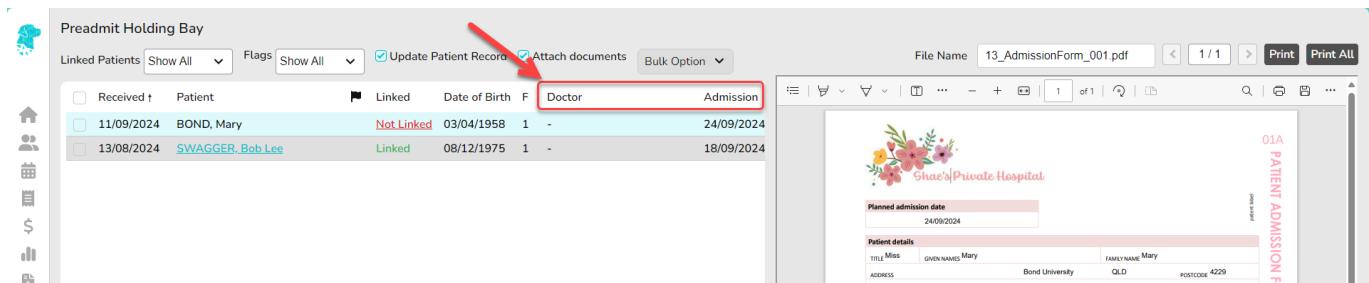


FYDO Hospital Update - 28/11/2024

Preadmit Features

The **Preadmit Holding Bay** has received a makeover! This new design enhances readability and now displays the **Doctor** and **Admission Date** information, supporting an exciting new feature that allows facilities to link admission forms to **specific episodes**!

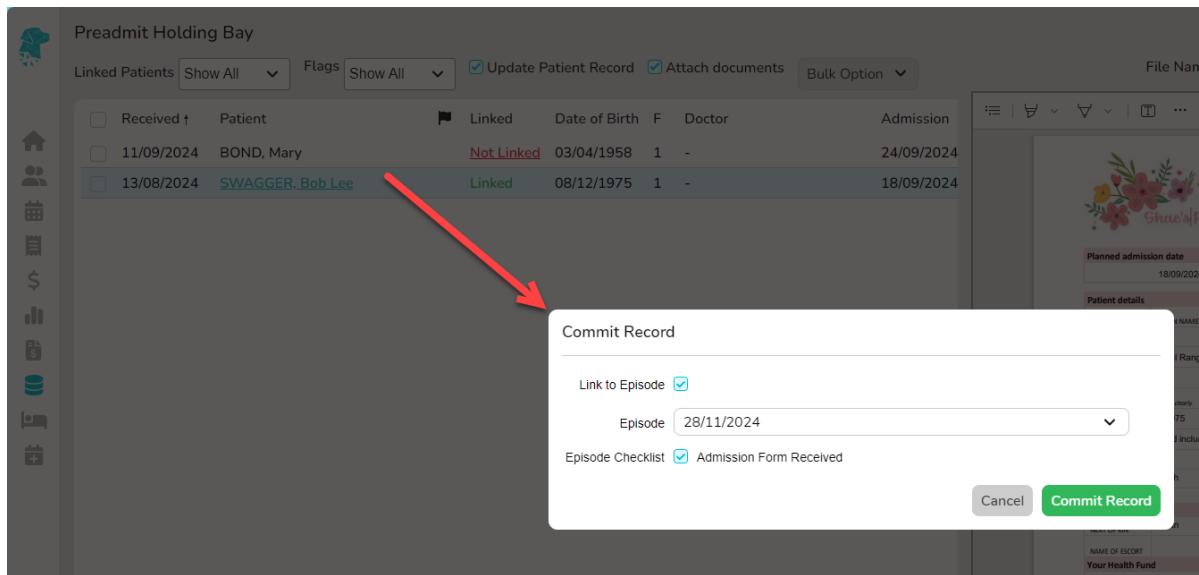
An additional column has also been added for flags, paving the way for another exciting upcoming update - [REDACTED]



Received	Patient	Linked	Date of Birth	Doctor	Admission
11/09/2024	BOND, Mary	Not Linked	03/04/1958	1	24/09/2024
13/08/2024	SWAGGER, Bob Lee	Linked	08/12/1975	1	18/09/2024

When **committing** a Preadmit form, users will now see a specific pop-up message depending on whether the patient has any future bookings. If the linked patient has a booking for the current or a future date, the pop-up will prompt the user to assign the form to a specific episode!

AND the user will be able to ensure the **Check List** item for **Admission Form Received** is automatically ticked, right from this one screen!



Commit Record

Link to Episode

Episode 28/11/2024

Episode Checklist Admission Form Received

Cancel Commit Record

Alternatively, if the patient has no upcoming appointments, a different pop-up will alert the user that the form can still be committed but will not be assigned to a specific episode.

Preadmit Holding Bay

Linked Patients Show All Flags Show All Update Patient Record Attach documents Bulk Option

Received	Patient	Linked	Date of Birth	F	Doctor	Admission
11/09/2024	BOND, Mary	Not Linked	03/04/1958	1	-	24/09/2024
13/08/2024	SWAGGER, Bob Lee	Linked	08/12/1975	1	-	18/09/2024

Commit Record

There are currently no upcoming episodes to link for this patient.

Are you sure you want to commit this document to this patient?

SMS Additions

The **Admission Form Received** status is now visible on the **Bulk SMS** screen. This enhancement simplifies sending SMS reminders specifically to patients who have not yet completed their forms. Additionally, a new filter allows the screen to display only patients whose admission forms have **not** been received.

SETTINGS > BULK SMS

Send Bulk SMS All Not Cancelled All

Name	Mobile	Appt Date	Procedure Notes	Appt Type	Confirmed	Cancelled	AFR	Excess	Action
BEACH, Sandy	0444-444-444	27/11/2024	Hip replacement	theatre	-	-	<input checked="" type="checkbox"/>	0.00	
PEEP, Bo	0400-000-000	27/11/2024	Hip Replacement	theatre	-	-	<input checked="" type="checkbox"/>	250.00	

Move Theatre Bookings

We're excited to introduce a new feature that makes managing Doctors' Theatre Bookings more efficient! With this update, an entire booking - **patients and all** - can now be **moved in bulk**. This enhancement is particularly helpful when a surgeon changes theatres. Instead of moving appointments one by one, users can simply update the Theatre Booking and confirm the change. All linked patient appointments will automatically be rescheduled to a new theatre/day, saving valuable time and effort.



Booking



ID 224

Location Shaes Private Hospital

Theatre **Admissions**

Dr Doctor, New

Anesthetist Brown, Emmett

Date **27/11/2024**

Start Time 08:00 End Time 12:00 240 Mins

Note

Appointment Note

Reason for Delayed Start Surgeon Delayed

Reason for Delayed Finish Equipment Failure

Session Confirmed

Confirm

The theatre or date of this booking is different to what was originally booked. Previously booked for Theatre 3 on 28/11/2024, are you sure you wish to save?

OK**Cancel**

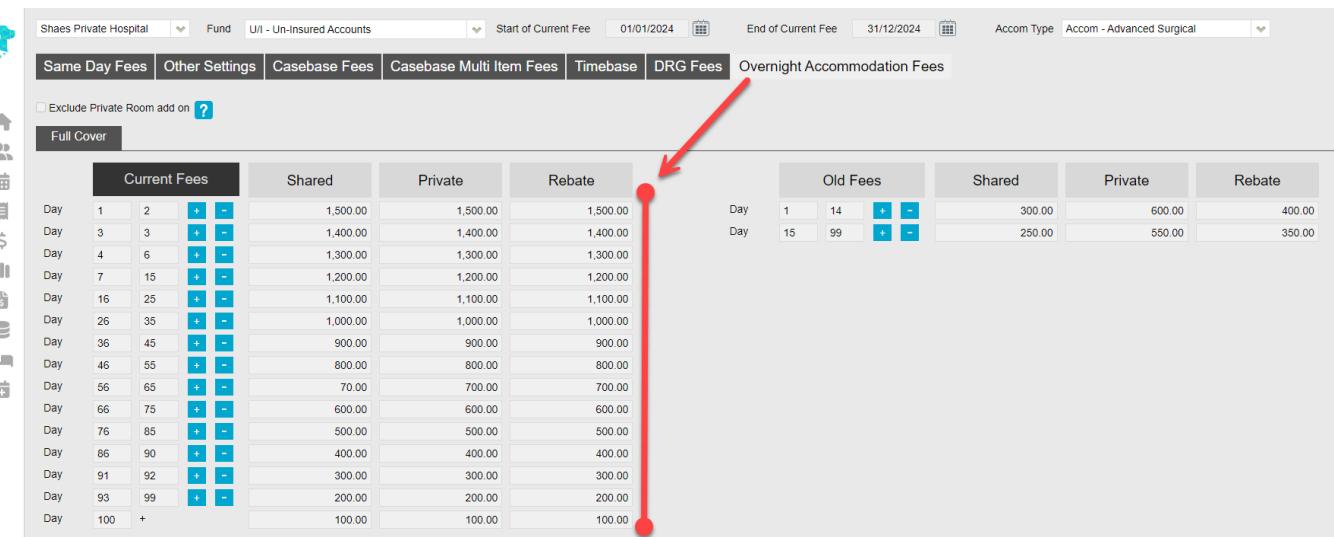
Confirm

Are you sure you'd like to move all bookings to the new theatre date/time.

