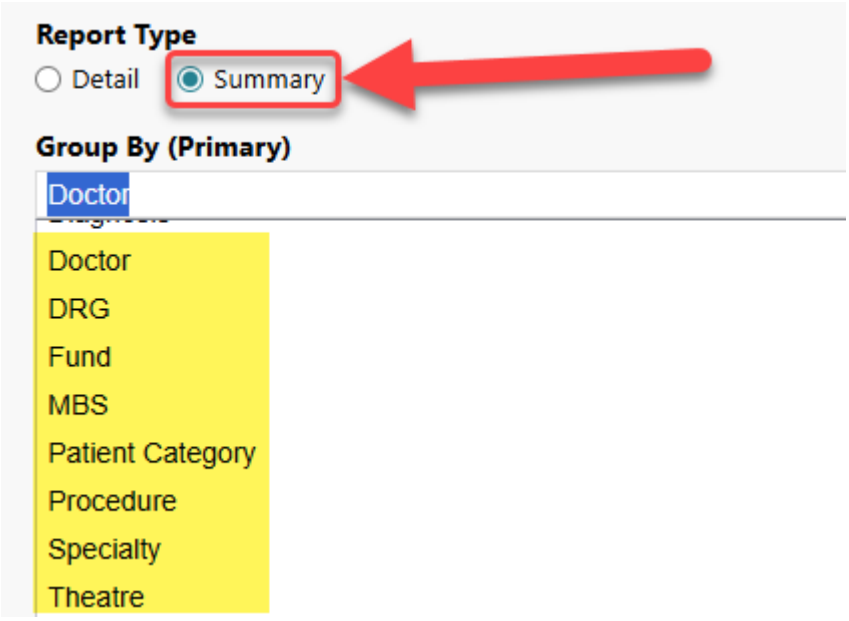
FYDO Hospital Update – 24/07/2025

Length of Stay Report

The Length of Stay Report now has an extended list of **Group By** options, when running this report using **Report Type > Summary.**



Users can now group data by several categories, allowing for easier and more efficient extraction of relevant information.

To further enhance this report, **Average Minutes** has been added to each category line, reducing the need for manual calculations.

Shaes Private Hospital

Length Of Stay Report based on Intra-Operative: 'Time in Theatre' to 'Time out of Theatre' between 01/01/2025 to 23/07/2025 and Order By Primary Group

For Doctor = Multiple Doctors and Group By (Primary) Doctor

Primary Group	Avg(mins)	Length (mins)	# of Episode
CONNORS, Curtis	45.14	948	21
EYES, Bright	49.28	1,774	36
HAB, Rea	24.00	144	6
HOUSE, Greg	45.36	635	14
MURPHY, Shaun	27.50	110	4
PIERCE, Hawkeye	57.00	285	5
	Average : 45.30	Total : 3,896	86

LengthOfStay-Shaes Private Hospital Page 1 of 1 Date: 23/07/2025 12:46 PM

FYDO Hospital Update – 17/07/2025

Episode Stats Report

We have made several updates to the Excel Raw Data Report in Episode Stats to reflect the enhanced functionality of supporting multiple pension numbers in the patient screen. The following new columns have been added:

- **NR** – Concession Card
- **NS** – Concession Expiry
- **NT** – Pension Card
- **NU** – Pension Expiry
- **NV** – Safety Net Card
- **NW** – Safety Net Expiry
- **NX** – Ambulance Card
- **NY** – Ambulance Expiry

NR	NS	NT	NU	NV	NW	NX	NY
ConcessionCard	ConcessionExp	PensionCard	PensionExp	SafetyNetCard	SafetyNetExp	AmbulanceCard	AmbulanceExp

Additionally, three new columns have also been included to this report to capture **Gender** and **Pronoun** information:

- **G** – Gender Value
- **H** – Gender Description
- **I** – Pronoun

	A	B	C	D	E	F	G	H	I	J	K
1	Location	MRN	EpisodeN	AdmNum	PatientName	Sex	Gender	GenderDesc	Pronoun	DOB	Address1
2	1	228	23	974	FLINSTONE, Frederick	M	1	Man, or boy, or male	He/Him/His	08/11/1959	222 Rocky Way
3	1	163	19	976	SWAGGER, Bob Lee	M	1	Man, or boy, or male		16/04/1986	123 Longshot Lane
4											
5											
6											

These updates ensure that the report now accommodates the expanded data fields for greater accuracy and inclusivity.

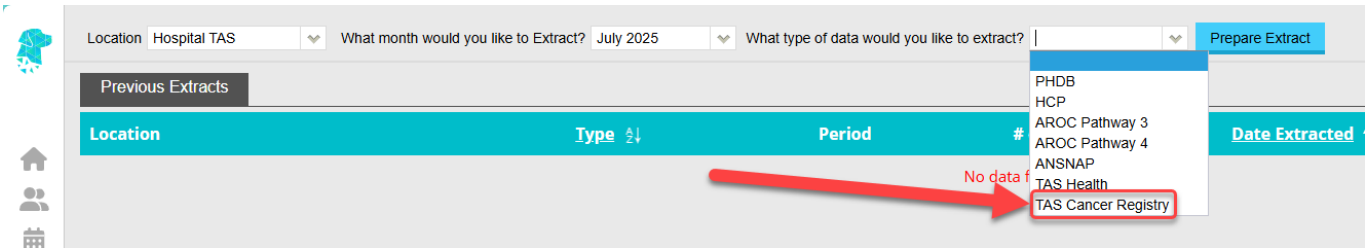
FYDO Hospital Update – 10/07/2025

Tasmanian Cancer Registry

During our FYDO Hospital Update on 01/05/2025 (FYDO Hospital Update – 01/05/2025), we introduced the **Tasmanian Health Cancer Registry screen**, designed to support cancer registry data entry for Tasmanian facilities.

We're pleased to let you know that FYDO now supports exporting this data file, using the same process as the other end-of-month data extracts.

This update means that reporting to the TAS Cancer Registry is now a seamless and efficient process for our Tasmanian hospitals.



FYDO Hospital Update – 03/07/2025

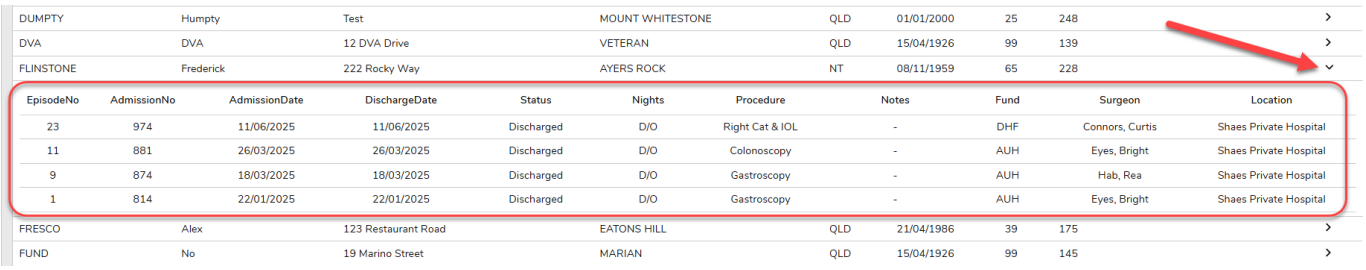
New WA Health Requirement

In accordance with updated requirements from **WA Health**, a new mandatory field has been introduced to ensure the **Employment Status** is completed on admission.

