

**Location**  
All Locations

**Doctor**  
All Doctors

**Fund**  
All Funds

**Theatre Complete**  
All Theatre

**Coding Complete**  
All Coding

**Report Types**  
Show not billed only

**Patient Category**  
All Patient Categories

Patient Name ↓	MRN ↓	Adm Date ↓	Dis Date ↓	Fund ↓	Surgeon ↓	Theatre Complete
DEAN, James	102	10/09/2024	10/09/2024	BUP	Connors, Curtis	Y
DVA, DVA	139	18/09/2024	18/09/2024	DVA	Murphy, Shaun	Y
KNIGHT, Kathy	122	18/09/2024	18/09/2024	MPL	Murphy, Shaun	Y
MOUSE, Mickey	132	18/09/2024	18/09/2024	BUP	House, Greg	Y
SMITH, John	113	18/09/2024	18/09/2024	TFS	House, Greg	Y
SWAGGER, Bob Lee	163	18/09/2024	18/09/2024	AHM	Pierce, Hawkeye	

1 100

- Edit Appointment
- Admission
- Discharge
- Coding
- Create Invoice
- Episodes
- Patient
- Theatre
- Documents
- Certificate

## Arrears Report Improvements

The **Arrears Report** now separates **Workers Compensation** and **Third-Party** episodes based on the responsible party for billing. This new layout will assist in outstanding debt recovery, enabling users to quickly identify who is responsible for the account.

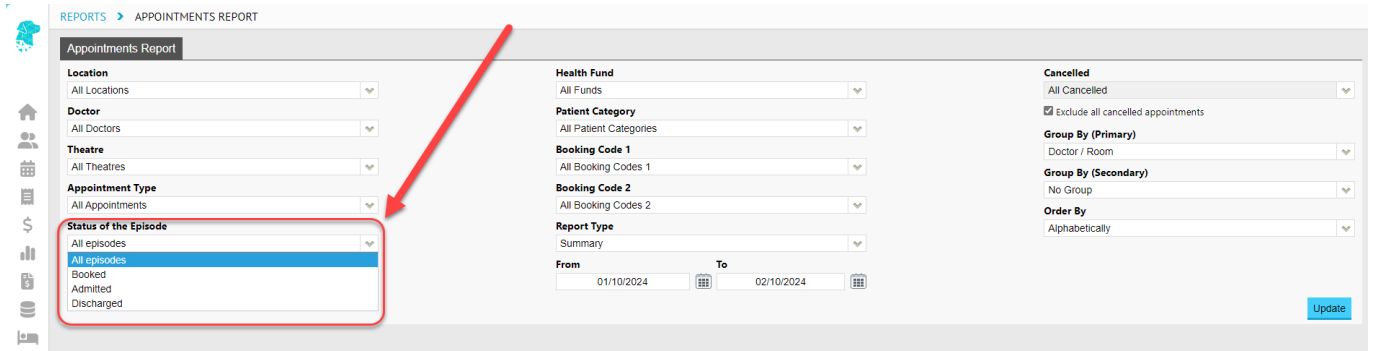
Shaes Private Hospital  
Arrears (Hospital) Detail as at 02/10/2024  
For All Locations and Multiple Funds and All Doctors and All Debt

Patient Name	MRN	DOS	Doctor	Inv Num	Inv Date	Balance Outstanding	Current	30 Days	45 days	60 days	90 Days	120+ Days
<b>T/P - Third Party - The Best Insurance Company</b>												
STEWART, Alfred	110	11/03/2024	BLACK, Jack	227	11/03/2024	1,350.00	0.00	0.00	0.00	0.00	0.00	1,350.00
SWAGGER, Bob Lee	163	03/09/2024	BLACK, Jack	363	03/09/2024	1,200.00	1,200.00	0.00	0.00	0.00	0.00	0.00
						<b>2,550.00</b>	<b>1,200.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>1,350.00</b>
<b>T/P - Third Party - Insurance Company</b>												
WHITE, Snow	147	03/09/2024	MURPHY, Shaun	364	03/09/2024	1,000.00	1,000.00	0.00	0.00	0.00	0.00	0.00
						<b>1,000.00</b>	<b>1,000.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>
<b>W/C - Workers Compensation - Workplace</b>												
DAY, Doris	103	13/05/2024	CONNORS, Curtis	254	13/05/2024	5,700.00	0.00	0.00	0.00	0.00	0.00	5,700.00
MOUSE, Mickey	132	15/05/2024	MURPHY, Shaun	365	15/05/2024	2,150.00	0.00	0.00	0.00	0.00	0.00	2,150.00
						<b>7,850.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>7,850.00</b>
<b>W/C - Workers Compensation - Insurers Are Us</b>												
DAY, Doris	103	20/05/2024	CONNORS, Curtis	256	20/05/2024	11,583.00	0.00	0.00	0.00	0.00	0.00	11,583.00
						<b>11,583.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>11,583.00</b>
						<b>22,983.00</b>	<b>2,200.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>20,783.00</b>

