

# FYDO Hospital Update - 10/10/2024

## Coding Screen

We are excited to introduce a new '**Save and Continue**' button on the Coding Screen, enabling users to save their progress while remaining in edit mode.

Indicator	Action
	<input type="button" value="X"/>

Visit to Theatre: No Theatre Procedure Performed

Surgeon/Dr	Date	Location	Action
			<input type="button" value="X"/>

Save & Continue

MDC:  Date Grouped:  DRG Version: Select

## APIs and Webhooks

Changes have been made to the Patient and Episode, Webhooks APIs and to include Patient Pronouns and Previous Names. Episode Webhooks and APIs now include the Arrived and Ready for pick up times.

## Bug Fixes

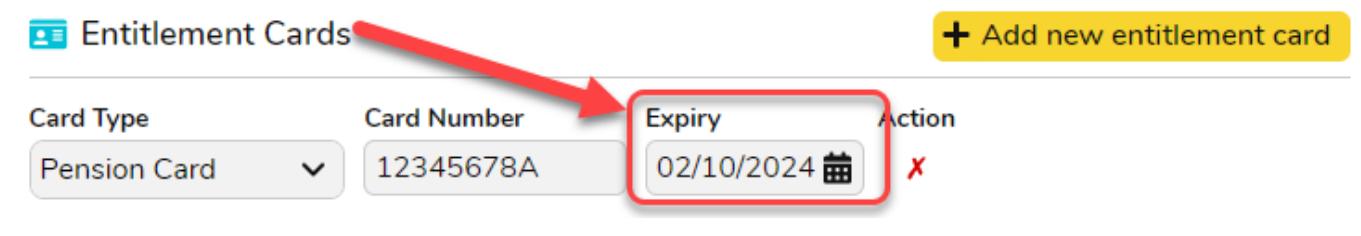
- The issue with dragging and dropping appointments to the same time slot has been resolved.
- The issue with verifying patient Concession Cards on the patient screen has been resolved.

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# FYDO Clinic Update - 03/10/2024

## Entitlement Card Expiry Date

The **Expiry Date Field** for the **Entitlement Cards** has been updated to follow the DD/MM/YYYY format, in line with current requirements. For expiry dates that are still shown as MM/YYYY, users will need to enter the last day of the expiry month.



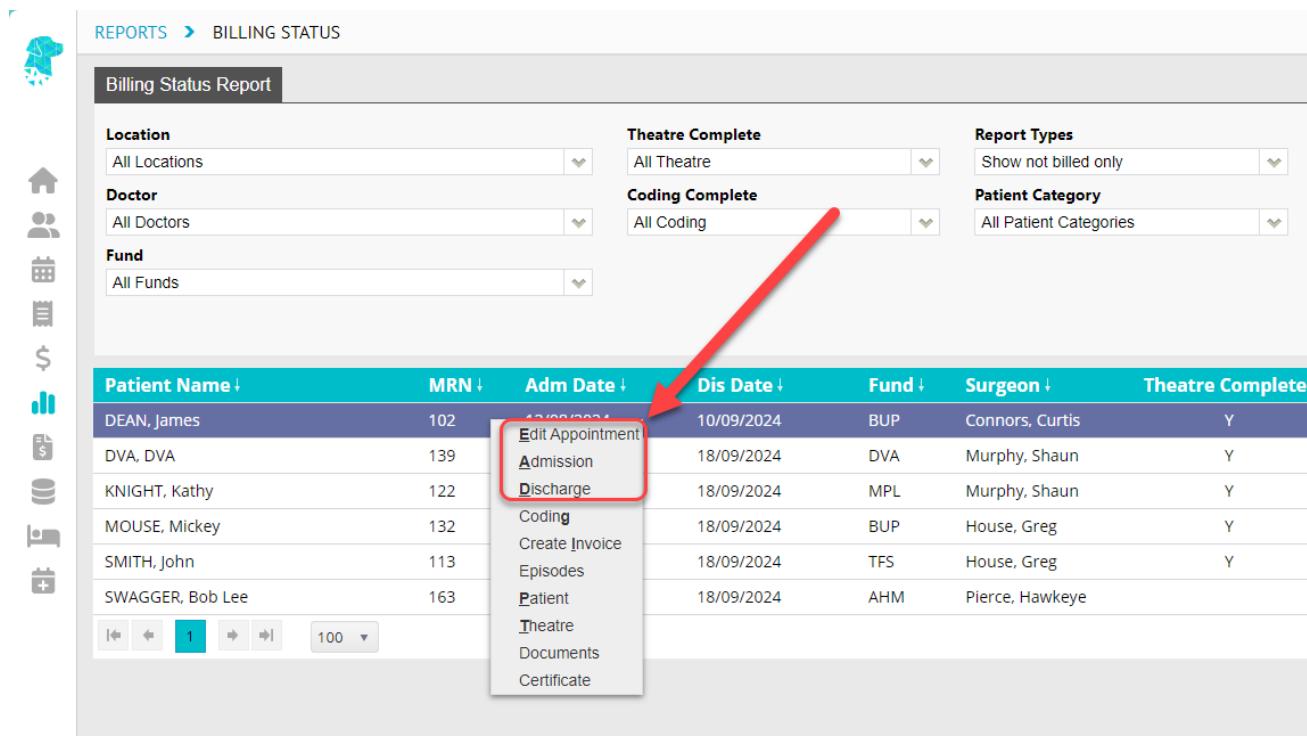
A screenshot of the 'Entitlement Cards' page. At the top left is a 'Entitlement Cards' button. At the top right is a yellow 'Add new entitlement card' button. Below these are two input fields: 'Card Type' (Pension Card) and 'Card Number' (12345678A). To the right of these is a table with columns 'Expiry' and 'Action'. The 'Expiry' cell contains '02/10/2024' with a calendar icon. A red arrow points from the text above to this 'Expiry' field. A red box highlights the entire 'Expiry' row.

For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

## FYDO Hospital Update - 03/10/2024

### Billing Status - Show Not Billed Only Report

The **Billing Status Report** now offers even MORE useful options in the Right-Click Menu with the addition of the **Edit Appointment**, **Admission** and **Discharge Screens**. These new options will be especially helpful for our rehabilitation and mental health hospitals.



A screenshot of the 'Billing Status Report' page. At the top left is a 'REPORTS > BILLING STATUS' button. On the left is a vertical sidebar with icons for Home, Reports, Billing Status, and so on. The main area shows a table of patient data with columns: Patient Name, MRN, Adm Date, Dis Date, Fund, Surgeon, and Theatre Complete. A red arrow points from the text above to the 'Dis Date' column. A red box highlights a context menu that appears when right-clicking on the 'Dis Date' column header. The menu options are: Edit Appointment, Admission, Discharge, Coding, Create Invoice, Episodes, Patient, Theatre, Documents, and Certificate.

Patient Name	MRN	Adm Date	Dis Date	Fund	Surgeon	Theatre Complete
DEAN, James	102	12/09/2024	10/09/2024	BUP	Connors, Curtis	Y
DVA, DVA	139		18/09/2024	DVA	Murphy, Shaun	Y
KNIGHT, Kathy	122		18/09/2024	MPL	Murphy, Shaun	Y
MOUSE, Mickey	132		18/09/2024	BUP	House, Greg	Y
SMITH, John	113		18/09/2024	TFS	House, Greg	Y
SWAGGER, Bob Lee	163		18/09/2024	AHM	Pierce, Hawkeye	

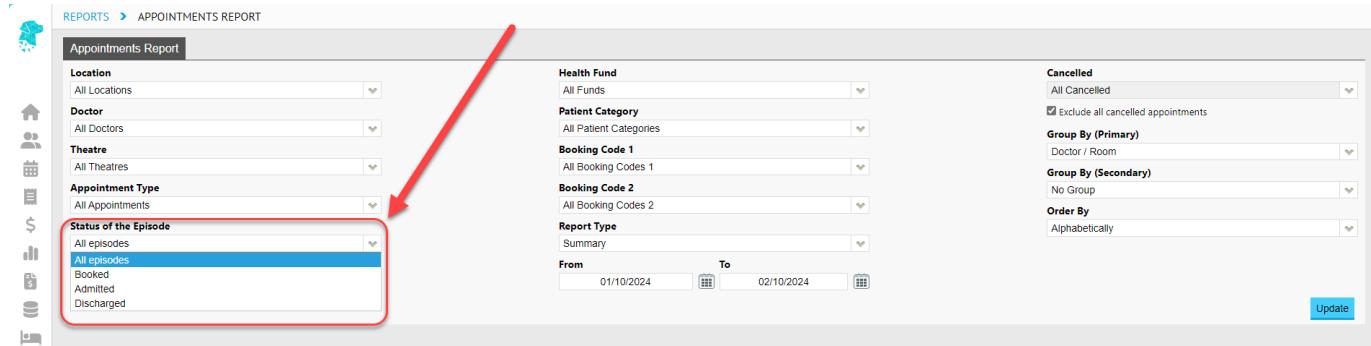
# Arrears Report Improvements

The **Arrears Report** now separates **Workers Compensation** and **Third-Party** episodes based on the responsible party for billing. This new layout will assist in outstanding debt recovery, enabling users to quickly identify who is responsible for the account.