If your facility is in Western Australian and has selected **On Admission, Make Patient Fields Mandatory** in the **System Configuration**, a pop-up notification will appear if any of the mandatory fields are left blank on admission, ensuring compliance with the new reporting standards.

Patient List Enhancement

We're pleased to introduce a new enhancement to the **Patient List**. A collapsible arrow is now available on the right-hand side of each patient entry. When selected, this will display the patient's **five most recent admissions**, providing quick access to their recent admission history without navigating away from the list.



DUMPTY	Humpty	Test	MOUNT WHITESTONE	QLD	01/01/2000	25	248
DVA	DVA	12 DVA Drive	VETERAN	QLD	15/04/1926	99	139
FLINSTONE	Frederick	222 Rocky Way	AYERS ROCK	NT	08/11/1959	65	228

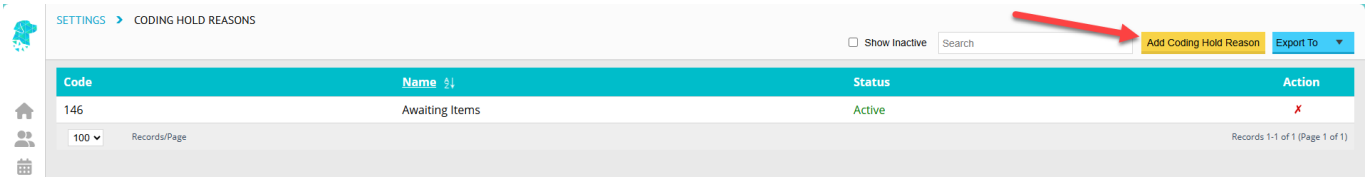
EpisodeNo	AdmissionNo	AdmissionDate	DischargeDate	Status	Nights	Procedure	Notes	Fund	Surgeon	Location
23	974	11/06/2025	11/06/2025	Discharged	D/O	Right Cat & IOL	-	DHF	Connors, Curtis	Shaes Private Hospital
11	881	26/03/2025	26/03/2025	Discharged	D/O	Colonoscopy	-	AUH	Eyes, Bright	Shaes Private Hospital
9	874	18/03/2025	18/03/2025	Discharged	D/O	Gastroscopy	-	AUH	Hab, Rea	Shaes Private Hospital
1	814	22/01/2025	22/01/2025	Discharged	D/O	Gastroscopy	-	AUH	Eyes, Bright	Shaes Private Hospital

FRESCO	Alex	123 Restaurant Road	EATONS HILL	QLD	21/04/1986	39	175
FUND	No	19 Marino Street	MARIAN	QLD	15/04/1926	99	145

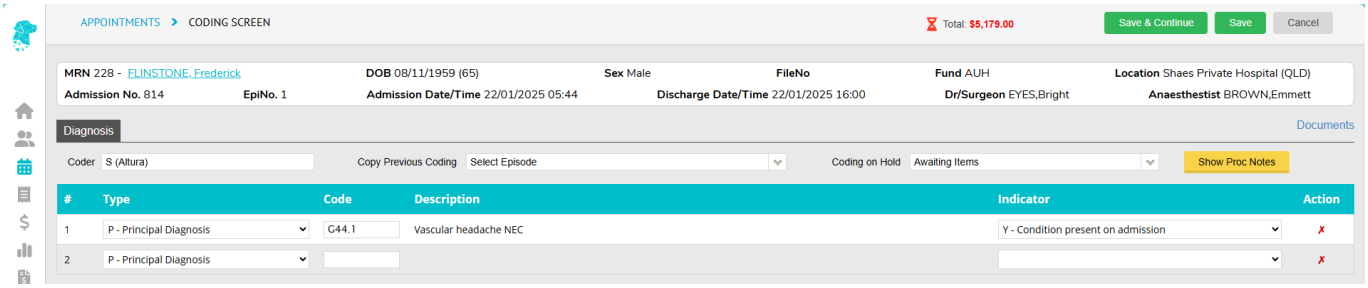
New Coding Feature

We are pleased to announce the implementation of a new feature in FYDO to enhance your coding workflow which is the ability to add and select **Coding Hold Reasons**.

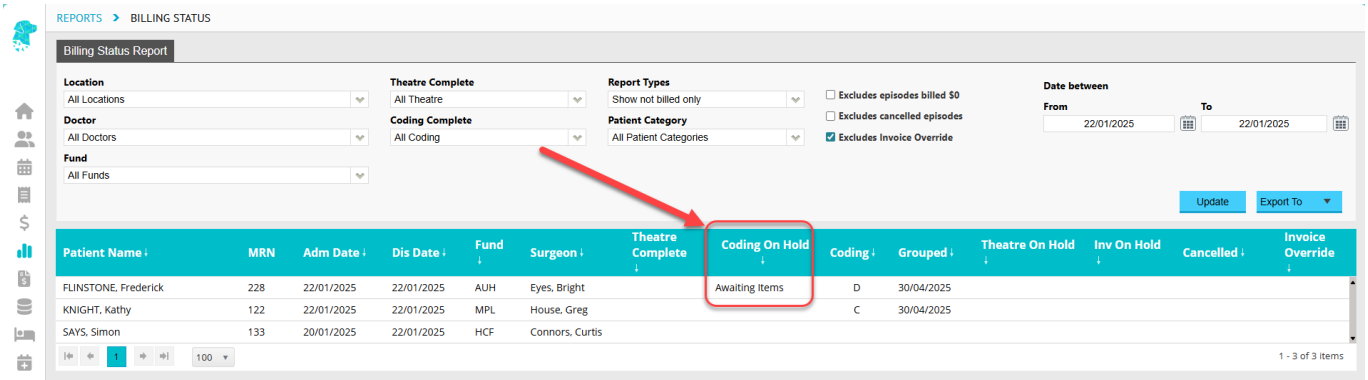
To set this up, navigate to **Settings > Coding Hold Reasons**. From there, click the yellow **"Add Coding Hold Reason"** button to create and manage your list of hold reasons.



Once configured, these options will be available for selection directly within the coding screen, allowing for clearer documentation and improved workflow tracking.



The **Coding Hold Reason** will also be displayed when viewing the **Billing Status > Show Not Billed Only** report.

