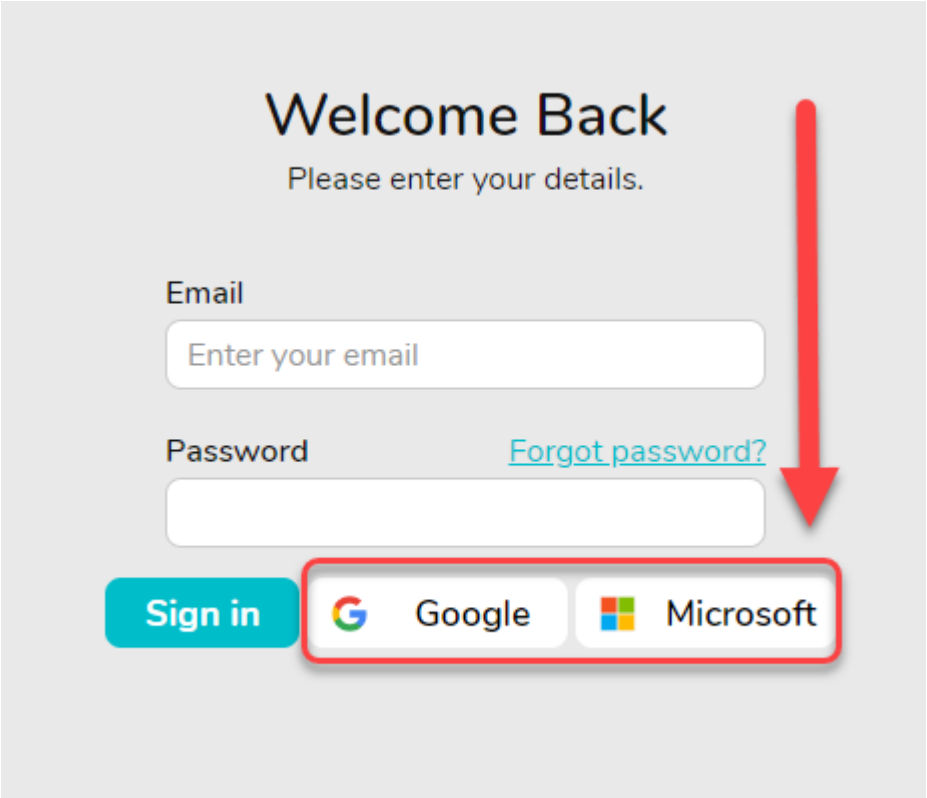
FYDO Clinic Update – 24/05/2024

SSO – Single Sign On

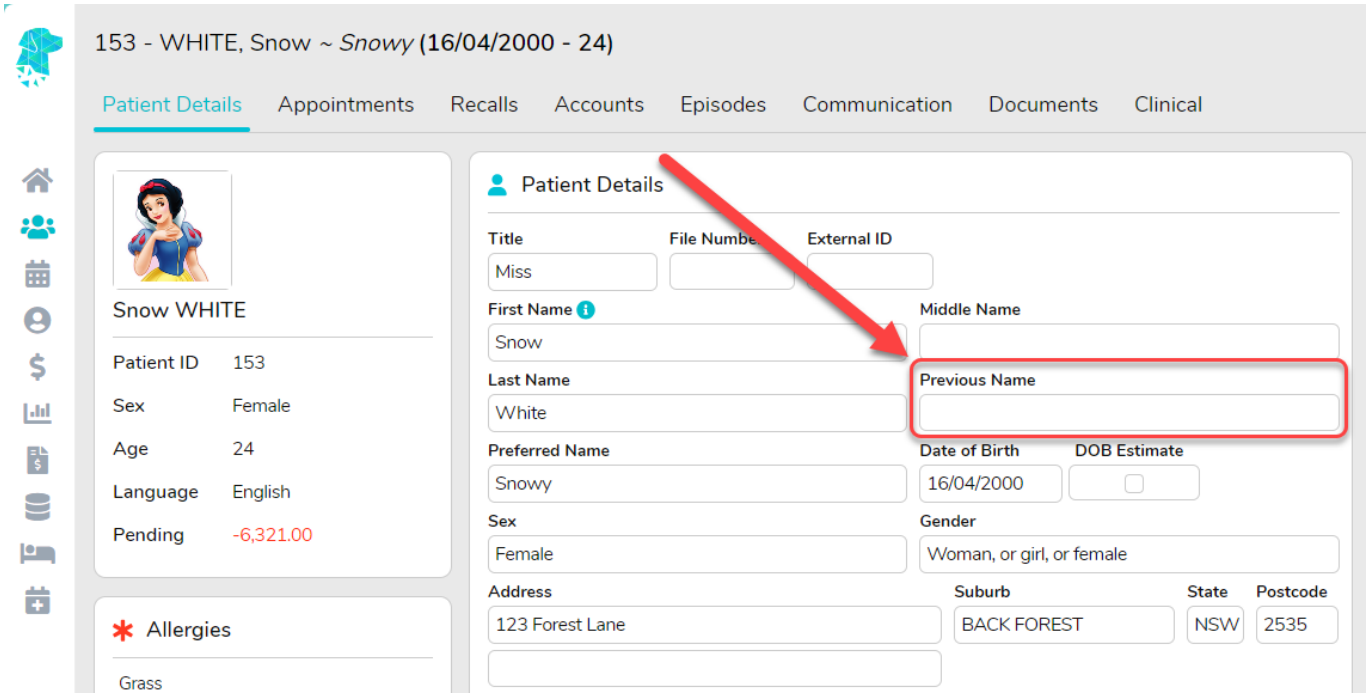
FYDO now gives users, and facilities, the option to utilise Single Sign On (SSO). Please click on the link below to view our wiki page for more information on this feature.

Single Sign On with FYDO



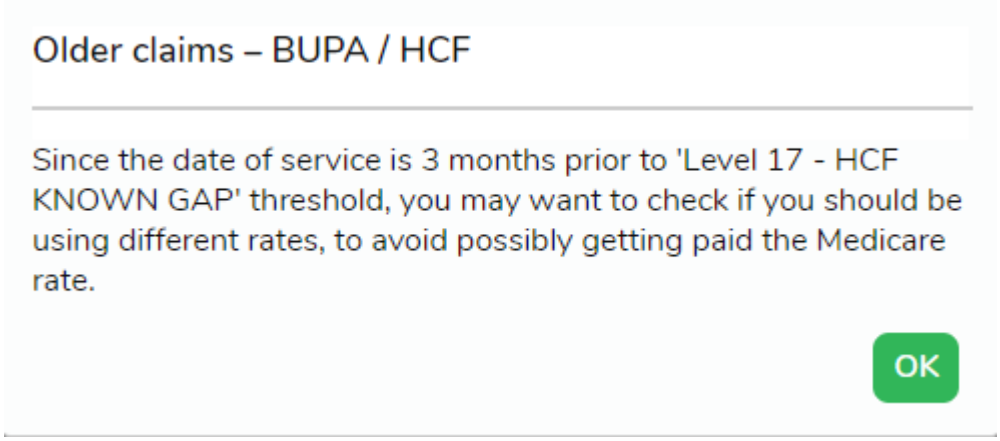
Rename Maiden Name field to Previous Name

To enhance the usability of the **Maiden Name** field, we have now renamed it to **Previous Name.** This change will be reflected across all screens in FYDO.



Billing Alert for HCF/BUPA Backdated Claims

When billing a patient whose health fund cover is with HCF or BUPA, if the date of service is 3 months prior to the fee levels threshold date, the below alert message will pop-up.



We have introduced this alert message to help avoid preventable rejections and underpayments due to incorrect fees being used for backdated claims.

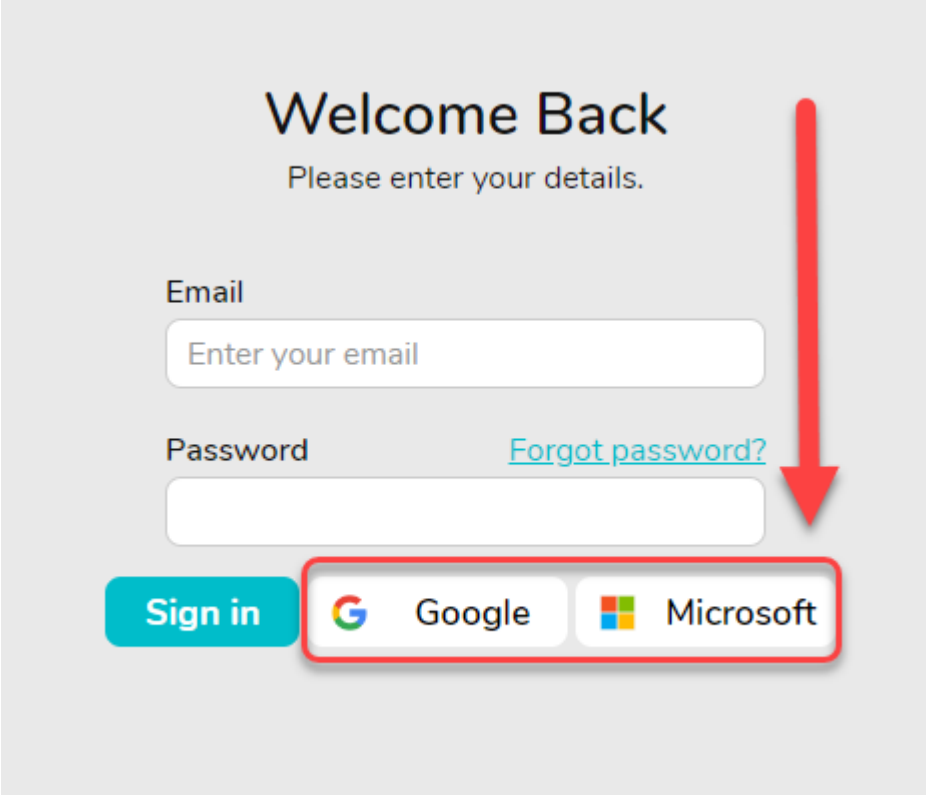
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 24/05/2024

SSO – Single Sign On

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Single Sign On with FYDO

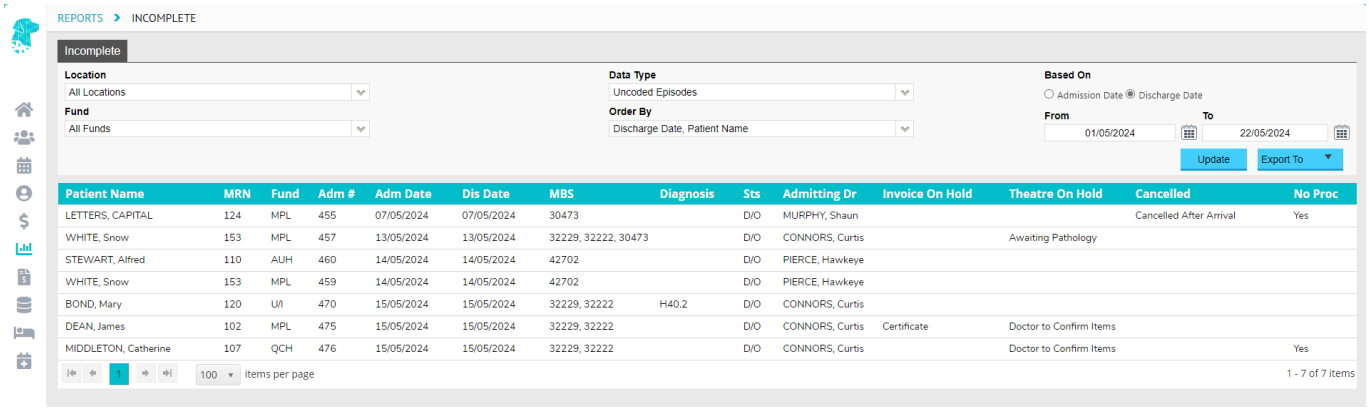


New Interactive Reports

We have added to our Interactive Reports collection with new additions to the:

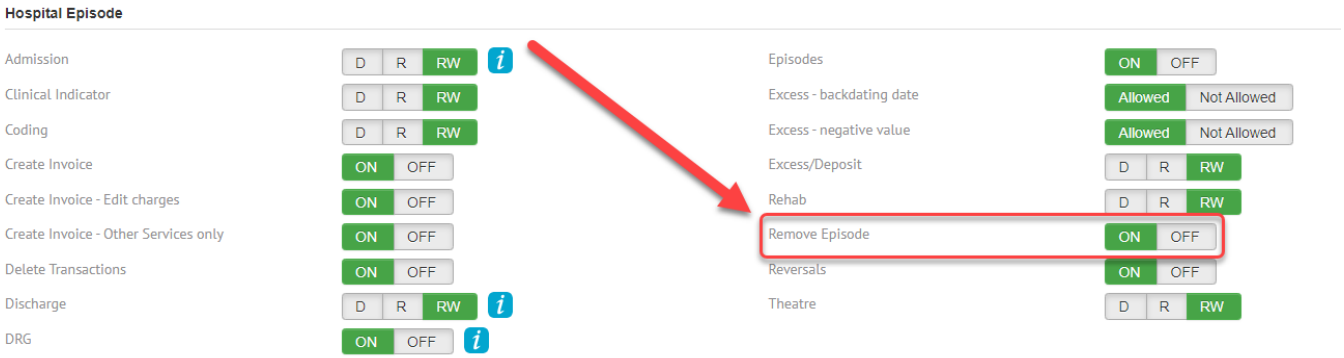
- Incomplete > Uncoded Episodes Report
- Incomplete > Ungrouped Episodes Report

These reports have been fitted out with the famous FYDO Right-Click menu, to allow users to easily and efficiently complete tasks at hand. With essential information being displayed, and columns that can be sorted this report will assist in efficiently and workflow improvements for facilities.



