

[FYDO Clinic Update - 10/10/2024](#)

Concession Card - OPV

The issue with verifying patient Concession Cards on the patient screen has been resolved.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Hospital Update - 10/10/2024](#)

Coding Screen

We are excited to introduce a new '**Save and Continue**' button on the Coding Screen, enabling users to save their progress while remaining in edit mode.

The screenshot displays the FYDO Coding Screen interface. At the top, there is a teal header bar with the label 'Indicator' and an 'Action' column containing a red 'X' icon. Below this is a dropdown menu. The main area features a light gray background with a teal header bar containing 'Surgeon/Dr', 'Date', 'Location', and 'Action'. Below this header are input fields for 'Surgeon/Dr', 'Date', and 'Location', each with a dropdown arrow. A red arrow points to a green 'Save & Continue' button, which is highlighted with a red box. To the right of this button are 'Save' and 'Cancel' buttons. At the bottom, there are fields for 'MDC', 'Date Grouped', and 'DRG Version' (with a 'Select' dropdown), and a 'Clear Grouper' button.

APIs and Webhooks

Changes have been made to the Patient and Episode, Webhooks APIs and to include Patient Pronouns and Previous Names. Episode Webhooks and APIs now include the Arrived and Ready for pick up times.

Bug Fixes

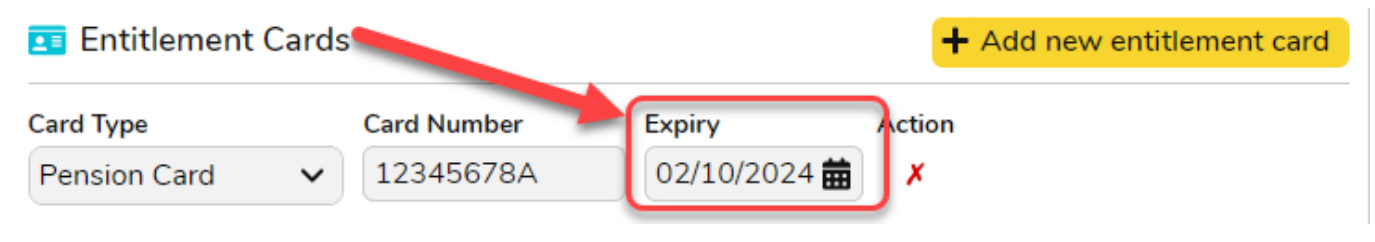
- The issue with dragging and dropping appointments to the same time slot has been resolved.

- The issue with verifying patient Concession Cards on the patient screen has been resolved.

[FYDO Clinic Update - 03/10/2024](#)

Entitlement Card Expiry Date

The **Expiry Date Field** for the **Entitlement Cards** has been updated to follow the DD/MM/YYYY format, in line with current requirements. For expiry dates that are still shown as MM/YYYY, users will need to enter the last day of the expiry month.



The screenshot shows the 'Entitlement Cards' section with a yellow button '+ Add new entitlement card'. Below is a table with columns: Card Type, Card Number, Expiry, and Action. The 'Card Type' is 'Pension Card'. The 'Card Number' is '12345678A'. The 'Expiry' field is highlighted with a red box and a red arrow pointing to it from the 'Entitlement Cards' header. The 'Expiry' field contains '02/10/2024' with a calendar icon. The 'Action' column has a red 'X' icon.

Card Type	Card Number	Expiry	Action
Pension Card	12345678A	02/10/2024	X

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

[FYDO Hospital Update - 03/10/2024](#)

Billing Status - Show Not Billed Only Report

The **Billing Status Report** now offers even MORE useful options in the Right-Click Menu with the addition of the **Edit Appointment**, **Admission** and **Discharge Screens**.

These new options will be especially helpful for our rehabilitation and mental health hospitals.

REPORTS > BILLING STATUS

Billing Status Report

Location
All Locations

Theatre Complete
All Theatre

Report Types
Show not billed only

Doctor
All Doctors

Coding Complete
All Coding

Patient Category
All Patient Categories

Fund
All Funds

Patient Name ↓	MRN ↓	Adm Date ↓	Dis Date ↓	Fund ↓	Surgeon ↓	Theatre Complete
DEAN, James	102	18/09/2024	10/09/2024	BUP	Connors, Curtis	Y
DVA, DVA	139	18/09/2024	18/09/2024	DVA	Murphy, Shaun	Y
KNIGHT, Kathy	122	18/09/2024	18/09/2024	MPL	Murphy, Shaun	Y
MOUSE, Mickey	132	18/09/2024	18/09/2024	BUP	House, Greg	Y
SMITH, John	113	18/09/2024	18/09/2024	TFS	House, Greg	Y
SWAGGER, Bob Lee	163	18/09/2024	18/09/2024	AHM	Pierce, Hawkeye	

Edit Appointment
Admission
Discharge
Coding
Create Invoice
Episodes
Patient
Theatre
Documents
Certificate

Arrears Report Improvements

The **Arrears Report** now separates **Workers Compensation** and **Third-Party** episodes based on the responsible party for billing. This new layout will assist in outstanding debt recovery, enabling users to quickly identify who is responsible for the account.

