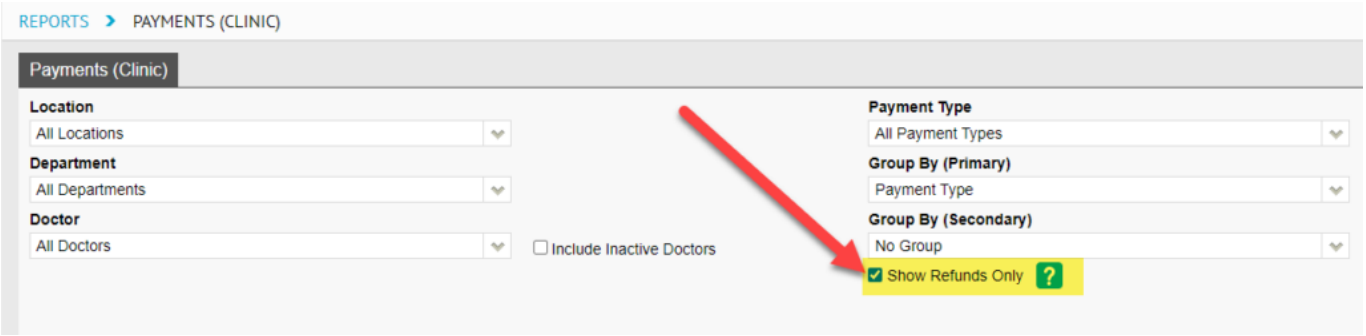
FYDO Clinic Update – 21/03/2024

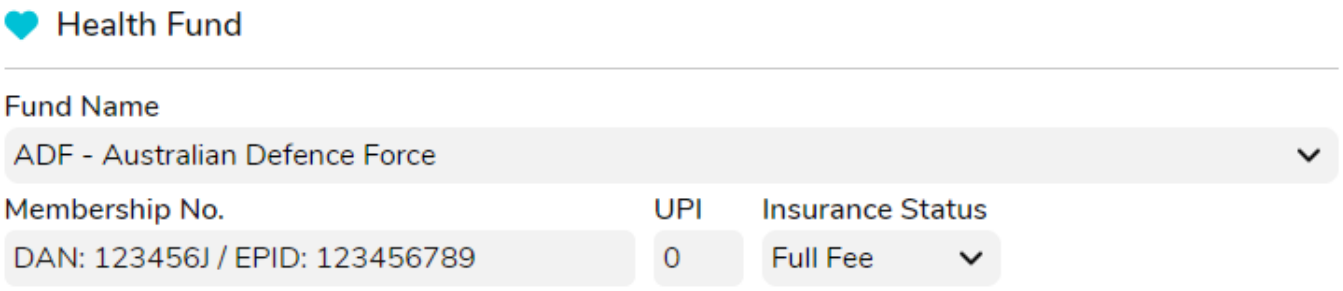
Payments Report – Refunds

A new tick-box has been added to the **Payments Report** called **Show Refunds Only**.
By ticking this tick-box, it will filter the report to show Refunded amounts only.



Health Fund Number Character Limit

The **character limit** for the **health fund number field** has been extended to accommodate 33 characters. This will particularly assist clinics that bill Department of Defence patients, who are required to record the DAN and EPID numbers.



Improvements made to History Notes

Under the **Clinical** tab in a patient's file, there has been design improvements made to the **History Notes** screen. A patients list of **History Notes** will now auto adjust based on the screen size, as well as a scroll bar has been added to the **History Note** preview window when viewing long **Clinical Notes.** These improvements were made due to some users finding details/actions on the **History Notes** screen were being cut off when using a smaller screen.

Bug Fixes:

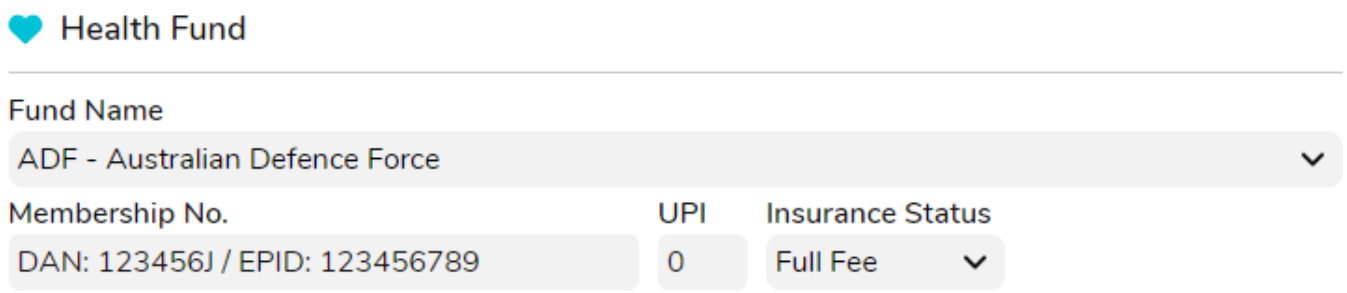
- The Recalls SMS function issue has been resolved.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 21/03/2024

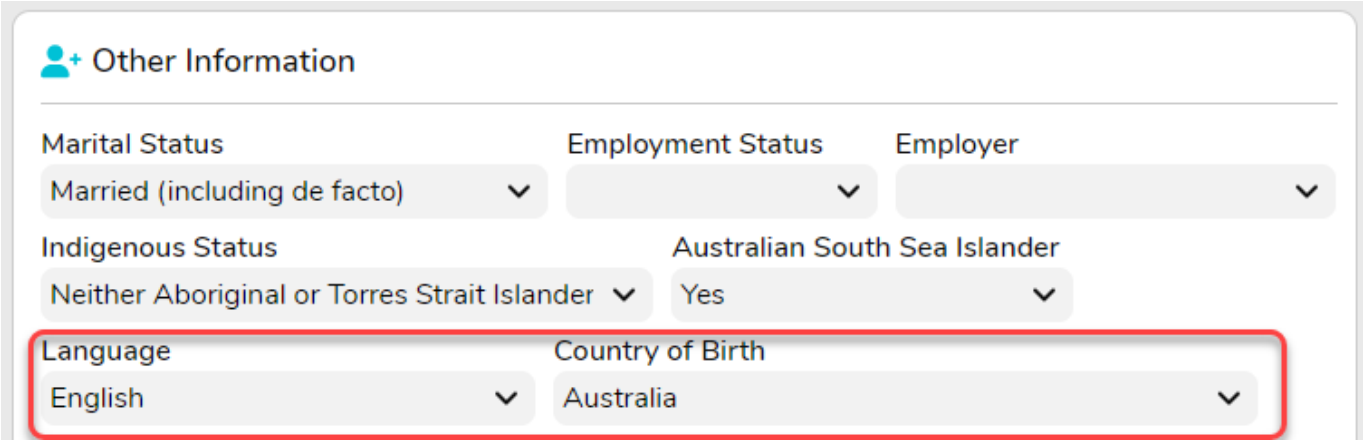
Health Fund Number Character Limit

The **character limit** for the **health fund number field** has been extended to accommodate 33 characters. This will particularly assist facilities that accommodate Department of Defence patients who are required to record the DAN and EPID numbers.



Language and Country of Birth Fields

The options in the Language and Country of Birth Fields have been rearranged in alphabetical order. Users will still be able to start typing the entry that they require to show all matching options.



Updated Webhook

The EpisodeItems – Add and Edit webhooks now include ‘Other Service’ items such as prostheses.

