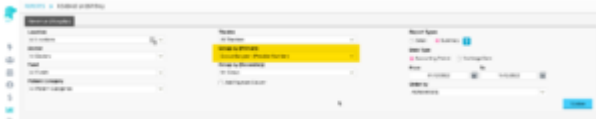


FYDO Hospital Update - 19/12/2022

Revenue Report - New Options

There has been a new **Group By** option added to the Revenue Report that allows the user to sort the information grouped by **Doctor/Surgeon (Provider Number)**. This will be of assistance for any facility that has doctors/surgeons entered in their system more than once.



Doctor & Anaesthetist added to all screens

FYDO will now display the doctor/surgeon & anaesthetist names in the heading of all screens. E.g., admission screen, theatre screen, coding screen, clinical indicator screen etc.



Allergies Amendment

FYDO now recognises Nil as not being an allergy. This enables users to acknowledge that they have identified the patient has no allergies, without the alert icon showing on the appointment screen or other screens.



Time	Name	MRN
09:00	MUNRO, Marilyn	101
09:15	MIDDLETON, Catherine	107
09:30	TEWART, Alfred	110
09:45		
10:00		
10:15		
10:30		

Nil = No Icon Displayed

Length of Stay Report - New Option

There has been a new option added to the Length of Stay report that allows users to collect data from the **Admission Time** to the **Pre-Operative Time**, and if the pre-operative time is blank, it will then revert to using the **Anaesthetic Start Time**.

This gives users the ability to run 1 report to obtain certain reporting data that they require.



Billing Status Report Addition

There is now an additional feature that is available when running the Billing Status Report. If the **Report Type** is set as **Show not billed only** there is another option that allows the user to omit episodes that have an invoice raised for \$0.



Theatre Utilisation Information

FYDO now shows the user the utilisation minutes & percentage for any given theatre booking. This information can be obtained by finding the desired theatre booking, right clicking & selecting **Edit Roster**.

Once the theatre times have been added for the episodes, the user is given the option to view the information **Based On > Time in Theatre to Time Out of Theatre**. This feature will tell the user:

1. The **Total Number of Minutes** that the session is booked for
2. The **Total Number of Appointments** booked in for that session
3. The **Total Number of Minutes Utilised** for the session
4. The **Percentage of Session that is Utilised**
5. Allows the user to easily navigate to the **Appointment Screen** or the **Theatre Screen**



Additional User Permission Abilities

FYDO now allows access to be given to user groups for different types of reports. This allows facilities to give users access to reports that they require, while restricting access to reports that are not necessary for their role.



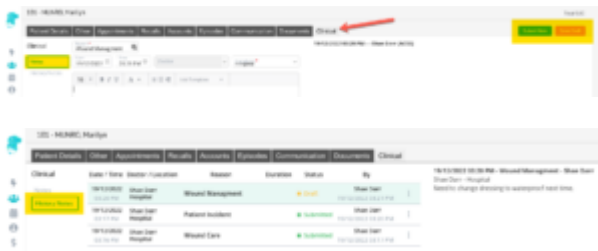
Clinical Notes now available for hospital users

FYDO hospital users are now able to utilise the **Clinical Notes** function. This feature allows for

notes to be added to the patients' file.

Each user can be given access to this feature from **Settings > Users > Select User > Edit > Tick 'Allow Clinical Notes'**. Once given access they can add notes by using the **Clinical** tab in the patients' file using the **Notes** tab.

Notes can be viewed by selecting the **History Notes** tab.



Accommodation Type field for VIC Hospitals

For same day patients', the accommodation type field on the discharge screen will override the admission screen field so that they are matching.

DVA Program Numbers

For Mental Health Facilities, the Program Number field in the appointment no longer needs to be assigned for DVA patients.

Bug Fixes

The issue with funds, that have no outstanding arrears, showing on the arrears report unnecessarily has now been rectified.

[FYDO Clinic Update 19/12/2022](#)

Writing Clinical Notes

All users now have the ability to write **"Clinical notes"**. To enable this function go to **"Settings" > "Users" > Click the blue dropdown arrow at the end of the users line > "Edit" > "Edit" again > Tick "Allow Clinical Notes" > "Save"**.

