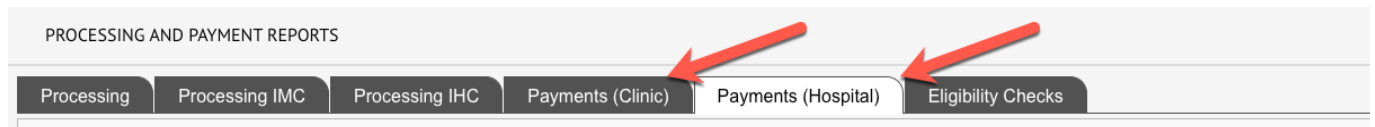


# [FYDO Clinic Update 12/05/2023](#)

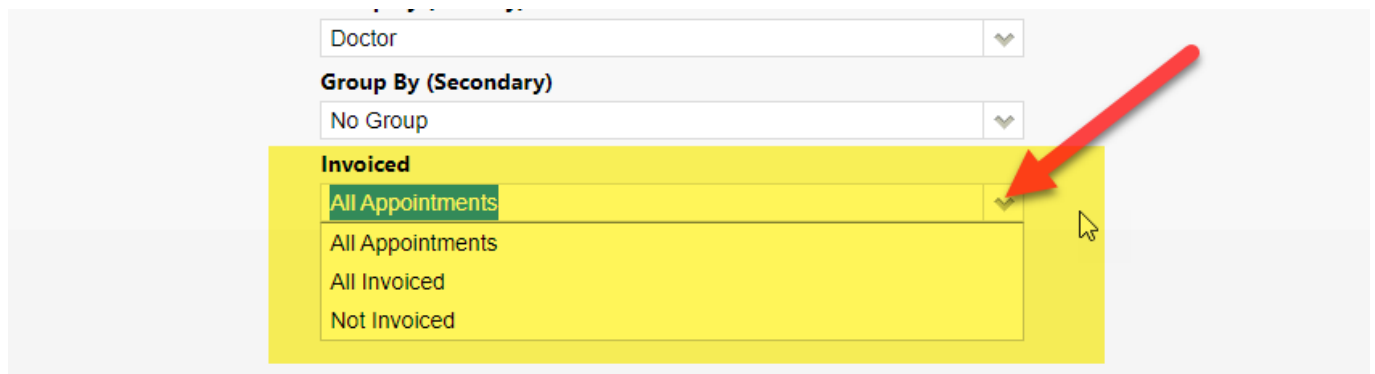
## Processing & Payments Reports > Payments Tab Additions

The **Payments** Tab has now been divided into **Clinic & Hospital**. This change will benefit facilities that utilise both the FYDO Hospital & the FYDO Clinic modules. For facilities that only utilise one of the modules, there will be no significant change. The user will just need to ensure they click on the relevant tab for their facility.



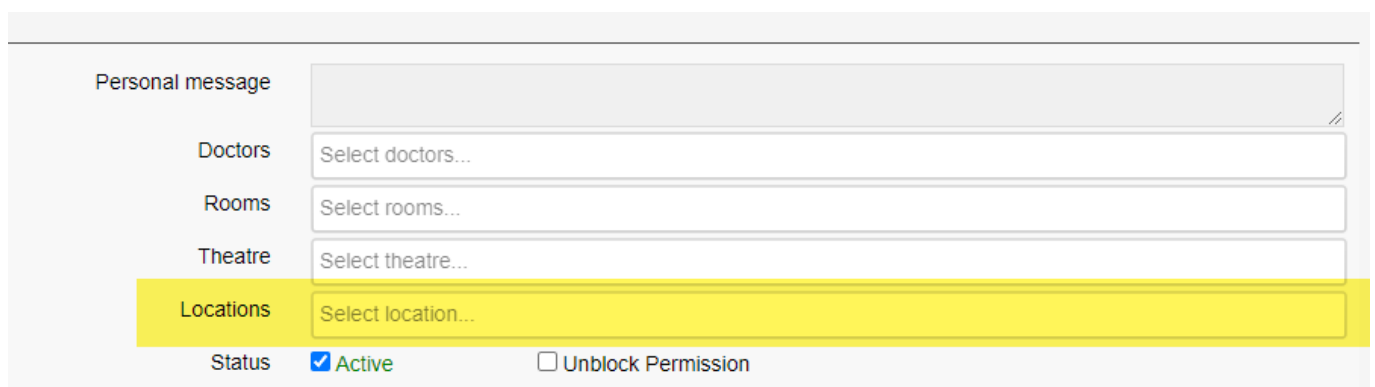
## Appointments Report

The **Appointments Report** can now be used to filter for appointments not yet invoiced. To ensure the report is accurate, users need to bill from the **Appointment** screen, as the report picks up on the green invoiced tick against a patients appointment.



## User Location Access

Users can now have their access restricted to a specific location in FYDO. User location access can be found under **Settings > Users**.



For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

## [FYDO Hospital Update - 11/05/2023](#)

### New Checklist Added to Right-Click Menu

This new feature gives users the ability to easily mark these highlighted tasks off without having to go into the Edit Appointment Screen. They can now be accessed in the Appointments Screen Right-Click Menu.

This will assist in an efficient & streamlined pre-admission process.

