

FYDO Clinic Update - 07/02/2025

Clinical Notes Templates

A new access level now governs **Clinical Notes Templates**. This access level inherits the settings already assigned to the **User Group** for **Templates**.

Settings General			
Accommodation Category	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Appointment Types	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Area Codes	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Band Mappings	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Booking Codes	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Cancelled Reasons (Appointments)	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Cancelled Reasons (Theatre Rosters)	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Chart Location	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Departments	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Deposit Types	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Doctors	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Doctor Specialities	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Document Types	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
ECLIPSE mappings	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Health Funds	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Hospitals	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Invoices Messages	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Items	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Item Types	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Locations	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Nurse List	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Pathology Providers	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Practices	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Program Numbers	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Recall Reasons	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Referral Types	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Referring Doctor	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Security	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
SMS Automation	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Staff Roles	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Survey	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
System Configuration	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Templates	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Templates - Clinical Note	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Templates - SMS	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Theatre Hold Reasons	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Theatre Reason for Delayed Finish	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Theatre Reason for Delayed Start	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Third Parties	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
User Groups	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Users	<input type="checkbox"/> D	<input type="checkbox"/> R	<input type="checkbox"/> RW
Users - Unblock	<input type="checkbox"/> ON <input type="checkbox"/> OFF		

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 06/02/2025

Theatre Screen Makeover

The **Theatre Screen** has been refreshed to align with the new, crisp FYDO look. All existing fields and information remain available, but with an improved layout and workflow. The most notable change is the relocation of the **Theatre Complete** tick box to a more appropriate position.

Appointments / Theatre Screen

MRN 147 - [WHITE, Snow](#) DOB 07/07/1977 (47) Sex Not Stated/Inadequately described FileNo Fund CBH Location Shaes Private Hospital (QLD)

Admission No. 827 EpiNo. 24 Admission Date/Time 30/01/2025 06:00 Discharge Date/Time 04/02/2025 16:00 Dr/Surgeon CONNORS, Curtis Anaesthetist

Total: \$9,619.80 Cancel Save & Continue Save & Exit

Theatre Visits

Visit to Theatre No Unplanned Visit to ... ASA Score 3: A patient with severe... Planned Time in Theatre

First Date 30/01/2025 60 mins

Pre-Op Anaesthetic Start Time In Theatre Surgical Time Out Procedure Start Procedure Finished Time Out Theatre

Anaesthetic Type General Anaesthetic Type Local Complications

Scrub Nurse Scout Nurse Nurse/Assistant Other Nurse/Assistant Surgical Assistant Other Surgical Assistant Other Staff

Theatre Information

Recovery 1 Recovery 2 Recovery 3 Ready for Ward Ready for Pickup Invoice On Hold Theatre On Hold Pathology Nil Pathology

Stage 1 Recovery Nurse Stage 2 Recovery Nurse Stage 3 Recovery Nurse Theatre On Hold Side # of Specimens

Items

Code	Description	Band	Action

Other Services

Code	Description	Qty	Date of Srv	Send Invoice To	Serial #	Data	Action
		0					

Notes

Theatre Complete ☐

Theatre Screen Pathology

The **Pathology** field in the **Theatre Screen** has been updated to allow for more accurate documentation of pathology collection, including the **Pathology Company** and **Number of Specimens**.

- For procedures without pathology, simply check the **Pathology Nil** tick box.
- If pathology was collected, users can select the pathology company from the **Pathology** drop down and document the **# of Specimens** collected.

Appointments / Theatre Screen

MRN 147 - [WHITE, Snow](#) DOB 07/07/1977 (47) Sex Not Stated/Inadequately described FileNo Fund CBH Location Shaes Private Hospital (QLD)

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Total: \$9,619.80 Cancel Save & Continue Save & Exit

Theatre Visits

Visit to Theatre No Unplanned Visit to ... ASA Score 3: A patient with severe... Planned Time in Theatre

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Pre-Op Anaesthetic Start Time In Theatre Surgical Time Out Procedure Start Procedure Finished Time Out Theatre

Anaesthetic Type General Anaesthetic Type Local Complications

Theatre Information

Recovery 1 Recovery 2 Recovery 3 Ready for Ward Ready for Pickup Invoice On Hold Theatre On Hold Pathology Nil Pathology

Stage 1 Recovery Nurse Stage 2 Recovery Nurse Stage 3 Recovery Nurse Theatre On Hold Side # of Specimens

Items

Code	Description	Band	Action

Other Services

Code	Description	Qty	Date of Srv	Send Invoice To	Serial #	Data	Action
		0					

Notes

Theatre Complete ☐

To streamline data entry in the **Pathology** field, pathology companies can be pre-added via **Settings > Pathology Providers**, reducing the need for manual entry. However, the field also supports free text if required.

SETTINGS

General

- Accommodation Categories
- Appointment Types
- Area Codes
- Band Mappings
- Booking Codes
- Logs
- Nurse List
- Pathology Providers**
- Practices
- Printer and Scanner Configuration

Tokens for Pathology fields

- <<Specimen>>

- If **Pathology Nil** is ticked, this token will display “NIL”
- If a number is entered in **# of Specimens**, this token will reflect that number

- <<Path>>

- This token will display the text entered in the **Pathology** field



Theatre 3 - Wednesday 22/01/2025 at
Doctor: EYES, Bright

Adm Time	Patient Name	Doctor	PROCEDURE
1 10:00	FLINSTONE, Frederick (M) He/Him/His DOB: 08/11/1959 (65) MRN: 228	EYES, Bright	No Pathology Specimens: NIL Pathology:
2 10:15	KNIGHT, Kathy (F) DOB: 12/12/1959 (65) MRN: 122	HOUSE, Greg	Has Pathology Specimens: 5 Pathology: Pathology R US

Pathology can be set as a mandatory field if you want to ensure pathology information is entered when the **Theatre Complete** checkbox is selected. To enable this, go to **Settings > System Configuration** and select **Make Pathology Mandatory**. This action can be performed by anyone in your facility with the appropriate access levels.

Theatre

Hide Positioned Time ☒

Make Pre-Op time mandatory ☒

Make Anaesthetic Start time mandatory ☒

Make Time In Theatre time mandatory ☒

Make Surgical Time Out time mandatory ☒

Make Positioned time mandatory ☐

Make Procedure Start time mandatory ☒

Make Procedure Finished time mandatory ☒

Make Time Out Theatre time mandatory ☒

Make Recovery 1 time mandatory ☒

Make Recovery 2 time mandatory ☒

Make Recovery 3 time mandatory ☒

Make Ready for Discharge time mandatory ☒

Make Pathology mandatory ☒

Clinical Notes Templates

A new access level now governs **Clinical Notes Templates**. This access level inherits the settings already assigned to the **User Group** for **Templates**.

Settings General

Accommodation Category	D R RW	Pathology Providers	D R RW
Appointment Types	D R RW	Practices	D R RW
Area Codes	D R RW	Program Numbers	D R RW
Band Mappings	D R RW	Recall Reasons	D R RW
Booking Codes	D R RW	Referral Types	D R RW
Cancelled Reasons (Appointments)	D R RW	Referring Doctor	D R RW
Cancelled Reasons (Theatre Rosters)	D R RW	Security	D R RW
Chart Location	D R RW	SMS Automation	D R RW
Departments	D R RW	Staff Roles	D R RW
Deposit Types	D R RW	Survey	D R RW
Doctors	D R RW	System Configuration	D R RW
Doctor Specialities	D R RW	Templates	D R RW
Document Types	D R RW	Templates - Clinical Note	D R RW
ECLIPSE mappings	D R RW	Templates - SMS	D R RW
Health Funds	D R RW	Theatre Hold Reasons	D R RW
Hospitals	D R RW	Theatre Reason for Delayed Finish	D R RW
Invoices Messages	D R RW	Theatre Reason for Delayed Start	D R RW
Items	D R RW	Third Parties	D R RW
Item Types	D R RW	User Groups	D R RW
Locations	D R RW	Users	D R RW
Nurse List	D R RW	Users - Unblock	ON OFF

Excess/Deposit Screen

The **Uninsured** Field from the **Edit Appointment** Screen will now be displayed on the **Excess/Deposit** Screen, making it easier to identify **out-of-pocket costs**.

