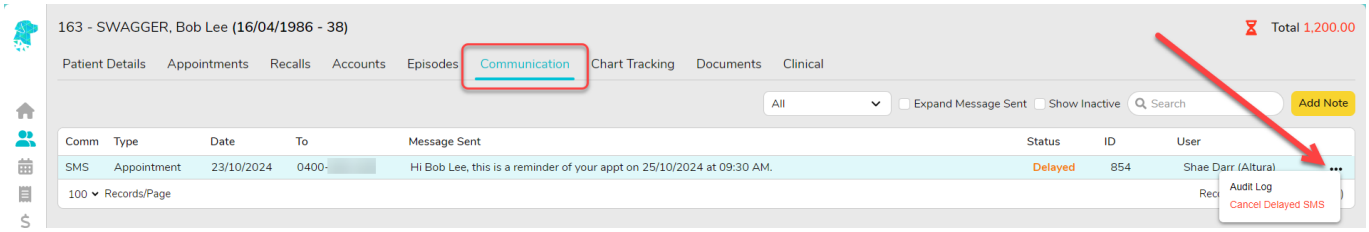
FYDO Clinic Update – 24/10/2024

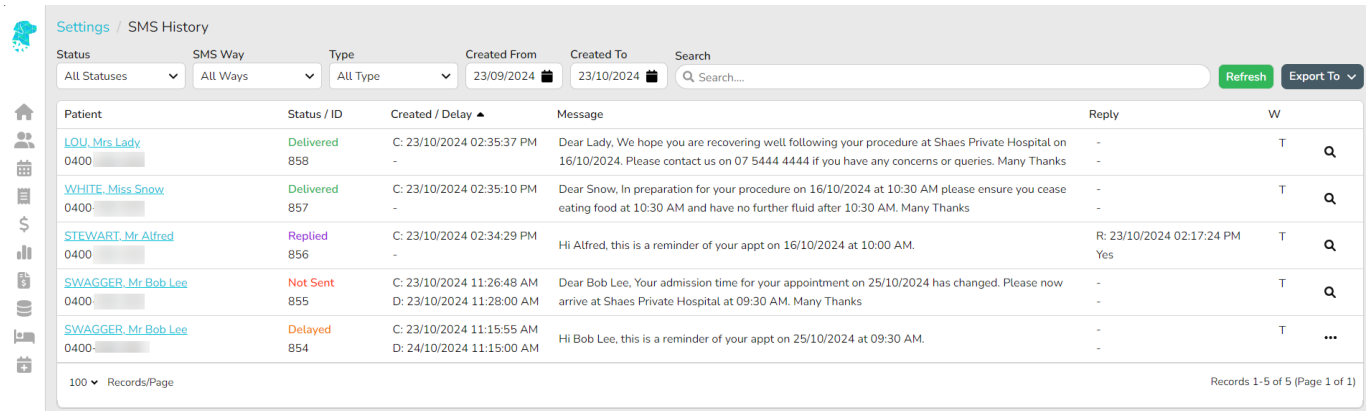
Delayed SMS Improvements

Delayed SMS messages can now be cancelled. While FYDO has always allowed users to schedule SMS messages to be sent at specific times, you now can cancel a scheduled SMS if needed.
To cancel, go to the patient's **Communications** Tab and select **Cancel Delayed SMS** from the menu.
The audit log has also been upgraded to reflect these new functions.



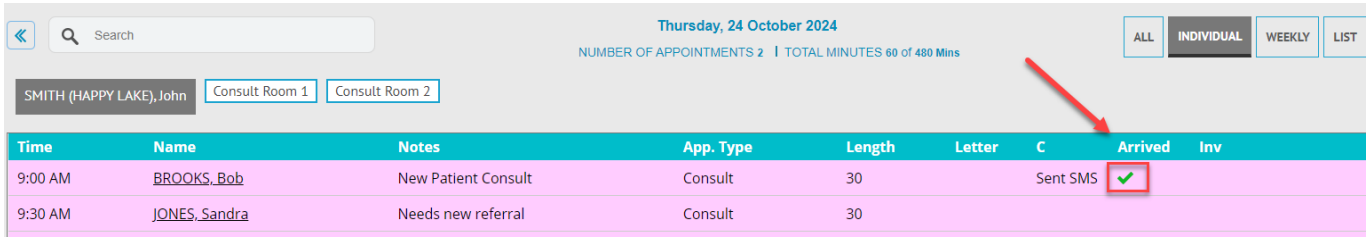
SMS History Makeover

The SMS History Screen has been redesigned to improve readability and align with FYDO's modern look and feel.



New Arrived Icon for Appointments

Users now have the option to add an Arrived Icon to their Custom appointment views.
Previously, users only had the option to show the Arrived Time.



For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

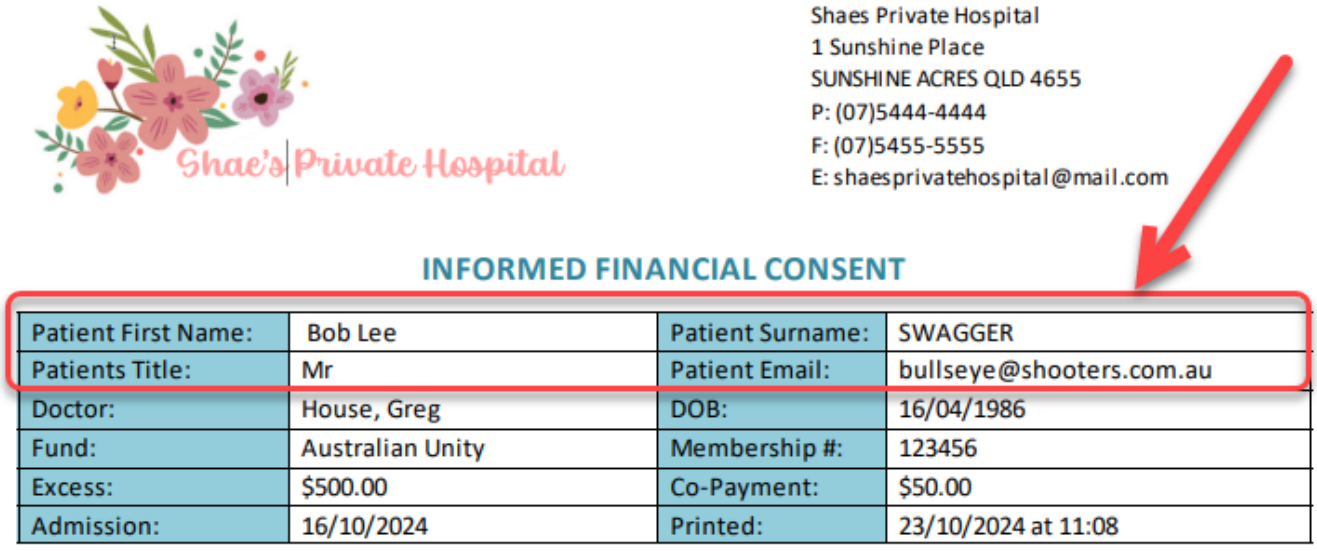
FYDO Hospital Update – 24/10/2024

Informed Financial Consent Additions

Facilities now have the option to add the following fields to IFC templates:

- Patient Title
- Patient Given Name
- Patient Surname
- Patient Email Address

Please see our wiki page Tokens – Informed Financial Consent (IFC) for a full list of our IFC tokens. And reach out to one of our friendly staff if you need assistance making amendments to your IFC templates.

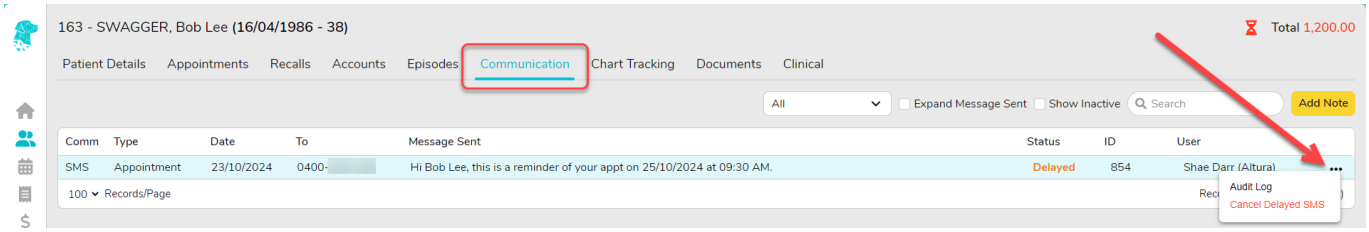


Patient First Name:	Bob Lee	Patient Surname:	SWAGGER
Patients Title:	Mr	Patient Email:	bullseye@shooters.com.au
Doctor:	House, Greg	DOB:	16/04/1986
Fund:	Australian Unity	Membership #:	123456
Excess:	$500.00	Co-Payment:	$50.00
Admission:	16/10/2024	Printed:	23/10/2024 at 11:08

Delayed SMS Improvements

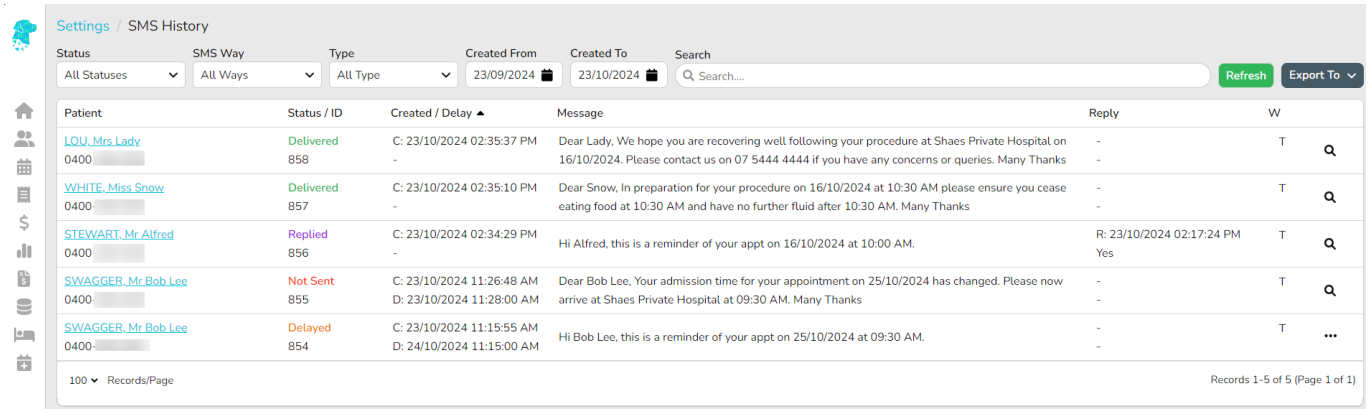
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menu.
The audit log has also been upgraded to reflect these new functions.



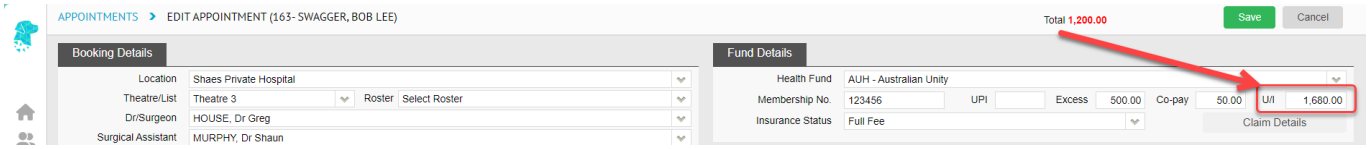
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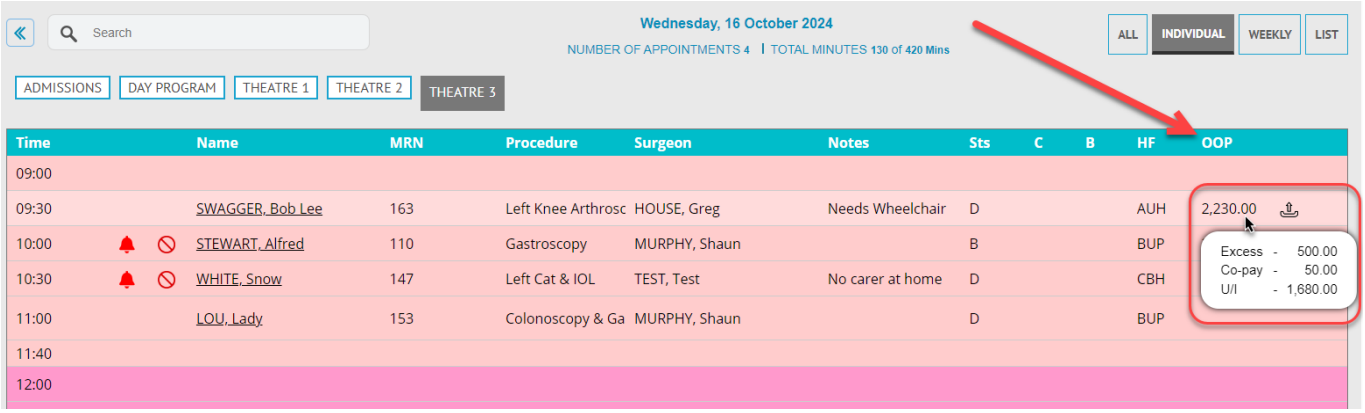


New Un-Insured Fees Field

Facilities can now record any **Un-Insured Fees** that a patient must pay in the **Edit Appointment Screen.** This new field will be especially helpful for documenting excesses, co-payments AND gap fees, as each amount can be entered separately.



