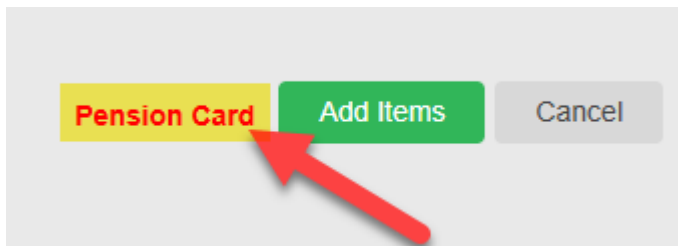


## [FYDO Clinic Update - 11/04/2025](#)

### Improvement to the Pension/Concession Card Alert

We've improved this feature to now apply across all bill types.

The **Clinical Billing** screen has been enhanced to display a helpful alert when billing a patient that holds a Pension/Concession Card. FYDO will now show an alert next to the **Add Items** button. This aims to assist users in improving accuracy when choosing a fee level and entering MBS item numbers.



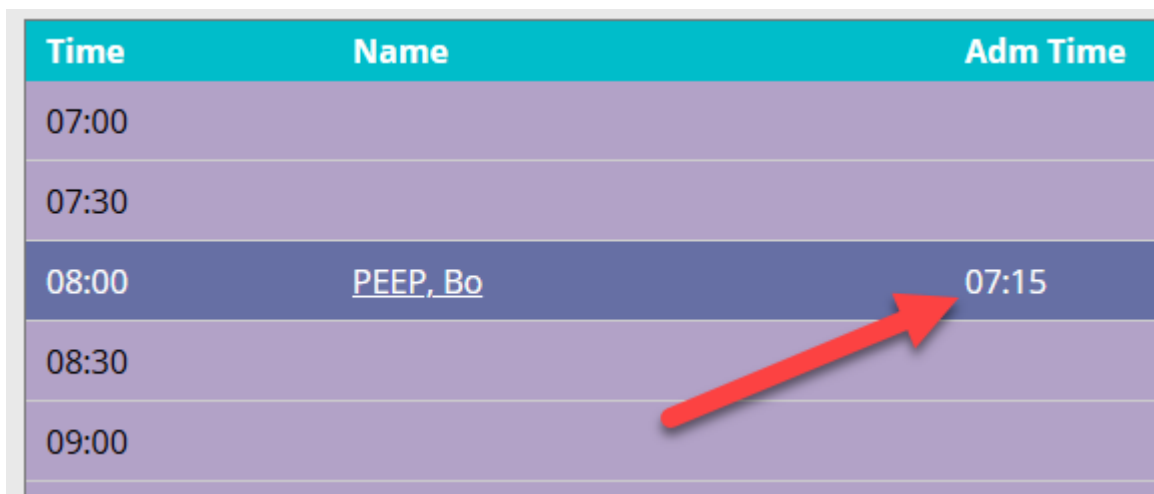
For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

## [FYDO Hospital Update - 11/04/2025](#)

### Admission Time - Custom Views

The admission time, displayed in the **Edit Appointment Screen**, can now be added to a **Custom View**, allowing it to be shown on the **Appointments Screen**.

Time	Name	Adm Time
07:00		
07:30		
08:00	<u>PEEP, Bo</u>	07:15
08:30		
09:00		

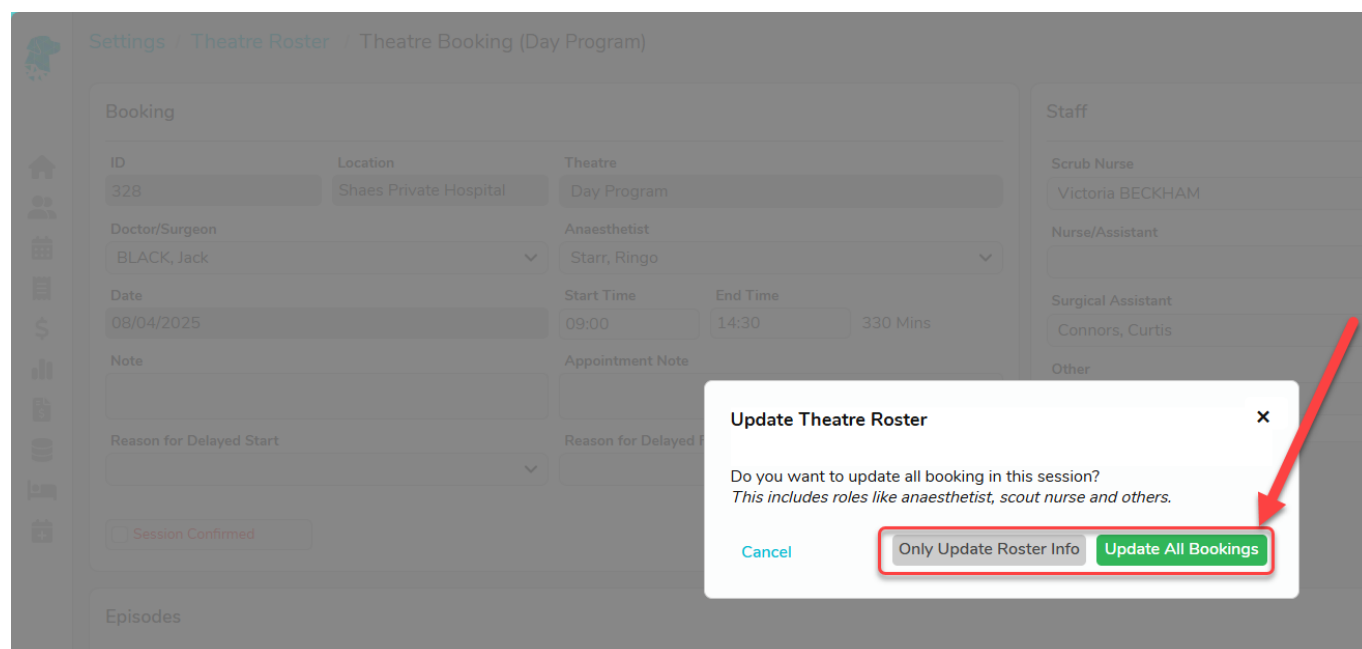


## Theatre Roster Improvement

A new **pop-up** has been added when saving edits to a **Theatre Booking**, providing users with two options:

- **Only Update Roster Info:** This option prevents updates to linked bookings, meaning details from the theatre roster (*e.g. anaesthetist, surgical assistant etc.*) will not be modified.
- **Update All Bookings:** This option updates all linked bookings, ensuring the displayed data (*e.g. anaesthetist, surgical assistant etc.*) is applied across all affected bookings.

