

[FYDO Clinic Update - 08/08/2024](#)

New Entitlement Card Fields

FYDO now has the capacity to list up to four **Entitlement Cards** with the new feature button **+Add new entitlement card** visible when editing the Patient Screen.

New tokens will need to be added to any forms that generate this information from FYDO. So please let us know if you have a form that requires amendment, and we can assist.



Occupation Field

A new field has been added to FYDO to document a patients **Occupation** for clinics that collect this data.



Bug Fixes

- Doctors Email Addresses can now be viewed again
- Doctors Files can now be added again
- The Expiry Date for Entitlement Cards is no longer a mandatory field

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Hospital Update - 08/08/2024](#)

Chart Tracking Capabilities

Phase 2 of this feature has now been implemented, allowing facilities to add their own personalised "Chart Locations". To make tracking Medical Records easier, this information can be added under **Settings > Chart Locations**.



A new **User Group Access Level** has also been added to allow or restrict the ability to add new Chart Locations.



Handover / Bed Tracker Report

Hospitals are now able to generate a Handover List from the Bed Tracking to assist in hospital workflow. Whether you call it a Clinical Handover Sheet, Critical Handover Sheet, Bed Tracking Report, or something completely different, this template is accessible from the **Bed Tracking** screen by selecting **Print Handover**. Plus, it can be designed and customised to suit your hospital's requirements, giving you the information that you need!



Unbilled Revenue API

Unbilled Revenue data can now be produced using the new FYDO API, as follows:
<https://fydo.cloud/Webhooksapi/Api/Report/GetUnbilledRevenueData>

Bug Fixes

- Doctors Email Addresses can now be viewed again
- Doctors Files can now be added again
- The Expiry Date for Entitlement Cards is no longer a mandatory field

[FYDO Hospital Update - 31/07/2024](#)

Chart Tracking Capabilities

Facilities are now able to track charts with FYDOs new **Chart Tracking** tab. **Phase 2** of this feature will allow facilities to add "Locations", for around their hospital, to list where the Medical Record currently is.



New Entitlement Card Fields

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New tokens will need to be added to any forms that generate this information from FYDO. So please let us know if you have a form that requires amendment, and we can assist.



Occupation Field

A new field has been added to FYDO to document a patients **Occupation** for facilities that require the collection of that data.



Open Access Flag

Facilities will now be able to identify **Open Access** referrals, with the new tick box to allow this information to be documented on the **Make/Edit Appointment** Screen.

Phase 2 of this development will be to add this information to reports.



DRG Contract Additions

We have updated our billing engine rules, to cater for complex, long-stay, DRG contracts.

[FYDO Hospital Update - 11/07/2024](#)

New Menu Design

We're thrilled to announce that our Main Menu has received a fresh, new look! While it remains as functional and easy-to-use as ever, we have enhanced the design to provide you with an even more enjoyable experience.



Additional Referring Doctor Fields

Users are now able to document additional **Phone Numbers** for the Referring Doctors, with the introduction of 2 new fields. These can be found in Settings > Referring Doctors.



[FYDO Hospital Update - 04/07/2024](#)

Additions to the DRG Fee Set Up

To assist with complex DRG Health Fund contracts, we have implemented additional fields to

improve our simplified billing. There are now 3 steps down fields available for Long Stay 'LS' with 'from' and 'to' days.

DRG	Sameday Rate	IP Rate	SS Trim	SS Fee	LS 1 From	LS 1 To	LS 1 Fee	LS 2 From	LS 2 To	LS 2 Fee	LS 3 From	LS 3 To	LS 3 Fee	TFR Trim	TFR Disc
801A	1,000.00	2,000.00	1	500.00	10	15	400.00	16	20	300.00	21	25	200.00	0	0.00

Additions to the Length of Stay Report

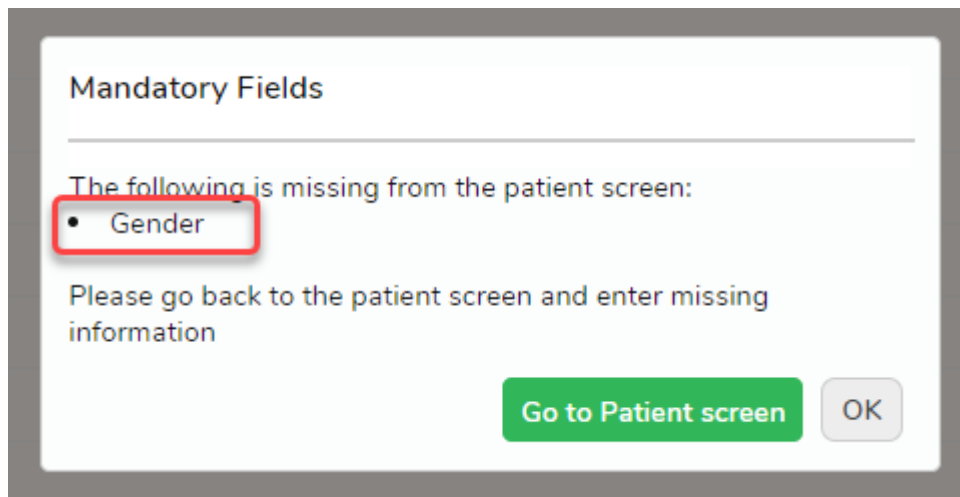
The Length of Stay Report can now be generated based on **Booking Time to Pre-Op Time**.