The **Appointments Screen** default view has been updated to reflect the **Out Of Pocket (OOP)** costs. This column will display the total of all amounts entered in the **Excess, Co-Payment AND Un-Insured fields**. Users can hover over the OOP figure to see the breakdown of the costs.
This new OOP column can be added to any Custom View.



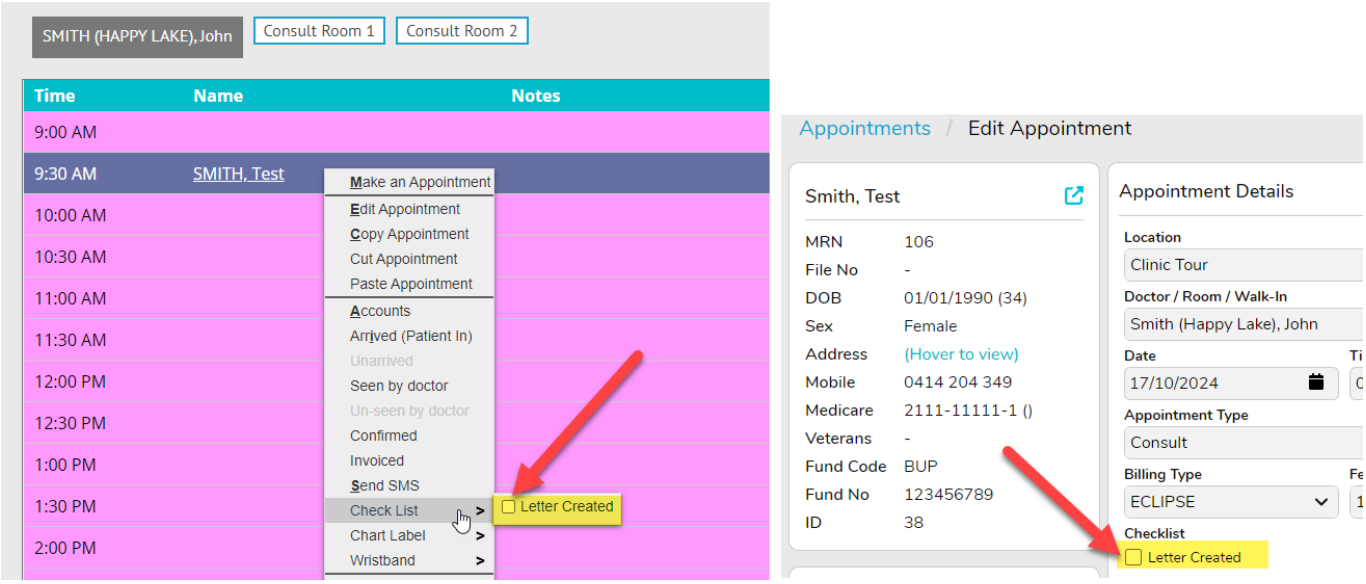
Additionally, this field will appear on the **IFC Screen**, and new tokens are available to print these details on documents such as the IFC, theatre list, or send via SMS if required.

FYDO Clinic Update – 17/10/2024

New Checklist Added to Appointments

The new Check List feature allows users to effortlessly mark when a letter has been created for a patient's appointment, eliminating the need to go through the patient's documents to check.

The Check List can be accessed from the Appointments Screen Right-Click Menu, as well as on the Edit Appointment Screen.

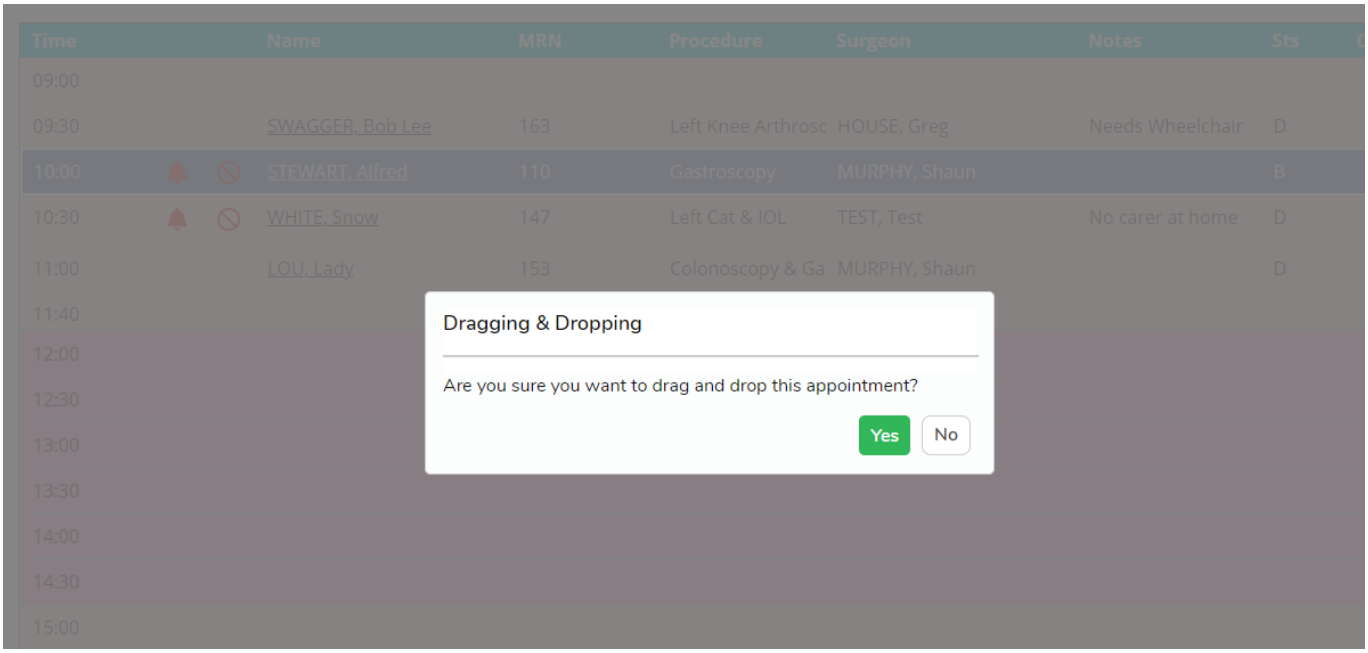


Users can also add the Letter Created tick to their Custom appointment views, making it easy to see on the Appointments Screen whether a letter has been created for a patient.



Drag & Drop Alert

Users will now receive an alert when using the FYDO **Drag & Drop** feature, helping to prevent appointments from being moved accidentally.



For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

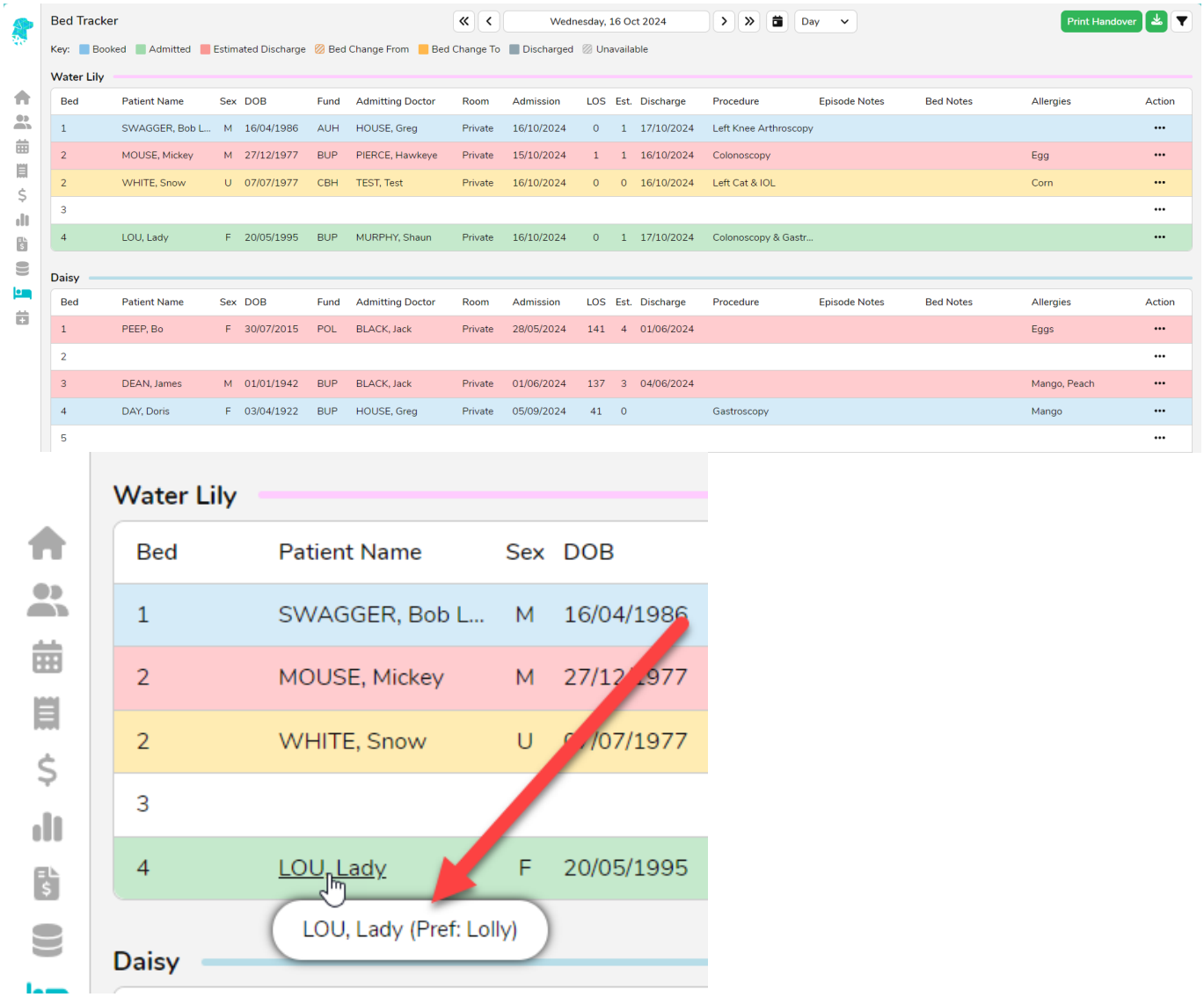
FYDO Hospital Update – 17/10/2024

Bed Tracker Improvements

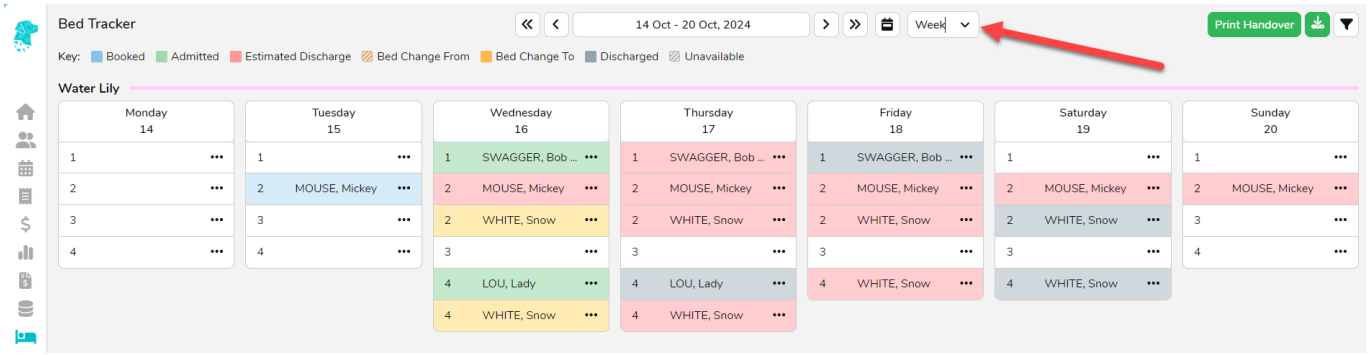
The FYDO Bed Tracker has exciting new additions with **extra columns** in the **Daily View**. Along with new **Weekly** and **Monthly view** options!

