

# [FYDO Hospital Update - 22/08/2024](#)

## **Bed Tracking - Handover Report**

Additional options have been given to enhance the **Print Handover** feature in **Bed Tracking**. Users can now **Exclude Empty Beds** and print this report by **Ward**.



The patients **Status**, eg Booking, Admitted etc, can now be printed on the **Handover** Report using the token <<epistatus>>



## **Rehab Screen Improvements**

The Rehab Screen is now available for Ambulatory Pathway 4, providing a streamlined solution for meeting AROC data extraction requirements.



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# [FYDO Hospital Update - 15/08/2024](#)

## **Chart Tracking Capabilities**

Our newly enhanced Chart Tracking feature now allows you to assign statuses such as **Active**, **Inactive**, **Archived** or **Destroyed**.



## **Episode Stats Report**

The **Arrival Time**, recorded when a patient is marked as '**Arrived**', has been added to the **Episode Stats Report > Excel - Raw Data Export**.



## **Podiatric Procedure Claim Default**

Hospitals that facilitate Podiatric surgeries can now default all claims to Paperbase, reducing the number of ECLIPSE rejections.

To do this, go to **Settings > Doctors** and select **Podiatric** in the **Type** field.



By default, all claims for these doctors will be set to Paperbase when the invoice is raised. However,

you can still manually amend this setting on a claim-by-claim basis when raising the invoice.



## Outstanding Debt Alert

Facilities can now set an alert to flag patients with significant outstanding balances when booking appointments. This feature can be configured in **Settings > System Configuration** by entering a value to the '**Alert when making an appointment if money outstanding > than.....**' field.



An alert will be displayed if the patient being selected for a booking has an outstanding balance that exceeds the specified amount.



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## [FYDO Clinic Update - 08/08/2024](#)

### New Entitlement Card Fields

FYDO now has the capacity to list up to four **Entitlement Cards** with the new feature button **+Add new entitlement card** visible when editing the Patient Screen.

**New tokens** will need to be added to any forms that generate this information from FYDO. So please let us know if you have a form that requires amendment, and we can assist.



### Occupation Field

A new field has been added to FYDO to document a patients **Occupation** for clinics that collect this data.



### Bug Fixes

- Doctors Email Addresses can now be viewed again
- Doctors Files can now be added again
- The Expiry Date for Entitlement Cards is no longer a mandatory field

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For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

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# [FYDO Hospital Update - 08/08/2024](#)

## Chart Tracking Capabilities

**Phase 2** of this feature has now been implemented, allowing facilities to add their own personalised “Chart Locations”. To make tracking Medical Records easier, this information can be added under **Settings > Chart Locations**.



A new **User Group Access Level** has also been added to allow or restrict the ability to add new Chart Locations.



## Handover / Bed Tracker Report

Hospitals are now able to generate a Handover List from the Bed Tracking to assist in hospital workflow. Whether you call it a Clinical Handover Sheet, Critical Handover Sheet, Bed Tracking Report, or something completely different, this template is accessible from the **Bed Tracking** screen by selecting **Print Handover**. Plus, it can be designed and customised to suit your hospital’s requirements, giving you the information that you need!



## Unbilled Revenue API

Unbilled Revenue data can now be produced using the new FYDO API, as follows:  
<https://fydo.cloud/Webhooksapi/Api/Report/GetUnbilledRevenueData>

## Bug Fixes

- Doctors Email Addresses can now be viewed again
- Doctors Files can now be added again
- The Expiry Date for Entitlement Cards is no longer a mandatory field

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# [FYDO Hospital Update - 31/07/2024](#)

## Chart Tracking Capabilities

Facilities are now able to track charts with FYDOs new **Chart Tracking** tab.

**Phase 2** of this feature will allow facilities to add “Locations”, for around their hospital, to list where the Medical Record currently is.



## New Entitlement Card Fields

FYDO now has the capacity to list up to four **Entitlement Cards**. With the new feature button **+Add new entitlement card** visible when editing the Patient Screen.

**New tokens** will need to be added to any forms that generate this information from FYDO. So please let us know if you have a form that requires amendment, and we can assist.



## Occupation Field

A new field has been added to FYDO to document a patients **Occupation** for facilities that require the collection of that data.



## Open Access Flag

Facilities will now be able to identify **Open Access** referrals, with the new tick box to allow this information to be documented on the **Make/Edit Appointment** Screen.

**Phase 2** of this development will be to add this information to reports.



## DRG Contract Additions

We have updated our billing engine rules, to cater for complex, long-stay, DRG contracts.

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## [FYDO Hospital Update - 11/07/2024](#)

### New Menu Design

We're thrilled to announce that our Main Menu has received a fresh, new look! While it remains as functional and easy-to-use as ever, we have enhanced the design to provide you with an even more enjoyable experience.



## Additional Referring Doctor Fields

Users are now able to document additional **Phone Numbers** for the Referring Doctors, with the introduction of 2 new fields. These can be found in Settings > Referring Doctors.



