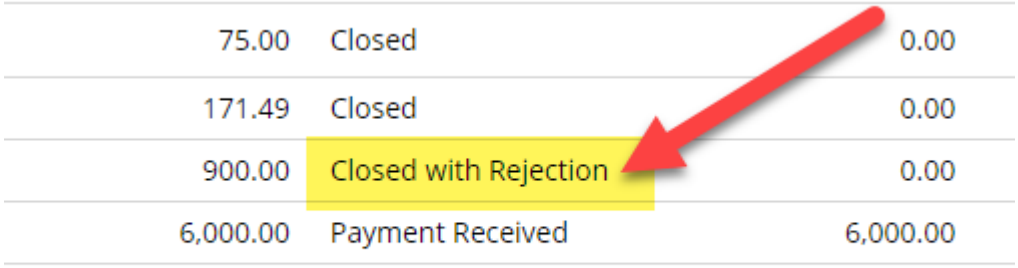
FYDO Clinic Update 19/05/2023

New Batch Status Added to Claiming Medical

There has been a new batch status added to **Claiming Medical** called **Closed with Rejection.** Prior, when moving a rejected invoice/item out of a batch, it would move out to a **Closed** batch status if a Health Fund claim or into a open batch if Medicare/DVA, you would also lose the exception code/reason. Now, when moving out a rejected invoice/item, it will go into its own batch with the status **Closed with Rejection,** you will also no longer lose the exception code/reason when moving the rejection out. This new batch status will benefit all clinics, in particular those with multiple users, as this will help users identify invoices/items that have been moved out of its original batch due to a rejection.



75.00	Closed	0.00
171.49	Closed	0.00
900.00	Closed with Rejection	0.00
6,000.00	Payment Received	6,000.00

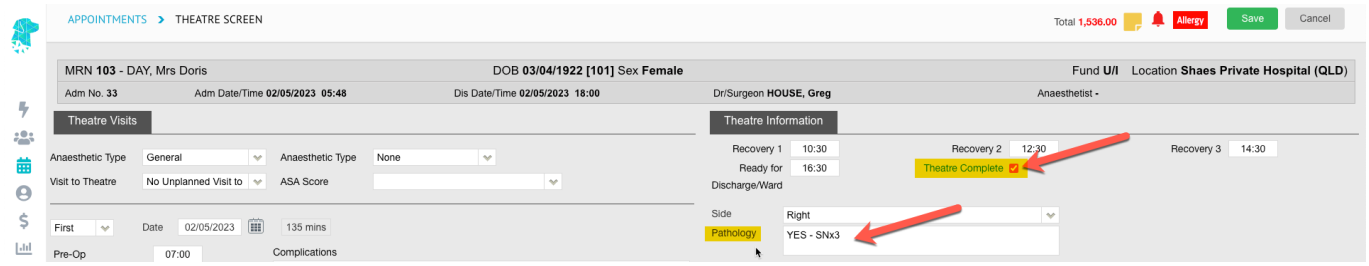
Please note: When moving out Medicare/DVA rejections, this will automatically close the current open batch (If any) for that provider, this is so the rejected invoice/item is able to move into its own batch and not into the current open batch.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

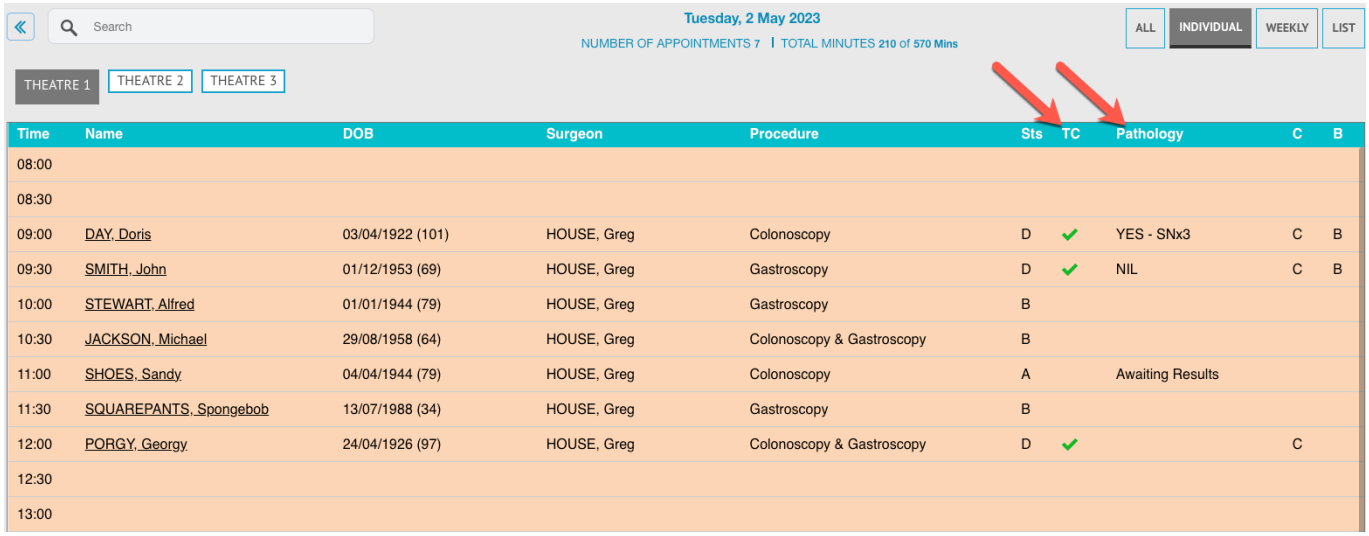
FYDO Hospital Update 19/5/2023

New fields available for Appointment Screen Custom Views

Users are now able to add the **Theatre Complete** information from the **Theatre Screen**, along with the **Pathology** information, to a Custom Appointments View.



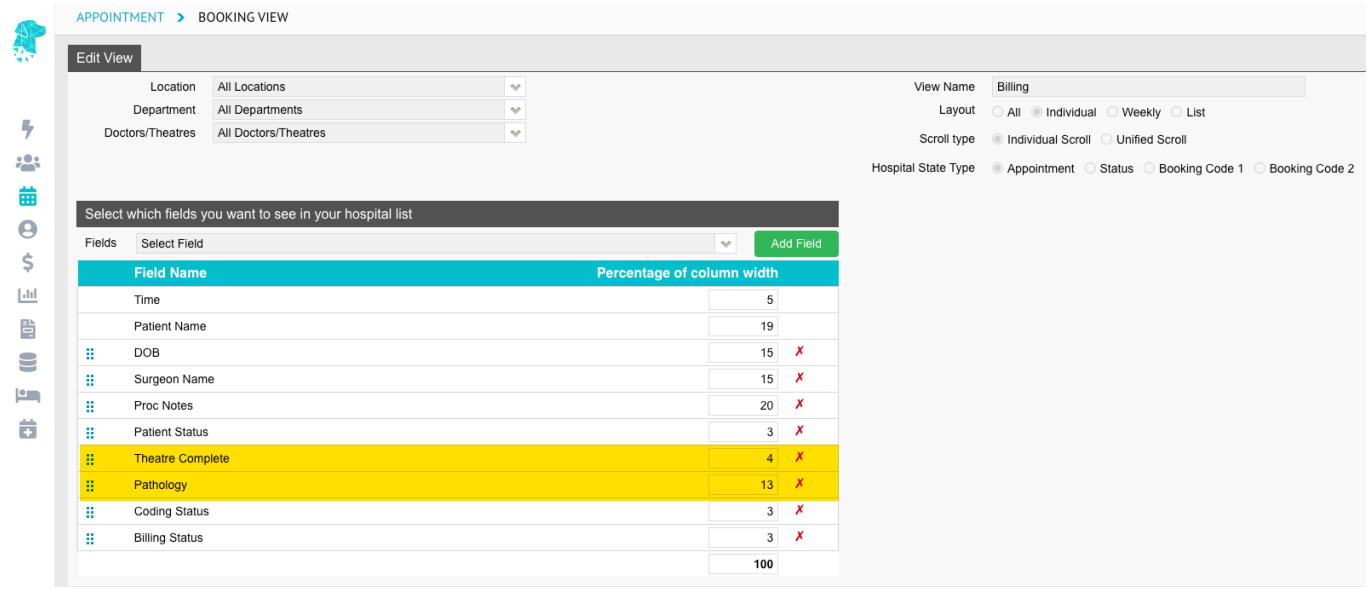
This addition will assist in efficient workflow by enabling users to view this information without needing to open the Theatre Screen.