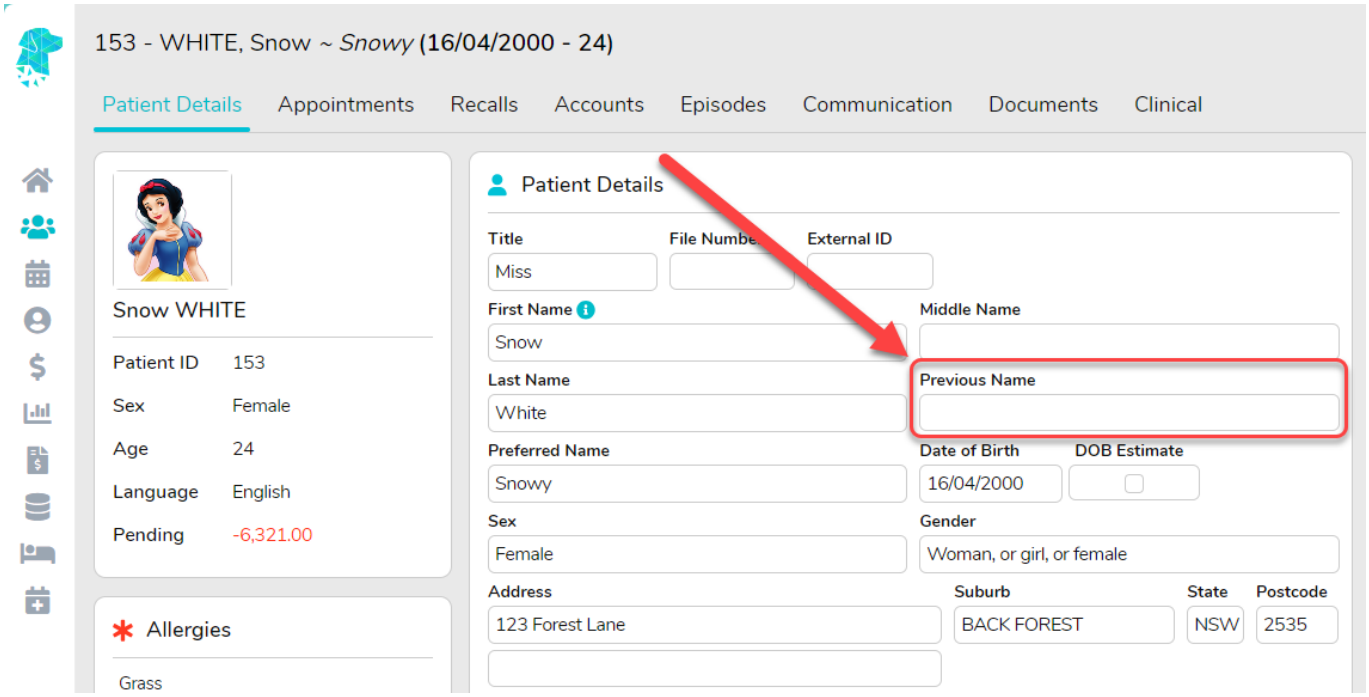
Removing Episodes – New Permission Level

A new permission level that allows facilities to restrict the ability to **Remove Episodes** from FYDO. Since this function was previously available to all users, it will be defaulted too **ON.** Facilities wishing to restrict this functionality from certain User Groups will need to change the setting to **OFF.**



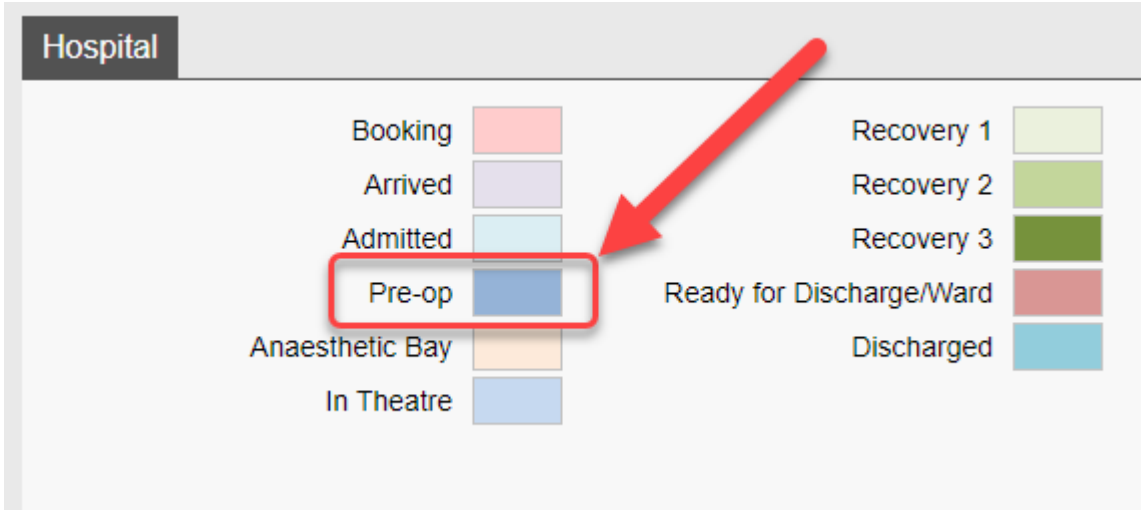
Rename Maiden Name field to Previous Name

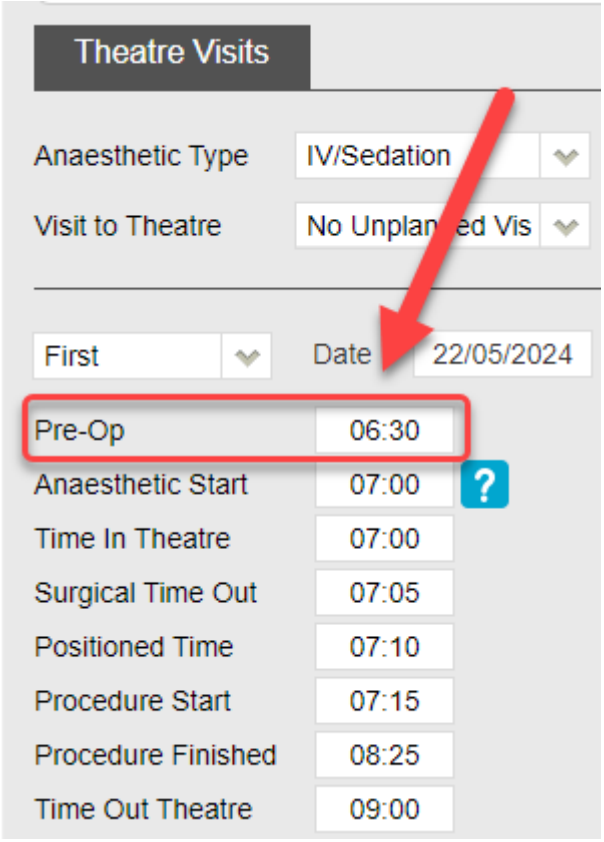
To enhance the usability of the **Maiden Name** field, we have now renamed it to **Previous Name.** This change will be reflected across all screens in FYDO.



New Colour Coding Option for Pre-Op

Facilities, that utilise the **Status View** in the Appointments Screen, are now able to set a colour for when patients enter **Pre-Op**. This colour will be triggered as soon as a time is added to the **Pre-Op field** on the **Theatre Screen**.



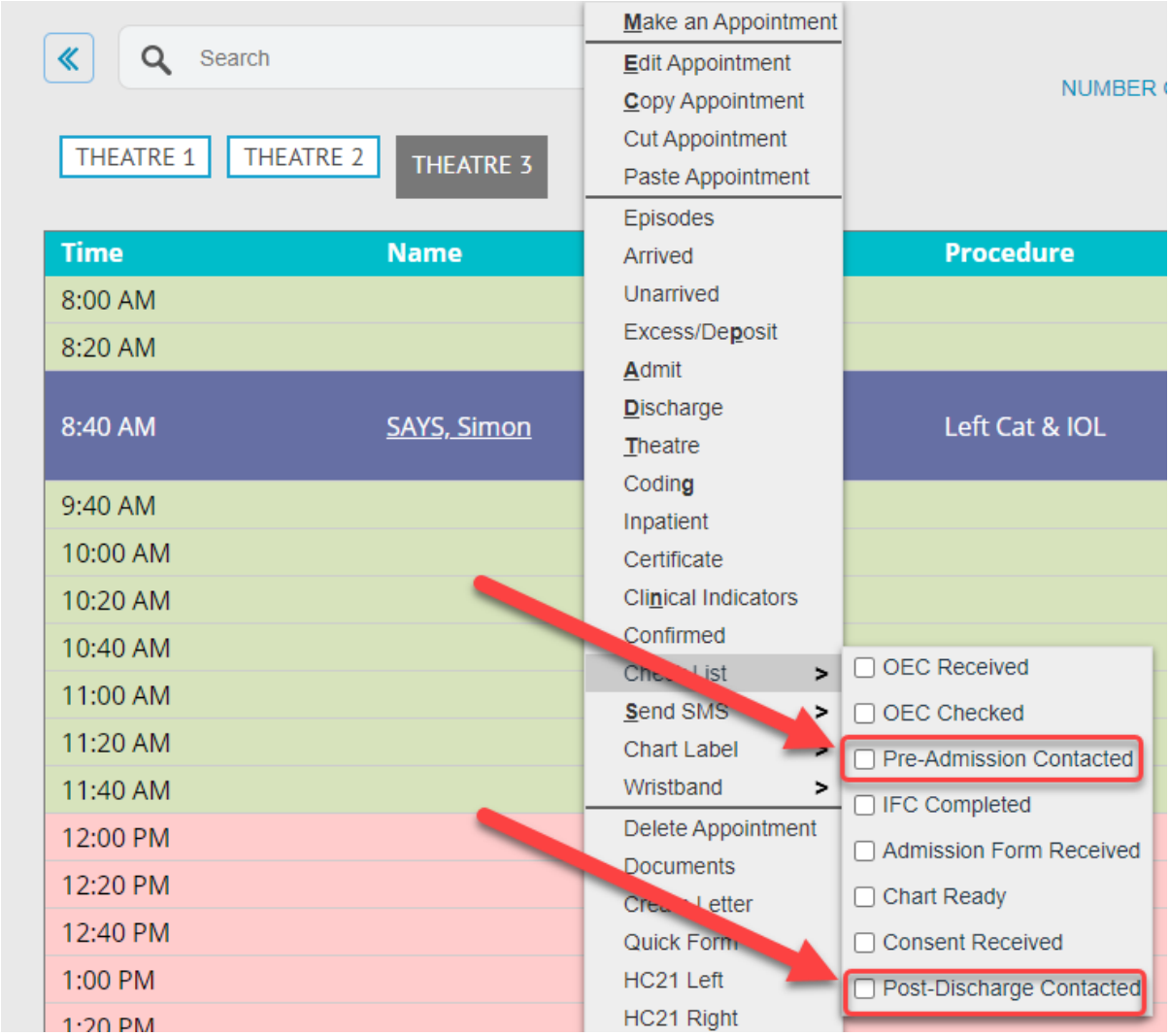


New Check List Options Added

There are now two new **Check List Options** added for facilities to utilise to assist in workflow and the completion of tasks.

- Pre-Admission Contacted
- Post-Discharge Contacted

These options are accessible from the **Right-Click Menu > Checklist** or from the **Edit Appointment Screen**.



Bug Fix

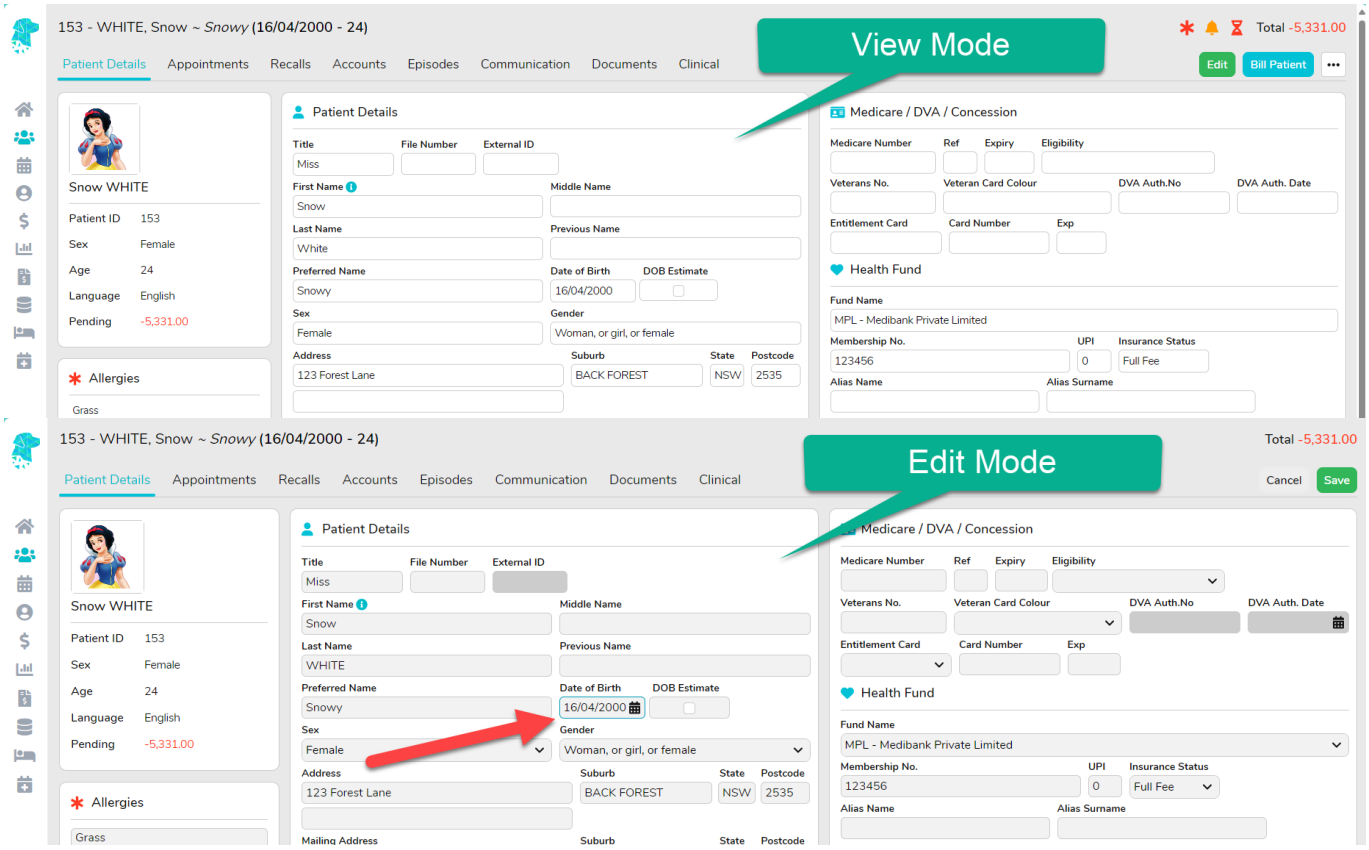
A couple issues, affecting the new theatre time checkers, have been resolved.