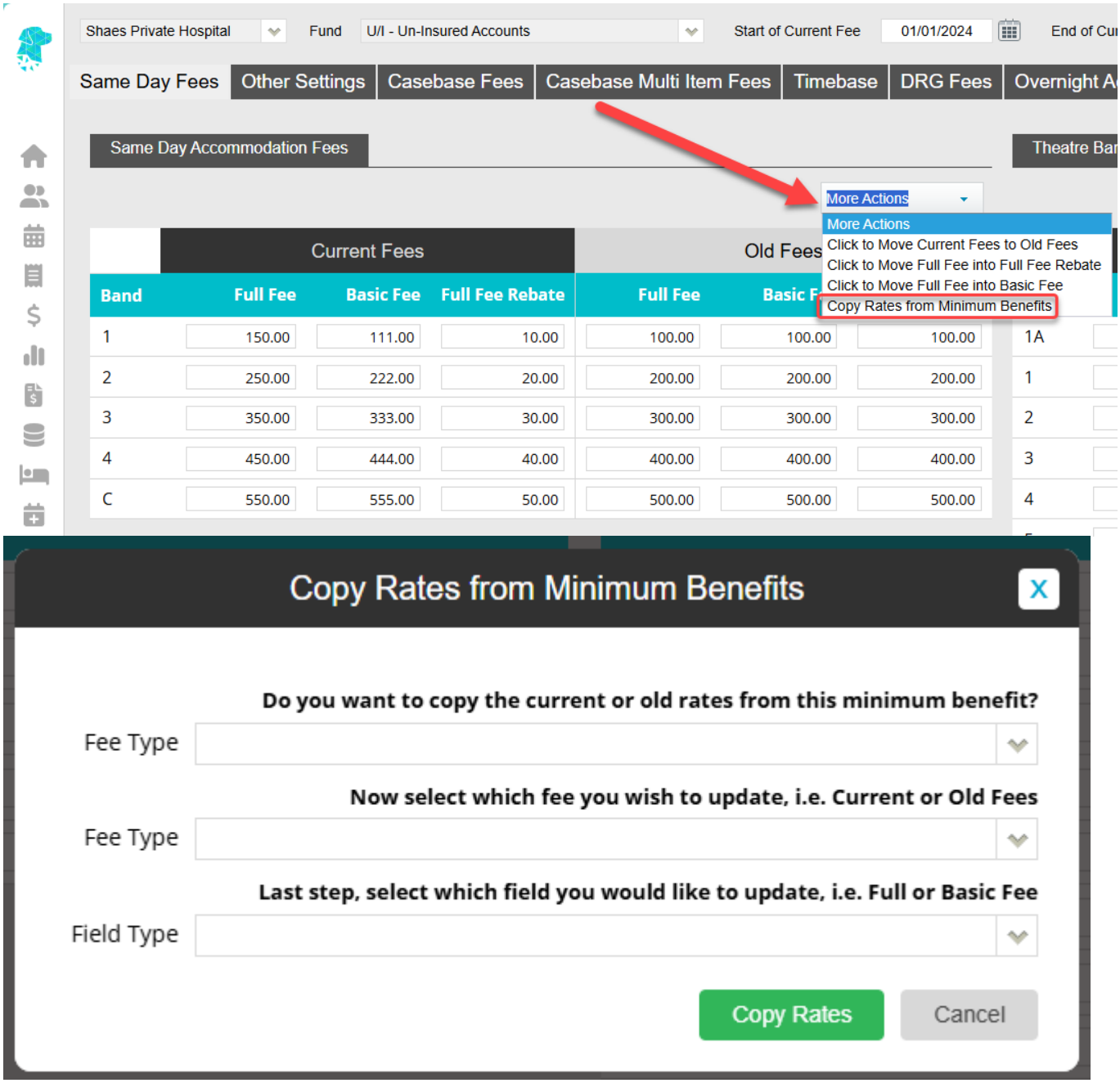


The coding screen has also been optimized to improve speed and functionality.

Health Fund Fee Setup Enhancement

FYDO has enhanced the **Health Fund Fee Setup** for the **Same Day Accommodation** setup.

The **More Options** dropdown will now reveal a new feature to **Copy Rates from Minimum Benefits**. When this option is selected, a pop-up window will appear, guiding you through a series of prompts to ensure the accurate transfer of relevant details. This improvement is designed to streamline the setup process and enhance data accuracy.

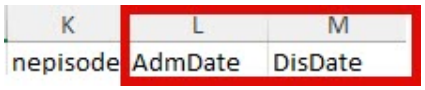


Upgrade to Invoice Export Report

An upgrade has made to the **Invoice Export** report located under **Reports > Invoice Export**. Upon exporting the report to Excel, you will now notice the addition of two new columns:

- **Column L:** Admission Date
- **Column M:** Discharge Date

These additions provide greater visibility into patient timelines and support more comprehensive reporting.



FYDO Hospital Update – 30/06/2025

ICD-10-AM 13th Edition Now Implemented in FYDO

From **1st July**, facilities are to adopt the 13th Edition of ICD-10-AM/ACHI/ACS. FYDO has been updated to support this transition in accordance with national standards. This means:

- For episodes **prior to 1 July**, the **12th Edition** will continue to be used.
- For episodes **on or after 1 July**, the **13th Edition** will automatically be applied.

This has now been successfully implemented across our platform which ensures accurate coding and reporting aligned with the Australian Coding Standards. FYDO will manage this transition for you by detecting episode dates and applying the appropriate coding standards without requiring manual input. However, we recommend that coding and health information management teams ensure they are familiar with the changes introduced in the 13th Edition.

If you have any questions about how the ICD update is applied in FYDO, or if you encounter any issues, please don't hesitate to contact our support team. We're here to ensure a smooth transition and continued ease of use.

National Procedure Banding List

The updated **National Procedure Banding List**, effective 1 July 2025, has now been implemented in FYDO. This includes:

- All newly introduced item numbers
- Updates to existing banding levels
- Changes to procedure descriptions

These updates have been applied in line with the latest release, unless your facility's System Configuration settings indicate that you have opted out of automatic updates.

Please note: Any **discontinued item numbers** will need to be **manually deactivated** by your facility **after** billing for procedures performed **prior to 1 July 2025** is complete. This ensures those codes remain available for historical billing purposes until no longer required.

Other Updates within FYDO from 1st July

The following updates were also implemented within FYDO from 1st July 2025

- MBS Items

- DVA Accommodation
- Turbo Grouper

If you have any questions or require assistance, please don't hesitate to reach out.

FYDO Hospital Update – 26/06/2025

New Token

FYDO has introduced a new token for the **Other Notes** field to accommodate the varying formatting preferences of different hospitals. While some hospitals prefer notes in color, italics, bold, etc., others opt for a more simplistic format. To address these differences, we have developed a new token system:

- **<<Note>>**: *Is the existing token that all templates will be utilising*. This token applies the layout (alignment, size, and font family) from the **template**, while adopting the formatting (color, bold, italics, and underline) from the **appointment** screen.
- **<<Notes2>>**: This token applies both the layout (alignment, size, and font family) and the formatting (color, bold, italics, and underline) from the **template** exclusively.

These updates have been incorporated into the **WIKI Manual** Tokens – Hospital – FYDO Wiki

[redacted]

Shae's Private Hospital

Theatre 3 - Monday 23/06/2025 at

Doctor: HAB, Rea **Anaes:**

Adm Time	Patient Name	Doctor	PROCEDURE	Phone Numbers	Fund Details
1 10:00	BEACH, Sandy (F) **DOB:** 01/01/2024 (1) **MRN:** 222	**HAB, Rea**	*Testing for Newsletter* **Consent Received:**	**H:** 07 1234 1311 **W:** **M:** 0401 970 101	AUH - 123444 0.00

Printed: **25/06/2025 @ 10:39 AM**

[redacted]

Shae's Private Hospital

Theatre 3 - Monday 23/06/2025 at

Doctor: HAB, Rea **Anaes:**

Adm Time	Patient Name	Doctor	PROCEDURE	Phone Numbers	Fund Details
1 10:00	BEACH, Sandy (F) **DOB:** 01/01/2024 (1) **MRN:** 222	**HAB, Rea**	*Testing for Newsletter* **Consent Received:**	**H:** 07 1234 1311 **W:** **M:** 0401 970 101	AUH - 123444 0.00

