

# FYDO Hospital Update - 22/02/2024

## New Theatre Roster Features

Facilities using the **Session Confirmed** tick box in the **Theatre Rosters** must now provide a **Reason for Delayed Start** and **Reason for Delayed Finish** if the Time In and/or Time Out of theatre are delayed by more than 15 minutes.

If the Time in Theatre for the first patient is more than 15 minutes AFTER the session's Start Time, a **Reason for Delayed Start** must be provided before clicking the Session Confirmed tick box.

Similarly, if the Time Out of Theatre for the last patient is more than 15 minutes AFTER the session's End Time, a **Reason for Delayed Finish** is required before ticking Session Confirmed.

Theatre Management > Theatre Booking > Booking (Theatre 1) LOCATION: SHAES PRIVATE HOSPITAL

**Booking**

ID	157	Scrub Nurse	Enter Scrub Nurse
Location	Shaes Private Hospital	Scout Nurse	Enter Scout Nurse
Theatre	Theatre 1	Nurse/Assistant	Enter Nurse Assistant
Dr	House, Greg	Nurse/Assistant	Enter Other Nurse Assistant
Anaesthetist	Lennon, John	Other	Enter Other Staff
Date	21/02/2024	Surgical Assistant	Enter Surgical Assistant
Start Time	08:00	Other Surgical Assistant	Enter Other Surgical Assistant
End Time	17:00		
540 Mins			

Note:

Appointment Note:

Reason for Delayed Start:

Reason for Delayed Finish:

Session Confirmed:

**Episodes**

Time	MRN	Patient Name	Procedure	Visit to Theatre	Time In	Time Out	Age	Anaesthetic	Cancelled	Action
9:00 AM	102	DEAN, James	Gastroscopy		9:00 AM	10:00 AM	82	IV/Sedation		
9:15 AM	129	PEEP, Bo	Left Cat & IOL		12:00 PM	1:00 PM	8	IV/Sedation		
9:30 AM	114	SQUAREPANTS, Spongebob	Gastroscopy		3:00 PM	4:00 PM	35	IV/Sedation		
9:45 AM	122	KNIGHT, Kathy	Right Cat & IOL		4:00 PM	6:00 PM	64	IV/Sedation		

Number of Appointments: 4 Utilisation: 60 Mins : 11.1% Based On: Calculate based on Appointment Booking Time

Save Cancel

## Theatre Roster - Make an Appointment Function

A convenient new feature has been added to the **Theatre Roster > Theatre Booking Screen**. With the introduction of the **Make an Appointment** button, users can seamlessly navigate to the corresponding roster in the Appointment Screen.

Theatre Management > Theatre Booking > Booking (Theatre 1) LOCATION: SHAES PRIVATE HOSPITAL

**Booking**

ID	157	Scrub Nurse	Enter Scrub Nurse
Location	Shaes Private Hospital	Scout Nurse	Enter Scout Nurse
Theatre	Theatre 1	Nurse/Assistant	Enter Nurse Assistant
Dr	House, Greg	Nurse/Assistant	Enter Other Nurse Assistant
Anaesthetist	Lennon, John	Other	Enter Other Staff
Date	21/02/2024	Surgical Assistant	Enter Surgical Assistant
Start Time	08:00	Other Surgical Assistant	Enter Other Surgical Assistant
End Time	17:00		
540 Mins			

Note:

Appointment Note:

Reason for Delayed Start:

Reason for Delayed Finish:

Session Confirmed:

**Episodes**

Time	MRN	Patient Name	Procedure	Visit to Theatre	Time In	Time Out	Age	Anaesthetic	Cancelled	Action
9:00 AM	102	DEAN, James	Gastroscopy				82	IV/Sedation		
9:15 AM	129	PEEP, Bo	Left Cat & IOL				8	IV/Sedation		
9:30 AM	114	SQUAREPANTS, Spongebob	Gastroscopy				35	IV/Sedation		
9:45 AM	122	KNIGHT, Kathy	Right Cat & IOL				64	IV/Sedation		

Number of Appointments: 4 Utilisation: 60 Mins : 11.1% Based On: Calculate based on Appointment Booking Time

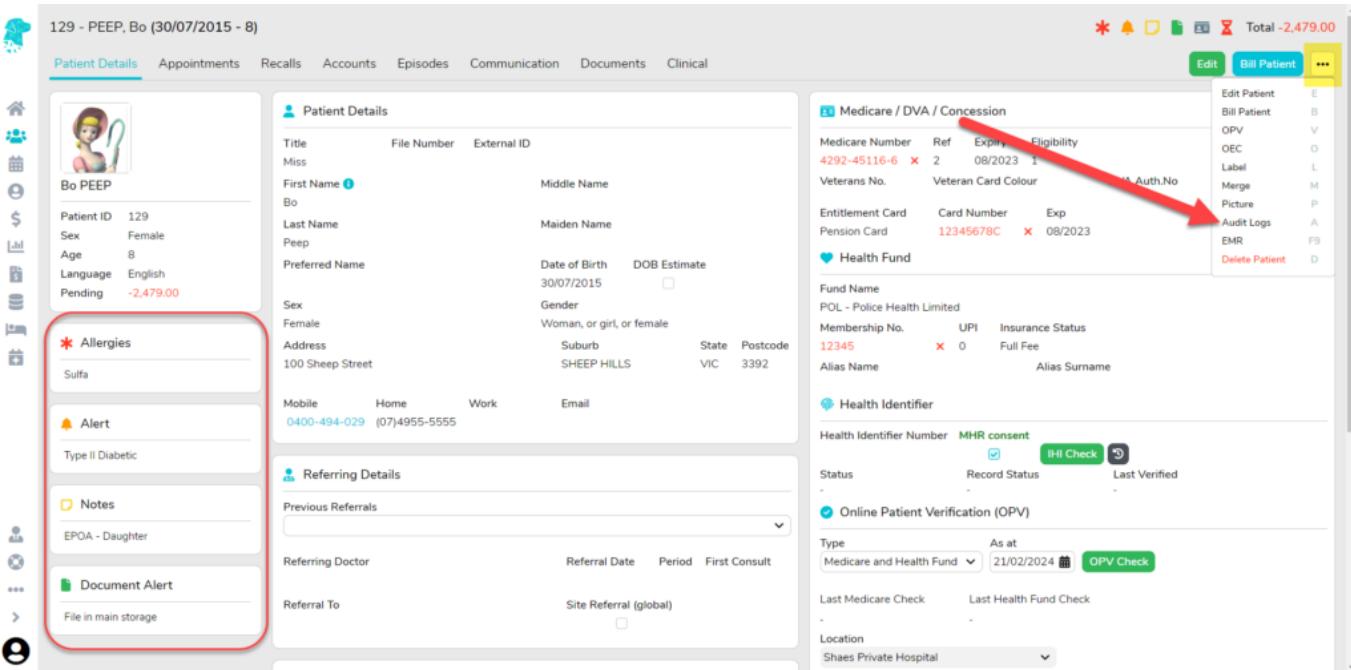
Save Cancel

**Make an Appointment**

# New Audit Logs

Audit logs have been added for the **Allergies**, **Alert**, **Notes**, and **Document Alert** fields on the patient screen.

These logs can be accessed by using the menu in the top right corner of the Patient Screen and selected **Audit Logs**. Alternatively, they can be found in **Settings > Logs** by searching the patient's MRN.



The screenshot shows the Patient Screen for patient 129 - PEEP, Bo (30/07/2015 - 8). The top navigation bar includes Patient Details, Appointments, Recalls, Accounts, Episodes, Communication, Documents, Clinical, and a menu with icons for Star, Alert, Print, Copy, Delete, and Total -2,479.00. The main content area is divided into sections: Patient Details, Medicare / DVA / Concession, Referring Details, and Health Fund. On the left, a sidebar lists Allergies (Sulfa), Alert (Type II Diabetic), Notes (EPOA - Daughter), and Document Alert (File in main storage). A red box highlights the 'Document Alert' section. A red arrow points from the 'Audit Logs' menu in the top right to the 'Document Alert' section in the sidebar.

# Episode Stats Report Additions

Extra fields have been added to the **Episode Stats > Excel - Raw Data Export** to assist facilities in collecting data. The additional fields are:

- Billing Flag
- Coding
- OEC Received
- OEC Checked
- Admission Form Received
- Chart Ready
- IFC Complete
- Patient Consent Received
- Cancelled ID
- Cancelled Description
- Theatre Complete
- Invoice on Hold ID
- Invoice on Hold Description
- Theatre Hold ID
- Theatre Hold Description
- Next Follow Up Date
- Planned Time In Theatre

## Bug Fix

The issue affecting the sorting of the Billing Status > Show Not Billed Interactive report has been resolved.