New fields added to the **Daily View** are:
– Sex
– Health Fund
– Length of Stay
– Procedure Notes
– Allergies

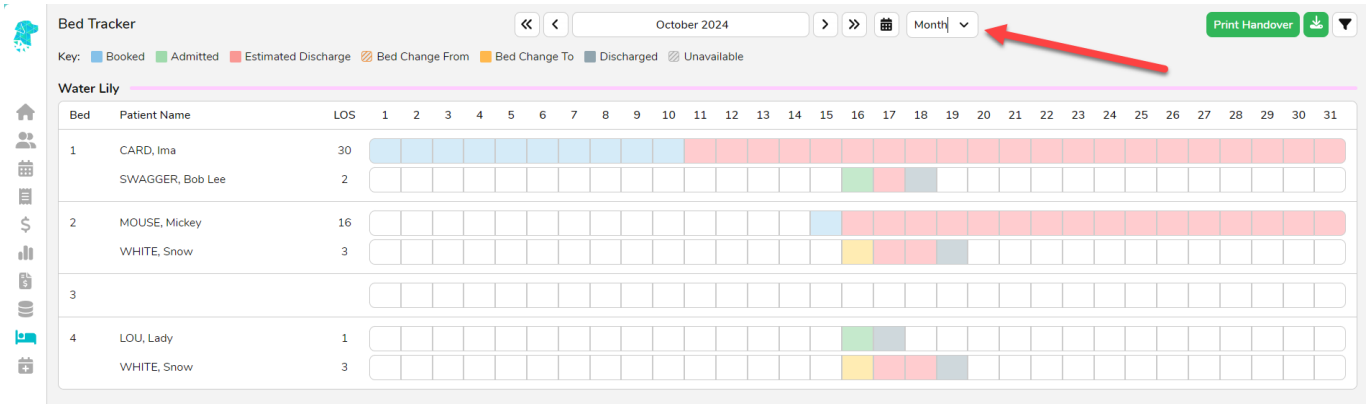
– Hover on Patient Name to display “Preferred Name”



The new **Weekly View** can be displayed using the dropdown to select **Week.**



The new **Monthly View** can be displayed using the dropdown to select **Month.**



Procedure List Improvements

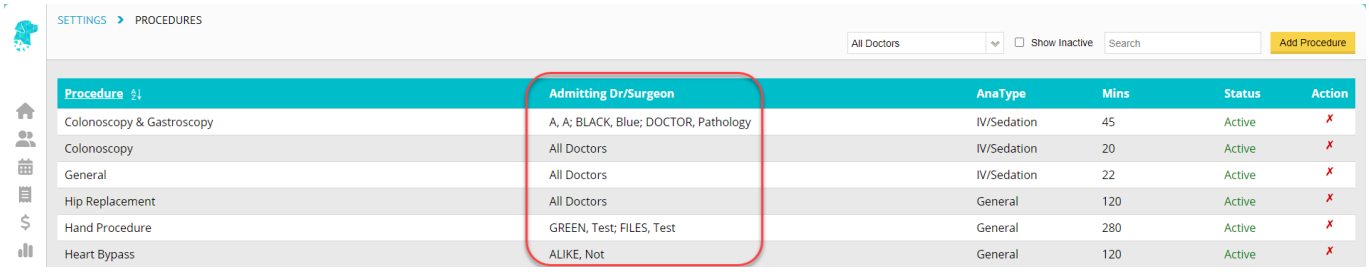
The **Procedures** populating the **Proc Notes** field on the Edit Appointments Screen, can now be defaulted based on the assigned **Doctor/ Surgeon!**

This wonderful new feature allows hospitals to set unique defaults for each doctor, such as appointment lengths or prosthesis preferences. Making booking entries a breeze!

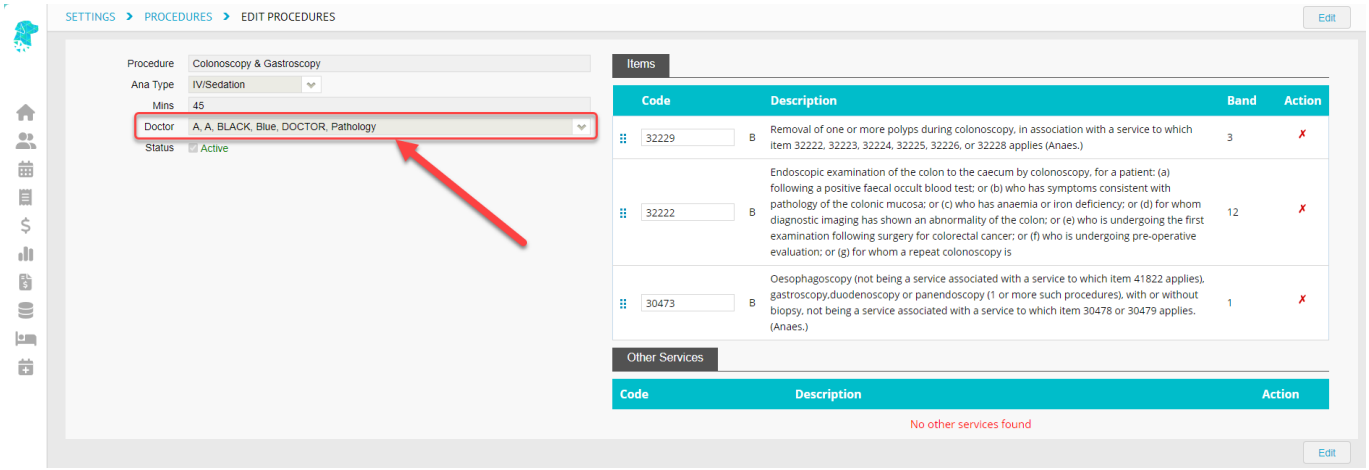
- Once configured, only procedures linked to **All Doctors** or the **admitting doctor** will appear in the dropdown list, streamlining the process of booking patients.

- The Procedure List, in settings, will show which doctors are linked to each procedure.

- Use the new Doctor Field when setting up a procedure entry to assign it to a specific doctor.

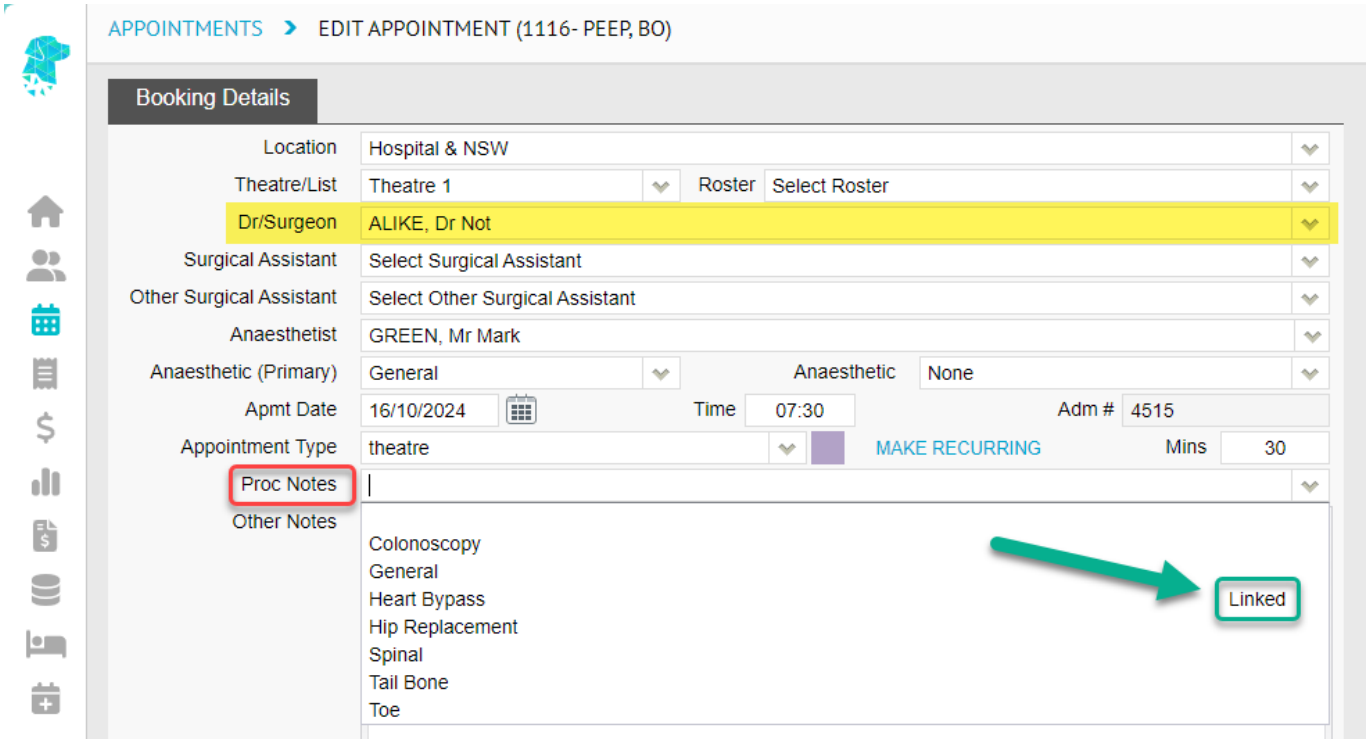


And each item can be linked using the new **Doctor** field when setting the entry up.



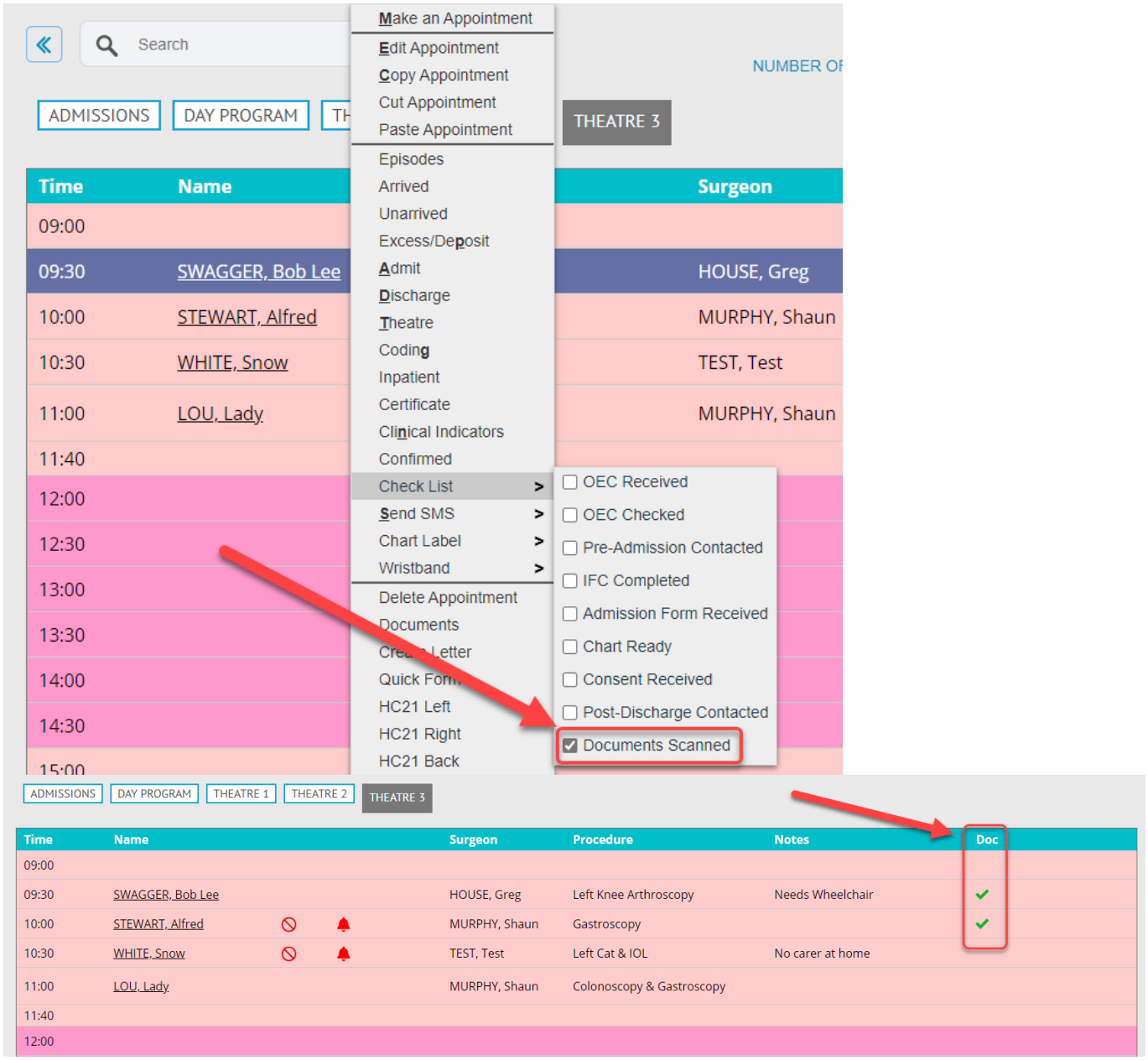
In the **Proc Notes** field on the **Make / Edit Appointment** Screen, only the Procedure linked to that Doctor / Surgeon (or all doctors) will be shown.

