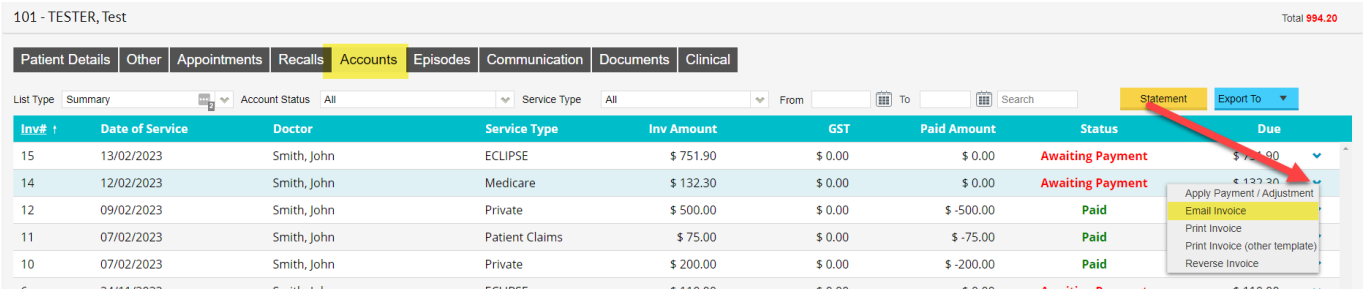
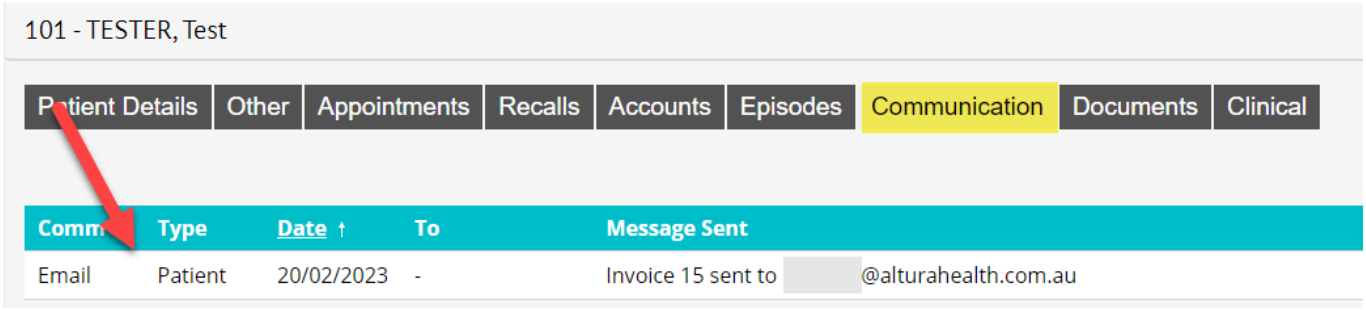
FYDO Clinic Update 20/02/2023

Email Invoice

Users now how the ability from the patient **Accounts** screen to email invoices directly from FYDO. The user will have the option to edit the subject line, add text and override the receivers email address if required. This feature can be turned on by going to **Settings> System Config> Email Notification**.



Once an invoice has been sent, a log will be recorded on the **Communication** screen.



For previous updates, please visit https://wiki.fydo.cloud/updates-clinic

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FYDO Hospital Update – 20/2/2023

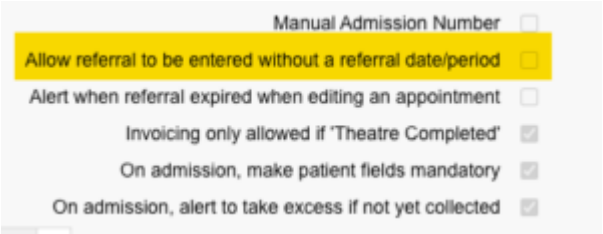
Preadmit Additional Feature

FYDO can now import the **Emergency Contact** & **Pick Up Person** from Preadmit.
If the patients are asked to provide these details when they complete their online admission form, through Preadmit, we are now able to update these details in FYDO.
Please contact us if your facility would like to utilise this feature.



New Referral Date Feature

FYDO now has the ability to allow facilities the choice of either requiring a referral date or allowing staff to enter the referring doctor **without a referral date being necessary.**
This feature can be activated by selecting **Allow referral to be entered without a referral date/period** in the **Settings > System Configuration** menu.



New ‘End of Current Fees’ feature

There is a new field that facilities can utilise in the **Fees Setup.** It allows for the **End of Current Fees** date to be entered. The next step we will undertake, in developing this feature, is to alert the user if they are trying to bill an episode that falls after the end date of the current fees. The implementation of the next development stage is expected to be in the next few weeks.

