

FYDO Hospital Update - 22/02/2024

New Theatre Roster Features

Facilities using the **Session Confirmed** tick box in the **Theatre Rosters** must now provide a **Reason for Delayed Start** and **Reason for Delayed Finish** if the Time In and/or Time Out of theatre are delayed by more than 15 minutes.

If the Time in Theatre for the first patient is more than 15 minutes AFTER the session's Start Time, a **Reason for Delayed Start** must be provided before clicking the Session Confirmed tick box. Similarly, if the Time Out of Theatre for the last patient is more than 15 minutes AFTER the session's End Time, a **Reason for Delayed Finish** is required before ticking Session Confirmed.

The screenshot shows the 'THEATRE MANAGEMENT > THEATRE BOOKING > BOOKING (THEATRE 1)' screen. It includes fields for ID, Location, Theatre, Dr, Anaesthetist, Date, Start Time, End Time, and Duration. A 'Session Confirmed' checkbox is highlighted with a red arrow. Two callouts explain the requirements: one for delayed start and one for delayed finish. The 'Episodes' section shows a table of appointments with columns for Time, MRN, Patient Name, Procedure, Visit to Theatre, Time In, Time Out, Age, Anaesthetic, Cancelled, and Action.

Callout 1 (Yellow): If the FIRST Time in Theatre time is GREATER THAN 15 minutes AFTER the Start Time of the session, a Reason for Delayed Start will be required when the Session Confirmed tick box is ticked.

Callout 2 (Red): If the LAST Time out Theatre time is GREATER THAN 15 minutes AFTER the End Time of the session, a Reason for Delayed Finish will be required when the Session Confirmed tick box is ticked.

Time	MRN	Patient Name	Procedure	Visit to Theatre	Time In	Time Out	Age	Anaesthetic	Cancelled	Action
9:00 AM	102	DEAN, James	Gastroscopy		9:00 AM	10:00 AM	82	IV/Sedation		
9:15 AM	129	PEEP, Bo	Left Cat & IOL		12:00 PM	1:00 PM	8	IV/Sedation		
9:30 AM	114	SQUAREPANTS, Spongebob	Gastroscopy		3:00 PM	4:00 PM	35	IV/Sedation		
9:45 AM	122	KNIGHT, Kathy	Right Cat & IOL		4:00 PM	6:00 PM	64	IV/Sedation		

Theatre Roster - Make an Appointment Function

A convenient new feature has been added to the **Theatre Roster > Theatre Booking Screen**. With the introduction of the **Make an Appointment** button, users can seamlessly navigate to the corresponding roster in the Appointment Screen.

This screenshot is identical to the one above, showing the 'THEATRE MANAGEMENT > THEATRE BOOKING > BOOKING (THEATRE 1)' screen. A red arrow points from the 'Make an Appointment' button in the 'Episodes' section to the 'Make an Appointment' button in the bottom right corner of the screen.

New Audit Logs

Audit logs have been added for the **Allergies, Alert, Notes, and Document Alert** fields on the patient screen.

These logs can be accessed by using the menu in the top right corner of the Patient Screen and selected **Audit Logs**. Alternatively, they can be found in **Settings > Logs** by searching the patient's MRN.

The screenshot shows the patient screen for '129 - PEEP, Bo (30/07/2015 - 8)'. The top navigation bar includes tabs for Patient Details, Appointments, Recalls, Accounts, Episodes, Communication, Documents, and Clinical. A dropdown menu is open in the top right corner, showing options: Edit Patient, Bill Patient, OPV, OEC, Label, Merge, Picture, Audit Logs (highlighted with a red arrow), EMR, and Delete Patient. The main content area is divided into several sections: Patient Details (including Title, First Name, Last Name, Preferred Name, Sex, Address, Mobile, Home, Work, Email), Referring Details (Previous Referrals, Referring Doctor, Referral Date, Period, First Consult, Referral To), Medicare / DVA / Concession (Medicare Number, Ref, Expiry, Eligibility, Veterans No., Veteran Card Colour, Entitlement Card, Card Number, Exp, Pension Card), Health Fund (Fund Name, Membership No., UPI, Insurance Status, Alias Name, Alias Surname), Health Identifier (Health Identifier Number, MHR consent, Status, Record Status, Last Verified), and Online Patient Verification (OPV) (Type, As at, OPV Check, Last Medicare Check, Last Health Fund Check, Location).

Episode Stats Report Additions

Extra fields have been added to the **Episode Stats > Excel - Raw Data Export** to assist facilities in collecting data. The additional fields are:

- Billing Flag
- Coding
- OEC Received
- OEC Checked
- Admission Form Received
- Chart Ready
- IFC Complete
- Patient Consent Received
- Cancelled ID
- Cancelled Description
- Theatre Complete
- Invoice on Hold ID
- Invoice on Hold Description
- Theatre Hold ID
- Theatre Hold Description
- Next Follow Up Date
- Planned Time In Theatre

Bug Fix

The issue affecting the sorting of the Billing Status > Show Not Billed Interactive report has been resolved.

FYDO Hospital Update - 09/02/2024

Billing Status Report Improvements

Prepare for a game-changing innovation in Hospital Billing! Introducing our new **INTERACTIVE Billing Status - Show Not Billed Only Report**, designed to streamline the billing process for optimal efficiency and user-friendliness!

Users can now conveniently bill episodes directly from one central location! Easily track outstanding episodes awaiting billing for a smoother workflow and faster revenue generation.

To make use of this fantastic new feature, users can follow these steps:

The screenshot shows the 'Billing Status Report' interface. It includes a sidebar with navigation icons, a main header with 'REPORTS > BILLING STATUS', and a report title 'Billing Status Report'. The report is filtered by 'Location: All Locations', 'Doctor: All Doctors', 'Report Types: Show not billed only', and 'Discharges between: 01/01/2024 to 07/02/2024'. There are checkboxes for 'Excludes episodes billed \$0' and 'Excludes cancelled episodes'. A table lists patient data with columns: Patient Name, MRN, Adm Date, Dis Date, Fund, Surgeon, Theatre Complete, Coding, Theatre On Hold, Inv On Hold, and Cancelled. A context menu is open over the 'Coding' column, showing options: Coding, Create Invoice, Episodes, Patient, and Theatre. Numbered steps 1-6 are overlaid on the interface to guide the user through the process.

Patient Name	MRN	Adm Date	Dis Date	Fund	Surgeon	Theatre Complete	Coding	Theatre On Hold	Inv On Hold	Cancelled
BLOW, Joe	135	02/01/2024	02/01/2024	MPL	Connors, Curtis	Y				
BRANSON, Richard	112	02/01/2024	02/01/2024	MPL	House, Greg	Y	C			
DAY, Doris	103	09/01/2024	09/01/2024	BUP	House, Greg	Y	C			
MOUSE, Mickey	132	16/01/2024	16/01/2024	BUP	Murphy, Shaun	Y	C			
PEEP, Bo	129	23/01/2024	23/01/2024	POL	Pierce, Hawkeye	Y	C			
SAYS, Simon	133	23/01/2024	23/01/2024	HCF	Pierce, Hawkeye	Y	C			
SPRATT, Jack	131	23/01/2024	23/01/2024	ALH	Pierce, Hawkeye	Y	C			
BLACK, Isaac	130	02/01/2024	02/01/2024	ANZ	Connors, Curtis					Cancelled After Arrival
BOND, Mary	120	09/01/2024	09/01/2024	U/I	House, Greg					
DEAN, James	102	09/01/2024	09/01/2024	MPL	House, Greg		C			
FUNDED, Self	118	16/01/2024	16/01/2024	U/I	Murphy, Shaun				Awaiting Pathology	
MUNRO, Marilyn	101	16/01/2024	16/01/2024	MPL	Murphy, Shaun					Certificate

1. Navigate to **Reports > Billing Status**.
2. Select the **Report Type** of **Show Not Billed Only**.
3. Select the **Date from** and **Date To**.
4. Click **Update**.
5. Arrange the data to your preference! Utilise column headings, such as Patient Name, Admission Date, Discharge Date, Fund and Theatre Complete, for sorting.
6. For further convenience, select an episode and **Right-Click** to access a menu. From here, you can navigate to different pages to input required information.
ALTERNATIVELY, you can also use this menu to **CREATE INVOICE** RIGHT FROM THIS SCREEN!

Additionally, On Hold and Cancelled reasons are displayed to assist in identifying episodes that may

not be ready for billing, making this a comprehensive solution for your billing needs!

The original **Billing Status > Show Not Billed Only** Report can still be accessed by clicking **Export to > PDF** for users that still require a printed copy of this report with a time stamp.

Claiming Hospital > Not Yet Sent

The **Discharge Date** has been added to the **Claiming Hospital > Not Yet Sent** tab.

