

[FYDO Clinic Update - 06/09/2024](#)

New Look Make Appointment/Edit Appointment Screen

The **Make Appointment/Edit Appointment Screen** has received a makeover. It has all the same functionalities, just with a fresh new look.

Appointments / Make Appointment Clinic \$0.00 Hospital \$0.00 Total \$0.00 Cancel Save

Test, Kloe [🔗](#)

MRN 796
File No -
DOB -
Sex Female
Address [\(Hover to view\)](#)
Mobile -
Medicare -
Veterans -
Fund Code MPL
Fund No 123456AB
ID New

Appointment Details

Location ACSS Clinic Booking Code 1

Doctor / Room / Walk-in Baker1, Leticiaa Booking Code 2

Date 04/09/2024 Time 03:00 PM

Appointment Type Make Recurring Mins 15

Billing Type Medicare Fee Level 1 - MBS 100%

Notes

Referring Details

Previous Referrals

Referring Doctor ANDORRA, Test [Add Referring Doctor](#) Referral To

Referral Date 02/09/2024 Period 3 First Consult Site Referral (global) Open Access

Items

Code	Description	Action
<input type="text"/>	<input type="text"/>	<input type="text"/>

Future Appointments

Date	Time	Appointment Type	Provider
No future appointments found			

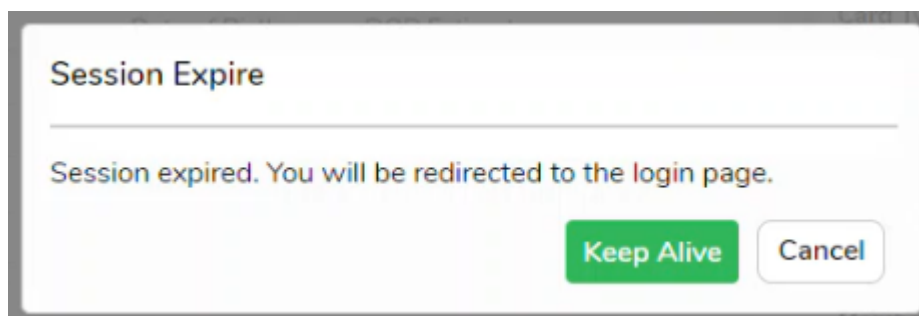
Recalls

Date	Reason	Provider	Location
No recalls found			

Audit

Session Expiry Alert

FYDO will now provide users an alert **2 minutes** prior to their **sessions expiring**, based on the hospital's individual System Configuration. This alert gives users the option to select **Keep Alive** to extend their session. If **Keep Alive** is not selected within the final 2 minutes, FYDO will automatically log out the user as per current protocol.



OPV & IHI Fields

Following wonderful feedback from our users, we have decided to swap the order of the **Individual Healthcare Identifier (IHI)** and the **Online Patient Verification (OPV)** fields for ease of use and functionality of the Patient Screen.

✓ Online Patient Verification (OPV)

Type

Health Fund

As at

04/09/2024

OPV Check

Last Medicare Check

Last Health Fund Check

Location

Shaes Private Hospital

Health Identifier

Health Identifier Number

MHR consent



IHI Check

Status

Record Status

Last Verified

Doctors Insurance Field

The **Insurance** field, on the **Doctors** details page, now includes pre-populated options for the most popular Insurance Companies. This field also allows free text entry, so additional companies can be typed in if required.

SETTINGS > DOCTORS > 2 - LENNON, JOHN

Doctor Details **Other**

Doctor Details

Dr Code 2 Title Dr

First Name John

Surname Lennon

Address 1 Penny Lane

Suburb STRAWBERRY FIELDS QLD 4444

Phone (07)4666-6666 Fax (07)4555-5555

Mobile 0444-444-444

Email john@letitbe.com.au

Email CC

Qualification

Status Active

Insurance

Insurance

Policy No

Insured To

Credentialing

Date of Credentialing

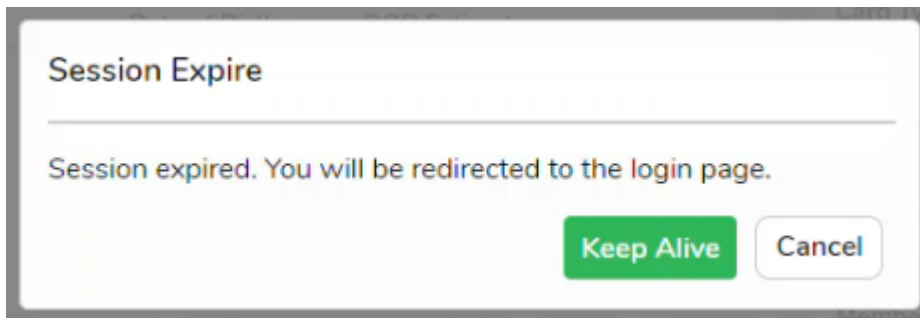
Avant
Berkshire Hathaway Specialty Insurance
Guild Professional Indemnity Insurance
MDA National
Medical Indemnity Protection Society (MIPS)
Medical Insurance Group Australia (MIGA)

