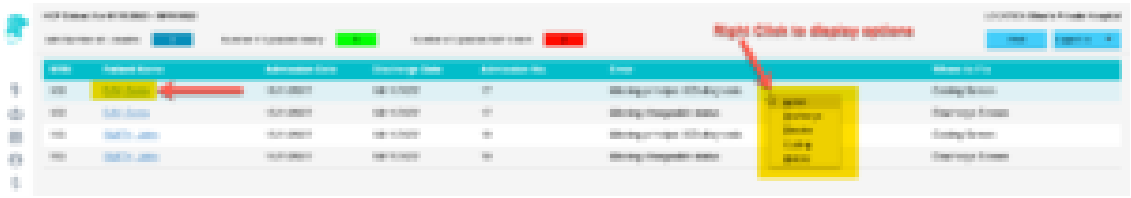
FYDO Hospital Update – 04/01/2023

FYDO Server Security Update

The FYDO Server Security Update was successful & concluded quicker than expected. Thank you for your cooperation as we implemented these changes to improve our system, further enhancing the security of your data.

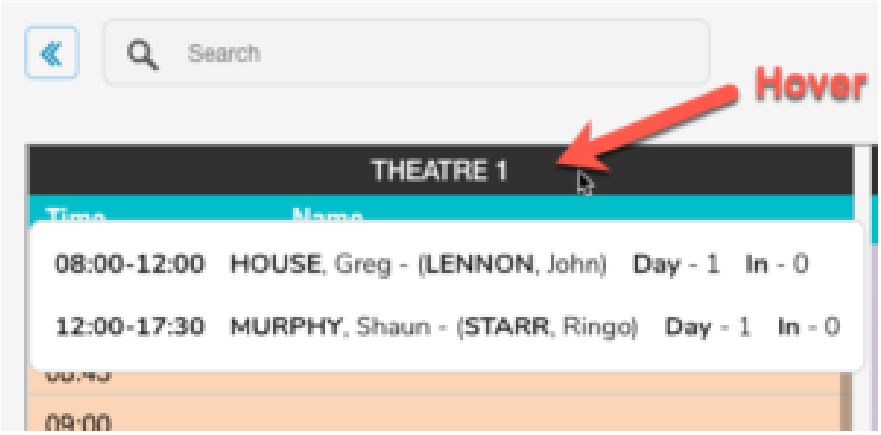
Data Extracts Additional Feature

When **Preparing Data Extracts** there is now the option to **Right Click** on each line to navigate to the required page in order to amend the information. E.g., Admission Screen, Discharge Screen, Theatre Screen etc. The **Patient Name** has also been changed to a hyperlink, to enable to user to navigate to the **Patient Screen** as well.



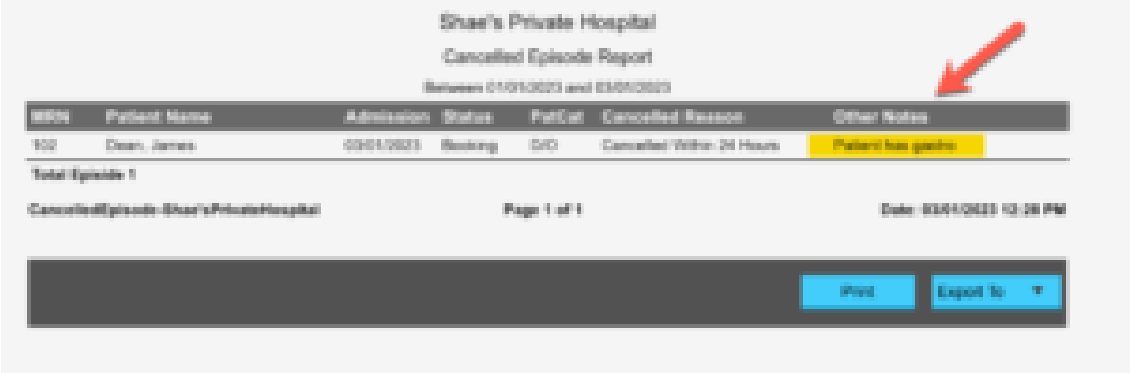
Session Information Hover Option

The option to see the session information, when hovering over the theatre name, has been added to the **All View** in the appointments screen.
Simply hover over the theatre name, at the top of each column, to display the session information for that theatre.



Cancelled Episodes Report

The **Other Notes** field, from the edit appointment screen, has been added to the Cancelled Episodes Report.

