

# [FYDO Clinic Update - 30/05/2024](#)

## **New User Group Access Level**

There is a new access level that allows clinics to restrict users from **Creating Custom Views** for the **Appointments Screen**. All users will still have access to utilise the Custom Views that have been created for the clinic and will be able to choose their default preference.



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For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

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# [FYDO Hospital Update - 30/05/2024](#)

## **Preadmit Form - Manual Link Enhancements**

For Preadmit forms that are not automatically linked, FYDO now makes it easier to check for possible matches in the database.



The **Link Patient** feature will now open the search box with the **Date of Birth** from the Preadmit Form already populated and searching for possible matches.



If no matches are found, you can simply click the **Patient** search option to populate the search with the **Name** from the Preadmit Form.



## **New User Group Access Level**

There is a new access level that allows facility to restrict users from **Creating Custom Views** for the **Appointments Screen**. All users will still have access to utilise the Custom Views that have been created for the facility and will be able to choose their default preference.



# [FYDO Clinic Update - 24/05/2024](#)

## **SSO - Single Sign On**

FYDO now gives users, and facilities, the option to utilise Single Sign On (SSO). Please click on the link below to view our wiki page for more information on this feature.

[Single Sign On with FYDO](#)



## **Rename Maiden Name field to Previous Name**

To enhance the usability of the **Maiden Name** field, we have now renamed it to **Previous Name**. This change will be reflected across all screens in FYDO.



## **Billing Alert for HCF/BUPA Backdated Claims**

When billing a patient whose health fund cover is with HCF or BUPA, if the date of service is 3 months prior to the fee levels threshold date, the below alert message will pop-up.



We have introduced this alert message to help avoid preventable rejections and underpayments due to incorrect fees being used for backdated claims.

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# [FYDO Hospital Update - 24/05/2024](#)

## **SSO - Single Sign On**

FYDO now gives users, and facilities, the option to utilise Single Sign On (SSO). Please click on the link below to view our wiki page for more information on this feature.

[Single Sign On with FYDO](#)



## New Interactive Reports

We have added to our Interactive Reports collection with new additions to the:

- Incomplete > Uncoded Episodes Report
- Incomplete > Ungrouped Episodes Report

These reports have been fitted out with the famous FYDO Right-Click menu, to allow users to easily and efficiently complete tasks at hand. With essential information being displayed, and columns that can be sorted this report will assist in efficiently and workflow improvements for facilities.



## Removing Episodes - New Permission Level

A new permission level that allows facilities to restrict the ability to **Remove Episodes** from FYDO. Since this function was previously available to all users, it will be defaulted too **ON**. Facilities wishing to restrict this functionality from certain User Groups will need to change the setting to **OFF**.



## Rename Maiden Name field to Previous Name

To enhance the usability of the **Maiden Name** field, we have now renamed it to **Previous Name**. This change will be reflected across all screens in FYDO.



## New Colour Coding Option for Pre-Op

Facilities, that utilise the **Status View** in the Appointments Screen, are now able to set a colour for when patients enter **Pre-Op**. This colour will be triggered as soon as a time is added to the **Pre-Op field** on the **Theatre Screen**.



## New Check List Options Added

There are now two new **Check List Options** added for facilities to utilise to assist in workflow and the completion of tasks.

- Pre-Admission Contacted
- Post-Discharge Contacted

These options are accessible from the **Right-Click Menu > Checklist** or from the **Edit**

## Appointment Screen.



### Bug Fix

A couple issues, affecting the new theatre time checkers, have been resolved.

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# [FYDO Clinic Update - 17/05/2024](#)

## Patient Screen Amendments

Following the launch of our **New Patient Screen**, we received some wonderful feedback that has helped us enhance it even further:

- In **View Mode**, each field is **outlined**.
- In **Edit Mode**, each field is both **outlined** and **shaded**.
- In **Edit Mode**, the selected field is indicated with a **blue outline**.