Printed: **25/06/2025 @ 10:40 AM**

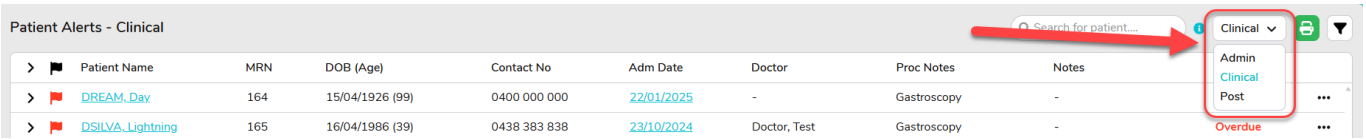
FYDO Hospital Update - 19/06/2025

Patient Alerts Features

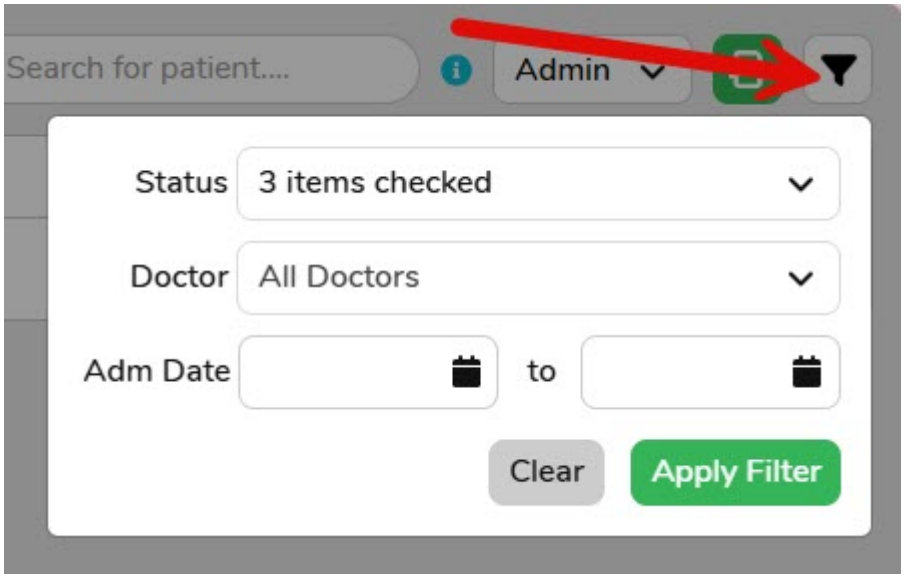
FYDO has introduced several enhancements to the Patient Alerts system. First one being, the alerts are now colour-coded by department for easier identification:

- **Orange** for Admin
- **Red** for Clinical
- **Purple** for Post

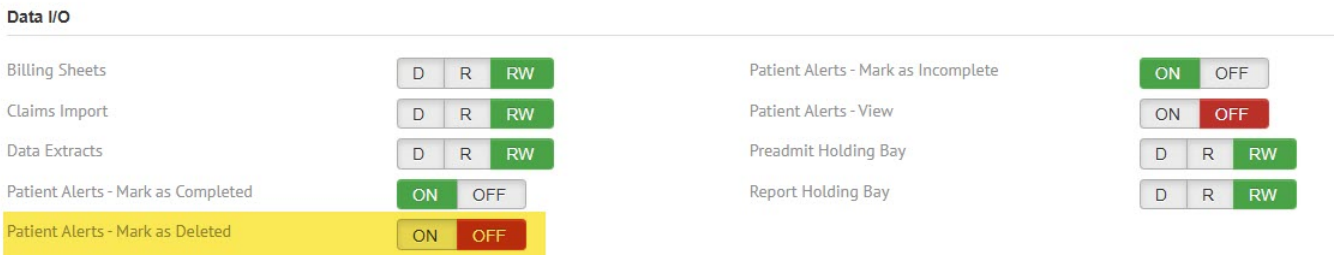
Additionally, a new filtering option has been added. FYDO now allows you to filter patient alerts by department using the drop-down menu located in the top right-hand corner of the screen. Alerts are configured in Pre-Admit to automatically route them to the appropriate department.



The enhance usability, the Patient Alerts system now includes advanced filtering capabilities. By using the **Filter** button located at the top right-hand corner, you can narrow down alerts to view those associated with a specific doctor and/or a particular date, making it easier to manage and review relevant information efficiently.



Another enhancement within Pre-Admit is the ability to mark alerts as not only Completed or Incomplete but now Deleted. These actions are controlled through **User Group Settings**, allowing administrators to assign permissions for who can manage alert statuses.



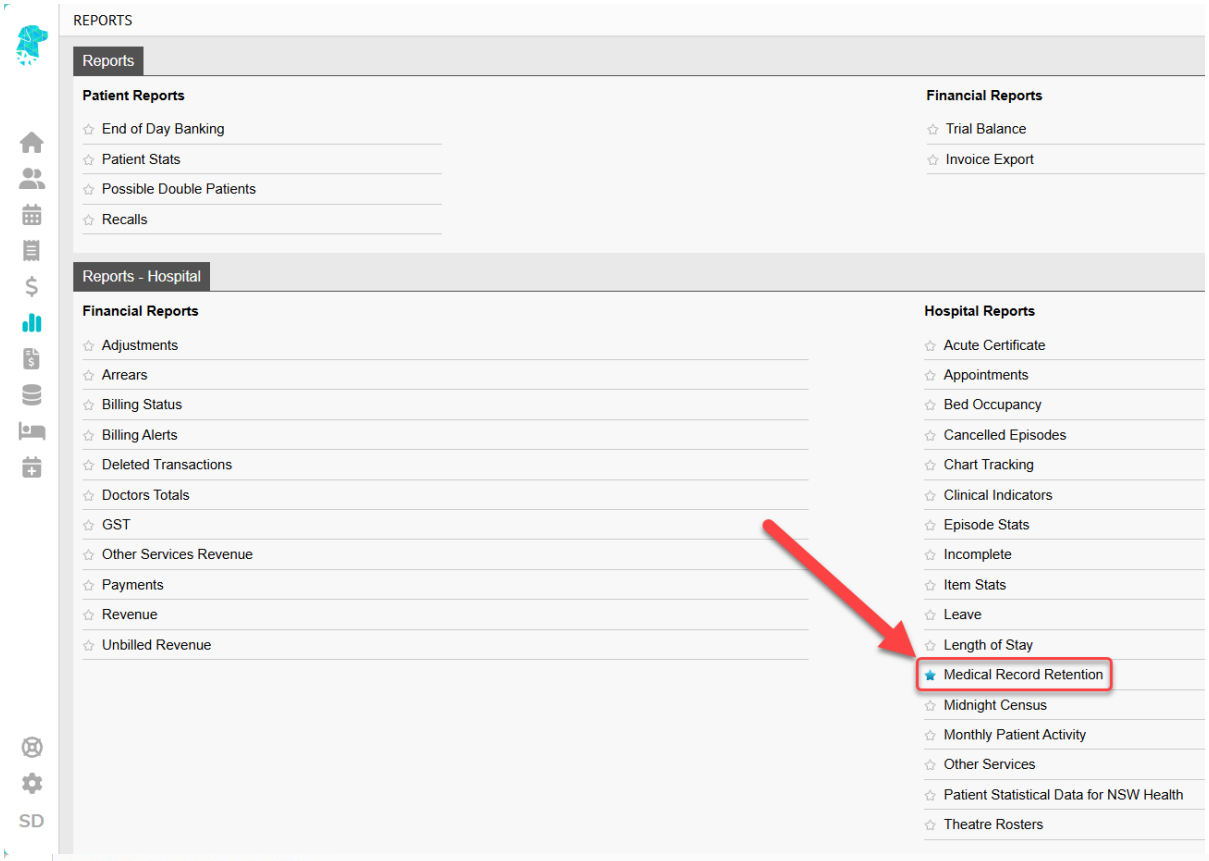
[redacted]

