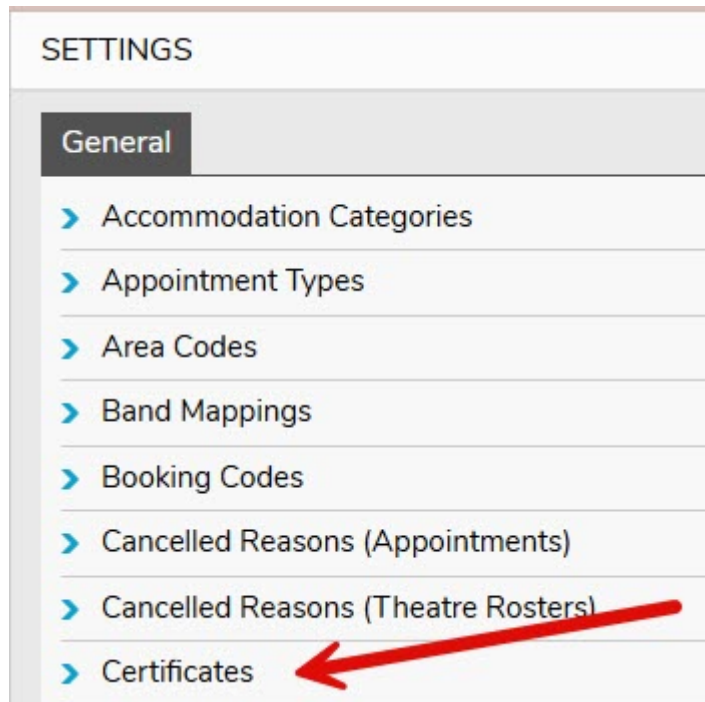


[FYDO Hospital Update - 25/09/2025](#)

Addition to Certificates

A new improvement has been made regarding the addition of certificate reasons in patient records. In the **Settings** tab, you will now find an option for **Certificates**, where you can define and add your certificate reasons.

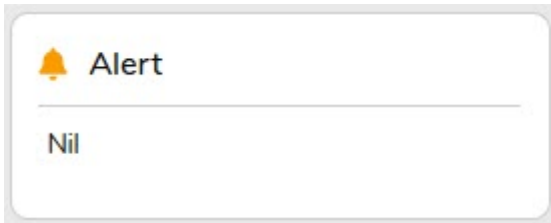


Once the reasons are added, you will have the option to select from a drop-down menu when adding a certificate to the patient's file. While this new feature provides a pre-defined selection, please note that you will still have the flexibility to free-type any additional text as needed.



Update to Patient Alerts

FYDO has now aligned the functionality of Patient Alerts with that of Patient Allergies. When "NIL" is entered in the Patient Alerts section, it will no longer be displayed on the appointment screen, as it is deemed not applicable.



Episode Stats Date Range Addition

A new feature has been added to the **Episode Stats** section under **Reports**. When you click on the date, FYDO now provides the option to search data from specific time periods via a button. The available time periods include:

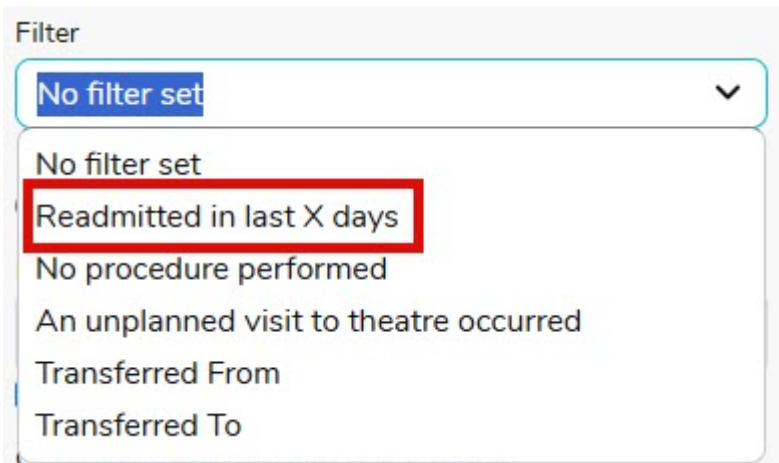
- Current Week
- Current Month
- Previous Week
- Previous Month
- Current Quarter
- Current Year
- Previous 3 Months
- Previous Quarter

This enhancement is designed to streamline your reporting process and make it easier to retrieve data for the desired time frames.

A screenshot of a web interface for "Procedure" reporting. At the top, there is a search bar labeled "Search for a Procedure" and a date range selector labeled "From - To" with the text "p1/09/2025 → 24/09/2025". A red arrow points to the date range selector. Below the search bar is a list of time period options: "Today", "Current week", "Current month", "Previous week", "Previous month", "Current quarter", "Current year", "Previous 3 months", and "Previous quarter". To the right of this list is a calendar view for "Sep 2025" and "Oct 2025". The calendar shows days of the week (Su, Mo, Tu, We, Th, Fr, Sa) and dates. The date "24" in the "We" column of "Sep 2025" is highlighted in blue. The "Today" option in the list is highlighted with a red border.

Change in Episode Stats Re-Admission

Episode stats can now show re-admission within a stipulated number of days.