FYDO Clinic Update – 17/05/2024

Patient Screen Amendments

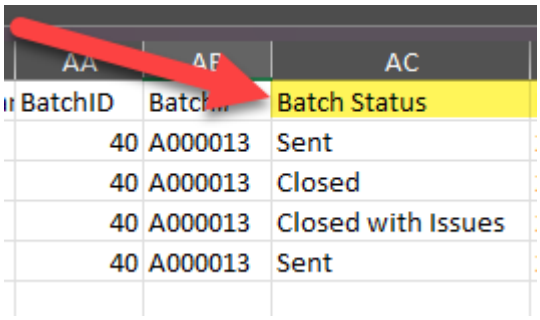
Following the launch of our **New Patient Screen,** we received some wonderful feedback that has helped us enhance it even further:

- In **View Mode,** each field is **outlined.**
- In **Edit Mode,** each field is both **outlined** and **shaded.**
- In **Edit Mode,** the selected field is indicated with a **blue outline.**



Transactions Report – Additional Data to Raw Data Export

The **Batch Status** of an invoice will now be included in the Transactions Report when exported in Raw Data format.



AA	AB	AC
BatchID	Batch...	Batch Status
40	A000013	Sent
40	A000013	Closed
40	A000013	Closed with Issues
40	A000013	Sent

Bug Fixes:

- Some users were experiencing issues uploading documents. This has now been resolved

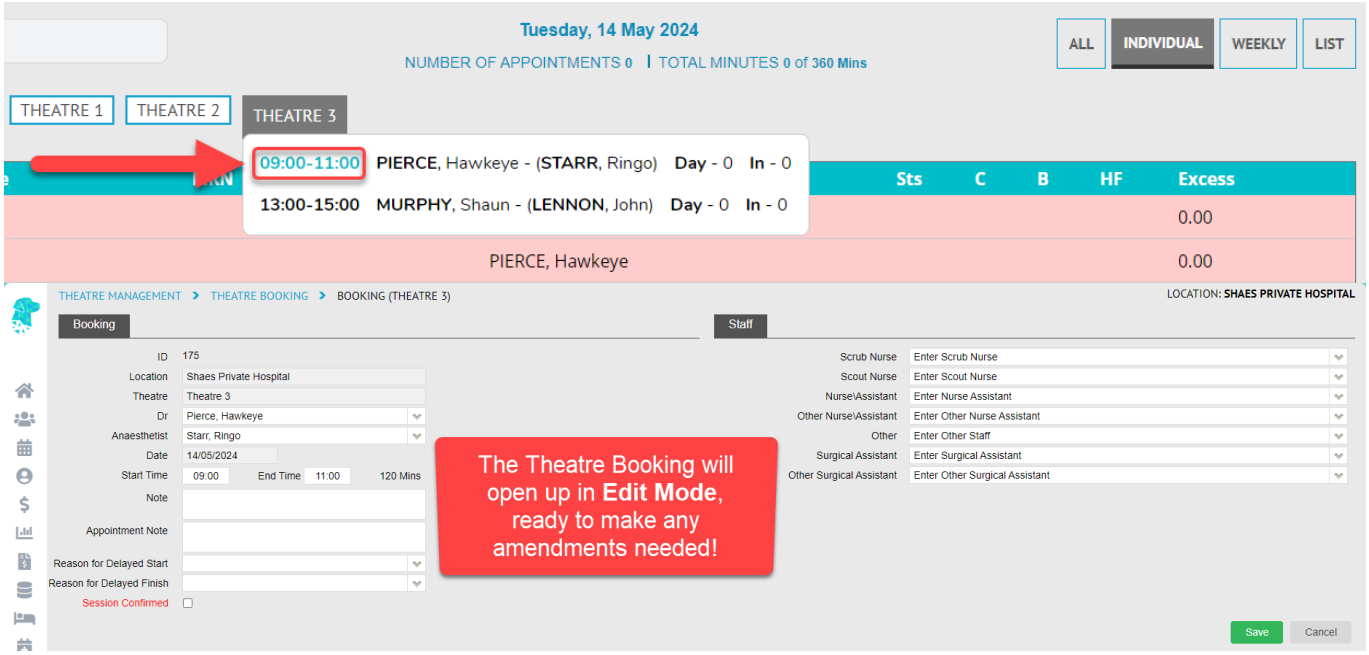
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For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 17/05/2024

New Hyperlink for Theatre Rosters

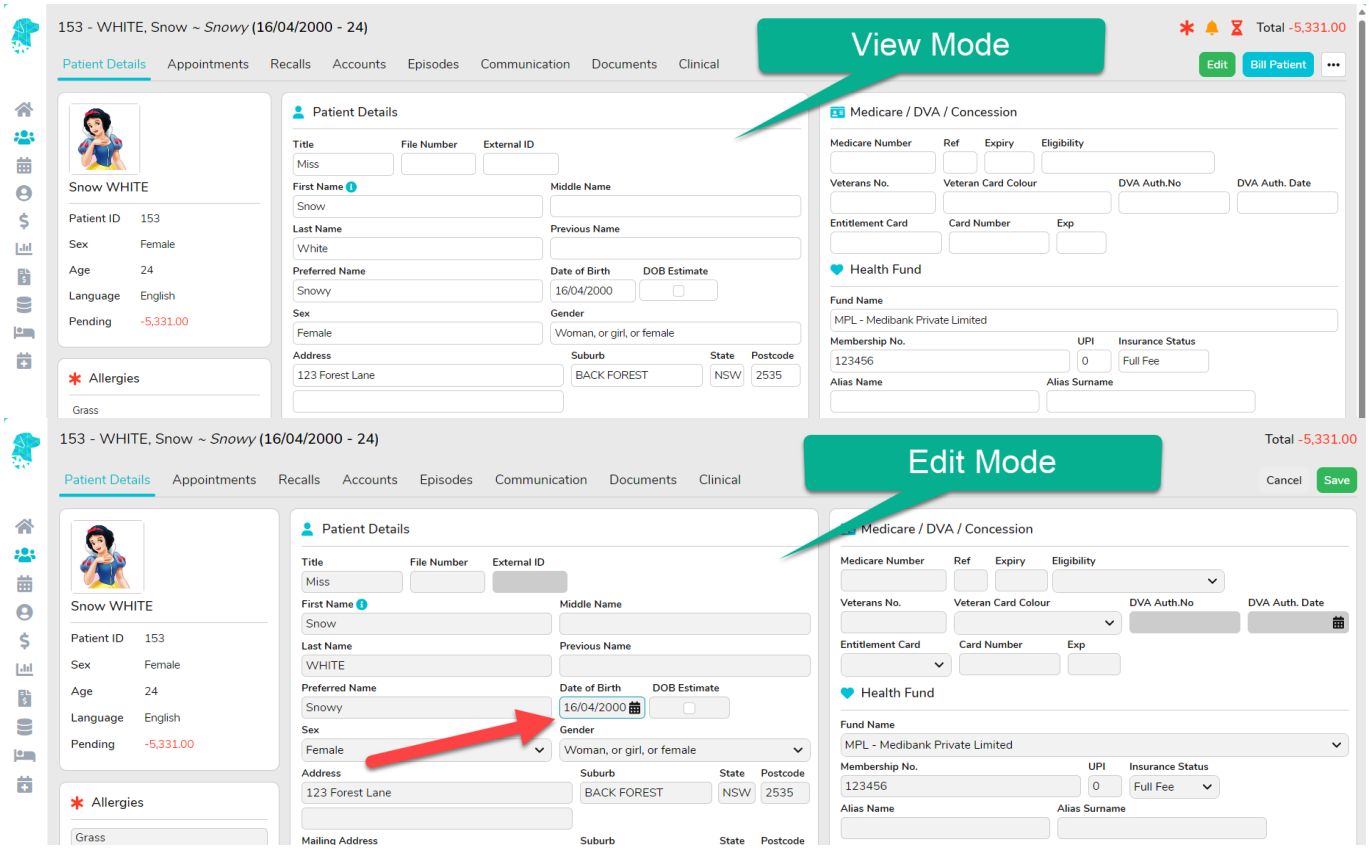
This time-saving feature will make updating Theatre Rosters a breeze! With a Hyperlink added to the **time**, users can now click on the session times, and a new window will open, allowing them to easily amend the roster. Simply close the tab once finished, ensuring you don't lose the day you are working on in the Appointments Screen!
Need to change the Anaesthetist for the session? Just click on the hyperlink!
Need to add Notes or Theatre Staff to the Theatre Booking? Just click on the hyperlink!



Patient Screen Amendments

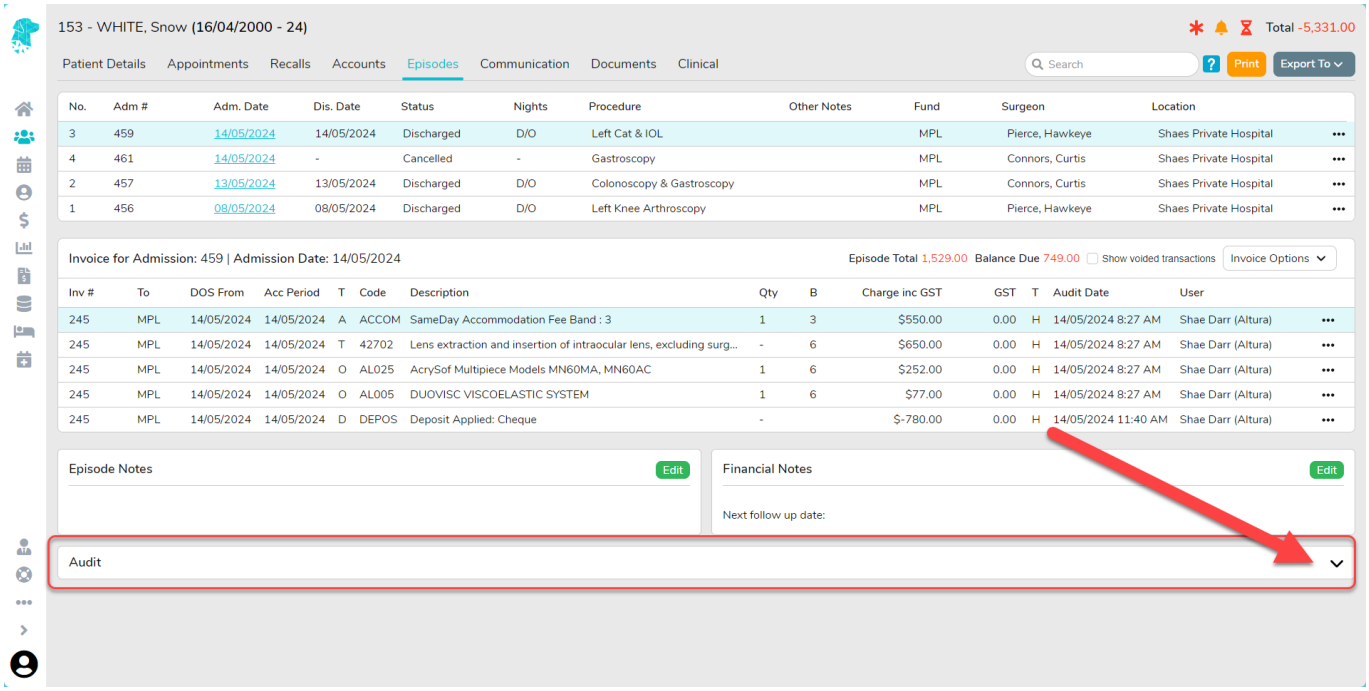
Following the launch of our **New Patient Screen,** we received some wonderful feedback that has helped us enhance it even further:

- In **View Mode,** each field is **outlined.**
- In **Edit Mode,** each field is both **outlined** and **shaded.**
- In **Edit Mode,** the selected field is indicated with a **blue outline.**



Episodes Screen – Audit Amendments

Based on the feedback received following the redesign of the **Episode Screen**, the **Audit Log** information will now be collapsed by default when the page is opened to ensure the screen is as visually pleasing as possible. Users can still view all audit information by simply clicking the **arrow** to the right of the field.