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

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✓ Online Patient Verification (OPV)

Type	As at	
Health Fund <input type="text" value="Health Fund"/>	04/09/2024 <input type="text" value="04/09/2024"/>	
<input type="button" value="OPV Check"/>		
Last Medicare Check	Last Health Fund Check	
-	-	
Location		
Shaes Private Hospital <input type="text" value="Shaes Private Hospital"/>		
Health Identifier		
Health Identifier Number	MHR consent	
<input type="text"/>	<input checked="" type="checkbox"/>	
<input type="button" value="IHI Check"/>		
Status	Record Status	Last Verified
-	-	-

Admission Screen

The **Rehab Status** field, on the Admission Screen, has been renamed **Program Status** to better accommodate our diverse user base. Additionally, the option **Middle** has also been amended to **Middle / Continuation**.

MRN 103 - DAY, Doris	DOB (03/04/1922 - 102)
Admission No. 502	Admission Date/Time 22/07/2024 11:48
HCP and PHDB Data	
Admission Date	22/07/2024 <input type="text" value="22/07/2024"/>
Re-Admission	Not Applicable
Source of Referral	By Other Medical Practitioner
Transferred From	
Discharge Intent	Discharge to Usual Residence
Urgency of Admission	Planned
Service Category	Rehabilitation Care
Program Status	
Same Day Status	Start 1
Payer Identifier	Middle / Continuation 2
Mental Health Legal Sts	End 3
IHCP	Not inter-hospital contracted
Adm Weight	0 (g) <input type="text" value="0"/>
	Ambulance No. <input type="text"/>

Unbilled Revenue Report

The **Unbilled Revenue Report > Summary** has been enhanced to show the predicted revenue for each **Other Services (OS) Category**.

Shaes Private Hospital
Unbilled Revenue Report (Summary)
As at 04/09/2024 Episode Type - Admitted and Discharged, All Funds and All Wards and All Patient Categories

Fund	Admitting Dr	Dr Speciality	Type	LOS	Coding	Total	Accom	Theatre	Casebase	DRG	OS1	OS2	OS3	OS4	OS5	OS6	OS7	OS8
W/C	CONNORS, Curtis	IVF	D/O	1		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
AHM	BLACK, Jack	Surgeon	D/O	1		500.00	500.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total :						500.00	500.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Page 1 of 1 Date 04/09/2024 1:08 PM

Print Export To

Cancelled Episodes Report

Patient episodic **Health Fund Details** have now been added to the **Cancelled Episodes > Excel - Raw Data Export** Report.

C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
1	MRN	PatientName	AdmissionDate	Doctor	Status	PatCat	Procedure	CancelledReason	OtherNotes	TheatreID	TheatreList	DocID	Admitting Doctor	EpiFund	EpiFundId
2	102	Dean, James	03/09/2024	HOUSE, Greg	Booking	D/O	Left Cat & IOL	Cancelled			15 Day Program		7 HOUSE, Greg	BUP	56
3															

Doctors Insurance Field

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SETTINGS > DOCTORS > 2 - LENNON, JOHN

Doctor Details **Other**

Doctor Details

Dr Code: 2 Title: Dr

First Name: John

Surname: Lennon

Address: 1 Penny Lane

Suburb: STRAWBERRY FIELDS QLD 4444

Phone: (07)4666-6666 Fax: (07)4555-5555

Mobile: 0444-444-444

Email: john@letitbe.com.au

Email CC:

Qualification:

Status: Active

Insurance

Insurance: Insurance

Policy No: Avant

Insured To: Berkshire Hathaway Specialty Insurance
Guild Professional Indemnity Insurance
MDA National
Medical Indemnity Protection Society (MIPS)
Medical Insurance Group Australia (MIGA)

Credentialing

Date of Credentialing:

Webhooks

All episode webhooks now include current ward and bed details.