Linked procedure will display with the word **Linked** to indicate their association with the relevant doctor.



New Check List Option – Documents Scanned

You can now use the FYDO **Check List** feature to manually mark when a document or patients' chart has been scanned, either into FYDO Documents or your EMR system. The new tick box on the **Check List** gives the ability to document the task being performed AND identifying that it has been done on the Appointments Screen!

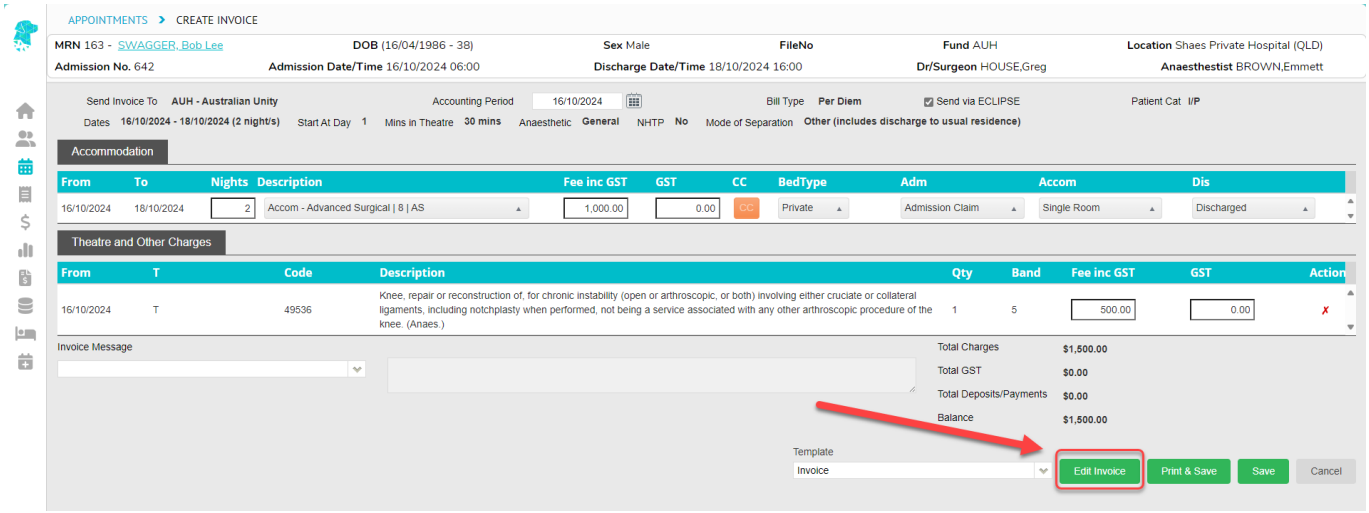


Please reach out to one of our friendly staff if you'd like assistance in creating a Custom View to show this information.

Create Invoice – New Edit Invoice Option

When creating an invoice, users can now move from the **second Create Invoice** page back to the first using the **Edit Invoice** button.

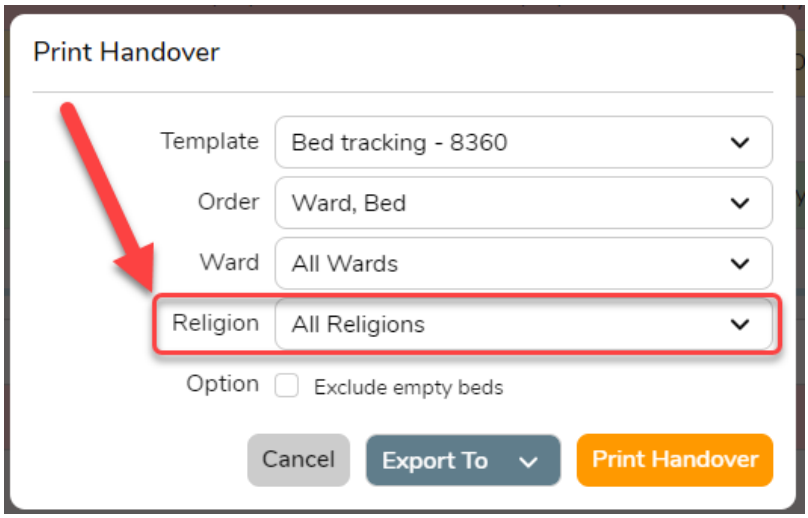
This button works just like the **Edit IFC** button on the Informed Financial Consent page.



Bed Tracker – Religion Filter

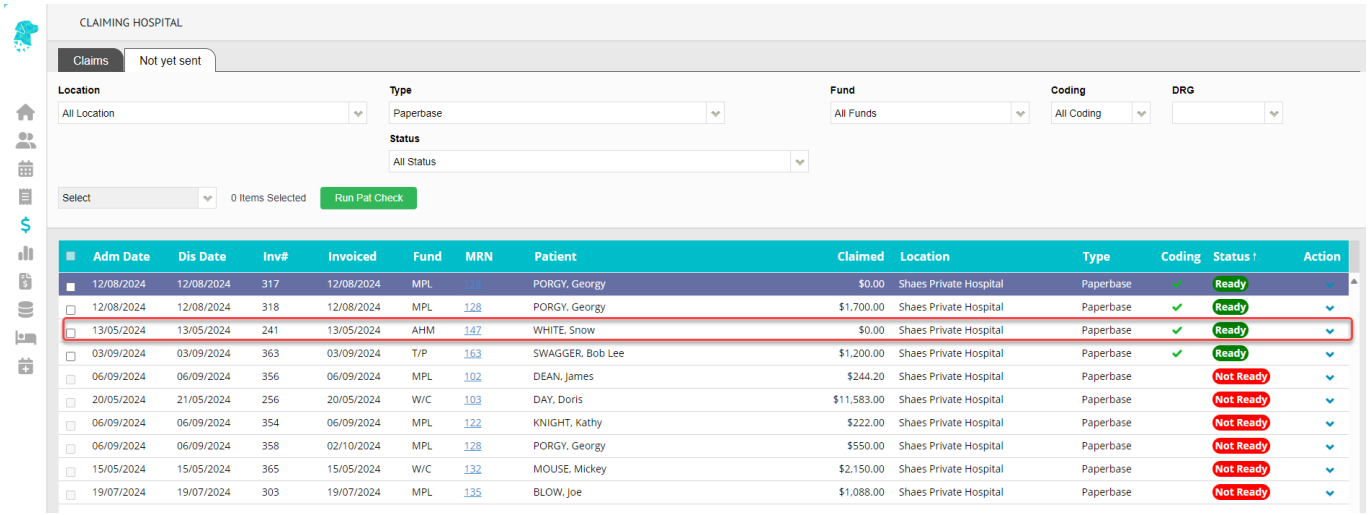
The **Handover Report** from the Bed Tracker now has the option to filter patients by **Religion.**

The patient's religion information can also be populated on the handover report, so if you'd like this amendment made, please contact our friendly staff and they can assist you.



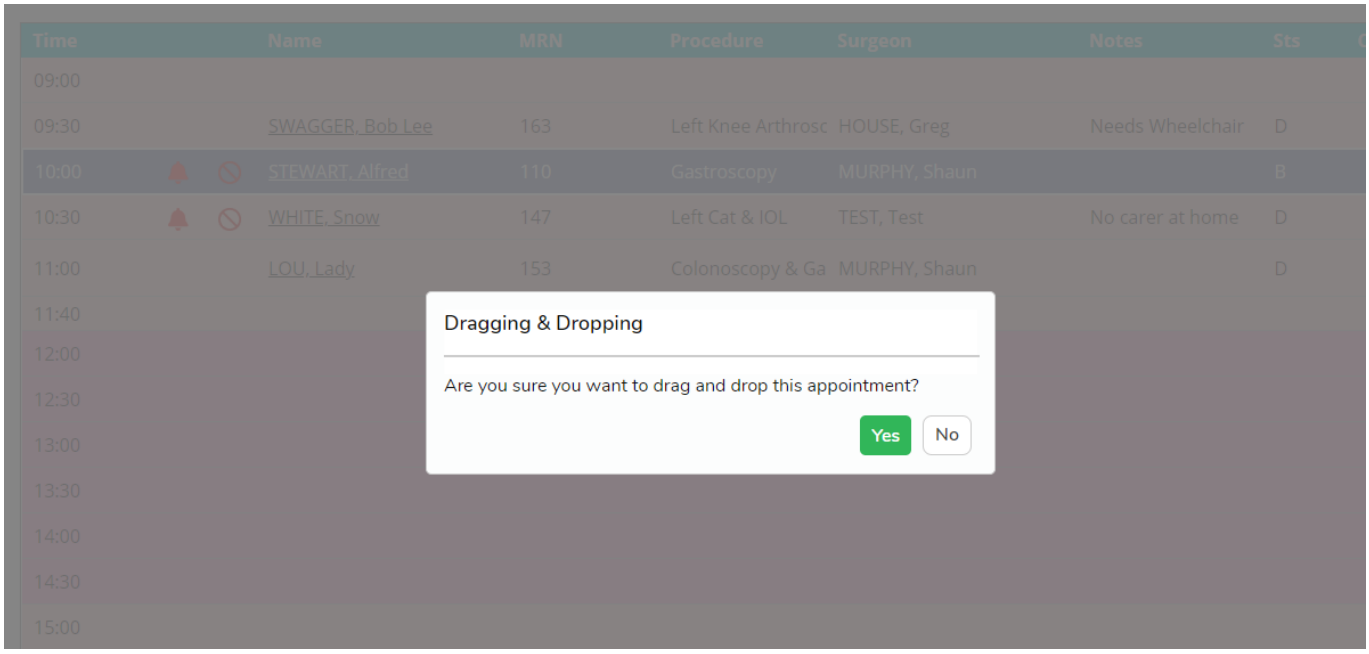
Claiming Hospital – Not Yet Sent

Paper based Health Fund claims with a zero-dollar balance *(e.g. when the patients' excess amount has covered the entire procedure cost)* will now appear on the **Claiming Hospital > Not Yet Sent** tab. This allows users to **Mark as Sent** when the claims are manually submitted to the fund.



Drag & Drop Alert

Users will now receive an alert when using the FYDO **Drag & Drop** feature, helping to prevent appointments from being moved accidentally.



Bug Fix

The issue that some users experienced with verifying Concession Cards has been resolved.

FYDO Clinic Update – 10/10/2024

Concession Card – OPV

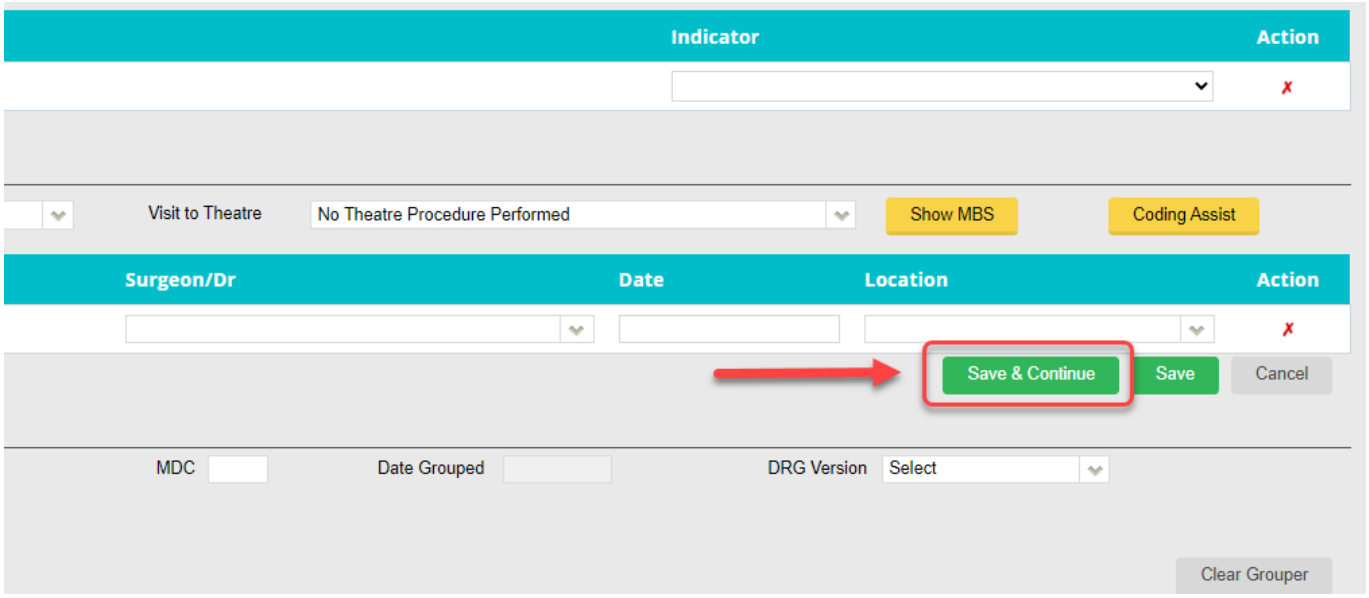
The issue with verifying patient Concession Cards on the patient screen has been resolved.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 10/10/2024

Coding Screen

We are excited to introduce a new '**Save and Continue**' button on the Coding Screen, enabling users to save their progress while remaining in edit mode.



