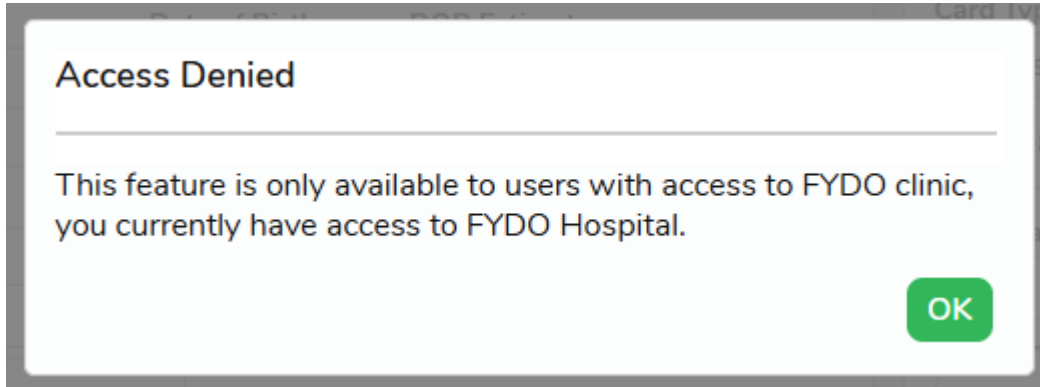


[FYDO Hospital Update - 31/07/2025](#)

New Alerts

Hospital users will now see clear alerts when attempting to access FYDO features that are only available in FYDO Clinic databases.



Bed Occupancy Report

Additional features have been added to the **Bed Occupancy Report**, allowing facilities to collate data in ways that better suit their workflow and needs.

Users can now select a **Primary AND Secondary Group By** option, as well as the desired **Trend Type** (*Week, Month or Year*), to ensure the data is presented in a clear, easy-to-read format.

REPORTS > BED OCCUPANCY REPORT

Bed Occupancy Report

Location: Shaes Private Hospital

Group by(Primary): Ward

Group by(Secondary): Dr / Surgeon

Trend Type: Year

Start From: 01/06/2024 To: 31/05/2025

Update

1 of 3 | 100% | Find | Next

Shaes Private Hospital
Occupancy Report For 01/06/2024 to 31/05/2025 and Group By Ward and Dr / Surgeon

| Ward | Dr / Surgeon | Jun 2024 | Jul 2024 | Aug 2024 | Sep 2024 | Oct 2024 | Nov 2024 | Dec 2024 | Jan 2025 | Feb 2025 | Mar 2025 | Apr 2025 | May 2025 | Total |
|--------------|-----------------|----------|-------------|----------|----------|-----------------|----------|----------|-------------------|----------|----------|----------------|----------|-------|
| Daisy | BLACK, Jack | 60 | 62 | 62 | 60 | 62 | 60 | 62 | 62 | 56 | 62 | 60 | 62 | 730 |
| | MURPHY, Shaun | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 5 |
| | CONNORS, Curtis | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 14 | 28 | 31 | 30 | 31 | 134 |
| | HOUSE, Greg | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| | Sub Total: | 61 | 62 | 62 | 60 | 62 | 60 | 62 | 76 | 84 | 98 | 90 | 93 | 870 |
| Water Lilly | CONNORS, Curtis | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 14 | 0 | 0 | 0 | 0 | 14 |
| | HOUSE, Greg | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 25 | 28 | 38 | 60 | 62 | 215 |
| | MURPHY, Shaun | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 2 |
| | EYES, Bright | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 5 |
| | TEST, Test | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 |
| Sub Total: | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 44 | 28 | 39 | 60 | 62 | 239 | |
| Grand Total: | 61 | 62 | 62 | 60 | 68 | 60 | 62 | 120 | 112 | 137 | 150 | 155 | 1109 | |
| No. of Beds | | 11 | No. of Days | | 365 | Bed Days Avail. | | 4015 | Bed Days Occupied | | 1109 | % of Occupancy | | 27.62 |

SMS Automation

Facilities can now **Deactivate** SMS Automations, allowing them to pause messages when needed without deleting the entry or losing the settings.

Settings / SMS Automation Add SMS Automation

| Condition | Template | Days After/Before | Send At | Location | Doctor/Theatre | Custom | Status | Action |
|------------------------|------------------------|-------------------|----------|------------------------|----------------|--------|----------|--------|
| Post Discharge | Patient Survey | 2 | 10:00 AM | Shaes Private Hospital | All | | Inactive | ... |
| To Confirm Appointment | Hospital Appt Reminder | 3 | 8:33 AM | Shaes Private Hospital | All | | Active | ... |

100 Records/Page

View Automation
 Mark as Inactive
 Delete Automation

Practices

Email addresses are now displayed in the list of **Practices** under **Settings**. This information is also included in the **Excel Export**, making it easy for facilities to access and use for emailing purposes.