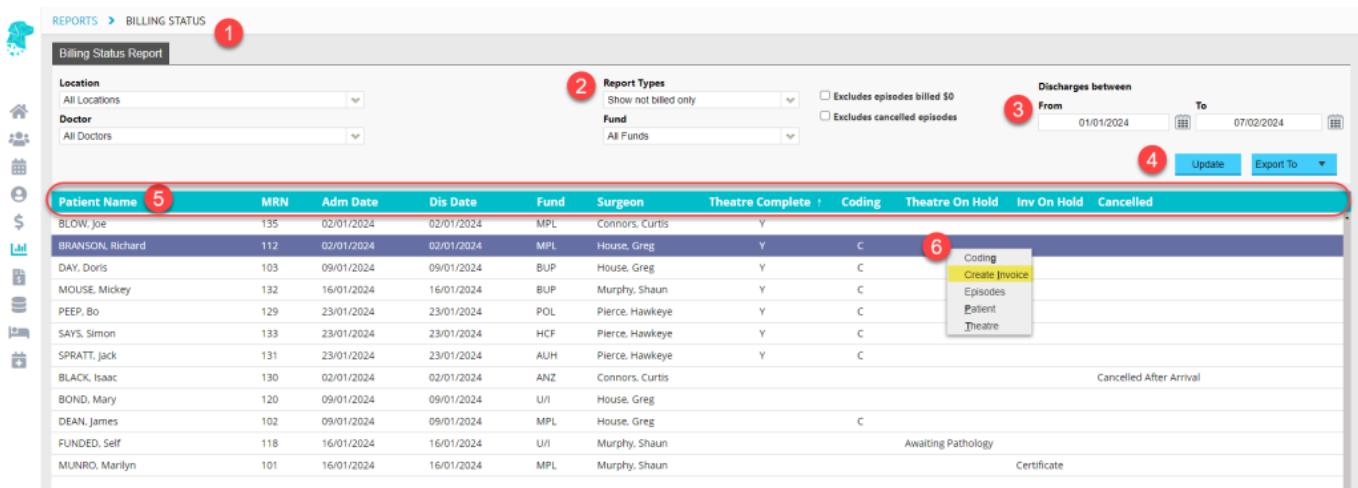
## FYDO Hospital Update - 09/02/2024

### Billing Status Report Improvements

Prepare for a game-changing innovation in Hospital Billing! Introducing our new **INTERACTIVE Billing Status - Show Not Billed Only Report**, designed to streamline the billing process for optimal efficiency and user-friendliness!

Users can now conveniently bill episodes directly from one central location! Easily track outstanding episodes awaiting billing for a smoother workflow and faster revenue generation.

To make use of this fantastic new feature, users can follow these steps:



The screenshot shows the 'Billing Status Report' screen. Step 1: The 'REPORTS > BILLING STATUS' menu is selected. Step 2: The 'Report Types' dropdown is set to 'Show not billed only'. Step 3: The 'Discharges between' date range is set from '01/01/2024' to '07/02/2024'. Step 4: The 'Update' and 'Export To' buttons are visible. Step 5: The table header is highlighted, showing columns for Patient Name, MRN, Adm Date, Dis Date, Fund, Surgeon, Theatre Complete, Coding, Theatre On Hold, Inv On Hold, and Cancelled. Step 6: A context menu is open over a row, with 'Create Invoice' highlighted.

Patient Name	MRN	Adm Date	Dis Date	Fund	Surgeon	Theatre Complete	Coding	Theatre On Hold	Inv On Hold	Cancelled
BLOW, Joe	135	02/01/2024	02/01/2024	MPL	Connors, Curtis	Y				
BRANSON, Richard	112	02/01/2024	02/01/2024	MPL	House, Greg	Y	C			
DAY, Doris	103	09/01/2024	09/01/2024	BUP	House, Greg	Y	C			
MOUSE, Mickey	132	16/01/2024	16/01/2024	BUP	Murphy, Shaun	Y	C			
PEEP, Bo	129	23/01/2024	23/01/2024	POL	Pierce, Hawkeye	Y	C			
SAYS, Simon	133	23/01/2024	23/01/2024	HCF	Pierce, Hawkeye	Y	C			
SPRATT, Jack	131	23/01/2024	23/01/2024	AUH	Pierce, Hawkeye	Y	C			
BLACK, Isaac	130	02/01/2024	02/01/2024	ANZ	Connors, Curtis					Cancelled After Arrival
BOND, Mary	120	09/01/2024	09/01/2024	U/I	House, Greg					
DEAN, James	102	09/01/2024	09/01/2024	MPL	House, Greg		C			
FUNDED, Self	118	16/01/2024	16/01/2024	U/I	Murphy, Shaun					Awaiting Pathology
MUNRO, Marilyn	101	16/01/2024	16/01/2024	MPL	Murphy, Shaun					Certificate

1. Navigate to **Reports > Billing Status**.
2. Select the **Report Type** of **Show Not Billed Only**.
3. Select the **Date from** and **Date To**.
4. Click **Update**.
5. Arrange the data to your preference! Utilise column headings, such as Patient Name, Admission Date, Discharge Date, Fund and Theatre Complete, for sorting.
6. For further convenience, select an episode and **Right-Click** to access a menu. From here, you can navigate to different pages to input required information.  
**ALTERNATIVELY**, you can also use this menu to **CREATE INVOICE** RIGHT FROM THIS SCREEN!

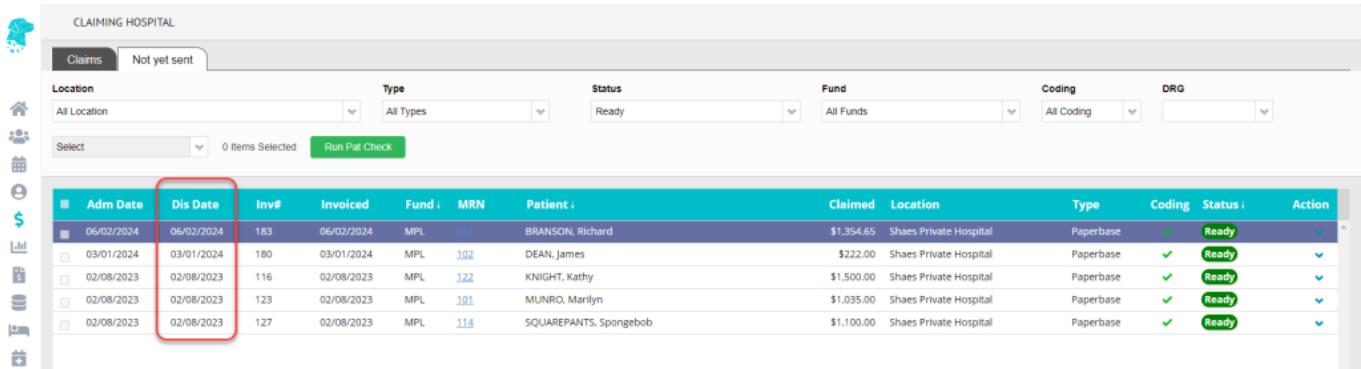
Additionally, On Hold and Cancelled reasons are displayed to assist in identifying episodes that may

not be ready for billing, making this a comprehensive solution for your billing needs!

The original **Billing Status > Show Not Billed Only** Report can still be accessed by clicking **Export to > PDF** for users that still require a printed copy of this report with a time stamp.

## Claiming Hospital > Not Yet Sent

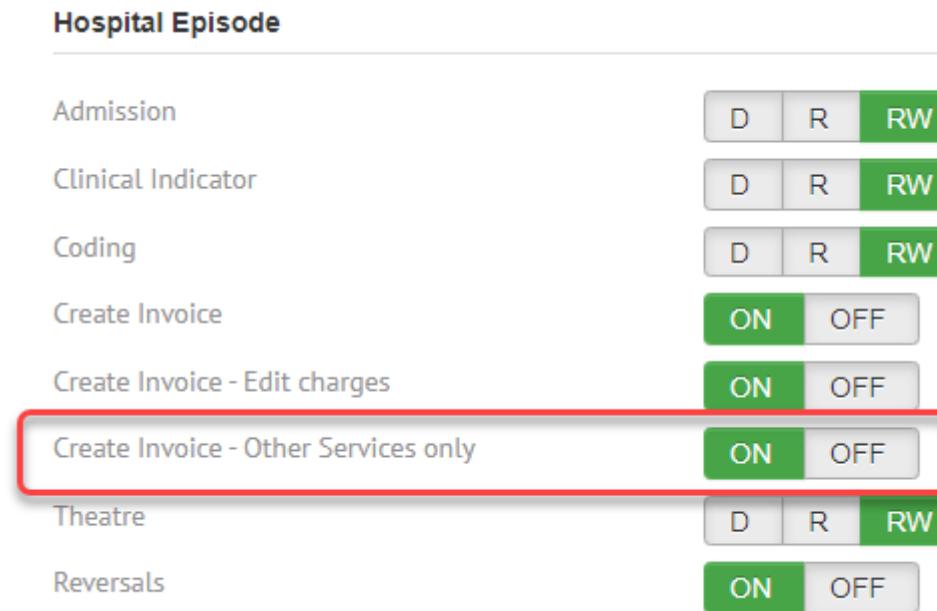
The **Discharge Date** has been added to the **Claiming Hospital > Not Yet Sent** tab.



Adm Date	Dis Date	Inv#	Invoiced	Fund #	MRN	Patient	Claimed	Location	Type	Coding	Status	Action
06/02/2024	06/02/2024	183	06/02/2024	MPL	110	BRANSON, Richard	\$1,354.65	Shaes Private Hospital	Paperbase	✓	Ready	
03/01/2024	03/01/2024	180	03/01/2024	MPL	102	DEAN, James	\$222.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	02/08/2023	116	02/08/2023	MPL	122	KNIGHT, Kathy	\$1,500.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	02/08/2023	123	02/08/2023	MPL	101	MUNRO, Marilyn	\$1,035.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	02/08/2023	127	02/08/2023	MPL	114	SQUAREPANTS, Spongebob	\$1,100.00	Shaes Private Hospital	Paperbase	✓	Ready	

## New Permission Level

Users can now be given permission to **Create Invoice - Other Services Only** as a separate permission level from **Create Invoice**.



Admission	D	R	RW	i
Clinical Indicator	D	R	RW	
Coding	D	R	RW	
Create Invoice	ON	OFF		
Create Invoice - Edit charges	ON	OFF		
Create Invoice - Other Services only	ON	OFF		
Theatre	D	R	RW	
Reversals	ON	OFF		

This permission level can be adjusted for all **User Groups** in **Settings**. It grants the ability to generate an **Other Services Only** invoice for any patient, including patients that have not yet been admitted or discharged.

## Survey Settings

The list that facilities use to collate data, on how the patient came to know about the facility, is now customisable! Facilities can edit this list to include all relevant options for their needs. To make changes navigate to **Settings > Surveys**.

# Raising a Support Ticket from FYDO

When raising a support ticket with FYDO, users will now be able to select the **Location** that the ticket is relevant to. This feature assists multi-location databases, or Clinic/Hospital databases, in being able to raise their support tickets for the location that the ticket is referring to.