Bug Fix

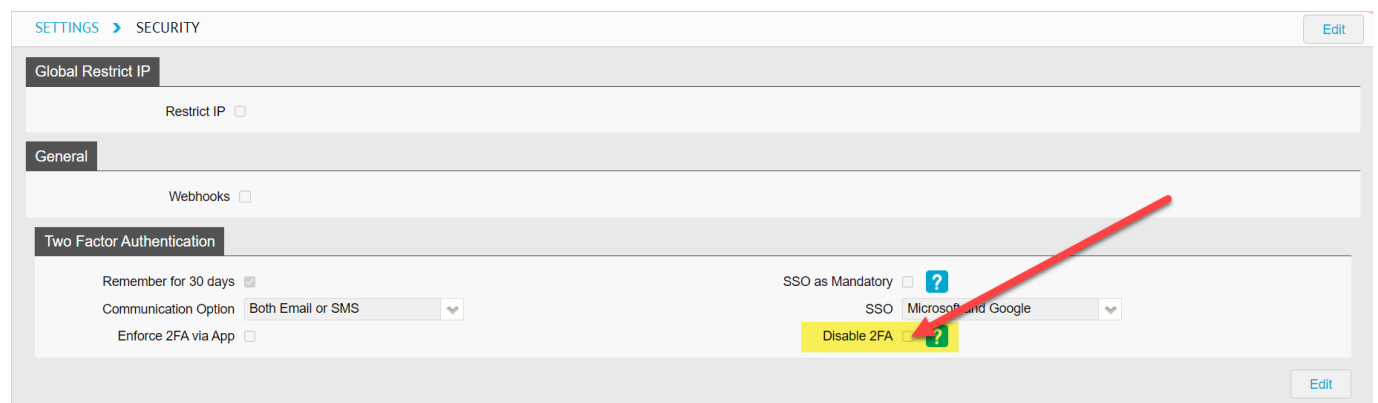
The issue that some users were experiencing with the FYDO **Drag & Drop** feature have now been rectified.

[FYDO Clinic Update - 30/08/2024](#)

Two-Factor Authentication

Facilities that utilise **Single Sign On (SSO)** are now able to disable **Two-Factor Authentication** if desired.

The option to disable can be found under **Settings > Security**.



Login - Audit Logs

New audit logs have been added to track login activity.

- Failed login attempt
- Temporary blocked

User login activity can be tracked by going to **Settings > Logs**.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 29/08/2024

Episode Stats Additions

Following the implementation of the Open Access field for referrals, this information has now been included in the **Episode Stats - Excel Raw Data Export**.

BB	BC	BD	BE	BF	BG	BH	BI	BJ	BK	BL
EpiSurgeonName	EpiSurgeon	SurgeonSpeciality	SurgeonSpecialityID	AnaesthetistName	AnaesthetistID	ReferringDr	ReferringDrID	ReferralDate	OpenAccess	ModeofSepPHDB
HOUSE, Greg	7	Gastroenterologist	117	LENNON, Dr John	2	NICK, Carter		1 01/08/2024	Y	9

Ready for Pick Up Field

The **Ready for Discharge/Ward** field, on the **Theatre Screen**, has been amended to accommodate an additional option. Users now have 2 fields that they can utilise for **Ready for Ward** and **Ready for Pick Up**.

The screenshot shows the Theatre Screen interface for a patient named DEAN, James. The 'Recovery 1' section contains two dropdown menus: 'Ready for Ward' and 'Ready for Pickup', which are highlighted with a red box and a red arrow pointing to them.

Episode Stats Report

For improved fluency and ease of reading, the Health Fund details on the **Episode Stats (Detail) Report** will now be indicated by the **Fund Code**, instead of the full Health Fund name, which caused the episodes to span multiple lines

Shaes Private Hospital
Episode Stats (Detail) based on Discharges 21/08/2024 - 28/08/2024
Location = Shaes Private Hospital

MRN	Adm No.	Patient Name	Sex	Procedure	Theatre	Fund	Surgeon	Adm Date	Dis Date
102	537	DEAN, James	M	Gastroscopy	Day Program	BUP	HOUSE, Greg	28/08/2024	28/08/2024
102	533	DEAN, James	M	Colonoscopy & Gastroscopy	Theatre 3	AHM	BLACK, Jack	21/08/2024	21/08/2024
148	534	PAN, Peter	M	Right Cat & IOL	Theatre 3	MPL	BLACK, Jack	21/08/2024	21/08/2024
114	535	SQUAREPANTS, Spongebob	M	Left Knee Arthroscopy	Theatre 3	BUP	BLACK, Jack	21/08/2024	22/08/2024

EpisodeStats-ShaesPrivateHospital Page 1 of 1 Date: 28/08/2024 4:44 PM # of Episode 4

Claim Details

There are now tokens available to print the address information for the **Bill To** company & **Other** company in the **Claim Details**.