Time	Name	DOB	Surgeon	Procedure	Sts	TC	Pathology	C	B
08:00									
08:30									
09:00	DAY, Doris	03/04/1922 (101)	HOUSE, Greg	Colonoscopy	D	✔	YES - SNx3	C	B
09:30	SMITH, John	01/12/1953 (69)	HOUSE, Greg	Gastroscopy	D	✔	NIL	C	B
10:00	STEWART, Alfred	01/01/1944 (79)	HOUSE, Greg	Gastroscopy	B				
10:30	JACKSON, Michael	29/08/1958 (64)	HOUSE, Greg	Colonoscopy & Gastroscopy	B				
11:00	SHOES, Sandy	04/04/1944 (79)	HOUSE, Greg	Colonoscopy	A		Awaiting Results		
11:30	SQUAREPANTS, Spongebob	13/07/1988 (34)	HOUSE, Greg	Gastroscopy	B				
12:00	PORGY, Georgy	24/04/1926 (97)	HOUSE, Greg	Colonoscopy & Gastroscopy	D	✔		C	
12:30									
13:00									

To create a Custom View, with these additional fields, follow our Wiki Instructions on
[Creating Custom Views in the Appointments Screen]

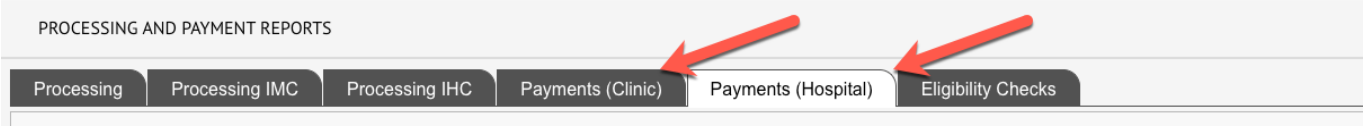
Here is an example of how it could be set up:



FYDO Clinic Update 12/05/2023

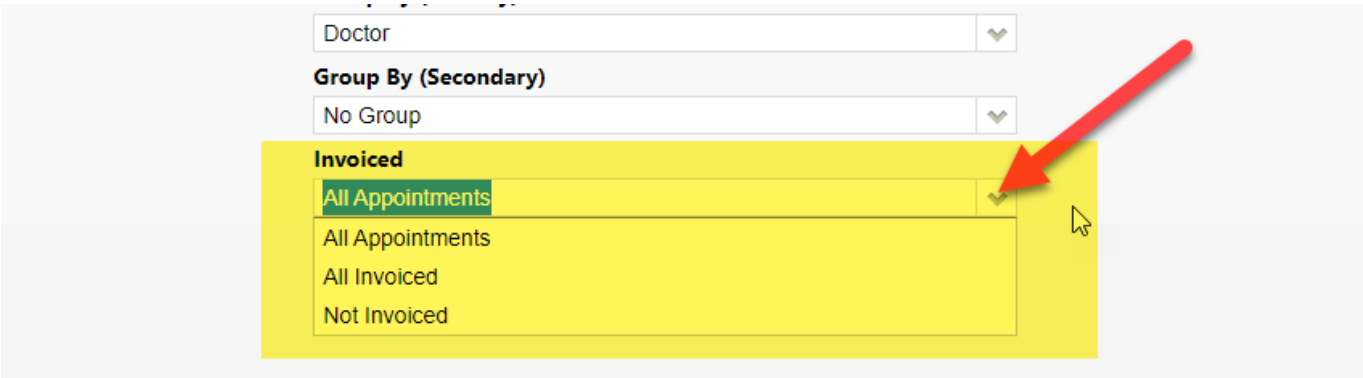
Processing & Payments Reports > Payments Tab Additions

The **Payments** Tab has now been divided into **Clinic** & **Hospital.** This change will benefit facilities that utilise both the FYDO Hospital & the FYDO Clinic modules. For facilities that only utilise one of the modules, there will be no significant change. The user will just need to ensure they click on the relevant tab for their facility.



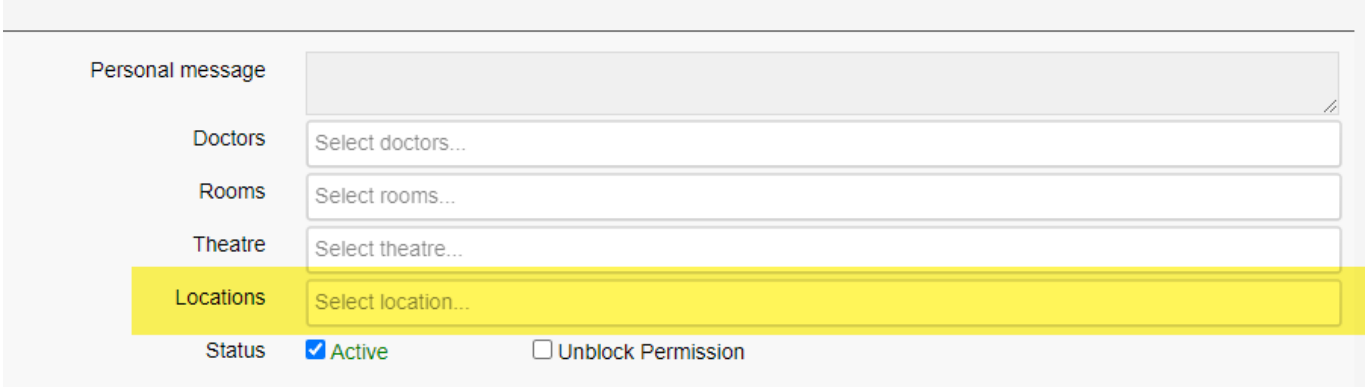
Appointments Report

The **Appointments Report** can now be used to filter for appointments not yet invoiced. To ensure the report is accurate, users need to bill from the **Appointment** screen, as the report picks up on the green invoiced tick against a patients appointment.



User Location Access

Users can now have their access restricted to a specific location in FYDO. User location access can be found under **Settings > Users**.

