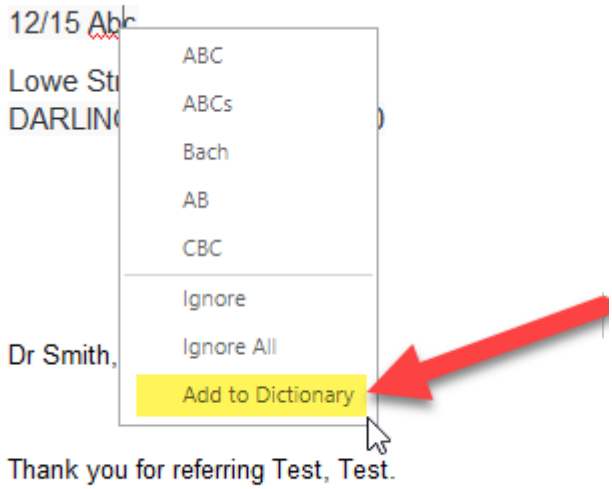
FYDO Clinic Update 03/08/2023

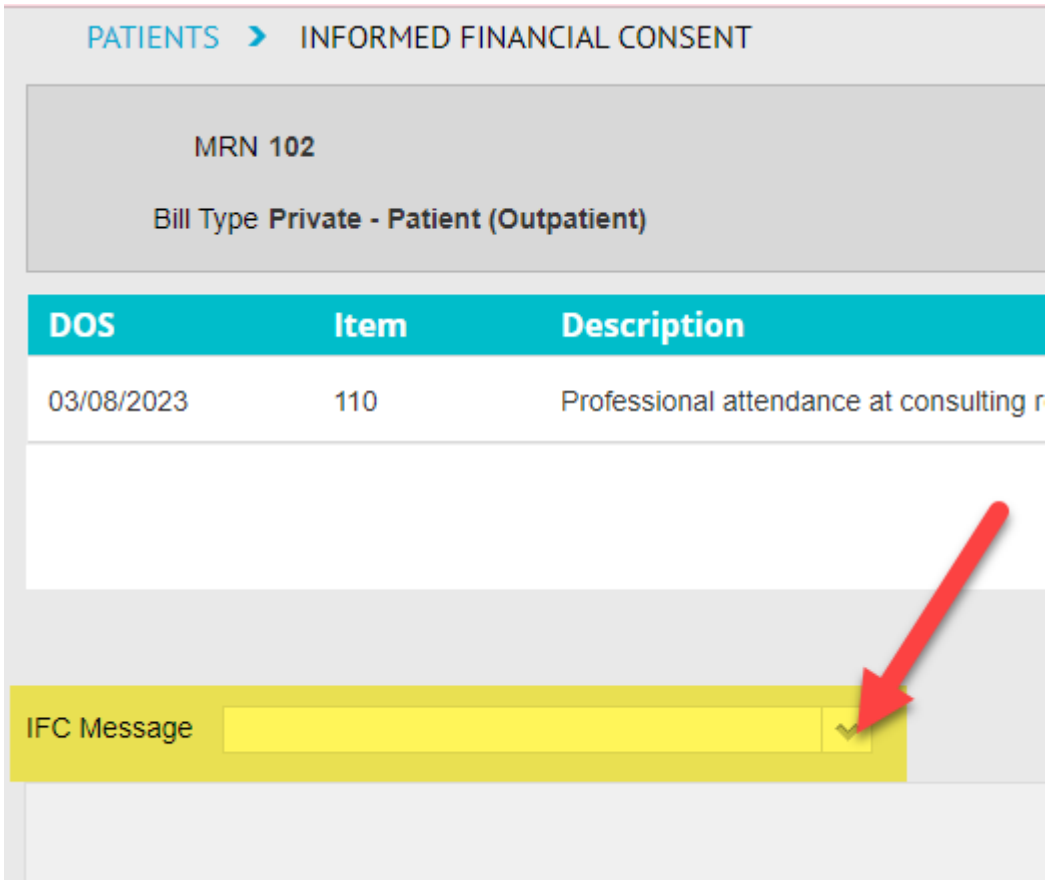
Letters – Adding Words to the Dictionary

Users are now able to add words to the **Dictionary** when typing **Letters.**
When a word is underlined with red that you would like added to the **Dictionary**, simply **Right Click > Add to Dictionary.**



IFC Message

We have added the option **IFC Message,** this gives users the ability to add a customised message or choose a message already created.
To create **IFC Messages** that will be stored as an option from the drop-down, go to **Settings > Invoice/IFC Messages**.

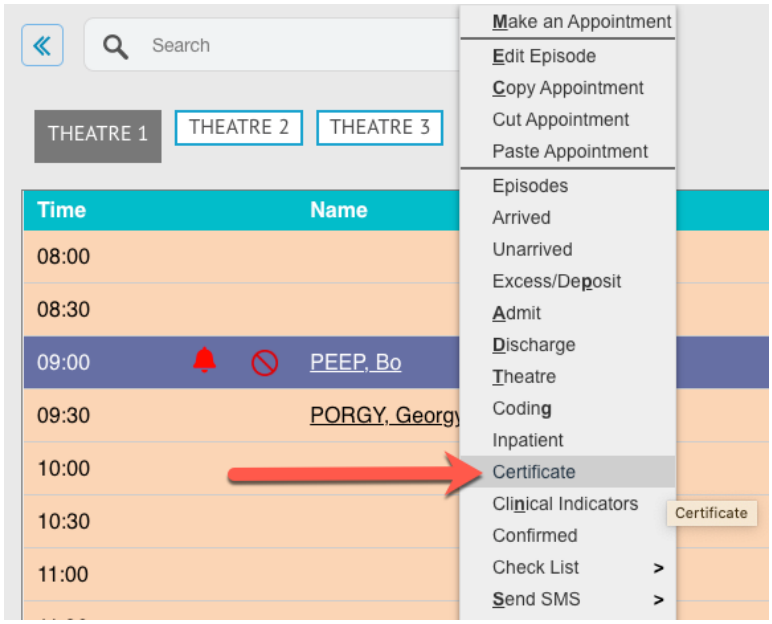


For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 3/8/2023

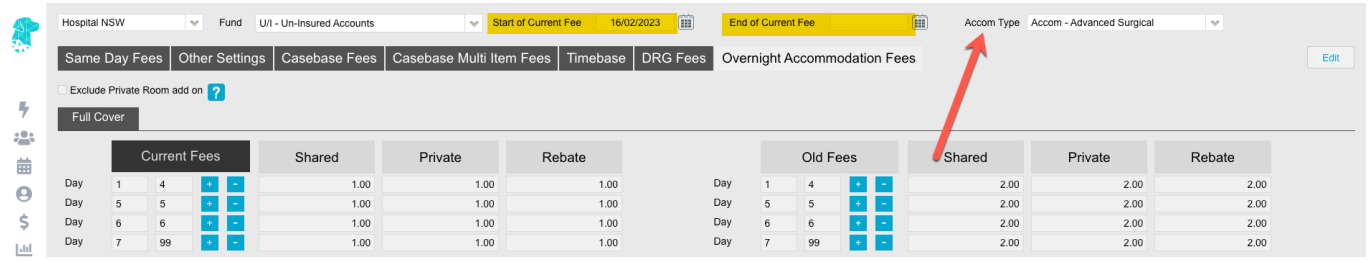
Added ability to enter a Certificate for booked episodes

Currently FYDO only allows certificates to be entered for admitted episodes. However, users will now be able to add the certificate information into the booking/episode as soon as it has been made.



New contract start & end date for each Overnight Accommodation Category

To accommodate the function of some health fund contracts, FYDO now gives the ability to add a different **Start of Current Fee Date** along with a different **End of Current Fee Date** for each Overnight Accommodation Type.
These start & end dates are not linked with the main contract dates, enabling them to be different if required.



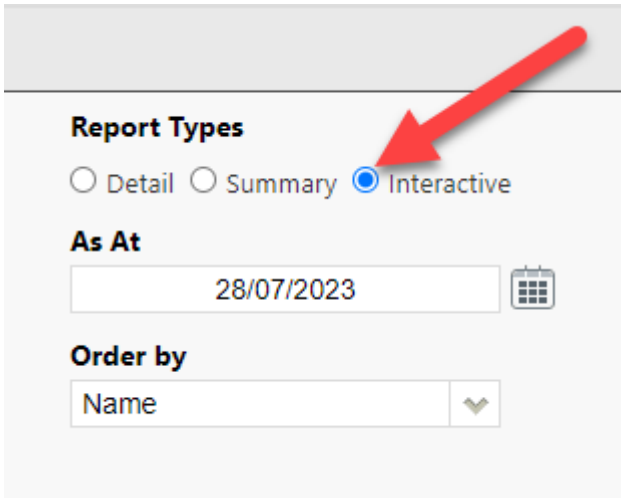
Data Extracts – 1st July 2023 edits for South Australia and Victoria updated

This year only SA and VIC had edits to their Data Extract file formats. These changes have now been implemented.

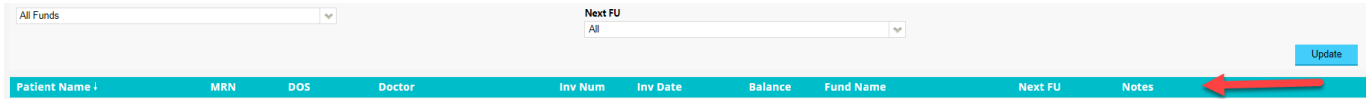
FYDO Clinic Update 28/07/2023

Interactive Arrears Report

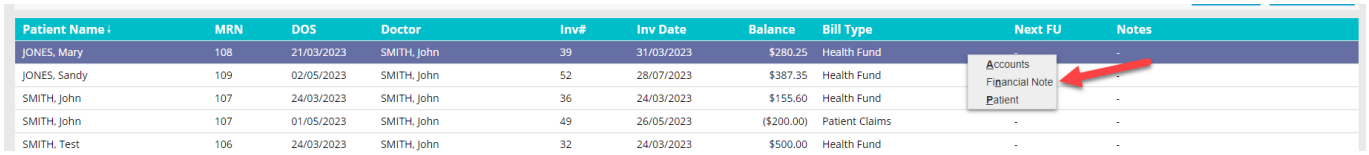
There is now an option to view the **Arrears Report** in **Interactive** mode.



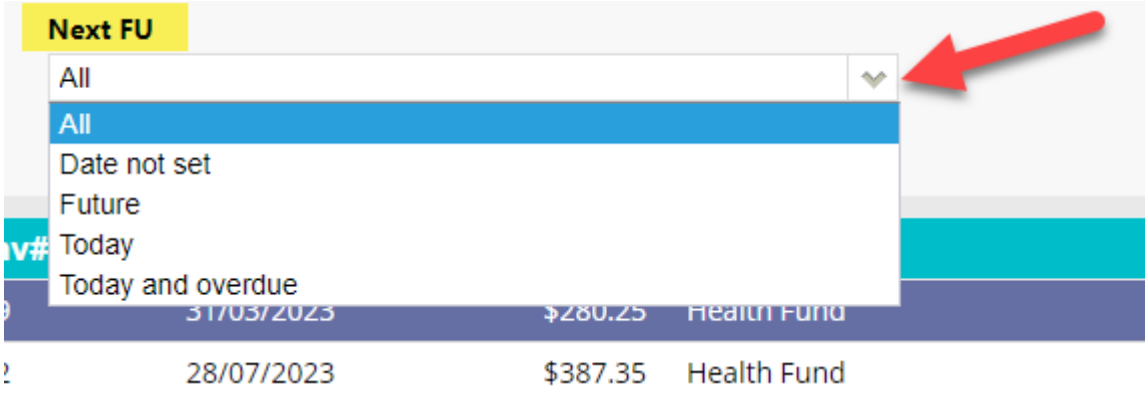
When interactive mode is selected, users will be able to view their outstanding debt (arrears), defined down to patient specifics.



