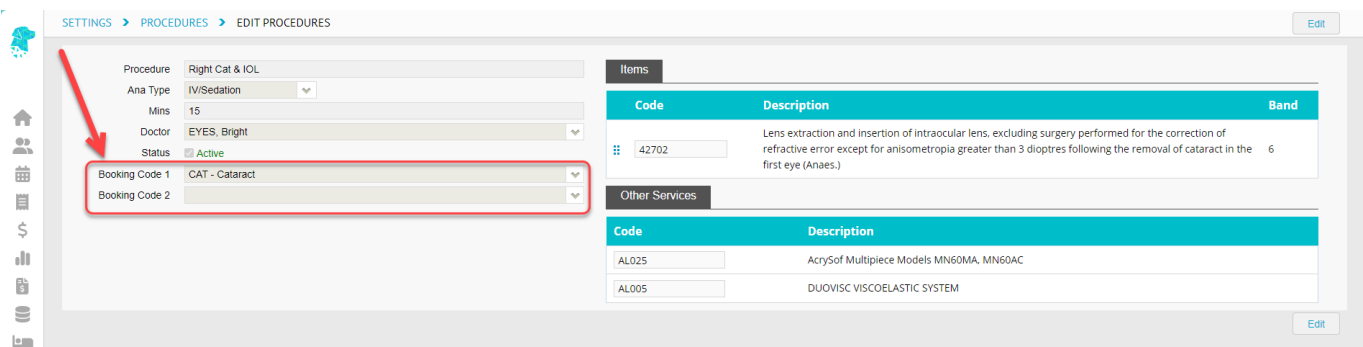# FYDO Hospital Update – 05/12/2024

Procedures / Proc Notes Defaults

The ability to default a range of fields based on the **Proc Notes** when entering bookings has become a favourite FYDO feature, saving time and improving accuracy by significantly minimising data entry. We're continually enhancing this functionality to boost efficiency, and this week we're excited to introduce another valuable update!

Facilities can now set default values for the **Booking Code 1** and **Booking Code 2** fields via **Settings > Procedures.**

Additionally, don't forget about the recently added functionality that allows **Doctors** to be assigned to specific Procedures. Leveraging this feature helps streamline the **Proc Notes** field for each doctor, reducing irrelevant entries and minimising the risk of assigning incorrect procedures.

If you'd like assistance setting this up for your facility, our friendly team is here to help. Don't hesitate to reach out!

FYDO Hospital Update – 28/11/2024

Preadmit Features

The **Preadmit Holding Bay** has received a makeover! This new design enhances readability and now displays the **Doctor** and **Admission Date** information, supporting an exciting new feature that allows facilities to link admission forms to **specific episodes!**

An additional column has also been added for flags, paving the way for another exciting upcoming update – ▮▮▮▮▮▮▮▮▮▮▮▮
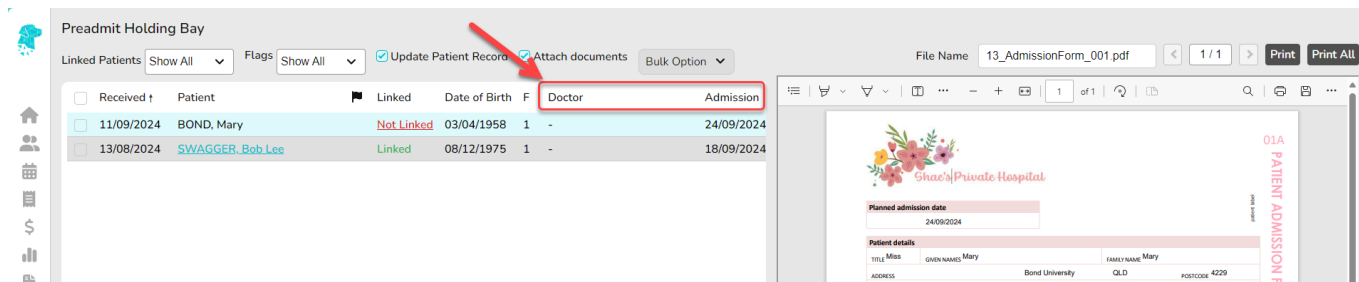
When **committing** a Preadmit form, users will now see a specific pop-up message depending on whether the patient has any future bookings. If the linked patient has a booking for the current or a future date, the pop-up will prompt the user to assign the form to a specific episode!