APIs and Webhooks

Changes have been made to the Patient and Episode, Webhooks APIs and to include Patient Pronouns and Previous Names. Episode Webhooks and APIs now include the Arrived and Ready for pick up times.

Bug Fixes

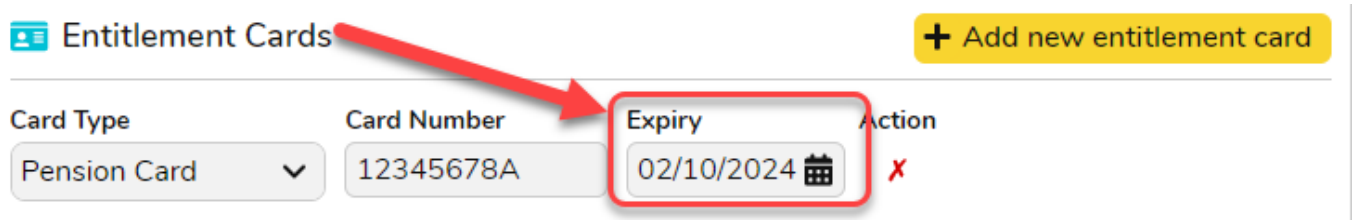
- The issue with dragging and dropping appointments to the same time slot has been resolved.

- The issue with verifying patient Concession Cards on the patient screen has been resolved.

FYDO Clinic Update – 03/10/2024

Entitlement Card Expiry Date

The **Expiry Date Field** for the **Entitlement Cards** has been updated to follow the DD/MM/YYYY format, in line with current requirements. For expiry dates that are still shown as MM/YYYY, users will need to enter the last day of the expiry month.

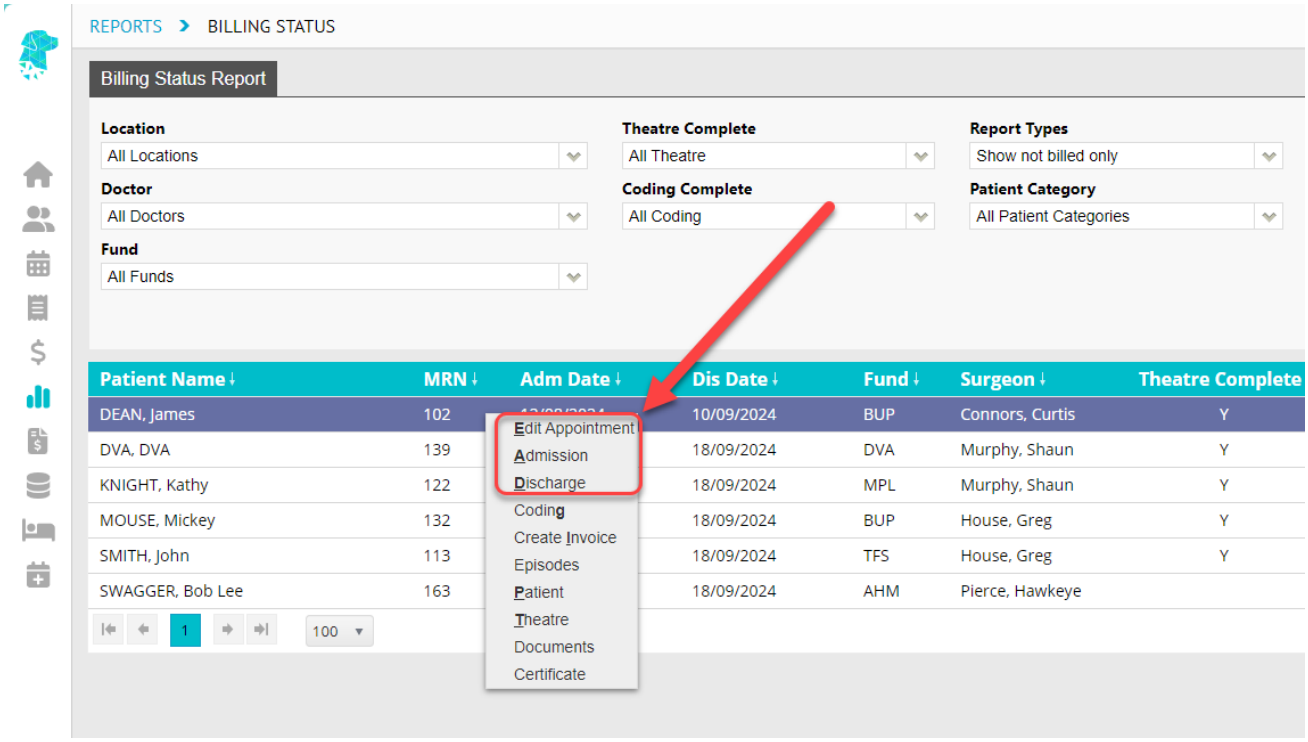


For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 03/10/2024

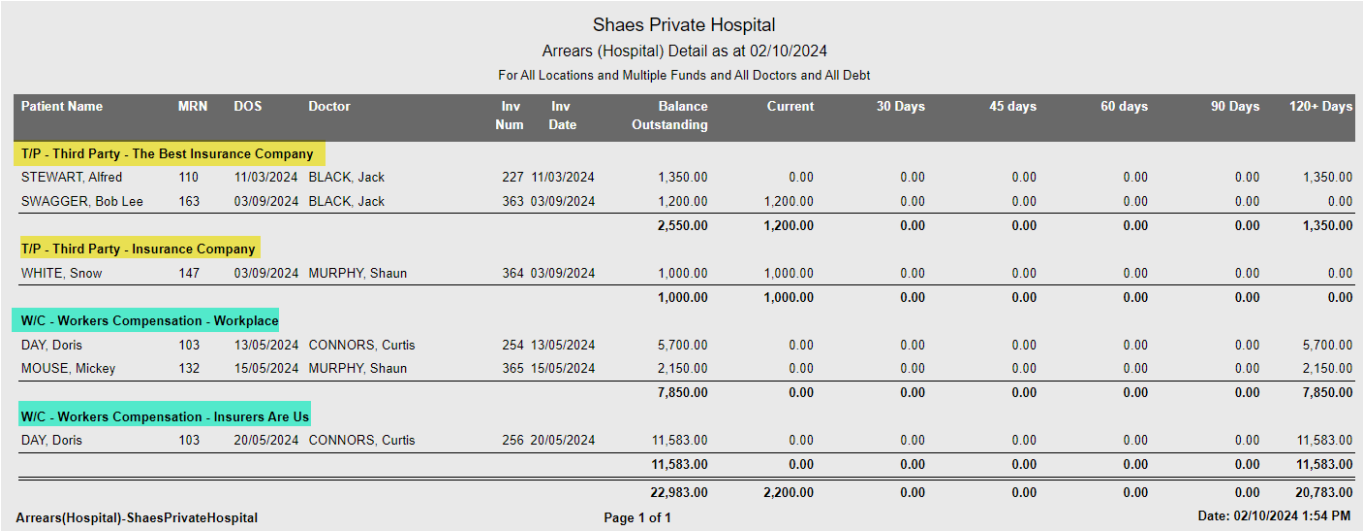
Billing Status – Show Not Billed Only Report

The **Billing Status Report** now offers even MORE useful options in the Right-Click Menu with the addition of the **Edit Appointment, Admission** and **Discharge Screens.**
These new options will be especially helpful for our rehabilitation and mental health hospitals.



Arrears Report Improvements

The **Arrears Report** now separates **Workers Compensation** and **Third-Party** episodes based on the responsible party for billing. This new layout will assist in outstanding debt recovery, enabling users to quickly identify who is responsible for the account.



Shaes Private Hospital

Arrears (Hospital) Detail as at 02/10/2024

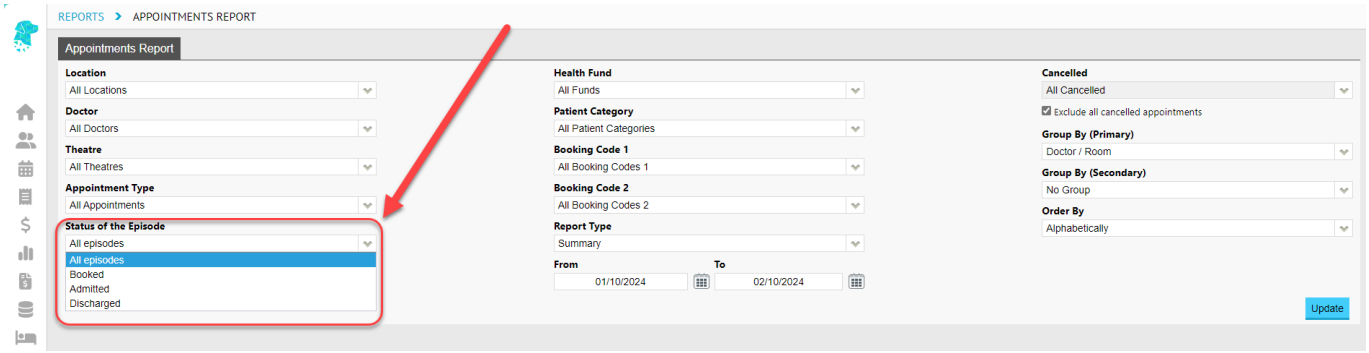
For All Locations and Multiple Funds and All Doctors and All Debt

Patient Name	MRN	DOS	Doctor	Inv Num	Inv Date	Balance Outstanding	Current	30 Days	45 days	60 days	90 Days	120+ Days
T/P - Third Party - The Best Insurance Company												
STEWART, Alfred	110	11/03/2024	BLACK, Jack	227	11/03/2024	1,350.00	0.00	0.00	0.00	0.00	0.00	1,350.00
SWAGGER, Bob Lee	163	03/09/2024	BLACK, Jack	363	03/09/2024	1,200.00	1,200.00	0.00	0.00	0.00	0.00	0.00
						2,550.00	1,200.00	0.00	0.00	0.00	0.00	1,350.00
T/P - Third Party - Insurance Company												
WHITE, Snow	147	03/09/2024	MURPHY, Shaun	364	03/09/2024	1,000.00	1,000.00	0.00	0.00	0.00	0.00	0.00
						1,000.00	1,000.00	0.00	0.00	0.00	0.00	0.00
W/C - Workers Compensation - Workplace												
DAY, Doris	103	13/05/2024	CONNORS, Curtis	254	13/05/2024	5,700.00	0.00	0.00	0.00	0.00	0.00	5,700.00
MOUSE, Mickey	132	15/05/2024	MURPHY, Shaun	365	15/05/2024	2,150.00	0.00	0.00	0.00	0.00	0.00	2,150.00
						7,850.00	0.00	0.00	0.00	0.00	0.00	7,850.00
W/C - Workers Compensation - Insurers Are Us												
DAY, Doris	103	20/05/2024	CONNORS, Curtis	256	20/05/2024	11,583.00	0.00	0.00	0.00	0.00	0.00	11,583.00
						11,583.00	0.00	0.00	0.00	0.00	0.00	11,583.00
						22,983.00	2,200.00	0.00	0.00	0.00	0.00	20,783.00

