[FYDO Clinic Update – 03/10/2024](#)

Entitlement Card Expiry Date

The **Expiry Date Field** for the **Entitlement Cards** has been updated to follow the DD/MM/YYYY format, in line with current requirements. For expiry dates that are still shown as MM/YYYY, users will need to enter the last day of the expiry month.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

[FYDO Hospital Update – 03/10/2024](#)

Billing Status – Show Not Billed Only Report

The **Billing Status Report** now offers even MORE useful options in the Right-Click Menu with the addition of the **Edit Appointment, Admission** and **Discharge Screens.**
These new options will be especially helpful for our rehabilitation and mental health hospitals.

Arrears Report Improvements

The **Arrears Report** now separates **Workers Compensation** and **Third-Party** episodes based on the responsible party for billing. This new layout will assist in outstanding debt recovery, enabling users to quickly identify who is responsible for the account.

Appointments Report Improvements

A new filter has been added to the **Appointments Report,** allowing episodes to be filtered according to the **Status of the Episode.** This enables users to obtain data on **Booked** appointments, **Admitted** episodes, and more.

Clinical Indicators Report Improvements

The **Clinical Indicators Report** now has a **Health Fund filter** and displays the Health Fund for each episode in the report.

Coding Audit Log

A new **Audit Log** has been added to track the **initial coding** of an episode. All existing audits for edits to the coding screen and episode grouping remain unchanged.

Items Improvements

Users can now easily identify **Type B** and **Type C** procedures from the **Settings > Items** with an additional column for **Day Type.** A new filter has also been introduced, allowing users to select and display items based on their **Patient Class Same Day Classification.**

Entitlement Card Expiry Date

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Cancelled Theatre Roster Improvements

Users can now **cancel** a **Theatre Roster**, due to surgeons leave etc., and can **book another surgeon** in the same theatre for the same time slot.

My Health Record (MHR) Consent

My Health Record consent can now be obtained from patients on Preadmit, and this information can be automatically populated into the FYDO Patient Screen. If you'd like more information about adding the MHR Consent question to your hospital's Preadmit Form, please contact our friendly staff.

New API

There is a **New API** available that provides Other Services information.

Bug Fix

The issue that some users experienced when allocating patient beds has now been resolved.

FYDO Hospital Update – 26/09/2024

Revenue Report Improvements

Additional information has been added to the **Revenue Report Detail** & **Excel – Raw Data Export** to display both **Adjustments** and the **Invoice (Net)** amount.

Program Numbers Enhancement

Enhancements have been made for Same Day Rehabilitation and Mental Health Programs to streamline the billing process. FYDO now supports assigning different Item Codes to specific days within the same Program Numbers cycle. Similar to our Overnight Accommodation step-down fields, facilities can now assign a unique Item Code to particular days in the Program Numbers sequence.

The next piece in this enhancement involves moving the **Program Status** field from the Admission Screen to a more convenient spot on the **Edit Appointment screen.** This field is essential for rehabilitation and mental health admissions, allowing appointments to be flagged as **Start, Continuation** or **End** – depending on the patient's stage in their treatment cycle.

The **Start Date** field enables users to assign the first admission in the cycle, ensuring that all subsequent admissions are automatically and accurately assigned the correct Program Status.

The next phase of this development will be to link this all together to automate billing for these admissions.

Webhooks

The patients **current allocated bed** can now be obtained from the **Episode Webhooks.**

Bug Fix

The Monthly Reset function for **Cancer Registry Data Extracts** has now been fixed.

FYDO Hospital Update – 19/09/2024

Deleted Transaction Enhancements

Transactions that have been deleted after being cleared in the **End of Day Banking Report** will now be listed separately when running the **Reports > End of Day Banking** for ease of identification.

A new column has been added to the **Deleted Transactions > Excel – Raw Data Report,** showing the time and date the deleted transaction was cleared in the End of Day Banking.

Other Services Revenue Report

Our new feature, which allows users to run the Episode Stats Report by **Health Fund (Group),** has now been extended to our **Other Services Revenue Report!**

Users can now run this report for the entire **Head of Fund Group** *(by select the Head of Group Fund from ABOVE the line)* or continue to run it for an **Individual Health Fund** *(by selecting the individual fund from BELOW the line)*

For single-location databases, this option will be available when the report is opened. However, multi-location databases will need to select the desired **Location** first to enable this feature in the Fund dropdown.

