

FYDO Clinic Update - 17/05/2024

Patient Screen Amendments

Following the launch of our **New Patient Screen**, we received some wonderful feedback that has helped us enhance it even further:

- In **View Mode**, each field is **outlined**.
- In **Edit Mode**, each field is both **outlined** and **shaded**.
- In **Edit Mode**, the selected field is indicated with a **blue outline**.

The image displays two screenshots of a patient management interface. The top screenshot is labeled 'View Mode' and shows a patient profile for 'Snow WHITE' with fields for personal details, Medicare/DVA/Concession, and Health Fund. The bottom screenshot is labeled 'Edit Mode' and shows the same patient profile with fields for editing. A red arrow points to the 'Date of Birth' field in the Edit Mode screenshot.

Transactions Report - Additional Data to Raw Data Export

The **Batch Status** of an invoice will now be included in the Transactions Report when exported in Raw Data format.

AA	AF	AC
BatchID	Batch	Batch Status
40	A000013	Sent
40	A000013	Closed
40	A000013	Closed with Issues
40	A000013	Sent

Bug Fixes:

- Some users were experiencing issues uploading documents. This has now been resolved

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 17/05/2024

New Hyperlink for Theatre Rosters

This time-saving feature will make updating Theatre Rosters a breeze! With a Hyperlink added to the **time**, users can now click on the session times, and a new window will open, allowing them to easily amend the roster. Simply close the tab once finished, ensuring you don't lose the day you are working on in the Appointments Screen!

Need to change the Anaesthetist for the session? Just click on the hyperlink!

Need to add Notes or Theatre Staff to the Theatre Booking? Just click on the hyperlink!

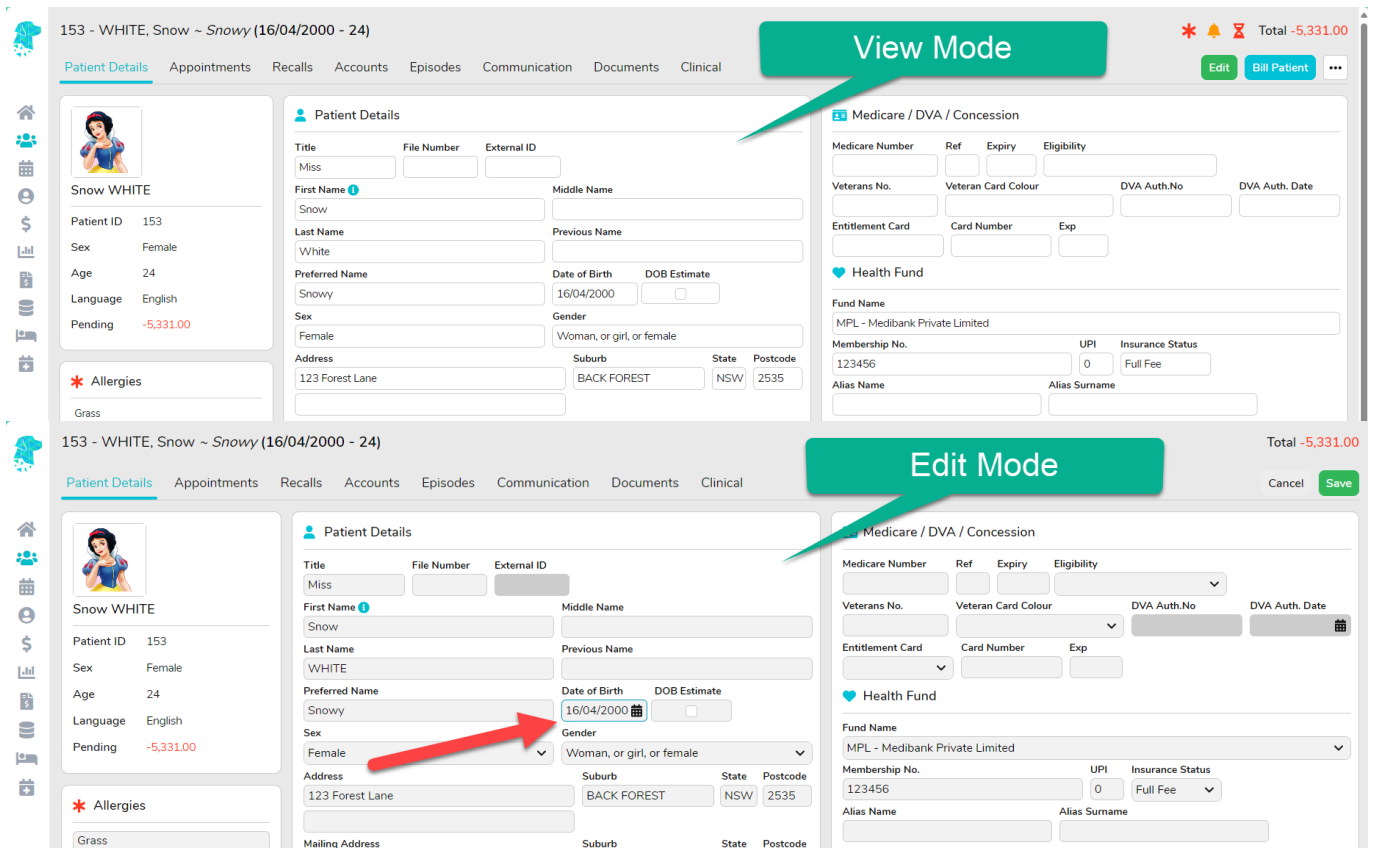
The screenshot displays the Theatre Booking interface for Tuesday, 14 May 2024. At the top, there are filters for 'ALL', 'INDIVIDUAL', 'WEEKLY', and 'LIST'. Below this, there are tabs for 'THEATRE 1', 'THEATRE 2', and 'THEATRE 3'. A red arrow points to a session time '09:00-11:00' which is highlighted with a red box. Below this, there is a table with columns 'Sts', 'C', 'B', 'HF', and 'Excess'. The table shows two rows: one for 'PIERCE, Hawkeye - (STARR, Ringo) Day - 0 In - 0' and another for '13:00-15:00 MURPHY, Shaun - (LENNON, John) Day - 0 In - 0'. Below the table, there is a section for 'PIERCE, Hawkeye' with an 'Excess' value of 0.00. The bottom part of the screenshot shows a detailed booking form for 'Booking (THEATRE 3)' with fields for ID, Location, Theatre, Dr, Anaesthetist, Date, Start Time, End Time, Note, Appointment Note, Reason for Delayed Start, and Reason for Delayed Finish. A red box with white text says 'The Theatre Booking will open up in Edit Mode, ready to make any amendments needed!'. There are 'Save' and 'Cancel' buttons at the bottom right.