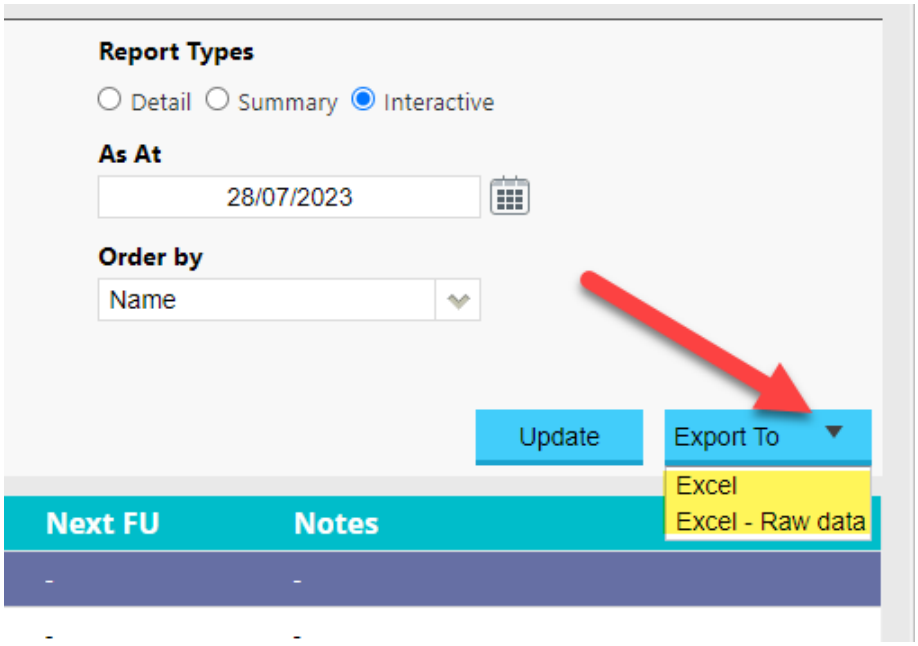
This report will allow users to add a **Financial Note** and **Follow Up Date** to outstanding debts by **Right Clicking** on a line and selecting **Financial Note**. This also allows users to easily navigate to a patients **Accounts** and/or **Patient Details**.



Users will be able to filter the **Arrears** report by **Next Follow Up**. The options will include: All, Date not Set, Future, Today, as well as Today and Overdue. When selecting today and overdue for example, it will show the user any invoice that is due or overdue based on the **Next Follow Up** date.

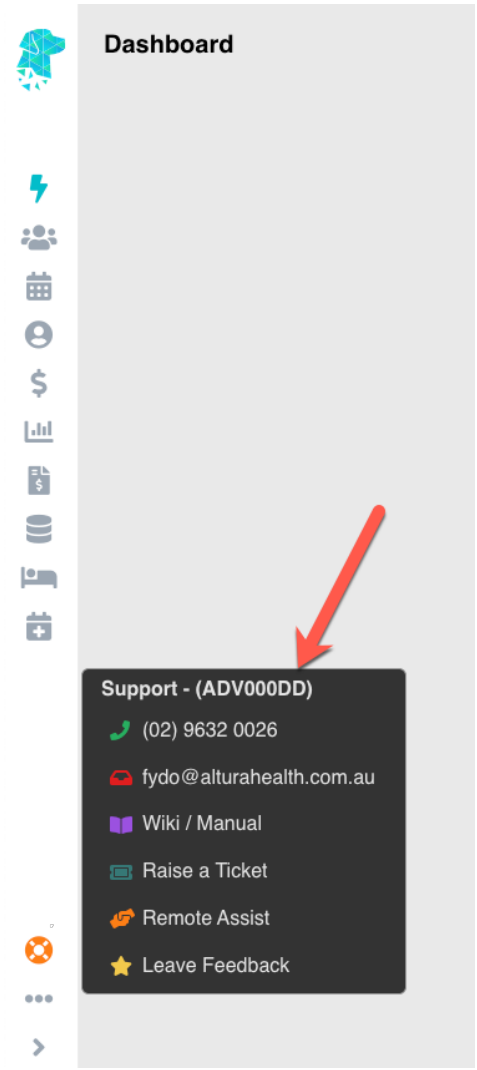


The Interactive view can also be exported to **Excel** and **Excel – Raw Data**



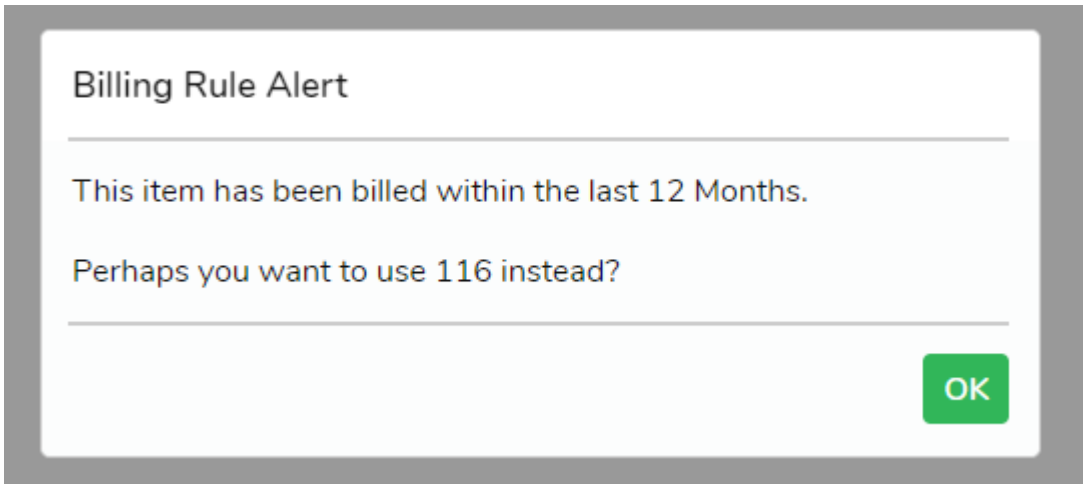
Minor ID/Location ID added to the Support Information

Users will now be able to easily identify their Minor ID/ Location ID by hovering over the **Support** icon in the FYDO main menu.
This ID may assist in easily identifying your clinic when you call FYDO for support *(Note: If there are multiple locations in the one FYDO this will display location 1's ID).*



Billing Rule Alert

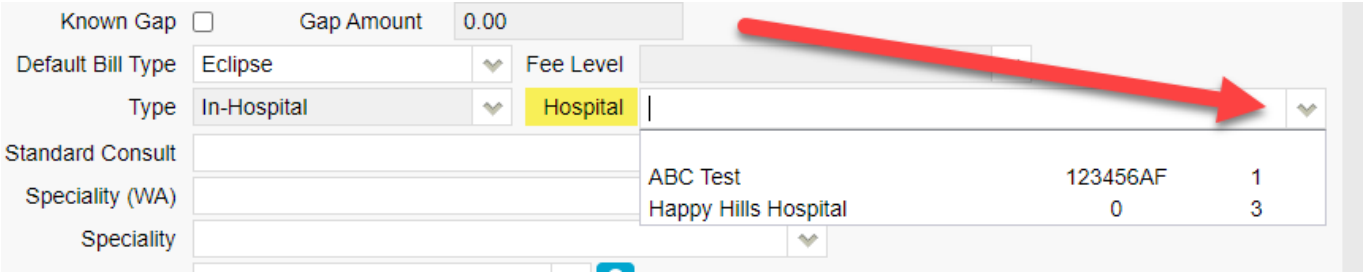
We have introduced **Billing Rule Alerts** for multiple Item Numbers.
For example, if item 110 has been billed in the last 12 months for a patient, under the same provider number and a user goes to bill an item 110 within the 12 months, a billing alert will pop up. This is just an alert based on the items rules for claiming and users can still proceed with billing the item or the item can be changed by clicking **OK.**



Doctor Setup – Hospital

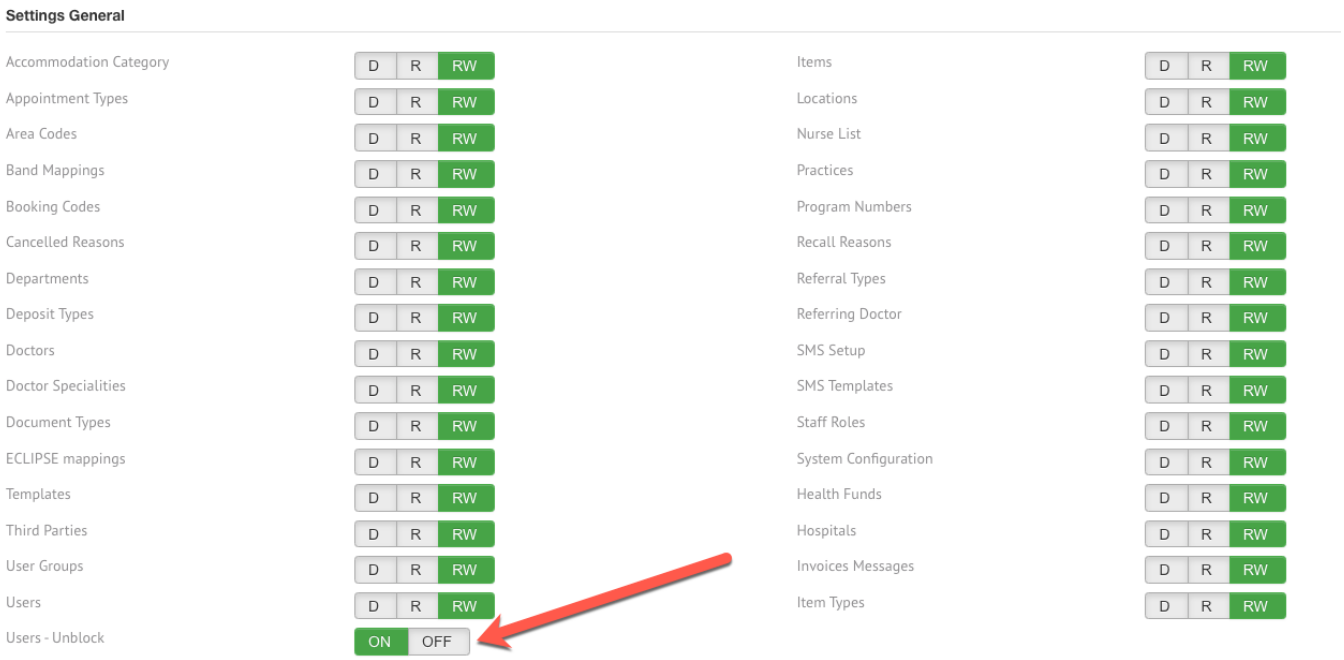
Under a Doctors setup, there is now an option to link a **Hospital** to their provider number.
This will save time for users when billing for a doctor that has multiple provider numbers and multiple hospital locations, as FYDO will know what hospital to select automatically when when a specific provider number is selected for billing.

To Link a **Hospital** to a **Doctors** provider number go to **Settings > Doctors**



Unblock User Permission – Relocated

The permission setting that allows the ability to **Unblock** a user, after they have entered their password incorrectly too many times, has been relocated to ensure it is easier to find.
This setting is now found by navigating to **Settings > User Groups** & selecting the user group that you wish to allow this ability to.
This function will be automatically set to **OFF** & will need to be assigned to the user groups that require to be able to perform this function.

