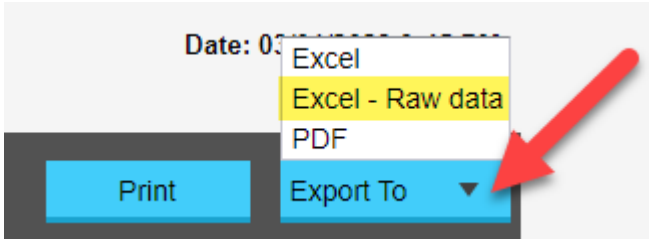
FYDO Clinic Update 30/06/2023

Deleted Transaction Report

A New **Export To** option has been added to the **Deleted Transaction Report**. Users are now able to export this report to **Excel – Raw Data** format.

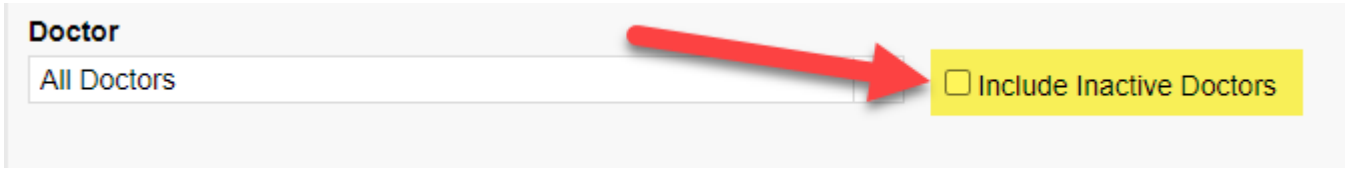


Hide Inactive Doctors

By default, Inactive Doctors will no longer show under the **Doctor** filter for the following reports:

- **Payments**
- **Transactions**
- **Revenue**

If users wish to view the Inactive Doctors, they will need to click the tick box next to the Doctor filter called **Include Inactive Doctors.**



Bug Fix

- The issue some users were experiencing with Location Restrictions not working correctly when billing is now resolved

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For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

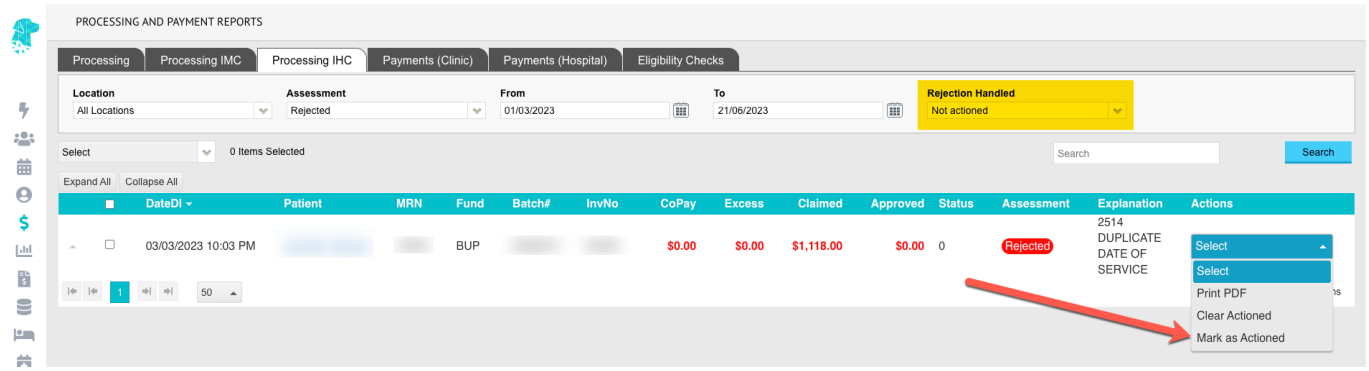
FYDO Hospital Update – 26/6/2023

New Feature in Processing IHC

FYDO now gives users the ability to **mark rejected claims as actioned** in the Processing IHC screen.
Once rejected claims have been addressed, the **Actions** drop down can be utilised to **Mark as Actioned.** This will remove the claim from the default view.

The **Rejection Handled** dropdown can be used to **Show All** responses and display any claims that have previously been Marked as Actioned. However, by default the screen will open to show **Not Actioned** responses only.

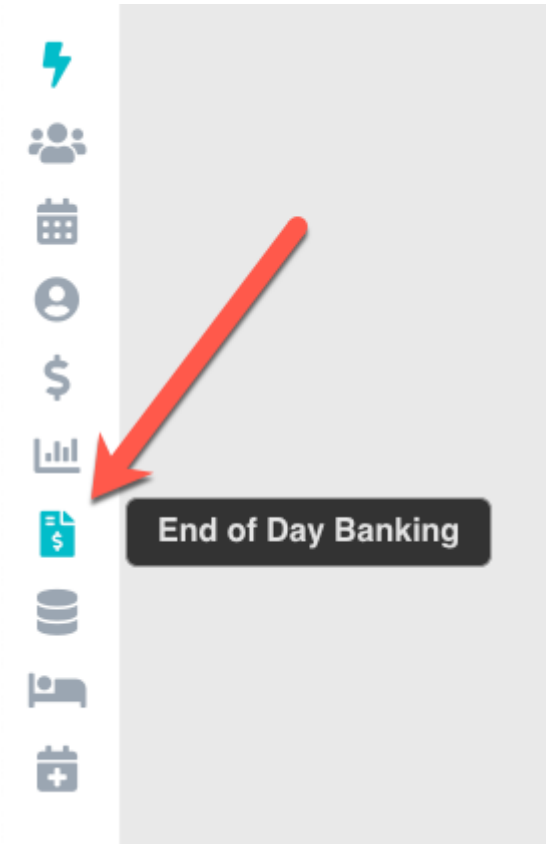
Users are also able to **Clear Actioned** to then undo the Mark as Actioned function if required.



FYDO Clinic Update 15/06/2023

End of Day Banking

The **End of Day Banking** has been relocated to the main menu. This is to assist in easy access for staff performing this task, as they no longer need to enter the settings menu.