OK**Cancel**

Overnight Accommodation Fees

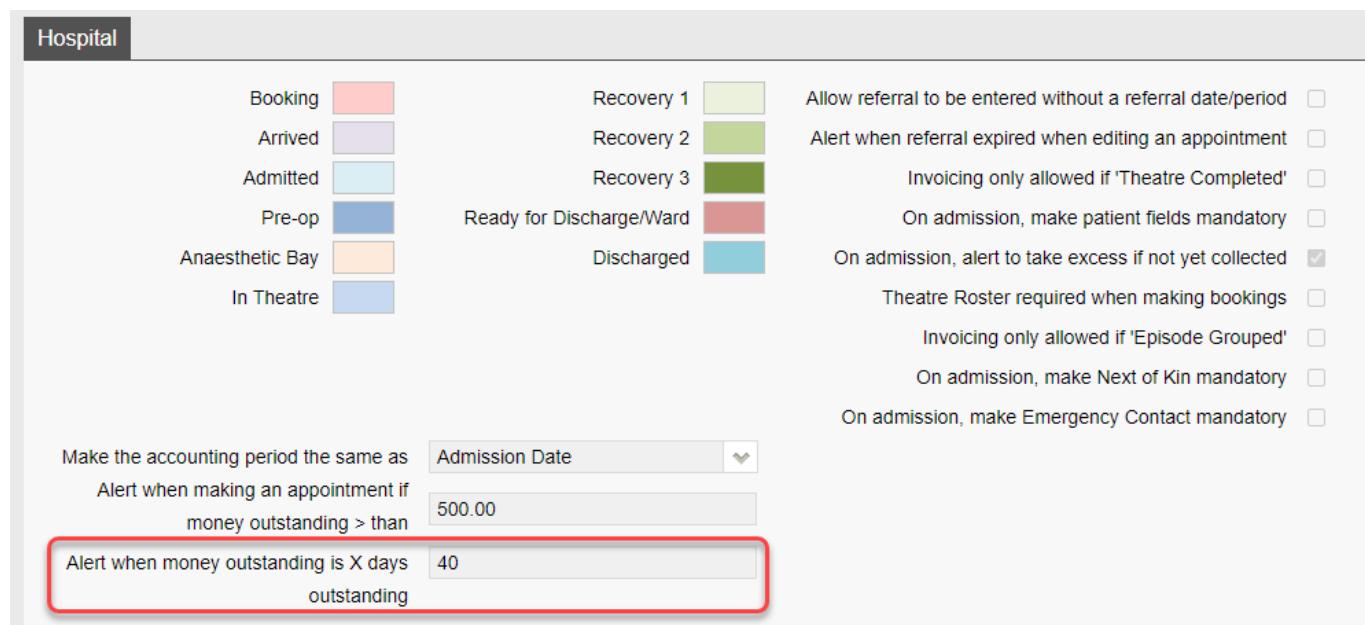
To accommodate the ever-changing health fund contract requirements for Overnight Accommodation Fees, we have extended the number of allowed step-downs from 6 to 15. This update aligns with recent changes introduced by health funds, which provide more step-down options for larger overnight hospitals.



Same Day Fees				Other Settings		Casebase Fees		Casebase Multi Item Fees		Timebase		DRG Fees		Overnight Accommodation Fees													
<input type="checkbox"/> Exclude Private Room add on ?																											
Full Cover																											
Current Fees				Shared		Private		Rebate		Old Fees		Shared		Private		Rebate											
Day	1	2	3	+	-			1,500.00	1,500.00	1,500.00	Day	1	14	+	-												
Day	3	4	5	+	-			1,400.00	1,400.00	1,400.00	Day	15	99	+	-												
Day	4	6	7	+	-			1,300.00	1,300.00	1,300.00						300.00	600.00	400.00									
Day	7	15	16	+	-			1,200.00	1,200.00	1,200.00						250.00	550.00	350.00									
Day	16	25	26	+	-			1,100.00	1,100.00	1,100.00																	
Day	26	35	36	+	-			1,000.00	1,000.00	1,000.00																	
Day	36	45	46	+	-			900.00	900.00	900.00																	
Day	46	55	56	+	-			800.00	800.00	800.00																	
Day	56	65	66	+	-			70.00	70.00	70.00																	
Day	66	75	76	+	-			600.00	600.00	600.00																	
Day	76	85	86	+	-			500.00	500.00	500.00																	
Day	86	90	91	+	-			400.00	400.00	400.00																	
Day	91	92	93	+	-			300.00	300.00	300.00																	
Day	93	99	100	+	-			200.00	200.00	200.00																	
								100.00	100.00	100.00																	

Outstanding Debt Alert

In August, we introduced a feature that enabled facilities to add an alert for patients with outstanding balances during the booking process. This feature has now been enhanced to include an **outstanding** days field, ensuring that the alert is triggered only for debts overdue by the specified duration.



Hospital				
Booking		Recovery 1		Allow referral to be entered without a referral date/period <input type="checkbox"/>
Arrived		Recovery 2		Alert when referral expired when editing an appointment <input type="checkbox"/>
Admitted		Recovery 3		Invoicing only allowed if 'Theatre Completed' <input type="checkbox"/>
Pre-op		Ready for Discharge/Ward		On admission, make patient fields mandatory <input type="checkbox"/>
Anaesthetic Bay		Discharged		On admission, alert to take excess if not yet collected <input checked="" type="checkbox"/>
In Theatre				Theatre Roster required when making bookings <input type="checkbox"/>
Make the accounting period the same as	Admission Date			Invoicing only allowed if 'Episode Grouped' <input type="checkbox"/>
Alert when making an appointment if money outstanding > than	500.00			On admission, make Next of Kin mandatory <input type="checkbox"/>
Alert when money outstanding is X days outstanding	40			On admission, make Emergency Contact mandatory <input type="checkbox"/>

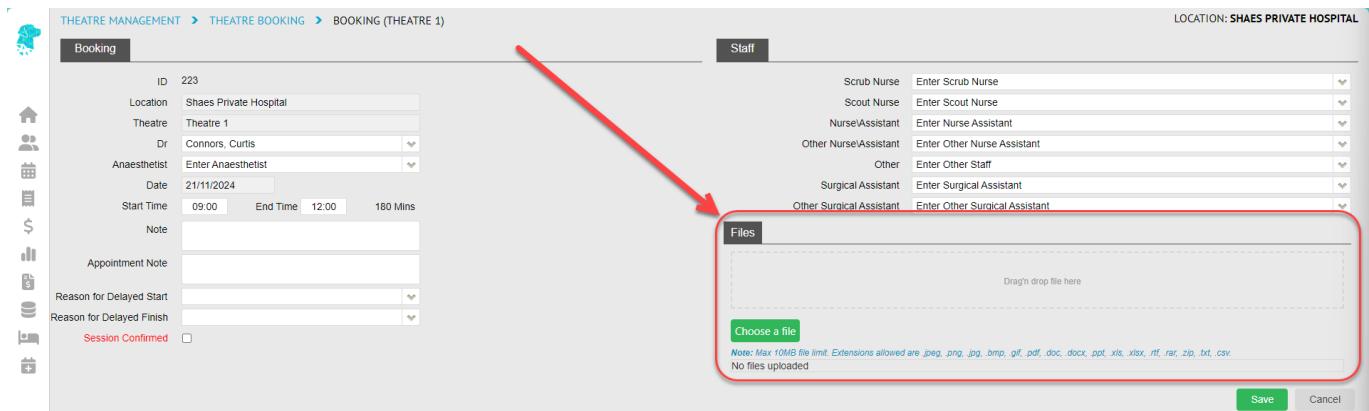
This feature can be configured in **Settings > System Configuration** by entering a value to the **'Alert when making an appointment if money outstanding > than....'** field.

Facilities can then decide the **timeframe** for this alert to be triggered, by adding a value to the **Alert when money outstanding is X days outstanding**. This new field reduces the number of alert pop-ups for outstanding debt that is current and possibly covered by the patients' health fund.

FYDO Hospital Update - 21/11/2024

Theatre Roster Additions

Facilities are now able to store **Files** within a **Theatre Roster**! This feature has been designed to allow facilities to save information, such as the **Doctors Theatre List**, against the corresponding session. Any number of **Files** can be added, so any amended lists or documents can also be saved and will be stored there in case they are ever needed.