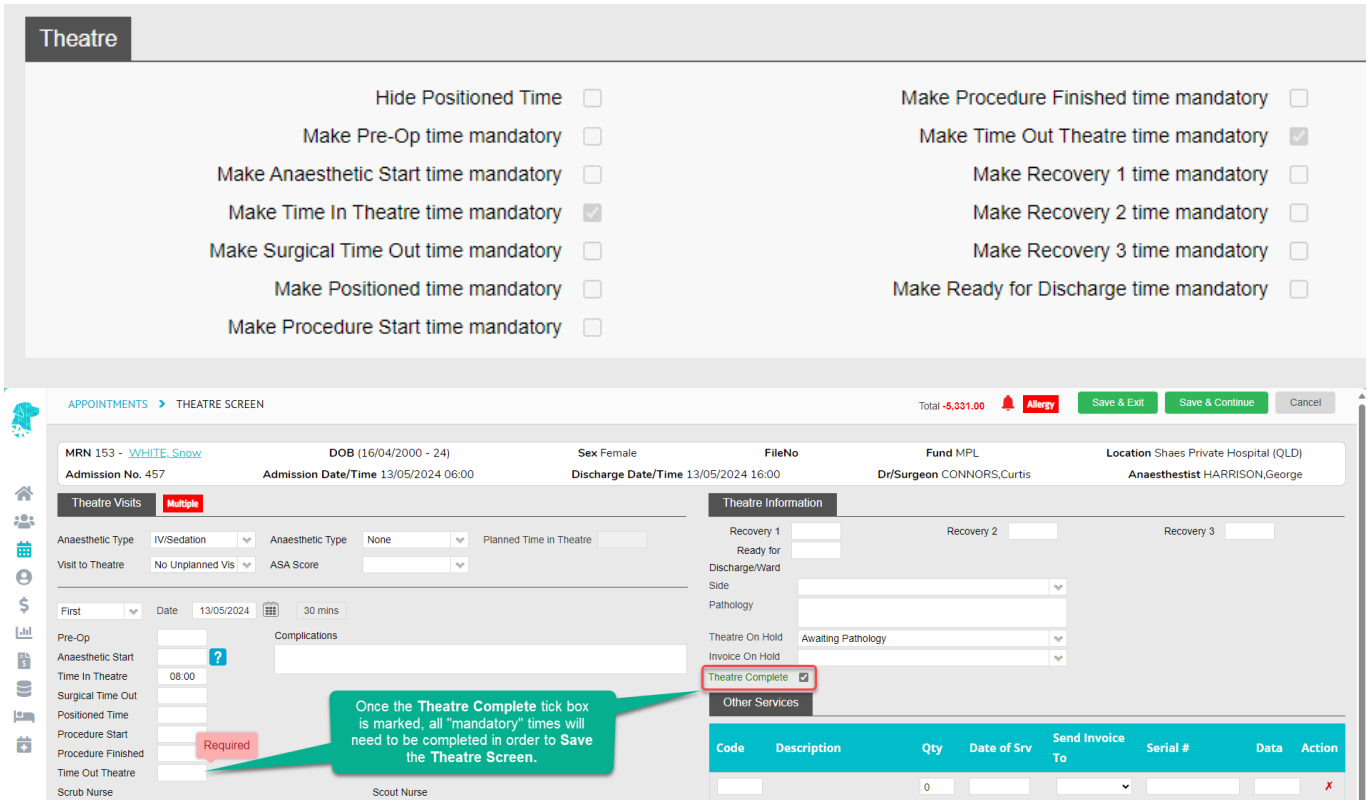


Theatre Screen – Additional Features

Specific times in the **Theatre Screen** can now be made **mandatory**! New settings have been added to ensure the required data is ALWAYS entered once the **Theatre Complete** tick box is marked. These settings can be controlled in **System Configuration** and amended by anyone within the facility with the necessary access level.

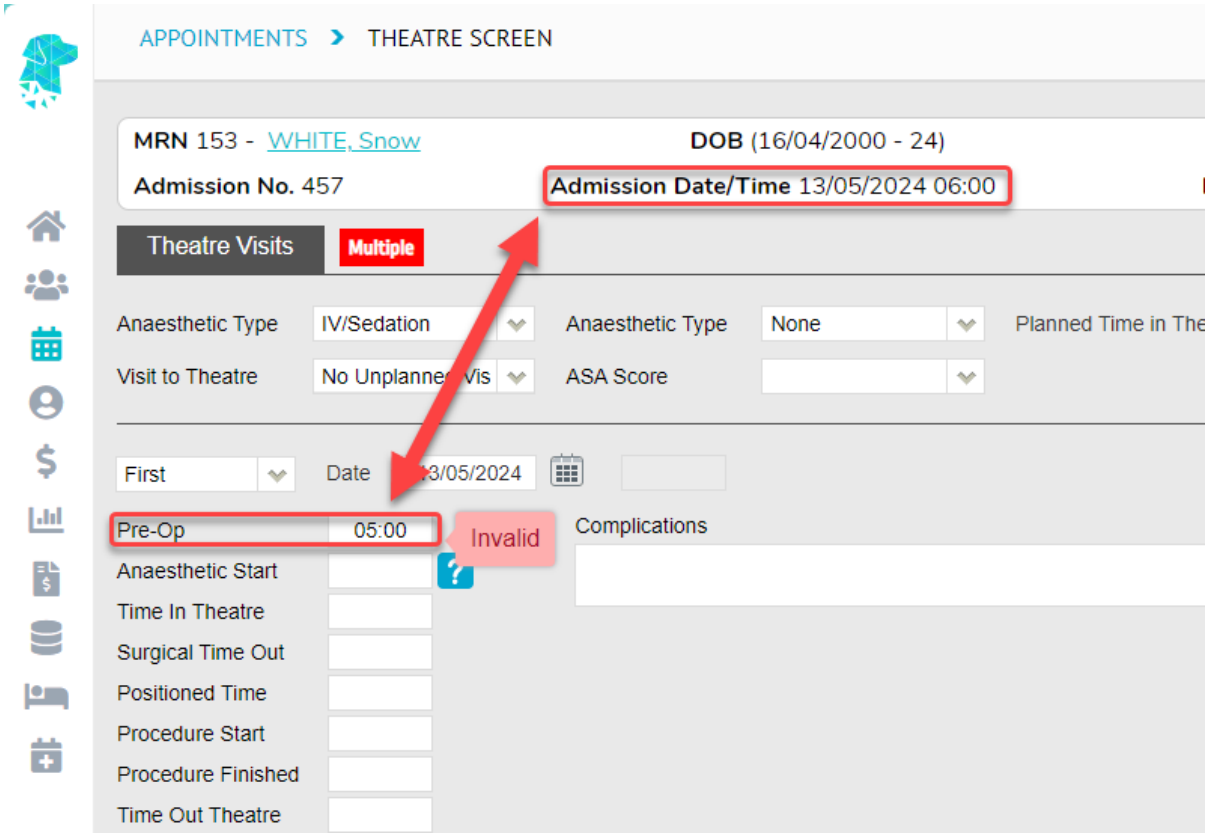
These settings allow facilities to **Hide Positioned Time** if it is not a required field for their specialties and make any combination of times mandatory. For instance, since **Time in Theatre** and **Time Out of Theatre** are required for billing, facilities can select these options to ensure these times are always entered.

The trigger for these times being required is the marking of the **Theatre Complete** tick box. Users will not be able to save the information on the Theatre Screen if any of the required fields are missing.

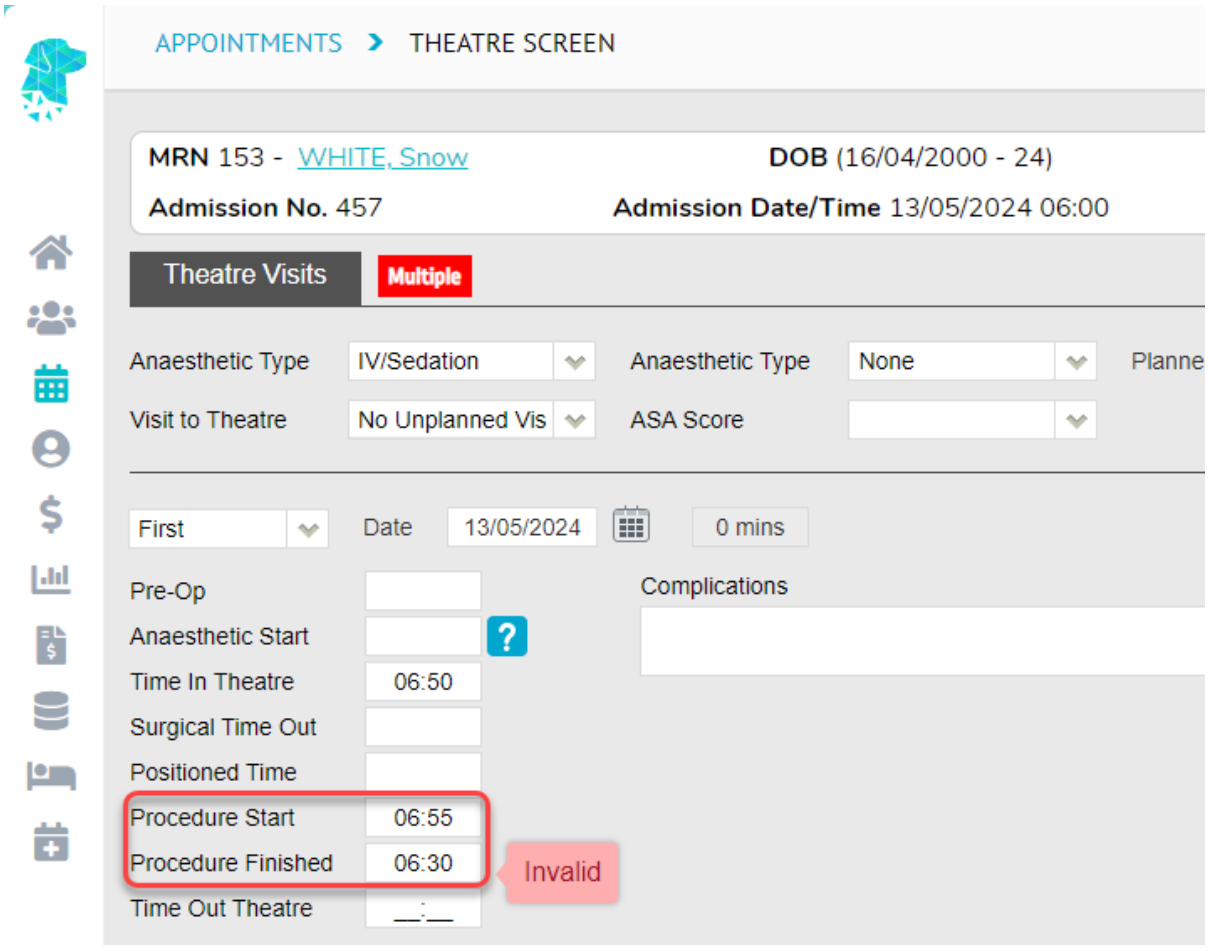


Theatre Screen – Checkers

A number of checkers have been implemented to help ensure times are entered in the correct sequence on the **Theatre Screen**. These alerts will pop up immediately when an incorrect time is entered. For instance, if a **Pre-Op Time** is entered that is EARLIER THAN the **Admission Time**, FYDO will alert the users with an **Invalid** pop-up.

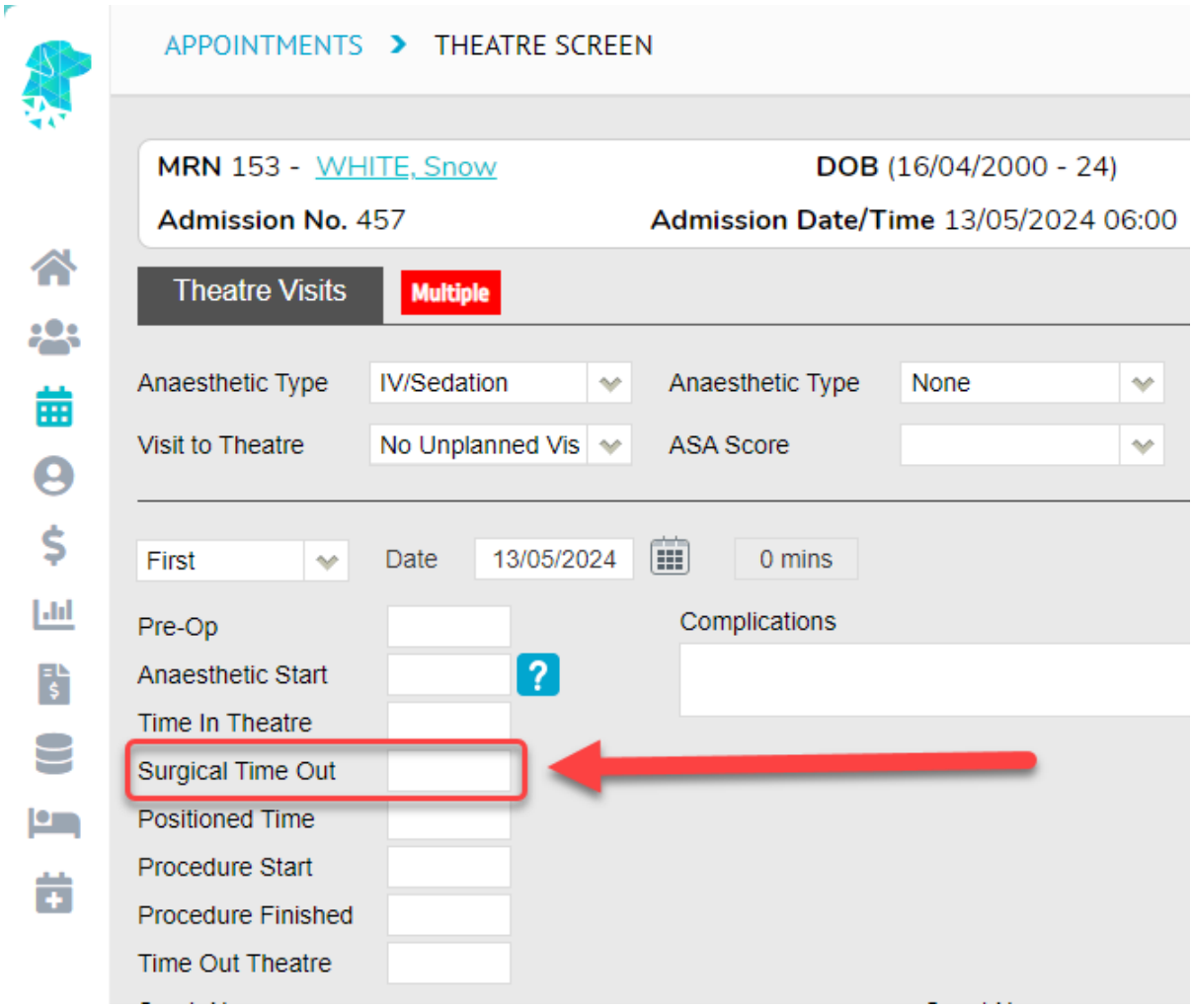


Another example is if the **Procedure Finish Time** is EARLIER THAN the **Procedure Start Time.**



