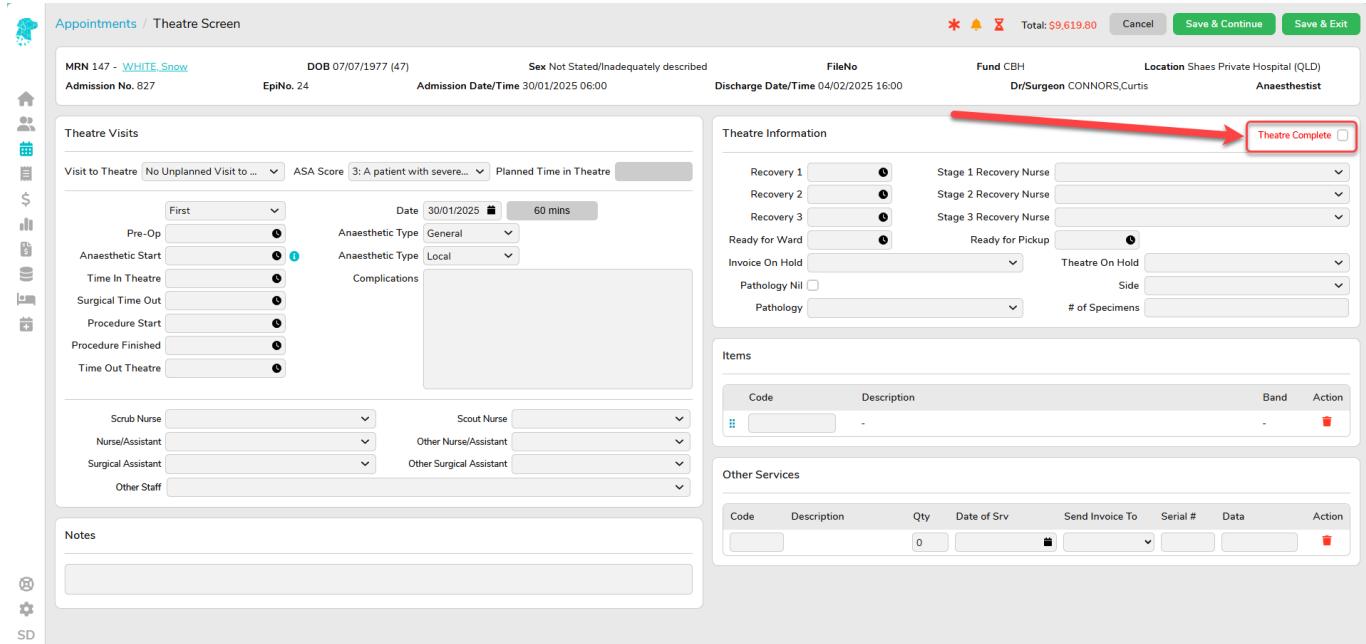


FYDO Hospital Update - 06/02/2025

Theatre Screen Makeover

The **Theatre Screen** has been refreshed to align with the new, crisp FYDO look. All existing fields and information remain available, but with an improved layout and workflow.

The most notable change is the relocation of the **Theatre Complete** tick box to a more appropriate position.

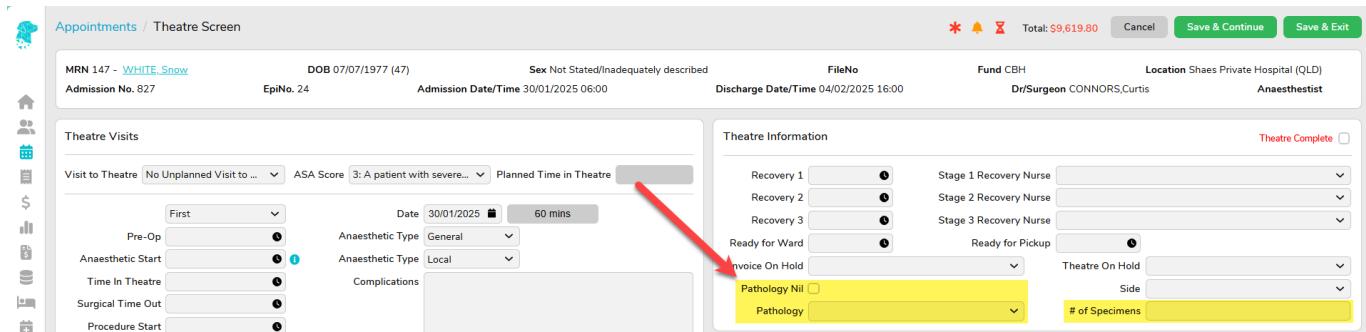


The screenshot shows the 'Appointments - Theatre Screen' window. At the top, patient details are listed: MRN 147 - WHITE_Snow, DOB 07/07/1977 (47), Sex Not Stated/Inadequately described, FileNo, Fund CBH, Location Shae's Private Hospital (QLD), Dr/Surgeon CONNORS,Curtis, and Anæsthetist. Below this are sections for 'Theatre Visits' and 'Theatre Information'. The 'Theatre Information' section includes fields for Recovery 1-3, Stage 1-3 Recovery Nurses, Ready for Ward, Ready for Pickup, Invoice On Hold, Theatre On Hold, Pathology Nil, Pathology, and # of Specimens. A red arrow points to the 'Theatre Complete' checkbox in the 'Theatre Information' section. The bottom of the screen shows sections for 'Items' and 'Other Services'.

Theatre Screen Pathology

The **Pathology** field in the **Theatre Screen** has been updated to allow for more accurate documentation of pathology collection, including the **Pathology Company** and **Number of Specimens**.

- For procedures without pathology, simply check the **Pathology Nil** tick box.
- If pathology was collected, users can select the pathology company from the **Pathology** drop down and document the **# of Specimens** collected.



The screenshot shows the 'Appointments - Theatre Screen' window, identical to the previous one but with the 'Pathology' field highlighted in yellow. The 'Theatre Information' section includes fields for Recovery 1-3, Stage 1-3 Recovery Nurses, Ready for Ward, Ready for Pickup, Invoice On Hold, Theatre On Hold, Pathology Nil, Pathology, and # of Specimens. A red arrow points to the 'Pathology' dropdown in the 'Theatre Information' section.

To streamline data entry in the **Pathology** field, pathology companies can be pre-added via **Settings**

> **Pathology Providers**, reducing the need for manual entry. However, the field also supports free text if required.



Tokens for Pathology fields

- <<Specimen>>
 - If **Pathology Nil** is ticked, this token will display “**NIL**”
 - If a number is entered in **# of Specimens**, this token will reflect that number
- <<Path>>
 - This token will display the text entered in the **Pathology** field



Theatre 3 - Wednesday 22/01/2025 at
Doctor: EYES, Bright

Adm Time	Patient Name	Doctor	PROCEDURE
1 10:00	FLINSTONE, Frederick (M) He/Him/His DOB: 08/11/1959 (65) MRN: 228	EYES, Bright	No Pathology Specimens: NIL Pathology:
2 10:15	KNIGHT, Kathy (F) DOB: 12/12/1959 (65) MRN: 122	HOUSE, Greg	Has Pathology Specimens: 5 Pathology: Pathology R US

Pathology can be set as a mandatory field if you want to ensure pathology information is entered when the **Theatre Complete** checkbox is selected. To enable this, go to **Settings > System Configuration** and select **Make Pathology Mandatory**. This action can be performed by anyone in your facility with the appropriate access levels.

Theatre

Hide Positioned Time	<input checked="" type="checkbox"/>	Make Procedure Finished time mandatory	<input checked="" type="checkbox"/>
Make Pre-Op time mandatory	<input checked="" type="checkbox"/>	Make Time Out Theatre time mandatory	<input checked="" type="checkbox"/>
Make Anaesthetic Start time mandatory	<input checked="" type="checkbox"/>	Make Recovery 1 time mandatory	<input checked="" type="checkbox"/>
Make Time In Theatre time mandatory	<input checked="" type="checkbox"/>	Make Recovery 2 time mandatory	<input checked="" type="checkbox"/>
Make Surgical Time Out time mandatory	<input checked="" type="checkbox"/>	Make Recovery 3 time mandatory	<input checked="" type="checkbox"/>
Make Positioned time mandatory	<input type="checkbox"/>	Make Ready for Discharge time mandatory	<input checked="" type="checkbox"/>
Make Procedure Start time mandatory	<input checked="" type="checkbox"/>	Make Pathology mandatory <input checked="" type="checkbox"/>	

Clinical Notes Templates

A new access level now governs **Clinical Notes Templates**. This access level inherits the settings already assigned to the **User Group for Templates**.

Settings General		
Accommodation Category	D	R RW
Appointment Types	D	R RW
Area Codes	D	R RW
Band Mappings	D	R RW
Booking Codes	D	R RW
Cancelled Reasons (Appointments)	D	R RW
Cancelled Reasons (Theatre Rosters)	D	R RW
Chart Location	D	R RW
Departments	D	R RW
Deposit Types	D	R RW
Doctors	D	R RW
Doctor Specialties	D	R RW
Document Types	D	R RW
ECLIPSE mappings	D	R RW
Health Funds	D	R RW
Hospitals	D	R RW
Invoices Messages	D	R RW
Items	D	R RW
Item Types	D	R RW
Locations	D	R RW
Nurse List	D	R RW
Pathology Providers	D	R RW
Practices	D	R RW
Program Numbers	D	R RW
Recall Reasons	D	R RW
Referral Types	D	R RW
Referring Doctor	D	R RW
Security	D	R RW
SMS Automation	D	R RW
Staff Roles	D	R RW
Survey	D	R RW
System Configuration	D	R RW
Templates	D	R RW
Templates - Clinical Note	D	R RW
Templates - SMS	D	R RW
Theatre Hold Reasons	D	R RW
Theatre Reason for Delayed Finish	D	R RW
Theatre Reason for Delayed Start	D	R RW
Third Parties	D	R RW
User Groups	D	R RW
Users	D	R RW
Users - Unblock	ON	OFF

Excess/Deposit Screen

The **Uninsured** Field from the **Edit Appointment** Screen will now be displayed on the **Excess/Deposit** Screen, making it easier to identify **out-of-pocket costs**.

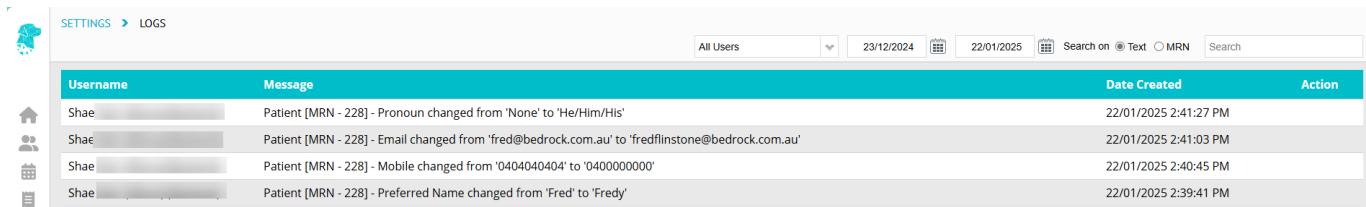
APPOINTMENTS > EXCESS/DEPOSIT	Total: \$9,619.80	Save	Save & Print	Cancel	
MRN 147 - WHITE, Snow	DOB 07/07/1977 (47)	Sex Not Stated/Inadequately described	FileNo	Fund CBH	Location Shaes Private Hospital (QLD)
Admission No. 827	EpiNo. 24	Admission Date/Time 30/01/2025 06:00	Discharge Date/Time 04/02/2025 16:00	Dr/Surgeon CONNORS,Curtis	Anaesthetist
Fund Excess					
Transaction Date	05/02/2025	Type	Excess \$250.00	Co-payment \$50.00	Un \$35.00
Amount					
Description	Co-Payment				
Drawer					
Reference					
Bank					
Branch					
Copies	1				

FYDO Clinic Update - 24/01/2025

Patient Audits

Additional audit logs have been added when amendments are made to the patient screen. New logs include:

- Preferred Name
- Title
- Pronoun
- Home Phone
- Work Phone
- Mobile
- Email
- DOB Estimate

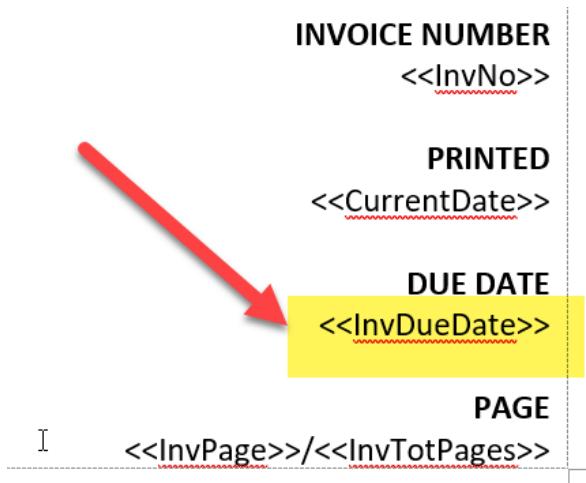


Username	Message	Date Created	Action
Shae	Patient [MRN - 228] - Pronoun changed from 'None' to 'He/Him/His'	22/01/2025 2:41:27 PM	
Shae	Patient [MRN - 228] - Email changed from 'fred@bedrock.com.au' to 'fredflinstone@bedrock.com.au'	22/01/2025 2:41:03 PM	
Shae	Patient [MRN - 228] - Mobile changed from '0404040404' to '0400000000'	22/01/2025 2:40:45 PM	
Shae	Patient [MRN - 228] - Preferred Name changed from 'Fred' to 'Freddy'	22/01/2025 2:39:41 PM	

New Token

We've now added a **Due Date** token for invoices. This new token will automatically calculate an invoice due date based on the invoice accounting period date + xxx number of days.