Arrears(Hospital)-ShaesPrivateHospital Page 1 of 1 Date: 02/10/2024 1:54 PM

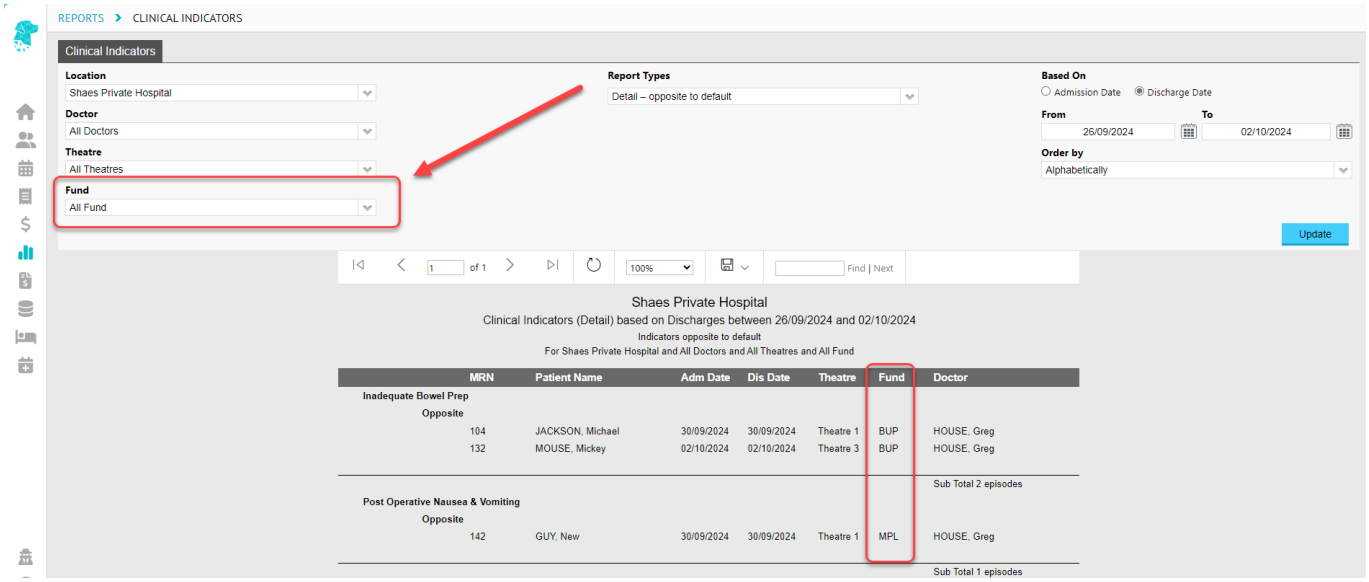
Appointments Report Improvements

A new filter has been added to the **Appointments Report,** allowing episodes to be filtered according to the **Status of the Episode.** This enables users to obtain data on **Booked** appointments, **Admitted** episodes, and more.



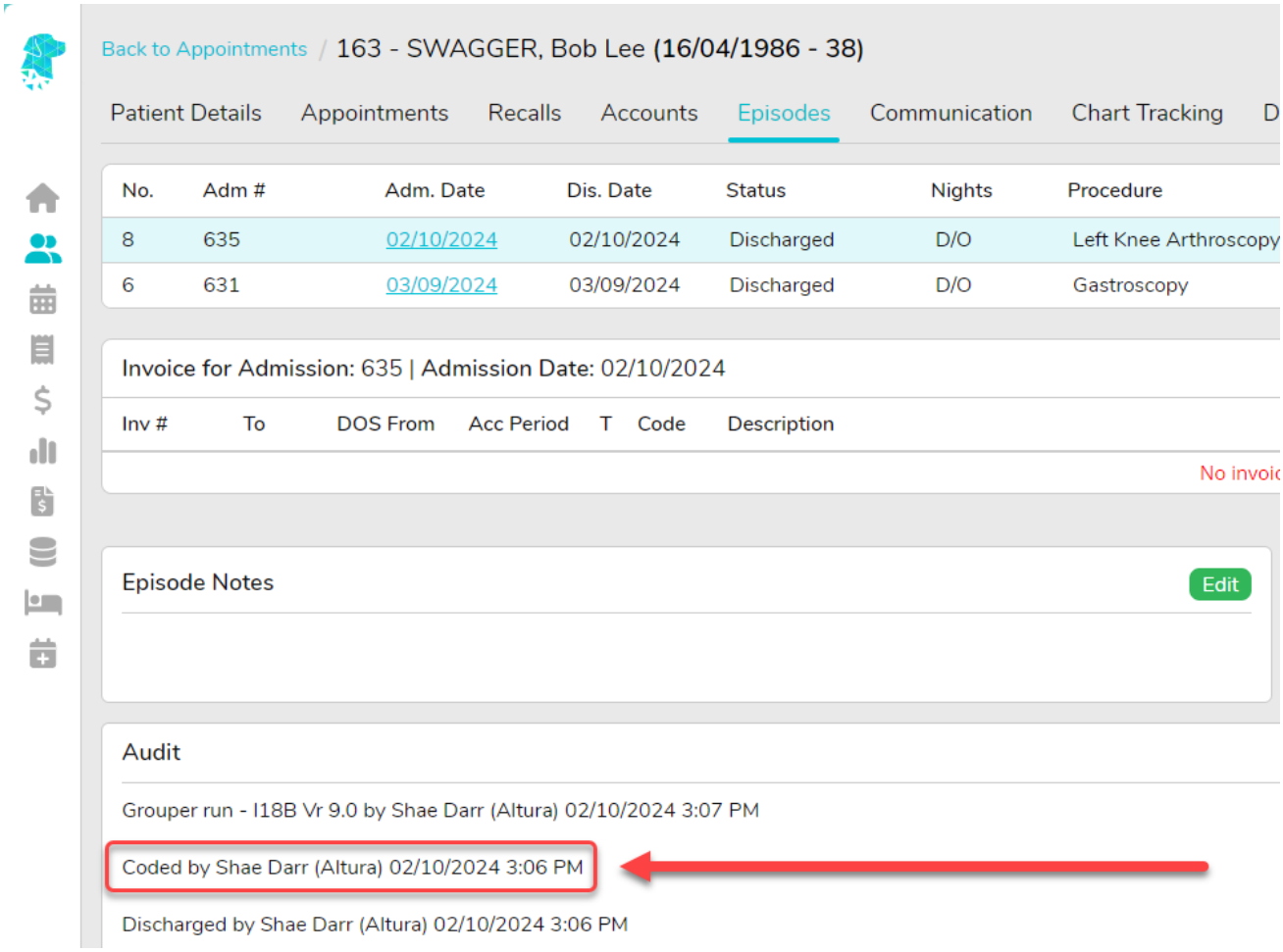
Clinical Indicators Report Improvements

The **Clinical Indicators Report** now has a **Health Fund filter** and displays the Health Fund for each episode in the report.



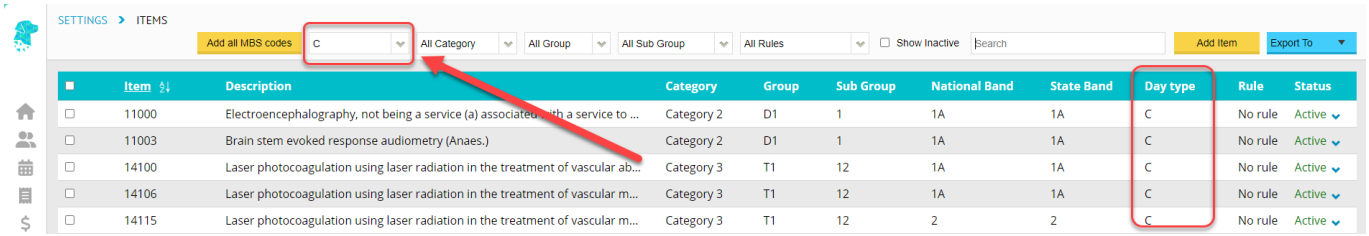
Coding Audit Log

A new **Audit Log** has been added to track the **initial coding** of an episode. All existing audits for edits to the coding screen and episode grouping remain unchanged.



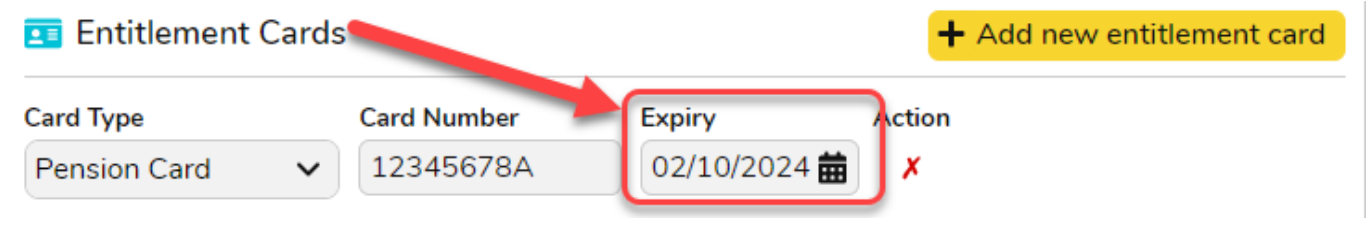
Items Improvements

Users can now easily identify **Type B** and **Type C** procedures from the **Settings > Items** with an additional column for **Day Type.** A new filter has also been introduced, allowing users to select and display items based on their **Patient Class Same Day Classification.**



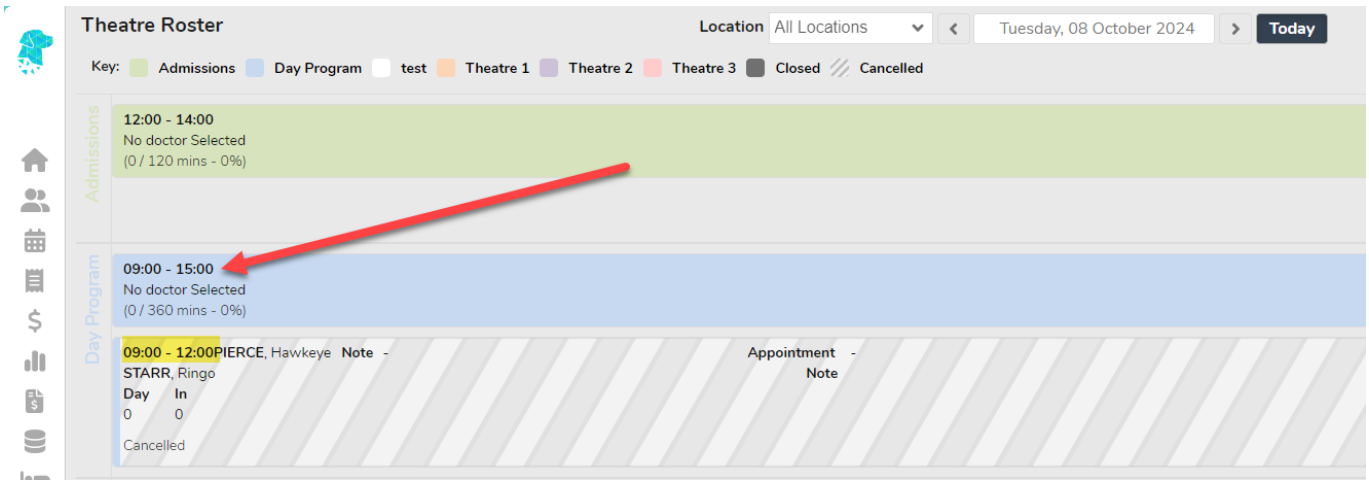
Entitlement Card Expiry Date

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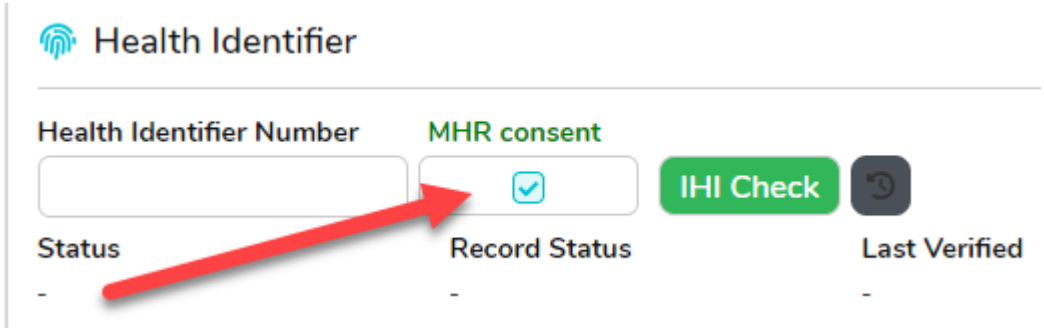
Cancelled Theatre Roster Improvements

Users can now **cancel** a **Theatre Roster**, due to surgeons leave etc., and can **book another surgeon** in the same theatre for the same time slot.



My Health Record (MHR) Consent

My Health Record consent can now be obtained from patients on Preadmit, and this information can be automatically populated into the FYDO Patient Screen. If you'd like more information about adding the MHR Consent question to your hospital's Preadmit Form, please contact our friendly staff.