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Episodes Screen - Audit Amendments

Based on the feedback received following the redesign of the **Episode Screen**, the **Audit Log** information will now be collapsed by default when the page is opened to ensure the screen is as visually pleasing as possible. Users can still view all audit information by simply clicking the **arrow** to the right of the field.

153 - WHITE, Show (16/04/2000 - 24) * 🔔 ⌚ Total -5,331.00

Patient Details Appointments Recalls Accounts **Episodes** Communication Documents Clinical 🔍 Search ? Print Export To ▼

No.	Adm #	Adm. Date	Dis. Date	Status	Nights	Procedure	Other Notes	Fund	Surgeon	Location
3	459	14/05/2024	14/05/2024	Discharged	D/O	Left Cat & IOL		MPL	Pierce, Hawkeye	Shaes Private Hospital
4	461	14/05/2024	-	Cancelled	-	Gastroscopy		MPL	Connors, Curtis	Shaes Private Hospital
2	457	13/05/2024	13/05/2024	Discharged	D/O	Colonoscopy & Gastroscopy		MPL	Connors, Curtis	Shaes Private Hospital
1	456	08/05/2024	08/05/2024	Discharged	D/O	Left Knee Arthroscopy		MPL	Pierce, Hawkeye	Shaes Private Hospital

Invoice for Admission: 459 | Admission Date: 14/05/2024 Episode Total 1,529.00 Balance Due 749.00 Show voided transactions Invoice Options ▼

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST	T	Audit Date	User
245	MPL	14/05/2024	14/05/2024	A	ACCOM	SameDay Accommodation Fee Band : 3	1	3	\$550.00	0.00	H	14/05/2024 8:27 AM	Shae Darr (Altura)
245	MPL	14/05/2024	14/05/2024	T	42702	Lens extraction and insertion of intraocular lens, excluding surg...	-	6	\$650.00	0.00	H	14/05/2024 8:27 AM	Shae Darr (Altura)
245	MPL	14/05/2024	14/05/2024	O	AL025	AcrySof Multipiece Models MN60MA, MN60AC	1	6	\$252.00	0.00	H	14/05/2024 8:27 AM	Shae Darr (Altura)
245	MPL	14/05/2024	14/05/2024	O	AL005	DUOVISC VISCOELASTIC SYSTEM	1	6	\$77.00	0.00	H	14/05/2024 8:27 AM	Shae Darr (Altura)
245	MPL	14/05/2024	14/05/2024	D	DEPOS	Deposit Applied: Cheque	-	-	\$-780.00	0.00	H	14/05/2024 11:40 AM	Shae Darr (Altura)

Episode Notes Edit Financial Notes Edit

Next follow up date:

Audit ▼

Theatre Screen - Additional Features

Specific times in the **Theatre Screen** can now be made **mandatory!** New settings have been added to ensure the required data is ALWAYS entered once the **Theatre Complete** tick box is marked. These settings can be controlled in **System Configuration** and amended by anyone within the facility with the necessary access level.

These settings allow facilities to **Hide Positioned Time** if it is not a required field for their specialties and make any combination of times mandatory. For instance, since **Time in Theatre** and **Time Out of Theatre** are required for billing, facilities can select these options to ensure these times are always entered.

The trigger for these times being required is the marking of the **Theatre Complete** tick box. Users will not be able to save the information on the Theatre Screen if any of the required fields are missing.

Theatre

Hide Positioned Time <input type="checkbox"/>	Make Procedure Finished time mandatory <input type="checkbox"/>
Make Pre-Op time mandatory <input type="checkbox"/>	Make Time Out Theatre time mandatory <input checked="" type="checkbox"/>
Make Anaesthetic Start time mandatory <input type="checkbox"/>	Make Recovery 1 time mandatory <input type="checkbox"/>
Make Time In Theatre time mandatory <input checked="" type="checkbox"/>	Make Recovery 2 time mandatory <input type="checkbox"/>
Make Surgical Time Out time mandatory <input type="checkbox"/>	Make Recovery 3 time mandatory <input type="checkbox"/>
Make Positioned time mandatory <input type="checkbox"/>	Make Ready for Discharge time mandatory <input type="checkbox"/>
Make Procedure Start time mandatory <input type="checkbox"/>	

APPOINTMENTS > THEATRE SCREEN Total -5,331.00 Allergy Save & Exit Save & Continue Cancel

MRN 153 - [WHITE, Snow](#) DOB (16/04/2000 - 24) Sex Female FileNo Fund MPL Location Shaes Private Hospital (QLD)
 Admission No. 457 Admission Date/Time 13/05/2024 06:00 Discharge Date/Time 13/05/2024 16:00 Dr/Surgeon CONNORS,Curtis Anaesthetist HARRISON,George

Theatre Visits Multiple

Anaesthetic Type Anaesthetic Type Planned Time in Theatre
 Visit to Theatre ASA Score

First Date
 Pre-Op Complications
 Anaesthetic Start ?
 Time In Theatre
 Surgical Time Out
 Positioned Time
 Procedure Start
 Procedure Finished
 Time Out Theatre
 Scout Nurse

Theatre Information

Recovery 1 Recovery 2 Recovery 3
 Ready for
 Discharge/Ward
 Side
 Pathology
 Theatre On Hold
 Invoice On Hold
Theatre Complete
 Other Services

Code	Description	Qty	Date of Srv	Send Invoice To	Serial #	Data	Action
		0					X

Once the Theatre Complete tick box is marked, all "mandatory" times will need to be completed in order to Save the Theatre Screen.

Required

Theatre Screen - Checkers

A number of checkers have been implemented to help ensure times are entered in the correct sequence on the **Theatre Screen**. These alerts will pop up immediately when an incorrect time is entered. For instance, if a **Pre-Op Time** is entered that is EARLIER THAN the **Admission Time**, FYDO will alert the users with an **Invalid** pop-up.