To add a **Due Date** to invoices, download the required invoice templates, add the token **<<InvDueDate>>** and then upload the updated templates back into FYDO.



Next, specify the number of days from the invoice date until it is due. Navigate to **Settings > System Configuration** and enter the desired value in the "Invoice Due In Days" field.

Clinic

Booking	
Arrived	
Seen by Doctor	
Billed	
Invoice Group Mandatory	<input type="checkbox"/>
Patient Claims mode	Store and Forward
Claiming Payment Date	<input type="checkbox"/>
Default Fee Level	Level 1 - MBS 100%
Calculate Dental Benefit	<input type="checkbox"/>
Invoice Due In Days	30

A red arrow points to the 'Invoice Due In Days' field, which is highlighted with a yellow background.

FYDO will now automatically calculate and apply accurate due dates to invoices!

If you need assistance setting up the **Due Date** token, our friendly FYDO support team is here to help! Feel free to reach out to us via:

Email: support@alturahealth.com.au

Phone: (02) 9632 0026

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 24/01/2025

Make / Edit Appointment Screen

The **Make Appointment** and **Edit Appointment** screens have been refreshed! They contain all the same information but feature a new design to enhance efficiency and streamline workflow.

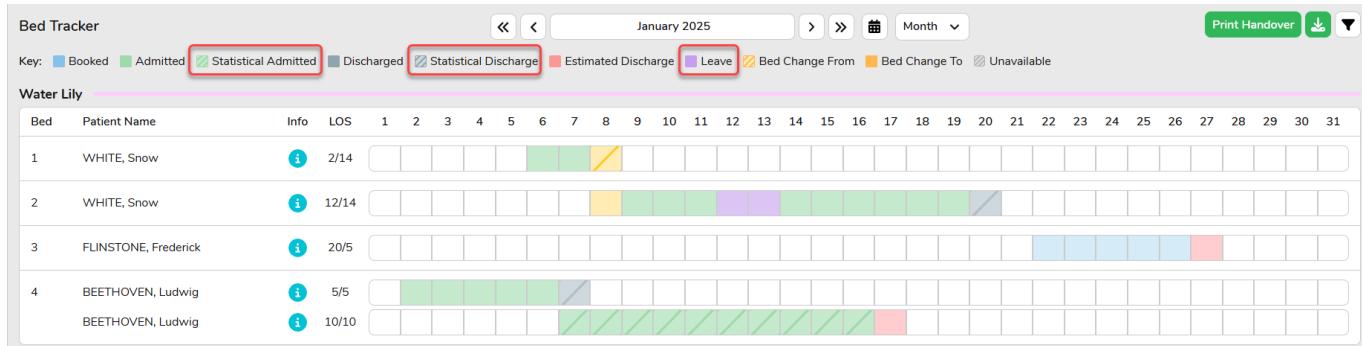
Theatre Booking Screen

The FYDO **Theatre Booking Screen** has received a makeover! With a fresh new look, it's now easier to read and navigate, aligning perfectly with our updated style!

Bed Tracker Additions

As part of our ongoing development of **Statistical Discharges**, facilities can now identify these on the **Bed Tracker**. New colours have been introduced to distinguish **Statistical Discharge**, **Statistical Admitted** and **Leave**.

This feature is designed to assist facilities that accommodate long-stay patients.



Patient Audits

Additional audit logs have been added when amendments are made to the patient screen.
New logs include:

- Preferred Name
- Title
- Pronoun
- Home Phone
- Work Phone
- Mobile
- Email
- DOB Estimate

SETTINGS > LOGS		All Users		23/12/2024	22/01/2025	Search on	Text	MRN	Search
Username	Message					Date Created			Action
Shae	Patient [MRN - 228] - Pronoun changed from 'None' to 'He/Him/His'					22/01/2025 2:41:27 PM			
Shae	Patient [MRN - 228] - Email changed from 'fred@bedrock.com.au' to 'fredflinstone@bedrock.com.au'					22/01/2025 2:41:03 PM			
Shae	Patient [MRN - 228] - Mobile changed from '0404040404' to '0400000000'					22/01/2025 2:40:45 PM			
Shae	Patient [MRN - 228] - Preferred Name changed from 'Fred' to 'Frey'					22/01/2025 2:39:41 PM			

Unbilled Revenue Report

The **Admission Number** is now included in the **Unbilled Revenue Report > Excel - Raw Data Export**.

	A	B	C	D	E	F	G	H	I	J
1	LocId	LocName	Patient	MRN	EpiNo	AdmDate	AdmNo	LOS	Fund	Admitting Dr
2	1	Shaes Private Hospital	BLACK, Isaac	130	3	25/09/2024	606	1	ADF	BLACK, Jack
3	1	Shaes Private Hospital	BOND, Mary	120	8	07/08/2024	518	1	U/I	HOUSE, Greg
4	1	Shaes Private Hospital	BRANSON, Richard	112	11	01/08/2024	512	1	MPL	HOUSE, Greg
5	1	Shaes Private Hospital	CARD, Ima	151	4	07/10/2024	654	1	ADF	NAME, My
6	1	Shaes Private Hospital	DAY, Doris	103	94	02/12/2024	718	1	BUP	EYES, Bright
7	1	Shaes Private Hospital	DEAN, James	102	63	30/07/2024	507	1	BUP	BLACK, Jack
8	1	Shaes Private Hospital	DVA, DVA	139	5	22/10/2024	667	1	DVA	HOUSE, Greg
9	1	Shaes Private Hospital	FUNDED, Self	118	14	25/12/2024	740	1	U/I	CONNORS, Curtis
10	1	Shaes Private Hospital	GREEN, Violet	174	1	05/11/2024	694	1	ANZ	BLACK, Jack
11	1	Shaes Private Hospital	GUY, New	142	5	21/10/2024	652	1	MPL	MURPHY, Shaun

Refund Adjustment Improvements

An improvement has been made to the **Adjustments**, enabling facilities to add their own **Refund Adjustment Types** while still assigning a payment type to these adjustments.

To implement this feature, facilities must add an **Adjustment Type** assigned to **Payments**, ensuring the name including the word "Refund".

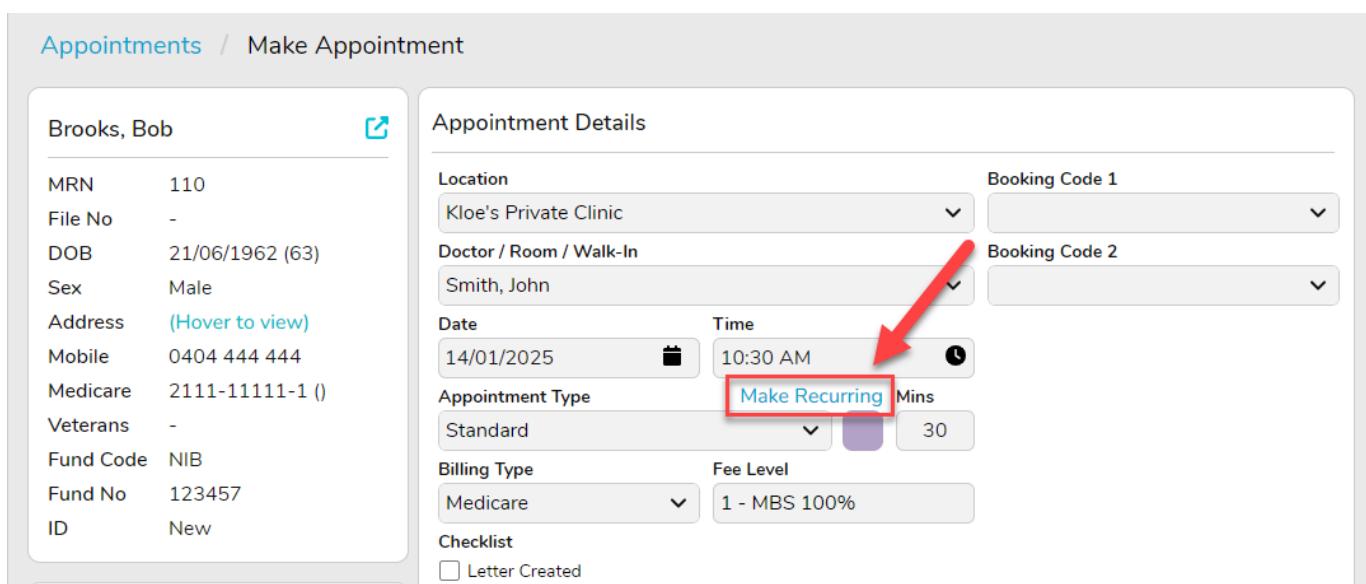


Code	Name	Status	Payments	Revenue	Action
4	WRITE OFF	Active	✓	✗	✗
12	ROUNDING	Active	✓	✗	✗
14	Refund - Patient	Active	✓	✗	✗
13	Refund - Health Fund	Active	✓	✗	✗
9	REFUND	Active	✓	✗	✗
2	OVERPAYMENT	Active	✓	✗	✗

FYDO Clinic Update - 16/01/2025

Recurring Appointment Feature

Users can now utilise the **Make Recurring** feature to add multiple bookings for the same patient on a **daily, weekly, monthly or yearly** basis. Appointments can even be made on certain days of the week, e.g. Mondays, Wednesdays and Fridays.



Appointments / Make Appointment

Brooks, Bob	MRN 110	Location Kloe's Private Clinic	Booking Code 1
File No -	DOB 21/06/1962 (63)	Doctor / Room / Walk-In Smith, John	Booking Code 2
Sex Male	Date 14/01/2025	Time 10:30 AM	Appointment Type Standard
Address (Hover to view)	Appointment Type Standard	Fee Level 1 - MBS 100%	Make Recurring Mins 30
Mobile 0404 444 444	Billing Type Medicare	Checklist	
Medicare 2111-11111-1 ()		<input type="checkbox"/> Letter Created	
Veterans -			
Fund Code NIB			
Fund No 123457			
ID New			

Adm # 222

Recurring Appointment

Repeats: Daily

Repeat Every: 1 Days

Start: 14/01/2025

End: After 1 occurrence

On 14/02/2025

Cancel **Save**

Appointments in a recurring series also include additional options for **Edit Appointments** or **Delete Appointments**.