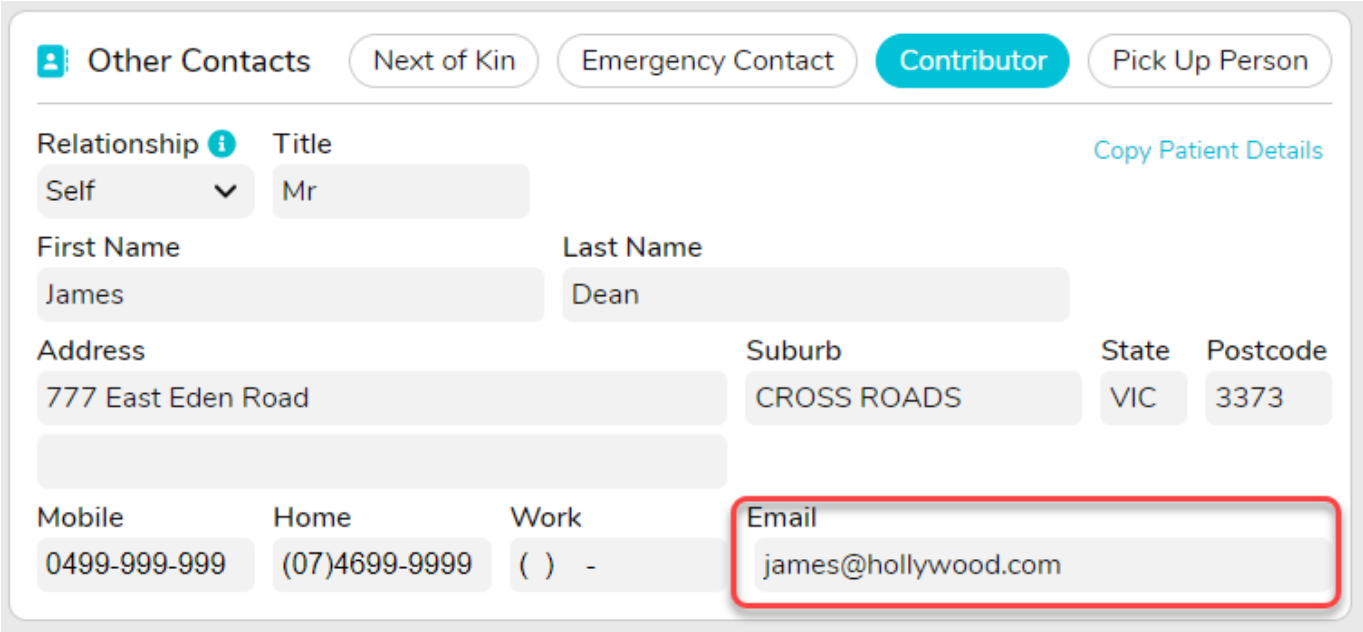
Bug Fixes

- The EMR link in the Episodes screen is now working correctly.
- The Recalls SMS function issue has been resolved.
- The issue when trying to create a repeat Theatre Roster has been resolved.

FYDO Hospital Update – 14/03/2024

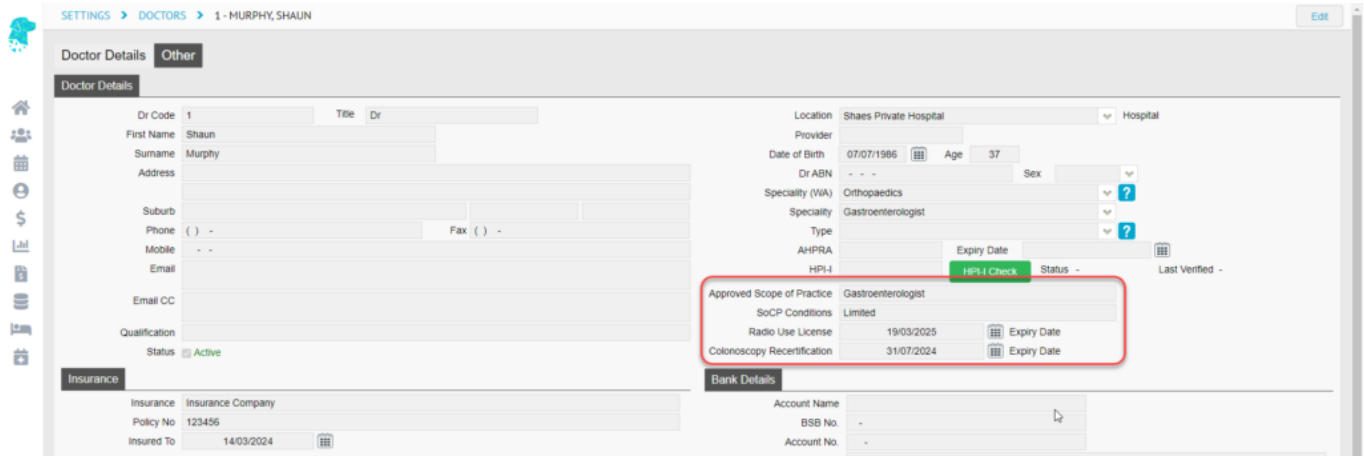
New Field for Contributor Email

A new field has been added, to the Patient Screen, to allow for facilities to record the **Contributors Email Address.**



Doctors – Audit Logs

Audit logs have now been added for the new Doctors fields.



Bug Fix

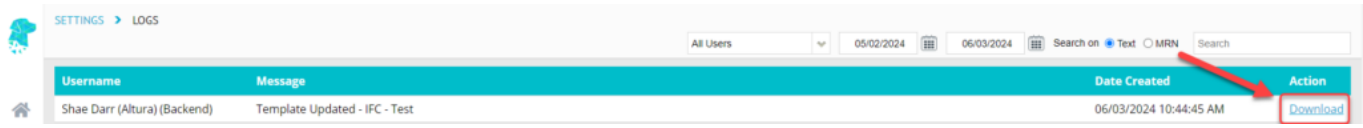
The issue that was affecting some Victorian Hospitals, trying to extract their VAED Health Data, has now be rectified.

FYDO Clinic Update – 08/03/2024

New Logs for Template Uploads

Clinics can now access audit logs for Template updates in FYDO. These logs will include the option to download the updated template, enabling users to search superseded versions if necessary.

Please note that this **Download** feature applies only to templates uploaded after this update and will not affect historical data.



Bug Fixes:

- The issue where a Referrings Doctors Type was visually not showing has been resolved.

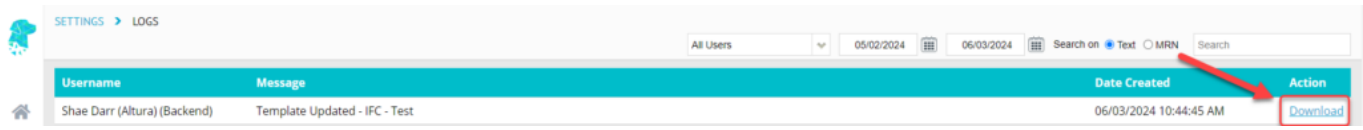
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 08/03/2024

New Logs for Template Uploads

Facilities can now access audit logs for Template updates in FYDO. These logs will include the option to download the updated template, enabling users to search superseded versions if necessary.

Please note that this **Download** feature applies only to templates uploaded after this update and will not affect historic data.



Checkers for QLD Health Data Extracts

Additional checkers have been added to assist facilities accommodating Public Contracted Patients. These new checkers aim to reduce data extraction errors that occur when hospitals admit patients

contracted from the public sector.

HBF Dental Claims

HBF has requested structural changes to the way dental claims are transmitted via ECLIPSE for continued electronic acceptance. FYDO has now been updated to continue accommodating the electronic submission of dental claims to HBF via ECLIPSE.