## [FYDO Hospital Update - 04/07/2024](#)

### Additions to the DRG Fee Set Up

To assist with complex DRG Health Fund contracts, we have implemented additional fields to improve our simplified billing. There are now 3 steps down fields available for Long Stay 'LS' with 'from' and 'to' days.

DRG	Sameday Rate	IP Rate	SS Trim	SS Fee	LS 1 From	LS 1 To	LS 1 Fee	LS 2 From	LS 2 To	LS 2 Fee	LS 3 From	LS 3 To	LS 3 Fee	TFR Trim	TFR Disc
801A	1,000.00	2,000.00	1	500.00	10	15	400.00	16	20	300.00	21	25	200.00	0	0.00

### Additions to the Length of Stay Report

The Length of Stay Report can now be generated based on **Booking Time** to **Pre-Op Time**.



### Additions to Mandatory Fields

Gender has been added as a mandatory requirement for WA, VIC and TAS submission. If the 'On admission, make patient fields mandatory' feature is enabled in your System Configuration, a warning will pop up if this is missing from the patient screen on admission.

Allow referral to be entered without a referral date/period

Alert when referral expired when editing an appointment

Invoicing only allowed if 'Theatre Completed'

**On admission, make patient fields mandatory**

On admission, alert to take excess if not yet collected

Theatre Roster required when making bookings

Invoicing only allowed if 'Episode Grouped'

On admission, make Next of Kin mandatory

On admission, make Emergency Contact mandatory

**Mandatory Fields**

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The following is missing from the patient screen:

- Gender

Please go back to the patient screen and enter missing information

[Go to Patient screen](#)

## New Webhook Fields Added

Episode webhooks now have the PreAdmissionContacted and PostDischargeContacted fields with True or False values.

## Bug Fixes

The issue some users were experiencing with amending the DVA Casebase Fee Set Up has been resolved.

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## [FYDO Hospital Update - 27/06/2024](#)

### 1<sup>st</sup> July National Procedure Banding Update

By the 1<sup>st</sup> of July, the National Procedure Bandings update will be loaded into FYDO. All new items will be added, along with any amendments to the National Banding.

# 1<sup>st</sup> July Prescribed List / Prostheses Update

By the 1<sup>st</sup> of July, the Other Services update will be loaded into FYDO. All new items will be added, and all fees amended.

## Additions to the Unbilled Revenue Report

To further enhance the Unbilled Revenue Report, facilities will now be able to view the **Admitting Doctor**, **Doctor Speciality**, and **Coding Status** of each episode. The **Provisional DRG** feature in the Edit Appointment screen can now be utilised for **inpatients** with DRG-based health fund contracts to generate more accurate revenue predictions.

The screenshot shows the 'Unbilled Revenue' report interface. It includes filter sections for Location (Hospital & NSW), Fund (MEDIBANK PRIVATE LIMITED), Episode Type (Admitted and Discharged), Ward (All Wards), Report Type (Summary), Patient Category (Inpatient), Admitting Doctor (All Admitting Doctor), Order By (Patient Name), and From Date (19/06/2024). Below the filters is a table titled 'ACSS Michelle Staging' with the subtitle 'Unbilled Revenue Report (Summary)'. The table data is as follows:

Patient	MRN	Adm Date	Fund	Admitting Dr	Dr Speciality	Type	LO	Coding	Total	Accom	Theatre	Casebase	DRG	Other
GRYLLS, Bear	596	20/06/2024	MPL	CRAWFORD, Darlene	Endocrinology	I/P	6		0.00	0.00	0.00	0.00	0.00	0.00
PAN, Peter	1944	19/06/2024	MPL	CHRISTIAN, Louisa abc	Surgeon	I/P	7		13,000.00	0.00	0.00	0.00	13,000.00	0.00
Total Patients 2									Total : 13,000.00	0.00	0.00	0.00	13,000.00	0.00

## New Fields added to Theatre Roster API

The `getTheatreScheduleSyncList` API has been updated to include additional fields from the theatre roster. These new fields are:

- "ReasonForDelayedStart": ""
- "ReasonForDelayedStartDesc": ""
- "ReasonForDelayedFinish": ""
- "ReasonForDelayedFinishDesc": ""

## [FYDO Clinic Update - 20/06/2024](#)

### Practice Enhancements

Clinics are now able to easily print address labels for Practices from **Settings > Practices**. The **Practice Email Address** can now also be documented.



## Religion added to Patient Screen

Clinics are now able to document a patient's **Religion** in the Patient Screen.



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For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

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# [FYDO Hospital Update - 20/06/2024](#)

## Religion added to Patient Screen

Facilities are now able to document a patients **Religion** in the Patient Screen.



## Practice Enhancements

Facilities are now able to easily print address labels for Practices from **Settings > Practices**.  
The **Practice Email Address** can now also be documented.