SETTINGS > PRACTICES Show Inactive Search Add Practice Export To

| ID | Practice Name | Address | Suburb | Phone | Fax | Email | Dr's | Status |
|-------|-------------------|-----------------------|-------------|---------------|---------------|-----------------------------|------|--------|
| 1 | Back Streets Back | 100 Back Street | BACK PLAINS | (07)4555-5555 | (07)4666-6666 | backstage@backstreet.com.au | 2 | Active |
| 10026 | Hollywood Clinic | 1 Hollywood Boulevard | HOLLYWELL | (07)4555-5555 | (07)5444-4444 | starsonly@hollywood.com.au | 0 | Active |

100 Records/Page Records 1-2 of 2 (Page 1 of 1)

FYDO Hospital Update - 24/07/2025

Length of Stay Report

The Length of Stay Report now has an extended list of **Group By** options, when running this report using **Report Type > Summary**.

Report Type

Detail Summary

Group By (Primary)

Doctor

- Doctor
- DRG
- Fund
- MBS
- Patient Category
- Procedure
- Specialty
- Theatre

Users can now group data by several categories, allowing for easier and more efficient extraction of relevant information.

To further enhance this report, **Average Minutes** has been added to each category line, reducing the need for manual calculations.

Shaes Private Hospital

Length Of Stay Report based on Intra-Operative: 'Time in Theatre' to 'Time out of Theatre' between 01/01/2025 to 23/07/2025 and Order By Primary Group

For Doctor = Multiple Doctors and Group By (Primary) Doctor

| Primary Group | Avg(mins) | Length (mins) | # of Episode |
|-----------------|-----------|---------------|--------------|
| CONNORS, Curtis | 45.14 | 948 | 21 |
| EYES, Bright | 49.28 | 1,774 | 36 |
| HAB, Rea | 24.00 | 144 | 6 |
| HOUSE, Greg | 45.36 | 635 | 14 |
| MURPHY, Shaun | 27.50 | 110 | 4 |
| PIERCE, Hawkeye | 57.00 | 285 | 5 |
| Average : 45.30 | | Total : 3,896 | 86 |

LengthOfStay-Shaes Private Hospital Page 1 of 1 Date: 23/07/2025 12:46 PM

[FYDO Hospital Update - 17/07/2025](#)

Episode Stats Report

We have made several updates to the Excel Raw Data Report in Episode Stats to reflect the enhanced functionality of supporting multiple pension numbers in the patient screen. The following new columns have been added:

- **NR** - Concession Card
- **NS** - Concession Expiry
- **NT** - Pension Card
- **NU** - Pension Expiry
- **NV** - Safety Net Card
- **NW** - Safety Net Expiry
- **NX** - Ambulance Card
- **NY** - Ambulance Expiry

| NR | NS | NT | NU | NV | NW | NX | NY |
|----------------|---------------|-------------|------------|---------------|--------------|---------------|--------------|
| ConcessionCard | ConcessionExp | PensionCard | PensionExp | SafetyNetCard | SafetyNetExp | AmbulanceCard | AmbulanceExp |

Additionally, three new columns have also been included to this report to capture **Gender** and **Pronoun** information:

- **G** - Gender Value
- **H** - Gender Description
- **I** - Pronoun

| | A | B | C | D | E | F | G | H | I | J | K |
|---|----------|-----|----------|--------|----------------------|-----|--------|----------------------|------------|------------|-------------------|
| 1 | Location | MRN | EpisodeN | AdmNum | PatientName | Sex | Gender | GenderDesc | Pronoun | DOB | Address1 |
| 2 | 1 | 228 | 23 | 974 | FLINSTONE, Frederick | M | 1 | Man, or boy, or male | He/Him/His | 08/11/1959 | 222 Rocky Way |
| 3 | 1 | 163 | 19 | 976 | SWAGGER, Bob Lee | M | 1 | Man, or boy, or male | | 16/04/1986 | 123 Longshot Lane |
| 4 | | | | | | | | | | | |
| 5 | | | | | | | | | | | |
| 6 | | | | | | | | | | | |
| 7 | | | | | | | | | | | |

These updates ensure that the report now accommodates the expanded data fields for greater accuracy and inclusivity.