Shaes Private Hospital												
Arrears (Hospital) Detail as at 02/10/2024												
For All Locations and Multiple Funds and All Doctors and All Debt												
Patient Name	MRN	DOS	Doctor	Inv Num	Inv Date	Balance Outstanding	Current	30 Days	45 days	60 days	90 Days	120+ Days
<b>T/P - Third Party - The Best Insurance Company</b>												
STEWART, Alfred	110	11/03/2024	BLACK, Jack	227	11/03/2024	1,350.00	0.00	0.00	0.00	0.00	0.00	1,350.00
SWAGGER, Bob Lee	163	03/09/2024	BLACK, Jack	363	03/09/2024	1,200.00	1,200.00	0.00	0.00	0.00	0.00	0.00
						2,550.00	1,200.00	0.00	0.00	0.00	0.00	1,350.00
<b>T/P - Third Party - Insurance Company</b>												
WHITE, Snow	147	03/09/2024	MURPHY, Shaun	364	03/09/2024	1,000.00	1,000.00	0.00	0.00	0.00	0.00	0.00
						1,000.00	1,000.00	0.00	0.00	0.00	0.00	0.00
<b>W/C - Workers Compensation - Workplace</b>												
DAY, Doris	103	13/05/2024	CONNORS, Curtis	254	13/05/2024	5,700.00	0.00	0.00	0.00	0.00	0.00	5,700.00
MOUSE, Mickey	132	15/05/2024	MURPHY, Shaun	365	15/05/2024	2,150.00	0.00	0.00	0.00	0.00	0.00	2,150.00
						7,850.00	0.00	0.00	0.00	0.00	0.00	7,850.00
<b>W/C - Workers Compensation - Insurers Are Us</b>												
DAY, Doris	103	20/05/2024	CONNORS, Curtis	256	20/05/2024	11,583.00	0.00	0.00	0.00	0.00	0.00	11,583.00
						11,583.00	0.00	0.00	0.00	0.00	0.00	11,583.00
						22,983.00	2,200.00	0.00	0.00	0.00	0.00	20,783.00
Arrears(Hospital)-ShaesPrivateHospital												
Page 1 of 1												
Date: 02/10/2024 1:54 PM												

# Appointments Report Improvements

A new filter has been added to the **Appointments Report**, allowing episodes to be filtered according to the **Status of the Episode**. This enables users to obtain data on **Booked** appointments, **Admitted** episodes, and more.



The screenshot shows the 'Appointments Report' page. On the left, there is a sidebar with various icons. The main area has several filter dropdowns: 'Location' (All Locations), 'Health Fund' (All Funds), 'Patient Category' (All Patient Categories), 'Booking Code 1' (All Booking Codes 1), 'Booking Code 2' (All Booking Codes 2), 'Report Type' (Summary), 'From' (01/10/2024), 'To' (02/10/2024), and 'Cancelled' (All Cancelled). A checkbox 'Exclude all cancelled appointments' is checked. On the right, there are 'Group By' options: 'Primary' (Doctor / Room) and 'Secondary' (No Group). 'Order By' is set to 'Alphabetically'. At the bottom right is an 'Update' button. A red box highlights the 'Status of the Episode' dropdown, and a red arrow points to it from the left.

# Clinical Indicators Report Improvements

The **Clinical Indicators Report** now has a **Health Fund filter** and displays the Health Fund for each episode in the report.

REPORTS > CLINICAL INDICATORS

**Clinical Indicators**

**Report Types**  
Detail – opposite to default

**Based On**  
Admission Date (radio button selected) Discharge Date

**From** 26/09/2024 **To** 02/10/2024

**Order by** Alphabetically

**Location** Shaes Private Hospital

**Doctor** All Doctors

**Theatre** All Theatres

**Fund** All Fund

Shaes Private Hospital  
Clinical Indicators (Detail) based on Discharges between 26/09/2024 and 02/10/2024  
Indicators opposite to default  
For Shaes Private Hospital and All Doctors and All Theatres and All Fund

MRN	Patient Name	Adm Date	Dis Date	Theatre	Fund	Doctor
Inadequate Bowel Prep Opposite						
104	JACKSON, Michael	30/09/2024	30/09/2024	Theatre 1	BUP	HOUSE, Greg
132	MOUSE, Mickey	02/10/2024	02/10/2024	Theatre 3	BUP	HOUSE, Greg
Sub Total 2 episodes						
Post Operative Nausea & Vomiting Opposite						
142	GUY, New	30/09/2024	30/09/2024	Theatre 1	MPL	HOUSE, Greg
Sub Total 1 episodes						

## Coding Audit Log

A new **Audit Log** has been added to track the **initial coding** of an episode. All existing audits for edits to the coding screen and episode grouping remain unchanged.

Back to Appointments / 163 - SWAGGER, Bob Lee (16/04/1986 - 38)

Patient Details Appointments Recalls Accounts **Episodes** Communication Chart Tracking D

No.	Adm #	Adm. Date	Dis. Date	Status	Nights	Procedure
8	635	02/10/2024	02/10/2024	Discharged	D/O	Left Knee Arthroscopy
6	631	03/09/2024	03/09/2024	Discharged	D/O	Gastroscopy

Invoice for Admission: 635 | Admission Date: 02/10/2024

Inv #	To	DOS From	Acc Period	T	Code	Description
No invoice						

Episode Notes Edit

Audit

Grouper run - I18B Vr 9.0 by Shae Darr (Altura) 02/10/2024 3:07 PM

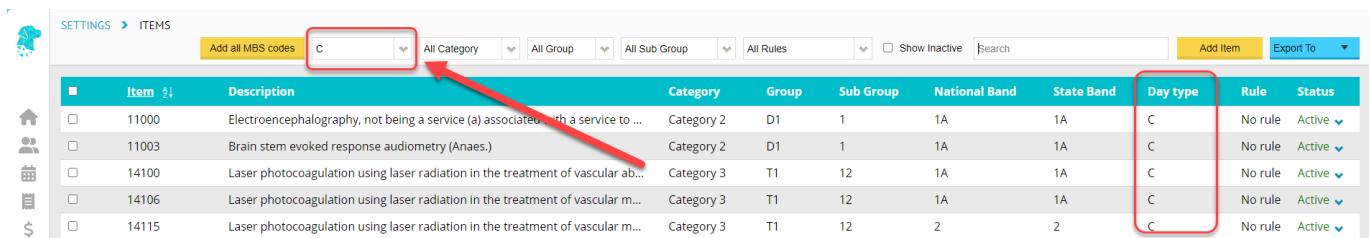
Coded by Shae Darr (Altura) 02/10/2024 3:06 PM

Discharged by Shae Darr (Altura) 02/10/2024 3:06 PM

## Items Improvements

Users can now easily identify **Type B** and **Type C** procedures from the **Settings > Items** with an additional column for **Day Type**. A new filter has also been introduced, allowing users to select and

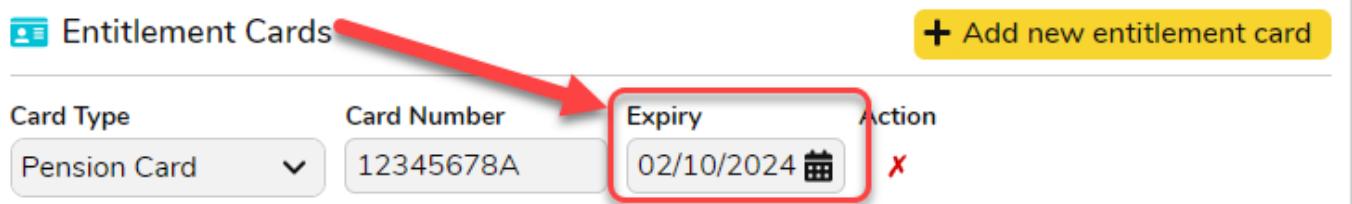
display items based on their **Patient Class Same Day Classification**.



Item	Description	Category	Group	Sub Group	National Band	State Band	Day type	Rule	Status
11000	Electroencephalography, not being a service (a) associated with a service to ...	Category 2	D1	1	1A	1A	C	No rule	Active
11003	Brain stem evoked response audiometry (Anea.)	Category 2	D1	1	1A	1A	C	No rule	Active
14100	Laser photocoagulation using laser radiation in the treatment of vascular ab...	Category 3	T1	12	1A	1A	C	No rule	Active
14106	Laser photocoagulation using laser radiation in the treatment of vascular m...	Category 3	T1	12	1A	1A	C	No rule	Active
14115	Laser photocoagulation using laser radiation in the treatment of vascular m...	Category 3	T1	12	2	2	C	No rule	Active

## Entitlement Card Expiry Date

The **Expiry Date Field** for the **Entitlement Cards** has been updated to follow the DD/MM/YYYY format, in line with current requirements. For expiry dates that are still shown as MM/YYYY, users will need to enter the last day of the expiry month.