The functionality remains unchanged in that it **only updates linked bookings** and does not affect **Admitted, Discharged or Cancelled Episodes**.



## Bed Tracker Improvement

Users can now **Search for patients** within the **Bed Tracker**. Please note that this search function only applies to patients displayed on the current screen and does not search the entire database.

Bed Tracker

Wednesday, 09 Apr 2025

Search for patient... Print Handover

Key: Booked Admitted Statistical Admitted Discharged Statistical Discharge Estimated Discharge Leave Bed Change From Bed Change To Unavailable

**Water Lily**

Bed #	Patient Name	Sex	DOB	Fund	Admitting Doctor	Room	Admission	LOS	Est. Discharge	Procedure	Episode Notes	Bed Notes	Allergies	Action
1														...
2	CRAIG, Kim	F	01/01/1975	ANZ	HOUSE, Greg	Private	25/03/2025	15/15	15					...
3														...
4	BEETHOVEN, Lud...	M	16/12/1970	BUP	HOUSE, Greg	Private	07/01/2025	77/92	92					...

**Daisy**

Bed #	Patient Name	Sex	DOB	Fund	Admitting Doctor	Room	Admission	LOS	Est. Discharge	Procedure	Episode Notes	Bed Notes	Allergies	Action
1	PEEP, Bo	I	01/01/2002	POL	BLACK, Jack	Private	28/05/2024	316/316	316				peanut seafood	...
2														...
3	DEAN, James	M	01/01/1942	BUP	BLACK, Jack	Private	01/06/2024	312/312	312				Mango, Peach	...
4														...
5	SWAGGER, Bob L...	M	16/04/1986	AUH	CONNORS, Curtis	Private	18/01/2025	84/81	81	Colonoscopy & Gastr...				...

## Episode Stats Report Additions

A new filter has been added to the **Episode Stats Report**, allowing episodes to be filtered by their **Mode of Separation** (aligning with the **HCP and PHDB** data field in the **discharge screen**).

Facilities can now use the **Group By** feature to group episodes by **Last Bed**, **Last Ward** and **Mode of Separation**.

REPORTS > EPISODE STATS

Episode Stats

Location: Shaes Private Hospital

Doctor: All Doctors

Fund: All Fund

Anaesthetist: All Anaesthetists

Anaesthetic: All Anaesthetic

Theatre: All Theatres

Speciality: All Specialities

Patient Category: All Patient Categories

Booking Code 1: All Booking Codes 1

Booking Code 2: All Booking Codes 2

Sex: All Sexes

Indigenous: All Indigenous

Born After From: To

Referring Doctor: Search for a Referring Doctor

Family Dr.: All Family Doctors

Mode Of Separation: All Modes of Separation

MBS: Search for a MBS

Diagnosis: Search for a Diagnosis

Procedure: Search for a Procedure

Condition Onset: All Condition Onset

DRG: Search for a DRG

Report Types: Detail Summary Trend

Group By (Primary): Last Bed Last Ward Mode of Separation Principal MBS Patient Category Postcode Referring Doctor Speciality

Exclude Cancelled Episodes

Cancelled (Appends selected episodes): All Cancelled

Order By: Alphabetically

Update

## New Patient Flag

The **New Patient Flag** will now automatically tick for a patient's **First Episode**. For all subsequent episodes, the **New Patient** tick box will remain **unticked**.