Shaes Private Hospital												
Arrears (Hospital) Detail as at 02/10/2024												
For All Locations and Multiple Funds and All Doctors and All Debt												
Patient Name	MRN	DOS	Doctor	Inv Num	Inv Date	Balance Outstanding	Current	30 Days	45 days	60 days	90 Days	120+ Days
T/P - Third Party - The Best Insurance Company												
STEWART, Alfred	110	11/03/2024	BLACK, Jack	227	11/03/2024	1,350.00	0.00	0.00	0.00	0.00	0.00	1,350.00
SWAGGER, Bob Lee	163	03/09/2024	BLACK, Jack	363	03/09/2024	1,200.00	1,200.00	0.00	0.00	0.00	0.00	0.00
						2,550.00	1,200.00	0.00	0.00	0.00	0.00	1,350.00
T/P - Third Party - Insurance Company												
WHITE, Snow	147	03/09/2024	MURPHY, Shaun	364	03/09/2024	1,000.00	1,000.00	0.00	0.00	0.00	0.00	0.00
						1,000.00	1,000.00	0.00	0.00	0.00	0.00	0.00
W/C - Workers Compensation - Workplace												
DAY, Doris	103	13/05/2024	CONNORS, Curtis	254	13/05/2024	5,700.00	0.00	0.00	0.00	0.00	0.00	5,700.00
MOUSE, Mickey	132	15/05/2024	MURPHY, Shaun	365	15/05/2024	2,150.00	0.00	0.00	0.00	0.00	0.00	2,150.00
						7,850.00	0.00	0.00	0.00	0.00	0.00	7,850.00
W/C - Workers Compensation - Insurers Are Us												
DAY, Doris	103	20/05/2024	CONNORS, Curtis	256	20/05/2024	11,583.00	0.00	0.00	0.00	0.00	0.00	11,583.00
						11,583.00	0.00	0.00	0.00	0.00	0.00	11,583.00
						22,983.00	2,200.00	0.00	0.00	0.00	0.00	20,783.00

Appointments Report Improvements

A new filter has been added to the **Appointments Report**, allowing episodes to be filtered according to the **Status of the Episode**. This enables users to obtain data on **Booked** appointments, **Admitted** episodes, and more.

REPORTS > APPOINTMENTS REPORT

Appointments Report

Location
All Locations

Doctor
All Doctors

Theatre
All Theatres

Appointment Type
All Appointments

Status of the Episode
All episodes
Booked
Admitted
Discharged

Health Fund
All Funds

Patient Category
All Patient Categories

Booking Code 1
All Booking Codes 1

Booking Code 2
All Booking Codes 2

Report Type
Summary

From 01/10/2024 **To** 02/10/2024

Cancelled
All Cancelled

☒ Exclude all cancelled appointments

Group By (Primary)
Doctor / Room

Group By (Secondary)
No Group

Order By
Alphabetically

Update

Clinical Indicators Report Improvements

The **Clinical Indicators Report** now has a **Health Fund filter** and displays the Health Fund for each episode in the report.

REPORTS > CLINICAL INDICATORS

Clinical Indicators

Location
Shaes Private Hospital

Doctor
All Doctors

Theatre
All Theatres

Fund
All Fund

Report Types
Detail – opposite to default

Based On
☐ Admission Date ☒ Discharge Date

From 26/09/2024 **To** 02/10/2024

Order by
Alphabetically

Update

1 of 1

100%

Find | Next

Shaes Private Hospital

Clinical Indicators (Detail) based on Discharges between 26/09/2024 and 02/10/2024

Indicators opposite to default

For Shaes Private Hospital and All Doctors and All Theatres and All Fund

MRN	Patient Name	Adm Date	Dis Date	Theatre	Fund	Doctor
Inadequate Bowel Prep						
Opposite						
104	JACKSON, Michael	30/09/2024	30/09/2024	Theatre 1	BUP	HOUSE, Greg
132	MOUSE, Mickey	02/10/2024	02/10/2024	Theatre 3	BUP	HOUSE, Greg
						Sub Total 2 episodes
Post Operative Nausea & Vomiting						
Opposite						
142	GUY, New	30/09/2024	30/09/2024	Theatre 1	MPL	HOUSE, Greg
						Sub Total 1 episodes

Coding Audit Log

A new **Audit Log** has been added to track the **initial coding** of an episode. All existing audits for edits to the coding screen and episode grouping remain unchanged.

[Back to Appointments](#) / 163 - SWAGGER, Bob Lee (16/04/1986 - 38)

Patient Details Appointments Recalls Accounts Episodes Communication Chart Tracking D

No.	Adm #	Adm. Date	Dis. Date	Status	Nights	Procedure
8	635	02/10/2024	02/10/2024	Discharged	D/O	Left Knee Arthroscopy
6	631	03/09/2024	03/09/2024	Discharged	D/O	Gastroscopy

Invoice for Admission: 635 | Admission Date: 02/10/2024

Inv #	To	DOS From	Acc Period	T	Code	Description
No invoice						

Episode Notes Edit

Audit

Grouped run - I18B Vr 9.0 by Shae Darr (Altura) 02/10/2024 3:07 PM

Coded by Shae Darr (Altura) 02/10/2024 3:06 PM

Discharged by Shae Darr (Altura) 02/10/2024 3:06 PM

Items Improvements

Users can now easily identify **Type B** and **Type C** procedures from the **Settings > Items** with an additional column for **Day Type**. A new filter has also been introduced, allowing users to select and display items based on their **Patient Class Same Day Classification**.

SETTINGS > ITEMS

Add all MBS codes C All Category All Group All Sub Group All Rules ☐ Show Inactive Search Add Item Export To

Item	Description	Category	Group	Sub Group	National Band	State Band	Day type	Rule	Status
11000	Electroencephalography, not being a service (a) associated with a service to ...	Category 2	D1	1	1A	1A	C	No rule	Active
11003	Brain stem evoked response audiometry (Anaes.)	Category 2	D1	1	1A	1A	C	No rule	Active
14100	Laser photocoagulation using laser radiation in the treatment of vascular ab...	Category 3	T1	12	1A	1A	C	No rule	Active
14106	Laser photocoagulation using laser radiation in the treatment of vascular m...	Category 3	T1	12	1A	1A	C	No rule	Active
14115	Laser photocoagulation using laser radiation in the treatment of vascular m...	Category 3	T1	12	2	2	C	No rule	Active

Entitlement Card Expiry Date

The **Expiry Date Field** for the **Entitlement Cards** has been updated to follow the DD/MM/YYYY format, in line with current requirements. For expiry dates that are still shown as MM/YYYY, users will need to enter the last day of the expiry month.