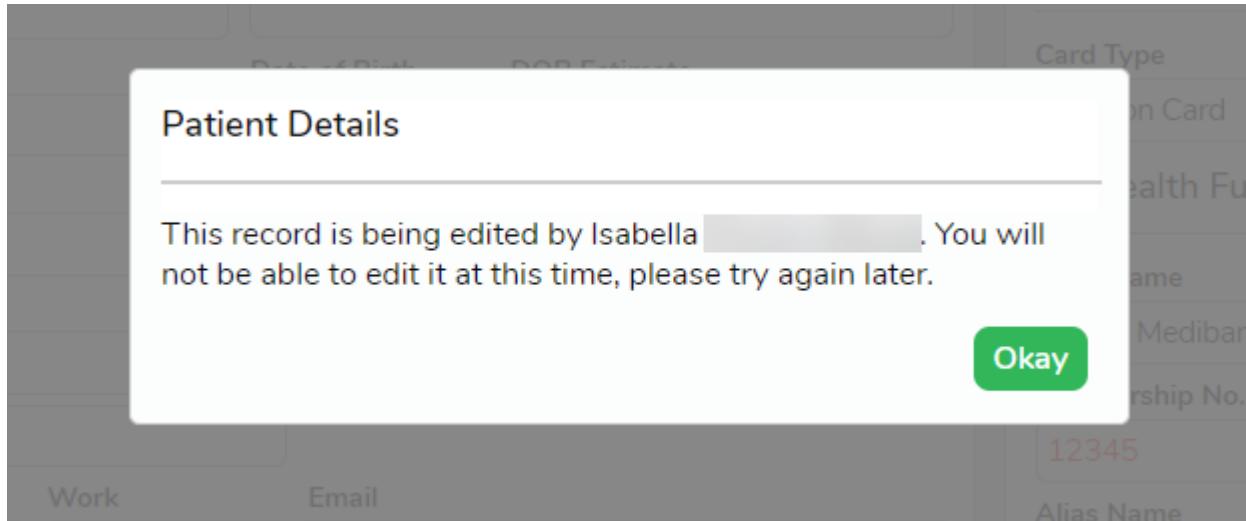
Time	Name	Notes	Time	Name	Notes
9:00 AM			9:00 AM		
9:30 AM			9:30 AM		
10:00 AM			10:00 AM		
10:30 AM	SMITH, John	Consult Room 1	10:30 AM	SMITH, John	Consult Room 1
11:00 AM			11:00		
11:30 AM			11:30		
12:00 PM			12:00		
12:30 PM			12:30		
1:00 PM			1:00 P		
1:30 PM			1:30 P		
2:00 PM			2:00 P		
2:30 PM			2:30 P		
3:00 PM			3:00 P		
3:30 PM			3:30 P		
4:00 PM			4:00 P		
4:30 PM			4:30 P		

Right-click context menus:

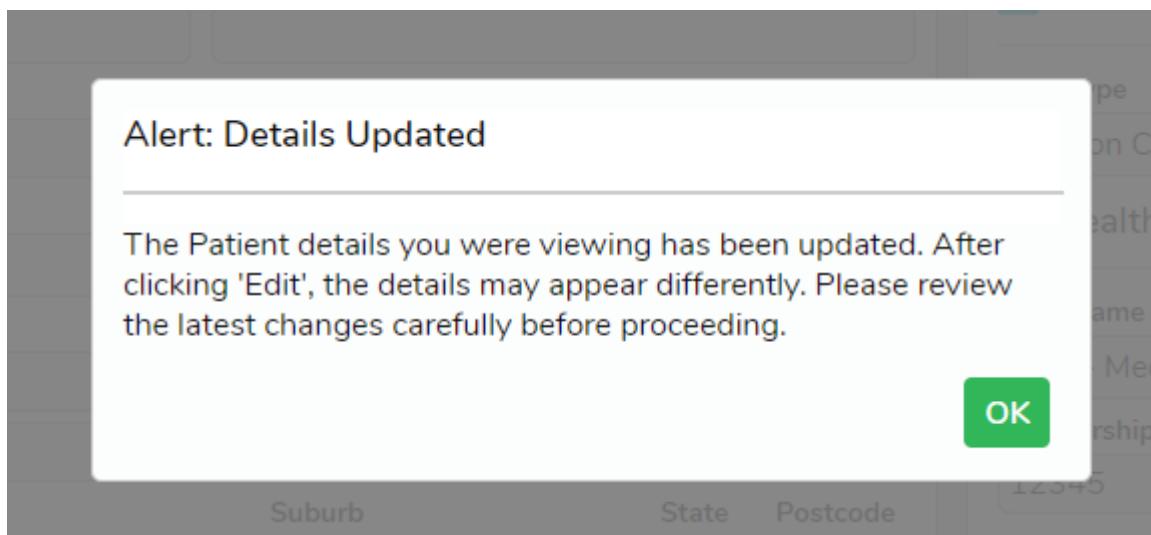
- 11:00 AM:** Options: Make an Appointment, Edit Appointments (highlighted with a red arrow), Copy Appointment, Cut Appointment, Paste Appointment.
- 10:30 AM (Patient List):** Options: Make an Appointment, Edit Appointments, Copy Appointment, Cut Appointment, Paste Appointment, Accounts, Arrived (Patient In), Unarrived, Seen by doctor, Un-seen by doctor, Confirmed, Invoiced, Send SMS, Check List, Chart Label, Wristband.
- 11:00 (Context Menu):** Options: This Appointment, This and all following Appointments, All Appointments in this series (highlighted with a red box).
- 3:30 PM:** Options: Delete Appointments (highlighted with a red arrow), Documents, Create Letter, Quick Form, Bill, IFC, OEC.
- 3:30 PM (Context Menu):** Options: This Appointment, This and all following Appointments, All Appointments in this series (highlighted with a red box).

Patient Screen Improvements

A great new feature has been introduced to the **Patient Screen** to avoid simultaneous edits by multiple users. If a record is being edited, other users attempting to access it will receive a pop-up notification and will be prevented from making changes.



Additionally, if a user has the Patient Screen open, and changes are made to the record while they are viewing it, they will be alerted when they click "Edit". This ensures they are aware of any updates to the information.



For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

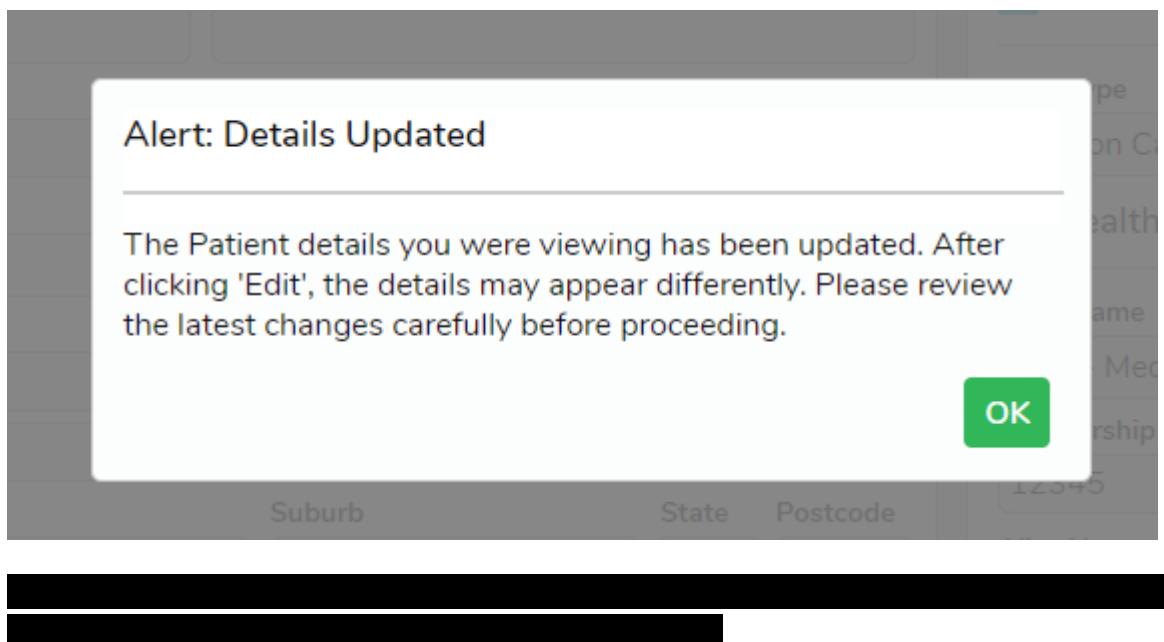
FYDO Hospital Update - 15/01/2025

Patient Screen Improvements

A fantastic new feature has been added to the **Patient Screen** to prevent simultaneous edits by multiple users. If a record is already being edited, any other user attempting to edit it will see a pop-up notification and will be unable to make changes.



Additionally, if a user has the Patient Screen open, and changes are made to the record while they are viewing it, they will be alerted when they click "Edit". This ensures they are aware of any updates to the information.



Episode Screen Improvements

The **Episode Screen** has been redesigned to enhance readability and improve the user experience. An additional table has been introduced, making it easier to identify invoices, their adjustments, payments and outstanding balances.

1. The **first table** remains unchanged and continues to display a list of patient's episodes.

2. A **new table** has been added to show the totals for all invoices raised for the selected episode.

3. The **third table**, which displays detailed invoice information, now only shows details for the selected invoice. This reduces clutter and makes it easier for users to identify issues or necessary changes.

4. **New colours** have also been introduced to help users quickly distinguish different transaction types:

- Deposits & Payments = Green
- Invoices = White
- Deleted/Voided = Grey
- Adjustments = Yellow
- Reversed = Pink

Back to Appointments / 167 - FLINSTONE, Frederick ~ Fred (02/02/1954 - 70)

Total 2,050.00

Patient Details Appointments Recalls Accounts **Episodes** Communication Chart Tracking Documents Clinical

Search ? Print Export To

No.	Adm #	Adm. Date	Dis. Date	Status	Nights	Procedure	Other Notes	Fund	Surgeon	Location
1	669	09/01/2025	09/01/2025	Discharged	D/O	Gastroscopy		BUP	Pierce, Hawkeye	Shae's Private Hospital

Admission Date: 09/01/2025 Invoices for Admission: 669							Episode Total 2,200.00	Balance Due 2,050.00	<input type="checkbox"/> Show voided invoices
Inv #	To	Charge inc GST	Adjustments	Payments	Balance Due	Last Audit Date/Time	Last User Edited		
408	BUP	\$400.00	\$-100.00	\$-50.00	\$250.00	14/01/2025 2:43 PM	Shae Darr (Altura)		
409	U/I	\$1,800.00	\$0.00	\$0.00	\$1,800.00	14/01/2025 2:41 PM	Shae Darr (Altura)		

Invoice: 408 BUP: 13245678										Invoice Total 400.00	Balance Due 250.00	<input checked="" type="checkbox"/> Show voided transactions	Invoice Options
Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST	T	Audit Date	User
408	BUP	09/01/2025	14/01/2025	D	DEPOS	Co-Payment: Cash	-		\$-50.00	0.00	H	14/01/2025 2:41 PM	Shae Darr (Altura)
408	BUP	09/01/2025	14/01/2025	A	ACCOM	SameDay Accommodation Fee Band : 4	1	4	\$400.00	0.00	H	14/01/2025 2:41 PM	Shae Darr (Altura)
408	BUP	09/01/2025	14/01/2025	T	30473	Voided on 14/01/2025 - Test - Oesophag...	-	1	\$150.00	0.00	H	14/01/2025 2:43 PM	Shae Darr (Altura) Voided
408	BUP	09/01/2025	14/01/2025	J	ADJUS	Adjustment Applied: DISCOUNT	-	0	\$-100.00	0.00	H	14/01/2025 2:42 PM	Shae Darr (Altura)

Unbilled Revenue Report

A new field has been added to the **Unbilled Revenue Report**, enabling users to run the report using the **Accrual** method. Previously, the report only displayed unbilled episodes for the selected period as of the time it was run. This default behaviour remains unchanged, with the **Accounting** field set to **Ignore** by default. However, when the new **Accrual** option is selected, FYDO will display all episodes that were unbilled as of the selected report date, regardless of whether they have since been invoiced.

