

[FYDO Clinic Update 06/10/2023](#)

2 Step Authenticator App Additions

FYDO requires all users to complete the 2 Step Authentication process. However, they are given the option to use SMS, Email or an App to complete this verification.

Clinics are now able to **require** users to utilise an **Authenticator App** to complete the **Two Step Authentication Process**.

The Authenticator App is the most reliable & secure option for 2 Step Verification & clinics are able to enforce the use of this in **Settings > System Configuration**.

SETTINGS > SYSTEM CONFIGURATION

System Configuration SMS Account Counters Administrator File Transfer Email Notification

General

Auto Logout Time 30 Range between 5 - 180 (mins)

Auto File Numbering No

Appointment Display Time Show 12 hour time

Appointment Tabs Surname, First name – One line

Report Group Name Clinic Tour

IFC Document Type IFC

Default Document Type

Holding Bay Document Type

Preadmit Document Type Admission Form

OEC Document Type OEC

OEC Type Both Fund and Medicare

Raise Ticket Email ?

Webhooks

API key

Two Factor Authentication

Remember for 30 days

Communication Option Both Email or SMS

Enforce 2FA via App

Clinic

Booking 

Arrived 

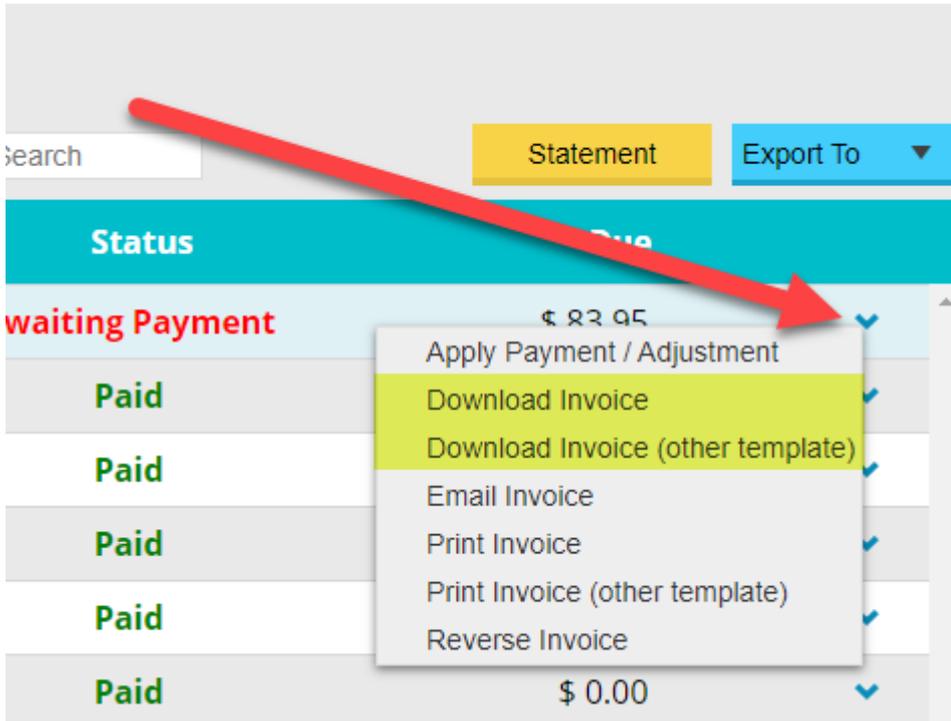
Seen by Doctor 

Billed 

Download Invoice

We have added a new **Download Invoice** option to the **Accounts** screen within a patient file.

Clinics who have direct printing setup for FYDO will benefit from this new option, as previously they were unable to download an invoice.



For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Hospital Update - 5/10/2023](#)

New Log for Deleted Theatre Rosters

There is a new log in **Settings > Logs** that shows when a Theatre Roster has been deleted, who deleted the roster & when.



Nursing Staff & Assistants can automatically populate in the Theatre Screen!

This wonderful new feature will reduce repetitive data entry to greatly improve efficiency!

The Nurses & Assistants, listed in the **Theatre Roster**, will now populate into the **Theatre Screen**

for any linked episodes as they are **Admitted**.

To utilise this new feature, add the known theatre staff into the Theatre Roster prior to admissions commencing.

THEATRE MANAGEMENT > THEATRE BOOKING > BOOKING (THEATRE 1)

Booking

Week Starting: 02/10/2023
Start Time: 08:00
End Time: 17:00 (540 Mins)

For

Location: Shaes Private Hosp
Theatre: Theatre 1
Surgeon: Murphy, Shaun
Anaesthetist: Starr, Ringo

Staff

Scrub Nurse	Victoria BECKHAM
Scout Nurse	Melanie BROWN
Nurse\Assistant	Melanie CHISHOLM
Other Nurse\Assistant	Emma BUNTON
Other	Geri HALLIWELL
Surgical Assistant	Pierce, Hawkeye
Other Surgical Assistant	House, Greg

As each patient is then admitted, the information in these fields is used to populate the Theatre Screen.

APPOINTMENTS > THEATRE SCREEN 

MRN 112 - BRANSON, Mr Richard DOB 18/07/1950 [73] Sex Male

Adm No. 292 Adm Date/Time 05/10/2023 07:41 Dis Date/Time -

Theatre Visits

Anaesthetic Type Anaesthetic Type

Visit to Theatre ASA Score

First Date

Pre-Op Complications

Anaesthetic Start

Time In Theatre

Positioned Time

Procedure Start

Procedure Finished

Time Out Theatre

Scrub Nurse Scout Nurse

Nurse/Assistant Other Nurse/Assistant

Surgical Assistant Other Surgical Assistant

Other Staff

Staff will then only need to amend a small number of episodes when they complete the Theatre Screen, after the theatre visit has been complete, as the majority of the fields will be populated for them already.

Amendments to the Documents Screen

For ease of identifying which Episode a document relates to, the User will now be able to see the **Admission Date** (instead of the admission number) on the documents screen.

