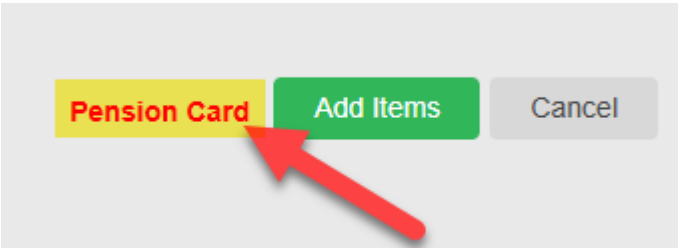


FYDO Clinic Update - 28/03/2025

New Pension/Concession Card Alert

We've improved the **Clinical Billing** screen to display a helpful alert when billing to Medicare. If a patient holds a Pension/Concession Card, FYDO will now show an alert next to the **Add Items** button. This alert will assist users in improving accuracy when adding MBS item numbers.

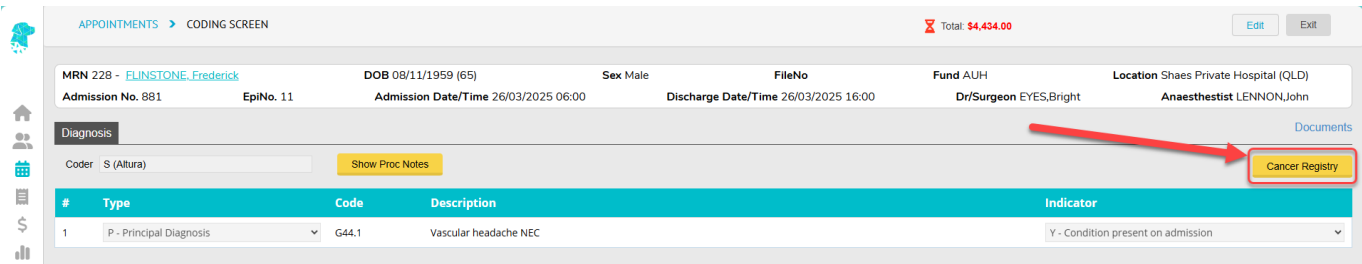


For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 27/03/2025

South Australian Cancer Registry Screen

South Australian facilities can now record Cancer Registry information in FYDO. This screen is accessible within the **Coding Screen**, when in View mode, by clicking **Cancer Registry**.



This marks the first stage of this development, with the next stage **enabling data extraction** via the Data Extracts.

Cancer Registry - SA X

ID

1

Copy Previous Cancer Registry Select Cancer Registry ▼

Date of Diagnosis

Primary Site of Cancer Code Search for a Cancer Code

Primary Site of Cancer

Laterality of Cancer ▼

Secondary Site of Cancer Code Search for a Cancer Code

Secondary Site of Cancer

Laboratory Name

Laboratory Test Number

Pathology Description

Save
Cancel

Accommodation Category/Program Code Step Down

Users can now invoice episodes with multiple **Accommodation Types** and **Program Numbers**.

APPOINTMENTS > CREATE INVOICE

MRN 3489 - PEEP,Bo

DOB 30/07/2015 (9)

Sex Female

FileNo 999

Fund BUP

Location Hospital qld (QLD)

Admission No. 10324

EpiNo. 2

Admission Date/Time 26/03/2025 06:00

Discharge Date/Time 30/04/2025 16:00

Dr/Surgeon JONES,Tom

Anaesthetist SMITH,Jayden

Send Invoice To BUP - BUPA Australia Accounting Period 30/04/2025 Bill Type Per Diem ☐ Send via ECLIPSE Patient Cat I/P

Dates 26/03/2025 - 30/04/2025 (35 night/s) Start At Day 1 Mins in Theatre 00 mins Anaesthetic General NHTP No Mode of Separation Other (includes discharge to usual residence)

Accommodation

From	To	Nights	Description	Fee inc GST	GST	Program#	BedType	Adm	Accom	Dis
26/03/2025	28/03/2025	2	Accom - Pain Management (Rehab) RE	4,200.00	0.00	PAIN MANAGE...	Private	Admission Claim	Single Room	Interim Claim
28/03/2025	30/04/2025	33	Accom - Psychiatric - General PS	42,000.00	0.00	PSYCHIATRIC (...)	Private	Admission Claim	Single Room	Discharged

Theatre and Other Charges

From	T	Code	Description	Qty	Band	Fee inc GST	GST	Action
No records found								

Bed Tracker Handover Report

A new option is available to **Order** the **Bed Tracker Handover Report** by the **Patient Name**.

