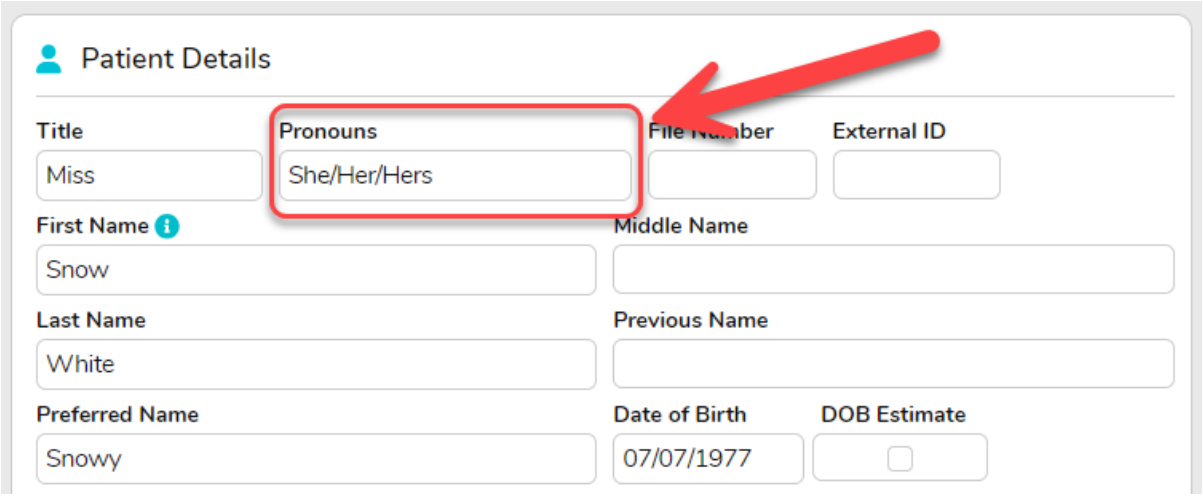
FYDO Clinic Update - 12/09/2024

Pronouns Field

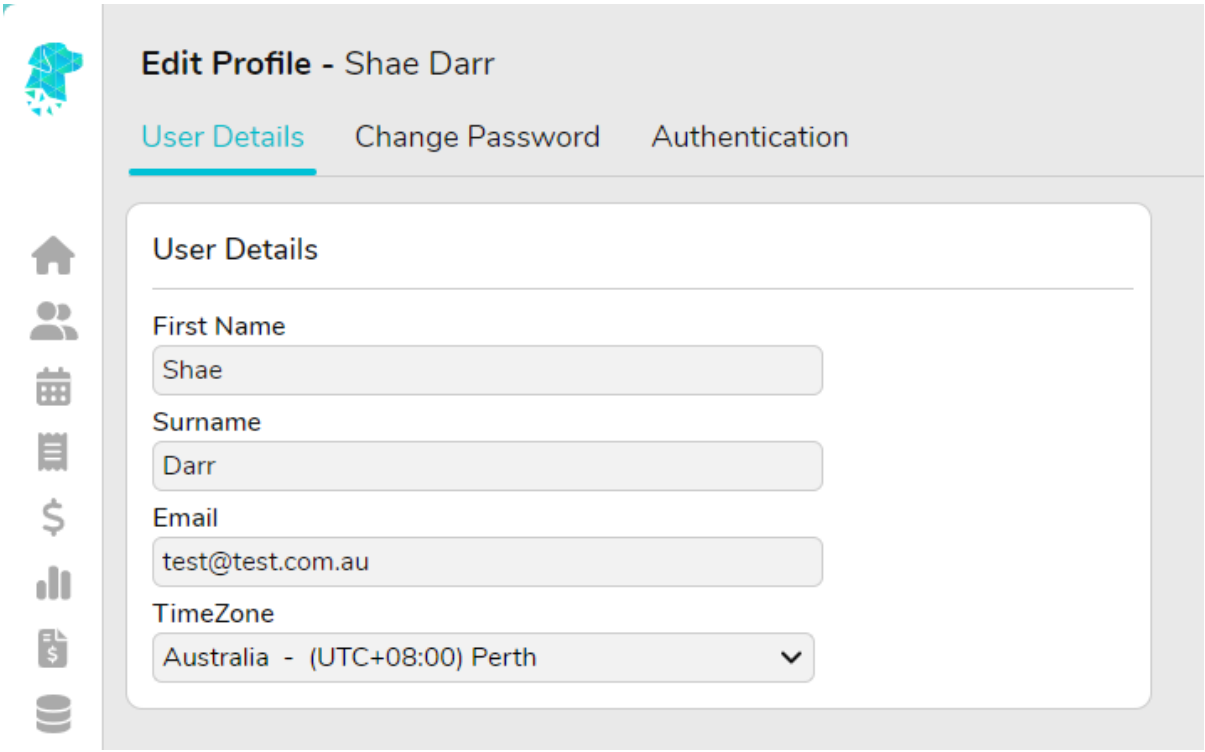
FYDO now includes a new field on the **Patient Screen** for recording **Pronouns.** This field offers 3 main options in the dropdown menu, while also allowing users to free type and add individual Pronouns.



This field also has a token, which allows the information to be populated on Lists, Labels, Quick Forms, etc.
<<patPronoun>>

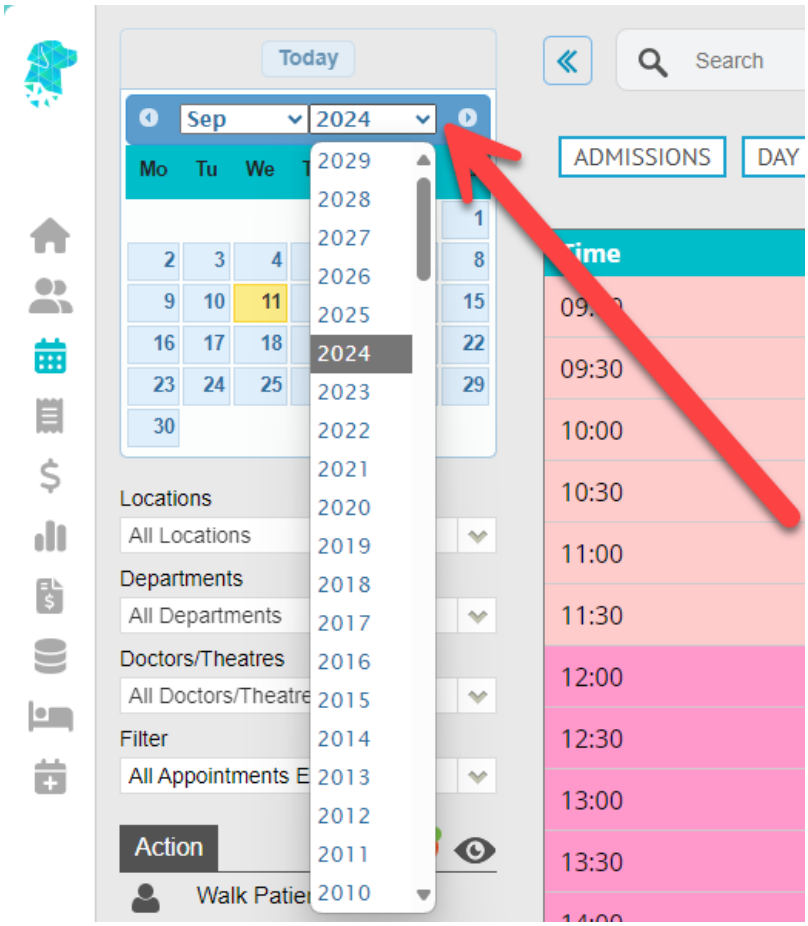
User Edit Profile

In line with our evolving sleek new look, the **User Edit Profile** page has also received a makeover.



Calendar Year

Even small improvements matter! We've reordered the year dropdown to help users more efficiently select the correct year.



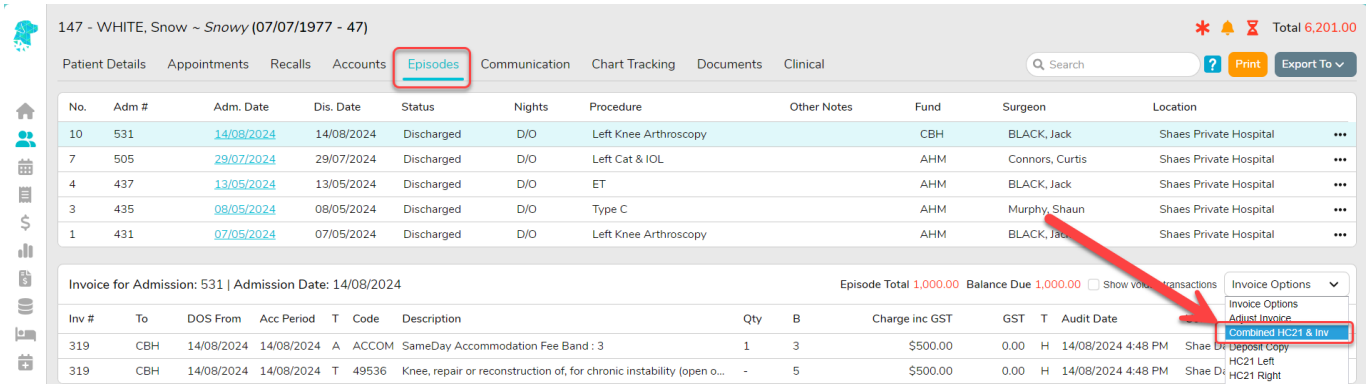
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 12/09/2024

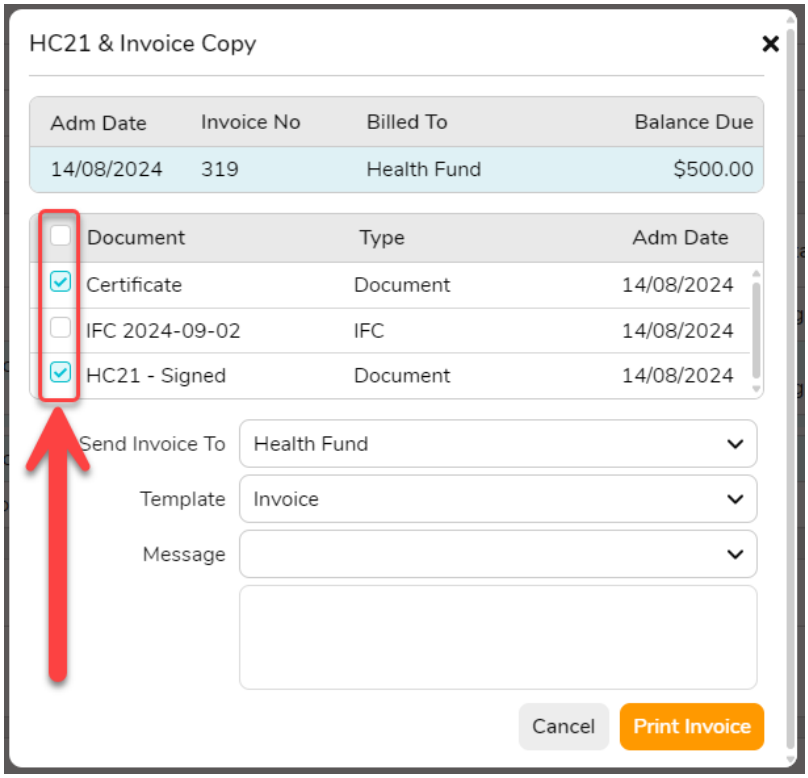
Combined Invoice & HC21

Users can now generate a **single PDF** document that includes the **Invoice, HC21 Right Form** and any other selected **document,** such as the **Signed HC21 Left Form.**

By selecting **Combine HC21 & Inv** from the **Invoice Options** dropdown, hospitals can easily meet the requirements of certain health funds, which mandate that manually submitted claims be in a single PDF file.

