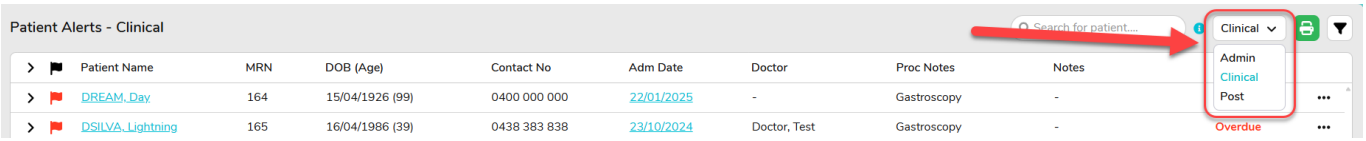
FYDO Hospital Update – 19/06/2025

Patient Alerts Features

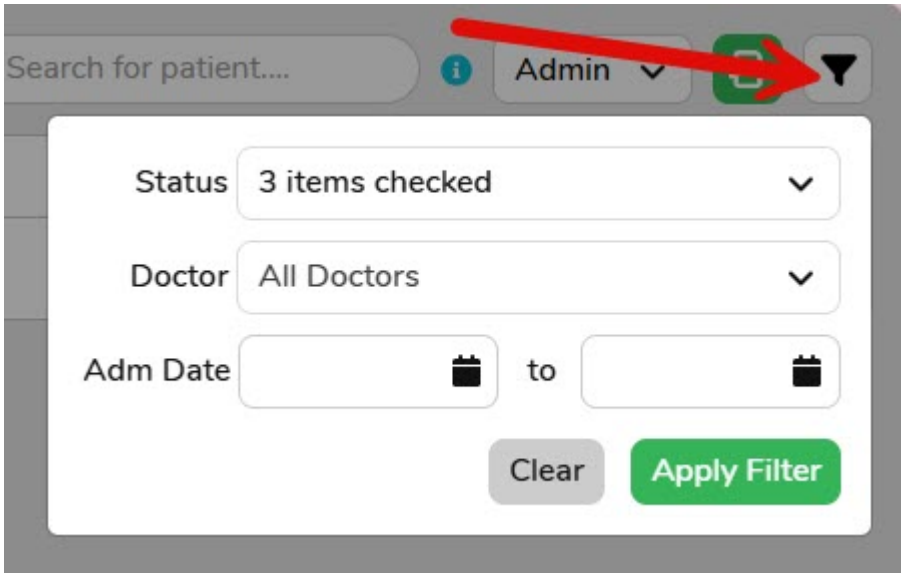
FYDO has introduced several enhancements to the Patient Alerts system. First one being, the alerts are now colour-coded by department for easier identification:

- **Orange** for Admin
- **Red** for Clinical
- **Purple** for Post

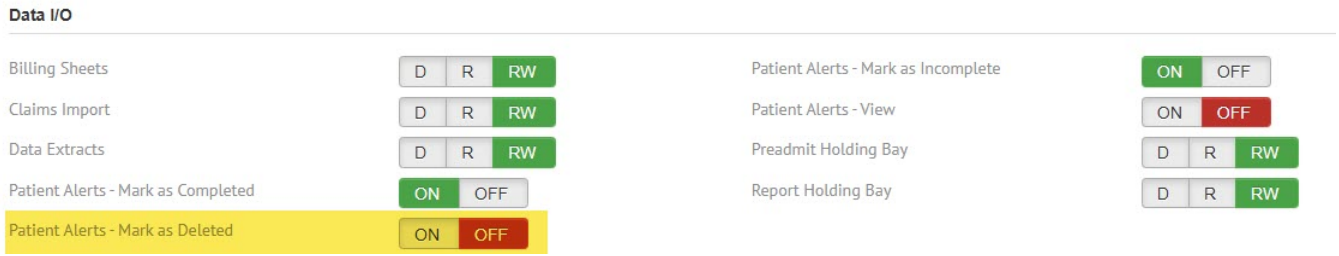
Additionally, a new filtering option has been added. FYDO now allows you to filter patient alerts by department using the drop-down menu located in the top right-hand corner of the screen. Alerts are configured in Pre-Admit to automatically route them to the appropriate department.



The enhance usability, the Patient Alerts system now includes advanced filtering capabilities. By using the **Filter** button located at the top right-hand corner, you can narrow down alerts to view those associated with a specific doctor and/or a particular date, making it easier to manage and review relevant information efficiently.



Another enhancement within Pre-Admit is the ability to mark alerts as not only Completed or Incomplete but now Deleted. These actions are controlled through **User Group Settings**, allowing administrators to assign permissions for who can manage alert statuses.



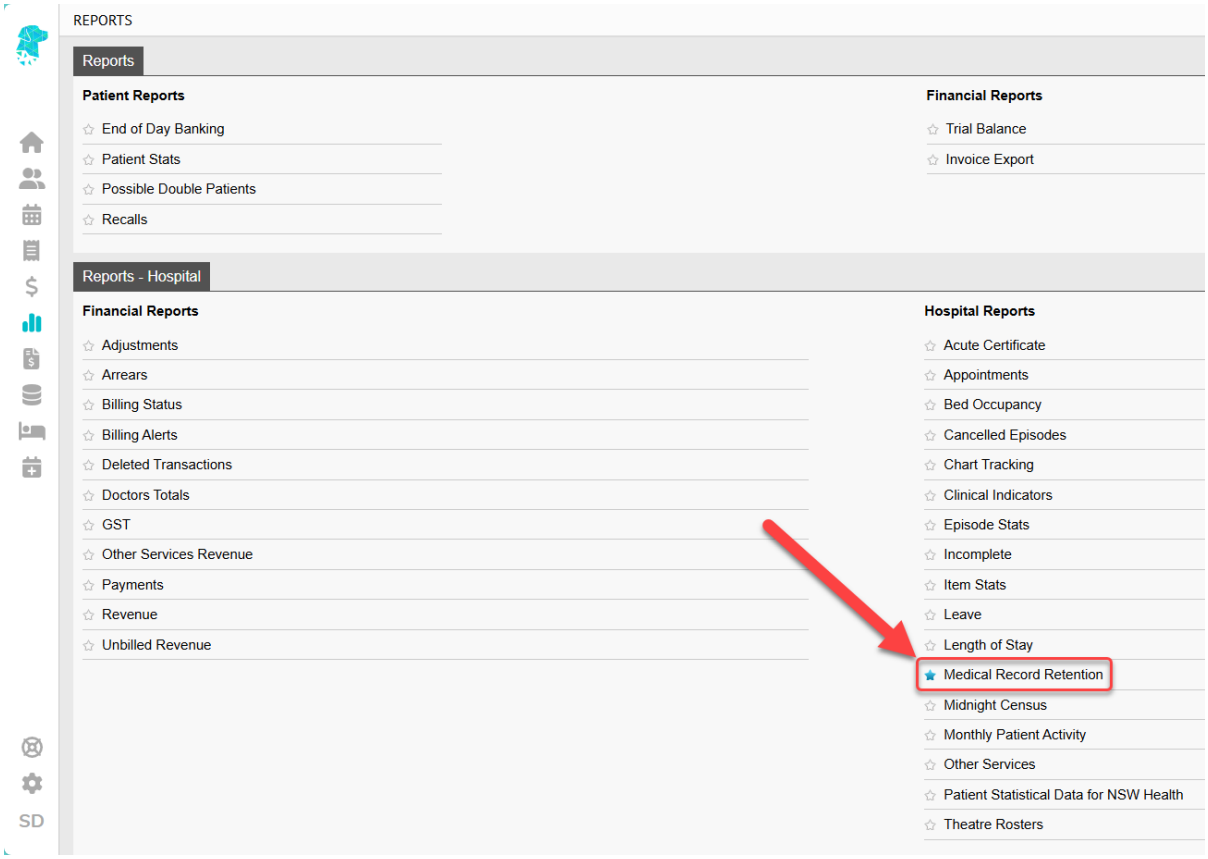
[redacted]

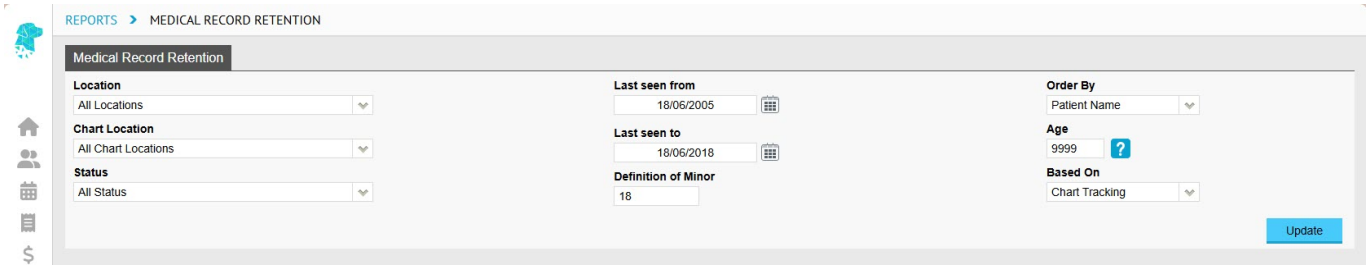
New Report

FYDO has introduced a new report titled **Medical Record Retention**, designed to assist in identifying which patient records may be eligible for culling within a specified date range. The report automatically identifies patients who have been last seen during the selected date range, with the **'Last Seen From'** field defaulting to 20 years prior.

As retention requirements vary by state, particularly in how a "Minor" is defined (e.g., age 16 in some states, 18 in others) you can now select the appropriate **Definition of Minor Age** to align with local regulations.