AND the user will be able to ensure the **Check List** item for **Admission Form Received** is automatically ticked, right from this one screen!
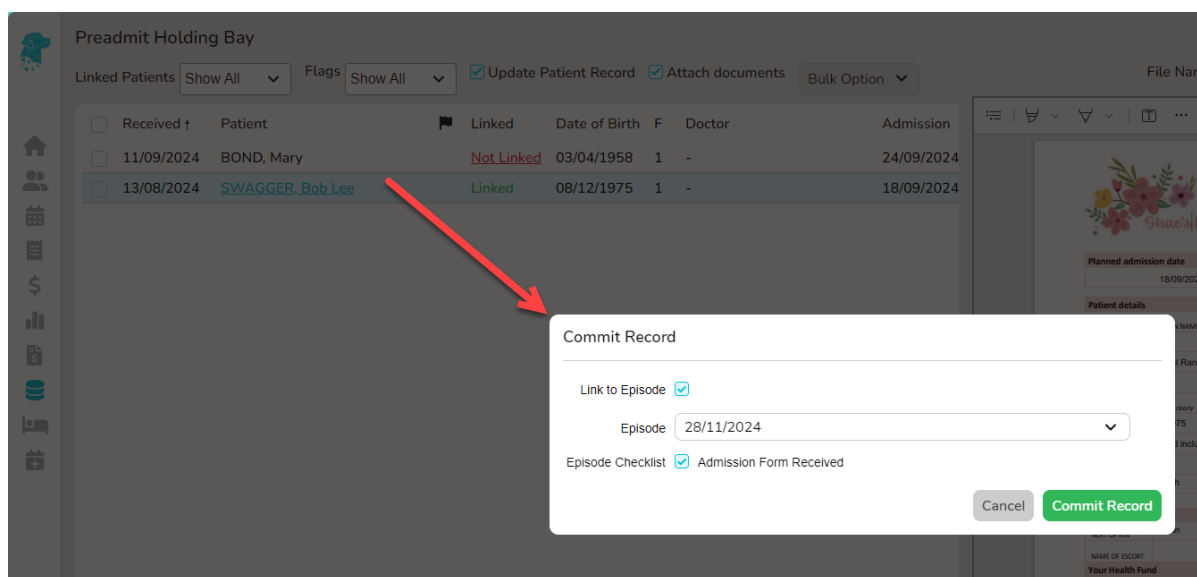

Alternatively, if the patient has no upcoming appointments, a different pop-up will alert the user that the form can still be committed but will not be assigned to a specific episode.
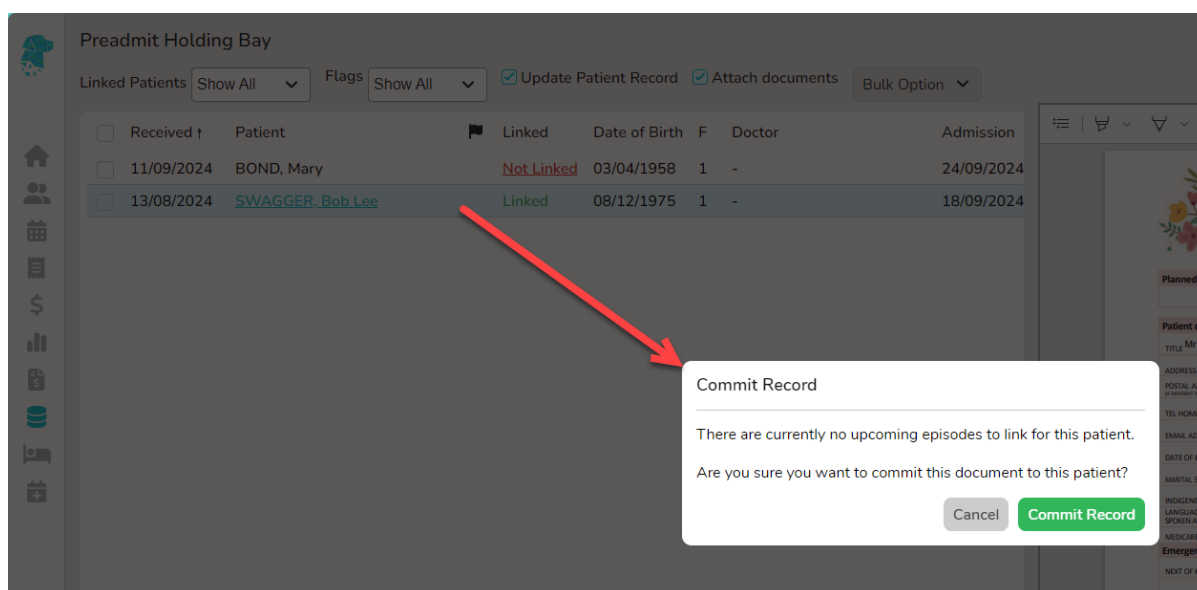
SMS Additions