User Details

ID: 23

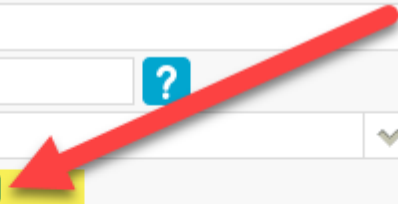
First Name: Test

Surname: User

Email:

Provider Number: ?

Default Note Location: ▾





Allow Clinical Notes: 

Group: Admin ▾

Restrict IP:

Report Permissions

We have introduced new permission options to **“User Groups”** for **“Reports”**. Users can now be restricted/or allowed access to Statistical and Financial **“Reports”**. To modify user permissions go to **“Settings”** > **“User Groups”** > Double click on the group you wish to change permissions for > **“Edit”** > Toggle **“ON/OFF”** > **“Save”**.

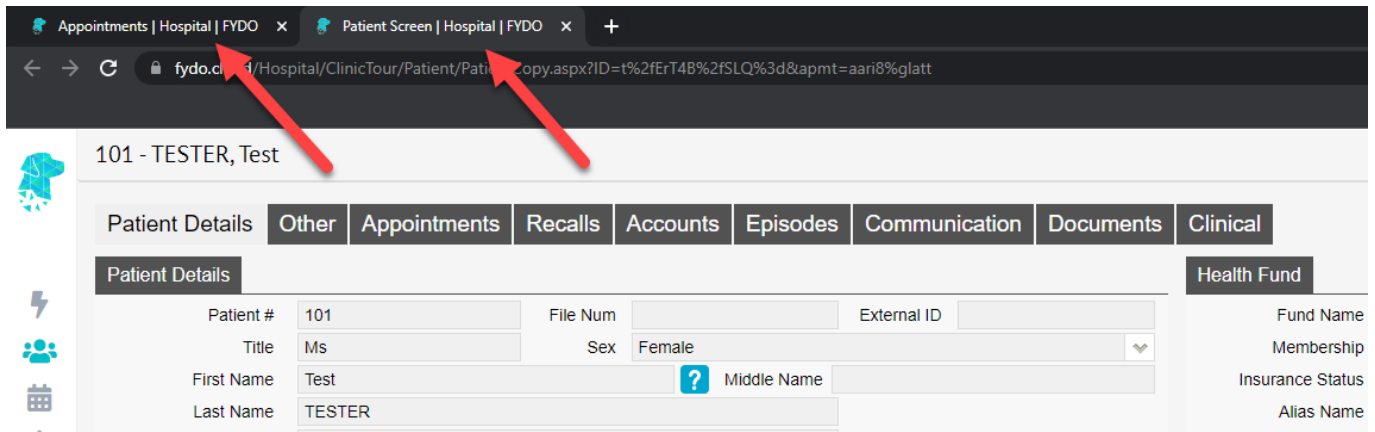
Reports	ON	OFF
Clinic Reports (Statistical)	<input type="checkbox"/>	<input type="checkbox"/> 
General Reports (Statistical)	<input type="checkbox"/>	<input type="checkbox"/> 
General Reports (Financial)	<input type="checkbox"/>	<input type="checkbox"/> 
Clinic Reports (Financial)	<input type="checkbox"/>	<input type="checkbox"/> 

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic>

[FYDO Clinic Update 08/12/2022](#)

Opening the Patient Screen

This new feature will open the **“Patient Details”** screen in a new tab which allows the user to return to view the **“Appointments”** screen, in the original tab, without having to close the **“Patient Details”** screen.



Bug Fixes

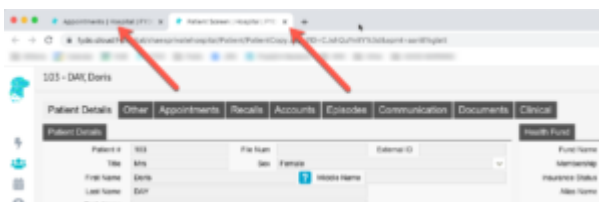
- The **“Revenue Clinic”** report is now calculating correctly when using date of service as the type.
- Referral expired message no longer showing in error on the patients **“Other”**, **“Appointments”**, **“Recalls”**, **“Accounts”**, **“Communication”**, **“Documents”** and **“Clinical”** screens.
- When a new referral is added to an appointment on the **“Appointments”** screen, it will now be reflected in the **“Patient Details”** screen.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic>

[FYDO Hospital Update - 7/12/2022](#)

Opening the Patient Screen

This new feature will open the patient screen in a **new tab** which allows the user to return to view the appointments screen, in the original tab, without having to close the patient screen.



