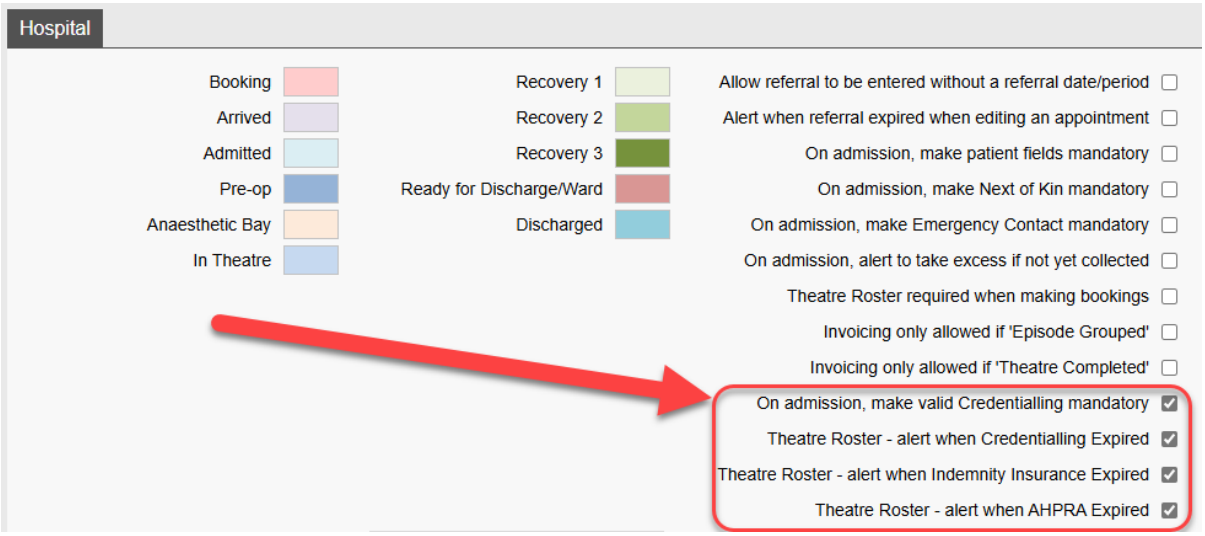
FYDO Hospital Update – 29/05/2025

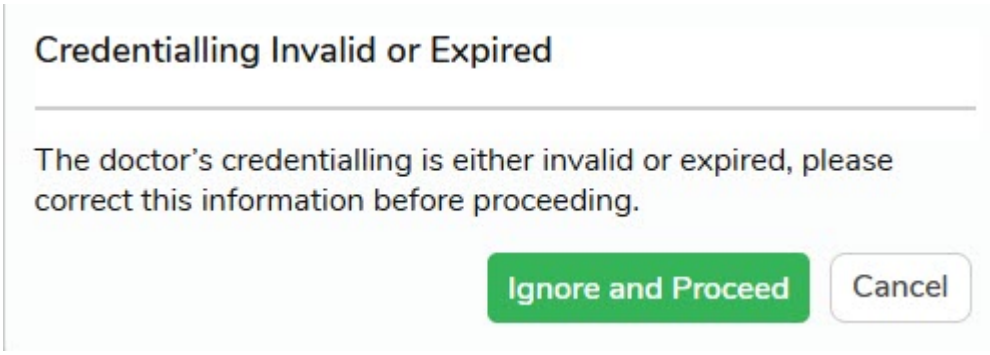
Doctors Credentialing Alerts

FYDO's latest feature introduces alerts related to doctor credentialing.
Under *Settings* > *System Configuration* > *Hospital*, four new tick box options are now available:

- **On Admission – Make valid credentialing mandatory**
- **Theatre Roster – Alert when credentialing has expired**
- **Theatre Roster – Alert when indemnity insurance has expired**
- **Theatre Roster – Alert when AHPRA registration has expired**



If your facility utilises these new tick boxes, a pop-up message will appear indicating which specific requirement needs attention whether during patient admission or when creating a theatre booking.



Pre-Admit Holding Bay

In the Pre-Admit holding bay, a new option is now available when committing a patient: you can select 'IFC Signed' if you are linking the form to a particular episode and the patient has digitally signed the Informed Financial Consent (IFC). Once selected, this will be reflected in the checklist on the admission screen.

Tokens

FYDO now has a token for the Signed Informed Financial Consent (IFC) Checklist Item. This token will work on:

- Theatre List
- Quick Forms
- SMS
- Handover Report
- Bed Tracker

Please see below to view the newly added token:

<<IFCs>>	Checklist - IFC Signed	Y = ticked

For a full list of available IFC tokens, click the link below to access our FYDO Wiki Manual:

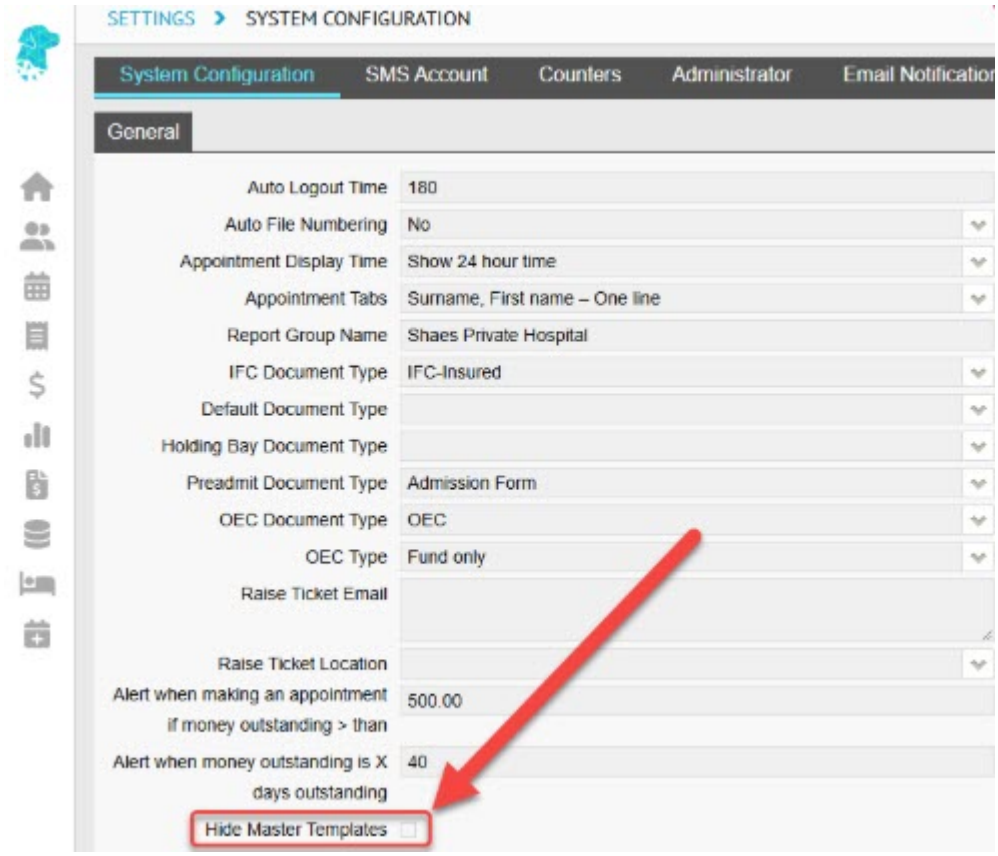
Tokens – Hospital – FYDO Wiki

FYDO Hospital Update – 22/05/2025

Master Templates

FYDO now allows hospitals to **"hide"** the **Master Templates** so that they are not an option for users to select accidentally.

This setting can be amended by a user from your hospital that has access to **Settings > System Configuration** by ticking the **Hide Master Templates** checkbox. Once this is selected the master templates will not be displayed in any of the dropdowns where users are able to select from available template option, for example when creating an IFC or Invoice.



Tokens

FYDO now has tokens for the Referring Doctor details listed on the Edit Appointment Screen. These tokens will work on:

- Theatre List
- Bed Tracker
- Quick Forms
- SMS
- Template Type (Hospital Invoice)

Please see below for a list of the newly added tokens:

Referring Doctor Details

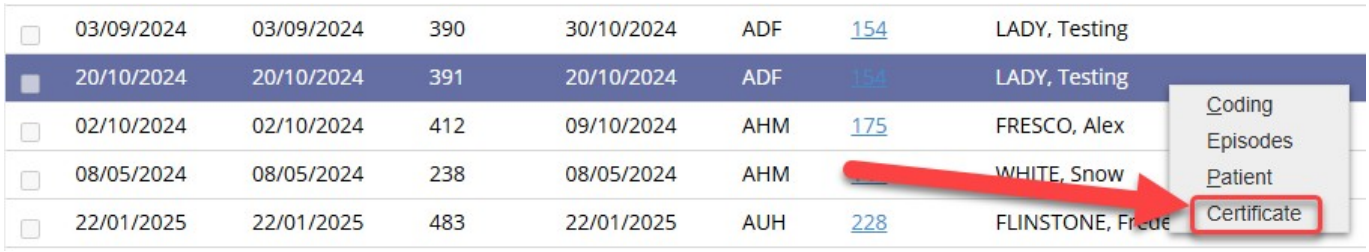
Token Name	Data	Notes
<<EpRef>>	Referring Doctor Full Name	e.g. CITIZEN, John
<<EpRefFirstN>>	Referring Doctor First Name	
<<EpRefI>>	Referring Doctor First Name Initial	e.g. J
<<EpRefLastN>>	Referring Doctor Last Name	e.g. CITIZEN
<<EpRefFI>>	Referring Doctor Initials	e.g. JC
<<EpRefTitle>>	Referring Doctor Title	
<<EpRefProvNo>>	Referring Doctor Provider Number	
<<EpRefDate>>	Patients Referral Date	dd/mm/yyyy
<<EpRefPeriod>>	Patients Referral Period	
<<EpRefFV>>	Patients First Visit	dd/mm/yyyy