Enhancement to Medical Retention Record

In the **Medical Retention Record** section under **Reports**, a new column has been added to the export functionality. When exporting this document to Excel, you will now see a dedicated column displaying the procedure notes.

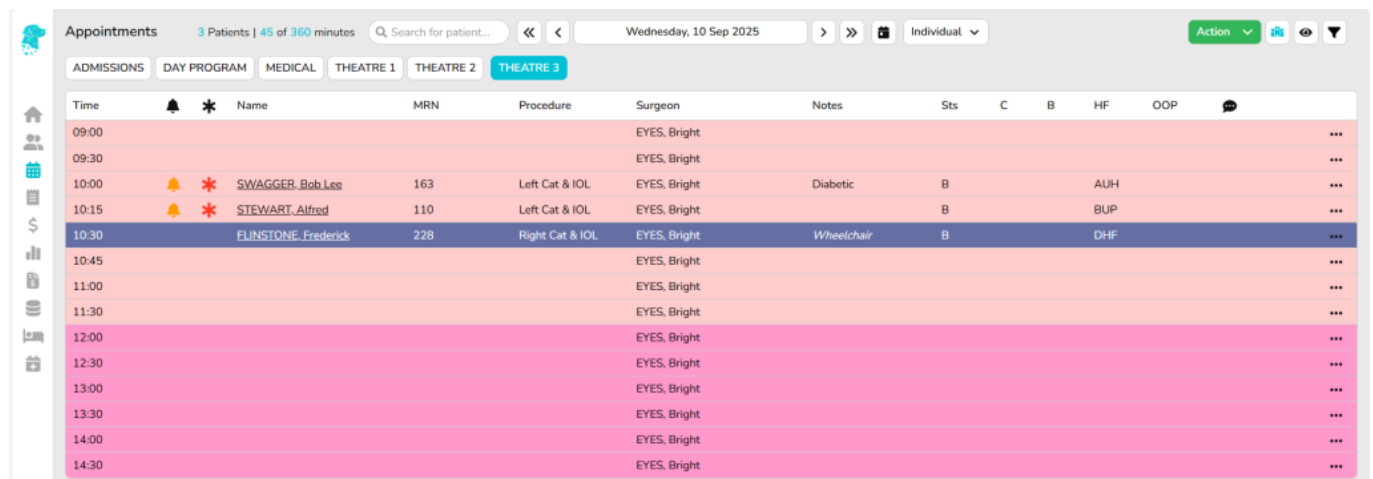
MedicalRecordRetention (Hospital) As At 24/09/2025
For All Locations

Patient Name	MRN	Adm#	Last Episode	DOB	Age (During Episode)	Chart Location	Chart Volume	Chart Status	Last DRG	Deceased	Procedure Notes	Indigenous

[FYDO Hospital Update - 11/09/2025](#)

Upcoming Layout Change

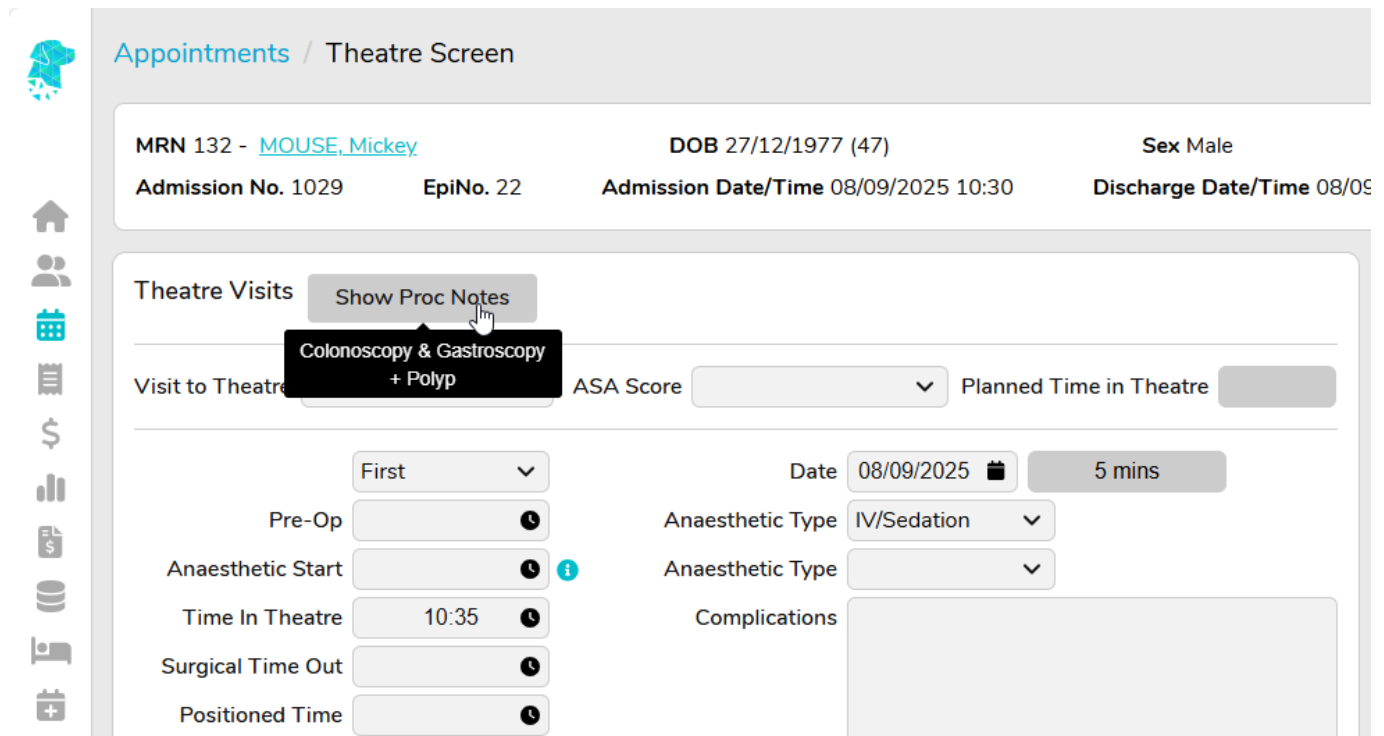
As part of the upcoming major update scheduled for **21 September 2025**, the Appointment Screen will feature a refreshed layout. A preview of the new design is shown below.