Accommodation Step Down Editing Feature for Overnight Facilities

Users are now able to select the relevant accommodation type for the admission when billing the

episode.

This feature also enables 2 different accommodation types to be billed for the same admission when required.



Discounts by a percentage

Users are now able to apply a percentage discount to any item when creating an invoice.

Right clicking in any of the fee fields will display the **Discount by Percentage** option.

Once selected, the user can enter the discount percent that they want to apply (e.g., 5%) and click OK. The original fee will then be reduced by the percentage discount that was applied.



Bug Fixes

- The **Minimum Balance Function** is now working for the Interactive Arrears Report
- The **On Hold Function** is now working & claims in the 'Claiming Hospital - Not Yet Sent' tab will reflect when claims are **On Hold**
- When a new referral is added to the appointment screen, it will now be reflected in the patient screen

[FYDO Clinic Update 06/12/2022](#)

Email Documents

Users now have the ability from the patient "Documents" screen to email documents directly from FYDO. Documents can be sent to the Patient Email, Referring Doctor Email or Doctor Email. Once an option is selected the user will then be able to edit the subject line, add text and override the email address to where the email is to be sent if required. This feature can be turned on by going to "Settings"> "System Config"> "Email Notification".

Document Name	Type	Adm#	Status	Created ↑
Test			Saved	04/12/2022

100 Records/Page Records 1-1 of 1 (Page 1 of 1)

- Edit letter
- Delete
- Document Details
- Open Document
- Print
- Email Document

Batch Listing Report

New filter option called “Archived” has been added to the “Batch Listing” report.

Status

All Status

Open

Closed

Closed with issued

Archived

Sent

Queued

Update

Auto Confirm Appointments

We have introduced an auto confirm feature for patient appointments. The “Confirmed” field (if added to your custom view) will automatically change to confirmed with a tick on the appointment book if the patient has replied to the SMS reminder with a Y or Yes. This will also update in the “Appointment Details” screen to show the appointment as “Confirmed”.

Type	C
clinic	<input checked="" type="checkbox"/>
clinic	Sent SMS

Appointment Details

Name
Test

Location
Bondi Junction Clinic

Doctor
Citizen, John

Date
05/12/2022

Appointment Type
Consults

Time
09:30 AM

Mins
30

Booking Code 1

Booking Code 2

Confirmed
Confirmed

Cancelled

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic>

[FYDO Hospital Update - 5/12/22](#)

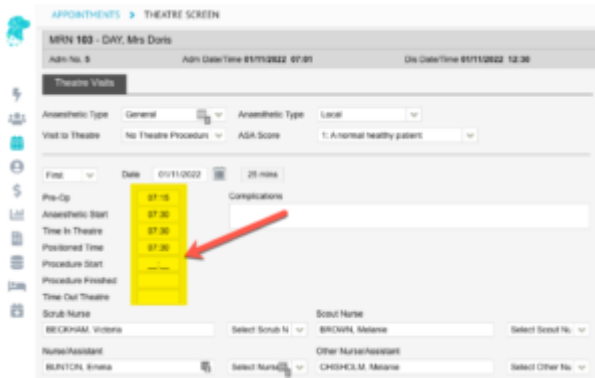
New Search field in History/Episodes Screen

A field has been added to the History/Episodes screen that allows the user to search for an **invoice number** within the patient's episodes. This has been designed to assist with efficiently locating the desired admission when the patient has a high number of episodes.



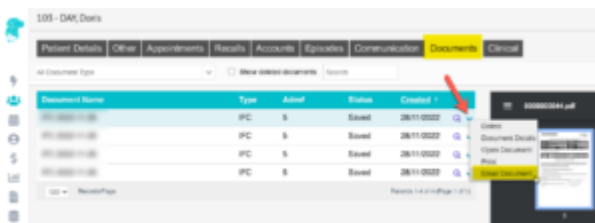
Theatre Screen Automatic Tab

When entering times into the theatre screen the cursor will now automatically move to the next field, to enable the user to keep typing the times without having to utilise the tab key (as it functioned in SimDay).