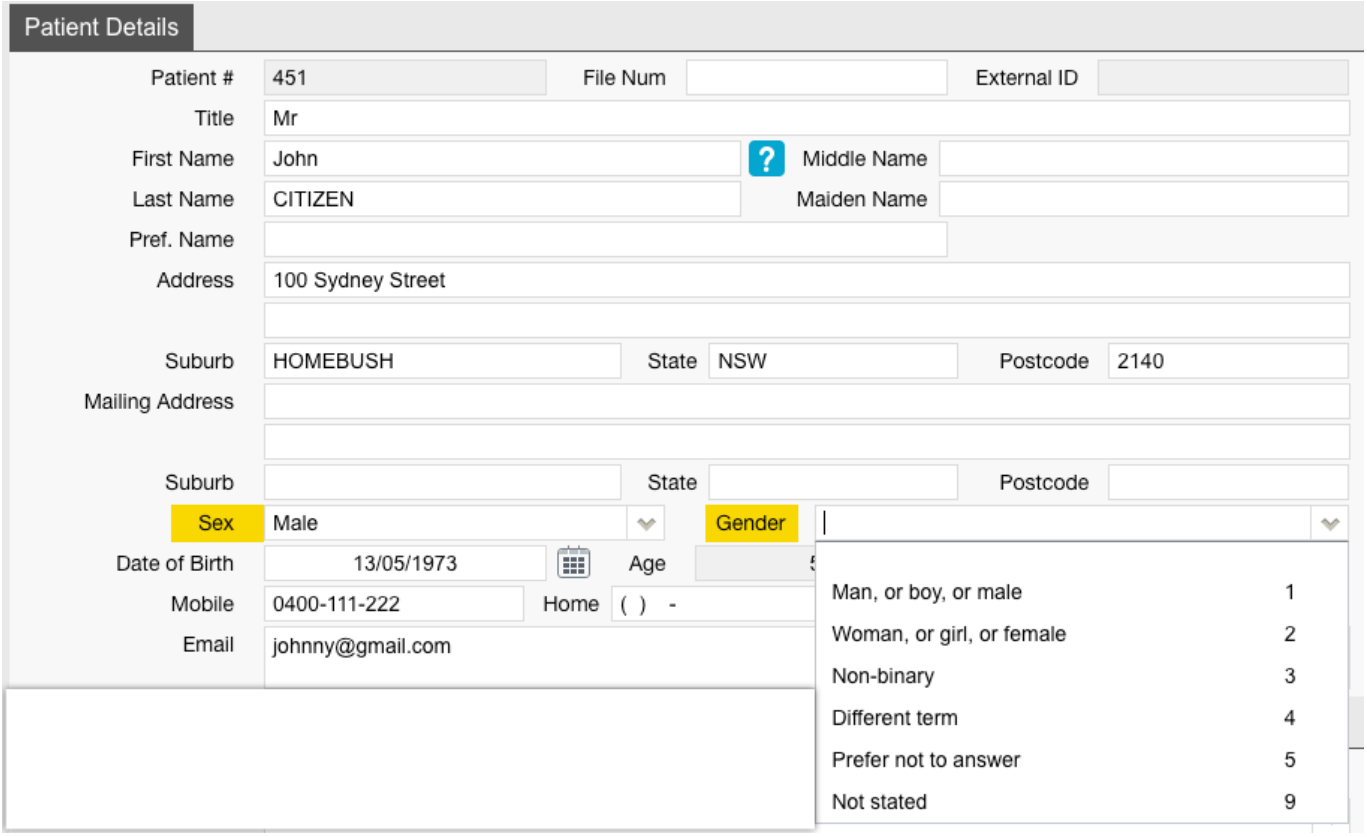
The permissions associated with the **End of Day Banking** have not changed. However, they have also been relocated in the **User Groups** to come under their own heading.



Gender Field

We have added a **Gender** field to the **Patient Details** screen. This field will automatically populate based on the sex.

For example – when Male is selected as Sex, Gender will automatically change to “Man, or boy, or male” and Female Sex has been mapped to “Woman, or girl, or female.” However, the Gender field can be overwritten to any other value provided.



Bug Fix

- The issue that users were experiencing when using the Save As option for a letter is now resolved
- The issue some users were experiencing with a doctors Default Bill Type not working has now been resolved
- The issue some users were experiencing when billing using the bill type Private – Other has now been resolved

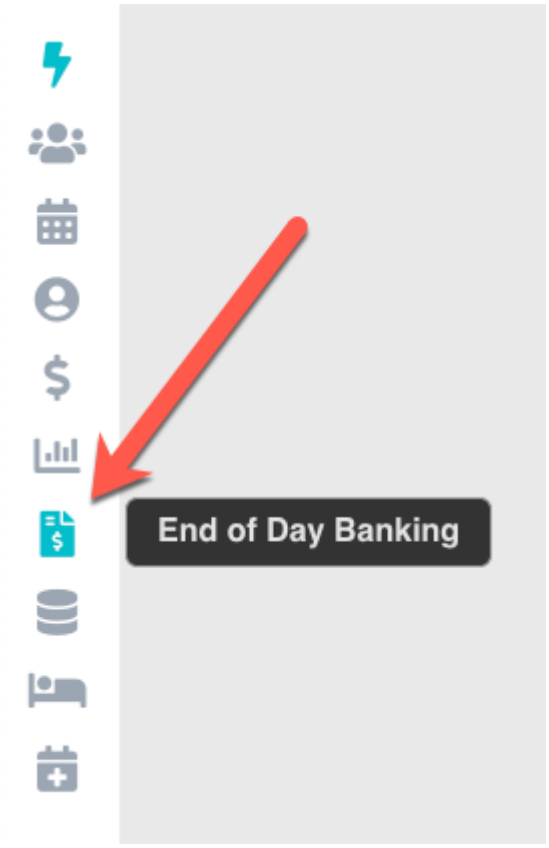
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For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 15/6/2023

End of Day Banking

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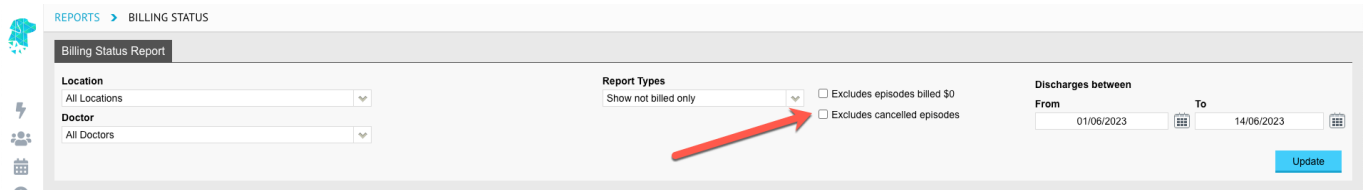
The permissions associated with the End of Day Banking have not changed. However, they have also been relocated in the User Groups to come under their own heading.



Billing Status Report

There has been an addition to the **Billing Status Report** when run for **Show Not Billed Only** that allows the user to **Exclude Cancelled Episodes.**

This option will not be checked by default. However, once the user ticks this box, the cancelled episodes will be excluded from the report.



Cancelled Episodes Report

Users now have the option to obtain cancelled episode information for specific doctors or theatres with two new filters added to the Cancelled Episodes Report.

There have also been extra columns added to the Export > Excel – Raw data to give information on the Location Name, the Theatre ID, the Theatre List, the Doctor Name & the Doctor ID.



Introduction of Gender

As of July separations, it is Optional for Victorian Hospitals to report the patient's gender to the VIC Dept of Health, which will become mandatory from July 2024.

Whilst the 'Gender' field is currently only a requirement of VIC Hospitals, we have made the field available for all hospitals to use if they wish, which is an additional field to Sex.

Below is the official Reporting Guide from VIC Health regarding the use of Gender:

Reporting guide

Gender is a social and cultural concept. It is about social and cultural differences in identity, expression and experience as a man, boy, woman, girl, or non-binary person.

The terms sex and gender are interrelated, and are often used interchangeably, however they are distinct concepts:

- Sex is understood in relation to sex characteristics. Sex recorded at birth refers to what was determined by sex characteristics observed at birth or in infancy
- Gender is about social and cultural differences in identity, expression, and experience.

A person's gender may differ from their sex and may also differ from what is indicated on their legal documents. A person's gender may stay the same or can change over the course of their lifetime.

1 Man, or boy, or male

A person who describes their gender as man, or boy, or male.

2 Woman, or girl, or female

A person who describes their gender as woman, or girl, or female.

3 Non-binary

A person who describes their gender as non-binary.

Non-binary is an umbrella term describing gender identities that are not exclusively male or female

4 Different term

A person who describes their gender as a term other than man/boy/male, woman/girl/female or non-binary.

5 Prefer not to answer

A person who prefers not to respond on how they describe their gender.

