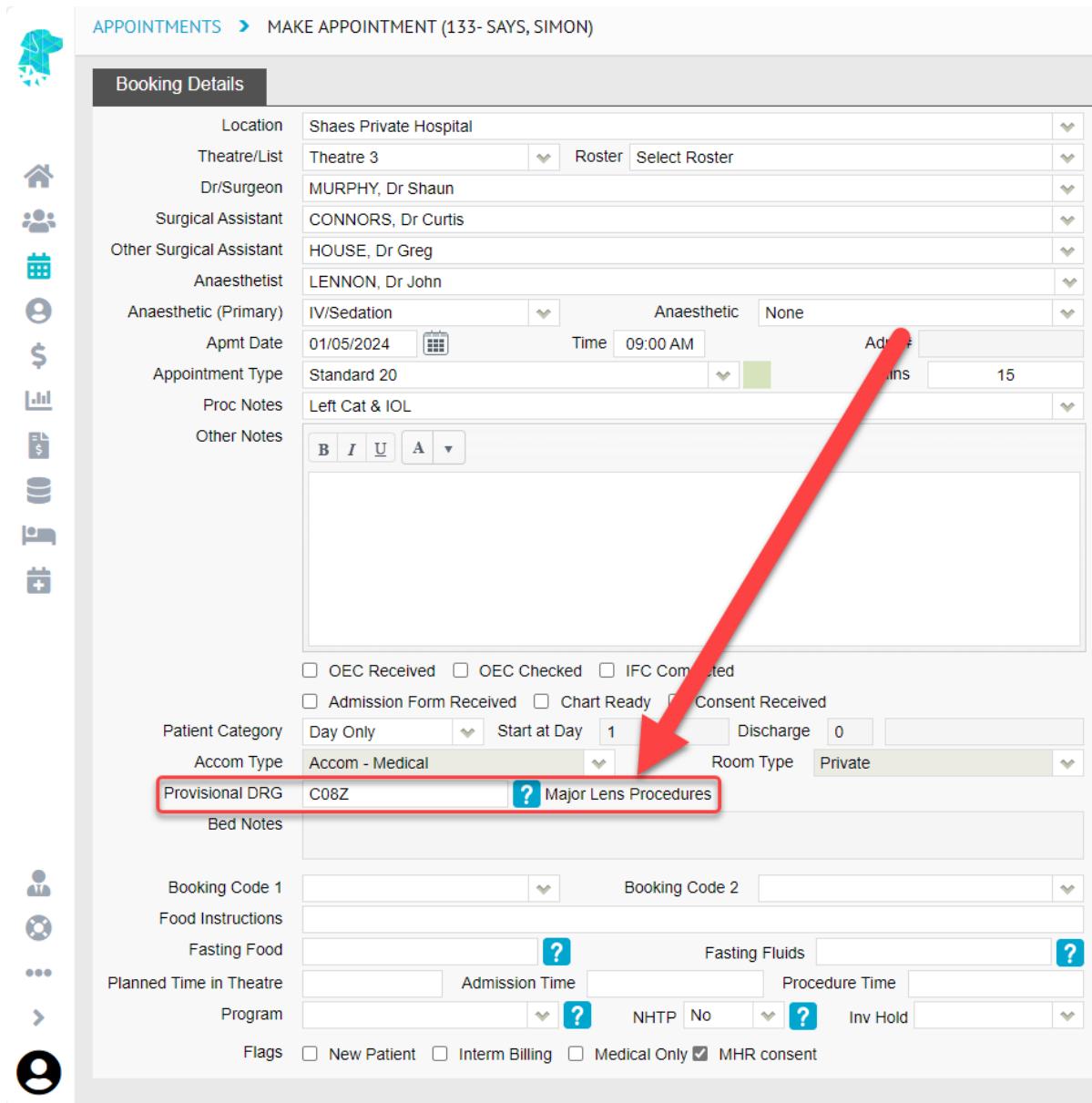


FYDO Hospital Update - 02/05/2024

New Provisional DRG Field

The Edit Appointment screen now includes a new field where users can specify a **Provisional DRG** for each episode. This enhancement enables facilities with DRG-based health fund contracts to generate more accurate revenue predictions when using the **Unbilled Revenue Report**.