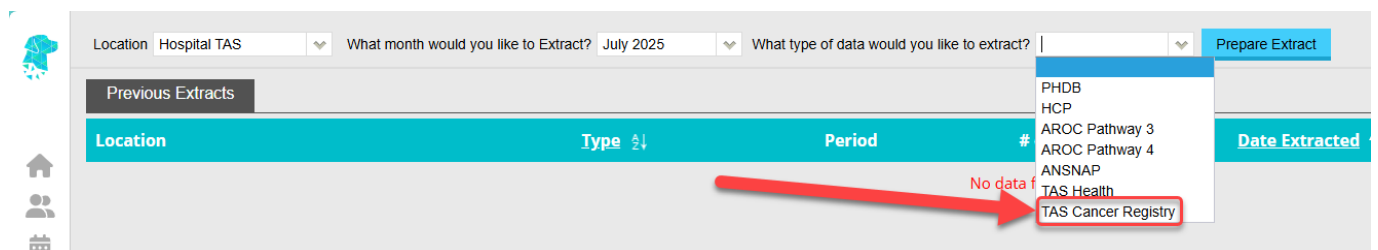
[FYDO Hospital Update - 10/07/2025](#)

Tasmanian Cancer Registry

During our FYDO Hospital Update on 01/05/2025 ([FYDO Hospital Update - 01/05/2025](#)), we introduced the **Tasmanian Health Cancer Registry screen**, designed to support cancer registry data entry for Tasmanian facilities.

We're pleased to let you know that FYDO now supports exporting this data file, using the same process as the other end-of-month data extracts.

This update means that reporting to the TAS Cancer Registry is now a seamless and efficient process for our Tasmanian hospitals.



[FYDO Hospital Update - 03/07/2025](#)

New WA Health Requirement

In accordance with updated requirements from **WA Health**, a new mandatory field has been introduced to ensure the **Employment Status** is completed on admission.

If your facility is in Western Australian and has selected **On Admission, Make Patient Fields Mandatory** in the **System Configuration**, a pop-up notification will appear if any of the mandatory fields are left blank on admission, ensuring compliance with the new reporting standards.

Patient List Enhancement

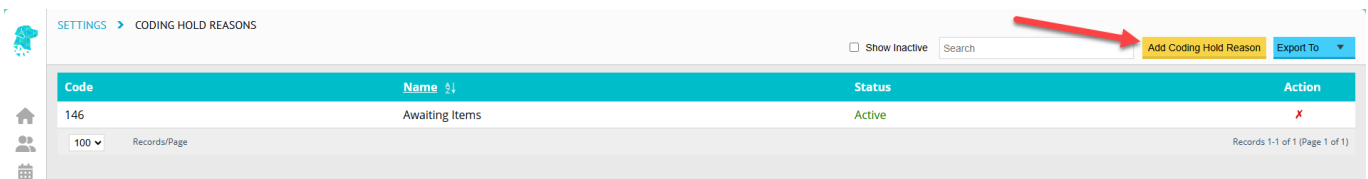
We're pleased to introduce a new enhancement to the **Patient List**. A collapsible arrow is now available on the right-hand side of each patient entry. When selected, this will display the patient's **five most recent admissions**, providing quick access to their recent admission history without navigating away from the list.

| EpisodeNo | AdmissionNo | AdmissionDate | DischargeDate | Status | Nights | Procedure | Notes | Fund | Surgeon | Location |
|-----------|-------------|---------------|---------------|------------|--------|-----------------|-------|------|-----------------|------------------------|
| 23 | 974 | 11/06/2025 | 11/06/2025 | Discharged | D/O | Right Cat & IOL | - | DHF | Connors, Curtis | Shaes Private Hospital |
| 11 | 881 | 26/03/2025 | 26/03/2025 | Discharged | D/O | Colonoscopy | - | AUH | Eyes, Bright | Shaes Private Hospital |
| 9 | 874 | 18/03/2025 | 18/03/2025 | Discharged | D/O | Gastroscopy | - | AUH | Hab, Rea | Shaes Private Hospital |
| 1 | 814 | 22/01/2025 | 22/01/2025 | Discharged | D/O | Gastroscopy | - | AUH | Eyes, Bright | Shaes Private Hospital |