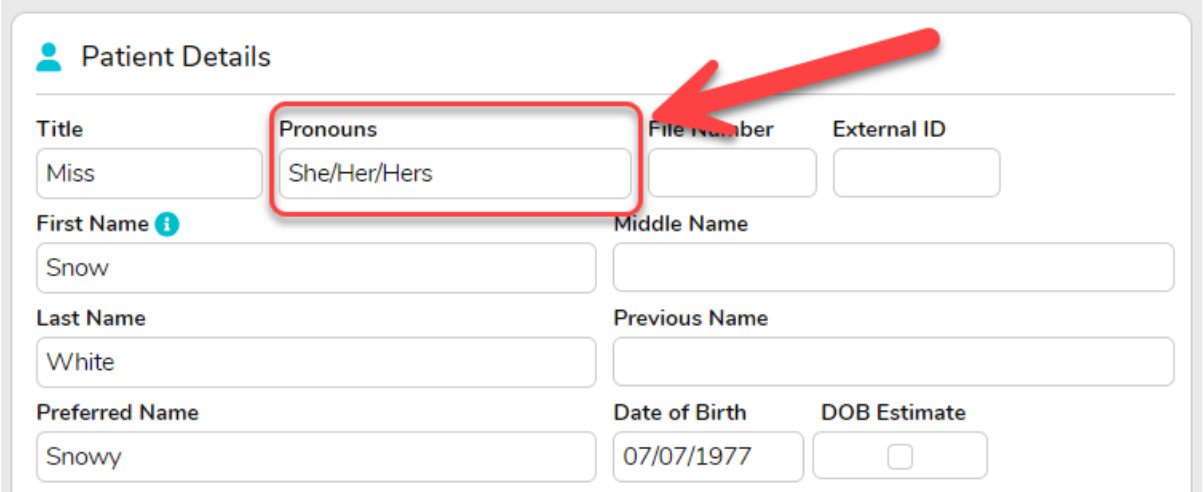


The pop-up screen will appear, allowing users to select imported or scanned documents directly from the patient's Documents Screen in FYDO for inclusion in the PDF. This simplifies the process of sending items like **Type C Certificates**.



Pronouns Field

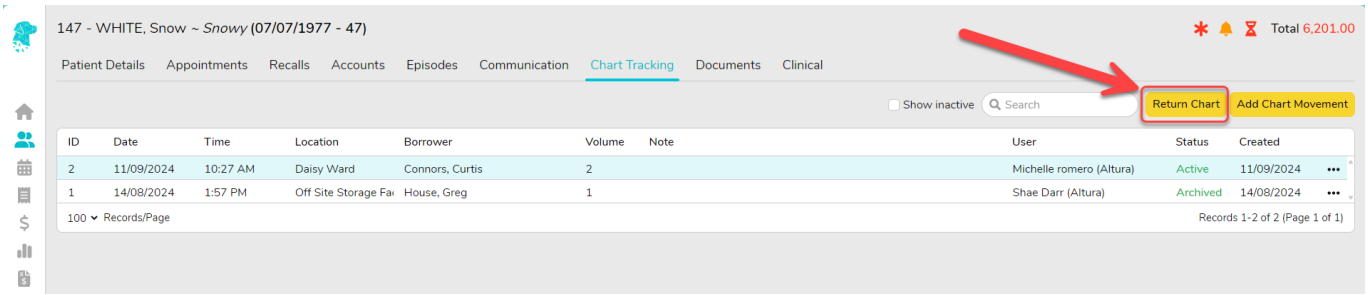
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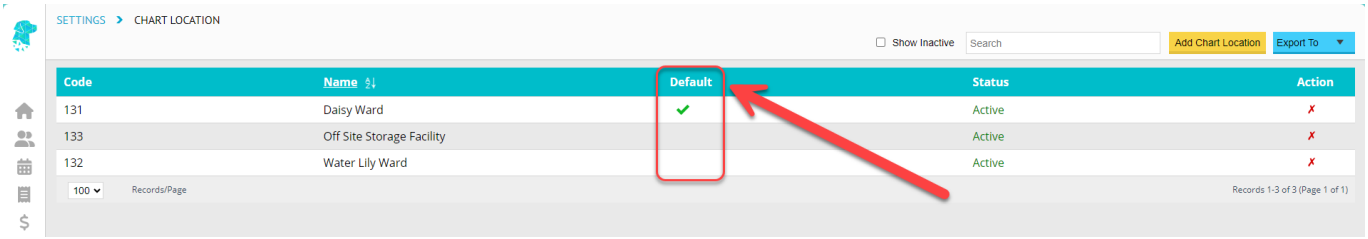
This field also has a token, that allows the information to be populated on Lists, Labels, Quick Forms etc
<<patPronoun>>

Chart Tracker

Further improvements have been made to the **Chart Tracker** feature in FYDO, including a new function allows users to easily **Return a Chart** to a default location.

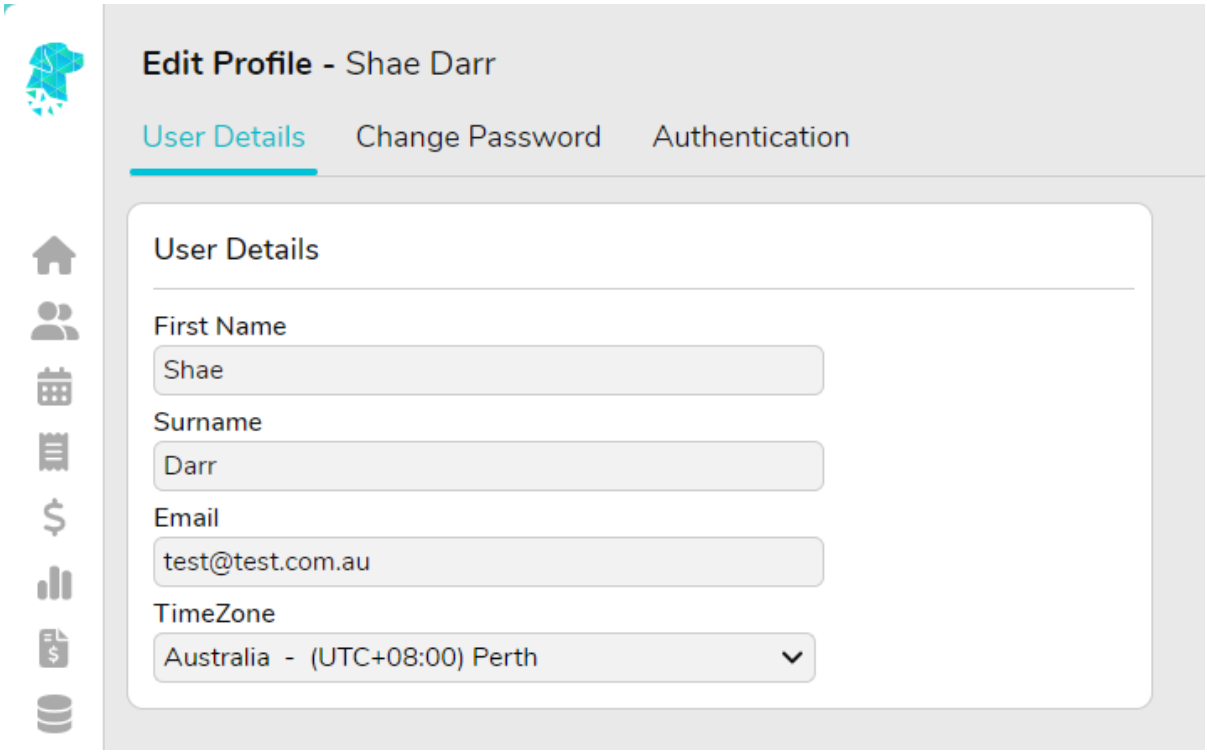


This feature quickly updates the charts' location based on the **Default Location** set in **Settings > Chart Locations.**



