

[FYDO Hospital Update - 14/03/2024](#)

New Field for Contributor Email

A new field has been added, to the Patient Screen, to allow for facilities to record the **Contributors Email Address**.

The screenshot shows the 'Contributor' tab selected in the Patient Screen. The form includes fields for Relationship (Self), Title (Mr), First Name (James), Last Name (Dean), Address (777 East Eden Road), Suburb (CROSS ROADS), State (VIC), and Postcode (3373). The 'Email' field is highlighted with a red box and contains the value 'james@hollywood.com'. Other fields include Mobile (0499-999-999), Home (07)4699-9999, and Work () -.

Doctors - Audit Logs

Audit logs have now been added for the new Doctors fields.

The screenshot shows the 'Doctor Details' form for Shaun Murphy. The 'Approved Scope of Practice' section is highlighted with a red box and includes the following information:

Approved Scope of Practice	Expiry Date
Gastroenterologist	
SoCP Conditions	Limited
Radio Use License	19/03/2025
Colonoscopy Recertification	31/07/2024

Bug Fix

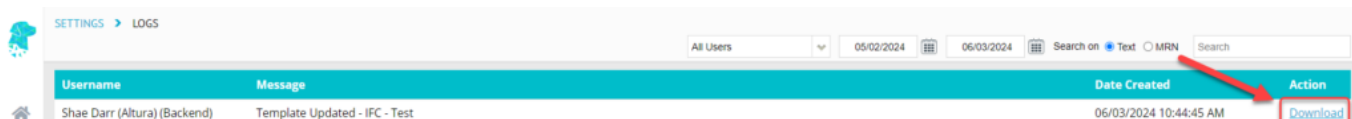
The issue that was affecting some Victorian Hospitals, trying to extract their VAED Health Data, has now been rectified.

[FYDO Clinic Update - 08/03/2024](#)

New Logs for Template Uploads

Clinics can now access audit logs for Template updates in FYDO. These logs will include the option to download the updated template, enabling users to search superseded versions if necessary.

Please note that this **Download** feature applies only to templates uploaded after this update and will not affect historical data.



SETTINGS > LOGS

All Users 05/02/2024 06/03/2024 Search on Text MRN Search

Username	Message	Date Created	Action
Shae Darr (Altura) (Backend)	Template Updated - IFC - Test	06/03/2024 10:44:45 AM	Download

Bug Fixes:

- The issue where a Referrals Doctors Type was visually not showing has been resolved.

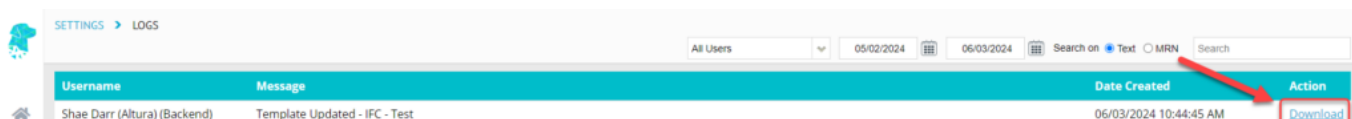
For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Hospital Update - 08/03/2024](#)

New Logs for Template Uploads

Facilities can now access audit logs for Template updates in FYDO. These logs will include the option to download the updated template, enabling users to search superseded versions if necessary.

Please note that this **Download** feature applies only to templates uploaded after this update and will not affect historic data.



SETTINGS > LOGS

All Users 05/02/2024 06/03/2024 Search on Text MRN Search

Username	Message	Date Created	Action
Shae Darr (Altura) (Backend)	Template Updated - IFC - Test	06/03/2024 10:44:45 AM	Download

Checkers for QLD Health Data Extracts

Additional checkers have been added to assist facilities accommodating Public Contracted Patients. These new checkers aim to reduce data extraction errors that occur when hospitals admit patients contracted from the public sector.

HBF Dental Claims

HBF has requested structural changes to the way dental claims are transmitted via ECLIPSE for continued electronic acceptance. FYDO has now been updated to continue accommodating the electronic submission of dental claims to HBF via ECLIPSE.

New API Parameter Added

The EpisodeDetailReportList API can now have cancelled episodes filtered out using the "ExcludeCancelledEpisodes": "True" parameter. This is to match the Episode Detail Report when also filtering out Cancelled Episodes.

[FYDO Hospital Update - 22/02/2024](#)

New Theatre Roster Features

Facilities using the **Session Confirmed** tick box in the **Theatre Rosters** must now provide a **Reason for Delayed Start** and **Reason for Delayed Finish** if the Time In and/or Time Out of theatre are delayed by more than 15 minutes.

If the Time in Theatre for the first patient is more than 15 minutes AFTER the session's Start Time, a **Reason for Delayed Start** must be provided before clicking the Session Confirmed tick box. Similarly, if the Time Out of Theatre for the last patient is more than 15 minutes AFTER the session's End Time, a **Reason for Delayed Finish** is required before ticking Session Confirmed.

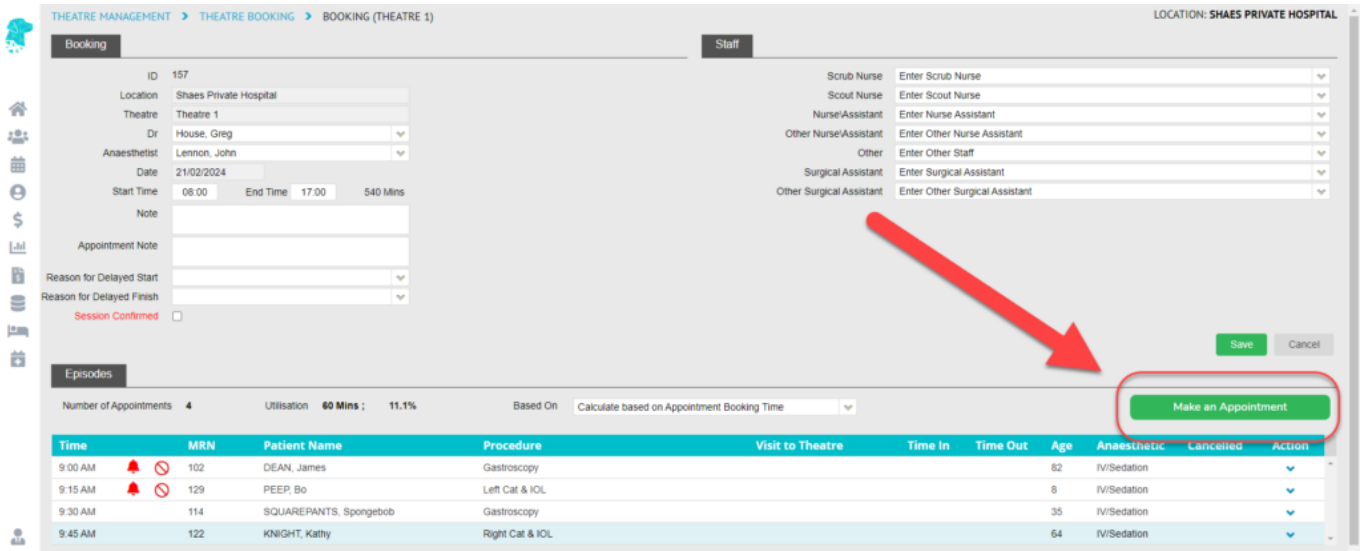
The screenshot shows the 'Booking (Theatre 1)' screen. Key elements include:

- Booking Details:** ID 157, Location: Shaes Private Hospital, Theatre: Theatre 1, Dr: House, Greg, Anaesthetist: Lennon, John, Date: 21/02/2024, Start Time: 08:00, End Time: 17:00, 540 Mins.
- Staff Selection:** Lists roles like Scrub Nurse, Scout Nurse, Nurse/Assistant, etc., with dropdown menus for selection.
- Reasons for Delay:** Fields for 'Reason for Delayed Start' and 'Reason for Delayed Finish' are highlighted in green.
- Session Confirmed:** A checkbox is highlighted in red with an arrow pointing to it. A yellow callout bubble explains: "If the FIRST Time in Theatre time is GREATER THAN 15 minutes AFTER the Start Time of the session, a Reason for Delayed Start will be required when the Session Confirmed tick box is ticked."
- Red Callout Bubble:** Explains: "If the LAST Time out Theatre time is GREATER THAN 15 minutes AFTER the End Time of the session, a Reason for Delayed Finish will be required when the Session Confirmed tick box is ticked."
- Episodes Summary:** Number of Appointments: 4, Utilisation: 60 Mins, 11.1%. A 'Make an Appointment' button is visible.
- Table:** A table listing appointments with columns: Time, MRN, Patient Name, Procedure, Visit to Theatre, Time In, Time Out, Age, Anaesthetic, Cancelled, Action.