For more details on this layout and the location of specific features, please refer to the link provided:

Theatre Screen Addition

FYDO has introduced a new feature within the Theatre Screen that allows users to quickly view procedure notes. As shown in the image below, a yellow **“Show Proc Notes”** icon has been added. By hovering over this icon, you can see a preview of the notes entered for the procedure.



This enhancement is particularly valuable in facilities where nurses and doctors primarily rely on the Theatre Screen, as it eliminates the need to refer back to the printed list, providing faster and more efficient access to critical information.

New Token

FYDO now includes a token for **Gender**. Please see below for details on the newly added token.

Gender ID = <<patGender2>>

Gender Description = <<patGender2Desc>>

Admission Time	Patient Name	Doctor/Anaesthetist
07:00 Diabetic, Anxiety	DEAN, James (M) DOB: 01/01/1942 (83) Gender ID: 1 Gender: Man, or boy, or male	Doctor: EYES, Bright Anaes: CELES, Monica Anae Type: None
07:30 Infection	DAY, Doris (F) DOB: 03/04/1922 (103) Gender ID: 2 Gender: Woman, or girl, or female	Doctor: EYES, Bright Anaes: CELES, Monica Anae Type: IV/Sedation

For a complete list of available Patient tokens, please refer to the FYDO Wiki Manual via the link below:

[FYDO Hospital Update - 03/09/2025](#)

Episode Stats Report Addition

FYDO has enhanced the Episode Stats Report to incorporate Body Stats, one of our latest features. The Excel Raw Data Report now includes four additional columns: Height, Weight, BMI and Stats Date.

RN	RO	RP	RQ
Height	Weight	BMI	StatDate

Print List Enhancement

FYDO has introduced a new tick-box option when printing lists, allowing you to generate lists exclusively for patients with **Food Instructions entered** to identify special dietary requirements. This enhancement provides a more efficient way to identify and manage patients' specific needs.

Print List ✕

Template ▼

Order of List ▼

Theatre ▼

Surgeon ▼

New Page ▼

From Date To Date

Time From Time To

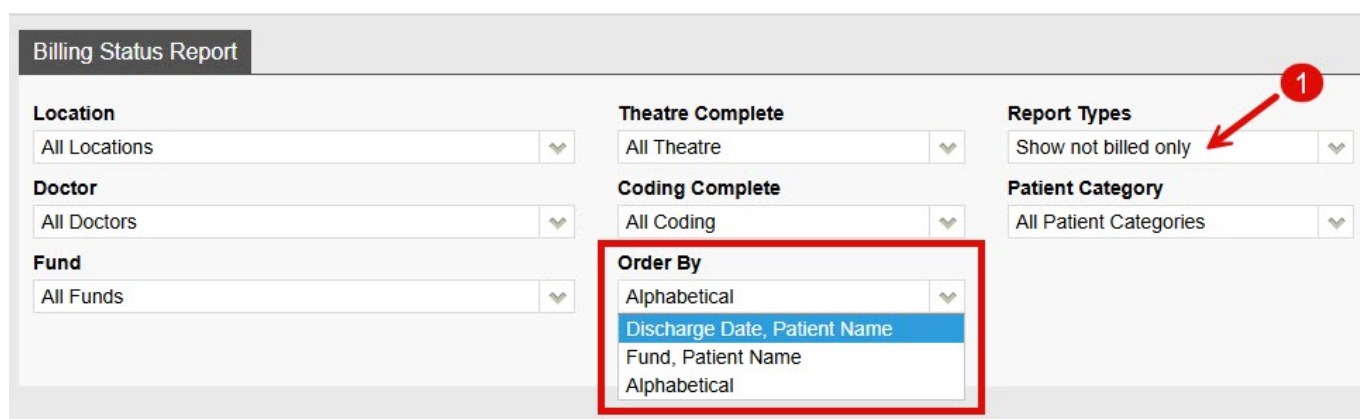
Options Include dummy appointments
 Include cancelled appointments
 Exclude appointments without food instructions

Copies ▼

[FYDO Hospital Update - 28/08/2025](#)

Billing Status Addition

FYDO has introduced a new ordering option within the Billing Status Report. When the **Report Type** is set to **Show Not Billed Only**, a new **Order By** field will become available. This feature functions identically to the **Order By** option in the Incomplete Report and will default to **Alphabetical** ordering.