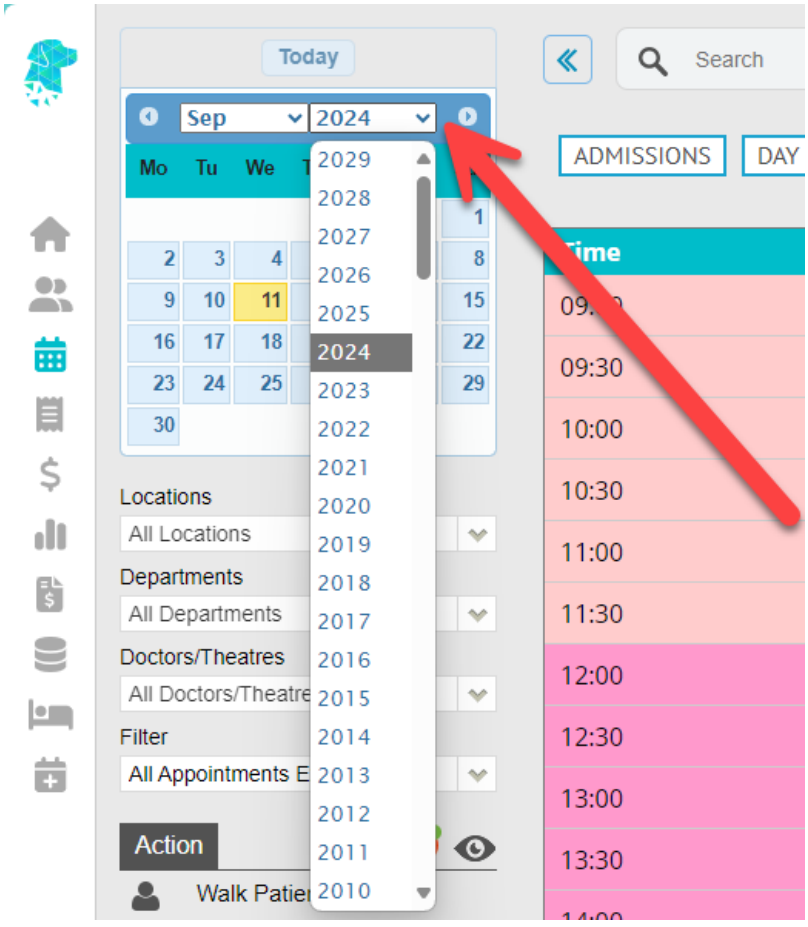
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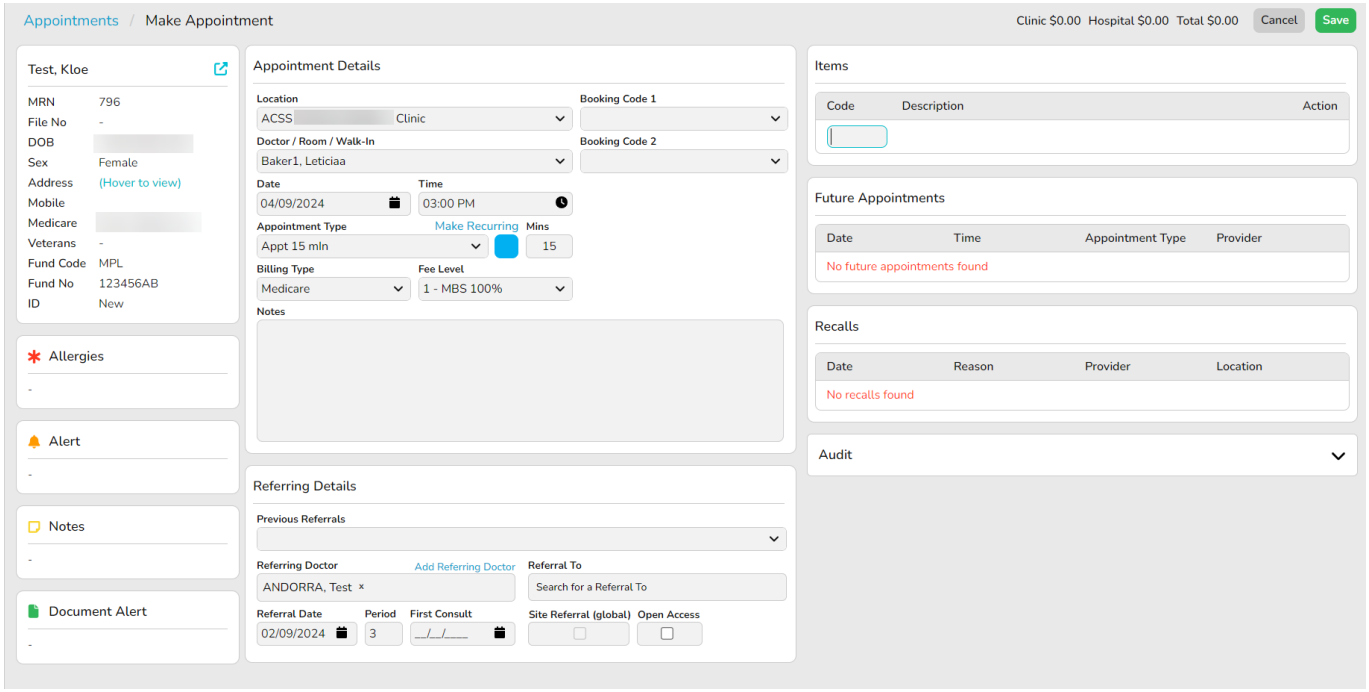
Even small improvements matter! We've reordering the year dropdown to help users more efficiently select the correct year.



FYDO Clinic Update – 06/09/2024

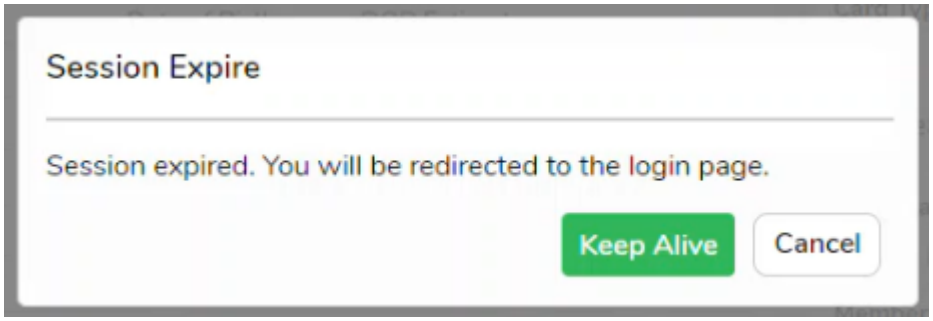
New Look Make Appointment/Edit Appointment Screen

The **Make Appointment/Edit Appointment Screen** has received a makeover. It has all the same functionalities, just with a fresh new look.



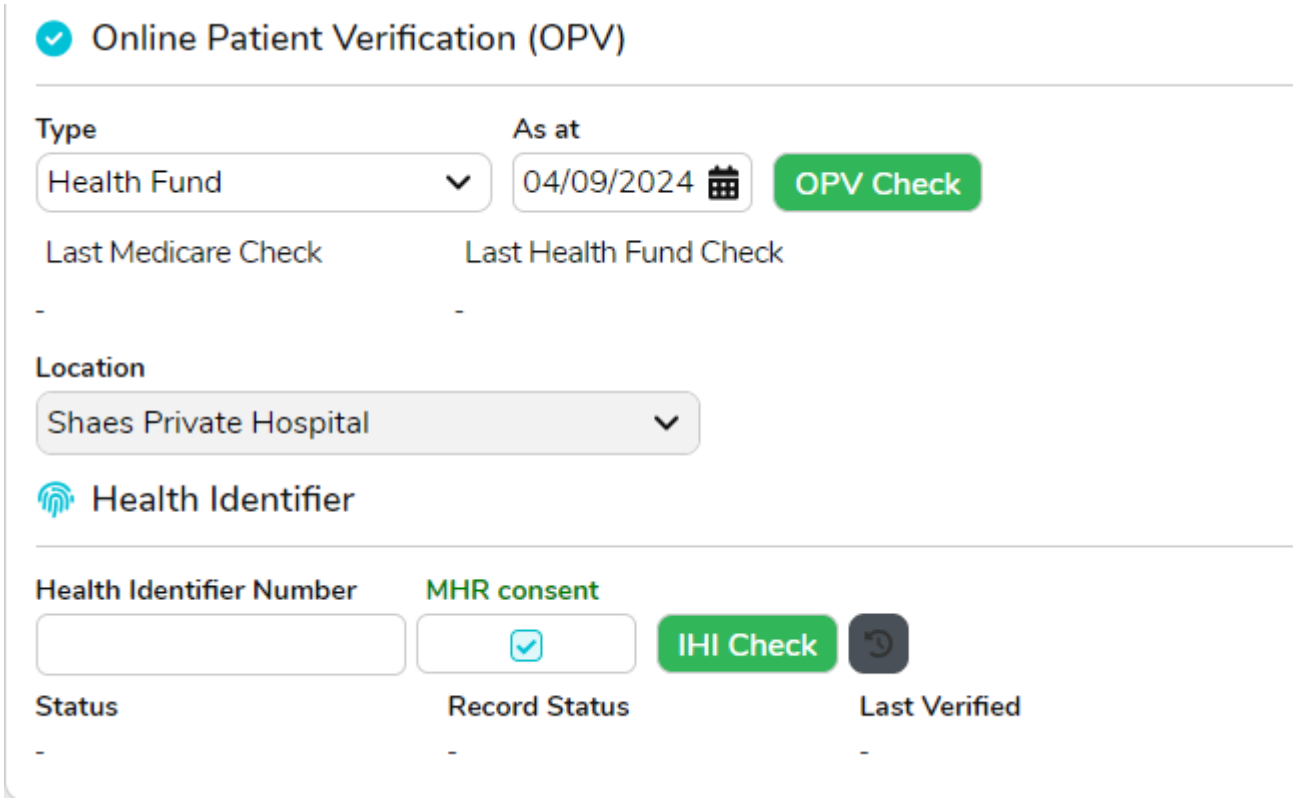
Session Expiry Alert

FYDO will now provide users an alert **2 minutes** prior to their **sessions expiring**, based on the hospital's individual System Configuration. This alert gives users the option to select **Keep Alive** to extend their session. If **Keep Alive** is not selected within the final 2 minutes, FYDO will automatically log out the user as per current protocol.