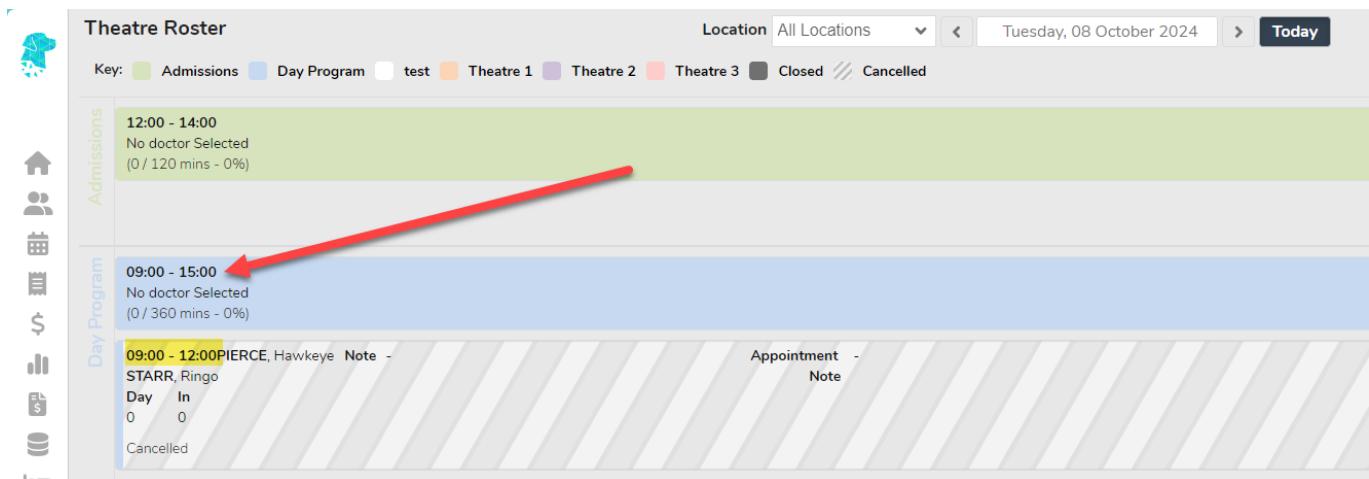
Entitlement Cards

Add new entitlement card

Card Type	Card Number	Expiry	Action
Pension Card	12345678A	02/10/2024	X

## Cancelled Theatre Roster Improvements

Users can now **cancel** a **Theatre Roster**, due to surgeons leave etc., and can **book another surgeon** in the same theatre for the same time slot.



Theatre Roster

Location: All Locations | Tuesday, 08 October 2024 | Today

Key: Admissions Day Program test Theatre 1 Theatre 2 Theatre 3 Closed Cancelled

Time	Location	Status
12:00 - 14:00	Admissions	No doctor Selected (0 / 120 mins - 0%)
09:00 - 15:00	Day Program	No doctor Selected (0 / 360 mins - 0%)
09:00 - 12:00	PIERCE, Hawkeye	STARR, Ringo

## My Health Record (MHR) Consent

My Health Record consent can now be obtained from patients on Preadmit, and this information can be automatically populated into the FYDO Patient Screen. If you'd like more information about adding the MHR Consent question to your hospital's Preadmit Form, please contact our friendly staff.

## Health Identifier

Health Identifier Number  **MHR consent**  **IHI Check** 

Status **Record Status** Last Verified

## New API

There is a **New API** available that provides Other Services information.

## Bug Fix

The issue that some users experienced when allocating patient beds has now been resolved.

## FYDO Hospital Update - 26/09/2024

### Revenue Report Improvements

Additional information has been added to the **Revenue Report Detail & Excel - Raw Data Export** to display both **Adjustments** and the **Invoice (Net)** amount.

Shaes Private Hospital  
Revenue - Hospital (Detail) based on Accounting Period between 01/09/2024 and 25/09/2024  
For All Doctors and All Funds and All Theatres and based on Health Fund

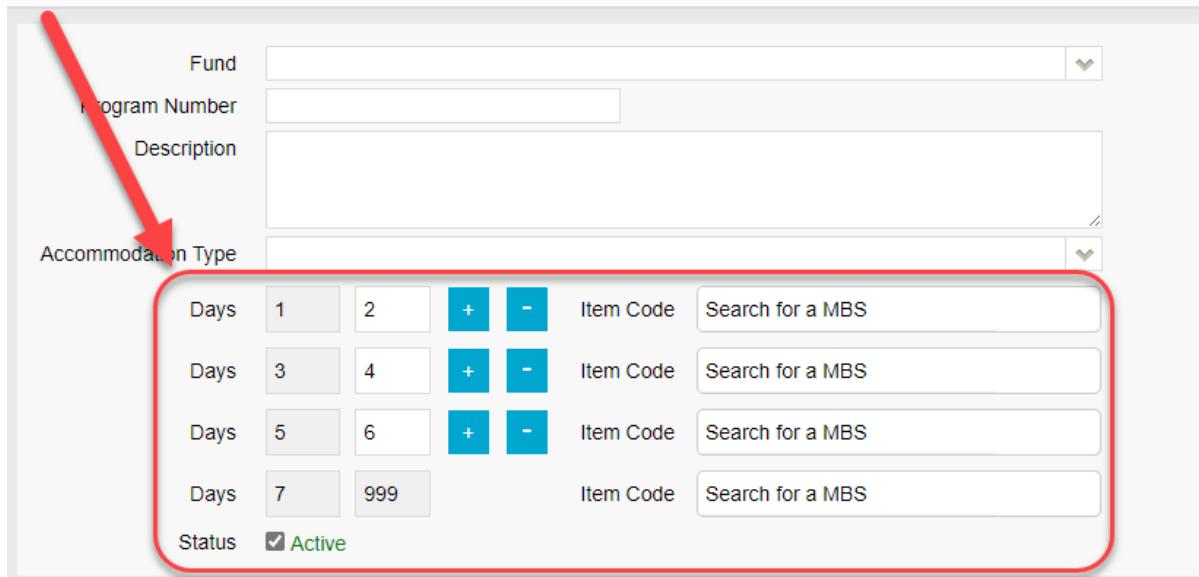
Code	Health Fund	# of Inv's	Days	Inv (Gross)	Adjust	Inv (Net)	Accom	Theatre	DRG	Case	OS1	OS2	OS3	OS4	OS5	OS6
AHM	Australian Health Management Group Limited	1	2	1,044.00	0.00	1,034.00	600.00	444.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
AUH	Australian Unity	1	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
BUP	BUPA Australia	3	5	2,406.00	0.00	2,406.00	1,050.00	950.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	406.00
DVA	Department of Veterans' Affairs	0	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MPL	Medibank Private Limited	1	5	1,100.00	0.00	1,100.00	500.00	600.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
POL	Police Health Limited	1	2	1,527.00	0.00	1,527.00	500.00	500.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	527.00
TSF	Transport Health Pty Ltd	0	1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
UII	Un-Insured Accounts	1	0	252.00	0.00	252.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	252.00
Full Total				8 17 6,329.00	0.00	6,319.00	2,650.00	2,494.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1,185.00

Revenue(Hospital):ShaesPrivateHospital																												
Page 1 of 1																												
Date: 25/09/2024 12:53 PM																												
A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y				
LocId	LocName	MRN	FileNum	EpNum	InvNum	AccountIn Date	Send	Surname	First name	Admission Date	Discharge Date	InvSurgeon Name	InvSurgeon InvFund	InvFundId	InvoicedGross	Adjustment	InvoiceNet	Payment	Accom	Ch Accom	GS	Theatre	C	Theatre	G	DRG	Chrg	D
1	1 Shaes Priv.102	67	324 09/09/2024	Dean	James	12/08/2024	10/09/2024	Connors, Curtis	9 U/I	51	0	0	0	0	-1800	0	0	0	0	0	0	0	0	0	0	0	0	
2	1 Shaes Priv.102	67	327 11/09/2024	Dean	James	12/08/2024	10/09/2024	Connors, Curtis	9 BUP	0	0	0	0	0	-50	0	0	0	0	0	0	0	0	0	0	0	0	
3	1 Shaes Priv.102	67	324 11/09/2024	Dean	James	12/08/2024	10/09/2024	Connors, Curtis	9 BUP	51	0	0	0	0	-5000	0	0	0	0	0	0	0	0	0	0	0	0	
4	1 Shaes Priv.102	67	321 02/09/2024	Squarepants	Spongebob	12/08/2024	12/08/2024	Connors, Curtis	9 BUP	56	877	0	0	877	-900	600	0	200	0	0	0	0	0	0	0	0	0	
5	1 Shaes Priv.114	28	321 02/09/2024	Squarepants	Spongebob	12/08/2024	12/08/2024	Connors, Curtis	9 U/I	51	252	0	0	252	-200	0	0	0	0	0	0	0	0	0	0	0	0	
6	1 Shaes Priv.114	28	326 02/09/2024	Squarepants	Spongebob	12/08/2024	12/08/2024	Connors, Curtis	9 U/I	51	0	0	0	0	-200	0	0	0	0	0	0	0	0	0	0	0	0	

## Program Numbers Enhancement

Enhancements have been made for Same Day Rehabilitation and Mental Health Programs to streamline the billing process. FYDO now supports assigning different Item Codes to specific days within the same Program Numbers cycle. Similar to our Overnight Accommodation step-down fields, facilities can now assign a unique Item Code to particular days in the Program Numbers sequence.