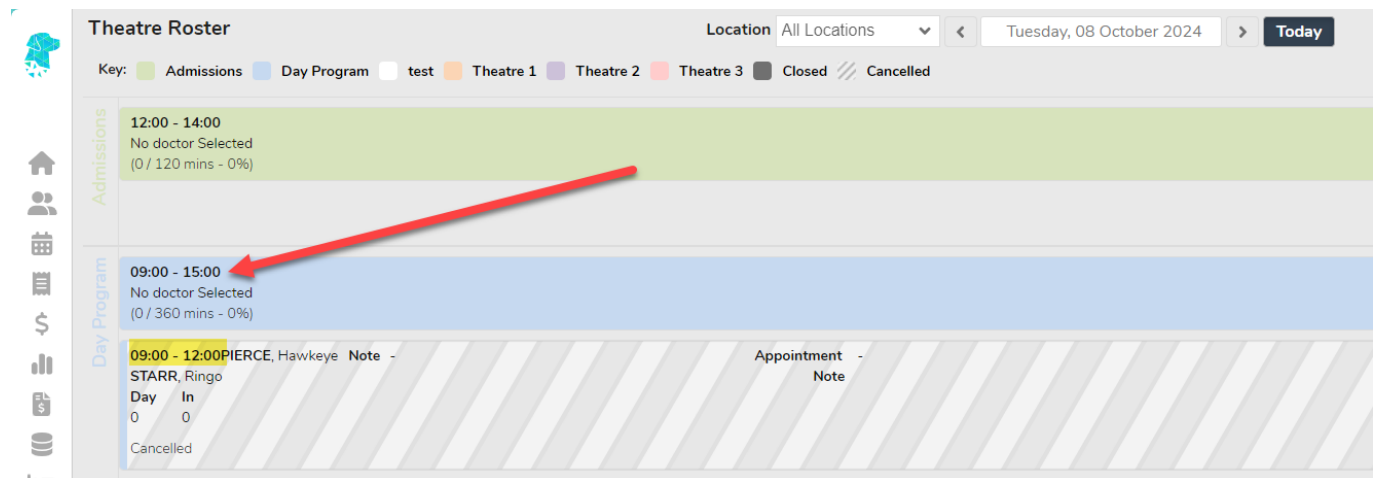
Entitlement Cards + Add new entitlement card

Card Type Card Number Expiry Action

Pension Card ▼ 12345678A 02/10/2024 📅 ✖

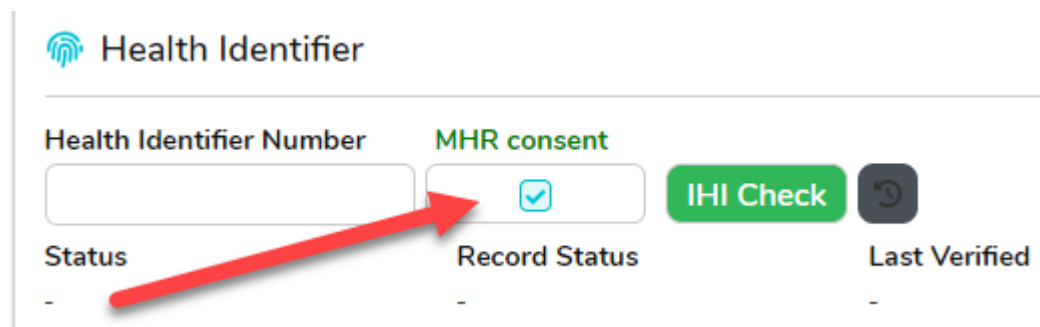
Cancelled Theatre Roster Improvements

Users can now **cancel** a **Theatre Roster**, due to surgeons leave etc., and can **book another surgeon** in the same theatre for the same time slot.



My Health Record (MHR) Consent

My Health Record consent can now be obtained from patients on Preadmit, and this information can be automatically populated into the FYDO Patient Screen. If you'd like more information about adding the MHR Consent question to your hospital's Preadmit Form, please contact our friendly staff.



New API

There is a **New API** available that provides Other Services information.

Bug Fix

The issue that some users experienced when allocating patient beds has now been resolved.

[FYDO Hospital Update - 26/09/2024](#)

Revenue Report Improvements

Additional information has been added to the **Revenue Report Detail & Excel - Raw Data Export** to display both **Adjustments** and the **Invoice (Net)** amount.

Shaes Private Hospital

Revenue - Hospital (Detail) based on Accounting Period between 01/09/2024 and 25/09/2024

For All Doctors and All Funds and All Theatres and based on Health Fund

Code	Health Fund	# of Inv's	Days	Inv (Gross)	Adjust	Inv (Net)	Accom	Theatre	DRG	Case	OS1	OS2	OS3	OS4	OS5	OS6
AHM	Australian Health Management Group Limited	1	2	1,044.00	0.00	1,034.00	600.00	444.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
AUH	Australian Unity	1	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
BUP	BUPA Australia	3	5	2,406.00	0.00	2,406.00	1,050.00	950.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	406.00
DVA	Department of Veterans' Affairs	0	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MPL	Medibank Private Limited	1	5	1,100.00	0.00	1,100.00	500.00	600.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
POL	Police Health Limited	1	2	1,527.00	0.00	1,527.00	500.00	500.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	527.00
TFS	Transport Health Pty Ltd	0	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
UII	Un-Insured Accounts	1	0	252.00	0.00	252.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	252.00
Full Total		8	17	6,329.00	0.00	6,319.00	2,650.00	2,494.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1,185.00

Revenue(Hospital)-ShaesPrivateHospital

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Date: 25/09/2024 12:53 PM

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y
LocId	LocName	MRN	FileNum	EpiNum	InvNum	AccountIn	DateSent	Surname	First name	Admission Date	Discharge Date	InvSurgeon	InvFund	InvFundId	InvoicedGross	Adjustment	InvoiceNet	Payment	Accom Ch	Accom GS	Theatre C	Theatre G	DRG	ChargD
1	1 Shaes Priv 102			67	324	09/09/202		Dean	James	12/08/2024	10/09/2024	Connors, Curtis	9 BUP	51	0	0	0	-1800	0	0	0	0	0	0
2	1 Shaes Priv 102			67	327	11/09/202		Dean	James	12/08/2024	10/09/2024	Connors, Curtis	9 BUP	51	0	0	0	-500	0	0	0	0	0	0
3	1 Shaes Priv 102			67	324	11/09/202		Dean	James	12/08/2024	10/09/2024	Connors, Curtis	9 BUP	51	0	0	0	-5000	0	0	0	0	0	0
4	1 Shaes Priv 114			28	321	02/09/202		Squarepants	Spongebob	12/08/2024	12/08/2024	Connors, Curtis	9 BUP	56	877	0	877	-900	600	0	200	0	0	0
5	1 Shaes Priv 114			28	326	02/09/202		Squarepants	Spongebob	12/08/2024	12/08/2024	Connors, Curtis	9 U/I	51	252	0	252	-200	0	0	0	0	0	0

Program Numbers Enhancement

Enhancements have been made for Same Day Rehabilitation and Mental Health Programs to streamline the billing process. FYDO now supports assigning different Item Codes to specific days within the same Program Numbers cycle. Similar to our Overnight Accommodation step-down fields, facilities can now assign a unique Item Code to particular days in the Program Numbers sequence.