Theatre Management > Theatre Booking > Booking (Theatre 1) LOCATION: SHAES PRIVATE HOSPITAL

Booking

ID: 223
Location: Shaes Private Hospital
Theatre: Theatre 1
Dr: Connors, Curtis
Anaesthetist: Enter Anaesthetist
Date: 21/11/2024
Start Time: 09:00 End Time: 12:00 180 Mins
Note:
Appointment Note:
Reason for Delayed Start:
Reason for Delayed Finish:
Session Confirmed:

Staff

Scrub Nurse	Enter Scrub Nurse
Scout Nurse	Enter Scout Nurse
Nurse/Assistant	Enter Nurse Assistant
Other Nurse/Assistant	Enter Other Nurse Assistant
Other	Enter Other Staff
Surgical Assistant	Enter Surgical Assistant
Other Surgical Assistant	Enter Other Surgical Assistant

Files

Drag'n drop file here

Choose a file

Note: Max 10MB file limit. Extensions allowed are .jpg, .png, .jpg, .bmp, .gif, .pdf, .doc, .docx, .ppt, .xsl, .xslx, .rtf, .rar, .zip, .txt, .csv
No files uploaded

Save Cancel

Episode Stats Additions

Additional fields are being added to the **Episode Stats > Excel - Raw Data Export** to enable facilities to easily obtain required information. New data includes:

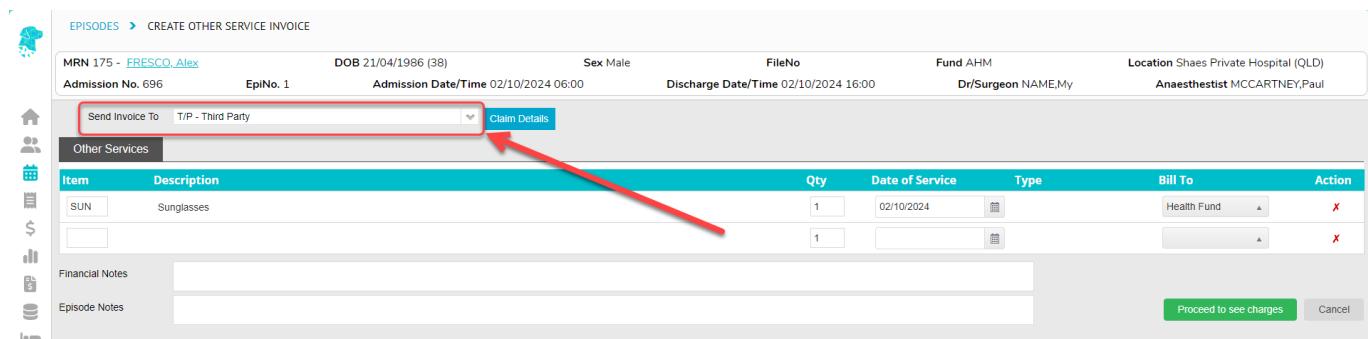
- **DocScan** - Document Scanned Checklist item is marked
- **ReAdm** - HCP/PHDB Re-Admission field ID, from the Admission Screen
- **ReAdmDesc** - Description for above Re-Admission field
- **ModeOfSepPHDBDesc** - HCP/PHDB Mode of Separation, from the Admission Screen
- **PayorIden** - HCP/PHDB Payer Identifier ID, from the Admission Screen
- **PayorIdenDesc** - Description for above Payer Identifier field

- **FundSource** - State Specific Data for Funding Source/Agreement field, from the Discharge Screen

FYDO Hospital Update - 14/11/2024

Other Services Only Invoice

Facilities are now able to raise an **Other Services Only Invoice** to a “fund”. The screen will still default to “Uninsured”, as this is the most common use case, but the **Fund** dropdown is now activated, allowing the fund selection to be amended if needed.

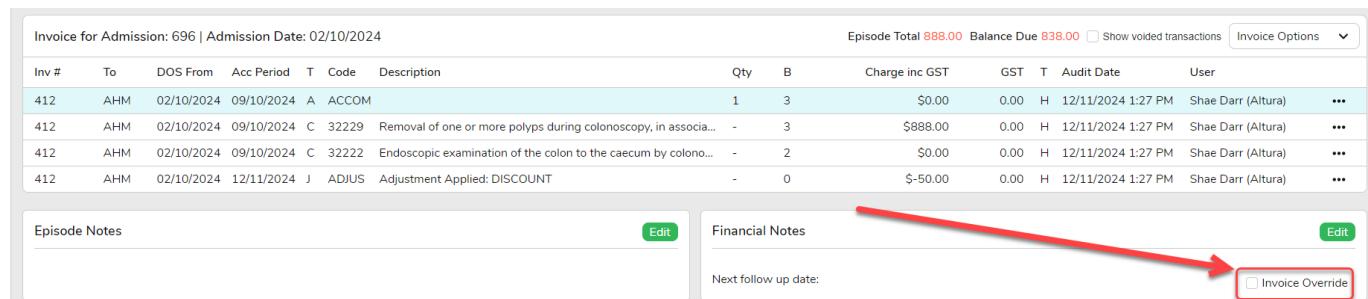


The screenshot shows the 'CREATE OTHER SERVICE INVOICE' screen. At the top, patient details are listed: MRN 175 - FRESCO, Alex, DOB 21/04/1986 (38), Sex Male, FileNo, Fund AHM, Location Shae's Private Hospital (QLD). Below this, the 'Send Invoice To' dropdown is set to 'T/P - Third Party', highlighted with a red box. A red arrow points from this dropdown to the 'Claim Details' button. The main table lists an item 'SUN Sunglasses' with a quantity of 1 and a date of service of 02/10/2024. The 'Bill To' field is set to 'Health Fund'. At the bottom right, there are 'Proceed to see charges' and 'Cancel' buttons.

New Invoice Override Feature - [REDACTED]

In some instances, facilities may be unable to raise an invoice for an episode. These episodes can now be removed from the **Billing Status > Show Not Billed Only Report** by using the new **Invoice Override** feature!

This feature is accessible in the **Episode Screen**, under **Financial Notes**. If it's determined that an invoice isn't necessary, users can go directly from the Show Not Billed Only Report to the Episode Screen and select the **Invoice Override** tick box. Once marked, the episode will no longer appear in the Show Not Billed Only Report.



The screenshot shows the 'Episode Screen' with the 'Financial Notes' section. The 'Invoice Options' dropdown is open, and a red arrow points from it to the 'Invoice Override' checkbox, which is checked. The 'Invoice Options' dropdown also has a red box around it. The 'Financial Notes' section includes fields for 'Episode Notes' and 'Financial Notes', and a note about 'Next follow up date:'. The 'Invoice Options' dropdown also includes a 'Show voided transactions' checkbox.

There is an audit log associated with this box along with a new permission level. By default, this permission will inherit the settings from the existing option to **Delete Transactions**.

Hospital Episode				
Admission	D	R	RW	
Clinical Indicator	D	R	RW	
Coding	D	R	RW	
Create Invoice	ON	OFF		
Create Invoice - Edit charges	ON	OFF		
Create Invoice - Other Services only	ON	OFF		
Delete Transactions	ON	OFF		
Discharge	D	R	RW	
DRG	ON	OFF		
Episodes	ON	OFF		
Excess - backdating date	Allowed	Not Allowed		
Excess - negative value	Allowed	Not Allowed		
Excess/Deposit	D	R	RW	
Invoice Override	ON	OFF		
Rehab	D	R	RW	
Remove Episode	ON	OFF		
Reversals	ON	OFF		
Theatre	D	R	RW	



Appointments Report

The **Health Fund Name** and **Number** have been added to the **Appointments Report > Excel - Raw Data Export**.

Y	Z	AA	AB	AC	AD	AE	AF
MedicareIssueNumber	MedExpiry	EpiFundId	EpiFund	EpiMembership	AppmtDate	AppmtTime	AdmNum
3	31/01/2026	50	BUP	12312345	08/11/2024	10:30 AM	688
	-	51	U/I		08/11/2024	11:00 AM	689
	-	7	ANZ	123	05/11/2024	8:45 AM	694
	-	53	W/C	WC1234Q56787	08/11/2024	9:30 AM	686
1	31/01/2026	56	BUP	123456	04/11/2024	3:20 AM	683
2	31/08/2023	35	MPL	12345678B	04/11/2024	2:20 AM	681
	-	48	POL	12345	04/11/2024	1:50 AM	678
	-	24	HCF	123456	06/11/2024	2:20 AM	685
1	31/01/2026	56	BUP	123456	05/11/2024	1:50 AM	679
	-	51	U/I	0	12/11/2024	8:00 AM	693