APPOINTMENTS > EXCESS/DEPOSIT

MRN 147 - WHITE, Snow DOB 07/07/1977 (47) Sex Not Stated/Inadequately described FileNo Fund CBH Location Shaes Private Hospital (QLD)

Admission No. 827 EpiNo. 24 Admission Date/Time 30/01/2025 06:00 Discharge Date/Time 04/02/2025 16:00 Dr/Surgeon CONNORS, Curtis Anaesthetist

Fund Excess Excess \$250.00 Co-payment \$50.00 Unl \$35.00

Transaction Date 05/02/2025 Type Amount Description Co-Payment Drawer Reference Bank Branch Copies 1

FYDO Clinic Update - 24/01/2025

Patient Audits

Additional audit logs have been added when amendments are made to the patient screen. New logs include:

- Preferred Name
- Title
- Pronoun
- Home Phone
- Work Phone
- Mobile
- Email
- DOB Estimate

SETTINGS > LOGS			
All Users		23/12/2024	22/01/2025
Search on <input checked="" type="radio"/> Text <input type="radio"/> MRN		Search	
Username	Message	Date Created	Action
Shae	Patient [MRN - 228] - Pronoun changed from 'None' to 'He/Him/His'	22/01/2025 2:41:27 PM	
Shae	Patient [MRN - 228] - Email changed from 'fred@bedrock.com.au' to 'fredflinstone@bedrock.com.au'	22/01/2025 2:41:03 PM	
Shae	Patient [MRN - 228] - Mobile changed from '0404040404' to '0400000000'	22/01/2025 2:40:45 PM	
Shae	Patient [MRN - 228] - Preferred Name changed from 'Fred' to 'Fredy'	22/01/2025 2:39:41 PM	

New Token

We've now added a **Due Date** token for invoices. This new token will automatically calculate an invoice due date based on the invoice accounting period date + xxx number of days.

To add a **Due Date** to invoices, download the required invoice templates, add the token **<<InvDueDate>>** and then upload the updated templates back into FYDO.

INVOICE NUMBER
<<InvNo>>

PRINTED
<<CurrentDate>>

DUE DATE
<<InvDueDate>>

PAGE
<<InvPage>>/<<InvTotPages>>

Next, specify the number of days from the invoice date until it is due. Navigate to **Settings > System Configuration** and enter the desired value in the "Invoice Due In Days" field.

Clinic

Booking ☐

Arrived ☐

Seen by Doctor ☐

Billed ☐

Invoice Group Mandatory ☐

Patient Claims mode

Claiming Payment Date ☐ ?

Default Fee Level

Accumulate Dental Benefit ☐

Invoice Due In Days

FYDO will now automatically calculate and apply accurate due dates to invoices!

If you need assistance setting up the **Due Date** token, our friendly FYDO support team is here to help! Feel free to reach out to us via:
Email: support@alturahealth.com.au
Phone: [\(02\) 9632 0026](tel:(02) 9632 0026)

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 24/01/2025

Make / Edit Appointment Screen

The **Make Appointment** and **Edit Appointment** screens have been refreshed! They contain all the same information but feature a new design to enhance efficiency and streamline workflow.

Appointments

Edit Appointment

KNIGHT, Kathy

MRN 122

File No -

DOB 12/12/1959 (65)

Sex Female

Mobile 0400 494 029

Medicare -

Veterans -

Allergies

Alert

Notes

Document Alert

Booking Details

Location

Shaes Private Hospital

Theatre/List

Theatre 3

Roster

Select Roster

Dr/Surgeon

HOUSE, Dr Greg

Surgical Assistant

Select Surgical Assistant

Other Surgical Assistant

Select Other Surgical Assistant

Anaesthetist

MCCARTNEY, Dr Paul

Anaesthetic (Primary)

IV/Sedation

Anaesthetic

IV/Sedation

Appointment Date

22/01/2025

Time

11:30

Adm #

817

Appointment Type

Special

Make Recurring

Mins

40

Procedure Notes

Colonoscopy & Gastroscopy

Other Notes

Checklist

☐ OEC Received

☐ OEC Checked

☐ Pre-Admission Contacted

☐ IFC Completed

☐ Admission Form Received

☐ Chart Ready

☐ Consent Received

☐ Post-Discharge Contacted

☐ Documents Scanned

Patient Category

Inpatient

Start at Day

1

Discharge

1

23/01/2025

Accom Type

Accom - Medical

Room Type

Private

Provisional DRG

Program Status

Start

Select Episode

Bed Notes

Cancelled

Confirmed

Arrived Time

Booking Code 1

Booking Code 2

Food Instructions

Fasting Food

Fasting Fluids

Planned Time in Theatre

Admission Time

07:15

Procedure Time

Program

NHTP

No

Inv Hold

Flags

☐ New Patient

☐ Interim Billing

☐ Medical Only

☒ MHR consent

Fund Details

Health Fund

MPL - Medibank Private Limited

Membership No.

12345678Y

UPI

0

Excess

0.00

Co-pay

0.00

UII

0.00

Insurance Status

Full Fee

Claim Details

Items

Code	Description	Band	Session
32229	B Removal of one or more polyps during colonoscopy, in association with a...	3	1
32222	B Endoscopic examination of the colon to the caecum by colonoscopy, for a...	2	1
30473	B Oesophagoscopy (not being a service to which item 41816 or 41822 applie...	1	1

Other Services

Code	Description	Qty	Date of Srv	Send Invoice To
AL006	PROVISC VISCOELASTIC SOLUTION	1	22/01/2025	Health Fund
		0		

Referring Details

Previous Referrals

Referring Doctor

Add Referring Doctor

Referral To

Search for a Referring Doctor

Search for a Referral To

Referral Date

Period

First Consult

Site Referral (global)

Open Access

Theatre Booking Screen

The FYDO **Theatre Booking Screen** has received a makeover! With a fresh new look, it's now easier to read and navigate, aligning perfectly with our updated style!



As part of our ongoing development of **Statistical Discharges**, facilities can now identify these on the **Bed Tracker**. New colours have been introduced to distinguish **Statistical Discharge**, **Statistical Admitted** and **Leave**.

[illegible]

Additional audit logs have been added when amendments are made to the patient screen. New logs include:

- Preferred Name
- Title
- Pronoun
- Home Phone
- Work Phone
- Mobile
- Email
- DOB Estimate

SETTINGS > LOGS

All Users 23/12/2024 22/01/2025 Search on Text MRN Search

Username	Message	Date Created	Action
Shae	Patient [MRN - 228] - Pronoun changed from 'None' to 'He/Him/His'	22/01/2025 2:41:27 PM	
Shae	Patient [MRN - 228] - Email changed from 'fred@bedrock.com.au' to 'fredflinstone@bedrock.com.au'	22/01/2025 2:41:03 PM	
Shae	Patient [MRN - 228] - Mobile changed from '0404040404' to '0400000000'	22/01/2025 2:40:45 PM	
Shae	Patient [MRN - 228] - Preferred Name changed from 'Fred' to 'Fredy'	22/01/2025 2:39:41 PM	

Unbilled Revenue Report

The **Admission Number** is now included in the **Unbilled Revenue Report > Excel - Raw Data Export**.

	A	B	C	D	E	F	G	H	I	J
1	LocId	LocName	Patient	MRN	EpiNo	AdmDate	AdmNo	LOS	Fund	Admitting Dr
2	1	Shaes Private Hospital	BLACK, Isaac	130	3	25/09/2024	606	1	ADF	BLACK, Jack
3	1	Shaes Private Hospital	BOND, Mary	120	8	07/08/2024	518	1	U/I	HOUSE, Greg
4	1	Shaes Private Hospital	BRANSON, Richard	112	11	01/08/2024	512	1	MPL	HOUSE, Greg
5	1	Shaes Private Hospital	CARD, Ima	151	4	07/10/2024	654	1	ADF	NAME, My
6	1	Shaes Private Hospital	DAY, Doris	103	94	02/12/2024	718	1	BUP	EYES, Bright
7	1	Shaes Private Hospital	DEAN, James	102	63	30/07/2024	507	1	BUP	BLACK, Jack
8	1	Shaes Private Hospital	DVA, DVA	139	5	22/10/2024	667	1	DVA	HOUSE, Greg
9	1	Shaes Private Hospital	FUNDED, Self	118	14	25/12/2024	740	1	U/I	CONNORS, Curtis
10	1	Shaes Private Hospital	GREEN, Violet	174	1	05/11/2024	694	1	ANZ	BLACK, Jack
11	1	Shaes Private Hospital	GUY, New	142	5	21/10/2024	652	1	MPL	MURPHY, Shaun

Refund Adjustment Improvements

An improvement has been made to the **Adjustments**, enabling facilities to add their own **Refund Adjustment Types** while still assigning a payment type to these adjustments.

To implement this feature, facilities must add an **Adjustment Type** assigned to **Payments**, ensuring the name including the word "Refund".