Print Handover

Template 8668 bed ▼

Order Patient Name ▼

Ward All Wards ▼

Religion All Religions ▼

Option ☐ Exclude empty beds

Cancel Export ▼ Print Handover

[FYDO Clinic Update - 21/03/2025](#)

Waitlist Additions

Users can now add appointments directly from the **Waitlist!** This new feature is available in the **Right-Click Menu** when using the **Appointments Screen**.

SMITH, John Consult Room 1 Consult Room 2

Time	Name	Notes	App. Type
9:00 AM			Consult
9:30 AM			Consult
10:00 AM			Consult
10:30 AM			Consult
11:00 AM			Consult
11:30 AM			Consult
12:00 PM			Consult
12:30 PM			Consult
1:00 PM			Consult
1:30 PM			Consult

Right-click menu options:

- Make an Appointment
- Create from Waitlist
- Edit Appointment
- Copy Appointment
- Cut Appointment
- Paste Appointment
- Accounts
- Arrived (Patient In)
- Unarrived
- Seen by doctor
- Un-seen by doctor
- Confirmed
- Send SMS
- Check List

Selecting this option will open a pop-up displaying all **Waitlist** patients available for the selected

day. Their mobile phone number is displayed to make it quick and easy to contact the patient if needed.

Create From Waitlist

Here is a quick selection of patients filtered down to doctor, location and available day.

Search

	Patient Name	MRN	Available Days	Mobile	Future Appt	Notes	Added On
!	KNIGHT, Kathy	122	M T W T F S S	0400-			12/03/2025
!	MIDDLETON, Catherine	107	M T W T F S S	0400-			09/12/2024
!	MOZART, Wolfgang	217	M T W T F S S	0414-			11/12/2024
!	KNIGHT, Kelvin	253	M T W T F S S	-			12/03/2025

Double-clicking on a patient opens the **Make Appointment Screen**, where details can be added to complete the booking.

Once the booking is made and the user clicks **Save**, another pop-up will appear, prompting them to decide whether to **Delete from waitlist** and/or **Delete Future Appointments** – ensuring a seamless and efficient transition from Waiting to Booking.

Waitlist Alert

Please select one or both options below to confirm your desired action before saving the appointment.

☒ Delete from waitlist

☐ Delete Future Appointment

Save and Delete Selected

New User Group Access Levels

We’ve introduced new options to the **User Group > Access Levels** for the **Data I/O** function.

Data I/O

Billing Sheets

D R RW

Claims Import

D R RW

Data Extracts

D R RW

Patient Alerts - Mark as Completed

ON OFF

Patient Alerts - Mark as Incomplete

ON OFF

Patient Alerts - View

ON OFF

Preadmit Holding Bay

D R RW








Report Holding Bay

D R RW

By default, these new options will mirror the current access levels that all users have in FYDO. Clinics can adjust these permissions as needed.

End of Day Banking Improvements

The **MRN** is now displayed in the **End of Day Banking** Report as an additional form of identification.



END OF DAY BANKING

Total EFT

Total Amex/Diners

Total Credit Card

<input type="checkbox"/>	MRN	Drawer	Reference Number
<input type="checkbox"/>	228	FLINSTONE, Frederick	-
<input type="checkbox"/>	122	Knight, Kathy	-

100 ▾

Records/Page

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Hospital Update - 20/03/2025](#)

New User Group Access Levels

We've added new options to the **User Group > Access Levels**, giving facilities greater control over user permissions:

- **Create IFC** - Allows users to generate IFCs
- **Create IFC - Edit Charges** - Allows users to make changes to the fees while creating IFCs

Hospital Episode

Admission	D	R	RW	i	DRG	ON	OFF	i
Clinical Indicator	D	R	RW		Episodes	ON	OFF	
Coding	D	R	RW		Excess - backdating date	Allowed	Not Allowed	
Create IFC	ON	OFF			Excess - negative value	Allowed	Not Allowed	
Create IFC - Edit Charges	ON	OFF			Excess/Deposit	D	R	RW
Create Invoice	ON	OFF			Invoice Override	ON	OFF	
Create Invoice - Edit charges	ON	OFF			Rehab	D	R	RW
Create Invoice - Other Services only	ON	OFF			Remove Episode	ON	OFF	
Delete Transactions	ON	OFF			Reversals	ON	OFF	
Discharge	D	R	RW	i	Theatre	D	R	RW

Additionally, new access level options have been introduced for the **Data I/O** function.