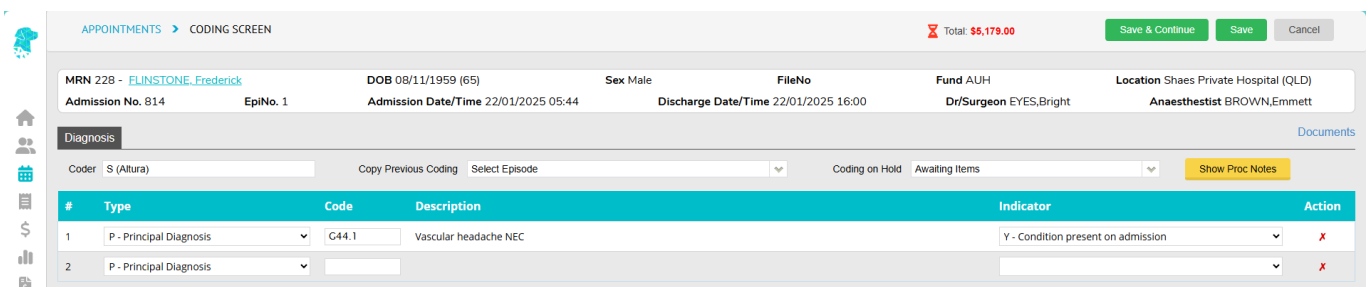
New Coding Feature

We are pleased to announce the implementation of a new feature in FYDO to enhance your coding workflow which is the ability to add and select **Coding Hold Reasons**.

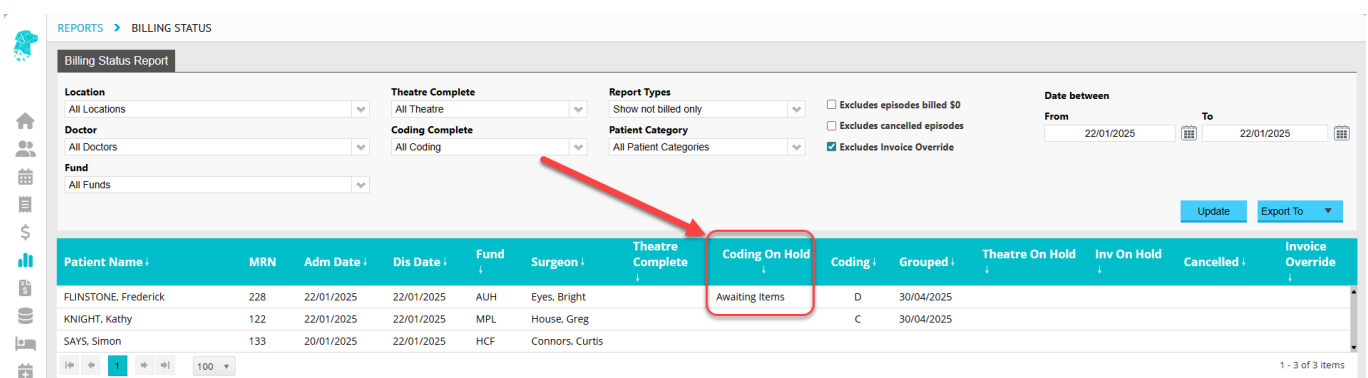
To set this up, navigate to **Settings > Coding Hold Reasons**. From there, click the yellow **"Add Coding Hold Reason"** button to create and manage your list of hold reasons.



Once configured, these options will be available for selection directly within the coding screen, allowing for clearer documentation and improved workflow tracking.



The **Coding Hold Reason** will also be displayed when viewing the **Billing Status > Show Not Billed Only** report.



The coding screen has also been optimized to improve speed and functionality.

Health Fund Fee Setup Enhancement

FYDO has enhanced the **Health Fund Fee Setup** for the **Same Day Accommodation** setup.

The **More Options** dropdown will now reveal a new feature to **Copy Rates from Minimum Benefits**. When this option is selected, a pop-up window will appear, guiding you through a series of prompts to ensure the accurate transfer of relevant details. This improvement is designed to streamline the setup process and enhance data accuracy.

The screenshot shows the 'Same Day Accommodation Fees' section of the Health Fund Fee Setup interface. A table displays current and old fees for various bands. A red arrow points to the 'More Actions' dropdown menu, which includes the option 'Copy Rates from Minimum Benefits'.

| Band | Current Fees | | | Old Fees | | | |
|------|--------------|-----------|-----------------|----------|-----------|-----------------|----|
| | Full Fee | Basic Fee | Full Fee Rebate | Full Fee | Basic Fee | Full Fee Rebate | |
| 1 | 150.00 | 111.00 | 10.00 | 100.00 | 100.00 | 100.00 | 1A |
| 2 | 250.00 | 222.00 | 20.00 | 200.00 | 200.00 | 200.00 | 1 |
| 3 | 350.00 | 333.00 | 30.00 | 300.00 | 300.00 | 300.00 | 2 |
| 4 | 450.00 | 444.00 | 40.00 | 400.00 | 400.00 | 400.00 | 3 |
| C | 550.00 | 555.00 | 50.00 | 500.00 | 500.00 | 500.00 | 4 |