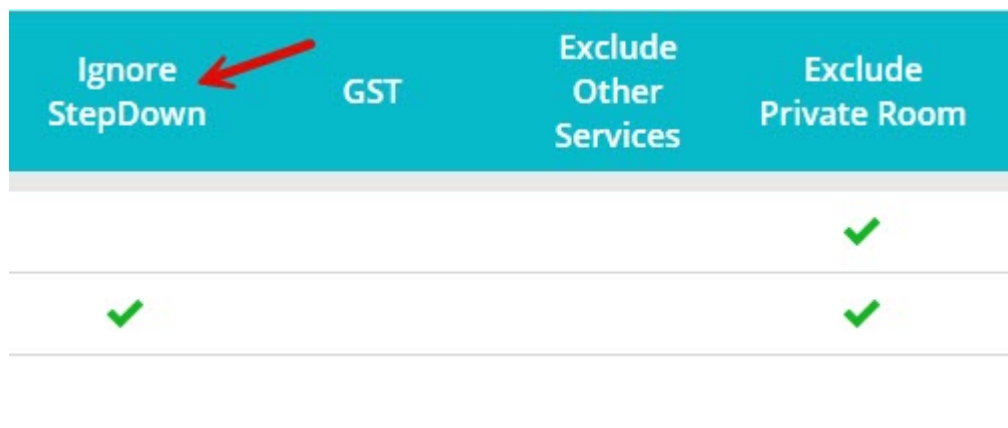


The screenshot shows the 'Billing Status Report' interface. It features several filter sections: 'Location' (All Locations), 'Theatre Complete' (All Theatre), 'Report Types' (Show not billed only), 'Doctor' (All Doctors), 'Coding Complete' (All Coding), 'Patient Category' (All Patient Categories), and 'Fund' (All Funds). A red box highlights the 'Order By' dropdown menu, which is currently open and shows three options: 'Alphabetical', 'Discharge Date, Patient Name' (highlighted in blue), and 'Fund, Patient Name'. A red arrow with the number '1' points to the 'Report Types' dropdown.

New Option in Casebase Settings

FYDO has introduced a new column titled **Ignore Step Down** in the **Settings > Health Fund Fees > Casebase Fees** tab. This column is a tick box, similar in function to the existing **GST** column.

This enhancement addresses scenarios where certain facilities require the **Procedure Only** fee to be calculated at 100%, even when the item is listed as a secondary or subsequent procedure. However, as this rule does not apply universally to all item numbers within the Casebase list, some of which still require percentage-based step downs. The new tick box provides the flexibility to manage these exceptions on an item-by-item basis.



The screenshot shows a table with four columns: 'Ignore StepDown', 'GST', 'Exclude Other Services', and 'Exclude Private Room'. The 'Ignore StepDown' column has a red arrow pointing to it. The 'Exclude Private Room' column has a green checkmark in the first row. The 'Ignore StepDown' and 'Exclude Private Room' columns have green checkmarks in the second row.

Ignore StepDown	GST	Exclude Other Services	Exclude Private Room
			✓
✓			✓

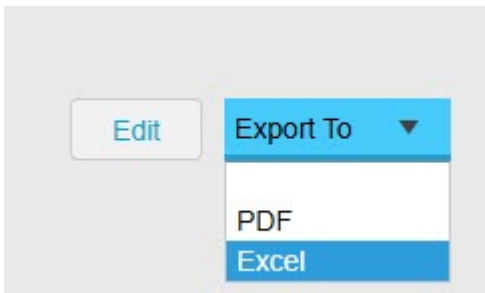
If you need to upload the Casebase import file, the new field will be located in column J. Additionally, both the PDF and Excel spreadsheet outputs have been updated to include the 'Ignore Step Down' column.

A	B	C	D	E	F	G	H	I	J	K
MBS	Casebase	Procedure	Type	DVA	OutlierDays	OutlierRate	GST	ExcLOS	IgnoreStepDown	ExcludePrivateRoom

[FYDO Hospital Update - 21/08/2025](#)

Exporting Fund Fees

We've made an enhancement to the **Settings > Health Fund Fees** section. The previous "Print" option, located in the top right-hand corner, has been updated and renamed to "**Export To**". This new functionality now allows you to export Health Fund Fees not only as a **PDF**, but also as an **Excel spreadsheet**, providing greater flexibility and convenience.



Bed Tracker Addition

We've introduced an additional option to the **Bed Tracker** screen for the overnight hospitals. When selecting the "**Print Handover**" button in the top right-hand corner, you will now have the ability to print the handover **by doctor**.

This enhancement ensures that doctors only view information relevant to their own patients, improving efficiency and maintaining patient confidentiality.

Print Handover

Template ▼

Order ▼

Doctors ▼

Ward ▼

Religion ▼

Option Exclude empty beds

Cancel

Export ▼

Print Handover

[FYDO Clinic Update - 14/08/2025](#)

Merge Practices Feature

Facilities now have the ability to merge **Practices**. This enhancement streamlines workflow and improves data management by providing a simple way to consolidate multiple practices and maintain a cleaner, more organised database. You will find this merge feature in **Settings > Practices > Select Practice**.