### Raise a Support Ticket

Ticket Location: ADV01000 - Shaes Private Hospital

How can we help?

Upload Files    Submit Ticket



Default settings for this field can be entered, for the whole facility, in **Settings > System Configuration** by adding the required location to the **Raise Ticket Location** field.

The default settings can also be added at a **User level**, to ensure each user has the ticket populate with the location that is relevant to them, in **Settings > Users** by adding information to the **Raise Ticket Location** field.

### User Details

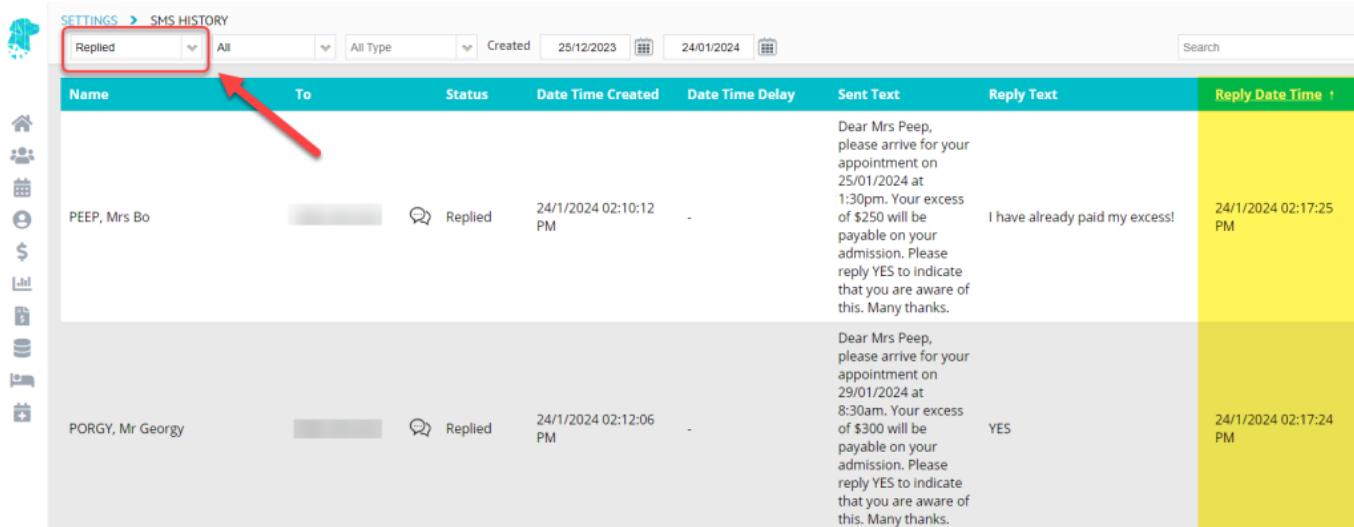
ID	12
First Name	Doctor
Surname	Three
Email	[REDACTED]
Raise Ticket From	[REDACTED]
Raise Ticket Location	[REDACTED]
Group	Doctors
Restrict IP	<input type="checkbox"/>
SSO Mandatory	<input type="checkbox"/>

# FYDO Hospital Update - 25/01/2024

## SMS Reply History

Users can now conveniently review SMS replies in chronological order, with the corresponding **Reply Date and Time** prominently displayed on the SMS History screen.

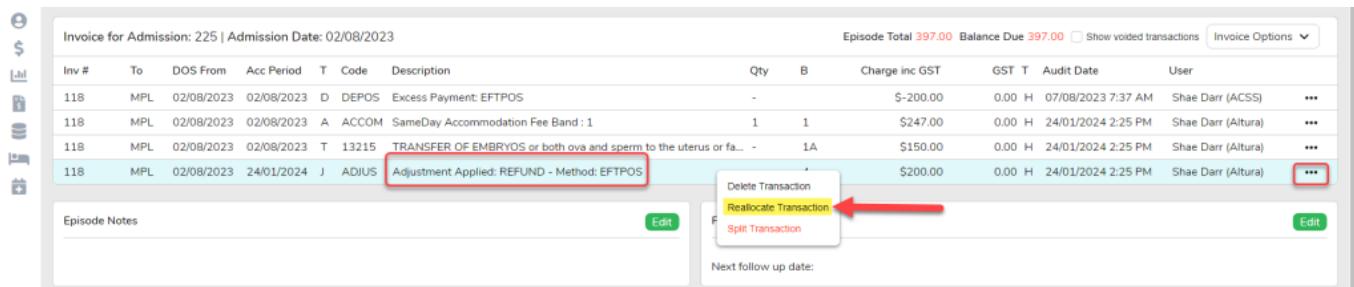
To access this feature, navigate to **Settings > SMS History** and apply the **Status** filter “**Replied**”.



SMS HISTORY							
SETTINGS	Replied	All	All Type	Created	25/12/2023	24/01/2024	Search
Name	To	Status	Date Time Created	Date Time Delay	Sent Text	Reply Text	Reply Date Time
PEEP, Mrs Bo	[REDACTED]	Replied	24/1/2024 02:10:12 PM	-	Dear Mrs Peep, please arrive for your appointment on 25/01/2024 at 1:30pm. Your excess of \$250 will be payable on your admission. Please reply YES to indicate that you are aware of this. Many thanks.	I have already paid my excess!	24/1/2024 02:17:25 PM
PORGY, Mr Georgy	[REDACTED]	Replied	24/1/2024 02:12:06 PM	-	Dear Mrs Peep, please arrive for your appointment on 29/01/2024 at 8:30am. Your excess of \$300 will be payable on your admission. Please reply YES to indicate that you are aware of this. Many thanks.	YES	24/1/2024 02:17:24 PM

## Reallocating Adjustments

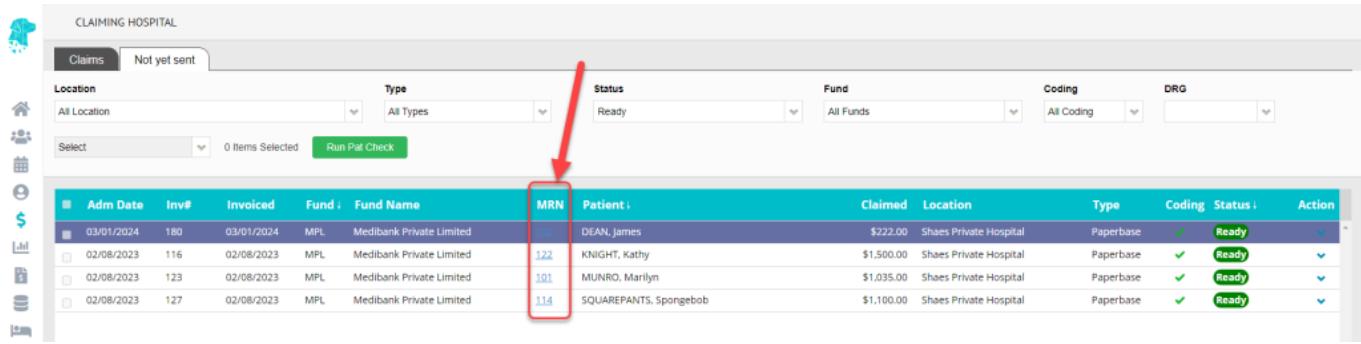
Adjustments can now be reallocated to another invoice, mirroring the same functionality that currently exists for reallocating deposits. To utilise this feature, simply navigate to the corresponding **Episodes** screen and right-click on the Adjustment line, or normal click on the three dots to the right of the screen, to select **Reallocation Transaction**.



Invoice for Admission: 225   Admission Date: 02/08/2023											Episode Total 397.00 Balance Due 397.00 <input type="checkbox"/> Show voided transactions			Invoice Options
Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST	T	Audit Date	User	...
118	MPL	02/08/2023	02/08/2023	D	DEPOS	Excess Payment: EFTPOS	-		\$-200.00	0.00	H	07/08/2023 7:37 AM	Shae Darr (ACSS)	...
118	MPL	02/08/2023	02/08/2023	A	ACCOM	SameDay Accommodation Fee Band : 1	1	1	\$247.00	0.00	H	24/01/2024 2:25 PM	Shae Darr (Altura)	...
118	MPL	02/08/2023	02/08/2023	T	13215	TRANSFER OF EMBRYOS or both ova and sperm to the uterus or fa...	-	1A	\$150.00	0.00	H	24/01/2024 2:25 PM	Shae Darr (Altura)	...
118	MPL	02/08/2023	24/01/2024	J	ADJUS	Adjustment Applied: REFUND - Method: EFTPOS			\$200.00	0.00	H	24/01/2024 2:25 PM	Shae Darr (Altura)	...

## Claiming Hospital - Not Yet Sent Tab

The MRN number will now be displayed on the **Claiming Hospital > Not Yet Sent** tab.