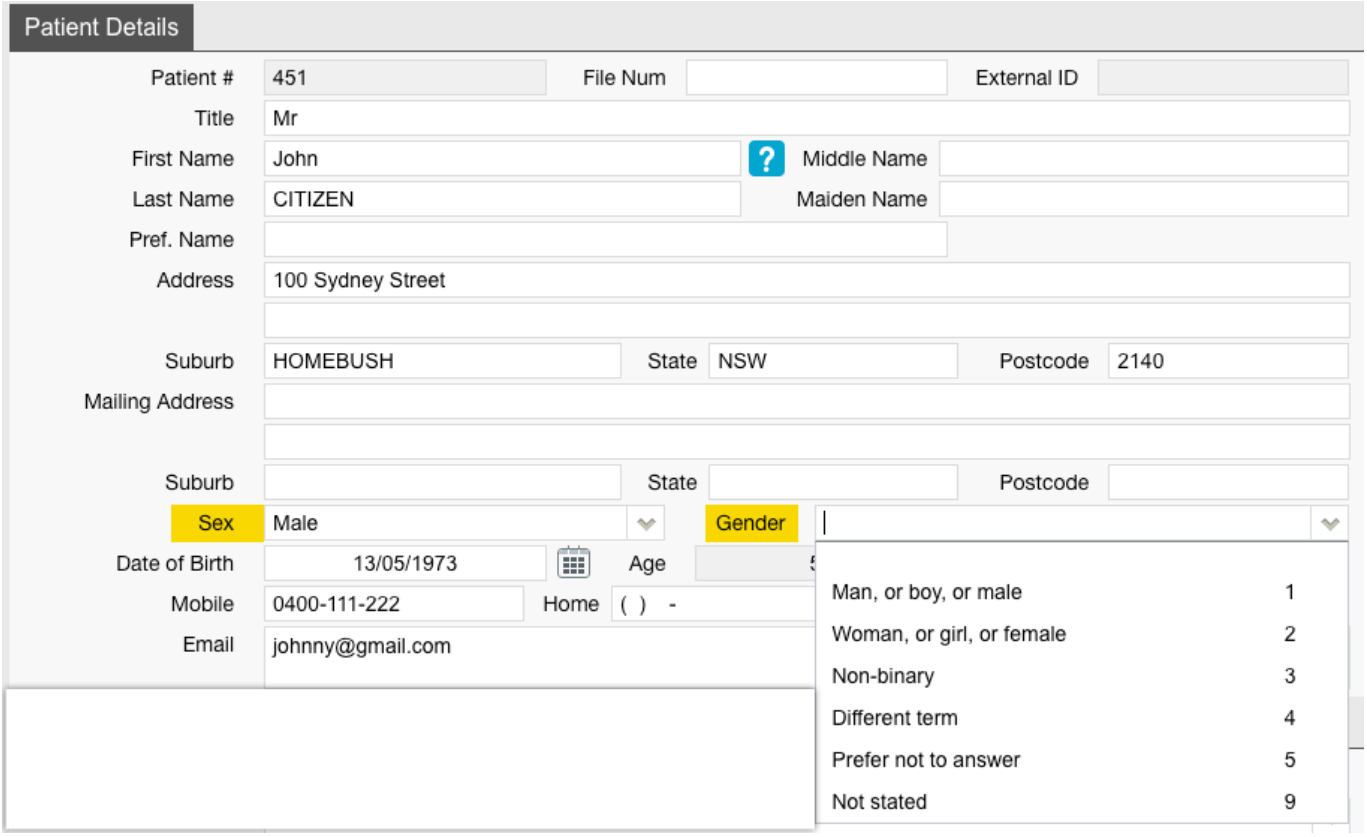
9 Not stated or inadequately described

Includes:

Question unable to be asked such as when the patient is unconscious or too unwell.

Assigning a Gender in FYDO

Automatic mapping has been put in place, so when Male is selected as Sex, Gender will automatically change to “Man, or boy, or male” and Female Sex has been mapped to “Woman, or girl, or female.” However, the Gender field can be overwritten to any other value provided.



PreAdmit Changes Regarding New Gender Field

We are working on the changes required for PreAdmit, so please contact us if you would like us to introduce the Gender field, providing us with a copy of your admission form with the new Gender field.

Bug Fixes

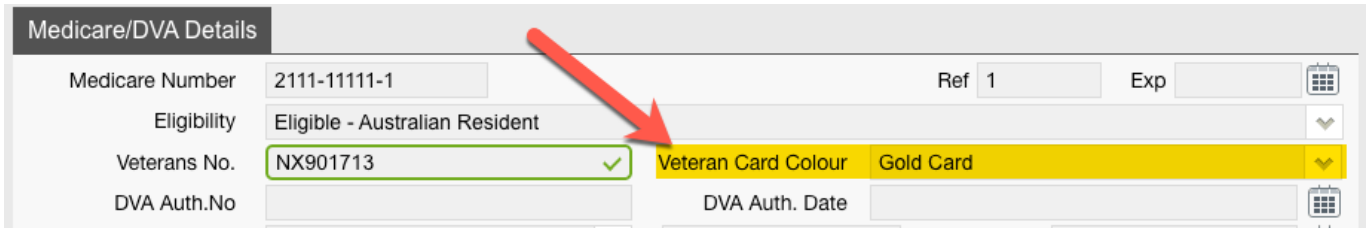
- The issue that some users experienced when billing Casebase Multi items has been resolved
- The issue that some users experienced when running the Payments Report has been resolved
- The issue that some users experienced when running the Other Services Revenue Report has been resolved

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FYDO Clinic Update 08/06/2023

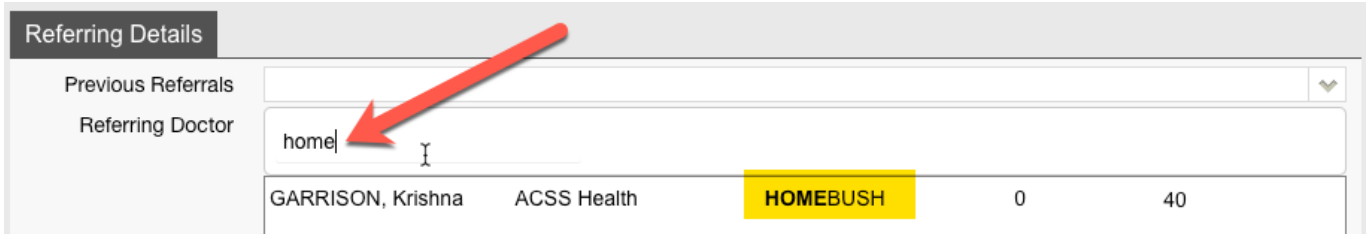
DVA Card Colour Addition

FYDO will now automatically populate the **Veteran Card Colour** when a successful OPV is done & DVA return the information.



New Option to Search for Referring Doctors

Users are now able to search for Referring Doctors by typing the suburb.

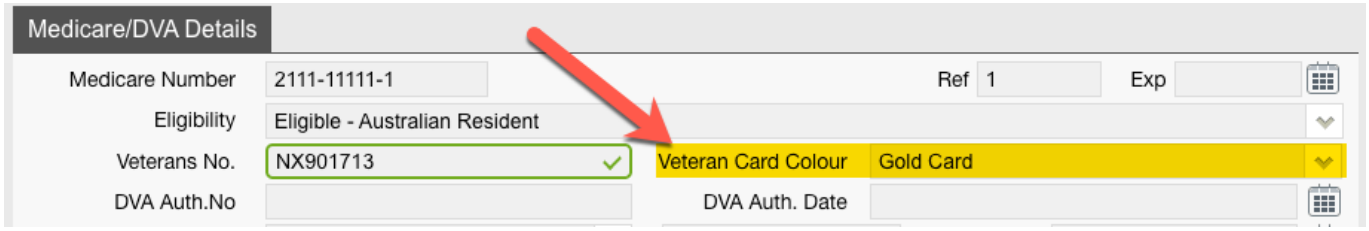


For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 8/6/2023

DVA Card Colour Addition

FYDO will now automatically populate the **Veteran Card Colour** when a successful OPV is done & DVA return the information.