SETTINGS > PRACTICES > 10026 - HOLLYWOOD CLINIC

Practice Details

Number: 10026 | Phone: (07)4555-5555 | Fax: (07)5444-4444

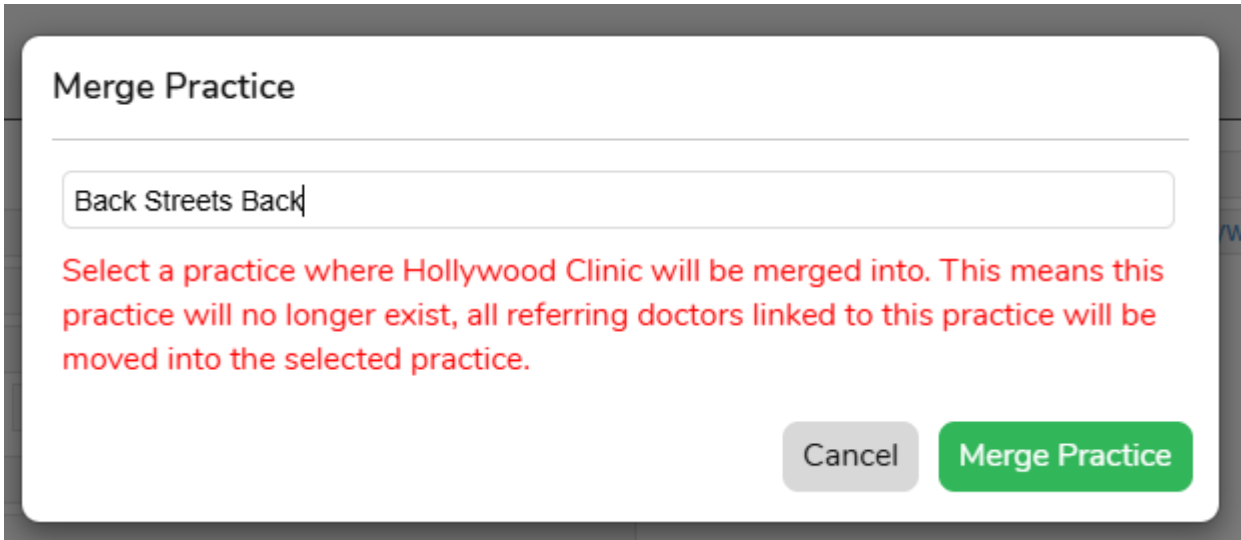
Practice Name: Hollywood Clinic | Email: starsonly@hollywood.com.au | Status: Active

Address Line 1: 1 Hollywood Boulevard

Address Line 2: | Suburb: HOLLYWELL | QLD | 4216

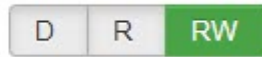
Mailing Address: | Mailing Suburb: |

ID	Surname	First Name	Provider Number	Mobile	Speciality	Status
No referring doctors found						



Permissions for this feature can also be managed within **User Groups** under **Settings General**. Users with **Read and Write (RW)** access will have the ability to merge practices.