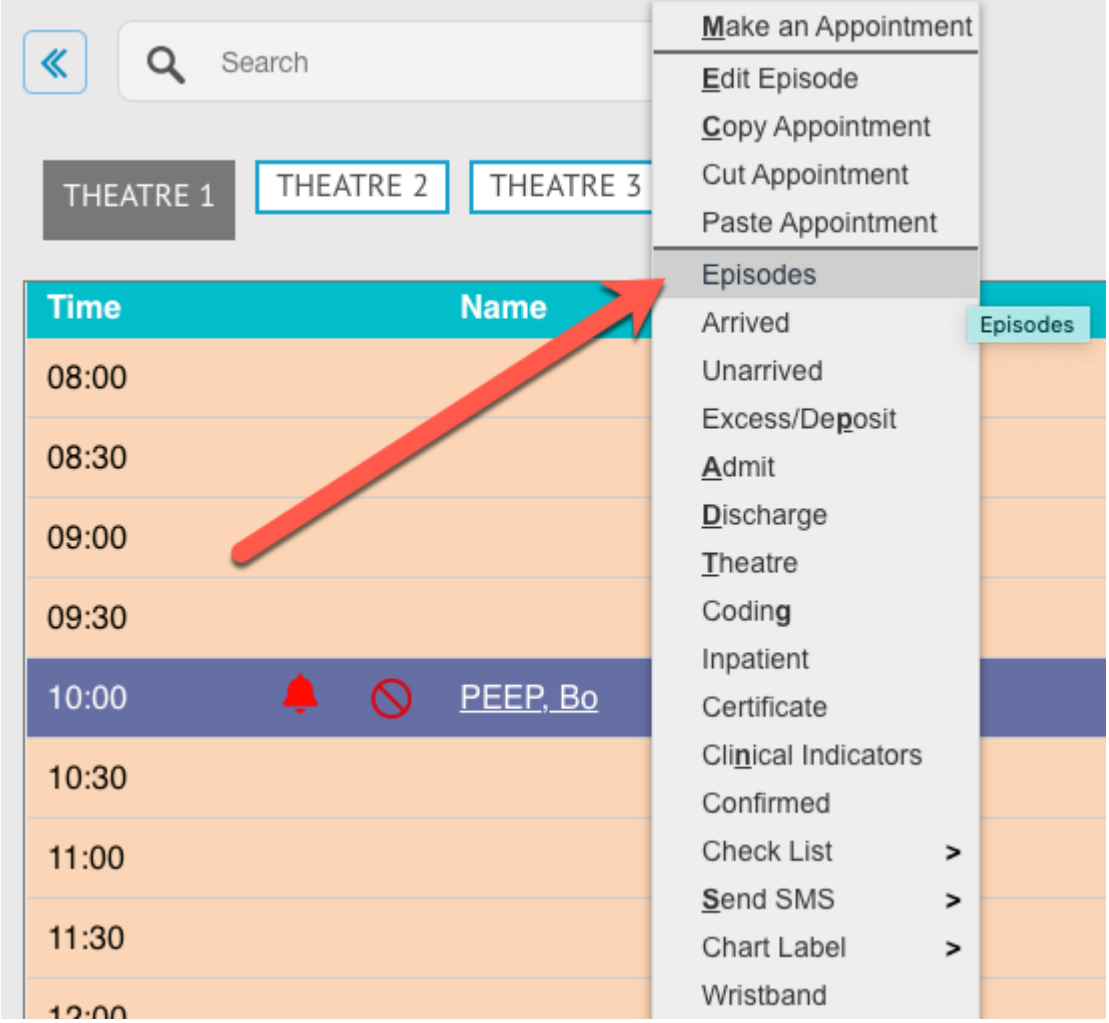


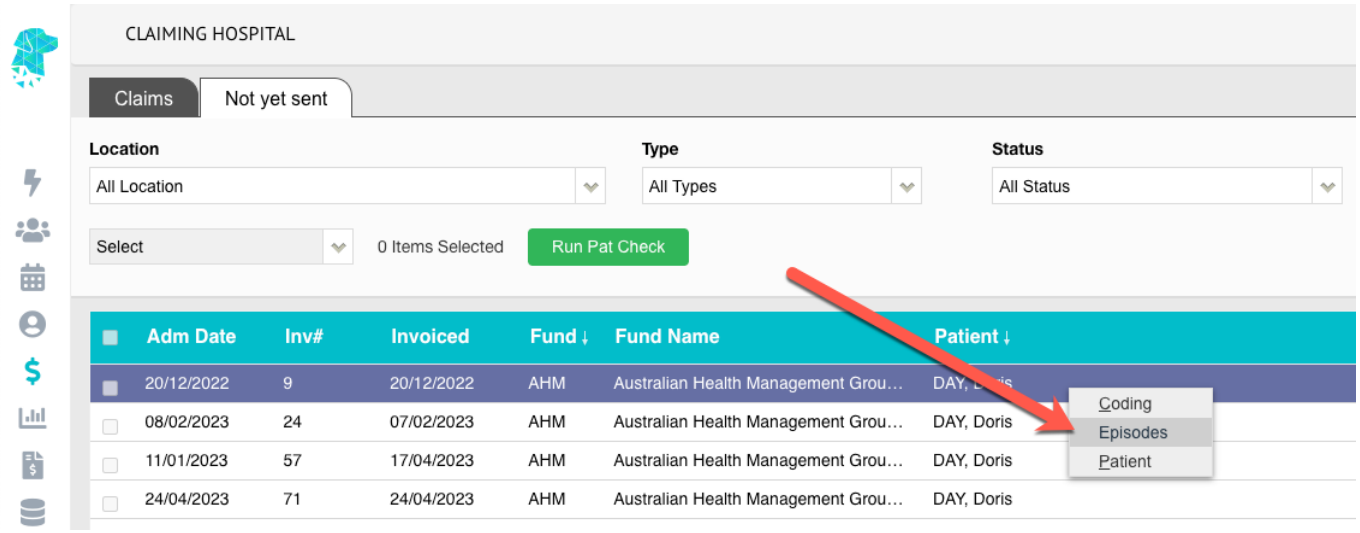
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

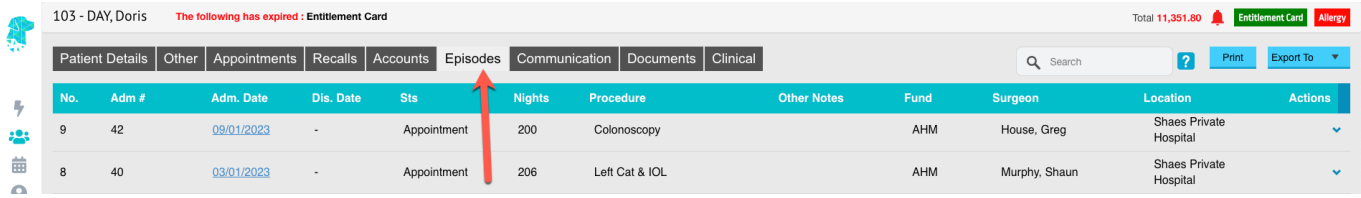
FYDO Hospital Update – 28/07/2023

History Renamed

The **History** option, in all right click menus, has been renamed to **Episodes** across FYDO to reflect the title of the page that this link opens up & to ensure uniformity. Users will now find the link called **Episodes** in all right click options & this will take them to **the same Episodes** page that they have always progressed to by using this link, that was previously named **History**.

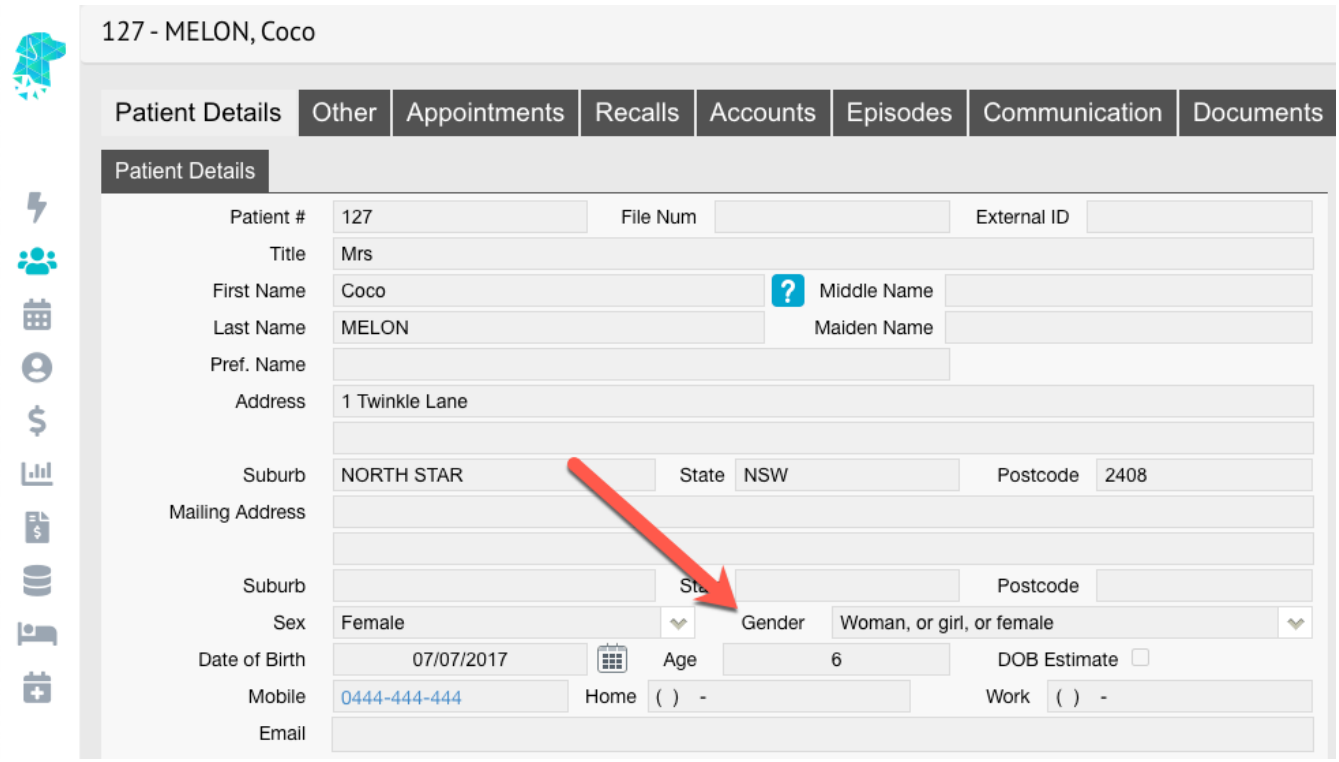






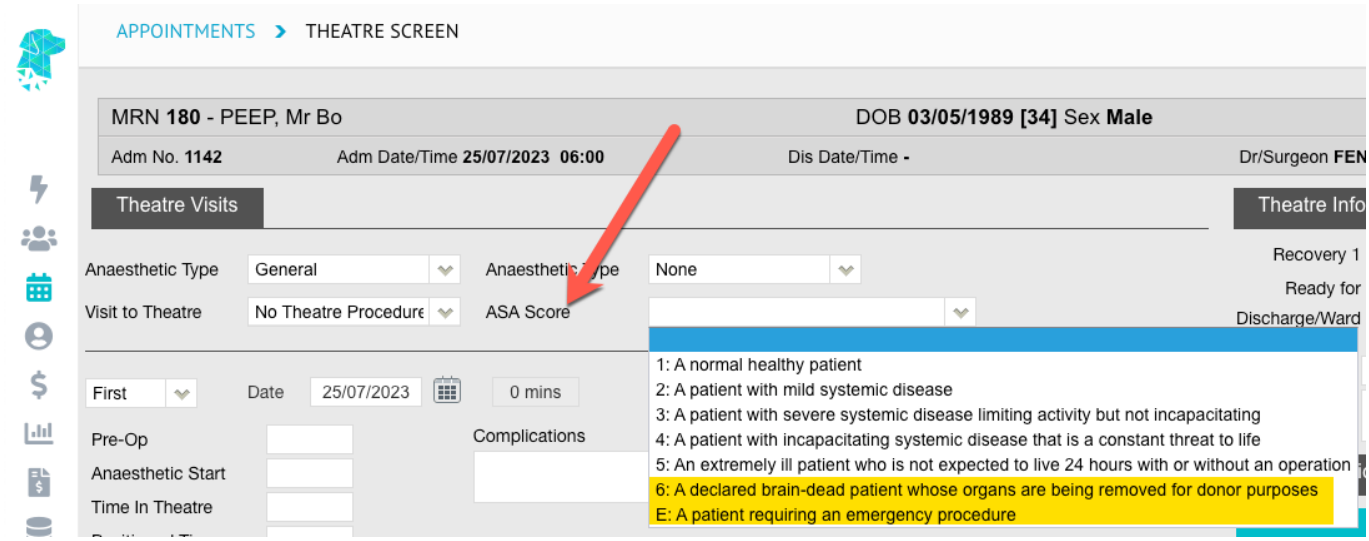
New Gender Field will now feed from Preadmit to FYDO

The new Gender Field, that has recently been added to FYDO to accommodate Data Extractions for certain states, is now able to be sent from patients' Online Preadmit Forms into FYDO.
If you require the new field to be added to your preadmit form, & in turn automatically populated into FYDO, please raise a ticket with us & advise where the new question will be asked on your admission forms.