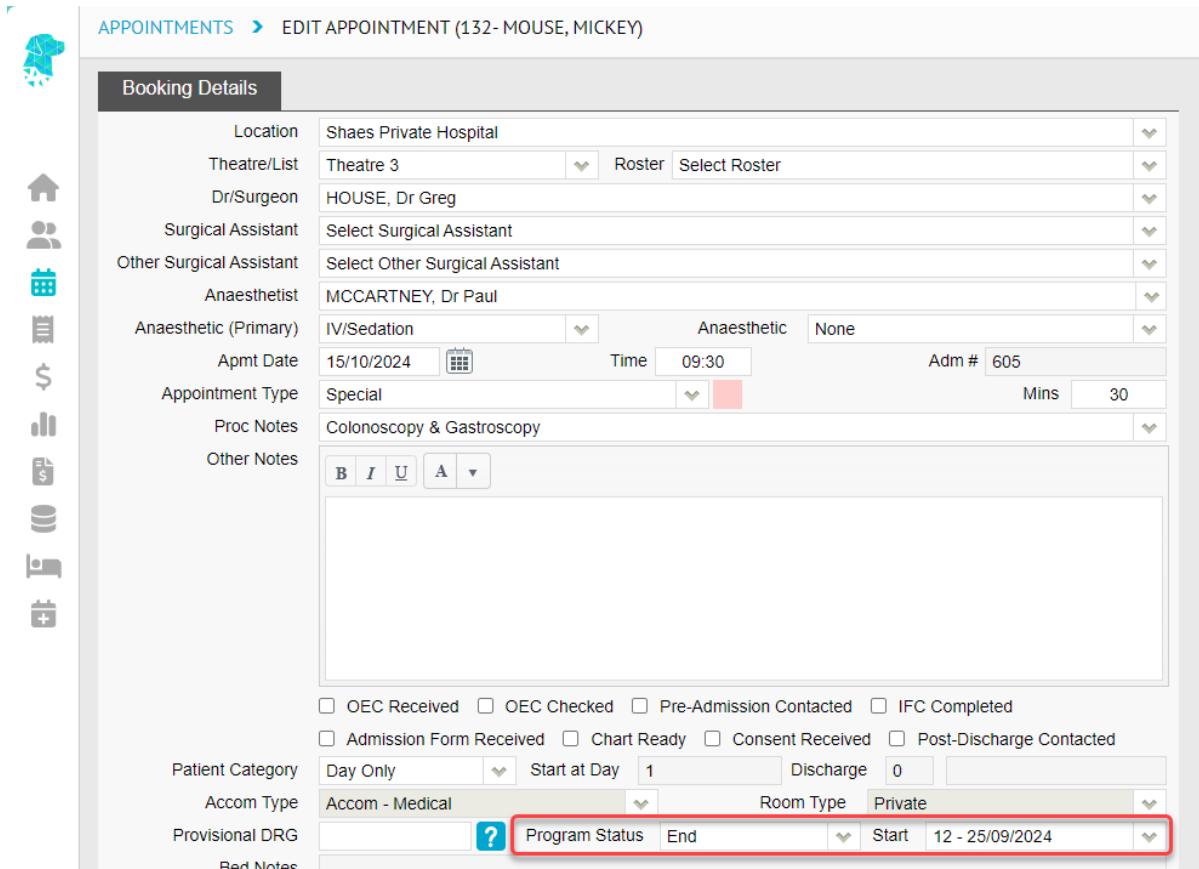
The screenshot shows the 'Add Program Number' screen. At the top, there are fields for 'Fund', 'Program Number', and 'Description'. Below these is a section titled 'Accommodation Type' which contains a table. The table has four rows, each representing a different accommodation type. Each row has two input fields for 'Days' (containing values 1, 2, 3, 4, 5, 6, 7 and 999 respectively), a set of '+' and '-' buttons, an 'Item Code' field, and a 'Search for a MBS' button. A red box and arrow highlight this 'Accommodation Type' section.

Days	1	2	+	-	Item Code	Search for a MBS
Days	3	4	+	-	Item Code	Search for a MBS
Days	5	6	+	-	Item Code	Search for a MBS
Days	7	999			Item Code	Search for a MBS

Status  Active

The next piece in this enhancement involves moving the **Program Status** field from the Admission Screen to a more convenient spot on the **Edit Appointment screen**. This field is essential for rehabilitation and mental health admissions, allowing appointments to be flagged as **Start**, **Continuation** or **End** – depending on the patient's stage in their treatment cycle.

The **Start Date** field enables users to assign the first admission in the cycle, ensuring that all subsequent admissions are automatically and accurately assigned the correct Program Status.



The screenshot shows the 'Edit Appointment' screen. On the left is a vertical toolbar with icons for Home, Appointments, Patients, Calendars, and Reports. The main area is titled 'Booking Details' and contains various appointment details. At the bottom of the screen, there is a section for 'Program Status' which includes a dropdown menu, a status indicator (blue question mark icon), and a date range 'Start 12 - 25/09/2024'. A red box highlights this 'Program Status' field.

The next phase of this development will be to link this all together to automate billing for these admissions.

## Webhooks

The patients **current allocated bed** can now be obtained from the **Episode Webhooks**.

## Bug Fix

The Monthly Reset function for **Cancer Registry Data Extracts** has now been fixed.

## FYDO Hospital Update - 19/09/2024

### Deleted Transaction Enhancements

Transactions that have been deleted after being cleared in the **End of Day Banking Report** will now be listed separately when running the **Reports > End of Day Banking** for ease of identification.

Shaes Private Hospital					
End of Day Banking for 18/09/2024 03:51:34 PM					
for Shaes Private Hospital					
Account Name Shaes Private Hospital BSB 012-345 Account # 0123456					
Drawer	Reference Number	Bank	Tran Date	Amount	Audit User
EFTPOS					
Dean, James			13/09/2024	200.00	13/09/2024 06:59 AM by Shae Darr (Altura)
Peep, Bo			13/09/2024	500.00	13/09/2024 06:59 AM by Shae Darr (Altura)
Porgy, Georgy			13/09/2024	300.00	13/09/2024 06:59 AM by Shae Darr (Altura)
Squarepants, Spongebob			17/09/2024	300.00	17/09/2024 06:46 AM by Shae Darr (Altura)
			EFTPOS Total	1,300.00	
			Full Total	1,300.00	
Deleted Transactions					
Drawer	Reference Number	Bank	Tran Date	Amount	Audit User
Cash					
Swagger, Bob Lee			18/09/2024	400.00	18/09/2024 03:52 PM by Shae Darr (Altura)
			Cash Total	400.00	
			Full Total	400.00	

A new column has been added to the **Deleted Transactions > Excel - Raw Data Report**, showing the time and date the deleted transaction was cleared in the End of Day Banking.

C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
Patient Name	MRN	Inv#	T	Description	Service Date	Tran Date	Amount	FundId	Fund	DocId	Doctor	Deleted	Deleted By	Theatre	TheatreName	EndOfDayBanking
DEAN, James	102	323	D	Voided on 09/09/2024	12/08/2024	09/09/2024	-400	56	BUPA Australia	9	CONNORS, Curtis	09/09/2024	Shae Darr (Altura)	16	Theatre 3	09/09/2024 17:07:50
LADY, Testing	154	336	D	Voided on 16/09/2024	16/09/2024	16/09/2024	-200	72	Australian Defence Force	1	MURPHY, Shaun	16/09/2024	Shae Darr (Altura)	16	Theatre 3	16/09/2024 17:51:56
SAYS, Simon	133	149	J	Voided on 10/09/2024	04/10/2023	26/08/2024	1000	24	HCF of Australia Limited	7	HOUSE, Greg	10/09/2024	Shae Darr (Altura)	1	Theatre 3	16/09/2024 17:51:56
SMITH, John	113	335	D	Voided on 16/09/2024	16/09/2024	16/09/2024	-90	51	Un-Insured Accounts	11	BLACK, Jack	16/09/2024	Shae Darr (Altura)	16	Theatre 3	09/09/2024 17:07:50
SQUAREPANTS, Spongebob	114	322	D	Voided on 09/09/2024	12/08/2024	09/09/2024	-50	51	Un-Insured Accounts	9	CONNORS, Curtis	09/09/2024	Shae Darr (Altura)	16	Theatre 3	16/09/2024 15:51:34
SWAGGER, Bob Lee	163	343	D	Voided on 18/09/2024	18/09/2024	18/09/2024	-400	4	Australian Health Manage	11	BLACK, Jack	18/09/2024	Shae Darr (Altura)	16	Theatre 3	
WHITE, Snow	147	236	O	Voided on 11/09/2024	09/05/2024	09/05/2024	35	51	Un-Insured Accounts	7	HOUSE, Greg	11/09/2024	Shae Darr (Altura)			

# Other Services Revenue Report

Our new feature, which allows users to run the Episode Stats Report by **Health Fund (Group)**, has now been extended to our **Other Services Revenue Report**!