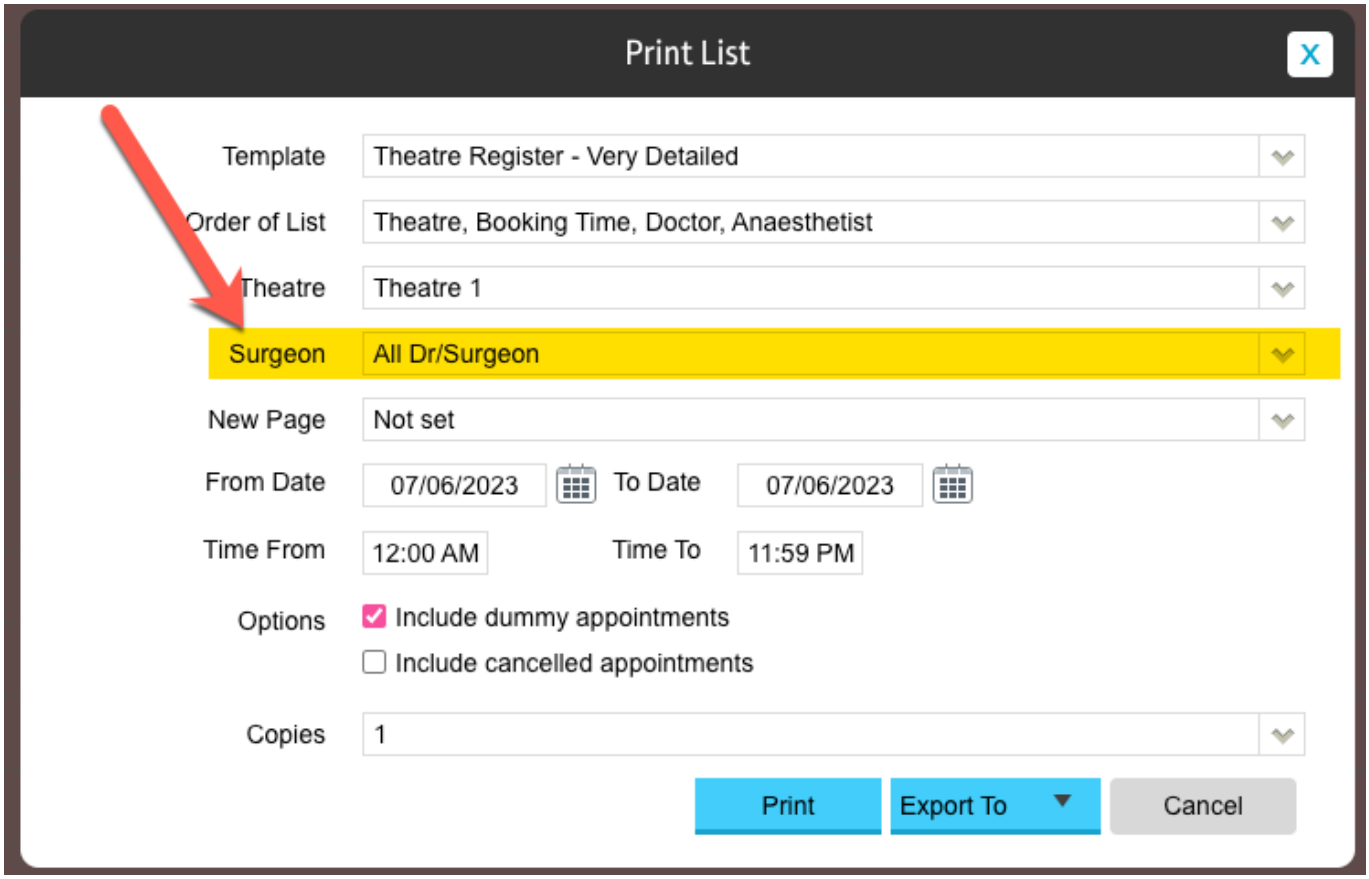


DVA Card Colour – Additional checker for SA Health Data Extracts

FYDO will now alert users if the DVA Card Colour field is missing when they prepare the data extract. This added checker will help reduce the number of errors that South Australian hospitals have been receiving for this missing information.

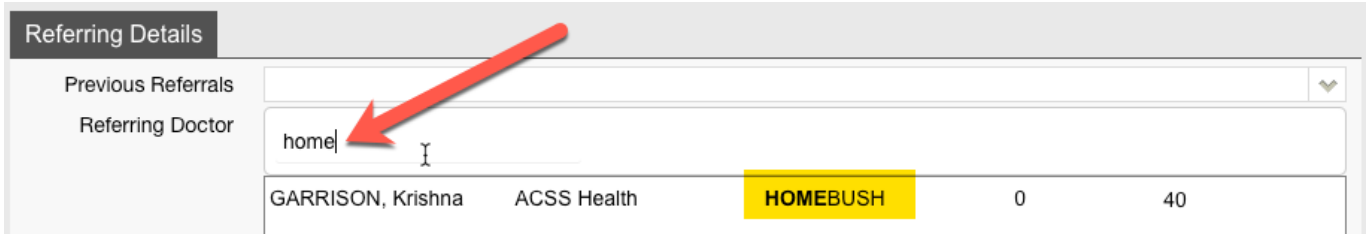
New Option Added to Print List by Doctor/Surgeon

Users are now able to print lists for specific doctors using a new filter that has been added.



New Option to Search for Referring Doctors

Users are now able to search for Referring Doctors by typing the suburb.



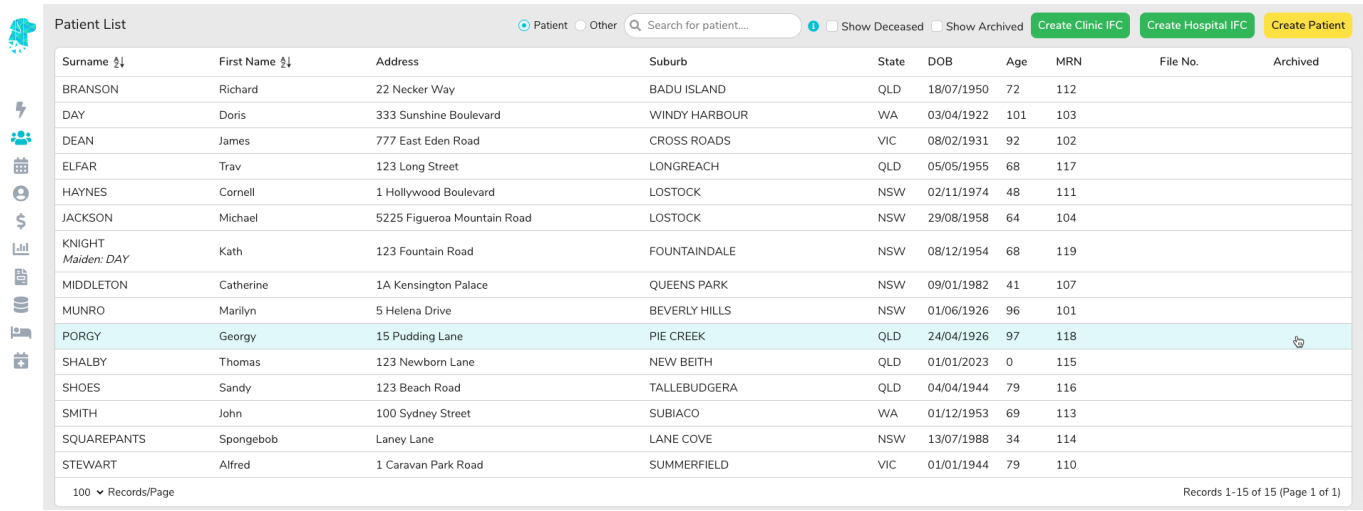
New Format for HCP Data Files

The HCP Data File names have been amended to comply with the current criteria requirements. An example of how the new file names will be displayed is **0056090H_BUP_HCP_042023.txt**

FYDO Clinic Update 01/06/2023

New Look Patients Screen

The Patients Screen has received a makeover. It has all the same functionalities, just with a fresh new look.