For a full list of available hospital tokens, click the link below to access our FYDO Wiki Manual:

FYDO Wiki – Hospital Tokens

Certificates in Claiming Hospital

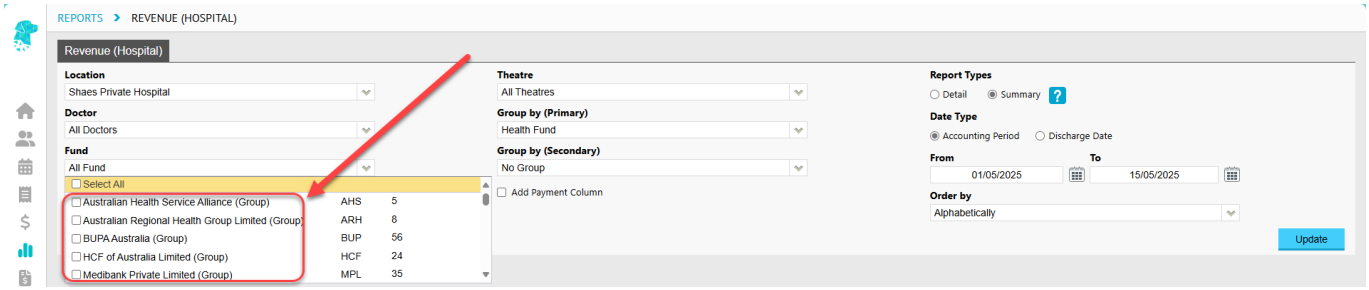
FYDO now enables access to certificates from the **Claiming Hospital > Claims & Not Yet Sent** tabs. This feature will prove valuable in the event of rejections, allowing you to quickly verify whether a certificate has been applied to a specific episode. Simply right-click to view the available options, which will now include **Certificate**.



FYDO Hospital Update – 15/05/2025

Revenue Report

The option to filter by **Health Fund Groups** has been added to the **Revenue Report.** This feature functions in the same way that it does in the Episode Stats Report, requiring a single location to be selected. For single-location databases, this will occur by default. For multi-location databases, the location will need to be selected manually.



IFC Checklist Item

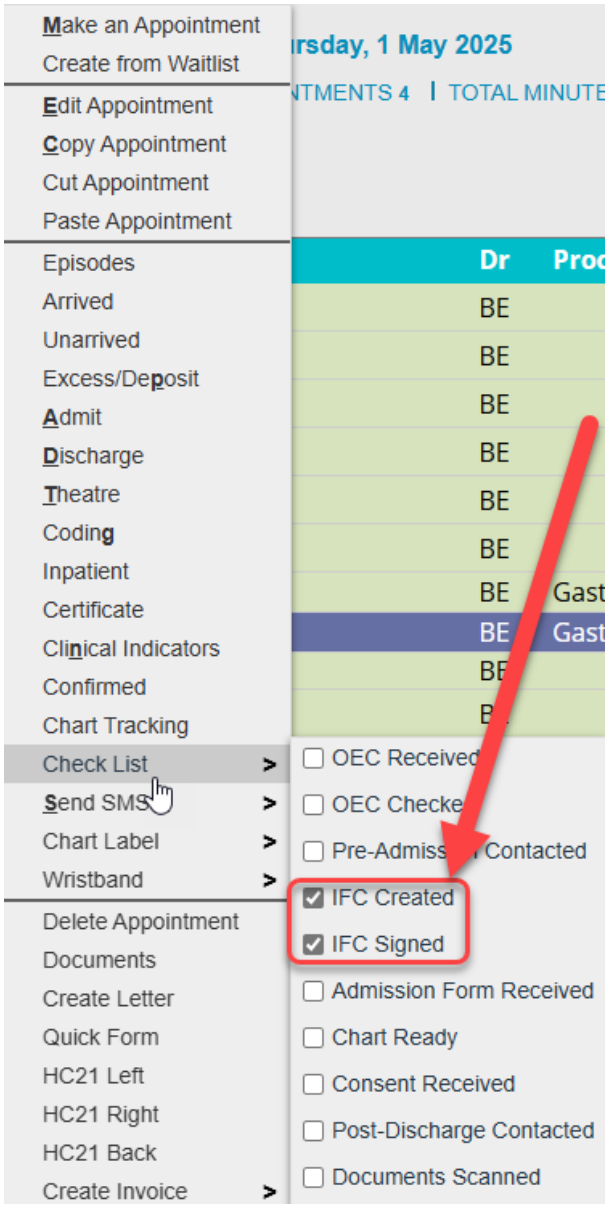
The original "**IFC Complete"** option on the **Patient Appointment Checklist** has been updated to give facilities more flexibility in tracking progress through the admission process. The new IFC options are:

- **IFC Created** – tick this when the IFC has been generated

- **IFC Signed** – tick this once the patient has signed their IFC

Audit logs have been added to track when these boxes are ticked and unticked. The new IFC options have also been included in the *Episode Stats* > *Raw Data Export Report* and are available to add to a Custom View.

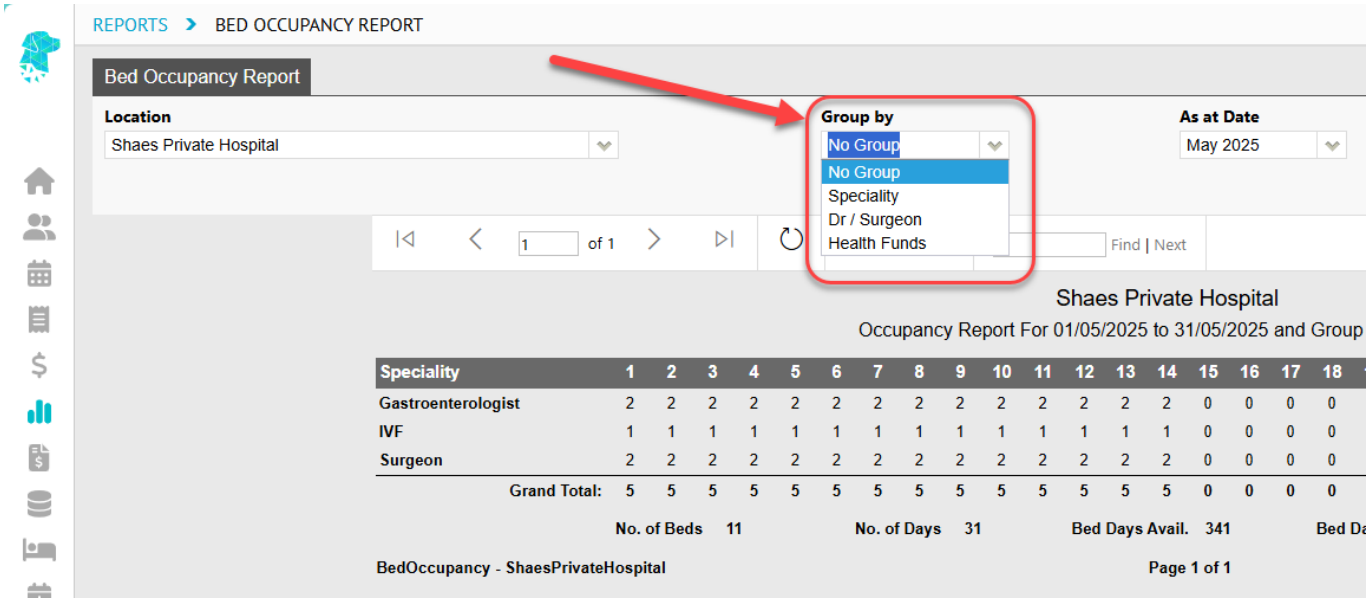
This update also lays the groundwork for exciting upcoming features – including the ability for the "IFC Signed" box to be automatically ticked when a patient electronically signs their IFC. So…. Watch this space!



Bed Occupancy Report

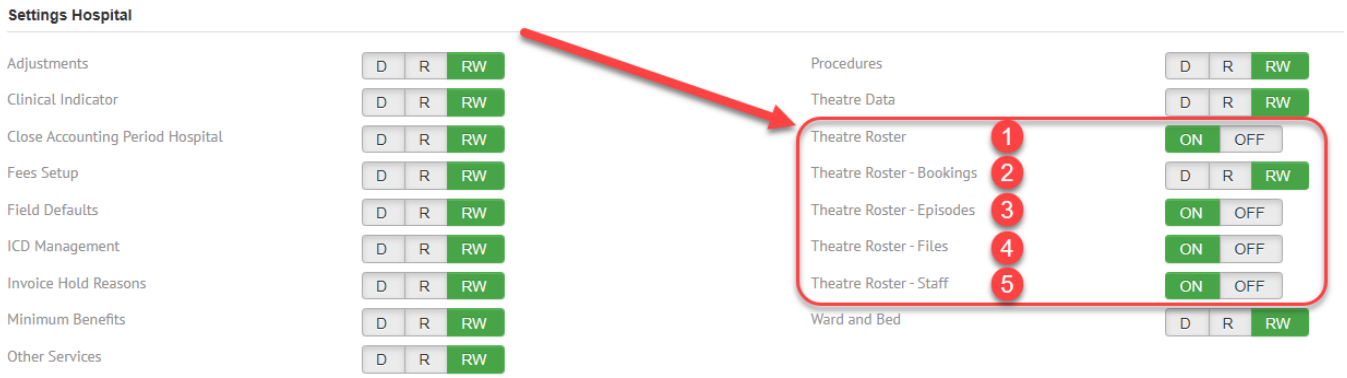
A new filter has been added to the **Bed Occupancy Report** that allows for the data to be displayed in additional useful formats. The options in the **Group By** drop down are:

- **No Group** – Report will run as it has historically run
- **Speciality** – Information will be grouped by admitting doctors Speciality
- **Dr/ Surgeon** – Information will be grouped by the admitting Doctor / Surgeon
- **Health Fund** – Information will be grouped by the patients Episodic Health Fund



Theatre Roster Access Levels

Improvements have been made to the **Theatre Roster access levels** to ensure all staff have appropriate access to the functions required for their daily tasks.