Time	MRN	Patient Name	Procedure	Visit to Theatre	Time In	Time Out	Age	Anaesthetic	Cancelled	Action
9:00 AM	102	DEAN, James	Gastroscopy		9:00 AM	10:00 AM	82	IV/Sedation		
9:15 AM	129	PEEP, Bo	Left Cat & IOL		12:00 PM	1:00 PM	8	IV/Sedation		
9:30 AM	114	SQUAREPANTS, Spongebob	Gastroscopy		3:00 PM	4:00 PM	35	IV/Sedation		
9:45 AM	122	KNIGHT, Kathy	Right Cat & IOL		4:00 PM	6:00 PM	64	IV/Sedation		

Theatre Roster - Make an Appointment Function

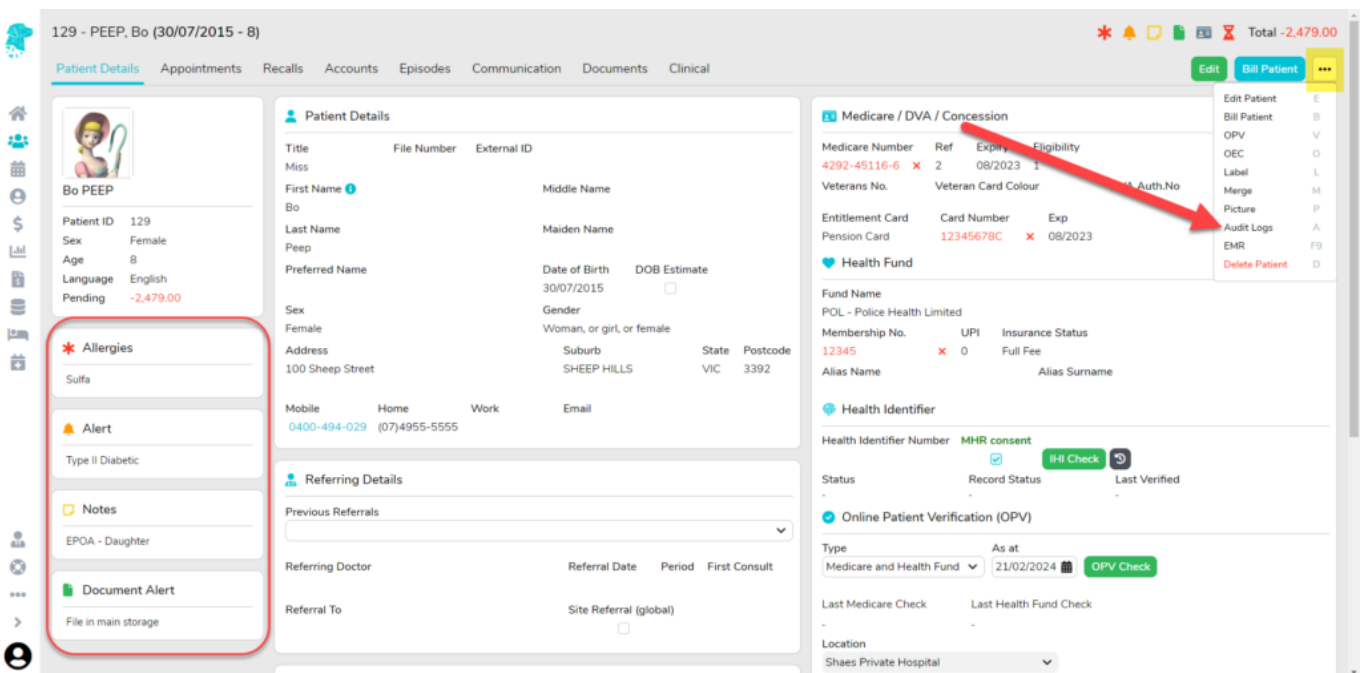
A convenient new feature has been added to the **Theatre Roster > Theatre Booking Screen**. With the introduction of the **Make an Appointment** button, users can seamlessly navigate to the corresponding roster in the Appointment Screen.



New Audit Logs

Audit logs have been added for the **Allergies**, **Alert**, **Notes**, and **Document Alert** fields on the patient screen.

These logs can be accessed by using the menu in the top right corner of the Patient Screen and selected **Audit Logs**. Alternatively, they can be found in **Settings > Logs** by searching the patient's MRN.



Episode Stats Report Additions

Extra fields have been added to the **Episode Stats > Excel - Raw Data Export** to assist facilities in collecting data. The additional fields are:

- Billing Flag
- Coding
- OEC Received
- OEC Checked

- Admission Form Received
- Chart Ready
- IFC Complete
- Patient Consent Received
- Cancelled ID
- Cancelled Description
- Theatre Complete
- Invoice on Hold ID
- Invoice on Hold Description
- Theatre Hold ID
- Theatre Hold Description
- Next Follow Up Date
- Planned Time In Theatre

Bug Fix

The issue affecting the sorting of the Billing Status > Show Not Billed Interactive report has been resolved.

FYDO Hospital Update - 09/02/2024

Billing Status Report Improvements

Prepare for a game-changing innovation in Hospital Billing! Introducing our new **INTERACTIVE Billing Status - Show Not Billed Only Report**, designed to streamline the billing process for optimal efficiency and user-friendliness!

Users can now conveniently bill episodes directly from one central location! Easily track outstanding episodes awaiting billing for a smoother workflow and faster revenue generation.

To make use of this fantastic new feature, users can follow these steps:

The screenshot shows the 'Billing Status Report' interface. It includes a navigation menu on the left, a header with 'REPORTS > BILLING STATUS', and a main content area. The interface is annotated with red circles and numbers 1 through 6:

- 1**: Points to the 'Billing Status Report' title.
- 2**: Points to the 'Report Types' dropdown menu.
- 3**: Points to the 'Discharges between' date range selector.
- 4**: Points to the 'Update' and 'Export To' buttons.
- 5**: Points to the 'Patient Name' column header in the table.
- 6**: Points to the 'Coding' column header in the table, with a dropdown menu open showing options: 'Coding', 'Create Invoice', 'Episodes', 'Patient', and 'Theatre'.

Patient Name	MRN	Adm Date	Dis Date	Fund	Surgeon	Theatre Complete	Coding	Theatre On Hold	Inv On Hold	Cancelled
BLOW, Joe	135	02/01/2024	02/01/2024	MPL	Connors, Curtis	Y				
BRANSON, Richard	112	02/01/2024	02/01/2024	MPL	House, Greg	Y	C			
DAY, Doris	103	09/01/2024	09/01/2024	BUP	House, Greg	Y	C			
MOUSE, Mickey	132	16/01/2024	16/01/2024	BUP	Murphy, Shaun	Y	C			
PEEP, Bo	129	23/01/2024	23/01/2024	POL	Pierce, Hawkeye	Y	C			
SAYS, Simon	133	23/01/2024	23/01/2024	HCF	Pierce, Hawkeye	Y	C			
SPRATT, Jack	131	23/01/2024	23/01/2024	AUH	Pierce, Hawkeye	Y	C			
BLACK, Isaac	130	02/01/2024	02/01/2024	ANZ	Connors, Curtis					Cancelled After Arrival
BOND, Mary	120	09/01/2024	09/01/2024	UII	House, Greg					
DEAN, James	102	09/01/2024	09/01/2024	MPL	House, Greg		C			
FUNDED, Self	118	16/01/2024	16/01/2024	UII	Murphy, Shaun			Awaiting Pathology		
MUNRO, Marilyn	101	16/01/2024	16/01/2024	MPL	Murphy, Shaun					Certificate

1. Navigate to **Reports > Billing Status**.
2. Select the **Report Type** of **Show Not Billed Only**.
3. Select the **Date from** and **Date To**.
4. Click **Update**.
5. Arrange the data to your preference! Utilise column headings, such as Patient Name, Admission Date, Discharge Date, Fund and Theatre Complete, for sorting.
6. For further convenience, select an episode and **Right-Click** to access a menu. From here, you can navigate to different pages to input required information.
ALTERNATIVELY, you can also use this menu to **CREATE INVOICE RIGHT FROM THIS SCREEN!**

Additionally, On Hold and Cancelled reasons are displayed to assist in identifying episodes that may not be ready for billing, making this a comprehensive solution for your billing needs!

The original **Billing Status > Show Not Billed Only** Report can still be accessed by clicking **Export to > PDF** for users that still require a printed copy of this report with a time stamp.

Claiming Hospital > Not Yet Sent

The **Discharge Date** has been added to the **Claiming Hospital > Not Yet Sent** tab.


The screenshot shows the 'CLAIMING HOSPITAL' interface with a 'Not yet sent' tab selected. The table below lists several claims with their respective dates and statuses. The 'Dis Date' column is highlighted with a red box.