Fasting Food

Fasting Fluids

Planned Time in Theatre

Admission Time 06:00

Procedure Time

Program

NHTP No

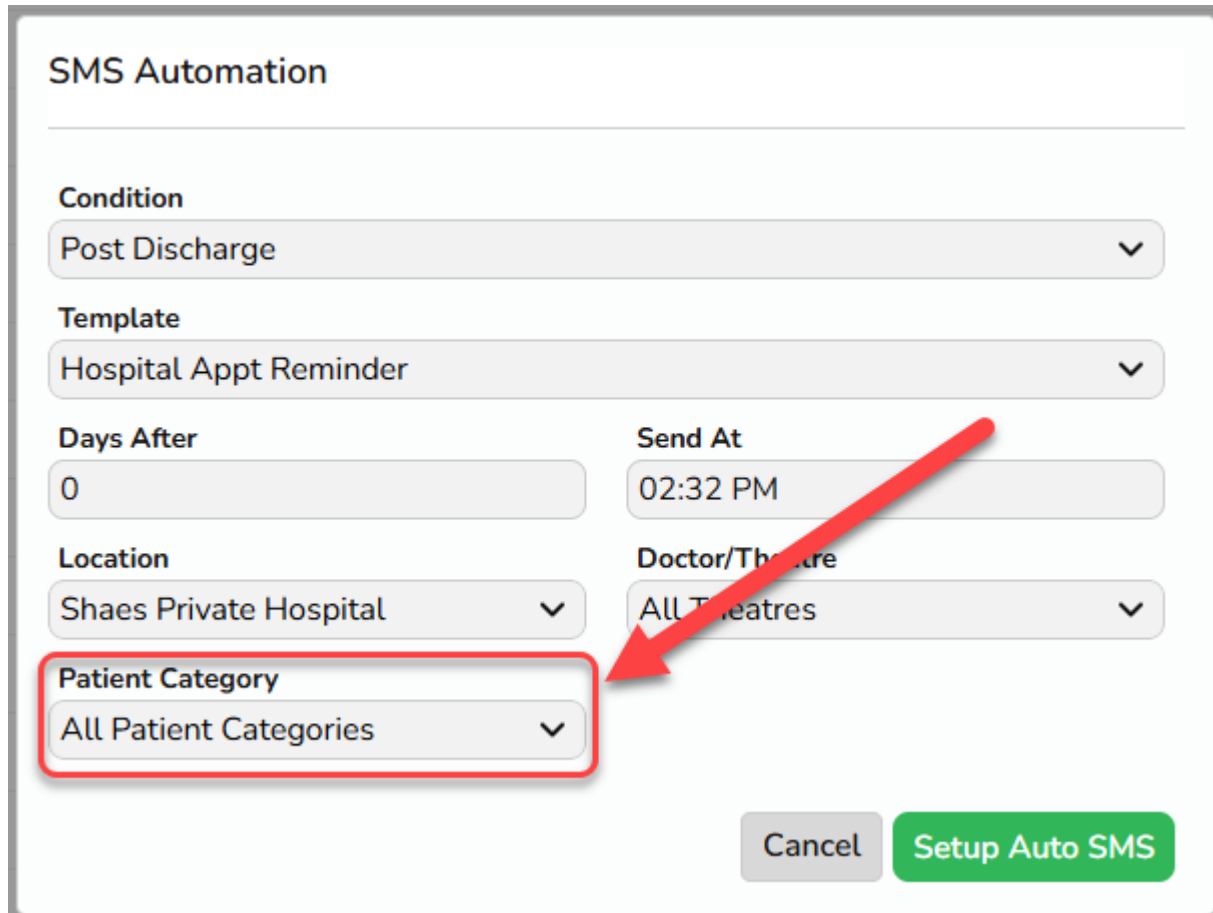
Inv Hold

Flags  New Patient  Interm Billing  Medical Only  MHR consent

The next stage of development for this feature will introduce a **token** that allows this information to be printed on documents such as **Theatre Lists**.

## Auto SMS Improvements

**Post Discharge** Auto SMSs can now be sent to patients based on their **Patient Category**.



The screenshot shows the 'SMS Automation' configuration interface. It includes several dropdown menus and input fields:

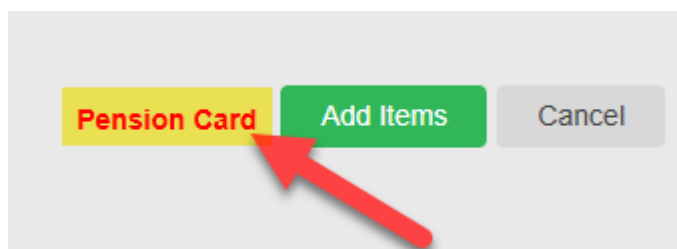
- Condition:** Post Discharge
- Template:** Hospital Appt Reminder
- Days After:** 0
- Send At:** 02:32 PM
- Location:** Shaes Private Hospital
- Doctor/Theatre:** All Theatres
- Patient Category:** All Patient Categories (highlighted with a red box and a red arrow)

At the bottom right, there are two buttons: 'Cancel' and 'Setup Auto SMS'.

## [FYDO Clinic Update - 28/03/2025](#)

### New Pension/Concession Card Alert

We've improved the **Clinical Billing** screen to display a helpful alert when billing to Medicare. If a patient holds a Pension/Concession Card, FYDO will now show an alert next to the **Add Items** button. This alert will assist users in improving accuracy when adding MBS item numbers.

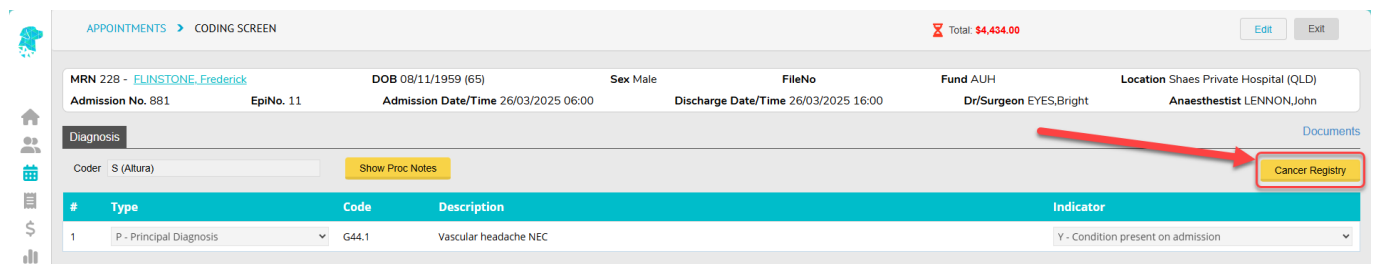


For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

# [FYDO Hospital Update - 27/03/2025](#)

## South Australian Cancer Registry Screen

South Australian facilities can now record Cancer Registry information in FYDO. This screen is accessible within the **Coding Screen**, when in View mode, by clicking **Cancer Registry**.



This marks the first stage of this development, with the next stage **enabling data extraction** via the Data Extracts.

The 'Cancer Registry - SA' form contains the following fields:

- ID: 1
- Copy Previous Cancer Registry: Select Cancer Registry (dropdown)
- Date of Diagnosis: [Calendar icon]
- Primary Site of Cancer Code: Search for a Cancer Code
- Primary Site of Cancer: [Text field]
- Laterality of Cancer: [Dropdown]
- Secondary Site of Cancer Code: Search for a Cancer Code
- Secondary Site of Cancer: [Text field]
- Laboratory Name: [Text field]
- Laboratory Test Number: [Text field]
- Pathology Description: [Text field]

Buttons: Save (green), Cancel (grey)

## Accommodation Category/Program Code Step Down

Users can now invoice episodes with multiple **Accommodation Types** and **Program Numbers**.

APPOINTMENTS > CREATE INVOICE

MRN 3489 - PEEP.Ba    DOB 30/07/2015 (9)    Sex Female    FileNo 999    Fund BUP    Location Hospital qld (QLD)

Admission No. 10324    EpiNo. 2    Admission Date/Time 26/03/2025 06:00    Discharge Date/Time 30/04/2025 16:00    Dr/Surgeon JONES, Tom    Anaesthetist SMITH, Jayden

Send Invoice To BUP - BUPA Australia    Accounting Period 30/04/2025    Bill Type Per Diem    Send via ECLIPSE    Patient Cat I/P

Dates 26/03/2025 - 30/04/2025 (35 night/s)    Start At Day 1    Mins in Theatre 0    Anaesthetic General    NHTP No    Mode of Separation Other (includes discharge to usual residence)

From	To	Nights	Description	Fee inc GST	GST	Program#	BedType	Adm	Accom	Dis
26/03/2025	28/03/2025	2	Accom - Pain Management (Rehab)    RE	4,200.00	0.00	PAIN MANAGE...	Private	Admission Claim	Single Room	Interim Claim
28/03/2025	30/04/2025	33	Accom - Psychiatric - General    PS	42,000.00	0.00	PSYCHIATRIC (...)	Private	Admission Claim	Single Room	Discharged

Theatre and Other Charges

From	T	Code	Description	Qty	Band	Fee inc GST	GST	Action
No records found								

## Bed Tracker Handover Report

A new option is available to **Order** the **Bed Tracker Handover Report** by the **Patient Name**.