APPOINTMENTS > THEATRE SCREEN

MRN 153 - [WHITE, Snow](#) DOB (16/04/2000 - 24)
 Admission No. 457 Admission Date/Time 13/05/2024 06:00

Theatre Visits Multiple

Anaesthetic Type Anaesthetic Type Planned Time in Theatre
 Visit to Theatre ASA Score

First Date
Pre-Op Invalid ? Complications
 Anaesthetic Start ?
 Time In Theatre
 Surgical Time Out
 Positioned Time
 Procedure Start
 Procedure Finished
 Time Out Theatre

↗

Another example is if the **Procedure Finish Time** is EARLIER THAN the **Procedure Start Time**.

APPOINTMENTS > THEATRE SCREEN

MRN 153 - [WHITE, Snow](#) DOB (16/04/2000 - 24)
Admission No. 457 Admission Date/Time 13/05/2024 06:00

Theatre Visits **Multiple**

Anaesthetic Type IV/Sedation Anaesthetic Type None Planned
Visit to Theatre No Unplanned Vis ASA Score

First Date 13/05/2024 0 mins

Pre-Op
Anaesthetic Start ?
Time In Theatre 06:50
Surgical Time Out
Positioned Time
Procedure Start 06:55
Procedure Finished 06:30 Invalid
Time Out Theatre

Complications

Theatre Screen - New Field Added

A new field has been added to allow facilities to record the **Surgical Time Out** time.

APPOINTMENTS > THEATRE SCREEN

MRN 153 - [WHITE, Snow](#) DOB (16/04/2000 - 24)
Admission No. 457 Admission Date/Time 13/05/2024 06:00

Theatre Visits **Multiple**

Anaesthetic Type IV/Sedation Anaesthetic Type None
Visit to Theatre No Unplanned Vis ASA Score

First Date 13/05/2024 0 mins

Pre-Op
Anaesthetic Start
Time In Theatre
Surgical Time Out
Positioned Time
Procedure Start
Procedure Finished
Time Out Theatre

Complications

Theatre Screen - Add New Nurse

Users can now easily and efficiently add a new nurse to the **Nurse List** from the **Theatre Screen**. By opening the Nurse List dropdown, users will see the option to **Add Nurse**. This feature can only be utilised by staff members with the required access levels to amend the Nurse List in Settings.

APPOINTMENTS > THEATRE SCREEN

MRN 153 - [WHITE, Snow](#) DOB (16/04/2000 - 24) Sex Female
 Admission No. 457 Admission Date/Time 13/05/2024 06:00 Discharge Date/Time

Theatre Visits **Multiple**

Anaesthetic Type Anaesthetic Type Planned Time in Theatre
 Visit to Theatre ASA Score

First Date

Pre-Op Complications

Anaesthetic Start ? **2**

Time In Theatre

Surgical Time Out

Positioned Time

Procedure Start

Procedure Finished

Time Out Theatre

Scrub Nurse **1**

BECKHAM, Victoria	Scrub Nurse, Surgical Assist	109
BLOW, Joe	askjdfh	140
BROWN, Melanie	Scrub Nurse, Scout Nurse	110
BUNTON, Emma	Scrub Nurse	113
CHISHOLM, Melanie	Anaesthetic Nur	112
HALLIWELL, Geri	Scout Nurse	114
JONES, Tom	Surgical Assist, Relief Nurse, Test Role	134
NURSE, New	Scrub Nurse, Relief Nurse	131

Episode Notes - Audit Log

An Audit Log is now available for any amendments made to the **Episode Notes**.

Back to Appointments / 153 - WHITE, Snow (16/04/2000 - 24) * 🔔 ⌛ Total -5,331.00

Patient Details Appointments Recalls Accounts **Episodes** Communication Documents Clinical 🔍 Search ? Print Export To

No.	Adm #	Adm. Date	Dis. Date	Status	Nights	Procedure	Other Notes	Fund	Surgeon	Location	
3	459	14/05/2024	14/05/2024	Discharged	D/O	Left Cat & IOL		MPL	Pierce, Hawkeye	Shaes Private Hospital	...
4	461	14/05/2024	-	Cancelled	-	Gastroscopy		MPL	Connors, Curtis	Shaes Private Hospital	...
2	457	13/05/2024	13/05/2024	Discharged	D/O	Colonoscopy & Gastroscopy		MPL	Connors, Curtis	Shaes Private Hospital	...
1	456	08/05/2024	08/05/2024	Discharged	D/O	Left Knee Arthroscopy		MPL	Pierce, Hawkeye	Shaes Private Hospital	...

Invoice for Admission: 457 | Admission Date: 13/05/2024 Episode Total 00.00 Balance Due -5,300.00 Show voided transactions Invoice Options

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST	T	Audit Date	User
252	MPL	13/05/2024	14/05/2024	D	DEPOS	Deposit Applied: Direct Deposit	-		\$-4,500.00	0.00	H	14/05/2024 11:38 AM	Shae Darr (Altura)
253	U/I	13/05/2024	14/05/2024	D	DEPOS	Deposit Applied: Direct Deposit	-		\$-800.00	0.00	P	14/05/2024 11:38 AM	Shae Darr (Altura)

Episode Notes Financial Notes

This will show in the Audit tab for any amendments made. Next follow up date:

Audit

Episode Notes changed from 'Episode Notes now has an audit log.' to 'This will show in the Audit tab for any amendments made.' by Shae Darr (Altura) 15/05/2024 1:00 PM

Episode Notes changed from "" to 'Episode Notes now has an audit log.' by Shae Darr (Altura) 15/05/2024 12:59 PM

Theatre Complete changed from 'Active' to 'Inactive' by Shae Darr (Altura) 15/05/2024 12:32 PM

Manually Linking Preadmit Forms

When manually linking a Preadmit form, users must now ensure the patient's **Date of Birth** on the form matches the Date of Birth in FYDO. This is in addition to the existing checks for the First Name and Surname, which helps prevent paperwork from being accidentally allocated to the incorrect patient.

PreAdmit Holding Bay

Update Patient Record
 Attach documents
 Bulk Option ▼

<input type="checkbox"/> Received ↑	Patient	Linked	DOB	F	Doctor	Admission	
<input type="checkbox"/> 27/11/2023	SWAGGER, Bob Lee	Not Linked	08/12/1975	1	-	30/11/2023	Commit Link Patient Delete
<input type="checkbox"/> 14/02/2023	DEAN, James	Linked	01/01/1942	1	-	30/01/2023	

This feature will now check the First Name, Surname and Date of Birth

Theatre Roster - Added Features

Any **Surgical Assistant** or **Other Surgical Assistant** entered into a Theatre Booking will now be automatically populated into any new episodes booked within that roster. They will also be updated for all linked **bookings** (except cancelled, admitted, or discharged episodes), making it easy for staff to update these fields for a whole list of patients in one simple step!