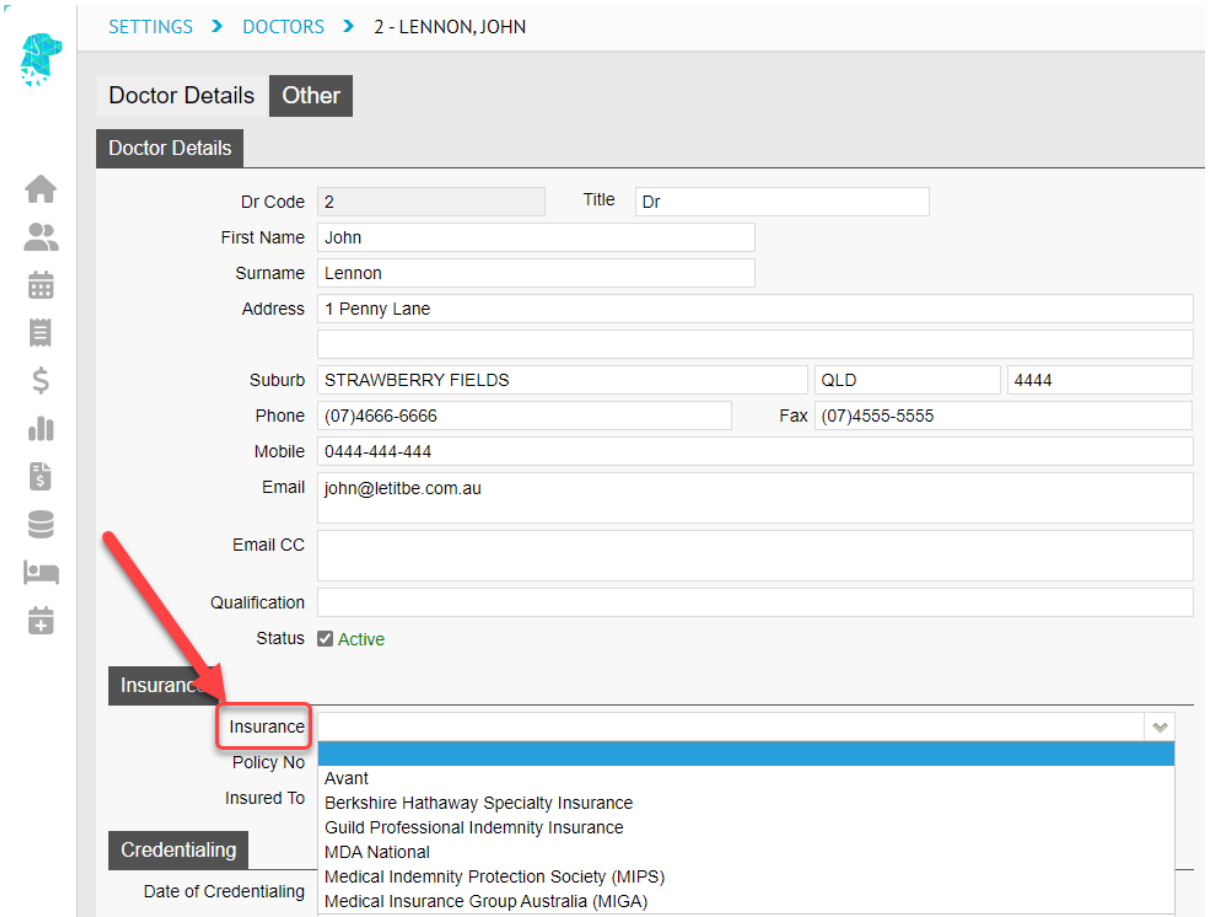
OPV & IHI Fields

Following wonderful feedback from our users, we have decided to swap the order of the **Individual Healthcare Identifier (IHI)** and the **Online Patient Verification (OPV)** fields for ease of use and functionality of the Patient Screen.



Doctors Insurance Field

The **Insurance** field, on the **Doctors** details page, now includes pre-populated options for the most popular Insurance Companies. This field also allows free text entry, so additional companies can by typed in if required.

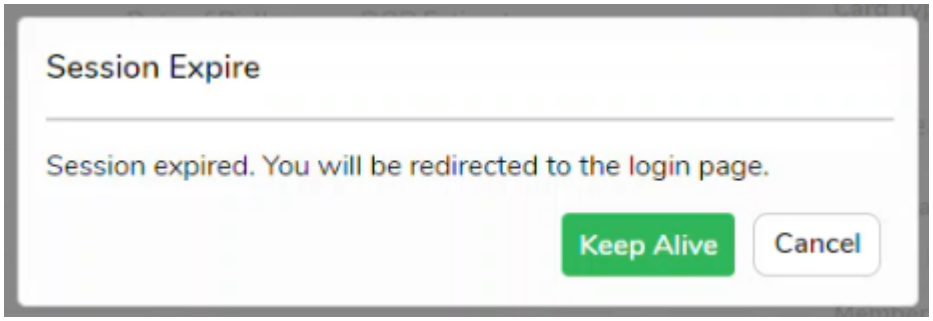


For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 06/09/2024

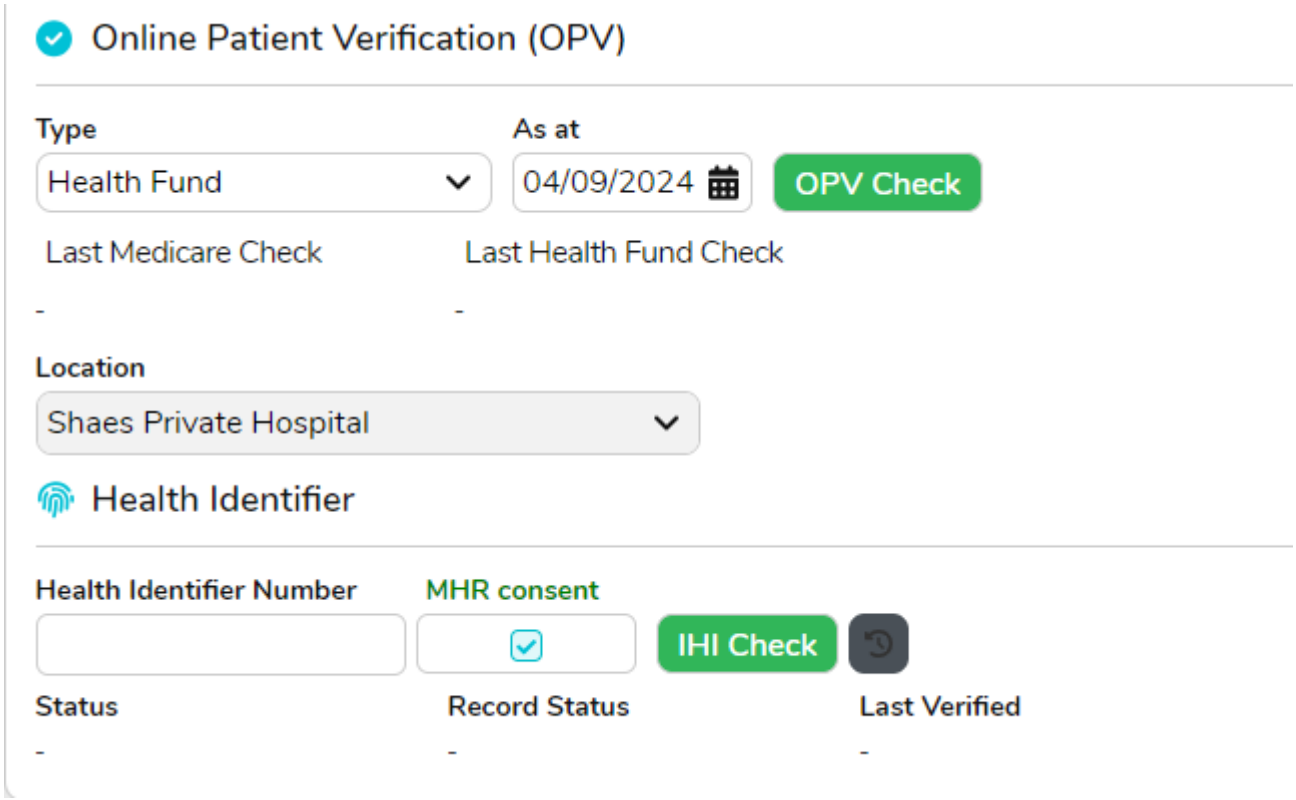
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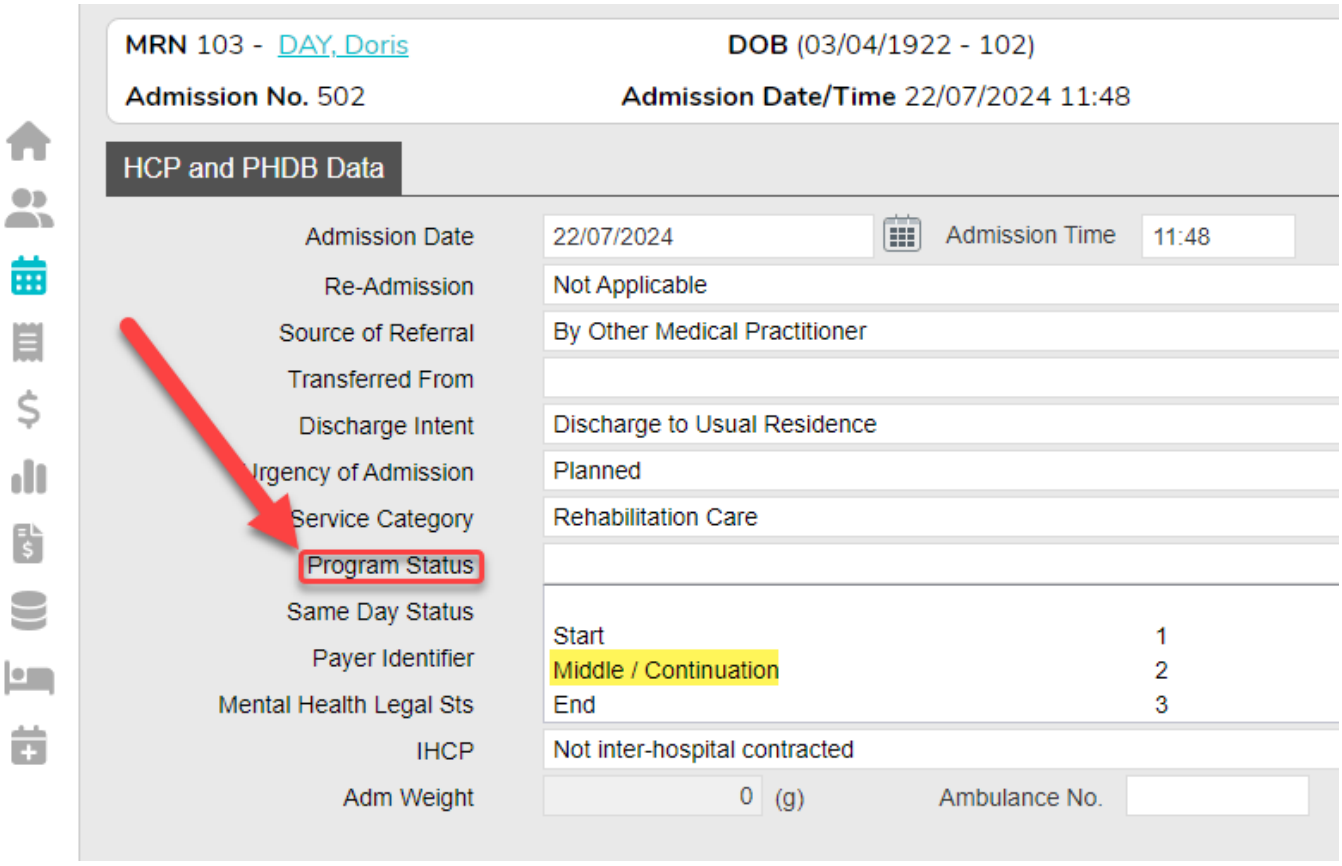
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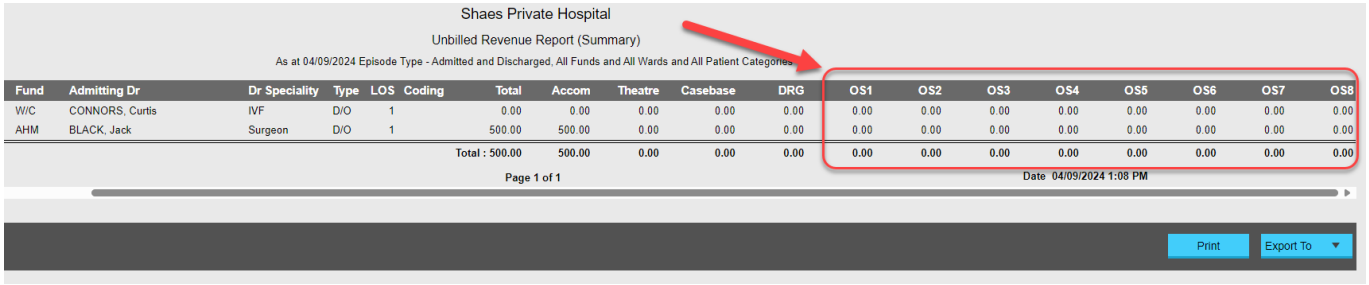
Admission Screen

The **Rehab Status** field, on the Admission Screen, has been renamed **Program Status** to better accommodate our diverse user base. Additionally, the option **Middle** has also been amended to **Middle / Continuation.**



Unbilled Revenue Report

The **Unbilled Revenue Report > Summary** has been enhanced to show the predicted revenue for each **Other Services (OS) Category**.