A full list of hospital tokens can be found at <https://wiki.fydo.cloud/tokens-hospital/>

The screenshot shows a 'CLAIM DETAILS' form. At the top, there are navigation links: 'APPOINTMENTS > EDIT APPOINTMENT (121- HARD, WORK) > CLAIM DETAILS'. Below this, there are buttons for 'Save' and 'Cancel'. The form includes a 'Copy Previous Episode' dropdown set to 'Select Episode'. A section titled 'Worker's Comp & Third Party' contains fields for 'Injury' (Knee), 'Date of Injury' (01/01/2024), and 'Claim #' (SW123456789). Below this are two main sections: 'Bill To' and 'Other'. Each section has a dropdown for 'Biller ID' (The Best Insurance Company), a 'Type' dropdown (INS), a 'No' field (4), a 'Contact' field (Joe Blow), an 'Address' field (123 Insurance Lane), a 'Suburb' dropdown (MADDENS PLAINS), a 'State' dropdown (NSW), and a 'Postcode' field (2508). The 'Address' field in both sections is highlighted with a red box.

<<EpClaimEmp>>	Claim Employer Name
<<EpClaimEmpCon>>	Claim Employer Contact
<<EpClaimEmpAdd1>>	Claim Employer Address Line 1
<<EpClaimEmpAdd2>>	Claim Employer Address Line 2
<<EpClaimEmpAdd3>>	Claim Employer Address Line3
<<EpClaimEmpSub>>	Claim Employer Suburb
<<EpClaimEmpPost>>	Claim Employer Post Code
<<EpClaimEmpState>>	Claim Employer State

<<EpClaimCon>>	Claim Biller Contact
<<EpClaimInsAdd1>>	Claim Biller Address Line 1
<<EpClaimInsAdd2>>	Claim Biller Address Line 2
<<EpClaimInsAdd3>>	Claim Biller Address
<<EpClaimInsSub>>	Claim Biller Suburb
<<EpClaimInsPost>>	Claim Biller Post Code
<<EpClaimInsState>>	Claim Biller State

Webhooks & API's

We have included My Health Record (MHR) Individual Health Identifier (IHI) patient fields in the patient webhooks/APIs along with the MHR consent fields in episode webhooks/APIs.

Two Factor Authentication

Facilities that utilise **Single Sign On (SSO)** are now able to disable **Two-Factor Authentication** if desired.

[FYDO Hospital Update - 22/08/2024](#)

Bed Tracking - Handover Report

Additional options have been given to enhance the **Print Handover** feature in **Bed Tracking**. Users can now **Exclude Empty Beds** and print this report by **Ward**.

Print List

Template: Clinical Handover Report

Order: Ward, Bed

Ward: All Wards

Option: Exclude empty beds

Buttons: Print, Export To, Cancel

The patients **Status**, eg Booking, Admitted etc, can now be printed on the **Handover** Report using the token <<epistatus>>

Clinical Handover Sheet 22/08/2024 at 05:52

Ward Room	Patient Details	Doctor	PROCEDURE / Notes	Allergies
Water Lily 1	Porgy, Georgy DOB: 07/07/1987 (37) MRN: 128	HOUSE, Greg	Left Knee Arthroscopy Patient Status: Booking	Allergies: Pudding
Water Lily 1	Swagger, Bob Lee DOB: 08/12/1975 (48) MRN: 154	HOUSE, Greg	Left Shoulder Reconstruction Patient Status: Admitted	Allergies: Panadol
Water Lily 2	Dumpty, Humpty DOB: 15/04/1926 (98) MRN: 156	HOUSE, Greg	Left Knee Arthroscopy Patient Status: Booking	Allergies: Eggs

Rehab Screen Improvements

The Rehab Screen is now available for Ambulatory Pathway 4, providing a streamlined solution for meeting AROC data extraction requirements.

Appointments / Rehab (Pathway 4) - 102 - DEAN, James - 01/01/1942 (82) - Male

MRN 102 - DEAN, James | DOB (01/01/1942 - 82) | Sex Male | FileNo | Fund BUP | Location Shaes Private Hospital (QLD)

Admission No. 533 | Admission Date/Time 21/08/2024 06:00 | Discharge Date/Time 21/08/2024 16:00 | Dr/Surgeon BLACKJack | Anaesthetist MCCARTNEY,Paul

AROC Impairment Code: NDIS

Lawton Scores: Start, End, Date Completed

Stroke: Was rehabilitation aimed at: Upper limb function, Gait retraining (Yes/No)

[FYDO Hospital Update - 15/08/2024](#)

Chart Tracking Capabilities

Our newly enhanced Chart Tracking feature now allows you to assign statuses such as **Active**, **Inactive**, **Archived** or **Destroyed**.