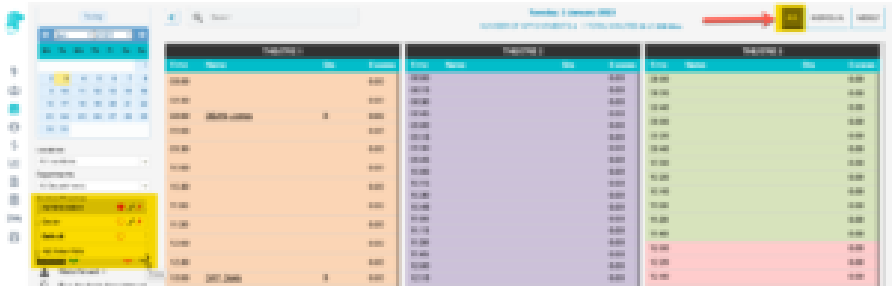


Appointment Custom Views

For customised appointment screen views to hold, when moving in and out of screens, FYDO now has the ability to set a **favourite custom view for each different view type!**
For example:

❤️A favourite **All** View
❤️A favourite **Individual** View
❤️A favourite **Weekly** View

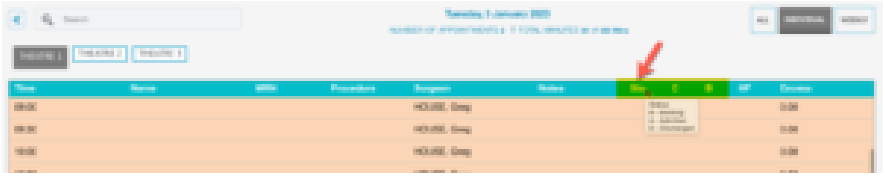
This allows the user to change between custom view types by simply selecting the type in the top right corner. This action will then automatically load the users favourite view for that type.
To implement this change, FYDO will now only show you the available views for the option that you have selected.
E.g., As below, the **ALL** option is selected in the top right, therefore when hovering over the eye icon 👁️, on the left, only the ALL Custom views will be shown.



To set a favourite firstly go into the 'View Type', in the top right corner, and hover over the eye icon 👁️ to see the custom views that are specific to that Type. Then click on the heart ❤️ next to the desired favourite view.

Appointments Screen Hover for Status Description

Users are now able to hover over the **Status (S), Coding (C) & Billing (B)** column titles to show the full description of what the letters that show on the screen represent.



SA Health – ISAAC Data Extraction Amendments

Morphology codes will no longer be included in the ISAAC Data extractions from FYDO, as per their requirements. Any data extractions done prior to this week, that need to be amended, can be rectified by simply re-extracting the data.

Mental Health Same Day BUPA Patients

To increase the acceptance of BUPA same day mental health claims, we have implemented the mapping of service codes for accommodation type items, specified on BUPA agreements.

Bug Fixes

The **EMR** option has been returned to the appointments screen right-click menu.

FYDO Clinic Update 04/01/2023

1st of January MBS & DVA Community Nursing Schedule

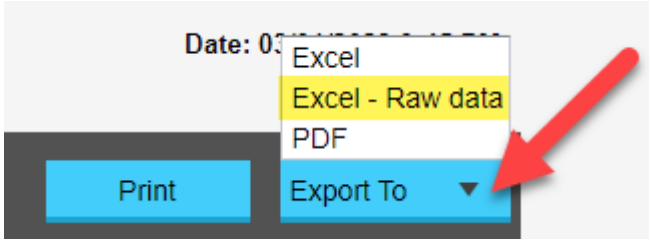
Has been added to FYDO.

For more information about the Medicare Benefits Schedule (MBS) Updates, please visit: http://www.mbsonline.gov.au/internet/mbsonline/publishing.nsf/Content/news-230101

For more information about the DVA Community Nursing Fee Schedule Updates, please visit: https://www.dva.gov.au/providers/health-programs-and-services-our-clients/community-nursing-services-and-providers-0