SETTINGS > ADJUSTMENTS

☐ Show Inactive Search Add Adjustment

Code	Name ↑	Status	Payments	Revenue	Action
4	WRITE OFF	Active		✓	✗
12	ROUNDING	Active		✓	✗
14	Refund - Patient	Active	✓		✗
13	Refund - Health Fund	Active	✓		✗
9	REFUND	Active	✓		✗
2	OVERPAYMENT	Active	✓		✗

FYDO Clinic Update - 16/01/2025

Recurring Appointment Feature

Users can now utilise the **Make Recurring** feature to add multiple bookings for the same patient on a **daily, weekly, monthly** or **yearly** basis. Appointments can even be made on certain days of the week, e.g. Mondays, Wednesdays and Fridays.

Appointments / Make Appointment

Brooks, Bob

MRN 110

File No -

DOB 21/06/1962 (63)

Sex Male

Address [\(Hover to view\)](#)

Mobile 0404 444 444

Medicare 2111-11111-1 ()

Veterans -

Fund Code NIB

Fund No 123457

ID New

Appointment Details

Location Kloe's Private Clinic

Doctor / Room / Walk-In Smith, John

Date 14/01/2025 Time 10:30 AM

Appointment Type Standard 30 Mins

Billing Type Medicare Fee Level 1 - MBS 100%

Checklist ☐ Letter Created

[Make Recurring](#)

Recurring Appointment

Repeats Daily

Repeat Every 1 Days

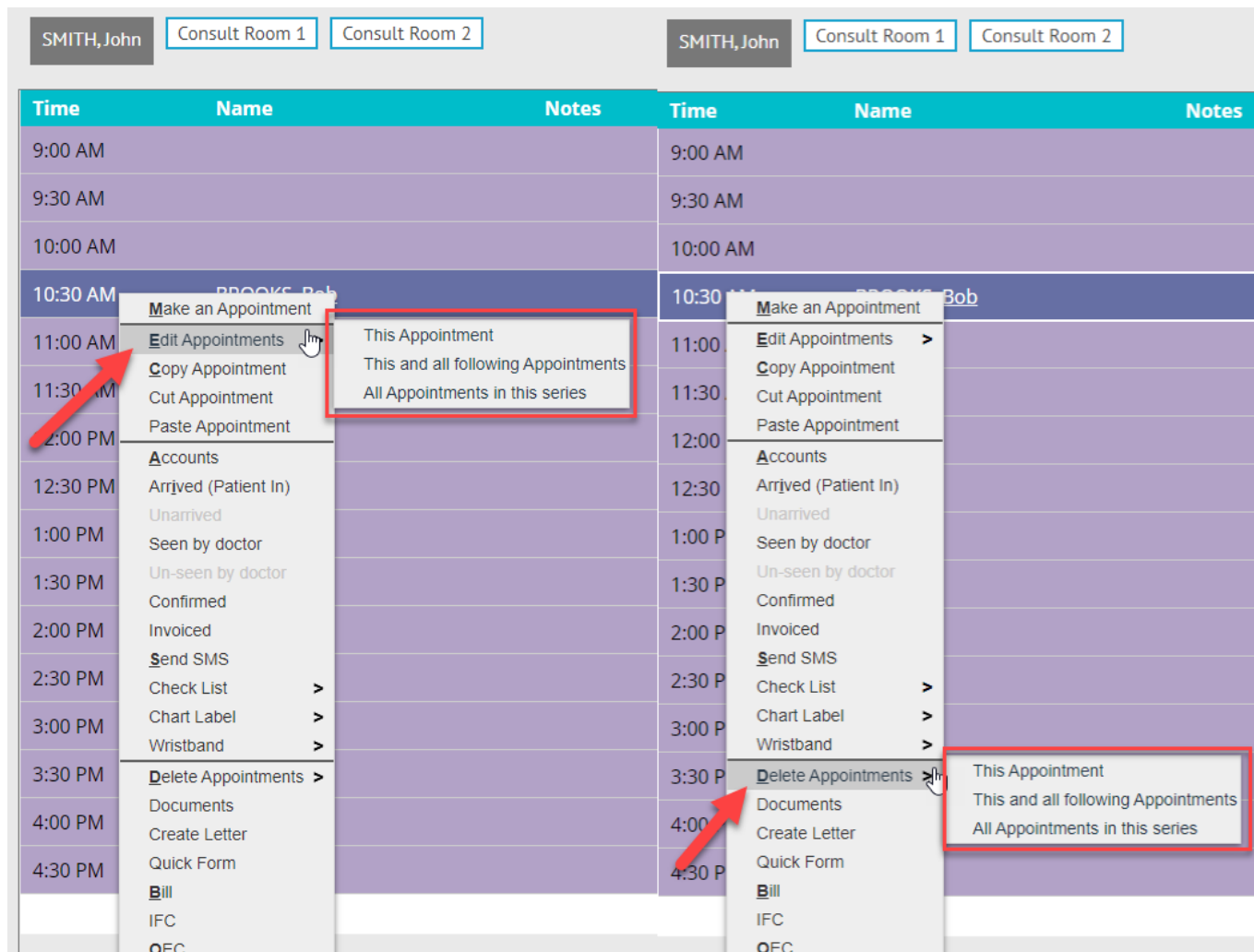
Start 14/01/2025

End ☒ After 1 occurrence

☐ On 14/02/2025

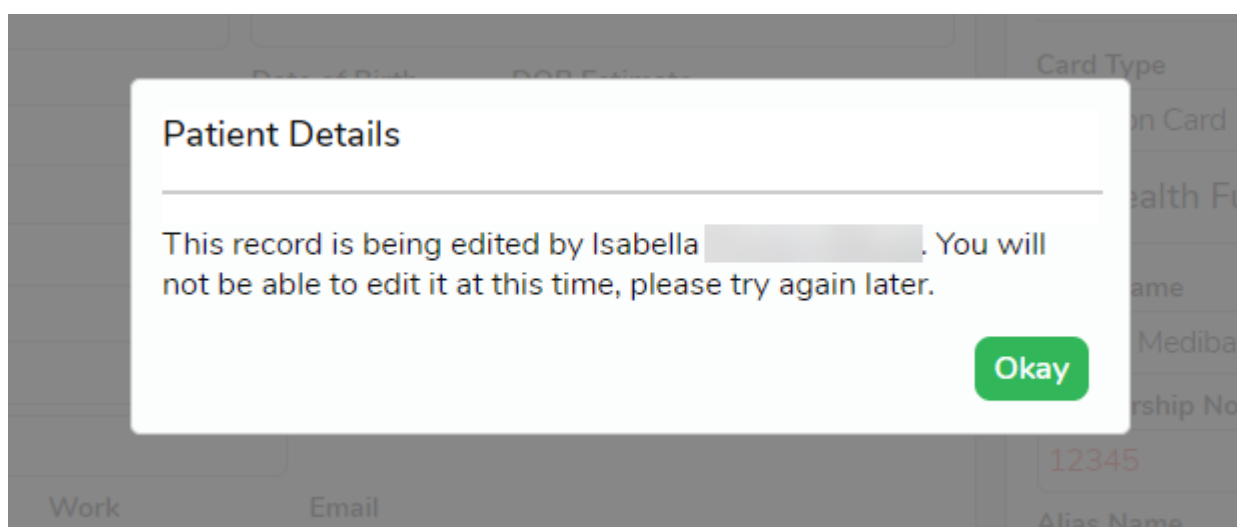
Cancel Save

Appointments in a recurring series also include additional options for **Edit Appointments** or **Delete Appointments**.

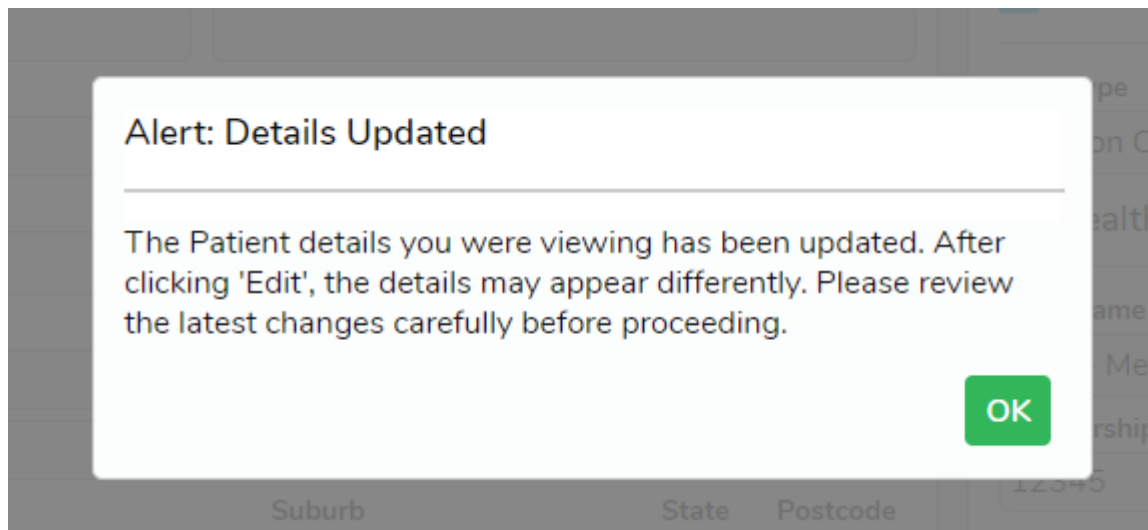


Patient Screen Improvements

A great new feature has been introduced to the **Patient Screen** to avoid simultaneous edits by multiple users. If a record is being edited, other users attempting to access it will receive a pop-up notification and will be prevented from making changes.