Adm Date	Dis Date	Inv#	Invoiced	Fund	MRN	Patient	Claimed	Location	Type	Coding	Status	Action
06/02/2024	06/02/2024	183	06/02/2024	MPL		BRANSON, Richard	\$1,354.65	Shaes Private Hospital	Paperbase	✓	Ready	
03/01/2024	03/01/2024	180	03/01/2024	MPL	102	DEAN, James	\$222.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	02/08/2023	116	02/08/2023	MPL	122	KNIGHT, Kathy	\$1,500.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	02/08/2023	123	02/08/2023	MPL	101	MUNRO, Marilyn	\$1,035.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	02/08/2023	127	02/08/2023	MPL	114	SQUAREPANTS, Spongebob	\$1,100.00	Shaes Private Hospital	Paperbase	✓	Ready	

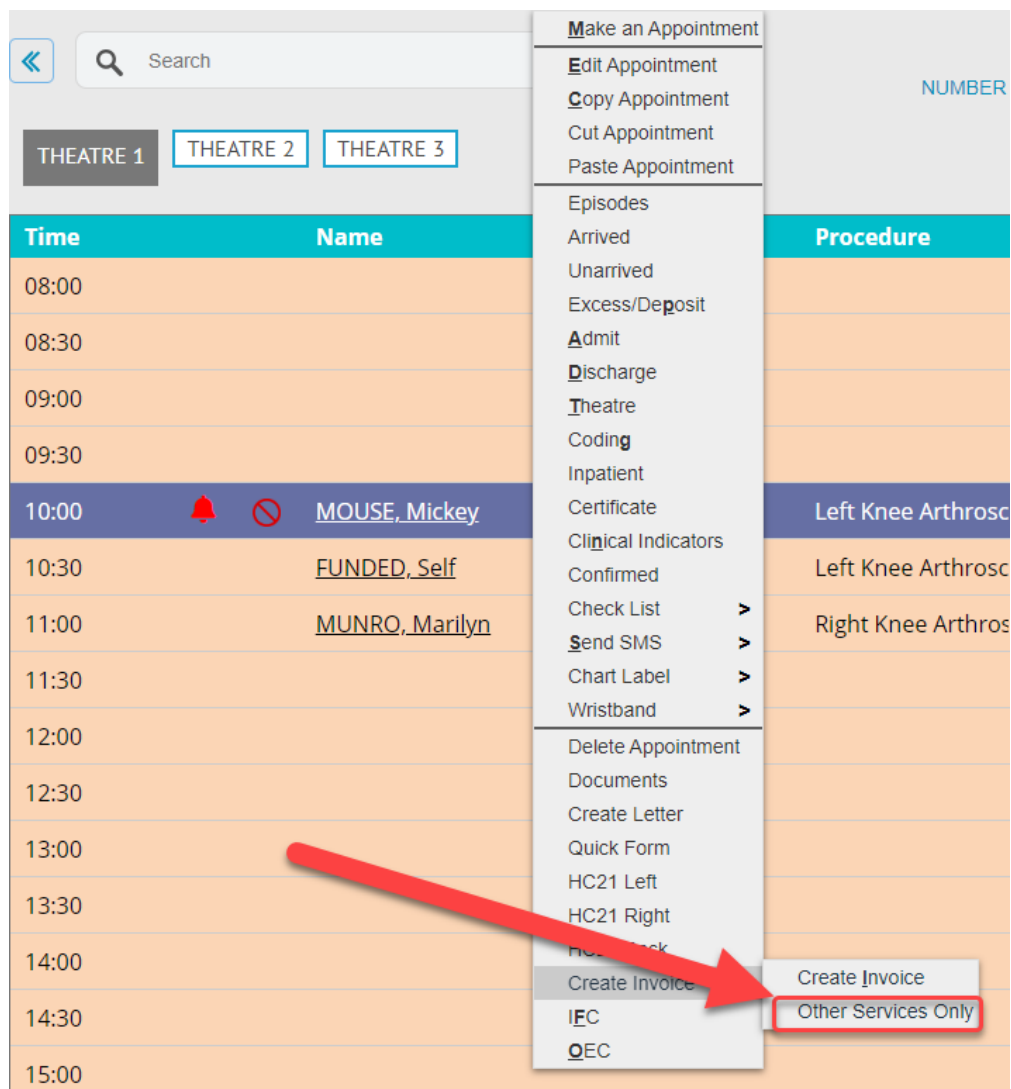
New Permission Level

Users can now be given permission to **Create Invoice - Other Services Only** as a separate permission level from **Create Invoice**.

Hospital Episode



Admission	D	R	RW	
Clinical Indicator	D	R	RW	
Coding	D	R	RW	
Create Invoice	ON		OFF	
Create Invoice - Edit charges	ON		OFF	
Create Invoice - Other Services only	ON		OFF	
Theatre	D	R	RW	
Reversals	ON		OFF	

This permission level can be adjusted for all **User Groups** in **Settings**. It grants the ability to generate an **Other Services Only** invoice for any patient, including patients that have not yet been admitted or discharged.



SEARCH

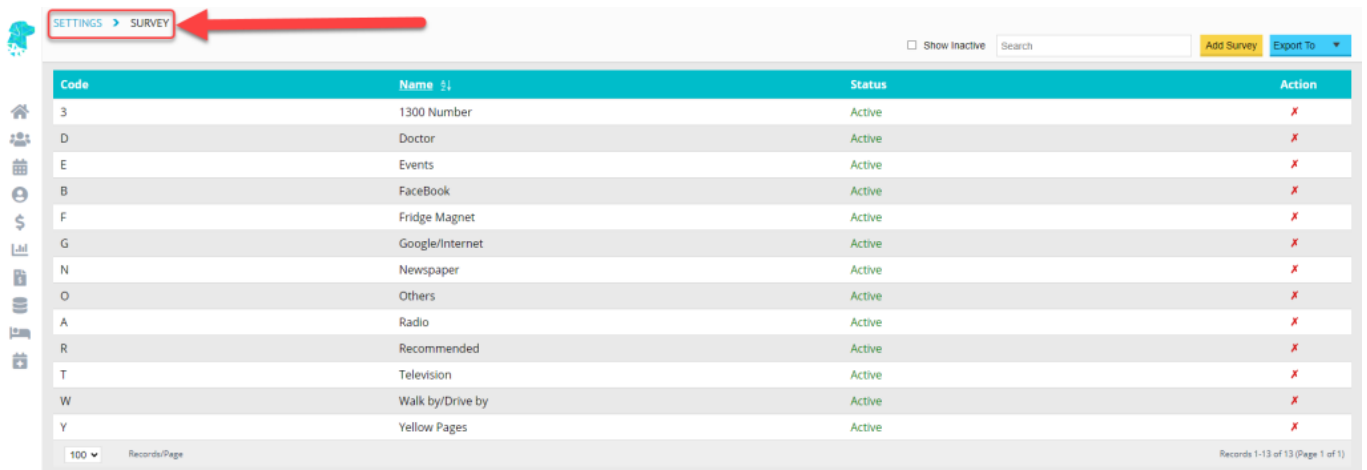
THEATRE 1 THEATRE 2 THEATRE 3

Time	Name	Procedure
08:00		
08:30		
09:00		
09:30		
10:00	  <u>MOUSE, Mickey</u>	Left Knee Arthrosc
10:30	<u>FUNDED, Self</u>	Left Knee Arthrosc
11:00	<u>MUNRO, Marilyn</u>	Right Knee Arthros
11:30		
12:00		
12:30		
13:00		
13:30		
14:00		
14:30		
15:00		

- Make an Appointment
- Edit Appointment
- Copy Appointment
- Cut Appointment
- Paste Appointment
- Episodes
- Arrived
- Unarrived
- Excess/Deposit
- Admit
- Discharge
- Theatre
- Coding
- Inpatient
- Certificate
- Clinical Indicators
- Confirmed
- Check List >
- Send SMS >
- Chart Label >
- Wristband >
- Delete Appointment
- Documents
- Create Letter
- Quick Form
- HC21 Left
- HC21 Right
- HC21 Check
- Create Invoice
 - Other Services Only
- IEC
- OEC

Survey Settings

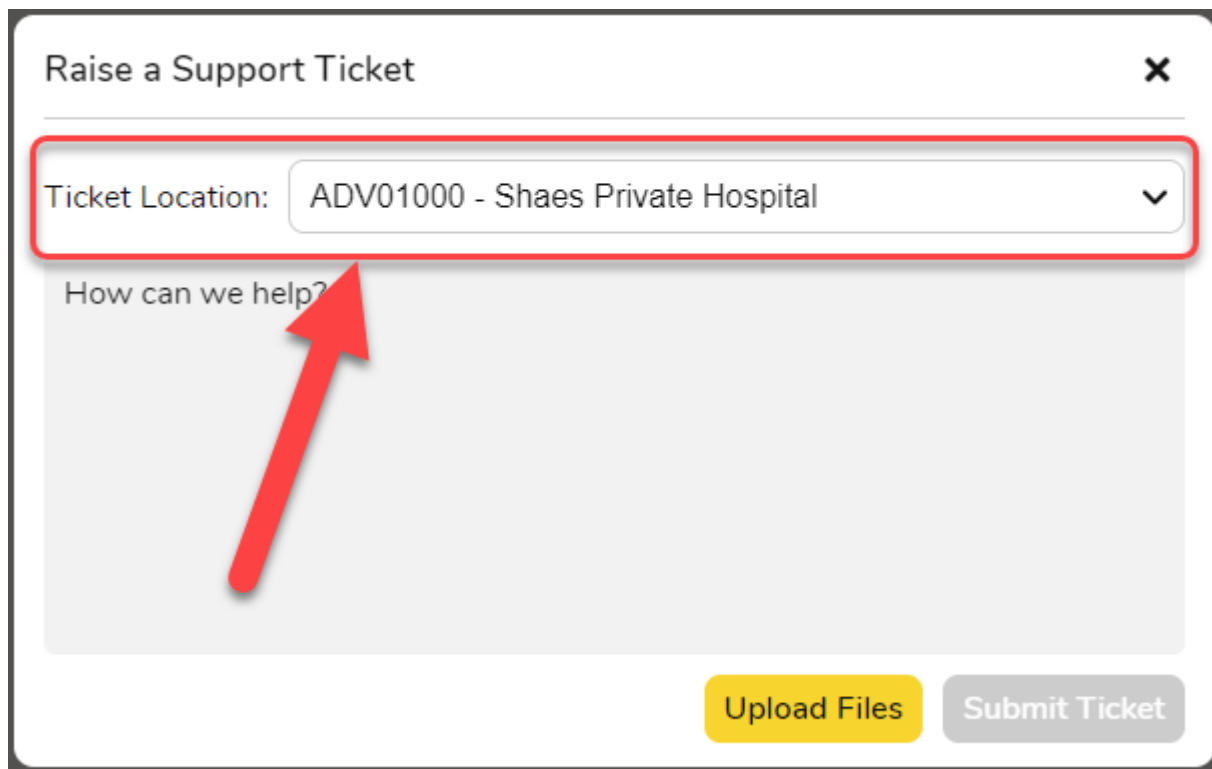
The list that facilities use to collate data, on how the patient came to know about the facility, is now customisable! Facilities can edit this list to include all relevant options for their needs. To make changes navigate to **Settings > Surveys**.