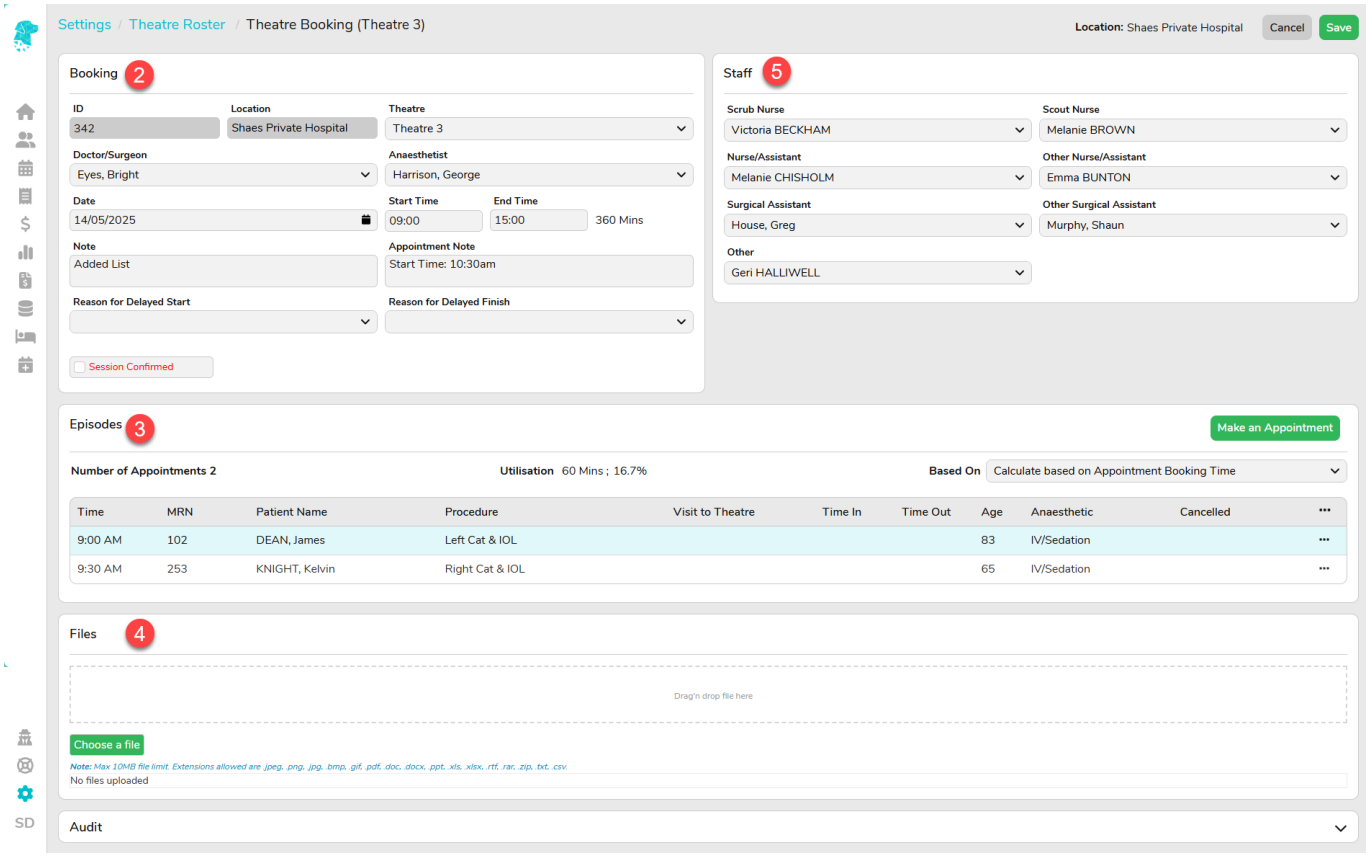
These updated settings allow staff to be granted access to specific components of the Theatre Roster, including:

1. **Theatre Roster** – Allows the user to view the Theatre Roster Screen only.

2. **Theatre Roster Bookings** – Controls access to the theatre booking functionality:
   – **RW** *(Read & Write)* **–** View, and edit theatre bookings
   – **R** *(Read)* **–** View theatre bookings only
   – **D** *(Deny)* **–** No access to view theatre bookings

3. **Theatre Roster Episodes –** Allows the user to amend the **Episodes** section within a Theatre Booking.

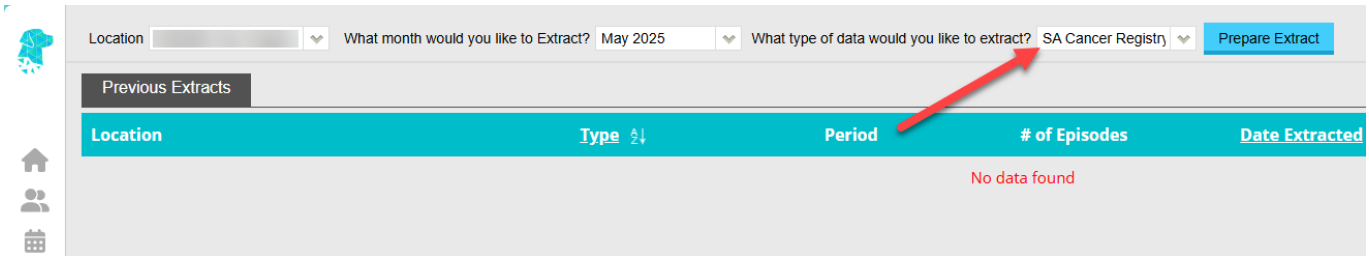
4. **Theatre Roster Files –** Allows the user to add, edit and remove **Files** associated with the Theatre Booking.
5. **Theatre Roster Staff** – Allows the user to enter and amend the **Staff** assigned to the Theatre Booking.



South Australia Cancer Registry Data Extract

Following the addition of the **South Australian Cancer Registry** screen during our FYDO Hospital Update on 27/03/2025 (FYDO Hospital Update – 27/03/2025 – FYDO Wiki) the ability to **extract** this data has been implemented.

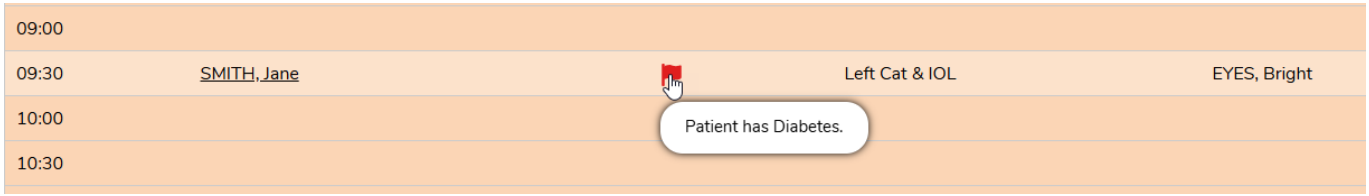
South Australian hospitals can now utilise the **SA Cancer Registry** option to extract this information in the same manner as any other data type.