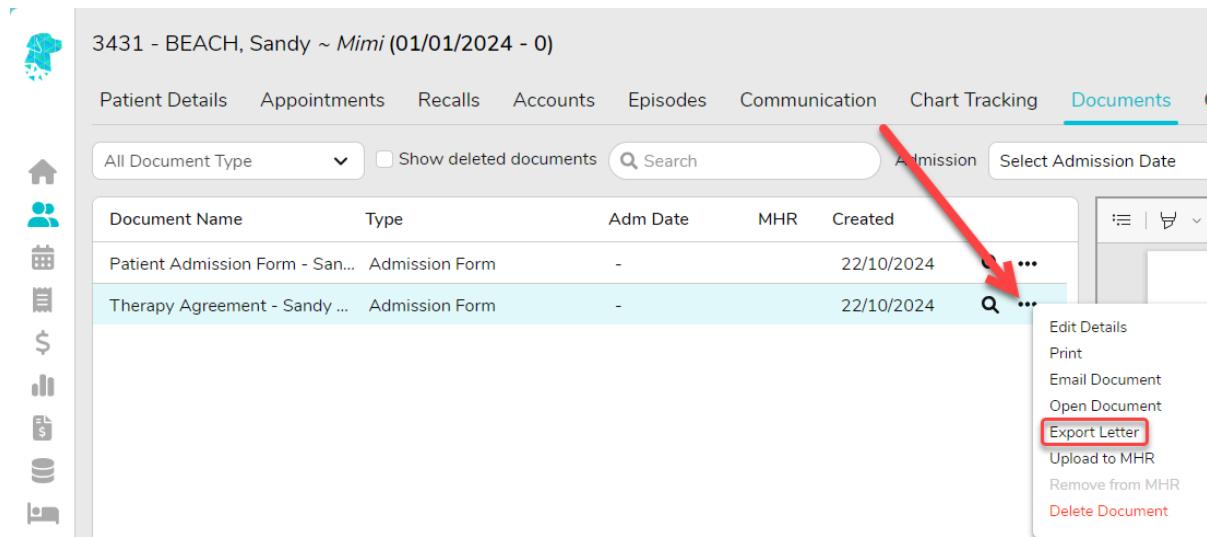
Bug Fix

The issue that some users experienced with the Cancer Registry Data Extract has been resolved.

FYDO Clinic Update - 08/11/2024

Exporting Letters

Users can now **Export Letters** as **Word documents**, enabling them to download and edit the form/letter with any additional information as needed.



3431 - BEACH, Sandy ~ *Mimi* (01/01/2024 - 0)

Patient Details Appointments Recalls Accounts Episodes Communication Chart Tracking **Documents**

All Document Type Show deleted documents Admission

Document Name	Type	Adm Date	MHR	Created	...
Patient Admission Form - San...	Admission Form	-		22/10/2024	
Therapy Agreement - Sandy ...	Admission Form	-		22/10/2024	

Edit Details
Print
Email Document
Open Document
Export Letter (highlighted)
Upload to MHR
Remove from MHR
Delete Document

New Access Level

In addition to the existing option to restrict access to edit document names and types, there is now an option to prevent users from **Editing Letters**.

Documents / Letter Editor

View	<input type="button" value="ON"/> <input type="button" value="OFF"/>
Edit Details	<input type="button" value="ON"/> <input type="button" value="OFF"/>
Edit Letter	<input type="button" value="ON"/> <input type="button" value="OFF"/> (highlighted)
Delete File	<input type="button" value="ON"/> <input type="button" value="OFF"/>
Import File	<input type="button" value="ON"/> <input type="button" value="OFF"/>

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 08/11/2024

Exporting Letters

Users can now **Export Letters** as **word documents**, enabling them to download and edit the form with any additional information as needed.

3431 - BEACH, Sandy ~ *Mimi* (01/01/2024 - 0)

Patient Details Appointments Recalls Accounts Episodes Communication Chart Tracking **Documents**

All Document Type

Document Name	Type	Adm Date	MHR	Created
Patient Admission Form - San...	Admission Form	-	22/10/2024	22/10/2024
Therapy Agreement - Sandy ...	Admission Form	-	22/10/2024	22/10/2024

...

Arrears Report Improvements

The **Interactive Arrears Report** now has an additional export feature, allowing it to be saved as a **PDF**.

REPORTS > ARREARS (HOSPITAL)

Arrears (Hospital)

Location: All Locations Doctor: All Doctors Fund: All Funds

Period: All Debt Minimum Balance Show accounts requiring a refund only

Next FU: All

Report Types: Detail Summary Interactive As at: 06/11/2024

Patient Name	MRN	DOS	Doctor	Inv Num	Inv Date	Balance	Fund Name	ECLIPSE	ECLIPSE \$	Next FU	Notes
SQUAREPANTS, Spongebob	114	30/10/2024	PIERCE, Hawkeye	382	30/10/2024	\$1,500.00	BUP			-	-
TEST, Test	160	29/10/2024	CONNORS, Curtis	379	29/10/2024	\$1,500.00	ACA			-	-
DVA, DVA	139	28/10/2024	MURPHY, Shaun	388	28/10/2024	\$513.50	DVA			-	-
PEEP, Bo	129	28/10/2024	HOUSE, Greg	383	28/10/2024	\$1,200.00	POL			-	-

Updated Excel Excel - Raw data PDF

The **Raw Data Export** has also been enhanced. Previously, the **Date Sent** was displaying for **ECLIPSE Claims**; now, it will also appear for **Paperbased Claims**.

AC	AD
Billtype	Sent
Paperbase	02/10/2024
ECLIPSE	19/03/2024
Paperbase	29/07/2024
ECLIPSE	
ECLIPSE	20/03/2024
Paperbase	19/03/2024
ECLIPSE	29/07/2024
Paperbase	02/10/2024
Paperbase	19/03/2024
Paperbase	19/03/2024

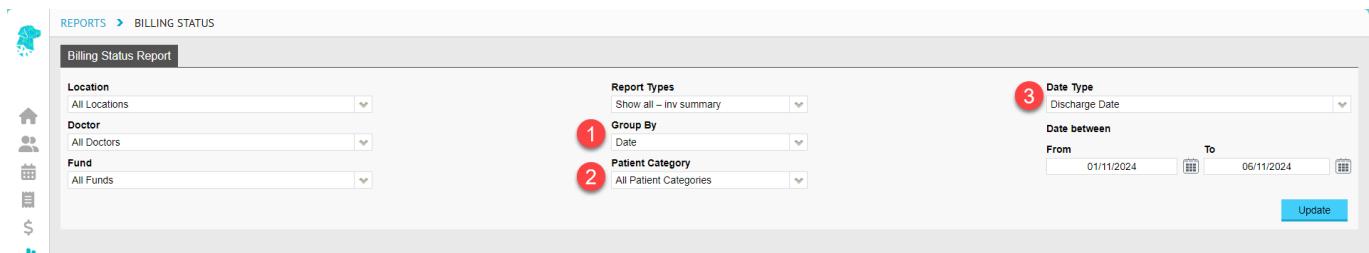
Billing Status Report Improvements

The **Billing Status Report** has received several exciting improvements for the **Report Types > Inv Summary** and **Inv Detail** featuring:

1. A new **Group By** to organise the report by **Date** or **Fund**

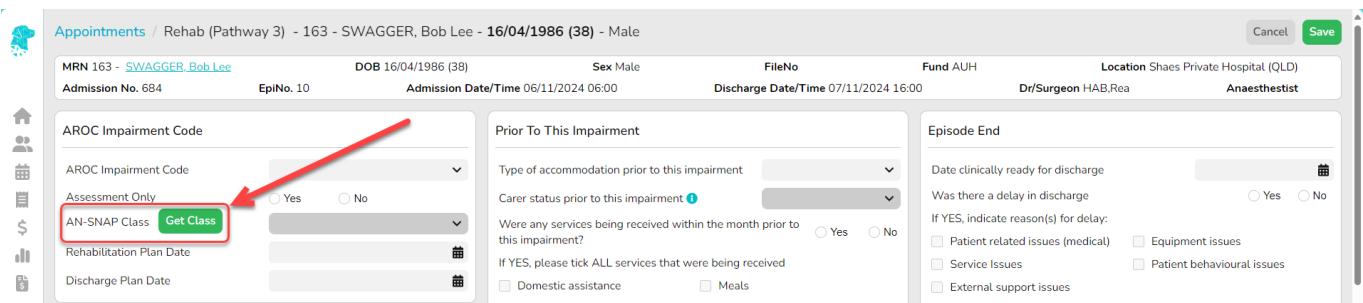
2. A new **Patient Category** filter to sort the report based on the patient's category

3. New **Date Type** options that allow selection based on **Audit Date** or **Date of Service**



AN-SNAP Class Enhancement

FYDO can now calculate the **AN-SNAP Class** for **Rehabilitation** admissions, using the latest Version 5 classification standards. This feature ensures compliance with current guidelines and supports accurate patient classification and reporting.



New Access Level

In addition to the existing option to restrict access to edit document names and types, there is now an option to prevent users from **Editing Letters**.

Documents / Letter Editor

View

ON OFF

Edit Details

ON OFF



Edit Letter

ON OFF

Delete File

ON OFF

Import File

ON OFF

GST Report Additions

The GST Report now includes a total **Charge inc GST** amount for improved clarity.