Code	Name	Status	Action
3	1300 Number	Active	X
D	Doctor	Active	X
E	Events	Active	X
B	FaceBook	Active	X
F	Fridge Magnet	Active	X
G	Google/Internet	Active	X
N	Newspaper	Active	X
O	Others	Active	X
A	Radio	Active	X
R	Recommended	Active	X
T	Television	Active	X
W	Walk by/Drive by	Active	X
Y	Yellow Pages	Active	X

Raising a Support Ticket from FYDO

When raising a support ticket with FYDO, users will now be able to select the **Location** that the ticket is relevant to. This feature assists multi-location databases, or Clinic/Hospital databases, in being able to raise their support tickets for the location that the ticket is referring to.



Raise a Support Ticket

Ticket Location: ADV01000 - Shaes Private Hospital

How can we help?

Upload Files Submit Ticket

Default settings for this field can be entered, for the whole facility, in **Settings > System Configuration** by adding the required location to the **Raise Ticket Location** field.

The default settings can also be added at a **User level**, to ensure each user has the ticket populate with the location that is relevant to them, in **Settings > Users** by adding information to the **Raise**

Ticket Location field.

The screenshot shows a 'User Details' form with the following fields: ID (12), First Name (Doctor), Surname (Three), Email (blurred), Raise Ticket From (blurred), Raise Ticket Location (dropdown menu, highlighted with a red box), Group (Doctors), Restrict IP (checkbox), and SSO Mandatory (checkbox).

[FYDO Hospital Update - 25/01/2024](#)

SMS Reply History

Users can now conveniently review SMS replies in chronological order, with the corresponding **Reply Date and Time** prominently displayed on the SMS History screen. To access this feature, navigate to **Settings > SMS History** and apply the **Status** filter “**Replied**”.

The screenshot shows the 'SMS HISTORY' screen with the 'Replied' filter selected. The table below displays the message history:

Name	To	Status	Date Time Created	Date Time Delay	Sent Text	Reply Text	Reply Date Time
PEEP, Mrs Bo	[blurred]	Replied	24/1/2024 02:10:12 PM	-	Dear Mrs Peep, please arrive for your appointment on 25/01/2024 at 1:30pm. Your excess of \$250 will be payable on your admission. Please reply YES to indicate that you are aware of this. Many thanks.	I have already paid my excess!	24/1/2024 02:17:25 PM
PORGY, Mr Georgy	[blurred]	Replied	24/1/2024 02:12:06 PM	-	Dear Mrs Peep, please arrive for your appointment on 29/01/2024 at 8:30am. Your excess of \$300 will be payable on your admission. Please reply YES to indicate that you are aware of this. Many thanks.	YES	24/1/2024 02:17:24 PM

Reallocating Adjustments

Adjustments can now be reallocated to another invoice, mirroring the same functionality that currently exists for reallocating deposits. To utilise this feature, simply navigate to the corresponding **Episodes** screen and right-click on the Adjustment line, or normal click on the three dots to the right of the screen, to select **Reallocation Transaction**.

Invoice for Admission: 225 | Admission Date: 02/08/2023 Episode Total 397.00 Balance Due 397.00 Show voided transactions Invoice Options

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST T	Audit Date	User
118	MPL	02/08/2023	02/08/2023	D	DEPOS	Excess Payment: EFTPOS	-		\$-200.00	0.00	H 07/08/2023 7:37 AM	Shae Darr (ACSS)
118	MPL	02/08/2023	02/08/2023	A	ACCOM	SameDay Accommodation Fee Band : 1	1	1	\$247.00	0.00	H 24/01/2024 2:25 PM	Shae Darr (Altura)
118	MPL	02/08/2023	02/08/2023	T	13215	TRANSFER OF EMBRYOS or both ova and sperm to the uterus or fa...	-	1A	\$150.00	0.00	H 24/01/2024 2:25 PM	Shae Darr (Altura)
118	MPL	02/08/2023	24/01/2024	J	ADIUS	Adjustment Applied: REFUND - Method: EFTPOS			\$200.00	0.00	H 24/01/2024 2:25 PM	Shae Darr (Altura)

Episode Notes Edit Edit

Next follow up date:

Claiming Hospital - Not Yet Sent Tab

The MRN number will now be displayed on the **Claiming Hospital > Not Yet Sent** tab.

CLAIMING HOSPITAL

Claims Not yet sent

Location: All Location | Type: All Types | Status: Ready | Fund: All Funds | Coding: All Coding | DRG:

Select 0 Items Selected Run Pat Check

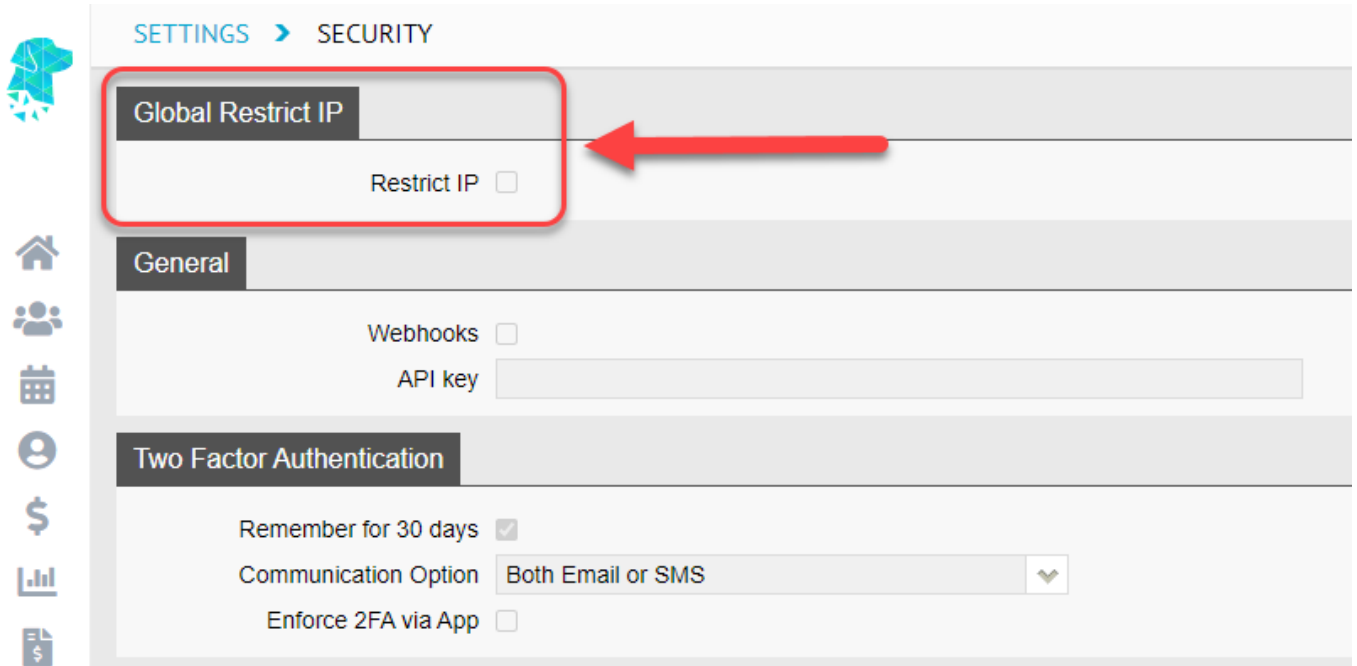
Adm Date	Inv#	Invoiced	Fund	Fund Name	MRN	Patient	Claimed	Location	Type	Coding	Status	Action
03/01/2024	180	03/01/2024	MPL	Medibank Private Limited		DEAN, James	\$222.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	116	02/08/2023	MPL	Medibank Private Limited	122	KNIGHT, Kathy	\$1,500.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	123	02/08/2023	MPL	Medibank Private Limited	101	MUNRO, Marilyn	\$1,035.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	127	02/08/2023	MPL	Medibank Private Limited	114	SQUAREPANTS, Spongebob	\$1,100.00	Shaes Private Hospital	Paperbase	✓	Ready	

[FYDO Clinic Update - 23/01/24](#)