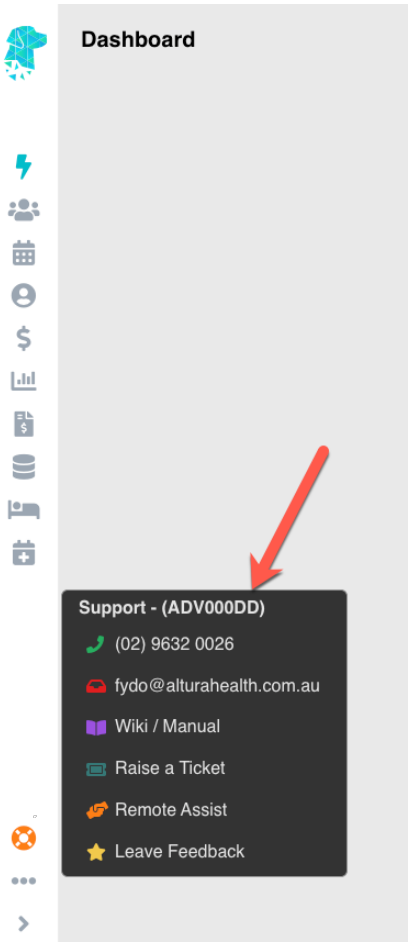
ASA Score – Additional Options Available

Two new options have been added to the ASA Score dropdown in the Theatre Screen. Users are now able to choose and ASA score of **6** & **E.**
This field remains optional & only needs to be completed if it complements the workflow & data collation requirements of the facility.



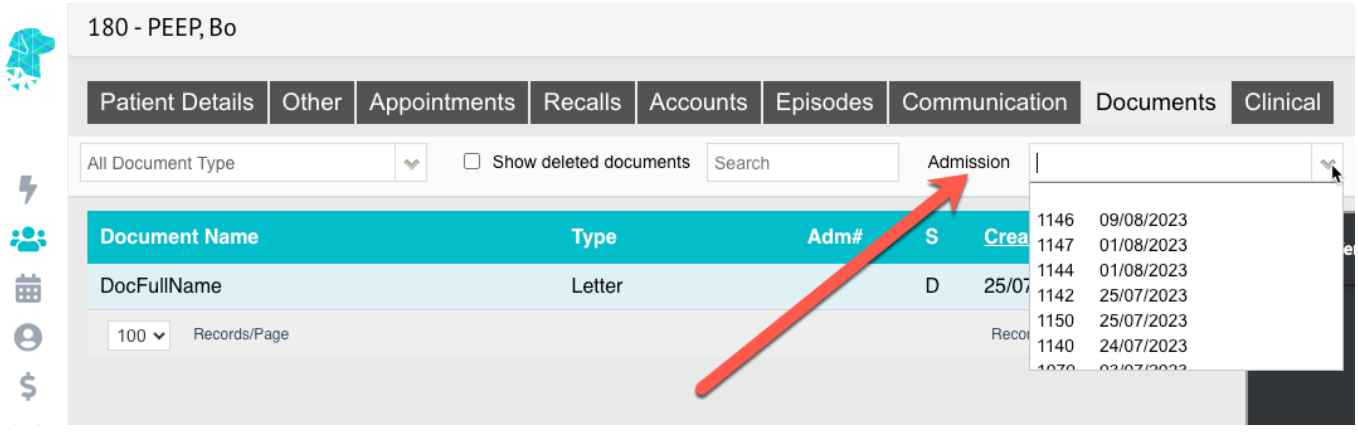
Facility Minor ID added to the Support Information

Users will now be able to easily identify their Minor ID by hovering over the **Support** icon in the FYDO main menu.
This ID may assist in easily identifying your facility when you call FYDO for support.

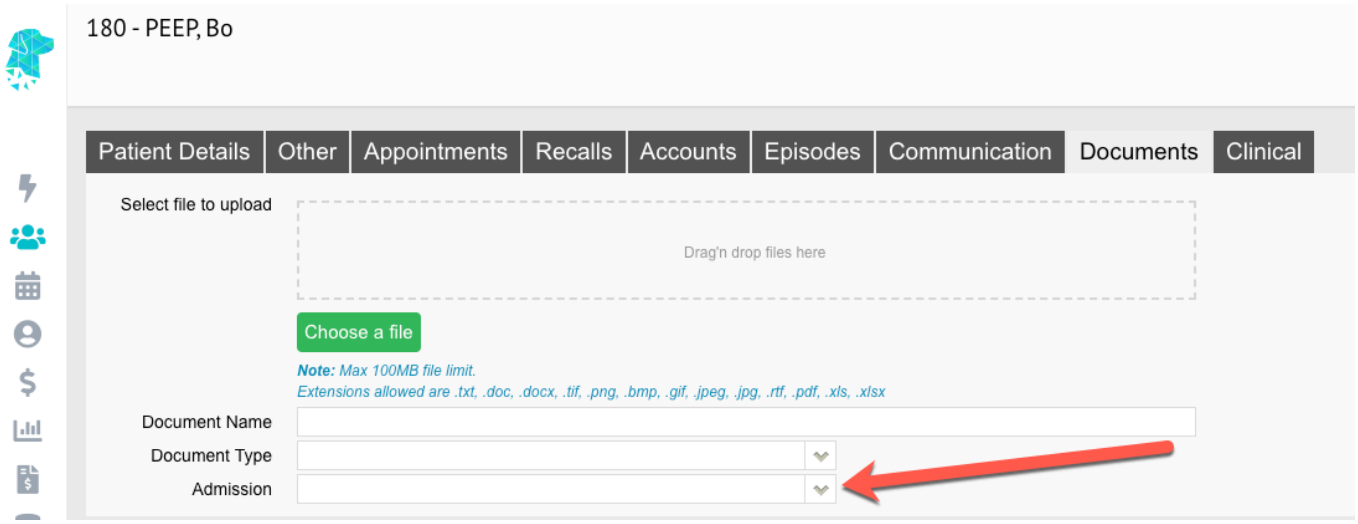


New features added to the Documents Screen

Users are now able to filter the **Documents** Screen according to the **Admission Number** that it is linked to.

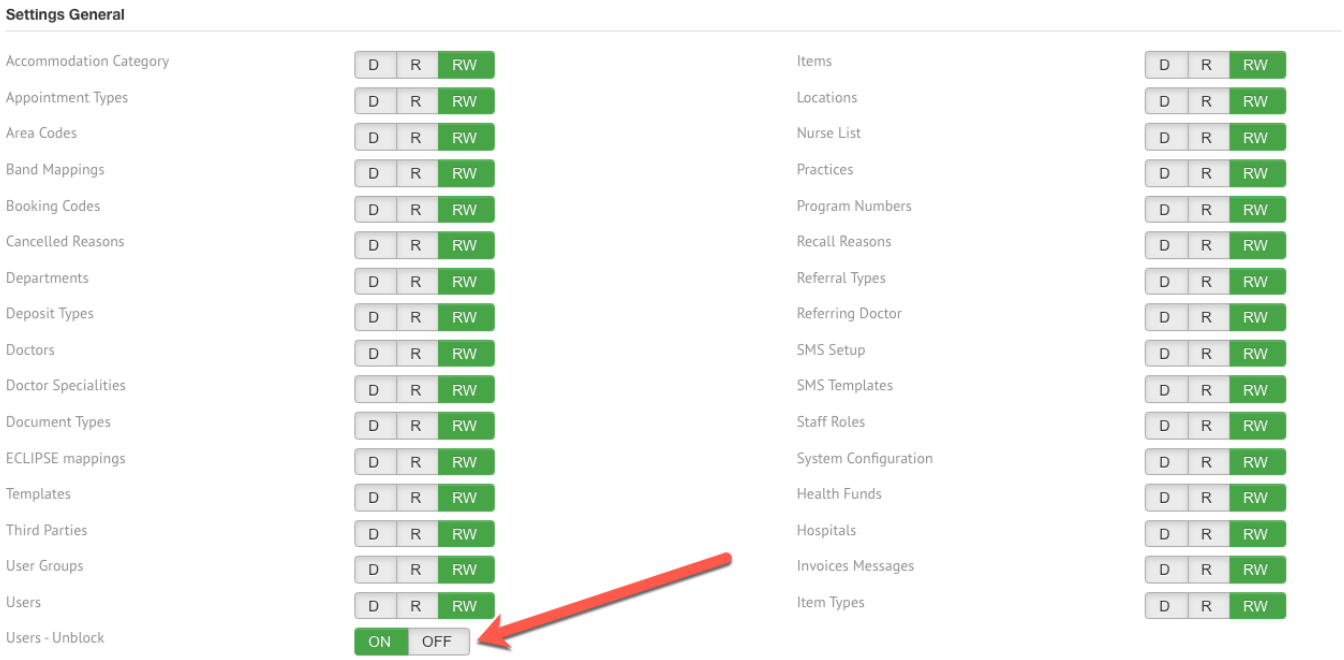


We have also made it easier to ensure documents are linked to the relevant Admission Number by allowing users the option to assign an admission number to each document as it is imported or scanned.



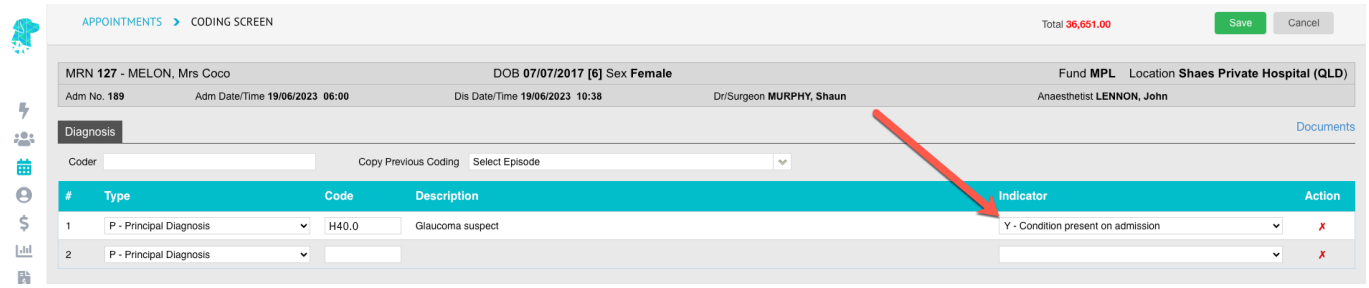
Unblock User Permission – Relocated

The permission setting that allows the ability to **Unblock** a user, after they have entered their password incorrectly too many times, has been relocated to ensure it is easier to find.
This setting is now found by navigating to **Settings > User Groups** & selecting the user group that you wish to allow this ability to.
This function will be automatically set to **OFF** & will need to be assigned to the user groups that require to be able to perform this function.



Condition Onset Indicator Added to Episode Stats Report – Raw Data

The Condition Onset Flag, that is entered at the time of coding, has been added to the Episode Stats Report Excel Export – Raw Data.