The screenshot shows the 'Edit Appointment' screen in the FYDO system. The main title is 'APPOINTMENTS > MAKE APPOINTMENT (133- SAYS, SIMON)'. On the left, there is a vertical toolbar with various icons. The main panel is titled 'Booking Details' and contains fields for Location (Shaes Private Hospital), Theatre/List (Theatre 3), Dr/Surgeon (MURPHY, Dr Shaun), Surgical Assistant (CONNORS, Dr Curtis), Other Surgical Assistant (HOUSE, Dr Greg), Anaesthetist (LENNON, Dr John), Anaesthetic (Primary) (IV/Sedation), Apmt Date (01/05/2024), Appointment Type (Standard 20), Proc Notes (Left Cat & IOL), and Other Notes (with rich text editor buttons B, I, U, A). Below these are checkboxes for OEC Received, OEC Checked, IFC Completed, Admission Form Received, Chart Ready, and Consent Received. The Patient Category is set to Day Only, and the Accom Type is set to Accom - Medical. A red arrow points to the 'Provisional DRG' field, which contains 'C08Z' and a tooltip 'Major Lens Procedures'. Other fields include Bed Notes, Booking Code 1, Food Instructions, Fasting Food, Planned Time in Theatre, Admission Time, Procedure Time, Program, NHTP (No), Inv Hold, and Flags (New Patient, Interm Billing, Medical Only, MHR consent). The 'Provisional DRG' field is highlighted with a red box.

Coder Field Default

The **Coder** field, on the Coding Screen, will now automatically populate the name of the user logged into FYDO. This update will save time for coders in our Western Australia hospitals, eliminating the need for manual entry of their names.

APPOINTMENTS > CODING SCREEN
Total **-500.00**
[Save](#)
[Cancel](#)

MRN 133 - SAYS_Simon	DOB (16/04/1986 - 38)	Sex Male	FileNo	Fund HCF	Location Shaes Private Hospital (QLD)
Admission No. 453	Admission Date/Time 01/05/2024 08:00		Discharge Date/Time -	Dr/Surgeon MURPHY,Shaun	Anaesthetist LENNON,John
Diagnosis <div style="border: 1px solid red; padding: 2px; width: 100px; margin-bottom: 5px;">Coder : S Surname</div> <div style="display: flex; justify-content: space-between; align-items: center;"> Copy Previous Coding Select Episode ▼ </div>			Documents		
#	Type	Code	Description	Indicator	Action
1	P - Principal Diagnosis	▼		▼	X

Enhancements to the Edit Appointment Screen

The **Edit Appointment** screen now displays the Session/Theatre Visit number for each Item. Additionally, the **Multiple** alert will appear for episodes with subsequent visits to theatre. This function will not affect facilities that only ever facilitate single visits to theatre.

Booking Details

Location	Shaes Private Hospital
Theatre/List	Theatre 3
Dr/Surgeon	MURPHY, Dr Shaun
Surgical Assistant	CONNORS, Dr Curtis
Other Surgical Assistant	HOUSE, Dr Greg
Anaesthetist	LENNON, Dr John
Anaesthetic (Primary)	IV/Sedation
Appt Date	01/05/2024
Appointment Type	Standard 20
Proc Notes	Left Cat & IOL
Other Notes	

Total **-500.00**

Fund Details

Health Fund	HCF - HCF of Australia Limited
Membership No.	123456
Insurance Status	Full Fee
UPI	0
Excess	0.00
Co-pay	0.00
Claim Details	

Save **Cancel**

Items **Multiple**

Code	Description	Band	Session	Action
42702	Lens extraction and insertion of intraocular lens, excluding surgery performed for the correction of refractive error except for anisometropia greater than 3 dioptres following the removal of cataract in the first eye (Anaes.)	6	1	X
42725	Vitrectomy via pars plana sclerotomy, including one or more of the following: (a) removal of vitreous; (b) division of vitreous bands; (c) removal of epiretinal membranes; (d) capsulotomy (Anaes.)	7	2	X
				X

Bug Fixes

- The issues some users experienced with the Episode Stats Report have been resolved.
- The issue affected the Revenue Report > Raw Data Export has been resolved.

FYDO Hospital Update - 25/04/2024

Interactive Arrears Report Enhancements

Think our **Interactive Arrears Report** couldn't get any better?! Think again! We've added two new columns to make debt recovery from the health funds even easier!