New IP Restriction Function

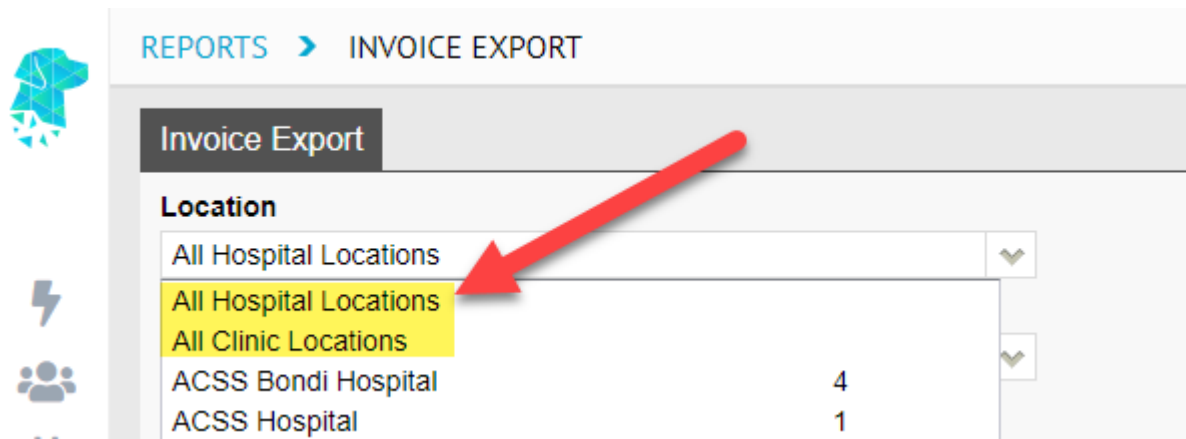
Clinics can now use the new **Global Restrict IP** function in **Settings > Security** to simultaneously restrict all users to a specific IP address. While the ability to restrict individual users is still available in **Settings > Users**, this new feature streamlines the process for applying IP Restrictions across the board.

Only users with the required access levels will be able to make amendments to these settings.



Invoice Export Report Additions

The Invoice Export Report can now be run for **All Hospital Locations** and **All Clinic Locations** AT ONCE! This new feature allows multi-location facilities to easily collate invoice data across all their sites simultaneously.



Bug Fixes:

- The issue some users were experiencing where an Entitlement Card was showing as expired in error has been resolved.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 18/01/2024

Claiming Hospital - Paperbase Claims Enhancement

We've added a new feature to enhance efficiency in our **Claiming Hospital > Not Yet Sent** tab. Once the claims have been manually sent to the health funds, users will now be able to mark the complete Paperbase Claims as sent **IN BULK!**

The easiest way to do this is to navigate to the **Claiming Hospital > Not Yet Sent** tab and:

1. In the **Type** field, choose **Paperbase**
2. In the **Status** field, select **Ready**
3. Choose claims individually, using the left tick box on each individual line, or select all by utilising the **Select All** tick box at the top of the column
4. In the **Select** dropdown, choose **Mark as Sent**

The screenshot shows the 'CLAIMING HOSPITAL' interface with the 'Not yet sent' tab selected. Filters are set to 'Paperbase' Type and 'Ready' Status. A table lists claims with columns for Invoiced Date, Inv#, Invoiced Date, Fund, Fund Name, MRN, Patient, Claimed, Location, Type, Coding, Status, and Action. A dropdown menu is open over the 'Select' column, showing 'Mark as Sent' as an option. Red circles and arrows highlight the filter fields and the 'Mark as Sent' option.

Invoiced	Inv#	Invoiced	Fund	Fund Name	MRN	Patient	Claimed	Location	Type	Coding	Status	Action
03/01/2024	180	03/01/2024	MPL	Medibank Private Limited		DEAN, James	\$222.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	124	02/08/2023	MPL	Medibank Private Limited	122	KNIGHT, Kathy	\$1,500.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	123	02/08/2023	MPL	Medibank Private Limited	101	MUNRO, Marilyn	\$1,035.00	Shaes Private Hospital	Paperbase	✓	Ready	
02/08/2023	127	02/08/2023	MPL	Medibank Private Limited	114	SQUAREPANTS, Spongebob	\$1,100.00	Shaes Private Hospital	Paperbase	✓	Ready	

This will mark the Paperbase Claims as sent in the same manner as before, and the corresponding audit trail will be displayed in the patient's episode audit notes.

The screenshot shows the 'Audit' tab in a patient's episode notes. It displays a list of transactions, including a highlighted entry: 'Paperbase Invoice - Invoice 123 sent by Shae Darr (Altura) 17/01/2024 5:55 PM'. Other entries include bank deposit cleared and payment transactions.

Episode Notes	Financial Notes	Audit
Paperbase Invoice - Invoice 123 sent by Shae Darr (Altura) 17/01/2024 5:55 PM		
Bank deposit cleared - Inv 123 - Payment - EFTPOS \$-200.00 by Shae Darr 15/08/2023 10:17 AM		
Bank deposit cleared - Inv 124 - Payment - EFTPOS \$-29.00 by Shae Darr 15/08/2023 10:17 AM		

Theatre Rosters Report Enhancements

We've added a new **Report Type** to the **Theatre Rosters Report** called **Unconfirmed Rosters**. This allows facilities to easily identify rosters that haven't yet had the **Session Confirmed** tick box completed in the specific Theatre Roster.

REPORTS > THEATRE ROSTERS

Theatre Rosters

From Date: 12/12/2023 To Date: 14/12/2023

Based On: Time in Theatre to Time Out of Theatre

Report Type: Unconfirmed Rosters

Surgeon: All Surgeons

Navigation: 1 of 1, 100%, Find | Next

Shaes Private Hospital
Unconfirmed Rosters Booking by Surgeon and Theatre
12/12/2023 - 14/12/2023 for all Surgeons and all Theatres

Date	Theatre	Anaesthetist	Time	Length	Utilisation Minutes	Utilisation Percentage	Patients	D/O	I/P Notes	App Notes
HOUSE, Greg										
13/12/2023	Theatre 2	STARR, Ringo	08.00 - 17.00	540.00	300.00	55.56%	1	1	0	
Total:				540.00	300.00	55.56%	1	1	0	Number of Sessions : 1
TheatreRosters-ShaesPrivateHospital					Page 1 of 1		Date: 17/01/2024 3:31 PM			

Print Export To

We have also added additional fields to enhance the usability of the **Excel - Raw Data Export** for the **Theatre Roster** Report including:

- Booked Utilisation Percentage
- Actual Utilisation Percentage
- Delayed Start Reason and ID
- Delayed Finish Reason and ID
- Cancelled Reason and ID
- Confirmed Indicator

1	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V
2	StartTime	FinishTime	RosterDate	BookedMins	ActualMins	RosterMins	BookedUtilisation	ActualUtilisation	cNotes	AppNotes	ReasonStartId	ReasonStart	ReasonFinishId	ReasonFinish	confirmed	CancelledId	CancelledReason	NumDO	NumPat	NumIP	ID	docid
3	0800	1700	14/12/2023	15	360	240	6.3	150					122	Procedure Complication	TRUE			1	1	0	144	6
4	0800	1700	12/12/2023	15	360	540	2.8	66.7			124	Surgeon Delayed			TRUE			1	1	0	140	9
5	0800	1700	12/12/2023	50	180	540	5.6	33.3			126	Equipment Malfunction			TRUE			1	1	0	142	1
6	0800	1700	12/12/2023	75	180	540	13.9	33.3							TRUE			3	3	0	143	6
7	0800	1700	13/12/2023	15	300	540	2.8	55.6			125	Anaesthetist Delayed	123	Equipment Failure	FALSE			1	1	0	141	7

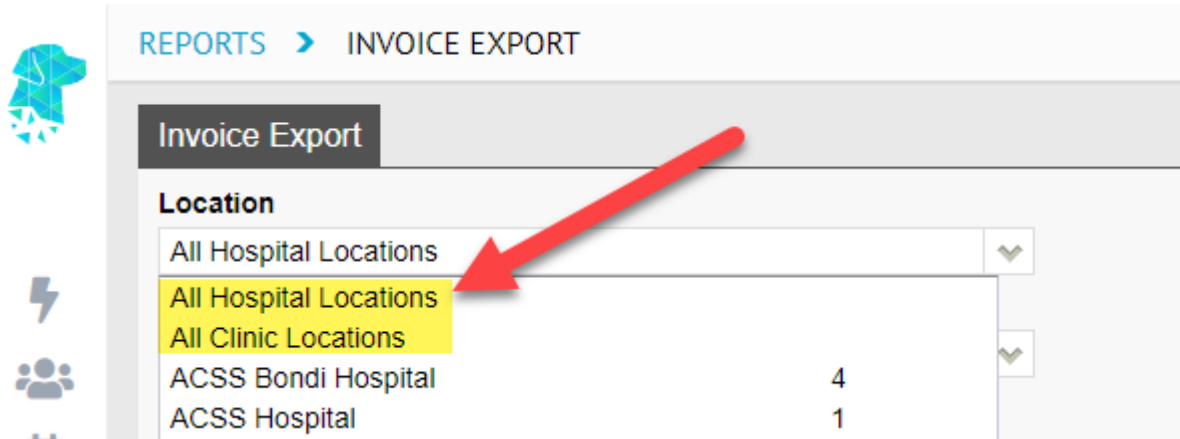
Length of Stay Report Additions

There has been an additional column added to the **Length of Stay Excel - Raw Data** Export to display the **Length in Minutes** for overnight patients.