Print Handover

Template 8668 bed

Order Patient Name

Ward All Wards

Religion All Religions

Option  Exclude empty beds

Cancel    Export    Print Handover

## [FYDO Clinic Update - 21/03/2025](#)

### Waitlist Additions

Users can now add appointments directly from the **Waitlist!** This new feature is available in the **Right-Click Menu** when using the **Appointments Screen**.

SMITH, John    Consult Room 1    Consult Room 2

Time	Name	Notes	App. Type
9:00 AM			Consult
9:30 AM			Consult
10:00 AM			Consult
10:30 AM			Consult
11:00 AM			Consult
11:30 AM			Consult
12:00 PM			Consult
12:30 PM			Consult
1:00 PM			Consult
1:30 PM			Consult

Make an Appointment

Create from Waitlist

Edit Appointment

Copy Appointment

Cut Appointment

Paste Appointment

---

Accounts

Arrived (Patient In)

Unarrived


Seen by doctor

Un-seen by doctor

Confirmed

Send SMS

Check List



Selecting this option will open a pop-up displaying all **Waitlist patients available for the selected day**. Their mobile phone number is displayed to make it quick and easy to contact the patient if needed.

**Create From Waitlist** ✕

*Here is a quick selection of patients filtered down to doctor, location and available day.*

Search

ⓘ	Patient Name	MRN	Available Days	Mobile	Future Appt	Notes	Added On
⚠	KNIGHT, Kathy	122	MTWTFSS	0400- [REDACTED]			12/03/2025
⚠	MIDDLETON, Catherine	107	MTWTFSS	0400- [REDACTED]			09/12/2024
⚠	MOZART, Wolfgang	217	MTWTFSS	0414- [REDACTED]			11/12/2024
✅	KNIGHT, Kelvin	253	MTWTFSS	-			12/03/2025

Double-clicking on a patient opens the **Make Appointment Screen**, where details can be added to complete the booking.

Once the booking is made and the user clicks **Save**, another pop-up will appear, prompting them to decide whether to **Delete from waitlist** and/or **Delete Future Appointments** - ensuring a seamless and efficient transition from Waiting to Booking.

### Waitlist Alert

Please select one or both options below to confirm your desired action before saving the appointment.

Delete from waitlist

Delete Future Appointment

**Save and Delete Selected**

## New User Group Access Levels

We've introduced new options to the **User Group > Access Levels** for the **Data I/O** function.

Data I/O	
Billing Sheets	D R RW
Claims Import	D R RW
Data Extracts	D R RW
Patient Alerts - Mark as Completed	ON OFF
Patient Alerts - Mark as Incomplete	ON OFF
Patient Alerts - View	ON OFF
Preadmit Holding Bay	D R RW
Report Holding Bay	D R RW

By default, these new options will mirror the current access levels that all users have in FYDO. Clinics can adjust these permissions as needed.

## End of Day Banking Improvements

The **MRN** is now displayed in the **End of Day Banking** Report as an additional form of identification.

END OF DAY BANKING		
	Total EFT	
	Total Amex/Diners	
	Total Credit Card	
<input type="checkbox"/>	MRN	Drawer Reference Number
<input type="checkbox"/>	228	FLINSTONE, Frederick -
<input type="checkbox"/>	122	Knight, Kathy -
100	Records/Page	

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

# FYDO Hospital Update - 20/03/2025

## New User Group Access Levels

We've added new options to the **User Group > Access Levels**, giving facilities greater control over user permissions:

- **Create IFC** - Allows users to generate IFCs
- **Create IFC - Edit Charges** - Allows users to make changes to the fees while creating IFCs

### Hospital Episode

Admission	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW <span>i</span>	DRG	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF <span>i</span>
Clinical Indicator	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Episodes	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF
Coding	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Excess - backdating date	<input checked="" type="checkbox"/> Allowed <input type="checkbox"/> Not Allowed
Create IFC	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF	Excess - negative value	<input checked="" type="checkbox"/> Allowed <input type="checkbox"/> Not Allowed
Create IFC - Edit Charges	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF	Excess/Deposit	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Create Invoice	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF	Invoice Override	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF
Create Invoice - Edit charges	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF	Rehab	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Create Invoice - Other Services only	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF	Remove Episode	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF
Delete Transactions	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF	Reversals	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF
Discharge	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW <span>i</span>	Theatre	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW

Additionally, new access level options have been introduced for the **Data I/O** function.

### Data I/O

Billing Sheets	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Patient Alerts - Mark as Incomplete	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF
Claims Import	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Patient Alerts - View	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF
Data Extracts	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW	Preadmit Holding Bay	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW
Patient Alerts - Mark as Completed	<input checked="" type="checkbox"/> ON <input type="checkbox"/> OFF	Report Holding Bay	<input type="checkbox"/> D <input type="checkbox"/> R <input checked="" type="checkbox"/> RW

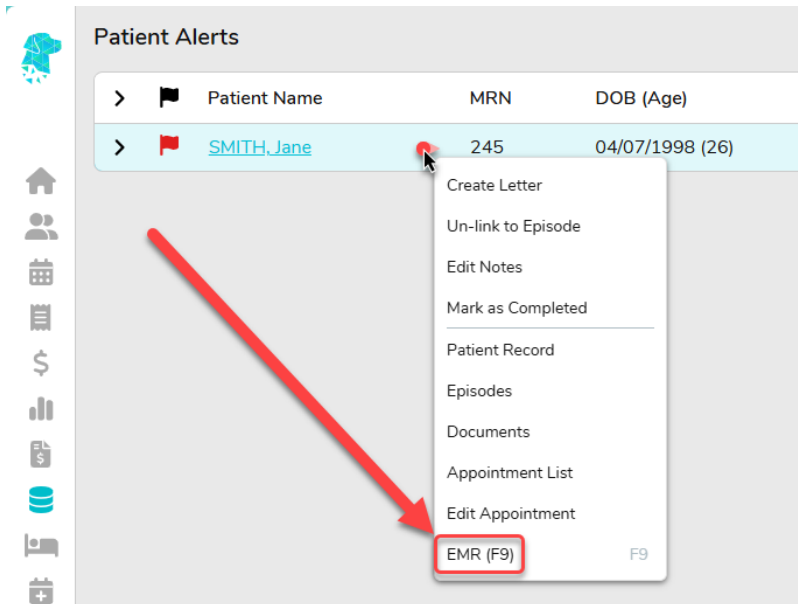
By default, these new options will mirror the current access levels that all users have in FYDO. Facilities can adjust these permissions as needed.