APPOINTMENTS > EDIT APPOINTMENT (117- ELFAR, TRAV)

#### Booking Details

Location	Shaes Private Hospital		
Theatre/List	Theatre 3	Roster	Select Roster
Dr/Surgeon	PIERCE, Dr Hawkeye		
Surgical Assistant	Select Surgical Assistant		
Other Surgical Assistant	Select Other Surgical Assistant		
Anaesthetist	STARR, Dr Ringo		
Anaesthetic (Primary)	General	Anaesthetic	None
Appt Date	10/05/2023	Time	11:00
Appointment Type	Standard 20	Adm #	45
Proc Notes	Left Cat & IOL		
Other Notes	<p><b>B I U A</b></p> <div style="border: 1px solid #ccc; height: 100px;"></div>		
<input type="checkbox"/> OEC Received <input type="checkbox"/> OEC Checked <input type="checkbox"/> IFC Completed <input type="checkbox"/> Admission Form Received <input type="checkbox"/> Chart Ready <input type="checkbox"/> Consent Received			
Patient Category	Day Only	Start at Day	1
Accom Type	Accom - Surgical	Discharge	0
		Room Type	Private

<< Search Wednesday, 10 May 2023  
 THEATRE 1 THEATRE 2 THEATRE 3 NUMBER OF APPOINTMENTS 1 | TOTAL MIN

Time	Name	MRN	Surgeon
08:00			
08:20			
08:40			
09:00			
09:20			
09:40			
10:00			
10:20			
10:40			
11:00	ELFAR, Trav	117	
11:20			
11:40			
12:00			
12:20			
12:40			
13:00			
13:20			
13:40			
14:00			
14:20			

**M**ake an Appointment  
**E**dit Episode  
**C**opy Appointment  
 Cut Appointment  
 Paste Appointment  


---

**H**istory  
 Arrived  
 Unarrived  
 Excess/Deposit  
**A**dmit  
**D**ischarge  
**T**heatre  
 Coding  
 Inpatient  
 Certificate  
 Clinical Indicators  
 Confirmed  
**C**heck List >  OEC Received  
 Send SMS >  OEC Checked  
 Chart Label >  IFC Completed  
 Wristband  Admission Form Received  


---

 Delete Appointment  
 Documents  
 Create Letter  
 Quick Form  
 HC21 Left  
 HC21 Right  
 HC21 Back  
 Create Invoice  
 IFC  
 OEC

## Processing & Payments Reports > Payments Tab Additions

The Payments Tab has now been divided into **Clinic & Hospital**. This change will benefit facilities that utilise both the FYDO Hospital & the FYDO Clinic modules. For facilities that only utilise one of the modules there will be no significant change. The user will just need to ensure they click on the relevant tab for their facility.

PROCESSING AND PAYMENT REPORTS

Processing   Processing IMC   Processing IHC  
 **Payments (Clinic)**   Payments (Hospital)   Eligibility Checks

## Episode Stats Report Addition

The **Entitlement Card** information will now be included on the Episode Stats Report when it is Exported to Excel - Raw Data.

Medicare/DVA Details			
Medicare Number	<input type="text"/>	Ref <input type="text"/>	Exp <input type="text"/>
Eligibility	<input type="text"/>		
Veterans No.	<input type="text"/>	Veteran Card Colour	<input type="text"/>
DVA Auth.No	<input type="text"/>	DVA Auth. Date	<input type="text"/>
Entitlement Card	<input type="text"/>	Exp	<input type="text"/>

## [FYDO Hospital Update - 4/5/2023](#)

### SMS function for Pick Up Person

FYDO now offers the ability to send the **Pick Up Person a text message!** This fabulous new feature will allow the Pick Up Person to be alerted, when the patient is ready to go, with just a few clicks of the mouse!

The Pick Up Person can be added on the **patient screen**, using the tab located alongside the Next of Kin details.

Next of Kin	Emergency Contact	Contributor	Pick Up Person
Relationship	Husband	<input type="text"/>	<input type="text"/>
First Name	Ima	<input type="text"/>	<input type="text"/>
Surname	Pickup	<input type="text"/>	<input type="text"/>
Mobile	0400-000-000	Home ( ) - <input type="text"/>	Work ( ) - <input type="text"/>
Email	<input type="text"/>		

An SMS can be sent to the Pick Up Person by navigating to the appointment & using the Right-Click menu to select **Send SMS**.

The SMS will then be logged in the patients **Communication** tab for reference.

### SMS Template Examples

#### Basic Pick Up SMS

Dear <<PUFirstn>>, <<patFirstN>> is now ready to be collected. Many Thanks

Dear Wendy, John is now ready to be collected. Many Thanks		
Characters 58	Credits used 1	Credits remaining 96

#### Detailed Pick Up SMS

Dear <<PUFirstn>>, Please return to <<EpLoc>> at <<EpLocAdd1>> <<EpLocAdd2>> <<EpLocSub>> as <<patFirstN>> is now ready to be discharged. Many Thanks

Dear Wendy, Please return to Shaes Private Hospital at 1 Sunshine Place SUNSHINE ACRES as John is now ready to be discharged. Many Thanks		
Characters 138	Credits used 1	Credits remaining 96

## Cancelled Episodes Report Additions

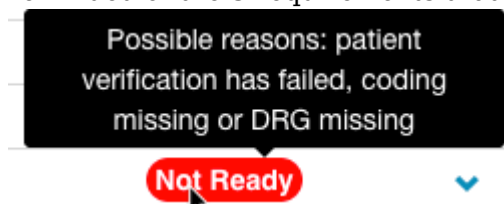
The Surgeon/Doctors name has now been added to the Cancelled Episodes Report.