Shaes Private Hospital GST Report - Accrual Basis 01/11/2024 to 06/11/2024 for Shaes Private Hospital								
Patient Name	MRN	Inv#	Type	Adm Date	Acc Period	Charge in GST	GST Amt	
SWAGGER, Bob Lee	163	392	Accommodation	06/11/2024	06/11/2024	880.00	80.00	
SWAGGER, Bob Lee	163	392	Theatre	06/11/2024	06/11/2024	220.00	20.00	
SAYS, Simon	133	393	Accommodation	06/11/2024	06/11/2024	1980.00	180.00	
SAYS, Simon	133	393	Other Services	06/11/2024	06/11/2024	277.20	25.20	
SAYS, Simon	133	393	Other Services	06/11/2024	06/11/2024	84.70	7.70	
Total:						3441.90	312.90	

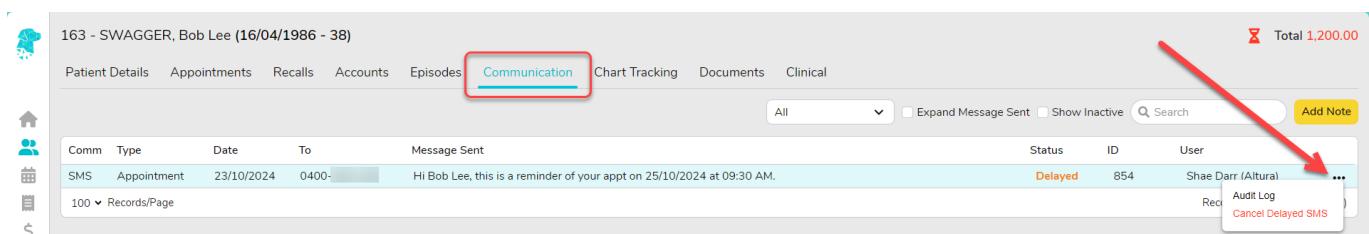
GSTReport-ShaesPrivateHospital Page 1 of 1 Date: 06/11/2024 7:43 PM

FYDO Clinic Update - 24/10/2024

Delayed SMS Improvements

Delayed SMS messages can now be cancelled. While FYDO has always allowed users to schedule SMS messages to be sent at specific times, you now can cancel a scheduled SMS if needed. To cancel, go to the patient's **Communications** Tab and select **Cancel Delayed SMS** from the menu.

The audit log has also been upgraded to reflect these new functions.



163 - SWAGGER, Bob Lee (16/04/1986 - 38)

Patient Details Appointments Recalls Accounts Episodes **Communication** Chart Tracking Documents Clinical

Total 1,200.00

Comm	Type	Date	To	Message Sent	Status	ID	User
SMS	Appointment	23/10/2024	0400-	Hi Bob Lee, this is a reminder of your appt on 25/10/2024 at 09:30 AM.	Delayed	854	Shae Darr (Altura)

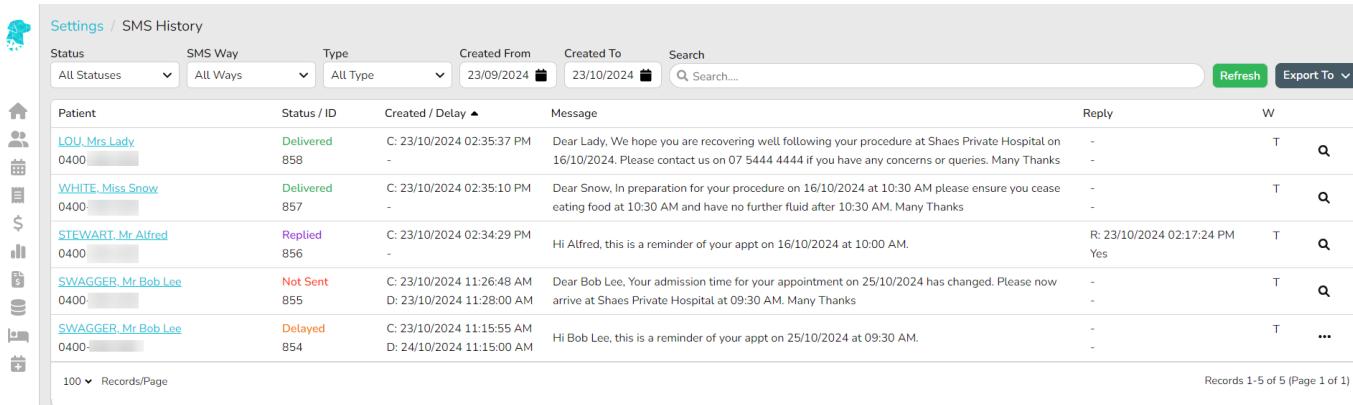
100 Records/Page

...

Cancel Delayed SMS

SMS History Makeover

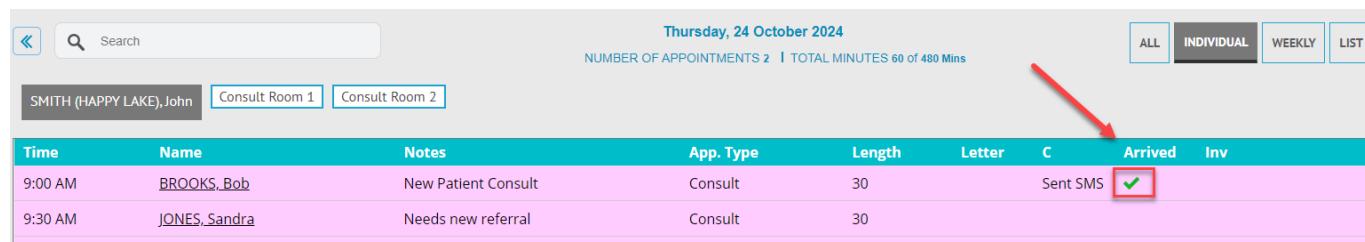
The SMS History Screen has been redesigned to improve readability and align with FYDO's modern look and feel.



Patient		Status / ID	Created / Delay ▲	Message	Reply	W
LOU_Mrs Lady	0400	Delivered	858	C: 23/10/2024 02:35:37 PM Dear Lady, We hope you are recovering well following your procedure at Shaes Private Hospital on 16/10/2024. Please contact us on 07 5444 4444 if you have any concerns or queries. Many Thanks	-	T
WHITE_Miss Snow	0400	Delivered	857	C: 23/10/2024 02:35:10 PM Dear Snow, In preparation for your procedure on 16/10/2024 at 10:30 AM please ensure you cease eating food at 10:30 AM and have no further fluid after 10:30 AM. Many Thanks	-	T
STEWART_Mr Alfred	0400	Replied	856	C: 23/10/2024 02:34:29 PM Hi Alfred, this is a reminder of your appt on 16/10/2024 at 10:00 AM.	R: 23/10/2024 02:17:24 PM Yes	T
SWAGGER_Mr Bob Lee	0400	Not Sent	855	C: 23/10/2024 11:26:48 AM D: 23/10/2024 11:28:00 AM Dear Bob Lee, Your admission time for your appointment on 25/10/2024 has changed. Please now arrive at Shaes Private Hospital at 09:30 AM. Many Thanks	-	T
SWAGGER_Mr Bob Lee	0400	Delayed	854	C: 23/10/2024 11:15:55 AM D: 24/10/2024 11:15:00 AM Hi Bob Lee, this is a reminder of your appt on 25/10/2024 at 09:30 AM.	-	T

New Arrived Icon for Appointments

Users now have the option to add an Arrived Icon to their Custom appointment views. Previously, users only had the option to show the Arrived Time.



Time	Name	Notes	App. Type	Length	Letter	C	Arrived	Inv
9:00 AM	BROOKS, Bob	New Patient Consult	Consult	30		Sent SMS	✓	
9:30 AM	JONES, Sandra	Needs new referral	Consult	30				

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

FYDO Hospital Update - 24/10/2024

Informed Financial Consent Additions

Facilities now have the option to add the following fields to IFC templates:

- Patient Title
- Patient Given Name
- Patient Surname
- Patient Email Address

Please see our wiki page [Tokens - Informed Financial Consent \(IFC\)](#) for a full list of our IFC tokens. And reach out to one of our friendly staff if you need assistance making amendments to your IFC templates.



Shaes Private Hospital
1 Sunshine Place
SUNSHINE ACRES QLD 4655
P: (07)5444-4444
F: (07)5455-5555
E: shaesprivatehospital@mail.com

INFORMED FINANCIAL CONSENT

Patient First Name:	Bob Lee	Patient Surname:	SWAGGER
Patients Title:	Mr	Patient Email:	bullseye@shooters.com.au
Doctor:	House, Greg	DOB:	16/04/1986
Fund:	Australian Unity	Membership #:	123456
Excess:	\$500.00	Co-Payment:	\$50.00
Admission:	16/10/2024	Printed:	23/10/2024 at 11:08

Delayed SMS Improvements

Delayed SMS messages can now be cancelled. While FYDO has always allowed users to schedule SMS messages to be sent at specific times, you now can cancel a scheduled SMS if needed.

To cancel, go to the patient's **Communications** Tab and select **Cancel Delayed SMS** from the menu.

The audit log has also been upgraded to reflect these new functions.

