

FYDO Hospital Update - 06/02/2025

Theatre Screen Makeover

The **Theatre Screen** has been refreshed to align with the new, crisp FYDO look. All existing fields and information remain available, but with an improved layout and workflow. The most notable change is the relocation of the **Theatre Complete** tick box to a more appropriate position.

The screenshot displays the FYDO Theatre Screen interface. At the top, there's a header with patient information: MRN 147 - WHITE, Snow, DOB 07/07/1977 (47), Sex Not Stated/Inadequately described, FileNo, Fund CBH, Location Shaes Private Hospital (QLD), Admission No. 827, EpiNo. 24, Admission Date/Time 30/01/2025 06:00, Discharge Date/Time 04/02/2025 16:00, Dr/Surgeon CONNORS, Curtis, and Anaesthetist. The main area is divided into sections: Theatre Visits, Theatre Information, Items, and Other Services. The Theatre Visits section includes fields for Visit to Theatre, ASA Score, Planned Time in Theatre, Pre-Op, Anaesthetic Start, Time In Theatre, Surgical Time Out, Procedure Start, Procedure Finished, Time Out Theatre, Anaesthetic Type, Complications, Scrub Nurse, Scout Nurse, Nurse/Assistant, Other Nurse/Assistant, Surgical Assistant, and Other Staff. The Theatre Information section includes Recovery 1, Recovery 2, Recovery 3, Stage 1 Recovery Nurse, Stage 2 Recovery Nurse, Stage 3 Recovery Nurse, Ready for Ward, Ready for Pickup, Invoice On Hold, Theatre On Hold, Pathology Nil, Pathology, Side, and # of Specimens. The Items section has a table with Code, Description, Band, and Action. The Other Services section has a table with Code, Description, Qty, Date of Srv, Send Invoice To, Serial #, Data, and Action. A red arrow points to the 'Theatre Complete' checkbox in the Theatre Information section.

Theatre Screen Pathology

The **Pathology** field in the **Theatre Screen** has been updated to allow for more accurate documentation of pathology collection, including the **Pathology Company** and **Number of Specimens**.

- For procedures without pathology, simply check the **Pathology Nil** tick box.
- If pathology was collected, users can select the pathology company from the **Pathology** drop down and document the **# of Specimens** collected.

This screenshot shows the same FYDO Theatre Screen interface as the previous one, but with a red arrow pointing to the 'Pathology Nil' checkbox and the 'Pathology' dropdown menu in the Theatre Information section. The 'Pathology Nil' checkbox is highlighted in yellow, and the 'Pathology' dropdown menu is also highlighted in yellow. The '# of Specimens' field is also highlighted in yellow.

To streamline data entry in the **Pathology** field, pathology companies can be pre-added via **Settings**

> **Pathology Providers**, reducing the need for manual entry. However, the field also supports free text if required.



Tokens for Pathology fields

- <<Specimen>>
 - If **Pathology Nil** is ticked, this token will display “**NIL**”
 - If a number is entered in **# of Specimens**, this token will reflect that number

- <<Path>>
 - This token will display the text entered in the **Pathology** field



Theatre 3 - Wednesday 22/01/2025 at Doctor: EYES, Bright

Adm Time	Patient Name	Doctor	PROCEDURE
1 10:00	FLINSTONE, Frederick (M) He/Him/His DOB: 08/11/1959 (65) MRN: 228	EYES, Bright	No Pathology Specimens: NIL Pathology:
2 10:15	KNIGHT, Kathy (F) DOB: 12/12/1959 (65) MRN: 122	HOUSE, Greg	Has Pathology Specimens: 5 Pathology: Pathology R US

Pathology can be set as a mandatory field if you want to ensure pathology information is entered when the **Theatre Complete** checkbox is selected. To enable this, go to **Settings > System Configuration** and select **Make Pathology Mandatory**. This action can be performed by anyone in your facility with the appropriate access levels.

Theatre

Hide Positioned Time

Make Pre-Op time mandatory

Make Anaesthetic Start time mandatory

Make Time In Theatre time mandatory

Make Surgical Time Out time mandatory

Make Positioned time mandatory

Make Procedure Start time mandatory

Make Procedure Finished time mandatory

Make Time Out Theatre time mandatory

Make Recovery 1 time mandatory

Make Recovery 2 time mandatory

Make Recovery 3 time mandatory

Make Ready for Discharge time mandatory

Make Pathology mandatory

Clinical Notes Templates

A new access level now governs **Clinical Notes Templates**. This access level inherits the settings already assigned to the **User Group** for **Templates**.

Settings General

Accommodation Category

D

R

RW

Appointment Types

D

R

RW

Area Codes

D

R

RW

Band Mappings

D

R

RW

Booking Codes

D

R

RW

Cancelled Reasons (Appointments)

D

R

RW

Cancelled Reasons (Theatre Rosters)

D

R

RW

Chart Location

D

R

RW

Departments

D

R

RW

Deposit Types

D

R

RW

Doctors

D

R

RW

Doctor Specialities

D

R

RW

Document Types

D

R

RW

ECLIPSE mappings

D

R

RW

Health Funds

D

R

RW

Hospitals

D

R

RW

Invoices Messages

D

R

RW

Items

D

R

RW

Item Types

D

R

RW

Locations

D

R

RW

Nurse List

D

R

RW

Pathology Providers

D

R

RW

Practices

D

R

RW

Program Numbers

D

R

RW

Recall Reasons

D

R

RW

Referral Types

D

R

RW

Referring Doctor

D

R

RW

Security

D

R

RW

SMS Automation

D

R

RW

Staff Roles

D

R

RW

Survey

D

R

RW

System Configuration

D

R

RW

Templates

D

R

RW

Templates - Clinical Note

D

R

RW

Templates - SMS

D

R

RW

Theatre Hold Reasons

D

R

RW

Theatre Reason for Delayed Finish

D

R

RW

Theatre Reason for Delayed Start

D

R

RW

Third Parties

D

R

RW

User Groups

D

R

RW

Users

D

R

RW

Users - Unblock

ON

OFF

Excess/Deposit Screen

The **Uninsured** Field from the **Edit Appointment** Screen will now be displayed on the **Excess/Deposit** Screen, making it easier to identify **out-of-pocket costs**.

APPOINTMENTS

EXCESS/DEPOSIT

MRN 147 - WHITE, Snow

DOB 07/07/1977 (47)

Sex Not Stated/Inadequately described

FileNo

Fund CBH

Location Shaes Private Hospital (QLD)

Admission No. 827

EpiNo. 24

Admission Date/Time 30/01/2025 06:00

Discharge Date/Time 04/02/2025 16:00

Dr/Surgeon CONNORS, Curtis

Anaesthetist

Total: \$9,619.80

Save

Save & Print

Cancel

Fund Excess

Excess \$250.00

Co-payment \$50.00

Uninsured \$35.00

Transaction Date 05/02/2025

Type

Amount

Description Co-Payment

Drawer

Reference

Bank

Branch

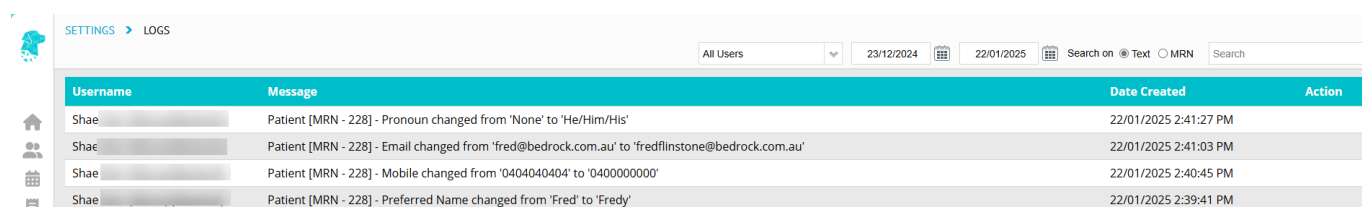
Copies 1

FYDO Clinic Update - 24/01/2025

Patient Audits

Additional audit logs have been added when amendments are made to the patient screen. New logs include:

- Preferred Name
- Title
- Pronoun
- Home Phone
- Work Phone
- Mobile
- Email
- DOB Estimate

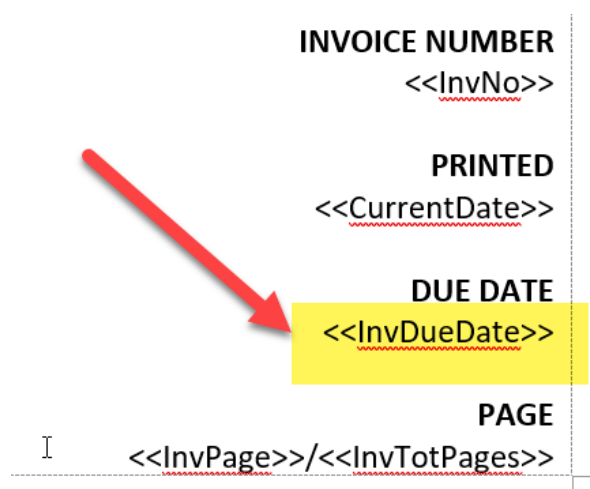


Username	Message	Date Created	Action
Shae	Patient [MRN - 228] - Pronoun changed from 'None' to 'He/Him/His'	22/01/2025 2:41:27 PM	
Shae	Patient [MRN - 228] - Email changed from 'fred@bedrock.com.au' to 'fredflinstone@bedrock.com.au'	22/01/2025 2:41:03 PM	
Shae	Patient [MRN - 228] - Mobile changed from '0404040404' to '0400000000'	22/01/2025 2:40:45 PM	
Shae	Patient [MRN - 228] - Preferred Name changed from 'Fred' to 'Fredy'	22/01/2025 2:39:41 PM	

New Token

We've now added a **Due Date** token for invoices. This new token will automatically calculate an invoice due date based on the invoice accounting period date + xxx number of days.

To add a **Due Date** to invoices, download the required invoice templates, add the token **<<InvDueDate>>** and then upload the updated templates back into FYDO.



Next, specify the number of days from the invoice date until it is due. Navigate to **Settings > System Configuration** and enter the desired value in the "Invoice Due In Days" field.