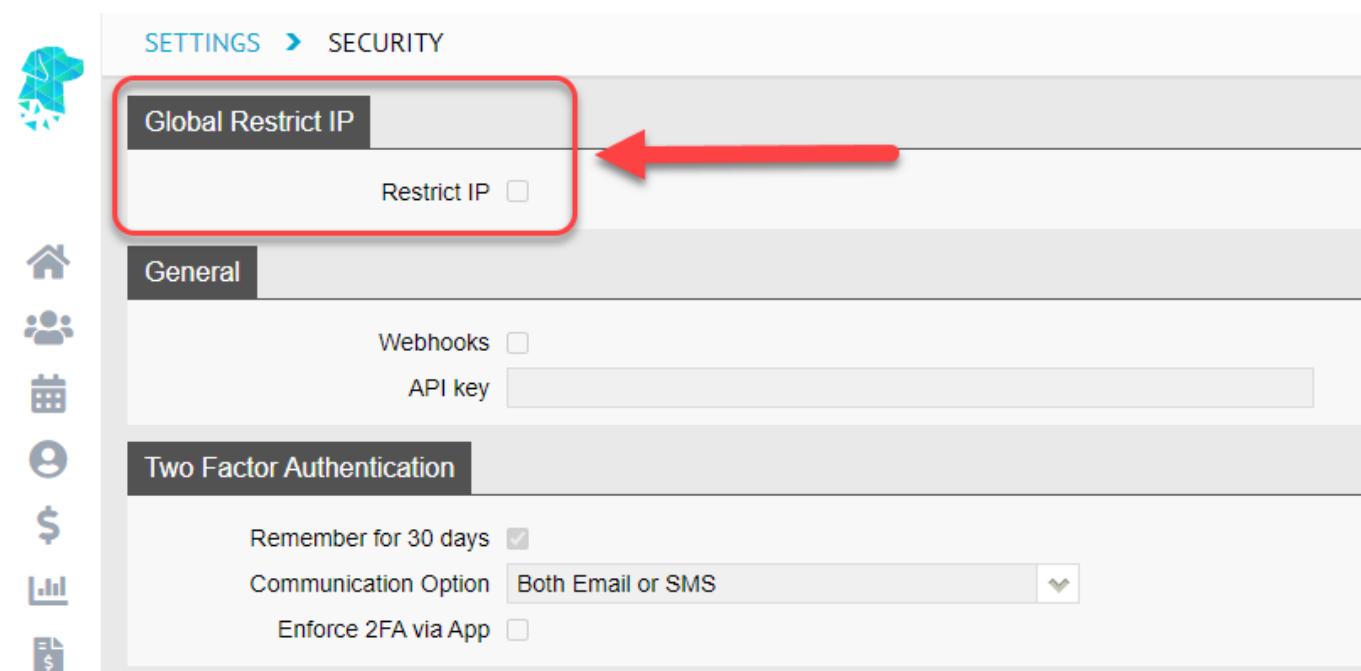
CLAIMING HOSPITAL											
Claims		Not yet sent									
Location	Type	Status		Fund	Coding		DRG				
Select	0 Items Selected	Run Pal Check		All Funds	All Coding		All DRG				
Adm Date	Inv#	Invoiced	Fund	Fund Name	MRN	Patient	Claimed	Location	Type	Coding	Status
03/01/2024	180	03/01/2024	MPL	Medibank Private Limited	122	DEAN, James	\$222.00	Shae's Private Hospital	Paperbase	✓	Ready
02/08/2023	116	02/08/2023	MPL	Medibank Private Limited	101	KNIGHT, Kathy	\$1,500.00	Shae's Private Hospital	Paperbase	✓	Ready
02/08/2023	123	02/08/2023	MPL	Medibank Private Limited	114	MUNRO, Marilyn	\$1,035.00	Shae's Private Hospital	Paperbase	✓	Ready
02/08/2023	127	02/08/2023	MPL	Medibank Private Limited	114	SQUAREPANTS, Spongebob	\$1,100.00	Shae's Private Hospital	Paperbase	✓	Ready

## FYDO Clinic Update - 23/01/24

### New IP Restriction Function

Clinics can now use the new **Global Restrict IP** function in **Settings > Security** to simultaneously restrict all users to a specific IP address. While the ability to restrict individual users is still available in **Settings > Users**, this new feature streamlines the process for applying IP Restrictions across the board.

Only users with the required access levels will be able to make amendments to these settings.



SETTINGS > SECURITY

**Global Restrict IP**

Restrict IP

**General**

Webhooks

API key

**Two Factor Authentication**

Remember for 30 days

Communication Option

Enforce 2FA via App

### Invoice Export Report Additions

The Invoice Export Report can now be run for **All Hospital Locations** and **All Clinic Locations** AT ONCE! This new feature allows multi-location facilities to easily collate invoice data across all their sites simultaneously.



## Invoice Export

## Location

All Hospital Locations

All Hospital Locations

All Clinic Locations

ACSS Bondi Hospital

ACSS Hospital

4

1

**Bug Fixes:**

- The issue some users were experiencing where an Entitlement Card was showing as expired in error has been resolved.

---

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

---

## **FYDO Hospital Update - 18/01/2024**

### **Claiming Hospital - Paperbase Claims Enhancement**

We've added a new feature to enhance efficiency in our **Claiming Hospital > Not Yet Sent** tab. Once the claims have been manually sent to the health funds, users will now be able to mark the complete Paperbase Claims as sent **IN BULK!**

The easiest way to do this is to navigate to the **Claiming Hospital > Not Yet Sent** tab and:

1. In the **Type** field, choose **Paperbase**
2. In the **Status** field, select **Ready**
3. Choose claims individually, using the left tick box on each individual line, or select all by utilising the **Select All** tick box at the top of the column
4. In the **Select** dropdown, choose **Mark as Sent**

CLAIMING HOSPITAL

Claims Not yet sent

Location: All Location Type: **Paperbase** Status: **Ready** Fund: All Funds Coding: All Coding DRG:

Select 4 Items Selected Run Pat Check

Mark as Sent

Inv Date	Inv#	Invoiced	Fund	Fund Name	MRN	Patient	Claimed	Location	Type	Coding	Status	Action
03/01/2024	180	03/01/2024	MPL	Medibank Private Limited	121	DEAN, James	\$222.00	Shae's Private Hospital	Paperbase	✓	Ready	▼
02/08/2023	176	02/08/2023	MPL	Medibank Private Limited	122	KNIGHT, Kathy	\$1,500.00	Shae's Private Hospital	Paperbase	✓	Ready	▼
02/08/2023	123	02/08/2023	MPL	Medibank Private Limited	121	MUNRO, Marilyn	\$1,035.00	Shae's Private Hospital	Paperbase	✓	Ready	▼
02/08/2023	127	02/08/2023	MPL	Medibank Private Limited	114	SQUAREPANTS, Spongebob	\$1,100.00	Shae's Private Hospital	Paperbase	✓	Ready	▼

This will mark the Paperbase Claims as sent in the same manner as before, and the corresponding audit trail will be displayed in the patient's episode audit notes.

Episode Notes Financial Notes Audit

Paperbase Invoice - Invoice 123 sent by Shae Darr (Altura) 17/01/2024 5:55 PM

Bank deposit cleared - Inv 123 - Payment - EFTPOS \$-200.00 by Shae Darr 15/08/2023 10:17 AM

Bank deposit cleared - Inv 124 - Payment - EFTPOS \$-29.00 by Shae Darr 15/08/2023 10:17 AM

## Theatre Rosters Report Enhancements

We've added a new **Report Type** to the **Theatre Rosters Report** called **Unconfirmed Rosters**. This allows facilities to easily identify rosters that haven't yet had the **Session Confirmed** tick box completed in the specific Theatre Roster.

REPORTS > THEATRE ROSTERS

Theatre Rosters

From Date: 12/12/2023 To Date: 14/12/2023

Based On: Time in Theatre to Time Out of Theatre

Report Type: **Unconfirmed Rosters** Surgeon: All Surgeons

Shaes Private Hospital  
Unconfirmed Rosters Booking by Surgeon and Theatre  
12/12/2023 - 14/12/2023 for all Surgeons and all Theatres

Date	Theatre	Anaesthetist	Time	Length	Utilisation Minutes	Utilisation Percentage	Patients	D/O	I/P Notes	App Notes
HOUSE, Greg	Theatre 2	STARR, Ringo	08.00 - 17.00	540.00	300.00	55.56%	1	1	0	
			Total:	540.00	300.00	55.56%	1	1	0	Number of Sessions : 1
				540.00	300.00	55.56%	1	1	0	
										Date: 17/01/2024 3:31 PM
										Page 1 of 1

Print Export To

We have also added additional fields to enhance the usability of the **Excel - Raw Data Export** for the **Theatre Roster** Report including:

- Booked Utilisation Percentage
- Actual Utilisation Percentage
- Delayed Start Reason and ID
- Delayed Finish Reason and ID
- Cancelled Reason and ID
- Confirmed Indicator

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V
1	StartTime	FinishTime	RosterDate	BookedMins	ActualMins	RosterUtilisation	ActualUtilisation	cNotes	AppNotes	ReasonStartId	ReasonStart	ReasonFinishId	ReasonFinish	confirmed	CanceledId	CancelledReason	NumDO	NumPat	NumIP	ID	docid
2	0800	1200	14/12/2023	15	360	240	6.3	150		122		122	Procedure Complication	TRUE			1	1	0	144	6
3	0800	1700	12/12/2023	15	360	540	2.8	66.7		124		122	Procedure Complication	TRUE			1	1	0	140	9
4	0800	1700	12/12/2023	50	180	540	5.6	33.3		126		126	Equipment Malfunction	TRUE			1	1	0	142	1
5	0800	1700	12/12/2023	25	180	540	12.9	33.3		125		123	Anaesthetist Delayed	TRUE			3	3	0	143	6
6	0800	1700	13/12/2023	15	300	540	2.8	55.6		125		123	Equipment Failure	FALSE			1	1	0	141	7
7																					

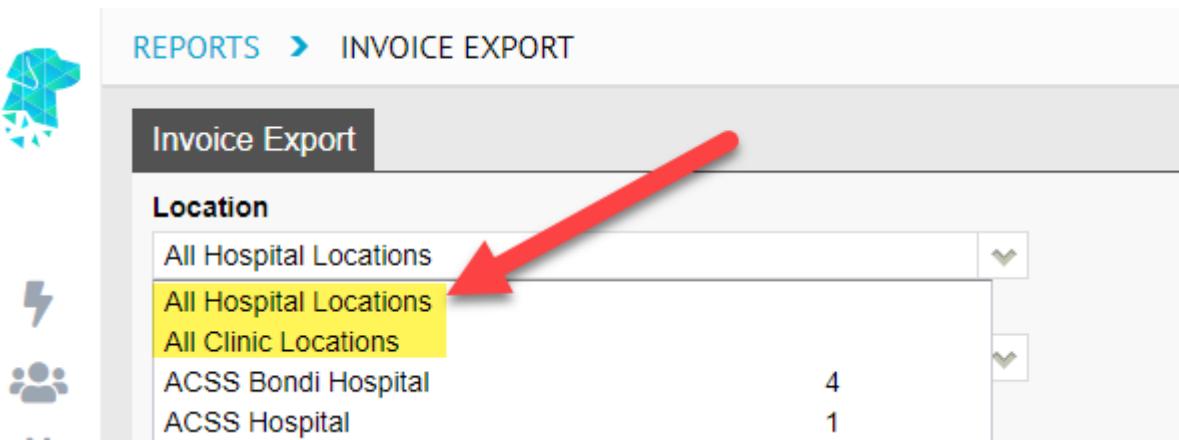
## Length of Stay Report Additions

There has been an additional column added to the **Length of Stay Excel - Raw Data** Export to display the **Length in Minutes** for overnight patients.