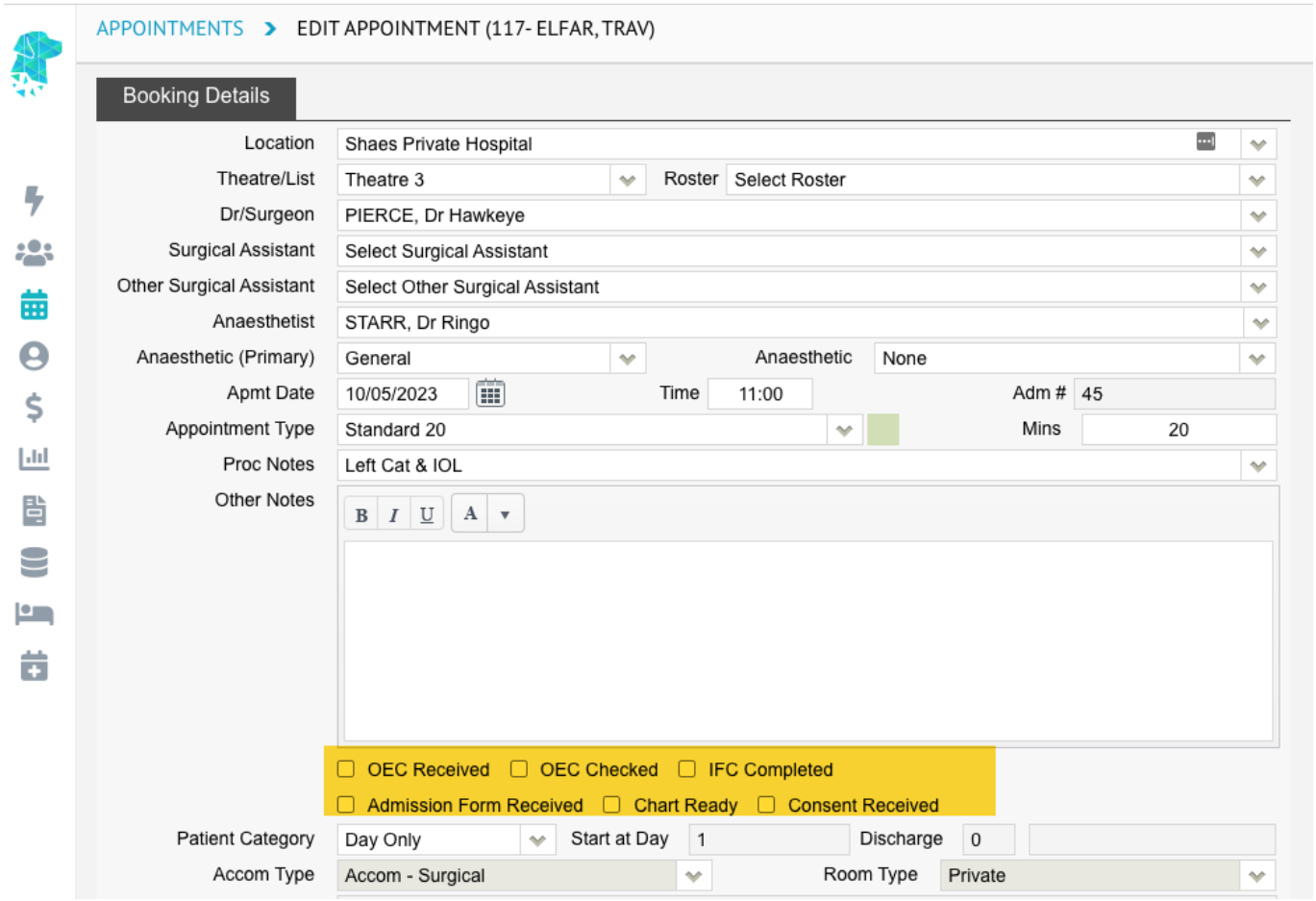


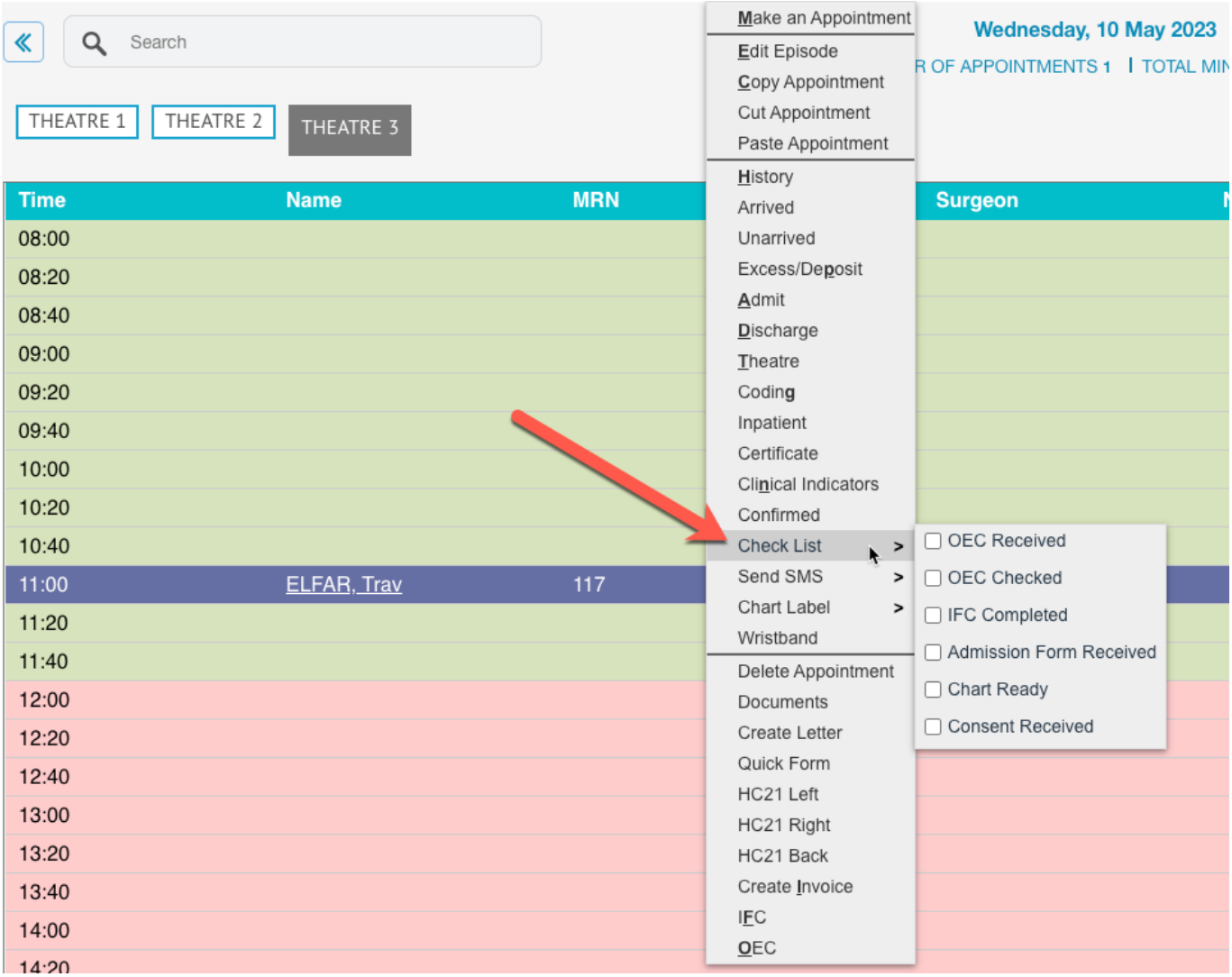
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 11/05/2023

New Checklist Added to Right-Click Menu

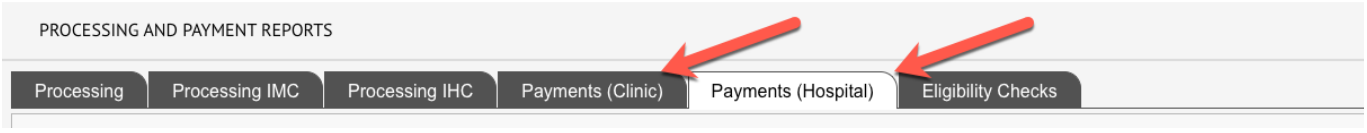
This new feature gives users the ability to easily mark these highlighted tasks off without having to go into the Edit Appointment Screen. They can now be accessed in the Appointments Screen Right-Click Menu.
This will assist in an efficient & streamlined pre-admission process.





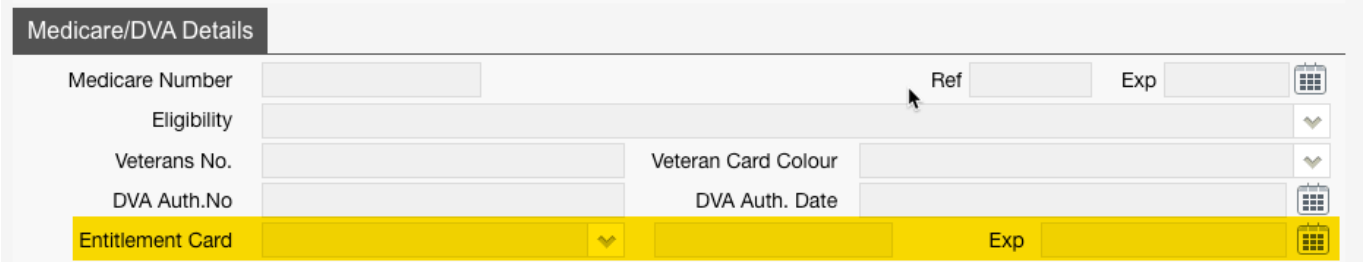
Processing & Payments Reports > Payments Tab Additions

The Payments Tab has now been divided into **Clinic** & **Hospital.** This change will benefit facilities that utilise both the FYDO Hospital & the FYDO Clinic modules. For facilities that only utilise one of the modules there will be no significant change. The user will just need to ensure they click on the relevant tab for their facility.



Episode Stats Report Addition

The **Entitlement Card** information will now be included on the Episode Stats Report when it is Exported to Excel – Raw Data.

