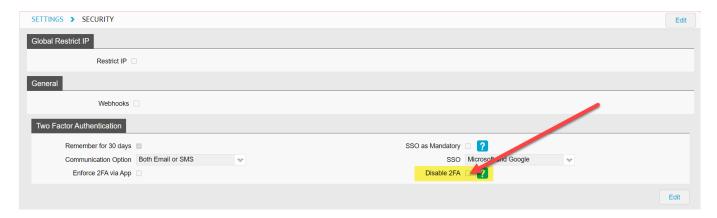
FYDO Clinic Update - 30/08/2024

Two-Factor Authentication

Facilities that utilise **Single Sign On (SSO)** are now able to disable **Two-Factor Authentication** if desired.

The option to disable can be found under **Settings** > **Security.**



Login - Audit Logs

New audit logs have been added to track login activity.

- Failed login attempt
- Temporary blocked

User login activity can be tracked by going to **Settings > Logs**.

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update - 29/08/2024

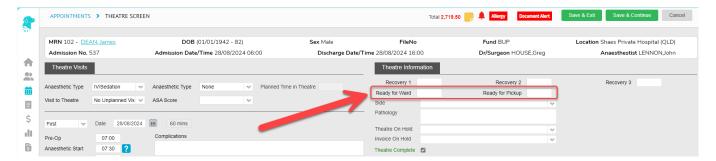
Episode Stats Additions

Following the implementation of the Open Access field for referrals, this information has now been included in the **Episode Stats - Excel Raw Data** Export.



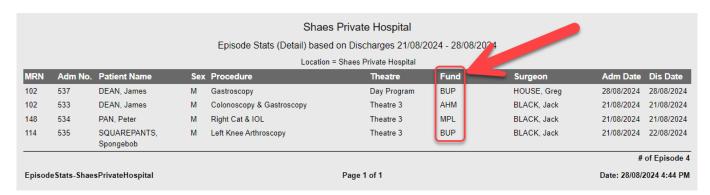
Ready for Pick Up Field

The **Ready for Discharge/Ward** field, on the **Theatre Screen**, has been amended to accommodate an additional option. Users now have 2 fields that they can utilise for **Ready for Ward** and **Ready for Pick Up**.



Episode Stats Report

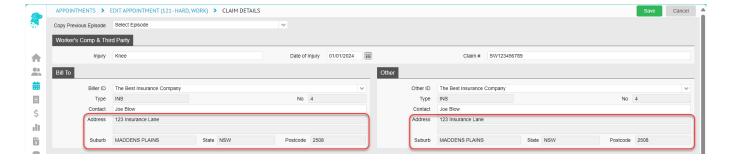
For improved fluency and ease of reading, the Health Fund details on the **Episode Stats (Detail) Report** will now be indicated by the **Fund Code**, instead of the full Health Fund name, which caused the episodes to span multiple lines



Claim Details

There are now tokens available to print the address information for the **Bill To** company & **Other** company in the **Claim Details**.

A full list of hospital tokens can be found at https://wiki.fydo.cloud/tokens-hospital/



Claim Employer Name
Claim Employer Contact
Claim Employer Address Line 1
Claim Employer Address Line 2
Claim Employer Address Line3
Claim Employer Suburb
Claim Employer Post Code
Claim Employer State
Claim Biller Contact
Claim Biller Address Line 1
Claim Biller Address Line 2
Claim Biller Address
Claim Biller Suburb
Claim Biller Post Code
Claim Biller State

Webhooks & API's

We have included My Health Record (MHR) Individual Health Identifier (IHI) patient fields in the patient webhooks/APIs along with the MHR consent fields in episode webhooks/APIs.

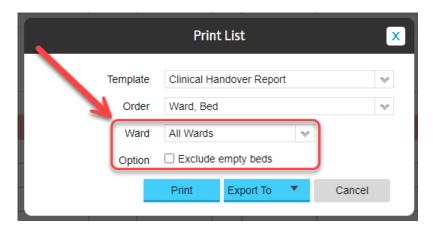
Two Factor Authentication

Facilities that utilise **Single Sign On (SSO)** are now able to disable **Two-Factor Authentication** if desired.