JN	JO	JP	JQ	JR	JS	JT	JU	JV	JW	JX
Diag1	OnSet1	Diag2	OnSet2	Diag3	OnSet3	Diag4	OnSet4	Diag5	OnSet5	Diag6
A23.2	Y	A15.3	Y	A34	Y	B34.3	Y	A06.5	Y	A16.0
H52.2	Y	E11.42	Y							
A00.0	Y	A00.0	Y	A00.0	Y	A00.0	Y	A00.0	Y	A00.0

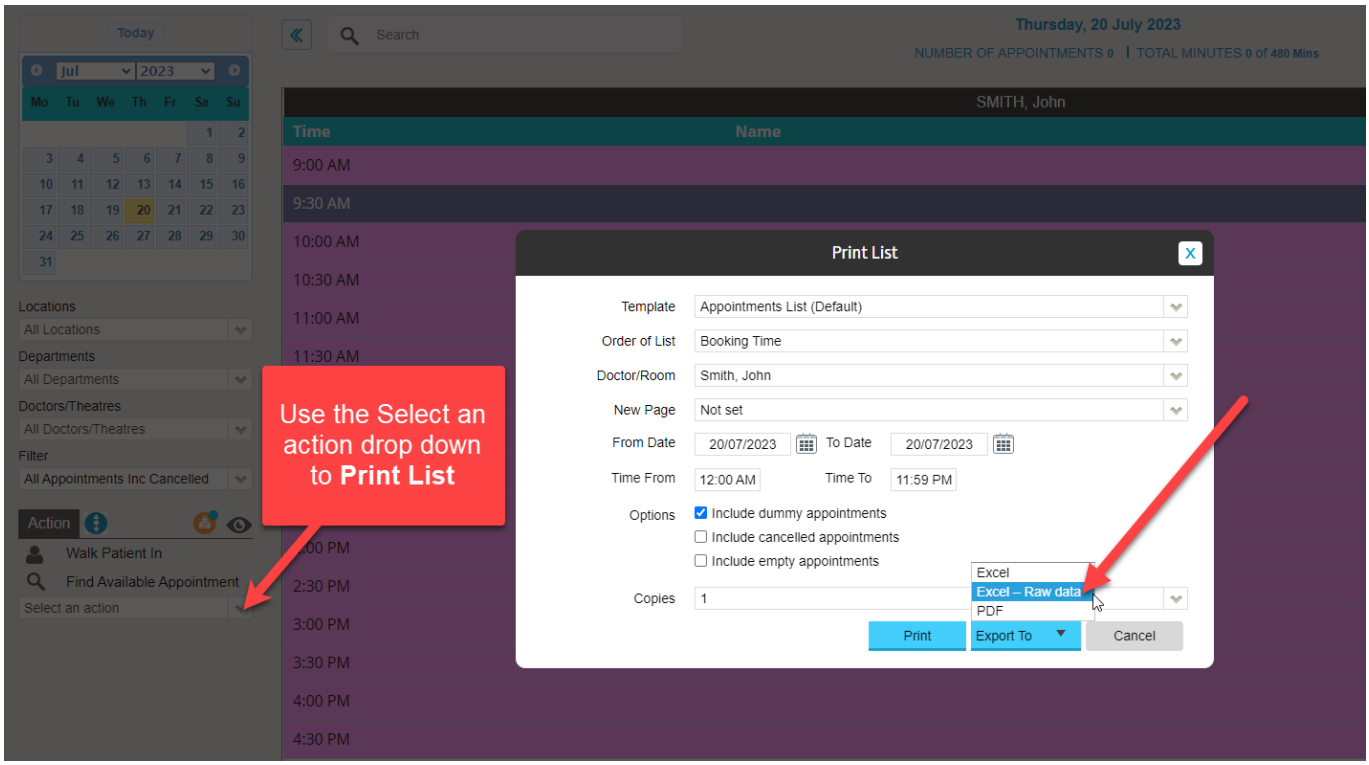
Bug Fixes

- The issue that some users experienced where the adjustments/journals quantity column was reflecting incorrect information has been rectified & this column will now show blank for adjustments, as it does for deposits & payments.
- The issue that some users experienced where the Other Services quantity was showing incorrectly has been rectified.

FYDO Clinic Update 20/07/2023

Added fields to the Print List – Raw Data Export

There have been additional fields added to the **Print List > Export to Raw Data**



New patient fields include:

- Address
- Email Address
- Health Fund Details
- Health Fund Number
- Pension Number

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 19/07/2023

New Feature added to Procedure List / Procedure Notes

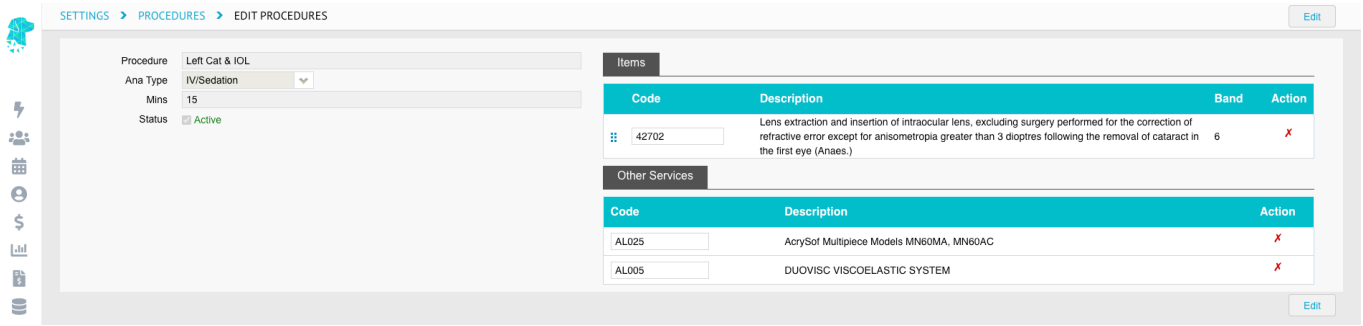
Phase 1

FYDO Users are now able to add default settings to each item in the Procedures List. This exciting new feature will eventually mean that when a certain procedure is added to an appointment, the following fields can be populated automatically!

- Anaesthetic Type
- Appointment Length
- Item Numbers
- Other Services Codes

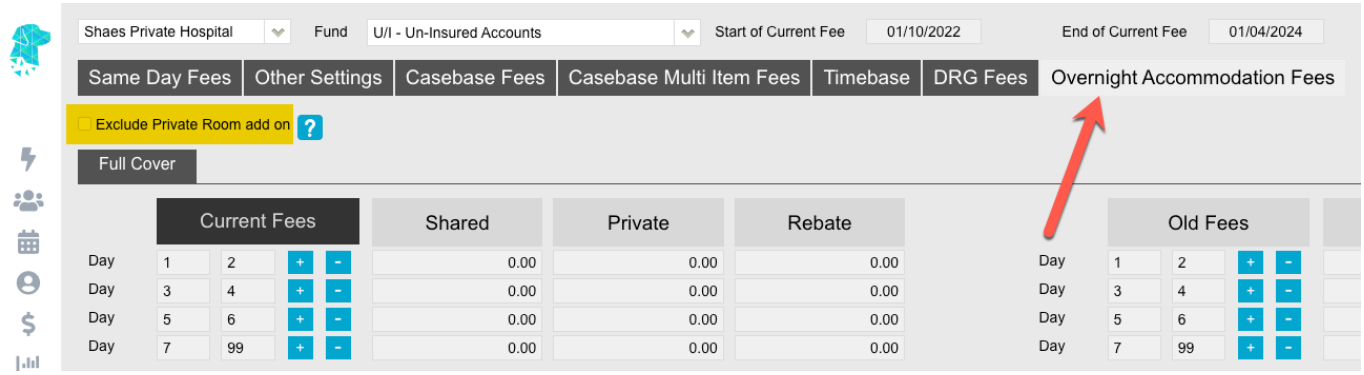
This wonderful new feature will improve efficiency & reduce repetitive data entry as users will not need to add as much information to the appointments manually for predictable procedures.
As this is only Phase 1, the fields have been added to the **Settings > Procedures** so that facilities have time to add the required options into their list.
However, the function won't be implemented into the appointments screen until a future update.

So keep an eye on these newsletters for when Phase 2 is added!

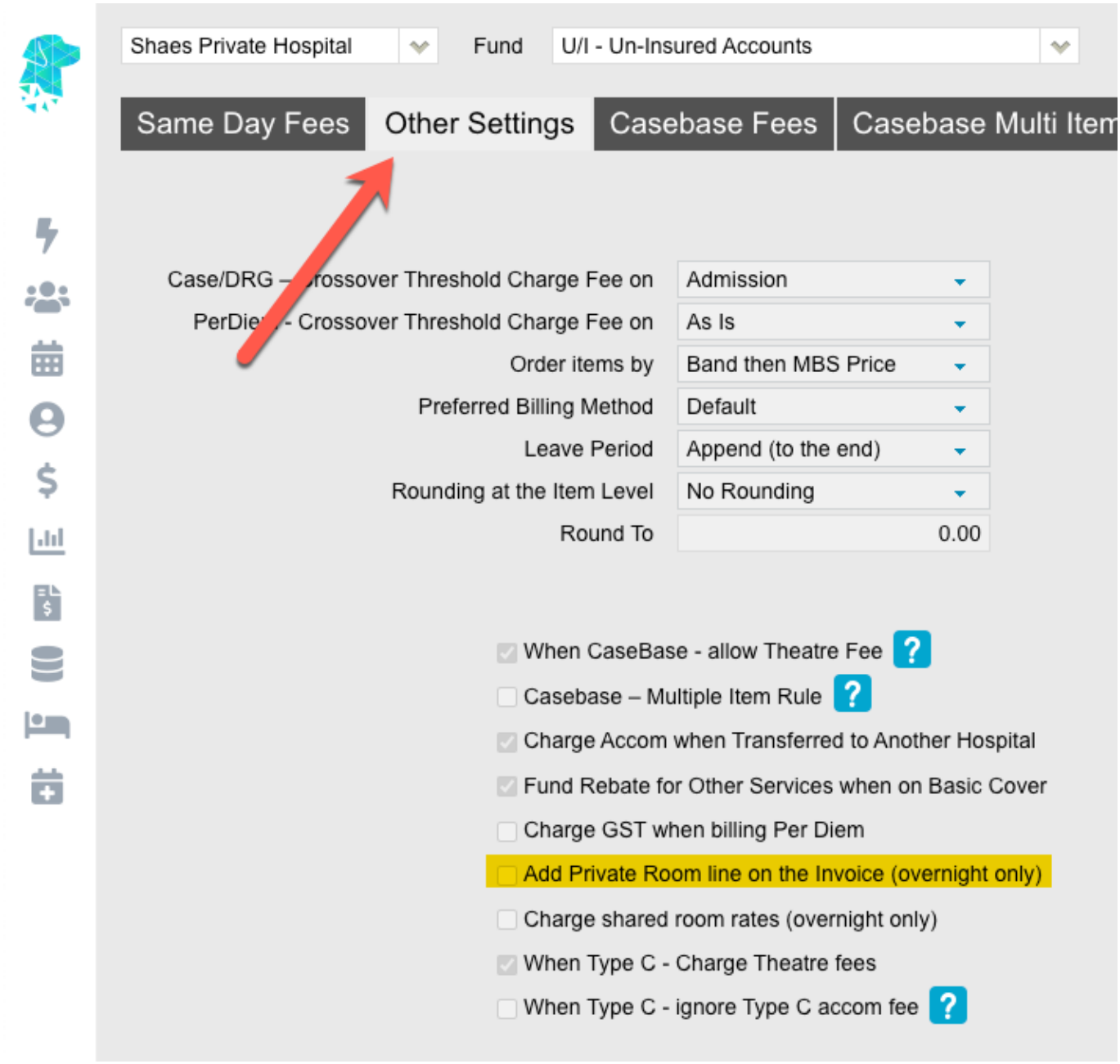


New option in Overnight Accommodation Fees

There has been an additional tick box incorporated into the Overnight Accommodation Fees that allows facilities to **Exclude Private Room add on.**