## New Unbilled Revenue Report API

A new API has been created, allowing information to be retrieved for the **Unbilled Revenue Report** by **Accrual**.

## New Patient Alerts Option

Users can now efficiently access a patient's **EMR** directly from the **Patient Alerts** Screen using the **Right-Click Menu**.



## New Relationship Option

**Child** is now a pre-populated option when entering information for **Next of Kin**, **Emergency Contact**, **Contributor** or **Pick Up Person** information.

The screenshot shows a form for 'Other Contacts' with tabs for 'Next of Kin', 'Emergency Contact', 'Contributor', and 'Pick Up Person'. The 'Next of Kin' tab is active. A 'Relationship' dropdown menu is highlighted with a red box and contains the option 'Child'. A red arrow points to this option. Below the dropdown are fields for First Name (Pebbles), Last Name (Flinstone), Address (222 Rocky Way), Suburb (AYERS ROCK), State (NT), Postcode (0872), Mobile (0400-000-000), Home, Work, and Email (pebbles@bedrock.com.au).

## End of Day Banking Improvements

The **MRN** is now displayed in the **End of Day Banking** Report as an additional form of identification.

END OF DAY BANKING

Total EFT  
Total Amex/Diners  
Total Credit Card

<input type="checkbox"/>	MRN	Drawer	Reference Number
<input type="checkbox"/>	228	FLINSTONE, Frederick	-
<input type="checkbox"/>	122	Knight, Kathy	-

100 Records/Page

## [FYDO Hospital Update - 13/03/2025](#)

### New IFC Template Defaults

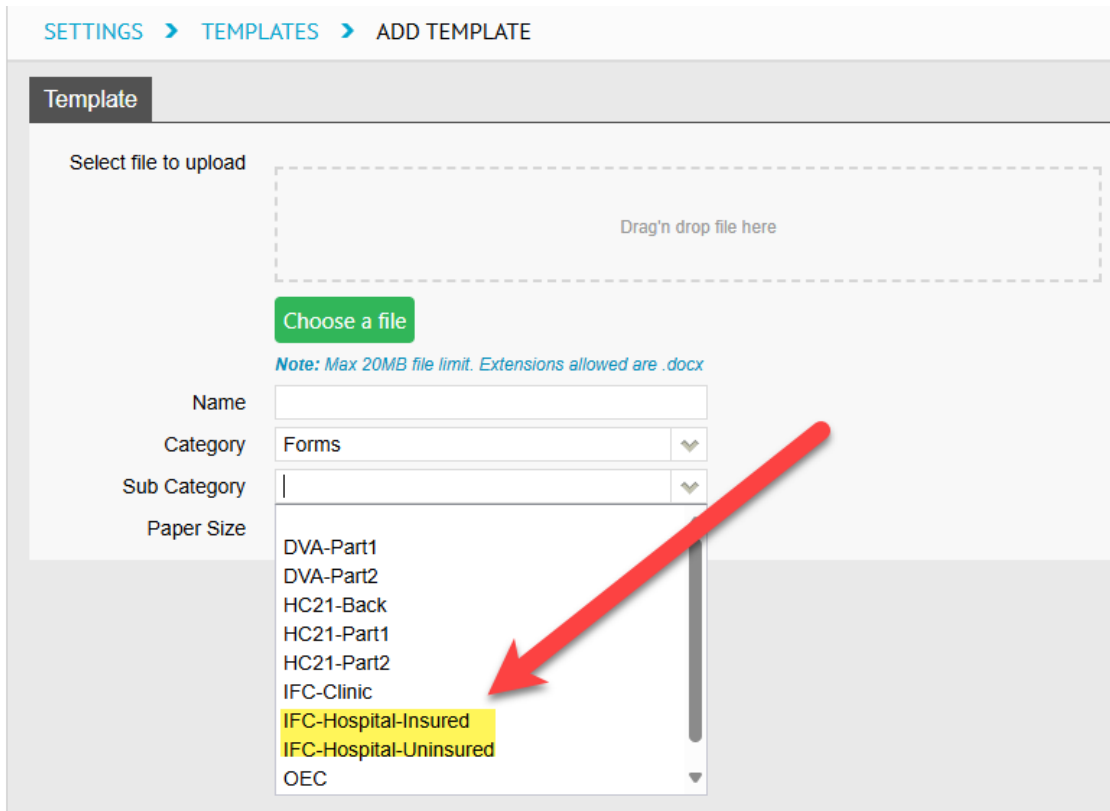
Following our announcement earlier this week, we're pleased to confirm that the new feature allowing facilities to have both an **Insured Default Template** and an **Uninsured Default Template** has now been implemented in FYDO.

[REDACTED]

[REDACTED]

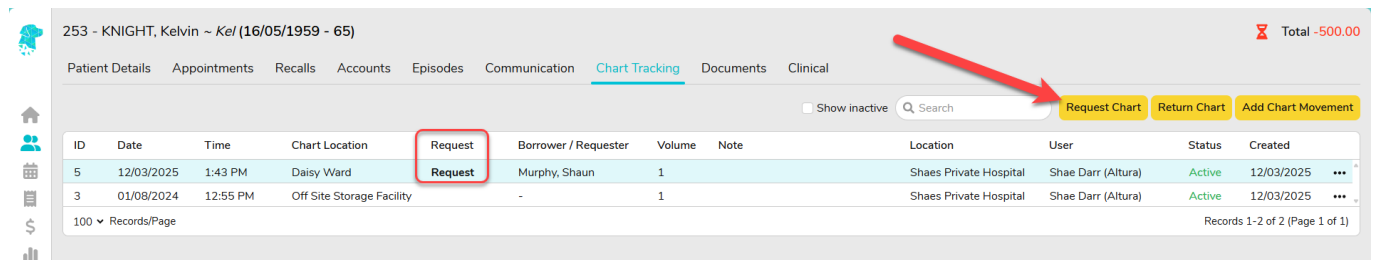
[REDACTED]

[REDACTED]



## Chart Tracking Improvements

We've added a new feature to **Chart Tracking** that allows facilities to **Request** charts. This action works similarly to a **Chart Movement** but adds a special **Request flag**, making it easy for other users to identify which charts need to be collected and where they should be moved within the facility.



To further enhance this feature, we've made several additions to the **Chart Tracking Report**:

- 1. Filter Option:** Users can filter the report to view **All Types**, **Request Only** or **None Request**.
- 2. Improved Identification:** Requested charts are now easily identifiable on the report.
- 3. Multi-Select Capability:** Users can select multiple entries directly from the report.
- 4. Bulk Actions:** A new field allows for multiple charts to be actioned at once to either **Return Bulk Charts** or **Covert Bulk Charts to Loan**.