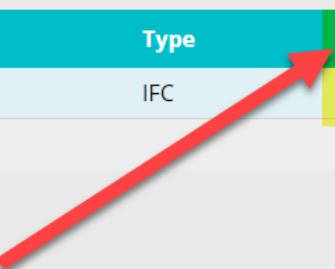
111 - HAYNES, Cornell

Patient Details **Other** Appointments Recalls Accounts Episodes Communication Documents

All Document Type Show deleted documents Admission

Document Name	Type	AdmDate	S	Created ↑
IFC 2023-01-24	IFC	25/01/2023	S	24/01/2023 <input type="text" value="Q"/> <input type="text" value="v"/>

Records/Page Records 1-1 of 1 (Page 1 of 1)



New Permission Levels

The access level that was listed as **Edit Episode Transactions**, which allowed users to delete and reverse transactions/invoices, has been amended into two separate access levels. This allows facilities to give users access to one of these functions & not the other if it is required. The settings for the new options, in each User Group, will be the same as was set for the old access level shown below.

Facilities will then be able to amend each one as required in **Settings > User Groups**

The image shows two screenshots of the 'Hospital Episode' settings page. The top screenshot shows the 'Old Option' 'Edit Episode Transactions' highlighted in yellow. A red arrow points from this option to a callout box that says 'This covers deleting and reversing transactions/invoices.' The bottom screenshot shows the 'New Options' 'Delete Transactions' and 'Reversals' highlighted in yellow. A green callout box labeled 'New Options' points to these two new options. The interface includes a list of permissions on the left and a grid of controls (ON/OFF, Allowed/Not Allowed, D/R/RW) on the right.

Permission	D	R	RW	Info
Admission	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Clinical Indicator	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Coding	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Create Invoice	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Create Invoice - Edit charges	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Discharge	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
DRG	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Permission	ON	OFF	Info
Edit Episode Transactions	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Episodes	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Excess - backdating date	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Excess - negative value	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Excess/Deposit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Theatre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Permission	D	R	RW	Info
Admission	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Clinical Indicator	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Coding	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Create Invoice	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Create Invoice - Edit charges	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Delete Transactions	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Discharge	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Permission	ON	OFF	Info
DRG	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Excess - backdating date	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Excess - negative value	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Excess/Deposit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
History and Episodes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reversals	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Theatre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2 Step Authenticator App Additions

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The Authenticator App is the most reliable & secure option for 2 Step Verification & facilities are able to enforce the use of this in **Settings > System Configuration**.

SETTINGS > SYSTEM CONFIGURATION

System Configuration SMS Account Counters Administrator File Transfer Email Notification

General

Auto Logout Time: 30 (Range between 5 - 180 (mins))

Auto File Numbering: No

Appointment Display Time: Show 24 hour time

Appointment Tabs: Surname, First name – One line

Report Group Name: Shaes Private Hospital

IFC Document Type: IFC

Default Document Type:

Holding Bay Document Type:

Preadmit Document Type: Admission Form

OEC Document Type: OEC

OEC Type: Fund only

Raise Ticket Email: [?]

Webhooks:

API key:

Two Factor Authentication

Remember for 30 days:

Communication Option: Both Email or SMS

Enforce 2FA via App: (highlighted with a red arrow)

Hospital

Booking: [Red Box] Recovery 1: [Light Green Box] Manual Admission Number:

Arrived: [Purple Box] Recovery 2: [Green Box] Allow referral to be entered without a referral date/period:

Admitted: [Light Blue Box] Recovery 3: [Dark Green Box] Alert when referral expired when editing an appointment:

Anaesthetic Bay: [Orange Box] Ready for Discharge/Ward: [Red Box] Invoicing only allowed if 'Theatre Completed':

In Theatre: [Blue Box] Discharged: [Light Blue Box] On admission, make patient fields mandatory:

On admission, alert to take excess if not yet collected:

Theatre Roster required when making bookings:

Changes to DRG Fee Setup

Facilities will no longer be required to enter **Short Stay or Long Stay Trims & Fees** if it isn't stipulated in their contract.

Additions to the Casebase Fee Setup

Facilities will now be able to add **Outlier Days** and **Outlier Rates** to their Casebase fees if their Health Fund Contract requires it.

Shaes Private Hospital Fund: BUP - BUPA Australia Part of BUP Start of Current Fee: 01/04/2023 End of Current Fee:

Same Day Fees Other Settings Casebase Fees Casebase Multi Item Fees Timebase DRG Fees Overnight Accommodation Fees

Actions: [Dropdown]

Current					Old					
MBS	Casebase	Procedure	Type	DVA	Outlier Days	Outlier Rate	Casebase	Procedure	Type	DVA
[Input]	0.00	0.00	Standard	[Input]	0	0.00	00	0.00	Standard	[Input]

Theatre Roster Additions

Facilities will soon be given the ability to add reasons for **Theatre Roster cancellations & delays** to assist in obtaining statistical & utilisation data.

In preparation for this new functionality we have allowed facilities to add customisable reasons for

the below fields:

- **Cancelled Reasons (Theatre Roster)**
- **Theatre Reasons for Delayed Finish**
- **Theatre Reasons for Delayed Start**

Adding reasons to these 3 fields in Settings now will ensure that your facility can **utilise this new function as soon as it is implemented in a future update!**

SETTINGS

General

- > Accommodation Categories
- > Appointment Types
- > Area Codes
- > Band Mappings
- > Booking Codes
- > Cancelled Reasons (Appointments)
- > **Cancelled Reasons (Theatre Rosters)**
- > Checkers - Letters
- > Departments
- > Deposit Types
- > Doctors
- > Doctor Specialities
- > Document Types
- > ECLIPSE Mapping
- > Health Funds
- > Health Fund Participants
- > Hospitals
- > Invoice / IFC Messages
- > Items
- > Item Types
- > Locations
- > Logs
- > Nurse List
- > Practices
- > Printer and Scanner Configuration
- > Program Numbers
- > Recall Reasons
- > Referral Types
- > Referring Doctors
- > SMS History
- > Staff Roles
- > System Configuration
- > Templates
 - Clinical Note Template
 - SMS Templates
 - Templates
- > Theatre Hold Reasons
- > Third Parties
- > **Theatre Reason for Delayed Finish**
- > **Theatre Reason for Delayed Start**
- > User Groups
- > Users
- > Webhooks

Bug Fix

The issue that some users were experiencing with previous Cancer Registry entries not displaying has been resolved.