163 - SWAGGER, Bob Lee (16/04/1986 - 38)

Patient Details Appointments Recalls Accounts Episodes **Communication** Chart Tracking Documents Clinical

Total 1,200.00

Comm	Type	Date	To	Message Sent	Status	ID	User
SMS	Appointment	23/10/2024	0400-	Hi Bob Lee, this is a reminder of your appt on 25/10/2024 at 09:30 AM.	Delayed	854	Shae Darr (Altura)

100 ▾ Records/Page

Records Audit Log Cancel Delayed SMS

SMS History Makeover

The SMS History Screen has been redesigned to improve readability and align with FYDO's modern look and feel.

Settings / SMS History

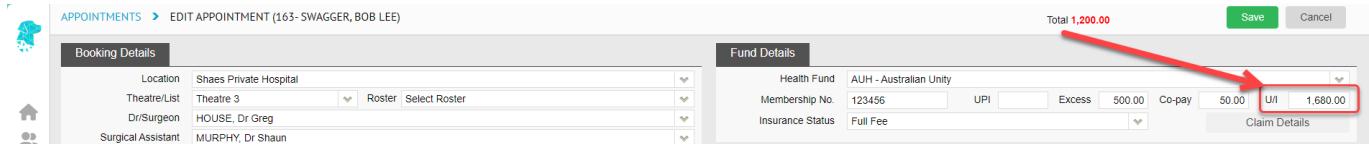
Status	SMS Way	Type	Created From	Created To	Search	Refresh	Export To
All Statuses	All Ways	All Type	23/09/2024	23/10/2024	<input type="text"/> Search...	Refresh	Export To
Patient	Status / ID	Created / Delay	Message			Reply	W
LOU_Mrs.Lady 0400	Delivered 858	C: 23/10/2024 02:35:37 PM	Dear Lady, We hope you are recovering well following your procedure at Shaes Private Hospital on 16/10/2024. Please contact us on 07 5444 4444 if you have any concerns or queries. Many Thanks			-	T
WHITE_Miss.Snow 0400	Delivered 857	C: 23/10/2024 02:35:10 PM	Dear Snow, In preparation for your procedure on 16/10/2024 at 10:30 AM please ensure you cease eating food at 10:30 AM and have no further fluid after 10:30 AM. Many Thanks			-	T
STEWART_Mr.Alfred 0400	Replied 856	C: 23/10/2024 02:34:29 PM	Hi Alfred, this is a reminder of your appt on 16/10/2024 at 10:00 AM.			R: 23/10/2024 02:17:24 PM Yes	T
SWAGGER_Mr.Bob.Lee 0400	Not Sent 855	C: 23/10/2024 11:26:48 AM D: 23/10/2024 11:28:00 AM	Dear Bob Lee, Your admission time for your appointment on 25/10/2024 has changed. Please now arrive at Shaes Private Hospital at 09:30 AM. Many Thanks			-	T
SWAGGER_Mr.Bob.Lee 0400	Delayed 854	C: 23/10/2024 11:15:55 AM D: 24/10/2024 11:15:00 AM	Hi Bob Lee, this is a reminder of your appt on 25/10/2024 at 09:30 AM.			-	T

100 ▾ Records/Page

Records 1-5 of 5 (Page 1 of 1)

New Un-Insured Fees Field

Facilities can now record any **Un-Insured Fees** that a patient must pay in the **Edit Appointment Screen**. This new field will be especially helpful for documenting excesses, co-payments AND gap fees, as each amount can be entered separately.



The screenshot shows the 'Edit Appointment' screen with the 'Fund Details' tab selected. At the top right, a red arrow points to the 'Total 1,200.00' label. Below it, a red box highlights the 'Co-pay' and 'UI/ OOP' fields. The 'UI/ OOP' field shows a value of 1,680.00.

The **Appointments Screen** default view has been updated to reflect the **Out Of Pocket (OOP)** costs. This column will display the total of all amounts entered in the **Excess, Co-Payment AND Un-Insured fields**. Users can hover over the OOP figure to see the breakdown of the costs. This new OOP column can be added to any Custom View.



The screenshot shows the 'Appointments' screen for Wednesday, 16 October 2024. A red arrow points to the 'OOP' column header. A red box highlights a tooltip for the 'OOP' value 2,230.00, which details the breakdown: Excess - 500.00, Co-pay - 50.00, and UI - 1,680.00.

Time	Name	MRN	Procedure	Surgeon	Notes	Sts	C	B	HF	OOP
09:00										
09:30	SWAGGER, Bob Lee	163	Left Knee Arthosc	HOUSE, Greg	Needs Wheelchair	D			AUH	2,230.00
10:00	STEWART, Alfred	110	Gastroscopy	MURPHY, Shaun		B			BUP	
10:30	WHITE, Snow	147	Left Cat & IOL	TEST, Test	No carer at home	D			CBH	
11:00	LOU, Lady	153	Colonoscopy & Ga	MURPHY, Shaun		D			BUP	
11:40										
12:00										

Additionally, this field will appear on the **IFC Screen**, and new tokens are available to print these details on documents such as the IFC, theatre list, or send via SMS if required.

FYDO Clinic Update - 17/10/2024

New Checklist Added to Appointments

The new Check List feature allows users to effortlessly mark when a letter has been created for a patient's appointment, eliminating the need to go through the patient's documents to check.

The Check List can be accessed from the Appointments Screen Right-Click Menu, as well as on the Edit Appointment Screen.

Time	Name	Notes
9:00 AM		
9:30 AM	SMITH, Test	Make an Appointment Edit Appointment Copy Appointment Cut Appointment Paste Appointment Accounts Arrived (Patient In) Unarrived Seen by doctor Un-seen by doctor Confirmed Invoiced Send SMS Check List <input checked="" type="checkbox"/> Letter Created Chart Label > Wristband >
10:00 AM		
10:30 AM		
11:00 AM		
11:30 AM		
12:00 PM		
12:30 PM		
1:00 PM		
1:30 PM		
2:00 PM		

Appointments / Edit Appointment

Smith, Test	Edit
MRN	106
File No	-
DOB	01/01/1990 (34)
Sex	Female
Address	(Hover to view)
Mobile	0414 204 349
Medicare	2111-11111-1 ()
Veterans	-
Fund Code	BUP
Fund No	123456789
ID	38

Appointment Details

Location	Clinic Tour
Doctor / Room / Walk-In	Smith (Happy Lake), John
Date	17/10/2024
Appointment Type	Consult
Billing Type	ECLIPSE
Checklist	<input checked="" type="checkbox"/> Letter Created

Users can also add the Letter Created tick to their Custom appointment views, making it easy to see on the Appointments Screen whether a letter has been created for a patient.

Time	Name	Notes	App. Type	Length	Letter	C
9:00 AM			Consult	30		
9:30 AM	SMITH, Test		Consult	30	<input checked="" type="checkbox"/>	
10:00 AM			Consult	30		

Drag & Drop Alert

Users will now receive an alert when using the FYDO **Drag & Drop** feature, helping to prevent appointments from being moved accidentally.

Time	Name	MRN	Procedure	Surgeon	Notes	sts	o
09:00							
09:30	SWAGGER, Bob Lee	163	Left Knee Arthrosc	HOUSE, Greg	Needs Wheelchair	D	
10:00	⚠ 🚫 STEWART, Alfred	110	Gastroscopy	MURPHY, Shaun		B	
10:30	⚠ 🚫 WHITE, Snow	147	Left Cat & IOL	TEST, Test	No carer at home	D	
11:00	LOU, Lady	153	Colonoscopy & Ga	MURPHY, Shaun		D	
11:40							
12:00							
12:30							
13:00							
13:30							
14:00							
14:30							
15:00							

Dragging & Dropping

Are you sure you want to drag and drop this appointment?

FYDO Hospital Update - 17/10/2024

Bed Tracker Improvements

The FYDO Bed Tracker has exciting new additions with **extra columns** in the **Daily View**. Along with new **Weekly** and **Monthly view** options!

New fields added to the **Daily View** are:

- Sex
- Health Fund
- Length of Stay
- Procedure Notes
- Allergies
- Hover on Patient Name to display "Preferred Name"

The screenshot shows the FYDO Bed Tracker interface. At the top, there is a navigation bar with buttons for 'Print Handover', a download icon, and a 'Print' icon. Below the navigation bar, the 'Bed Tracker' title is displayed, along with a date field showing 'Wednesday, 16 Oct 2024' and a 'Day' dropdown menu. A legend provides color-coding for patient status: Booked (blue), Admitted (green), Estimated Discharge (red), Bed Change From (orange), Bed Change To (yellow), Discharged (grey), and Unavailable (light blue).

The interface is divided into two main sections: 'Water Lily' and 'Daisy'. Each section contains a table of patient data. The 'Water Lily' section has four rows of data, and the 'Daisy' section has five rows of data. The columns in the tables include: Bed, Patient Name, Sex, DOB, Fund, Admitting Doctor, Room, Admission, LOS, Est., Discharge, Procedure, Episode Notes, Bed Notes, Allergies, and Action.

At the bottom of the interface, there is a summary table for 'Water Lily' with columns for Bed, Patient Name, Sex, and DOB. The rows correspond to the patients listed in the main table. A red arrow points from the 'Patient Name' column of the fourth row to a tooltip. The tooltip displays the text 'LOU, Lady (Pref: Lolly)'.