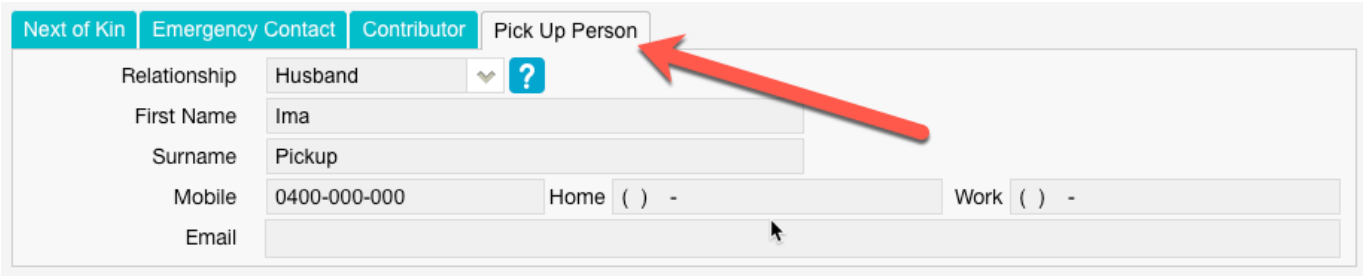


FYDO Hospital Update – 4/5/2023

SMS function for Pick Up Person

FYDO now offers the ability to send the **Pick Up Person a text message!** This fabulous new feature will allow the Pick Up Person to be alerted, when the patient is ready to go, with just a few clicks of the mouse!

The Pick Up Person can be added on the **patient screen**, using the tab located alongside the Next of Kin details.

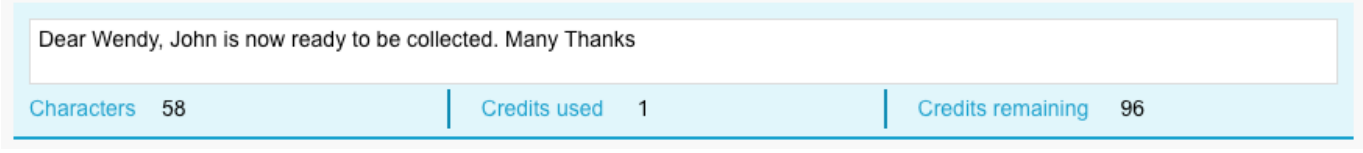


An SMS can be sent to the Pick Up Person by navigating to the appointment & using the Right-Click menu to select **Send SMS.**

The SMS will then be logged in the patients **Communication** tab for reference.

SMS Template Examples

Basic Pick Up SMS
Dear <<PUFirstn>>, <<patFirstN>> is now ready to be collected. Many Thanks

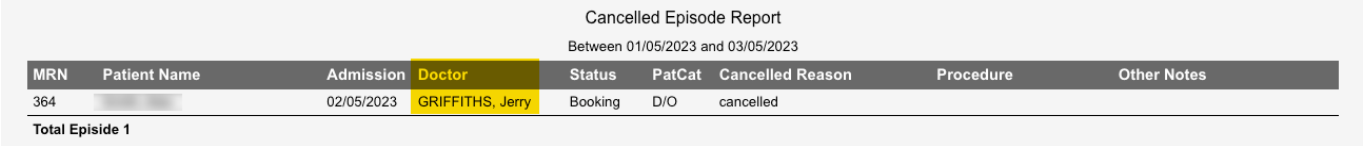


Detailed Pick Up SMS
Dear <<PUFirstn>>, Please return to <<EpLoc>> at <<EpLocAdd1>> <<EpLocAdd2>> <<EpLocSub>> as <<patFirstN>> is now ready to be discharged. Many Thanks



Cancelled Episodes Report Additions

The Surgeon/Doctors name has now been added to the Cancelled Episodes Report.



Cancelled Episode Report

Between 01/05/2023 and 03/05/2023

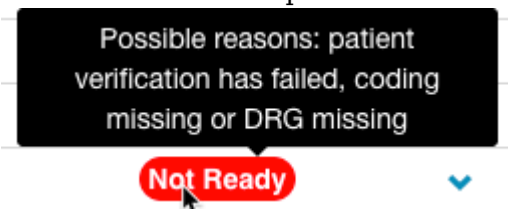
MRN	Patient Name	Admission	Doctor	Status	PatCat	Cancelled Reason	Procedure	Other Notes
364	[redacted]	02/05/2023	GRIFFITHS, Jerry	Booking	D/O	cancelled		

Total Episide 1

Claiming Hospital – New Hover Feature

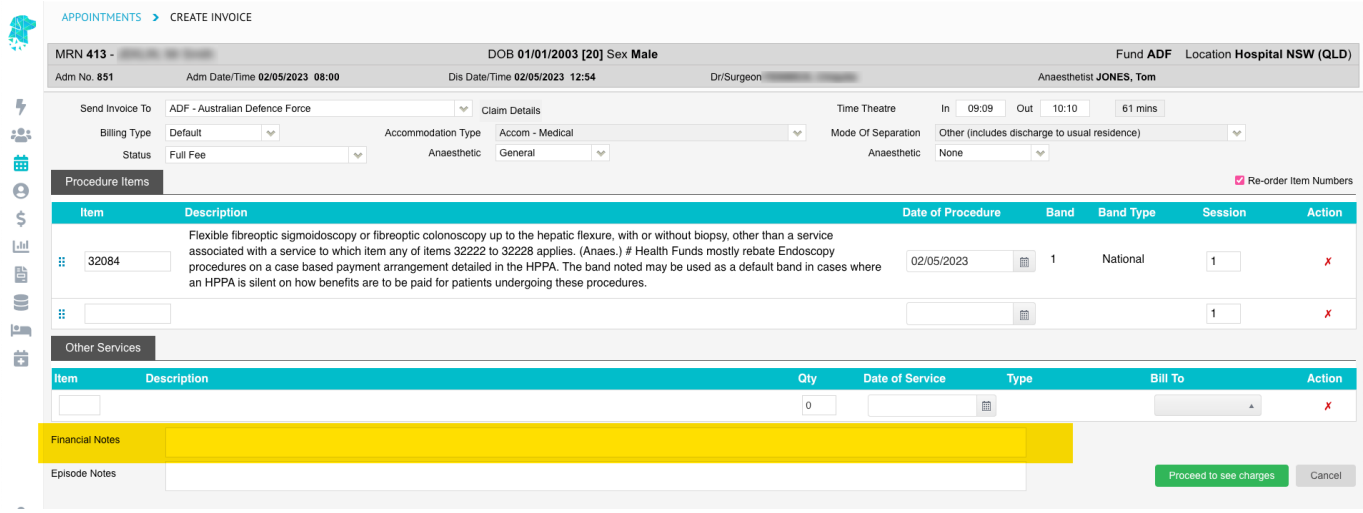
A new hover has been added to the **Claiming Hospital > Not Yet Sent** tab to assist users in preparing claims to be sent via ECLIPSE.

For claims that are showing as **"Not Ready"** users are now able to hover over the icon & be reminded of the 3 requirements that are needed to obtain a **"Ready"** status.



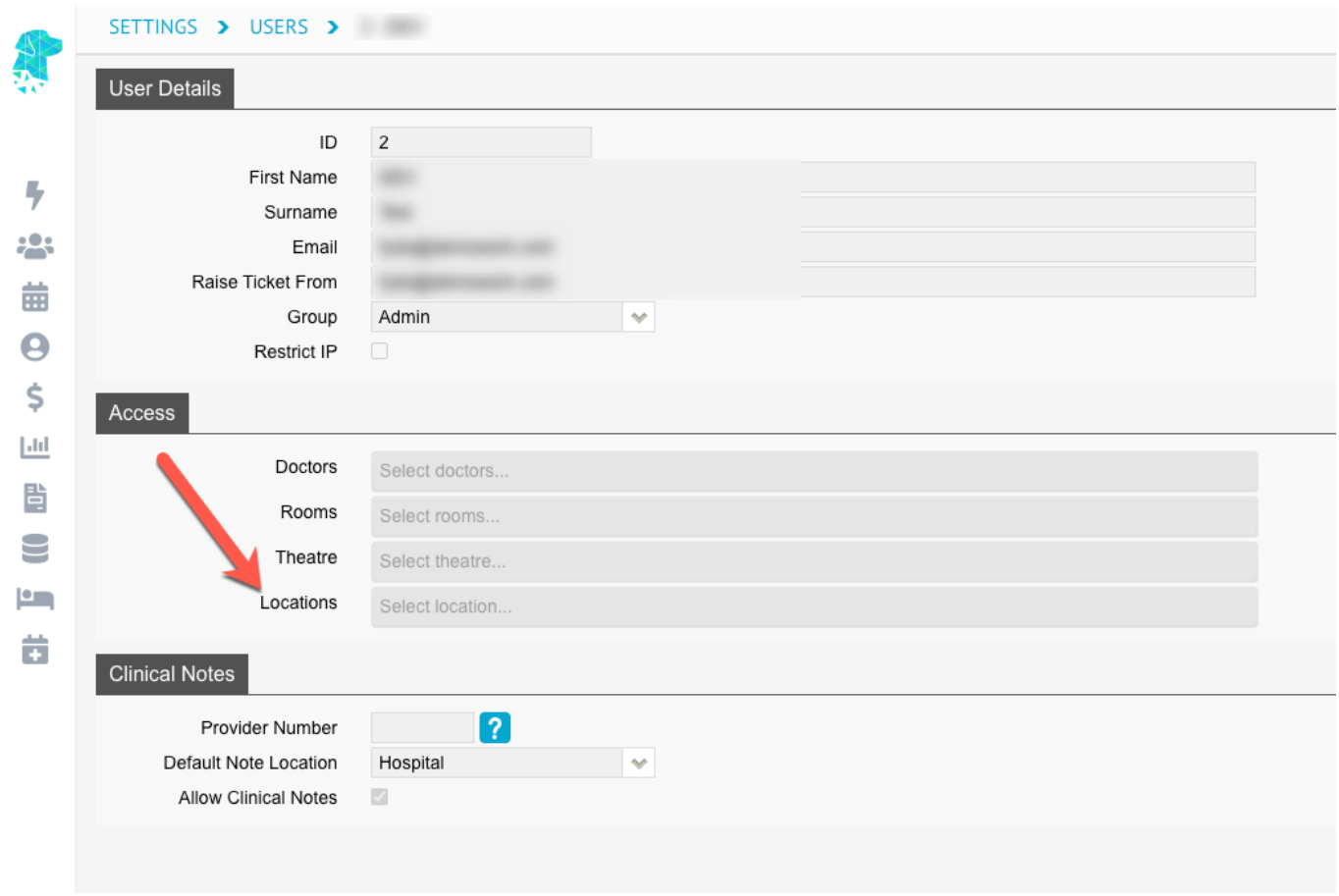
Financial Notes added to Create Invoice Page