CLAIMING HOSPITAL

ClaimsNot yet sent

LocationTypeStatusFundCodingDRG

All LocationAll TypesReadyAll FundsAll Coding

Select0 Items SelectedRun Pat Check

	Adm Date	Dis Date	Inv#	Invoiced	Fund	MRN	Patient	Claimed	Location	Type	Coding	Status	Action
	06/02/2024	06/02/2024	183	06/02/2024	MPL		BRANSON, Richard	\$1,354.65	Shaes Private Hospital	Paperbase	✓	Ready	
	03/01/2024	03/01/2024	180	03/01/2024	MPL	102	DEAN, James	\$222.00	Shaes Private Hospital	Paperbase	✓	Ready	
	02/08/2023	02/08/2023	116	02/08/2023	MPL	122	KNIGHT, Kathy	\$1,500.00	Shaes Private Hospital	Paperbase	✓	Ready	
	02/08/2023	02/08/2023	123	02/08/2023	MPL	101	MUNRO, Marilyn	\$1,035.00	Shaes Private Hospital	Paperbase	✓	Ready	
	02/08/2023	02/08/2023	127	02/08/2023	MPL	114	SQUAREPANTS, Spongebob	\$1,100.00	Shaes Private Hospital	Paperbase	✓	Ready	

New Permission Level

Users can now be given permission to **Create Invoice - Other Services Only** as a separate permission level from **Create Invoice**.

Hospital Episode

Admission

D

R

RW

i

Clinical Indicator

D

R

RW

Coding

D

R

RW

Create Invoice

ON

OFF

Create Invoice - Edit charges

ON

OFF

Create Invoice - Other Services only

ON

OFF

Theatre

D

R

RW

Reversals

ON

OFF

This permission level can be adjusted for all **User Groups** in **Settings**. It grants the ability to generate an **Other Services Only** invoice for any patient, including patients that have not yet been admitted or discharged.

[THEATRE 1](#)
[THEATRE 2](#)
[THEATRE 3](#)

Time	Name	Procedure
08:00		
08:30		
09:00		
09:30		
10:00	MOUSE, Mickey	Left Knee Arthrosc
10:30	FUNDED, Self	Left Knee Arthrosc
11:00	MUNRO, Marilyn	Right Knee Arthros
11:30		
12:00		
12:30		
13:00		
13:30		
14:00		
14:30		
15:00		

[Make an Appointment](#)
[Edit Appointment](#)
[Copy Appointment](#)
[Cut Appointment](#)
[Paste Appointment](#)

[Episodes](#)
[Arrived](#)
[Unarrived](#)
[Excess/Deposit](#)
[Admit](#)
[Discharge](#)
[Theatre](#)
[Coding](#)
[Inpatient](#)
[Certificate](#)
[Clinical Indicators](#)
[Confirmed](#)
[Check List](#)
[Send SMS](#)
[Chart Label](#)
[Wristband](#)

[Delete Appointment](#)
[Documents](#)
[Create Letter](#)
[Quick Form](#)
[HC21 Left](#)
[HC21 Right](#)
[HC21 Book](#)
[Create Invoice](#)
[IEC](#)
[QEC](#)

[Create Invoice](#)
[Other Services Only](#)

Survey Settings

The list that facilities use to collate data, on how the patient came to know about the facility, is now customisable! Facilities can edit this list to include all relevant options for their needs. To make changes navigate to **Settings > Surveys**.

[SETTINGS](#)
[SURVEY](#)

☐ Show Inactive

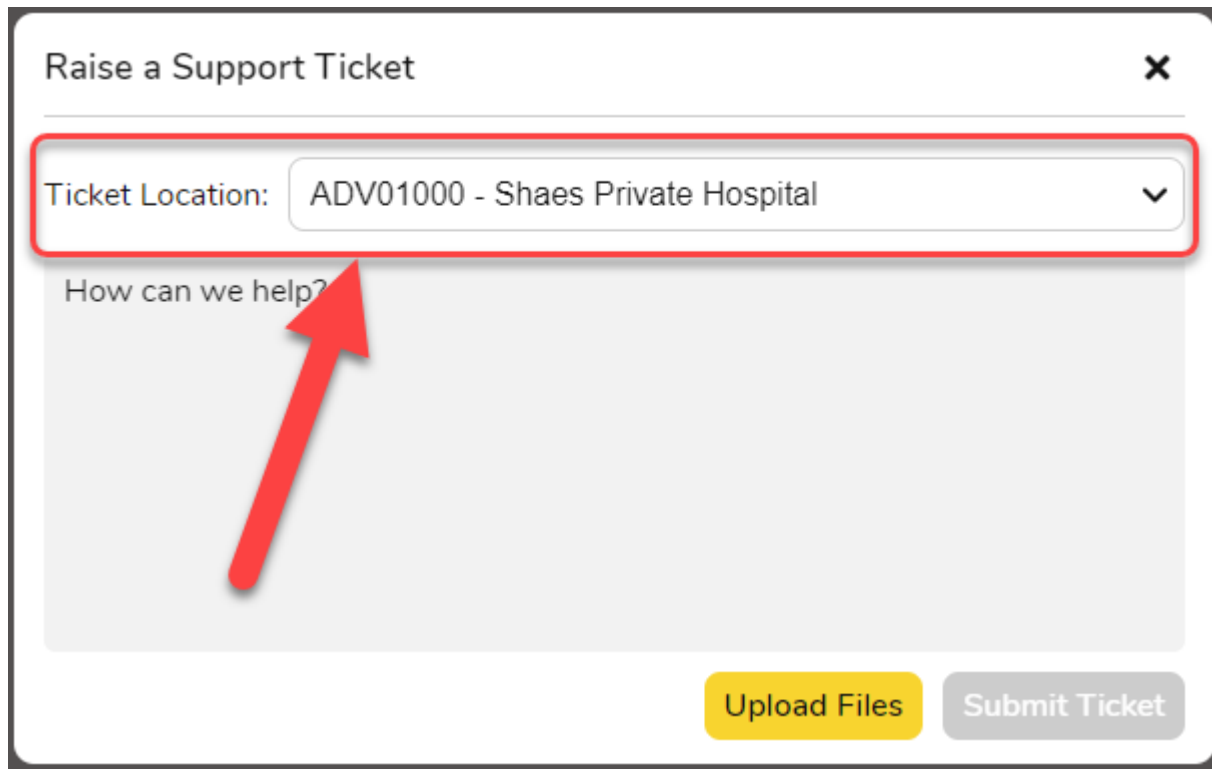
[Add Survey](#)
[Export To](#)

Code	Name	Status	Action
3	1300 Number	Active	
D	Doctor	Active	
E	Events	Active	
B	FaceBook	Active	
F	Fridge Magnet	Active	
G	Google/Internet	Active	
N	Newspaper	Active	
O	Others	Active	
A	Radio	Active	
R	Recommended	Active	
T	Television	Active	
W	Walk by/Drive by	Active	
Y	Yellow Pages	Active	

100
 Records/Page
 Records 1-13 of 13 (Page 1 of 1)

Raising a Support Ticket from FYDO

When raising a support ticket with FYDO, users will now be able to select the **Location** that the ticket is relevant to. This feature assists multi-location databases, or Clinic/Hospital databases, in being able to raise their support tickets for the location that the ticket is referring to.



Raise a Support Ticket

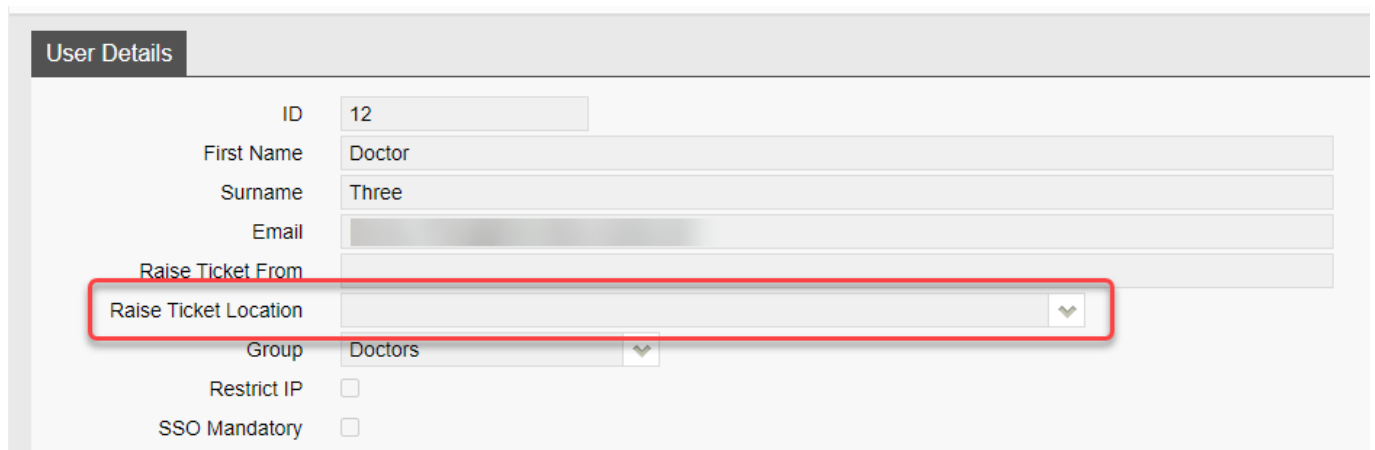
Ticket Location: ADV01000 - Shaes Private Hospital

How can we help?

Upload Files Submit Ticket

Default settings for this field can be entered, for the whole facility, in **Settings > System Configuration** by adding the required location to the **Raise Ticket Location** field.

The default settings can also be added at a **User level**, to ensure each user has the ticket populate with the location that is relevant to them, in **Settings > Users** by adding information to the **Raise Ticket Location** field.