SETTINGS > PROGRAM NUMBERS > ADD PROGRAM NUMBER

Fund

Program Number

Description

Accommodation Type

Days

1

2

+

-

Item Code

Search for a MBS

Days

3

4

+

-

Item Code

Search for a MBS

Days

5

6

+

-

Item Code

Search for a MBS

Days

7

999

Item Code

Search for a MBS

Status

☒ Active

The next piece in this enhancement involves moving the **Program Status** field from the Admission Screen to a more convenient spot on the **Edit Appointment screen**. This field is essential for rehabilitation and mental health admissions, allowing appointments to be flagged as **Start**, **Continuation** or **End** - depending on the patient's stage in their treatment cycle.

The **Start Date** field enables users to assign the first admission in the cycle, ensuring that all subsequent admissions are automatically and accurately assigned the correct Program Status.

APPOINTMENTS > EDIT APPOINTMENT (132- MOUSE, MICKEY)

Booking Details

Location: Shaes Private Hospital

Theatre/List: Theatre 3 Roster: Select Roster

Dr/Surgeon: HOUSE, Dr Greg

Surgical Assistant: Select Surgical Assistant

Other Surgical Assistant: Select Other Surgical Assistant

Anaesthetist: MCCARTNEY, Dr Paul

Anaesthetic (Primary): IV/Sedation Anaesthetic: None

Apmt Date: 15/10/2024 Time: 09:30 Adm #: 605

Appointment Type: Special Mins: 30

Proc Notes: Colonoscopy & Gastroscopy

Other Notes:
 B I U A

☐ OEC Received ☐ OEC Checked ☐ Pre-Admission Contacted ☐ IFC Completed

☐ Admission Form Received ☐ Chart Ready ☐ Consent Received ☐ Post-Discharge Contacted

Patient Category: Day Only Start at Day: 1 Discharge: 0

Accom Type: Accom - Medical Room Type: Private

Provisional DRG: ? Program Status: End Start: 12 - 25/09/2024

Bed Notes:

The next phase of this development will be to link this all together to automate billing for these admissions.

Webhooks

The patients **current allocated bed** can now be obtained from the **Episode Webhooks**.

Bug Fix

The Monthly Reset function for **Cancer Registry Data Extracts** has now been fixed.

FYDO Hospital Update - 19/09/2024

Deleted Transaction Enhancements

Transactions that have been deleted after being cleared in the **End of Day Banking Report** will now be listed separately when running the **Reports > End of Day Banking** for ease of identification.

Shaes Private Hospital					
End of Day Banking for 18/09/2024 03:51:34 PM					
for Shaes Private Hospital					
Account Name Shaes Private Hospital BSB 012-345 Account # 0123456					
Bank ANZ Bank Address Sunshine Acres					
Drawer	Reference Number	Bank	Tran Date	Amount	Audit User
EFTPOS					
Dean, James			13/09/2024	200.00	13/09/2024 06:59 AM by Shae Darr (Altura)
Peep, Bo			13/09/2024	500.00	13/09/2024 06:59 AM by Shae Darr (Altura)
Porgy, Georgy			13/09/2024	300.00	13/09/2024 06:59 AM by Shae Darr (Altura)
Squarepants, Spongebob			17/09/2024	300.00	17/09/2024 06:46 AM by Shae Darr (Altura)
EFTPOS Total				1,300.00	
Full Total				1,300.00	
Deleted Transactions					
Drawer	Reference Number	Bank	Tran Date	Amount	Audit User
Cash					
Swagger, Bob Lee			18/09/2024	400.00	18/09/2024 03:52 PM by Shae Darr (Altura)
Cash Total				400.00	
Full Total				400.00	
End of Day Banking-ShaesPrivateHospital		Page 1 of 1		Date: 18/09/2024 3:52 PM	

A new column has been added to the **Deleted Transactions > Excel - Raw Data Report**, showing the time and date the deleted transaction was cleared in the End of Day Banking.

C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Patient Name	MRN	Inv#	T	Description	Service Date	Tran Date	Amount	FundId	Fund	DocId	Doctor	Deleted	Deleted By	Theatre	TheatreName	EndOfDayBanking
DEAN, James	102	323	D	Voided on 09/09/2024	12/08/2024	09/09/2024	-400	56	BUPA Australia	9	CONNORS, Curtis	09/09/2024	Shae Darr (Altura)	16	Theatre 3	09/09/2024 17:07:50
LADY, Testing	154	336	D	Voided on 16/09/2024	16/09/2024	16/09/2024	-200	72	Australian Defence Force	1	MURPHY, Shaun	16/09/2024	Shae Darr (Altura)	16	Theatre 3	16/09/2024 17:51:56
SAYS, Simon	133	149	J	Voided on 10/09/2024	04/10/2023	26/08/2024	1000	24	HCF of Australia Limited	7	HOUSE, Greg	10/09/2024	Shae Darr (Altura)	1	Theatre 4	
SMITH, John	113	335	D	Voided on 16/09/2024	16/09/2024	16/09/2024	-90	51	Un-Insured Accounts	11	BLACK, Jack	16/09/2024	Shae Darr (Altura)	16	Theatre 3	16/09/2024 17:51:56
SQUAREPANTS, Spongebob	114	322	D	Voided on 09/09/2024	12/08/2024	09/09/2024	-50	51	Un-Insured Accounts	9	CONNORS, Curtis	09/09/2024	Shae Darr (Altura)	16	Theatre 3	09/09/2024 17:07:50
SWAGGER, Bob Lee	163	343	D	Voided on 18/09/2024	18/09/2024	18/09/2024	-400	4	Australian Health Manager	11	BLACK, Jack	18/09/2024	Shae Darr (Altura)	16	Theatre 3	18/09/2024 15:51:34
WHITE, Snow	147	236	O	Voided on 11/09/2024	09/05/2024	09/05/2024	35	51	Un-Insured Accounts	7	HOUSE, Greg	11/09/2024	Shae Darr (Altura)			