Cancelled Episode Report								
Between 01/05/2023 and 03/05/2023								
MRN	Patient Name	Admission	Doctor	Status	PatCat	Cancelled Reason	Procedure	Other Notes
364		02/05/2023	GRIFFITHS, Jerry	Booking	D/O	cancelled		
Total Episode 1								

## Claiming Hospital - New Hover Feature

A new hover has been added to the **Claiming Hospital > Not Yet Sent** tab to assist users in preparing claims to be sent via ECLIPSE.

For claims that are showing as **“Not Ready”** users are now able to hover over the icon & be reminded of the 3 requirements that are needed to obtain a **“Ready”** status.



## Financial Notes added to Create Invoice Page

Users will now be able to view the Financial Notes, that have been entered into the Episodes Screen, when creating an invoice.

APPOINTMENTS > CREATE INVOICE

MRN 413 - [Patient Name] DOB 01/01/2003 [20] Sex Male Fund ADF Location Hospital NSW (QLD)

Adm No. 851 Adm Date/Time 02/05/2023 08:00 Dis Date/Time 02/05/2023 12:54 Dr/Surgeon [Surgeon Name] Anaesthetist JONES, Tom

Send Invoice To: ADF - Australian Defence Force Claim Details Time Theatre In 09:09 Out 10:10 61 mins

Billing Type: Default Accommodation Type: Accom - Medical Mode Of Separation: Other (includes discharge to usual residence)

Status: Full Fee Anaesthetic: General Anaesthetic: None

Procedure Items

Item	Description	Date of Procedure	Band	Band Type	Session	Action
32084	Flexible fiberoptic sigmoidoscopy or fiberoptic colonoscopy up to the hepatic flexure, with or without biopsy, other than a service associated with a service to which item any of items 32222 to 32228 applies. (Anaes.) # Health Funds mostly rebate Endoscopy procedures on a case based payment arrangement detailed in the HPPA. The band noted may be used as a default band in cases where an HPPA is silent on how benefits are to be paid for patients undergoing these procedures.	02/05/2023	1	National	1	X
					1	X

Other Services

Item	Description	Qty	Date of Service	Type	Bill To	Action
		0				X

Financial Notes

Episode Notes

Proceed to see charges Cancel

## New User Permissions for Multi Location Databases

Users can now be given access to specific “Locations” within the database. This will assist in providing each user with the access to the locations that they require, while restricting access to the locations that they don’t need.

This feature can be located in **Settings > Users** & is able to be set for each individual user.

SETTINGS > USERS > [User Name]

### User Details

ID: 2

First Name: [Redacted]

Surname: [Redacted]

Email: [Redacted]

Raise Ticket From: [Redacted]

Group: Admin

Restrict IP:

### Access

Doctors: Select doctors...

Rooms: Select rooms...

Theatre: Select theatre...

Locations: Select location...

### Clinical Notes

Provider Number: [Redacted] ?

Default Note Location: Hospital

Allow Clinical Notes:

## Length of Stay Report Additions

The Length of Stay Report now shows a **total** of the **Day Only Episodes** & the **Inpatient Episodes**.

ACSS Michelle Staging

Length Of Stay Report based on Intra-Operative: 'Time in Theatre' to 'Time out of Theatre' between 30/03/2023 to 01/04/2023

Patient Name	MRN	Adm Num	Admission Date	Discharge Date	Fund	Surgeon	Theatre	Time from	Time to	Length (mins)
<b>D/O</b>										
GRYLLS, Bear	596	745	30/03/2023	30/03/2023	MPL	BAKER, Leticia12	Theatre 1	15:00	15:45	45
SHELBY, Thomas	494	746	30/03/2023	30/03/2023	HCF	BAKER, Leticia12	Theatre 1	12:05	13:58	113
<b># of D/O Episodes : 2</b>							<b>Average :</b>	<b>79.00</b>	<b>Total Minutes :</b>	<b>158</b>
<b>I/P</b>										
KRISHNAZI, Ronaldo		793	01/04/2023	06/04/2023	HCF	BAKER, Leticia12	Theatre 1	07:00	08:30	90
<b># of I/P Episodes : 1</b>							<b>Average :</b>	<b>90.00</b>	<b>Total Minutes :</b>	<b>90</b>
<b>Total Episodes : 3</b>							<b>Average :</b>	<b>82.67</b>	<b>Total Minutes :</b>	<b>248</b>

## [FYDO Clinic Update 28/04/2023](#)

### Accounts - Status

We have introduced a new Status on the Accounts screen called **No Charges** for invoices with a \$0.00 invoiced amount.

Inv#	DOS	Doctor	Service Type	Inv Amt	GST	Paid	Status	Due
36	24/03/2023	Smith, John	ECLIPSE	\$ 155.60	\$0.00	\$ 0.00	Awaiting Payment	\$ 155.60
35	22/03/2023	Smith, John	ECLIPSE	\$ 0.00	-	\$ 0.00	No Charges	\$ 0.00
48	22/03/2023	Smith, John	ECLIPSE	\$ -110.00	\$0.00	\$ 110.00	Paid	\$ 0.00
43	20/03/2023	Smith, John	ECLIPSE	\$ 100.00	\$0.00	\$ 0.00	Awaiting Payment	\$ 100.00

## Claiming Medical

There has been 2 new updates to **Claiming Medical**:

1. Claims that are rejected with \$0.00 paid will now show with the **Status Rejected**. Prior, rejected claims would show with the **Status Payment Received** but with \$0.00 in the **Paid** column.