The 'Copy Rates from Minimum Benefits' pop-up window contains the following prompts and fields:

- Do you want to copy the current or old rates from this minimum benefit?**
Fee Type: [Dropdown]
- Now select which fee you wish to update, i.e. Current or Old Fees**
Fee Type: [Dropdown]
- Last step, select which field you would like to update, i.e. Full or Basic Fee**
Field Type: [Dropdown]
- Buttons: **Copy Rates** (green), **Cancel** (grey)

Upgrade to Invoice Export Report

An upgrade has made to the **Invoice Export** report located under **Reports > Invoice Export**. Upon exporting the report to Excel, you will now notice the addition of two new columns:

- **Column L:** Admission Date
- **Column M:** Discharge Date

These additions provide greater visibility into patient timelines and support more comprehensive reporting.

| K | L | M |
|----------|---------|---------|
| nepisode | AdmDate | DisDate |

[FYDO Hospital Update - 30/06/2025](#)

ICD-10-AM 13th Edition Now Implemented in FYDO

From **1st July**, facilities are to adopt the 13th Edition of ICD-10-AM/ACHI/ACS. FYDO has been updated to support this transition in accordance with national standards. This means:

- For episodes **prior to 1 July**, the **12th Edition** will continue to be used.
- For episodes **on or after 1 July**, the **13th Edition** will automatically be applied.

This has now been successfully implemented across our platform which ensures accurate coding and reporting aligned with the Australian Coding Standards. FYDO will manage this transition for you by detecting episode dates and applying the appropriate coding standards without requiring manual input. However, we recommend that coding and health information management teams ensure they are familiar with the changes introduced in the 13th Edition.

If you have any questions about how the ICD update is applied in FYDO, or if you encounter any issues, please don't hesitate to [contact our support team](#). We're here to ensure a smooth transition and continued ease of use.

National Procedure Banding List

The updated **National Procedure Banding List**, effective 1 July 2025, has now been implemented in FYDO. This includes:

- All newly introduced item numbers
- Updates to existing banding levels
- Changes to procedure descriptions

These updates have been applied in line with the latest release, unless your facility's System

Configuration settings indicate that you have opted out of automatic updates.

Please note: Any **discontinued item numbers** will need to be **manually deactivated** by your facility **after** billing for procedures performed **prior to 1 July 2025** is complete. This ensures those codes remain available for historical billing purposes until no longer required.

Other Updates within FYDO from 1st July

The following updates were also implemented within FYDO from 1st July 2025

- MBS Items
- DVA Accommodation
- Turbo Grouper

If you have any questions or require assistance, please don't hesitate to reach out.

[FYDO Hospital Update - 26/06/2025](#)

New Token

FYDO has introduced a new token for the **Other Notes** field to accommodate the varying formatting preferences of different hospitals. While some hospitals prefer notes in color, italics, bold, etc., others opt for a more simplistic format. To address these differences, we have developed a new token system:

- **<<Note>>**: *Is the existing token that all templates will be utilising.* This token applies the layout (alignment, size, and font family) from the **template**, while adopting the formatting (color, bold, italics, and underline) from the **appointment** screen.
- **<<Notes2>>**: This token applies both the layout (alignment, size, and font family) and the formatting (color, bold, italics, and underline) from the **template** exclusively.

These updates have been incorporated into the **WIKI Manual** [Tokens - Hospital - FYDO Wiki](#)





Theatre 3 - Monday 23/06/2025 at

Doctor: HAB, Rea Anaes:

| Adm Time | Patient Name | Doctor | PROCEDURE | Phone Numbers | Fund Details |
|------------|---|----------|---|--|----------------------|
| 1 10:00 | BEACH, Sandy (F) DOB: 01/01/2024 (1) MRN: 222 | HAB, Rea | Testing for Newsletter Consent Received: | H: 07 1234 1311 W: M: 0401 970 101 | AUH - 123444 0.00 |

Printed: 25/06/2025 @ 10:39 AM



Theatre 3 - Monday 23/06/2025 at

Doctor: HAB, Rea Anaes:

| Adm Time | Patient Name | Doctor | PROCEDURE | Phone Numbers | Fund Details |
|------------|---|----------|---|--|----------------------|
| 1 10:00 | BEACH, Sandy (F) DOB: 01/01/2024 (1) MRN: 222 | HAB, Rea | Testing for Newsletter Consent Received: | H: 07 1234 1311 W: M: 0401 970 101 | AUH - 123444 0.00 |