Surname	First Name	Address	Suburb	State	DOB	Age	MRN	File No.	Archived
BRANSON	Richard	22 Necker Way	BADU ISLAND	QLD	18/07/1950	72	112		
DAY	Doris	333 Sunshine Boulevard	WINDY HARBOUR	WA	03/04/1922	101	103		
DEAN	James	777 East Eden Road	CROSS ROADS	VIC	08/02/1931	92	102		
ELFAR	Trav	123 Long Street	LONGREACH	QLD	05/05/1955	68	117		
HAYNES	Cornell	1 Hollywood Boulevard	LOSTOCK	NSW	02/11/1974	48	111		
JACKSON	Michael	5225 Figueroa Mountain Road	LOSTOCK	NSW	29/08/1958	64	104		
KNIGHT *Maiden: DAY*	Kath	123 Fountain Road	FOUNTAINDALE	NSW	08/12/1954	68	119		
MIDDLETON	Catherine	1A Kensington Palace	QUEENS PARK	NSW	09/01/1982	41	107		
MUNRO	Marilyn	5 Helena Drive	BEVERLY HILLS	NSW	01/06/1926	96	101		
PORGY	Georgy	15 Pudding Lane	PIE CREEK	QLD	24/04/1926	97	118		
SHALBY	Thomas	123 Newborn Lane	NEW BEITH	QLD	01/01/2023	0	115		
SHOES	Sandy	123 Beach Road	TALLEBUDGERA	QLD	04/04/1944	79	116		
SMITH	John	100 Sydney Street	SUBIACO	WA	01/12/1953	69	113		
SQUAREPANTS	Spongebob	Laney Lane	LANE COVE	NSW	13/07/1988	34	114		
STEWART	Alfred	1 Caravan Park Road	SUMMERFIELD	VIC	01/01/1944	79	110		

100 Records/Page

Records 1-15 of 15 (Page 1 of 1)

Bug Fix

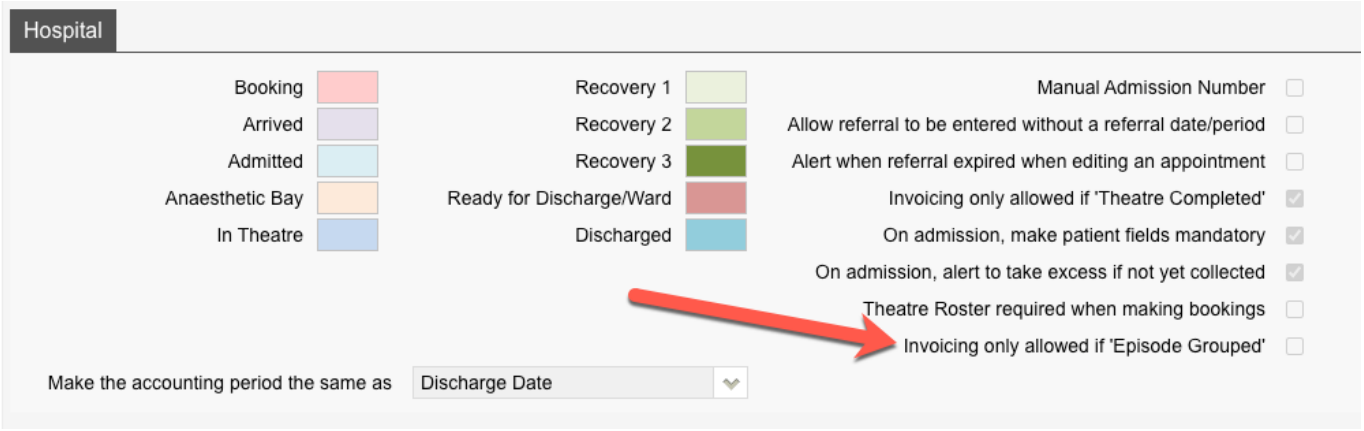
The ordering of the List View by time, when using a Custom-Made View, has been fixed.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 1/6/2023

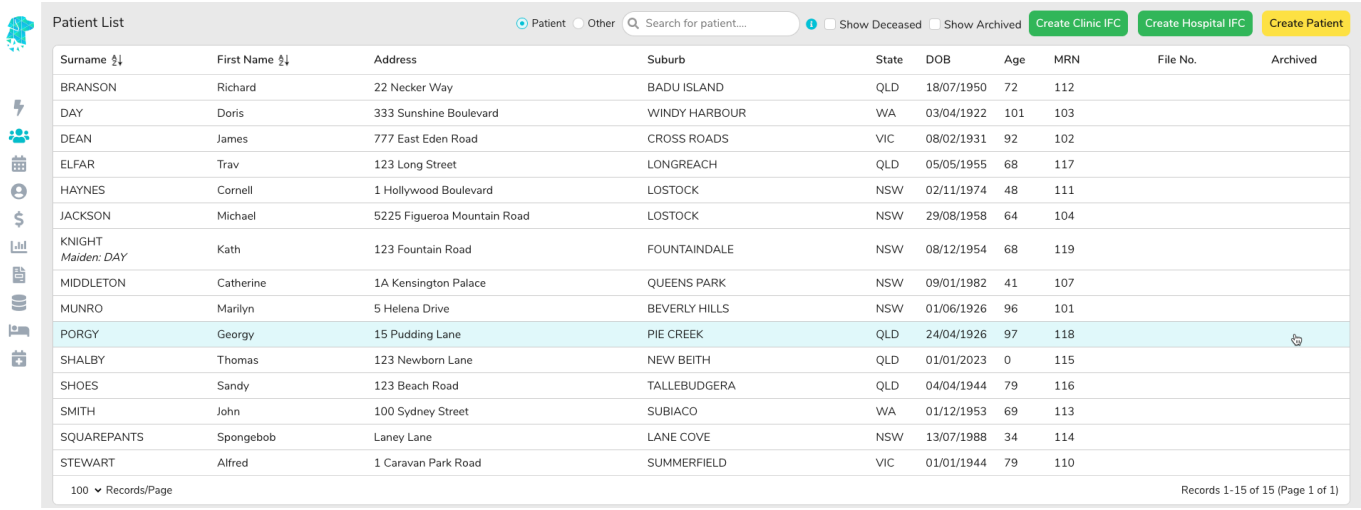
New Billing Rule

There is a new feature that allows a facility to restrict the invoicing of an episode if it is yet to be grouped.
This can be turned on in **Settings > System Configuration** by selecting the tick box that states **Invoicing only allowed if 'Episode Grouped'**



New Look Patients Screen

The Patients Screen has received a makeover. It has all the same functionalities, just with a fresh new look.