The **Admission Form Received** status is now visible on the **Bulk SMS** screen. This enhancement simplifies sending SMS reminders specifically to patients who have not yet completed their forms. Additionally, a new filter allows the screen to display only patients whose admission forms have **not** been received.
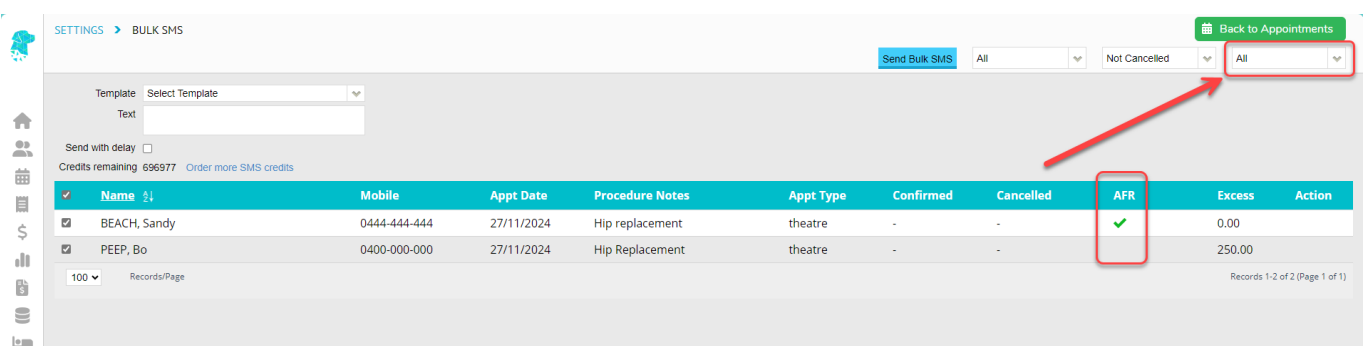
Move Theatre Bookings

We're excited to introduce a new feature that makes managing Doctors' Theatre Bookings more efficient! With this update, an entire booking – **patients and all** – can now be **moved in bulk**. This enhancement is particularly helpful when a surgeon changes theatres. Instead of moving appointments one by one, users can simply update the Theatre Booking and confirm the change. All linked patient appointments will automatically be rescheduled to a new theatre/day, saving valuable time and effort.
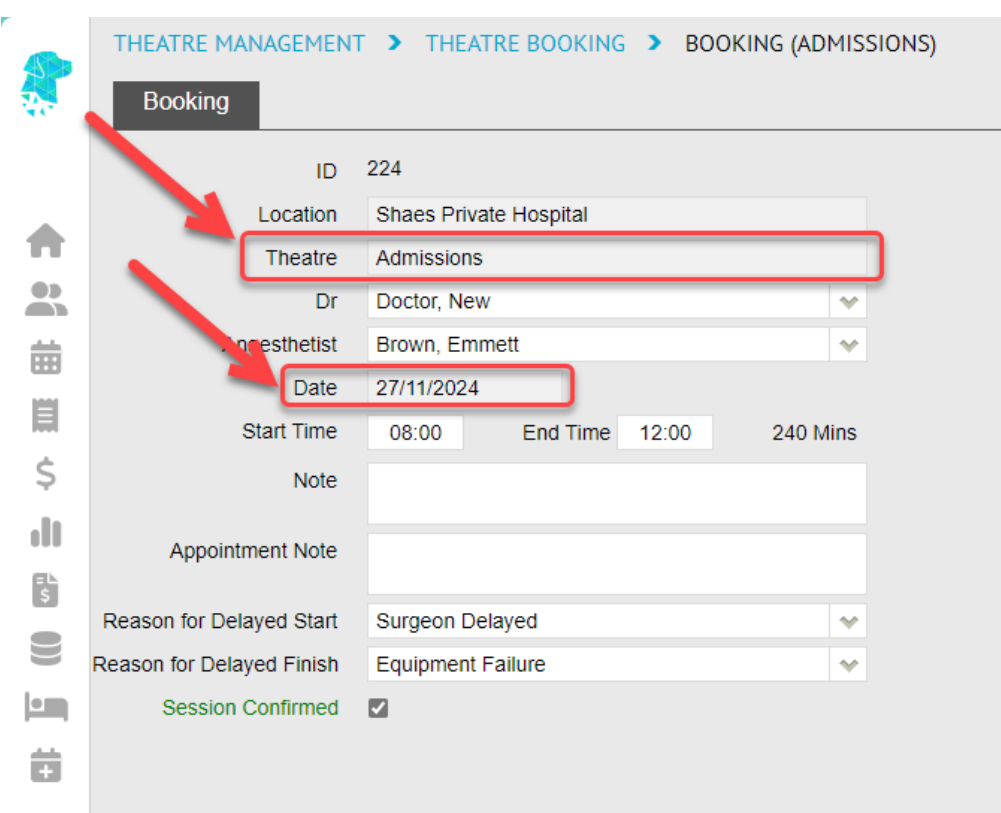
Confirm

The theatre or date of this booking is different to what was originally booked. Previously booked for Theatre 3 on 28/11/2024, are you sure you wish to save?