Clinic

Booking

Arrived

Seen by Doctor

Billed

Invoice Group Mandatory

Patient Claims mode

Claiming Payment Date

Default Fee Level

Calculate Dental Benefit

Invoice Due In Days

Store and Forward

?

Level 1 - MBS 100%

30

FYDO will now automatically calculate and apply accurate due dates to invoices!

If you need assistance setting up the **Due Date** token, our friendly FYDO support team is here to help! Feel free to reach out to us via:

Email: support@alturahealth.com.au

Phone: [\(02\) 9632 0026](tel:(02)96320026)

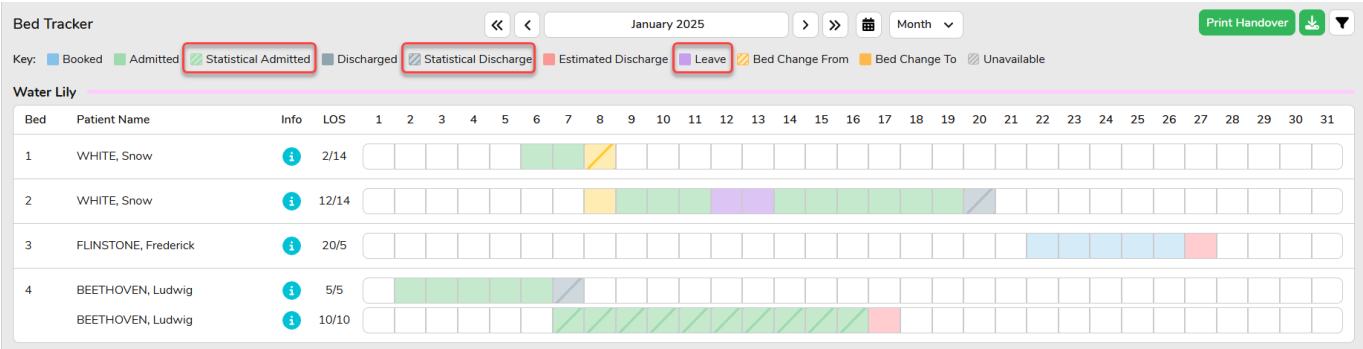
For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Hospital Update - 24/01/2025](#)

Make / Edit Appointment Screen

The **Make Appointment** and **Edit Appointment** screens have been refreshed! They contain all the same information but feature a new design to enhance efficiency and streamline workflow.

This feature is designed to assist facilities that accommodate long-stay patients.



Patient Audits

Additional audit logs have been added when amendments are made to the patient screen.
New logs include:

- Preferred Name
- Title
- Pronoun
- Home Phone
- Work Phone
- Mobile
- Email
- DOB Estimate

SETTINGS > LOGS

All Users 23/12/2024 22/01/2025 Search on Text MRN Search

Username	Message	Date Created	Action
Shae	Patient [MRN - 228] - Pronoun changed from 'None' to 'He/Him/His'	22/01/2025 2:41:27 PM	
Shae	Patient [MRN - 228] - Email changed from 'fred@bedrock.com.au' to 'fredflinstone@bedrock.com.au'	22/01/2025 2:41:03 PM	
Shae	Patient [MRN - 228] - Mobile changed from '0404040404' to '0400000000'	22/01/2025 2:40:45 PM	
Shae	Patient [MRN - 228] - Preferred Name changed from 'Fred' to 'Fredy'	22/01/2025 2:39:41 PM	

Unbilled Revenue Report

The **Admission Number** is now included in the **Unbilled Revenue Report > Excel - Raw Data Export**.

	A	B	C	D	E	F	G	H	I	J
1	LocId	LocName	Patient	MRN	EpiNo	AdmDate	AdmNo	LOS	Fund	Admitting Dr
2	1	Shaes Private Hospital	BLACK, Isaac	130	3	25/09/2024	606	1	ADF	BLACK, Jack
3	1	Shaes Private Hospital	BOND, Mary	120	8	07/08/2024	518	1	U/I	HOUSE, Greg
4	1	Shaes Private Hospital	BRANSON, Richard	112	11	01/08/2024	512	1	MPL	HOUSE, Greg
5	1	Shaes Private Hospital	CARD, Ima	151	4	07/10/2024	654	1	ADF	NAME, My
6	1	Shaes Private Hospital	DAY, Doris	103	94	02/12/2024	718	1	BUP	EYES, Bright
7	1	Shaes Private Hospital	DEAN, James	102	63	30/07/2024	507	1	BUP	BLACK, Jack
8	1	Shaes Private Hospital	DVA, DVA	139	5	22/10/2024	667	1	DVA	HOUSE, Greg
9	1	Shaes Private Hospital	FUNDED, Self	118	14	25/12/2024	740	1	U/I	CONNORS, Curtis
10	1	Shaes Private Hospital	GREEN, Violet	174	1	05/11/2024	694	1	ANZ	BLACK, Jack
11	1	Shaes Private Hospital	GUY, New	142	5	21/10/2024	652	1	MPL	MURPHY, Shaun

Refund Adjustment Improvements

An improvement has been made to the **Adjustments**, enabling facilities to add their own **Refund Adjustment Types** while still assigning a payment type to these adjustments.

To implement this feature, facilities must add an **Adjustment Type** assigned to **Payments**, ensuring the name including the word "Refund".

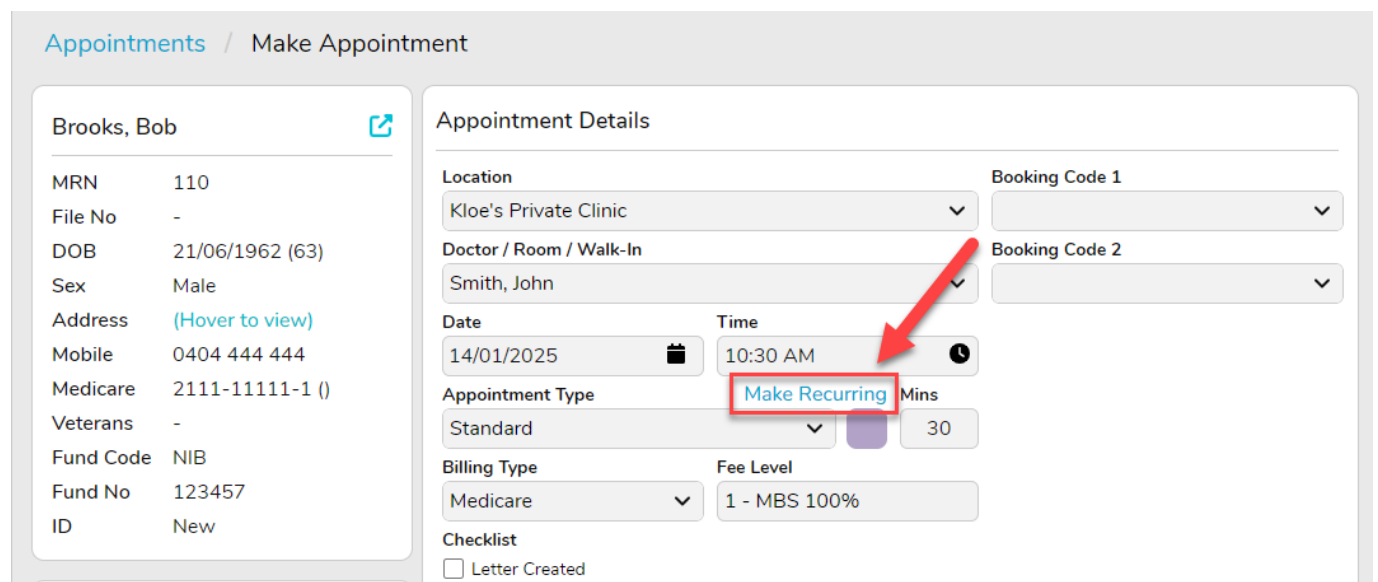


Code	Name ↑	Status	Payments	Revenue	Action
4	WRITE OFF	Active		✓	✗
12	ROUNDING	Active		✓	✗
14	Refund - Patient	Active	✓		✗
13	Refund - Health Fund	Active	✓		✗
9	REFUND	Active	✓		✗
2	OVERPAYMENT	Active	✓		✗

FYDO Clinic Update - 16/01/2025

Recurring Appointment Feature

Users can now utilise the **Make Recurring** feature to add multiple bookings for the same patient on a **daily, weekly, monthly** or **yearly** basis. Appointments can even be made on certain days of the week, e.g. Mondays, Wednesdays and Fridays.



Appointments / Make Appointment

Brooks, Bob

MRN 110
File No -
DOB 21/06/1962 (63)
Sex Male
Address (Hover to view)
Mobile 0404 444 444
Medicare 2111-11111-1 ()
Veterans -
Fund Code NIB
Fund No 123457
ID New

Appointment Details

Location Kloe's Private Clinic
Doctor / Room / Walk-In Smith, John
Date 14/01/2025
Time 10:30 AM
Appointment Type Standard
Billing Type Medicare
Fee Level 1 - MBS 100%

Booking Code 1
Booking Code 2

Checklist
☐ Letter Created

Make Recurring

Recurring Appointment

Repeats Daily ▼

Repeat Every 1 ▼ Days

Start 14/01/2025 📅

End ☒ After 1 occurrence

☐ On 14/02/2025 📅

Cancel Save

Appointments in a recurring series also include additional options for **Edit Appointments** or **Delete Appointments**.

