

# FYDO Hospital Update - 02/05/2024

## New Provisional DRG Field

The Edit Appointment screen now includes a new field where users can specify a **Provisional DRG** for each episode. This enhancement enables facilities with DRG-based health fund contracts to generate more accurate revenue predictions when using the **Unbilled Revenue Report**.

APPOINTMENTS > MAKE APPOINTMENT (133- SAYS, SIMON)

**Booking Details**

Location: Shaes Private Hospital

Theatre/List: Theatre 3 Roster: Select Roster

Dr/Surgeon: MURPHY, Dr Shaun

Surgical Assistant: CONNORS, Dr Curtis

Other Surgical Assistant: HOUSE, Dr Greg

Anaesthetist: LENNON, Dr John

Anaesthetic (Primary): IV/Sedation Anaesthetic: None

Apmt Date: 01/05/2024 Time: 09:00 AM

Appointment Type: Standard 20

Proc Notes: Left Cat & IOL

Other Notes: [Rich text editor with B, I, U, A buttons]

☐ OEC Received ☐ OEC Checked ☐ IFC Completed

☐ Admission Form Received ☐ Chart Ready ☐ Consent Received

Patient Category: Day Only Start at Day: 1 Discharge: 0

Accom Type: Accom - Medical Room Type: Private

**Provisional DRG: C08Z ? Major Lens Procedures**

Bed Notes: [Text area]

Booking Code 1: [Dropdown] Booking Code 2: [Dropdown]

Food Instructions: [Text area]

Fasting Food: [Dropdown ?] Fasting Fluids: [Dropdown ?]

Planned Time in Theatre: [Text area] Admission Time: [Text area] Procedure Time: [Text area]

Program: [Dropdown ?] NHTP: No Inv Hold: [Dropdown ?]

Flags: ☐ New Patient ☐ Interm Billing ☐ Medical Only ☒ MHR consent

## Coder Field Default

The **Coder** field, on the Coding Screen, will now automatically populate the name of the user logged into FYDO. This update will save time for coders in our Western Australia hospitals, eliminating the need for manual entry of their names.

## Enhancements to the Edit Appointment Screen

The **Edit Appointment** screen now displays the Session/Theatre Visit number for each Item. Additionally, the **Multiple** alert will appear for episodes with subsequent visits to theatre. This function will not affect facilities that only ever facilitate single visits to theatre.

## Bug Fixes

- The issues some users experienced with the Episode Stats Report have been resolved.
- The issue affected the Revenue Report > Raw Data Export has been resolved.

## FYDO Hospital Update - 25/04/2024

### Interactive Arrears Report Enhancements

Think our **Interactive Arrears Report** couldn't get any better?! Think again! We've added two new columns to make debt recovery from the health funds even easier!

Now, users can easily view whether a claim has been accepted by the health fund and how much is being paid - all from one screen!

REPORTS > ARREARS (HOSPITAL)

Arrears (Hospital)

Location: All Locations, Doctor: All Doctors, Fund: All Funds

Period: All Debt, Minimum Balance, Show accounts requiring a refund only, Next FU: All

Report Types: Detail, Summary, Interactive, As at: 24/04/2024

Update, Export To

Patient Name	MRN	DOS ↑	Doctor	Inv Num	Inv Date	Balance	Fund Name	ECLIPSE	ECLIPSE \$	Next FU	Notes
DAY, Doris	149	15/04/2024	HOUSE, Greg	220	15/04/2024	\$250.00	BLP				-
DEAN, James	102	15/04/2024	HOUSE, Greg	216	15/04/2024	\$1,529.00	MPL	Approved	\$575.00		-
MIDDLETON, Catherine	107	15/04/2024	HOUSE, Greg	217	16/04/2024	\$3,600.00	QCH				-
SQUAREPANTS, Spongebob	114	15/04/2024	HOUSE, Greg	219	16/04/2024	\$1,500.00	UII				-
STEWART, Alfred	110	15/04/2024	HOUSE, Greg	218	16/04/2024	\$3,129.00	AUH	Approved	\$1,443.00		-
KNIGHT, Kathy	122	12/04/2024	MURPHY, Shaun	215	15/04/2024	(\$200.00)	MPL				-