Arrears(Hospital)-ShaesPrivateHospital Page 1 of 1 Date: 02/10/2024 1:54 PM

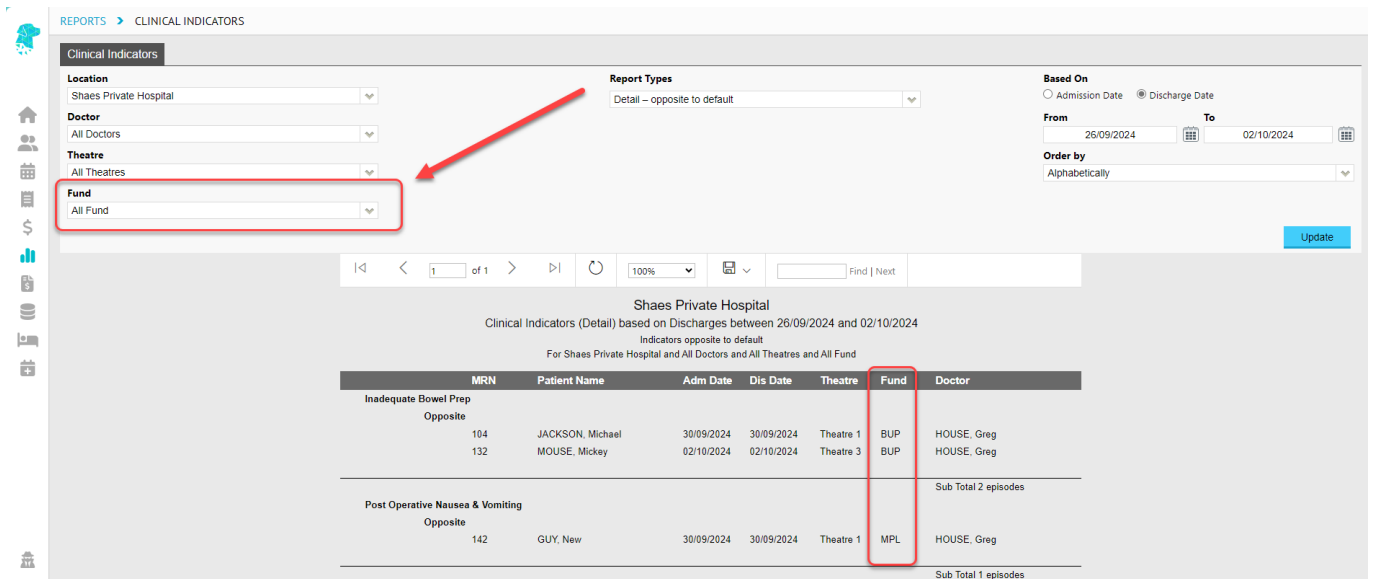
## Appointments Report Improvements

A new filter has been added to the **Appointments Report**, allowing episodes to be filtered according to the **Status of the Episode**. This enables users to obtain data on **Booked** appointments, **Admitted** episodes, and more.



## Clinical Indicators Report Improvements

The **Clinical Indicators Report** now has a **Health Fund** filter and displays the Health Fund for each episode in the report.



## Coding Audit Log

A new **Audit Log** has been added to track the **initial coding** of an episode. All existing audits for edits to the coding screen and episode grouping remain unchanged.

Back to Appointments / 163 - SWAGGER, Bob Lee (16/04/1986 - 38)

Patient Details Appointments Recalls Accounts Episodes Communication Chart Tracking D

No.	Adm #	Adm. Date	Dis. Date	Status	Nights	Procedure
8	635	<a href="#">02/10/2024</a>	02/10/2024	Discharged	D/O	Left Knee Arthroscopy
6	631	<a href="#">03/09/2024</a>	03/09/2024	Discharged	D/O	Gastroscopy

Invoice for Admission: 635 | Admission Date: 02/10/2024

Inv #	To	DOS From	Acc Period	T	Code	Description
No invoice						

Episode Notes Edit

Audit

Grouped run - I18B Vr 9.0 by Shae Darr (Altura) 02/10/2024 3:07 PM

Coded by Shae Darr (Altura) 02/10/2024 3:06 PM ←

Discharged by Shae Darr (Altura) 02/10/2024 3:06 PM

## Items Improvements

Users can now easily identify **Type B** and **Type C** procedures from the **Settings > Items** with an additional column for **Day Type**. A new filter has also been introduced, allowing users to select and display items based on their **Patient Class Same Day Classification**.

SETTINGS > ITEMS

Add all MBS codes C All Category All Group All Sub Group All Rules  Show Inactive Search Add Item Export To

Item	Description	Category	Group	Sub Group	National Band	State Band	Day type	Rule	Status
11000	Electroencephalography, not being a service (a) associated with a service to ...	Category 2	D1	1	1A	1A	C	No rule	Active
11003	Brain stem evoked response audiometry (Anaes.)	Category 2	D1	1	1A	1A	C	No rule	Active
14100	Laser photocoagulation using laser radiation in the treatment of vascular ab...	Category 3	T1	12	1A	1A	C	No rule	Active
14106	Laser photocoagulation using laser radiation in the treatment of vascular m...	Category 3	T1	12	1A	1A	C	No rule	Active
14115	Laser photocoagulation using laser radiation in the treatment of vascular m...	Category 3	T1	12	2	2	C	No rule	Active