Additionally, if a user has the Patient Screen open, and changes are made to the record while they are viewing it, they will be alerted when they click "Edit". This ensures they are aware of any updates to the information.

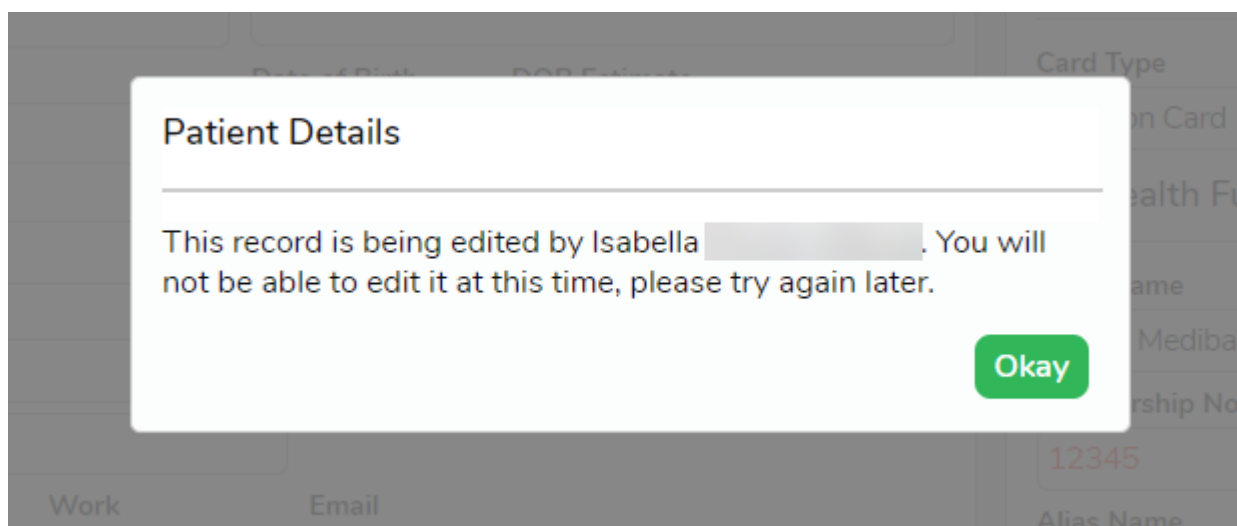


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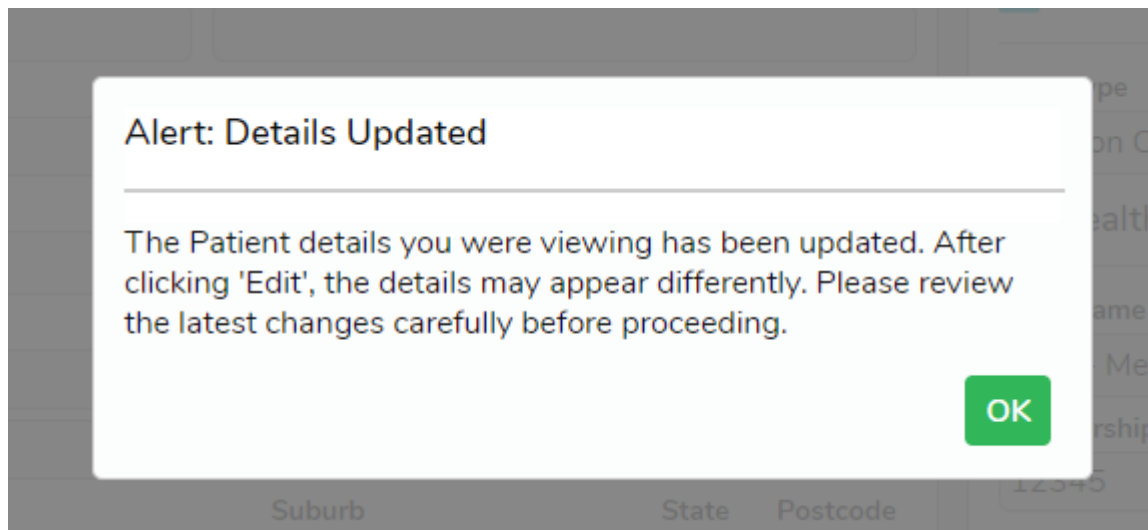
[FYDO Hospital Update - 15/01/2025](#)

Patient Screen Improvements

A fantastic new feature has been added to the **Patient Screen** to prevent simultaneous edits by multiple users. If a record is already being edited, any other user attempting to edit it will see a pop-up notification and will be unable to make changes.



Additionally, if a user has the Patient Screen open, and changes are made to the record while they are viewing it, they will be alerted when they click "Edit". This ensures they are aware of any updates to the information.



Episode Screen Improvements

The **Episode Screen** has been redesigned to enhance readability and improve the user experience. An additional table has been introduced, making it easier to identify invoices, their adjustments, payments and outstanding balances.

1. The **first table** remains unchanged and continues to display a list of patient's episodes.
2. A **new table** has been added to show the totals for all invoices raised for the selected episode.
3. The **third table**, which displays detailed invoice information, now only shows details for the selected invoice. This reduces clutter and makes it easier for users to identify issues or necessary changes.
4. **New colours** have also been introduced to help users quickly distinguish different transaction types:
 - Deposits & Payments = Green
 - Invoices = White
 - Deleted/Voided = Grey
 - Adjustments = Yellow
 - Reversed = Pink

Back to Appointments / 167 - FLINSTONE, Frederick ~ Fred (02/02/1954 - 70) Total 2,050.00

Patient Details Appointments Recalls Accounts **Episodes** Communication Chart Tracking Documents Clinical

1 No. Adm # Adm. Date Dis. Date Status Nights Procedure Other Notes Fund Surgeon Location

1	669	09/01/2025	09/01/2025	Discharged	D/O	Gastroscopy		BUP	Pierce, Hawkeye	Shaes Private Hospital
---	-----	------------	------------	------------	-----	-------------	--	-----	-----------------	------------------------

2 Admission Date: 09/01/2025 | Invoices for Admission: 669 Episode Total 2,200.00 Balance Due 2,050.00 ☐ Show voided invoices

Inv #	To	Charge inc GST	Adjustments	Payments	Balance Due	Last Audit Date/Time	Last User Edited
408	BUP	\$400.00	\$-100.00	\$-50.00	\$250.00	14/01/2025 2:43 PM	Shae Darr (Altura)
409	U/I	\$1,800.00	\$0.00	\$0.00	\$1,800.00	14/01/2025 2:41 PM	Shae Darr (Altura)

3 Invoice: 408 | BUP: 13245678 Invoice Total 400.00 Balance Due 250.00 ☒ Show voided transactions Invoice Options

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST	T	Audit Date	User
408	BUP	09/01/2025	14/01/2025	D	DEPOS	Co-Payment: Cash	-		\$-50.00	0.00	H	14/01/2025 2:41 PM	Shae Darr (Altura)
408	BUP	09/01/2025	14/01/2025	A	ACCOM	SameDay Accommodation Fee Band : 4	1	4	\$400.00	0.00	H	14/01/2025 2:41 PM	Shae Darr (Altura)
408	BUP	09/01/2025	14/01/2025	T	30473	Voided on 14/01/2025 - Test - Oesophag...	-	1	\$150.00	0.00	H	14/01/2025 2:43 PM	Shae Darr (Altura)
408	BUP	09/01/2025	14/01/2025	J	ADIUS	Adjustment Applied: DISCOUNT	-	0	\$-100.00	0.00	H	14/01/2025 2:42 PM	Shae Darr (Altura)

Unbilled Revenue Report

A new field has been added to the **Unbilled Revenue Report**, enabling users to run the report using the **Accrual** method. Previously, the report only displayed unbilled episodes for the selected period as of the time it was run. This default behaviour remains unchanged, with the **Accounting** field set to **Ignore** by default. However, when the new **Accrual** option is selected, FYDO will display all episodes that were unbilled as of the selected report date, regardless of whether they have since been invoiced.