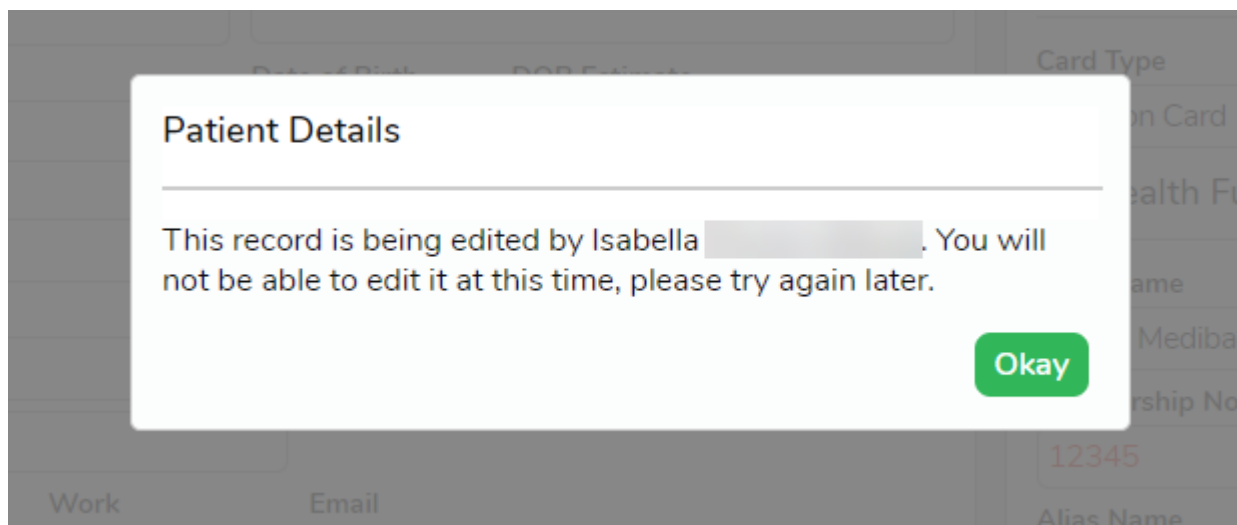
SMITH, John
Consult Room 1
Consult Room 2

SMITH, John
Consult Room 1
Consult Room 2

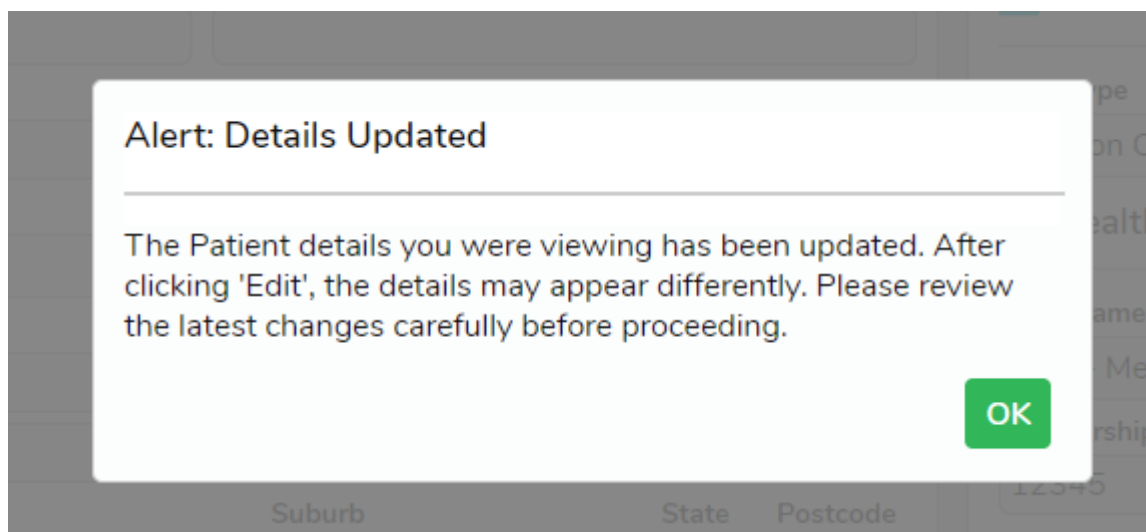
Time	Name	Notes	Time	Name	Notes
9:00 AM			9:00 AM		
9:30 AM			9:30 AM		
10:00 AM			10:00 AM		
10:30 AM	BROOKS, Bob		10:30 AM	BROOKS, Bob	
11:00 AM		<div> <div> Make an Appointment Edit Appointments Copy Appointment Cut Appointment Paste Appointment </div> <div> This Appointment This and all following Appointments All Appointments in this series </div> </div>	11:00 AM		<div> <div> Make an Appointment Edit Appointments Copy Appointment Cut Appointment Paste Appointment </div> <div> This Appointment This and all following Appointments All Appointments in this series </div> </div>
11:30 AM			11:30 AM		
12:00 PM			12:00 PM		
12:30 PM	Arrived (Patient In)		12:30 PM	Arrived (Patient In)	
	Unarrived			Unarrived	
1:00 PM	Seen by doctor		1:00 PM	Seen by doctor	
	Un-seen by doctor			Un-seen by doctor	
1:30 PM	Confirmed		1:30 PM	Confirmed	
2:00 PM	Invoiced		2:00 PM	Invoiced	
	Send SMS			Send SMS	
2:30 PM	Check List	>	2:30 PM	Check List	>
	Chart Label	>		Chart Label	>
3:00 PM	Wristband	>	3:00 PM	Wristband	>
3:30 PM		<div> <div> Delete Appointments Documents Create Letter Quick Form Bill IFC OEC </div> <div> This Appointment This and all following Appointments All Appointments in this series </div> </div>	3:30 PM		<div> <div> Delete Appointments Documents Create Letter Quick Form Bill IFC OEC </div> <div> This Appointment This and all following Appointments All Appointments in this series </div> </div>
4:00 PM			4:00 PM		
4:30 PM			4:30 PM		

Patient Screen Improvements

A great new feature has been introduced to the **Patient Screen** to avoid simultaneous edits by multiple users. If a record is being edited, other users attempting to access it will receive a pop-up notification and will be prevented from making changes.



Additionally, if a user has the Patient Screen open, and changes are made to the record while they are viewing it, they will be alerted when they click "Edit". This ensures they are aware of any updates to the information.

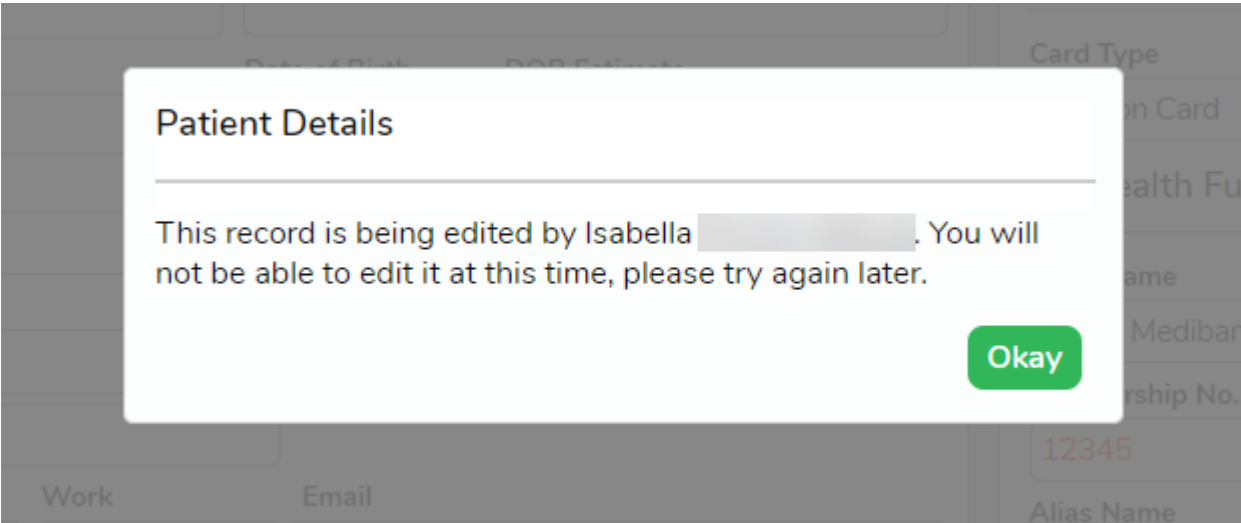


For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

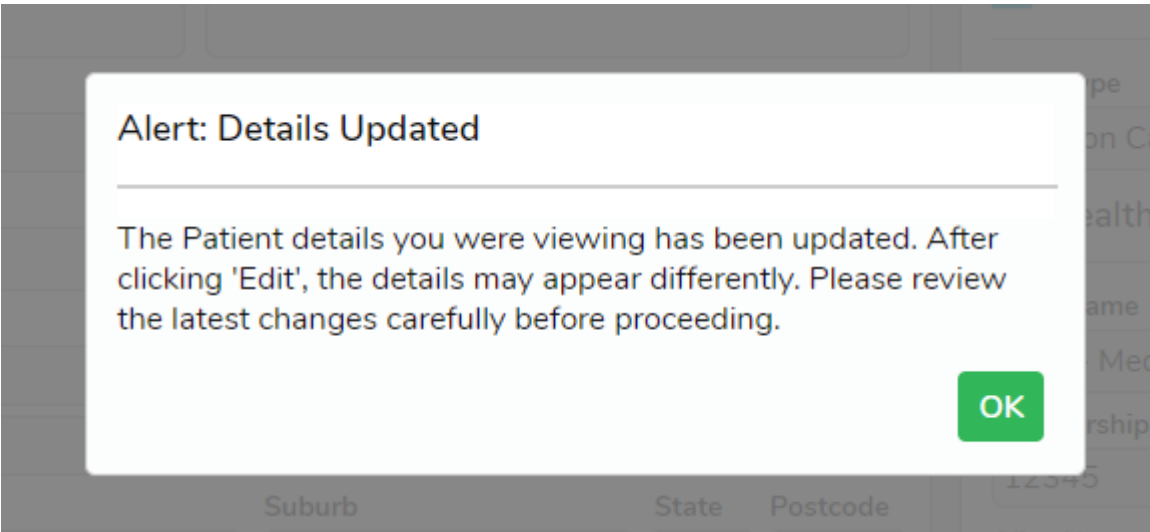
[FYDO Hospital Update - 15/01/2025](#)

Patient Screen Improvements

A fantastic new feature has been added to the **Patient Screen** to prevent simultaneous edits by multiple users. If a record is already being edited, any other user attempting to edit it will see a pop-up notification and will be unable to make changes.



Additionally, if a user has the Patient Screen open, and changes are made to the record while they are viewing it, they will be alerted when they click “Edit”. This ensures they are aware of any updates to the information.



Episode Screen Improvements

The **Episode Screen** has been redesigned to enhance readability and improve the user experience. An additional table has been introduced, making it easier to identify invoices, their adjustments, payments and outstanding balances.