The original Length column is still present and will continue to reflect the number of nights; however, the new additional column will transcribe the information into minutes to help facilities identify the exact length of stay for the admission.

Invoice Export Report Additions

The Invoice Export Report can now be run for **All Hospital Locations** and **All Clinic Locations** AT ONCE! This new feature allows multi-location facilities to easily collate invoice data across all their sites simultaneously.



Bug Fix

The issue that some users experienced when trying to search for customised Other Services codes has been resolved.

[FYDO Hospital Update - 05/01/2024](#)

Quick Form Enhancements!

We've revamped the **Quick Form** feature for improved user workflow and efficiency. The new layout, accessible from the Right-Click Menu in Appointments, allows users to **print multiple forms simultaneously**. The updated Quick Forms pop-up now includes **Labels** and **Wristbands**, enabling users to print all required forms from ONE PLACE!

Individual forms are still able to be printed by clicking the orange **Print** button. Selecting multiple forms activates the **Print Selected** button for a one-click, multi-form print experience!

E 2 THEATRE 3

Name	MRN	Proce
DEAN, James	102	Gastr

- Make an Appointment
- Edit Episode
- Copy Appointment
- Cut Appointment
- Paste Appointment
- Episodes
- Arrived
- Unarrived
- Excess/Deposit
- Admit
- Discharge
- Theatre
- Coding
- Inpatient
- Certificate
- Clinical Indicators
- Confirmed
- Check List >
- Send SMS >
- Chart Label >
- Wristband >
- Delete Appointment
- Documents
- Create Letter
- Quick Form
- HC21 Left
- HC21 Right

THEATRE 3

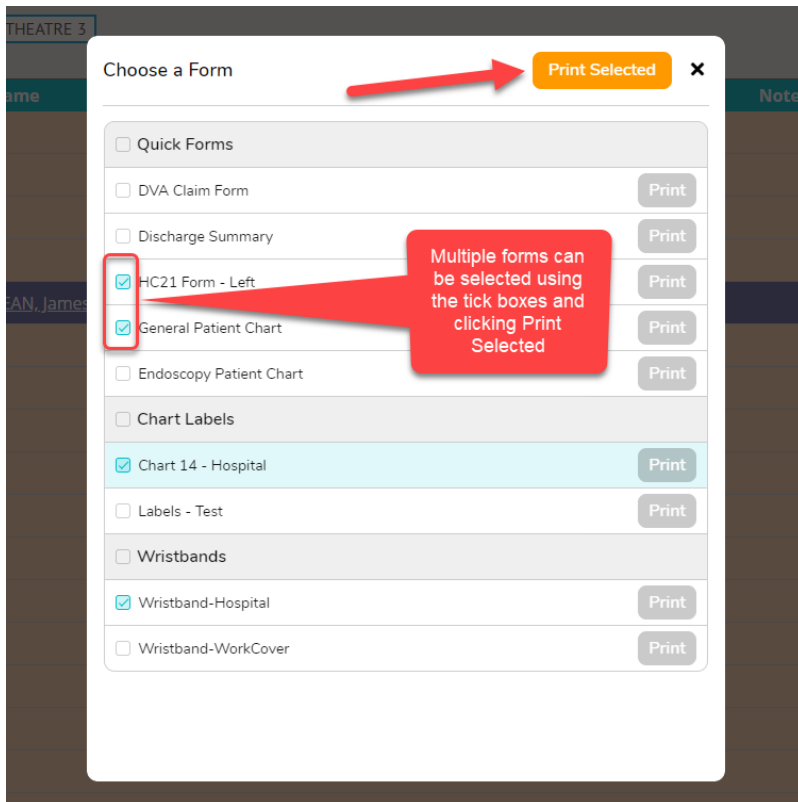
Name DEAN, James

Notes

Choose a Form Print Selected ×

- Quick Forms
- DVA Claim Form Print
- Discharge Summary Print
- HC21 Form - Left Print
- General Patient Chart Print
- Endoscopy Patient Chart Print
- Chart Labels
- Chart 14 - Hospital Print
- Labels - Test Print
- Wristbands
- Wristband-Hospital Print
- Wristband-WorkCover Print

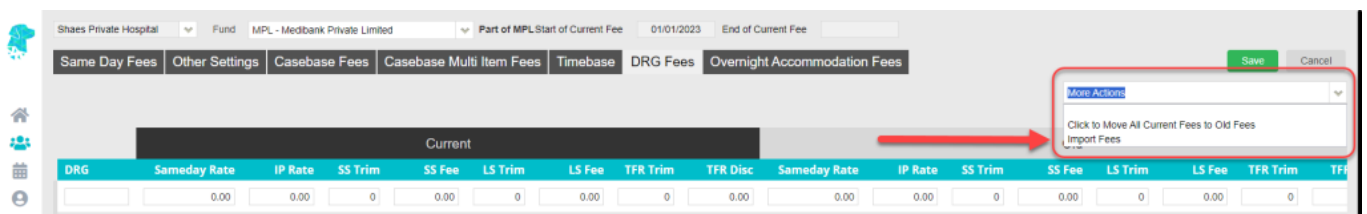
Users are still able to print individual forms if they require



DRG Fee Import Feature

Introducing the DRG Fees Import Feature! Now, users can import DRG Fees into FYDO using an Excel file. For step-by-step instructions, check out our new Wiki page:

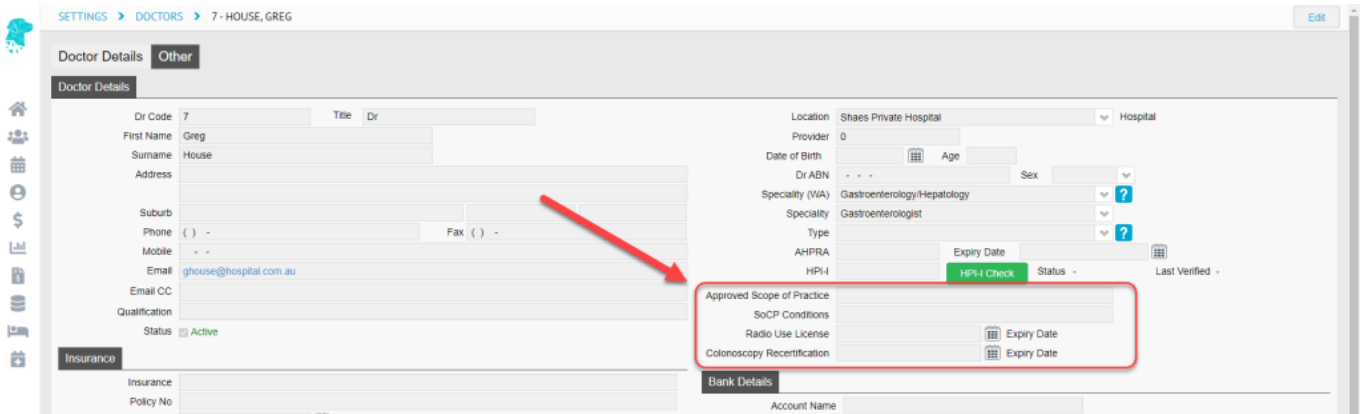
[Hospital Health Fund Fees - Importing DRG Fees](#)



Doctors Data - New Fields Available

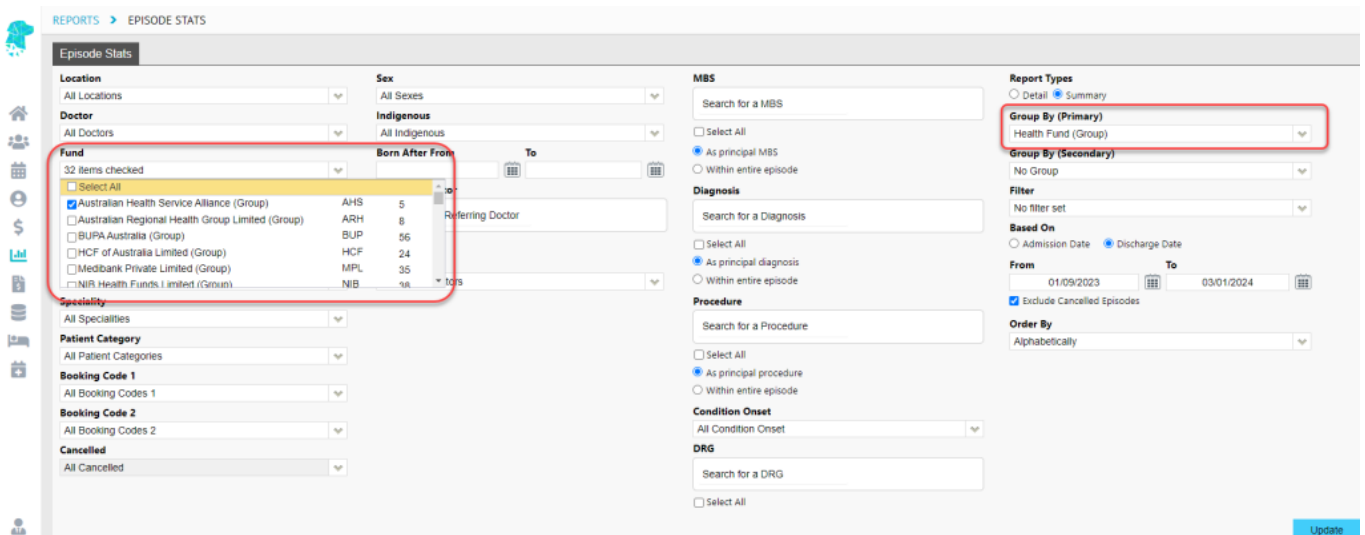
FYDO now has four additional fields available in **Settings > Doctors** to assist facilities efficiently manage and document credential information in FYDO. These fields include:

- **Approved Scope of Practice**
- **SoCP Conditions**
- **Radio Use License**
- **Colonoscopy Recertification**



Episode Stats Report Additions

Users can now filter the **Episode Stats Report** by **Health Fund Groups**! Easily collect and organise data for multiple funds, under a specific group, at once (e.g. AHSA, ARHG etc). The new **Group By (Primary)** option, **Health Fund (Group)**, also enables sorting data by Health Fund Groups.