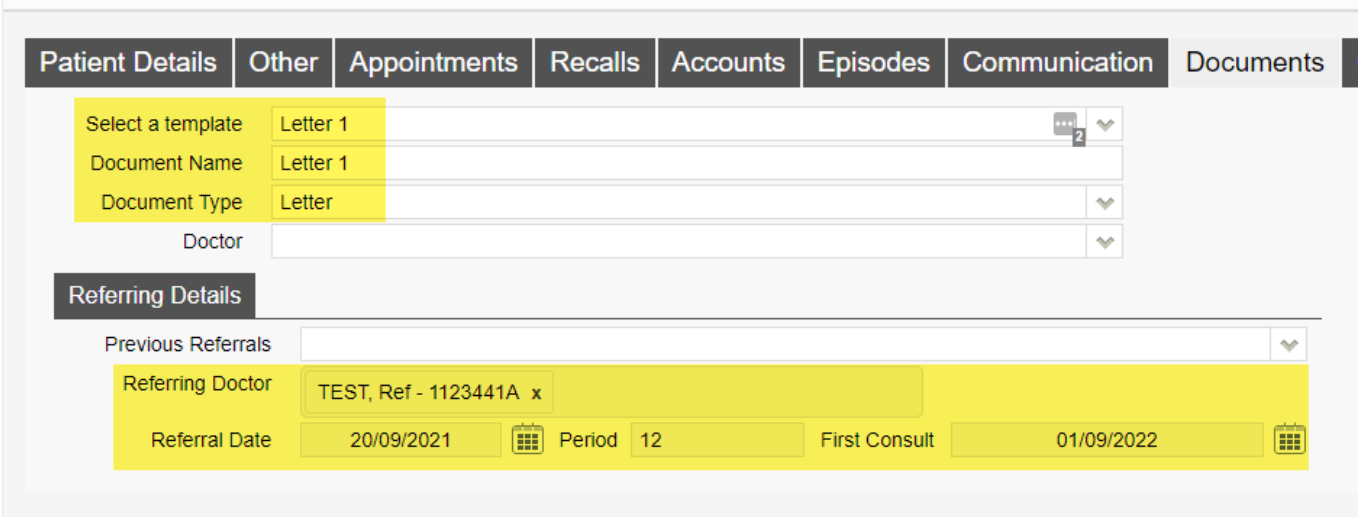
Payments (Clinic) Report

A New **Export To** option has been added to the **Payments (Clinic)** Report. Users are now able to export this report to **Excel – Raw Data** format.



New Letter Defaults

When creating a new letter the **Select a Template, Document Name** and **Document Type** fields will default to the default letter templates details *(Note: users can override the default Document Name and Document Type by typing in or clicking on the fields drop down arrow)*. To set a letter template as the **Default** go to **Settings** > **Templates** > Tick the **Default** tick box of the letter template you want to make the **Default**.



Users will also notice that the **Referring Details** section will automatically prefill to the patients current active referral details.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic

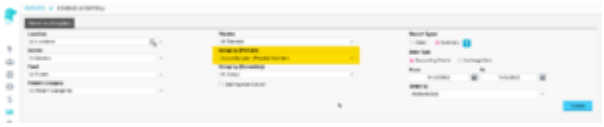
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FYDO Hospital Update – 19/12/2022

Revenue Report – New Options

There has been a new **Group By** option added to the Revenue Report that allows the user to sort the information grouped by **Doctor/Surgeon (Provider Number)**. This will be of assistance for any

facility that has doctors/surgeons entered in their system more than once.



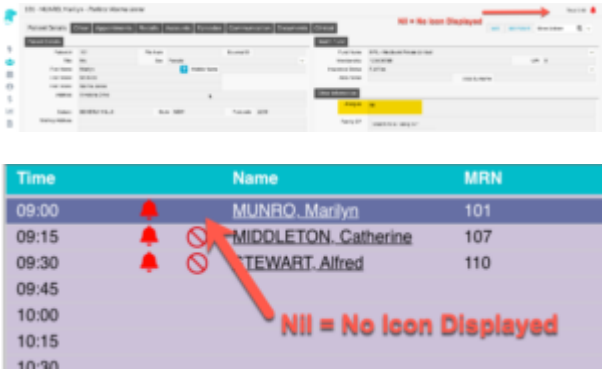
Doctor & Anaesthetist added to all screens

FYDO will now display the doctor/surgeon & anaesthetist names in the heading of all screens. E.g., admission screen, theatre screen, coding screen, clinical indicator screen etc.



Allergies Amendment

FYDO now recognises Nil as not being an allergy. This enables users to acknowledge that they have identified the patient has no allergies, without the alert icon showing on the appointment screen or other screens.



Length of Stay Report – New Option

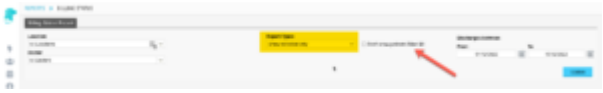
There has been a new option added to the Length of Stay report that allows users to collect data from the **Admission Time** to the **Pre-Operative Time,** and if the pre-operative time is blank, it will then revert to using the **Anaesthetic Start Time.**
This gives users the ability to run 1 report to obtain certain reporting data that they require.



Billing Status Report Addition

There is now an additional feature that is available when running the Billing Status Report. If the **Report Type** is set as **Show not billed only** there is another option that allows the user to omit

episodes that have an invoice raised for $0.



Theatre Utilisation Information

FYDO now shows the user the utilisation minutes & percentage for any given theatre booking. This information can be obtained by finding the desired theatre booking, right clicking & selecting **Edit Roster**.
Once the theatre times have been added for the episodes, the user is given the option to view the information **Based On > Time in Theatre to Time Out of Theatre.** This feature will tell the user:

1. The **Total Number of Minutes** that the session is booked for
2. The **Total Number of Appointments** booked in for that session
3. The **Total Number of Minutes Utilised** for the session
4. The **Percentage of Session that is Utilised**
5. Allows the user to easily navigate to the **Appointment Screen** or the **Theatre Screen**



Additional User Permission Abilities

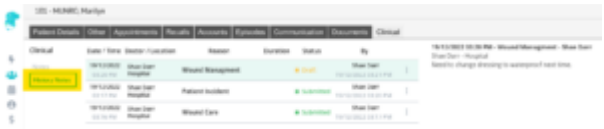
FYDO now allows access to be given to user groups for different types of reports. This allows facilities to give users access to reports that they require, while restricting access to reports that are not necessary for their role.