[FYDO Hospital Update - 28/09/2023](#)

New Patient Address Logs

Any amendments to a patients address, suburb, state or postcode will now be documented in the Logs that can be found in Settings.

SETTINGS > LOGS

All Users 28/09/2023 27/09/2023 Search on Text MRN

Username	Message	Date Created
Shae Darr (Altura) (Backend)	Patient [MRN - 194] - Address 1 changed from '123 Cloud Close' to '7 Sunny Street', Suburb changed from 'CLOUDS CREEK' to 'SUNNYBANK HILLS', State changed from 'NSW' to 'QLD', Postcode changed from '2453' to '4109'	27/09/2023 10:58:21 AM

Bug Fix

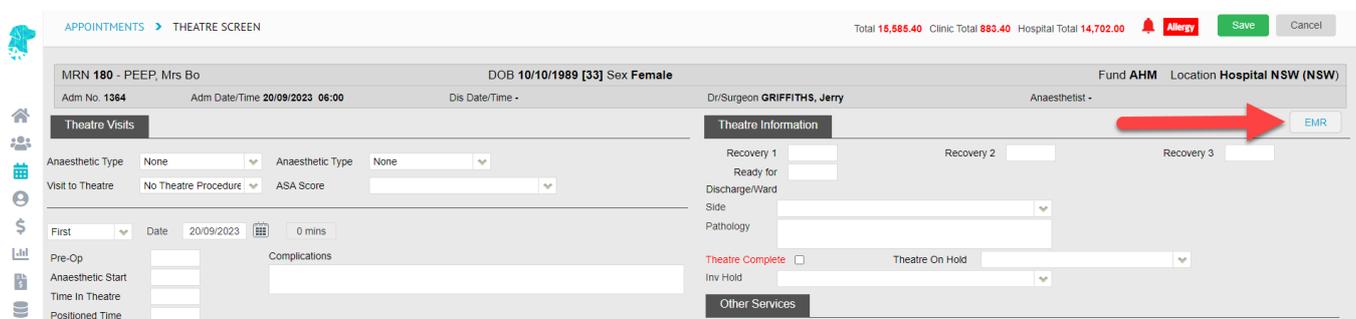
The issue that some users experienced when exporting the reports to Excel - Raw Data has now been resolved.

FYDO Hospital Update - 21/09/2023

Additional EMR shortcuts

Users will now be able to access the EMR shortcut from the **Theatre Screen** and from the **Episodes Screen > Right Click Menu**.

This will enable users to access the EMR more efficiently no matter what task they are undertaking.



APPOINTMENTS > THEATRE SCREEN

Total 15,585.40 Clinic Total 883.40 Hospital Total 14,702.00 Allergy Save Cancel

MRN 180 - PEEP, Mrs Bo DOB 10/10/1989 [33] Sex Female Fund AHM Location Hospital NSW (NSW)

Adm No. 1364 Adm Date/Time 20/09/2023 06:00 Dis Date/Time - Dr/Surgeon GRIFFITHS, Jerry Anaesthetist -

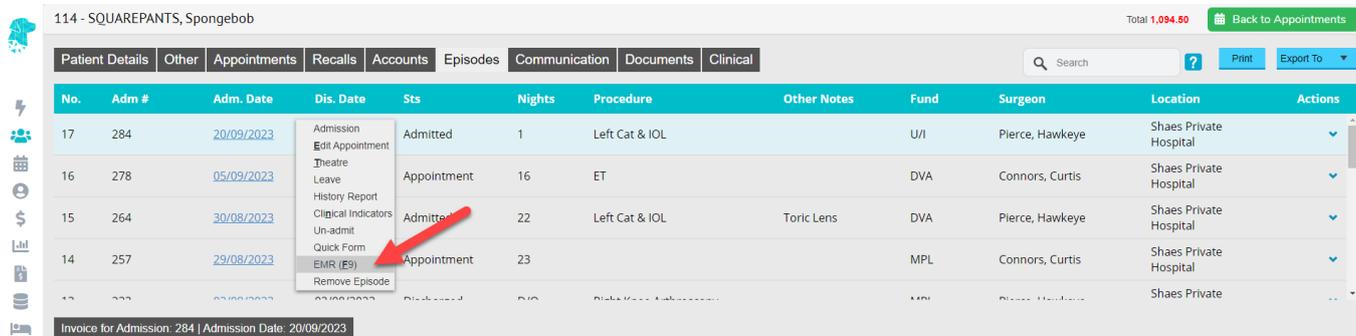
Theatre Visits Theatre Information EMR

Anaesthetic Type None Anaesthetic Type None

Visit to Theatre No Theatre Procedure ASA Score

Recovery 1 Recovery 2 Recovery 3

Ready for Discharge/Ward Side Pathology Theatre Complete Theatre On Hold Inv Hold Other Services



114 - SQUAREPANTS, Spongebob Total 1,094.80 Back to Appointments

Patient Details Other Appointments Recalls Accounts Episodes Communication Documents Clinical

No.	Adm #	Adm. Date	Dis. Date	Sts	Nights	Procedure	Other Notes	Fund	Surgeon	Location	Actions
17	284	20/09/2023		Admitted	1	Left Cat & IOL		U/I	Pierce, Hawkeye	Shaes Private Hospital	
16	278	05/09/2023		Appointment	16	ET		DVA	Connors, Curtis	Shaes Private Hospital	
15	264	30/08/2023		Admitted	22	Left Cat & IOL	Toric Lens	DVA	Pierce, Hawkeye	Shaes Private Hospital	
14	257	29/08/2023		Appointment	23			MPL	Connors, Curtis	Shaes Private Hospital	
13	233	03/08/2023	03/08/2023	Discharge	0	Right Eye Cataract		MPL	Pierce, Hawkeye	Shaes Private	

Invoice for Admission: 284 | Admission Date: 20/09/2023

Additional Wristband Option

Facilities are now able to link 2 different Wristband printers to FYDO to accommodate the printing of **Alert Wristbands** and **General Wristbands**.