Other Services Revenue Report

Our new feature, which allows users to run the Episode Stats Report by **Health Fund (Group)**, has now been extended to our **Other Services Revenue Report!**

Users can now run this report for the entire **Head of Fund Group** (by select the Head of Group Fund from ABOVE the line) or continue to run it for an **Individual Health Fund** (by selecting the individual fund from BELOW the line)

For single-location databases, this option will be available when the report is opened. However, multi-location databases will need to select the desired **Location** first to enable this feature in the Fund dropdown.

REPORTS > OTHER SERVICES REVENUE

Other Services Revenue

Location

Shaes Private Hospital

Doctor

All Doctors

Type

All Types

Other Service

Search for a Other Service

☐ Select All

Fund

☐ HCF of Australia Limited (Group)

HCF

24

☐ Medibank Private Limited (Group)

Medibank

22

☐ NIB Health Funds Limited (Group)

NIB

38

☐ ACA Health Benefits Fund

ACA

1

☐ Australian Defence Force

ADF

72

☐ Allianz Global Assistance

Allianz

64

Group by

No Grouping

Date Type

Accounting Period

18/09/2024

Order by

Health Fund Groups

Individual Health Funds

Update

Linking Sex, Gender & Title Fields

Currently, the Sex, Gender & Title fields are linked to auto-populate based on the data entered into one of the fields. This feature saves time during data entry by reducing the amount of information users need to input, while still allowing for manual adjustments if necessary.

163 - SWAGGER, Bob Lee (16/04/1986 - 38)

Patient Details

Title: Mr, Pronouns: He/Him/His, File Number: , External ID:

First Name: Bob Lee, Middle Name: , Last Name: SWAGGER, Previous Name: , Preferred Name: , Date of Birth: 16/04/1986, DOB Estimate:

Sex: Male, Gender: Man, or boy, or male

Address: 1000 Rifle Range Road, Suburb: RIFLE RANGE, State: QLD, Postcode: 4311

However, a new feature has been added to **Settings > Field Defaults** that allows facilities preferring staff to enter each piece of information separately for accuracy to disable the linking of these fields and choose **Gender Not Linked to Sex**.



SETTINGS > FIELD DEFAULTS

Patient Screen Defaults

Indigenous Status: Neither Aboriginal or Torres Strait Islander, Country of Birth: Australia, Marital Status: Married (including de facto), Language at Home: English, Gender: Linked to Sex

Coding Screen Improvements

Users are now able to view the Proc Notes from the coding screen with our convenient new hover.

APPOINTMENTS > CODING SCREEN

MRN 163 - SWAGGER, Bob Lee, DOB (16/04/1986 - 38), Sex Male, FileNo, Fund AHM, Location Shaes Private Hospital (QLD)

Admission No. 563, Admission Date/Time 18/09/2024 06:00, Discharge Date/Time 18/09/2024 16:00, Dr/Surgeon PIERCE,Hawkeye, Anaesthetist LENNON,John

Diagnosis: S (Altura), Copy Previous Coding, Select Episode

Show Proc Notes: Left Knee Arthroscopy

#	Type	Code	Description	Indicator	Action
1	P - Principal Diagnosis				

Processing IHC Fund Responses Amendments

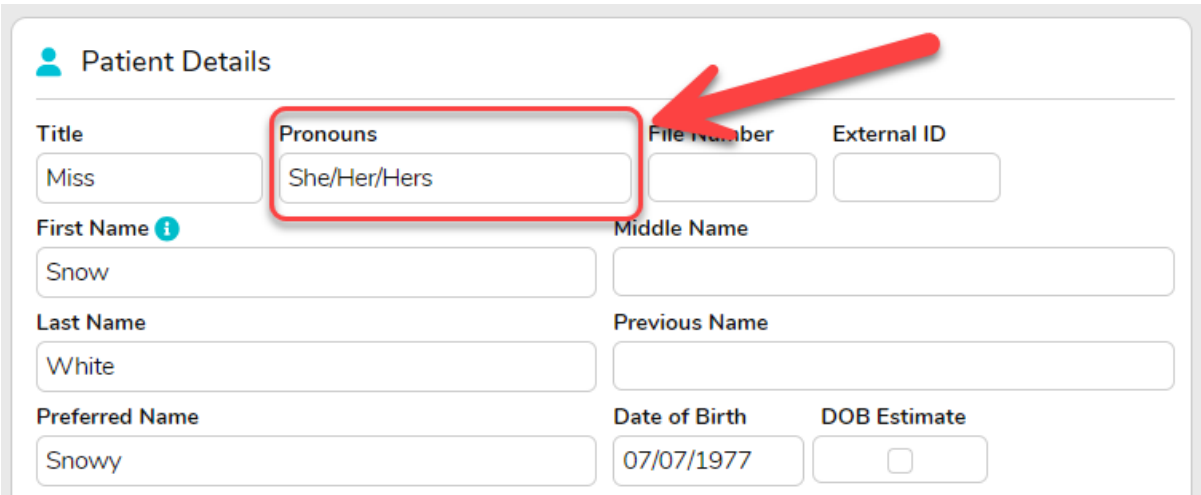
Previously in FYDO, when receiving Processing Reports from the health funds, any claim returned

with an approved amount of \$0 was automatically marked as Rejected. However, due to the frequent manual reassessment by funds such as Medibank Private, we have updated this logic to now display only the assessment provided by the fund.