THEATRE MANAGEMENT > THEATRE BOOKING > BOOKING (THEATRE 2)

Booking

Week Starting: 13/05/2024 📅
 Start Time: 08:00
 End Time: 17:00 540 Mins

For

Location: Shaes Private Hosp ▼
 Theatre: Theatre 2 ▼
 Surgeon: House, Greg ▼
 Anaesthetist: Starr, Ringo ▼

Staff

Scrub Nurse: Enter Scrub Nurse ▼
 Scout Nurse: Enter Scout Nurse ▼
 Nurse\Assistant: Enter Nurse Assistant ▼
 Other Nurse\Assistant: Enter Other Nurse Assistant ▼
 Other: Enter Other Staff ▼
 Surgical Assistant: Connors, Curtis ▼
 Other Surgical Assistant: Pierce, Hawkeye ▼

Bug Fix

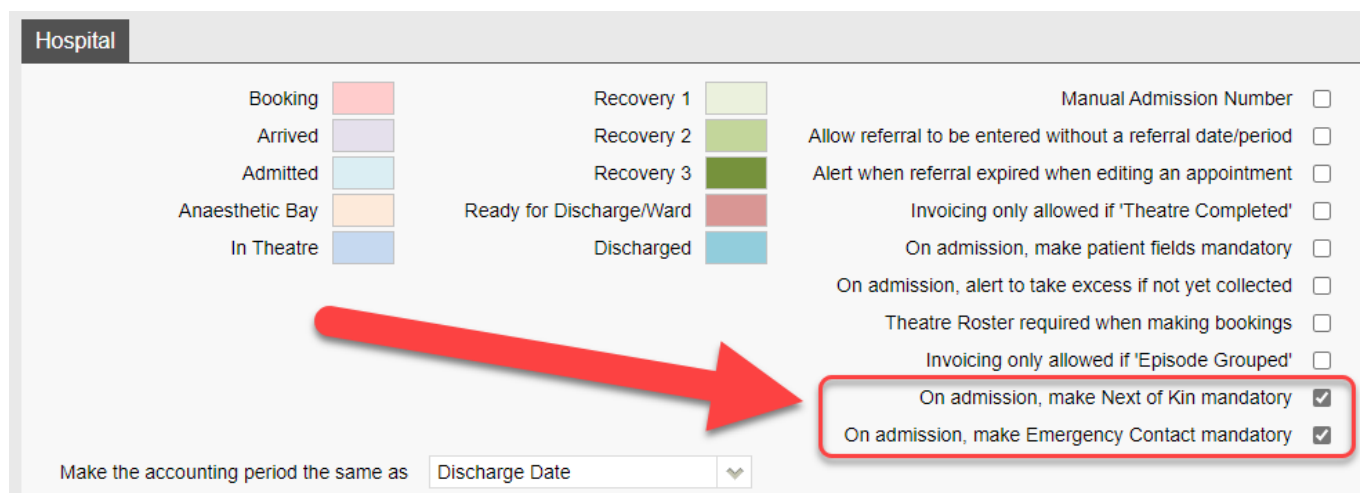
An issue that was affecting the ordering of the **Payments (Hospital) Report** has now been resolved.

[FYDO Hospital Update - 09/05/2024](#)

Next of Kin and Emergency Contact Details

Facilities are now able ensure that the **Next of Kin** and **Emergency Contact** details are entered prior to admission. This option can be amended in **Settings > System Configuration** by checking the tick boxes called:

- On admission, make Next of Kin mandatory
- On admission, make Emergency Contact mandatory



The screenshot shows the 'Hospital' settings page. On the left, there are color-coded boxes for various stages: Booking (pink), Arrived (purple), Admitted (light blue), Anaesthetic Bay (orange), In Theatre (blue), Recovery 1 (light green), Recovery 2 (medium green), Recovery 3 (dark green), Ready for Discharge/Ward (red), and Discharged (teal). On the right, there is a list of checkboxes for system configuration. A red arrow points to the last two checkboxes, which are checked and enclosed in a red box:

- Manual Admission Number
- Allow referral to be entered without a referral date/period
- Alert when referral expired when editing an appointment
- Invoicing only allowed if 'Theatre Completed'
- On admission, make patient fields mandatory
- On admission, alert to take excess if not yet collected
- Theatre Roster required when making bookings
- Invoicing only allowed if 'Episode Grouped'
- On admission, make Next of Kin mandatory
- On admission, make Emergency Contact mandatory

At the bottom, there is a dropdown menu labeled 'Make the accounting period the same as' with 'Discharge Date' selected.

If one of these options is selected, a pop-up will alert the user to the specific information that needs to be completed when they attempt to admit the episode.

Mandatory Fields

The following is missing from the patient screen:

- Emergency Contact - First name
- Emergency Contact - Surname
- Emergency Contact - Relationship
- Emergency Contact - Mobile
- Next of Kin - First name
- Next of Kin - Surname
- Next of Kin - Relationship
- Next of Kin - Mobile

Please go back to the patient screen and enter missing information

[Go to Patient screen](#)

OK

New Billing Rule

A new billing rule has been added in **Fees Setup > Other Settings** to accommodate certain contract types. This rule is utilised when Per Diem billing is necessary for the primary item number, but subsequent items have associated Procedure Fees. Selecting this tick box will ensure that all subsequent items only incur Theatre Band Fees.

Shaes Private Hospital Fund U/I - Un-Insured Accounts Start of C

Same Day Fees **Other Settings** Casebase Fees Casebase Multi Item Fees

Case/DRG – Crossover Threshold Charge Fee on Admission

PerDiem - Crossover Threshold Charge Fee on As Is

Order items by Casebase Fee, Band then

Preferred Billing Method Default

Leave Period Append (to the end)

Rounding at the Item Level No Rounding

Round To 0.00

When CaseBase - allow Theatre Fee ?

When Per Diem - do not use Casebase rates ?

Casebase – Multiple Item Rule ?

Charge Accom when Transferred to Another Hospital

Fund Rebate for Other Services when on Basic Cover

Charge GST when billing Per Diem

Add Private Room line on the Invoice (overnight only)

Charge shared room rates (overnight only)

When Type C - Charge Theatre fees

When Type C - Ignore Type C accom fee ?