Practices

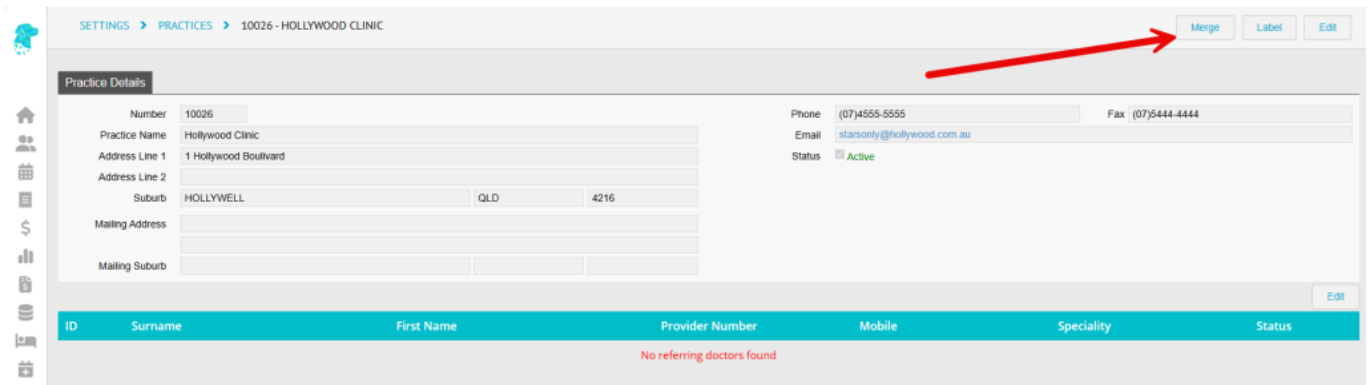


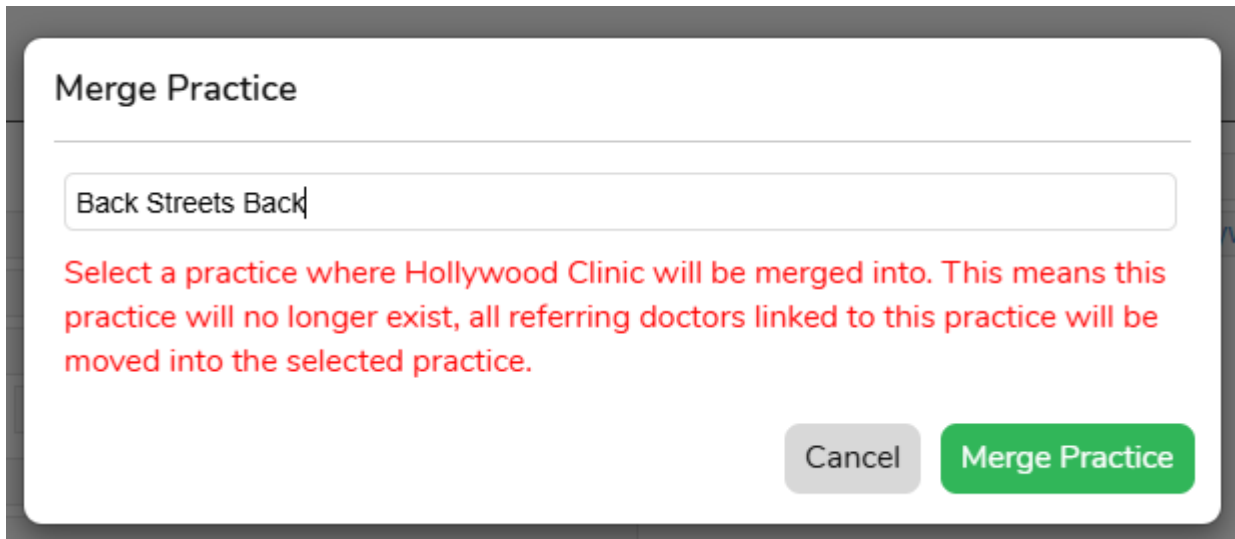
For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Hospital Update - 14/08/2025](#)

Merge Practices Feature

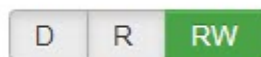
Facilities now have the ability to merge **practices**. This enhancement streamlines workflow and improves data management by providing a simple way to consolidate multiple practices and maintain a cleaner, more organized database. You will find this merge feature in **Settings > Practices > Select Practice**.





Permissions for this feature can also be managed within **User Groups** under **Settings General**. Users with **Read and Write (RW)** access will have the ability to merge practices.

Practices



Incomplete Report Addition

FYDO has implemented an enhancement to the Incomplete Report: when the report is run using the *Uncoded Episodes* or *Ungrouped Episode* filters, the **Coding on Hold** reason will now be displayed.

Patient Name	MRN	Fund	Adm #	Adm Date	Dis Date	MBS	Diagnosis	Sts	Admitting Dr	Coding On Hold	Invoice On Hold	Theatre On Hold	Cancelled	No Proc
BEACHES, Sandy	199	AUH	842	14/02/2025	14/02/2025			D/O	EYES, Bright	Awaiting Items				
SWAGGER, Bob Lee	163	AUH	976	17/06/2025	17/06/2025			D/O	EYES, Bright					

New Column on Revenue Report

A new column has been added to the *Revenue Report - Raw Data* Excel file. Located in column **BB**, the new field is titled **InvGross ex OS 6**. This column represents the total revenue excluding the value of prostheses.

BB
InvGross ex OS 6

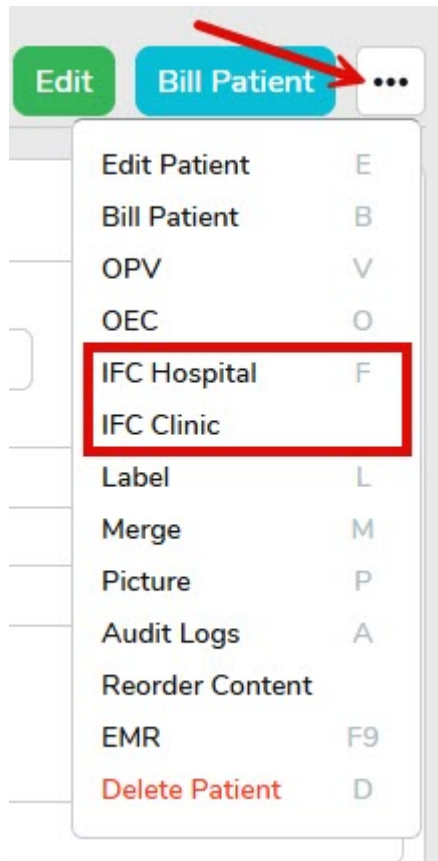
[FYDO Clinic Update - 07/08/2025](#)

Improved workflow for creating an IFC

Wanting to generate an IFC for a patient that is NOT booked for an appointment yet? You can now