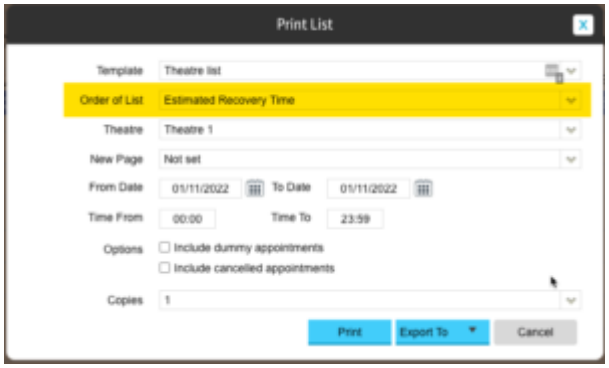


New ‘Estimated Recovery Time’ feature

The **Estimated Recovery Time** can now be added to print list templates. This time calculates by adding the **Length of the Booking** to the **Booking time.**
Therefore, **Booking Time + Length of Booking = Estimated Recovery Time.**



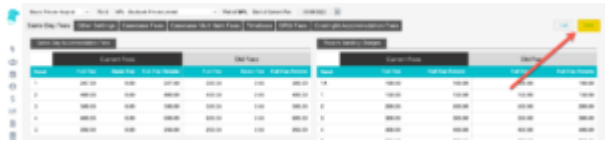
Theatre lists can then be generated in order of this **Estimated Recovery Time** using **Order of List**. This list will be beneficial as a Recovery List to enable recovery to see the patients’ order as they are expected out of theatre.



FYDO Hospital Update – 13/2/23

Printing Fees

FYDO now offers users the ability to print out health fund or contracted fees. This can be done by going to **Settings > Fee Setup** and selecting the **Print** option in the top right corner. The option to print the current fees or the old fees are both available.



Length of Stay Report Additions

The Length of Stay Report can now be Ordered by **Time From**. This option will place the episodes in order of the first time selected. For example, in the demo below, by Admission Time.



The **Length in Minutes** has also been added to the report when users **Export to > Excel – Raw Data** to assist with data collection.

NSW Health amendments

NSW Health does not require the patient marital status to be included in the data extract unless the episode is a mental health admission, so we have removed the mandatory requirement.

Bug Fix

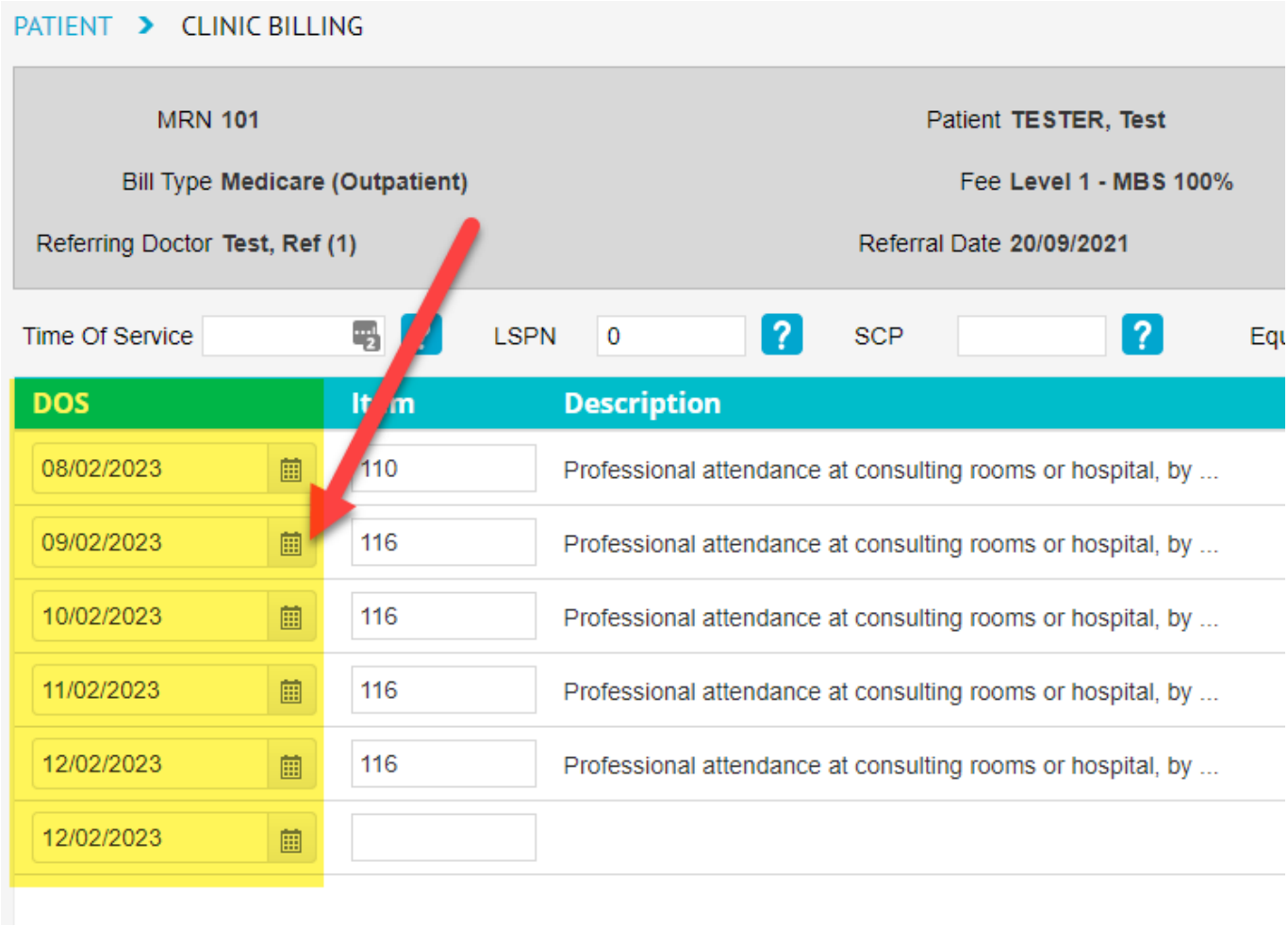
Alert for Multiple Theatre Visits is showing on the **Theatre Screen** again.