OK   Cancel

Confirm

Are you sure you'd like to move all bookings to the new theatre date/time.

OK   Cancel

Overnight Accommodation Fees

To accommodate the ever-changing health fund contract requirements for Overnight Accommodation Fees, we have extended the number of allowed step-downs from 6 to 15. This update aligns with recent changes introduced by health funds, which provide more step-down options for larger overnight hospitals.

				Current Fees	Shared	Private	Rebate				Old Fees	Shared	Private	Rebate
Day	1	2	+ -		1,500.00	1,500.00	1,500.00	Day	1	14	+ -	300.00	600.00	400.00
Day	3	3	+ -		1,400.00	1,400.00	1,400.00	Day	15	99	+ -	250.00	550.00	350.00
Day	4	6	+ -		1,300.00	1,300.00	1,300.00							
Day	7	15	+ -		1,200.00	1,200.00	1,200.00							
Day	16	25	+ -		1,100.00	1,100.00	1,100.00							
Day	26	35	+ -		1,000.00	1,000.00	1,000.00							
Day	36	45	+ -		900.00	900.00	900.00							
Day	46	55	+ -		800.00	800.00	800.00							
Day	56	65	+ -		70.00	700.00	700.00							
Day	66	75	+ -		600.00	600.00	600.00							
Day	76	85	+ -		500.00	500.00	500.00							
Day	86	90	+ -		400.00	400.00	400.00							
Day	91	92	+ -		300.00	300.00	300.00							
Day	93	99	+ -		200.00	200.00	200.00							
Day	100	+			100.00	100.00	100.00							

Outstanding Debt Alert

In August, we introduced a feature that enabled facilities to add an alert for patients with outstanding balances during the booking process. This feature has now been enhanced to include an **outstanding** days field, ensuring that the alert is triggered only for debts overdue by the specified duration.

This feature can be configured in **Settings > System Configuration** by entering a value to the '**Alert when making an appointment if money outstanding > than…..**' field.

Facilities can then decide the **timeframe** for this alert to be triggered, by adding a value to the **Alert when money outstanding is X days outstanding**. This new field reduces the number of alert pop-ups for outstanding debt that is current and possibly covered by the patients' health fund.

FYDO Hospital Update – 21/11/2024

Theatre Roster Additions

Facilities are now able to store **Files** within a **Theatre Roster**! This feature has been designed to allow facilities to save information, such as the **Doctors Theatre List**, against the corresponding session. Any number of **Files** can be added, so any amended lists or documents can also be saved and will be stored there in case they are ever needed.

Episode Stats Additions

Additional fields are being added to the **Episode Stats > Excel – Raw Data Export** to enable facilities to easily obtain required information. New data includes:

- **DocScan** – Document Scanned Checklist item is marked

- **ReAdm** – HCP/PHDB Re-Admission field ID, from the Admission Screen

- **ReAdmDesc** – Description for above Re-Admission field

- **ModeOfSepPHDBDesc** – HCP/PHDB Mode of Separation, from the Admission Screen

- **PayorIden** – HCP/PHDB Payer Identifier ID, from the Admission Screen

- **PayorIdenDesc** – Description for above Payer Identifier field

- **FundSource** – State Specific Data for Funding Source/Agreement field, from the Discharge Screen

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FYDO Hospital Update – 14/11/2024

Other Services Only Invoice

Facilities are now able to raise an **Other Services Only Invoice** to a "fund". The screen will still default to "Uninsured", as this is the most common use case, but the **Fund** dropdown is now activated, allowing the fund selection to be amended if needed.

New Invoice Override Feature – ▮▮▮▮▮▮

In some instances, facilities may be unable to raise an invoice for an episode. These episodes can now be removed from the **Billing Status > Show Not Billed Only Report** by using the new **Invoice Override** feature!

This feature is accessible in the **Episode Screen**, under **Financial Notes.** If it's determined that an invoice isn't necessary, users can go directly from the Show Not Billed Only Report to the Episode Screen and select the **Invoice Override** tick box. Once marked, the episode will no longer appear in the Show Not Billed Only Report.

There is an audit log associated with this box along with a new permission level. By default, this permission will inherit the settings from the existing option to **Delete Transactions.**

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Appointments Report

The **Health Fund Name** and **Number** have been added to the **Appointments Report > Excel - Raw Data Export.**

Bug Fix

The issue that some users experienced with the Cancer Registry Data Extract has been resolved.