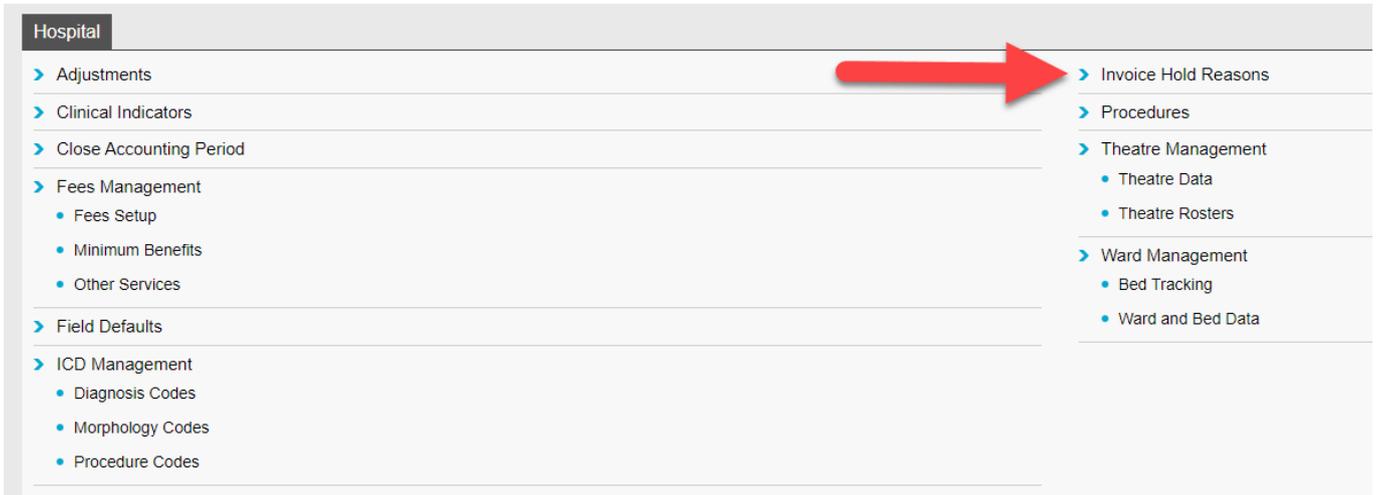
The screenshot shows a software interface for managing theatre appointments. On the left, there is a calendar for September 2023, with the 21st highlighted. Below the calendar are filters for Locations, Departments, and Doctors/Theatres. An 'Action' menu includes options like 'Walk Patient In' and 'Find Available Appointment'. The main area displays a table of appointments for three theatres. The appointment for 'SQUAREPANTS, Spongebob' at 09:30 is selected. A dropdown menu is open over this appointment, listing various actions such as 'Make an Appointment', 'Edit Episode', and 'Wristband'. A red arrow points to the 'Wristband' option, which has a sub-menu showing 'Wristband' and 'Red Wristband'.

Inv Hold field on Theatre Screen

The **Inv Hold** field has been added to the **Theatre Screen** to allow users to put an invoice on hold more efficiently from there if needed. This is the same field that is already on the Edit Appointment Screen and information populated in one screen will be displayed in the other screen.

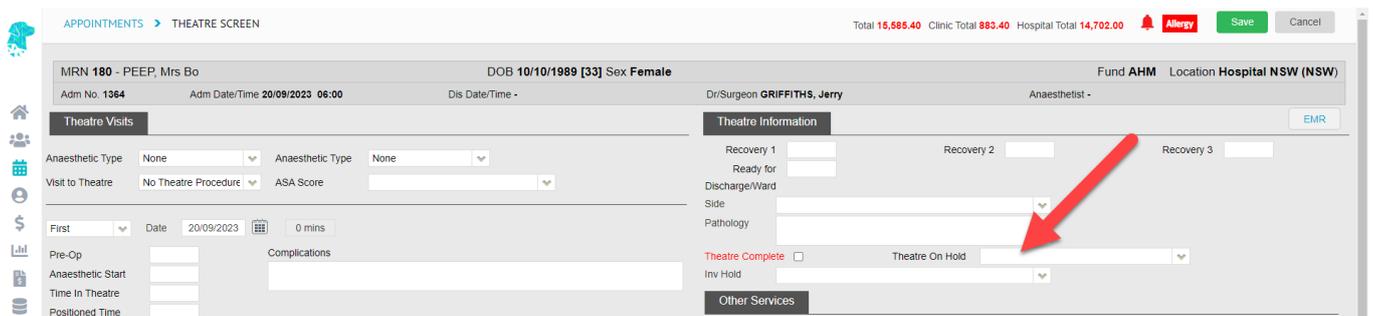
The screenshot shows the 'THEATRE SCREEN' form for patient MRN 180 - PEEP, Mrs Bo. The form is divided into 'Theatre Visits' and 'Theatre Information' sections. The 'Theatre Information' section includes fields for Recovery 1, 2, and 3, Discharge/Ward, Side, Pathology, Theatre Complete, and Theatre On Hold. A red arrow points to the 'Inv Hold' field, which is currently empty.

The Inv Hold reasons are completely customisable to suit the needs of each facility & can be added in **Settings > Invoice Hold Reasons**.



Theatre On Hold field on Theatre Screen

A new field has been added to the Theatre Screen to allow users to allocate a reason if the Theatre Complete box is unable to be ticked.

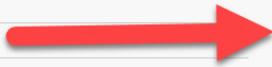


Facilities are able to customise the **Theatre On Hold** reasons in their own database to suit their needs in **Settings > Theatre Hold Reasons**.

SETTINGS

General

- > Accommodation Categories
- > Appointment Types
- > Area Codes
- > Band Mappings
- > Booking Codes
- > Cancelled Reasons
- > Checkers - Letters
- > Departments
- > Deposit Types
- > Doctors
- > Doctor Specialities
- > Document Types
- > ECLIPSE Mapping
- > Health Funds
- > Health Fund Participants
- > Hospitals
- > Invoice / IFC Messages
- > Items
- > Item Types
- > Locations
- > Logs
- > Nurse List
- > Practices
- > Printer and Scanner Configuration
- > Program Numbers
- > Recall Reasons
- > Referral Types
- > Referring Doctors
- > SMS History
- > Staff Roles
- > System Configuration
- > Templates
 - Clinical Note Template
 - SMS Templates
 - Templates
- > Theatre Hold Reasons
- > Third Parties
- > User Groups
- > Users
- > Webhooks



This new feature will allow users to easily identify what still need to be done in order to be able to tick the Theatre Complete box & invoice the episode.