FYDO Clinic Update - 12/09/2024

Pronouns Field

FYDO now includes a new field on the **Patient Screen** for recording **Pronouns**. This field offers 3 main options in the dropdown menu, while also allowing users to free type and add individual Pronouns.




The screenshot shows the 'Patient Details' form. The 'Pronouns' field is highlighted with a red rectangle, and a red arrow points to it from the right. The form contains the following fields:

Patient Details			
Title	Pronouns	File Number	External ID
Miss	She/Her/Hers		
First Name <i>i</i>	Middle Name		
Snow			
Last Name	Previous Name		
White			
Preferred Name	Date of Birth	DOB Estimate	
Snowy	07/07/1977	<input type="checkbox"/>	

This field also has a token, which allows the information to be populated on Lists, Labels, Quick Forms, etc.
<<patPronoun>>

User Edit Profile

In line with our evolving sleek new look, the **User Edit Profile** page has also received a makeover.



Edit Profile - Shae Darr

[User Details](#) [Change Password](#) [Authentication](#)

User Details

First Name

Shae

Surname

Darr

Email


test@test.com.au

TimeZone

Australia - (UTC+08:00) Perth

Calendar Year

Even small improvements matter! We've reordered the year dropdown to help users more efficiently select the correct year.



Today

<< 🔍 Search

Sep 2024

Mo Tu We Th Fr Sa Su

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30

ADMISSIONS DAY

Time

09:00 09:30 10:00 10:30 11:00 11:30 12:00 12:30 13:00 13:30 14:00

Locations

All Locations

Departments

All Departments

Doctors/Theatres

All Doctors/Theatre

Filter

All Appointments E

Action

Walk Patient

2029 2028 2027 2026 2025 2024 2023 2022 2021 2020 2019 2018 2017 2016 2015 2014 2013 2012 2011 2010

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 12/09/2024

Combined Invoice & HC21

Users can now generate a **single PDF** document that includes the **Invoice, HC21 Right Form** and any other selected **document**, such as the **Signed HC21 Left Form**.

By selecting **Combine HC21 & Inv** from the **Invoice Options** dropdown, hospitals can easily meet the requirements of certain health funds, which mandate that manually submitted claims be in a single PDF file.

147 - WHITE, Snow ~ Snowy (07/07/1977 - 47)

Patient Details Appointments Recalls Accounts **Episodes** Communication Chart Tracking Documents Clinical

Search ? Print Export To v

No.	Adm #	Adm. Date	Dis. Date	Status	Nights	Procedure	Other Notes	Fund	Surgeon	Location
10	531	14/08/2024	14/08/2024	Discharged	D/O	Left Knee Arthroscopy		CBH	BLACK, Jack	Shaes Private Hospital
7	505	29/07/2024	29/07/2024	Discharged	D/O	Left Cat & IOL		AHM	Connors, Curtis	Shaes Private Hospital
4	437	13/05/2024	13/05/2024	Discharged	D/O	ET		AHM	BLACK, Jack	Shaes Private Hospital
3	435	08/05/2024	08/05/2024	Discharged	D/O	Type C		AHM	Murphy, Shaun	Shaes Private Hospital
1	431	07/05/2024	07/05/2024	Discharged	D/O	Left Knee Arthroscopy		AHM	BLACK, Jack	Shaes Private Hospital

Invoice for Admission: 531 | Admission Date: 14/08/2024

Episode Total 1,000.00 Balance Due 1,000.00 ☐ Show Vol. Transactions

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST	T	Audit Date	Shae D
319	CBH	14/08/2024	14/08/2024	A	ACCOM	SameDay Accommodation Fee Band : 3	1	3	\$500.00	0.00	H	14/08/2024 4:48 PM	Shae D
319	CBH	14/08/2024	14/08/2024	T	49536	Knee, repair or reconstruction of, for chronic instability (open o...	-	5	\$500.00	0.00	H	14/08/2024 4:48 PM	Shae D

Invoice Options

- Invoice Options
- Adjust Invoice
- Combined HC21 & Inv**
- Deposit Copy
- HC21 Left
- HC21 Right

The pop-up screen will appear, allowing users to select imported or scanned documents directly from the patient's Documents Screen in FYDO for inclusion in the PDF. This simplifies the process of sending items like **Type C Certificates**.

Adm Date	Invoice No	Billed To	Balance Due
14/08/2024	319	Health Fund	\$500.00

<input type="checkbox"/> Document	Type	Adm Date
<input checked="" type="checkbox"/> Certificate	Document	14/08/2024
<input type="checkbox"/> IFC 2024-09-02	IFC	14/08/2024
<input checked="" type="checkbox"/> HC21 - Signed	Document	14/08/2024

Send Invoice To: Health Fund

Template: Invoice

Message:

Cancel Print Invoice

Pronouns Field

FYDO now includes a new field on the **Patient Screen** for recording **Pronouns**. This field offers 3 main options in the dropdown menu, while also allowing users to free type and add individual Pronouns.

Patient Details

Title: Miss

Pronouns: She/Her/Hers

File Number:

External ID:

First Name: Snow

Middle Name:

Last Name: White

Previous Name:

Preferred Name: Snowy

Date of Birth: 07/07/1977

DOB Estimate: ☐

This field also has a token, that allows the information to be populated on Lists, Labels, Quick Forms etc

<<patPronoun>>

Chart Tracker

Further improvements have been made to the **Chart Tracker** feature in FYDO, including a new function allows users to easily **Return a Chart** to a default location.

147 - WHITE, Snow ~ Snowy (07/07/1977 - 47)

Patient Details Appointments Recalls Accounts Episodes Communication **Chart Tracking** Documents Clinical

☐ Show inactive Search **Return Chart** Add Chart Movement

ID	Date	Time	Location	Borrower	Volume	Note	User	Status	Created
2	11/09/2024	10:27 AM	Daisy Ward	Connors, Curtis	2		Michelle romero (Altura)	Active	11/09/2024
1	14/08/2024	1:57 PM	Off Site Storage Fai	House, Greg	1		Shae Darr (Altura)	Archived	14/08/2024

100 Records/Page Records 1-2 of 2 (Page 1 of 1)

This feature quickly updates the charts' location based on the **Default Location** set in **Settings > Chart Locations**.