FYDO Clinic Update 13/02/2023

Medicare/DVA Billing

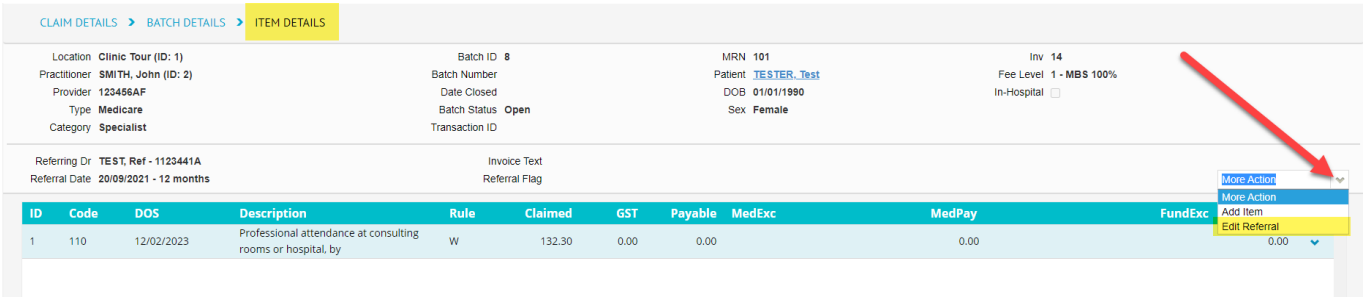
Users can now easily bill multiple dates of service for Medicare/DVA claims. Prior, users would billing different dates of services by creating a new invoice each time. Now, users can change the date of service for each **Item** under the **DOS** column on the **Clinic Billing** screen & when the billing is saved, FYDO will automatically create separate invoices per each different date of service.



(Please note: This is not recommended for DVA Community Nursing clients due to Community Nursing Hours/Visits will not be allocated correctly per invoice)