SETTINGS > THEATRE HOLD REASONS

Show Inactive Search Add Theatre Hold Reasons Export To

Code	Name	Status	Action
120	Awaiting Certificate	Active	X
121	Awaiting Item # from Surgeon	Active	X
119	Awaiting Pathology	Active	X

100 Records/Page Records 1-3 of 3 (Page 1 of 1)

The **Billing Status Report** run for the **Report Type > Show not billed only** will then display this reason for ease of identification.

REPORTS > BILLING STATUS

Billing Status Report

Location: All Locations Report Types: Show not billed only Excludes episodes billed \$0 Excludes cancelled episodes Discharges between: From 20/09/2023 To 20/09/2023 Update

Doctor: All Doctors

1 of 1 100% Find | Next

Shaes Private Hospital

Billing Status Report for Discharges between 20/09/2023 to 20/09/2023
 'Not Billed' Only for All Locations and All Doctors

Patient Name	MRN	Admission Date	Discharge Date	Theatre Complete	Theatre On Hold	Fund	Surgeon	Pat Sts	Inv On Hold	Coding Canceled Sts
MUNRO, Marilyn	101	20/09/2023	20/09/2023	Awating Pathology		MPL	Murphy, Shaun	D	Contract Pending	

Total Patient : 1
 BillingStatusReport.ShaesPrivateHospital Page 1 of 1 Date: 20/09/2023 2:14 PM

Print Export To



There will be a new permission level to give users the ability to add Theatre Hold Reasons. As this is a new feature it will be set to **Deny** for all users by default & will need to be amended for the relevant User Groups.

Settings General

Accommodation Category	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Locations	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Appointment Types	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Nurse List	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Area Codes	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Practices	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Band Mappings	<input type="checkbox"/> D <input checked="" type="checkbox"/> R <input type="checkbox"/> RW	Program Numbers	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Booking Codes	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Recall Reasons	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Cancelled Reasons	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Referral Types	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Departments	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Referring Doctor	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Deposit Types	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	SMS Setup	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Doctors	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	SMS Templates	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Doctor Specialities	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Staff Roles	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Document Types	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	System Configuration	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
ECLIPSE mappings	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Templates	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Health Funds	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Theatre Hold Reasons	<input checked="" type="checkbox"/> D <input type="checkbox"/> R <input type="checkbox"/> RW
Hospitals	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Third Parties	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Invoices Messages	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	User Groups	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Items	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Users	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Item Types	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Users - Unblock	<input type="checkbox"/> ON <input checked="" type="checkbox"/> OFF



New My Health Record (MHR) Permission Levels

In preparation for the introductions of the FYDO/MHR integration there has been new permission levels added.

These levels will eventually enable users to **Upload to MHR** and then there is a separate permission level to allow users to **Remove from MHR**.

Currently these permission levels will not have any impact on the user or FYDO however facilities are able to give access to these functions now in order to prepare for the implementation of the MHR integration.

As these are new permission levels they will be set to **OFF** by default & will need to be turned **ON** for relevant staff.

Documents / Letter Editor

View	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF	New Letter	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF
Edit	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF i	Remove from MHR	<input type="checkbox"/> ON <input checked="" type="checkbox"/> OFF
Delete File	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF	Scan Documents	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF
Import File	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF	Upload to MHR	<input type="checkbox"/> ON <input checked="" type="checkbox"/> OFF



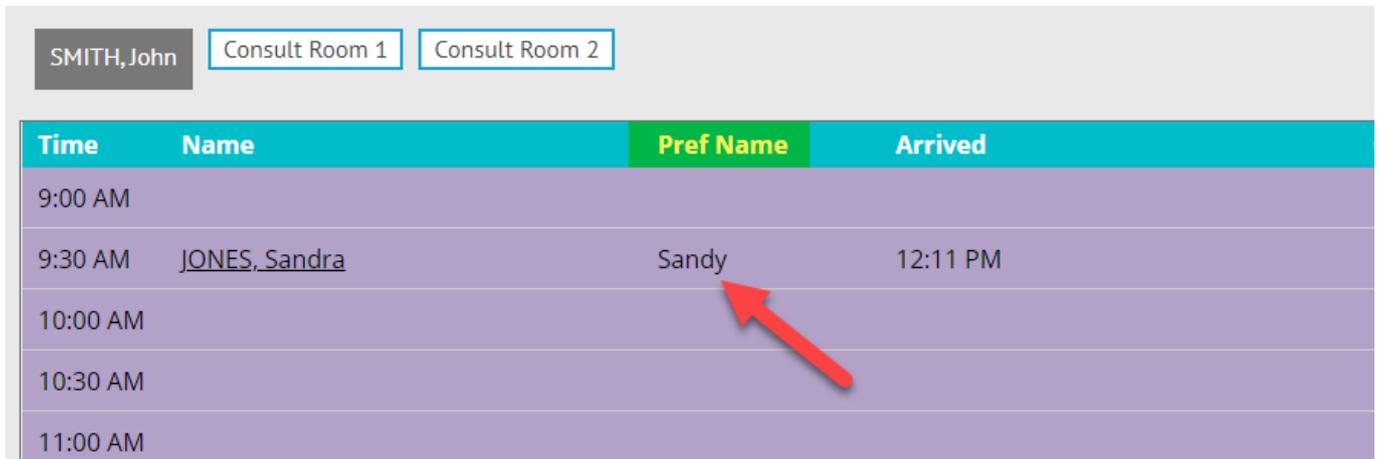
Bug Fixes

- The issues that some facilities were experiencing regarding VAED data extracts for overnight patients has been resolved.
- The issue that some users experienced when using the new Proc List default fields feature, to add Other Services, has been rectified.
- The issue that some users experienced with Reports > End of Day Banking has been fixed.