## Entitlement Card Expiry Date

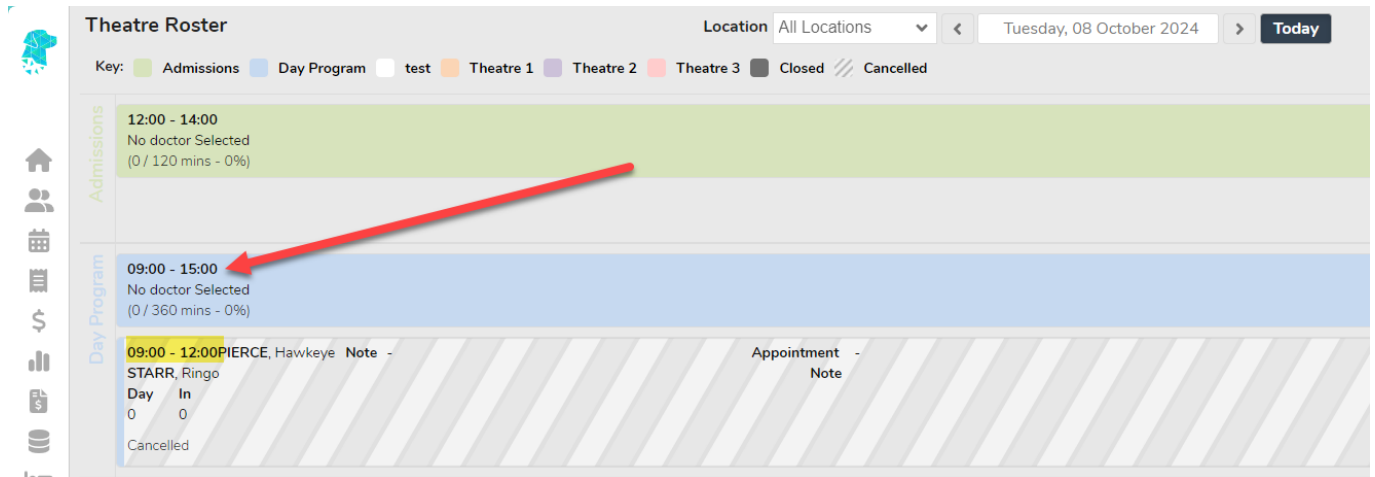
The **Expiry Date Field** for the **Entitlement Cards** has been updated to follow the DD/MM/YYYY format, in line with current requirements. For expiry dates that are still shown as MM/YYYY, users will need to enter the last day of the expiry month.

Entitlement Cards + Add new entitlement card

Card Type Pension Card Card Number 12345678A Expiry 02/10/2024 Action

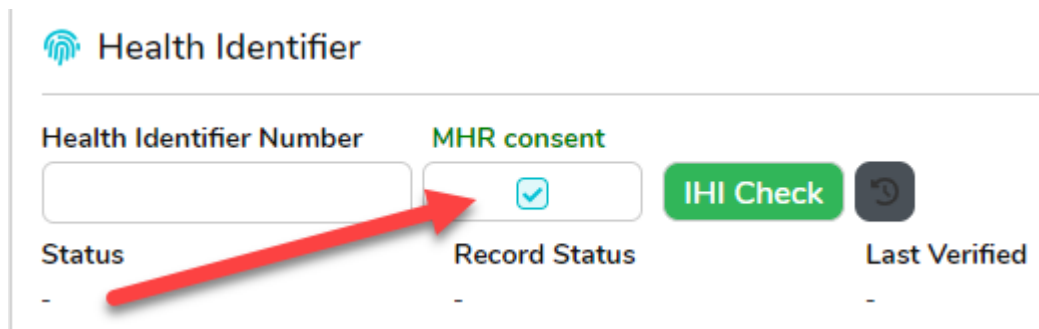
# Cancelled Theatre Roster Improvements

Users can now **cancel** a **Theatre Roster**, due to surgeons leave etc., and can **book another surgeon** in the same theatre for the same time slot.



# My Health Record (MHR) Consent

My Health Record consent can now be obtained from patients on Preadmit, and this information can be automatically populated into the FYDO Patient Screen. If you'd like more information about adding the MHR Consent question to your hospital's Preadmit Form, please contact our friendly staff.



# New API

There is a **New API** available that provides Other Services information.

# Bug Fix

The issue that some users experienced when allocating patient beds has now been resolved.

# [FYDO Hospital Update - 26/09/2024](#)

# Revenue Report Improvements

Additional information has been added to the **Revenue Report Detail & Excel - Raw Data Export** to display both **Adjustments** and the **Invoice (Net)** amount.

Shaes Private Hospital  
Revenue - Hospital (Detail) based on Accounting Period between 01/09/2024 and 25/09/2024  
For All Doctors and All Funds and All Theatres and based on Health Fund

Code	Health Fund	# of Inv's	Days	Inv (Gross)	Adjust	Inv (Net)	Accom	Theatre	DRG	Case	OS1	OS2	OS3	OS4	OS5	OS6
AHM	Australian Health Management Group Limited	1	2	1,044.00	0.00	1,034.00	600.00	444.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
AUH	Australian Unity	1	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
BUP	BUPA Australia	3	5	2,406.00	0.00	2,406.00	1,050.00	950.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	406.00
DVA	Department of Veterans' Affairs	0	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MPL	Medibank Private Limited	1	5	1,100.00	0.00	1,100.00	500.00	600.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
POL	Police Health Limited	1	2	1,527.00	0.00	1,527.00	500.00	500.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	527.00
TFS	Transport Health Pty Ltd	0	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
UII	Un-Insured Accounts	1	0	252.00	0.00	252.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	252.00
<b>Full Total</b>		<b>8</b>	<b>17</b>	<b>6,329.00</b>	<b>0.00</b>	<b>6,319.00</b>	<b>2,650.00</b>	<b>2,494.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>1,185.00</b>

