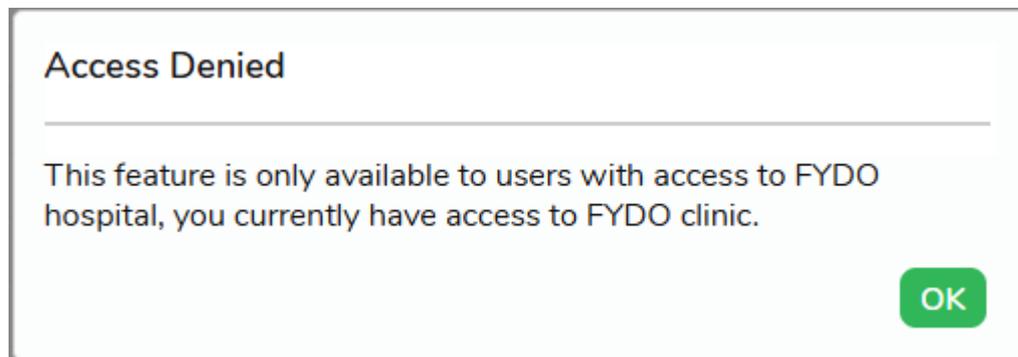


[FYDO Clinic Update - 31/07/2025](#)

New Alerts

Clinic users will now see clear alerts when attempting to access FYDO features that are only available in the FYDO Hospital module.



SMS Automation

Clinics can now **Deactivate** SMS Automations, allowing them to pause messages when needed without deleting the entry or losing the settings.



Practices

Email addresses are now displayed in the list of **Practices** under **Settings**. This information is also included in the **Excel Export**, making it easy for clinics to access and use for emailing purposes.

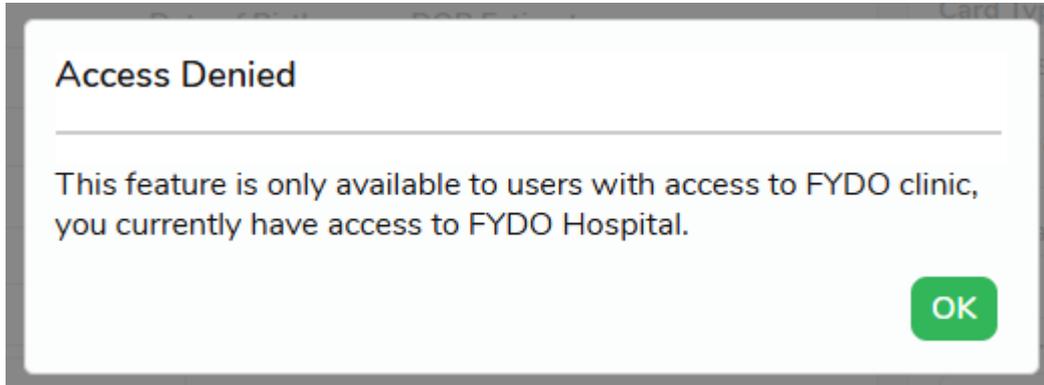


For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Hospital Update - 31/07/2025](#)

New Alerts

Hospital users will now see clear alerts when attempting to access FYDO features that are only available in FYDO Clinic databases.



Bed Occupancy Report

Additional features have been added to the **Bed Occupancy Report**, allowing facilities to collate data in ways that better suit their workflow and needs.

Users can now select a **Primary AND Secondary Group By** option, as well as the desired **Trend Type** (*Week, Month or Year*), to ensure the data is presented in a clear, easy-to-read format.