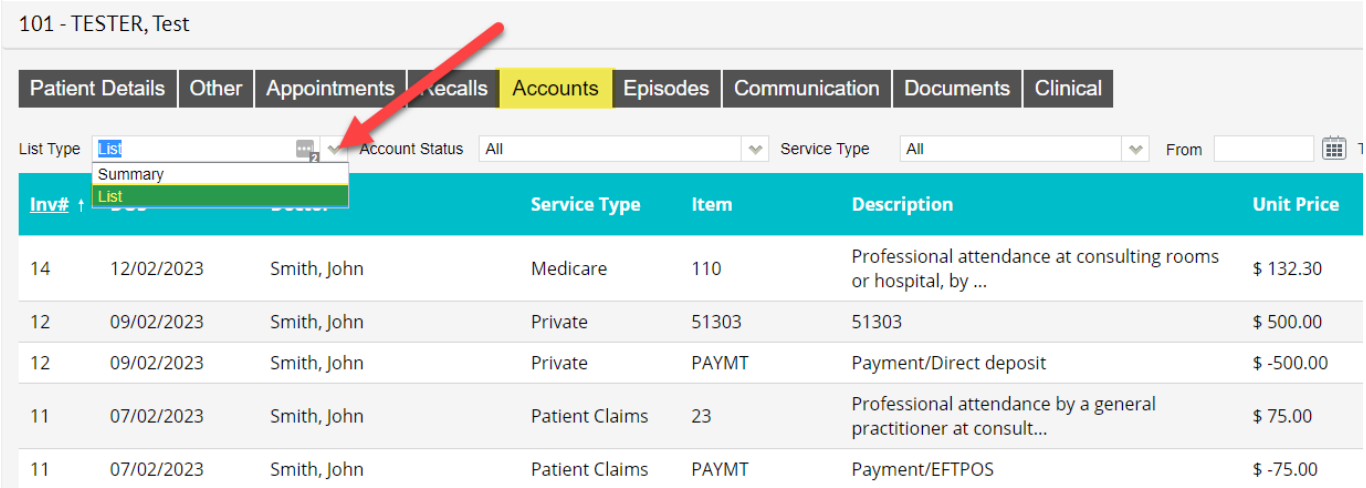
Edit Referral

FYDO has a new option added to **Claiming Medical** called **Edit Referral**, it is located on the **Item Details** screen under the **More Action** drop down. Users can now simply edit, delete or add another referral without having to completely rebill. Any changes made to a patients referral on this screen will also update over to the **Patient Details** screen.



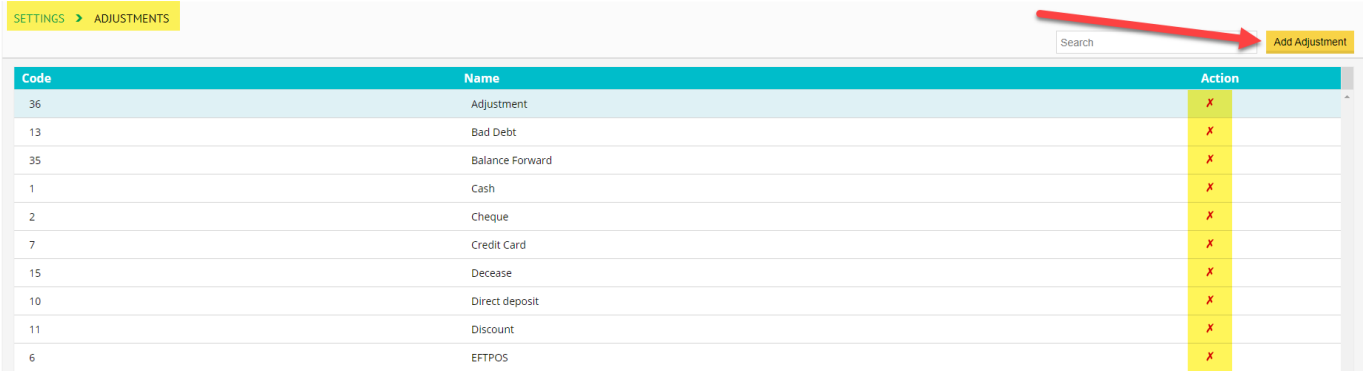
Accounts – List View

A new view has been added to the patient **Accounts** screen called **List**. Compared to the **Summary** view that shows the patients list of invoices, the **List** view will show the items that have been billed for the patient.



Adjustments

Users can now add, edit or remove adjustment types for **Settings > Adjustments**.



(Please note: An adjustment type cannot be removed if it has been used before and if the name of an adjustment type is changed this will also reflect on historical data)

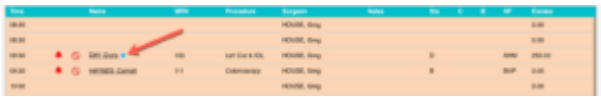
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic

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FYDO Hospital Update – 6/2/2023

Online Patient Verification (OPV) tick added to the Appointment Screen

Users can now clearly see if the OPV check has been successful with the addition of the Blue Tick to the Appointments Screen. The OPV check is required to be able to send claims via ECLIPSE & also for certain data extracts to be successful.



Australian South Sea Islander (ASSI) information added to Episode Stats Report

Users will now be able to view & filter patients by their ASSI status by exporting the **Episode Stats Report** to raw data. This information will show in **column X** of the excel spreadsheet, after the indigenous status information.

Additional user access options

Facilities can now give users access to 3 additional functions.



These functions allow certain users to access, edit & delete the **Communications** information. The communications tab can be located by going to the patient screen & selecting the **Communication** Tab.
It is a great spot for doctors, nurses & administration staff to add notes relating to the patient.



