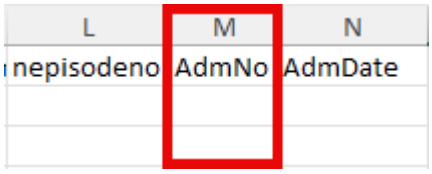
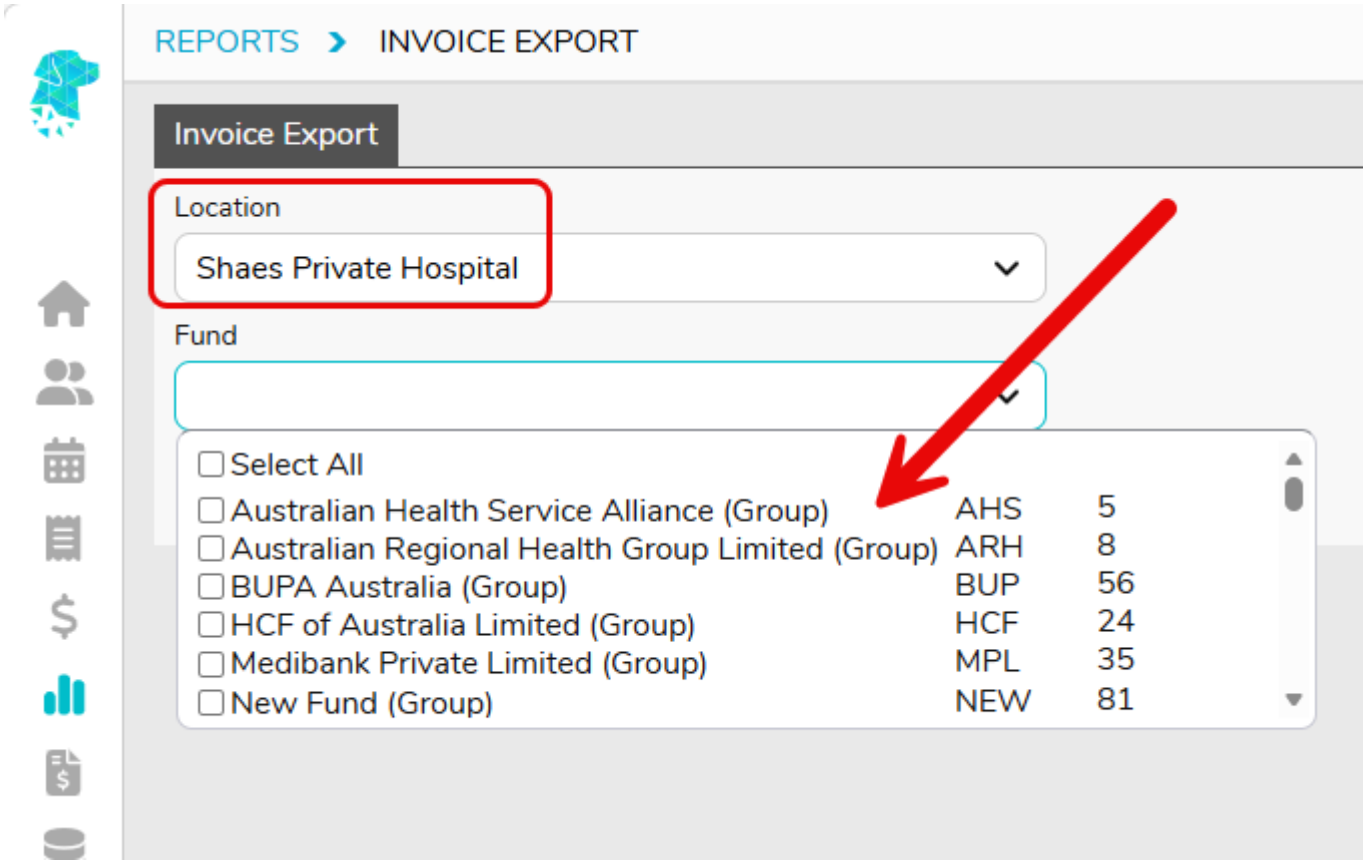
FYDO Hospital Update – 30/04/2026

Invoice Export Report Addition

In **Reports > Invoice Export**, FYDO has now added the **Admission Number**, which can be located in **Column M**.



The **Invoice Export** Report can now also be run for Fund Groups. Ensure the facility is selected in the **Location** field, for the fund groups to be an option in the **Fund** dropdown.



FYDO Clinic Update – 23/04/2026

Claims Import – Automated Batch Submission

For clients using Claims Import, Medicare and DVA batches will now be automatically submitted after importing, removing the need to manually send batches via Claiming Medical.

What this means for you:

- No more manually sending Medicare and DVA batches
- Reduced risk of missed or delayed submissions
- This update will run seamlessly in the background, with no action required from your side.

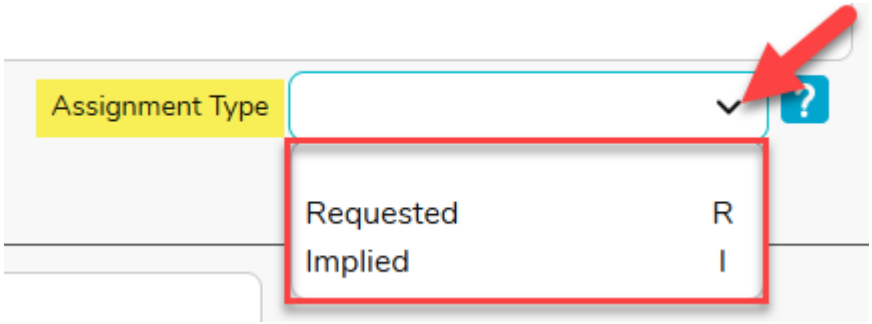
Please note:
We still recommend reviewing the Claiming Medical screen after importing to ensure all batches have been successfully submitted and no issues have occurred.