Now, users can easily view whether a claim has been accepted by the health fund and how much is being paid - all from one screen!

REPORTS > ARREARS (HOSPITAL)

Arrears (Hospital)

Location
All Locations

Doctor
All Doctors

Fund
All Funds

Period
All Debt

Minimum Balance

Show accounts requiring a refund only

Next FU
All

Report Types
 Detail Summary Interactive

As at
24/04/2024

Update **Export To**

Patient Name	MRN	DOS	Doctor	Inv Num	Inv Date	Balance	Fund Name	ECLIPSE	ECLIPSE \$	Next FU	Notes
DAY, Doris	149	15/04/2024	HOUSE, Greg	220	15/04/2024	\$250.00	BUP				-
DEAN, James	102	15/04/2024	HOUSE, Greg	216	15/04/2024	\$1,529.00	MPL	Approved	\$575.00		-
MIDDLETON, Catherine	107	15/04/2024	HOUSE, Greg	217	16/04/2024	\$3,600.00	QCH				-
SQUAREPANTS, Spongebob	114	15/04/2024	HOUSE, Greg	219	16/04/2024	\$1,500.00	U/I				-
STEWART, Alfred	110	15/04/2024	HOUSE, Greg	218	16/04/2024	\$3,129.00	AUH	Approved	\$1,443.00		-
KNIGHT, Kathy	122	12/04/2024	MURPHY, Shaun	215	15/04/2024	(\$200.00)	MPL				-

Additional data has also been incorporated into the **Interactive Arrears Report > Export - Raw Data** to include the following:

- Bill Type (*ECLIPSE or Paperbase claim*)
- ECLIPSE Sent Date
- ECLIPSE Response Status (*Approved or Rejected*)
- ECLIPSE Amount Paid

	J	K	L	M	N	O	P	Q	R	S	T	U	V
1	As at Date	Next FU	Notes	LocationName	Paid(Payment)	Paid(Deposit)	Billtype	ECLIPSE Sent	ECLIPSE	ECLIPSE \$	EpiNum	AdmissionNumber	Discharge
2	24/04/2024			Shaes Private H	0	-200	ECLIPSE	18/04/2024	Approved	150	1 347		02/01/202
3	24/04/2024			Shaes Private H	0	-1500	Paperbase			0	5 266		30/08/202
4	24/04/2024			Shaes Private H	0	0	Paperbase			0	6 349		09/01/202
5	24/04/2024	01/04/2023	Testing with a	Shaes Private H	0	-500	Paperbase			0	4 97		
6	24/04/2024			Shaes Private H	0	0	ECLIPSE	1/04/2024	Approved	1084	5 226		02/08/202
7	24/04/2024			Shaes Private H	0	0	Paperbase			0	10 355		06/02/202

Bug Fix

The issue preventing some facilities from running the Length of Stay Report has been resolved.

FYDO Hospital Update - 18/04/2024

New Appointments Report

FYDO has introduced a new report that provides users with statistics for **all appointments**, irrespective of their admission or discharge status. This report includes all bookings, making it suitable for use of facility planning, even for future dates when patients have not yet been admitted. Additionally, the report offers various filter options, along with group by and order options, making it a valuable addition to the FYDO reports library.

REPORTS > APPOINTMENTS REPORT

Appointments Report

Location: All Locations

Doctor: All Doctors

Theatre: All Theatres

Appointment Type: All Appointments

Health Fund: All Funds

Patient Category: All Patient Categories

Booking Code 1: All Booking Codes 1

Booking Code 2: All Booking Codes 2

Report Type: Summary

From: 01/04/2024

To: 17/04/2024

Cancelled: All Cancelled

Exclude all cancelled appointments

Group By (Primary): Doctor / Room

Group By (Secondary): No Group

Order By: Alphabetically

Shaes Private Hospital
Appointments-Hospital (Summary) between 01/04/2024 - 17/04/2024
Grouped by Doctor / Room for All Locations

Id	Doctor / Room	Percentage	Appointments
9	CONNORS, Curtis	19.05%	4
7	HOUSE, Greg	38.10%	8
1	MURPHY, Shaun	42.86%	9
		Total	100.00%
			21

Appointments-Hospital-ShaesPrivateHospital Page 1 of 1 Date: 17/04/2024 11:12 AM

Print Export To

WorkCover Claim Details - Copy Previous

FYDO now offers users the ability to copy previous **Claim Details** for WorkCover or Third-Party admissions. This feature is especially advantageous, and will greatly reduce data entry, for hospitals handling WorkCover patients who require multiple admissions throughout their treatment.