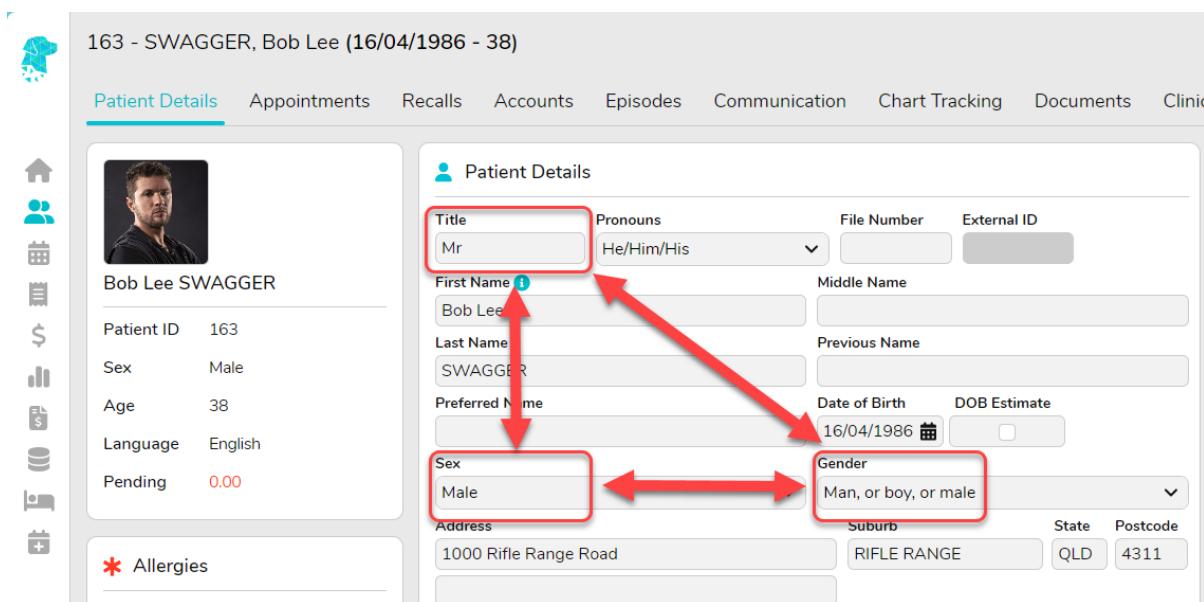
Users can now run this report for the entire **Head of Fund Group** (by select the Head of Group Fund from *ABOVE the line*) or continue to run it for an **Individual Health Fund** (by selecting the individual fund from *BELOW the line*)

For single-location databases, this option will be available when the report is opened. However, multi-location databases will need to select the desired **Location** first to enable this feature in the Fund dropdown.



## Linking Sex, Gender & Title Fields

Currently, the Sex, Gender & Title fields are linked to auto-populate based on the data entered into one of the fields. This feature saves time during data entry by reducing the amount of information users need to input, while still allowing for manual adjustments if necessary.



However, a new feature has been added to **Settings > Field Defaults** that allows facilities preferring staff to enter each piece of information separately for accuracy to disable the linking of these fields and choose **Gender Not Linked to Sex**.

SETTINGS > FIELD DEFAULTS

Patient Screen Defaults

Indigenous Status	Neither Aboriginal or Torres Strait Islander	Language at Home	English
Country of Birth	Australia	ASSI	
Marital Status	Married (including de facto)	Gender	Linked to Sex

## Coding Screen Improvements

Users are now able to view the Proc Notes from the coding screen with our convenient new hover.

APPOINTMENTS > CODING SCREEN

MRN 163 - SWAGGER\_Bob Lee DOB (16/04/1986 - 38) Sex Male FileNo Fund AHM Location Shae's Private Hospital (QLD)

Admission No. 563 Admission Date/Time 18/09/2024 06:00 Discharge Date/Time 18/09/2024 16:00 Dr/Surgeon PIERCE,Hawkeye Anaesthetist LENNON,John

Diagnosis

Coder : S (Altura) Copy Previous Coding Select Episode

#	Type	Code	Description	Indicator	Action
1	P - Principal Diagnosis		Left Knee Arthroscopy		X

## Processing IHC Fund Responses Amendments

Previously in FYDO, when receiving Processing Reports from the health funds, any claim returned with an approved amount of \$0 was automatically marked as Rejected. However, due to the frequent manual reassessment by funds such as Medibank Private, we have updated this logic to now display only the assessment provided by the fund.

## FYDO Clinic Update - 12/09/2024

### Pronouns Field

FYDO now includes a new field on the **Patient Screen** for recording **Pronouns**. This field offers 3 main options in the dropdown menu, while also allowing users to free type and add individual Pronouns.

Patient Details

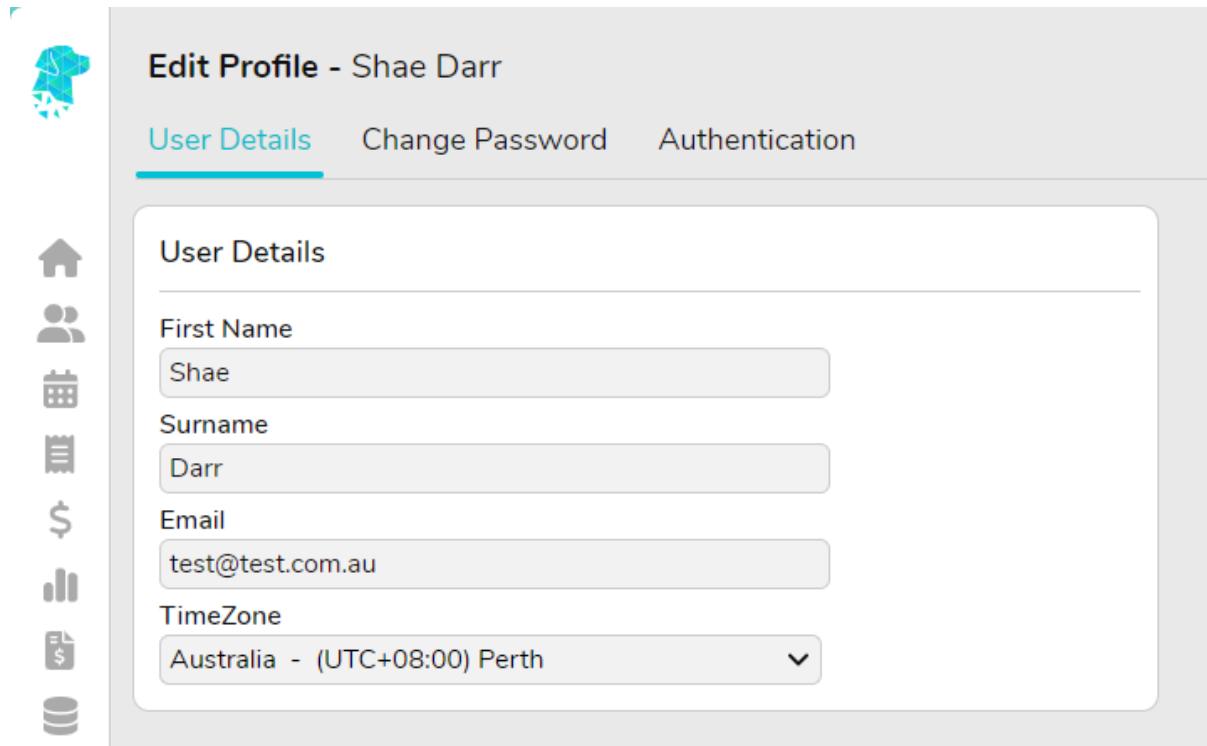
Title	Pronouns	File Number	External ID
Miss	She/Her/Hers		
First Name <i>i</i>	Middle Name		
Snow			
Last Name	Previous Name		
White			
Preferred Name	Date of Birth	DOB Estimate	
Snowy	07/07/1977		

This field also has a token, which allows the information to be populated on Lists, Labels, Quick Forms, etc.

<<patPronoun>>

## User Edit Profile

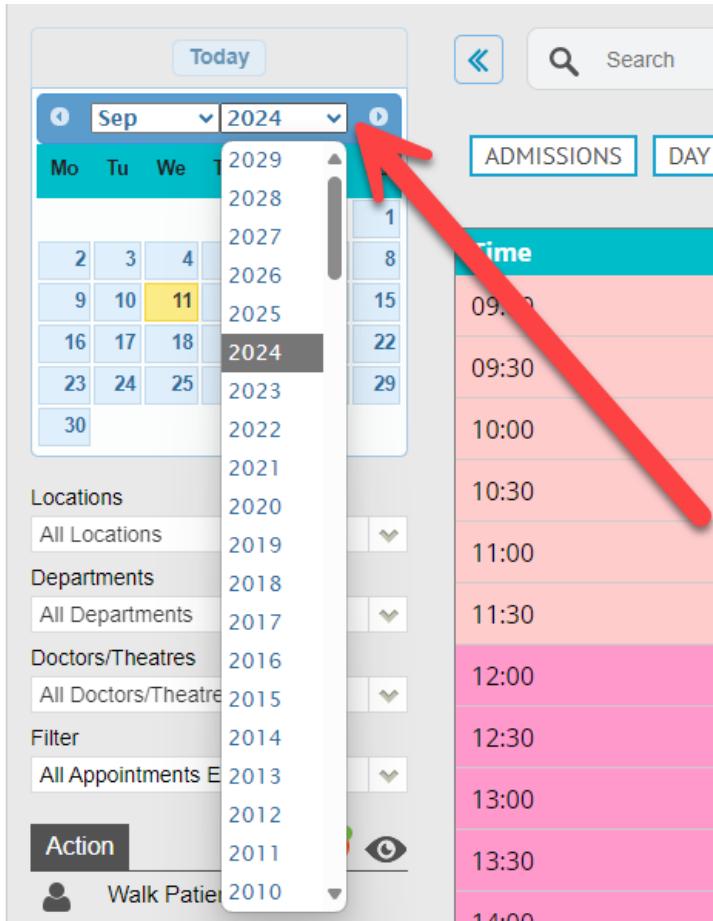
In line with our evolving sleek new look, the **User Edit Profile** page has also received a makeover.