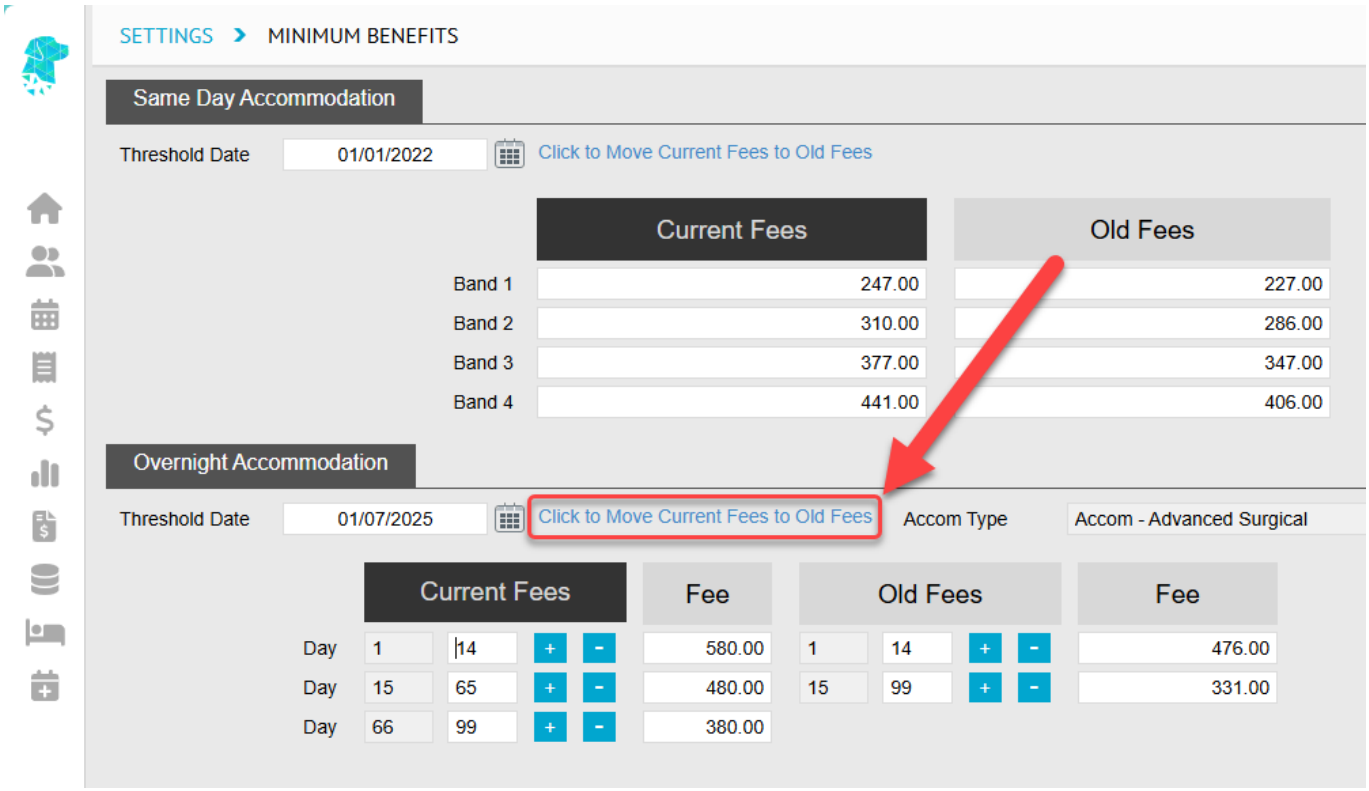
Please note: This report is for identification purposes only. The report will display episodes eligible for culling; however, no medical record charts will be archived automatically. The chart status must be updated manually at this stage. Development is currently underway on the next phase of this feature, which will introduce an automatic archiving functionality.





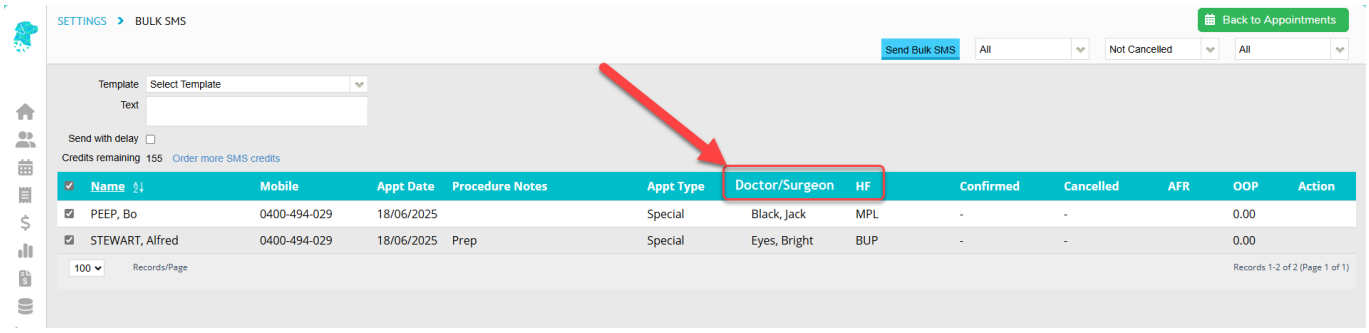
Minimum Benefits Improvement

Another improvement implemented by FYDO is the ability to **Move Current Fees to Old Fees** within **Settings > Minimum Benefits > In Overnight Accommodation**. This enhancement streamlines the process, eliminating the need to manually enter each fee individually and significantly improving efficiency and reducing administrative workload



Bulk SMS Additions

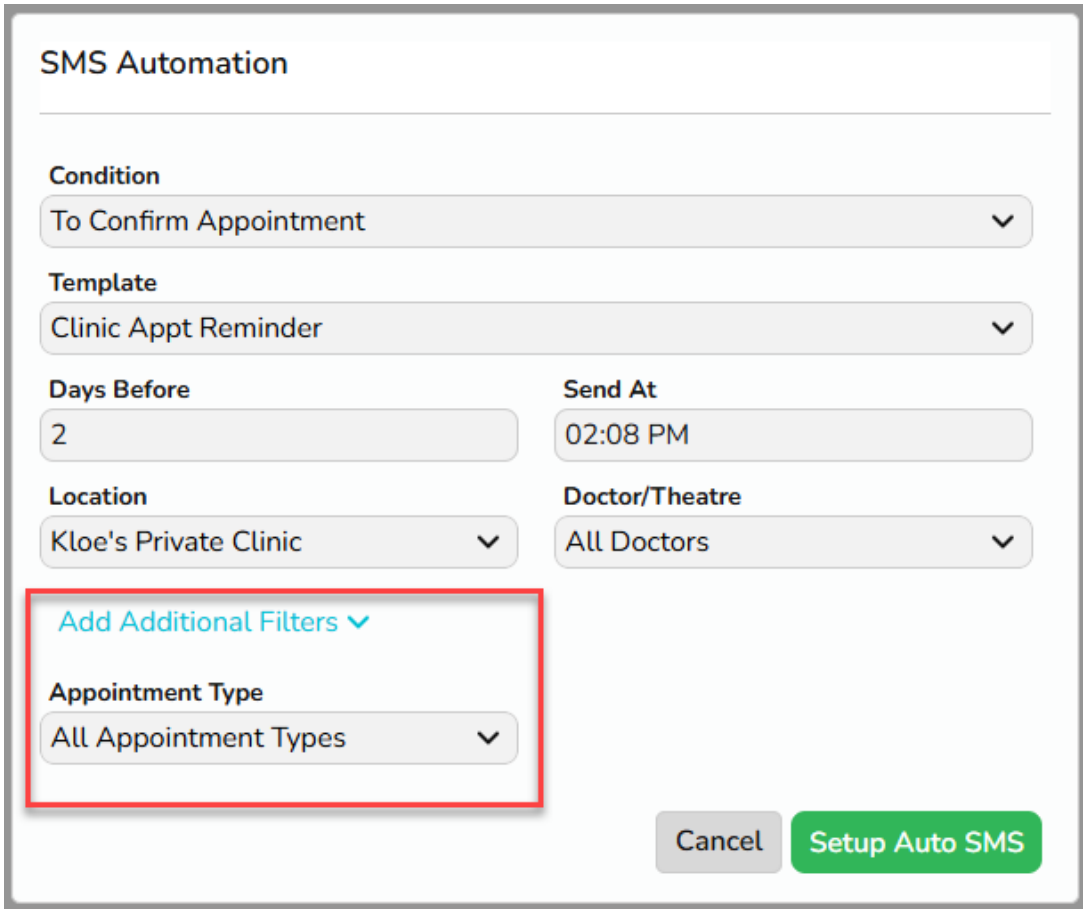
FYDO has enhanced the Bulk SMS screen by adding two new columns: **Doctor/Surgeon** and **Health Fund Code**. These additions provide greater clarity and improve targeting for patient communications



FYDO Clinic Update – 12/06/2025

SMS Automation – Additional filter option

An enhancement has been made to **Settings > SMS Automation**, with the addition of new filtering option. FYDO now allows users to filter SMS automation rules by **Appointment Type**, offering greater flexibility and control in message targeting. This filter option is available within the **"To Confirm Appointment"** SMS condition, making it easier to tailor confirmation messages to specific appointment types.



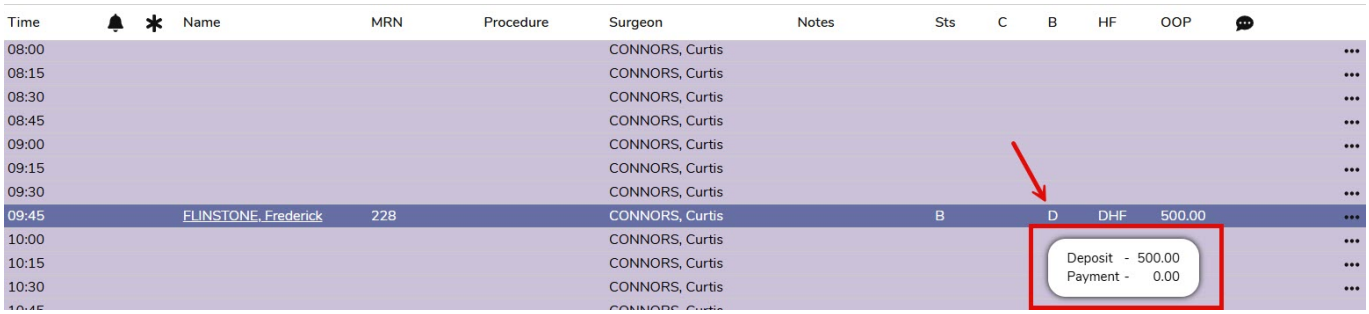
For previous updates, please visit https://wiki.fydo.cloud/updates-clinic/

FYDO Hospital Update – 12/06/2025

New Hover Feature

FYDO has introduced a new hover functionality on the **Appointment screen**, designed to streamline access to view deposit and payment information. By simply hovering your cursor over the billing status **'D'** or **'B'** icon, you can quickly view the amount a patient has paid—eliminating the need to navigate into their episode details.

This enhancement improves efficiency and provides a more convenient way to access key financial information at a glance.



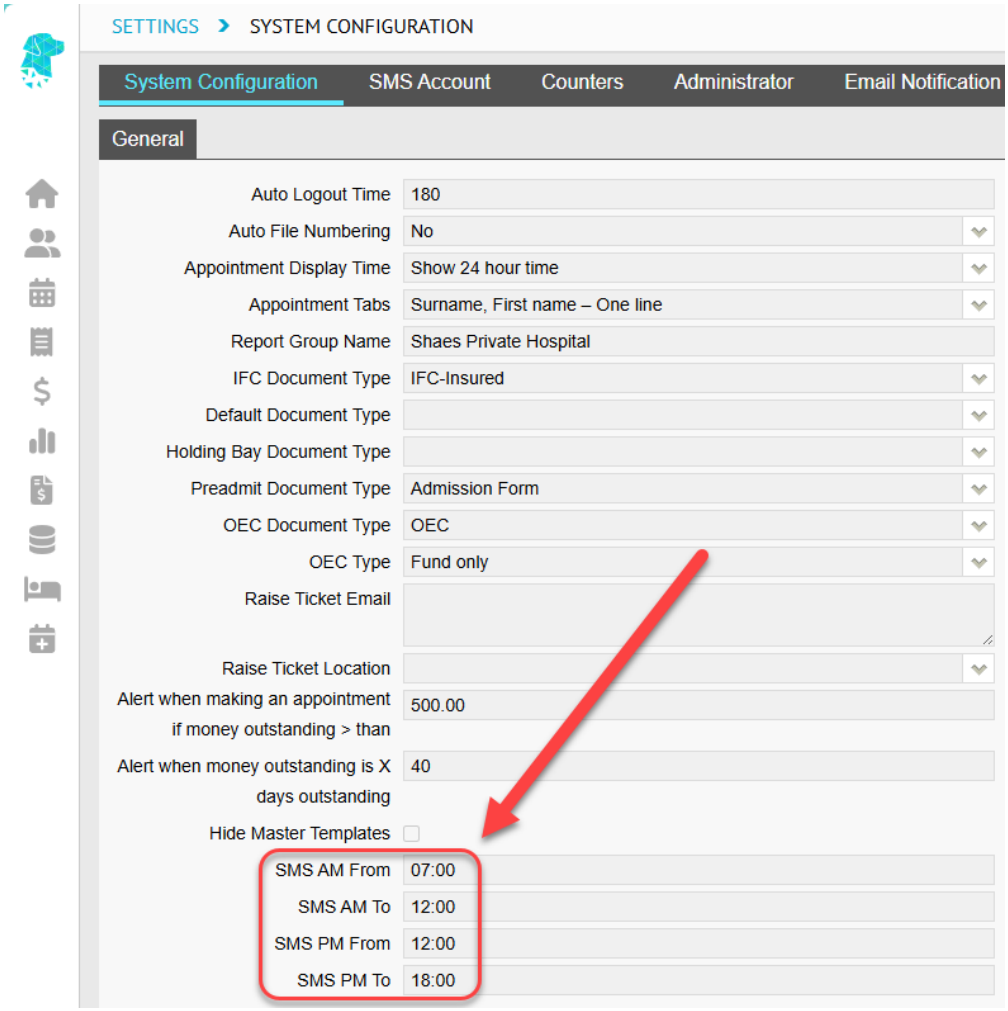
Estimated Admission Time Token

There is a new token available that can inform patients of their **estimated admission time** before the actual admission times have been finalised. For instance, if a patient is scheduled for a morning admission, the SMS may read:

*"Your admission to FYDO's Day Surgery is confirmed. Your estimated admission time is between **08:00 AM and 12:00 PM.** The hospital team will contact you once the schedule is finalised to confirm your exact admission time."*

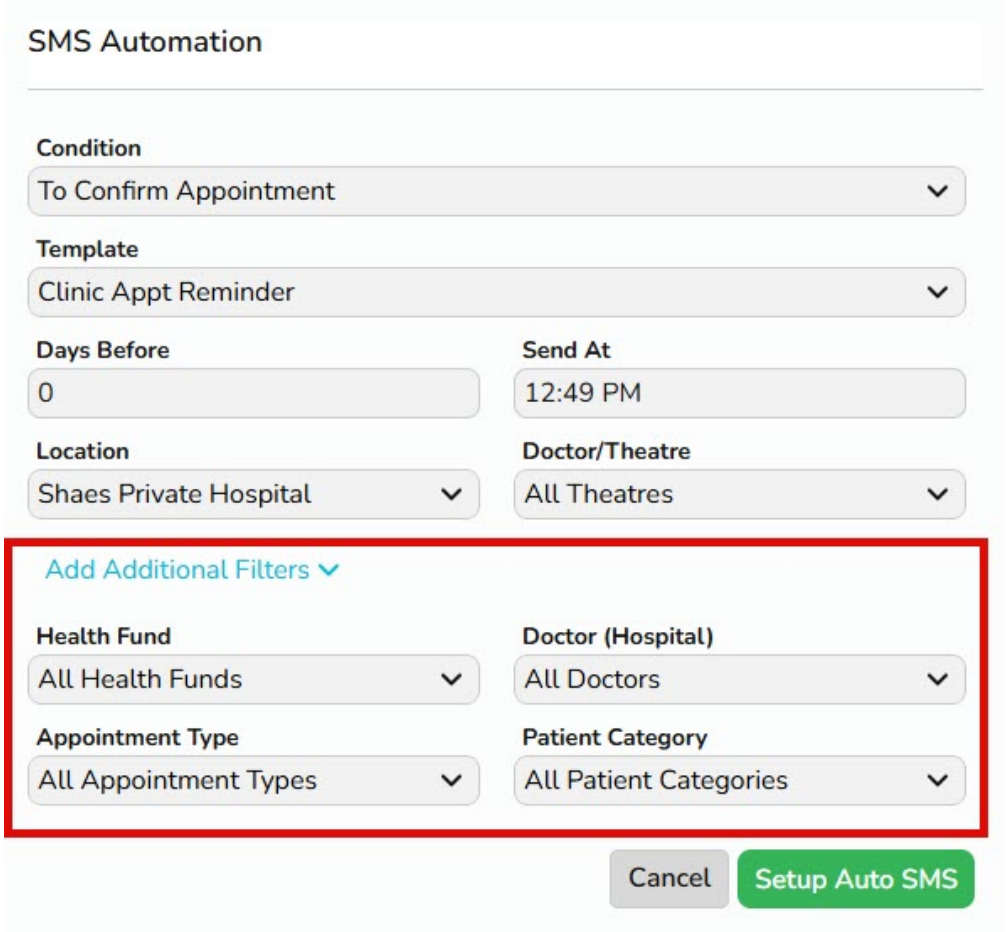
The estimated time range that suits your facility can be configured via **Settings > System Configuration**. This feature allows for both an **AM** and a **PM timeframe** to be defined. Appointments falling within these timeframes will be given the stipulated estimated time, displayed in a 12-hour format.

To enable this feature in theatre lists, bed tracker, quick forms and SMS templates a new token has been introduced: **<<TimeRange>>**



New SMS Features Additional Filter Options

An enhancement has been made to **Settings > SMS Automation**, with the addition of new filtering options. FYDO now allows users to filter SMS automation rules by **Doctor**, **Health Fund**, **Appointment Type**, and **Patient Category**, providing greater flexibility and control in message targeting. These filter options are available within the following SMS categories: **To Confirm Appointment**, **Post Discharge**, and **Admission Form Not Received**.



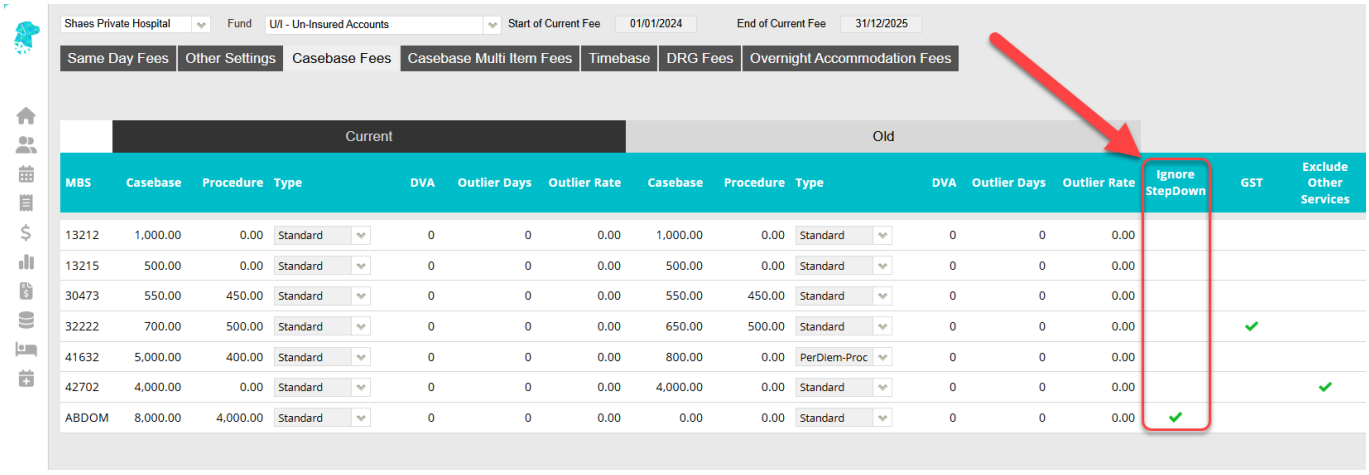
FYDO Hospital Update – 10/06/2025

Heath Fund Fee Setup

There have been some recent changes to the fee setup to improve its functionality and provide additional configuration options.

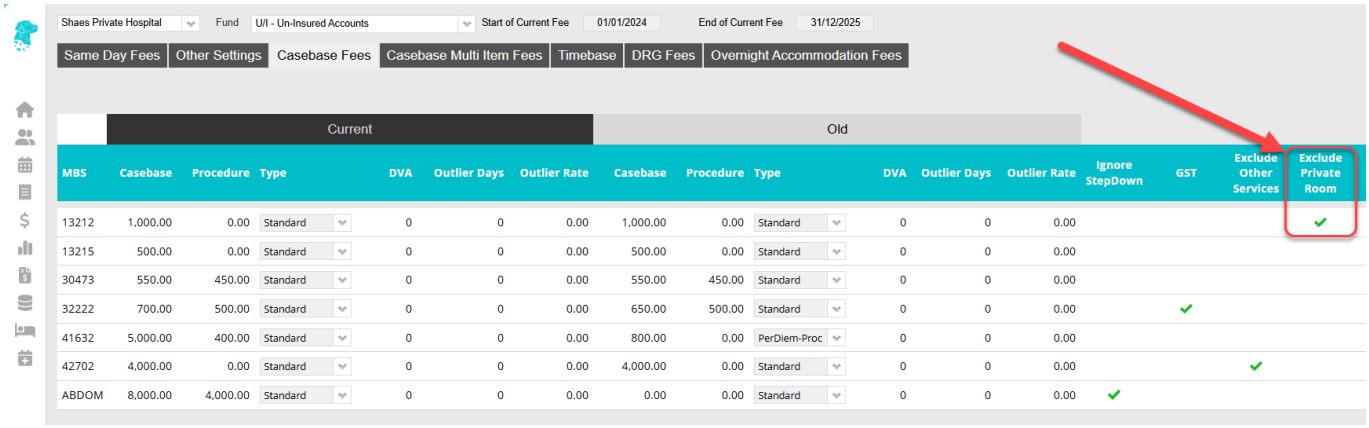
Casebase Fees

A new column, '**Ignore Step Down**,' has been added, featuring a tick box option similar to the GST column. This functionality is particularly useful for facilities that wish to ensure certain fees are not subject to the usual percentage breakdown and are calculated at 100%, even when the item is performed as a secondary or subsequent procedure.



Exclude Private Room Add On

A new option to **Exclude Private Room** has been introduced in Casebase Fees, Casebase Multi and DRG Fees. This feature is designed to accommodate instances where hospitals are unable to charge for a private room add-on for certain admissions, while still allowing the private room add on charge to be applied to all other Case Base or DRG fees.