APPOINTMENTS > EDIT APPOINTMENT (149-DAY, DORIS) > CLAIM DETAILS

Copy Previous Episode

Worker's Comp & Third

5	11/04/2024	Select Episode
2	09/04/2024	MURPHY, Shaun
HOUSE, Greg		
Injury		
Date of Injury		
Claim #		

Bill To

Biller ID		No
Type		
Contact		
Address		
Suburb	State	Postcode

Other

Other ID		No
Type		
Contact		
Address		
Suburb	State	Postcode

Save Cancel

Print List - Excel Raw Data Additions

Additional data types have been added to the **Print List > Export to Excel - Raw Data Report** to assist users in collating data. Some of the newly included fields are:

- Medicare Eligibility
- DVA Number and Colour
- Pension Number
- Country of Birth
- Check List Tick Box Information
- Next Of Kin, Emergency Contact, Contributor and Pick Up Person Details
- And more!

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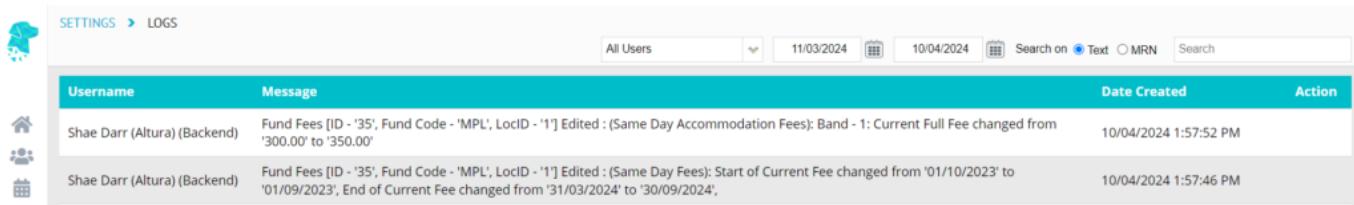
X

<span style="font-size: 20px;

FYDO Hospital Update - 11/04/2024

Fees Setup Audit Log

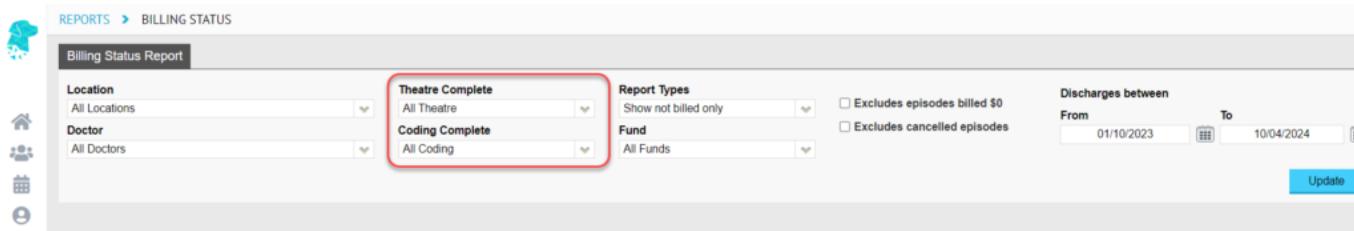
FYDO now maintains a comprehensive audit log for any amendments made to fees in the **Fees Setup**. These logs can be accessed by navigating to **Settings > Logs** and searching for the relevant health fund.



Username	Message	Date Created	Action
Shae Darr (Altura) (Backend)	Fund Fees [ID - '35', Fund Code - 'MPL', LocID - '1'] Edited : (Same Day Accommodation Fees): Band - 1: Current Full Fee changed from '300.00' to '350.00'	10/04/2024 1:57:52 PM	
Shae Darr (Altura) (Backend)	Fund Fees [ID - '35', Fund Code - 'MPL', LocID - '1'] Edited : (Same Day Fees): Start of Current Fee changed from '01/10/2023' to '01/09/2023', End of Current Fee changed from '31/03/2024' to '30/09/2024',	10/04/2024 1:57:46 PM	

Billing Status Report - Show Not Billed Additional Filters

To facilitate an even MORE efficient invoicing and coding process, additional filters have been incorporated into the new **Interactive Show Not Billed Report**. Users can now filter by **Theatre Complete Status** and **Coding Complete Status**.