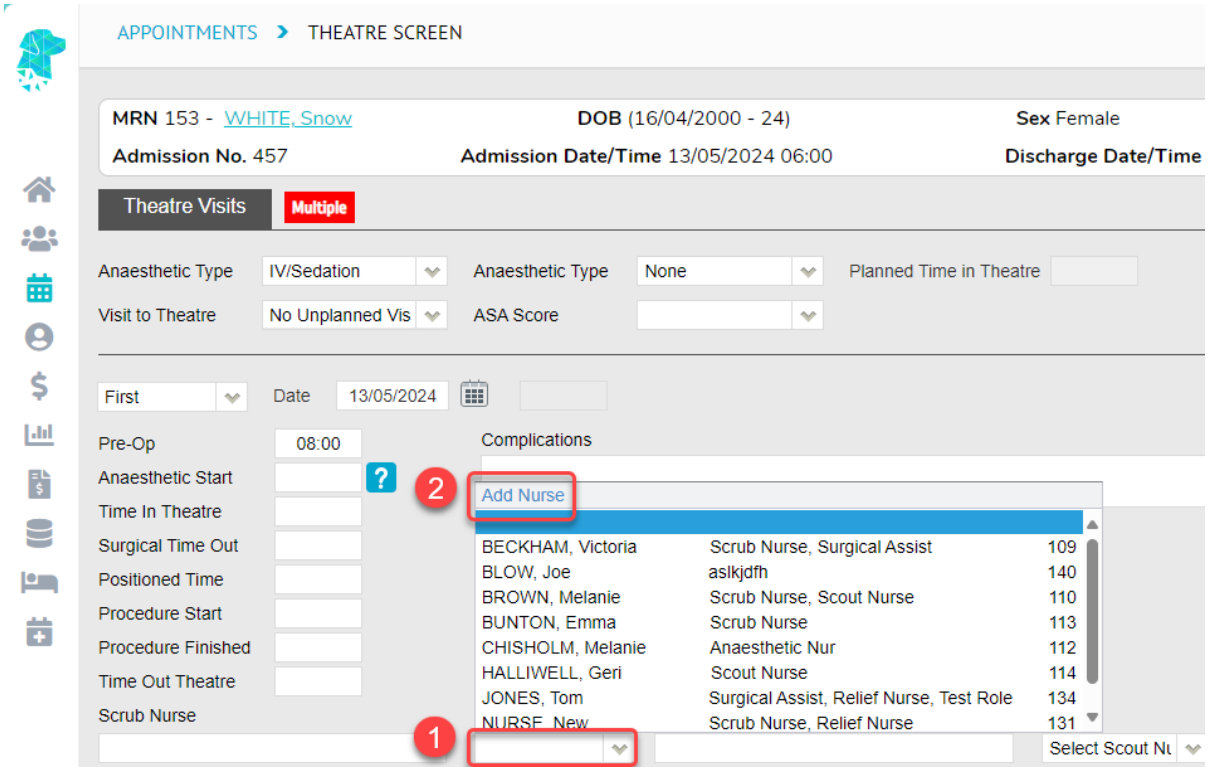
Theatre Screen – New Field Added

A new field has been added to allow facilities to record the **Surgical Time Out** time.



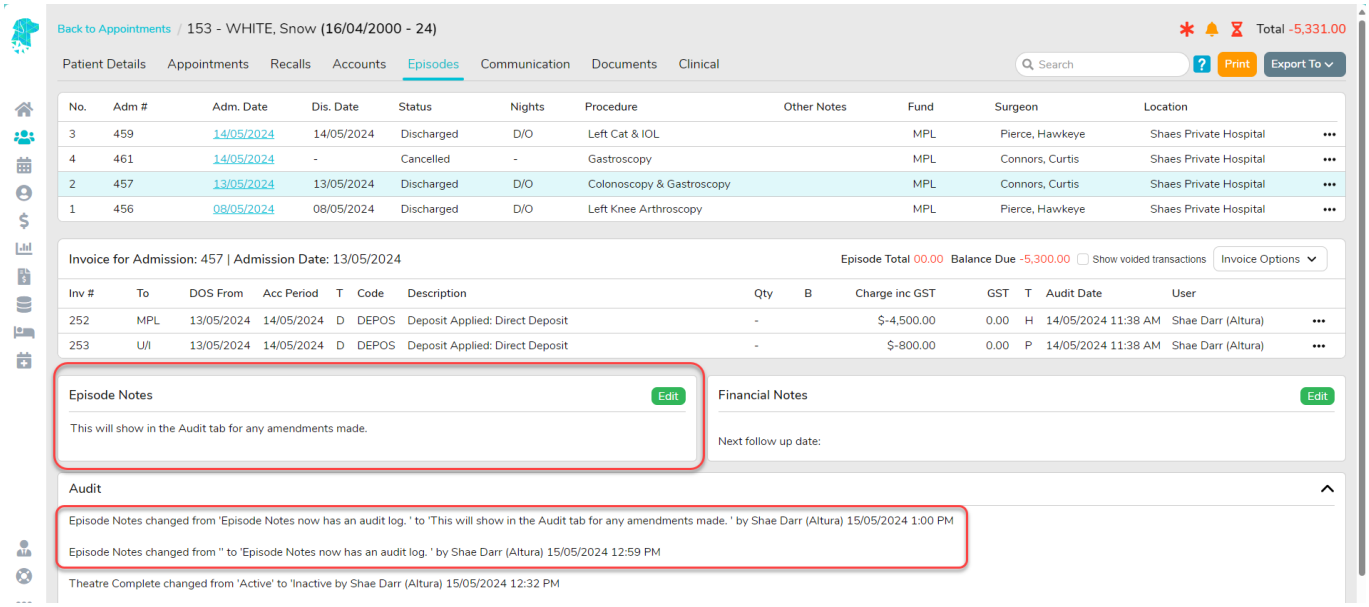
Theatre Screen – Add New Nurse

Users can now easily and efficiently add a new nurse to the **Nurse List** from the **Theatre Screen.** By opening the Nurse List dropdown, users will see the option to **Add Nurse.** This feature can only be utilised by staff members with the required access levels to amend the Nurse List in Settings.



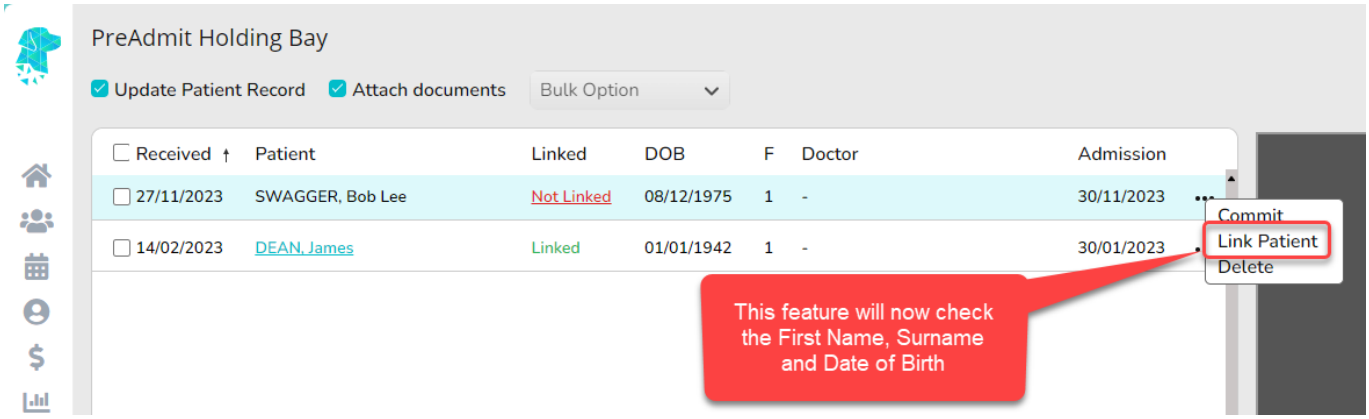
Episode Notes - Audit Log

An Audit Log is now available for any amendments made to the **Episode Notes**.



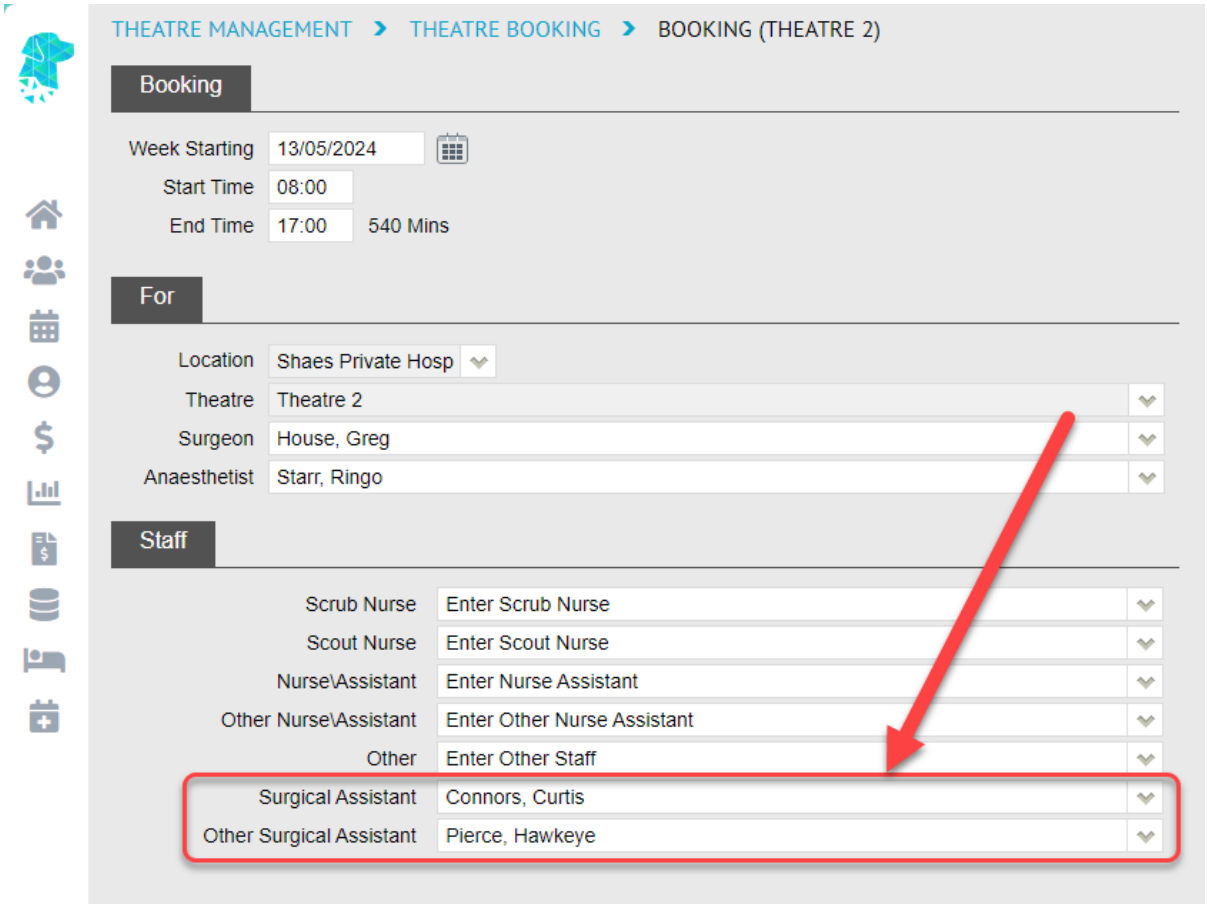
Manually Linking Preadmit Forms

When manually linking a Preadmit form, users must now ensure the patient's **Date of Birth** on the form matches the Date of Birth in FYDO. This is in addition to the existing checks for the First Name and Surname, which helps prevent paperwork from being accidentally allocated to the incorrect patient.



Theatre Roster – Added Features

Any **Surgical Assistant** or **Other Surgical Assistant** entered into a Theatre Booking will now be automatically populated into any new episodes booked within that roster. They will also be updated for all linked **bookings** *(except cancelled, admitted, or discharged episodes),* making it easy for staff to update these fields for a whole list of patients in one simple step!