Data I/O

Billing Sheets	<div>D</div>	<div>R</div>	<div>RW</div>	Patient Alerts - Mark as Incomplete	<div>ON</div>	<div>OFF</div>
Claims Import	<div>D</div>	<div>R</div>	<div>RW</div>	Patient Alerts - View	<div>ON</div>	<div>OFF</div>
Data Extracts	<div>D</div>	<div>R</div>	<div>RW</div>	Preadmit Holding Bay	<div>D</div>	<div>R</div> <div>RW</div>
Patient Alerts - Mark as Completed	<div>ON</div>	<div>OFF</div>		Report Holding Bay	<div>D</div>	<div>R</div> <div>RW</div>

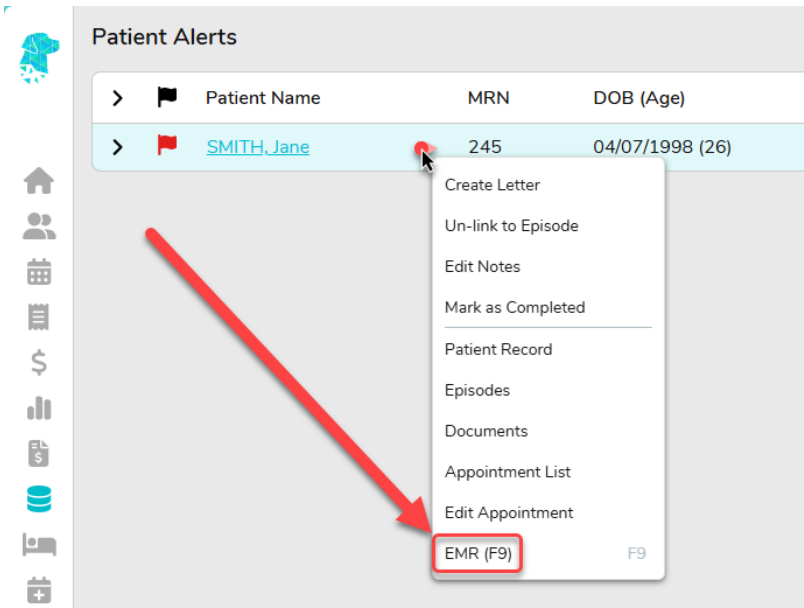
By default, these new options will mirror the current access levels that all users have in FYDO. Facilities can adjust these permissions as needed.

New Unbilled Revenue Report API

A new API has been created, allowing information to be retrieved for the **Unbilled Revenue Report** by **Accrual**.

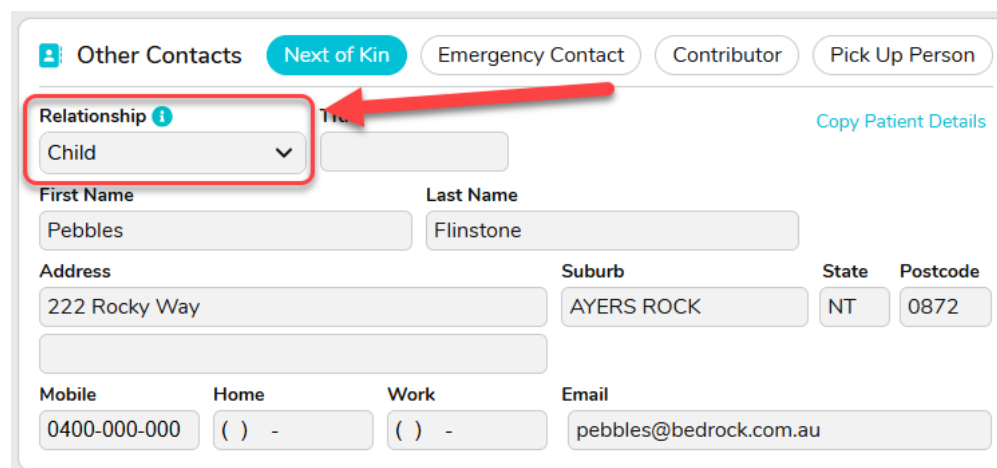
New Patient Alerts Option

Users can now efficiently access a patient’s **EMR** directly from the **Patient Alerts** Screen using the **Right-Click Menu**.