Claimed	Status	KG	Paid	PaidDate
434.40	Rejected		0.00	
104.15	Rejected		0.00	
283.20	Rejected		0.00	

2. Users are now able to update a patient's **Fund Membership** number and/or **Fund UPI** number for a claim from **Claiming Medical**. To change a patient's **Fund Membership** number and/or **Fund UPI** number simply click **Action > View Batch Details > Action > Edit Invoice**.

**Edit Invoice**

LSPN  SCP

Known Gap Time of Service

Fund Membership  Fund UPI

Disability Indicator Disability Indicator Text

## Bug Fixes

Issue with **Accounts** showing by default in ascending date of service order has now been rectified to show in descending order.

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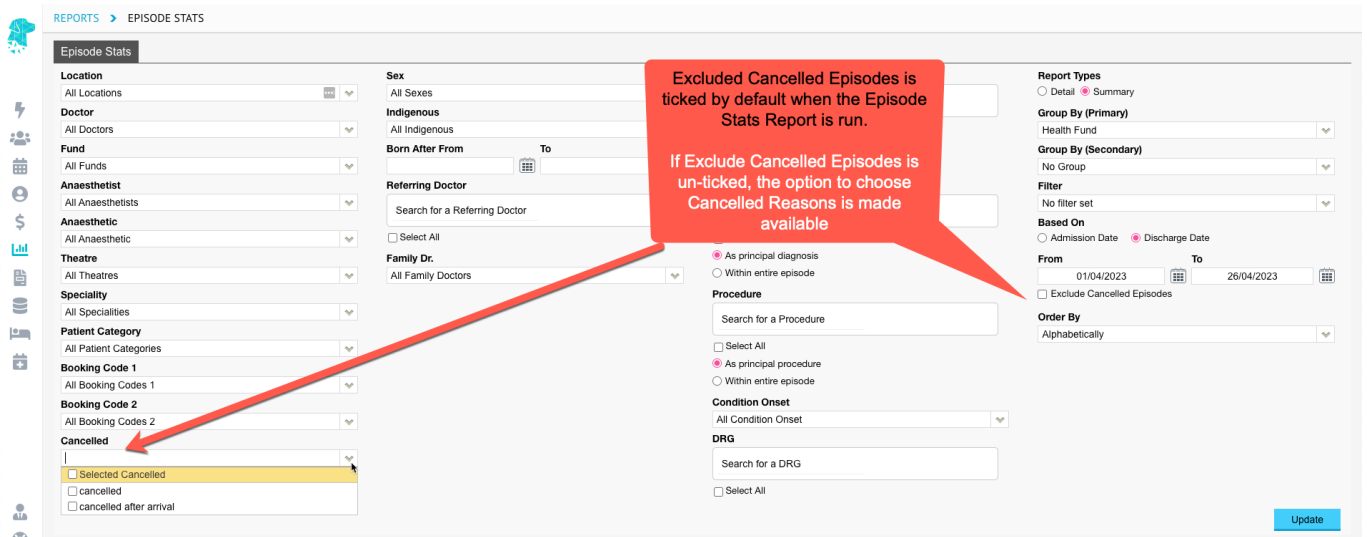
For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

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## [FYDO Hospital Update - 27/04/2023](#)

### Episode Stats Report Addition

There is now the option to **exclude cancelled patients** from the Episode Stats Report. All discharged patients are always included in the episode stats report, regardless of their cancelled status. Therefore, this new feature will assist facilities, that have cancelled admitted & discharged episodes, to obtain statistics on only patients' that have had a complete & not cancelled episode.



## Bug Fix

- The issue that was preventing automatic SMSs being sent has been rectified.

# [FYDO Hospital Update - 20/4/2023](#)

## New Tokens Available for Invoices

There are now tokens available to be used on Invoice Templates to show **Invoiced Amount Excluding GST & Total Invoice Charge Excluding GST**.

A full list of available Invoice Tokens can be found at:

<https://wiki.fydo.cloud/tokens-hospital-invoices/>

## Bug Fixes

- The custom view option, that shows the **Surgeons Initials**, has been corrected to show the initials in the correct order. For example, **Dr John Smith** will now show as **JS**
- The issue with the Interactive Arrears Report hover feature has now been rectified.

If you're not already familiar with our wonderful **Interactive Arrears Report** then pop into **Reports > Arrears > Interactive** and see how easy it is to run & use! This is a great feature to help keep on top of outstanding debtors.

REPORTS > ARREARS (HOSPITAL)

Arrears (Hospital)

Location: All Locations  
 Doctor: All Doctors  
 Fund: All Funds

Period: All Debt  
 Minimum Balance  
 Show accounts requiring a refund only

Report Types: Detail, Summary, **Interactive**  
 As at: 19/04/2023

Next FU: All

Update Export To

Patient Name	MRN	DOS	Doctor	Inv Num	Inv Date	Balance	Fund Name	Next FU	Notes
BRANSON, Richard	112	24/03/2023	MURPHY, Shaun	48	24/03/2023	(\$250.00)	Phoenix Health Fund Limited	19/04/2023	Testing with a really long note tha...
DAY, Doris	103	01/11/2022	HOUSE, Greg	3	08/11/2022	\$780.00	NIB Health Funds Limited		
DAY, Doris	103	01/11/2022	HOUSE, Greg	12	09/01/2023	\$2,433.00	NIB Health Funds Limited		
DAY, Doris	103	11/01/2023	HOUSE, Greg	57	17/04/2023	\$800.00	Australian Health Management Gro...		
DAY, Doris	103	21/03/2023	HOUSE, Greg	44	21/03/2023	(\$300.00)	Australian Health Management Gro...		
DAY, Doris	103	21/03/2023	HOUSE, Greg	45	21/03/2023	(\$5.00)	Un-Insured Accounts		

Testing with a really long note that needs to be hovered over to view the entire thing in the interactive arrears report.