REPORTS > UNBILLED REVENUE

Unbilled Revenue

Location: All Locations

Fund: All Funds

Ward: All Wards

Patient Category: All Patient Category

Episode Type: Admitted and Discharged

Report Type: Summary

Accounting: Ignore

Admitting Doctor: All Admitting Doctor

Order By: Patient Name

From Date: 16/07/2024 To Date: 14/01/2025

Update

New Patient Lookup Feature

The **Patient Lookup** box now includes a new feature that allows users to view patient's episodes. Clicking the **arrow** on the right of the patient line expands the view to display the patient's five most recent episodes, including both future and past bookings. Users can click on the episode to navigate straight to it. This feature is particularly helpful when making patient bookings, to enable users to see when the patients last admission is or if they have any booked in the future.

Patient

Other

Q

day

Search

Make Dummy Appointment

Create New Patient

Surname	Firstname	MRN	FileNo	Address	DOB	Age
Day	Doris	152		333 Sunshine Boulevard WINDY...	03/04/1922	102

Date	Time	Proc Notes	Theatre	Location	Adm#	Cancelled
17/01/2025	09:30 AM	Colonoscopy	Day Program	Shaes Private Hospital	661	-
16/01/2025	10:00 AM	Colonoscopy	Day Program	Shaes Private Hospital	662	Facility Ca...
14/01/2025	11:30 AM	Gastroscopy	Admissions	Shaes Private Hospital	659	-
12/11/2024	11:30 AM	Colonoscopy	Theatre 3	Shaes Private Hospital	618	-
08/11/2024	10:00 AM	Left Cat & IOL	Theatre 3	Shaes Private Hospital	610	-

Dream	Day	164			15/04/1926	98	✓
Knight	Kathy	122		300 Pretty Parade PARADISE	12/12/1959	65	✓

Bulk SMS Improvements

The **Bulk SMS** page now displays the **Out-of-Pocket** information instead of only the **Excess** value, as it did previously. This enhancement allows users to view **all** out-of-pocket details directly from the **Edit Appointment** Screen.

SETTINGS > BULK SMS

Send Bulk SMS

All

Not Cancelled

All

Back to Appointments

Template

Select Template

Text

Send with delay

Credits remaining

174

Order more SMS credits

	Name	Mobile	Appt Date	Procedure Notes	Appt Type	Confirmed	Cancelled	AFR	OOP	Action
✓	DAY, Doris	0400	14/01/2025	Gastroscopy	Standard 20	-	-	-	1,700.00	
✓	PEEP, Bo	0400	14/01/2025	Gastroscopy	Standard 20	-	-	-	50.00	
✓	SQUAREPANTS, Spongebob	0411	14/01/2025	Colonoscopy	Standard 20	-	-	-	250.00	

100

Records/Page

Records 1-3 of 3 (Page 1 of 1)

Billing Status Report

Coder details have been added to the **Billing Status Report** for the report type **Show All - Inv Summary & Detail > Excel - Raw Data Export**.

AK	AL	AM	AN
Cancelled	LOS	Billor	Coder
	D/O		S (Altura)
	D/O		S (Altura)
	D/O		
	D/O		

Monthly Patient Activity Report

A new option has been introduced, allowing users to **include** or **exclude cancelled episodes** from the **Monthly Patient Activity Report**. These statistics only include cancelled episodes that have been admitted and discharged. (*Episodes cancelled prior to admission will not be included*)

REPORTS > MONTHLY REPORT

Monthly Patient Activity

Location: Shaes Private Hospital

As at Date: 14/01/2025

☒ Exclude Cancelled Episodes

Update

Recurring Appointment Feature

Users can now utilise the **Make Recurring** feature to add multiple bookings for the same patient on a **daily, weekly, monthly** or **yearly** basis. Appointments can even be made on certain days of the week e.g. Mondays, Wednesdays and Fridays. This feature is particularly beneficial for rehab and mental health facilities, where daily admissions are common for specific programs.

Utilising this feature results in all the appointments being linked, which enables facilities to link program codes to all episodes, allowing FYDO to determine which days to apply step-downs.

APPOINTMENTS > EDIT APPOINTMENT (129- PEEP, BO)

Booking Details

Location	Shaes Private Hospital		
Theatre/List	Admissions	Roster	08:30
Dr/Surgeon	PIERCE, Dr Hawkeye		
Surgical Assistant	Select Surgical Assistant		
Other Surgical Assistant	Select Other Surgical Assistant		
Anaesthetist	MCCARTNEY, Dr Paul		
Anaesthetic (Primary)	IV/Sedation	Anaesthetic	
Apmt Date	14/01/2025	Time	11:45
Appointment Type	Standard 20	Adm #	660
Proc Notes	Gastroscopy	Mins	15

MAKE RECURRING

Recurring Appointment

Repeats: Daily

Repeat Every: 1 Days

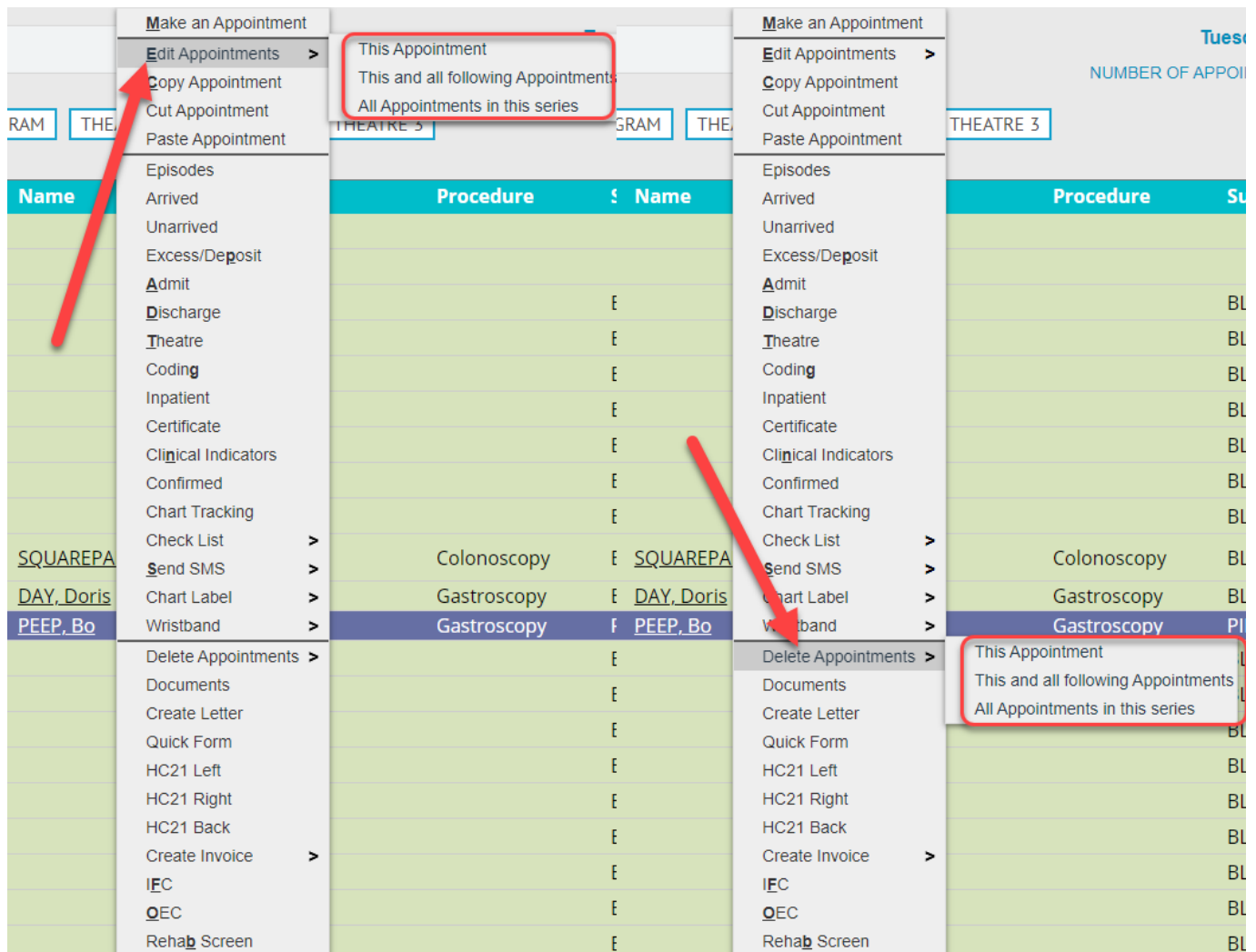
Start: 14/01/2025

End: ☒ After 1 occurrence

☐ On 14/02/2025

Cancel Save

Appointments in a recurring series also include additional options for **Edit Appointments** or **Delete Appointments**.