REPORTS > BED OCCUPANCY REPORT

Bed Occupancy Report

Location: Shaes Private Hospital

Group by(Primary): Ward

Group by(Secondary): Dr / Surgeon

Trend Type: Year

Start From: 01/06/2024 To: 31/05/2025

Update

1 of 3

100%

Find | Next

Shaes Private Hospital
Occupancy Report For 01/06/2024 to 31/05/2025 and Group By Ward and Dr / Surgeon

Ward	Dr / Surgeon	Jun 2024	Jul 2024	Aug 2024	Sep 2024	Oct 2024	Nov 2024	Dec 2024	Jan 2025	Feb 2025	Mar 2025	Apr 2025	May 2025	Total
Daisy	BLACK, Jack	60	62	62	60	62	60	62	62	56	62	60	62	730
	MURPHY, Shaun	0	0	0	0	0	0	0	0	0	5	0	0	5
	CONNORS, Curtis	0	0	0	0	0	0	0	14	28	31	30	31	134
	HOUSE, Greg	1	0	0	0	0	0	0	0	0	0	0	0	1
	Sub Total:	61	62	62	60	62	60	62	76	84	98	90	93	870
Water Lilly	CONNORS, Curtis	0	0	0	0	0	0	0	14	0	0	0	0	14
	HOUSE, Greg	0	0	0	0	2	0	0	25	28	38	60	62	215
	MURPHY, Shaun	0	0	0	0	1	0	0	0	0	1	0	0	2
	EYES, Bright	0	0	0	0	0	0	0	5	0	0	0	0	5
	TEST, Test	0	0	0	0	3	0	0	0	0	0	0	0	3
Sub Total:	0	0	0	0	6	0	0	44	28	39	60	62	239	
Grand Total:	61	62	62	60	68	60	62	120	112	137	150	155	1109	
No. of Beds		11	No. of Days		365	Bed Days Avail.		4015	Bed Days Occupied		1109	% of Occupancy		27.62

SMS Automation

Facilities can now **Deactivate** SMS Automations, allowing them to pause messages when needed without deleting the entry or losing the settings.

Settings / SMS Automation Add SMS Automation

Condition	Template	Days After/Before	Send At	Location	Doctor/Theatre	Custom	Status	Action
Post Discharge	Patient Survey	2	10:00 AM	Shaes Private Hospital	All		Inactive	...
To Confirm Appointment	Hospital Appt Reminder	3	8:33 AM	Shaes Private Hospital	All		Active	...

100 Records/Page

View Automation
 Mark as Inactive
 Delete Automation

Practices

Email addresses are now displayed in the list of **Practices** under **Settings**. This information is also included in the **Excel Export**, making it easy for facilities to access and use for emailing purposes.

SETTINGS > PRACTICES Show Inactive Search Add Practice Export To

ID	Practice Name	Address	Suburb	Phone	Fax	Email	Dr's	Status
1	Back Streets Back	100 Back Street	BACK PLAINS	(07)4555-5555	(07)4666-6666	backstage@backstreet.com.au	2	Active
10026	Hollywood Clinic	1 Hollywood Boulevard	HOLLYWELL	(07)4555-5555	(07)5444-4444	starsonly@hollywood.com.au	0	Active

100 Records/Page Records 1-2 of 2 (Page 1 of 1)

FYDO Hospital Update - 24/07/2025

Length of Stay Report

The Length of Stay Report now has an extended list of **Group By** options, when running this report using **Report Type > Summary**.

Report Type

Detail Summary

Group By (Primary)

Doctor

- Doctor
- DRG
- Fund
- MBS
- Patient Category
- Procedure
- Specialty
- Theatre

Users can now group data by several categories, allowing for easier and more efficient extraction of relevant information.

To further enhance this report, **Average Minutes** has been added to each category line, reducing the need for manual calculations.