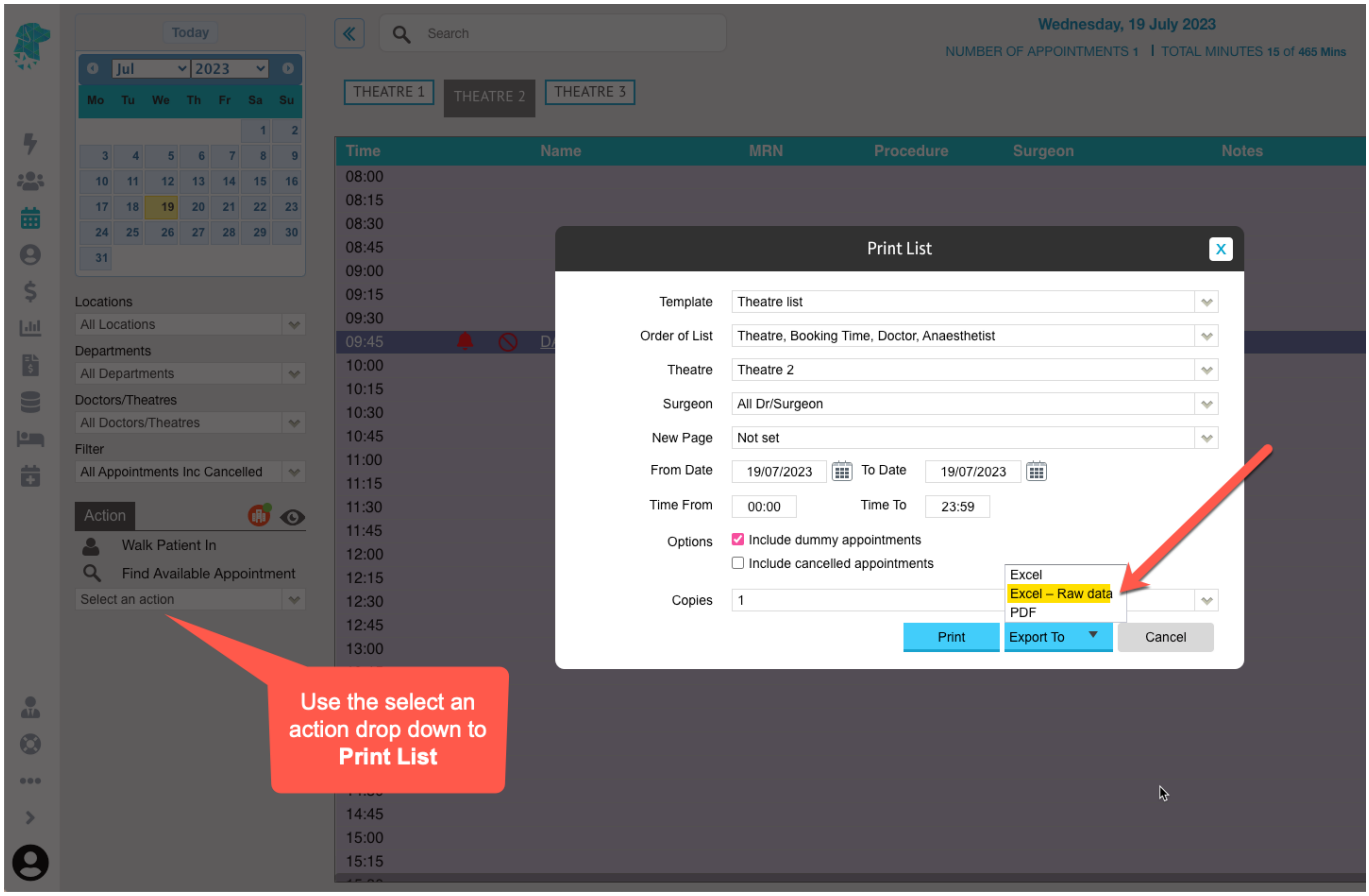
This function will be required if a facility **IS** allowed to charge a Private Room Addon for most of their accommodation types & have therefore ticked the **Add Private Room Line on the Invoice (overnight only)** in the Other Settings tab.



The new tick box allows for the **Add Private Room Line on the Invoice (overnight only)** to be counteracted for certain accommodation types if required. Essentially turning the feature off & allowing the accommodation type to function without a private room add on.

Added fields to the Print List Raw Data Extract

There have been additional fields added to the Print List > Export to Raw Data



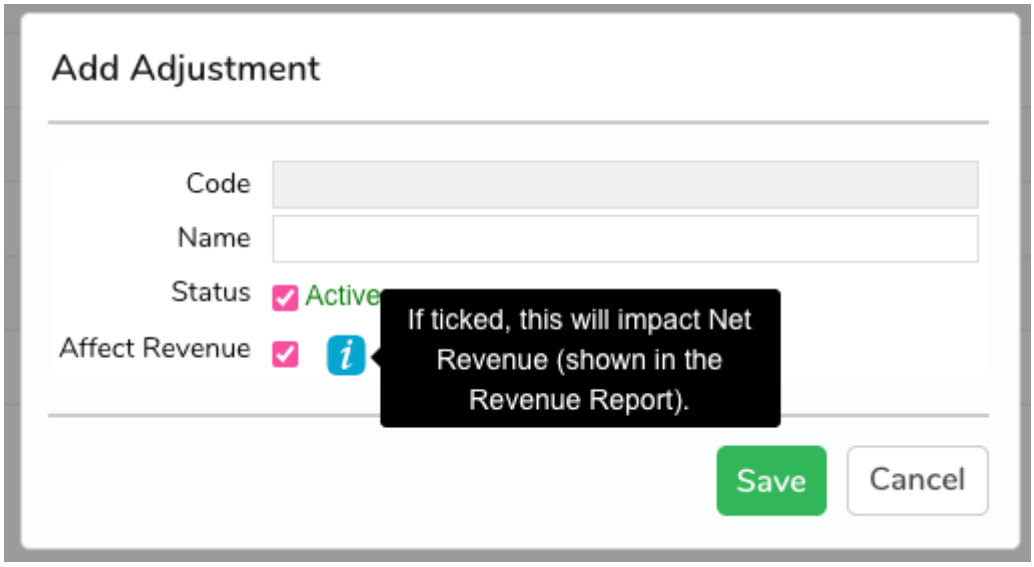
New patient fields include:

- Address
- Email Address
- Health Fund Details
- Health Fund Number
- Pension Number

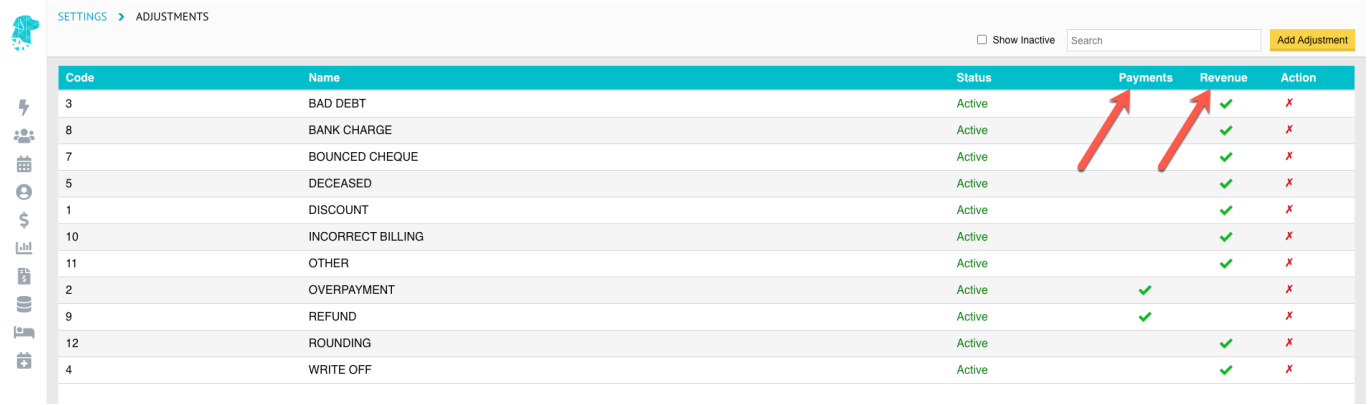
FYDO Hospital Update – 17/07/2023

Amendments to Adjustment Types

Users are now able to specify if a new **Adjustment Type** will affect the payments or the revenue. The adjustment types can be found in **Settings > Adjustments** and can be customised to facilitate the needs of each hospital.
Each adjustment type already in FYDO has had the default set according to the figures that they have always impacted. However, users are able to choose which option they require for all new adjustment types that are added.
This option can by selected in the set up by ticking or unticking the **Affect Revenue** tick box.



The selected option for each adjustment type will be shown on the Adjustments list so they are easily identifiable.



Theatre Roster – Order of Theatres

Theatres will now be shown in alphabetical order in the Theatre Roster screen. This will ensure the order of theatres in the roster replicates the order that they are shown in the appointments screen.

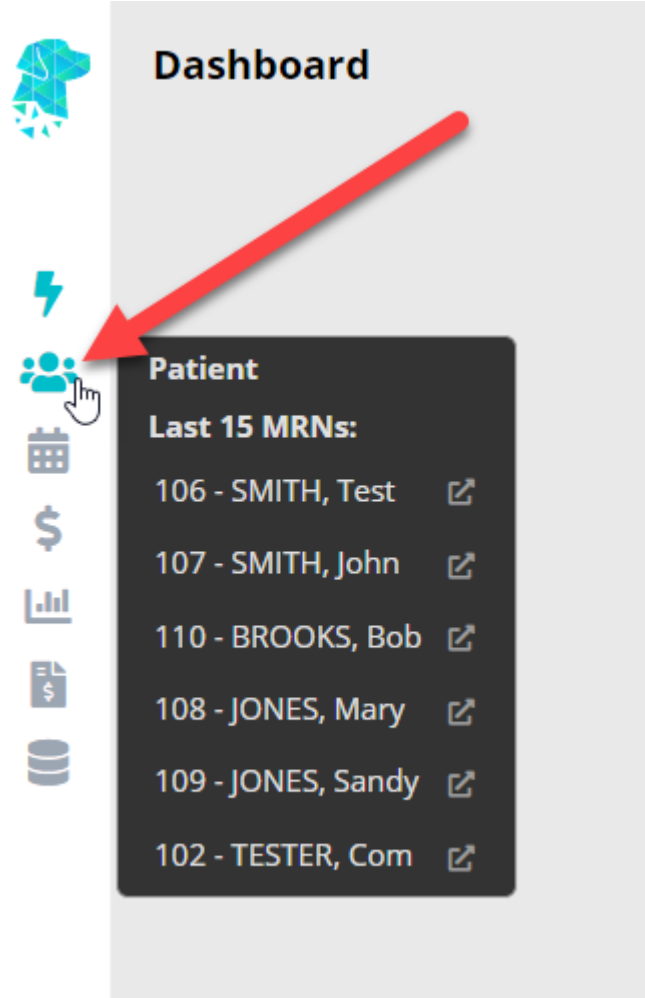
Bug Fixes

- The issue that some users experience with the cancelled patient numbers showing in the Theatre Roster as been resolved.
- The issue that some users experienced with the discrepancies in the Audit Trail Time, for sending documents, has been resolved.
- The issue that some users experienced with the Audit Time showing incorrectly, when printing lists, has been resolved.