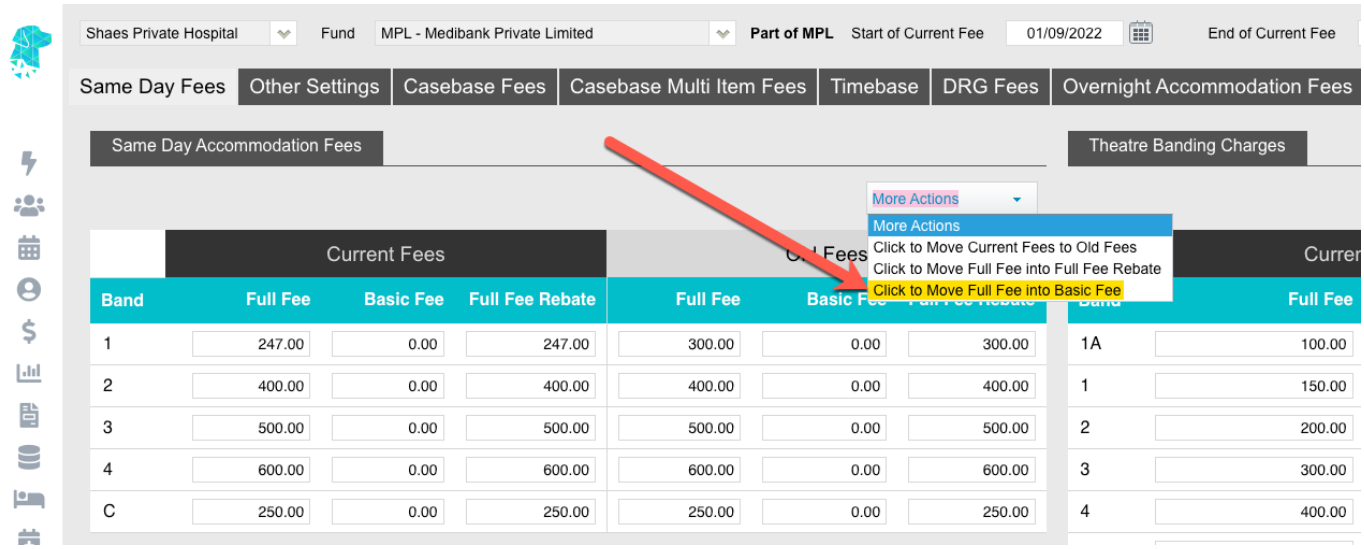
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MIDDLETON	Catherine	1A Kensington Palace	QUEENS PARK	NSW	09/01/1982	41	107		
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100 Records/Page

Records 1-15 of 15 (Page 1 of 1)

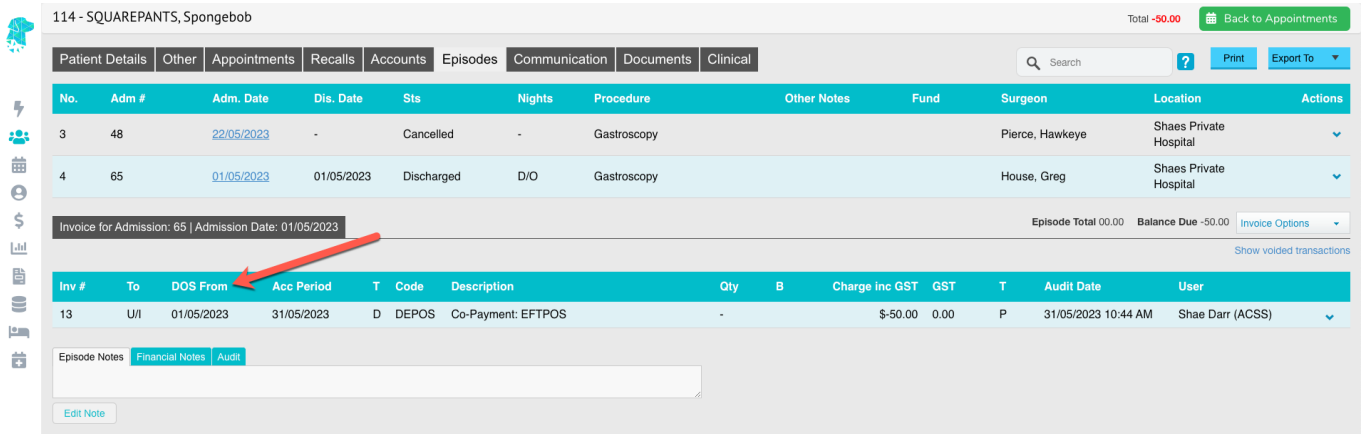
New Fee Setup Function

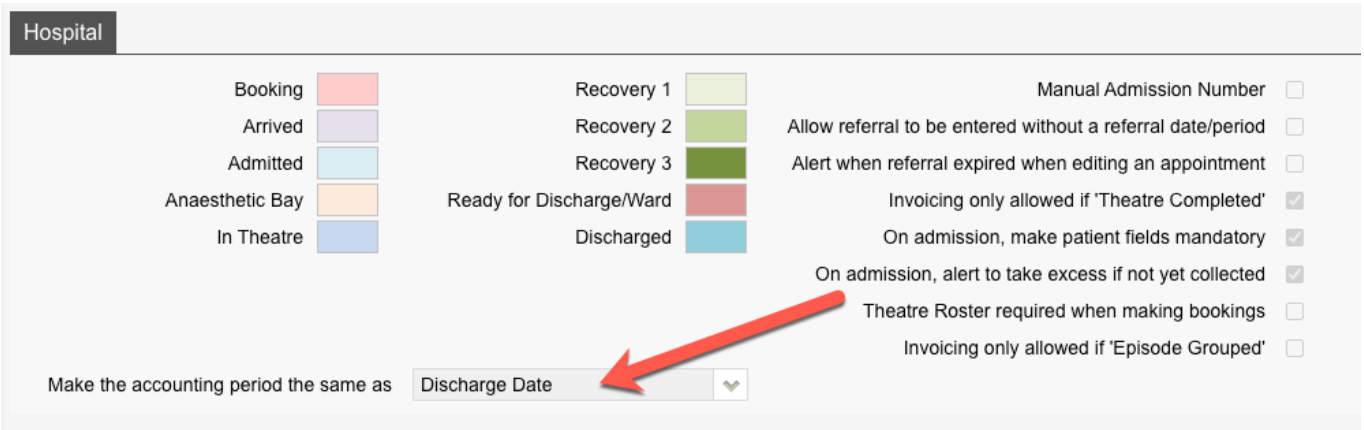
A new option has been added in the **Settings > Fee Setup** that will assist in efficient entering of Basic Fees, if the contract stipulates that they are the same price as the Full Fees.
FYDO now gives users the ability to **Click to Move Full Fee into Basic Fee** to reduce the need for extra data entry.