Bug Fix

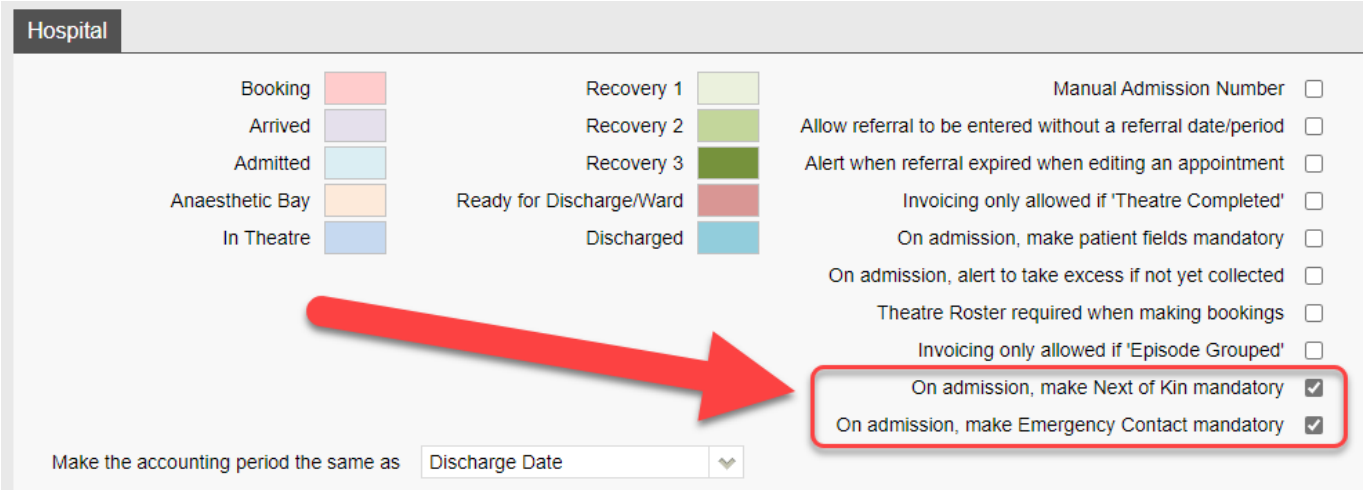
An issue that was affecting the ordering of the **Payments (Hospital) Report** has now been resolved.

FYDO Hospital Update – 09/05/2024

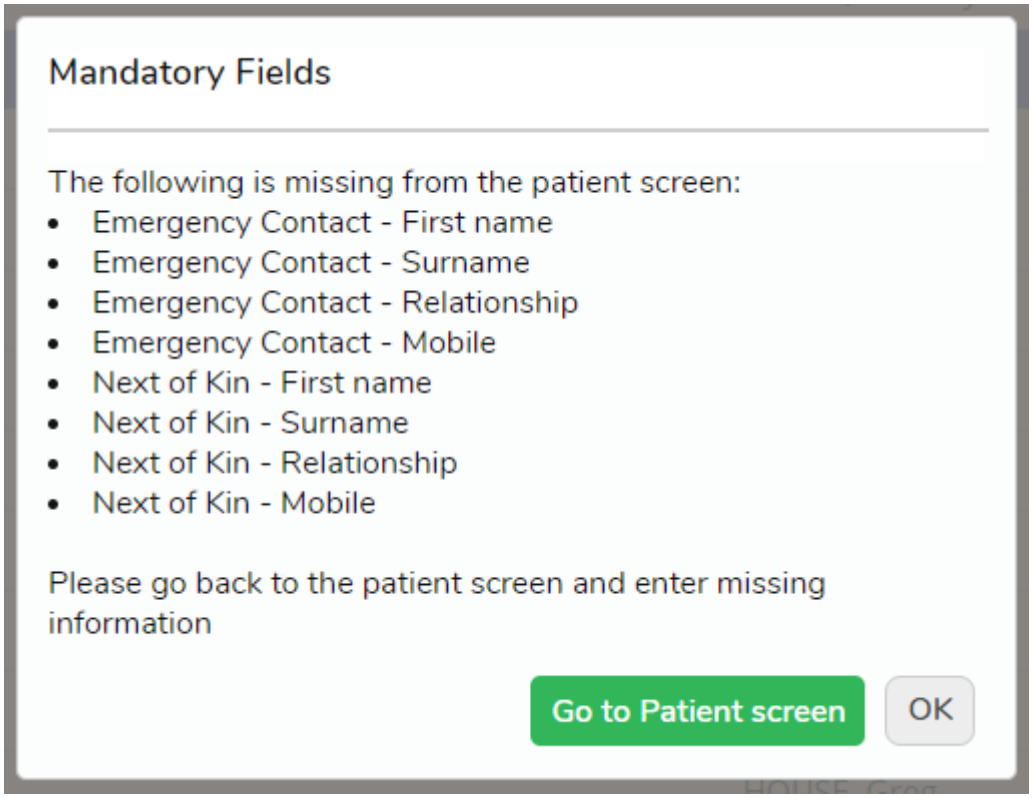
Next of Kin and Emergency Contact Details

Facilities are now able ensure that the **Next of Kin** and **Emergency Contact** details are entered prior to admission. This option can be amended in **Settings > System Configuration** by checking the tick boxes called:

- On admission, make Next of Kin mandatory
- On admission, make Emergency Contact mandatory

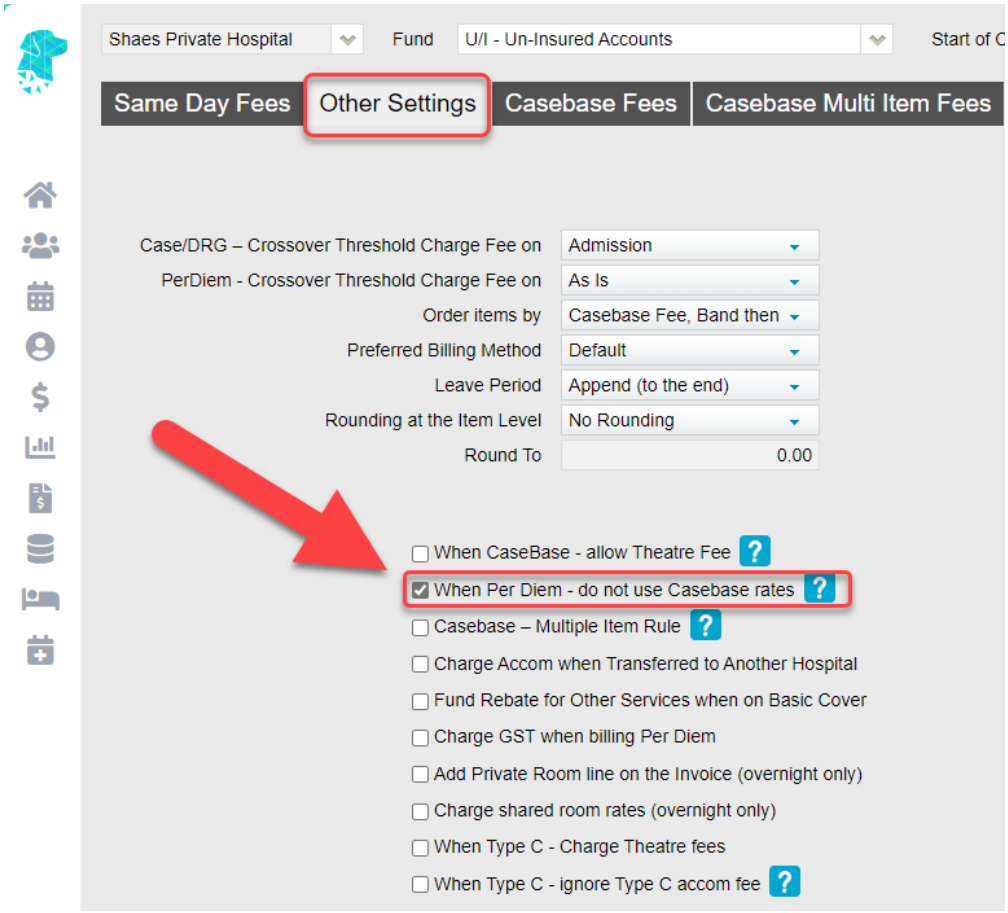


If one of these options is selected, a pop-up will alert the user to the specific information that needs to be completed when they attempt to admit the episode.



New Billing Rule

A new billing rule has been added in **Fees Setup > Other Settings** to accommodate certain contract types. This rule is utilised when Per Diem billing is necessary for the primary item number, but subsequent items have associated Procedure Fees. Selecting this tick box will ensure that all subsequent items only incur Theatre Band Fees.



Defence Health Endoscopy ECLIPSE Claiming

Defence Health have amended the way they require multi-item endoscopy procedures to be transmitted via ECLIPSE. FYDO has now been updated to accommodate these claims and ensure correct payment is processed by the fund.

Type C and Type B Accommodation Billing Rule

An amendment has been made to the application of the Accommodation Band when billing Type C and Type B item number together. If the Type C item number attracts a higher band, it will still be considered the primary procedure. However, if a subsequent procedure is a Type B item, the Type C Accommodation Band will no longer apply. Instead, FYDO will recognise the appropriate accommodation band based on the Type B item number, anaesthetic type, and time in theatre.

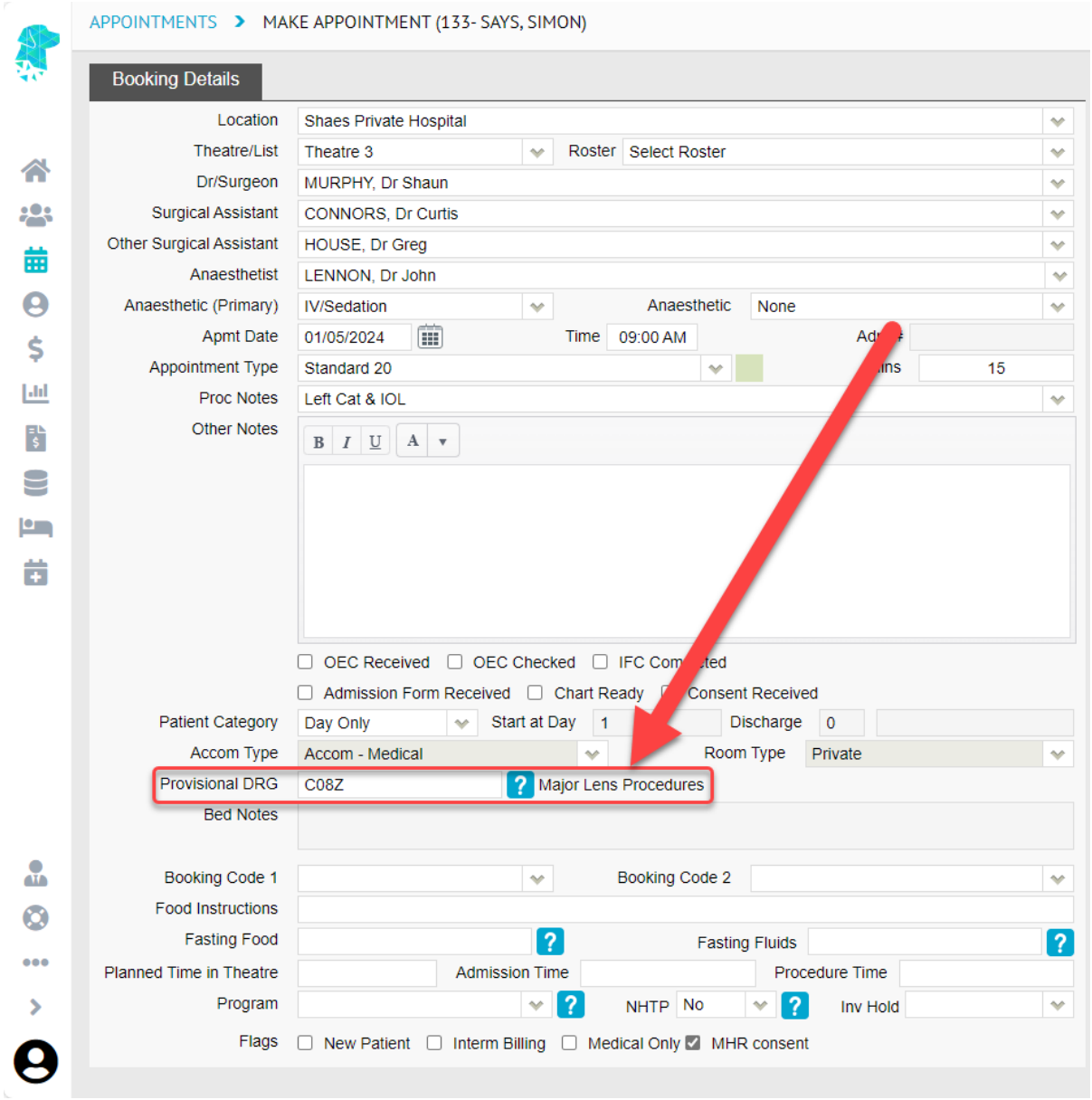
Bug Fix

The issue that some facilities were having with their Print List has now been resolved.