FYDO Clinic Update 18/09/2023

Appointments Screen Custom View Addition

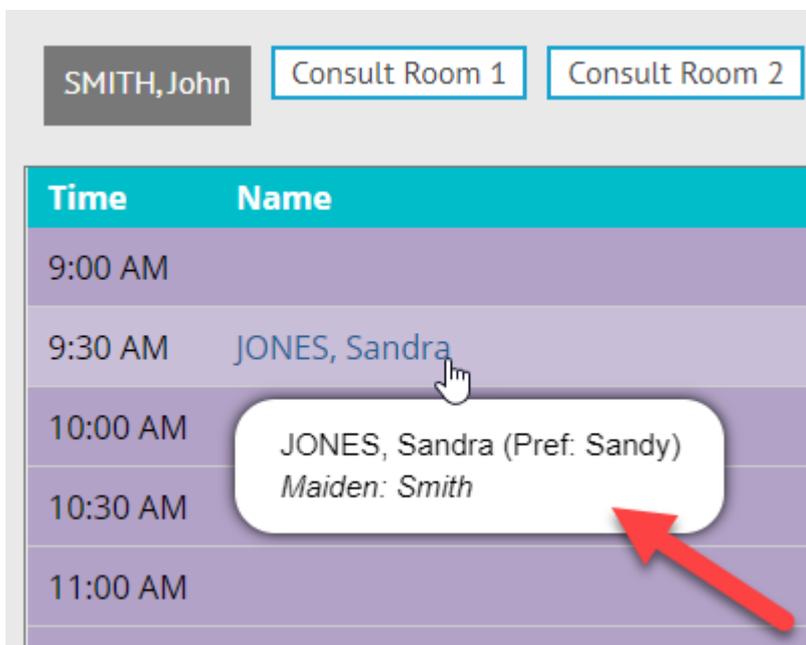
Users will now be able to create custom views that display the patient's **Preferred Name** on the Appointment Screen.



Time	Name	Pref Name	Arrived
9:00 AM			
9:30 AM	<u>JONES, Sandra</u>	Sandy	12:11 PM
10:00 AM			
10:30 AM			
11:00 AM			

Patient Name Hover Additions

When users hover over the patient's name, they will now be able to see the patients **Preferred Name** & their **Maiden Name**.



Time	Name
9:00 AM	
9:30 AM	JONES, Sandra
10:00 AM	
10:30 AM	
11:00 AM	

Tooltip: JONES, Sandra (Pref. Sandy)
Maiden: Smith

Bug Fix

- The issue some users were experiencing with being unable to reallocate payments has been resolved.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 14/09/2023

Procedure List Update

The long-anticipated addition to the **Proc Notes** field in the Edit Appointments screen has now been implemented & facilities can add default settings to their **Procedures** list to maximise efficiency when booking appointments. Please see our newsletter from Tuesday for more information:

[Procedures List Update Newsletter](#)

The screenshot displays the 'MAKE APPOINTMENT (818- DISNEY, WALT)' screen. The 'Booking Details' section includes fields for Location (Hospital NSW), Theatre/List (Theatre 1), Roster (07:00), Dr/Surgeon (GRIFFITHS, Dr Jerry), and Appointment Type (theatre). The 'Proc Notes' field is highlighted with a red arrow. The 'Fund Details' section shows Health Fund, Membership No., UPI (0), Excess (0.00), and Co-pay (0.00). The 'Items' section is empty. The 'Other Services' section is also empty. The 'Referring Details' section includes Previous Referrals, Referring Doctor, and Referral To fields. The 'Flags' section at the bottom includes checkboxes for New Patient, Interm Billing, and Medical Only.

Appointments Screen Custom View Additions

Users will now be able to create custom views that display information regarding **Certificates** for the episode. One option is to display a green tick once a certificate has been entered for the episode. The second option is to display the text that has been entered for the certificate. This new option will allow users to easily identify if the certificate has been entered prior to transmitting the claim via ECLIPSE.

Time	Name	Surgeon	Sts	Cert	Cert	Pref Name
7:00 AM						
7:30 AM						
8:00 AM	PEEP, Bo	GRIFFITHS, Jerry	A	✓	Certificate Text Shown Here	Bowie
8:30 AM						
9:00 AM						
9:30 AM						
10:00 AM						
10:30 AM						
11:00 AM						
11:30 AM						

Users also now able to display the patients **Preferred Name** on the Appointment Screen.

Time	Name	Surgeon	Sts	Cert	Cert	Pref Name
7:00 AM						
7:30 AM						
8:00 AM	PEEP, Bo	GRIFFITHS, Jerry	A	✓	Certificate Text Shown Here	Bowie
8:30 AM						
9:00 AM						
9:30 AM						
10:00 AM						
10:30 AM						
11:00 AM						
11:30 AM						

Patient Name Hover Additions

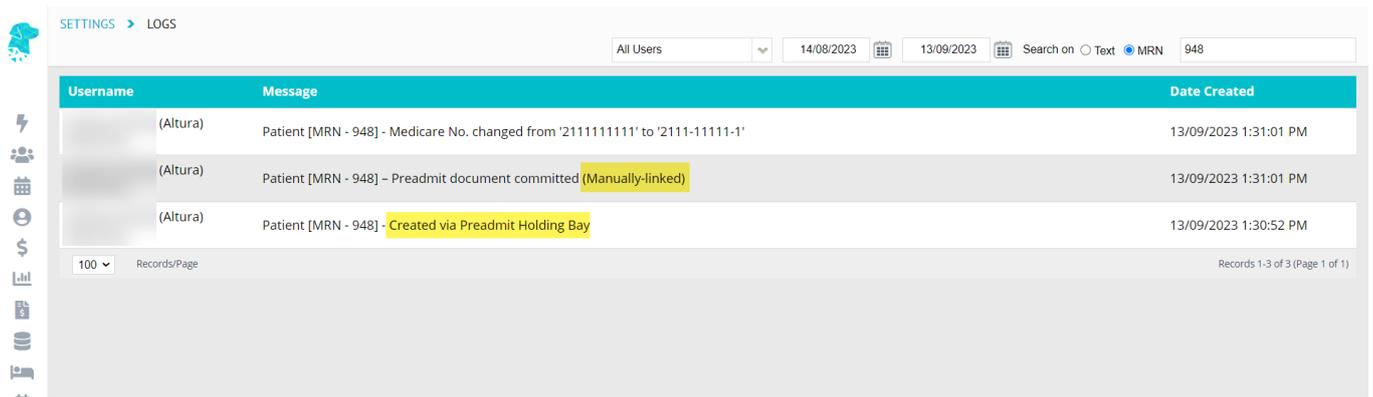
When users hover over the patient’s name they will now be able to see the patients **Preferred Name** & their **Maiden Name**.