Printed: 25/06/2025 @ 10:40 AM

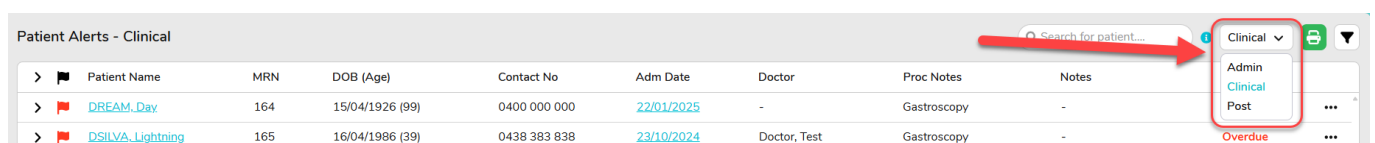
FYDO Hospital Update - 19/06/2025

Patient Alerts Features

FYDO has introduced several enhancements to the Patient Alerts system. First one being, the alerts are now colour-coded by department for easier identification:

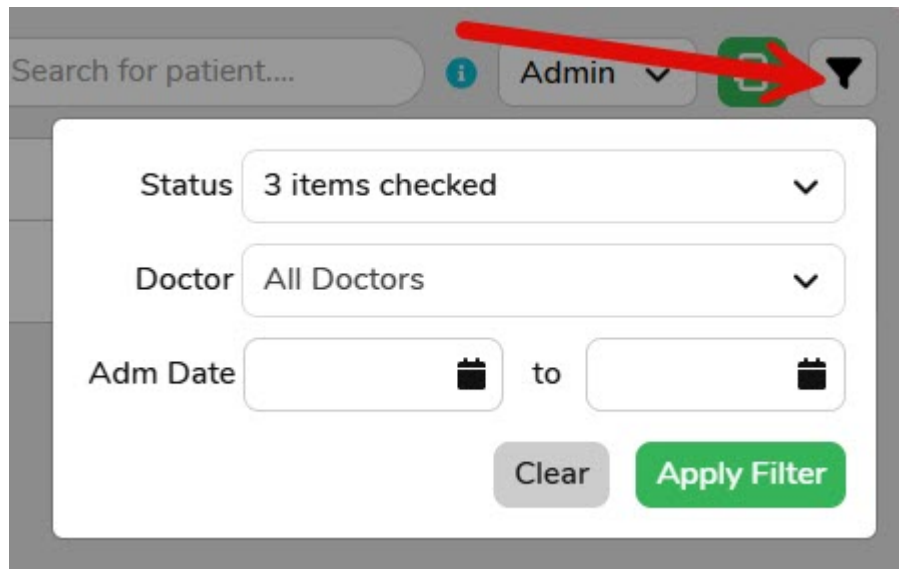
- **Orange** for Admin
- **Red** for Clinical
- **Purple** for Post

Additionally, a new filtering option has been added. FYDO now allows you to filter patient alerts by department using the drop-down menu located in the top right-hand corner of the screen. Alerts are configured in Pre-Admit to automatically route them to the appropriate department.



The enhance usability, the Patient Alerts system now includes advanced filtering capabilities. By using the **Filter** button located at the top right-hand corner, you can narrow down alerts to view

those associated with a specific doctor and/or a particular date, making it easier to manage and review relevant information efficiently.



Another enhancement within Pre-Admit is the ability to mark alerts as not only Completed or Incomplete but now Deleted. These actions are controlled through **User Group Settings**, allowing administrators to assign permissions for who can manage alert statuses.

Data I/O

| | | | |
|------------------------------------|--|-------------------------------------|--|
| Billing Sheets | <input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW | Patient Alerts - Mark as Incomplete | <input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF |
| Claims Import | <input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW | Patient Alerts - View | <input type="checkbox"/> ON <input checked="" type="checkbox"/> OFF |
| Data Extracts | <input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW | Preadmit Holding Bay | <input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW |
| Patient Alerts - Mark as Completed | <input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF | Report Holding Bay | <input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW |
| Patient Alerts - Mark as Deleted | <input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF | | |

New Report

FYDO has introduced a new report titled **Medical Record Retention**, designed to assist in identifying which patient records may be eligible for culling within a specified date range. The report automatically identifies patients who have been last seen during the selected date range, with the **'Last Seen From'** field defaulting to 20 years prior.

As retention requirements vary by state, particularly in how a "Minor" is defined (e.g., age 16 in some states, 18 in others) you can now select the appropriate **Definition of Minor Age** to align with local regulations.