Shaes Private Hospital

Length Of Stay Report based on Intra-Operative: 'Time in Theatre' to 'Time out of Theatre' between 01/01/2025 to 23/07/2025 and Order By Primary Group

For Doctor = Multiple Doctors and Group By (Primary) Doctor

Primary Group	Avg(mins)	Length (mins)	# of Episode
CONNORS, Curtis	45.14	948	21
EYES, Bright	49.28	1,774	36
HAB, Rea	24.00	144	6
HOUSE, Greg	45.36	635	14
MURPHY, Shaun	27.50	110	4
PIERCE, Hawkeye	57.00	285	5
Average : 45.30		Total : 3,896	86

LengthOfStay-Shaes Private Hospital Page 1 of 1 Date: 23/07/2025 12:46 PM

[FYDO Hospital Update - 17/07/2025](#)

Episode Stats Report

We have made several updates to the Excel Raw Data Report in Episode Stats to reflect the enhanced functionality of supporting multiple pension numbers in the patient screen. The following new columns have been added:

- **NR** - Concession Card
- **NS** - Concession Expiry
- **NT** - Pension Card
- **NU** - Pension Expiry
- **NV** - Safety Net Card
- **NW** - Safety Net Expiry
- **NX** - Ambulance Card
- **NY** - Ambulance Expiry

NR	NS	NT	NU	NV	NW	NX	NY
ConcessionCard	ConcessionExp	PensionCard	PensionExp	SafetyNetCard	SafetyNetExp	AmbulanceCard	AmbulanceExp

Additionally, three new columns have also been included to this report to capture **Gender** and **Pronoun** information:

- **G** - Gender Value
- **H** - Gender Description
- **I** - Pronoun

	A	B	C	D	E	F	G	H	I	J	K
1	Location	MRN	EpisodeN	AdmNum	PatientName	Sex	Gender	GenderDesc	Pronoun	DOB	Address1
2	1	228	23	974	FLINSTONE, Frederick	M	1	Man, or boy, or male	He/Him/His	08/11/1959	222 Rocky Way
3	1	163	19	976	SWAGGER, Bob Lee	M	1	Man, or boy, or male		16/04/1986	123 Longshot Lane
4											
5											
6											
7											

These updates ensure that the report now accommodates the expanded data fields for greater accuracy and inclusivity.

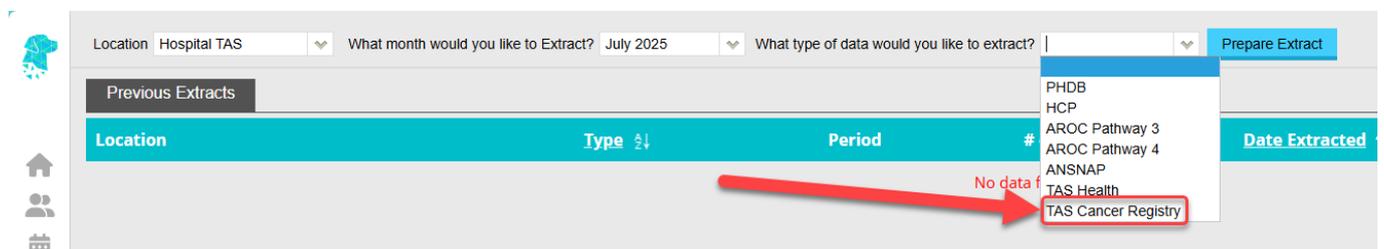
[FYDO Hospital Update - 10/07/2025](#)

Tasmanian Cancer Registry

During our FYDO Hospital Update on 01/05/2025 ([FYDO Hospital Update - 01/05/2025](#)), we introduced the **Tasmanian Health Cancer Registry screen**, designed to support cancer registry data entry for Tasmanian facilities.

We're pleased to let you know that FYDO now supports exporting this data file, using the same process as the other end-of-month data extracts.

This update means that reporting to the TAS Cancer Registry is now a seamless and efficient process for our Tasmanian hospitals.



[FYDO Hospital Update - 03/07/2025](#)

New WA Health Requirement

In accordance with updated requirements from **WA Health**, a new mandatory field has been introduced to ensure the **Employment Status** is completed on admission.