Chart Tracking

Record Date: 14/08/2024

Record Time: 01:57 PM

Location: Off Site Storage Facility

Borrower: House, Greg

Note: **B I U A**

Status

- Active
- Inactive
- Archived
- Destroyed

Active

Cancel Save

Episode Stats Report

The **Arrival Time**, recorded when a patient is marked as 'Arrived', has been added to the **Episode Stats Report > Excel - Raw Data Export**.

BP	BQ	BR	BS	BT	BU	BV	M
ProcedureNotes	OtherNotes	Anaesthetic1	Anaesthetic2	AsaScore	ArrivedTime	MBS1v1	M
Right Knee Arthroscopy		G	N		14:44	45855	
Right Knee Arthroscopy		G	N		07:28	45855	

Podiatric Procedure Claim Default

Hospitals that facilitate Podiatric surgeries can now default all claims to Paperbase, reducing the number of ECLIPSE rejections.

To do this, go to **Settings > Doctors** and select **Podiatric** in the **Type** field.

SETTINGS > DOCTORS > 166 - ANKLE, FOOT

Doctor Details Other

Doctor Details

Dr Code: 166 Title: Dr

First Name: Foot Surname: Ankle Address: 123 Toe Terrace Suburb: FOOTSCRAY VIC: 3011 Phone: Mobile: Email: dr@metatarsai.com.au

Status: Active

Location: Hospital & NSW Hospital

Provider: Date of Birth: Dr ABN: Sex: Speciality (WA): Surgeon

Speciality: **Podiatric**

AHPRA: Expiry Date: Approved Scope of Practice: SoCP Conditions: Radio Use License: Expiry Date: Colonoscopy Recertification: Expiry Date:

By default, all claims for these doctors will be set to Paperbase when the invoice is raised. However, you can still manually amend this setting on a claim-by-claim basis when raising the invoice.

The screenshot shows the 'CREATE INVOICE' screen for a patient with MRN 1116. The patient's details include DOB (22/07/1989 - 35), Sex (Indeterminate/Intersex), File No, Fund (MPL), and Location (Hospital & NSW (NSW)). The admission number is 3868, and the admission date/time is 14/08/2024 06:00. The discharge date/time is 14/08/2024 16:00. The doctor/surgeon is ANKLE, Foot, and the anaesthetist is GREEN, Mark. The bill type is Per Diem. A red arrow points to a checkbox labeled 'Send via ECLIPSE' which is currently unchecked. Below this, there is an 'Accommodation' table with columns: From, To, Days, Description, Fee inc GST, GST, BedType, Adm, Accom, and Dis. The table contains one row for 'SameDay Accommodation Fee Band : 3' with a fee of 0.00 and GST of 0.00.

Outstanding Debt Alert

Facilities can now set an alert to flag patients with significant outstanding balances when booking appointments. This feature can be configured in **Settings > System Configuration** by entering a value to the '**Alert when making an appointment if money outstanding > than.....**' field.

The screenshot shows the 'Hospital' settings page. It features a grid of colored boxes representing different stages of patient care: Booking (pink), Arrived (purple), Admitted (light blue), Pre-op (dark blue), Anaesthetic Bay (orange), In Theatre (blue), Recovery 1 (light green), Recovery 2 (medium green), Recovery 3 (dark green), Ready for Discharge/Ward (red), and Discharged (teal). A red arrow points to the 'Alert when making an appointment if money outstanding > than' field, which is highlighted in yellow and contains the value '0.00'. The field is labeled 'M&A' and is set to 'Admission Date'.

An alert will be displayed if the patient being selected for a booking has an outstanding balance that exceeds the specified amount.

The screenshot shows a 'Patient Lookup' window for a patient named 'BLACK, Jack'. A dialog box titled 'Money Outstanding' is displayed in the foreground, stating 'The patient has \$63462.50' and has an 'OK' button. The background window shows search filters for 'Patient' and 'Other', and a list of patient records with columns for Surname, Day, Knight, Previous: Day, DOB, and Age.

FYDO Clinic Update - 08/08/2024

New Entitlement Card Fields

FYDO now has the capacity to list up to four **Entitlement Cards** with the new feature button **+Add new entitlement card** visible when editing the Patient Screen.

New tokens will need to be added to any forms that generate this information from FYDO. So please let us know if you have a form that requires amendment, and we can assist.

156 - DUMPTY, Humpty (15/04/1926 - 98) Total 0.00

Patient Details

Humpty DUMPTY

Patient ID 156
Sex Male
Age 98
Language English
Pending 0.00

Allergies

Medicare / DVA

Medicare Number Ref Expiry Eligibility
Veterans No. Veteran Card Colour DVA Auth.No DVA Auth. Date

Entitlement Cards

Card Type	Card Number	Expiry
Concession Card	12345678A	07/2024
Pension Card	98765432B	07/2024

+ Add new entitlement card

Occupation Field

A new field has been added to FYDO to document a patients **Occupation** for clinics that collect this data.