Amendment to the Date of Service date on Payments & Adjustments

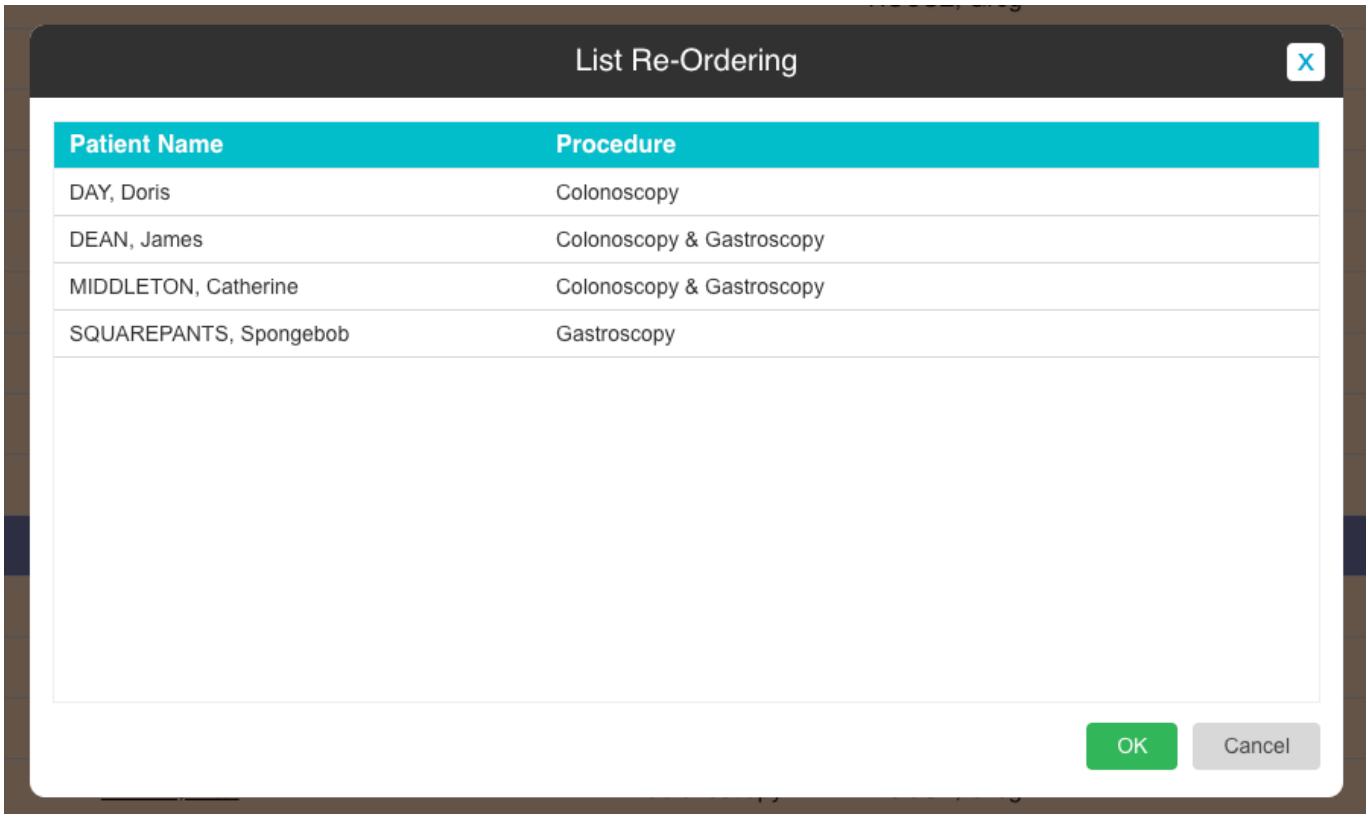
Historically the Date of Service (DOS) was shown on Payments & Adjustments as the transaction date. This has now been amended to show the actual Date of Service Date. The Accounting Period date will still reflect the option that has been selected in **Settings > System Configuration.**





Amendment to the List Re-ordering Feature

The List Re-ordering feature will now exclude cancelled appointments, making it more efficient for users to rearrange patients in the case of a cancellation or change of order.



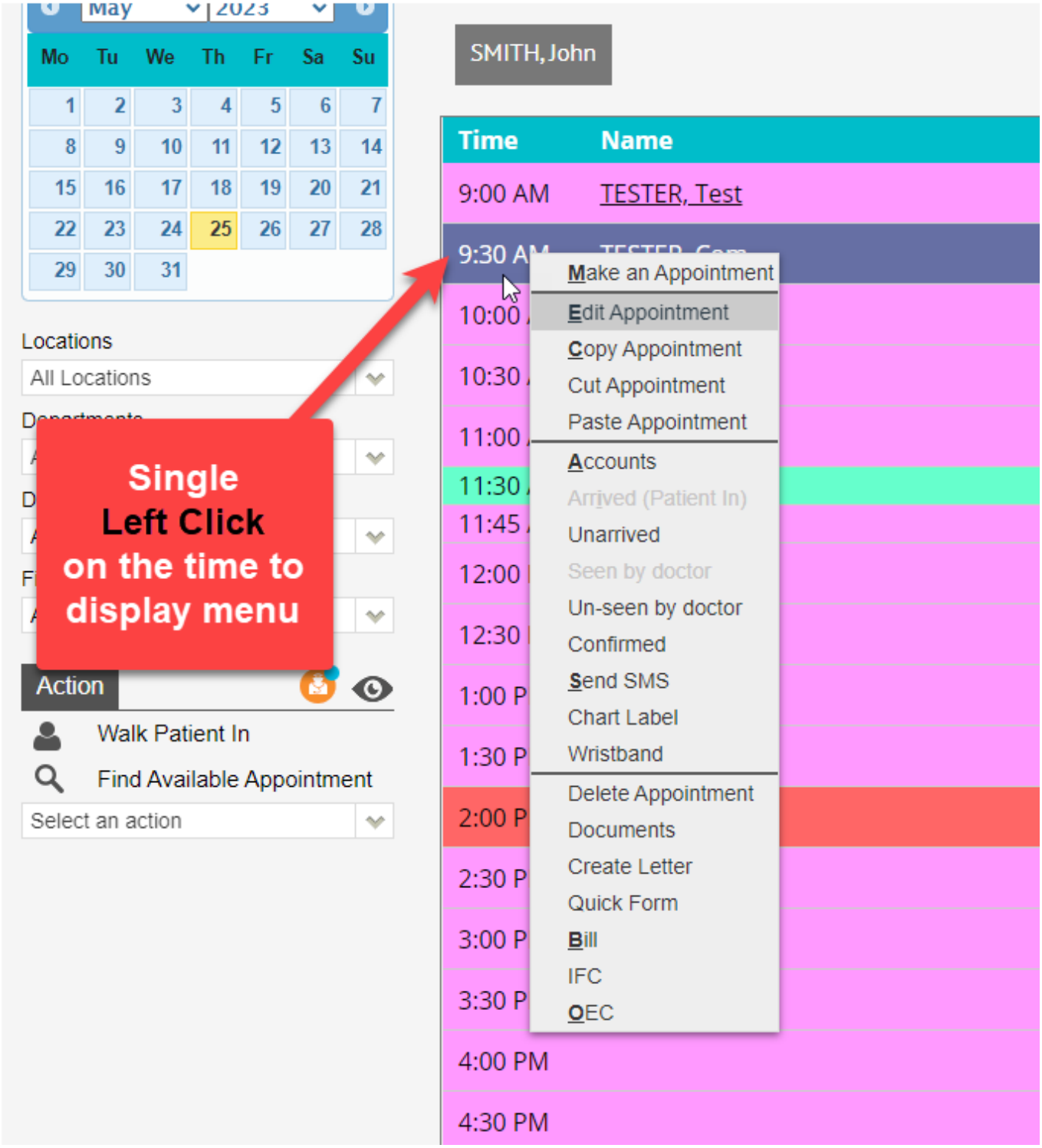
Bug Fixes

- The problem that some users experience in the Casebase Multi Fee Tab, when trying to enter the same item number twice, has been rectified.
- The issue that some users were experiencing regarding the “Not Billed” filter reverting to “All Appointments” has been resolved.
- The ordering of the List View by time, when using a Custom-Made View, has been fixed.
- The problem that some users experience with printing their lists in order of Doctor & Booking Time & exporting to excel has been rectified.