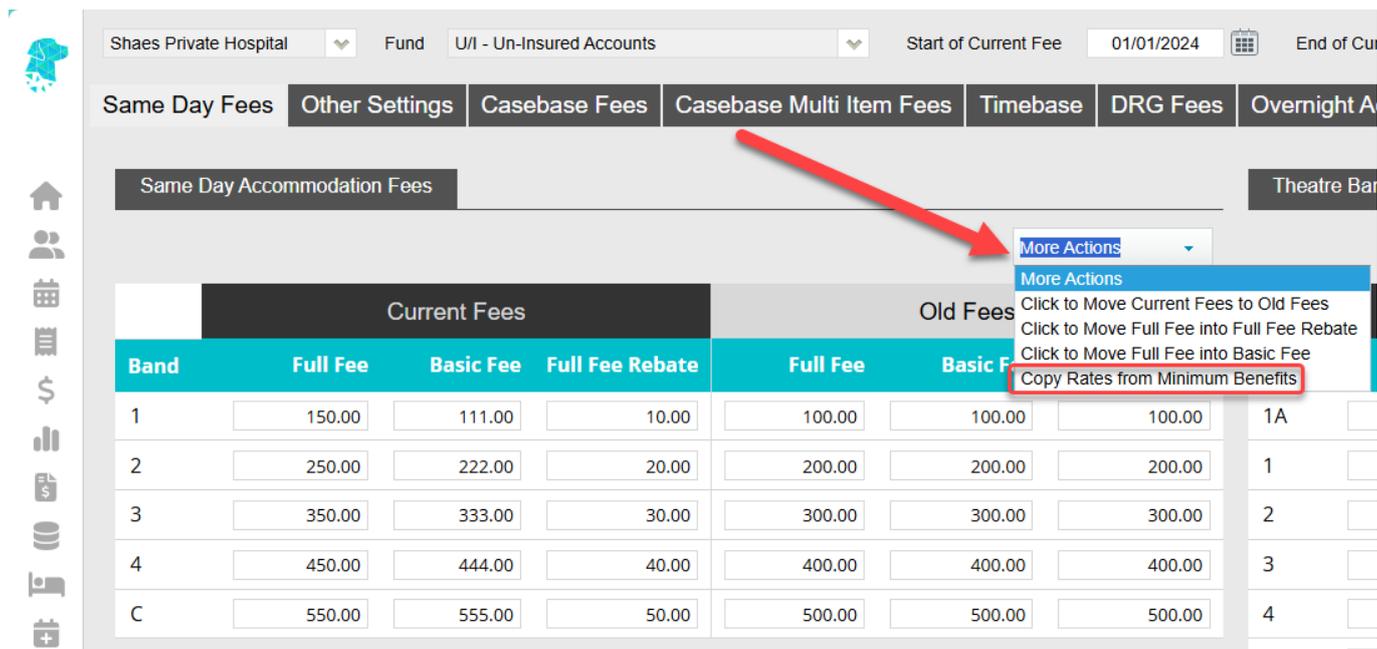
If your facility is in Western Australian and has selected **On Admission, Make Patient Fields Mandatory** in the **System Configuration**, a pop-up notification will appear if any of the mandatory fields are left blank on admission, ensuring compliance with the new reporting standards.

The coding screen has also been optimized to improve speed and functionality.

Health Fund Fee Setup Enhancement

FYDO has enhanced the **Health Fund Fee Setup** for the **Same Day Accommodation** setup.