Defence Health Endoscopy ECLIPSE Claiming

Defence Health have amended the way they require multi-item endoscopy procedures to be transmitted via ECLIPSE. FYDO has now been updated to accommodate these claims and ensure correct payment is processed by the fund.

Type C and Type B Accommodation Billing Rule

An amendment has been made to the application of the Accommodation Band when billing Type C and Type B item number together. If the Type C item number attracts a higher band, it will still be considered the primary procedure. However, if a subsequent procedure is a Type B item, the Type C Accommodation Band will no longer apply. Instead, FYDO will recognise the appropriate accommodation band based on the Type B item number, anaesthetic type, and time in theatre.

Bug Fix

The issue that some facilities were having with their Print List has now been resolved.

[**FYDO Hospital Update - 02/05/2024**](#)

New Provisional DRG Field

The Edit Appointment screen now includes a new field where users can specify a **Provisional DRG** for each episode. This enhancement enables facilities with DRG-based health fund contracts to generate more accurate revenue predictions when using the **Unbilled Revenue Report**.

The screenshot shows the 'MAKE APPOINTMENT' form for patient 133-SAYS, SIMON. The 'Provisional DRG' field is highlighted with a red box and a red arrow pointing to it. The field contains the code 'C08Z' and the description 'Major Lens Procedures'. Other fields include Location (Shaes Private Hospital), Theatre (Theatre 3), Dr/Surgeon (MURPHY, Dr Shaun), and Appointment Date (01/05/2024).

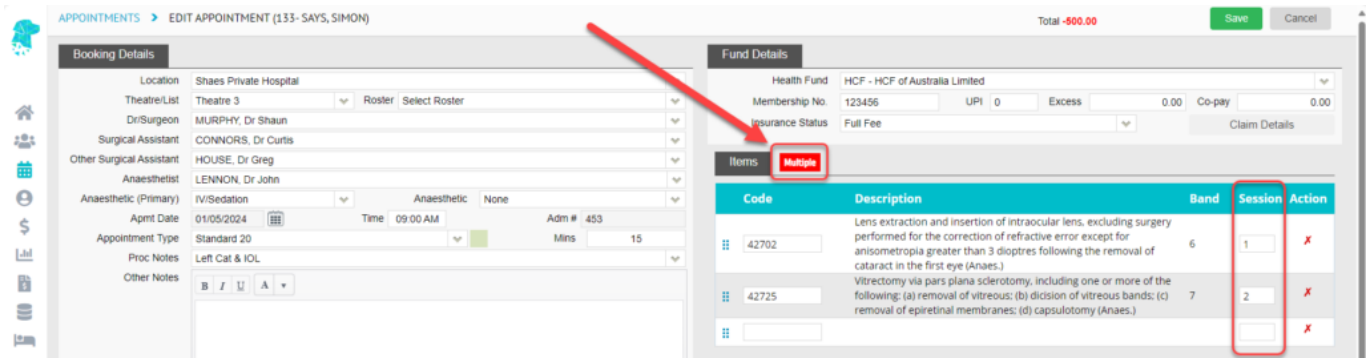
Coder Field Default

The **Coder** field, on the Coding Screen, will now automatically populate the name of the user logged into FYDO. This update will save time for coders in our Western Australia hospitals, eliminating the need for manual entry of their names.

The screenshot shows the 'CODING SCREEN' for patient 133-SAYS, Simon. The 'Coder' field is highlighted with a red box and a red arrow pointing to it. The field contains the text 'S Surname'. Other fields include MRN (133 - SAYS, Simon), DOB (16/04/1986 - 38), Sex (Male), and Location (Shaes Private Hospital (QLD)).

Enhancements to the Edit Appointment Screen

The **Edit Appointment** screen now displays the Session/Theatre Visit number for each Item. Additionally, the **Multiple** alert will appear for episodes with subsequent visits to theatre. This function will not affect facilities that only ever facilitate single visits to theatre.



Bug Fixes

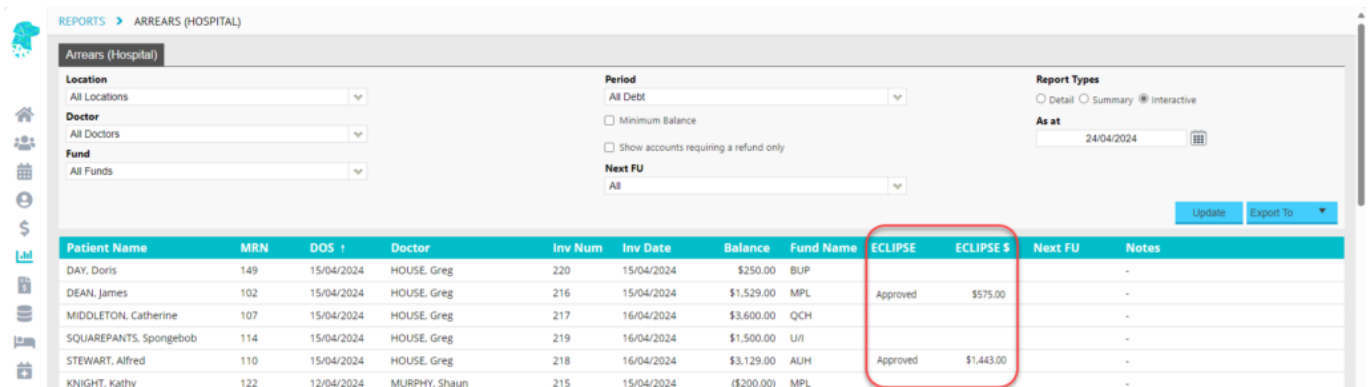
- The issues some users experienced with the Episode Stats Report have been resolved.
- The issue affected the Revenue Report > Raw Data Export has been resolved.

FYDO Hospital Update - 25/04/2024

Interactive Arrears Report Enhancements

Think our **Interactive Arrears Report** couldn't get any better?! Think again! We've added two new columns to make debt recovery from the health funds even easier!

Now, users can easily view whether a claim has been accepted by the health fund and how much is being paid - all from one screen!