User Details

ID 12

First Name Doctor

Surname Three

Email

Raise Ticket From

Raise Ticket Location

Group Doctors

Restrict IP ☐

SSO Mandatory ☐

FYDO Hospital Update - 25/01/2024

SMS Reply History

Users can now conveniently review SMS replies in chronological order, with the corresponding **Reply Date and Time** prominently displayed on the SMS History screen. To access this feature, navigate to **Settings > SMS History** and apply the **Status** filter “**Replied**”.

SETTINGS > SMS HISTORY

Replied

All

All Type

Created

25/12/2023

24/01/2024

Search

Name	To	Status	Date Time Created	Date Time Delay	Sent Text	Reply Text	Reply Date Time
PEEP, Mrs Bo		Replied	24/1/2024 02:10:12 PM	-	Dear Mrs Peep, please arrive for your appointment on 25/01/2024 at 1:30pm. Your excess of \$250 will be payable on your admission. Please reply YES to indicate that you are aware of this. Many thanks.	I have already paid my excess!	24/1/2024 02:17:25 PM
PORGY, Mr Georgy		Replied	24/1/2024 02:12:06 PM	-	Dear Mrs Peep, please arrive for your appointment on 29/01/2024 at 8:30am. Your excess of \$300 will be payable on your admission. Please reply YES to indicate that you are aware of this. Many thanks.	YES	24/1/2024 02:17:24 PM

Reallocating Adjustments

Adjustments can now be reallocated to another invoice, mirroring the same functionality that currently exists for reallocating deposits. To utilise this feature, simply navigate to the corresponding **Episodes** screen and right-click on the Adjustment line, or normal click on the three dots to the right of the screen, to select **Reallocation Transaction**.

Invoice for Admission: 225 | Admission Date: 02/08/2023

Episode Total 397.00 Balance Due 397.00 Show voided transactions Invoice Options

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST T	Audit Date	User
118	MPL	02/08/2023	02/08/2023	D	DEPOS	Excess Payment: EFTPOS	-		\$-200.00	0.00	H 07/08/2023 7:37 AM	Shae Darr (ACSS)
118	MPL	02/08/2023	02/08/2023	A	ACCOM	SameDay Accommodation Fee Band : 1	1	1	\$247.00	0.00	H 24/01/2024 2:25 PM	Shae Darr (Altura)
118	MPL	02/08/2023	02/08/2023	T	13215	TRANSFER OF EMBRYOS or both ova and sperm to the uterus or fa...	-	1A	\$150.00	0.00	H 24/01/2024 2:25 PM	Shae Darr (Altura)
118	MPL	02/08/2023	24/01/2024	J	ADIUS	Adjustment Applied: REFUND - Method: EFTPOS			\$200.00	0.00	H 24/01/2024 2:25 PM	Shae Darr (Altura)

Episode Notes

Edit

Delete Transaction

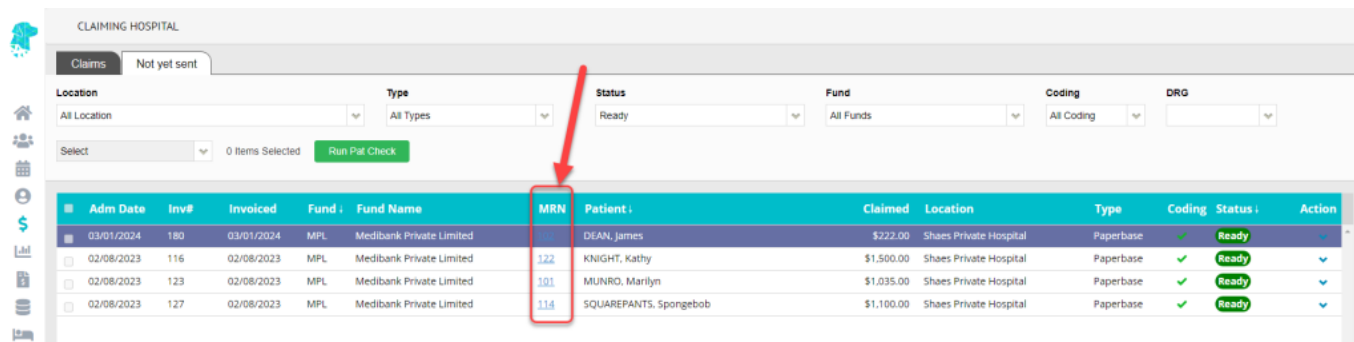
Reallocate Transaction

Split Transaction

Next follow up date:

Claiming Hospital - Not Yet Sent Tab

The MRN number will now be displayed on the **Claiming Hospital > Not Yet Sent** tab.



CLAIMING HOSPITAL

Claims Not yet sent

Location: All Location Type: All Types Status: Ready Fund: All Funds Coding: All Coding DRG:

Select 0 Items Selected Run Pat Check

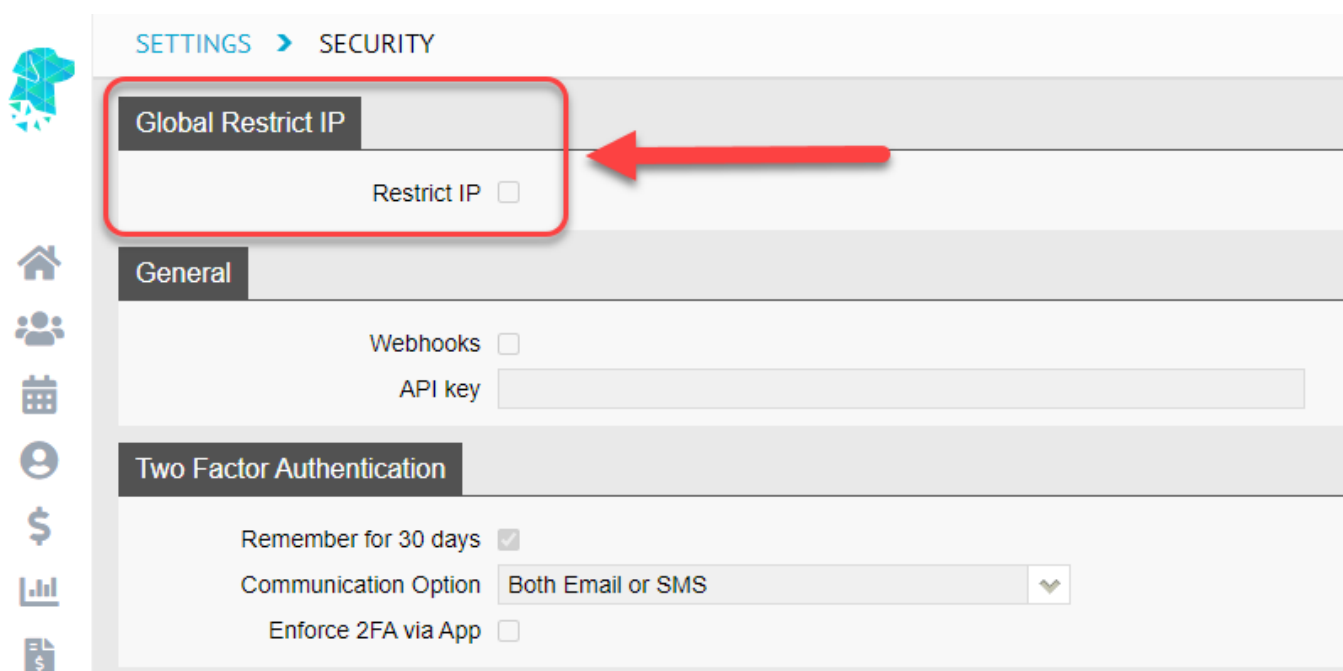
Adm Date	Inv#	Invoice	Fund	Fund Name	MRN	Patient	Claimed	Location	Type	Coding	Status	Action
03/01/2024	180	03/01/2024	MPL	Medibank Private Limited		DEAN, James	\$222.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	116	02/08/2023	MPL	Medibank Private Limited	122	KNIGHT, Kathy	\$1,500.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	123	02/08/2023	MPL	Medibank Private Limited	101	MUNRO, Marilyn	\$1,035.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	127	02/08/2023	MPL	Medibank Private Limited	114	SQUAREPANTS, Spongebob	\$1,100.00	Shaes Private Hospital	Paperbase	✓	Ready	

FYDO Clinic Update - 23/01/24

New IP Restriction Function

Clinics can now use the new **Global Restrict IP** function in **Settings > Security** to simultaneously restrict all users to a specific IP address. While the ability to restrict individual users is still available in **Settings > Users**, this new feature streamlines the process for applying IP Restrictions across the board.

Only users with the required access levels will be able to make amendments to these settings.