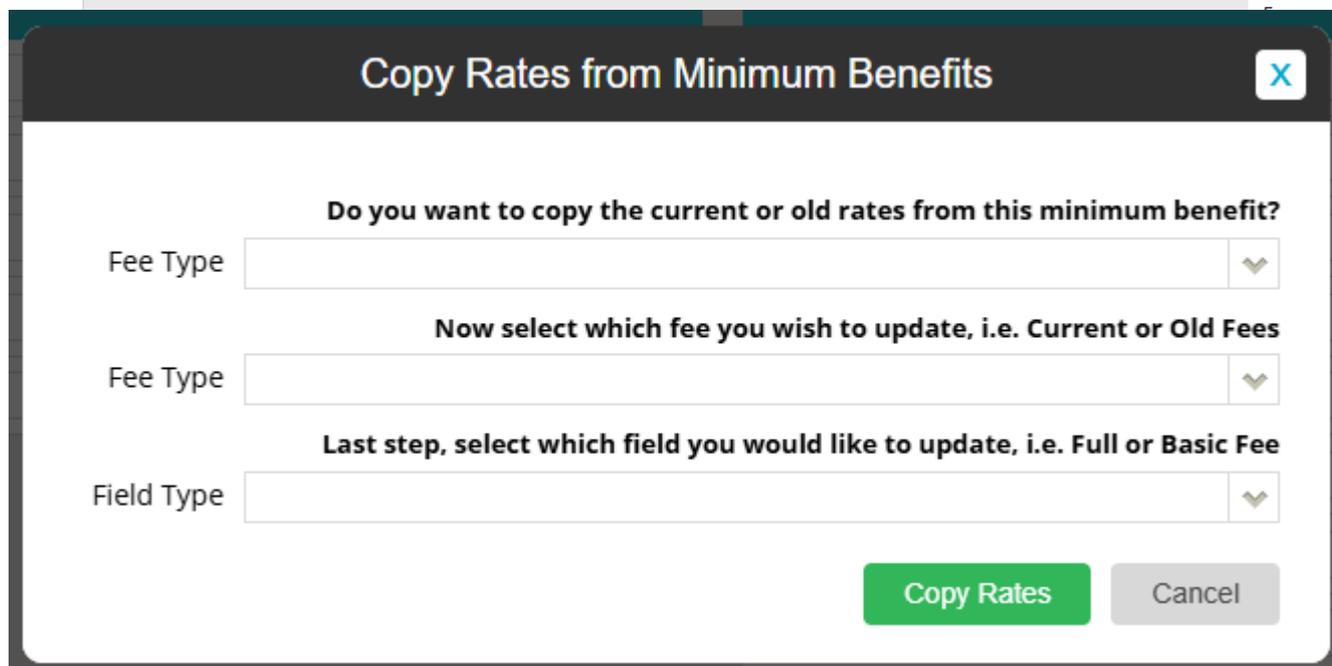
The **More Options** dropdown will now reveal a new feature to **Copy Rates from Minimum Benefits**. When this option is selected, a pop-up window will appear, guiding you through a series of prompts to ensure the accurate transfer of relevant details. This improvement is designed to streamline the setup process and enhance data accuracy.



The screenshot shows the 'Same Day Accommodation Fees' section of the software. A red arrow points to the 'More Actions' dropdown menu, which is open and shows the following options:

- Click to Move Current Fees to Old Fees
- Click to Move Full Fee into Full Fee Rebate
- Click to Move Full Fee into Basic Fee
- Copy Rates from Minimum Benefits** (highlighted with a red box)

Band	Current Fees			Old Fees		
	Full Fee	Basic Fee	Full Fee Rebate	Full Fee	Basic Fee	Full Fee Rebate
1	150.00	111.00	10.00	100.00	100.00	100.00
2	250.00	222.00	20.00	200.00	200.00	200.00
3	350.00	333.00	30.00	300.00	300.00	300.00
4	450.00	444.00	40.00	400.00	400.00	400.00
C	550.00	555.00	50.00	500.00	500.00	500.00



Copy Rates from Minimum Benefits

Do you want to copy the current or old rates from this minimum benefit?

Fee Type

Now select which fee you wish to update, i.e. Current or Old Fees

Fee Type

Last step, select which field you would like to update, i.e. Full or Basic Fee

Field Type

Upgrade to Invoice Export Report

An upgrade has made to the **Invoice Export** report located under **Reports > Invoice Export**. Upon exporting the report to Excel, you will now notice the addition of two new columns:

- **Column L:** Admission Date
- **Column M:** Discharge Date

These additions provide greater visibility into patient timelines and support more comprehensive reporting.