+ Other Information

Marital Status
Married (including de facto) ▼

Employment Status
▼

Indigenous Status
Neither Aboriginal or Torres Strait Islan... ▼

Occupation
▼

Employer
▼

Australian South Sea Islander
--- Select --- ▼

Bug Fixes

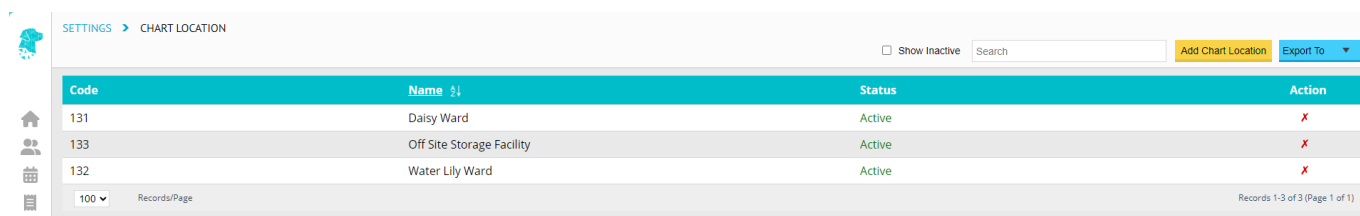
- Doctors Email Addresses can now be viewed again
- Doctors Files can now be added again
- The Expiry Date for Entitlement Cards is no longer a mandatory field

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[FYDO Hospital Update - 08/08/2024](#)

Chart Tracking Capabilities

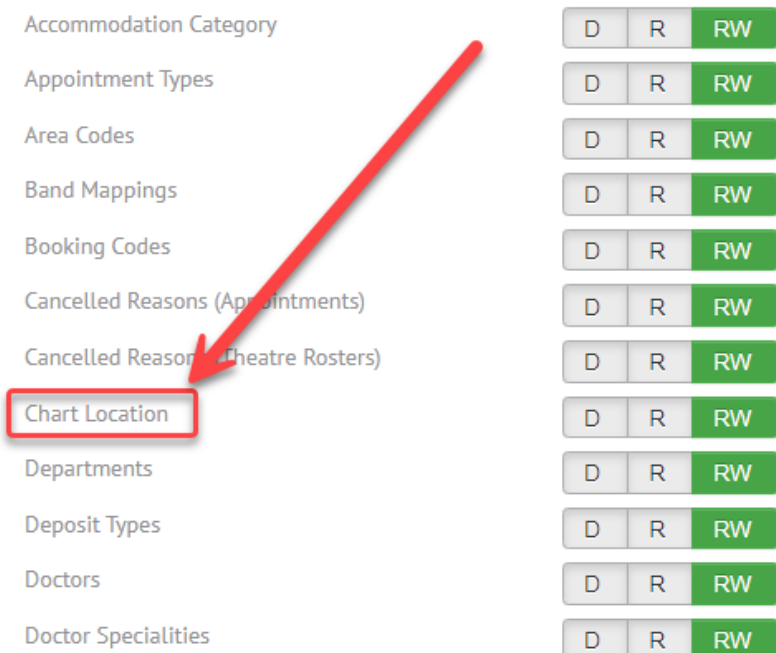
Phase 2 of this feature has now been implemented, allowing facilities to add their own personalised "Chart Locations". To make tracking Medical Records easier, this information can be added under **Settings > Chart Locations**.



Code	Name	Status	Action
131	Daisy Ward	Active	✗
133	Off Site Storage Facility	Active	✗
132	Water Lily Ward	Active	✗

A new **User Group Access Level** has also been added to allow or restrict the ability to add new Chart Locations.

Settings General



Accommodation Category	D	R	RW
Appointment Types	D	R	RW
Area Codes	D	R	RW
Band Mappings	D	R	RW
Booking Codes	D	R	RW
Cancelled Reasons (Appointments)	D	R	RW
Cancelled Reasons (Theatre Rosters)	D	R	RW
Chart Location	D	R	RW
Departments	D	R	RW
Deposit Types	D	R	RW
Doctors	D	R	RW
Doctor Specialities	D	R	RW

Handover / Bed Tracker Report

Hospitals are now able to generate a Handover List from the Bed Tracking to assist in hospital workflow. Whether you call it a Clinical Handover Sheet, Critical Handover Sheet, Bed Tracking Report, or something completely different, this template is accessible from the **Bed Tracking** screen by selecting **Print Handover**. Plus, it can be designed and customised to suit your hospital's

requirements, giving you the information that you need!