Locid	LocName	MRN	FileNum	EpiNum	InvNum	AccountN	DateSent	Surname	First name	Admission Date	Discharge Date	InvSurgeon Name	InvSurgeon InvFund	InvFundId	InvoicedGross	Adjustment	InvoiceNet	Payment	Accom Ch	Accom GS	Theatre C	Theatre G	DRG	ChargD
1	1 Shaes Priv 102			67	324	09/09/202	12/08/2024	Dean James	James	12/08/2024	10/09/2024	Connors, Curtis	9 U/I	51	0	0	-1800	0	0	0	0	0	0	0
3	1 Shaes Priv 102			67	327	11/09/202	12/08/2024	Dean James	James	12/08/2024	10/09/2024	Connors, Curtis	9 BUP	51	0	0	-500	0	0	0	0	0	0	0
4	1 Shaes Priv 102			67	324	11/09/202	12/08/2024	Dean James	James	12/08/2024	10/09/2024	Connors, Curtis	9 U/I	51	877	0	877	-900	600	0	200	0	0	0
5	1 Shaes Priv 114			28	321	02/09/202	12/08/2024	Squarepants Spongebob	Spongebob	12/08/2024	12/08/2024	Connors, Curtis	9 BUP	56	252	0	252	-200	0	0	0	0	0	0
6	1 Shaes Priv 114			28	326	02/09/202	12/08/2024	Squarepants Spongebob	Spongebob	12/08/2024	12/08/2024	Connors, Curtis	9 U/I	51	0	0	-5000	0	0	0	0	0	0	0

# Program Numbers Enhancement

Enhancements have been made for Same Day Rehabilitation and Mental Health Programs to streamline the billing process. FYDO now supports assigning different Item Codes to specific days within the same Program Numbers cycle. Similar to our Overnight Accommodation step-down fields, facilities can now assign a unique Item Code to particular days in the Program Numbers sequence.

SETTINGS > PROGRAM NUMBERS > ADD PROGRAM NUMBER

Fund:

Program Number:

Description:

Accommodation Type:

Days	1	2	+	-	Item Code	<input type="text" value="Search for a MBS"/>
Days	3	4	+	-	Item Code	<input type="text" value="Search for a MBS"/>
Days	5	6	+	-	Item Code	<input type="text" value="Search for a MBS"/>
Days	7	999			Item Code	<input type="text" value="Search for a MBS"/>

Status  Active

The next piece in this enhancement involves moving the **Program Status** field from the Admission Screen to a more convenient spot on the **Edit Appointment screen**. This field is essential for rehabilitation and mental health admissions, allowing appointments to be flagged as **Start**, **Continuation** or **End** - depending on the patient's stage in their treatment cycle.

The **Start Date** field enables users to assign the first admission in the cycle, ensuring that all subsequent admissions are automatically and accurately assigned the correct Program Status.

APPOINTMENTS > EDIT APPOINTMENT (132- MOUSE, MICKEY)

**Booking Details**

Location	Shaes Private Hospital		
Theatre/List	Theatre 3	Roster	Select Roster
Dr/Surgeon	HOUSE, Dr Greg		
Surgical Assistant	Select Surgical Assistant		
Other Surgical Assistant	Select Other Surgical Assistant		
Anaesthetist	MCCARTNEY, Dr Paul		
Anaesthetic (Primary)	IV/Sedation	Anaesthetic	None
Apmt Date	15/10/2024	Time	09:30
Appointment Type	Special	Adm #	605
Proc Notes	Colonoscopy & Gastroscopy		
Other Notes	<div style="border: 1px solid #ccc; padding: 5px;"> <p>B I U A</p> </div>		
	<input type="checkbox"/> OEC Received <input type="checkbox"/> OEC Checked <input type="checkbox"/> Pre-Admission Contacted <input type="checkbox"/> IFC Completed <input type="checkbox"/> Admission Form Received <input type="checkbox"/> Chart Ready <input type="checkbox"/> Consent Received <input type="checkbox"/> Post-Discharge Contacted		
Patient Category	Day Only	Start at Day	1
Accom Type	Accom - Medical	Discharge	0
Provisional DRG		Room Type	Private
Bed Notes		Program Status	End
		Start	12 - 25/09/2024

The next phase of this development will be to link this all together to automate billing for these admissions.

## Webhooks

The patients **current allocated bed** can now be obtained from the **Episode Webhooks**.

## Bug Fix

The Monthly Reset function for **Cancer Registry Data Extracts** has now been fixed.

# [FYDO Hospital Update - 19/09/2024](#)

## Deleted Transaction Enhancements

Transactions that have been deleted after being cleared in the **End of Day Banking Report** will now be listed separately when running the **Reports > End of Day Banking** for ease of identification.

