Claims Import – Returned Files

To save time double reconciling payments, FYDO can produce a file with the exceptions and payment data, so that it can be imported back into your main system.

We can produce these files in XML format.
Note – nothing is returned back for Patient Claims.

Exception Statement

XML

Each item is export in the exception file, not just items that were rejected or paid a different amount.

- Batch Number
- External Servicing Dr Id
- Claim Date
- Total Paid i.e. for the entire batch
- Voucher/Invoice Information
  - Id
    - VVSS, the first 2 digits (VV) represent the voucher position within a batch and the next 2 digits (SS) represent the service position within the voucher

  - External Patient Id
  - External Invoice Id
  - Patient Surname
  - Patient First name
  - Patient Medicare Number
  - Medicare Flag
    - A – Patient identification has been amended
    - I – Patient medicare issue number changed
    - C – Patient medicare number changed
    - W – Patient card used will expire shortly
    - S – Patient card expired. Future services may be rejected
    - X – Old Medicare issue number for patient. Future services may be rejected
    - empty – no change

  - Veterans Number
  - Veterans Flag
    - A – Patient identification has been amended
    - C – Patient veterans number change
    - empty – no change

- Item Number
- Date of Service
- Amount Paid
- Exception Code
- Explanation Text
- Medicare Benefit (only provided when an ECLIPSE claim)
- Health Fund Benefit (only provided when an ECLIPSE claim)
- Health Fund Exception Code (only provided when an ECLIPSE claim)
- Health Fund Explanation Text (only provided when an ECLIPSE claim)

Payment File

XML

- Batch Number
- External Servicing Dr Id
- Claim Date
- Total Claim Amount Paid
- Run Date
- Run Number
- Voucher Information
    - Id
        - VVSS, the first 2 digits (VV) represent the voucher position within a batch and the next 2 digits (SS) represent the service position within the voucher

    - External Patient Id
    - External Invoice Id
    - Patient Surname
    - Patient First Name
    - item Number
    - Date of Service
    - Amount Paid

Notes

External Doctor ID / External Patient ID / External Invoice ID – As long as this was provided when the data was imported, then we can include this when these export files are created.

Sample File