New Field in Doctor Setup

In preparation for the 1st of July 2026 Assignment of Benefit changes to Simplified Billing, we have introduced a new field within the Doctor Setup called **Assignment Type**.

This field can be defaulted to:

- **R – Requested**
- **I – Implied**



This field will be blank by default and can be configured now in preparation for the 1st of July 2026.

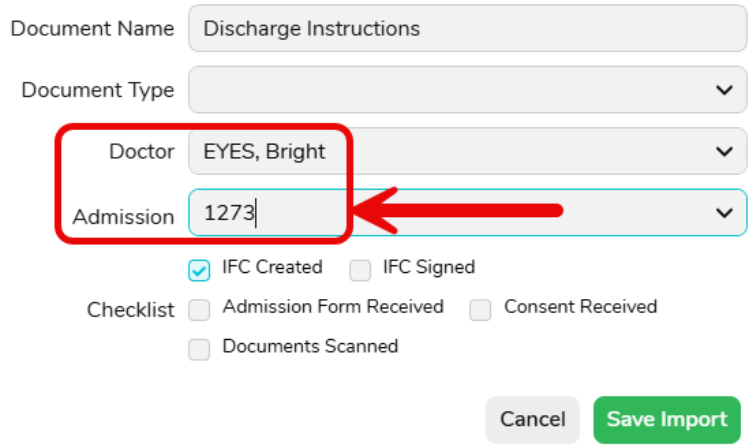
For more information on these changes, please visit [Improving the assignment of benefit process | Australian Government Department of Health, Disability and Ageing]

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 23/04/2026

Document Improvement

When a document is imported, scanned, edited, or a new letter is created, the system will now automatically populate the doctor field once an admission date is selected.



API Update

The previously communicated API page size cap and rate limit restrictions have been implemented. Further API changes will be taking place in the near future that will also require hospitals involvement/feedback. Further information on this will be communicated in the coming weeks.

FYDO Clinic Update – 16/04/2026

Arrears Report Enhancement

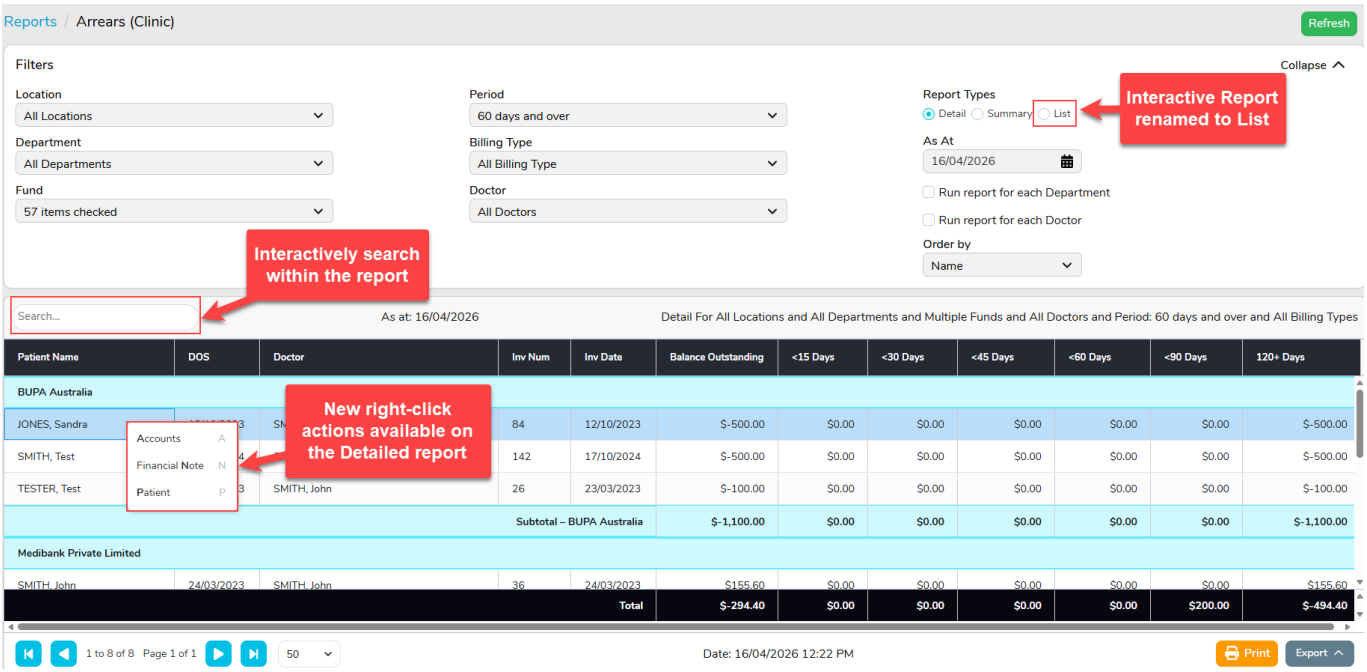
We have enhanced the underlying reporting framework for the Arrears Report.

As part of this update, the report now features a refreshed design and improved performance, with no changes to existing data or reporting capabilities.

The **Interactive** report type has been renamed to **List**, as both the Detailed and Summary reports are interactive.

The **Detailed** report has been enhanced with new right-click actions, allowing users to quickly add a financial note, navigate to the patient's Accounts tab, or open the Patient Details screen directly from within the report.