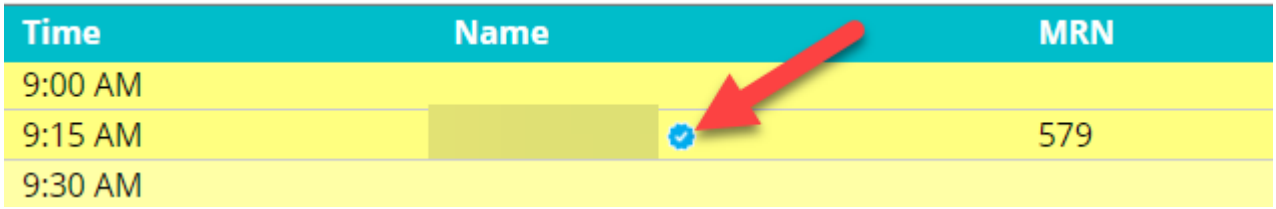
Two-Step Authentication App Option

Users are now given the option to use a **Two-Step Authentication App** when logging into FYDO, as opposed to the SMS or Email options. The SMS & Email options are still available, however the Authentication App is a more secure, timely & reliable option. Especially for facilities that have poor mobile phone reception or slow internet speeds. Please visit https://wiki.fydo.cloud/fydo-two-step-authentication/ for more information on this addition to FYDO.

FYDO Clinic Update 06/02/2023

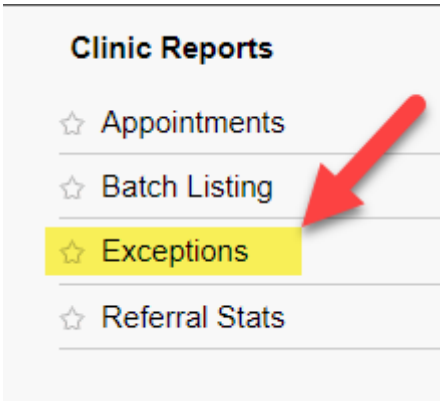
Online Patient Verification (OPV) tick added to the Appointment Screen

Users can now clearly see if the OPV check has been successful with the addition of the Blue Tick to the **Appointments** Screen. FYDO will automatically do an OPV check in the background when saving an appointment if the patients details have not yet been verified.



Exceptions Report

A New **Report** has been added called **Exceptions**. Users can now export their claims with exceptions codes into **Excel – Raw Data** format.

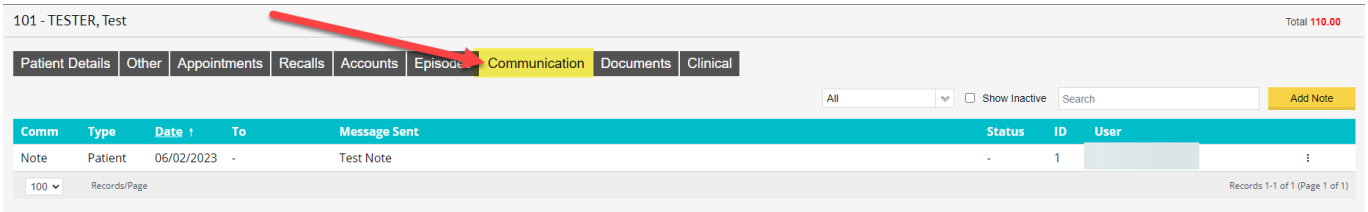


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Two-Step Authentication App Option

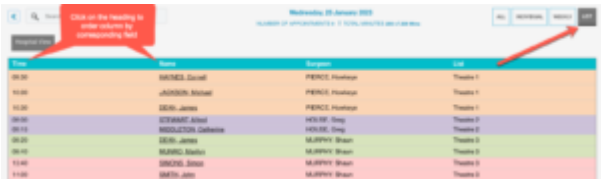
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For previous updates, please visit https://wiki.fydo.cloud/updates-clinic

FYDO Hospital Update – 25/01/2023

New “List” View in the appointments screen

There is a new view available in the FYDO Appointments Screen, that replicates the “All View” from SimDay, allowing users to view all appointments for the day as one continual **List.**
This view allows users to order the episodes by **Time, Name, Surgeon,** or **List (theatre).**
This is the first stage of our new **List View** release, with the ability to customise this view coming in the future.



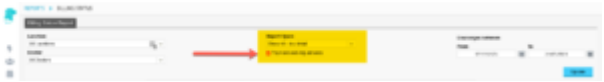
New email field for the Next of Kin

There is now a field available to add the Next of Kin email address in FYDO, if this is required by the facility. Once saved, the email address will create a hyperlink that can be clicked on to send an email to the NOK.



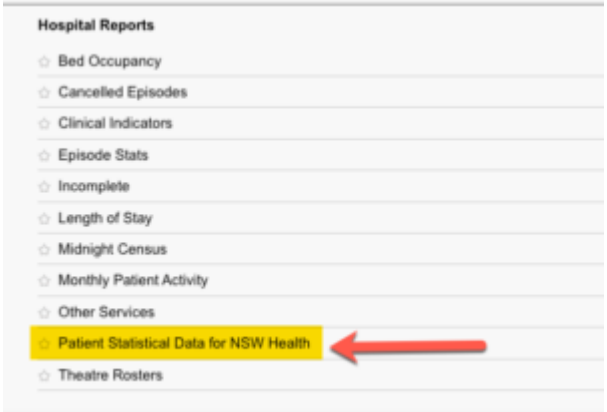
Billing Status Report Addition

Payment and Adjustment information can now be added to the Billing Status Report, when it is run for **Show All – Inv Detail.**
Selecting this box will ensure all payments & adjustments are shown, along with all the invoice information.
To see the invoice information only, simply leave this box un-ticked.