New API

There is a **New API** available that provides Other Services information.

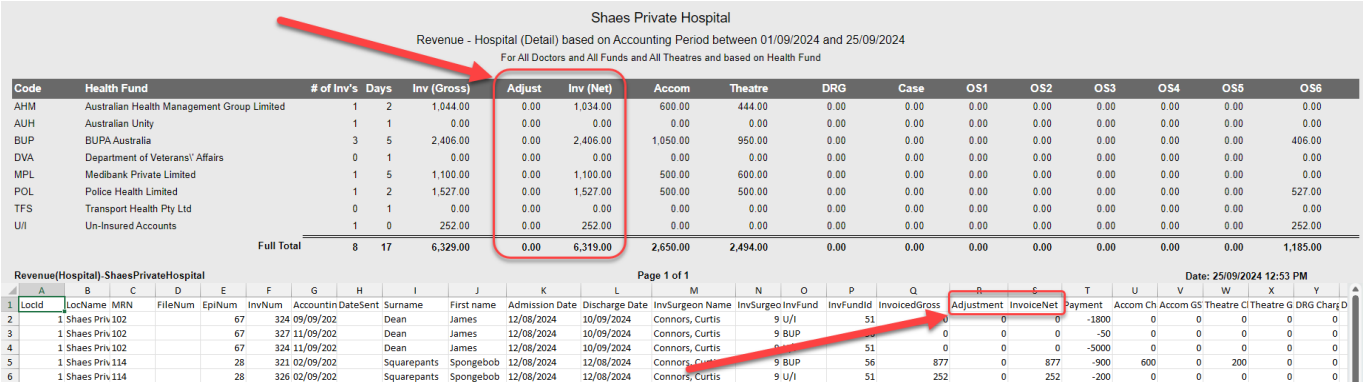
Bug Fix

The issue that some users experienced when allocating patient beds has now been resolved.

FYDO Hospital Update – 26/09/2024

Revenue Report Improvements

Additional information has been added to the **Revenue Report Detail** & **Excel – Raw Data Export** to display both **Adjustments** and the **Invoice (Net)** amount.



Shaes Private Hospital

Revenue - Hospital (Detail) based on Accounting Period between 01/09/2024 and 25/09/2024

For All Doctors and All Funds and All Theatres and based on Health Fund

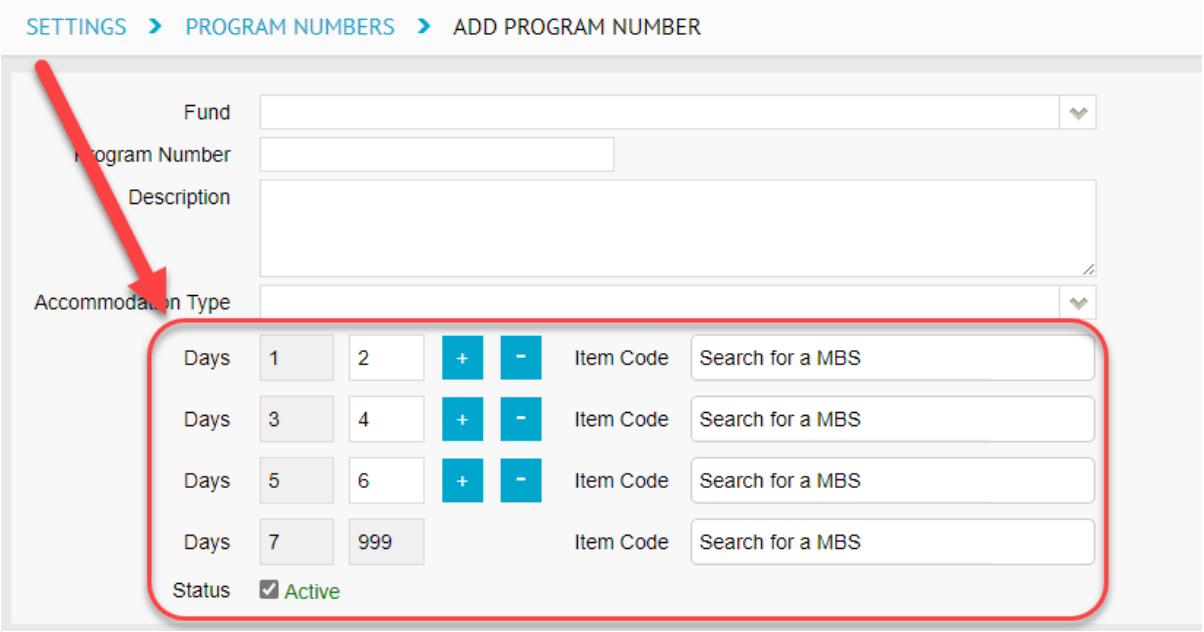
Code	Health Fund	# of Inv's	Days	Inv (Gross)	Adjust	Inv (Net)	Accom	Theatre	DRG	Case	OS1	OS2	OS3	OS4	OS5	OS6
AHM	Australian Health Management Group Limited	1	2	1,044.00	0.00	1,034.00	600.00	444.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
AUH	Australian Unity	1	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
BUP	BUPA Australia	3	5	2,406.00	0.00	2,406.00	1,050.00	950.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	406.00
DVA	Department of Veterans\' Affairs	0	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MPL	Medibank Private Limited	1	5	1,100.00	0.00	1,100.00	500.00	600.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
POL	Police Health Limited	1	2	1,527.00	0.00	1,527.00	500.00	500.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	527.00
TFS	Transport Health Pty Ltd	0	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
U/I	Un-Insured Accounts	1	0	252.00	0.00	252.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	252.00
	Full Total	8	17	6,329.00	0.00	6,319.00	2,650.00	2,494.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1,185.00

Revenue(Hospital)-ShaesPrivateHospital — Page 1 of 1 — Date: 25/09/2024 12:53 PM

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
1	LocId	LocName	MRN	FileNum	EpiNum	InvNum	AccountIn	DateSent	Surname	First name	Admission Date	Discharge Date	InvSurgeon Name	InvSurgeo	InvFund	InvFundId	InvoicedGross	Adjustment	InvoiceNet	Payment	Accom Ch	Accom GS	Theatre C	Theatre G	DRG Charg	D
2	1	Shaes Priv	102			67	324	09/09/202		Dean	James	12/08/2024	10/09/2024	Connors, Curtis	9	U/I	51	0	0	0	-1800	0	0	0	0	0
3	1	Shaes Priv	102			67	327	11/09/202		Dean	James	12/08/2024	10/09/2024	Connors, Curtis	9	BUP		0	0	0	-50	0	0	0	0	0
4	1	Shaes Priv	102			67	324	11/09/202		Dean	James	12/08/2024	10/09/2024	Connors, Curtis	9		51	0	0	0	-5000	0	0	0	0	0
5	1	Shaes Priv	114			28	321	02/09/202		Squarepants	Spongebob	12/08/2024	12/08/2024	Connors, Curtis	9	BUP	56	877	0	877	-900	600	0	200	0	0
6	1	Shaes Priv	114			28	326	02/09/202		Squarepants	Spongebob	12/08/2024	12/08/2024	Connors, Curtis	9	U/I	51	252	0	252	-200	0	0	0	0	0

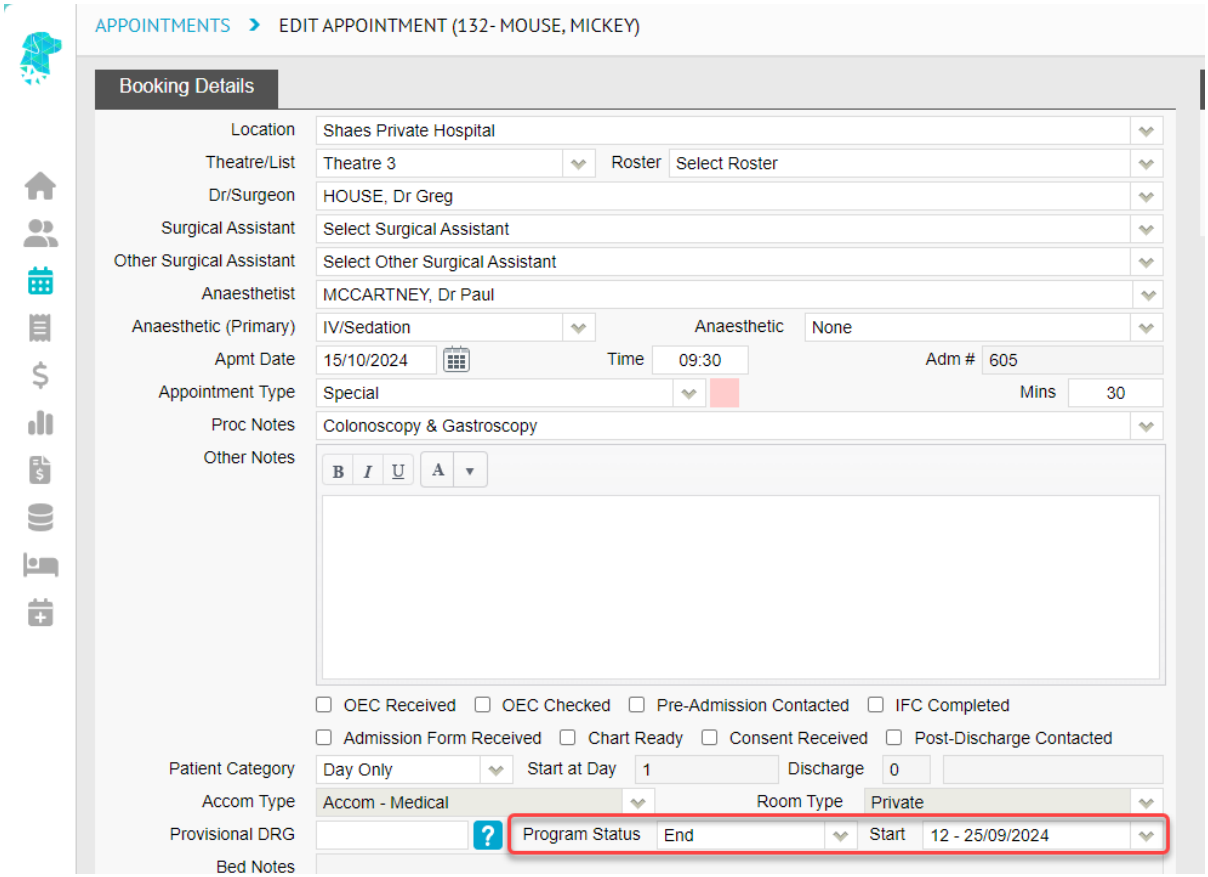
Program Numbers Enhancement

Enhancements have been made for Same Day Rehabilitation and Mental Health Programs to streamline the billing process. FYDO now supports assigning different Item Codes to specific days within the same Program Numbers cycle. Similar to our Overnight Accommodation step-down fields, facilities can now assign a unique Item Code to particular days in the Program Numbers sequence.



The next piece in this enhancement involves moving the **Program Status** field from the Admission Screen to a more convenient spot on the **Edit Appointment screen.** This field is essential for rehabilitation and mental health admissions, allowing appointments to be flagged as **Start, Continuation** or **End** – depending on the patient's stage in their treatment cycle.

The **Start Date** field enables users to assign the first admission in the cycle, ensuring that all subsequent admissions are automatically and accurately assigned the correct Program Status.



The next phase of this development will be to link this all together to automate billing for these admissions.