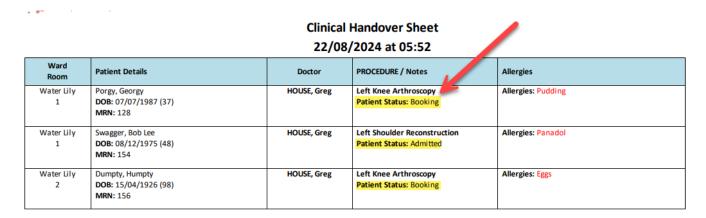
FYDO Hospital Update - 22/08/2024

Bed Tracking - Handover Report

Additional options have been given to enhance the **Print Handover** feature in **Bed Tracking**. Users can now **Exclude Empty Beds** and print this report by **Ward**.



The patients **Status**, eg Booking, Admitted etc, can now be printed on the **Handover** Report using the token <<epistatus>>



Rehab Screen Improvements

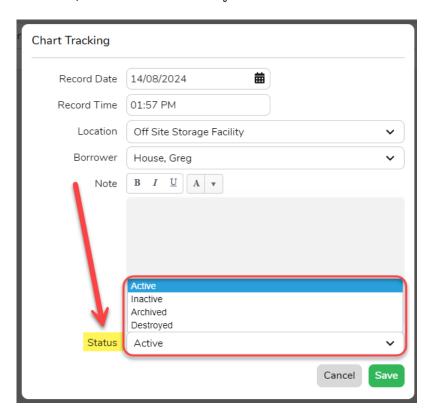
The Rehab Screen is now available for Ambulatory Pathway 4, providing a streamlined solution for meeting AROC data extraction requirements.



FYDO Hospital Update - 15/08/2024

Chart Tracking Capabilities

Our newly enhanced Chart Tracking feature now allows you to assign statuses such as **Active**, **Inactive**, **Archived** or **Destroyed**.



Episode Stats Report

The **Arrival Time**, recorded when a patient is marked as '**Arrived**', has been added to the **Episode Stats Report > Excel - Raw Data Export.**

	BP	BQ	BR	BS	BT	BU	BV	
E	ProcedureNotes	OtherNotes	Anaesthetic1	Anaesthetic2	AsaScore	ArrivedTime	MBS1v1	Ν
I	Right Knee Arthroscopy		G	N		14:44	45855	
I	Right Knee Arthroscopy		G	N		07:28	45855	

Podiatric Procedure Claim Default

Hospitals that facilitate Podiatric surgeries can now default all claims to Paperbase, reducing the number of ECLIPSE rejections.

To do this, go to **Settings > Doctors** and select **Podiatric** in the **Type** field.



By default, all claims for these doctors will be set to Paperbase when the invoice is raised. However, you can still manually amend this setting on a claim-by-claim basis when raising the invoice.

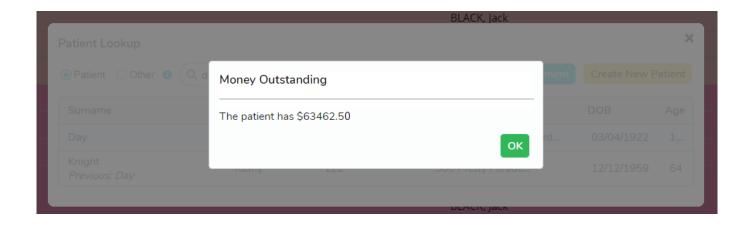


Outstanding Debt Alert

Facilities can now set an alert to flag patients with significant outstanding balances when booking appointments. This feature can be configured in **Settings > System Configuration** by entering a value to the '**Alert when making an appointment if money outstanding > than....**' field.



An alert will be displayed if the patient being selected for a booking has an outstanding balance that exceeds the specified amount.

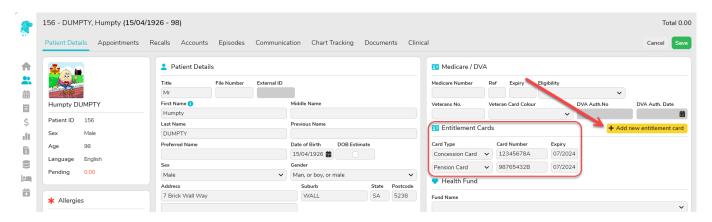


FYDO Clinic Update - 08/08/2024

New Entitlement Card Fields

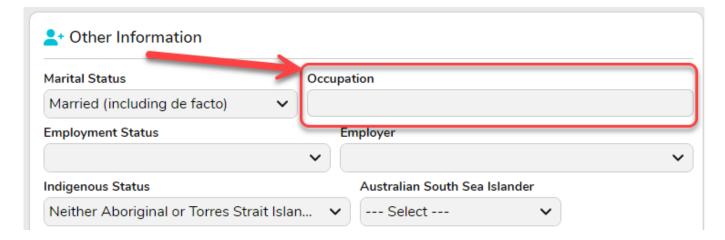
FYDO now has the capacity to list up to four **Entitlement Cards** with the new feature button **+Add new entitlement card** visible when editing the Patient Screen.