1. The **first table** remains unchanged and continues to display a list of patient’s episodes.

2. A **new table** has been added to show the totals for all invoices raised for the selected episode.
3. The **third table**, which displays detailed invoice information, now only shows details for the selected invoice. This reduces clutter and makes it easier for users to identify issues or necessary changes.
4. **New colours** have also been introduced to help users quickly distinguish different transaction types:
 - Deposits & Payments = Green
 - Invoices = White
 - Deleted/Voided = Grey
 - Adjustments = Yellow
 - Reversed = Pink

Back to Appointments / 167 - FLINSTONE, Frederick ~ Fred (02/02/1954 - 70) Total 2,050.00

Patient Details Appointments Recalls Accounts **Episodes** Communication Chart Tracking Documents Clinical

1 No. Adm # Adm. Date Dis. Date Status Nights Procedure Other Notes Fund Surgeon Location

1	669	09/01/2025	09/01/2025	Discharged	D/O	Gastroscopy		BUP	Pierce, Hawkeye	Shaes Private Hospital
---	-----	------------	------------	------------	-----	-------------	--	-----	-----------------	------------------------

2 Admission Date: 09/01/2025 | Invoices for Admission: 669 Episode Total 2,200.00 Balance Due 2,050.00 ☐ Show voided invoices

Inv #	To	Charge inc GST	Adjustments	Payments	Balance Due	Last Audit Date/Time	Last User Edited
408	BUP	\$400.00	\$-100.00	\$-50.00	\$250.00	14/01/2025 2:43 PM	Shae Darr (Altura)
409	U/I	\$1,800.00	\$0.00	\$0.00	\$1,800.00	14/01/2025 2:41 PM	Shae Darr (Altura)

3 Invoice: 408 | BUP: 13245678 Invoice Total 400.00 Balance Due 250.00 ☒ Show voided transactions Invoice Options

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST	T	Audit Date	User
408	BUP	09/01/2025	14/01/2025	D	DEPOS	Co-Payment: Cash	-		\$-50.00	0.00	H	14/01/2025 2:41 PM	Shae Darr (Altura)
408	BUP	09/01/2025	14/01/2025	A	ACCOM	SameDay Accommodation Fee Band : 4	1	4	\$400.00	0.00	H	14/01/2025 2:41 PM	Shae Darr (Altura)
408	BUP	09/01/2025	14/01/2025	T	30473	Voided on 14/01/2025 - Test - Oesophag...	-	1	\$150.00	0.00	H	14/01/2025 2:43 PM	Shae Darr (Altura)
408	BUP	09/01/2025	14/01/2025	J	ADJUS	Adjustment Applied: DISCOUNT	-	0	\$-100.00	0.00	H	14/01/2025 2:42 PM	Shae Darr (Altura)

Unbilled Revenue Report

A new field has been added to the **Unbilled Revenue Report**, enabling users to run the report using the **Accrual** method. Previously, the report only displayed unbilled episodes for the selected period as of the time it was run. This default behaviour remains unchanged, with the **Accounting** field set to **Ignore** by default. However, when the new **Accrual** option is selected, FYDO will display all episodes that were unbilled as of the selected report date, regardless of whether they have since been invoiced.

REPORTS > UNBILLED REVENUE

Unbilled Revenue

Location: All Locations

Fund: All Funds

Ward: All Wards

Patient Category: All Patient Category

Episode Type: Admitted and Discharged

Report Type: Summary

Accounting: **Ignore**

Admitting Doctor: All Admitting Doctor

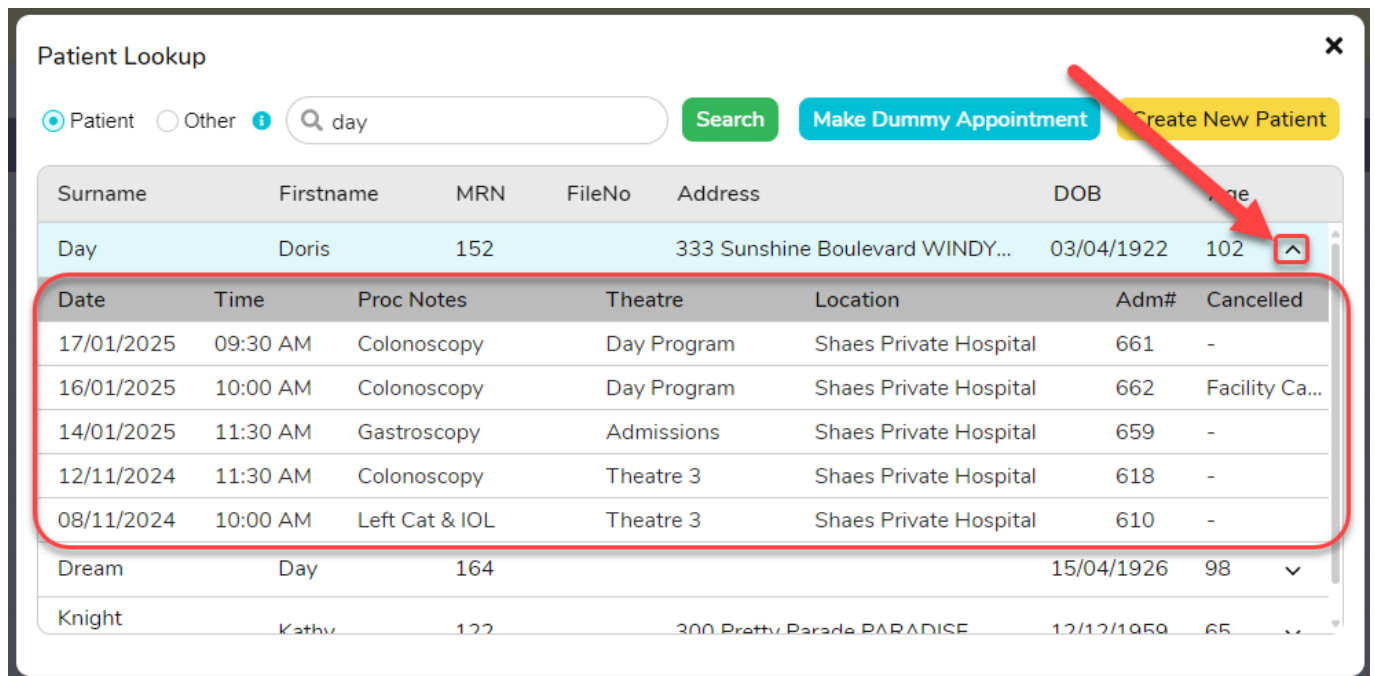
Order By: Patient Name

From Date: 16/07/2024 To Date: 14/01/2025

Update

New Patient Lookup Feature

The **Patient Lookup** box now includes a new feature that allows users to view patient's episodes. Clicking the **arrow** on the right of the patient line expands the view to display the patient's five most recent episodes, including both future and past bookings. Users can click on the episode to navigate straight to it. This feature is particularly helpful when making patient bookings, to enable users to see when the patients last admission is or if they have any booked in the future.

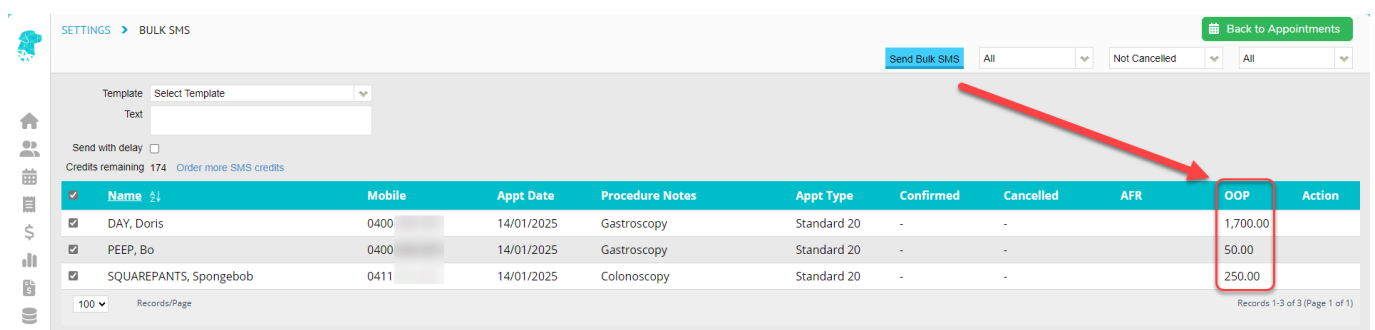


The screenshot shows the 'Patient Lookup' window. At the top, there are tabs for 'Patient' (selected) and 'Other', a search bar with 'day' entered, and buttons for 'Search', 'Make Dummy Appointment', and 'Create New Patient'. Below this is a table of patients. The first patient, 'Day Doris', is highlighted. To the right of her name is a small upward-pointing arrow icon. A red box highlights this arrow and the episodes table below it. The episodes table has columns: Date, Time, Proc Notes, Theatre, Location, Adm#, and Cancelled. It lists five episodes for Doris, with the most recent being on 17/01/2025 at 09:30 AM for a Colonoscopy at Shaes Private Hospital.

Surname	Firstname	MRN	FileNo	Address	DOB	Age
Day	Doris	152		333 Sunshine Boulevard WINDY...	03/04/1922	102
Episodes						
Date	Time	Proc Notes	Theatre	Location	Adm#	Cancelled
17/01/2025	09:30 AM	Colonoscopy	Day Program	Shaes Private Hospital	661	-
16/01/2025	10:00 AM	Colonoscopy	Day Program	Shaes Private Hospital	662	Facility Ca...
14/01/2025	11:30 AM	Gastroscopy	Admissions	Shaes Private Hospital	659	-
12/11/2024	11:30 AM	Colonoscopy	Theatre 3	Shaes Private Hospital	618	-
08/11/2024	10:00 AM	Left Cat & IOL	Theatre 3	Shaes Private Hospital	610	-
Dream	Day	164			15/04/1926	98
Knight	Kathy	122		300 Pretty Parade PARADISE	12/12/1959	65

Bulk SMS Improvements

The **Bulk SMS** page now displays the **Out-of-Pocket** information instead of only the **Excess** value, as it did previously. This enhancement allows users to view **all** out-of-pocket details directly from the **Edit Appointment** Screen.