REPORTS > UNBILLED REVENUE

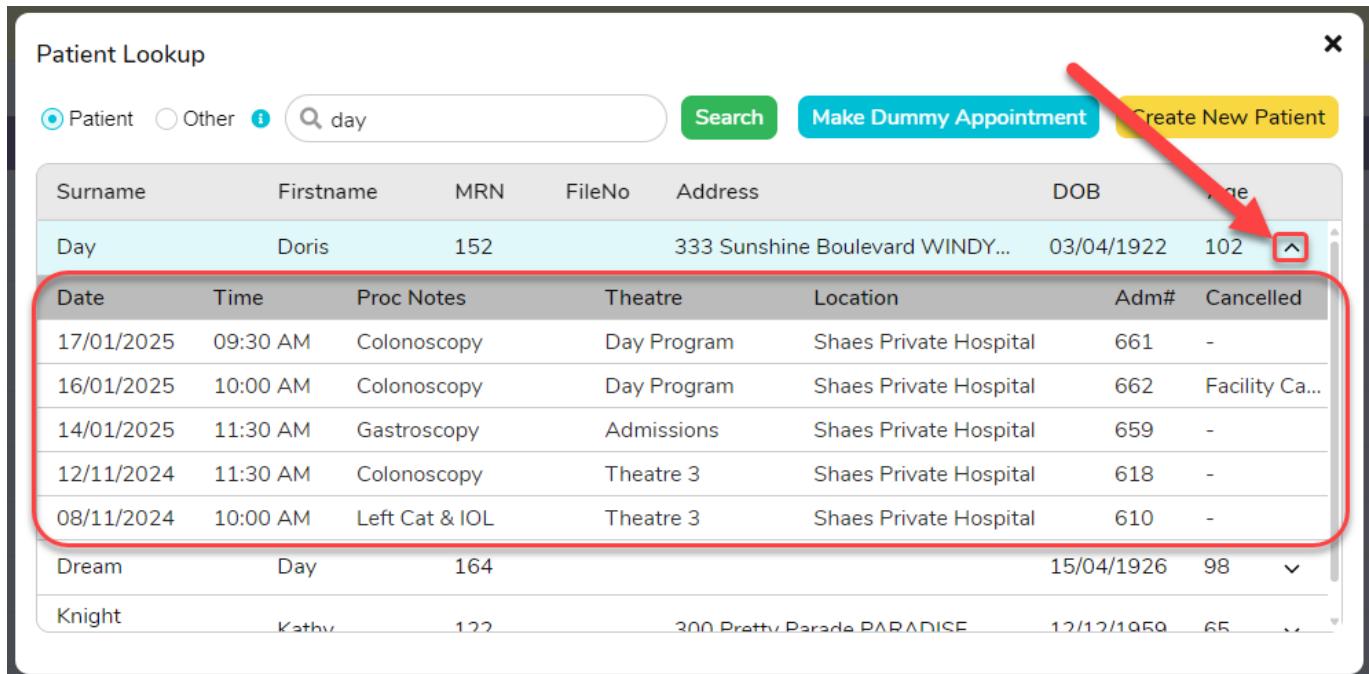
Unbilled Revenue

Location All Locations	Episode Type Admitted and Discharged	Admitting Doctor All Admitting Doctor
Fund All Funds	Report Type Summary	Order By Patient Name
Ward All Wards	Accounting Ignore	From Date 16/07/2024
Patient Category All Patient Category		To Date 14/01/2025

Update

New Patient Lookup Feature

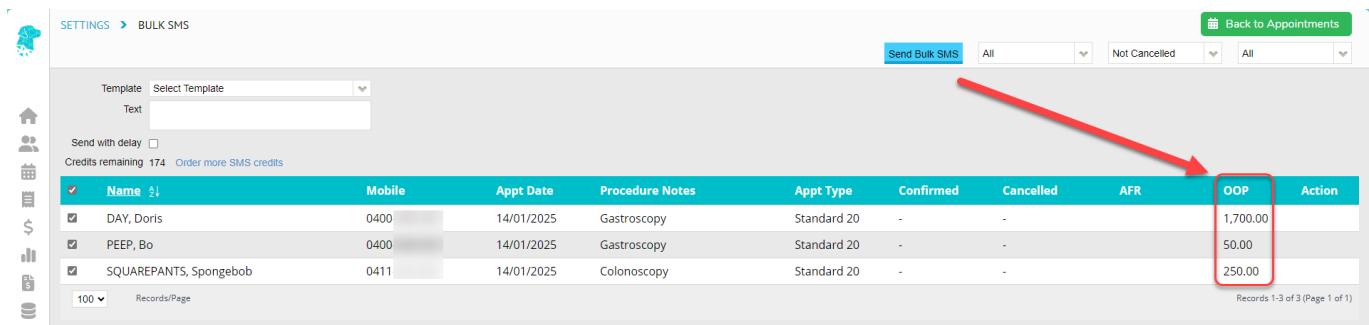
The **Patient Lookup** box now includes a new feature that allows users to view patient's episodes. Clicking the **arrow** on the right of the patient line expands the view to display the patient's five most recent episodes, including both future and past bookings. Users can click on the episode to navigate straight to it. This feature is particularly helpful when making patient bookings, to enable users to see when the patients last admission is or if they have any booked in the future.



The screenshot shows the 'Patient Lookup' interface. At the top, there are buttons for 'Patient' (selected), 'Other', a search bar with placeholder 'day', and buttons for 'Search', 'Make Dummy Appointment', and 'Create New Patient'. Below this is a table with columns: Surname, Firstname, MRN, FileNo, Address, DOB, and Age. A row for 'Day' (Surname: Doris, Firstname: Day, MRN: 152, Address: 333 Sunshine Boulevard WINDY..., DOB: 03/04/1922, Age: 102) is selected. A red box highlights the '102' and the 'up arrow' icon to its right. Below this, a table shows the patient's five most recent episodes, including dates, times, procedures, theatres, and locations. The table is also highlighted with a red box. At the bottom, there are rows for 'Dream' (Surname: Dream, Firstname: Day, MRN: 164, DOB: 15/04/1926, Age: 98) and 'Knight' (Surname: Knight, Firstname: Kathy, MRN: 122, Address: 300 Pretty Parade PARADISE, DOB: 12/12/1950, Age: 65).

Bulk SMS Improvements

The **Bulk SMS** page now displays the **Out-of-Pocket** information instead of only the **Excess** value, as it did previously. This enhancement allows users to view **all** out-of-pocket details directly from the **Edit Appointment** Screen.



The screenshot shows the 'BULK SMS' page. It includes a 'Template' dropdown, a 'Text' input field, and buttons for 'Send Bulk SMS' and filters ('All', 'Not Cancelled', 'All'). A red arrow points from the 'Edit Appointment' screen above to the 'OOP' column in this table. The table lists patients with their names, mobile numbers, appointment dates, procedure notes, appointment types, and confirmation status. The 'OOP' column shows the out-of-pocket amounts: 1,700.00, 50.00, and 250.00 for the three selected patients. At the bottom, there are buttons for '100' (Records/Page) and 'Records 1-3 of 3 (Page 1 of 1)'.

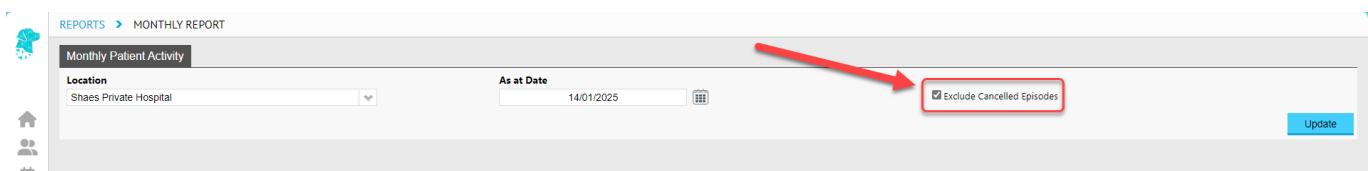
Billing Status Report

Coder details have been added to the **Billing Status Report** for the report type **Show All - Inv Summary & Detail > Excel - Raw Data Export**.

AK	AL	AM	AN
Cancelled LOS	Biller		Coder
D/O			S (Altura)
D/O			S (Altura)
D/O			
D/O			

Monthly Patient Activity Report

A new option has been introduced, allowing users to **include** or **exclude cancelled episodes** from the **Monthly Patient Activity Report**. These statistics only include cancelled episodes that have been admitted and discharged. *(Episodes cancelled prior to admission will not be included)*

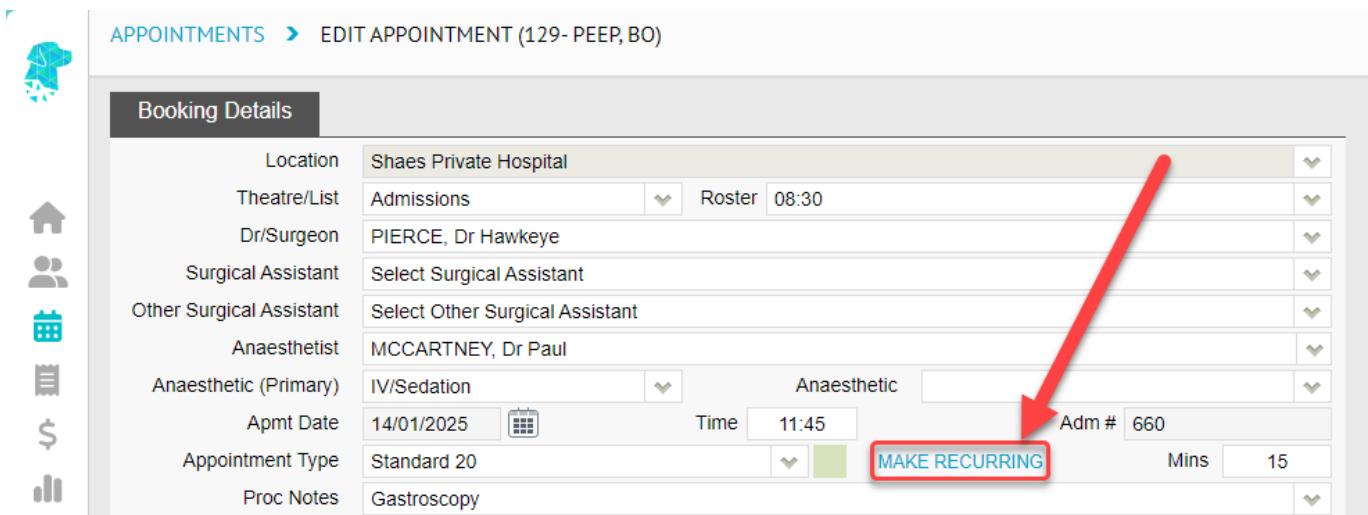


The screenshot shows the 'Monthly Patient Activity' report page. At the top, there are navigation links: 'REPORTS > MONTHLY REPORT'. Below this, there are fields for 'Location' (set to 'Shaes Private Hospital') and 'As at Date' (set to '14/01/2025'). To the right of these fields is a red box highlighting a checkbox labeled 'Exclude Cancelled Episodes'. A red arrow points to this checkbox.

Recurring Appointment Feature

Users can now utilise the **Make Recurring** feature to add multiple bookings for the same patient on a **daily, weekly, monthly or yearly** basis. Appointments can even be made on certain days of the week e.g. Mondays, Wednesdays and Fridays. This feature is particularly beneficial for rehab and mental health facilities, where daily admissions are common for specific programs.

Utilising this feature results in all the appointments being linked, which enables facilities to link program codes to all episodes, allowing FYDO to determine which days to apply step-downs.