New tokens will need to be added to any forms that generate this information from FYDO. So please let us know if you have a form that requires amendment, and we can assist.



Occupation Field

A new field has been added to FYDO to document a patients **Occupation** for clinics that collect this data.



Bug Fixes

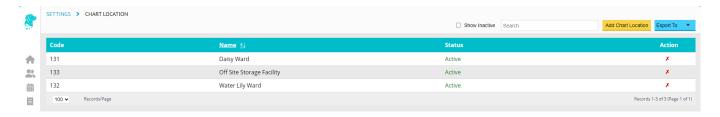
- Doctors Email Addresses can now be viewed again
- Doctors Files can now be added again
- The Expiry Date for Entitlement Cards is no longer a mandatory field

For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

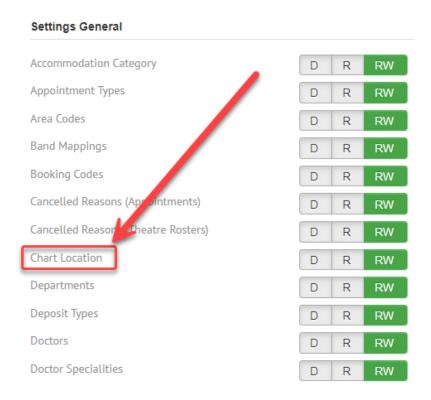
FYDO Hospital Update - 08/08/2024

Chart Tracking Capabilities

Phase 2 of this feature has now been implemented, allowing facilities to add their own personalised "Chart Locations". To make tracking Medical Records easier, this information can be added under **Settings > Chart Locations**.

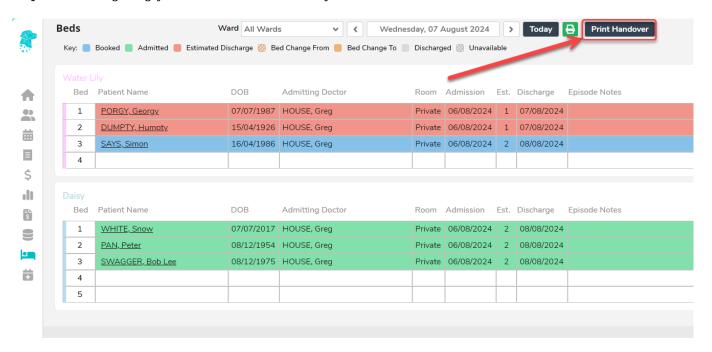


A new **User Group Access Level** has also been added to allow or restrict the ability to add new Chart Locations.



Handover / Bed Tracker Report

Hospitals are now able to generate a Handover List from the Bed Tracking to assist in hospital workflow. Whether you call it a Clinical Handover Sheet, Critical Handover Sheet, Bed Tracking Report, or something completely different, this template is accessible from the **Bed Tracking** screen by selecting **Print Handover.** Plus, it can be designed and customised to suit your hospital's requirements, giving you the information that you need!





Clinical Handover Sheet 07/08/2024 at 16:01

Patient Details	Doctor	PROCEDURE / Notes	Allergies
White, Snow	HOUSE, Greg	Right Knee Reconstruction	Allergies: Apples
DOB: 07/07/2017 (7)		Consent Received: Y	
MRN: 147			
Pan. Peter	HOUSE Greg	Removal of Wires	Allergies: Eggs
		Consent Received:	7.11.2.8.2.3.2.8.3
MRN: 148			
Swagger, Bob Lee	HOUSE, Greg	Left Shoulder Reconstruction	Allergies: Paracetamol
DOB: 08/12/1975 (48)		Consent Received: Y	
MRN: 154			
	White, Snow DOB: 07/07/2017 (7) MRN: 147 Pan, Peter DOB: 08/12/1954 (69) MRN: 148 Swagger, Bob Lee DOB: 08/12/1975 (48)	White, Snow	White, Snow DOB: 07/07/2017 (7) MRN: 147 HOUSE, Greg Right Knee Reconstruction Consent Received: Y HOUSE, Greg Removal of Wires Consent Received: WRN: 148 Swagger, Bob Lee DOB: 08/12/1975 (48) HOUSE, Greg Left Shoulder Reconstruction Consent Received: Y

Unbilled Revenue API

Unbilled Revenue data can now be produced using the new FYDO API, as follows: https://fydo.cloud/Webhooksapi/Api/Report/GetUnbilledRevenueData