K	L	M
nepisode	AdmDate	DisDate

[FYDO Hospital Update - 30/06/2025](#)

ICD-10-AM 13th Edition Now Implemented in FYDO

From **1st July**, facilities are to adopt the 13th Edition of ICD-10-AM/ACHI/ACS. FYDO has been updated to support this transition in accordance with national standards. This means:

- For episodes **prior to 1 July**, the **12th Edition** will continue to be used.
- For episodes **on or after 1 July**, the **13th Edition** will automatically be applied.

This has now been successfully implemented across our platform which ensures accurate coding and reporting aligned with the Australian Coding Standards. FYDO will manage this transition for you by detecting episode dates and applying the appropriate coding standards without requiring manual input. However, we recommend that coding and health information management teams ensure they are familiar with the changes introduced in the 13th Edition.

If you have any questions about how the ICD update is applied in FYDO, or if you encounter any issues, please don't hesitate to [contact our support team](#). We're here to ensure a smooth transition and continued ease of use.

National Procedure Banding List

The updated **National Procedure Banding List**, effective 1 July 2025, has now been implemented in FYDO. This includes:

- All newly introduced item numbers
- Updates to existing banding levels
- Changes to procedure descriptions

These updates have been applied in line with the latest release, unless your facility's System

Configuration settings indicate that you have opted out of automatic updates.

Please note: Any **discontinued item numbers** will need to be **manually deactivated** by your facility **after** billing for procedures performed **prior to 1 July 2025** is complete. This ensures those codes remain available for historical billing purposes until no longer required.

Other Updates within FYDO from 1st July

The following updates were also implemented within FYDO from 1st July 2025

- MBS Items
- DVA Accommodation
- Turbo Grouper

If you have any questions or require assistance, please don't hesitate to reach out.

[FYDO Hospital Update - 26/06/2025](#)

New Token

FYDO has introduced a new token for the **Other Notes** field to accommodate the varying formatting preferences of different hospitals. While some hospitals prefer notes in color, italics, bold, etc., others opt for a more simplistic format. To address these differences, we have developed a new token system:

- **<<Note>>**: *Is the existing token that all templates will be utilising.* This token applies the layout (alignment, size, and font family) from the **template**, while adopting the formatting (color, bold, italics, and underline) from the **appointment** screen.
- **<<Notes2>>**: This token applies both the layout (alignment, size, and font family) and the formatting (color, bold, italics, and underline) from the **template** exclusively.

These updates have been incorporated into the **WIKI Manual** [Tokens - Hospital - FYDO Wiki](#)





Theatre 3 - Monday 23/06/2025 at

Doctor: HAB, Rea Anaes:

Adm Time	Patient Name	Doctor	PROCEDURE	Phone Numbers	Fund Details
1 10:00	BEACH, Sandy (F) DOB: 01/01/2024 (1) MRN: 222	HAB, Rea	Testing for Newsletter Consent Received:	H: 07 1234 1311 W: M: 0401 970 101	AUH - 123444 0.00

Printed: 25/06/2025 @ 10:39 AM



Theatre 3 - Monday 23/06/2025 at

Doctor: HAB, Rea Anaes:

Adm Time	Patient Name	Doctor	PROCEDURE	Phone Numbers	Fund Details
1 10:00	BEACH, Sandy (F) DOB: 01/01/2024 (1) MRN: 222	HAB, Rea	Testing for Newsletter Consent Received:	H: 07 1234 1311 W: M: 0401 970 101	AUH - 123444 0.00

Printed: 25/06/2025 @ 10:40 AM

FYDO Hospital Update - 19/06/2025

Patient Alerts Features

FYDO has introduced several enhancements to the Patient Alerts system. First one being, the alerts are now colour-coded by department for easier identification:

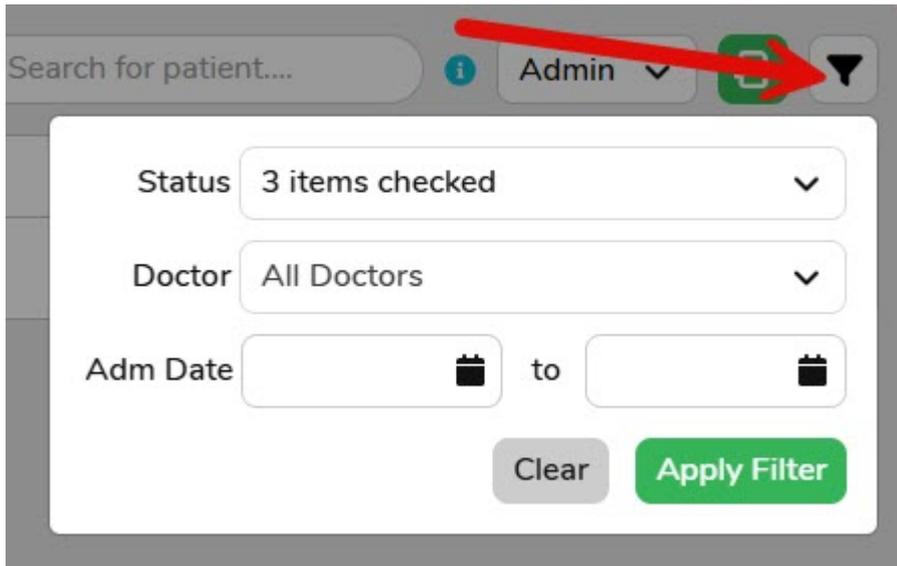
- **Orange** for Admin
- **Red** for Clinical
- **Purple** for Post

Additionally, a new filtering option has been added. FYDO now allows you to filter patient alerts by department using the drop-down menu located in the top right-hand corner of the screen. Alerts are configured in Pre-Admit to automatically route them to the appropriate department.



The enhance usability, the Patient Alerts system now includes advanced filtering capabilities. By using the **Filter** button located at the top right-hand corner, you can narrow down alerts to view

those associated with a specific doctor and/or a particular date, making it easier to manage and review relevant information efficiently.



Another enhancement within Pre-Admit is the ability to mark alerts as not only Completed or Incomplete but now Deleted. These actions are controlled through **User Group Settings**, allowing administrators to assign permissions for who can manage alert statuses.

Data I/O	
Billing Sheets	D R RW
Claims Import	D R RW
Data Extracts	D R RW
Patient Alerts - Mark as Completed	ON OFF
Patient Alerts - Mark as Deleted	ON OFF
Patient Alerts - Mark as Incomplete	ON OFF
Patient Alerts - View	ON OFF
Preadmit Holding Bay	D R RW
Report Holding Bay	D R RW

New Report

FYDO has introduced a new report titled **Medical Record Retention**, designed to assist in identifying which patient records may be eligible for culling within a specified date range. The report automatically identifies patients who have been last seen during the selected date range, with the **'Last Seen From'** field defaulting to 20 years prior.

As retention requirements vary by state, particularly in how a "Minor" is defined (e.g., age 16 in some states, 18 in others) you can now select the appropriate **Definition of Minor Age** to align with local regulations.

Please note: This report is for identification purposes only. The report will display episodes eligible for culling; however, no medical record charts will be archived automatically. The chart status must be updated manually at this stage. Development is currently underway on the next phase of this feature, which will introduce an automatic archiving functionality.