REPORTS > CHART TRACKING

Chart Tracking

Location: All Locations  
 Chart Location: All Chart Locations  
 Type: All Types

Based On: Chart tracking date  
 Date From: 01/09/2024 To: 12/03/2025  
 Chart Status: All Status  
 Order By: Chart Location

Update Export To

	Name	Adm Status	Date	Time	Chart Location	Request	Borrower / Requester	Adm Date	Volume	Note	Location	User	Status	Created	ID	
<input checked="" type="checkbox"/>	253	KNIGHT, Kelvin	Booking	12/03/20...	12:57 PM	-	Request	House, Greg	05/03/2025	1	-	Shaes Private ...	Shae Dam...	12/03/2025	4	
<input type="checkbox"/>	147	White, Snow	Admitted	11/09/20...	10:27 AM	Daisy Ward	-	Connors, Curtis	04/02/2025	2	-	Shaes Private ...	Michelle ro...	Active	11/09/2024	2

1 - 2 of 2 items

## Episode Stats Report

A new **Order By** option has been added to the **Episode Stats Report** when run by **Detail**. This option allows patients to be ordered by **Health Fund** followed by **Discharge Date**.

REPORTS > EPISODE STATS

Episode Stats

Location: Shaes Private Hospital  
 Doctor: All Doctors  
 Fund: All Fund  
 Anaesthetist: All Anaesthetists  
 Theatre: All Theatres  
 Speciality: All Specialities  
 Patient Category: All Patient Categories  
 Booking Code 1: All Booking Codes 1  
 Booking Code 2: All Booking Codes 2

Sex: All Sexes  
 Indigenous: All Indigenous  
 Born After From: To:  
 Referring Doctor: Search for a Referring Doctor  
 Family Dr.: All Family Doctors

MBS: Search for a MBS  
 Select All  
 As principal MBS  
 Within entire episode

Diagnosis: Search for a Diagnosis  
 Select All  
 As principal diagnosis  
 Within entire episode

Procedure: Search for a Procedure  
 Select All  
 As principal procedure  
 Within entire episode

Condition Onset: All Condition Onset  
 DRG: Search for a DRG  
 Select All

Report Types:  Detail  Summary  
 Filter: No filter set  
 Based On:  Admission Date  Discharge Date  
 From: 01/03/2025 To: 12/03/2025  
 Exclude Cancelled Episodes  
 Cancelled (Appends selected episodes): All Cancelled  
 Order By:  Alphabetically  
 Admission Date  
 Alphabetically  
 Discharge Date  
 Discharge Date + Surgeon  
 Health Fund + Discharge date

Update

## Waitlist Additions

Users can now add appointments directly from the **Waitlist!** This new feature is available in the **Right-Click Menu** when using the **Appointments Screen**.

Search

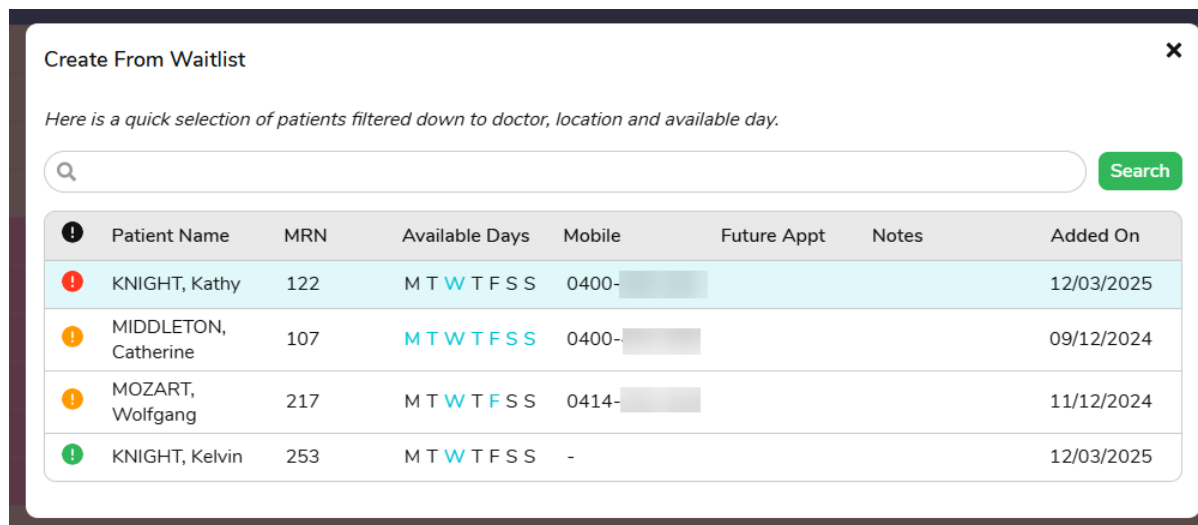
ADMISSIONS DAY PROGRAM MEDICAL THEATRE 1 THEATRE 2 THEATRE 3

Time	Name	MRN	Procedure
09:00			
09:30			
10:00			
10:30			
11:00			
11:30			
12:00			
12:30			
13:00			
13:30			

Right-Click Menu:

- Make an Appointment
- Create from Waitlist
- Edit Appointment
- Copy Appointment
- Cut Appointment
- Paste Appointment
- Episodes
- Arrived
- Unarrived
- Excess/Deposit
- Admit
- Discharge
- Theatre
- Coding
- Inpatient
- Certificate
- Clinical Indicators
- Confirmed
- Chart Tracking
- Check List
- Send SMS
- Chart Label
- Wristband

Selecting this option will open a pop-up displaying all **Waitlist patients available for the selected day**. Their mobile phone number is displayed to make it quick and easy to contact the patient if needed.