Clinical Notes now available for hospital users

FYDO hospital users are now able to utilise the **Clinical Notes** function. This feature allows for notes to be added to the patients' file.
Each user can be given access to this feature from **Settings > Users > Select User > Edit > Tick 'Allow Clinical Notes'.** Once given access they can add notes by using the **Clinical** tab in the patients' file using the **Notes** tab.
Notes can be viewed by selecting the **History Notes** tab.





Accommodation Type field for VIC Hospitals

For same day patients', the accommodation type field on the discharge screen will override the admission screen field so that they are matching.

DVA Program Numbers

For Mental Health Facilities, the Program Number field in the appointment no longer needs to be assigned for DVA patients.

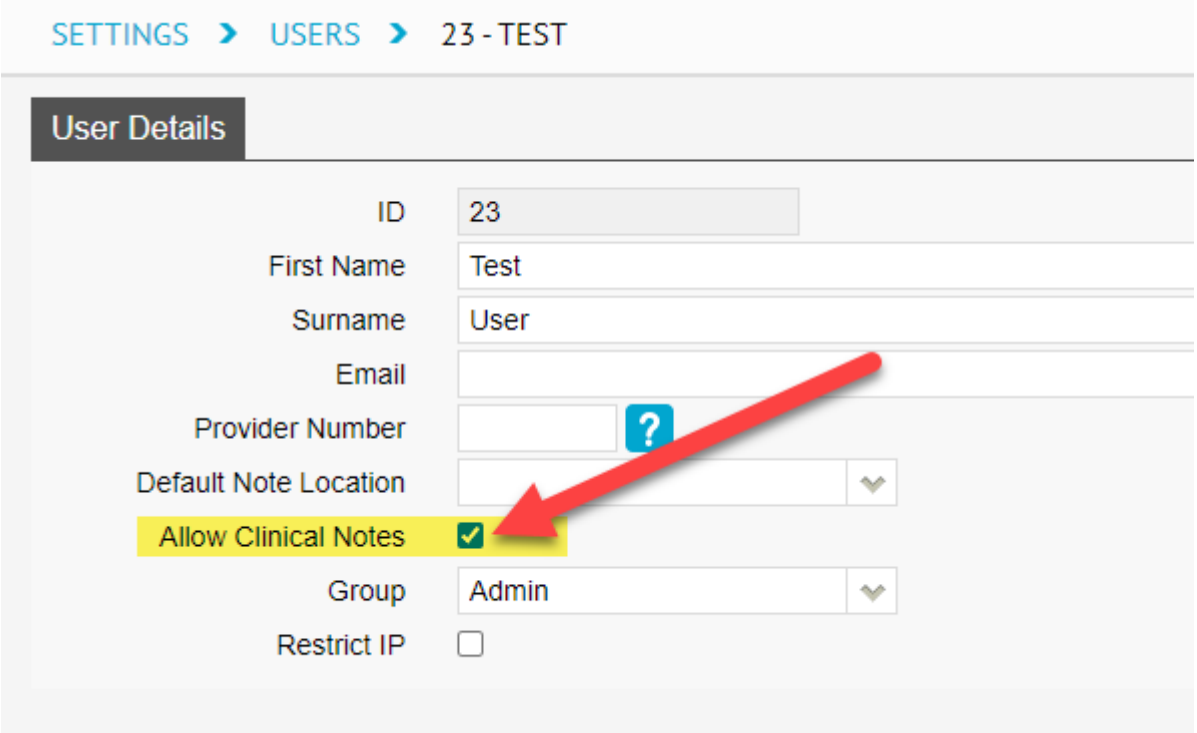
Bug Fixes

The issue with funds, that have no outstanding arrears, showing on the arrears report unnecessarily has now been rectified.

FYDO Clinic Update 19/12/2022

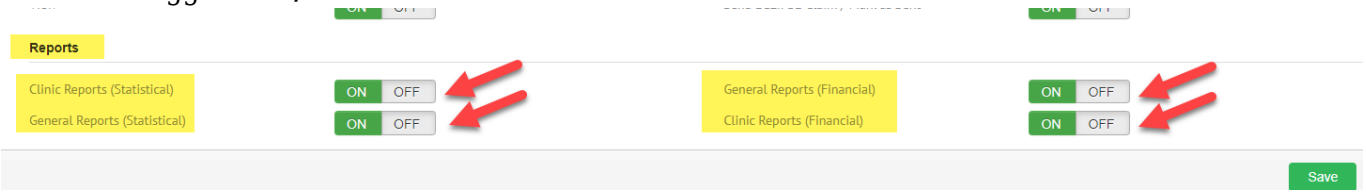
Writing Clinical Notes

All users now have the ability to write **"Clinical notes"**. To enable this function go to **"Settings"** > **"Users"** > Click the blue dropdown arrow at the end of the users line > **"Edit"** > **"Edit"** again > Tick **"Allow Clinical Notes"** > **"Save"**.