The screenshot shows the 'Billing Status Report' page. It includes filters for 'Location' (All Locations, All Theatre, All Doctors), 'Report Types' (Show not billed only, Excludes episodes billed \$0, Fund, Excludes cancelled episodes), and 'Discharges between' (From 01/10/2023, To 10/04/2024). A red box highlights the 'Theatre Complete' and 'Coding Complete' dropdowns, which are set to 'All Theatre' and 'All Coding' respectively.

Preadmit Holding Bay - Updates Episodes Screen

Users can now update health fund details, for the patients' associated episodes, directly from the Preadmit Holding Bay.

Health Fund Update

Fund	AHM	Membership No.	1231234	UPI	0
------	-----	----------------	---------	-----	---

Existing Episode Health Fund Details

Since you have updated the patients health fund details, select which episodes you would like to also update. We have auto selected all future episodes.

Update	Date	Fund	Membership No	UPI	Patient Name
<input checked="" type="checkbox"/>	04/03/2024	BUP	12312345	0	Day, Doris
<input checked="" type="checkbox"/>	22/02/2024	BUP	12312345	0	Day, Doris
<input type="checkbox"/>	19/02/2024	BUP	12312345	0	Day, Doris
<input type="checkbox"/>	09/01/2024	BUP	12312345	0	Day, Doris
<input type="checkbox"/>	12/12/2023	BUP	12312345	0	Day, Doris
<input type="checkbox"/>	17/11/2023	BUP	12312345	0	Day, Doris

[Do nothing](#) [Okay](#)

Revenue Report - Data added to Excel Raw Data Export

The Revenue Report Export to Excel - Raw Data now includes additional fields:

- The National Procedure Banding for the primary MBS item
- The State Procedure Banding for the primary MBS item
- The episode Booking Time
- The File Number for facilities that utilise this field

FYDO Hospital Update - 04/04/2024

New 'Copy Next of Kin' Feature

There is now an additional option added to the **Emergency Contact**, **Contributor** and **Pick Up Person** tabs, which enables users to copy the **Next of Kin** details. While the option to **Copy Patient Details** remains available, this new feature will reduce repetitive data entry, particularly when the Next of Kin, Emergency Contact, Contributor and Pick Up Person are all the same.

Relationship *i* Title

First Name Last Name

Address Suburb State Postcode

Mobile Home Work

() - () -

Copy Next Of Kin Details **Copy Patient Details**

Episode Screen Heading Amendments

The important information displayed at the top of each Episodes Screen has been updated to now include the **File Number**. This enhancement will be particularly advantageous for facilities that utilise both the File Number and the MRN.

New Rehab Screen

Rehabilitation facilities are now able to capture data for the Australasian Rehabilitation Outcomes Centre (AROC) and the Australian National Subacute and Non-Acute Patient (AN-SNAP) datasets.

Appointments / Rehab Screen - 104 - JACKSON, Michael - 29/08/1958 (65) - Male

MRN 104 - JACKSON, Michael DOB (29/08/1958 - 66) Sex Male FileNo 1 Fund BUP Location Shaes Private Hospital (QLD)

Admission No. 392 Admission Date/Time 04/03/2024 06:00 Discharge Date/Time 04/03/2024 16:00 Dr/Surgeon CONNORS,Curtis Anaesthetist LENNON,John