In addition, a new search bar is now available across all Arrears report types, making it easier to interactively search and locate data directly on-screen.



More report enhancements are on the way as we continue to modernise and improve reporting across FYDO.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

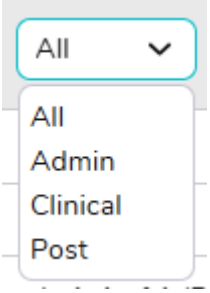
FYDO Hospital Update – 16/04/2026

PreAdmit Addition

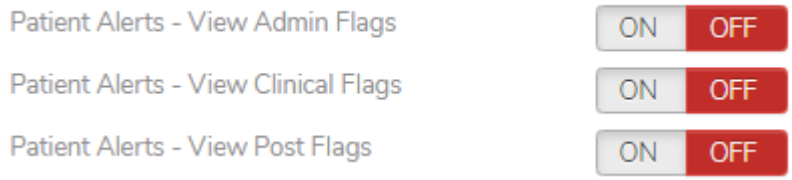
Users can request a default setting to be set up to automatically include or exclude the HC21, while still retaining the flexibility to manually select or deselect the HC21 when completing the IFC.

Patient Alerts Improvement

An **"All"** view has now been introduced in Patient Alerts, allowing users to see all alerts rather than only those applicable to a specific group. Patient Alerts will now default to the **"All"** view when opened.



Additionally, permissions have been implemented within User Groups for each type of patient alert, including Admin, Clinical, Post and All.



New Permissions

Permissions have now been introduced to control the ability to split invoices and reallocate transactions within Episodes. These permissions are enabled by default, so you will need to review and manually disable them for any user groups where this access should be restricted.



Performance Optimisation

Performance improvements have been implemented for the monthly view in Theatre Rosters, resulting in a more efficient and responsive user experience.

FYDO Hospital Update – 09/04/2026

Doctors Credentialing Alerts

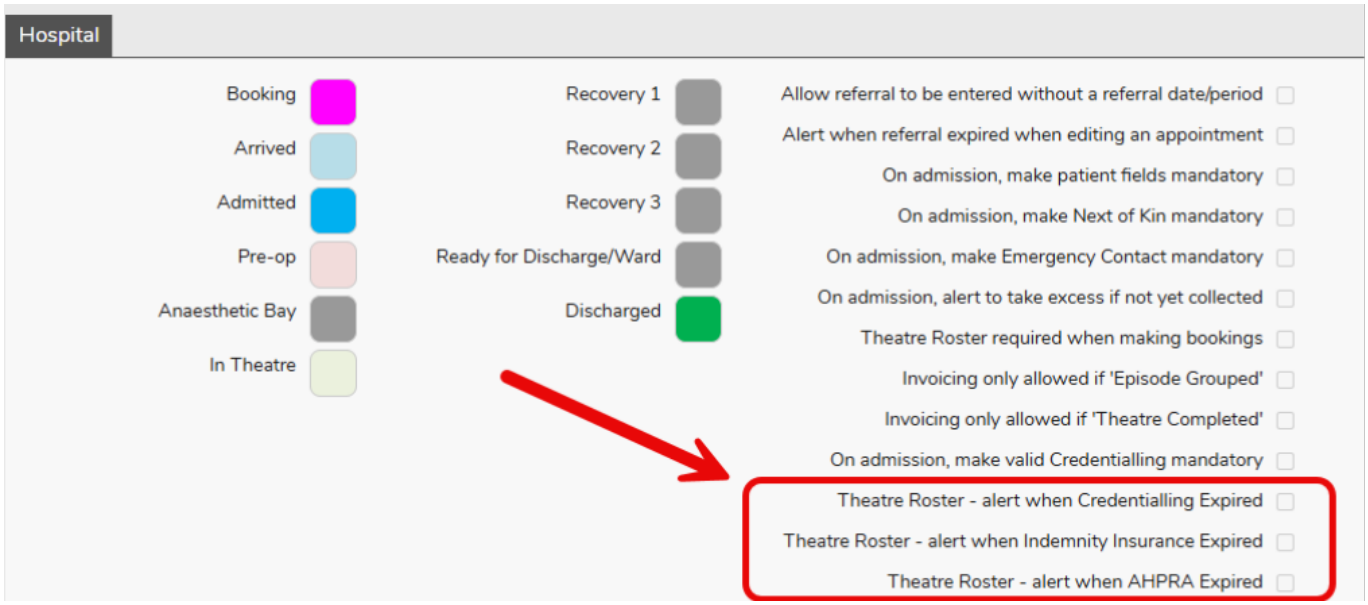
Staying on top of doctor credentialing just got easier.

FYDO's latest update introduces smart alerts to help you catch expired or soon-to-expire credentials **before** they impact your theatre bookings.

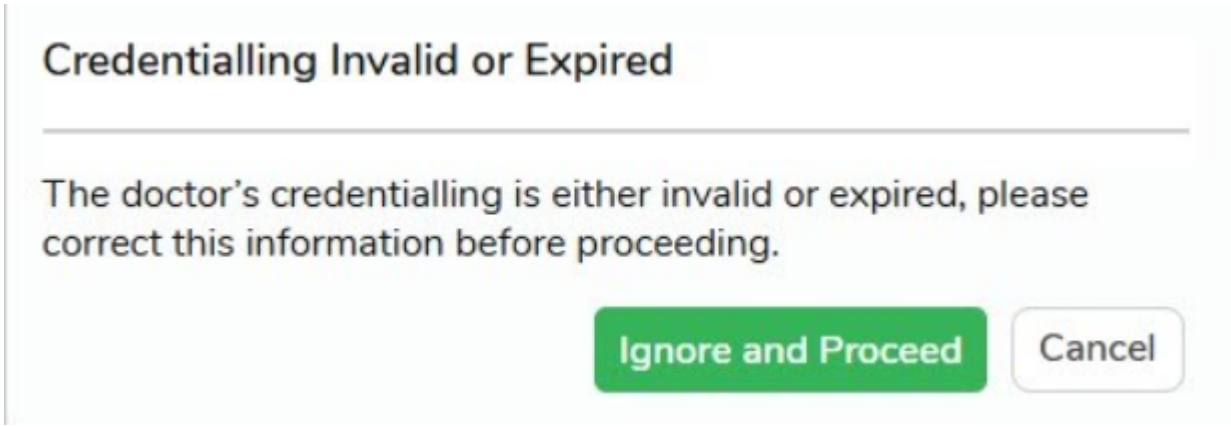
You can enable these alerts under:
Settings > System Configuration > Hospital