The screenshot shows the 'BULK SMS' page. At the top, there's a 'Send Bulk SMS' button and filters for 'All', 'Not Cancelled', and 'All'. Below this is a table of appointments. The first three rows are highlighted. The 'OOP' (Out-of-Pocket) column is highlighted with a red box, showing values of 1,700.00, 50.00, and 250.00. A red arrow points to this column. The table has columns: Name, Mobile, Appt Date, Procedure Notes, Appt Type, Confirmed, Cancelled, AFR, OOP, and Action.

Name	Mobile	Appt Date	Procedure Notes	Appt Type	Confirmed	Cancelled	AFR	OOP	Action
DAY, Doris	0400	14/01/2025	Gastroscopy	Standard 20	-	-	-	1,700.00	
PEEP, Bo	0400	14/01/2025	Gastroscopy	Standard 20	-	-	-	50.00	
SQUAREPANTS, Spongebob	0411	14/01/2025	Colonoscopy	Standard 20	-	-	-	250.00	

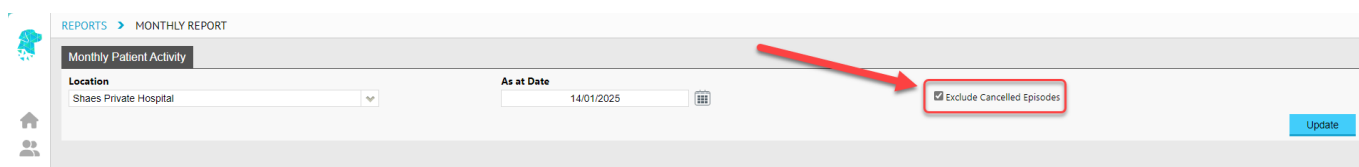
Billing Status Report

Coder details have been added to the **Billing Status Report** for the report type **Show All - Inv Summary & Detail > Excel - Raw Data Export**.

AK	AL	AM	AN
Cancelled	LOS	Billers	Coder
	D/O		S (Altura)
	D/O		S (Altura)
	D/O		
	D/O		

Monthly Patient Activity Report

A new option has been introduced, allowing users to **include** or **exclude cancelled episodes** from the **Monthly Patient Activity Report**. These statistics only include cancelled episodes that have been admitted and discharged. (*Episodes cancelled prior to admission will not be included*)



REPORTS > MONTHLY REPORT

Monthly Patient Activity

Location: Shaes Private Hospital

As at Date: 14/01/2025

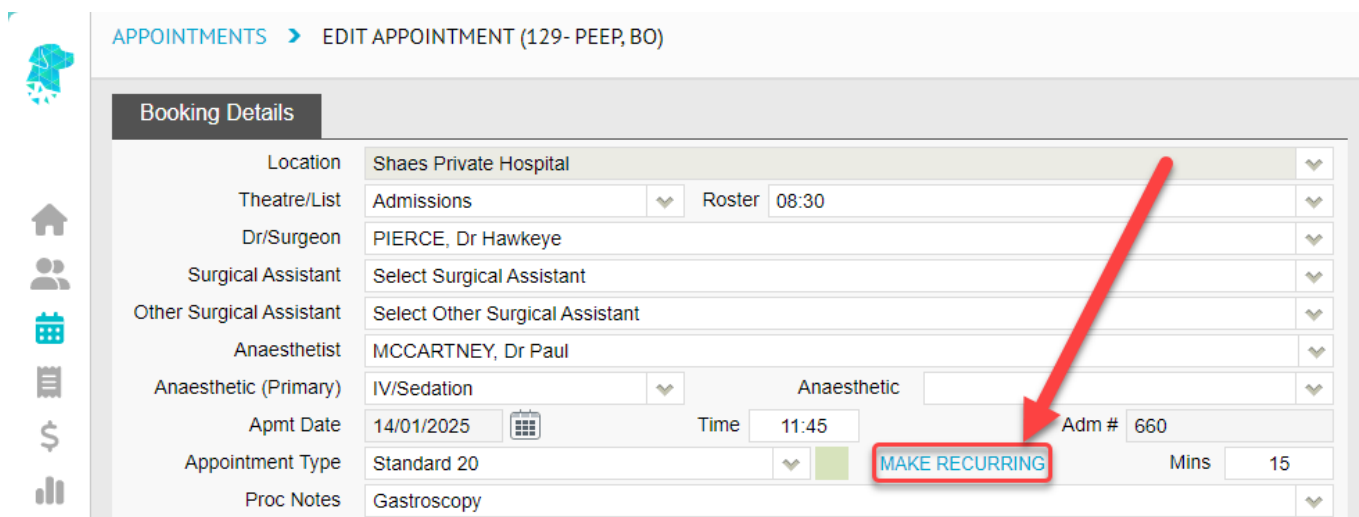
☒ Exclude Cancelled Episodes

Update

Recurring Appointment Feature

Users can now utilise the **Make Recurring** feature to add multiple bookings for the same patient on a **daily, weekly, monthly** or **yearly** basis. Appointments can even be made on certain days of the week e.g. Mondays, Wednesdays and Fridays. This feature is particularly beneficial for rehab and mental health facilities, where daily admissions are common for specific programs.

Utilising this feature results in all the appointments being linked, which enables facilities to link program codes to all episodes, allowing FYDO to determine which days to apply step-downs.



APPOINTMENTS > EDIT APPOINTMENT (129- PEEP, BO)

Booking Details

Location: Shaes Private Hospital

Theatre/List: Admissions Roster 08:30

Dr/Surgeon: PIERCE, Dr Hawkeye

Surgical Assistant: Select Surgical Assistant

Other Surgical Assistant: Select Other Surgical Assistant

Anaesthetist: MCCARTNEY, Dr Paul

Anaesthetic (Primary): IV/Sedation Anaesthetic

Apmt Date: 14/01/2025 Time: 11:45 Adm # 660

Appointment Type: Standard 20 MAKE RECURRING Mins 15

Proc Notes: Gastroscopy

Recurring Appointment

Repeats Daily

Repeat Every 1 Days

Start 14/01/2025

End ☒ After 1 occurrence

☐ On 14/02/2025

Cancel Save

Appointments in a recurring series also include additional options for **Edit Appointments** or **Delete Appointments**.

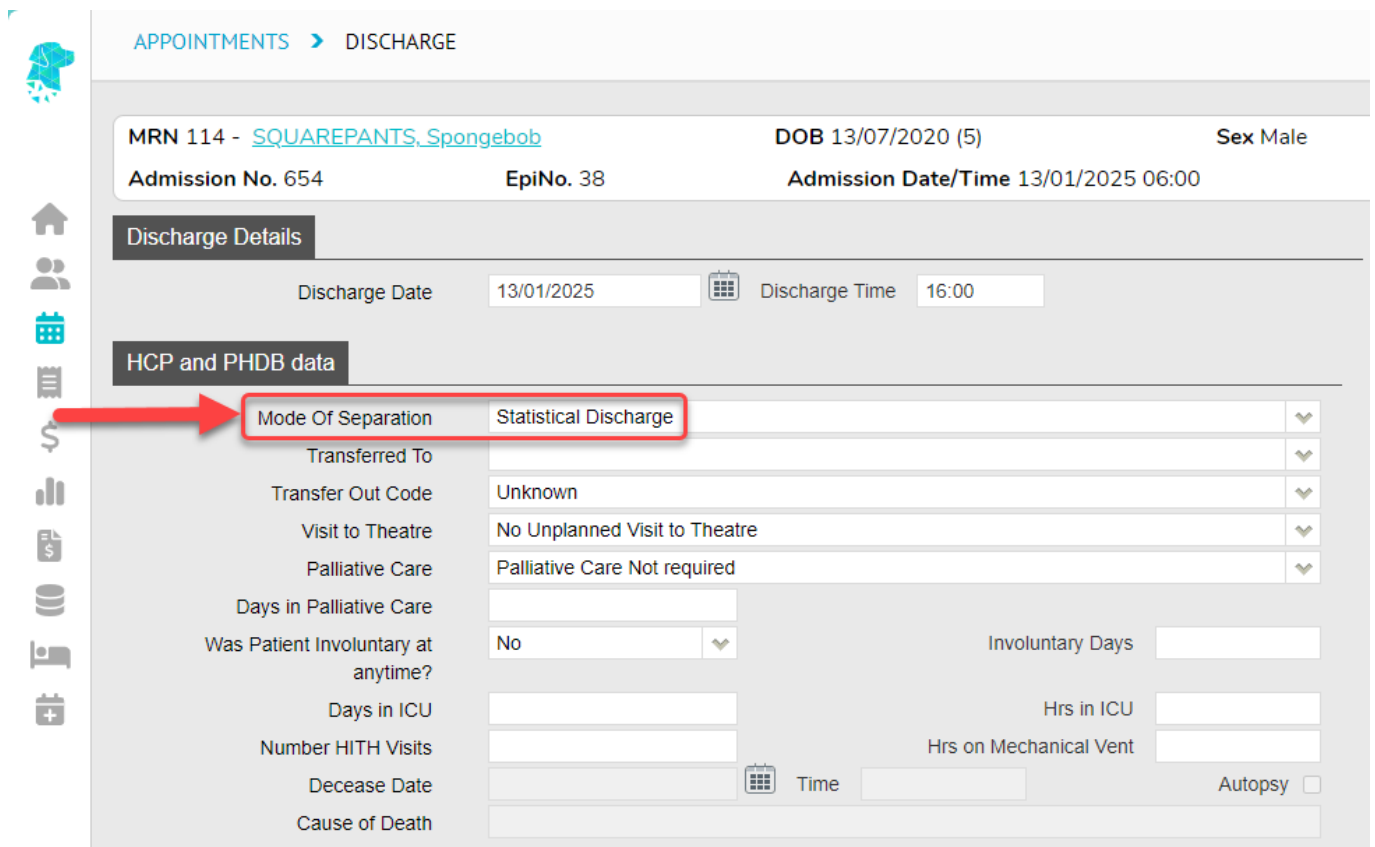
The screenshot displays two side-by-side views of a medical appointment system. Both views show a table with columns for Name, Procedure, and Name. The table lists appointments for SQUAREPA, DAY, Doris, and PEEP, Bo. Overlaid on the left view is a context menu for 'Edit Appointments' with options: 'This Appointment', 'This and all following Appointments', and 'All Appointments in this series'. A red arrow points from the 'Edit Appointments' menu item to the menu. Overlaid on the right view is a context menu for 'Delete Appointments' with the same three options. A red arrow points from the 'Delete Appointments' menu item to the menu.