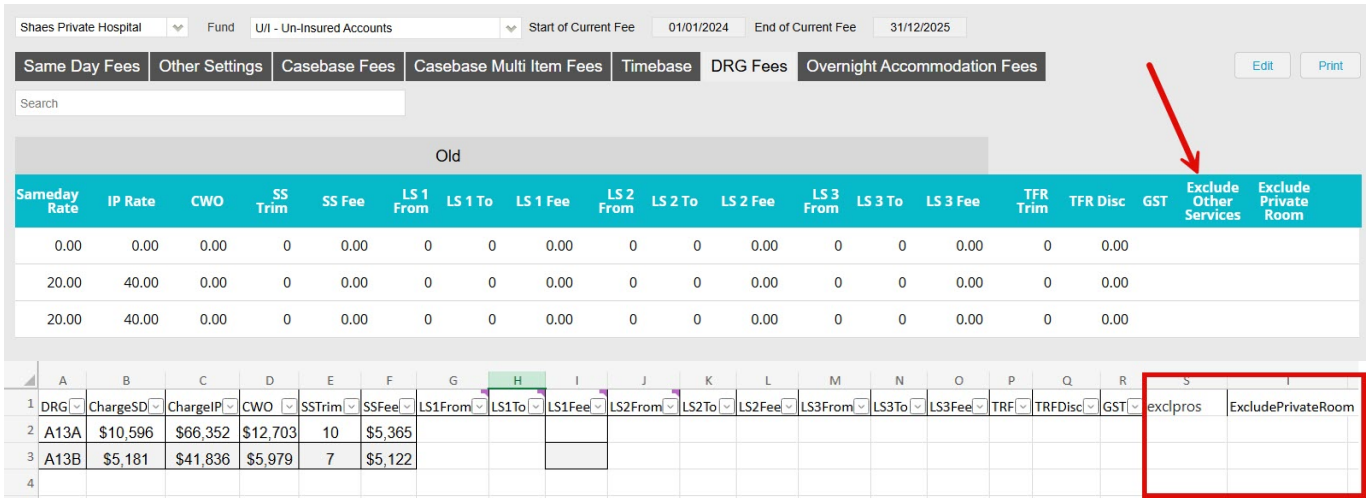


Both of these columns will now be displayed in the Excel file when printing the fees, as illustrated below.

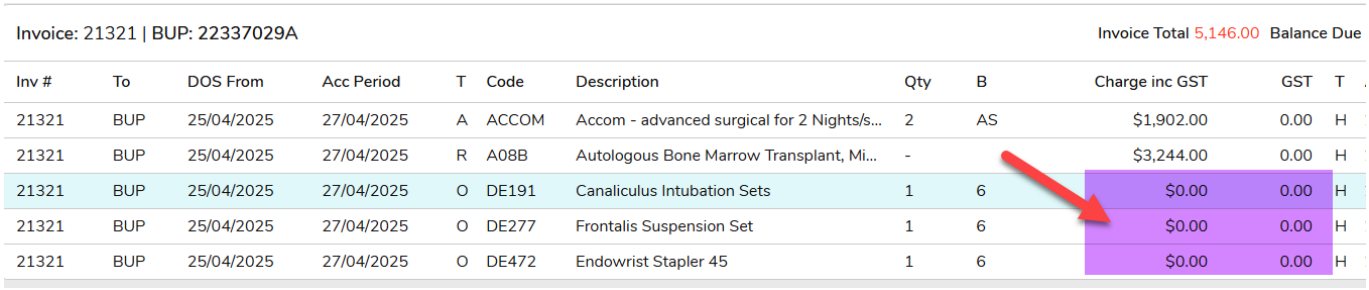
	A	B	C	D	E	F	G	H	I	J	K	L
1	MBS	Casebase	Procedure	Type	DVA	OutlierDay	OutlierRate	GST	ExclOS	IgnoreStepDown	ExcludePrivateRoom	
2	13212	786.12	89.57	1		1	55	0	0	1	1	
3	13215	127.09		1		2	$10	0	0	1	1	
4	13218	570.00		1		3	20	0	0	1	0	
5												

DRG Fees Exclude Other Services

In the same manner that this feature functions in the **Case Base Fees**, the **Exclude Other Services** option has been added to the **DRG Fees tab** and is now also reflected in the Excel spreadsheet.

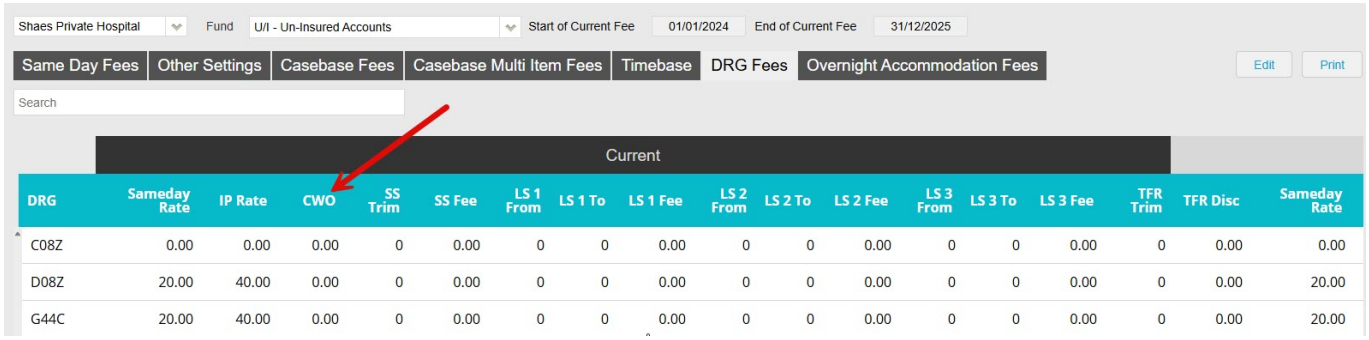


The new option to **Exclude Other Services** works in conjunction with the corresponding tick box for specific **Other Services/Protheses**. When selected, charges associated with the specific prothesis will not be raised.



DRG Charge Weight of One (CWO) Addition

A new **CWO** column has been introduced for hospitals needing to accommodate health fund contracts that utilise this structure.



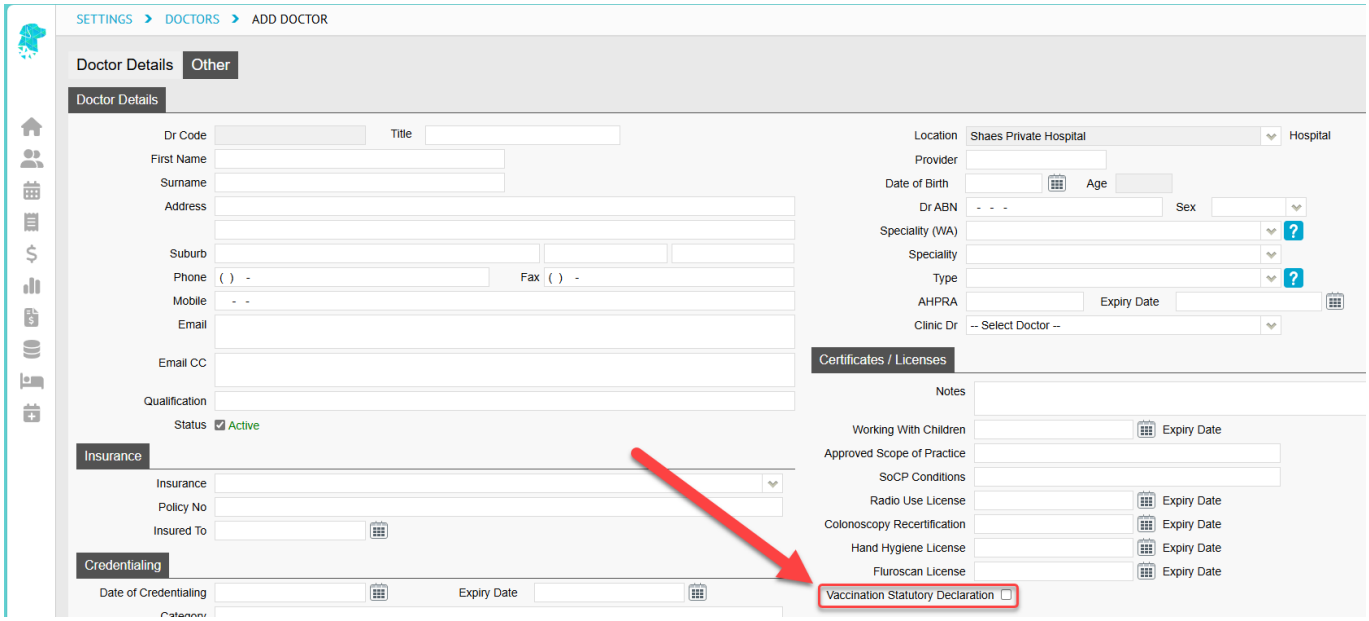
FYDO Hospital Update – 05/06/2025

Doctors Statutory Declaration

A new checkbox option has been added under the Doctor section in Settings to indicate whether the

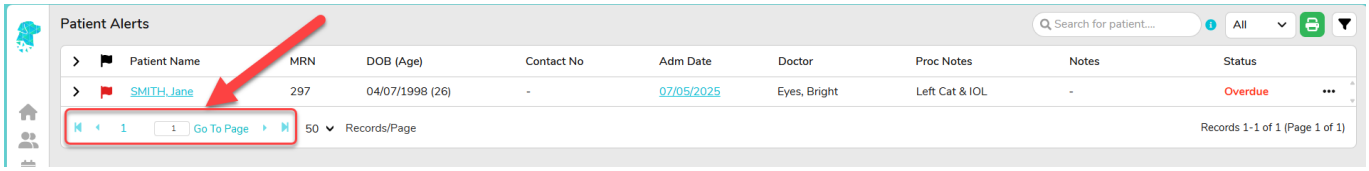
doctor has signed their Vaccination Statutory Declaration.

This information has also been added to the **Doctors List > Excel Export.**



Patient Alerts Screen Improvements

The Patient Alerts screen will now display over additional pages if there are more than 50 entries to show. This enhancement will improve loading performance and allow users to click between pages.

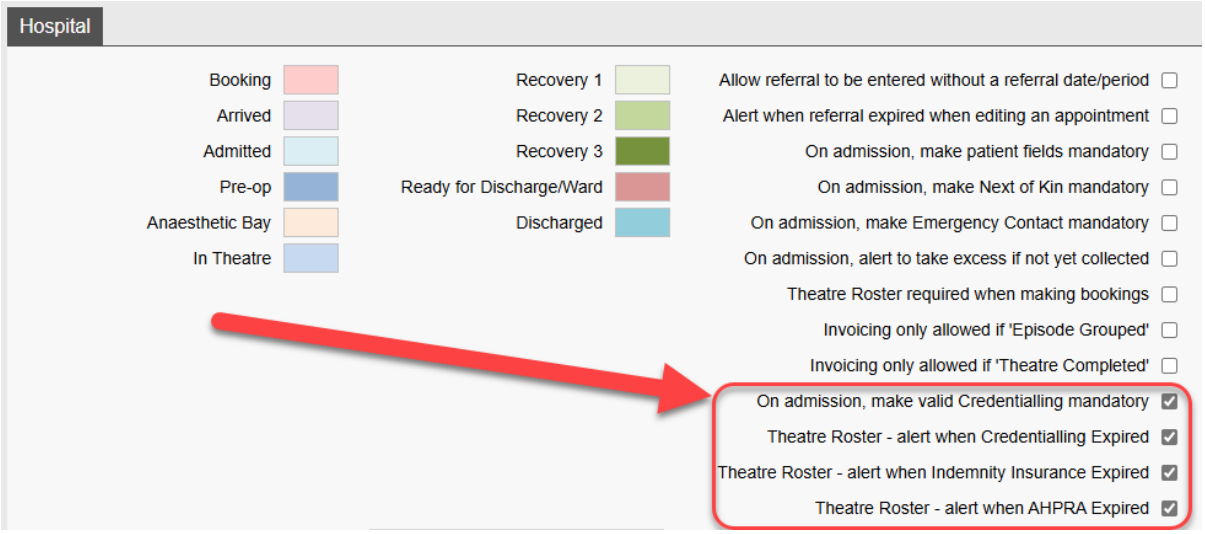


FYDO Hospital Update – 29/05/2025

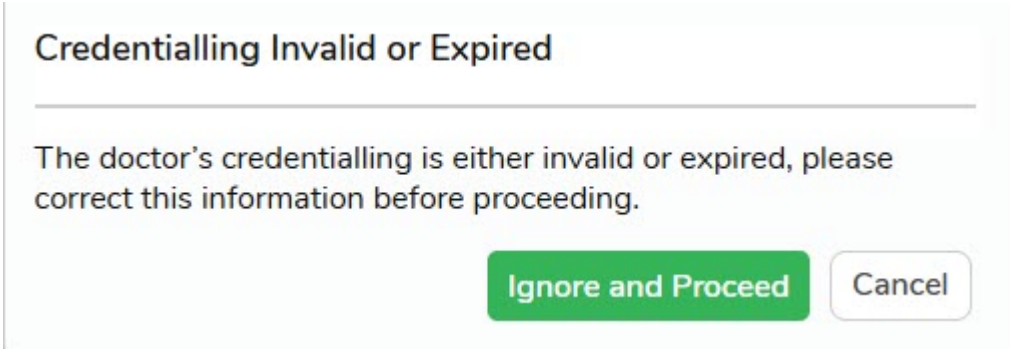
Doctors Credentialing Alerts

FYDO's latest feature introduces alerts related to doctor credentialing.
Under *Settings* > *System Configuration* > *Hospital*, four new tick box options are now available:

- **On Admission – Make valid credentialing mandatory**
- **Theatre Roster – Alert when credentialing has expired**
- **Theatre Roster – Alert when indemnity insurance has expired**
- **Theatre Roster – Alert when AHPRA registration has expired**



If your facility utilises these new tick boxes, a pop-up message will appear indicating which specific requirement needs attention whether during patient admission or when creating a theatre booking.



Pre-Admit Holding Bay

In the Pre-Admit holding bay, a new option is now available when committing a patient: you can select 'IFC Signed' if you are linking the form to a particular episode and the patient has digitally signed the Informed Financial Consent (IFC). Once selected, this will be reflected in the checklist on the admission screen.



Tokens

FYDO now has a token for the Signed Informed Financial Consent (IFC) Checklist Item. This token will work on:

- Theatre List
- Quick Forms
- SMS
- Handover Report
- Bed Tracker

Please see below to view the newly added token:

<<IFCs>>	Checklist - IFC Signed	Y = ticked

For a full list of available IFC tokens, click the link below to access our FYDO Wiki Manual:

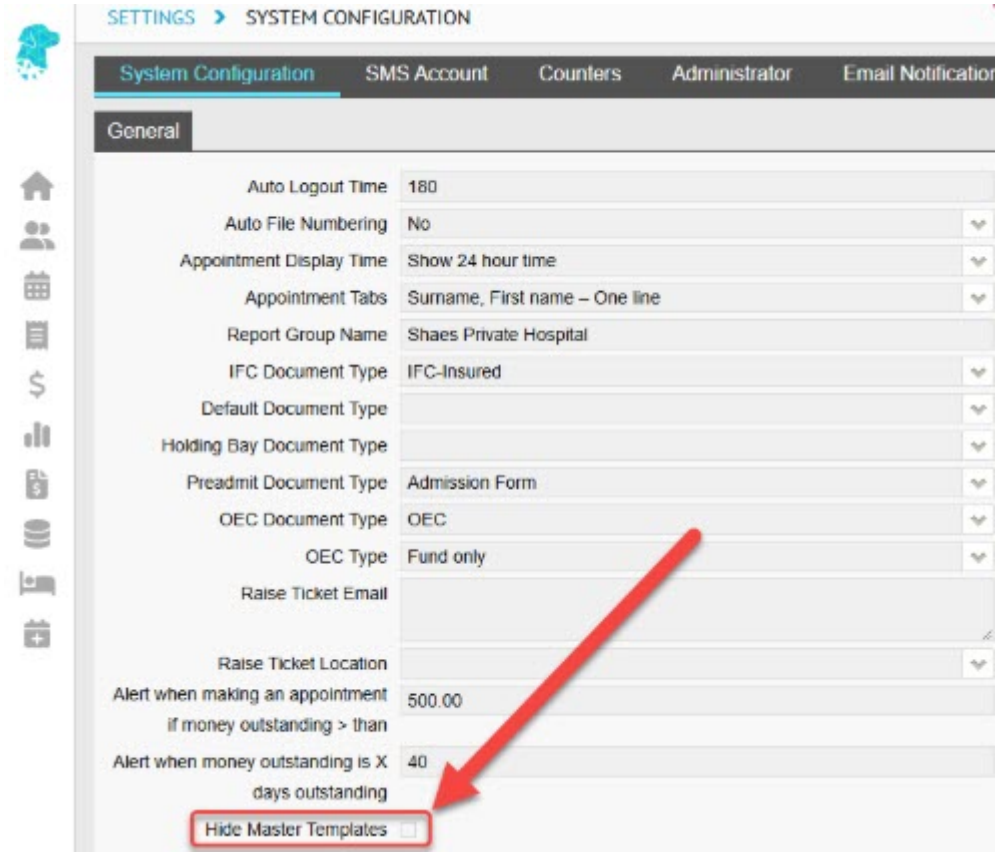
Tokens – Hospital – FYDO Wiki

FYDO Hospital Update – 22/05/2025

Master Templates

FYDO now allows hospitals to **"hide"** the **Master Templates** so that they are not an option for users to select accidentally.

This setting can be amended by a user from your hospital that has access to **Settings > System Configuration** by ticking the **Hide Master Templates** checkbox. Once this is selected the master templates will not be displayed in any of the dropdowns where users are able to select from available template option, for example when creating an IFC or Invoice.



Tokens

FYDO now has tokens for the Referring Doctor details listed on the Edit Appointment Screen. These tokens will work on:

- Theatre List
- Bed Tracker
- Quick Forms
- SMS
- Template Type (Hospital Invoice)

Please see below for a list of the newly added tokens:

Referring Doctor Details

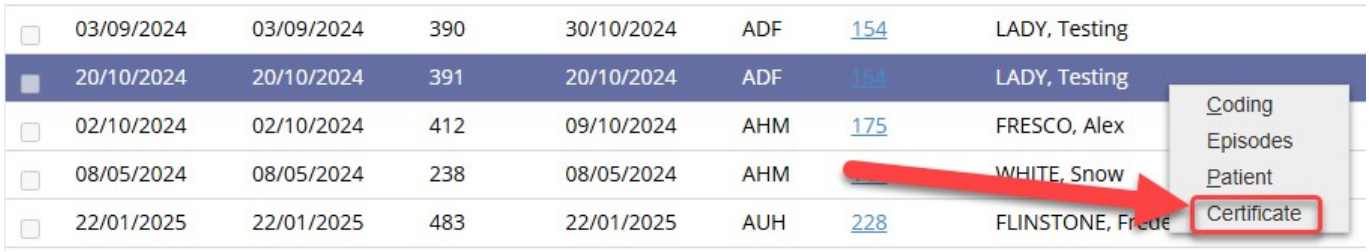
Token Name	Data	Notes
<<EpRef>>	Referring Doctor Full Name	e.g. CITIZEN, John
<<EpRefFirstN>>	Referring Doctor First Name	
<<EpRefI>>	Referring Doctor First Name Initial	e.g. J
<<EpRefLastN>>	Referring Doctor Last Name	e.g. CITIZEN
<<EpRefFI>>	Referring Doctor Initials	e.g. JC
<<EpRefTitle>>	Referring Doctor Title	
<<EpRefProvNo>>	Referring Doctor Provider Number	
<<EpRefDate>>	Patients Referral Date	dd/mm/yyyy
<<EpRefPeriod>>	Patients Referral Period	
<<EpRefFV>>	Patients First Visit	dd/mm/yyyy

For a full list of available hospital tokens, click the link below to access our FYDO Wiki Manual:

FYDO Wiki – Hospital Tokens

Certificates in Claiming Hospital

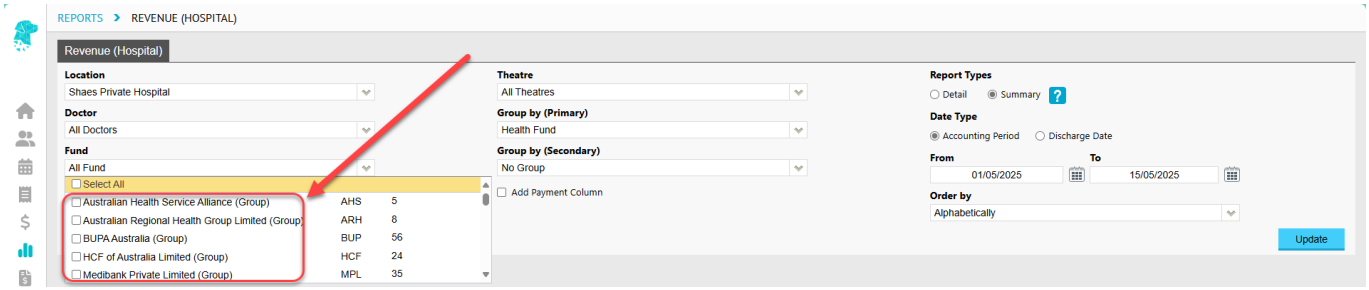
FYDO now enables access to certificates from the **Claiming Hospital > Claims & Not Yet Sent** tabs. This feature will prove valuable in the event of rejections, allowing you to quickly verify whether a certificate has been applied to a specific episode. Simply right-click to view the available options, which will now include **Certificate**.



FYDO Hospital Update – 15/05/2025

Revenue Report

The option to filter by **Health Fund Groups** has been added to the **Revenue Report.** This feature functions in the same way that it does in the Episode Stats Report, requiring a single location to be selected. For single-location databases, this will occur by default. For multi-location databases, the location will need to be selected manually.