New Relationship Option

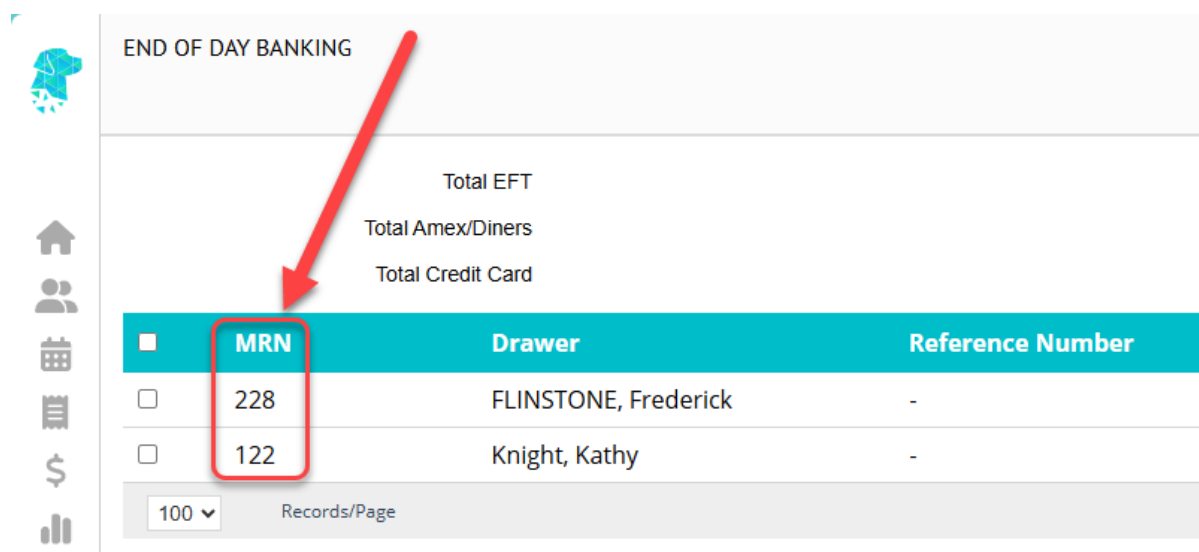
Child is now a pre-populated option when entering information for **Next of Kin**, **Emergency Contact**, **Contributor** or **Pick Up Person** information.



The screenshot shows a form titled 'Other Contacts' with tabs for 'Next of Kin', 'Emergency Contact', 'Contributor', and 'Pick Up Person'. The 'Next of Kin' tab is active. A red box highlights the 'Relationship' dropdown menu, which has 'Child' selected. A red arrow points from the 'Next of Kin' tab to the dropdown. Below the dropdown are fields for First Name (Pebbles), Last Name (Flinstone), Address (222 Rocky Way), Suburb (AYERS ROCK), State (NT), Postcode (0872), Mobile (0400-000-000), Home (() -), Work (() -), and Email (pebbles@bedrock.com.au). A 'Copy Patient Details' link is also visible.

End of Day Banking Improvements

The **MRN** is now displayed in the **End of Day Banking** Report as an additional form of identification.



The screenshot shows the 'END OF DAY BANKING' report. A red arrow points to the 'MRN' column in the table. The table has three columns: 'MRN', 'Drawer', and 'Reference Number'. There are two rows of data. The first row has MRN 228, Drawer FLINSTONE, Frederick, and Reference Number -. The second row has MRN 122, Drawer Knight, Kathy, and Reference Number -. A sidebar on the left contains icons for a map, home, users, calendar, list, dollar sign, and bar chart. Above the table, there are summary rows for 'Total EFT', 'Total Amex/Diners', and 'Total Credit Card'. At the bottom, there is a 'Records/Page' section with a dropdown set to 100.

MRN	Drawer	Reference Number
228	FLINSTONE, Frederick	-
122	Knight, Kathy	-

[FYDO Hospital Update - 13/03/2025](#)

New IFC Template Defaults

Following our announcement earlier this week, we're pleased to confirm that the new feature allowing facilities to have both an **Insured Default Template** and an **Uninsured Default Template** has now been implemented in FYDO.



SETTINGS > TEMPLATES > ADD TEMPLATE

Template

Select file to upload

Drag'n drop file here

Choose a file

Note: Max 20MB file limit. Extensions allowed are .docx

Name

Category: Forms

Sub Category

Paper Size

- DVA-Part1
- DVA-Part2
- HC21-Back
- HC21-Part1
- HC21-Part2
- IFC-Clinic
- IFC-Hospital-Insured**
- IFC-Hospital-Uninsured**
- OEC

Chart Tracking Improvements

We've added a new feature to **Chart Tracking** that allows facilities to **Request** charts. This action works similarly to a **Chart Movement** but adds a special **Request flag**, making it easy for other users to identify which charts need to be collected and where they should be moved within the facility.