Statistical Discharge

Overnight facilities can now use the new **Statistical Discharge** option to handle episodes where a patient's care type changes during their stay. For example, if a patient is initially admitted for an Acute Care surgical procedure and their admission transitions to a Rehab care type, this feature simplifies the process.

Previously, such scenarios required discharging the episode and re-entering all details for the new care type. With this new option, users can statistically discharge the episode, and all necessary information from the initial admission will be automatically copied to create a new episode.

This feature is used by assigning the patients **Mode of Separation** as **Statistical Discharge**, prompting the discharge and automatic re-admission of the patient.

APPOINTMENTS > DISCHARGE

MRN 114 - [SQUAREPANTS, Spongebob](#)

DOB 13/07/2020 (5)

Sex Male

Admission No. 654

EpiNo. 38

Admission Date/Time 13/01/2025 06:00

Discharge Details

Discharge Date 13/01/2025

Discharge Time 16:00

HCP and PHDB data

Mode Of Separation Statistical Discharge

Transferred To

Transfer Out Code Unknown

Visit to Theatre No Unplanned Visit to Theatre

Palliative Care Palliative Care Not required

Days in Palliative Care

Was Patient Involuntary at anytime? No

Involuntary Days

Days in ICU

Hrs in ICU

Number HITH Visits

Hrs on Mechanical Vent

Decease Date

Time

Autopsy

Cause of Death

When this option is utilised, the user will be given a pop-up to ensure they want to proceed and **automatically re-admit** the patient. This feature allows facilities to meet their obligations regarding billing and data extracts for these types of admission, all while saving time on data entry.

Statistical Discharge

This patient has been type change (statistical) discharged, patient will be automatically re-admitted. Would you like to proceed?

Yes

No

New Chart Tracking Report

A new report has been developed to help facilities track the location of charts based on the information entered into the patient's **Chart Tracking** tab. The report includes several useful filters, allowing users to organise information by chart location, status, and more.

This report has also been built to be interactive, with options in the right-click menu to ensure the ultimate user experience.

REPORTS > CHART TRACKING

Chart Tracking

Location: All Locations
 Chart Location: All Chart Locations
 Based On: Chart tracking date
 Date From: 01/07/2024 To: 14/01/2025
 Chart Status: All Status
 Order By: Chart Location

Update Export To

ID	MRN	Patient Name	Adm Status	Date	Time	Chart Location	Borrower	Adm Date	Volume	Note	Location	User	Status	Created
1	156	Dumpty, Humpty	-	30/07/2024	08:05 PM	-	Chart Tracking	-	-	On the ward	Shaes Private Hosp...	Shae Darr (Altu...	Active	31/07/2024
3	147	White, Snow	Booking	14/08/2024	07:09 PM	Admissions	Episodes	09/01/2025	-	-	Shaes Private Hosp...	Shae Darr (Altu...	Active	15/08/2024
5	152	Day, Doris	Booking	11/09/2024	07:27 PM	Off Site Storage	Patient	17/01/2025	1	-	Shaes Private Hosp...	Shae Darr (Altu...	Active	12/09/2024
7	102	Dean, James	Booking	18/12/2024	08:13 PM	Off Site Storage	-	14/01/2025	1	-	Shaes Private Hosp...	Shae Darr (Altu...	Active	19/12/2024

1 - 4 of 4 items

New Leave Report

A new report has been developed to provide users with easy access to **Leave** information. This is particularly useful for facilities accommodating extended-stay patients who may frequently take leave.

The report is interactive, featuring options in the right-click menu to enhance navigation and usability.

REPORTS > LEAVE

Leave Report

Location: All Locations
 Fund: All Funds
 Admission Date Between: From 01/01/2025 To 14/01/2025

Update Export To

Location	Patient Name	MRN	Adm Date	Dis Date	Adm#	Leave From	Time	Leave To	Time	Total
Shaes Private Hospital	FLINSTONE, Frederick	167	09/01/2025	14/01/2025	669	10/01/2025	11:00 AM	10/01/2025	04:00 PM	
Shaes Private Hospital	FLINSTONE, Frederick	167	09/01/2025	14/01/2025	669	12/01/2025	02:15 PM	13/01/2025	08:15 AM	1

Total Leave Day: 1

1 - 2 of 2 items

Create Invoice Screen

The **Program Number**, entered in the **Edit Appointment Screen**, is now displayed on the **Create Invoice** Screen. This field is editable, allowing users to make changes at the point of invoicing. Ensuring an efficient and simplified workflow for facilities require to utilise Program Numbers.

APPOINTMENTS > CREATE INVOICE

MRN 167 - [FLINSTONE, Frederick](#) DOB 02/02/1954 (71) Sex Male FileNo Fund BUP Location Shaes Private Hospital (NSW)
 Admission No. 670 EpiNo. 2 Admission Date/Time 16/01/2025 06:00 Discharge Date/Time 16/01/2025 16:00 Dr/Surgeon HOUSE, Greg Anaesthetist

Send Invoice To: BUP - BUPA Australia Claim Details
 Billing Type: Default Accommodation Type: Accom - Medical Time Theatre: In Out 0 mins
 Status: Full Fee Anaesthetic: None Anaesthetic: Program Number OVERNIGHT PSYCH Mode Of Separation Other (includes discharge to usual resid)

Billing Status Report

A new option has been added to the **Billing Status Report > Show Not Billed Only** interactive report, to allow users to navigate straight to the linked **EMR** for that episode.

REPORTS > BILLING STATUS

Billing Status Report

Location

All Locations

Theatre Complete

All Theatre

Report Types

Show not billed only

Excludes episodes billed \$0

Excludes cancelled episodes

Excludes Invoice Override

Doctor

All Doctors

Coding Complete

All Coding

Patient Category

All Patient Categories

Fund

All Funds

Patient Name ↓	MRN ↓	Adm Date ↓	Dis Date ↓	Fund ↓	Surgeon ↓	Theatre Complete ↓	Coding ↓	Theatre On H
MIDDLETON, Catherine	107	03/12/2024	03/12/2024	QCH	Murphy, Shaun			
SQUAREPANTS, Spongebob	114	13/01/2025	13/01/2025	MPL	Connors, Curtis			
STEWART, Alfred	110	09/01/2025	13/01/2025	BUP	BLACK, Jack			

1

100

Edit Appointment

Admission

Discharge

Coding

Create Invoice

Episodes

Patient

Theatre

Documents

Certificate

EMR (F9)

FYDO Clinic Update - 10/01/2025

Outstanding Debt Alert


Clinics can now set an alert to flag patients with outstanding balances over a specified number of days when booking appointments. To enable this feature, go to **Settings > System Configuration**, then enter a value in the '**Alert when making an appointment if money outstanding > than**' field and specify the number of days in the '**Alert when money outstanding is X days outstanding**' field.

SETTINGS > SYSTEM CONFIGURATION

System Configuration	SMS Account	Counters	Administrator	Email Notification
----------------------	-------------	----------	---------------	--------------------

General

Auto Logout Time	30
Auto File Numbering	No
Appointment Display Time	Show 12 hour time
Appointment Tabs	Surname, First name – One line
Report Group Name	Kloes Private Clinic
IFC Document Type	IFC
Default Document Type	
Holding Bay Document Type	
Preadmit Document Type	Admission Form
OEC Document Type	OEC
OEC Type	Both Fund and Medicare
Raise Ticket Email	
Raise Ticket Location	
Alert when making an appointment if money outstanding > than	0.00
Alert when money outstanding is X days outstanding	0
SSO as Mandatory	<input type="checkbox"/>



New feature within Patient Lookup

From the **Appointments screen**, when using the **Patient Lookup**, users can now easily view the last 5 clinic and hospital bookings for a patient. To view this information, simply click the grey arrow at the end of the patient's line to expand and view the patient's 5 most recent upcoming/past clinic and hospital bookings.