Shaes Private Hospital  
 End of Day Banking for 18/09/2024 03:51:34 PM  
 for Shaes Private Hospital  
 Account Name Shaes Private Hospital BSB 012-345 Account # 0123456  
 Bank ANZ Bank Address Sunshine Acres

Drawer	Reference Number	Bank	Tran Date	Amount	Audit User
<b>EFTPOS</b>					
Dean, James			13/09/2024	200.00	13/09/2024 06:59 AM by Shae Darr (Altura)
Peep, Bo			13/09/2024	500.00	13/09/2024 06:59 AM by Shae Darr (Altura)
Porgy, Georgy			13/09/2024	300.00	13/09/2024 06:59 AM by Shae Darr (Altura)
Squarepants, Spongebob			17/09/2024	300.00	17/09/2024 06:46 AM by Shae Darr (Altura)
<b>EFTPOS Total</b>				<b>1,300.00</b>	
<b>Full Total</b>				<b>1,300.00</b>	

Drawer	Reference Number	Bank	Tran Date	Amount	Audit User
<b>Cash</b>					
Swagger, Bob Lee			18/09/2024	400.00	18/09/2024 03:52 PM by Shae Darr (Altura)
<b>Cash Total</b>				<b>400.00</b>	
<b>Full Total</b>				<b>400.00</b>	

End of Day Banking-ShaesPrivateHospital      Page 1 of 1      Date: 18/09/2024 3:52 PM

A new column has been added to the **Deleted Transactions > Excel - Raw Data Report**, showing the time and date the deleted transaction was cleared in the End of Day Banking.

C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Patient Name	MRN	Inv#	T	Description	Service Date	Tran Date	Amount	FundId	Fund	DocId	Doctor	Deleted	Deleted By	Theatre	TheatreName	EndOfDayBanking
DEAN, James	102	323	D	Voided on 09/09/2024	12/08/2024	09/09/2024	-400	56	BUPA Australia	9	CONNORS, Curtis	09/09/2024	Shae Darr (Altura)	16	Theatre 3	09/09/2024 17:07:50
LADY, Testing	154	336	D	Voided on 16/09/2024	16/09/2024	16/09/2024	-200	72	Australian Defence Force	1	MURPHY, Shaun	16/09/2024	Shae Darr (Altura)	16	Theatre 3	16/09/2024 17:51:56
SAYS, Simon	133	149	J	Voided on 10/09/2024	04/10/2023	26/08/2024	1000	24	HCF of Australia Limited	7	HOUSE, Greg	10/09/2024	Shae Darr (Altura)	1	Theatre 3	
SMITH, John	113	335	D	Voided on 16/09/2024	16/09/2024	16/09/2024	-90	51	Un-Insured Accounts	11	BLACK, Jack	16/09/2024	Shae Darr (Altura)	16	Theatre 3	16/09/2024 17:51:56
SQUAREPANTS, Spongebob	114	322	D	Voided on 09/09/2024	12/08/2024	09/09/2024	-50	51	Un-Insured Accounts	9	CONNORS, Curtis	09/09/2024	Shae Darr (Altura)	16	Theatre 3	09/09/2024 17:07:50
SWAGGER, Bob Lee	163	343	D	Voided on 18/09/2024	18/09/2024	18/09/2024	-400	4	Australian Health Manager	11	BLACK, Jack	18/09/2024	Shae Darr (Altura)	16	Theatre 3	18/09/2024 15:51:34
WHITE, Snow	147	236	O	Voided on 11/09/2024	09/05/2024	09/05/2024	35	51	Un-Insured Accounts	7	HOUSE, Greg	11/09/2024	Shae Darr (Altura)			

## Other Services Revenue Report

Our new feature, which allows users to run the Episode Stats Report by **Health Fund (Group)**, has now been extended to our **Other Services Revenue Report!**

Users can now run this report for the entire **Head of Fund Group** (by select the Head of Group Fund from ABOVE the line) or continue to run it for an **Individual Health Fund** (by selecting the individual fund from BELOW the line)

For single-location databases, this option will be available when the report is opened. However, multi-location databases will need to select the desired **Location** first to enable this feature in the Fund dropdown.

REPORTS > OTHER SERVICES REVENUE

**Other Services Revenue**

**Location:** Shaes Private Hospital

**Doctor:** All Doctors

**Type:** All Types

**Other Service:** Search for a Other Service

Select All

**Fund:**

- HCF of Australia Limited (Group)      HCF      24
- Medbank Private Limited (Group)
- NIB Health Funds Limited (Group)      NIB      38
- ACA Health Benefits Fund      ACA      1
- Australian Defence Force      ADF      72
- Allianz Global Assistance      AGA      64

**Group by:** No Grouping

**Date Type:** Accounting Period

**Order by:**

18/09/2024

**Health Fund Groups**

**Individual Health Funds**

## Linking Sex, Gender & Title Fields

Currently, the Sex, Gender & Title fields are linked to auto-populate based on the data entered into one of the fields. This feature saves time during data entry by reducing the amount of information users need to input, while still allowing for manual adjustments if necessary.

163 - SWAGGER, Bob Lee (16/04/1986 - 38)

Patient Details

Bob Lee SWAGGER

Patient ID 163

Sex Male

Age 38

Language English

Pending 0.00

\* Allergies

**Title** Mr

**Pronouns** He/Him/His

**File Number**

**External ID**

**First Name** Bob Lee

**Middle Name**

**Last Name** SWAGGER

**Previous Name**

**Preferred Name**

**Date of Birth** 16/04/1986

**DOB Estimate**

**Sex** Male

**Gender** Man, or boy, or male

**Address** 1000 Rifle Range Road

**Suburb** RIFLE RANGE

**State** QLD

**Postcode** 4311

However, a new feature has been added to **Settings > Field Defaults** that allows facilities preferring staff to enter each piece of information separately for accuracy to disable the linking of these fields and choose **Gender Not Linked to Sex**.