FYDO Clinic Update 07/07/2023

Show Last 15 MRN's

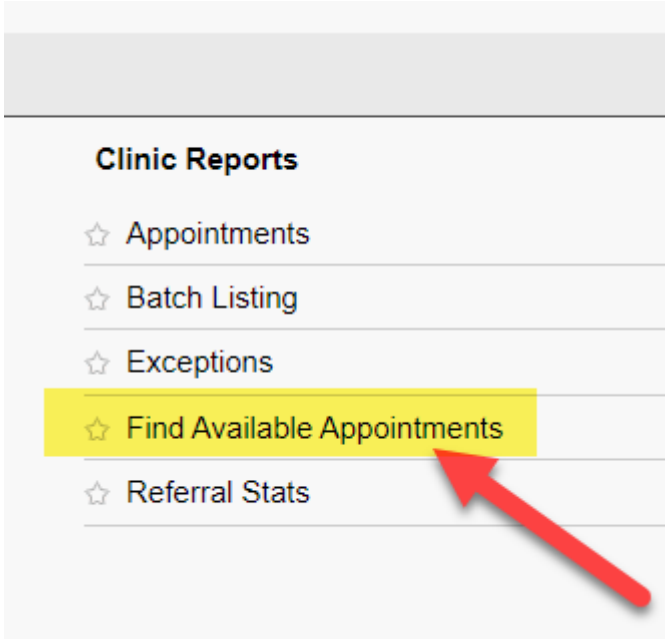
FYDO now allows users to easily & efficiently identify the last 15 MRN's/Patients that they have interacted with & navigate to them.
This feature can be utilised by simply hovering over the **Patient** tab in the main menu & selecting the desired patient.



Find Available Appointments Report

There is now a report that can be used to **Find Available Appointments.** This report will show 3 months worth of available appointments at a time, as opposed to the **Find Available Appointments** option on the **Appointments** screen, which will show the next 20 available appointments.

The report can be found under **Reports > Clinic Reports.**

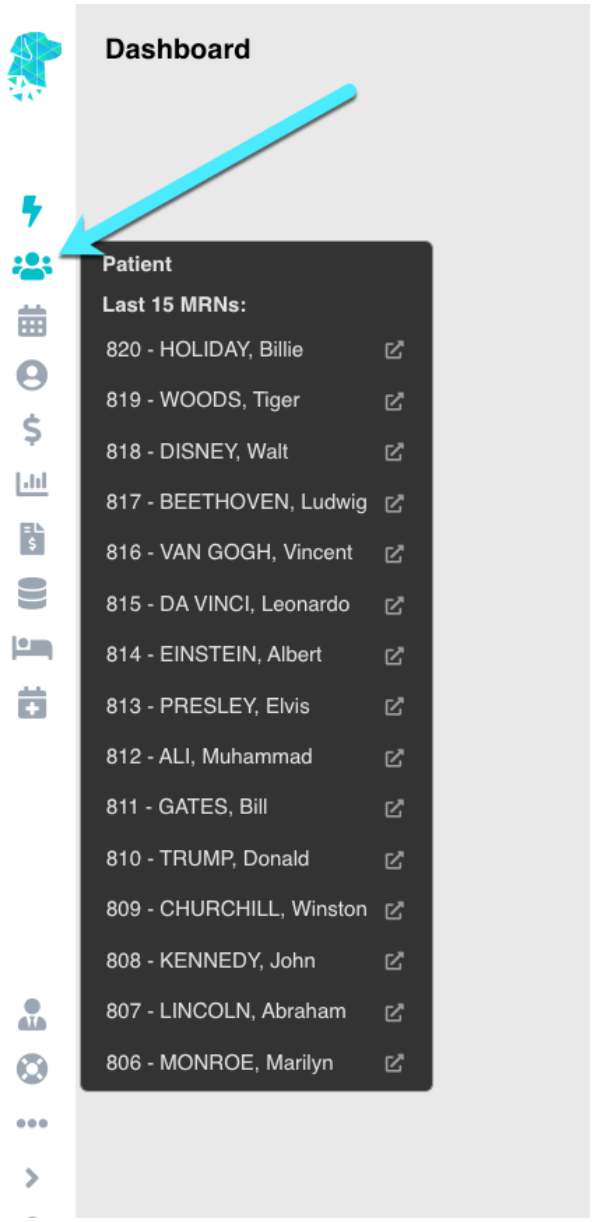


For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 6/7/2023

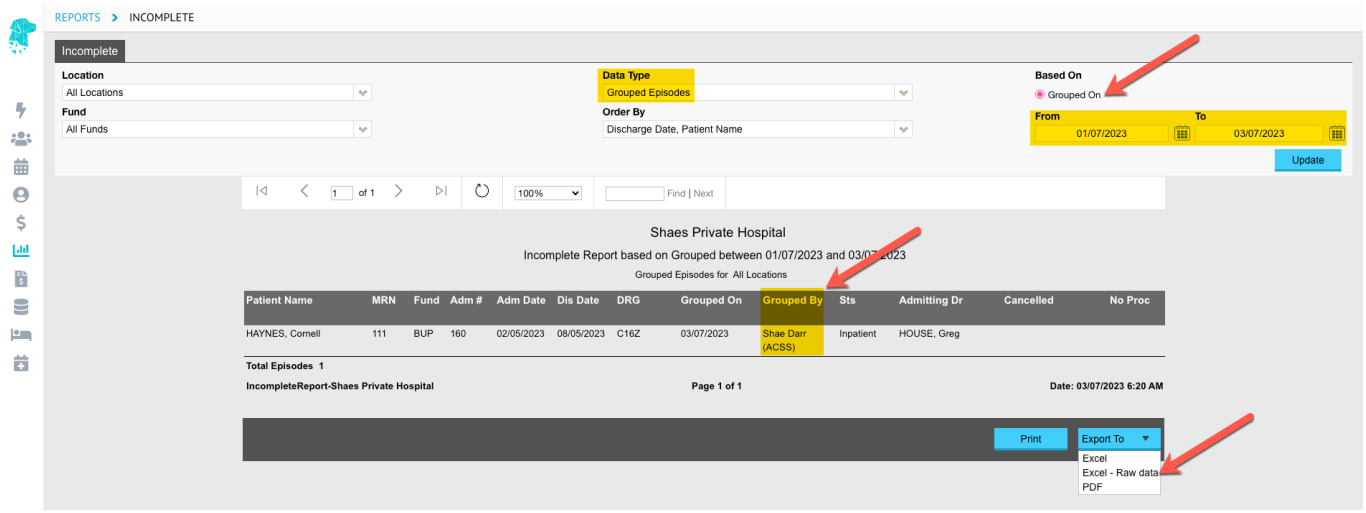
Show Last 15 MRN's

FYDO now allows users to easily & efficiently identify the last 15 MRN's that they have interacted with & navigate to them.
This feature can be utilised by simply hovering over the **Patient** tab in the main menu & selecting the desired patient.



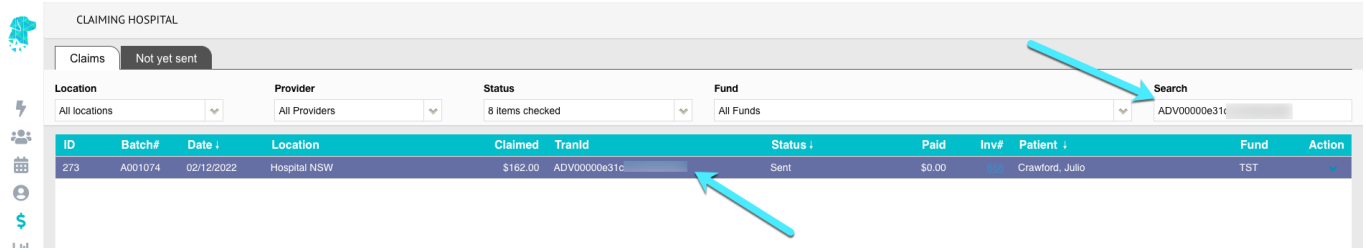
Grouped By Addition to the Incomplete Report

A new column has been added to the **Incomplete Report,** when run for the **Data Type > Grouped Episodes,** that allows facilities to easily identify the user that has grouped the episode in the Coding Screen.
This new addition will assist in obtaining statistics on the number of episodes that have been grouped for the date range selected.
An **Excel – Raw Data** option has also been added, to give facilities the added ability to filter the Group By column.



Claiming Hospital > Claims Tab

Users are now able to search for a Transaction ID in the Claiming Hospital > Claims tab.



Bug Fixes

- The issue that was causing the audit time in the Episodes screen to show in NSW time, instead of the time zone set by the individual user, has been resolved.
- The issue that was preventing users to add a line space, with the enter key, in the Invoice Message field has been resolved.

FYDO Hospital Update – 3/7/2023

1st July National Procedure Banding Update

The 1st of July National Procedure Bandings update has been loaded into FYDO. All new items have been added, along with any amendments to the National Banding.
Descriptions for all existing items will not be amended, as facilities prefer to keep their own descriptions in their databases, and any relevant State Bandings will also need to be updated by the facilities if required.

1st July Other Services Update

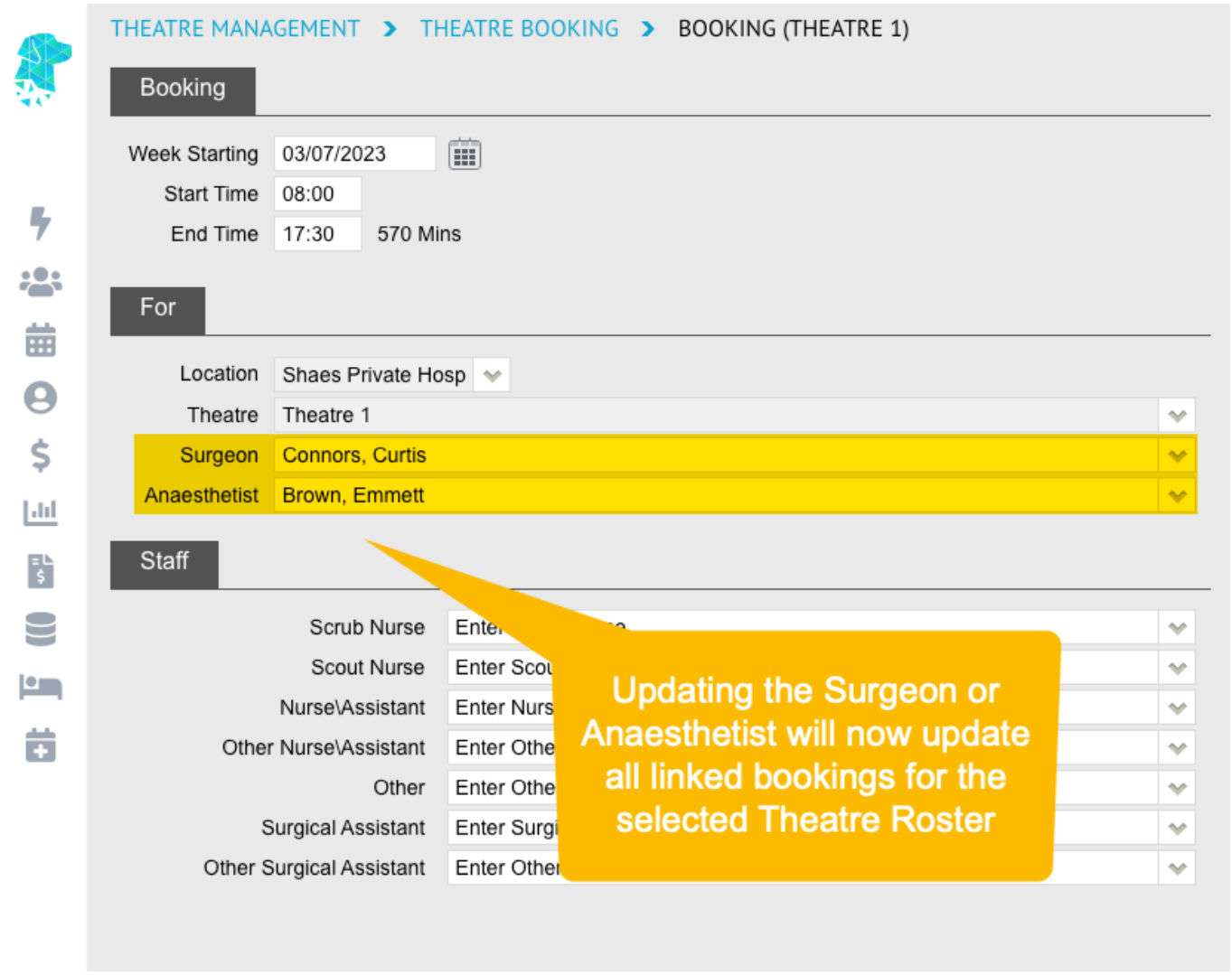
The 1st of July Other Services update has been loaded into FYDO. All new items have been added & all fees amended.