Report Permissions

We have introduced new permission options to **“User Groups”** for **“Reports”**. Users can now be restricted/or allowed access to Statistical and Financial **“Reports”.** To modify user permissions go to **“Settings”** > **“User Groups”** > Double click on the group you wish to change permissions for > **“Edit”** > Toggle **“ON/OFF”** > **“Save”**.



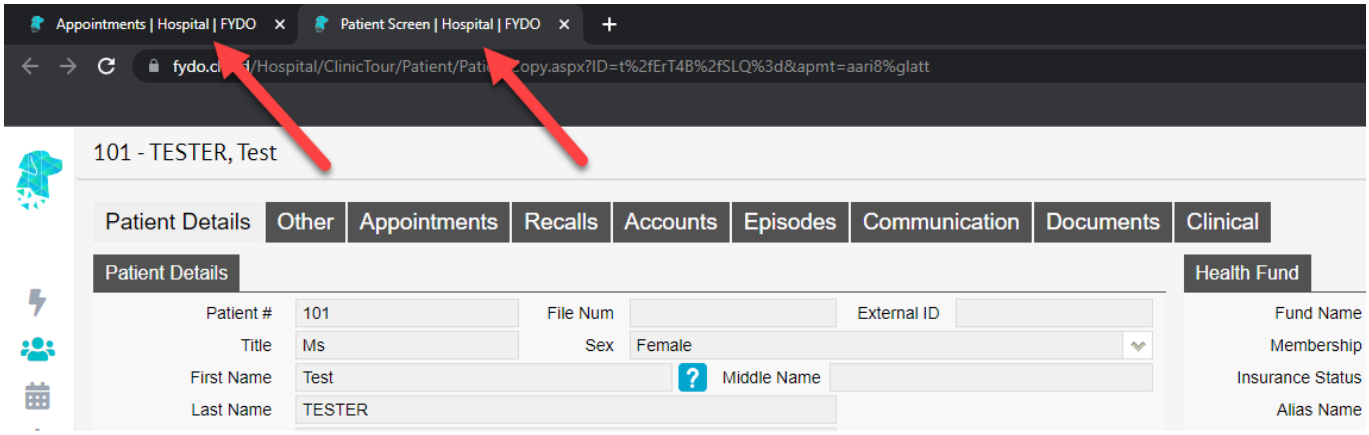
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic

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FYDO Clinic Update 08/12/2022

Opening the Patient Screen

This new feature will open the **“Patient Details”** screen in a new tab which allows the user to return to view the **“Appointments”** screen, in the original tab, without having to close the **“Patient Details”** screen.



Bug Fixes

- The **“Revenue Clinic”** report is now calculating correctly when using date of service as the type.
- Referral expired message no longer showing in error on the patients **“Other”, “Appointments”, “Recalls”, “Accounts”, “Communication”, “Documents”** and **“Clinical”** screens.
- When a new referral is added to an appointment on the **“Appointments”** screen, it will now be reflected in the **“Patient Details”** screen.

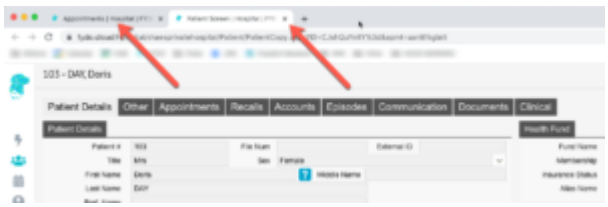
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic

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FYDO Hospital Update – 7/12/2022

Opening the Patient Screen

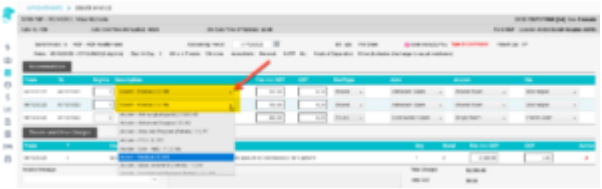
This new feature will open the patient screen in a **new tab** which allows the user to return to view the appointments screen, in the original tab, without having to close the patient screen.



Accommodation Step Down Editing Feature for Overnight Facilities

Users are now able to select the relevant accommodation type for the admission when billing the

episode.
This feature also enables 2 different accommodation types to be billed for the same admission when required.



Discounts by a percentage

Users are now able to apply a percentage discount to any item when creating an invoice.
Right clicking in any of the fee fields will display the **Discount by Percentage** option**.**
Once selected, the user can enter the discount percent that they want to apply (e.g., 5%) and click OK. The original fee will then be reduced by the percentage discount that was applied.