FYDO Hospital Update – 02/05/2024

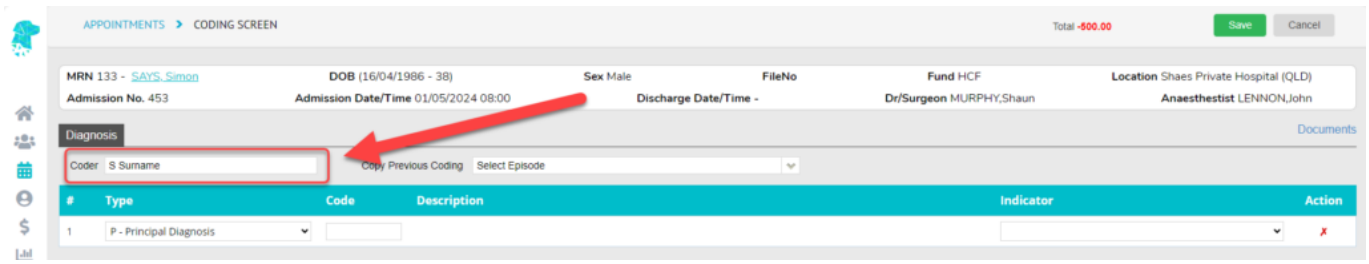
New Provisional DRG Field

The Edit Appointment screen now includes a new field where users can specify a **Provisional DRG** for each episode. This enhancement enables facilities with DRG-based health fund contracts to generate more accurate revenue predictions when using the **Unbilled Revenue Report**.



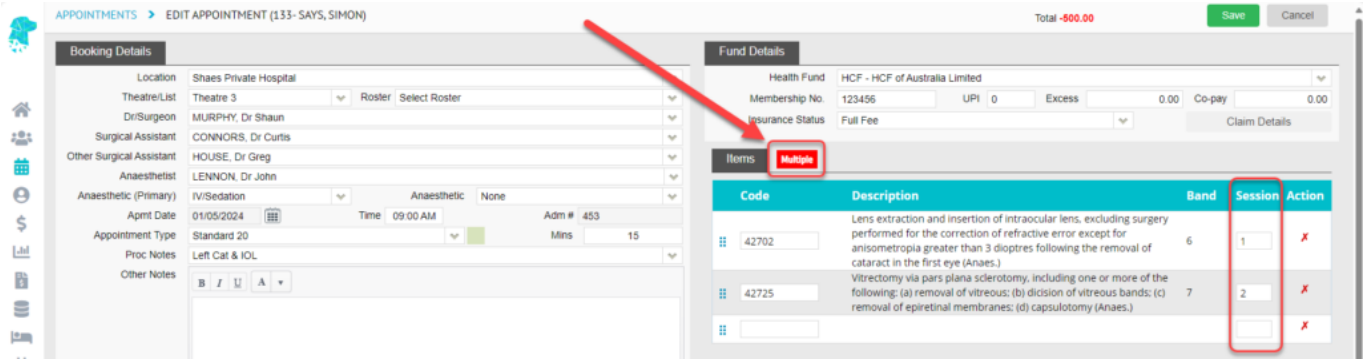
Coder Field Default

The **Coder** field, on the Coding Screen, will now automatically populate the name of the user logged into FYDO. This update will save time for coders in our Western Australia hospitals, eliminating the need for manual entry of their names.



Enhancements to the Edit Appointment Screen

The **Edit Appointment** screen now displays the Session/Theatre Visit number for each Item. Additionally, the **Multiple** alert will appear for episodes with subsequent visits to theatre. This function will not affect facilities that only ever facilitate single visits to theatre.



Bug Fixes

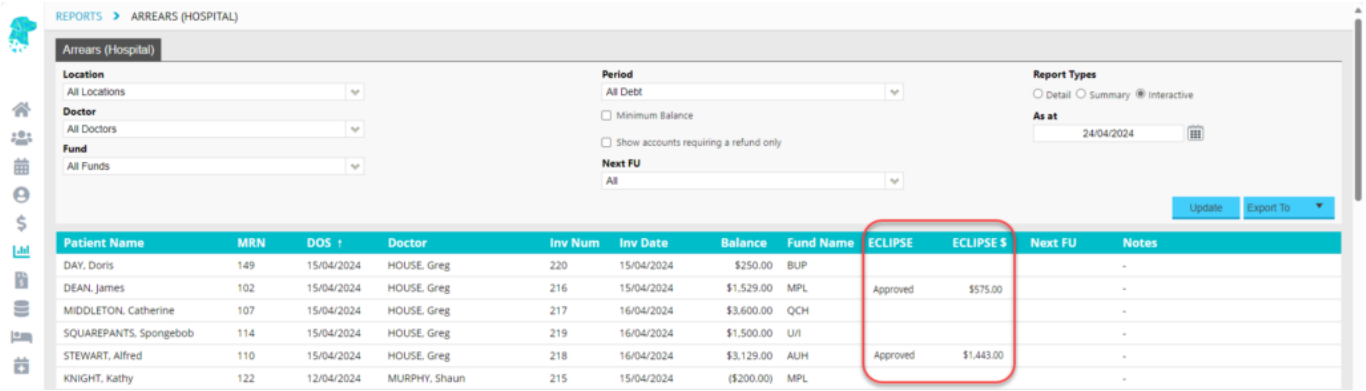
- The issues some users experienced with the Episode Stats Report have been resolved.
- The issue affected the Revenue Report > Raw Data Export has been resolved.

FYDO Hospital Update – 25/04/2024

Interactive Arrears Report Enhancements

Think our **Interactive Arrears Report** couldn't get any better?! Think again! We've added two new columns to make debt recovery from the health funds even easier!

Now, users can easily view whether a claim has been accepted by the health fund and how much is being paid – all from one screen!



Additional data has also been incorporated into the **Interactive Arrears Report > Export – Raw**

Data to include the following:

- Bill Type *(ECLIPSE or Paperbase claim)*
- ECLIPSE Sent Date
- ECLIPSE Response Status *(Approved or Rejected)*
- ECLIPSE Amount Paid

	J	K	L	M	N	O	P	Q	R	S	T	U	V
1	As at Date	Next FU	Notes	LocationName	Paid(Payment)	Paid(Deposit)	Billtype	ECLIPSE Sent	ECLIPSE	ECLIPSE $	EpiNum	AdmissionNumber	Discharge
2	24/04/2024			Shaes Private H	0	-200	ECLIPSE	18/04/2024	Approved	150	1	347	02/01/202
3	24/04/2024			Shaes Private H	0	-1500	Paperbase			0	5	266	30/08/202
4	24/04/2024			Shaes Private H	0	0	Paperbase			0	6	349	09/01/202
5	24/04/2024	01/04/2023	Testing with a	Shaes Private H	0	-500	Paperbase			0	4	97	
6	24/04/2024			Shaes Private H	0	0	ECLIPSE	1/04/2024	Approved	1084	5	226	02/08/202
7	24/04/2024			Shaes Private H	0	0	Paperbase			0	10	355	06/02/202

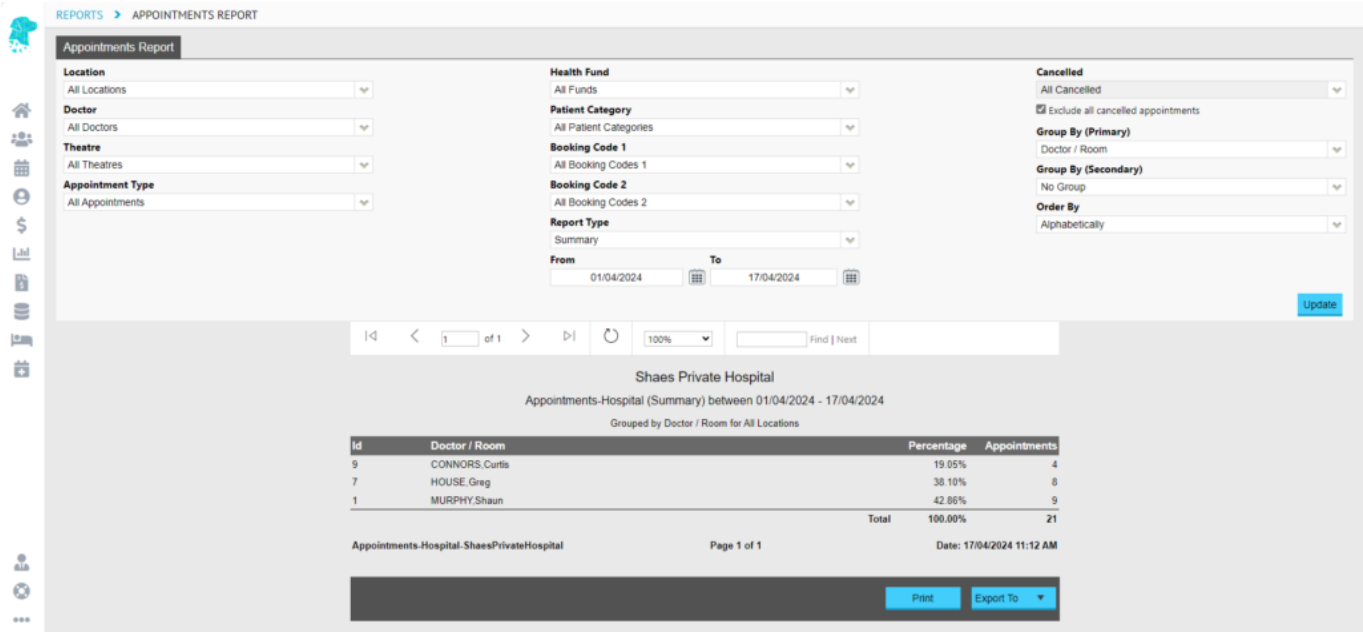
Bug Fix

The issue preventing some facilities from running the Length of Stay Report has been resolved.

FYDO Hospital Update – 18/04/2024

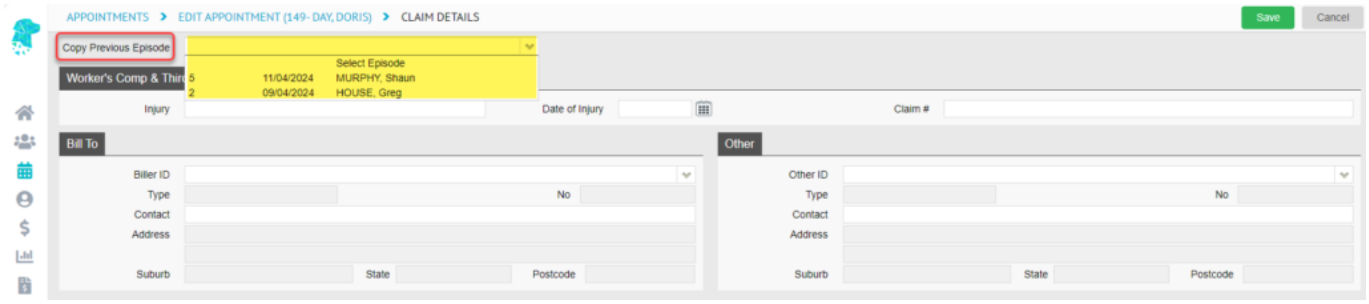
New Appointments Report

FYDO has introduced a new report that provides users with statistics for **all appointments,** irrespective of their admission or discharge status. This report includes all bookings, making it suitable for use of facility planning, even for future dates when patients have not yet been admitted. Additionally, the report offers various filter options, along with group by and order options, making it a valuable addition to the FYDO reports library.



WorkCover Claim Details – Copy Previous

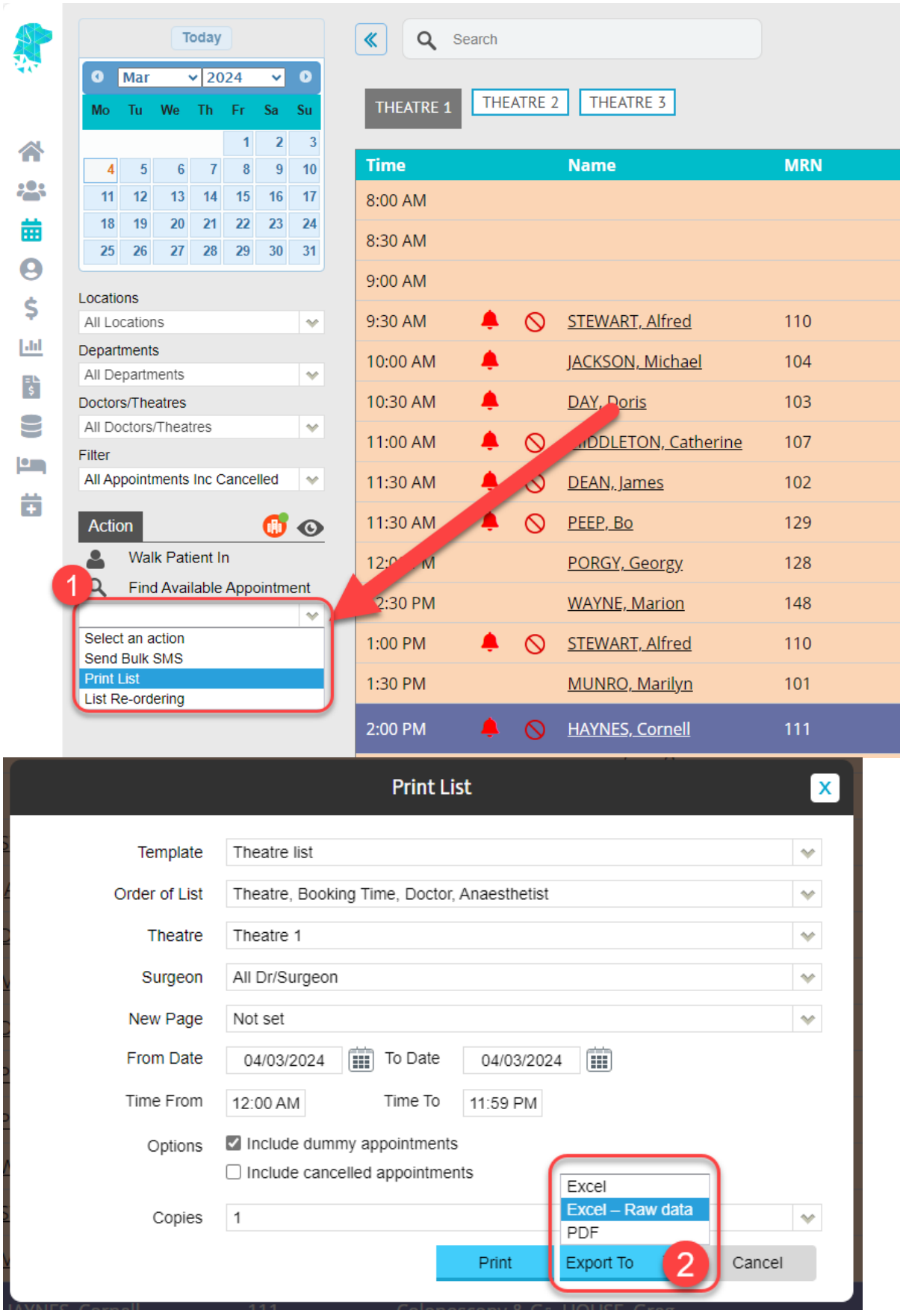
FYDO now offers users the ability to copy previous **Claim Details** for WorkCover or Third-Party admissions. This feature is especially advantageous, and will greatly reduce data entry, for hospitals handling WorkCover patients who require multiple admissions throughout their treatment.