Additional data has also been incorporated into the **Interactive Arrears Report > Export - Raw Data** to include the following:

- Bill Type (*ECLIPSE or Paperbase claim*)
- ECLIPSE Sent Date
- ECLIPSE Response Status (*Approved or Rejected*)
- ECLIPSE Amount Paid

	J	K	L	M	N	O	P	Q	R	S	T	U	V
1	As at Date	Next FU	Notes	LocationName	Paid(Payment)	Paid(Deposit)	Billtype	ECLIPSE Sent	ECLIPSE	ECLIPSE \$	EpINum	AdmissionNumber	Discharge
2	24/04/2024			Shaes Private H	0	-200	ECLIPSE	18/04/2024	Approved	150	1 347		02/01/202
3	24/04/2024			Shaes Private H	0	-1500	Paperbase			0	5 266		30/08/202
4	24/04/2024			Shaes Private H	0	0	Paperbase			0	6 349		09/01/202
5	24/04/2024	01/04/2023	Testing with a	Shaes Private H	0	-500	Paperbase			0	4 97		
6	24/04/2024			Shaes Private H	0	0	ECLIPSE	1/04/2024	Approved	1084	5 226		02/08/202
7	24/04/2024			Shaes Private H	0	0	Paperbase			0	10 355		06/02/202

## Bug Fix

The issue preventing some facilities from running the Length of Stay Report has been resolved.

## FYDO Hospital Update - 18/04/2024

### New Appointments Report

FYDO has introduced a new report that provides users with statistics for **all appointments**, irrespective of their admission or discharge status. This report includes all bookings, making it suitable for use of facility planning, even for future dates when patients have not yet been admitted. Additionally, the report offers various filter options, along with group by and order options, making it a valuable addition to the FYDO reports library.

REPORTS > APPOINTMENTS REPORT

**Appointments Report**

**Location**  
All Locations

**Health Fund**  
All Funds

**Cancelled**  
All Cancelled

**Doctor**  
All Doctors

**Patient Category**  
All Patient Categories

☒ Exclude all cancelled appointments

**Theatre**  
All Theatres

**Booking Code 1**  
All Booking Codes 1

**Group By (Primary)**  
Doctor / Room

**Appointment Type**  
All Appointments

**Booking Code 2**  
All Booking Codes 2

**Group By (Secondary)**  
No Group

**Report Type**  
Summary

**Order By**  
Alphabetically

**From** 01/04/2024 **To** 17/04/2024 **Update**

1 of 1 100% Find | Next

Shaes Private Hospital  
Appointments-Hospital (Summary) between 01/04/2024 - 17/04/2024  
Grouped by Doctor / Room for All Locations

Id	Doctor / Room	Percentage	Appointments
9	CONNORS, Curtis	19.05%	4
7	HOUSE, Greg	38.10%	8
1	MURPHY, Shaun	42.86%	9
<b>Total</b>		<b>100.00%</b>	<b>21</b>

Appointments-Hospital-ShaesPrivateHospital Page 1 of 1 Date: 17/04/2024 11:12 AM

**Print** **Export To**

## WorkCover Claim Details - Copy Previous

FYDO now offers users the ability to copy previous **Claim Details** for WorkCover or Third-Party admissions. This feature is especially advantageous, and will greatly reduce data entry, for hospitals handling WorkCover patients who require multiple admissions throughout their treatment.

APPOINTMENTS > EDIT APPOINTMENT (149-DAY, DORIS) > CLAIM DETAILS **Save** **Cancel**

**Copy Previous Episode** **Select Episode**

Worker's Comp & Third Party	11/04/2024	MURPHY, Shaun
	09/04/2024	HOUSE, Greg

**Injury** **Date of Injury** **Claim #**

**Bill To** **Other**

**Bill To**  
Bill ID  
Type  
Contact  
Address  
Suburb  
State  
Postcode

**Other**  
Other ID  
Type  
Contact  
Address  
Suburb  
State  
Postcode

## Print List - Excel Raw Data Additions

Additional data types have been added to the **Print List > Export to Excel - Raw Data Report** to assist users in collating data. Some of the newly included fields are:

- Medicare Eligibility
- DVA Number and Colour
- Pension Number
- Country of Birth
- Check List Tick Box Information
- Next Of Kin, Emergency Contact, Contributor and Pick Up Person Details
- And more!