Webhooks

The patients **current allocated bed** can now be obtained from the **Episode Webhooks.**

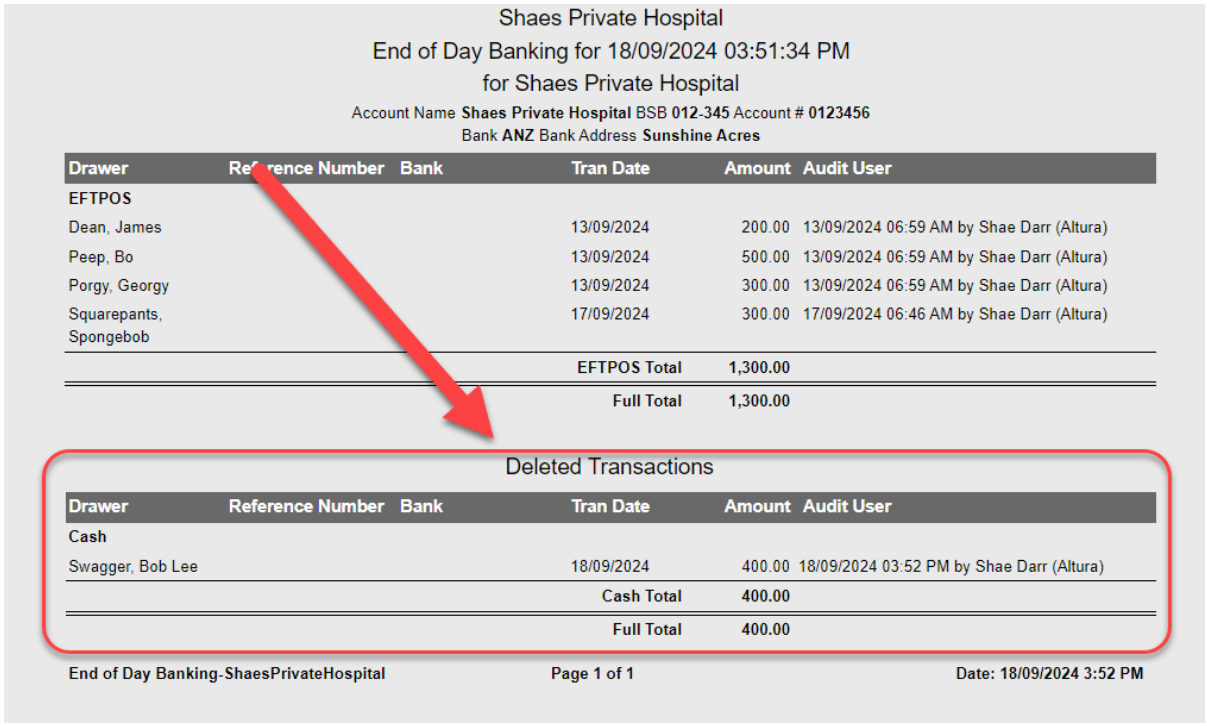
Bug Fix

The Monthly Reset function for **Cancer Registry Data Extracts** has now been fixed.

FYDO Hospital Update – 19/09/2024

Deleted Transaction Enhancements

Transactions that have been deleted after being cleared in the **End of Day Banking Report** will now be listed separately when running the **Reports > End of Day Banking** for ease of identification.



Shaes Private Hospital
End of Day Banking for 18/09/2024 03:51:34 PM
for Shaes Private Hospital
Account Name **Shaes Private Hospital** BSB **012-345** Account # **0123456**
Bank **ANZ** Bank Address **Sunshine Acres**

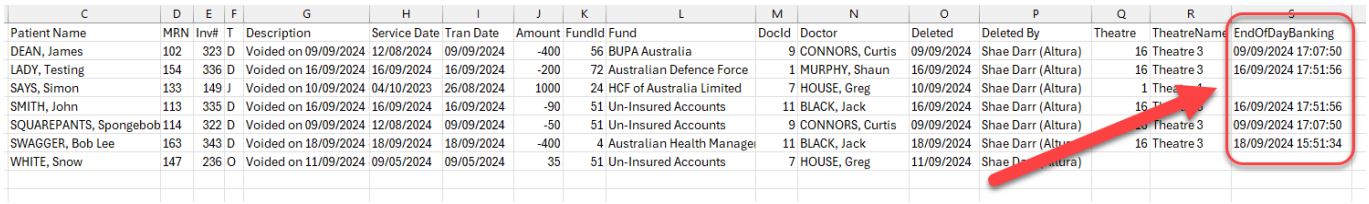
Drawer	Reference Number	Bank	Tran Date	Amount	Audit User
EFTPOS					
Dean, James			13/09/2024	200.00	13/09/2024 06:59 AM by Shae Darr (Altura)
Peep, Bo			13/09/2024	500.00	13/09/2024 06:59 AM by Shae Darr (Altura)
Porgy, Georgy			13/09/2024	300.00	13/09/2024 06:59 AM by Shae Darr (Altura)
Squarepants, Spongebob			17/09/2024	300.00	17/09/2024 06:46 AM by Shae Darr (Altura)
			EFTPOS Total	**1,300.00**	
			Full Total	**1,300.00**	

Deleted Transactions

Drawer	Reference Number	Bank	Tran Date	Amount	Audit User
Cash					
Swagger, Bob Lee			18/09/2024	400.00	18/09/2024 03:52 PM by Shae Darr (Altura)
			Cash Total	**400.00**	
			Full Total	**400.00**	

End of Day Banking-ShaesPrivateHospital Page 1 of 1 Date: 18/09/2024 3:52 PM

A new column has been added to the **Deleted Transactions > Excel – Raw Data Report,** showing the time and date the deleted transaction was cleared in the End of Day Banking.



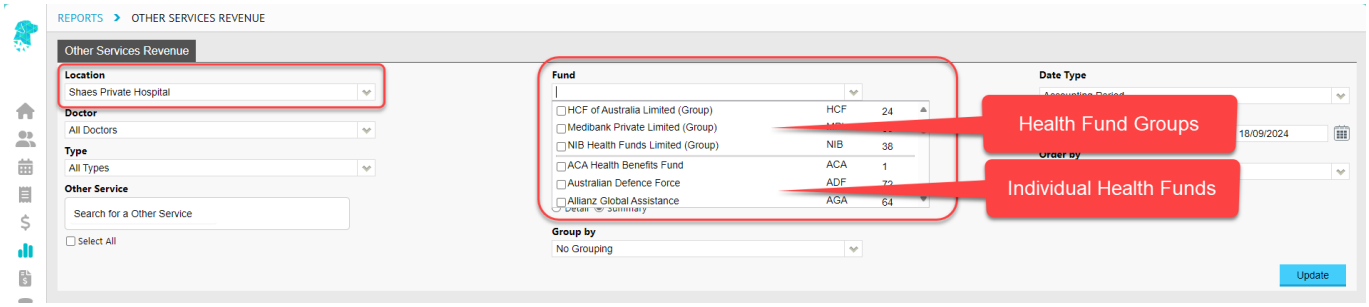
C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Patient Name	MRN	Inv#	T	Description	Service Date	Tran Date	Amount	FundId	Fund	DocId	Doctor	Deleted	Deleted By	Theatre	TheatreName	EndOfDayBanking
DEAN, James	102	323	D	Voided on 09/09/2024	12/08/2024	09/09/2024	-400	56	BUPA Australia	9	CONNORS, Curtis	09/09/2024	Shae Darr (Altura)	16	Theatre 3	09/09/2024 17:07:50
LADY, Testing	154	336	D	Voided on 16/09/2024	16/09/2024	16/09/2024	-200	72	Australian Defence Force	1	MURPHY, Shaun	16/09/2024	Shae Darr (Altura)	16	Theatre 3	16/09/2024 17:51:56
SAYS, Simon	133	149	J	Voided on 10/09/2024	04/10/2023	26/08/2024	1000	24	HCF of Australia Limited	7	HOUSE, Greg	10/09/2024	Shae Darr (Altura)	1	Thea	
SMITH, John	113	335	D	Voided on 16/09/2024	16/09/2024	16/09/2024	-90	51	Un-Insured Accounts	11	BLACK, Jack	16/09/2024	Shae Darr (Altura)	16	Th	16/09/2024 17:51:56
SQUAREPANTS, Spongebob	114	322	D	Voided on 09/09/2024	12/08/2024	09/09/2024	-50	51	Un-Insured Accounts	9	CONNORS, Curtis	09/09/2024	Shae Darr (Altura)	16	Theatre 3	09/09/2024 17:07:50
SWAGGER, Bob Lee	163	343	D	Voided on 18/09/2024	18/09/2024	18/09/2024	-400	4	Australian Health Manage	11	BLACK, Jack	18/09/2024	Shae Darr (Altu	16	Theatre 3	18/09/2024 15:51:34
WHITE, Snow	147	236	O	Voided on 11/09/2024	09/05/2024	09/05/2024	35	51	Un-Insured Accounts	7	HOUSE, Greg	11/09/2024	Shae D			

Other Services Revenue Report

Our new feature, which allows users to run the Episode Stats Report by **Health Fund (Group),** has now been extended to our **Other Services Revenue Report!**

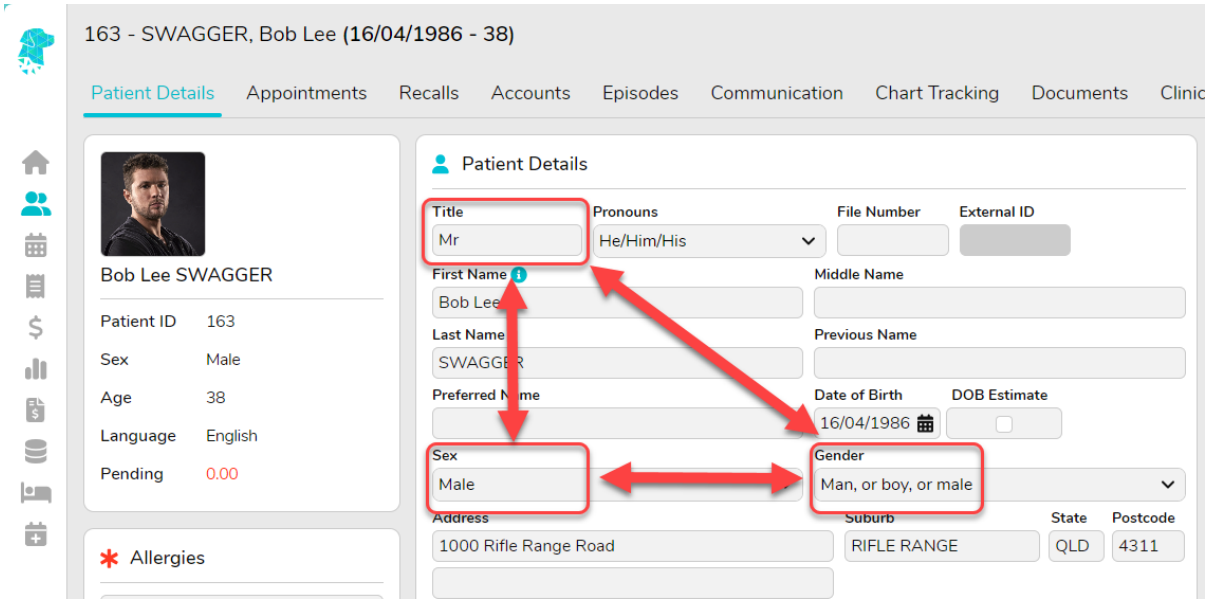
Users can now run this report for the entire **Head of Fund Group** *(by select the Head of Group Fund from ABOVE the line)* or continue to run it for an **Individual Health Fund** *(by selecting the individual fund from BELOW the line)*

For single-location databases, this option will be available when the report is opened. However, multi-location databases will need to select the desired **Location** first to enable this feature in the Fund dropdown.



Linking Sex, Gender & Title Fields

Currently, the Sex, Gender & Title fields are linked to auto-populate based on the data entered into one of the fields. This feature saves time during data entry by reducing the amount of information users need to input, while still allowing for manual adjustments if necessary.



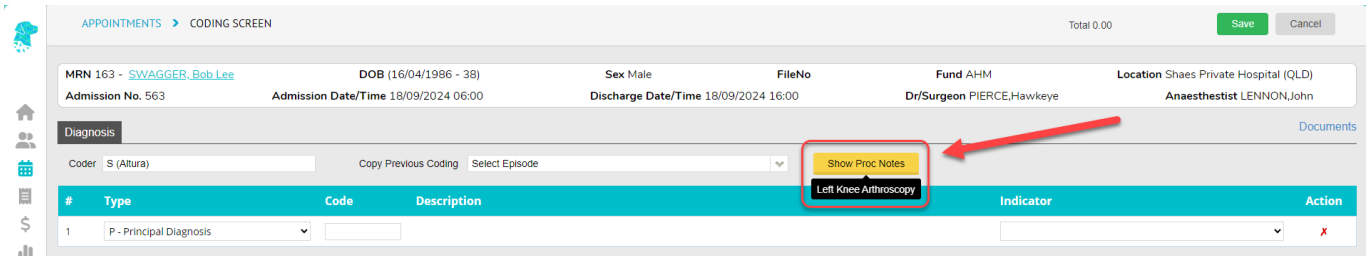
However, a new feature has been added to **Settings > Field Defaults** that allows facilities preferring staff to enter each piece of information separately for accuracy to disable the linking of these fields and choose **Gender Not Linked to Sex.**

[redacted]



Coding Screen Improvements

Users are now able to view the Proc Notes from the coding screen with our convenient new hover.



Processing IHC Fund Responses Amendments

Previously in FYDO, when receiving Processing Reports from the health funds, any claim returned

with an approved amount of $0 was automatically marked as Rejected. However, due to the frequent manual reassessment by funds such as Medibank Private, we have updated this logic to now display only the assessment provided by the fund.