Bug Fixes

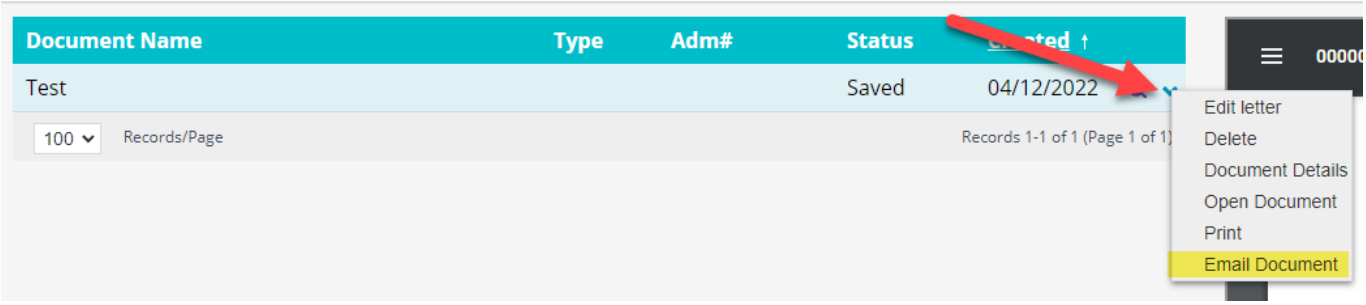
- The **Minimum Balance Function** is now working for the Interactive Arrears Report
- The **On Hold Function** is now working & claims in the 'Claiming Hospital – Not Yet Sent' tab will reflect when claims are **On Hold**
- When a new referral is added to the appointment screen, it will now be reflected in the patient screen

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FYDO Clinic Update 06/12/2022

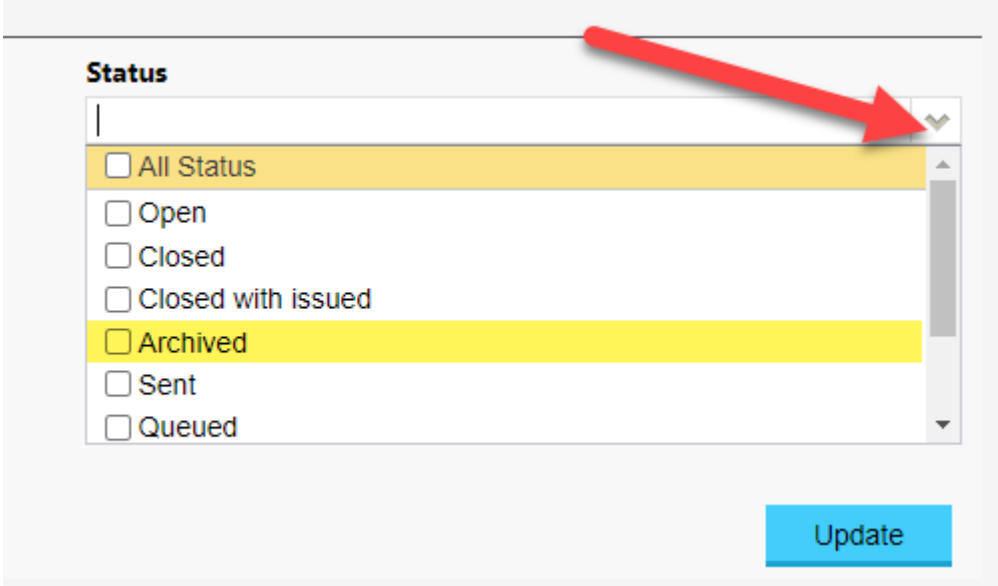
Email Documents

Users now how the ability from the patient "Documents" screen to email documents directly from FYDO. Documents can be sent to the Patient Email, Referring Doctor Email or Doctor Email. Once an option is selected the user will then be able to edit the subject line, add text and override the email address to where the email is to be sent if required. This feature can be turned on by going to "Settings"> "System Config"> "Email Notification".



Batch Listing Report

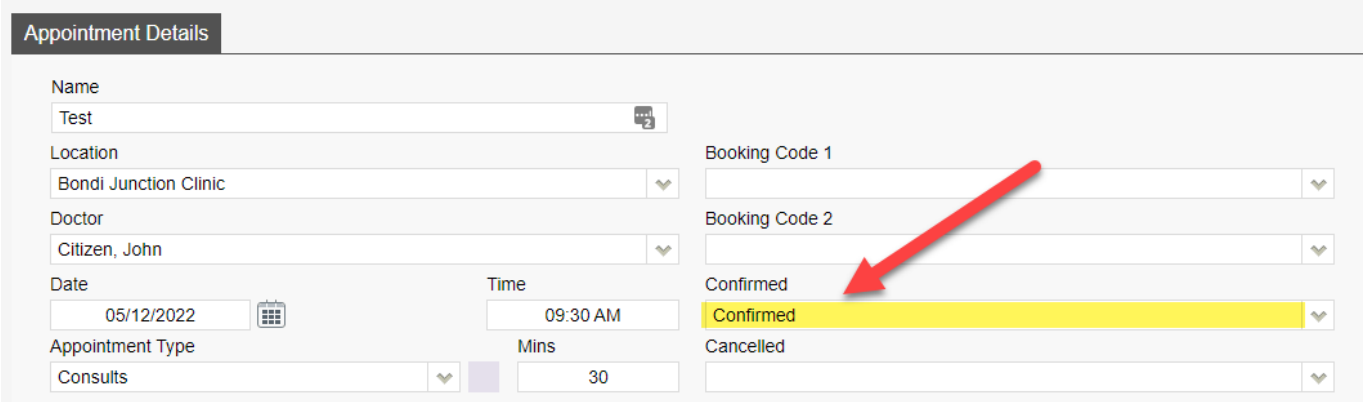
New filter option called "Archived" has been added to the "Batch Listing" report.