## Transactions Report - Additional Data to Raw Data Export

The **Batch Status** of an invoice will now be included in the Transactions Report when exported in Raw Data format.



### Bug Fixes:

- Some users were experiencing issues uploading documents. This has now been resolved
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For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

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# [FYDO Hospital Update - 17/05/2024](#)

## **New Hyperlink for Theatre Rosters**

This time-saving feature will make updating Theatre Rosters a breeze! With a Hyperlink added to the **time**, users can now click on the session times, and a new window will open, allowing them to easily amend the roster. Simply close the tab once finished, ensuring you don't lose the day you are working on in the Appointments Screen!

Need to change the Anaesthetist for the session? Just click on the hyperlink!

Need to add Notes or Theatre Staff to the Theatre Booking? Just click on the hyperlink!



## **Patient Screen Amendments**

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- In **View Mode**, each field is **outlined**.
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## **Episodes Screen - Audit Amendments**

Based on the feedback received following the redesign of the **Episode Screen**, the **Audit Log** information will now be collapsed by default when the page is opened to ensure the screen is as visually pleasing as possible. Users can still view all audit information by simply clicking the **arrow** to the right of the field.



## **Theatre Screen - Additional Features**

Specific times in the **Theatre Screen** can now be made **mandatory**! New settings have been added to ensure the required data is ALWAYS entered once the **Theatre Complete** tick box is marked. These settings can be controlled in **System Configuration** and amended by anyone within the facility with the necessary access level.

These settings allow facilities to **Hide Positioned Time** if it is not a required field for their specialties and make any combination of times mandatory. For instance, since **Time in Theatre** and **Time Out of Theatre** are required for billing, facilities can select these options to ensure these times are always entered.

The trigger for these times being required is the marking of the **Theatre Complete** tick box. Users

will not be able to save the information on the Theatre Screen if any of the required fields are missing.



## Theatre Screen - Checkers

A number of checkers have been implemented to help ensure times are entered in the correct sequence on the **Theatre Screen**. These alerts will pop up immediately when an incorrect time is entered. For instance, if a **Pre-Op Time** is entered that is EARLIER THAN the **Admission Time**, FYDO will alert the users with an **Invalid** pop-up.



Another example is if the **Procedure Finish Time** is EARLIER THAN the **Procedure Start Time**.



## Theatre Screen - New Field Added

A new field has been added to allow facilities to record the **Surgical Time Out** time.



## Theatre Screen - Add New Nurse

Users can now easily and efficiently add a new nurse to the **Nurse List** from the **Theatre Screen**. By opening the Nurse List dropdown, users will see the option to **Add Nurse**. This feature can only be utilised by staff members with the required access levels to amend the Nurse List in Settings.



## Episode Notes - Audit Log

An Audit Log is now available for any amendments made to the **Episode Notes**.



## Manually Linking Preadmit Forms

When manually linking a Preadmit form, users must now ensure the patient's **Date of Birth** on the form matches the Date of Birth in FYDO. This is in addition to the existing checks for the First Name and Surname, which helps prevent paperwork from being accidentally allocated to the incorrect patient.



## Theatre Roster - Added Features

Any **Surgical Assistant** or **Other Surgical Assistant** entered into a Theatre Booking will now be automatically populated into any new episodes booked within that roster. They will also be updated

for all linked **bookings** (*except cancelled, admitted, or discharged episodes*), making it easy for staff to update these fields for a whole list of patients in one simple step!



## Bug Fix

An issue that was affecting the ordering of the **Payments (Hospital) Report** has now been resolved.

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## [FYDO Hospital Update - 09/05/2024](#)

### Next of Kin and Emergency Contact Details

Facilities are now able ensure that the **Next of Kin** and **Emergency Contact** details are entered prior to admission. This option can be amended in **Settings > System Configuration** by checking the tick boxes called:

- On admission, make Next of Kin mandatory
- On admission, make Emergency Contact mandatory



If one of these options is selected, a pop-up will alert the user to the specific information that needs to be completed when they attempt to admit the episode.