Linking Sex, Gender & Title Fields

Currently, the Sex, Gender & Title fields are linked to auto-populate based on the data entered into one of the fields. This feature saves time during data entry by reducing the amount of information users need to input, while still allowing for manual adjustments if necessary.

However, a new feature has been added to **Settings > Field Defaults** that allows facilities preferring staff to enter each piece of information separately for accuracy to disable the linking of these fields and choose **Gender Not Linked to Sex.**

Coding Screen Improvements

Users are now able to view the Proc Notes from the coding screen with our convenient new hover.

Processing IHC Fund Responses Amendments

Previously in FYDO, when receiving Processing Reports from the health funds, any claim returned with an approved amount of $0 was automatically marked as Rejected. However, due to the frequent manual reassessment by funds such as Medibank Private, we have updated this logic to now display only the assessment provided by the fund.

[FYDO Clinic Update – 12/09/2024](#)

Pronouns Field

FYDO now includes a new field on the **Patient Screen** for recording **Pronouns.** This field offers 3 main options in the dropdown menu, while also allowing users to free type and add individual Pronouns.

This field also has a token, which allows the information to be populated on Lists, Labels, Quick Forms, etc.
<<patPronoun>>

User Edit Profile

In line with our evolving sleek new look, the **User Edit Profile** page has also received a makeover.

Calendar Year

Even small improvements matter! We've reordered the year dropdown to help users more efficiently select the correct year.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

[FYDO Hospital Update – 12/09/2024](#)

Combined Invoice & HC21

Users can now generate a **single PDF** document that includes the **Invoice, HC21 Right Form** and any other selected **document,** such as the **Signed HC21 Left Form.**

By selecting **Combine HC21 & Inv** from the **Invoice Options** dropdown, hospitals can easily meet the requirements of certain health funds, which mandate that manually submitted claims be in a single PDF file.

The pop-up screen will appear, allowing users to select imported or scanned documents directly from the patient's Documents Screen in FYDO for inclusion in the PDF. This simplifies the process of sending items like **Type C Certificates**.

Pronouns Field

FYDO now includes a new field on the **Patient Screen** for recording **Pronouns.** This field offers 3 main options in the dropdown menu, while also allowing users to free type and add individual Pronouns.

This field also has a token, that allows the information to be populated on Lists, Labels, Quick Forms etc
<<patPronoun>>

Chart Tracker

Further improvements have been made to the **Chart Tracker** feature in FYDO, including a new function allows users to easily **Return a Chart** to a default location.

This feature quickly updates the charts' location based on the **Default Location** set in **Settings > Chart Locations.**

User Edit Profile

In line with our evolving sleek new look, the **User Edit Profile** page has also received a makeover.

Calendar Year

Even small improvements matter! We've reordering the year dropdown to help users more efficiently select the correct year.

FYDO Clinic Update – 06/09/2024

New Look Make Appointment/Edit Appointment Screen

The **Make Appointment/Edit Appointment Screen** has received a makeover. It has all the same functionalities, just with a fresh new look.

Session Expiry Alert

FYDO will now provide users an alert **2 minutes** prior to their **sessions expiring**, based on the hospital's individual System Configuration. This alert gives users the option to select **Keep Alive** to extend their session. If **Keep Alive** is not selected within the final 2 minutes, FYDO will automatically log out the user as per current protocol.

OPV & IHI Fields

Following wonderful feedback from our users, we have decided to swap the order of the **Individual Healthcare Identifier (IHI)** and the **Online Patient Verification (OPV)** fields for ease of use and functionality of the Patient Screen.

Doctors Insurance Field

The **Insurance** field, on the **Doctors** details page, now includes pre-populated options for the most popular Insurance Companies. This field also allows free text entry, so additional companies can by typed in if required.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

[FYDO Hospital Update – 06/09/2024](#)

Session Expiry Alert

FYDO will now provide users an alert **2 minutes** prior to their **sessions expiring**, based on the hospital's individual System Configuration. This alert gives users the option to select **Keep Alive** to extend their session. If **Keep Alive** is not selected within the final 2 minutes, FYDO will automatically log out the user as per current protocol.

OPV & IHI Fields

Following wonderful feedback from our users, we have decided to swap the order of the **Individual Healthcare Identifier (IHI)** and the **Online Patient Verification (OPV)** fields for ease of use and functionality of the Patient Screen.