Print List – Excel Raw Data Additions

Additional data types have been added to the **Print List > Export to Excel – Raw Data Report** to assist users in collating data. Some of the newly included fields are:

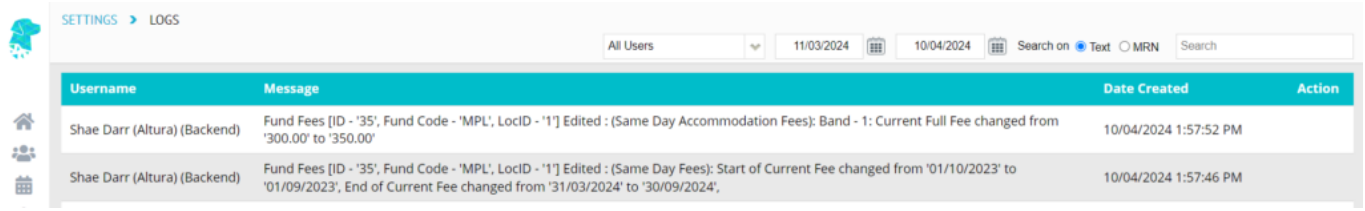
- Medicare Eligibility
- DVA Number and Colour
- Pension Number
- Country of Birth
- Check List Tick Box Information
- Next Of Kin, Emergency Contact, Contributor and Pick Up Person Details
- And more!


Today
Mar
2024
Mo Tu We Th Fr Sa Su
Locations
All Locations
Departments
All Departments
Doctors/Theatres
All Doctors/Theatres
Filter
All Appointments Inc Cancelled
Action
Walk Patient In
Find Available Appointment
Select an action
Send Bulk SMS
Print List
List Re-ordering
1
Search
THEATRE 1
THEATRE 2
THEATRE 3
Time
Name
MRN
8:00 AM
8:30 AM
9:00 AM
9:30 AM STEWART, Alfred 110
10:00 AM JACKSON, Michael 104
10:30 AM DAY, Doris 103
11:00 AM MIDDLETON, Catherine 107
11:30 AM DEAN, James 102
11:30 AM PEEP, Bo 129
PORGY, Georgy 128
2:30 PM WAYNE, Marion 148
1:00 PM STEWART, Alfred 110
1:30 PM MUNRO, Marilyn 101
2:00 PM HAYNES, Cornell 111
Print List
Template
Theatre list
Order of List
Theatre, Booking Time, Doctor, Anaesthetist
Theatre
Theatre 1
Surgeon
All Dr/Surgeon
New Page
Not set
From Date
04/03/2024
To Date
04/03/2024
Time From
12:00 AM
Time To
11:59 PM
Options
Include dummy appointments
Include cancelled appointments
Copies
1
Excel
Excel – Raw data
PDF
Print
Export To
2
Cancel

FYDO Hospital Update – 11/04/2024

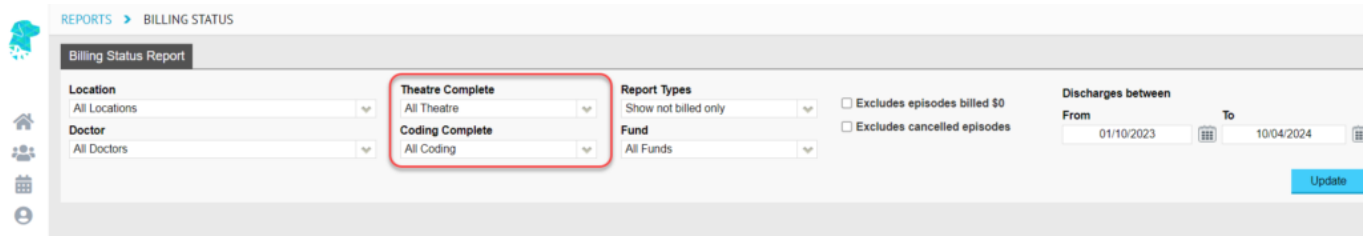
Fees Setup Audit Log

FYDO now maintains a comprehensive audit log for any amendments made to fees in the **Fees Setup**. These logs can be accessed by navigating to **Settings > Logs** and searching for the relevant health fund.



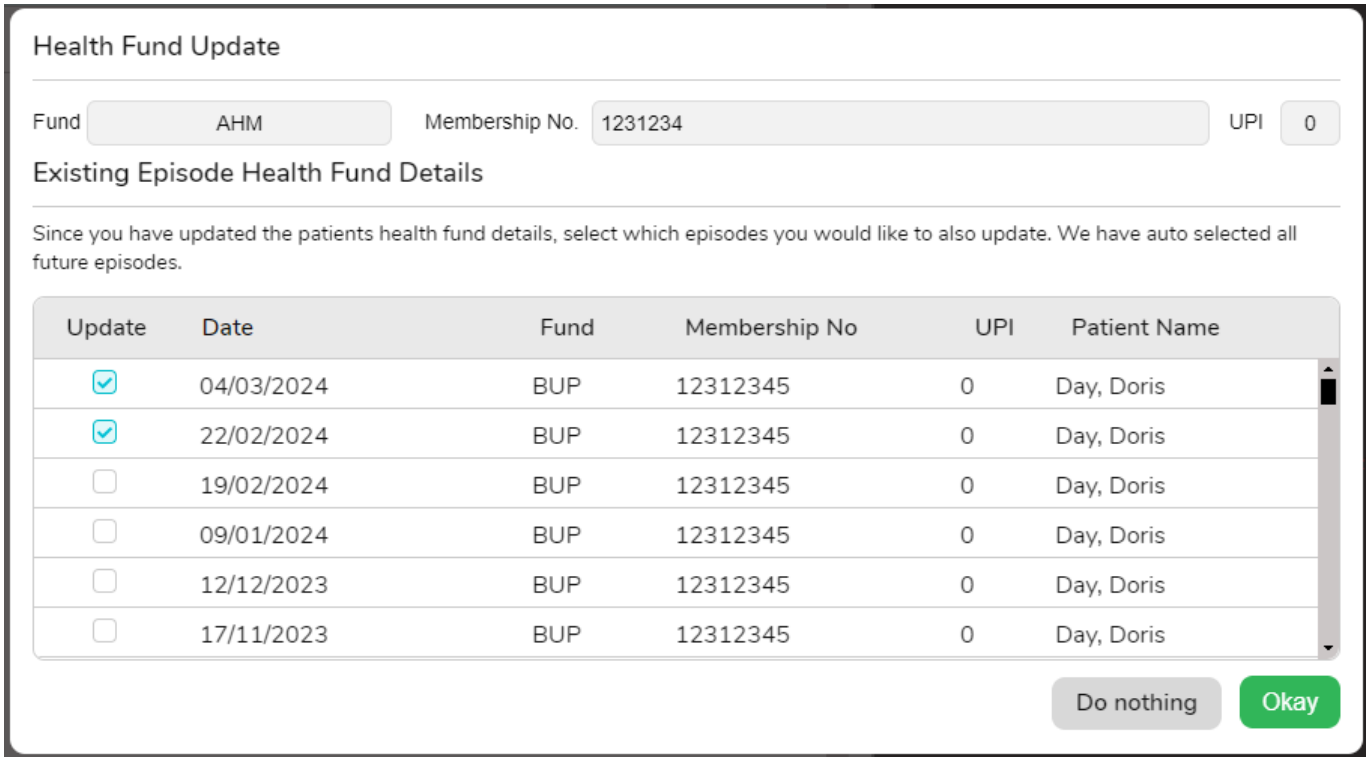
Billing Status Report – Show Not Billed Additional Filters

To facilitate an even MORE efficient invoicing and coding process, additional filters have been incorporated into the new **Interactive Show Not Billed Report**. Users can now filter by **Theatre Complete Status** and **Coding Complete Status**.



Preadmit Holding Bay – Updates Episodes Screen

Users can now update health fund details, for the patients' associated episodes, directly from the Preadmit Holding Bay.



Revenue Report – Data added to Excel Raw Data Export

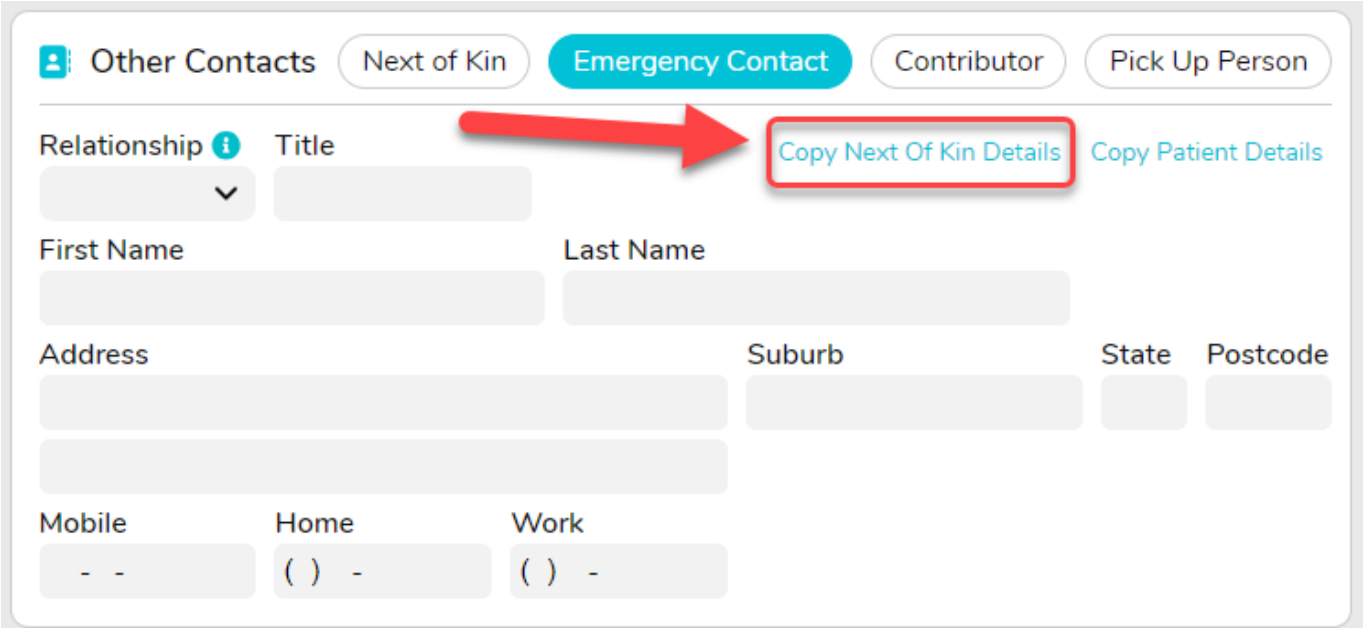
The Revenue Report Export to Excel – Raw Data now includes additional fields:

- The National Procedure Banding for the primary MBS item
- The State Procedure Banding for the primary MBS item
- The episode Booking Time
- The File Number for facilities that utilise this field

FYDO Hospital Update – 04/04/2024

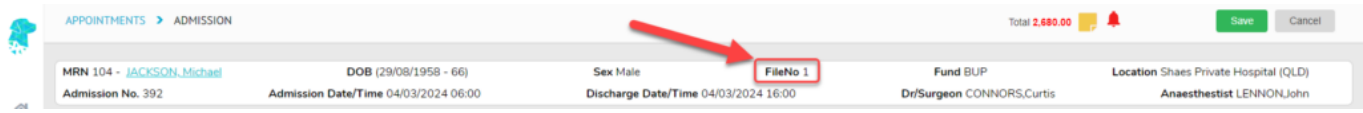
New ‘Copy Next of Kin’ Feature

There is now an additional option added to the **Emergency Contact, Contributor** and **Pick Up Person** tabs, which enables users to copy the **Next of Kin** details. While the option to **Copy Patient Details** remains available, this new feature will reduce repetitive data entry, particularly when the Next of Kin, Emergency Contact, Contributor and Pick Up Person are all the same.



Episode Screen Heading Amendments

The important information displayed at the top of each Episodes Screen has been updated to now include the **File Number**. This enhancement will be particularly advantageous for facilities that utilise both the File Number and the MRN.



New Rehab Screen

Rehabilitation facilities are now able to capture data for the Australasian Rehabilitation Outcomes Centre (AROC) and the Australian National Subacute and Non-Acute Patient (AN-SNAP) datasets.