Available alerts:

- Theatre Roster – Credentialing expired
- Theatre Roster – Indemnity insurance expired
- Theatre Roster – AHPRA registration expired



Why this matters:
Once enabled, you'll see a pop-up alert when creating a theatre booking if a doctor's credentials are invalid or due to expire within **ONE** month, helping you avoid last-minute disruptions and stay compliant with ease.



Prosthesis – MMA ECLIPSE Mapping Code & User Permissions

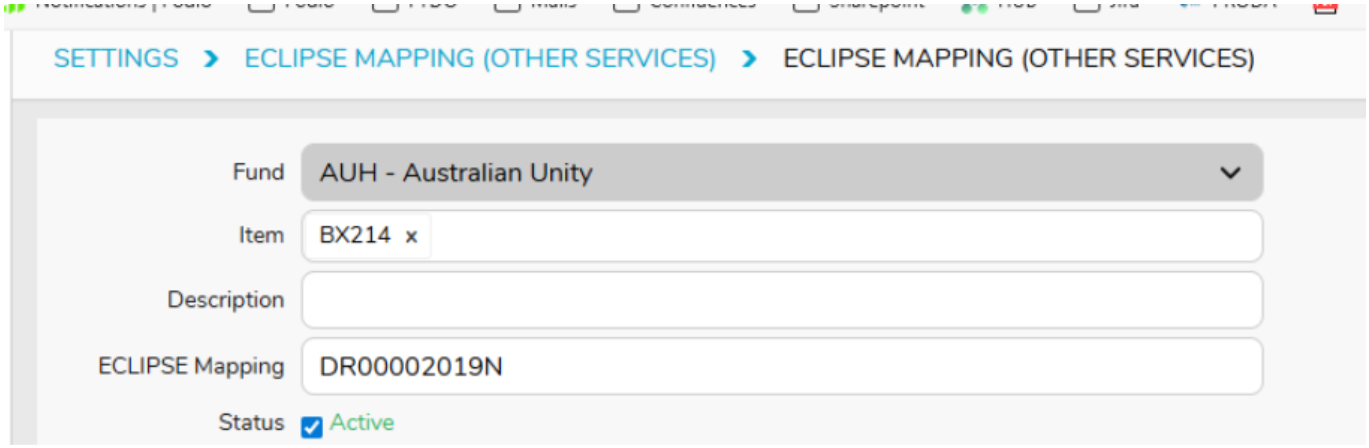
From **1 November 2025**, some health funds (e.g. NIB, ARHG) required the use of **MMA ECLIPSE mapping codes** for certain items.

Hospitals are now required to submit **IHC miscellaneous mapping codes** for applicable items, instead of using the standard PX codes.

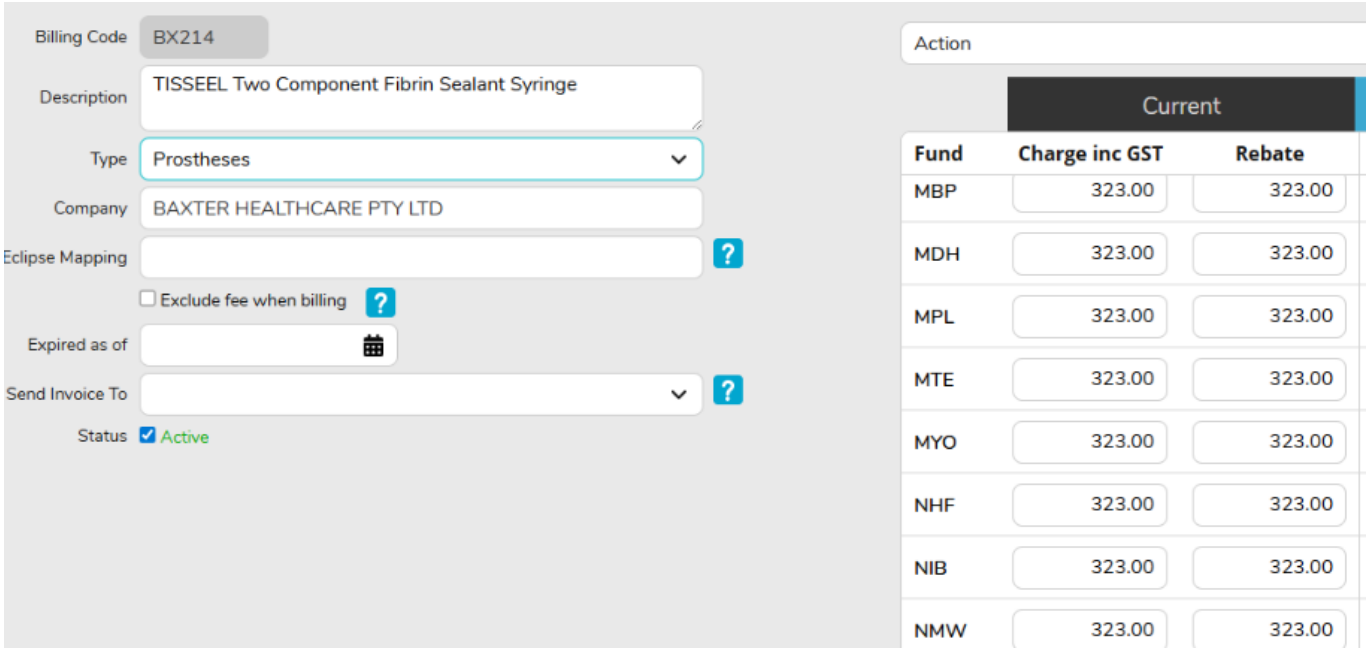
Additionally, some items are no longer valid under the latest Prescribed List of Medical Devices and Human Tissue Products – Private Healthcare Australia (PHA)