Statistical Discharge

Overnight facilities can now use the new **Statistical Discharge** option to handle episodes where a patient's care type changes during their stay. For example, if a patient is initially admitted for an Acute Care surgical procedure and their admission transitions to a Rehab care type, this feature simplifies the process.

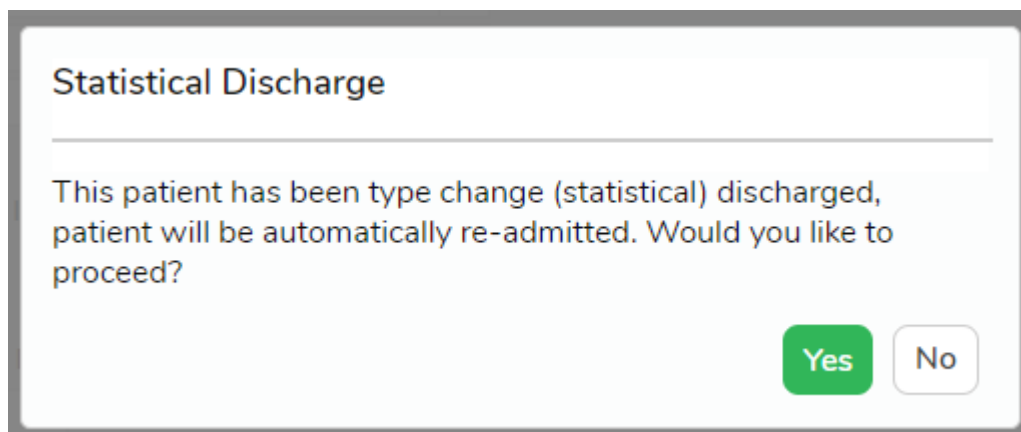
Previously, such scenarios required discharging the episode and re-entering all details for the new care type. With this new option, users can statistically discharge the episode, and all necessary information from the initial admission will be automatically copied to create a new episode.

This feature is used by assigning the patients **Mode of Separation** as **Statistical Discharge**, prompting the discharge and automatic re-admission of the patient.



The screenshot shows a patient record for MRN 114 - SQUAREPANTS, Spongebob, DOB 13/07/2020 (5), Sex Male. The admission number is 654, EpiNo. is 38, and the admission date/time is 13/01/2025 06:00. The discharge date is 13/01/2025 and the discharge time is 16:00. The 'HCP and PHDB data' section is highlighted, and the 'Mode Of Separation' dropdown is set to 'Statistical Discharge', which is highlighted with a red box and a red arrow. Other dropdowns include 'Transferred To', 'Transfer Out Code', 'Visit to Theatre', 'Palliative Care', 'Days in Palliative Care', 'Was Patient Involuntary at anytime?', 'Days in ICU', 'Number HITH Visits', 'Decease Date', and 'Cause of Death'. There are also input fields for 'Involuntary Days', 'Hrs in ICU', 'Hrs on Mechanical Vent', and a checkbox for 'Autopsy'.

When this option is utilised, the user will be given a pop-up to ensure they want to proceed and **automatically re-admit** the patient. This feature allows facilities to meet their obligations regarding billing and data extracts for these types of admission, all while saving time on data entry.



The pop-up dialog is titled 'Statistical Discharge'. It contains the text: 'This patient has been type change (statistical) discharged, patient will be automatically re-admitted. Would you like to proceed?'. At the bottom right, there are two buttons: 'Yes' (green) and 'No' (white with a grey border).

New Chart Tracking Report

A new report has been developed to help facilities track the location of charts based on the information entered into the patient's **Chart Tracking** tab. The report includes several useful filters, allowing users to organise information by chart location, status, and more.

This report has also been built to be interactive, with options in the right-click menu to ensure the ultimate user experience.

REPORTS > CHART TRACKING

Chart Tracking

Location

All Locations

Chart Location

All Chart Locations

Based On

Chart tracking date

Date From

01/07/2024

To

14/01/2025

Chart Status

All Status

Order By

Chart Location

Update

Export To

ID	MRN	Patient Name	Adm Status	Date	Time	Chart Location	Borrower	Adm Date	Volume	Note	Location	User	Status	Created
1	156	Dumpty, Humpty	-	30/07/2024	08:05 PM	-	Chart Tracking	-	-	On the ward	Shaes Private Hosp...	Shae Darr (Altu...	Active	31/07/2024
3	147	White, Snow	Booking	14/08/2024	07:09 PM	Admissions	Episodes	09/01/2025	-	-	Shaes Private Hosp...	Shae Darr (Altu...	Active	15/08/2024
5	152	Day, Doris	Booking	11/09/2024	07:27 PM	Off Site Storage	Patient	17/01/2025	1	-	Shaes Private Hosp...	Shae Darr (Altu...	Active	12/09/2024
7	102	Dean, James	Booking	18/12/2024	08:13 PM	Off Site Storage	-	14/01/2025	1	-	Shaes Private Hosp...	Shae Darr (Altu...	Active	19/12/2024

1

20

Items per page

1 - 4 of 4 items

New Leave Report

A new report has been developed to provide users with easy access to **Leave** information. This is particularly useful for facilities accommodating extended-stay patients who may frequently take leave.

The report is interactive, featuring options in the right-click menu to enhance navigation and usability.

REPORTS > LEAVE

Leave Report

Location

All Locations

Fund

All Funds

Admission Date Between

From

01/01/2025

To

14/01/2025

Update

Export To

Location	Patient Name	MRN	Adm Date	Dis Date	Adm#	Leave From	Time	Leave To	Time	Total
Shaes Private Hospital	FLINSTONE, Frederick	167	09/01/2025	14/01/2025	669	10/01/2025	11:00 AM	10/01/2025	04:00 PM	
Shaes Private Hospital	FLINSTONE, Frederick	167	09/01/2025	14/01/2025	669	12/01/2025	02:15 PM	13/01/2025	08:15 AM	1

1

20

Items per page

Total Leave Day: 1

1 - 2 of 2 items

Create Invoice Screen

The **Program Number**, entered in the **Edit Appointment Screen**, is now displayed on the **Create Invoice** Screen. This field is editable, allowing users to make changes at the point of invoicing. Ensuring an efficient and simplified workflow for facilities require to utilise Program Numbers.

APPOINTMENTS > CREATE INVOICE

MRN 167 - FLINSTONE, Frederick

DOB 02/02/1954 (71)

Sex Male

FileNo

Fund BUP

Location Shaes Private Hospital (NSW)

Admission No. 670

EpiNo. 2

Admission Date/Time 16/01/2025 06:00

Discharge Date/Time 16/01/2025 16:00

Dr/Surgeon HOUSE, Greg

Anaesthetist

Send Invoice To

BUP - BUPA Australia

Claim Details

Billing Type

Default

Accommodation Type

Accom - Medical

Time Theatre

In

Out

0 mins

Status

Full Fee

Anaesthetic

None

Anaesthetic

Program Number

OVERNIGHT PSYCH

Mode Of Separation

Other (includes discharge to usual resid)

Billing Status Report

A new option has been added to the **Billing Status Report > Show Not Billed Only** interactive report, to allow users to navigate straight to the linked **EMR** for that episode.

REPORTS > BILLING STATUS

Billing Status Report

Location

All Locations

Doctor

All Doctors

Fund

All Funds

Theatre Complete

All Theatre

Coding Complete

All Coding

Report Types

Show not billed only

Patient Category

All Patient Categories

☐ Excludes episodes billed \$0

☐ Excludes cancelled episodes

☒ Excludes Invoice Override

Patient Name ↓	MRN ↓	Adm Date ↓	Dis Date ↓	Fund ↓	Surgeon ↓	Theatre Complete ↓	Coding ↓	Theatre On H
MIDDLETON, Catherine	107	03/12/2024	03/12/2024	QCH	Murphy, Shaun			
SQUAREPANTS, Spongebob	114	13/01/2025	13/01/2025	MPL	Connors, Curtis			
STEWART, Alfred	110	09/01/2025	13/01/2025	BUP	BLACK, Jack			

100

Edit Appointment

Admission

Discharge

Coding

Create Invoice

Episodes

Patient

Theatre

Documents

Certificate

EMR (F9)

FYDO Clinic Update - 10/01/2025

Outstanding Debt Alert


Clinics can now set an alert to flag patients with outstanding balances over a specified number of days when booking appointments. To enable this feature, go to **Settings > System Configuration**, then enter a value in the **'Alert when making an appointment if money outstanding > than'** field and specify the number of days in the **'Alert when money outstanding is X days outstanding'** field.

SETTINGS > SYSTEM CONFIGURATION

System Configuration	SMS Account	Counters	Administrator	Email Notification
----------------------	-------------	----------	---------------	--------------------

General

Auto Logout Time	30
Auto File Numbering	No
Appointment Display Time	Show 12 hour time
Appointment Tabs	Surname, First name – One line
Report Group Name	Kloes Private Clinic
IFC Document Type	IFC
Default Document Type	
Holding Bay Document Type	
Preadmit Document Type	Admission Form
OEC Document Type	OEC
OEC Type	Both Fund and Medicare
Raise Ticket Email	
Raise Ticket Location	
Alert when making an appointment if money outstanding > than	0.00
Alert when money outstanding is X days outstanding	0
SSO as Mandatory	<input type="checkbox"/>



New feature within Patient Lookup

From the **Appointments screen**, when using the **Patient Lookup**, users can now easily view the last 5 clinic and hospital bookings for a patient. To view this information, simply click the grey arrow at the end of the patient's line to expand and view the patient's 5 most recent upcoming/past clinic and hospital bookings.