AROC Impairment Code

Clinical Data Items

Episode Start

Prior To This Impairment

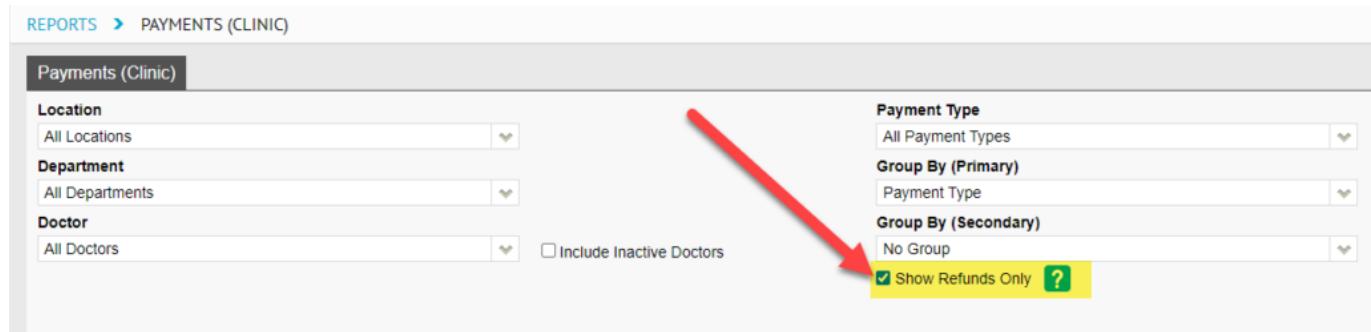
Rehabilitation Program

Episode End

FYDO Clinic Update - 21/03/2024

Payments Report - Refunds

A new tick-box has been added to the **Payments Report** called **Show Refunds Only**. By ticking this tick-box, it will filter the report to show Refunded amounts only.



Health Fund Number Character Limit

The **character limit** for the **health fund number field** has been extended to accommodate 33 characters. This will particularly assist clinics that bill Department of Defence patients, who are required to record the DAN and EPID numbers.

Health Fund

Fund Name

ADF - Australian Defence Force

Membership No.

DAN: 123456J / EPID: 123456789

UPI

0

Insurance Status

Full Fee

Improvements made to History Notes

Under the **Clinical** tab in a patient's file, there has been design improvements made to the **History Notes** screen. A patients list of **History Notes** will now auto adjust based on the screen size, as well as a scroll bar has been added to the **History Note** preview window when viewing long **Clinical Notes**. These improvements were made due to some users finding details/actions on the **History Notes** screen were being cut off when using a smaller screen.

Bug Fixes:

- The Recalls SMS function issue has been resolved.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 21/03/2024

Health Fund Number Character Limit

The **character limit** for the **health fund number field** has been extended to accommodate 33 characters. This will particularly assist facilities that accommodate Department of Defence patients who are required to record the DAN and EPID numbers.

Health Fund

Fund Name

ADF - Australian Defence Force

Membership No.

DAN: 123456J / EPID: 123456789

UPI

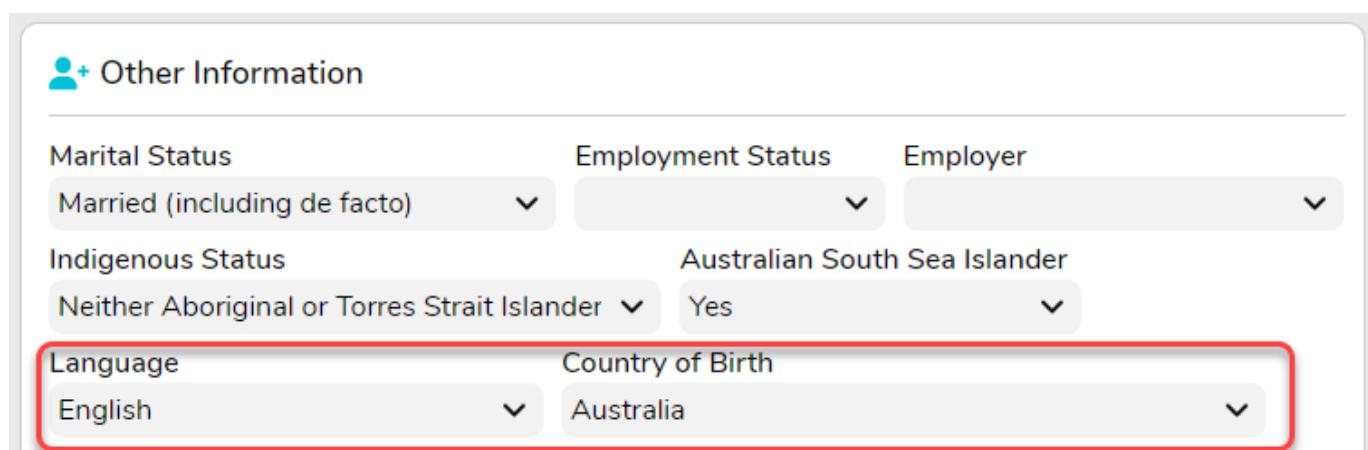
0

Insurance Status

Full Fee

Language and Country of Birth Fields

The options in the Language and Country of Birth Fields have been rearranged in alphabetical order. Users will still be able to start typing the entry that they require to show all matching options.