FYDO Clinic Update 25/05/2023

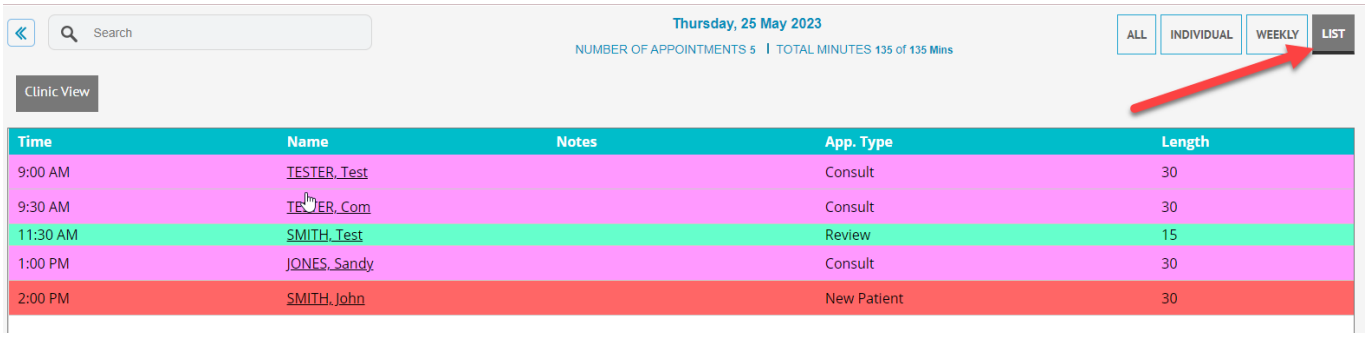
New Appointment Screen Right Click Feature

Users are now able to use a single left/normal click, on the **Appointment Time**, to display the menu.
The menu is still available by Right Clicking anywhere on the appointment line; however, this new feature has been introduced to make FYDO more compatible with tablets & iPads.



New Custom View Options for Lists

Users are now able to create their own **Custom Views** for the **Appointments Screen**, when displayed in **List** mode.
These views can be created to include all the same fields that are used in the other view options.
For instructions on creating your own **Custom Views**, follow the instructions on our Wiki page at [Creating Custom Views in the Appointments Screen]



Bug Fix

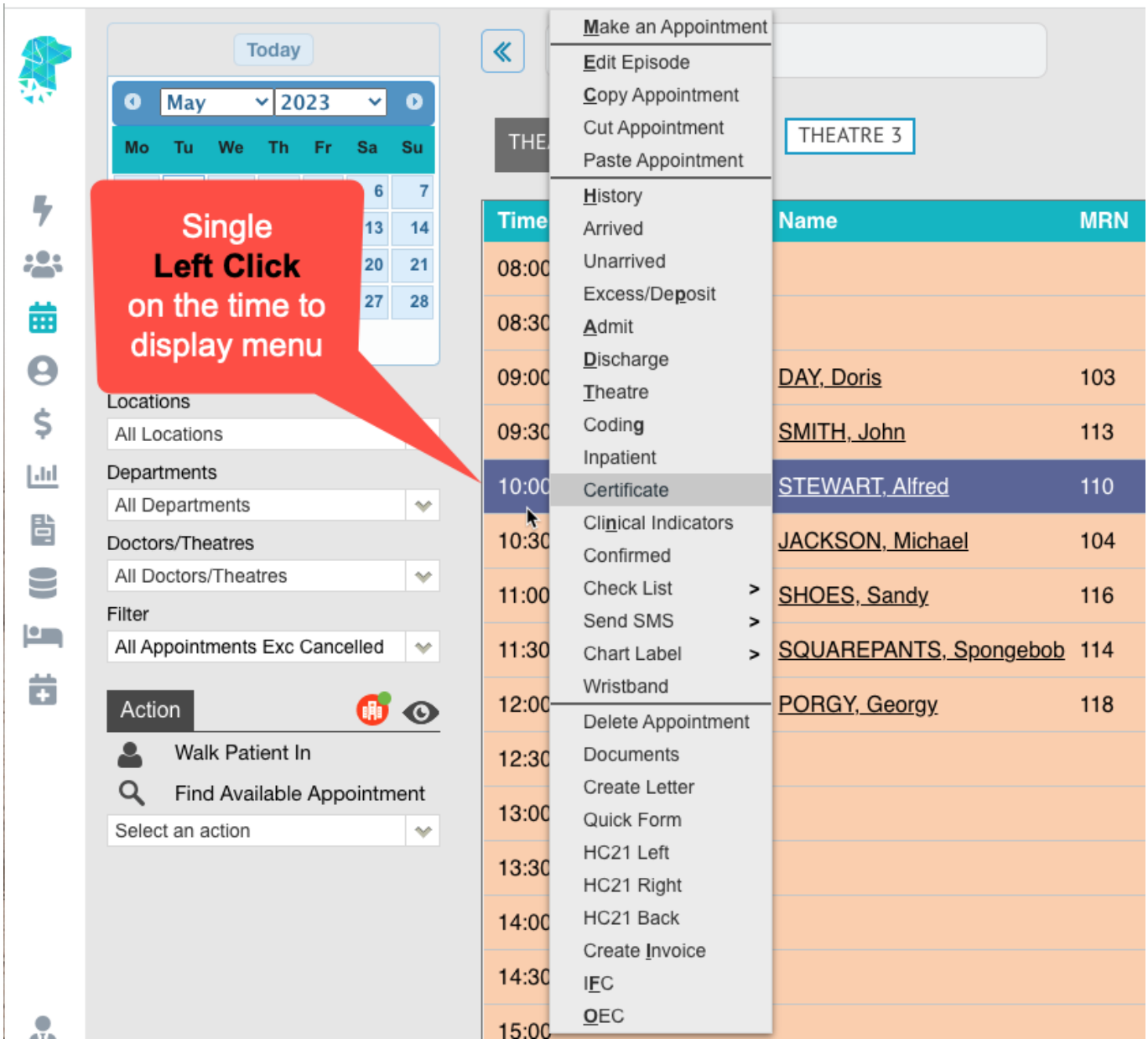
The issue that some users were experiencing when trying to “Reset Mobile (2FA)” has now been rectified.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 25/05/2023

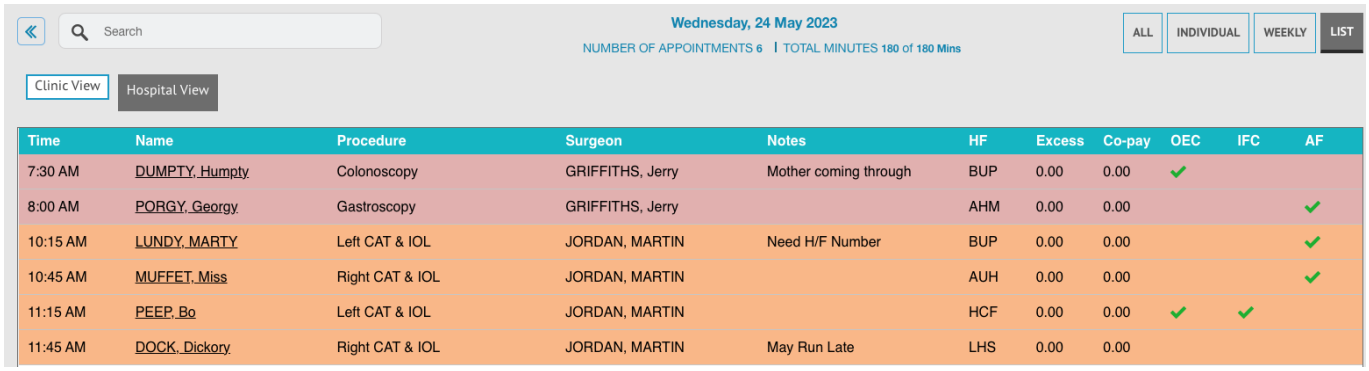
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