IFC Checklist Item

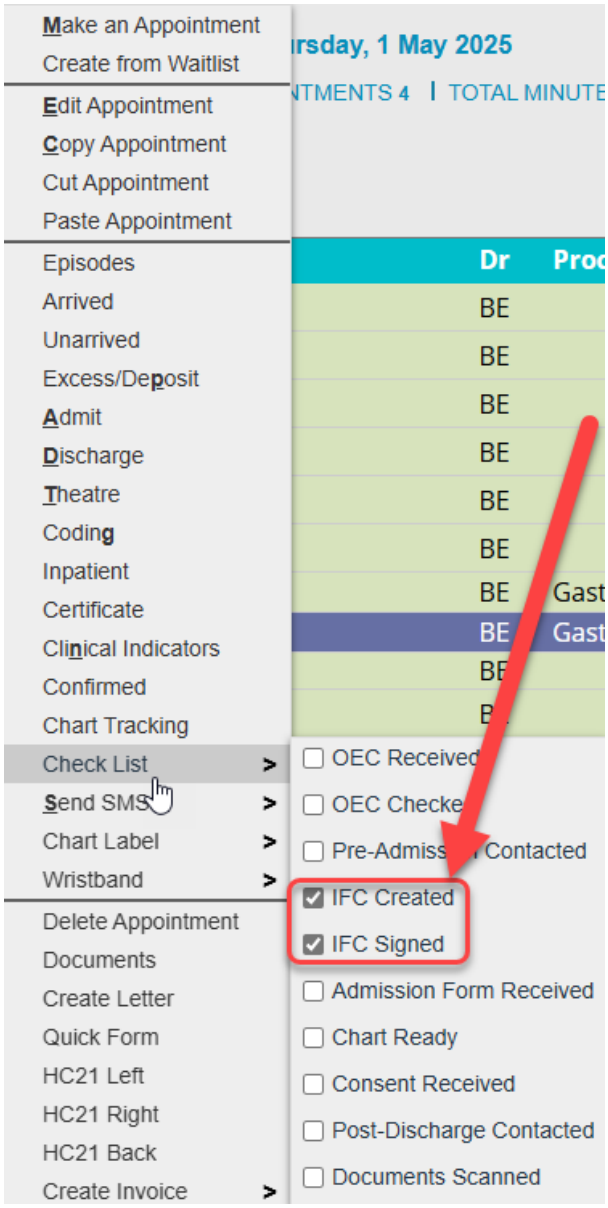
The original "**IFC Complete"** option on the **Patient Appointment Checklist** has been updated to give facilities more flexibility in tracking progress through the admission process. The new IFC options are:

- **IFC Created** – tick this when the IFC has been generated

- **IFC Signed** – tick this once the patient has signed their IFC

Audit logs have been added to track when these boxes are ticked and unticked. The new IFC options have also been included in the *Episode Stats* > *Raw Data Export Report* and are available to add to a Custom View.

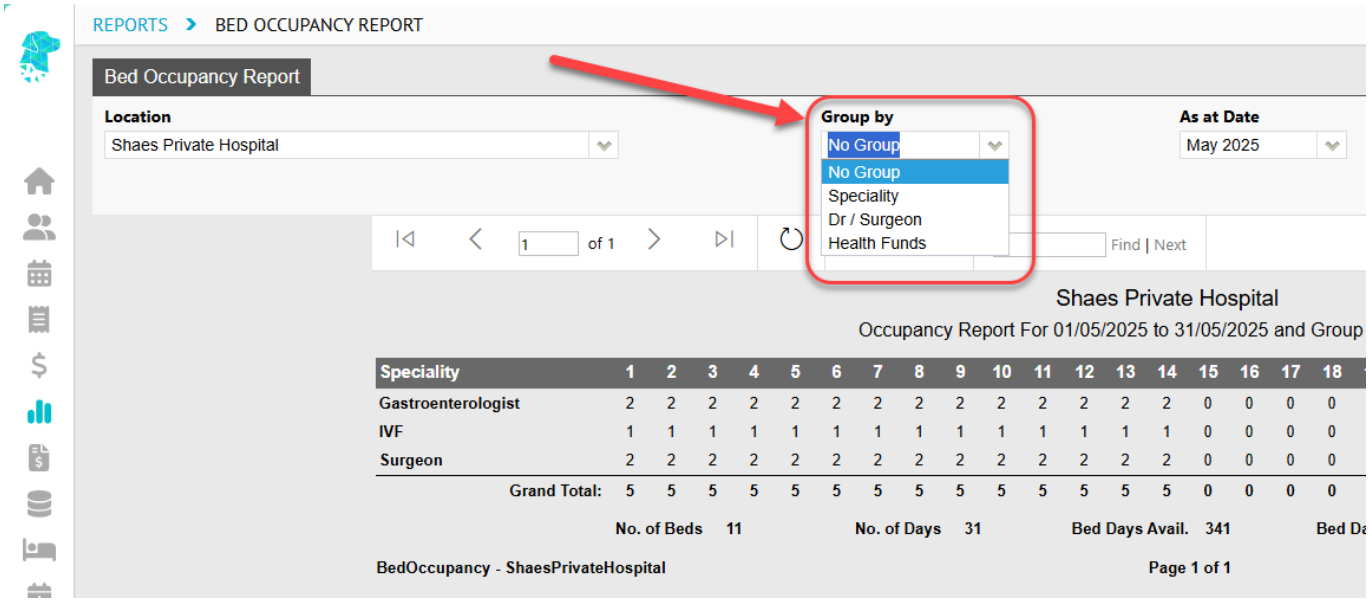
This update also lays the groundwork for exciting upcoming features – including the ability for the "IFC Signed" box to be automatically ticked when a patient electronically signs their IFC. So…. Watch this space!



Bed Occupancy Report

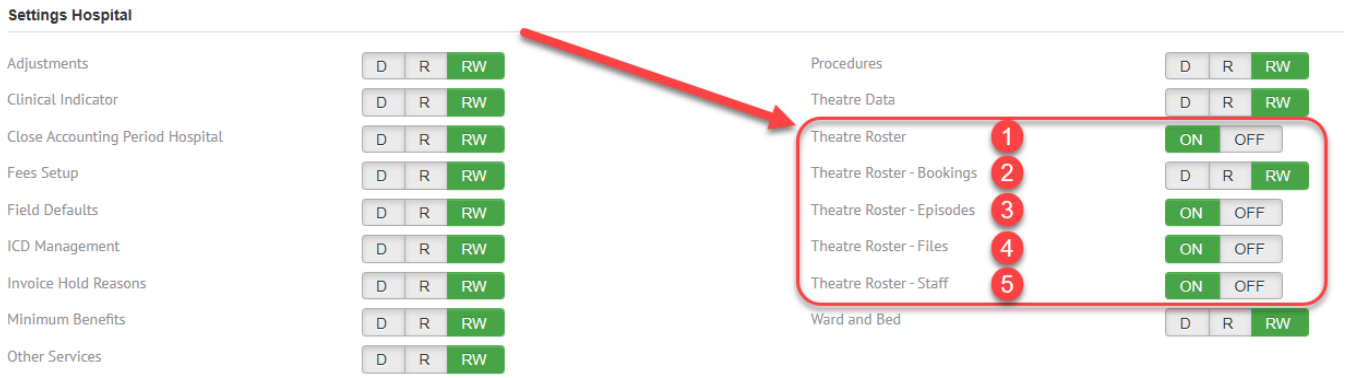
A new filter has been added to the **Bed Occupancy Report** that allows for the data to be displayed in additional useful formats. The options in the **Group By** drop down are:

- **No Group** – Report will run as it has historically run
- **Speciality** – Information will be grouped by admitting doctors Speciality
- **Dr/ Surgeon** – Information will be grouped by the admitting Doctor / Surgeon
- **Health Fund** – Information will be grouped by the patients Episodic Health Fund



Theatre Roster Access Levels

Improvements have been made to the **Theatre Roster access levels** to ensure all staff have appropriate access to the functions required for their daily tasks.



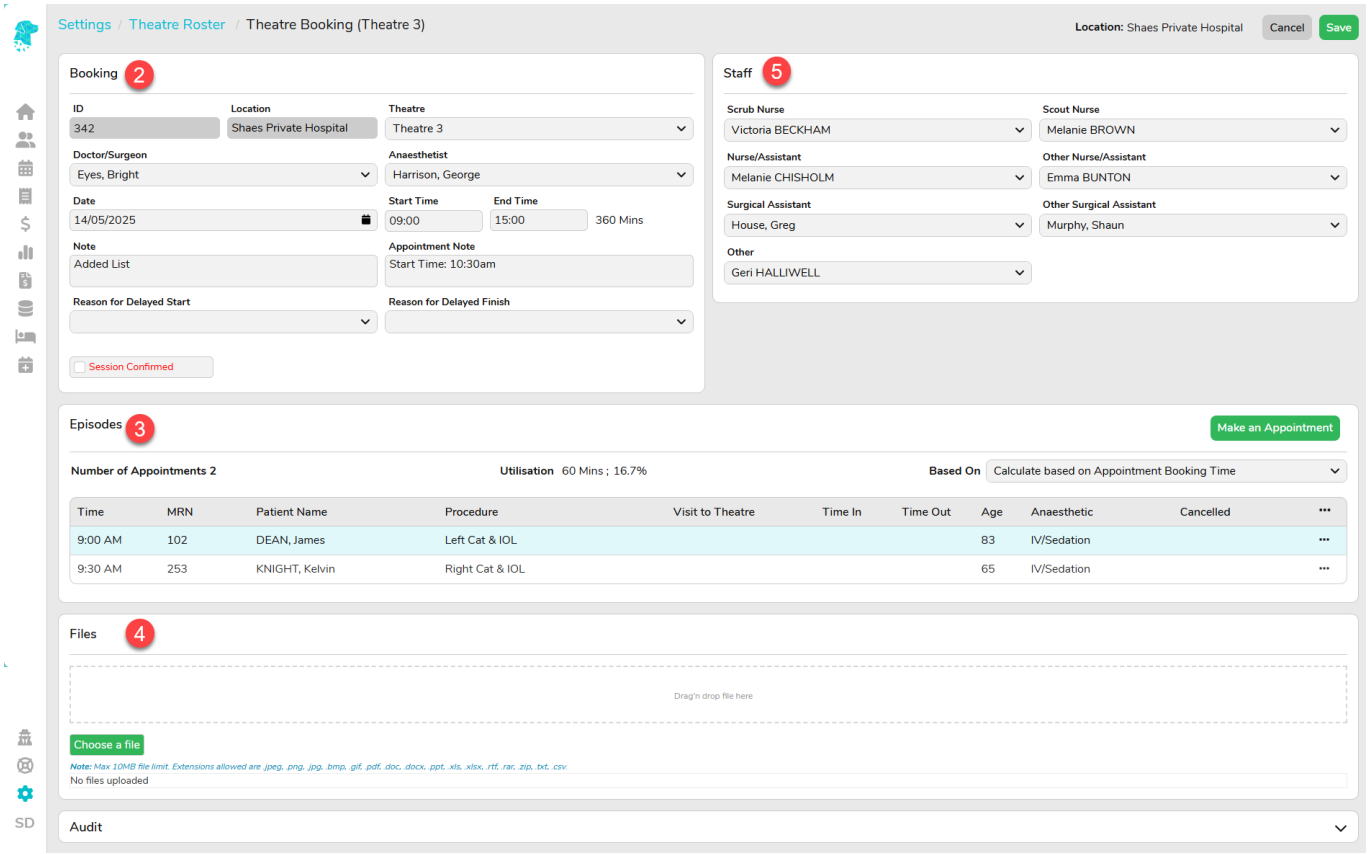
These updated settings allow staff to be granted access to specific components of the Theatre Roster, including:

1. **Theatre Roster** – Allows the user to view the Theatre Roster Screen only.

2. **Theatre Roster Bookings** – Controls access to the theatre booking functionality:
   – **RW** *(Read & Write)* **–** View, and edit theatre bookings
   – **R** *(Read)* **–** View theatre bookings only
   – **D** *(Deny)* **–** No access to view theatre bookings

3. **Theatre Roster Episodes –** Allows the user to amend the **Episodes** section within a Theatre Booking.