Time	Name	Surgeon	Sts	Cert	Cert	Pref Name
7:00 AM						
7:30 AM						
8:00 AM	PEEP, Bo	GRIFFITHS, Jerry	A	✓	Certificate Text Shown Here	Bowie
8:30 AM	PEEP, Bo (Pref: Bowie) Maiden: Sheep					
9:00 AM						
9:30 AM						
10:00 AM						
10:30 AM						
11:00 AM						

New logs for Preadmit Holding Bay

Additional logs have been added to show if patient information has been updated by Preadmit paperwork being Automatically Linked or Manually Linked by a user.

Updates made to the patients' screen by Preadmit will also now be recorded in the logs.



Username	Message	Date Created
(Altura)	Patient [MRN - 948] - Medicare No. changed from '21111111111' to '2111-11111-1'	13/09/2023 1:31:01 PM
(Altura)	Patient [MRN - 948] - Preadmit document committed (Manually-linked)	13/09/2023 1:31:01 PM
(Altura)	Patient [MRN - 948] - Created via Preadmit Holding Bay	13/09/2023 1:30:52 PM

New Permission Level

Users can now be prohibited from amending fees while creating an IFC. This permission level works in conjunction with the already available option called **Create Invoice - Edit Charges** that enables a user to edit fees when creating an invoice.

Hospital Episode	
Admission	D R RW <i>i</i> DRG ON OFF <i>i</i>
Clinical Indicator	D R RW Excess - backdating date Allowed Not Allowed
Coding	D R RW Excess - negative value Allowed Not Allowed
Create Invoice	ON OFF Excess/Deposit D R RW
Create Invoice - Edit charges	ON OFF History and Episodes D R RW
Delete Transactions	ON OFF Reversals ON OFF
Discharge	D R RW <i>i</i> Theatre D R RW

[FYDO Hospital Newsletter - 12/09/2023](#)

Procedure List Update

Following the exciting announcement in our Hospital Update Newsletter on the 19th of July 2023 ([FYDO Hospital Update - 19.07.2023](#)), regarding the new **Procedure List** features, we are pleased to announce that **Phase 2** will be implemented into FYDO this week which will result in it being fully functional.

The new feature allows facilities to pre-set default fields for any item in their **Proc Notes** list. This will result in certain fields automatically populating when that particular procedure is selected. Reducing repetitive data entry, when adding appointments, resulting in a much more efficient process for users.

[Facilities can prepare for this new update by adding defaults into FYDO now!](#)

Procedure List defaults can be added in **Settings > Procedures** by either double clicking on an existing entry or utilising the "Add Procedure" option to make a new entry.

Fields that can be defaulted are:

- Anaesthetic Type
- Appointment Minutes
- Item Numbers
- Other Services

SETTINGS > PROCEDURES > EDIT PROCEDURES

Procedure: Left Cat & IOL
Ana Type: IV/Sedation
Mins: 15
Status: Active

Code	Description	Band	Action
42702	Lens extraction and insertion of intraocular lens, excluding surgery performed for the correction of refractive error except for anisometropia greater than 3 diopres following the removal of cataract in the first eye (Anaes.)	6	X

Other Services

Code	Description	Action
AL025	AcrySof Multipiece Models MN60MA, MN60AC	X
AL005	DUOVISC VISCOELASTIC SYSTEM	X

There is **no requirement to add these defaults**. Facilities that choose not to utilise this feature will notice no change in the way that the appointments screen functions. There is also no requirement to add **ALL** defaults and FYDO will allow users to add only the defaults that they wish.

However, to ensure that this feature doesn't negatively impact customers that choose **NOT TO** use it, we need to make you aware of exactly how it will work:

- Procedures **WITH** default fields set in **ALL** options will populate all relevant fields
- Procedures **WITH** default fields set in **SOME** options will populate only the fields with defaults & other fields will still need to be added manually
- Procedures **WITHOUT** default fields set will not populate any fields & all information will need to be added manually
- Fields can be amended after the default has been added however if another option from **Proc Notes** is selected, after the amendment is made, the field will be reverted to the set default
- If a user selects an option from Proc Notes that **DOES** have defaults set but then makes an amendment to another option, that **DOESN'T** have defaults set, FYDO **WILL NOT** remove any options added by the first selection. The user will need to manually remove any items that are no longer required. This has been done deliberately to ensure that items are not inadvertently removed for our facilities that do not wish to utilise this feature.

APPOINTMENTS > MAKE APPOINTMENT (818- DISNEY, WALT) Total 0.00 Clinic Total 0.00 Hospital Total 0.00 Save Cancel

Booking Details

Location: Hospital NSW
 Theatre/List: Theatre 1 Roster: 07:00
 Dr/Surgeon: GRIFFITHS, Dr Jerry
 Surgical Assistant: Select Surgical Assistant
 Other Surgical Assistant: Select Other Surgical Assistant
 Anaesthetist: JONES, Dr Tom
 Anaesthetic (Primary): General Anaesthetic: None
 Apmt Date: 12/09/2023 Time: 08:00 AM Adm #: Mins: 30
 Appointment Type: theatre
 Proc Notes:
 Other Notes:
 OEC Received OEC Checked IFC Completed
 Admission Form Received Chart Ready Consent Received
 Patient Category: Day Only Start at Day: 1 Discharge: 0
 Accom Type: Accom - Medical Room Type: Shared
 Bed Notes:
 Booking Code 1: Booking Code 2:
 Food Instructions:
 Planned Time in Theatre: Admission Time: Procedure Time:
 Program: ? NHTP: No ? Inv Hold:
 Flags: New Patient Intern Billing Medical Only

Fund Details

Health Fund:
 Membership No.: UPI: 0 Excess: 0.00 Co-pay: 0.00
 Insurance Status: Full Fee Claim Details

Items

Code	Description	Band	Action

Other Services

Code	Description	Qty	Date of Srv	Send Invoice To	Action
		0			

Referring Details

Previous Referrals:
 Referring Doctor: Referral To:
 Search for a Referring Doctor: Search for a Referral To:
 Referral Date: Period: First Consult:
 Site Referral (global)

Save Cancel

Please feel free to contact us should you have any questions regarding

[FYDO Hospital Update - 5/9/2023](#)

Health Fund Codes can now be edited

Users are now able to edit the **Fund Code** for existing health funds. This will assist in ensuring all fund codes are correct for ECLIPSE transmissions & enable them to be amended should they ever change. Users will be given an alert if the code they are entering already exists in their database.