Users will now be able to view the Financial Notes, that have been entered into the Episodes Screen, when creating an invoice.



New User Permissions for Multi Location Databases

Users can now be given access to specific "Locations" within the database. This will assist in providing each user with the access to the locations that they require, while restricting access to the locations that they don't need.
This feature can be located in **Settings > Users** & is able to be set for each individual user.



Length of Stay Report Additions

The Length of Stay Report now shows a **total** of the **Day Only Episodes** & the **Inpatient Episodes**.

ACSS Michelle Staging

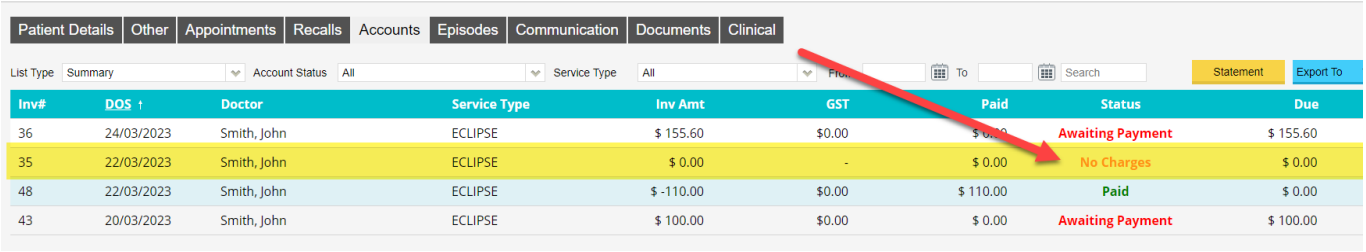
Length Of Stay Report based on Intra-Operative: 'Time in Theatre' to 'Time out of Theatre' between 30/03/2023 to 01/04/2023

Patient Name	MRN	Adm Num	Admission Date	Discharge Date	Fund	Surgeon	Theatre	Time from	Time to	Length (mins)
D/O										
GRYLLS, Bear	596	745	30/03/2023	30/03/2023	MPL	BAKER, Leticia12	Theatre 1	15:00	15:45	45
SHELBY, Thomas	494	746	30/03/2023	30/03/2023	HCF	BAKER, Leticia12	Theatre 1	12:05	13:58	113
				# of D/O Episodes : 2		**Average :**	**79.00**	**Total Minutes :**		**158**
I/P										
KRISHNAZI, Ronaldo		793	01/04/2023	06/04/2023	HCF	BAKER, Leticia12	Theatre 1	07:00	08:30	90
				# of I/P Episodes : 1		**Average :**	**90.00**	**Total Minutes :**		**90**
				Total Episodes : 3		**Average :**	**82.67**	**Total Minutes :**		**248**

FYDO Clinic Update 28/04/2023

Accounts – Status

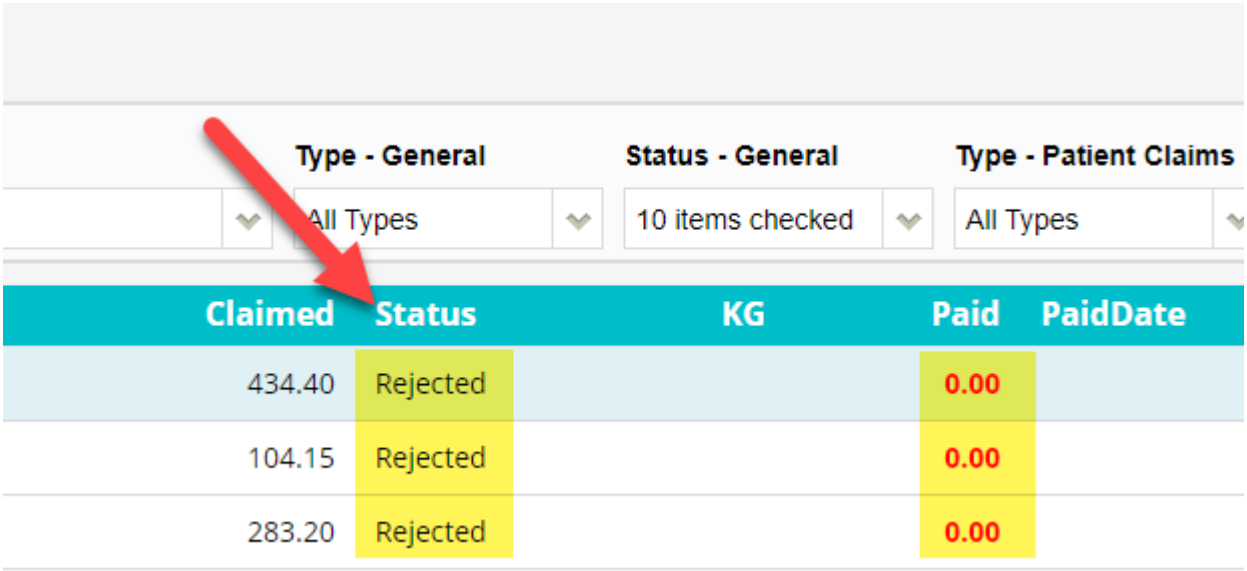
We have introduced a new Status on the Accounts screen called **No Charges** for invoices with a $0.00 invoiced amount.