Shaes Private Hospital

Unbilled Revenue Report (Summary)

As at 04/09/2024 Episode Type - Admitted and Discharged, All Funds and All Wards and All Patient Categories

Fund	Admitting Dr	Dr Speciality	Type	LOS	Coding	Total	Accom	Theatre	Casebase	DRG	OS1	OS2	OS3	OS4	OS5	OS6	OS7	OS8
W/C	CONNORS, Curtis	IVF	D/O	1		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
AHM	BLACK, Jack	Surgeon	D/O	1		500.00	500.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
					Total : 500.00		500.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

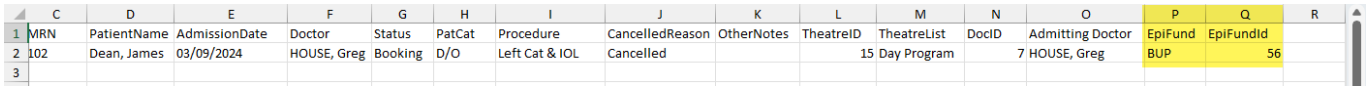
Page 1 of 1

Date 04/09/2024 1:08 PM

Print Export To

Cancelled Episodes Report

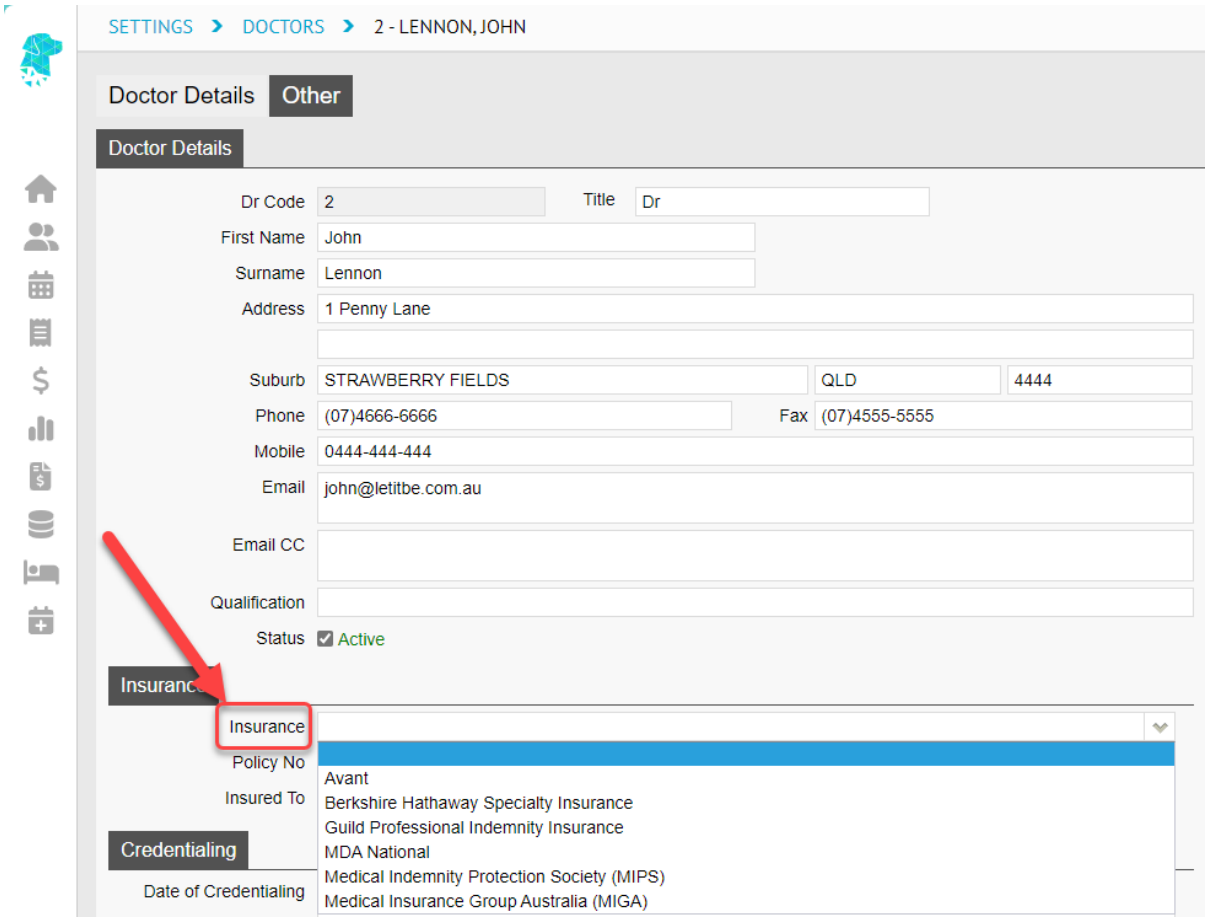
Patient episodic **Health Fund Details** have now been added to the **Cancelled Episodes > Excel - Raw Data Export** Report.



	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
1	MRN	PatientName	AdmissionDate	Doctor	Status	PatCat	Procedure	CancelledReason	OtherNotes	TheatreID	TheatreList	DocID	Admitting Doctor	EpiFund	EpiFundId	
2	102	Dean, James	03/09/2024	HOUSE, Greg	Booking	D/O	Left Cat & IOL	Cancelled		15	Day Program	7	HOUSE, Greg	BUP	56	
3																

Doctors Insurance Field

The **Insurance** field, on the **Doctors** details page, now includes pre-populated options for the most popular Insurance Companies. This field also allows free text entry, so additional companies can by typed in if required.



SETTINGS > DOCTORS > 2 - LENNON, JOHN

Doctor Details | Other

Doctor Details

Dr Code: 2 Title: Dr

First Name: John

Surname: Lennon

Address: 1 Penny Lane

Suburb: STRAWBERRY FIELDS QLD 4444

Phone: (07)4666-6666 Fax: (07)4555-5555

Mobile: 0444-444-444

Email: john@letitbe.com.au

Email CC:

Qualification:

Status: Active

Insurance

Insurance

Policy No

Insured To

Credentialing

Date of Credentialing

Avant
Berkshire Hathaway Specialty Insurance
Guild Professional Indemnity Insurance
MDA National
Medical Indemnity Protection Society (MIPS)
Medical Insurance Group Australia (MIGA)

Webhooks

All episode webhooks now include current ward and bed details.

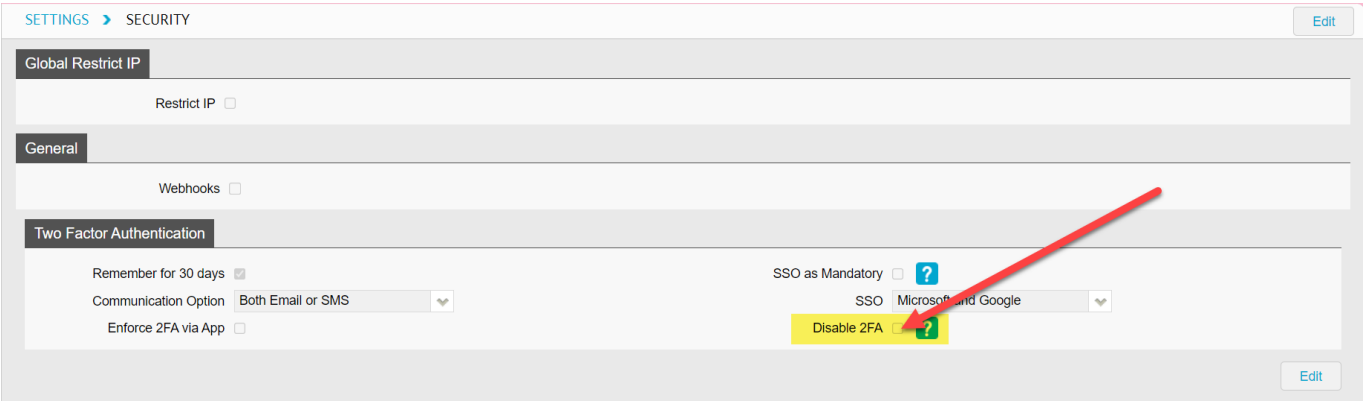
Bug Fix

The issue that some users were experiencing with the FYDO **Drag & Drop** feature have now been rectified.

FYDO Clinic Update – 30/08/2024

Two-Factor Authentication

Facilities that utilise **Single Sign On (SSO)** are now able to disable **Two-Factor Authentication** if desired.
The option to disable can be found under **Settings > Security.**



Login – Audit Logs

New audit logs have been added to track login activity.

- Failed login attempt
- Temporary blocked

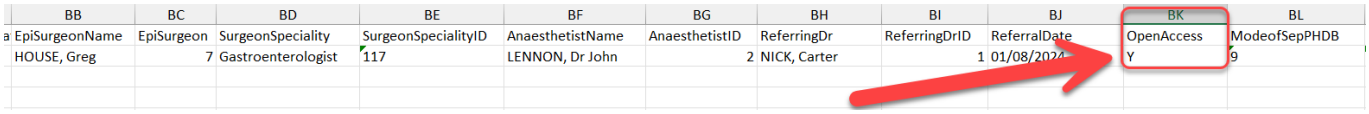
User login activity can be tracked by going to **Settings > Logs**.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 29/08/2024

Episode Stats Additions

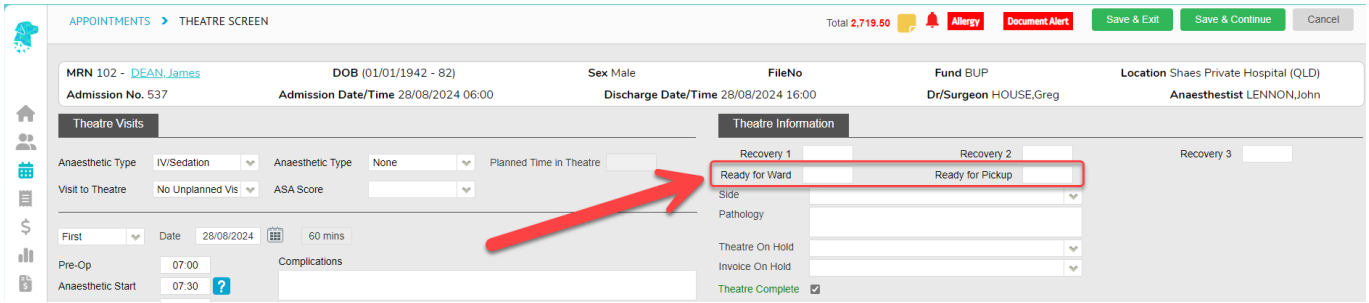
Following the implementation of the Open Access field for referrals, this information has now been included in the **Episode Stats – Excel Raw Data** Export.