New Report for NSW Health

A new report has been added to assist New South Wales hospitals with submitting their statistical data. The **Patient Statistical Data for NSW Health** Report will allow hospitals to collate this required information with ease.



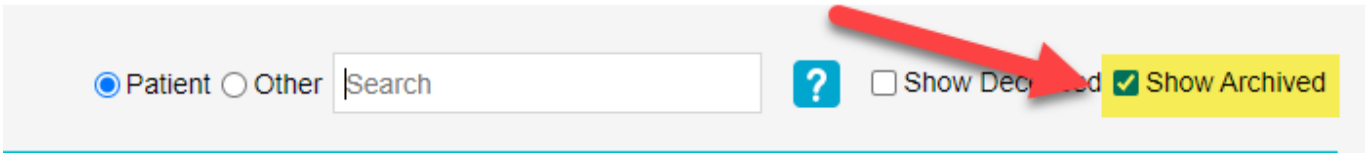
Bug Fixes

For Queensland Hospitals > when discharging DVA patients' the **Compensable Status** field will now pre-populate to the correct option.

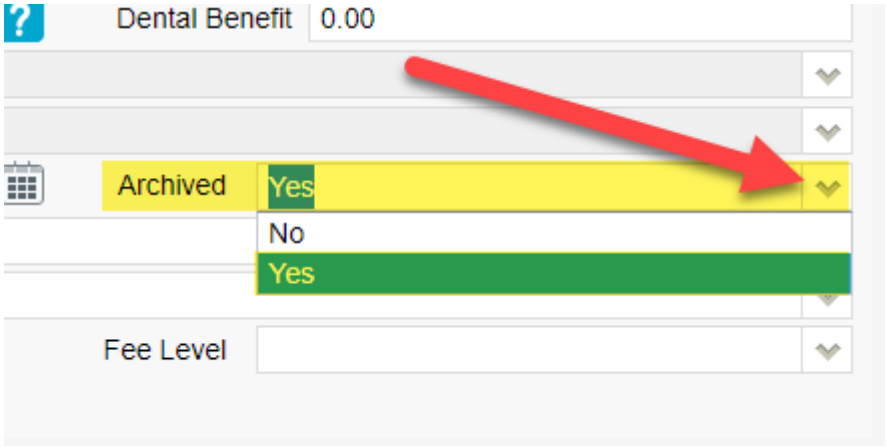
FYDO Clinic Update 24/01/2023

Patient Archive

Archived patients are now hidden by default on the patient list. Users are able to show **Archived** patients by clicking on the tick box called **Show Archived** to the right of the **Search** field.



To mark/unmark a patient as **Archived** go to **Patient Details > Edit > Archived** *(found under the **Other Information** section)* **> Yes/No > Save**



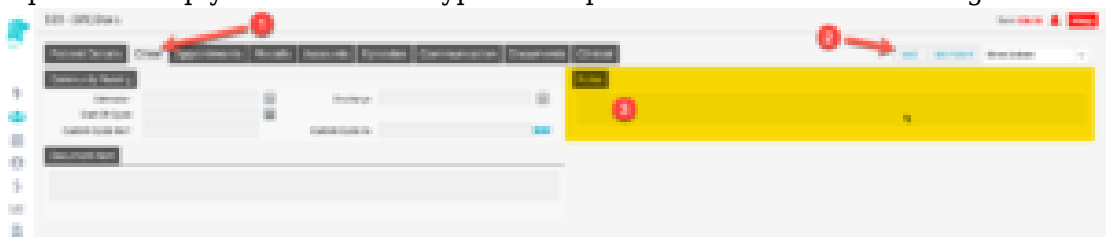
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic

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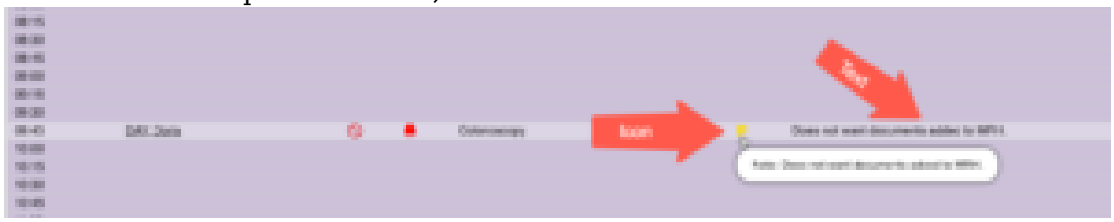
FYDO Hospital Update – 09/01/2023

"Other Notes" can now be added to the Appointment Screen Custom Views

The **Other Notes** section in FYDO *(previously on the bottom right corner of the patient screen in SimDay)* can now be added to the custom views on the Appointments Screen.
The Other Notes can be added by opening the Patient Screen & selecting the **Other** tab, along the top. Then simply click **Edit** and type the required **Notes** before selecting **Save**.