DRG Version 11

The latest DRG Version 11 is now an available option in FYDO. This latest DRG version is yet to be supported for claiming through ECLIPSE & should therefore only currently be used for manual billing/claiming. Each health fund will advise what version they require, so please check with the funds if you are unsure what version should be used.

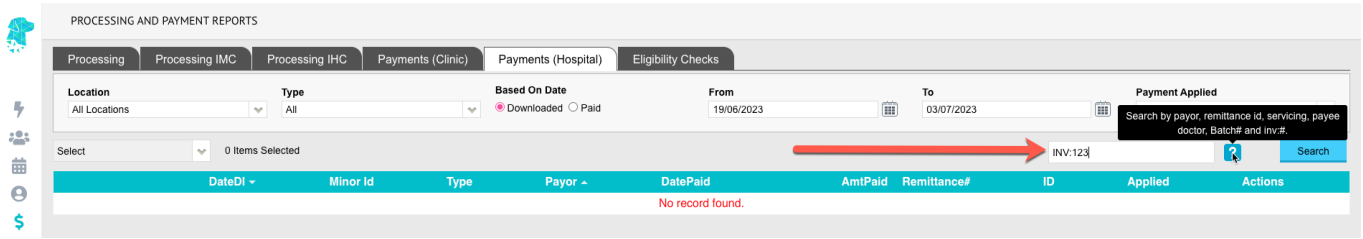
Updating the Anaesthetist & Doctor in the Theatre Roster

Users will be very excited to learn that **updating the Anaesthetist or Doctor** in a Theatre Roster **will now update all active bookings that are linked to that roster!**
This feature will be a huge time-saving function for facilities that book patients in before the Anaesthetist is known. It will also mean that the process of changing the anaesthetist, or doctor, after the list has been entered is much more efficient!
This function only updates all **active bookings** that are linked to that Theatre Roster. It will not update admitted, discharged or cancelled episodes.



Processing & Payments > Payments (Hospital) tab

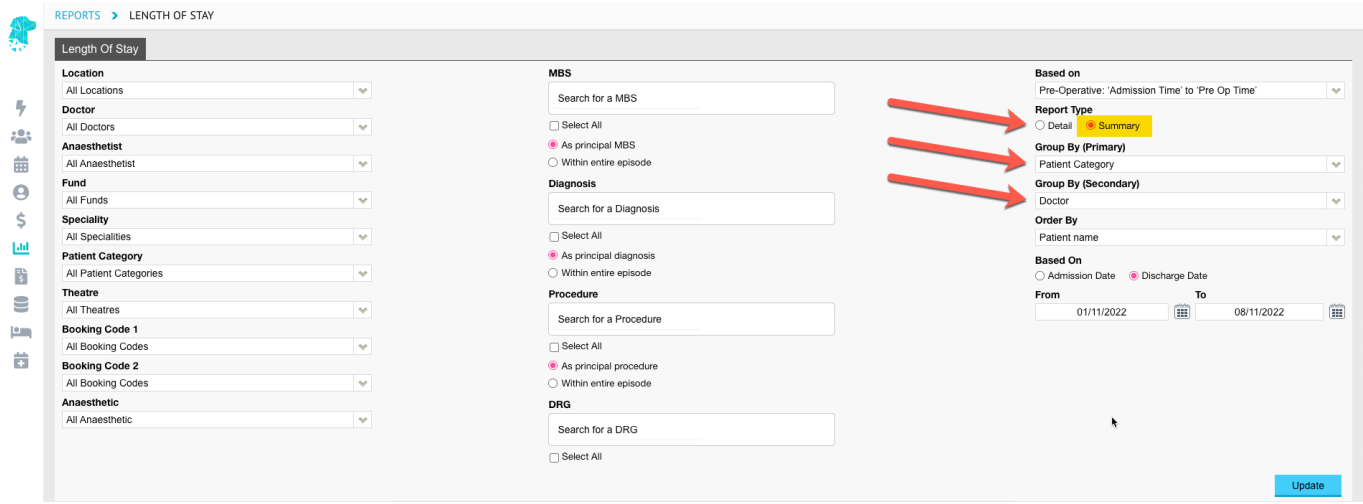
Users are now able to **search** for **Invoice Numbers** in the Payments (Hospital) tab. This additional feature, along with the already available feature of searching the Batch Number, will enable users to easily identify payment files for certain invoice or batch numbers.
To search for the invoice number, simply type **INV:** followed by the invoice number.



Summary Addition to the Length of Stay Report

A FABULOUS new feature has been added to the Length of Stay Report that allows users to run this report in a **Summary View.**
This enables efficient collation of data using the **Group By** options that have also been added to

enhance this feature.
Using the **Specialty** filter can also allow the comparison of information across specific specialties.
Or using the MBS filter can even allow for comparison of particular procedures.



Shaes Private Hospital

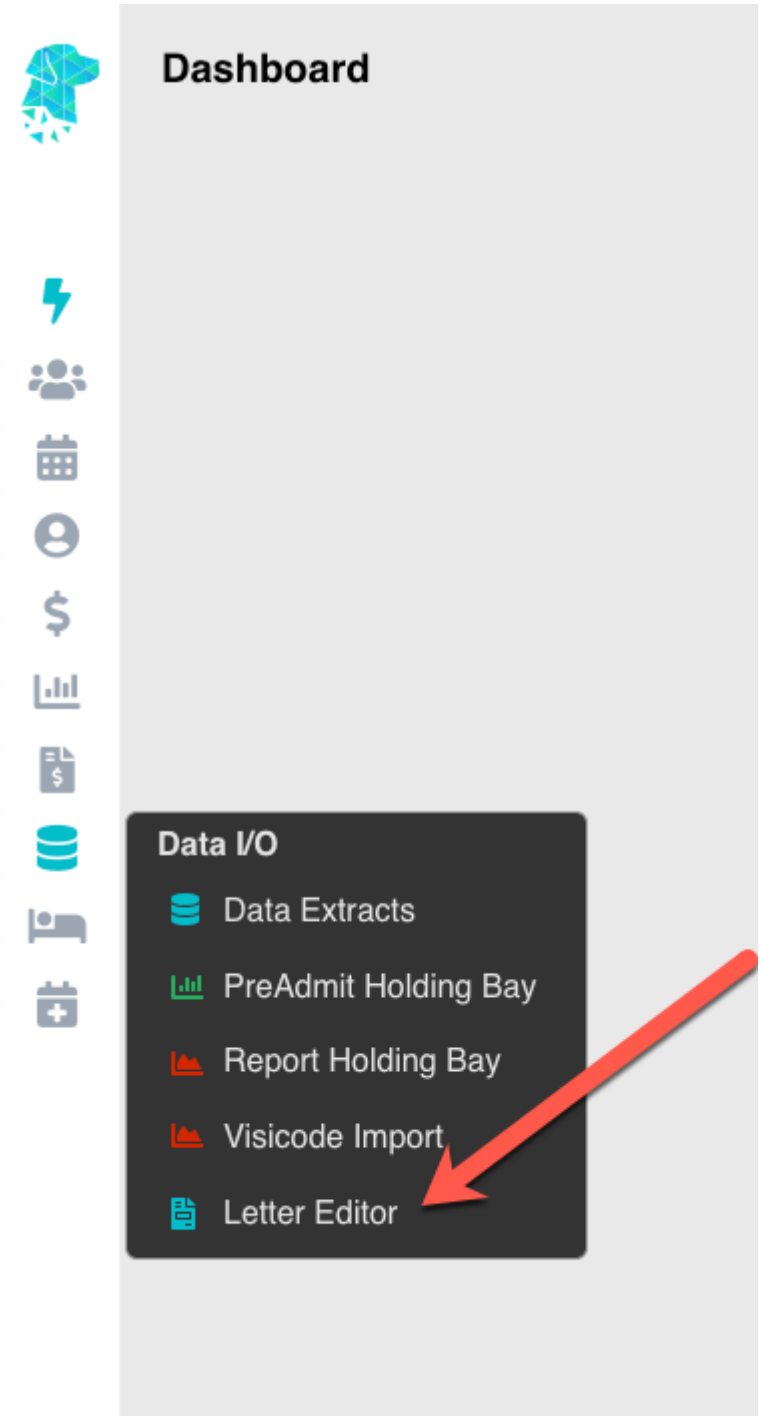
Length Of Stay Report based on Pre-Operative: 'Admission Time' to 'Pre Op Time' between 01/11/2022 to 08/11/2022

Primary Group		Length (mins)	# of Episode
D/O			
HOUSE, Greg		34	2
MURPHY, Shaun		75	3
PIERCE, Hawkeye		289	3
	Sub Total	**398**	**8**
I/P			
HOUSE, Greg		298	1
	Sub Total	**298**	**1**
	Average : 77.33 **Total**	**696**	**9**

LengthOfStay-Shaes Private Hospital **Page 1 of 1** **Date: 03/07/2023 7:00 AM**

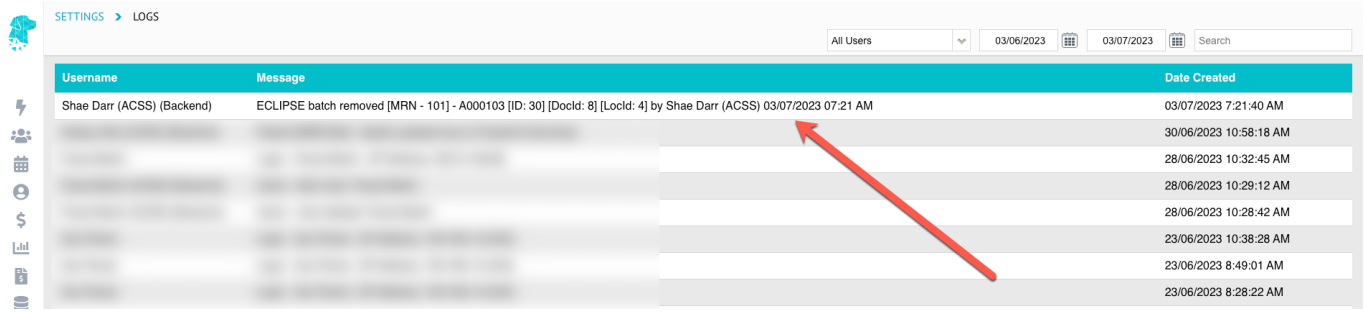
Letter Editor on Main Menu

The Letter Editor has been added back on the Main Menu & is now situated under the **Data I/O** tab.



Remove Batch Log

When a batch is removed from the **Claiming Hospital > Claims** tab, an audit log will now show in the **Settings > Logs**. This is in addition to the log that has always shown in the Episodes screen for the corresponding admission to assist in identifying if a log has been removed & who has removed it.



Bug Fixes

- The issue that some users experienced when attempting to invoice a Workcover patient from the Episodes Screen has been resolved.
- The issue that some users experienced when attempting to create a new invoice from the Episodes Screen has been resolved.
- The issue that some users experienced when trying to raise an invoice from the Episodes Screen for a date before the accounting period was closed has been resolved.
- The issue that some users experienced when running the Other Services Report & the Other Services Revenue Report has been resolved.