Please note: This report is for identification purposes only. The report will display episodes eligible for culling; however, no medical record charts will be archived automatically. The chart status must be updated manually at this stage. Development is currently underway on the next phase of this feature, which will introduce an automatic archiving functionality.

The image shows a software interface with a sidebar on the left containing navigation icons. The main content area is divided into two sections. The top section, titled 'REPORTS', has a sub-header 'Reports' and is split into two columns: 'Patient Reports' and 'Financial Reports'. The 'Patient Reports' column lists: End of Day Banking, Patient Stats, Possible Double Patients, and Recalls. The 'Financial Reports' column lists: Trial Balance and Invoice Export. Below this is a sub-header 'Reports - Hospital' and another split view. The left column, 'Financial Reports', lists: Adjustments, Arrears, Billing Status, Billing Alerts, Deleted Transactions, Doctors Totals, GST, Other Services Revenue, Payments, Revenue, and Unbilled Revenue. The right column, 'Hospital Reports', lists: Acute Certificate, Appointments, Bed Occupancy, Cancelled Episodes, Chart Tracking, Clinical Indicators, Episode Stats, Incomplete, Item Stats, Leave, Length of Stay, **Medical Record Retention** (highlighted with a red box and a red arrow), Midnight Census, Monthly Patient Activity, Other Services, Patient Statistical Data for NSW Health, and Theatre Rosters. Below the reports is a breadcrumb 'REPORTS > MEDICAL RECORD RETENTION' and a configuration page for 'Medical Record Retention'. This page has three columns of filters: 'Location' (All Locations), 'Chart Location' (All Chart Locations), and 'Status' (All Status); 'Last seen from' (18/06/2005), 'Last seen to' (18/06/2018), and 'Definition of Minor' (18); and 'Order By' (Patient Name), 'Age' (9999), and 'Based On' (Chart Tracking). An 'Update' button is at the bottom right.

Minimum Benefits Improvement

Another improvement implemented by FYDO is the ability to **Move Current Fees to Old Fees** within **Settings > Minimum Benefits > In Overnight Accommodation**. This enhancement streamlines the process, eliminating the need to manually enter each fee individually and significantly improving efficiency and reducing administrative workload

SETTINGS > MINIMUM BENEFITS

Same Day Accommodation

Threshold Date: 01/01/2022 [Click to Move Current Fees to Old Fees](#)

| | Current Fees | Old Fees |
|--------|--------------|----------|
| Band 1 | 247.00 | 227.00 |
| Band 2 | 310.00 | 286.00 |
| Band 3 | 377.00 | 347.00 |
| Band 4 | 441.00 | 406.00 |

Overnight Accommodation

Threshold Date: 01/07/2025 [Click to Move Current Fees to Old Fees](#) Accom Type: Accom - Advanced Surgical

| | Current Fees | Fee | Old Fees | Fee | | | | | |
|--------|--------------|-----|----------|--------|----|----|---|---|--------|
| Day 1 | 14 | + | - | 580.00 | 1 | 14 | + | - | 476.00 |
| Day 15 | 65 | + | - | 480.00 | 15 | 99 | + | - | 331.00 |
| Day 66 | 99 | + | - | 380.00 | | | | | |

Bulk SMS Additions

FYDO has enhanced the Bulk SMS screen by adding two new columns: **Doctor/Surgeon** and **Health Fund Code**. These additions provide greater clarity and improve targeting for patient communications

SETTINGS > BULK SMS [Back to Appointments](#)

[Send Bulk SMS](#) All Not Cancelled All

Template: Select Template

Text:

Send with delay

Credits remaining 155 [Order more SMS credits](#)

| Name | Mobile | Appt Date | Procedure Notes | Appt Type | Doctor/Surgeon | HF | Confirmed | Cancelled | AFR | OOP | Action |
|-----------------|--------------|------------|-----------------|-----------|----------------|-----|-----------|-----------|-----|------|--------|
| PEEP, Bo | 0400-494-029 | 18/06/2025 | | Special | Black, Jack | MPL | - | - | | 0.00 | |
| STEWART, Alfred | 0400-494-029 | 18/06/2025 | Prep | Special | Eyes, Bright | BUP | - | - | | 0.00 | |

100 Records/Page Records 1-2 of 2 (Page 1 of 1)

[FYDO Clinic Update - 12/06/2025](#)

SMS Automation - Additional filter option

An enhancement has been made to **Settings > SMS Automation**, with the addition of new filtering option. FYDO now allows users to filter SMS automation rules by **Appointment Type**, offering greater flexibility and control in message targeting. This filter option is available within the **“To Confirm Appointment”** SMS condition, making it easier to tailor confirmation messages to specific appointment types.