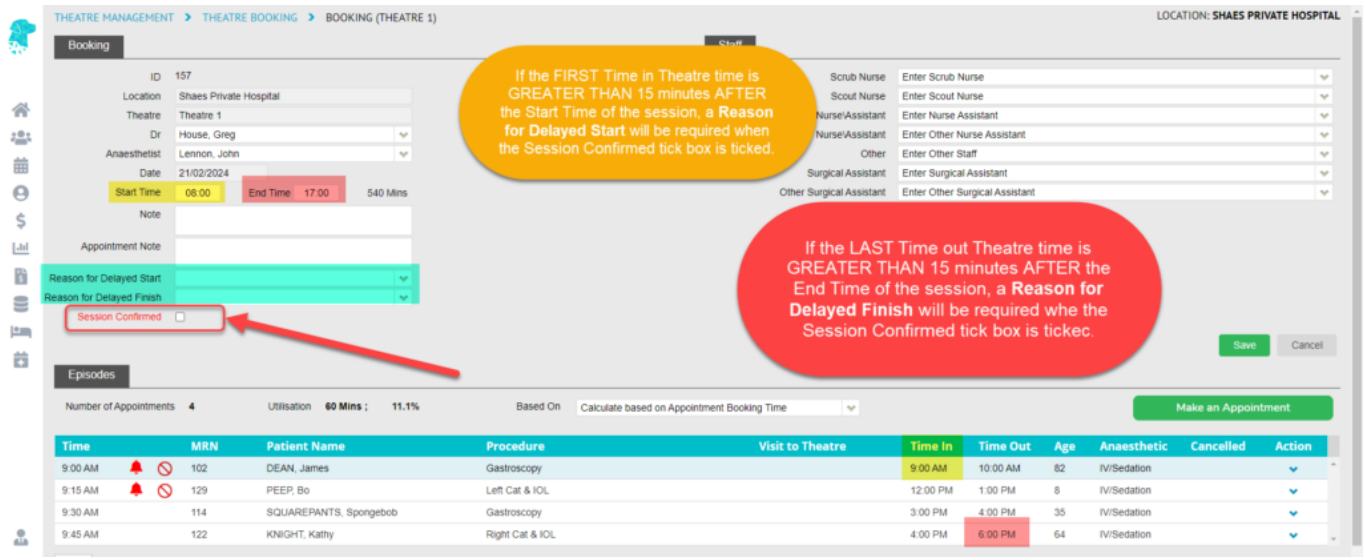
New API Parameter Added

The EpisodeDetailReportList API can now have cancelled episodes filtered out using the "ExcludeCancelledEpisodes": "True" parameter. This is to match the Episode Detail Report when also filtering out Cancelled Episodes.

FYDO Hospital Update – 22/02/2024

New Theatre Roster Features

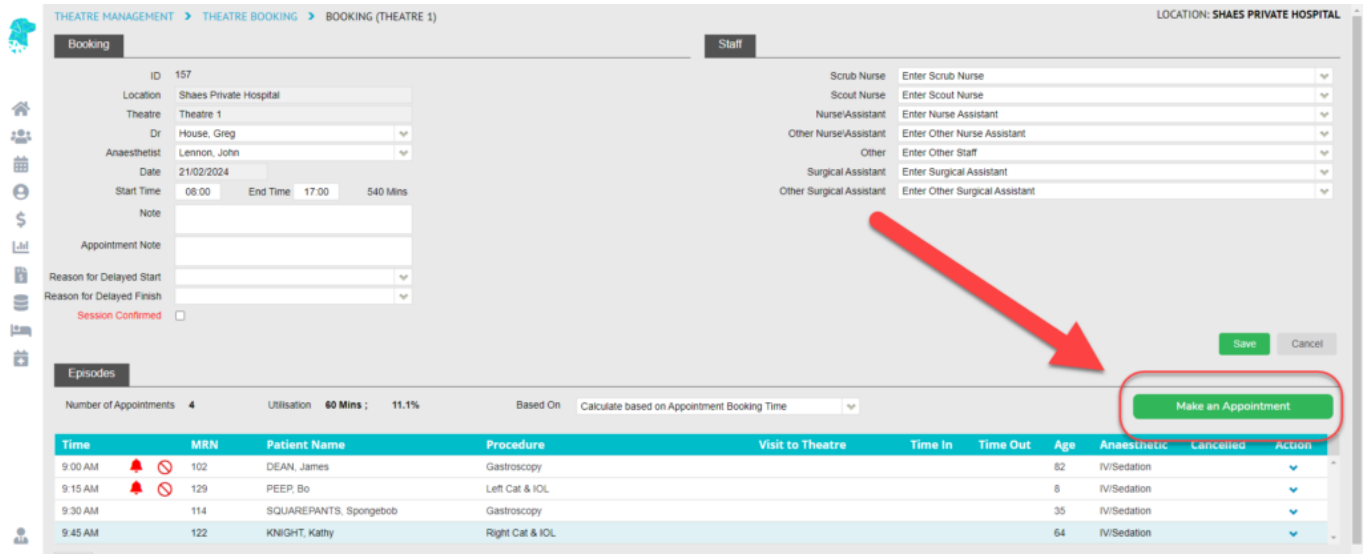
Facilities using the **Session Confirmed** tick box in the **Theatre Rosters** must now provide a **Reason for Delayed Start** and **Reason for Delayed Finish** if the Time In and/or Time Out of theatre are delayed by more than 15 minutes.
If the Time in Theatre for the first patient is more than 15 minutes AFTER the session's Start Time, a **Reason for Delayed Start** must be provided before clicking the Session Confirmed tick box.
Similarly, if the Time Out of Theatre for the last patient is more than 15 minutes AFTER the session's End Time, a **Reason for Delayed Finish** is required before ticking Session Confirmed.



Theatre Roster – Make an Appointment Function

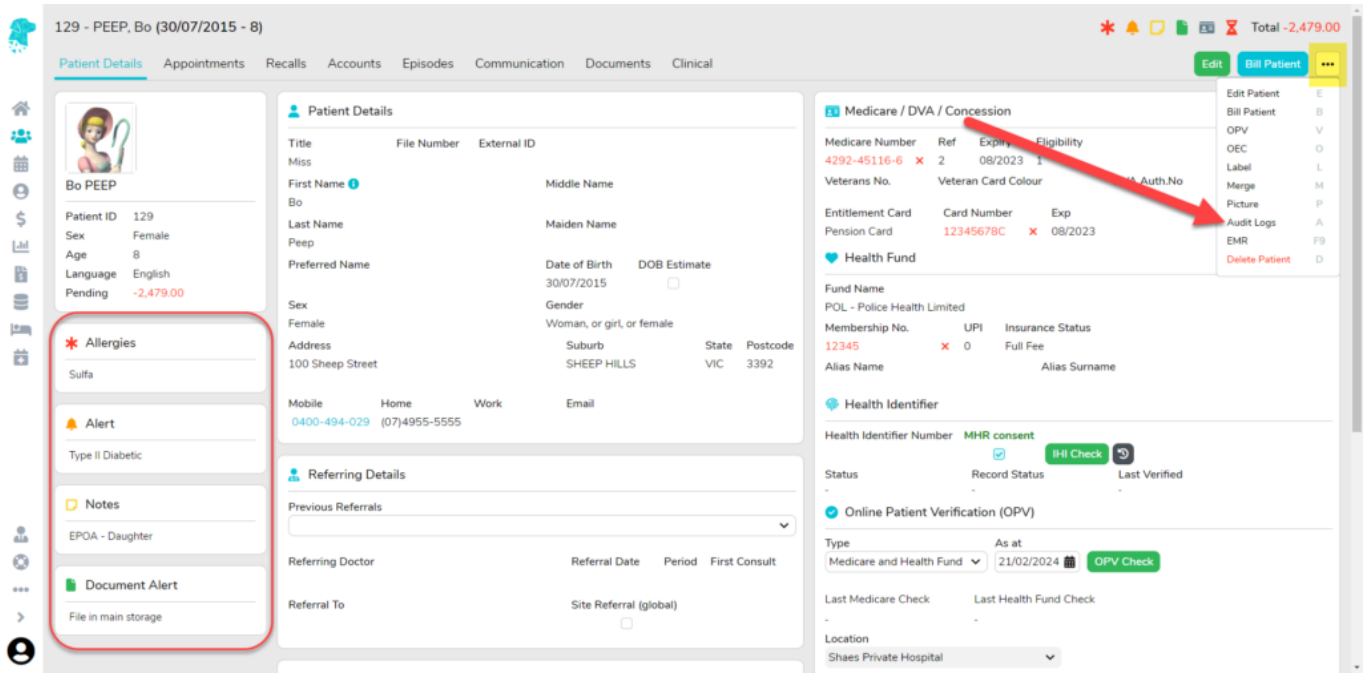
A convenient new feature has been added to the **Theatre Roster > Theatre Booking Screen**. With the introduction of the **Make an Appointment** button, users can seamlessly navigate to the

corresponding roster in the Appointment Screen.



New Audit Logs

Audit logs have been added for the **Allergies, Alert, Notes,** and **Document Alert** fields on the patient screen.
These logs can be accessed by using the menu in the top right corner of the Patient Screen and selected **Audit Logs**. Alternatively, they can be found in **Settings > Logs** by searching the patient's MRN.



Episode Stats Report Additions

Extra fields have been added to the **Episode Stats > Excel – Raw Data Export** to assist facilities in collecting data. The additional fields are:

- Billing Flag
- Coding

- OEC Received
- OEC Checked
- Admission Form Received
- Chart Ready
- IFC Complete
- Patient Consent Received
- Cancelled ID
- Cancelled Description
- Theatre Complete
- Invoice on Hold ID
- Invoice on Hold Description
- Theatre Hold ID
- Theatre Hold Description
- Next Follow Up Date
- Planned Time In Theatre

Bug Fix

The issue affecting the sorting of the Billing Status > Show Not Billed Interactive report has been resolved.