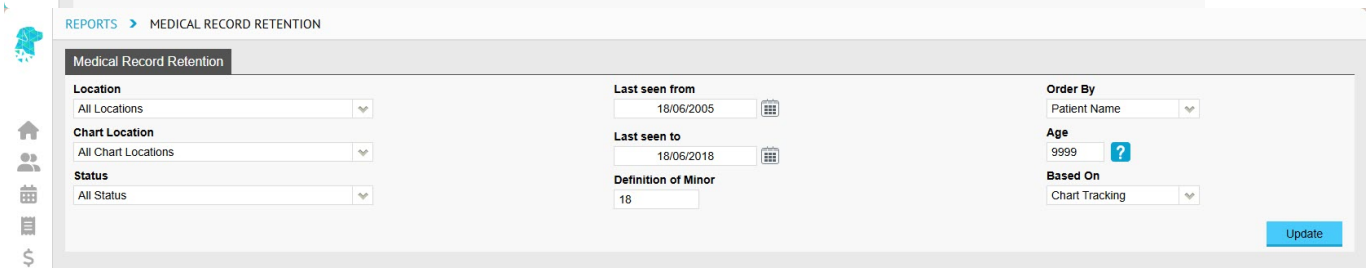
New Report

FYDO has introduced a new report titled **Medical Record Retention**, designed to assist in identifying which patient records may be eligible for culling within a specified date range. The report automatically identifies patients who have been last seen during the selected date range, with the **'Last Seen From'** field defaulting to 20 years prior.

As retention requirements vary by state, particularly in how a "Minor" is defined (e.g., age 16 in some states, 18 in others) you can now select the appropriate **Definition of Minor Age** to align with local regulations.

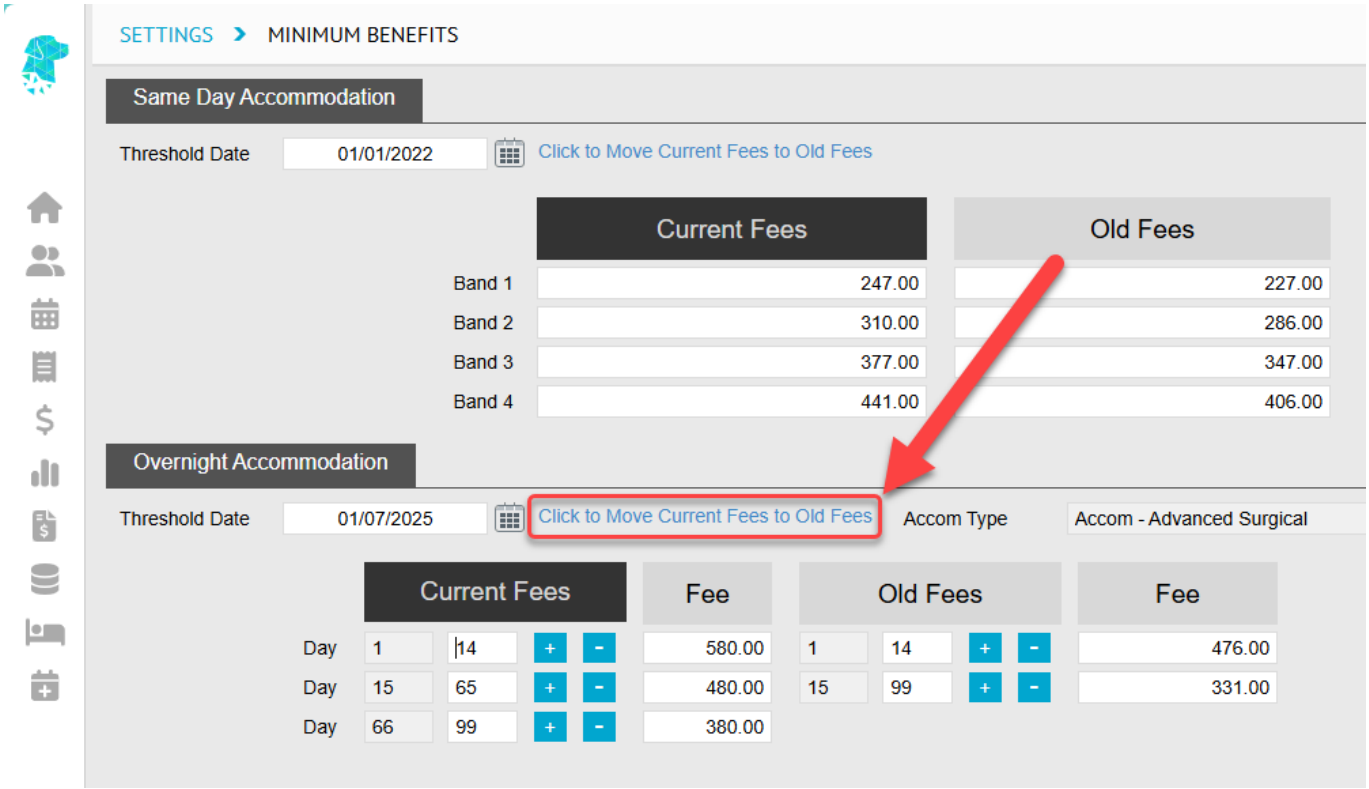
Please note: This report is for identification purposes only. The report will display episodes eligible for culling; however, no medical record charts will be archived automatically. The chart status must be updated manually at this stage. Development is currently underway on the next phase of this feature, which will introduce an automatic archiving functionality.





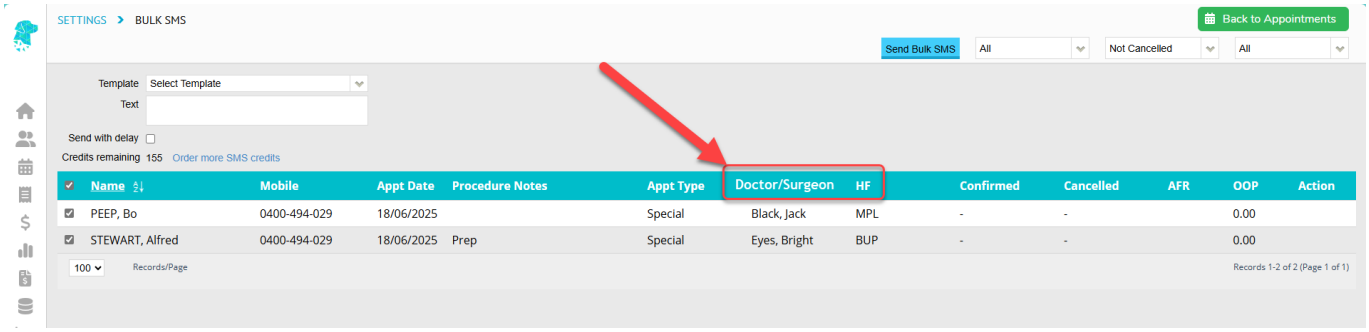
Minimum Benefits Improvement

Another improvement implemented by FYDO is the ability to **Move Current Fees to Old Fees** within **Settings > Minimum Benefits > In Overnight Accommodation**. This enhancement streamlines the process, eliminating the need to manually enter each fee individually and significantly improving efficiency and reducing administrative workload