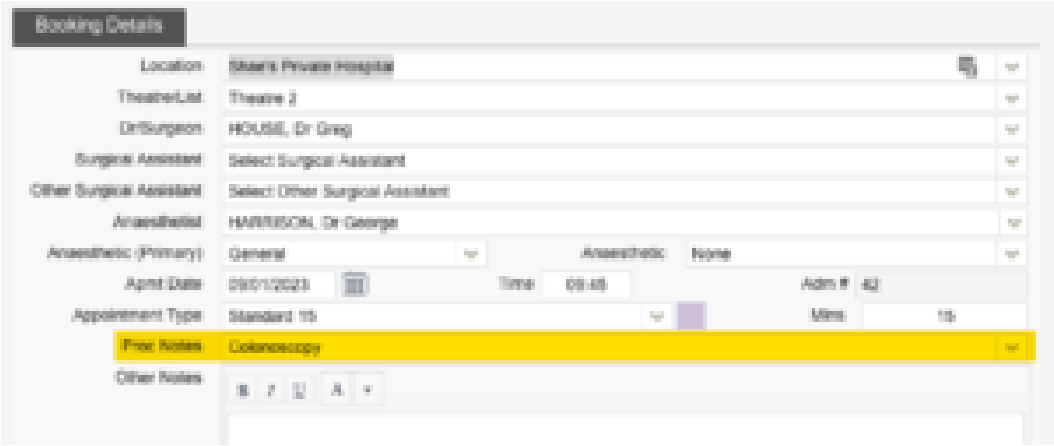


These notes are specific to the **patient,** not just an individual **episode**. Therefore, they will show on ALL of that patients' episodes that are entered.
When creating the custom view the user has the option of displaying the **Icon** or the **Text** for this field. If the Icon option is added, the user will be able to hover over it to reveal the notes.



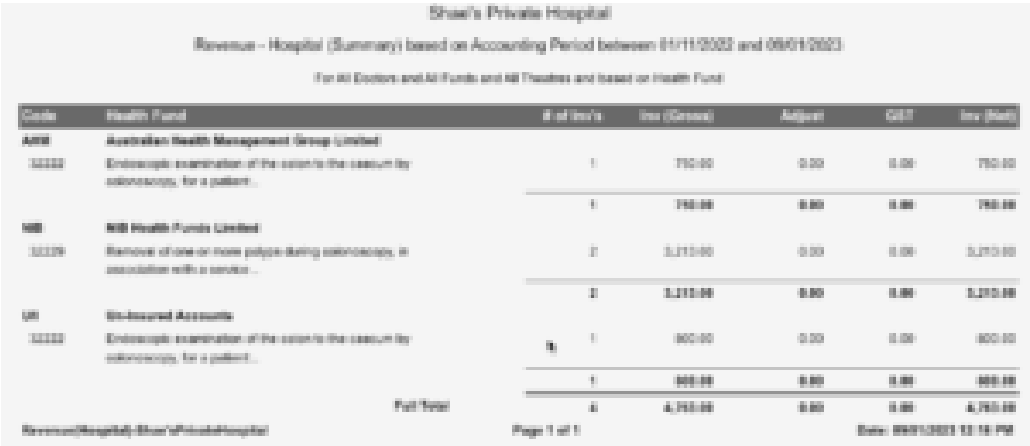
Procedure Notes Field Amendments

The **Proc Notes** field in the Edit Appointment screen has been amended to now allow up to 250 characters. *(Previously this was capped at 180 characters)*