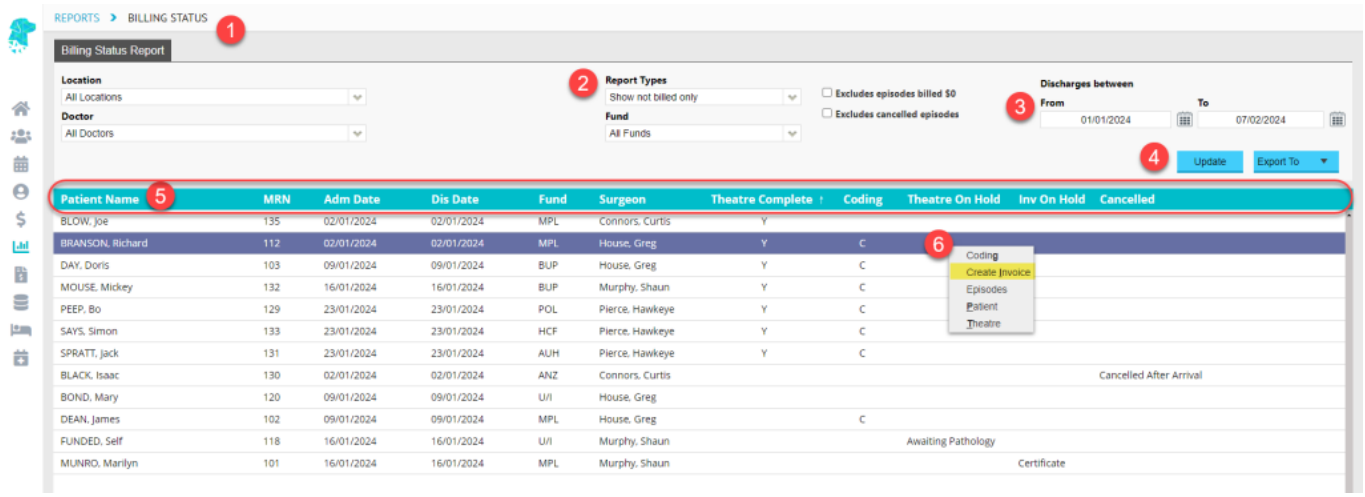
FYDO Hospital Update – 09/02/2024

Billing Status Report Improvements

Prepare for a game-changing innovation in Hospital Billing! Introducing our new **INTERACTIVE Billing Status – Show Not Billed Only Report**, designed to streamline the billing process for optimal efficiency and user-friendliness!

Users can now conveniently bill episodes directly from one central location! Easily track outstanding episodes awaiting billing for a smoother workflow and faster revenue generation.

To make use of this fantastic new feature, users can follow these steps:



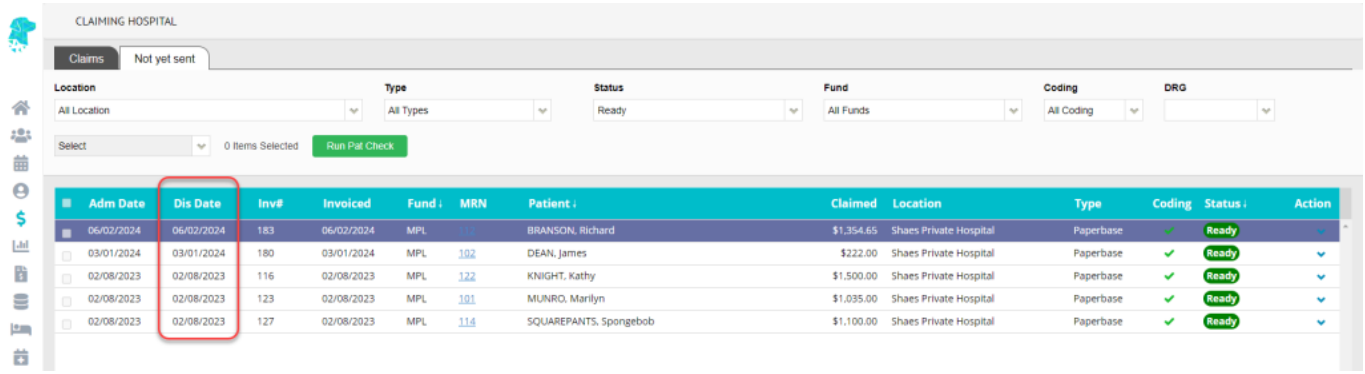
1. Navigate to **Reports > Billing Status.**
2. Select the **Report Type** of **Show Not Billed Only.**
3. Select the **Date from** and **Date To**.
4. Click **Update.**
5. Arrange the data to your preference! Utilise column headings, such as Patient Name, Admission Date, Discharge Date, Fund and Theatre Complete, for sorting.
6. For further convenience, select an episode and **Right-Click** to access a menu. From here, you can navigate to different pages to input required information.
   ALTERNATIVELY, you can also use this menu to **CREATE INVOICE** RIGHT FROM THIS SCREEN!

Additionally, On Hold and Cancelled reasons are displayed to assist in identifying episodes that may not be ready for billing, making this a comprehensive solution for your billing needs!

The original **Billing Status > Show Not Billed Only** Report can still be accessed by clicking **Export to > PDF** for users that still require a printed copy of this report with a time stamp.

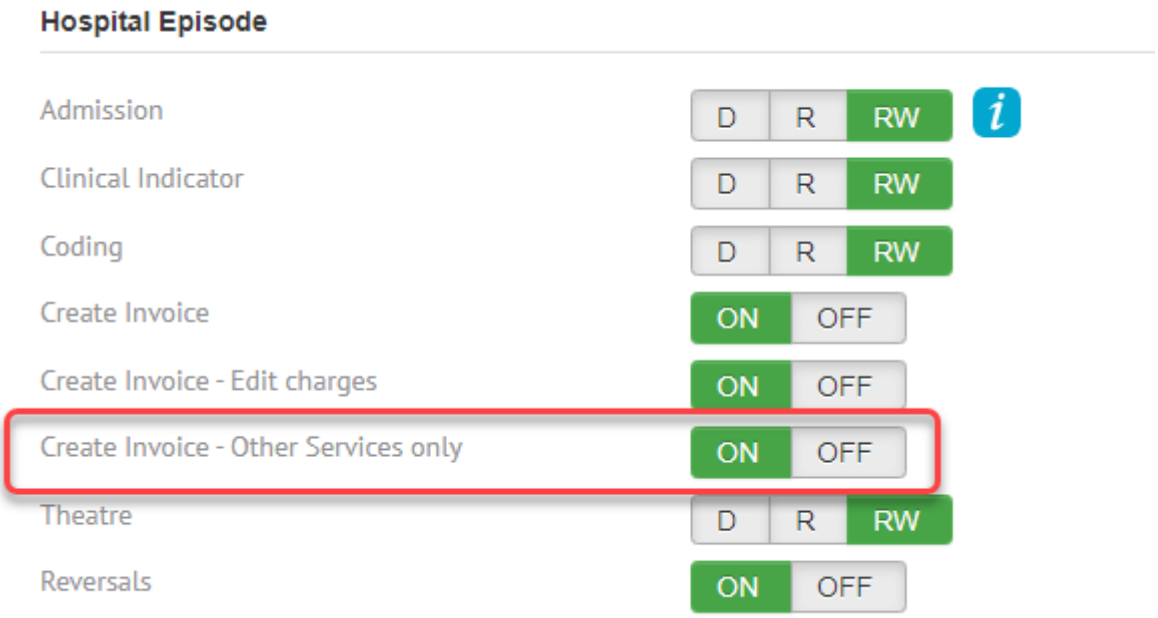
Claiming Hospital > Not Yet Sent

The **Discharge Date** has been added to the **Claiming Hospital > Not Yet Sent tab**.