253 - KNIGHT, Kelvin ~ Ke/ (16/05/1959 - 65) Total -500.00

Patient Details Appointments Recalls Accounts Episodes Communication Chart Tracking Documents Clinical

☐ Show inactive Request Chart Return Chart Add Chart Movement

ID	Date	Time	Chart Location	Request	Borrower / Requester	Volume	Note	Location	User	Status	Created
5	12/03/2025	1:43 PM	Daisy Ward	Request	Murphy, Shaun	1		Shaes Private Hospital	Shae Darr (Altura)	Active	12/03/2025
3	01/08/2024	12:55 PM	Off Site Storage Facility		-	1		Shaes Private Hospital	Shae Darr (Altura)	Active	12/03/2025

100 Records/Page Records 1-2 of 2 (Page 1 of 1)

To further enhance this feature, we've made several additions to the **Chart Tracking Report**:

- Filter Option:** Users can filter the report to view **All Types**, **Request Only** or **None Request**.
- Improved Identification:** Requested charts are now easily identifiable on the report.
- Multi-Select Capability:** Users can select multiple entries directly from the report.
- Bulk Actions:** A new field allows for multiple charts to be actioned at once to either **Return Bulk Charts** or **Covert Bulk Charts to Loan**.

REPORTS > CHART TRACKING

Chart Tracking

Location: All Locations

Chart Location: All Chart Locations

Type: All Types

Based On: Chart tracking date

Date From: 01/09/2024 To: 12/03/2025

Chart Status: All Status

Order By: Chart Location

Update Export To

	Select	Name	Adm Status	Date	Time	Chart Location	Request	Borrower / Requester	Adm Date	Volume	Note	Location	User	Status	Created	ID
253	<input checked="" type="checkbox"/>	KNIGHT, Kelvin	Booking	12/03/20...	12:57 PM	-	Request	House, Greg	05/03/2025	1	-	Shaes Private ...	Shae Dam...	Active	12/03/2025	4
147	<input type="checkbox"/>	White, Snow	Admitted	11/09/20...	10:27 AM	Daisy Ward	-	Connors, Curtis	04/02/2025	2	-	Shaes Private ...	Michelle ro...	Active	11/09/2024	2

1 - 2 of 2 items

Episode Stats Report

A new **Order By** option has been added to the **Episode Stats Report** when run by **Detail**. This option allows patients to be ordered by **Health Fund** followed by **Discharge Date**.

REPORTS > EPISODE STATS

Episode Stats

Location: Shaes Private Hospital

Doctor: All Doctors

Fund: All Fund

Anaesthetist: All Anaesthetists

Anaesthetic: All Anaesthetic

Theatre: All Theatres

Speciality: All Specialities

Patient Category: All Patient Categories

Booking Code 1: All Booking Codes 1

Booking Code 2: All Booking Codes 2

Sex: All Sexes

Indigenous: All Indigenous

Born After From: To

Referring Doctor: Search for a Referring Doctor

Family Dr.: All Family Doctors

MBS: Search for a MBS

Diagnosis: Search for a Diagnosis

Procedure: Search for a Procedure

Condition Onset: All Condition Onset

DRG: Search for a DRG

Report Types: Detail Summary

Filter: No filter set

Based On: Admission Date Discharge Date

From: 01/03/2025 To: 12/03/2025

Exclude Cancelled Episodes

Cancelled (Appends selected episodes): All Cancelled

Order By: Alphabetically Admission Date Discharge Date Discharge Date + Surgeon **Health Fund + Discharge date**

Update

Waitlist Additions

Users can now add appointments directly from the **Waitlist**! This new feature is available in the **Right-Click Menu** when using the **Appointments Screen**.

Search

ADMISSIONS DAY PROGRAM MEDICAL THEATRE 1 THEATRE 2 THEATRE 3

Time	Name	MRN	Procedure
09:00			
09:30			
10:00			
10:30			
11:00			
11:30			
12:00			
12:30			
13:00			
13:30			

Make an Appointment

Create from Waitlist

Edit Appointment

Copy Appointment

Cut Appointment

Paste Appointment

Episodes

Arrived

Unarrived

Excess/Deposit

Admit

Discharge

Theatre

Coding

Inpatient

Certificate

Clinical Indicators

Confirmed

Chart Tracking

Check List

Send SMS

Chart Label

Wristband

Selecting this option will open a pop-up displaying all **Waitlist patients available for the selected day**. Their mobile phone number is displayed to make it quick and easy to contact the patient if needed.