What this means for you:

- You'll need to apply the new **DR mapping code** via the updated menu when working with relevant funds or fund groups.



- Ensure fees are correctly maintained and aligned with agreed fund-specific rates.



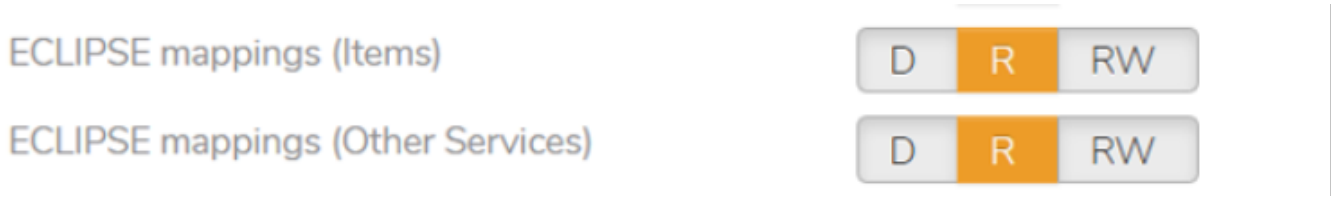
New Permissions Available

Under **User Groups > Settings General**, you'll now see:

- ECLIPSE Mappings (Items)

- ECLIPSE Mappings (Other Services)

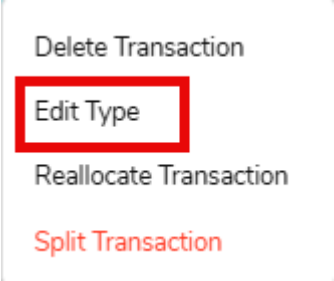
Good news- these permissions will automatically inherit from your existing ECLIPSE mapping access, so no additional setup is required.



FYDO Hospital Update – 02/04/2026

Payment Enhancement

FYDO now allows you to edit the transaction type if it was entered incorrectly. For example, if a patient paid via EFTPOS but it was recorded as Credit Card, you can now correct this by going to **Episodes > right-click on Payment> Edit Type**.



There are also guardrails in place. If end-of-day banking has already been completed, or if the account period is locked, you won't be able to change the transaction type. A pop-up alert will appear to advise you in these cases.

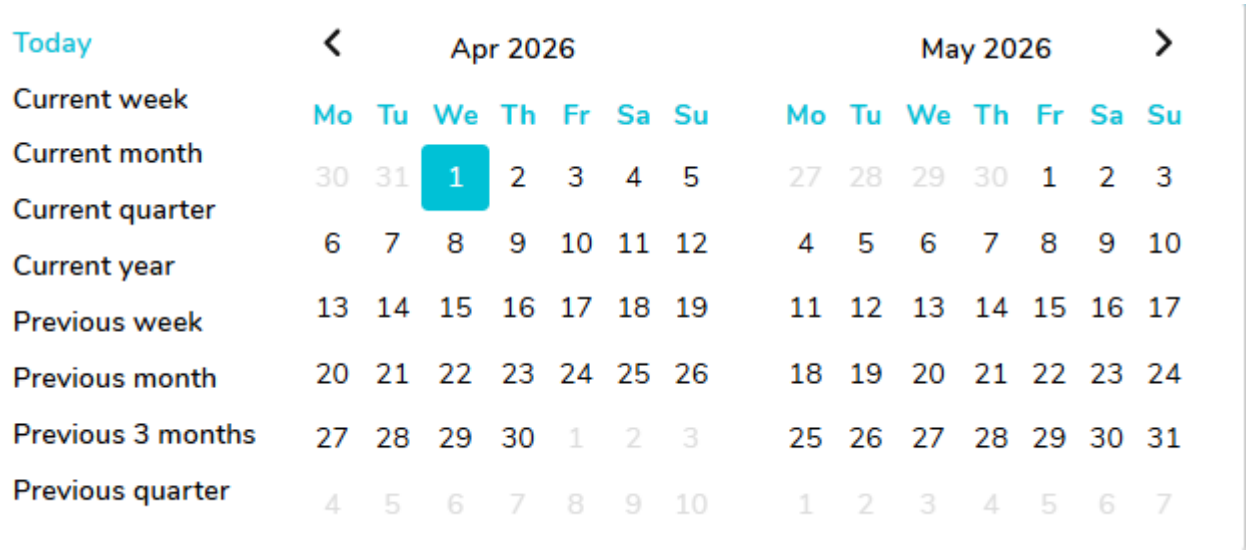
Additionally, under **User Groups > Hospital Episode**, there is a "Change Transaction Type" permission. This is set to OFF by default, so it will need to be enabled for any users who require access to this feature.