Additional data has also been incorporated into the **Interactive Arrears Report > Export - Raw**

Data to include the following:

- Bill Type (*ECLIPSE or Paperbase claim*)
- ECLIPSE Sent Date
- ECLIPSE Response Status (*Approved or Rejected*)
- ECLIPSE Amount Paid

	J	K	L	M	N	O	P	Q	R	S	T	U	V
1	As at Date	Next FU	Notes	LocationName	Paid(Payment)	Paid(Deposit)	Billtype	ECLIPSE Sent	ECLIPSE	ECLIPSE \$	EpiNum	AdmissionNumber	Discharge
2	24/04/2024			Shaes Private H	0	-200	ECLIPSE	18/04/2024	Approved	150	1 347		02/01/202
3	24/04/2024			Shaes Private H	0	-1500	Paperbase			0	5 266		30/08/202
4	24/04/2024			Shaes Private H	0	0	Paperbase			0	6 349		09/01/202
5	24/04/2024	01/04/2023	Testing with a	Shaes Private H	0	-500	Paperbase			0	4 97		
6	24/04/2024			Shaes Private H	0	0	ECLIPSE	1/04/2024	Approved	1084	5 226		02/08/202
7	24/04/2024			Shaes Private H	0	0	Paperbase			0	10 355		06/02/202

Bug Fix

The issue preventing some facilities from running the Length of Stay Report has been resolved.

[FYDO Hospital Update - 18/04/2024](#)

New Appointments Report

FYDO has introduced a new report that provides users with statistics for **all appointments**, irrespective of their admission or discharge status. This report includes all bookings, making it suitable for use of facility planning, even for future dates when patients have not yet been admitted. Additionally, the report offers various filter options, along with group by and order options, making it a valuable addition to the FYDO reports library.

REPORTS > APPOINTMENTS REPORT

Appointments Report

Location: All Locations

Doctor: All Doctors

Theatre: All Theatres

Appointment Type: All Appointments

Health Fund: All Funds

Patient Category: All Patient Categories

Booking Code 1: All Booking Codes 1

Booking Code 2: All Booking Codes 2

Report Type: Summary

From: 01/04/2024 To: 17/04/2024

Cancelled: All Cancelled

Exclude all cancelled appointments

Group By (Primary): Doctor / Room

Group By (Secondary): No Group

Order By: Alphabetically

1 of 1

100%

Find | Next

Shaes Private Hospital

Appointments-Hospital (Summary) between 01/04/2024 - 17/04/2024

Grouped by Doctor / Room for All Locations

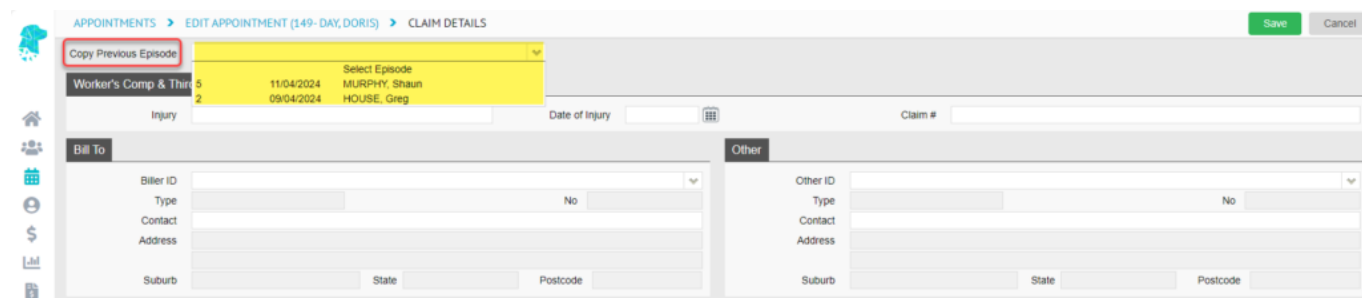
Id	Doctor / Room	Percentage	Appointments
9	CONNORS, Curtis	19.05%	4
7	HOUSE, Greg	38.10%	8
1	MURPHY, Shaun	42.86%	9
Total		100.00%	21

Appointments-Hospital-ShaesPrivateHospital Page 1 of 1 Date: 17/04/2024 11:12 AM

Print Export To

WorkCover Claim Details - Copy Previous

FYDO now offers users the ability to copy previous **Claim Details** for WorkCover or Third-Party admissions. This feature is especially advantageous, and will greatly reduce data entry, for hospitals handling WorkCover patients who require multiple admissions throughout their treatment.



The screenshot shows a web application interface for 'CLAIM DETAILS'. At the top, there is a navigation bar with 'APPOINTMENTS > EDIT APPOINTMENT (149- DAY, DORIS) > CLAIM DETAILS' and 'Save' and 'Cancel' buttons. Below the navigation bar, there is a 'Copy Previous Episode' button highlighted with a red box. To the right of this button is a table with the following data:

Episode	Date	Name
Worker's Comp & Third Party	11/04/2024	MURPHY, Shaun
	09/04/2024	HOUSE, Greg

Below the table, there are fields for 'Injury', 'Date of Injury', and 'Claim #'. The form is divided into two main sections: 'Bill To' and 'Other'. Each section contains fields for 'Biller ID', 'Type', 'Contact', 'Address', 'Suburb', 'State', and 'Postcode'. The 'Type' field in both sections has a dropdown menu with 'No' selected.

Print List - Excel Raw Data Additions

Additional data types have been added to the **Print List > Export to Excel - Raw Data Report** to assist users in collating data. Some of the newly included fields are:

- Medicare Eligibility
- DVA Number and Colour
- Pension Number
- Country of Birth
- Check List Tick Box Information
- Next Of Kin, Emergency Contact, Contributor and Pick Up Person Details
- And more!



Today

Mar 2024

Mo	Tu	We	Th	Fr	Sa	Su
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Locations
All Locations

Departments
All Departments

Doctors/Theatres
All Doctors/Theatres

Filter
All Appointments Inc Cancelled

Action

- Walk Patient In
- Find Available Appointment

1

- Select an action
- Send Bulk SMS
- Print List
- List Re-ordering

Search

THEATRE 1 THEATRE 2 THEATRE 3

Time	Name	MRN
8:00 AM		
8:30 AM		
9:00 AM		
9:30 AM	STEWART, Alfred	110
10:00 AM	JACKSON, Michael	104
10:30 AM	DAY, Doris	103
11:00 AM	MIDDLETON, Catherine	107
11:30 AM	DEAN, James	102
11:30 AM	PEEP, Bo	129
12:00 PM	PORGY, Georgy	128
12:30 PM	WAYNE, Marion	148
1:00 PM	STEWART, Alfred	110
1:30 PM	MUNRO, Marilyn	101
2:00 PM	HAYNES, Cornell	111