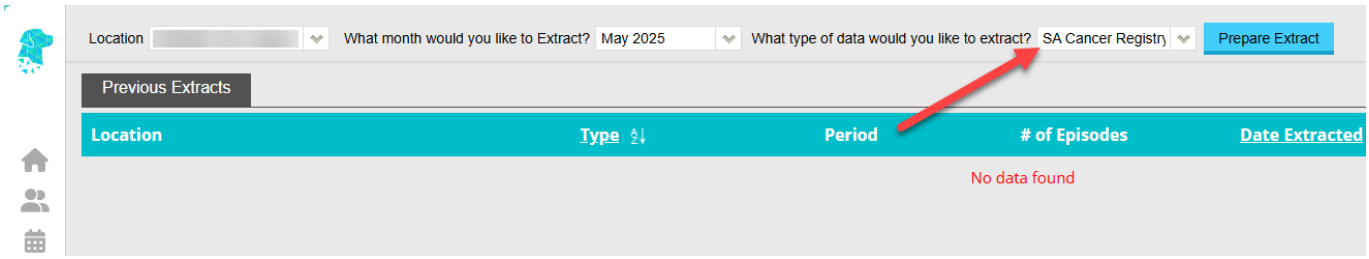
4. **Theatre Roster Files –** Allows the user to add, edit and remove **Files** associated with the Theatre Booking.
5. **Theatre Roster Staff** – Allows the user to enter and amend the **Staff** assigned to the Theatre Booking.



South Australia Cancer Registry Data Extract

Following the addition of the **South Australian Cancer Registry** screen during our FYDO Hospital Update on 27/03/2025 (FYDO Hospital Update – 27/03/2025 – FYDO Wiki) the ability to **extract** this data has been implemented.

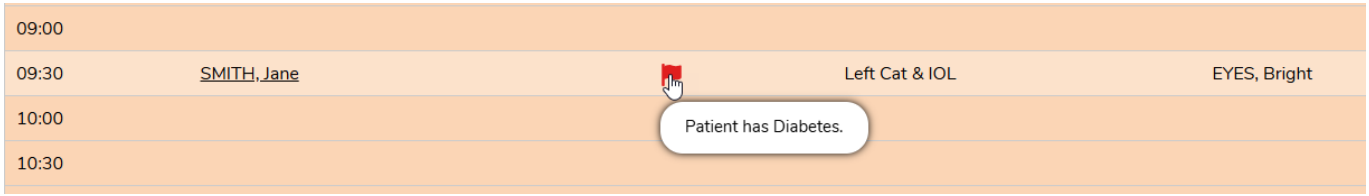
South Australian hospitals can now utilise the **SA Cancer Registry** option to extract this information in the same manner as any other data type.



FYDO Hospital Update – 09/05/2025

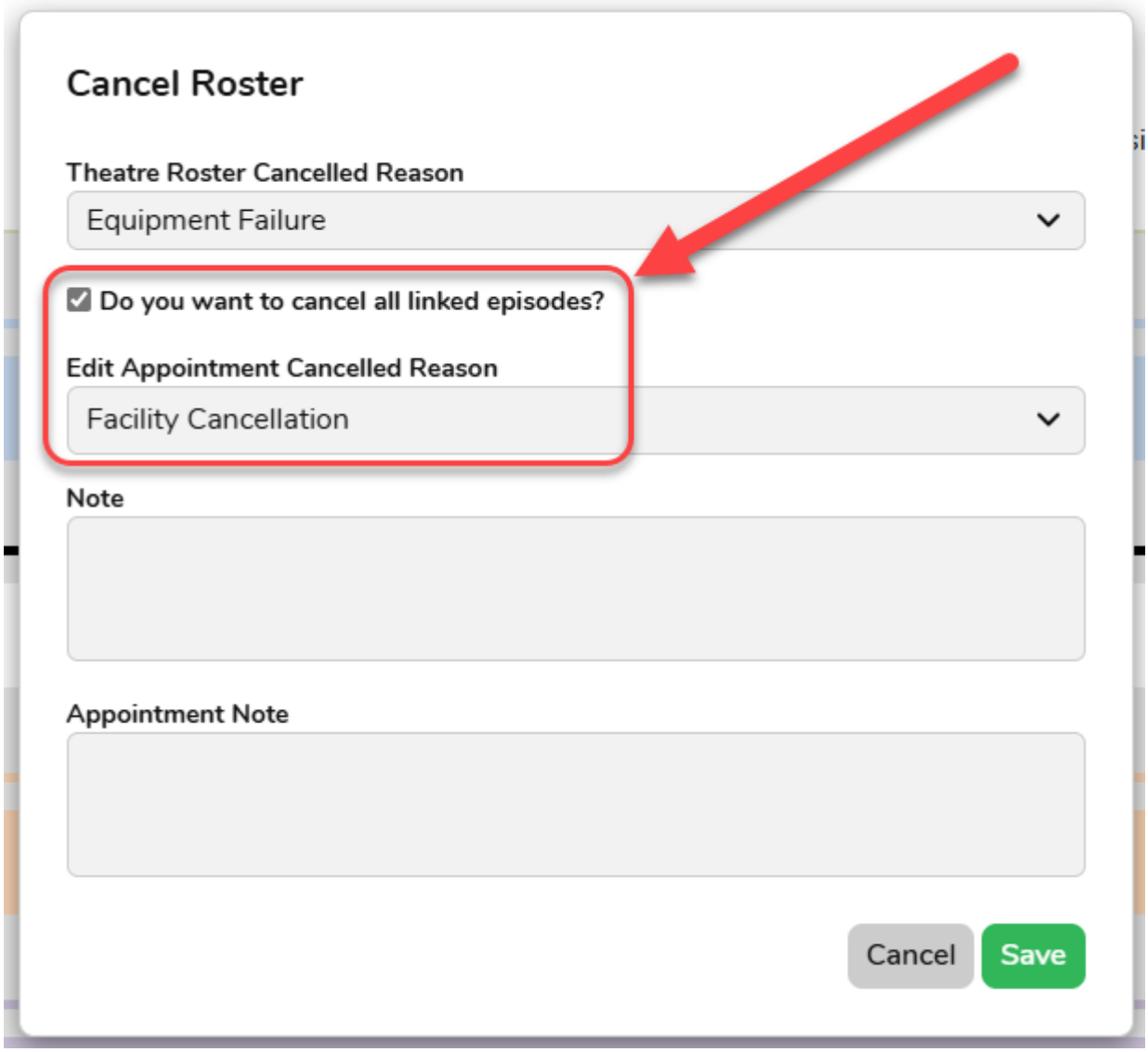
Patient Alerts Flag

The **Patient Alerts Flags**, generated from **Preadmit**, can now be added to **Custom Views** on the **Appointment Screen.** This feature allows staff to easily see items that have triggered alerts while patients complete their online admission forms. Once added to a Custom View, simply hover over the icon to view the alert details.



Cancelling Theatre Bookings

Facilities can now **Cancel** entire **Theatre Bookings** in one action using a new feature that allows all episodes **linked** to a specific Theatre Booking to be cancelled simultaneously.
Users can select a **Cancellation Reason** from the drop down, which will be applied to all linked Episodes. This is a time-saving feature where an entire doctor's list needs to be cancelled.
This feature also works in reverse, allowing entire lists to be reinstated if needed.



Arrears Report API

A new **API** is available to obtain information from the **FYDO Arrears Report.**

FYDO Hospital Update – 01/05/2025

New Patient Flag

Following the addition of the **New Patient Flag** *(as noted in our 11.4.25 newsletter)* the field now has a corresponding token that can be used in forms, lists, SMSs, and more.
This token is **<<EpNP>>** and it will display as **Yes** for new patients or **No** for patients that have had a previous episode.

Shae's Private Hospital

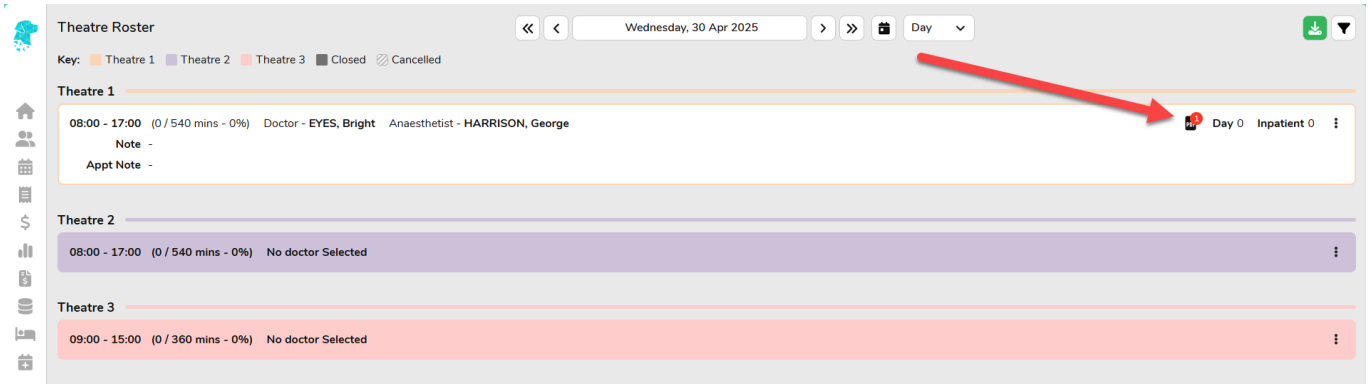
Admissions - Wednesday

Doctor: EYES, Brigh

Adm Time	Patient Name	Doctor	PROCEDURE NOTES
1 08:40	SQUAREPANTS, Spongebob (M) **Preferred Name:** **DOB:** 13/07/1988 (36) **MRN:** 114	**EYES, Bright**	Colonoscopy New Patient Flag: No
2 09:00	PATIENT, New (M) **Preferred Name:** **DOB:** 16/04/1986 (39) **MRN:** 141	**EYES, Bright**	Left Cat & IOL New Patient Flag: Yes