BB	BC	BD	BE	BF	BG	BH	BI	BJ	BK	BL
EpiSurgeonName	EpiSurgeon	SurgeonSpeciality	SurgeonSpecialityID	AnaesthetistName	AnaesthetistID	ReferringDr	ReferringDrID	ReferralDate	OpenAccess	ModeofSepPHDB
HOUSE, Greg	7	Gastroenterologist	117	LENNON, Dr John	2	NICK, Carter	1	01/08/2024	Y	9

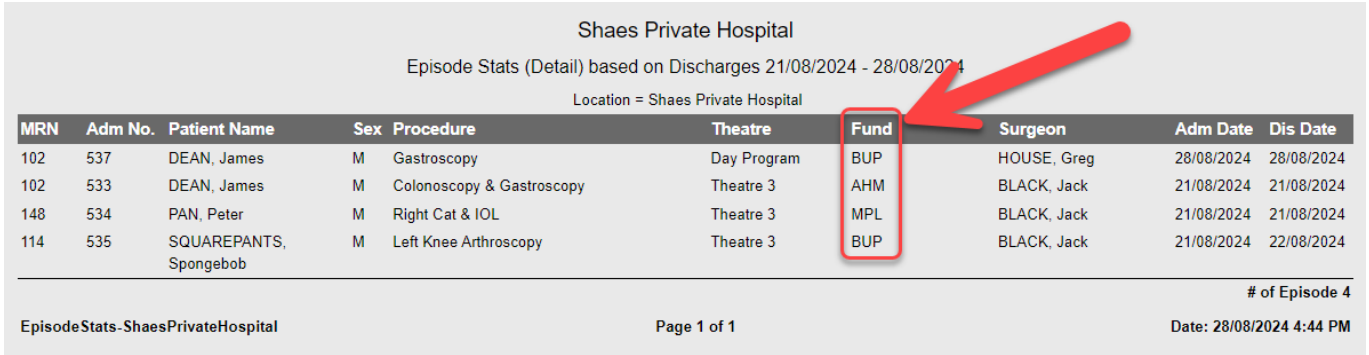
Ready for Pick Up Field

The **Ready for Discharge/Ward** field, on the **Theatre Screen,** has been amended to accommodate an additional option. Users now have 2 fields that they can utilise for **Ready for Ward** and **Ready for Pick Up.**



Episode Stats Report

For improved fluency and ease of reading, the Health Fund details on the **Episode Stats (Detail) Report** will now be indicated by the **Fund Code**, instead of the full Health Fund name, which caused the episodes to span multiple lines



Shaes Private Hospital

Episode Stats (Detail) based on Discharges 21/08/2024 - 28/08/2024

Location = Shaes Private Hospital

MRN	Adm No.	Patient Name	Sex	Procedure	Theatre	Fund	Surgeon	Adm Date	Dis Date
102	537	DEAN, James	M	Gastroscopy	Day Program	BUP	HOUSE, Greg	28/08/2024	28/08/2024
102	533	DEAN, James	M	Colonoscopy & Gastroscopy	Theatre 3	AHM	BLACK, Jack	21/08/2024	21/08/2024
148	534	PAN, Peter	M	Right Cat & IOL	Theatre 3	MPL	BLACK, Jack	21/08/2024	21/08/2024
114	535	SQUAREPANTS, Spongebob	M	Left Knee Arthroscopy	Theatre 3	BUP	BLACK, Jack	21/08/2024	22/08/2024

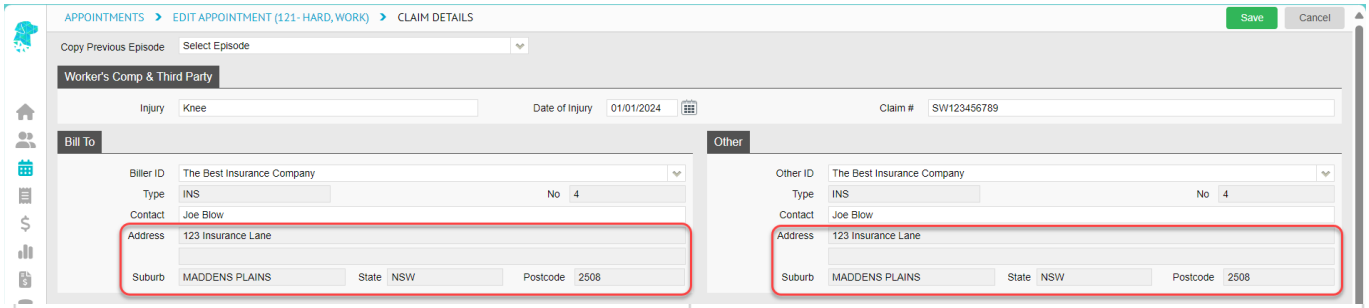
# of Episode 4

EpisodeStats-ShaesPrivateHospital Page 1 of 1 Date: 28/08/2024 4:44 PM

Claim Details

There are now tokens available to print the address information for the **Bill To** company & **Other** company in the **Claim Details**.

A full list of hospital tokens can be found at https://wiki.fydo.cloud/tokens-hospital/



<<EpClaimEmp>>	Claim Employer Name
<<EpClaimEmpCon>>	Claim Employer Contact
<<EpClaimEmpAdd1>>	Claim Employer Address Line 1
<<EpClaimEmpAdd2>>	Claim Employer Address Line 2
<<EpClaimEmpAdd3>>	Claim Employer Address Line3
<<EpClaimEmpSub>>	Claim Employer Suburb
<<EpClaimEmpPost>>	Claim Employer Post Code
<<EpClaimEmpState>>	Claim Employer State

<<EpClaimCon>>	Claim Biller Contact
<<EpClaimInsAdd1>>	Claim Biller Address Line 1
<<EpClaimInsAdd2>>	Claim Biller Address Line 2
<<EpClaimInsAdd3>>	Claim Biller Address
<<EpClaimInsSub>>	Claim Biller Suburb
<<EpClaimInsPost>>	Claim Biller Post Code
<<EpClaimInsState>>	Claim Biller State

Webhooks & API's

We have included My Health Record (MHR) Individual Health Identifier (IHI) patient fields in the patient webhooks/APIs along with the MHR consent fields in episode webhooks/APIs.

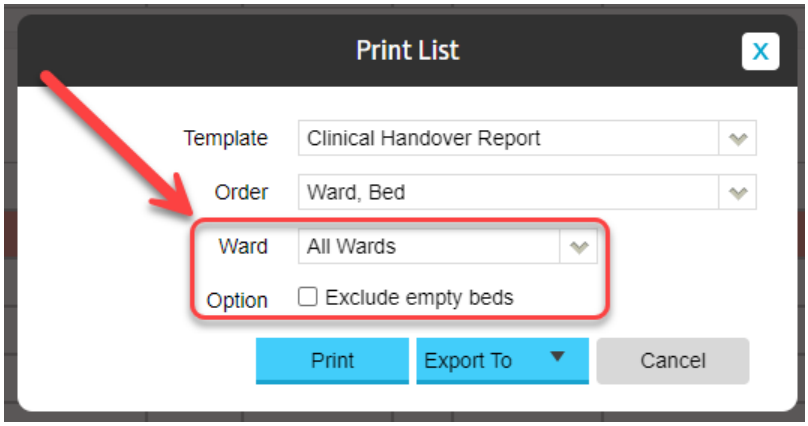
Two Factor Authentication

Facilities that utilise **Single Sign On (SSO)** are now able to disable **Two-Factor Authentication** if desired.

FYDO Hospital Update – 22/08/2024

Bed Tracking – Handover Report

Additional options have been given to enhance the **Print Handover** feature in **Bed Tracking**. Users can now **Exclude Empty Beds** and print this report by **Ward.**



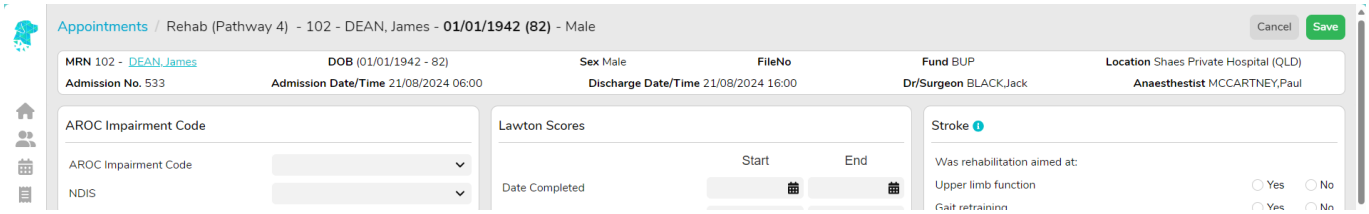
The patients **Status**, eg Booking, Admitted etc, can now be printed on the **Handover** Report using the token <<epistatus>>

Clinical Handover Sheet
22/08/2024 at 05:52

Ward Room	Patient Details	Doctor	PROCEDURE / Notes	Allergies
Water Lily 1	Porgy, Georgy **DOB:** 07/07/1987 (37) **MRN:** 128	**HOUSE, Greg**	**Left Knee Arthroscopy** **Patient Status:** Booking	**Allergies:** Pudding
Water Lily 1	Swagger, Bob Lee **DOB:** 08/12/1975 (48) **MRN:** 154	**HOUSE, Greg**	**Left Shoulder Reconstruction** **Patient Status:** Admitted	**Allergies:** Panadol
Water Lily 2	Dumpty, Humpty **DOB:** 15/04/1926 (98) **MRN:** 156	**HOUSE, Greg**	**Left Knee Arthroscopy** **Patient Status:** Booking	**Allergies:** Eggs