Patient Lookup

Patient

Other

kloe

Search

Make Dummy Appointment

Create New Patient

Surname	Firstname	MRN	FileNo	Address	DOB	Age	
Test	Kloe	301		123 Test Drive DARLING...	23/03/1990	34	^

Date	Time	App Type	Doctor	Location	Cancelled
27/02/2025	10:30 AM	GP	Packer, James	Westmead Clinic	-
30/01/2025	12:00 PM	GP	Packer, James	Westmead Clinic	-
09/01/2025	11:30 AM	GP	Packer, James	Westmead Clinic	-
15/10/2024	11:00 AM	test	Packer, James	Westmead Clinic	-
10/09/2024	09:00 AM	New Patient	Packer, James	Westmead Clinic	-

Date	Time	Proc Notes	Theatre	Location	Adm#	Cancelled
30/01/2025	09:00 AM	Cataract	Theatre 3	Victorian Hospital	1578	-

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 19/12/2024

Chart Tracking

Our enhanced **Chart Tracking** feature is now even more accessible, with the option added to the **FYDO Favourite Right-Click Menu** on the Appointments Screen.

The screenshot shows a software interface with a search bar at the top and tabs for 'ADMISSIONS', 'DAY PROGRAM', 'MEDICAL', and 'THE'. Below these is a table with two columns: 'Time' and 'Name'. The table lists appointments from 08:00 to 11:15. A red arrow points from the 'Name' column header to the 'Chart Tracking' option in a context menu that is open over the table. The context menu includes options like 'Make an Appointment', 'Edit Appointment', 'Copy Appointment', 'Cut Appointment', 'Paste Appointment', 'Episodes', 'Arrived', 'Unarrived', 'Excess/Deposit', 'Admit', 'Discharge', 'Theatre', 'Coding', 'Inpatient', 'Certificate', 'Clinical Indicators', 'Confirmed', 'Chart Tracking' (highlighted with a red box), 'Check List', 'Send SMS', 'Chart Label', and 'Wristband'.

Time	Name
08:00	
08:15	
08:30	
08:45	
09:00	
09:00	SQUAREPANTS, S, onge
09:15	PORGY, Georgy
09:30	PEEP, Bo
09:30	
09:45	LADY, Testing
10:00	BEETHOVEN, Ludwig
10:15	MOZART, Wolfgang
10:30	FUNDED, Self
10:45	
11:00	
11:15	

New Tokens

We've introduced a couple of new tokens

- Patient Screen Document Alert Field: **<<patDocAlert>>**
- Patients Last Episode Information: **<<patLastEpi>>**
- Current Day at Time of Printing e.g. Thursday: **<<Datename>>**

Testing Tokens List

Wednesday the 18/12/2024 at 13:33

Adm Time	Patient Details
09:00	MOZART, Wolfgang DOB: 27/01/1956 (68) MRN: 217 Document Alert: Chart In Storage Facility Last Episode: 18/12/2024

For more details about available tokens, please refer to our Wiki Manual links below:

[Tokens - General - FYDO Wiki](#)

[Tokens - Patient - FYDO Wiki](#)

[Tokens - Hospital - FYDO Wiki](#)

FYDO Clinic Update - 12/12/2024

Custom View Additions

New fields are now available for display in the **Appointment Screen Custom Views**, including:

- Patient’s Age
- Referring Doctor Details (*from the Edit Appointment Screen*)
- Referral Date (*highlighted in if expired*)

Consult Room 1

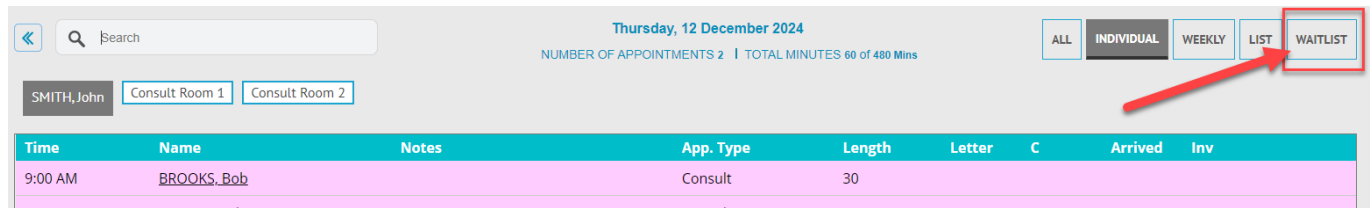
Consult Room 2

SMITH, John

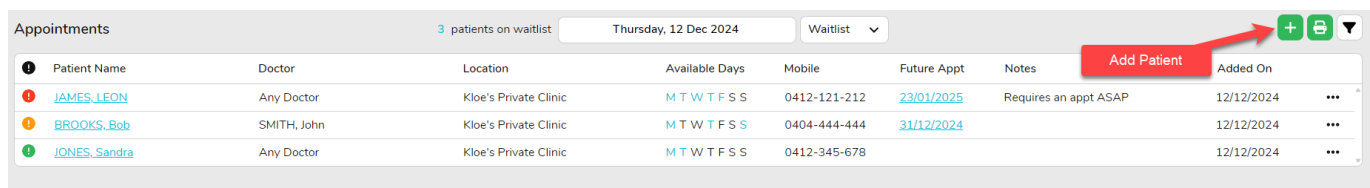
Time	Name	Age	Referring Doctor	Ref Date
9:00 AM	BROOKS, Bob	62	Ellis, James	01/06/2024
9:30 AM	JONES, Sandra	34	Allen, Jennifer	02/12/2024
10:00 AM				

Waitlist Feature

FYDO now includes a **Waitlist** feature that clinics can use to maintain a list of patients waiting for an appointment time.



This **Waitlist** can be accessed from the **Appointments Screen**, allowing patients to be added along with details about the type of appointment they require.



Details that can be logged include:

- **Priority Level** of their appointment
- **Preferred Doctor**
- **Available Days** the patient can attend
- Whether the patient already has a **Future Appointment** booked
- Any **Notes** relating to the entry

Add to Waitlist - Sandra Jones Previous: Smith

Location	<input type="text" value="Kloe's Private Clinic"/>	▼
Priority Level	<input type="text" value="Low"/>	▼
Doctor	<input type="text" value="Select Doctor"/>	▼
Available Days	<input type="text" value="M"/> <input type="text" value="T"/> <input type="text" value="W"/> <input type="text" value="T"/> <input type="text" value="F"/> <input type="text" value="S"/> <input type="text" value="S"/>	
Future Appointment	<input type="text" value="Select Future Appointment"/>	▼
Notes	<input type="text"/>	

New Practice Fields

New fields have been added to **Practices**:

- Mailing Address
- Mailing Suburb

SETTINGS > PRACTICES > 2 - HAPPY MEDICAL CENTRE

Practice Details

Number	<input type="text" value="2"/>		
Practice Name	<input type="text" value="Happy Medical Centre"/>		
Address Line 1	<input type="text" value="66 Happy Lane"/>		
Address Line 2	<input type="text" value="123"/>		
Suburb	<input type="text" value="BUNBURY"/>	<input type="text" value="SA"/>	<input type="text" value="5266"/>
Mailing Address	<input type="text" value="PO BOX 123"/>		
	<input type="text"/>		
Mailing Suburb	<input type="text" value="BUNBURY"/>	<input type="text" value="SA"/>	<input type="text" value="5266"/>

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 12/12/2024

Custom View Additions

New fields are now available for display in the **Appointment Screen Custom Views**, including:

- Patients Age
- Surgical Assistant
- Referring Doctor Details (*from the Edit Appointment Screen*)
- Referral Date (*highlighted in if expired*)

<div>ADMISSIONS DAY PROGRAM THEATRE 1 THEATRE 3</div>					
Time	Name	Age	Surgical Assistant	Referring Doctor	Ref Date
08:00	BEETHOVEN, Ludwig	53	Murphy, Shaun	Carter, Nick	01/11/2023
08:30	MOZART, Wolfgang	68	House, Greg	Tom, Tim	03/12/2024
09:00					

Waitlist Feature

FYDO now includes a **Waitlist** feature that facilities can use to maintain a list of patients waiting for an appointment time. This feature is particularly beneficial for clinics using FYDO but is also accessible for hospitals too!

<

Search

Wednesday, 26 December 2024

NUMBER OF APPOINTMENTS 1 | TOTAL MINUTES 40 of 540 Mins

ALL

INDIVIDUAL

WEEKLY

LIST

WAITLIST

ADMISSIONS

DAY PROGRAM

THEATRE 1

THEATRE 3

Time	Name	MRN	Procedure	Surgeon	Notes	Sts	C	B	IP	OOP
08:00										

This **Waitlist** can be accessed from the **Appointments Screen**, allowing patients to be added along with details about the type of appointment they require.