Admission Screen

The **Rehab Status** field, on the Admission Screen, has been renamed **Program Status** to better accommodate our diverse user base. Additionally, the option **Middle** has also been amended to **Middle / Continuation.**

Unbilled Revenue Report

The **Unbilled Revenue Report > Summary** has been enhanced to show the predicted revenue for each **Other Services (OS) Category**.

Cancelled Episodes Report

Patient episodic **Health Fund Details** have now been added to the **Cancelled Episodes > Excel – Raw Data Export** Report.

Doctors Insurance Field

The **Insurance** field, on the **Doctors** details page, now includes pre-populated options for the most popular Insurance Companies. This field also allows free text entry, so additional companies can by typed in if required.

Webhooks

All episode webhooks now include current ward and bed details.

Bug Fix

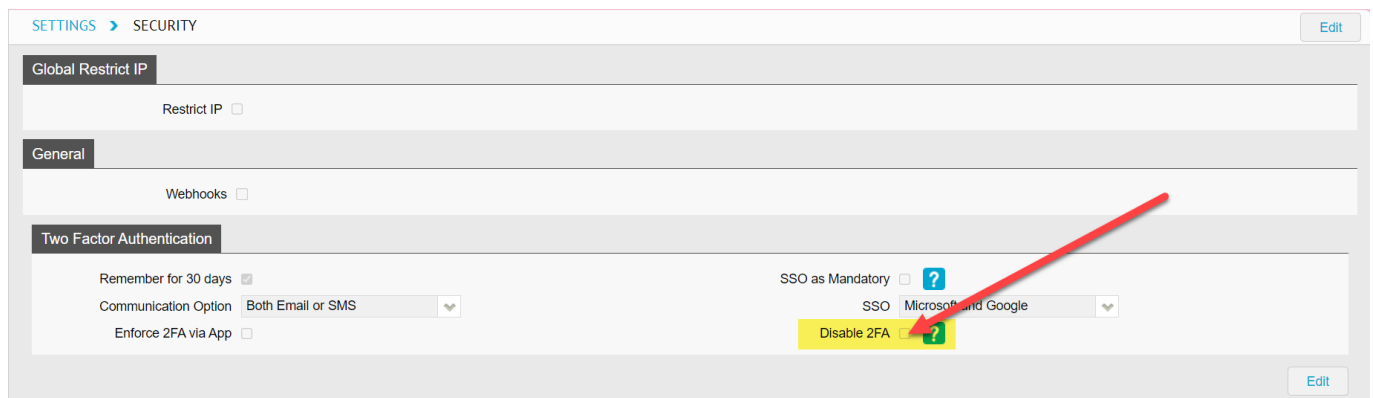The issue that some users were experiencing with the FYDO **Drag & Drop** feature have now been rectified.

FYDO Clinic Update – 30/08/2024

Two-Factor Authentication

Facilities that utilise **Single Sign On (SSO)** are now able to disable **Two-Factor Authentication** if desired.
The option to disable can be found under **Settings > Security.**

Login – Audit Logs

New audit logs have been added to track login activity.

- Failed login attempt
- Temporary blocked

User login activity can be tracked by going to **Settings > Logs**.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 29/08/2024

Episode Stats Additions

Following the implementation of the Open Access field for referrals, this information has now been included in the **Episode Stats – Excel Raw Data** Export.

Ready for Pick Up Field

The **Ready for Discharge/Ward** field, on the **Theatre Screen,** has been amended to accommodate an additional option. Users now have 2 fields that they can utilise for **Ready for Ward** and **Ready for Pick Up.**

Episode Stats Report

For improved fluency and ease of reading, the Health Fund details on the **Episode Stats (Detail) Report** will now be indicated by the **Fund Code**, instead of the full Health Fund name, which caused the episodes to span multiple lines

Claim Details

There are now tokens available to print the address information for the **Bill To** company & **Other** company in the **Claim Details**.

A full list of hospital tokens can be found at https://wiki.fydo.cloud/tokens-hospital/

Webhooks & API's

We have included My Health Record (MHR) Individual Health Identifier (IHI) patient fields in the patient webhooks/APIs along with the MHR consent fields in episode webhooks/APIs.

Two Factor Authentication

Facilities that utilise **Single Sign On (SSO)** are now able to disable **Two-Factor Authentication** if desired.