The screenshot shows the 'Edit Appointment (129- PEEP, BO)' page. On the left, there is a vertical sidebar with icons for Home, Patients, Appointments, and Reports. The main form is titled 'Booking Details' and contains the following fields:

- Location: Shaes Private Hospital
- Theatre/List: Admissions
- Dr/Surgeon: PIERCE, Dr Hawkeye
- Surgical Assistant: Select Surgical Assistant
- Other Surgical Assistant: Select Other Surgical Assistant
- Anaesthetist: MCCARTNEY, Dr Paul
- Anaesthetic (Primary): IV/Sedation
- Apmt Date: 14/01/2025
- Appointment Type: Standard 20
- Proc Notes: Gastroscopy
- Time: 11:45
- Adm #: 660
- Mins: 15

A red box highlights the 'MAKE RECURRING' button, and a red arrow points to it from the left.

Adm # 220

Recurring Appointment

Repeats: Daily

Repeat Every: 1 Days

Start: 14/01/2025

End: After 1 occurrence

On 14/02/2025

Cancel **Save**

Appointments in a recurring series also include additional options for **Edit Appointments** or **Delete Appointments**.

The screenshot shows a medical software interface with a list of patients and their appointments. The left column lists patients: RAM, THE, SQUAREPA, DAY, Doris, and PEEP, Bo. The right side shows appointment details for 'THE' and 'PEEP, Bo'.

RAM: The appointment list for RAM shows a single entry: 'Gastroscopy' for 'PEEP, Bo'. The appointment details are: Procedure: Gastroscopy, Name: PEEP, Bo.

THE: The appointment list for THE shows a single entry: 'Gastroscopy' for 'PEEP, Bo'. The appointment details are: Procedure: Gastroscopy, Name: PEEP, Bo.

SQUAREPA: The appointment list for SQUAREPA shows a single entry: 'Gastroscopy' for 'PEEP, Bo'. The appointment details are: Procedure: Gastroscopy, Name: PEEP, Bo.

DAY, Doris: The appointment list for DAY, Doris shows a single entry: 'Gastroscopy' for 'PEEP, Bo'. The appointment details are: Procedure: Gastroscopy, Name: PEEP, Bo.

PEEP, Bo: The appointment list for PEEP, Bo shows a single entry: 'Gastroscopy' for 'PEEP, Bo'. The appointment details are: Procedure: Gastroscopy, Name: PEEP, Bo.

Appointment Management Options:

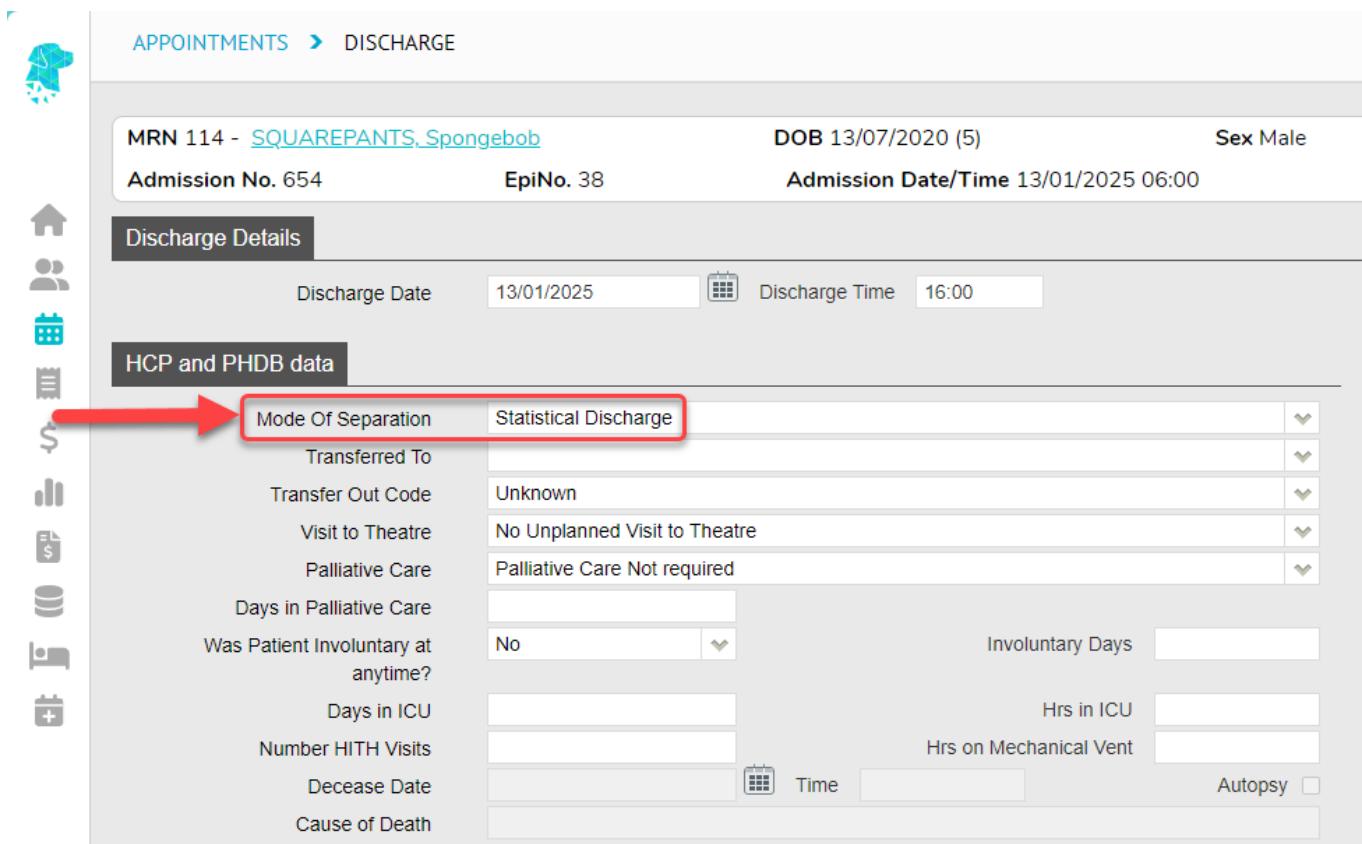
- RAM:** The 'Edit Appointments' option is highlighted with a red arrow. A red box highlights the context menu options: 'This Appointment', 'This and all following Appointments', and 'All Appointments in this series'.
- THE:** The 'Edit Appointments' option is highlighted with a red arrow. A red box highlights the context menu options: 'This Appointment', 'This and all following Appointments', and 'All Appointments in this series'.
- SQUAREPA:** The 'Edit Appointments' option is highlighted with a red arrow. A red box highlights the context menu options: 'This Appointment', 'This and all following Appointments', and 'All Appointments in this series'.
- DAY, Doris:** The 'Edit Appointments' option is highlighted with a red arrow. A red box highlights the context menu options: 'This Appointment', 'This and all following Appointments', and 'All Appointments in this series'.
- PEEP, Bo:** The 'Edit Appointments' option is highlighted with a red arrow. A red box highlights the context menu options: 'This Appointment', 'This and all following Appointments', and 'All Appointments in this series'.

Statistical Discharge

Overnight facilities can now use the new **Statistical Discharge** option to handle episodes where a patient's care type changes during their stay. For example, if a patient is initially admitted for an Acute Care surgical procedure and their admission transitions to a Rehab care type, this feature simplifies the process.

Previously, such scenarios required discharging the episode and re-entering all details for the new care type. With this new option, users can statistically discharge the episode, and all necessary information from the initial admission will be automatically copied to create a new episode.

This feature is used by assigning the patients **Mode of Separation** as **Statistical Discharge**, prompting the discharge and automatic re-admission of the patient.



APPOINTMENTS > DISCHARGE

MRN 114 - SQUAREPANTS, Spongebob DOB 13/07/2020 (5) Sex Male

Admission No. 654 EpiNo. 38 Admission Date/Time 13/01/2025 06:00

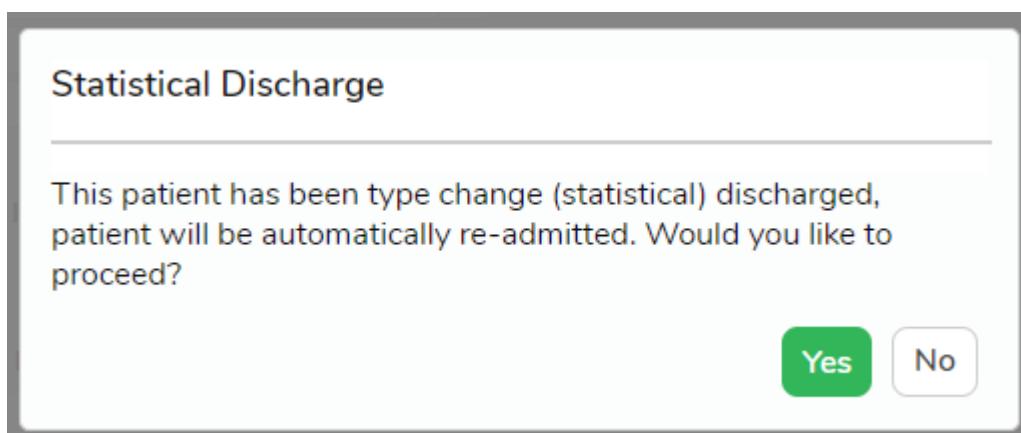
Discharge Details

Discharge Date 13/01/2025 Discharge Time 16:00

HCP and PHDB data

Mode Of Separation	Statistical Discharge
Transferred To	
Transfer Out Code	Unknown
Visit to Theatre	No Unplanned Visit to Theatre
Palliative Care	Palliative Care Not required
Days in Palliative Care	
Was Patient Involuntary at anytime?	No
Days in ICU	
Number HITH Visits	
Decease Date	
Cause of Death	

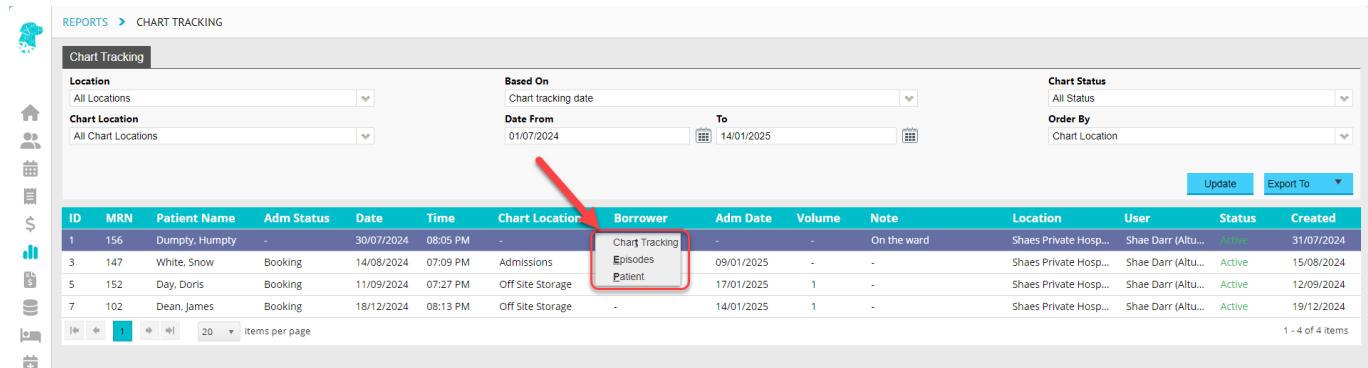
When this option is utilised, the user will be given a pop-up to ensure they want to proceed and **automatically re-admit** the patient. This feature allows facilities to meet their obligations regarding billing and data extracts for these types of admission, all while saving time on data entry.



New Chart Tracking Report

A new report has been developed to help facilities track the location of charts based on the information entered into the patient's **Chart Tracking** tab. The report includes several useful filters, allowing users to organise information by chart location, status, and more.

This report has also been built to be interactive, with options in the right-click menu to ensure the ultimate user experience.