The image shows a software interface with a sidebar on the left containing navigation icons. The main content area is divided into two sections. The top section, titled 'REPORTS', has a sub-header 'Reports' and is split into two columns: 'Patient Reports' and 'Financial Reports'. The 'Patient Reports' column lists: End of Day Banking, Patient Stats, Possible Double Patients, and Recalls. The 'Financial Reports' column lists: Trial Balance and Invoice Export. Below this is a sub-section titled 'Reports - Hospital', also split into two columns: 'Financial Reports' and 'Hospital Reports'. The 'Financial Reports' column lists: Adjustments, Arrears, Billing Status, Billing Alerts, Deleted Transactions, Doctors Totals, GST, Other Services Revenue, Payments, Revenue, and Unbilled Revenue. The 'Hospital Reports' column lists: Acute Certificate, Appointments, Bed Occupancy, Cancelled Episodes, Chart Tracking, Clinical Indicators, Episode Stats, Incomplete, Item Stats, Leave, Length of Stay, **Medical Record Retention** (highlighted with a red box and a red arrow), Midnight Census, Monthly Patient Activity, Other Services, Patient Statistical Data for NSW Health, and Theatre Rosters. The bottom section is titled 'REPORTS > MEDICAL RECORD RETENTION' and contains a filter configuration form. The form has three columns of filters: 'Location' (All Locations), 'Chart Location' (All Chart Locations), and 'Status' (All Status); 'Last seen from' (18/06/2005), 'Last seen to' (18/06/2018), and 'Definition of Minor' (18); and 'Order By' (Patient Name), 'Age' (9999), and 'Based On' (Chart Tracking). An 'Update' button is located at the bottom right of the form.

Minimum Benefits Improvement

Another improvement implemented by FYDO is the ability to **Move Current Fees to Old Fees** within **Settings > Minimum Benefits > In Overnight Accommodation**. This enhancement streamlines the process, eliminating the need to manually enter each fee individually and significantly improving efficiency and reducing administrative workload

SETTINGS > MINIMUM BENEFITS

Same Day Accommodation

Threshold Date: 01/01/2022 [Click to Move Current Fees to Old Fees](#)

	Current Fees	Old Fees
Band 1	247.00	227.00
Band 2	310.00	286.00
Band 3	377.00	347.00
Band 4	441.00	406.00

Overnight Accommodation

Threshold Date: 01/07/2025 [Click to Move Current Fees to Old Fees](#) Accom Type: Accom - Advanced Surgical

	Current Fees	Fee	Old Fees	Fee					
Day 1	14	+	-	580.00	1	14	+	-	476.00
Day 15	65	+	-	480.00	15	99	+	-	331.00
Day 66	99	+	-	380.00					

Bulk SMS Additions

FYDO has enhanced the Bulk SMS screen by adding two new columns: **Doctor/Surgeon** and **Health Fund Code**. These additions provide greater clarity and improve targeting for patient communications

SETTINGS > BULK SMS [Back to Appointments](#)

[Send Bulk SMS](#) All Not Cancelled All

Template: Select Template

Text:

Send with delay

Credits remaining 155 [Order more SMS credits](#)

Name	Mobile	Appt Date	Procedure Notes	Appt Type	Doctor/Surgeon	HF	Confirmed	Cancelled	AFR	OOP	Action
PEEP, Bo	0400-494-029	18/06/2025		Special	Black, Jack	MPL	-	-		0.00	
STEWART, Alfred	0400-494-029	18/06/2025	Prep	Special	Eyes, Bright	BUP	-	-		0.00	

100 Records/Page Records 1-2 of 2 (Page 1 of 1)

[FYDO Clinic Update - 12/06/2025](#)

SMS Automation - Additional filter option

An enhancement has been made to **Settings > SMS Automation**, with the addition of new filtering option. FYDO now allows users to filter SMS automation rules by **Appointment Type**, offering greater flexibility and control in message targeting. This filter option is available within the **“To Confirm Appointment”** SMS condition, making it easier to tailor confirmation messages to specific appointment types.

SMS Automation

Condition
To Confirm Appointment ▼

Template
Clinic Appt Reminder ▼

Days Before
2

Send At
02:08 PM

Location
Kloe's Private Clinic ▼

Doctor/Theatre
All Doctors ▼

Add Additional Filters ▼

Appointment Type
All Appointment Types ▼

Cancel Setup Auto SMS

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>