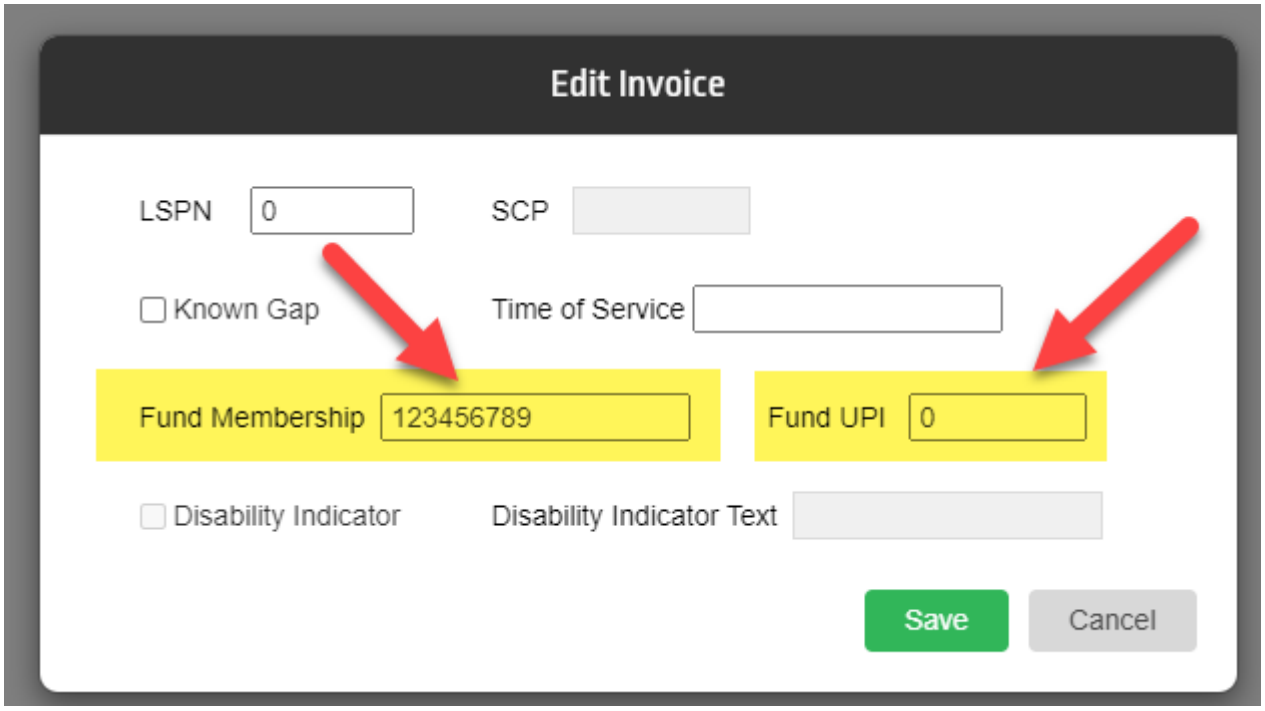
Claiming Medical

There has been 2 new updates to **Claiming Medical**:

1. Claims that are rejected with $0.00 paid will now show with the **Status Rejected**. Prior, rejected claims would show with the **Status Payment Received** but with $0.00 in the **Paid** column.



2. Users are name able to update a patient's **Fund Membership** number and/or **Fund UPI** number for a claim from **Claiming Medical.** To change a patient's **Fund Membership** number and/or **Fund UPI** number simply click **Action > View Batch Details > Action > Edit Invoice.**



Bug Fixes

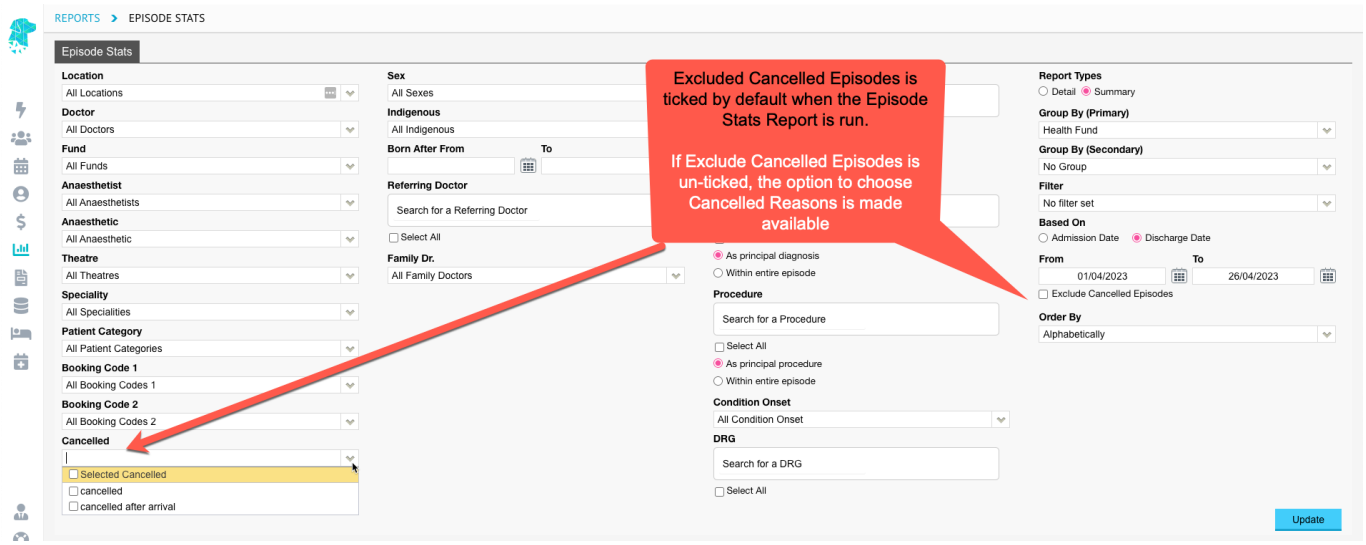
Issue with **Accounts** showing by default in ascending date of service order has now been rectified to show in descending order.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 27/04/2023

Episode Stats Report Addition

There is now the option to **exclude cancelled patients** from the Episode Stats Report. All discharged patients are always included in the episode stats report, regardless of their cancelled status. Therefore, this new feature will assist facilities, that have cancelled admitted & discharged episodes, to obtain statistics on only patients' that have had a complete & not cancelled episode.



Bug Fix

- The issue that was preventing automatic SMSs being sent has been rectified.

FYDO Hospital Update – 20/4/2023

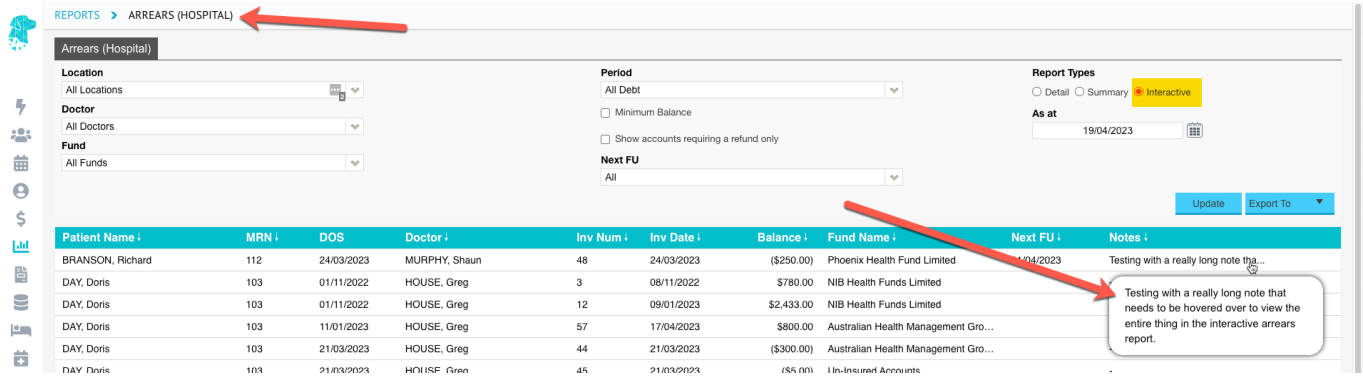
New Tokens Available for Invoices

There are now tokens available to be used on Invoice Templates to show **Invoiced Amount Excluding GST** & **Total Invoice Charge Excluding GST.**
A full list of available Invoice Tokens can be found at:
https://wiki.fydo.cloud/tokens-hospital-invoices/

Bug Fixes

- The custom view option, that shows the **Surgeons Initials**, has been corrected to show the initials in the correct order. For example, **Dr John Smith** will now show as **JS**
- The issue with the Interactive Arrears Report hover feature has now been rectified.