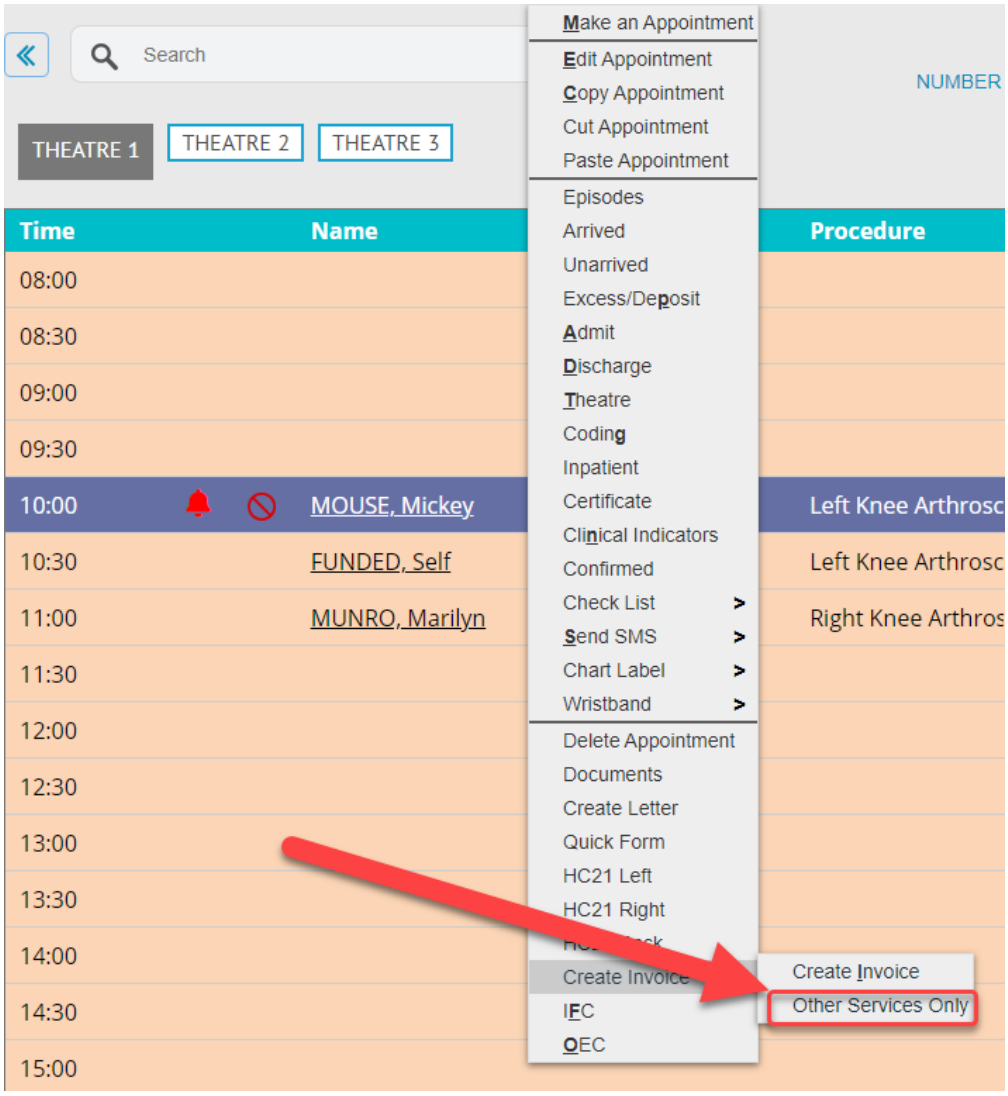


New Permission Level

Users can now be given permission to **Create Invoice – Other Services Only** as a separate permission level from **Create Invoice.**

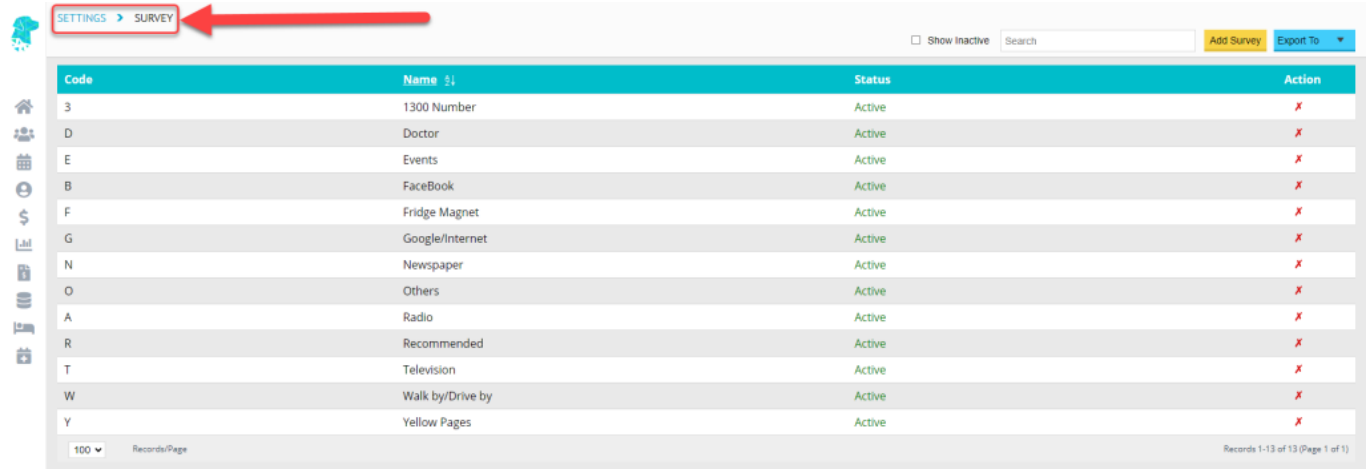


This permission level can be adjusted for all **User Groups** in **Settings**. It grants the ability to generate an **Other Services Only** invoice for any patient, including patients that have not yet been admitted or discharged.



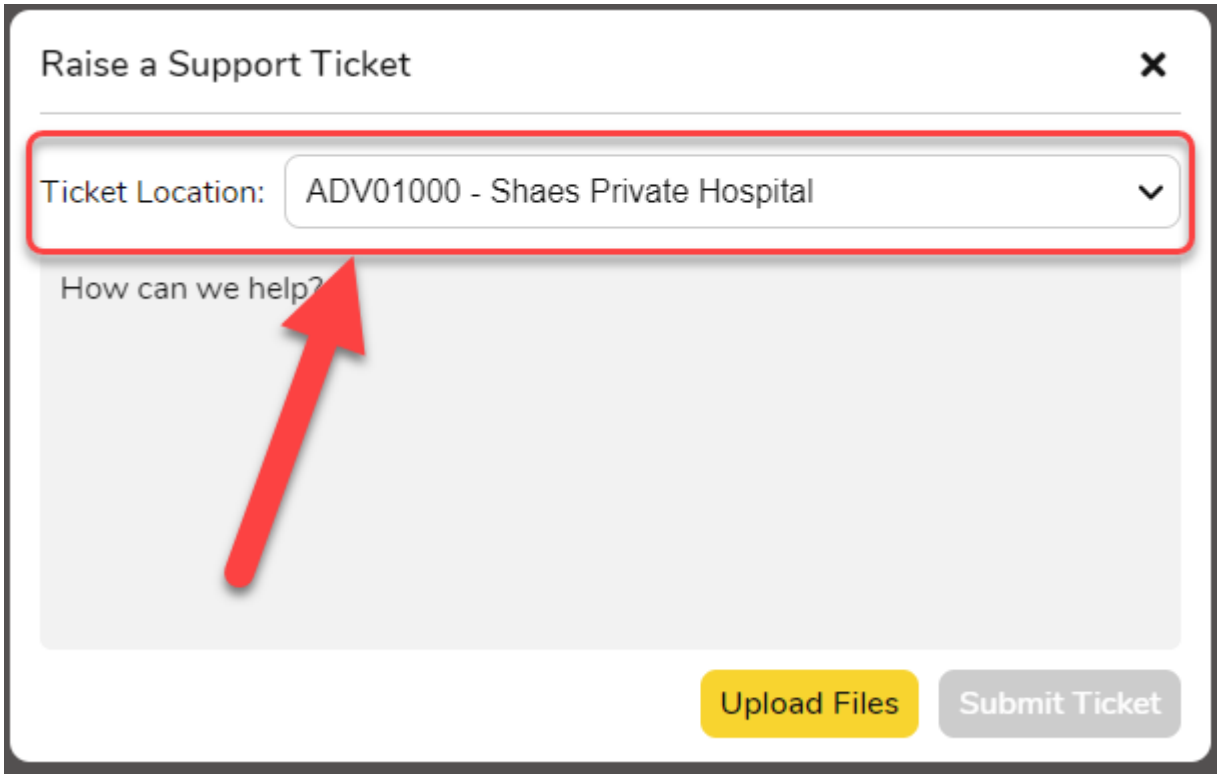
Survey Settings

The list that facilities use to collate data, on how the patient came to know about the facility, is now customisable! Facilities can edit this list to include all relevant options for their needs.
To make changes navigate to **Settings > Surveys.**