SETTINGS > FIELD DEFAULTS

Patient Screen Defaults

Indigenous Status Neither Aboriginal or Torres Strait Islander

Country of Birth Australia

Marital Status Married (including de facto)

Language at Home English

ASSI

**Gender** Linked to Sex

## Coding Screen Improvements

Users are now able to view the Proc Notes from the coding screen with our convenient new hover.

APPOINTMENTS > CODING SCREEN

Total 0.00

Save Cancel

MRN 163 - SWAGGER, Bob Lee

DOB (16/04/1986 - 38)

Sex Male

FileNo

Fund AHM

Location Shaes Private Hospital (QLD)

Admission No. 563

Admission Date/Time 18/09/2024 06:00

Discharge Date/Time 18/09/2024 16:00

Dr/Surgeon PIERCE,Hawkeye

Anaesthetist LENNON,John

Diagnosis

Coder: S (Allura)

Copy Previous Coding

Select Episode

**Show Proc Notes**

Left Knee Arthroscopy

#	Type	Code	Description	Indicator	Action
1	P - Principal Diagnosis				

## Processing IHC Fund Responses Amendments

Previously in FYDO, when receiving Processing Reports from the health funds, any claim returned

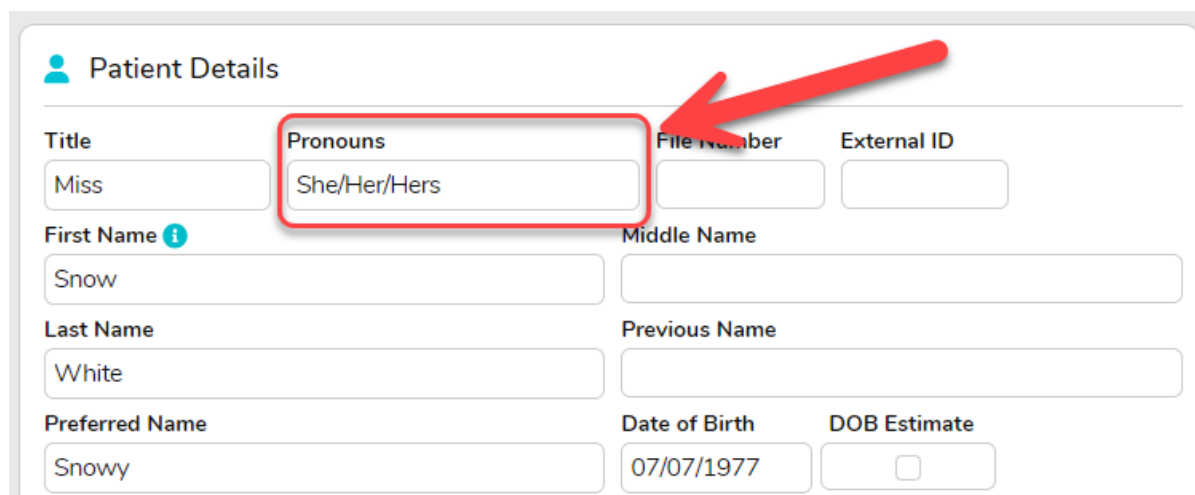
with an approved amount of \$0 was automatically marked as Rejected. However, due to the frequent manual reassessment by funds such as Medibank Private, we have updated this logic to now display only the assessment provided by the fund.

---

## [FYDO Clinic Update - 12/09/2024](#)

### Pronouns Field

FYDO now includes a new field on the **Patient Screen** for recording **Pronouns**. This field offers 3 main options in the dropdown menu, while also allowing users to free type and add individual Pronouns.



The screenshot shows a 'Patient Details' form with the following fields:

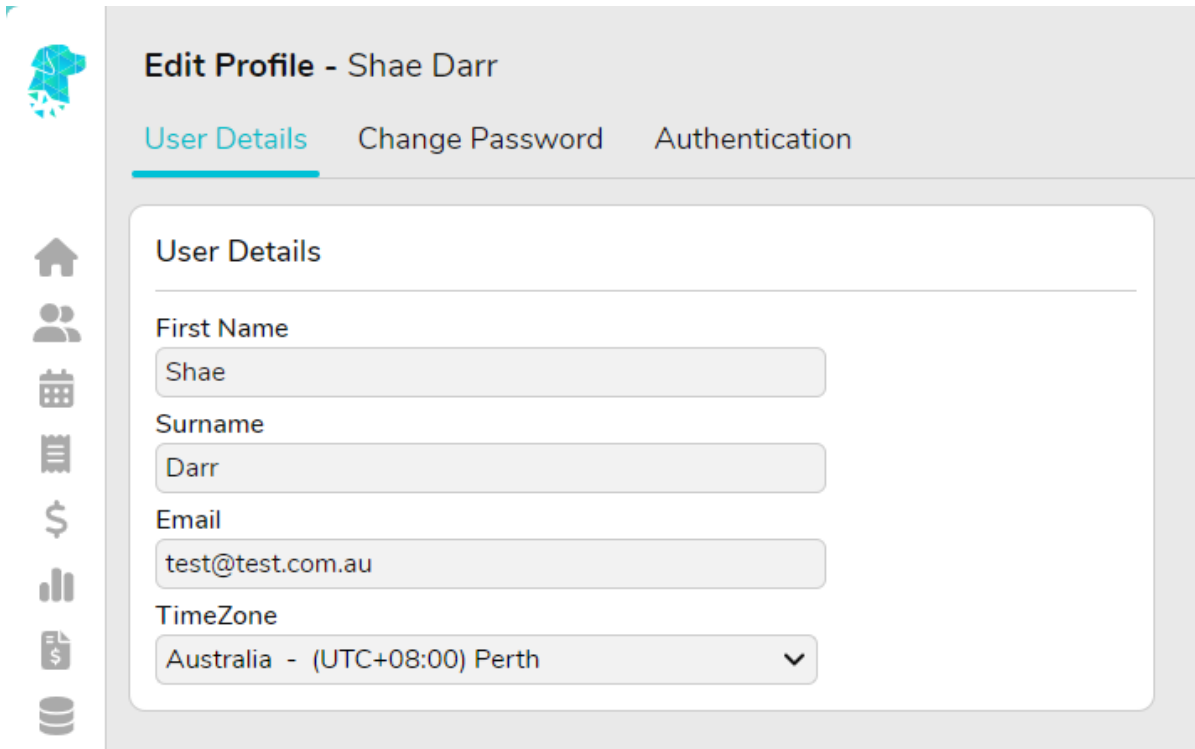
Title	Pronouns	File Number	External ID
Miss	She/Her/Hers		
First Name <i>i</i>	Middle Name		
Snow			
Last Name	Previous Name		
White			
Preferred Name	Date of Birth	DOB Estimate	
Snowy	07/07/1977	<input type="checkbox"/>	

This field also has a token, which allows the information to be populated on Lists, Labels, Quick Forms, etc.

<<patPronoun>>

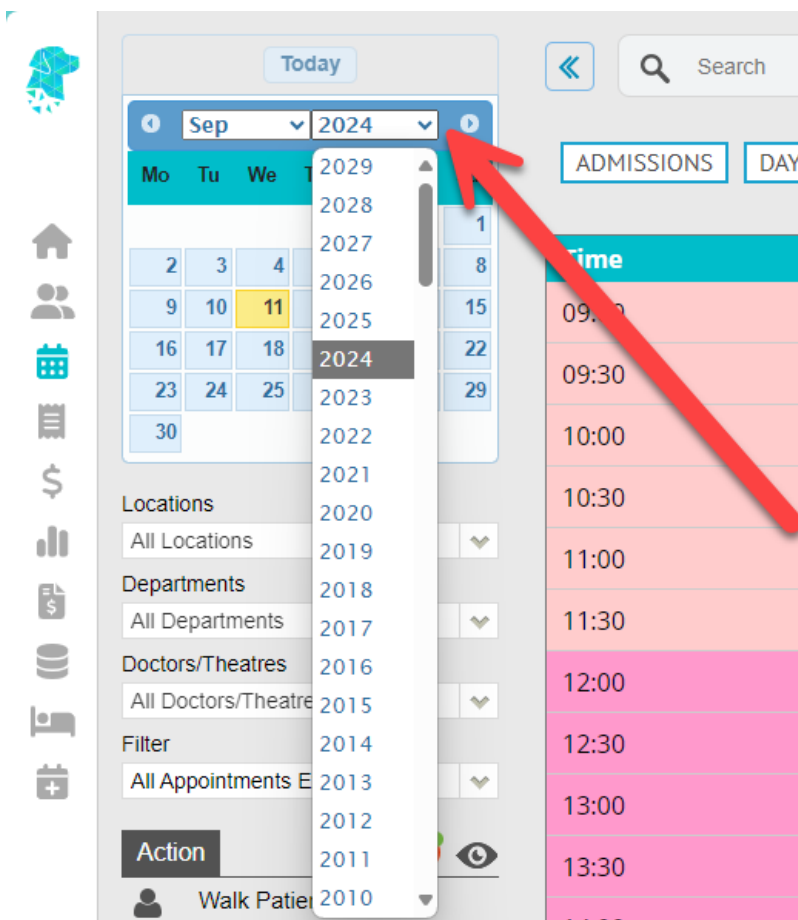
### User Edit Profile

In line with our evolving sleek new look, the **User Edit Profile** page has also received a makeover.



## Calendar Year

Even small improvements matter! We've reordered the year dropdown to help users more efficiently select the correct year.



For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

# [FYDO Hospital Update - 12/09/2024](#)

## Combined Invoice & HC21

Users can now generate a **single PDF** document that includes the **Invoice, HC21 Right Form** and any other selected **document**, such as the **Signed HC21 Left Form**.

By selecting **Combine HC21 & Inv** from the **Invoice Options** dropdown, hospitals can easily meet the requirements of certain health funds, which mandate that manually submitted claims be in a single PDF file.

