FYDO Hospital Update - 20/03/2025

New User Group Access Levels

We've added new options to the **User Group > Access Levels**, giving facilities greater control over user permissions:

- Create IFC Allows users to generate IFCs
- Create IFC Edit Charges Allows users to make changes to the fees while creating IFCs

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Additionally, new access level options have been introduced for the **Data I/O** function.

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By default, these new options will mirror the current access levels that all users have in FYDO. Facilities can adjust these permissions as needed.

New Unbilled Revenue Report API

A new API has been created, allowing information to be retrieved for the **Unbilled Revenue Report** by **Accrual.**

New Patient Alerts Option

Users can now efficiently access a patient's **EMR** directly from the **Patient Alerts** Screen using the **Right-Click Menu.**

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New Relationship Option

Child is now a pre-populated option when entering information for **Next of Kin, Emergency Contact, Contributor** or **Pick Up Person** information.

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End of Day Banking Improvements

The **MRN** is now displayed in the **End of Day Banking** Report as an additional form of identification.

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FYDO Hospital Update - 13/03/2025

New IFC Template Defaults

Following our announcement earlier this week, we're pleased to confirm that the new feature allowing facilities to have both an **Insured Default Template** and an **Uninsured Default Template** has now been implemented in FYDO.

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Chart Tracking Improvements

We've added a new feature to **Chart Tracking** that allows facilities to **Request** charts. This action works similarly to a **Chart Movement** but adds a special **Request flag**, making it easy for other users to identify which charts need to be collected and where they should be moved within the facility.

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To further enhance this feature, we've made several additions to the **Chart Tracking Report**:

1. Filter Option: Users can filter the report to view All Types, Request Only or None Request.

2. Improved Identification: Requested charts are now easily identifiable on the report.

3. Multi-Select Capability: Users can select multiple entries directly from the report.

4. **Bulk Actions:** A new field allows for multiple charts to be actioned at once to either **Return Bulk Charts** or **Covert Bulk Charts to Loan**.

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Episode Stats Report

A new **Order By** option has been added to the **Episode Stats Report** when run by **Detail.** This option allows patients to be ordered by **Health Fund** followed by **Discharge Date.**

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Waitlist Additions

Users can now add appointments directly from the **Waitlist!** This new feature is available in the **Right-Click Menu** when using the **Appointments Screen.**

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Selecting this option will open a pop-up displaying all **Waitlist patients available for the selected day.** Their mobile phone number is displayed to make it quick and easy to contact the patient if

needed.

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Double-clicking on a patient will initial the **Make Appointment Screen**, where details can be added to complete the booking.

Once the booking is made and the user clicks **Save**, another pop-up will appear, prompting them to decide whether to **Delete from waitlist** and/or **Delete Future Appointments** – ensuring a seamless and efficient transition from Waiting to Booking.

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New Token

A **new token** is available to display information about a patient's **previous admissions.** This token simply indicates whether a patient has had a previous admission with a **Y** (*Yes*) or **N** (*No*). This new token is **<<PatPrevEpi>>** and for a full list of patient tokens please visit our wiki <u>Tokens</u> <u>- Patient - FYDO Wiki</u>

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FYDO Hospital Update - 06/03/2025

New Look Theatre Roster

The **Theatre Roster Screen** is the latest FYDO interface to receive a makeover, aligning with our fresh new look and enhanced features.

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For more details on the functionality of the updated **Theatre Roster** screen, please visit our wiki page:

Theatre Roster - FYDO Wiki

Re-Order Patient Screen

The long-awaited ability to **re-order the Patient Screen** has arrived! Now, you can customise your view to ensure the most important information is always visible. For more information on how this feature works, visit our wiki page: <u>Re-Order Patient Screen – FYDO Wiki</u>

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New IFC Token

A new token is available for use with Informed Financial Consent forms, allowing you to display the **Initials of the User Generating the IFC.**

The token **<<IFCUserI>>** can be used in all IFC Templates. For a full list of IFC tokens, please visit our wiki: Tokens – Informed Financial Consent (IFC Hospital) – FYDO Wiki

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Billing Status Report

A new filter has been added to the **Billing Status Report** when running **Show All - Inv Detail.** This filter allows users to omit specific types of information if required.

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FYDO Hospital Update - 27/02/2025

Payments (Hospital) Improvements

To help prevent accidental duplicate processing of ECLIPSE payments, FYDO will now notify users if they attempt to process a payment that has already been applied. This safeguard reduces errors and ensures greater financial accuracy. Additionally, an audit log will record if a staff member chooses to proceed, after the alert is triggered.

FYDO Hospital Update - 20/02/2025

Inpatient Procedure Schedule Improvements

New fields have been added to the **Inpatient > Procedure Schedule** to enhance the workflow for patients requiring multiple procedures during their stay. These updates allow facilities to list a **Planned Time in Theatre (TIT)** and specify the **Roster** for each procedure, ensuring the correct information is reflected on the theatre lists.

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Handover Report Improvements

The Bed Trackers Handover Report now has the capability to print the **Procedure** details from the patient's **Procedure Schedule**, not just the original booking. The new token to print this information is **<<ProcNotes2>>**. If you require assistance with updating your Handover Report Template, please don't hesitate to reach out to our team.

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Print List Improvements

The **Print List** option for printing a **New Page** has been enhanced to allow facilities to print multiple days at once. With the addition of the **Day** segregation, lists for different days will now be separated, even if the same doctor is scheduled in the same theatre on different days.