Create From Waitlist

Here is a quick selection of patients filtered down to doctor, location and available day.

Search

	Patient Name	MRN	Available Days	Mobile	Future Appt	Notes	Added On
!	KNIGHT, Kathy	122	M T W T F S S	0400-			12/03/2025
!	MIDDLETON, Catherine	107	M T W T F S S	0400-			09/12/2024
!	MOZART, Wolfgang	217	M T W T F S S	0414-			11/12/2024
!	KNIGHT, Kelvin	253	M T W T F S S	-			12/03/2025

Double-clicking on a patient will initial the **Make Appointment Screen**, where details can be added to complete the booking.

Once the booking is made and the user clicks **Save**, another pop-up will appear, prompting them to decide whether to **Delete from waitlist** and/or **Delete Future Appointments** - ensuring a seamless and efficient transition from Waiting to Booking.

Waitlist Alert

Please select one or both options below to confirm your desired action before saving the appointment.

☒ Delete from waitlist

☐ Delete Future Appointment

Save and Delete Selected

New Token

A **new token** is available to display information about a patient’s **previous admissions**. This token simply indicates whether a patient has had a previous admission with a **Y (Yes)** or **N (No)**.

This new token is **<<PatPrevEpi>>** and for a full list of patient tokens please visit our wiki [Tokens - Patient - FYDO Wiki](#)



Theatre 3 - Wednesday

Doctor: HAB, Rea

Adm Time	Patient Name	Doctor	PROCEDURE
1 09:30	CRAIG, Kim (F) Preferred Name: KIMMIE DOB: 01/01/1975 (50) MRN: 274	HAB, Rea	Gastroscopy Previous Patient: N
2 10:00	KNIGHT, Kathy (F) Preferred Name: KATH DOB: 12/12/1959 (65) MRN: 122	HOUSE, Greg	Colonoscopy & Gastroscopy Previous Patient: Y

FYDO Hospital Update - 06/03/2025

New Look Theatre Roster

The **Theatre Roster Screen** is the latest FYDO interface to receive a makeover, aligning with our fresh new look and enhanced features.

The screenshot displays the Theatre Roster interface for Thursday, 06 Mar 2025. It includes a key for Theatre 1 (orange), Theatre 2 (purple), Theatre 3 (pink), Closed (grey), and Cancelled (diagonal lines). Theatre 1 shows a cancelled session at 12:00 - 17:00 with Doctor MURPHY, Shaun and Anaesthetist HARRISON, George. Theatre 2 shows a session at 08:00 - 12:00 with Doctor PIERCE, Hawkeye and Anaesthetist STARR, Ringo, and a list of staff including Beckham, Victoria; Brown, Melanie; Chisholm, Melanie; Bunton, Emma; House, Greg; Doctor, New; and Halliwell, Geri. Theatre 3 shows a session at 09:00 - 15:00 with no doctor selected.

For more details on the functionality of the updated **Theatre Roster** screen, please visit our wiki page:

[Theatre Roster - FYDO Wiki](#)

Re-Order Patient Screen

The long-awaited ability to **re-order the Patient Screen** has arrived! Now, you can customise your view to ensure the most important information is always visible.

[Re-Order Patient Screen - FYDO Wiki](#)

New IFC Token

The token **<<IFCUserI>>** can be used in all IFC Templates.

[Tokens - Informed Financial Consent \(IFC Hospital\) - FYDO Wiki](#)



Shaes Private Hospital
1 Sunshine Place
SUNSHINE ACRES QLD 4655
P: (07)5444-4444
F: (07)5455-5555
E: shaesprivatehospital@mail.com

INFORMED FINANCIAL CONSENT

Patient:	KNIGHT, Kelvin	DOB:	16/05/1959
Fund:	BUPA Australia	Membership #:	123456
Excess:	\$250.00	Co-Payment:	\$50.00
Admission:	05/03/2025	Printed:	05/03/2025 at 14:25
Doctor:	Connors, Curtis	IFC completed by:	Full Name: FakeUser First Name: Fake Initials: FU

List of Items Estimate Based on

ITEM	DESCRIPTION	CHARGE	REBATE
ACCOM	SameDay Accommodation Fee Band : 1	\$400.00	\$400.00
30473	Oesophagoscopy (not being a service to which item	\$150.00	\$150.00
Summary of Facility Charges		TOTAL:	\$550.00
			\$550.00

Total Payable on Admission: \$300.00

Billing Status Report

A new filter has been added to the **Billing Status Report** when running **Show All - Inv Detail**. This filter allows users to omit specific types of information if required.