FYDO Hospital Update – 09/05/2025

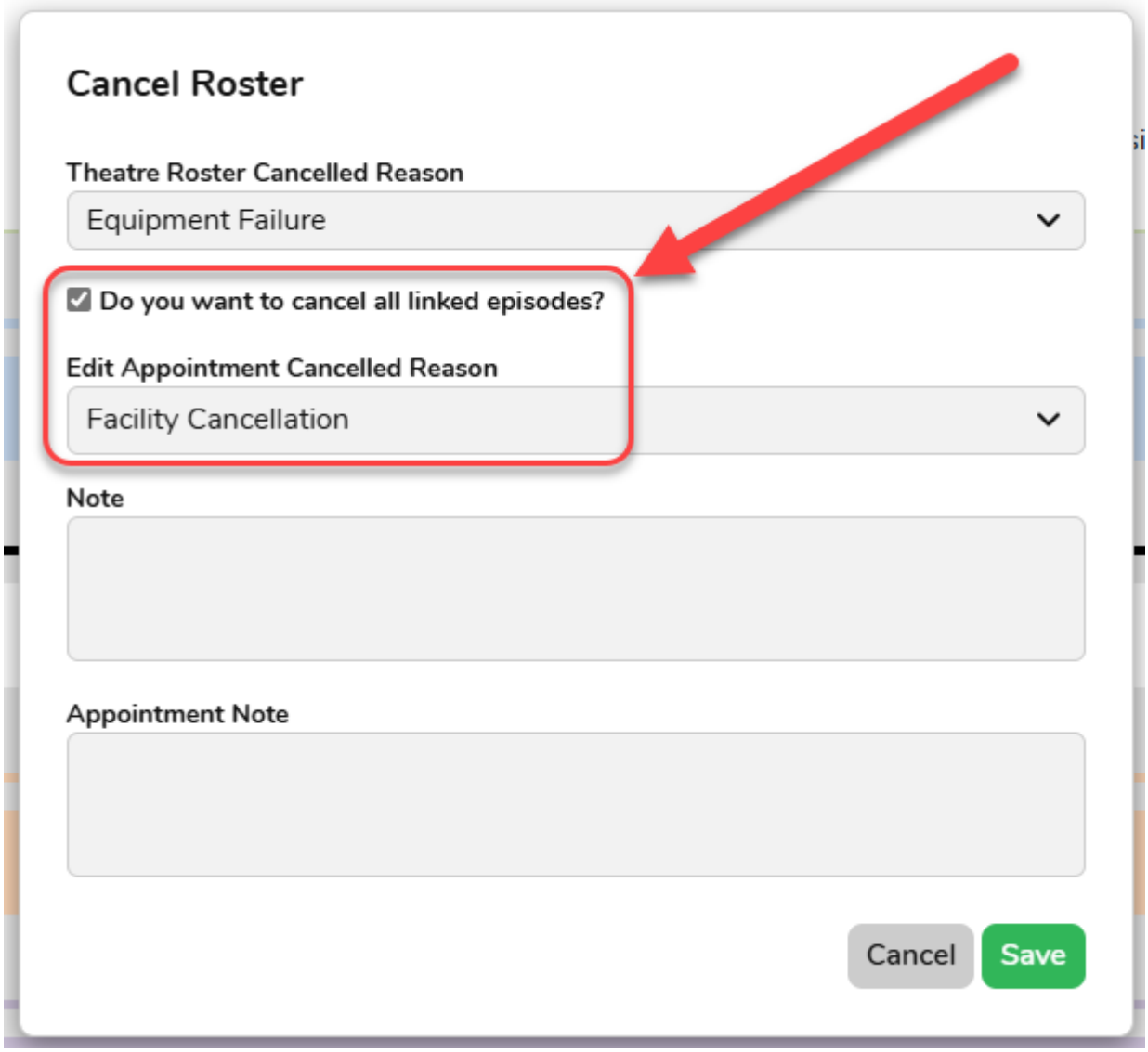
Patient Alerts Flag

The **Patient Alerts Flags**, generated from **Preadmit**, can now be added to **Custom Views** on the **Appointment Screen.** This feature allows staff to easily see items that have triggered alerts while patients complete their online admission forms. Once added to a Custom View, simply hover over the icon to view the alert details.



Cancelling Theatre Bookings

Facilities can now **Cancel** entire **Theatre Bookings** in one action using a new feature that allows all episodes **linked** to a specific Theatre Booking to be cancelled simultaneously.
Users can select a **Cancellation Reason** from the drop down, which will be applied to all linked Episodes. This is a time-saving feature where an entire doctor's list needs to be cancelled.
This feature also works in reverse, allowing entire lists to be reinstated if needed.



Arrears Report API

A new **API** is available to obtain information from the **FYDO Arrears Report.**

FYDO Hospital Update – 01/05/2025

New Patient Flag

Following the addition of the **New Patient Flag** *(as noted in our 11.4.25 newsletter)* the field now has a corresponding token that can be used in forms, lists, SMSs, and more.
This token is **<<EpNP>>** and it will display as **Yes** for new patients or **No** for patients that have had a previous episode.

Shae's Private Hospital

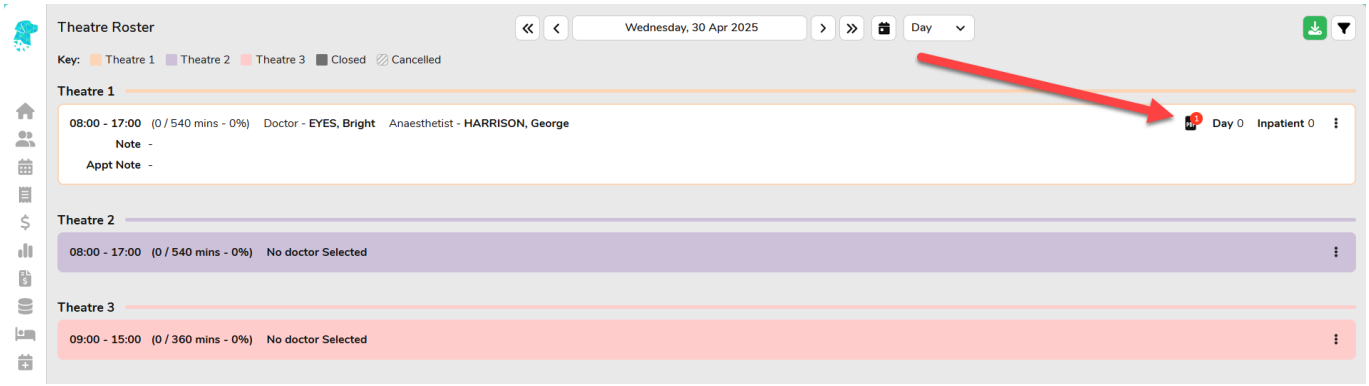
Admissions - Wednesday

Doctor: EYES, Brigh

Adm Time	Patient Name	Doctor	PROCEDURE NOTES
1 08:40	SQUAREPANTS, Spongebob (M) **Preferred Name:** **DOB:** 13/07/1988 (36) **MRN:** 114	**EYES, Bright**	Colonoscopy New Patient Flag: No
2 09:00	PATIENT, New (M) **Preferred Name:** **DOB:** 16/04/1986 (39) **MRN:** 141	**EYES, Bright**	Left Cat & IOL New Patient Flag: Yes

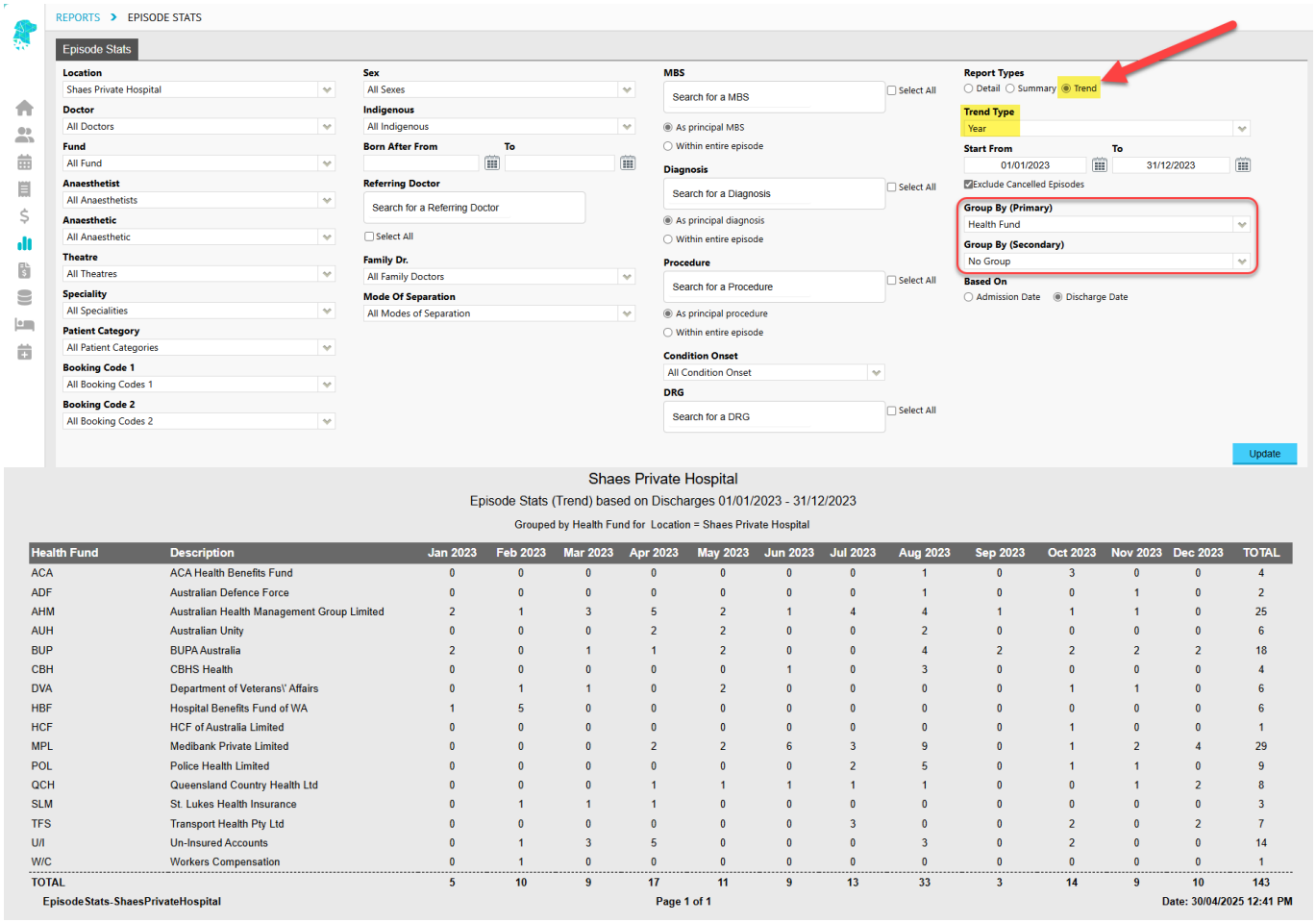
Theatre Roster

It's now even easier to identify which Theatre Bookings have **Files** loaded, with a new icon visible in **Day, Week** and **Month** views to indication how many files are linked to each booking.