Auto Confirm Appointments

We have introduced an auto confirm feature for patient appointments. The "Confirmed" field (if added to your custom view) will automatically change to confirmed with a tick on the appointment book if the patient has replied to the SMS reminder with a Y or Yes. This will also update in the "Appointment Details" screen to show the appointment as "Confirmed".





For previous updates, please visit https://wiki.fydo.cloud/updates-clinic

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FYDO Hospital Update – 5/12/22

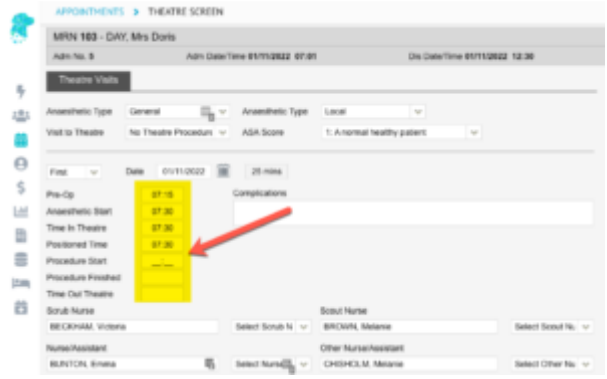
New Search field in History/Episodes Screen

A field has been added to the History/Episodes screen that allows the user to search for an **invoice number** within the patient's episodes.
This has been designed to assist with efficiently locating the desired admission when the patient has a high number of episodes.



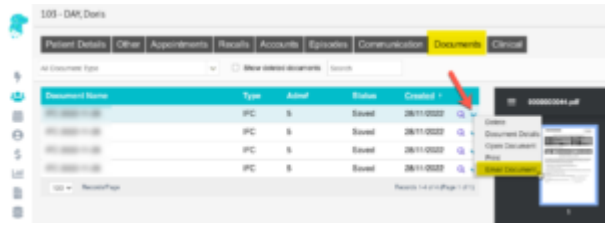
Theatre Screen Automatic Tab

When entering times into the theatre screen the curser will now automatically move to the next field, to enable the user to keep typing the times without having to utilise the tab key (as it functioned in SimDay).



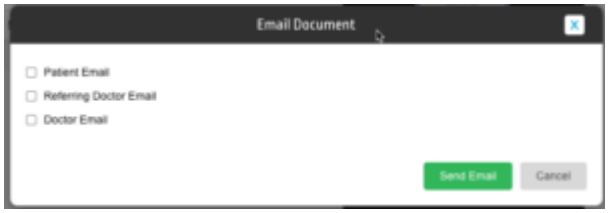
Ability to Email Documents from FYDO

Users are now able to email documents from FYDO. This can be done from the **Documents** Screen by using the little down arrow on the right of the required document.

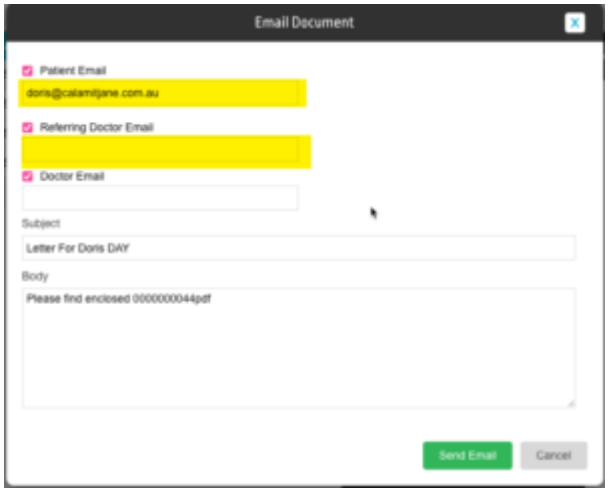


To enable this feature, the facility will first need to set up the sender email details in **Settings > System Configuration.**
Once the require information is entered as above the **Email Document** box will open, giving the option to email:

- The **Patient Email**
- The **Referring Doctor Email**
- The **Doctor Email**



If these email addresses have previously been entered into the system, the email field will pre-populate once a tick box is selected. If the details haven't previously been entered, the user is able to type the require email address in the field.