FYDO Clinic Update – 08/11/2024

Exporting Letters

Users can now **Export Letters** as **Word documents**, enabling them to download and edit the form/letter with any additional information as needed.

New Access Level

In addition to the existing option to restrict access to edit document names and types, there is now an option to prevent users from **Editing Letters.**

Documents / Letter Editor
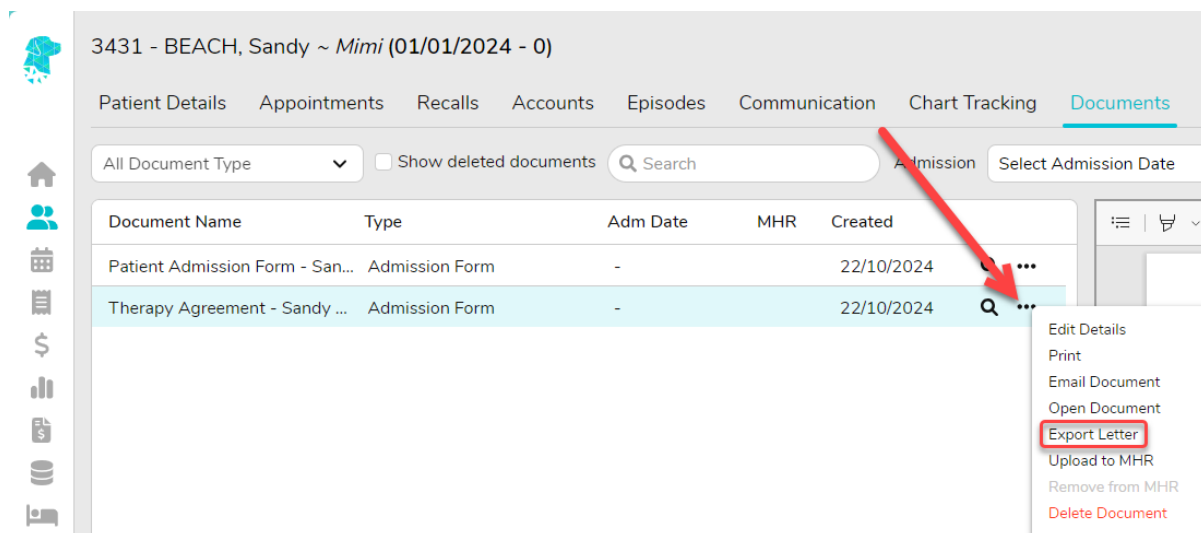
View	**ON** OFF
Edit Details	**ON** OFF i
Edit Letter	**ON** OFF
Delete File	**ON** OFF
Import File	**ON** OFF

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 08/11/2024

Exporting Letters

Users can now **Export Letters** as **word documents**, enabling them to download and edit the form with any additional information as needed.

Arrears Report Improvements

The **Interactive Arrears Report** now has an additional export feature, allowing it to be saved as a **PDF.**

The **Raw Data Export** has also been enhanced. Previously, the **Date Sent** was displaying for ECLIPSE Claims; now, it will also appear for **Paperbased Claims.**

AC	AD
Billtype	Sent
Paperbase	02/10/2024
ECLIPSE	19/03/2024
Paperbase	29/07/2024
ECLIPSE	
ECLIPSE	20/03/2024
Paperbase	19/03/2024
ECLIPSE	29/07/2024
Paperbase	02/10/2024
Paperbase	19/03/2024
Paperbase	19/03/2024

Billing Status Report Improvements

The **Billing Status Report** has received several exciting improvements for the **Report Types > Inv Summary** and **Inv Detail** featuring:

1. A new **Group By** to organise the report by **Date** or **Fund**

2. A new **Patient Category** filter to sort the report based on the patient's category

3. New **Date Type** options that allow selection based on **Audit Date** or **Date of Service**

AN-SNAP Class Enhancement

FYDO can now calculate the **AN-SNAP Class** for **Rehabilitation** admissions, using the latest Version 5 classification standards. This feature ensures compliance with current guidelines and supports accurate patient classification and reporting.

New Access Level

In addition to the existing option to restrict access to edit document names and types, there is now an option to prevent users from **Editing Letters.**

GST Report Additions

The **GST** Report now includes a total **Charge inc GST** amount for improved clarity.