Clinical Handover Sheet 07/08/2024 at 16:01

Ward Room	Patient Details	Doctor	PROCEDURE / Notes	Allergies
Daisy 1	White, Snow DOB: 07/07/2017 (7) MRN: 147	HOUSE, Greg	Right Knee Reconstruction Consent Received: Y	Allergies: Apples
Daisy 2	Pan, Peter DOB: 08/12/1954 (69) MRN: 148	HOUSE, Greg	Removal of Wires Consent Received:	Allergies: Eggs
Daisy 3	Swagger, Bob Lee DOB: 08/12/1975 (48) MRN: 154	HOUSE, Greg	Left Shoulder Reconstruction Consent Received: Y	Allergies: Paracetamol

Unbilled Revenue API

Unbilled Revenue data can now be produced using the new FYDO API, as follows:
<https://fydo.cloud/Webhooksapi/Api/Report/GetUnbilledRevenueData>

Bug Fixes

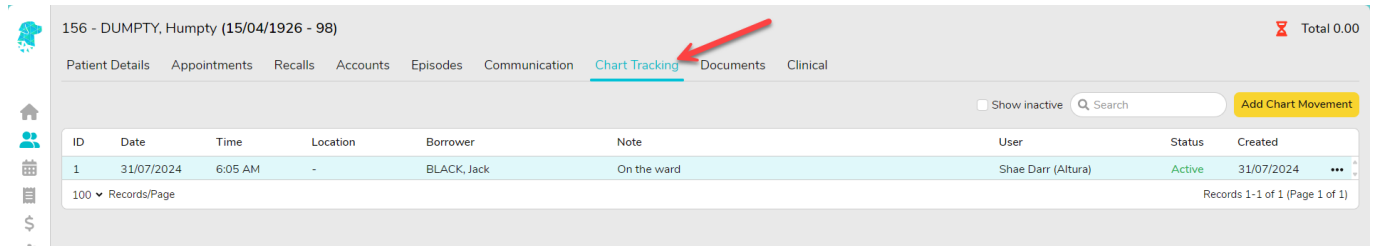
- Doctors Email Addresses can now be viewed again
- Doctors Files can now be added again
- The Expiry Date for Entitlement Cards is no longer a mandatory field

FYDO Hospital Update - 31/07/2024

Chart Tracking Capabilities

Facilities are now able to track charts with FYDOs new **Chart Tracking** tab.

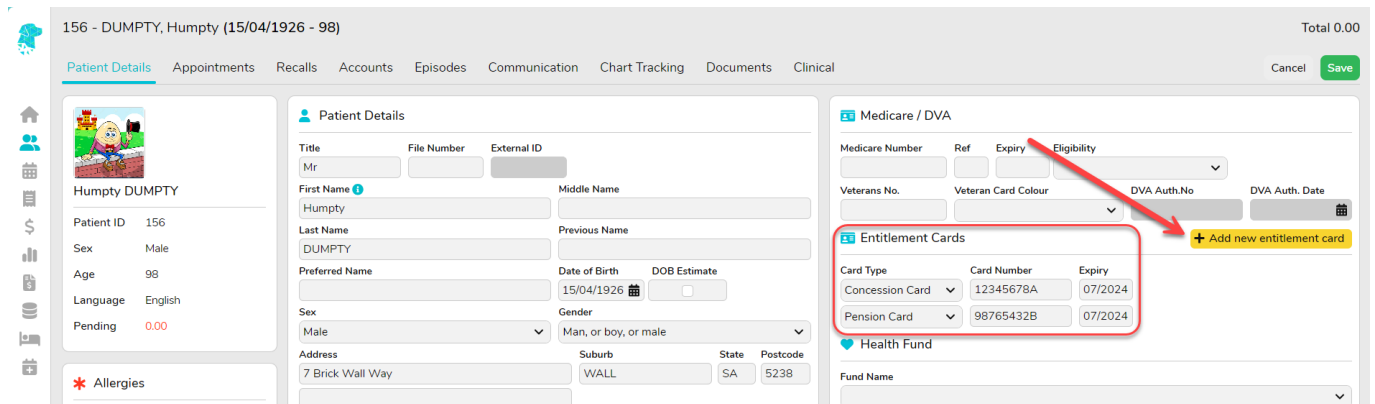
Phase 2 of this feature will allow facilities to add "Locations", for around their hospital, to list where the Medical Record currently is.



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Occupation Field

A new field has been added to FYDO to document a patients **Occupation** for facilities that require the collection of that data.