The original Length column is still present and will continue to reflect the number of nights; however, the new additional column will transcribe the information into minutes to help facilities identify the exact length of stay for the admission.

## Invoice Export Report Additions

The Invoice Export Report can now be run for **All Hospital Locations** and **All Clinic Locations** AT ONCE! This new feature allows multi-location facilities to easily collate invoice data across all their sites simultaneously.



## Bug Fix

The issue that some users experienced when trying to search for customised Other Services codes has been resolved.

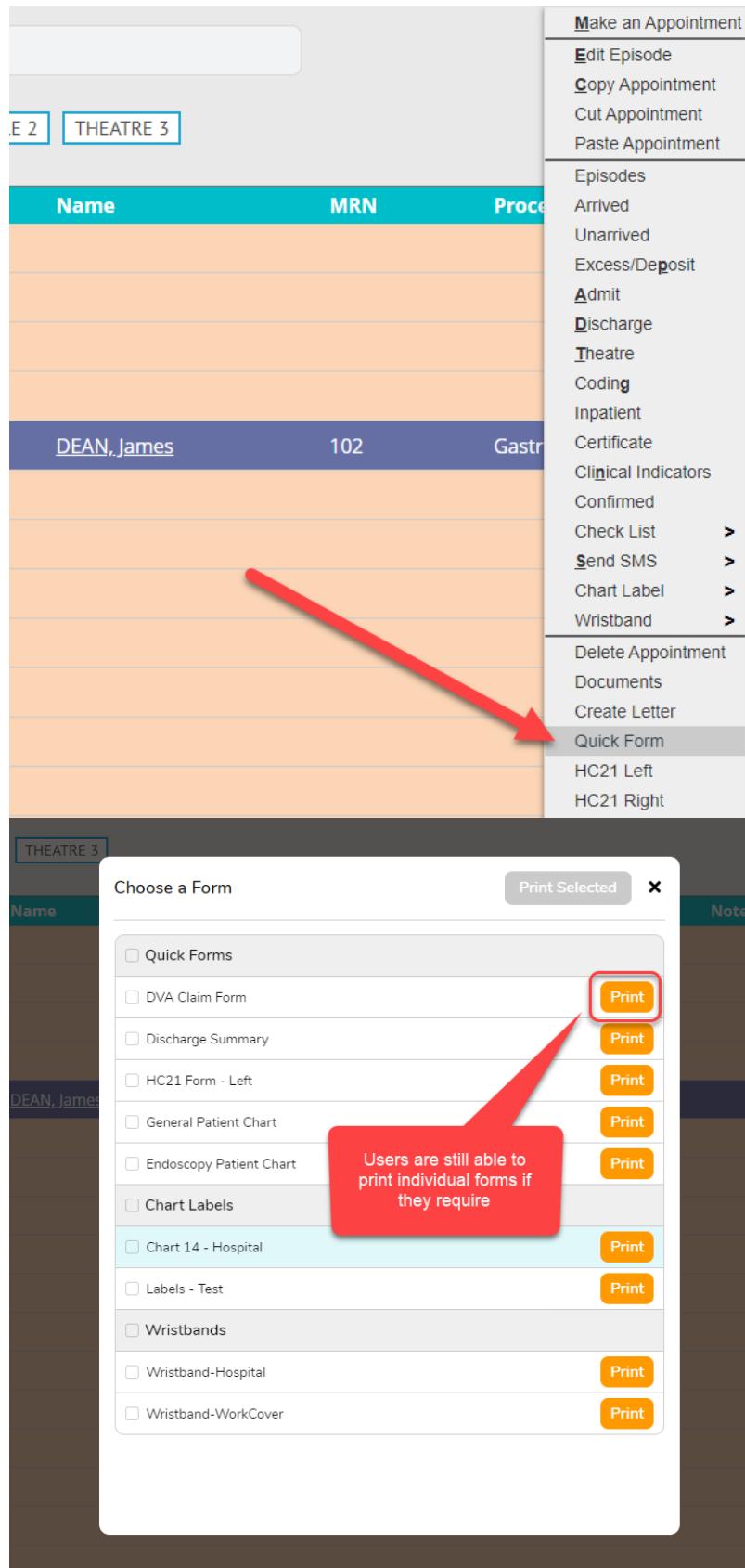
## FYDO Hospital Update - 05/01/2024

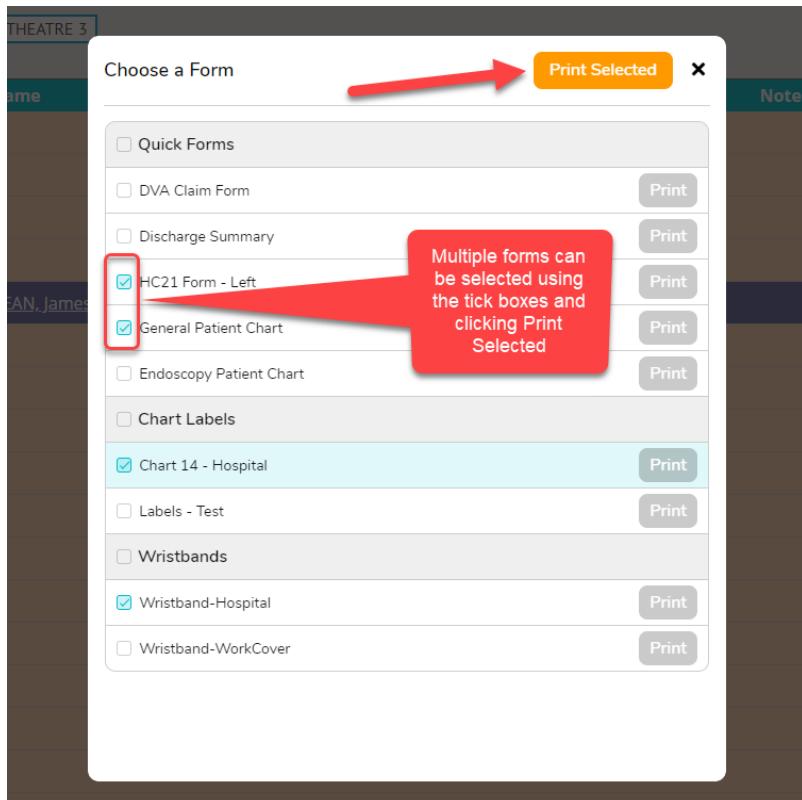
### Quick Form Enhancements!

We've revamped the **Quick Form** feature for improved user workflow and efficiency. The new layout, accessible from the Right-Click Menu in Appointments, allows users to **print multiple forms simultaneously**. The updated Quick Forms pop-up now includes **Labels** and **Wristbands**, enabling users to print all required forms from ONE PLACE!

Individual forms are still able to be printed by clicking the orange **Print** button. Selecting multiple

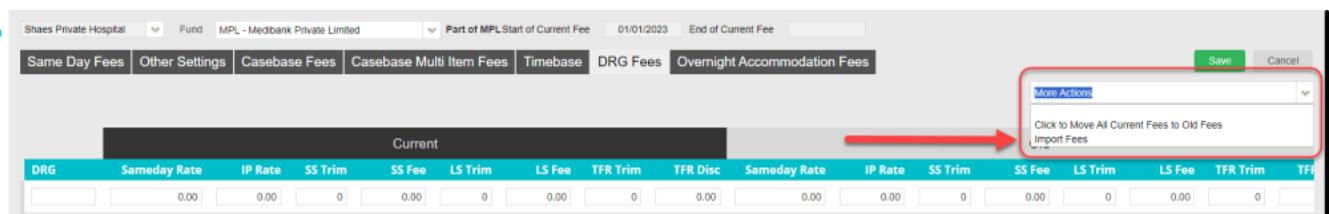
forms activates the **Print Selected** button for a one-click, multi-form print experience!





## DRG Fee Import Feature

Introducing the DRG Fees Import Feature! Now, users can import DRG Fees into FYDO using an Excel file. For step-by-step instructions, check out our new Wiki page: [Hospital Health Fund Fees - Importing DRG Fees](#)



## Doctors Data - New Fields Available

FYDO now has four additional fields available in **Settings > Doctors** to assist facilities efficiently manage and document credential information in FYDO. These fields include:

- **Approved Scope of Practice**
- **SoCP Conditions**
- **Radio Use License**
- **Colonoscopy Recertification**

## Episode Stats Report Additions

Users can now filter the **Episode Stats Report** by **Health Fund Groups**! Easily collect and organise data for multiple funds, under a specific group, at once (e.g. AHSA, ARHG etc).

The new **Group By (Primary)** option, **Health Fund (Group)**, also enables sorting data by Health Fund Groups.

The **Medicare Eligibility** has now been added to the **Episode Stats > Export to Excel - Raw Data**.