### New Billing Rule

A new billing rule has been added in **Fees Setup > Other Settings** to accommodate certain contract types. This rule is utilised when Per Diem billing is necessary for the primary item number, but subsequent items have associated Procedure Fees. Selecting this tick box will ensure that all subsequent items only incur Theatre Band Fees.



### Defence Health Endoscopy ECLIPSE Claiming

Defence Health have amended the way they require multi-item endoscopy procedures to be transmitted via ECLIPSE. FYDO has now been updated to accommodate these claims and ensure correct payment is processed by the fund.

## Type C and Type B Accommodation Billing Rule

An amendment has been made to the application of the Accommodation Band when billing Type C and Type B item number together. If the Type C item number attracts a higher band, it will still be considered the primary procedure. However, if a subsequent procedure is a Type B item, the Type C Accommodation Band will no longer apply. Instead, FYDO will recognise the appropriate accommodation band based on the Type B item number, anaesthetic type, and time in theatre.

## Bug Fix

The issue that some facilities were having with their Print List has now been resolved.

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## [FYDO Hospital Update - 02/05/2024](#)

### New Provisional DRG Field

The Edit Appointment screen now includes a new field where users can specify a **Provisional DRG** for each episode. This enhancement enables facilities with DRG-based health fund contracts to generate more accurate revenue predictions when using the **Unbilled Revenue Report**.



### Coder Field Default

The **Coder** field, on the Coding Screen, will now automatically populate the name of the user logged into FYDO. This update will save time for coders in our Western Australia hospitals, eliminating the need for manual entry of their names.



### Enhancements to the Edit Appointment Screen

The **Edit Appointment** screen now displays the Session/Theatre Visit number for each Item. Additionally, the **Multiple** alert will appear for episodes with subsequent visits to theatre. This function will not affect facilities that only ever facilitate single visits to theatre.



### Bug Fixes

- The issues some users experienced with the Episode Stats Report have been resolved.
- The issue affected the Revenue Report > Raw Data Export has been resolved.



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## [FYDO Hospital Update - 25/04/2024](#)

### **Interactive Arrears Report Enhancements**

Think our **Interactive Arrears Report** couldn't get any better?! Think again! We've added two new columns to make debt recovery from the health funds even easier!

Now, users can easily view whether a claim has been accepted by the health fund and how much is being paid - all from one screen!



Additional data has also been incorporated into the **Interactive Arrears Report > Export - Raw Data** to include the following:

- Bill Type (*ECLIPSE or Paperbase claim*)
- ECLIPSE Sent Date
- ECLIPSE Response Status (*Approved or Rejected*)
- ECLIPSE Amount Paid



### **Bug Fix**

The issue preventing some facilities from running the Length of Stay Report has been resolved.

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## [FYDO Hospital Update - 18/04/2024](#)

### **New Appointments Report**

FYDO has introduced a new report that provides users with statistics for **all appointments**, irrespective of their admission or discharge status. This report includes all bookings, making it suitable for use of facility planning, even for future dates when patients have not yet been admitted. Additionally, the report offers various filter options, along with group by and order options, making it a valuable addition to the FYDO reports library.



## WorkCover Claim Details - Copy Previous

FYDO now offers users the ability to copy previous **Claim Details** for WorkCover or Third-Party admissions. This feature is especially advantageous, and will greatly reduce data entry, for hospitals handling WorkCover patients who require multiple admissions throughout their treatment.



## Print List - Excel Raw Data Additions

Additional data types have been added to the **Print List > Export to Excel - Raw Data Report** to assist users in collating data. Some of the newly included fields are:

- Medicare Eligibility
- DVA Number and Colour
- Pension Number
- Country of Birth
- Check List Tick Box Information
- Next Of Kin, Emergency Contact, Contributor and Pick Up Person Details
- And more!