# FYDO Hospital Update - 17/4/2023

## Additions to the Theatre Rosters Report

There have been some exciting new additions to the Theatre Rosters Report to allow facilities to obtain **Theatre Utilisation Information**.

This report can be based on **Appointment Booking Time**, to get an estimate of utilisation, or based on **Time in Theatre to Time Out of Theatre** to get an exact utilisation figure once the theatre times have been added to FYDO.

The report also gives the option to view this information by **Surgeon** or **Theatre** and totals everything for the timeframe that has been selected!

This will allow for easy collation of utilisation data for any timeframe to assist in hospital planning, budgeting & much more.

REPORTS > THEATRE ROSTERS REPORT

Theatre Rosters Report

From Date: 01/04/2023 To Date: 17/04/2023

Based On: Time in Theatre to Time Out of Theatre Report Type: Surgeon Surgeon: All Surgeons

Update

1 of 1

100% Find | Next

Shaes Private Hospital  
 Theatre Booking by Surgeon  
 01/04/2023 - 17/04/2023 for all Surgeons

Date	Theatre	Anaesthetist	Time	Length	Utilisation Minutes	Utilisation Percentage	Patients	D/O	I/P Notes	App Notes	
<b>MURPHY, Shaun</b>											
04/04/2023	Theatre 3	MCCARTNEY, Paul	08:00 - 16:20	500.00	20.00	4%	1	1	0		
07/04/2023	Theatre 1	LENNON, John	08:00 - 12:00	240.00	60.00	25%	2	2	0		
12/04/2023	Theatre 3	HARRISON, George	08:00 - 11:45	225.00	60.00	26.67%	3	3	0		
12/04/2023	Theatre 1	MCCARTNEY, Paul	08:00 - 12:00	240.00	0.00	0	0	0	0		
13/04/2023	Theatre 1	MCCARTNEY, Paul	08:00 - 12:00	240.00	0.00	0	0	0	0		
<b>Total:</b>					<b>1,445.00</b>	<b>140.00</b>	<b>9.69%</b>	<b>6</b>	<b>6</b>	<b>0</b>	<b>Number of Sessions : 5</b>
<b>PIERCE, Hawkeye</b>											
03/04/2023	Theatre 2	LENNON, John	10:00 - 15:45	345.00	30.00	8.7%	2	2	0		
12/04/2023	Theatre 3	LENNON, John	11:45 - 16:20	275.00	60.00	21.82%	3	3	0		
<b>Total:</b>					<b>620.00</b>	<b>90.00</b>	<b>14.52%</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>Number of Sessions : 2</b>
<b>HOUSE, Greg</b>											
03/04/2023	Theatre 1	HARRISON, George	08:00 - 17:30	570.00	30.00	5.26%	1	1	0		
11/04/2023	Theatre 1	HARRISON, George	08:00 - 12:00	240.00	0.00	0	0	0	0		
<b>Total:</b>					<b>810.00</b>	<b>30.00</b>	<b>3.7%</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>Number of Sessions : 2</b>
<b>Total:</b>					<b>2,875.00</b>	<b>260.00</b>	<b>9.04%</b>	<b>12</b>	<b>12</b>	<b>0</b>	

TheatreRosters-ShaesPrivateHospital Page 1 of 1 Date: 17/04/2023 12:09 PM

## New Nurse List View

The Nurse List is now able to be viewed with relevant **Expiry Dates** that have been added into the system. This allows for easy identification of when the expiry of the nurses AHPRA, Insurance & Working With Children is approaching.

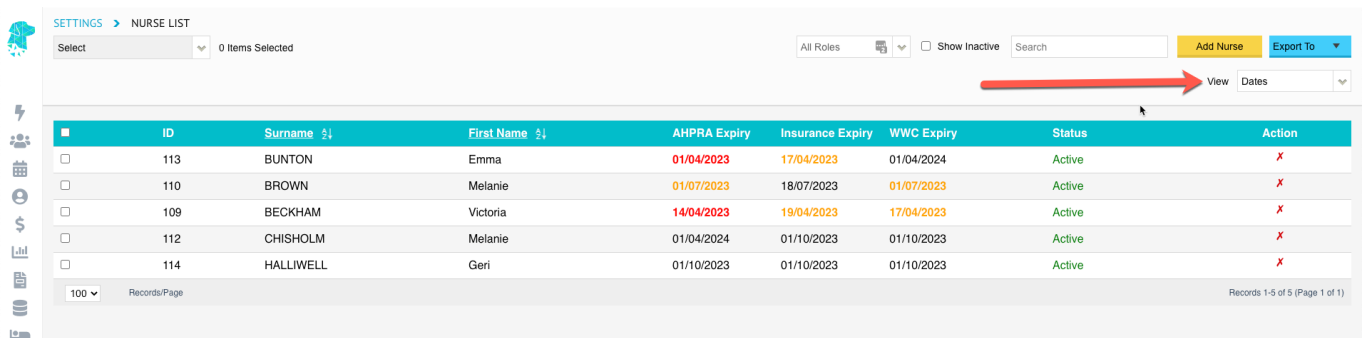
This information can be viewed from **Settings > Nurse List** by selecting **Dates** from the **View** dropdown. The dates will be colour coded depending on when the expiry date is.