E	F	G	H	I	J	K	L	M	AC	AD	AE	AF	AG	AH	
1	PatientName	Sex	DOB	Address1	Address2	Suburb	State	Postcode	Email	MedicareNumb	MedicareIssueNumber	MedExpiry	MedElig	MedEligDesc	Admission Adm
2	BRANSON, Richard	M	18/07/1950	22 Necker Way	BADU ISLAND	QLD	4875			4292-	3	31/01/2026	1	Eligible - Australian Resident	340 22/1
3	BRANSON, Richard	M	18/07/1950	22 Necker Way	BADU ISLAND	QLD	4875			4292-	3	31/01/2026	1	Eligible - Australian Resident	341 02/C
4	DAY, Doris	F	03/04/1922	333 Sunshine Bo	Windy Harbour	WA	6262	doris@calamitjane.com.au			3	31/01/2026	1	Eligible - Australian Resident	280 18/C
5	DAY, Doris	F	03/04/1922	333 Sunshine Bo	Windy Harbour	WA	6262	doris@calamitjane.com.au			3	31/01/2026	1	Eligible - Australian Resident	287 03/1
6	DAY, Doris	F	03/04/1922	333 Sunshine Bo	Windy Harbour	WA	6262	doris@calamitjane.com.au			3	31/01/2026	1	Eligible - Australian Resident	326 17/1

## Length of Stay Report Enhancements

The **Length of Stay Report** now supports the inclusion of cancelled episodes. By default, it will **Exclude Cancelled Episodes**, but facilities can now easily include them (if they are admitted and discharged) by un-ticking the **Exclude Cancelled Episodes** box. Once un-ticked, the **Cancelled** filter becomes available, allowing for episodes that fall under specific cancelled reasons to be added to the collated data.

For instance, to obtain information on all completed episodes AND episodes **Cancelled After Arrival**, select the options provided in the screenshot below.

Length Of Stay

**Location**  
All Locations

**Doctor**  
All Doctors

**Anaesthetist**  
All Anaesthetist

**Fund**  
All Funds

**Specialty**  
All Specialties

**Patient Category**  
All Patient Categories

**Theatre**  
All Theatres

**Booking Code 1**  
All Booking Codes

**Booking Code 2**  
All Booking Codes

**Anaesthetic**  
All Anaesthetic

**Cancelled**  
Cancelled After Arrival  
Select All  
Cancelled  
✓ Cancelled After Arrival  
Cancelled Within 24 Hours  
Covid  
Did Not Attend  
Facility Cancellation

**MBS**  
Search for a MBS  
Select All  
As principal MBS  
Within entire episode

**Diagnosis**  
Search for a Diagnosis  
Select All  
As principal diagnosis  
Within entire episode

**Procedure**  
Search for a Procedure  
Select All  
As principal procedure  
Within entire episode

**DRG**  
Search for a DRG  
Select All

**Based on**  
Pre-Operative: 'Admission Time' to 'Time in Theatre'  
Report Type: Detail  
Order By: Patient name  
Based On: Admission Date  
From: 01/01/2024 To: 03/01/2024  
Exclude Cancelled Episodes

Update

## New IP Restriction Function

Facilities can now use the new **Global Restrict IP** function in **Settings > Security** to simultaneously restrict all users to a specific IP address. While the ability to restrict individual users is still available in **Settings > Users**, this new feature streamlines the process for applying IP Restrictions across the board.

Only users with the required access levels will be able to make amendments to these settings.

SETTINGS > SECURITY

**Global Restrict IP**

Restrict IP

**General**

Webhooks   
API key

**Two Factor Authentication**

Remember for 30 days   
Communication Option: Both Email or SMS  
Enforce 2FA via App

## Third Party Statements

FYDO now enables users to generate statements for Third-Party companies by navigating to **Settings > Third Parties** and right-clicking on the required line.

SETTINGS > THIRD PARTIES

**ID** **Name** **Contact** **Phone** **Email** **Type** **Status**

1 Allianz Global Assistance

Statement

All Types  Show Inactive  Search  Add Third Party  Export To

100 Records/Page

Right-Click to display the option Statement

Insurance Active

Records 1-1 of 1 (Page 1 of 1)

A pop-up is displayed, allowing users to select the required dates before clicking **Print** to generate the statement.

### Third Party Statement

Location: Shaes Private Hospital

From: 01/12/2023

To: 31/12/2023

Messages: All Messages

**Print**

## FYDO Hospital Update - 14/12/2023

### Theatre Screen - New Save Feature

We are excited to introduce a new feature on the **Theatre Screen** that allows users to seamlessly add, and save, information without closing the screen. The new **Save & Continue** button is particularly beneficial for facilities that need to input data during procedures, enabling real-time updates without the need to repeatedly reopen the screen.

The existing functionality of the **Save** button will remain unchanged and will now be called **Save & Exit**.

APPOINTMENTS > THEATRE SCREEN

MRN 127 - MELON, Mrs Coco DOB 07/07/1977 [46] Sex Female

Adm No: 333 Adm Date/Time 13/12/2023 06:00 Dis Date/Time:

Dr/Surgeon: PIERCE, Hawkeye Fund: MPL Location: Shaes Private Hospital (QLD)

Anaesthetic Type: IV/Sedation Anaesthetic Type: None Planned Time in Theatre:

Visit to Theatre: No Theatre Proc. ASA Score:

First Date: 13/12/2023 0 mins

Pre-Op Complications:

Theatre Information:

Recovery 1 Ready for: Recovery 2 Recovery 3

Discharge/Ward: Side: Pathology:

Theatre On Hold: Invoice On Hold: Theatre Complete:

Other Services:

Code	Description	Qty	Date of Srv	Send Invoice To	Serial #	Data	Action
AL025	AcrySof Multipiece Models MN60MA, MN60AC	1	13/12/2023	Health Fund			X
AL005	DUOVISc VISCOELASTIC SYSTEM	1	13/12/2023	Health Fund			X

Total **22,596.00**

**Save & Exit** **Save & Continue** **Cancel**

## Unbilled Revenue Report Additions

Theatre ID and Theatre Name have been added to the **Unbilled Revenue Report > Excel - Raw Data Export**.

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W
LocId	LocName	Patient	MRN	EpiNo	AdmDate	LOS	Fund	From	To	Desc	Fee	GST	Band	BandID	BedType	Qty	cPatCat	Item	ItemType	BillTo	TheatreID	TheatreName
26	1 Shaes Priv	DAY, Doris	103	52	30/08/202	1	AHM	30/08/2023	30/08/2023	Endoscopic examin	450	0	2	0	1	D/O	32222	C	H		3 Theatre 3	
27	1 Shaes Priv	DEAN, James	102	39	22/08/202	1	MPL	22/08/2023	22/08/2023	SameDay Accomm	600	0	4	1	1	D/O	ACCOM A				1 Theatre 1	
28	1 Shaes Priv	DEAN, James	102	44	20/11/202	1	MPL	20/11/2023	20/11/2023	Removal of one or	888	0	3	0	1	D/O	32229	C	H		1 Theatre 1	
29	1 Shaes Priv	HAYNES, Corn	111	11	04/10/202	1	BUP	04/10/2023	04/10/2023	SameDay Accomm	300	0	3	2	1	D/O	ACCOM A				1 Theatre 1	
30	1 Shaes Priv	JACKSON, Mich	104	10	09/08/202	1	BUP	09/08/2023	09/08/2023	SameDay Accomm	400	0	4	2	1	D/O	ACCOM A				1 Theatre 1	
31	1 Shaes Priv	KNIGHT, Kathy	122	5	22/11/202	1	MPL	22/11/2023	23/11/2023	Accom – for 1 night	0	0	0	0	1	I/P	ACCOM A				1 Theatre 1	
32	1 Shaes Priv	LETTERS, CAPIT	124	4	02/10/202	1	ACA	02/10/2023	02/10/2023	SameDay Accomm	500	0	3	2	1	D/O	ACCOM A				1 Theatre 1	

## Bug Fix - Invoice On Hold Feature

The issue that some users were experiencing with the Invoice On Hold feature not functioning correctly has now been resolved.

This feature gives facilities the ability to:

- Place an **Individual Health Fund** on hold (*Settings > Health Funds*)
- Place a **Head of Group Health Fund** on hold (*Settings > Health Funds*)
- Place an **Individual Episode** on hold (*Edit Appointment*)

SETTINGS > HEALTH FUNDS > 4 - AUSTRALIAN HEALTH MANAGEMENT GROUP LIMITED

LOCATION Shaes Private Hospital

**Fund Details**

ID	4	Phone	( ) -	Fax	( ) -
Fund Code	AHM	Contact			
Name	Australian Health Management Group Limited	Contact Email			
Address		Data Extract Email			
Suburb		Status	Active		
Rehab Code		Is this fund the head	No		

**Hospital Settings**

Part of Group (Fees)	Medibank Private Limited	Prostheses ECLIPSE mapping	?
Part of Group (Data Extract)	... Select ...	Other ECLIPSE mapping	?
DRG Version	... Select ...		
Band Version	National		
HCP Code		Program Number not required	?
Invoice on Hold	... Select ...		
Invoice Hold Start	... Select ...		

Individual Health Funds, and Head of Group Health Funds, can be placed on hold here.

The Invoice Hold Start Date can also be utilised to place a fund on hold from a certain date. This will allow billing of that health fund, to continue for dates prior to the Invoice Hold Start Date.