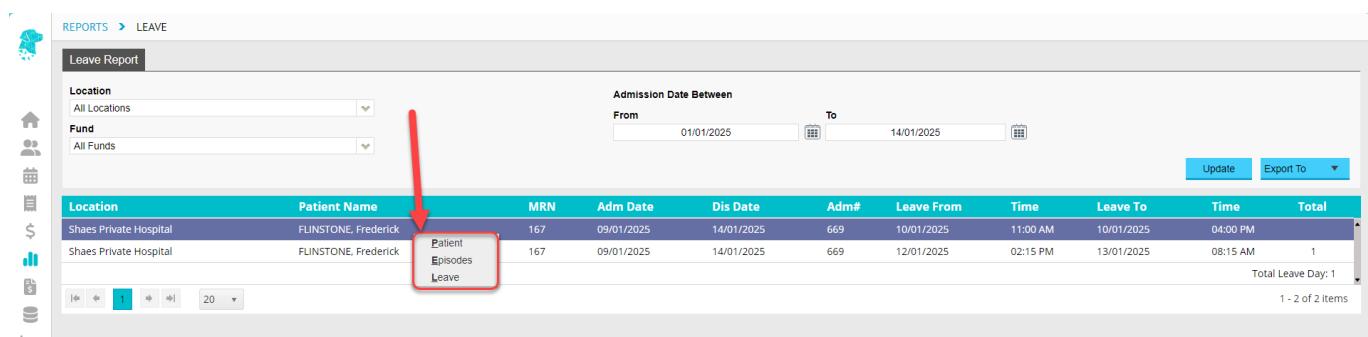


ID	MRN	Patient Name	Adm Status	Date	Time	Chart Location	Borrower	Adm Date	Volume	Note	Location	User	Status	Created
1	156	Dumpty, Humpty	-	30/07/2024	08:05 PM	-	Chart Tracking	-	-	On the ward	Shae's Private Hosp...	Shae Darr (Altu...	Active	31/07/2024
3	147	White, Snow	Booking	14/08/2024	07:09 PM	Admissions	Episodes	09/01/2025	-	-	Shae's Private Hosp...	Shae Darr (Altu...	Active	15/08/2024
5	152	Day, Doris	Booking	11/09/2024	07:27 PM	Off Site Storage	Patient	17/01/2025	1	-	Shae's Private Hosp...	Shae Darr (Altu...	Active	12/09/2024
7	102	Dean, James	Booking	18/12/2024	08:13 PM	Off Site Storage		14/01/2025	1	-	Shae's Private Hosp...	Shae Darr (Altu...	Active	19/12/2024

New Leave Report

A new report has been developed to provide users with easy access to **Leave** information. This is particularly useful for facilities accommodating extended-stay patients who may frequently take leave.

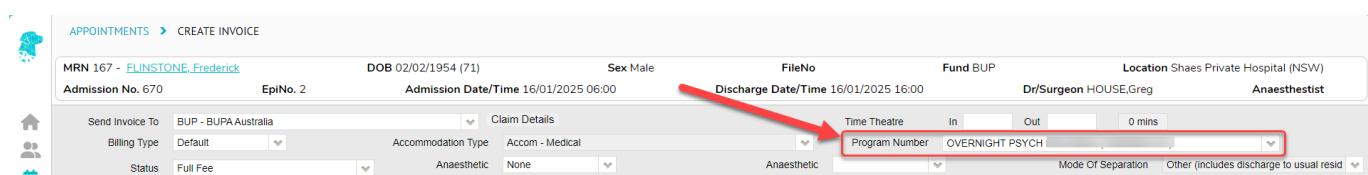
The report is interactive, featuring options in the right-click menu to enhance navigation and usability.



Location	Patient Name	MRN	Adm Date	Dis Date	Adm#	Leave From	Time	Leave To	Time	Total
Shae's Private Hospital	FLINSTONE, Frederick	167	09/01/2025	14/01/2025	669	10/01/2025	11:00 AM	10/01/2025	04:00 PM	
Shae's Private Hospital	FLINSTONE, Frederick	167	09/01/2025	14/01/2025	669	12/01/2025	02:15 PM	13/01/2025	08:15 AM	1

Create Invoice Screen

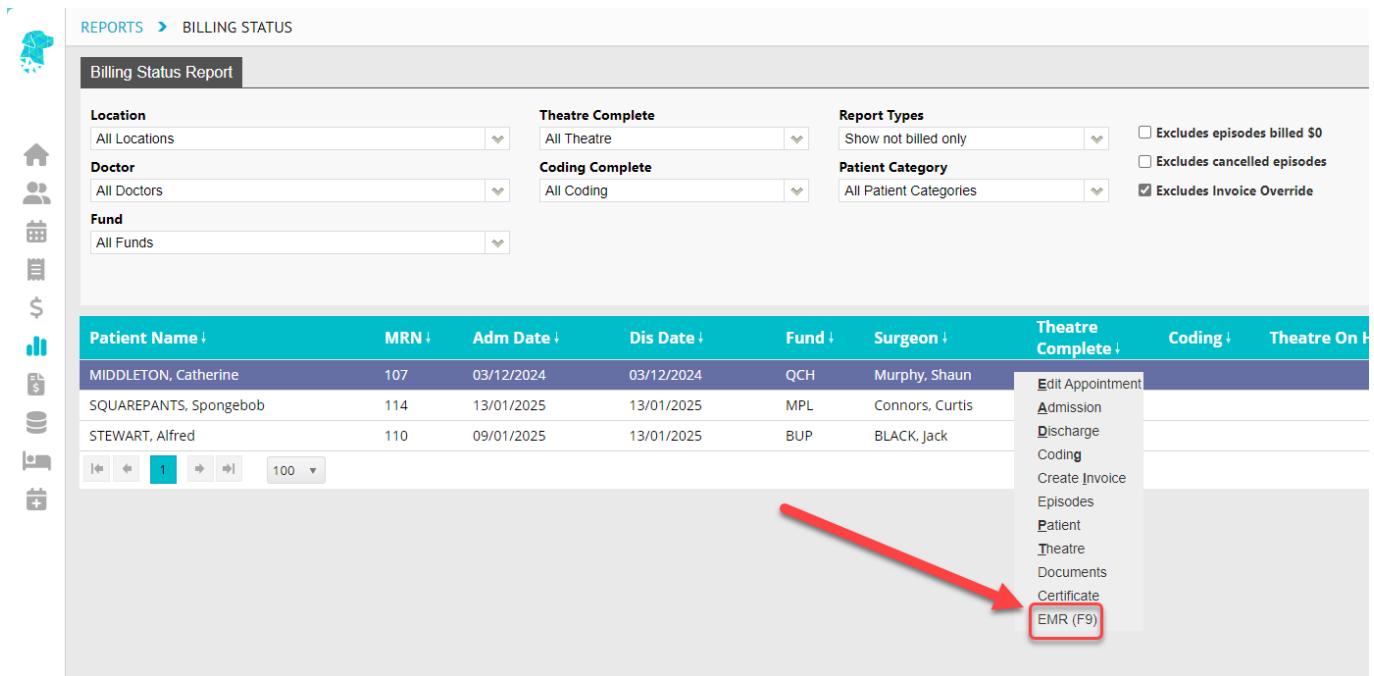
The **Program Number**, entered in the **Edit Appointment Screen**, is now displayed on the **Create Invoice** Screen. This field is editable, allowing users to make changes at the point of invoicing. Ensuring an efficient and simplified workflow for facilities require to utilise Program Numbers.



Send Invoice To	BUP - BUPA Australia	Claim Details	Time Theatre	In	Out	0 mins
Discharge Date/Time	16/01/2025 16:00	Program Number	OVERNIGHT PSYCH			
Billing Type	Default	Accommodation Type	Accom - Medical			
Status	Full Fee	Anaesthetic	None	Anaesthetic	Mode Of Separation	Other (includes discharge to usual resid

Billing Status Report

A new option has been added to the **Billing Status Report > Show Not Billed Only** interactive report, to allow users to navigate straight to the linked EMR for that episode.



The screenshot shows the 'Billing Status Report' page with various filters and a table of patient data. A context menu is open over the table, with a red arrow pointing to the 'EMR (F9)' option, which is highlighted with a red box.

Billing Status Report

Location: All Locations | **Theatre Complete:** All Theatre | **Report Types:** Show not billed only

Doctor: All Doctors | **Coding Complete:** All Coding | **Patient Category:** All Patient Categories

Fund: All Funds

Report Types: Excludes episodes billed \$0 | Excludes cancelled episodes | Excludes Invoice Override

Patient Name ↓	MRN ↓	Adm Date ↓	Dis Date ↓	Fund ↓	Surgeon ↓	Theatre Complete ↓	Coding ↓	Theatre On H
MIDDLETON, Catherine	107	03/12/2024	03/12/2024	QCH	Murphy, Shaun			
SQUAREPANTS, Spongebob	114	13/01/2025	13/01/2025	MPL	Connors, Curtis			
STEWART, Alfred	110	09/01/2025	13/01/2025	BUP	BLACK, Jack			

Page navigation: 1 of 100

Context menu options (highlighted 'EMR (F9)'): Edit Appointment, Admission, Discharge, Coding, Create Invoice, Episodes, Patient, Theatre, Documents, Certificate, EMR (F9)

FYDO Clinic Update - 10/01/2025

Outstanding Debt Alert

Clinics can now set an alert to flag patients with outstanding balances over a specified number of days when booking appointments. To enable this feature, go to **Settings > System Configuration**, then enter a value in the '**Alert when making an appointment if money outstanding > than'** field and specify the number of days in the '**Alert when money outstanding is X days outstanding**' field.

System Configuration		SMS Account	Counters	Administrator	Email Notification
General					
Auto Logout Time	30				
Auto File Numbering	No				
Appointment Display Time	Show 12 hour time				
Appointment Tabs	Surname, First name – One line				
Report Group Name	Kloes Private Clinic				
IFC Document Type	IFC				
Default Document Type					
Holding Bay Document Type					
Preadmit Document Type	Admission Form				
OEC Document Type	OEC				
OEC Type	Both Fund and Medicare				
Raise Ticket Email					
Raise Ticket Location					
Alert when making an appointment if money outstanding > than	0.00				
Alert when money outstanding is X days outstanding	0				
SSO as Mandatory	<input type="checkbox"/>				

New feature within Patient Lookup

From the **Appointments screen**, when using the **Patient Lookup**, users can now easily view the last 5 clinic and hospital bookings for a patient. To view this information, simply click the grey arrow at the end of the patient's line to expand and view the patient's 5 most recent upcoming/past clinic and hospital bookings.

Patient Lookup X

Patient Other i Search Make Dummy Appointment Create New Patient

Surname	Firstname	MRN	FileNo	Address	DOB	Age
Test	Kloe	301		123 Test Drive DARLING...	23/03/1990	34
Date	Time	App Type	Doctor	Location	Cancelled	
27/02/2025	10:30 AM	GP	Packer, James	Westmead Clinic	-	
30/01/2025	12:00 PM	GP	Packer, James	Westmead Clinic	-	
09/01/2025	11:30 AM	GP	Packer, James	Westmead Clinic	-	
15/10/2024	11:00 AM	test	Packer, James	Westmead Clinic	-	
10/09/2024	09:00 AM	New Patient	Packer, James	Westmead Clinic	-	
Date	Time	Proc Notes	Theatre	Location	Adm#	Cancelled
30/01/2025	09:00 AM	Cataract	Theatre 3	Victorian Hospital	1578	-

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 19/12/2024

Chart Tracking

Our enhanced **Chart Tracking** feature is now even more accessible, with the option added to the **FYDO Favourite Right-Click Menu** on the Appointments Screen.

A screenshot of a patient appointment list. The list shows time slots from 08:00 to 11:00. The 10:00 slot is highlighted with a blue background and contains the name 'BEETHOVEN, Ludwig'. To the left of this slot are a red bell icon and a red circle with a slash. A context menu is open to the right of the 10:00 slot, listing various appointment-related actions. The 'Chart Tracking' option is highlighted with a red box and a red arrow points to it from the bottom right.