SMS Automation

Condition
To Confirm Appointment ▼

Template
Clinic Appt Reminder ▼

Days Before
2

Send At
02:08 PM

Location
Kloe's Private Clinic ▼

Doctor/Theatre
All Doctors ▼

Add Additional Filters ▼

Appointment Type
All Appointment Types ▼

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Hospital Update - 12/06/2025](#)

New Hover Feature

FYDO has introduced a new hover functionality on the **Appointment screen**, designed to streamline access to view deposit and payment information. By simply hovering your cursor over the billing status **'D'** or **'B'** icon, you can quickly view the amount a patient has paid—eliminating the need to navigate into their episode details.

This enhancement improves efficiency and provides a more convenient way to access key financial information at a glance.

| Time | Name | MRN | Procedure | Surgeon | Notes | Sts | C | B | HF | OOP |
|-------|----------------------|-----|-----------|-----------------|-------|-----|---|---|-----|--------|
| 08:00 | | | | CONNORS, Curtis | | | | | | |
| 08:15 | | | | CONNORS, Curtis | | | | | | |
| 08:30 | | | | CONNORS, Curtis | | | | | | |
| 08:45 | | | | CONNORS, Curtis | | | | | | |
| 09:00 | | | | CONNORS, Curtis | | | | | | |
| 09:15 | | | | CONNORS, Curtis | | | | | | |
| 09:30 | | | | CONNORS, Curtis | | | | | | |
| 09:45 | FLINSTONE, Frederick | 228 | | CONNORS, Curtis | | B | | D | DHF | 500.00 |
| 10:00 | | | | CONNORS, Curtis | | | | | | |
| 10:15 | | | | CONNORS, Curtis | | | | | | |
| 10:30 | | | | CONNORS, Curtis | | | | | | |
| 10:45 | | | | CONNORS, Curtis | | | | | | |

Deposit - 500.00
 Payment - 0.00

Estimated Admission Time Token

There is a new token available that can inform patients of their **estimated admission time** before the actual admission times have been finalised. For instance, if a patient is scheduled for a morning admission, the SMS may read:

*“Your admission to FYDO’s Day Surgery is confirmed. Your estimated admission time is between **08:00 AM and 12:00 PM**. The hospital team will contact you once the schedule is finalised to confirm your exact admission time.”*

The estimated time range that suits your facility can be configured via **Settings > System Configuration**. This feature allows for both an **AM** and a **PM timeframe** to be defined. Appointments falling within these timeframes will be given the stipulated estimated time, displayed in a 12-hour format.

To enable this feature in theatre lists, bed tracker, quick forms and SMS templates a new token has been introduced: **<<TimeRange>>**

SETTINGS > SYSTEM CONFIGURATION

System Configuration SMS Account Counters Administrator Email Notification

General

| | |
|--|--------------------------------|
| Auto Logout Time | 180 |
| Auto File Numbering | No |
| Appointment Display Time | Show 24 hour time |
| Appointment Tabs | Surname, First name – One line |
| Report Group Name | Shaes Private Hospital |
| IFC Document Type | IFC-Insured |
| Default Document Type | |
| Holding Bay Document Type | |
| Preadmit Document Type | Admission Form |
| OEC Document Type | OEC |
| OEC Type | Fund only |
| Raise Ticket Email | |
| Raise Ticket Location | |
| Alert when making an appointment if money outstanding > than | 500.00 |
| Alert when money outstanding is X days outstanding | 40 |
| Hide Master Templates | <input type="checkbox"/> |
| SMS AM From | 07:00 |
| SMS AM To | 12:00 |
| SMS PM From | 12:00 |
| SMS PM To | 18:00 |

New SMS Features Additional Filter Options

An enhancement has been made to **Settings > SMS Automation**, with the addition of new filtering options. FYDO now allows users to filter SMS automation rules by **Doctor**, **Health Fund**, **Appointment Type**, and **Patient Category**, providing greater flexibility and control in message targeting. These filter options are available within the following SMS categories: **To Confirm Appointment**, **Post Discharge**, and **Admission Form Not Received**.

SMS Automation

Condition

To Confirm Appointment ▼

Template

Clinic Appt Reminder ▼

Days Before

0

Send At

12:49 PM

Location

Shaes Private Hospital ▼

Doctor/Theatre

All Theatres ▼

Add Additional Filters ▼

Health Fund

All Health Funds ▼

Doctor (Hospital)

All Doctors ▼

Appointment Type

All Appointment Types ▼

Patient Category

All Patient Categories ▼

Cancel

Setup Auto SMS