Ability to Email Documents from FYDO

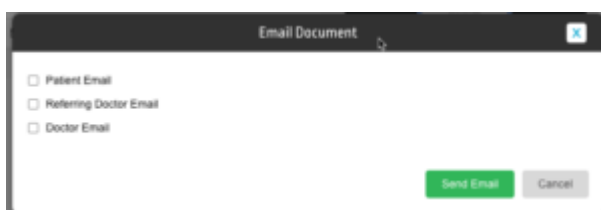
Users are now able to email documents from FYDO. This can be done from the **Documents** Screen by using the little down arrow on the right of the required document.



To enable this feature, the facility will first need to set up the sender email details in **Settings > System Configuration**.

Once the required information is entered as above the **Email Document** box will open, giving the option to email:

- The **Patient Email**
- The **Referring Doctor Email**
- The **Doctor Email**



If these email addresses have previously been entered into the system, the email field will pre-populate once a tick box is selected. If the details haven't previously been entered, the user is able to type the required email address in the field.

Bug Fixes

Issue with the ordering of Casebase Multi items has been resolved.

[FYDO Clinic Update 28/11/2022](#)

Default Bill Type

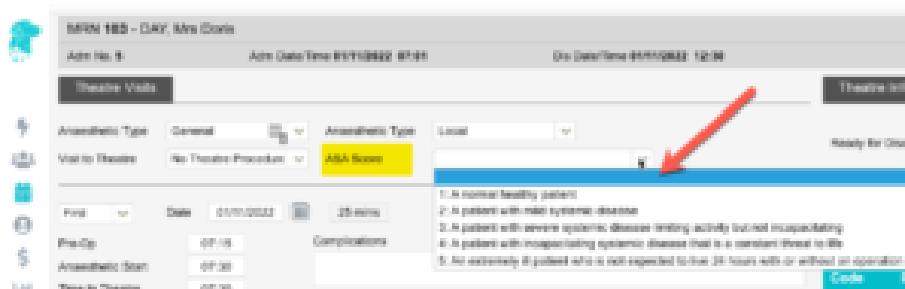
Users now have the option to set a “Default Bill Type” for a doctor under the “Doctors” setup. If a “Default Bill Type” is set this will then automatically populate into the “Bill Type” fields when making an appointment. Please note if the patient has a Veterans card this will override the “Default Bill Type”.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic>

[FYDO Hospital Update 28/11/2022](#)

ASA Score field added to Theatre Screen

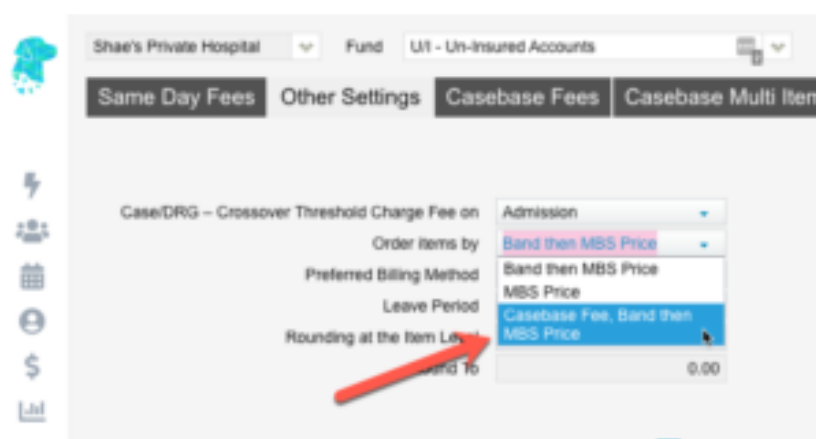
FYDO now has the option to record the **ASA Score** to the **Theatre Screen**.



The statistics on the ASA Score can be obtained using the **Episode Stats** report & exporting it to **Excel - Raw Data**. This allows users to filter or order patients' according to their ASA Score. (Currently in column BR)

Casebase Billing Rule Addition

To accommodate different types of health fund contracts the new billing rule allows items to be ordered by **Casebase fee, Band then MBS Price**.



Webhooks update

When assigning multiple items to an episode, a webhook will now be sent for each item assigned.

Bug Fixes

The issue that users encounter with the documents screen cutting off has now been rectified.