Patient Lookup

Patient

Other

kloe

Search

Make Dummy Appointment

Create New Patient

Surname	Firstname	MRN	FileNo	Address	DOB	Age	
Test	Kloe	301		123 Test Drive DARLING...	23/03/1990	34	^

Date	Time	App Type	Doctor	Location	Cancelled
27/02/2025	10:30 AM	GP	Packer, James	Westmead Clinic	-
30/01/2025	12:00 PM	GP	Packer, James	Westmead Clinic	-
09/01/2025	11:30 AM	GP	Packer, James	Westmead Clinic	-
15/10/2024	11:00 AM	test	Packer, James	Westmead Clinic	-
10/09/2024	09:00 AM	New Patient	Packer, James	Westmead Clinic	-

Date	Time	Proc Notes	Theatre	Location	Adm#	Cancelled
30/01/2025	09:00 AM	Cataract	Theatre 3	Victorian Hospital	1578	-

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Hospital Update - 19/12/2024](#)

Chart Tracking

Our enhanced **Chart Tracking** feature is now even more accessible, with the option added to the **FYDO Favourite Right-Click Menu** on the Appointments Screen.

The screenshot shows a software interface with a search bar at the top and tabs for 'ADMISSIONS', 'DAY PROGRAM', 'MEDICAL', and 'THE'. Below these is a table with two columns: 'Time' and 'Name'. The 'Time' column lists times from 08:00 to 11:15. The 'Name' column lists names: SQUAREPANTS, S, onge; PORGY, Georgy; PEEP, Bo; LADY, Testing; BEETHOVEN, Ludwig; MOZART, Wolfgang; FUNDED, Self. A red bell icon and a red circle with a slash are next to 'PEEP, Bo'. A context menu is open on the right, listing various actions: Make an Appointment, Edit Appointment, Copy Appointment, Cut Appointment, Paste Appointment, Episodes, Arrived, Unarrived, Excess/Deposit, Admit, Discharge, Theatre, Coding, Inpatient, Certificate, Clinical Indicators, Confirmed, Chart Tracking (highlighted with a red box), Check List, Send SMS, Chart Label, and Wristband. A red arrow points from the 'Name' column header to the 'Chart Tracking' option.

Time	Name
08:00	
08:15	
08:30	
08:45	
09:00	
09:00	SQUAREPANTS, S, onge
09:15	PORGY, Georgy
09:30	PEEP, Bo
09:45	LADY, Testing
10:00	BEETHOVEN, Ludwig
10:15	MOZART, Wolfgang
10:30	FUNDED, Self
10:45	
11:00	
11:15	

New Tokens

We've introduced a couple of new tokens

- Patient Screen Document Alert Field: **<<patDocAlert>>**
- Patients Last Episode Information: **<<patLastEpi>>**
- Current Day at Time of Printing e.g. Thursday: **<<Datename>>**

Testing Tokens List

Wednesday the 18/12/2024 at 13:33

Adm Time	Patient Details
09:00	MOZART, Wolfgang DOB: 27/01/1956 (68) MRN: 217 Document Alert: Chart In Storage Facility Last Episode: 18/12/2024

For more details about available tokens, please refer to our Wiki Manual links below:

[Tokens - General - FYDO Wiki](#)

[Tokens - Patient - FYDO Wiki](#)

[Tokens - Hospital - FYDO Wiki](#)

FYDO Clinic Update - 12/12/2024

Custom View Additions

New fields are now available for display in the **Appointment Screen Custom Views**, including:

- Patient’s Age
- Referring Doctor Details (*from the Edit Appointment Screen*)
- Referral Date (*highlighted in if expired*)

Consult Room 1

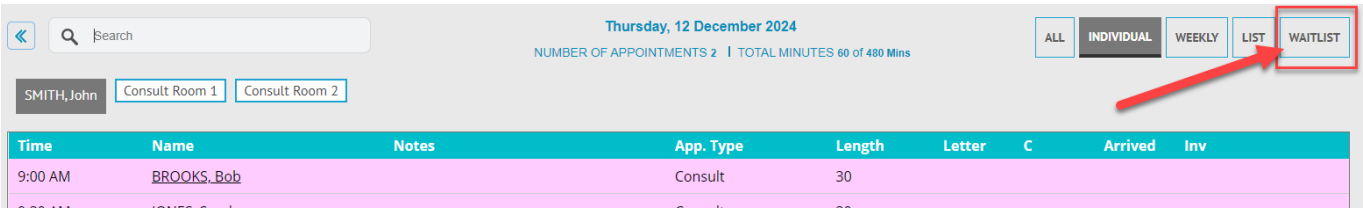
Consult Room 2

SMITH, John

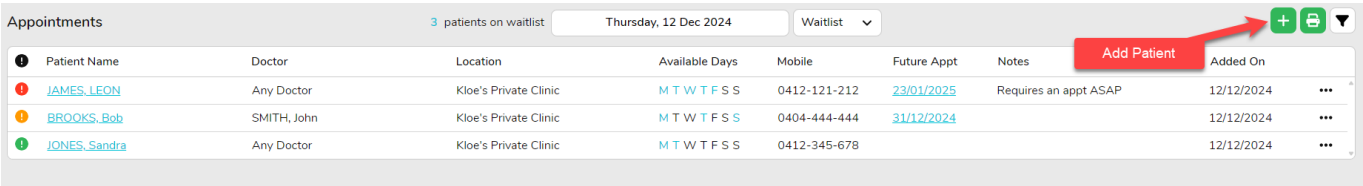
Time	Name	Age	Referring Doctor	Ref Date
9:00 AM	<u>BROOKS, Bob</u>	62	Ellis, James	01/06/2024
9:30 AM	<u>JONES, Sandra</u>	34	Allen, Jennifer	02/12/2024
10:00 AM				

Waitlist Feature

FYDO now includes a **Waitlist** feature that clinics can use to maintain a list of patients waiting for an appointment time.



This **Waitlist** can be accessed from the **Appointments Screen**, allowing patients to be added along with details about the type of appointment they require.



Details that can be logged include:

- **Priority Level** of their appointment
- **Preferred Doctor**
- **Available Days** the patient can attend
- Whether the patient already has a **Future Appointment** booked
- Any **Notes** relating to the entry

Add to Waitlist - Sandra Jones Previous: Smith

Location	<input type="text" value="Kloe's Private Clinic"/>	▼
Priority Level	<input type="text" value="Low"/>	▼
Doctor	<input type="text" value="Select Doctor"/>	▼
Available Days	<input type="text" value="M"/> <input type="text" value="T"/> <input type="text" value="W"/> <input type="text" value="T"/> <input type="text" value="F"/> <input type="text" value="S"/> <input type="text" value="S"/>	
Future Appointment	<input type="text" value="Select Future Appointment"/>	▼
Notes	<input type="text"/>	

New Practice Fields

New fields have been added to **Practices**:

- Mailing Address
- Mailing Suburb

SETTINGS > PRACTICES > 2 - HAPPY MEDICAL CENTRE

Practice Details

Number	<input type="text" value="2"/>		
Practice Name	<input type="text" value="Happy Medical Centre"/>		
Address Line 1	<input type="text" value="66 Happy Lane"/>		
Address Line 2	<input type="text" value="123"/>		
Suburb	<input type="text" value="BUNBURY"/>	<input type="text" value="SA"/>	<input type="text" value="5266"/>
Mailing Address	<input type="text" value="PO BOX 123"/>		
	<input type="text"/>		
Mailing Suburb	<input type="text" value="BUNBURY"/>	<input type="text" value="SA"/>	<input type="text" value="5266"/>

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 12/12/2024

Custom View Additions

New fields are now available for display in the **Appointment Screen Custom Views**, including:

- Patients Age
- Surgical Assistant
- Referring Doctor Details (*from the Edit Appointment Screen*)
- Referral Date (*highlighted in if expired*)

<div>ADMISSIONS DAY PROGRAM THEATRE 1 THEATRE 3</div>					
Time	Name	Age	Surgical Assistant	Referring Doctor	Ref Date
08:00	BEETHOVEN, Ludwig	53	Murphy, Shaun	Carter, Nick	01/11/2023
08:30	MOZART, Wolfgang	68	House, Greg	Tom, Tim	03/12/2024
09:00					

Waitlist Feature

FYDO now includes a **Waitlist** feature that facilities can use to maintain a list of patients waiting for an appointment time. This feature is particularly beneficial for clinics using FYDO but is also accessible for hospitals too!

◀

🔍 Search

Wednesday, 26 December 2024

NUMBER OF APPOINTMENTS 1 | TOTAL MINUTES 40 of 540 Mins

ALL

INDIVIDUAL

WEEKLY

LIST

WAITLIST

ADMISSIONS

DAY PROGRAM

THEATRE 1

THEATRE 3

Time	Name	MRN	Procedure	Surgeon	Notes	Sts	C	B	IF	OOP
08:00										

This **Waitlist** can be accessed from the **Appointments Screen**, allowing patients to be added along with details about the type of appointment they require.

Appointments							
5 patients on waitlist		Wednesday, 11 Dec 2024		Waitlist		<div> <div>+</div> <div>📄</div> <div>▼</div> </div>	
1	Patient Name	Doctor	Location	Available Days	Mobile	Future Appt	Notes
1	SWAGGER, Bob Lee	Any Doctor	Shaes Private Hospital	MTWTFSS	0477-777-777		
2	MIDDLETON, Catherine	EYES, Bright	Shaes Private Hospital	MTWTFSS	0400-444-000		
3	MOZART, Wolfgang	HAB, Rea	Shaes Private Hospital	MTWTFSS	0414-141-414		
4	DEAN, James	PIERCE, Hawkeye	Shaes Private Hospital	MTWTFSS	0499-999-999		
5	BEETHOVEN, Ludwig	Any Doctor	Shaes Private Hospital	MTWTFSS	0499-999-999	25/12/2024	Tests Needed
							Added On
							09/12/2024
							09/12/2024
							11/12/2024
							09/12/2024
							11/12/2024

Details that can be logged include:

- **Priority Level** of their appointment
- **Preferred Doctor**
- **Available Days** the patient can attend
- Whether the patient already has a **Future Appointment** booked
- Any **Notes** relating to the entry