SETTINGS > SECURITY

Global Restrict IP

Restrict IP ☐

General

Webhooks ☐

API key

Two Factor Authentication

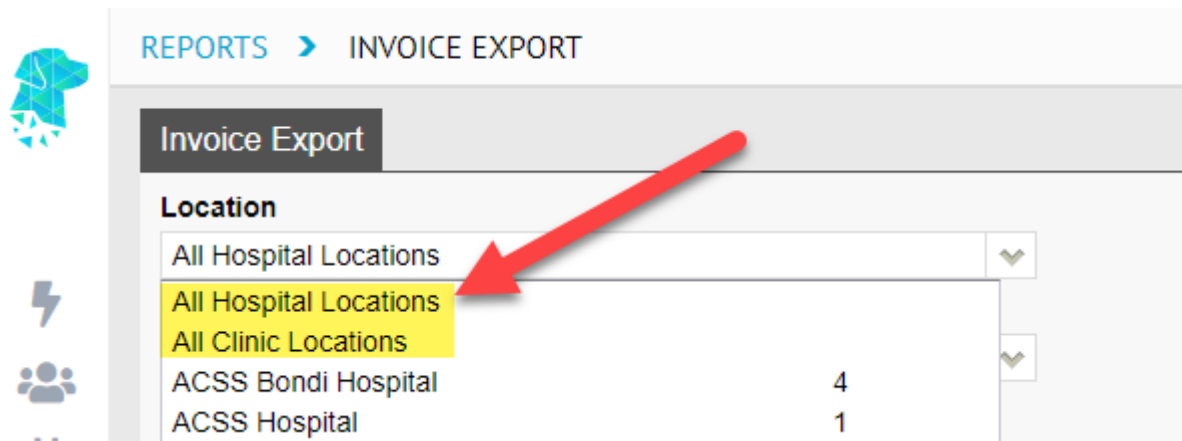
Remember for 30 days ☒

Communication Option

Enforce 2FA via App ☐

Invoice Export Report Additions

The Invoice Export Report can now be run for **All Hospital Locations** and **All Clinic Locations** AT ONCE! This new feature allows multi-location facilities to easily collate invoice data across all their sites simultaneously.



Bug Fixes:

- The issue some users were experiencing where an Entitlement Card was showing as expired in error has been resolved.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Hospital Update - 18/01/2024](#)

Claiming Hospital - Paperbase Claims Enhancement

We've added a new feature to enhance efficiency in our **Claiming Hospital > Not Yet Sent** tab. Once the claims have been manually sent to the health funds, users will now be able to mark the complete Paperbase Claims as sent **IN BULK!**

The easiest way to do this is to navigate to the **Claiming Hospital > Not Yet Sent** tab and:

1. In the **Type** field, choose **Paperbase**
2. In the **Status** field, select **Ready**
3. Choose claims individually, using the left tick box on each individual line, or select all by utilising the **Select All** tick box at the top of the column
4. In the **Select** dropdown, choose **Mark as Sent**

CLAIMING HOSPITAL

Claims Not yet sent

Location: All Location **1** Type: Paperbase **2** Status: Ready Fund: All Funds Coding: All Coding DRG:

Select **4** 4 Items Selected Run Pat Check

Mark as Sent

In Date	Inv#	Invoiced	Fund	Fund Name	MRN	Patient	Claimed	Location	Type	Coding	Status	Action
03/01/2024	180	03/01/2024	MPL	Medibank Private Limited		DEAN, James	\$222.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	123	02/08/2023	MPL	Medibank Private Limited	122	KNIIGHT, Kathy	\$1,500.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	123	02/08/2023	MPL	Medibank Private Limited	101	MUNRO, Marilyn	\$1,035.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	127	02/08/2023	MPL	Medibank Private Limited	114	SQUAREPANTS, Spongebob	\$1,100.00	Shaes Private Hospital	Paperbase	✓	Ready	

This will mark the Paperbase Claims as sent in the same manner as before, and the corresponding audit trail will be displayed in the patient's episode audit notes.

Episode Notes Financial Notes **Audit**

Paperbase Invoice - Invoice 123 sent by Shae Darr (Altura) 17/01/2024 5:55 PM

Bank deposit cleared - Inv 123 - Payment - EFTPOS \$-200.00 by Shae Darr 15/08/2023 10:17 AM

Bank deposit cleared - Inv 124 - Payment - EFTPOS \$-29.00 by Shae Darr 15/08/2023 10:17 AM

Theatre Rosters Report Enhancements

We've added a new **Report Type** to the **Theatre Rosters Report** called **Unconfirmed Rosters**. This allows facilities to easily identify rosters that haven't yet had the **Session Confirmed** tick box completed in the specific Theatre Roster.

REPORTS > THEATRE ROSTERS

Theatre Rosters

From Date: 12/12/2023 To Date: 14/12/2023 Based On: Time In Theatre to Time Out of Theatre **Report Type: Unconfirmed Rosters** Surgeon: All Surgeons

1 of 1 100% Find | Next

Shaes Private Hospital
Unconfirmed Rosters Booking by Surgeon and Theatre
12/12/2023 - 14/12/2023 for all Surgeons and all Theatres

Date	Theatre	Anaesthetist	Time	Length	Utilisation Minutes	Utilisation Percentage	Patients	D/O	I/P Notes	App Notes
HOUSE, Greg										
13/12/2023	Theatre 2	STARR, Ringo	08:00 - 17:00	540.00	300.00	55.56%	1	1	0	
Total:				540.00	300.00	55.56%	1	1	0	Number of Sessions : 1
Total:				540.00	300.00	55.56%	1	1	0	

TheatreRosters-ShaesPrivateHospital Page 1 of 1 Date: 17/01/2024 3:31 PM

Print Export To

We have also added additional fields to enhance the usability of the **Excel - Raw Data Export** for the **Theatre Roster** Report including:

- Booked Utilisation Percentage
- Actual Utilisation Percentage
- Delayed Start Reason and ID
- Delayed Finish Reason and ID
- Cancelled Reason and ID
- Confirmed Indicator

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V
1	StartTime	FinishTime	RosterDate	BookedMins	ActualMins	RosterMins	BookedUtilisation	ActualUtilisation	cNotes	AppNotes	ReasonStartId	ReasonStart	ReasonFinishId	ReasonFinish	confirmed	CancelledId	CancelledReason	NumDO	NumPat	NumIP	ID	docid
2	0800	1200	14/12/2023	15	360	240	6.3	150					122		Procedure Complication	TRUE		1	1	0	144	6
3	0800	1700	12/12/2023	15	360	540	2.8	66.7			124	Surgeon Delayed	122	Procedure Complication	TRUE			1	1	0	140	9
4	0800	1700	12/12/2023	50	180	540	5.6	33.3			126	Equipment Malfunction			TRUE			1	1	0	142	1
5	0800	1700	12/12/2023	75	180	540	13.9	33.3							TRUE			3	3	0	143	6
6	0800	1700	13/12/2023	15	300	540	2.8	55.6			125	Anaesthetist Delayed	123	Equipment Failure	FALSE			1	1	0	141	7
7																						
8																						

Length of Stay Report Additions

There has been an additional column added to the **Length of Stay Excel - Raw Data Export** to display the **Length in Minutes** for overnight patients.

The original Length column is still present and will continue to reflect the number of nights; however, the new additional column will transcribe the information into minutes to help facilities identify the exact length of stay for the admission.

Invoice Export Report Additions

The Invoice Export Report can now be run for **All Hospital Locations** and **All Clinic Locations** AT ONCE! This new feature allows multi-location facilities to easily collate invoice data across all their sites simultaneously.

REPORTS > INVOICE EXPORT

Invoice Export

Location

All Hospital Locations

All Hospital Locations

All Clinic Locations

ACSS Bondi Hospital 4

ACSS Hospital 1

Bug Fix

The issue that some users experienced when trying to search for customised Other Services codes has been resolved.

[FYDO Hospital Update - 05/01/2024](#)

Quick Form Enhancements!

We've revamped the **Quick Form** feature for improved user workflow and efficiency. The new layout, accessible from the Right-Click Menu in Appointments, allows users to **print multiple forms simultaneously**. The updated Quick Forms pop-up now includes **Labels** and **Wristbands**, enabling users to print all required forms from ONE PLACE!

Individual forms are still able to be printed by clicking the orange **Print** button. Selecting multiple

forms activates the **Print Selected** button for a one-click, multi-form print experience!