ECLIPSE Enabled

Per Diem to SVB

Treat as Uninsured

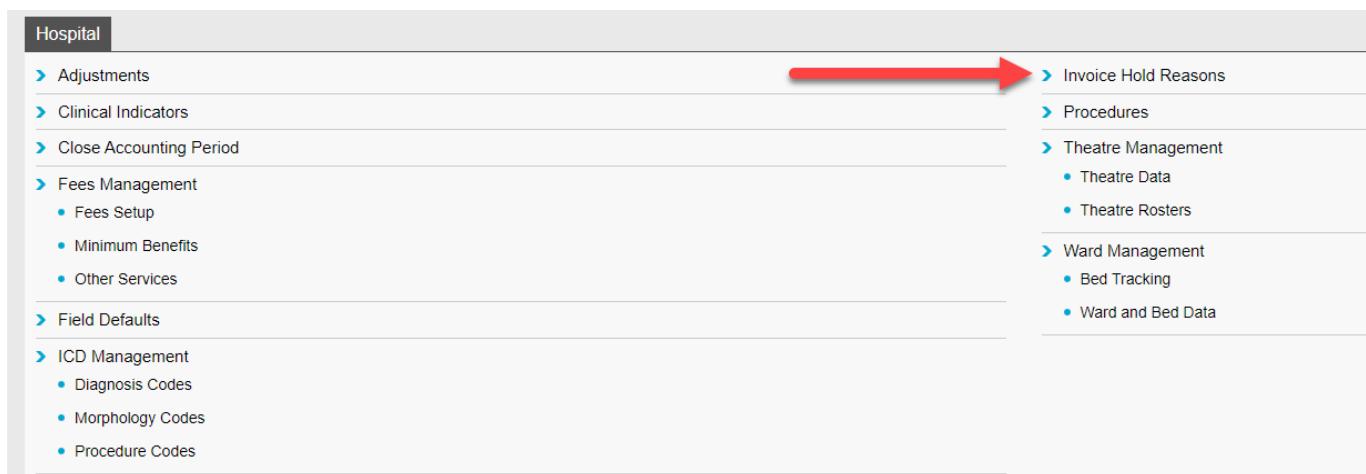
Don't update prostheses fees



**Booking Details**

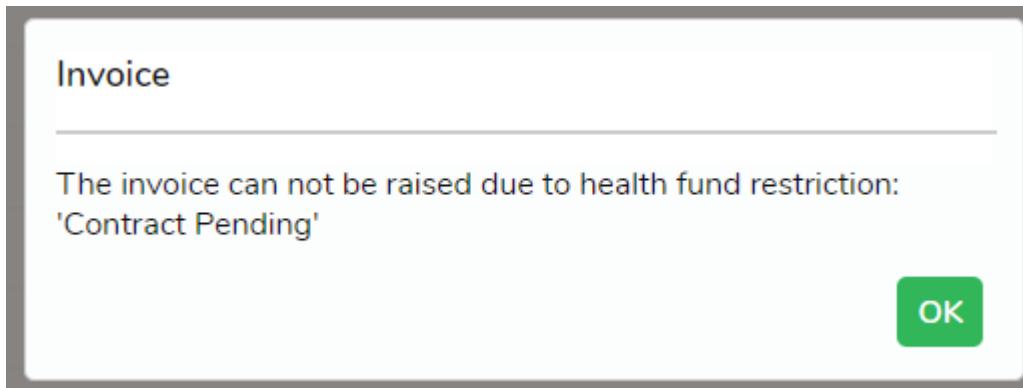
Location	Shaes Private Hospital		
Theatre/List	Theatre 1	Roster	Select Roster
Dr/Surgeon	PIERCE, Dr Hawkeye		
Surgical Assistant	Select Surgical Assistant		
Other Surgical Assistant	Select Other Surgical Assistant		
Anaesthetist	LENNON, Dr John		
Anaesthetic (Primary)	IV/Sedation	Anaesthetic	None
Apmt Date	13/12/2023	Time	10:00
Appointment Type	Standard 30	Mins	15
Proc Notes	Left Cat & IOL		
Other Notes	<input type="button" value="B"/> <input type="button" value="I"/> <input type="button" value="U"/> <input type="button" value="A"/> <input type="button" value="▼"/> <div style="border: 1px solid #ccc; height: 100px; width: 100%;"></div>		
<input type="checkbox"/> OEC Received <input type="checkbox"/> OEC Checked <input type="checkbox"/> IFC Completed <input type="checkbox"/> Admission Form Received <input type="checkbox"/> Chart Ready <input type="checkbox"/> Consent Received			
Patient Category	Day Only	Start at Day	1
Accom Type	Accom - Medical	Room Type	Private
Bed Notes			
Cancelled	<input type="button" value="▼"/> Arrived Time <input type="text"/>		
Booking Code 1			
Food Instructions			
Fasting Food	<input type="text"/> <input type="button" value="?"/> Fasting Fluids <input type="text"/> <input <="" td="" type="button" value="?"/>		
Planned Time in Theatre	Admission Time	06:00	Procedure Time
Program	NHTP	No	<input type="button" value="?"/> <input type="button" value="Inv Hold"/> <input type="button" value="?"/>
Flags	<input type="checkbox"/> New Patient <input type="checkbox"/> Interim Billing <input type="checkbox"/> Medical Only <input checked="" type="checkbox"/> MHR consent		

Each facility has the flexibility to customise **Invoice Hold Reasons** to accommodate their specific requirements for placing invoices on hold. This can be done, by a user with the required access levels, by navigating to **Settings > Hospital > Invoice Hold Reason**.



For Individual Health Funds and Head of Group Funds that are placed on hold, users will receive the below alert if they attempt to bill an episode that is linked to an on-hold health fund. However, there

will be no visual cue in each individual appointment, as this field is intended to be used for placing only that specific episode on hold (e.g. Awaiting Pathology). This distinction ensures facilities can differentiate between a health fund being on hold and an individual episode being on hold, allowing them to utilise both features simultaneously if the need ever arises.



## FYDO Clinic Update - 07/12/23

### **Accounts (Clinic) Permissions**

Clinic Accounts permissions have been moved from the **Patient** section within user groups to its own section called **Accounts (Clinic)**.

**Apply Payments** and **Apply Adjustments** have also been split into 2 separate permissions. Previously, they were together as a permission.

Accounts (Clinic)	
Accounts	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF
Apply Adjustments	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF
Apply Payments	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF
BILL	<input type="checkbox"/> ON <input checked="" type="checkbox"/> OFF
Delete Transactions	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF
Reverse Invoices	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF

### **Security Settings Relocation**

The **Security Settings**, originally located in **System Configuration**, can now be accessed directly from Settings. This change is designed to provide more control over user access to this section of FYDO.

SETTINGS

General

- Accommodation Categories
- Appointment Types
- Area Codes
- Band Mappings
- Booking Codes
- Cancelled Reasons (Appointments)
- Cancelled Reasons (Theatre Rosters)
- Checkers - Letters
- Departments
- Deposit Types
- Doctors
- Doctor Specialties
- Document Types
- ECLIPSE Mapping
- Health Funds
- Health Fund Participants
- Hospitals
- Invoice / IFC Messages
- Items
- Item Types
- Locations

Security

- Logs
- Nurse List
- Practices
- Printer and Scanner Configuration
- Program Numbers
- Recall Reasons
- Referral Types
- Referring Doctors
- Security
- SMS History
- Staff Roles
- System Configuration
- Templates
  - Clinical Note Template
  - SMS Templates
  - Templates
- Theatre Hold Reasons
- Third Parties
- Theatre Reason for Delayed Finish
- Theatre Reason for Delayed Start
- User Groups
- Users
- Webhooks

These Security Settings include:

- Webhooks
- API Key
- 2 Factor Authentication Settings
- Single Sign On Settings

A new permission control has been added to **Settings > User Groups**. This change helps clinics grant specific users access to **System Configuration** without necessarily providing access to **Security**.

The new permission control will be defaulted to 'D - Deny' for all users except the Subscriber, who can adjust this setting for the required user groups.

Settings General			
Accommodation Category	D R RW	Nurse List	D R RW
Appointment Types	D R RW	Practices	D R RW
Area Codes	D R RW	Program Numbers	D R RW
Band Mappings	D R RW	Recall Reasons	D R RW
Booking Codes	D R RW	Referral Types	D R RW
Cancelled Reasons (Appointments)	D R RW	Referring Doctor	D R RW
Cancelled Reasons (Theatre Rosters)	D R RW	Security	D R RW
Departments	D R RW	SMS Setup	D R RW
Deposit Types	D R RW	SMS Templates	D R RW
Doctors	D R RW	Staff Roles	D R RW
Doctor Specialties	D R RW	System Configuration	D R RW
Document Types	D R RW	Templates	D R RW
ECLIPSE mappings	D R RW	Theatre Hold Reasons	D R RW
Health Funds	D R RW	Theatre Reason for Delayed Finish	D R RW
Hospitals	D R RW	Theatre Reason for Delayed Start	D R RW
Invoices Messages	D R RW	Third Parties	D R RW
Items	D R RW	User Groups	D R RW
Item Types	D R RW	Users	D R RW
Locations	D R RW	Users - Unblock	ON OFF

## Items Report

Additional fields have been added to the **Items Report** when exported in raw data format.

- Patient Mobile
- Patient Email
- Patient Address

Mobile	Email	PatientAddress1	PatientAddress2	PatientSuburb	PatientState	PatientPostcode
0414-456-78	<a href="mailto:jones@test.com">jones@test.com</a>	111 Fly St		DARLINGHURST	NSW	2010
0414-456-78	<a href="mailto:jones@test.com">jones@test.com</a>	111 Fly St		DARLINGHURST	NSW	2010
0414-456-78	<a href="mailto:jones@test.com">jones@test.com</a>	111 Fly St		DARLINGHURST	NSW	2010

---

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

---

## FYDO Hospital Update - 30/11/2023

### New Report - Item Stats

A new **Item Stats Report** has been added to FYDO that allows users to obtain statistics on all items listed in the Theatre Screen.

This will allow users to collate data easily and efficiently on numbers of procedures performed, whether they are primary or subsequent procedures.