REPORTS > BILLING STATUS

Billing Status Report

Location
All Locations

Doctor
All Doctors

Fund
All Funds

Type
All Types
☒ All Types
☒ A - Accommodation
☒ T - Theatre
☒ C - Casebase
☒ O - Other Services
☒ R - DRG

Report Types
Show all - inv detail

Group By
Date

Patient Category
All Patient Categories

☐ Payment and Adjustments

FYDO Hospital Update - 27/02/2025

Payments (Hospital) Improvements

To help prevent accidental duplicate processing of ECLIPSE payments, FYDO will now notify users if they attempt to process a payment that has already been applied. This safeguard reduces errors and ensures greater financial accuracy. Additionally, an audit log will record if a staff member chooses to proceed, after the alert is triggered.

Apply Payment

This payment has already been applied; would you like to process it again? *(This may cause duplication of receipted payments)*

Yes

No

SETTINGS > LOGS

All Users27/01/202526/02/2025Search on @ Text MRNSearch

Username	Message	Date Created	Action
Shae Darr (Altura) (Backend)	Payment Reapplied Warning Triggered - Accepted - Defence Health Ltd - \$412.00 - Remittance # 6	26/02/2025 10:35:31 AM	
Shae Darr	Payment Reapplied Warning Triggered - Accepted - Defence Health Ltd - \$2,387.00 - Remittance # 4	24/02/2025 7:04:20 PM	

FYDO Hospital Update - 20/02/2025

Inpatient Procedure Schedule Improvements

New fields have been added to the **Inpatient > Procedure Schedule** to enhance the workflow for patients requiring multiple procedures during their stay. These updates allow facilities to list a **Planned Time in Theatre (TIT)** and specify the **Roster** for each procedure, ensuring the correct information is reflected on the theatre lists.

APPOINTMENTS > INPATIENT

Total: \$2,329.00SaveCancel

MRN 228 - LINSTONE, FrederickDOB 08/11/1959 (65)Sex MaleFileNoFund AUHLocation Shaes Private Hospital (QLD)
Admission No. 846EpiNo. 8Admission Date/Time 19/02/2025Discharge Date/Time -Dr/Surgeon EYES,BrightAnaesthetist LENNON,John

InpatientBed HistoryLeave

Procedure Schedule

Date	Time	Theatre/List	Surgeon/Doctor	Roster	Planned TIT	Proc Notes	Booking Code 1	Booking Code 2	Action
20/02/2025	08:00 AM	Theatre 2	HAB, Rea	08:00	10:20 AM	Colonoscopy	COL - Colonoscopy	TEST - Testing	X
21/02/2025	02:00 PM	Theatre 1	NAME, My	08:00	03:30 PM	Gastroscopy	GAS - Gastroscopy	TEST - Testing	X
			EYES, Bright						X

SaveCancel

Handover Report Improvements

The Bed Trackers Handover Report now has the capability to print the **Procedure** details from the patient's **Procedure Schedule**, not just the original booking. The new token to print this information is <<ProcNotes2>>. If you require assistance with updating your Handover Report Template, please don't hesitate to reach out to our team.

APPOINTMENTS > INPATIENT Total: \$2,329.00 Save Cancel

MRN 228 - [FLINSTONE, Frederick](#) DOB 08/11/1959 (65) Sex Male FileNo Fund AUH Location Shaes Private Hospital (QLD)
 Admission No. 846 EpiNo. 8 Admission Date/Time 19/02/2025 Discharge Date/Time - Dr/Surgeon EYES, Bright Anaesthetist LENNON, John

Inpatient Bed History Leave

Procedure Schedule

Date	Time	Theatre/List	Surgeon/Doctor	Roster	Planned TIT	Proc Notes	Booking Code 1	Booking Code 2	Action
20/02/2025	08:00 AM	Theatre 2	HAB, Rea	08:00	10:20 AM	Colonoscopy	COL - Colonoscopy	TEST - Testing	✖
21/02/2025	02:00 PM	Theatre 1	NAME, My	08:00	03:30 PM	Gastroscopy	GAS - Gastroscopy	TEST - Testing	✖
			EYES, Bright						✖

Save Cancel

Print List Improvements

The **Print List** option for printing a **New Page** has been enhanced to allow facilities to print multiple days at once. With the addition of the **Day** segregation, lists for different days will now be separated, even if the same doctor is scheduled in the same theatre on different days.