Bulk SMS Additions

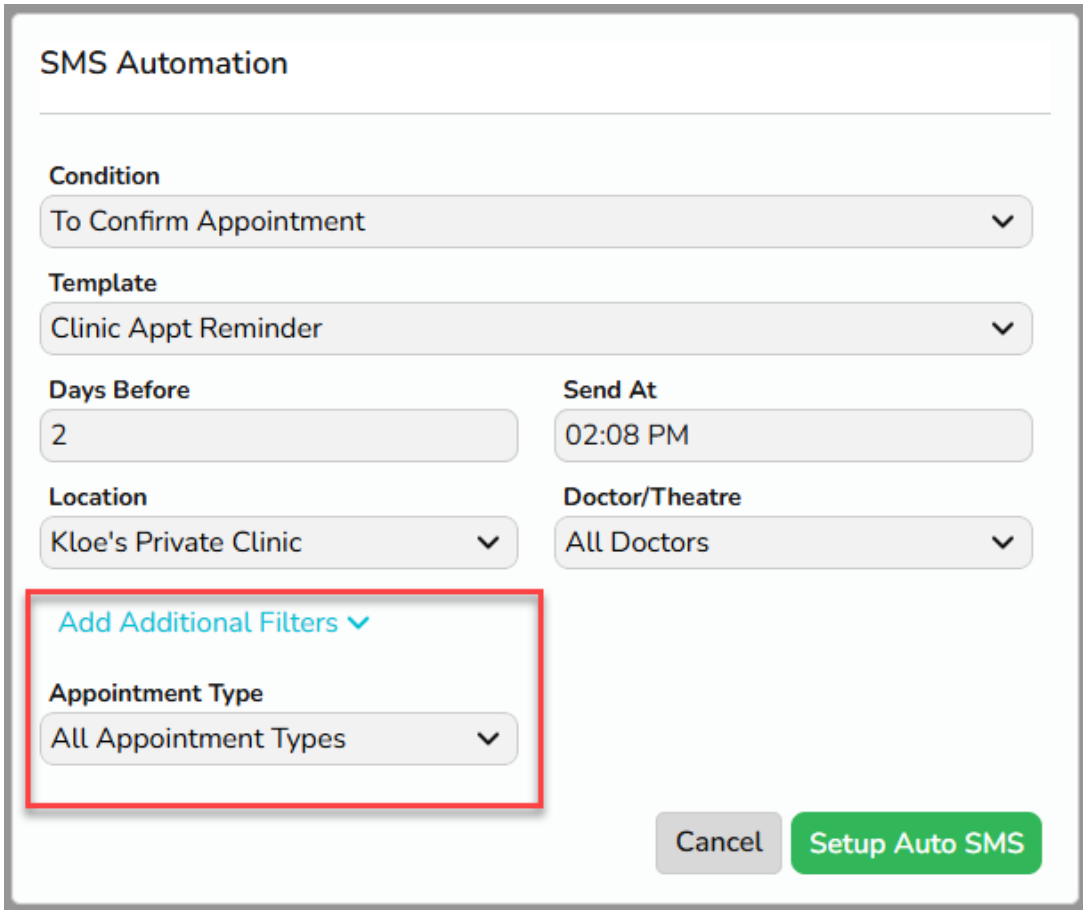
FYDO has enhanced the Bulk SMS screen by adding two new columns: **Doctor/Surgeon** and **Health Fund Code**. These additions provide greater clarity and improve targeting for patient communications



FYDO Clinic Update - 12/06/2025

SMS Automation – Additional filter option

An enhancement has been made to **Settings > SMS Automation**, with the addition of new filtering option. FYDO now allows users to filter SMS automation rules by **Appointment Type**, offering greater flexibility and control in message targeting. This filter option is available within the **"To Confirm Appointment"** SMS condition, making it easier to tailor confirmation messages to specific appointment types.



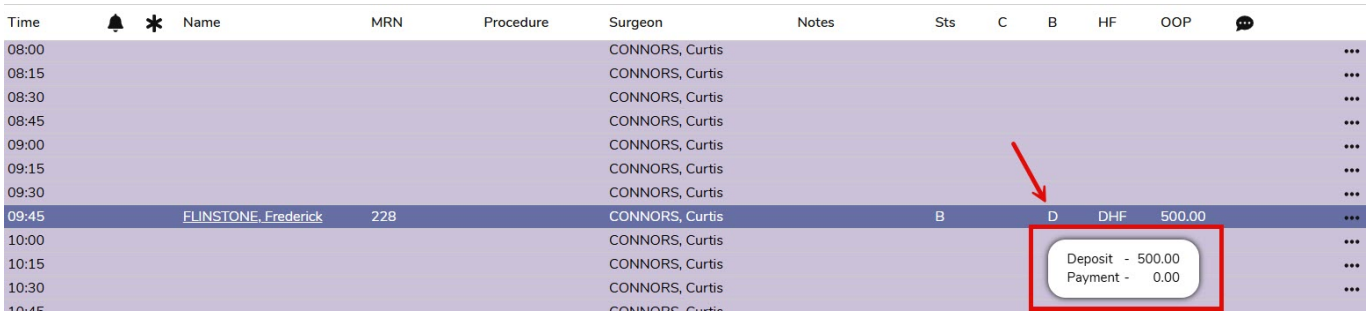
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update - 12/06/2025

New Hover Feature

FYDO has introduced a new hover functionality on the **Appointment screen**, designed to streamline access to view deposit and payment information. By simply hovering your cursor over the billing status **'D'** or **'B'** icon, you can quickly view the amount a patient has paid—eliminating the need to navigate into their episode details.

This enhancement improves efficiency and provides a more convenient way to access key financial information at a glance.