Episode Stats Report

A new option has been added to the **Episode Stats Report** that allows facilities to easily identify **Trends**. The report can now be run by **Week, Month** or **Year,** making it simpler to obtain figures over extended periods.
With the same **Group By** and **filter** options still available, this enhancement significantly improves the usability of the Episode Stats Report – allowing facilities to collate monthly stats by doctor, health fund, MBS and much more!



Shaes Private Hospital

Episode Stats (Trend) based on Discharges 01/01/2023 - 31/12/2023

Grouped by Health Fund for Location = Shaes Private Hospital

Health Fund	Description	Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	TOTAL
ACA	ACA Health Benefits Fund	0	0	0	0	0	0	0	1	0	3	0	0	4
ADF	Australian Defence Force	0	0	0	0	0	0	0	1	0	0	1	0	2
AHM	Australian Health Management Group Limited	2	1	3	5	2	1	4	4	1	1	1	0	25
AUH	Australian Unity	0	0	0	2	2	0	0	2	0	0	0	0	6
BUP	BUPA Australia	2	0	1	1	2	0	0	4	2	2	2	2	18
CBH	CBHS Health	0	0	0	0	0	1	0	3	0	0	0	0	4
DVA	Department of Veterans\' Affairs	0	1	1	0	2	0	0	0	0	1	1	0	6
HBF	Hospital Benefits Fund of WA	1	5	0	0	0	0	0	0	0	0	0	0	6
HCF	HCF of Australia Limited	0	0	0	0	0	0	0	0	0	1	0	0	1
MPL	Medibank Private Limited	0	0	0	2	2	6	3	9	0	1	2	4	29
POL	Police Health Limited	0	0	0	0	0	0	2	5	0	1	1	0	9
QCH	Queensland Country Health Ltd	0	0	0	1	1	1	1	1	0	0	1	2	8
SLM	St. Lukes Health Insurance	0	1	1	1	0	0	0	0	0	0	0	0	3
TFS	Transport Health Pty Ltd	0	0	0	0	0	0	3	0	0	2	0	2	7
U/I	Un-Insured Accounts	0	1	3	5	0	0	0	3	0	2	0	0	14
W/C	Workers Compensation	0	1	0	0	0	0	0	0	0	0	0	0	1
TOTAL		5	10	9	17	11	9	13	33	3	14	9	10	143

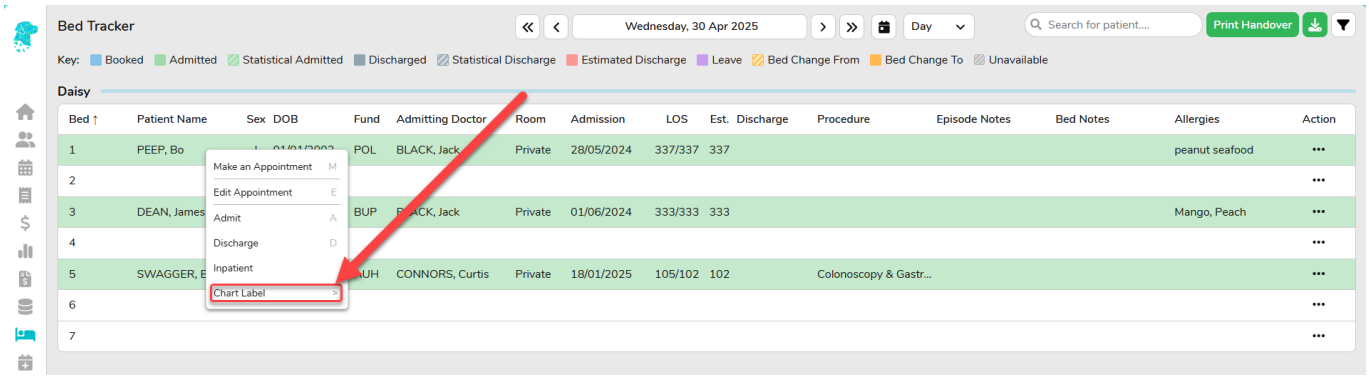
EpisodeStats-ShaesPrivateHospital Page 1 of 1 Date: 30/04/2025 12:41 PM

New Dashboard

The launch of the long-awaited FYDO Dashboard is finally here! It displays helpful information including FYDO Updates, Feature Spotlights, tips and more – all in one convenient place.
And this is just the beginning! We have plans to continue expanding and refining the dashboard to give you faster, easier access to information you need!

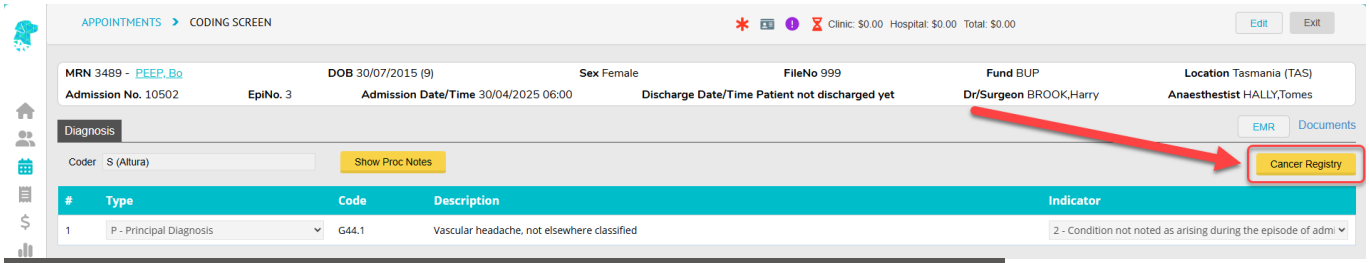
Bed Tracker

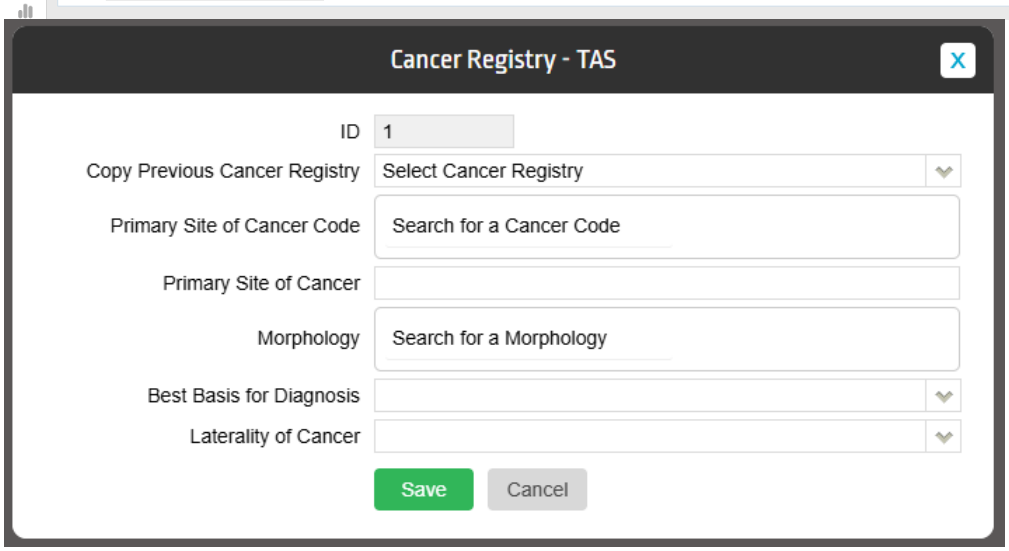
Chart Labels can now be printed from the **Right-Click Menu** in the **Bed Tracker.**



Tasmanian Cancer Registry Screen

Tasmanian facilities can now record **Cancer Registry** information in FYDO. This screen is accessible via the **Coding Screen** *(in View mode)* by clicking **Cancer Registry.**





This marks the first stage of this development, and facilities are able to commence adding cancer registry data, with the next stage **enabling data extraction** via Data Extracts. [redacted]

Unbilled Revenue Report API

A new API is now available, allowing data from the **Unbilled Revenue Report** to be utilised externally.

Revenue Report

Additional information has been added to the **Revenue Report > Excel – Raw Data Export** to help facilities easily access details regarding the sent status and ECLIPSE responses from health funds. The following columns have been added:
– **BillType:** Indicates whether the claim was sent via ECLIPSE or manually (Paperbase).
– **Sent:** The date the claim was sent via ECLIPSE or marked as sent for Paperbase claims.
– **ECLIPSE:** Displays the ECLIPSE assessment status, indicating whether the claim has been Approved or Rejected.
– **ECLIPSE$:** Shows the amount the fund has indicated it will pay towards the episode.

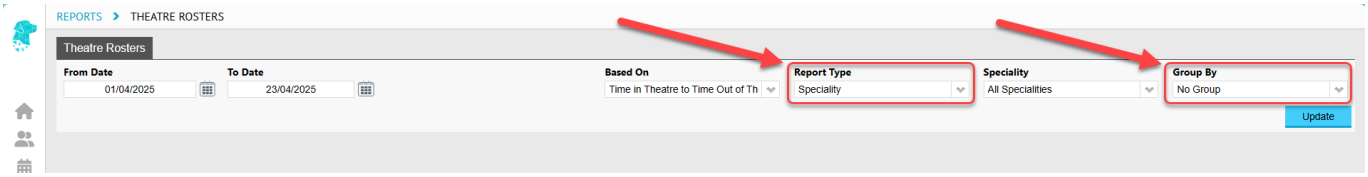
T	U	V	W	X	Y
BillType	Sent	ECLIPSE	ECLIPSE $	InvoicedGross	Adjustment
ECLIPSE	08/02/2024	Rejected	0	0	0
ECLIPSE	28/05/2024	Approved	122	0	0
ECLIPSE	17/04/2025	Rejected	0	863.61	0
ECLIPSE	20/03/2025		0	0	0
Paperbase	28/01/2025		0	0	40
Paperbase	09/04/2025		0	63	0
ECLIPSE	23/10/2024	Approved	890	0	0

FYDO Hospital Update – 24/04/2025

Theatre Rosters Report

Additional options have been added to the **Theatre Rosters Report,** providing greater flexibility in how doctors roster utilisation information can be viewed.