 Other Information

Marital Status	Employment Status	Employer
Married (including de facto)		
Indigenous Status	Australian South Sea Islander	
Neither Aboriginal or Torres Strait Islander	Yes	
Language	Country of Birth	
English	Australia	

Updated Webhook

The EpisodeItems - Add and Edit webhooks now include 'Other Service' items such as prostheses.

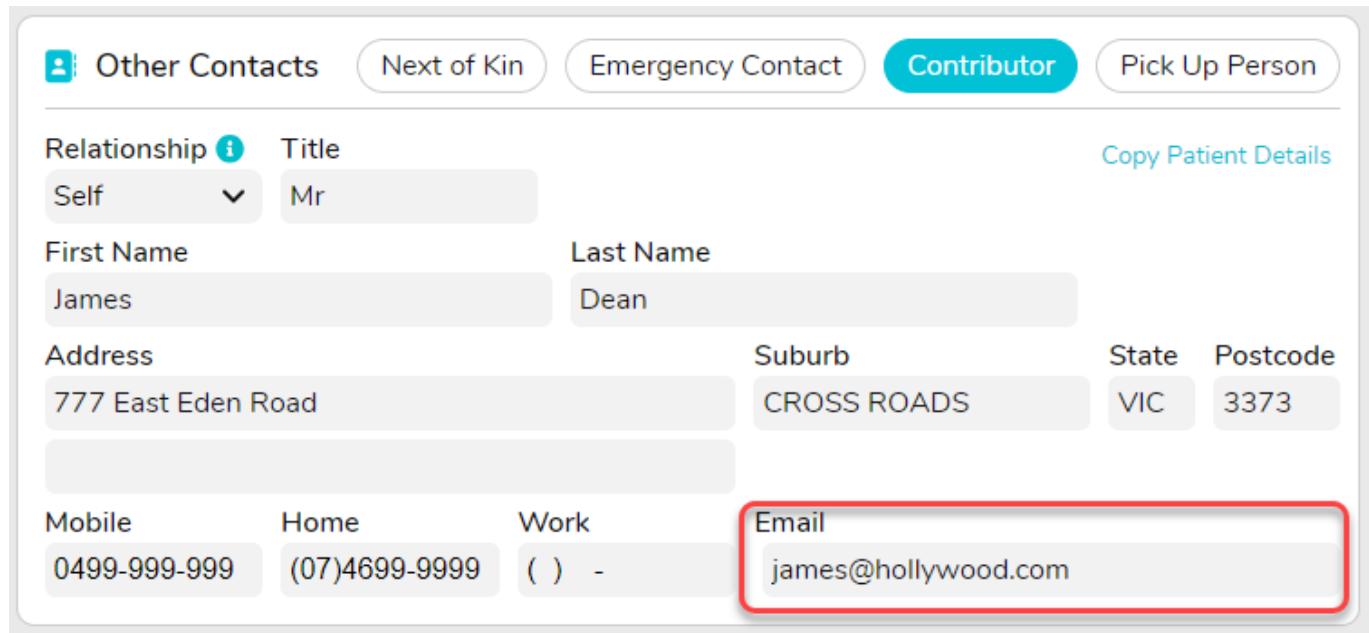
Bug Fixes

- The EMR link in the Episodes screen is now working correctly.
- The Recalls SMS function issue has been resolved.
- The issue when trying to create a repeat Theatre Roster has been resolved.

FYDO Hospital Update - 14/03/2024

New Field for Contributor Email

A new field has been added, to the Patient Screen, to allow for facilities to record the **Contributors Email Address**.