+ Other Information

Marital Status
 Married (including de facto) ▼

Occupation
 [Empty Input Field]

Employment Status
 [Empty Input Field] ▼

Employer
 [Empty Input Field] ▼

Indigenous Status
 Neither Aboriginal or Torres Strait Islan... ▼

Australian South Sea Islander
 --- Select --- ▼

Open Access Flag

Facilities will now be able to identify **Open Access** referrals, with the new tick box to allow this information to be documented on the **Make/Edit Appointment** Screen.

Phase 2 of this development will be to add this information to reports.

APPOINTMENTS > MAKE APPOINTMENT (156- DUMPTY, HUMPTY) Total 0.00 Save Cancel

Booking Details

Location: Shaes Private Hospital

Theatre/List: Theatre 3

Dr/Surgeon: CONNORS, Curtis

Surgical Assistant: Select Surgical Assistant

Other Surgical Assistant: Select Other Surgical Assistant

Anaesthetist: MCCARTNEY, Dr Paul

Anaesthetic (Primary): General

Apmt Date: 31/07/2024

Appointment Type: Special

Time: 10.00

Adm #: [Empty]

Mins: 30

Proc Notes: [Empty]

Other Notes: [Empty]

OEC Received
 OEC Checked
 Pre-Admission Contacted
 IFC Completed
 Admission Form Received
 Chart Ready
 Consent Received
 Post-Discharge Contacted

Patient Category: Day Only
 Start at Day: 1
 Discharge: 0
 01/01/1753

Accom Type: Accom - Medical
 Room Type: Private

Provisional DRG: [Empty]
 Bed Notes: [Empty]

Booking Code 1: [Empty]
 Booking Code 2: [Empty]

Food Instructions: [Empty]

Fund Details

Health Fund: [Empty]

Membership No.: [Empty]

UPI: [Empty]

Excess: 0.00

Co-pay: 0.00

Insurance Status: Full Fee

Claim Details: [Empty]

Items

Code	Description	Band	Session	Action
[Empty]	[Empty]	[Empty]	[Empty]	[X]

Other Services

Code	Description	Qty	Date of Srv	Send Invoice To	Action
[Empty]	[Empty]	0	[Empty]	[Empty]	[X]

Referring Details

Previous Referrals: [Empty]

Referring Doctor: ADD REFERRING DOCTOR
 CARTER, Nick x

Referral To: Search for a Referral To

Referral Date: 01/07/2024
 Period: 12
 First Consult: [Empty]

Site Referral (global)
 Open Access

ADD ANOTHER REFERRAL

DRG Contract Additions

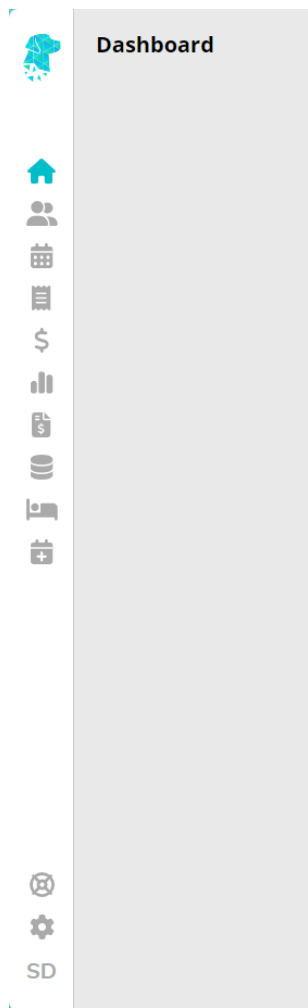
We have updated our billing engine rules, to cater for complex, long-stay, DRG contracts.

[FYDO Hospital Update - 11/07/2024](#)

New Menu Design

We're thrilled to announce that our Main Menu has received a fresh, new look! While it remains as functional and easy-to-use as ever, we have enhanced the design to provide you with an even more

enjoyable experience.



Additional Referring Doctor Fields

Users are now able to document additional **Phone Numbers** for the Referring Doctors, with the introduction of 2 new fields. These can be found in Settings > Referring Doctors.

A screenshot of a web application form titled 'Referring Doctor Details'. The form is for a doctor named '1 - CARTER, NICK'. It contains various fields for personal and professional information. A red arrow points from the top center of the form to the 'Alternate Phone1' field, which is highlighted with a red border. The 'Alternate Phone1' field is currently empty and contains the text '() -'. Other fields include 'Number', 'Provider Number', 'Type', 'Speciality', 'Email', 'Mobile', 'Created On', 'Birthdate', and 'Status'. The 'Status' field is checked and labeled 'Active'. The form is set against a light grey background with a sidebar on the left containing navigation icons.