Print List



Template: Theatre list

Order of List: Theatre, Booking Time, Doctor, Anaesthetist

Theatre: Theatre 1

Surgeon: All Dr/Surgeon

New Page: Not set

From Date: 04/03/2024 To Date: 04/03/2024

Time From: 12:00 AM Time To: 11:59 PM

Options: Include dummy appointments
 Include cancelled appointments

Copies: 1

- Excel
- Excel - Raw data
- PDF

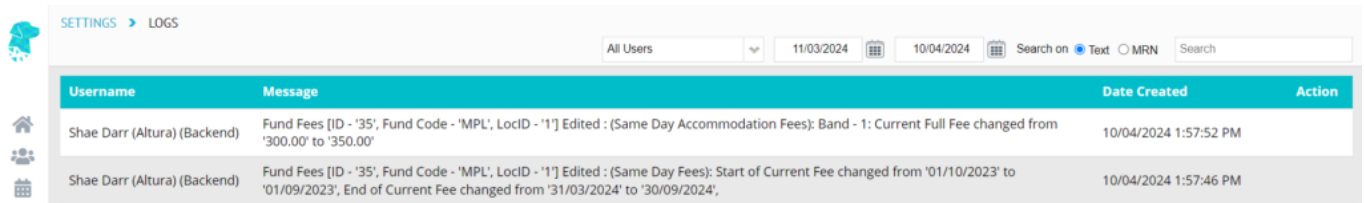
Print Export To Cancel

2

[FYDO Hospital Update - 11/04/2024](#)

Fees Setup Audit Log

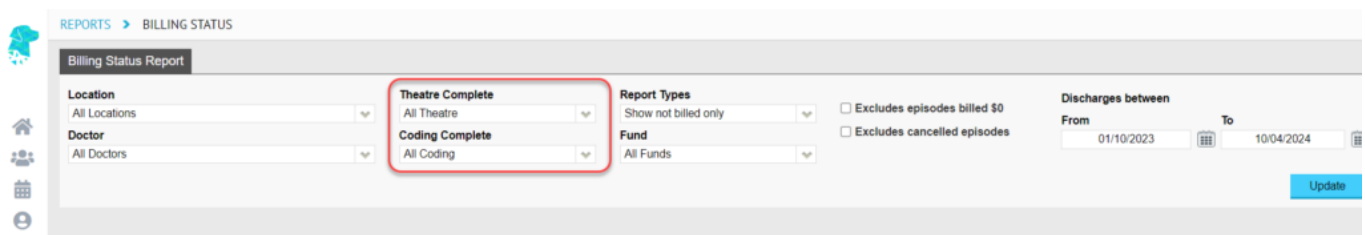
FYDO now maintains a comprehensive audit log for any amendments made to fees in the **Fees Setup**. These logs can be accessed by navigating to **Settings > Logs** and searching for the relevant health fund.



Username	Message	Date Created	Action
Shae Darr (Altura) (Backend)	Fund Fees [ID - '35', Fund Code - 'MPL', LocID - '1'] Edited : (Same Day Accommodation Fees): Band - 1: Current Full Fee changed from '300.00' to '350.00'	10/04/2024 1:57:52 PM	
Shae Darr (Altura) (Backend)	Fund Fees [ID - '35', Fund Code - 'MPL', LocID - '1'] Edited : (Same Day Fees): Start of Current Fee changed from '01/10/2023' to '01/09/2023', End of Current Fee changed from '31/03/2024' to '30/09/2024',	10/04/2024 1:57:46 PM	

Billing Status Report - Show Not Billed Additional Filters

To facilitate an even MORE efficient invoicing and coding process, additional filters have been incorporated into the new **Interactive Show Not Billed Report**. Users can now filter by **Theatre Complete Status** and **Coding Complete Status**.



Billing Status Report

Location: All Locations

Doctor: All Doctors

Theatre Complete: All Theatre

Coding Complete: All Coding

Report Types: Show not billed only

Fund: All Funds

Discharges between: From 01/10/2023 To 10/04/2024

Excludes episodes billed \$0

Excludes cancelled episodes

[Update](#)

Preadmit Holding Bay - Updates Episodes Screen

Users can now update health fund details, for the patients' associated episodes, directly from the Preadmit Holding Bay.

Health Fund Update

Fund Membership No. UPI

Existing Episode Health Fund Details

Since you have updated the patients health fund details, select which episodes you would like to also update. We have auto selected all future episodes.

Update	Date	Fund	Membership No	UPI	Patient Name
<input checked="" type="checkbox"/>	04/03/2024	BUP	12312345	0	Day, Doris
<input checked="" type="checkbox"/>	22/02/2024	BUP	12312345	0	Day, Doris
<input type="checkbox"/>	19/02/2024	BUP	12312345	0	Day, Doris
<input type="checkbox"/>	09/01/2024	BUP	12312345	0	Day, Doris
<input type="checkbox"/>	12/12/2023	BUP	12312345	0	Day, Doris
<input type="checkbox"/>	17/11/2023	BUP	12312345	0	Day, Doris

Revenue Report - Data added to Excel Raw Data Export

The Revenue Report Export to Excel - Raw Data now includes additional fields:

- The National Procedure Banding for the primary MBS item
- The State Procedure Banding for the primary MBS item
- The episode Booking Time
- The File Number for facilities that utilise this field

[FYDO Hospital Update - 04/04/2024](#)

New 'Copy Next of Kin' Feature

There is now an additional option added to the **Emergency Contact**, **Contributor** and **Pick Up Person** tabs, which enables users to copy the **Next of Kin** details. While the option to **Copy Patient Details** remains available, this new feature will reduce repetitive data entry, particularly when the Next of Kin, Emergency Contact, Contributor and Pick Up Person are all the same.

Other Contacts Next of Kin **Emergency Contact** Contributor Pick Up Person

Relationship ⓘ Title Copy Next Of Kin Details Copy Patient Details

First Name Last Name

Address Suburb State Postcode

Mobile Home Work

Episode Screen Heading Amendments

The important information displayed at the top of each Episodes Screen has been updated to now include the **File Number**. This enhancement will be particularly advantageous for facilities that utilise both the File Number and the MRN.

APPOINTMENTS > ADMISSION Total 2,680.00 Save Cancel

MRN 104 - JACKSON, Michael DOB (29/08/1958 - 66) Sex Male FileNo 1 Fund BUP Location Shaes Private Hospital (QLD)

Admission No. 392 Admission Date/Time 04/03/2024 06:00 Discharge Date/Time 04/03/2024 16:00 Dr/Surgeon CONNORS,Curtis Anaesthetist LENNON,John

New Rehab Screen

Rehabilitation facilities are now able to capture data for the Australasian Rehabilitation Outcomes Centre (AROC) and the Australian National Subacute and Non-Acute Patient (AN-SNAP) datasets.