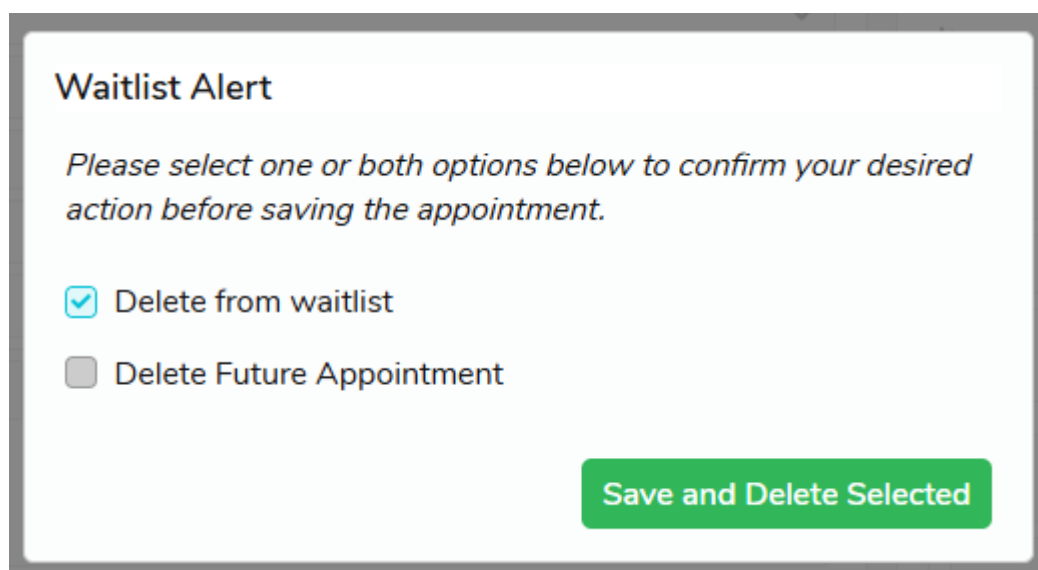


Here is a quick selection of patients filtered down to doctor, location and available day.

	Patient Name	MRN	Available Days	Mobile	Future Appt	Notes	Added On
!	KNIGHT, Kathy	122	MTWTFSS	0400- [REDACTED]			12/03/2025
!	MIDDLETON, Catherine	107	MTWTFSS	0400- [REDACTED]			09/12/2024
!	MOZART, Wolfgang	217	MTWTFSS	0414- [REDACTED]			11/12/2024
!	KNIGHT, Kelvin	253	MTWTFSS	-			12/03/2025

Double-clicking on a patient will initial the **Make Appointment Screen**, where details can be added to complete the booking.

Once the booking is made and the user clicks **Save**, another pop-up will appear, prompting them to decide whether to **Delete from waitlist** and/or **Delete Future Appointments** - ensuring a seamless and efficient transition from Waiting to Booking.



**Waitlist Alert**

*Please select one or both options below to confirm your desired action before saving the appointment.*

Delete from waitlist

Delete Future Appointment

**Save and Delete Selected**

## New Token

A **new token** is available to display information about a patient's **previous admissions**. This token simply indicates whether a patient has had a previous admission with a **Y (Yes)** or **N (No)**.

This new token is **<<PatPrevEpi>>** and for a full list of patient tokens please visit our wiki [Tokens - Patient - FYDO Wiki](#)



### Theatre 3 - Wednesday

Doctor: HAB, Rea

Adm Time	Patient Name	Doctor	PROCEDURE
1 09:30	CRAIG, Kim (F) Preferred Name: KIMMIE DOB: 01/01/1975 (50) MRN: 274	HAB, Rea	Gastroscopy Previous Patient: N
2 10:00	KNIGHT, Kathy (F) Preferred Name: KATH DOB: 12/12/1959 (65) MRN: 122	HOUSE, Greg	Colonoscopy & Gastroscopy Previous Patient: Y

## [FYDO Hospital Update - 06/03/2025](#)

### New Look Theatre Roster

The **Theatre Roster Screen** is the latest FYDO interface to receive a makeover, aligning with our fresh new look and enhanced features.

The screenshot displays the Theatre Roster interface for Thursday, 06 Mar 2025. It includes a navigation bar with a date selector and a 'Day' dropdown. A key indicates Theatre 1 (orange), Theatre 2 (purple), Theatre 3 (pink), Closed (grey), and Cancelled (diagonal lines). Theatre 1 shows a cancelled session at 12:00-17:00 with a note 'Cancelled 01.03.2025' and an appt note 'Do Not Rebook Session'. Theatre 2 shows an active session at 08:00-12:00 with a note 'Theatre Setup Complete' and an appt note 'Theatre Start Time 9:30am'. Staff assignments for Theatre 2 include: Staff (Beckham, Victoria), Scrub Nurse (Brown, Melanie), Nurse \ Assistant (Chisholm, Melanie), Other Nurse \ Assistant (Burton, Emma), Surgical Assistant (House, Greg), Other Surgical Assistant (Doctor, New), and Other (Halliwell, Geri). Theatre 3 shows a closed session at 09:00-15:00.

For more details on the functionality of the updated **Theatre Roster** screen, please visit our wiki page:

[Theatre Roster - FYDO Wiki](#)

### Re-Order Patient Screen

The long-awaited ability to **re-order the Patient Screen** has arrived! Now, you can customise your view to ensure the most important information is always visible.

For more information on how this feature works, visit our wiki page:

[Re-Order Patient Screen – FYDO Wiki](#)

The screenshot shows a patient record for Kelvin KNIGHT, born 16/05/1959. The interface is divided into several sections: a left-hand navigation menu with icons for home, patient list, calendar, charts, and settings; a top navigation bar with tabs for Patient Details, Appointments, Recalls, Accounts, Episodes, Communication, Chart Tracking, Documents, and Clinical; and a main content area with three columns. The first column contains patient information (name, ID, sex, age, language, pending amount) and sections for Allergies, Alerts, Notes, and Document Alerts. The second column is titled 'Patient Details' and includes fields for Title, Pronouns, File Number, External ID, First Name, Middle Name, Last Name, Previous Name, Preferred Name, Date of Birth, DOB Estimate, Sex, Gender, Address, Suburb, State, Postcode, Mobile, Home, Work, and Email. The third column is titled 'Medicare / DVA' and includes sections for Medicare/DVA details (Medicare Number, Ref, Expiry, Eligibility, Veterans No., Veteran Card Colour, DVA Auth.No, DVA Auth. Date), Entitlement Cards (Card Type, Card Number, Expiry), Health Fund (Fund Name, Membership No., UPI, Insurance Status, Alias Name, Alias Surname), and Online Patient Verification (OPV) (Type, As at, OPV Check, Last Medicare Check, Location, Health Identifier).

## New IFC Token

A new token is available for use with Informed Financial Consent forms, allowing you to display the **Initials of the User Generating the IFC**.

The token `<<IFCUserI>>` can be used in all IFC Templates.