FYDO Clinic Update – 24/10/2024
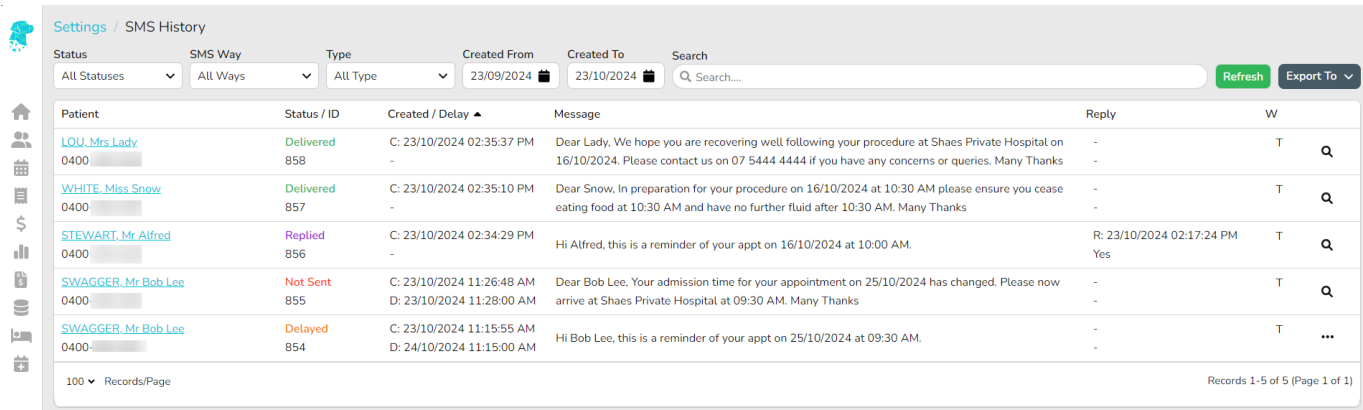
Delayed SMS Improvements

Delayed SMS messages can now be cancelled. While FYDO has always allowed users to schedule SMS messages to be sent at specific times, you now can cancel a scheduled SMS if needed.
To cancel, go to the patient's **Communications** Tab and select **Cancel Delayed SMS** from the menu.
The audit log has also been upgraded to reflect these new functions.
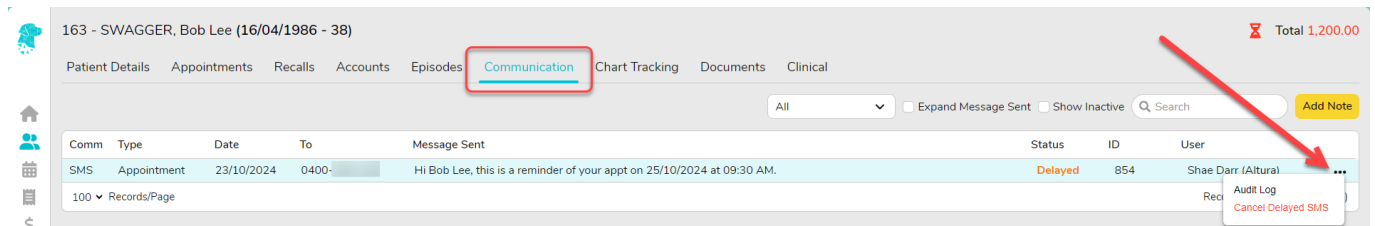
SMS History Makeover

The SMS History Screen has been redesigned to improve readability and align with FYDO's modern look and feel.
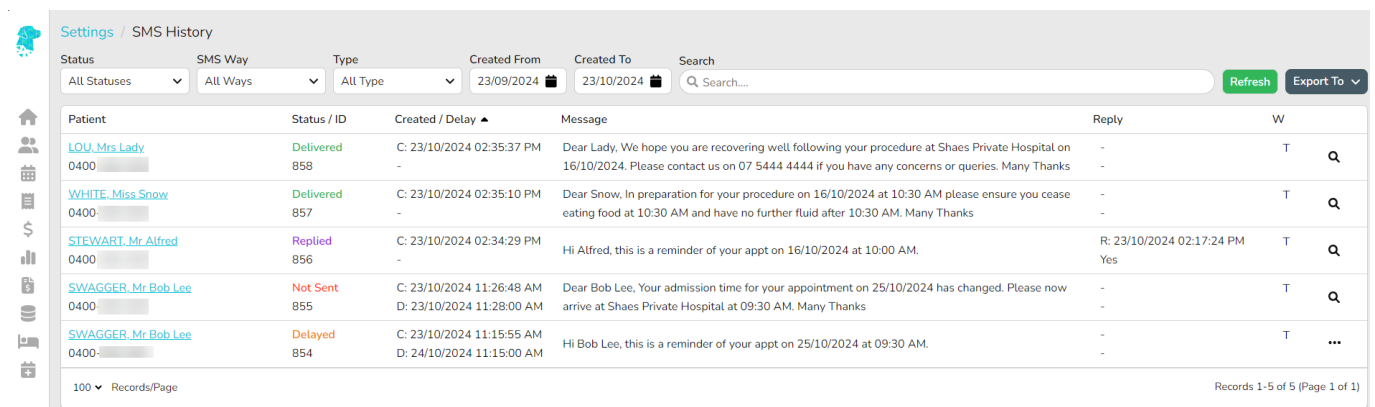
New Arrived Icon for Appointments