Raising a Support Ticket from FYDO

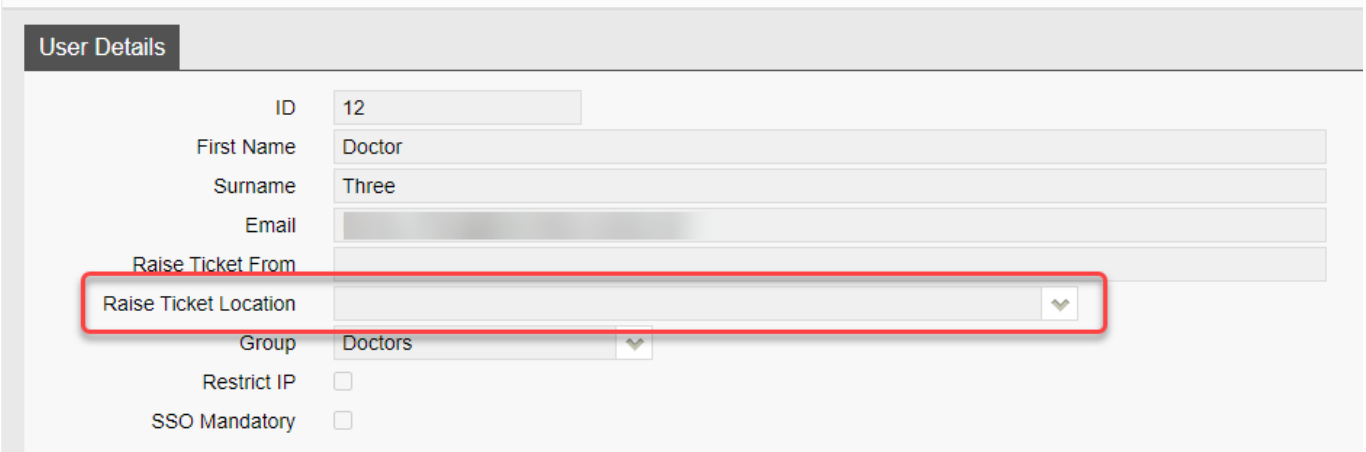
When raising a support ticket with FYDO, users will now be able to select the **Location** that the ticket is relevant to. This feature assists multi-location databases, or Clinic/Hospital databases, in being able to raise their support tickets for the location that the ticket is referring to.



Default settings for this field can be entered, for the whole facility, in **Settings > System Configuration** by adding the required location to the **Raise Ticket Location** field.

The default settings can also be added at a **User level**, to ensure each user has the ticket populate with the location that is relevant to them, in **Settings > Users** by adding information to the **Raise**

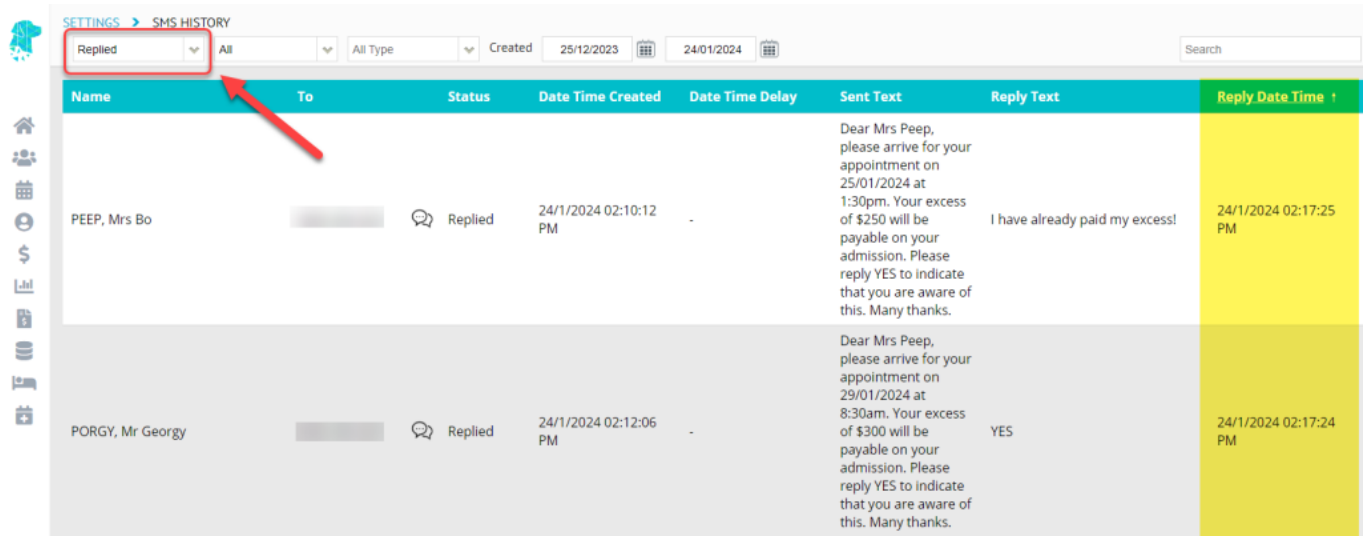
Ticket Location field.



FYDO Hospital Update – 25/01/2024

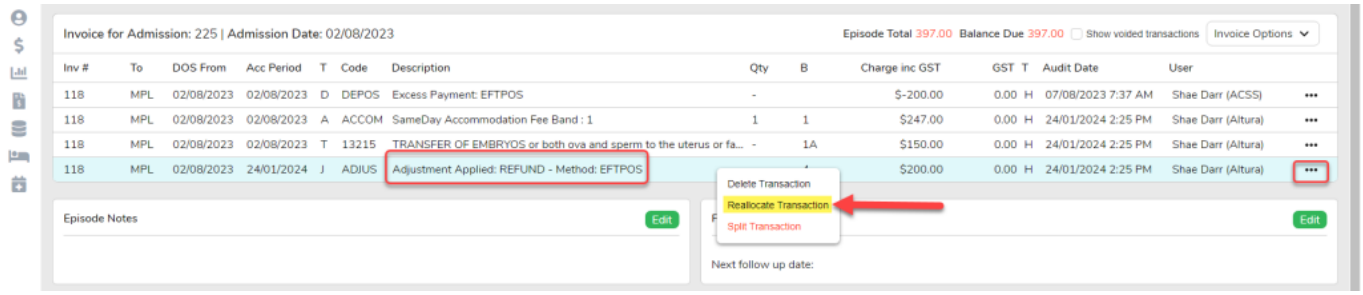
SMS Reply History

Users can now conveniently review SMS replies in chronological order, with the corresponding **Reply Date and Time** prominently displayed on the SMS History screen.
To access this feature, navigate to **Settings > SMS History** and apply the **Status** filter "**Replied".**



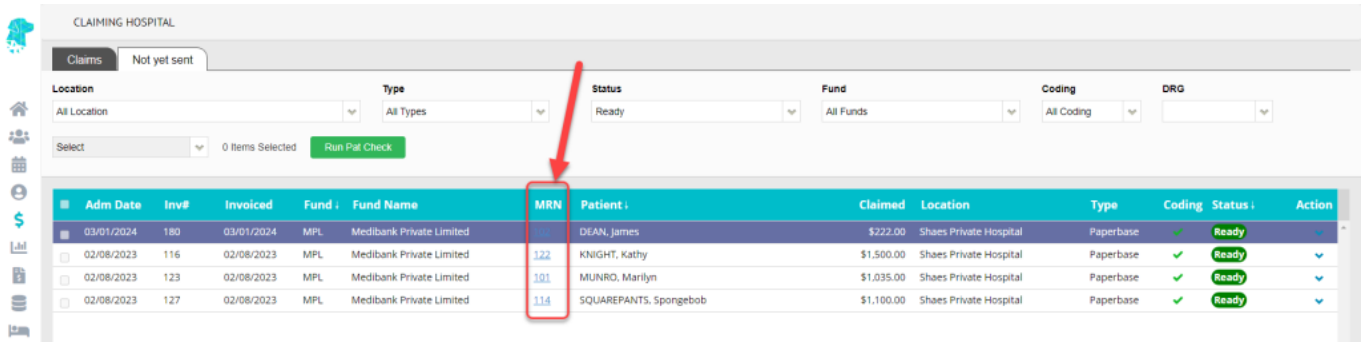
Reallocating Adjustments

Adjustments can now be reallocated to another invoice, mirroring the same functionality that currently exists for reallocating deposits. To utilise this feature, simply navigate to the corresponding **Episodes** screen and right-click on the Adjustment line, or normal click on the three dots to the right of the screen, to select **Reallocation Transaction**.