Rehab Screen Improvements

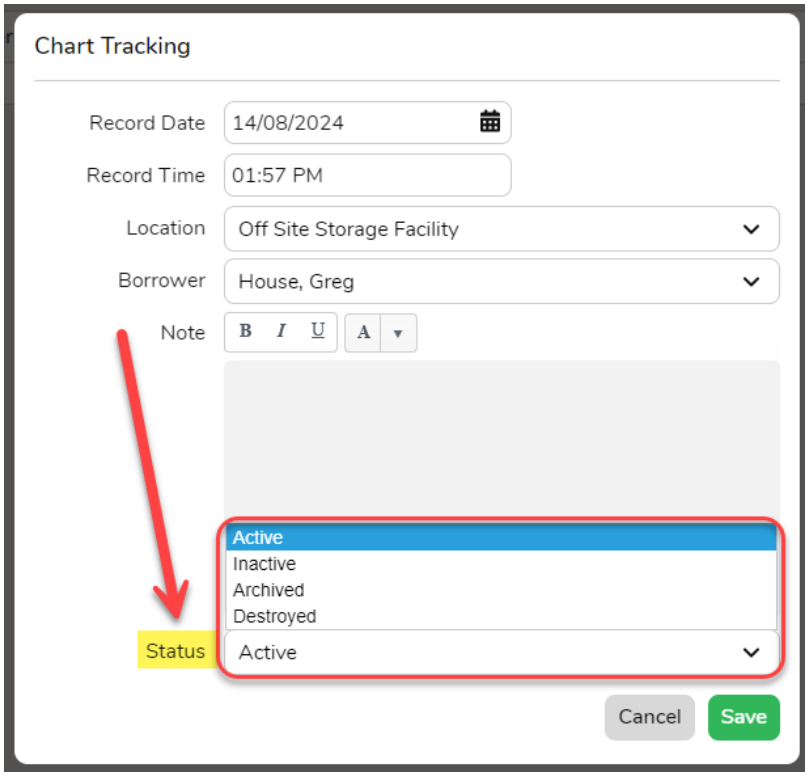
The Rehab Screen is now available for Ambulatory Pathway 4, providing a streamlined solution for meeting AROC data extraction requirements.



FYDO Hospital Update – 15/08/2024

Chart Tracking Capabilities

Our newly enhanced Chart Tracking feature now allows you to assign statuses such as **Active, Inactive, Archived** or **Destroyed.**



Episode Stats Report

The **Arrival Time**, recorded when a patient is marked as **'Arrived',** has been added to the **Episode Stats Report > Excel – Raw Data Export.**

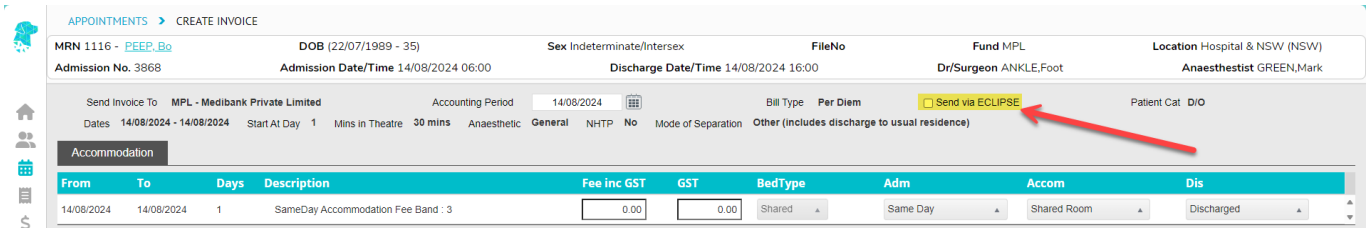
BP	BQ	BR	BS	BT	BU	BV
ProcedureNotes	OtherNotes	Anaesthetic1	Anaesthetic2	AsaScore	ArrivedTime	MBS1v1
Right Knee Arthroscopy		G	N		14:44	45855
Right Knee Arthroscopy		G	N		07:28	45855

Podiatric Procedure Claim Default

Hospitals that facilitate Podiatric surgeries can now default all claims to Paperbase, reducing the number of ECLIPSE rejections.
To do this, go to **Settings > Doctors** and select **Podiatric** in the **Type** field.

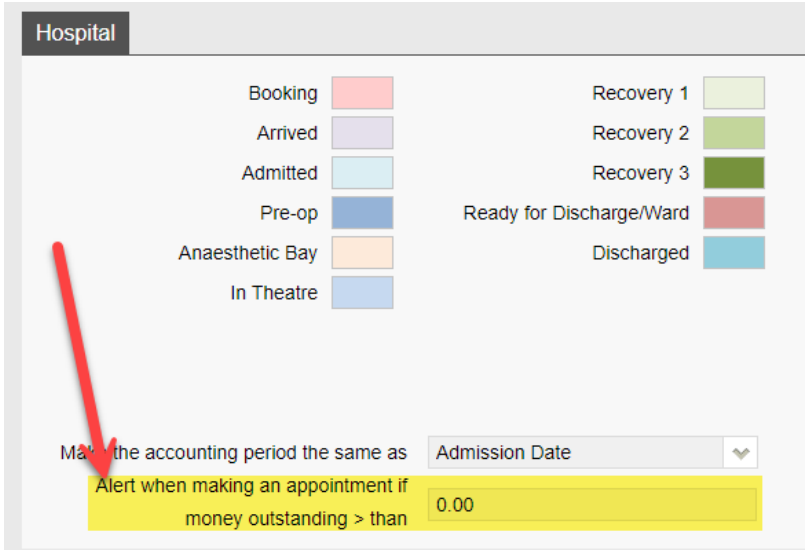


By default, all claims for these doctors will be set to Paperbase when the invoice is raised. However, you can still manually amend this setting on a claim-by-claim basis when raising the invoice.

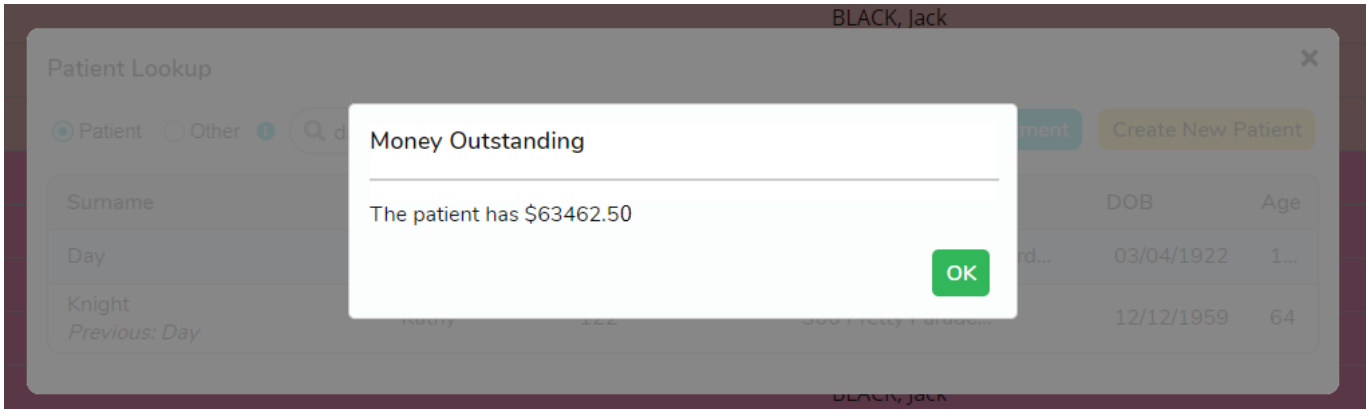


Outstanding Debt Alert

Facilities can now set an alert to flag patients with significant outstanding balances when booking appointments. This feature can be configured in **Settings > System Configuration** by entering a value to the '**Alert when making an appointment if money outstanding > than.....**' field.



An alert will be displayed if the patient being selected for a booking has an outstanding balance that exceeds the specified amount.

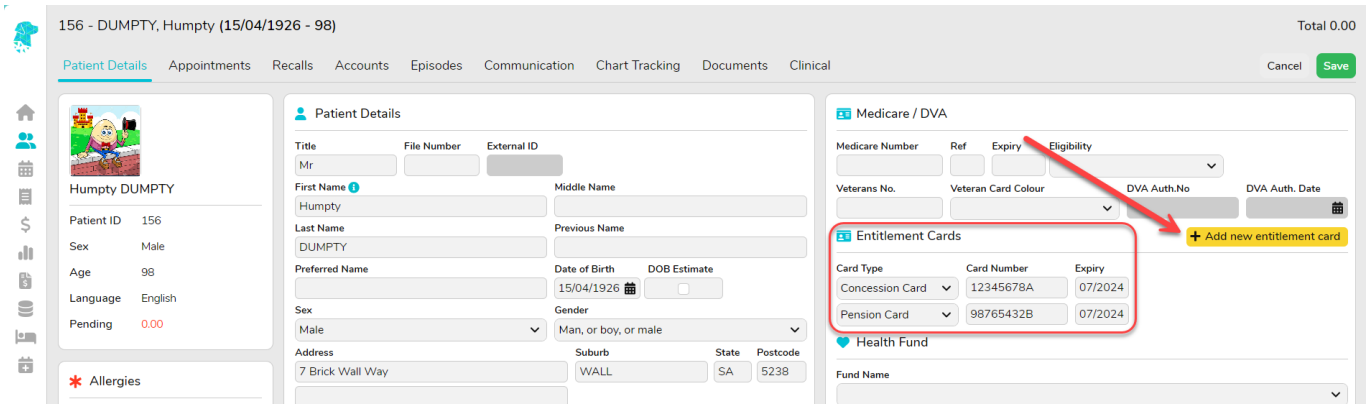


FYDO Clinic Update – 08/08/2024

New Entitlement Card Fields

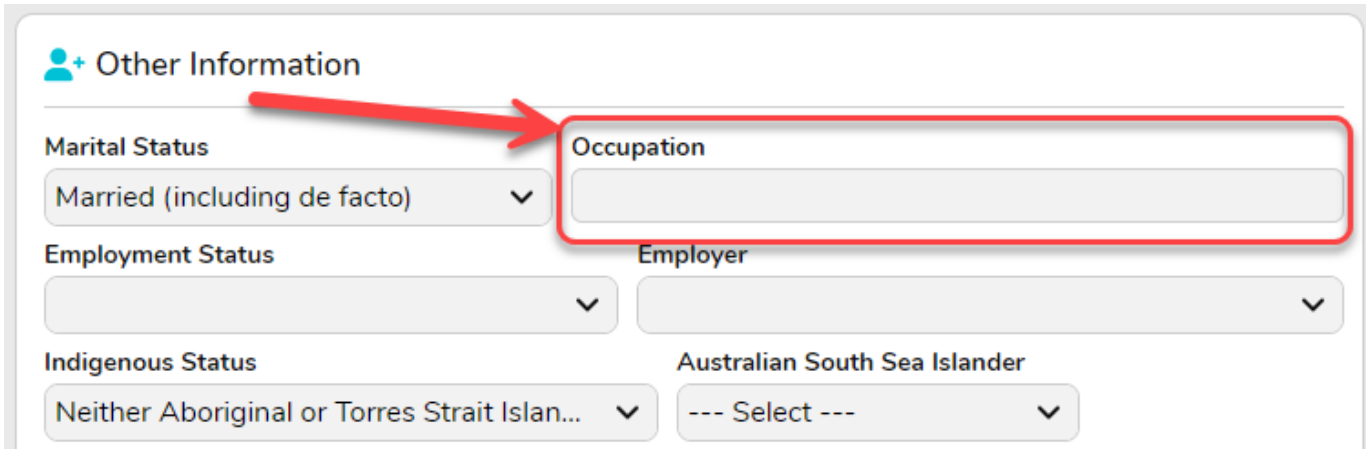
FYDO now has the capacity to list up to four **Entitlement Cards** with the new feature button **+Add new entitlement card** visible when editing the Patient Screen.