Shaes Private Hospital

MTWTFSS

0499-999-99

Add to Waitlist - Doris Day

Location

Shaes Private Hospital

▼

Priority Level

Low

▼

Doctor

Select Doctor

▼

Available Days

M

T

W

T

F

S

S

Future Appointment

Select Future Appointment

▼

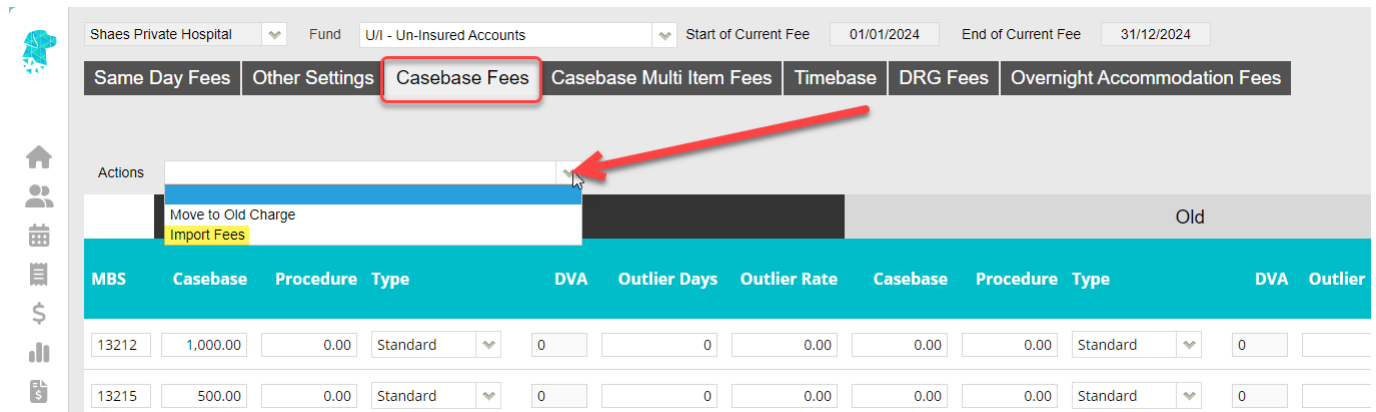
Notes

Cancel

Add Waitlist

Casebase Fees Import

Casebase Fees can now be imported directly from an **Excel Spreadsheet**. This fantastic time-saving feature simplifies the process of importing large, Casebase health fund contracts.



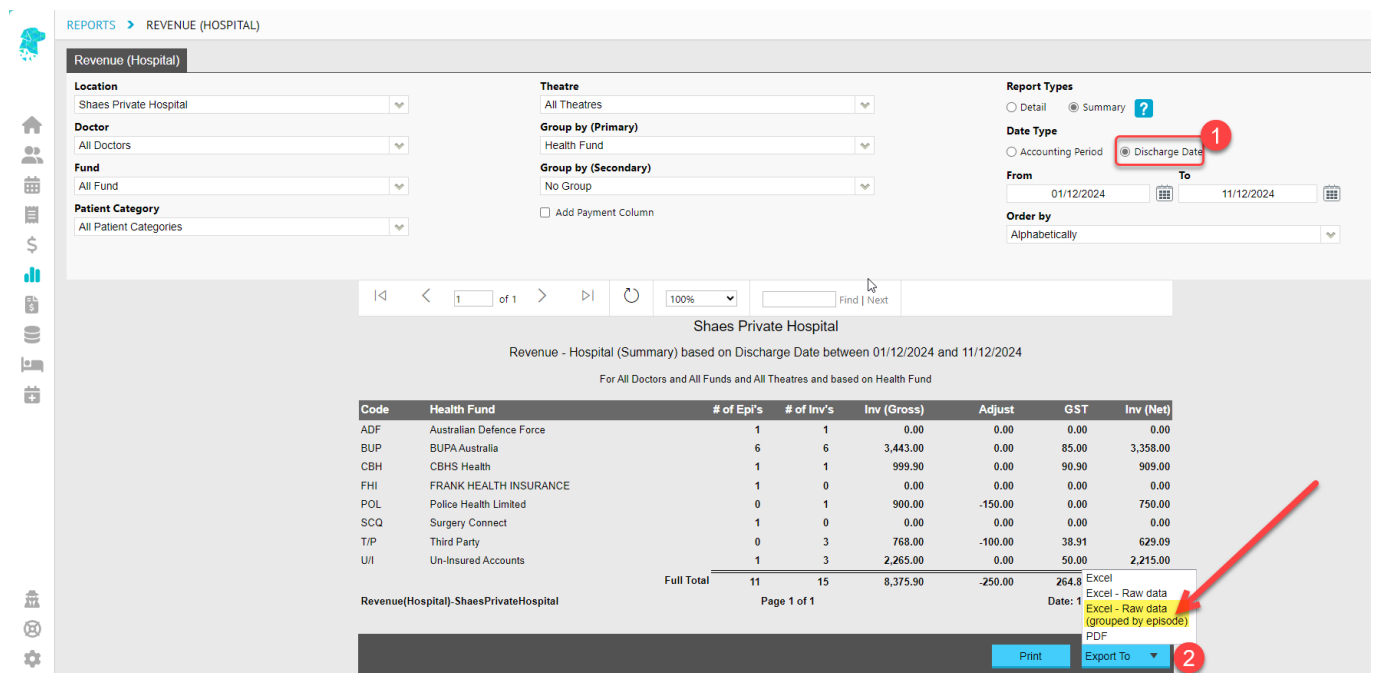
MBS	Casebase	Procedure	Type	DVA	Outlier Days	Outlier Rate	Casebase	Procedure	Type	DVA	Outlier
13212	1,000.00	0.00	Standard	0	0	0.00	0.00	0.00	Standard	0	
13215	500.00	0.00	Standard	0	0	0.00	0.00	0.00	Standard	0	

Revenue Report

A new **Excel - Raw Data** option is now available for the **Revenue Report**, enabling users to export revenue information **Grouped by Episode**.

This export mirrors the standard Raw Data Extract but consolidates episodes with multiple invoices into a single line, displaying revenue at an episodic level.

Please note: this option is only available when the report is generated by **Discharge Date**.



Code	Health Fund	# of Epi's	# of Inv's	Inv (Gross)	Adjust	GST	Inv (Net)
ADF	Australian Defence Force	1	1	0.00	0.00	0.00	0.00
BUP	BUPA Australia	6	6	3,443.00	0.00	85.00	3,358.00
CBH	CBHS Health	1	1	999.90	0.00	90.90	909.00
FHI	FRANK HEALTH INSURANCE	1	0	0.00	0.00	0.00	0.00
POL	Police Health Limited	0	1	900.00	-150.00	0.00	750.00
SCQ	Surgery Connect	1	0	0.00	0.00	0.00	0.00
T/P	Third Party	0	3	768.00	-100.00	38.91	629.09
U/I	Un-Insured Accounts	1	3	2,265.00	0.00	50.00	2,215.00
Full Total		11	15	8,375.90	-250.00	264.8	7,865.90

New Invoice Override Feature -

Building on Phase 1 of this feature release in [FYDO Hospital Update - 14/11/2024 - FYDO Wiki](#), the

Invoice Override function now impacts the **Billing Status > Show Not Billed Only** Report.

Facilities that are unable to raise an invoice for certain episodes can now use the Invoice Override feature to exclude these episodes from the Show Not Billed Only report. For instructions on how to apply the Invoice Override function, please refer to the newsletter linked above.

Episodes marked with Invoice Override will be excluded from the **Billing Status > Show Not Billed Only** Report by default. However, these episodes can still be viewed by unticking the **Excludes Invoice Override** checkbox.

REPORTS > BILLING STATUS

Billing Status Report

Location: All Locations
Doctor: All Doctors
Fund: All Funds
Theatre Complete: All Theatre
Coding Complete: All Coding
Report Types: Show not billed only
Patient Category: All Patient Categories
Excludes episodes billed \$0
Excludes cancelled episodes
Excludes Invoice Override (checked)
Date between: From 01/06/2024 To 11/12/2024
Update

User Group Access Levels

User Group settings have been revised to improve usability and workflow. The following access levels have been updated:

- **Appointments > Edit (Hospital)** - Grants permission to edit hospital appointments
- **Hospital Episode > Remove Episode** - Grants permission to remove/delete episodes

Please ensure that these user groups are correctly set up for your facilities requirements.

Appointment

Create Views (Hospital) ON OFF
View ON OFF
Make (Hospital) ON OFF
Edit (Hospital) ON OFF

Hospital Episode

Admission D R RW i
Clinical Indicator D R RW
Coding D R RW
Create Invoice ON OFF
Create Invoice - Edit charges ON OFF
Create Invoice - Other Services only ON OFF
Delete Transactions ON OFF
Discharge D R RW i
DRG ON OFF i
Episodes ON OFF
Excess - backdating date Allowed Not Allowed
Excess - negative value Allowed Not Allowed
Excess/Deposit D R RW
Invoice Override ON OFF
Rehab D R RW
Remove Episode ON OFF
Reversals ON OFF
Theatre D R RW

FYDO Hospital Update - 05/12/2024

Procedures / Proc Notes Defaults

The ability to default a range of fields based on the **Proc Notes** when entering bookings has become a favourite FYDO feature, saving time and improving accuracy by significantly minimising data entry. We're continually enhancing this functionality to boost efficiency, and this week we're excited to introduce another valuable update!

Facilities can now set default values for the **Booking Code 1** and **Booking Code 2** fields via **Settings > Procedures**.

Additionally, don't forget about the recently added functionality that allows **Doctors** to be assigned to specific Procedures. Leveraging this feature helps streamline the **Proc Notes** field for each doctor, reducing irrelevant entries and minimising the risk of assigning incorrect procedures.

If you'd like assistance setting this up for your facility, our friendly team is here to help. Don't hesitate to reach out!

SETTINGS > PROCEDURES > EDIT PROCEDURES

Procedure: Right Cat & IOL
Ana Type: IV/Sedation
Mins: 15
Doctor: EYES, Bright
Status: ☒ Active

Booking Code 1: CAT - Cataract
Booking Code 2: CAT - Cataract

Items

Code	Description	Band
42702	Lens extraction and insertion of intraocular lens, excluding surgery performed for the correction of refractive error except for anisometropia greater than 3 dioptres following the removal of cataract in the first eye (Anaes.)	6

Other Services

Code	Description
AL025	AcrySof Multipiece Models MN60MA, MN60AC
AL005	DUOVISC VISCOELASTIC SYSTEM