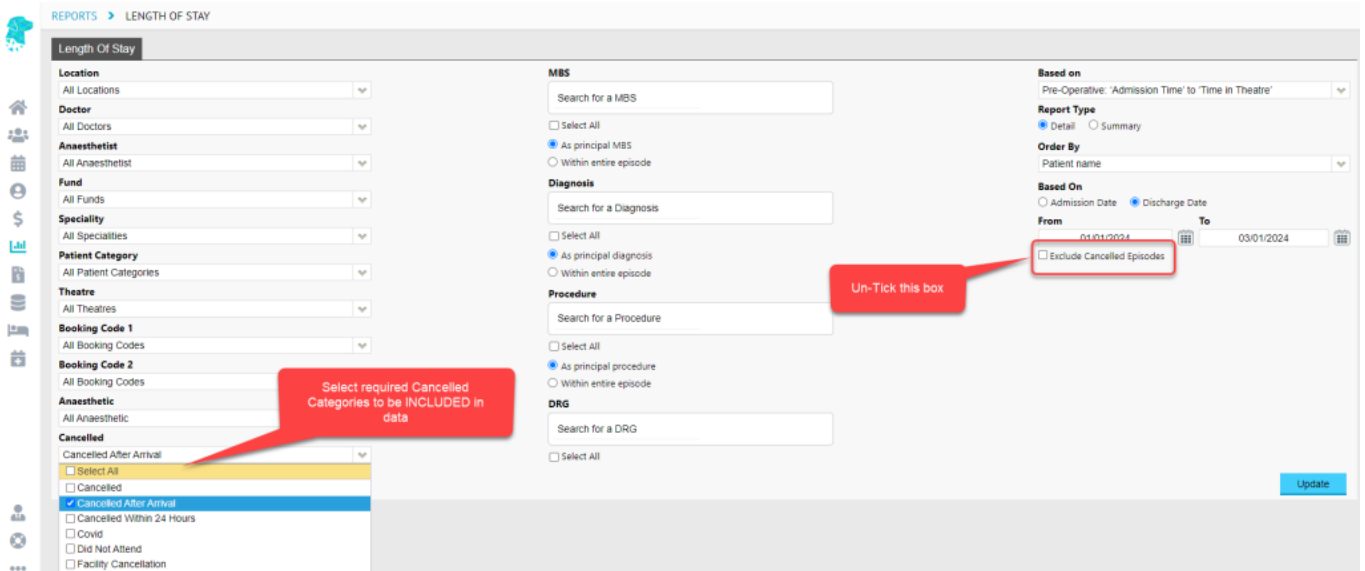
The **Medicare Eligibility** has now been added to the **Episode Stats > Export to Excel - Raw Data**.

	E	F	G	H	I	J	K	L	M	AC	AD	AE	AF	AG	AH
1	PatientName	Sex	DOB	Address1	Address2	Suburb	State	Postcode	Email	MedicareNumb	MedicareIssueNumber	MedExpiry	MedElig	MedEligDesc	Admissior Adn
2	BRANSON, Richard	M	18/07/1950	22 Necker Way		BADU ISLAND	QLD	4875		4292	3	31/01/2026	1	Eligible - Australian Resident	340 22/1
3	BRANSON, Richard	M	18/07/1950	22 Necker Way		BADU ISLAND	QLD	4875		4292	3	31/01/2026	1	Eligible - Australian Resident	341 02/C
4	DAY, Doris	F	03/04/1922	333 Sunshine Bo		Windy Harbour	WA	6262	doris@calamitjane.com.au		3	31/01/2026	1	Eligible - Australian Resident	280 18/C
5	DAY, Doris	F	03/04/1922	333 Sunshine Bo		Windy Harbour	WA	6262	doris@calamitjane.com.au		3	31/01/2026	1	Eligible - Australian Resident	287 03/1
6	DAY, Doris	F	03/04/1922	333 Sunshine Bo		Windy Harbour	WA	6262	doris@calamitjane.com.au		3	31/01/2026	1	Eligible - Australian Resident	526 17/1

Length of Stay Report Enhancements

The **Length of Stay Report** now supports the inclusion of cancelled episodes. By default, it will **Exclude Cancelled Episodes**, but facilities can now easily include them (if they are admitted and discharged) by un-ticking the **Exclude Cancelled Episodes** box. Once un-ticked, the **Cancelled** filter becomes available, allowing for episodes that fall under specific cancelled reasons to be added to the collated data.

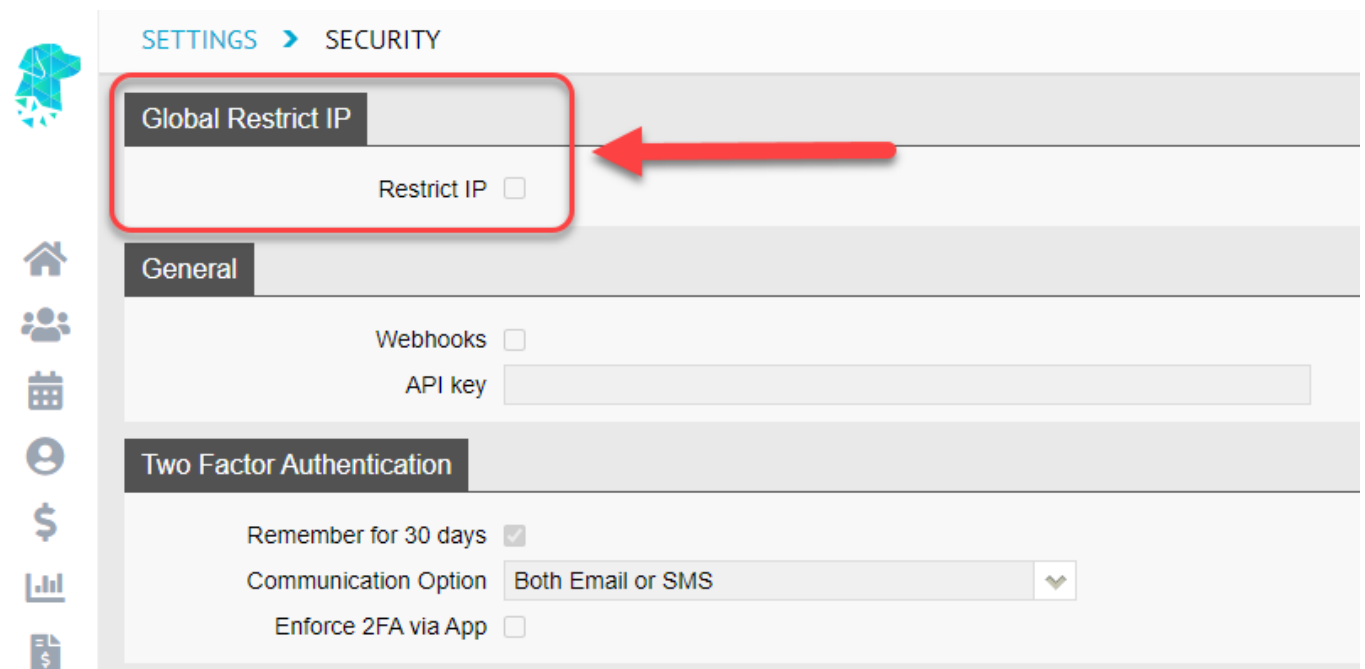
For instance, to obtain information on all completed episodes AND episodes **Cancelled After Arrival**, select the options provided in the screenshot below.



New IP Restriction Function

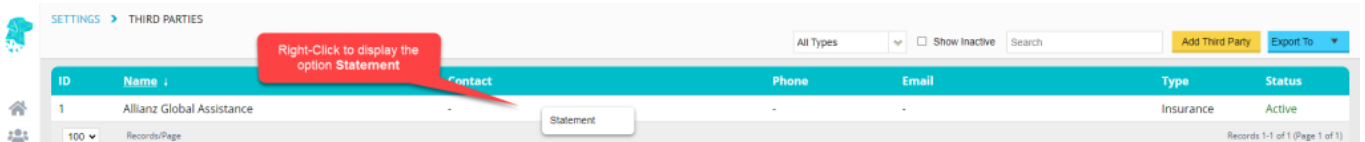
Facilities can now use the new **Global Restrict IP** function in **Settings > Security** to simultaneously restrict all users to a specific IP address. While the ability to restrict individual users is still available in **Settings > Users**, this new feature streamlines the process for applying IP Restrictions across the board.