Users now have the option to add an Arrived Icon to their Custom appointment views.
Previously, users only had the option to show the Arrived Time.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/
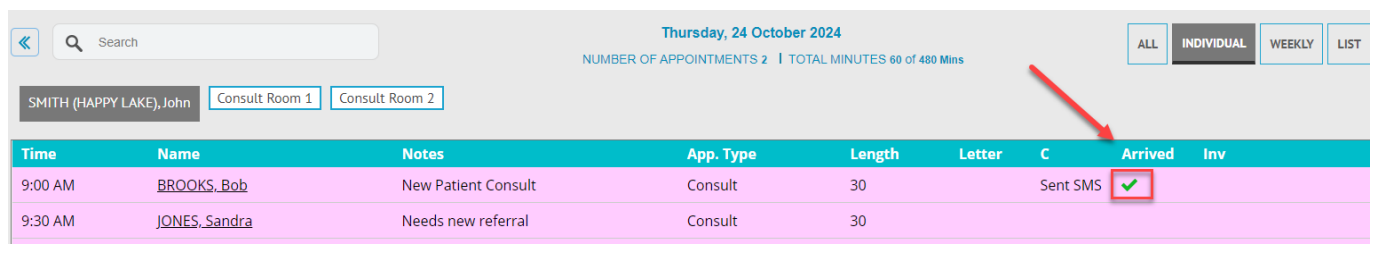
[FYDO Hospital Update – 24/10/2024](#)

Informed Financial Consent Additions

Facilities now have the option to add the following fields to IFC templates:

- Patient Title

- Patient Given Name

- Patient Surname

- Patient Email Address

Please see our wiki page [Tokens – Informed Financial Consent (IFC)](#) for a full list of our IFC tokens. And reach out to one of our friendly staff if you need assistance making amendments to your IFC templates.

Delayed SMS Improvements

Delayed SMS messages can now be cancelled. While FYDO has always allowed users to schedule SMS messages to be sent at specific times, you now can cancel a scheduled SMS if needed.
To cancel, go to the patient's **Communications** Tab and select **Cancel Delayed SMS** from the

menu.
The audit log has also been upgraded to reflect these new functions.

SMS History Makeover

The SMS History Screen has been redesigned to improve readability and align with FYDO's modern look and feel.

New Un-Insured Fees Field

Facilities can now record any **Un-Insured Fees** that a patient must pay in the **Edit Appointment Screen.** This new field will be especially helpful for documenting excesses, co-payments AND gap fees, as each amount can be entered separately.
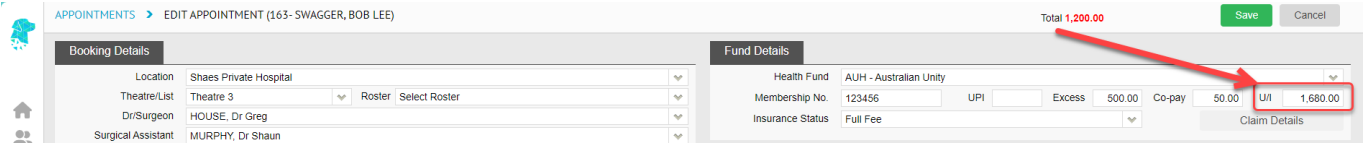
The **Appointments Screen** default view has been updated to reflect the **Out Of Pocket (OOP)** costs. This column will display the total of all amounts entered in the **Excess, Co-Payment AND Un-Insured fields**. Users can hover over the OOP figure to see the breakdown of the costs.
This new OOP column can be added to any Custom View.

Additionally, this field will appear on the **IFC Screen**, and new tokens are available to print these details on documents such as the IFC, theatre list, or send via SMS if required.

FYDO Clinic Update – 17/10/2024

New Checklist Added to Appointments

The new Check List feature allows users to effortlessly mark when a letter has been created for a patient's appointment, eliminating the need to go through the patient's documents to check.

The Check List can be accessed from the Appointments Screen Right-Click Menu, as well as on the Edit Appointment Screen.

Users can also add the Letter Created tick to their Custom appointment views, making it easy to see on the Appointments Screen whether a letter has been created for a patient.