Reports Improvement

FYDO has standardised the calendar to start the week on a Monday and aligned the layout across all of the following reports:

- Adjustments
- Billing Status
- GST
- Appointments
- Cancelled Appointments



Appointments Report Addition

FYDO has now added item numbers to the Appointments Reporting export (Raw Data). Up to 10 items will now be displayed across columns BN–BW.

BN	BO	BP	BQ	BR	BS	BT	BU	BV	BW
MBS1v1	MBS2v1	MBS3v1	MBS4v1	MBS5v1	MBS6v1	MBS7v1	MBS8v1	MBS9v1	MBS10v1

Patient List Optimisation

We've implemented further performance improvements to the Patient List screen. In addition to the performance improvements, we have also included sorting capabilities across all columns.

These updates form part of our broader initiative to optimise system performance, reduce response times, and enhance overall usability across the platform.

Patient MRN Optimisation

We have also implemented further performance improvements around searching for patients using the MRN.

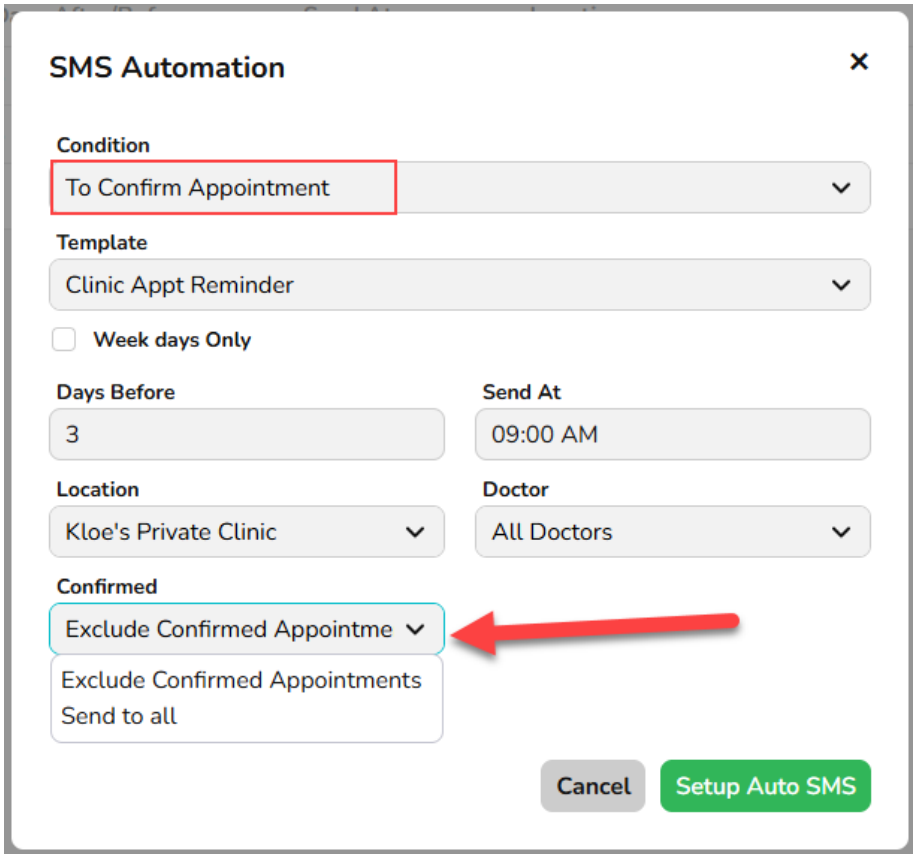
These updates form part of our broader initiative to optimise system performance, reduce response times, and enhance overall usability across the platform.

FYDO Clinic Update – 26/03/2026

SMS Automation Enhancement

When setting up an **SMS Automation**, "**To Confirm Appointment**", users are now able to decide

if the automated SMS is sent to **all patients** *(new option)* or only sent to patients that have **not yet confirmed** *(historic function of the To Confirm Appointment Automated SMS)*..



Utilising the new **Confirmed** field, the user will be able to set the automation to:

- **Send to all** and the SMS Automation will be sent to all bookings regardless of their confirmation status.
- **Exclude Confirmed Appointments** and the SMS Automation will only be sent to patients that are yet to confirm their appointment.

This ensures that patients can receive an SMS and reply to it, then also receive an additional SMS for a separate reason.