**Red** - Expired

**Orange** - Expiring in **less** than 3 months

**Black** - Expiring in **more** than 3 months

This information can also be exported to Excel for printing or emailing.



SETTINGS > NURSE LIST

0 Items Selected

All Roles Show Inactive Search Add Nurse Export To

View Dates

ID	Surname	First Name	AHPRA Expiry	Insurance Expiry	WWC Expiry	Status	Action
113	BUNTON	Emma	01/04/2023	17/04/2023	01/04/2024	Active	X
110	BROWN	Melanie	01/07/2023	18/07/2023	01/07/2023	Active	X
109	BECKHAM	Victoria	14/04/2023	19/04/2023	17/04/2023	Active	X
112	CHISHOLM	Melanie	01/04/2024	01/10/2023	01/10/2023	Active	X
114	HALLIWELL	Geri	01/10/2023	01/10/2023	01/10/2023	Active	X

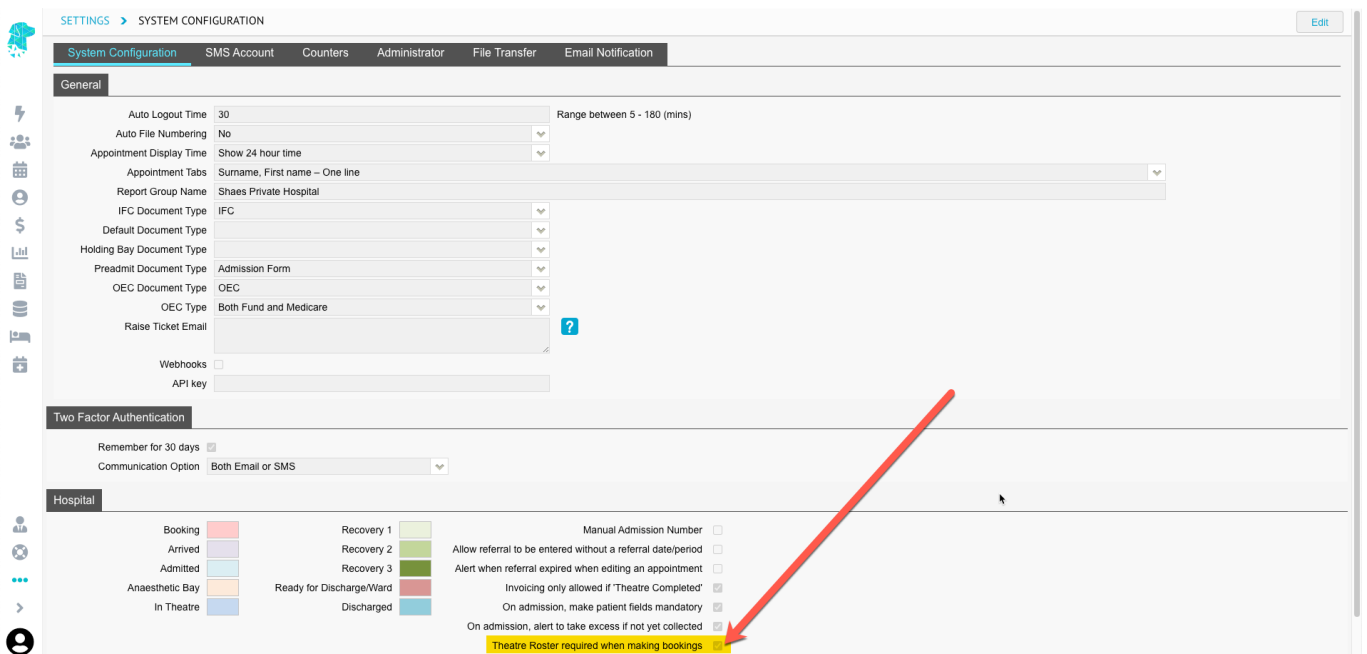
100 Records/Page Records 1-5 of 5 (Page 1 of 1)

## New option for the Theatre Roster requirements

FYDO now gives each facility the ability to decide if they wish to allow bookings to be made **with** or **without** a Theatre Roster.

For the new **Theatre Utilisation Report** (as listed above) to be completely accurate, the bookings need to be made in a Theatre Roster. Therefore, if the facility wants accurate utilisation data, we suggest turning this function on to ensure bookings are not accidentally made outside the Theatre Rosters.

This option is found in **Settings > System Configuration > Theatre Roster required when making bookings**.



SETTINGS > SYSTEM CONFIGURATION

System Configuration SMS Account Counters Administrator File Transfer Email Notification

General

Auto Logout Time 30 Range between 5 - 180 (mins)

Auto File Numbering No

Appointment Display Time Show 24 hour time

Appointment Tabs Surname, First name - One line

Report Group Name Shaes Private Hospital

IFC Document Type IFC

Default Document Type

Holding Bay Document Type

Preadmit Document Type Admission Form

OEC Document Type OEC

OEC Type Both Fund and Medicare

Raise Ticket Email

Webhooks

API key

Two Factor Authentication

Remember for 30 days

Communication Option Both Email or SMS

Hospital

Booking Arrived Admitted Anaesthetic Bay In Theatre

Recovery 1 Recovery 2 Recovery 3

Ready for Discharge/Ward Discharged

Manual Admission Number

Allow referral to be entered without a referral date/period

Alert when referral expired when editing an appointment

Invoicing only allowed if 'Theatre Completed'