Additions to Mandatory Fields

Gender has been added as a mandatory requirement for WA, VIC and TAS submission. If the 'On admission, make patient fields mandatory' feature is enabled in your System Configuration, a warning will pop up if this is missing from the patient screen on admission.

- Allow referral to be entered without a referral date/period
- Alert when referral expired when editing an appointment
- Invoicing only allowed if 'Theatre Completed'
- On admission, make patient fields mandatory**
- On admission, alert to take excess if not yet collected
- Theatre Roster required when making bookings
- Invoicing only allowed if 'Episode Grouped'
- On admission, make Next of Kin mandatory
- On admission, make Emergency Contact mandatory



New Webhook Fields Added

Episode webhooks now have the PreAdmissionContacted and PostDischargeContacted fields with True or False values.

Bug Fixes

The issue some users were experiencing with amending the DVA Casebase Fee Set Up has been resolved.

[FYDO Hospital Update - 27/06/2024](#)

1st July National Procedure Banding Update

By the 1st of July, the National Procedure Bandings update will be loaded into FYDO. All new items will be added, along with any amendments to the National Banding.

1st July Prescribed List / Prostheses Update

By the 1st of July, the Other Services update will be loaded into FYDO. All new items will be added, and all fees amended.

Additions to the Unbilled Revenue Report

To further enhance the Unbilled Revenue Report, facilities will now be able to view the **Admitting Doctor**, **Doctor Speciality**, and **Coding Status** of each episode. The **Provisional DRG** feature in the Edit Appointment screen can now be utilised for **inpatients** with DRG-based health fund contracts to generate more accurate revenue predictions.

REPORTS > UNBILLED REVENUE

Unbilled Revenue

Location: Hospital & NSW
Fund: MEDIBANK PRIVATE LIMITED
Episode Type: Admitted and Discharged

Ward: All Wards
Report Type: Summary
Patient Category: Inpatient

Admitting Doctor: All Admitting Doctor
Order By: Patient Name
From Date: 19/06/2024

ACSS Michelle Staging
Unbilled Revenue Report (Summary)
As at 26/06/2024 Episode Type - Admitted and Discharged, Funds = MEDIBANK PRIVATE LIMITED and All Wards and Patient Categories = Inpatient

Patient	MRN	Adm Date	Fund	Admitting Dr	Dr Speciality	Type	LO	Coding	Total	Accom	Theatre	Casebase	DRG	Other
GRYLLS, Bear	596	20/06/2024	MPL	CRAWFORD, Darlene	Endocrinology	I/P	6		0.00	0.00	0.00	0.00	0.00	0.00
PAN, Peter	1944	19/06/2024	MPL	CHRISTIAN, Louisa abc	Surgeon	I/P	7		13,000.00	0.00	0.00	0.00	13,000.00	0.00
Total Patients 2									Total : 13,000.00	0.00	0.00	0.00	13,000.00	0.00

Unbilled Revenue (Summary)-ACSSMichelleStaging Page 1 of 1 Date 26/06/2024 2:12 PM

New Fields added to Theatre Roster API

The **getTheatreScheduleSyncList** API has been updated to include additional fields from the theatre roster. These new fields are:

- "ReasonForDelayedStart": ""
- "ReasonForDelayedStartDesc": ""
- "ReasonForDelayedFinish": ""
- "ReasonForDelayedFinishDesc": ""

[FYDO Clinic Update - 20/06/2024](#)

Practice Enhancements

Clinics are now able to easily print address labels for Practices from **Settings > Practices**. The **Practice Email Address** can now also be documented.



Religion added to Patient Screen

Clinics are now able to document a patient's **Religion** in the Patient Screen.



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[FYDO Hospital Update - 20/06/2024](#)

Religion added to Patient Screen

Facilities are now able to document a patients **Religion** in the Patient Screen.



Practice Enhancements

Facilities are now able to easily print address labels for Practices from **Settings > Practices**. The **Practice Email Address** can now also be documented.



[FYDO Clinic Update - 13/06/2024](#)

Patient Stats Report

If a user tries to run the **Patient Stats Report** for any data that falls outside the restrictions assigned to them, in **Settings > User**, they will now be shown a pop up of the categories they **do** have access to.



API Key

FYDO now has the ability to provide multiple API Keys, eliminating the need for third parties to share keys. Each API Key now includes a user field where facilities can label the user of each key. This enhancement improves control over disabling third party access and quickly identifies those that possess a key.



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[FYDO Hospital Update - 13/06/2024](#)

Informed Financial Consent (IFC) Tokens

Facilities are now able to add the **File Number** and **Doctors Contact Phone Number** to their IFC templates.

1. **File Number** <<IFCFileNum>>

This information is populated from the **Patient Screen** field called **File Number**



2. **Doctors Contact Phone Number** <<IFCDocPh>>

This information is found in **Settings > Doctors** for each individual **Doctor**



An example of these new tokens on an IFC are as below:



Revenue Report

The **Number of Nights** has been added to the **Revenue Report > Excel - Raw Data Export**.



Billing Status Report > Show Not Billed Only

Users will now be able to efficiently access the **Certificates Screen** from the **Billing Status Report > Show Not Billed Only Report** using the Right-Click Menu.



Patient Stats Report

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