The screenshot shows the 'Edit Profile - Shae Darr' page. On the left is a vertical sidebar with icons for Home, People, Calendar, Lists, and Data. The main content area has a header with 'Edit Profile - Shae Darr' and tabs for 'User Details', 'Change Password', and 'Authentication'. The 'User Details' tab is selected. Below it is a 'User Details' section containing fields for First Name (Shae), Surname (Darr), Email (test@test.com.au), and TimeZone (Australia - (UTC+08:00) Perth). The 'User Details' section has a rounded rectangular border.

## Calendar Year

Even small improvements matter! We've reordered the year dropdown to help users more efficiently select the correct year.



For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

## FYDO Hospital Update - 12/09/2024

### Combined Invoice & HC21

Users can now generate a **single PDF** document that includes the **Invoice**, **HC21 Right Form** and any other selected **document**, such as the **Signed HC21 Left Form**.

By selecting **Combine HC21 & Inv** from the **Invoice Options** dropdown, hospitals can easily meet the requirements of certain health funds, which mandate that manually submitted claims be in a single PDF file.

147 - WHITE, Snowy (07/07/1977 - 47)

Patient Details Appointments Recalls Accounts **Episodes** Communication Chart Tracking Documents Clinical

Search **Print** Export To

No.	Adm #	Adm. Date	Dis. Date	Status	Nights	Procedure	Other Notes	Fund	Surgeon	Location	...
10	531	14/08/2024	14/08/2024	Discharged	D/O	Left Knee Arthroscopy		CBH	BLACK, Jack	Shae's Private Hospital	...
7	505	29/07/2024	29/07/2024	Discharged	D/O	Left Cat & IOL		AHM	Connors, Curtis	Shae's Private Hospital	...
4	437	13/05/2024	13/05/2024	Discharged	D/O	ET		AHM	BLACK, Jack	Shae's Private Hospital	...
3	435	08/05/2024	08/05/2024	Discharged	D/O	Type C		AHM	Murphy, Shaun	Shae's Private Hospital	...
1	431	07/05/2024	07/05/2024	Discharged	D/O	Left Knee Arthroscopy		AHM	BLACK, Jack	Shae's Private Hospital	...

Invoice for Admission: 531 | Admission Date: 14/08/2024

Episode Total 1,000.00 Balance Due 1,000.00  Show void transactions  **Combined HC21 & Inv**

Inv #	To	DOS From	Acc Period	T	Code	Description	Qty	B	Charge inc GST	GST	T	Audit Date
319	CBH	14/08/2024	14/08/2024	A	ACCOM	SameDay Accommodation Fee Band : 3	1	3	\$500.00	0.00	H	14/08/2024 4:48 PM
319	CBH	14/08/2024	14/08/2024	T	49536	Knee, repair or reconstruction of, for chronic instability (open o...	-	5	\$500.00	0.00	H	14/08/2024 4:48 PM

The pop-up screen will appear, allowing users to select imported or scanned documents directly from the patient's Documents Screen in FYDO for inclusion in the PDF. This simplifies the process of sending items like **Type C Certificates**.

HC21 & Invoice Copy

Adm Date	Invoice No	Billed To	Balance Due
14/08/2024	319	Health Fund	\$500.00

<input type="checkbox"/> Document	Type	Adm Date
<input checked="" type="checkbox"/> Certificate	Document	14/08/2024
<input type="checkbox"/> IFC 2024-09-02	IFC	14/08/2024
<input checked="" type="checkbox"/> HC21 - Signed	Document	14/08/2024

Send Invoice To: Health Fund

Template: Invoice

Message:

**Print Invoice**

## Pronouns Field

FYDO now includes a new field on the **Patient Screen** for recording **Pronouns**. This field offers 3 main options in the dropdown menu, while also allowing users to free type and add individual Pronouns.

**Patient Details**

Title	Pronouns	File Number	External ID
Miss	She/Her/Hers		
First Name <small>i</small>	Middle Name		
Snow			
Last Name	Previous Name		
White			
Preferred Name	Date of Birth	DOB Estimate	
Snowy	07/07/1977		

This field also has a token, that allows the information to be populated on Lists, Labels, Quick Forms etc

**<<patPronoun>>**

## Chart Tracker

Further improvements have been made to the **Chart Tracker** feature in FYDO, including a new function allows users to easily **Return a Chart** to a default location.

147 - WHITE, Snow ~ Snowy (07/07/1977 - 47)

Patient Details Appointments Recalls Accounts Episodes Communication **Chart Tracking** Documents Clinical

Show inactive Search **Return Chart** Add Chart Movement

ID	Date	Time	Location	Borrower	Volume	Note	User	Status	Created
2	11/09/2024	10:27 AM	Daisy Ward	Connors, Curtis	2		Michelle romero (Altura)	Active	11/09/2024
1	14/08/2024	1:57 PM	Off Site Storage Fac	House, Greg	1		Shae Darr (Altura)	Archived	14/08/2024

100 Records/Page

Records 1-2 of 2 (Page 1 of 1)

This feature quickly updates the charts' location based on the **Default Location** set in **Settings > Chart Locations**.

SETTINGS > CHART LOCATION

Show Inactive Search **Add Chart Location** Export To

Code	Name	Default	Status	Action
131	Daisy Ward	✓	Active	X
133	Off Site Storage Facility		Active	X
132	Water Lily Ward		Active	X

100 Records/Page

Records 1-3 of 3 (Page 1 of 1)

## User Edit Profile

In line with our evolving sleek new look, the **User Edit Profile** page has also received a makeover.



## Edit Profile - Shae Darr

User Details    Change Password    Authentication

### User Details

First Name: Shae

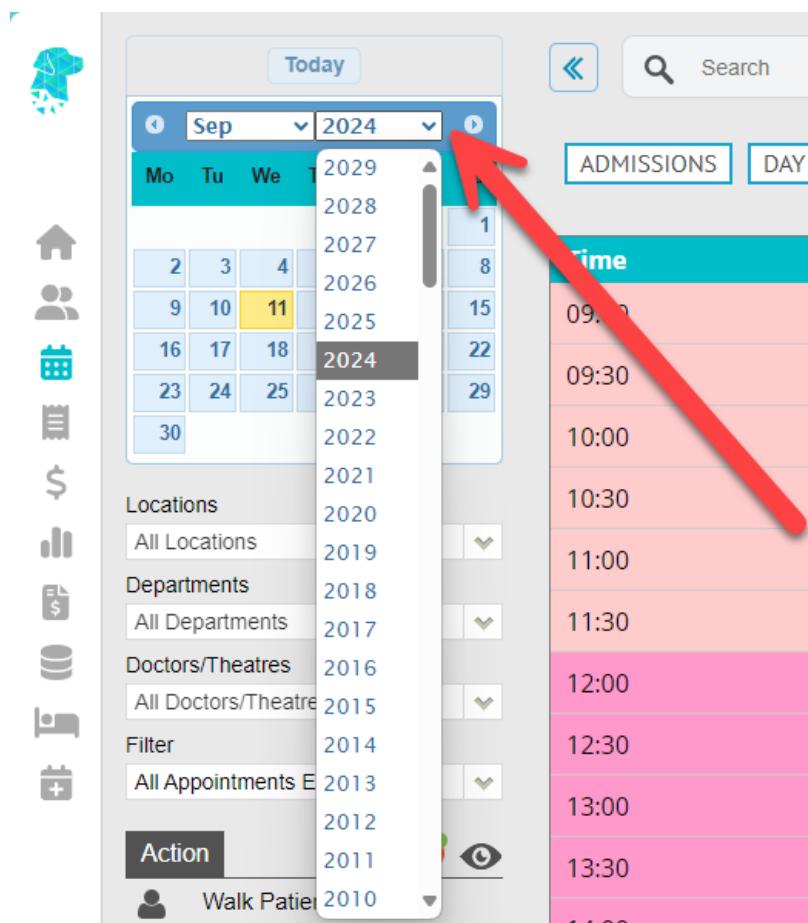
Surname: Darr

Email: test@test.com.au

TimeZone: Australia - (UTC+08:00) Perth

## Calendar Year

Even small improvements matter! We've reordering the year dropdown to help users more efficiently select the correct year.