On admission, make patient fields mandatory

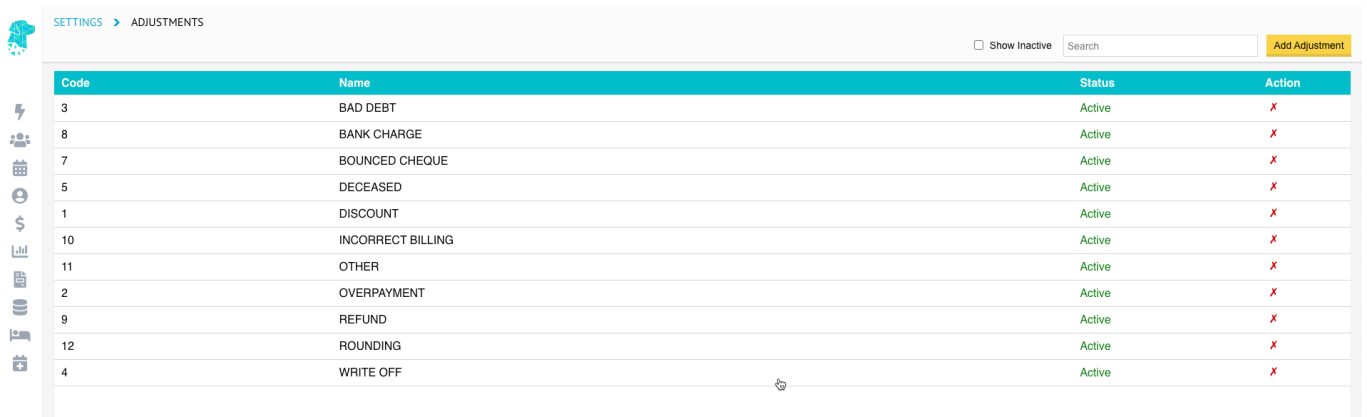
On admission, alert to take excess if not yet collected

Theatre Roster required when making bookings

## Adjustment Reasons now Customisable

Facilities are now able to customise the **Adjustment Reasons** to facilitate the collection of data that is relevant to them.

These reasons can be added, amended, deactivated or deleted from **Settings > Hospital > Adjustments**.



The screenshot shows the 'Settings > Adjustments' page. At the top, there is a breadcrumb trail 'SETTINGS > ADJUSTMENTS', a 'Show Inactive' checkbox, a search bar, and an 'Add Adjustment' button. Below this is a table with the following data:

Code	Name	Status	Action
3	BAD DEBT	Active	X
8	BANK CHARGE	Active	X
7	BOUNCED CHEQUE	Active	X
5	DECEASED	Active	X
1	DISCOUNT	Active	X
10	INCORRECT BILLING	Active	X
11	OTHER	Active	X
2	OVERPAYMENT	Active	X
9	REFUND	Active	X
12	ROUNDING	Active	X
4	WRITE OFF	Active	X

## List Re-Ordering Addition

FYDO now shows the Procedure in the List Re-Ordering pop-up box to assist in utilising this new feature.



The screenshot shows a 'List Re-Ordering' pop-up box. It contains a table with the following data:

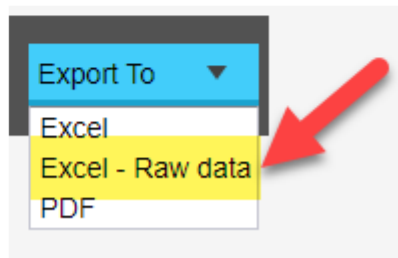
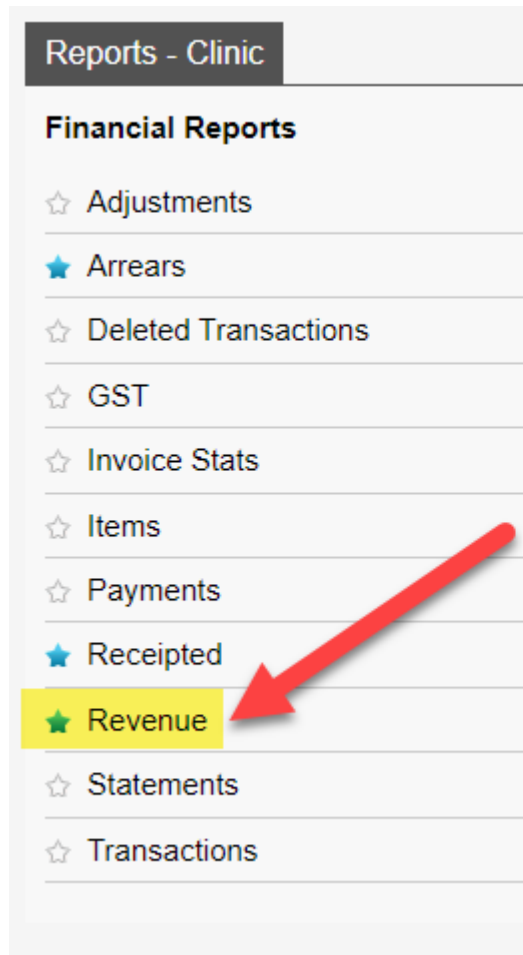
Patient Name	Procedure
HAYNES, Cornell	Right Cat & IOL
BRANSON, Richard	Right Cat & IOL
JACKSON, Michael	Colonoscopy & Gastroscopy
SMITH, John	Right Cat & IOL

At the bottom right of the pop-up, there are 'OK' and 'Cancel' buttons.