New tokens will need to be added to any forms that generate this information from FYDO. So please let us know if you have a form that requires amendment, and we can assist.



Occupation Field

A new field has been added to FYDO to document a patients **Occupation** for clinics that collect this data.



Bug Fixes

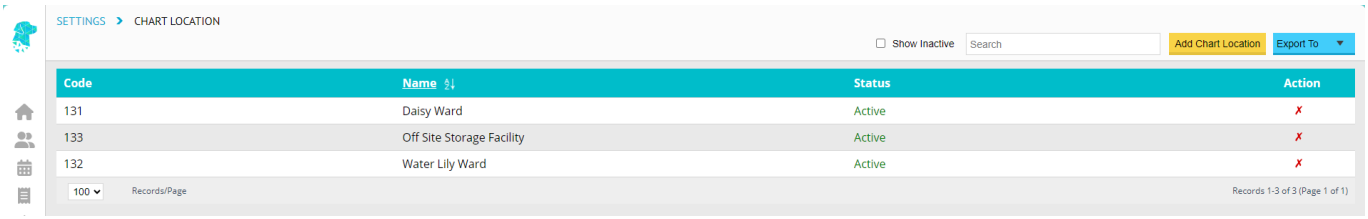
- Doctors Email Addresses can now be viewed again
- Doctors Files can now be added again
- The Expiry Date for Entitlement Cards is no longer a mandatory field

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

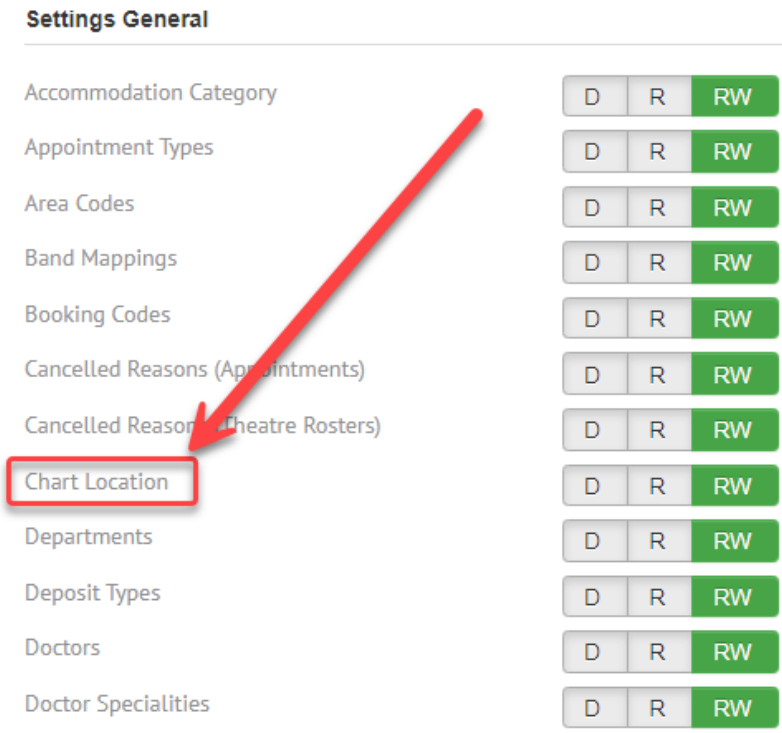
FYDO Hospital Update – 08/08/2024

Chart Tracking Capabilities

Phase 2 of this feature has now been implemented, allowing facilities to add their own personalised "Chart Locations". To make tracking Medical Records easier, this information can be added under **Settings > Chart Locations**.



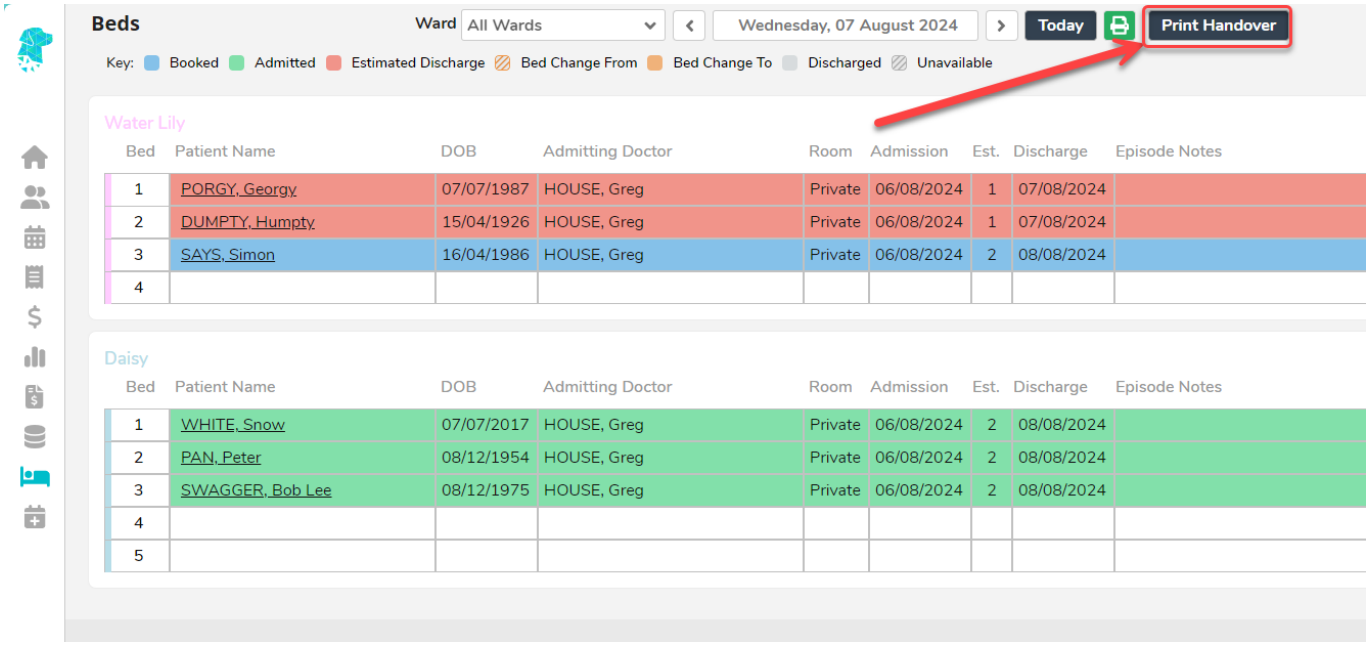
A new **User Group Access Level** has also been added to allow or restrict the ability to add new Chart Locations.

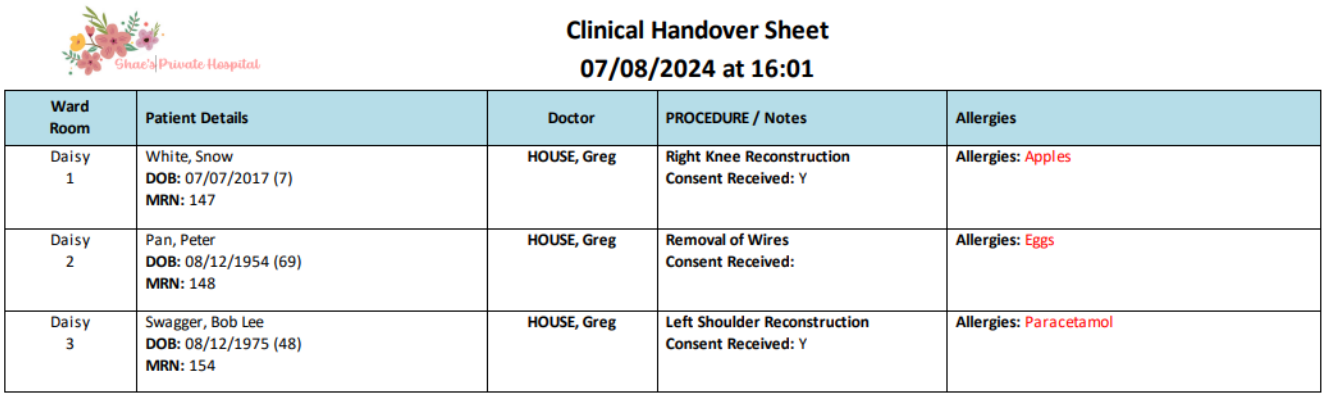


Handover / Bed Tracker Report

Hospitals are now able to generate a Handover List from the Bed Tracking to assist in hospital workflow. Whether you call it a Clinical Handover Sheet, Critical Handover Sheet, Bed Tracking Report, or something completely different, this template is accessible from the **Bed Tracking** screen by selecting **Print Handover.** Plus, it can be designed and customised to suit your hospital's

requirements, giving you the information that you need!





Shae's Private Hospital

Clinical Handover Sheet
07/08/2024 at 16:01

Ward Room	Patient Details	Doctor	PROCEDURE / Notes	Allergies
Daisy 1	White, Snow **DOB:** 07/07/2017 (7) **MRN:** 147	**HOUSE, Greg**	**Right Knee Reconstruction** **Consent Received:** Y	**Allergies:** Apples
Daisy 2	Pan, Peter **DOB:** 08/12/1954 (69) **MRN:** 148	**HOUSE, Greg**	**Removal of Wires** **Consent Received:**	**Allergies:** Eggs
Daisy 3	Swagger, Bob Lee **DOB:** 08/12/1975 (48) **MRN:** 154	**HOUSE, Greg**	**Left Shoulder Reconstruction** **Consent Received:** Y	**Allergies:** Paracetamol

Unbilled Revenue API

Unbilled Revenue data can now be produced using the new FYDO API, as follows: https://fydo.cloud/Webhooksapi/Api/Report/GetUnbilledRevenueData

Bug Fixes

- Doctors Email Addresses can now be viewed again
- Doctors Files can now be added again
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