Bug Fixes

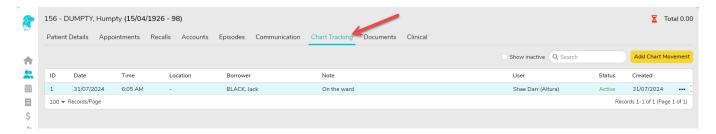
- Doctors Email Addresses can now be viewed again
- Doctors Files can now be added again
- The Expiry Date for Entitlement Cards is no longer a mandatory field

FYDO Hospital Update - 31/07/2024

Chart Tracking Capabilities

Facilities are now able to track charts with FYDOs new **Chart Tracking** tab.

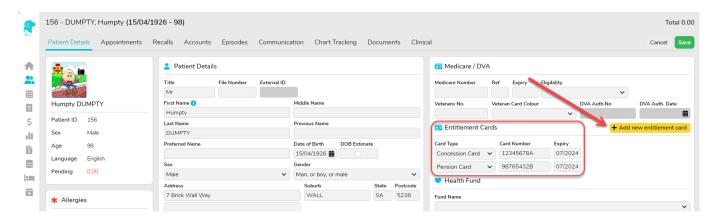
Phase 2 of this feature will allow facilities to add "Locations", for around their hospital, to list where the Medical Record currently is.



New Entitlement Card Fields

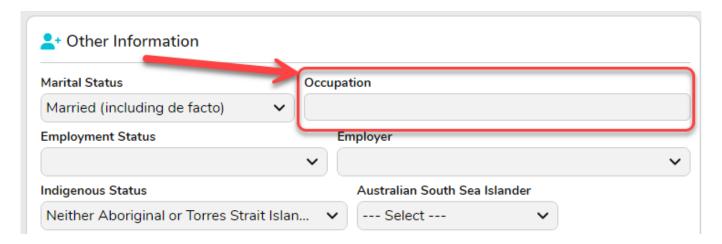
FYDO now has the capacity to list up to four **Entitlement Cards.** With the new feature button **+Add new entitlement card** visible when editing the Patient Screen.

New tokens will need to be added to any forms that generate this information from FYDO. So please let us know if you have a form that requires amendment, and we can assist.



Occupation Field

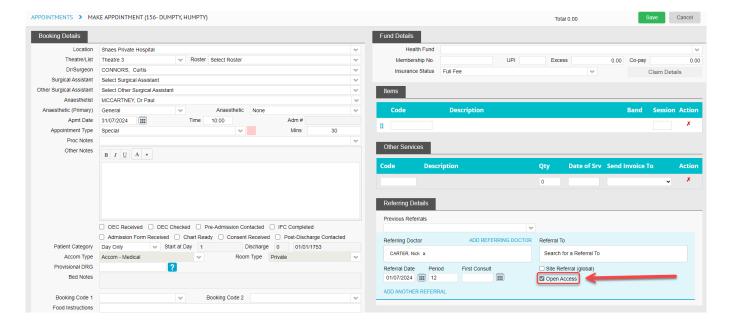
A new field has been added to FYDO to document a patients **Occupation** for facilities that require the collection of that data.



Open Access Flag

Facilities will now be able to identify **Open Access** referrals, with the new tick box to allow this information to be documented on the **Make/Edit Appointment** Screen.

Phase 2 of this development will be to add this information to reports.



DRG Contract Additions

We have updated our billing engine rules, to cater for complex, long-stay, DRG contracts.

FYDO Hospital Update - 11/07/2024

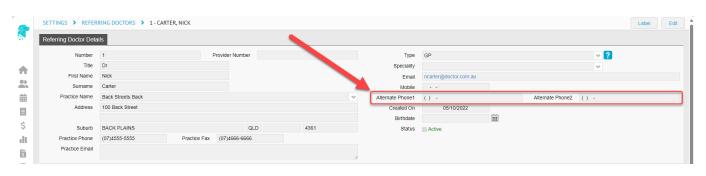
New Menu Design

We're thrilled to announce that our Main Menu has received a fresh, new look! While it remains as functional and easy-to-use as ever, we have enhanced the design to provide you with an even more enjoyable experience.



Additional Referring Doctor Fields

Users are now able to document additional **Phone Numbers** for the Referring Doctors, with the introduction of 2 new fields. These can be found in Settings > Referring Doctors.