# [FYDO Clinic Update 17/04/2023](#)

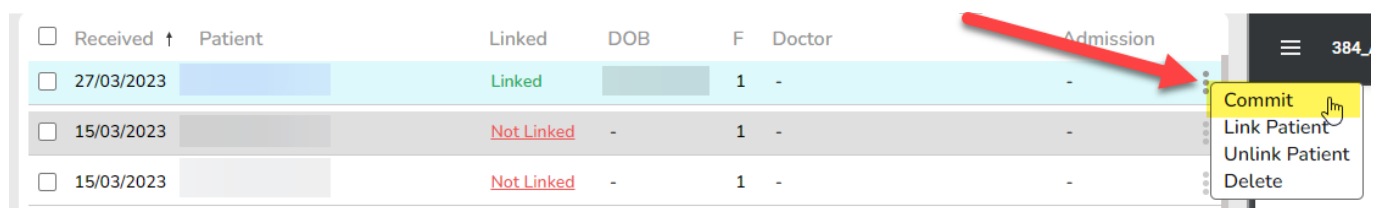
## Revenue Report

Users are now able to export the Revenue report in **Excel - Raw Data** format.



## Report Holding Bay

When committing a report to a patient's file, users no longer have to link a doctor before being able to commit the report.



## Adjustments Permission

We have introduced a new permission to **User Groups** for **Adjustments**. Users can now be restricted/or allowed access to edit, add or remove adjustment types. By default, this permission is set to **Deny**. To modify this permission, go to **Settings > User Groups >** Double click on the group you wish to change permissions for > **Edit >** Under **Settings Clinic** select the required level of access > **Save**.



## Bug Fixes

Issue with the **Invoice Stats** report showing incorrect owing amounts has been rectified.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

## [FYDO Hospital Update - 11/4/2023](#)

### New Informed Financial Consent (IFC) Token

The name of the user that is generating the IFC is now able to be displayed on the document. Using the token <<IFCUser>> will print the users name in the desired location on the template.



Shaes Private Hospital  
1 Sunshine Place  
SUNSHINE ACRES QLD 4655  
P: (07)5444-4444  
F: (07)5455-5555  
E: shaesprivatehospital@mail.com

### INFORMED FINANCIAL CONSENT

Patient:	DAY, Doris	DOB:	03/04/1922
Fund:	BUPA Australia	Membership #:	1231234
Excess:	\$0.00	Co-Payment:	\$0.00
Admission:	11/04/2023	Printed:	11/04/2023 at 14:05
Doctor:	Pierce, Hawkeye	IFC completed by:	Shae Darr(ACSS)

## Billing Status Report Additions

When running the Billing Status Report using the **Report Type** option **Show All - Inv Summary** the user is now able to see the following fields when they **Export to > Excel - Raw Data**:

- Transaction Date (TransDate)
- DRG
- Date Grouped

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	LocID	LocName	MRN	Patient	AdmDate	DisDate	INVR	TranDate	Charge	GST	Fund	Membership	PatCat	AccomType	DRG	DateGrouped	
2	1	Shaes Privat	114	SQUAREPANTS, Spongebob	28/03/2023	28/03/2023	51	28/03/2023	3285	0	DVA	QSM12456	D/O		2018	28/03/2023	
3																	
4																	
5																	
6																	

## Bug Fix

The issue that some users were experiencing with the system creating a different invoice number, from that of the deposit, has been rectified. This issue was identified as happening when the invoice was raised from the History/Episode Screen.

## [FYDO Clinic Update 03/04/2023](#)

### New Maiden Name Field

FYDO has a new field to enable users to keep the **Maiden Name** of a patient on file. When searching for a patient FYDO will also check the **Maiden Name** field for any matching information enabling easy identification of patients.

101 - TESTER, Test

Patient Details Other Appointments Recalls Accounts Episodes Communication Documents

Patient Details

Patient #	101	File Num		External ID	
Title	Ms	Sex	Female		
First Name	Test		?	Middle Name	
Last Name	TESTER			Maiden Name	SMITH
Pref. Name					
Address					

Patients Create Patient Create IFC Create IFC-Clinic Patient

Surname	First Name	Address	Suburb	State	DOB	Age	MRN
SMITH	John	123 ABC St	DARLINGHURST	NSW	01/01/2000	23	107
SMITH	Test	-	-	-	01/01/1990	33	106
TESTER Maiden: SMITH	Test	-	-	-	01/01/1990	33	101

100 Records/Page

## Transactions Report

New fields have been added to the **Transactions** report when exported in **Excel - Raw Data** format.

### New fields include:

- File Number
- Batch Number
- Batch ID

## Email Log

Users are now able to view a log of all emails that have been sent from the **Documents** tab in FYDO. This includes emails to the patient, referring doctor or doctor. This information is displayed in the **Communication** tab.

108 - JONES, Mary

Patient Details Other Appointments Recalls Accounts Episodes **Communication** Documents Clinical All  Show Inactive

Comm	Type	Date	To	Message Sent	Status
Email	Patient	03/04/2023	-	Document 0000000026.docx sent to	Email Sent

100 Records/Page

## Bug Fix

The issue that some users were experiencing with the 2-step authenticator app not remembering them for 30 days has been resolved. *(This issue did not affect users that utilise the SMS or Email 2 step authentication option)*

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>