Appointments / Rehab Screen - 104 - JACKSON, Michael - 29/08/1958 (65) - Male Cancel Save

MRN 104 - JACKSON, Michael DOB (29/08/1958 - 66) Sex Male FileNo 1 Fund BUP Location Shaes Private Hospital (QLD)

Admission No. 392 Admission Date/Time 04/03/2024 06:00 Discharge Date/Time 04/03/2024 16:00 Dr/Surgeon CONNORS,Curtis Anaesthetist LENNON,John

AROC Impairment Code

AROC Impairment Code

Assessment Only Yes No

AN-SNAP Class

Rehabilitation Plan Date

Discharge Plan Date

Clinical Data Items

Date of injury /impairment onset

Estimate time since onset

Date of relevant acute episode

Funding Source

Episode Start

Referral date

Assessment date

Data clinicall ready for rehab care

Was there a delay in episode start Yes No

Prior To This Impairment

Type of accommodation prior to this impairment

Carer status prior to this impairment ⓘ

No carer and does not need one

No carer and needs one

Carer not living in

Carer living in, not co-dependent

Carer living in, co-dependent

Were any services being received within the month prior to this impairment? Yes No

If YES, please tick ALL services that were being received

Domestic assistance Meals

Social support Provision of goods & equip

Nursing care Transport services

Allied health care Case management

Personal care

Employment status prior to this impairment

Rehabilitation Program

Is there an existing comorbidity interfering with this episode? Yes No

If YES, please select up to 4 comorbidities from list below:

Episode End

Date clinically ready for discharge

Was there a delay in discharge Yes No

If YES, indicate reason(s) for delay:

Patient related issues (medical) Equipment issues

Service Issues Patient behavioural issues

External support issues

Will discharge plan be available to patient prior to discharge? Yes No

Mode of episode end

Interim destination ⓘ

Final destination ⓘ

Carer status post discharge ⓘ

Will any services be received post discharge? ⓘ Yes No

If YES, please tick ALL services that were being received

Domestic assistance Meals

Social support Provision of goods & equip

Nursing care Transport services

Allied health care Case management

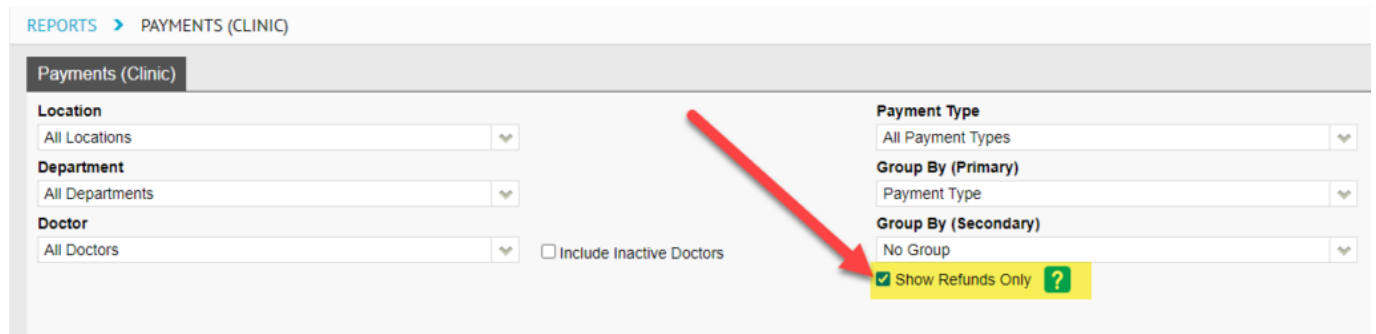
Personal care

Employment status after discharge ⓘ

[FYDO Clinic Update - 21/03/2024](#)

Payments Report - Refunds

A new tick-box has been added to the **Payments Report** called **Show Refunds Only**. By ticking this tick-box, it will filter the report to show Refunded amounts only.



REPORTS > PAYMENTS (CLINIC)

Payments (Clinic)

Location: All Locations

Department: All Departments

Doctor: All Doctors Include Inactive Doctors

Payment Type: All Payment Types

Group By (Primary): Payment Type

Group By (Secondary): No Group

Show Refunds Only ?

Health Fund Number Character Limit

The **character limit** for the **health fund number field** has been extended to accommodate 33 characters. This will particularly assist clinics that bill Department of Defence patients, who are required to record the DAN and EPID numbers.

♥ Health Fund

Fund Name

ADF - Australian Defence Force

Membership No.

DAN: 123456J / EPID: 123456789

UPI

0

Insurance Status

Full Fee

Improvements made to History Notes

Under the **Clinical** tab in a patient's file, there has been design improvements made to the **History Notes** screen. A patients list of **History Notes** will now auto adjust based on the screen size, as well as a scroll bar has been added to the **History Note** preview window when viewing long **Clinical Notes**. These improvements were made due to some users finding details/actions on the **History Notes** screen were being cut off when using a smaller screen.

Bug Fixes:

- The Recalls SMS function issue has been resolved.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Hospital Update - 21/03/2024](#)

Health Fund Number Character Limit

The **character limit** for the **health fund number field** has been extended to accommodate 33 characters. This will particularly assist facilities that accommodate Department of Defence patients who are required to record the DAN and EPID numbers.

♥ Health Fund

Fund Name

ADF - Australian Defence Force

Membership No.

DAN: 123456J / EPID: 123456789

UPI

0

Insurance Status

Full Fee

Language and Country of Birth Fields

The options in the Language and Country of Birth Fields have been rearranged in alphabetical order. Users will still be able to start typing the entry that they require to show all matching options.

Other Information

Marital Status: Married (including de facto) | Employment Status: | Employer: |

Indigenous Status: Neither Aboriginal or Torres Strait Islander | Australian South Sea Islander: Yes

Language: English | Country of Birth: Australia

Updated Webhook

The EpisodeItems - Add and Edit webhooks now include 'Other Service' items such as prostheses.

Bug Fixes

- The EMR link in the Episodes screen is now working correctly.
- The Recalls SMS function issue has been resolved.
- The issue when trying to create a repeat Theatre Roster has been resolved.