Claiming Hospital – Not Yet Sent Tab

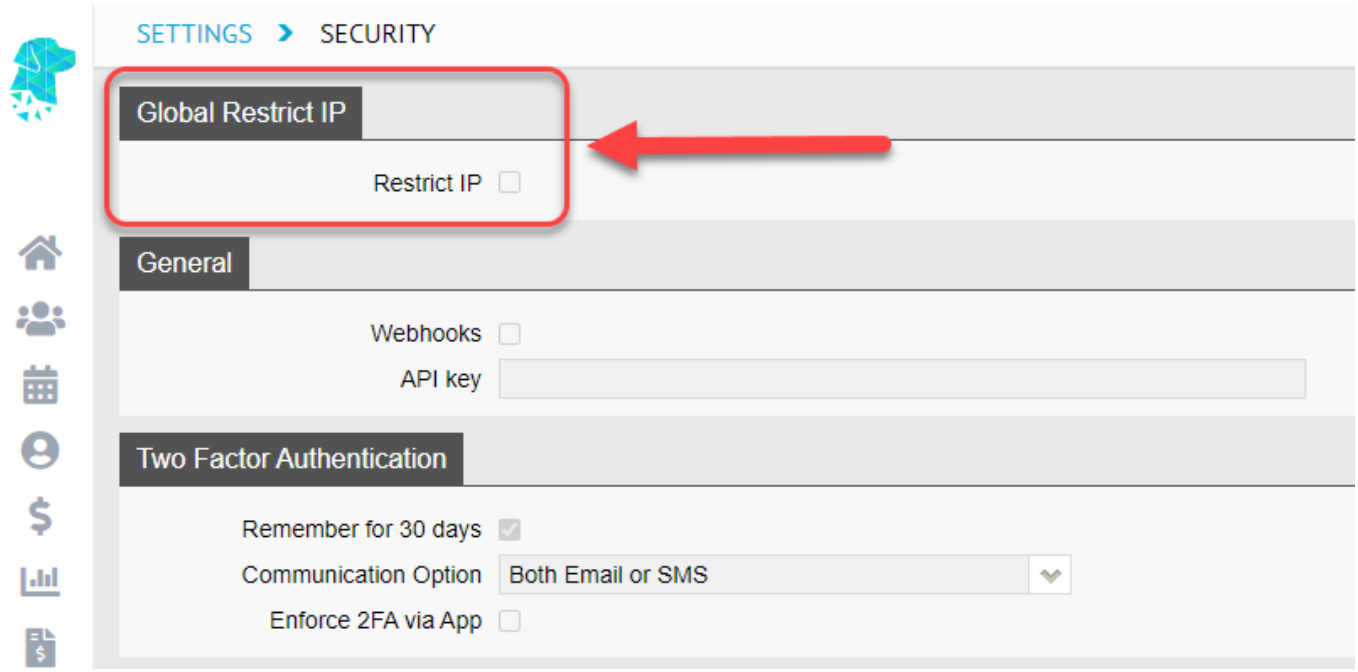
The MRN number will now be displayed on the **Claiming Hospital > Not Yet Sent** tab.



FYDO Clinic Update – 23/01/24

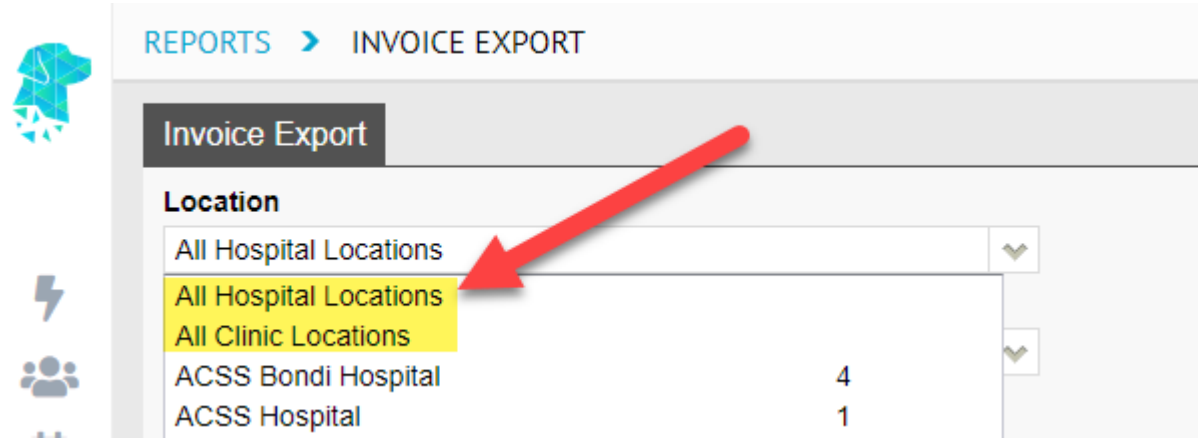
New IP Restriction Function

Clinics can now use the new **Global Restrict IP** function in **Settings > Security** to simultaneously restrict all users to a specific IP address. While the ability to restrict individual users is still available in **Settings > Users**, this new feature streamlines the process for applying IP Restrictions across the board.
Only users with the required access levels will be able to make amendments to these settings.



Invoice Export Report Additions

The Invoice Export Report can now be run for **All Hospital Locations** and **All Clinic Locations** AT ONCE! This new feature allows multi-location facilities to easily collate invoice data across all their sites simultaneously.



Bug Fixes:

- The issue some users were experiencing where an Entitlement Card was showing as expired in error has been resolved.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

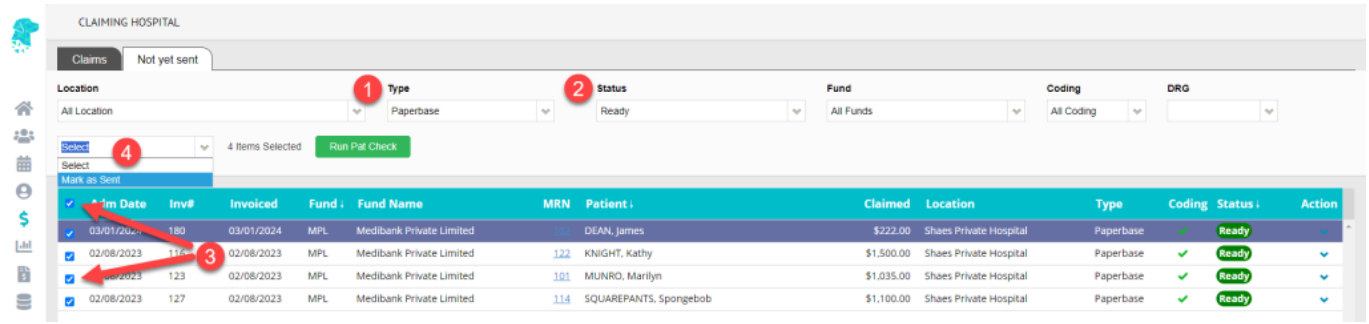
FYDO Hospital Update – 18/01/2024

Claiming Hospital – Paperbase Claims Enhancement

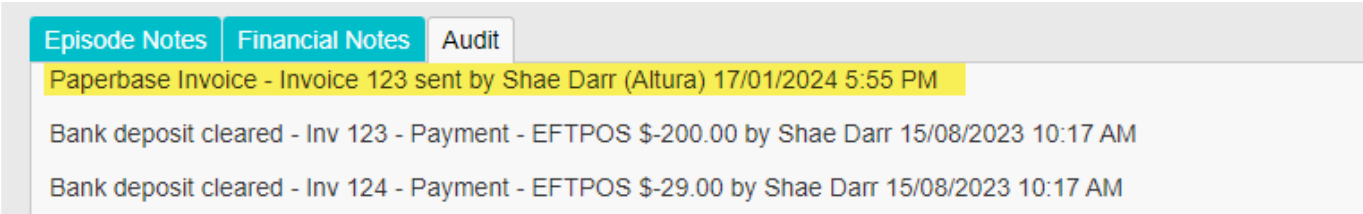
We've added a new feature to enhance efficiency in our **Claiming Hospital > Not Yet Sent** tab. Once the claims have been manually sent to the health funds, users will now be able to mark the complete Paperbase Claims as sent **IN BULK**!