Only users with the required access levels will be able to make amendments to these settings.



Third Party Statements

FYDO now enables users to generate statements for Third-Party companies by navigating to **Settings > Third Parties** and right-clicking on the required line.



A pop-up is displayed, allowing users to select the required dates before clicking **Print** to generate the statement.

Third Party Statement

Location: Shaes Private Hospital

From: 01/12/2023

To: 31/12/2023

Messages: All Messages

Buttons: Cancel, Print

[FYDO Hospital Update - 14/12/2023](#)

Theatre Screen - New Save Feature

We are excited to introduce a new feature on the **Theatre Screen** that allows users to seamlessly add, and save, information without closing the screen. The new **Save & Continue** button is particularly beneficial for facilities that need to input data during procedures, enabling real-time updates without the need to repeatedly reopen the screen.

The existing functionality of the **Save** button will remain unchanged and will now be called **Save & Exit**.

APPOINTMENTS > THEATRE SCREEN

Total 22,596.00

Buttons: Save & Exit, Save & Continue, Cancel

MRN 127 - MELON, Mrs Coco | DOB 07/07/1977 [46] Sex Female | Fund MPL | Location Shaes Private Hospital (QLD)

Adm No. 333 | Adm Date/Time 13/12/2023 06:00 | Dis Date/Time - | Dr/Surgeon PIERCE, Hawkeye | Anaesthetist LILMON, John

Theatre Visits

Anaesthetic Type: IV/Sedation | Anaesthetic Type: None | Planned Time in Theatre: []

Visit to Theatre: No Theatre Proce[] | ASA Score: []

First: [] | Date: 13/12/2023 | 0 mins

Pre-Op: [] | Complications: []

Anaesthetic Start: [] | Time in Theatre: [] | Surgical Time Out: [] | Positioned Time: [] | Procedure Start: [] | Procedure Finished: [] | Time Out Theatre: []

Scrub Nurse: [] | Scout Nurse: [] | Select Scrub Ni: [] | Select Scout Ni: []

Nurse/Assistant: [] | Other Nurse/Assistant: [] | Select Nurse/A: [] | Select Other Nu: []

Theatre Information

Recovery 1: [] | Recovery 2: [] | Recovery 3: []

Ready for Discharge/Ward: []

Side: [] | Pathology: []

Theatre On Hold: [] | Invoice On Hold: []

Theatre Complete:

Other Services

Code	Description	Qty	Date of Srv	Send Invoice To	Serial #	Data	Action
AL025	AcrySof Multipiece Models MNGOMA, MNGOAC	1	13/12/2023	Health Fund	[]	[]	X
AL005	DUOVISC VISCOELASTIC SYSTEM	1	13/12/2023	Health Fund	[]	[]	X

Unbilled Revenue Report Additions

Theatre ID and Theatre Name have been added to the **Unbilled Revenue Report > Excel - Raw Data Export**.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W
1	LocId	LocName	Patient	MRN	EpiNo	AdmDate	LOS	Fund	From	To	Desc	Fee	GST	Band	BandID	BedType	Qty	cPatCat	Item	ItemType	BillTo	TheatreID	TheatreName
26	1	Shaes Priv DAY, Doris		103	52	30/08/202	1	AHM	30/08/2023	30/08/2023	Endoscopic examin	450	0	2	0		1	D/O	32222	C	H	3	Theatre 3
27	1	Shaes Priv DEAN, James		102	39	22/08/202	1	MPL	22/08/2023	22/08/2023	SameDay Accommc	600	0	4	1		1	D/O	ACCOM	A		1	Theatre 1
28	1	Shaes Priv DEAN, James		102	44	20/11/202	1	MPL	20/11/2023	20/11/2023	Removal of one or i	888	0	3	0		1	D/O	32229	C	H	1	Theatre 1
29	1	Shaes Priv HAYNES, Corn		111	11	04/10/202	1	BUP	04/10/2023	04/10/2023	SameDay Accommc	300	0	3	2		1	D/O	ACCOM	A		1	Theatre 1
30	1	Shaes Priv JACKSON, Mic		104	10	09/08/202	1	BUP	09/08/2023	09/08/2023	SameDay Accommc	400	0	4	2		1	D/O	ACCOM	A		1	Theatre 1
31	1	Shaes Priv KNIGHT, Kathy		122	5	22/11/202	1	MPL	22/11/2023	23/11/2023	Accom - for 1 night	0	0		0	2		1	I/P	ACCOM	A	1	Theatre 1
32	1	Shaes Priv LETTERS, CAPI		124	4	02/10/202	1	ACA	02/10/2023	02/10/2023	SameDay Accommc	500	0	3	2		1	D/O	ACCOM	A		1	Theatre 1

Bug Fix - Invoice On Hold Feature

The issue that some users were experiencing with the Invoice On Hold feature not functioning correctly has now been resolved.

This feature gives facilities the ability to:

- Place an **Individual Health Fund** on hold (*Settings > Health Funds*)
- Place a **Head of Group Health Fund** on hold (*Settings > Health Funds*)
- Place an **Individual Episode** on hold (*Edit Appointment*)

SETTINGS > HEALTH FUNDS > 4 - AUSTRALIAN HEALTH MANAGEMENT GROUP LIMITED

LOCATION Shaes Private Hospital

Fund Details

ID: 4
Fund Code: AHM
Name: Australian Health Management Group Limited
Address: [Empty]
Suburb: [Empty]
Rehab Code: [Empty]

Phone: () - [Empty] Fax: () - [Empty]
Contact: [Empty]
Contact Email: [Empty]
Data Extract Email: [Empty]
Status: Active
Is this fund the head: No

Hospital Settings

Part of Group (Fees): Medibank Private Limited
Part of Group (Data Extract): --- Select ---
DRG Version: --- Select ---
Band Version: National
HCP Code: --- Select ---

Invoice on Hold: --- Select ---
Invoice Hold Start: [Calendar Icon]

Individual Health Funds, and Head of Group Health Funds, can be placed on hold here.
The Invoice Hold Start Date can also be utilised to place a fund on hold from a certain date. This will allow billing, of that health fund, to continue for dates prior to the Invoice Hold Start Date.

ECLIPSE Enabled
 Per Diem to SVB
 Treat as Uninsured
 Do not update prostheses fees

Prostheses ECLIPSE mapping
 Other ECLIPSE mapping
 Program Number not required

APPOINTMENTS > EDIT APPOINTMENT (127- MELON, COCO)

Booking Details

Location: Shaes Private Hospital

Theatre/List: Theatre 1 Roster: Select Roster

Dr/Surgeon: PIERCE, Dr Hawkeye

Surgical Assistant: Select Surgical Assistant

Other Surgical Assistant: Select Other Surgical Assistant

Anaesthetist: LENNON, Dr John

Anaesthetic (Primary): IV/Sedation Anaesthetic: None

Apmt Date: 13/12/2023 Time: 10:00 Adm #: 333

Appointment Type: Standard 30 Mins: 15

Proc Notes: Left Cat & IOL

Other Notes:
 B I U A

OEC Received OEC Checked IFC Completed

Admission Form Received Chart Ready Consent Received

Patient Category: Day Only Start at Day: 1 Discharge: 0

Accom Type: Accom - Medical Room Type: Private

Bed Notes:

Cancelled:

Booking Code 1:

Food Instructions:

Fasting Food: ? Fasting Fluids: ?

Planned Time in Theatre: Admission Time: 06:00 Procedure Time:

Program: ? NHTP: No ?

Inv Hold: [Dropdown]

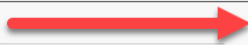
Flags: New Patient Interm Billing Medical Only MHR consent

Individual Episodes can be place on hold by utilising the Inv Hold field in the Edit Appointment Screen.

Each facility has the flexibility to customise **Invoice Hold Reasons** to accommodate their specific requirements for placing invoices on hold. This can be done, by a user with the required access levels, by navigating to **Settings > Hospital > Invoice Hold Reason**.

Hospital

- > Adjustments
- > Clinical Indicators
- > Close Accounting Period
- > Fees Management
 - Fees Setup
 - Minimum Benefits
 - Other Services
- > Field Defaults
- > ICD Management
 - Diagnosis Codes
 - Morphology Codes
 - Procedure Codes
- > Invoice Hold Reasons
- > Procedures
- > Theatre Management
 - Theatre Data
 - Theatre Rosters
- > Ward Management
 - Bed Tracking
 - Ward and Bed Data



For Individual Health Funds and Head of Group Funds that are placed on hold, users will receive the below alert if they attempt to bill an episode that is linked to an on-hold health fund. However, there

will be no visual cue in each individual appointment, as this field is intended to be used for placing only that specific episode on hold (e.g. Awaiting Pathology). This distinction ensures facilities can differentiate between a health fund being on hold and an individual episode being on hold, allowing them to utilise both features simultaneously if the need ever arises.