Drag & Drop Alert

Users will now receive an alert when using the FYDO **Drag & Drop** feature, helping to prevent appointments from being moved accidentally.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 17/10/2024

Bed Tracker Improvements

The FYDO Bed Tracker has exciting new additions with **extra columns** in the **Daily View**. Along with new **Weekly** and **Monthly view** options!

New fields added to the **Daily View** are:
– Sex
– Health Fund
– Length of Stay
– Procedure Notes
– Allergies

– Hover on Patient Name to display "Preferred Name"

The new **Weekly View** can be displayed using the dropdown to select **Week.**

The new **Monthly View** can be displayed using the dropdown to select **Month.**
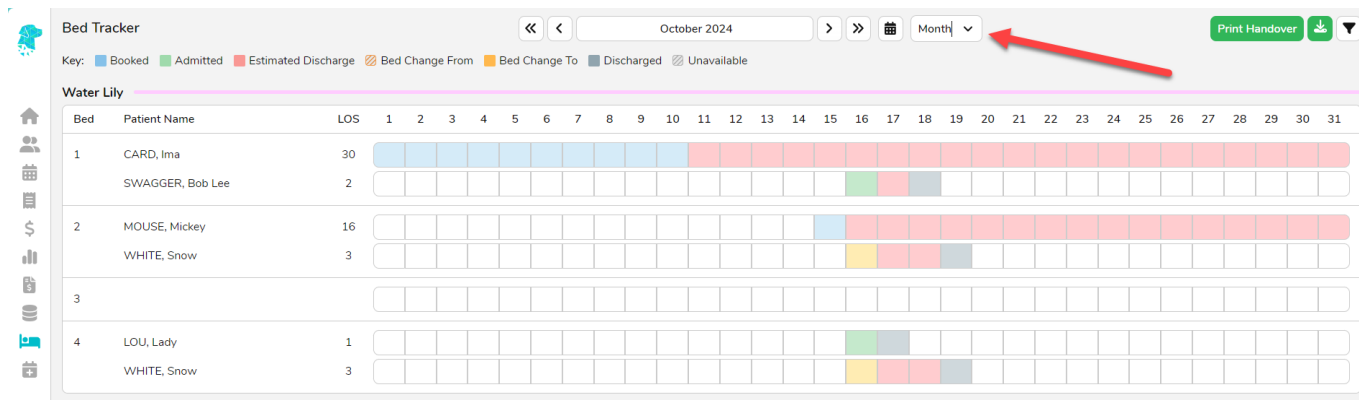
Procedure List Improvements

The **Procedures** populating the **Proc Notes** field on the Edit Appointments Screen, can now be defaulted based on the assigned **Doctor/ Surgeon!**

This wonderful new feature allows hospitals to set unique defaults for each doctor, such as appointment lengths or prosthesis preferences. Making booking entries a breeze!

- Once configured, only procedures linked to **All Doctors** or the **admitting doctor** will appear in the dropdown list, streamlining the process of booking patients.

- The Procedure List, in settings, will show which doctors are linked to each procedure.

- Use the new Doctor Field when setting up a procedure entry to assign it to a specific doctor.

And each item can be linked using the new **Doctor** field when setting the entry up.

In the **Proc Notes** field on the **Make / Edit Appointment** Screen, only the Procedure linked to that Doctor / Surgeon (or all doctors) will be shown.

Linked procedure will display with the word **Linked** to indicate their association with the relevant doctor.

New Check List Option – Documents Scanned

You can now use the FYDO **Check List** feature to manually mark when a document or patients' chart has been scanned, either into FYDO Documents or your EMR system. The new tick box on the **Check List** gives the ability to document the task being performed AND identifying that it has been done on the Appointments Screen!

Please reach out to one of our friendly staff if you'd like assistance in creating a Custom View to show this information.

Create Invoice – New Edit Invoice Option

When creating an invoice, users can now move from the **second Create Invoice** page back to the first using the **Edit Invoice** button.

This button works just like the **Edit IFC** button on the Informed Financial Consent page.

Bed Tracker – Religion Filter

The **Handover Report** from the Bed Tracker now has the option to filter patients by **Religion.**

The patient's religion information can also be populated on the handover report, so if you'd like this amendment made, please contact our friendly staff and they can assist you.

Claiming Hospital – Not Yet Sent

Paper based Health Fund claims with a zero-dollar balance *(e.g. when the patients' excess amount has covered the entire procedure cost)* will now appear on the **Claiming Hospital > Not Yet Sent** tab. This allows users to **Mark as Sent** when the claims are manually submitted to the fund.

Drag & Drop Alert

Users will now receive an alert when using the FYDO **Drag & Drop** feature, helping to prevent appointments from being moved accidentally.

Bug Fix

The issue that some users experienced with verifying Concession Cards has been resolved.