[FYDO Hospital Update 21/11/2022](#)

1st November Prostheses List Update Available

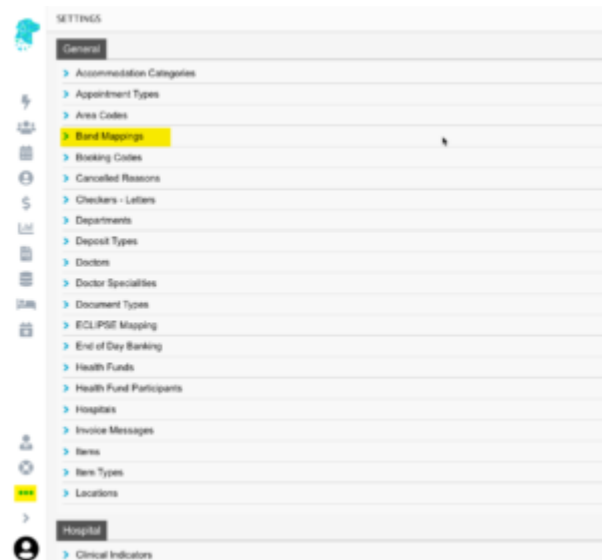
The latest edition of the Prosthesis List has been added to FYDO.

Band Mapping Feature Added

FYDO now allows facilities to allocate different bands to item numbers, other than that in the National Procedure Bandings List.

This will be beneficial when health fund contracts stipulate different bandings for certain item numbers.

This new feature has been added to **Settings > Band Mappings**.



Theatre Roster Report Additions

The Appointment Notes will now show on the Theatre Roster Report.

Shree's Private Hospital
Theatre Booking by Surgeon

Surgeon	Theatre	Anaesthetist	Date	Length	Patients	ED	OT Status	App Status
HCLUSE, Greg	Theatre 2	HOCARTNEY, Paul	2022-10-20	45	0	0	0	Appointments Requested
			Total		0	0	0	Number of Bookings
HERICE, Heather	Theatre 2	OTARA, Greg	2022-10-20	50	0	0	0	Public List
			Total		0	0	0	Number of Bookings
HCLUSE, Greg	Theatre 1	LISAKON, John	2022-11-20	120	0	0	0	Online Core Appointment
			2022-11-20	120	0	0	0	Number of Bookings
Total:					0	0	0	

Page 1 of 1 Date: 2022-10-19 11:14 AM

History Screen Right Click Menu

The option to select **Quick Forms** has been added to the right-click menu in the History/Episodes screen.

To use this function, right click anywhere on the episode line to display the available options.

103 - DAI, Doree

No.	Item #	Adm. Date	Dis. Date	Dis.	Episodes	Procedure	Other Notes
4	17	2022-10-11	2022-10-11	Discharged	ED	Left Cal & IOL	
3	16	2022-10-11	-	Appointment		SMF	
2	5	2022-01-11	2022-01-11	Discharged	ED	Coloboma correction	
1	1	2022-01-11	-	Admitted	40	SMF	

Right-click menu options: Coloboma correction, SMF, Appointment, Discharge, Listing, Location, Leave, Remove Status, Update Appointment, Update Status, Quick Forms.

Auto Confirm of Appointments with SMS replies

A new feature has been added to Auto Confirm appointments when a patient replies "Y" or "Yes" to an SMS that they have received.

These confirmations can be viewed in the Edit Appointment Screen. Or in the Appointments Screen by adding the confirmed column to a custom view.

APPOINTMENTS > EDIT APPOINTMENT (103 - DAI, DOREE)

Booking Details

Location: Shree's Private Hospital

Theatre/Loc: Theatre 1

Dr/Surgeon: HCLUSE, Dr Greg

Surgical Assistant: Select Surgical Assistant

Other Surgical Assistant: Select Other Surgical Assistant

Anaesthetist: HARRISON, Dr George

Anaesthetic (Primary): None

Anaesthetic: None

Appt Date: 2022-10-11 Time: 09:30 Adm # 5

Appointment Type: Standard 30

Prog Notes: Colonoscopy

Other Notes:

DEC Received DEC Checked Admission Form Received Chart Ready

Patient Category: Day Only Start at Day: 1 Discharge: 0

Accom Type: Accom - Advanced Surgical Room Type: Private

Bed Notes:

Cancelled: Confirmed: Confirmed: Arrived Time:

Booking Code 1: COL - Colonoscopy Booking Code 2:

Planned Time in Theatre: 10:00 Admission Time: 07:01 Procedure Time: 07:35

Program: 1 MRSP No 2 SW 1002

Flags: New Patient Intern Billing Medical Only

For previous updates, please visit <https://wiki.fydo.cloud/updates-hospital/>