Bed	Patient Name	Sex	DOB	Fund	Admitting Doctor	Room	Admission	LOS	Est.	Discharge	Procedure	Episode Notes	Bed Notes	Allergies	Action
1	SWAGGER, Bob L...	M	16/04/1986	AUH	HOUSE, Greg	Private	16/10/2024	0	1	17/10/2024	Left Knee Arthroscopy			Egg	...
2	MOUSE, Mickey	M	27/12/1977	BUP	PIERCE, Hawkeye	Private	15/10/2024	1	1	16/10/2024	Colonoscopy			Corn	...
2	WHITE, Snow	U	07/07/1977	CBH	TEST, Test	Private	16/10/2024	0	0	16/10/2024	Left Cat & IOL				...
3															...
4	LOU, Lady	F	20/05/1995	BUP	MURPHY, Shaun	Private	16/10/2024	0	1	17/10/2024	Colonoscopy & Gastr...				...

Bed	Patient Name	Sex	DOB	Fund	Admitting Doctor	Room	Admission	LOS	Est.	Discharge	Procedure	Episode Notes	Bed Notes	Allergies	Action
1	PEEP, Bo	F	30/07/2015	POL	BLACK, Jack	Private	28/05/2024	141	4	01/06/2024				Eggs	...
2															...
3	DEAN, James	M	01/01/1942	BUP	BLACK, Jack	Private	01/06/2024	137	3	04/06/2024				Mango, Peach	...
4	DAY, Doris	F	03/04/1922	BUP	HOUSE, Greg	Private	05/09/2024	41	0		Gastroscopy			Mango	...
5															...

Bed	Patient Name	Sex	DOB
1	SWAGGER, Bob L...	M	16/04/1986
2	MOUSE, Mickey	M	27/12/1977
2	WHITE, Snow	U	07/07/1977
3			
4	LOU, Lady	F	20/05/1995

The new **Weekly View** can be displayed using the dropdown to select **Week**.

Bed Tracker

Key: Booked Admitted Estimated Discharge Bed Change From Bed Change To Discharged Unavailable

Water Lily

Monday 14	Tuesday 15	Wednesday 16	Thursday 17	Friday 18	Saturday 19	Sunday 20
1	1 SWAGGER, Bob ...	1	1			
2	2 MOUSE, Mickey ...	2	2			
3	3	3 WHITE, Snow ...	3 WHITE, Snow ...	3	2	3
4	4	4 LOU, Lady ...	4 LOU, Lady ...	4	3	4
		4 WHITE, Snow ...	4 WHITE, Snow ...	4	4	

The new **Monthly View** can be displayed using the dropdown to select **Month**.

Bed Tracker

Key: Booked Admitted Estimated Discharge Bed Change From Bed Change To Discharged Unavailable

Water Lily

Bed	Patient Name	LOS	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
1	CARD, Ima	30																															
	SWAGGER, Bob Lee	2																															
2	MOUSE, Mickey	16																															
	WHITE, Snow	3																															
3																																	
4	LOU, Lady	1																															
	WHITE, Snow	3																															

Procedure List Improvements

The **Procedures** populating the **Proc Notes** field on the Edit Appointments Screen, can now be defaulted based on the assigned **Doctor/ Surgeon**!

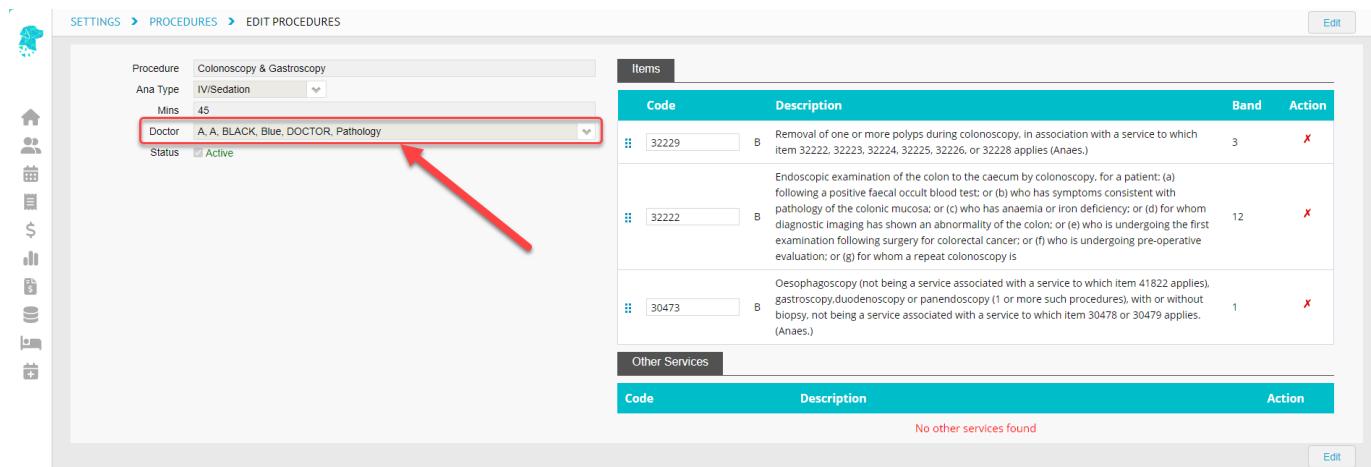
This wonderful new feature allows hospitals to set unique defaults for each doctor, such as appointment lengths or prosthesis preferences. Making booking entries a breeze!

- Once configured, only procedures linked to **All Doctors** or the **admitting doctor** will appear in the dropdown list, streamlining the process of booking patients.
- The Procedure List, in settings, will show which doctors are linked to each procedure.
- Use the new Doctor Field when setting up a procedure entry to assign it to a specific doctor.

SETTINGS > PROCEDURES

Procedure	Admitting Dr/Surgeon	AnaType	Mins	Status	Action
Colonoscopy & Gastroscopy	A, A; BLACK, Blue; DOCTOR, Pathology	IV/Sedation	45	Active	X
Colonoscopy	All Doctors	IV/Sedation	20	Active	X
General	All Doctors	IV/Sedation	22	Active	X
Hip Replacement	All Doctors	General	120	Active	X
Hand Procedure	GREEN, Test; FILES, Test	General	280	Active	X
Heart Bypass	ALIKE, Not	General	120	Active	X

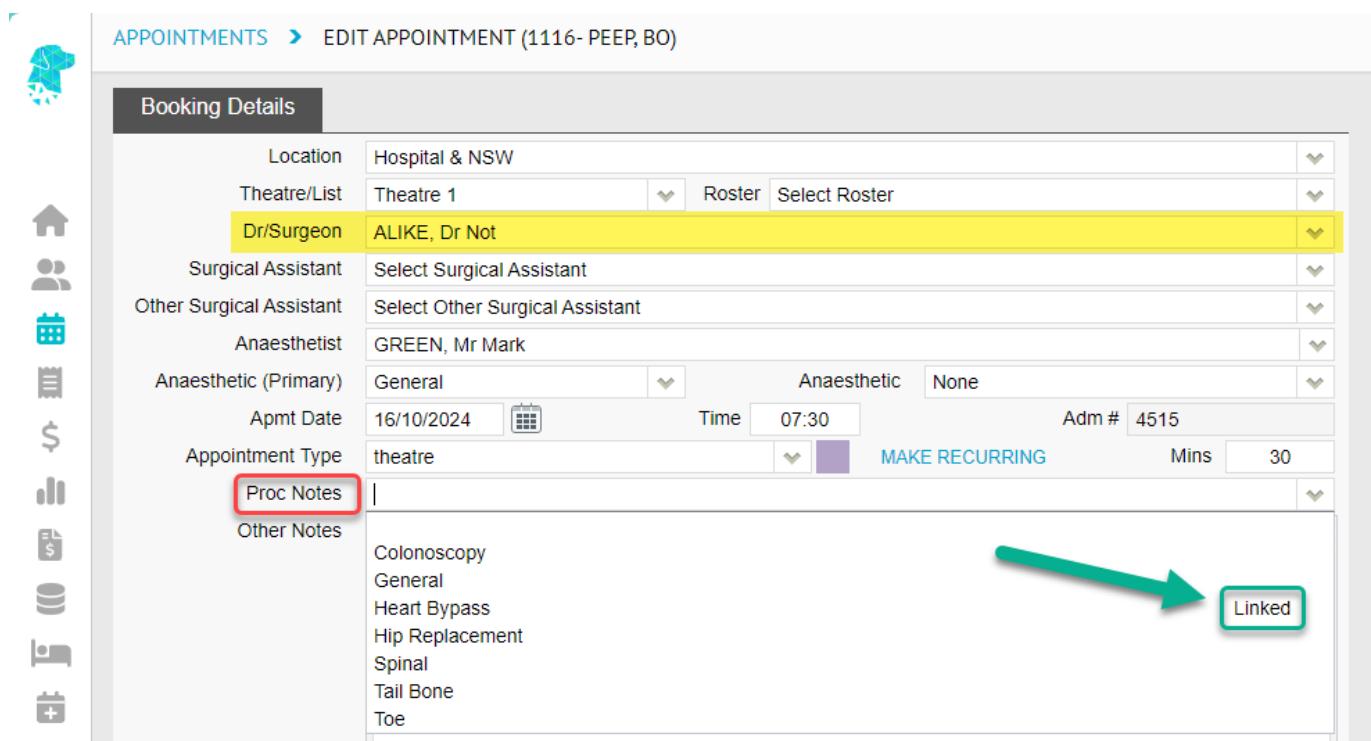
And each item can be linked using the new **Doctor** field when setting the entry up.