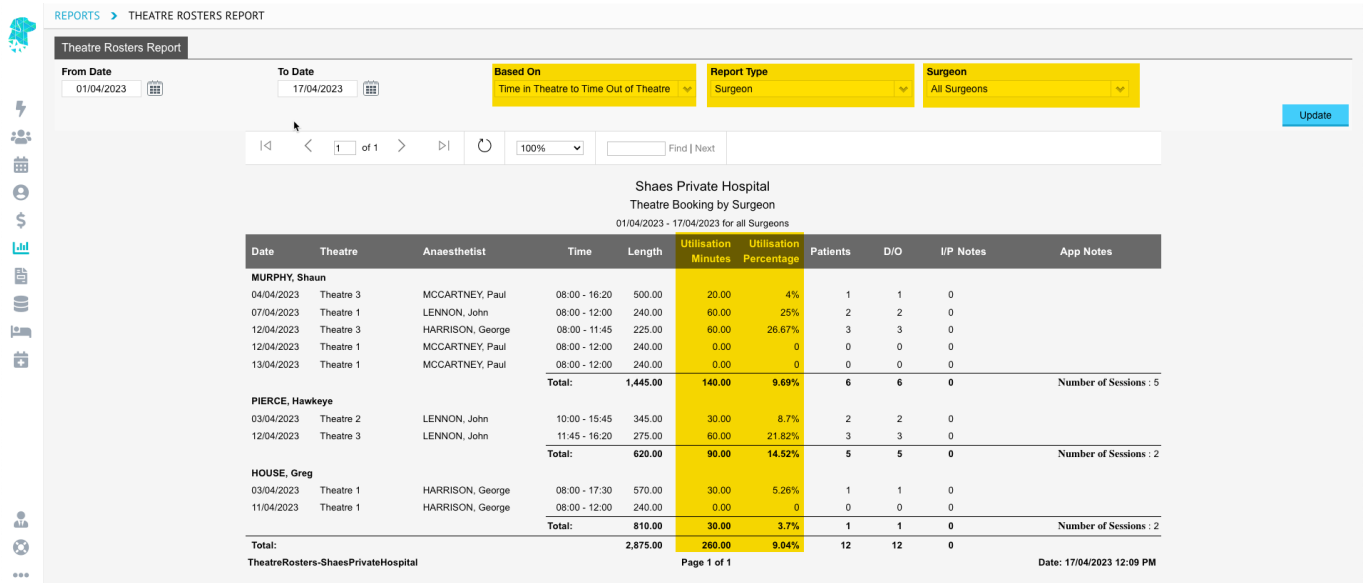
If you're not already familiar with our wonderful **Interactive Arrears Report** then pop into **Reports > Arrears > Interactive** and see how easy it is to run & use! This is a great feature to help keep on top of outstanding debtors.



FYDO Hospital Update – 17/4/2023

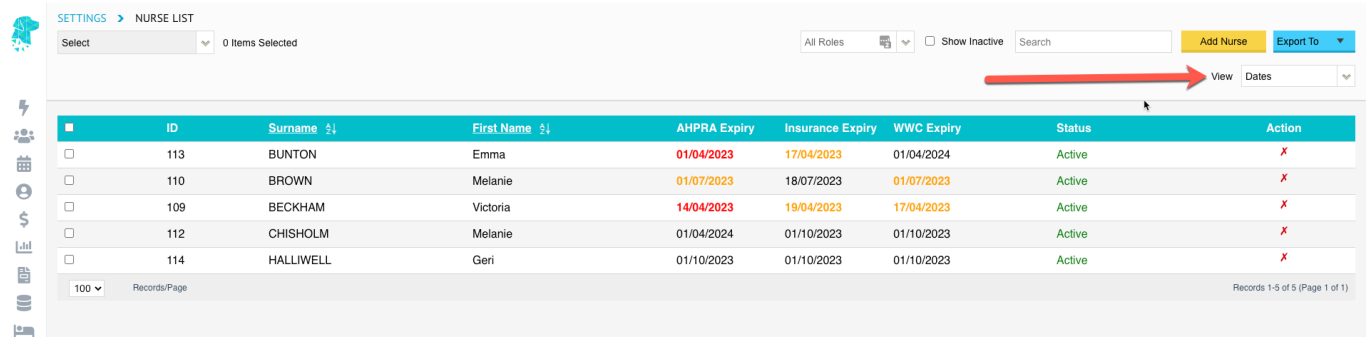
Additions to the Theatre Rosters Report

There have been some exciting new additions to the Theatre Rosters Report to allow facilities to obtain **Theatre Utilisation Information**.
This report can be based on **Appointment Booking Time,** to get an estimate of utilisation, or based on **Time in Theatre to Time Out of Theatre** to get an exact utilisation figure once the theatre times have been added to FYDO.
The report also gives the option to view this information by **Surgeon** or **Theatre** and totals everything for the timeframe that has been selected!
This will allow for easy collation of utilisation data for any timeframe to assist in hospital planning, budgeting & much more.



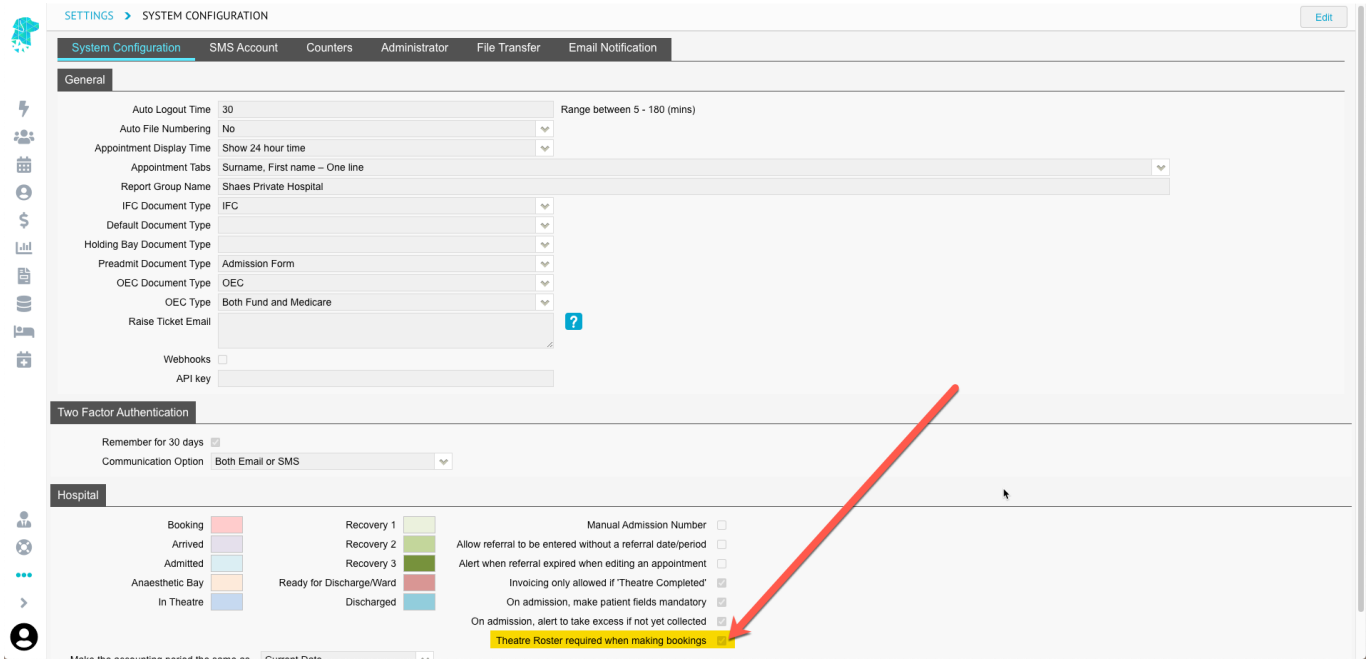
New Nurse List View

The Nurse List is now able to be viewed with relevant **Expiry Dates** that have been added into the system. This allows for easy identification of when the expiry of the nurses AHPRA, Insurance & Working With Children is approaching.
This information can be viewed from **Settings > Nurse List** by selecting **Dates** from the **View** dropdown. The dates will be colour coded depending on when the expiry date is.
Red – Expired
Orange – Expiring in **less** than 3 months
Black – Expiring in **more** than 3 months
This information can also be exported to Excel for printing or emailing.



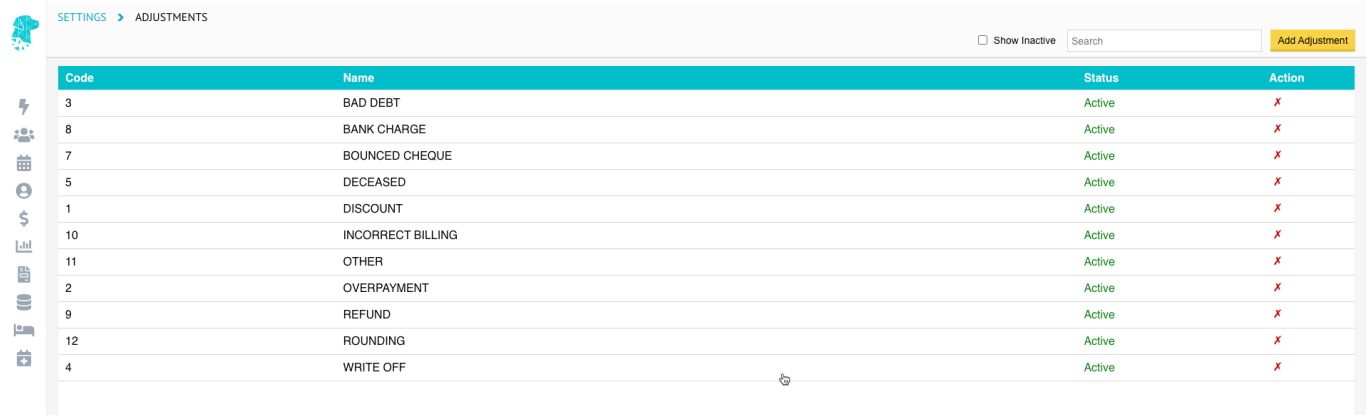
New option for the Theatre Roster requirements