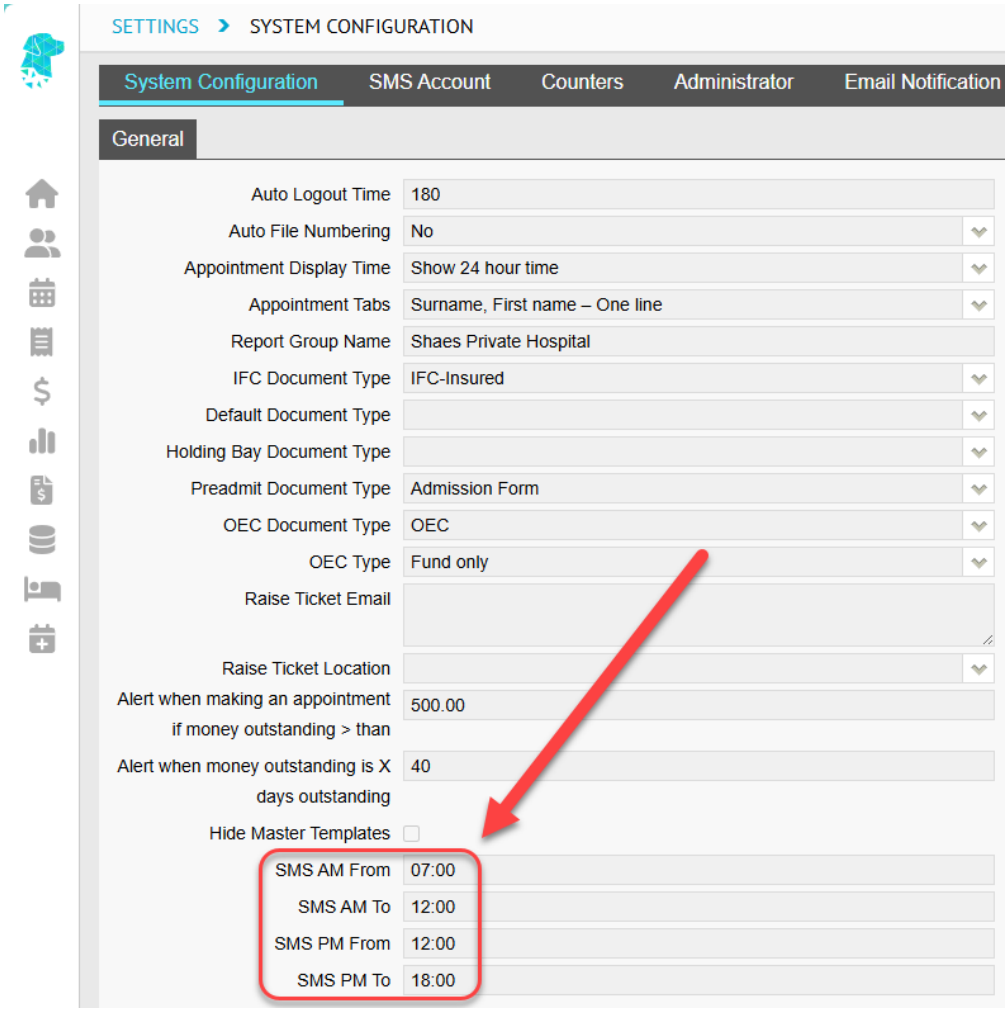
Estimated Admission Time Token

There is a new token available that can inform patients of their **estimated admission time** before the actual admission times have been finalised. For instance, if a patient is scheduled for a morning admission, the SMS may read:

*"Your admission to FYDO's Day Surgery is confirmed. Your estimated admission time is between **08:00 AM and 12:00 PM.** The hospital team will contact you once the schedule is finalised to confirm your exact admission time."*

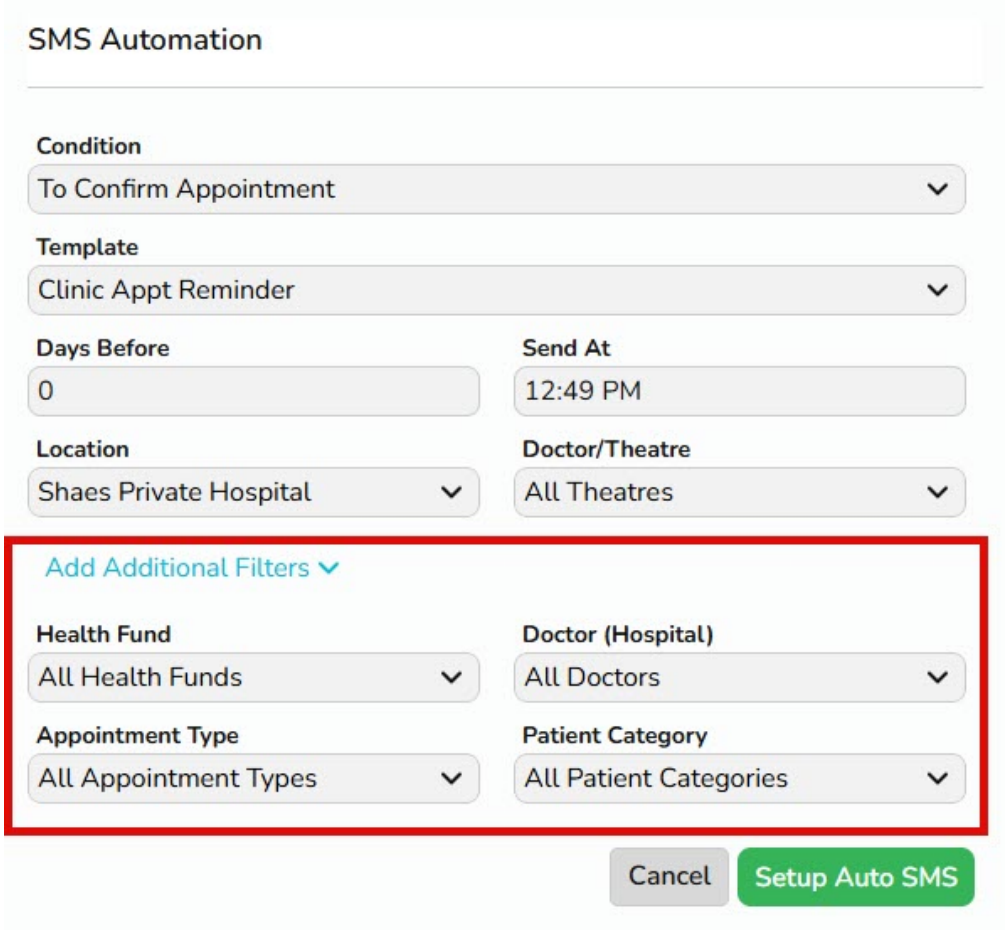
The estimated time range that suits your facility can be configured via **Settings > System Configuration**. This feature allows for both an **AM** and a **PM timeframe** to be defined. Appointments falling within these timeframes will be given the stipulated estimated time, displayed in a 12-hour format.

To enable this feature in theatre lists, bed tracker, quick forms and SMS templates a new token has been introduced: **<<TimeRange>>**



New SMS Features Additional Filter Options

An enhancement has been made to **Settings > SMS Automation**, with the addition of new filtering options. FYDO now allows users to filter SMS automation rules by **Doctor**, **Health Fund**, **Appointment Type**, and **Patient Category**, providing greater flexibility and control in message targeting. These filter options are available within the following SMS categories: **To Confirm Appointment**, **Post Discharge**, and **Admission Form Not Received**.



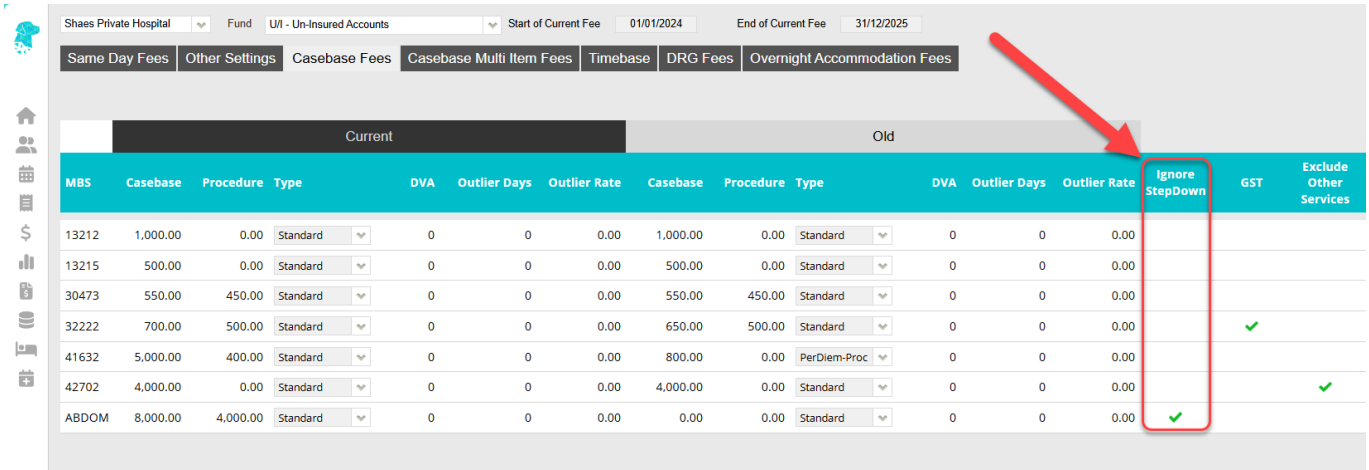
FYDO Hospital Update – 10/06/2025

Heath Fund Fee Setup

There have been some recent changes to the fee setup to improve its functionality and provide additional configuration options.