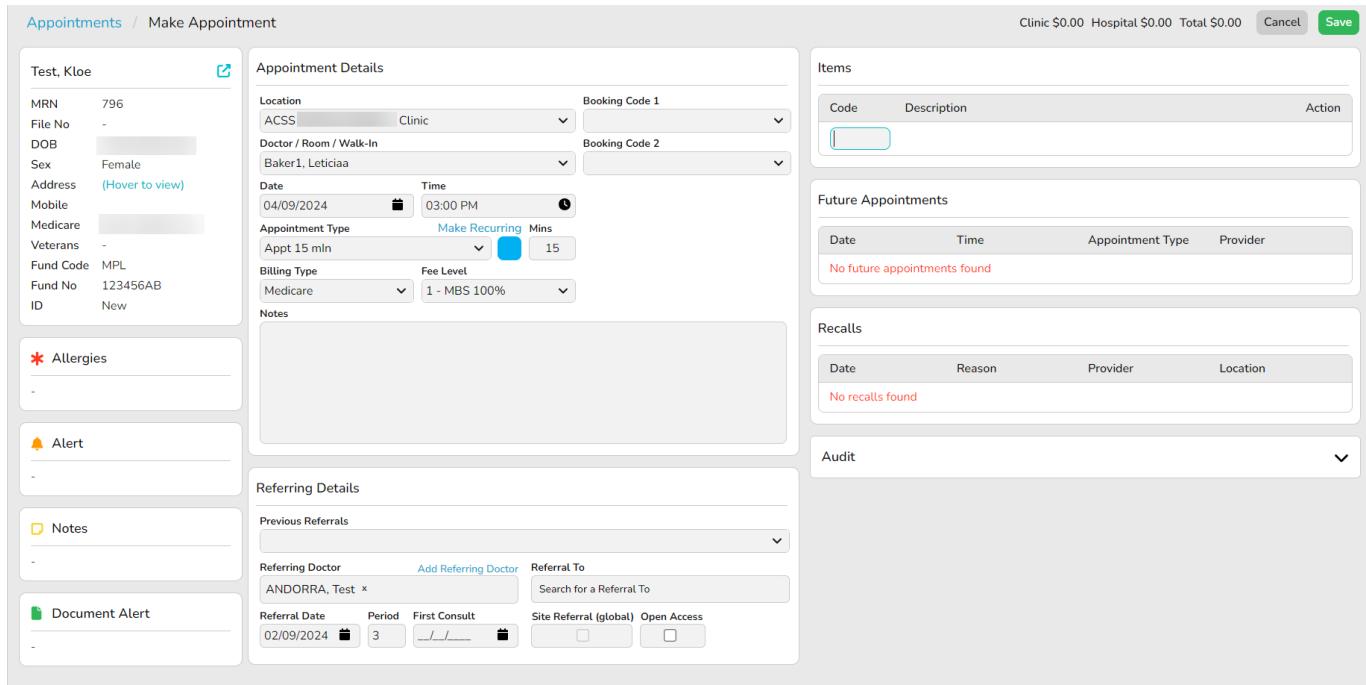


The image shows a calendar interface. On the left, a monthly calendar for September 2024 is displayed, with the 11th highlighted in yellow. To the right of the calendar is a vertical dropdown menu for selecting a year. The menu lists years from 2010 to 2029, with 2024 currently selected. A red arrow points from the text above to the top of this dropdown menu.

# FYDO Clinic Update - 06/09/2024

## New Look Make Appointment/Edit Appointment Screen

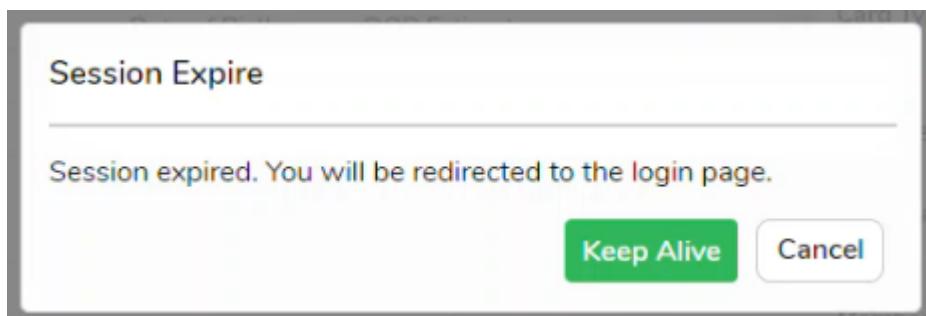
The **Make Appointment/Edit Appointment Screen** has received a makeover. It has all the same functionalities, just with a fresh new look.



The screenshot shows the updated 'Make Appointment' screen. On the left is a sidebar with patient information (Test, Kloe) and various input fields for allergies, alerts, notes, and document alerts. The main panel is divided into sections: 'Appointment Details' (Location: ACSS Clinic, Booking Code 1, Doctor: Baker1, Leticiaa, Booking Code 2), 'Referring Details' (Referring Doctor: ANDORRA, Test, Referral To: Search for a Referral To), and a list of 'Items' (Code, Description, Action). Below these are sections for 'Future Appointments' (No future appointments found), 'Recalls' (No recalls found), and 'Audit' (Audit dropdown). At the top right are buttons for 'Clinic \$0.00 Hospital \$0.00 Total \$0.00', 'Cancel', and 'Save'.

## Session Expiry Alert

FYDO will now provide users an alert **2 minutes** prior to their **sessions expiring**, based on the hospital's individual System Configuration. This alert gives users the option to select **Keep Alive** to extend their session. If **Keep Alive** is not selected within the final 2 minutes, FYDO will automatically log out the user as per current protocol.



## OPV & IHI Fields

Following wonderful feedback from our users, we have decided to swap the order of the **Individual Healthcare Identifier (IHI)** and the **Online Patient Verification (OPV)** fields for ease of use and functionality of the Patient Screen.

## Online Patient Verification (OPV)

Type **As at**  
Health Fund **04/09/2024** **OPV Check**

Last Medicare Check      Last Health Fund Check

### Location

Shaes Private Hospital

### Health Identifier

Health Identifier Number **MHR consent**

**IHI Check**

Status      Record Status      Last Verified

## Doctors Insurance Field

The **Insurance** field, on the **Doctors** details page, now includes pre-populated options for the most popular Insurance Companies. This field also allows free text entry, so additional companies can be typed in if required.

SETTINGS > DOCTORS > 2 - LENNON, JOHN

Doctor Details **Other**

Doctor Details

Dr Code	2	Title	Dr
First Name	John		
Surname	Lennon		
Address	1 Penny Lane		
Suburb	STRAWBERRY FIELDS	QLD	4444
Phone	(07)4666-6666	Fax	(07)4555-5555
Mobile	0444-444-444		
Email	john@letitbe.com.au		
Email CC			
Qualification			
Status	<input checked="" type="checkbox"/> Active		

**Insurance**

Policy No  **Insurance**

Insured To

Credentialing **Date of Credentialing**

A red arrow points to the 'Insurance' dropdown menu, which is highlighted with a red box. The dropdown menu lists several insurance companies: Avant, Berkshire Hathaway Specialty Insurance, Guild Professional Indemnity Insurance, MDA National, Medical Indemnity Protection Society (MIPS), and Medical Insurance Group Australia (MIGA).

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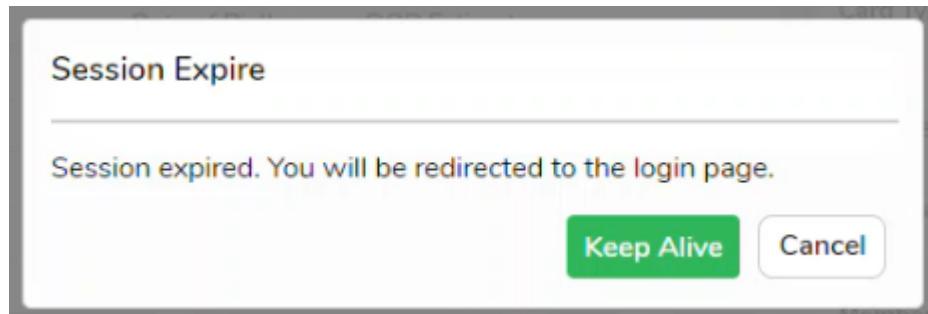
For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>

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## **FYDO Hospital Update - 06/09/2024**

### **Session Expiry Alert**

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Following wonderful feedback from our users, we have decided to swap the order of the **Individual Healthcare Identifier (IHI)** and the **Online Patient Verification (OPV)** fields for ease of use and functionality of the Patient Screen.

## Online Patient Verification (OPV)

Type **As at**  
Health Fund **04/09/2024** **OPV Check**

Last Medicare Check      Last Health Fund Check

### Location

Shaes Private Hospital

### Health Identifier

Health Identifier Number **MHR consent**

**IHI Check** 

Status      Record Status      Last Verified

## Admission Screen

The **Rehab Status** field, on the Admission Screen, has been renamed **Program Status** to better accommodate our diverse user base. Additionally, the option **Middle** has also been amended to **Middle / Continuation**.

MRN 103 - DAY, Doris      DOB (03/04/1922 - 102)  
Admission No. 502      Admission Date/Time 22/07/2024 11:48

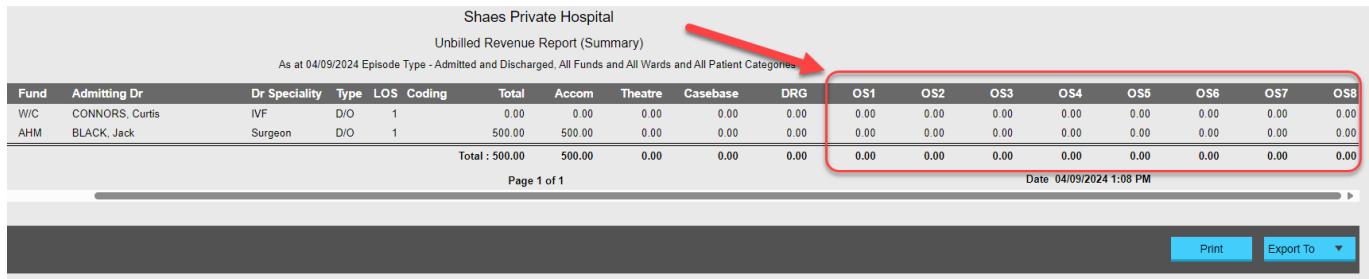
**HCP and PHDB Data**

Admission Date	22/07/2024	Admission Time	11:48
Re-Admission	Not Applicable		
Source of Referral	By Other Medical Practitioner		
Transferred From			
Discharge Intent	Discharge to Usual Residence		
Urgency of Admission	Planned		
Service Category	Rehabilitation Care		
<b>Program Status</b>			
Same Day Status	Start	1	
	Middle / Continuation	2	
	End	3	
Payer Identifier			
Mental Health Legal Sts			
IHCP			
Adm Weight	0 (g)	Ambulance No.	