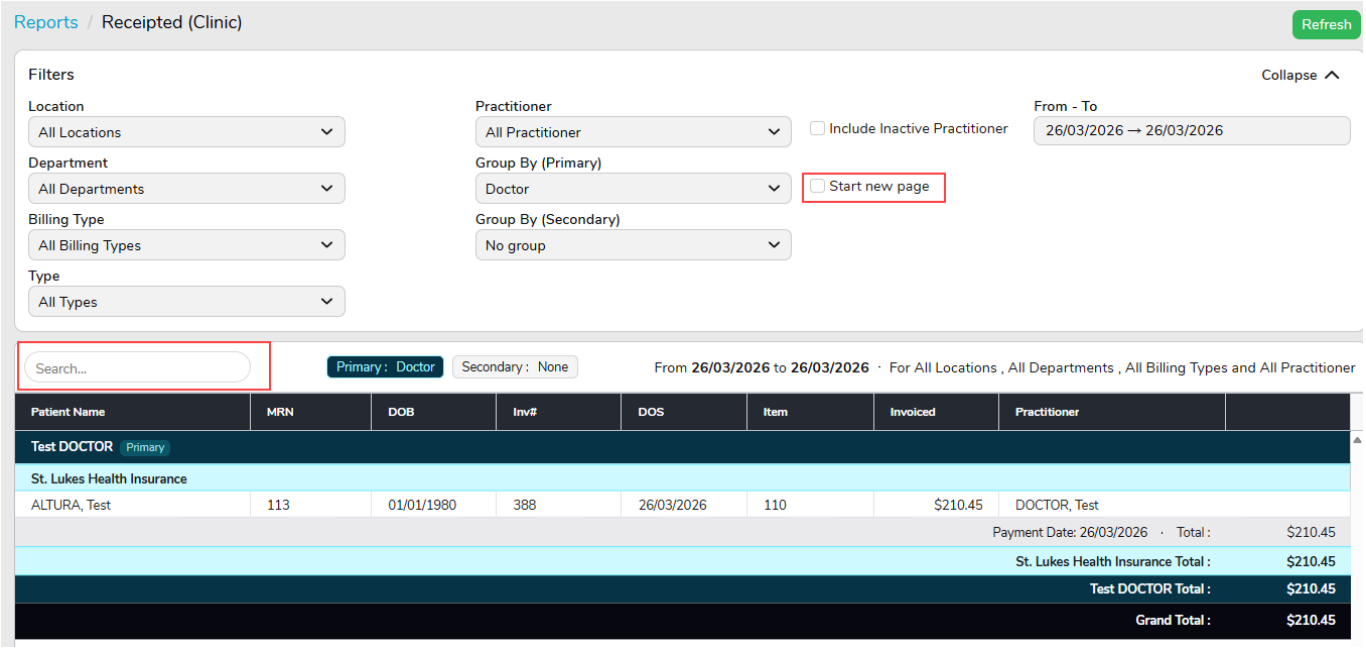
Receipted Report Enhancement

We have enhanced the underlying reporting framework for the **Receipted Report**.

As the first Clinic report to receive this upgrade, this update introduces a refreshed design and faster performance, with no changes to existing data or reporting capabilities.

A new search bar has also been introduced, allowing users to interactively search for data directly within the report on-screen.

Report layout options have been simplified by replacing the previous **“Run report for each Doctor”** and **“Run report for each Department”** tick boxes with a single **“Start New Page”** option. This will begin a new page for each Doctor or Department, depending on the selection in the **Group By (Primary)** filter.



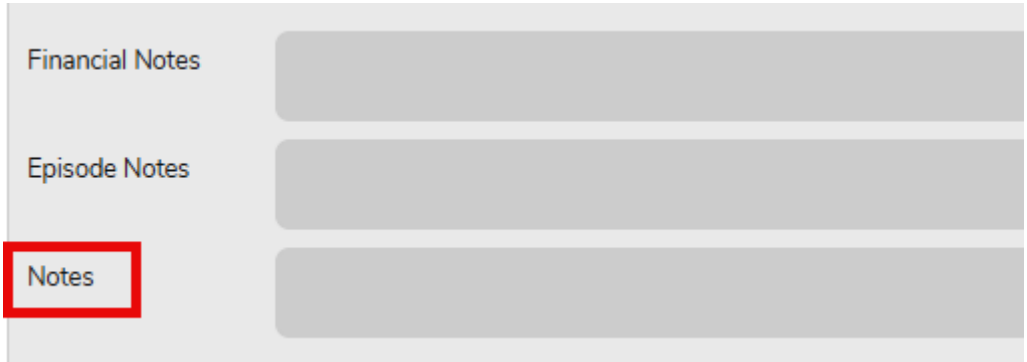
More report enhancements are on the way as we continue modernising reporting across FYDO.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 26/03/2026

Billing Screen Addition

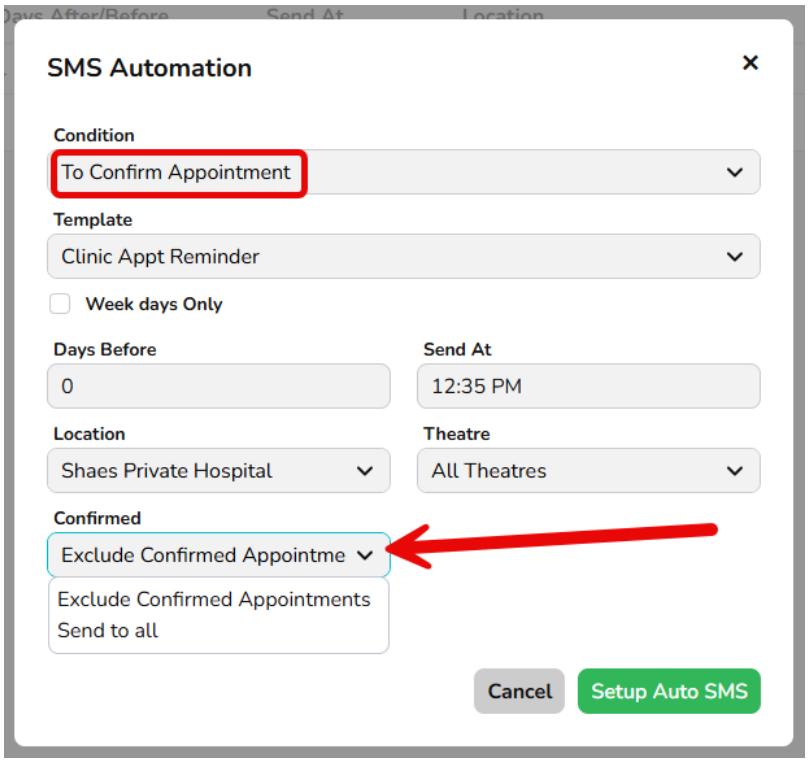
When creating an invoice, FYDO now display any notes entered on in the **Notes** section on the **Theatre Screen**. This ensures all relevant information is clearly displayed in one place, reducing the risk of omissions during the billing process.