147 - WHITE, Snow ~ Snowy (07/07/1977 - 47) \* 📢 ⌚ Total 6,201.00

Patient Details Appointments Recalls Accounts **Episodes** Communication Chart Tracking Documents Clinical 🔍 Search ? Print Export To ▾

No.	Adm #	Adm. Date	Dis. Date	Status	Nights	Procedure	Other Notes	Fund	Surgeon	Location
10	531	<a href="#">14/08/2024</a>	14/08/2024	Discharged	D/O	Left Knee Arthroscopy		CBH	BLACK, Jack	Shaes Private Hospital
7	505	<a href="#">29/07/2024</a>	29/07/2024	Discharged	D/O	Left Cat & IOL		AHM	Connors, Curtis	Shaes Private Hospital
4	437	<a href="#">13/05/2024</a>	13/05/2024	Discharged	D/O	ET		AHM	BLACK, Jack	Shaes Private Hospital
3	435	<a href="#">08/05/2024</a>	08/05/2024	Discharged	D/O	Type C		AHM	Murphy, Shaun	Shaes Private Hospital
1	431	<a href="#">07/05/2024</a>	07/05/2024	Discharged	D/O	Left Knee Arthroscopy		AHM	BLACK, Jack	Shaes Private Hospital

Invoice for Admission: 531 | Admission Date: 14/08/2024 Episode Total 1,000.00 Balance Due 1,000.00  Show void transactions

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc	GST	T	Audit Date	Shae D
319	CBH	14/08/2024	14/08/2024	A	ACCOM	SameDay Accommodation Fee Band : 3	1	3	\$500.00	0.00	H	14/08/2024 4:48 PM	Shae D
319	CBH	14/08/2024	14/08/2024	T	49536	Knee, repair or reconstruction of, for chronic instability (open o...	-	5	\$500.00	0.00	H	14/08/2024 4:48 PM	Shae D

**Invoice Options** ▾  
Invoice Options  
Adjust Invoice  
**Combined HC21 & Inv**  
Deposit Copy  
HC21 Left  
HC21 Right

The pop-up screen will appear, allowing users to select imported or scanned documents directly from the patient's Documents Screen in FYDO for inclusion in the PDF. This simplifies the process of sending items like **Type C Certificates**.

HC21 & Invoice Copy

Adm Date	Invoice No	Billed To	Balance Due
14/08/2024	319	Health Fund	\$500.00

<input type="checkbox"/>	Document	Type	Adm Date
<input checked="" type="checkbox"/>	Certificate	Document	14/08/2024
<input type="checkbox"/>	IFC 2024-09-02	IFC	14/08/2024
<input checked="" type="checkbox"/>	HC21 - Signed	Document	14/08/2024

Send Invoice To: Health Fund

Template: Invoice

Message:

Cancel Print Invoice

## Pronouns Field

FYDO now includes a new field on the **Patient Screen** for recording **Pronouns**. This field offers 3 main options in the dropdown menu, while also allowing users to free type and add individual Pronouns.

Patient Details

Title: Miss

**Pronouns**: She/Her/Hers

File Number:

External ID:

First Name: Snow

Middle Name:

Last Name: White

Previous Name:

Preferred Name: Snowy

Date of Birth: 07/07/1977

DOB Estimate:

This field also has a token, that allows the information to be populated on Lists, Labels, Quick Forms etc

<<patPronoun>>

## Chart Tracker

Further improvements have been made to the **Chart Tracker** feature in FYDO, including a new function allows users to easily **Return a Chart** to a default location.

147 - WHITE, Snow - Snowy (07/07/1977 - 47) \* 📢 ⌚ Total 6,201.00

Patient Details Appointments Recalls Accounts Episodes Communication **Chart Tracking** Documents Clinical

Show inactive  Return Chart Add Chart Movement

ID	Date	Time	Location	Borrower	Volume	Note	User	Status	Created
2	11/09/2024	10:27 AM	Daisy Ward	Connors, Curtis	2		Michelle romero (Altura)	Active	11/09/2024
1	14/08/2024	1:57 PM	Off Site Storage Fai	House, Greg	1		Shae Darr (Altura)	Archived	14/08/2024

100 Records/Page Records 1-2 of 2 (Page 1 of 1)

This feature quickly updates the charts' location based on the **Default Location** set in **Settings > Chart Locations**.

SETTINGS > CHART LOCATION  Show Inactive  Add Chart Location Export To

Code	Name	Default	Status	Action
131	Daisy Ward	✓	Active	✗
133	Off Site Storage Facility		Active	✗
132	Water Lily Ward		Active	✗

100 Records/Page Records 1-3 of 3 (Page 1 of 1)

## User Edit Profile

In line with our evolving sleek new look, the **User Edit Profile** page has also received a makeover.

**Edit Profile - Shae Darr**

[User Details](#) [Change Password](#) [Authentication](#)

**User Details**

First Name

Surname

Email

TimeZone

## Calendar Year

Even small improvements matter! We've reordering the year dropdown to help users more efficiently select the correct year.



Today

Search

ADMISSIONS DAY

Sep 2024

Mo	Tu	We	Th	Fr	Sa	Su
					1	2
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

2029

2028

2027

2026

2025

2024

2023

2022

2021

2020

2019

2018

2017

2016

2015

2014

2013

2012

2011

2010

Locations

All Locations

Departments

All Departments

Doctors/Theatres

All Doctors/Theatre

Filter

All Appointments E

Action

Walk Patien

Time

09:30

10:00

10:30

11:00

11:30

12:00

12:30

13:00

13:30

14:00