REPORTS > ITEM STATS

**Item Stats**

**Location**  
All Locations

**Doctor**  
All Doctors

**Fund**  
All Funds

**Anaesthetist**  
All Anaesthetists

**Anaesthetic**  
All Anaesthetic

**Theatre**  
All Theatres

**Specialty**  
All Specialties

**Patient Category**  
All Patient Categories

**Booking Code 1**  
All Booking Codes 1

**Booking Code 2**  
All Booking Codes 2

**Cancelled**  
All Cancelled

**Sex**  
All Sexes

**Indigenous**  
All Indigenous

**Born After From**

**Referring Doctor**  
Search for a Referring Doctor

**Family Dr.**  
All Family Doctors

**MBS**  
Search for a MBS

Select All

**Diagnosis**  
Search for a Diagnosis

Select All

**Procedure**  
Search for a Procedure

Select All

**Condition Onset**  
All Condition Onset

**DRG**  
Search for a DRG

Select All

**Based On**

Admission Date  Discharge Date

**From** 29/11/2023  **To** 29/11/2023

Exclude Cancelled Episodes

**Order By**  
Alphabetically

**Banding**  
National

**Update**

## Revenue Report Additions

Additional fields have been added to the **Excel - Raw Data Export** of the **Revenue Report**. These fields include:

- Theatre ID
- Theatre Name
- Time In Theatre (*First theatre visit*)
- Time Out Theatre (*First theatre visit*)
- Minutes in Theatre (*First theatre visit*)

C	D	E	F	G	H	I	J	K	L	AP	AQ	AR	AS	AT	AU	AV				
MRN	EpiNum	InvNum	Accountin	DateSent	Surname	First name	Admission	D	Discharge	D	InvSurgeon	Name	Theatre	TheatreName	Anaesthe	TimeInTheatre1	TimeOutTheatre1	Day	Category	MinsInTheatre1
129	15	157	01/11/202	Peep	Bo	01/11/2023	01/11/2023	Connors, Curtis		1	Theatre 1		IV/Sedati	08:00	08:45	D/O		45		
103	61	160	20/11/202	Day	Doris	13/11/2023	13/11/2023	Pierce, Hawkeye		1	Theatre 1		IV/Sedati	08:00	08:20	D/O		20		
113	39	161	13/11/202	Smith	John	13/11/2023	13/11/2023	Pierce, Hawkeye		1	Theatre 1		IV/Sedati	10:00	10:20	D/O		20		
113	39	162	13/11/202	Smith	John	13/11/2023	13/11/2023	Pierce, Hawkeye		1	Theatre 1		IV/Sedati	10:00	10:20	D/O		20		
129	17	159	13/11/202	Peep	Bo	13/11/2023	13/11/2023	Pierce, Hawkeye		1	Theatre 1		IV/Sedati	08:00	08:20	D/O		20		
122	6	163	29/11/202	Knight	Kathy	29/11/2023	29/11/2023	House, Greg		1	Theatre 1		IV/Sedati	10:00	10:20	D/O		20		

## Security Settings Relocation

The **Security Settings**, originally located in **System Configuration**, can now be accessed directly from Settings. This change is designed to provide more control over user access to this section of FYDO.

SETTINGS

**General**

- Accommodation Categories
- Appointment Types
- Area Codes
- Band Mappings
- Booking Codes
- Cancelled Reasons (Appointments)
- Cancelled Reasons (Theatre Rosters)
- Checkers - Letters
- Departments
- Deposit Types
- Doctors
- Doctor Specialties
- Document Types
- ECLIPSE Mapping
- Health Funds
- Health Fund Participants
- Hospitals
- Invoice / IFC Messages
- Items
- Item Types
- Locations

**Security**

- Logs
- Nurse List
- Practices
- Printer and Scanner Configuration
- Program Numbers
- Recall Reasons
- Referral Types
- Referring Doctors
- Security**
- SMS History
- Staff Roles
- System Configuration
- Templates
  - Clinical Note Template
  - SMS Templates
  - Templates
- Theatre Hold Reasons
- Third Parties
- Theatre Reason for Delayed Finish
- Theatre Reason for Delayed Start
- User Groups
- Users
- Webhooks

These Security Settings include:

- Webhooks
- API Key
- 2 Factor Authentication Settings
- Single Sign On Settings

A new permission control has been added to **Settings > User Groups**. This change helps facilities grant specific users access to **System Configuration** without necessarily providing access to **Security**.

The new permission control will be defaulted to 'D - Deny' for all users except the Subscriber, who can adjust this setting for the required user groups.

Settings General					
Accommodation Category	D	R RW	Nurse List	D	R RW
Appointment Types	D	R RW	Practices	D	R RW
Area Codes	D	R RW	Program Numbers	D	R RW
Band Mappings	D	R RW	Recall Reasons	D	R RW
Booking Codes	D	R RW	Referral Types	D	R RW
Cancelled Reasons (Appointments)	D	R RW	Referring Doctor	D	R RW
Cancelled Reasons (Theatre Rosters)	D	R RW	Security	D	R RW
Departments	D	R RW	SMS Setup	D	R RW
Deposit Types	D	R RW	SMS Templates	D	R RW
Doctors	D	R RW	Staff Roles	D	R RW
Doctor Specialties	D	R RW	System Configuration	D	R RW
Document Types	D	R RW	Templates	D	R RW
ECLIPSE mappings	D	R RW	Theatre Hold Reasons	D	R RW
Health Funds	D	R RW	Theatre Reason for Delayed Finish	D	R RW
Hospitals	D	R RW	Theatre Reason for Delayed Start	D	R RW
Invoices Messages	D	R RW	Third Parties	D	R RW
Items	D	R RW	User Groups	D	R RW
Item Types	D	R RW	Users	D	R RW
Locations	D	R RW	Users - Unblock	ON	OFF

## Adding Multiple Label Templates

FYDO now supports multiple label templates. Users can choose from various label templates, loaded into their database, by utilising the **Other Label** option under **Chart Label**.

The **Default** chart label template will still print when any of the original options (*Chart Label x1, Chart Label x2 etc*) are selected.

The screenshot shows a software interface for managing patient appointments. On the left, a list of patients is shown with their names and times. A specific appointment for 'KNIGHT, Kathy' at 10:00 is selected. A context menu is open over this appointment, with a red arrow pointing to the 'Other Label' option in the list of available chart label templates.

Time	Name
08:00	
08:30	
09:00	
09:30	
10:00	<b>KNIGHT, Kathy</b>
10:20	
10:30	
11:00	
11:30	
12:00	
12:30	
13:00	
13:30	
14:00	
14:30	
15:00	

Context Menu (Showing 'Other Label' option):

- Make an Appointment
- Edit Episode
- Copy Appointment
- Cut Appointment
- Paste Appointment
- Episodes
- Arrived
- Unarrived
- Excess/Deposit
- Admit
- Discharge
- Theatre
- Coding
- Inpatient
- Certificate
- Clinical Indicators
- Confirmed
- Check List >
- Send SMS >
- Chart Label > **Other Label**
- Wristband >
- Delete Appointment
- Documents
- Create Letter
- Quick Form
- HC21 Left
- HC21 Right
- HC21 Back
- Create Invoice >
- IEC
- OEC

When selecting the **Other Label** option, a pop-up will display a list of available Chart Label Templates.

The screenshot shows a 'Labels' pop-up window. It lists several chart label templates with a 'Print' button next to each. The templates listed are: Chart 14 - Hospital, Labels - Test, WorkCover Lables, and Wristband-Hospital.

Label Type	Print
Chart 14 - Hospital	Print
Labels - Test	Print
WorkCover Lables	Print
Wristband-Hospital	Print

## Bug Fixes

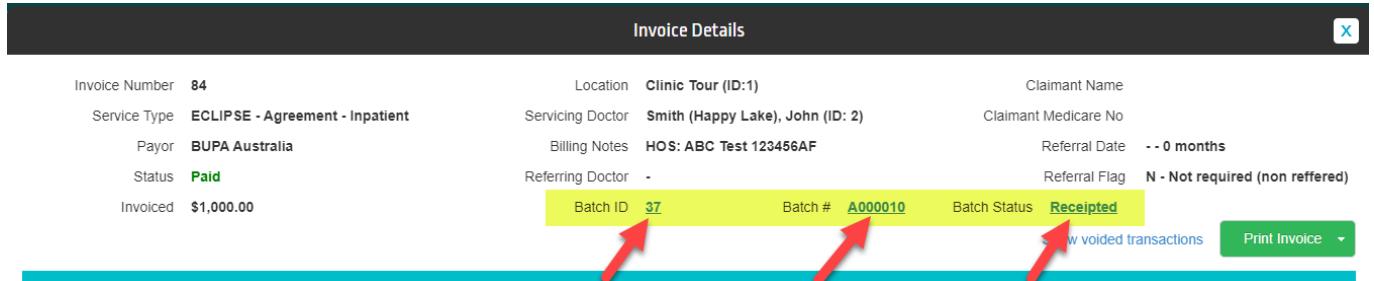
- The original default **Print List > Order of List** (Theatre, Booking Time, Doctor, Anaesthetist) has been reinstated.
- The speed issue some sites were experiencing while running the **Arrears Report** has been improved.
- The problem some users encountered with updating the doctor from the Theatre Roster Screen, which was not feeding into DOX, has now been resolved.

## FYDO Clinic Update 27/11/23

### Batch Hyperlink

On the **Invoice Details** screen, we have introduced hyperlinks that will take the user to the batch where the invoice is located within the **Claiming Medical** screen.

Simply, click on the **Batch ID**, **Batch #** or the **Batch Status** of an invoice from the **Invoice Details** screen to go directly to where the invoice is located.



The screenshot shows the 'Invoice Details' screen with various patient and invoice information. At the bottom, there is a row of buttons for 'Batch ID', 'Batch #', and 'Batch Status'. Each of these buttons is highlighted with a yellow background and a red arrow pointing to it from below. The 'Batch ID' button contains the value '37', the 'Batch #' button contains 'A000010', and the 'Batch Status' button contains 'Received'.

### Patient Stats Report

New filter options have been added to the **Patient Stats Report**.

This report can now be filtered based on Community Nursing patients start of cycle date (*Please note- to retrieve acucare data, a patients cycle information must be kept up to date within their patient file*), patients billed within a specific date range and it can also be filtered to show patients billed under a specific doctor.

Sort By

Surname

**Born From**  To

**Created From**  To

**Postcode From**  To

**Start Of Cycle From**  To

**Patient Billed From**  To

**Doctor**



For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>