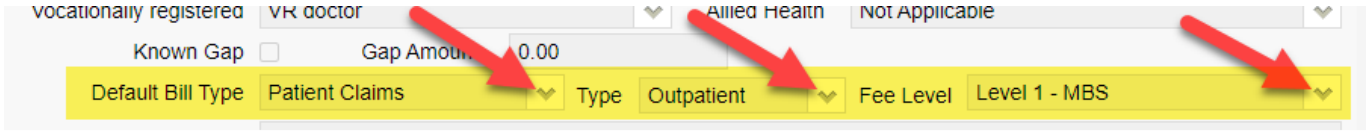
Bug Fixes

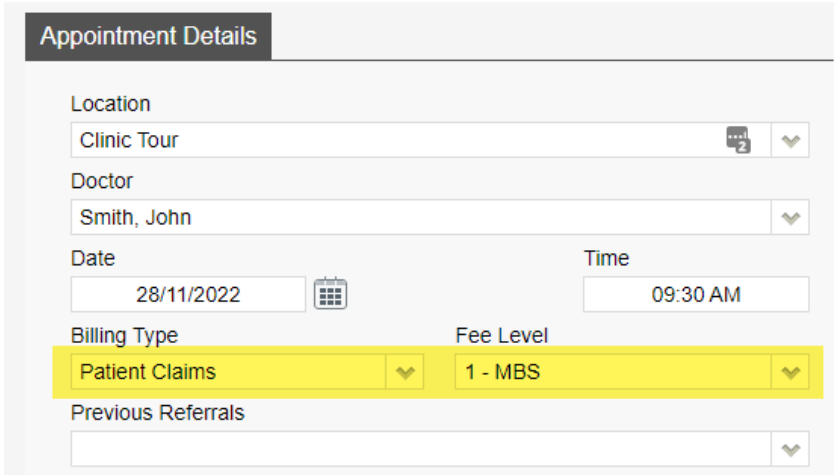
Issue with the ordering of Casebase Multi items has been resolved.

FYDO Clinic Update 28/11/2022

Default Bill Type

Users now have the option to set a “Default Bill Type” for a doctor under the “Doctors” setup. If a “Default Bill Type” is set this will then automatically populate into the “Bill Type” fields when making an appointment. Please note if the patient has a Veterans card this will override the “Default Bill Type”.



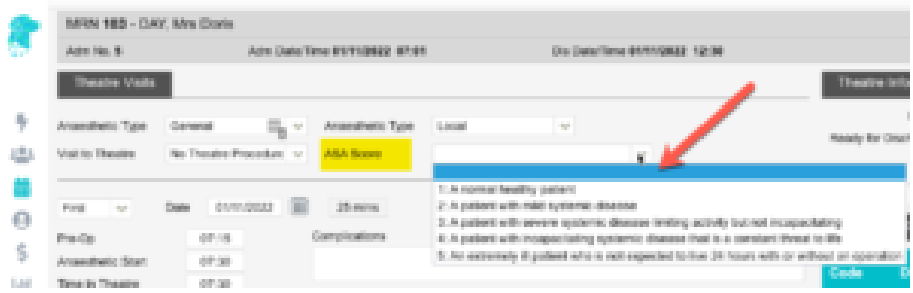


For previous updates, please visit https://wiki.fydo.cloud/updates-clinic

FYDO Hospital Update 28/11/2022

ASA Score field added to Theatre Screen

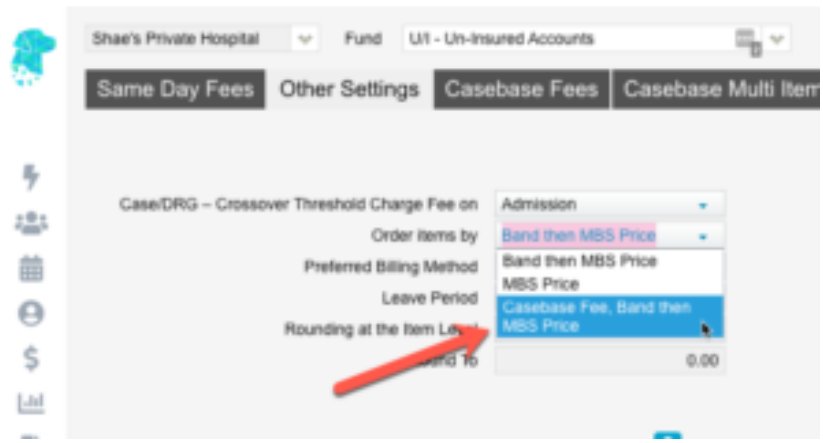
FYDO now has the option to record the **ASA Score** to the **Theatre Screen.**



The statistics on the ASA Score can be obtained using the **Episode Stats** report & exporting it to **Excel – Raw Data.** This allows users to filter or order patients' according to their ASA Score. (Currently in column BR)

Casebase Billing Rule Addition

To accommodate different types of health fund contracts the new billing rule allows items to be ordered by **Casebase fee, Band then MBS Price.**



Webhooks update

When assigning multiple items to an episode, a webhook will now be sent for each item assigned.

Bug Fixes

The issue that users encounter with the documents screen cutting off has now been rectified.