Time	Name
08:00	
08:15	
08:30	
08:45	
09:00	
09:00	SQUAREPANTS, Sponge
09:15	PORGY, Georgy
09:30	PEEP, Bo
09:45	LADY, Testing
10:00	BEETHOVEN, Ludwig
10:15	MOZART, Wolfgang
10:30	FUNDED, Self
10:45	
11:00	

Make an Appointment
Edit Appointment
Copy Appointment
Cut Appointment
Paste Appointment
Episodes
Arrived
Unarrived
Excess/Deposit
Admit
Discharge
Theatre
Coding
Inpatient
Certificate
Clinical Indicators
Confirmed
Chart Tracking
Check List
Send SMS
Chart Label
Wristband

New Tokens

We've introduced a couple of new tokens

- Patient Screen Document Alert Field: <<patDocAlert>>
- Patients Last Episode Information: <<patLastEpi>>
- Current Day at Time of Printing e.g. Thursday: <<Datename>>

Testing Tokens List

Wednesday the 18/12/2024 at 13:33

Adm Time	Patient Details
09:00	MOZART, Wolfgang DOB: 27/01/1956 (68) MRN: 217 Document Alert: Chart In Storage Facility Last Episode: 18/12/2024

For more details about available tokens, please refer to our Wiki Manual links below:

[Tokens - General - FYDO Wiki](#)

[Tokens - Patient - FYDO Wiki](#)

[Tokens - Hospital - FYDO Wiki](#)

FYDO Clinic Update - 12/12/2024

Custom View Additions

New fields are now available for display in the **Appointment Screen Custom Views**, including:

- Patient's Age
- Referring Doctor Details (*from the Edit Appointment Screen*)
- Referral Date (*highlighted in █ if expired*)

Consult Room 1	Consult Room 2	SMITH, John		
Time	Name	Age	Referring Doctor	Ref Date
9:00 AM	<u>BROOKS, Bob</u>	62	Ellis, James	01/06/2024
9:30 AM	<u>JONES, Sandra</u>	34	Allen, Jennifer	02/12/2024
10:00 AM				

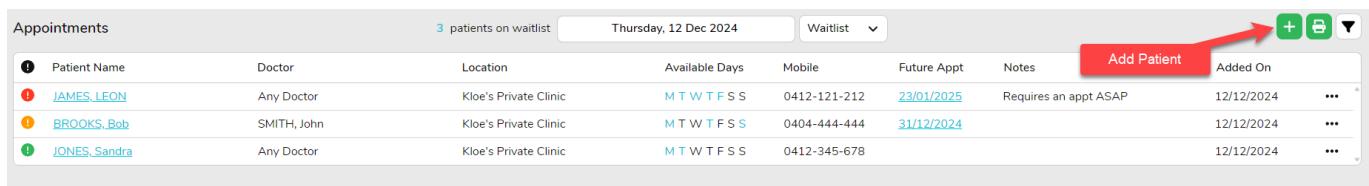
Waitlist Feature

FYDO now includes a **Waitlist** feature that clinics can use to maintain a list of patients waiting for an appointment time.



The screenshot shows the FYDO Appointments Screen. At the top, there is a search bar and a date indicator 'Thursday, 12 December 2024'. Below that, a message says 'NUMBER OF APPOINTMENTS 2 | TOTAL MINUTES 60 of 480 Mins'. There are four tabs at the top right: 'ALL', 'INDIVIDUAL', 'WEEKLY', and 'LIST'. The 'LIST' tab is highlighted with a red box and an arrow pointing to it. Below the tabs is a table with columns: Time, Name, Notes, App. Type, Length, Letter, C, Arrived, and Inv. The table shows two entries: '9:00 AM BROOKS, Bob Consult 30' and '9:30 AM JONES, Sandra Consult 30'. At the bottom left, there are buttons for 'Consult Room 1' and 'Consult Room 2'.

This **Waitlist** can be accessed from the **Appointments Screen**, allowing patients to be added along with details about the type of appointment they require.



The screenshot shows the FYDO Waitlist screen. At the top, it says 'Appointments' and '3 patients on waitlist'. Below that is a date 'Thursday, 12 Dec 2024' and a dropdown 'Waitlist'. On the right, there are buttons for '+', a trash can, and a dropdown arrow. A red box and arrow point to the '+' button. The main table has columns: Patient Name, Doctor, Location, Available Days, Mobile, Future Appt, Notes, and Added On. The table contains three rows: 'JAMES, Leon' (Any Doctor, Kloe's Private Clinic, M T W T F S S, 0412-121-212, 23/01/2025, Requires an appt ASAP, 12/12/2024), 'BROOKS, Bob' (SMITH, John, Kloe's Private Clinic, M T W T F S S, 0404-444-444, 31/12/2024, 12/12/2024), and 'JONES, Sandra' (Any Doctor, Kloe's Private Clinic, M T W T F S S, 0412-345-678, 12/12/2024).

Details that can be logged include:

- **Priority Level** of their appointment
- **Preferred Doctor**
- **Available Days** the patient can attend
- Whether the patient already has a **Future Appointment** booked
- Any **Notes** relating to the entry

Add to Waitlist - Sandra Jones Previous: Smith

Location	Kloe's Private Clinic
Priority Level	Low
Doctor	Select Doctor
Available Days	<input type="checkbox"/> M <input type="checkbox"/> T <input type="checkbox"/> W <input type="checkbox"/> T <input type="checkbox"/> F <input type="checkbox"/> S <input type="checkbox"/> S
Future Appointment	Select Future Appointment
Notes	<input type="text"/>

Cancel Add Waitlist

New Practice Fields

New fields have been added to **Practices**:

- Mailing Address
- Mailing Suburb

SETTINGS > PRACTICES > 2 - HAPPY MEDICAL CENTRE

Practice Details			
Number	2		
Practice Name	Happy Medical Centre		
Address Line 1	66 Happy Lane		
Address Line 2	123		
Suburb	BUNBURY	SA	5266
Mailing Address	PO BOX 123		
Mailing Suburb	BUNBURY	SA	5266

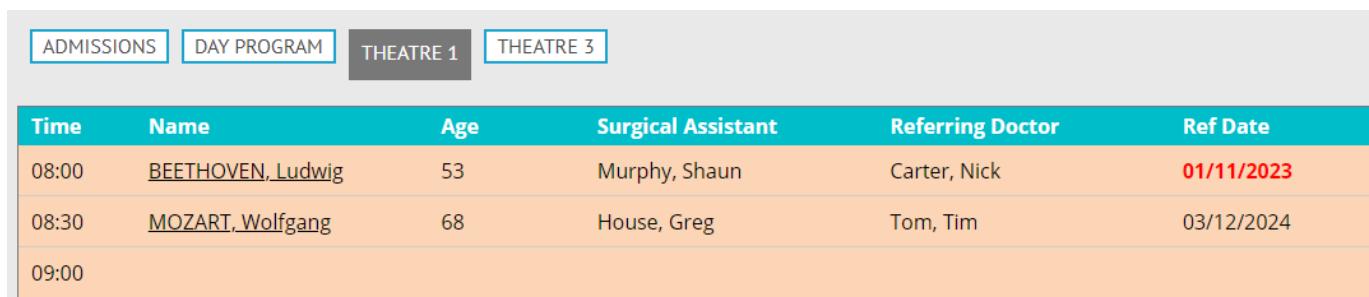
For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 12/12/2024

Custom View Additions

New fields are now available for display in the **Appointment Screen Custom Views**, including:

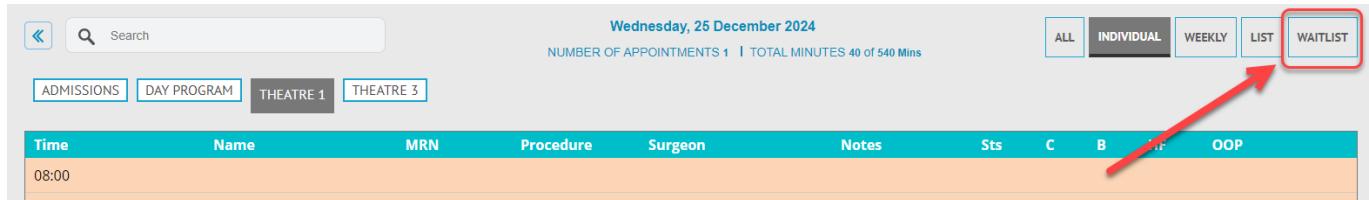
- Patients Age
- Surgical Assistant
- Referring Doctor Details (*from the Edit Appointment Screen*)
- Referral Date (*highlighted in ■ if expired*)



Time	Name	Age	Surgical Assistant	Referring Doctor	Ref Date
08:00	BEETHOVEN, Ludwig	53	Murphy, Shaun	Carter, Nick	01/11/2023
08:30	MOZART, Wolfgang	68	House, Greg	Tom, Tim	03/12/2024
09:00					

Waitlist Feature

FYDO now includes a **Waitlist** feature that facilities can use to maintain a list of patients waiting for an appointment time. This feature is particularly beneficial for clinics using FYDO but is also accessible for hospitals too!



Time	Name	MRN	Procedure	Surgeon	Notes	Sts	C	B	OOP
08:00									

This **Waitlist** can be accessed from the **Appointments Screen**, allowing patients to be added along with details about the type of appointment they require.



Appointments 5 patients on waitlist Wednesday, 11 Dec 2024 Waitlist ▼

Patient Name	Doctor	Location	Available Days	Mobile	Future Appt	Notes	Add Patient	Added On
SWAGGER_Bob Lee	Any Doctor	Shaes Private Hospital	M T W T F S S	0477-777-777				09/12/2024
MIDDLETON_Catherine	EYES, Bright	Shaes Private Hospital	M T W T F S S	0400-444-000				09/12/2024
MOZART_Wolfgang	HAB, Rea	Shaes Private Hospital	M T W T F S S	0414-141-414				11/12/2024
DEAN_James	PIERCE, Hawkeye	Shaes Private Hospital	M T W T F S S	0499-999-999				09/12/2024
BEETHOVEN_Ludwig	Any Doctor	Shaes Private Hospital	M T W T F S S	0499-999-999	25/12/2024	Tests Needed		11/12/2024

Details that can be logged include:

- **Priority Level** of their appointment

- **Preferred Doctor**

- **Available Days** the patient can attend

- Whether the patient already has a **Future Appointment** booked

- Any **Notes** relating to the entry

haes Private Hospital M T W T F S S 0499-999-99

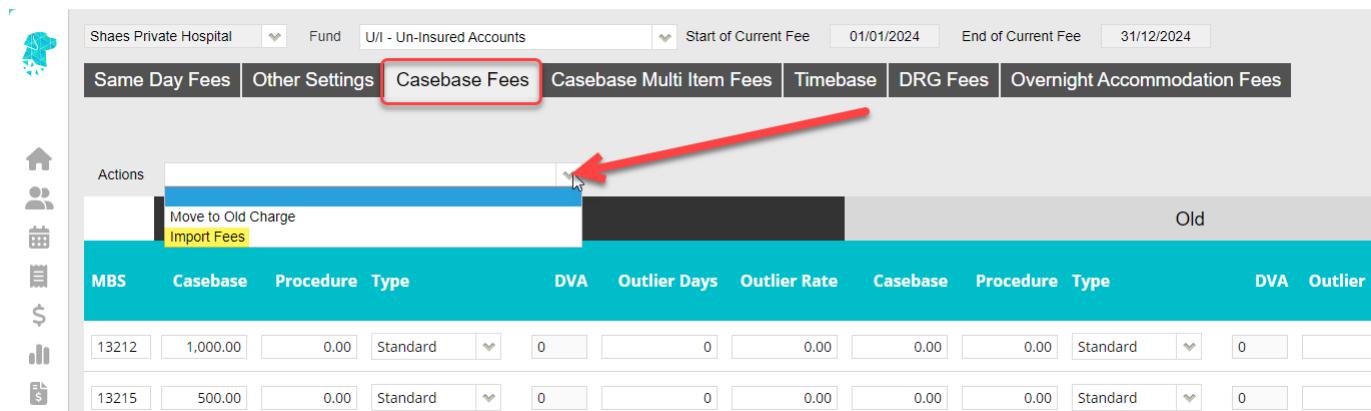
Add to Waitlist - Doris Day

Location	Shaes Private Hospital
Priority Level	Low
Doctor	Select Doctor
Available Days	M T W T F S S
Future Appointment	Select Future Appointment
Notes	

Cancel Add Waitlist

Casebase Fees Import

Casebase Fees can now be imported directly from an **Excel Spreadsheet**. This fantastic time-saving feature simplifies the process of importing large, Casebase health fund contracts.