Today

Mar 2024

Mo Tu We Th Fr Sa Su

1 2 3

4 5 6 7 8 9 10

11 12 13 14 15 16 17

18 19 20 21 22 23 24

25 26 27 28 29 30 31

Locations

All Locations

Departments

All Departments

Doctors/Theatres

All Doctors/Theatres

Filter

All Appointments Inc Cancelled

Action

Walk Patient In

Find Available Appointment

Select an action

Send Bulk SMS

Print List

List Re-ordering

THEATRE 1

THEATRE 2

THEATRE 3

Time	Name	MRN
8:00 AM		
8:30 AM		
9:00 AM		
9:30 AM	STEWART, Alfred	110
10:00 AM	JACKSON, Michael	104
10:30 AM	DAY, Doris	103
11:00 AM	MIDDLETON, Catherine	107
11:30 AM	DEAN, James	102
11:30 AM	PEEP, Bo	129
12:00 PM	PORGY, Georgy	128
12:30 PM	WAYNE, Marion	148
1:00 PM	STEWART, Alfred	110
1:30 PM	MUNRO, Marilyn	101
2:00 PM	HAYNES, Cornell	111

Print List

Template Theatre list

Order of List Theatre, Booking Time, Doctor, Anaesthetist

Theatre Theatre 1

Surgeon All Dr/Surgeon

New Page Not set

From Date 04/03/2024 To Date 04/03/2024

Time From 12:00 AM Time To 11:59 PM

Options ☒ Include dummy appointments ☐ Include cancelled appointments

Copies 1

Excel

Excel – Raw data

PDF

Export To

Print

Cancel

# FYDO Hospital Update - 11/04/2024

## Fees Setup Audit Log

FYDO now maintains a comprehensive audit log for any amendments made to fees in the **Fees Setup**. These logs can be accessed by navigating to **Settings > Logs** and searching for the relevant health fund.

SETTINGS > LOGS

All Users

11/03/2024

10/04/2024

Search on ☒ Text ☐ MRN

Search

Username	Message	Date Created	Action
Shae Darr (Altura) (Backend)	Fund Fees [ID - '35', Fund Code - 'MPL', LocID - '1'] Edited : (Same Day Accommodation Fees): Band - 1: Current Full Fee changed from '300.00' to '350.00'	10/04/2024 1:57:52 PM	
Shae Darr (Altura) (Backend)	Fund Fees [ID - '35', Fund Code - 'MPL', LocID - '1'] Edited : (Same Day Fees): Start of Current Fee changed from '01/10/2023' to '01/09/2023', End of Current Fee changed from '31/03/2024' to '30/09/2024',	10/04/2024 1:57:46 PM	

## Billing Status Report - Show Not Billed Additional Filters

To facilitate an even MORE efficient invoicing and coding process, additional filters have been incorporated into the new **Interactive Show Not Billed Report**. Users can now filter by **Theatre Complete Status** and **Coding Complete Status**.

REPORTS > BILLING STATUS

Billing Status Report

Location

All Locations

Doctor

All Doctors

Theatre Complete

All Theatre

Coding Complete

All Coding

Report Types

Show not billed only

Fund

All Funds

Discharges between

From 01/10/2023 To 10/04/2024

☐ Excludes episodes billed \$0

☐ Excludes cancelled episodes

Update

## Preadmit Holding Bay - Updates Episodes Screen

Users can now update health fund details, for the patients' associated episodes, directly from the Preadmit Holding Bay.

Health Fund Update

Fund

AHM

Membership No.

1231234

UPI

0

Existing Episode Health Fund Details

Since you have updated the patients health fund details, select which episodes you would like to also update. We have auto selected all future episodes.