Appointments							
5 patients on waitlist		Wednesday, 11 Dec 2024		Waitlist		<div> <div>+</div> <div>📄</div> <div>▼</div> </div>	
1	Patient Name	Doctor	Location	Available Days	Mobile	Future Appt	Notes
1	SWAGGER, Bob Lee	Any Doctor	Shaes Private Hospital	MTWTFSS	0477-777-777		
2	MIDDLETON, Catherine	EYES, Bright	Shaes Private Hospital	MTWTFSS	0400-444-000		
3	MOZART, Wolfgang	HAB, Rea	Shaes Private Hospital	MTWTFSS	0414-141-414		
4	DEAN, James	PIERCE, Hawkeye	Shaes Private Hospital	MTWTFSS	0499-999-999		
5	BEETHOVEN, Ludwig	Any Doctor	Shaes Private Hospital	MTWTFSS	0499-999-999	25/12/2024	Tests Needed
							Added On
							09/12/2024
							09/12/2024
							11/12/2024
							09/12/2024
							11/12/2024

Details that can be logged include:

- **Priority Level** of their appointment
- **Preferred Doctor**
- **Available Days** the patient can attend
- Whether the patient already has a **Future Appointment** booked
- Any **Notes** relating to the entry

Shaes Private Hospital

MTWTFSS

0499-999-99

Add to Waitlist - Doris Day

Location

Shaes Private Hospital

▼

Priority Level

Low

▼

Doctor

Select Doctor

▼

Available Days

M

T

W

T

F

S

S

Future Appointment

Select Future Appointment

▼

Notes

Cancel

Add Waitlist

Casebase Fees Import

Casebase Fees can now be imported directly from an **Excel Spreadsheet**. This fantastic time-saving feature simplifies the process of importing large, Casebase health fund contracts.

MBS	Casebase	Procedure	Type	DVA	Outlier Days	Outlier Rate	Casebase	Procedure	Type	DVA	Outlier
13212	1,000.00	0.00	Standard	0	0	0.00	0.00	0.00	Standard	0	
13215	500.00	0.00	Standard	0	0	0.00	0.00	0.00	Standard	0	

Revenue Report

A new **Excel - Raw Data** option is now available for the **Revenue Report**, enabling users to export revenue information **Grouped by Episode**.

This export mirrors the standard Raw Data Extract but consolidates episodes with multiple invoices into a single line, displaying revenue at an episodic level.

Please note: this option is only available when the report is generated by **Discharge Date**.

Revenue (Hospital) - Shaes Private Hospital

Revenue - Hospital (Summary) based on Discharge Date between 01/12/2024 and 11/12/2024

For All Doctors and All Funds and All Theatres and based on Health Fund

Code	Health Fund	# of Epi's	# of Inv's	Inv (Gross)	Adjust	GST	Inv (Net)
ADF	Australian Defence Force	1	1	0.00	0.00	0.00	0.00
BUP	BUPA Australia	6	6	3,443.00	0.00	85.00	3,358.00
CBH	CBHS Health	1	1	999.90	0.00	90.90	909.00
FHI	FRANK HEALTH INSURANCE	1	0	0.00	0.00	0.00	0.00
POL	Police Health Limited	0	1	900.00	-150.00	0.00	750.00
SCQ	Surgery Connect	1	0	0.00	0.00	0.00	0.00
T/P	Third Party	0	3	768.00	-100.00	38.91	629.09
U/I	Un-Insured Accounts	1	3	2,265.00	0.00	50.00	2,215.00
Full Total		11	15	8,375.90	-250.00	264.8	7,865.90

Revenue(Hospital)-ShaesPrivateHospital

Page 1 of 1

Export To: Excel - Raw data (grouped by episode)

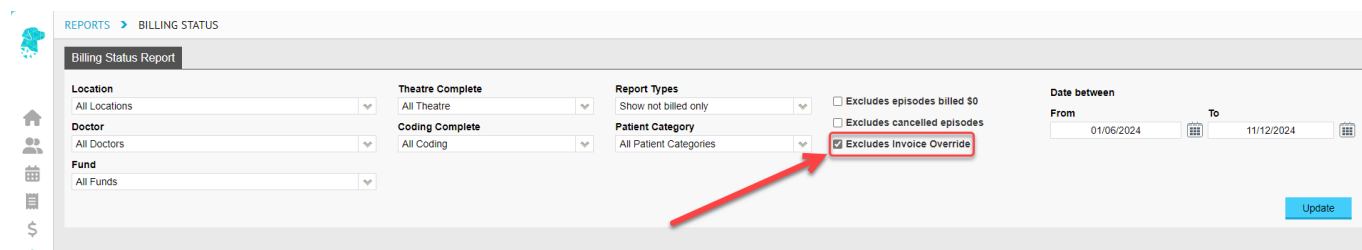
New Invoice Override Feature -

Building on Phase 1 of this feature release in [FYDO Hospital Update - 14/11/2024 - FYDO Wiki](#), the

Invoice Override function now impacts the **Billing Status > Show Not Billed Only** Report.

Facilities that are unable to raise an invoice for certain episodes can now use the Invoice Override feature to exclude these episodes from the Show Not Billed Only report. For instructions on how to apply the Invoice Override function, please refer to the newsletter linked above.

Episodes marked with Invoice Override will be excluded from the **Billing Status > Show Not Billed Only** Report by default. However, these episodes can still be viewed by unticking the **Excludes Invoice Override** checkbox.

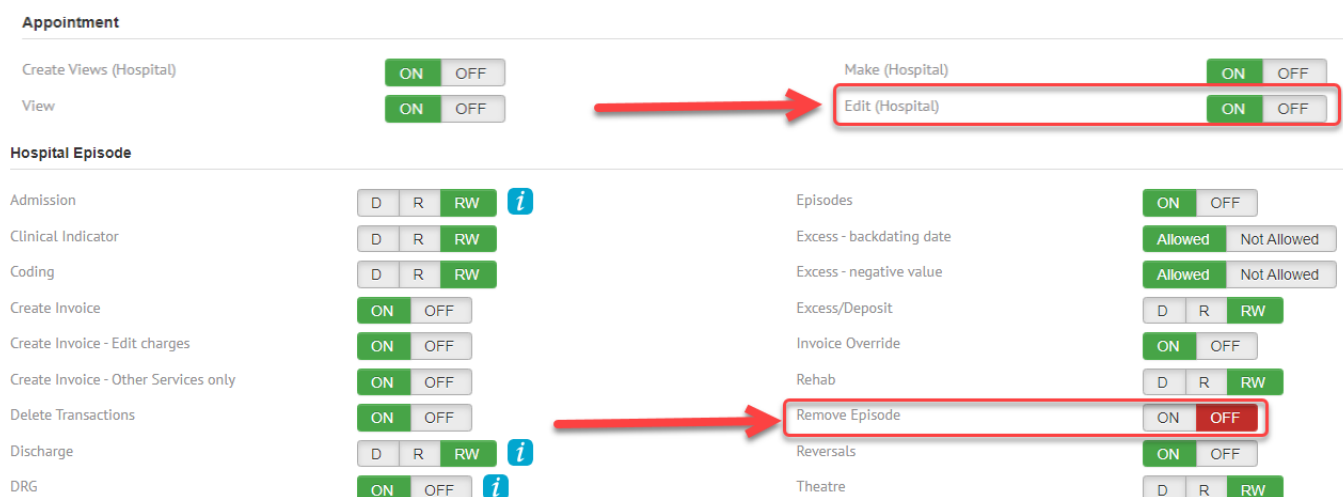


User Group Access Levels

User Group settings have been revised to improve usability and workflow. The following access levels have been updated:

- **Appointments > Edit (Hospital)** - Grants permission to edit hospital appointments
- **Hospital Episode > Remove Episode** - Grants permission to remove/delete episodes

Please ensure that these user groups are correctly set up for your facilities requirements.



Section	Feature	Access Level
Appointment	Create Views (Hospital)	ON
	View	ON
	Make (Hospital)	ON
	Edit (Hospital)	ON
Hospital Episode	Admission	D R RW
	Clinical Indicator	D R RW
	Coding	D R RW
	Create Invoice	ON
	Create Invoice - Edit charges	ON
	Create Invoice - Other Services only	ON
	Delete Transactions	ON
	Discharge	D R RW
	DRG	ON
	Episodes	ON
	Excess - backdating date	Allowed
	Excess - negative value	Allowed
	Excess/Deposit	D R RW
	Invoice Override	ON
Rehab	D R RW	
Remove Episode	OFF	
Reversals	ON	
Theatre	D R RW	