SETTINGS > CHART LOCATION

☐ Show Inactive Search **Add Chart Location** Export To

Code	Name	Default	Status	Action
131	Daisy Ward	✓	Active	✗
133	Off Site Storage Facility		Active	✗
132	Water Lily Ward		Active	✗

100 Records/Page Records 1-3 of 3 (Page 1 of 1)

User Edit Profile

In line with our evolving sleek new look, the **User Edit Profile** page has also received a makeover.

Edit Profile - Shae Darr

User Details Change Password Authentication

User Details

First Name
Shae

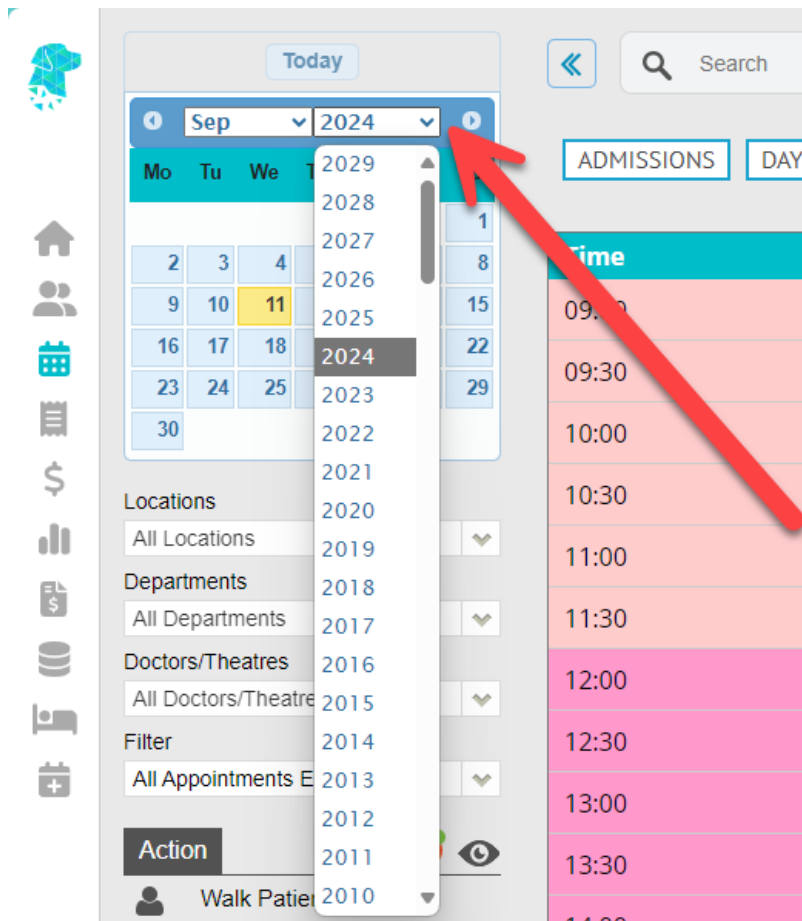
Surname
Darr

Email
test@test.com.au

TimeZone
Australia - (UTC+08:00) Perth

Calendar Year

Even small improvements matter! We've reordering the year dropdown to help users more efficiently select the correct year.



[FYDO Clinic Update - 06/09/2024](#)

New Look Make Appointment/Edit Appointment Screen

The **Make Appointment/Edit Appointment Screen** has received a makeover. It has all the same functionalities, just with a fresh new look.

Appointments / Make Appointment
Clinic \$0.00 Hospital \$0.00 Total \$0.00
Cancel Save

Test, Kloe
MRN 796
File No -
DOB -
Sex Female
Address (Hover to view)
Mobile -
Medicare -
Veterans -
Fund Code MPL
Fund No 123456AB
ID New

Appointment Details

Location ACSS Clinic
Booking Code 1

Doctor / Room / Walk-in Baker1, Leticiaa
Booking Code 2

Date 04/09/2024
Time 03:00 PM

Appointment Type Appt 15 min
Make Recurring Mins 15

Billing Type Medicare
Fee Level 1 - MBS 100%

Notes

Referring Details

Previous Referrals

Referring Doctor ANDORRA, Test
Add Referring Doctor
Referral To Search for a Referral To

Referral Date 02/09/2024
Period 3
First Consult
Site Referral (global)
Open Access

Items

Code	Description	Action

Future Appointments

Date	Time	Appointment Type	Provider
No future appointments found			

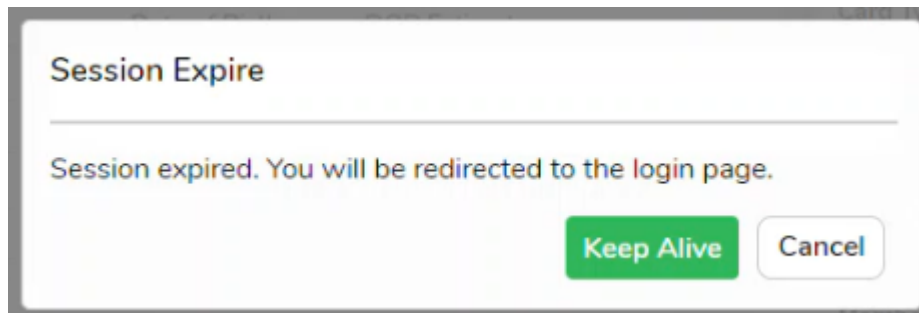
Recalls

Date	Reason	Provider	Location
No recalls found			

Audit

Session Expiry Alert

FYDO will now provide users an alert **2 minutes** prior to their **sessions expiring**, based on the hospital's individual System Configuration. This alert gives users the option to select **Keep Alive** to extend their session. If **Keep Alive** is not selected within the final 2 minutes, FYDO will automatically log out the user as per current protocol.



OPV & IHI Fields

Following wonderful feedback from our users, we have decided to swap the order of the **Individual Healthcare Identifier (IHI)** and the **Online Patient Verification (OPV)** fields for ease of use and functionality of the Patient Screen.