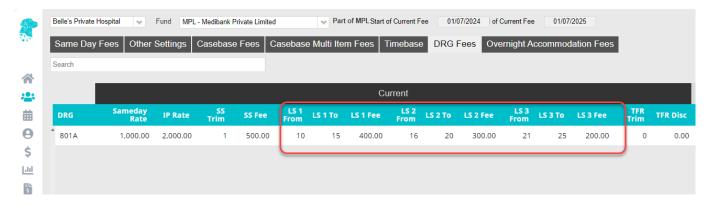


FYDO Hospital Update - 04/07/2024

Additions to the DRG Fee Set Up

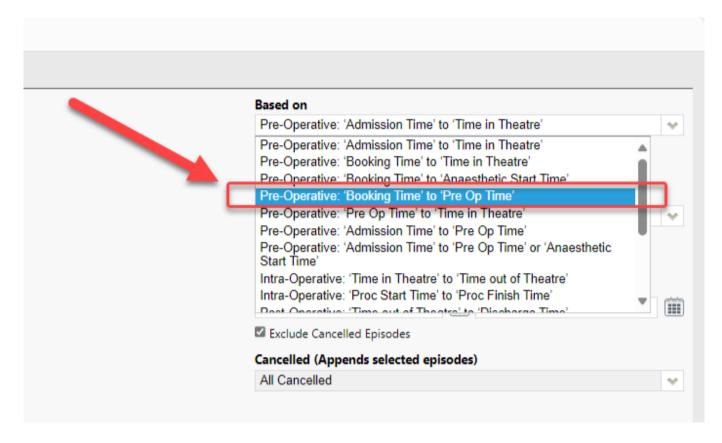
To assist with complex DRG Health Fund contracts, we have implemented additional fields to improve our simplified billing. There are now 3 steps down fields available for Long Stay 'LS' with

'from' and 'to' days.



Additions to the Length of Stay Report

The Length of Stay Report can now be generated based on **Booking Time** to **Pre-Op Time**.



Additions to Mandatory Fields

Gender has been added as a mandatory requirement for WA, VIC and TAS submission. If the 'On admission, make patient fields mandatory' feature is enabled in your System Configuration, a warning will pop up if this is missing from the patient screen on admission.

Allow referral to be entered without a referral date/period
Alert when referral expired when editing an appointment
Invoicing only allowed if 'Theatre Completed'
On admission, make patient fields mandatory
On admission, alert to take excess if not yet collected
Theatre Roster required when making bookings
Invoicing only allowed if 'Episode Grouped'
On admission, make Next of Kin mandatory
On admission, make Emergency Contact mandatory
Mandatory Fields
The following is missing from the patient screen: Gender
Please go back to the patient screen and enter missing information
Go to Patient screen OK

New Webhook Fields Added

Episode webhooks now have the PreAdmissionContacted and PostDischargeContacted fields with True or False values.

Bug Fixes

The issue some users were experiencing with amending the DVA Casebase Fee Set Up has been resolved.

FYDO Hospital Update - 27/06/2024

1st July National Procedure Banding Update

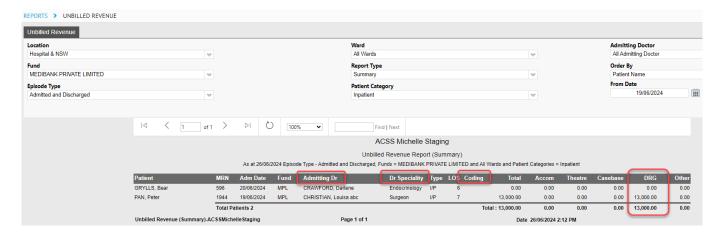
By the 1st of July, the National Procedure Bandings update will be loaded into FYDO. All new items will be added, along with any amendments to the National Banding.

1st July Prescribed List / Prostheses Update

By the 1st of July, the Other Services update will be loaded into FYDO. All new items will be added, and all fees amended.

Additions to the Unbilled Revenue Report

To further enhance the Unbilled Revenue Report, facilities will now be able to view the **Admitting Doctor**, **Doctor Speciality**, and **Coding Status** of each episode. The **Provisional DRG** feature in the Edit Appointment screen can now be utilised for **inpatients** with DRG-based health fund contracts to generate more accurate revenue predictions.



New Fields added to Theatre Roster API

The **getTheatreScheduleSyncList** API has been updated to include additional fields from the theatre roster. These new fields are:

- "ReasonForDelayedStart": ""
- "ReasonForDelayedStartDesc": ""
- "ReasonForDelayedFinish": ""
- "ReasonForDelayedFinishDesc": ""