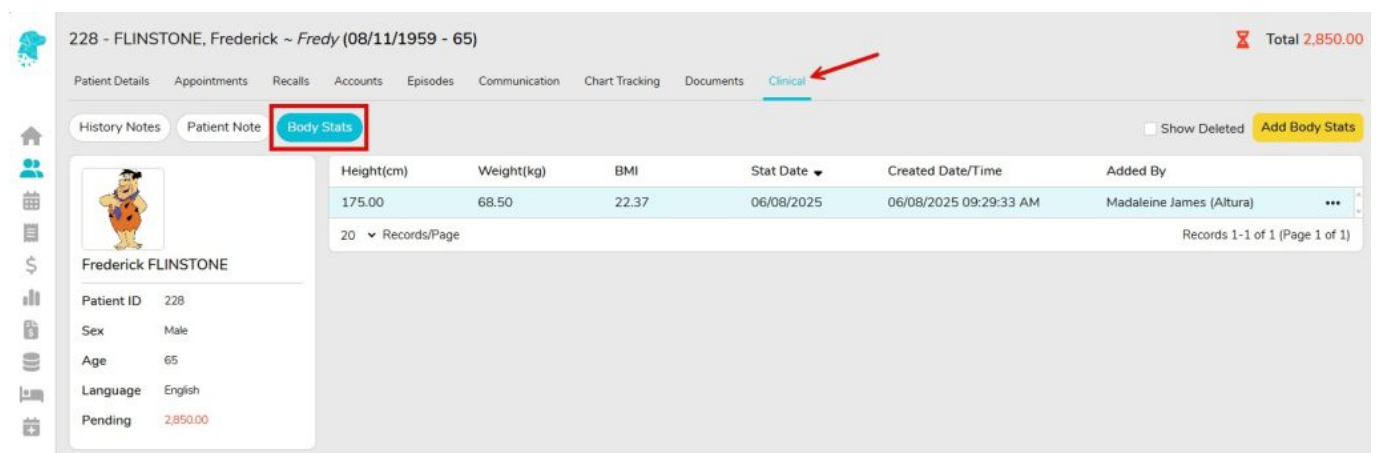
do this directly from the patient screen, eliminating the need to navigate back to the Patient List Screen. This new feature is accessible by clicking on the three dots on the right-hand side of the patient screen which will generate a drop-down menu where you will see this option.

Users will need to add additional information while using this feature, as it isn't linked to a particular appointment with pre-populated item numbers etc.



Body Stats

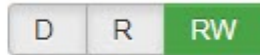
FYDO has introduced a new **Body Stats** tab, now available within the **Clinical** section of the **Patient Screen**. This feature allows users to record a patient's height and weight, with the system automatically calculating the Body Mass Index (BMI). Users can also assign a start date to these measurements.



If height and weight data are entered during the **Preadmit Admission Form** process, they will automatically transfer to FYDO and be stored within the Body Stats section.

Additionally, user permissions for this feature can be managed within **User Groups**, with access levels configurable to **Deny**, **Read**, or **Read and Write**.

Clinical - Body Stats



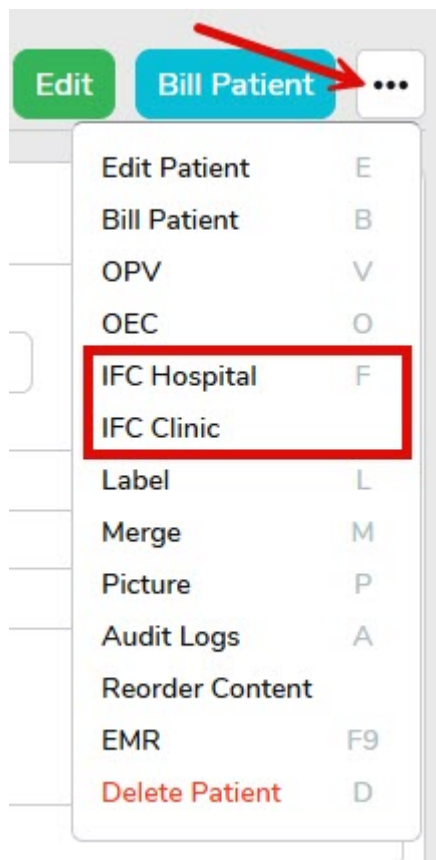
For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Hospital Update - 07/08/2025](#)

Improved workflow for creating an IFC

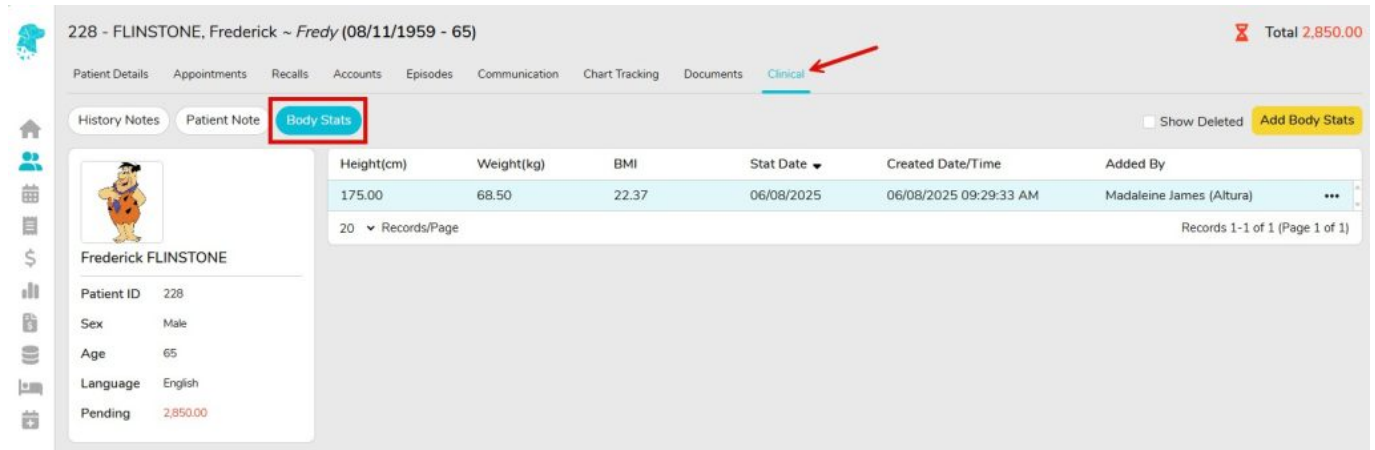
Wanting to generate an IFC for a patient that is NOT booked for an appointment yet? You can now do this directly from the patient screen, eliminating the need to navigate back to the Patient List Screen. This new feature is accessible by clicking on the three dots on the right-hand side of the patient screen which will generate a drop-down menu where you will see this option.