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Episode Stats Report Addition

The new **# of Specimens** field from the **Theatre Screen** has now been added to the **Episode Stats > Excel - Raw Data Export** Report.

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Bug Fix

The issue with the **Run Pat Check** function not working in the **Claiming Hospital > Not Yet Sent Tab** has now been resolved.

FYDO Hospital Update - 13/02/2024

New Acute Certificate Report

FYDO now offers a powerful new report designed to streamline **Acute Care Certificate** requirements for overnight facilities. The **Acute Certificate Report** provides a comprehensive list of admitted inpatients, displaying exact dates when certificates are required based on the admission date. It includes key details such as **Start Day**, **Adjusted Length of Stay** and **Length of Stay** to help you stay on top of compliance.

Equipped with FYDO's signature **Right-Click Menu**, this interactive report makes it easier than ever to efficiently manager certification obligations.

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Patient Alerts

Our all-new **Patient Alerts** feature has already been enhanced! You now have the option to automatically tick the **Pre-Admission Contacted** checklist item when marking the **Patient Alert** as **Completed**, making the process even more efficient!

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Incomplete Report

A new filter has been added to the **Incomplete Report** to allow it to be filtered by **Patient Category.**

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FYDO Clinic Update - 07/02/2025

Clinical Notes Templates

A new access level now governs **Clinical Notes Templates**. This access level inherits the settings already assigned to the **User Group** for **Templates**.

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For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update - 06/02/2025

Theatre Screen Makeover

The **Theatre Screen** has been refreshed to align with the new, crisp FYDO look. All existing fields and information remain available, but with an improved layout and workflow. The most notable change is the relocation of the **Theatre Complete** tick box to a more appropriate position.

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Theatre Screen Pathology

The **Pathology** field in the **Theatre Screen** has been updated to allow for more accurate documentation of pathology collection, including the **Pathology Company** and **Number of Specimens.**

- For procedures without pathology, simply check the **Pathology Nil** tick box.
- If pathology was collected, users can select the pathology company from the **Pathology** drop down and document the **# of Specimens** collected.

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To streamline data entry in the **Pathology** field, pathology companies can be pre-added via **Settings** > **Pathology Providers**, reducing the need for manual entry. However, the field also supports free text if required.

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Tokens for Pathology fields

< << Specimen>>

• If **Pathology Nil** is ticked, this token will display "NIL"

 \circ If a number is entered in **# of Specimens**, this token will reflect that number

• <<Path>>

 $\circ\,$ This token will display the text entered in the Pathology field

Pathology can be set as a mandatory field if you want to ensure pathology information is entered when the **Theatre Complete** checkbox is selected. To enable this, go to **Settings > System Configuration** and select **Make Pathology Mandatory.** This action can be performed by anyone in your facility with the appropriate access levels.

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Clinical Notes Templates

A new access level now governs **Clinical Notes Templates**. This access level inherits the settings already assigned to the **User Group** for **Templates**.

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Excess/Deposit Screen

The **Uninsured** Field from the **Edit Appointment** Screen will now be displayed on the **Excess/Deposit** Screen, making it easier to identify **out-of-pocket costs**.

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FYDO Clinic Update - 24/01/2025

Patient Audits

Additional audit logs have been added when amendments are made to the patient screen. New logs include:

- Preferred Name
- Title
- Pronoun
- Home Phone
- Work Phone
- Mobile
- Email
- DOB Estimate

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New Token

We've now added a **Due Date** token for invoices. This new token will automatically calculate an invoice due date based on the invoice accounting period date + xxx number of days.

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To add a **Due Date** to invoices, download the required invoice templates, add the token **<<InvDueDate>>** and then upload the updated templates back into FYDO.



Next, specify the number of days from the invoice date until it is due. Navigate to **Settings > System Configuration** and enter the desired value in the "Invoice Due In Days" field.

Clinic		
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Invoice Group Mandatory		
Patient Claims mode	Store and Forward	*
Claiming Payment Date		
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FYDO will now automatically calculate and apply accurate due dates to invoices!

If you need assistance setting up the **Due Date** token, our friendly FYDO support team is here to help! Feel free to reach out to us via: **Email:** support@alturahealth.com.au **Phone:** (02) 9632 0026

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update - 24/01/2025

Make / Edit Appointment Screen

The **Make Appointment** and **Edit Appointment** screens have been refreshed! They contain all the same information but feature a new design to enhance efficiency and streamline workflow.

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Theatre Booking Screen

The FYDO **Theatre Booking Screen** has received a makeover! With a fresh new look, it's now easier to read and navigate, aligning perfectly with our updated style!

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Bed Tracker Additions

As part of our ongoing development of **Statistical Discharges**, facilities can now identify these on the **Bed Tracker**. New colours have been introduced to distinguish **Statistical Discharge**, **Statistical Admitted** and **Leave**.

This feature is designed to assist facilities that accommodate long-stay patients.

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Patient Audits

Additional audit logs have been added when amendments are made to the patient screen. New logs include:

- Preferred Name
- Title
- Pronoun
- Home Phone
- Work Phone
- Mobile
- Email
- DOB Estimate

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Unbilled Revenue Report

The Admission Number is now included in the Unbilled Revenue Report > Excel - Raw Data Export.

Refund Adjustment Improvements

An improvement has been made to the **Adjustments**, enabling facilities to add their own **Refund Adjustment Types** while still assigning a payment type to these adjustments.

To implement this feature, facilities must add an **Adjustment Type** assigned to **Payments**, ensuring the name including the word "Refund".

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