SETTINGS > HEALTH FUNDS > 58 - CUA HEALTH LIMITED LOCATION: Hospital NSW ? Save Cancel

Fund Details

ID: 58
 Fund Code: CHF
 Name: CUA Health Limited
 Address:
 Suburb:
 Rehab Code: ?

Phone: () -
 Contact:
 Contact Email:
 Data Extract Email:
 Status: Active
 Is this fund the head of a group of funds? No

Hospital Settings

Part of Group (Fees): --- Select ---
 Part of Group (Data Extract): --- Select ---
 DRG Version: --- Select ---
 Band Version: National
 HCP Code: CPS
 Invoice on Hold: --- Select --- ?
 Invoice Hold Start:

Fund Agreement ?
 Include in HCP Data Extract
 ECLIPSE Enabled
 Per Diem to SVB ?
 Treat as Uninsured ?
 Don't update prostheses fees

OS Prostheses ECLIPSE mapping ?
 OS Other ECLIPSE mapping ?

Save Cancel

Added Health Fund Audit Logs

Any changes made to Health Fund Details in **Settings > Health Funds** will now be listed in the

audit logs.

Username	Message	Date Created
Shae Darr (Altura) (Backend)	Health Fund [ID - '84', Fund Code - 'NEW', LocID - '2'] Edited : Fund Code Changed From 'NEW' to 'NHF'.	04/09/2023 11:14:04 AM
Shae Darr (Altura) (Backend)	Health Fund [ID - 84] - name changed from 'The NHF' to 'The New Health Fund'	04/09/2023 11:13:51 AM

[FYDO Hospital Update - 14/08/2023](#)

New GST Report

There has been a new GST Report added to FYDO that allows users to easily run GST reports on a **Cash Basis** or an **Accrual Basis** for any selected timeframe.

Reports - Hospital

Financial Reports

- ☆ Adjustments
- ☆ Arrears
- ☆ Billing Status
- ☆ Deleted Transactions
- ☆ Doctors Totals
- ☆ **GST**
- ☆ Other Services Revenue
- ☆ Payments
- ☆ Revenue
- ☆ Unbilled Revenue

New Audit Logs

There are now additional audit logs available in FYDO for the updating of certain patient detail fields.

The logs can be accessed by using the **More Actions** drop down at the top of the patient screen & clicking on **Audit Logs**.

180 - PEEP, Bo Total 14,446.40 Clinic Total 883.40 Hospital Total 13,563.00

Patient Details | Other | Appointments | Recalls | Accounts | Episodes | Communication | Documents | Clinical

Patient # 180 | File Num | External ID
 Title Mrs
 First Name Bo | Middle Name
 Last Name PEEP | Maiden Name
 Pref. Name

Health Fund
 Fund Name AHM - Australian Health Management Group Ltd
 Membership 12345678
 Insurance Status Full Fee
 Alias Name | Alias Surname

More Actions
 Audit Logs
 Delete Patient
 Eligibility Check (OEC)
 Label
 Merge

This will open the FYDO Logs page & display amendments that have been made to the selected patient.

SETTINGS > LOGS

All Users | 09/02/2023 | 09/08/2023 | Search on Text MRN | 180

Username	Message	Date Created
Shae Darr (ACSS) (Backend)	Patient [MRN - 180] - Allergies changed from 'None' to 'Sheep', Alert changed from 'None' to 'Diabetic'	09/08/2023 2:09:04 PM
Shae Darr (ACSS) (Backend)	Patient [MRN - 180] - Date of Birth changed from '03/05/1989' to '10/10/1989'	09/08/2023 2:08:31 PM
Shae Darr (ACSS) (Backend)	Patient [MRN - 180] - Middle Name changed from 'None' to 'Bo', Maiden Name changed from 'None' to 'Sheep'	09/08/2023 2:08:04 PM
Shae Darr (ACSS) (Backend)	Patient [MRN - 180] - Sex changed from 'Male' to 'Female', Gender changed from 'None' to 'Woman, or girl, or female'	09/08/2023 2:00:55 PM

100 Records/Page Records 1-4 of 4 (Page 1 of 1)

The Logs page now also allows users to search for **MRNs** or **Text** information as highlighted above.

Bug Fix

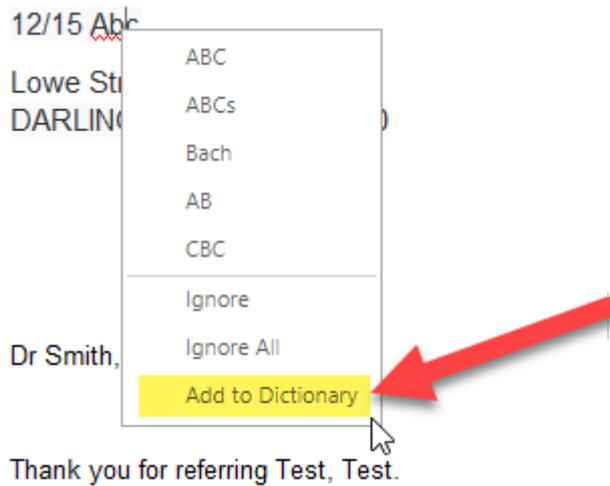
The issue that affected all database templates, documents & groupers has been resolved.

[FYDO Clinic Update 03/08/2023](#)

Letters - Adding Words to the Dictionary

Users are now able to add words to the **Dictionary** when typing **Letters**.

When a word is underlined with red that you would like added to the **Dictionary**, simply **Right Click > Add to Dictionary**.



IFC Message

We have added the option **IFC Message**, this gives users the ability to add a customised message or choose a message already created.

To create **IFC Messages** that will be stored as an option from the drop-down, go to **Settings > Invoice/IFC Messages**.

PATIENTS > INFORMED FINANCIAL CONSENT

MRN 102

Bill Type Private - Patient (Outpatient)

DOS	Item	Description
03/08/2023	110	Professional attendance at consulting r

IFC Message

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>