SMS Automation Enhancement

When setting up an **SMS Automation**, "**To Confirm Appointment**", users are now able to decide if the automated SMS is sent to **all patients** *(new option)* or only sent to patients that have **not yet**

confirmed *(historic function of the To Confirm Appointment Automated SMS).*



Utilising the new **Confirmed** field, the user will be able to set the automation to:

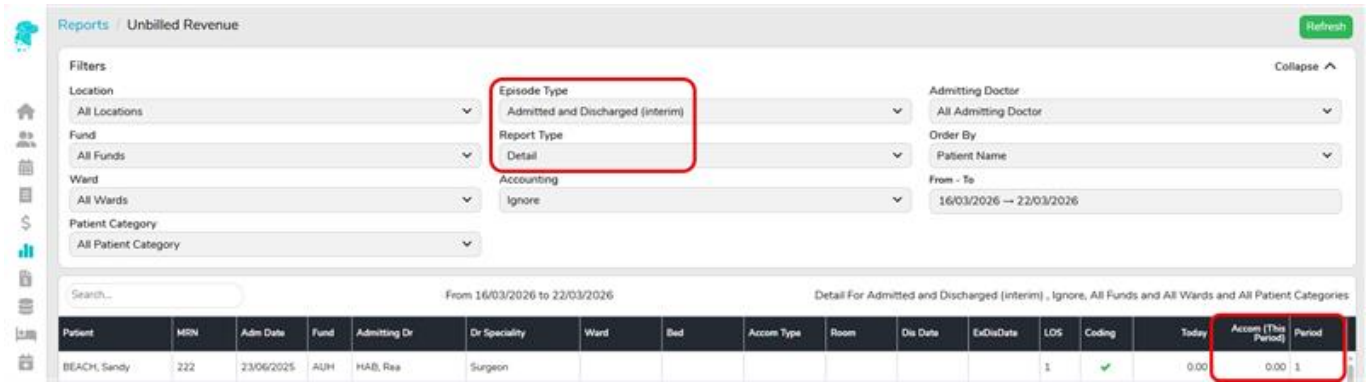
- **Send to all** and the SMS Automation will be sent to all bookings regardless of their confirmation status.
- **Exclude Confirmed Appointments** and the SMS Automation will only be sent to patients that are yet to confirm their appointment.

This ensures that patients can receive an SMS and reply to it, then also receive an additional SMS for a separate reason.

Unbilled Revenue Improvement

An addition has been made to the **Unbilled Revenue** to obtain **Interim Revenue** data. This allows facilities with long stay patients to view revenue within a specific period. For example, if a patient was admitted in January and discharged in March, running the report for February will display only the revenue accrued during February.

To use this correctly, set the **Episode Type** to *Admitted and Discharged (Interim)* and ensure the report is run in **Detailed** format.



This functionality is particularly useful for long-stay patients, as it allows you to identify the portion of accrued revenue within a selected reporting period.

IHI Check Box Function

The IHI Check button retrieves the patient's IHI number, status, and last updated date, and it now automatically triggers the patient webhook. This means the updated IHI details are now sent without needing to manually edit and re-save the patient record.

FYDO Clinic Update – 19/03/2026

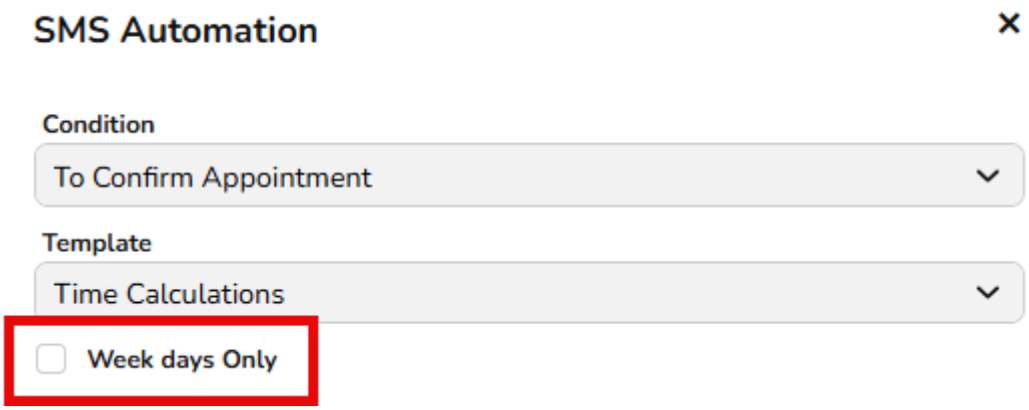
Automated SMS Addition

A checkbox has been added under **Settings > SMS Automation** to enable SMS messages to be sent on weekdays only.

If "**Week days Only"** is not selected, FYDO will function as it always has. For example, if an automated SMS is scheduled for **1 day prior to the procedure**, a patient booked for Monday will receive their SMS on Sunday.

However, if "**Week days Only"** is selected, the same SMS will instead be sent on the **preceding Friday** for a patient booked on Monday.

The same is also applicable for the **Post Discharge** Automated SMS type for SMSs scheduled following the patients discharge.



Logs Improvement

FYDO has introduced an audit log for item numbers within **Settings > Logs**. This enhancement enables users to track when items are added, removed, or marked as inactive.

OPV On Import

We've introduced a new option for claims import clients to run an OPV check on import files prior to claims being imported to FYDO.

- FYDO will automatically flag any patients who fail the OPV check
- Errors are identified before submission
- Users can correct and re-import claims

This feature is optional. If you'd like it turned on for your clinic, please contact our Support Team and we'll enable it for you.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/