THEATRE 3

Name	MRN	Procedure
DEAN, James	102	Gastr

Make an Appointment

Edit Episode

Copy Appointment

Cut Appointment

Paste Appointment

Episodes

Arrived

Unarrived

Excess/Deposit

Admit

Discharge

Theatre

Coding

Inpatient

Certificate

Clinical Indicators

Confirmed

Check List

Send SMS

Chart Label

Wristband

Delete Appointment

Documents

Create Letter

Quick Form

HC21 Left

HC21 Right

THEATRE 3

Print Selected

X

Quick Forms

DVA Claim Form

Print

Discharge Summary

Print

HC21 Form - Left

Print

General Patient Chart

Print

Endoscopy Patient Chart

Print

Chart Labels

Chart 14 - Hospital

Print

Labels - Test

Print

Wristbands

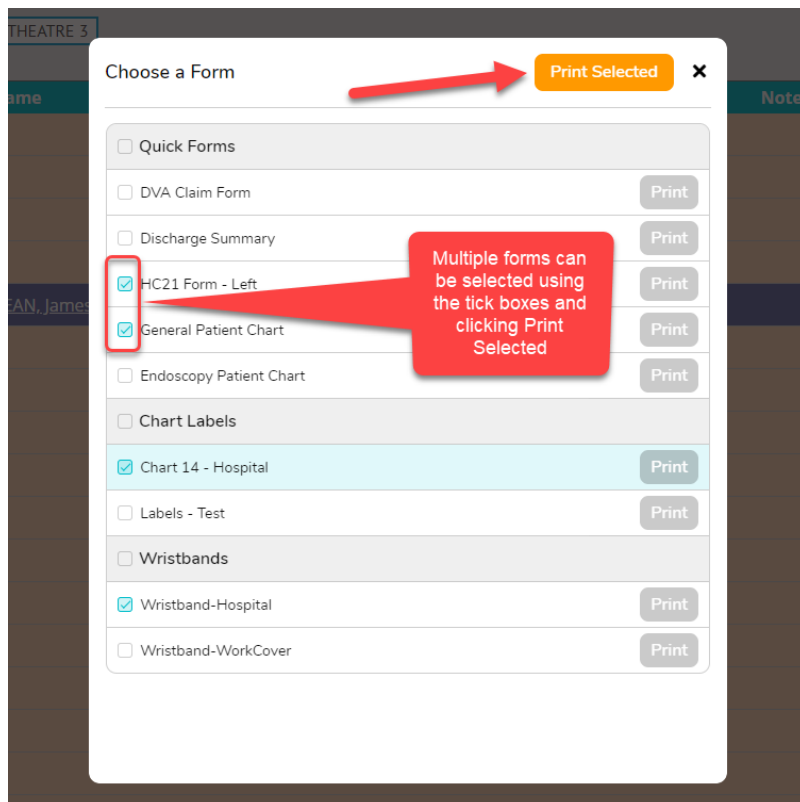
Wristband-Hospital

Print

Wristband-WorkCover

Print

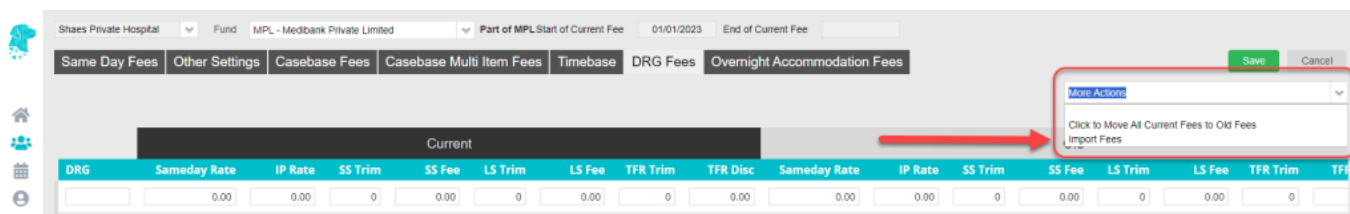
Users are still able to print individual forms if they require



DRG Fee Import Feature

Introducing the DRG Fees Import Feature! Now, users can import DRG Fees into FYDO using an Excel file. For step-by-step instructions, check out our new Wiki page:

[Hospital Health Fund Fees - Importing DRG Fees](#)



Doctors Data - New Fields Available

FYDO now has four additional fields available in **Settings > Doctors** to assist facilities efficiently manage and document credential information in FYDO. These fields include:

- **Approved Scope of Practice**
- **SoCP Conditions**
- **Radio Use License**
- **Colonoscopy Recertification**

SETTINGS > DOCTORS > 7 - HOUSE, GREG

Doctor Details Other

Doctor Details

Dr Code 7 Title Dr

First Name Greg

Surname House

Address

Suburb

Phone () - Fax () -

Mobile - -

Email ghouse@hospital.com.au

Email CC

Qualification

Status Active

Insurance

Insurance Policy No

Location Shaes Private Hospital

Provider 0

Date of Birth

Age

Sex

Dr ABN

Specialty (VA) Gastroenterology-Hepatology

Specialty Gastroenterologist

Type

AHPRA

HPI-1

Expiry Date

HPI-1 Check

Status

Last Verified

Approved Scope of Practice

SoCP Conditions

Radio Use License

Colonoscopy Recertification

Expiry Date

Expiry Date

Bank Details

Account Name

Episode Stats Report Additions

Users can now filter the **Episode Stats Report** by **Health Fund Groups**! Easily collect and organise data for multiple funds, under a specific group, at once (e.g. AHSA, ARHG etc). The new **Group By (Primary)** option, **Health Fund (Group)**, also enables sorting data by Health Fund Groups.

REPORTS > EPISODE STATS

Episode Stats

Location All Locations

Sex All Sexes

Indigenous All Indigenous

Born After From To

Fund 32 items checked

Select All

Australian Health Service Alliance (Group) AHS 5

Australian Regional Health Group Limited (Group) ARH 8

BUPA Australia (Group) BUP 56

HCF of Australia Limited (Group) HCF 24

Medibank Private Limited (Group) MPL 35

NIR Health Funds Limited (Group) NIR 18

Referring Doctor

Specialty All Specialties

Patient Category All Patient Categories

Booking Code 1 All Booking Codes 1

Booking Code 2 All Booking Codes 2

Cancelled All Cancelled

MBS

Search for a MBS

Select All

As principal MBS

Within entire episode

Diagnosis

Search for a Diagnosis

Select All

As principal diagnosis

Within entire episode

Procedure

Search for a Procedure

Select All

As principal procedure

Within entire episode

Condition Onset

All Condition Onset

DRG

Search for a DRG

Select All

Report Types

Detail Summary

Group By (Primary) Health Fund (Group)

Group By (Secondary) No Group

Filter No filter set

Based On Admission Date Discharge Date

From 01/09/2023 To 03/01/2024

Exclude Cancelled Episodes

Order By Alphabetically

Update

The **Medicare Eligibility** has now been added to the **Episode Stats > Export to Excel - Raw Data**.

	E	F	G	H	I	J	K	L	M	AC	AD	AE	AF	AG	AH
	PatientName	Sex	DOB	Address1	Address2	Suburb	State	Postcode	Email	MedicareNum	MedicareIssueNumber	MedExpiry	MedElig	MedEligDesc	Admissior Adn
1	BRANSON, Richard	M	18/07/1950	22 Necker Way		BADU ISLAND	QLD	4875		4292	3	31/01/2026	1	Eligible - Australian Resident	340
2	BRANSON, Richard	M	18/07/1950	22 Necker Way		BADU ISLAND	QLD	4875		4292	3	31/01/2026	1	Eligible - Australian Resident	341
3	DAY, Doris	F	03/04/1922	333 Sunshine Bo		Windy Harbour	WA	6262	doris@calamitjane.com.au		3	31/01/2026	1	Eligible - Australian Resident	280
4	DAY, Doris	F	03/04/1922	333 Sunshine Bo		Windy Harbour	WA	6262	doris@calamitjane.com.au		3	31/01/2026	1	Eligible - Australian Resident	287
5	DAY, Doris	F	03/04/1922	333 Sunshine Bo		Windy Harbour	WA	6262	doris@calamitjane.com.au		3	31/01/2026	1	Eligible - Australian Resident	326

Length of Stay Report Enhancements

The **Length of Stay Report** now supports the inclusion of cancelled episodes. By default, it will **Exclude Cancelled Episodes**, but facilities can now easily include them (if they are admitted and discharged) by un-ticking the **Exclude Cancelled Episodes** box. Once un-ticked, the **Cancelled** filter becomes available, allowing for episodes that fall under specific cancelled reasons to be added to the collated data.

For instance, to obtain information on all completed episodes AND episodes **Cancelled After Arrival**, select the options provided in the screenshot below.

REPORTS > LENGTH OF STAY

Length Of Stay

Location
All Locations

Doctor
All Doctors

Anaesthetist
All Anaesthetist

Fund
All Funds

Speciality
All Specialities

Patient Category
All Patient Categories

Theatre
All Theatres

Booking Code 1
All Booking Codes

Booking Code 2
All Booking Codes

Anaesthetic
All Anaesthetic

Cancelled
Cancelled After Arrival
☐ Select All
☐ Cancelled
☒ Cancelled After Arrival
☐ Cancelled Within 24 Hours
☐ Covid
☐ Did Not Attend
☐ Facility Cancellation

MBS
Search for a MBS
☐ Select All
☒ As principal MBS
☐ Within entire episode

Diagnosis
Search for a Diagnosis
☐ Select All
☒ As principal diagnosis
☐ Within entire episode

Procedure
Search for a Procedure
☐ Select All
☒ As principal procedure
☐ Within entire episode

DRG
Search for a DRG
☐ Select All

Based on
Pre-Operative: 'Admission Time' to 'Time In Theatre'

Report Type
☒ Detail ☐ Summary

Order By
Patient name

Based On
☐ Admission Date ☒ Discharge Date

From 03/01/2024 **To** 03/01/2024
☐ Exclude Cancelled Episodes

Un-Tick this box

Select required Cancelled Categories to be INCLUDED in data

Update

New IP Restriction Function

Facilities can now use the new **Global Restrict IP** function in **Settings > Security** to simultaneously restrict all users to a specific IP address. While the ability to restrict individual users is still available in **Settings > Users**, this new feature streamlines the process for applying IP Restrictions across the board.

Only users with the required access levels will be able to make amendments to these settings.

SETTINGS > SECURITY

Global Restrict IP

Restrict IP ☐

General

Webhooks ☐

API key

Two Factor Authentication

Remember for 30 days ☒

Communication Option Both Email or SMS

Enforce 2FA via App ☐

Third Party Statements

FYDO now enables users to generate statements for Third-Party companies by navigating to **Settings > Third Parties** and right-clicking on the required line.

SETTINGS > THIRD PARTIES

All Types ☐ Show Inactive Search Add Third Party Export To

ID	Name	Contact	Phone	Email	Type	Status
1	Allianz Global Assistance				Insurance	Active

100 Records/Page

Right-Click to display the option Statement

Statement

Records 1-1 of 1 (Page 1 of 1)

A pop-up is displayed, allowing users to select the required dates before clicking **Print** to generate the statement.