The screenshot shows the 'Edit Procedures' screen. In the top left, the procedure is listed as 'Colonoscopy & Gastroscopy' with 'IV/Sedation' and 'Mins 45'. The 'Doctor' field is highlighted with a red box and contains the text 'A, A, BLACK, Blue, DOCTOR, Pathology'. A red arrow points from this field to a table on the right labeled 'Items'. The table lists three items with codes 32229, 32222, and 30473, each with a description and a 'Band' column (3, 12, 1) and an 'Action' column (a red 'X'). Below this is a table for 'Other Services' with one row: 'No other services found'.

In the **Proc Notes** field on the **Make / Edit Appointment** Screen, only the Procedure linked to that Doctor / Surgeon (or all doctors) will be shown.

Linked procedure will display with the word **Linked** to indicate their association with the relevant doctor.



The screenshot shows the 'Edit Appointment' screen. In the 'Booking Details' section, the 'Dr/Surgeon' field is highlighted with a yellow box and contains 'ALIKE, Dr Not'. The 'Proc Notes' field is highlighted with a red box and contains a list of procedures: 'Colonoscopy', 'General', 'Heart Bypass', 'Hip Replacement', 'Spinal', 'Tail Bone', and 'Toe'. A green arrow points from the 'Proc Notes' field to a green box containing the word 'Linked'.

New Check List Option - Documents Scanned

You can now use the FYDO **Check List** feature to manually mark when a document or patients' chart has been scanned, either into FYDO Documents or your EMR system. The new tick box on the **Check List** gives the ability to document the task being performed AND identifying that it has been done on the Appointments Screen!

The screenshot shows a medical scheduling software interface. On the left, a list of appointments is displayed with columns for Time and Name. A context menu is open over the appointment at 09:30 for 'SWAGGER, Bob Lee'. The menu includes options like 'Edit Appointment', 'Copy Appointment', 'Cut Appointment', 'Paste Appointment', and a long list of status and document-related items. A red arrow points from the 'Documents Scanned' checkbox in the menu to a red box around the 'Doc' column in the main table. The table on the right lists the surgeon for each appointment and includes a 'Doc' column with a checkmark for the first two rows.

Time	Name	Surgeon	Procedure	Notes	Doc
09:30	SWAGGER, Bob Lee	HOUSE, Greg	Left Knee Arthroscopy	Needs Wheelchair	✓
10:00	STEWART, Alfred	MURPHY, Shaun	Gastroscopy		✓
10:30	WHITE, Snow	TEST, Test	Left Cat & IOL	No carer at home	
11:00	LOU, Lady	MURPHY, Shaun	Colonoscopy & Gastroscopy		

Please reach out to one of our friendly staff if you'd like assistance in creating a Custom View to show this information.

Create Invoice - New Edit Invoice Option

When creating an invoice, users can now move from the **second Create Invoice** page back to the first using the **Edit Invoice** button.

This button works just like the **Edit IFC** button on the Informed Financial Consent page.

APPOINTMENTS > CREATE INVOICE

MRN 163 - SWAGGER_Bob Lee DOB (16/04/1986 - 38) Sex Male FileNo Fund AUH Location Shaes Private Hospital (QLD)

Admission No. 642 Admission Date/Time 16/10/2024 06:00 Discharge Date/Time 18/10/2024 16:00 Dr/Surgeon HOUSE, Greg Anaesthetist BROWN, Emmett

Send Invoice To AUH - Australian Unity Accounting Period 16/10/2024 Bill Type Per Diem Send via ECLIPSE Patient Cat IP

Dates 16/10/2024 - 18/10/2024 (2 night/s) Start At Day 1 Mins in Theatre 30 mins Anaesthetic General NHTP No Mode of Separation Other (Includes discharge to usual residence)

Accommodation

From	To	Nights	Description	Fee inc GST	GST	CC	BedType	Adm	Accom	Dis
16/10/2024	18/10/2024	2	Accom - Advanced Surgical 8 AS	1,000.00	0.00	CC	Private	Admission Claim	Single Room	Discharged

Theatre and Other Charges

From	T	Code	Description	Qty	Band	Fee inc GST	GST	Action
16/10/2024	T	49536	Knee, repair or reconstruction of, for chronic instability (open or arthroscopic, or both) involving either cruciate or collateral ligaments, including notchplasty when performed, not being a service associated with any other arthroscopic procedure of the knee. (Anaes.)	1	5	500.00	0.00	X

Invoice Message

Total Charges \$1,500.00
Total GST \$0.00
Total Deposits/Payments \$0.00
Balance \$1,500.00

Template Invoice

Bed Tracker - Religion Filter

The **Handover Report** from the Bed Tracker now has the option to filter patients by **Religion**.

The patient's religion information can also be populated on the handover report, so if you'd like this amendment made, please contact our friendly staff and they can assist you.

Print Handover

Template: Bed tracking - 8360

Order: Ward, Bed

Ward: All Wards

Religion: All Religions

Option: Exclude empty beds

Claiming Hospital - Not Yet Sent

Paper based Health Fund claims with a zero-dollar balance (*e.g. when the patients' excess amount has covered the entire procedure cost*) will now appear on the **Claiming Hospital > Not Yet Sent** tab. This allows users to **Mark as Sent** when the claims are manually submitted to the fund.

CLAIMING HOSPITAL												
Claims		Not yet sent										
Location	Type	Fund	Coding	DRG								
All Location	Paperbase	All Funds	All Coding									
Status	All Status											
Select	0 Items Selected	Run Pat Check										
Adm Date	Dis Date	Inv#	Invoiced	Fund	MRN	Patient	Claimed	Location	Type	Coding	Status	Action
12/08/2024	12/08/2024	317	12/08/2024	MPL	128	PORGY, Georgy	\$0.00	Shae's Private Hospital	Paperbase	✓ Ready		
12/08/2024	12/08/2024	318	12/08/2024	MPL	128	PORGY, Georgy	\$1,700.00	Shae's Private Hospital	Paperbase	✓ Ready		
13/05/2024	13/05/2024	241	13/05/2024	AHM	147	WHITE, Snow	\$0.00	Shae's Private Hospital	Paperbase	✓ Ready		
03/09/2024	03/09/2024	363	03/09/2024	T/P	163	SWAGGER, Bob Lee	\$1,200.00	Shae's Private Hospital	Paperbase	✓ Ready		
06/09/2024	06/09/2024	356	06/09/2024	MPL	102	DEAN, James	\$244.20	Shae's Private Hospital	Paperbase	Not Ready		
20/05/2024	21/05/2024	256	20/05/2024	W/C	103	DAY, Doris	\$11,583.00	Shae's Private Hospital	Paperbase	Not Ready		
06/09/2024	06/09/2024	354	06/09/2024	MPL	122	KNIGHT, Kathy	\$222.00	Shae's Private Hospital	Paperbase	Not Ready		
06/09/2024	06/09/2024	358	02/10/2024	MPL	128	PORGY, Georgy	\$550.00	Shae's Private Hospital	Paperbase	Not Ready		
15/05/2024	15/05/2024	365	15/05/2024	W/C	132	MOUSE, Mickey	\$2,150.00	Shae's Private Hospital	Paperbase	Not Ready		
19/07/2024	19/07/2024	303	19/07/2024	MPL	135	BLOW, Joe	\$1,088.00	Shae's Private Hospital	Paperbase	Not Ready		

Drag & Drop Alert

Users will now receive an alert when using the FYDO **Drag & Drop** feature, helping to prevent appointments from being moved accidentally.

Time	Name	MRN	Procedure	Surgeon	Notes	Sts
09:00						
09:30	SWAGGER, Bob Lee	163	Left Knee Arthrosc	HOUSE, Greg	Needs Wheelchair	D
10:00	STEWART, Alfred	110	Gastroscopy	MURPHY, Shaun		B
10:30	WHITE, Snow	147	Left Cat & IOL	TEST, Test	No carer at home	D
11:00	LOU, Lady	153	Colonoscopy & Ga	MURPHY, Shaun		D
11:40	Dragging & Dropping					
12:00	Are you sure you want to drag and drop this appointment?					
12:30						
13:00						
13:30						
14:00						
14:30						
15:00						

Bug Fix

The issue that some users experienced with verifying Concession Cards has been resolved.

FYDO Clinic Update - 10/10/2024

Concession Card - OPV

The issue with verifying patient Concession Cards on the patient screen has been resolved.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>