✓ Online Patient Verification (OPV)

Type

Health Fund

As at

04/09/2024


OPV Check

Last Medicare Check

Last Health Fund Check

Location

Shaes Private Hospital

 Health Identifier

Health Identifier Number

MHR consent



IHI Check

Status

Record Status

Last Verified

Doctors Insurance Field

The **Insurance** field, on the **Doctors** details page, now includes pre-populated options for the most popular Insurance Companies. This field also allows free text entry, so additional companies can be typed in if required.

SETTINGS > DOCTORS > 2 - LENNON, JOHN

Doctor Details Other

Doctor Details

Dr Code 2 Title Dr

First Name John

Surname Lennon

Address 1 Penny Lane

Suburb STRAWBERRY FIELDS QLD 4444

Phone (07)4666-6666 Fax (07)4555-5555

Mobile 0444-444-444

Email john@letitbe.com.au

Email CC

Qualification

Status ☒ Active

Insurance

Insurance

Policy No

Insured To

Credentiaing

Date of Credentiaing

Avant

Berkshire Hathaway Specialty Insurance

Guild Professional Indemnity Insurance

MDA National

Medical Indemnity Protection Society (MIPS)

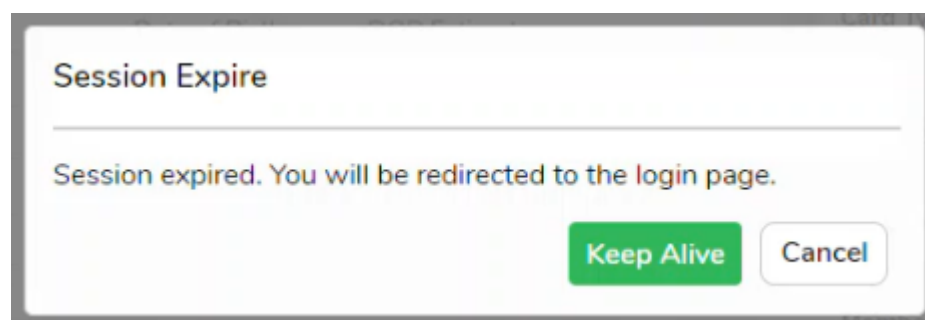
Medical Insurance Group Australia (MIGA)

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 06/09/2024

Session Expiry Alert

FYDO will now provide users an alert **2 minutes** prior to their **sessions expiring**, based on the hospital's individual System Configuration. This alert gives users the option to select **Keep Alive** to extend their session. If **Keep Alive** is not selected within the final 2 minutes, FYDO will automatically log out the user as per current protocol.



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✓ Online Patient Verification (OPV)

Type

Health Fund

As at

04/09/2024



OPV Check

Last Medicare Check

Last Health Fund Check

Location

Shaes Private Hospital

Health Identifier

Health Identifier Number

MHR consent



IHI Check

Status

Record Status

Last Verified

Admission Screen

The **Rehab Status** field, on the Admission Screen, has been renamed **Program Status** to better accommodate our diverse user base. Additionally, the option **Middle** has also been amended to **Middle / Continuation**.

MRN 103 - [DAY, Doris](#)DOB (03/04/1922 - 102)

Admission No. 502Admission Date/Time 22/07/2024 11:48

HCP and PHDB Data

Admission Date	22/07/2024	Admission Time	11:48
Re-Admission	Not Applicable		
Source of Referral	By Other Medical Practitioner		
Transferred From			
Discharge Intent	Discharge to Usual Residence		
Urgency of Admission	Planned		
Service Category	Rehabilitation Care		
Program Status			
Same Day Status	Start	1	
Payer Identifier	Middle / Continuation	2	
Mental Health Legal Sts	End	3	
IHCP	Not inter-hospital contracted		
Adm Weight	0 (g)	Ambulance No.	

Unbilled Revenue Report

The **Unbilled Revenue Report > Summary** has been enhanced to show the predicted revenue for each **Other Services (OS) Category**.

Shaes Private Hospital

Unbilled Revenue Report (Summary)

As at 04/09/2024 Episode Type - Admitted and Discharged, All Funds and All Wards and All Patient Categories

Fund	Admitting Dr	Dr Speciality	Type	LOS	Coding	Total	Accom	Theatre	Casebase	DRG	OS1	OS2	OS3	OS4	OS5	OS6	OS7	OS8
W/C	CONNORS, Curtis	IVF	D/O	1		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
AHM	BLACK, Jack	Surgeon	D/O	1		500.00	500.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total :						500.00	500.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Page 1 of 1

Date 04/09/2024 1:08 PM

Print

Export To

Cancelled Episodes Report

Patient episodic **Health Fund Details** have now been added to the **Cancelled Episodes > Excel - Raw Data Export** Report.

	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
1	MRN	PatientName	AdmissionDate	Doctor	Status	PatCat	Procedure	CancelledReason	OtherNotes	TheatreID	TheatreList	DocID	Admitting Doctor	EpiFund	EpiFundId	
2	102	Dean, James	03/09/2024	HOUSE, Greg	Booking	D/O	Left Cat & IOL	Cancelled			15 Day Program		7 HOUSE, Greg	BUP	56	
3																

Doctors Insurance Field

The **Insurance** field, on the **Doctors** details page, now includes pre-populated options for the most popular Insurance Companies. This field also allows free text entry, so additional companies can be typed in if required.

SETTINGS > DOCTORS > 2 - LENNON,JOHN

Doctor Details

Other

Doctor Details

Dr Code2TitleDr

First NameJohn

SurnameLennon

Address1 Penny Lane

SuburbSTRAWBERRY FIELDSQLD4444

Phone(07)4666-6666Fax(07)4555-5555

Mobile0444-444-444

Emailjohn@letitbe.com.au

Email CC

Qualification

StatusActive

InsuranceInsurance

Policy NoAvant

Insured ToBerkshire Hathaway Specialty Insurance

CredentiaingMDA National

Date of CredentiaingMedical Indemnity Protection Society (MIPS)

Medical Insurance Group Australia (MIGA)

Webhooks

All episode webhooks now include current ward and bed details.

Bug Fix

The issue that some users were experiencing with the FYDO **Drag & Drop** feature have now been rectified.