Update	Date	Fund	Membership No	UPI	Patient Name
<input checked="" type="checkbox"/>	04/03/2024	BUP	12312345	0	Day, Doris
<input checked="" type="checkbox"/>	22/02/2024	BUP	12312345	0	Day, Doris
<input type="checkbox"/>	19/02/2024	BUP	12312345	0	Day, Doris
<input type="checkbox"/>	09/01/2024	BUP	12312345	0	Day, Doris
<input type="checkbox"/>	12/12/2023	BUP	12312345	0	Day, Doris
<input type="checkbox"/>	17/11/2023	BUP	12312345	0	Day, Doris

Do nothing

Okay

## Revenue Report - Data added to Excel Raw Data Export

The Revenue Report Export to Excel - Raw Data now includes additional fields:

- The National Procedure Banding for the primary MBS item
- The State Procedure Banding for the primary MBS item
- The episode Booking Time
- The File Number for facilities that utilise this field

## [FYDO Hospital Update - 04/04/2024](#)

### New 'Copy Next of Kin' Feature

There is now an additional option added to the **Emergency Contact**, **Contributor** and **Pick Up Person** tabs, which enables users to copy the **Next of Kin** details. While the option to **Copy Patient Details** remains available, this new feature will reduce repetitive data entry, particularly when the Next of Kin, Emergency Contact, Contributor and Pick Up Person are all the same.

Other Contacts
Next of Kin
Emergency Contact
Contributor
Pick Up Person

Relationship
Title

First Name
Last Name

Address
Suburb
State
Postcode

Mobile
Home
Work

Copy Next Of Kin Details
Copy Patient Details

## Episode Screen Heading Amendments

The important information displayed at the top of each Episodes Screen has been updated to now include the **File Number**. This enhancement will be particularly advantageous for facilities that utilise both the File Number and the MRN.

APPOINTMENTS > ADMISSION

Total 2,880.00
Save
Cancel

MRN 104 - JACKSON, Michael
DOB (29/08/1958 - 66)
Sex Male
FileNo 1
Fund BUP
Location Shaes Private Hospital (QLD)

Admission No. 392
Admission Date/Time 04/03/2024 06:00
Discharge Date/Time 04/03/2024 16:00
Dr/Surgeon CONNORS, Curtis
Anaesthetist LENNON, John

## New Rehab Screen

Rehabilitation facilities are now able to capture data for the Australasian Rehabilitation Outcomes Centre (AROC) and the Australian National Subacute and Non-Acute Patient (AN-SNAP) datasets.

Appointments / Rehab Screen - 104 - JACKSON, Michael - 29/08/1958 (65) - Male
Cancel
Save

MRN 104 - JACKSON, Michael
DOB (29/08/1958 - 66)
Sex Male
FileNo 1
Fund BUP
Location Shaes Private Hospital (QLD)

Admission No. 392
Admission Date/Time 04/03/2024 06:00
Discharge Date/Time 04/03/2024 16:00
Dr/Surgeon CONNORS, Curtis
Anaesthetist LENNON, John

AROC Impairment Code
AROC Impairment Code
Assessment Only
AN-SNAP Class
Rehabilitation Plan Date
Discharge Plan Date

Clinical Data Items
Date of injury / impairment onset
Estimate time since onset
Date of relevant acute episode
Funding Source

Episode Start
Referral date
Assessment date
Data clinically ready for rehab care
Was there a delay in episode start

Prior To This Impairment
Type of accommodation prior to this impairment
Carer status prior to this impairment
Were any services being received within the month prior to this impairment?
If YES, please tick ALL services that were being received
Employment status prior to this impairment

Rehabilitation Program
Is there an existing comorbidity interfering with this episode?
If YES, please select up to 4 comorbidities from list below:

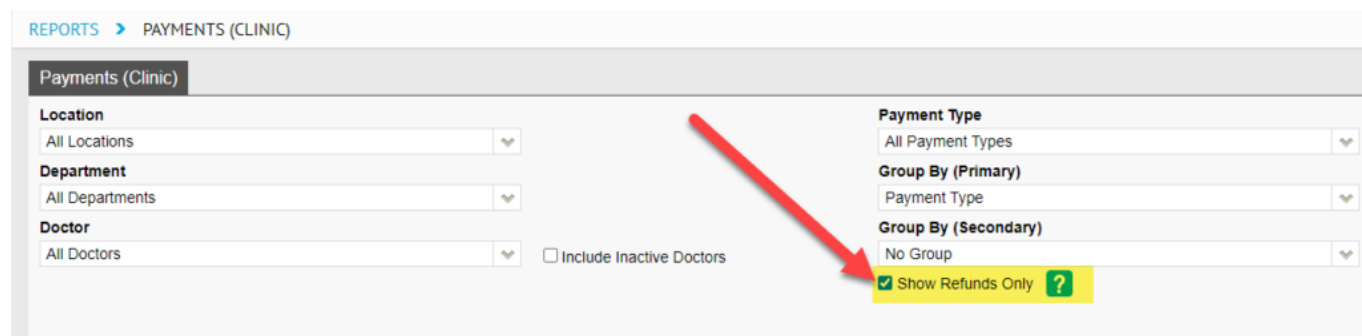
Episode End
Date clinically ready for discharge
Was there a delay in discharge
If YES, indicate reason(s) for delay:
Will discharge plan be available to patient prior to discharge?
Mode of episode end
Interim destination
Final destination
Carer status post discharge
Will any services be received post discharge?
If YES, please tick ALL services that were being received
Employment status after discharge



# [FYDO Clinic Update - 21/03/2024](#)

## Payments Report - Refunds

A new tick-box has been added to the **Payments Report** called **Show Refunds Only**. By ticking this tick-box, it will filter the report to show Refunded amounts only.



REPORTS > PAYMENTS (CLINIC)

**Payments (Clinic)**

**Location**  
All Locations

**Department**  
All Departments

**Doctor**  
All Doctors ☐ Include Inactive Doctors

**Payment Type**  
All Payment Types

**Group By (Primary)**  
Payment Type

**Group By (Secondary)**  
No Group

☒ Show Refunds Only ?

## Health Fund Number Character Limit

The **character limit** for the **health fund number field** has been extended to accommodate 33 characters. This will particularly assist clinics that bill Department of Defence patients, who are required to record the DAN and EPID numbers.

### ♥ Health Fund

#### Fund Name

ADF - Australian Defence Force

#### Membership No.

DAN: 123456J / EPID: 123456789

#### UPI

0

#### Insurance Status

Full Fee

## Improvements made to History Notes

Under the **Clinical** tab in a patient's file, there has been design improvements made to the **History Notes** screen. A patients list of **History Notes** will now auto adjust based on the screen size, as well as a scroll bar has been added to the **History Note** preview window when viewing long **Clinical Notes**. These improvements were made due to some users finding details/actions on the **History Notes** screen were being cut off when using a smaller screen.

### Bug Fixes:

- The Recalls SMS function issue has been resolved.

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For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

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## [FYDO Hospital Update - 21/03/2024](#)

### Health Fund Number Character Limit

The **character limit** for the **health fund number field** has been extended to accommodate 33 characters. This will particularly assist facilities that accommodate Department of Defence patients who are required to record the DAN and EPID numbers.

#### Health Fund

Fund Name

ADF - Australian Defence Force

Membership No.

DAN: 123456J / EPID: 123456789

UPI


0

Insurance Status

Full Fee

### Language and Country of Birth Fields

The options in the Language and Country of Birth Fields have been rearranged in alphabetical order. Users will still be able to start typing the entry that they require to show all matching options.

 Other Information

Marital Status

Married (including de facto)

Employment Status

Employer

Indigenous Status

Neither Aboriginal or Torres Strait Islander

Australian South Sea Islander

Yes

Language

English

Country of Birth

Australia

### Updated Webhook

The EpisodeItems - Add and Edit webhooks now include 'Other Service' items such as prostheses.

### Bug Fixes

- The EMR link in the Episodes screen is now working correctly.
- The Recalls SMS function issue has been resolved.
- The issue when trying to create a repeat Theatre Roster has been resolved.

## FYDO Hospital Update - 14/03/2024

### New Field for Contributor Email

A new field has been added, to the Patient Screen, to allow for facilities to record the **Contributors Email Address**.

The screenshot shows the 'Contributor' tab selected in the Patient Screen. The form includes fields for Relationship (Self), Title (Mr), First Name (James), Last Name (Dean), Address (777 East Eden Road), Suburb (CROSS ROADS), State (VIC), Postcode (3373), Mobile (0499-999-999), Home ((07)4699-9999), Work (( ) -), and Email (james@hollywood.com). The Email field is highlighted with a red box.