The easiest way to do this is to navigate to the **Claiming Hospital > Not Yet Sent** tab and:

1. In the **Type** field, choose **Paperbase**
2. In the **Status** field, select **Ready**
3. Choose claims individually, using the left tick box on each individual line, or select all by utilising the **Select All** tick box at the top of the column
4. In the **Select** dropdown, choose **Mark as Sent**

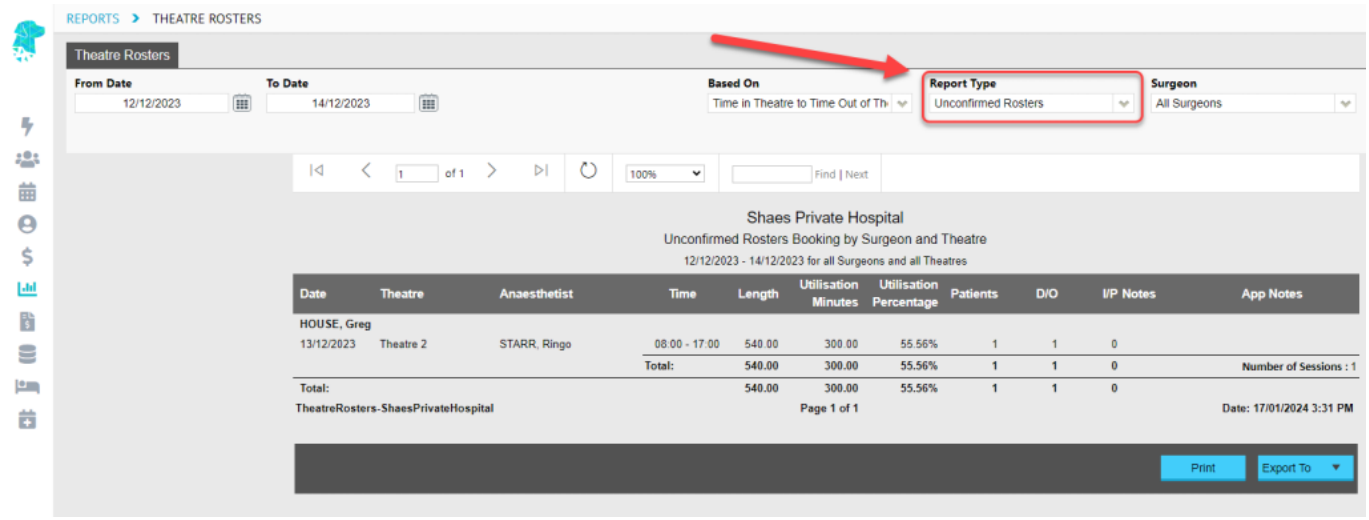


This will mark the Paperbase Claims as sent in the same manner as before, and the corresponding audit trail will be displayed in the patient's episode audit notes.



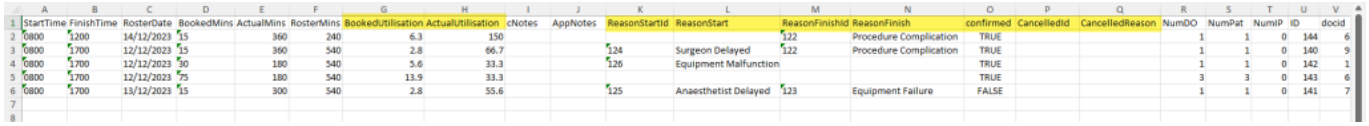
Theatre Rosters Report Enhancements

We've added a new **Report Type** to the **Theatre Rosters Report** called **Unconfirmed Rosters.** This allows facilities to easily identify rosters that haven't yet had the **Session Confirmed** tick box completed in the specific Theatre Roster.



We have also added additional fields to enhance the usability of the **Excel – Raw Data Export** for the **Theatre Roster** Report including:

- Booked Utilisation Percentage
- Actual Utilisation Percentage
- Delayed Start Reason and ID
- Delayed Finish Reason and ID
- Cancelled Reason and ID
- Confirmed Indicator



StartTime	FinishTime	RosterDate	BookedMins	ActualMins	RosterMins	BookedUtilisation	ActualUtilisation	cNotes	AppNotes	ReasonStartId	ReasonStart	ReasonFinishId	ReasonFinish	confirmed	CancelledId	CancelledReason	NumDO	NumPat	NumIP	ID	docid
0800	1200	14/12/2023	15	360	240	6.3	150					122	Procedure Complication	TRUE			1	1	0	144	6
0800	1700	12/12/2023	15	360	540	2.8	66.7			124	Surgeon Delayed	122	Procedure Complication	TRUE			1	1	0	140	9
0800	1700	12/12/2023	30	180	540	5.6	33.3			126	Equipment Malfunction			TRUE			1	1	0	142	1
0800	1700	12/12/2023	75	180	540	13.9	33.3							TRUE			3	3	0	143	6
0800	1700	13/12/2023	15	300	540	2.8	55.6			125	Anaesthetist Delayed	123	Equipment Failure	FALSE			1	1	0	141	7

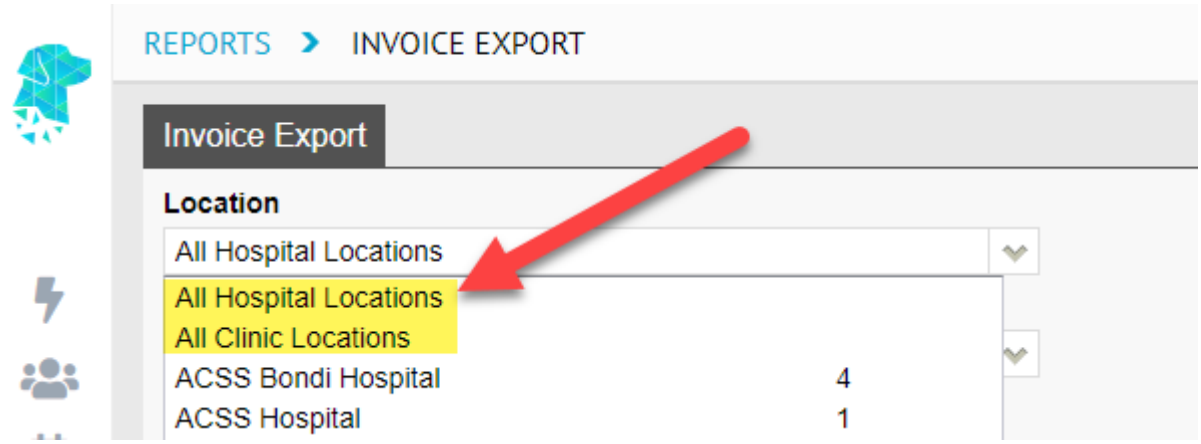
Length of Stay Report Additions

There has been an additional column added to the **Length of Stay Excel – Raw Data** Export to display the **Length in Minutes** for overnight patients.

The original Length column is still present and will continue to reflect the number of nights; however, the new additional column will transcribe the information into minutes to help facilities identify the exact length of stay for the admission.

Invoice Export Report Additions

The Invoice Export Report can now be run for **All Hospital Locations** and **All Clinic Locations** AT ONCE! This new feature allows multi-location facilities to easily collate invoice data across all their sites simultaneously.



Bug Fix

The issue that some users experienced when trying to search for customised Other Services codes has been resolved.