Print List

Template

Theatre list

Order of List

Theatre, Date, Booking Time, Doctor, Anaesthetist

Theatre

Theatre 1

Surgeon

All Dr/Surgeon

New Page

Not set

Not set

For each doctor

For each day / theatre

For each day / theatre / session

For each day / session / doctor / anaesthetist

For each day / theatre / session / doctor / anaesthetist

For each day / theatre / doctor / anaesthetist

From Date

Time From

Options

☐ Include cancelled appointments

Copies

01

Cancel

Export

Print List

Episode Stats Report Addition

The new **# of Specimens** field from the **Theatre Screen** has now been added to the **Episode Stats > Excel - Raw Data Export** Report.

	KF	KG	KH	KI	
ed TimeO	Pathology	Specimen	Unplanned Dis		
	Path R US	8	2		
	Pathology Busters	4	2		
			2		
			2		

Bug Fix

The issue with the **Run Pat Check** function not working in the **Claiming Hospital > Not Yet Sent Tab** has now been resolved.

FYDO Hospital Update - 13/02/2024

New Acute Certificate Report

FYDO now offers a powerful new report designed to streamline **Acute Care Certificate** requirements for overnight facilities. The **Acute Certificate Report** provides a comprehensive list of admitted inpatients, displaying exact dates when certificates are required based on the admission date. It includes key details such as **Start Day**, **Adjusted Length of Stay** and **Length of Stay** to help you stay on top of compliance. Equipped with FYDO’s signature **Right-Click Menu**, this interactive report makes it easier than ever to efficiently manager certification obligations.

REPORTS > ACUTE CERTIFICATE

Acute Certificate

Location

All Locations

Admitted patients As At

12/02/2025

Order By

Patient Name

Update

Export To

Patient Name	MRN	Provider	Adm#	Start Day	Adm Date	ALOS	LOS
> Beethoven, Ludwig	206	House, Greg	820	1	07/01/2025	36	36
☑ Dean, James	102	BLACK, Jack	473	1	01/06/2024	256	256
<div> <div>First 35 Days 06 Jul 2024 -221 days</div> <div>Next 30 Days 05 Aug 2024 -191 days</div> <div>Next 30 Days 04 Sep 2024 -161 days</div> </div>							
> Flinstone, Frederick	228	Eyes, Bright	818	1	22/01/2025	21	21
> Jackson, Michael	104	Connors, Curtis	821	1	22/01/2025	21	21
> Knight, Kathy	122	House, Greg	817	1	22/01/2025	21	21

Patient Alerts

Our all-new **Patient Alerts** feature has already been enhanced! You now have the option to automatically tick the **Pre-Admission Contacted** checklist item when marking the **Patient Alert** as **Completed**, making the process even more efficient!

Mark as Completed

This patient has a linked episode.

The Pre-Admission Contacted checklist will be ticked by default. Would you like to proceed and mark this record as completed?

☒ Pre-Admission Contacted

Cancel

Yes, Mark As Completed

Incomplete Report

A new filter has been added to the **Incomplete Report** to allow it to be filtered by **Patient Category**.

REPORTS > INCOMPLETE

Incomplete

Location

All Locations

Fund

All Funds

Patient Category

All Patient Category

Data Type

Uncoded Episodes

Order By

Discharge Date, Patient Name

Based On

☐ Admission Date ☒ Discharge Date

From

01/08/2024

To

12/02/2025

Update

[FYDO Clinic Update - 07/02/2025](#)

Clinical Notes Templates

A new access level now governs **Clinical Notes Templates**. This access level inherits the settings already assigned to the **User Group** for **Templates**.

Settings General

Accommodation Category	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Pathology Providers	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Appointment Types	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Practices	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Area Codes	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Program Numbers	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Band Mappings	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Recall Reasons	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Booking Codes	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Referral Types	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Cancelled Reasons (Appointments)	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Referring Doctor	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Cancelled Reasons (Theatre Rosters)	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Security	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Chart Location	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	SMS Automation	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Departments	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Staff Roles	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Deposit Types	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Survey	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Doctors	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	System Configuration	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Doctor Specialities	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Templates	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Document Types	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Templates - Clinical Note	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
ECLIPSE mappings	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Templates - SMS	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Health Funds	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Theatre Hold Reasons	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Hospitals	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Theatre Reason for Delayed Finish	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Invoices Messages	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Theatre Reason for Delayed Start	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Items	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Third Parties	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Item Types	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	User Groups	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Locations	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Users	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Nurse List	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Users - Unblock	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>