For a full list of IFC tokens, please visit our wiki:

[Tokens – Informed Financial Consent \(IFC Hospital\) – FYDO Wiki](#)



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 1 Sunshine Place  
 SUNSHINE ACRES QLD 4655  
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### INFORMED FINANCIAL CONSENT

Patient:	KNIGHT, Kelvin	DOB:	16/05/1959
Fund:	BUPA Australia	Membership #:	123456
Excess:	\$250.00	Co-Payment:	\$50.00
Admission:	05/03/2025	Printed:	05/03/2025 at 14:25
Doctor:	Connors, Curtis	IFC completed by:	<b>Full Name: FakeUser</b> <b>First Name: Fake</b> <b>Initials: FU</b>

#### List of Items Estimate Based on

ITEM	DESCRIPTION	CHARGE	REBATE
ACCOM	SameDay Accommodation Fee Band : 1	\$400.00	\$400.00
30473	Oesophagoscopy (not being a service to which item	\$150.00	\$150.00
<b>Summary of Facility Charges</b>		<b>TOTAL:</b>	
		\$550.00	\$550.00

**Total Payable on Admission: \$300.00**

## Billing Status Report

A new filter has been added to the **Billing Status Report** when running **Show All - Inv Detail**. This filter allows users to omit specific types of information if required.

REPORTS > BILLING STATUS

**Billing Status Report**

**Location**  
All Locations

**Doctor**  
All Doctors

**Fund**  
All Funds

**Type**  
 All Types  
 A - Accommodation  
 T - Theatre  
 C - Casebase  
 O - Other Services  
 R - DRG

**Report Types**  
Show all - inv detail

**Group By**  
Date

**Patient Category**  
All Patient Categories

Payment and Adjustments

## [FYDO Hospital Update - 27/02/2025](#)

# Payments (Hospital) Improvements

To help prevent accidental duplicate processing of ECLIPSE payments, FYDO will now notify users if they attempt to process a payment that has already been applied. This safeguard reduces errors and ensures greater financial accuracy. Additionally, an audit log will record if a staff member chooses to proceed, after the alert is triggered.

The screenshot shows a modal dialog titled "Apply Payment" with the message: "This payment has already been applied; would you like to process it again? (This may cause duplication of receipted payments)". Below the message are two buttons: "Yes" (green) and "No" (white with grey border).

Below the dialog is a log table with the following data:

Username	Message	Date Created	Action
Shae Darr (Altura) (Backend)	Payment Reapplied Warning Triggered - Accepted - Defence Health Ltd - \$412.00 - Remittance # 6	26/02/2025 10:35:31 AM	
Shae Darr	Payment Reapplied Warning Triggered - Accepted - Defence Health Ltd - \$2,387.00 - Remittance # 4	24/02/2025 7:04:20 PM	

# [FYDO Hospital Update - 20/02/2025](#)

## Inpatient Procedure Schedule Improvements

New fields have been added to the **Inpatient > Procedure Schedule** to enhance the workflow for patients requiring multiple procedures during their stay. These updates allow facilities to list a **Planned Time in Theatre (TIT)** and specify the **Roster** for each procedure, ensuring the correct information is reflected on the theatre lists.

The screenshot shows the "Inpatient Procedure Schedule" interface for patient MRN 228 - FLINSTONE, Frederick. A red arrow points to the "Roster" and "Planned TIT" columns in the procedure schedule table.

Date	Time	Theatre/List	Surgeon/Doctor	Roster	Planned TIT	Proc Notes	Booking Code 1	Booking Code 2	Action
20/02/2025	08:00 AM	Theatre 2	HAB, Rea	08:00	10:20 AM	Colonoscopy	COL - Colonoscopy	TEST - Testing	X
21/02/2025	02:00 PM	Theatre 1	NAME, My	08:00	03:30 PM	Gastroscopy	GAS - Gastroscopy	TEST - Testing	X
	--:--		EYES, Bright		--:--				X

## Handover Report Improvements

The Bed Trackers Handover Report now has the capability to print the **Procedure** details from the patient's **Procedure Schedule**, not just the original booking.

The new token to print this information is <<**ProcNotes2**>>. If you require assistance with updating your Handover Report Template, please don't hesitate to reach out to our team.

APPOINTMENTS > INPATIENT Total: \$2,329.00 Save Cancel

MRN 228 - FLINSTONE, Frederick DOB 08/11/1959 (65) Sex Male FileNo Fund AUH Location Shaes Private Hospital (QLD)  
 Admission No. 846 EpiNo. 8 Admission Date/Time 19/02/2025 Discharge Date/Time - Dr/Surgeon EYES,Bright Anaesthetist LENNON,John

Inpatient Bed History Leave

Procedure Schedule

Date	Time	Theatre/List	Surgeon/Doctor	Roster	Planned TIT	Proc Notes	Booking Code 1	Booking Code 2	Action
20/02/2025	08:00 AM	Theatre 2	HAB, Rea	08:00	10:20 AM	Colonoscopy	COL - Colonoscopy	TEST - Testing	X
21/02/2025	02:00 PM	Theatre 1	NAME, My	08:00	03:30 PM	Gastroscopy	GAS - Gastroscopy	TEST - Testing	X
	--:--		EYES, Bright		--:--				X

Save Cancel

## Print List Improvements

The **Print List** option for printing a **New Page** has been enhanced to allow facilities to print multiple days at once. With the addition of the **Day** segregation, lists for different days will now be separated, even if the same doctor is scheduled in the same theatre on different days.

### Print List ✕

Template Theatre list ▼

Order of List Theatre, Date, Booking Time, Doctor, Anaesthetist ▼

Theatre Theatre 1 ▼

Surgeon All Dr/Surgeon ▼

New Page Not set ▼

From Date ▼

- Not set
- For each doctor
- For each day / theatre
- For each day / theatre / session
- For each day / session / doctor / anaesthetist
- For each day / theatre / session / doctor / anaesthetist
- For each day / theatre / doctor / anaesthetist

Options  Include cancelled appointments

Copies 01 ▼

Cancel Export ▼ Print List

## Episode Stats Report Addition

The new **# of Specimens** field from the **Theatre Screen** has now been added to the **Episode Stats > Excel - Raw Data Export** Report.

KF	KG	KH	KI
TimeO	Pathology	Specimen	Unplanned Dis
	Path R US	8	2
	Pathology Busters	4	2
			2

## Bug Fix

The issue with the **Run Pat Check** function not working in the **Claiming Hospital > Not Yet Sent Tab** has now been resolved.