FYDO now gives each facility the ability to decide if they wish to allow bookings to be made **with** or **without** a Theatre Roster.
For the new **Theatre Utilisation Report** *(as listed above)* to be completely accurate, the bookings need to be made in a Theatre Roster. Therefore, if the facility wants accurate utilisation data, we suggest turning this function on to ensure bookings are not accidentally made outside the Theatre Rosters.
This option is found in **Settings > System Configuration > Theatre Roster required when making bookings.**



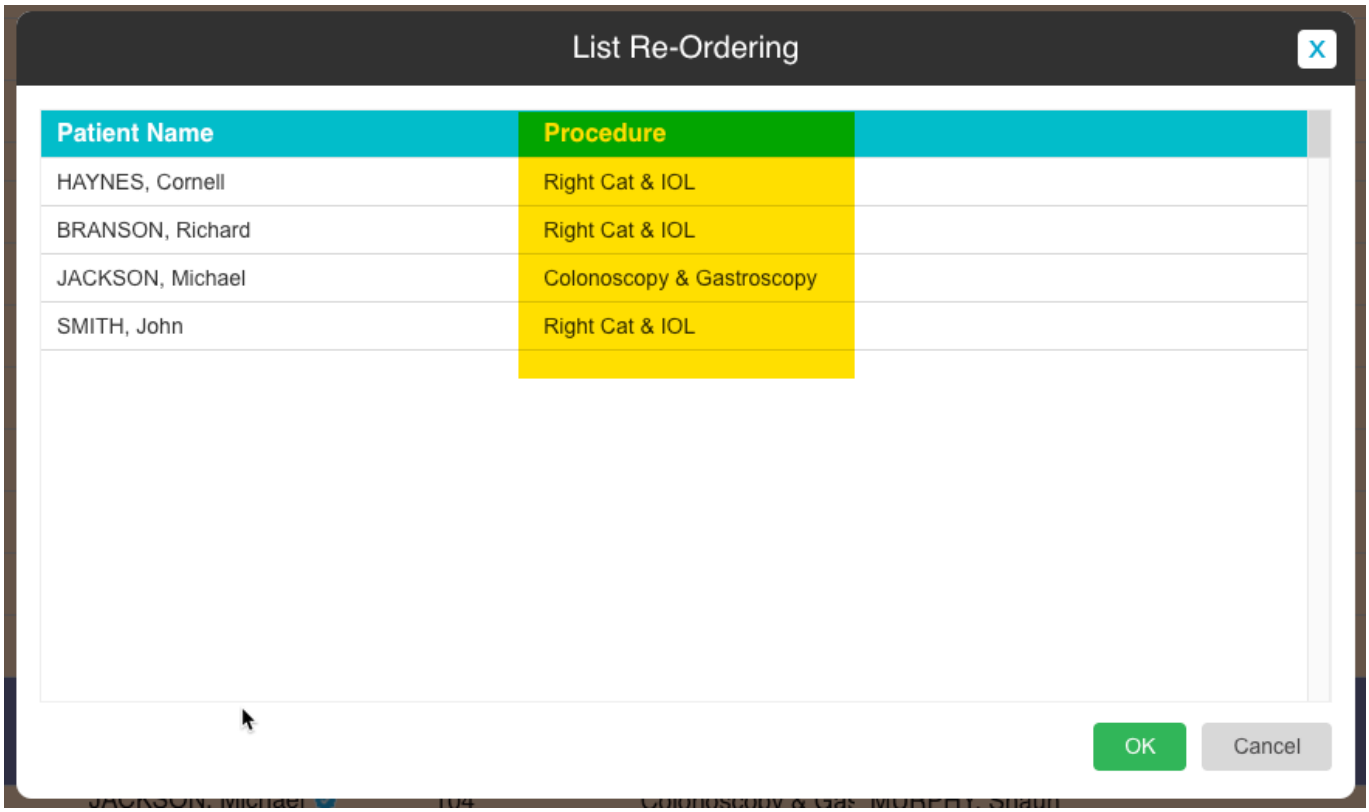
Adjustment Reasons now Customisable

Facilities are now able to customise the **Adjustment Reasons** to facilitate the collection of data that is relevant to them.
These reasons can be added, amended, deactivated or deleted from **Settings > Hospital > Adjustments.**



List Re-Ordering Addition

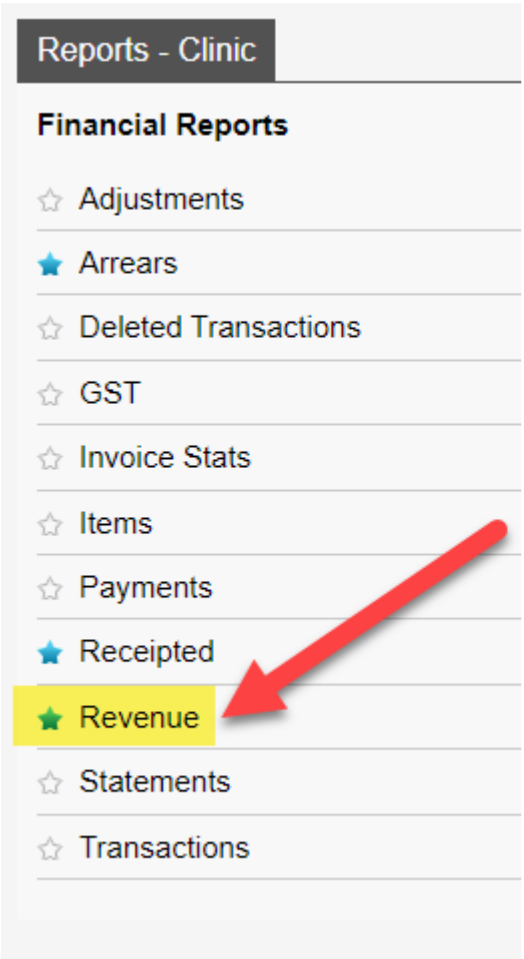
FYDO now shows the Procedure in the List Re-Ordering pop-op box to assist in utilising this new feature.

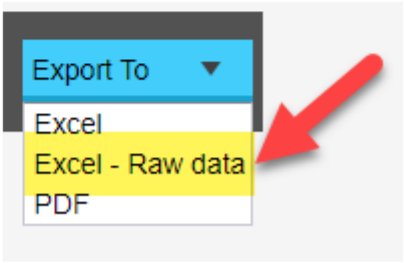


FYDO Clinic Update 17/04/2023

Revenue Report

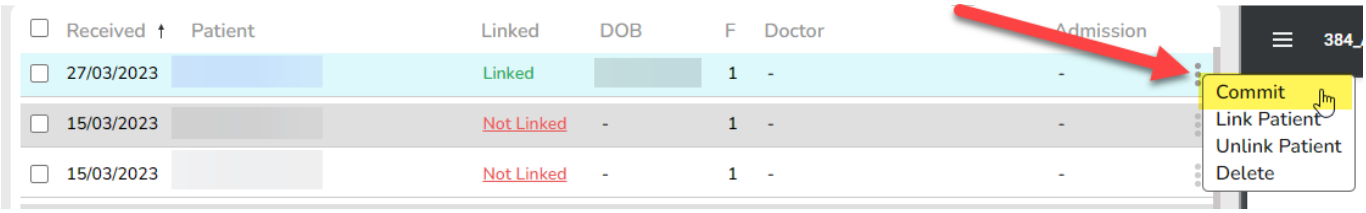
Users are now able to export the Revenue report in **Excel – Raw Data** format.





Report Holding Bay

When committing a report to a patient's file, users no longer have to link a doctor before being able to commit the report.



Adjustments Permission

We have introduced a new permission to **User Groups** for **Adjustments**. Users can now be restricted/or allowed access to edit, add or remove adjustment types**.** By default, this permission is set to **Deny.** To modify this permission, go to **Settings > User Groups >** Double click on the group you wish to change permissions for **> Edit >** Under **Settings Clinic** select the required level of access **> Save**.



Bug Fixes

Issue with the **Invoice Stats** report showing incorrect owing amounts has been rectified.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/