Third Party Statement

Location

Shaes Private Hospital

▼

From

01/12/2023

📅

To

31/12/2023

📅

Messages

All Messages

▼

Cancel

Print

FYDO Hospital Update - 14/12/2023

Theatre Screen - New Save Feature

We are excited to introduce a new feature on the **Theatre Screen** that allows users to seamlessly add, and save, information without closing the screen. The new **Save & Continue** button is particularly beneficial for facilities that need to input data during procedures, enabling real-time updates without the need to repeatedly reopen the screen.

The existing functionality of the **Save** button will remain unchanged and will now be called **Save & Exit**.

APPOINTMENTS > THEATRE SCREEN

Total 22,596.00

Save & Exit

Save & Continue

Cancel

MRN 127 - MELON, Mrs Coco

DOB 07/07/1977 [46] Sex Female

Fund MPL Location Shaes Private Hospital (QLD)

Adm No. 333

Adm Date/Time 13/12/2023 06:00

Dis Date/Time -

Dr/Surgeon PIERCE, Hawkeye

Anaesthetist LUNNON, John

Theatre Visits

Anaesthetic Type IV/Sedation

Anaesthetic Type None

Planned Time in Theatre

Visit to Theatre No Theatre Proce

ASA Score

First

Date 13/12/2023

0 mins

Pre-Op

Anaesthetic Start

Time in Theatre

Surgical Time Out

Positioned Time

Procedure Start

Procedure Finished

Time Out Theatre

Scrub Nurse

Scout Nurse

Nurse/Assistant

Other Nurse/Assistant

Theatre Information

Recovery 1

Recovery 2

Recovery 3

Ready for

Discharge/Ward

Side

Pathology

Theatre On Hold

Invoice On Hold

Theatre Complete

Other Services

Code	Description	Qty	Date of Srv	Send Invoice To	Serial #	Data	Action
AL025	AcrySof Multipiece Models MNGOMA, MNGOAC	1	13/12/2023	Health Fund			✗
AL005	DUO/VISC VISCOELASTIC SYSTEM	1	13/12/2023	Health Fund			✗

Unbilled Revenue Report Additions

Theatre ID and Theatre Name have been added to the Unbilled Revenue Report > Excel - Raw Data Export.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W
1	LocId	LocName	Patient	MRN	EpiNo	AdmDate	LOS	Fund	From	To	Desc	Fee	GST	Band	BandID	BedType	Qty	cPatCat	Item	ItemType	BillTo	TheatreID	TheatreName
26	1	Shaes Priv DAY, Doris		103	52	30/08/202	1	AHM	30/08/2023	30/08/2023	Endoscopic examin	450	0	2	0		1	D/O	32222	C	H		3 Theatre 3
27	1	Shaes Priv DEAN, James		102	39	22/08/202	1	MPL	22/08/2023	22/08/2023	SameDay Accommc	600	0	4	1		1	D/O	ACCOM	A			1 Theatre 1
28	1	Shaes Priv DEAN, James		102	44	20/11/202	1	MPL	20/11/2023	20/11/2023	Removal of one or	888	0	3	0		1	D/O	32229	C	H		1 Theatre 1
29	1	Shaes Priv HAYNES, Corn		111	11	04/10/202	1	BUP	04/10/2023	04/10/2023	SameDay Accommc	300	0	3	2		1	D/O	ACCOM	A			1 Theatre 1
30	1	Shaes Priv JACKSON, Mic		104	10	09/08/202	1	BUP	09/08/2023	09/08/2023	SameDay Accommc	400	0	4	2		1	D/O	ACCOM	A			1 Theatre 1
31	1	Shaes Priv KNIGHT, Kathy		122	5	22/11/202	1	MPL	22/11/2023	23/11/2023	Accom - for 1 night	0	0		0	2	1	I/P	ACCOM	A			1 Theatre 1
32	1	Shaes Priv LETTERS, CAPI		124	4	02/10/202	1	ACA	02/10/2023	02/10/2023	SameDay Accommc	500	0	3	2		1	D/O	ACCOM	A			1 Theatre 1

Bug Fix - Invoice On Hold Feature

The issue that some users were experiencing with the Invoice On Hold feature not functioning correctly has now been resolved.

This feature gives facilities the ability to:

- Place an **Individual Health Fund** on hold (*Settings > Health Funds*)
- Place a **Head of Group Health Fund** on hold (*Settings > Health Funds*)
- Place an **Individual Episode** on hold (*Edit Appointment*)

SETTINGS > HEALTH FUNDS > 4 - AUSTRALIAN HEALTH MANAGEMENT GROUP LIMITED

Fund Details

ID4

Fund CodeAHM

NameAustralian Health Management Group Limited

Address

Suburb

Rehab Code

Phone() -

Contact

Contact Email

Data Extract Email

StatusActive

Is this fund the headNo

Hospital Settings

Part of Group (Fees)Medibank Private Limited

Part of Group (Data Extract)--- Select ---

DRG Version--- Select ---

Band VersionNational

HCP Code

Invoice on Hold--- Select ---

Invoice Hold Start

Individual Health Funds, and Head of Group Health Funds, can be placed on hold here.

The Invoice Hold Start Date can also be utilised to place a fund on hold from a certain date. This will allow billing, of that health fund, to continue for dates prior to the Invoice Hold Start Date.

ECLIPSE Enabled

Per Diem to SVB

Treat as Uninsured

Don't update prostheses fees

Prostheses ECLIPSE mapping

Other ECLIPSE mapping

Program Number not required

LOCATION Shaes Private Hospital

Edit

APPOINTMENTS > EDIT APPOINTMENT (127- MELON, COCO)

Booking Details

Location	Shaes Private Hospital		
Theatre/List	Theatre 1	Roster	Select Roster
Dr/Surgeon	PIERCE, Dr Hawkeye		
Surgical Assistant	Select Surgical Assistant		
Other Surgical Assistant	Select Other Surgical Assistant		
Anaesthetist	LENNON, Dr John		
Anaesthetic (Primary)	IV/Sedation	Anaesthetic	None
Apmt Date	13/12/2023	Time	10:00
Appointment Type	Standard 30	Adm #	333
Proc Notes	Left Cat & IOL		
Other Notes	<div> <div>B I U A</div> <div></div> </div>		
<input type="checkbox"/> OEC Received <input type="checkbox"/> OEC Checked <input type="checkbox"/> IFC Completed <input type="checkbox"/> Admission Form Received <input type="checkbox"/> Chart Ready <input type="checkbox"/> Consent Received			
Patient Category	Day Only	Start at Day	1
Accom Type	Accom - Medical	Discharge	0
Room Type	Private		
Bed Notes			
Cancelled			
Booking Code 1			
Food Instructions			
Fasting Food	?		
Fasting Fluids	?		
Planned Time in Theatre	Admission Time	06:00	Procedure Time
Program	? NHTP No ?		
Inv Hold	?		
Flags	<input type="checkbox"/> New Patient <input type="checkbox"/> Interm Billing <input type="checkbox"/> Medical Only <input checked="" type="checkbox"/> MHR consent		

Individual Episodes can be place on hold by utilising the Inv Hold field in the Edit Appointment Screen.

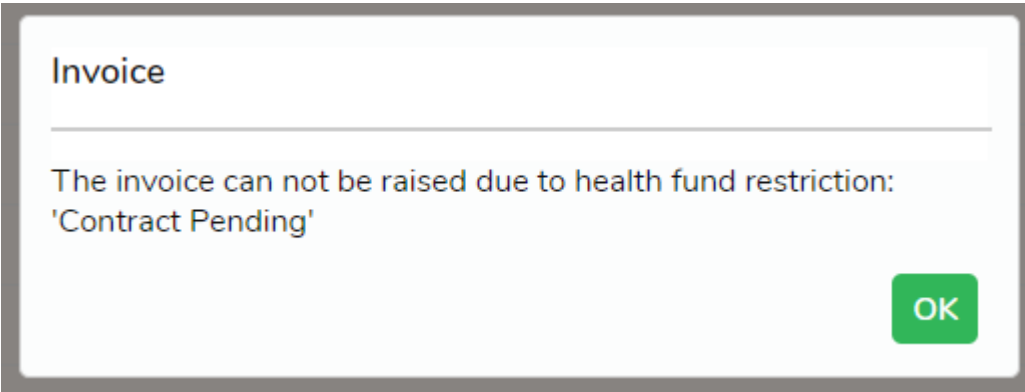
Each facility has the flexibility to customise **Invoice Hold Reasons** to accommodate their specific requirements for placing invoices on hold. This can be done, by a user with the required access levels, by navigating to **Settings > Hospital > Invoice Hold Reason**.

Hospital

- > Adjustments
- > Clinical Indicators
- > Close Accounting Period
- > Fees Management
 - Fees Setup
 - Minimum Benefits
 - Other Services
- > Field Defaults
- > ICD Management
 - Diagnosis Codes
 - Morphology Codes
 - Procedure Codes
- > Invoice Hold Reasons
- > Procedures
- > Theatre Management
 - Theatre Data
 - Theatre Rosters
- > Ward Management
 - Bed Tracking
 - Ward and Bed Data

For Individual Health Funds and Head of Group Funds that are placed on hold, users will receive the below alert if they attempt to bill an episode that is linked to an on-hold health fund. However, there

will be no visual cue in each individual appointment, as this field is intended to be used for placing only that specific episode on hold (e.g. Awaiting Pathology). This distinction ensures facilities can differentiate between a health fund being on hold and an individual episode being on hold, allowing them to utilise both features simultaneously if the need ever arises.