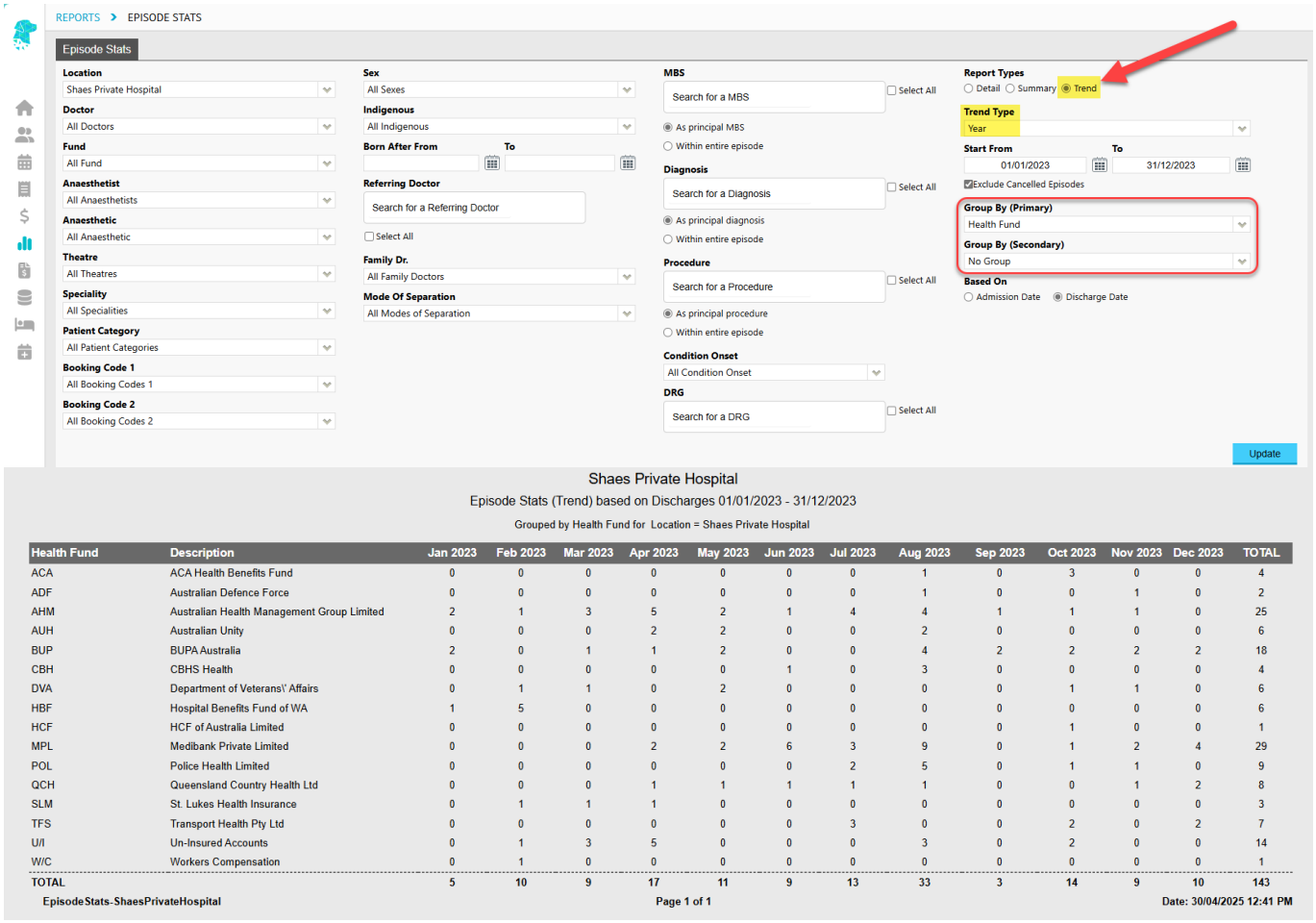
Theatre Roster

It's now even easier to identify which Theatre Bookings have **Files** loaded, with a new icon visible in **Day, Week** and **Month** views to indication how many files are linked to each booking.



Episode Stats Report

A new option has been added to the **Episode Stats Report** that allows facilities to easily identify **Trends**. The report can now be run by **Week, Month** or **Year,** making it simpler to obtain figures over extended periods.
With the same **Group By** and **filter** options still available, this enhancement significantly improves the usability of the Episode Stats Report – allowing facilities to collate monthly stats by doctor, health fund, MBS and much more!



Shaes Private Hospital

Episode Stats (Trend) based on Discharges 01/01/2023 - 31/12/2023

Grouped by Health Fund for Location = Shaes Private Hospital

Health Fund	Description	Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023	Jul 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	TOTAL
ACA	ACA Health Benefits Fund	0	0	0	0	0	0	0	1	0	3	0	0	4
ADF	Australian Defence Force	0	0	0	0	0	0	0	1	0	0	1	0	2
AHM	Australian Health Management Group Limited	2	1	3	5	2	1	4	4	1	1	1	0	25
AUH	Australian Unity	0	0	0	2	2	0	0	2	0	0	0	0	6
BUP	BUPA Australia	2	0	1	1	2	0	0	4	2	2	2	2	18
CBH	CBHS Health	0	0	0	0	0	1	0	3	0	0	0	0	4
DVA	Department of Veterans\' Affairs	0	1	1	0	2	0	0	0	0	1	1	0	6
HBF	Hospital Benefits Fund of WA	1	5	0	0	0	0	0	0	0	0	0	0	6
HCF	HCF of Australia Limited	0	0	0	0	0	0	0	0	0	1	0	0	1
MPL	Medibank Private Limited	0	0	0	2	2	6	3	9	0	1	2	4	29
POL	Police Health Limited	0	0	0	0	0	0	2	5	0	1	1	0	9
QCH	Queensland Country Health Ltd	0	0	0	1	1	1	1	1	0	0	1	2	8
SLM	St. Lukes Health Insurance	0	1	1	1	0	0	0	0	0	0	0	0	3
TFS	Transport Health Pty Ltd	0	0	0	0	0	0	3	0	0	2	0	2	7
U/I	Un-Insured Accounts	0	1	3	5	0	0	0	3	0	2	0	0	14
W/C	Workers Compensation	0	1	0	0	0	0	0	0	0	0	0	0	1
TOTAL		5	10	9	17	11	9	13	33	3	14	9	10	143

EpisodeStats-ShaesPrivateHospital Page 1 of 1 Date: 30/04/2025 12:41 PM

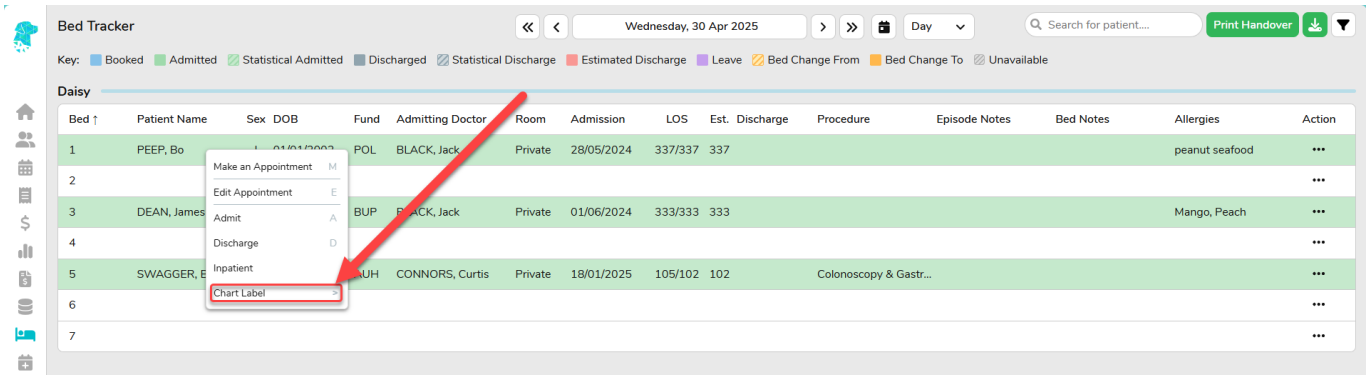
New Dashboard

The launch of the long-awaited FYDO Dashboard is finally here! It displays helpful information including FYDO Updates, Feature Spotlights, tips and more – all in one convenient place.
And this is just the beginning! We have plans to continue expanding and refining the dashboard to give you faster, easier access to information you need!



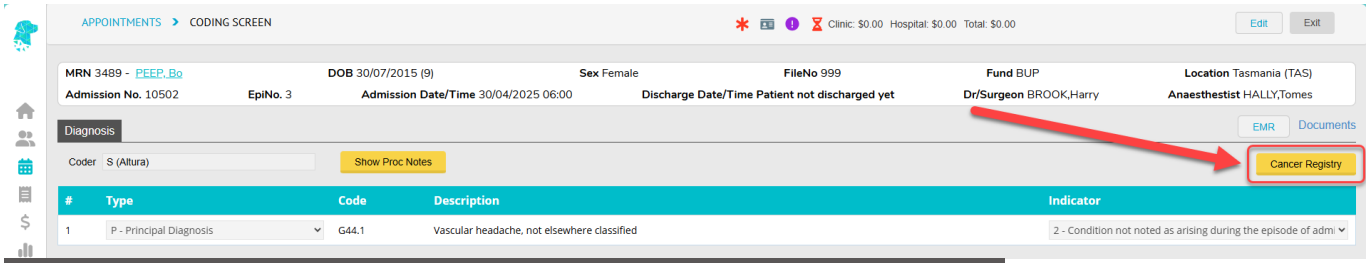
Bed Tracker

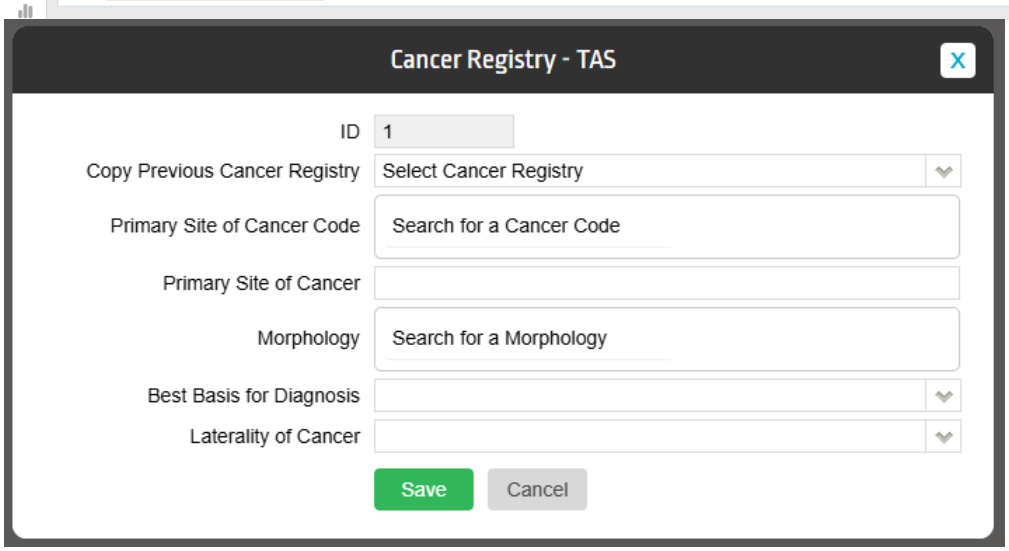
Chart Labels can now be printed from the **Right-Click Menu** in the **Bed Tracker.**



Tasmanian Cancer Registry Screen

Tasmanian facilities can now record **Cancer Registry** information in FYDO. This screen is accessible via the **Coding Screen** *(in View mode)* by clicking **Cancer Registry.**





This marks the first stage of this development, and facilities are able to commence adding cancer registry data, with the next stage **enabling data extraction** via Data Extracts. [redacted]

Unbilled Revenue Report API

A new API is now available, allowing data from the **Unbilled Revenue Report** to be utilised externally.

Revenue Report

Additional information has been added to the **Revenue Report > Excel – Raw Data Export** to help facilities easily access details regarding the sent status and ECLIPSE responses from health funds. The following columns have been added:
– **BillType:** Indicates whether the claim was sent via ECLIPSE or manually (Paperbase).
– **Sent:** The date the claim was sent via ECLIPSE or marked as sent for Paperbase claims.
– **ECLIPSE:** Displays the ECLIPSE assessment status, indicating whether the claim has been Approved or Rejected.
– **ECLIPSE$:** Shows the amount the fund has indicated it will pay towards the episode.

T	U	V	W	X	Y
BillType	Sent	ECLIPSE	ECLIPSE $	InvoicedGross	Adjustment
ECLIPSE	08/02/2024	Rejected	0	0	0
ECLIPSE	28/05/2024	Approved	122	0	0
ECLIPSE	17/04/2025	Rejected	0	863.61	0
ECLIPSE	20/03/2025		0	0	0
Paperbase	28/01/2025		0	0	40
Paperbase	09/04/2025		0	63	0
ECLIPSE	23/10/2024	Approved	890	0	0