A new **Speciality** option has been added to the **Report Type**, along with an additional field that allows users to **Group By** either **Surgeon** or **Theatre.**

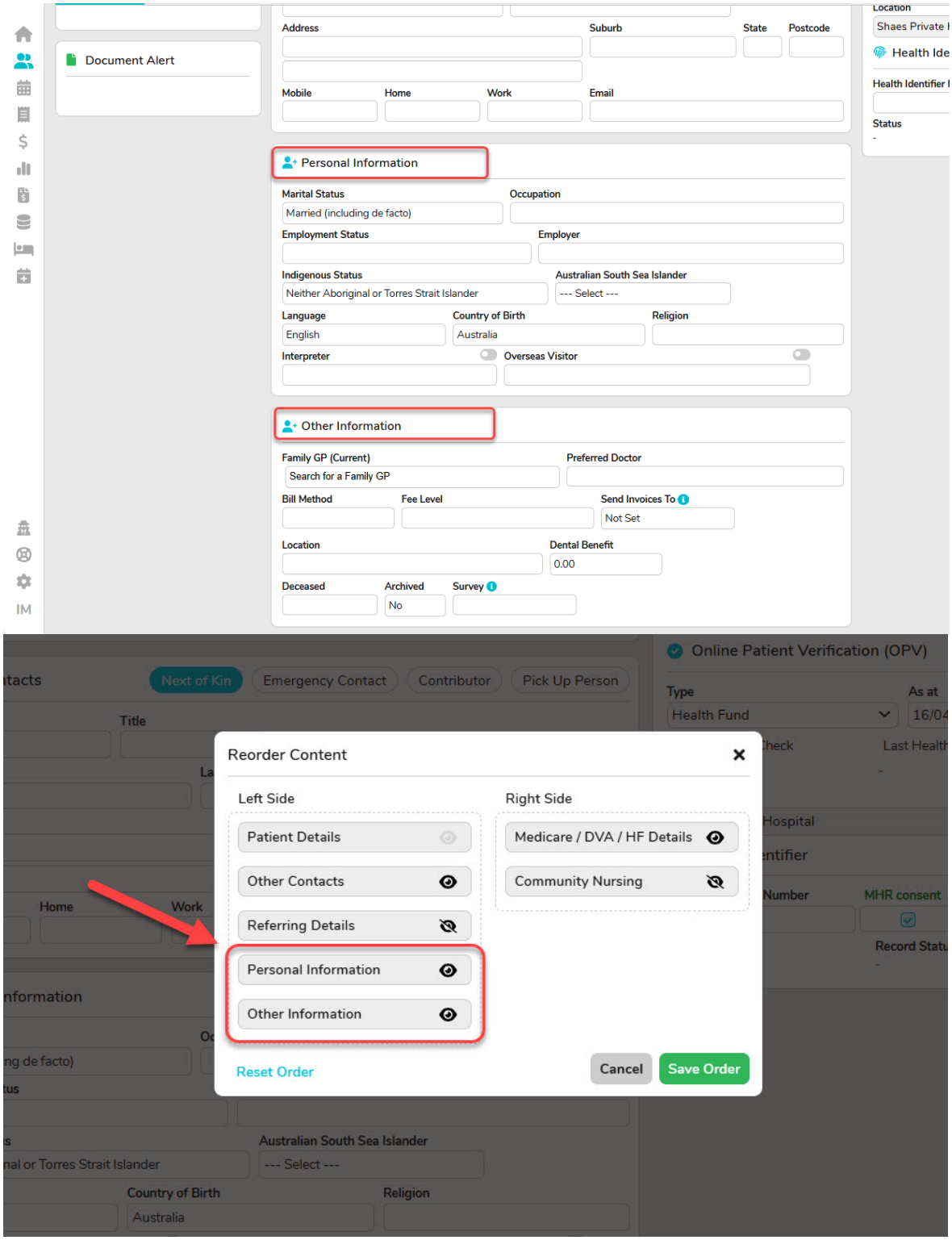


FYDO Clinic Update – 17/04/2025

Patient Screen – Further Re-Order Options

In the Patient Screen, the section originally known as “Other Information” has been split into two

sections: **“Personal Information”** and **“Other Information”**. This update allows you to better tailor the screen to your needs using our **Reorder Content** feature.



For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 17/04/2025

Patient Screen – Further Re-Order Options

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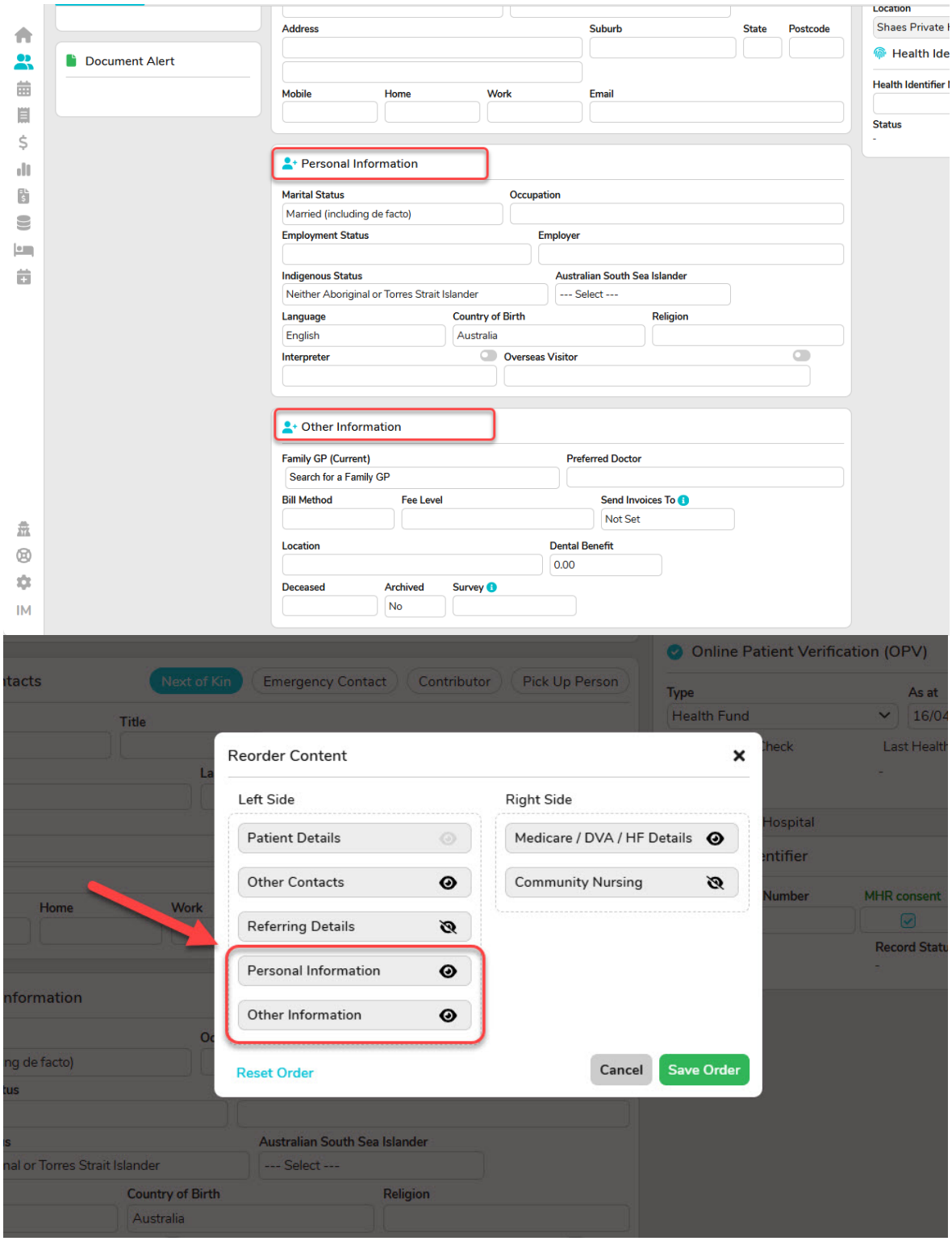
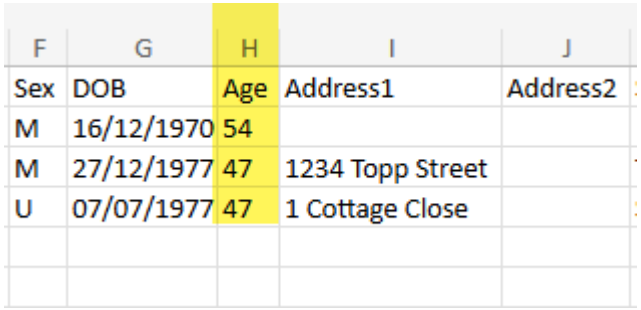


Episode Stats Report Addition

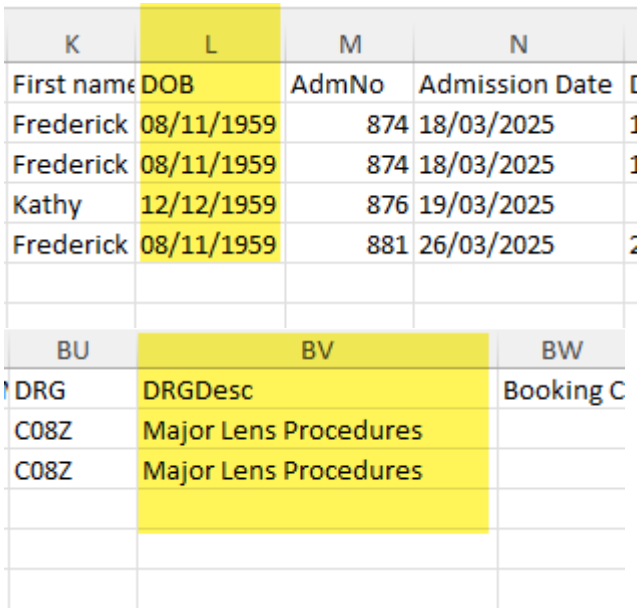
Patients **Age** at the date of their admission has now been added to the **Episode Stats > Excel – Raw Data Export** Report.