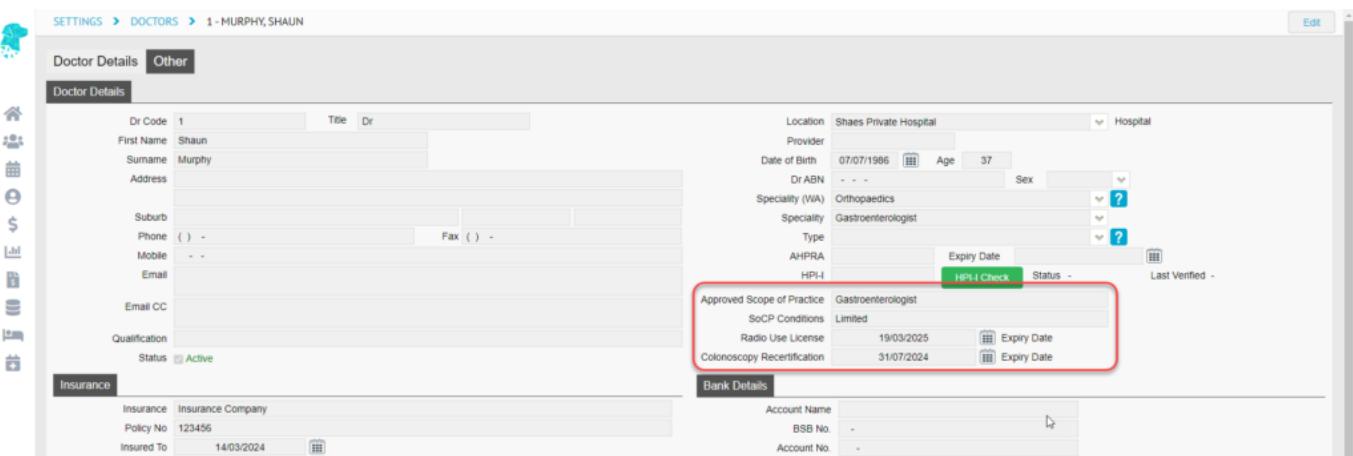


The screenshot shows the 'Contributor' tab selected in the top navigation bar. The 'Email' field is highlighted with a red box and contains the value 'james@hollywood.com'.

Relationship	Title	Copy Patient Details		
Self	Mr			
First Name	Last Name			
James	Dean			
Address	Suburb	State	Postcode	
777 East Eden Road	CROSS ROADS	VIC	3373	
Mobile	Home	Work	Email	
0499-999-999	(07)4699-9999	() -	james@hollywood.com	

Doctors - Audit Logs

Audit logs have now been added for the new Doctors fields.



The screenshot shows the 'Other' tab selected in the top navigation bar. A red box highlights the 'Approved Scope of Practice' section, which includes fields for Gastroenterologist, SoCP Conditions (Limited), Radio Use License (Expiry Date 19/03/2025), and Colonoscopy Recertification (Expiry Date 31/07/2024).

Approved Scope of Practice	Gastroenterologist
SoCP Conditions	Limited
Radio Use License	19/03/2025
Colonoscopy Recertification	31/07/2024

Bug Fix

The issue that was affecting some Victorian Hospitals, trying to extract their VAED Health Data, has now be rectified.

FYDO Clinic Update - 08/03/2024

New Logs for Template Uploads

Clinics can now access audit logs for Template updates in FYDO. These logs will include the option to download the updated template, enabling users to search superseded versions if necessary.

Please note that this **Download** feature applies only to templates uploaded after this update and will not affect historical data.



AUDIT LOGS			
Username	Message	Date Created	Action
Shae Darr (Altura) (Backend)	Template Updated - IFC - Test	06/03/2024 10:44:45 AM	Download

Bug Fixes:

- The issue where a Referrals Doctors Type was visually not showing has been resolved.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 08/03/2024

New Logs for Template Uploads

Facilities can now access audit logs for Template updates in FYDO. These logs will include the option to download the updated template, enabling users to search superseded versions if necessary.

Please note that this **Download** feature applies only to templates uploaded after this update and will not affect historic data.



Username	Message	Date Created	Action
Shae Darr (Altura) (Backend)	Template Updated - IFC - Test	06/03/2024 10:44:45 AM	Download

Checkers for QLD Health Data Extracts

Additional checkers have been added to assist facilities accommodating Public Contracted Patients. These new checkers aim to reduce data extraction errors that occur when hospitals admit patients contracted from the public sector.

HBF Dental Claims

HBF has requested structural changes to the way dental claims are transmitted via ECLIPSE for continued electronic acceptance. FYDO has now been updated to continue accommodating the electronic submission of dental claims to HBF via ECLIPSE.

New API Parameter Added

The EpisodeDetailReportList API can now have cancelled episodes filtered out using the "ExcludeCancelledEpisodes": "True" parameter. This is to match the Episode Detail Report when also filtering out Cancelled Episodes.