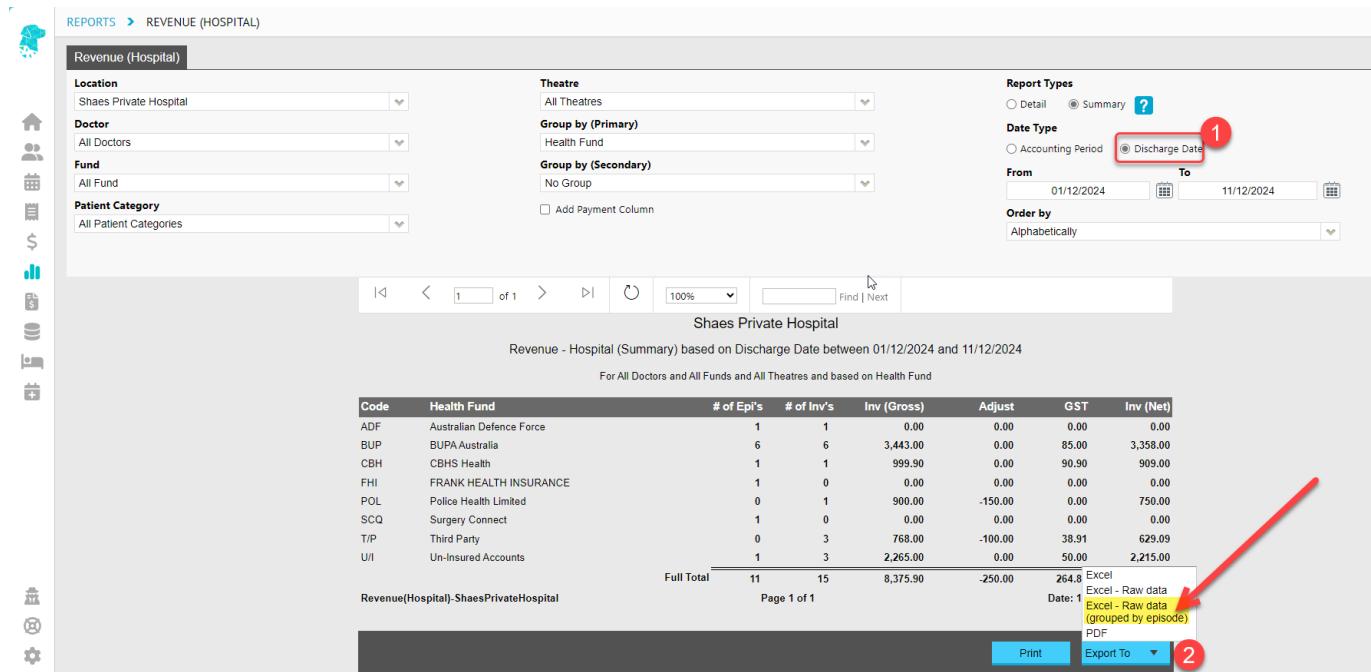
The screenshot shows the 'Casebase Fees' tab selected in the top navigation bar. A red arrow points to the 'Import Fees' button in the 'Actions' dropdown menu.

Revenue Report

A new **Excel - Raw Data** option is now available for the **Revenue Report**, enabling users to export revenue information **Grouped by Episode**.

This export mirrors the standard Raw Data Extract but consolidates episodes with multiple invoices into a single line, displaying revenue at an episodic level.

Please note: this option is only available when the report is generated by **Discharge Date**.



The screenshot shows the 'Revenue (Hospital)' report page. The 'Report Types' section has 'Discharge Date' selected (1). The 'Export To' dropdown shows 'Excel - Raw data (grouped by episode)' highlighted (2).

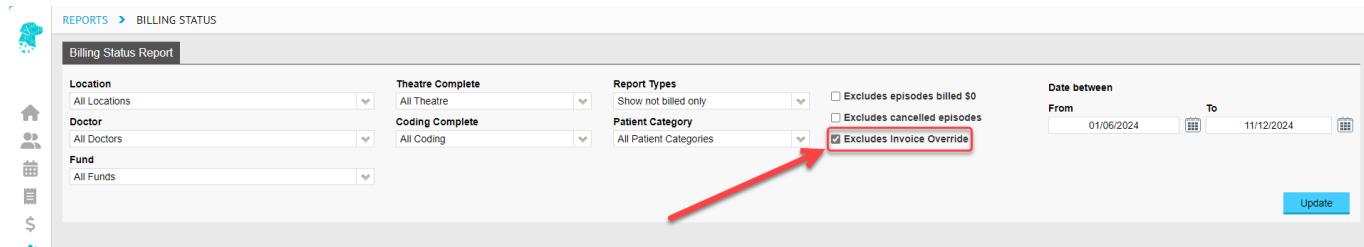
New Invoice Override Feature - [REDACTED]

Building on Phase 1 of this feature release in [FYDO Hospital Update - 14/11/2024 - FYDO Wiki](#), the

Invoice Override function now impacts the Billing Status > Show Not Billed Only Report.

Facilities that are unable to raise an invoice for certain episodes can now use the Invoice Override feature to exclude these episodes from the Show Not Billed Only report. For instructions on how to apply the Invoice Override function, please refer to the newsletter linked above.

Episodes marked with Invoice Override will be excluded from the **Billing Status > Show Not Billed Only** Report by default. However, these episodes can still be viewed by unticking the **Excludes Invoice Override** checkbox.

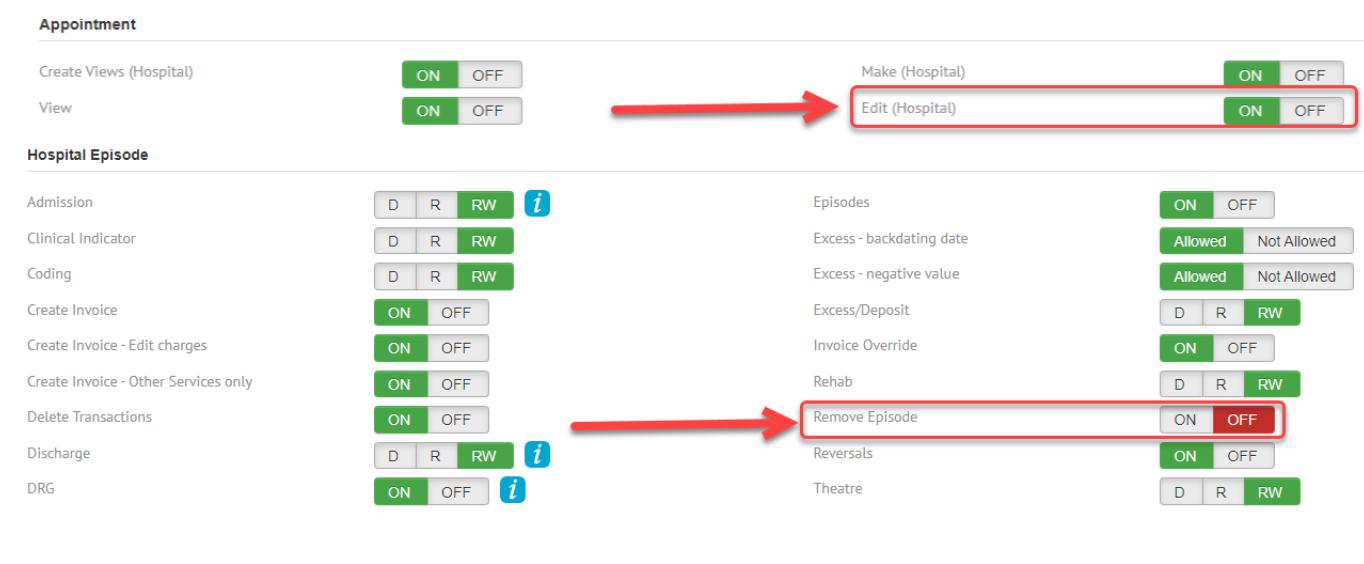


User Group Access Levels

User Group settings have been revised to improve usability and workflow. The following access levels have been updated:

- **Appointments > Edit (Hospital)** – Grants permission to edit hospital appointments
- **Hospital Episode > Remove Episode** – Grants permission to remove/delete episodes

Please ensure that these user groups are correctly set up for your facilities requirements.



FYDO Hospital Update - 05/12/2024

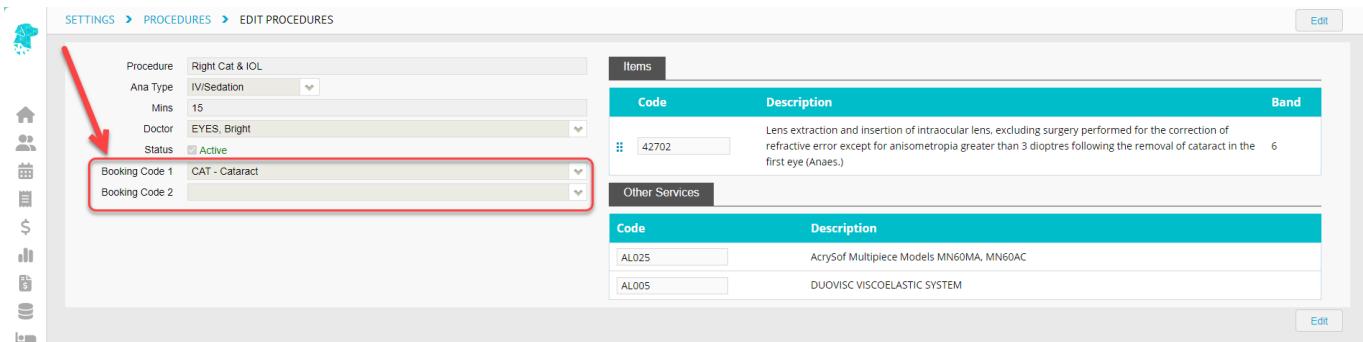
Procedures / Proc Notes Defaults

The ability to default a range of fields based on the **Proc Notes** when entering bookings has become a favourite FYDO feature, saving time and improving accuracy by significantly minimising data entry. We're continually enhancing this functionality to boost efficiency, and this week we're excited to introduce another valuable update!

Facilities can now set default values for the **Booking Code 1** and **Booking Code 2** fields via **Settings > Procedures**.

Additionally, don't forget about the recently added functionality that allows **Doctors** to be assigned to specific Procedures. Leveraging this feature helps streamline the **Proc Notes** field for each doctor, reducing irrelevant entries and minimising the risk of assigning incorrect procedures.

If you'd like assistance setting this up for your facility, our friendly team is here to help. Don't hesitate to reach out!



The screenshot shows the 'Edit Procedures' screen in the FYDO software. On the left, there's a vertical sidebar with icons for Home, People, Calendars, and Reports. The main area has a breadcrumb navigation: SETTINGS > PROCEDURES > EDIT PROCEDURES. On the left, there are input fields for Procedure (Right Cat & IOL), Ana Type (IV/Sedation), Mins (15), Doctor (EYES, Bright), and Status (Active). Below these are two dropdown menus: 'Booking Code 1' (set to CAT - Cataract) and 'Booking Code 2'. A red arrow points to the 'Booking Code 1' dropdown, and a red box highlights both dropdowns. To the right, there are two tables: 'Items' and 'Other Services'. The 'Items' table has one row with Code 42702 and Description 'Lens extraction and insertion of intraocular lens, excluding surgery performed for the correction of refractive error except for anisometropia greater than 3 dioptres following the removal of cataract in the first eye (Anaes.)'. The 'Other Services' table has two rows: AL025 (AcrySof Multipiece Models MN60MA, MN60AC) and AL005 (DUOVISC VISCOELASTIC SYSTEM). An 'Edit' button is located in the top right corner of the main content area.