F	G	H	I	J
Sex	DOB	Age	Address1	Address2
M	16/12/1970	54		
M	27/12/1977	47	1234 Topp Street	
U	07/07/1977	47	1 Cottage Close	

Revenue Report Addition

Date of Birth from the Patient Screen and **DRG Description** from the Coding Screen has now been added to the **Revenue > Excel – Raw Data Export** Report.



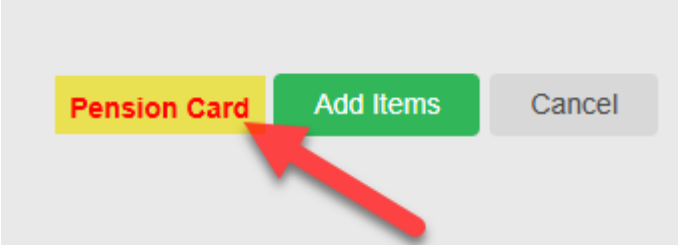
K	L	M	N
First name	DOB	AdmNo	Admission Date
Frederick	08/11/1959	874	18/03/2025
Frederick	08/11/1959	874	18/03/2025
Kathy	12/12/1959	876	19/03/2025
Frederick	08/11/1959	881	26/03/2025

BU	BV	BW
DRG	DRGDesc	Booking C
C08Z	Major Lens Procedures	
C08Z	Major Lens Procedures	

FYDO Clinic Update – 11/04/2025

Improvement to the Pension/Concession Card Alert

We've improved this feature to now apply across all bill types.
The **Clinical Billing** screen has been enhanced to display a helpful alert when billing a patient that holds a Pension/Concession Card. FYDO will now show an alert next to the **Add Items** button. This aims to assist users in improving accuracy when choosing a fee level and entering MBS item numbers.

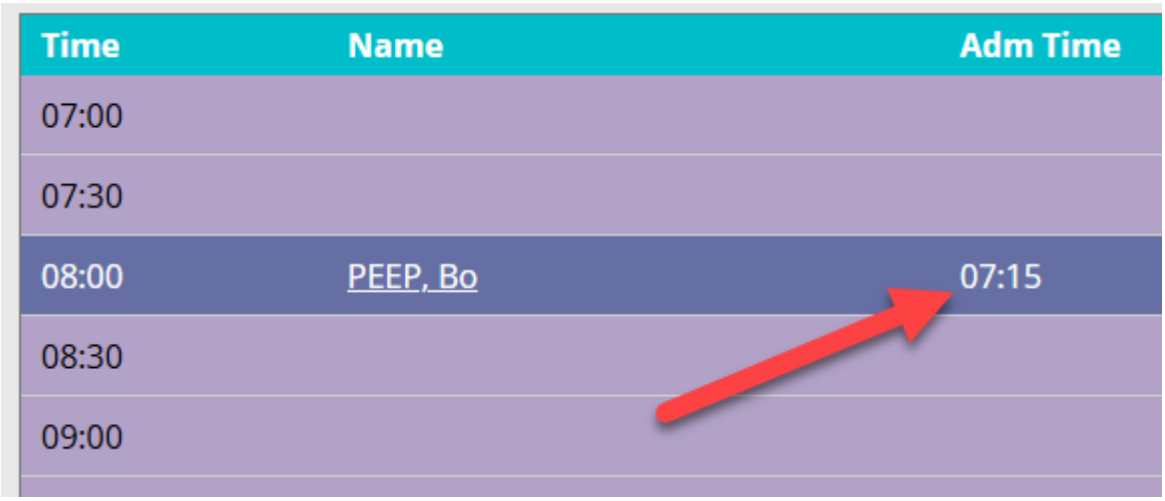


For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 11/04/2025

Admission Time – Custom Views

The admission time, displayed in the **Edit Appointment Screen**, can now be added to a **Custom View,** allowing it to be shown on the **Appointments Screen.**



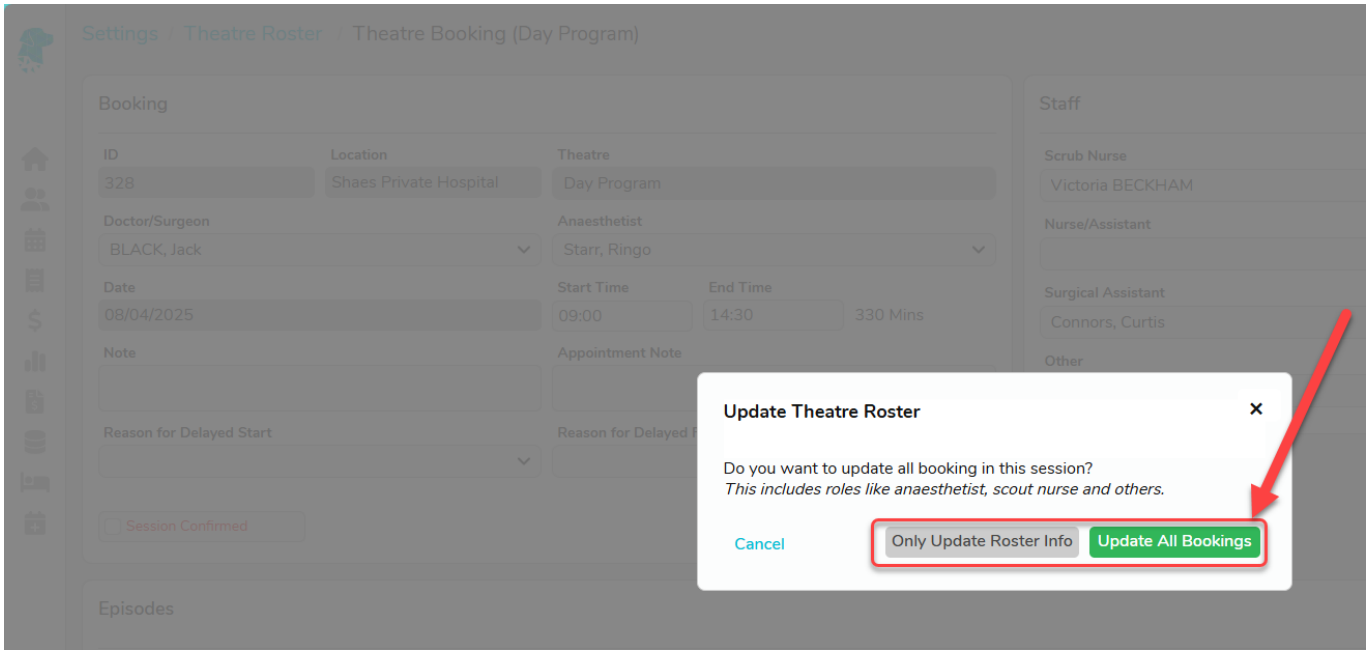
Theatre Roster Improvement

A new **pop-up** has been added when saving edits to a **Theatre Booking**, providing users with two options:

- **Only Update Roster Info:** This option prevents updates to linked bookings, meaning details from the theatre roster *(e.g. anaesthetist, surgical assistant etc.)* will not be modified.

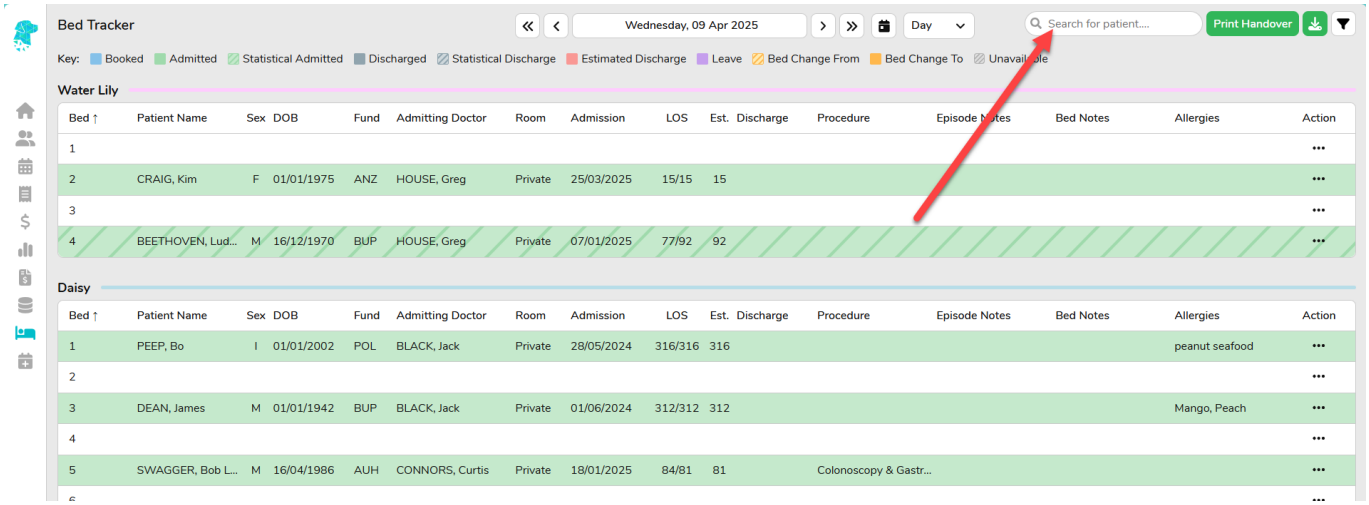
- **Update All Bookings:** This option updates all linked bookings, ensuring the displayed data *(e.g. anaesthetist, surgical assistant etc.)* is applied across all affected bookings.