FYDO Clinic Update - 07/12/23

Accounts (Clinic) Permissions

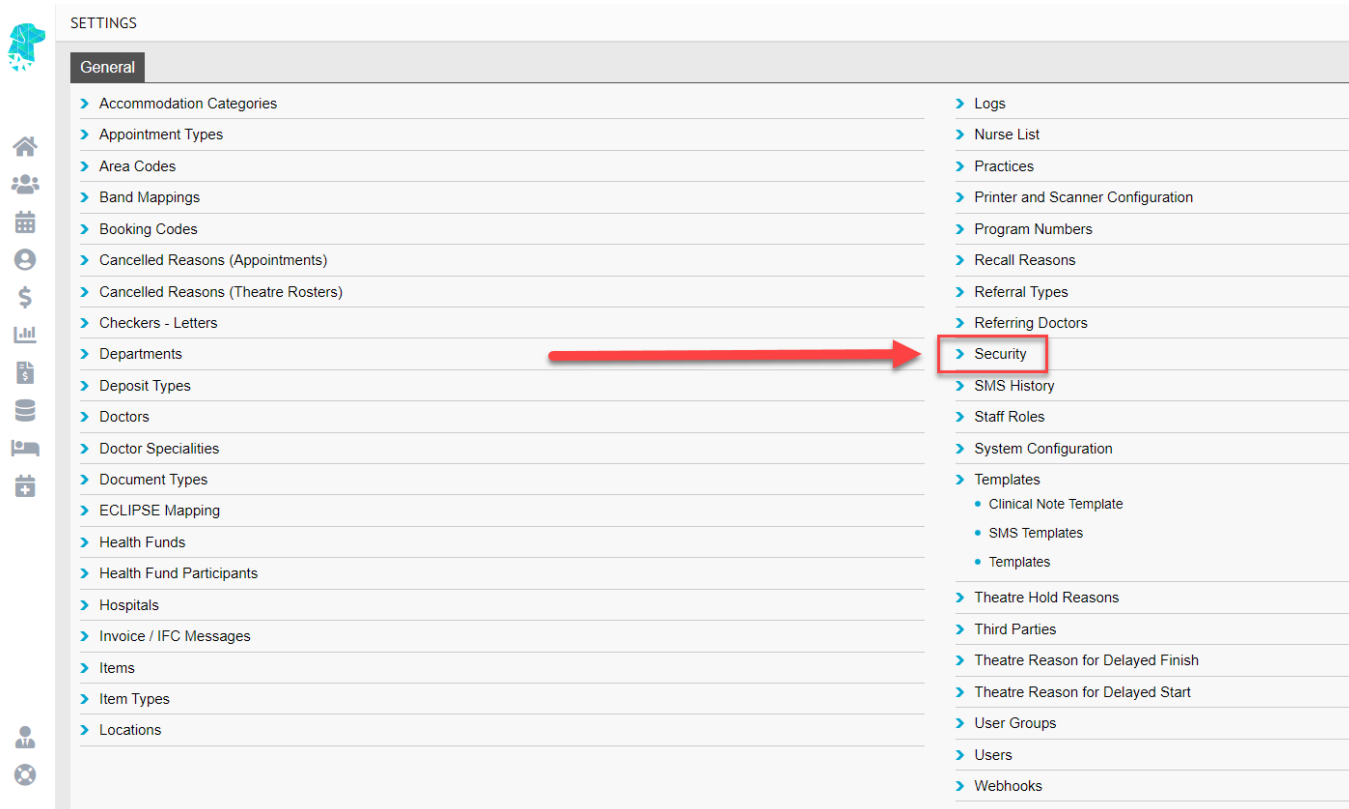
Clinic Accounts permissions have been moved from the **Patient** section within user groups to its own section called **Accounts (Clinic)**.

Apply Payments and **Apply Adjustments** have also been split into 2 separate permissions. Previously, they were together as a permission.

Accounts (Clinic)			
Accounts	<div><div>ON</div><div>OFF</div></div>	Bill	<div><div>ON</div><div>OFF</div></div>
Apply Adjustments	<div><div>ON</div><div>OFF</div></div>	Delete Transactions	<div><div>ON</div><div>OFF</div></div>
Apply Payments	<div><div>ON</div><div>OFF</div></div>	Reverse Invoices	<div><div>ON</div><div>OFF</div></div>

Security Settings Relocation

The **Security Settings**, originally located in **System Configuration**, can now be accessed directly from Settings. This change is designed to provide more control over user access to this section of FYDO.



These Security Settings include:

- Webhooks
- API Key
- 2 Factor Authentication Settings
- Single Sign On Settings

A new permission control has been added to **Settings > User Groups**. This change helps clinics grant specific users access to **System Configuration** without necessarily providing access to **Security**.

The new permission control will be defaulted to 'D - Deny' for all users except the Subscriber, who can adjust this setting for the required user groups.

Settings General

Accommodation Category	D	R	RW	Nurse List	D	R	RW
Appointment Types	D	R	RW	Practices	D	R	RW
Area Codes	D	R	RW	Program Numbers	D	R	RW
Band Mappings	D	R	RW	Recall Reasons	D	R	RW
Booking Codes	D	R	RW	Referral Types	D	R	RW
Cancelled Reasons (Appointments)	D	R	RW	Referring Doctor	D	R	RW
Cancelled Reasons (Theatre Rosters)	D	R	RW	Security	D	R	RW
Departments	D	R	RW	SMS Setup	D	R	RW
Deposit Types	D	R	RW	SMS Templates	D	R	RW
Doctors	D	R	RW	Staff Roles	D	R	RW
Doctor Specialities	D	R	RW	System Configuration	D	R	RW
Document Types	D	R	RW	Templates	D	R	RW
ECLIPSE mappings	D	R	RW	Theatre Hold Reasons	D	R	RW
Health Funds	D	R	RW	Theatre Reason for Delayed Finish	D	R	RW
Hospitals	D	R	RW	Theatre Reason for Delayed Start	D	R	RW
Invoices Messages	D	R	RW	Third Parties	D	R	RW
Items	D	R	RW	User Groups	D	R	RW
Item Types	D	R	RW	Users	D	R	RW
Locations	D	R	RW	Users - Unblock	ON	OFF	

Items Report

Additional fields have been added to the **Items Report** when exported in raw data format.

- Patient Mobile
- Patient Email
- Patient Address

Mobile	Email	PatientAddress1	PatientAddress2	PatientSuburb	PatientState	PatientPostcode
0414-456-78	jones@test.com	111 Fly St		DARLINGHURST	NSW	2010
0414-456-78	jones@test.com	111 Fly St		DARLINGHURST	NSW	2010
0414-456-78	jones@test.com	111 Fly St		DARLINGHURST	NSW	2010

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Hospital Update - 30/11/2023](#)

New Report - Item Stats

A new **Item Stats Report** has been added to FYDO that allows users to obtain statistics on all items listed in the Theatre Screen.

This will allow users to collate data easily and efficiently on numbers of procedures performed, whether they are primary or subsequent procedures.

REPORTS

ITEM STATS

Item Stats

Location

All Locations

Doctor

All Doctors

Fund

All Funds

Anaesthetist

All Anaesthetists

Anaesthetic

All Anaesthetic

Theatre

All Theatres

Speciality

All Specialities

Patient Category

All Patient Categories

Booking Code 1

All Booking Codes 1

Booking Code 2

All Booking Codes 2

Cancelled

All Cancelled

Sex

All Sexes

Indigenous

All Indigenous

Born After From

To

Referring Doctor

Search for a Referring Doctor

Family Dr.