### Doctors - Audit Logs

Audit logs have now been added for the new Doctors fields.

The screenshot shows the 'Other' tab selected in the Doctor Details form for Dr. Shaun Murphy. The form includes fields for Dr Code (1), Title (Dr), First Name (Shaun), Surname (Murphy), Address, Suburb, Phone, Mobile, Email, Email CC, Qualification, Status (Active), Location (Shaes Private Hospital), Date of Birth (07/07/1996), Age (37), Sex, Dr ABN, Speciality (Gastroenterologist), Type, AHPRA, HPI-I, Expiry Date, Status, Last Verified, Approved Scope of Practice (Gastroenterologist), SoCP Conditions (Limited), Radio Use License (19/03/2025), Expiry Date, Colonoscopy Recertification (31/07/2024), Expiry Date, Insurance Company, Policy No (123456), Insured To (14/03/2024), Account Name, BSB No, and Account No. The Audit Log section, which includes the fields for Radio Use License, Expiry Date, Colonoscopy Recertification, and Expiry Date, is highlighted with a red box.

# Bug Fix

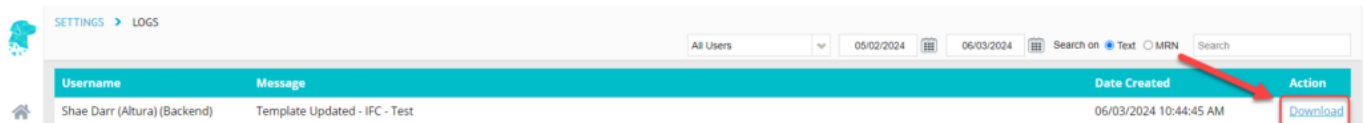
The issue that was affecting some Victorian Hospitals, trying to extract their VAED Health Data, has now be rectified.

## FYDO Clinic Update - 08/03/2024

### New Logs for Template Uploads

Clinics can now access audit logs for Template updates in FYDO. These logs will include the option to download the updated template, enabling users to search superseded versions if necessary.

Please note that this **Download** feature applies only to templates uploaded after this update and will not affect historical data.



SETTINGS > LOGS		All Users		05/02/2024	06/03/2024	Search on <input checked="" type="radio"/> Text <input type="radio"/> MRN	Search
Username	Message	Date Created		Action			
Shae Darr (Altura) (Backend)	Template Updated - IFC - Test	06/03/2024 10:44:45 AM		Download			

### Bug Fixes:

- The issue where a Referrings Doctors Type was visually not showing has been resolved.

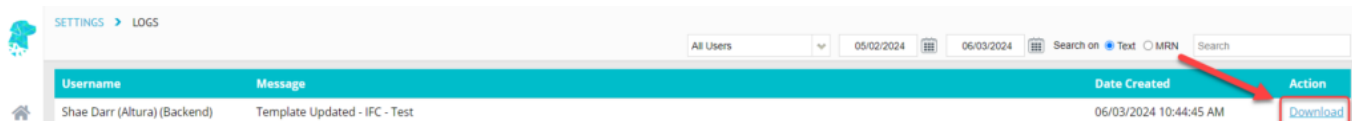
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## FYDO Hospital Update - 08/03/2024

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SETTINGS > LOGS		All Users		05/02/2024	06/03/2024	Search on <input checked="" type="radio"/> Text <input type="radio"/> MRN	Search
Username	Message	Date Created	Action				
Shae Darr (Altura) (Backend)	Template Updated - IFC - Test	06/03/2024 10:44:45 AM	<a href="#">Download</a>				

## Checkers for QLD Health Data Extracts

Additional checkers have been added to assist facilities accommodating Public Contracted Patients. These new checkers aim to reduce data extraction errors that occur when hospitals admit patients contracted from the public sector.

## HBF Dental Claims

HBF has requested structural changes to the way dental claims are transmitted via ECLIPSE for continued electronic acceptance. FYDO has now been updated to continue accommodating the electronic submission of dental claims to HBF via ECLIPSE.

## New API Parameter Added

The EpisodeDetailReportList API can now have cancelled episodes filtered out using the "ExcludeCancelledEpisodes": "True" parameter. This is to match the Episode Detail Report when also filtering out Cancelled Episodes.