The functionality remains unchanged in that it **only updates linked bookings** and does not affect **Admitted, Discharged or Cancelled Episodes.**



Bed Tracker Improvement

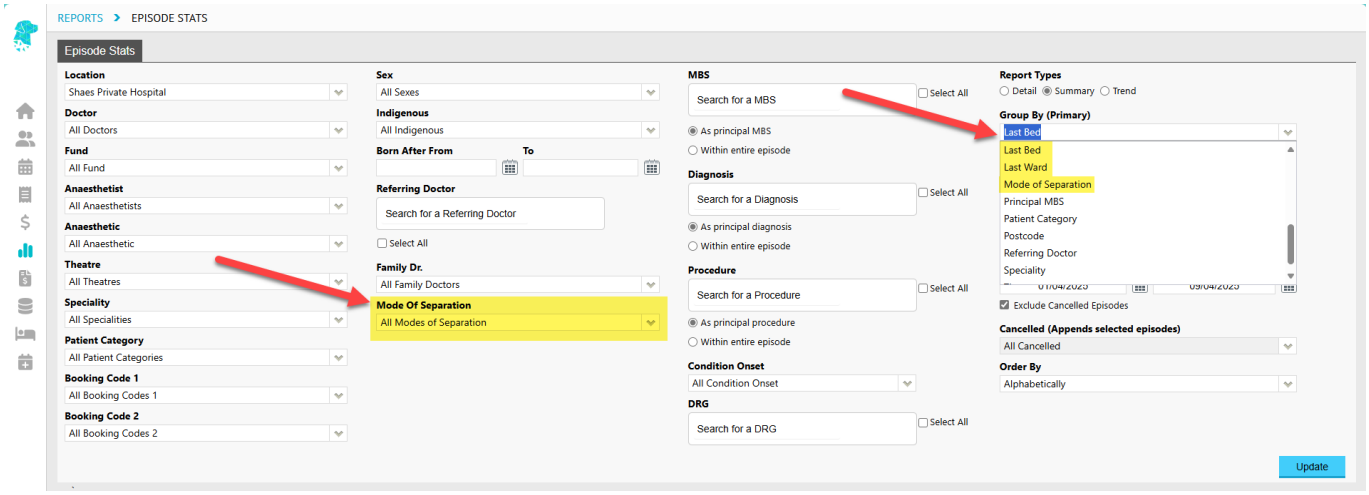
Users can now **Search for patients** within the **Bed Tracker**. Please note that this search function only applies to patients displayed on the current screen and does not search the entire database.



Episode Stats Report Additions

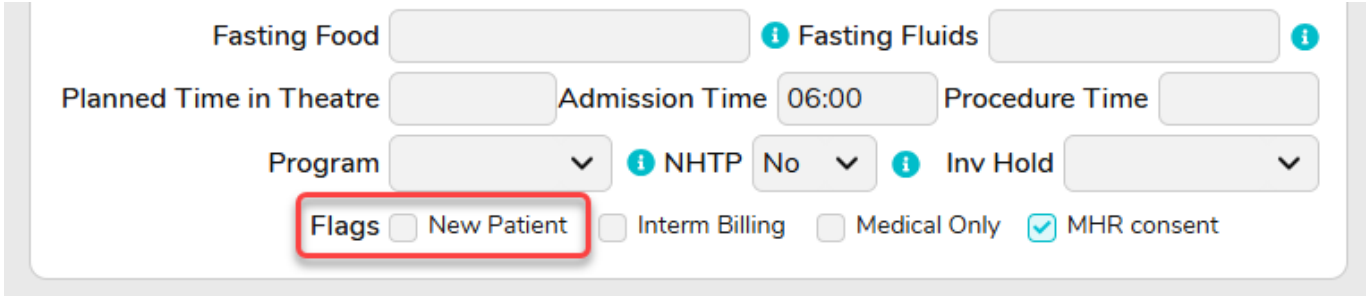
A new filter has been added to the **Episode Stats Report**, allowing episodes to be filtered by their **Mode of Separation** (aligning with the **HCP and PHDB** data field in the **discharge screen**).

Facilities can now use the **Group By** feature to group episodes by **Last Bed, Last Ward** and **Mode of Separation.**



New Patient Flag

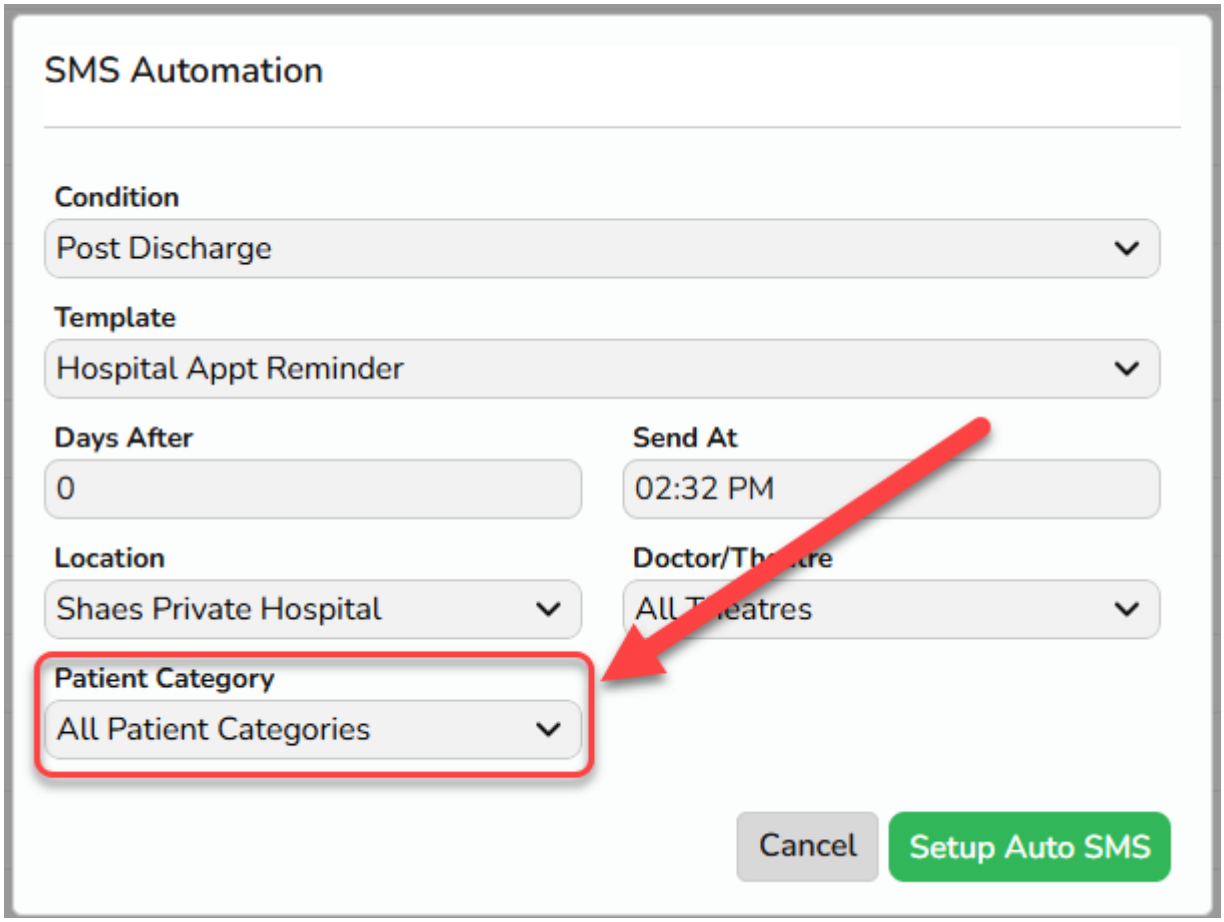
The **New Patient Flag** will now automatically tick for a patient's **First Episode**. For all subsequent episodes, the **New Patient** tick box will remain **unticked**.



The next stage of development for this feature will introduce a **token** that allows this information to be printed on documents such as **Theatre Lists**.

Auto SMS Improvements

Post Discharge Auto SMSs can now be sent to patients based on their **Patient Category.**


SMS Automation
Condition
Post Discharge
Template
Hospital Appt Reminder
Days After
0
Send At
02:32 PM
Location
Shaes Private Hospital
Patient Category
All Patient Categories
Cancel
Setup Auto SMS