Users will need to add additional information while using this feature, as it isn't linked to a particular episode with pre-populated item numbers etc.



Body Stats

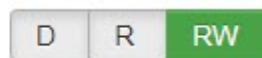
FYDO has introduced a new **Body Stats** tab, now available within the **Clinical** section of the **Patient Screen**. This feature allows users to record a patient's height and weight, with the system automatically calculating the Body Mass Index (BMI). Users can also assign a start date to these measurements, accommodating variations across different admissions.



If height and weight data are entered during the **Preadmit Admission Form** process, they will automatically transfer to FYDO and be stored within the Body Stats section.

Additionally, user permissions for this feature can be managed within **User Groups**, with access levels configurable to **Deny**, **Read**, or **Read and Write**.

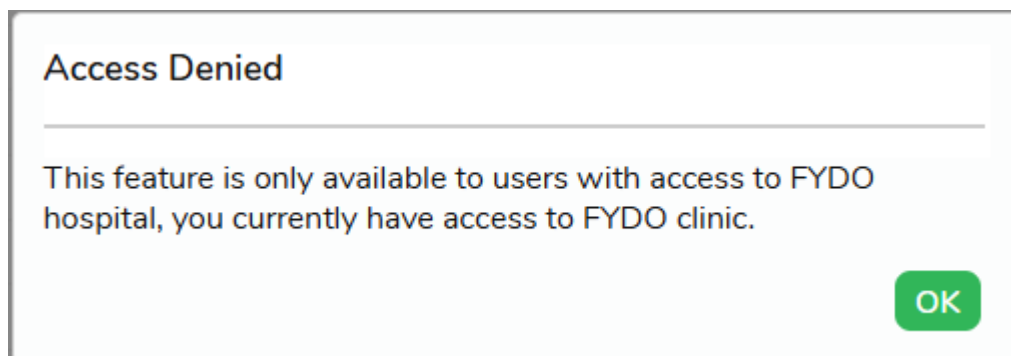
Clinical - Body Stats



[FYDO Clinic Update - 31/07/2025](#)

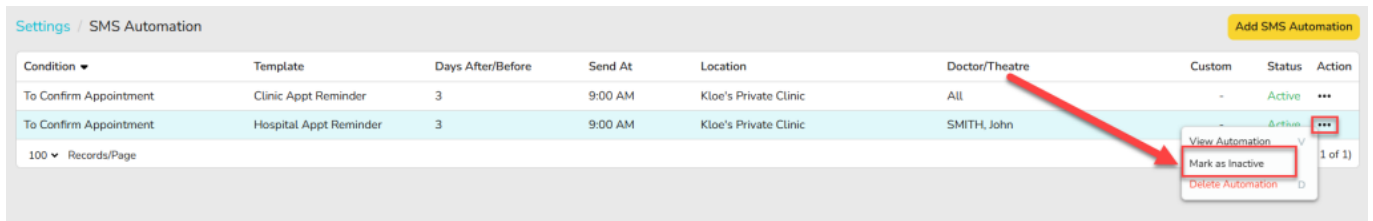
New Alerts

Clinic users will now see clear alerts when attempting to access FYDO features that are only available in the FYDO Hospital module.



SMS Automation

Clinics can now **Deactivate** SMS Automations, allowing them to pause messages when needed without deleting the entry or losing the settings.



Settings / SMS Automation Add SMS Automation

Condition	Template	Days After/Before	Send At	Location	Doctor/Theatre	Custom	Status	Action
To Confirm Appointment	Clinic Appt Reminder	3	9:00 AM	Kloe's Private Clinic	All	-	Active	...
To Confirm Appointment	Hospital Appt Reminder	3	9:00 AM	Kloe's Private Clinic	SMITH, John	-	Active	...


100 Records/Page

Dropdown menu for the second row:

- View Automation
- Mark as Inactive
- Delete Automation

Practices

Email addresses are now displayed in the list of **Practices** under **Settings**. This information is also included in the **Excel Export**, making it easy for clinics to access and use for emailing purposes.



SETTINGS > PRACTICES Show Inactive Search Add Practice Export To

ID	Practice Name	Address	Suburb	Phone	Fax	Email	Dr's	Status
1	Back Streets Back	100 Back Street	BACK PLAINS	(07)4555-5555	(07)4666-6666	backstage@backstreet.com.au	2	Active
10026	Hollywood Clinic	1 Hollywood Boulevard	HOLLYWELL	(07)4555-5555	(07)5444-4444	starsonly@hollywood.com.au	0	Active

100 Records/Page Records 1-2 of 2 (Page 1 of 1)

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>