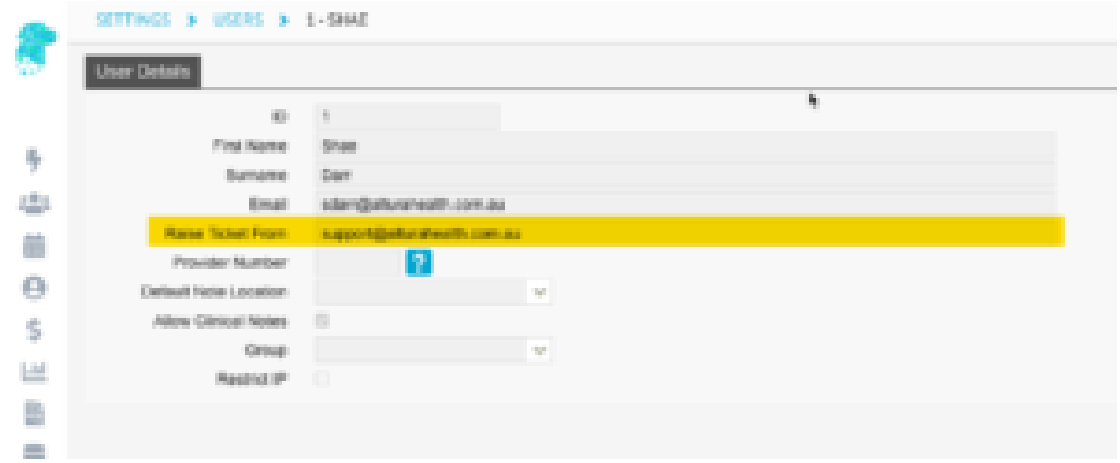
Revenue Report Amendments

Users are now able to run the revenue report using the filters for **Group By (Primary)** as Health fund & the **Group By (Secondary)** as MBS. This gives information that will assist in certain tasks, such as contract negotiations etc



User Options Addition

FYDO now allows users to nominate an email address, other than their log in email, to raise their support tickets from. This in turn means that the additional email address will receive the confirmation emails, when tickets are raised for support, & will allow the FYDO support team to reply to the nominated email also.
One instance of this new feature being of benefit is when users have been set up using personal email addresses. It will allow the ticket to be raised from the nominated facility email address, as opposed to the users personal email address, preventing sensitive information from being transmitted to unauthorised email addresses.



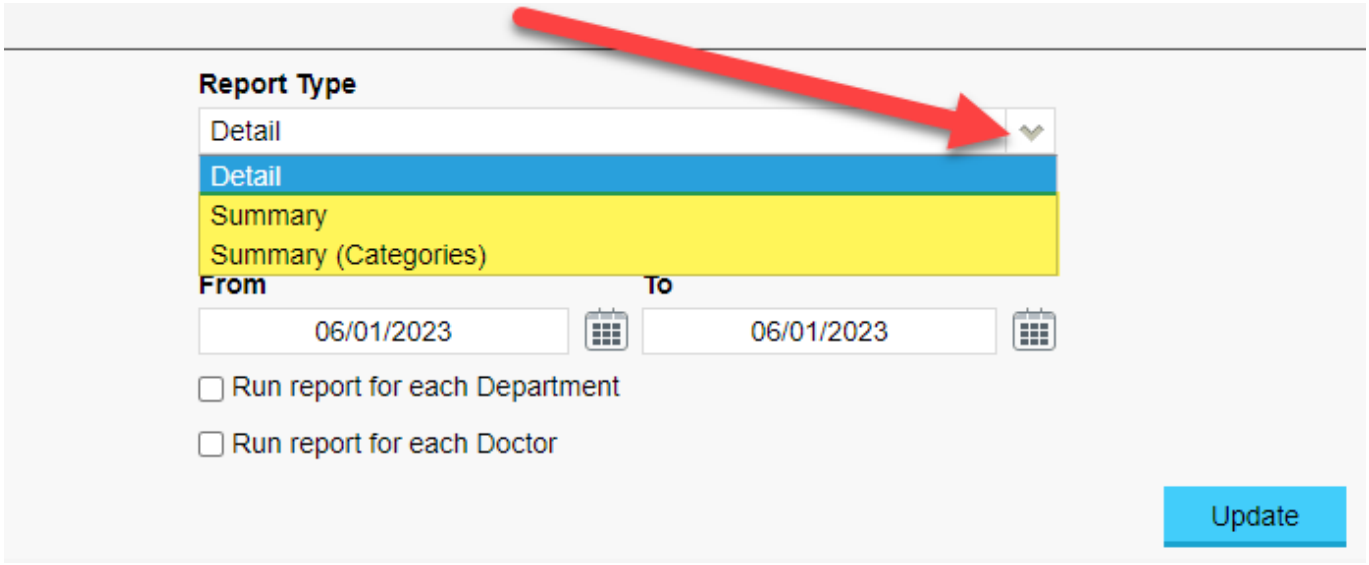
Bug Fixes

The issue with the custom appointment screen views dropping off has been rectified.

FYDO Clinic Update 06/01/2023

Payments (Clinic) Report

We have added new **Report Type** options to the **Payments (Clinic)** report, **Summary** and **Summary (Categories**). The new options allow users more flexibility to tailor the report to their specific needs.



Bug Fixes

The issue with custom views disappearing from the appointment book has now been rectified.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/