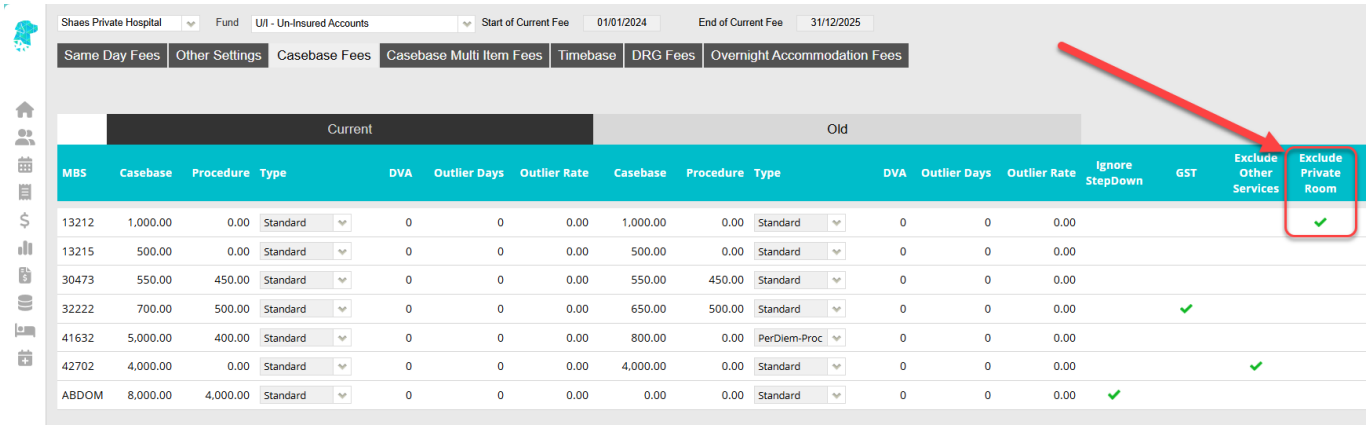
Casebase Fees

A new column, '**Ignore Step Down**,' has been added, featuring a tick box option similar to the GST column. This functionality is particularly useful for facilities that wish to ensure certain fees are not subject to the usual percentage breakdown and are calculated at 100%, even when the item is performed as a secondary or subsequent procedure.



Exclude Private Room Add On

A new option to **Exclude Private Room** has been introduced in Casebase Fees, Casebase Multi and DRG Fees. This feature is designed to accommodate instances where hospitals are unable to charge for a private room add-on for certain admissions, while still allowing the private room add on charge to be applied to all other Case Base or DRG fees.



Both of these columns will now be displayed in the Excel file when printing the fees, as illustrated below.

	A	B	C	D	E	F	G	H	I	J	K	L
1	MBS	Casebase	Procedure	Type	DVA	OutlierDay	OutlierRate	GST	ExclOS	IgnoreStepDown	ExcludePrivateRoom	
2	13212	786.12	89.57	1		1	55	0	0	1	1	
3	13215	127.09		1		2	$10	0	0	1	1	
4	13218	570.00		1		3	20	0	0	1	0	
5												

DRG Fees Exclude Other Services

In the same manner that this feature functions in the **Case Base Fees**, the **Exclude Other Services** option has been added to the **DRG Fees tab** and is now also reflected in the Excel spreadsheet.

Shaes Private Hospital | Fund: U/I - Un-Insured Accounts | Start of Current Fee: 01/01/2024 | End of Current Fee: 31/12/2025

Same Day Fees | Other Settings | Casebase Fees | Casebase Multi Item Fees | Timebase | DRG Fees | Overnight Accommodation Fees | Edit | Print

Search

Old

Sameday Rate	IP Rate	CWO	SS Trim	SS Fee	LS 1 From	LS 1 To	LS 1 Fee	LS 2 From	LS 2 To	LS 2 Fee	LS 3 From	LS 3 To	LS 3 Fee	TFR Trim	TFR Disc	GST	Exclude Other Services	Exclude Private Room
0.00	0.00	0.00	0	0.00	0	0	0.00	0	0	0.00	0	0	0.00	0	0.00			
20.00	40.00	0.00	0	0.00	0	0	0.00	0	0	0.00	0	0	0.00	0	0.00			
20.00	40.00	0.00	0	0.00	0	0	0.00	0	0	0.00	0	0	0.00	0	0.00			

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T
1	DRG	ChargeSD	ChargeIP	CWO	SSTrim	SSFee	LS1From	LS1To	LS1Fee	LS2From	LS2To	LS2Fee	LS3From	LS3To	LS3Fee	TRF	TRFDisc	GST	exclpros	ExcludePrivateRoom
2	A13A	$10,596	$66,352	$12,703	10	$5,365														
3	A13B	$5,181	$41,836	$5,979	7	$5,122														
4																				

The new option to **Exclude Other Services** works in conjunction with the corresponding tick box for specific **Other Services/Protheses**. When selected, charges associated with the specific prothesis will not be raised.

Invoice: 21321 | BUP: 22337029A — Invoice Total 5,146.00 Balance Due

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST	T
21321	BUP	25/04/2025	27/04/2025	A	ACCOM	Accom - advanced surgical for 2 Nights/s...	2	AS	$1,902.00	0.00	H
21321	BUP	25/04/2025	27/04/2025	R	A08B	Autologous Bone Marrow Transplant, Mi...	-		$3,244.00	0.00	H
21321	BUP	25/04/2025	27/04/2025	O	DE191	Canaliculus Intubation Sets	1	6	$0.00	0.00	H
21321	BUP	25/04/2025	27/04/2025	O	DE277	Frontalis Suspension Set	1	6	$0.00	0.00	H
21321	BUP	25/04/2025	27/04/2025	O	DE472	Endowrist Stapler 45	1	6	$0.00	0.00	H

DRG Charge Weight of One (CWO) Addition

A new **CWO** column has been introduced for hospitals needing to accommodate health fund contracts that utilise this structure.

Shaes Private Hospital | Fund: U/I - Un-Insured Accounts | Start of Current Fee: 01/01/2024 | End of Current Fee: 31/12/2025

Same Day Fees | Other Settings | Casebase Fees | Casebase Multi Item Fees | Timebase | DRG Fees | Overnight Accommodation Fees | Edit | Print

Search

Current

DRG	Sameday Rate	IP Rate	CWO	SS Trim	SS Fee	LS 1 From	LS 1 To	LS 1 Fee	LS 2 From	LS 2 To	LS 2 Fee	LS 3 From	LS 3 To	LS 3 Fee	TFR Trim	TFR Disc	Sameday Rate
C08Z	0.00	0.00	0.00	0	0.00	0	0	0.00	0	0	0.00	0	0	0.00	0	0.00	0.00
D08Z	20.00	40.00	0.00	0	0.00	0	0	0.00	0	0	0.00	0	0	0.00	0	0.00	20.00
G44C	20.00	40.00	0.00	0	0.00	0	0	0.00	0	0	0.00	0	0	0.00	0	0.00	20.00