A red arrow points to the 'Program Status' field, which is highlighted with a red box. The value 'Middle / Continuation' is also highlighted with a yellow box.

# Unbilled Revenue Report

The **Unbilled Revenue Report > Summary** has been enhanced to show the predicted revenue for each **Other Services (OS) Category**.



Shaes Private Hospital  
Unbilled Revenue Report (Summary)  
As at 04/09/2024 Episode Type - Admitted and Discharged, All Funds and All Wards and All Patient Categories

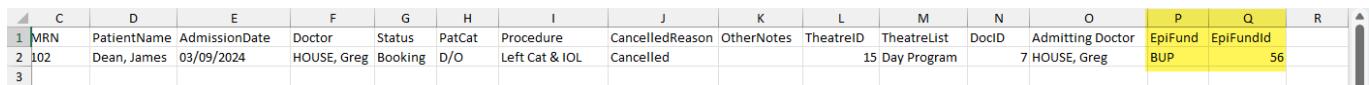
Fund	Admitting Dr	Dr Speciality	Type	LOS	Coding	Total	Accom	Theatre	Casebase	DRG	OS1	OS2	OS3	OS4	OS5	OS6	OS7	OS8
W/C	CONNORS, Curtis	IVF	D/O	1		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
AHM	BLACK, Jack	Surgeon	D/O	1		500.00	500.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total : 500.00 500.00 0.00 0.00 0.00																		

Page 1 of 1 Date 04/09/2024 1:08 PM

Print Export To

# Cancelled Episodes Report

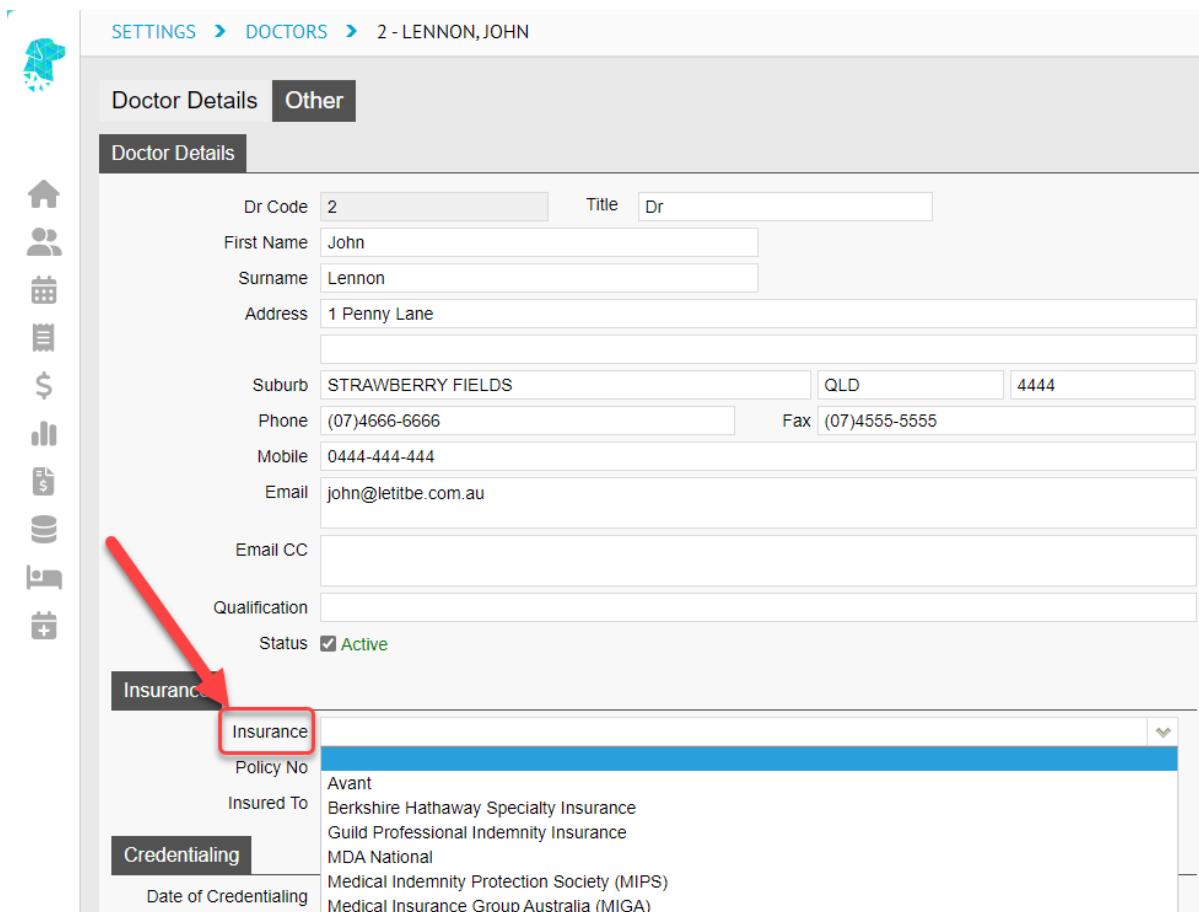
Patient episodic **Health Fund Details** have now been added to the **Cancelled Episodes > Excel - Raw Data Export** Report.



C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	
1	MRN	PatientName	AdmissionDate	Doctor	Status	PatCat	Procedure	CancelledReason	OtherNotes	TheatreID	TheatreList	DocID	Admitting Doctor	EpiFund	EpiFundId	
2	102	Dean, James	03/09/2024	HOUSE, Greg	Booking	D/O	Left Cat & IOL	Cancelled			15 Day Program	7	HOUSE, Greg	BUP	56	
3																

# Doctors Insurance Field

The **Insurance** field, on the **Doctors** details page, now includes pre-populated options for the most popular Insurance Companies. This field also allows free text entry, so additional companies can be typed in if required.



SETTINGS > DOCTORS > 2 - LENNON, JOHN

Doctor Details Other

Doctor Details

Dr Code: 2 Title: Dr

First Name: John

Surname: Lennon

Address: 1 Penny Lane

Suburb: STRAWBERRY FIELDS State: QLD Postcode: 4444

Phone: (07)4666-6666 Fax: (07)4555-5555

Mobile: 0444-444-444

Email: john@letitbe.com.au

Email CC:

Qualification:

Status:  Active

**Insurance**

Insurance

Policy No:

Insured To:

Credentialing

Date of Credentialing:

Avant  
Berkshire Hathaway Specialty Insurance  
Guild Professional Indemnity Insurance  
MDA National  
Medical Indemnity Protection Society (MIPS)  
Medical Insurance Group Australia (MIGA)

## Webhooks

All episode webhooks now include current ward and bed details.

## Bug Fix

The issue that some users were experiencing with the FYDO **Drag & Drop** feature have now been rectified.

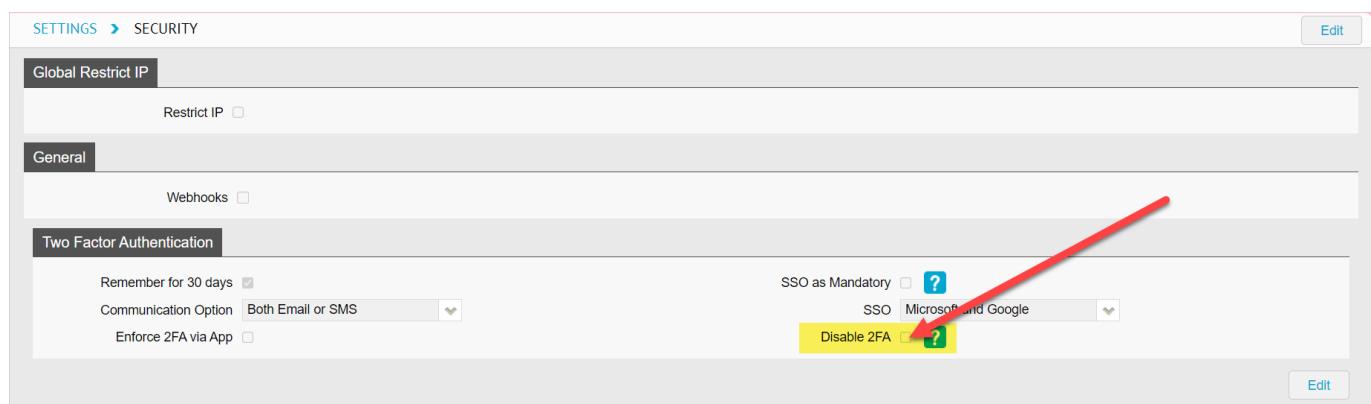
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## FYDO Clinic Update - 30/08/2024

## Two-Factor Authentication

Facilities that utilise **Single Sign On (SSO)** are now able to disable **Two-Factor Authentication** if desired.

The option to disable can be found under **Settings > Security**.



## Login - Audit Logs

New audit logs have been added to track login activity.

- Failed login attempt
- Temporary blocked

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User login activity can be tracked by going to **Settings > Logs**.

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For previous updates, please visit <https://wiki.fydo.cloud/updates-clinic/>