All Family Doctors

MBS

Search for a MBS

Diagnosis

Search for a Diagnosis

Procedure

Search for a Procedure

Condition Onset

All Condition Onset

DRG

Search for a DRG

Based On

Admission Date

Discharge Date

From

To

Exclude Cancelled Episodes

Order By

Alphabetically

Banding

National

Update

Revenue Report Additions

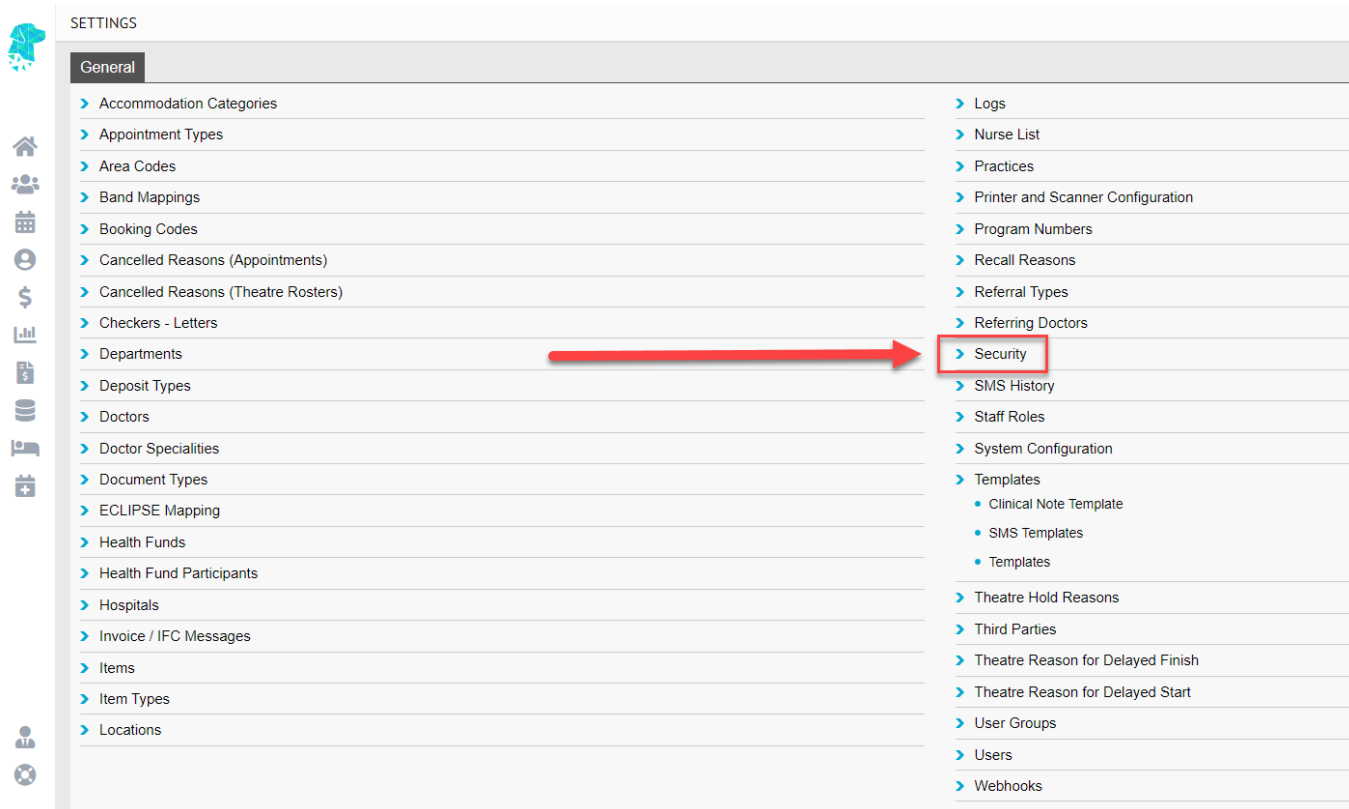
Additional fields have been added to the **Excel - Raw Data Export** of the **Revenue Report**. These fields include:

- Theatre ID
- Theatre Name
- Time In Theatre (*First theatre visit*)
- Time Out Theatre (*First theatre visit*)
- Minutes in Theatre (*First theatre visit*)

C	D	E	F	G	H	I	J	K	L	AP	AQ	AR	AS	AT	AU	AV
MRN	EpiNum	InvNum	AccountIn	DateSent	Surname	First name	Admission D	Discharge D	InvSurgeon Name	Theatre	TheatreName	Anaesthe	TimeInTheatre1	TimeOutTheatre1	Day Category	MinsInTheatre1
129	15	157	01/11/202	Peep	Bo	01/11/2023	01/11/2023	Connors, Curtis		1 Theatre 1	1 Theatre 1	IV/Sedati	08:00	08:45	D/O	45
103	61	160	20/11/202	Day	Doris	13/11/2023	13/11/2023	Pierce, Hawkeye		1 Theatre 1	1 Theatre 1	IV/Sedati	08:00	08:20	D/O	20
113	39	161	13/11/202	Smith	John	13/11/2023	13/11/2023	Pierce, Hawkeye		1 Theatre 1	1 Theatre 1	IV/Sedati	10:00	10:20	D/O	20
113	39	162	13/11/202	Smith	John	13/11/2023	13/11/2023	Pierce, Hawkeye		1 Theatre 1	1 Theatre 1	IV/Sedati	10:00	10:20	D/O	20
129	17	159	13/11/202	Peep	Bo	13/11/2023	13/11/2023	Pierce, Hawkeye		1 Theatre 1	1 Theatre 1	IV/Sedati	08:00	08:20	D/O	20
122	6	163	29/11/202	Knight	Kathy	29/11/2023	29/11/2023	House, Greg		1 Theatre 1	1 Theatre 1	IV/Sedati	10:00	10:20	D/O	20

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Doctor Specialities	D	R	RW	System Configuration	D	R	RW
Document Types	D	R	RW	Templates	D	R	RW
ECLIPSE mappings	D	R	RW	Theatre Hold Reasons	D	R	RW
Health Funds	D	R	RW	Theatre Reason for Delayed Finish	D	R	RW
Hospitals	D	R	RW	Theatre Reason for Delayed Start	D	R	RW
Invoices Messages	D	R	RW	Third Parties	D	R	RW
Items	D	R	RW	User Groups	D	R	RW
Item Types	D	R	RW	Users	D	R	RW
Locations	D	R	RW	Users - Unblock	ON	OFF	

Adding Multiple Label Templates

FYDO now supports multiple label templates. Users can choose from various label templates, loaded into their database, by utilising the **Other Label** option under **Chart Label**.

The **Default** chart label template will still print when any of the original options (*Chart Label x1*, *Chart Label x2* etc) are selected.

The screenshot shows the FYDO interface with a search bar at the top. Below the search bar are three tabs: 'THEATRE 1', 'THEATRE 2', and 'THEATRE 3'. A table with columns 'Time' and 'Name' is visible, showing a patient named 'KNIGHT, Kathy' at 10:00. A dropdown menu is open, showing various options. The 'Chart Label' option is highlighted, and a red arrow points to the 'Other Label' option in the submenu.

Time	Name
08:00	
08:30	
09:00	
09:30	
10:00	KNIGHT, Kathy
10:20	
10:30	
11:00	
11:30	
12:00	
12:30	
13:00	
13:30	
14:00	
14:30	
15:00	

- Make an Appointment
- Edit Episode
- Copy Appointment
- Cut Appointment
- Paste Appointment
- Episodes
 - Arrived
 - Unarrived
 - Excess/Deposit
 - Admit
 - Discharge
 - Theatre
 - Coding
 - Inpatient
 - Certificate
 - Clinical Indicators
 - Confirmed
 - Check List
 - Send SMS
 - Chart Label
 - Wristband
- Delete Appointment
- Documents
 - Create Letter
 - Quick Form
 - HC21 Left
 - HC21 Right
 - HC21 Back
 - Create Invoice
- IFC
- OEC

- Chart Label x1
- Chart Label x2
- Chart Label x3
- Chart Label x4
- Other Label

When selecting the **Other Label** option, a pop-up will display a list of available Chart Label Templates.

The screenshot shows a pop-up window titled 'Labels' with a close button (X) in the top right corner. It contains a list of four templates, each with a corresponding 'Print' button.

Label Template	Action
Chart 14 - Hospital	Print
Labels - Test	Print
WorkCover Lables	Print
Wristband-Hospital	Print

Bug Fixes

- The original default **Print List > Order of List** (Theatre, Booking Time, Doctor, Anaesthetist) has been reinstated.
- The speed issue some sites were experiencing while running the **Arrears Report** has been improved.
- The problem some users encountered with updating the doctor from the Theatre Roster Screen, which was not feeding into DOX, has now been resolved.

[FYDO Clinic Update 27/11/23](#)

Batch Hyperlink

On the **Invoice Details** screen, we have introduced hyperlinks that will take the user to the batch where the invoice is located within the **Claiming Medical** screen.

Simply, click on the **Batch ID**, **Batch #** or the **Batch Status** of an invoice from the **Invoice Details** screen to go directly to where the invoice is located.

The screenshot shows the 'Invoice Details' screen with a dark header. Below the header, there are three columns of information. The first column contains invoice details: Invoice Number 84, Service Type ECLIPSE - Agreement - Inpatient, Payor BUPA Australia, Status Paid, and Invoiced \$1,000.00. The second column contains location and doctor details: Location Clinic Tour (ID:1), Servicing Doctor Smith (Happy Lake), John (ID: 2), Billing Notes HOS: ABC Test 123456AF, and Referring Doctor -. The third column contains claimant and referral details: Claimant Name, Claimant Medicare No, Referral Date - 0 months, and Referral Flag N - Not required (non referred). At the bottom, there is a yellow highlighted row with the following information: Batch ID 37, Batch # A000010, and Batch Status Receipted. Red arrows point to each of these three items, indicating they are hyperlinks. To the right of this row, there is a link 'View voided transactions' and a 'Print Invoice' button.

Invoice Details		
Invoice Number 84	Location Clinic Tour (ID:1)	Claimant Name
Service Type ECLIPSE - Agreement - Inpatient	Servicing Doctor Smith (Happy Lake), John (ID: 2)	Claimant Medicare No
Payor BUPA Australia	Billing Notes HOS: ABC Test 123456AF	Referral Date - 0 months
Status Paid	Referring Doctor -	Referral Flag N - Not required (non referred)
Invoiced \$1,000.00	Batch ID 37	Batch # A000010
	Batch Status Receipted	
	View voided transactions	Print Invoice

Patient Stats Report

New filter options have been added to the **Patient Stats Report**.

This report can now be filtered based on Community Nursing patients start of cycle date (*Please note- to retrieve acucare data, a patients cycle information must be kept up to date within their patient file*), patients billed within a specific date range and it can also be filtered to show patients billed under a specific doctor.

Sort By

Surname

▼

Born From

Calendar icon

To

Calendar icon

Created From

Calendar icon

To

Calendar icon

Postcode From

To

Start Of Cycle From

Calendar icon

To

Calendar icon

Patient Billed From

Calendar icon

To

Calendar icon

Doctor

▼

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