

Claims Import - Returned Files

To save time double reconciling payments, FYDO can produce a file with the exceptions and payment data, so that it can be imported back into your main system.

We can produce these files in XML format.

Note - nothing is returned back for Patient Claims.

Exception Statement

XML

Each item is export in the exception file, not just items that were rejected or paid a different amount.

- Batch Number
- External Servicing Dr Id
- Claim Date
- Total Paid i.e. for the entire batch
- Voucher/Invoice Information
 - Id
 - VVSS, the first 2 digits (VV) represent the voucher position within a batch and the next 2 digits (SS) represent the service position within the voucher

 - External Patient Id
 - External Invoice Id
 - Patient Surname
 - Patient First name
 - Patient Medicare Number
 - Medicare Flag
 - A - Patient identification has been amended
 - I - Patient medicare issue number changed
 - C - Patient medicare number changed
 - W - Patient card used will expire shortly
 - S - Patient card expired. Future services may be rejected
 - X - Old Medicare issue number for patient. Future services may be rejected
 - empty - no change

 - Veterans Number
 - Veterans Flag
 - A - Patient identification has been amended
 - C - Patient veterans number change
 - empty - no change

- Item Number
- Date of Service
- Amount Paid
- Exception Code
- Explanation Text
- Medicare Benefit (only provided when an ECLIPSE claim)
- Health Fund Benefit (only provided when an ECLIPSE claim)
- Health Fund Exception Code (only provided when an ECLIPSE claim)
- Health Fund Explanation Text (only provided when an ECLIPSE claim)

Payment File

XML

- Batch Number
- External Servicing Dr Id
- Claim Date
- Total Claim Amount Paid
- Run Date
- Run Number
- Voucher Information
 - Id
 - VVSS, the first 2 digits (VV) represent the voucher position within a batch and the next 2 digits (SS) represent the service position within the voucher
- External Patient Id
- External Invoice Id
- Patient Surname
- Patient First Name
- item Number
- Date of Service
- Amount Paid

Notes

External Doctor ID / External Patient ID / External Invoice ID - As long as this was provided when the data was imported, then we can include this when these export files are created.

Sample File